



London Ambulance Service NHS Trust

2024 NHS Staff Survey

Breakdown report

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This breakdown report for London Ambulance Service NHS Trust contains results by breakdown area for the People Promise element and theme results from the 2024 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the ‘Your org’ scores reported in this breakdown report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation, so the unweighted organisation result is a more appropriate point of comparison.

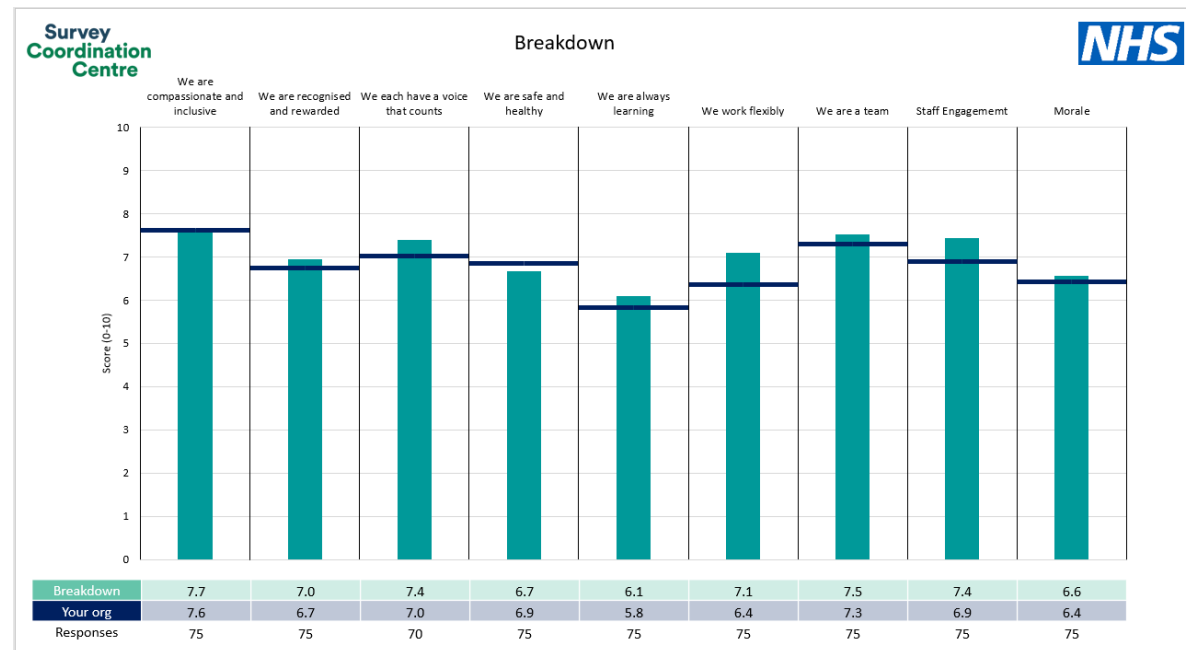
The breakdowns used in this report were provided and defined by London Ambulance Service NHS Trust. Details of how the People Promise element and theme scores were calculated are included in the Technical Document, available to download from our results website.

Key features

Breakdown type and **breakdown name** are specified in the header.

Breakdown results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a breakdown area is performing better or worse than the organisation average. For all People Promise element and theme results, a higher score is a better result than a lower score.

The **number of responses** feeding into each measure and sub-scores for the **given breakdown** are specified below the table containing the breakdown and trust scores.



! Note: When there are fewer than 10 responses in a group, results are suppressed to protect staff confidentiality. For some organisations this could mean that all breakdown results are suppressed.

Breakdowns 1

London Ambulance Service NHS Trust
2024 NHS Staff Survey



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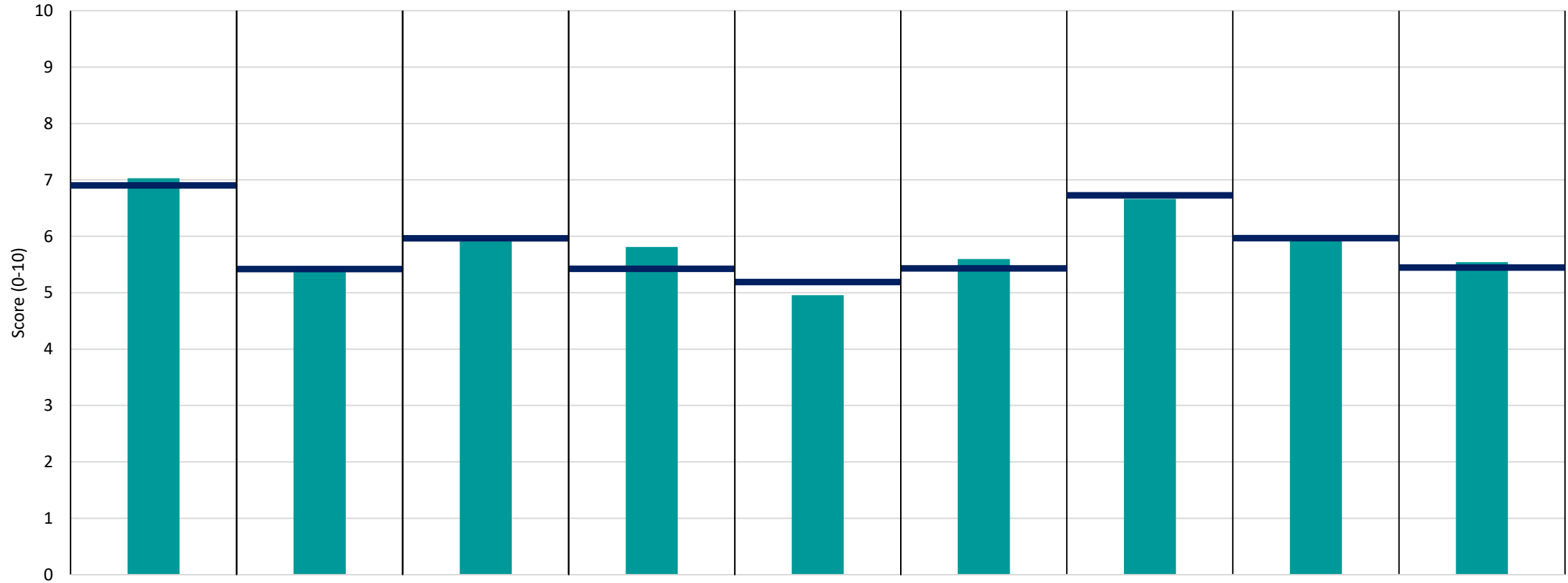
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Staff Engagement



Morale



Breakdown	7.03	5.43	5.91	5.81	4.96	5.60	6.66	5.96	5.54
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	455	453	452	452	405	453	454	454	455



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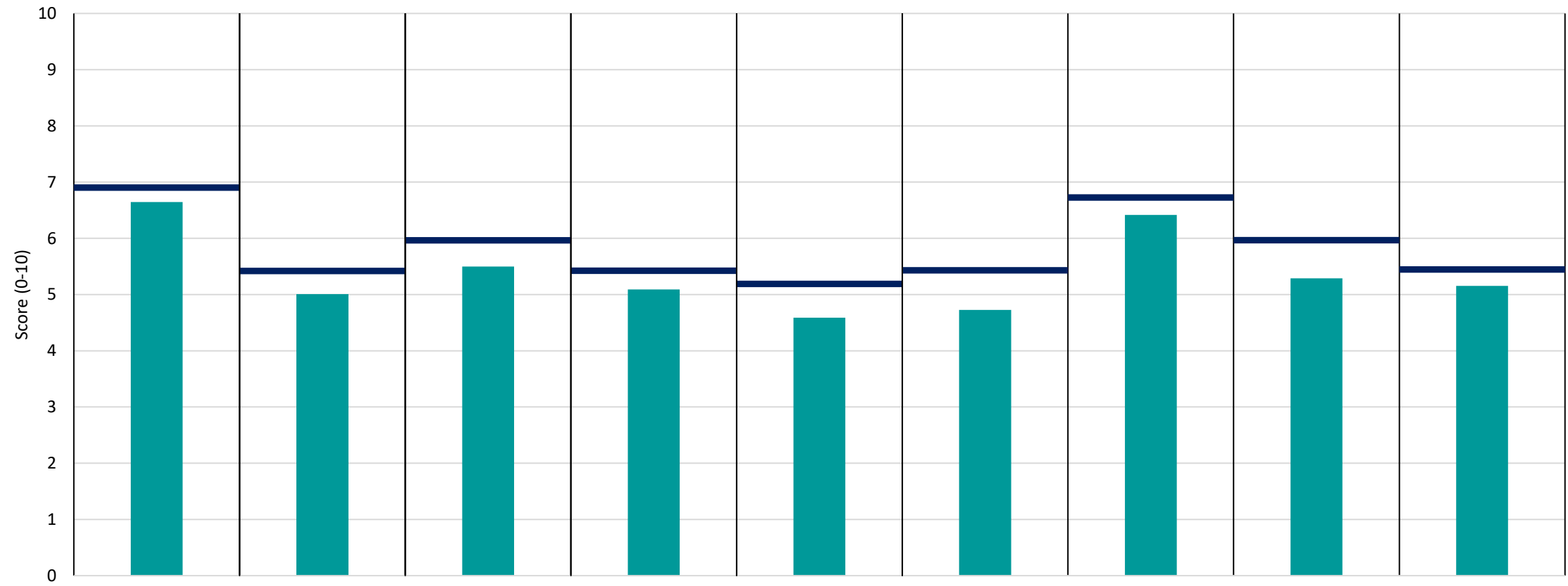
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Staff Engagement



Morale



Breakdown	6.65	5.01	5.50	5.09	4.59	4.73	6.42	5.29	5.16
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	625	624	619	624	533	622	625	625	624



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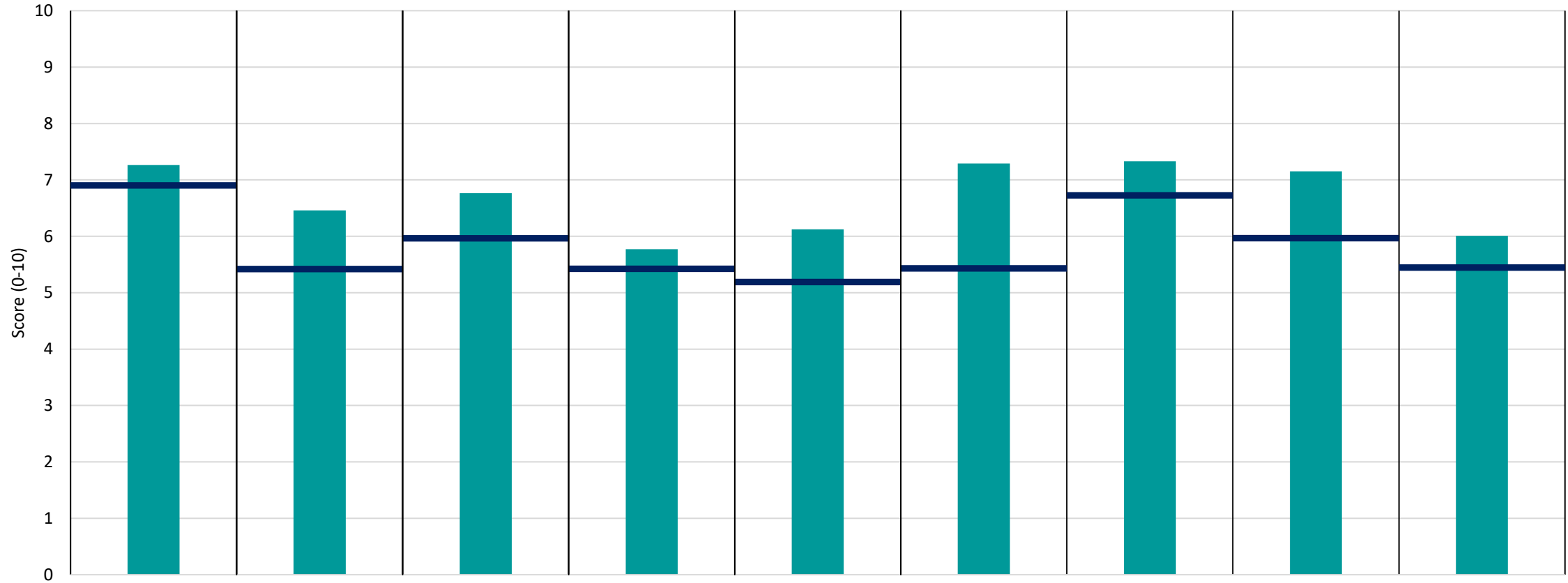
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Staff Engagement



Morale



Breakdown	7.26	6.46	6.76	5.77	6.13	7.29	7.33	7.15	6.01
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	12	12	12	12	12	12	12	12	12



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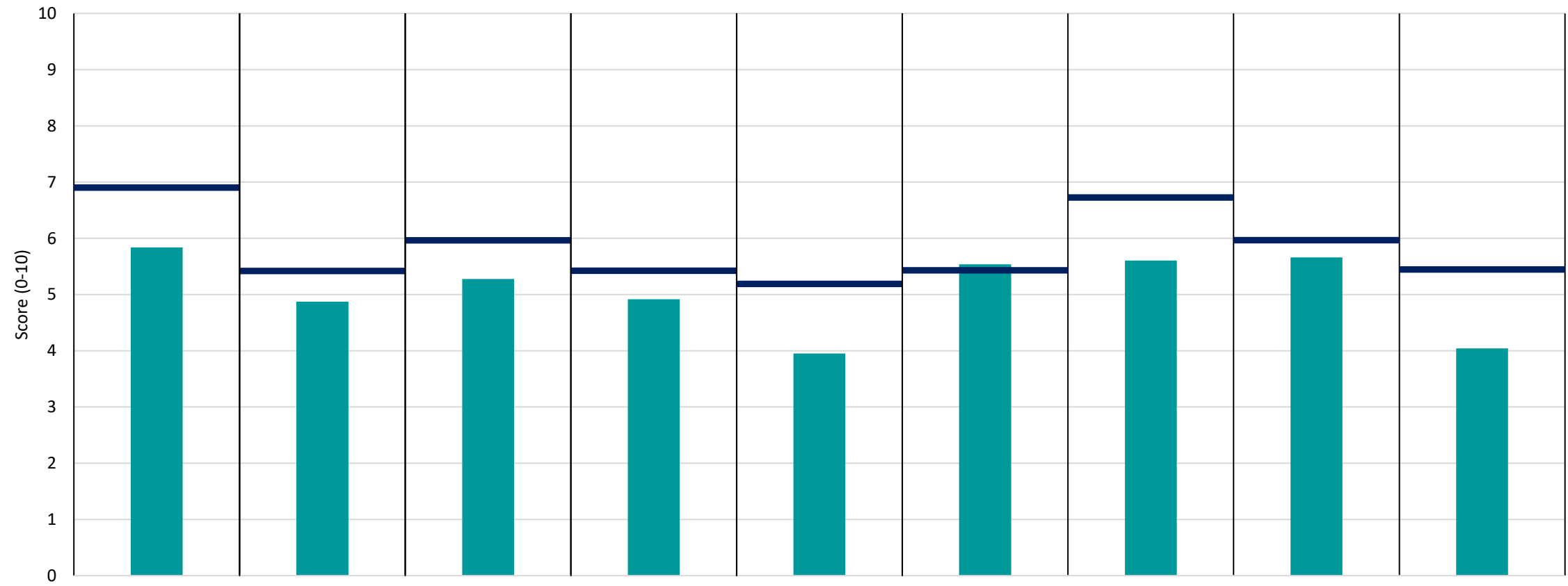
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Staff Engagement



Morale



Breakdown	5.84	4.88	5.28	4.92	3.95	5.54	5.61	5.66	4.04
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	24	24	24	24	23	24	24	24	24



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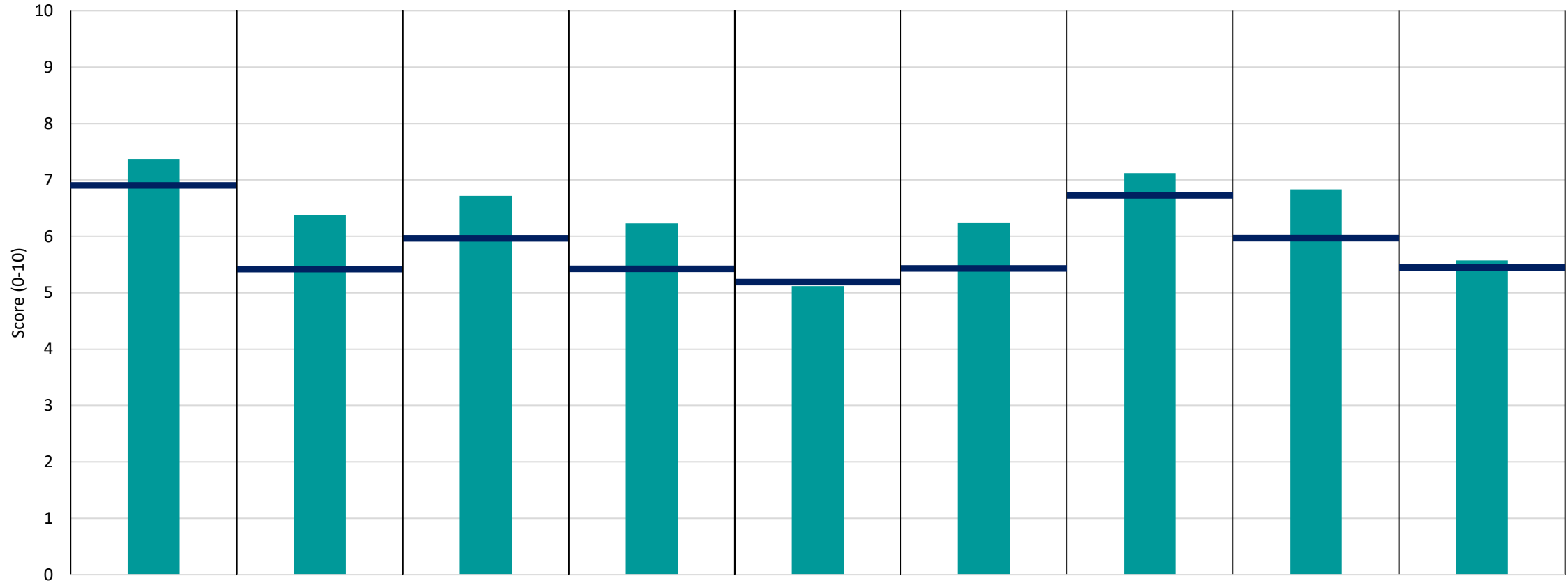
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Staff Engagement



Morale



Breakdown	7.37	6.38	6.72	6.23	5.12	6.23	7.12	6.83	5.57
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	25	25	25	25	23	25	25	25	25



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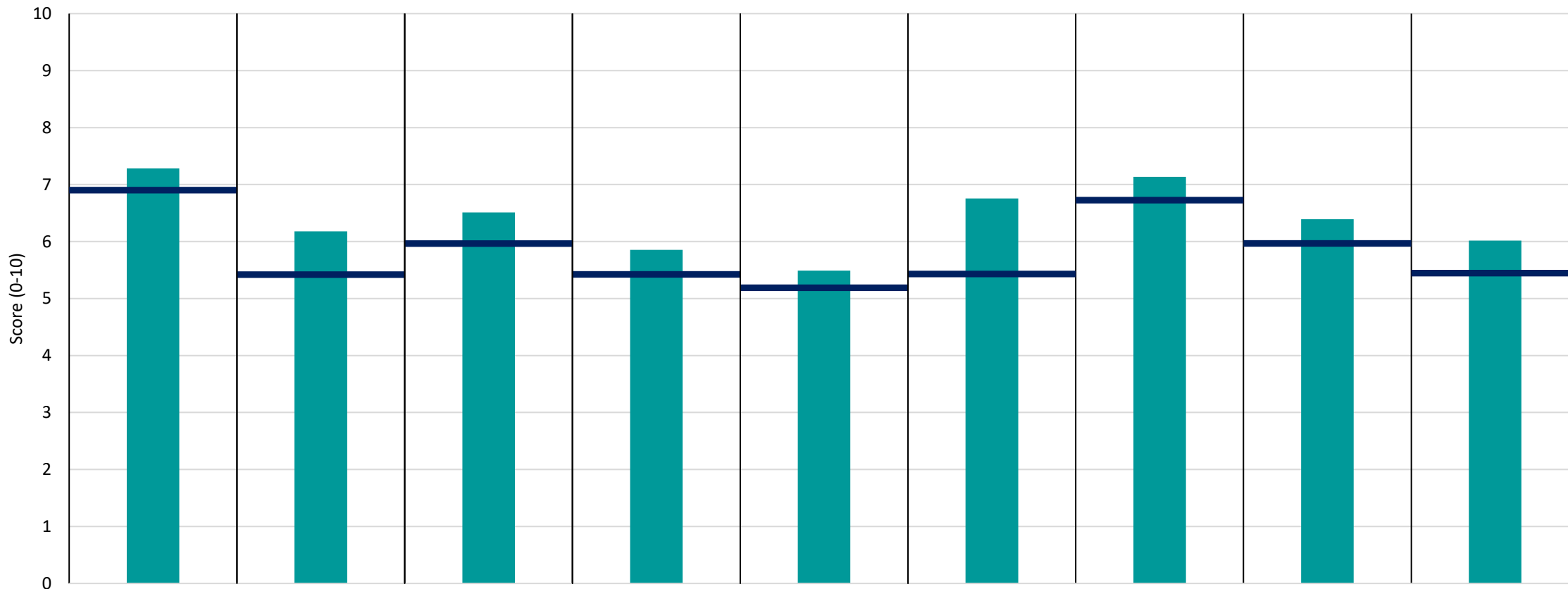
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Staff Engagement



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Breakdown	7.28	6.18	6.51	5.85	5.49	6.76	7.13	6.39	6.02
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	198	198	197	198	182	198	198	198	198



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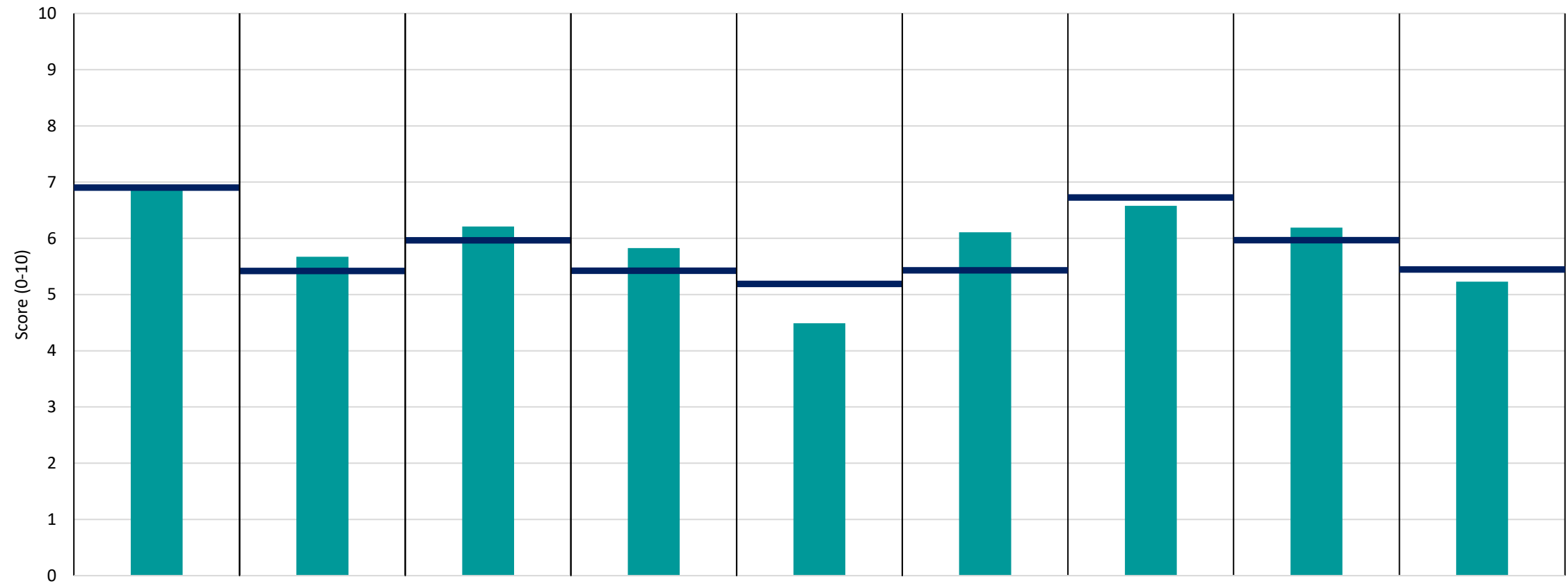
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Breakdown	6.90	5.67	6.21	5.83	4.49	6.11	6.58	6.19	5.23
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	58	58	58	57	56	58	58	58	58



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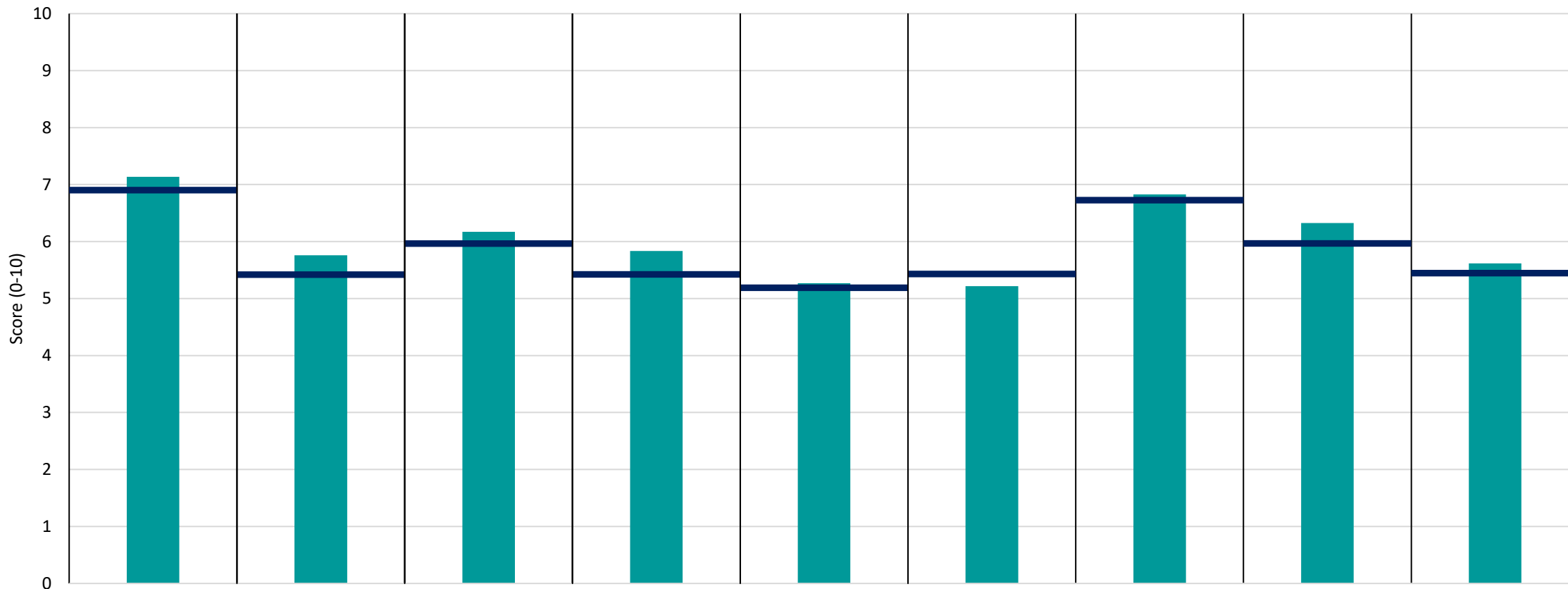
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Breakdown	7.13	5.76	6.17	5.83	5.27	5.22	6.83	6.33	5.62
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	192	192	192	191	171	191	192	192	192



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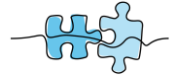
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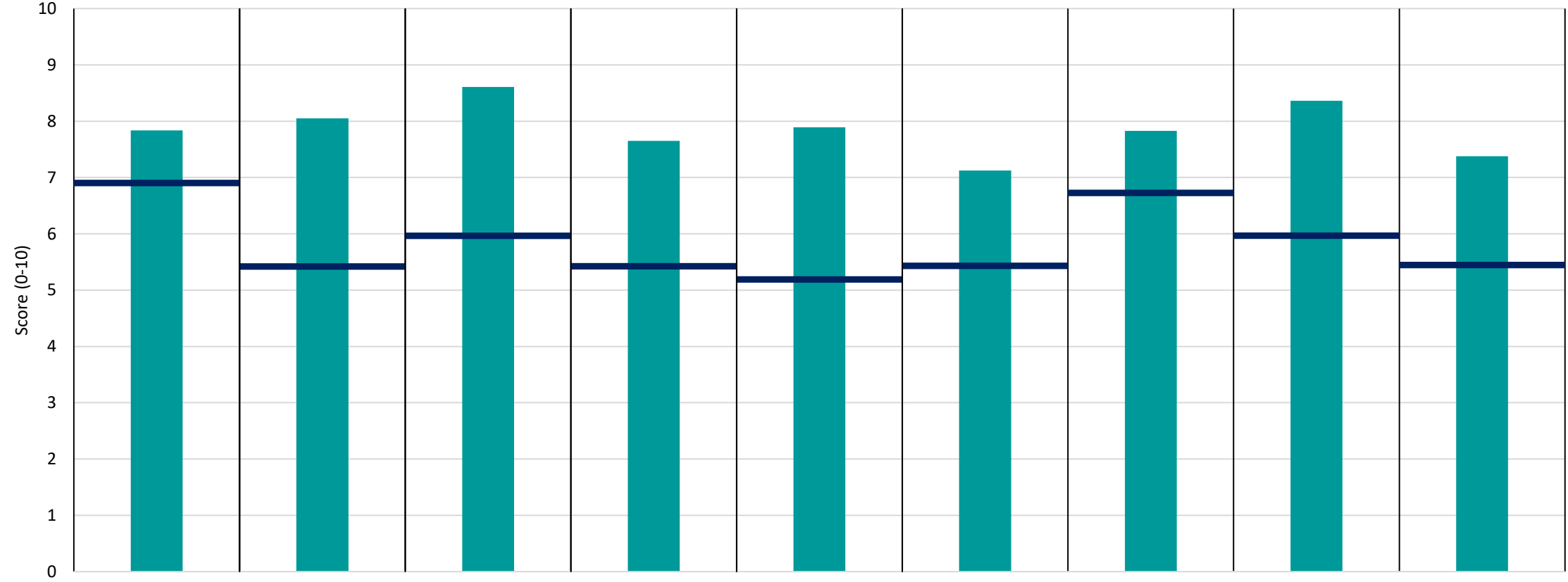
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Breakdown	7.84	8.05	8.61	7.65	7.89	7.13	7.83	8.36	7.38
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	10	10	10	10	10	10	10	10	10



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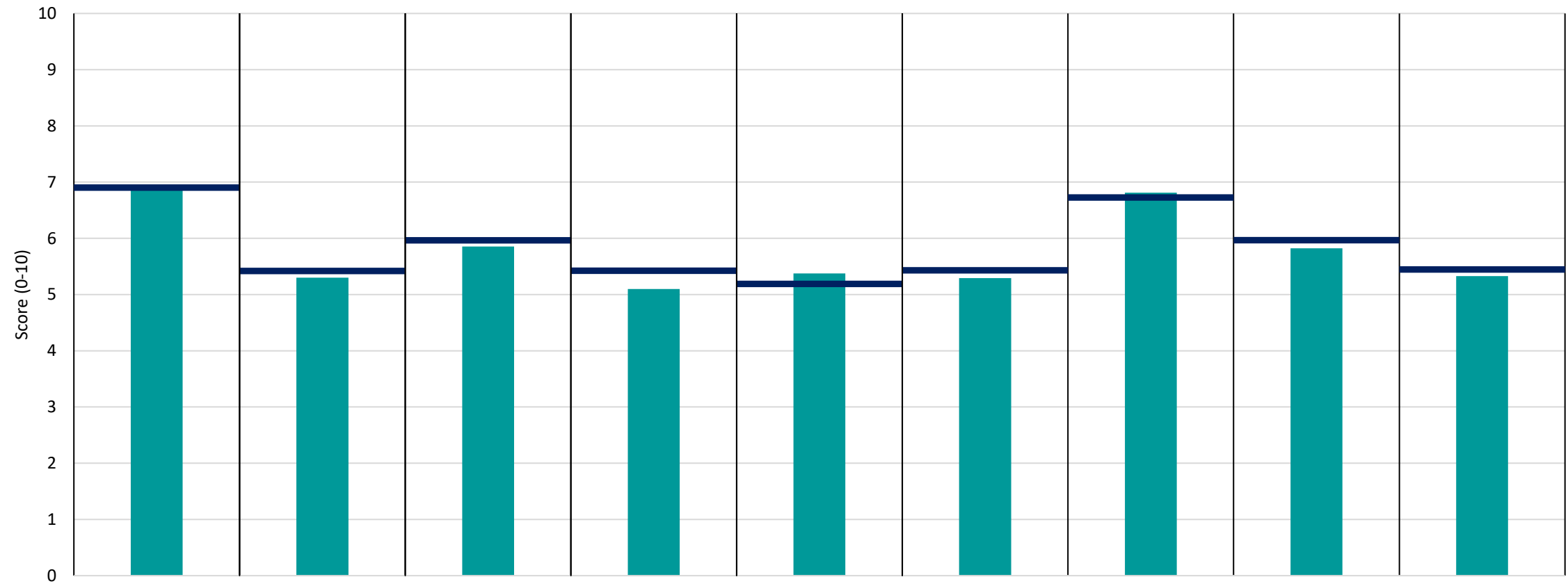
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Staff Engagement



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Breakdown	6.86	5.30	5.86	5.10	5.38	5.29	6.81	5.82	5.33
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	3367	3363	3352	3360	3010	3359	3367	3367	3366



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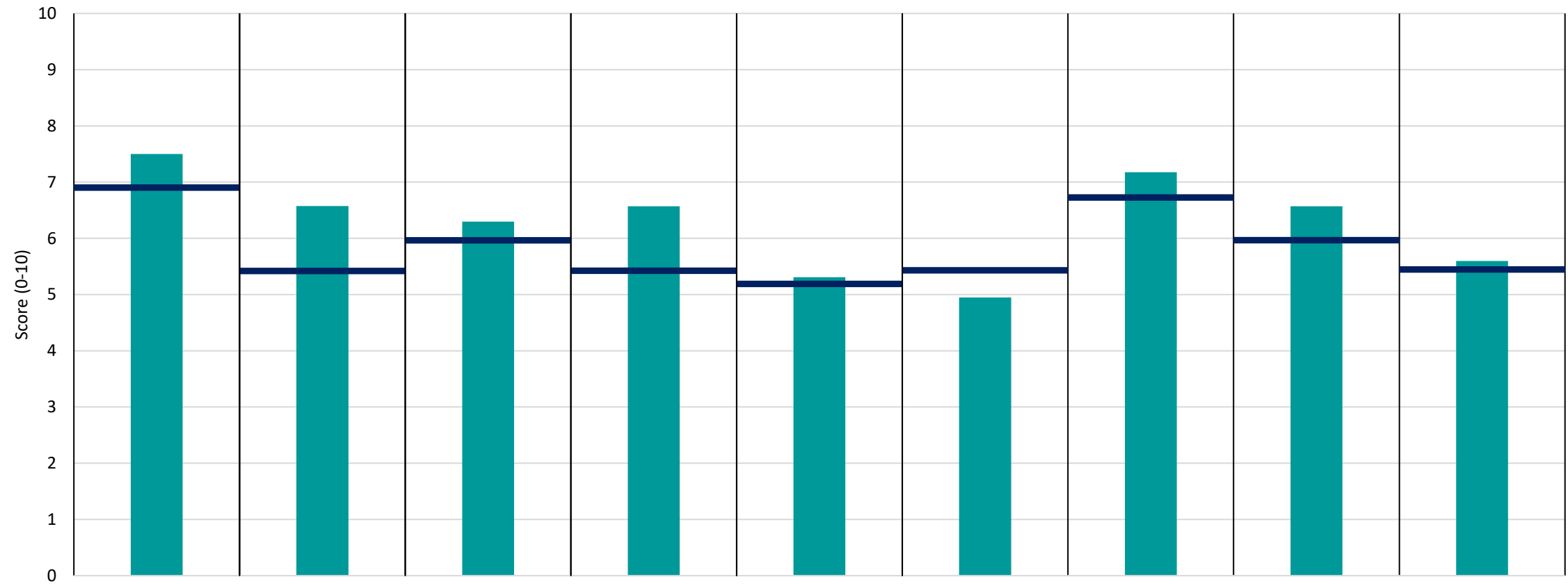
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Staff Engagement



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Breakdown	7.50	6.57	6.30	6.57	5.31	4.95	7.18	6.57	5.60
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	43	41	43	43	39	40	43	43	43



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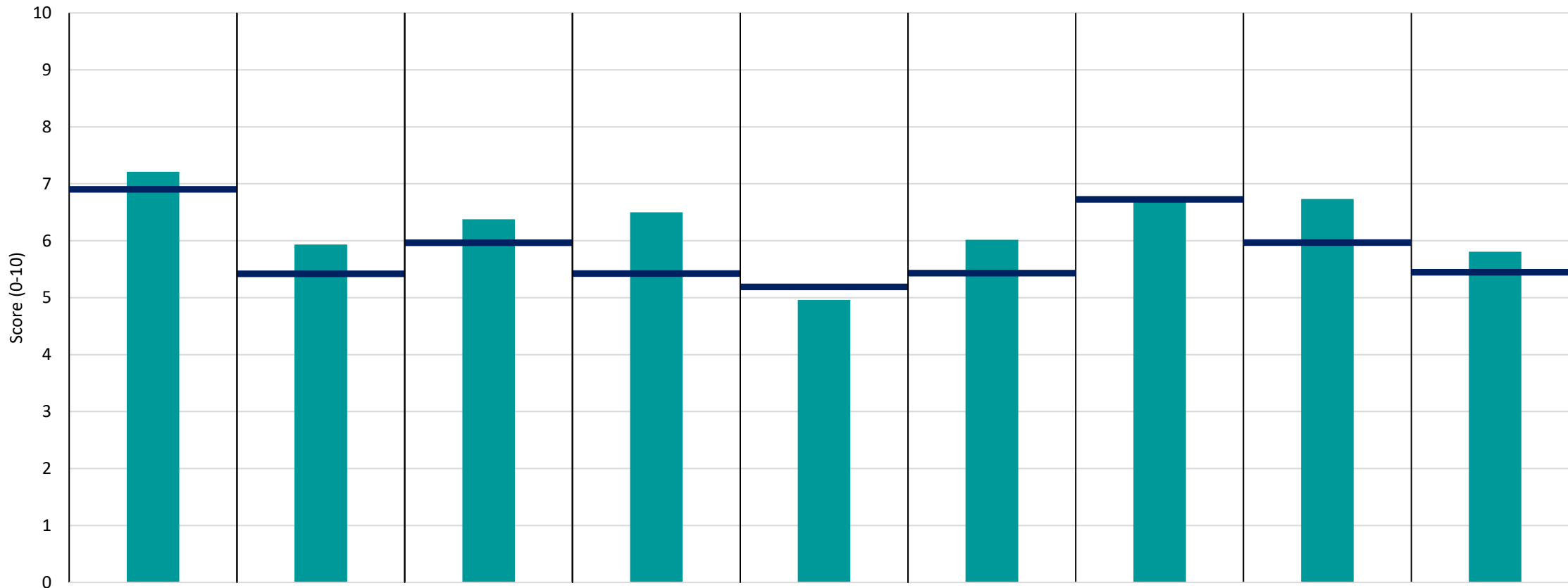
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Breakdown	7.21	5.94	6.38	6.50	4.96	6.02	6.78	6.73	5.81
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	111	110	109	111	94	110	111	111	111



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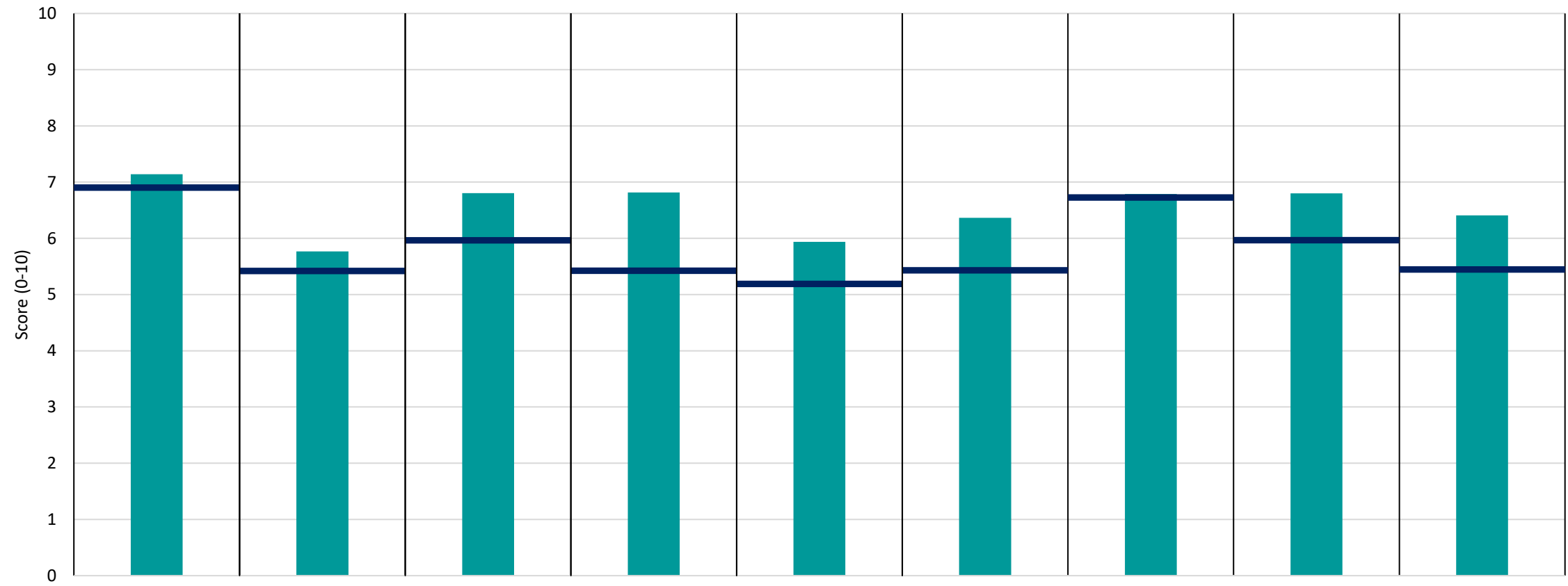
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Staff Engagement



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Breakdown	7.14	5.77	6.80	6.82	5.94	6.37	6.79	6.80	6.41
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	26	26	26	26	24	25	25	26	26



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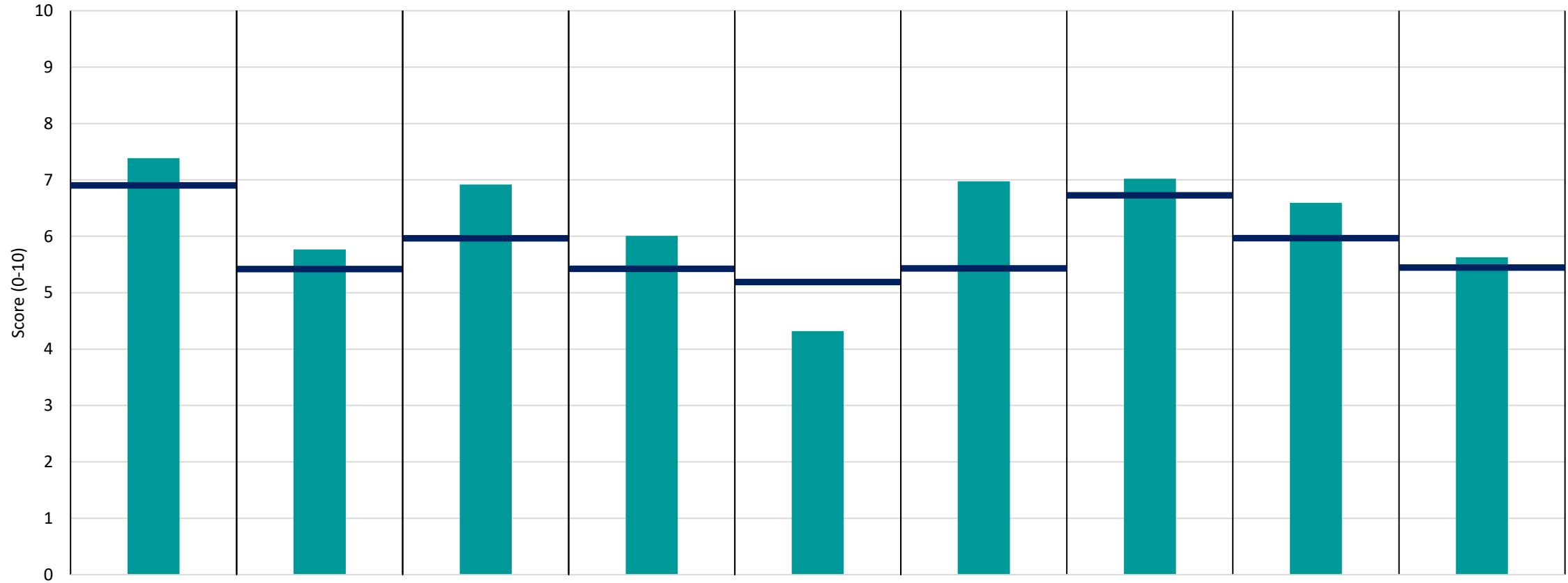
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Staff Engagement



Morale



Breakdown	7.39	5.77	6.92	6.01	4.32	6.97	7.02	6.59	5.63
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	15	15	15	15	12	15	15	15	15



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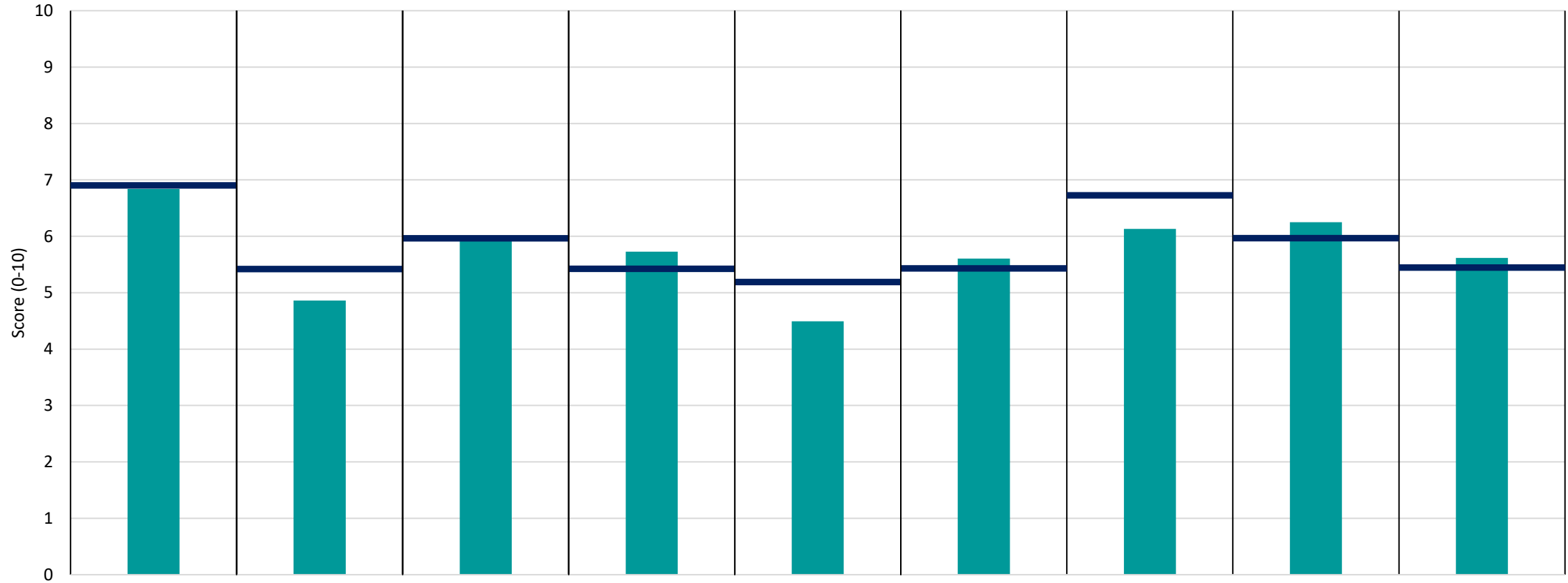
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Staff Engagement



Morale



Breakdown	6.84	4.86	5.95	5.73	4.49	5.60	6.13	6.25	5.62
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	91	91	91	91	75	91	91	91	91



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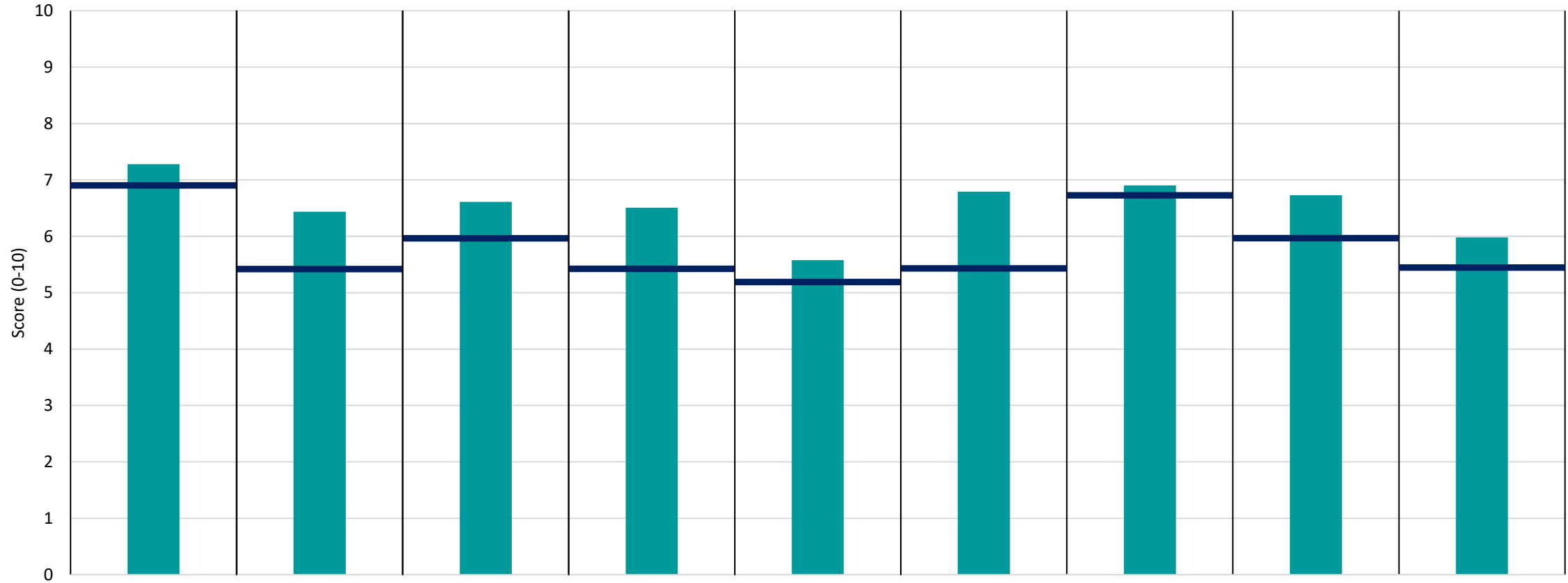
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Staff Engagement



Morale



Breakdown	7.28	6.44	6.61	6.51	5.58	6.79	6.90	6.73	5.98
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	151	151	151	151	142	150	151	151	151



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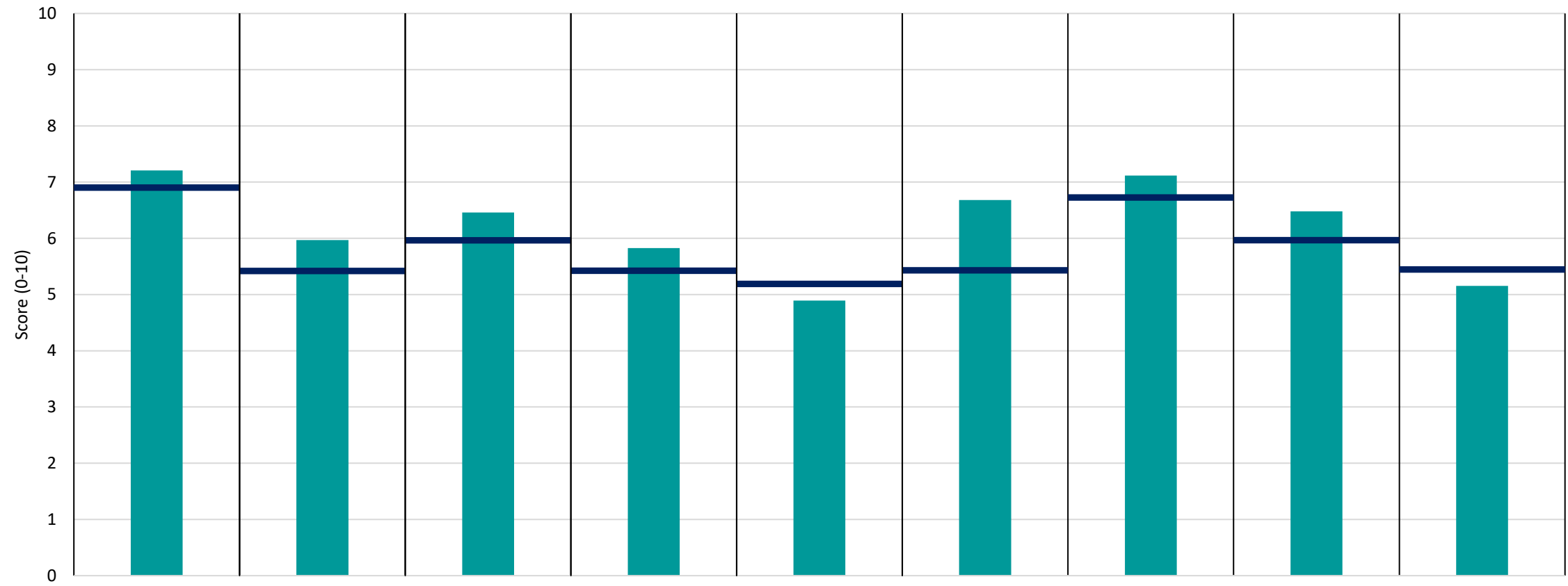
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Staff Engagement



Morale



Breakdown	7.21	5.97	6.46	5.83	4.89	6.68	7.12	6.48	5.15
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	78	78	77	78	75	77	78	78	78



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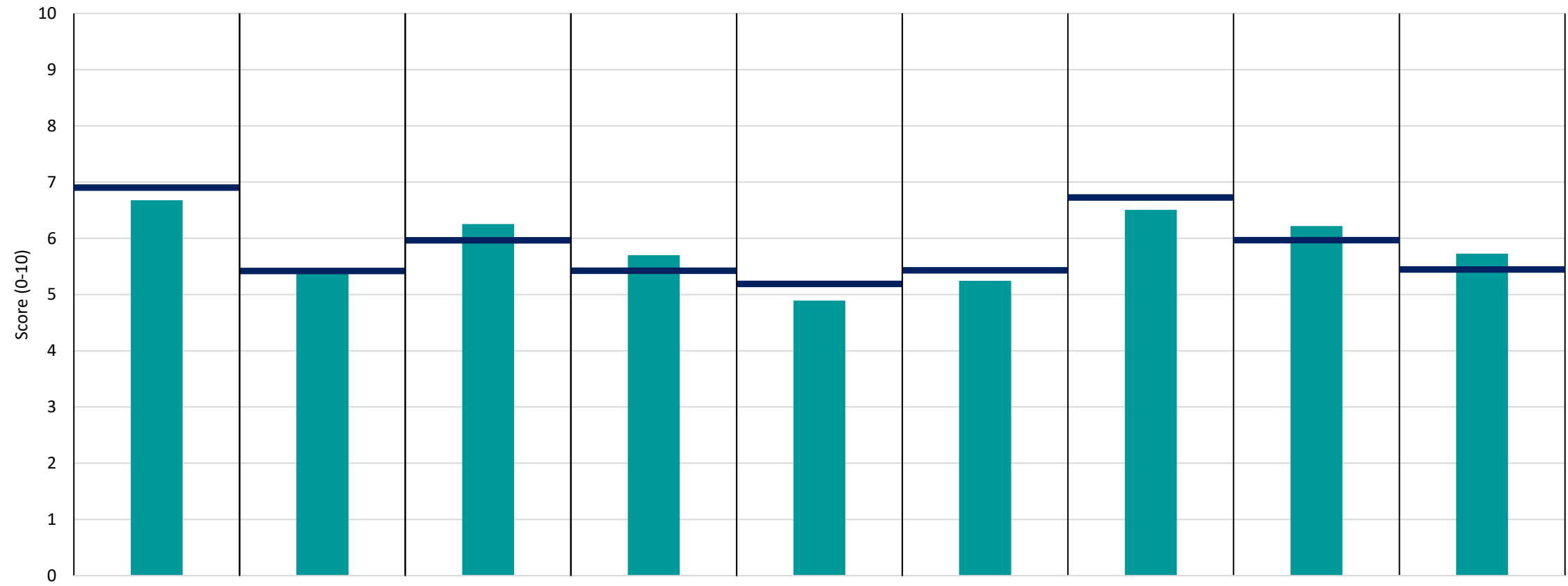
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Staff Engagement



Morale



Breakdown	6.68	5.41	6.25	5.70	4.89	5.25	6.51	6.22	5.73
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	212	212	212	212	192	211	211	213	212



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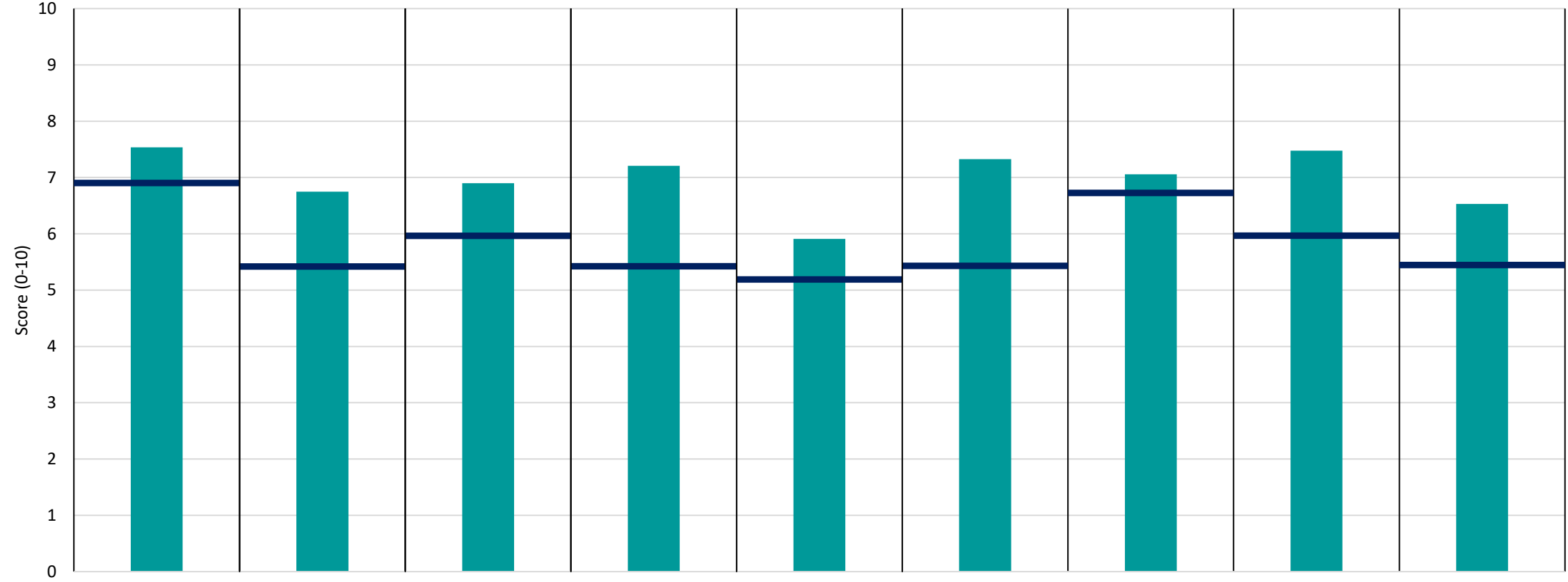
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Staff Engagement



Morale



Breakdown	7.54	6.75	6.90	7.21	5.91	7.33	7.06	7.48	6.53
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	12	12	12	12	12	12	12	12	12



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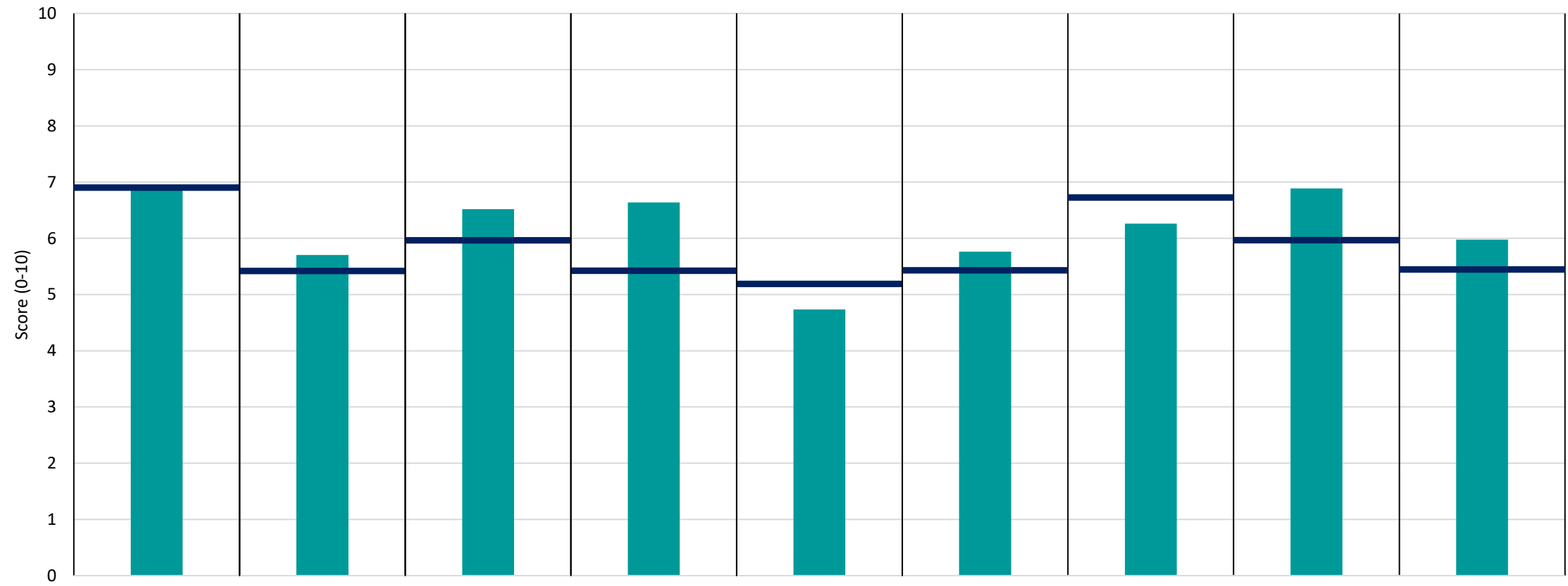
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Staff Engagement



Morale



Breakdown	6.95	5.70	6.52	6.64	4.74	5.76	6.26	6.89	5.98
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	334	332	323	324	242	328	332	331	333

Breakdowns 2

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2024 NHS Staff Survey



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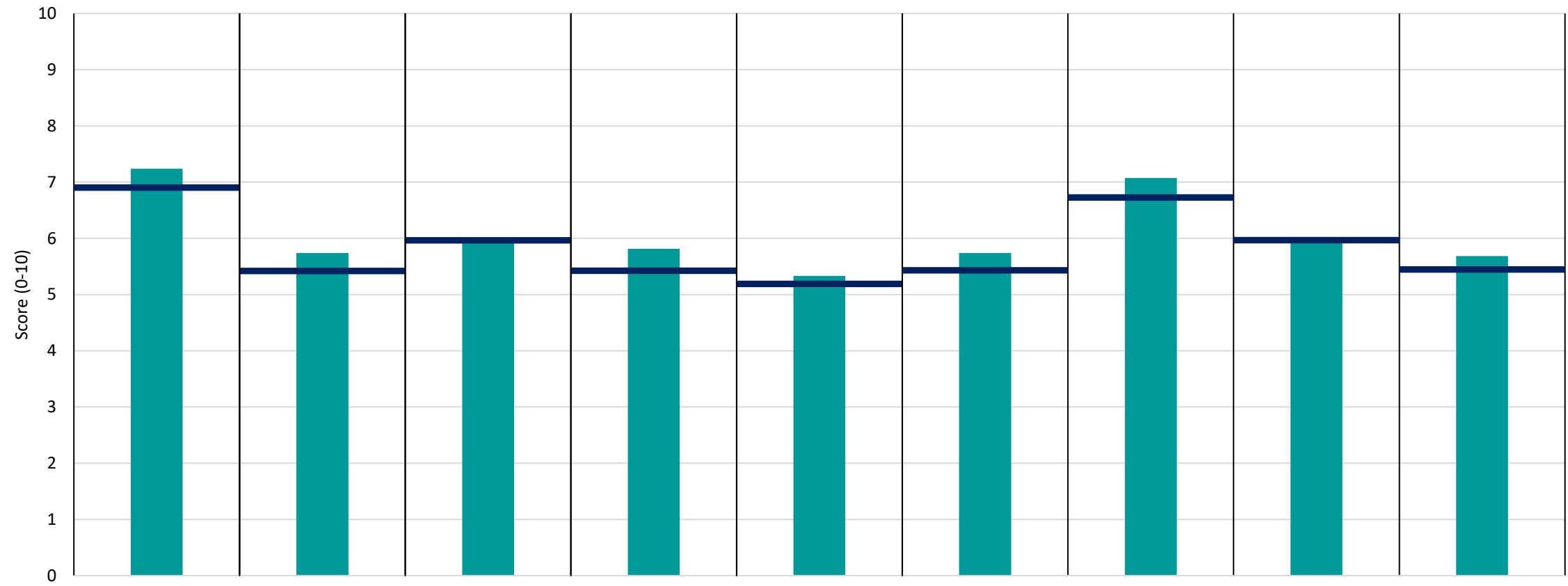
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Staff Engagement



Morale



Breakdown	7.24	5.74	5.97	5.82	5.33	5.74	7.07	6.02	5.68
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	317	316	314	315	281	316	316	316	317



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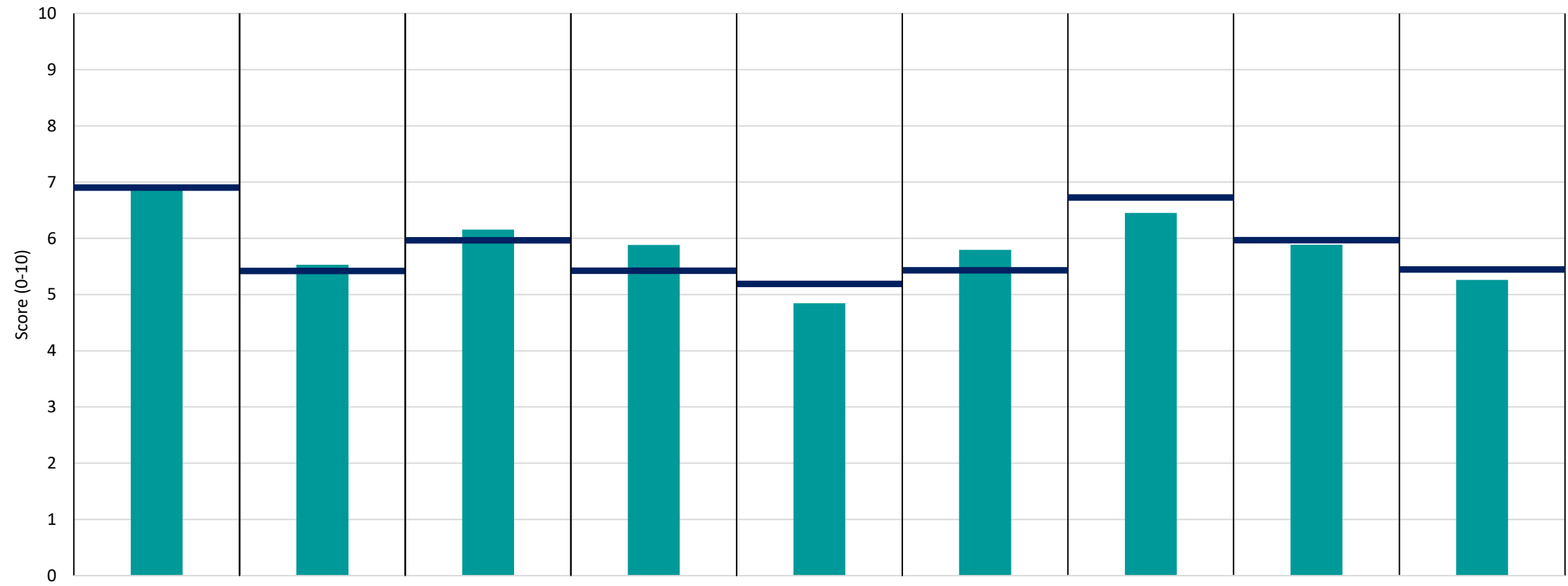
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Staff Engagement



Morale



Breakdown	6.87	5.53	6.15	5.88	4.84	5.80	6.45	5.89	5.26
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	34	33	34	34	32	33	34	34	34



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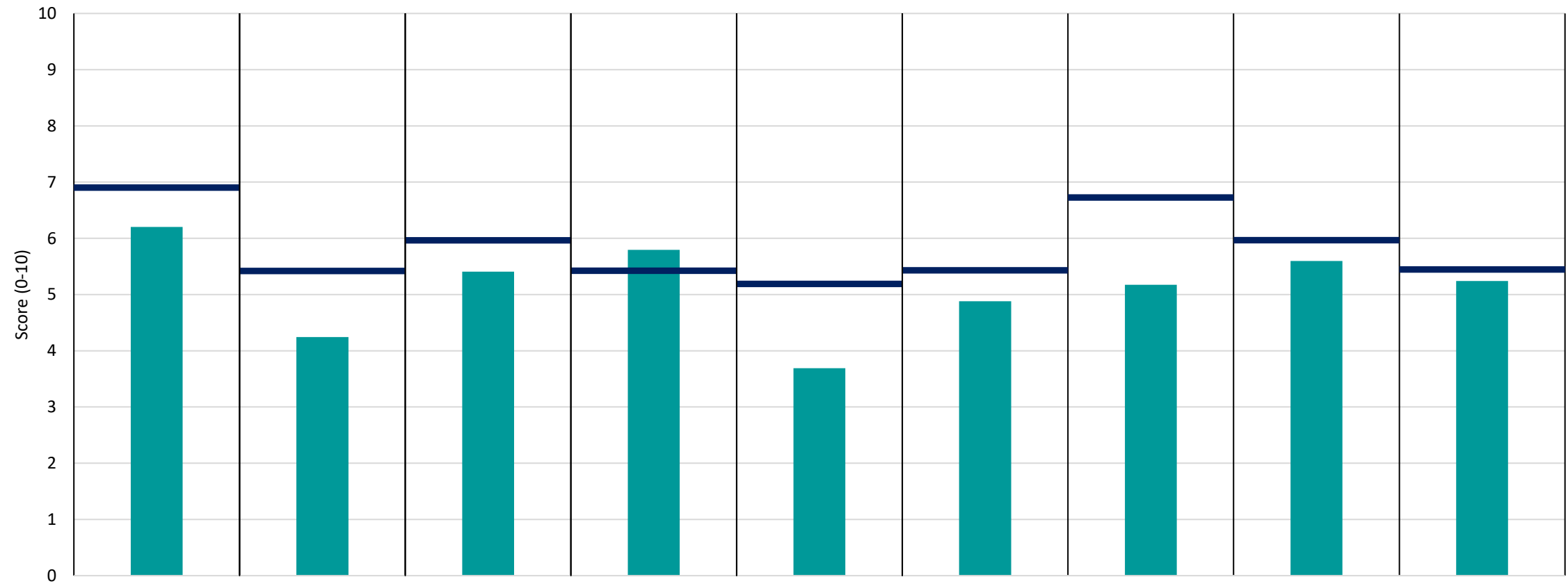
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Staff Engagement



Morale



Breakdown	6.20	4.24	5.41	5.79	3.69	4.88	5.18	5.60	5.24
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	74	74	74	73	62	74	74	74	74



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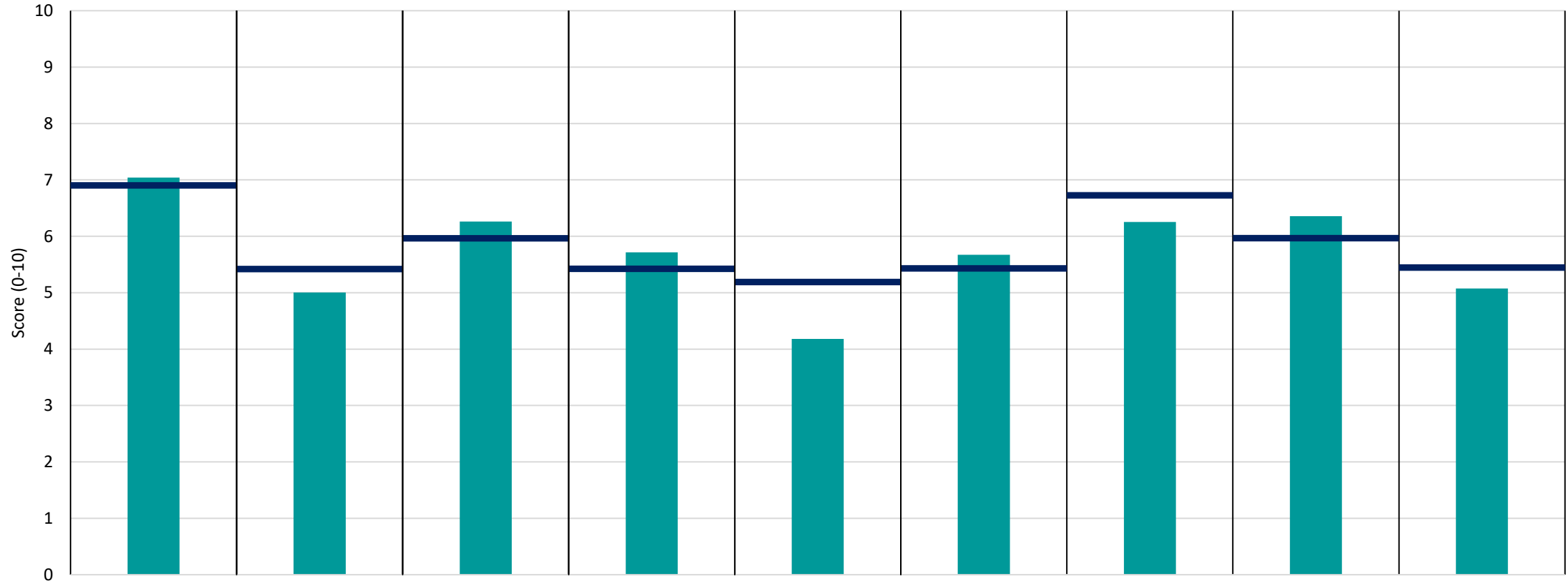
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Staff Engagement



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Breakdown	7.04	5.00	6.26	5.72	4.18	5.67	6.26	6.36	5.08
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	30	30	30	30	30	30	30	30	30



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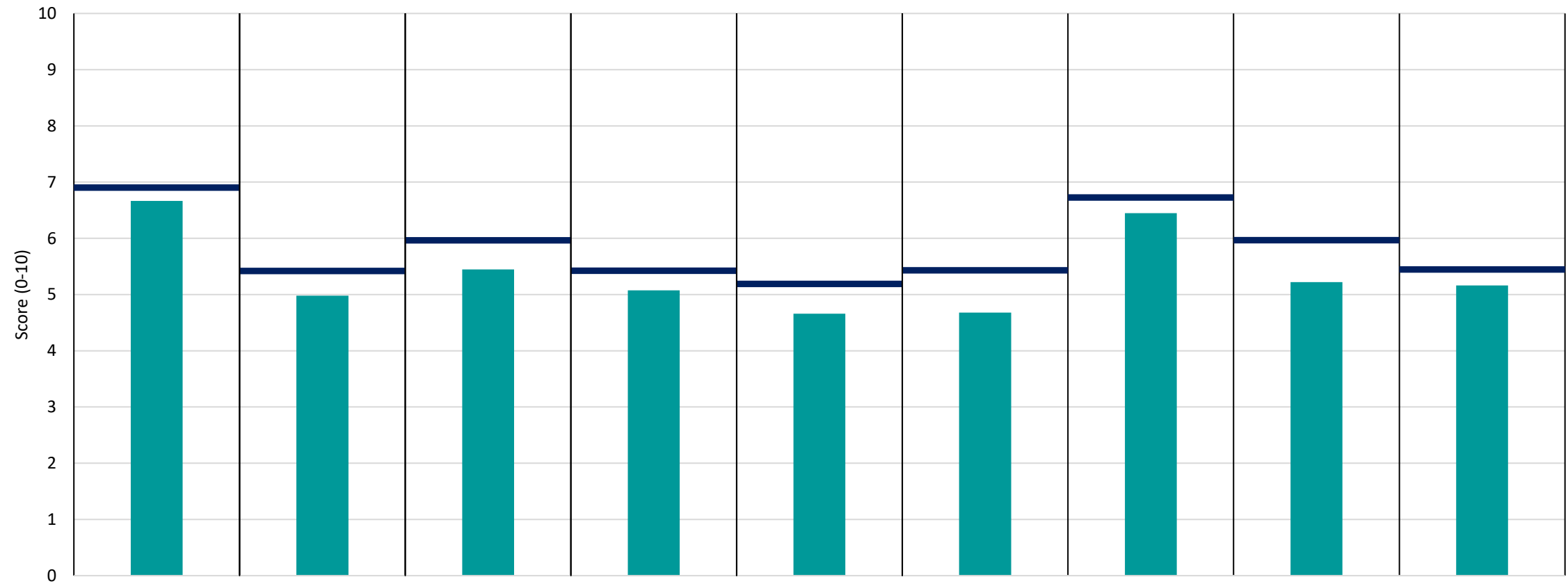
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Staff Engagement



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Breakdown	6.67	4.98	5.45	5.07	4.66	4.68	6.45	5.22	5.16
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	558	557	552	557	469	555	558	558	557



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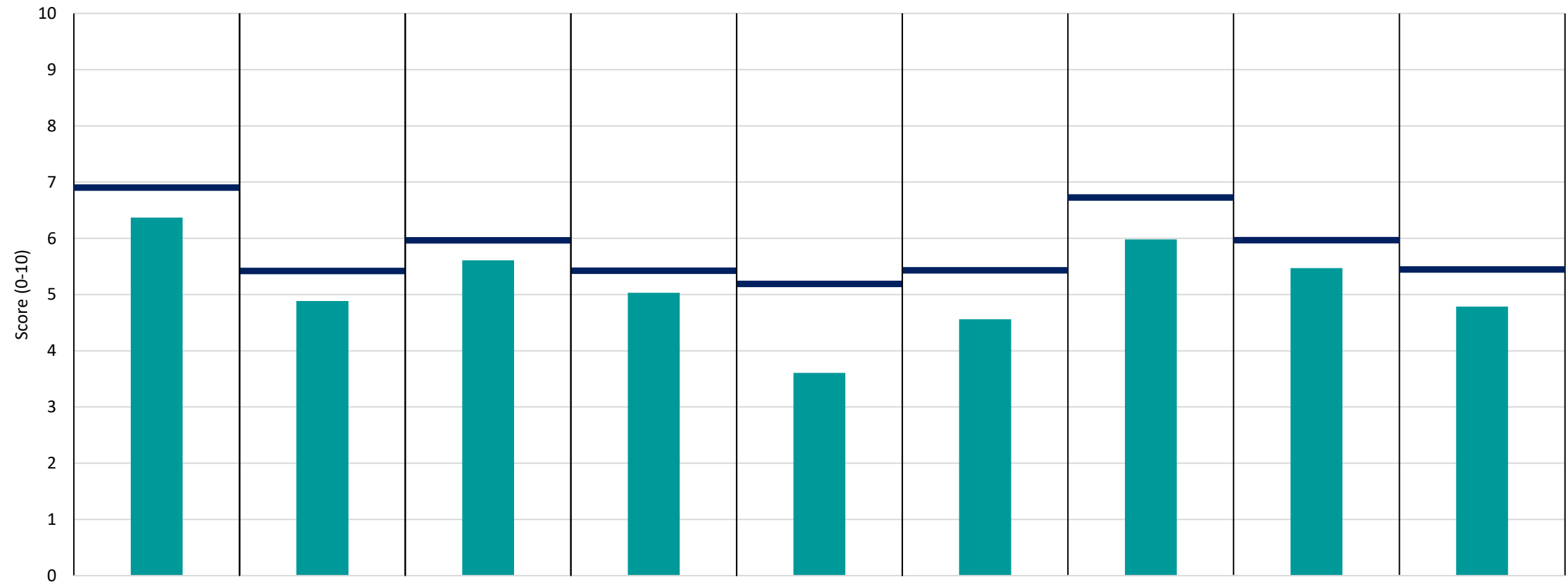
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Staff Engagement



Morale



Breakdown	6.37	4.88	5.61	5.03	3.61	4.56	5.98	5.47	4.79
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	52	52	52	52	49	52	52	52	52

308 999 Operations Management, Support & Assurance & Transformation Project L6



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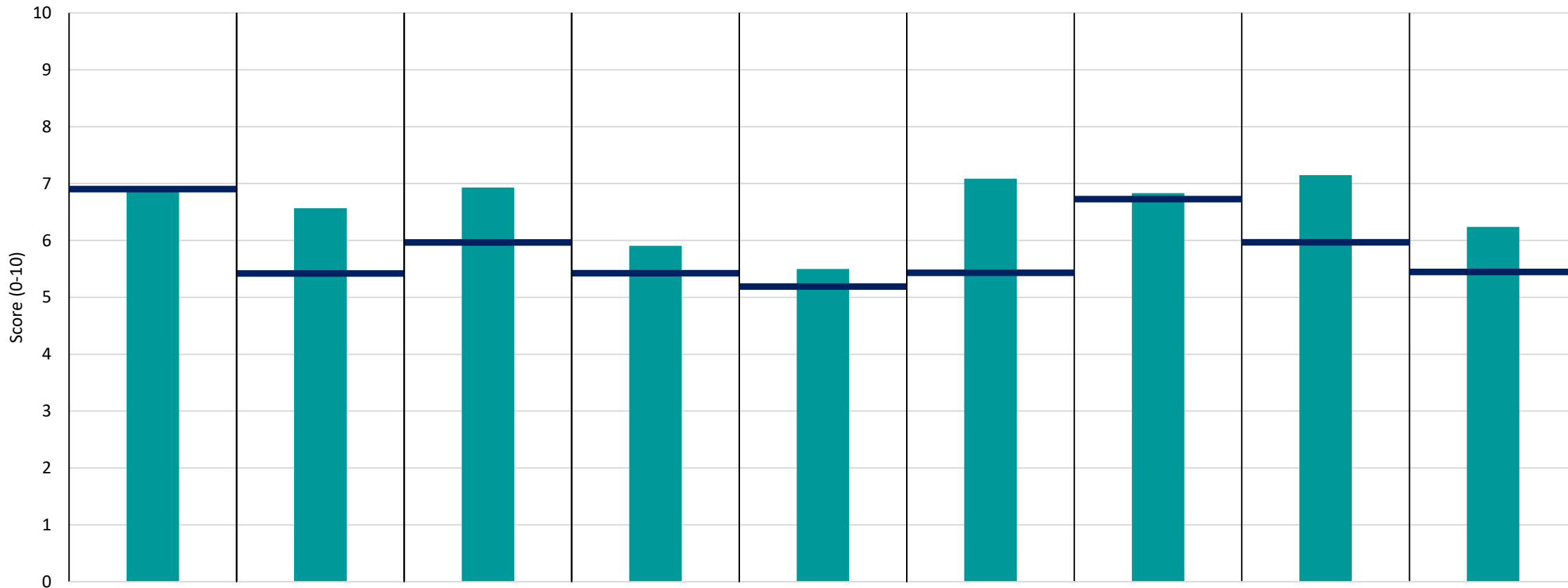
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Staff Engagement



Morale



Breakdown	6.88	6.57	6.93	5.90	5.50	7.08	6.83	7.15	6.24
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	15	15	15	15	15	15	15	15	15



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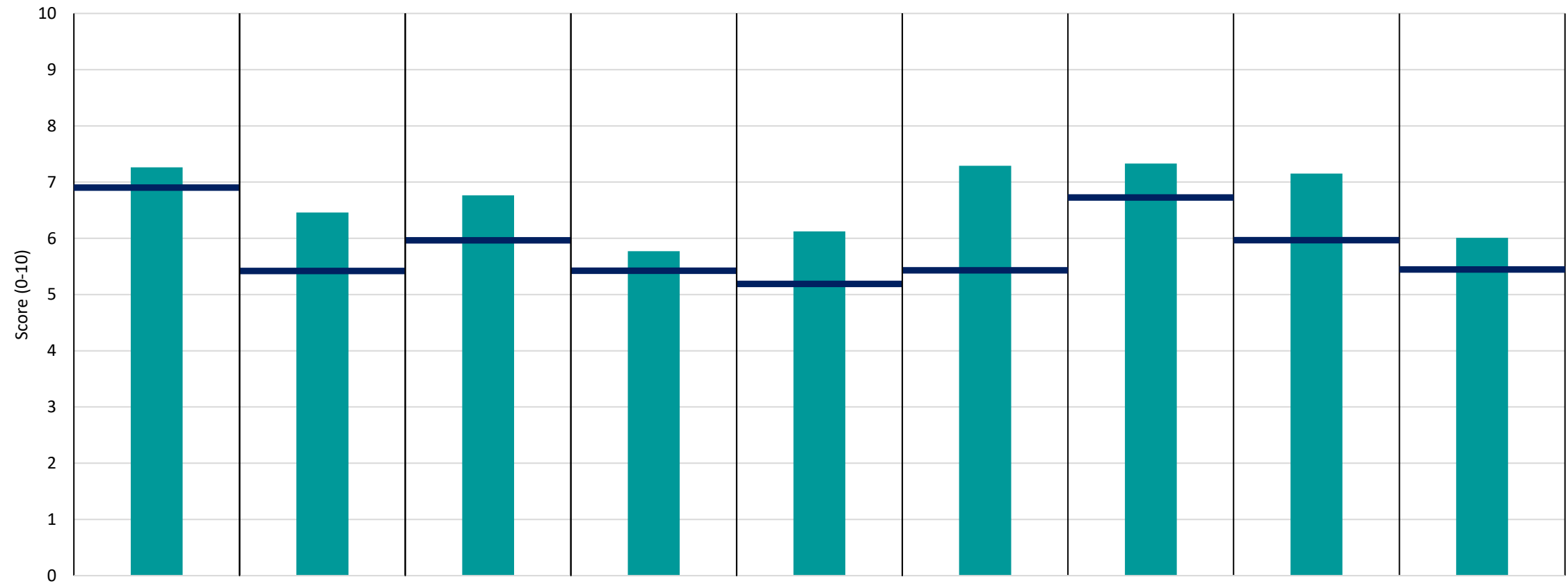
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Staff Engagement



Morale



Breakdown	7.26	6.46	6.76	5.77	6.13	7.29	7.33	7.15	6.01
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	12	12	12	12	12	12	12	12	12



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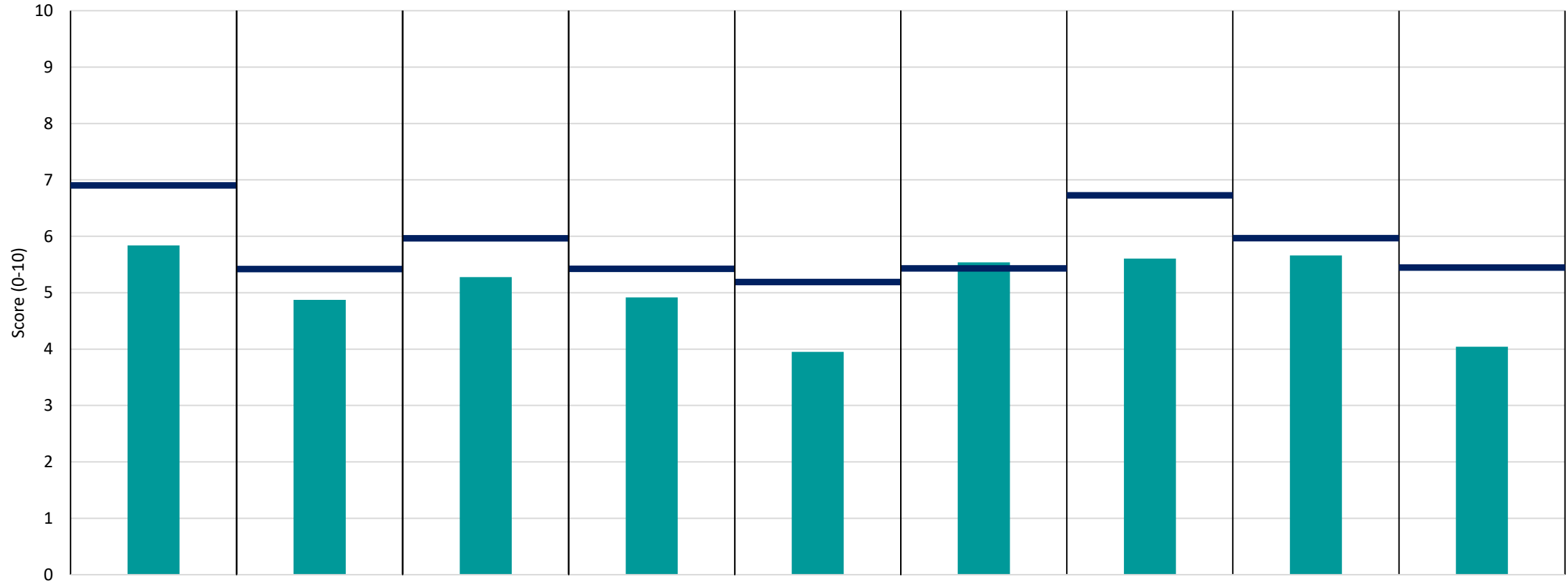
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Staff Engagement



Morale



Breakdown	5.84	4.88	5.28	4.92	3.95	5.54	5.61	5.66	4.04
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	24	24	24	24	23	24	24	24	24



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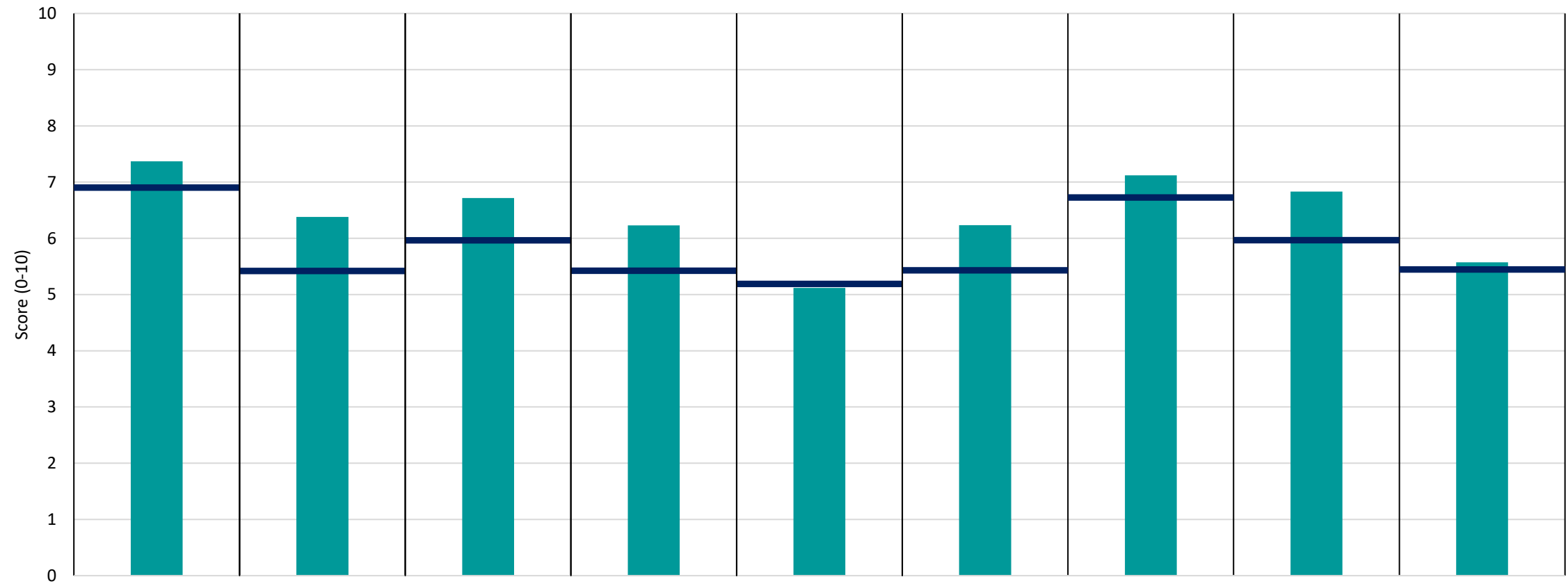
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Staff Engagement



Morale



Breakdown	7.37	6.38	6.72	6.23	5.12	6.23	7.12	6.83	5.57
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	25	25	25	25	23	25	25	25	25



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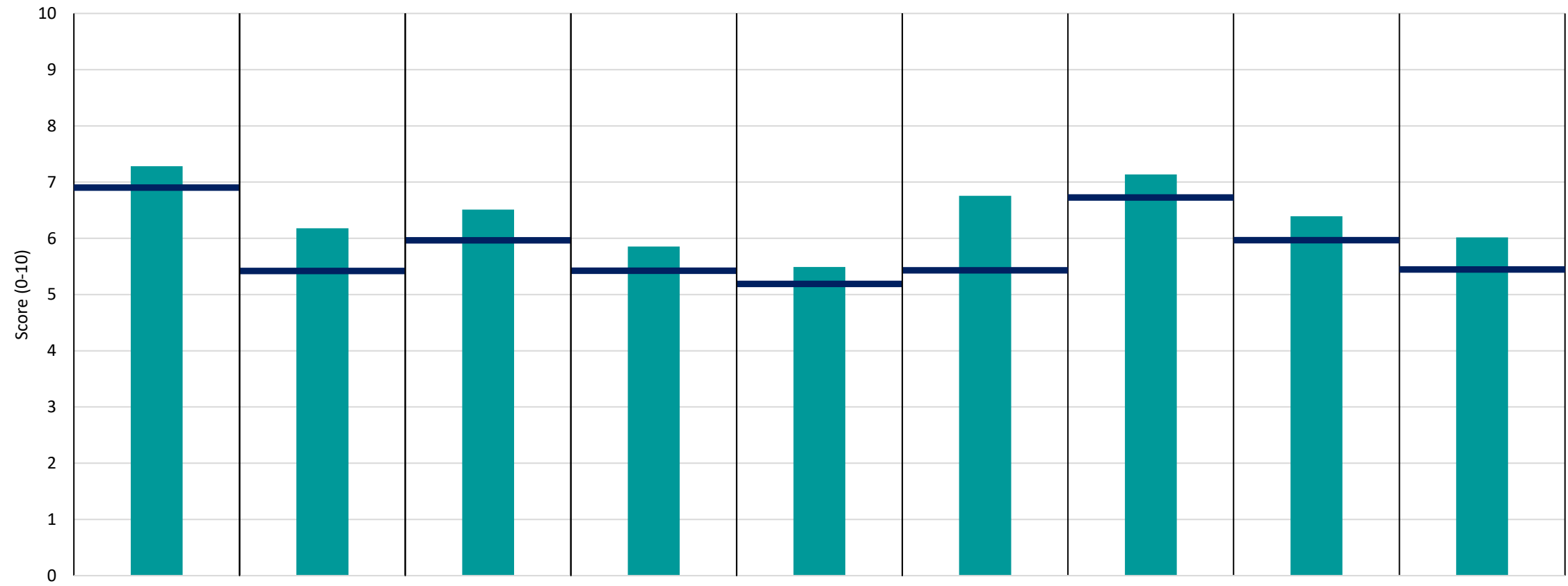
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Breakdown	7.28	6.18	6.51	5.85	5.49	6.76	7.13	6.39	6.02
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	198	198	197	198	182	198	198	198	198



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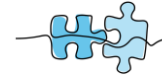
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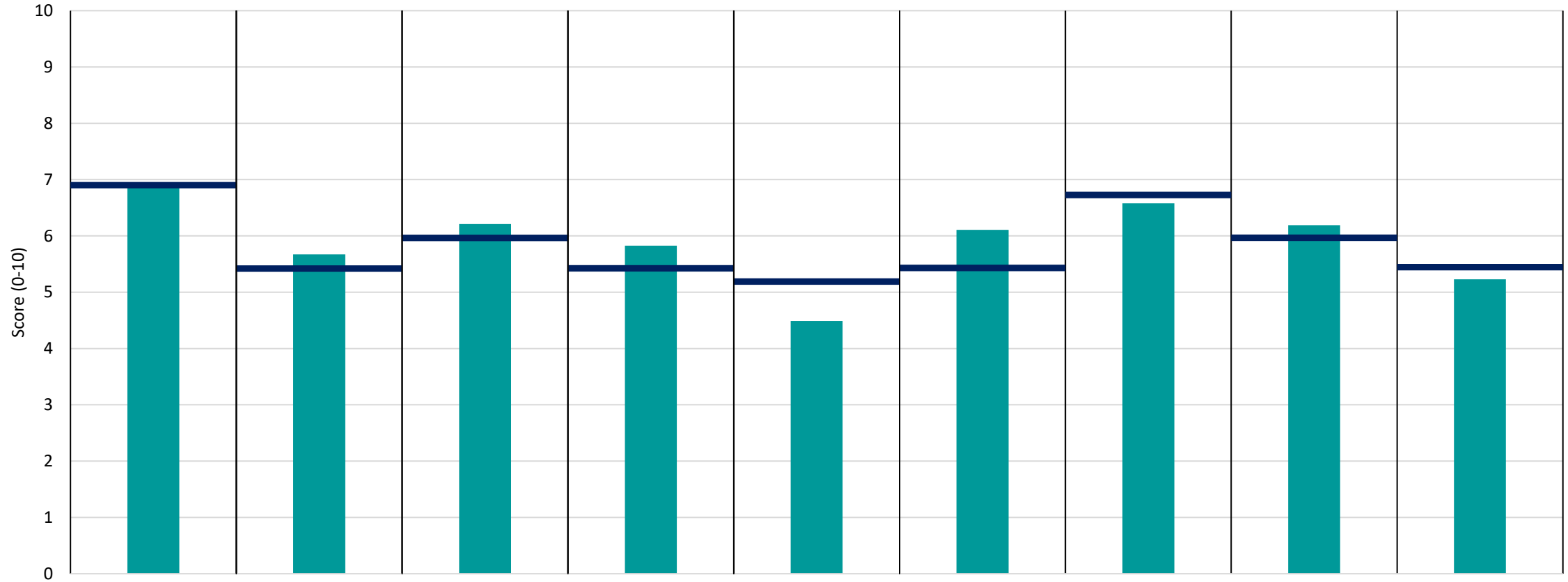
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Staff Engagement



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Breakdown	6.90	5.67	6.21	5.83	4.49	6.11	6.58	6.19	5.23
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	58	58	58	57	56	58	58	58	58



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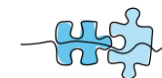
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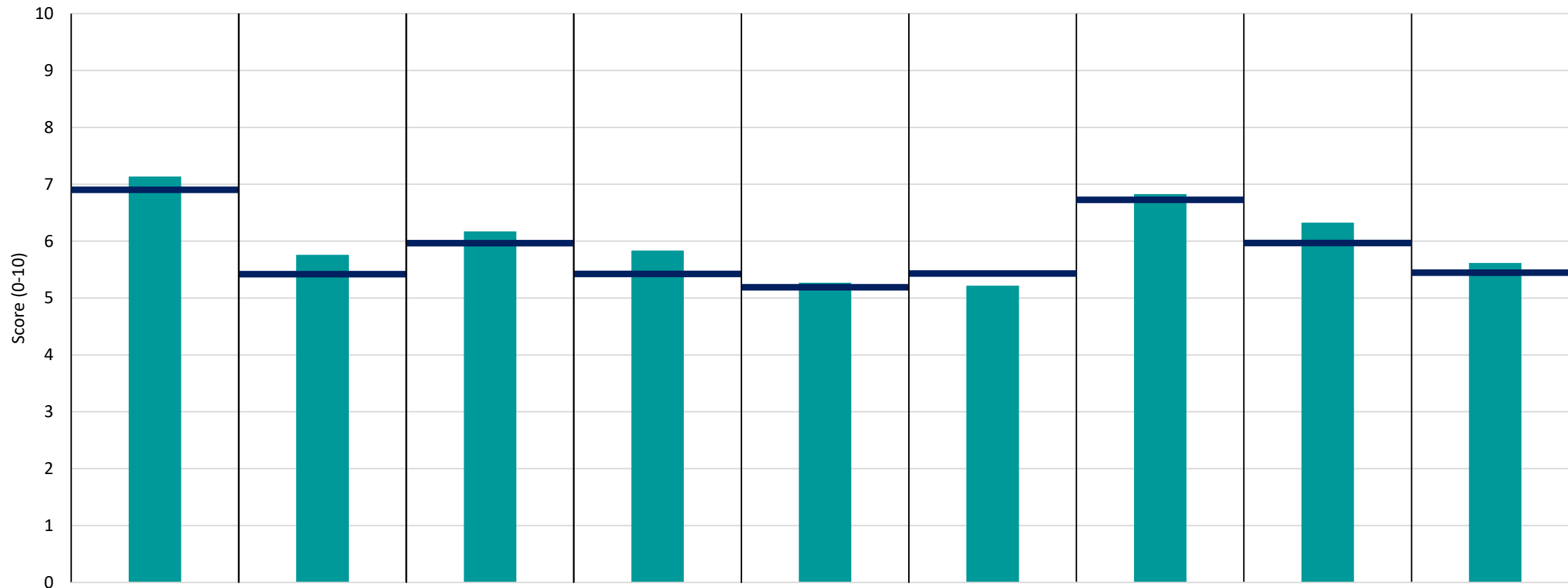
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Staff Engagement



Morale



Breakdown	7.13	5.76	6.17	5.83	5.27	5.22	6.83	6.33	5.62
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	192	192	192	191	171	191	192	192	192



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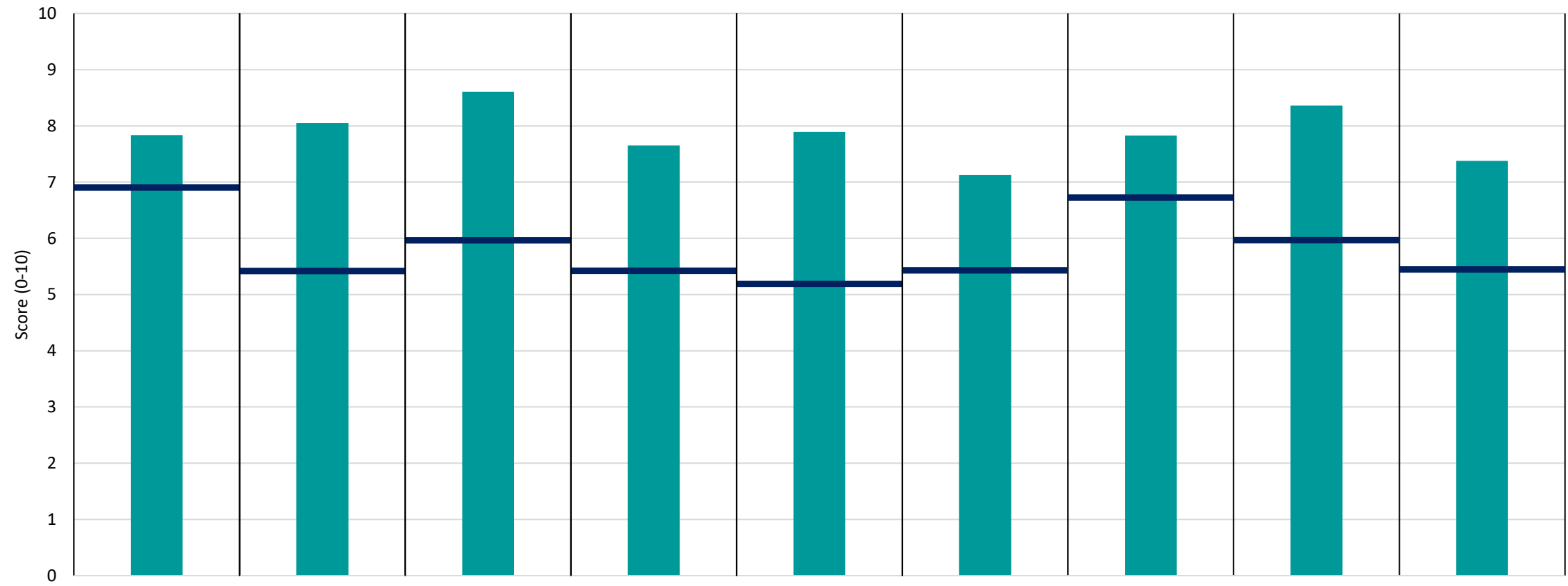
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Staff Engagement



Morale



Breakdown	7.84	8.05	8.61	7.65	7.89	7.13	7.83	8.36	7.38
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	10	10	10	10	10	10	10	10	10



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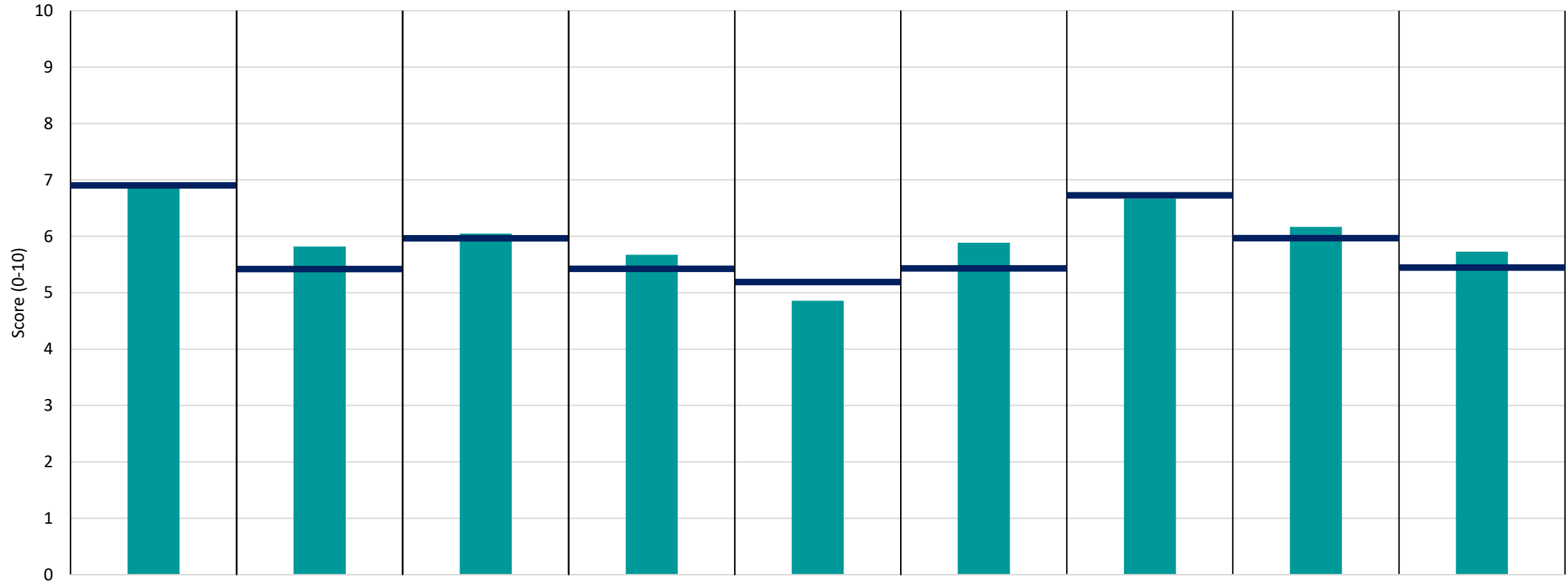
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Morale



Breakdown	6.91	5.82	6.05	5.67	4.86	5.88	6.66	6.17	5.73
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	114	114	114	114	92	114	114	114	114



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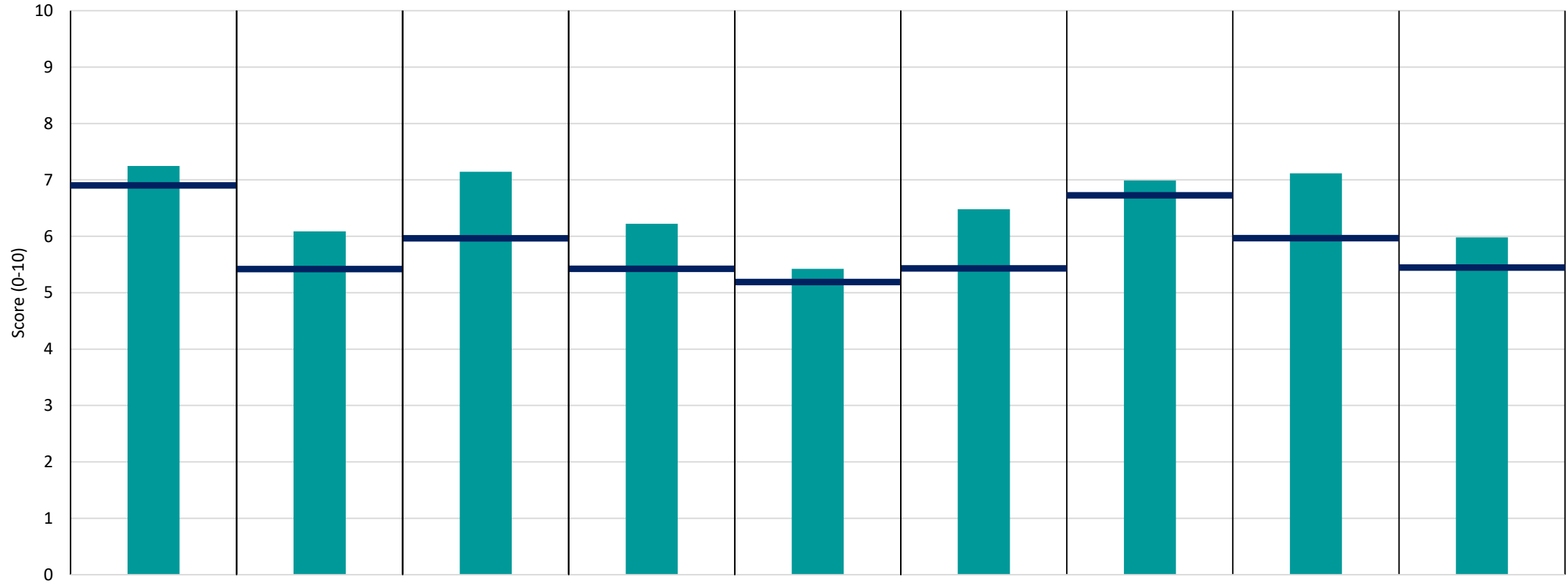
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Morale



Breakdown	7.25	6.09	7.15	6.22	5.42	6.48	6.99	7.12	5.98
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	42	42	41	42	42	42	42	42	42



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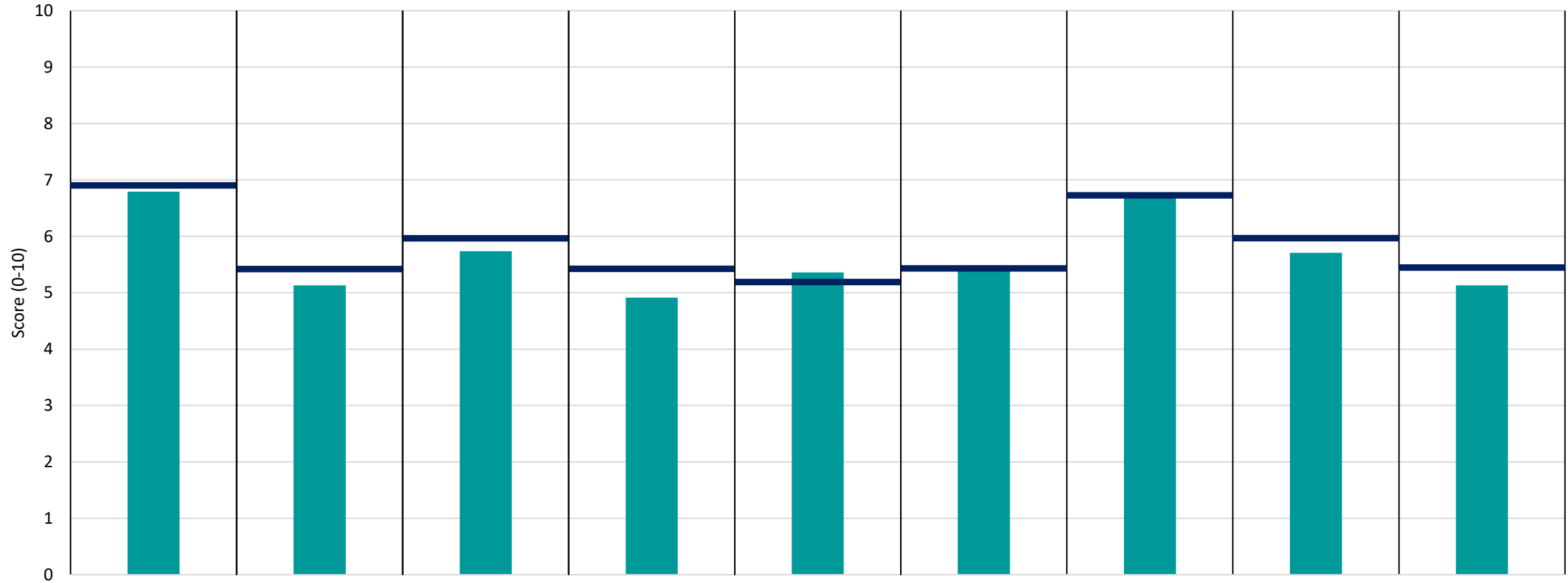
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Breakdown	6.79	5.13	5.74	4.91	5.36	5.44	6.68	5.71	5.13
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	475	474	473	475	412	472	475	475	475



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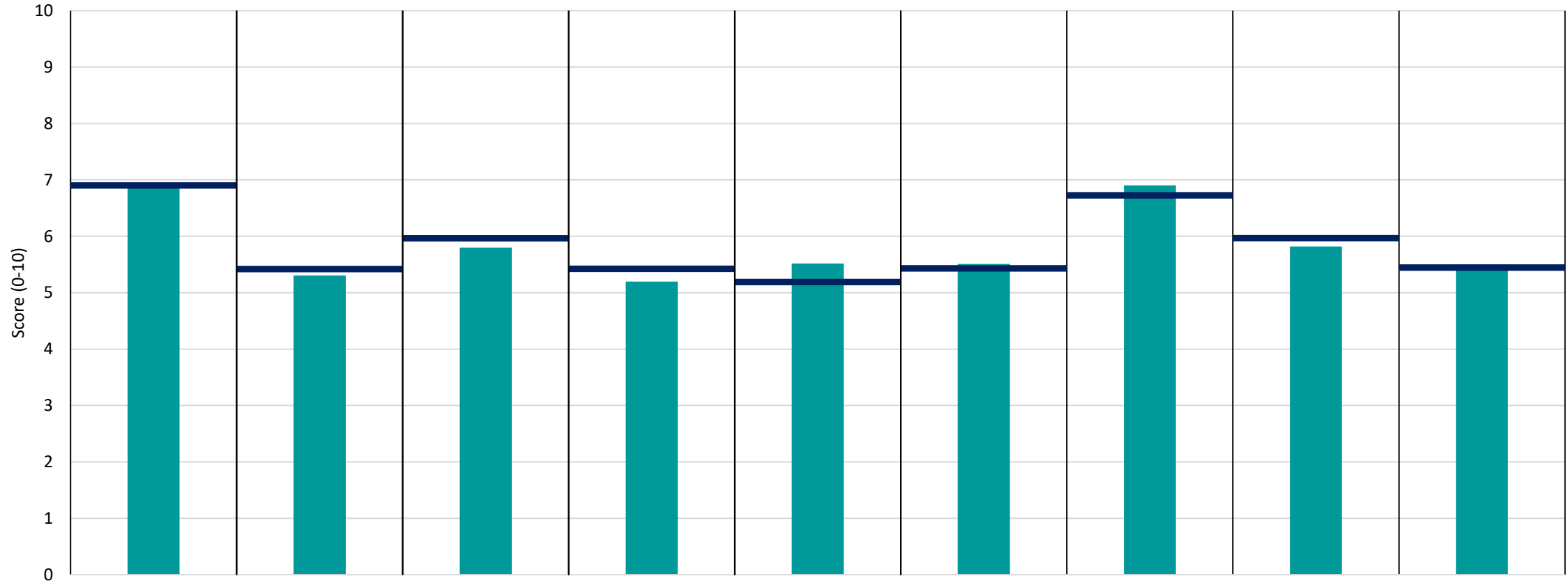
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Breakdown	6.90	5.31	5.80	5.20	5.52	5.51	6.90	5.82	5.44
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	687	687	683	684	615	686	687	687	687



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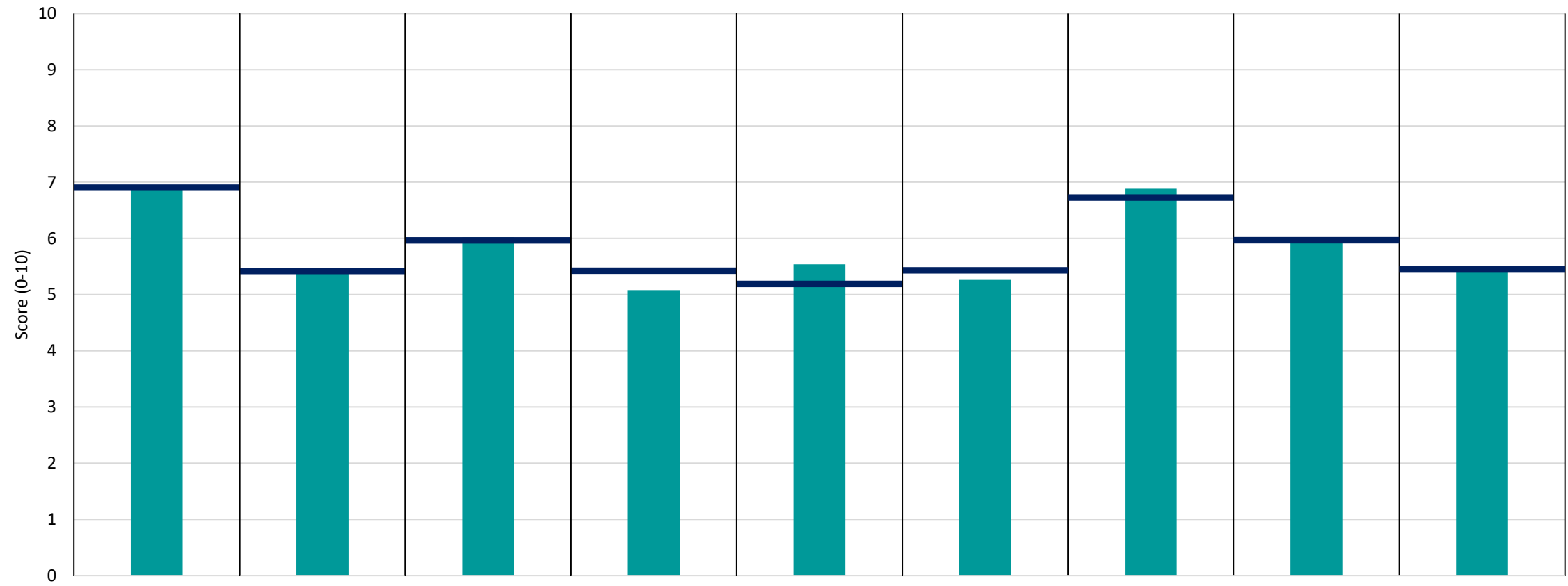
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Morale



Breakdown	6.91	5.37	6.02	5.08	5.54	5.26	6.89	5.96	5.41
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	819	818	816	818	740	817	819	819	819



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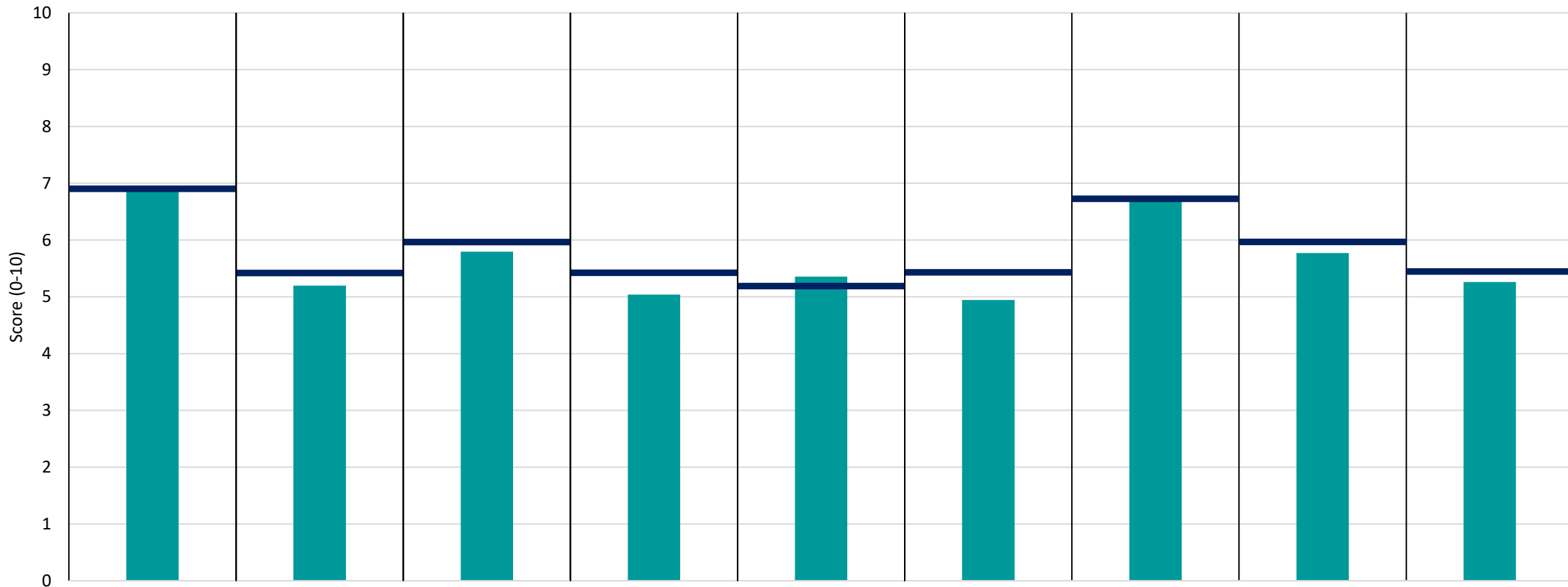
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Breakdown	6.86	5.20	5.79	5.04	5.36	4.95	6.73	5.77	5.26
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	735	734	731	735	661	734	735	735	735



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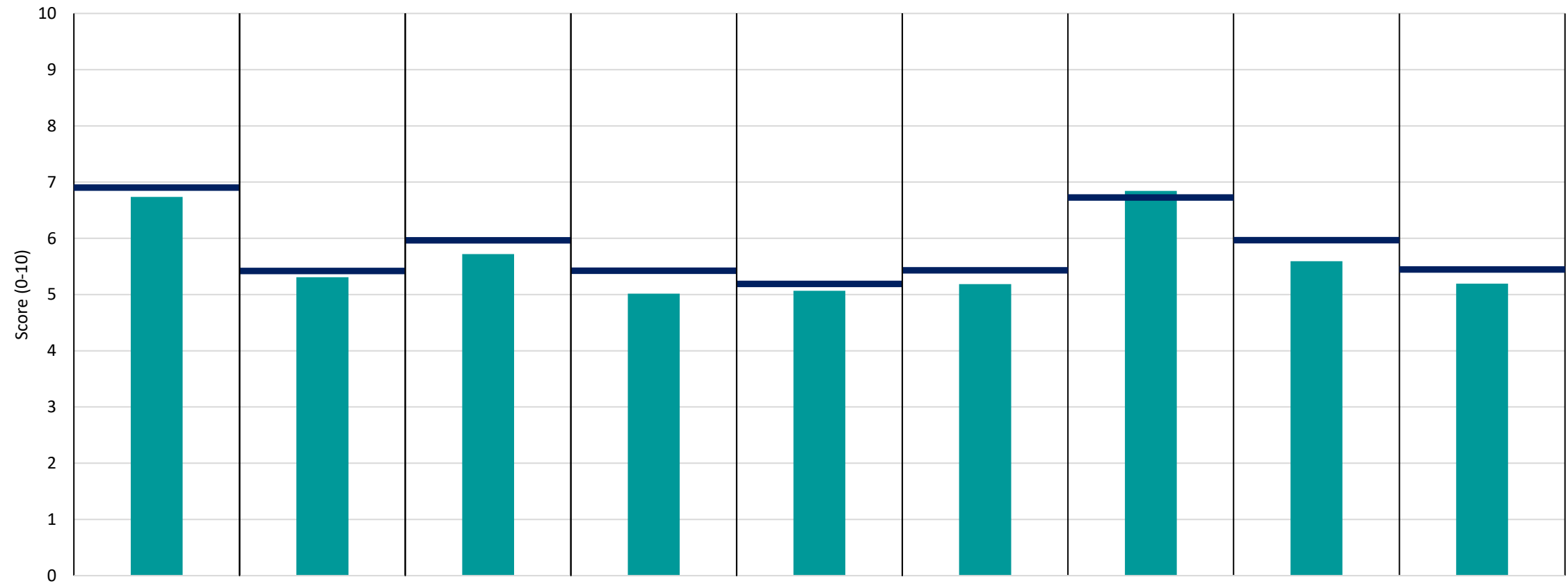
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Breakdown	6.74	5.31	5.72	5.02	5.07	5.19	6.84	5.59	5.19
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	495	494	494	492	448	494	495	495	494



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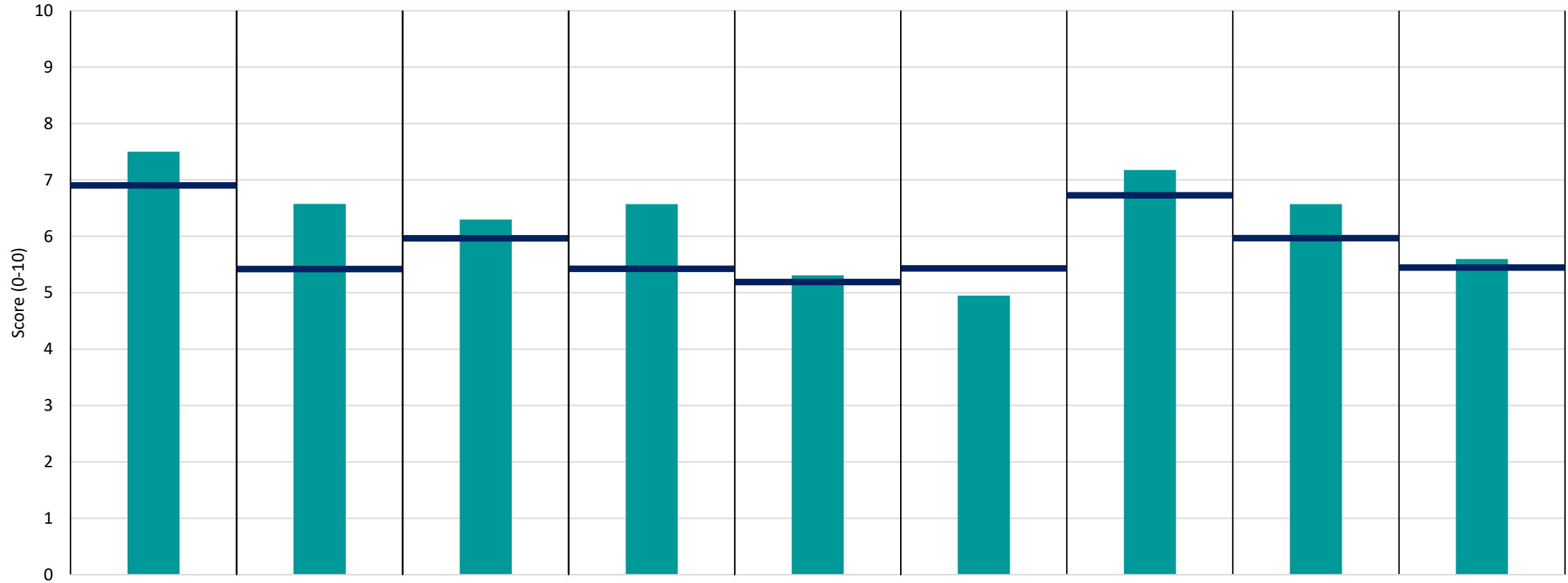
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Breakdown	7.50	6.57	6.30	6.57	5.31	4.95	7.18	6.57	5.60
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	43	41	43	43	39	40	43	43	43



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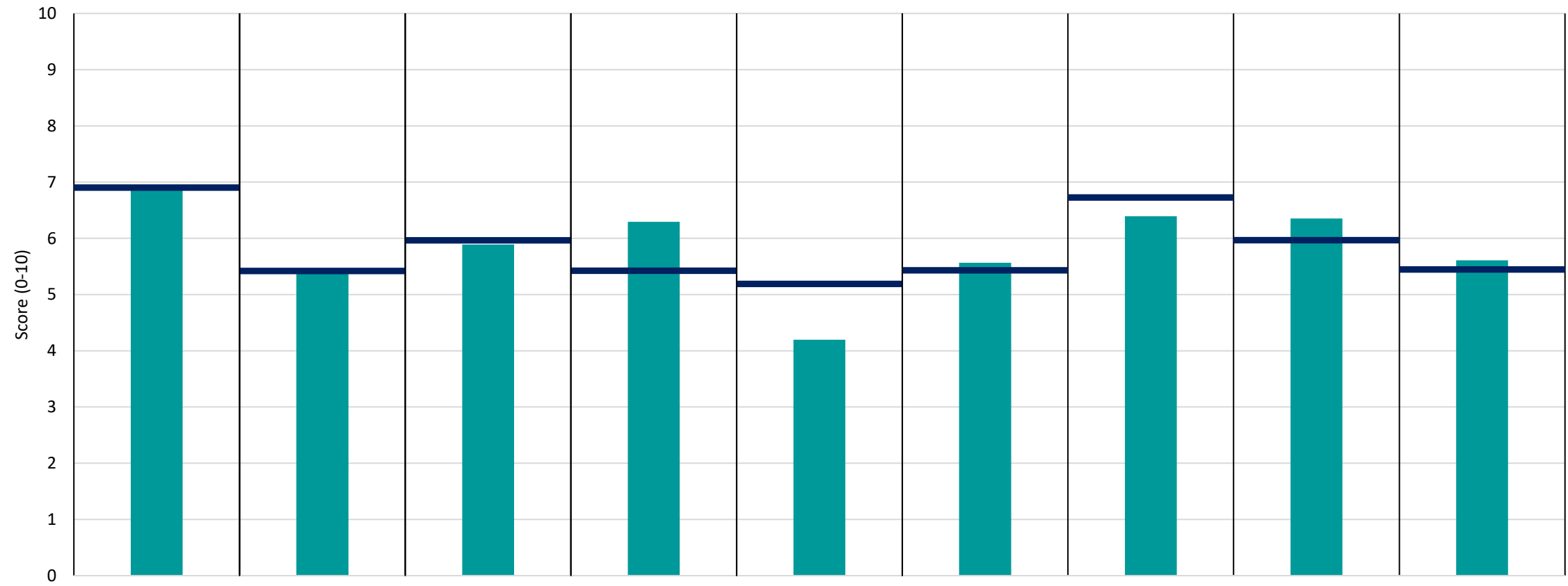
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Breakdown	6.86	5.46	5.89	6.29	4.20	5.57	6.39	6.35	5.61
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	75	75	73	75	59	75	75	75	75



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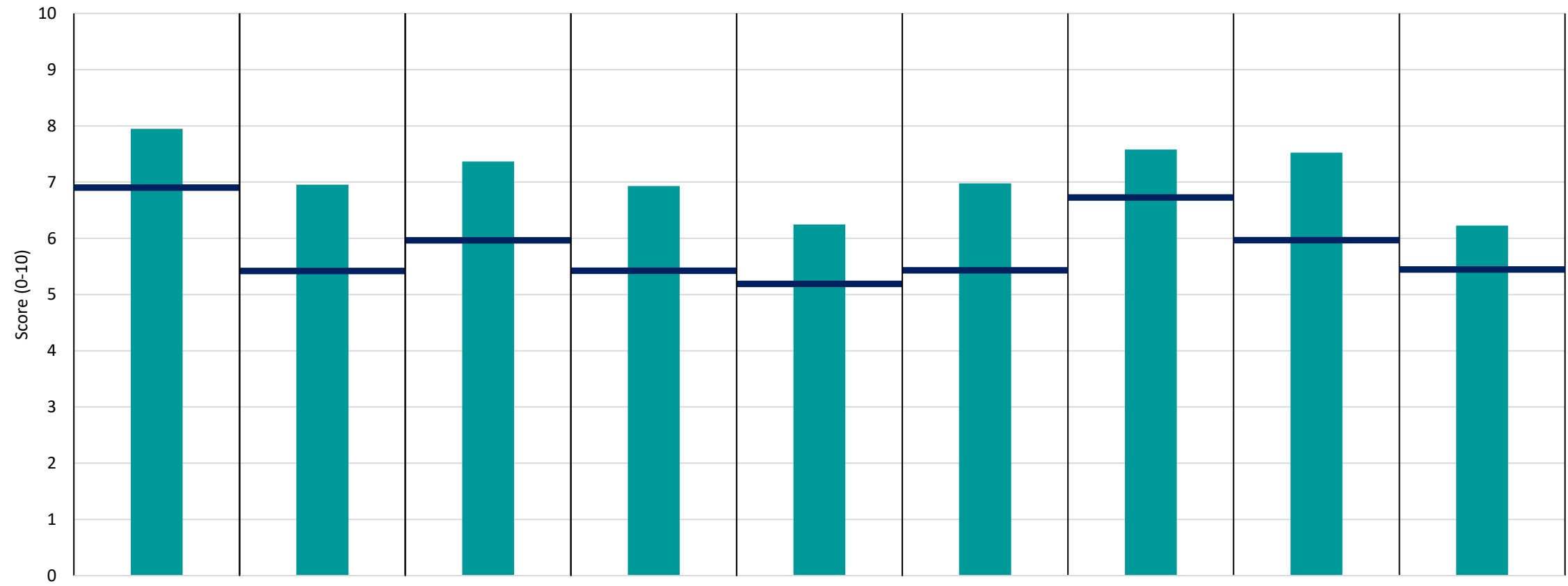
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Breakdown	7.95	6.95	7.37	6.93	6.25	6.98	7.58	7.52	6.22
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	36	35	36	36	35	35	36	36	36



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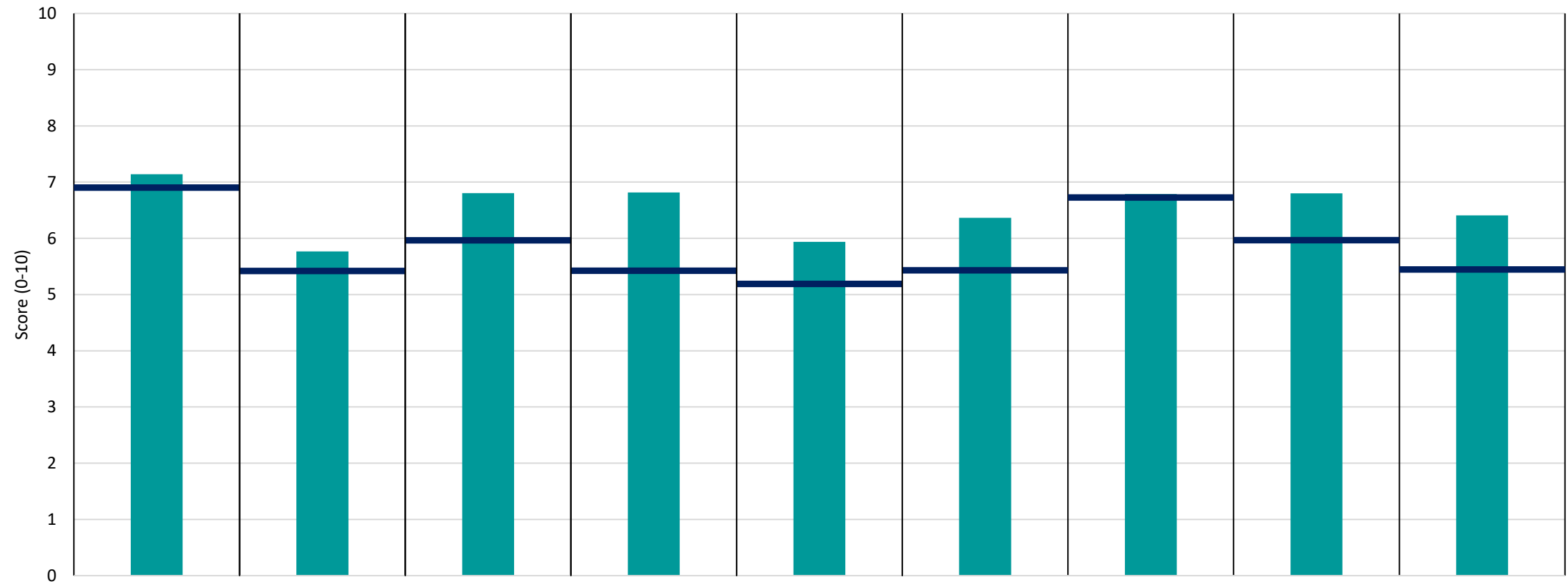
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Breakdown	7.14	5.77	6.80	6.82	5.94	6.37	6.79	6.80	6.41
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	26	26	26	26	24	25	25	26	26



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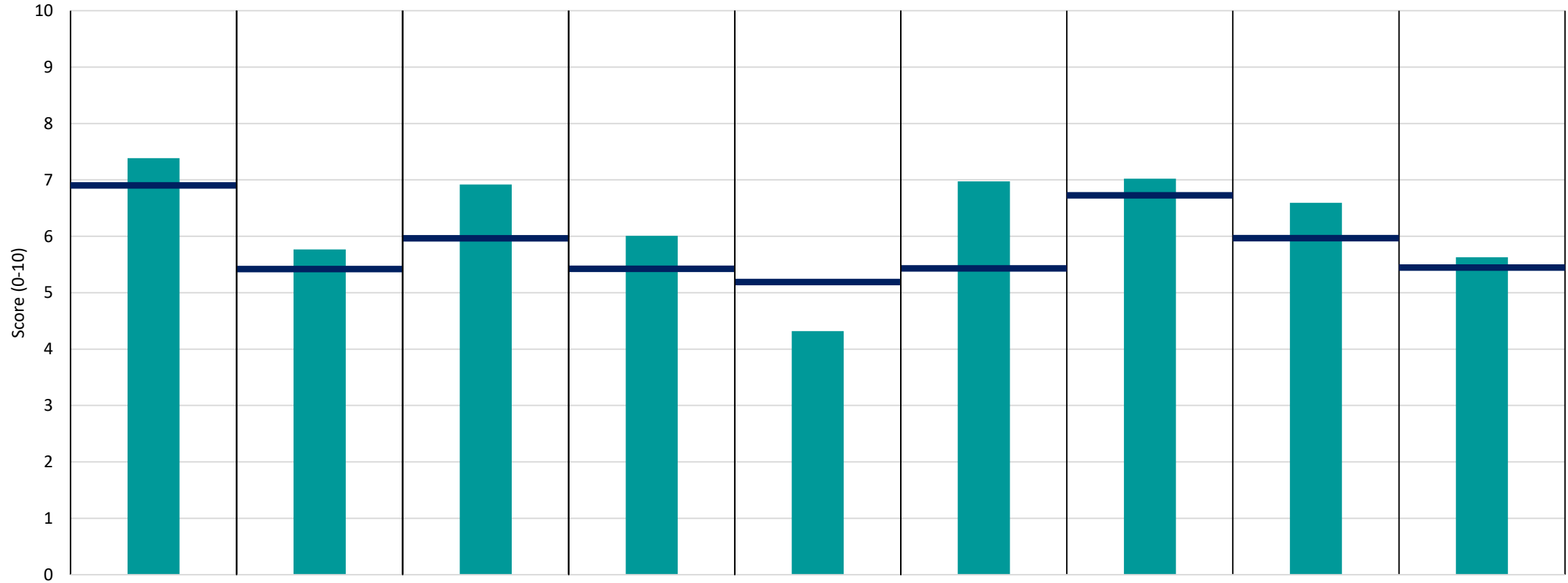
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Morale



Breakdown	7.39	5.77	6.92	6.01	4.32	6.97	7.02	6.59	5.63
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	15	15	15	15	12	15	15	15	15



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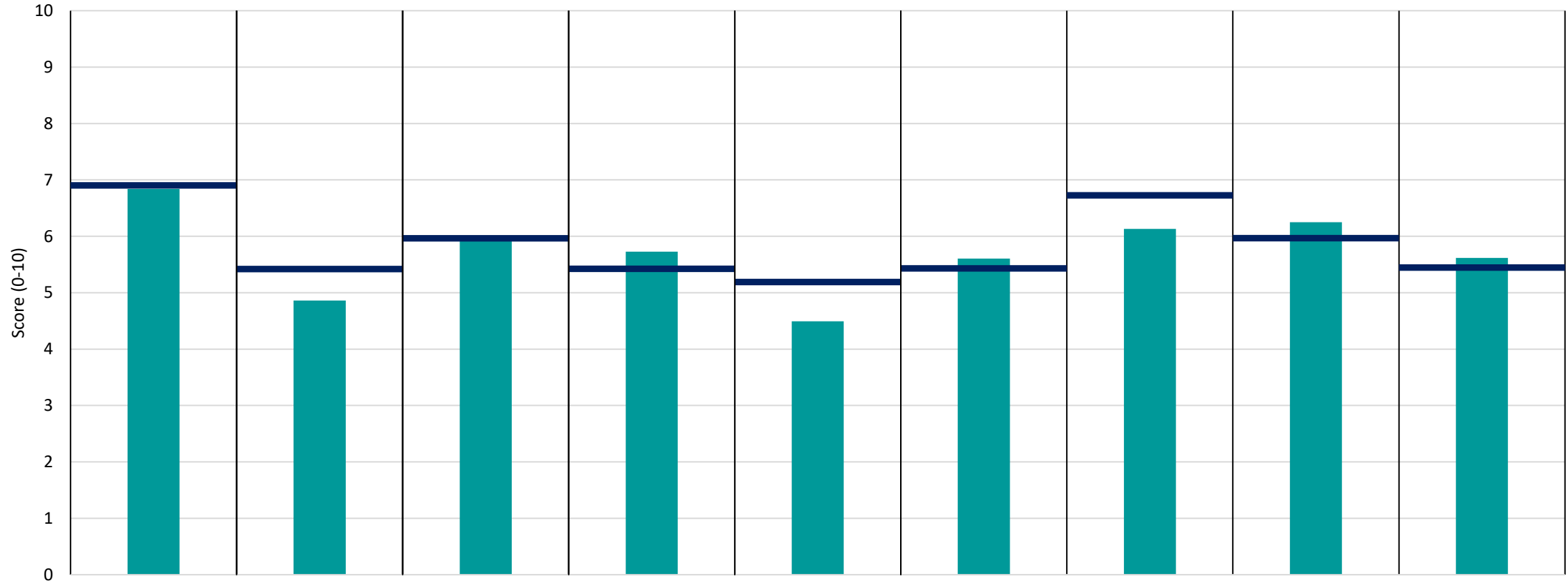
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Breakdown	6.84	4.86	5.95	5.73	4.49	5.60	6.13	6.25	5.62
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	91	91	91	91	75	91	91	91	91



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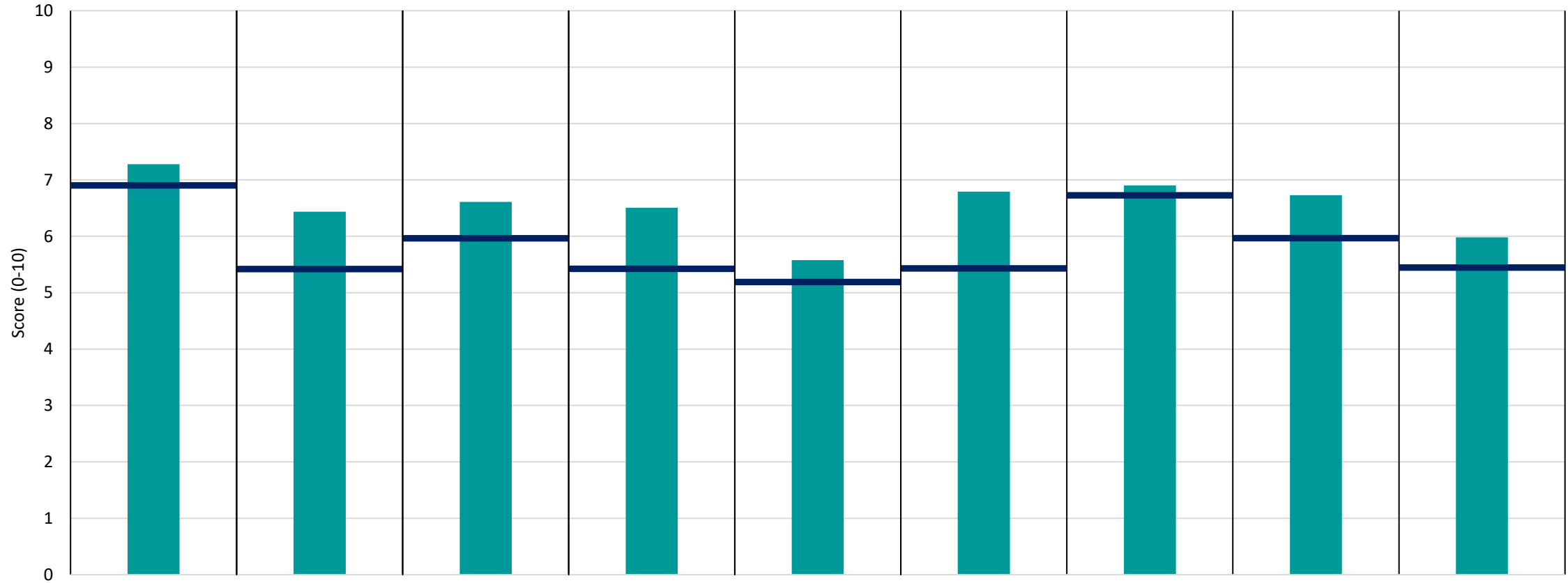
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Morale



Breakdown	7.28	6.44	6.61	6.51	5.58	6.79	6.90	6.73	5.98
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	151	151	151	151	142	150	151	151	151



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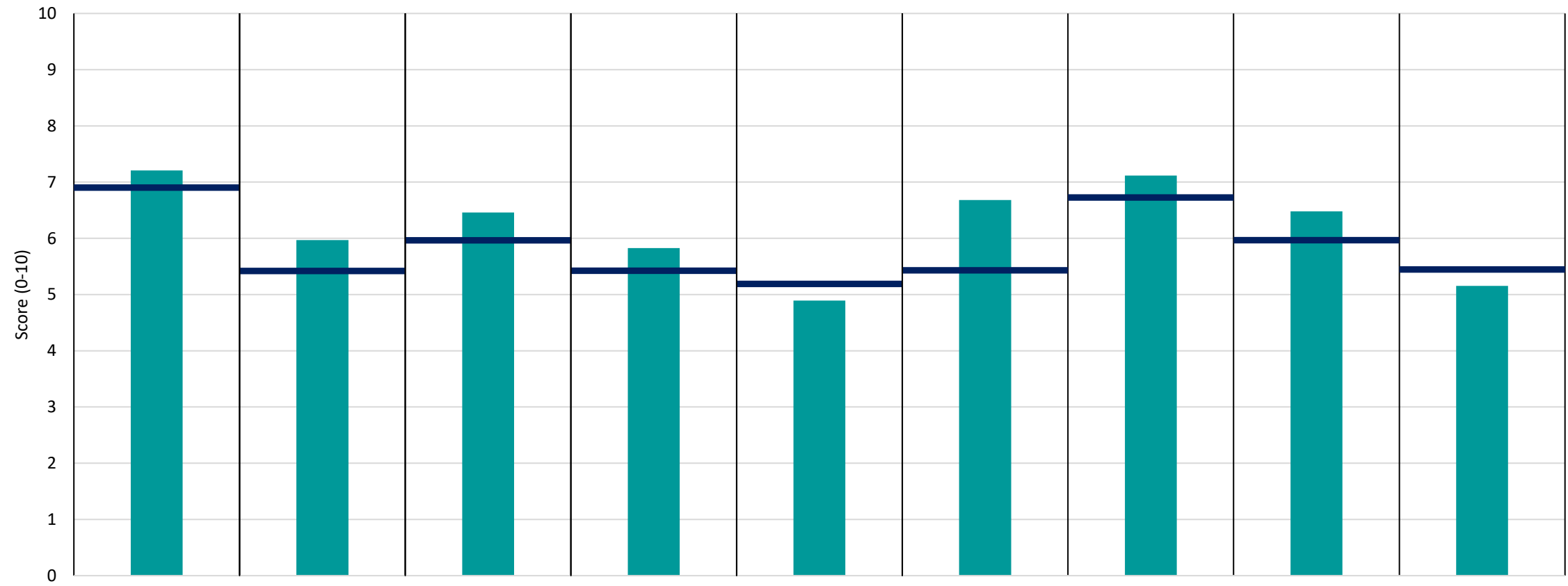
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Breakdown	7.21	5.97	6.46	5.83	4.89	6.68	7.12	6.48	5.15
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	78	78	77	78	75	77	78	78	78



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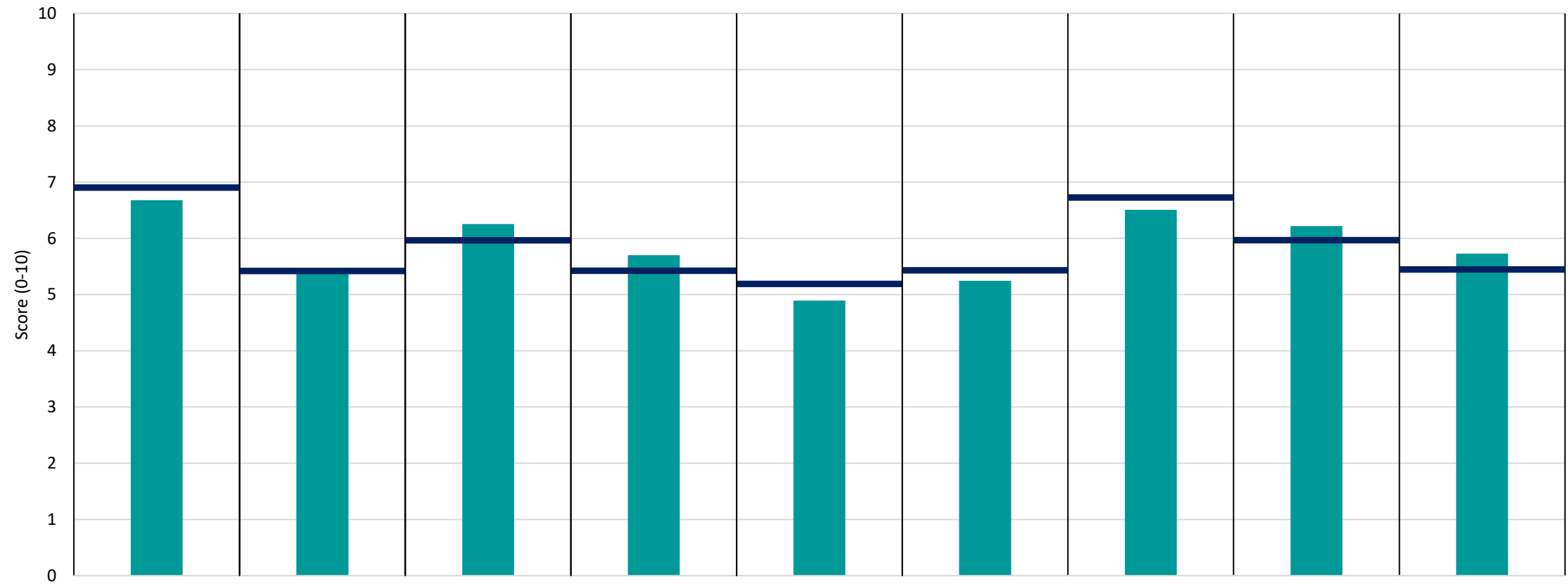
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Breakdown	6.68	5.41	6.25	5.70	4.89	5.25	6.51	6.22	5.73
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	212	212	212	212	192	211	211	213	212



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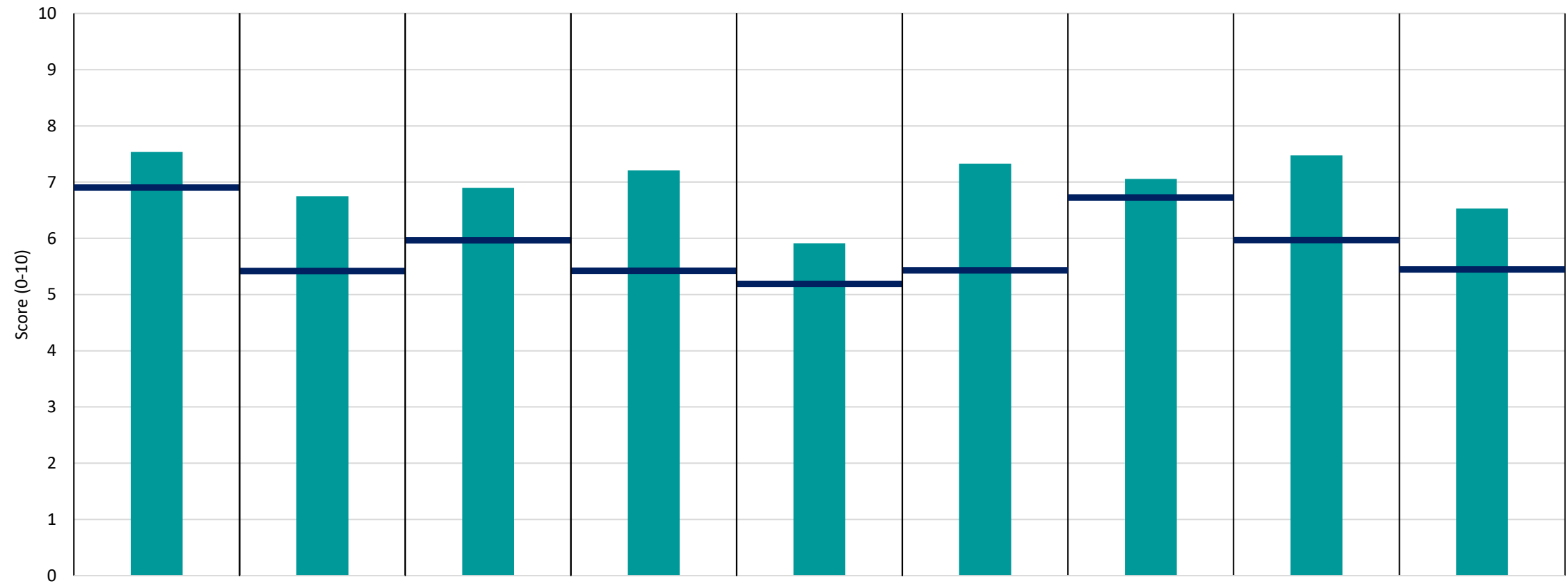
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Breakdown	7.54	6.75	6.90	7.21	5.91	7.33	7.06	7.48	6.53
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	12	12	12	12	12	12	12	12	12



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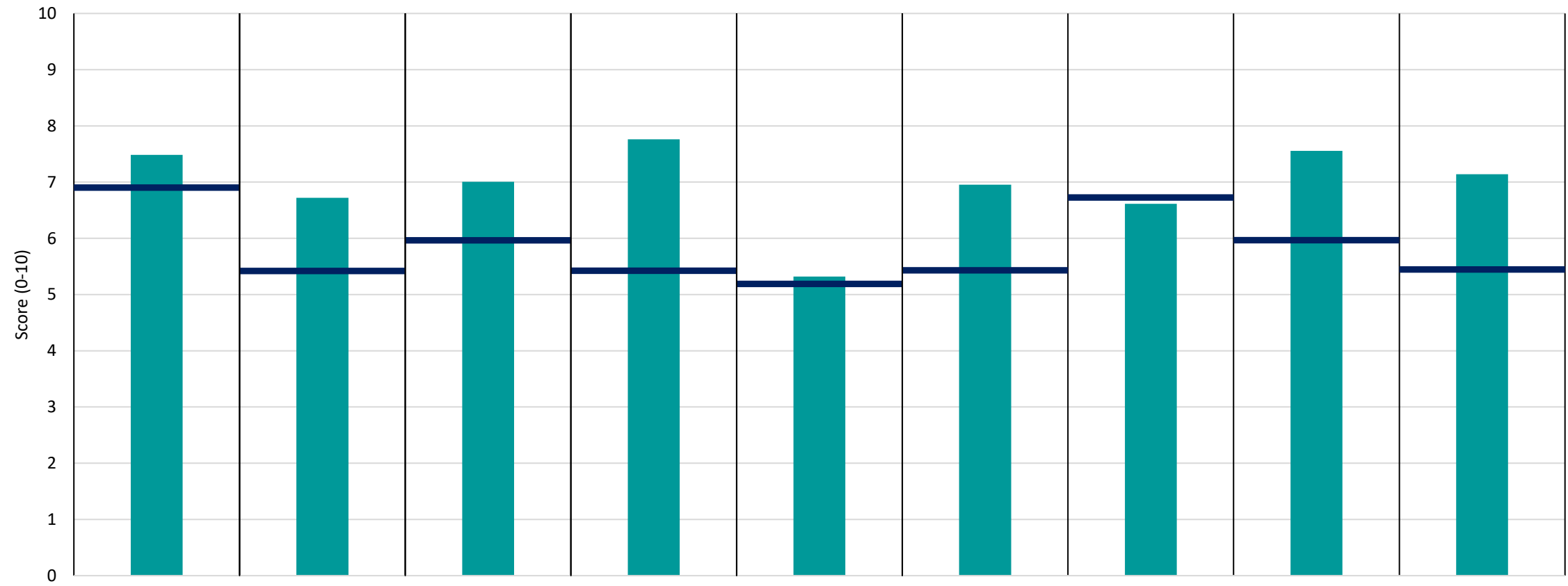
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Breakdown	7.49	6.72	7.00	7.76	5.32	6.95	6.61	7.56	7.14
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	45	45	45	45	32	45	43	46	45



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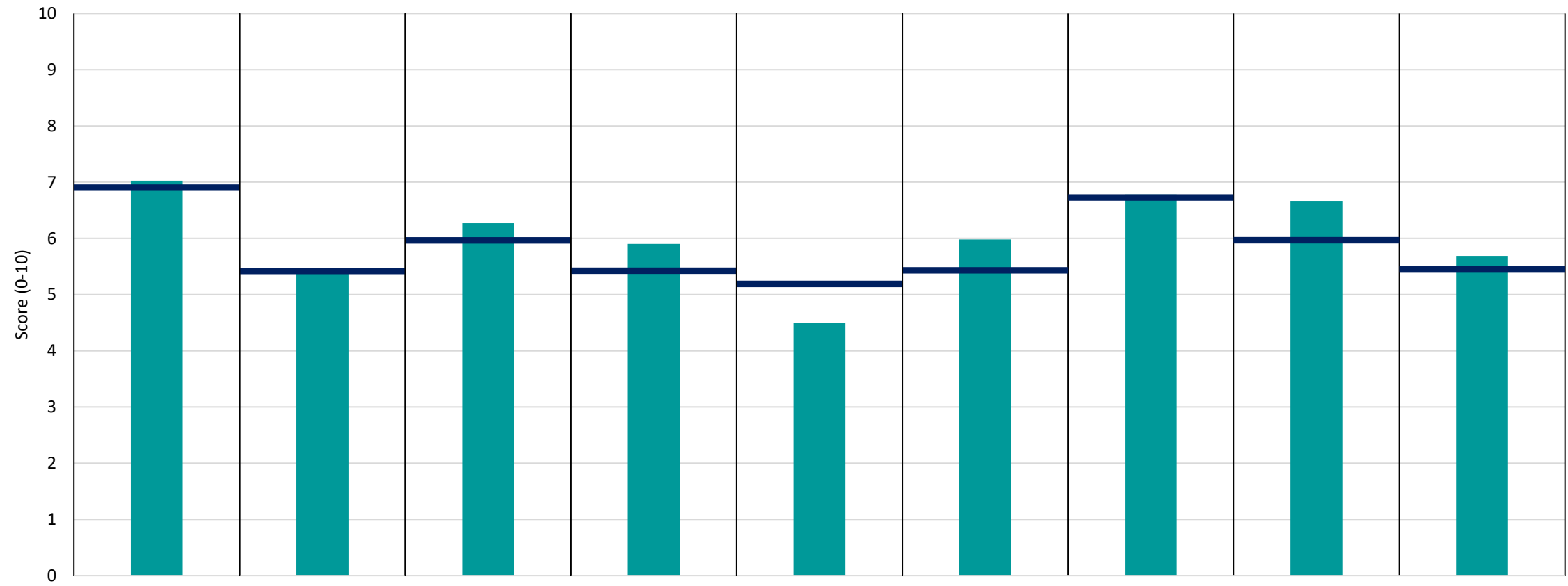
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Breakdown	7.03	5.44	6.27	5.90	4.49	5.98	6.78	6.66	5.69
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	45	45	44	44	40	45	45	45	45



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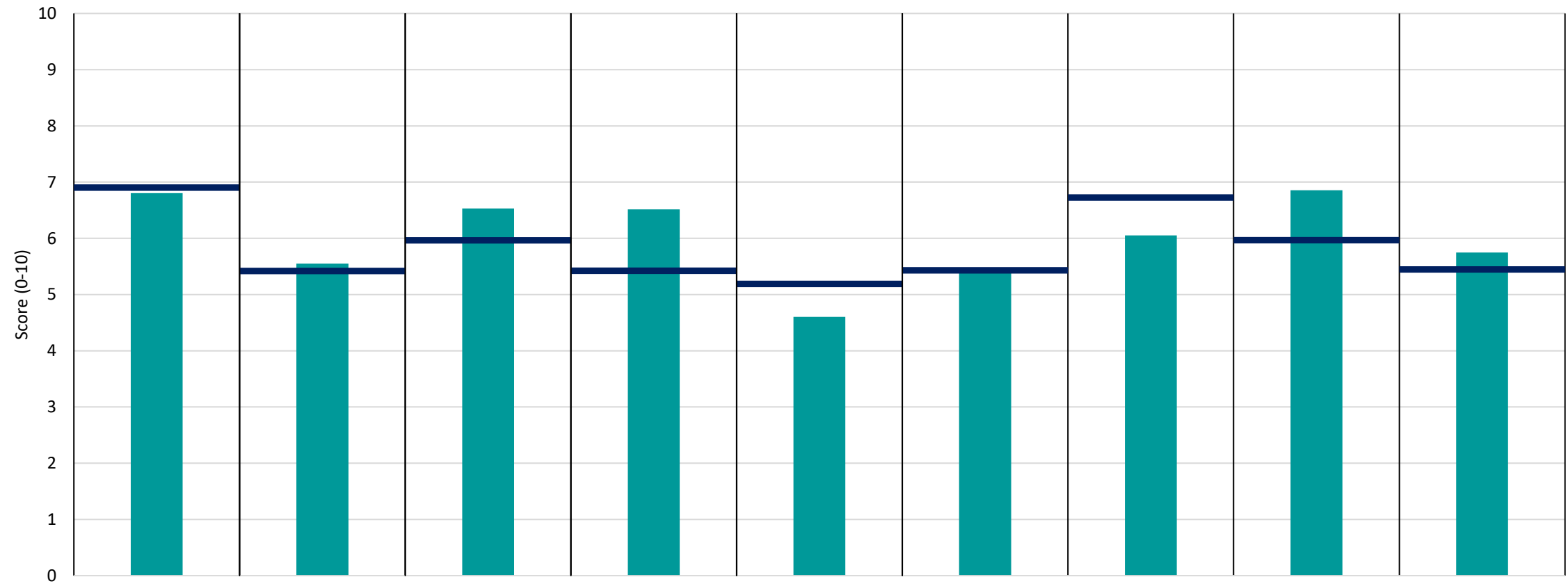
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Breakdown	6.81	5.55	6.53	6.51	4.60	5.42	6.05	6.86	5.75
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	182	180	176	175	124	178	182	179	181



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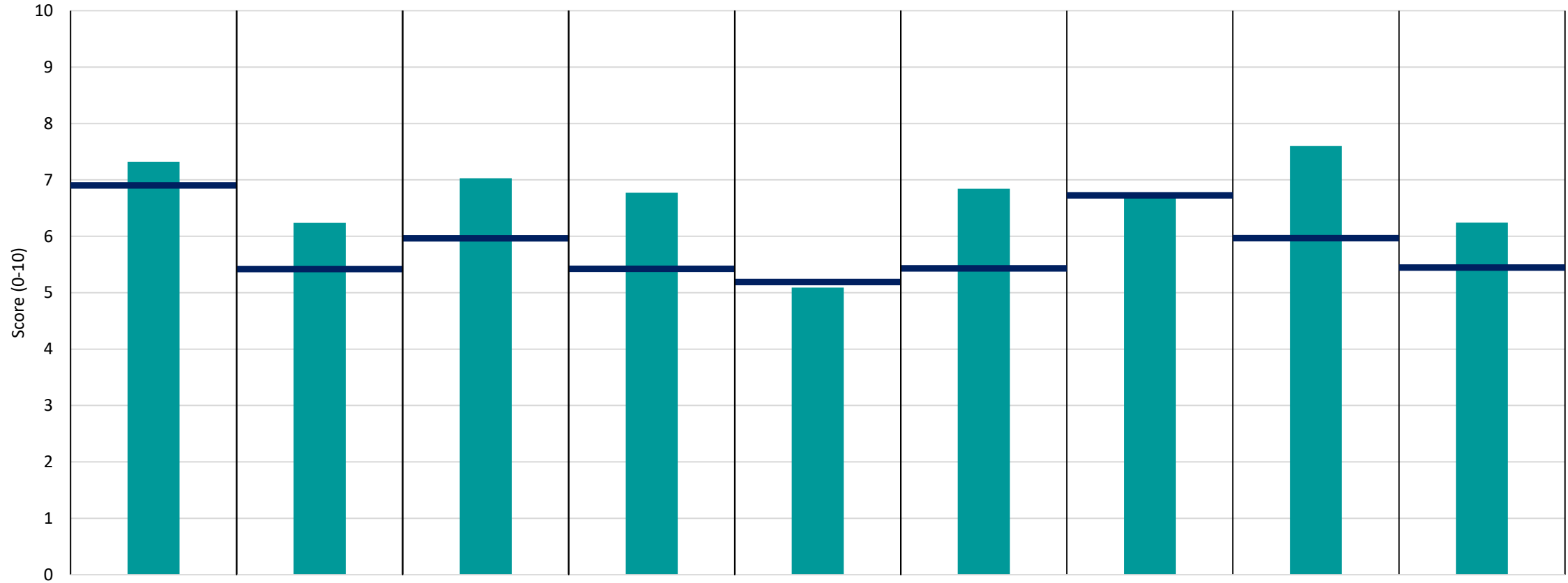
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Breakdown	7.32	6.24	7.03	6.77	5.09	6.84	6.74	7.60	6.24
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	19	19	19	19	19	19	19	19	19



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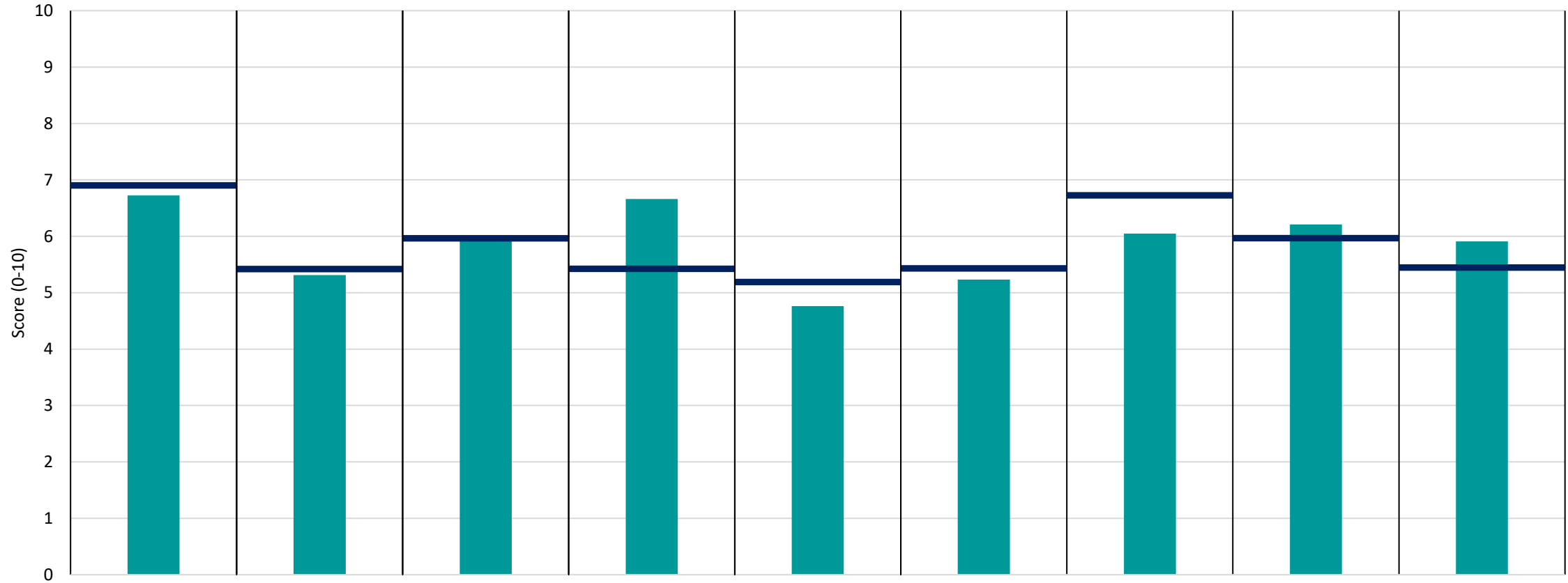
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Breakdown	6.72	5.31	5.94	6.66	4.76	5.23	6.05	6.21	5.91
Your org	6.90	5.42	5.96	5.42	5.19	5.43	6.73	5.97	5.45
Responses	43	43	39	41	27	41	43	42	43