

Croydon Health Services NHS Trust

2024 NHS Staff Survey

Breakdown report

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This breakdown report for Croydon Health Services NHS Trust contains results by breakdown area for the People Promise element and theme results from the 2024 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the ‘Your org’ scores reported in this breakdown report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation, so the unweighted organisation result is a more appropriate point of comparison.

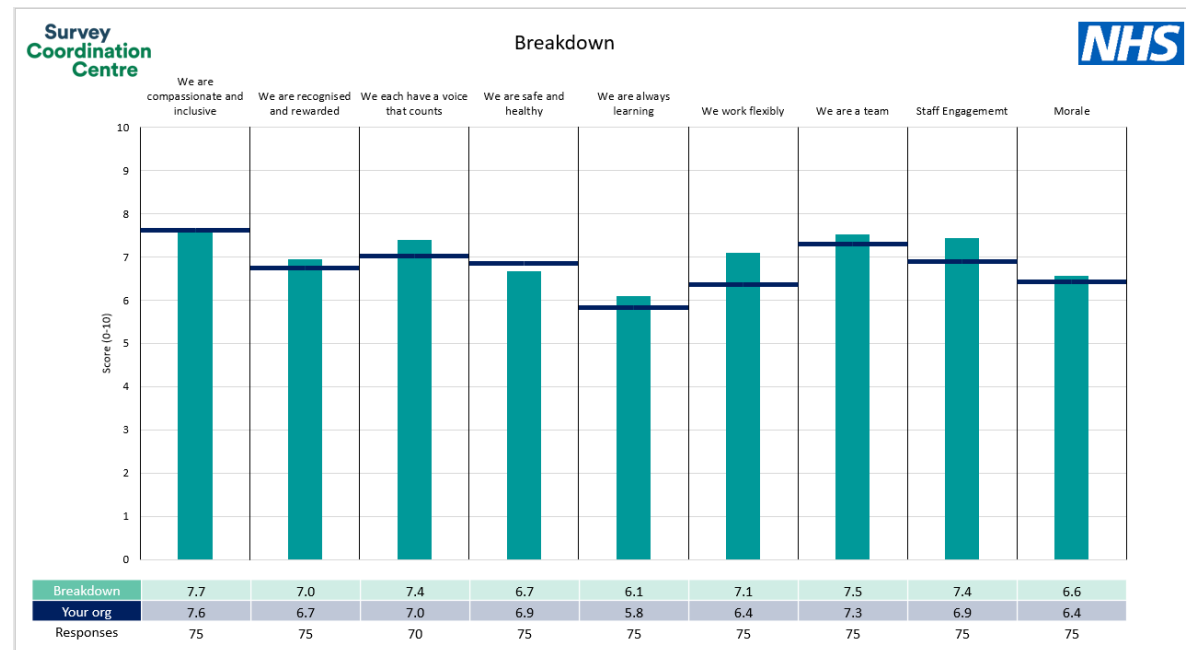
The breakdowns used in this report were provided and defined by Croydon Health Services NHS Trust. Details of how the People Promise element and theme scores were calculated are included in the Technical Document, available to download from our results website.

Key features

Breakdown type and **breakdown name** are specified in the header.

Breakdown results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a breakdown area is performing better or worse than the organisation average. For all People Promise element and theme results, a higher score is a better result than a lower score.

The **number of responses** feeding into each measure and sub-scores for the **given breakdown** are specified below the table containing the breakdown and trust scores.



! Note: When there are fewer than 10 responses in a group, results are suppressed to protect staff confidentiality. For some organisations this could mean that all breakdown results are suppressed.

Breakdowns 1

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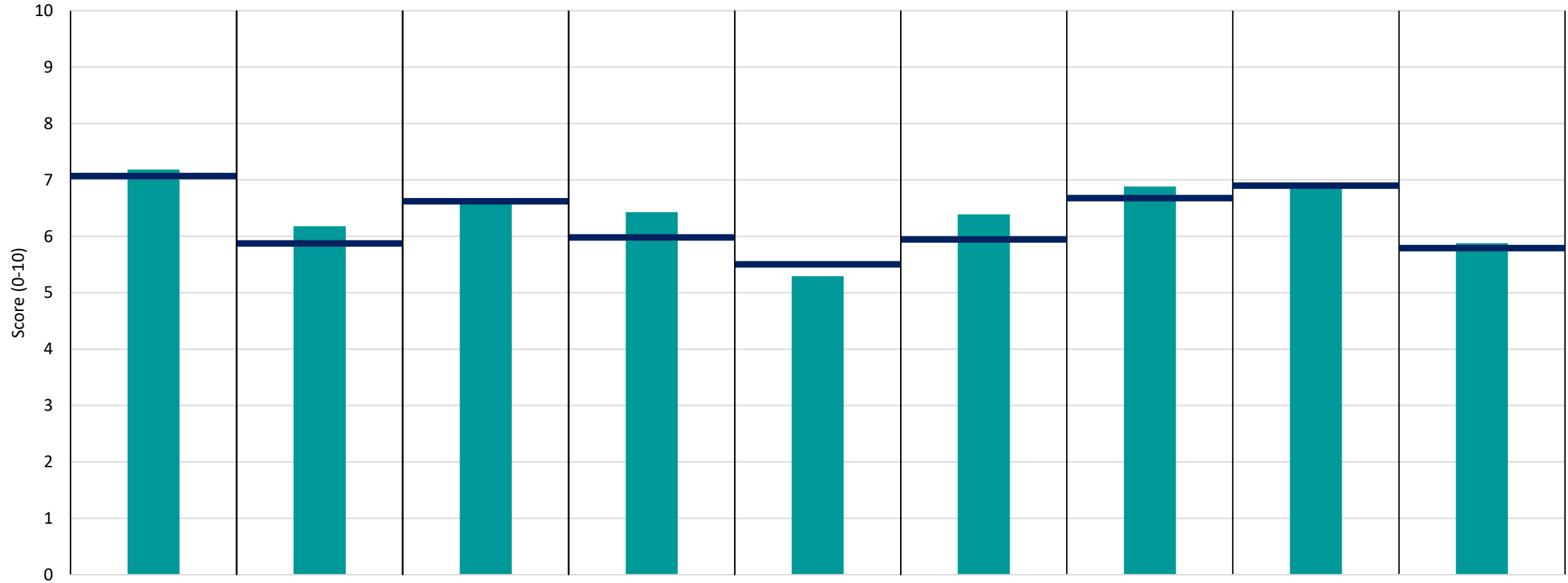
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Staff Engagement



Morale



Breakdown	7.18	6.18	6.66	6.43	5.29	6.39	6.88	6.92	5.88
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	480	479	478	477	436	476	479	482	481



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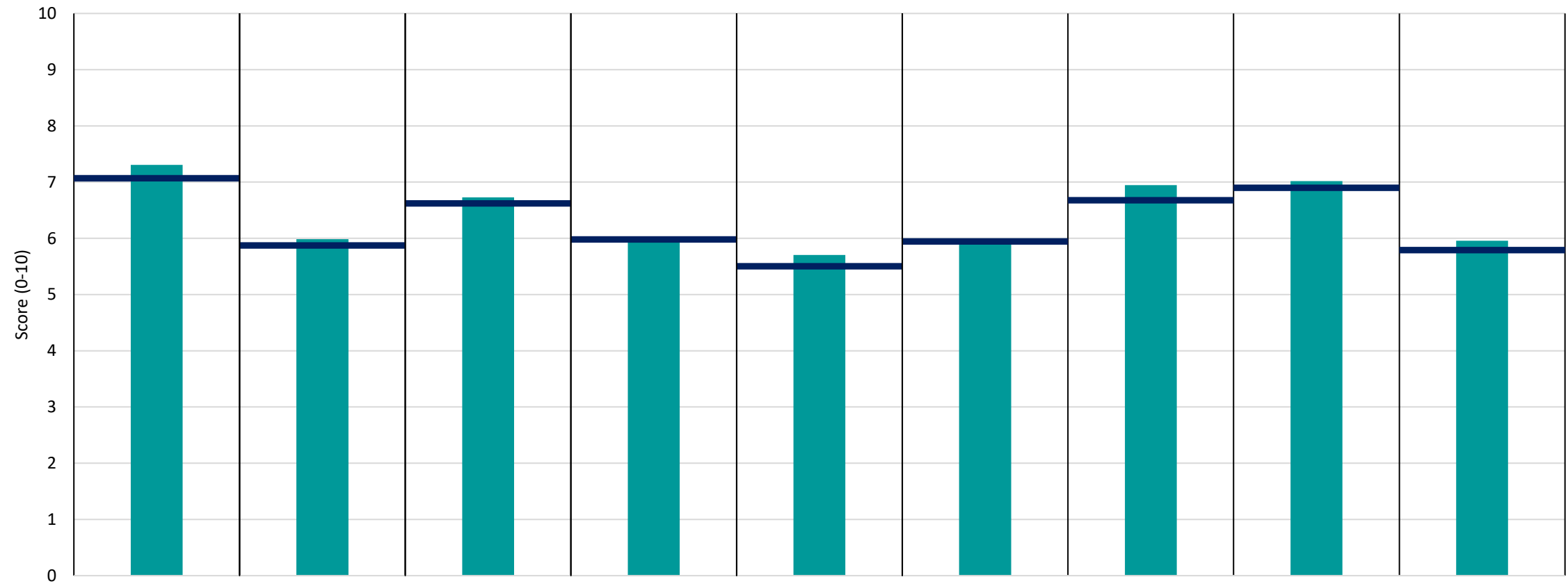
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Breakdown	7.30	5.99	6.73	5.93	5.70	5.95	6.95	7.02	5.96
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	326	326	322	321	306	325	326	325	326



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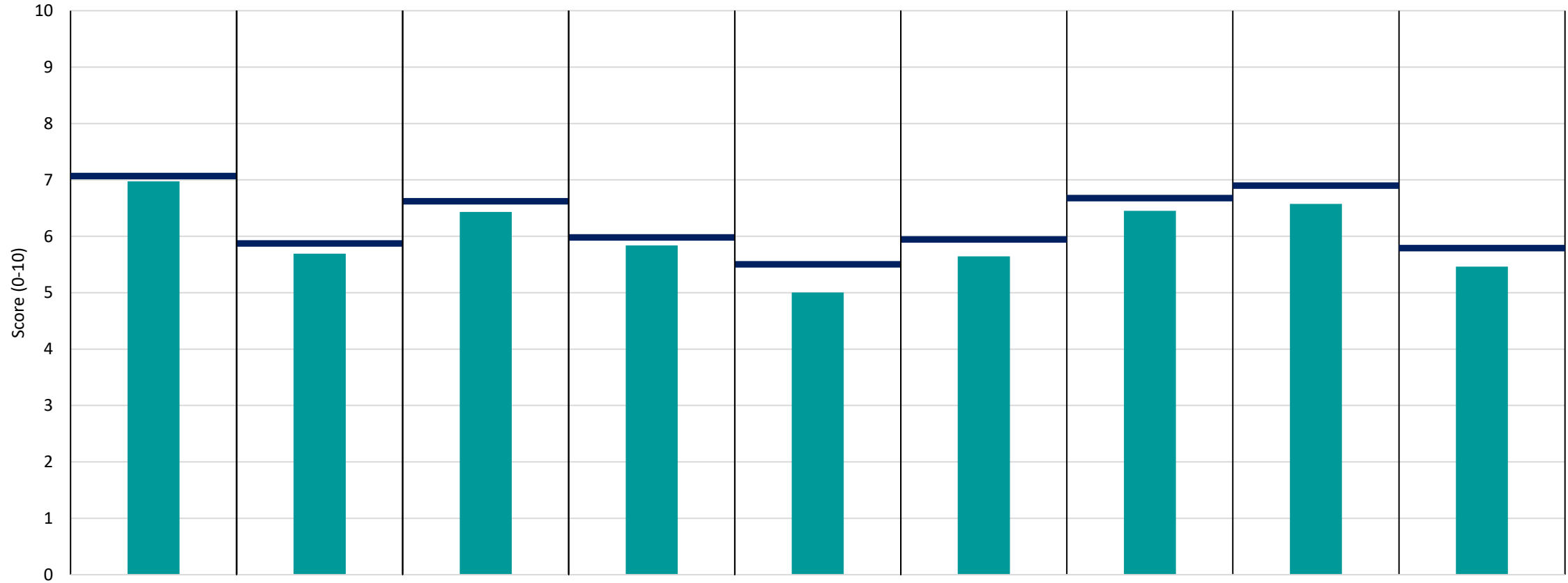
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Breakdown	6.98	5.69	6.43	5.84	5.00	5.64	6.45	6.57	5.46
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	372	372	366	368	350	371	372	372	371



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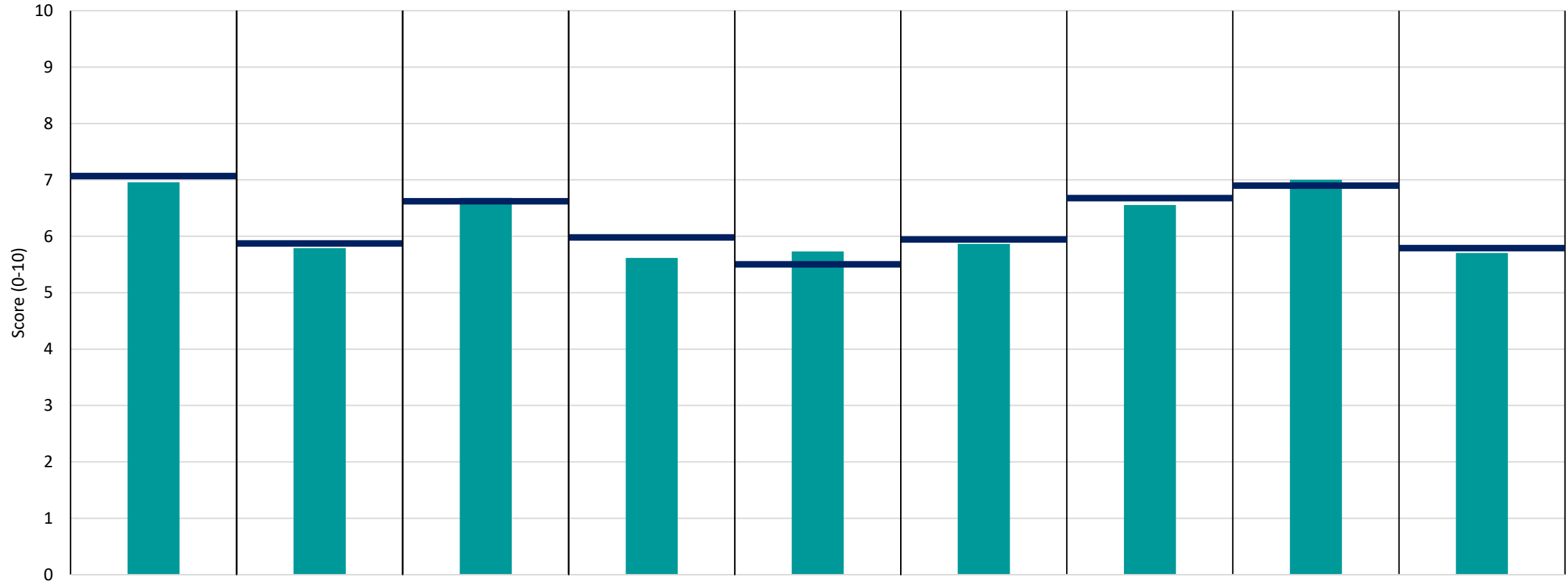
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Breakdown	6.96	5.79	6.68	5.62	5.73	5.87	6.55	7.00	5.70
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	490	489	486	484	454	483	488	491	491



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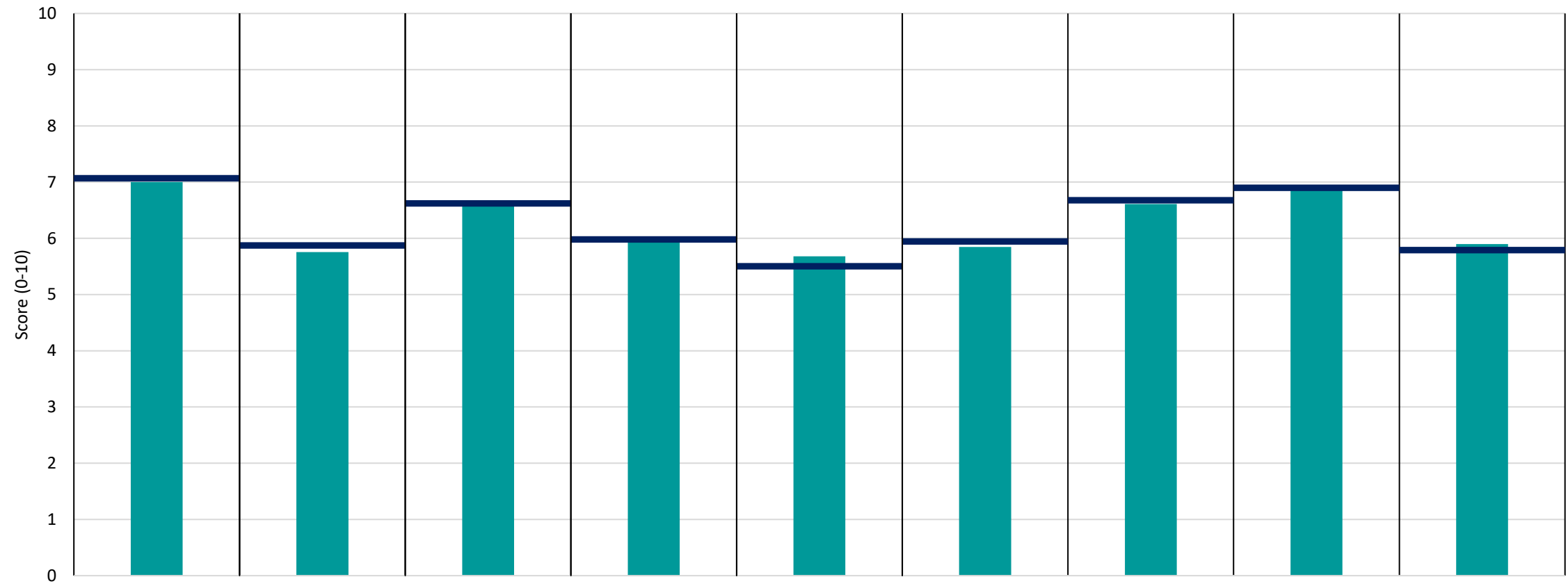
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Breakdown	7.00	5.75	6.60	6.03	5.68	5.85	6.61	6.94	5.90
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	633	634	623	624	576	628	632	633	634

Breakdowns 2

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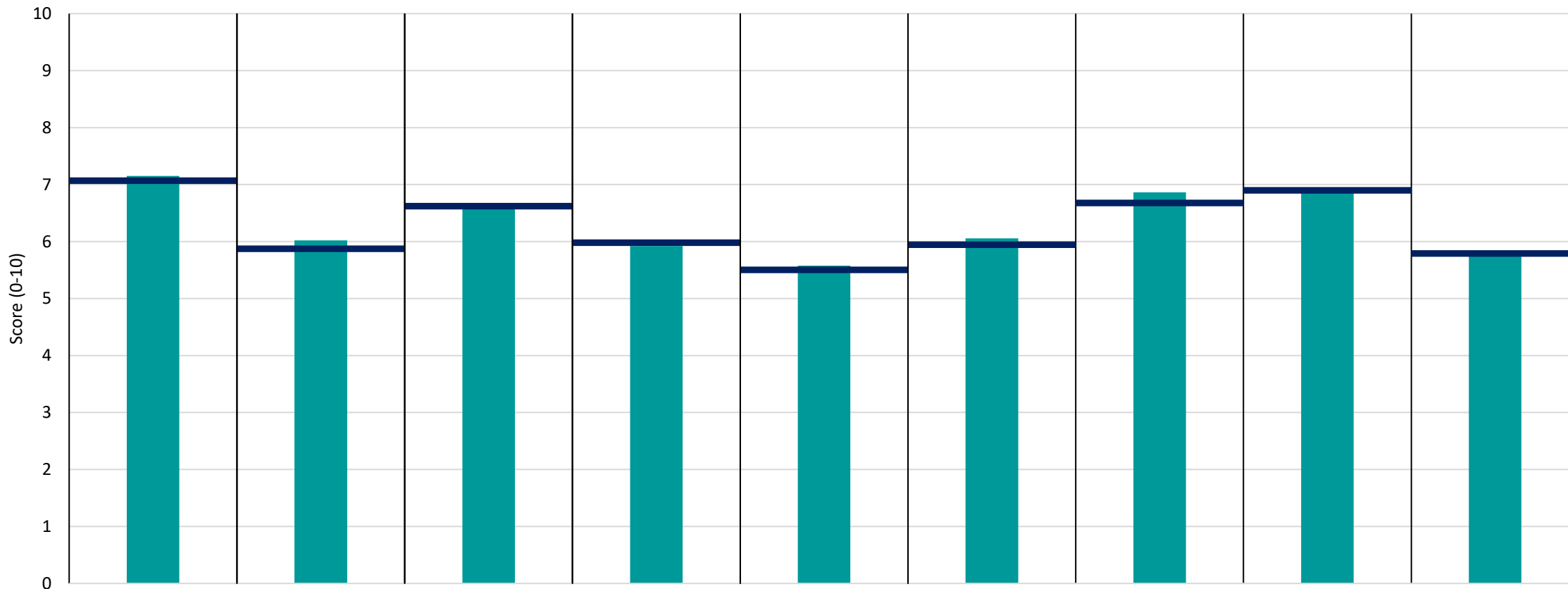
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Breakdown	7.15	6.02	6.59	5.92	5.58	6.06	6.87	6.85	5.84
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	142	142	141	142	132	139	142	142	142



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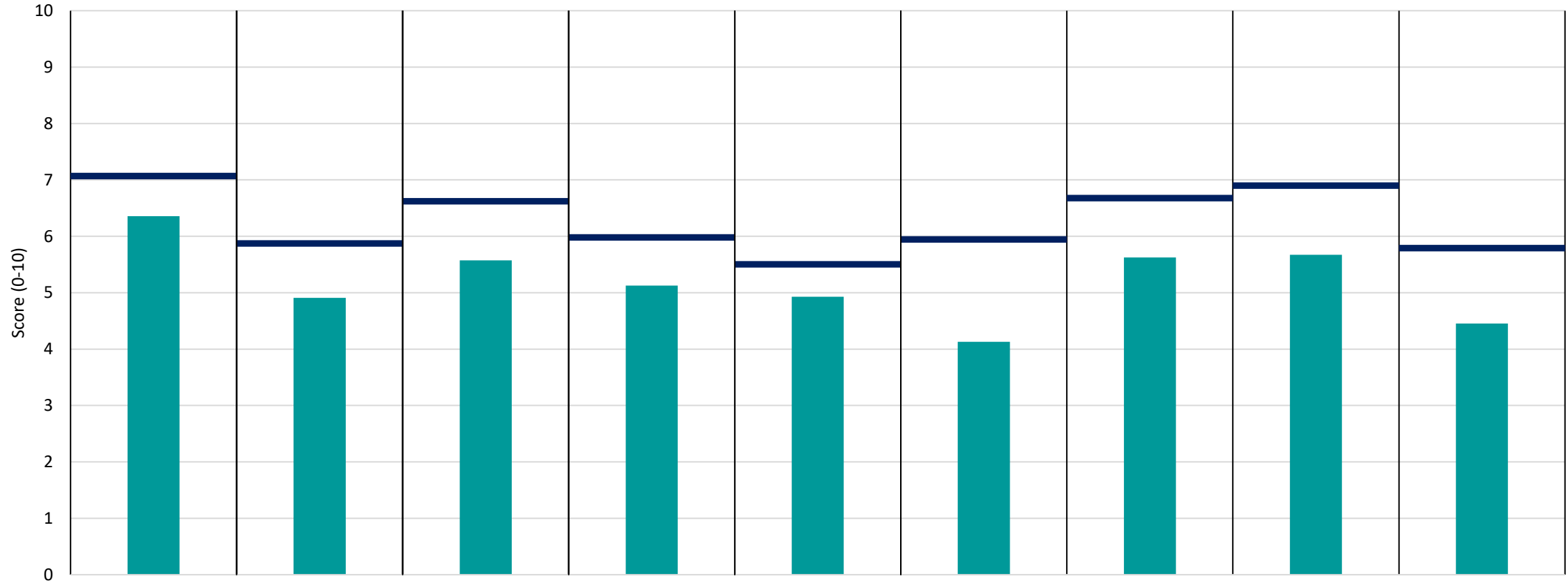
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Breakdown	6.36	4.91	5.57	5.13	4.93	4.13	5.62	5.67	4.45
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	33	33	33	33	32	33	33	33	33



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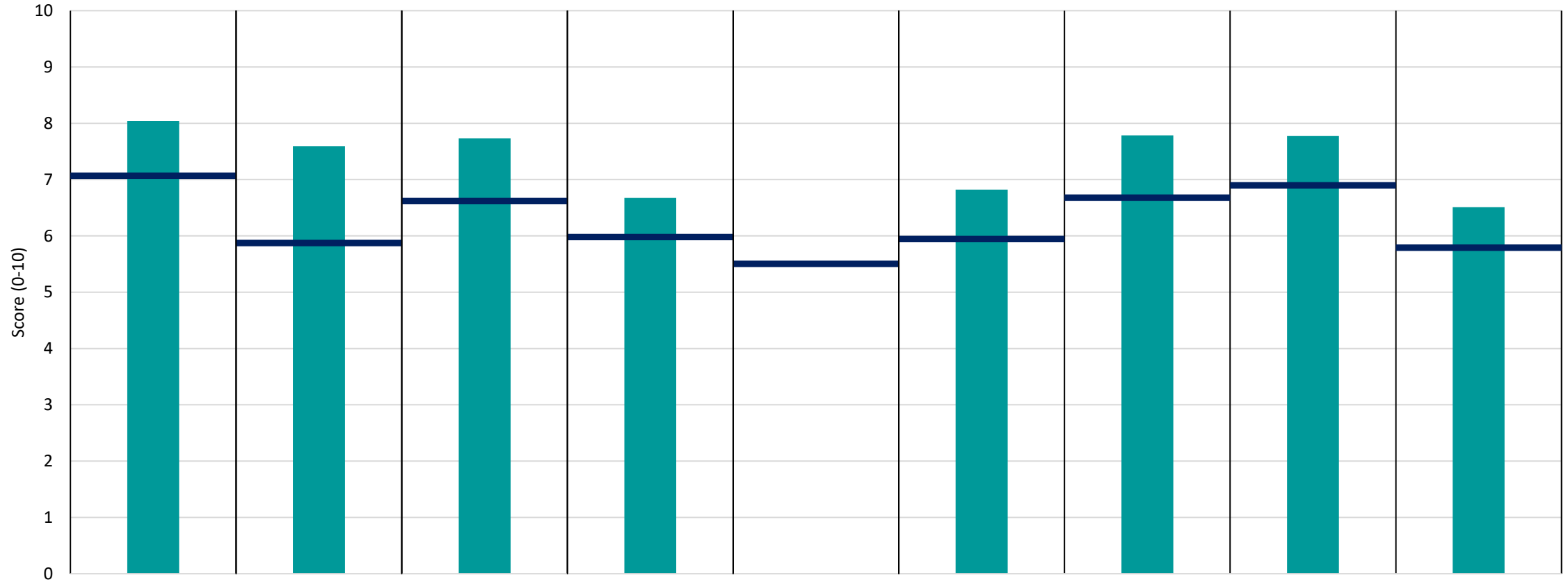
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Breakdown	8.04	7.59	7.74	6.68	-	6.82	7.78	7.78	6.51
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	11	11	11	11	-	11	11	11	11



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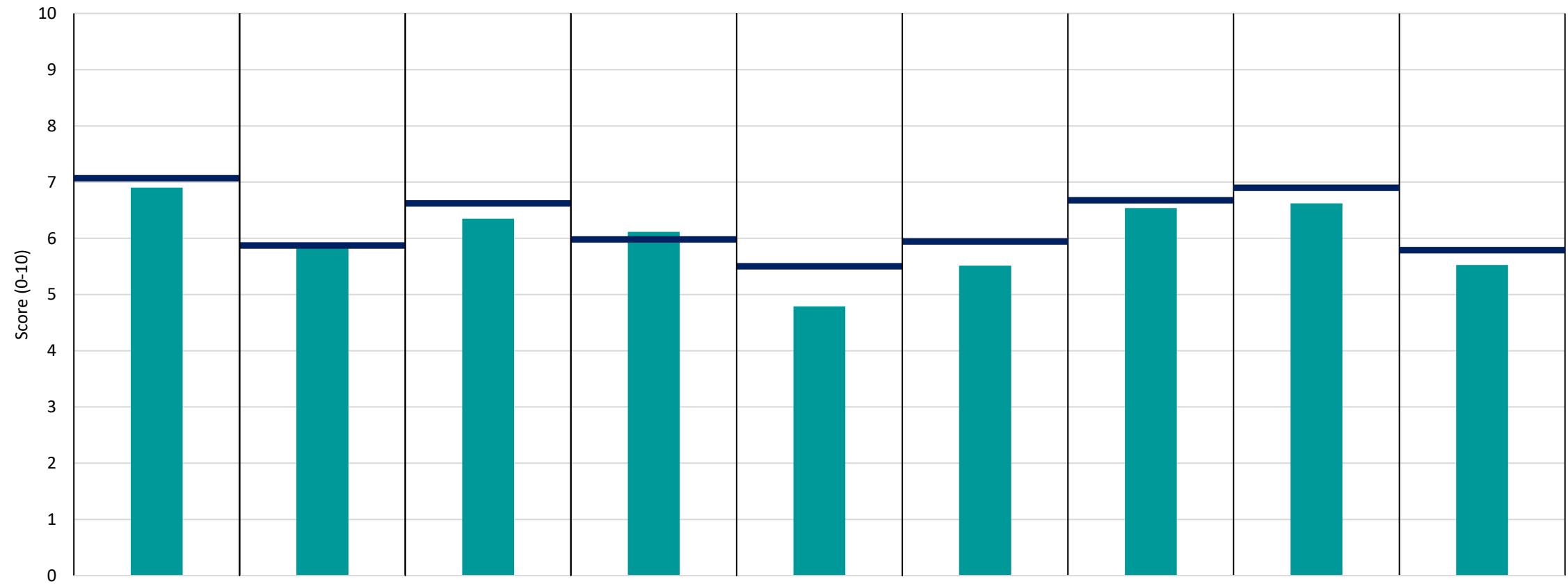
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Breakdown	6.90	5.85	6.35	6.11	4.79	5.52	6.54	6.62	5.53
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	94	93	94	93	87	93	94	94	94



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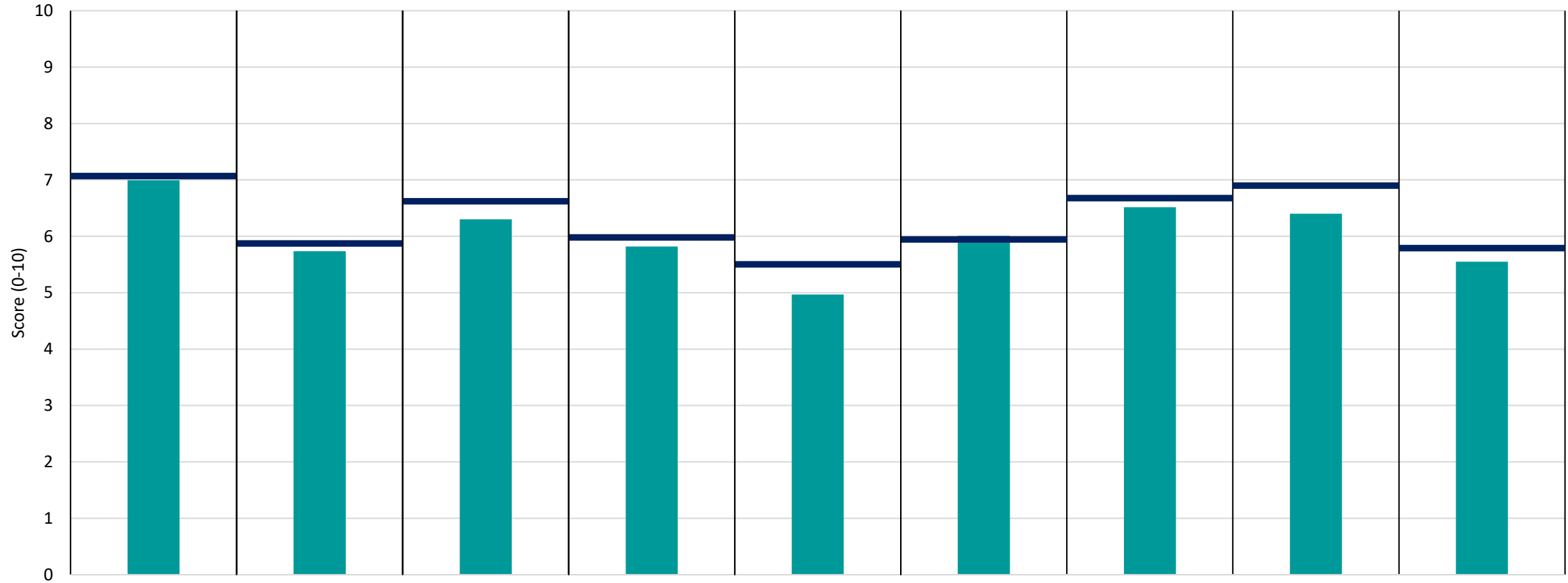
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Breakdown	6.99	5.74	6.30	5.82	4.97	6.01	6.52	6.40	5.55
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	149	149	147	148	144	148	149	149	148



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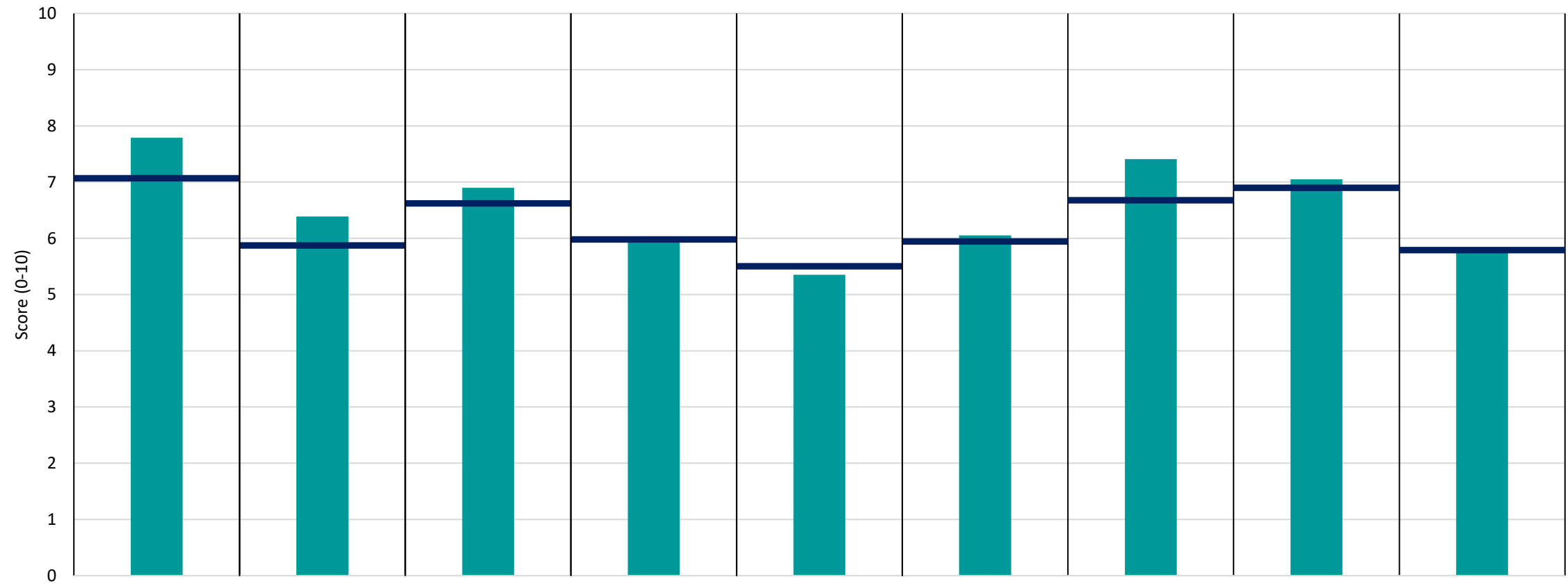
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Breakdown	7.79	6.39	6.90	6.01	5.35	6.05	7.41	7.05	5.83
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	67	67	66	66	64	67	67	67	67



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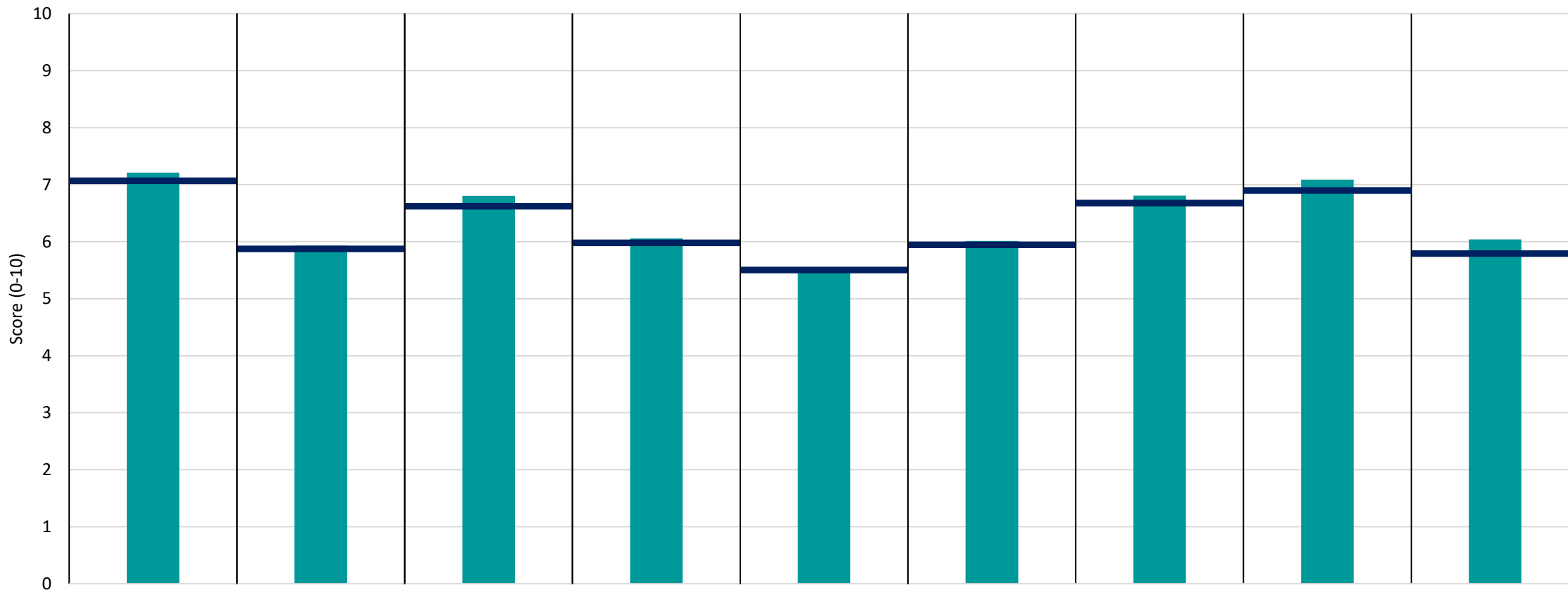
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Breakdown	7.21	5.93	6.80	6.06	5.47	6.01	6.81	7.09	6.04
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	92	92	91	91	88	92	92	92	92



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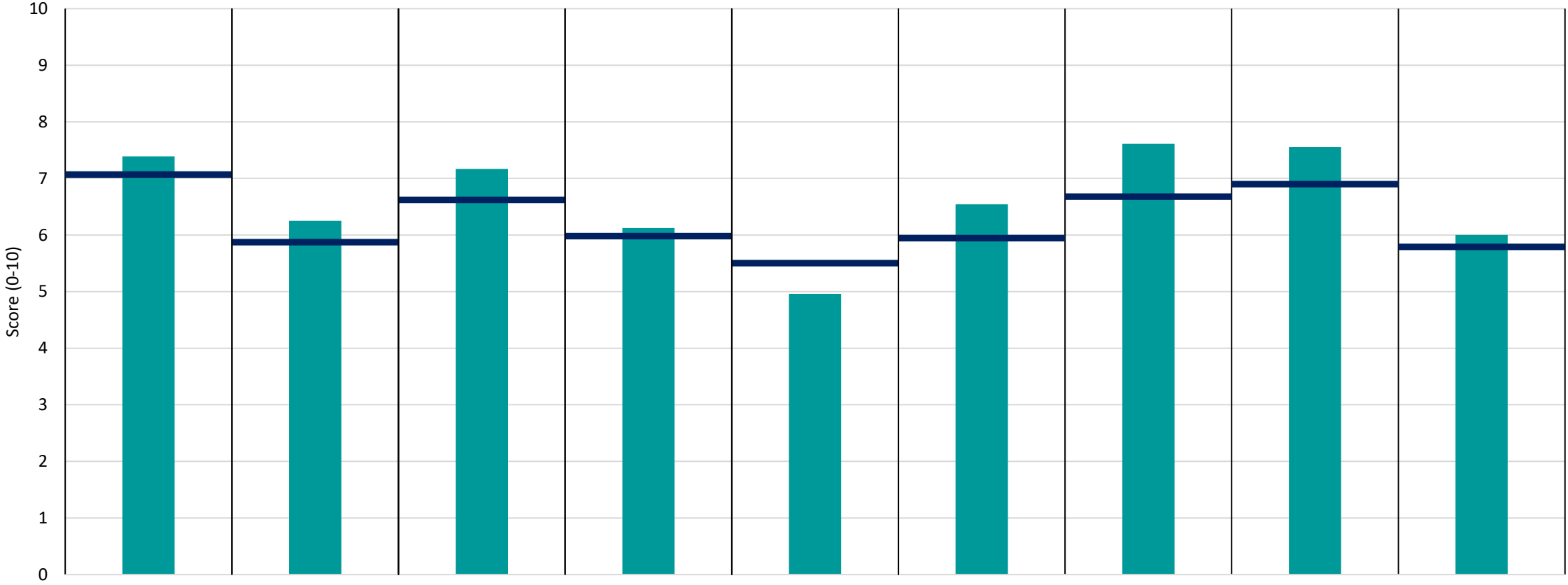
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Breakdown	7.39	6.25	7.17	6.12	4.96	6.54	7.61	7.56	6.00
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	10	10	10	10	10	10	10	10	10



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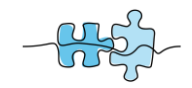
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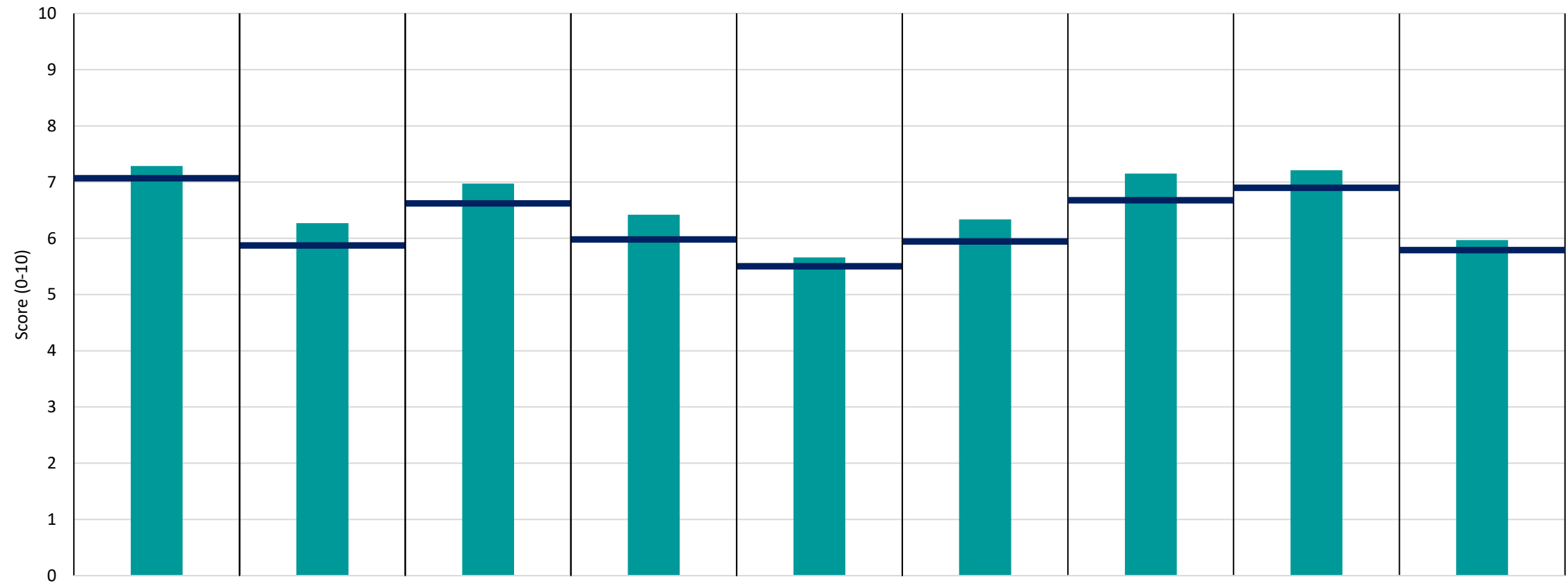
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Breakdown	7.28	6.27	6.98	6.42	5.66	6.34	7.15	7.21	5.97
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	91	90	90	89	88	89	89	92	91



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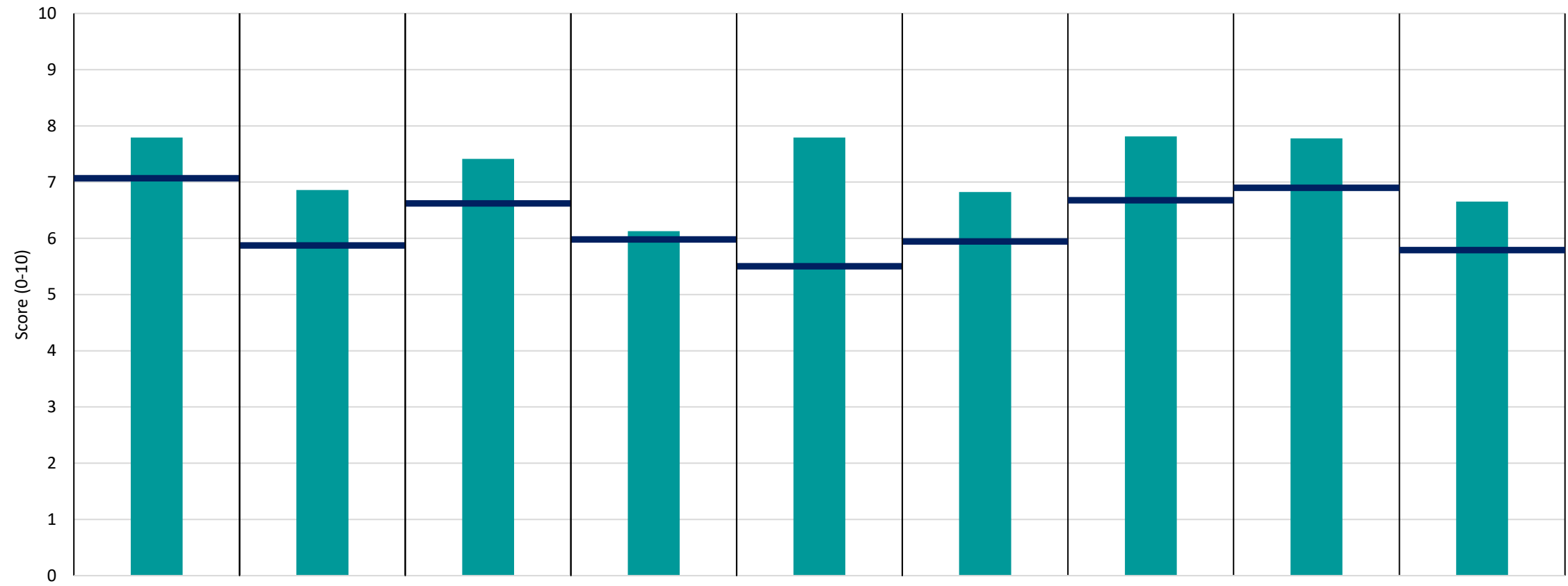
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Breakdown	7.79	6.86	7.41	6.13	7.79	6.82	7.81	7.78	6.66
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	32	32	32	31	31	32	32	32	32



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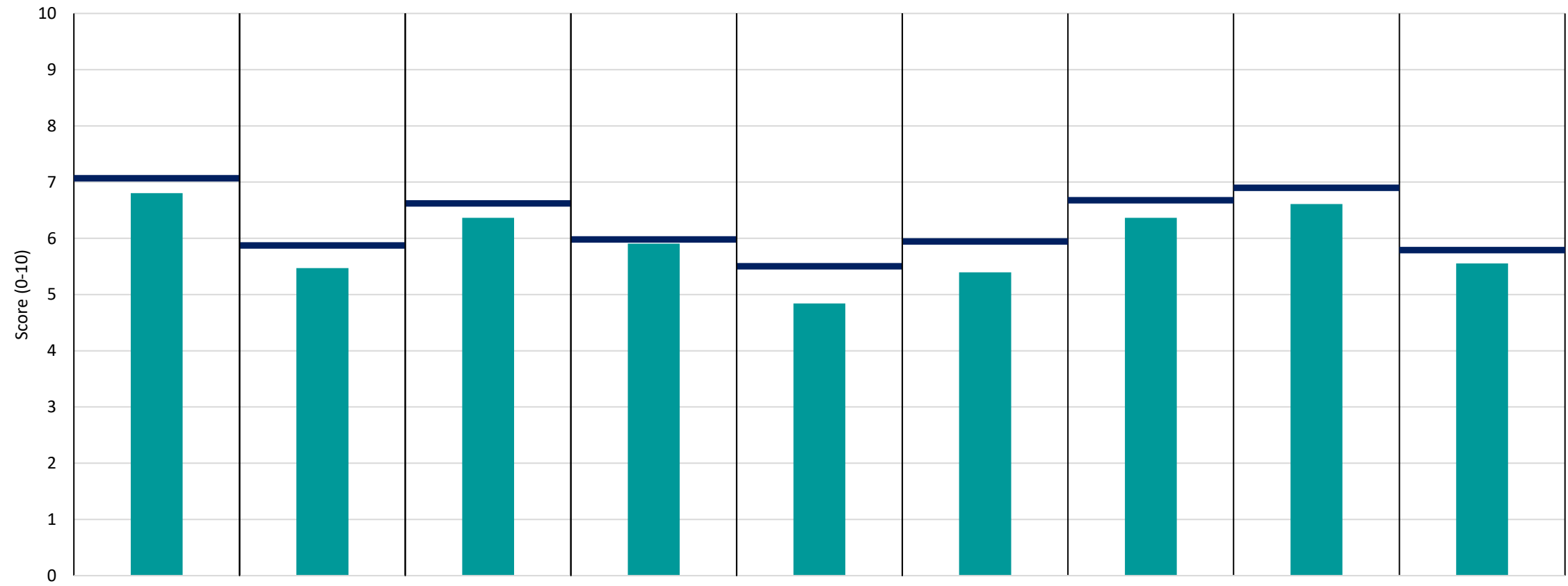
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Breakdown	6.80	5.47	6.36	5.91	4.84	5.40	6.36	6.61	5.55
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	183	183	181	181	160	181	182	183	183



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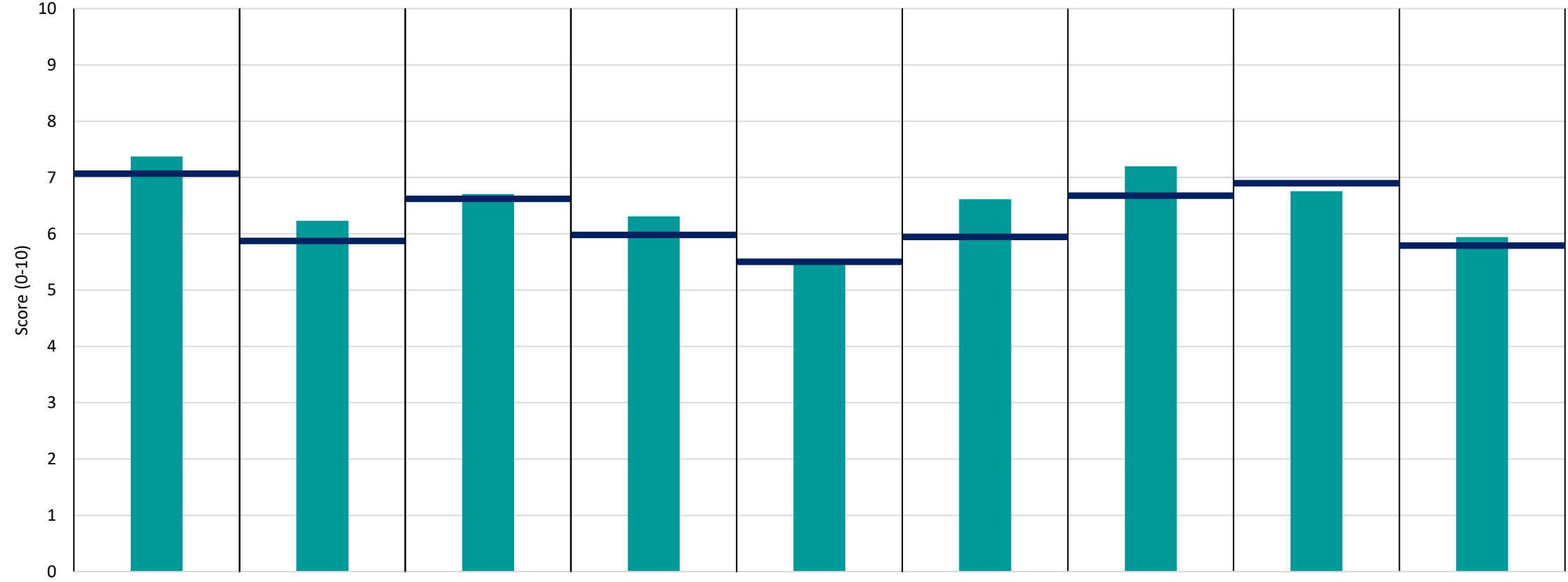
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Breakdown	7.37	6.23	6.70	6.31	5.54	6.62	7.20	6.75	5.94
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	41	41	41	41	37	41	41	41	41



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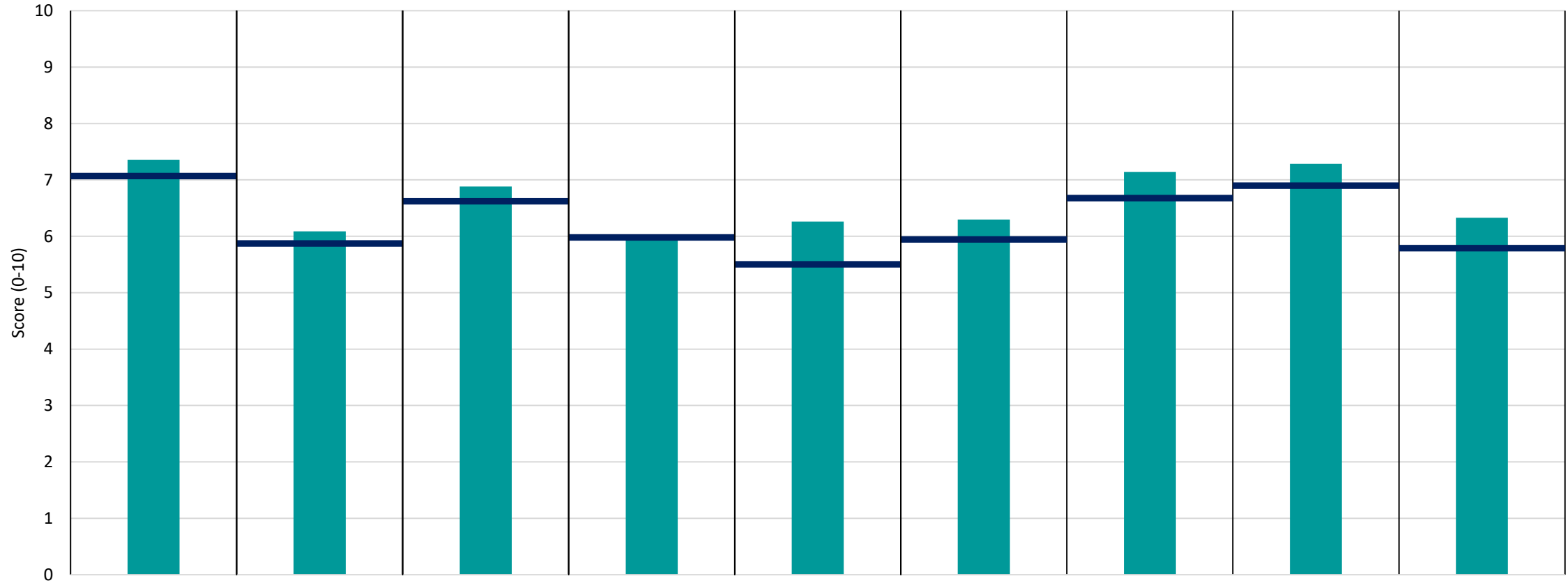
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Breakdown	7.36	6.09	6.88	6.00	6.26	6.30	7.14	7.28	6.33
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	134	134	132	131	122	133	134	133	134



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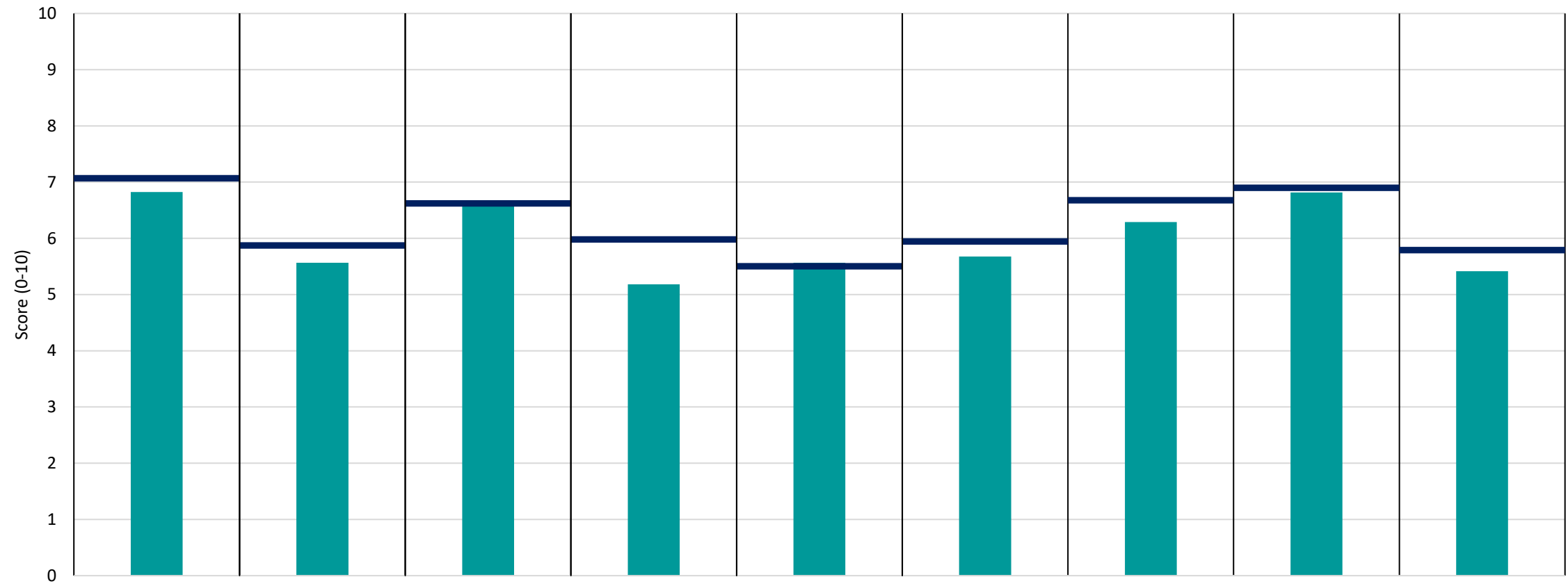
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Breakdown	6.82	5.57	6.58	5.18	5.56	5.68	6.29	6.82	5.41
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	204	204	202	200	192	202	202	204	204



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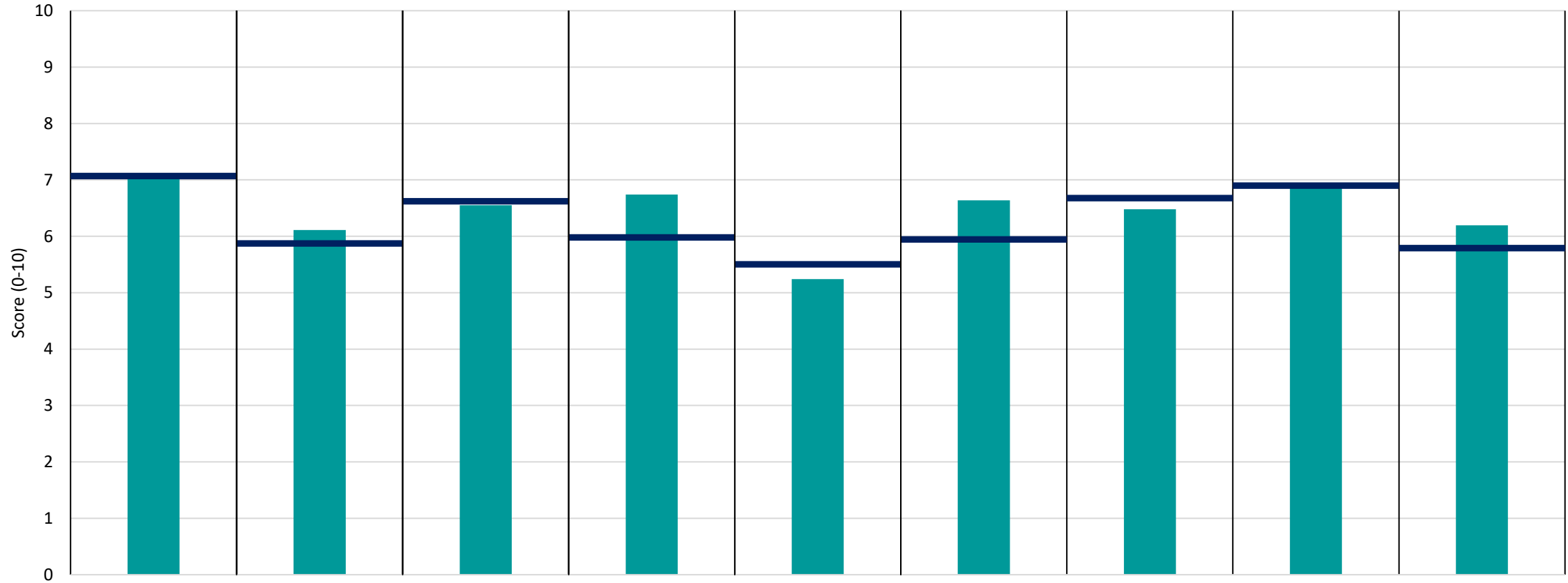
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Breakdown	7.03	6.11	6.55	6.74	5.24	6.64	6.48	6.89	6.19
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	121	122	120	121	103	122	122	122	122



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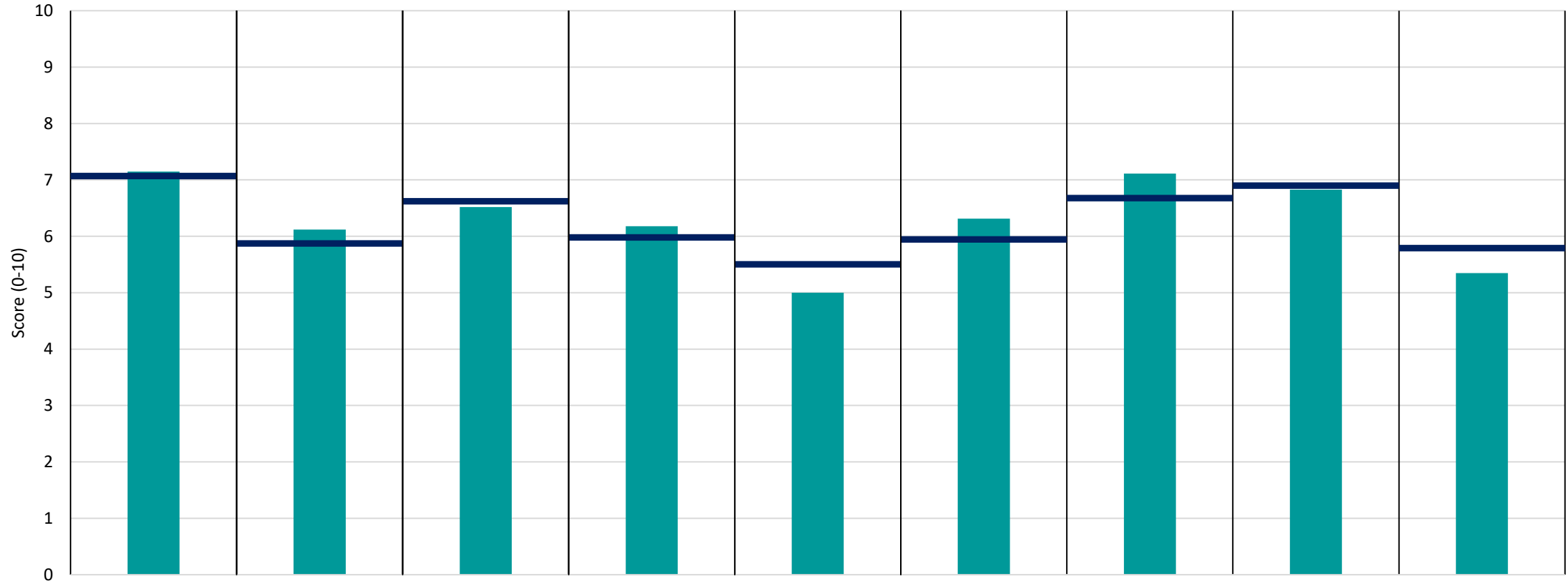
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Breakdown	7.15	6.12	6.52	6.18	5.00	6.32	7.11	6.83	5.35
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	33	33	33	33	29	32	33	33	33



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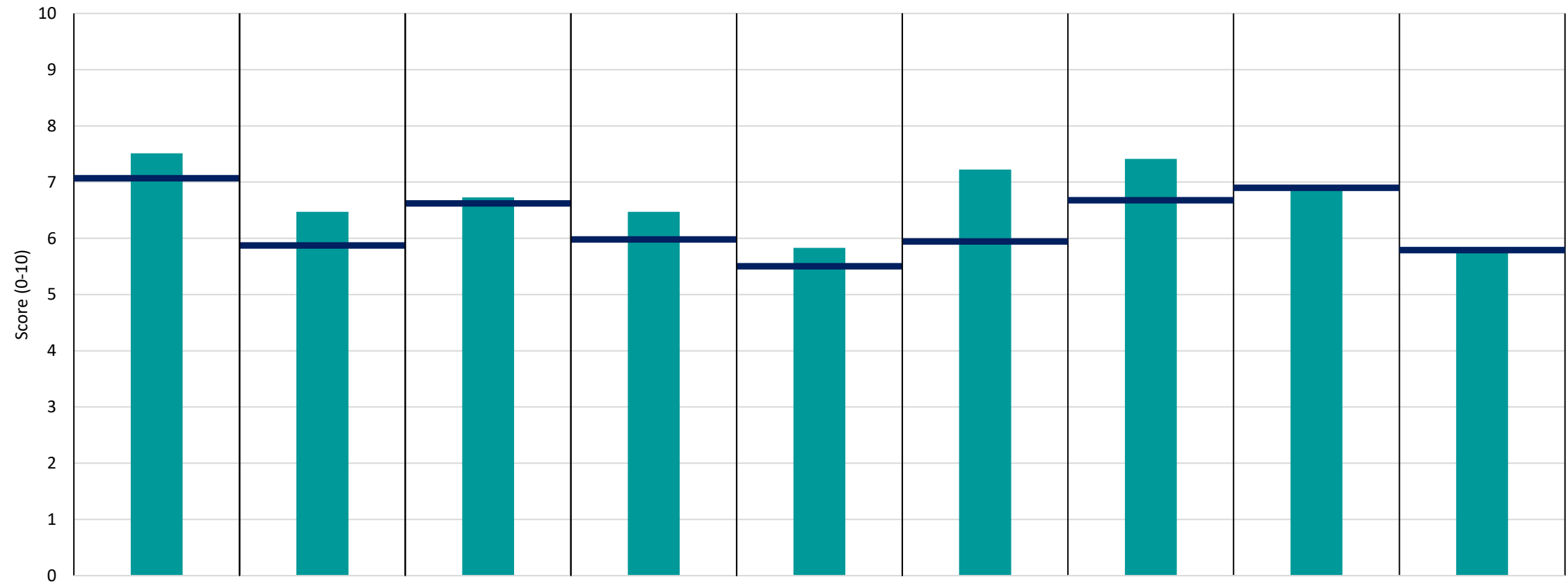
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Breakdown	7.51	6.47	6.73	6.47	5.83	7.23	7.41	6.91	5.79
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	45	45	45	45	42	44	45	45	45



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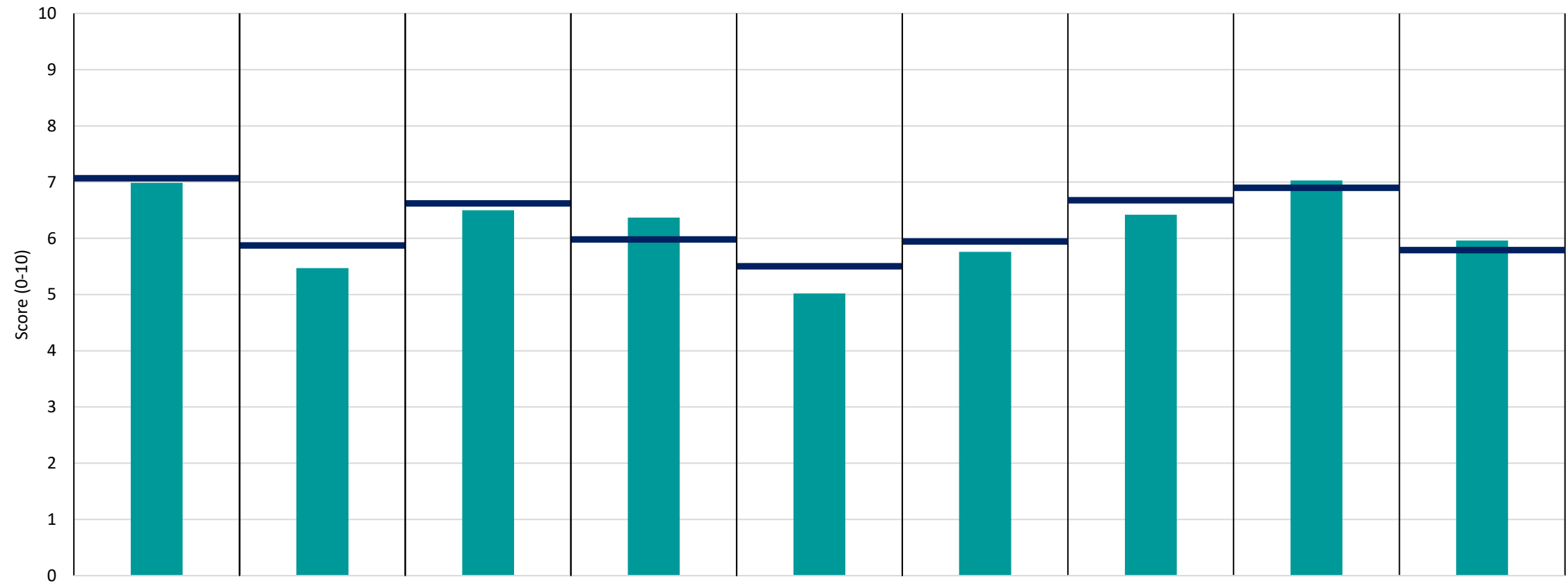
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Breakdown	6.98	5.47	6.50	6.37	5.02	5.76	6.42	7.03	5.96
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	33	33	33	33	28	33	33	33	33



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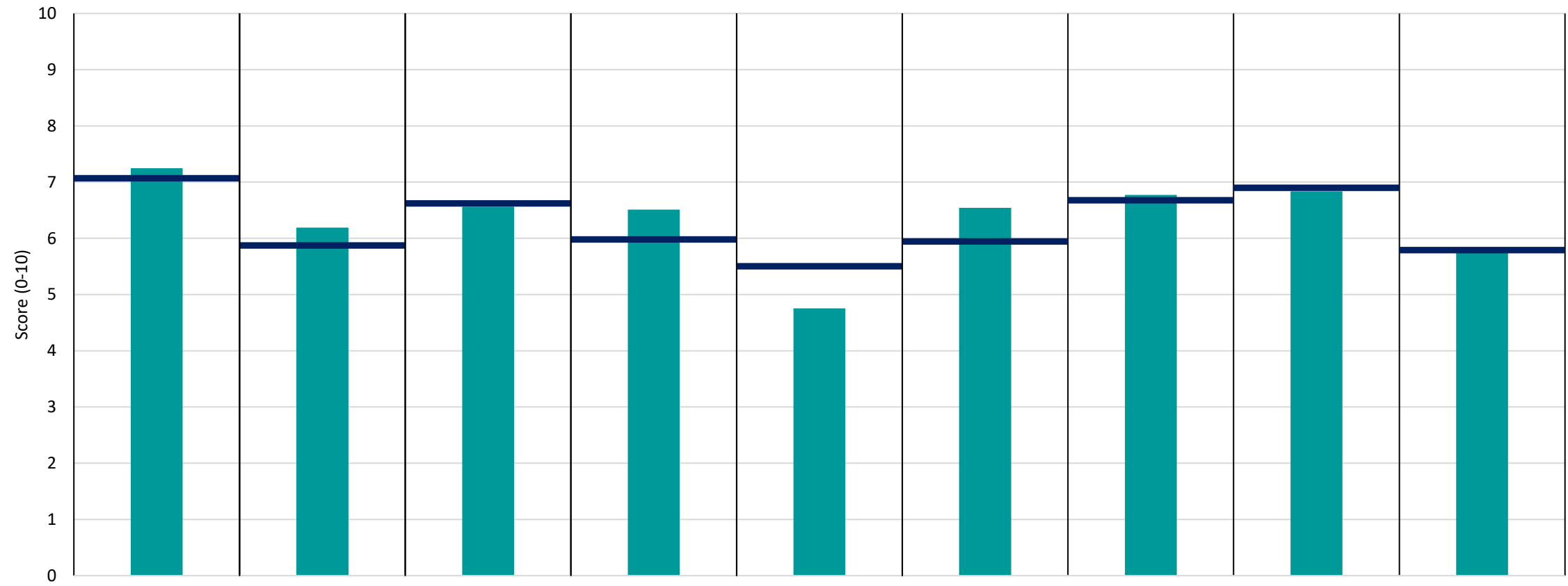
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Breakdown	7.25	6.19	6.56	6.51	4.76	6.54	6.77	6.83	5.83
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	34	34	34	34	31	34	34	34	34



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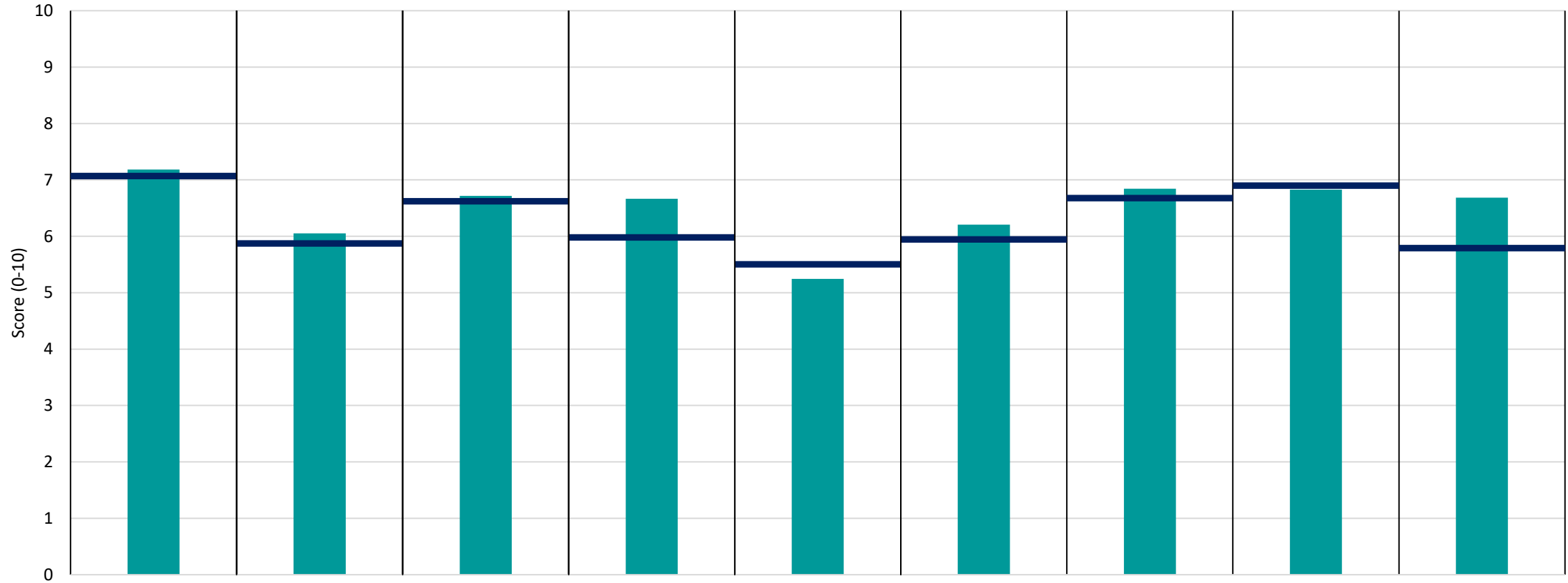
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Breakdown	7.18	6.05	6.72	6.67	5.25	6.20	6.84	6.83	6.68
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	39	39	39	39	35	37	39	39	39



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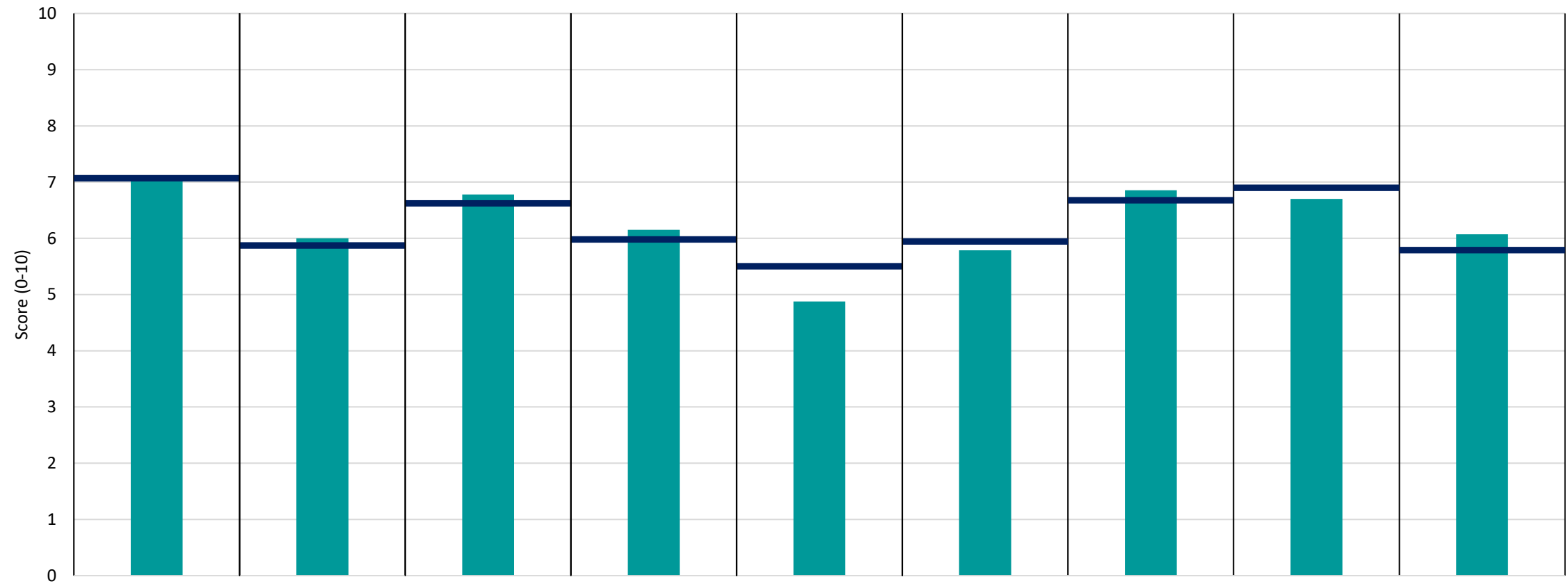
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Breakdown	7.10	6.00	6.78	6.15	4.88	5.79	6.85	6.70	6.07
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	37	37	37	36	33	37	37	37	37



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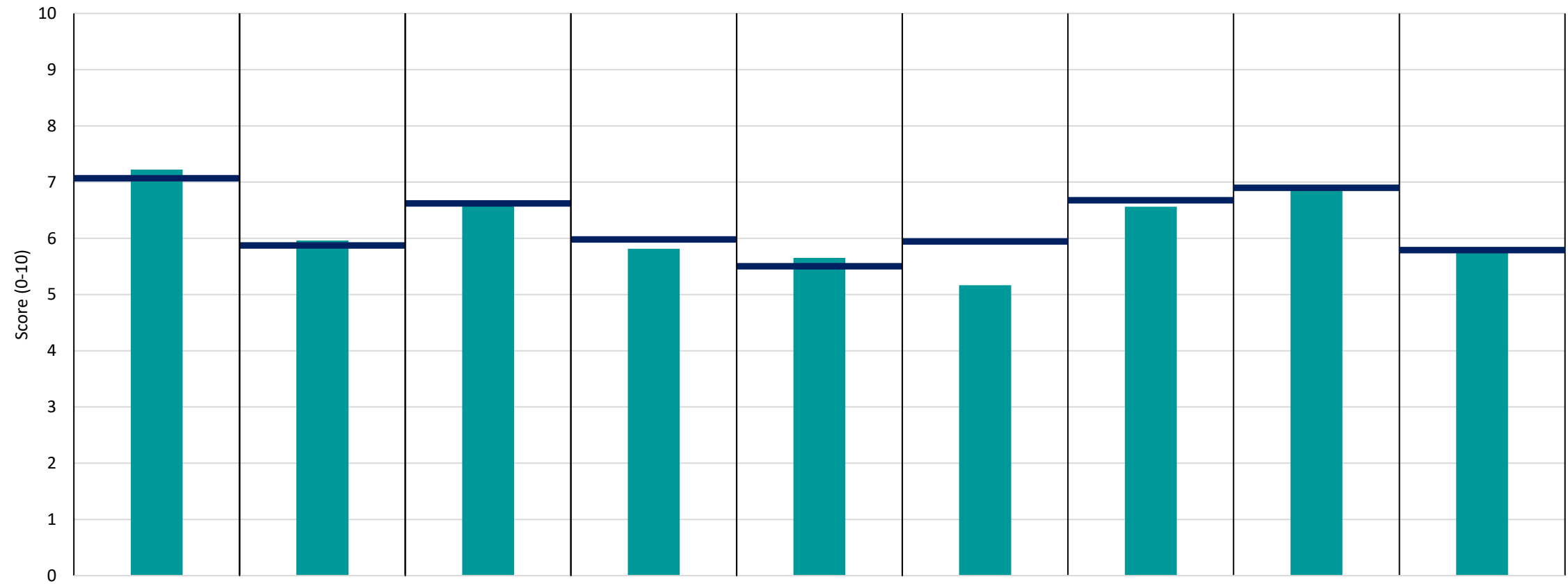
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Breakdown	7.22	5.96	6.62	5.82	5.65	5.17	6.56	6.91	5.74
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	84	84	82	84	78	83	84	84	84



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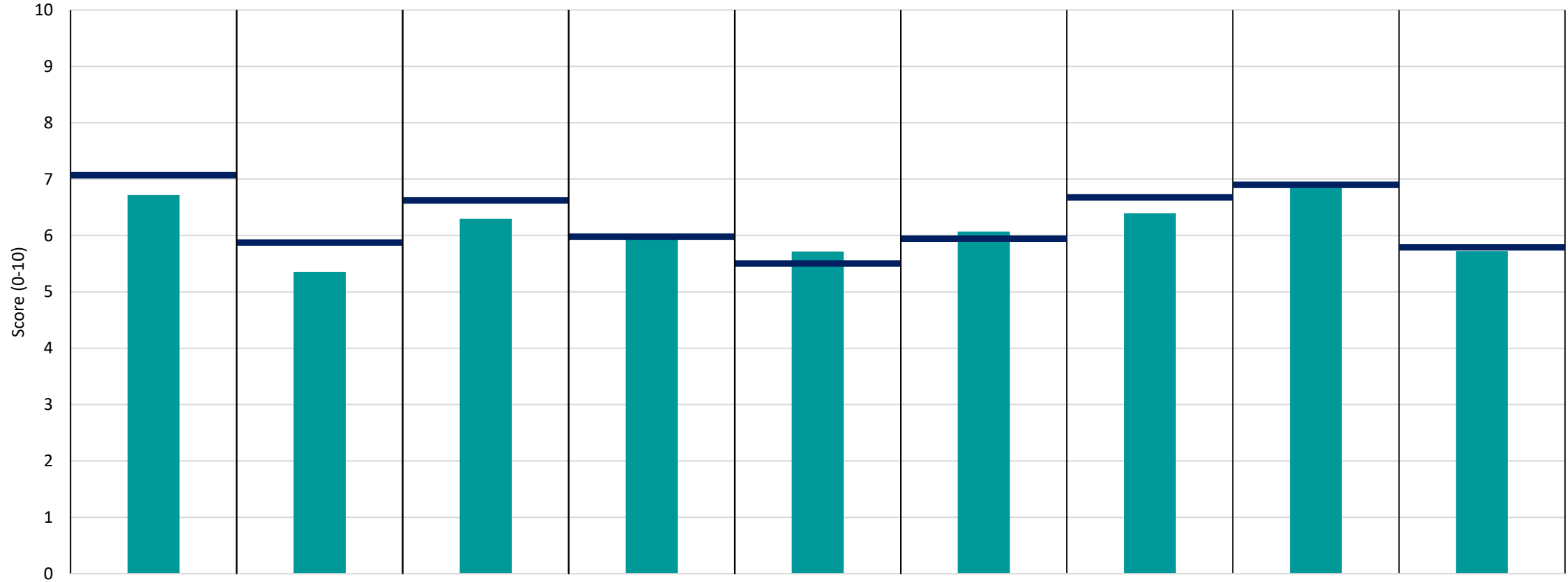
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Breakdown	6.72	5.36	6.30	5.93	5.71	6.07	6.39	6.85	5.73
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	118	118	116	117	107	117	118	118	118



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compassionate and
inclusive



We are recognised
and rewarded



We each have a voice
that counts



We are safe and
healthy



We are always
learning



We work flexibly



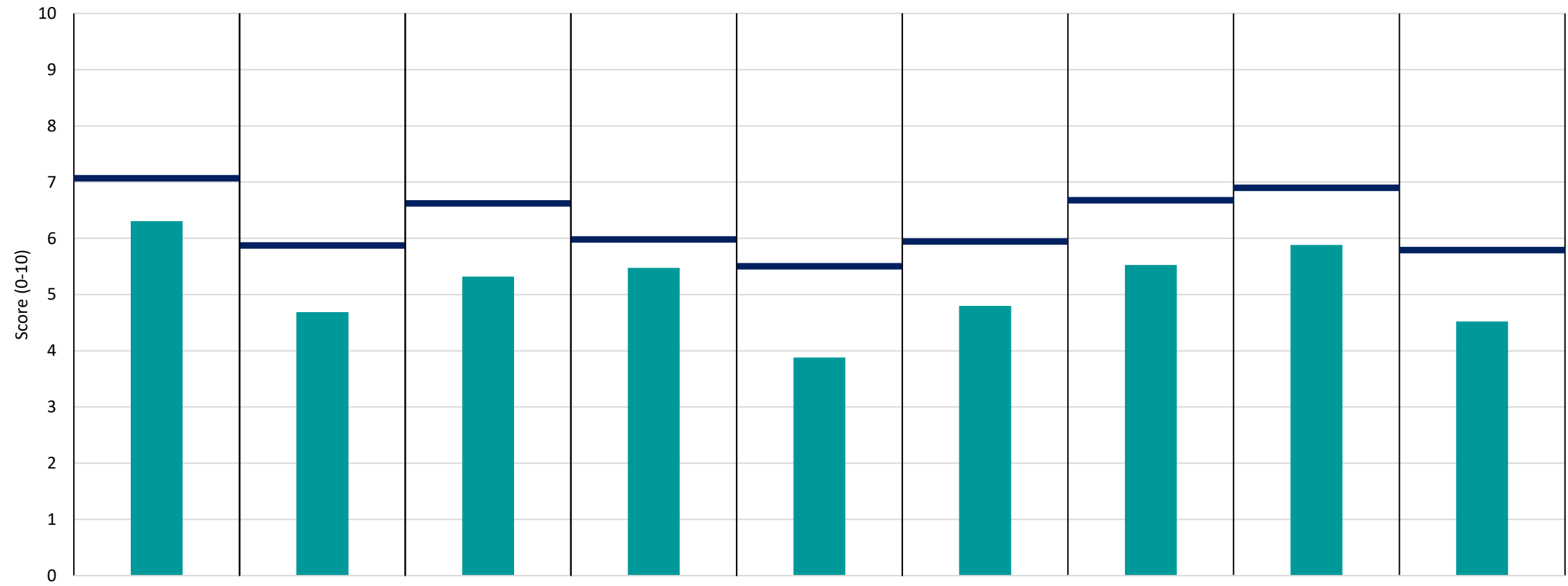
We are a team



Staff Engagement



Morale



Breakdown	6.31	4.69	5.32	5.47	3.88	4.80	5.53	5.88	4.52
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	45	45	44	45	42	45	45	45	45



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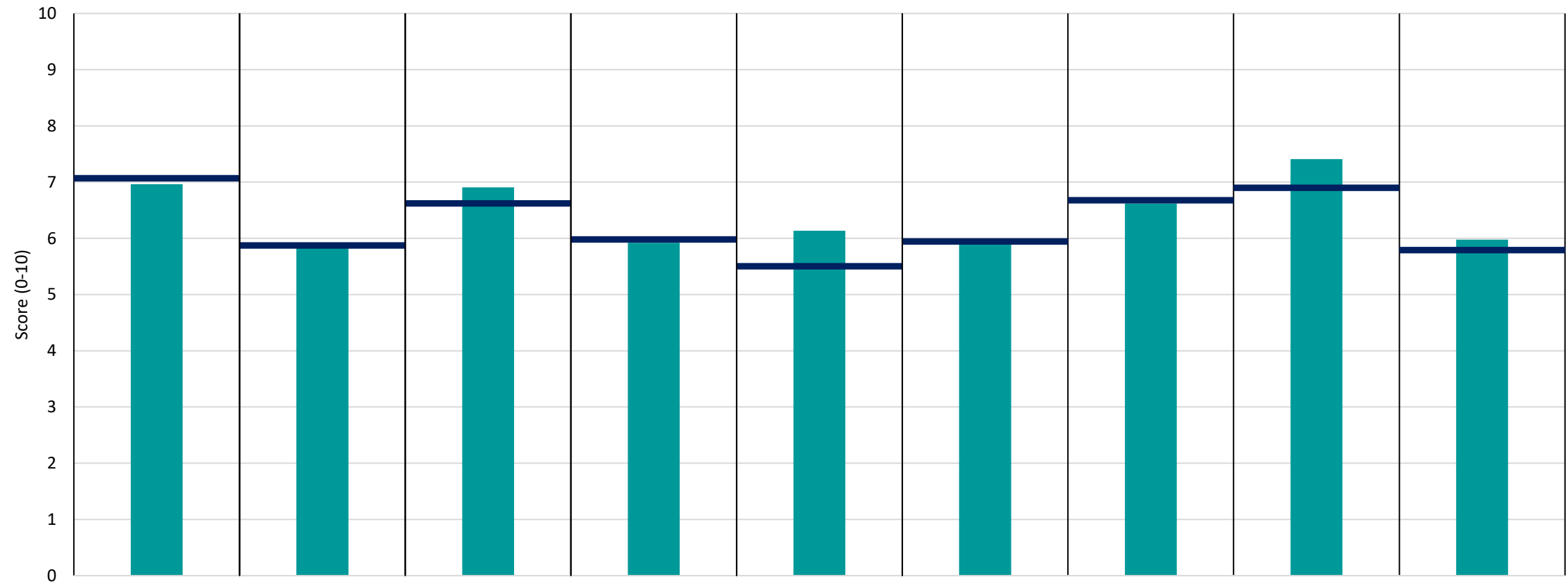
We are a team



Staff Engagement



Morale



Breakdown	6.96	5.89	6.91	5.92	6.14	5.95	6.62	7.41	5.98
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	144	143	143	142	130	142	144	145	145



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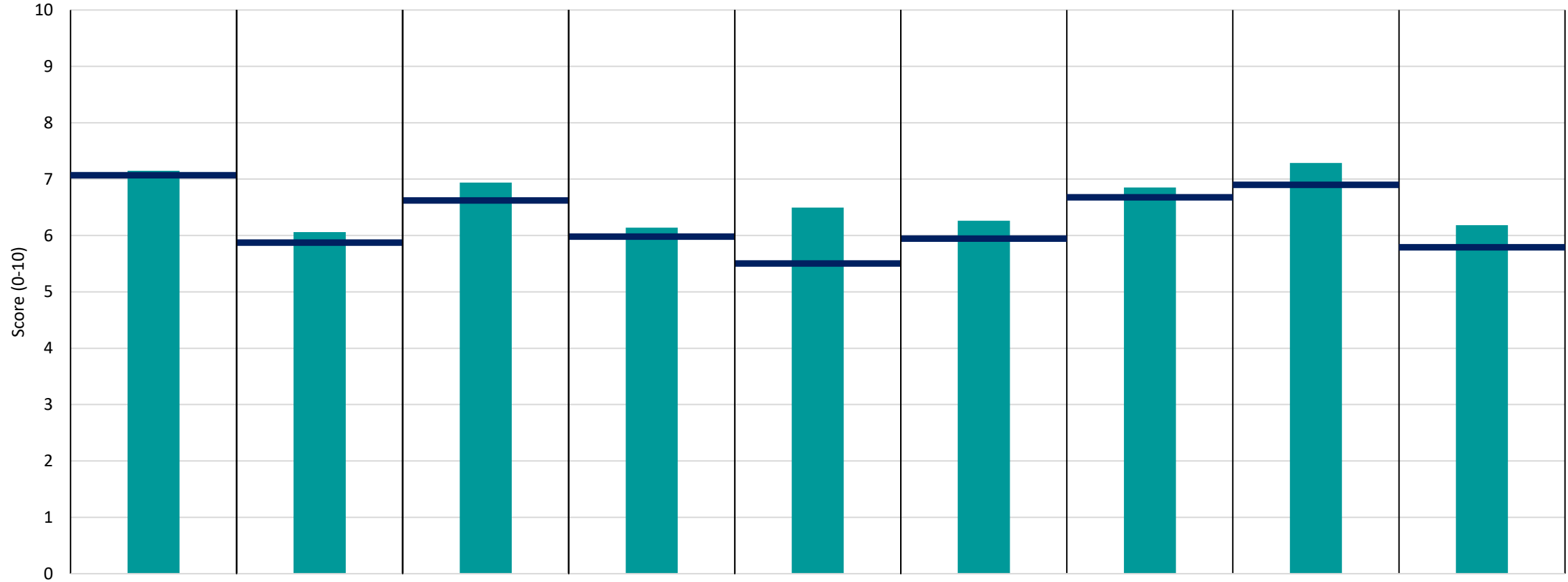
We are a team



Staff Engagement



Morale



Breakdown	7.15	6.06	6.94	6.14	6.49	6.26	6.85	7.29	6.18
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	135	136	131	130	128	136	135	135	136



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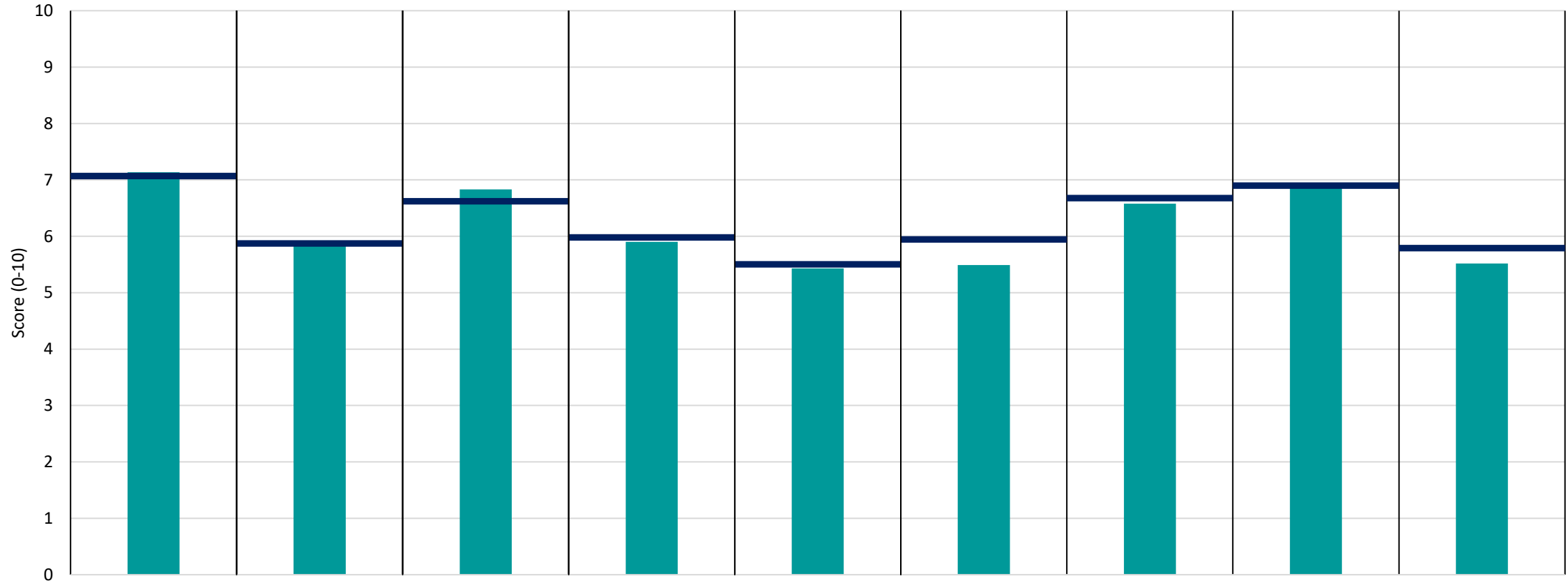
We are a team



Staff Engagement



Morale



Breakdown	7.13	5.88	6.83	5.90	5.43	5.49	6.58	6.95	5.52
Your org	7.07	5.87	6.62	5.98	5.50	5.94	6.68	6.90	5.79
Responses	141	141	138	139	131	141	141	141	141