NHS Arden and Greater East Midlands CSU

2024 NHS Staff Survey

Breakdown report

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This breakdown report for NHS Arden and Greater East Midlands CSU contains results by breakdown area for the People Promise element and theme results from the 2024 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this breakdown report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation, so the unweighted organisation result is a more appropriate point of comparison.

The breakdowns used in this report were provided and defined by NHS Arden and Greater East Midlands CSU. Details of how the People Promise element and theme scores were calculated are included in the Technical Document, available to download from our results website.

Key features

Breakdown type and **breakdown name** are specified in the header.

Breakdown results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a breakdown area is performing better or worse than the organisation average. For all People Promise element and theme results, a higher score is a better result than a lower score.

The **number of responses** feeding into each measure and sub-scores for the **given breakdown** are specified below the table containing the breakdown and trust scores.

Breakdown

	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagememt	Morale
Breakdown	7.7	7.0	7.4	6.7	6.1	7.1	7.5	7.4	6.6
Your org	7.6	6.7	7.0	6.9	5.8	6.4	7.3	6.9	6.4
Responses	75	75	70	75	75	75	75	75	75

! Note: When there are fewer than 10 responses in a group, results are suppressed to protect staff confidentiality. For some organisations this could mean that all breakdown results are suppressed.

Breakdowns 1

NHS Arden and Greater East Midlands CSU

2024 NHS Staff Survey

Business Support

	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.79	7.20	7.24	6.93	5.96	7.75	7.63	7.13	6.61
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	99	99	96	99	93	98	99	99	99

Clinical Services

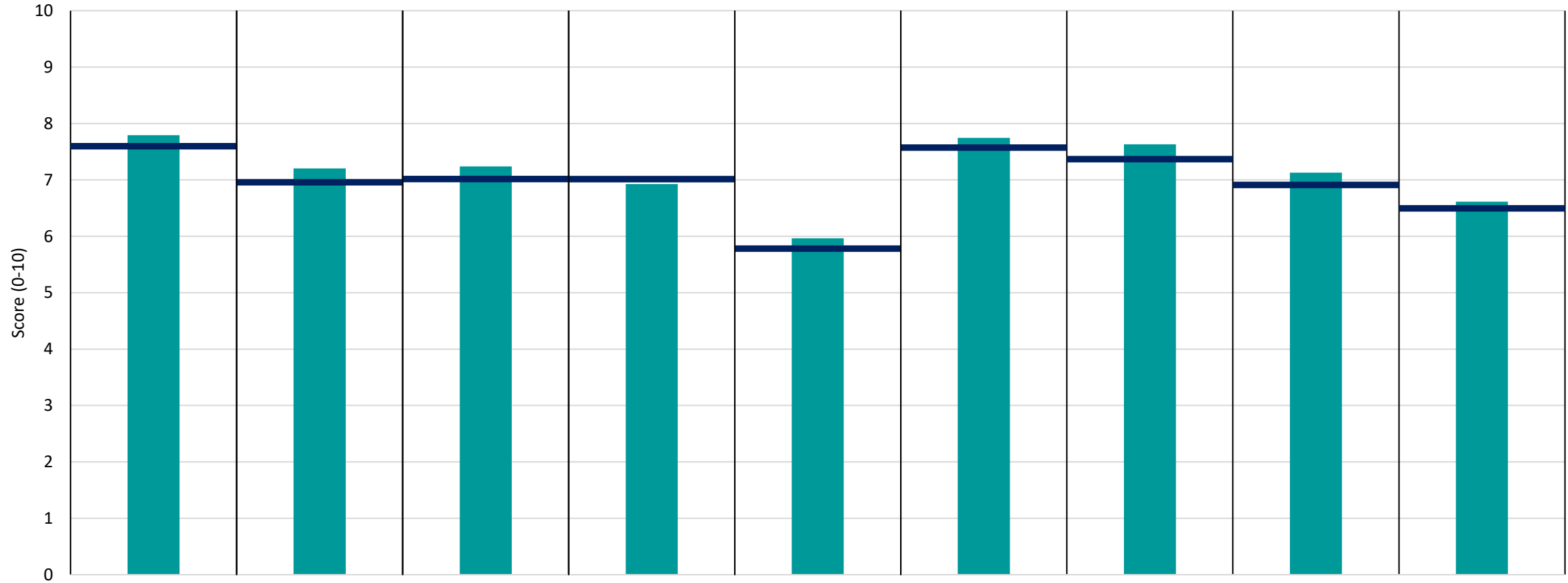|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.75	6.99	7.30	7.03	5.46	6.74	7.36	7.11	6.56
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	75	75	75	75	75	75	74	75	75

Data and Analytics

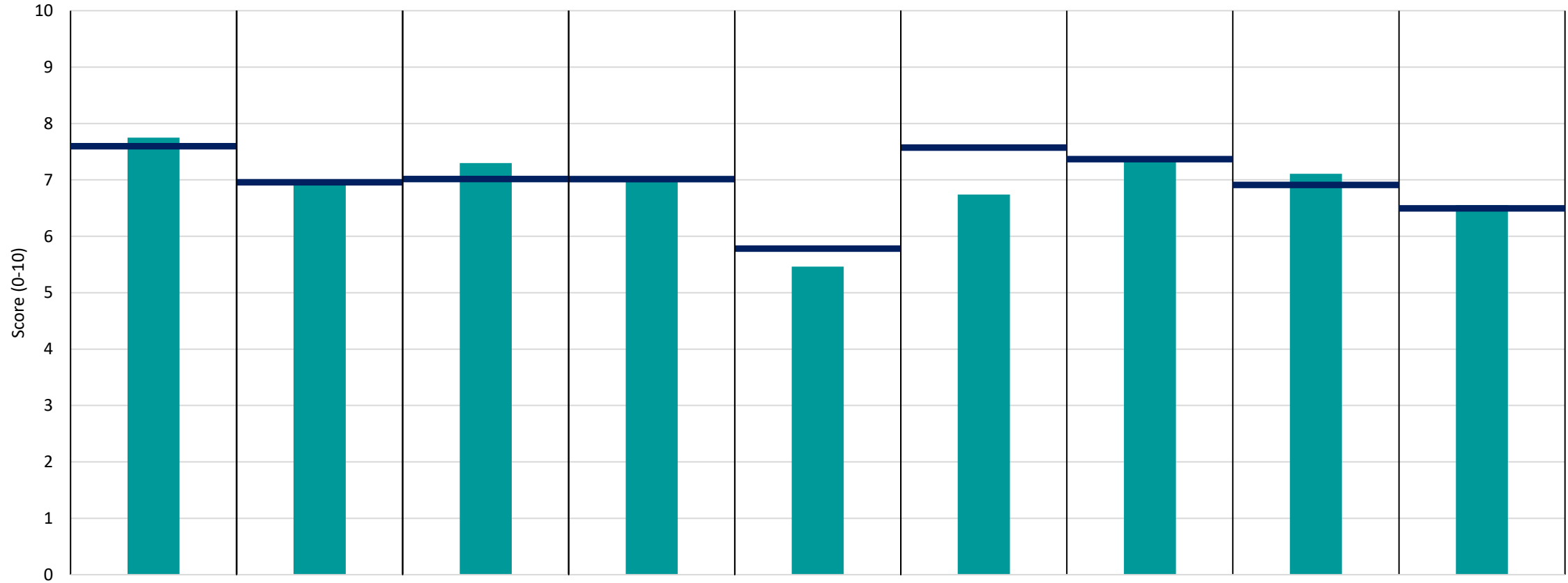|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.62	6.89	7.15	7.02	5.90	7.90	7.21	7.04	6.49
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	166	167	158	165	163	166	166	166	167

Executive Team

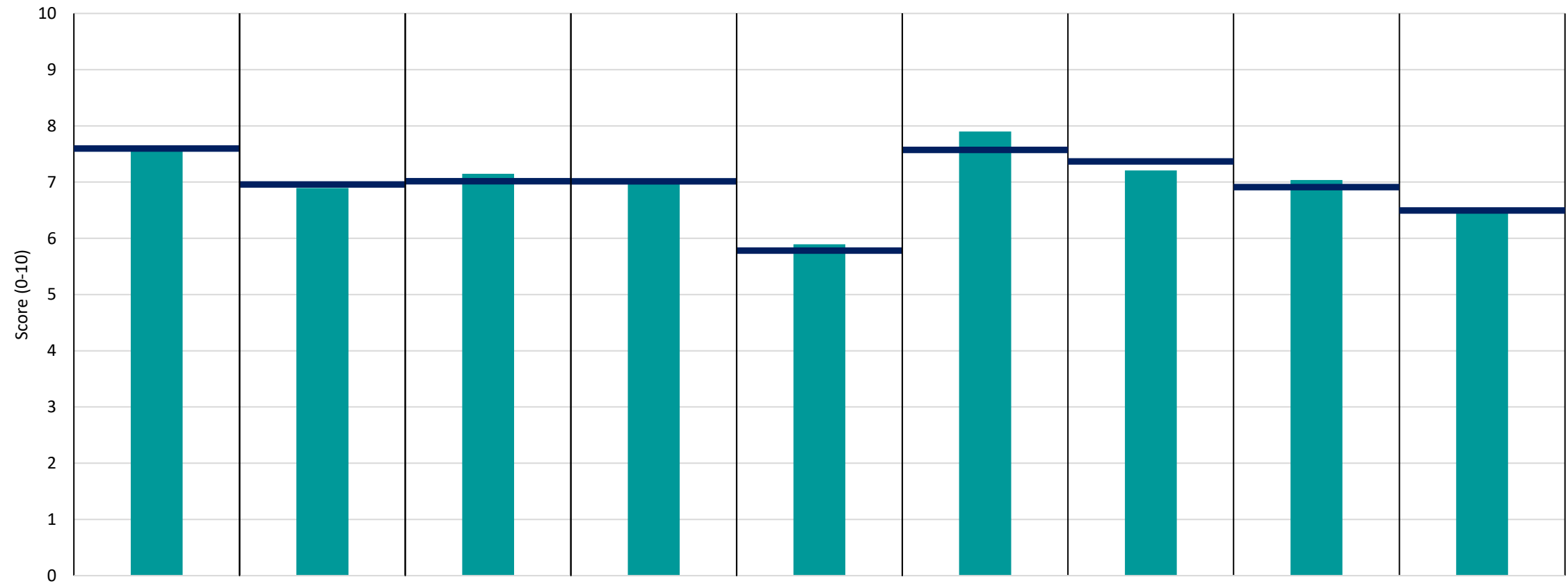|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	8.15	8.25	7.99	7.48	7.24	8.19	8.01	8.03	7.75
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	12	12	12	12	12	12	12	12	12

Finance

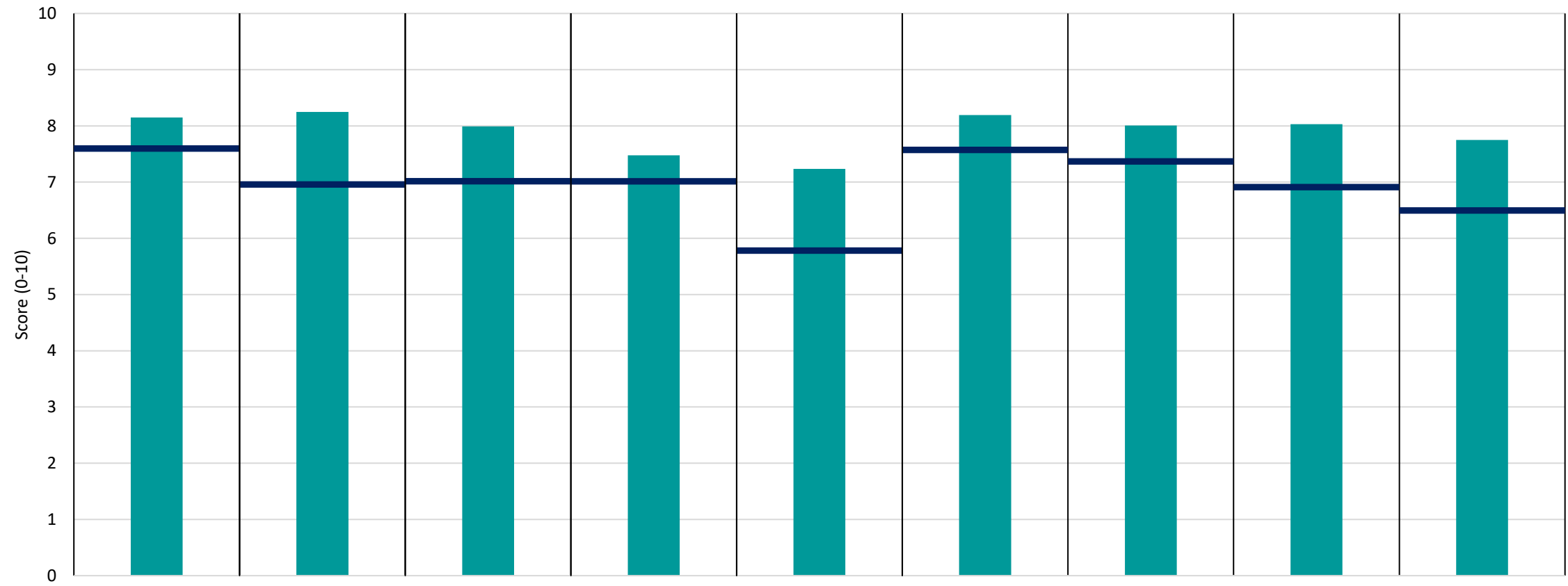|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.98	7.41	7.59	7.67	6.38	7.81	7.88	7.36	7.35
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	50	50	48	50	49	49	50	50	50

Health and Care Transformation

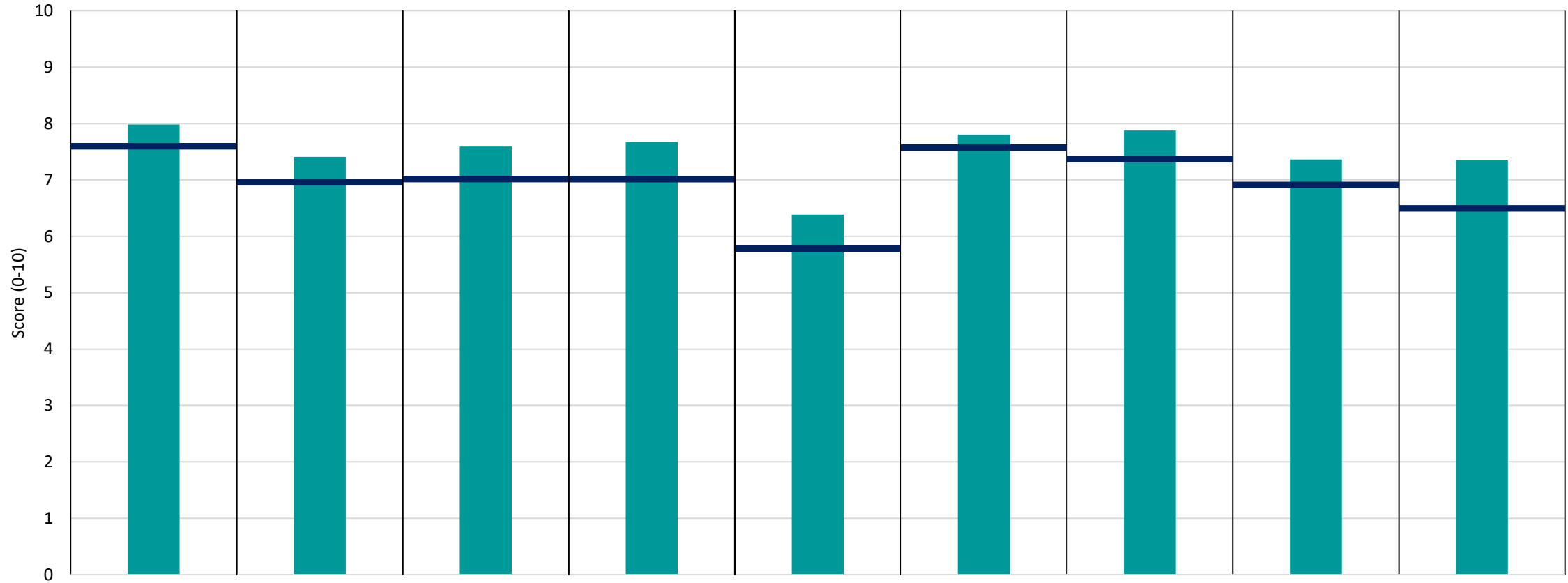|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	6.41	6.27	5.70	6.52	3.95	6.81	6.33	5.35	5.24
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	31	32	31	32	32	32	32	32	32

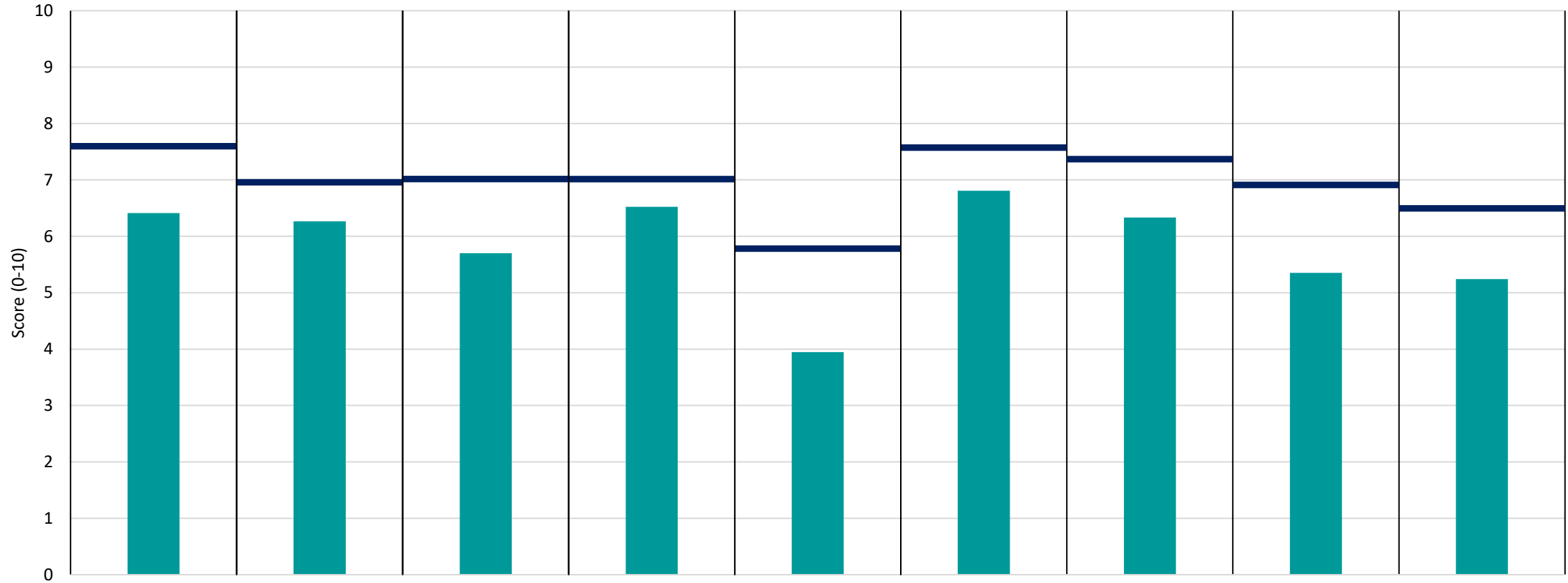|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.47	6.64	6.66	6.83	5.80	7.41	7.28	6.62	6.26
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	155	155	154	155	150	154	155	155	155

Supplier Management

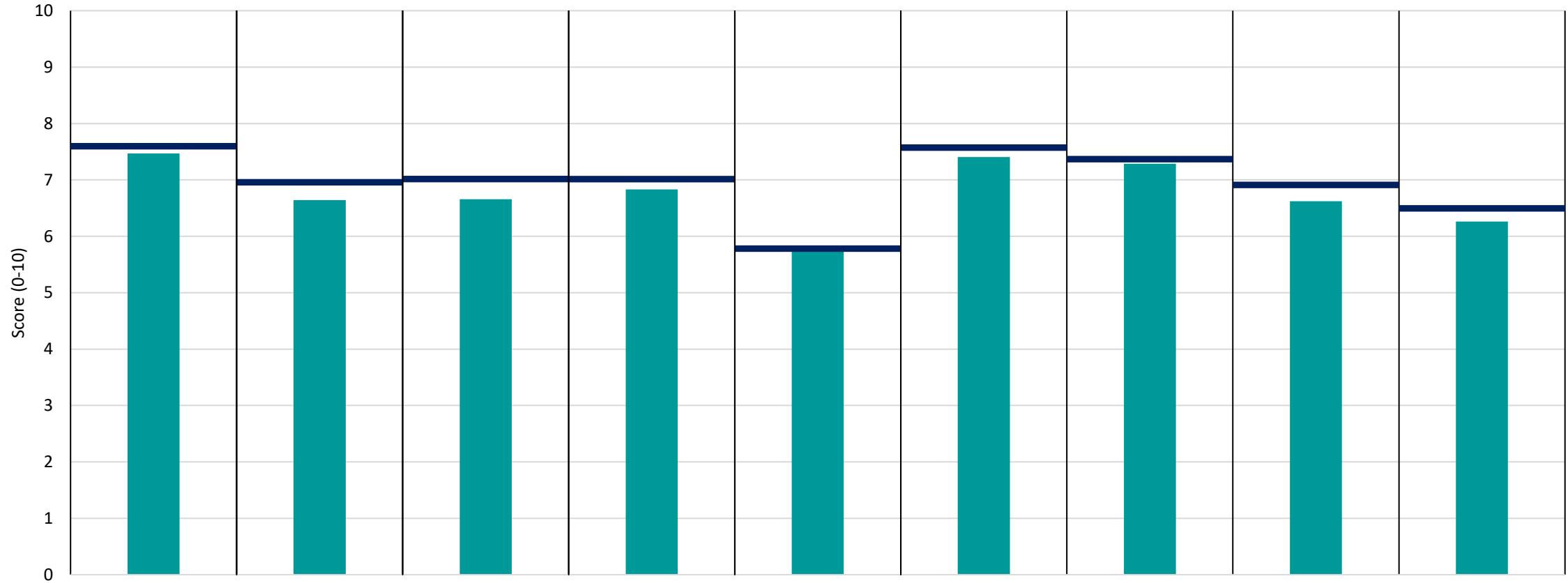|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.52	7.10	6.91	7.12	5.71	7.76	7.50	6.87	6.52
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	78	78	77	78	74	78	78	78	78

Breakdowns 2

NHS Arden and Greater East Midlands CSU

2024 NHS Staff Survey

BI - Chief Data Office

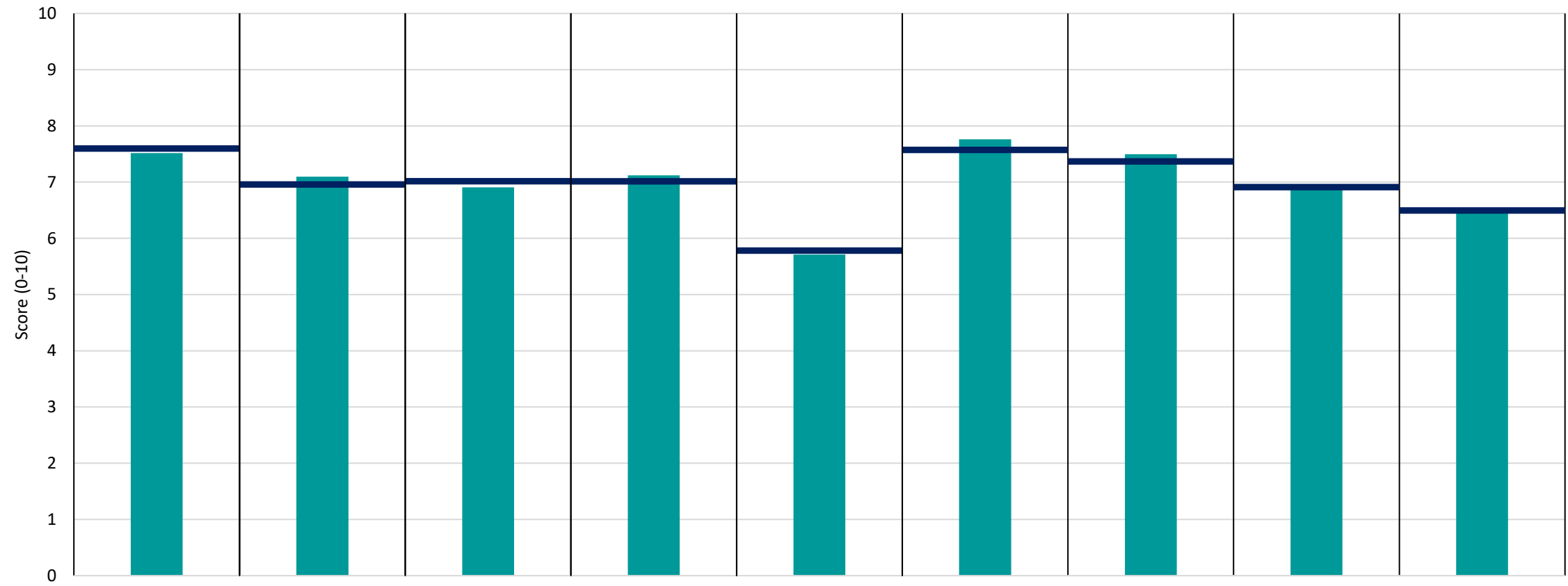|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.67	6.99	7.11	7.08	6.02	8.03	7.37	7.00	6.56
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	133	134	127	132	131	133	133	133	134

15

BI - Strategy and Planning

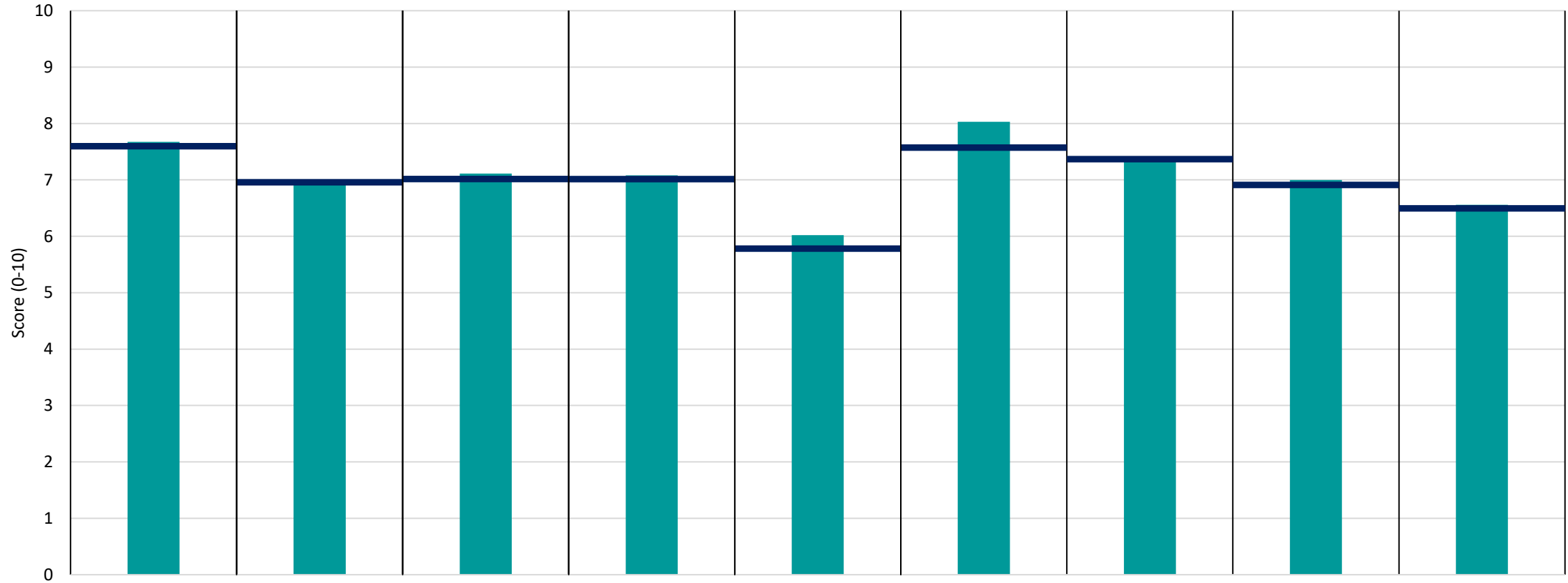|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	6.61	5.55	6.29	6.00	4.54	6.47	5.64	6.67	5.16
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	17	17	15	17	17	17	17	17	17

BI Management

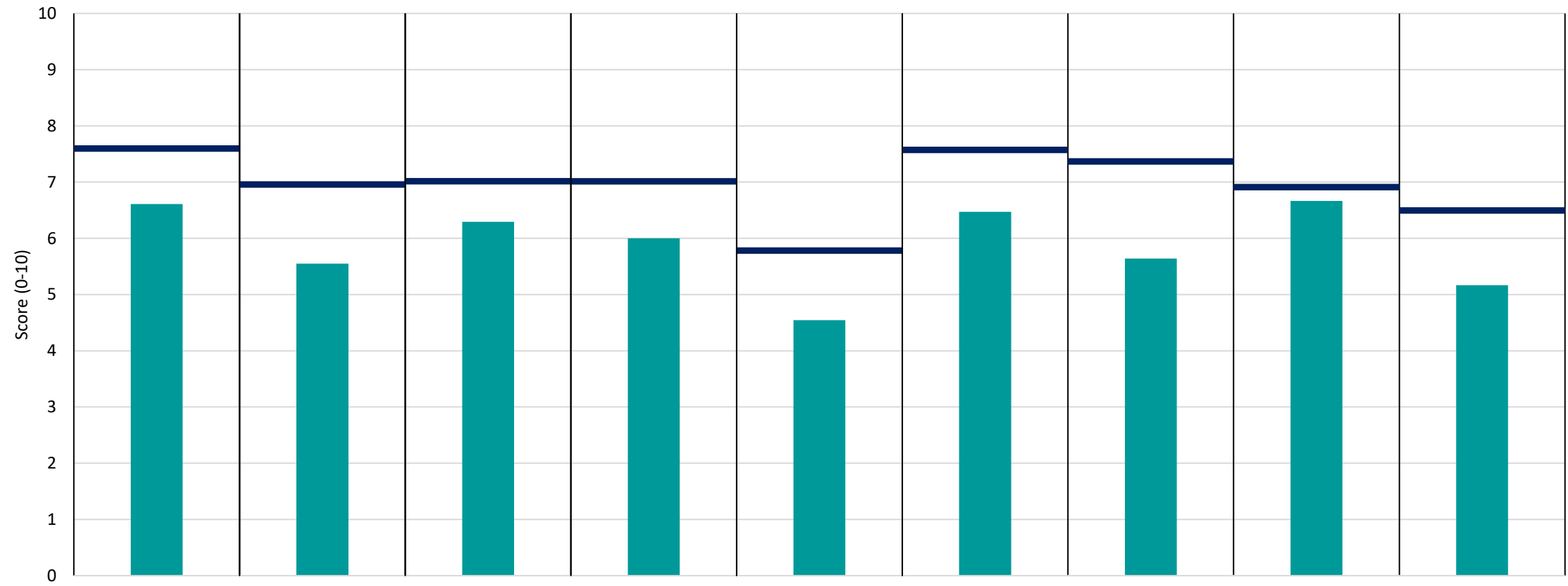|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	8.20	7.55	8.23	7.56	6.33	8.31	7.58	7.74	7.28
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	16	16	16	16	15	16	16	16	16

Business Development & CAM

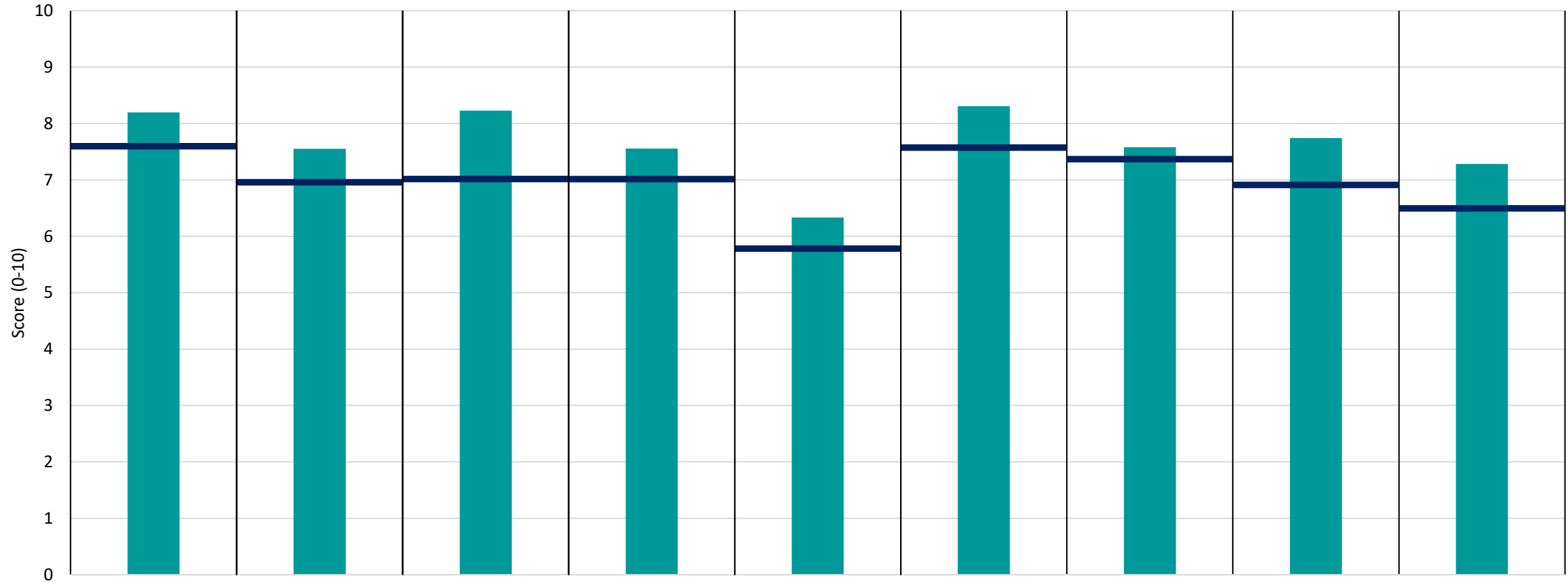|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.62	6.80	-	7.15	5.24	7.13	7.48	6.75	6.32
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	10	10	-	10	10	10	10	10	10

Business Support - Communications

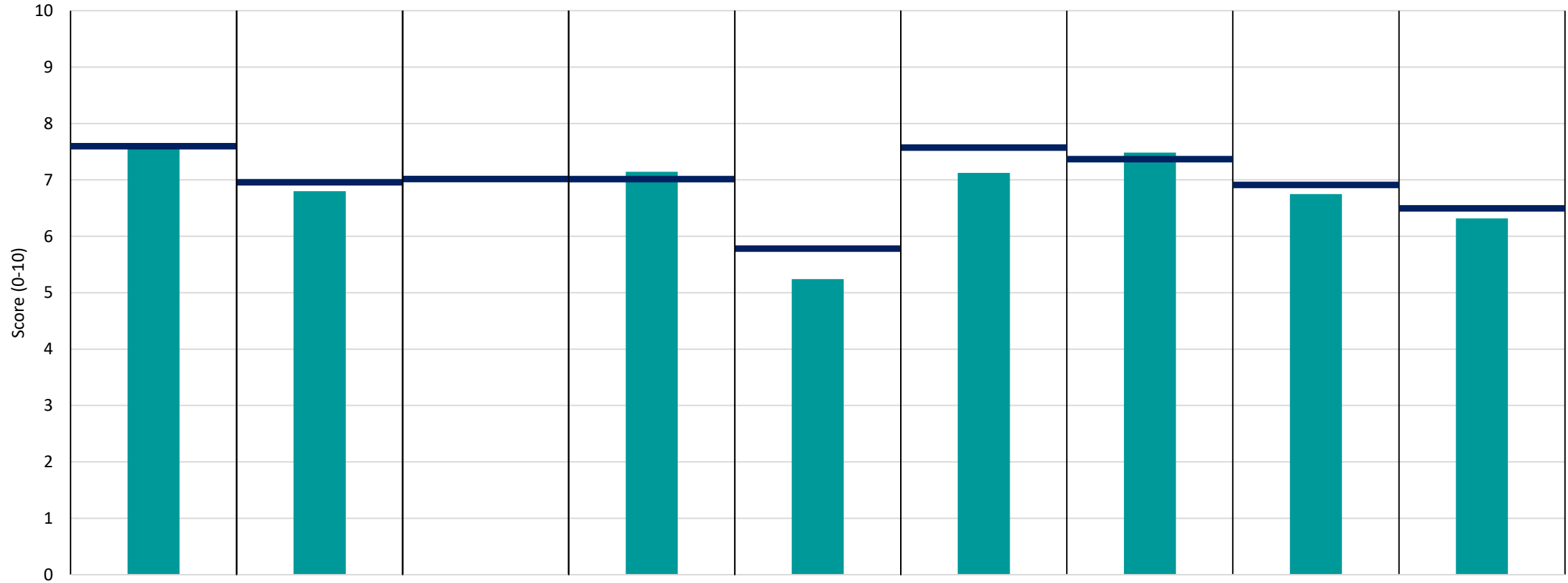|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	8.09	7.68	7.71	7.10	6.54	8.01	7.92	7.50	6.75
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	28	28	27	28	26	28	28	28	28

Business Support - Human Resources

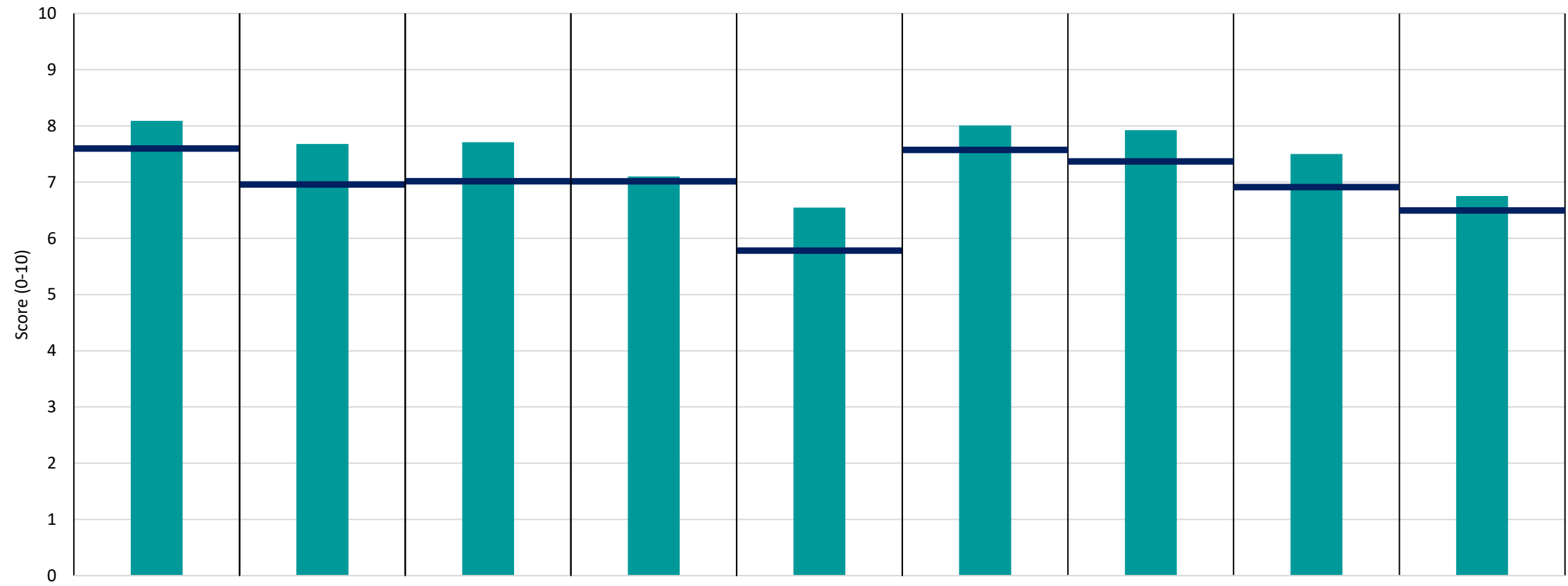|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.77	7.01	7.09	6.80	5.85	7.59	7.50	7.11	6.49
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	49	49	47	49	46	48	49	49	49

Business Support - Integrated Corporate & Governance

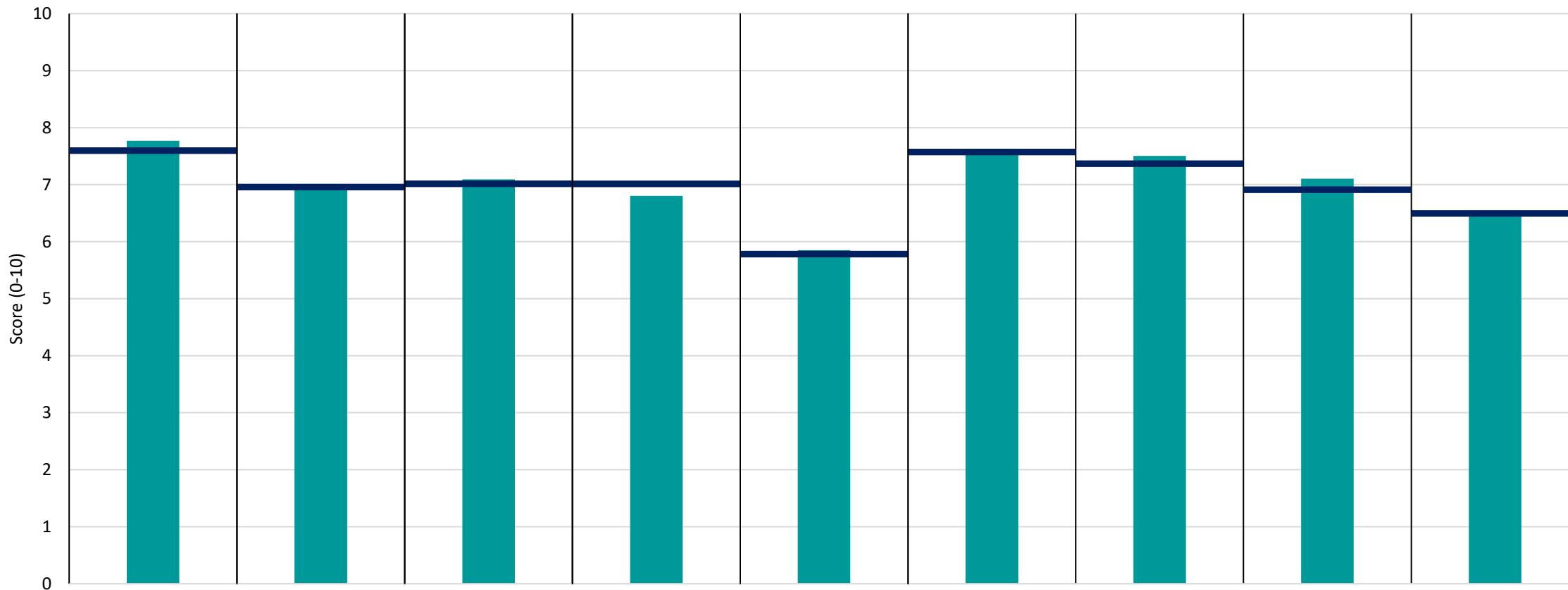|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.27	6.91	6.84	7.18	5.81	7.94	7.44	6.55	7.00
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	16	16	16	16	15	16	16	16	16

Clinical Services

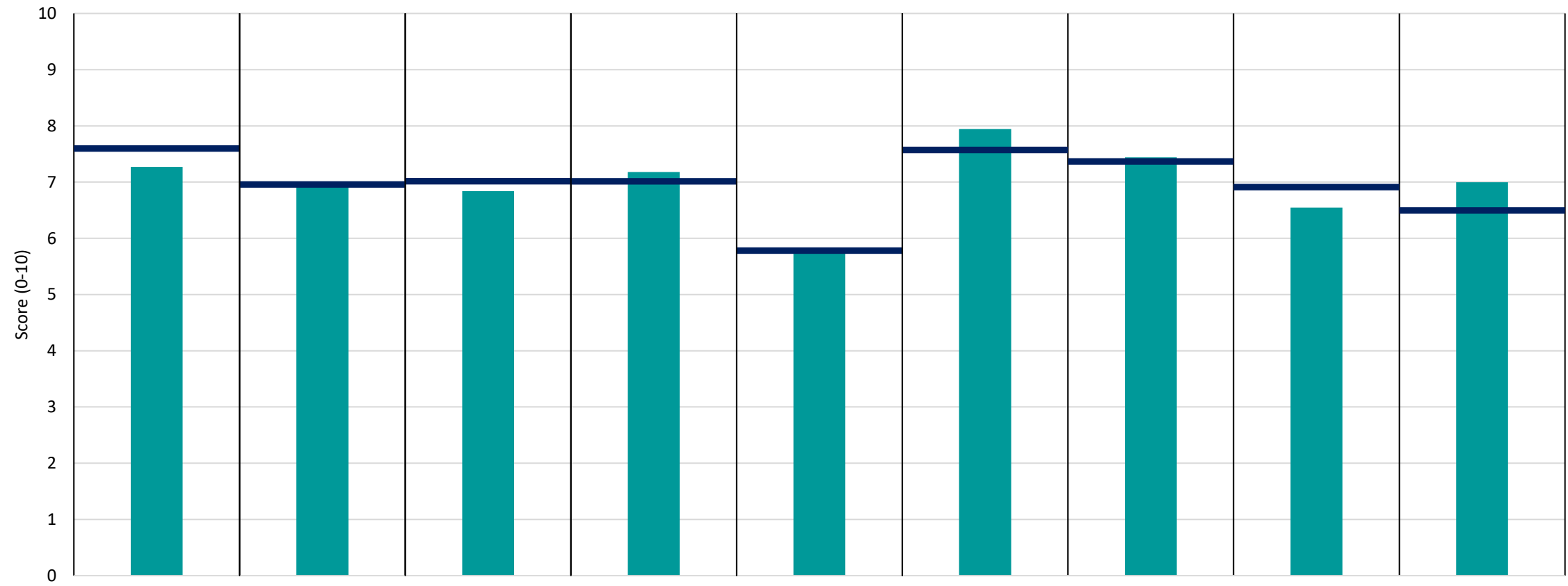|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.72	7.07	7.27	6.87	5.22	6.81	7.35	7.08	6.54
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	42	42	42	42	42	42	41	42	42

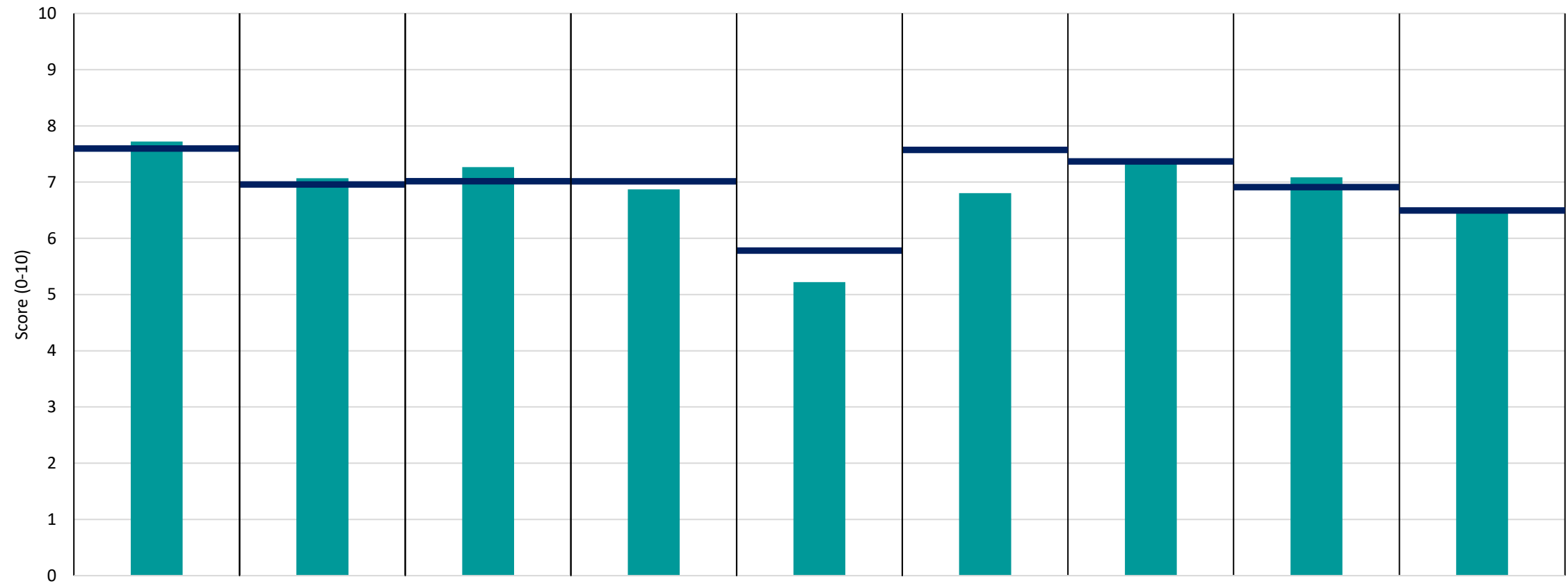|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.79	6.88	7.34	7.23	5.77	6.65	7.37	7.14	6.58
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	33	33	33	33	33	33	33	33	33

Corporate Functions Executive Team

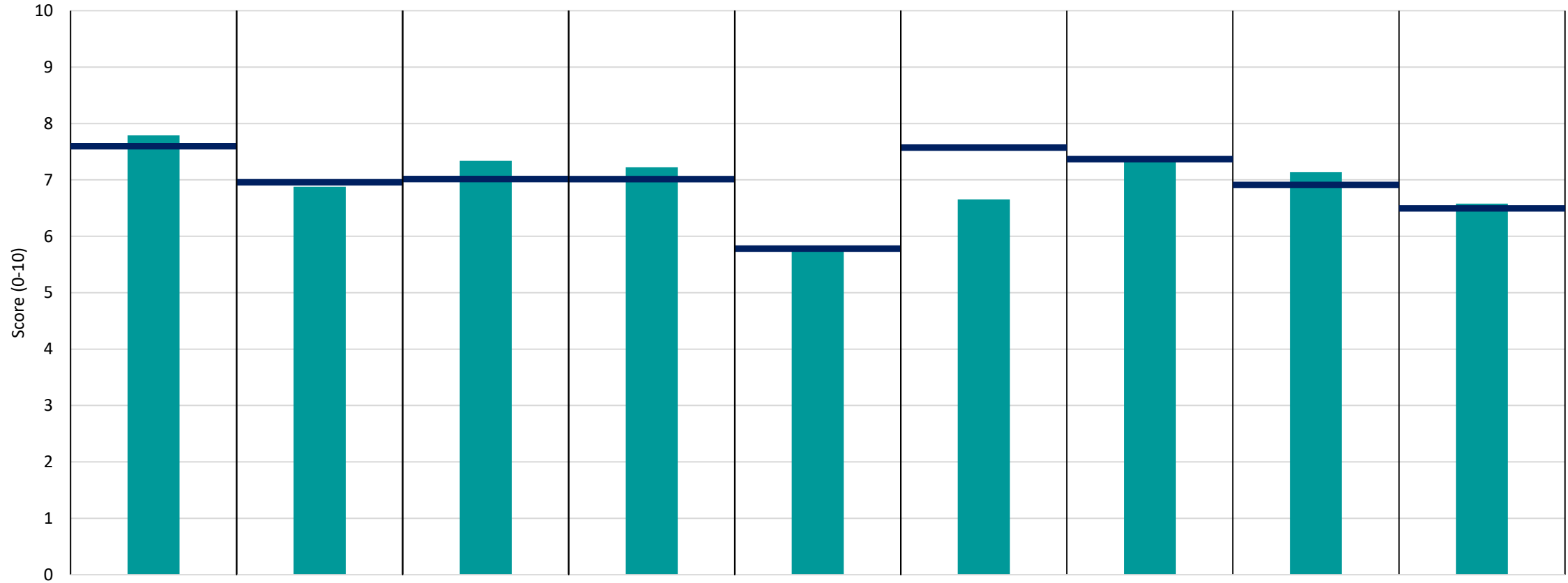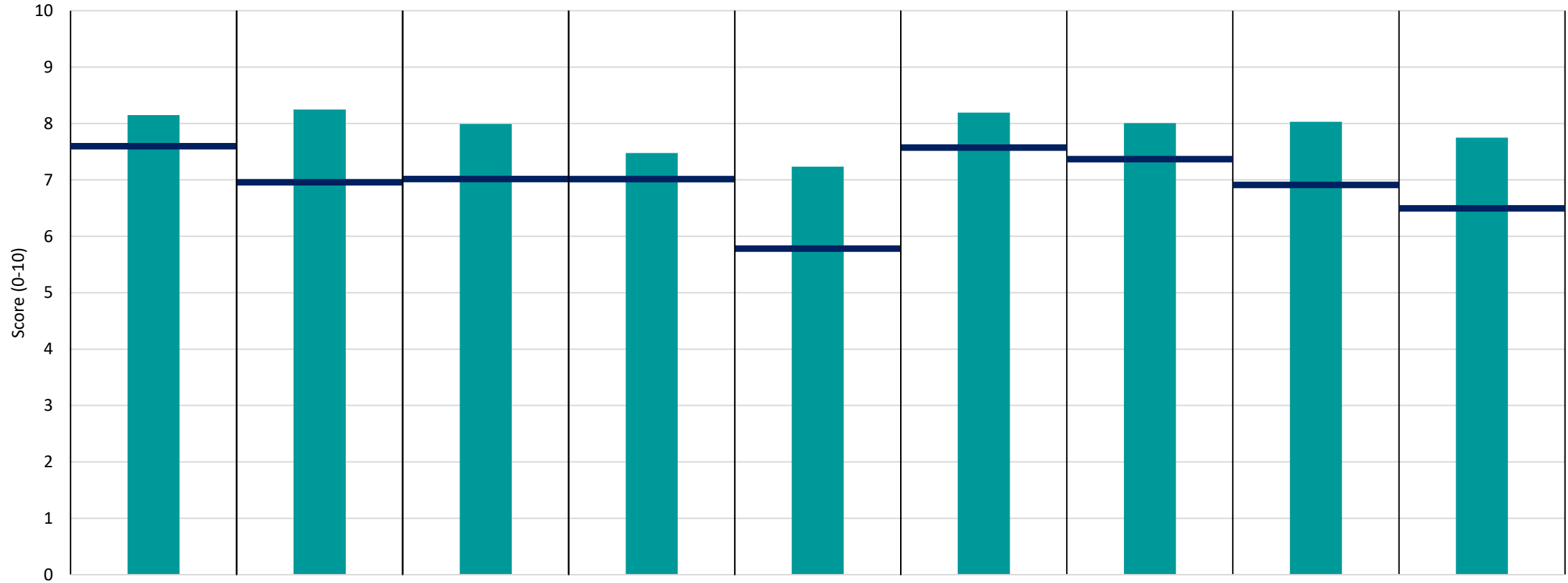|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	8.15	8.25	7.99	7.48	7.24	8.19	8.01	8.03	7.75
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	12	12	12	12	12	12	12	12	12

Customer Finance

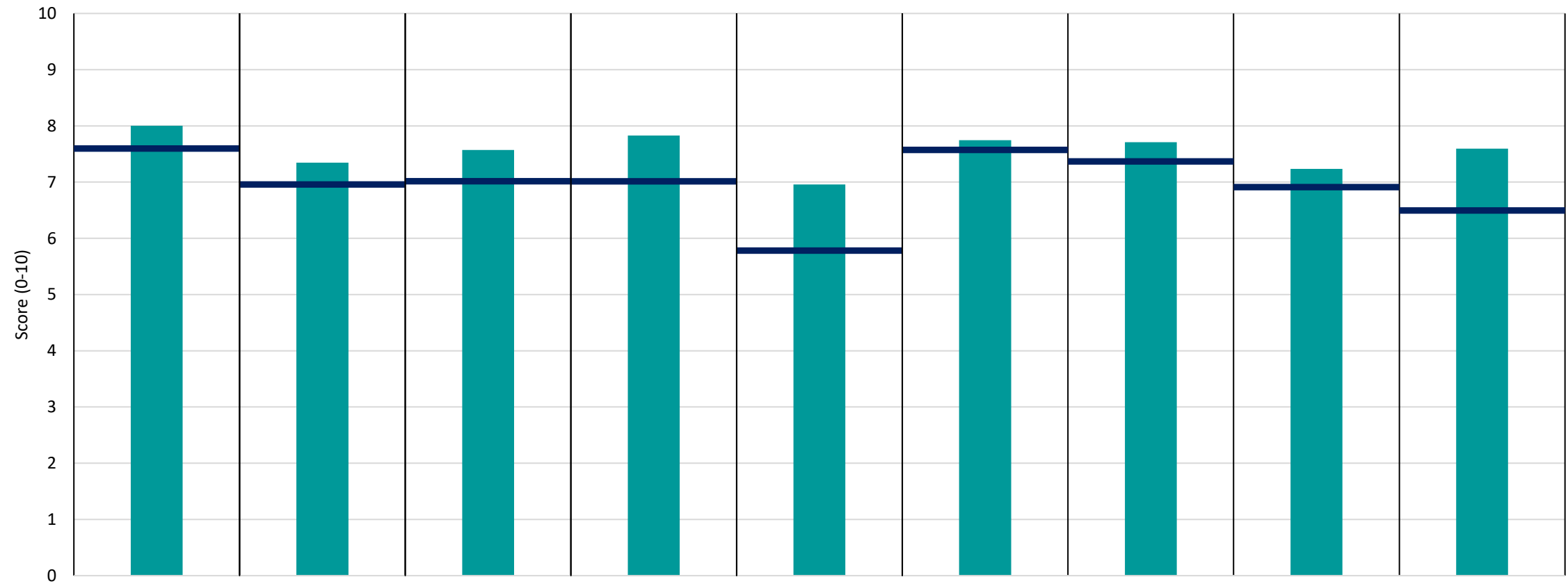|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	8.00	7.35	7.57	7.83	6.96	7.75	7.71	7.23	7.60
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	23	23	22	23	22	22	23	23	23

Financial Management and Services

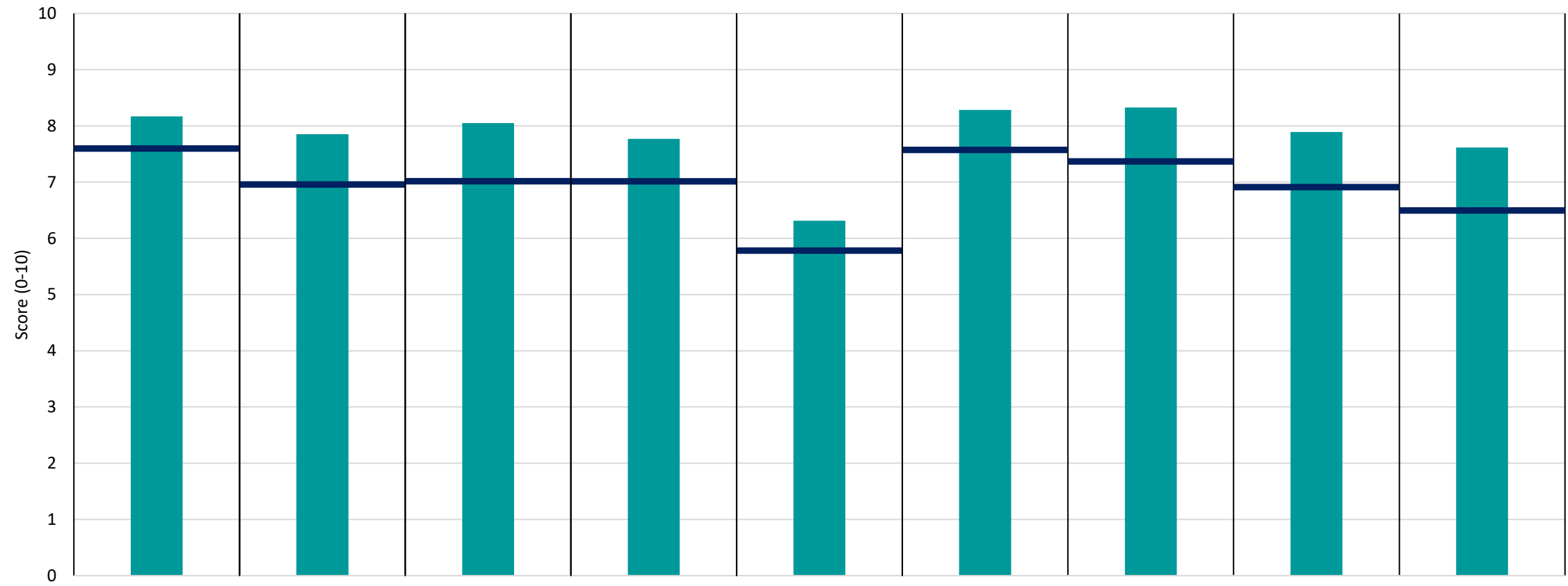|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	8.17	7.85	8.05	7.77	6.31	8.28	8.33	7.89	7.61
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	17	17	17	17	17	17	17	17	17

Flexible Resourcing

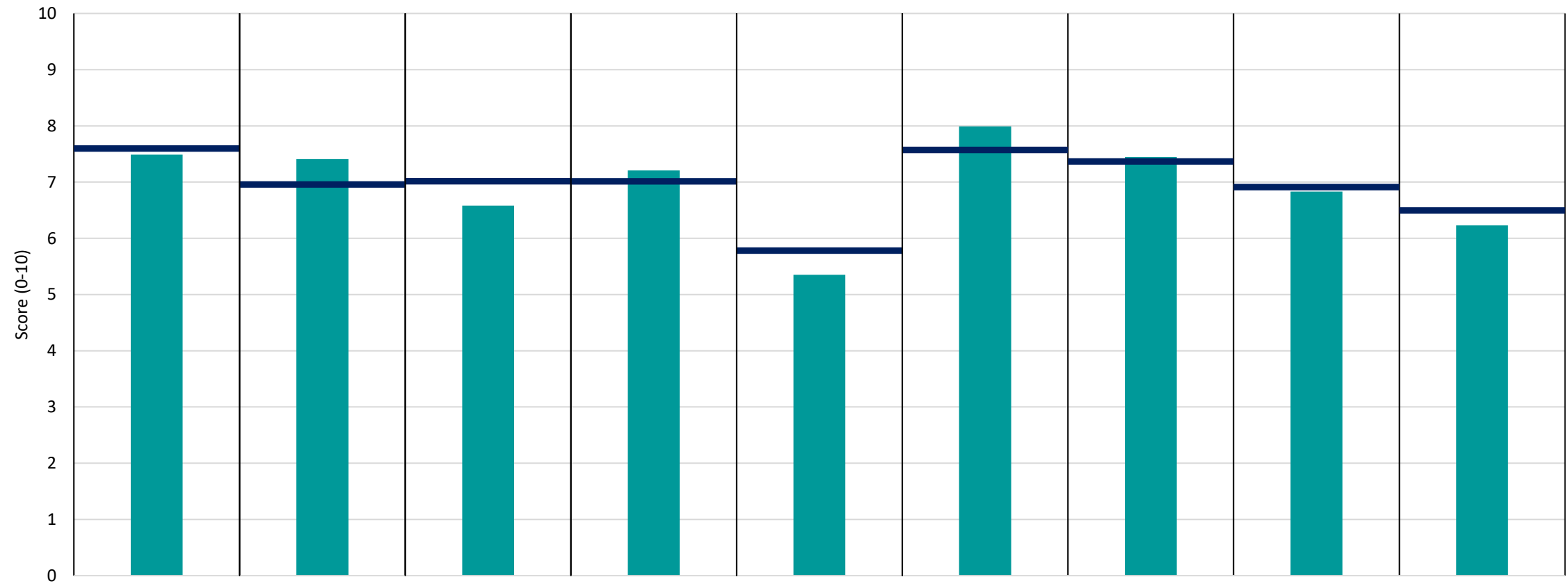|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.49	7.41	6.58	7.21	5.35	7.99	7.44	6.83	6.23
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	22	22	22	22	22	22	22	22	22

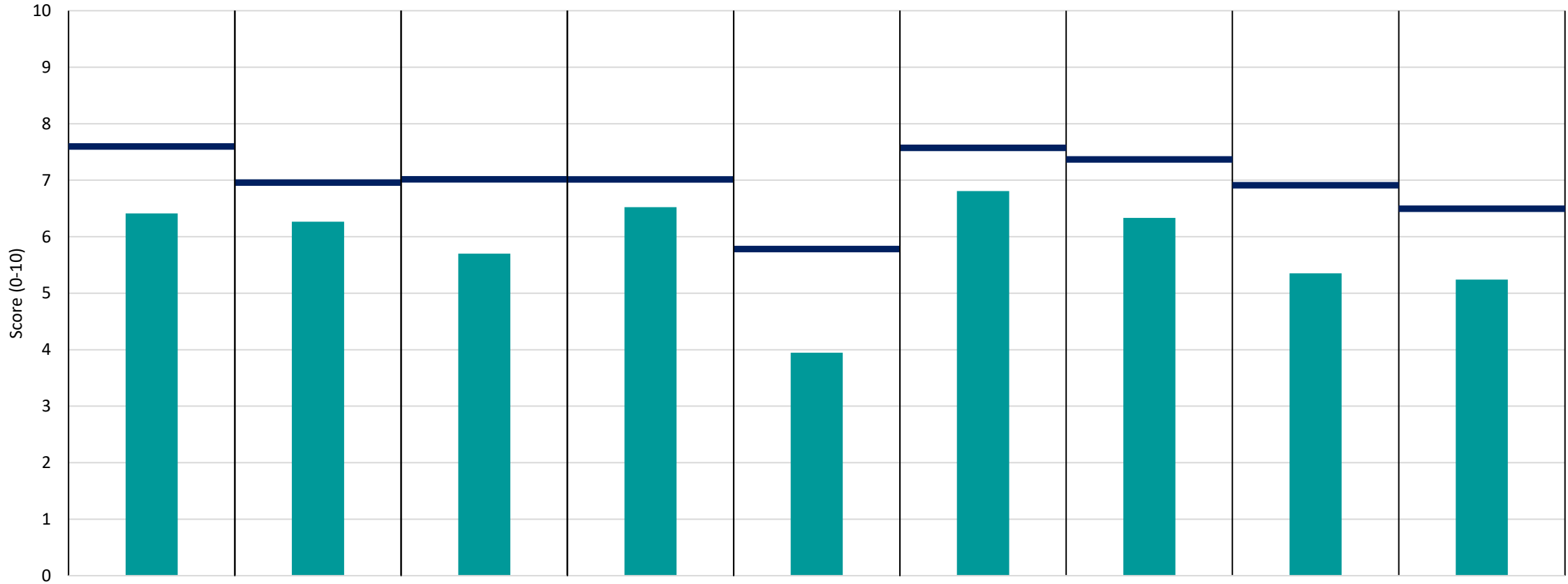|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	6.41	6.27	5.70	6.52	3.95	6.81	6.33	5.35	5.24
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	31	32	31	32	32	32	32	32	32

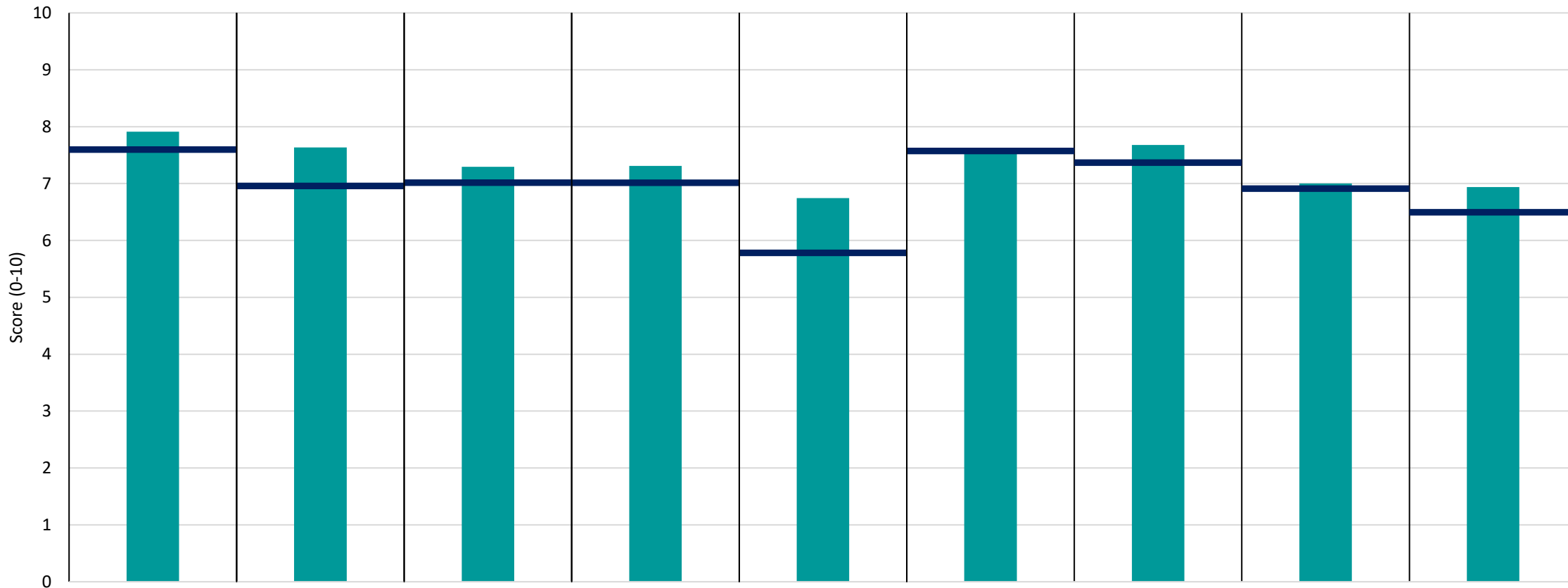|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.91	7.63	7.29	7.31	6.74	7.58	7.68	7.00	6.94
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	15	15	15	15	14	15	15	15	15

	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.14	6.69	6.33	7.12	5.37	6.92	6.60	6.39	6.45
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	13	13	13	13	13	13	13	13	13

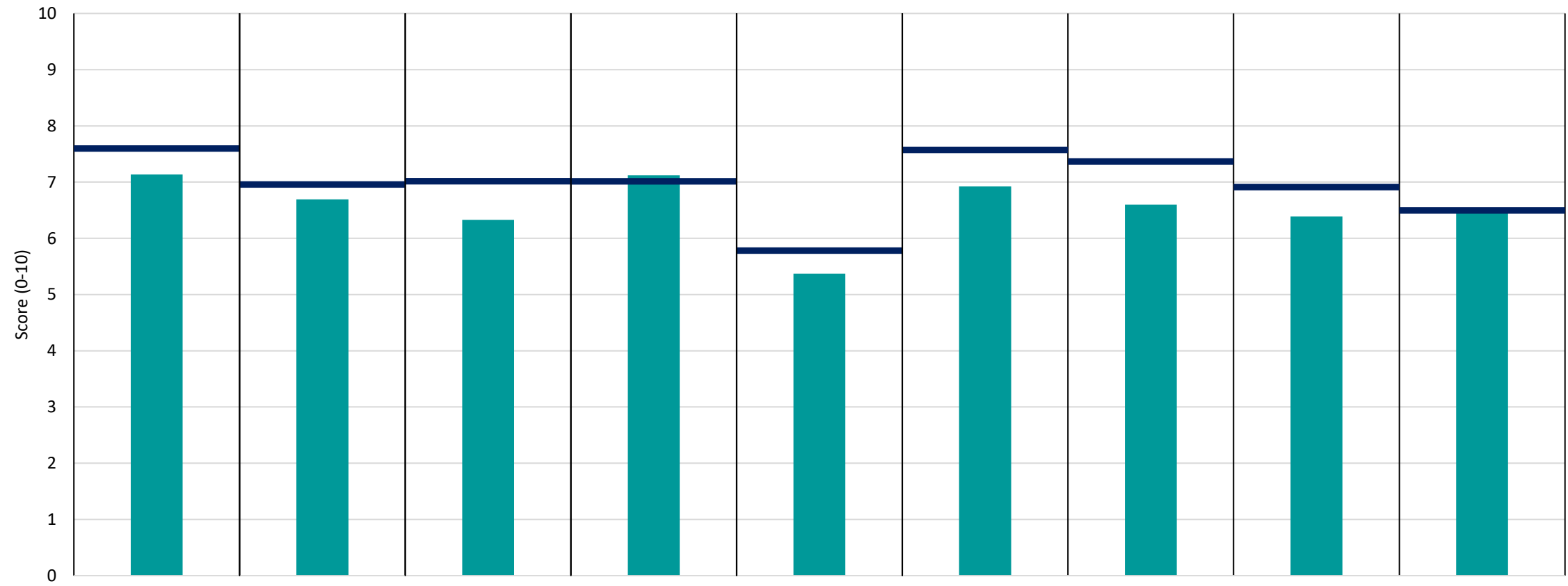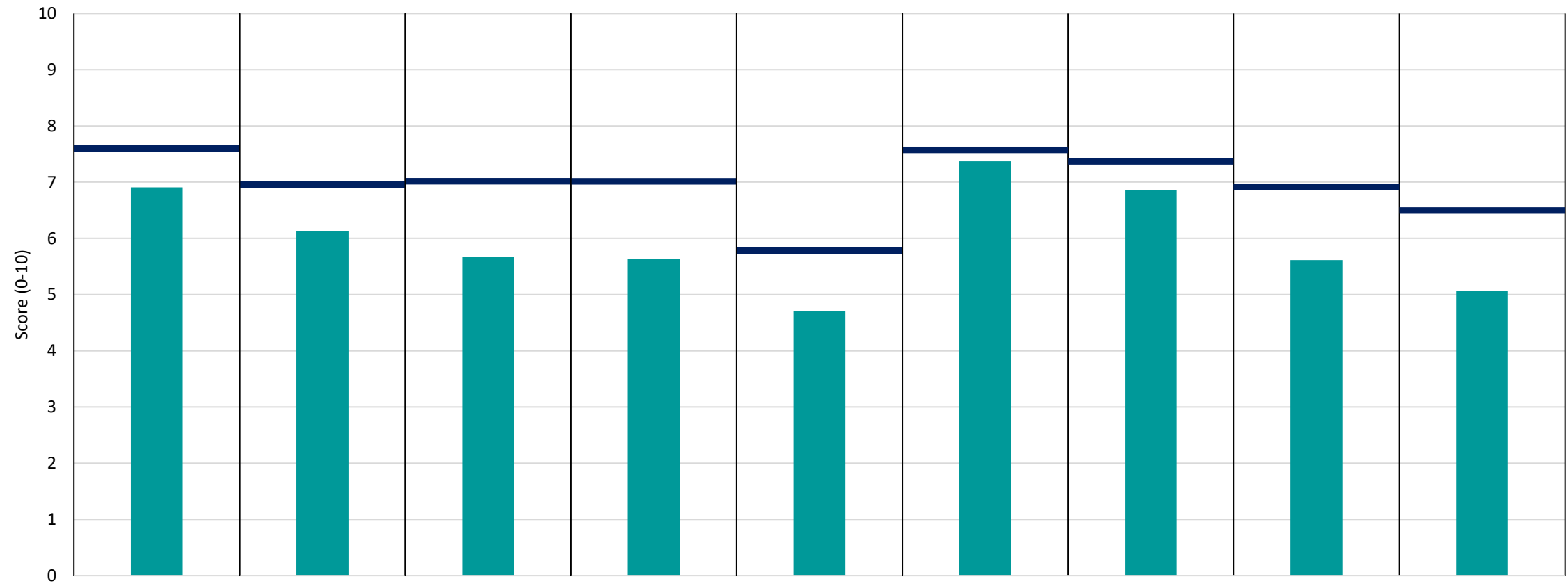|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	6.91	6.13	5.68	5.63	4.71	7.37	6.86	5.61	5.06
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	19	19	19	19	17	19	19	19	19

Information Technology - Programmes & Projects

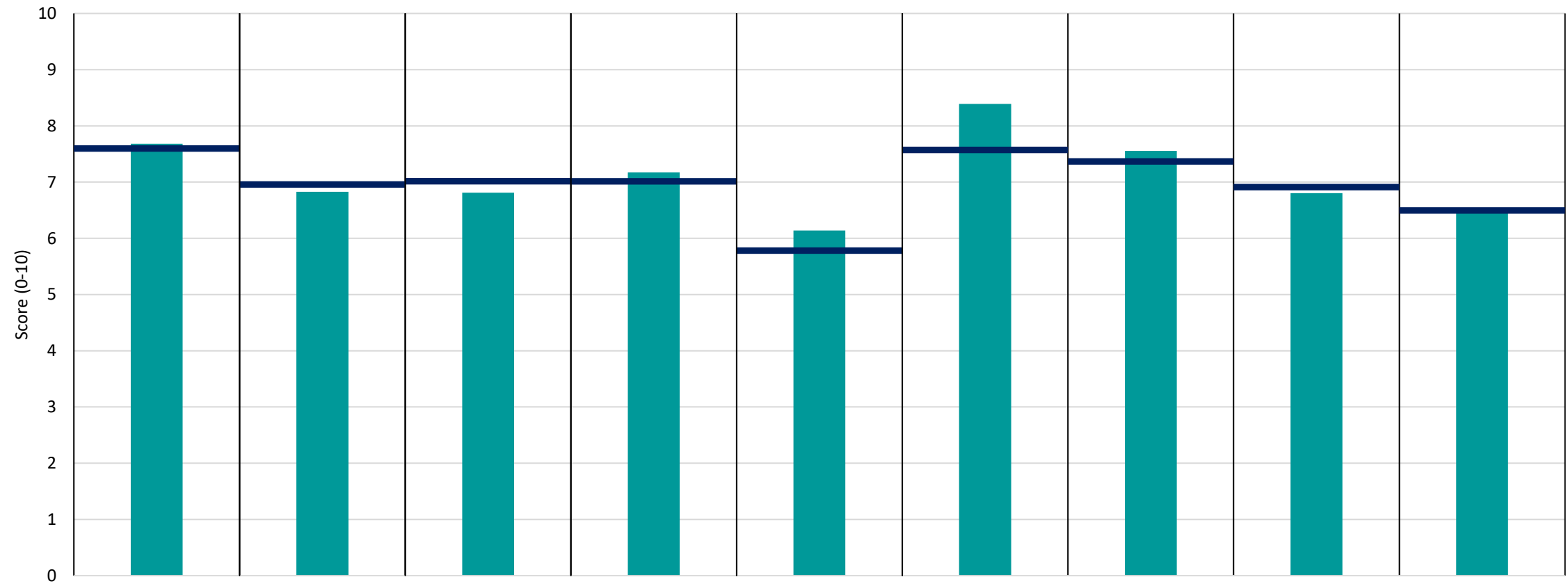|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.68	6.83	6.81	7.17	6.14	8.39	7.56	6.81	6.46
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	30	30	30	30	30	30	30	30	30

Information Technology - Senior Management Team

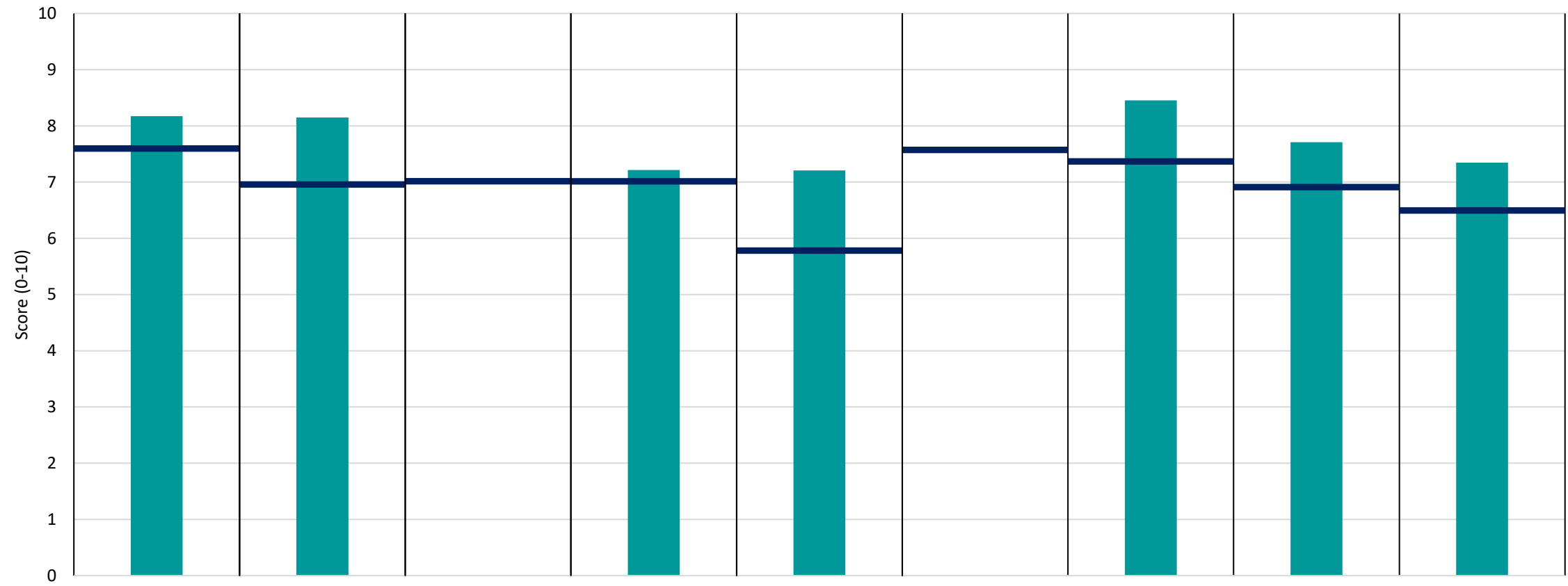|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	8.17	8.15	-	7.21	7.21	-	8.45	7.71	7.35
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	10	10	-	10	10	-	10	10	10

33

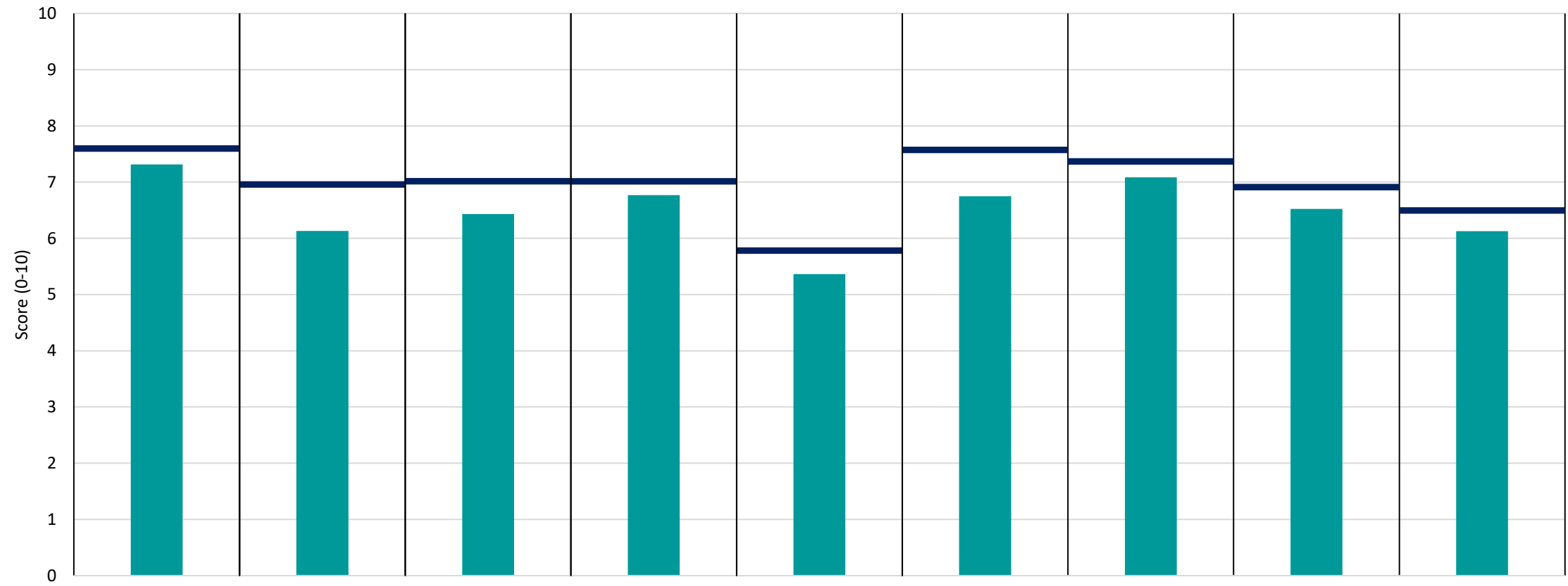|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.31	6.13	6.43	6.77	5.37	6.75	7.09	6.52	6.13
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	57	57	57	57	55	57	57	57	57

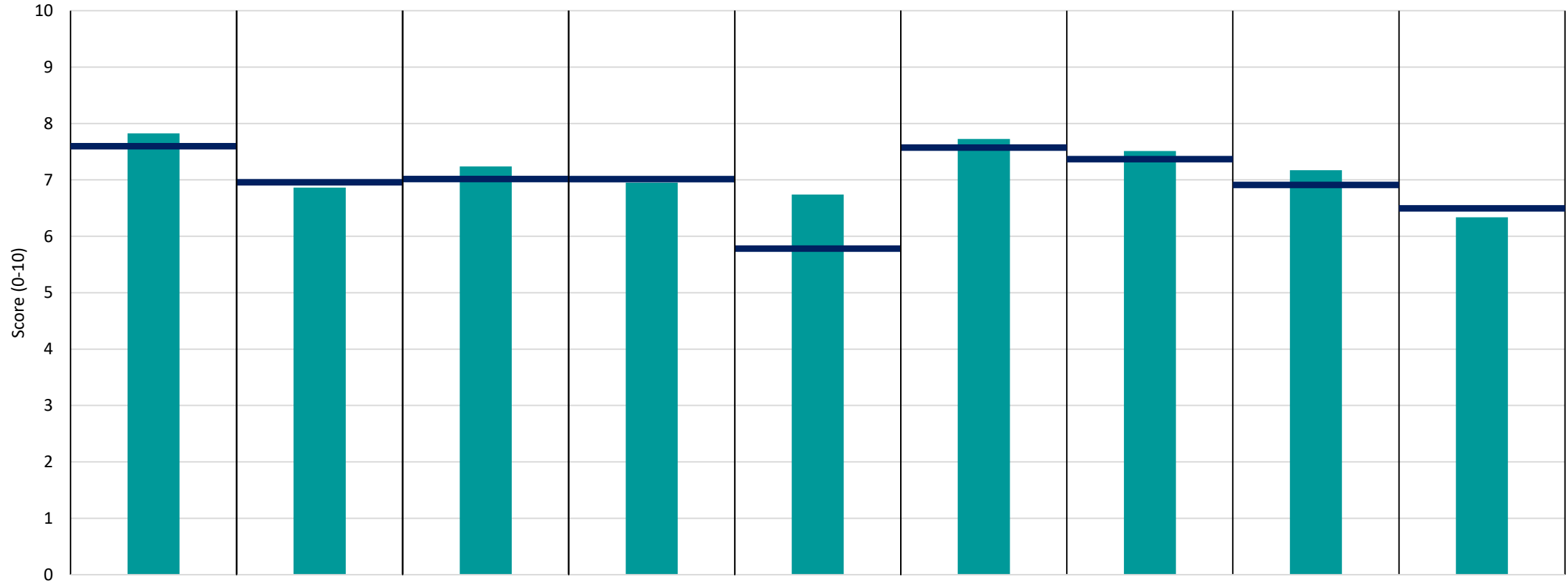|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.82	6.86	7.24	6.95	6.74	7.73	7.51	7.17	6.34
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	11	11	11	11	11	11	11	11	11

Procurement

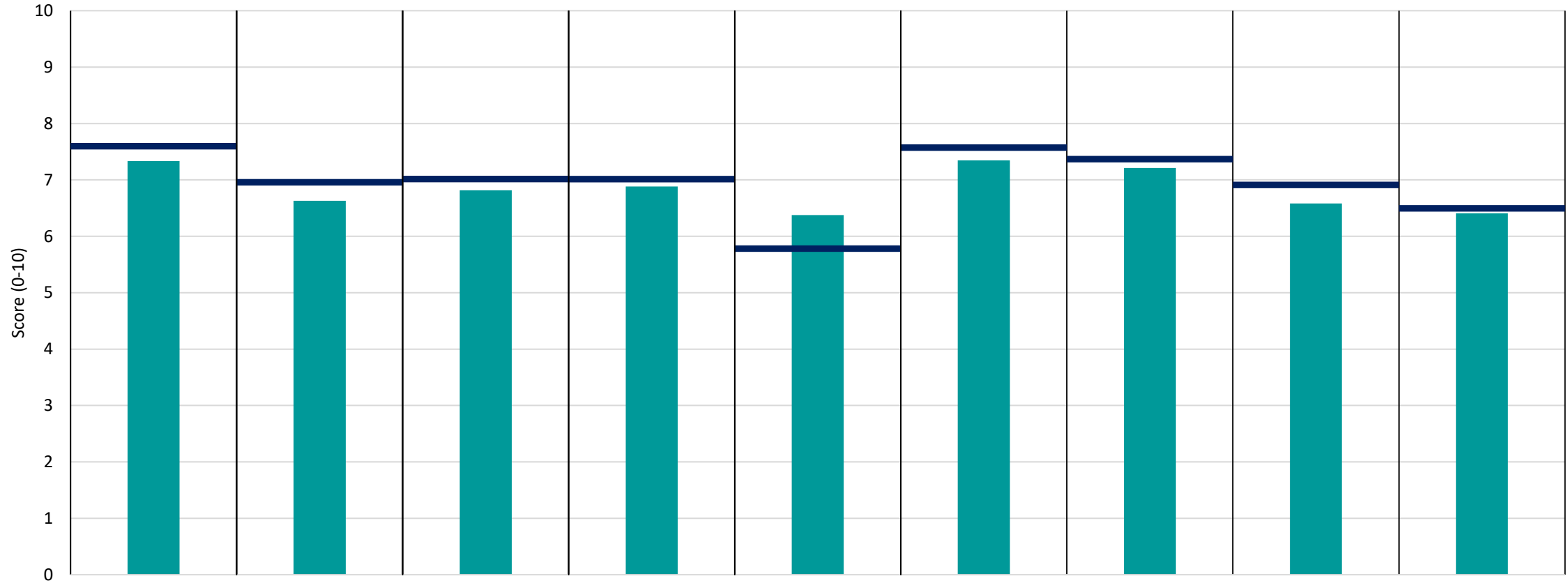|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.33	6.63	6.82	6.88	6.38	7.35	7.21	6.58	6.41
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	27	27	27	27	25	27	27	27	27

Procurement - Direct Commissioning

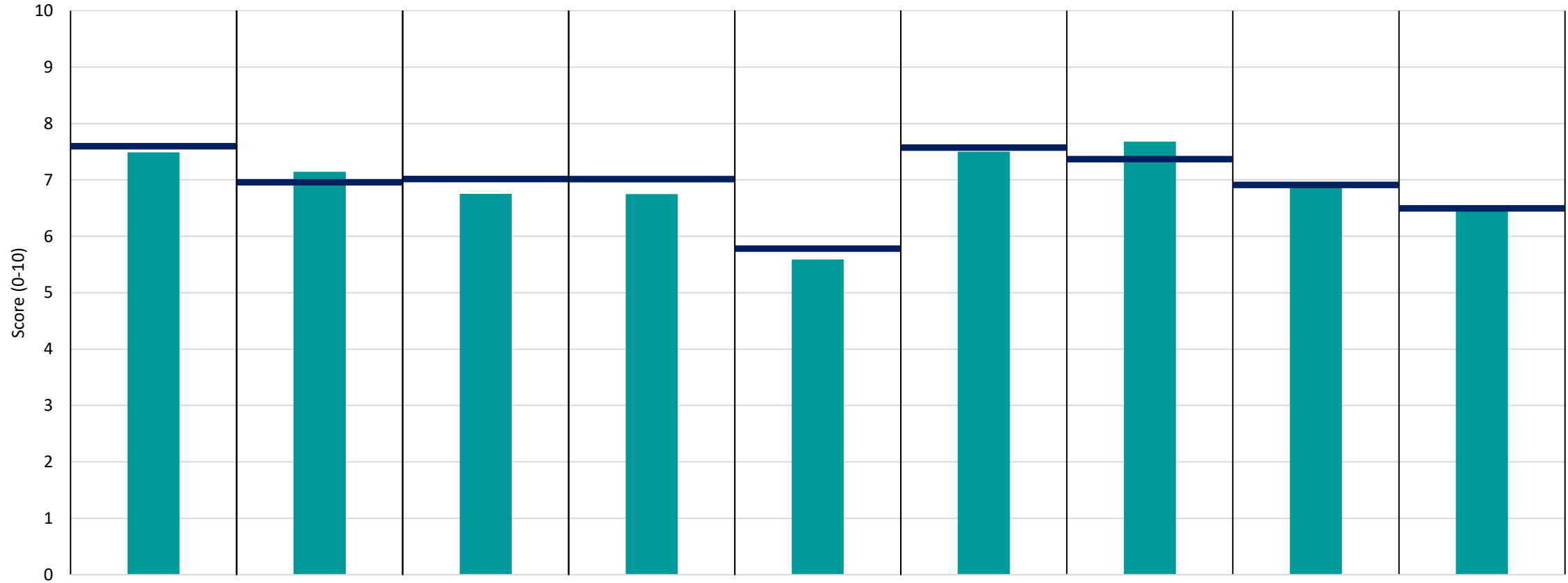|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.49	7.14	6.75	6.75	5.59	7.50	7.68	6.87	6.47
Your org	7.60	6.96	7.02	7.01	5.78	7.57	7.37	6.91	6.50
Responses	14	14	14	14	14	14	14	14	14