



Croydon Health Services NHS Trust

2023 NHS Staff Survey

Breakdown report

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This breakdown report for Croydon Health Services NHS Trust contains results by breakdown area for People Promise element and theme results from the 2023 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the ‘Your org’ scores reported in this breakdown report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The breakdowns used in this report were provided and defined by Croydon Health Services NHS Trust. Details of how the People Promise element and theme scores were calculated are included in the Technical Document, available to download from our results website.

Key features

Breakdown type and **breakdown name** are specified in the header.

Breakdown results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a breakdown area is performing better or worse than the organisation average. For all People Promise element and theme results, a higher score is a better result than a lower score

The **number of responses** feeding into each measures and sub-scores for the **given breakdown** is specified below the table containing the breakdown and trust scores.



! Note: when there are less than 10 responses in a group, results are suppressed to protect staff confidentiality, for some organisations this could mean that all breakdown results are suppressed.

Breakdowns 1

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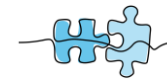
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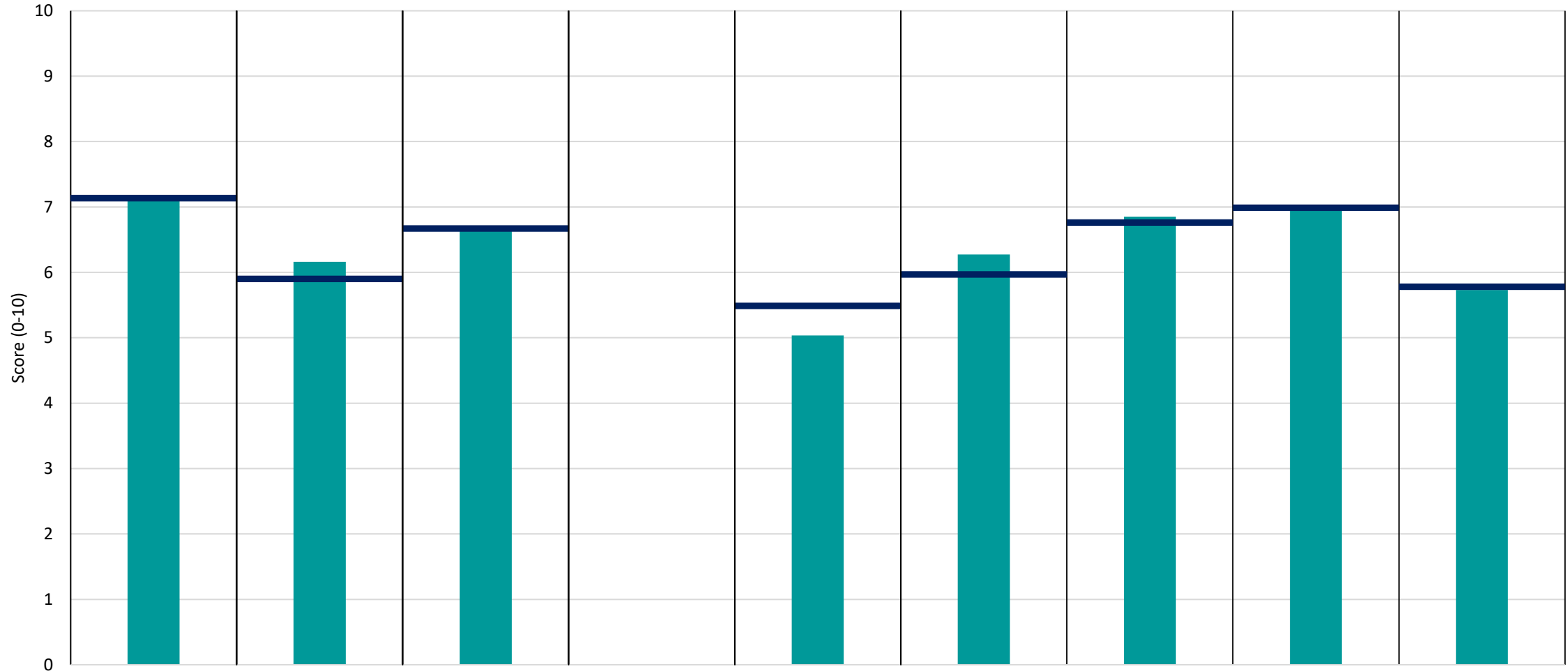
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Staff Engagement

Morale



Breakdown	7.17	6.16	6.69	-	5.04	6.27	6.85	7.00	5.73
Your org	7.13	5.90	6.67	-	5.49	5.97	6.76	6.99	5.78
Responses	393	393	388	-	352	390	393	394	393

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see <https://www.nhsstaffsurveys.com/survey-documents/> for more details.



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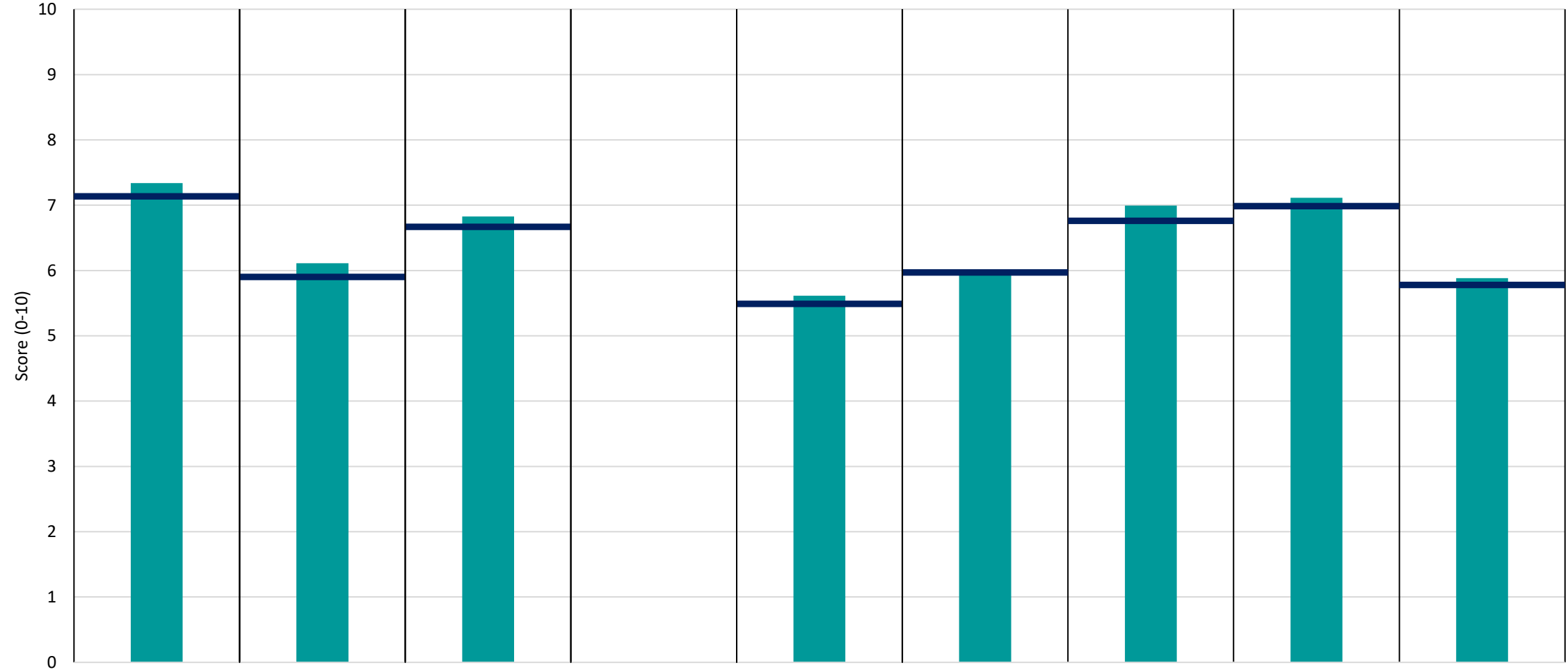
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Staff Engagement

Morale



Breakdown	7.34	6.11	6.83	-	5.61	6.00	7.00	7.11	5.88
Your org	7.13	5.90	6.67	-	5.49	5.97	6.76	6.99	5.78
Responses	319	319	315	-	294	316	319	319	319

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2 Integrated Adult Care



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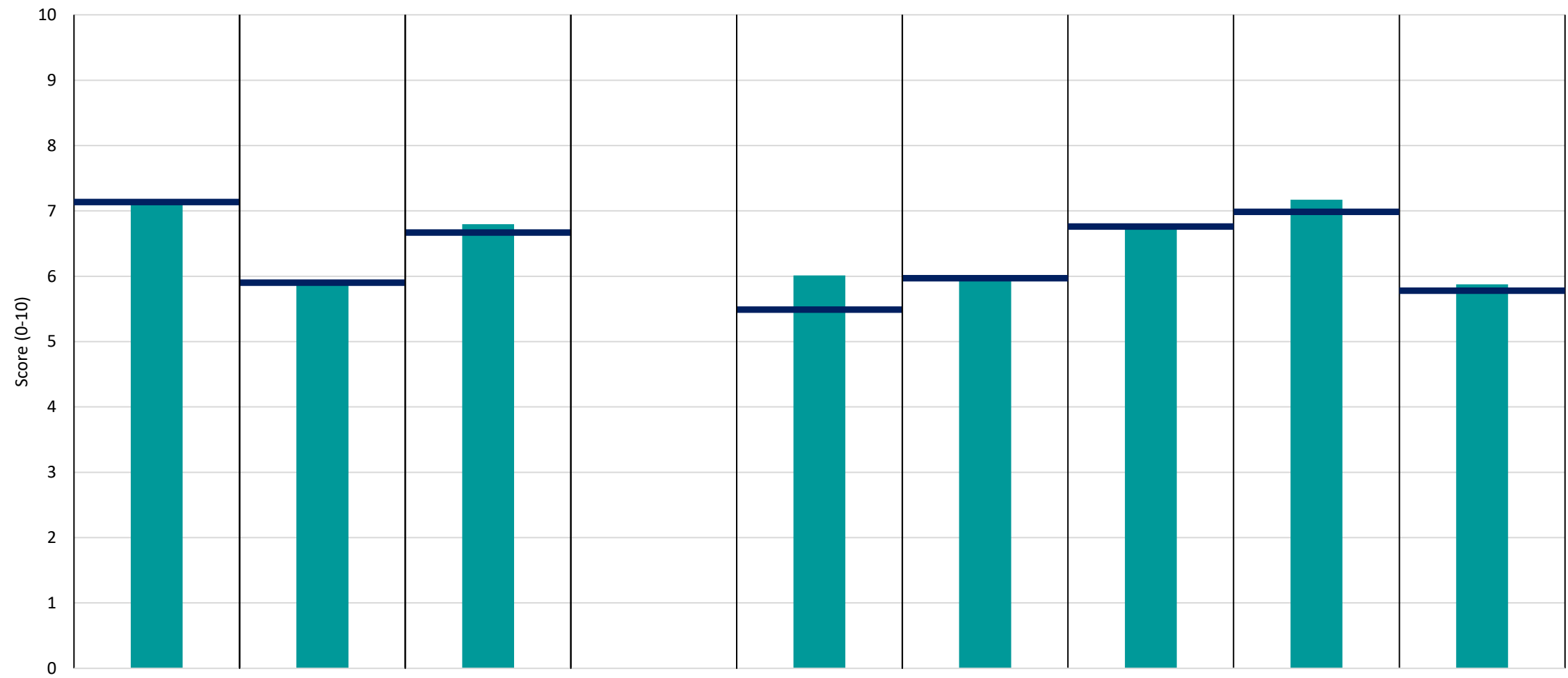
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Staff Engagement

Morale



Breakdown	7.16	5.91	6.80	-	6.01	5.97	6.81	7.17	5.88
Your org	7.13	5.90	6.67	-	5.49	5.97	6.76	6.99	5.78
Responses	456	455	448	-	404	452	456	455	456

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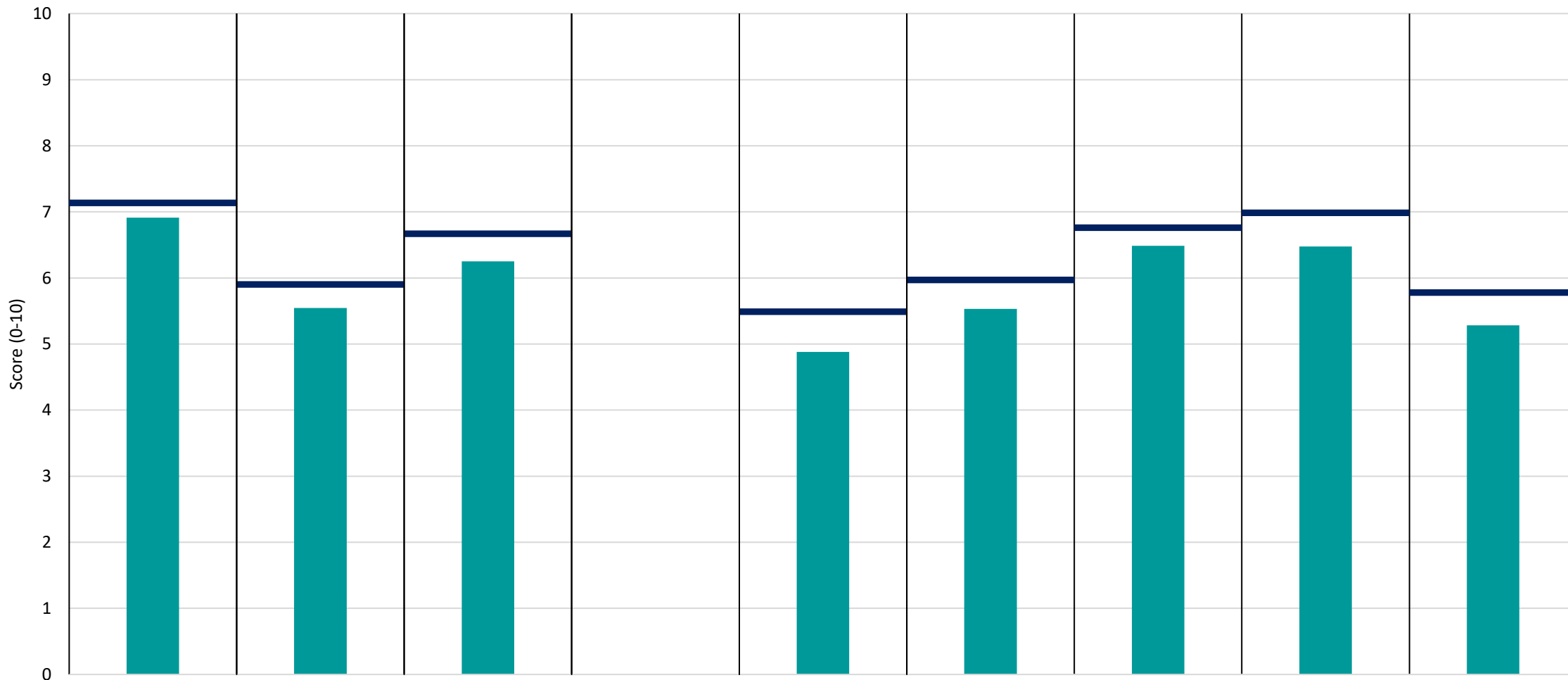
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Staff Engagement

Morale



Breakdown	6.91	5.54	6.25	-	4.88	5.53	6.49	6.48	5.28
Your org	7.13	5.90	6.67	-	5.49	5.97	6.76	6.99	5.78
Responses	235	235	235	-	221	235	233	235	235

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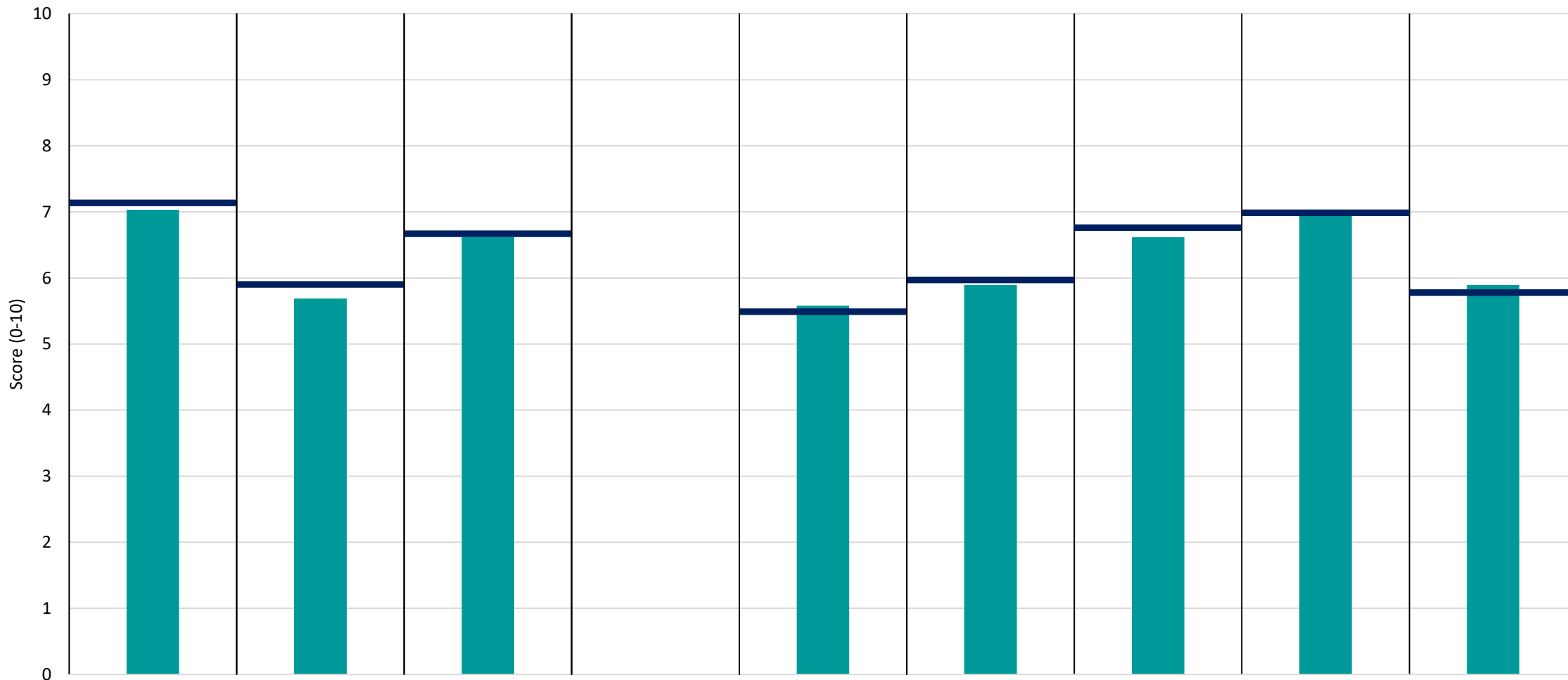
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Staff Engagement

Morale



Breakdown	7.03	5.69	6.62	-	5.58	5.89	6.62	6.95	5.89
Your org	7.13	5.90	6.67	-	5.49	5.97	6.76	6.99	5.78
Responses	479	478	476	-	455	476	477	479	479

Breakdowns 2

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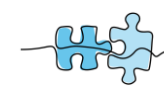
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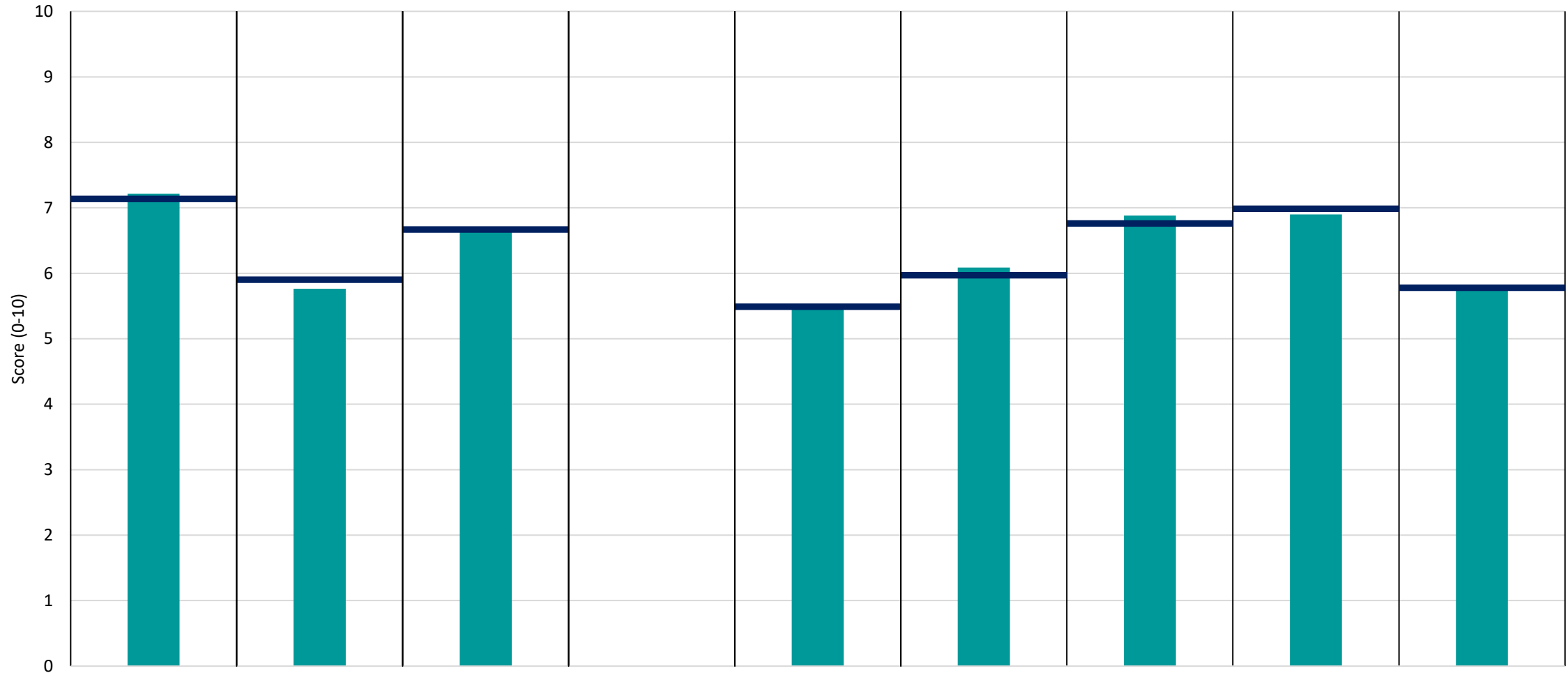
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Staff Engagement

Morale



Breakdown	7.22	5.76	6.63	-	5.52	6.09	6.88	6.90	5.78
Your org	7.13	5.90	6.67	-	5.49	5.97	6.76	6.99	5.78

Responses 117 117 116 - 110 117 117 117 117 117 12

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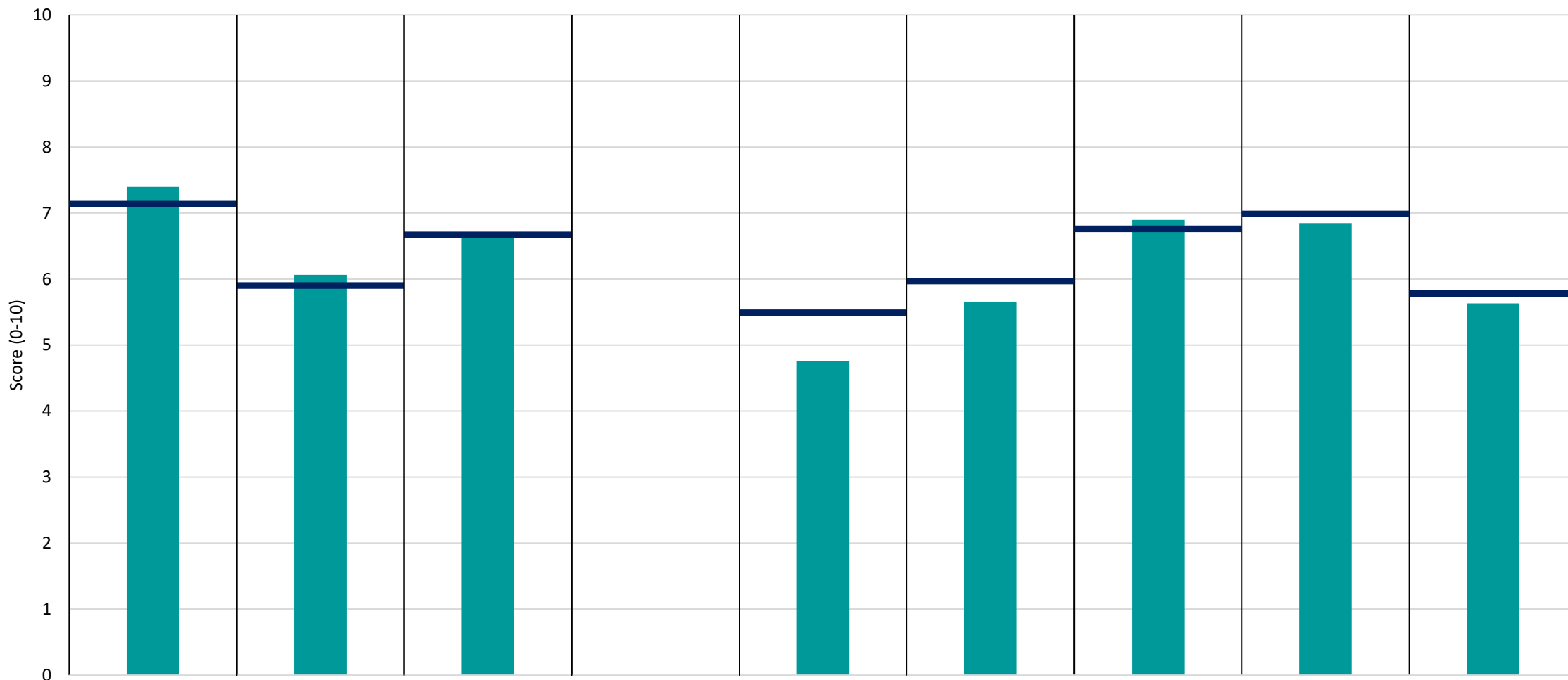
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Staff Engagement

Morale



Breakdown	7.40	6.06	6.68	-	4.76	5.66	6.90	6.85	5.63
Your org	7.13	5.90	6.67	-	5.49	5.97	6.76	6.99	5.78
Responses	98	98	98	-	94	98	98	98	98

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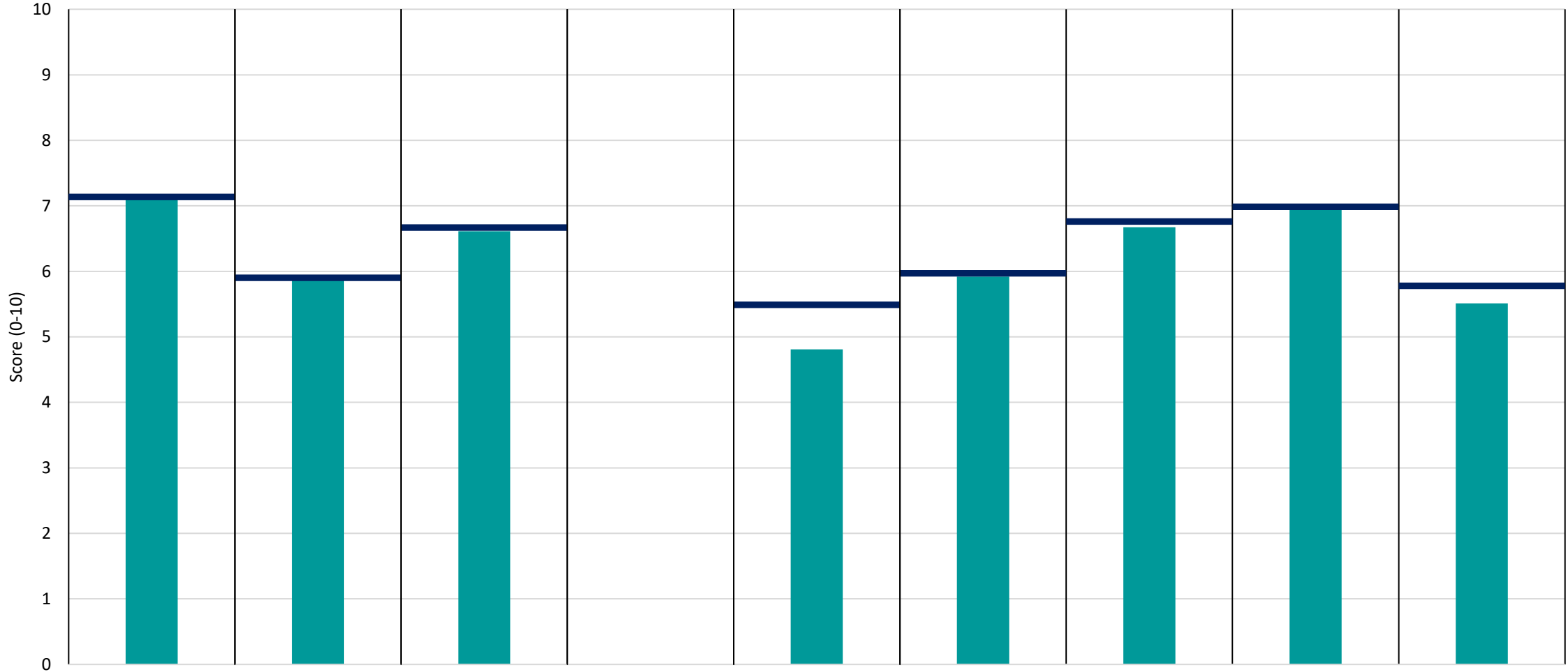
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Staff Engagement

Morale



Breakdown	7.10	5.90	6.61	-	4.81	5.92	6.67	6.97	5.51
Your org	7.13	5.90	6.67	-	5.49	5.97	6.76	6.99	5.78

Responses	96	96	96	-	86	96	96	96	96	14
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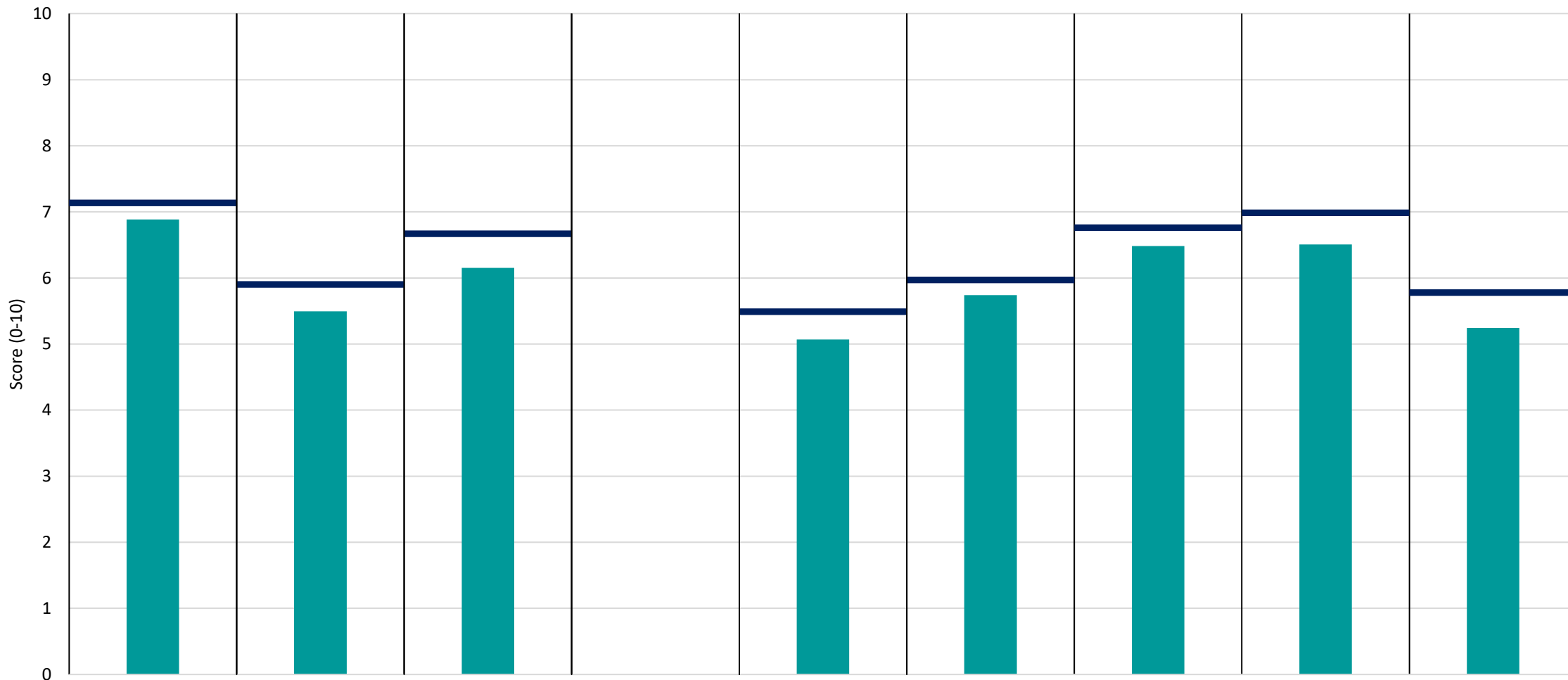
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Staff Engagement

Morale



Breakdown	6.89	5.50	6.15	-	5.07	5.74	6.48	6.51	5.24
Your org	7.13	5.90	6.67	-	5.49	5.97	6.76	6.99	5.78

Responses 90 90 90 - 84 90 89 90 90 90 15

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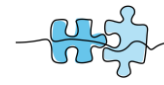
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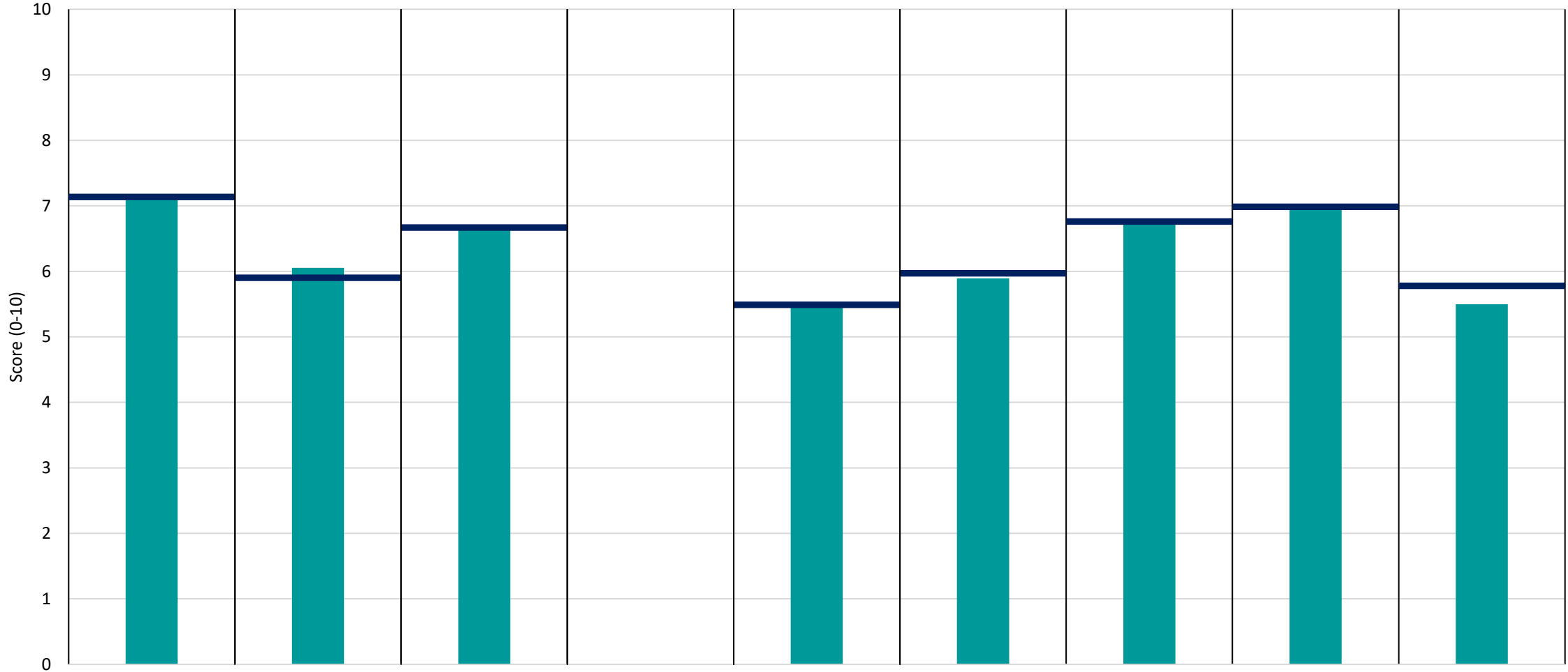
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Staff Engagement

Morale



Breakdown	7.14	6.05	6.66	-	5.45	5.89	6.72	6.96	5.50
Your org	7.13	5.90	6.67	-	5.49	5.97	6.76	6.99	5.78

Responses 74 74 71 - 68 74 74 73 74 16

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4 Corporate Nursing



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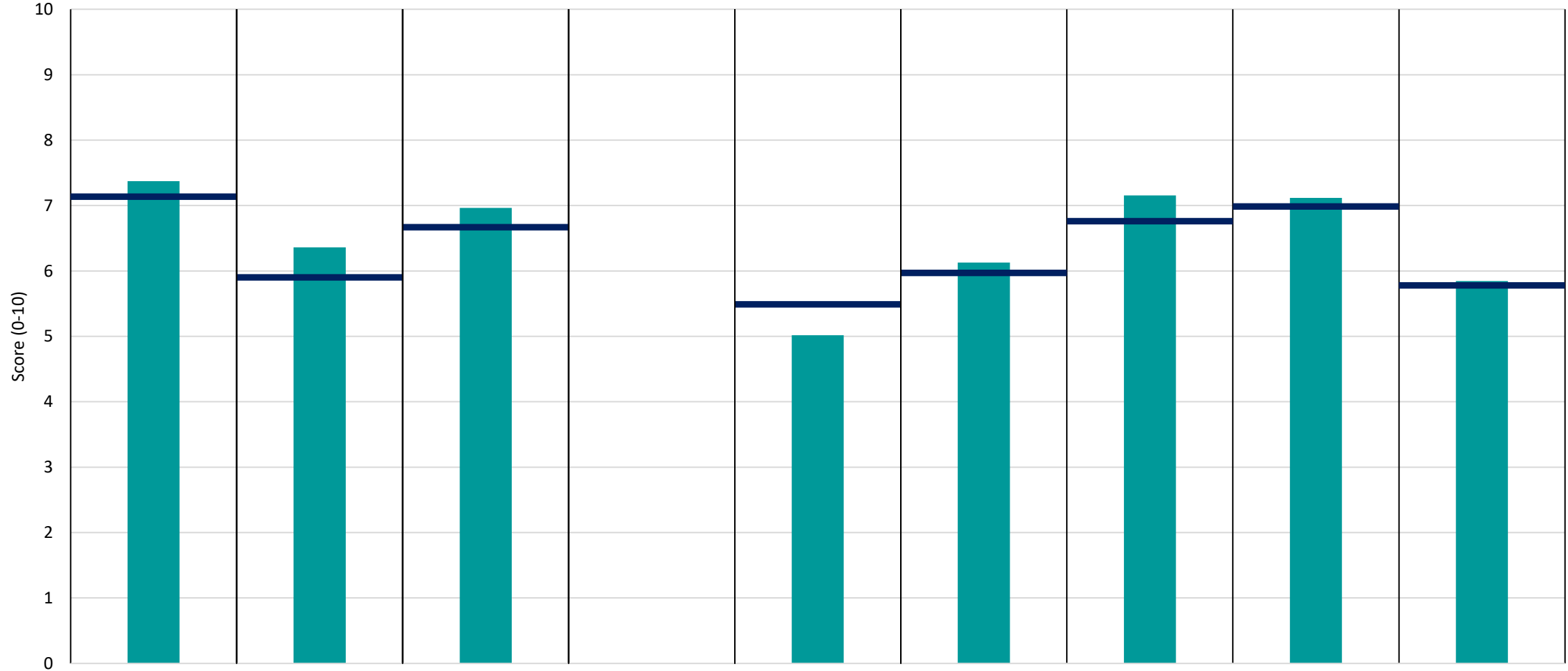
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Staff Engagement

Morale



Breakdown	7.37	6.36	6.96	-	5.02	6.13	7.15	7.12	5.85
Your org	7.13	5.90	6.67	-	5.49	5.97	6.76	6.99	5.78

Responses 68 68 66 - 65 68 68 69 68 17

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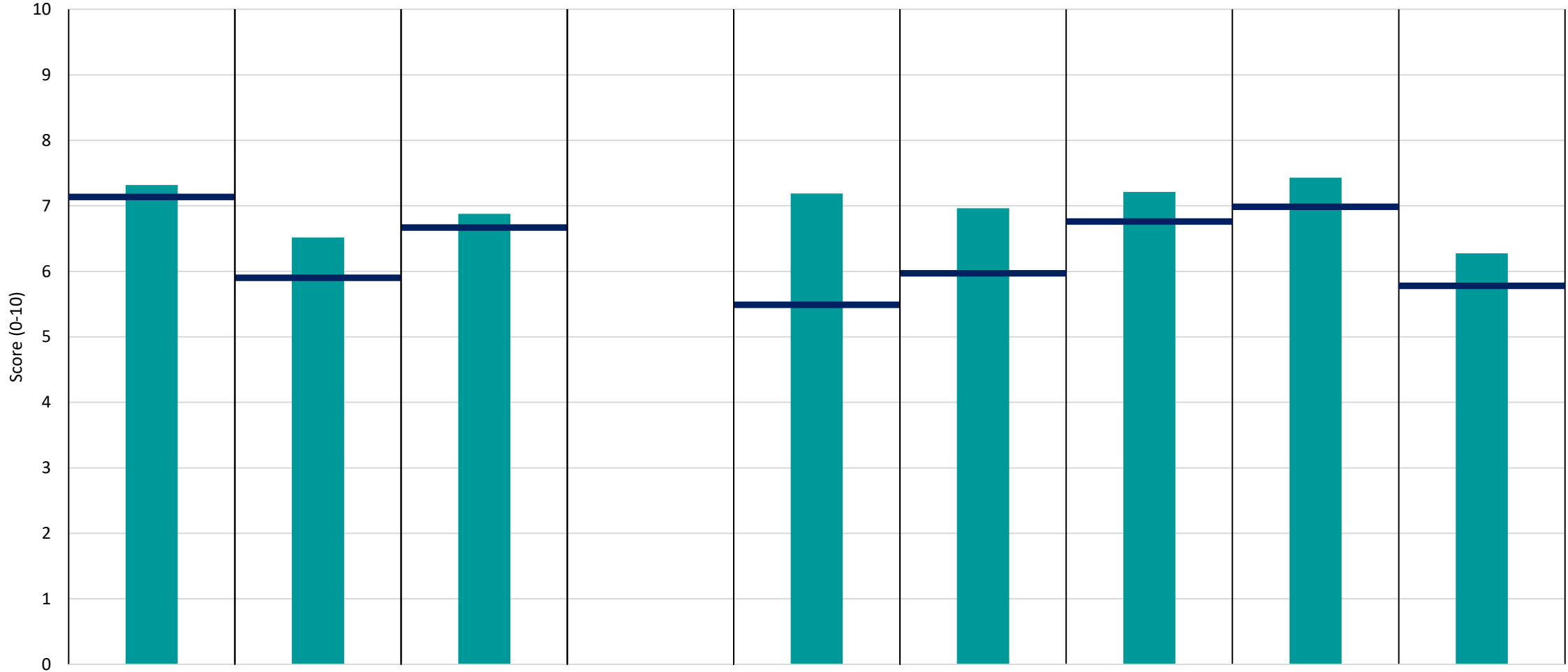
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Staff Engagement

Morale



Breakdown	7.32	6.52	6.88	-	7.19	6.96	7.21	7.43	6.28
Your org	7.13	5.90	6.67	-	5.49	5.97	6.76	6.99	5.78

Responses 28 28 28 - 28 28 28 28 28 28 18

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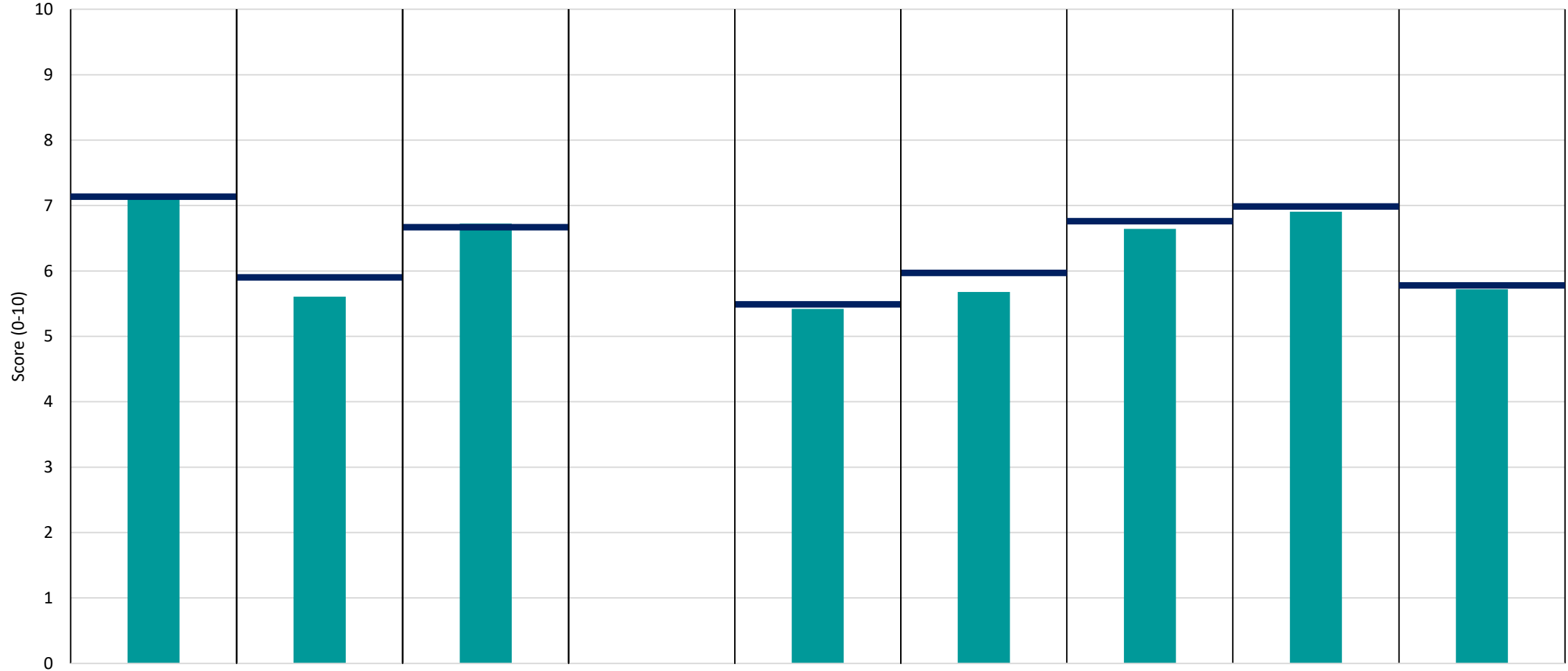
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Staff Engagement

Morale



Breakdown	7.17	5.61	6.72	-	5.42	5.68	6.64	6.91	5.72
Your org	7.13	5.90	6.67	-	5.49	5.97	6.76	6.99	5.78

Responses 118 117 117 - 111 116 117 118 118 19

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4 Elderly Medical Stroke



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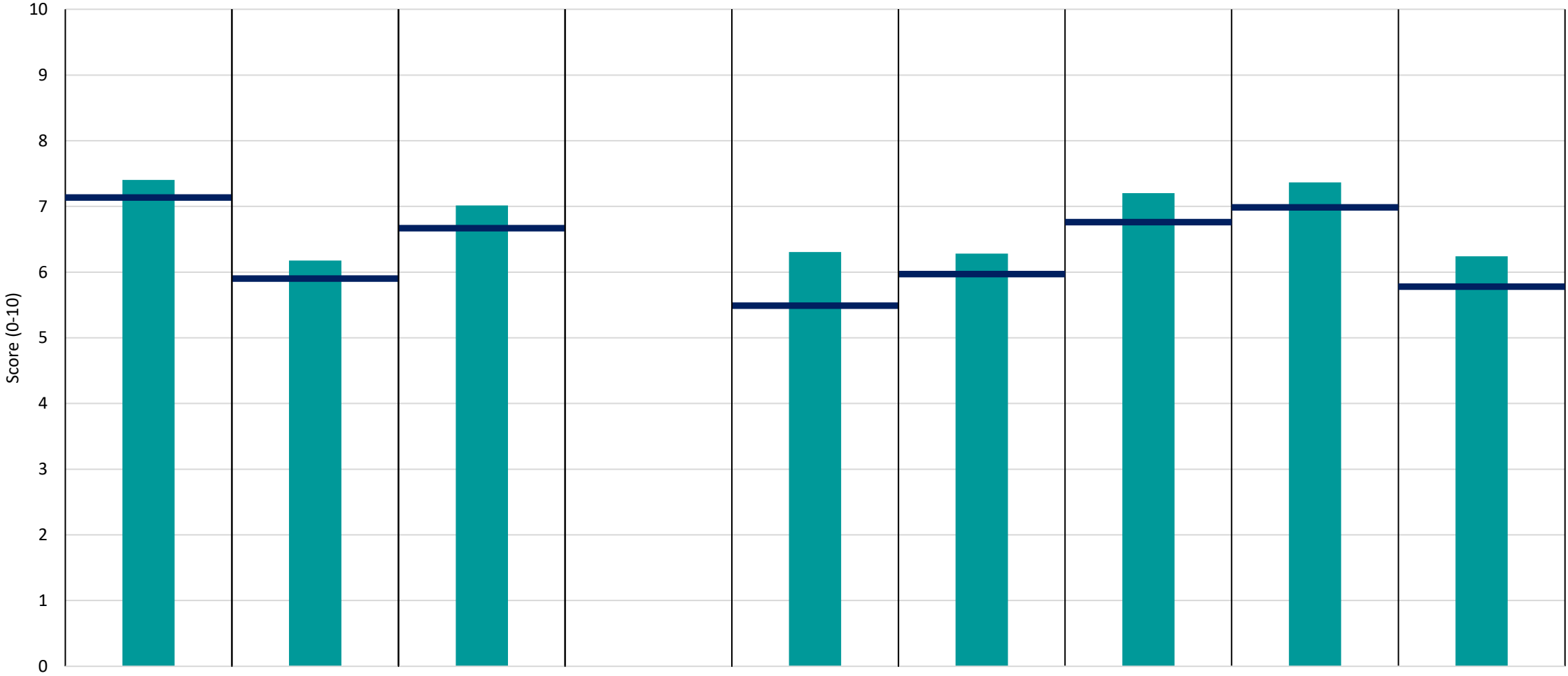
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Staff Engagement

Morale



Breakdown	7.40	6.18	7.01	-	6.31	6.28	7.20	7.37	6.24
Your org	7.13	5.90	6.67	-	5.49	5.97	6.76	6.99	5.78
Responses	147	147	146	-	132	144	147	148	147

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4 Emergency Services



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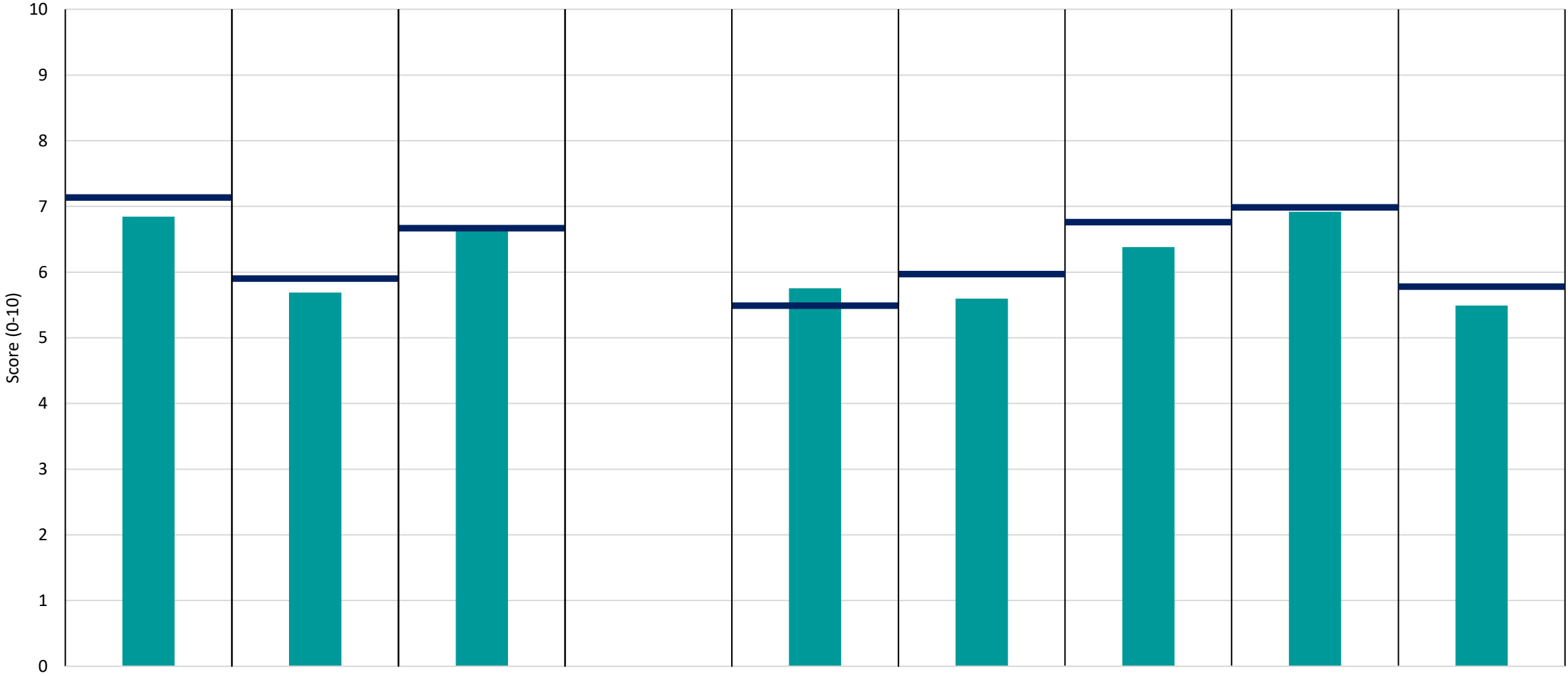
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Staff Engagement

Morale



Breakdown	6.84	5.69	6.63	-	5.75	5.60	6.38	6.92	5.49
Your org	7.13	5.90	6.67	-	5.49	5.97	6.76	6.99	5.78

Responses 154 153 150 - 134 152 154 154 154 21

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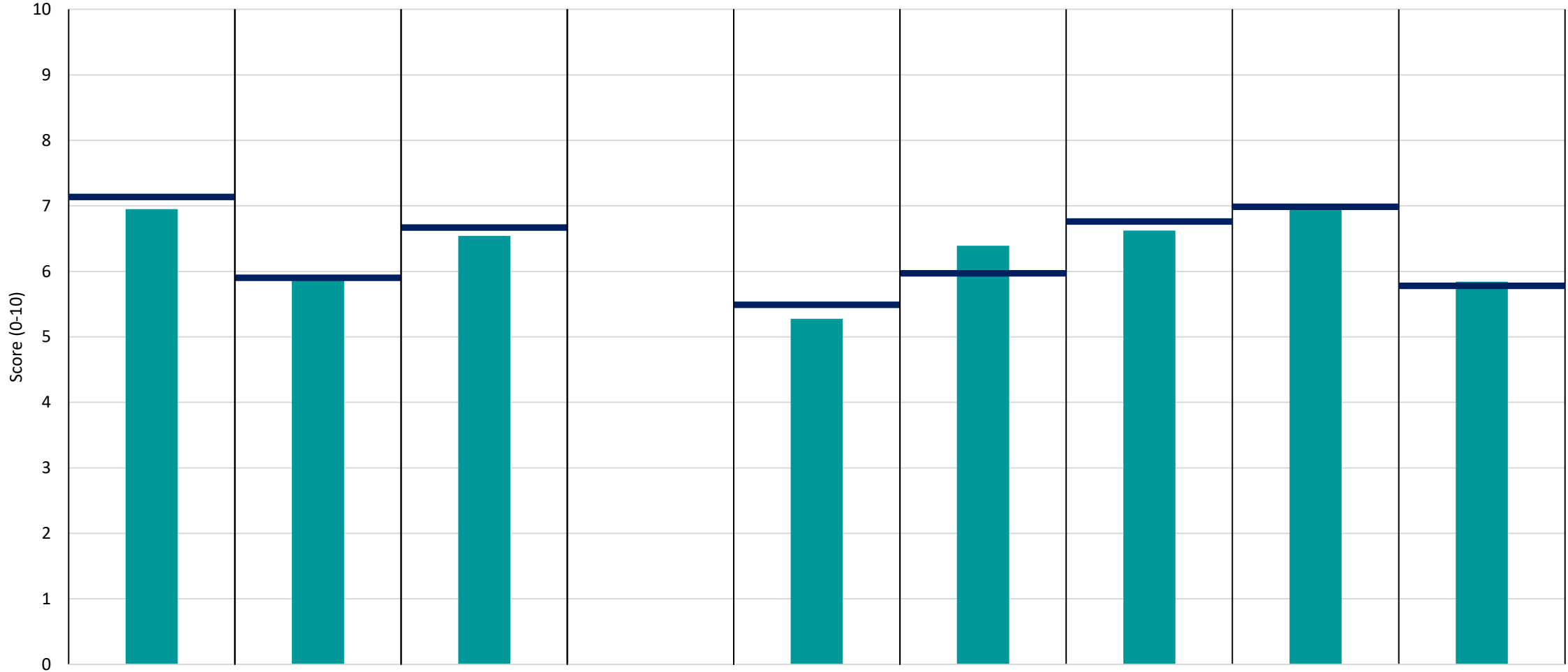
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Staff Engagement

Morale



Breakdown	6.95	5.93	6.54	-	5.28	6.39	6.62	6.95	5.84
Your org	7.13	5.90	6.67	-	5.49	5.97	6.76	6.99	5.78
Responses	82	82	79	-	69	81	82	82	82



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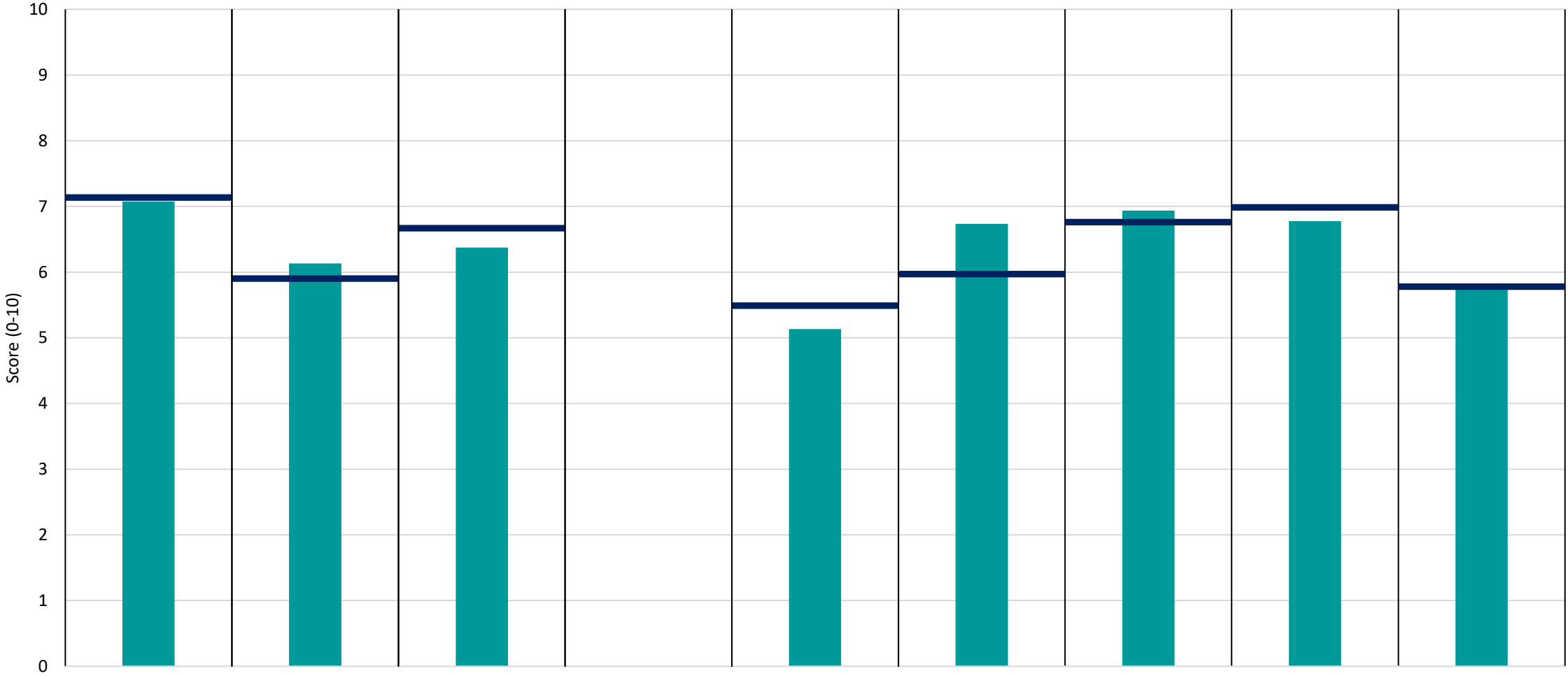
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Staff Engagement

Morale



Breakdown	7.08	6.13	6.38	-	5.13	6.74	6.94	6.78	5.77
Your org	7.13	5.90	6.67	-	5.49	5.97	6.76	6.99	5.78
Responses	30	30	30	-	29	30	30	30	30

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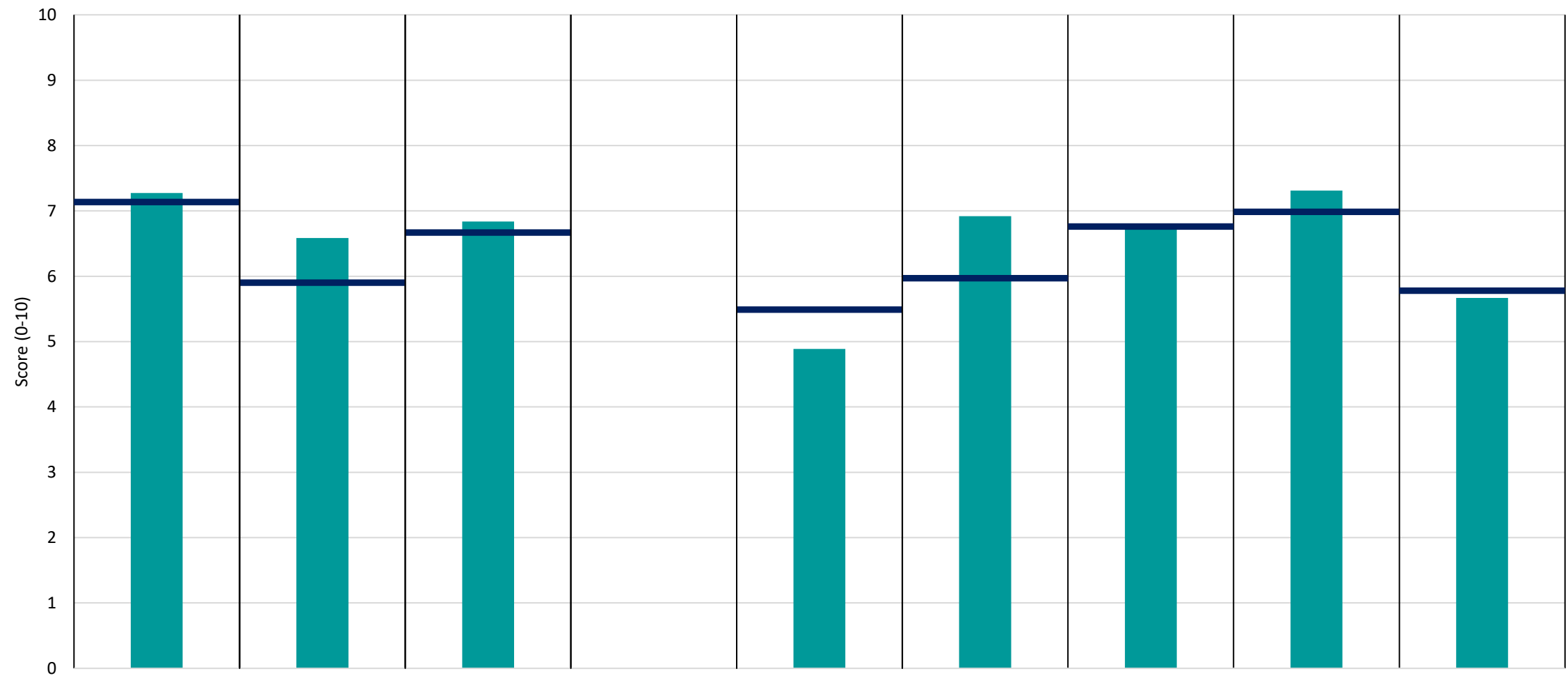
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Staff Engagement

Morale



Breakdown	7.27	6.59	6.84	-	4.89	6.92	6.73	7.31	5.67
Your org	7.13	5.90	6.67	-	5.49	5.97	6.76	6.99	5.78
Responses	41	41	41	-	37	41	41	41	41

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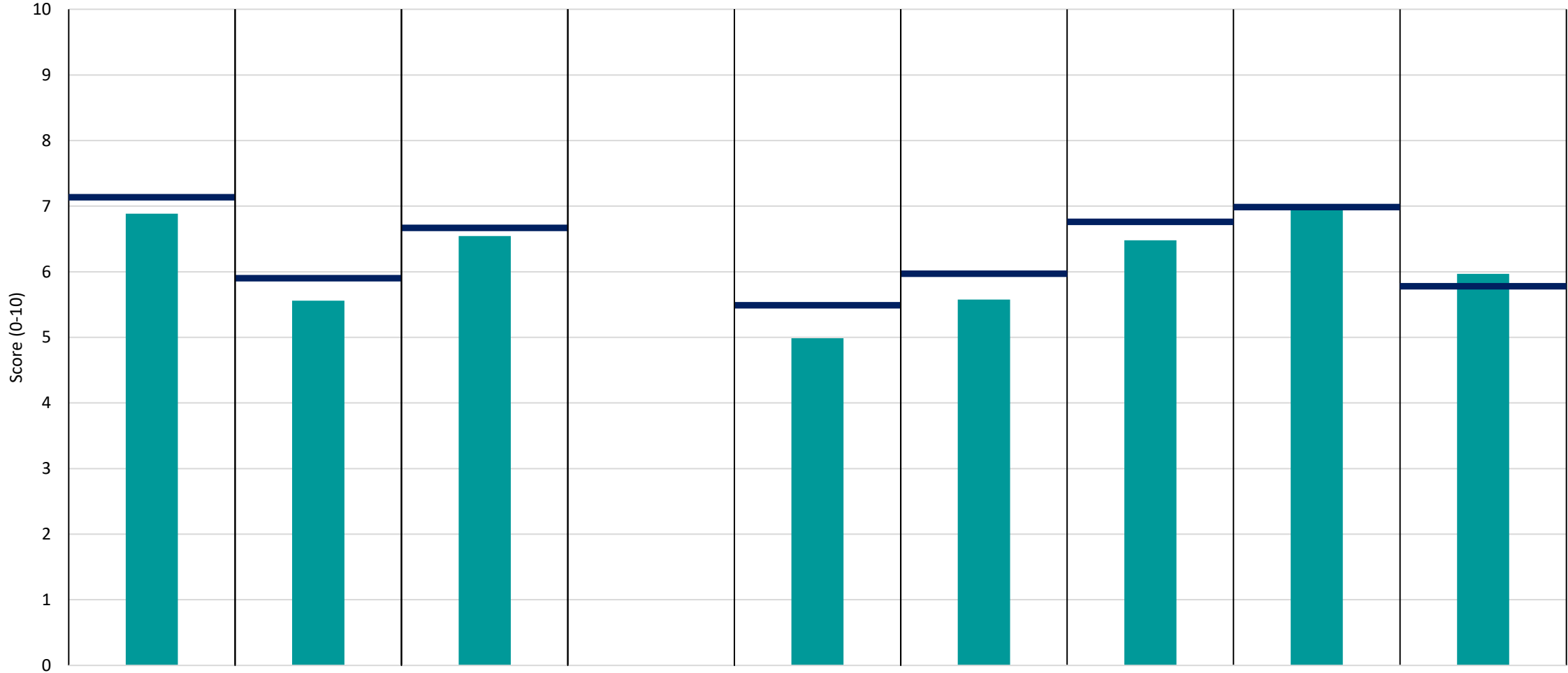
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Staff Engagement

Morale



Breakdown	6.88	5.56	6.55	-	4.99	5.58	6.48	7.02	5.97
Your org	7.13	5.90	6.67	-	5.49	5.97	6.76	6.99	5.78

Responses	26	26	26	-	24	26	26	26	26	25
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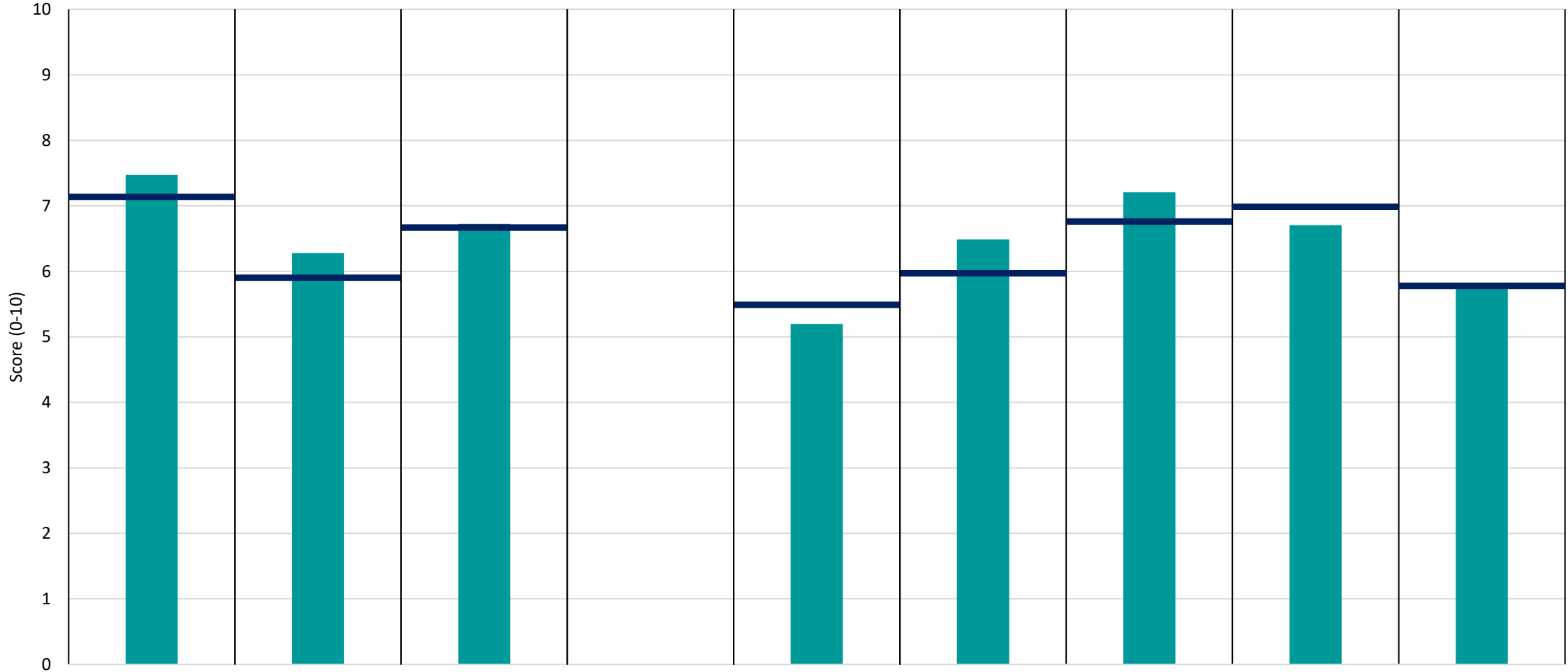
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Staff Engagement

Morale



Breakdown	7.47	6.28	6.73	-	5.20	6.49	7.21	6.71	5.75
Your org	7.13	5.90	6.67	-	5.49	5.97	6.76	6.99	5.78
Responses	43	43	43	-	36	42	43	43	43



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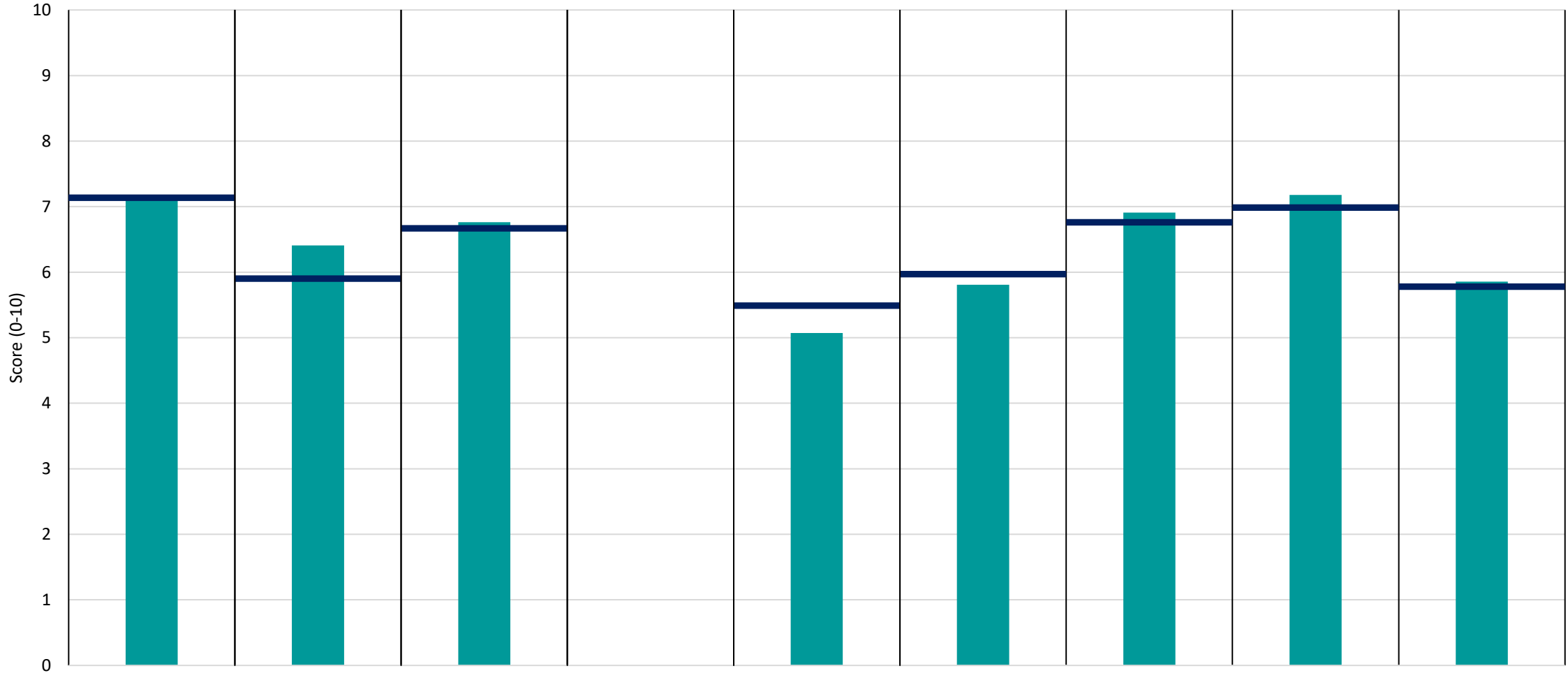
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Staff Engagement

Morale



Breakdown	7.12	6.41	6.76	-	5.07	5.81	6.91	7.18	5.86
Your org	7.13	5.90	6.67	-	5.49	5.97	6.76	6.99	5.78

Responses 33 33 33 - 30 32 33 33 33 27

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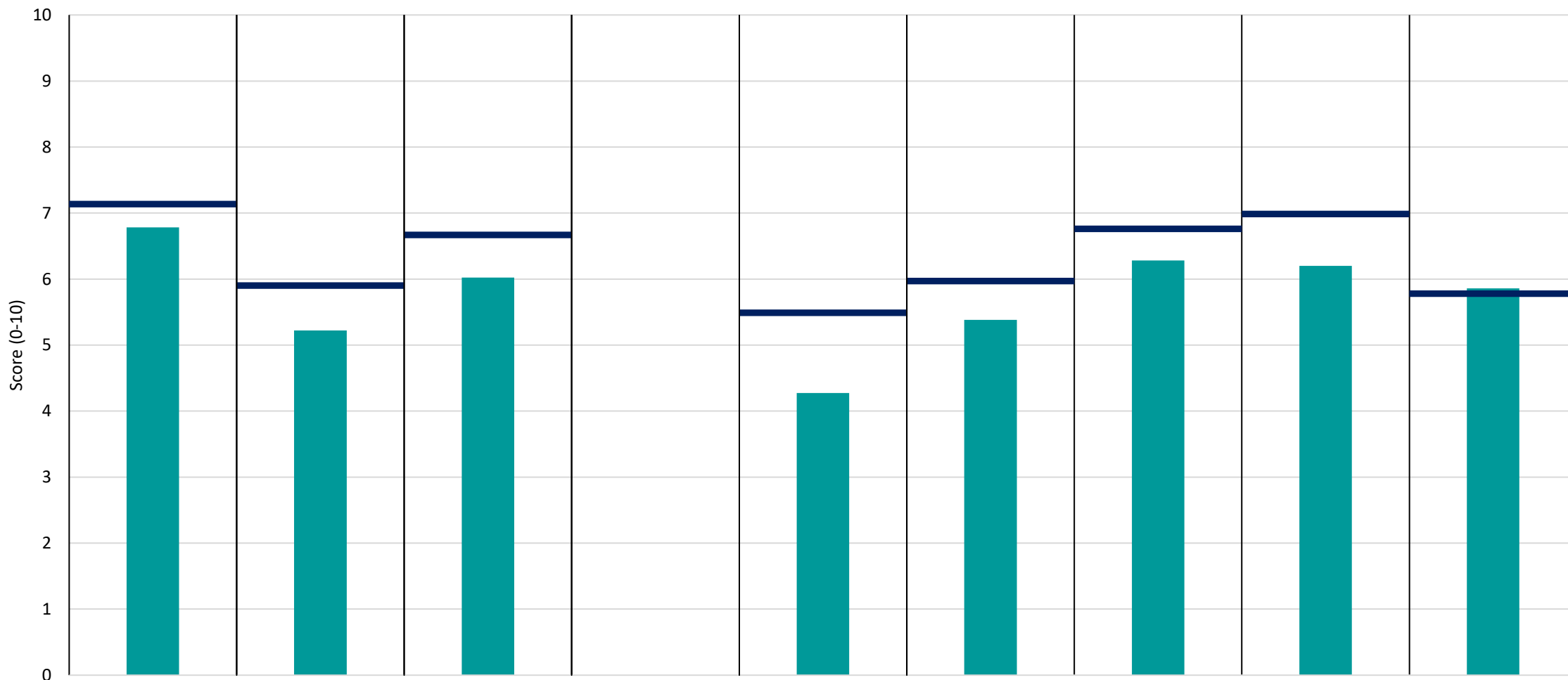
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Staff Engagement

Morale



Breakdown	6.78	5.22	6.02	-	4.27	5.38	6.28	6.20	5.86
Your org	7.13	5.90	6.67	-	5.49	5.97	6.76	6.99	5.78

Responses 36 36 36 - 36 36 36 36 36 36 28

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4 Surgical Inpatients & Management



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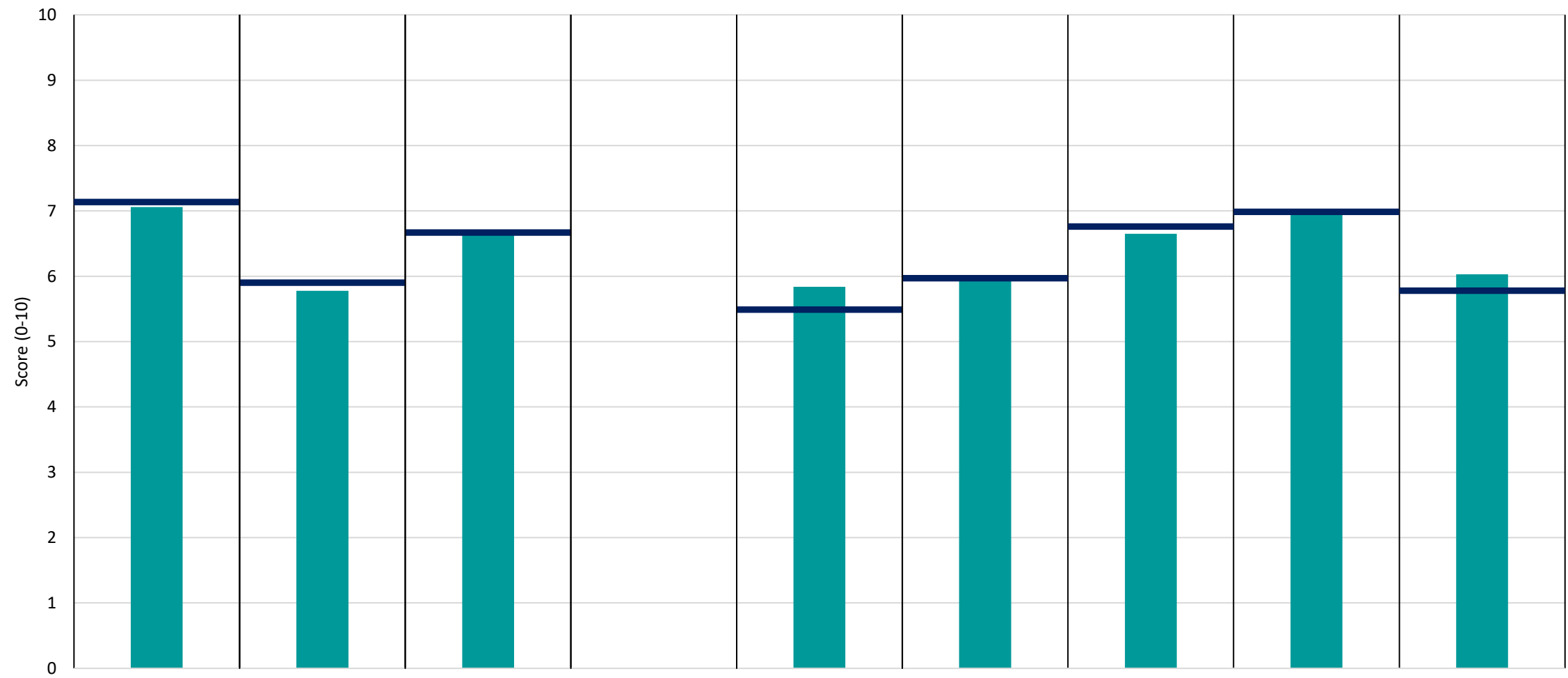
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Staff Engagement

Morale



Breakdown	7.06	5.78	6.67	-	5.84	6.01	6.65	6.98	6.03
Your org	7.13	5.90	6.67	-	5.49	5.97	6.76	6.99	5.78
Responses	178	178	177	-	166	178	177	178	178

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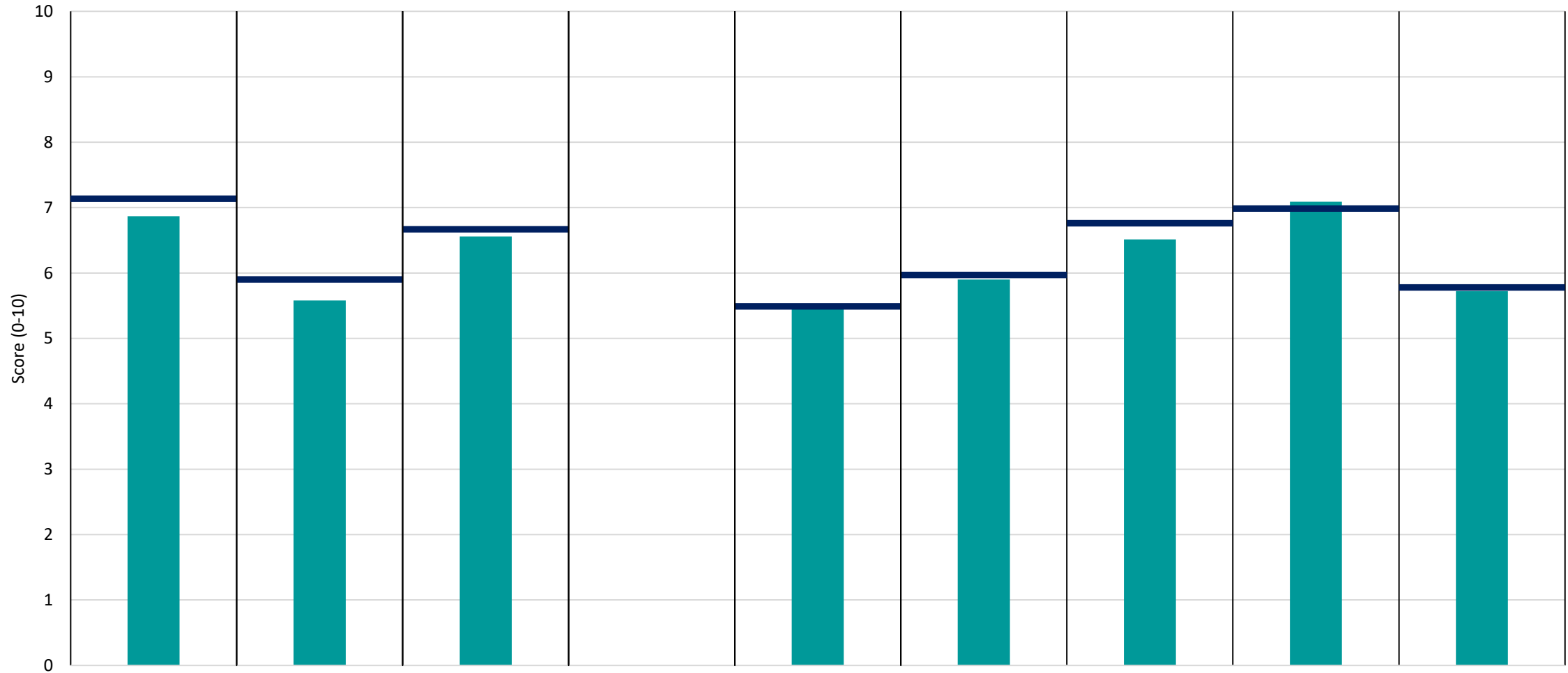
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Staff Engagement

Morale



Breakdown	6.87	5.58	6.56	-	5.49	5.90	6.51	7.09	5.72
Your org	7.13	5.90	6.67	-	5.49	5.97	6.76	6.99	5.78

Responses 93 93 92 - 90 92 93 93 93 30

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We each have a voice that counts



We are safe and healthy



We are always learning



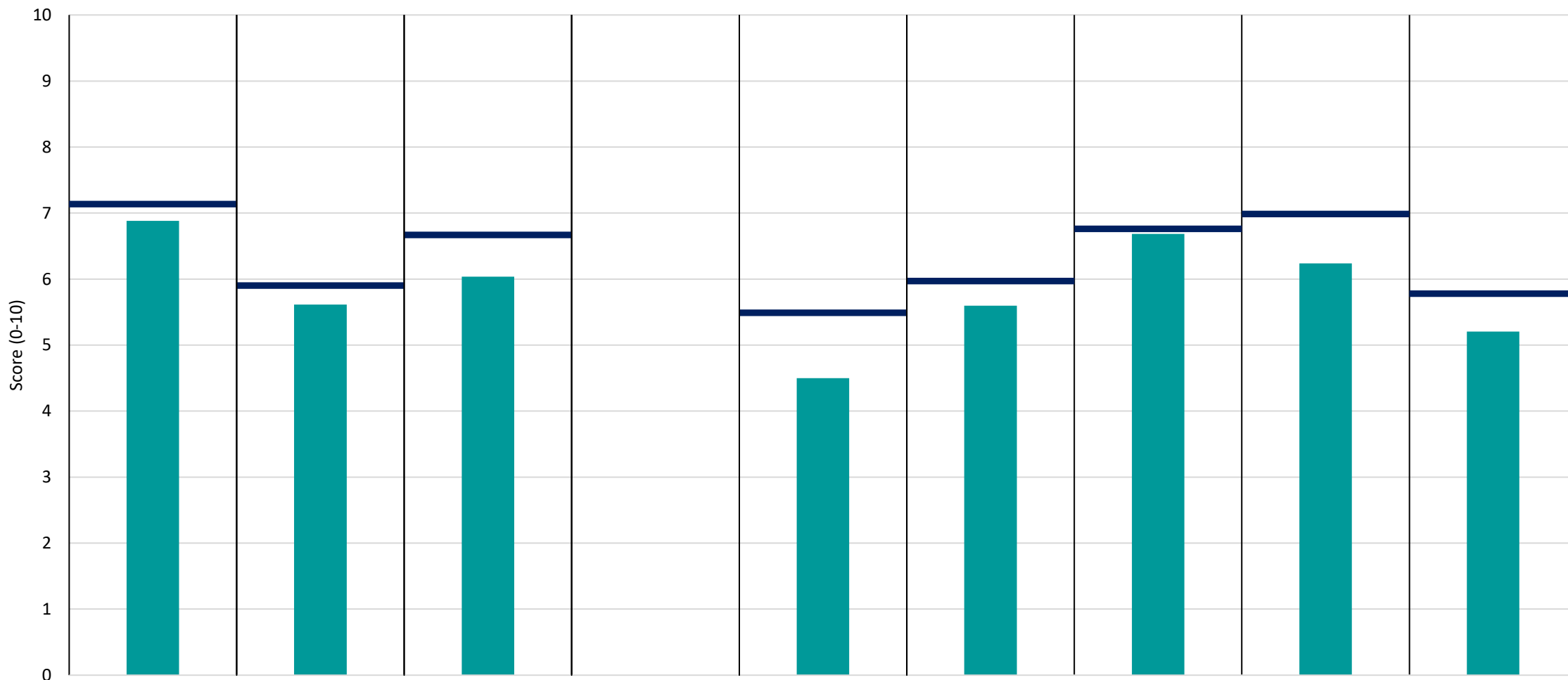
We work flexibly



We are a team

Staff Engagement

Morale



Breakdown	6.88	5.62	6.04	-	4.50	5.60	6.69	6.24	5.20
Your org	7.13	5.90	6.67	-	5.49	5.97	6.76	6.99	5.78

Responses 63 63 63 - 60 63 62 63 63 31

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see <https://www.nhsstaffsurveys.com/survey-documents/> for more details.



We are
compassionate and
inclusive



We are recognised
and rewarded



We each have a voice
that counts



We are safe and
healthy



We are always
learning



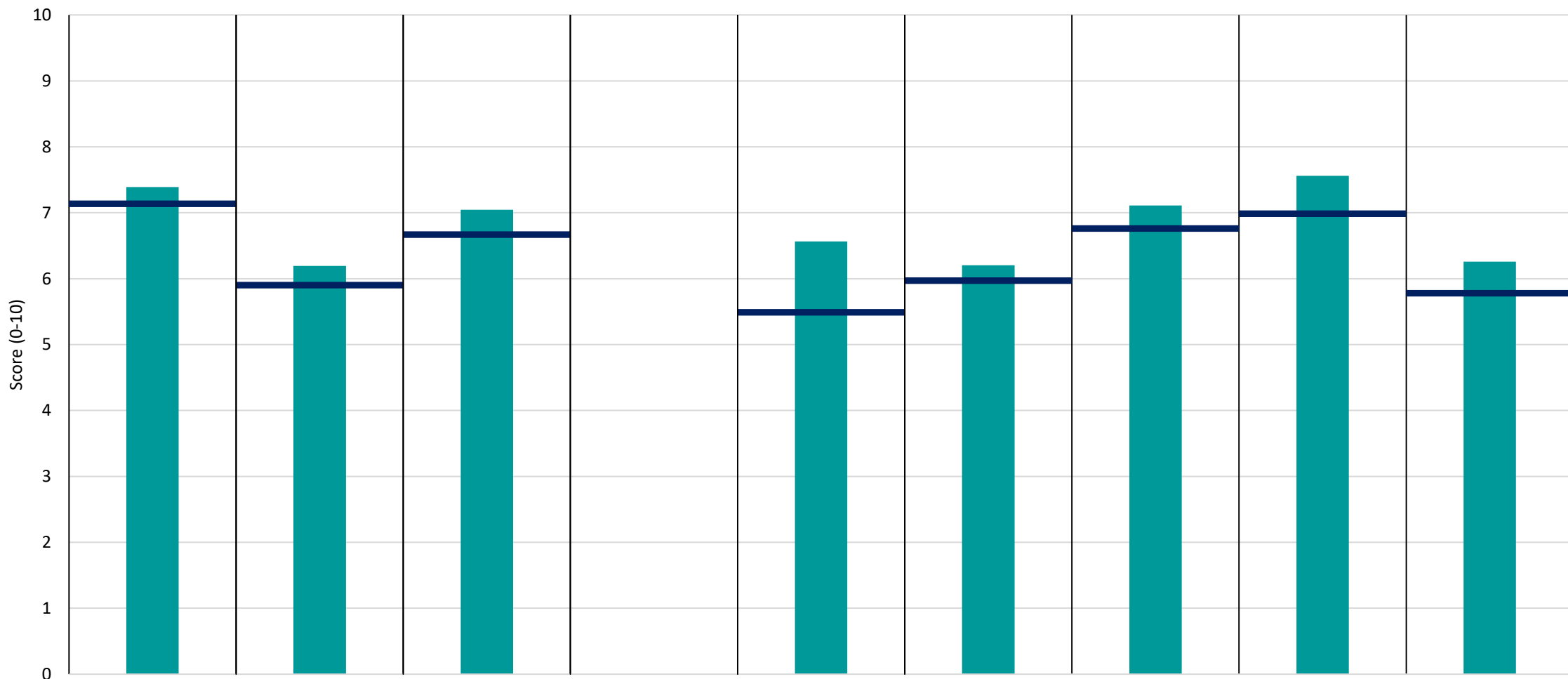
We work flexibly



We are a team

Staff Engagement

Morale



Breakdown	7.39	6.19	7.05	-	6.57	6.20	7.11	7.56	6.26
Your org	7.13	5.90	6.67	-	5.49	5.97	6.76	6.99	5.78
Responses	185	185	182	-	160	183	185	184	185

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see <https://www.nhsstaffsurveys.com/survey-documents/> for more details.

4 Women's Services



We are compassionate and inclusive



We are recognised and rewarded



We each have a voice that counts



We are safe and healthy



We are always learning



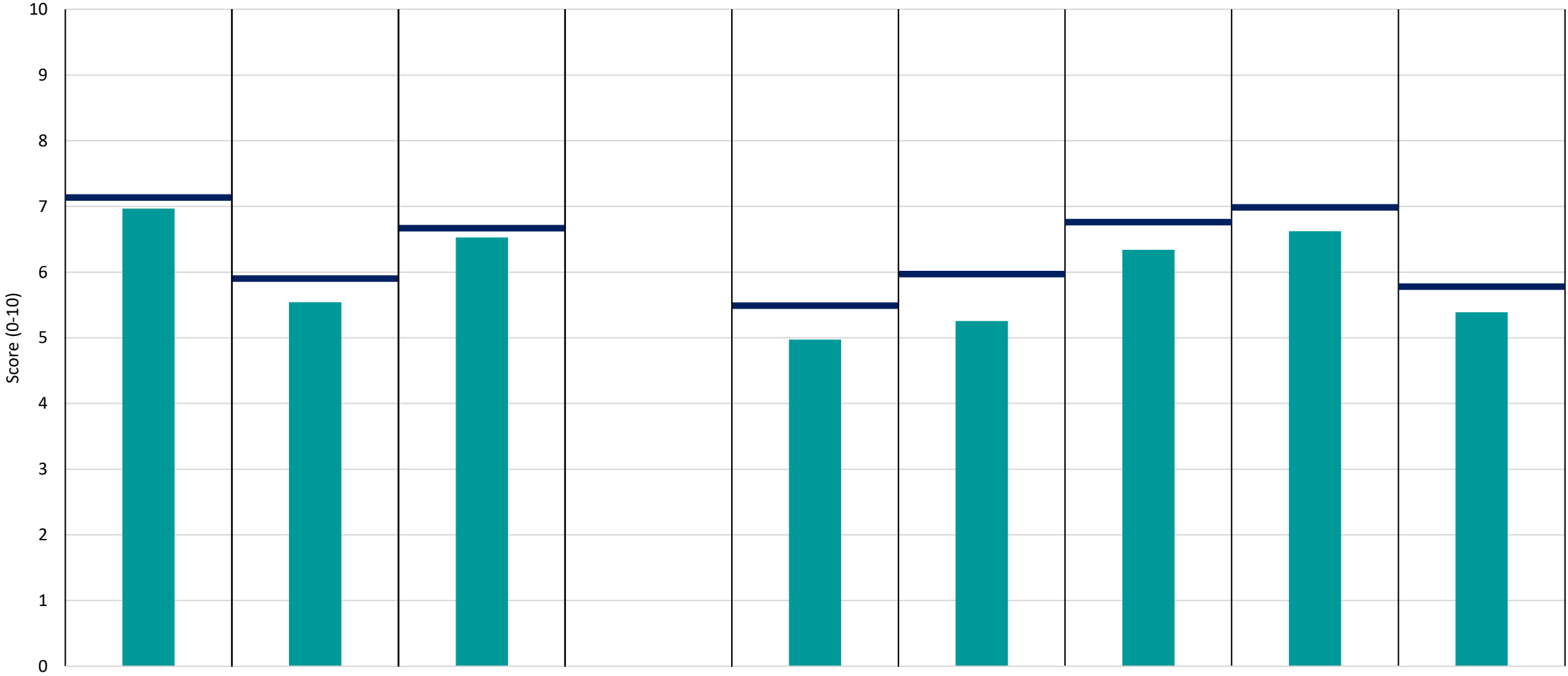
We work flexibly



We are a team

Staff Engagement

Morale



Breakdown	6.97	5.54	6.53	-	4.97	5.25	6.34	6.62	5.39
Your org	7.13	5.90	6.67	-	5.49	5.97	6.76	6.99	5.78

Responses 82 82 82 - 77 82 82 82 82 33

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see <https://www.nhsstaffsurveys.com/survey-documents/> for more details.