Wirral University Teaching Hospital NHS Foundation Trust

2023 NHS Staff Survey

Breakdown report

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This breakdown report for Wirral University Teaching Hospital NHS Foundation Trust contains results by breakdown area for People Promise element and theme results from the 2023 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this breakdown report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.
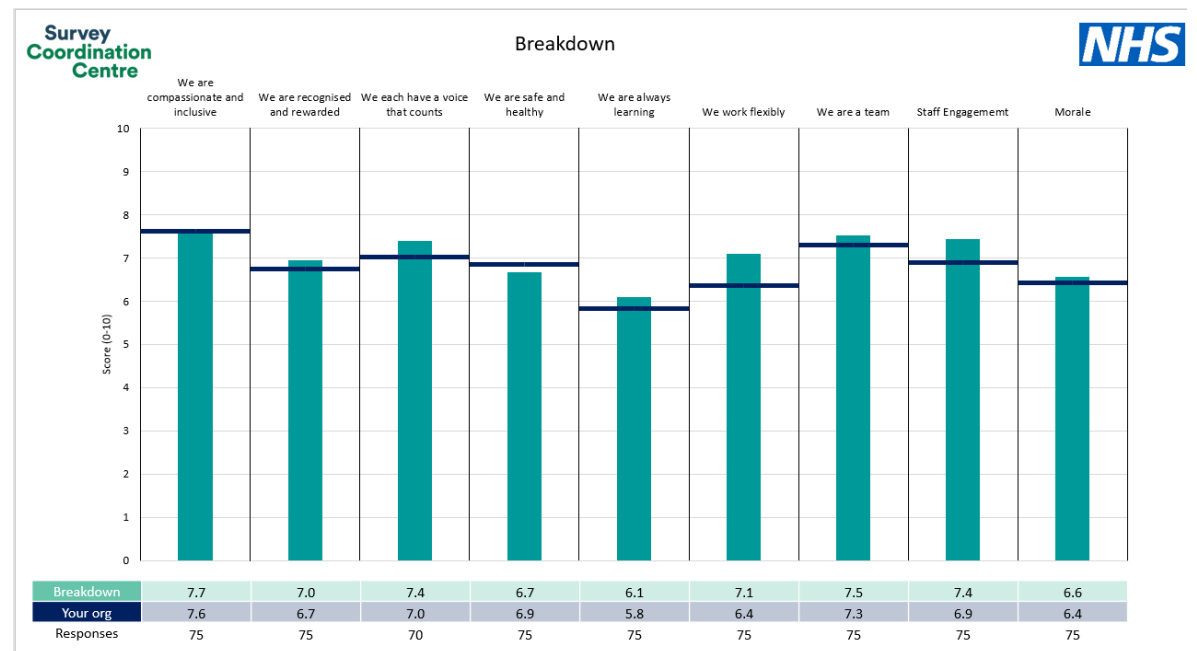
The breakdowns used in this report were provided and defined by Wirral University Teaching Hospital NHS Foundation Trust. Details of how the People Promise element and theme scores were calculated are included in the Technical Document, available to download from our results website.

Key features

Breakdown type and **breakdown name** are specified in the header.

Breakdown results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a breakdown area is performing better or worse than the organisation average. For all People Promise element and theme results, a higher score is a better result than a lower score

The **number of responses** feeding into each measures and sub-scores for the **given breakdown** is specified below the table containing the breakdown and trust scores.

Breakdown

	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagememt	Morale
Breakdown	7.7	7.0	7.4	6.7	6.1	7.1	7.5	7.4	6.6
Your org	7.6	6.7	7.0	6.9	5.8	6.4	7.3	6.9	6.4
Responses	75	75	70	75	75	75	75	75	75

! Note: when there are less than 10 responses in a group, results are suppressed to protect staff confidentiality, for some organisations this could mean that all breakdown results are suppressed.

Breakdowns 1

Wirral University Teaching Hospital NHS Foundation Trust

2023 NHS Staff Survey

Acute Care Div

	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	6.92	5.43	6.15	-	5.10	5.69	6.42	6.48	5.38
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	153	152	152	-	134	152	153	153	153

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

Clinical Support Div

Score (0-10)

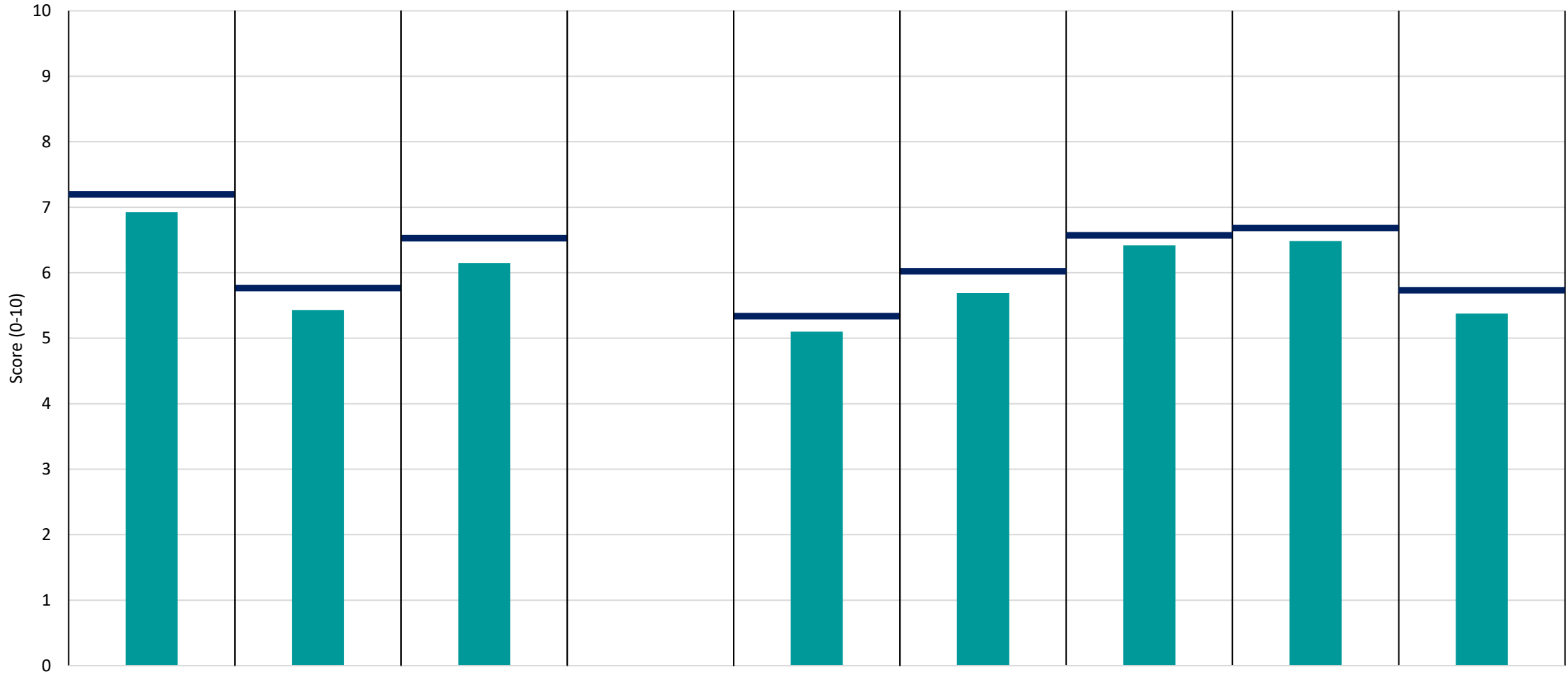|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.35	5.81	6.67	-	5.31	6.08	6.71	6.71	5.62
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	540	539	539	-	516	538	540	540	540

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

Corporate Support Div

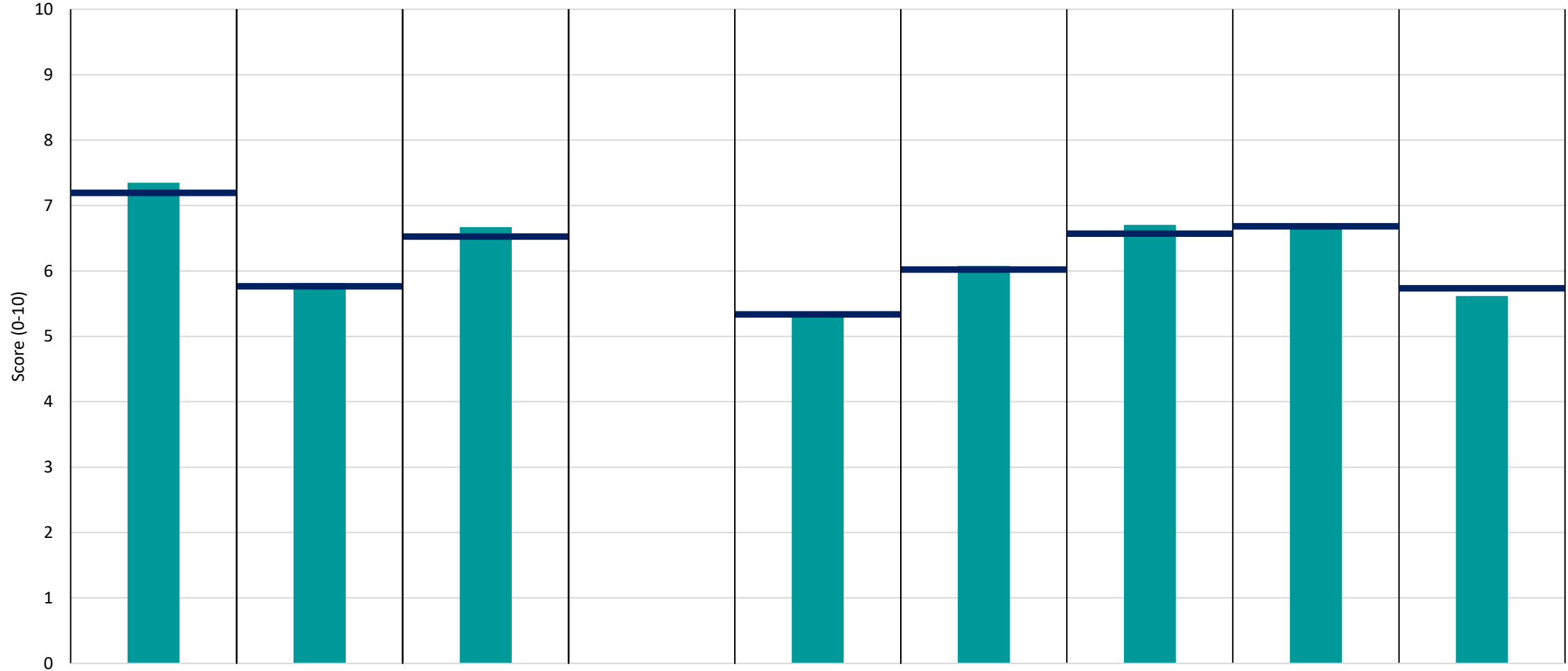|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.36	6.20	6.68	-	5.71	6.43	6.82	6.75	5.82
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	422	422	418	-	405	421	422	422	423

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

Estates, Facilities & Capital Div

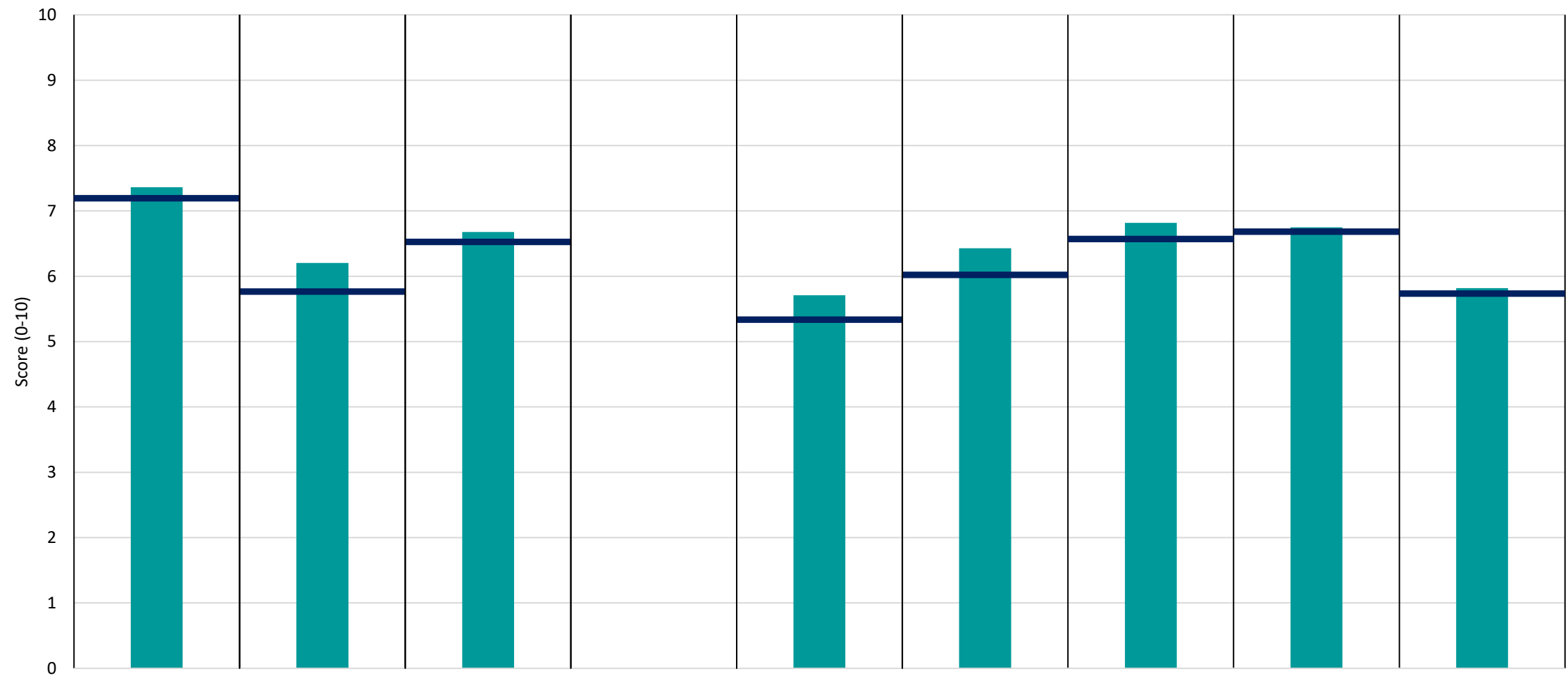|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.02	5.69	6.54	-	5.11	5.80	6.21	6.68	6.12
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	301	302	297	-	259	294	296	302	303

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

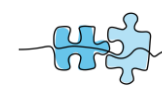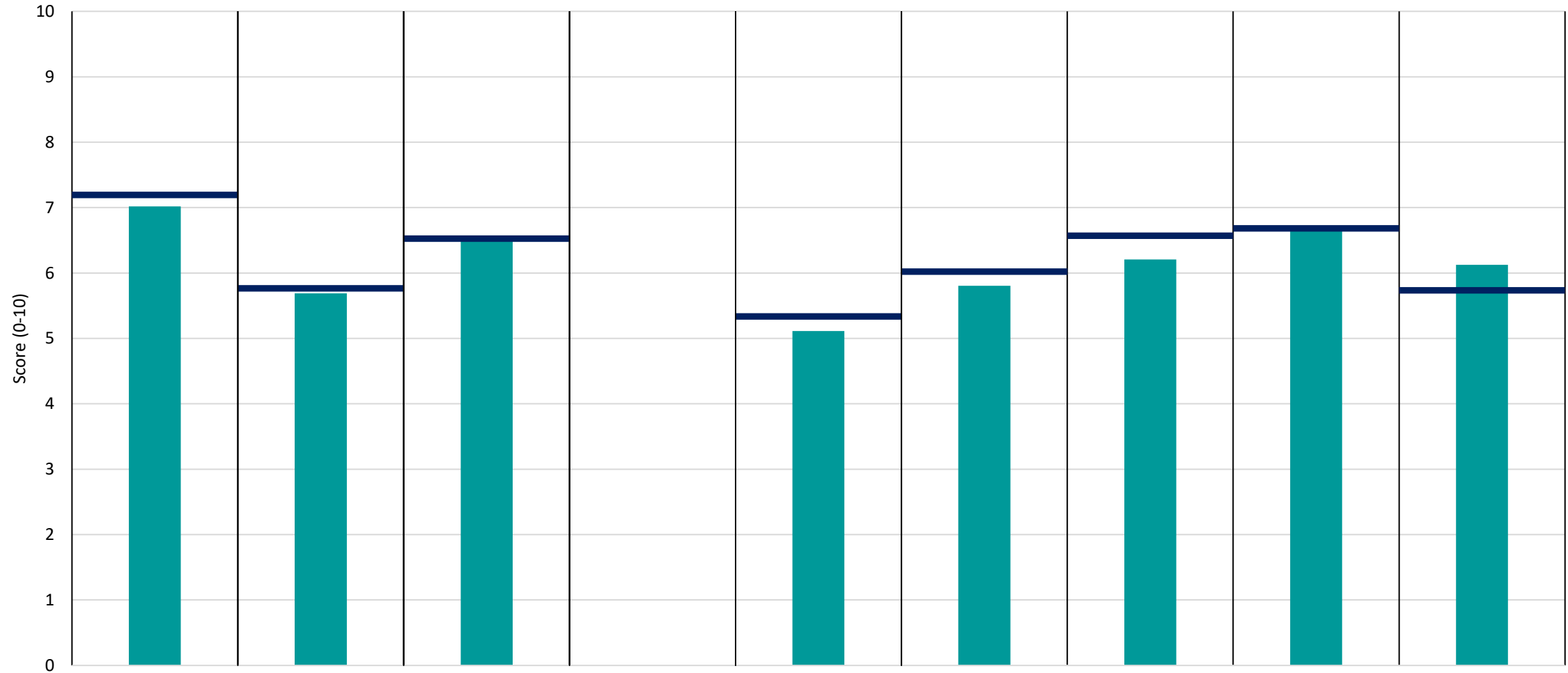|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.14	5.73	6.54	-	5.33	5.93	6.68	6.71	5.72
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	370	369	366	-	341	369	370	370	370

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

Surgery Div

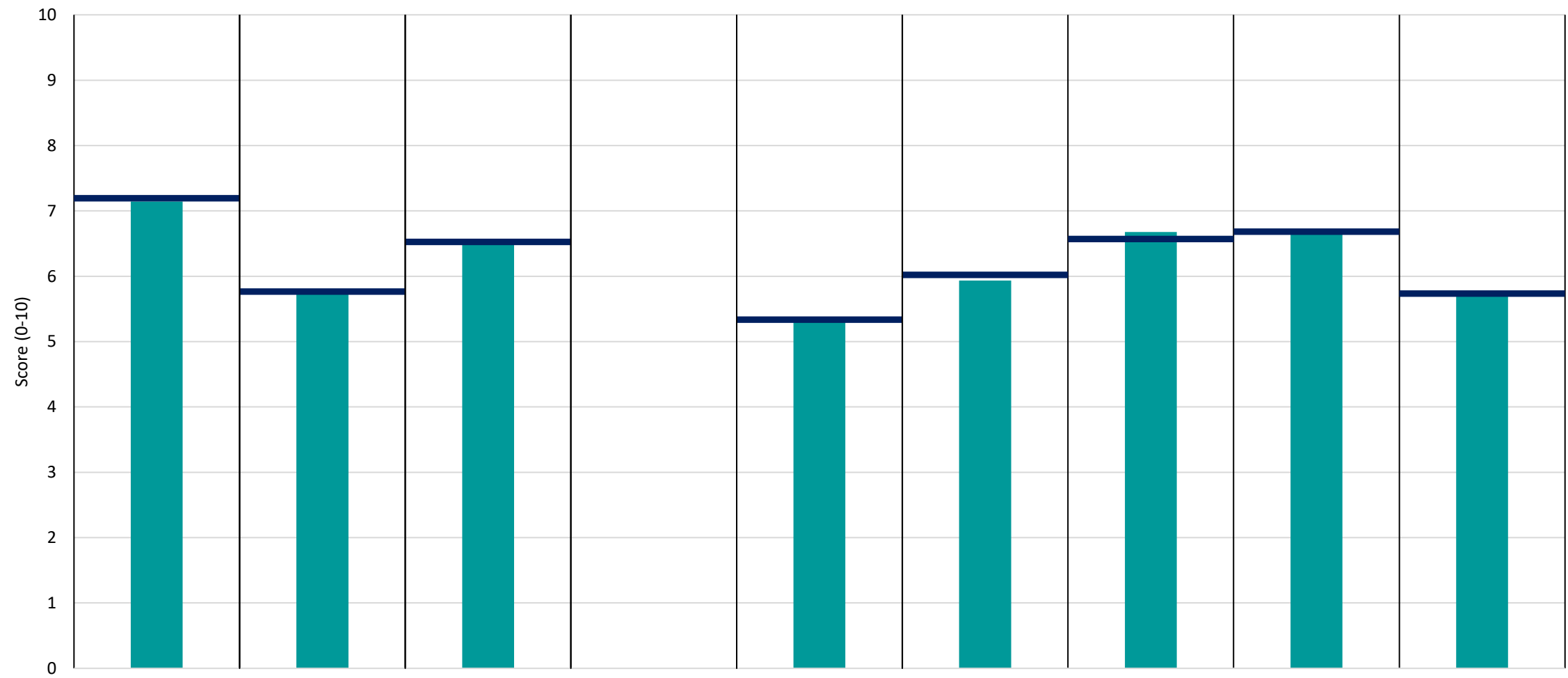|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	6.86	5.26	6.13	-	5.07	5.84	6.15	6.43	5.51
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	445	444	441	-	415	441	443	445	445

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

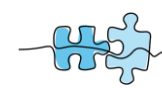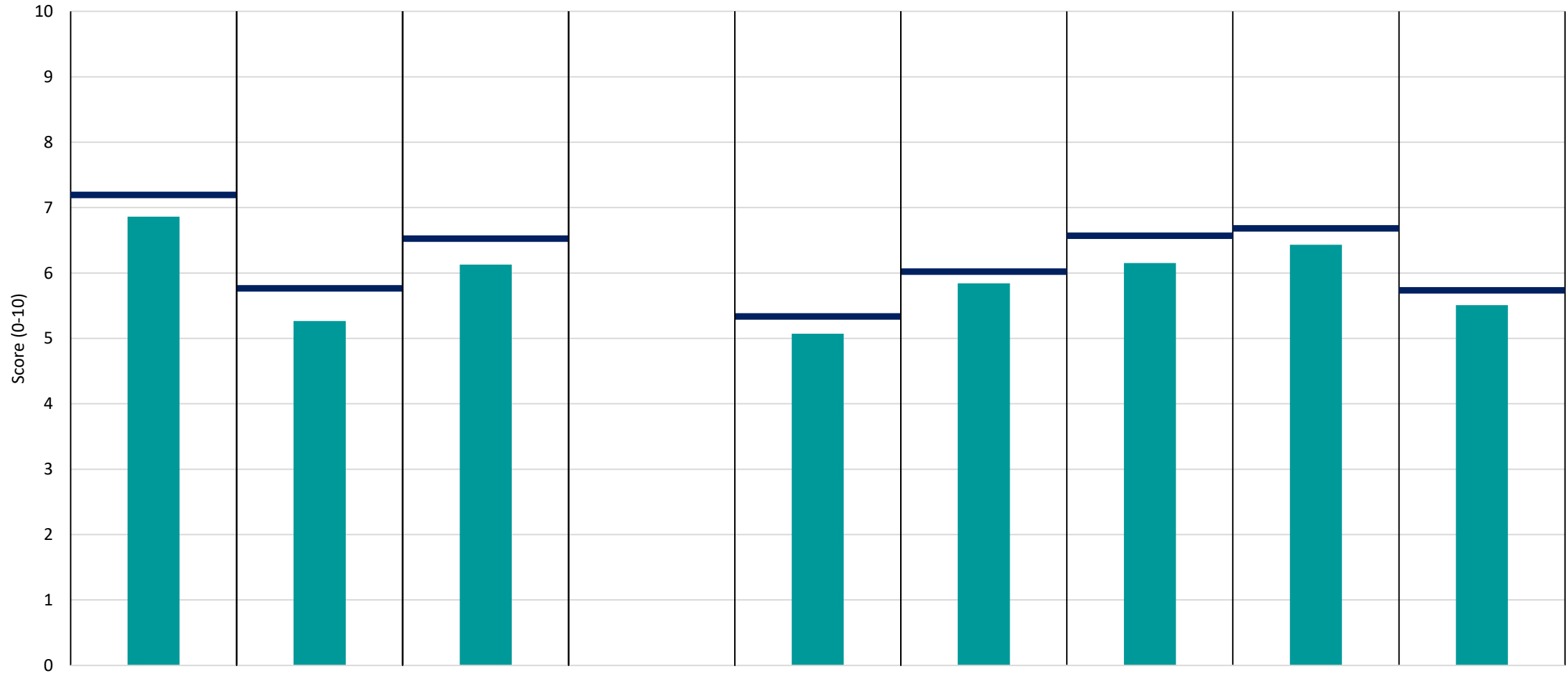|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.68	6.21	6.92	-	5.64	6.15	7.03	7.10	6.04
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	217	217	215	-	205	215	217	216	217

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

Breakdowns 2

Wirral University Teaching Hospital NHS Foundation Trust

2023 NHS Staff Survey

Acute Assessment Dir

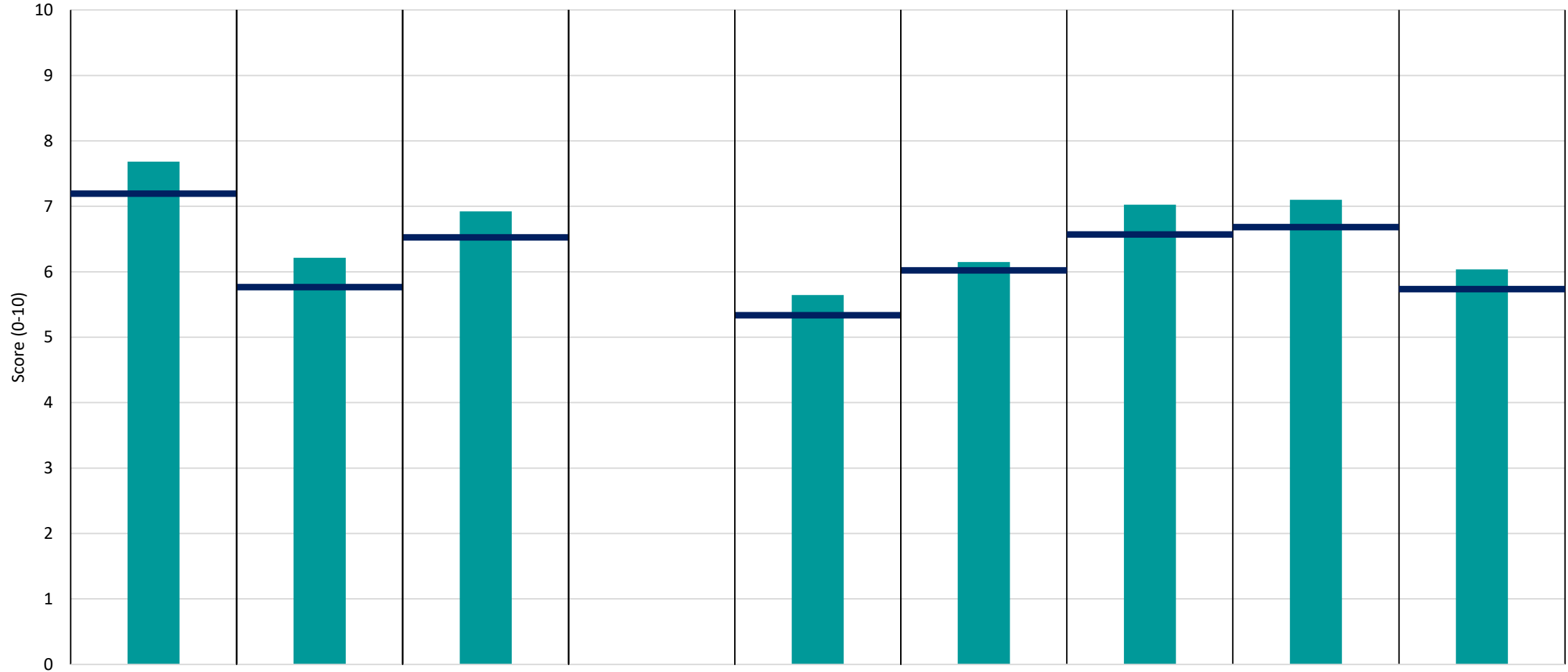|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.09	5.68	6.32	-	5.54	6.01	6.84	6.77	5.66
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	82	81	81	-	70	81	82	82	82

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

Children's Unit Dir

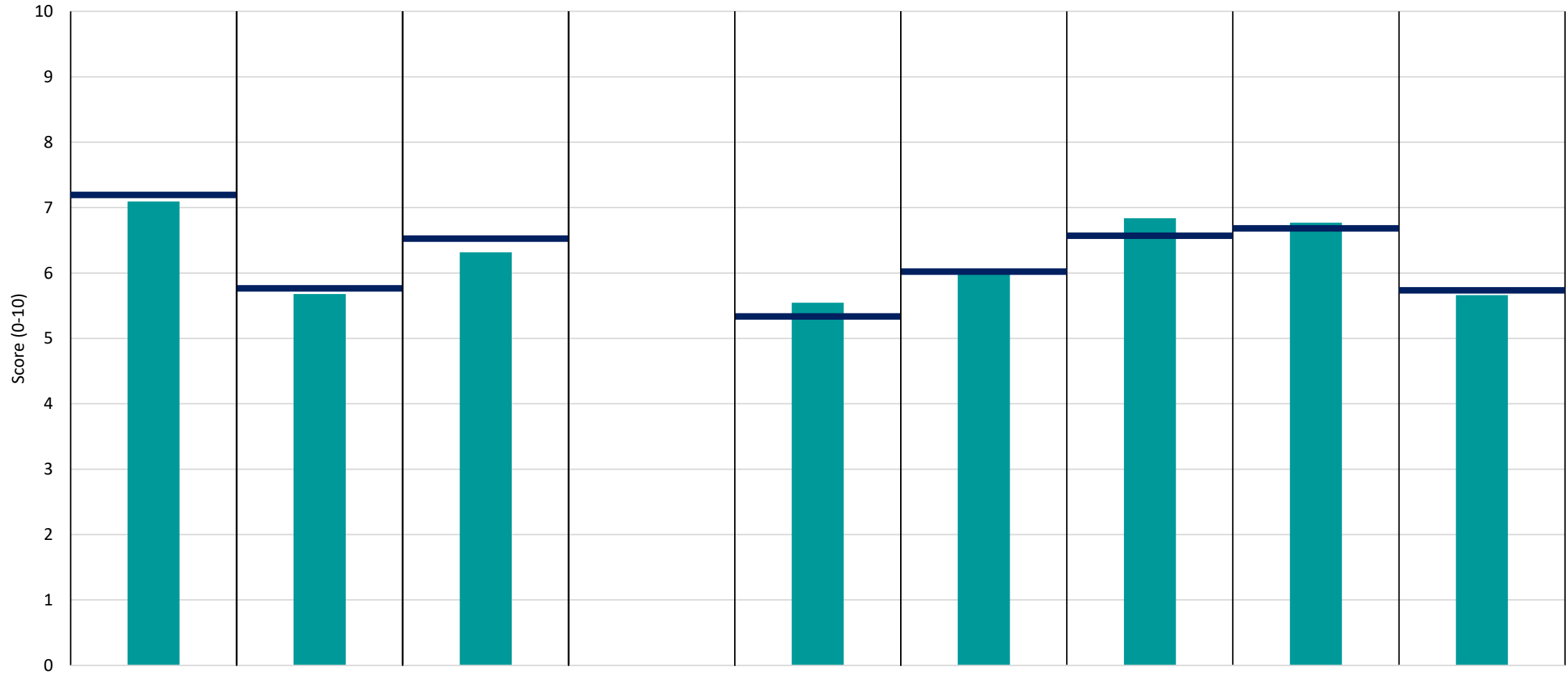|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.94	6.43	7.24	-	5.95	6.45	7.32	7.32	6.35
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	104	104	103	-	99	104	104	104	104

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

Critical Care Dir

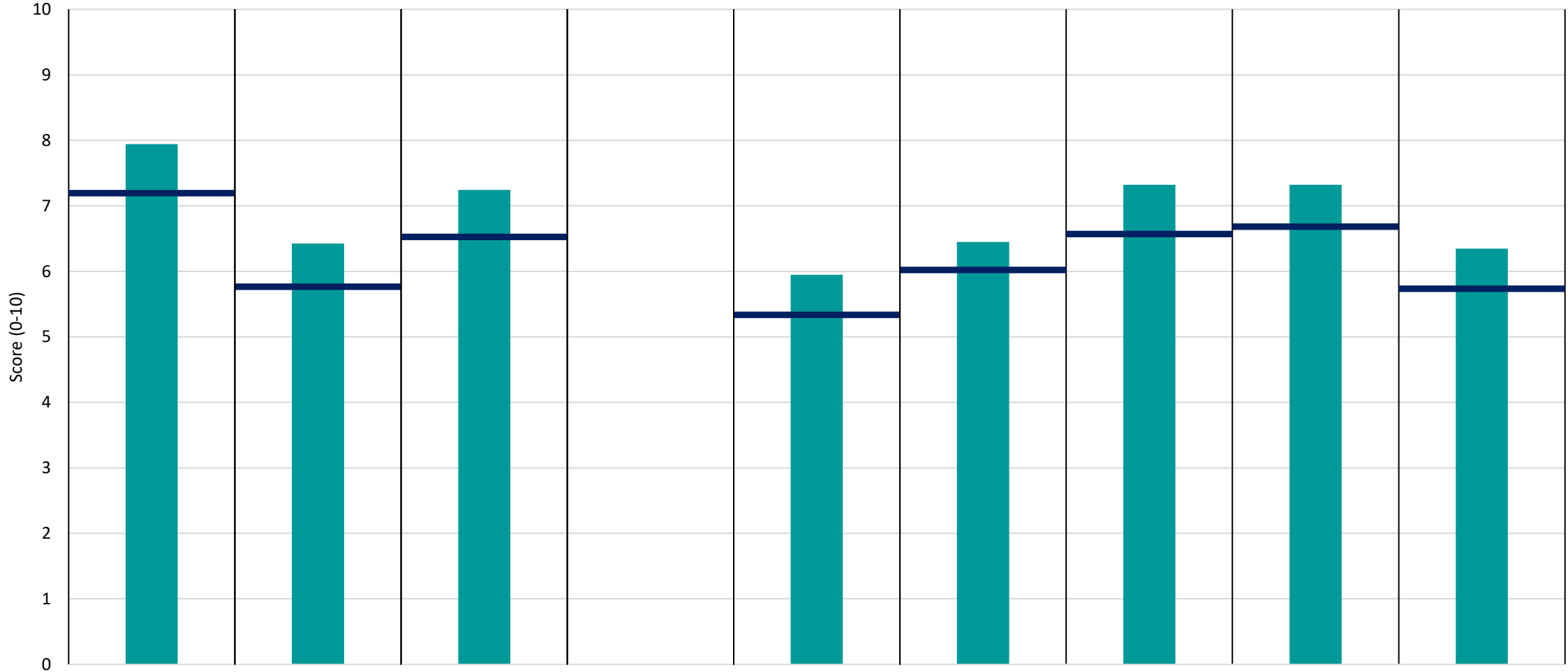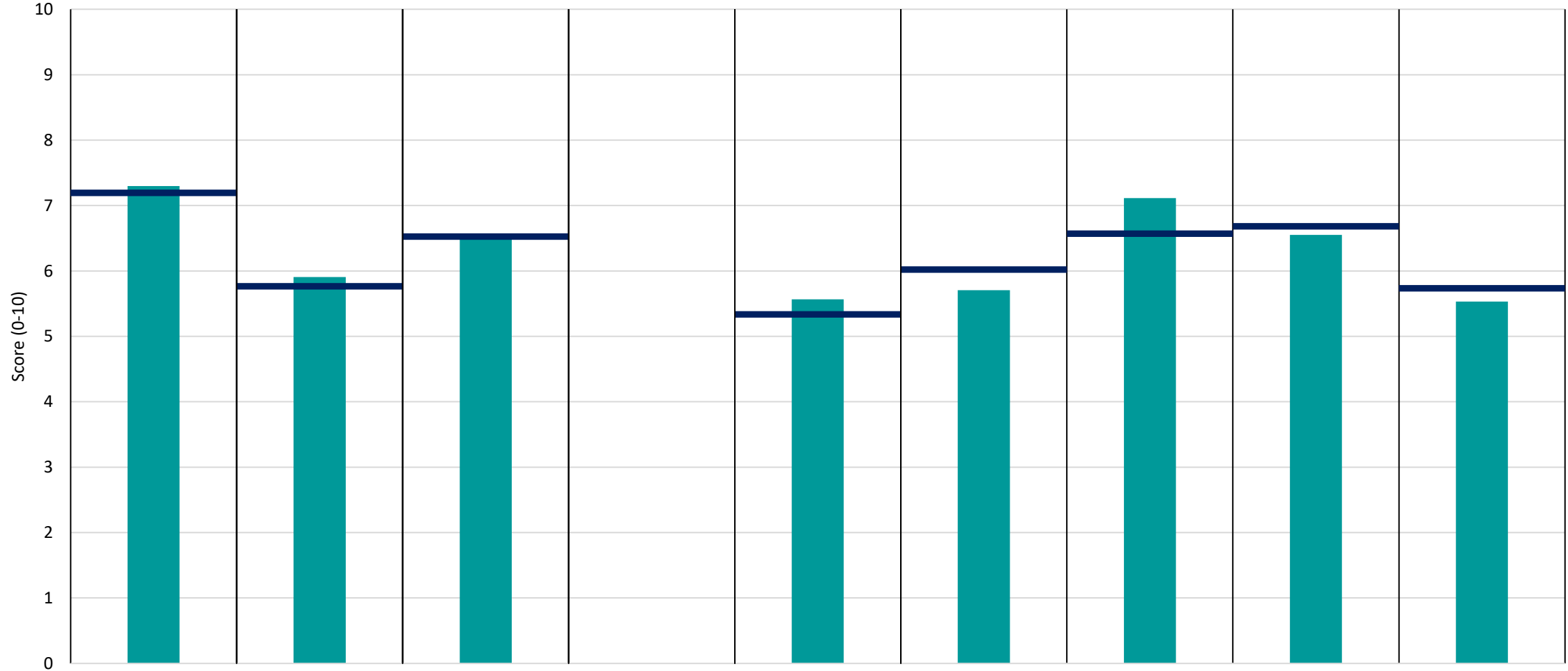|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.30	5.91	6.57	-	5.57	5.71	7.11	6.55	5.53
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	44	43	44	-	44	43	44	44	44

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

Emergency Department Dir

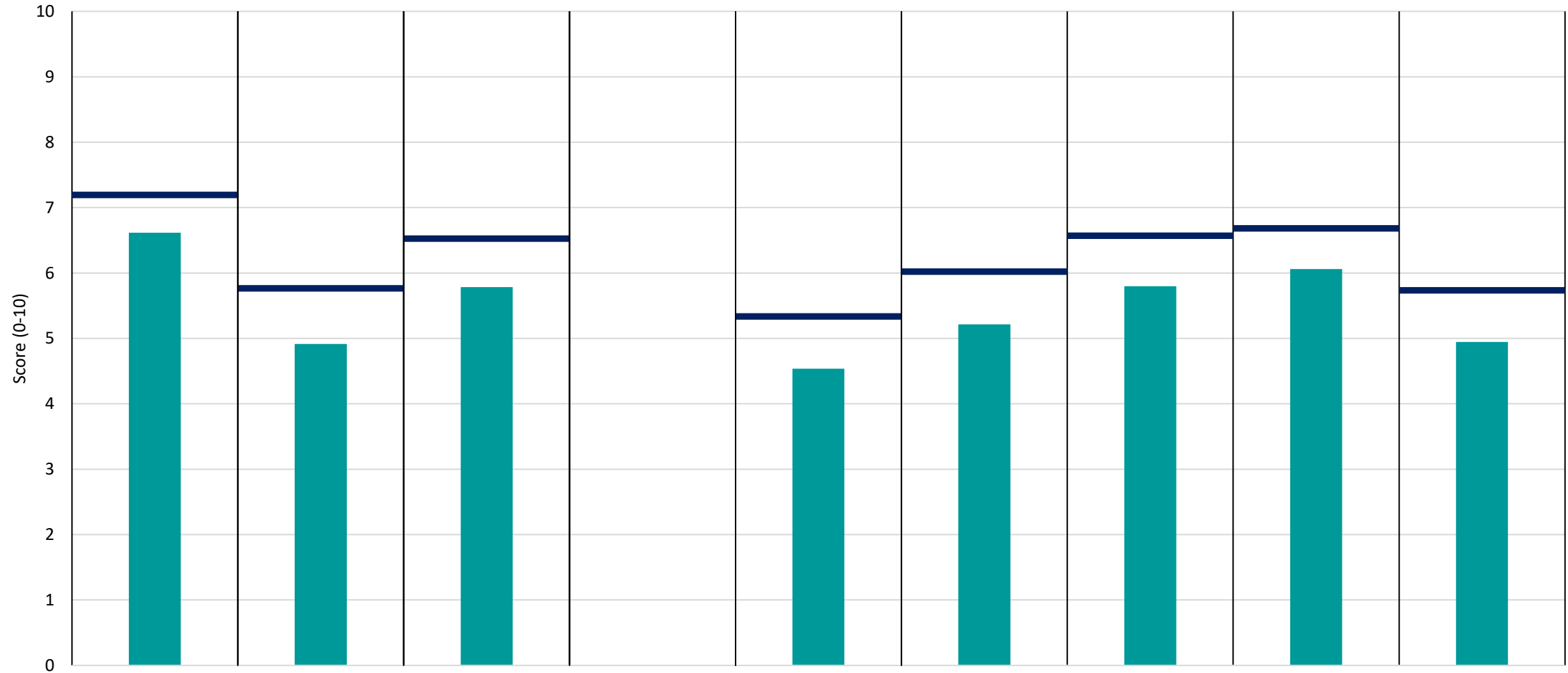|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	6.62	4.91	5.79	-	4.54	5.21	5.80	6.06	4.95
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	64	64	64	-	58	64	64	64	64

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

Estates Dir

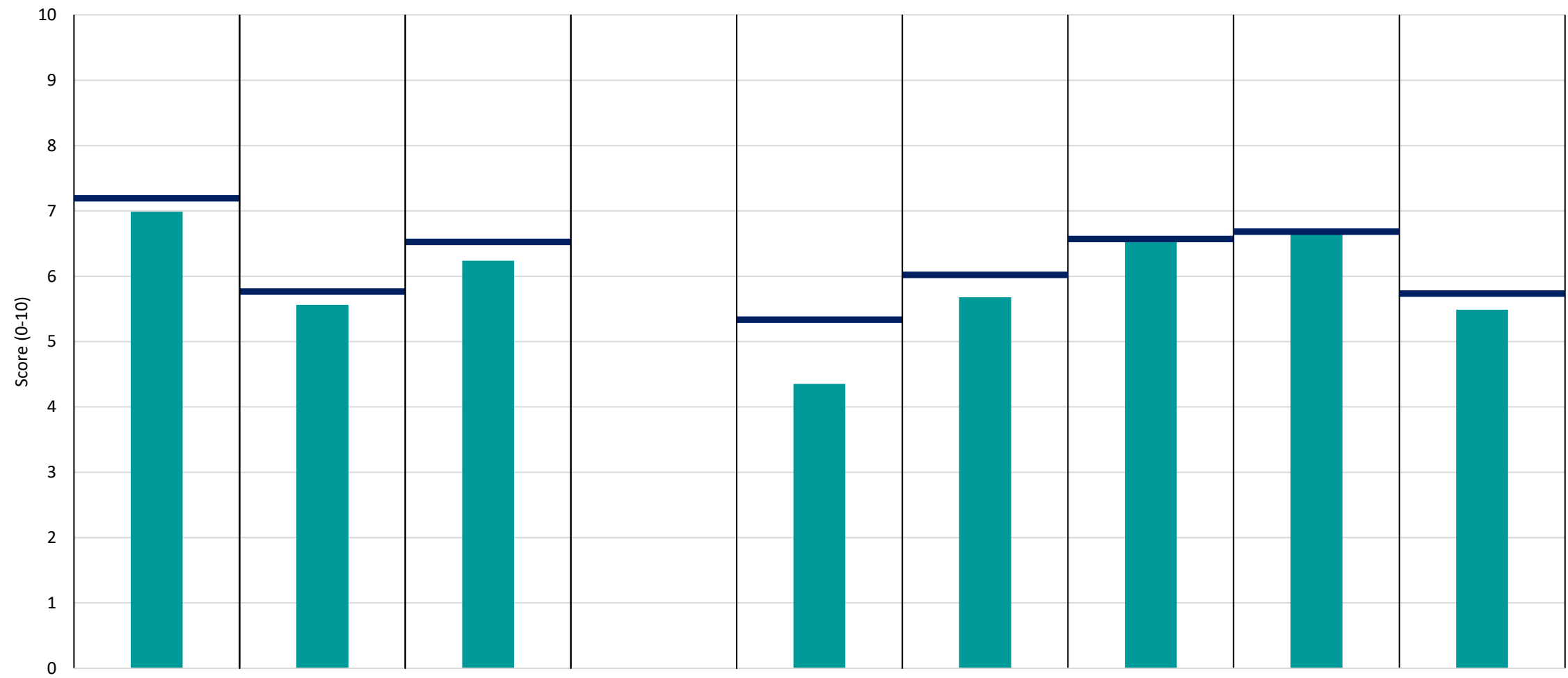|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	6.99	5.56	6.24	-	4.35	5.68	6.55	6.67	5.49
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	49	49	48	-	47	48	48	49	49

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

Facilities & Support Services Dir

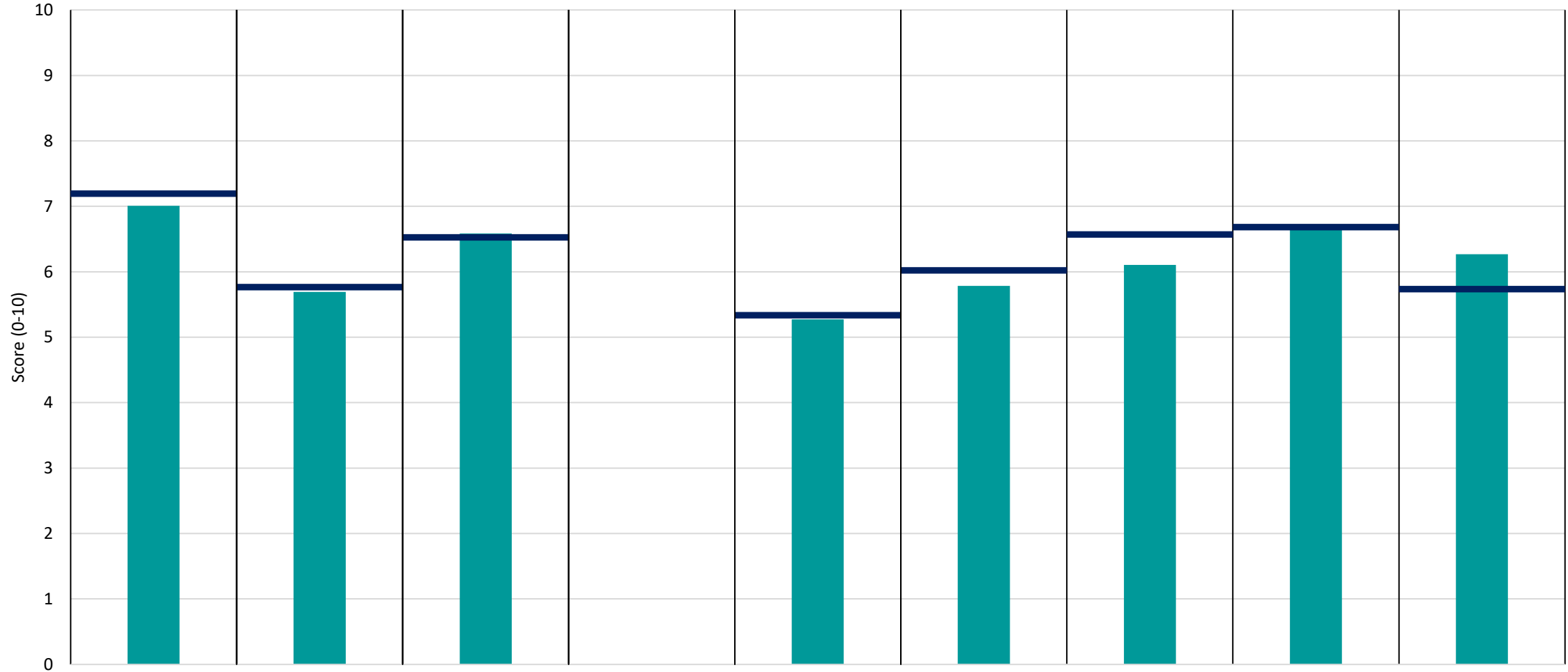|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.01	5.69	6.59	-	5.27	5.78	6.10	6.70	6.27
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	247	248	244	-	207	241	243	248	249

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

General Surgery Dir

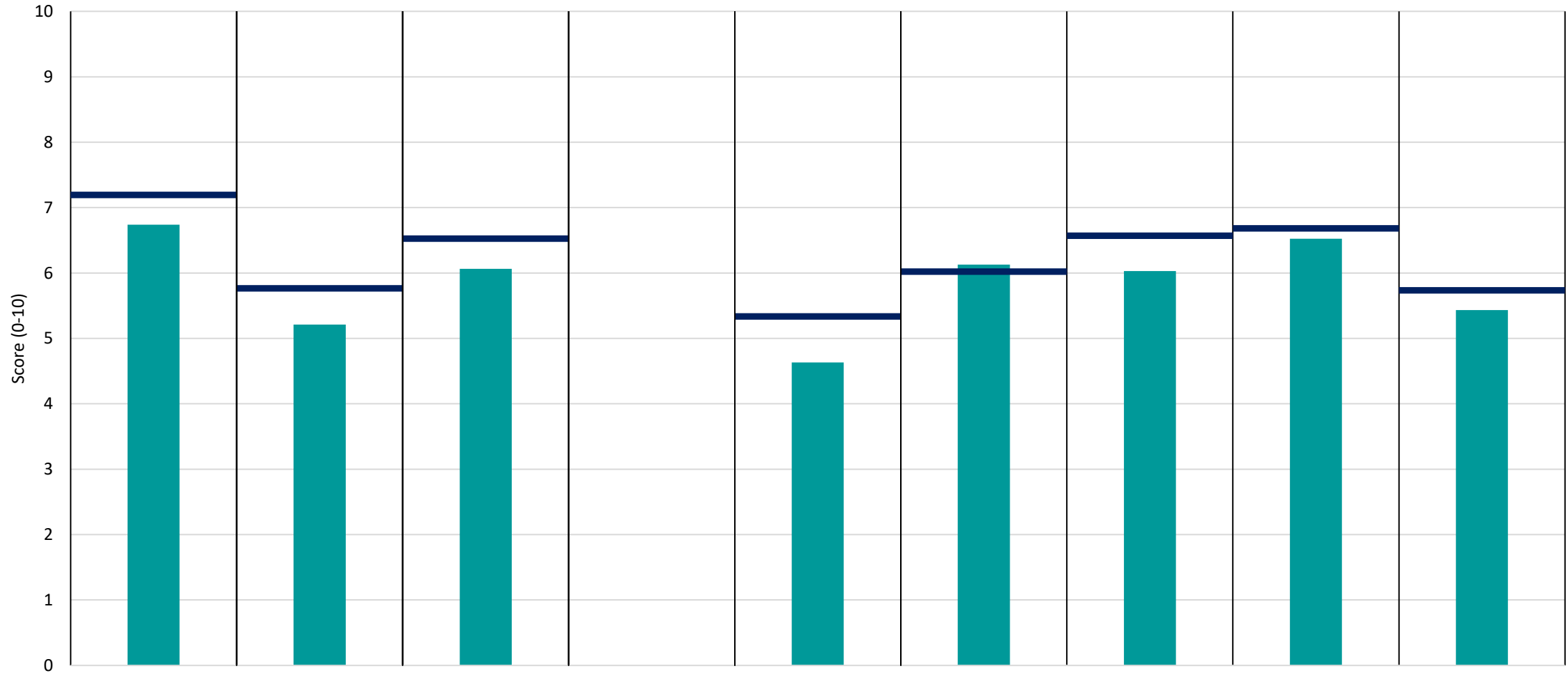|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	6.74	5.21	6.06	-	4.63	6.13	6.03	6.53	5.43
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	60	59	59	-	58	59	59	60	60

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

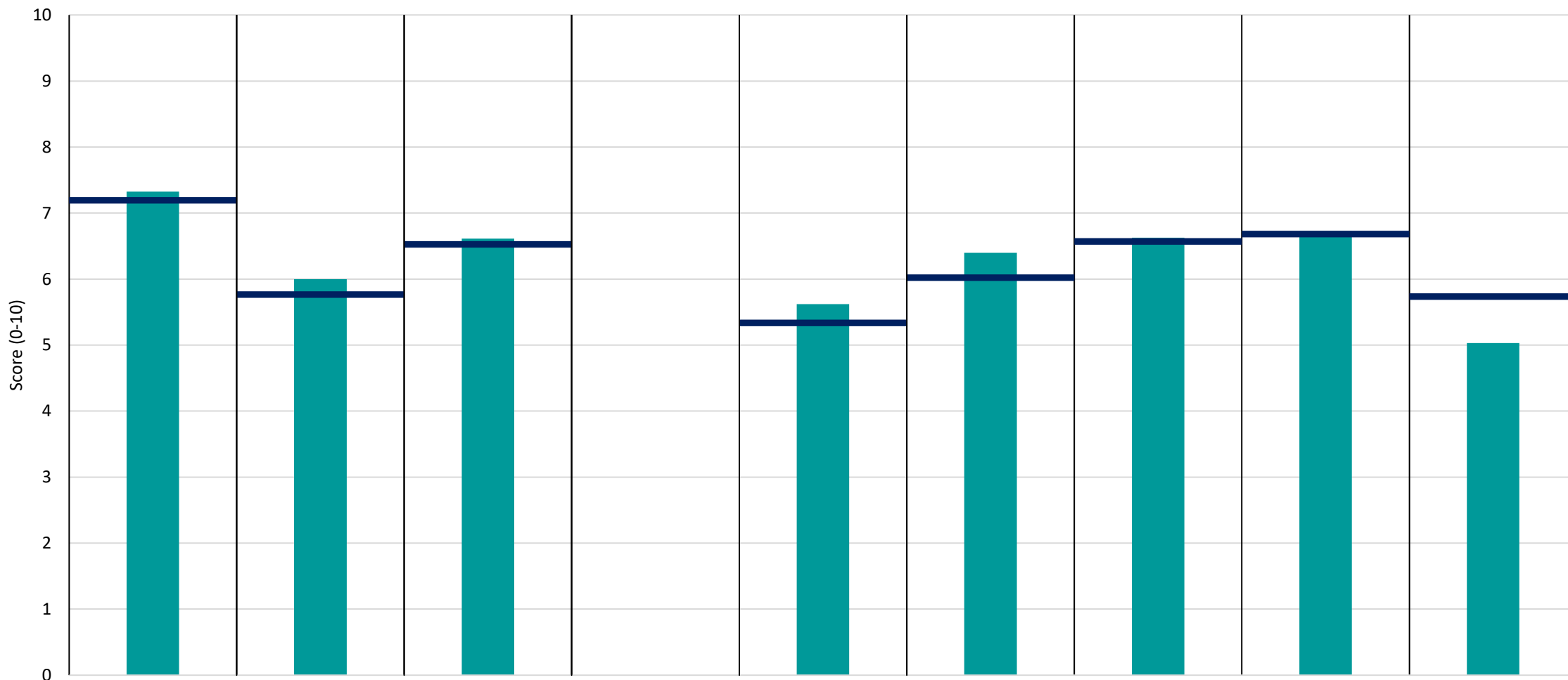|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.33	6.00	6.61	-	5.62	6.40	6.63	6.73	5.03
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	70	70	69	-	68	70	70	70	70

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

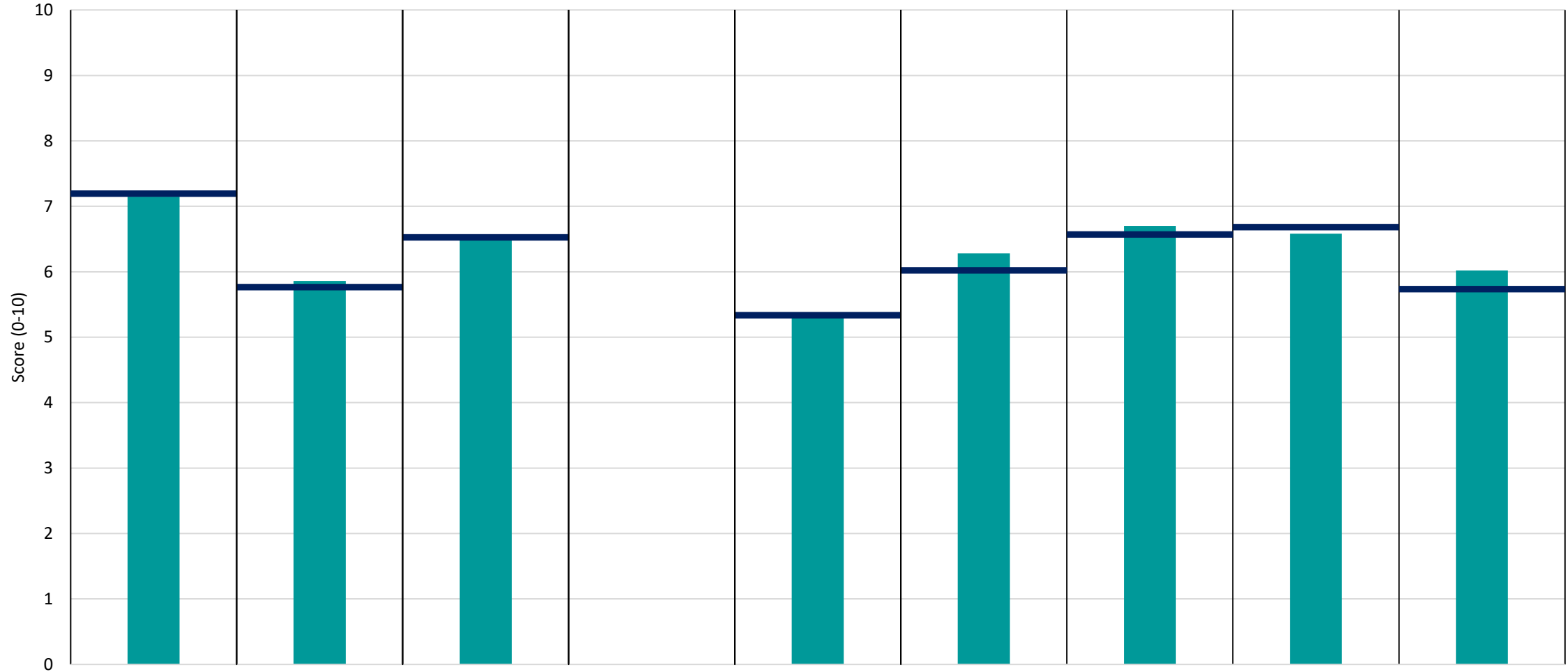|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.15	5.86	6.51	-	5.36	6.28	6.70	6.58	6.02
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	81	81	81	-	79	81	80	81	81

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

Informatics Dir

Score (0-10)

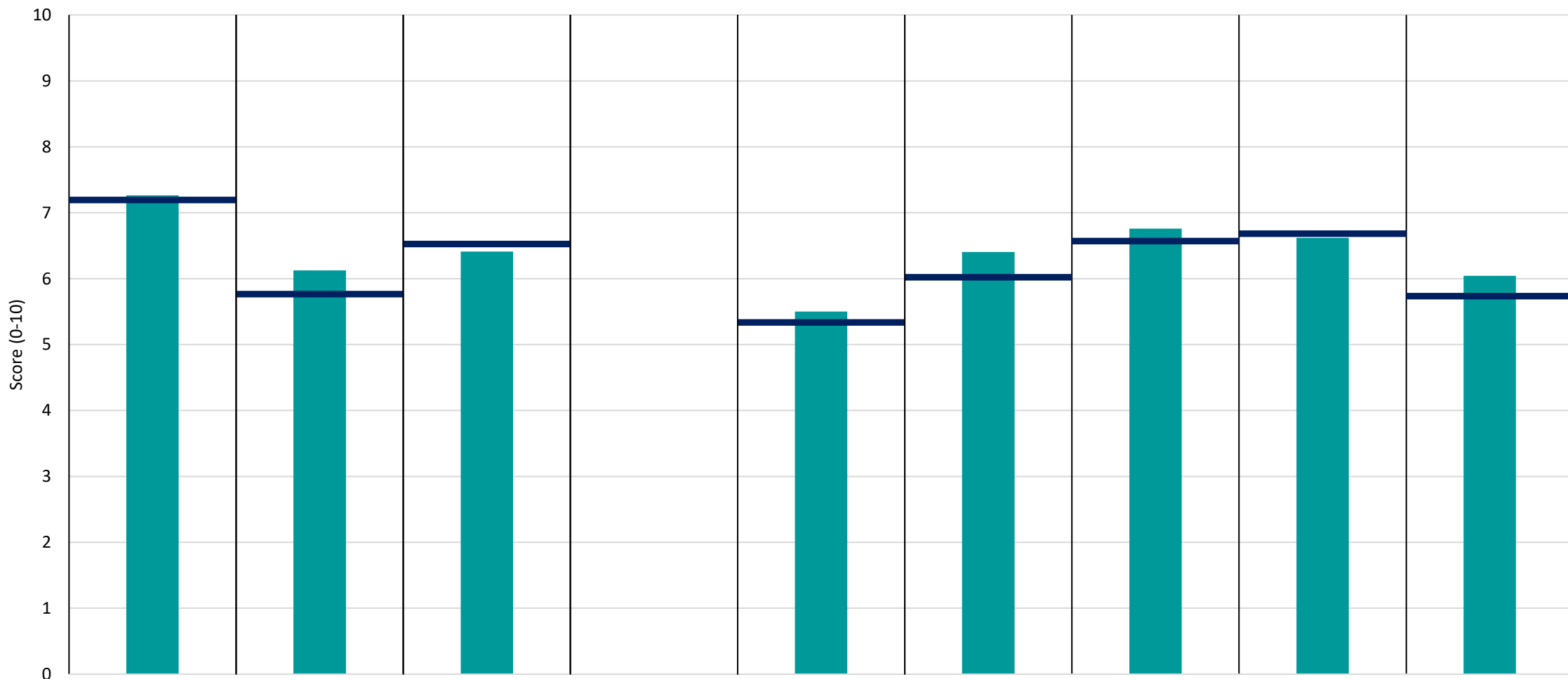|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.26	6.13	6.41	-	5.50	6.40	6.76	6.62	6.04
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	103	103	103	-	99	103	103	103	103

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

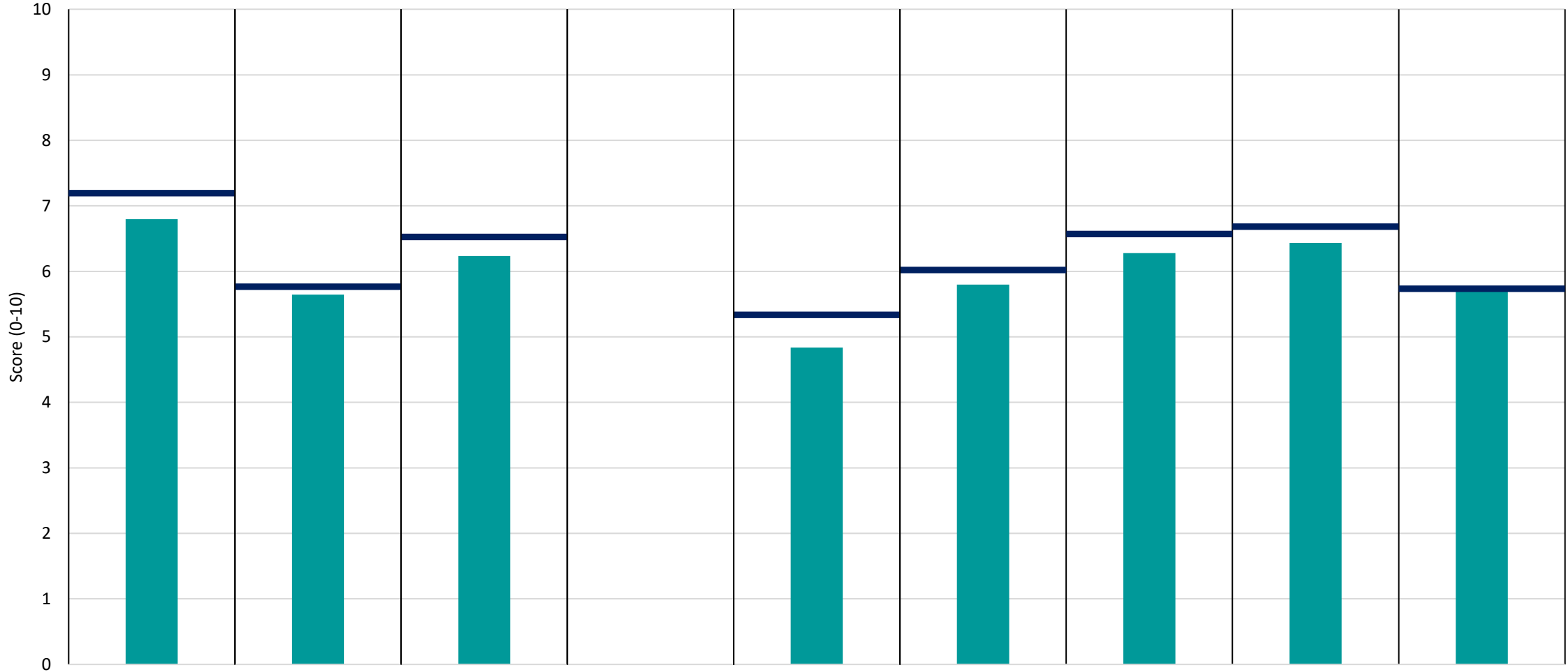|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	6.80	5.64	6.23	-	4.83	5.80	6.28	6.43	5.72
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	56	56	54	-	54	56	56	55	56

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

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Medicine Adult 1 Dir

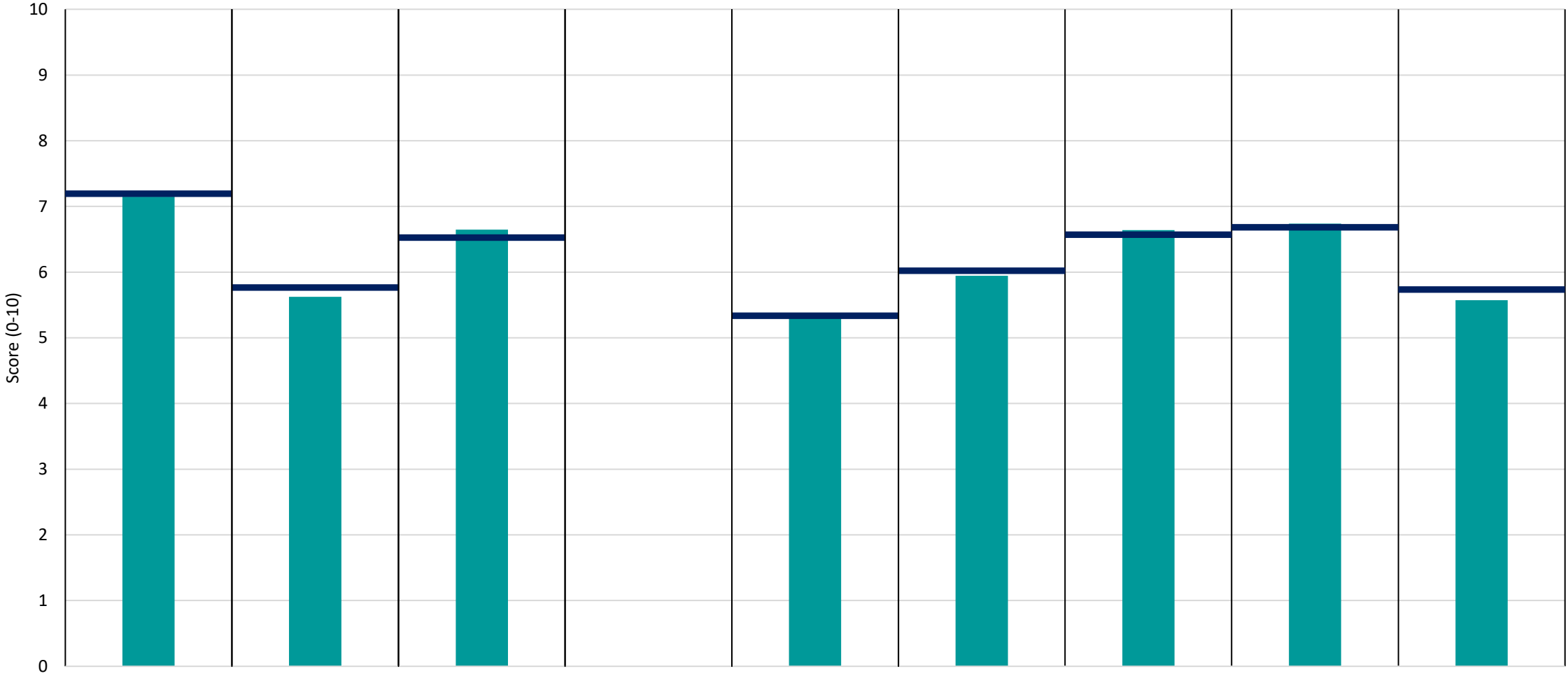|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.15	5.63	6.65	-	5.37	5.95	6.64	6.74	5.57
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	95	95	94	-	89	95	95	95	95

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

Medicine Adult 2 Dir

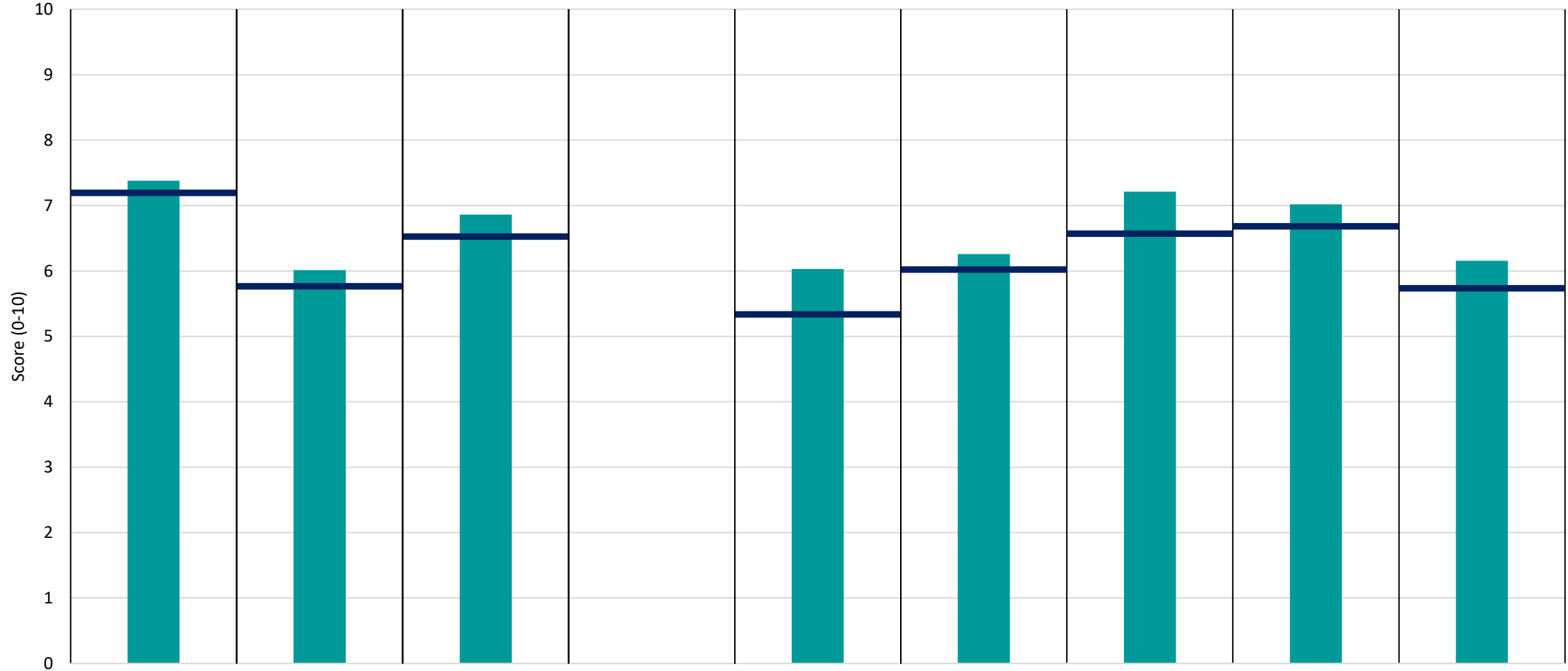|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.38	6.01	6.86	-	6.03	6.26	7.21	7.02	6.16
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	90	90	89	-	78	90	90	90	90

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

Medicine Adult 3 Dir

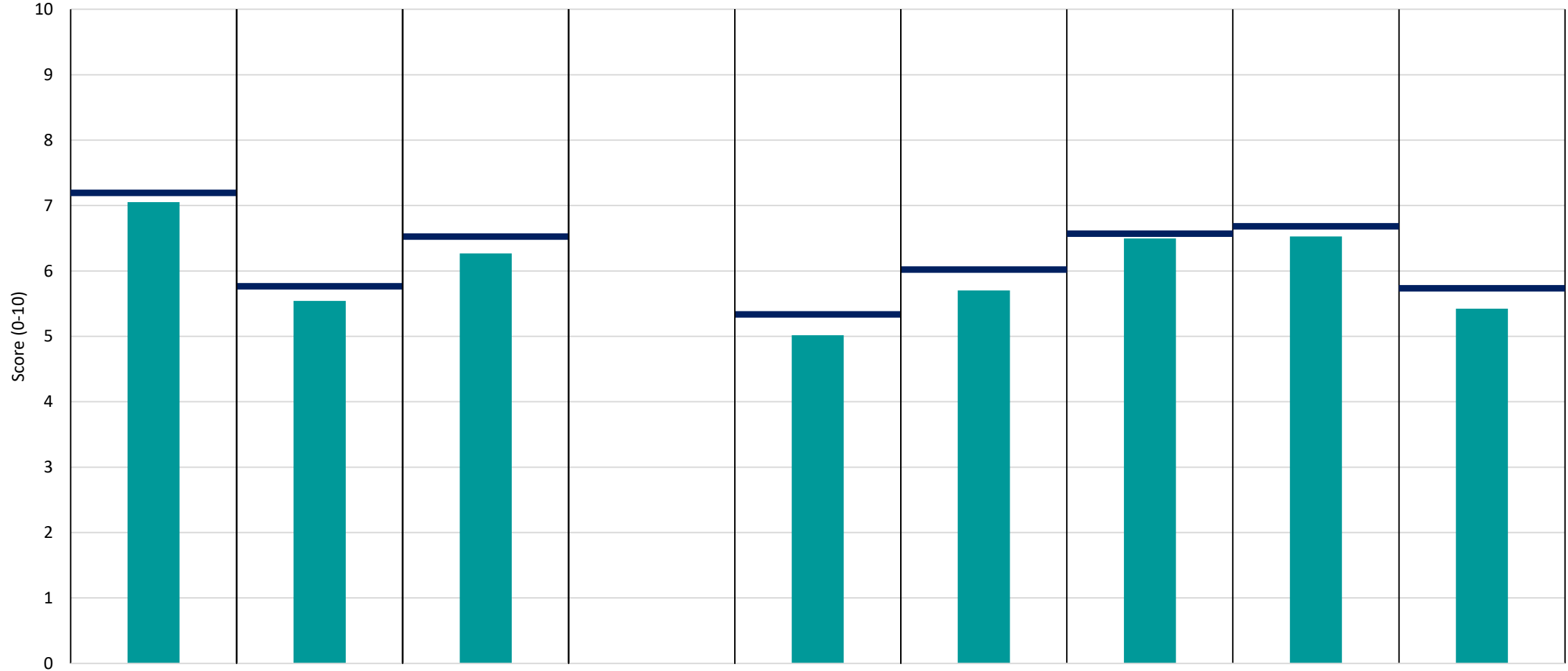|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.05	5.54	6.27	-	5.02	5.70	6.50	6.53	5.42
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	87	86	87	-	81	86	87	88	87

Score (0-10)

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

Medicine Adult 4 Dir

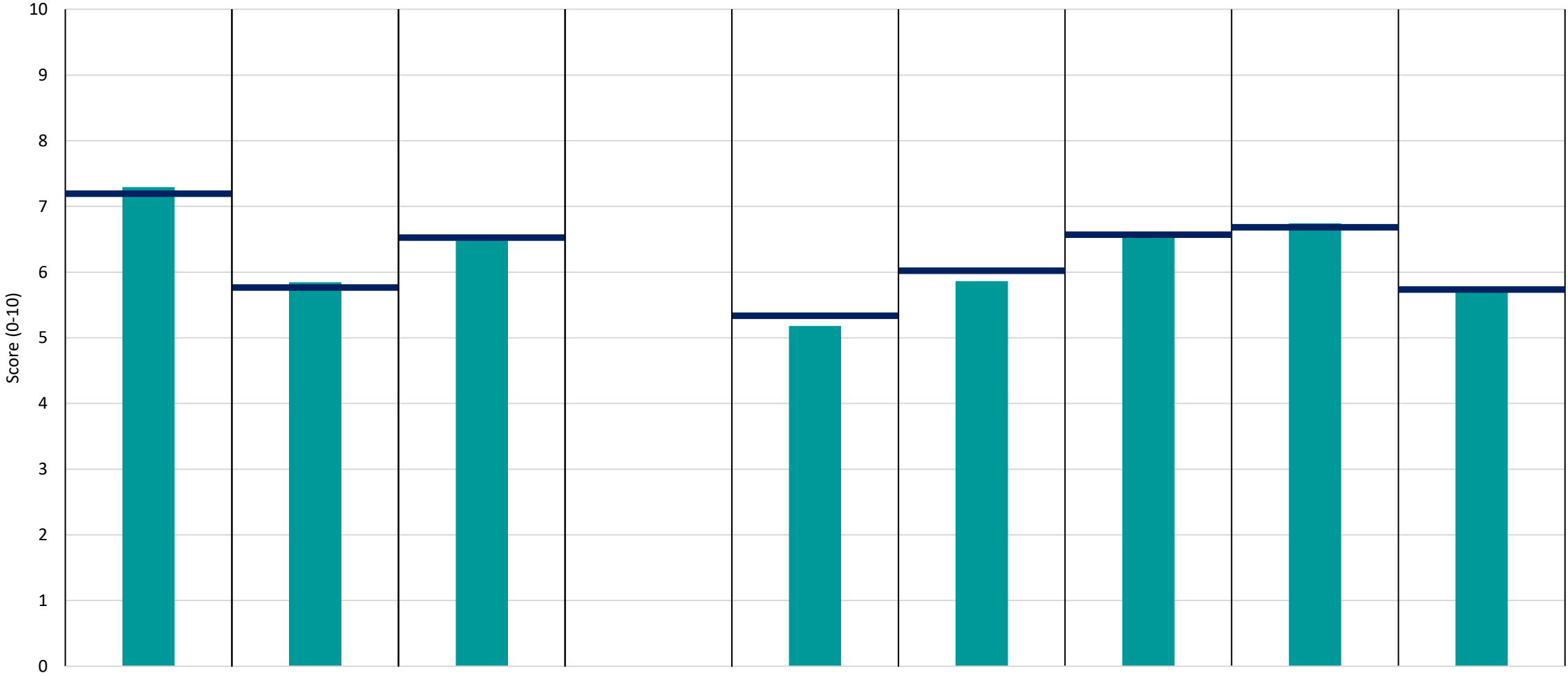|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.29	5.85	6.56	-	5.18	5.86	6.53	6.74	5.75
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	42	42	42	-	39	42	42	42	42

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

Other

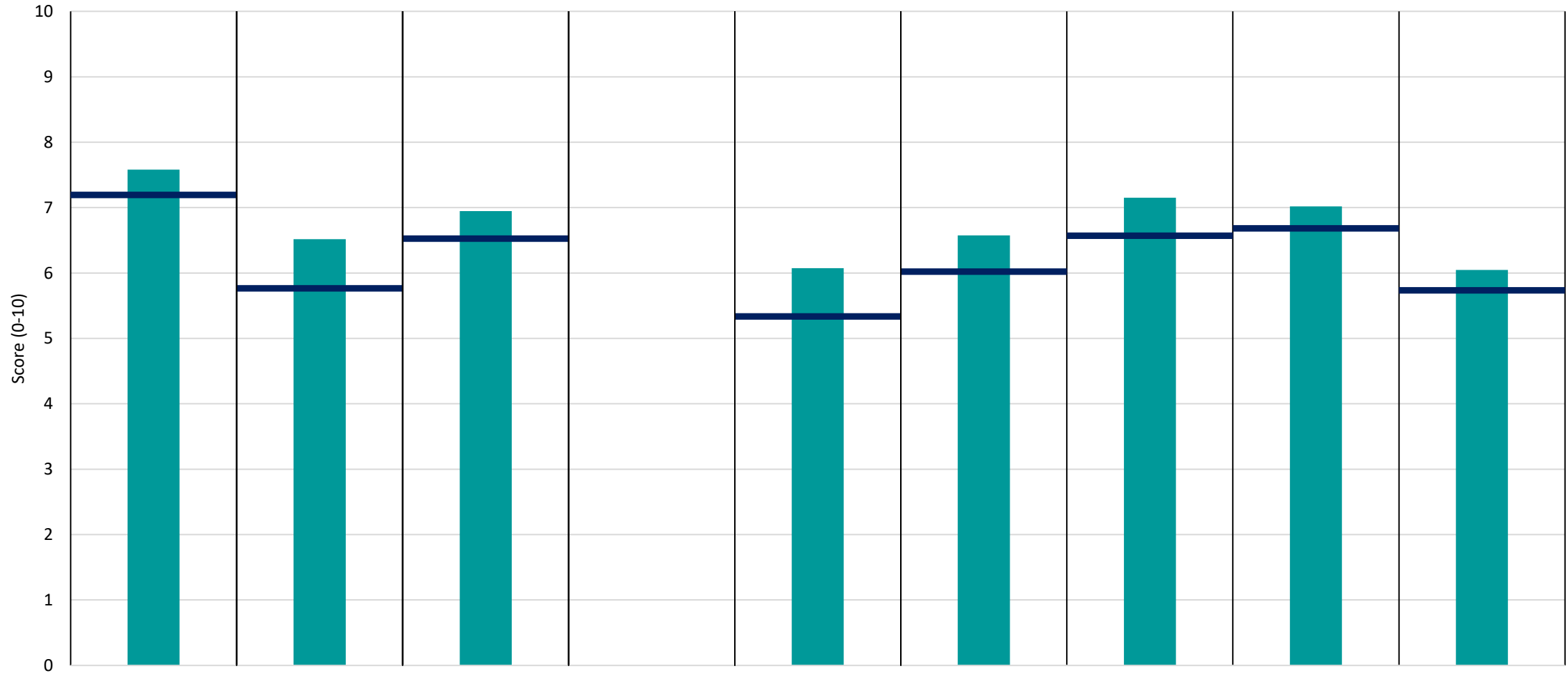|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.58	6.52	6.95	-	6.07	6.58	7.15	7.02	6.05
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	282	282	280	-	268	279	282	282	283

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

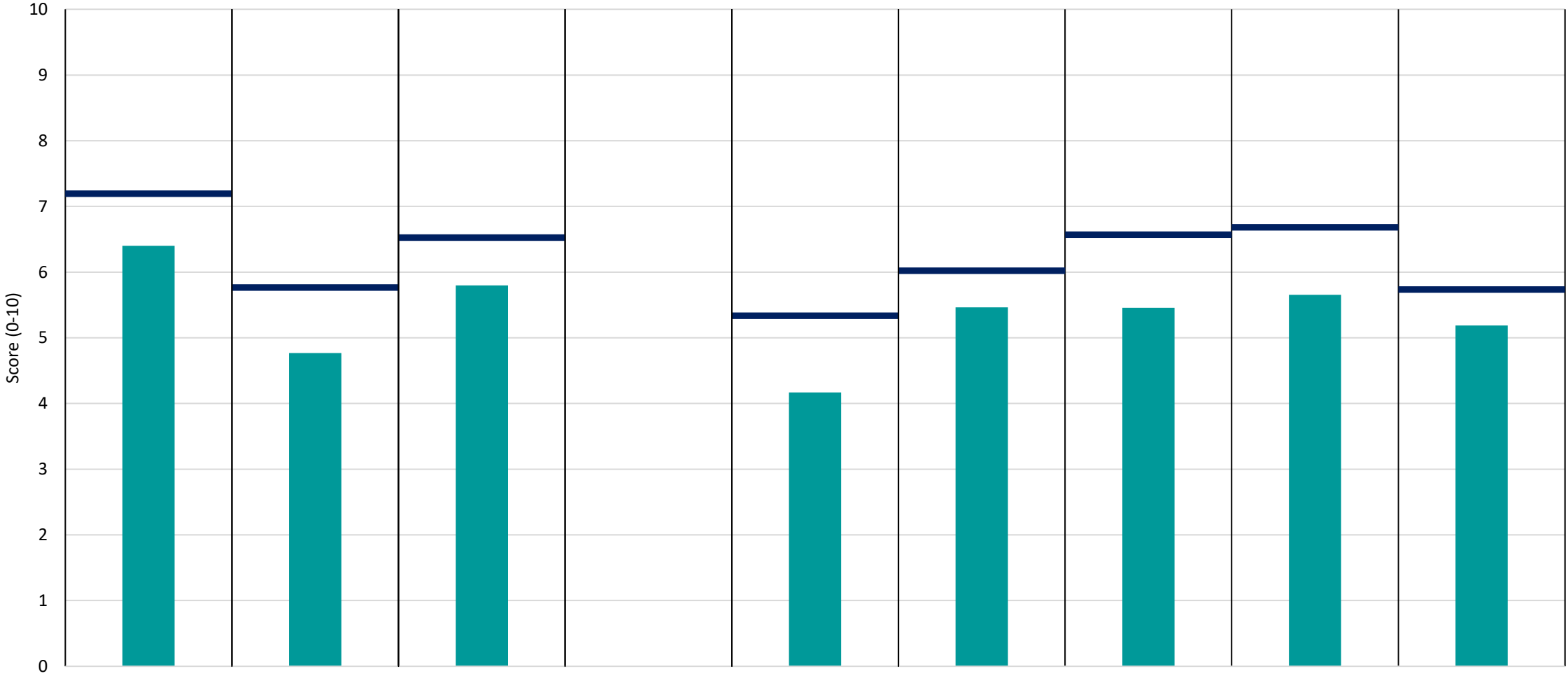|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	6.40	4.77	5.80	-	4.17	5.46	5.46	5.66	5.19
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	54	54	53	-	52	54	54	54	54

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

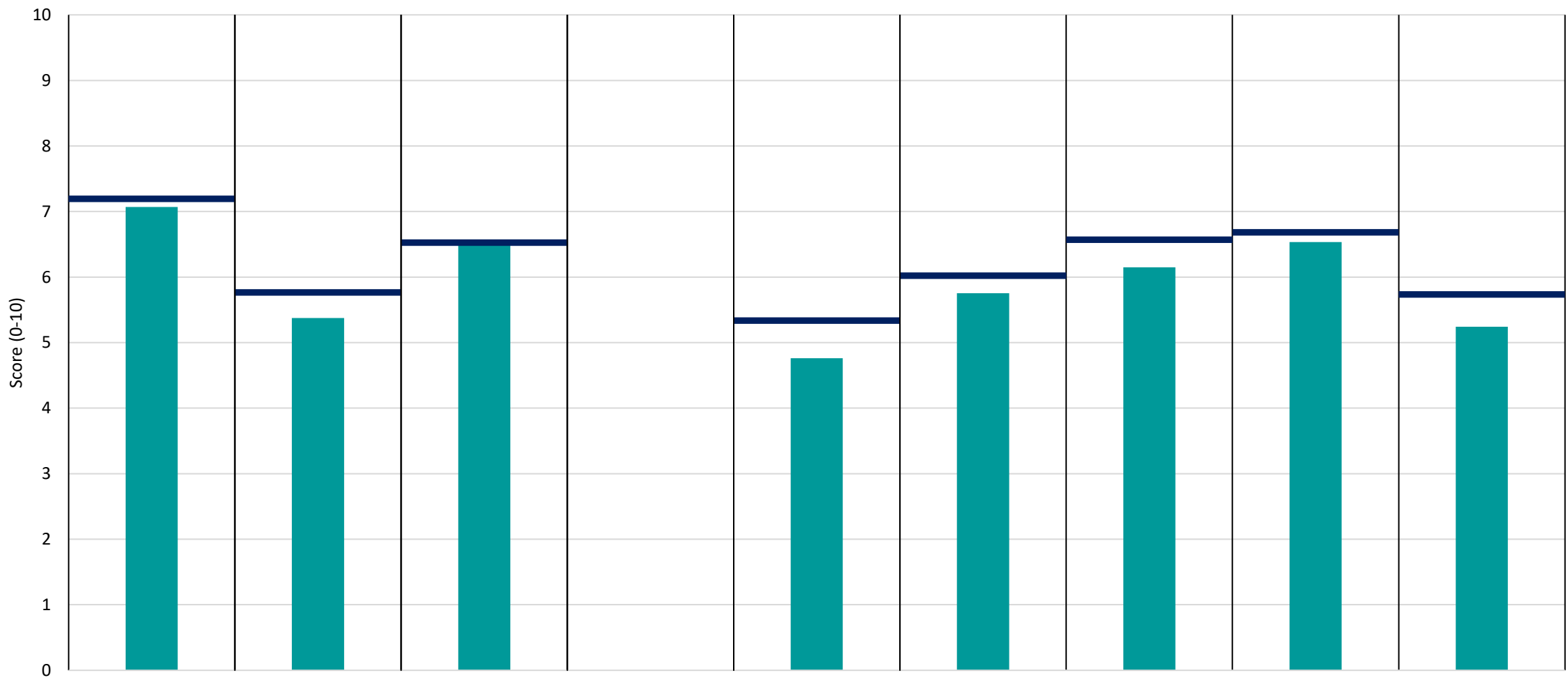|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.07	5.37	6.55	-	4.76	5.75	6.15	6.53	5.24
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	83	83	82	-	77	83	83	83	83

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

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Perioperative Medicine Dir

	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	6.50	4.69	5.65	-	4.71	5.55	5.64	6.06	5.14
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	171	171	169	-	154	170	171	171	171

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

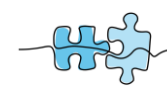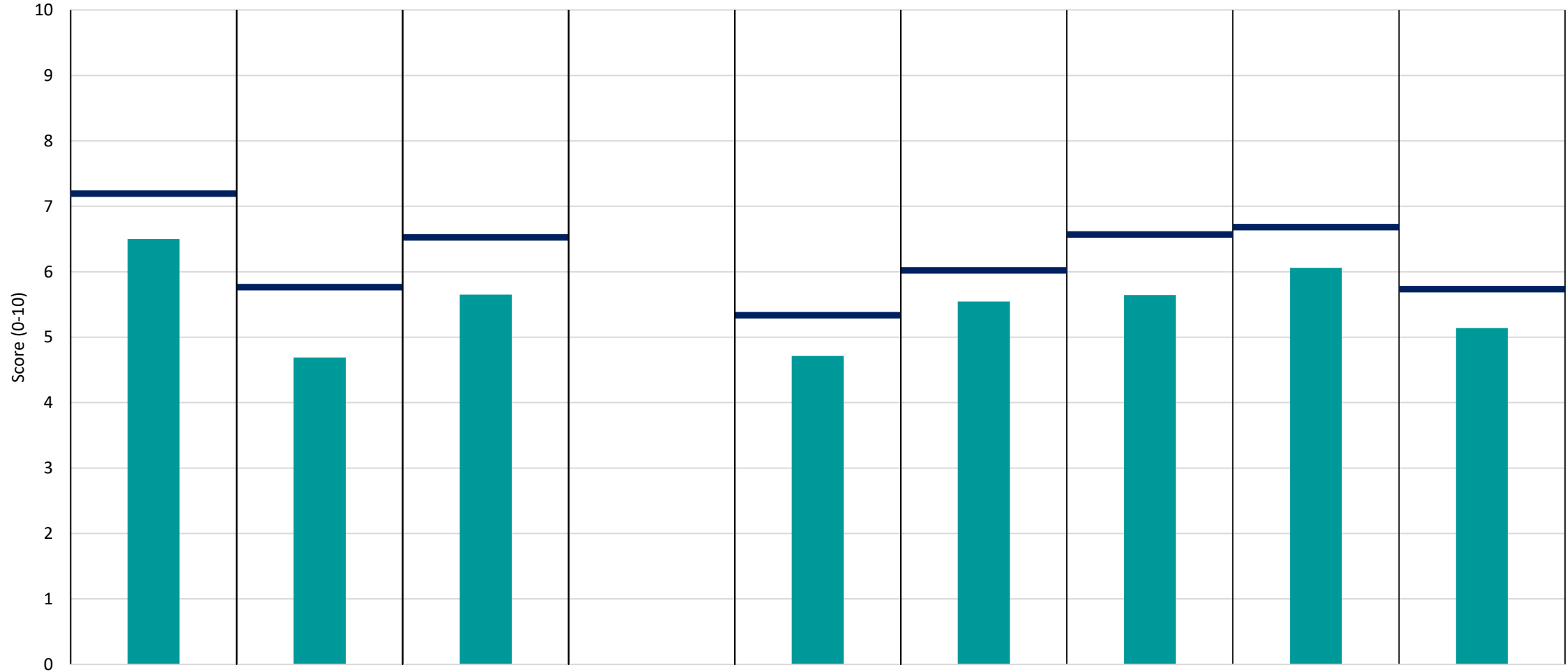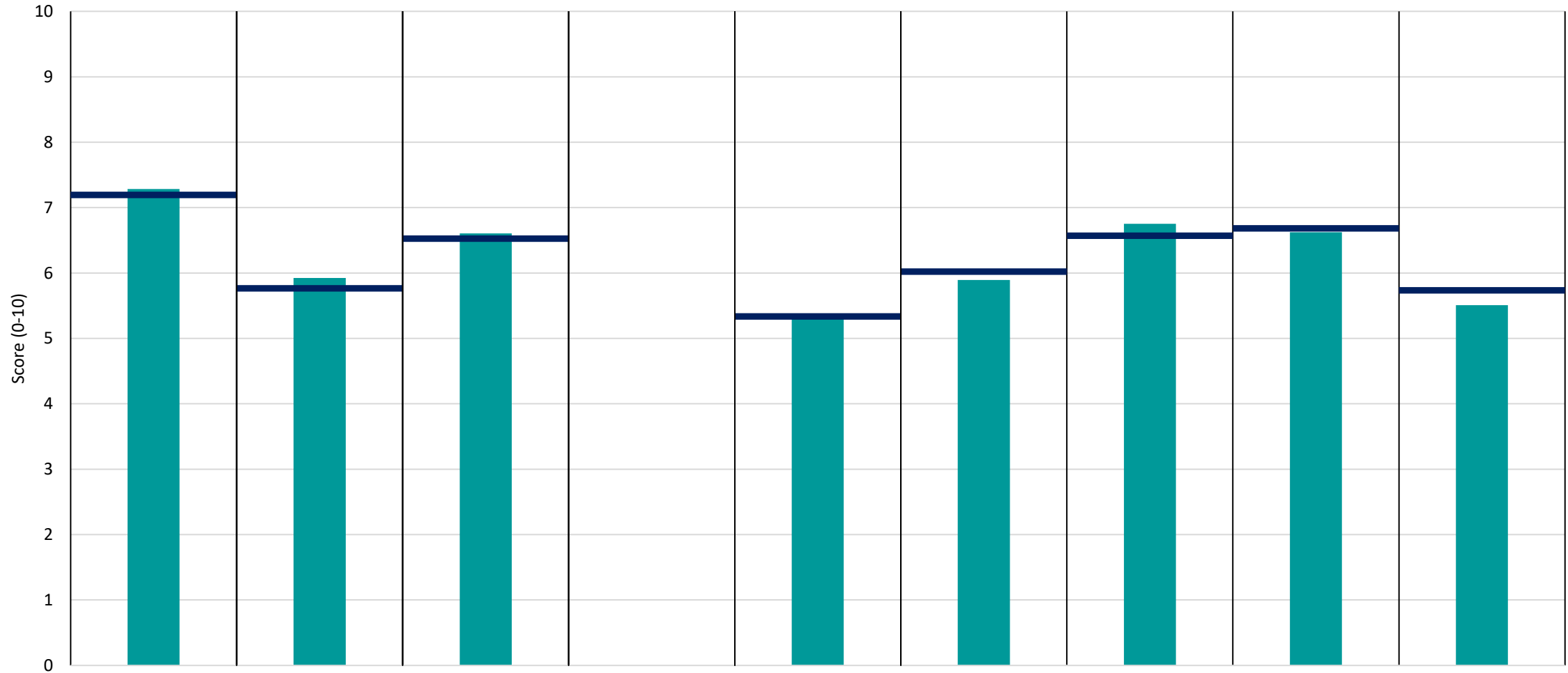|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.28	5.92	6.61	-	5.35	5.89	6.75	6.62	5.51
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	139	139	139	-	134	138	139	139	139

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

Radiology Dir

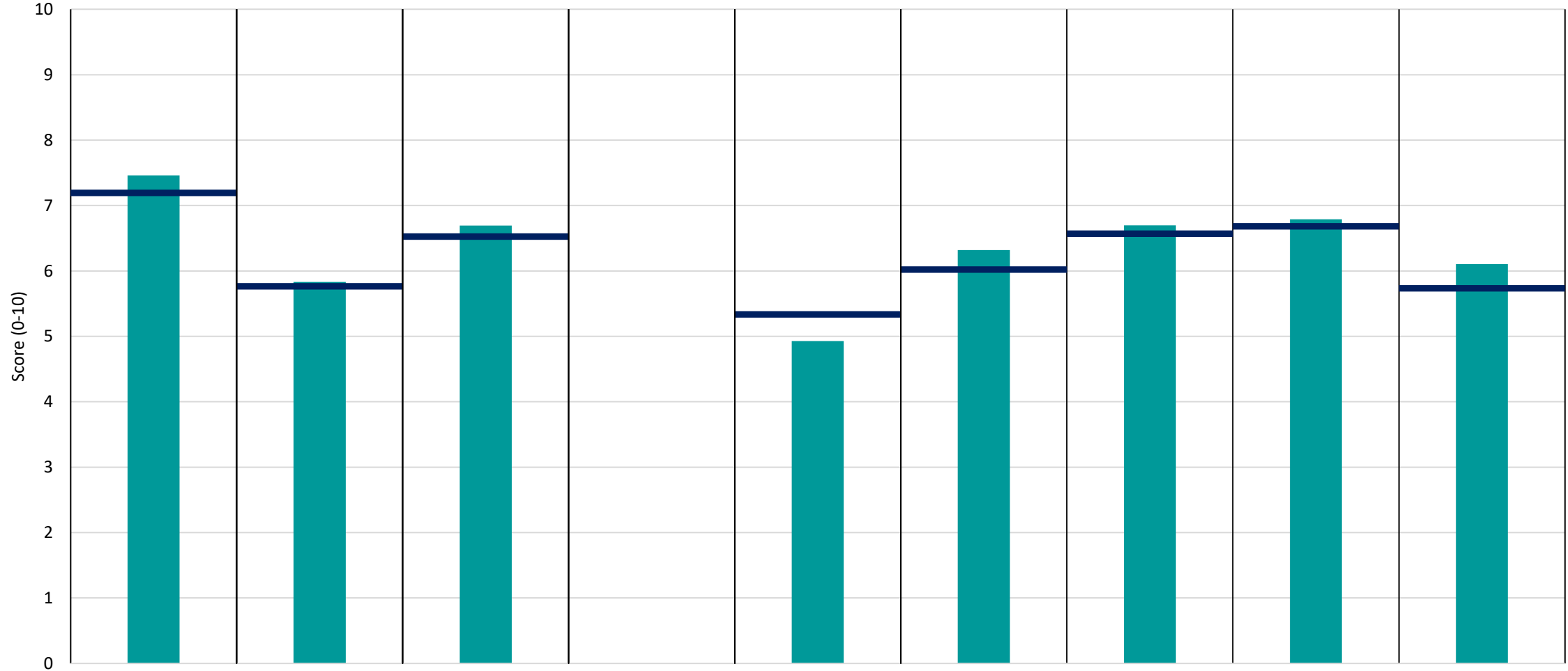|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.46	5.83	6.70	-	4.93	6.32	6.70	6.79	6.11
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	83	83	83	-	78	83	83	83	83

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

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Therapies Dir

Score (0-10)

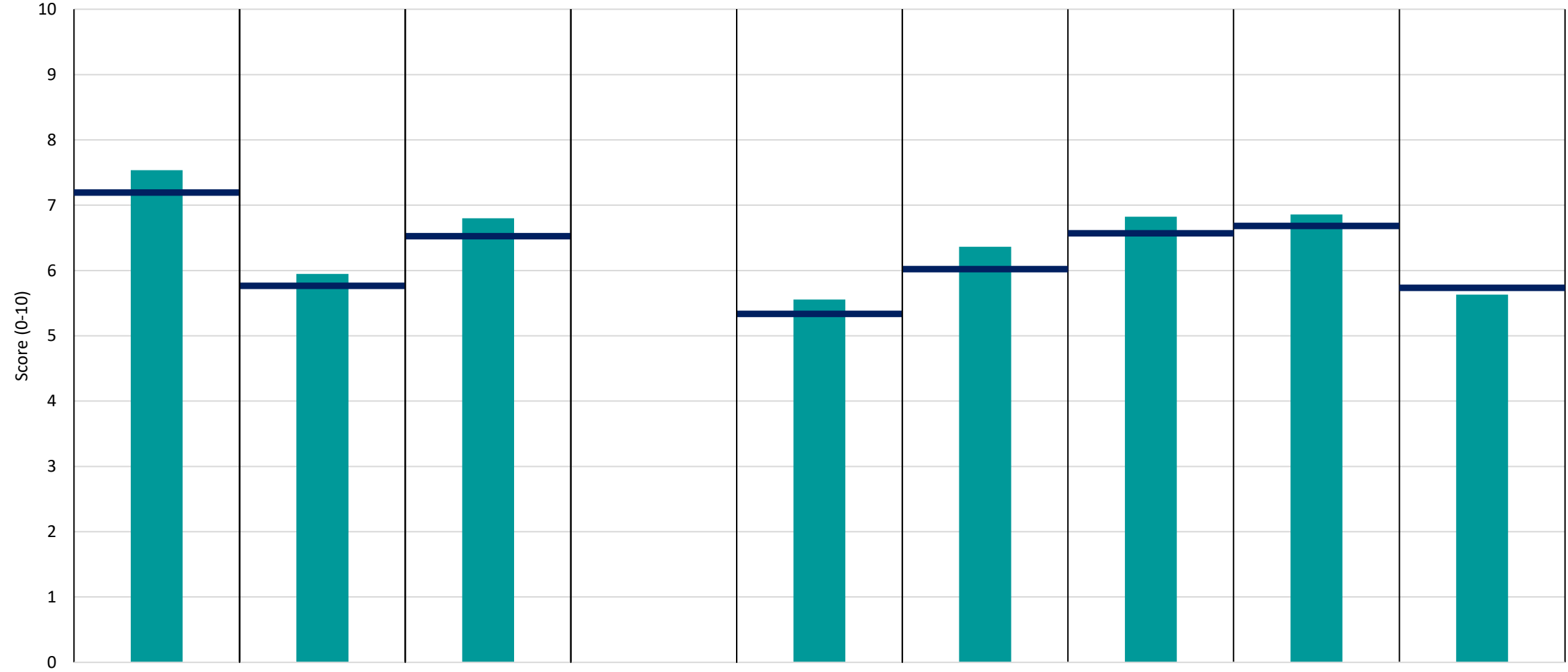|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.54	5.95	6.80	-	5.56	6.37	6.83	6.86	5.63
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	163	163	163	-	157	163	163	163	163

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

Trauma & Orthopaedic Dir

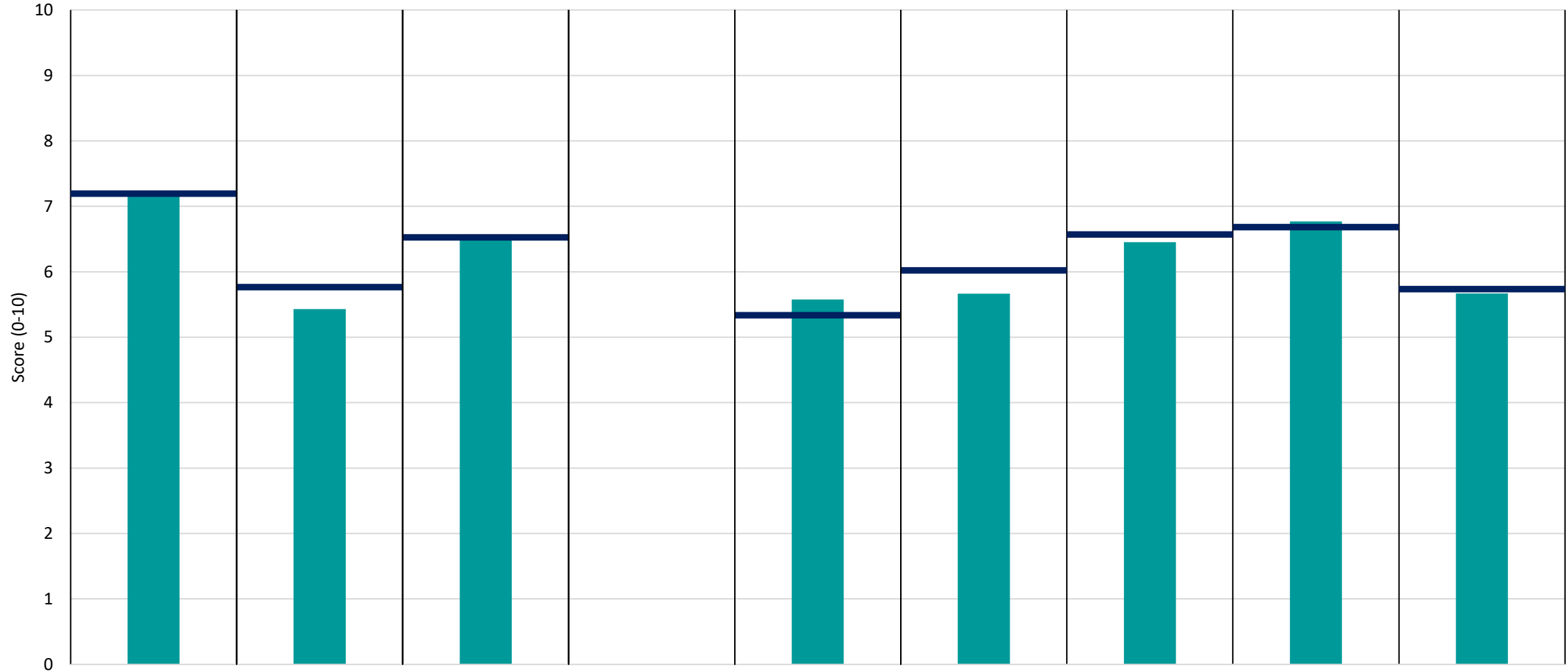|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.16	5.43	6.55	-	5.58	5.66	6.45	6.77	5.67
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	86	86	85	-	79	86	86	86	86

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

Women's Dir

Score (0-10)
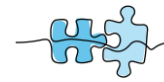
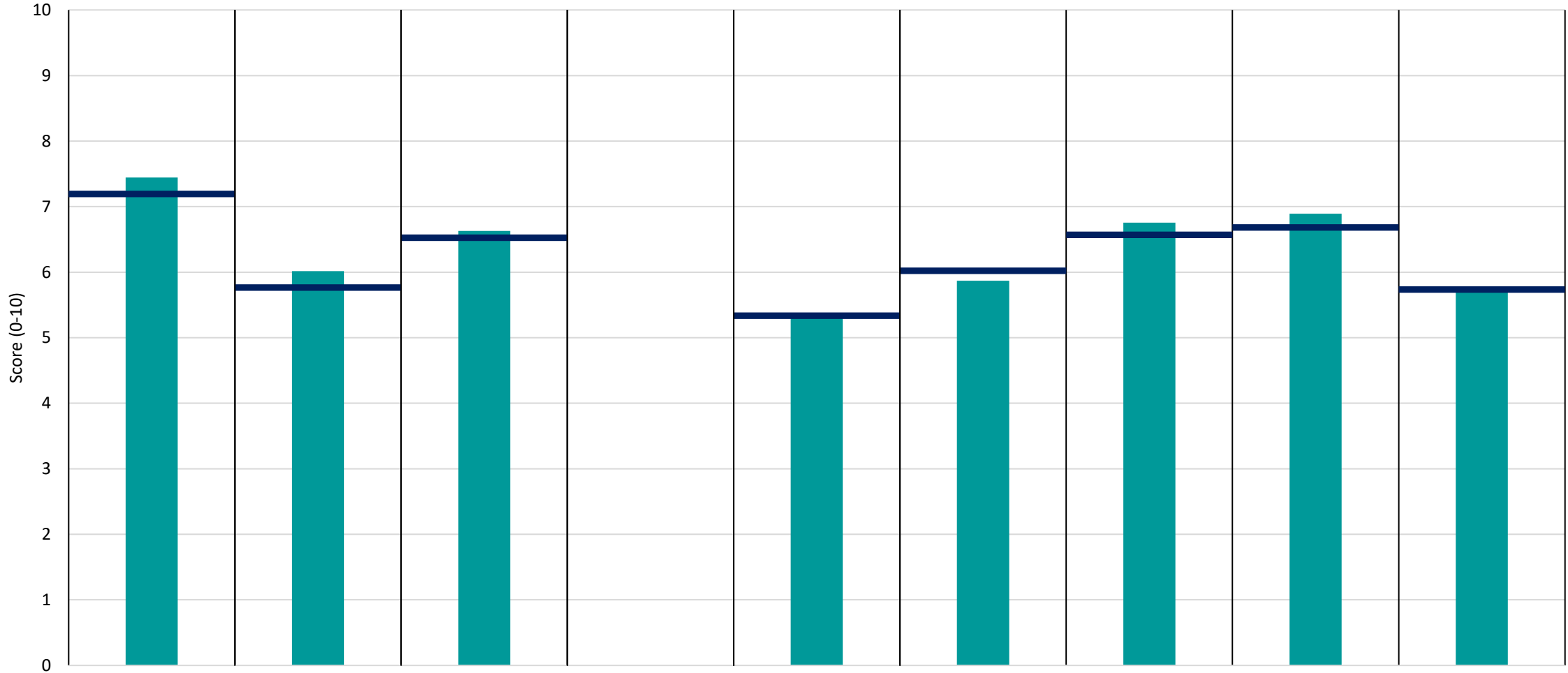|	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.44	6.02	6.63	-	5.36	5.87	6.75	6.89	5.75
Your org	7.19	5.76	6.53	-	5.34	6.02	6.57	6.68	5.73
Responses	113	113	112	-	106	111	113	112	113

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.