Survey Coordination Centre

NHS

NHS Arden and Greater East Midlands CSU

2023 NHS Staff Survey

Breakdown report

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Survey Coordination Centre NHS

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This breakdown report for NHS Arden and Greater East Midlands CSU contains results by breakdown area for People Promise element and theme results from the 2023 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this breakdown report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

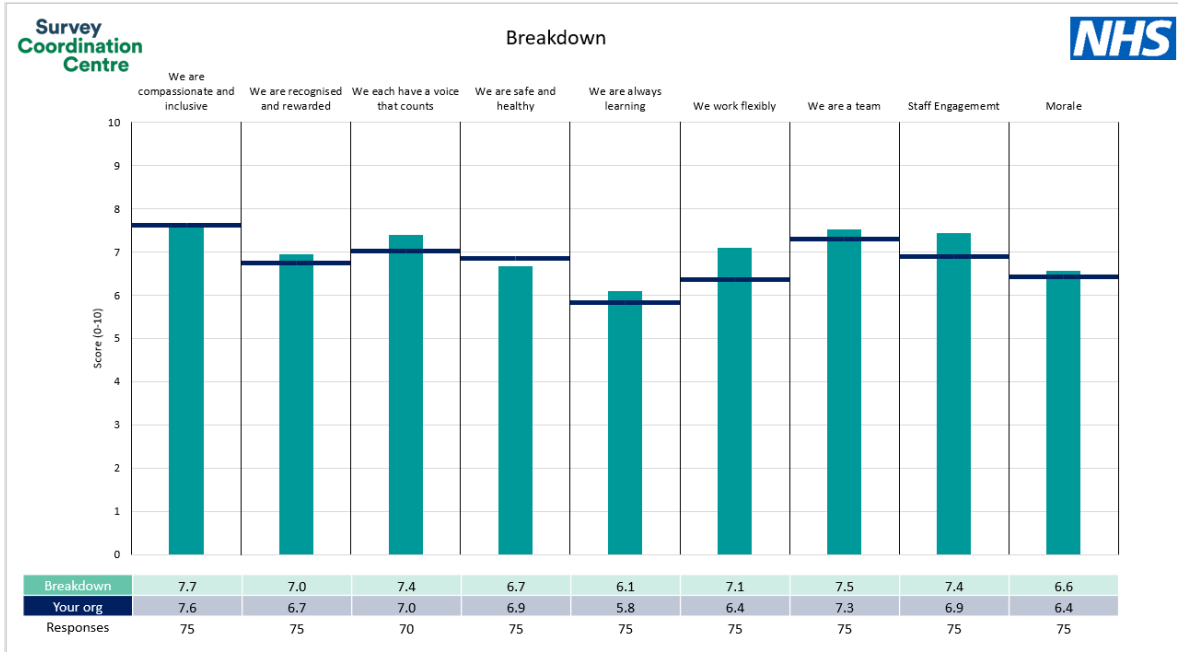
The breakdowns used in this report were provided and defined by NHS Arden and Greater East Midlands CSU. Details of how the People Promise element and theme scores were calculated are included in the Technical Document, available to download from our results website.

Key features

Breakdown type and **breakdown name** are specified in the header.

Breakdown results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a breakdown area is performing better or worse than the organisation average. For all People Promise element and theme results, a higher score is a better result than a lower score

The **number of responses** feeding into each measures and sub-scores for the **given breakdown** is specified below the table containing the breakdown and trust scores.



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagememt	Morale
Breakdown	7.7	7.0	7.4	6.7	6.1	7.1	7.5	7.4	6.6
Your org	7.6	6.7	7.0	6.9	5.8	6.4	7.3	6.9	6.4
Responses	75	75	70	75	75	75	75	75	75

! Note: when there are less than 10 responses in a group, results are suppressed to protect staff confidentiality, for some organisations this could mean that all breakdown results are suppressed.

Survey Coordination Centre

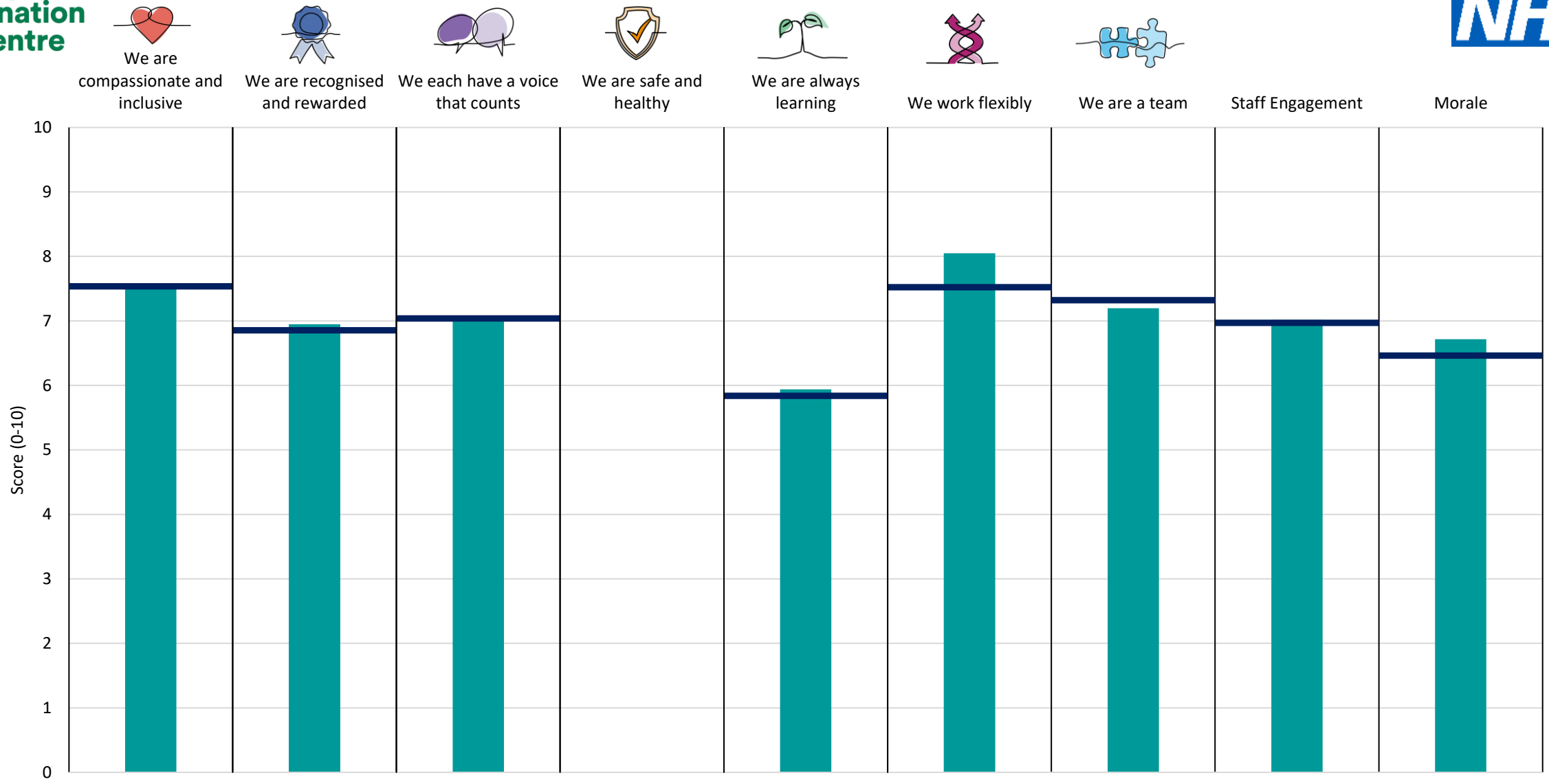
NHS

Breakdowns 1

NHS Arden and Greater East Midlands CSU

2023 NHS Staff Survey

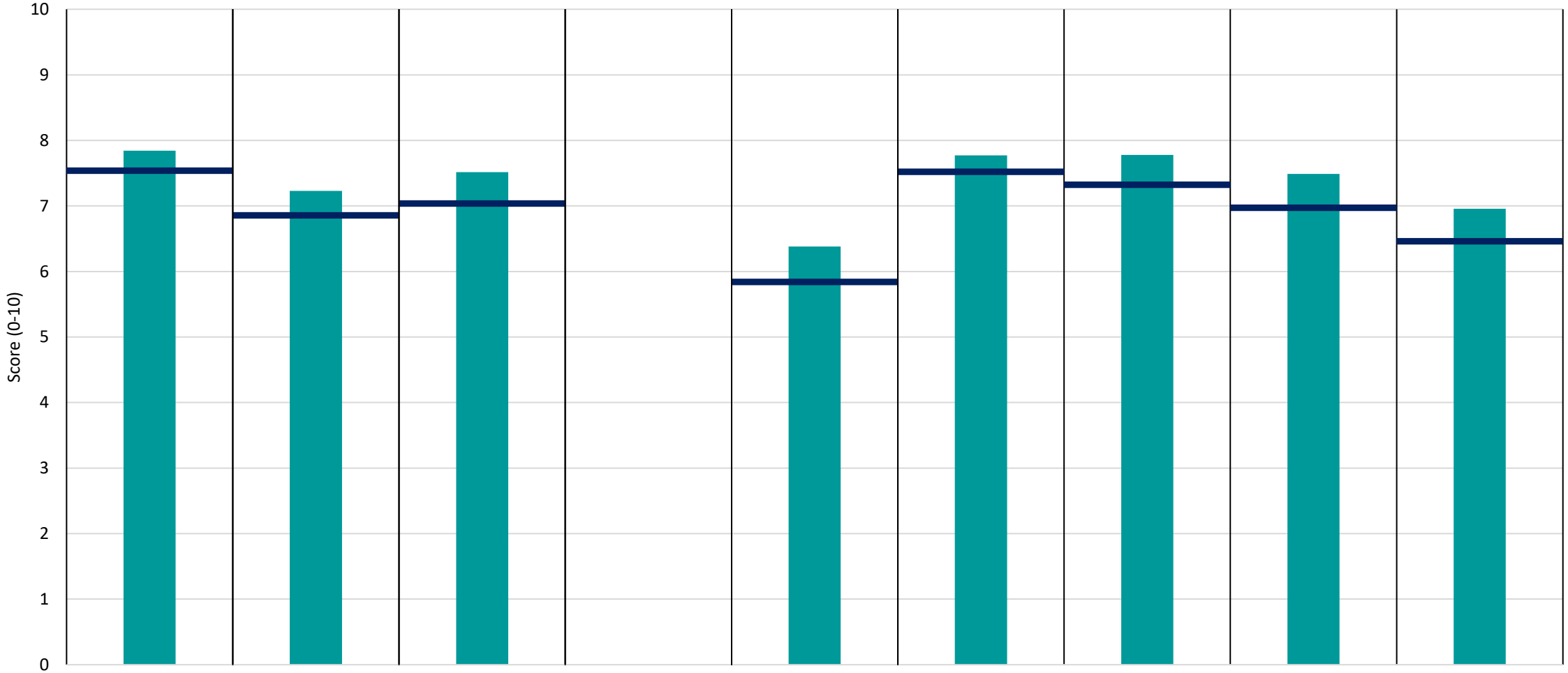
Business Intelligence



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.52	6.95	7.03	-	5.94	8.05	7.20	7.01	6.72
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	136	136	132	-	133	136	135	136	136

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

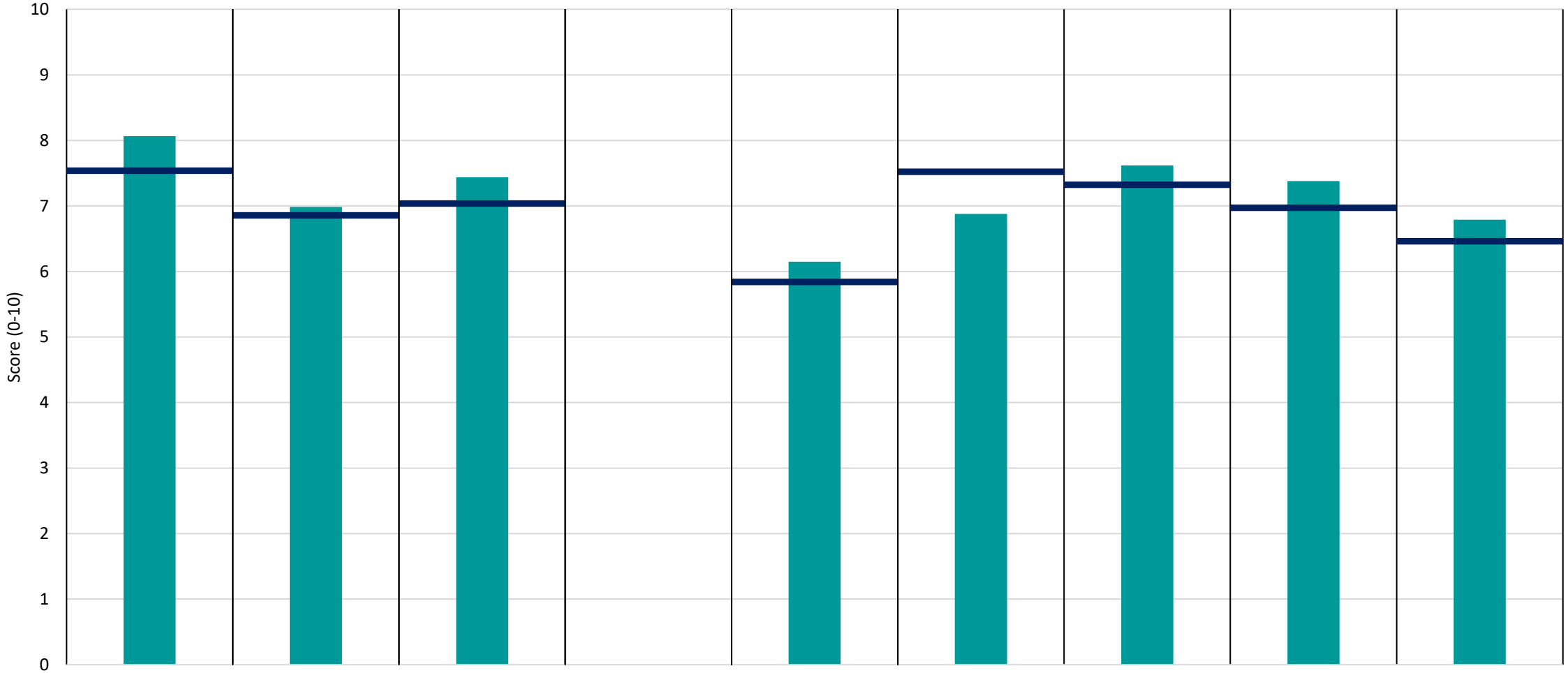
Business Services



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.84	7.23	7.52	-	6.38	7.77	7.78	7.49	6.96
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	77	77	76	-	74	77	77	77	77

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

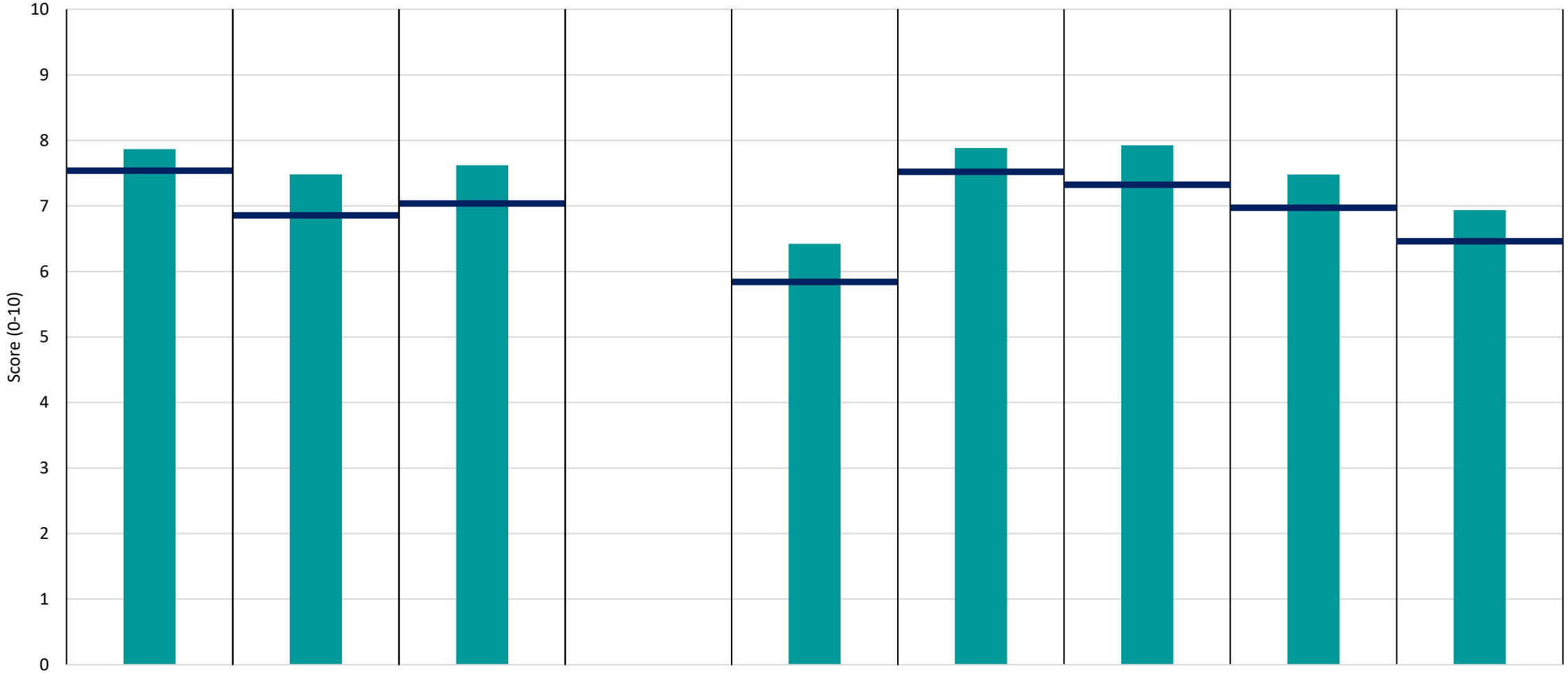
Clinical Services



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	8.07	6.99	7.44	-	6.15	6.88	7.62	7.38	6.79
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	62	62	61	-	61	62	62	62	62

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

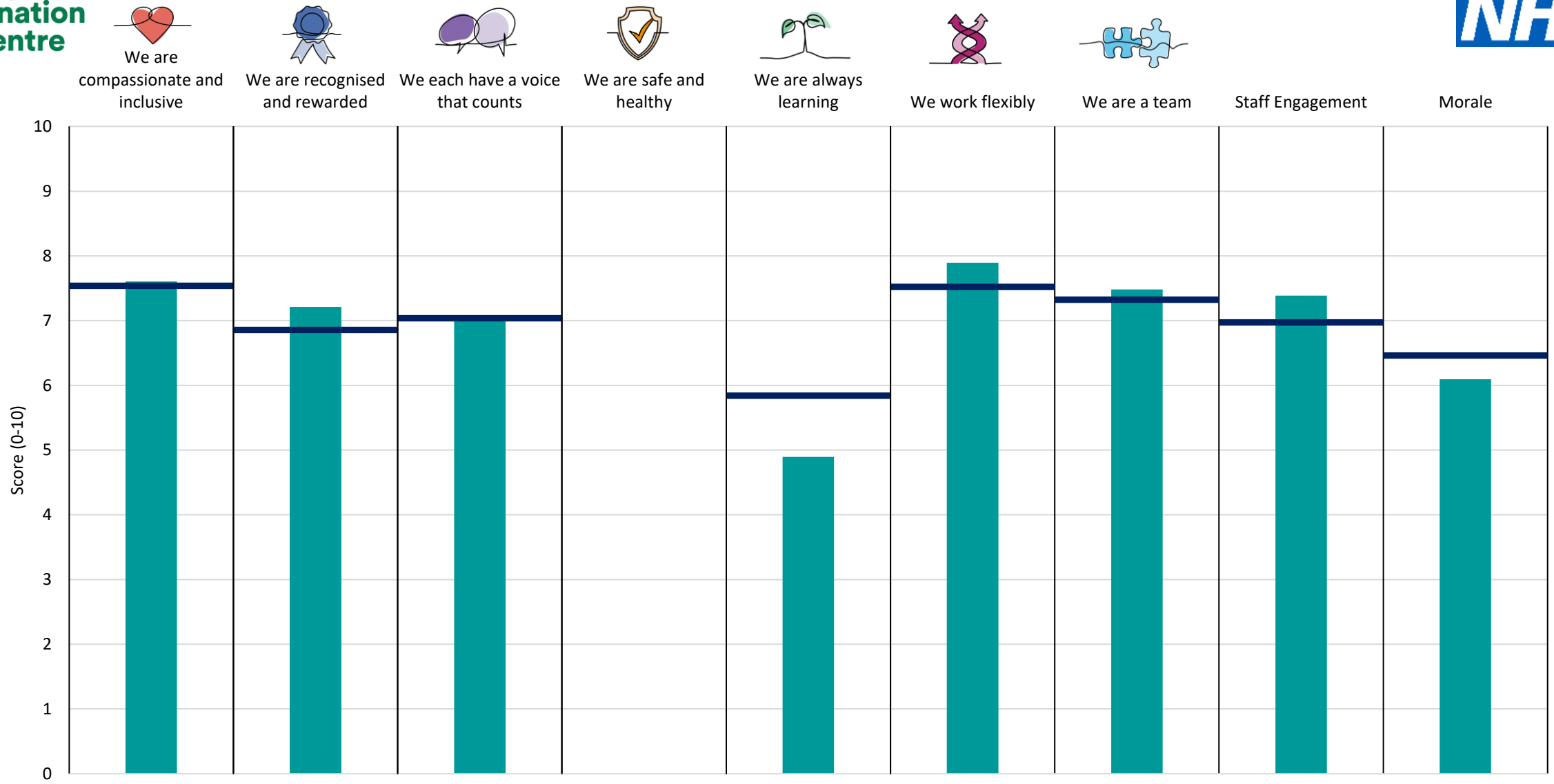
Corporate Finance



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.87	7.48	7.62	-	6.42	7.88	7.93	7.48	6.94
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	26	26	26	-	25	26	26	26	26

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

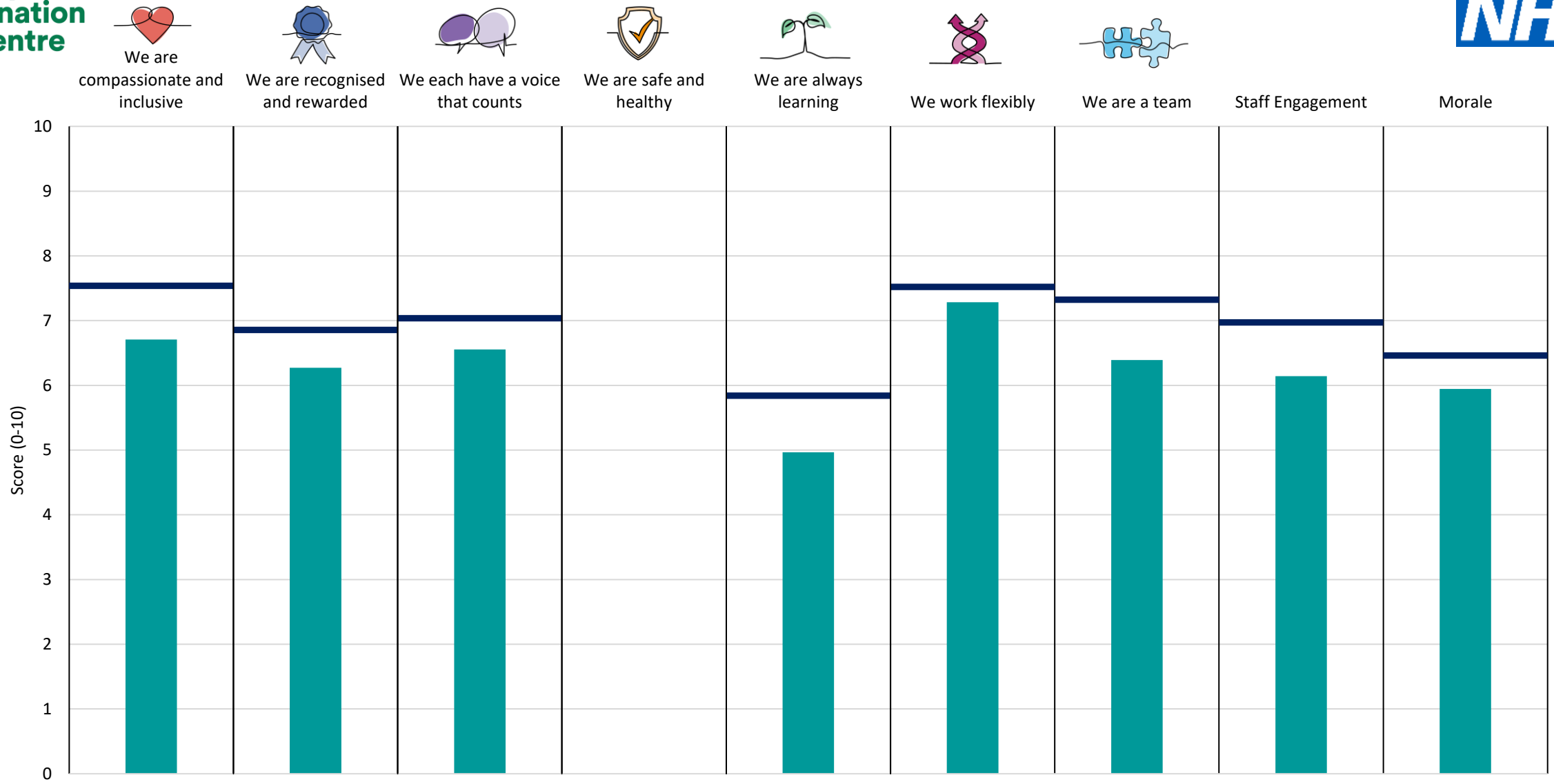
Flexible Resourcing



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.61	7.21	7.07	-	4.90	7.89	7.48	7.38	6.09
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	35	35	33	-	31	35	35	35	35

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

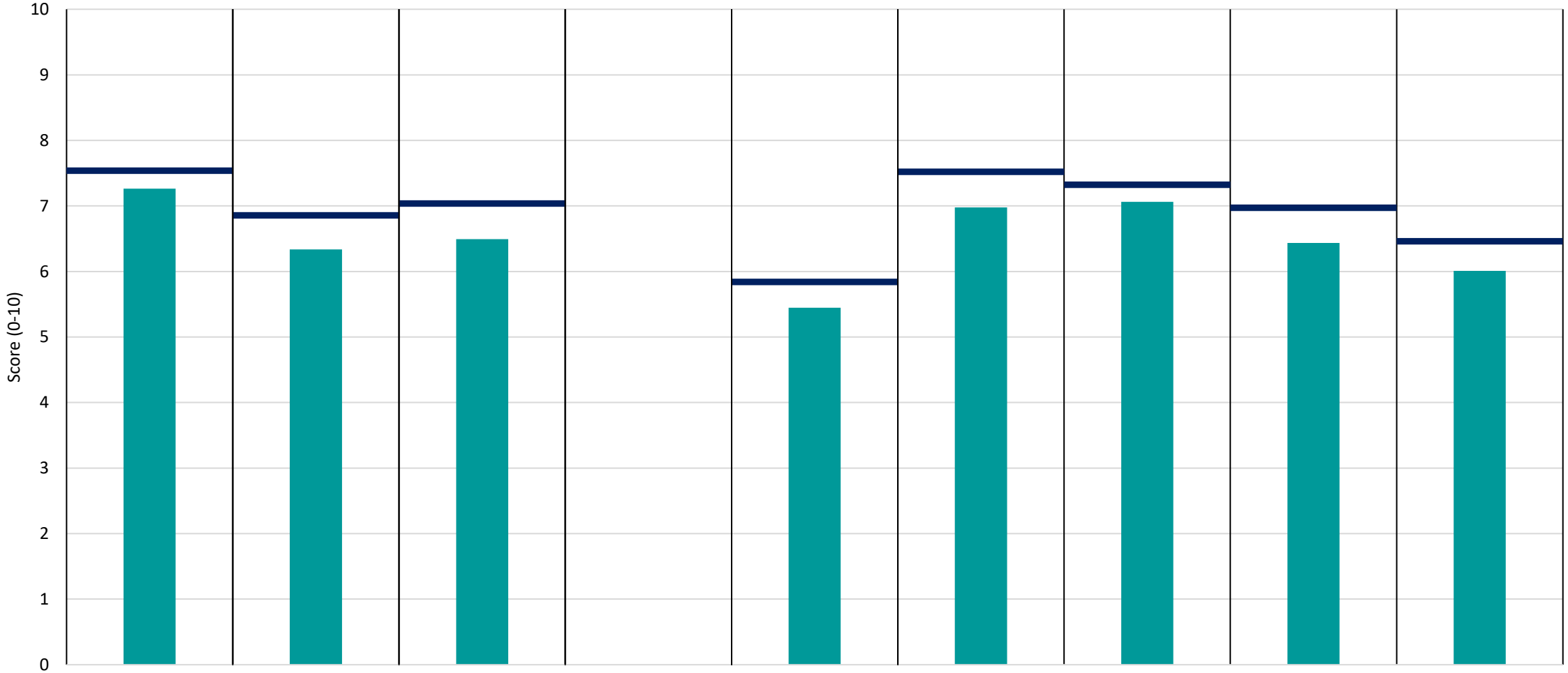
Health and Care Transformation



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	6.71	6.27	6.55	-	4.97	7.29	6.39	6.14	5.94
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	33	33	33	-	33	33	33	33	33

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

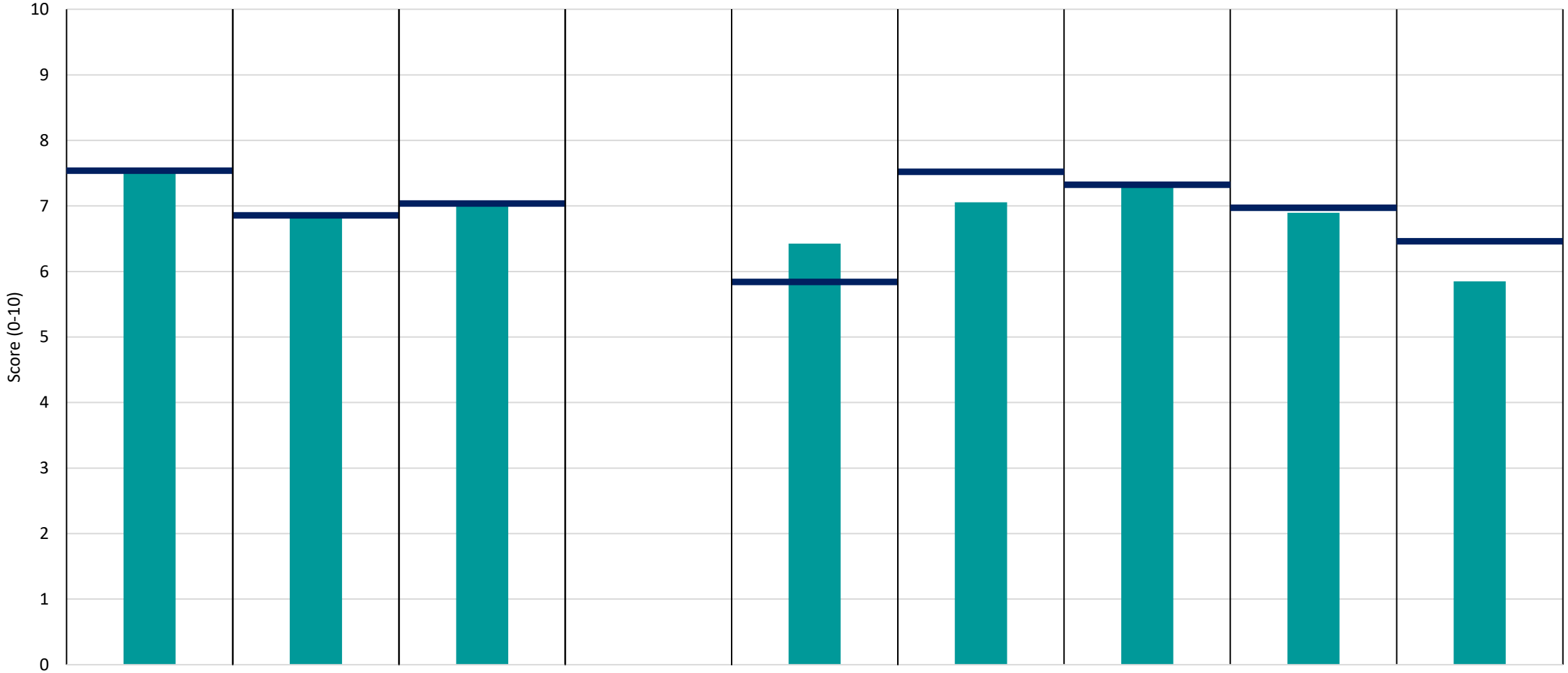
Information Technology



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.26	6.34	6.49	-	5.45	6.98	7.06	6.43	6.01
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	134	134	131	-	130	131	134	134	134

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

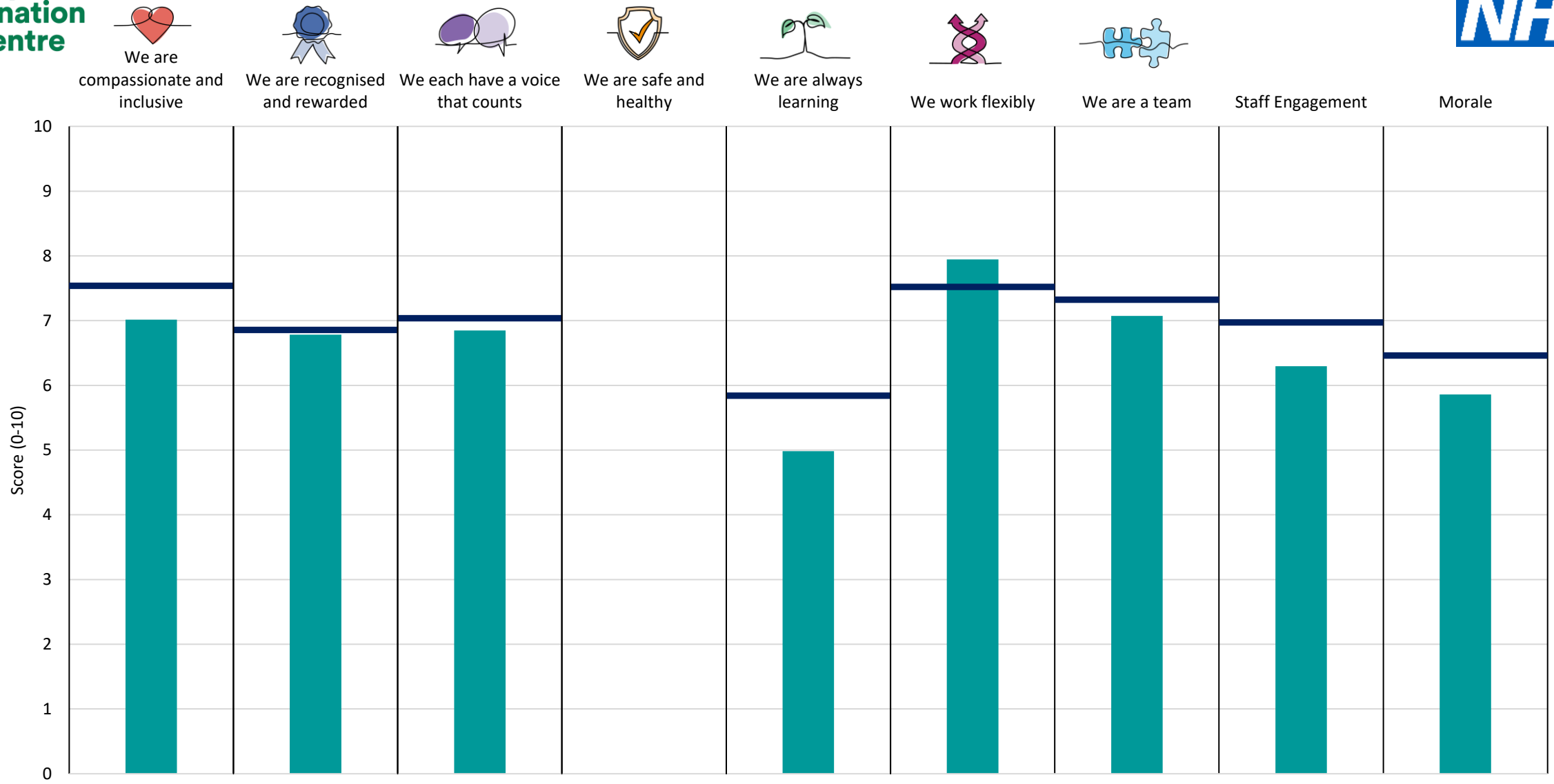
Procurement



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.55	6.88	7.05	-	6.43	7.05	7.37	6.90	5.85
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	29	29	28	-	29	29	29	29	29

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

Strategy, Innovation and Planning



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.01	6.78	6.85	-	4.98	7.94	7.07	6.30	5.86
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	15	15	15	-	15	15	15	15	15

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

Survey Coordination Centre

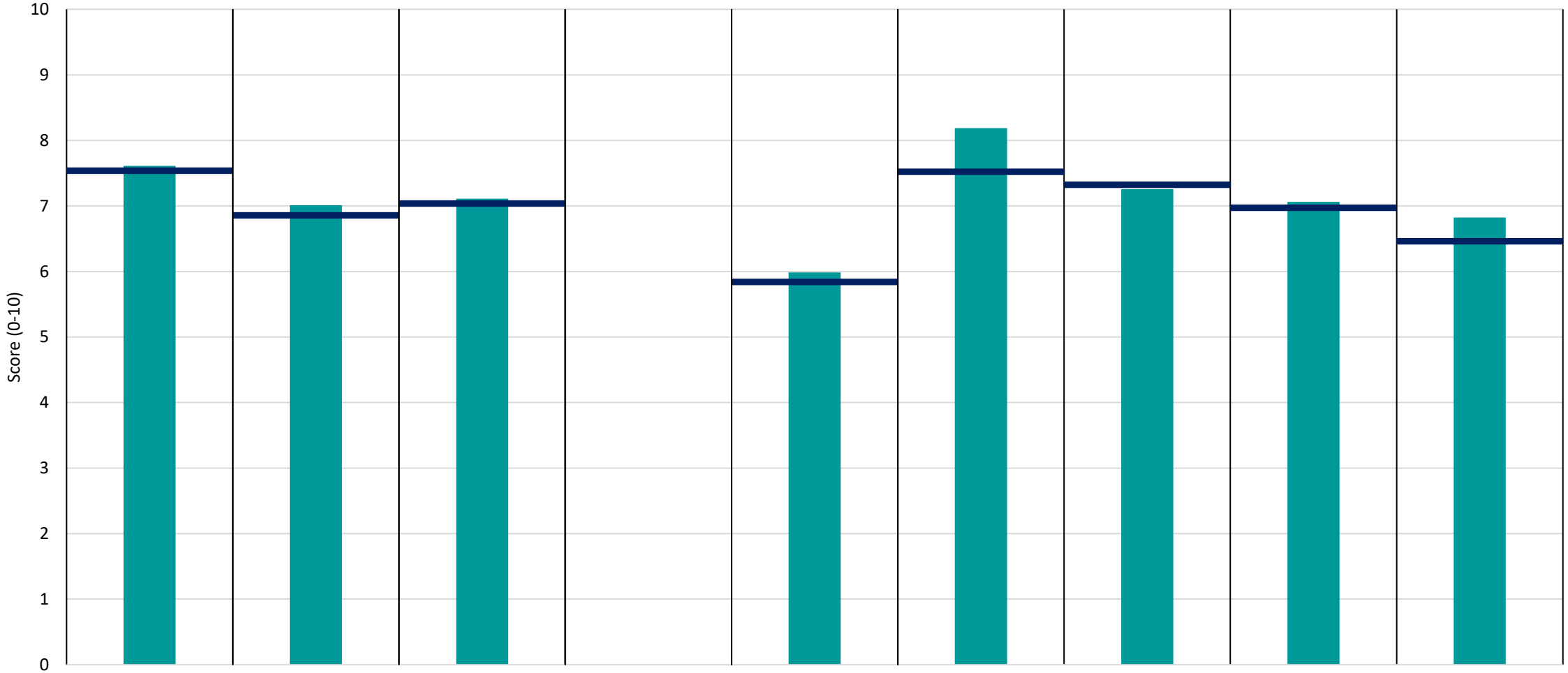
NHS

Breakdowns 2

NHS Arden and Greater East Midlands CSU

2023 NHS Staff Survey

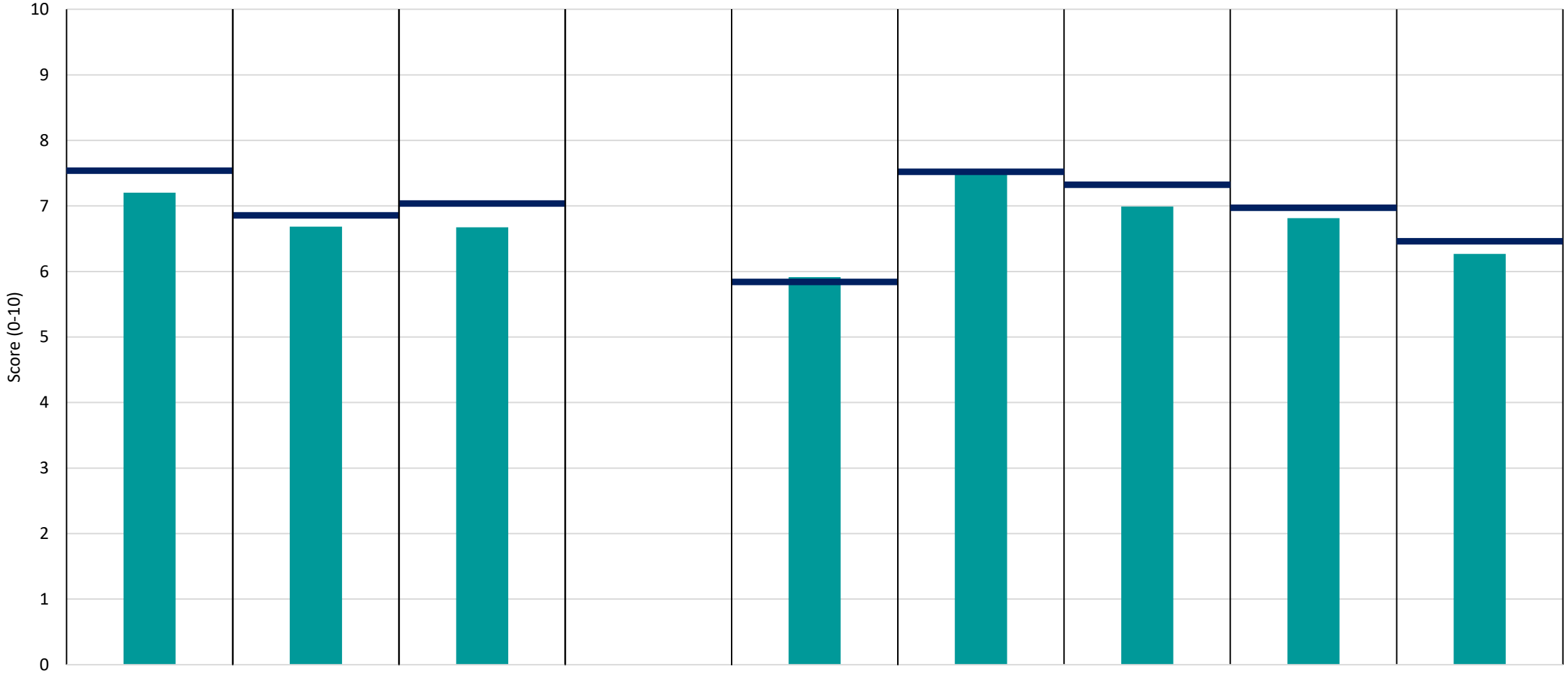
BI - Chief Data Office



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.61	7.01	7.11	-	5.98	8.19	7.26	7.06	6.82
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	114	114	110	-	111	114	113	114	114

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

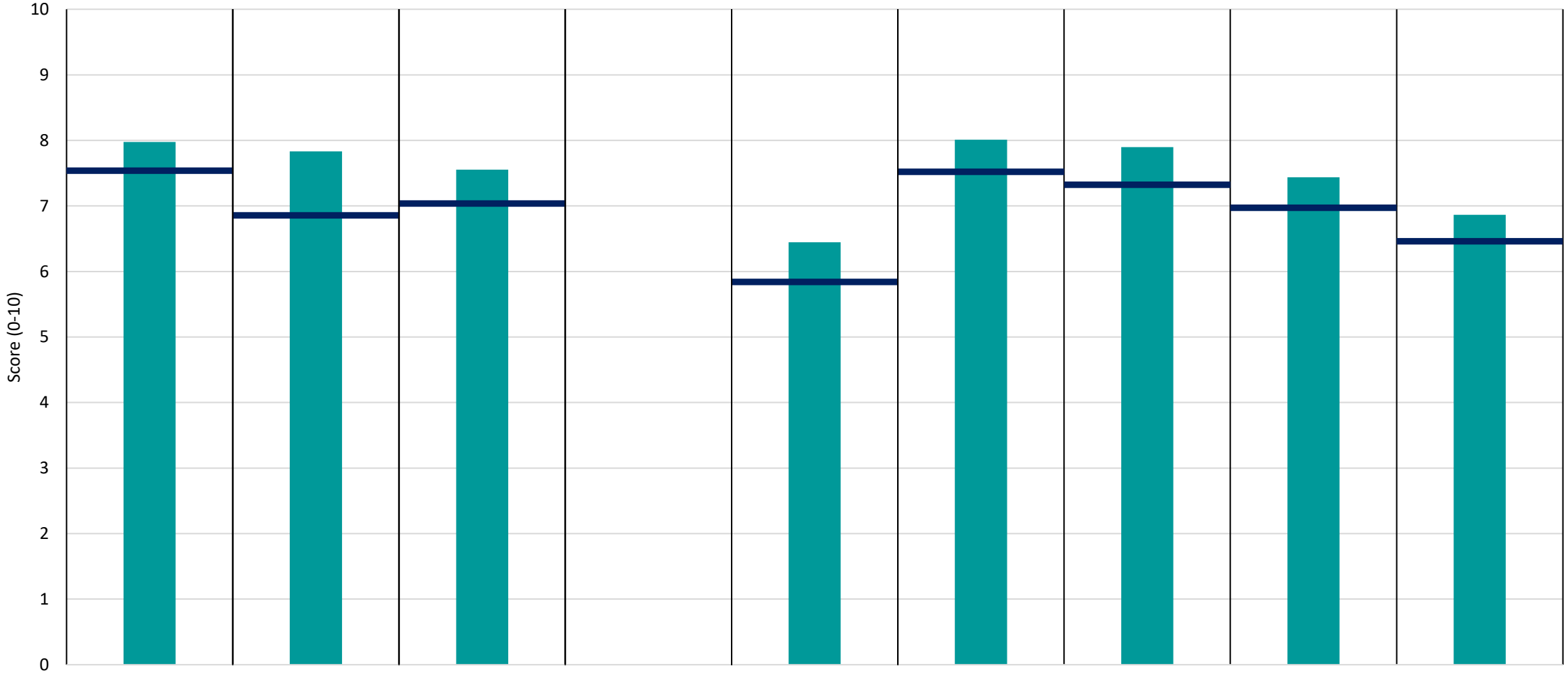
BI - Strategy and Planning



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.20	6.68	6.67	-	5.91	7.48	6.99	6.81	6.27
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	19	19	19	-	19	19	19	19	19

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

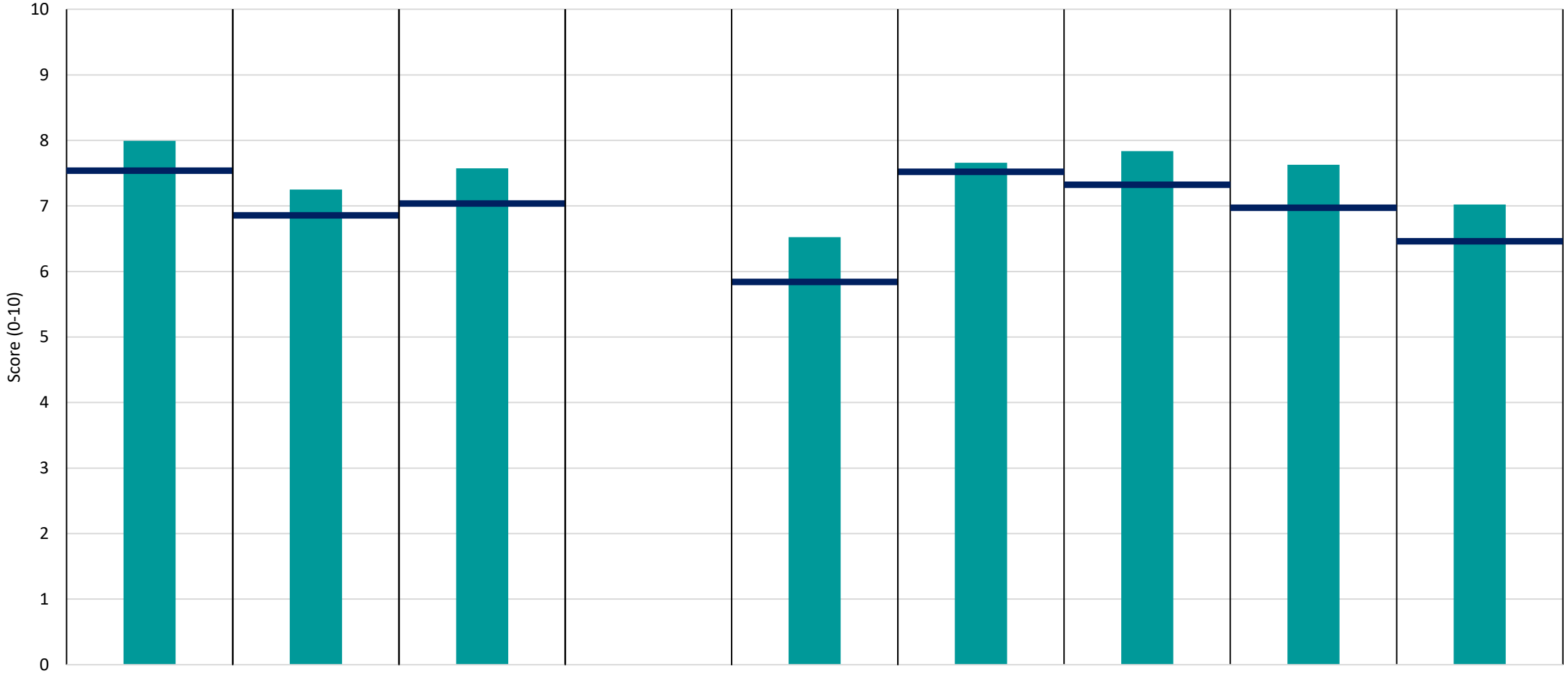
Business Services - Communications



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.98	7.83	7.55	-	6.44	8.01	7.90	7.44	6.87
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	18	18	18	-	18	18	18	18	18

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

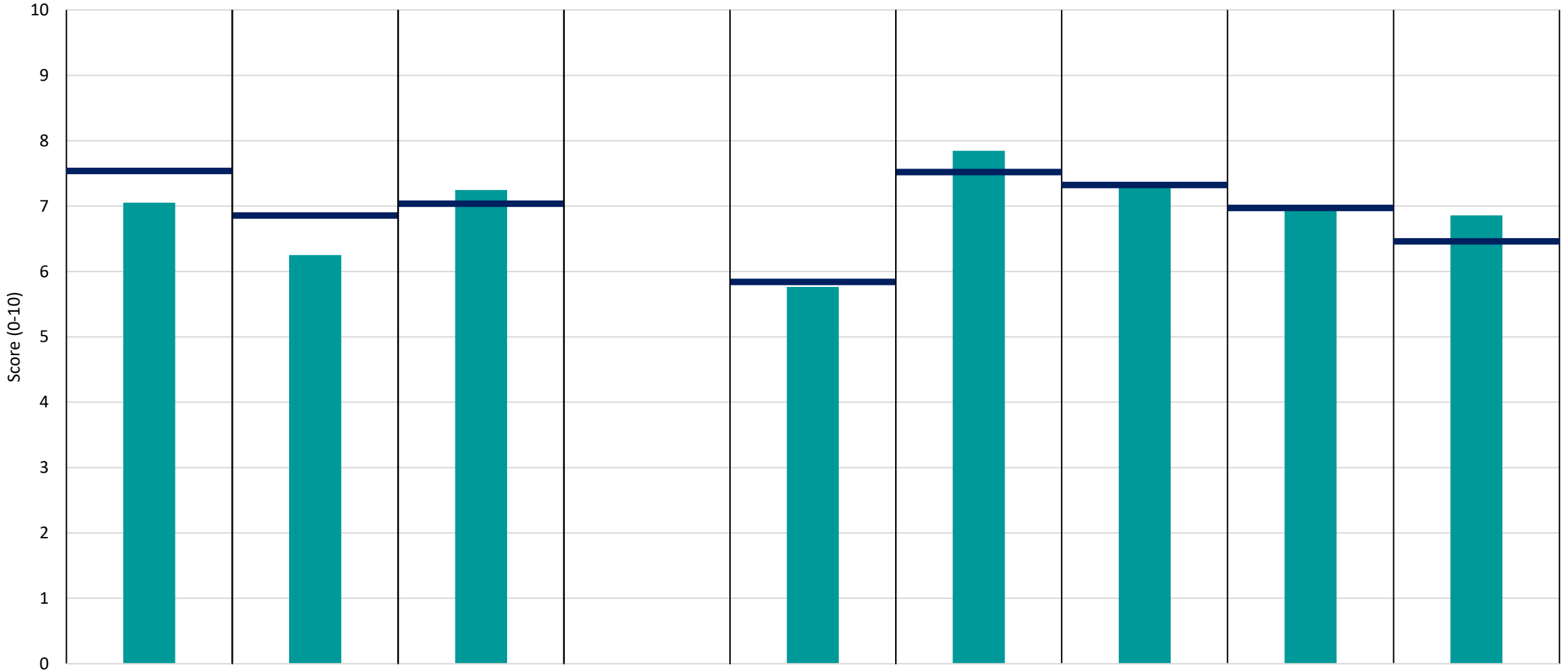
Business Services - Human Resources



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.99	7.25	7.57	-	6.53	7.66	7.84	7.63	7.02
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	47	47	46	-	44	47	47	47	47

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

Business Services - Integrated Corporate & Governance



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.05	6.25	7.25	-	5.76	7.85	7.37	7.01	6.86
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	12	12	12	-	12	12	12	12	12

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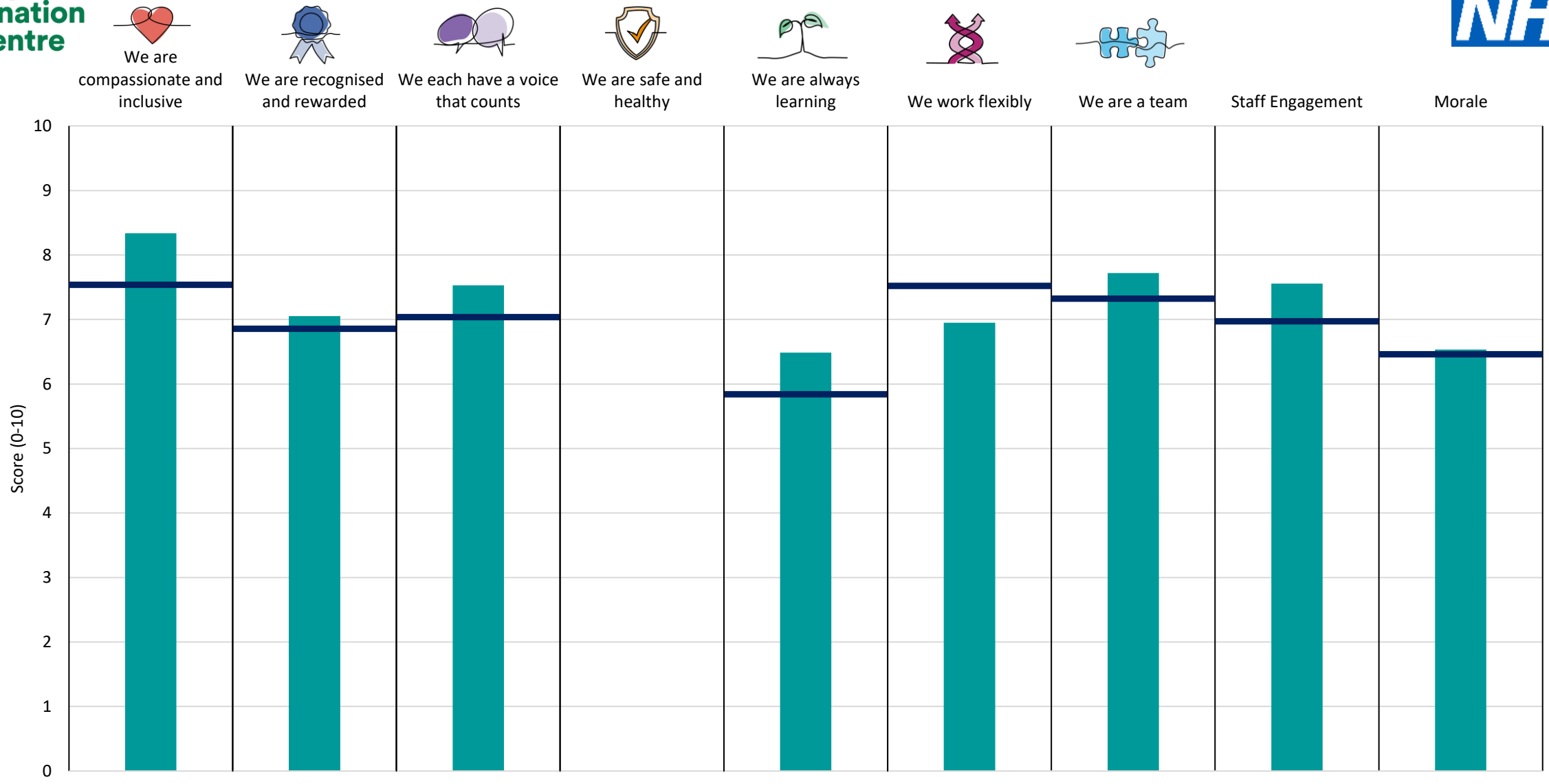
Clincal Services - Medicines Management



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	8.34	7.05	7.53	-	6.49	6.95	7.72	7.56	6.53
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	19	19	19	-	19	19	19	19	19

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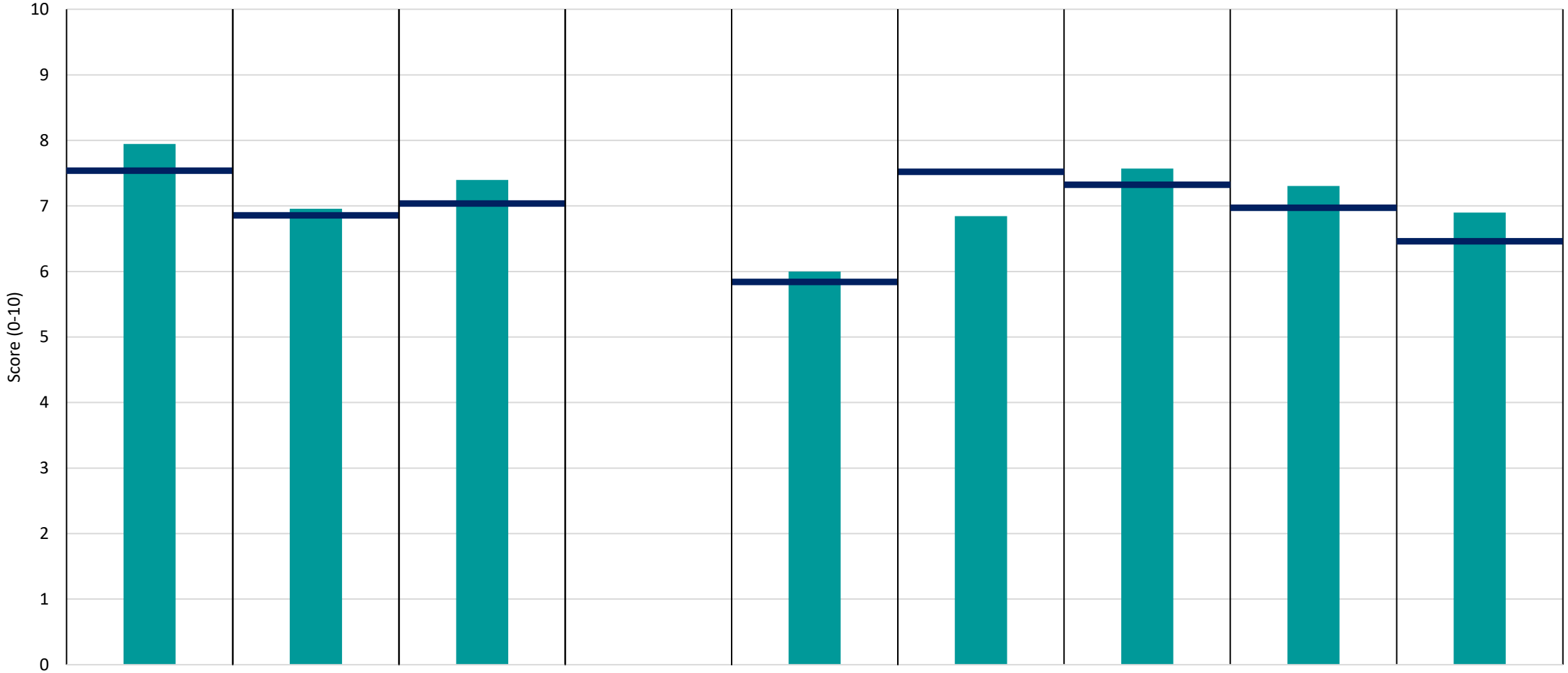
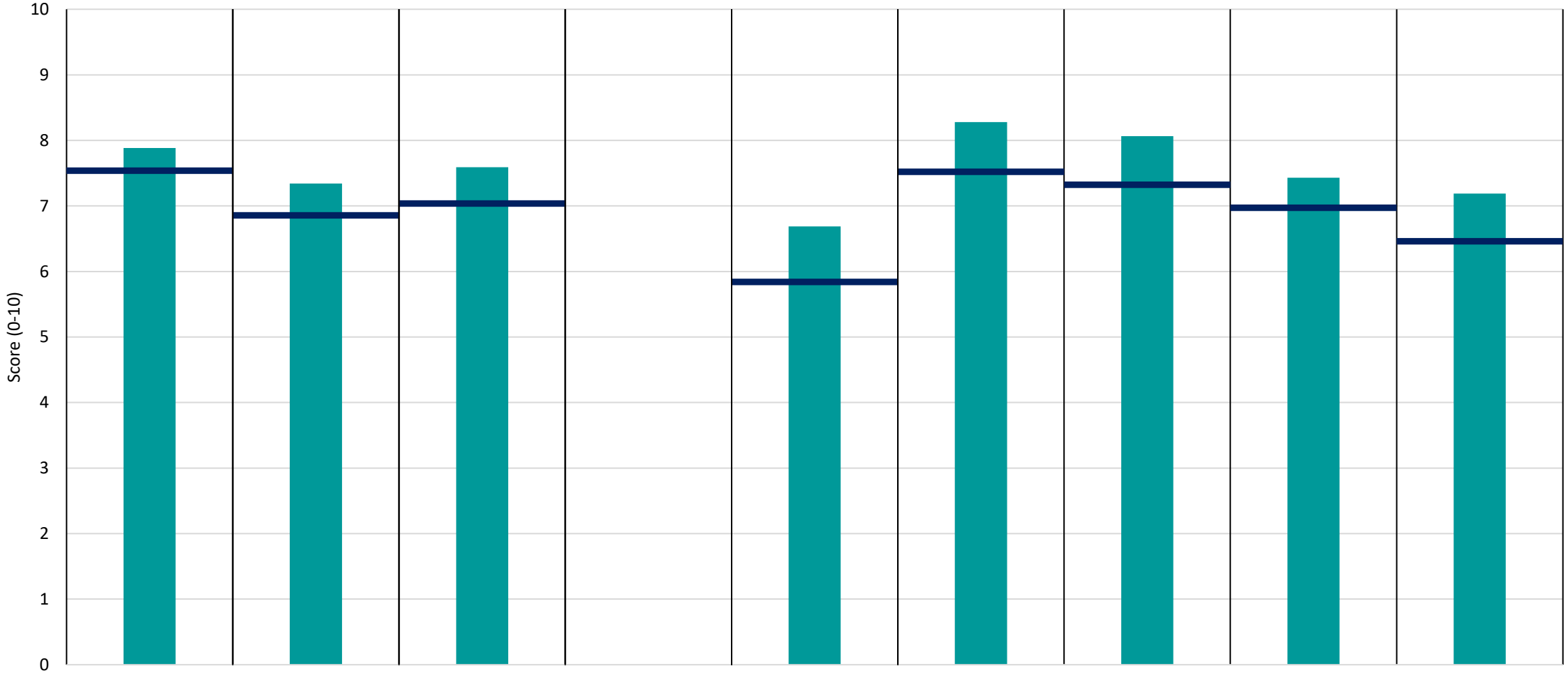
Clinical Services



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.95	6.96	7.40	-	6.00	6.85	7.57	7.30	6.90
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	43	43	42	-	42	43	43	43	43

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

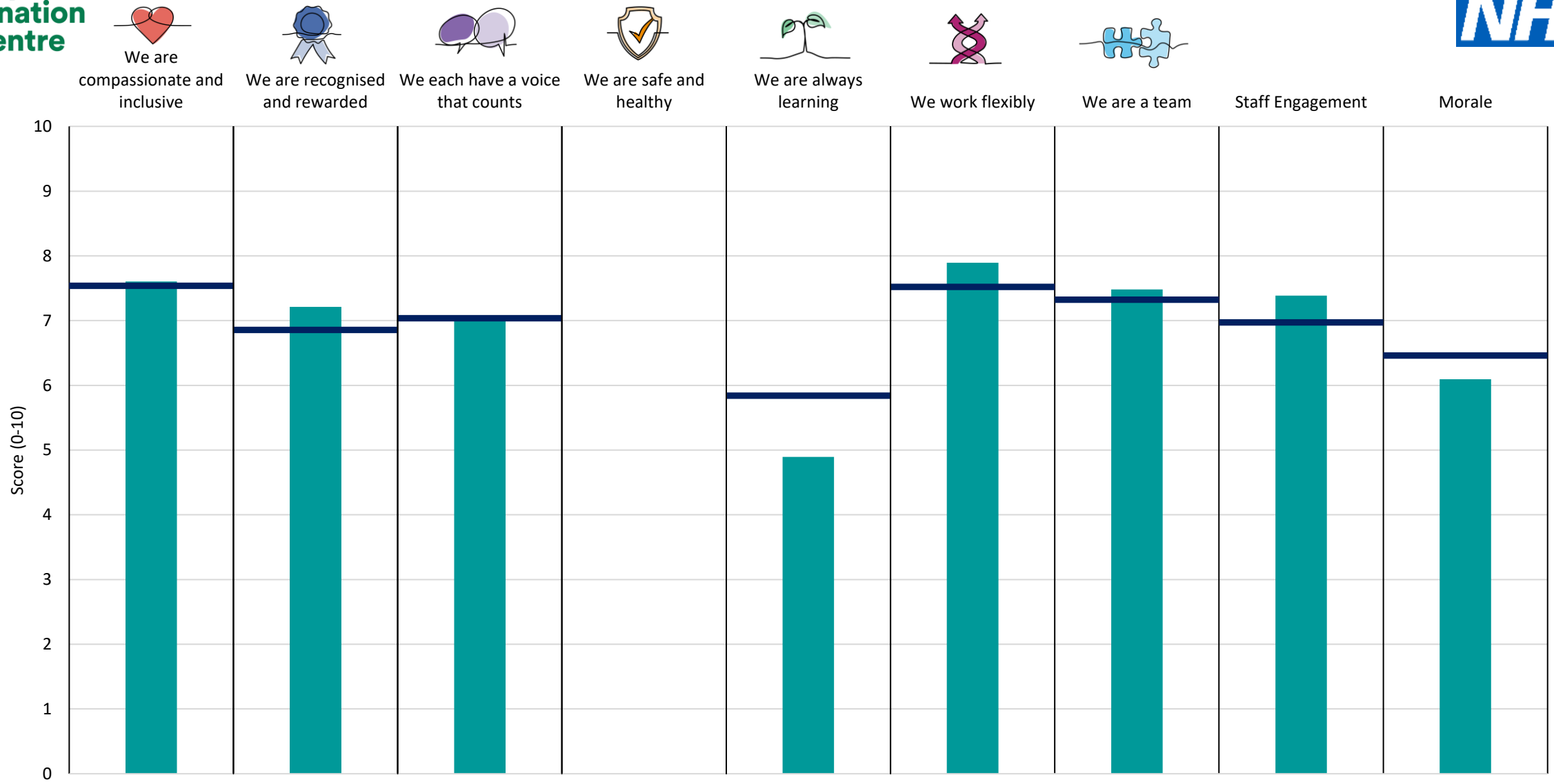
Customer Finance



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.88	7.34	7.59	-	6.69	8.28	8.07	7.43	7.19
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	16	16	16	-	16	16	16	16	16

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

Flexible Resourcing



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.61	7.21	7.07	-	4.90	7.89	7.48	7.38	6.09
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	35	35	33	-	31	35	35	35	35

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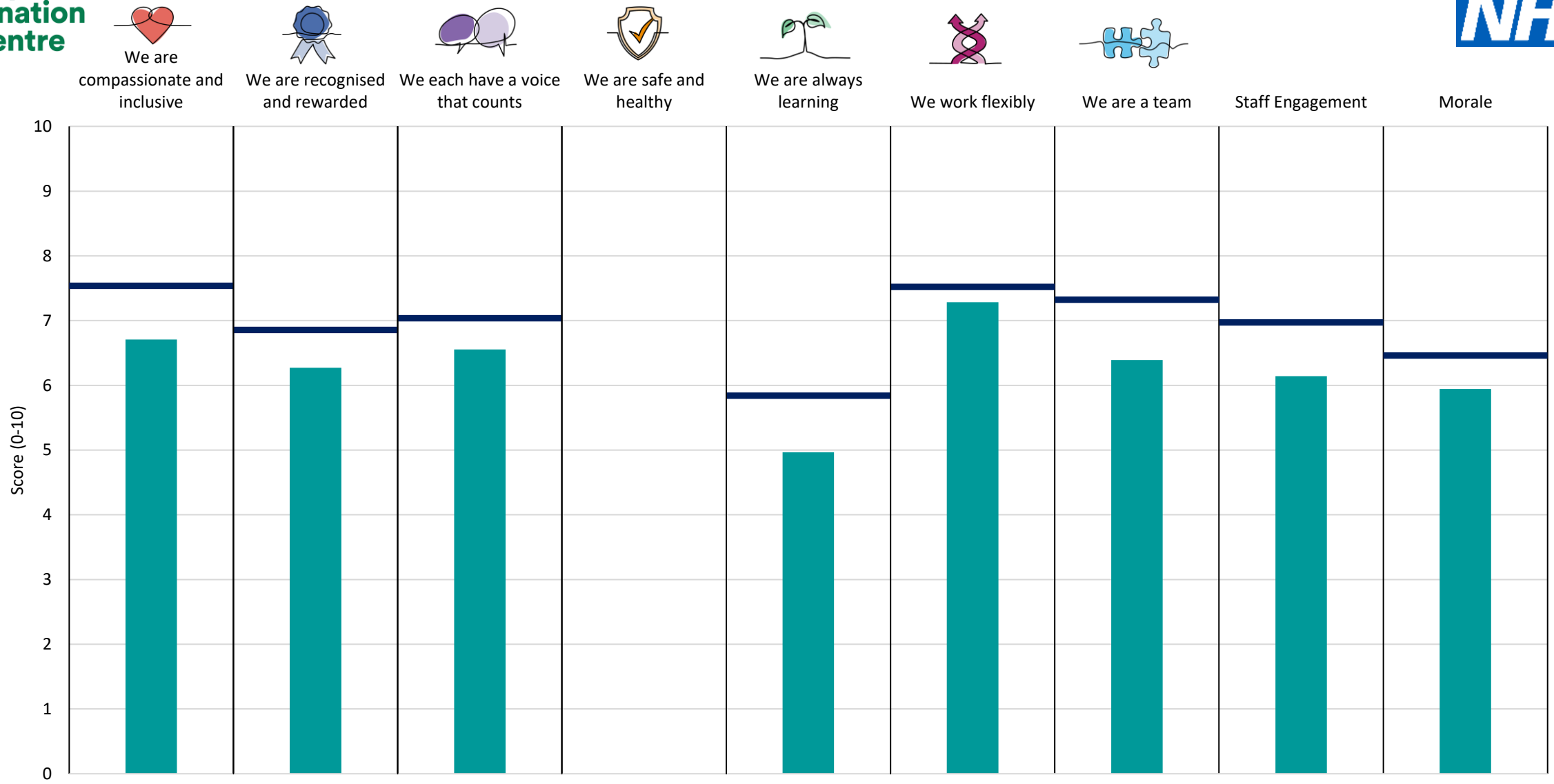
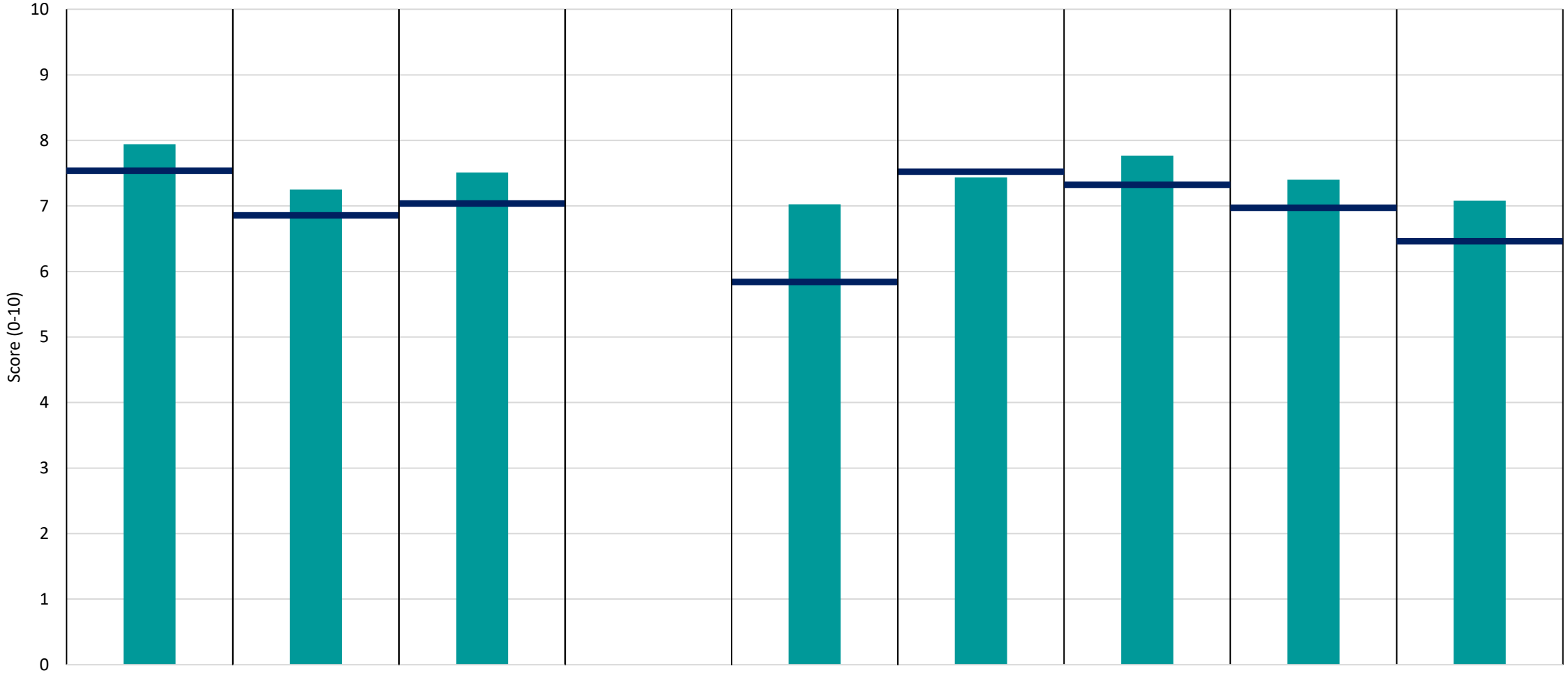
Health and Care Transformation



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	6.71	6.27	6.55	-	4.97	7.29	6.39	6.14	5.94
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	33	33	33	-	33	33	33	33	33

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

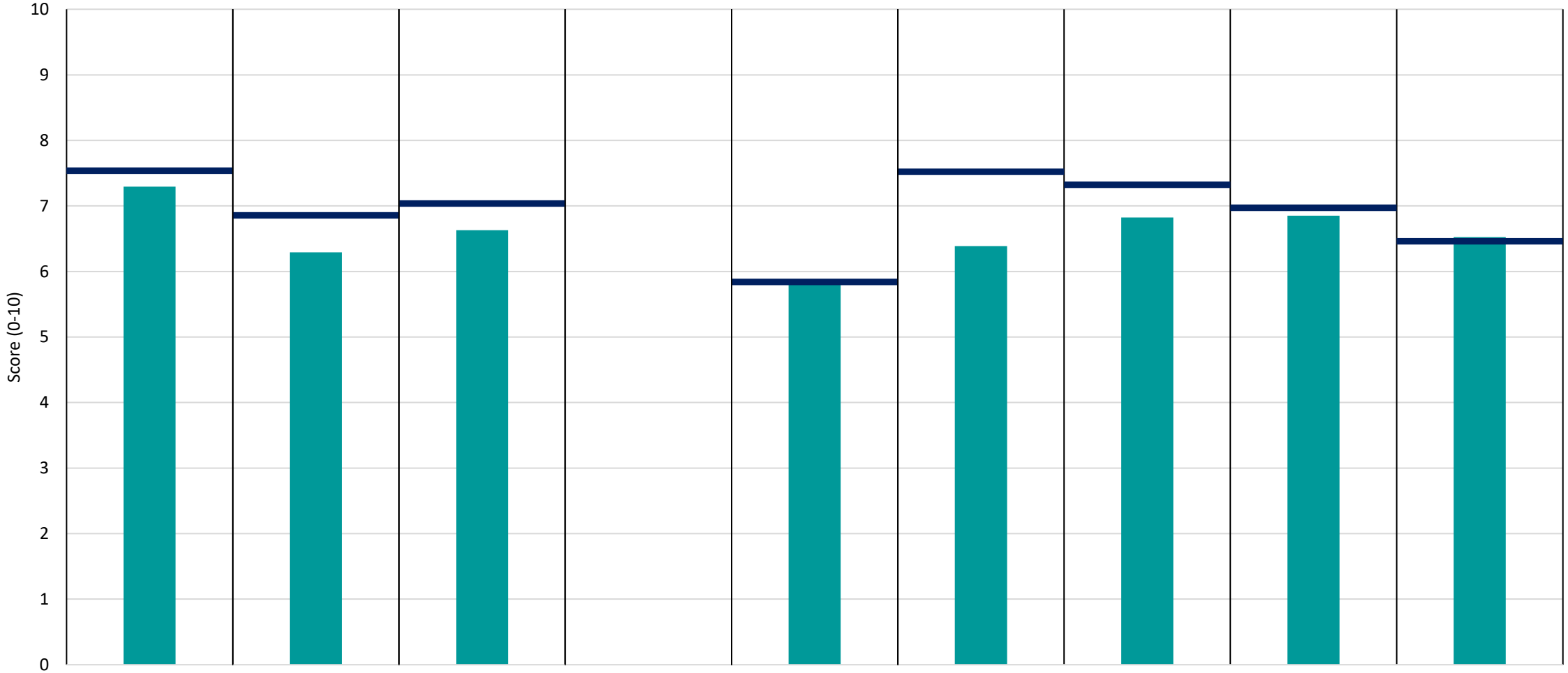
Information Technology - Business Management



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.94	7.25	7.51	-	7.02	7.44	7.77	7.40	7.08
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	14	14	14	-	14	13	14	14	14

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

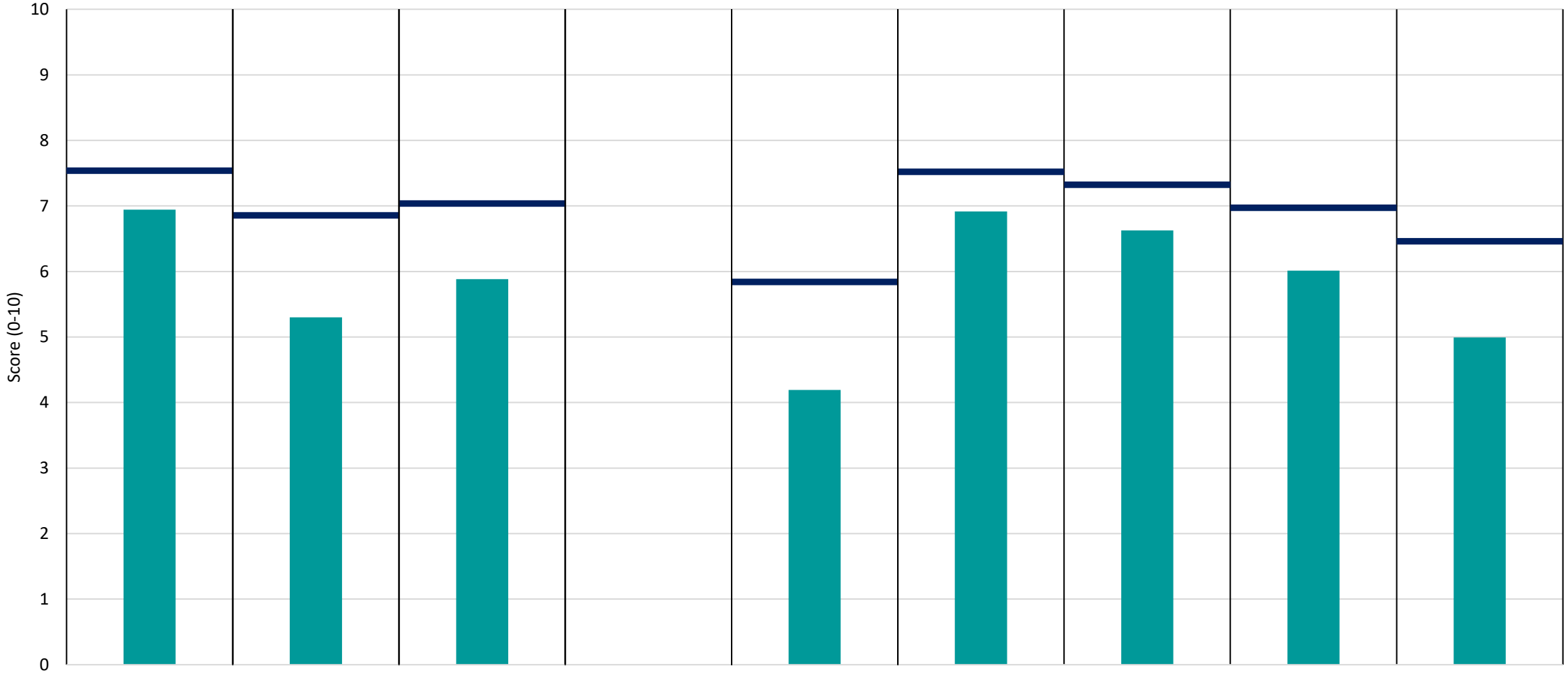
Information Technology - Clinical Systems



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.29	6.29	6.63	-	5.80	6.39	6.82	6.85	6.52
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	12	12	12	-	12	12	12	12	12

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

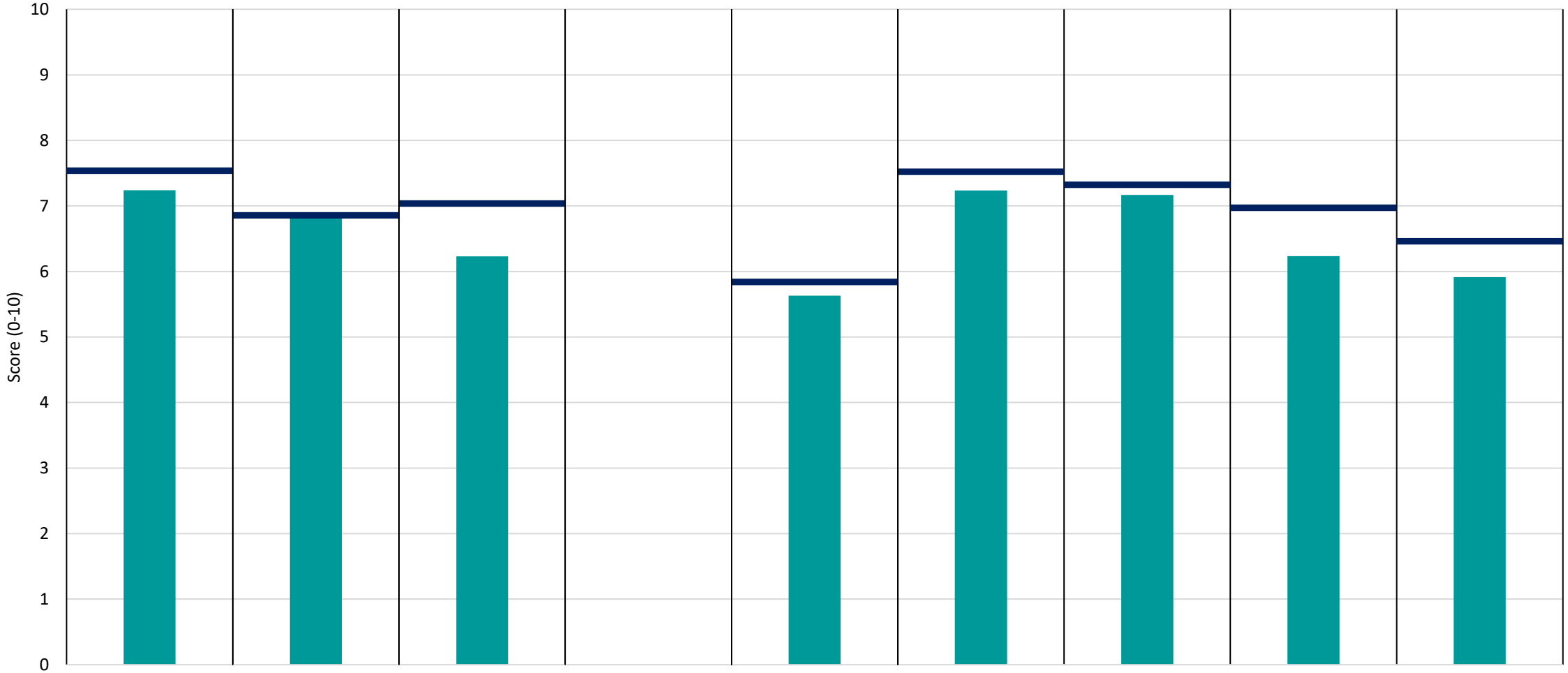
Information Technology - Infrastructure



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	6.94	5.30	5.88	-	4.19	6.92	6.63	6.01	4.99
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	17	17	17	-	16	15	17	17	17

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

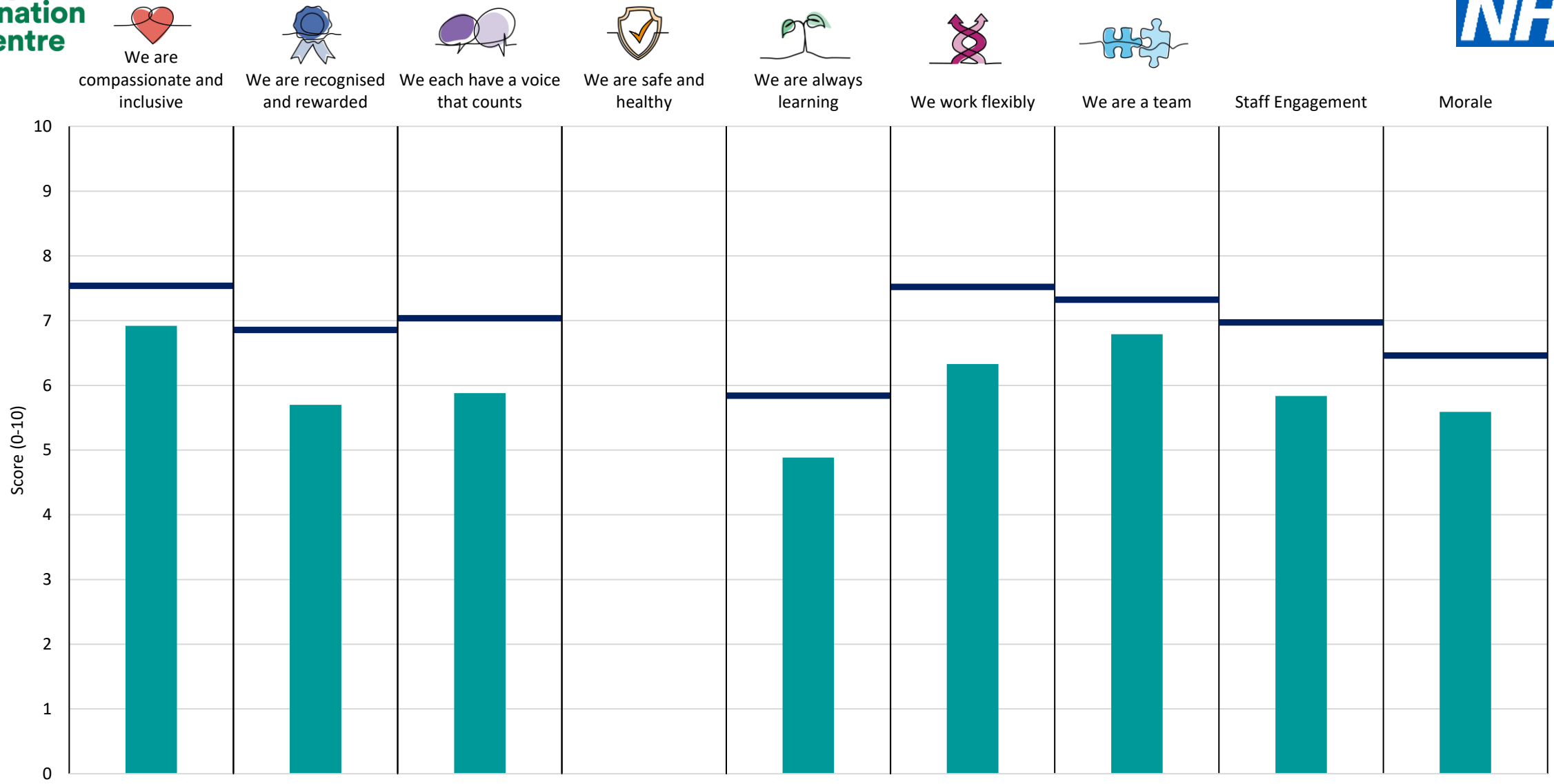
Information Technology - Programmes & Projects



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.24	6.84	6.23	-	5.63	7.24	7.17	6.24	5.91
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	19	19	17	-	18	19	19	19	19

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

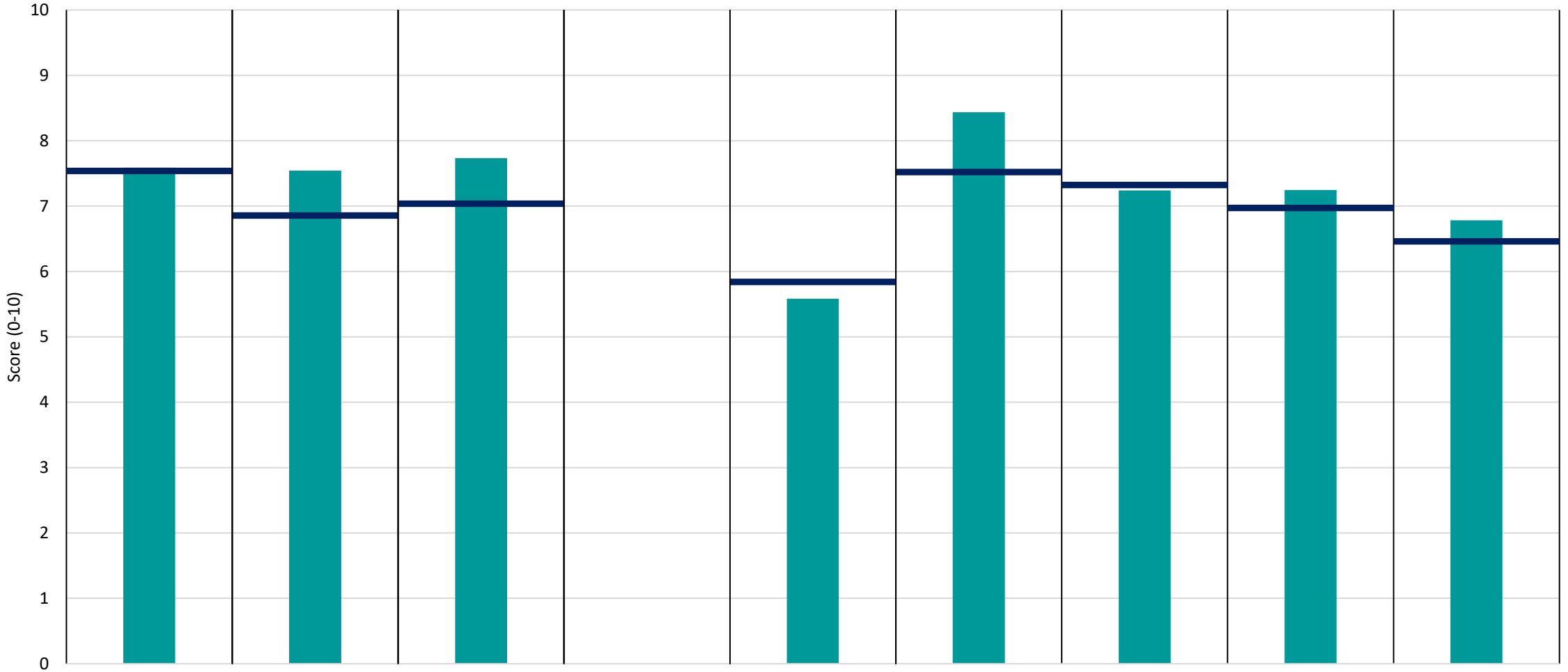
Information Technology - Service Delivery



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	6.92	5.70	5.88	-	4.89	6.33	6.79	5.84	5.59
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	53	53	52	-	52	53	53	53	53

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

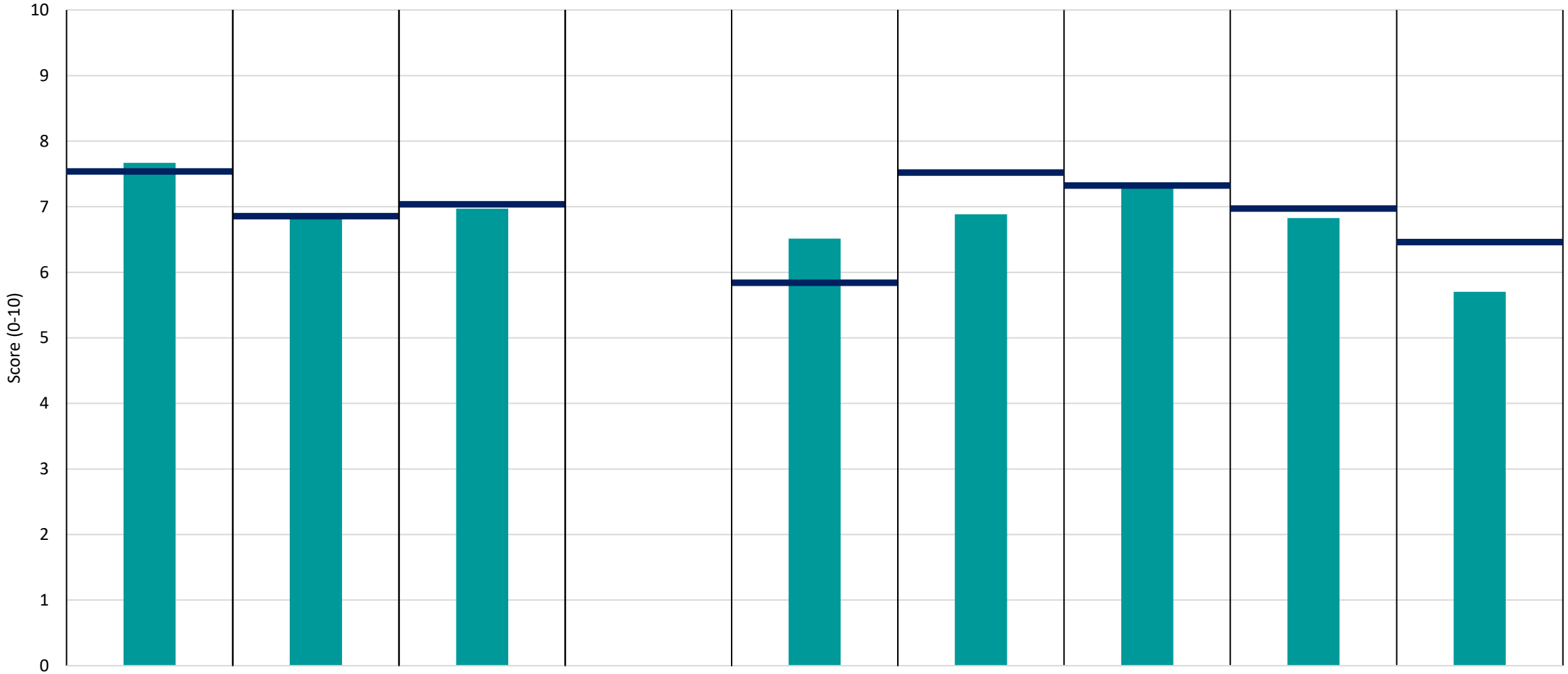
Information Technology - Systems and Improvement



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.59	7.54	7.73	-	5.58	8.44	7.24	7.25	6.78
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	12	12	12	-	11	12	12	12	12

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

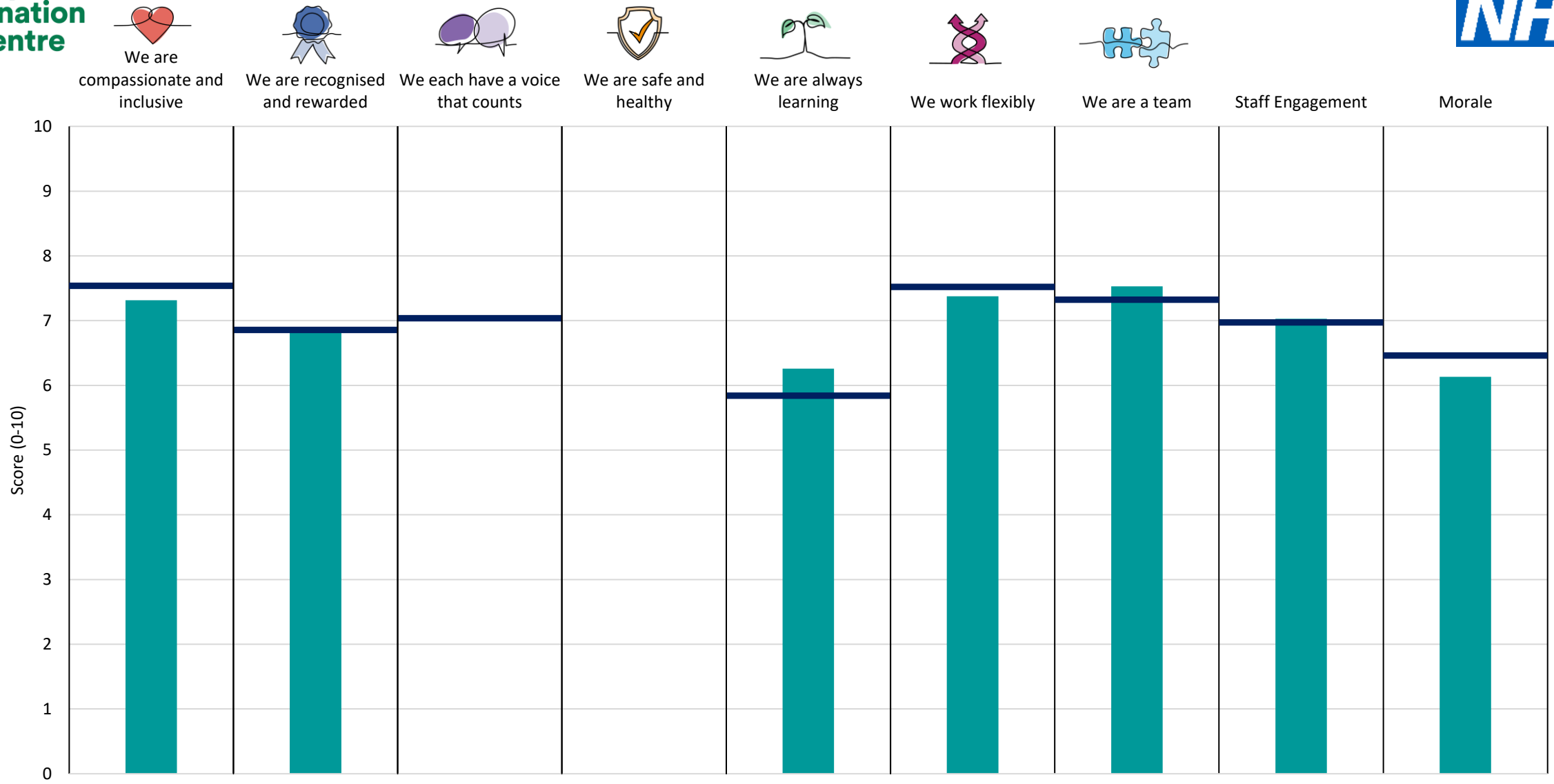
Procurement



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.67	6.87	6.97	-	6.51	6.89	7.29	6.83	5.70
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	19	19	19	-	19	19	19	19	19

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

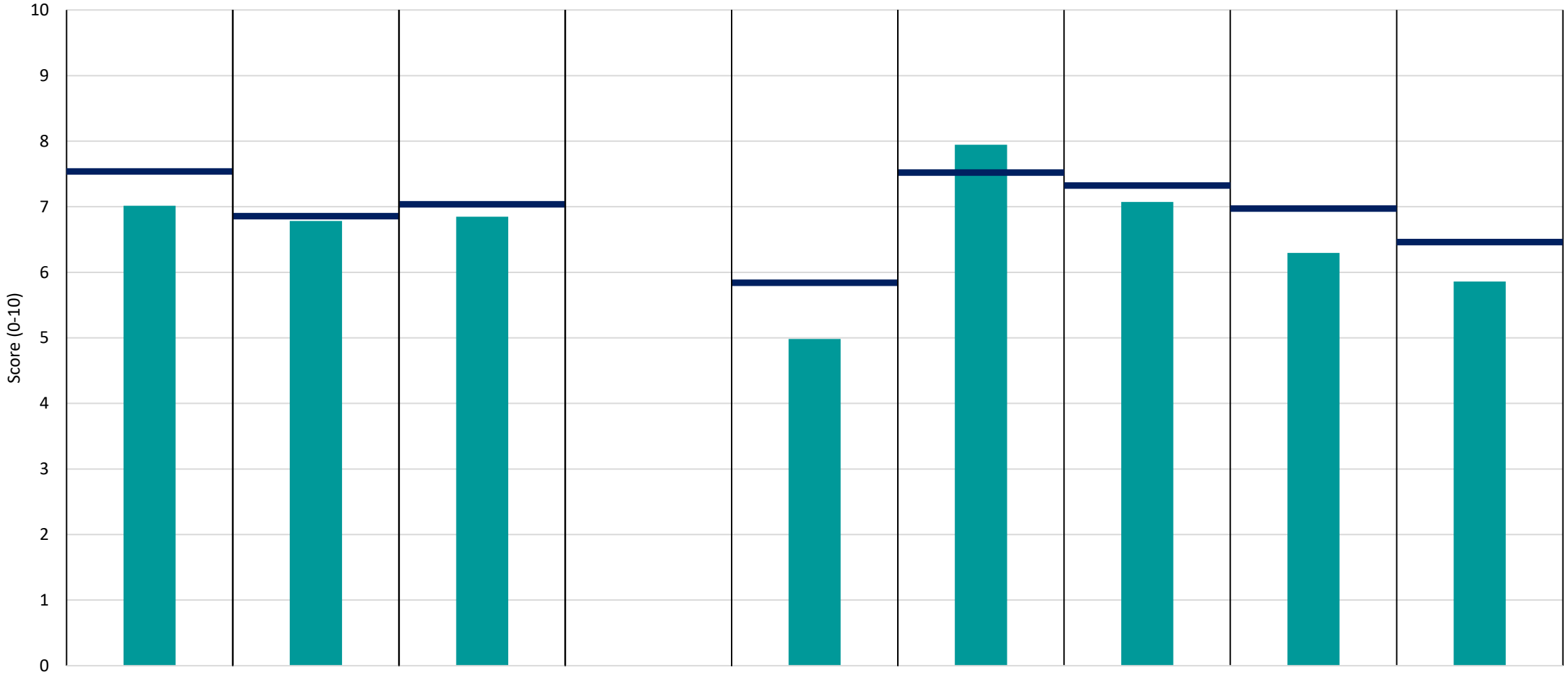
Procurement - Direct Commissioning



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.31	6.90	-	-	6.26	7.38	7.53	7.03	6.13
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	10	10	-	-	10	10	10	10	10

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.

Strategy, Innovation and Planning



	We are compassionate and inclusive	We are recognised and rewarded	We each have a voice that counts	We are safe and healthy	We are always learning	We work flexibly	We are a team	Staff Engagement	Morale
Breakdown	7.01	6.78	6.85	-	4.98	7.94	7.07	6.30	5.86
Your org	7.54	6.85	7.04	-	5.84	7.52	7.32	6.97	6.46
Responses	15	15	15	-	15	15	15	15	15

Note. 2023 results for 'We are safe and healthy' have not been reported due to an issue with the data. Please see https://www.nhsstaffsurveys.com/survey-documents/ for more details.