



London Ambulance Service NHS Trust

2022 NHS Staff Survey

Breakdown report

Introduction	4
People Promise element and Theme results – Breakdowns 1	5
<u>308 111 & Integrated Urgent Care Services L5</u>	<u>6</u>
<u>308 999 Operations L5</u>	<u>7</u>
<u>308 C&E Communications & Engagement L5</u>	<u>8</u>
<u>308 CAF Corporate Affairs L5</u>	<u>9</u>
<u>308 CEO Chief Executive L5</u>	<u>10</u>
<u>308 ECS Emergency Care Services L5</u>	<u>11</u>
<u>308 FIN Finance L5</u>	<u>12</u>
<u>308 IM&T Information Management & Technology L5</u>	<u>13</u>
<u>308 MED Medical L5</u>	<u>14</u>
<u>308 NETS Non Emergency Transport Service L5</u>	<u>15</u>
<u>308 P&C People & Culture L5</u>	<u>16</u>
<u>308 PER Performance L5</u>	<u>17</u>
<u>308 Q&A Quality & Assurance L5</u>	<u>18</u>
<u>308 RSA Resilience & Specialist Assets L5</u>	<u>19</u>
<u>308 SAP Strategic Assets & Property L5</u>	<u>20</u>

<u>308 999 Clinical Hub L6</u>	22
<u>308 999 Incident Delivery L6</u>	23
<u>308 CAF Corporate Affairs L6</u>	24
<u>308 ECS General Manager L6</u>	25
<u>308 ECS Operational Management L6</u>	26
<u>308 ECS SEC North Central Sector L6</u>	27
<u>308 ECS SEC North East Sector L6</u>	28
<u>308 ECS SEC North West Sector L6</u>	29
<u>308 ECS SEC South East Sector L6</u>	30
<u>308 ECS SEC South West Sector L6</u>	31
<u>308 ECS Scheduling L6</u>	32
<u>308 FIN Finance L6</u>	33
<u>308 MED Medical L6</u>	34
<u>308 P&C People & Culture L6</u>	35
<u>308 Q&A Quality & Assurance L6</u>	36
<u>308 RSA HART & CBRN L6</u>	37
<u>Assets L6 308 RSA Resilience & Specialist Assets L6</u>	38
<u>L6 308 111 & Integrated Urgent Care Services L6</u>	39
<u>L6 308 999 Emergency Operations Centre L6</u>	40
<u>L6 308 C&E Communications & Engagement L6</u>	41
<u>Other</u>	42
<u>Property L6 308 SAP Strategic Assets & Property L6</u>	43
<u>Service L6 308 NETS Non Emergency Transport Service L6</u>	44
<u>Technology L6 308 IM&T Information Management & Technology L6</u>	45

This directorate report for London Ambulance Service NHS Trust contains results by breakdown for People Promise element and theme results from the 2022 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the ‘Your org’ scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The breakdowns used in this report were provided and defined by London Ambulance Service NHS Trust. Details of how the People Promise element and theme scores were calculated are included in the Technical Document, available to download from our results website.

Key features

Breakdown type and **breakdown name** are specified in the header.

Breakdown results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all People Promise element and theme results, a higher score is a better result than a lower score

The **number of responses** feeding into each measures and sub-scores for the **given breakdown** is specified below the table containing the directorate and trust scores.

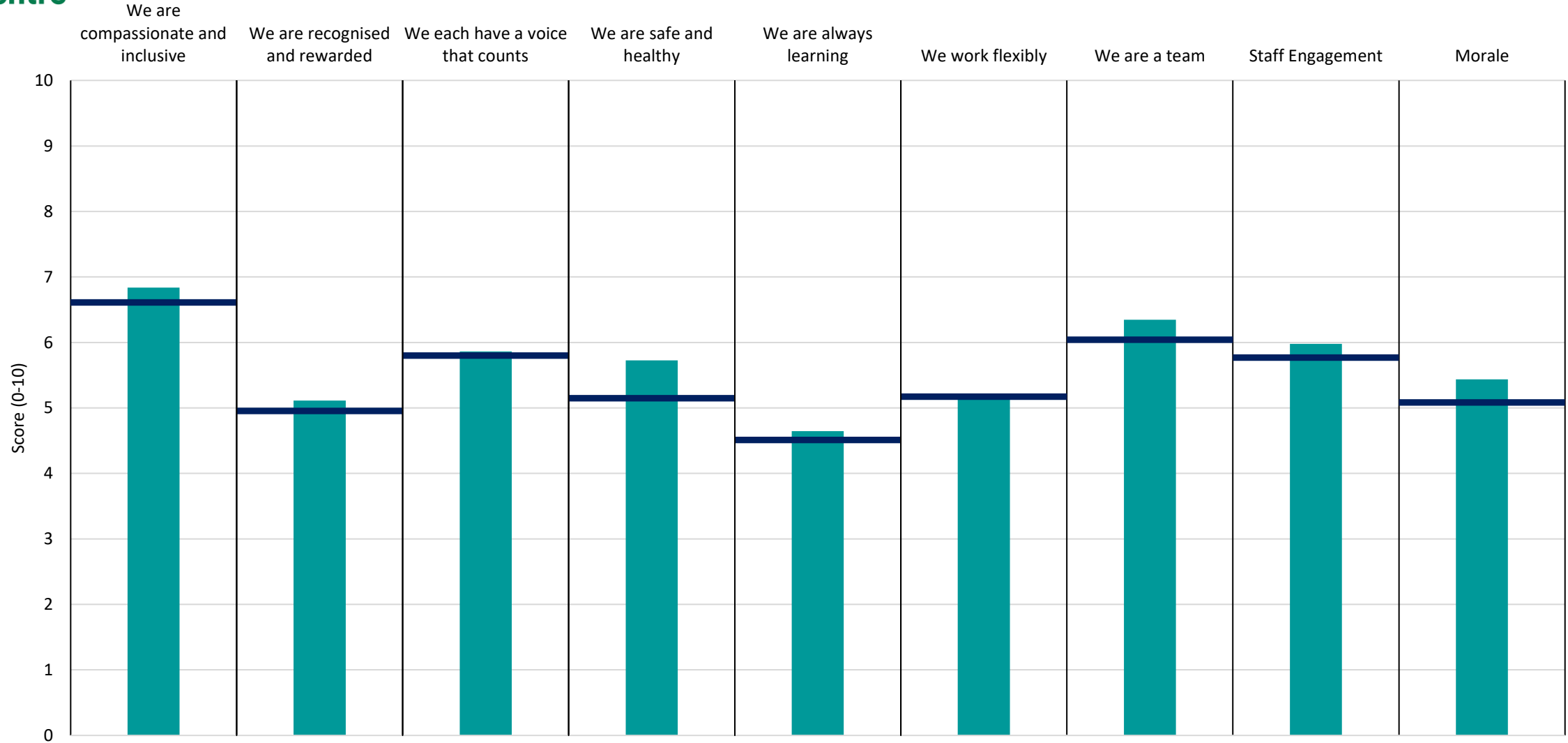


! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality, for some organisations this could mean that all breakdown results are suppressed.

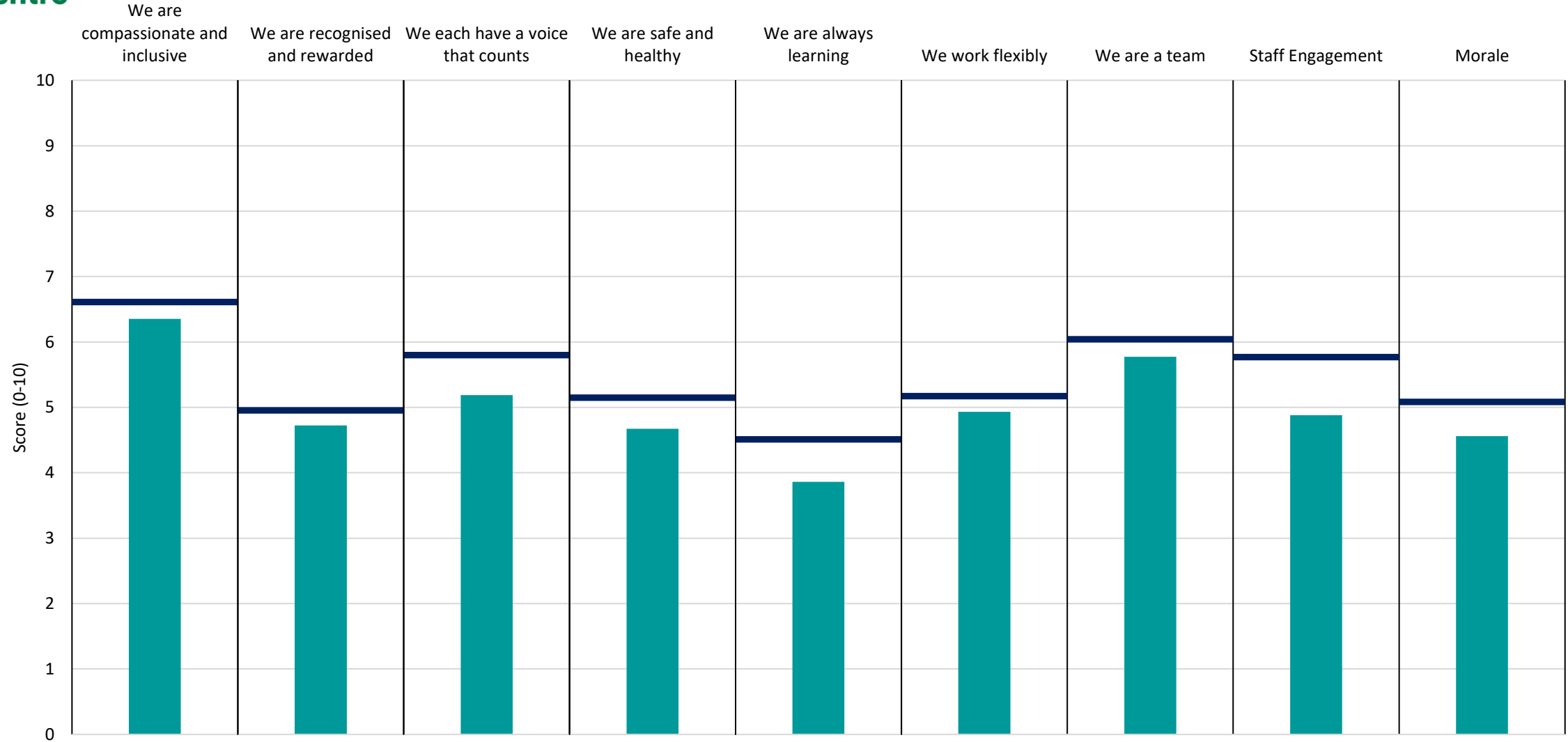
Breakdowns 1

London Ambulance Service NHS Trust

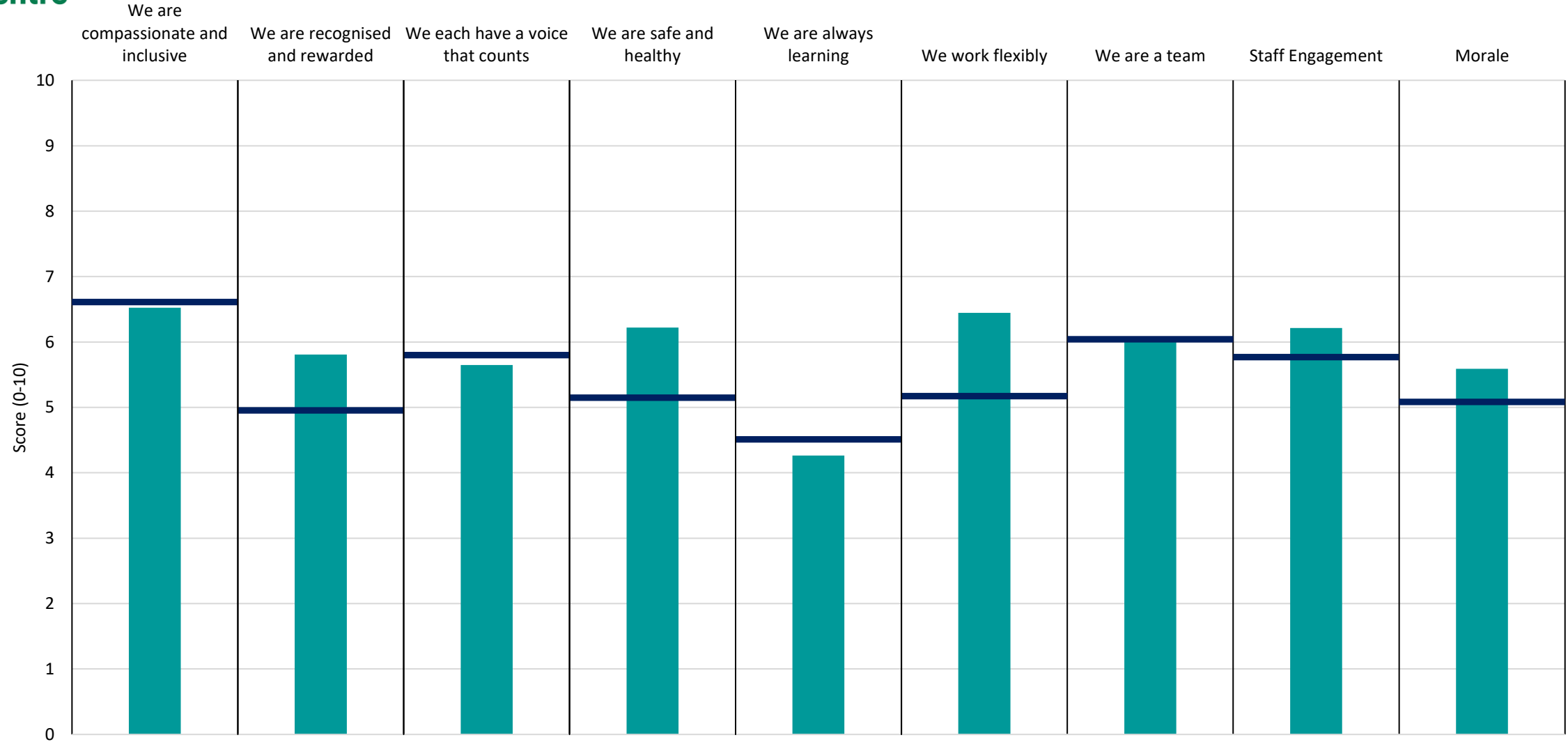
2022 NHS Staff Survey



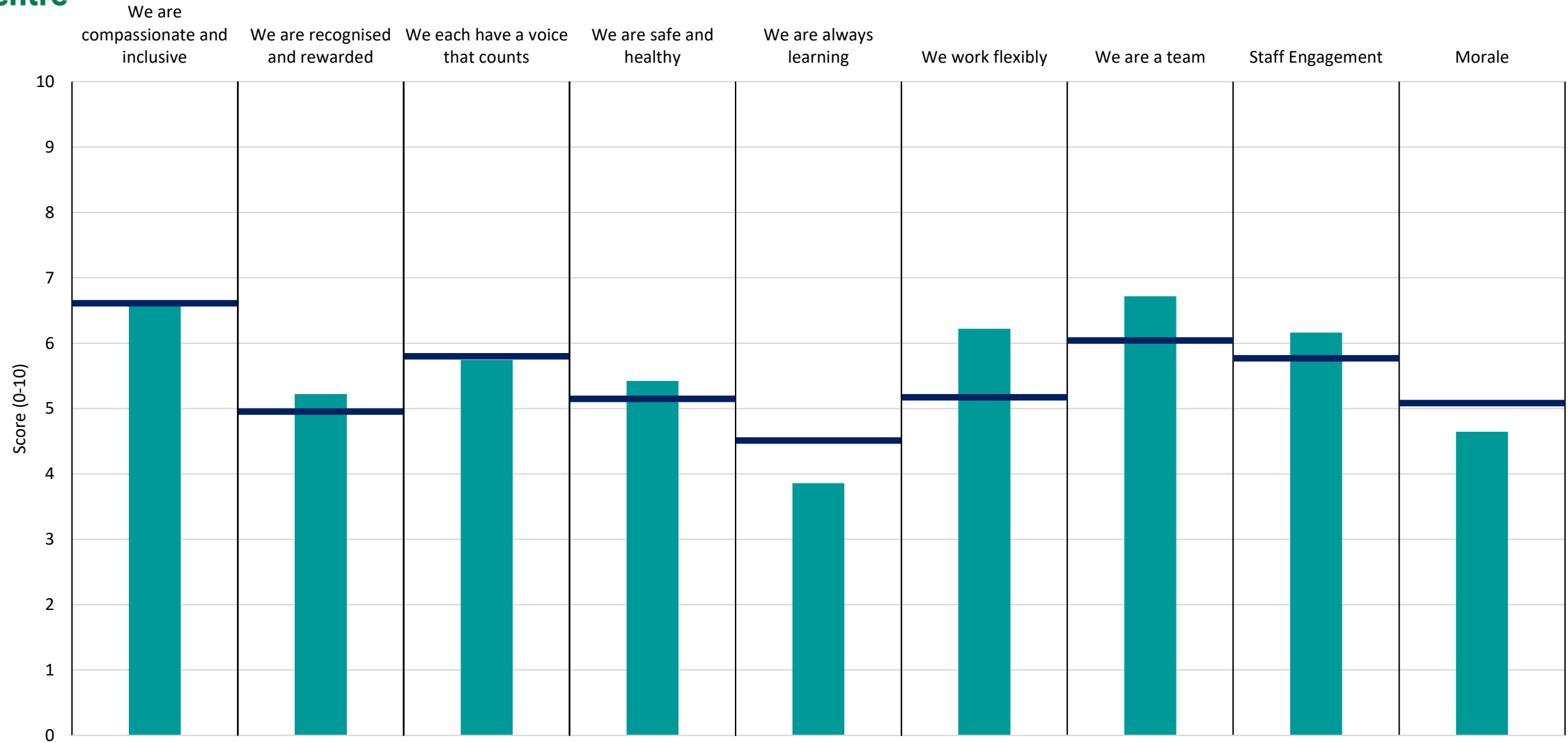
Breakdown	6.8	5.1	5.9	5.7	4.6	5.2	6.3	6.0	5.4
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	344	345	344	343	289	344	344	345	345



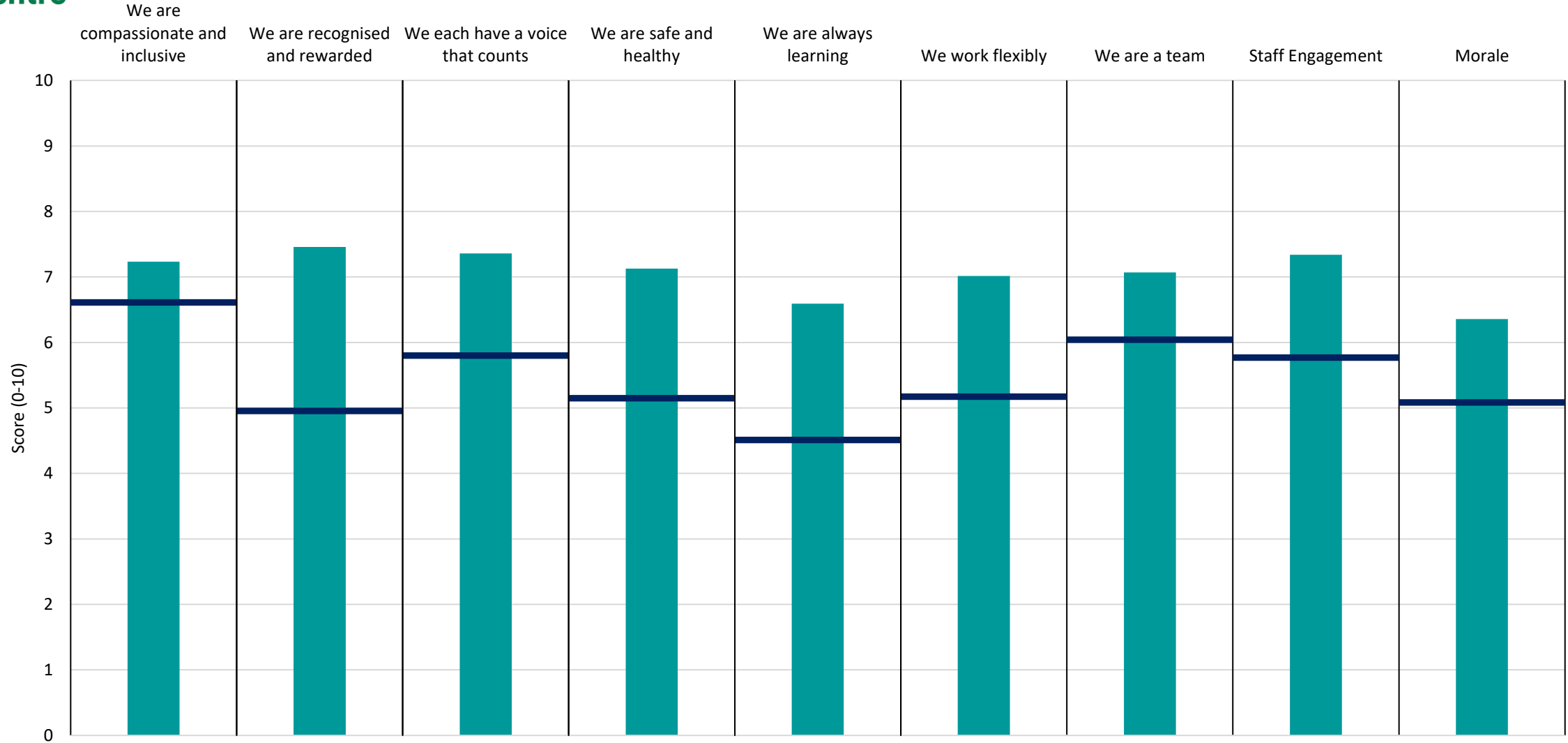
Breakdown	6.4	4.7	5.2	4.7	3.9	4.9	5.8	4.9	4.6
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	413	413	413	413	372	413	413	413	413



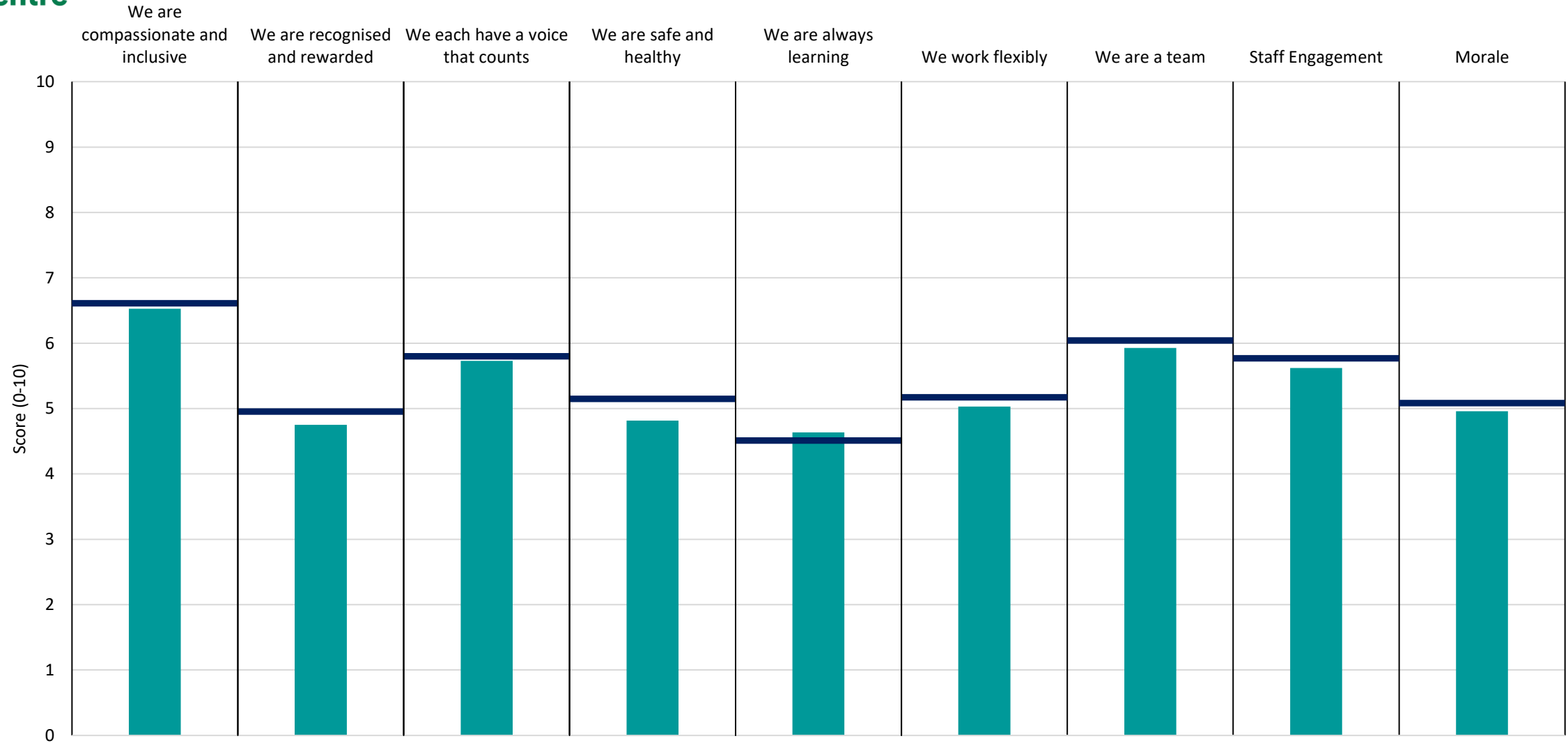
Breakdown	6.5	5.8	5.6	6.2	4.3	6.4	6.0	6.2	5.6
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	60	60	60	60	55	60	60	60	60



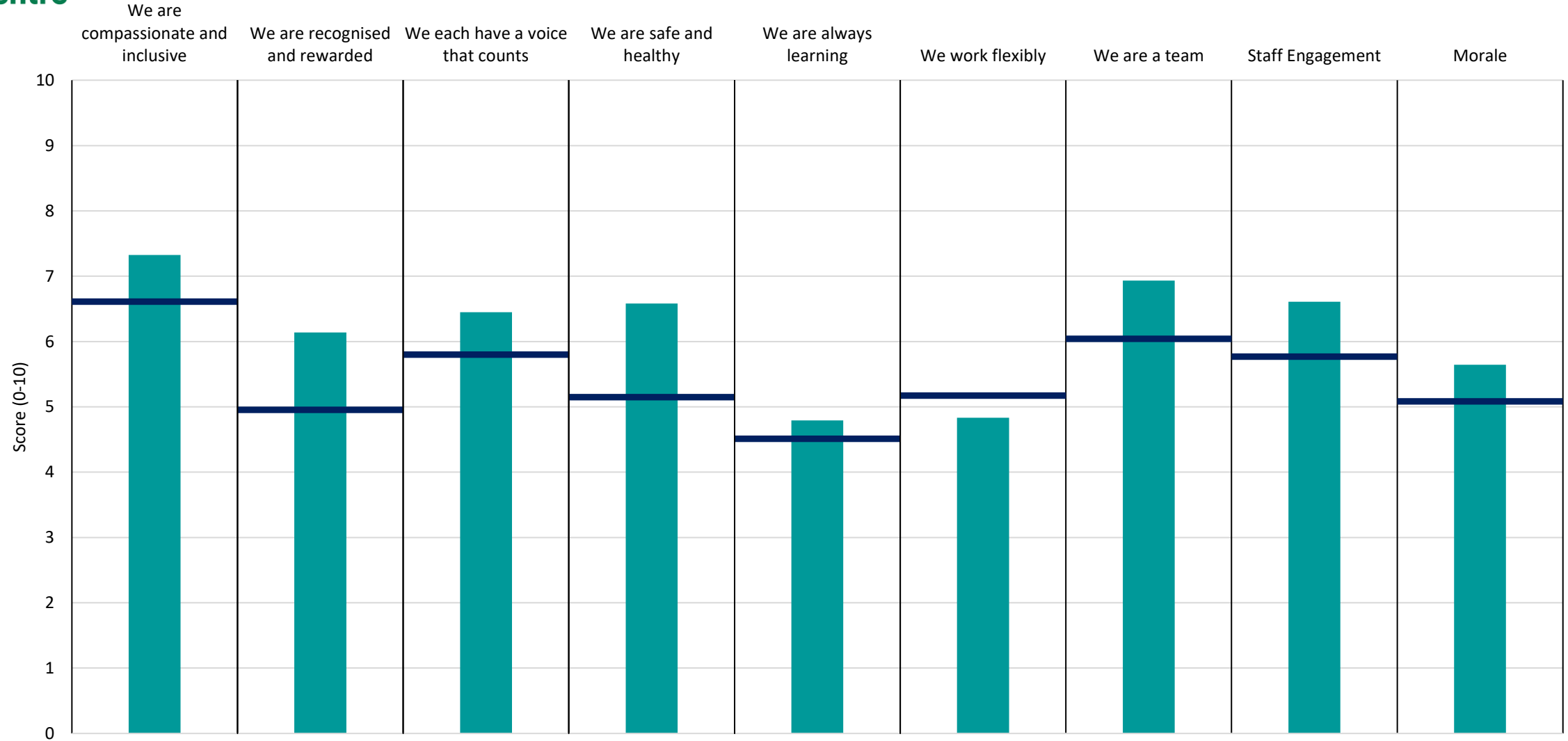
Breakdown	6.6	5.2	5.7	5.4	3.9	6.2	6.7	6.2	4.6
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	27	27	27	26	26	27	27	27	27



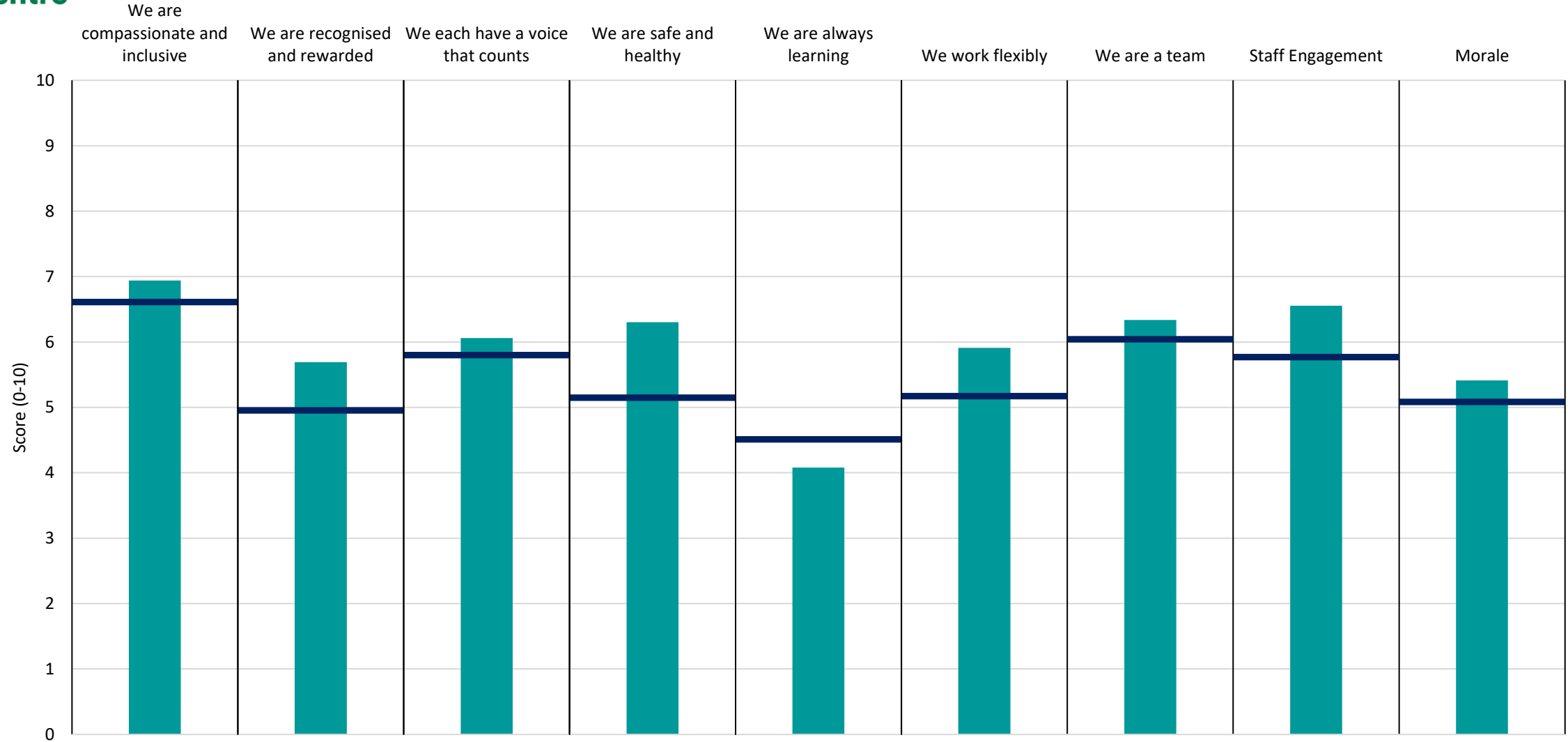
Breakdown	7.2	7.5	7.4	7.1	6.6	7.0	7.1	7.3	6.4
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	12	12	12	12	11	12	12	12	12



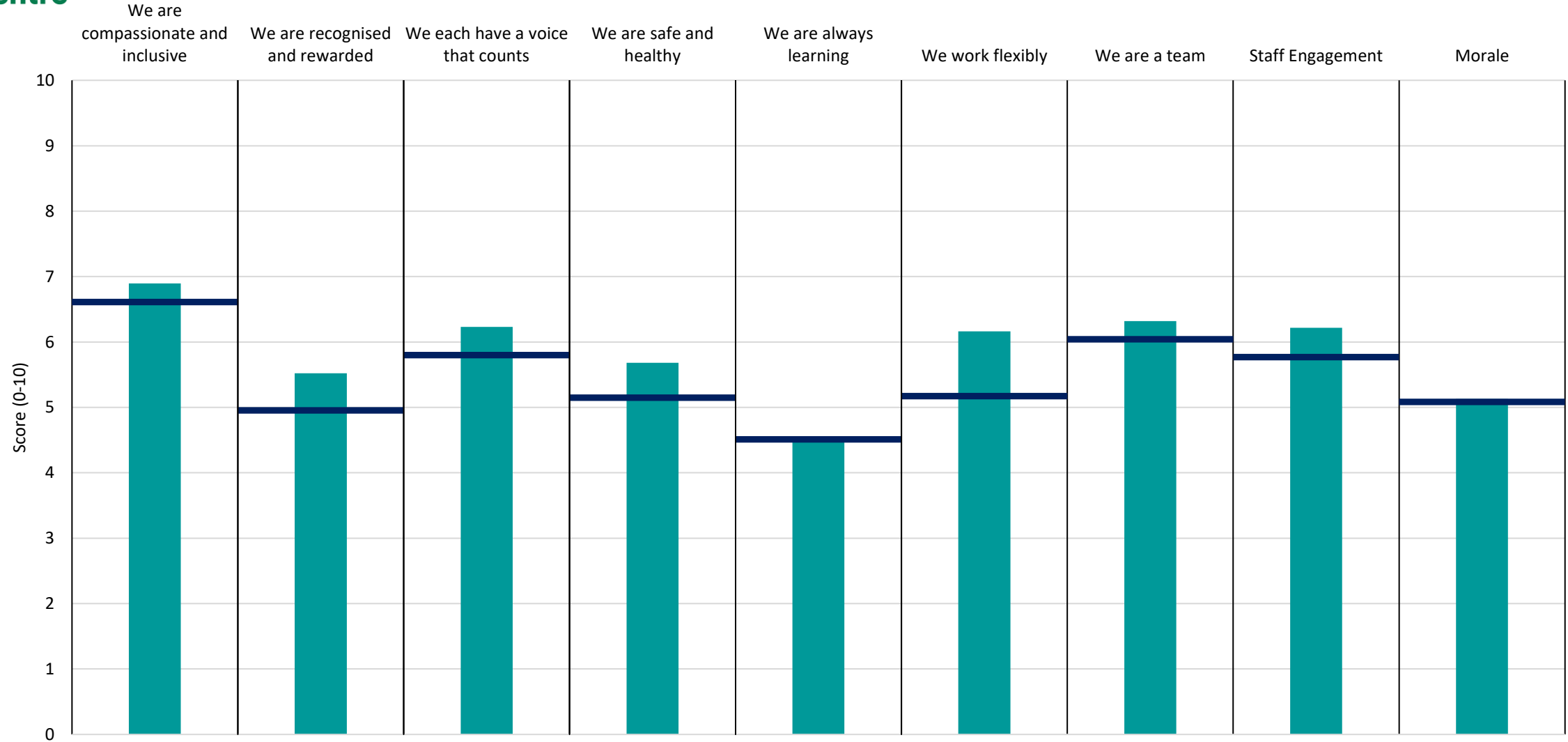
Breakdown	6.5	4.8	5.7	4.8	4.6	5.0	5.9	5.6	5.0
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	2535	2535	2533	2525	2344	2530	2530	2535	2535



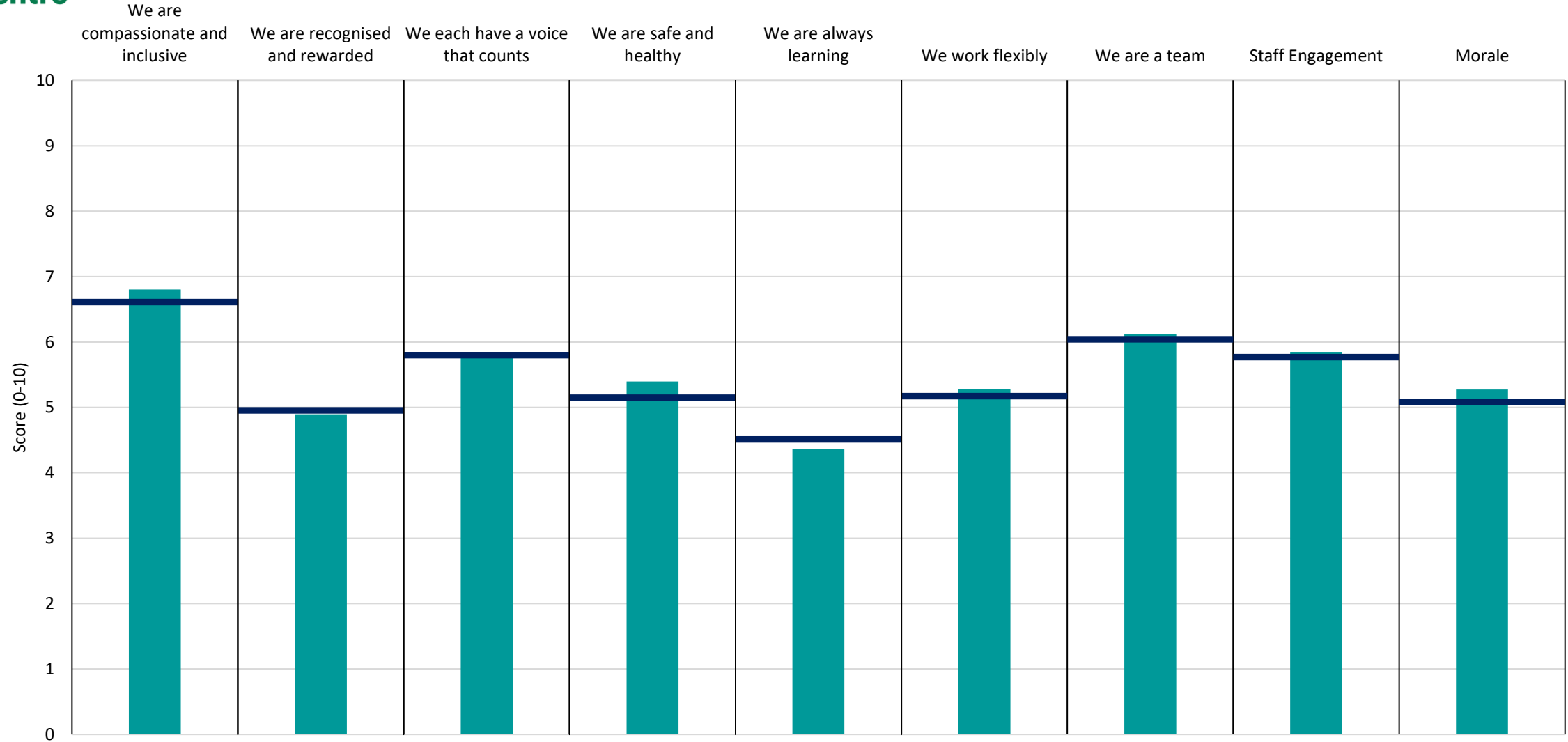
Breakdown	7.3	6.1	6.5	6.6	4.8	4.8	6.9	6.6	5.6
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	40	40	39	39	35	40	40	40	39



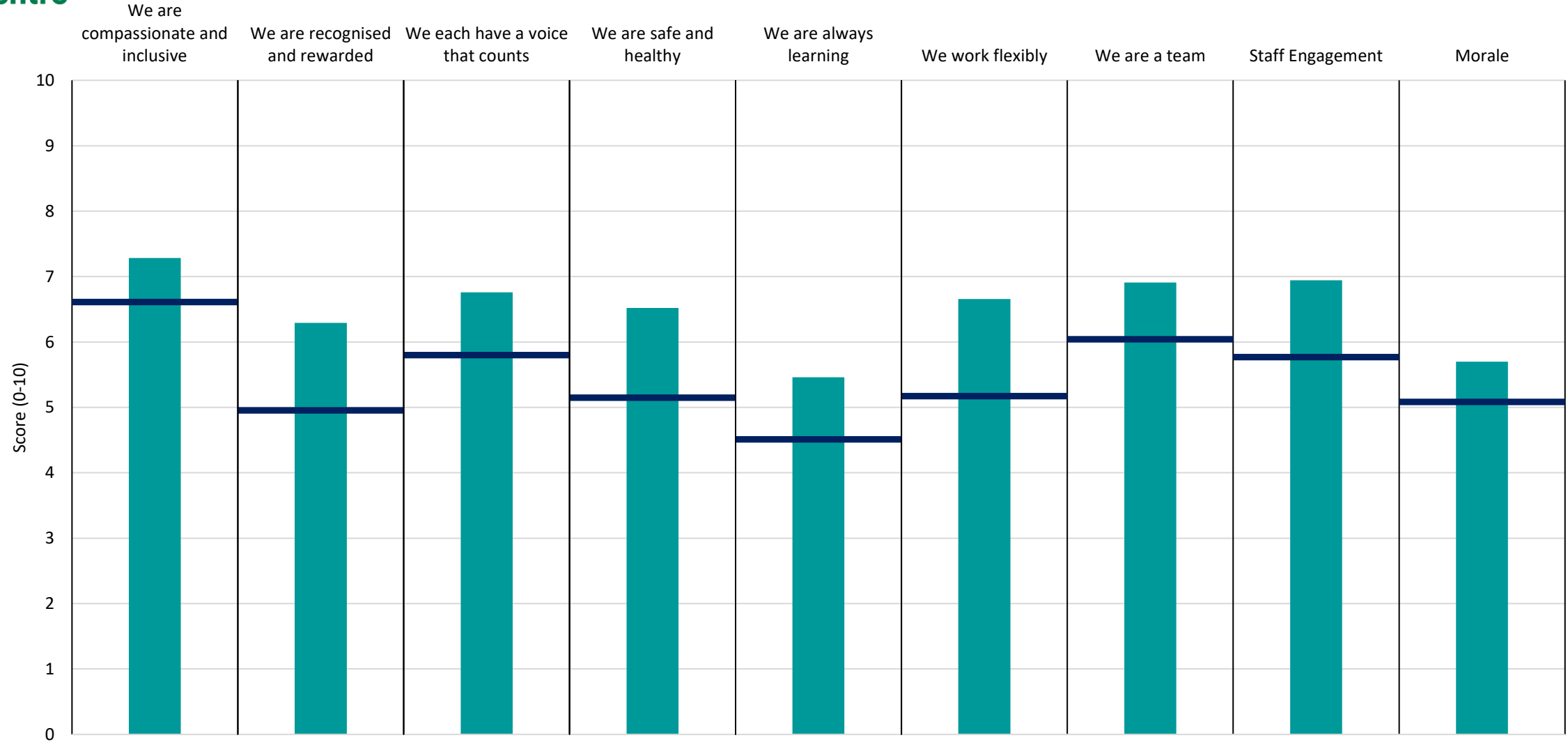
Breakdown	6.9	5.7	6.1	6.3	4.1	5.9	6.3	6.6	5.4
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	70	70	69	69	68	70	70	70	70



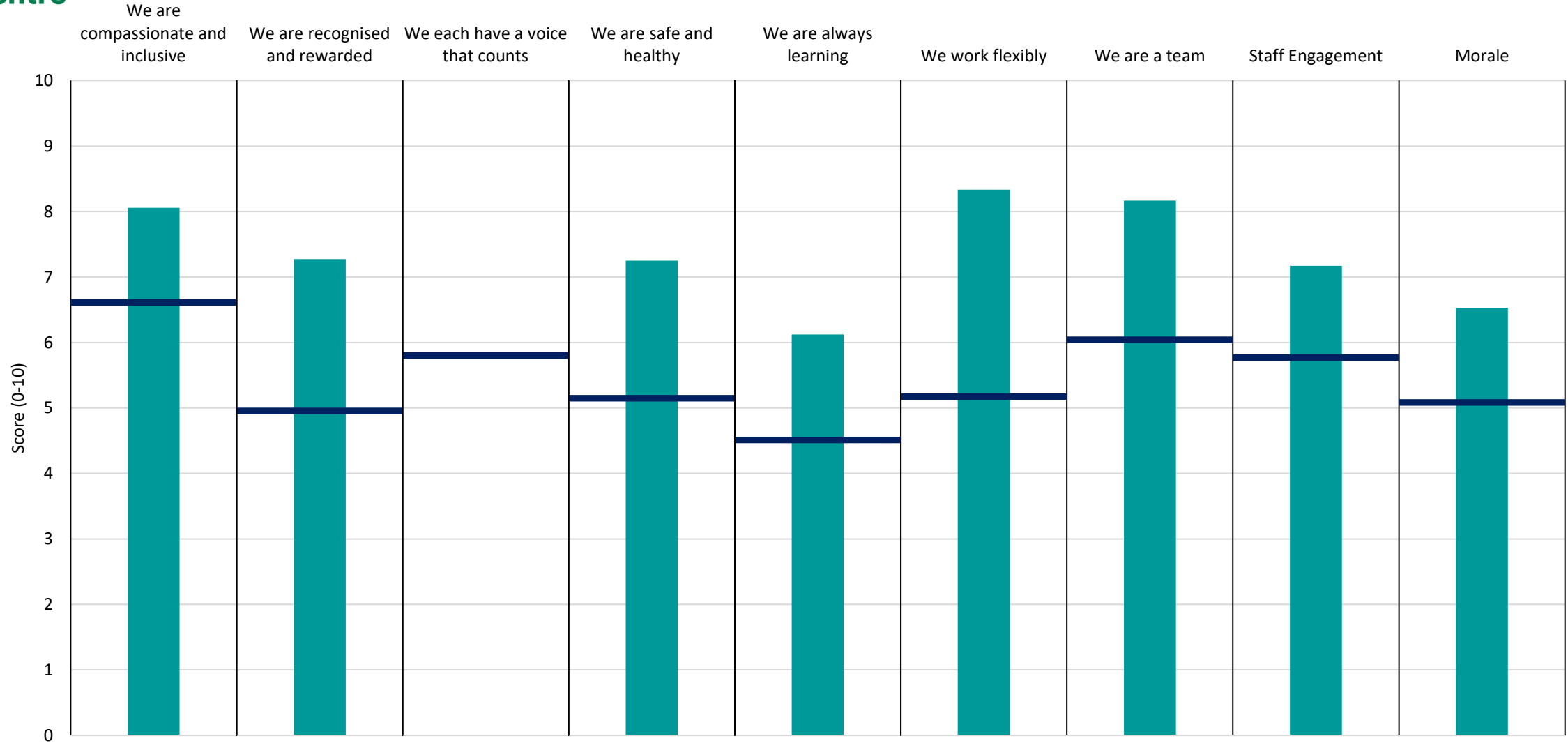
Breakdown	6.9	5.5	6.2	5.7	4.5	6.2	6.3	6.2	5.1
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	75	75	75	75	73	75	74	75	75



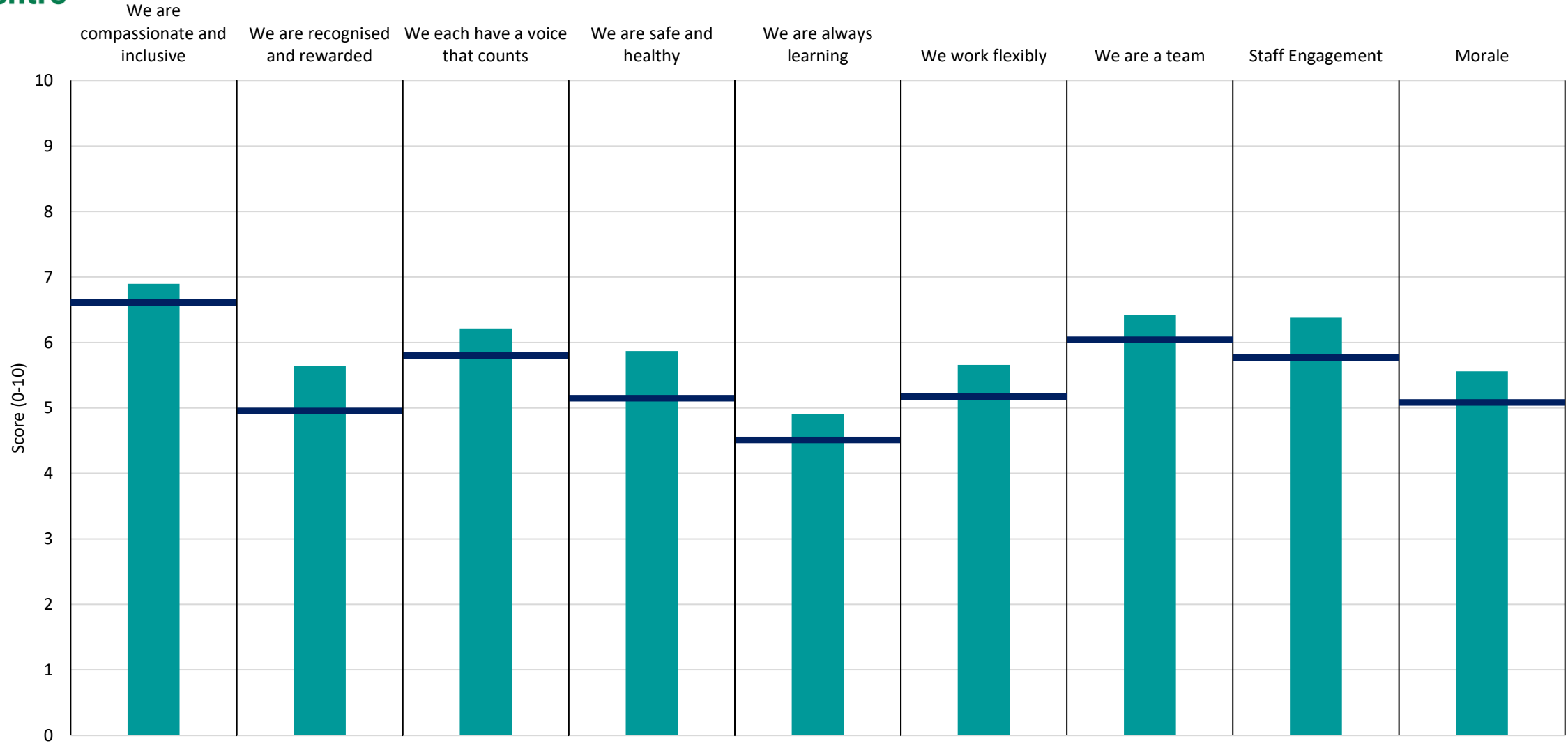
Breakdown	6.8	4.9	5.8	5.4	4.4	5.3	6.1	5.8	5.3
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	47	47	47	47	43	47	47	47	47



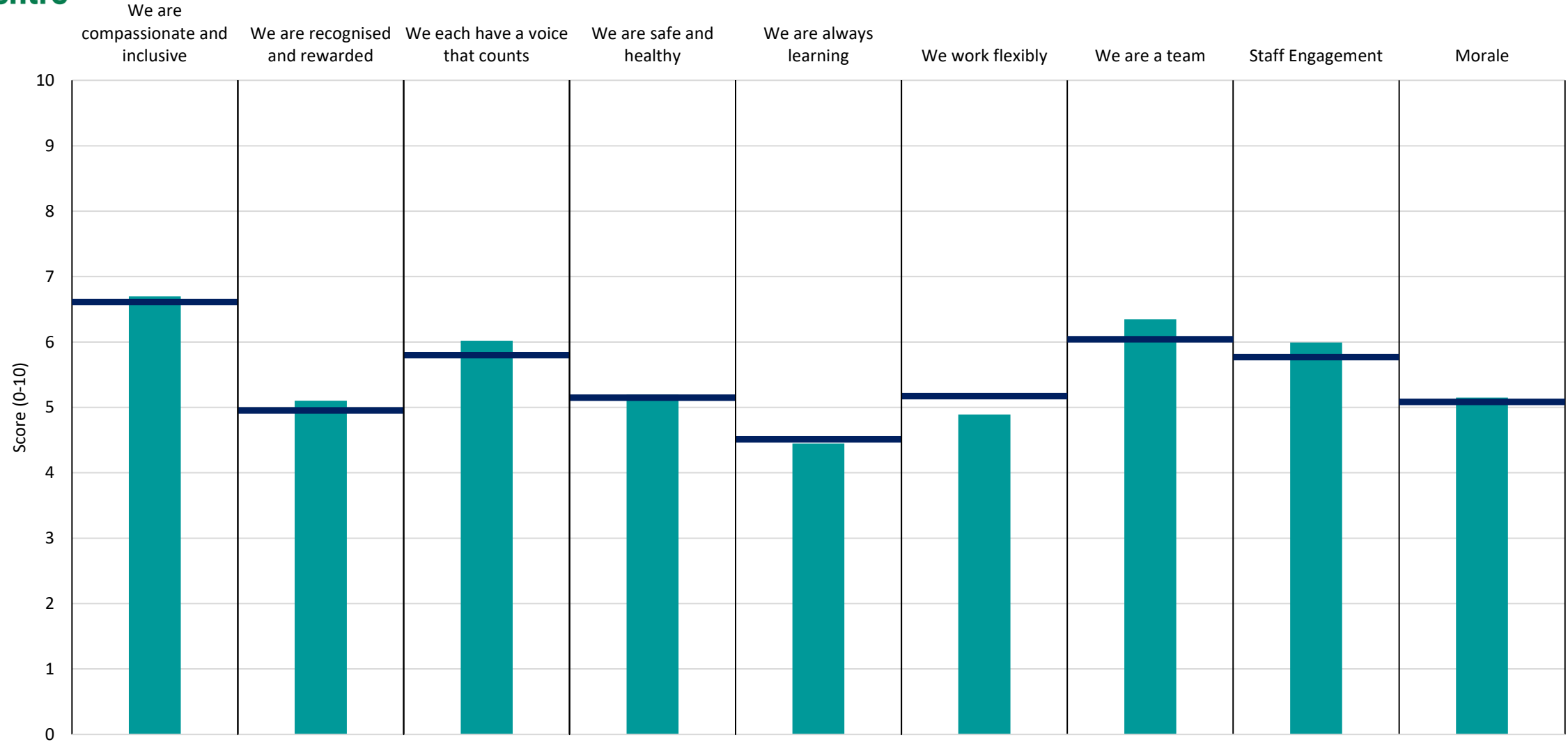
Breakdown	7.3	6.3	6.8	6.5	5.5	6.7	6.9	6.9	5.7
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	75	75	74	75	71	74	75	75	75



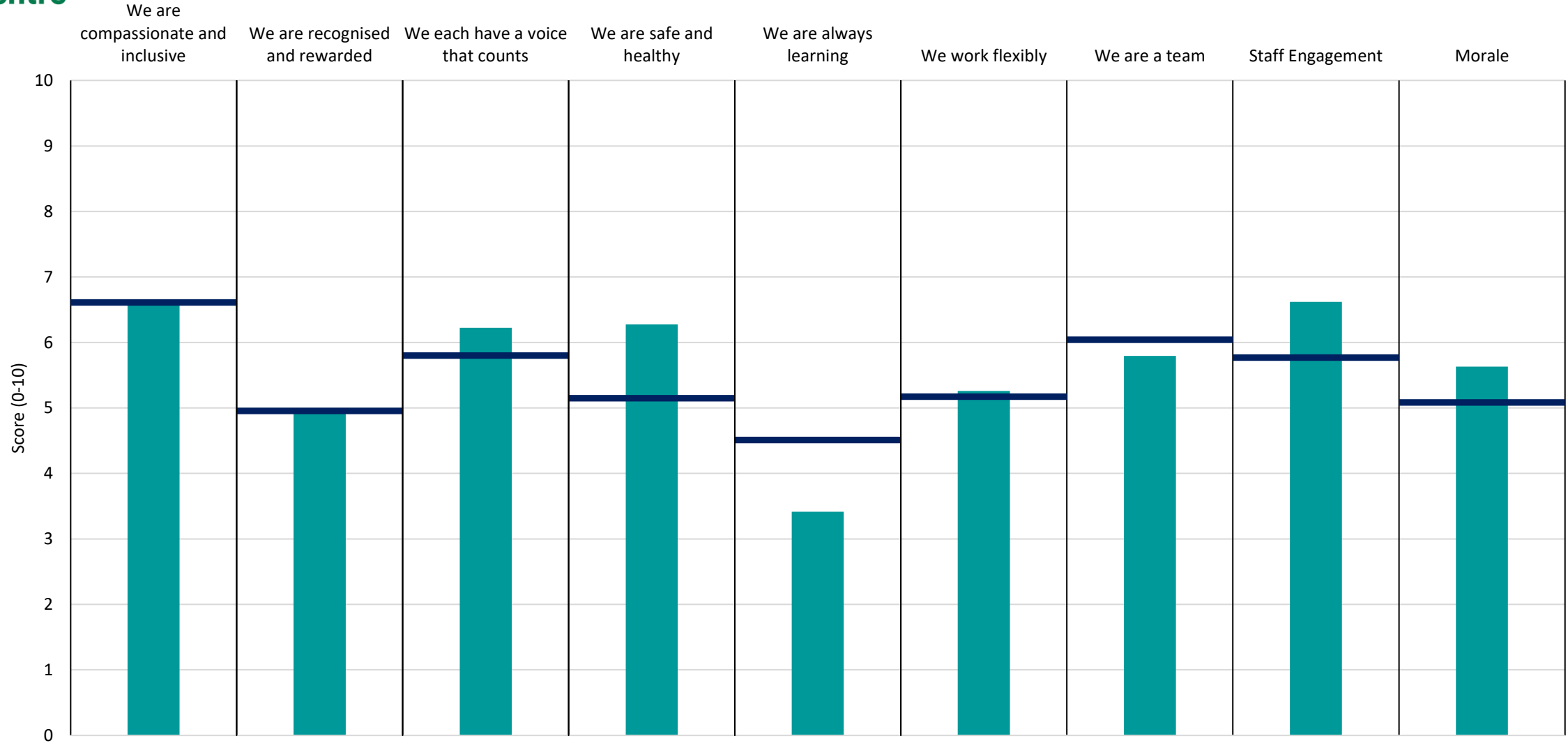
Breakdown	8.1	7.3	-	7.2	6.1	8.3	8.2	7.2	6.5
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	11	11	-	11	11	11	11	11	11



Breakdown	6.9	5.6	6.2	5.9	4.9	5.7	6.4	6.4	5.6
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	228	228	226	228	213	228	227	228	228



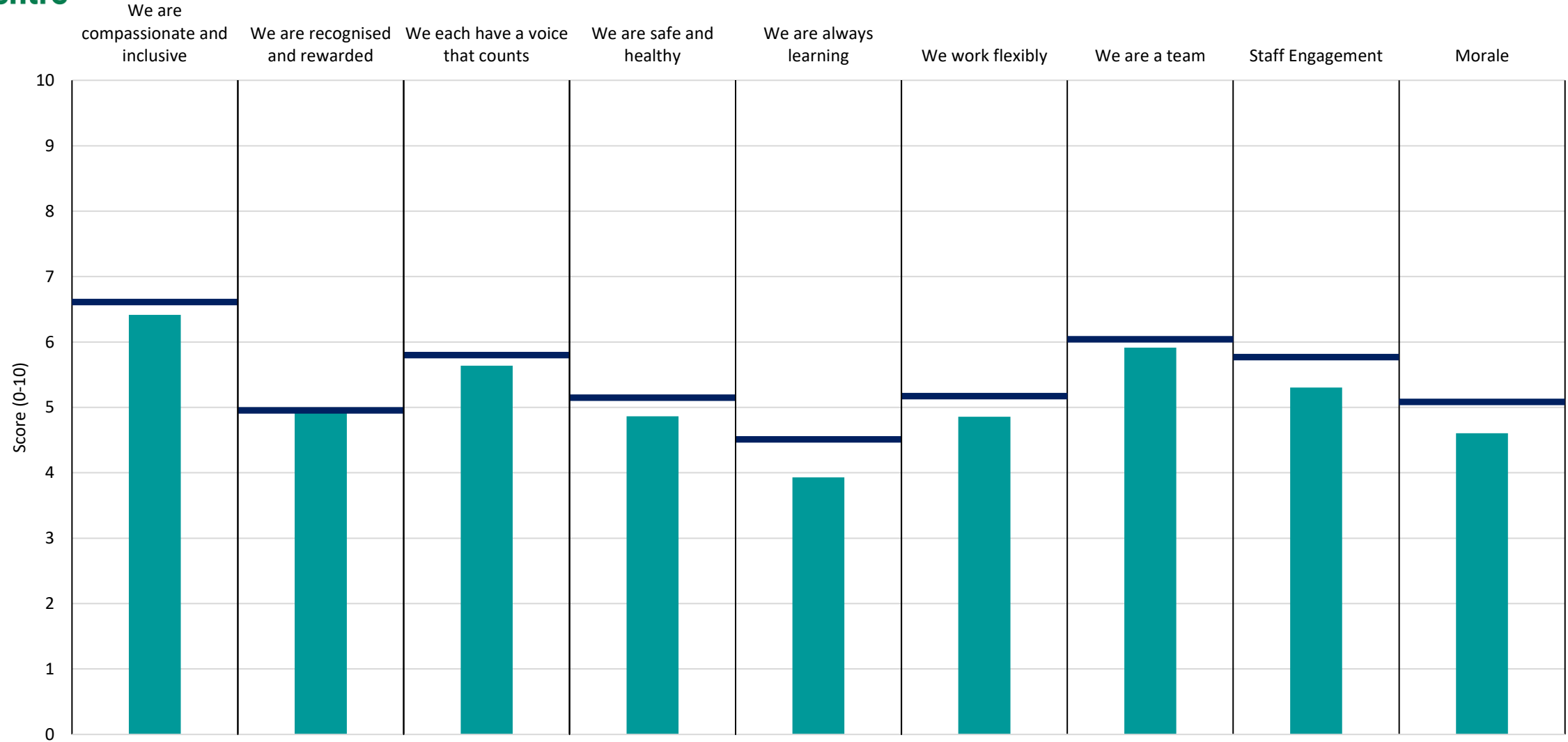
Breakdown	6.7	5.1	6.0	5.2	4.4	4.9	6.3	6.0	5.2
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	220	220	220	220	205	220	220	220	220



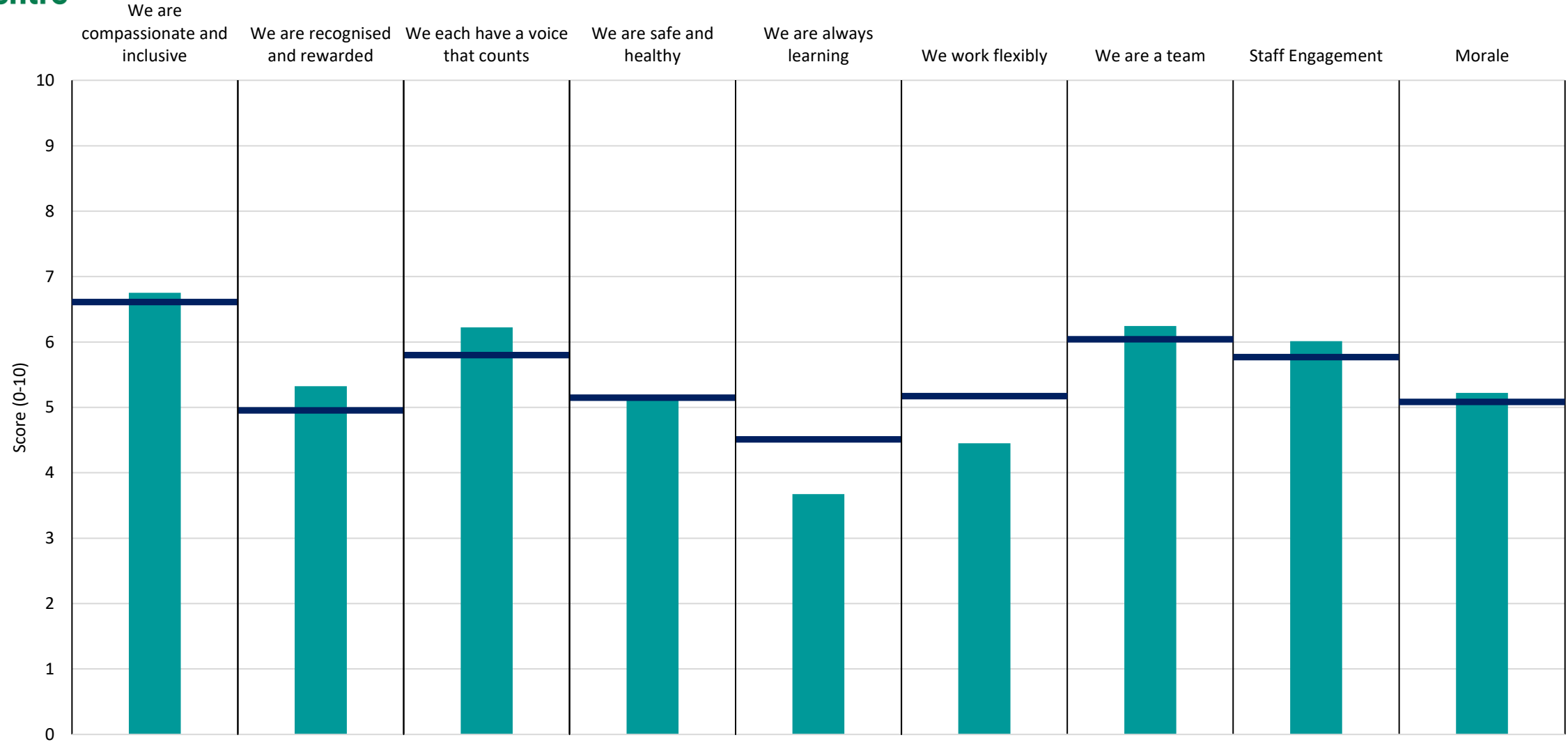
Breakdown	6.7	5.0	6.2	6.3	3.4	5.3	5.8	6.6	5.6
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	233	231	226	229	188	230	233	232	233

Breakdowns 2

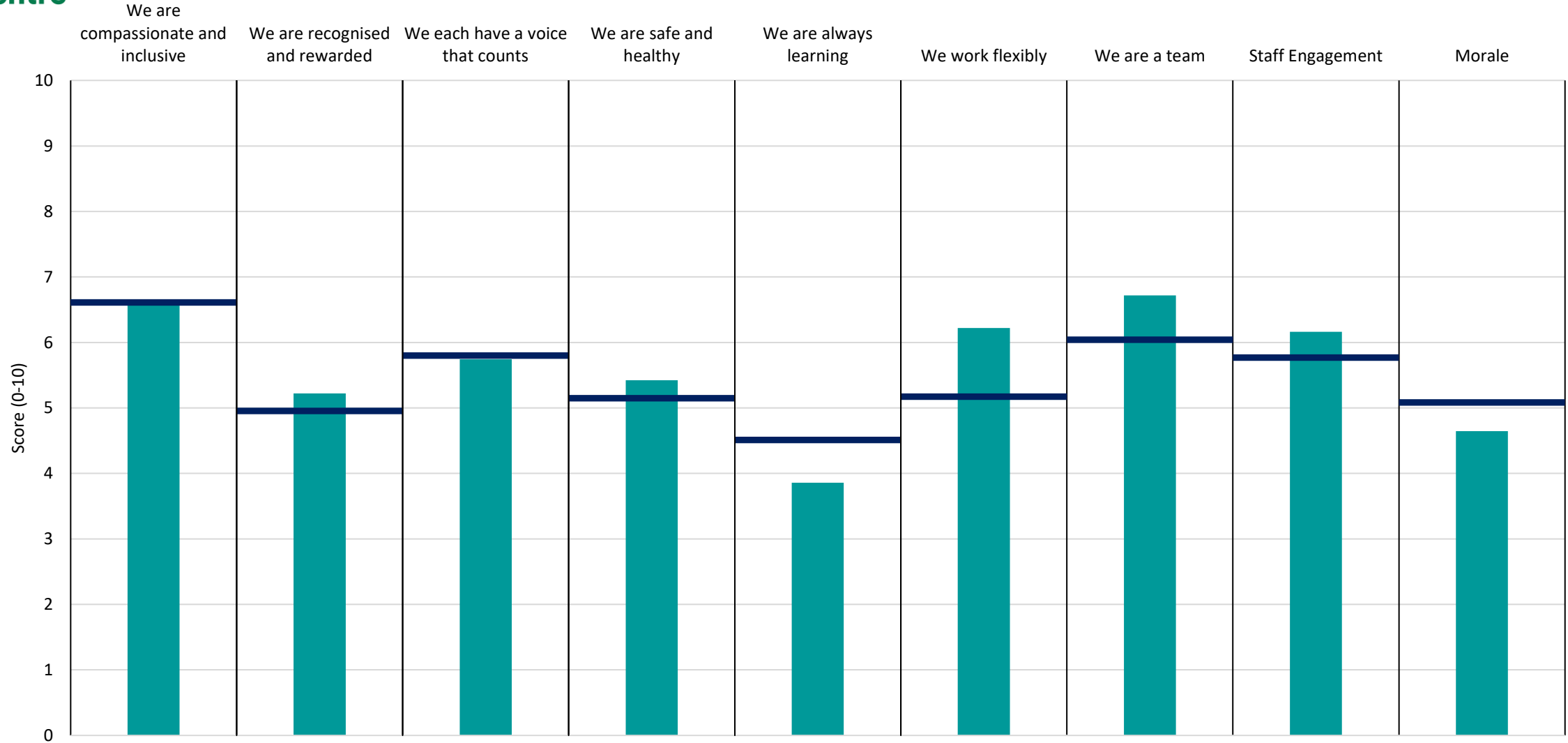
London Ambulance Service NHS Trust
2022 NHS Staff Survey



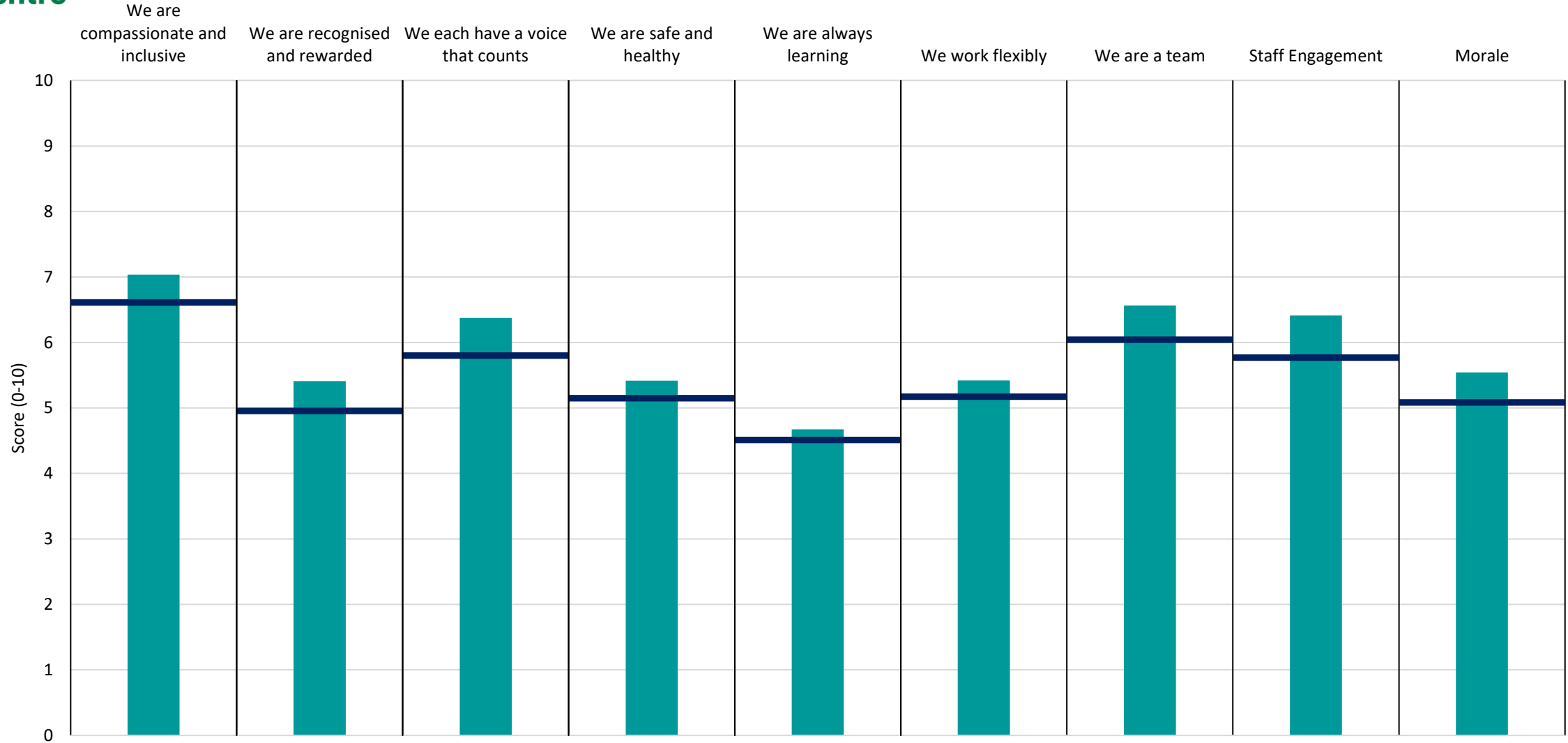
Breakdown	6.4	4.9	5.6	4.9	3.9	4.9	5.9	5.3	4.6
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	75	75	75	75	73	75	75	75	75



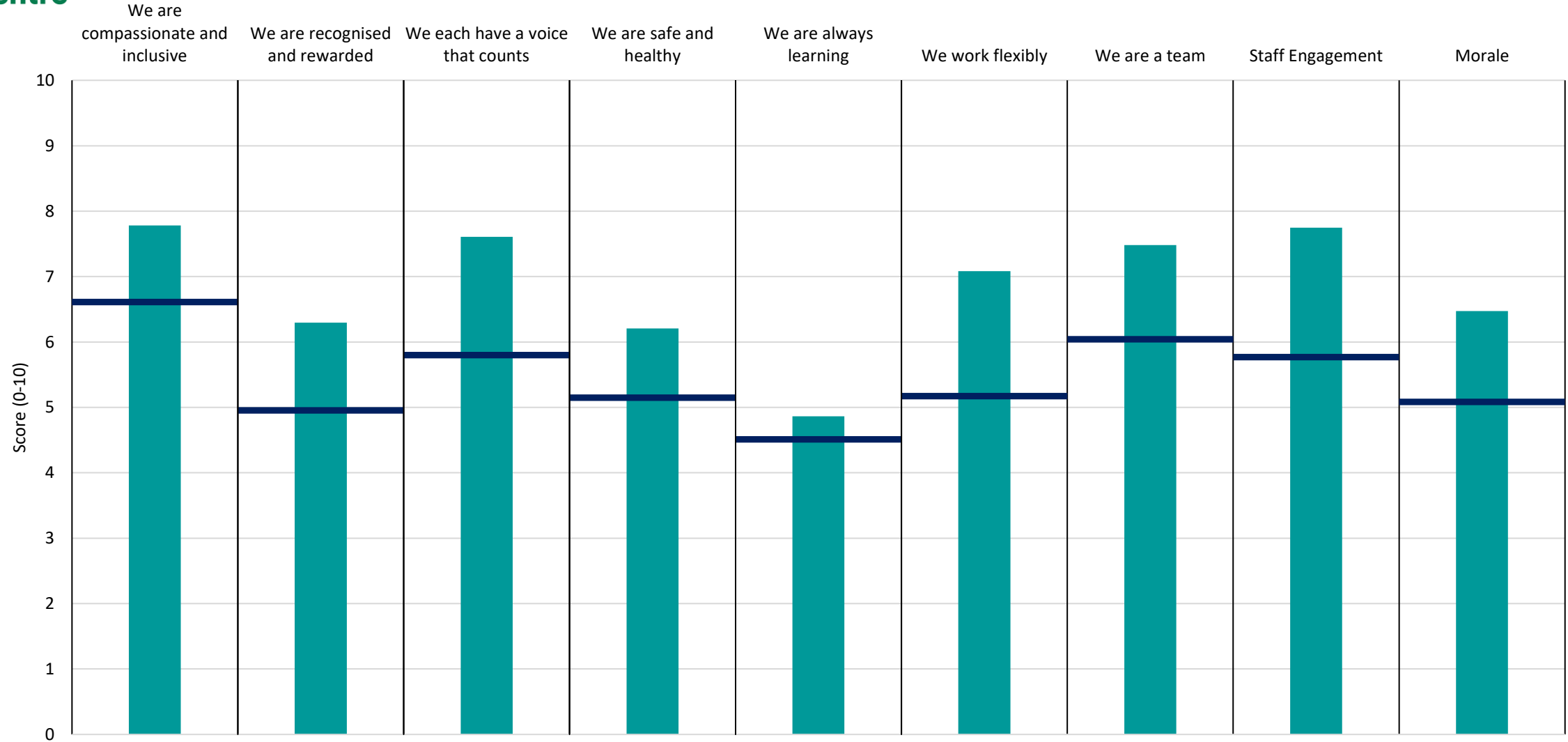
Breakdown	6.8	5.3	6.2	5.1	3.7	4.5	6.2	6.0	5.2
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	57	57	57	57	55	57	57	57	57



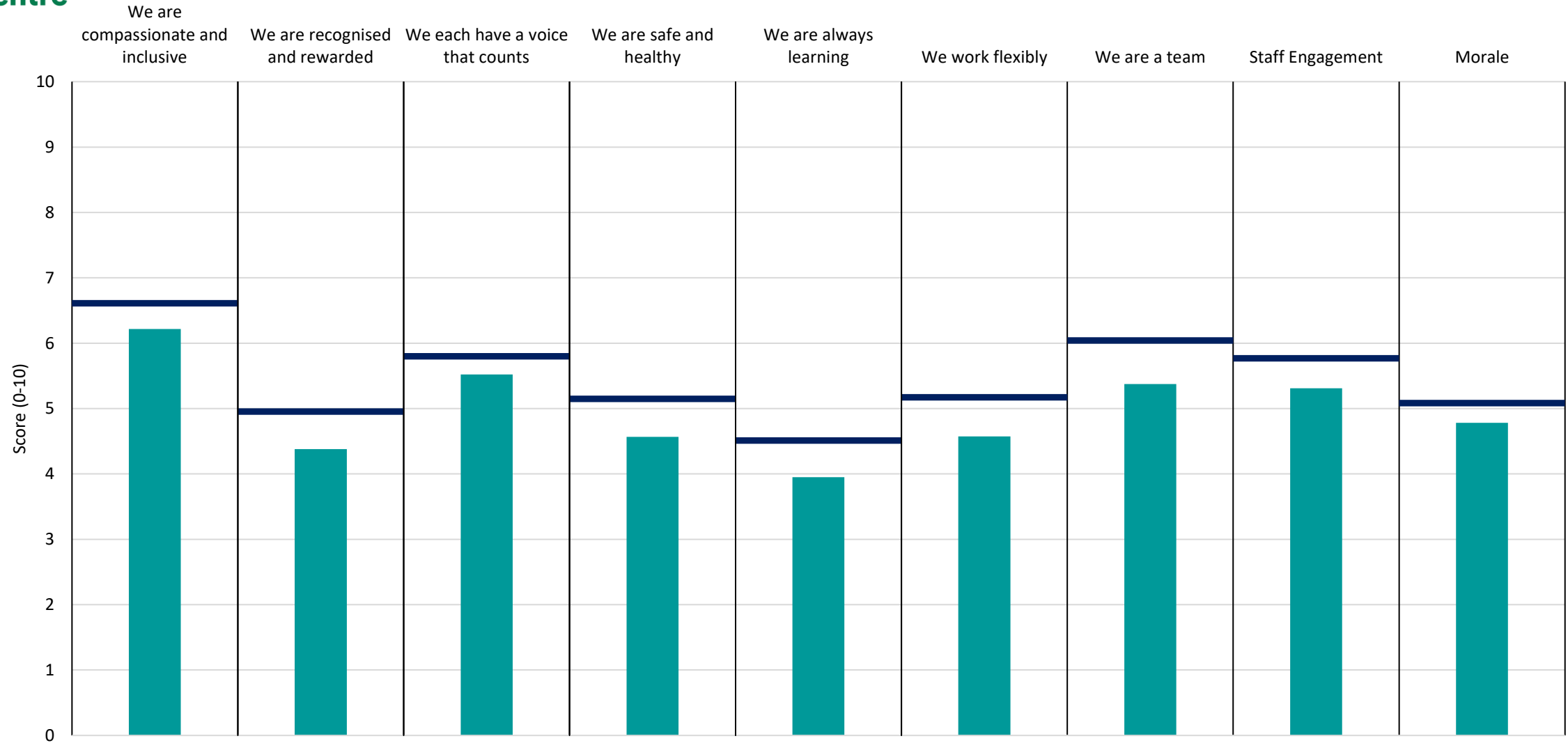
Breakdown	6.6	5.2	5.7	5.4	3.9	6.2	6.7	6.2	4.6
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	27	27	27	26	26	27	27	27	27



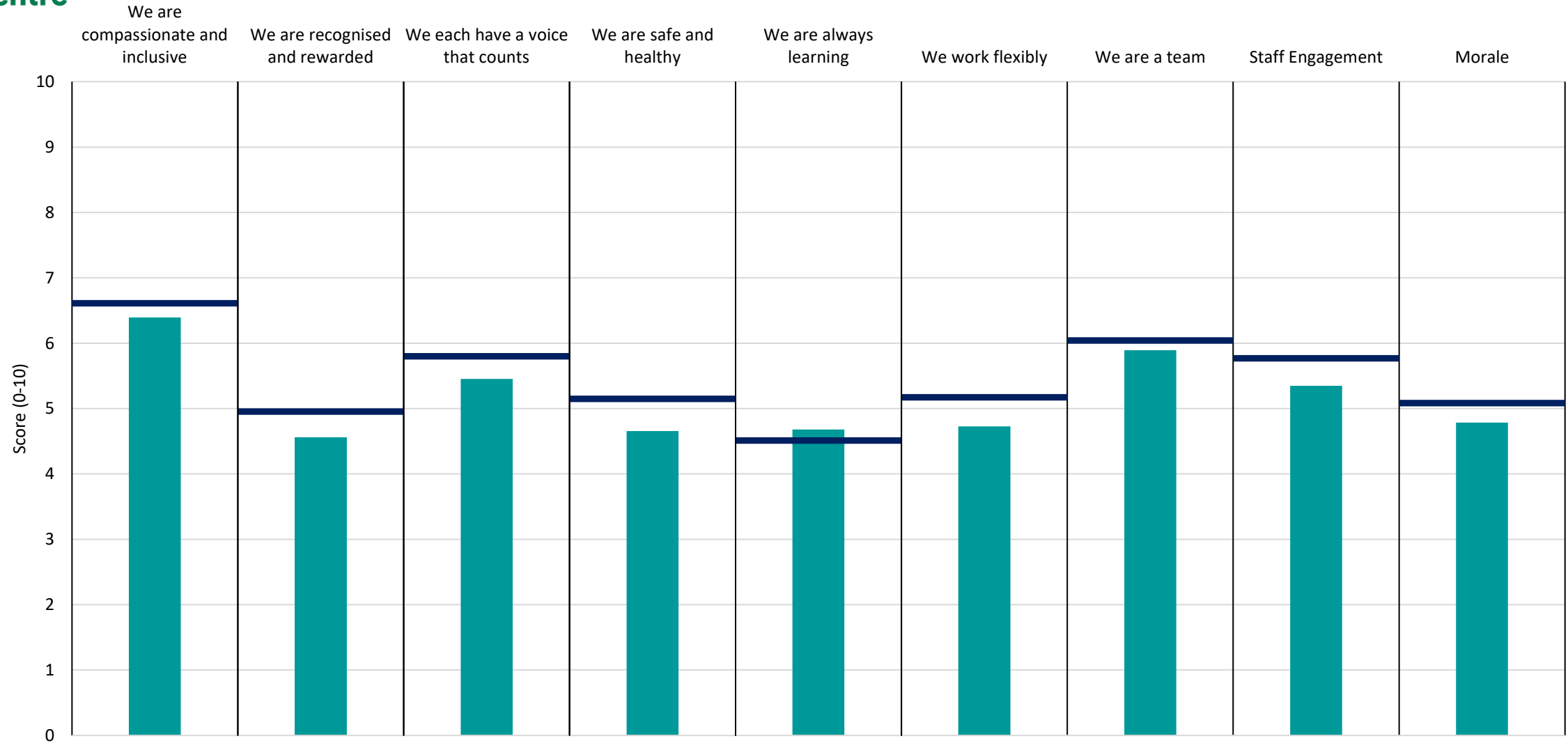
Breakdown	7.0	5.4	6.4	5.4	4.7	5.4	6.6	6.4	5.5
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	168	168	168	167	152	168	167	168	168



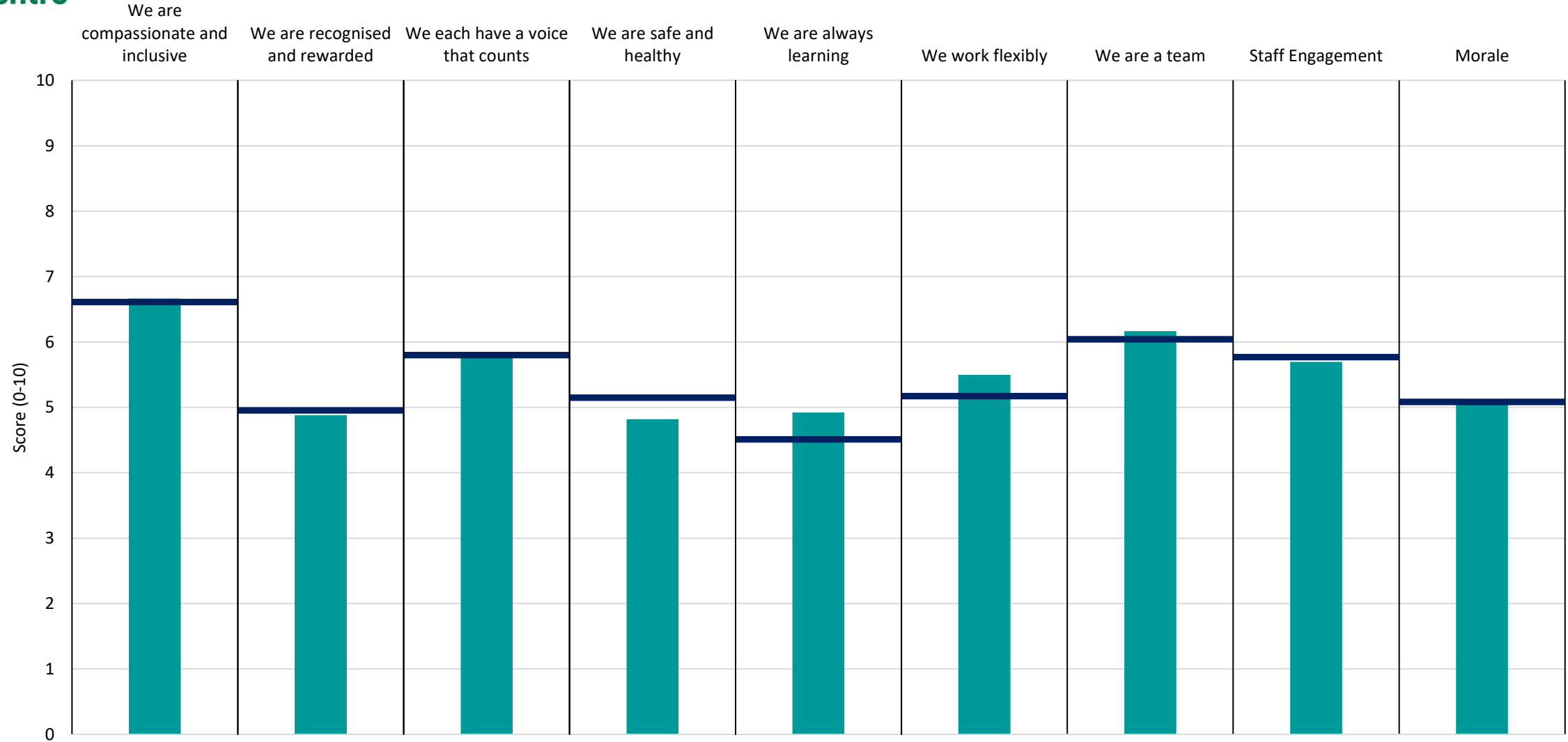
Breakdown	7.8	6.3	7.6	6.2	4.9	7.1	7.5	7.7	6.5
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	27	27	27	27	26	27	27	27	27



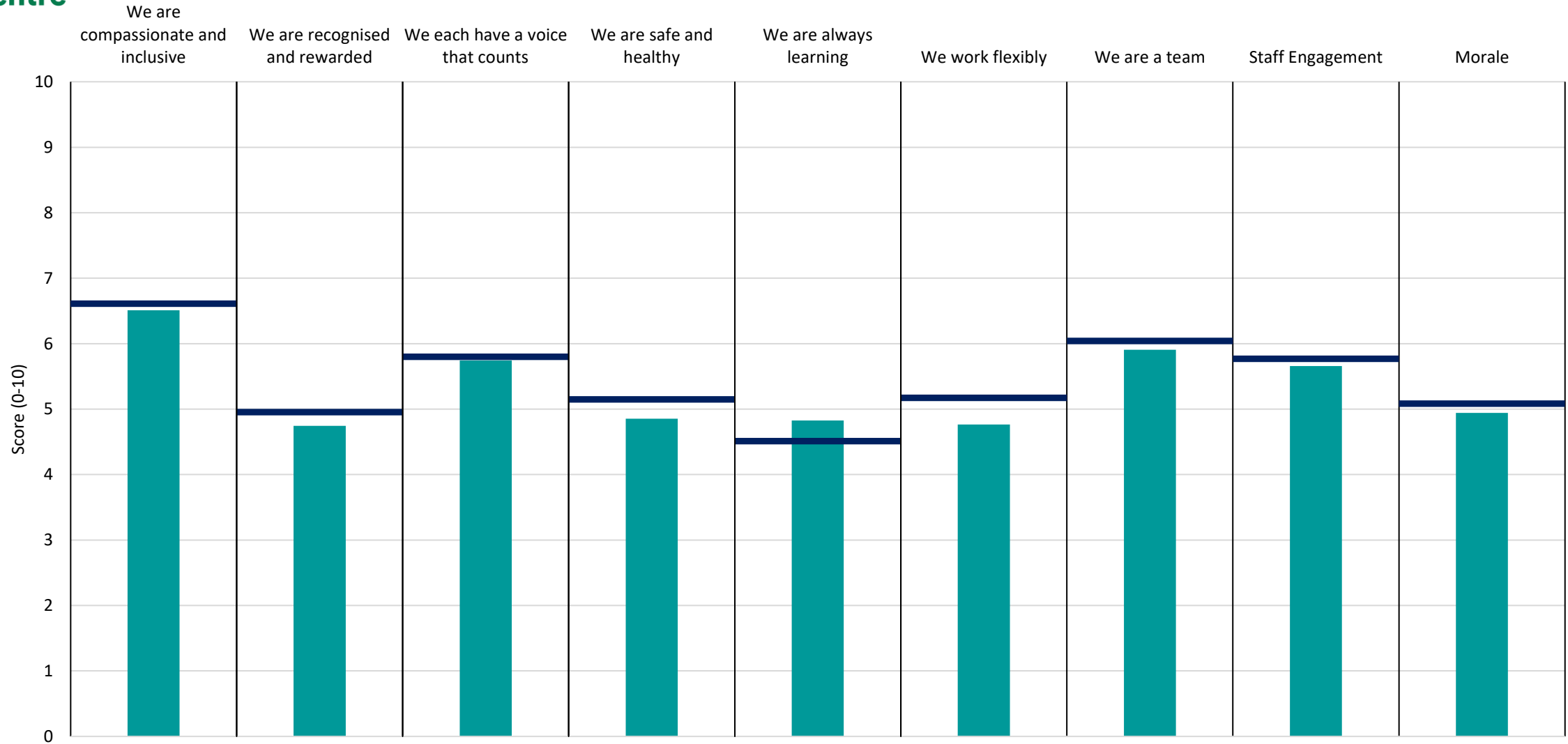
Breakdown	6.2	4.4	5.5	4.6	3.9	4.6	5.4	5.3	4.8
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	347	347	346	346	310	346	346	347	347



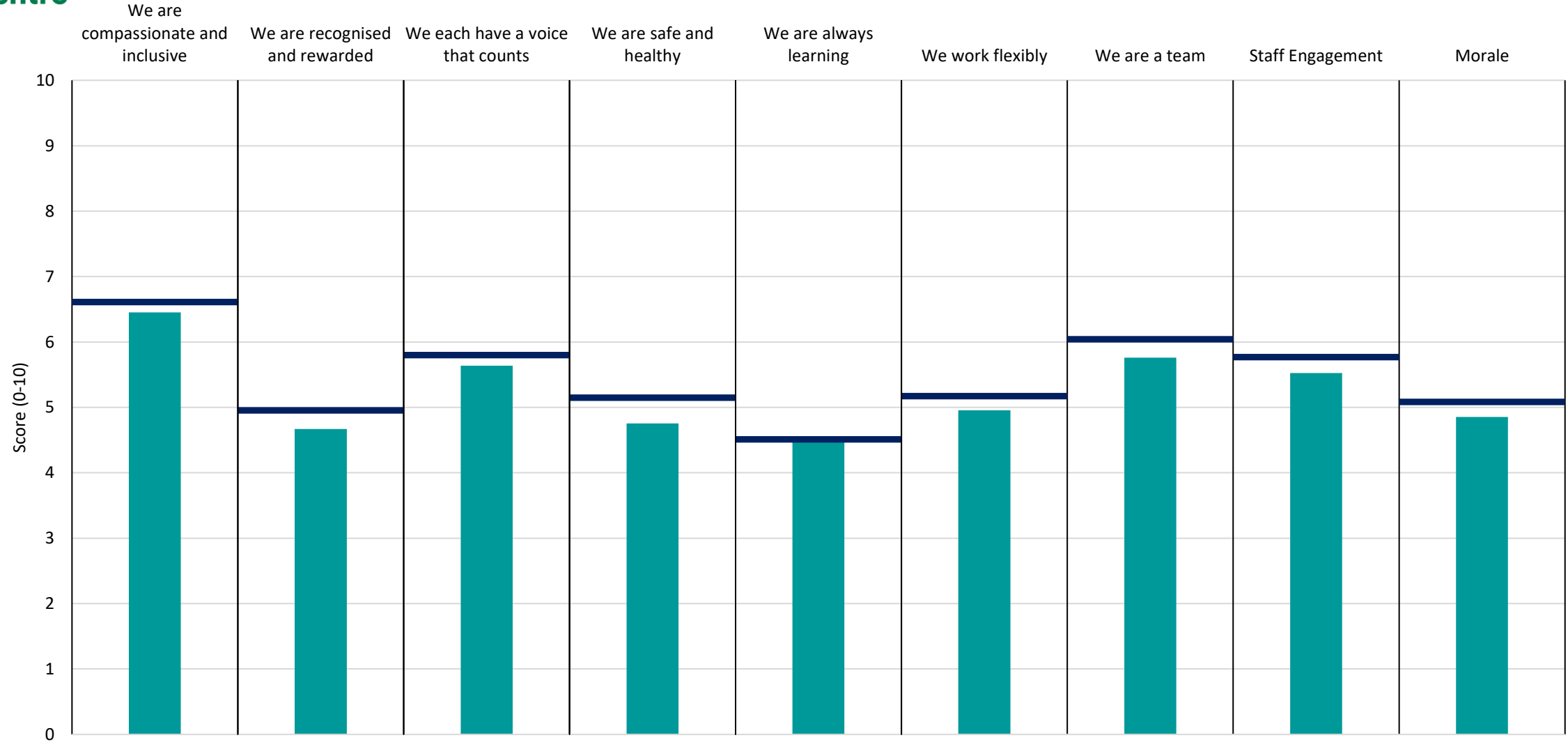
Breakdown	6.4	4.6	5.5	4.7	4.7	4.7	5.9	5.3	4.8
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	371	371	371	371	355	368	371	371	371



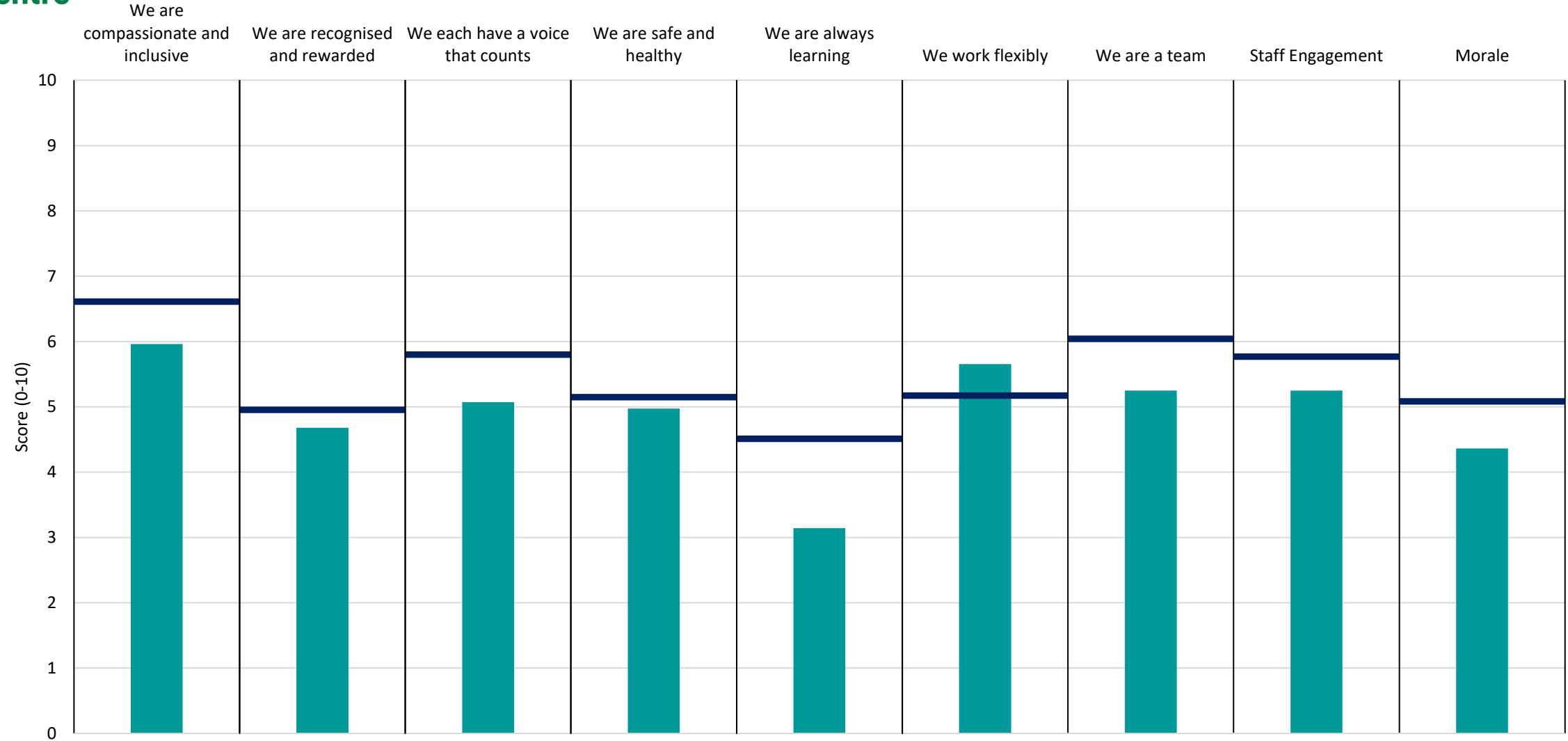
Breakdown	6.7	4.9	5.8	4.8	4.9	5.5	6.2	5.7	5.0
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	637	637	637	633	584	637	637	637	637



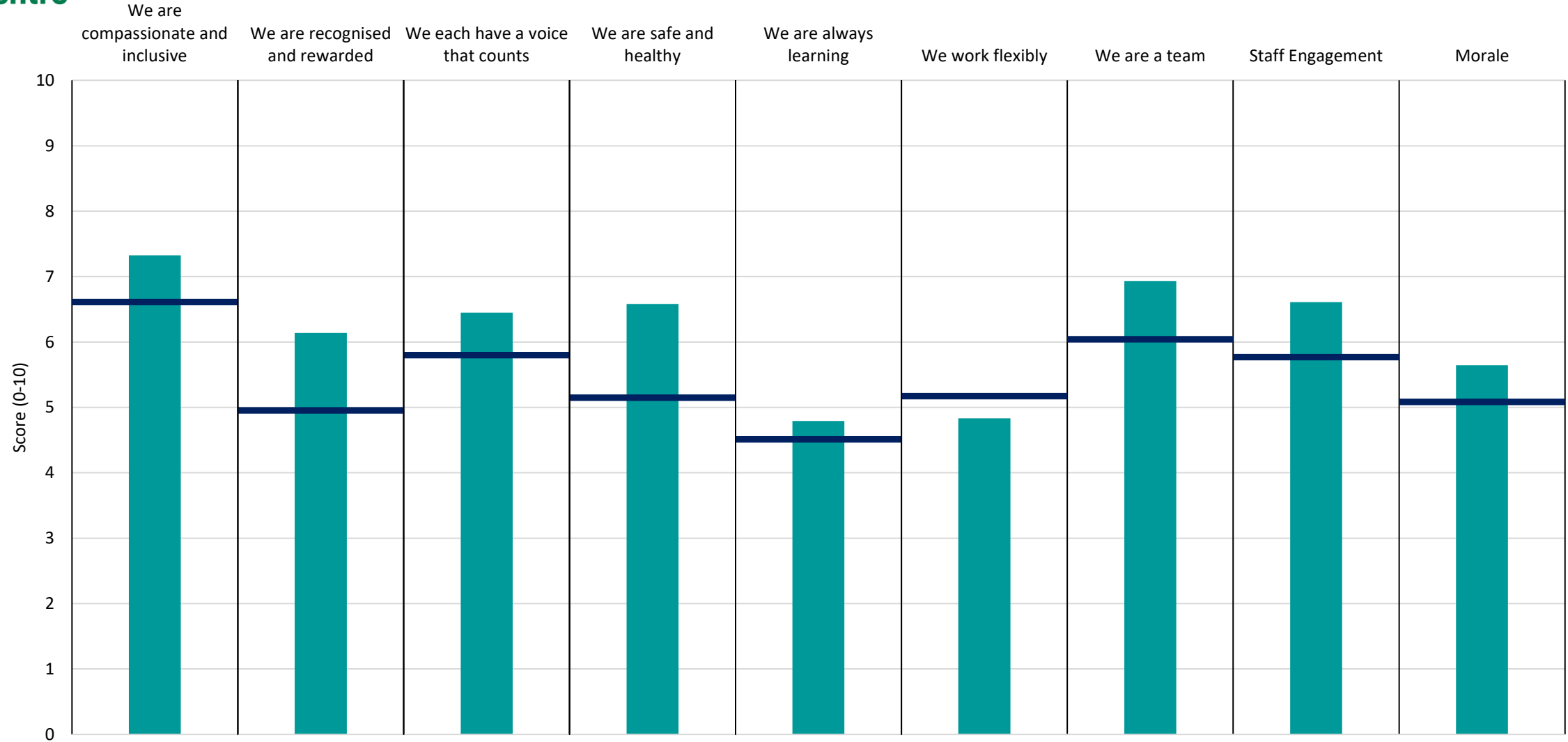
Breakdown	6.5	4.7	5.7	4.9	4.8	4.8	5.9	5.7	4.9
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	534	534	533	534	500	533	532	534	534



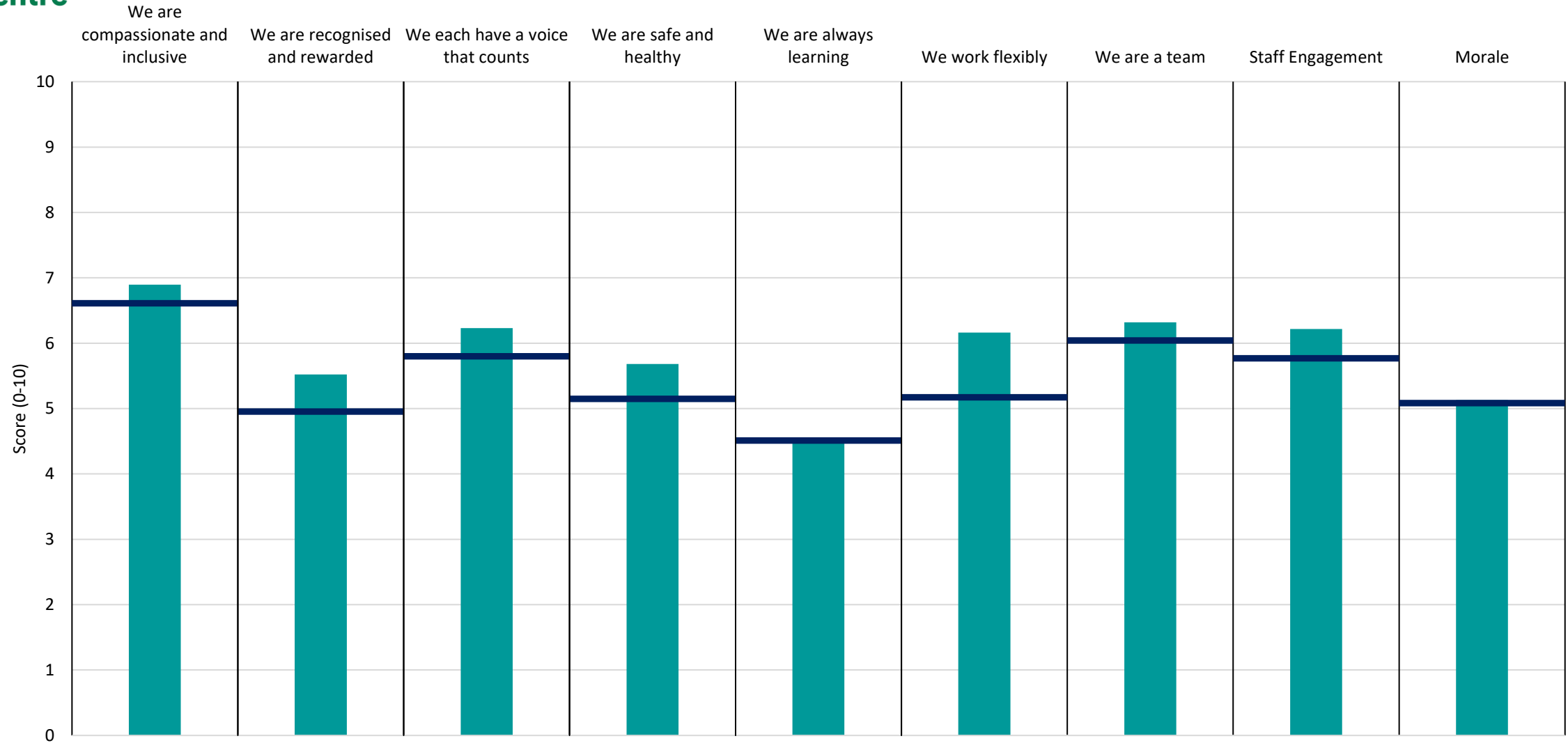
Breakdown	6.5	4.7	5.6	4.8	4.5	5.0	5.8	5.5	4.9
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	421	421	421	417	390	421	420	421	421



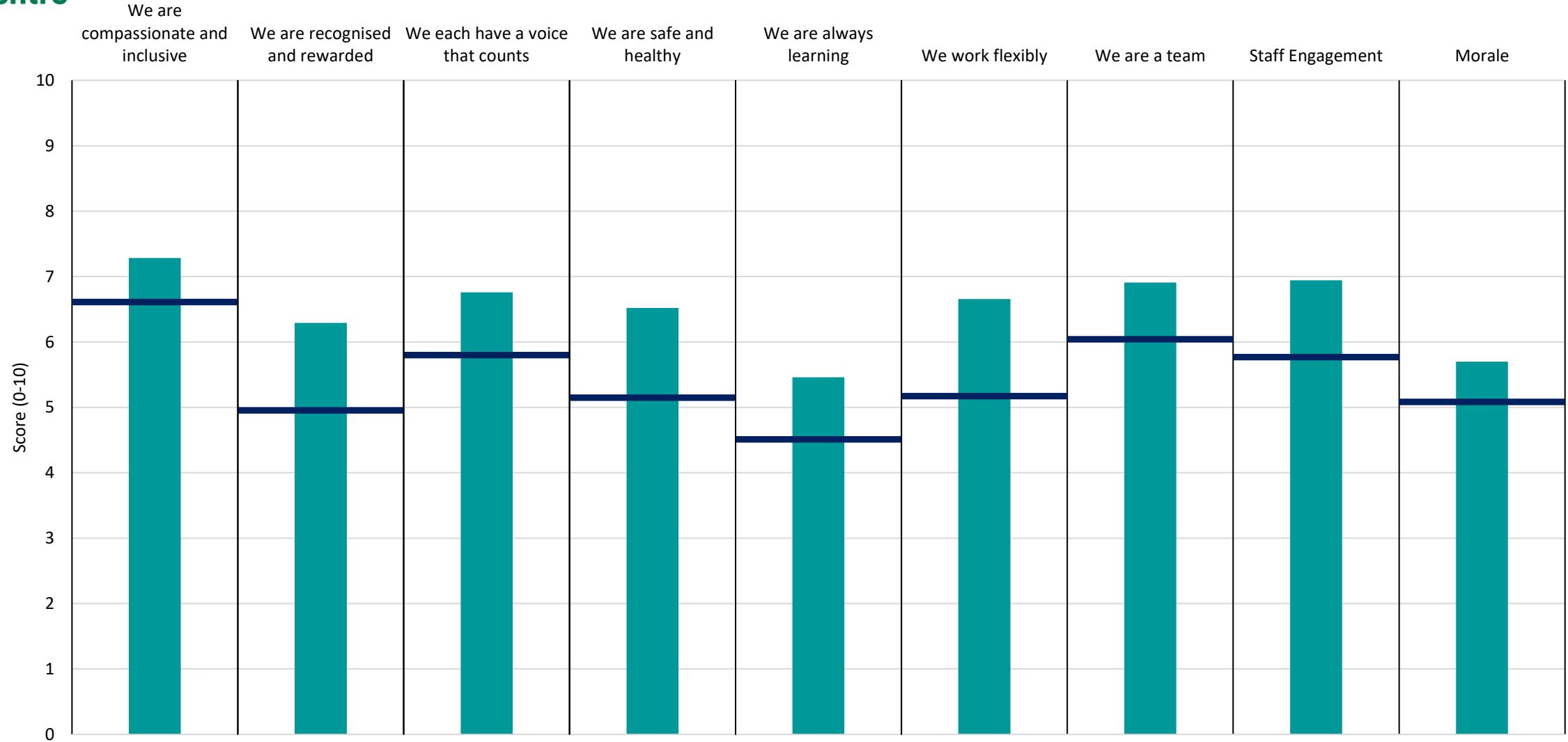
Breakdown	6.0	4.7	5.1	5.0	3.1	5.7	5.2	5.2	4.4
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	28	28	28	28	25	28	28	28	28



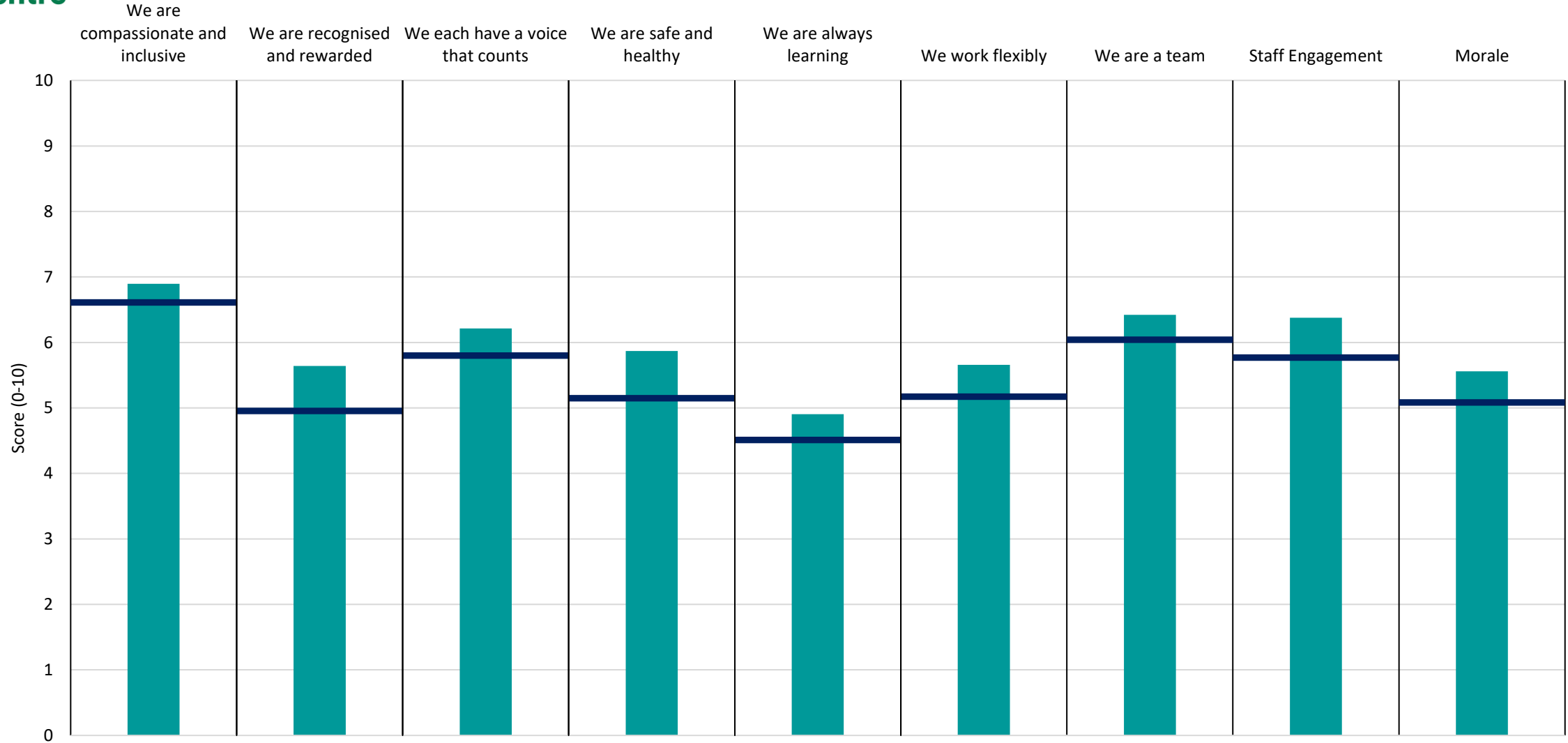
Breakdown	7.3	6.1	6.5	6.6	4.8	4.8	6.9	6.6	5.6
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	40	40	39	39	35	40	40	40	39



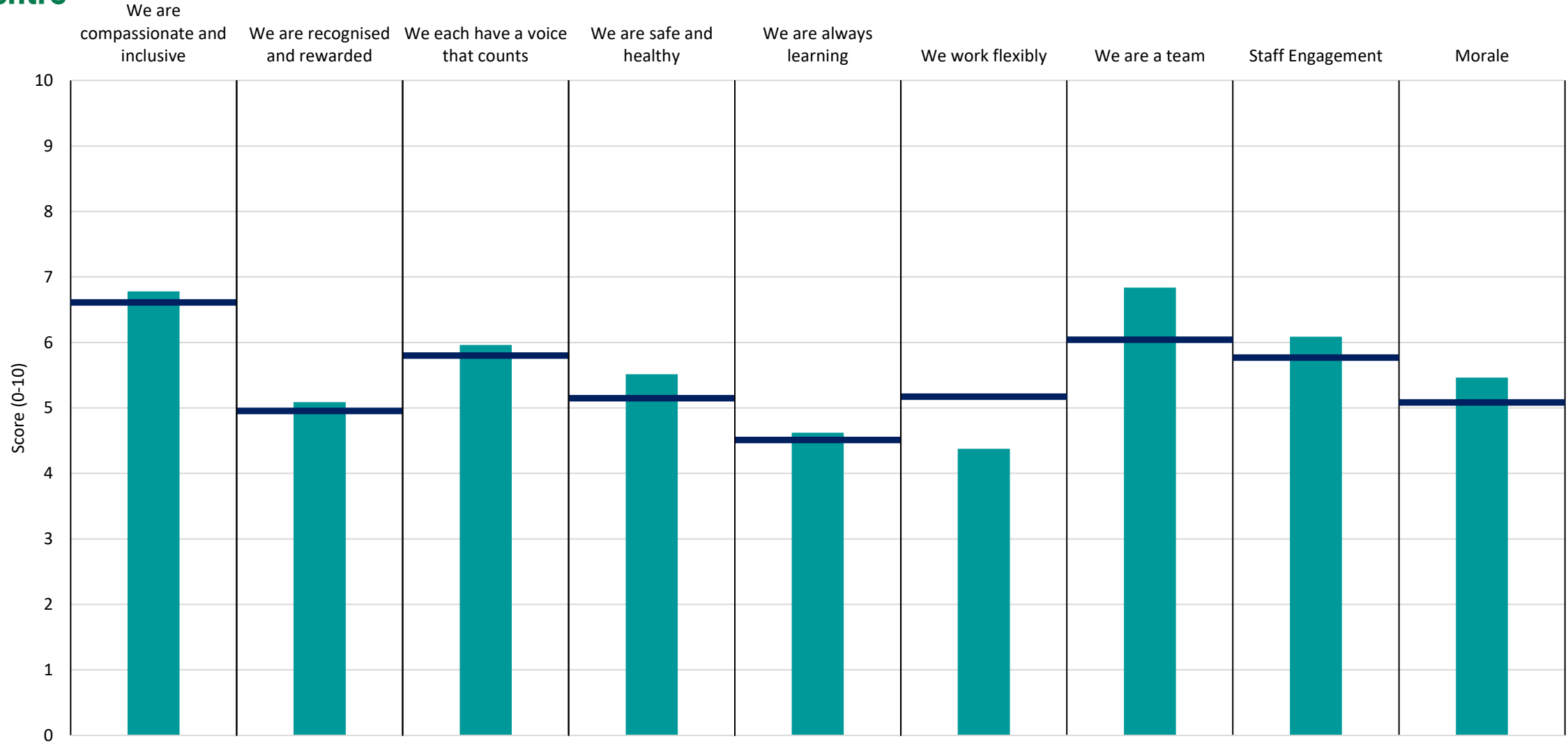
Breakdown	6.9	5.5	6.2	5.7	4.5	6.2	6.3	6.2	5.1
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	75	75	75	75	73	75	74	75	75



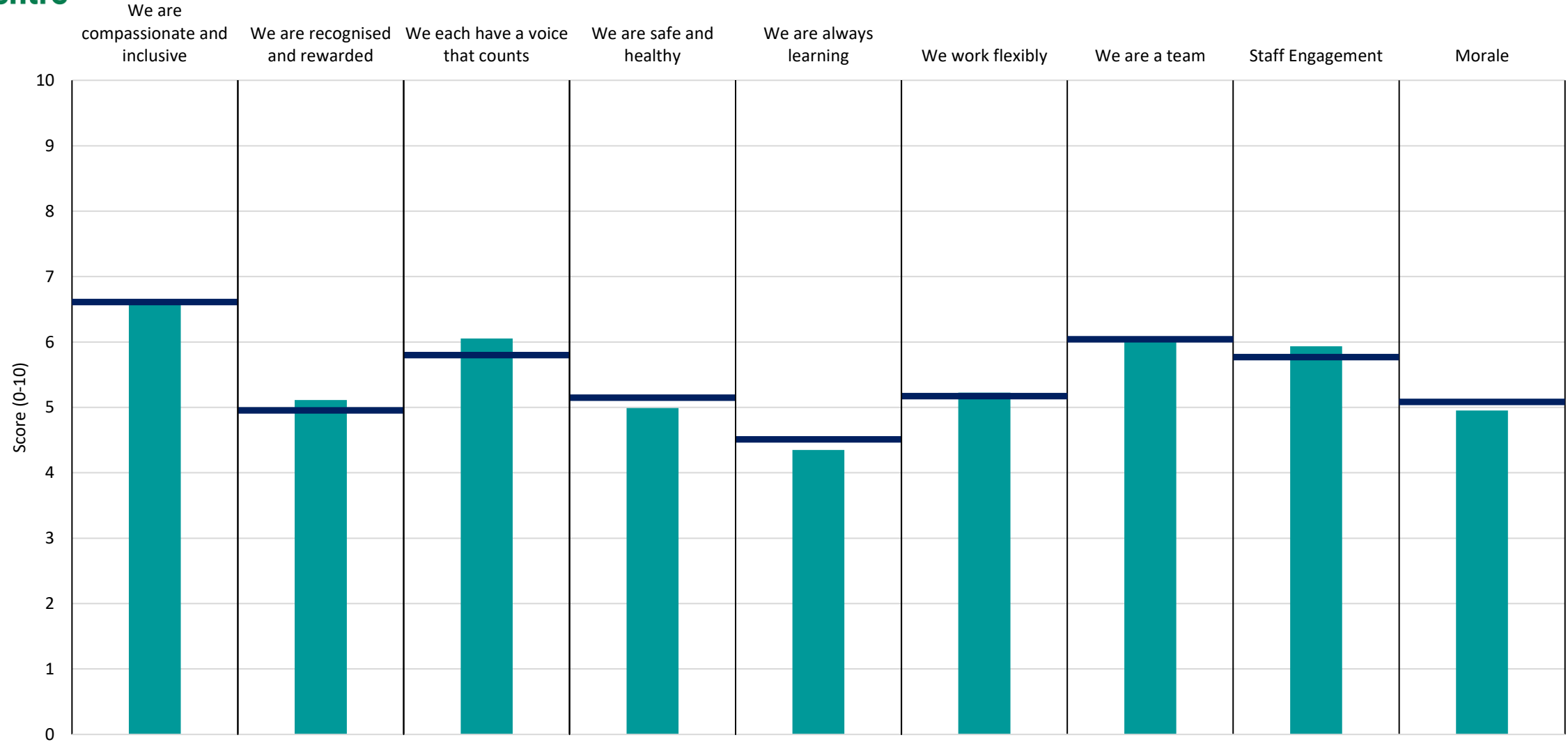
Breakdown	7.3	6.3	6.8	6.5	5.5	6.7	6.9	6.9	5.7
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	75	75	74	75	71	74	75	75	75



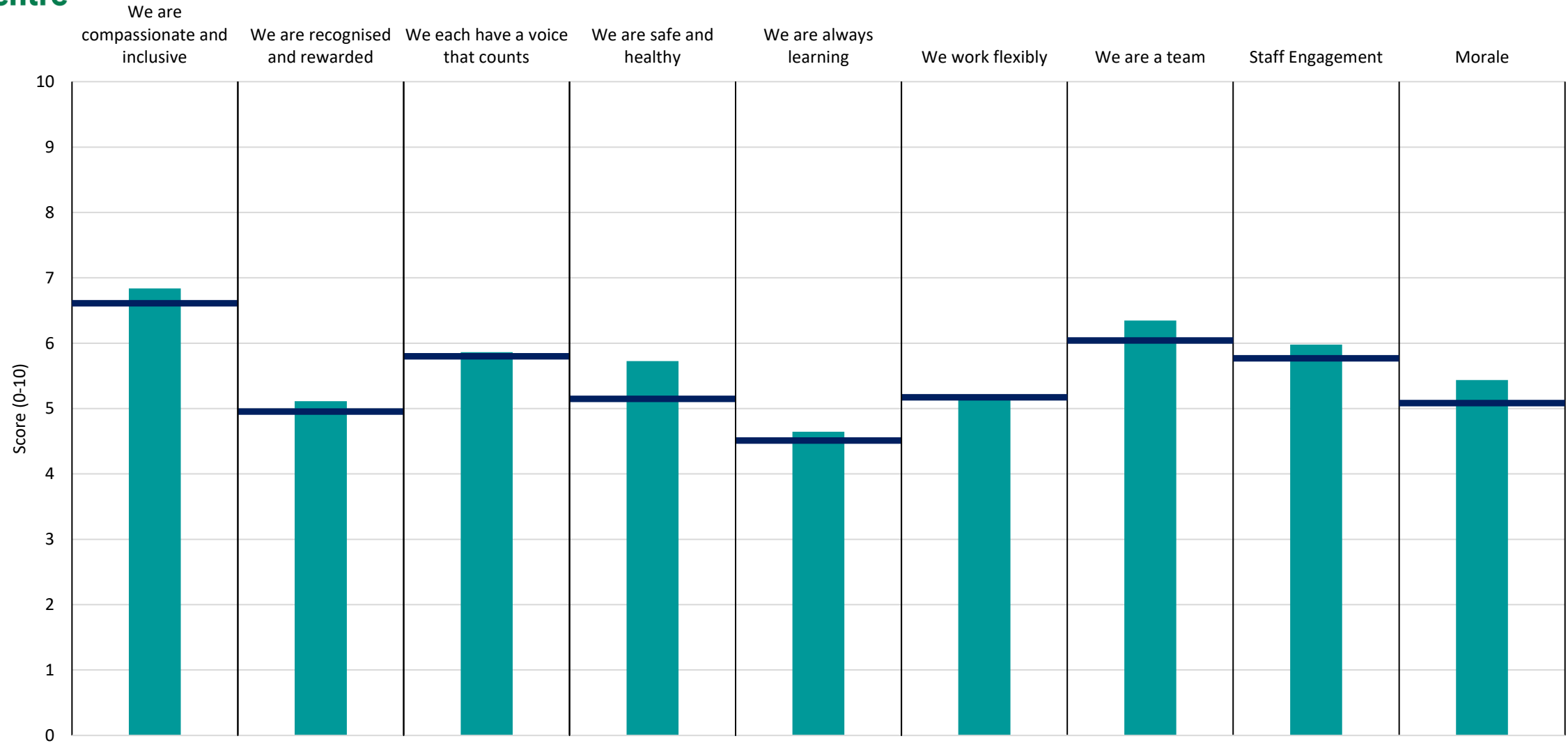
Breakdown	6.9	5.6	6.2	5.9	4.9	5.7	6.4	6.4	5.6
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	228	228	226	228	213	228	227	228	228



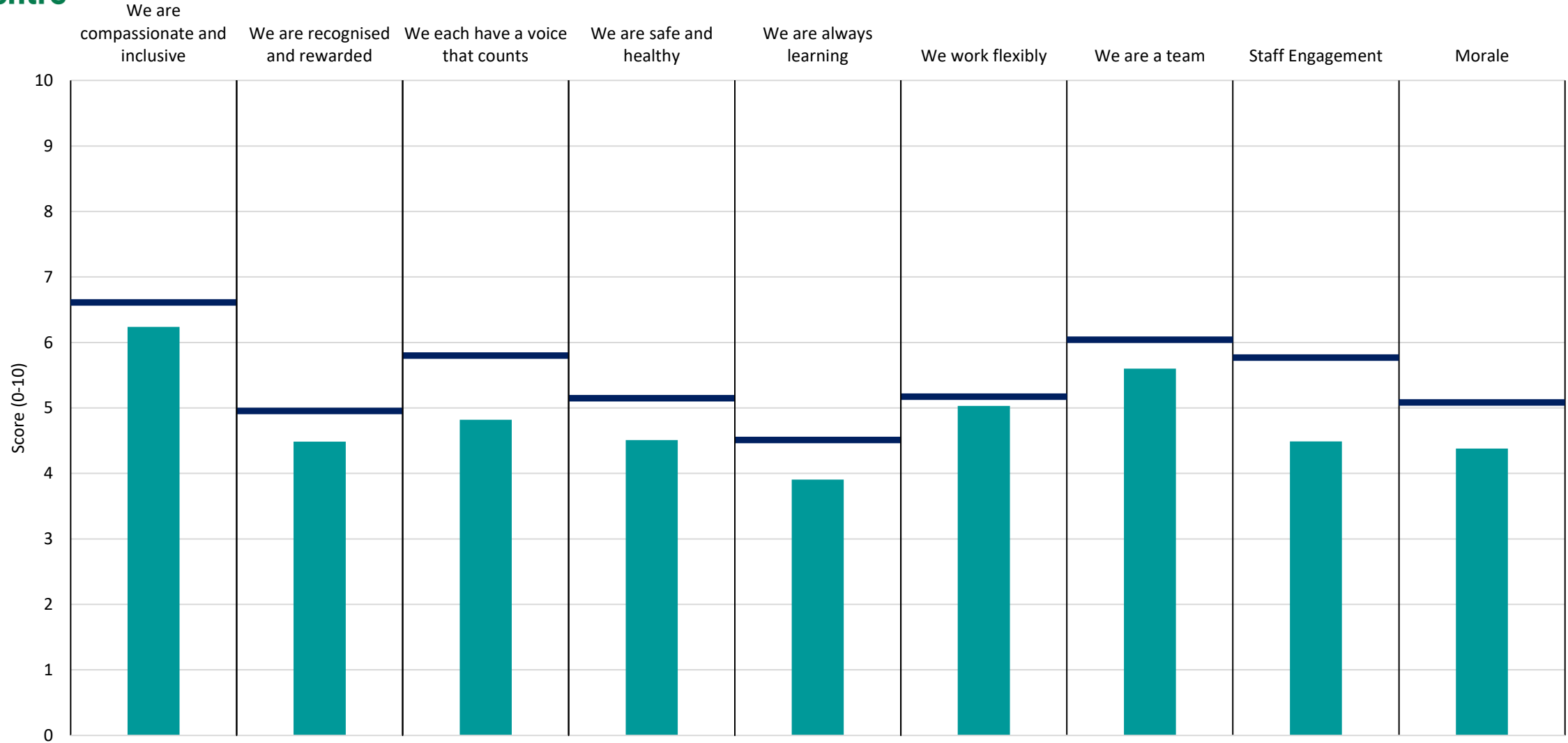
Breakdown	6.8	5.1	6.0	5.5	4.6	4.4	6.8	6.1	5.5
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	86	86	86	86	76	86	86	86	86



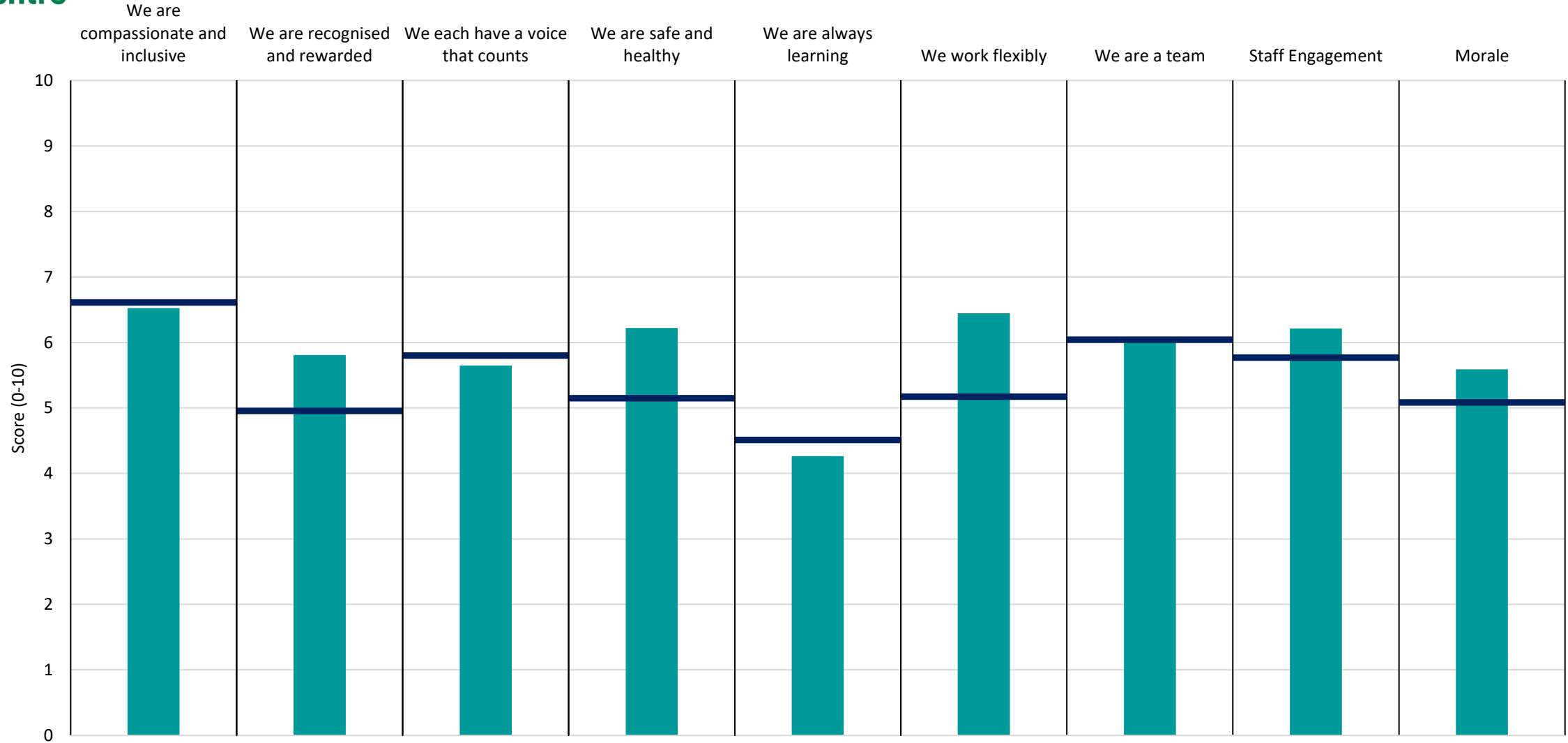
Breakdown	6.6	5.1	6.1	5.0	4.3	5.2	6.0	5.9	5.0
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	134	134	134	134	129	134	134	134	134



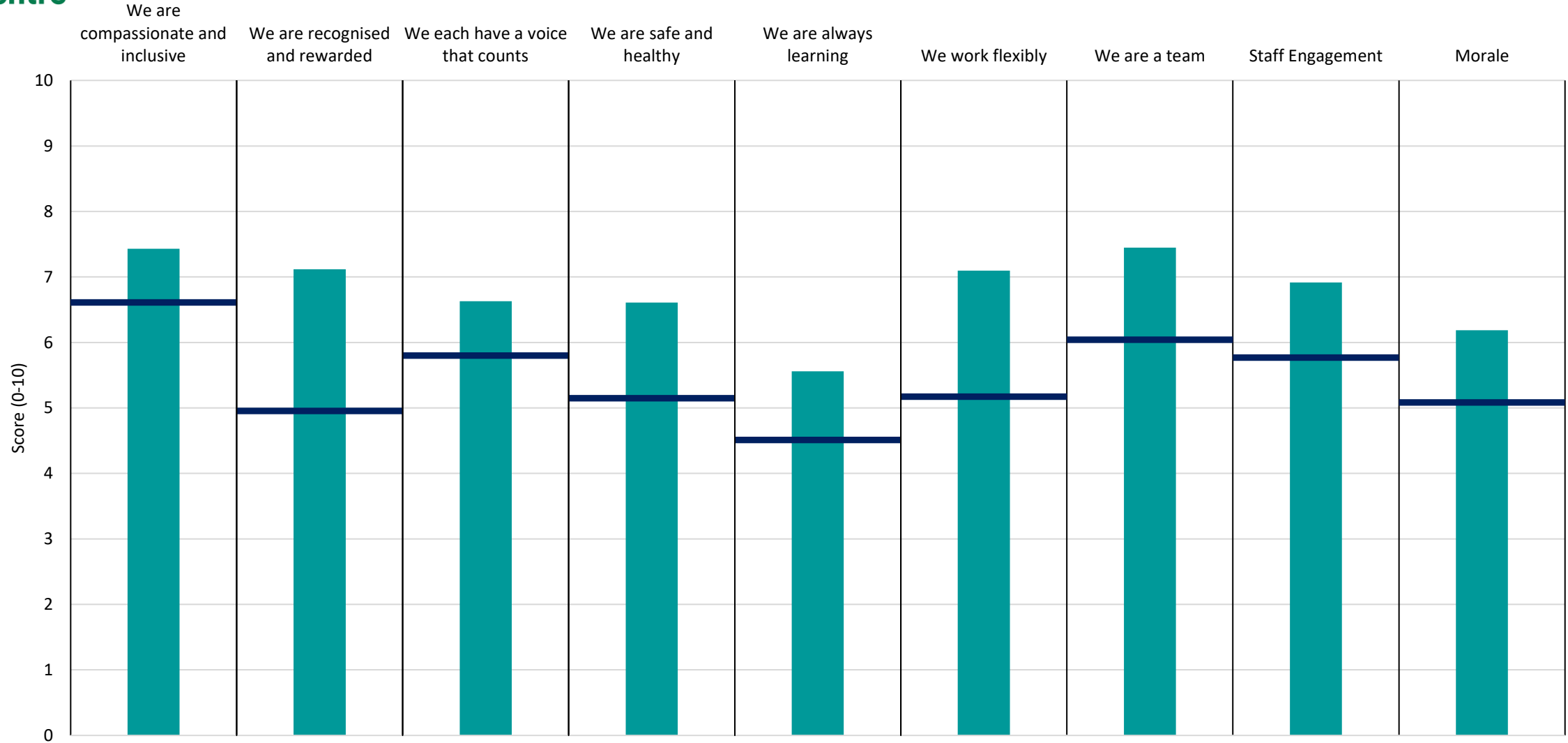
Breakdown	6.8	5.1	5.9	5.7	4.6	5.2	6.3	6.0	5.4
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	344	345	344	343	289	344	344	345	345



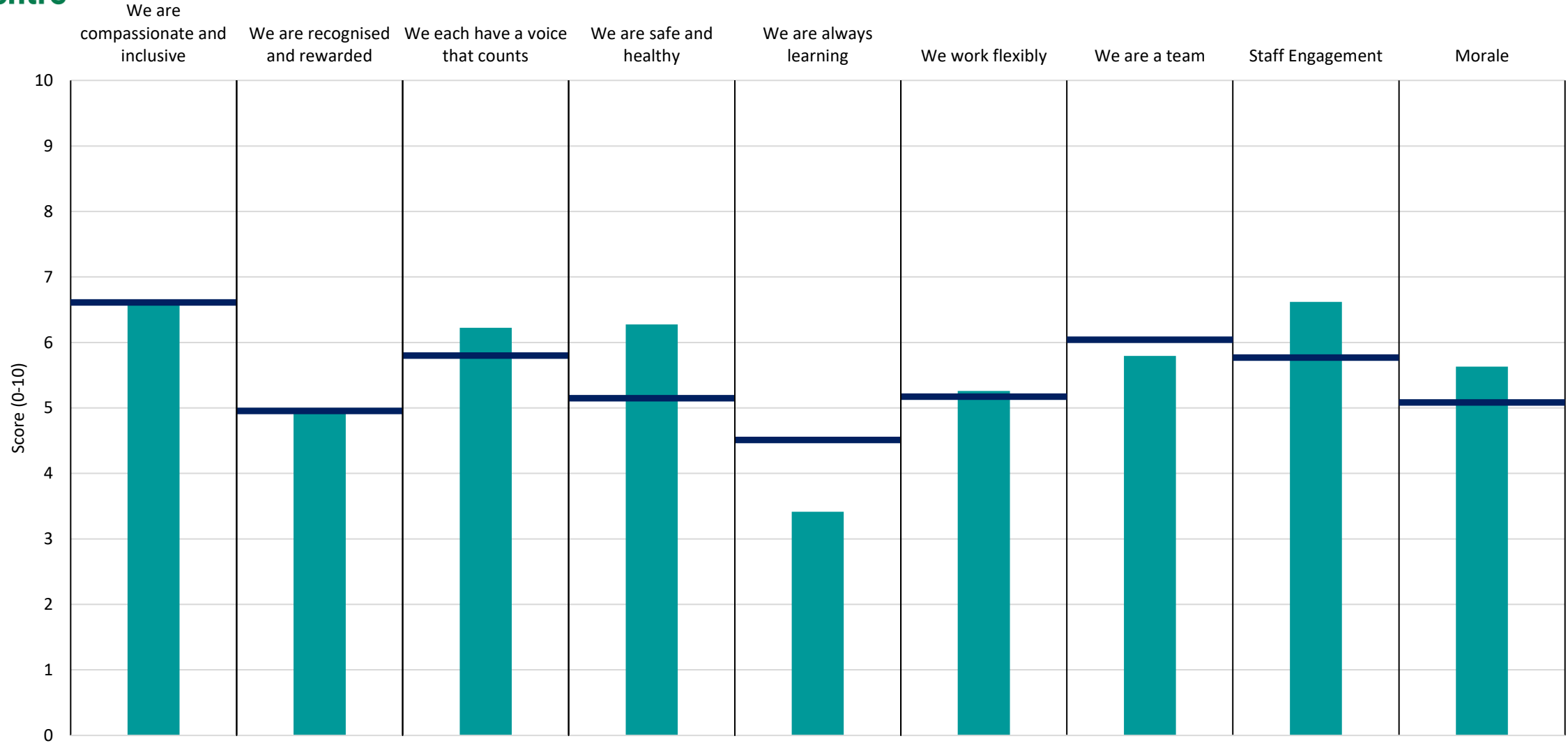
Breakdown	6.2	4.5	4.8	4.5	3.9	5.0	5.6	4.5	4.4
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	272	272	272	272	236	272	272	272	272



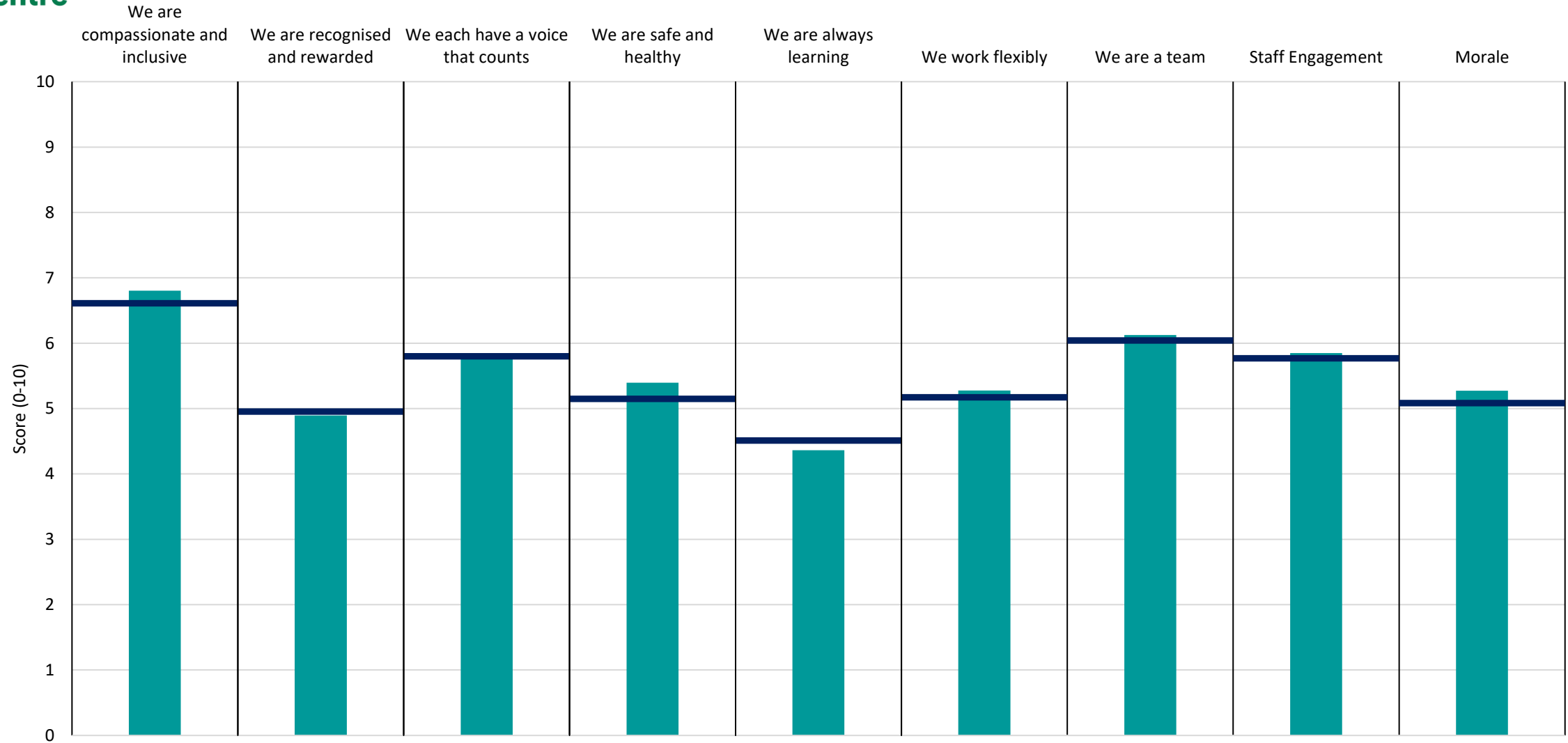
Breakdown	6.5	5.8	5.6	6.2	4.3	6.4	6.0	6.2	5.6
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	60	60	60	60	55	60	60	60	60



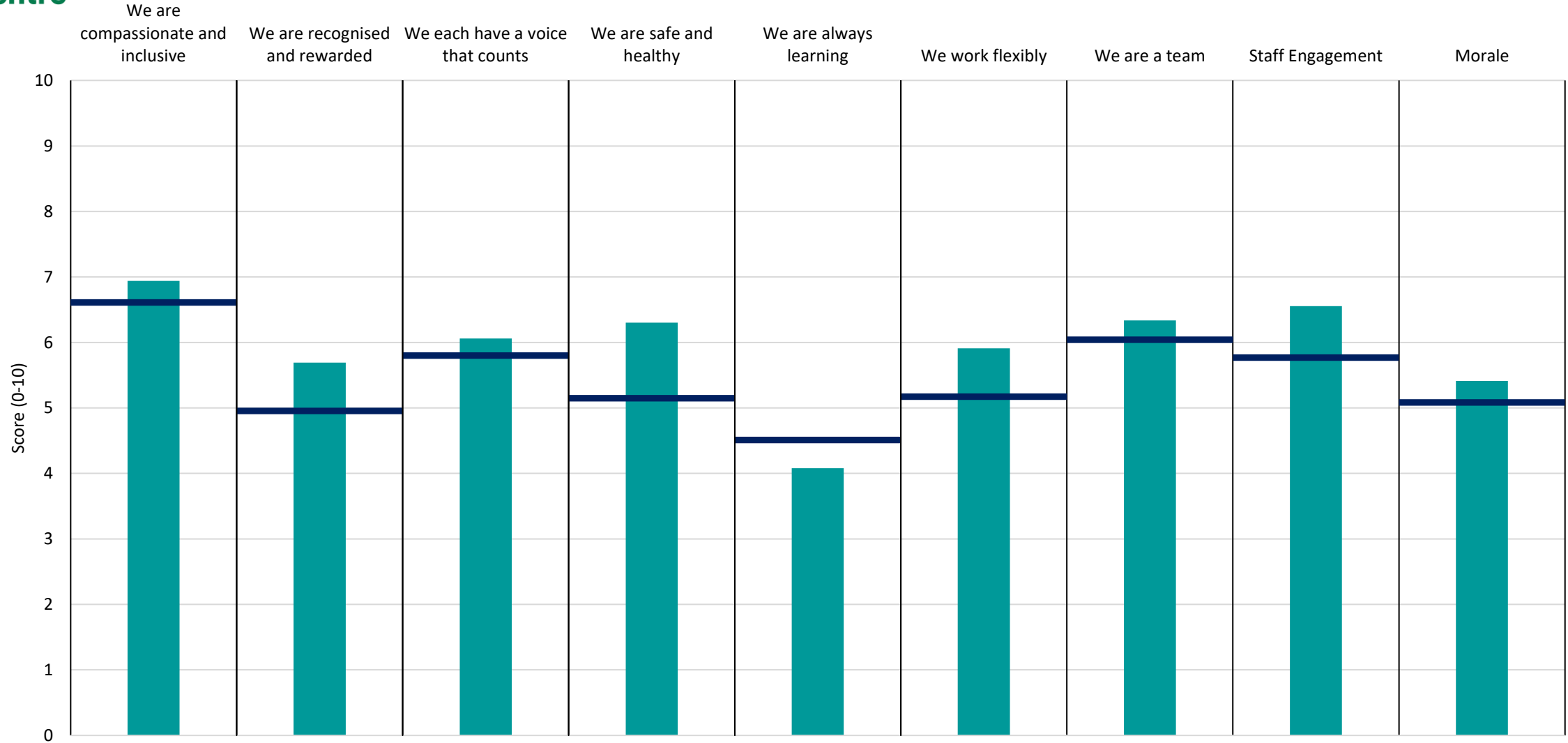
Breakdown	7.4	7.1	6.6	6.6	5.6	7.1	7.4	6.9	6.2
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	34	34	33	34	32	34	34	34	34



Breakdown	6.7	5.0	6.2	6.3	3.4	5.3	5.8	6.6	5.6
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	233	231	226	229	188	230	233	232	233



Breakdown	6.8	4.9	5.8	5.4	4.4	5.3	6.1	5.8	5.3
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	47	47	47	47	43	47	47	47	47



Breakdown	6.9	5.7	6.1	6.3	4.1	5.9	6.3	6.6	5.4
Your org	6.6	5.0	5.8	5.1	4.5	5.2	6.0	5.8	5.1
Responses	70	70	69	69	68	70	70	70	70