



Croydon Health Services NHS Trust

2022 NHS Staff Survey

Breakdown report

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This directorate report for Croydon Health Services NHS Trust contains results by breakdown for People Promise element and theme results from the 2022 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the ‘Your org’ scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The breakdowns used in this report were provided and defined by Croydon Health Services NHS Trust. Details of how the People Promise element and theme scores were calculated are included in the Technical Document, available to download from our results website.

Key features

Breakdown type and **breakdown name** are specified in the header.

Breakdown results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all People Promise element and theme results, a higher score is a better result than a lower score

The **number of responses** feeding into each measures and sub-scores for the **given breakdown** is specified below the table containing the directorate and trust scores.

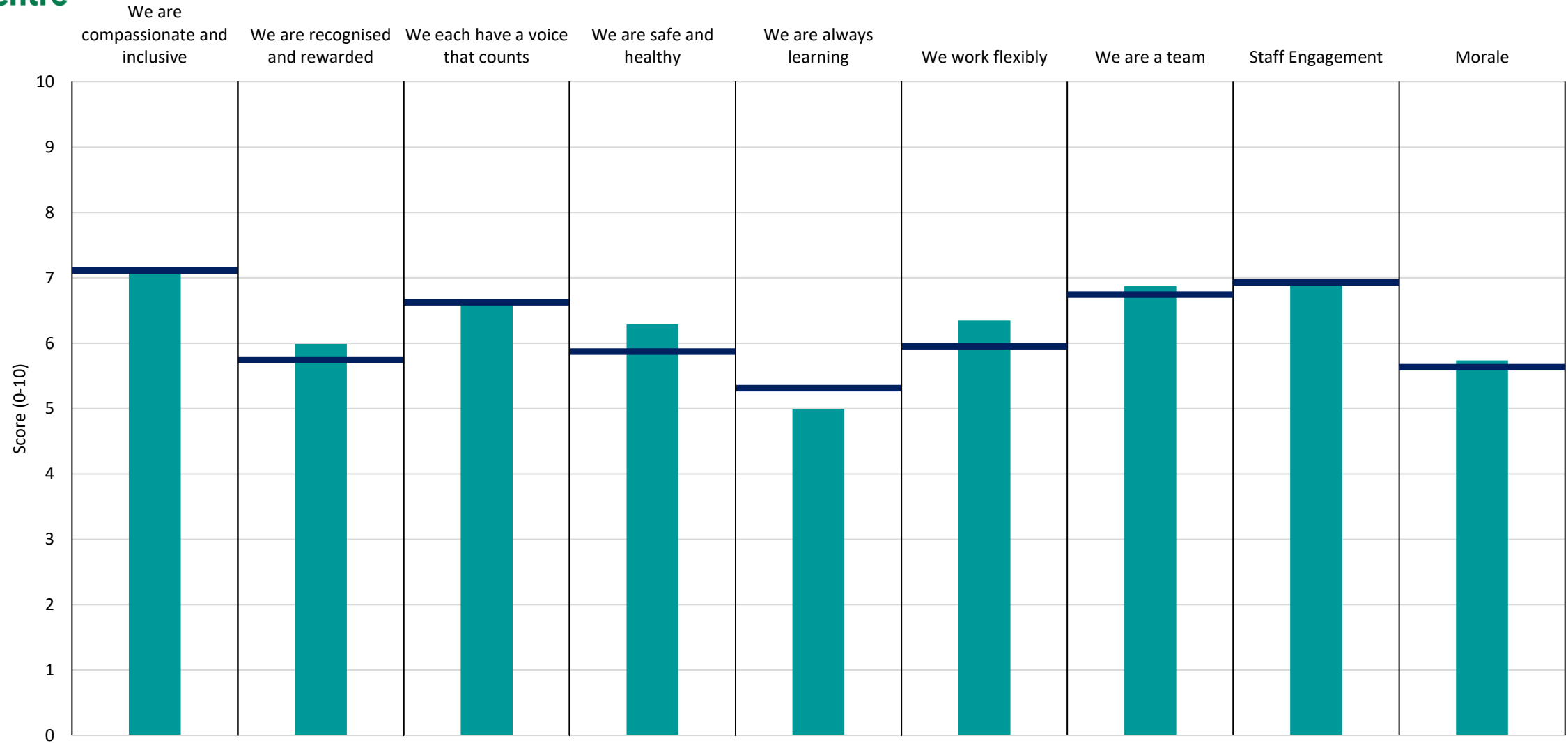


! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality, for some organisations this could mean that all breakdown results are suppressed.

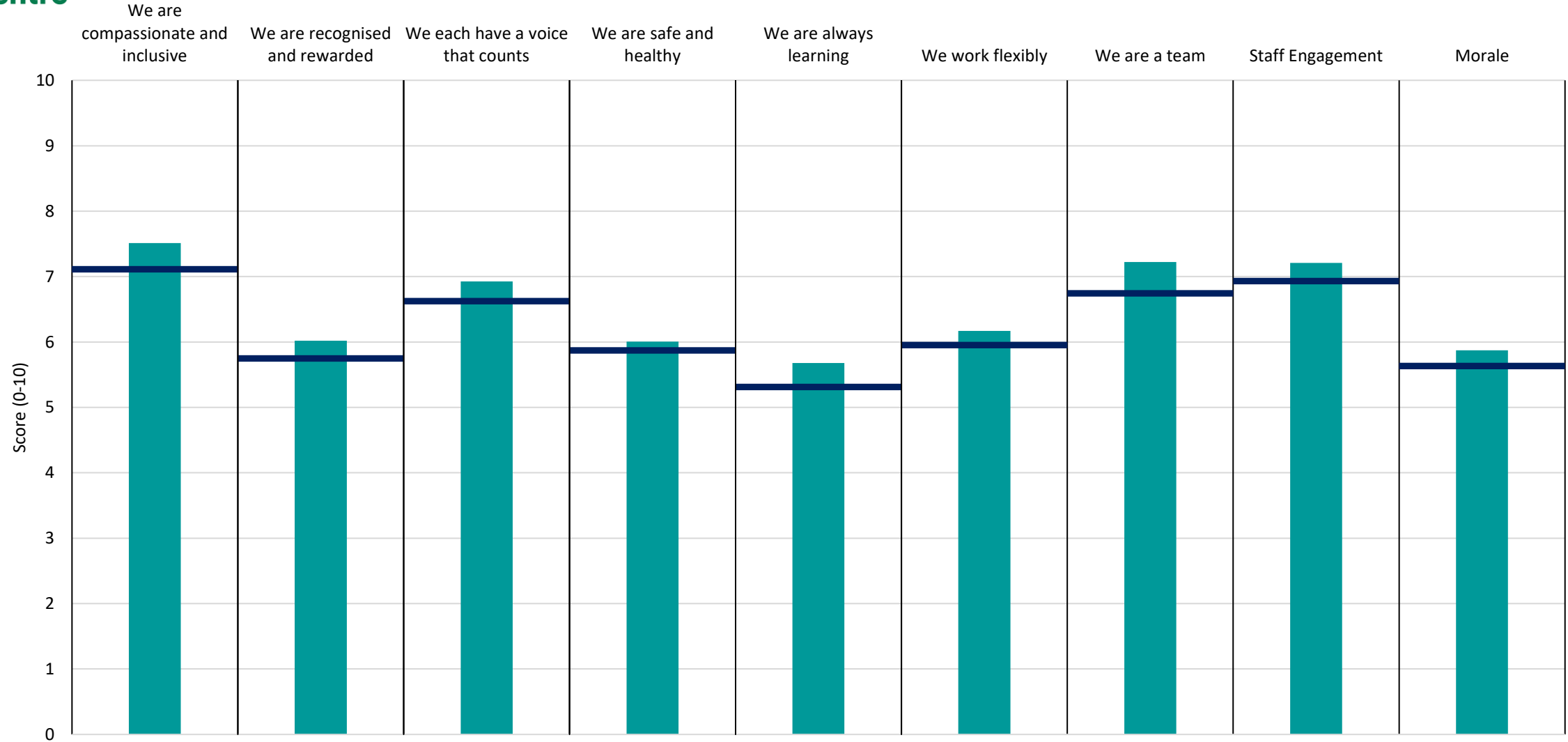
Breakdowns 1

Croydon Health Services NHS Trust

2022 NHS Staff Survey

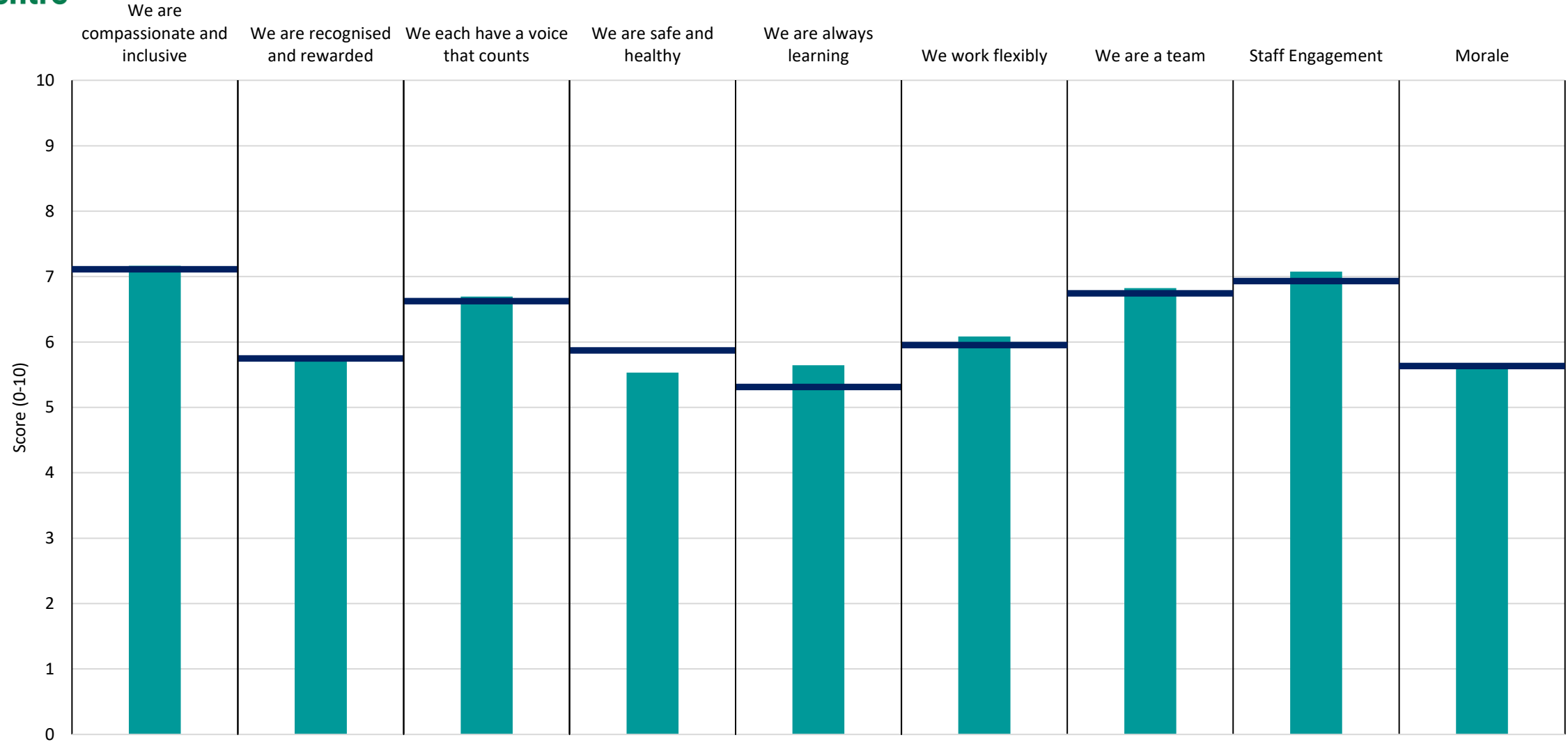


Breakdown	7.1	6.0	6.7	6.3	5.0	6.3	6.9	6.9	5.7
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	387	387	381	383	346	387	386	387	387

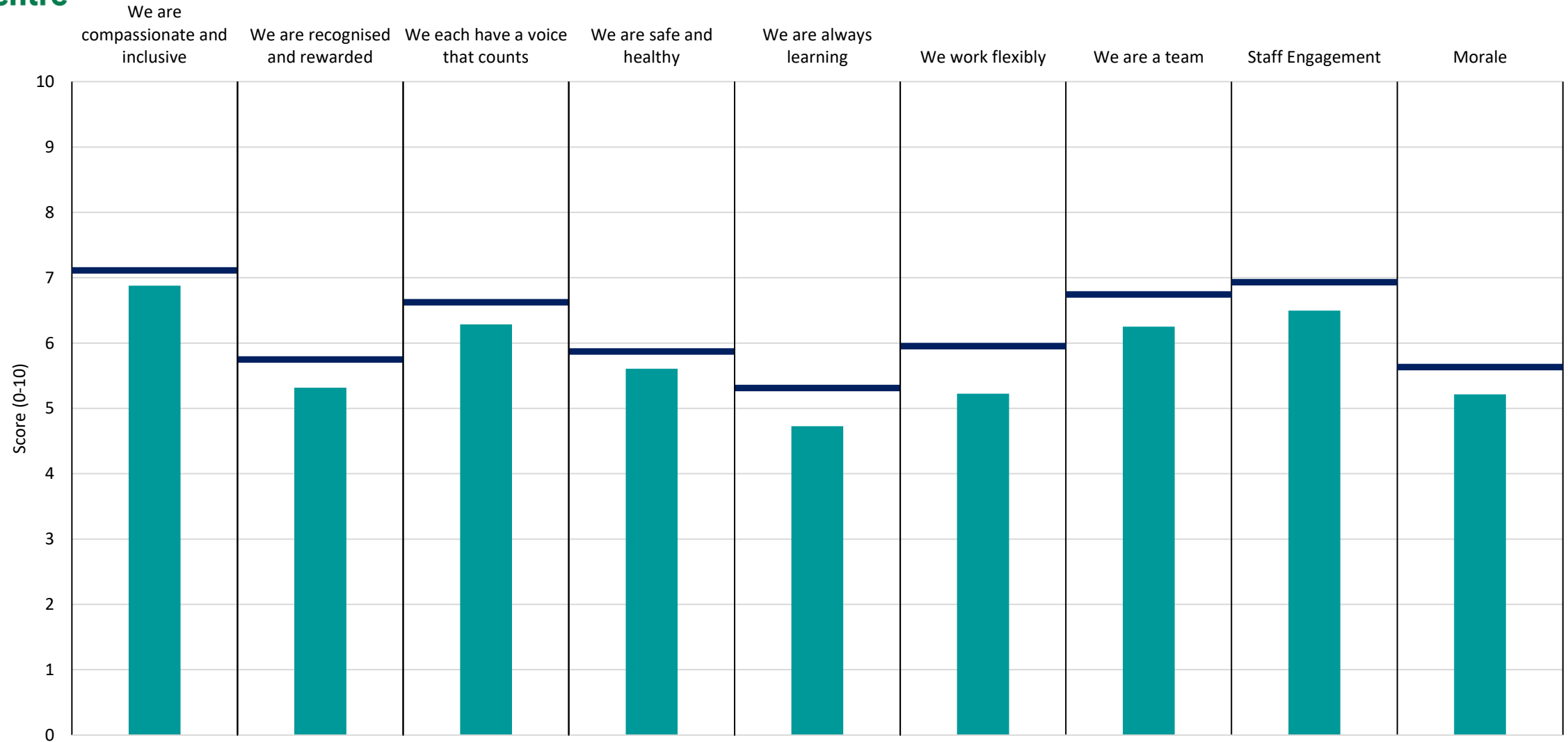


Breakdown	7.5	6.0	6.9	6.0	5.7	6.2	7.2	7.2	5.9
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	333	331	332	331	315	329	333	333	333

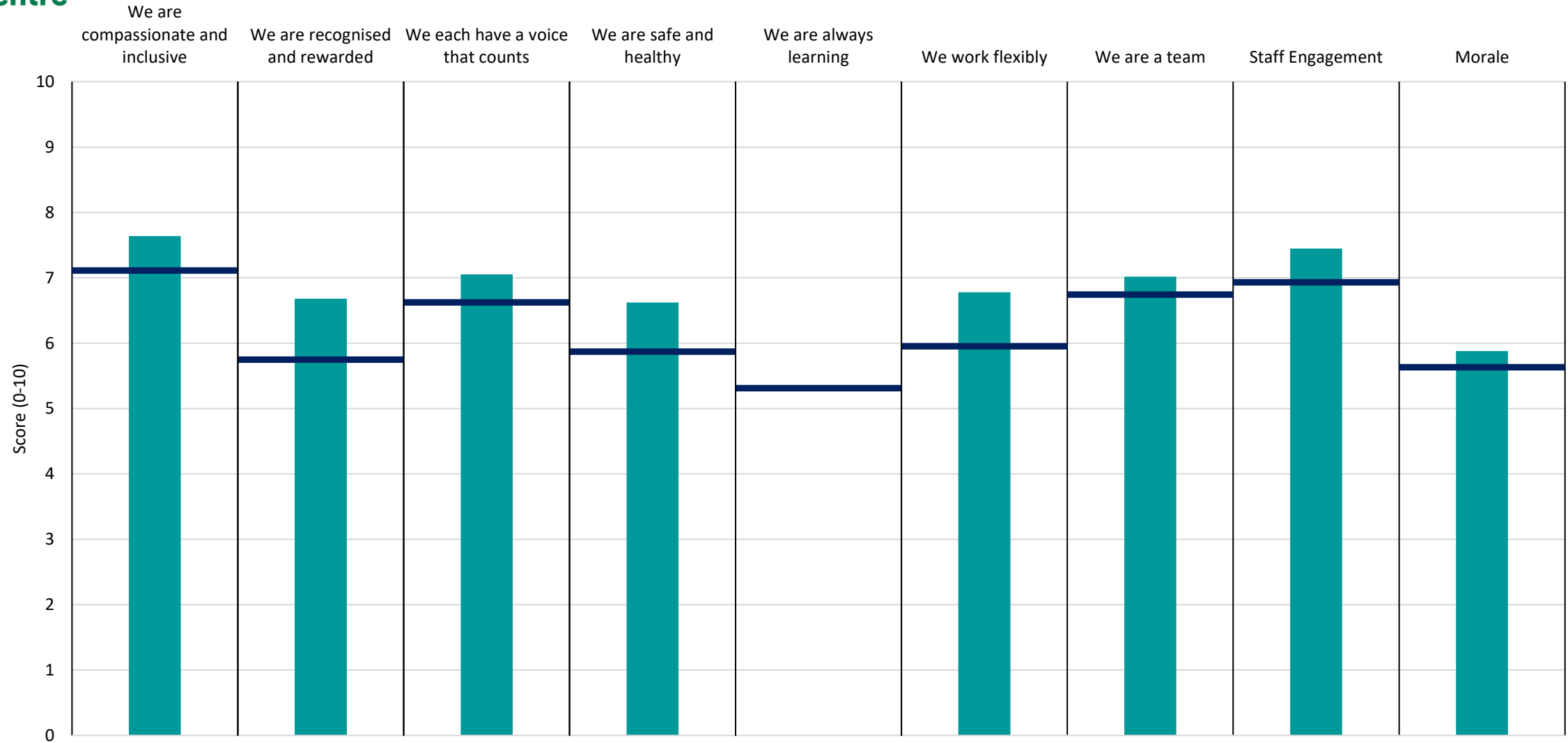
2 Integrated Adult Care



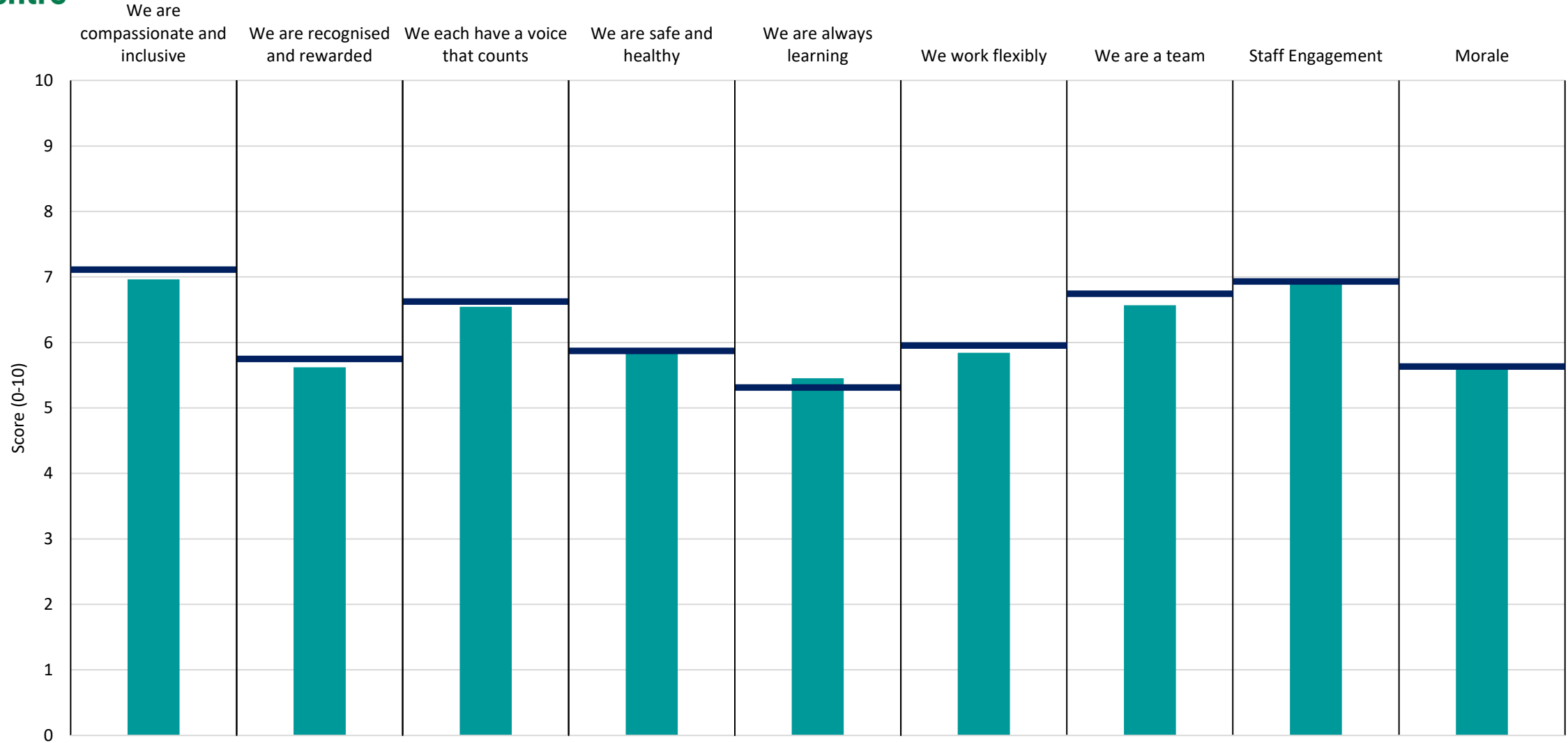
Breakdown	7.2	5.8	6.7	5.5	5.6	6.1	6.8	7.1	5.6
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	373	374	369	373	342	371	371	374	373



Breakdown	6.9	5.3	6.3	5.6	4.7	5.2	6.3	6.5	5.2
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	312	313	312	311	296	312	312	313	313



Breakdown	7.6	6.7	7.1	6.6	-	6.8	7.0	7.4	5.9
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	11	11	11	11	-	11	11	11	11

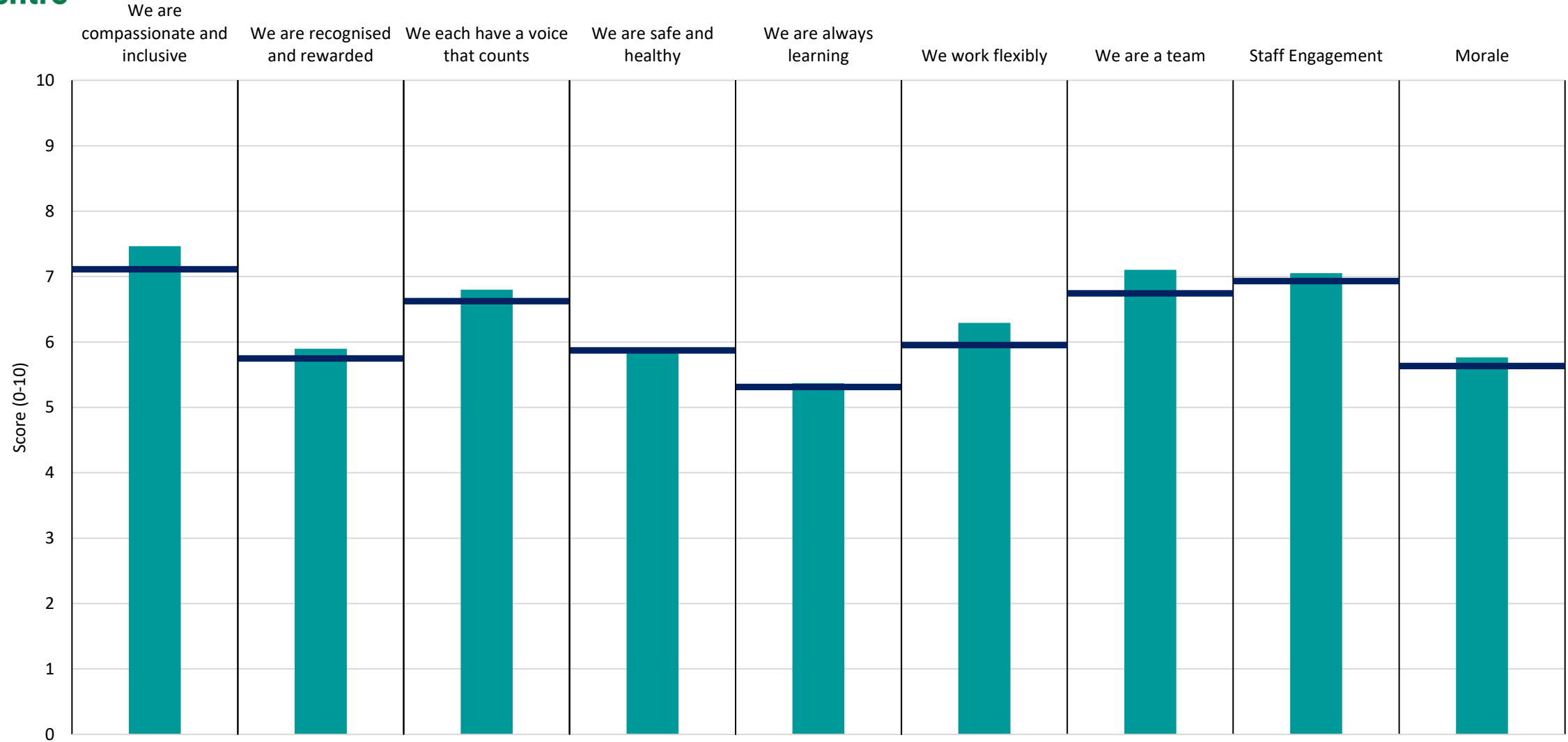


Breakdown	7.0	5.6	6.5	5.9	5.5	5.8	6.6	6.9	5.7
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	525	525	522	525	486	524	524	526	525

Breakdowns 2

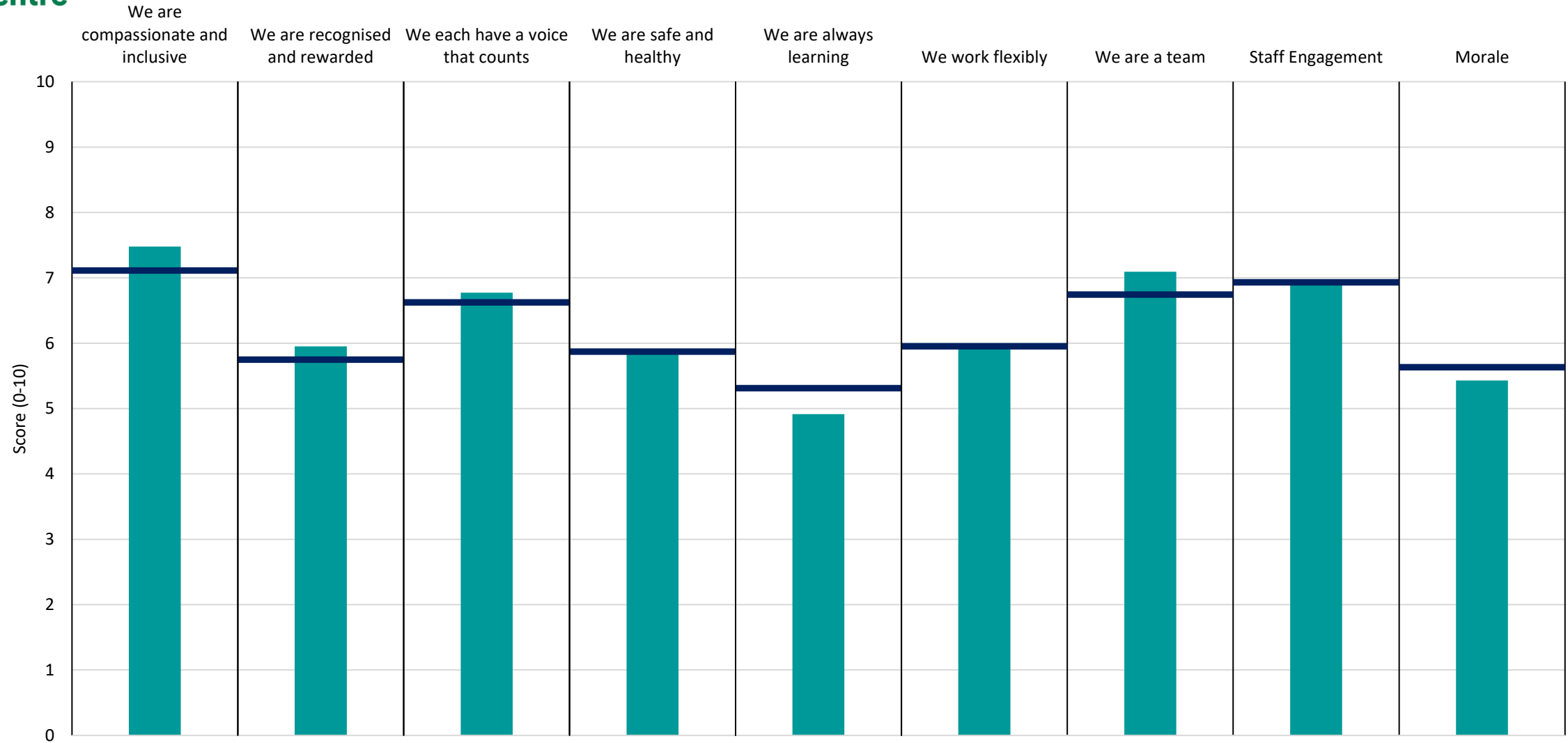
Croydon Health Services NHS Trust

2022 NHS Staff Survey

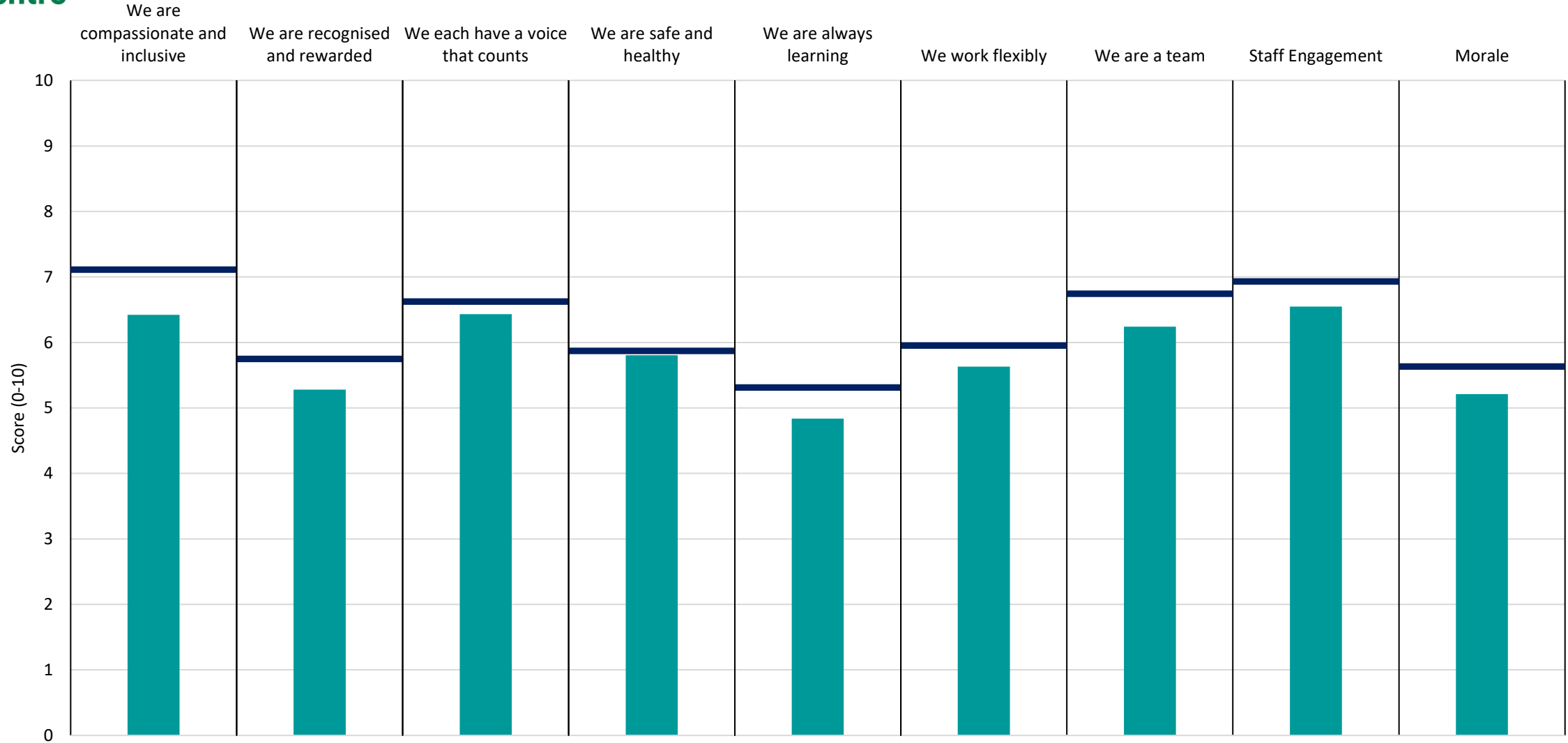


Breakdown	7.5	5.9	6.8	5.9	5.4	6.3	7.1	7.1	5.8
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	109	109	108	109	105	109	108	109	109

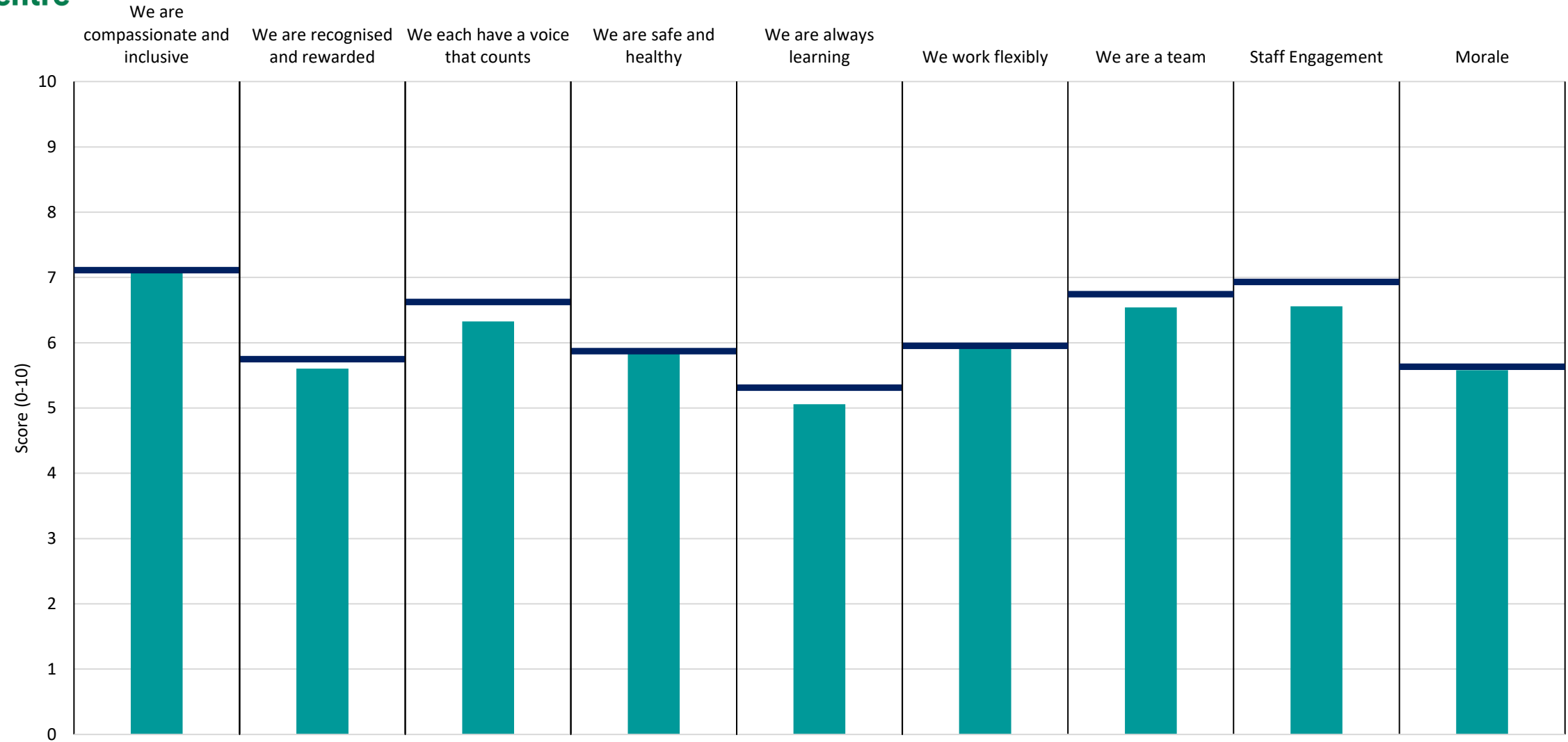
4 Adult Therapies, Community Adult Therapies



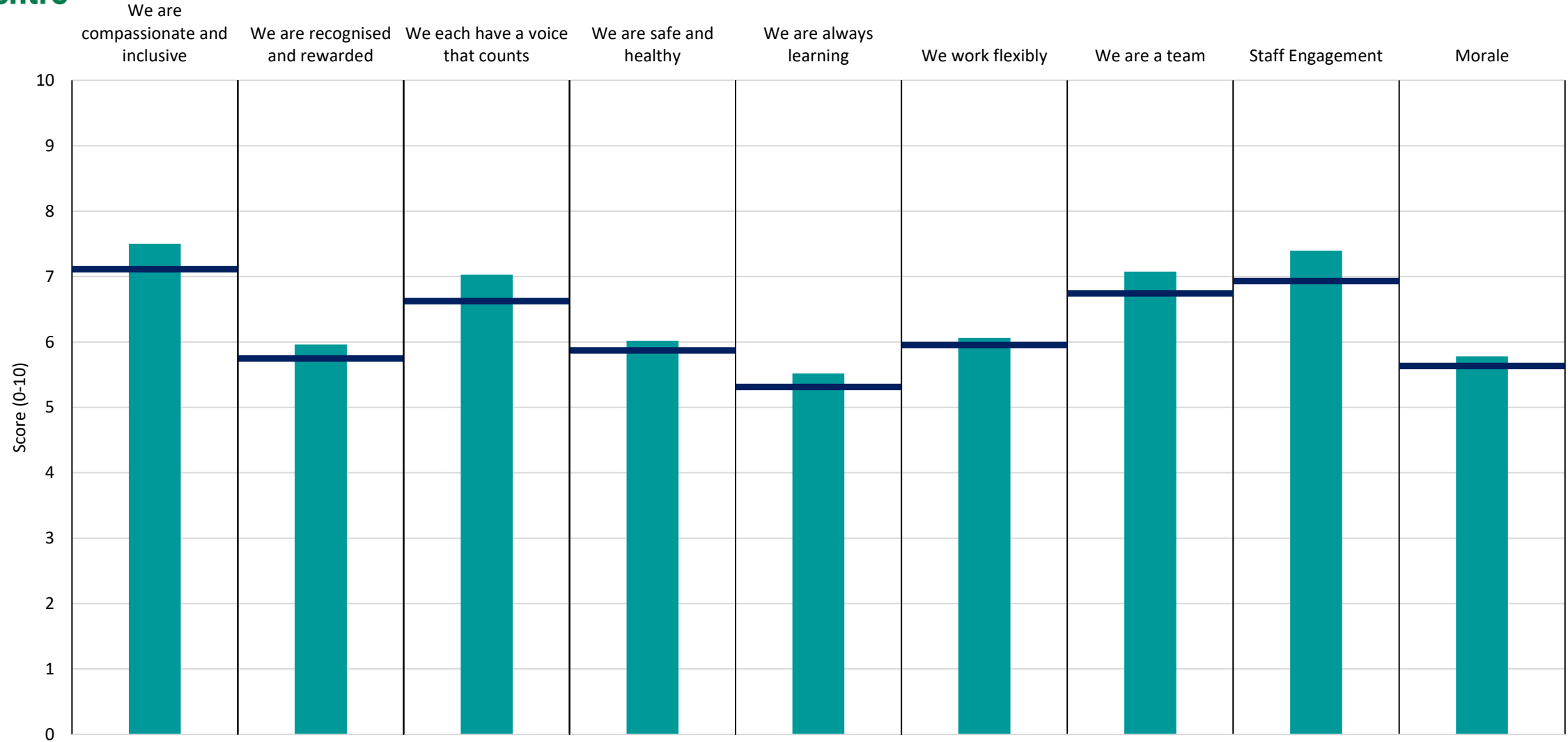
Breakdown	7.5	6.0	6.8	5.9	4.9	6.0	7.1	6.9	5.4
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	114	114	114	114	111	114	114	114	114



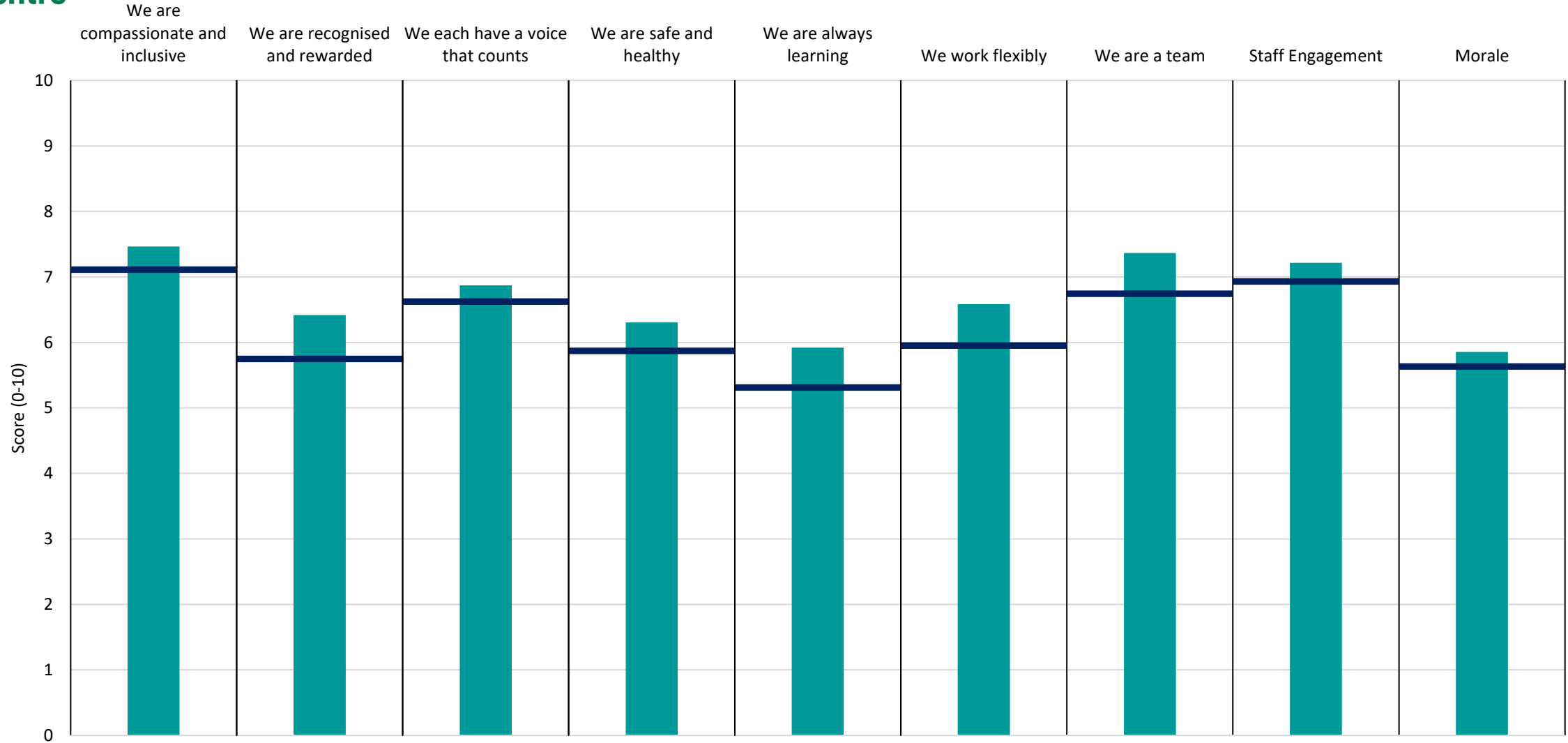
Breakdown	6.4	5.3	6.4	5.8	4.8	5.6	6.2	6.5	5.2
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	64	64	63	64	55	64	64	64	64



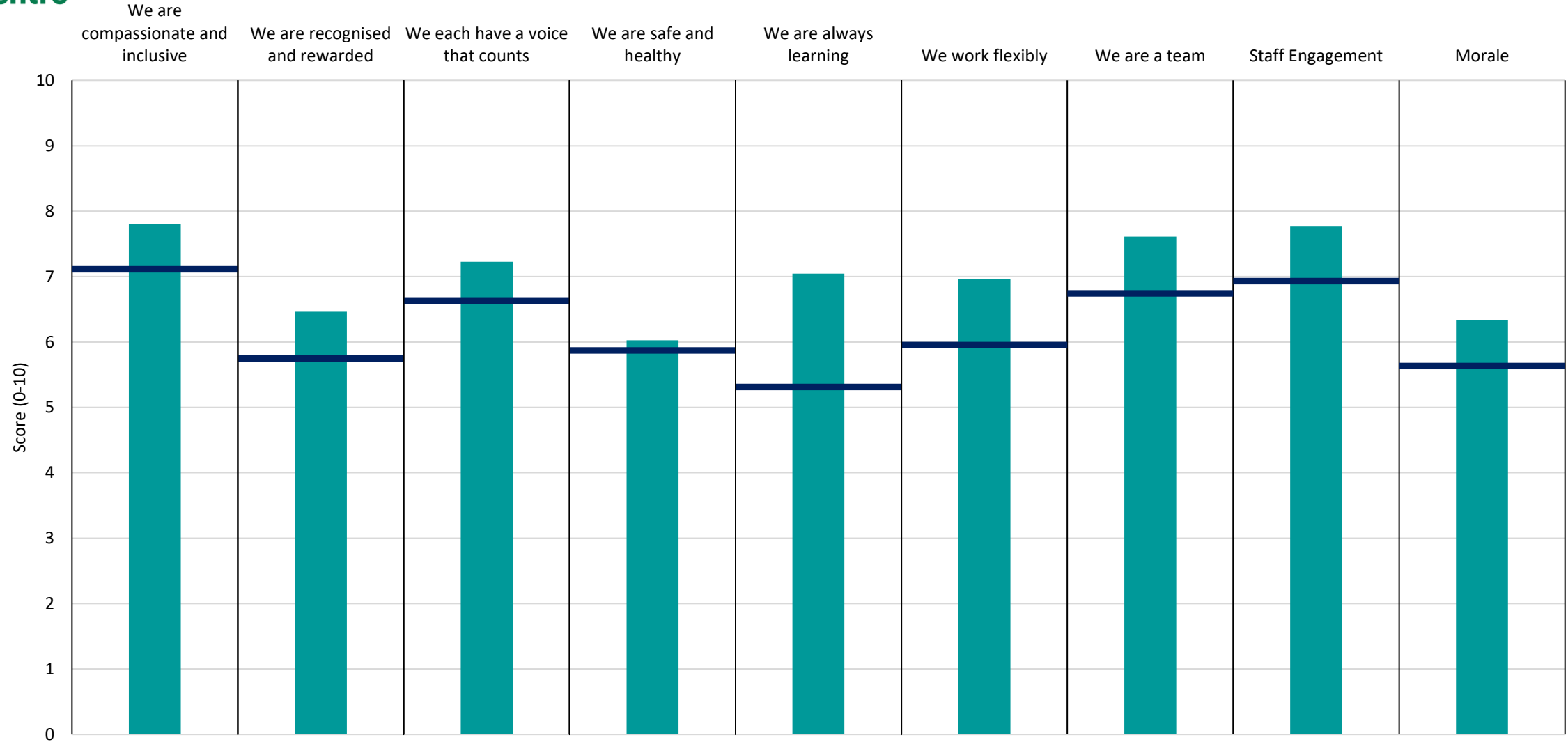
Breakdown	7.2	5.6	6.3	5.8	5.1	5.9	6.5	6.6	5.6
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	124	124	123	124	115	124	124	124	124



Breakdown	7.5	6.0	7.0	6.0	5.5	6.1	7.1	7.4	5.8
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	72	71	72	71	69	71	72	72	72

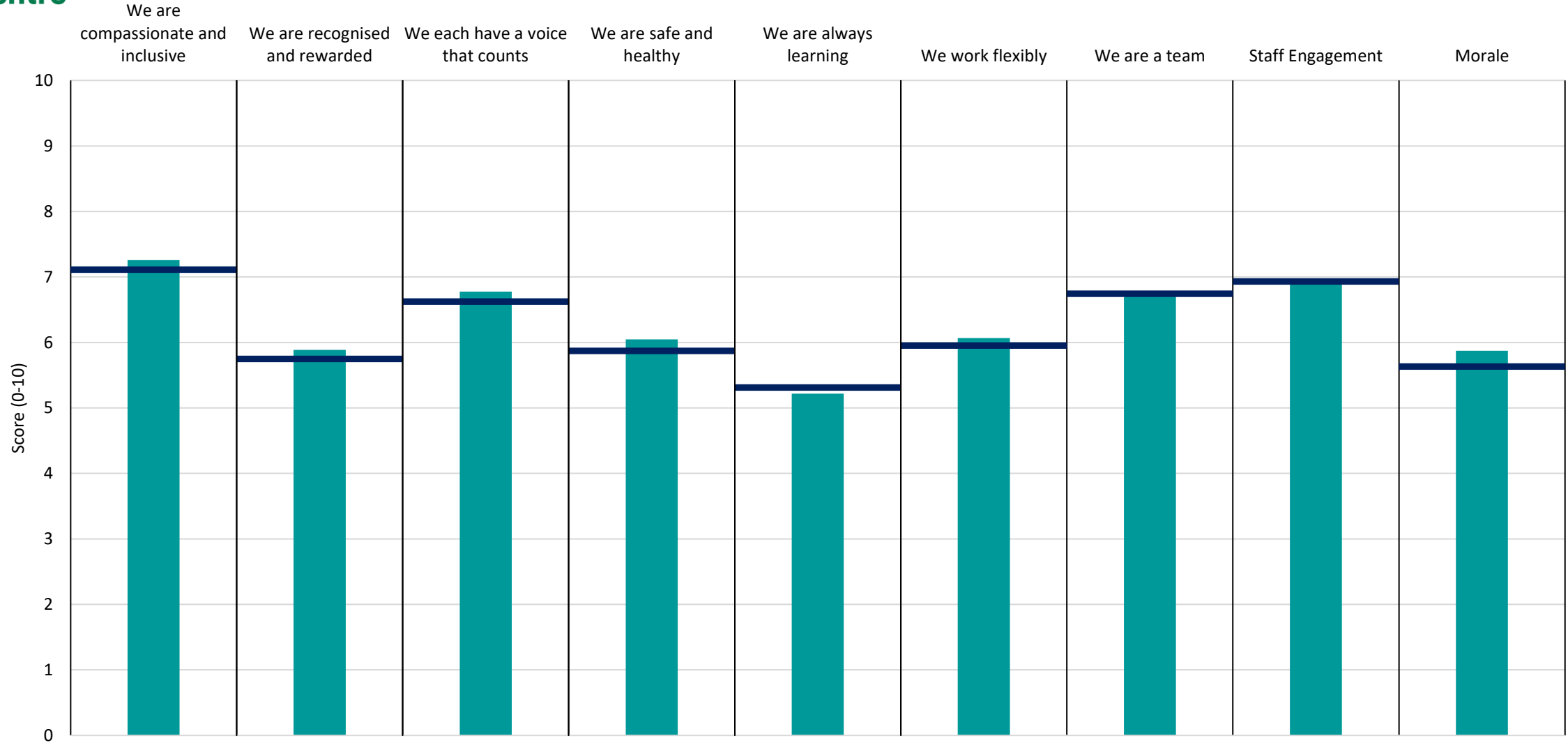


Breakdown	7.5	6.4	6.9	6.3	5.9	6.6	7.4	7.2	5.9
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	76	76	76	75	67	76	75	76	76



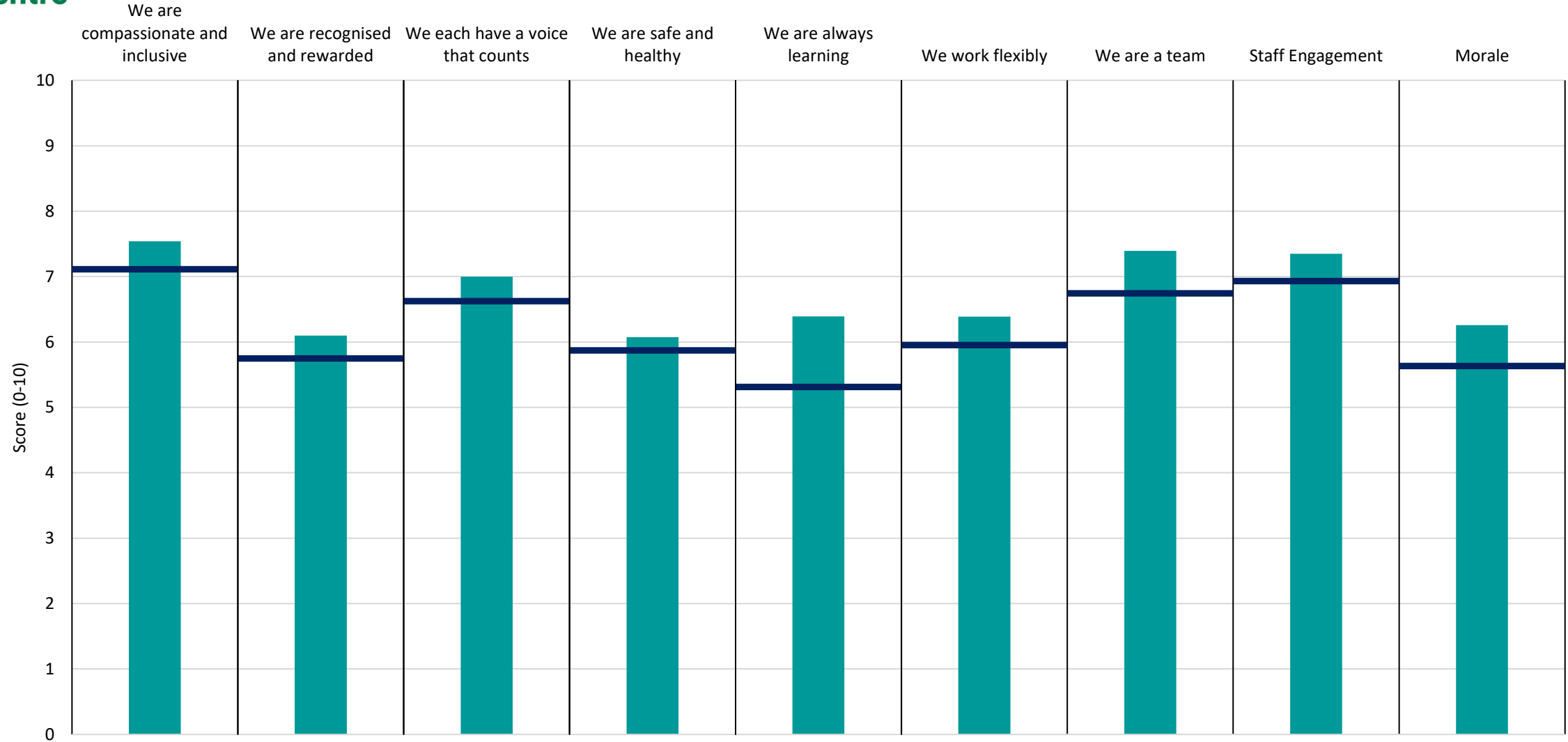
Breakdown	7.8	6.5	7.2	6.0	7.0	7.0	7.6	7.8	6.3
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	42	42	42	42	41	41	42	42	42

4 Diagnostics & Support Services



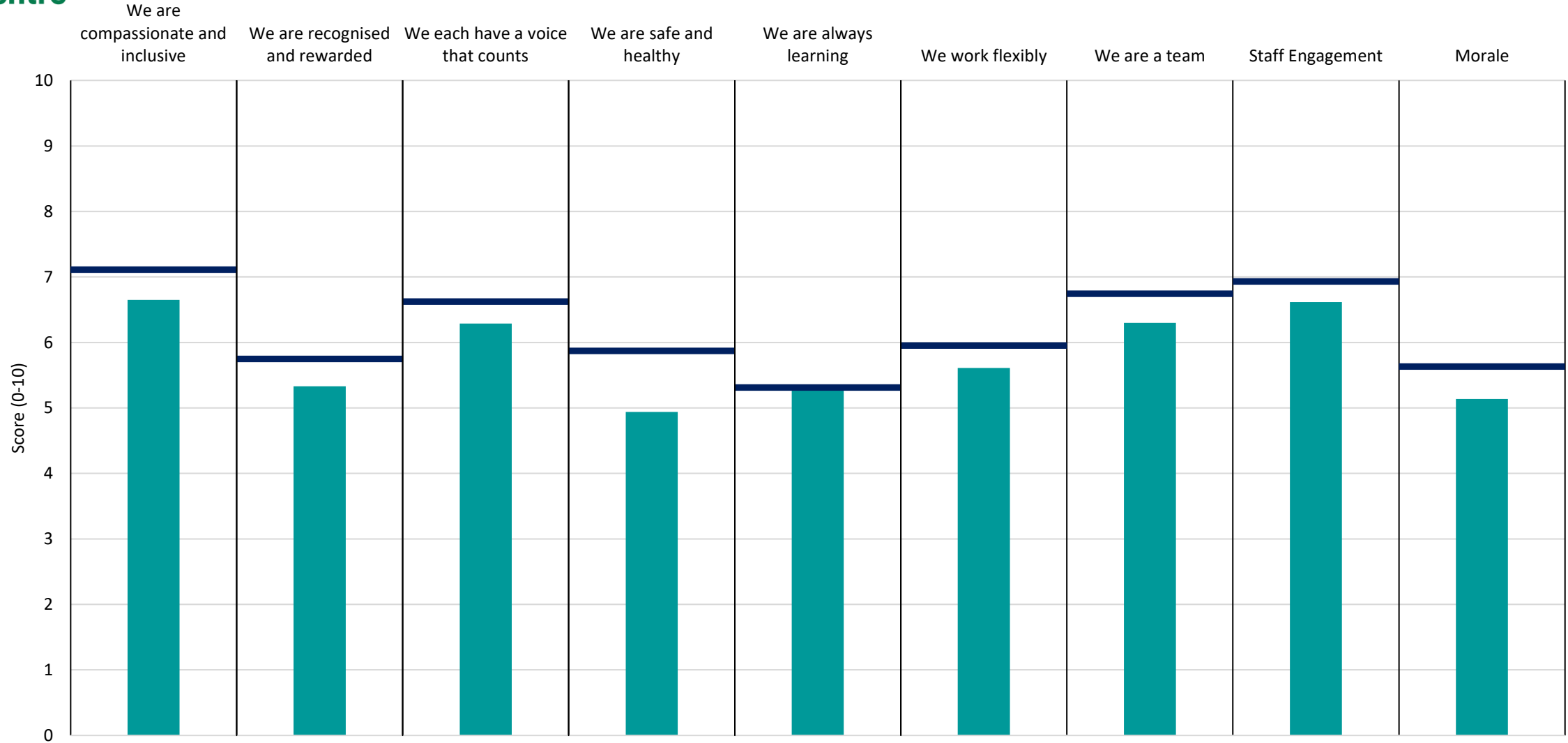
Breakdown	7.3	5.9	6.8	6.0	5.2	6.1	6.7	6.9	5.9
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	138	138	137	138	127	138	137	138	138

4 Elderly Medical Stroke

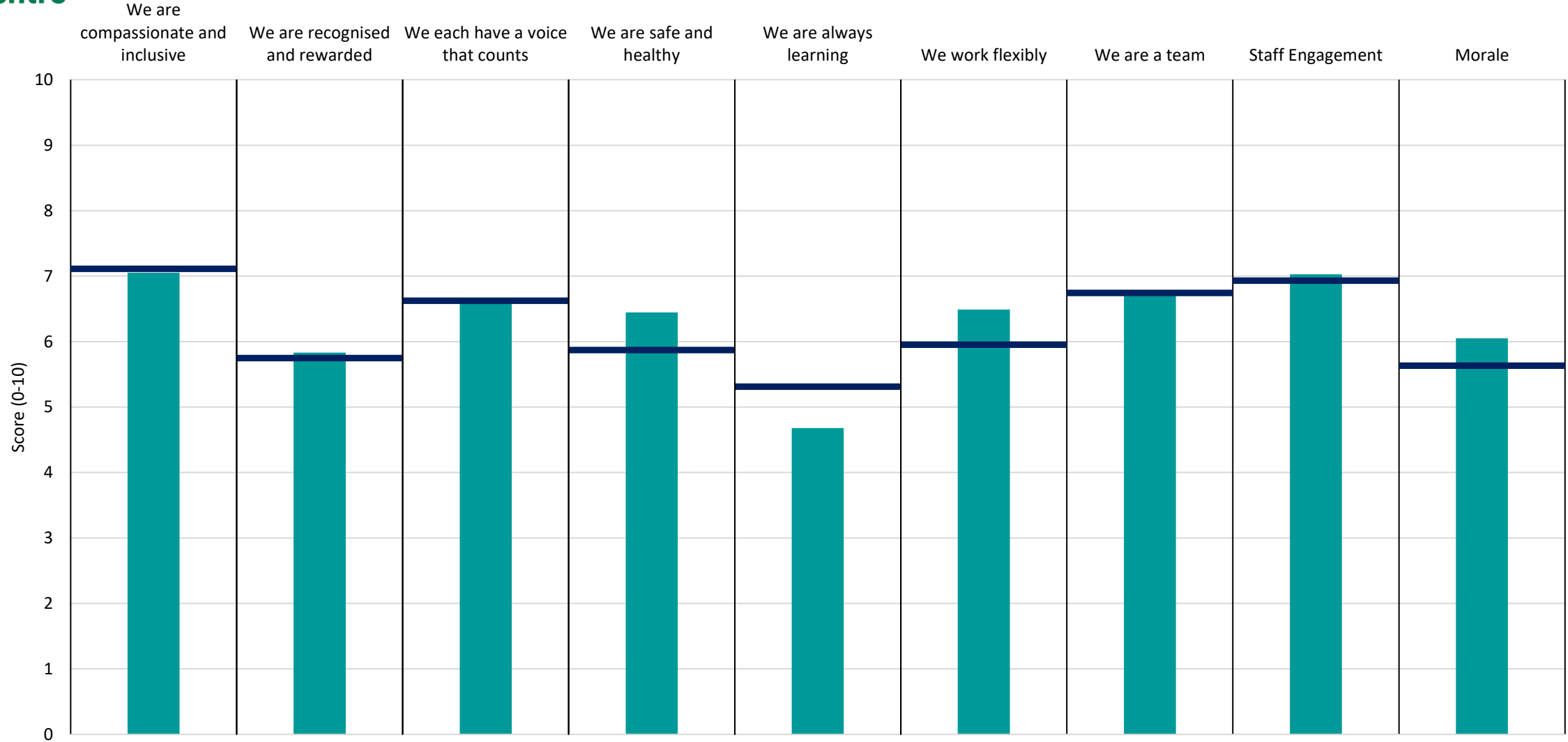


Breakdown	7.5	6.1	7.0	6.1	6.4	6.4	7.4	7.3	6.3
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	147	146	146	146	135	144	147	147	147

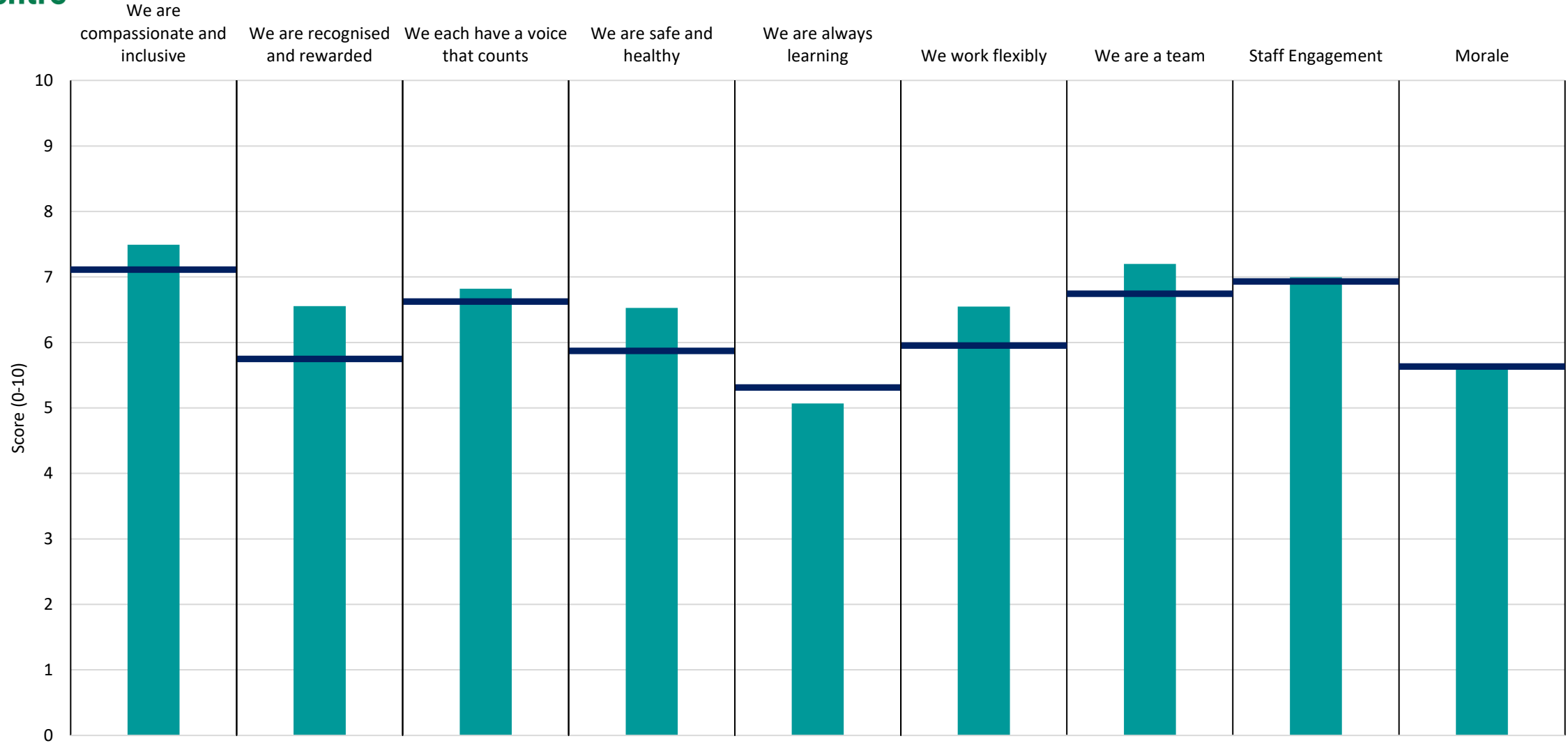
4 Emergency Services



Breakdown	6.7	5.3	6.3	4.9	5.3	5.6	6.3	6.6	5.1
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	138	138	137	138	121	137	137	138	138

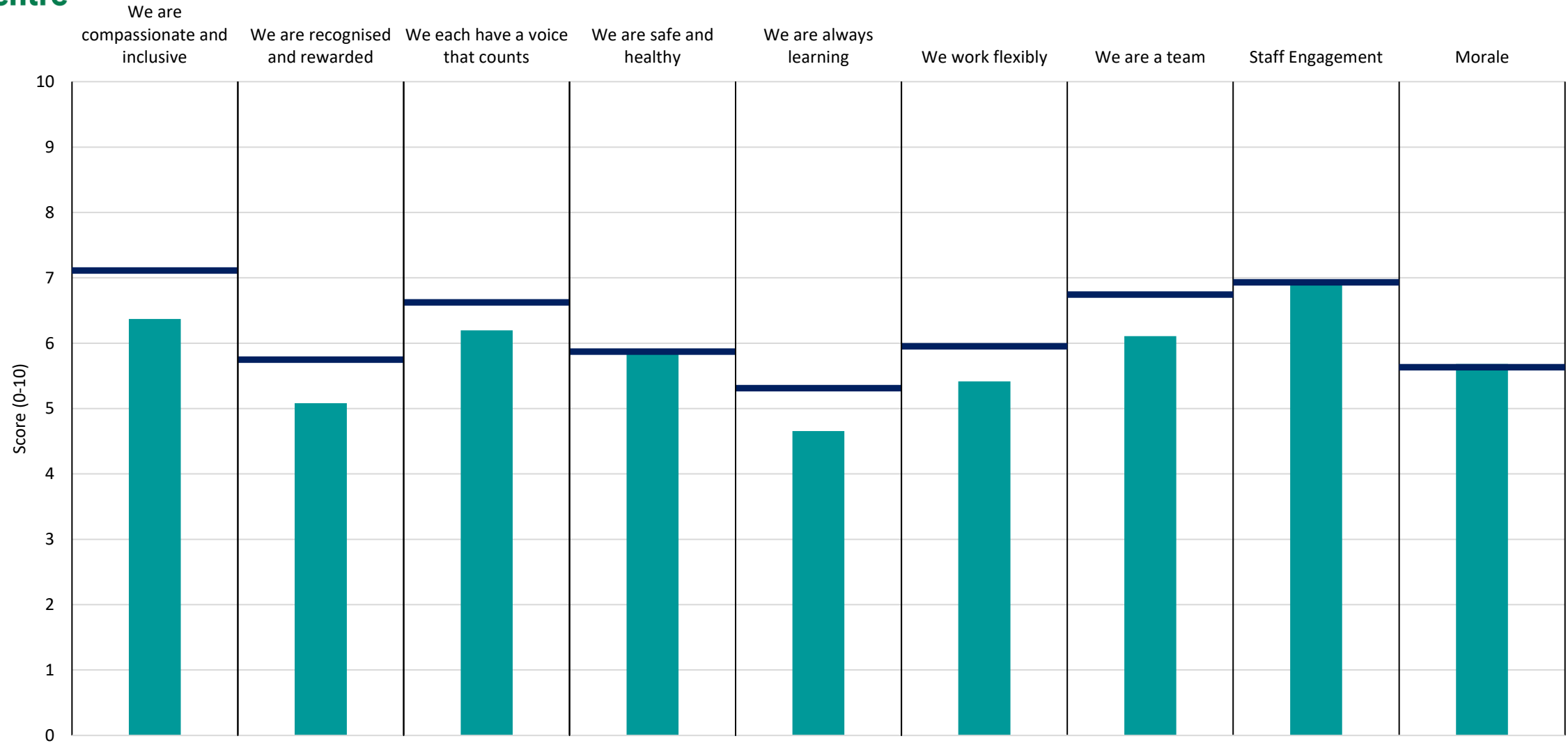


Breakdown	7.1	5.8	6.7	6.4	4.7	6.5	6.7	7.0	6.1
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	111	111	107	108	97	111	111	111	111

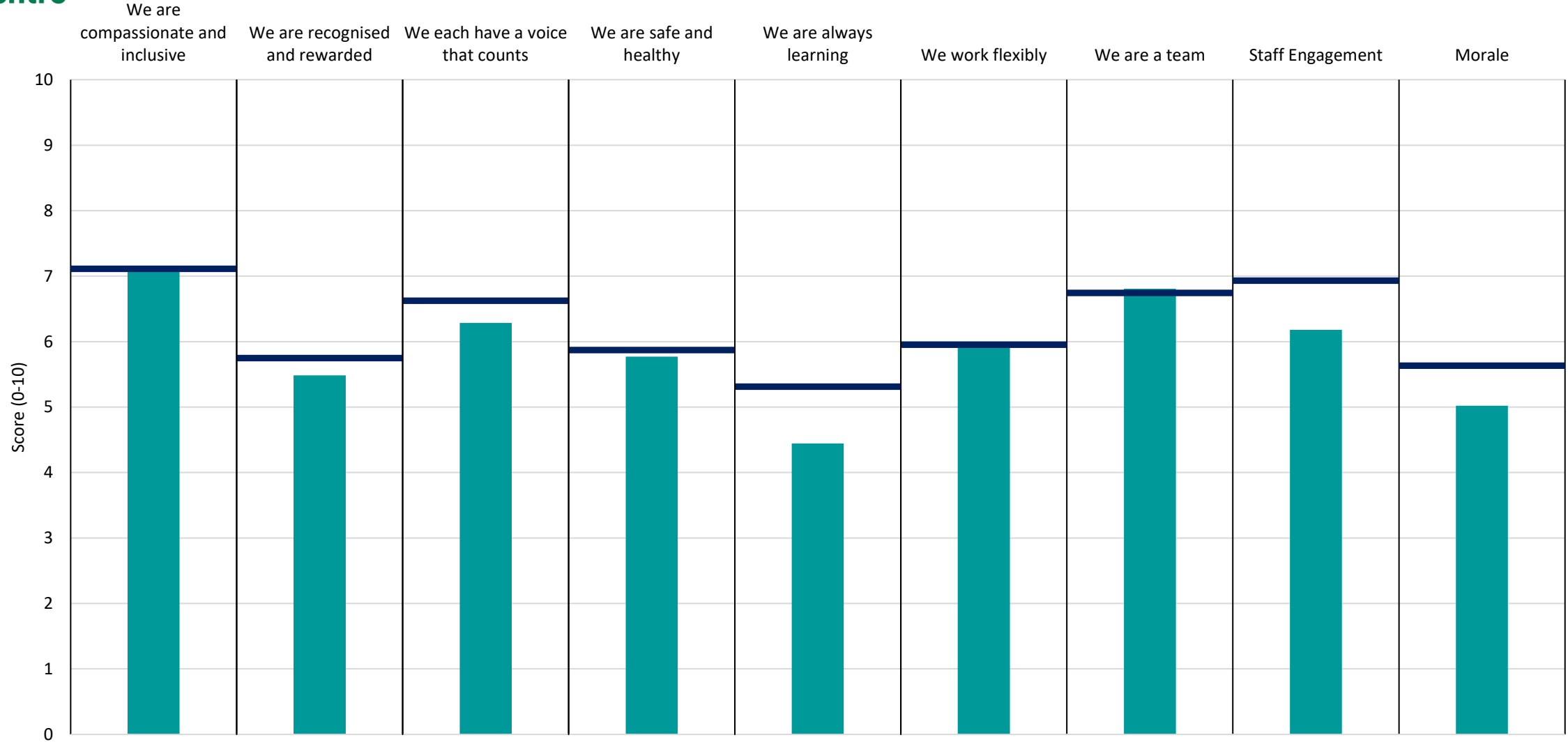


Breakdown	7.5	6.6	6.8	6.5	5.1	6.5	7.2	7.0	5.6
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	46	46	46	46	43	46	46	46	46

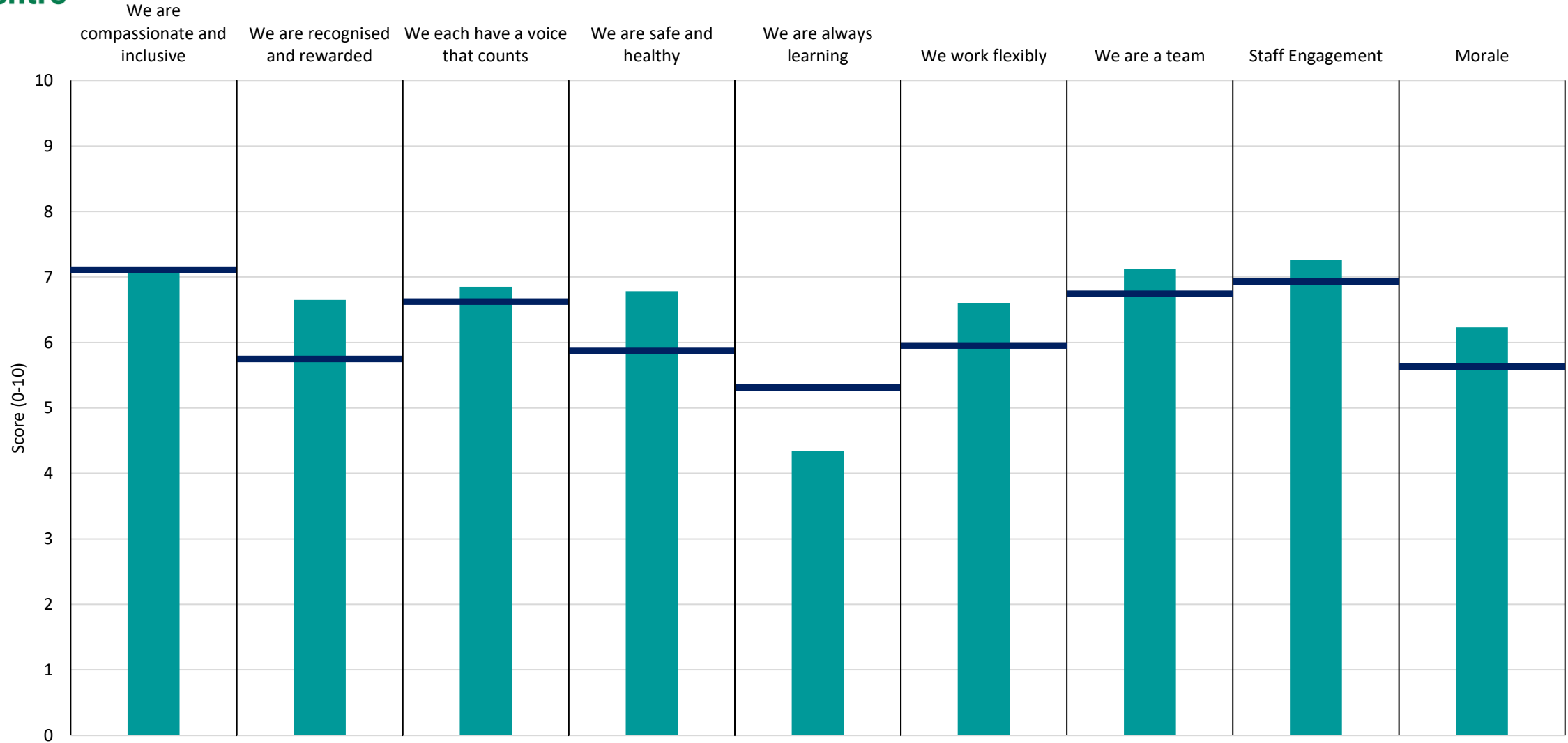
4 Head & Neck



Breakdown	6.4	5.1	6.2	5.8	4.7	5.4	6.1	6.9	5.7
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	31	31	31	31	30	31	31	31	31

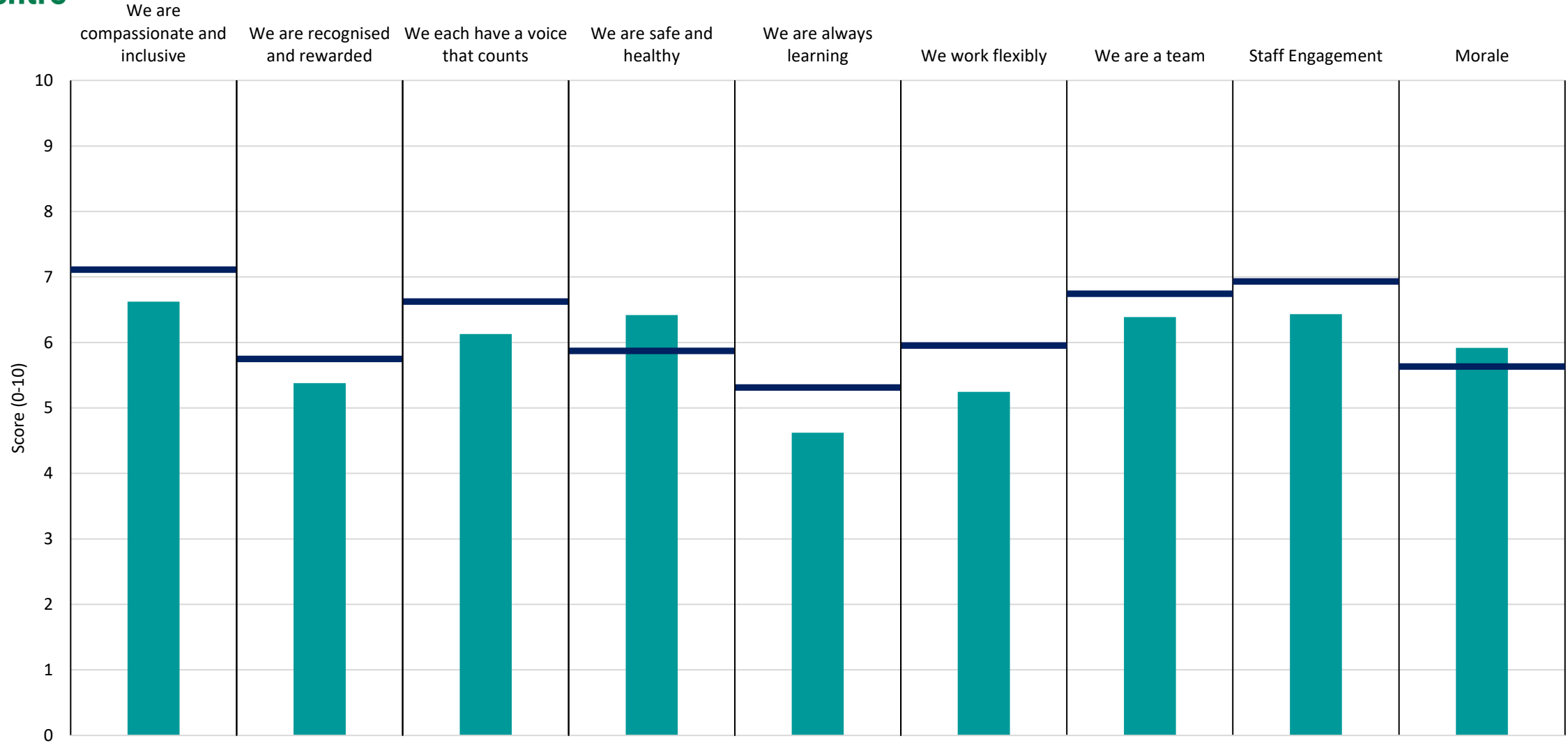


Breakdown	7.1	5.5	6.3	5.8	4.4	6.0	6.8	6.2	5.0
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	32	32	32	32	30	32	32	32	32

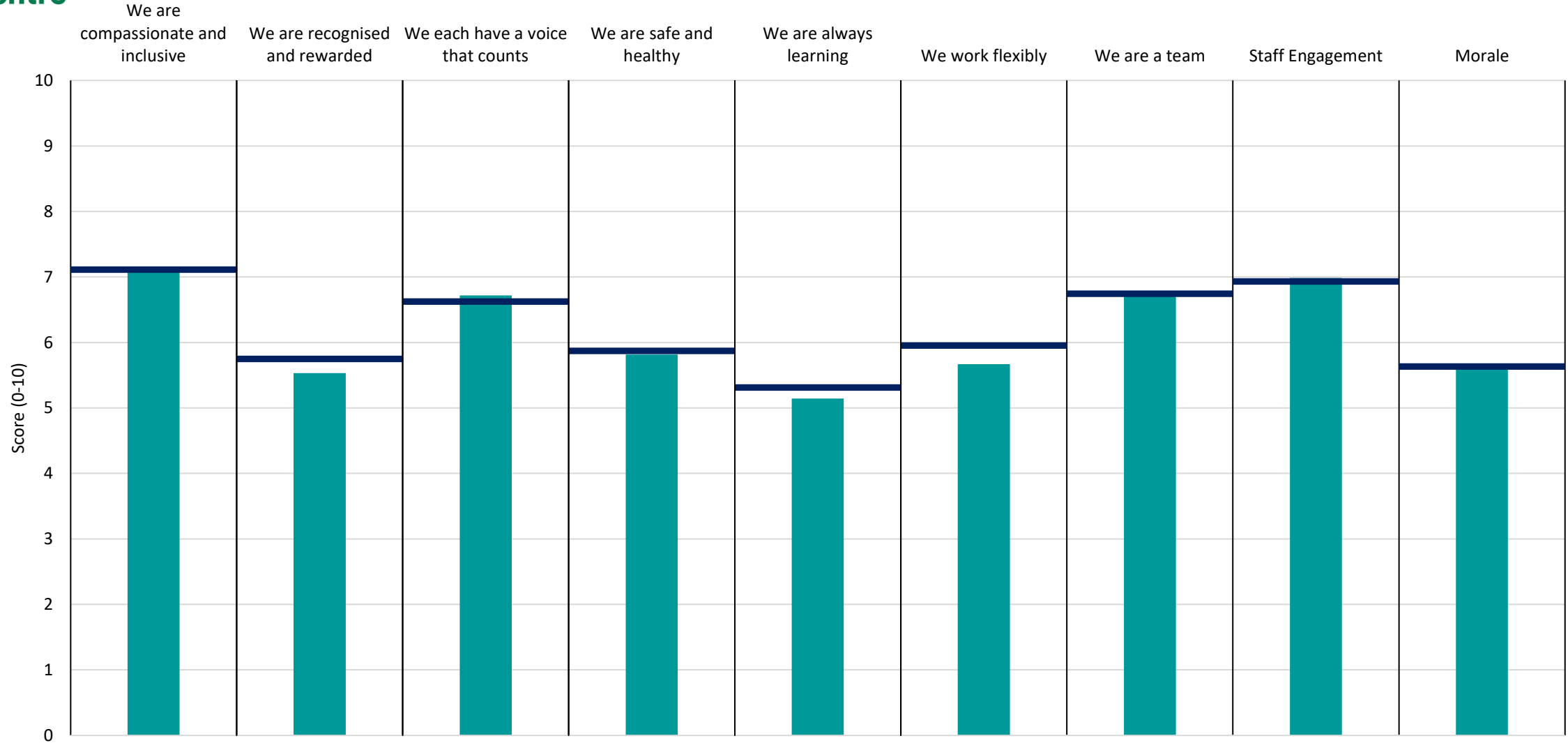


Breakdown	7.1	6.7	6.9	6.8	4.3	6.6	7.1	7.3	6.2
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	33	33	32	33	30	33	33	33	33

4 Outpatients, Health Records, Clinical Typing

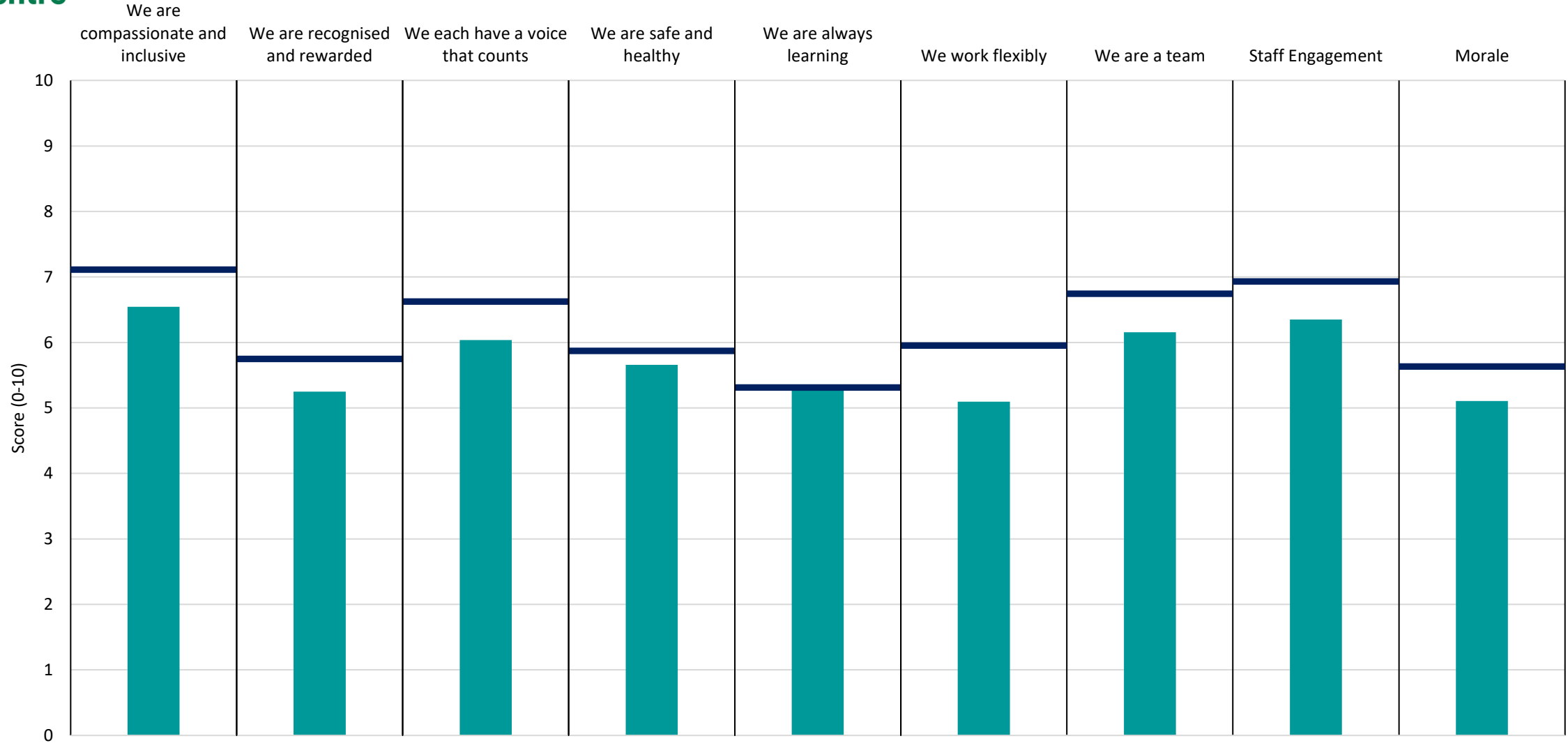


Breakdown	6.6	5.4	6.1	6.4	4.6	5.2	6.4	6.4	5.9
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	27	27	28	28	24	27	27	28	27

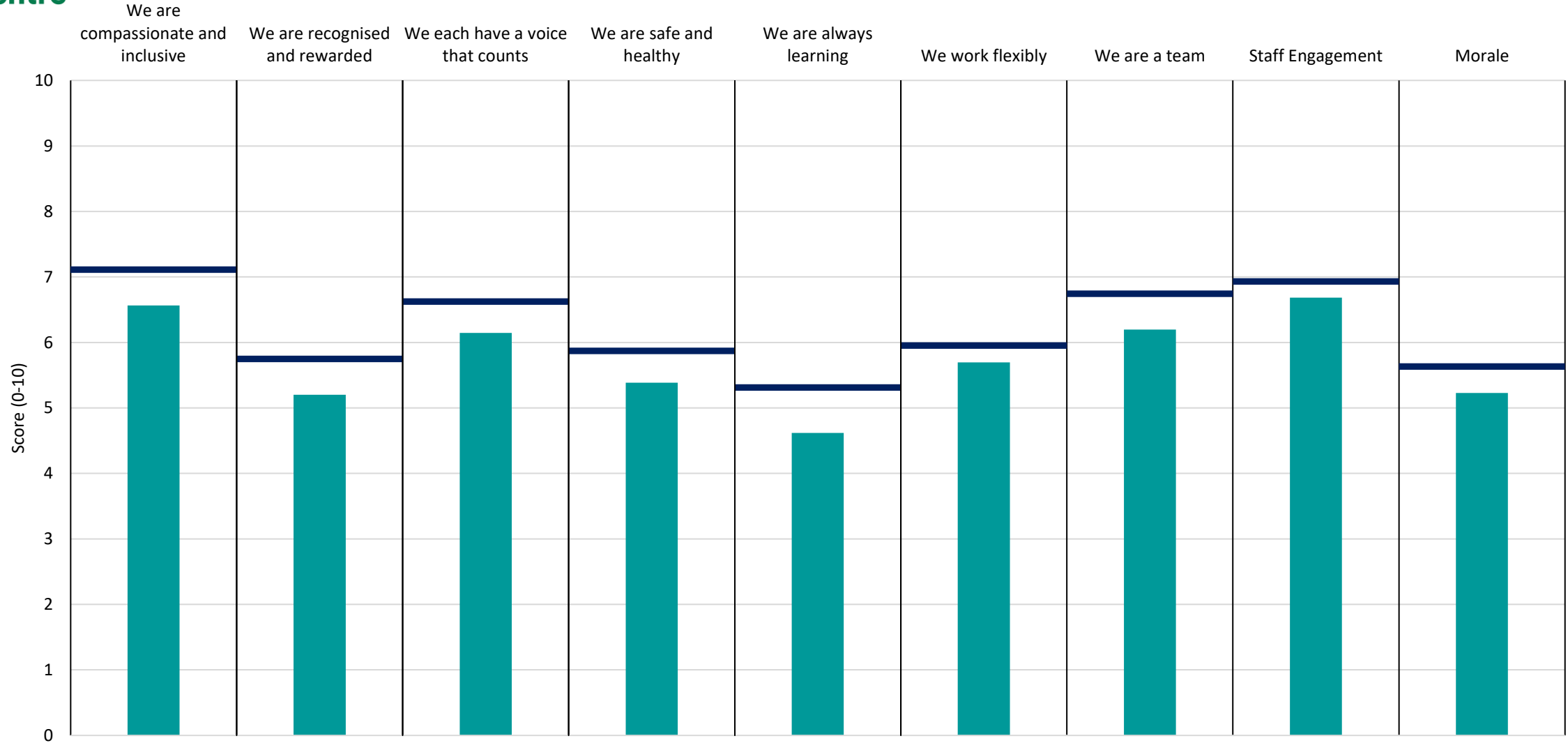


Breakdown	7.1	5.5	6.7	5.8	5.1	5.7	6.8	7.0	5.6
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	38	38	38	38	37	38	38	38	38

4 Surgical Inpatient Pathways

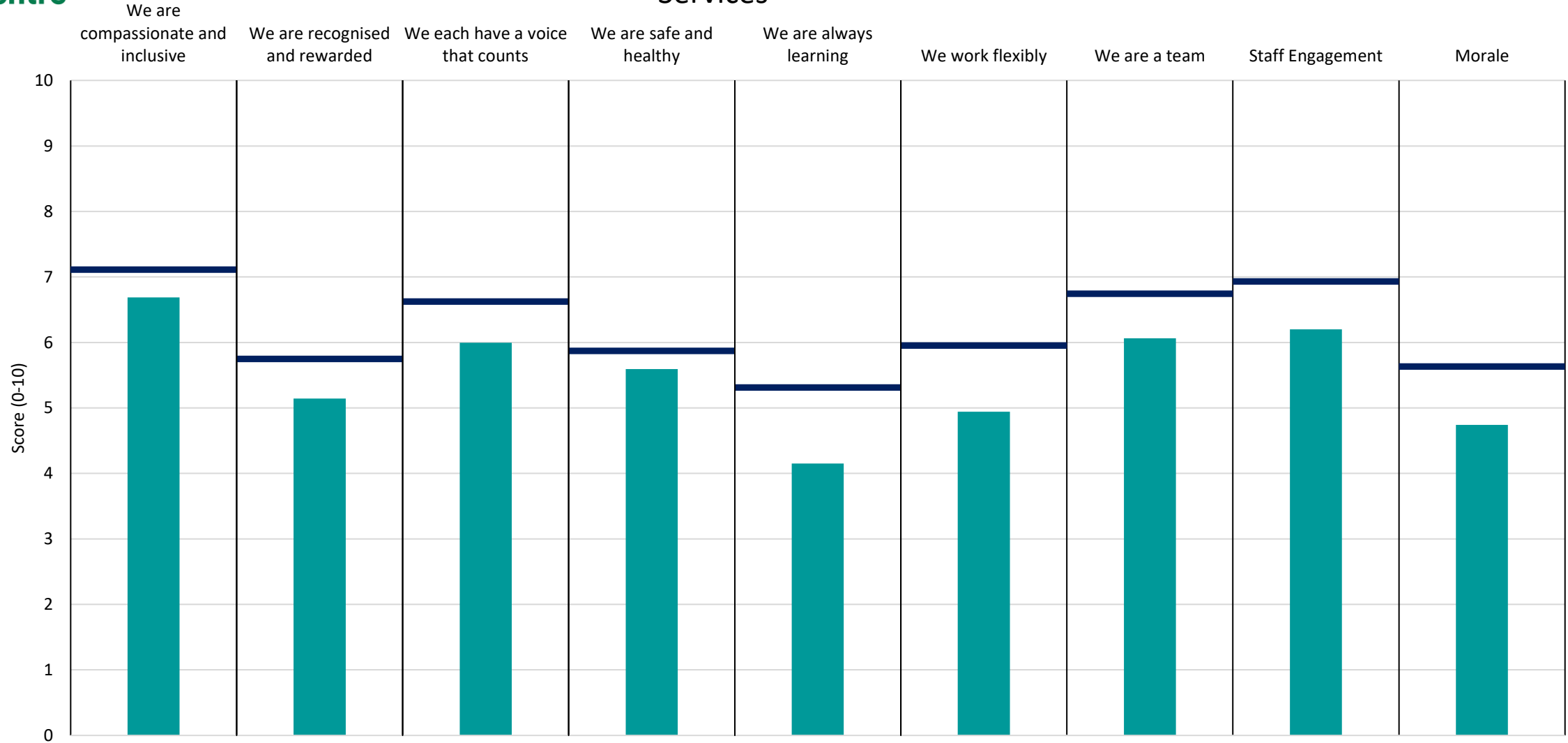


Breakdown	6.5	5.3	6.0	5.7	5.3	5.1	6.2	6.4	5.1
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	74	74	73	74	69	74	74	74	73

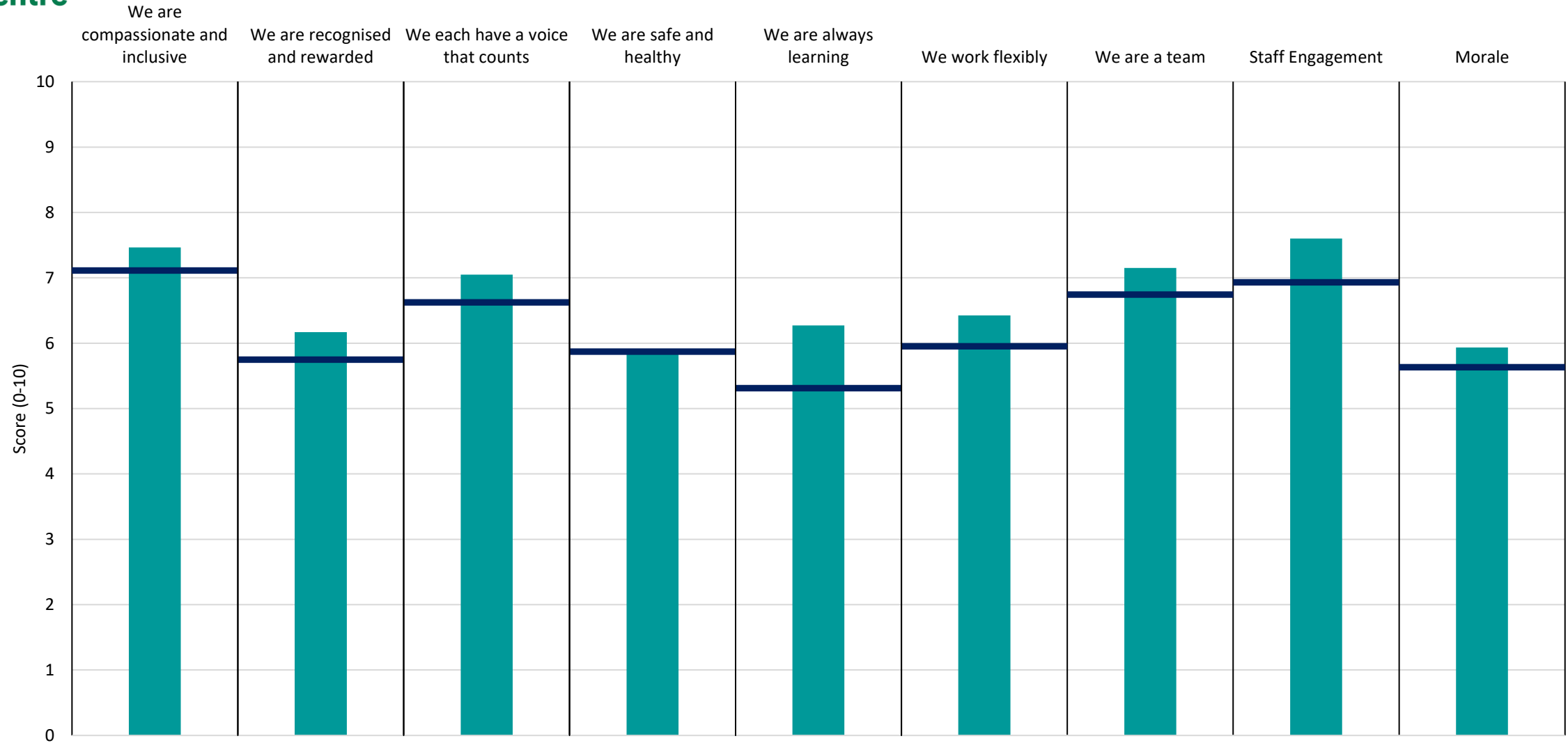


Breakdown	6.6	5.2	6.1	5.4	4.6	5.7	6.2	6.7	5.2
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	75	75	75	75	69	75	75	75	75

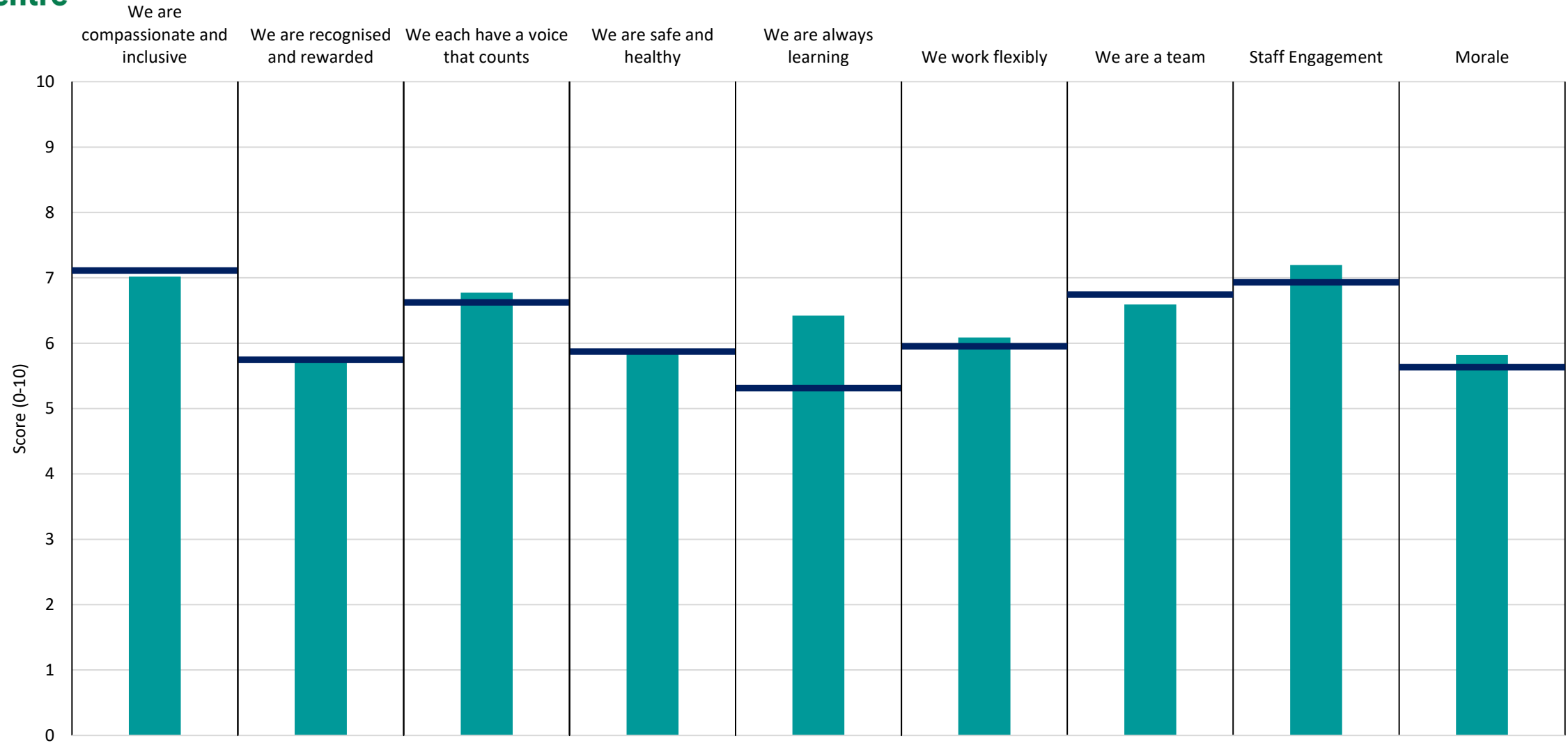
4 Universal Services & Vulnerable People, Sexual Health & HIV Services



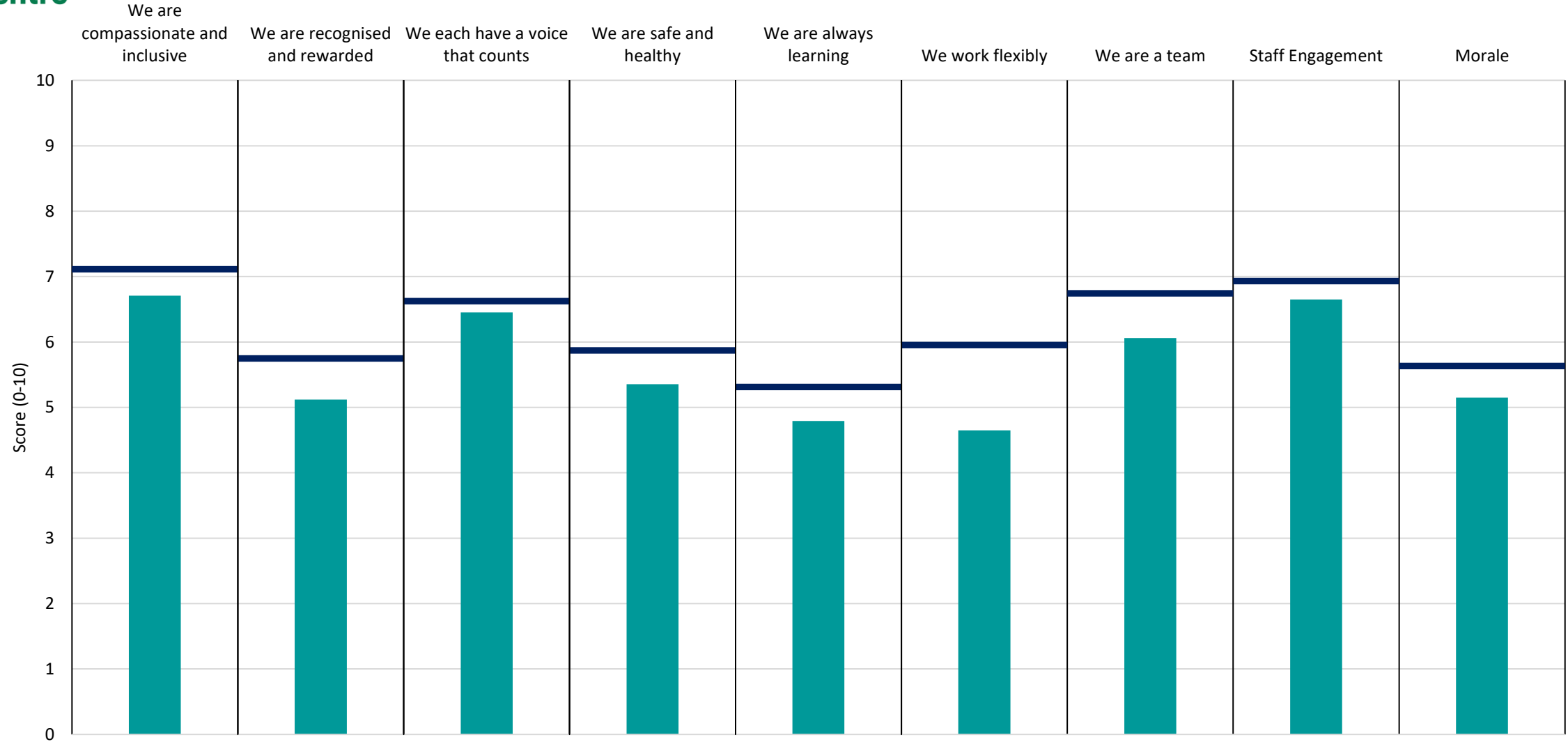
Breakdown	6.7	5.1	6.0	5.6	4.2	4.9	6.1	6.2	4.7
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	81	81	81	81	78	81	81	81	81



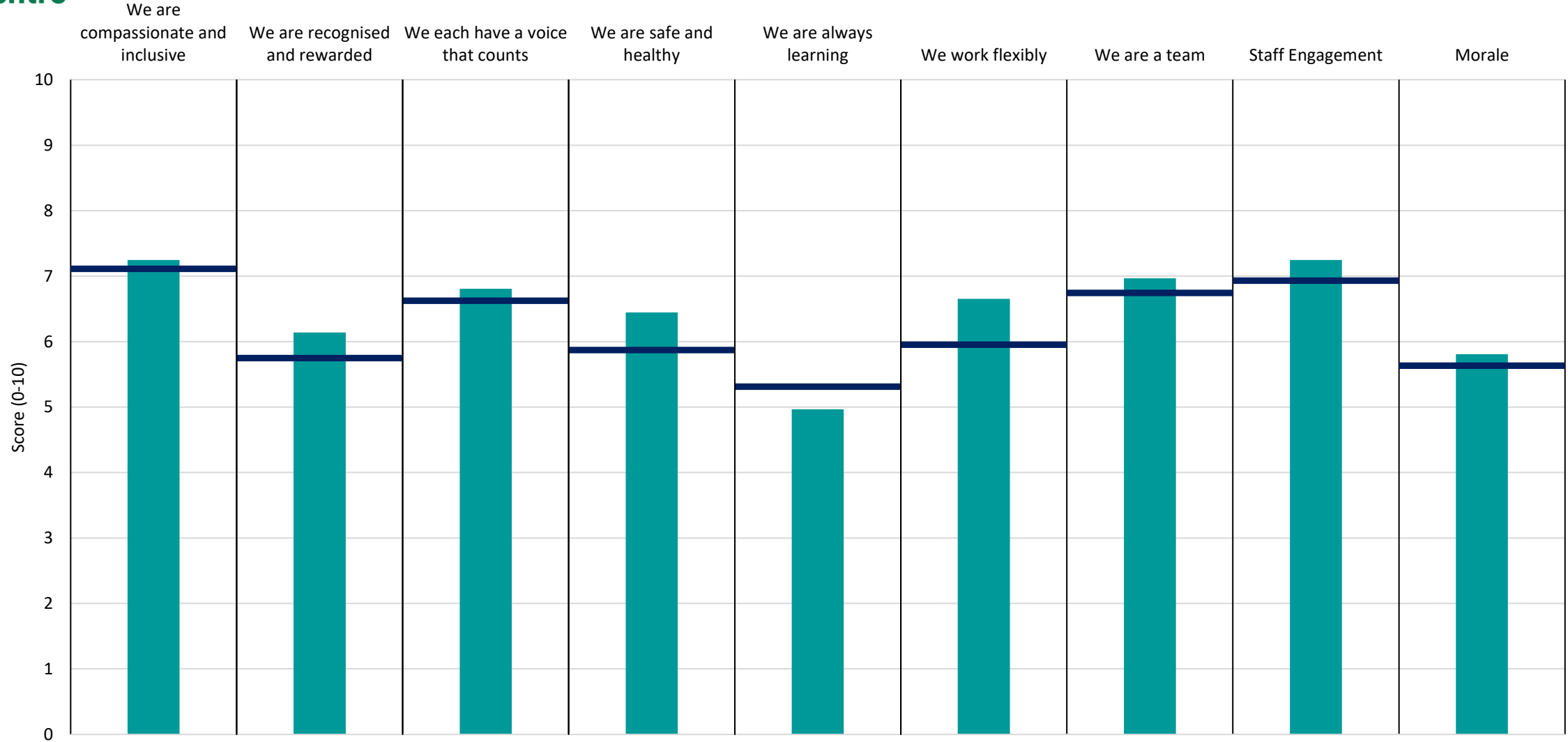
Breakdown	7.5	6.2	7.0	5.9	6.3	6.4	7.2	7.6	5.9
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	126	127	124	126	116	125	126	127	126



Breakdown	7.0	5.8	6.8	5.9	6.4	6.1	6.6	7.2	5.8
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	100	100	98	99	89	100	100	100	101



Breakdown	6.7	5.1	6.5	5.4	4.8	4.6	6.1	6.6	5.2
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	107	108	108	106	103	107	107	108	108



Breakdown	7.2	6.1	6.8	6.4	5.0	6.7	7.0	7.2	5.8
Your org	7.1	5.8	6.6	5.9	5.3	6.0	6.7	6.9	5.6
Responses	36	36	36	36	34	36	36	36	36