

North East Ambulance Service NHS Foundation Trust

2021 NHS Staff Survey

Directorate Report

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This directorate report for North East Ambulance Service NHS Foundation Trust contains results by directorate for People Promise element and theme results from the 2021 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

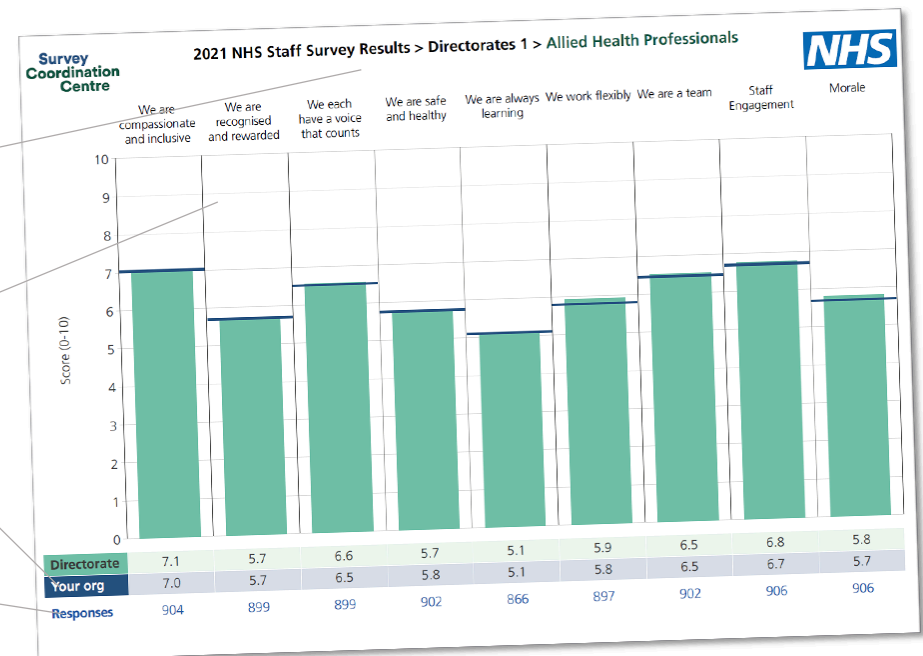
The directorate breakdowns used in this report were provided and defined by North East Ambulance Service NHS Foundation Trust. Details of how the People Promise element and theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2021 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all People Promise element and theme results, a higher score is a better result than a lower score.

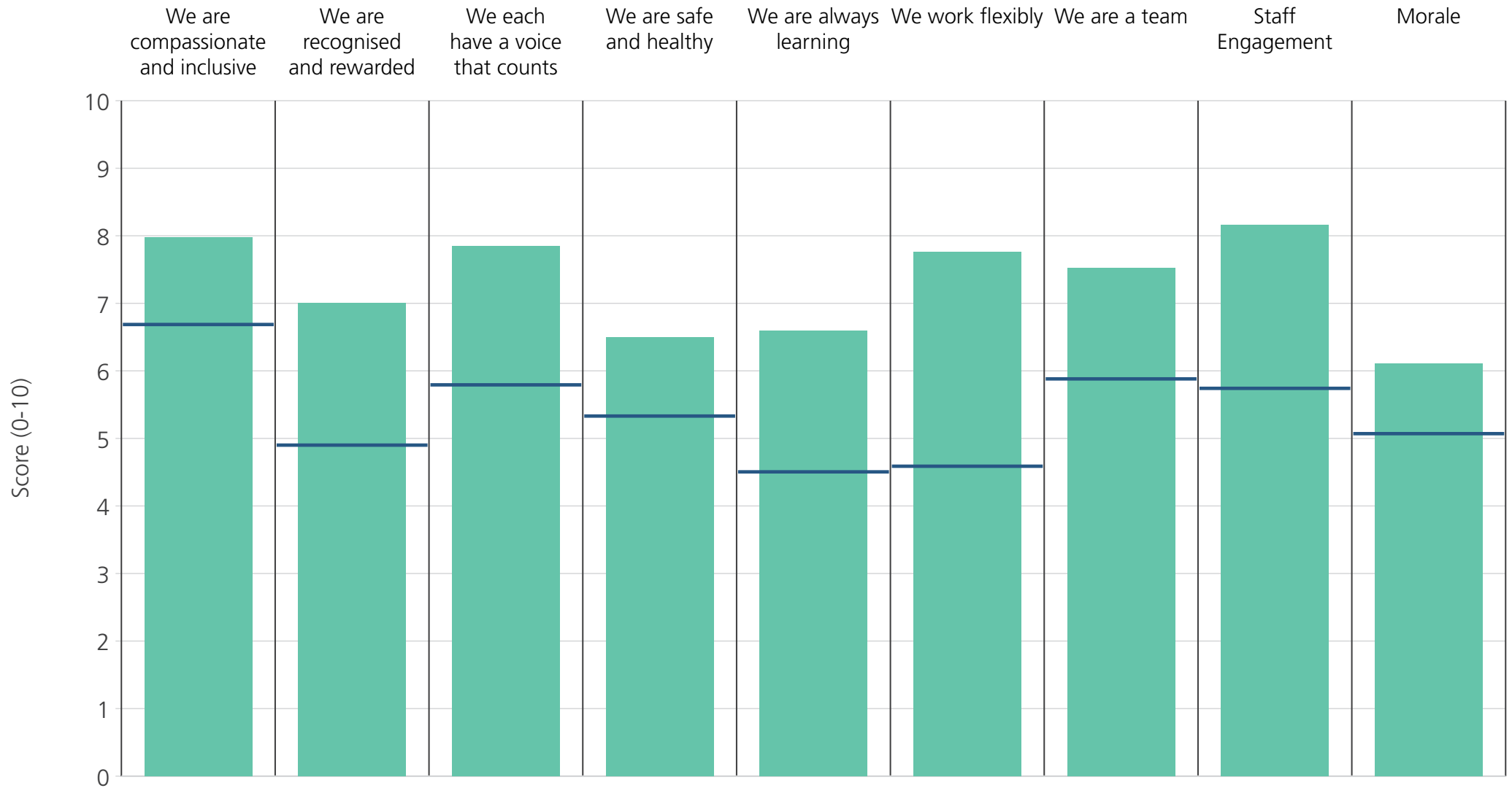
The **number of responses** feeding into each measures and sub-scores **for the given directorate** is specified below the table containing the directorate and trust scores.



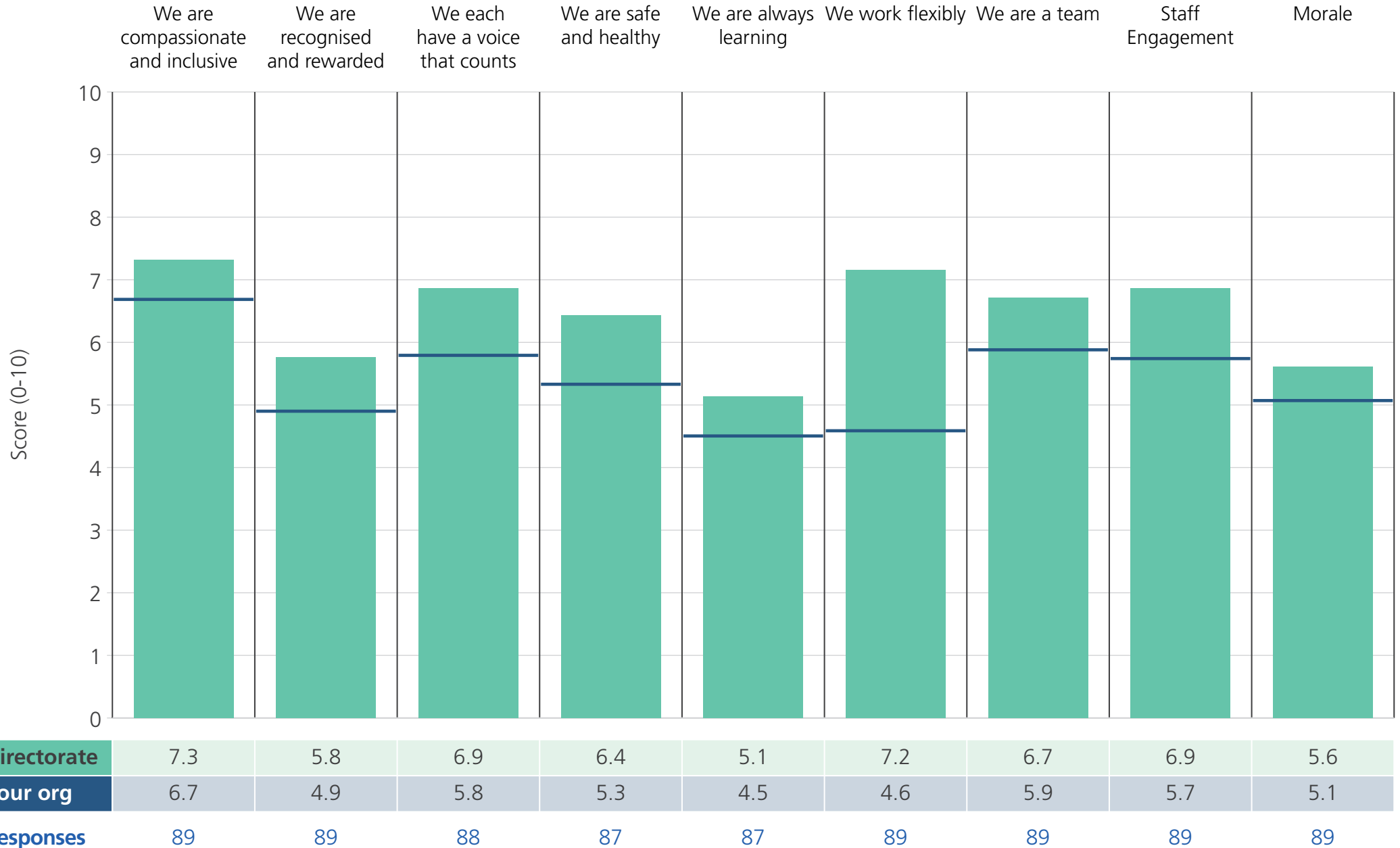
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

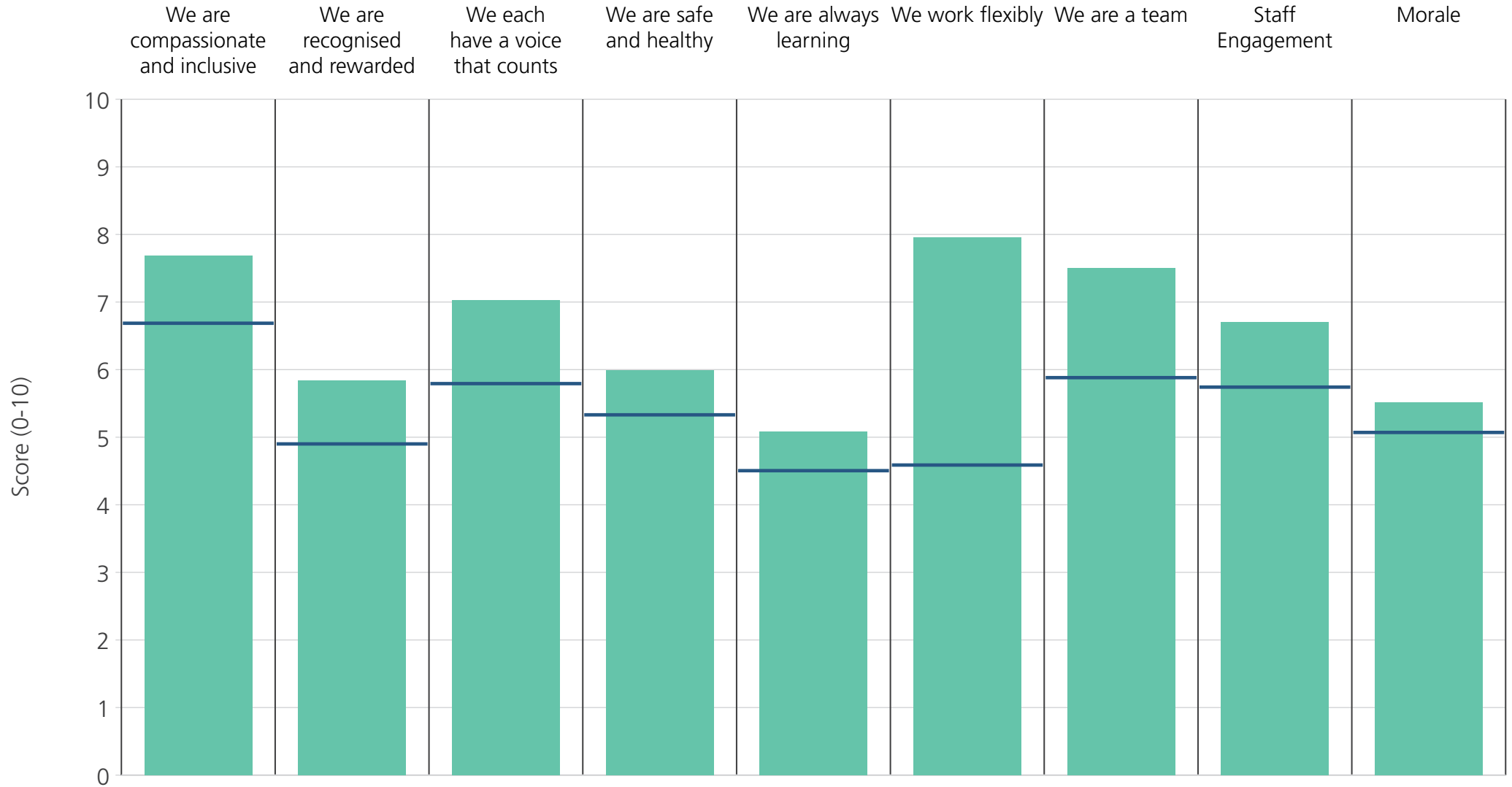
Directorates 1

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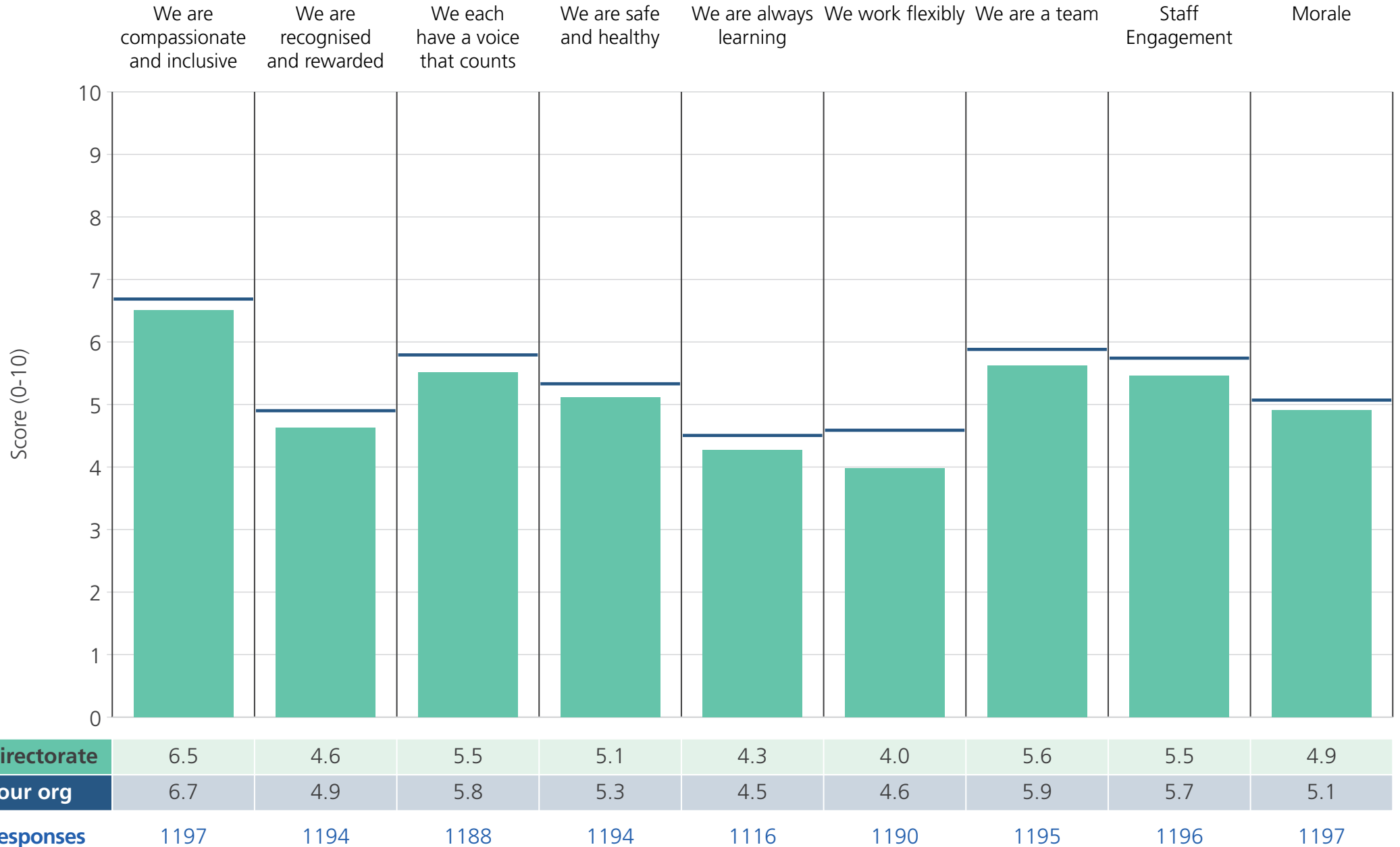


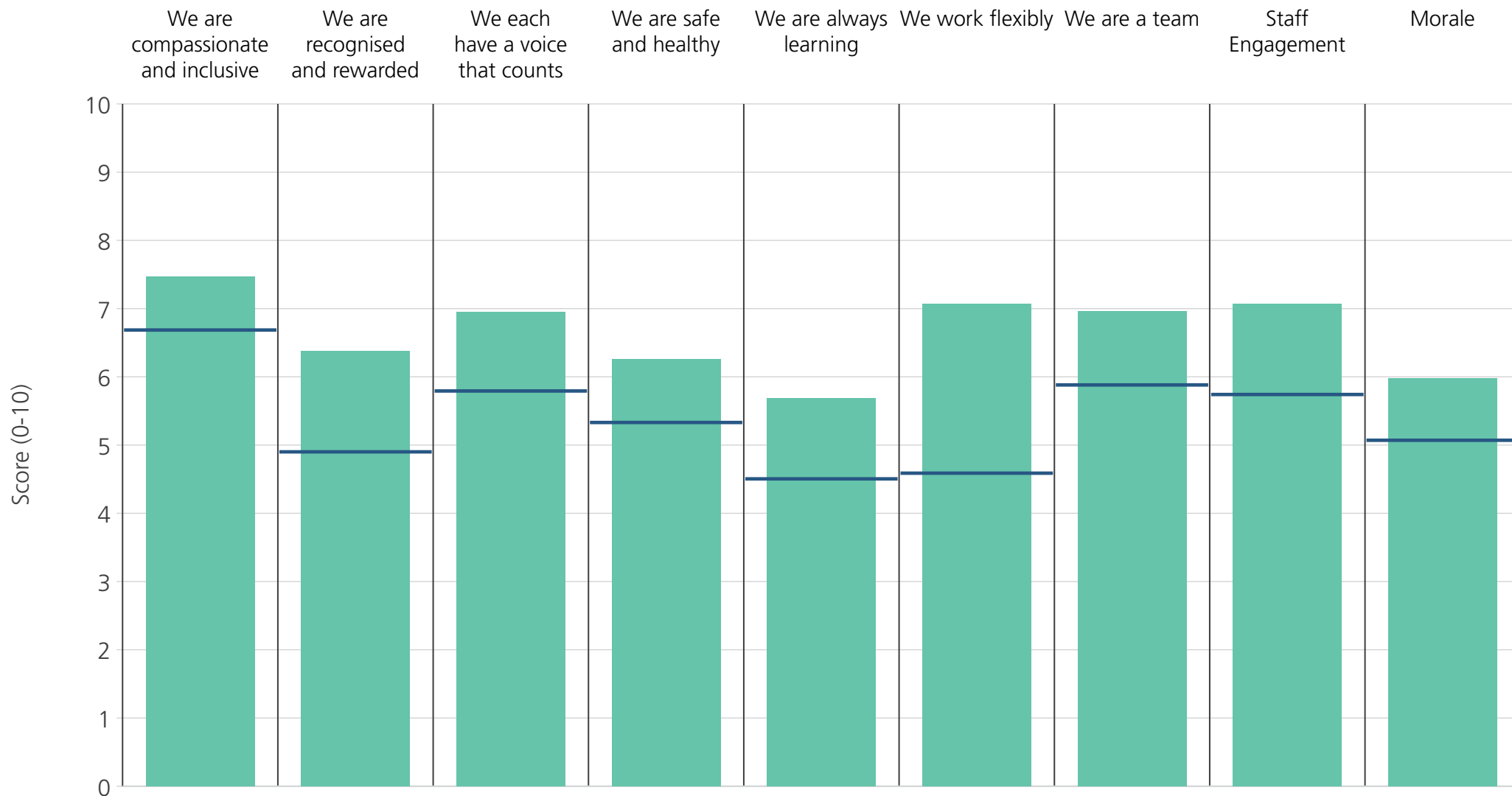
Directorate	8.0	7.0	7.8	6.5	6.6	7.8	7.5	8.2	6.1
Your org	6.7	4.9	5.8	5.3	4.5	4.6	5.9	5.7	5.1
Responses	16	16	16	16	15	16	16	16	16



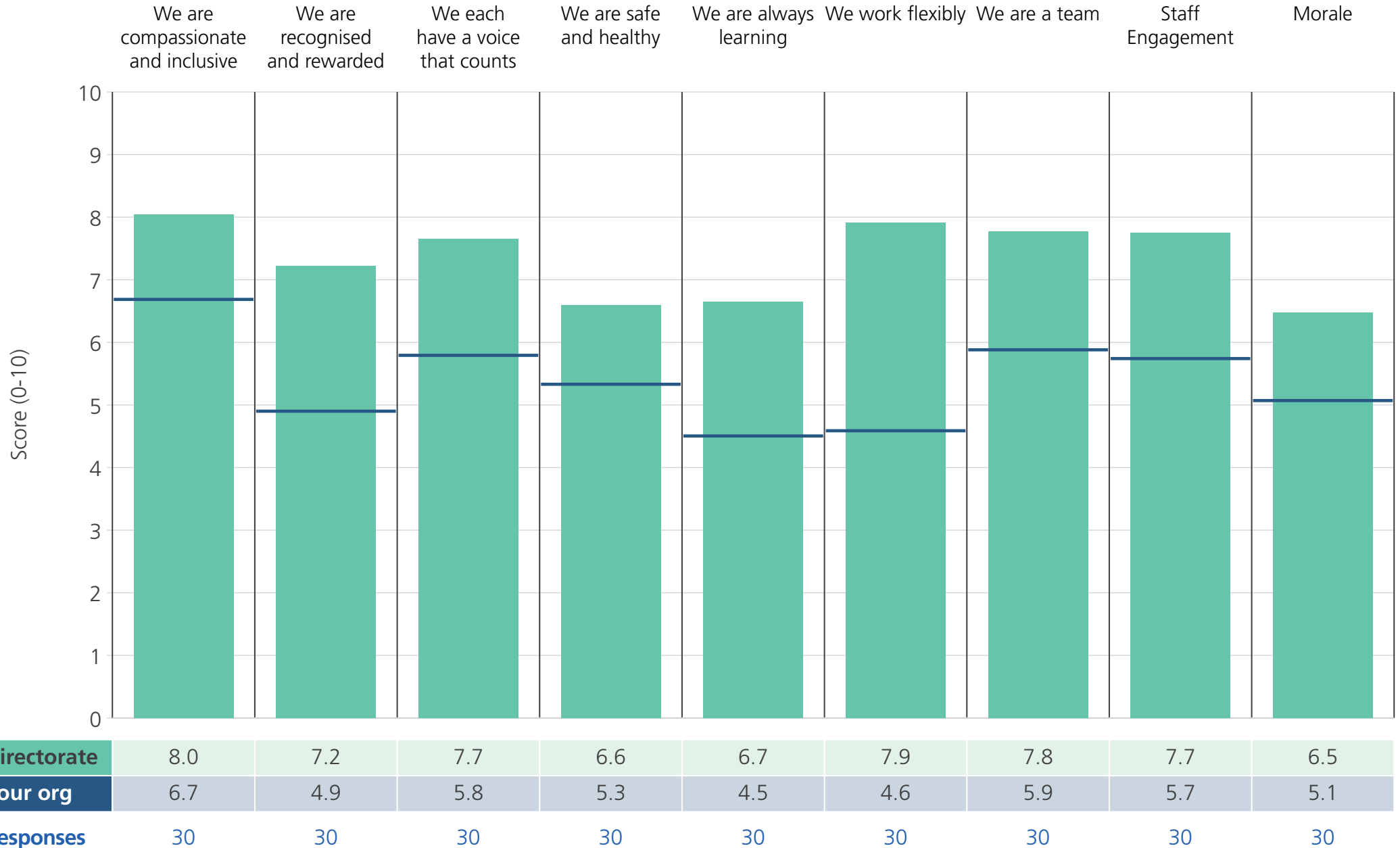


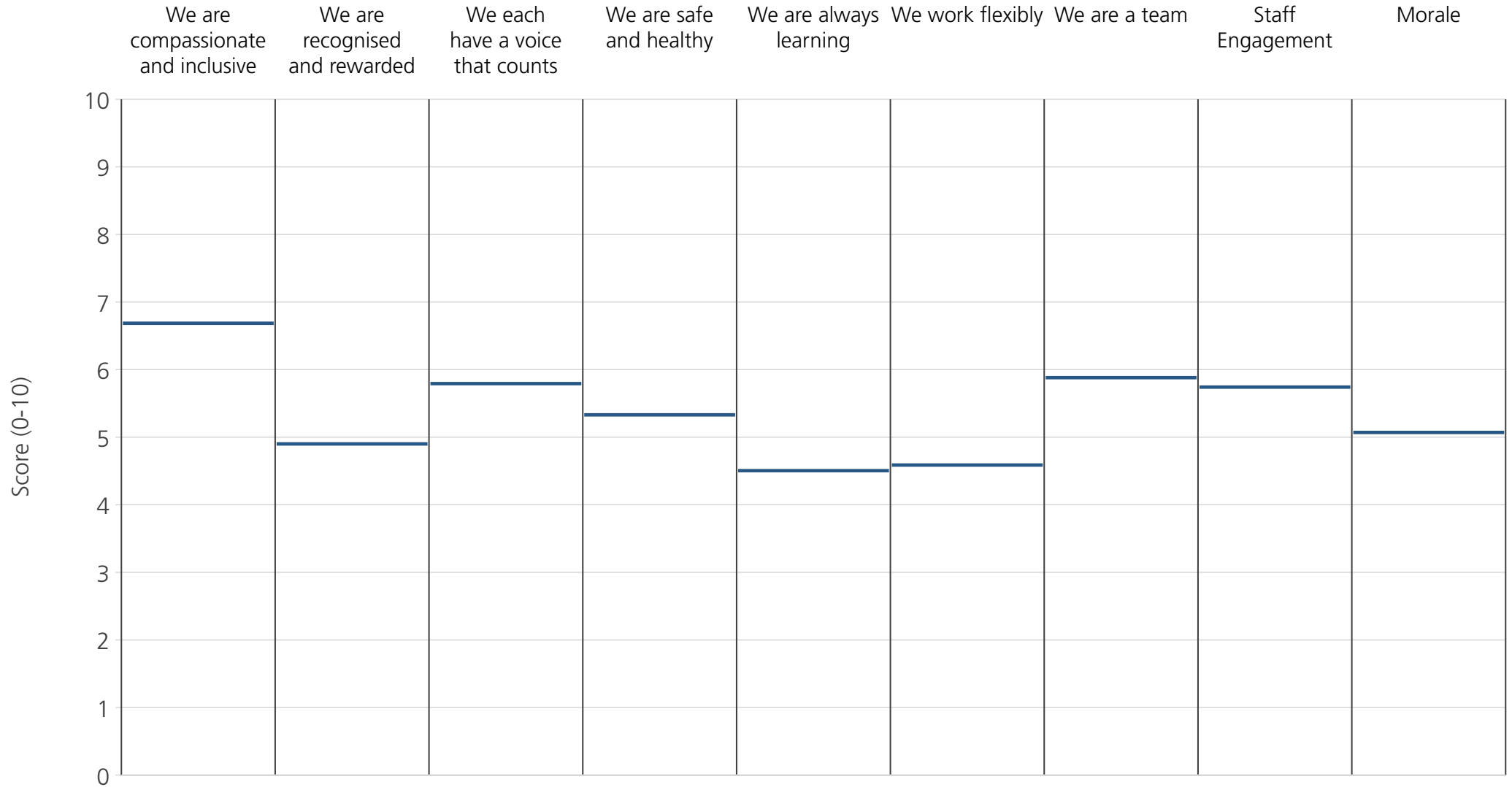
Directorate	7.7	5.8	7.0	6.0	5.1	8.0	7.5	6.7	5.5
Your org	6.7	4.9	5.8	5.3	4.5	4.6	5.9	5.7	5.1
Responses	44	44	44	44	44	44	44	44	44





Directorate	7.5	6.4	7.0	6.3	5.7	7.1	7.0	7.1	6.0
Your org	6.7	4.9	5.8	5.3	4.5	4.6	5.9	5.7	5.1
Responses	72	72	72	72	67	71	72	72	72

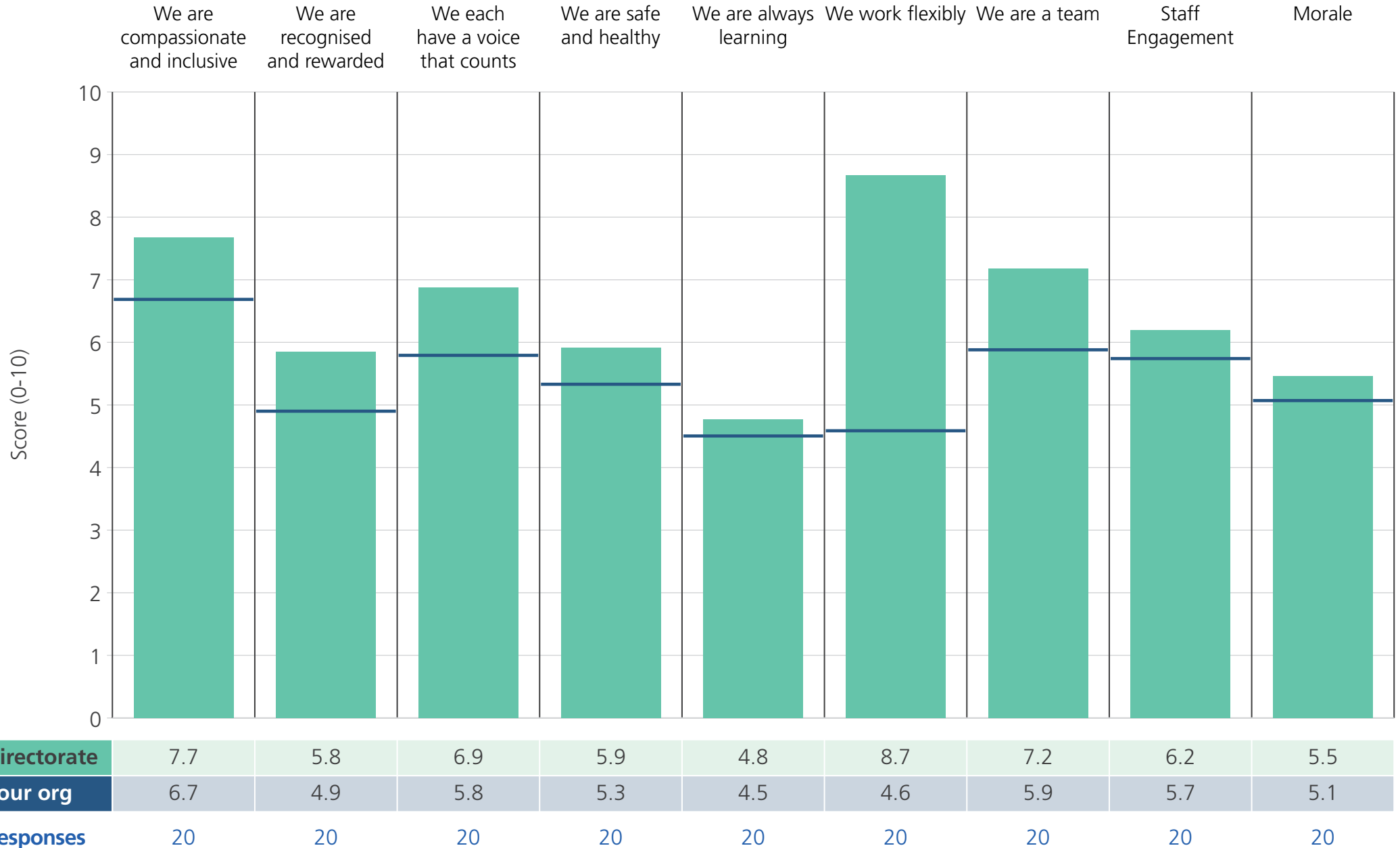


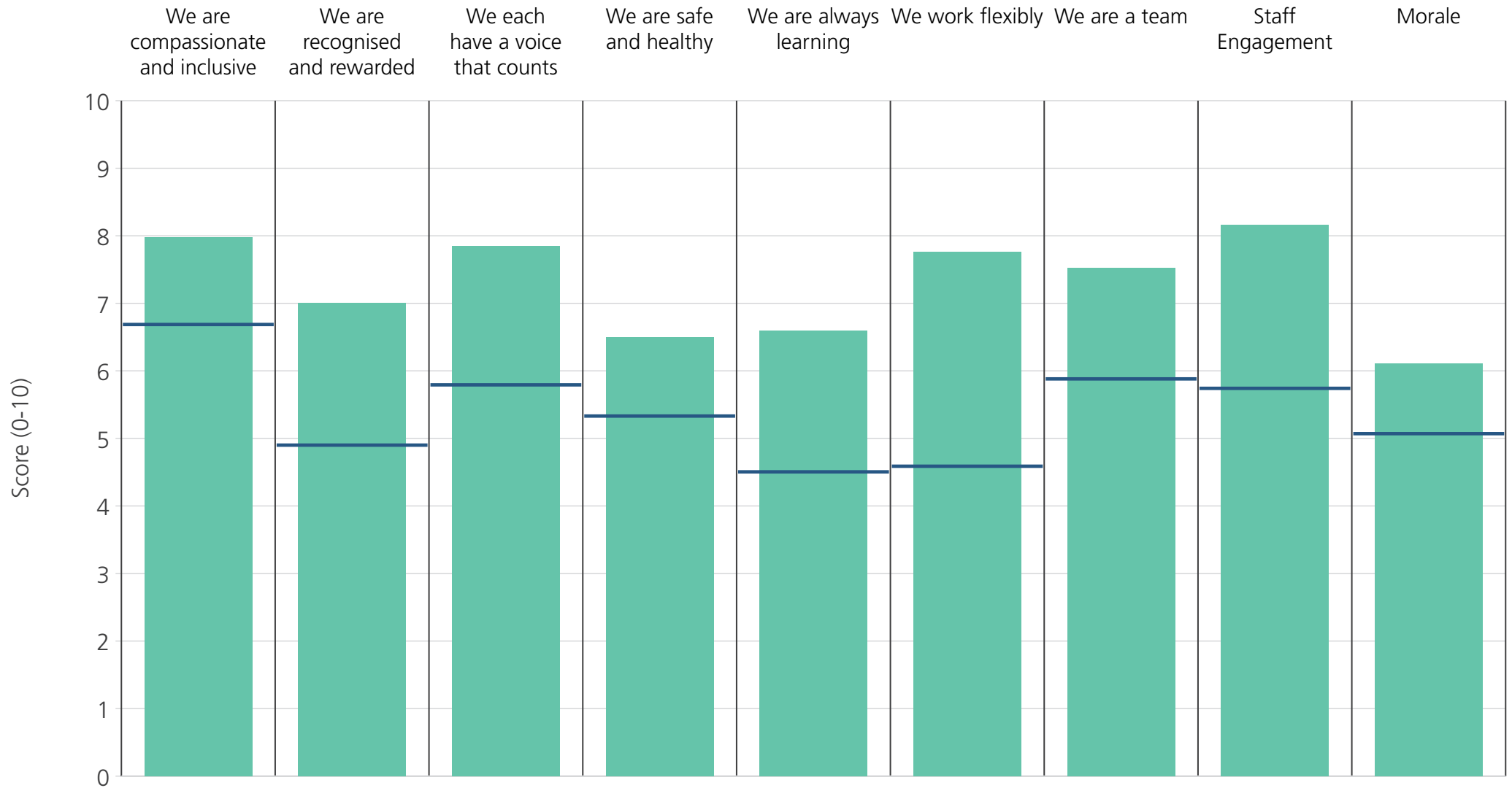


Directorate									
Your org	6.7	4.9	5.8	5.3	4.5	4.6	5.9	5.7	5.1
Responses	8	8	8	8	8	8	8	8	8

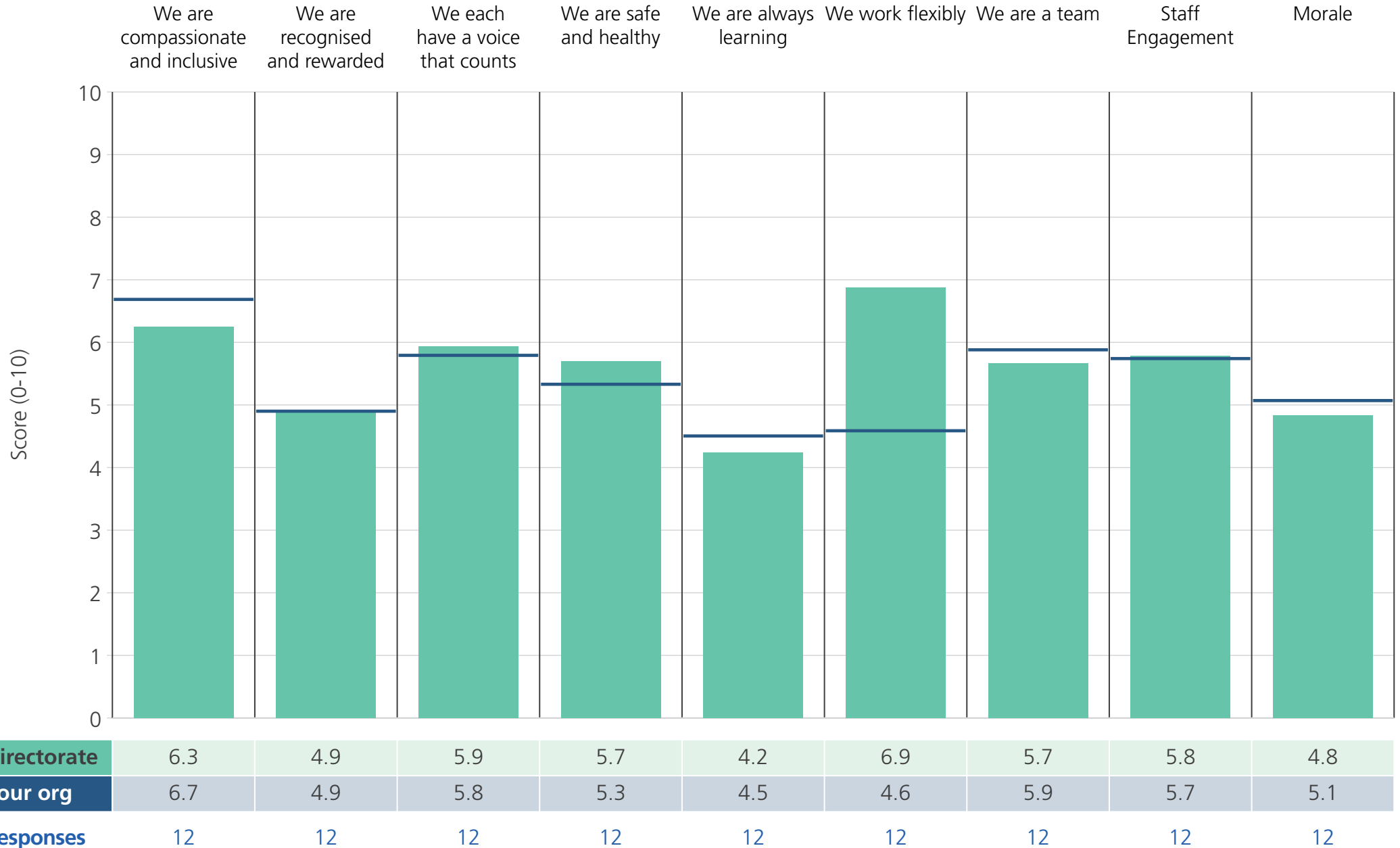
Directorates 2

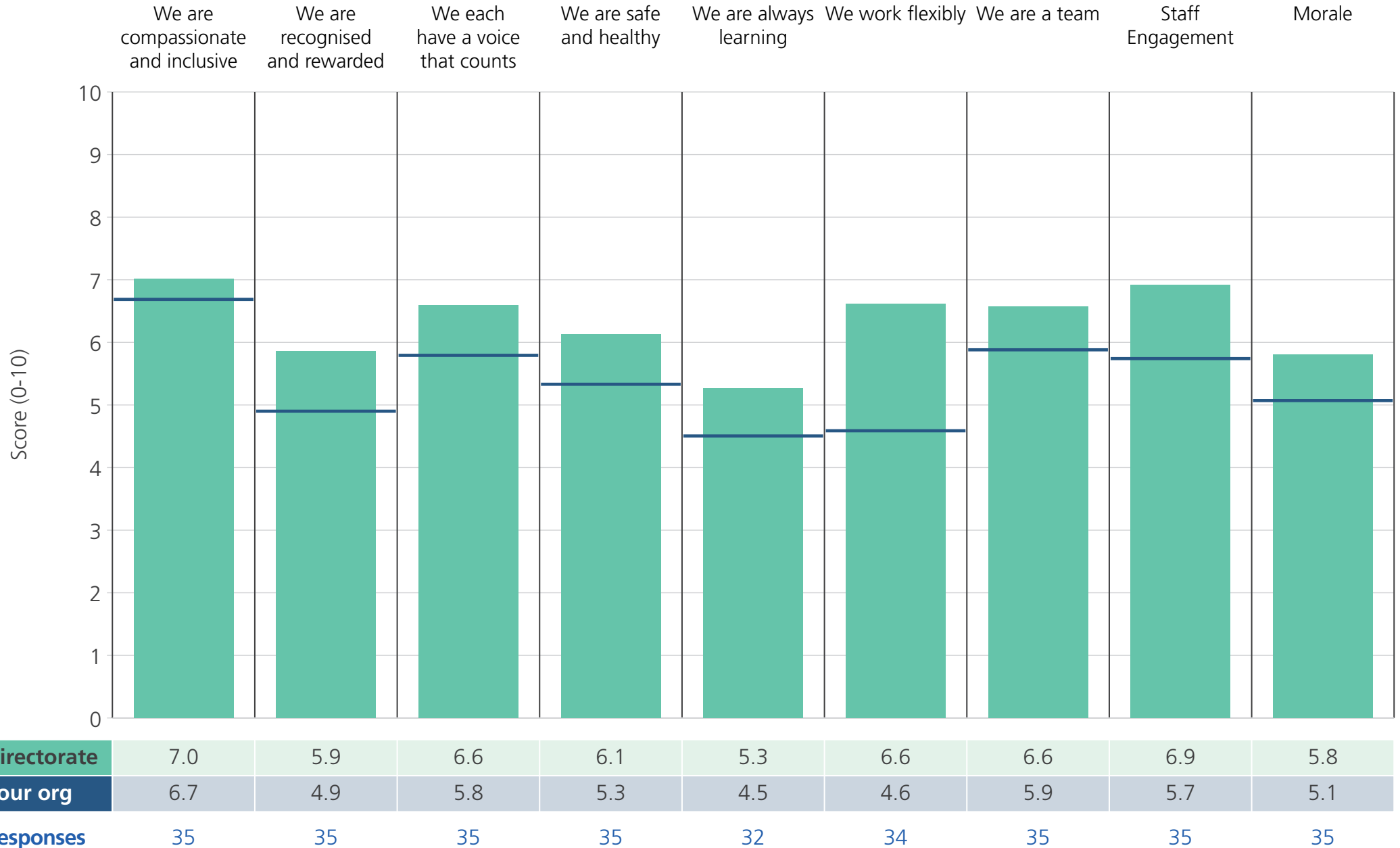
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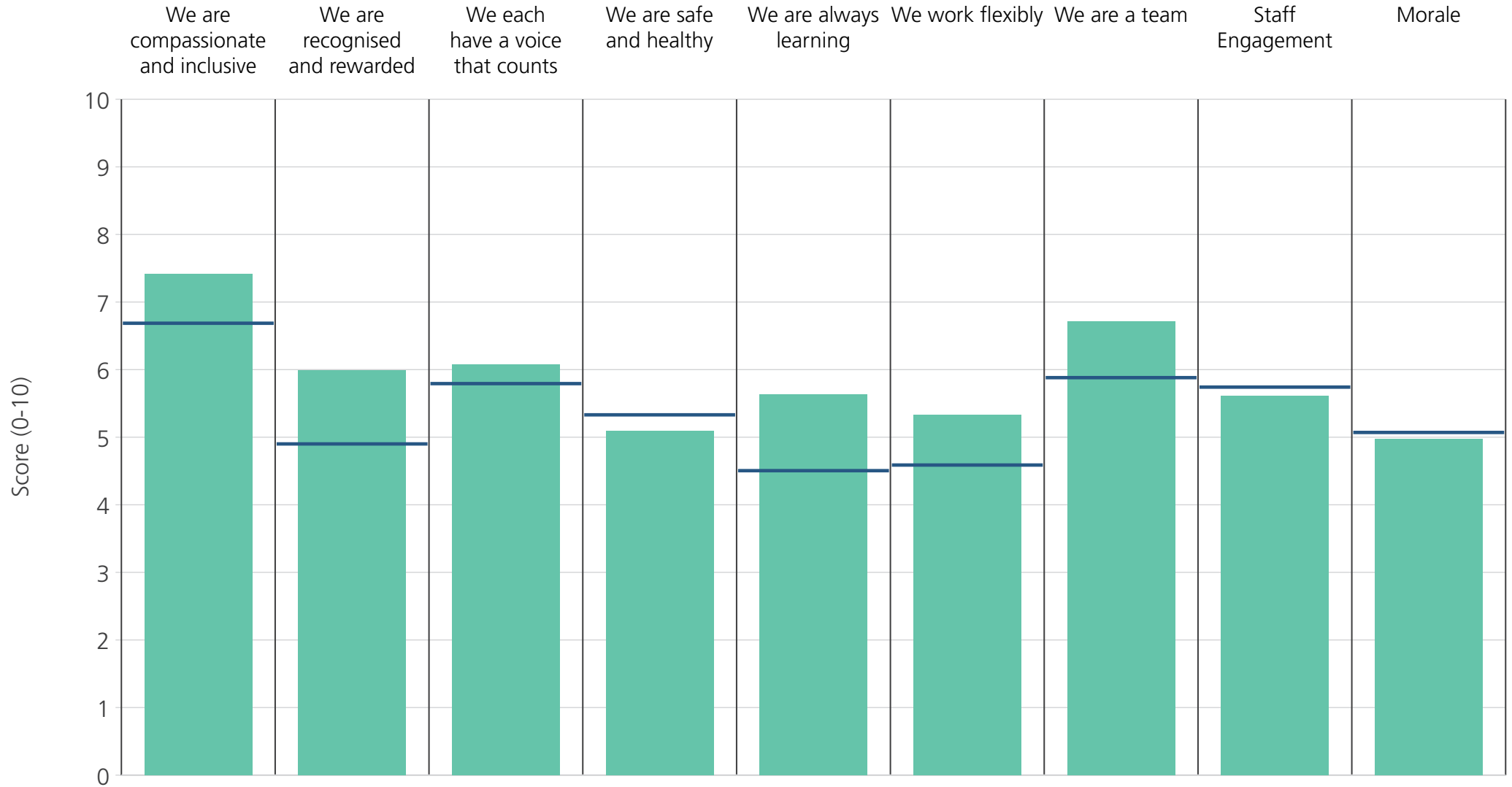




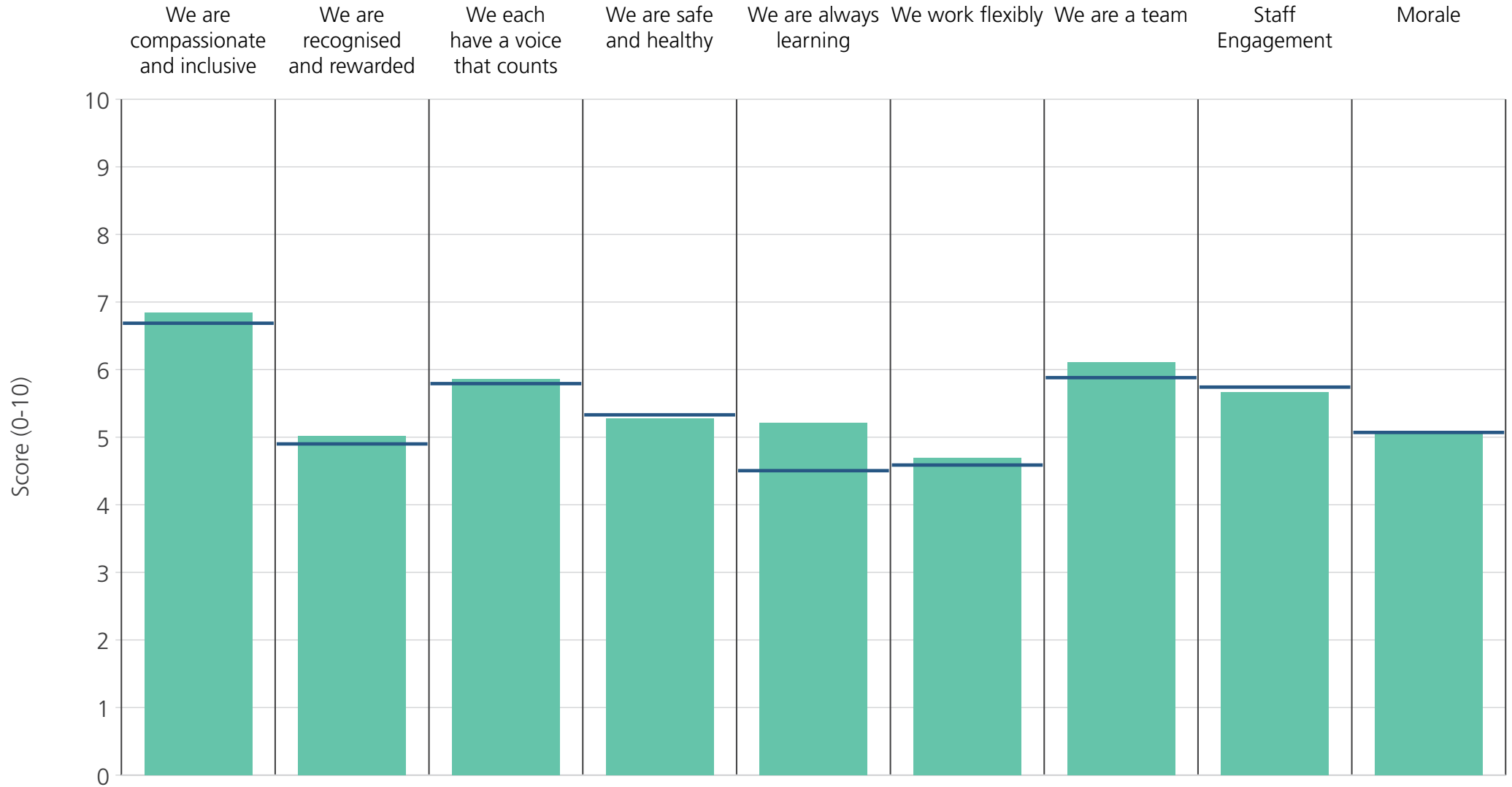
Directorate	8.0	7.0	7.8	6.5	6.6	7.8	7.5	8.2	6.1
Your org	6.7	4.9	5.8	5.3	4.5	4.6	5.9	5.7	5.1
Responses	16	16	16	16	15	16	16	16	16



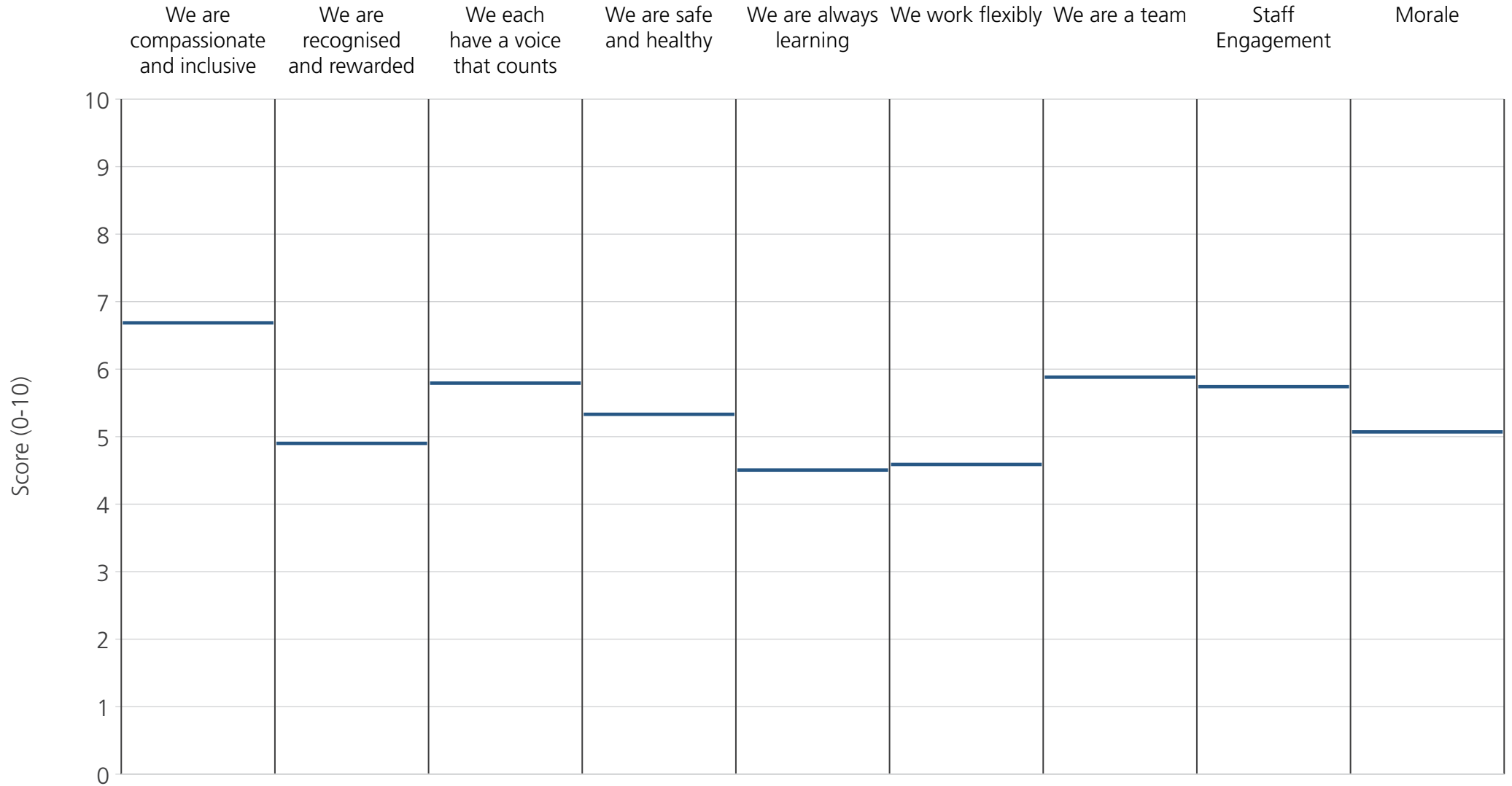




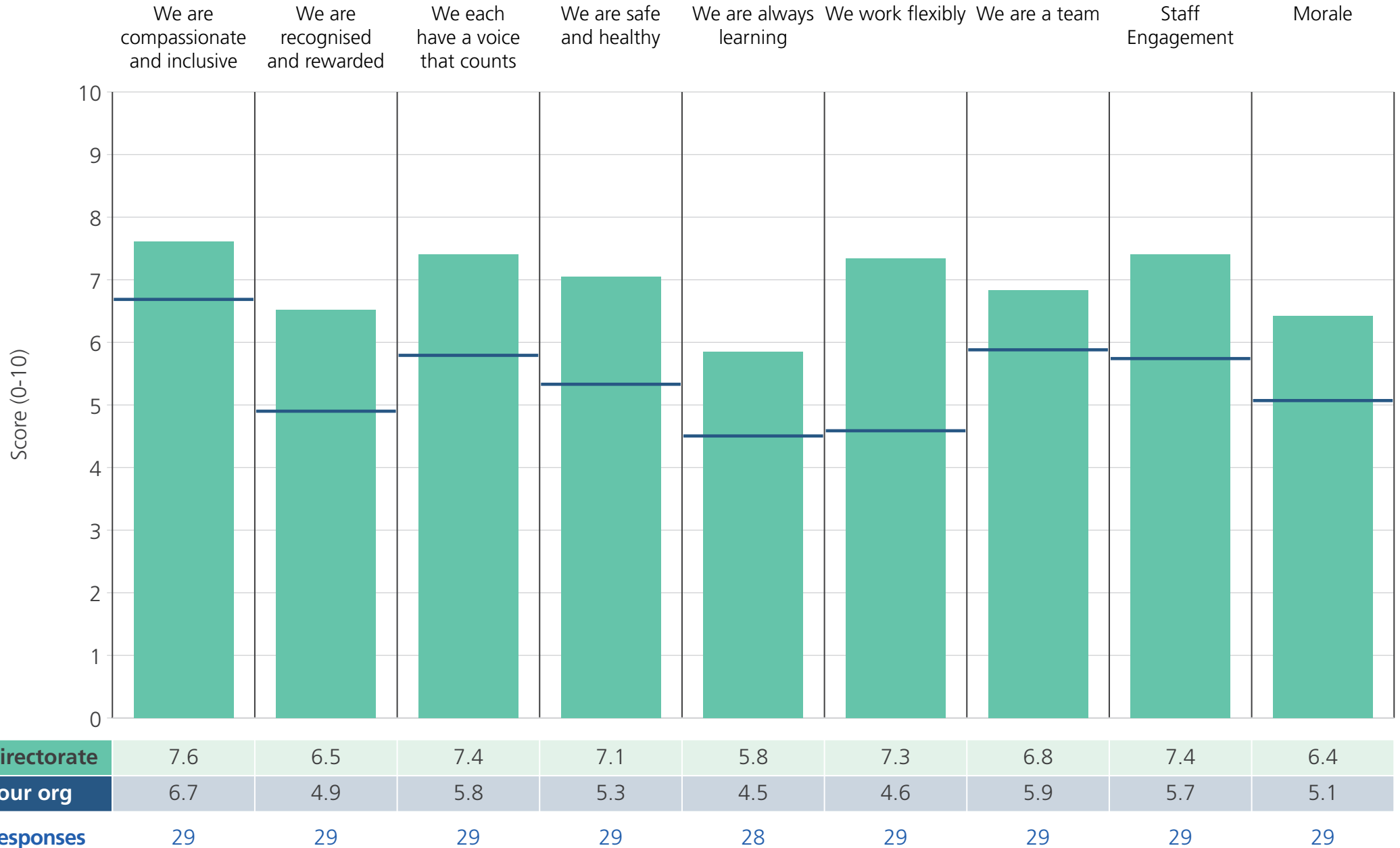
Directorate	7.4	6.0	6.1	5.1	5.6	5.3	6.7	5.6	5.0
Your org	6.7	4.9	5.8	5.3	4.5	4.6	5.9	5.7	5.1
Responses	228	228	224	226	219	228	228	227	228

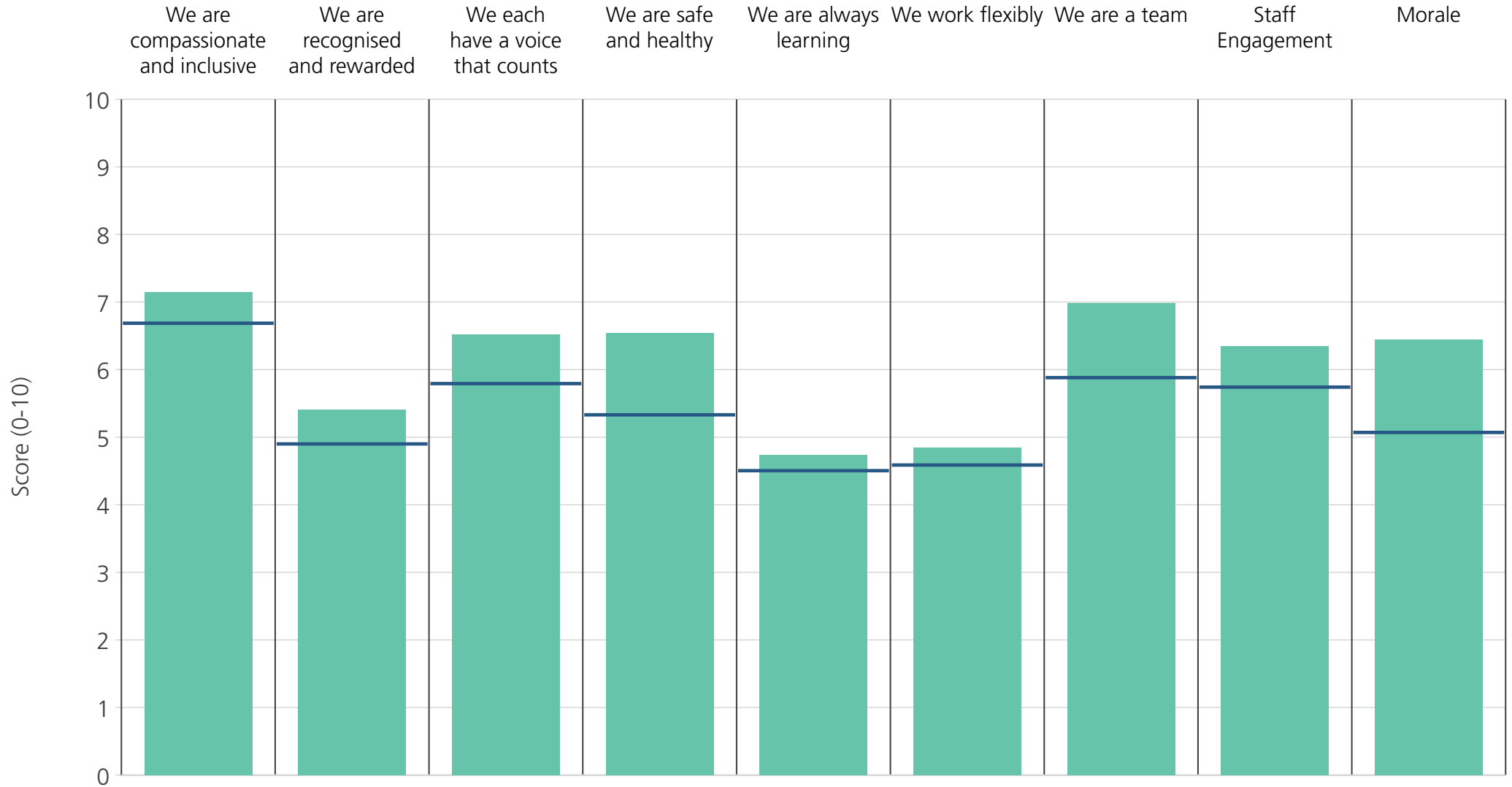


Directorate	6.8	5.0	5.9	5.3	5.2	4.7	6.1	5.7	5.1
Your org	6.7	4.9	5.8	5.3	4.5	4.6	5.9	5.7	5.1
Responses	81	81	81	81	78	81	81	81	81

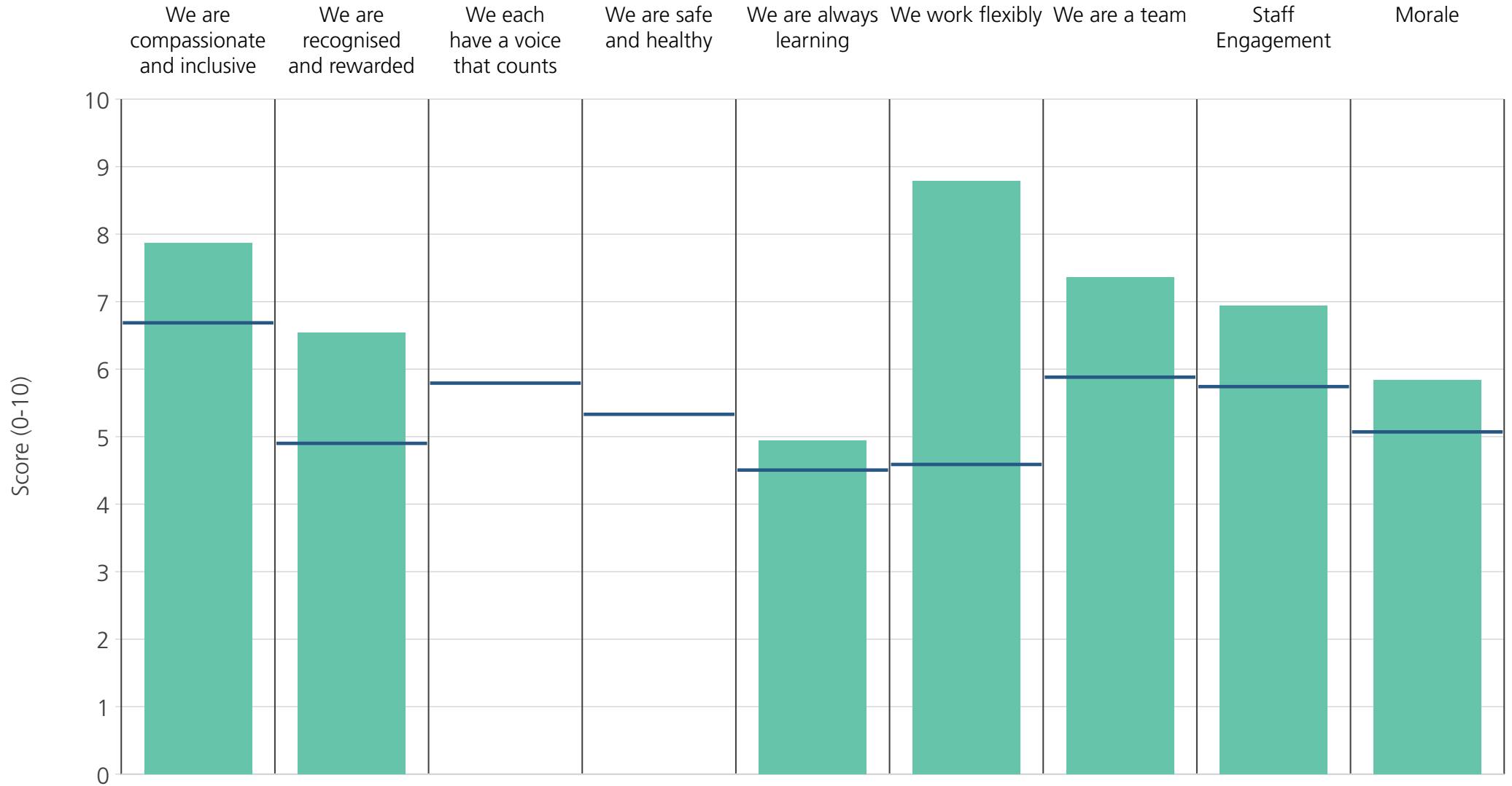


Directorate										
Your org	6.7	4.9	5.8	5.3	4.5	4.6	5.9	5.7	5.1	
Responses	10	10	10	10	10	10	10	10	10	10

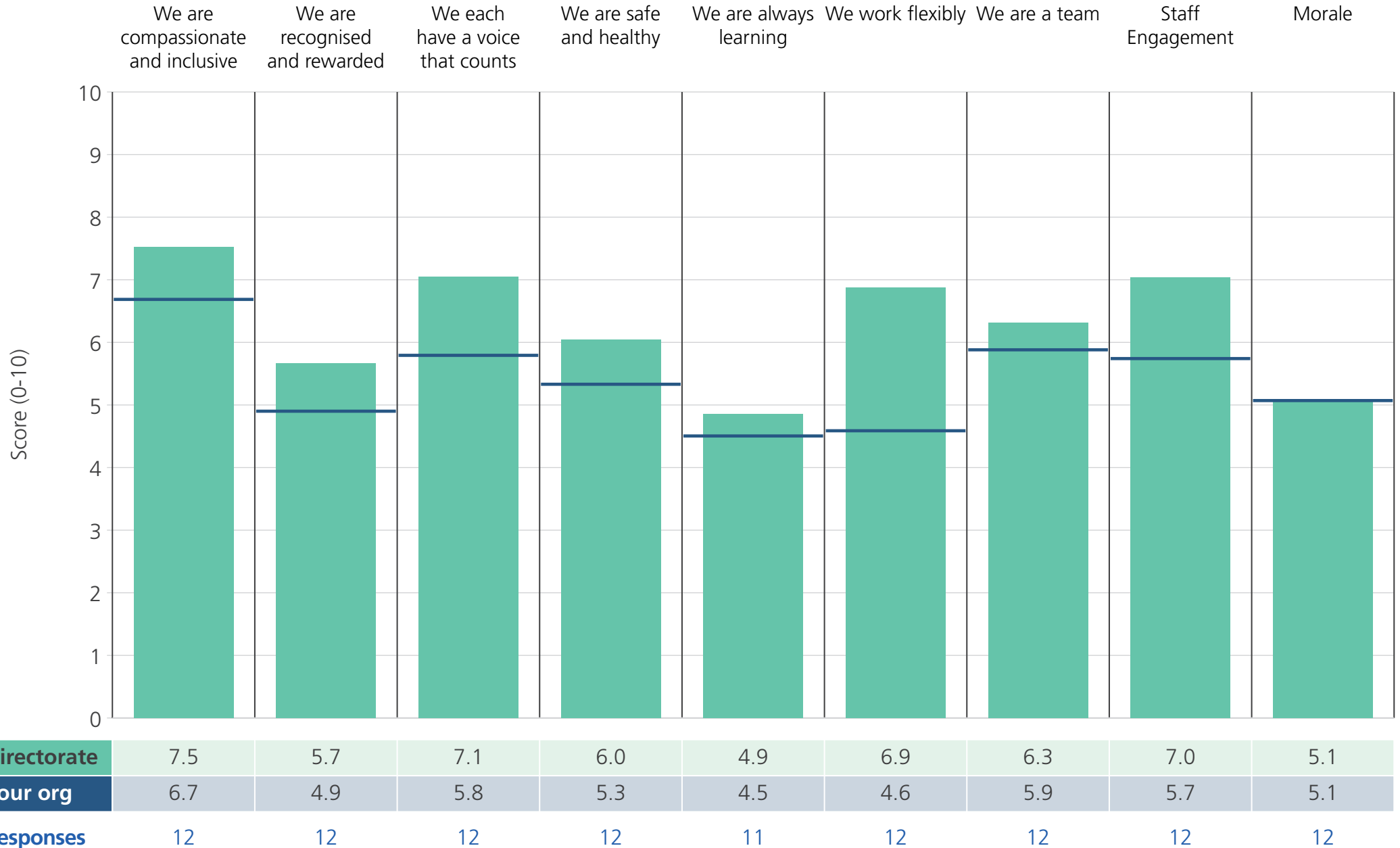


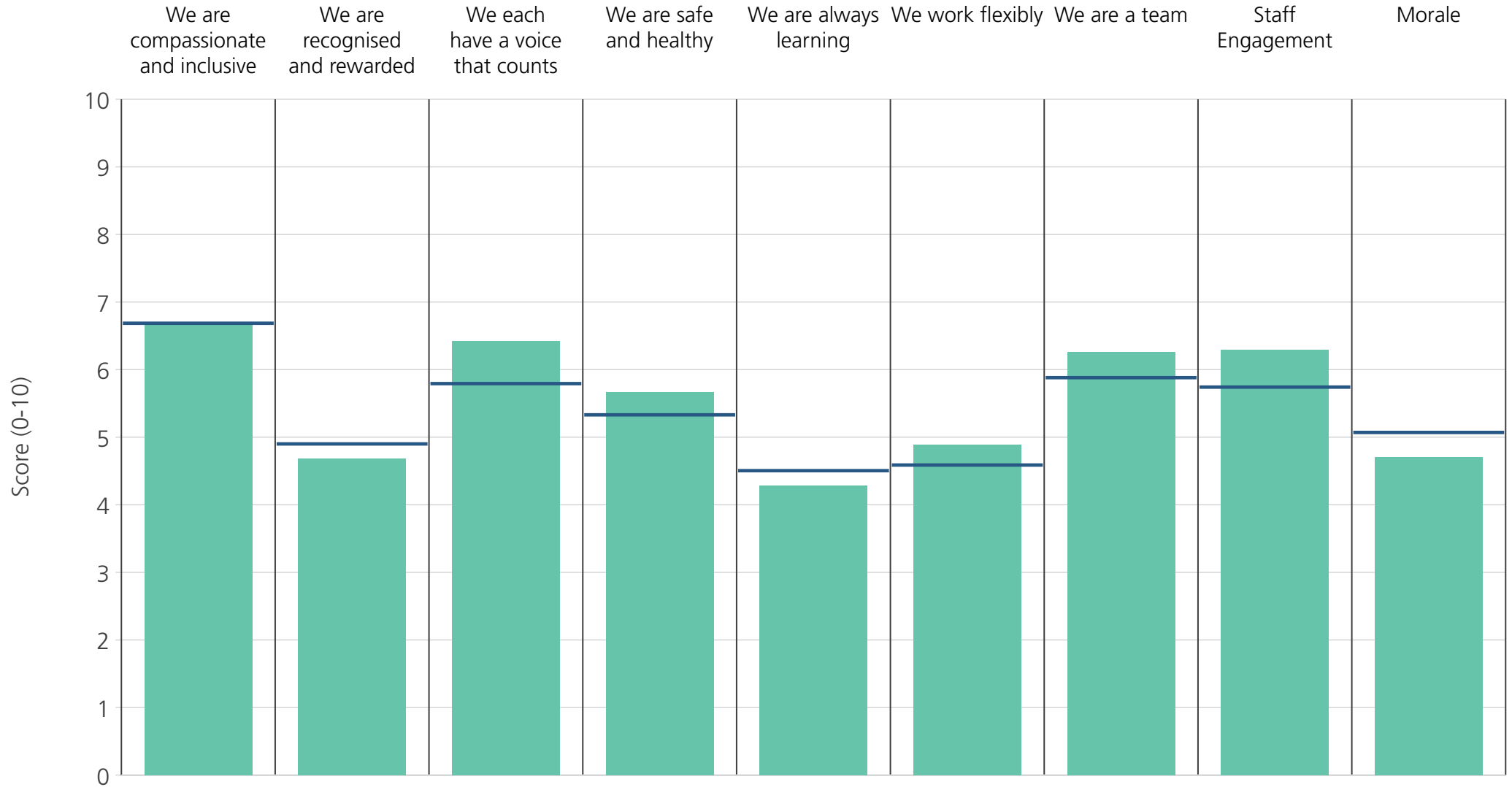


Directorate	7.1	5.4	6.5	6.5	4.7	4.8	7.0	6.3	6.4
Your org	6.7	4.9	5.8	5.3	4.5	4.6	5.9	5.7	5.1
Responses	25	24	25	25	24	24	25	25	25

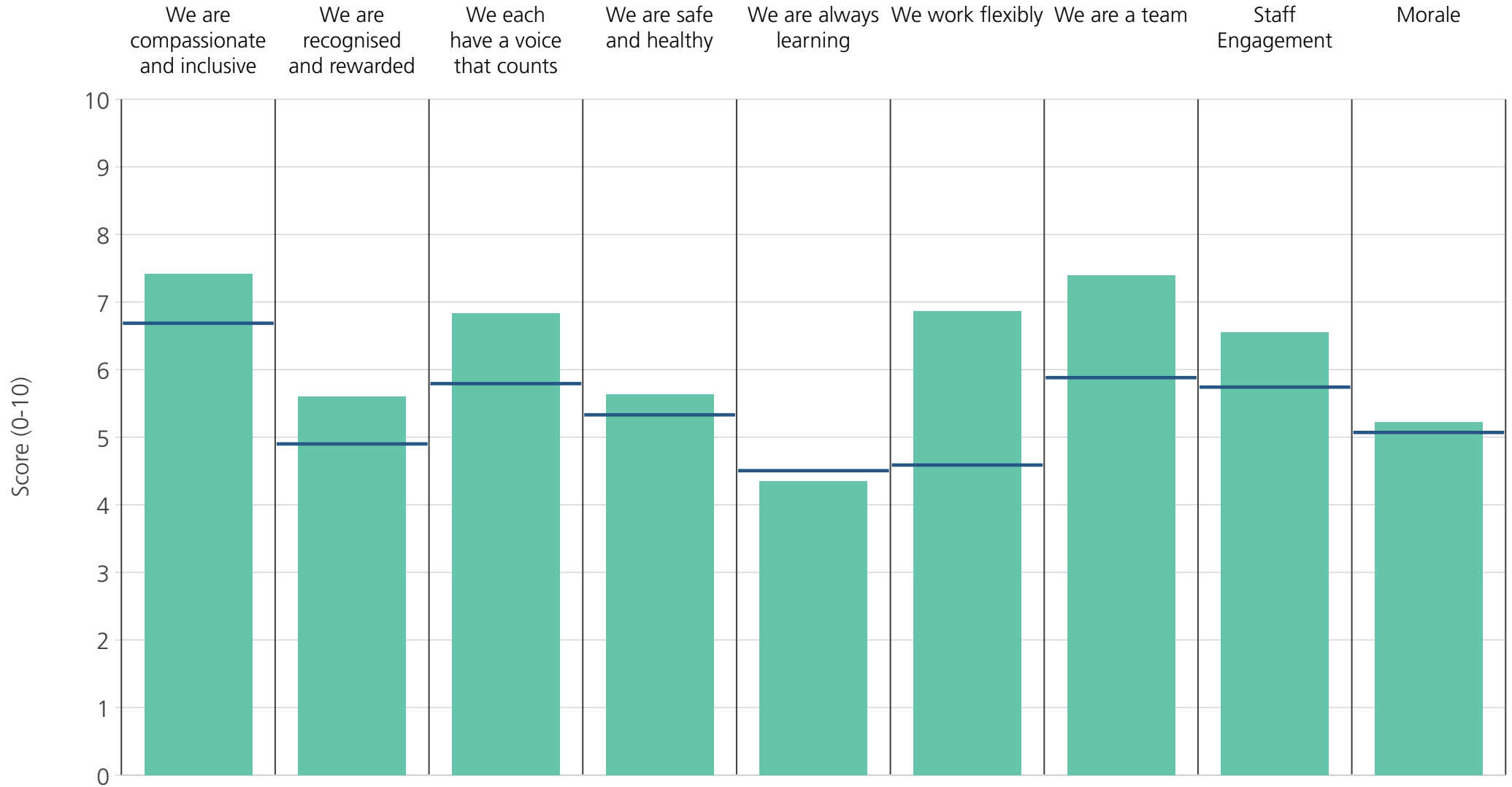


Directorate	7.9	6.5	5.8	5.3	4.9	8.8	7.4	6.9	5.8
Your org	6.7	4.9	5.8	5.3	4.5	4.6	5.9	5.7	5.1
Responses	11	11	10	10	11	11	11	11	11

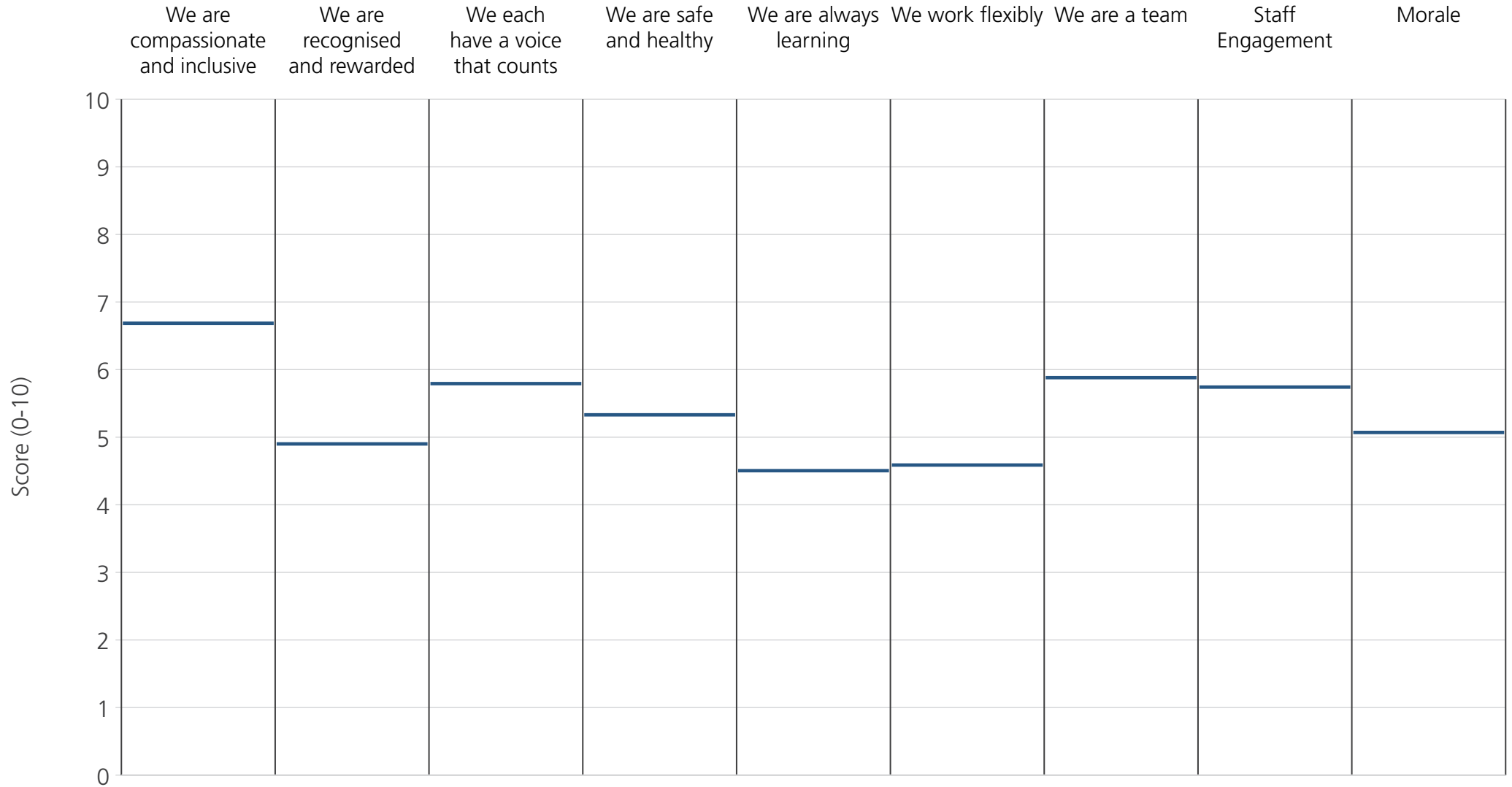




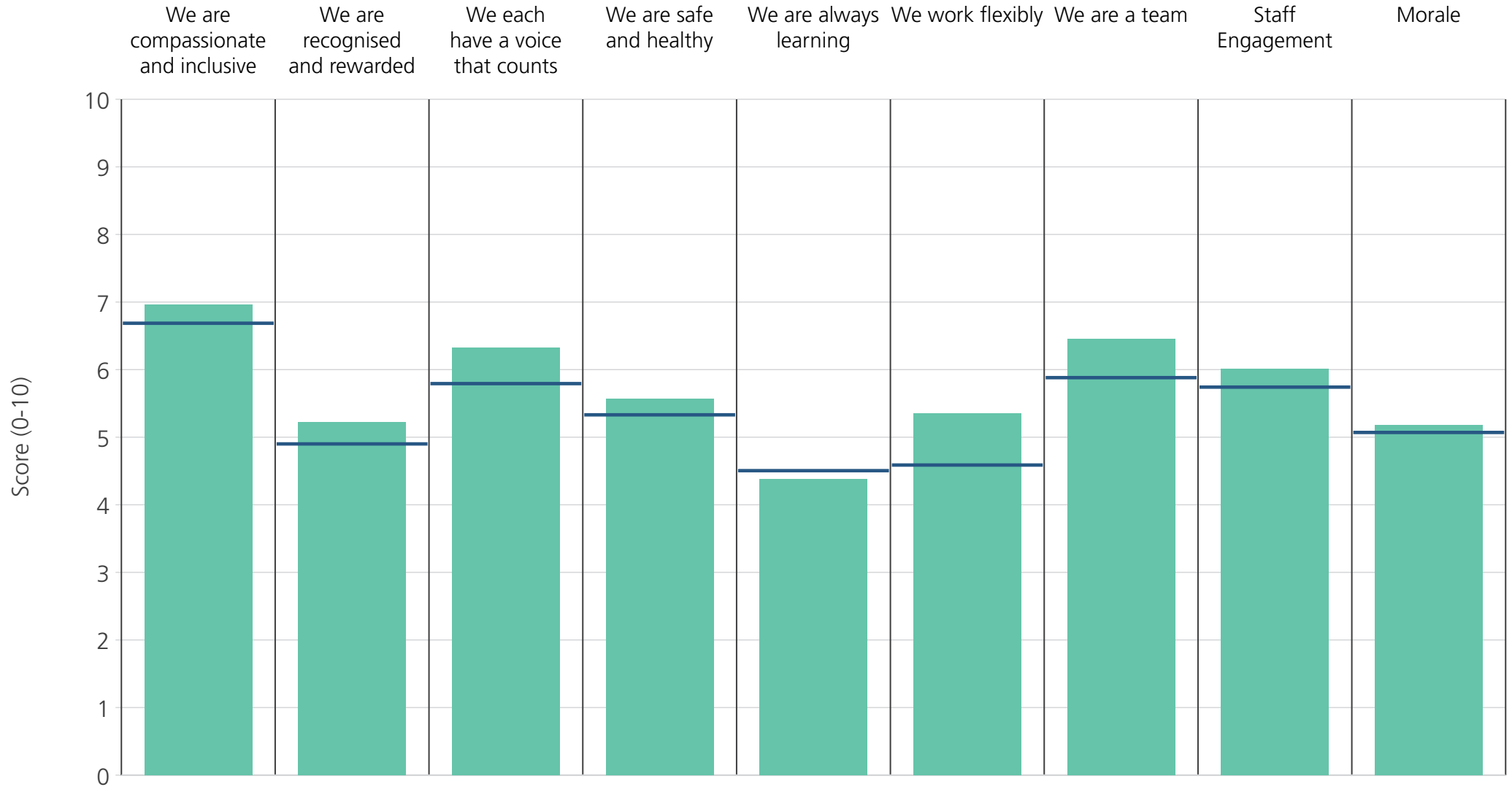
Directorate	6.7	4.7	6.4	5.7	4.3	4.9	6.3	6.3	4.7
Your org	6.7	4.9	5.8	5.3	4.5	4.6	5.9	5.7	5.1
Responses	11	11	11	11	11	11	11	11	11



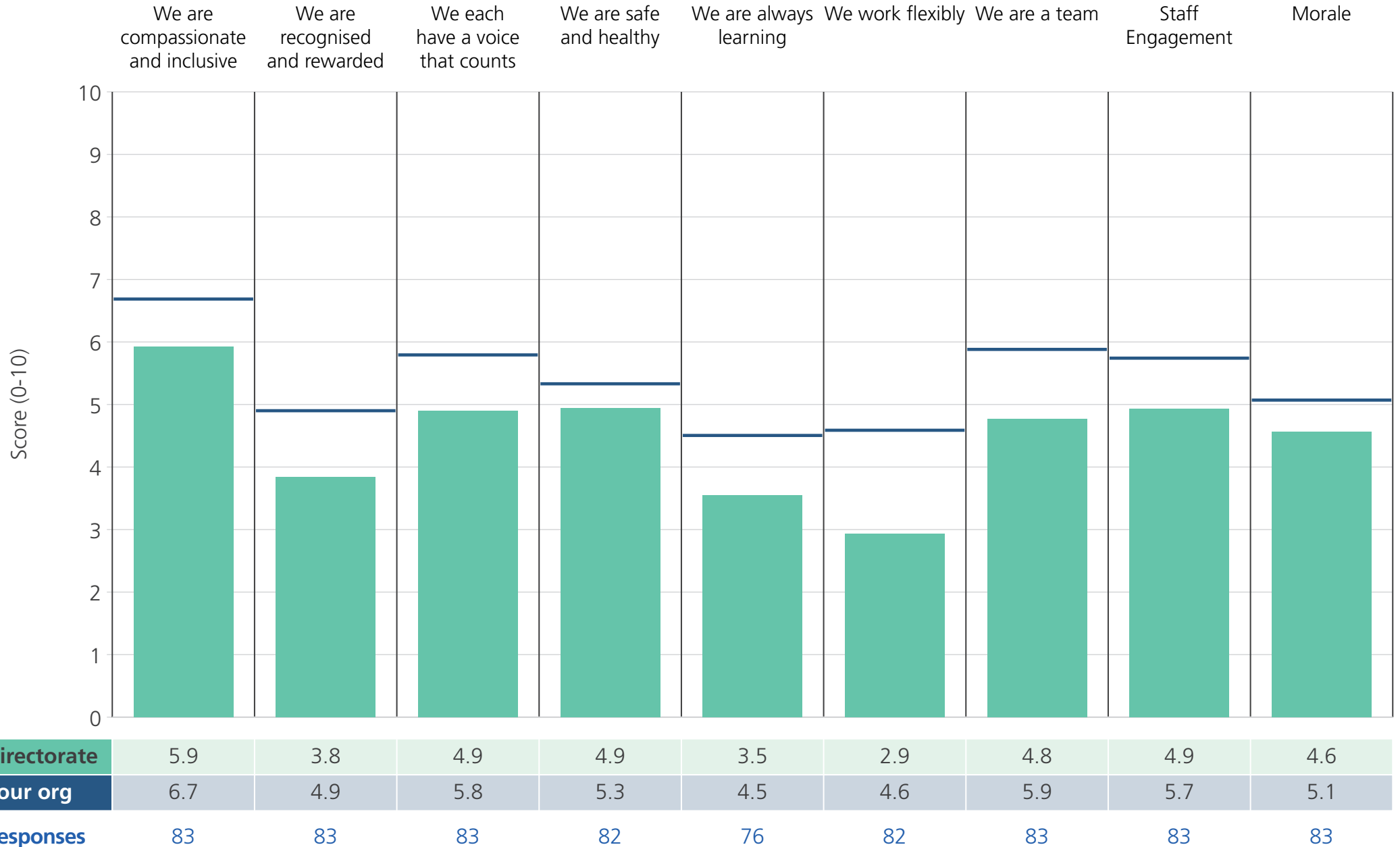
Directorate	7.4	5.6	6.8	5.6	4.3	6.9	7.4	6.6	5.2
Your org	6.7	4.9	5.8	5.3	4.5	4.6	5.9	5.7	5.1
Responses	15	15	15	15	15	15	15	15	15

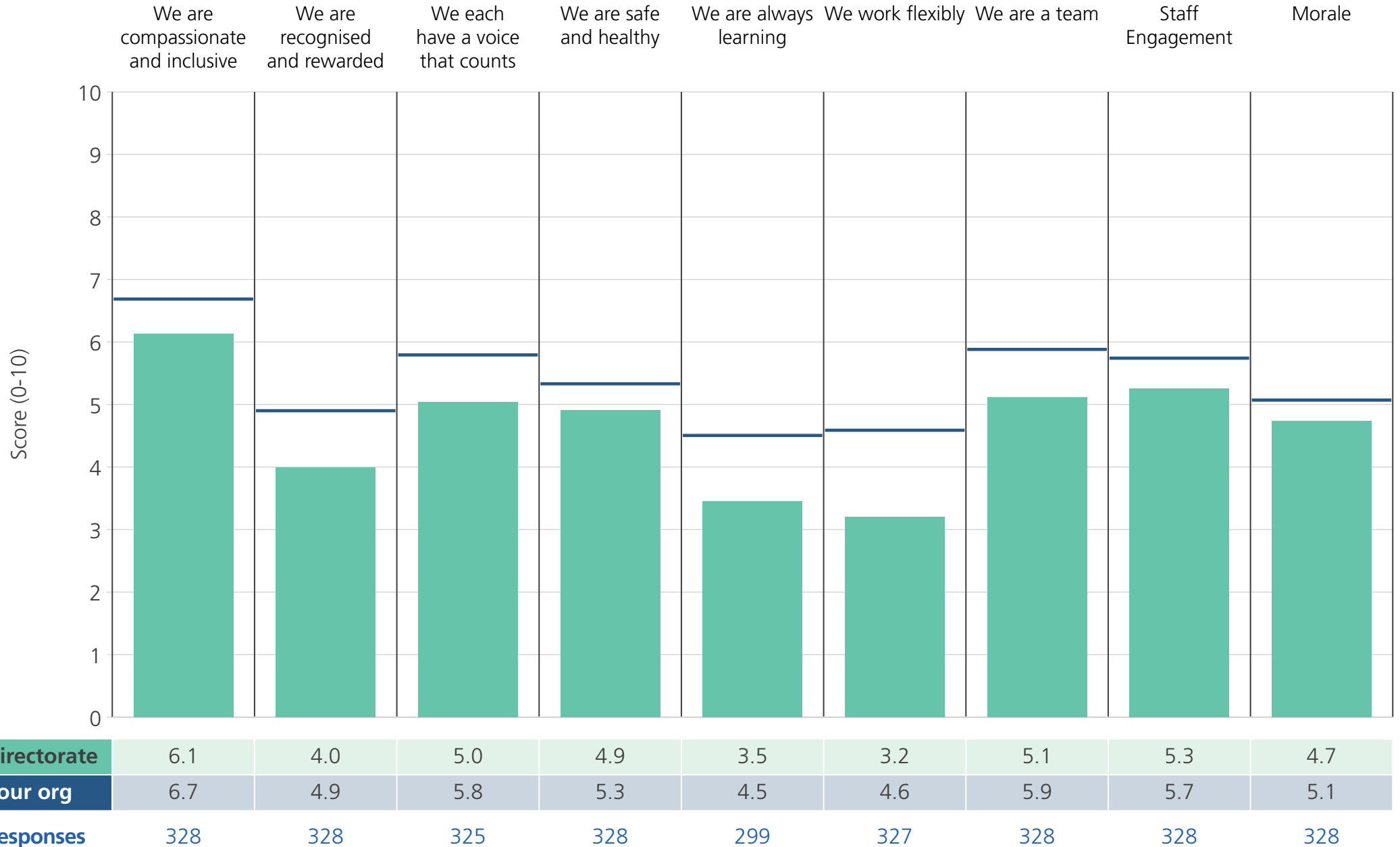


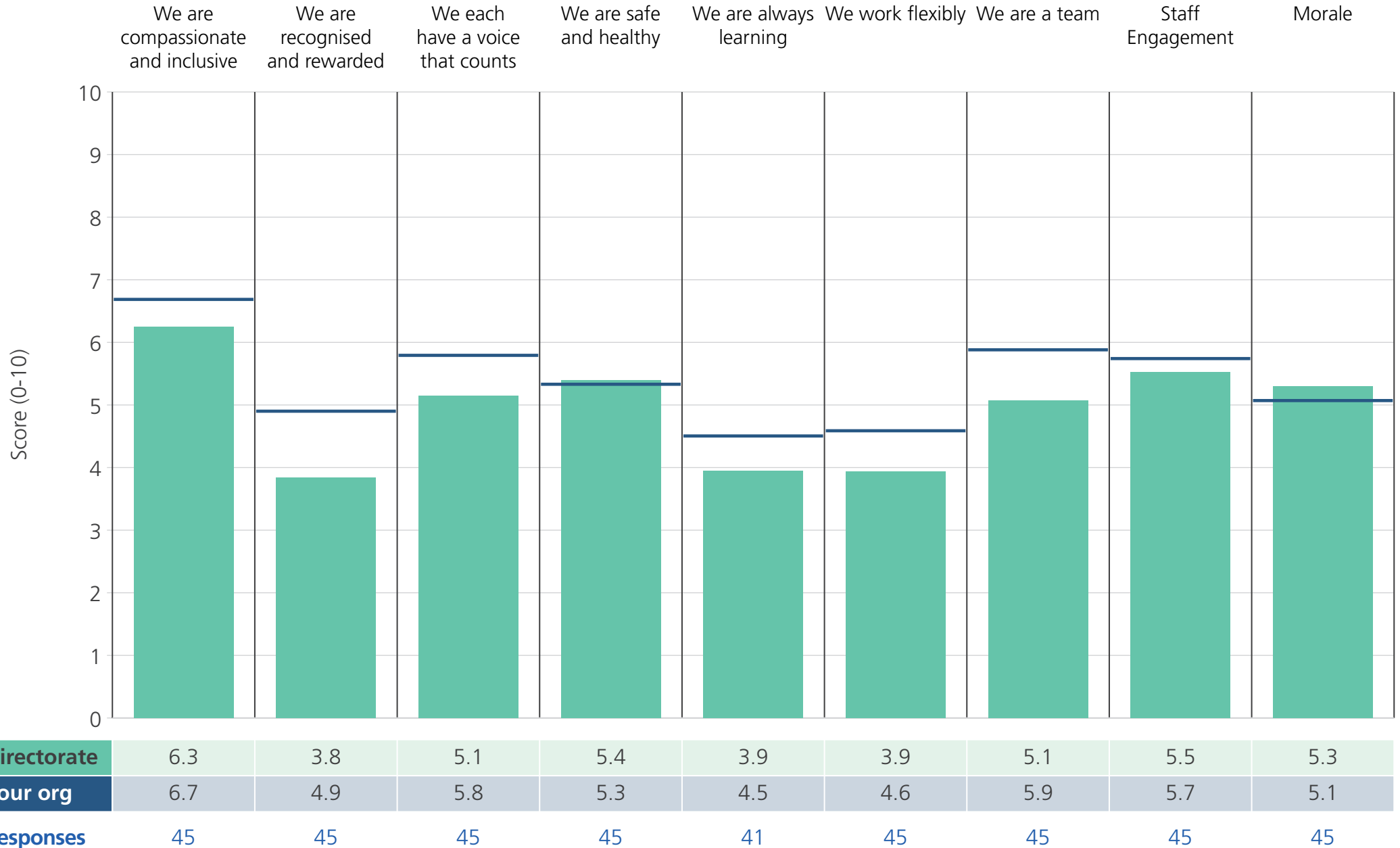
Directorate									
Your org	6.7	4.9	5.8	5.3	4.5	4.6	5.9	5.7	5.1
Responses	8	8	8	8	8	8	8	8	8

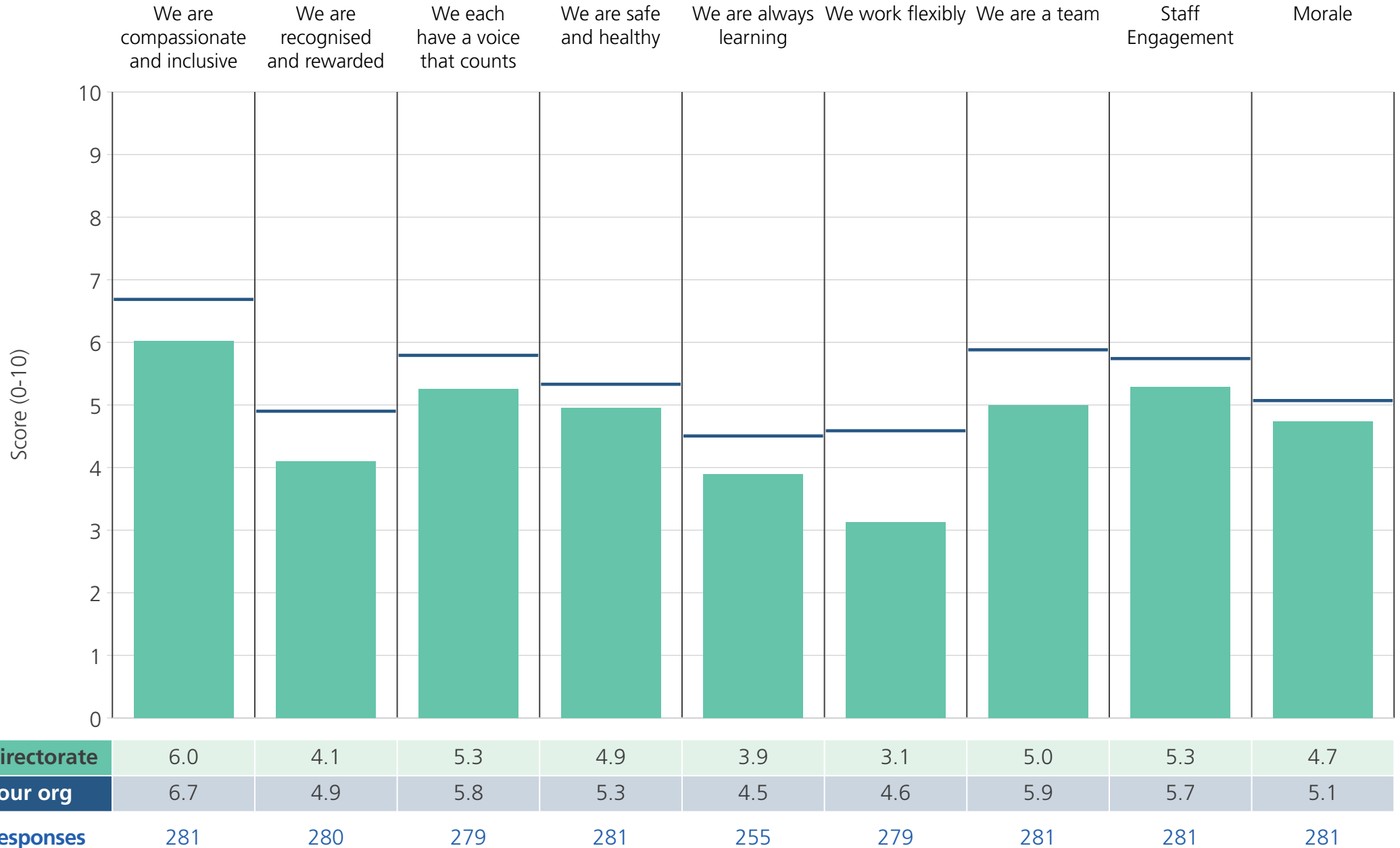


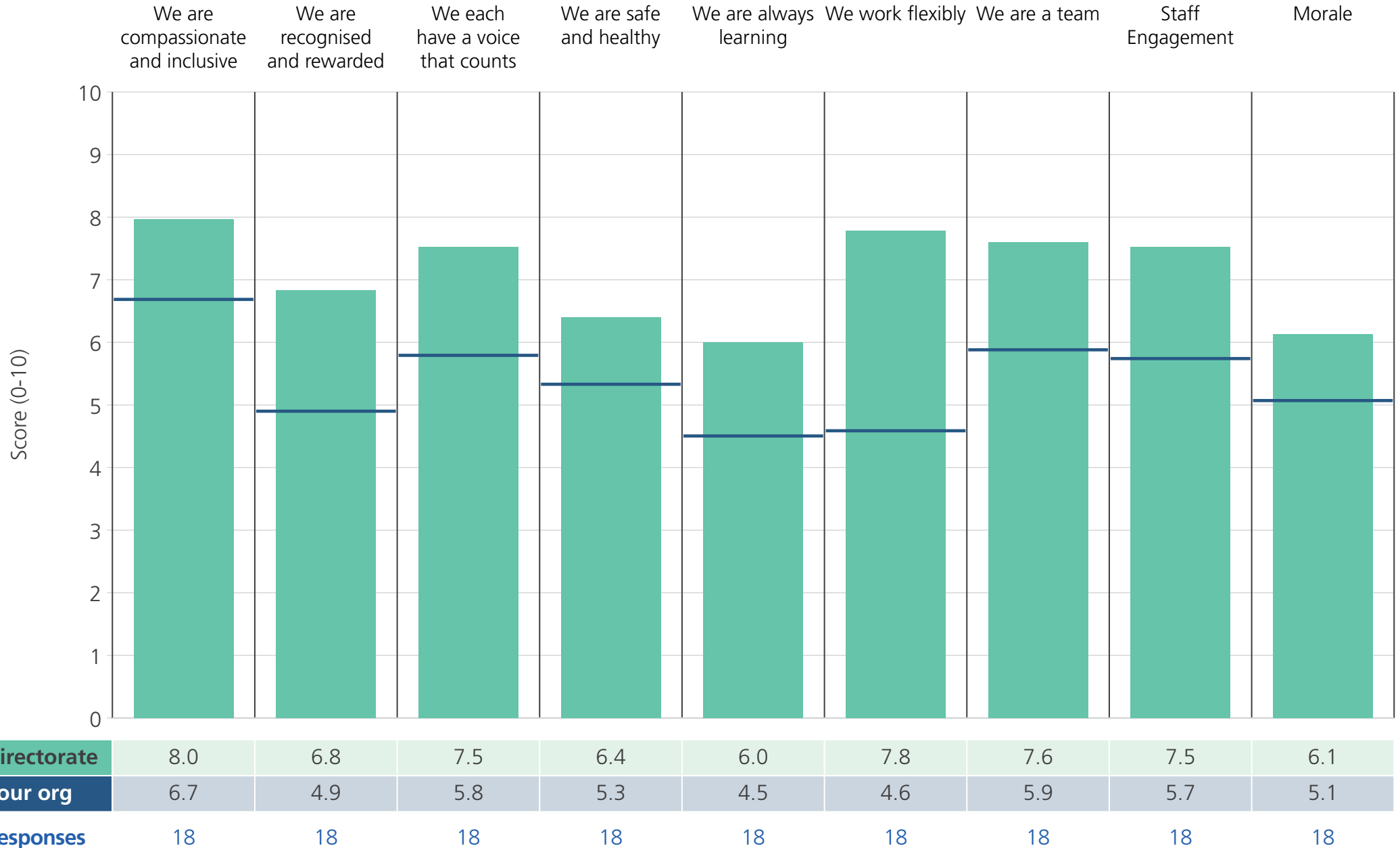
Directorate	7.0	5.2	6.3	5.6	4.4	5.4	6.5	6.0	5.2
Your org	6.7	4.9	5.8	5.3	4.5	4.6	5.9	5.7	5.1
Responses	116	115	116	116	114	114	114	116	116

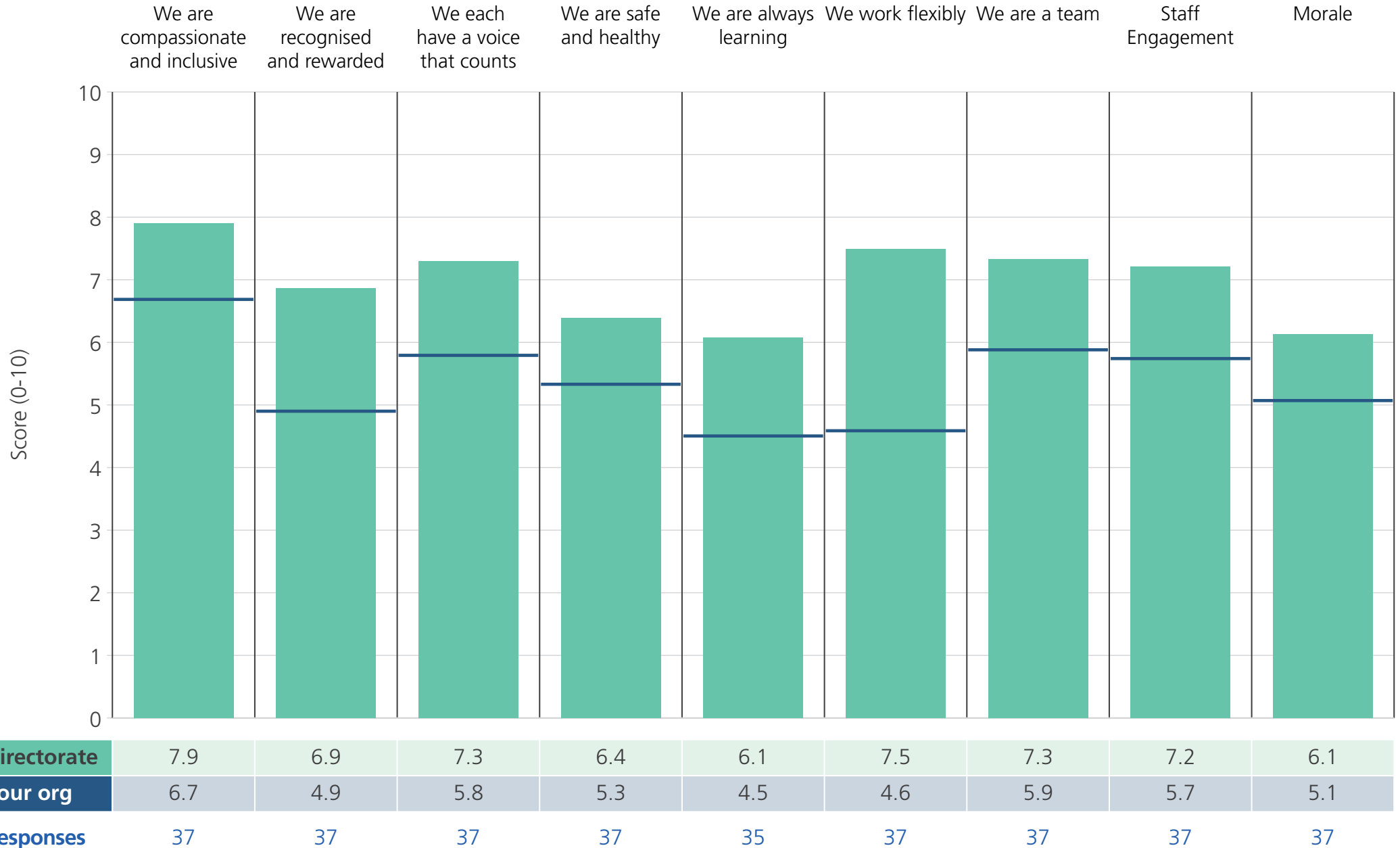


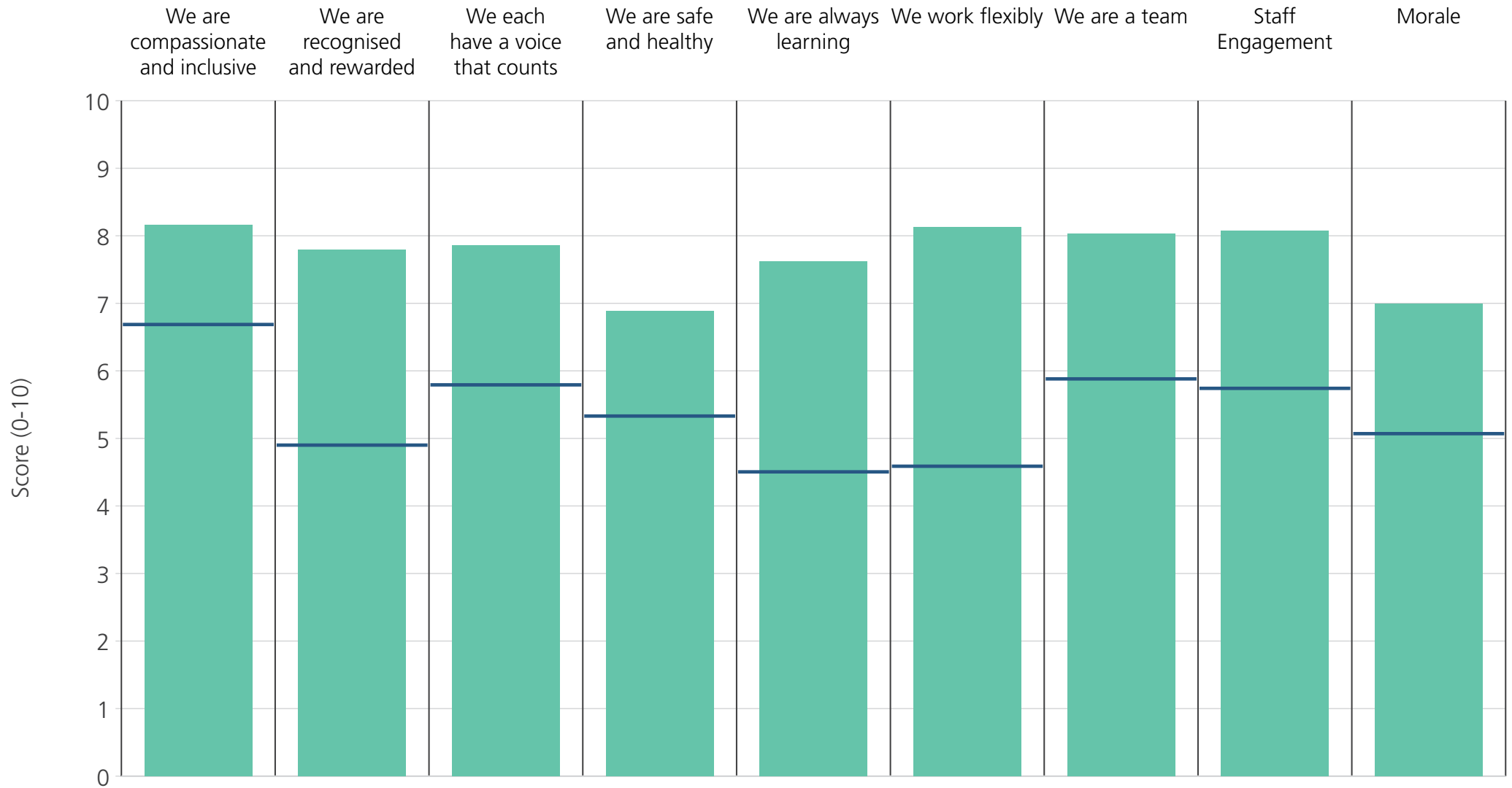




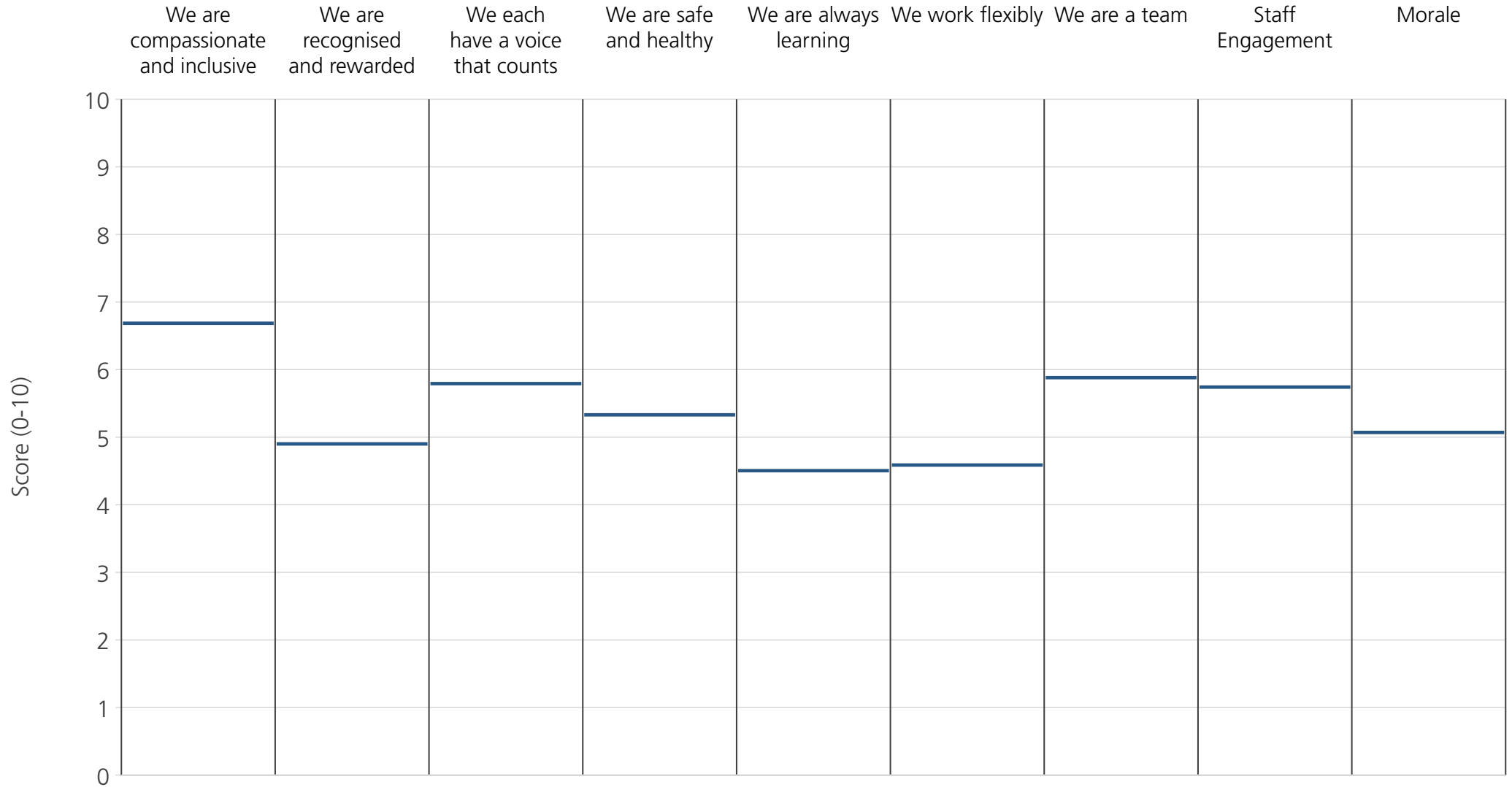




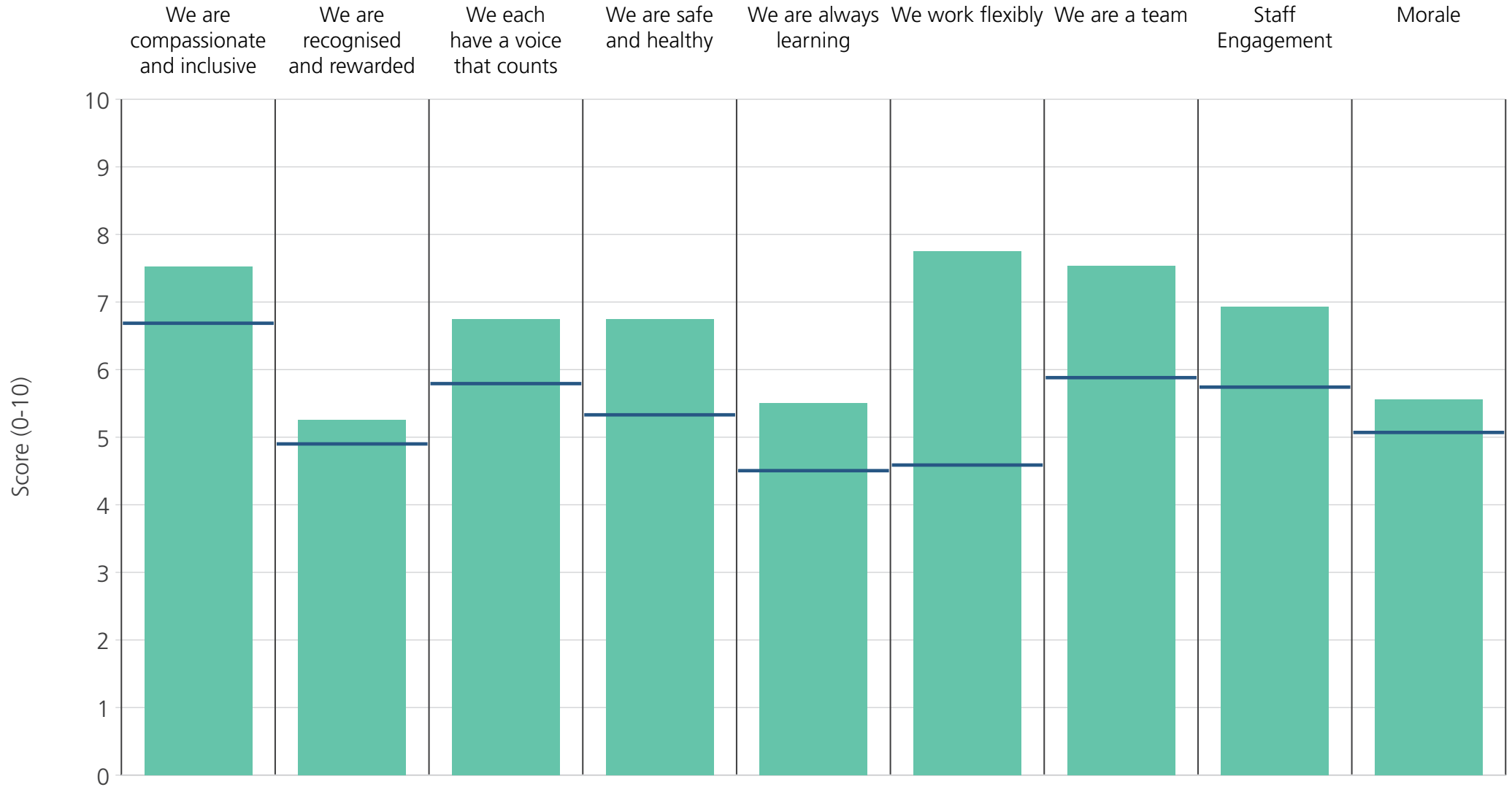




Directorate	8.2	7.8	7.9	6.9	7.6	8.1	8.0	8.1	7.0
Your org	6.7	4.9	5.8	5.3	4.5	4.6	5.9	5.7	5.1
Responses	12	12	12	12	12	12	12	12	12



Directorate									
Your org	6.7	4.9	5.8	5.3	4.5	4.6	5.9	5.7	5.1
Responses	9	9	9	9	9	9	9	9	9



Directorate	7.5	5.3	6.7	6.7	5.5	7.8	7.5	6.9	5.6
Your org	6.7	4.9	5.8	5.3	4.5	4.6	5.9	5.7	5.1
Responses	14	14	14	13	14	14	14	14	14