

West Hertfordshire Hospitals NHS Trust

2021 NHS Staff Survey

Directorate Report

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This directorate report for West Hertfordshire Hospitals NHS Trust contains results by directorate for People Promise element and theme results from the 2021 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

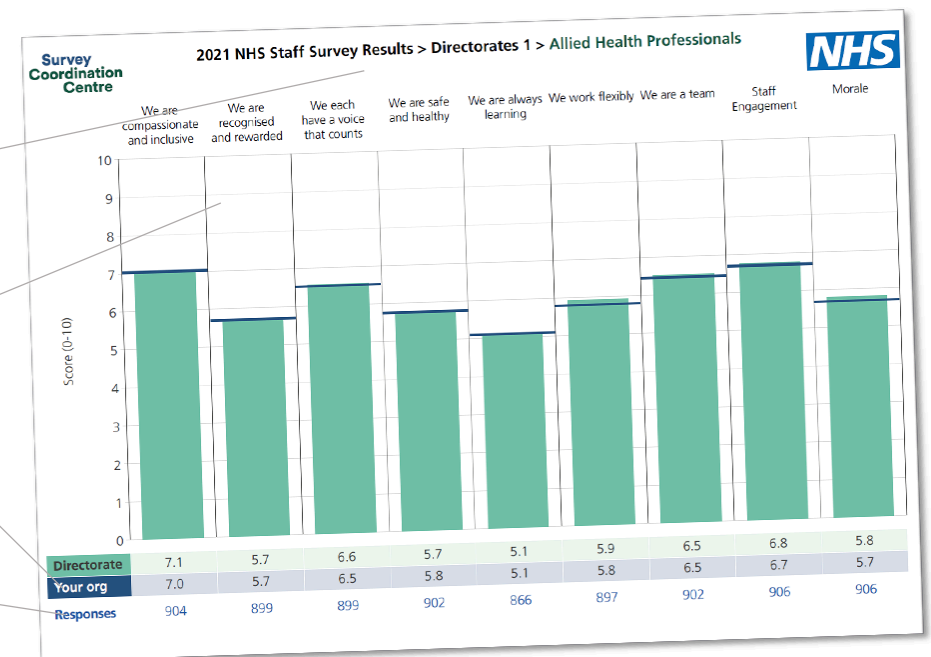
The directorate breakdowns used in this report were provided and defined by West Hertfordshire Hospitals NHS Trust. Details of how the People Promise element and theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2021 NHS Staff Survey Results' navigates back to the contents page.

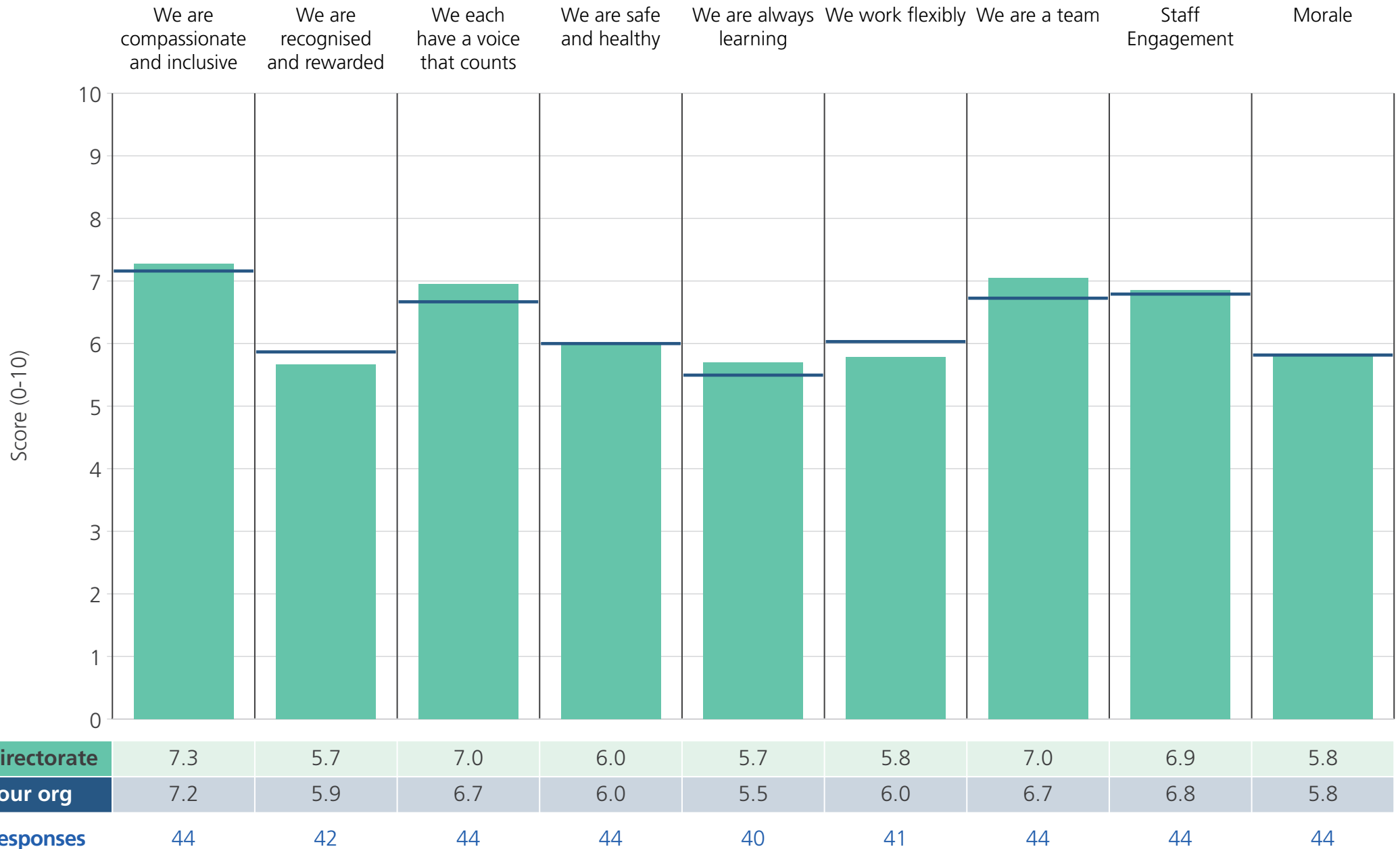
Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all People Promise element and theme results, a higher score is a better result than a lower score.

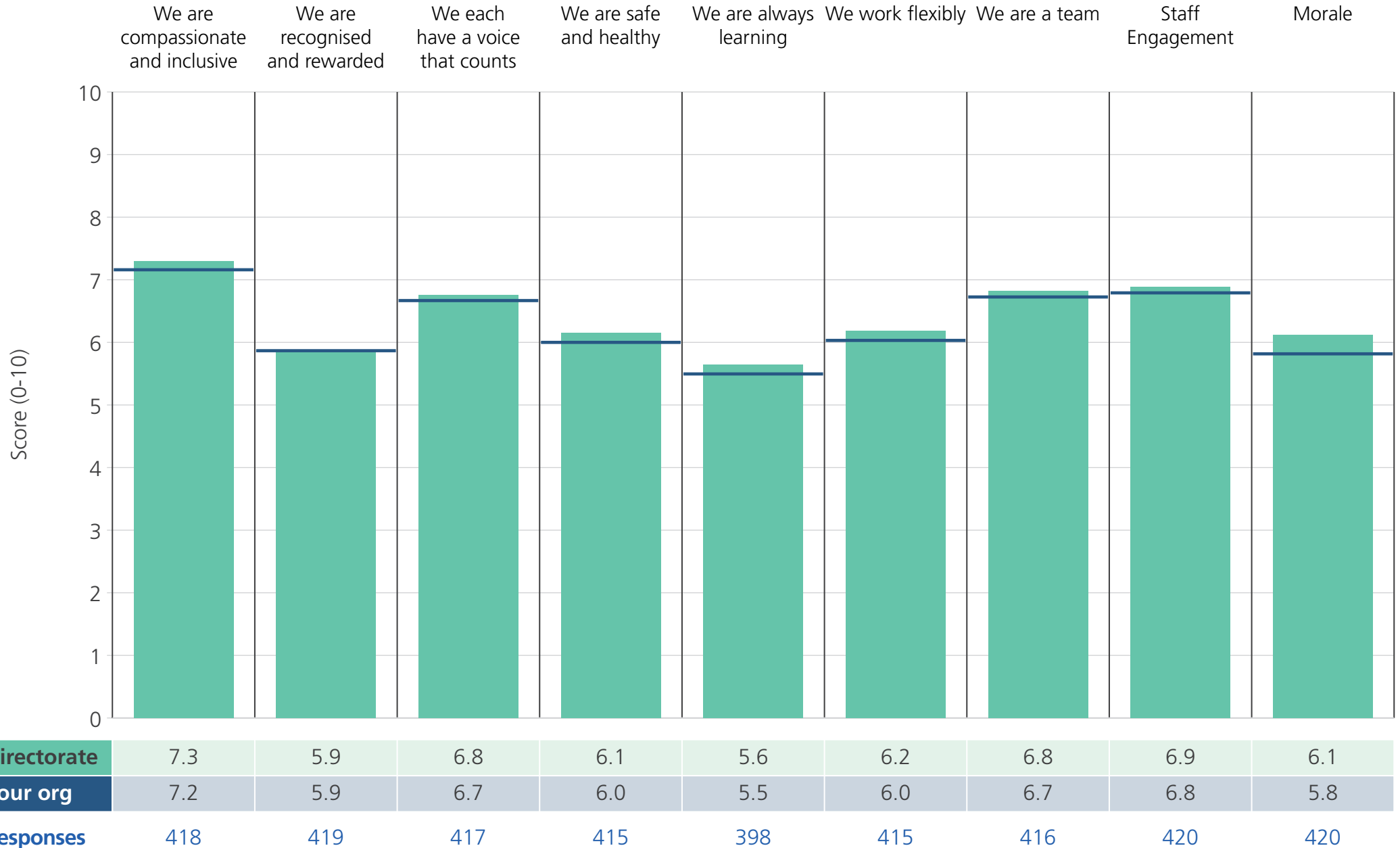
The **number of responses** feeding into each measures and sub-scores **for the given directorate** is specified below the table containing the directorate and trust scores.

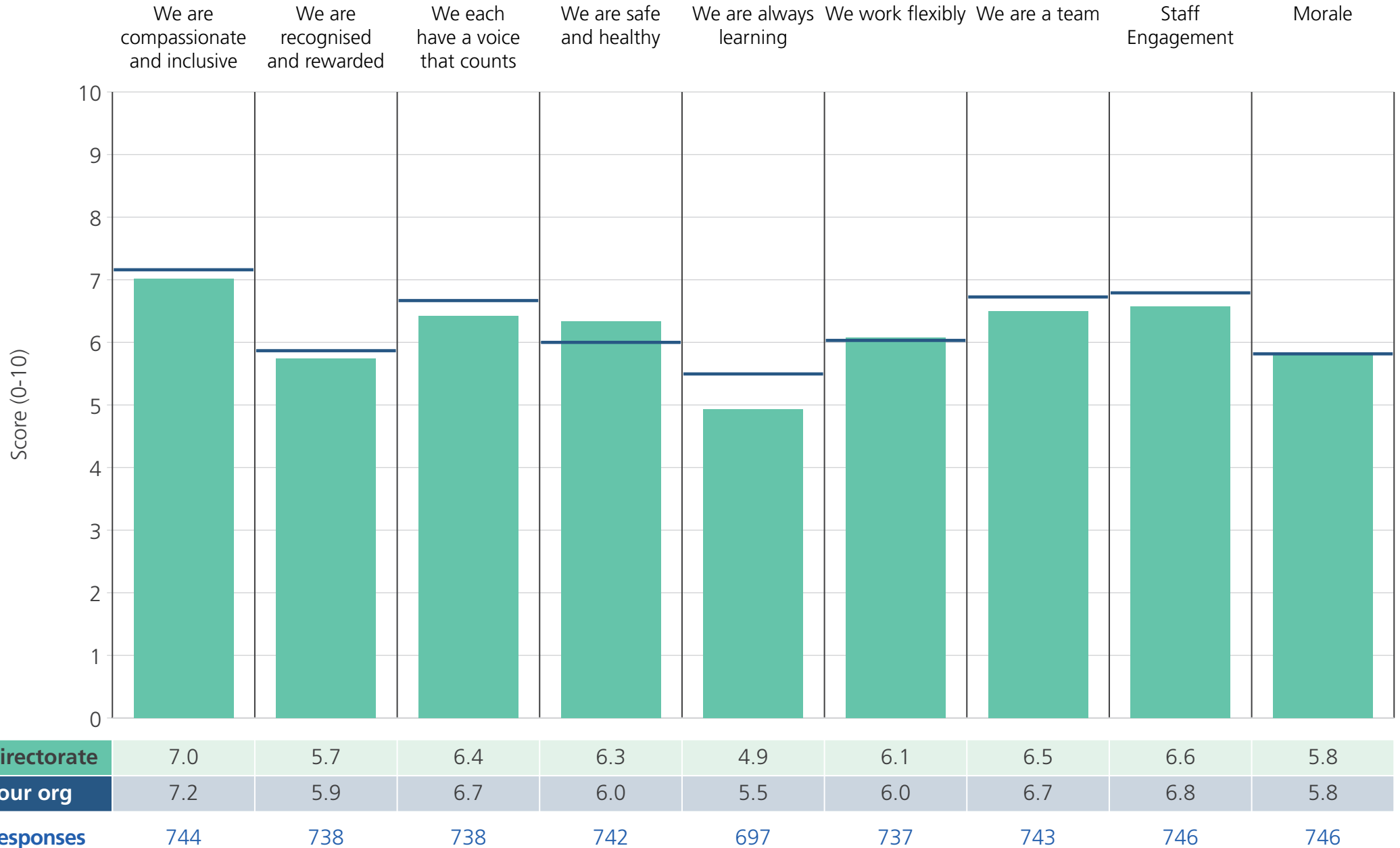


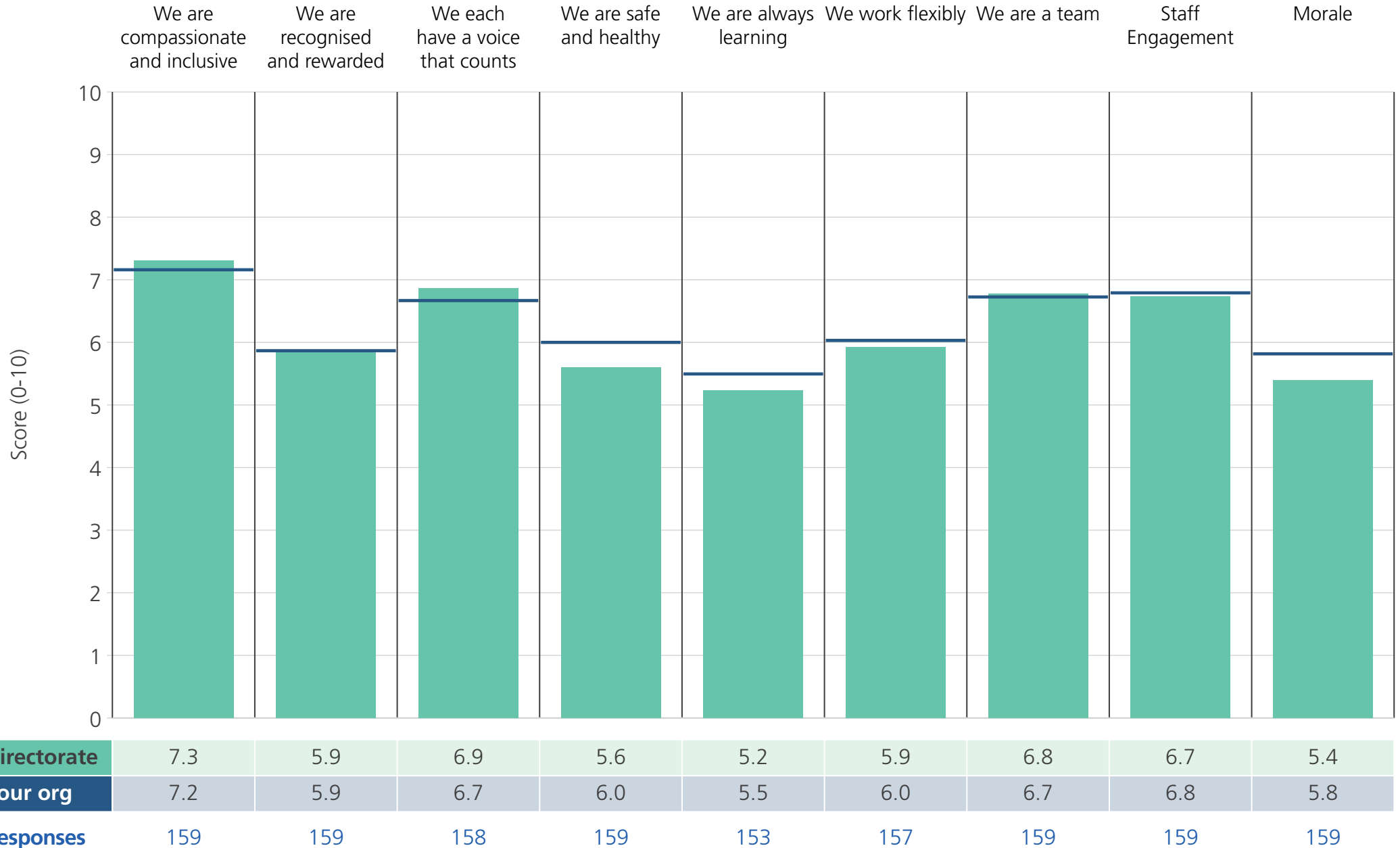
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

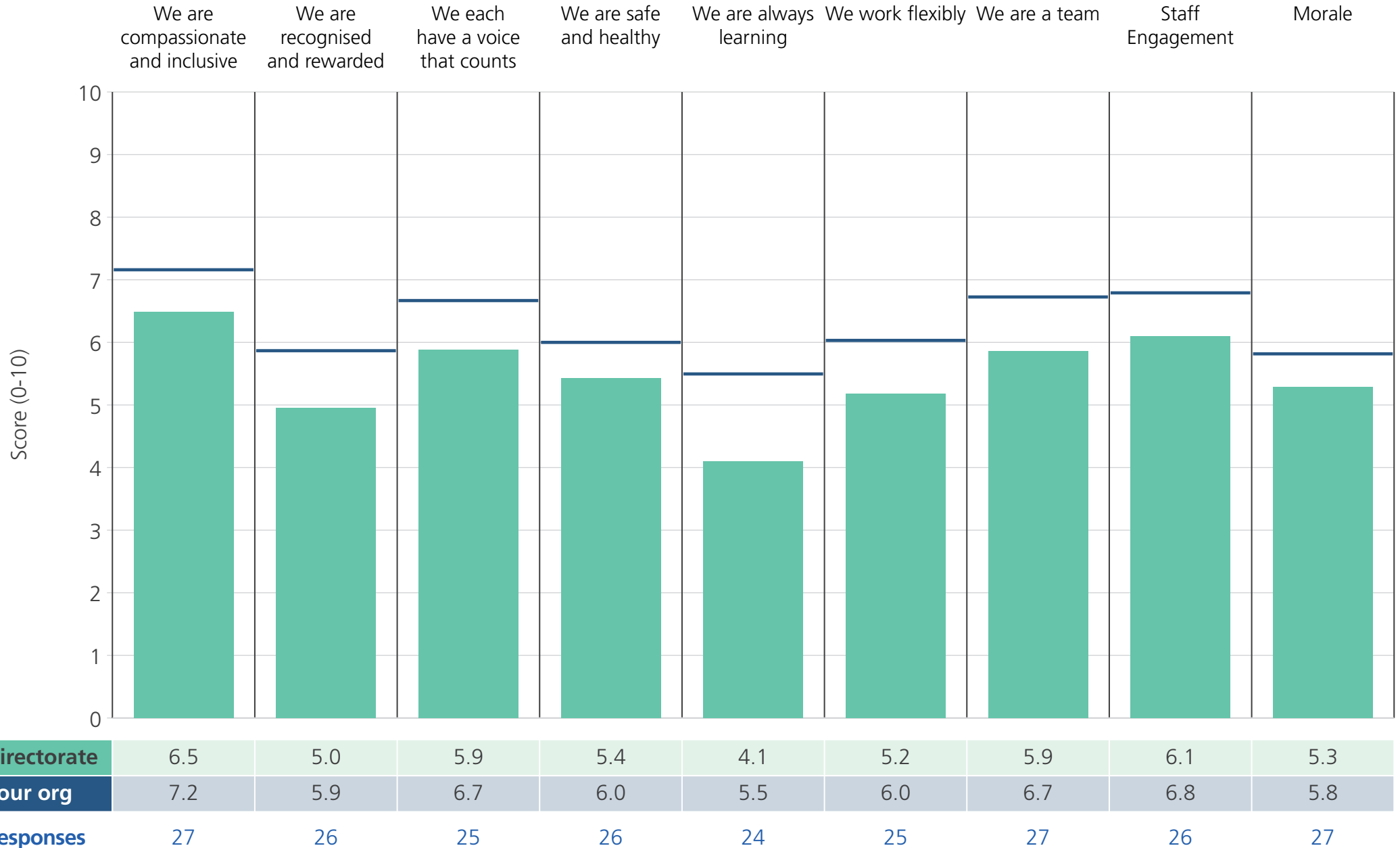
Directorates 1

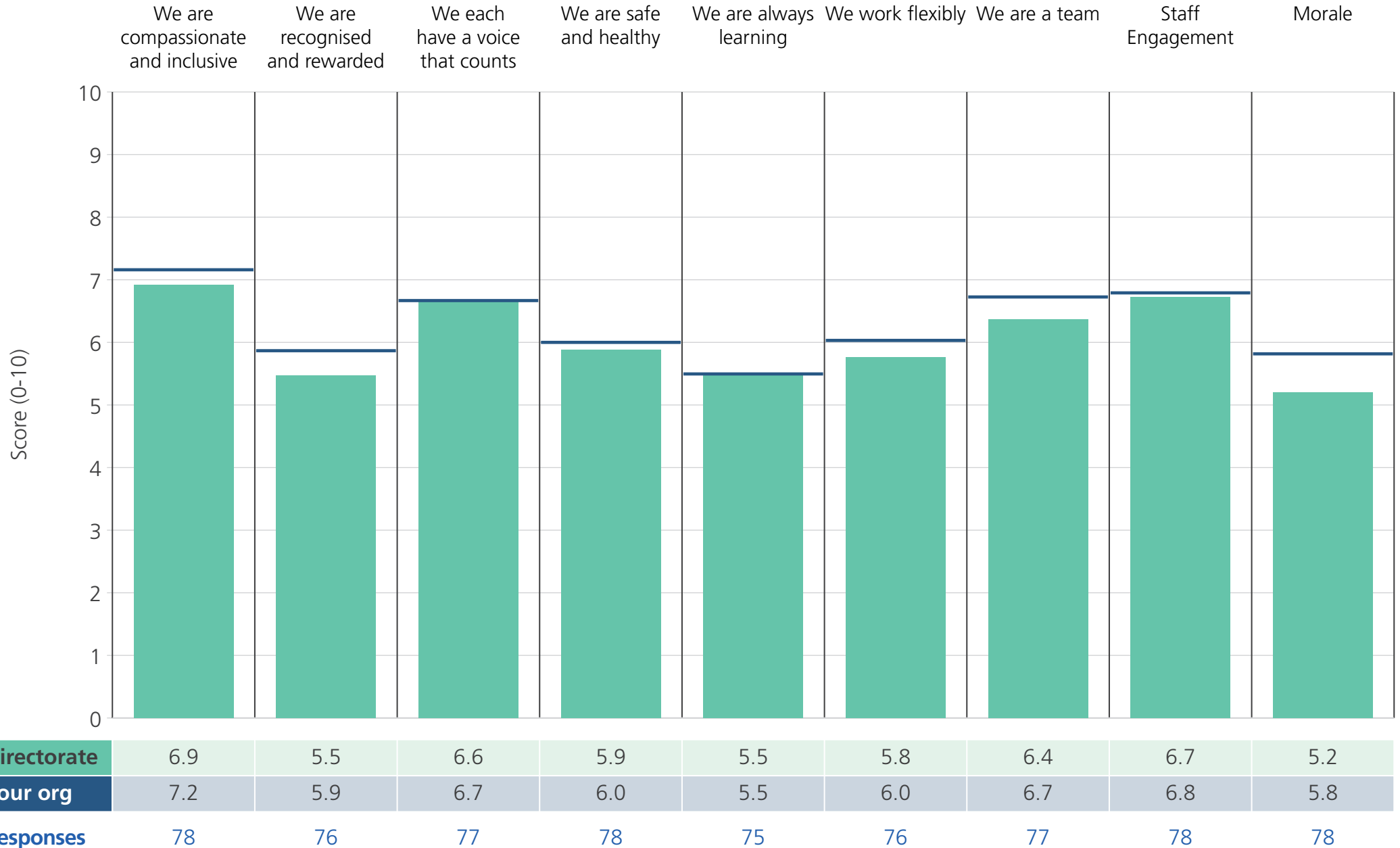


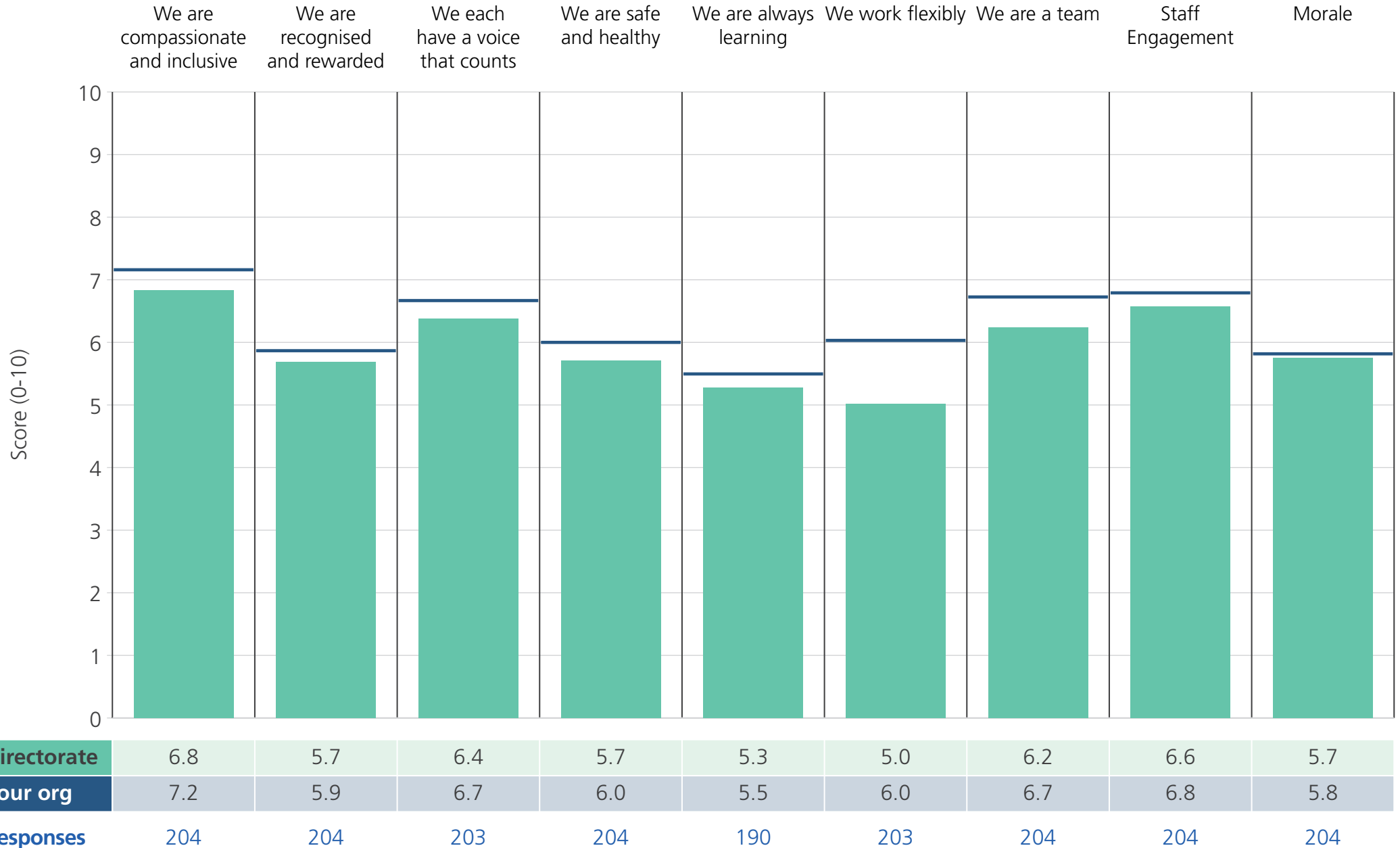


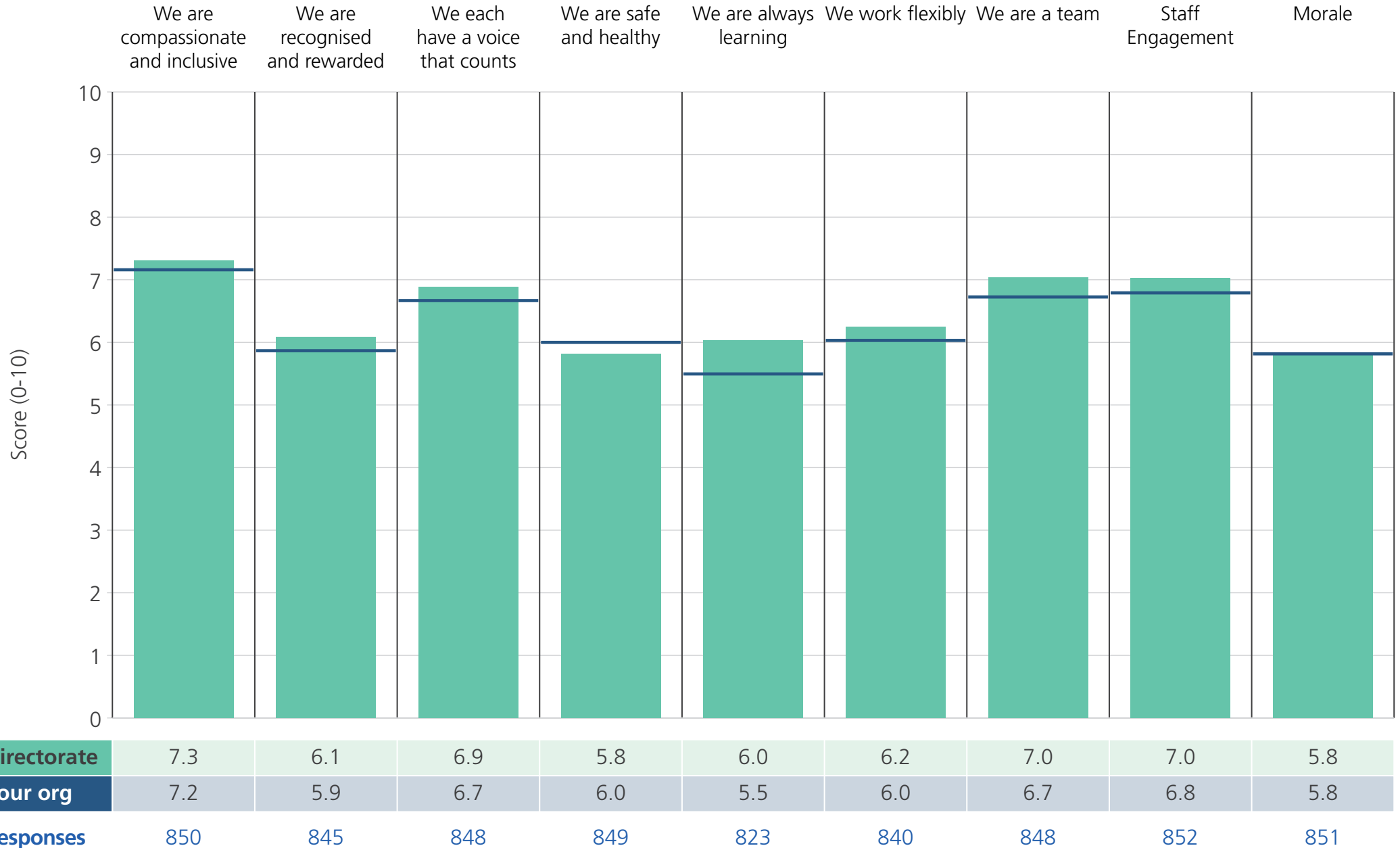




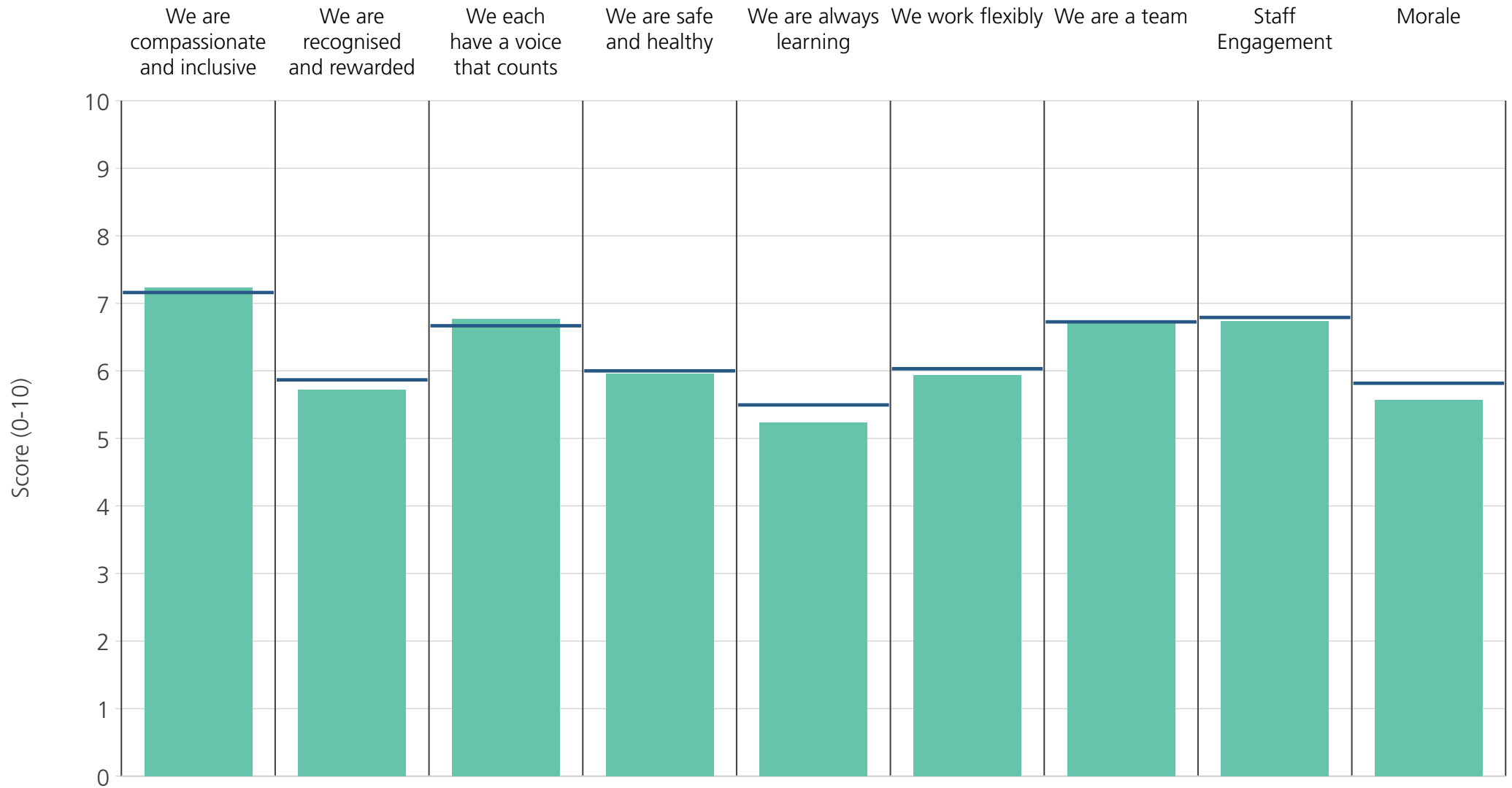




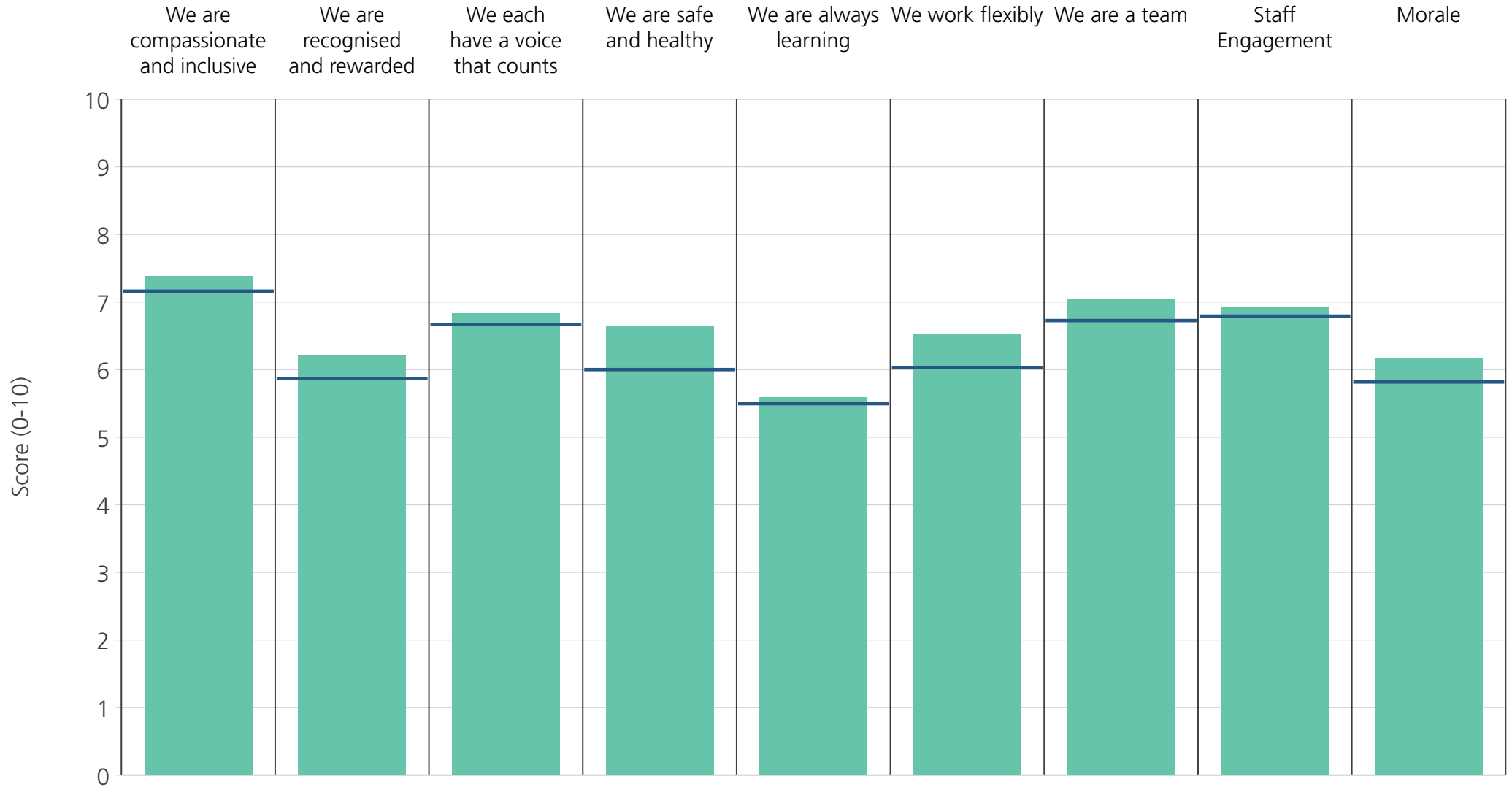




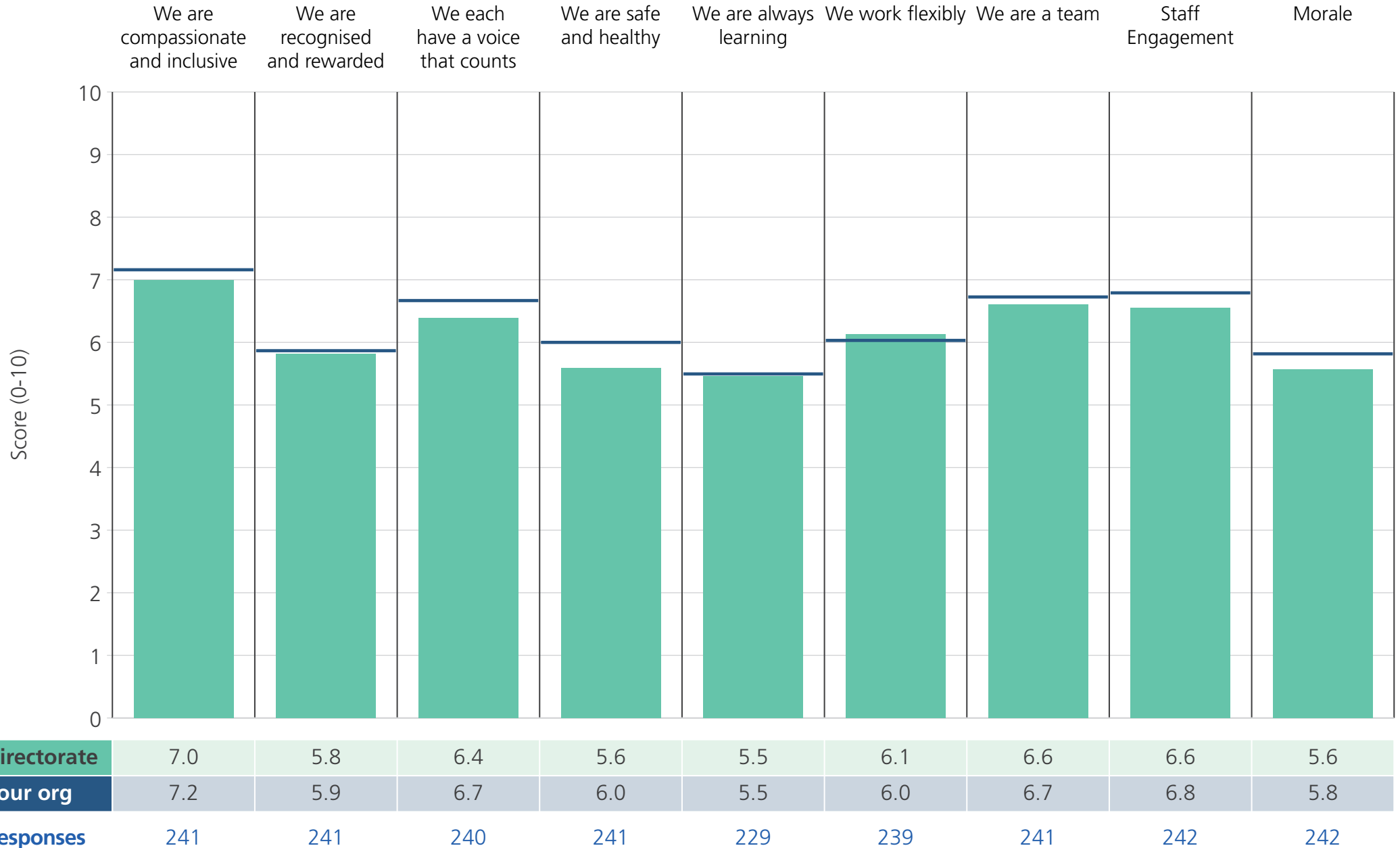
Directorates 2

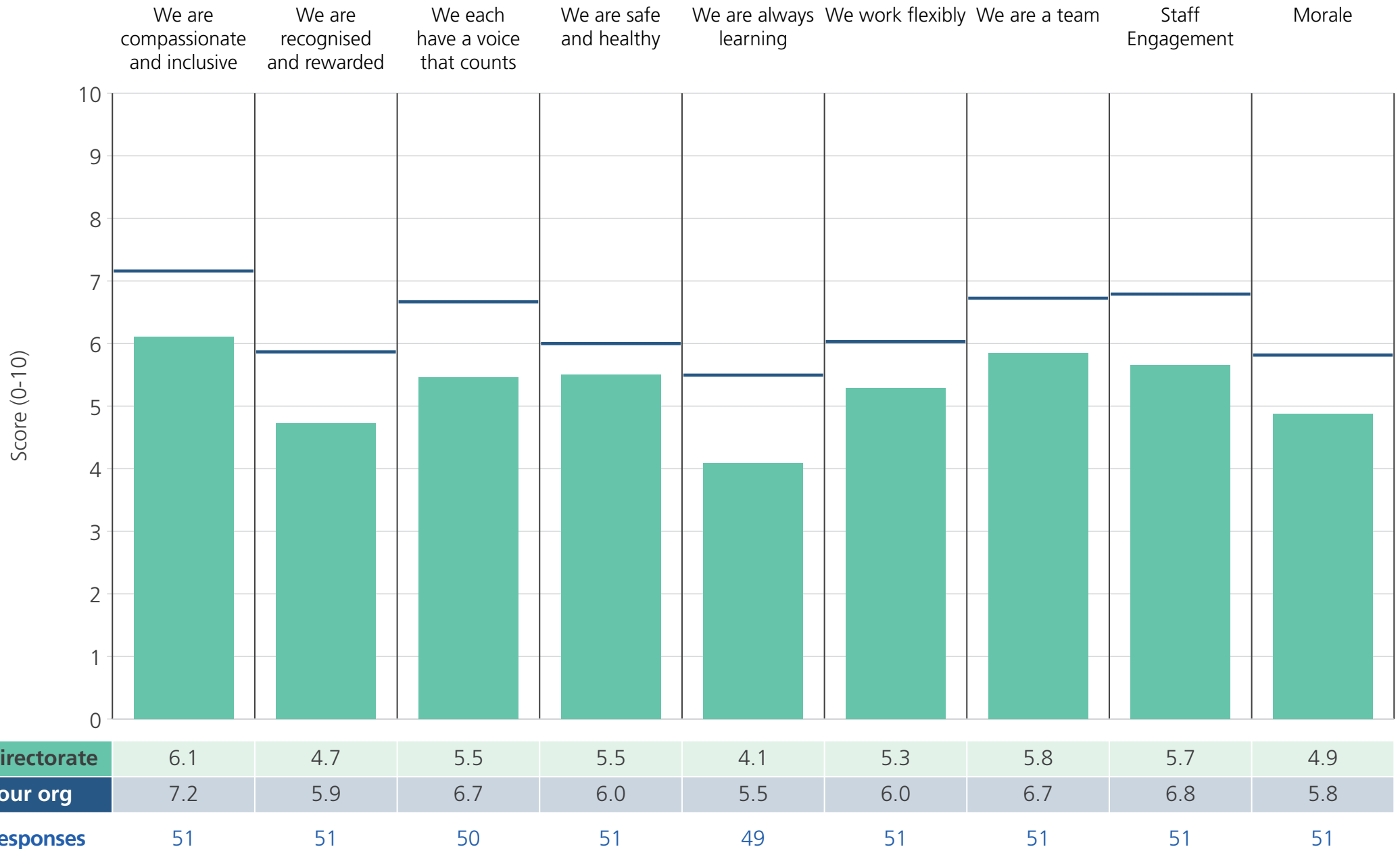


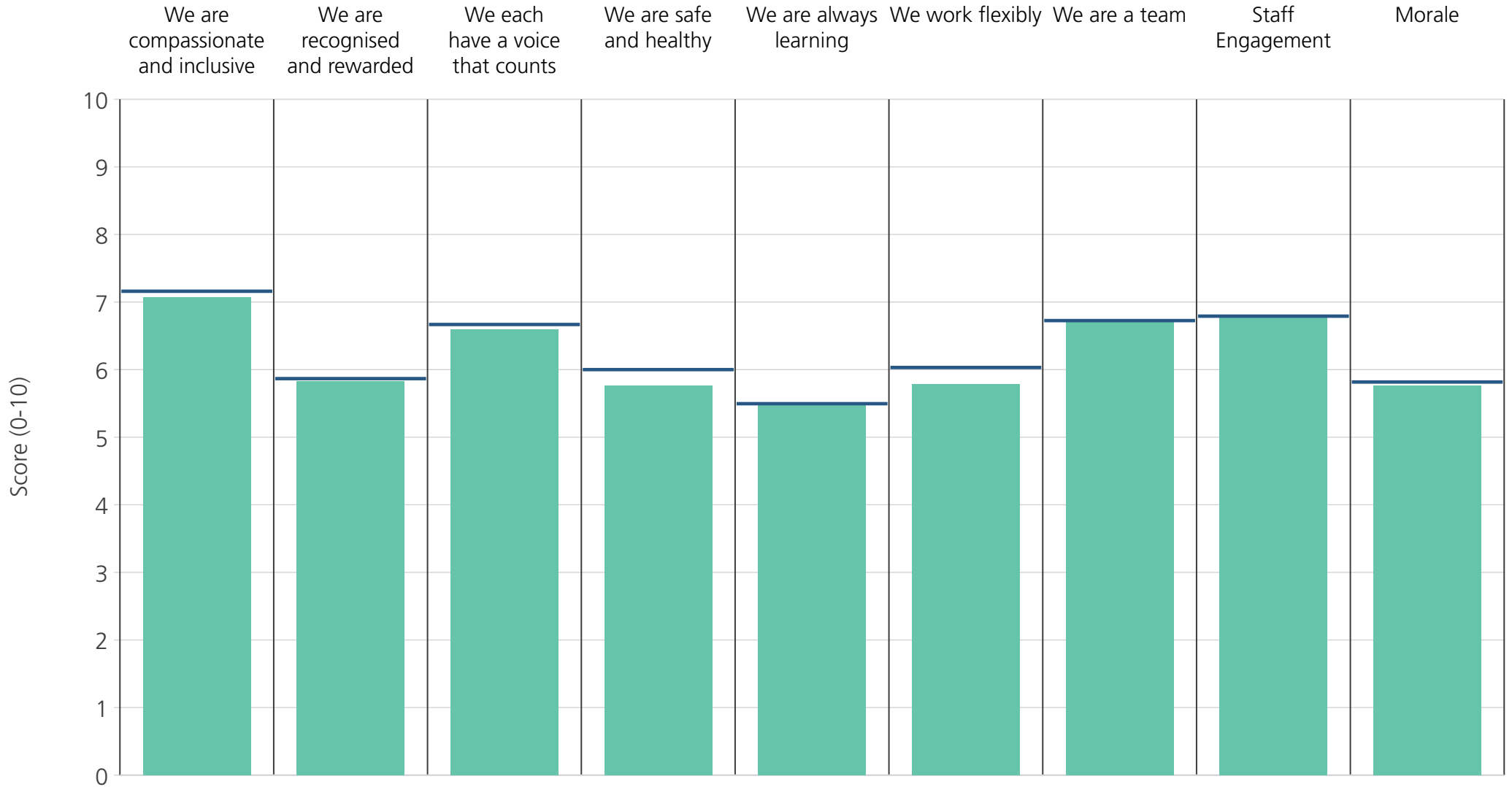
Directorate	7.2	5.7	6.8	6.0	5.2	5.9	6.7	6.7	5.6
Your org	7.2	5.9	6.7	6.0	5.5	6.0	6.7	6.8	5.8
Responses	404	400	403	402	386	396	403	405	405



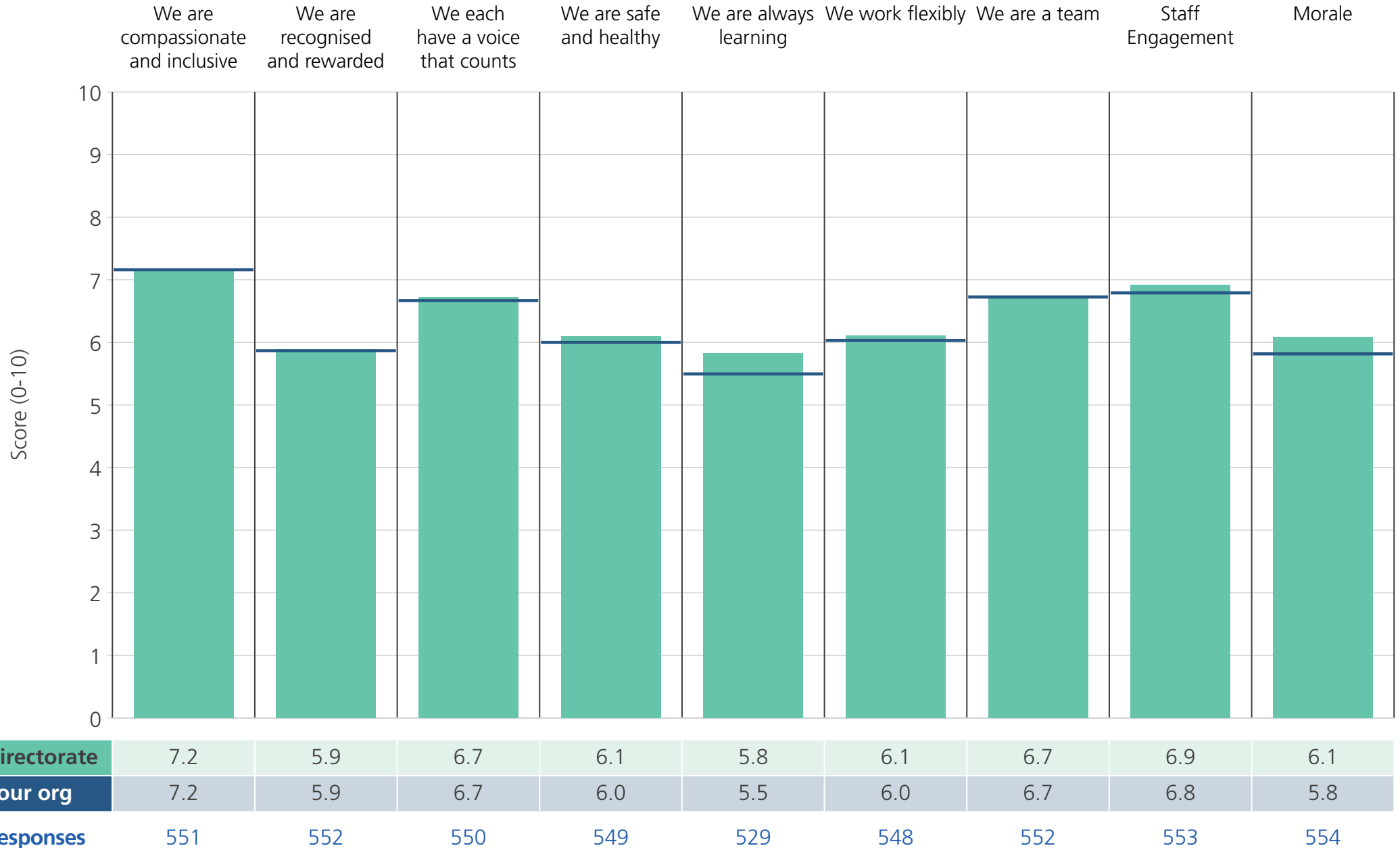
Directorate	7.4	6.2	6.8	6.6	5.6	6.5	7.0	6.9	6.2
Your org	7.2	5.9	6.7	6.0	5.5	6.0	6.7	6.8	5.8
Responses	492	487	487	490	460	485	490	492	492

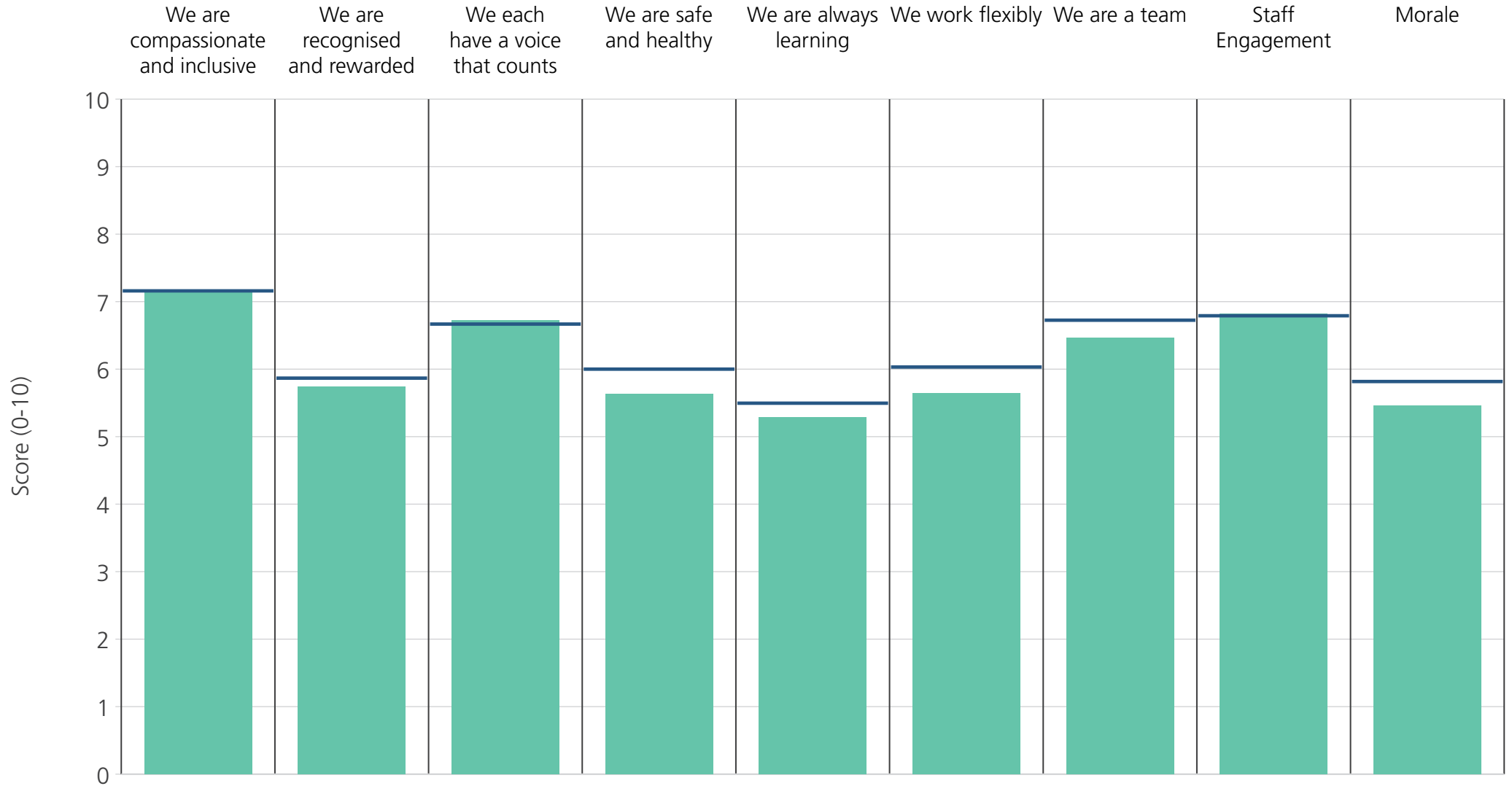






Directorate	7.1	5.8	6.6	5.8	5.5	5.8	6.7	6.8	5.8
Your org	7.2	5.9	6.7	6.0	5.5	6.0	6.7	6.8	5.8
Responses	519	513	516	518	491	510	515	519	519





Directorate	7.2	5.7	6.7	5.6	5.3	5.6	6.5	6.8	5.5
Your org	7.2	5.9	6.7	6.0	5.5	6.0	6.7	6.8	5.8
Responses	266	265	264	266	256	265	266	267	266