

# Central and North West London NHS Foundation Trust

2021 NHS Staff Survey

**Directorate Report**

<b>Contents</b>	
Introduction . . . . .	3
People Promise element and theme results – Directorates 1 . . . . .	4
Corporate Division . . . . .	5
Diggory Division . . . . .	6
Executive Directorates HQ . . . . .	7
Goodall Division . . . . .	8
Jameson Division . . . . .	9
People Promise element and theme results – Directorates 2 . . . . .	10
Addictions . . . . .	11
Bi-Borough School Nursing . . . . .	12
Brent Borough . . . . .	13
Camden Community Health & CIS . . . . .	14
CAMHS, Eating Disorders & Harrow Childrens Service . . . . .	15
Corporate Services . . . . .	16
Divisional Management . . . . .	17
Ealing Community Health . . . . .	18
Harrow Borough . . . . .	19
Health and Justice Services . . . . .	20
Hillingdon Community Health . . . . .	21
Hillingdon Mental Health . . . . .	22
Kensington & Chelsea Borough . . . . .	23
Learning Disabilities . . . . .	24
Milton Keynes Community Services . . . . .	25
Milton Keynes Mental Health . . . . .	26
Perinatal Services . . . . .	27
Rehabilitation . . . . .	28
Sexual Health . . . . .	29
Urgent Care . . . . .	30
Westminster Borough & Grenfell . . . . .	31

This directorate report for Central and North West London NHS Foundation Trust contains results by directorate for People Promise element and theme results from the 2021 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

**Please note:** It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

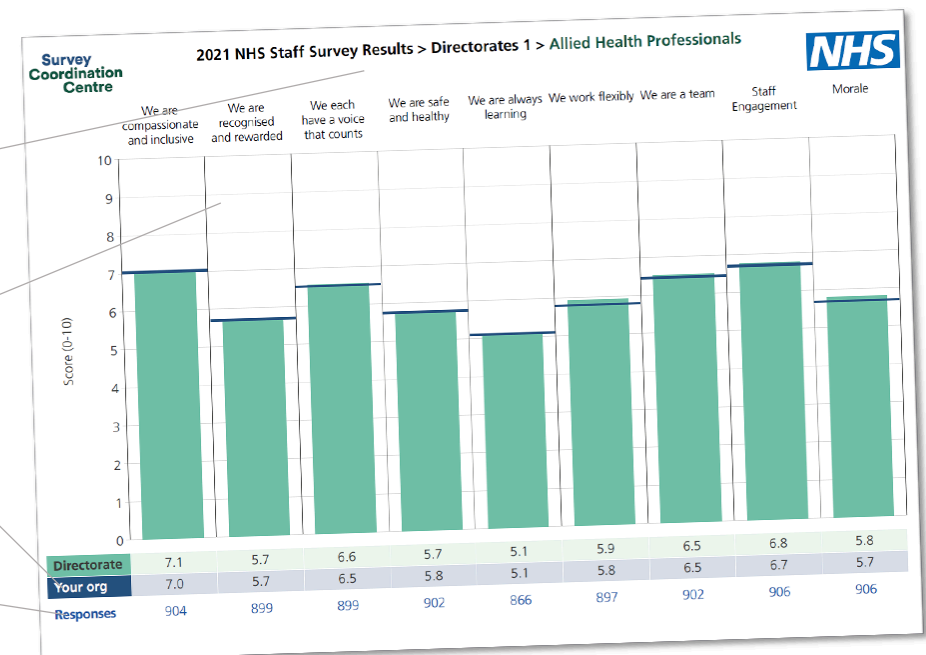
The directorate breakdowns used in this report were provided and defined by Central and North West London NHS Foundation Trust. Details of how the People Promise element and theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

## Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2021 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all People Promise element and theme results, a higher score is a better result than a lower score.

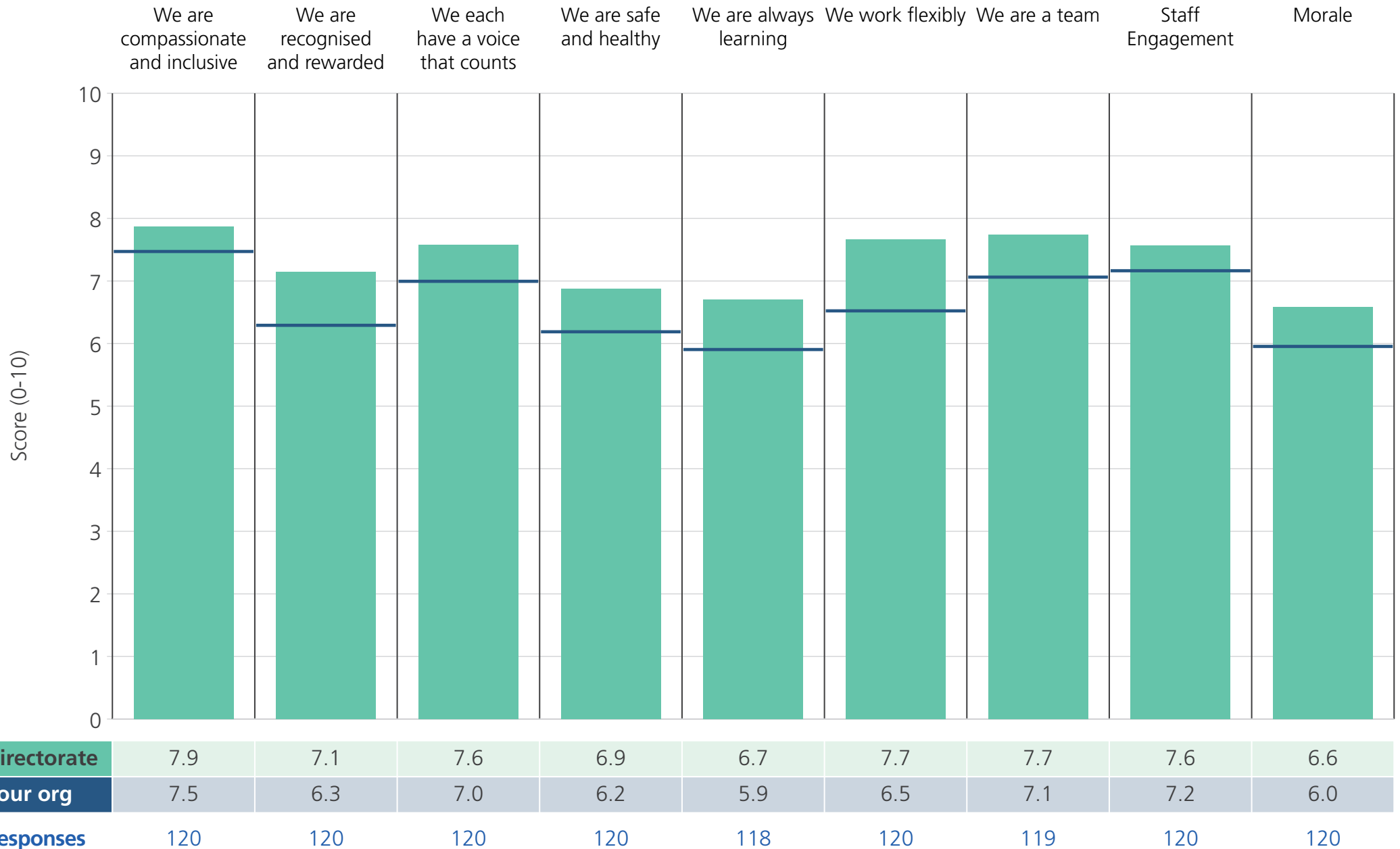
The **number of responses** feeding into each measures and sub-scores **for the given directorate** is specified below the table containing the directorate and trust scores.

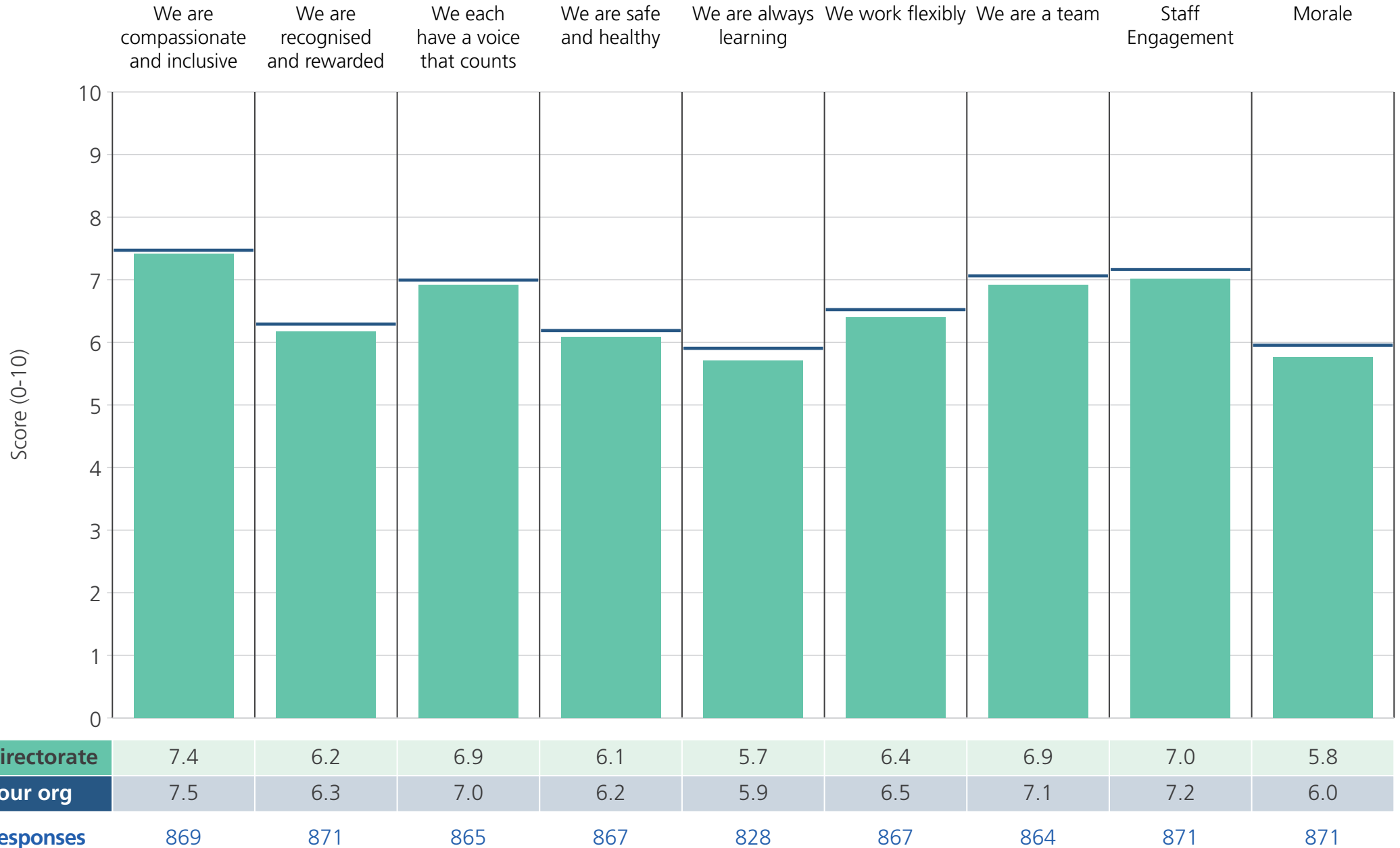


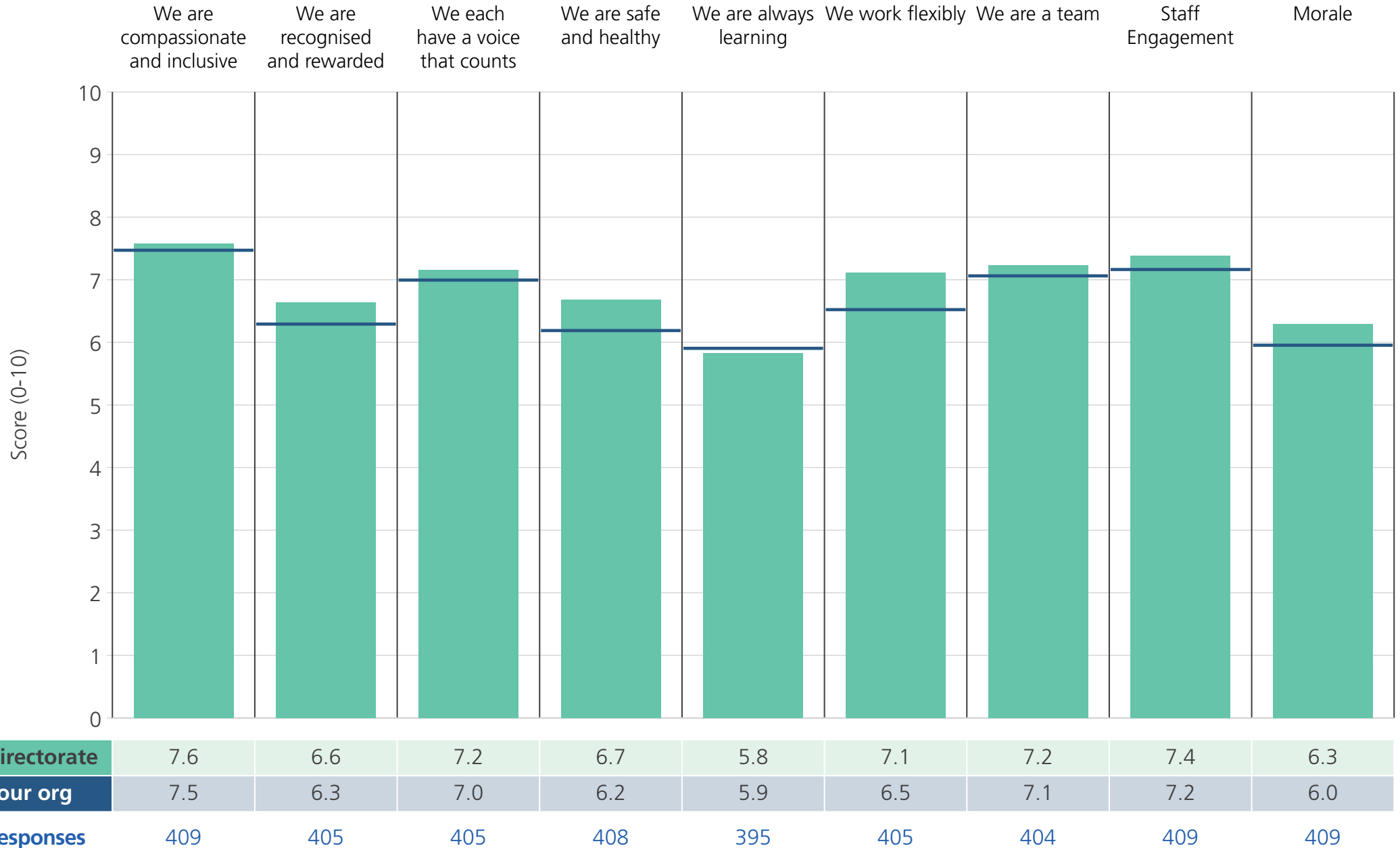
**! Note:** when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

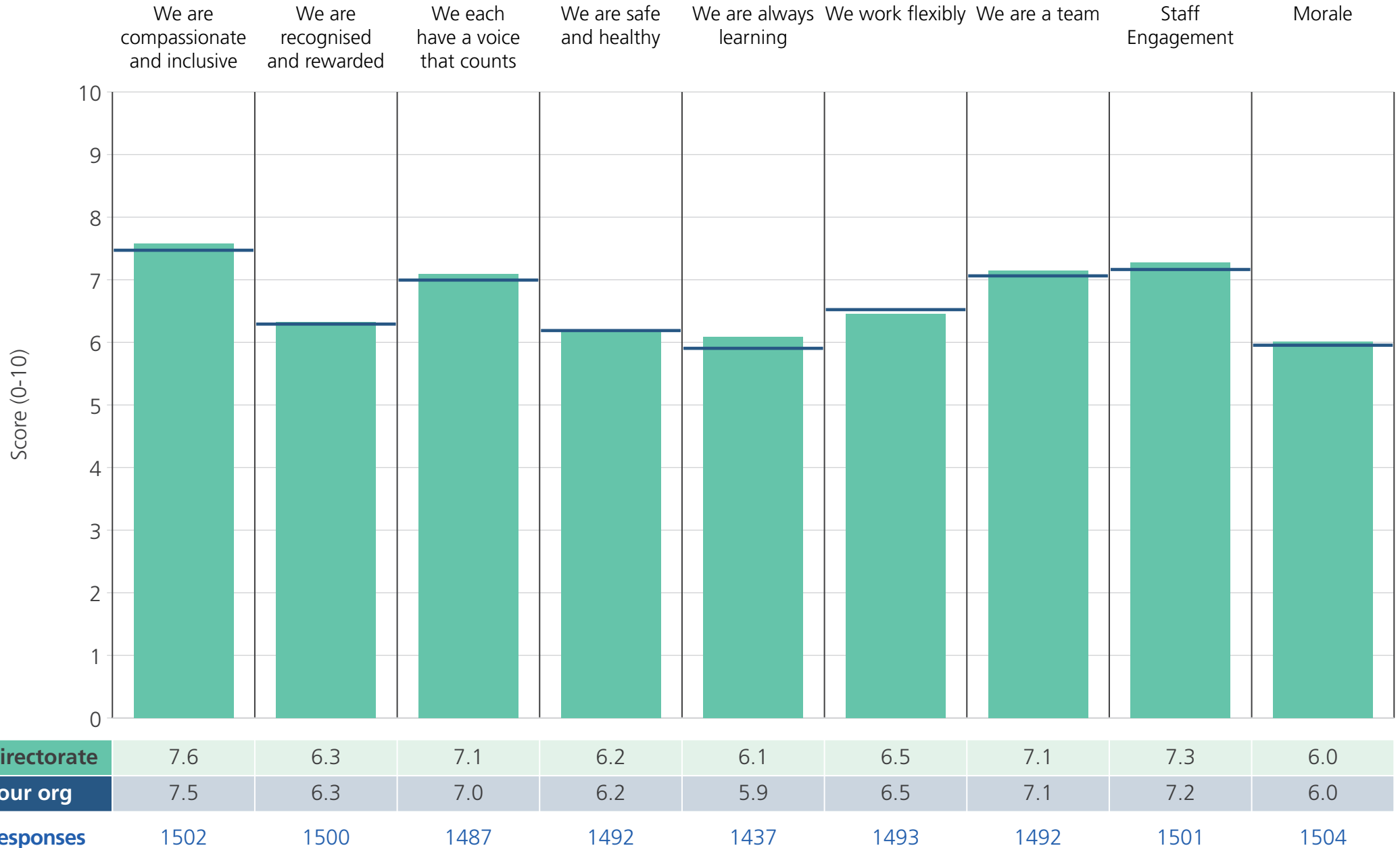
# Directorates 1

Central and North West London NHS Foundation Trust  
2021 NHS Staff Survey Results

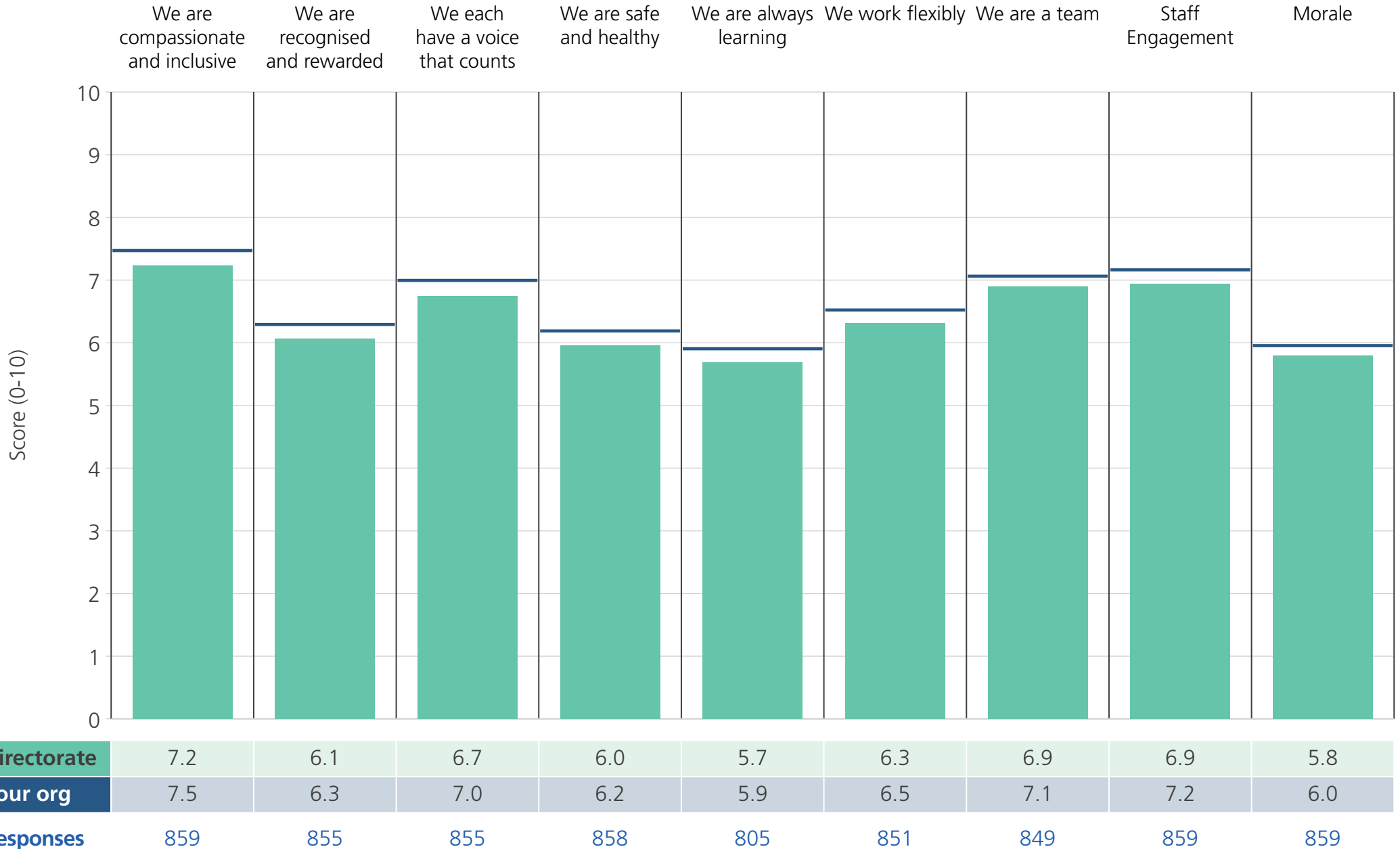






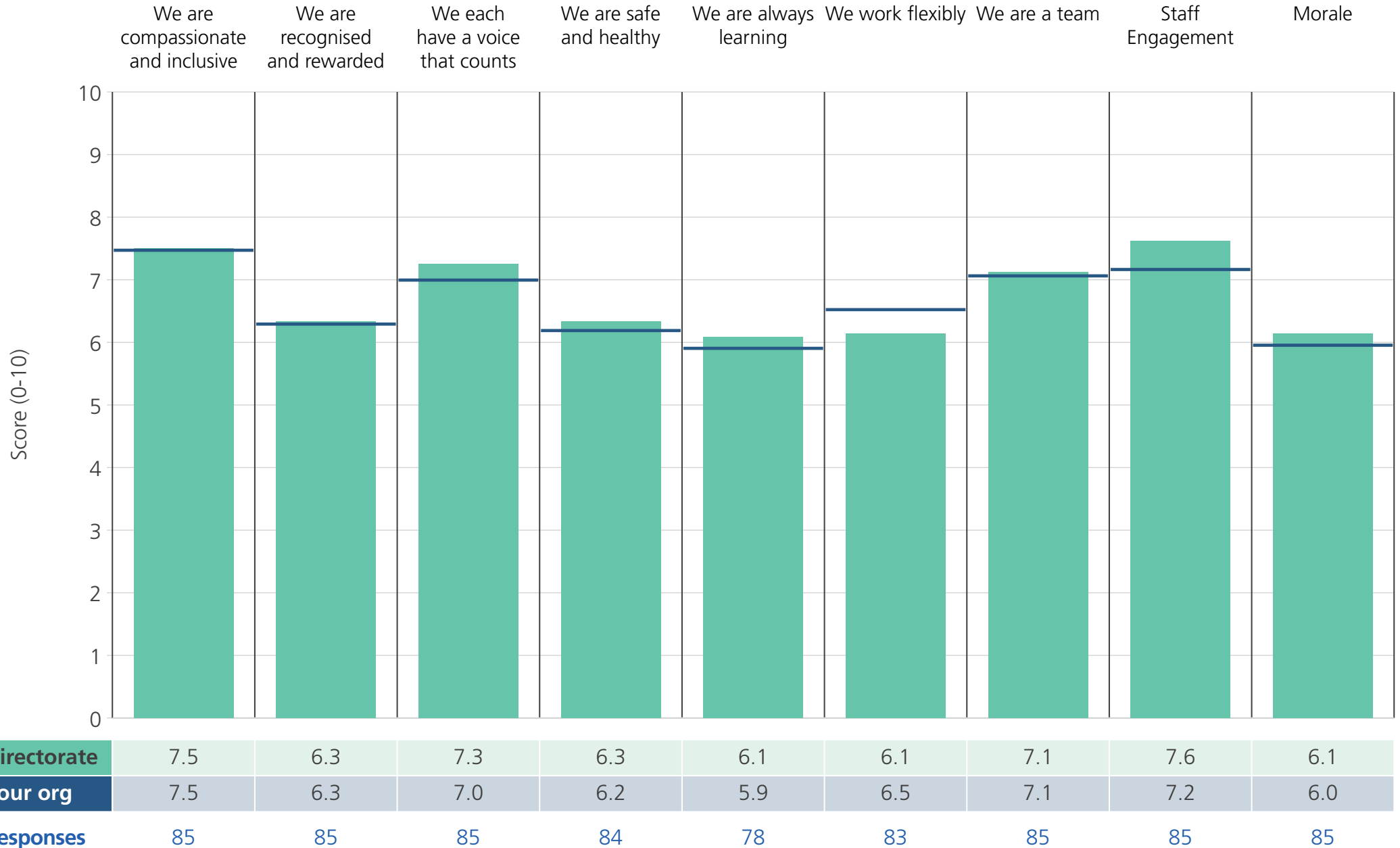


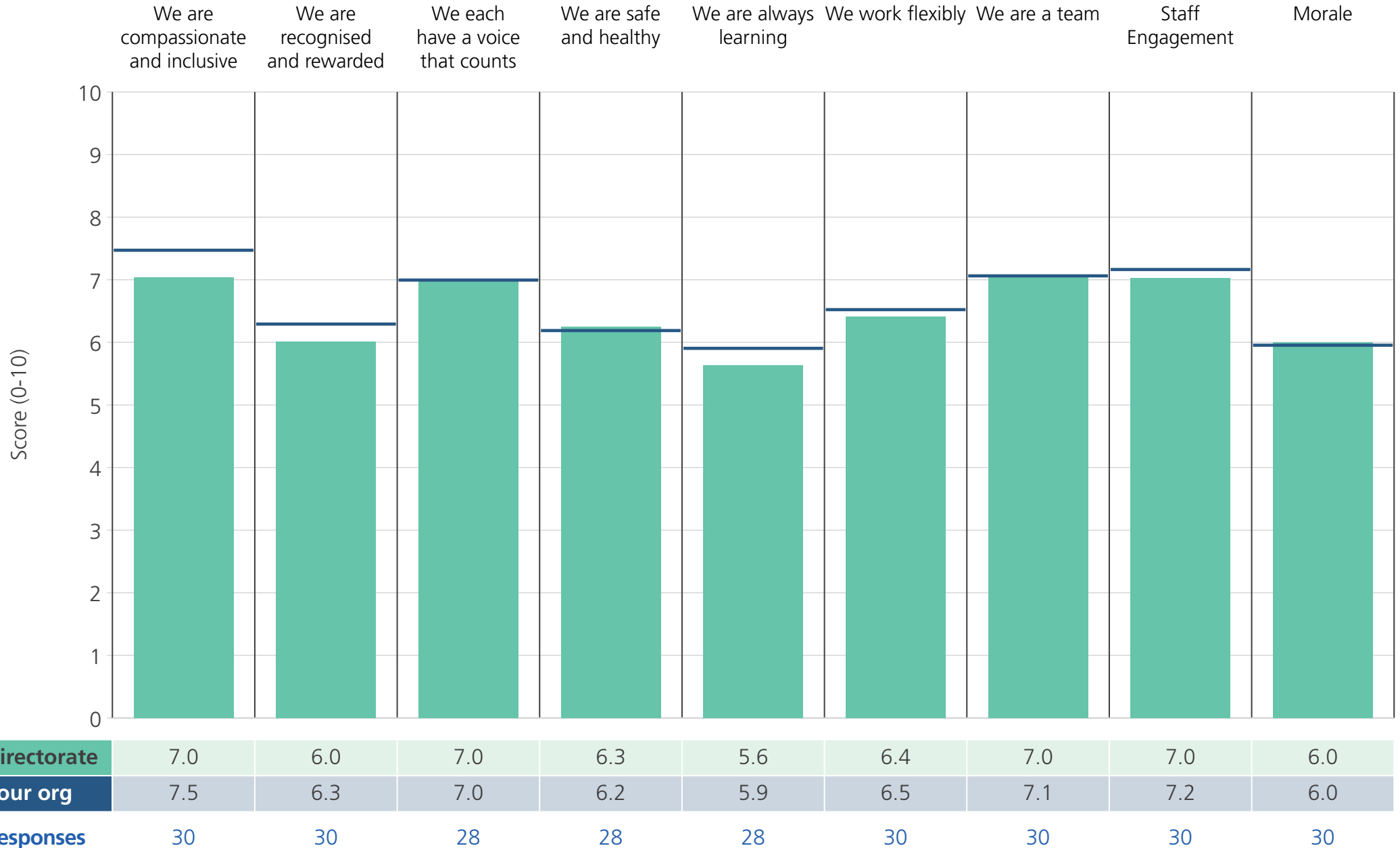


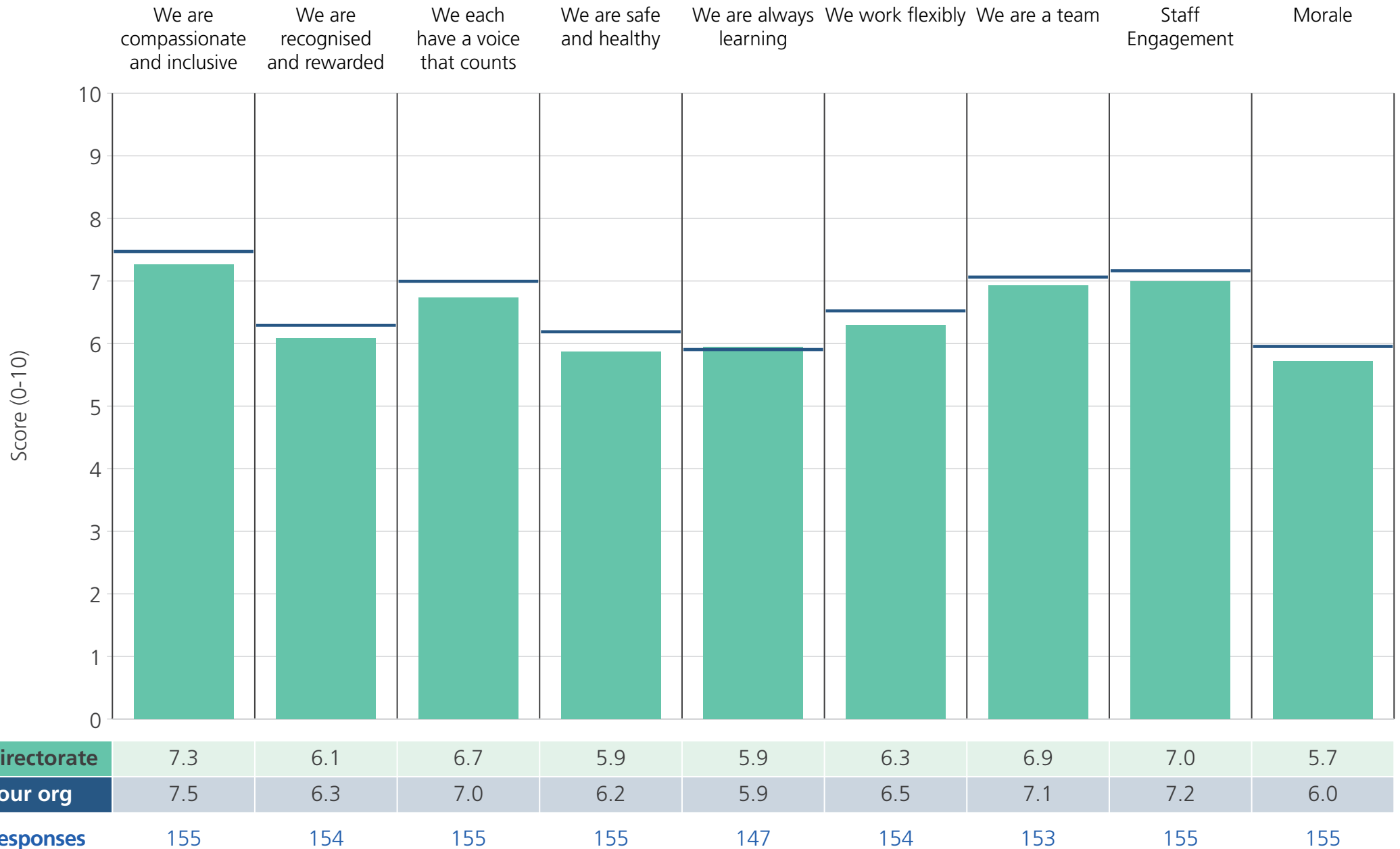


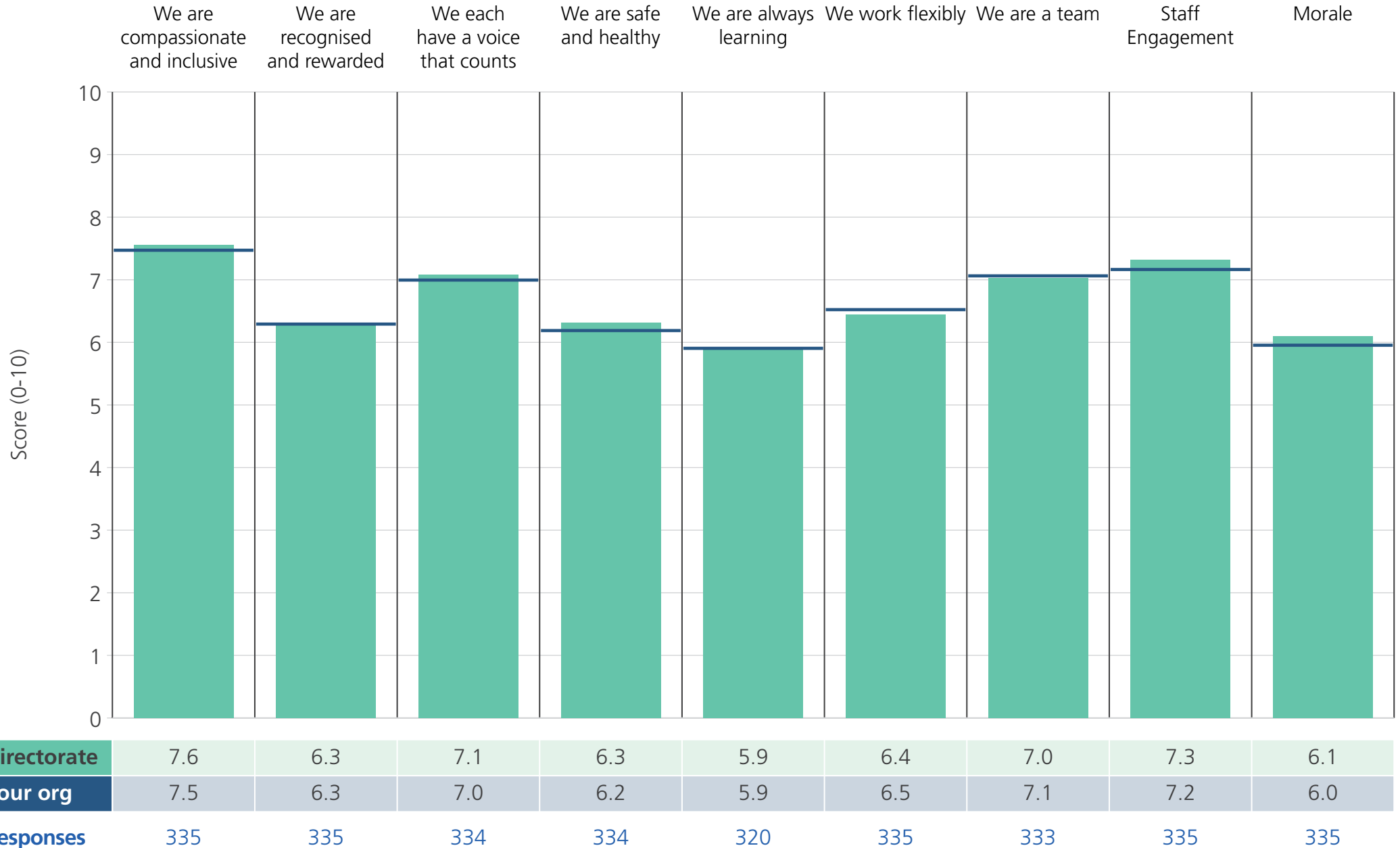
# Directorates 2

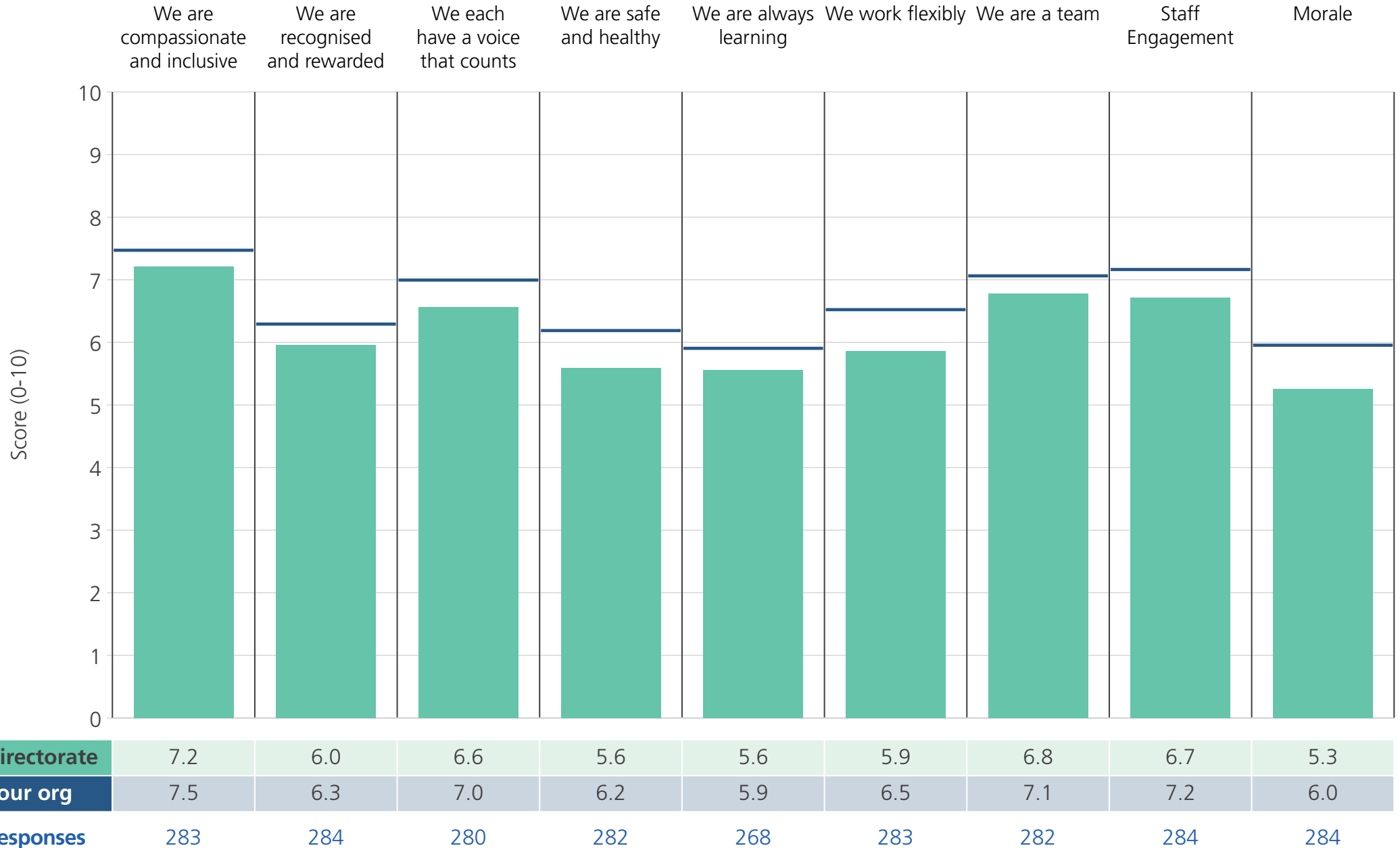
Central and North West London NHS Foundation Trust  
2021 NHS Staff Survey Results

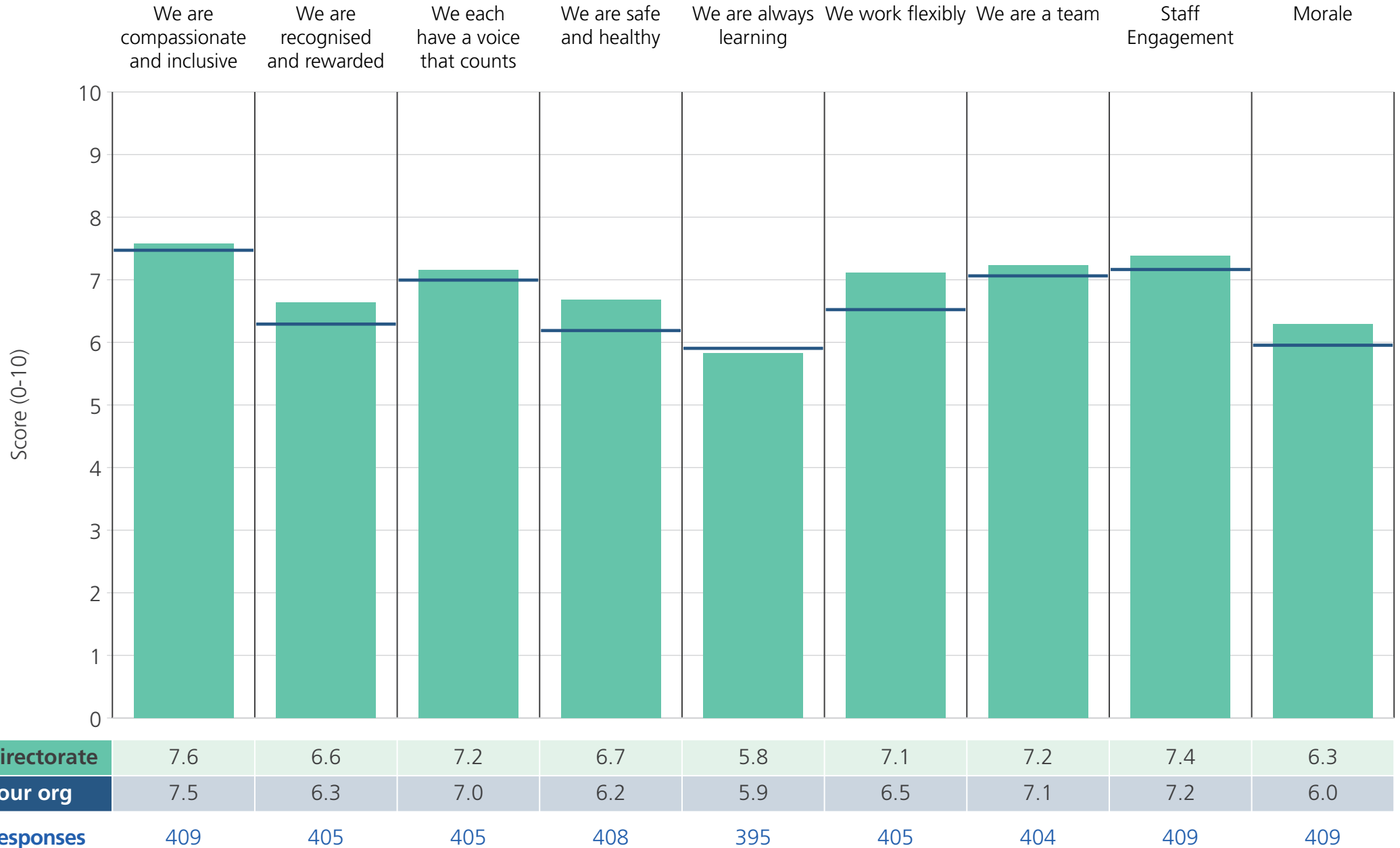




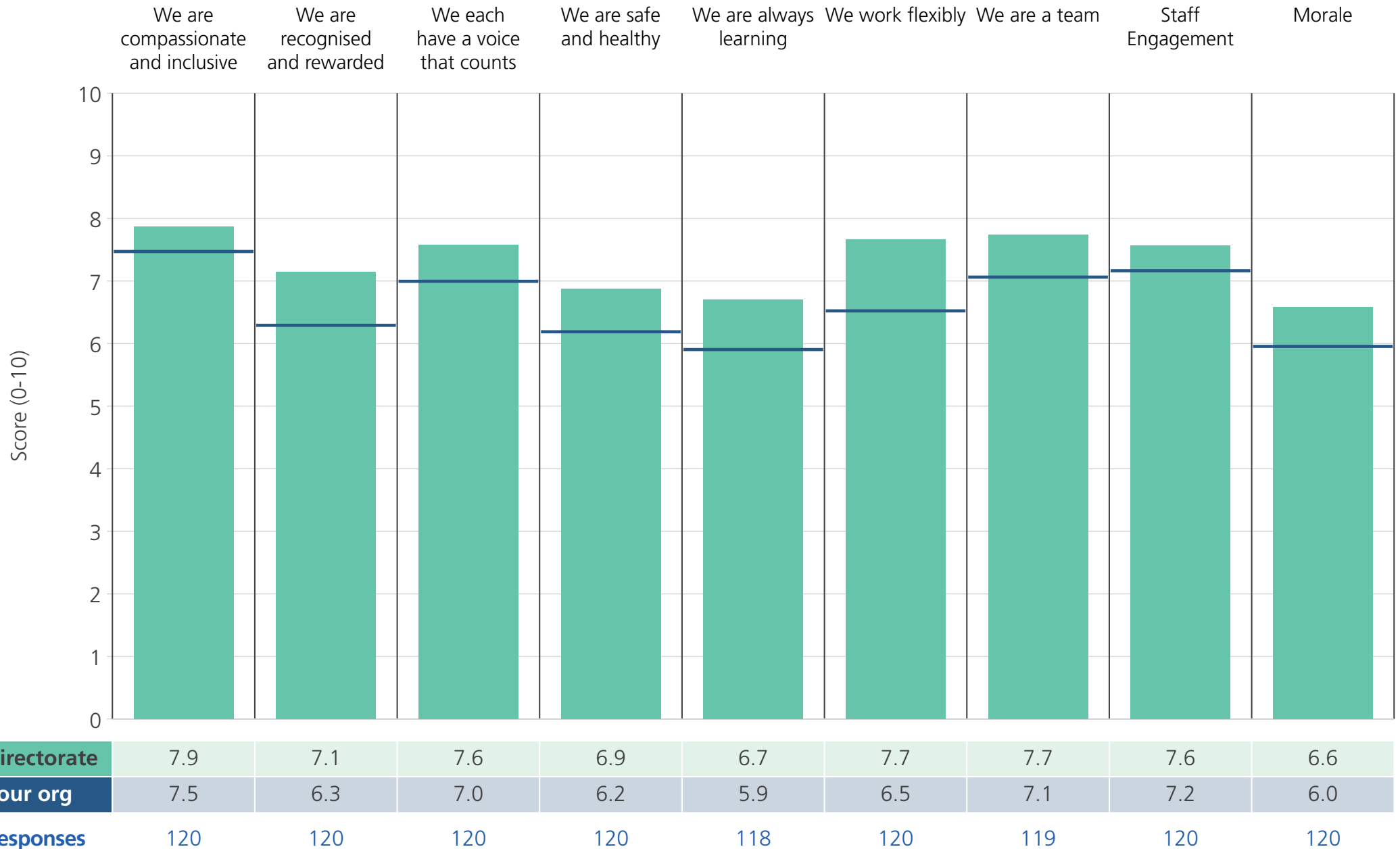


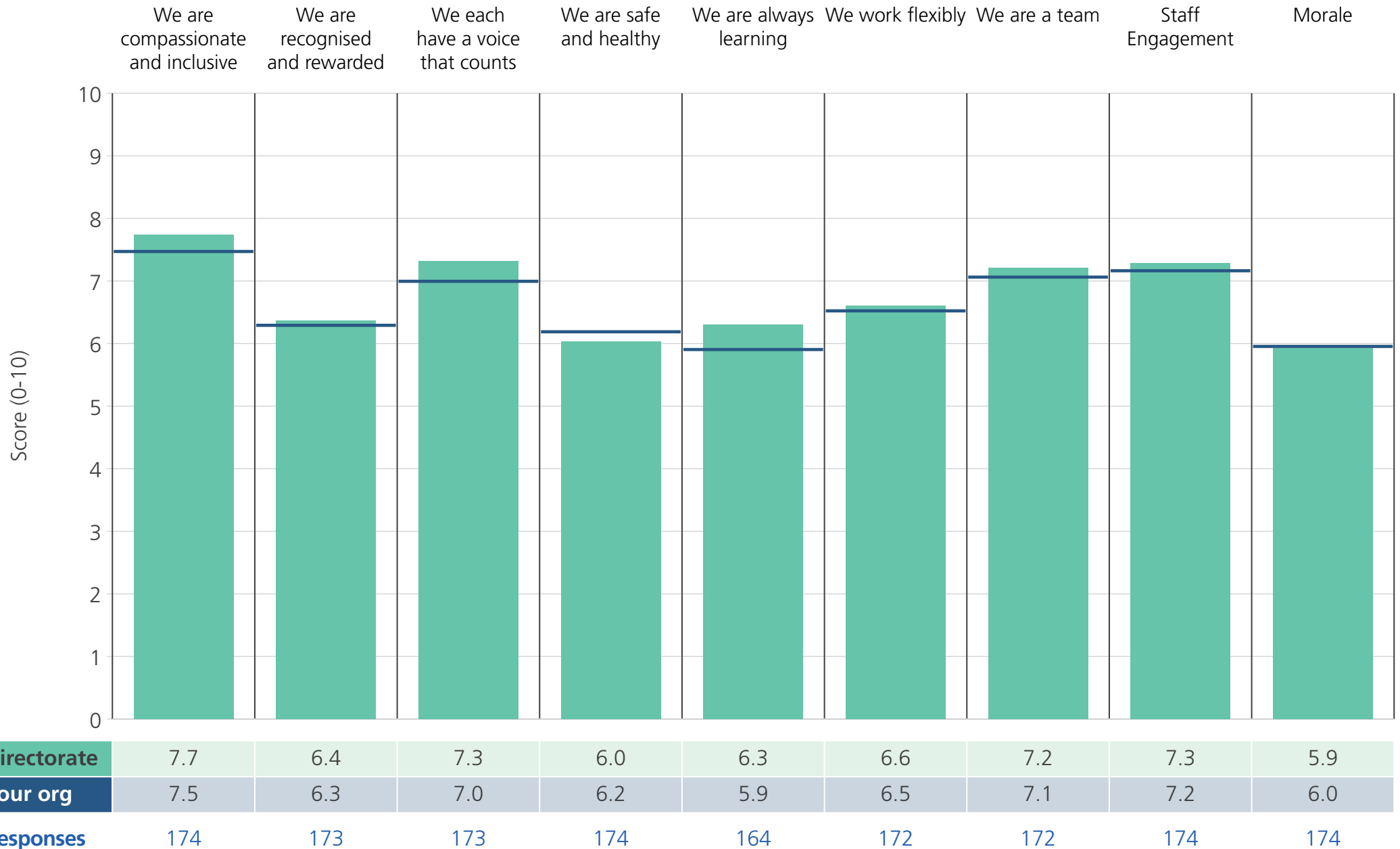


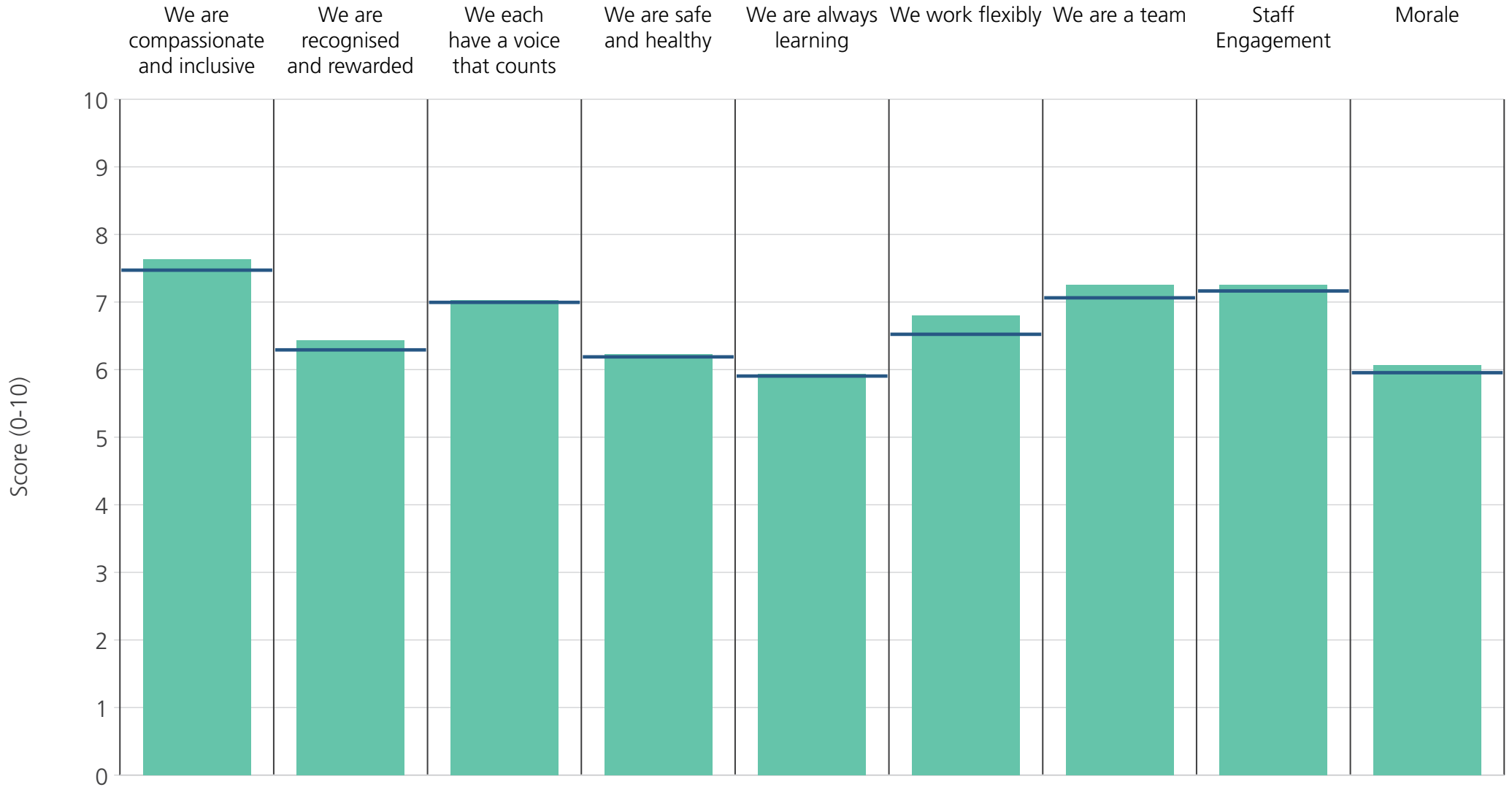




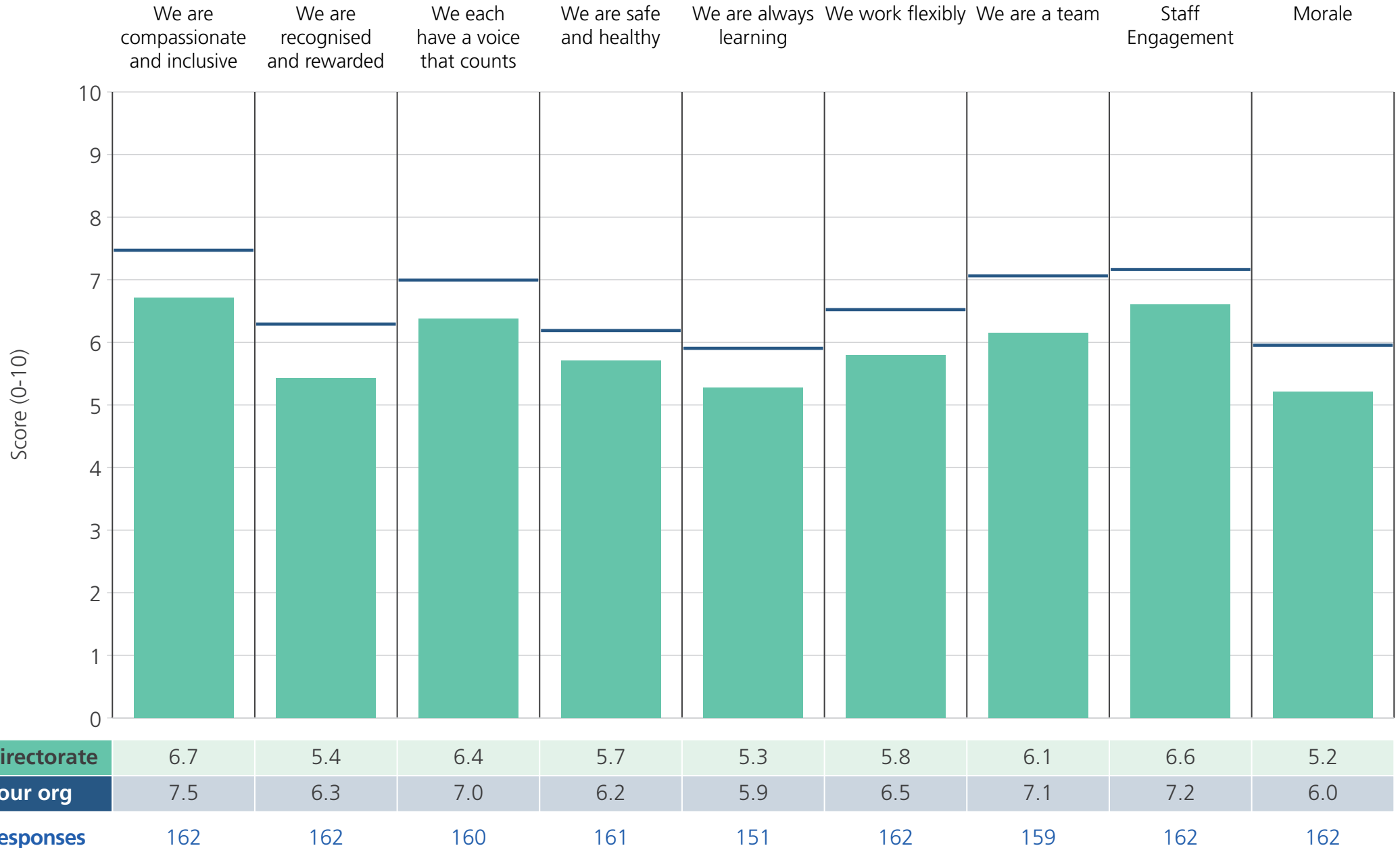


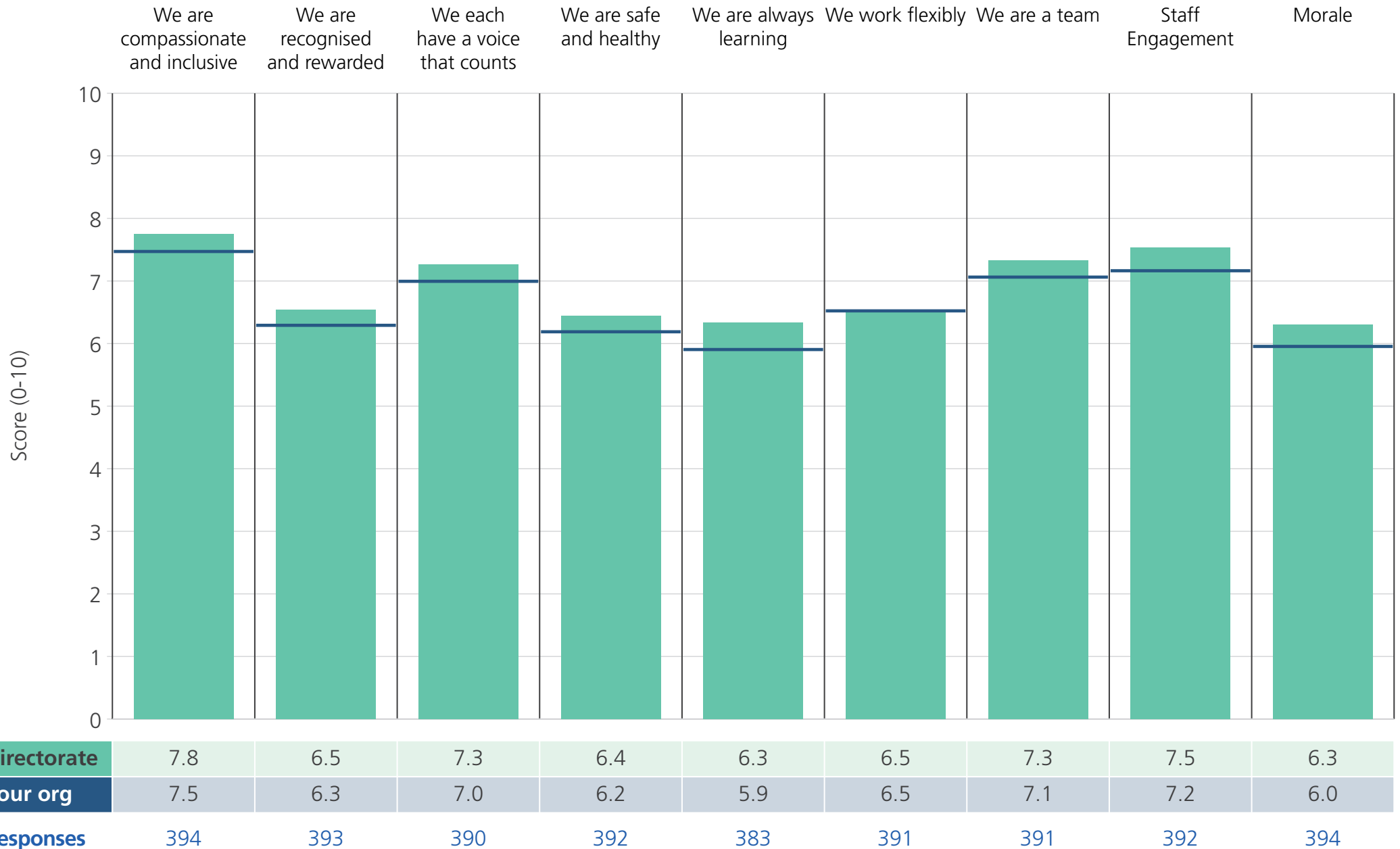


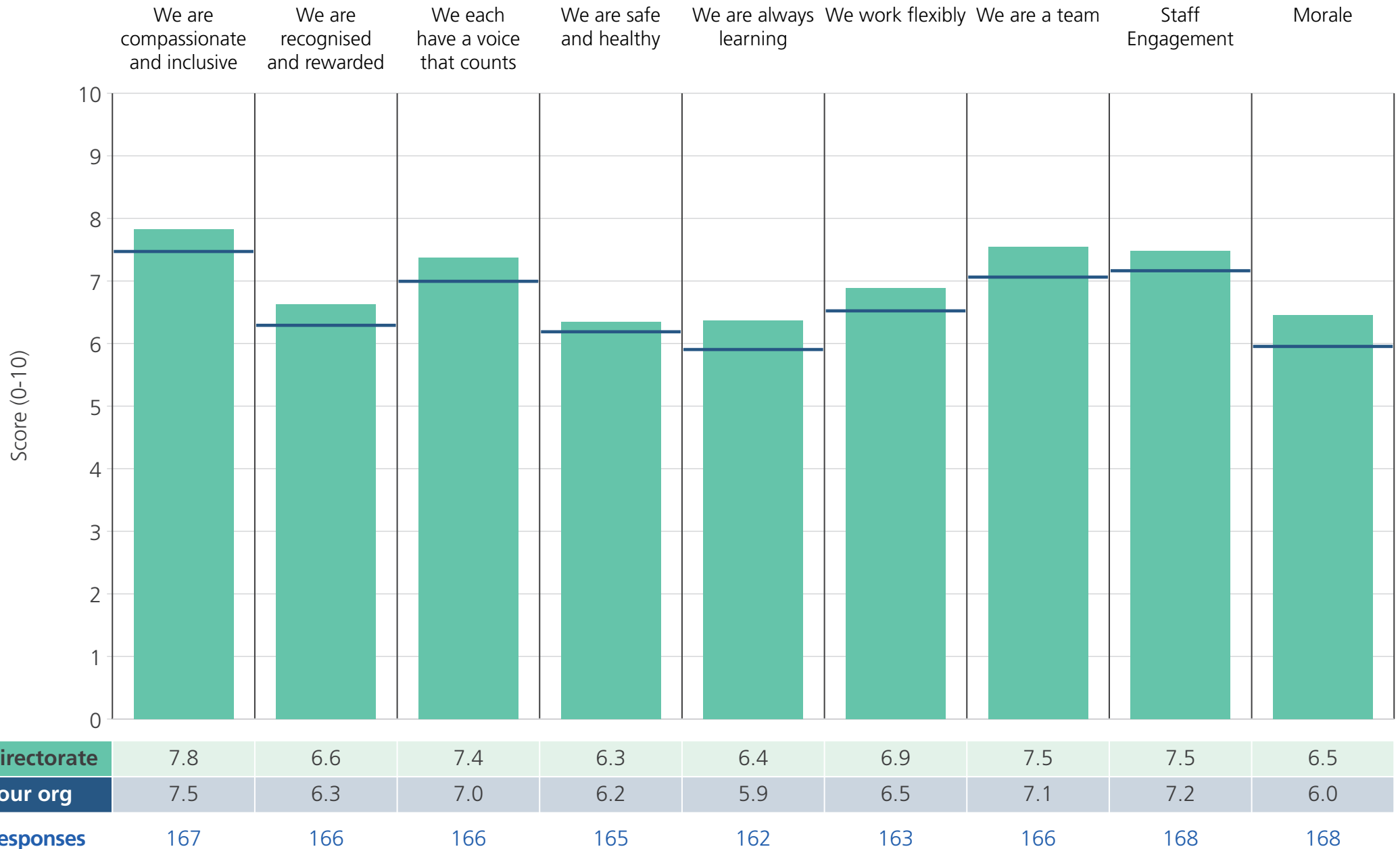


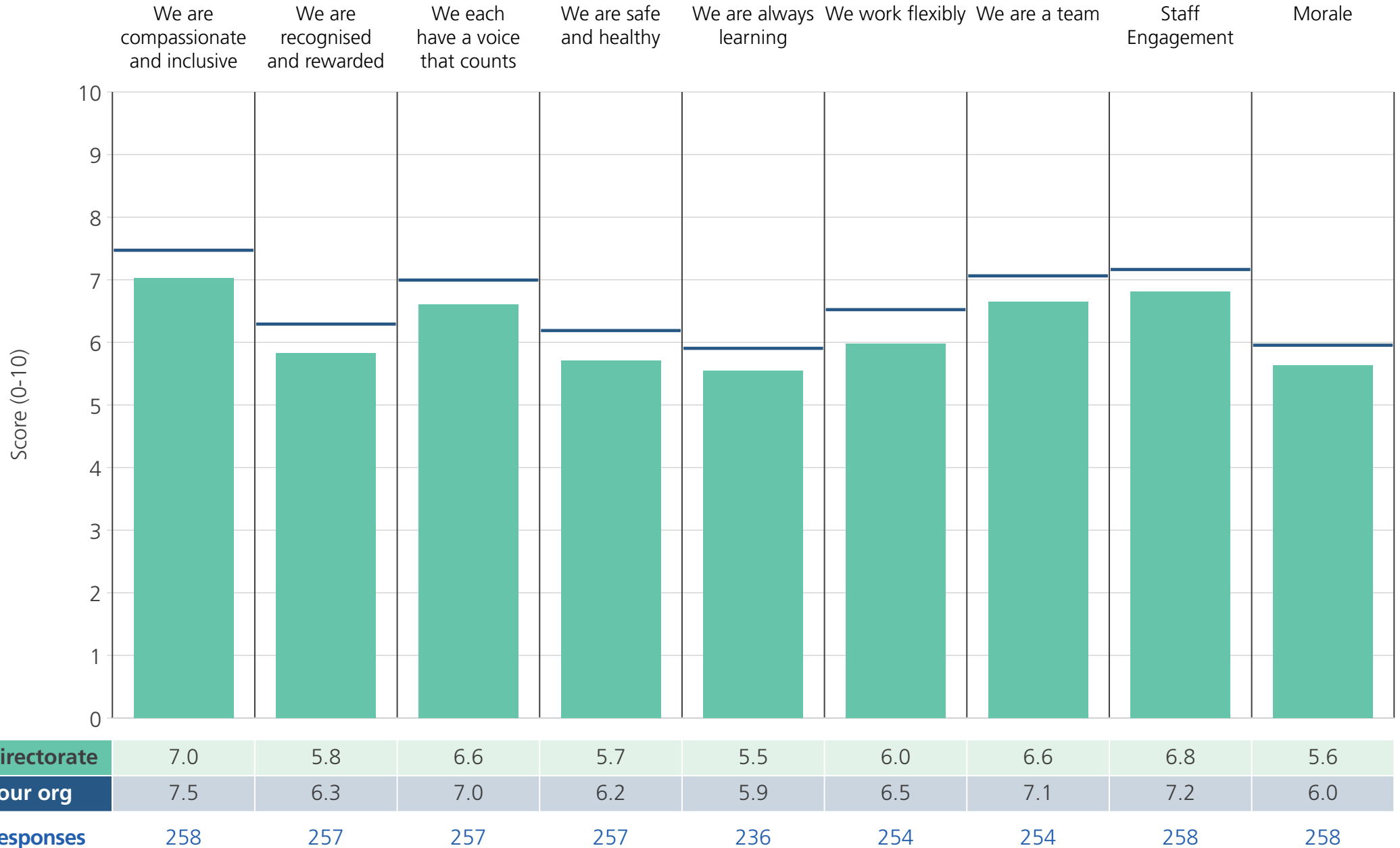


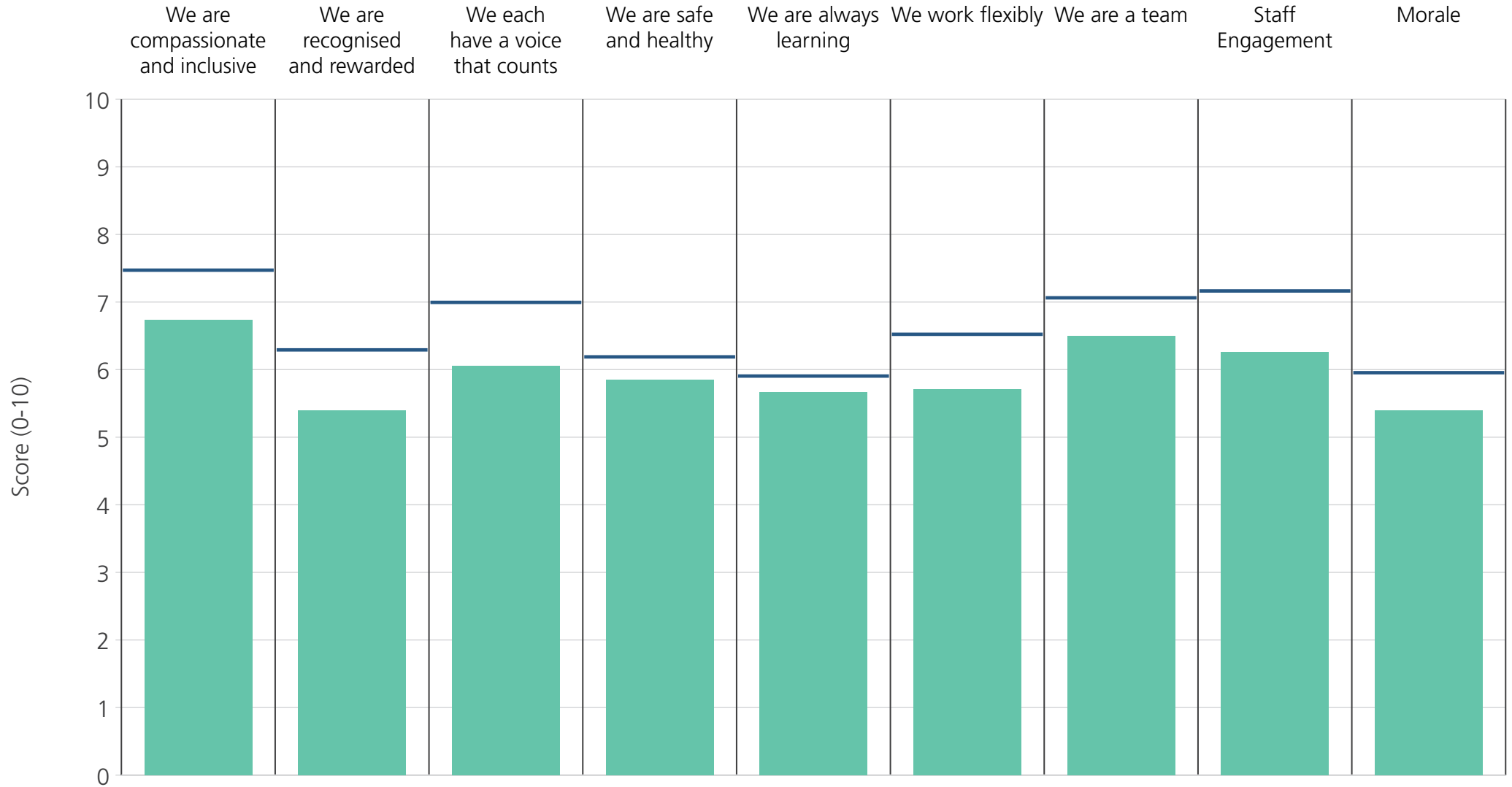
<b>Directorate</b>	7.6	6.4	7.0	6.2	5.9	6.8	7.3	7.3	6.1
<b>Your org</b>	7.5	6.3	7.0	6.2	5.9	6.5	7.1	7.2	6.0
<b>Responses</b>	133	132	131	133	124	132	131	133	133





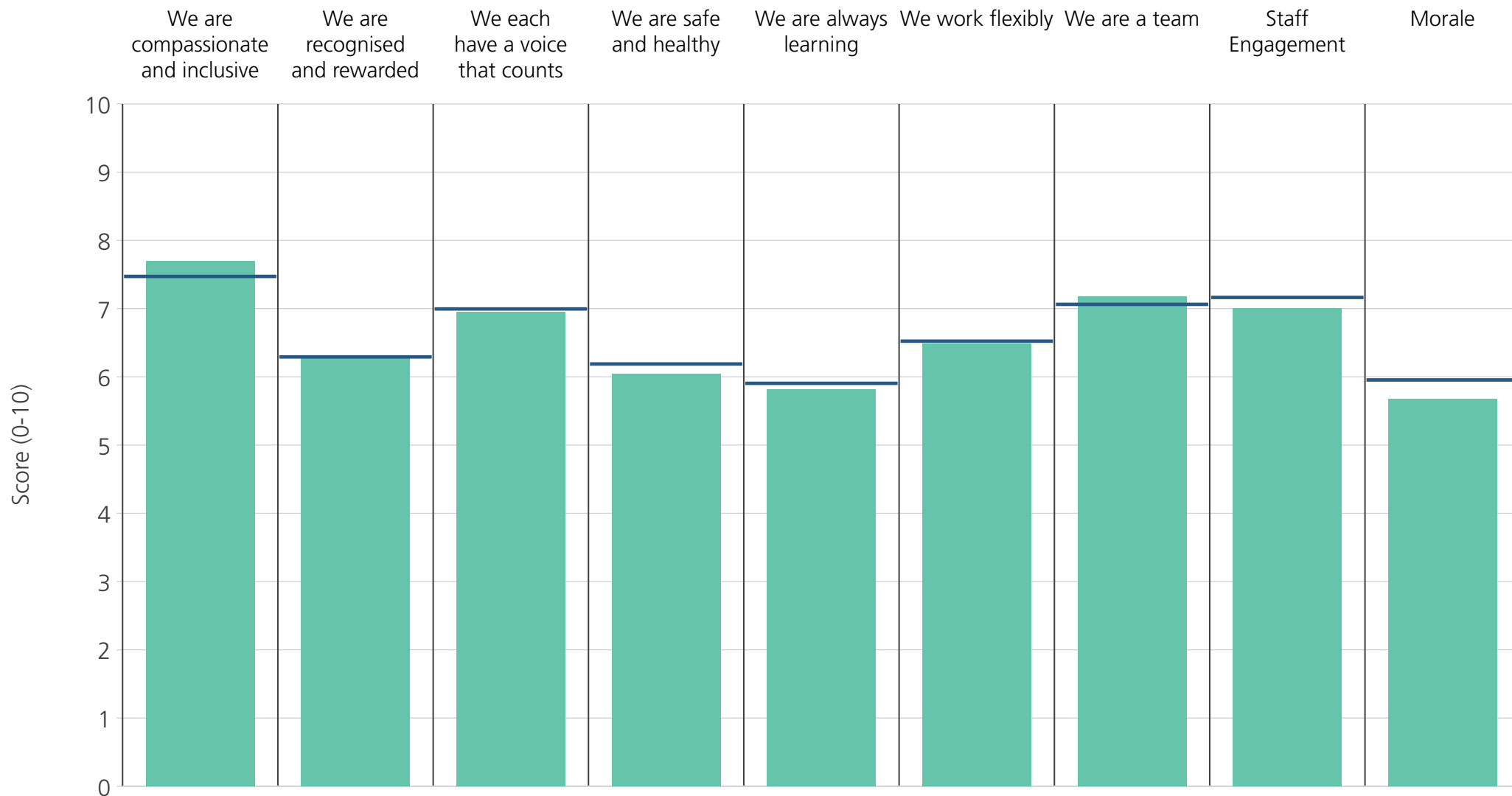






<b>Directorate</b>	6.7	5.4	6.1	5.9	5.7	5.7	6.5	6.3	5.4
<b>Your org</b>	7.5	6.3	7.0	6.2	5.9	6.5	7.1	7.2	6.0
<b>Responses</b>	45	45	44	45	39	45	45	45	45





<b>Directorate</b>	7.7	6.3	6.9	6.0	5.8	6.5	7.2	7.0	5.7
<b>Your org</b>	7.5	6.3	7.0	6.2	5.9	6.5	7.1	7.2	6.0
<b>Responses</b>	288	289	286	289	274	287	288	289	289

