

Ashford and St Peter's Hospitals NHS Foundation Trust

2021 NHS Staff Survey

Directorate Report

Contents	
Introduction	3
People Promise element and theme results – Directorates 1	4
Chief Executive Division	5
Diagnostics, Therapeutics and Cancer Services	6
Estates & Facilities	7
Finance & Information	8
General Surgery, Anaesthetics, Critical Care and Theatres	9
General and Specialist Medicine	10
Operations Division	11
Quality Medical Nursing & Midwifery	12
Specialist Surgery and MSK	13
Urgent and Emergency Care	14
Women's Health and Paediatrics	15
Workforce & Organisational Development	16
People Promise element and theme results – Directorates 2	17
Accident & Emergency Services	18
Anaesthetics & Theatres	19
Cardiology Services	20
Critical Care	21
Dermatology, Neurology	22
Digital Services	23
Estate Services	24
General Acute Medicine	25
General Surgery	26
Hotel Services	27
Imaging Services	28
Medical Director	29
Obstetrics & Gynaecology	30
Other	31
Outpatients	32
Paediatrics	33
Pathology Services	34
Pharmacy Services	35
Respiratory Services	36
Senior Adult Medical Services	37
Specialist Surgery Speciality	38
Therapies	39
Trauma & Orthopaedics Speciality	40
Women's Health	41

This directorate report for Ashford and St Peter's Hospitals NHS Foundation Trust contains results by directorate for People Promise element and theme results from the 2021 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

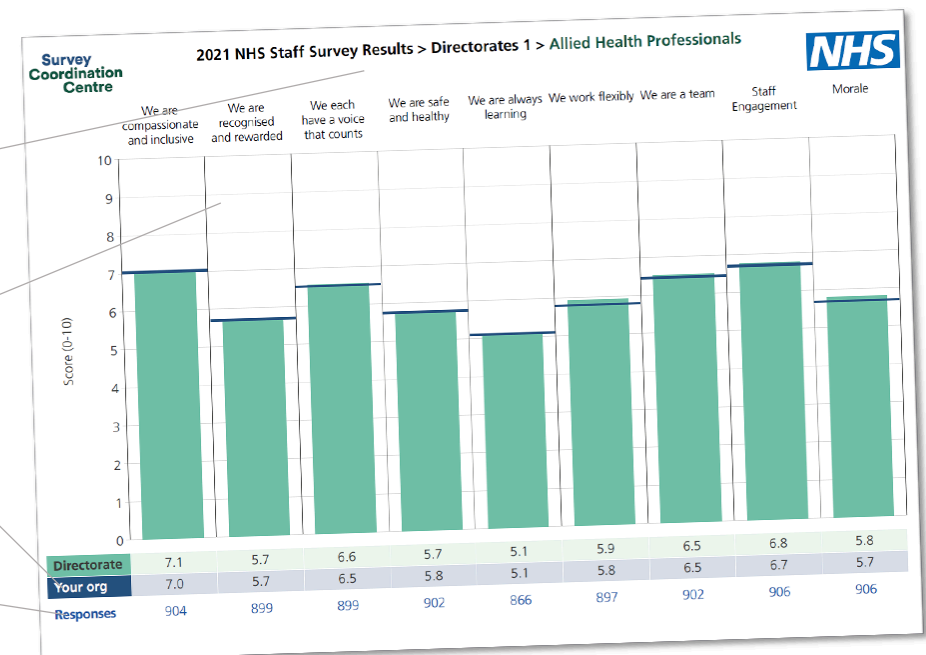
The directorate breakdowns used in this report were provided and defined by Ashford and St Peter's Hospitals NHS Foundation Trust. Details of how the People Promise element and theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2021 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all People Promise element and theme results, a higher score is a better result than a lower score.

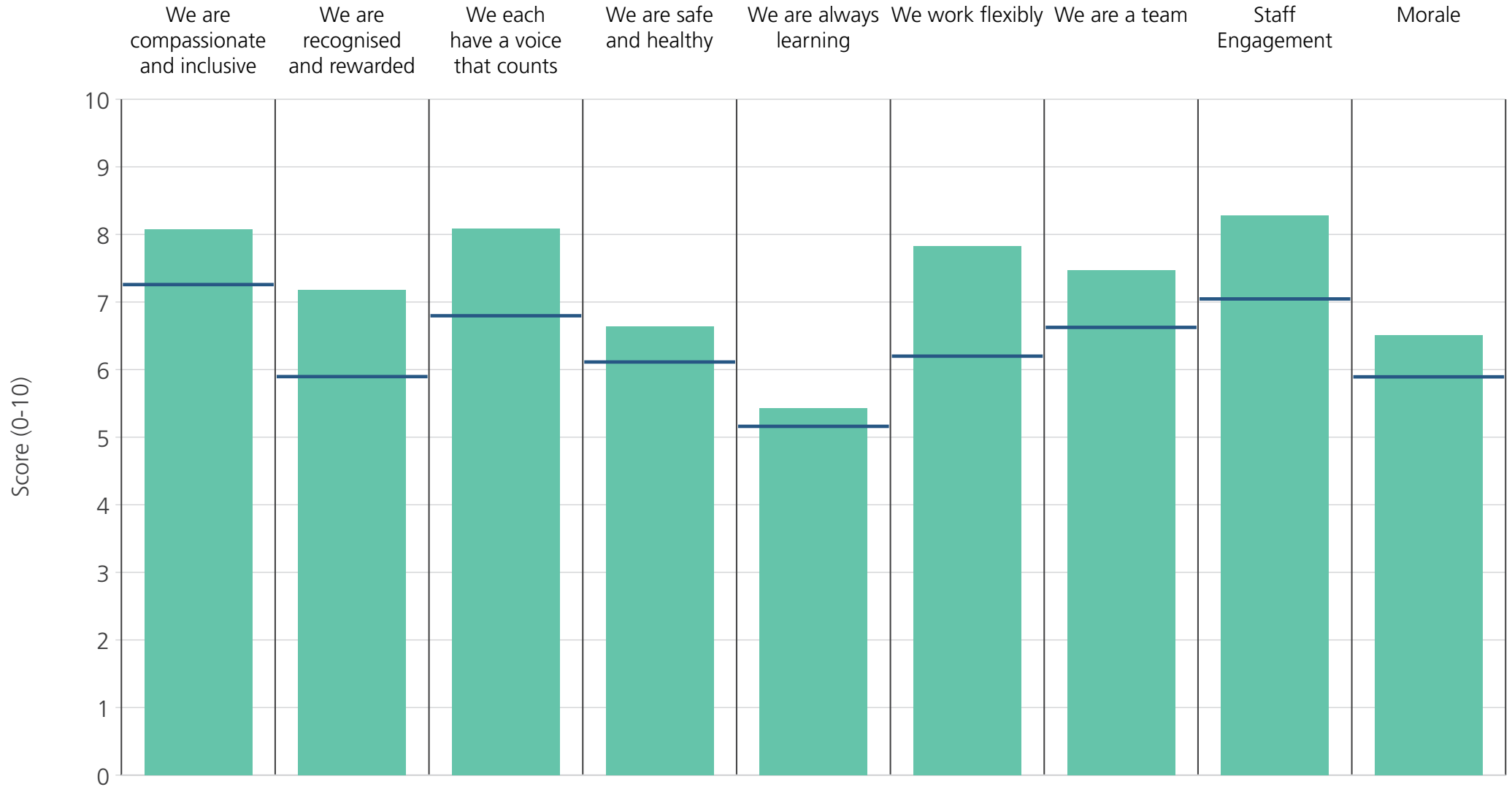
The **number of responses** feeding into each measures and sub-scores **for the given directorate** is specified below the table containing the directorate and trust scores.



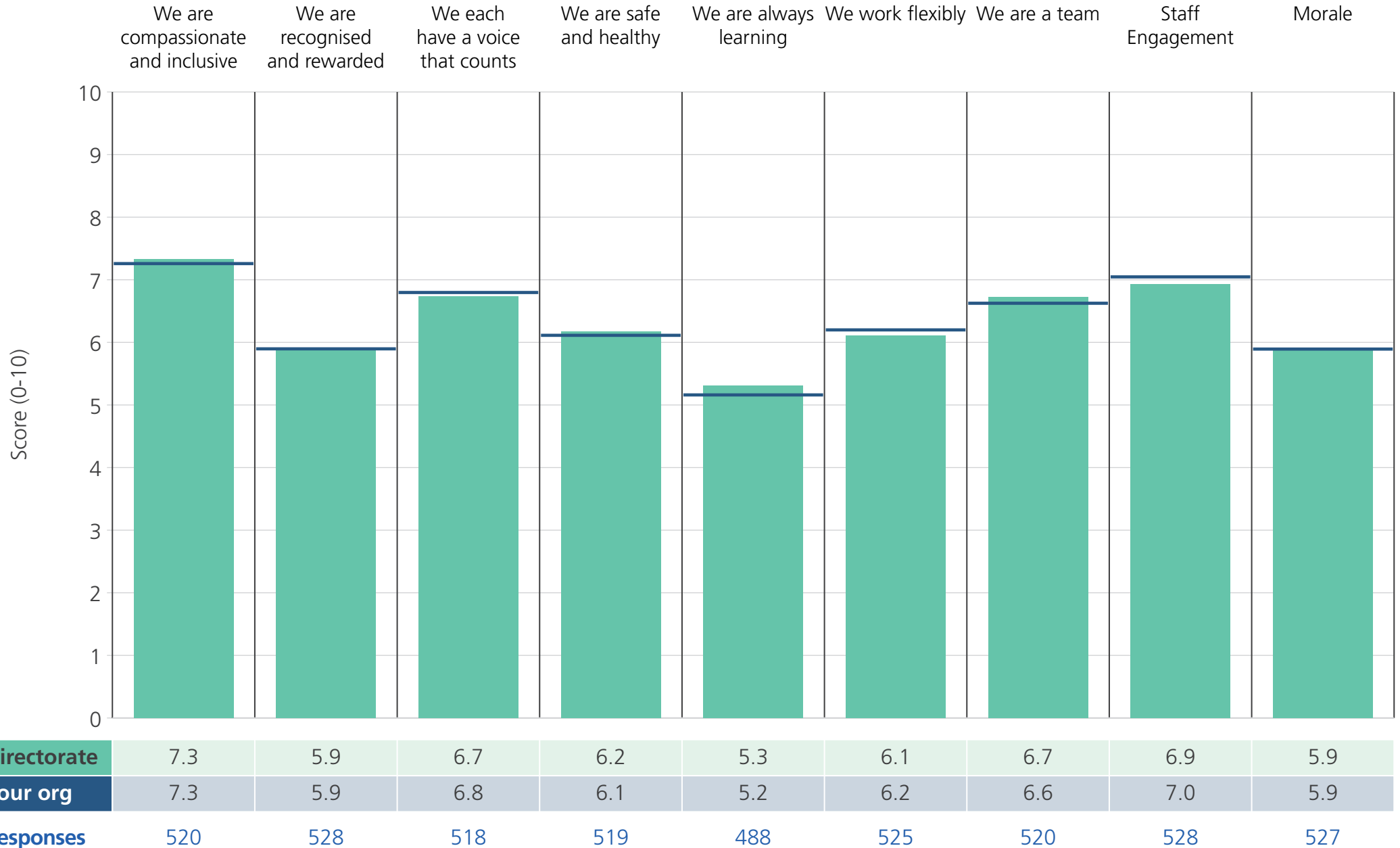
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

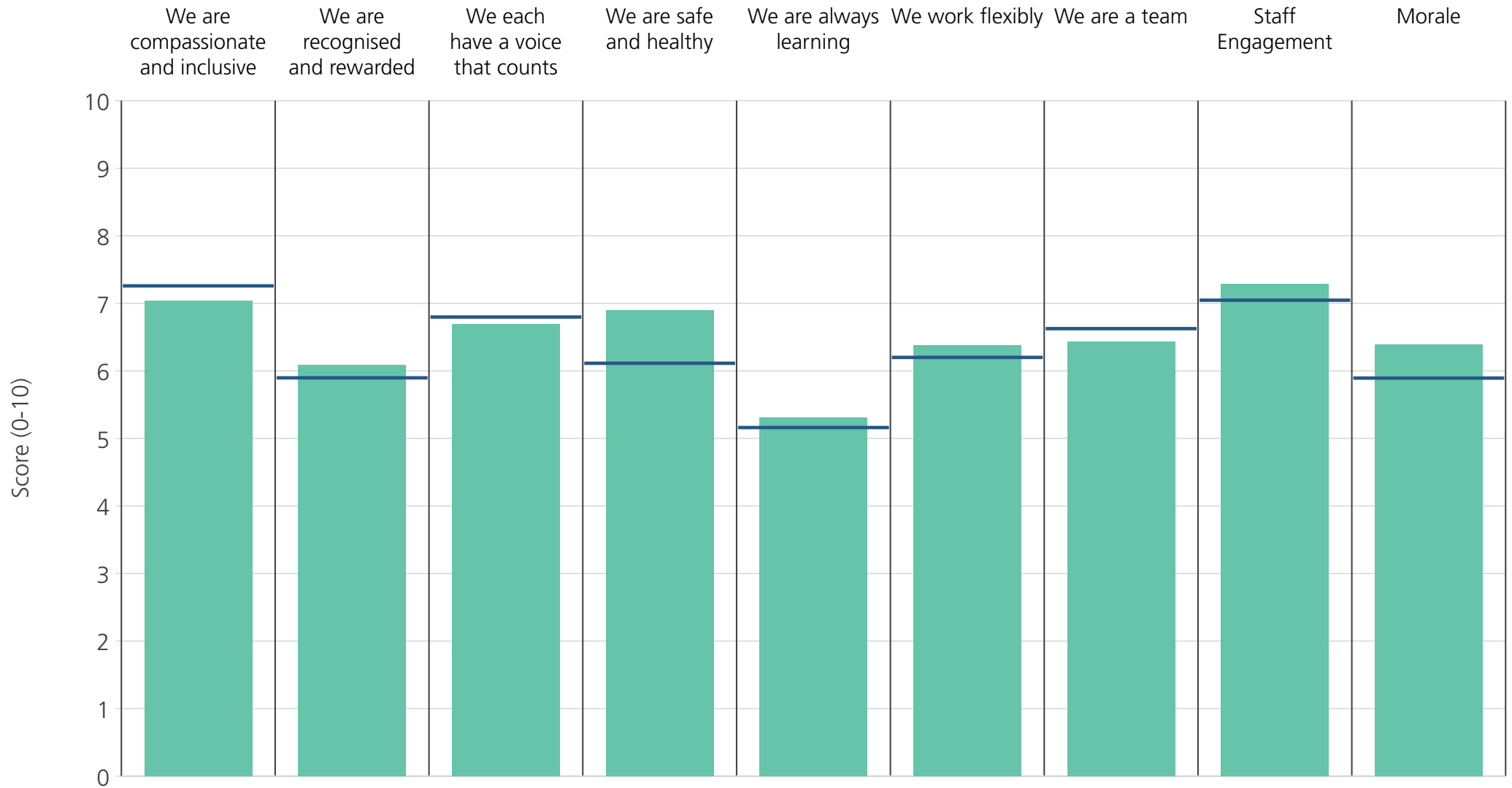
Directorates 1

Ashford and St Peter's Hospitals NHS Foundation Trust
2021 NHS Staff Survey Results

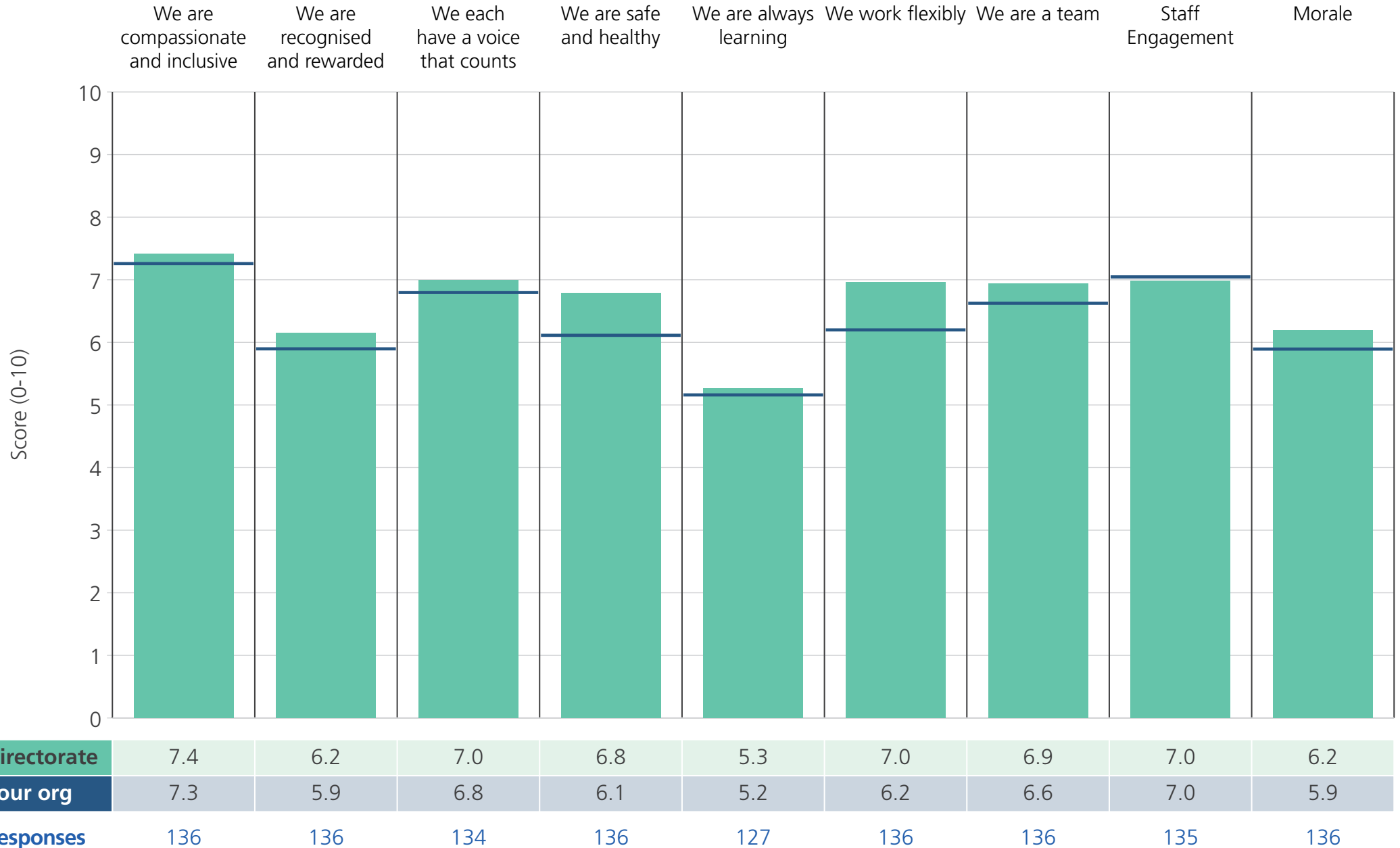


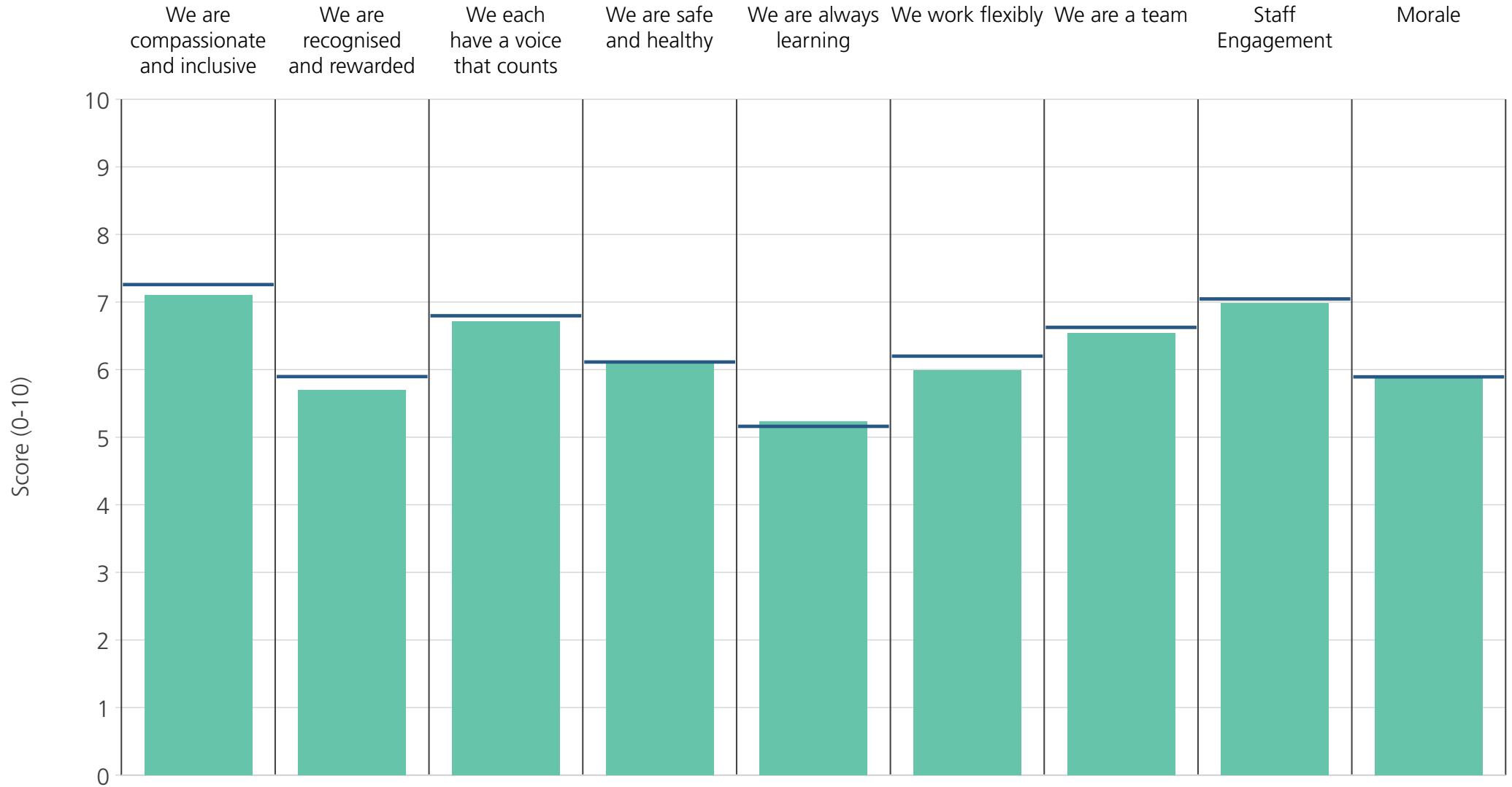
Directorate	8.1	7.2	8.1	6.6	5.4	7.8	7.5	8.3	6.5
Your org	7.3	5.9	6.8	6.1	5.2	6.2	6.6	7.0	5.9
Responses	30	31	28	30	26	31	31	31	31



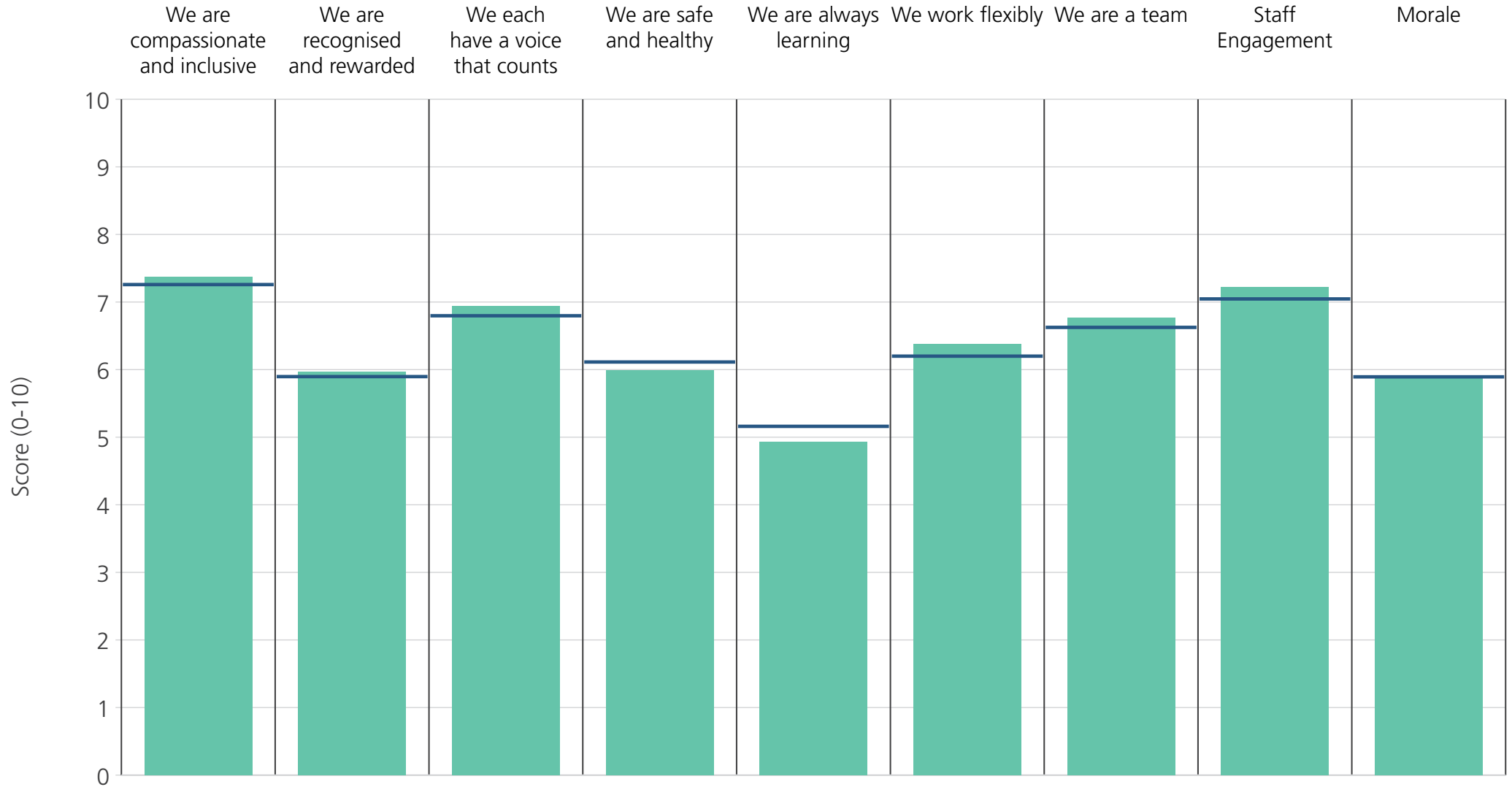


Directorate	7.0	6.1	6.7	6.9	5.3	6.4	6.4	7.3	6.4
Your org	7.3	5.9	6.8	6.1	5.2	6.2	6.6	7.0	5.9
Responses	181	184	173	172	154	178	182	184	183

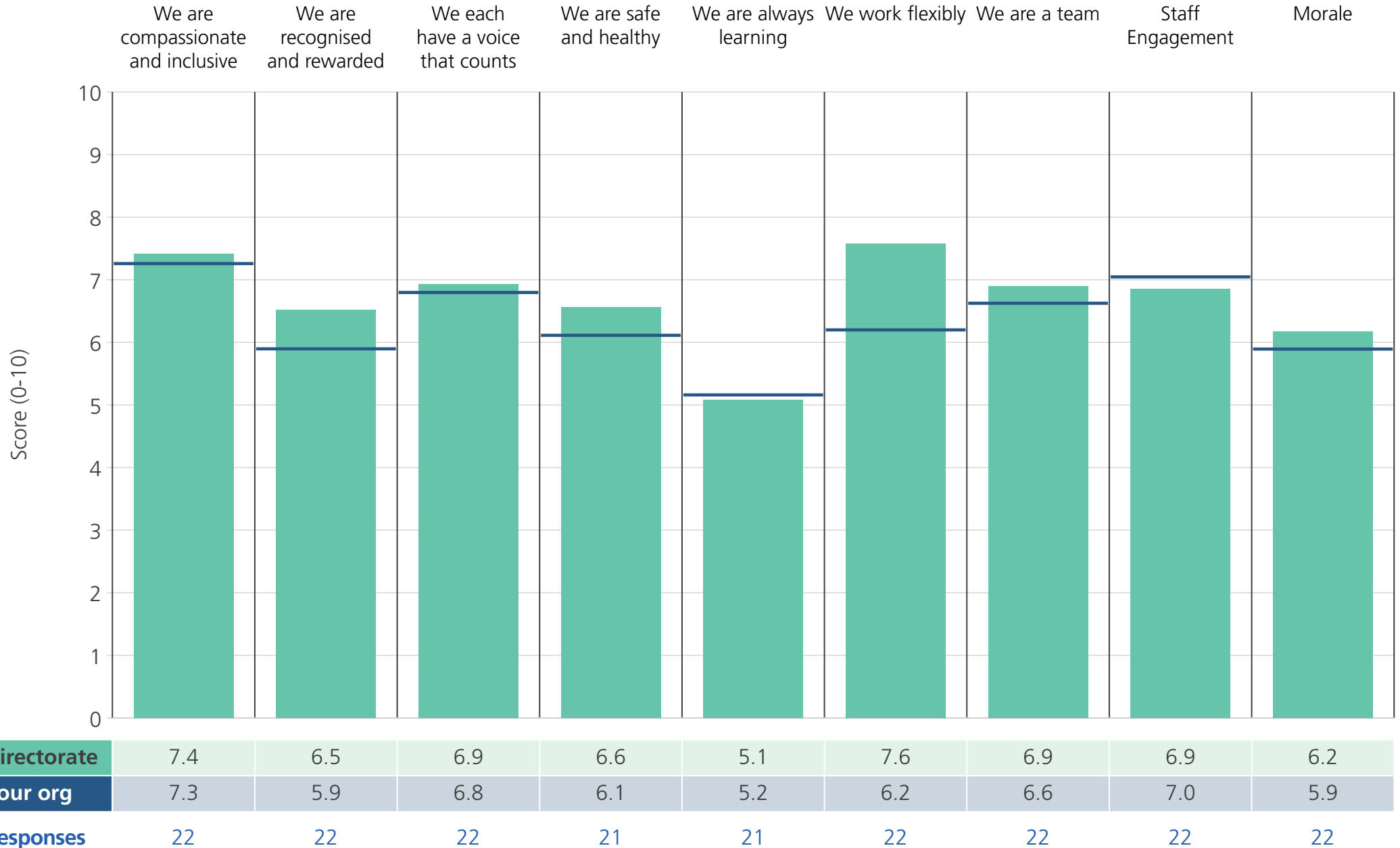


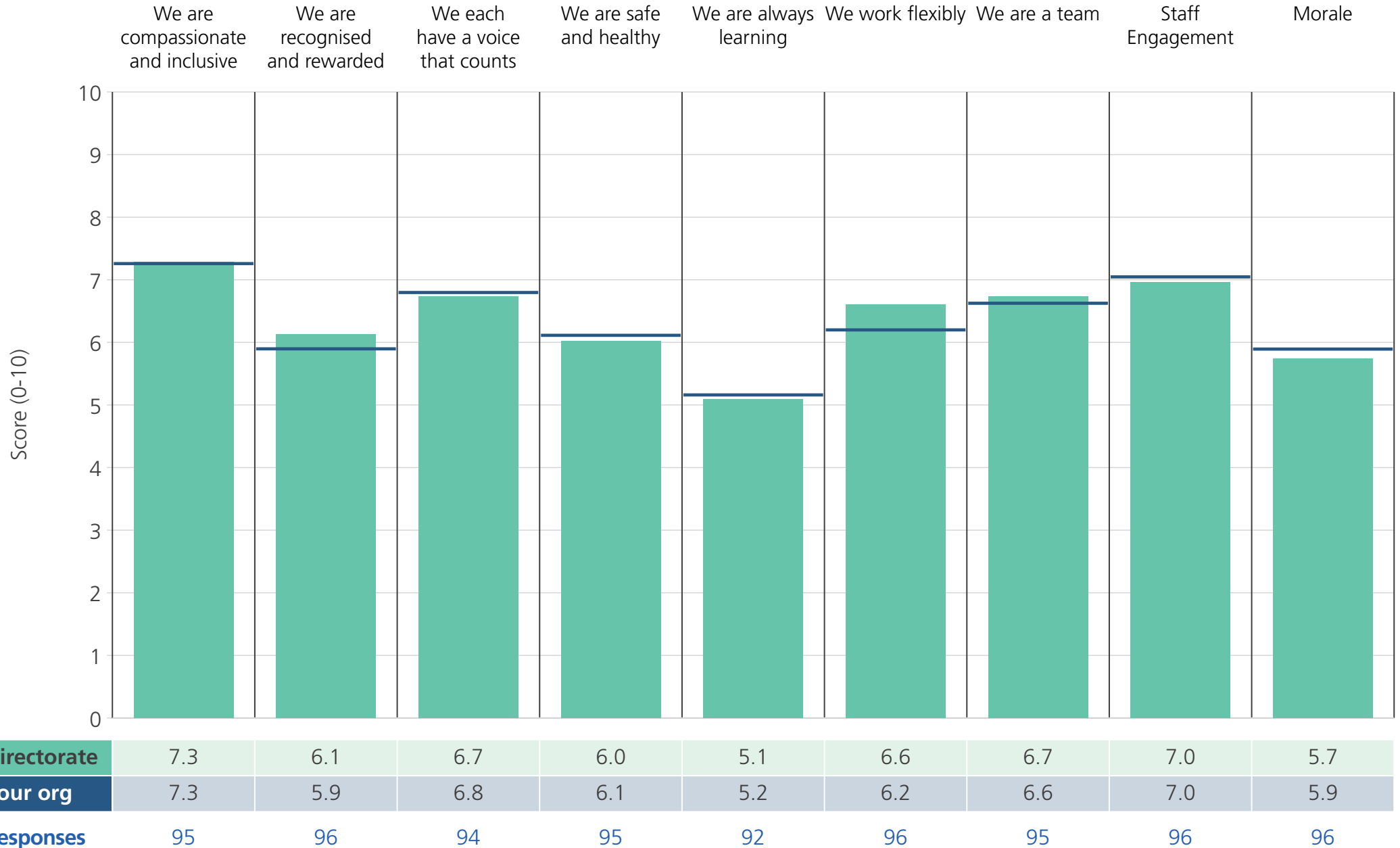


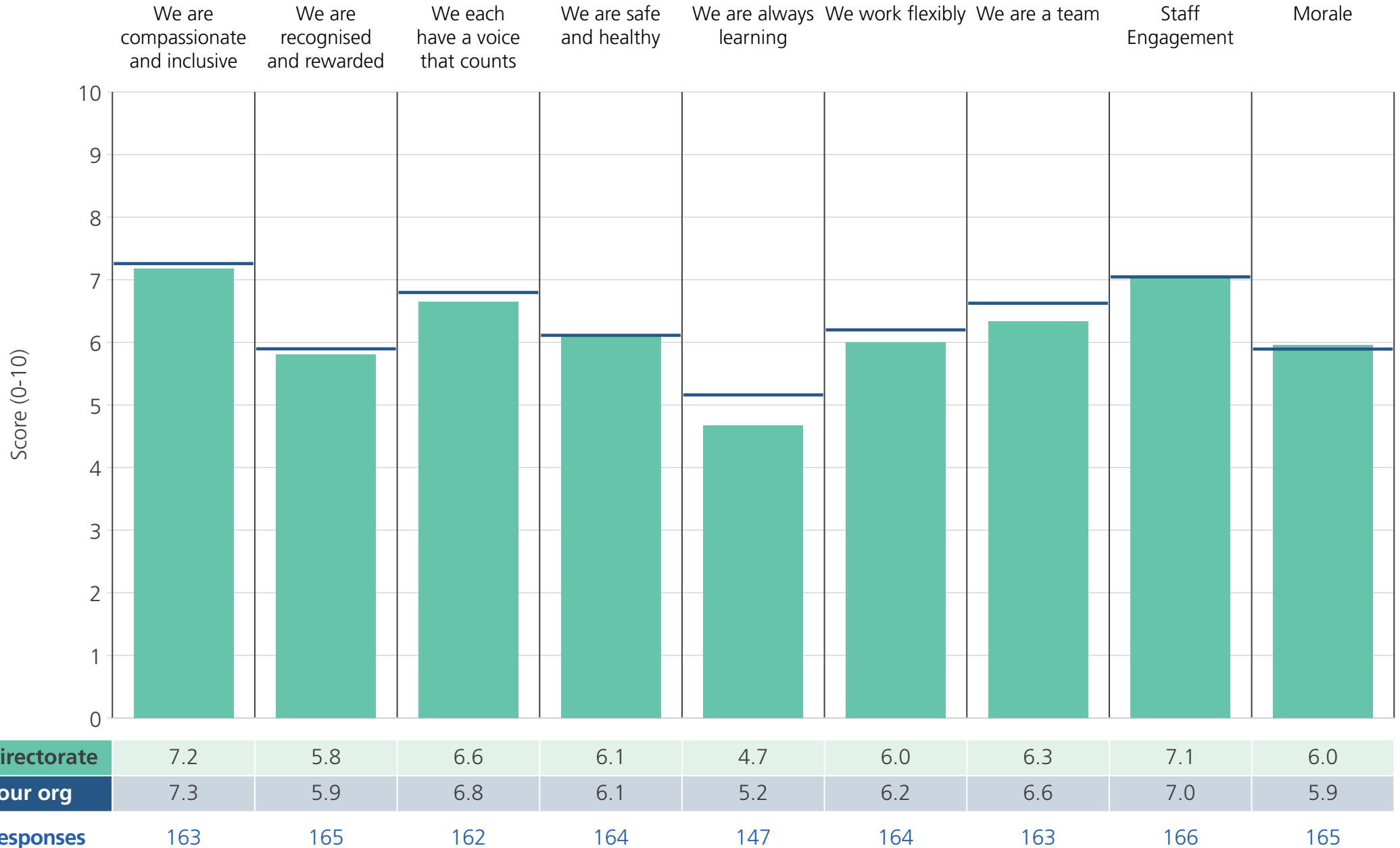
Directorate	7.1	5.7	6.7	6.1	5.2	6.0	6.5	7.0	5.9
Your org	7.3	5.9	6.8	6.1	5.2	6.2	6.6	7.0	5.9
Responses	363	372	358	363	337	368	366	373	372

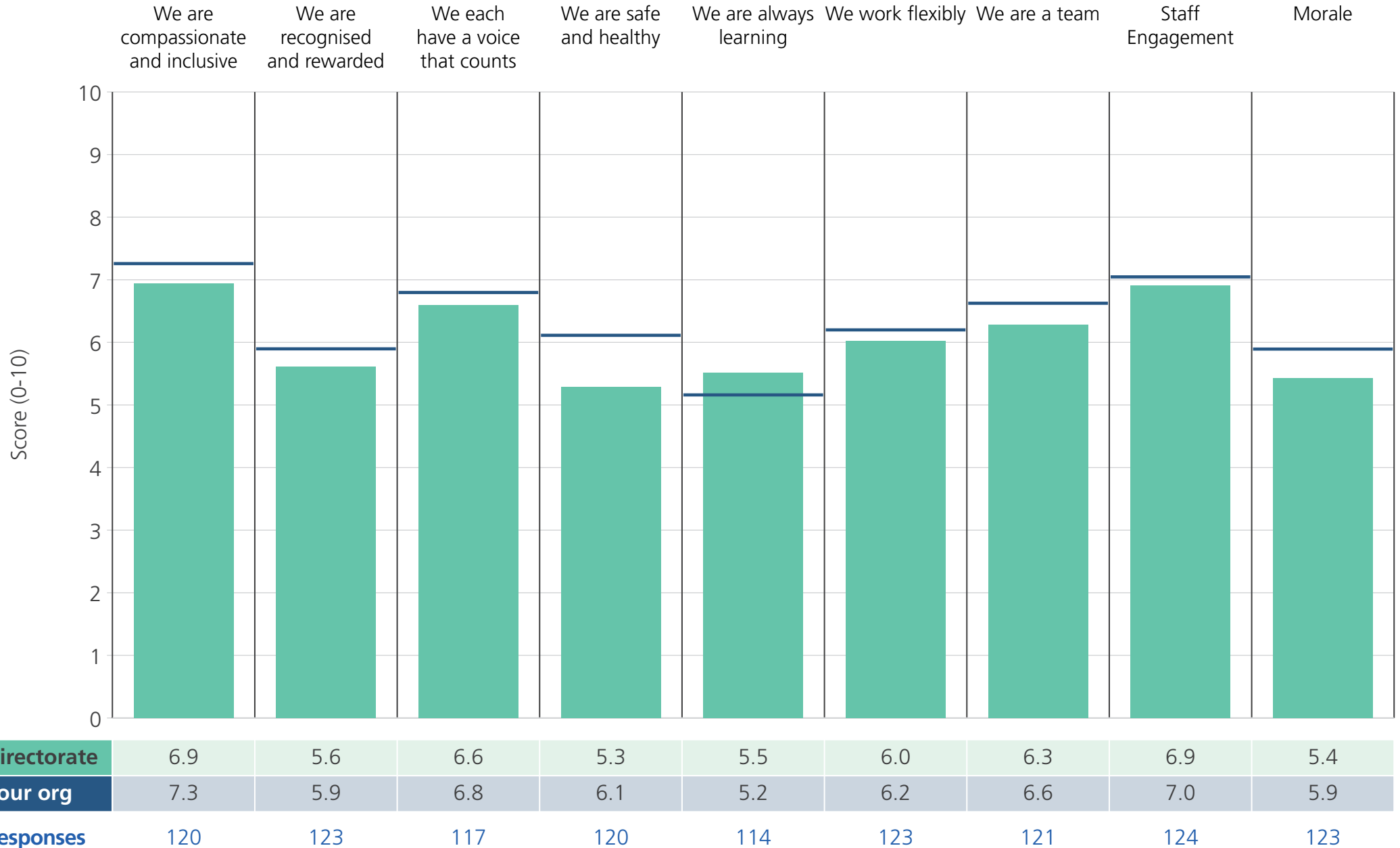


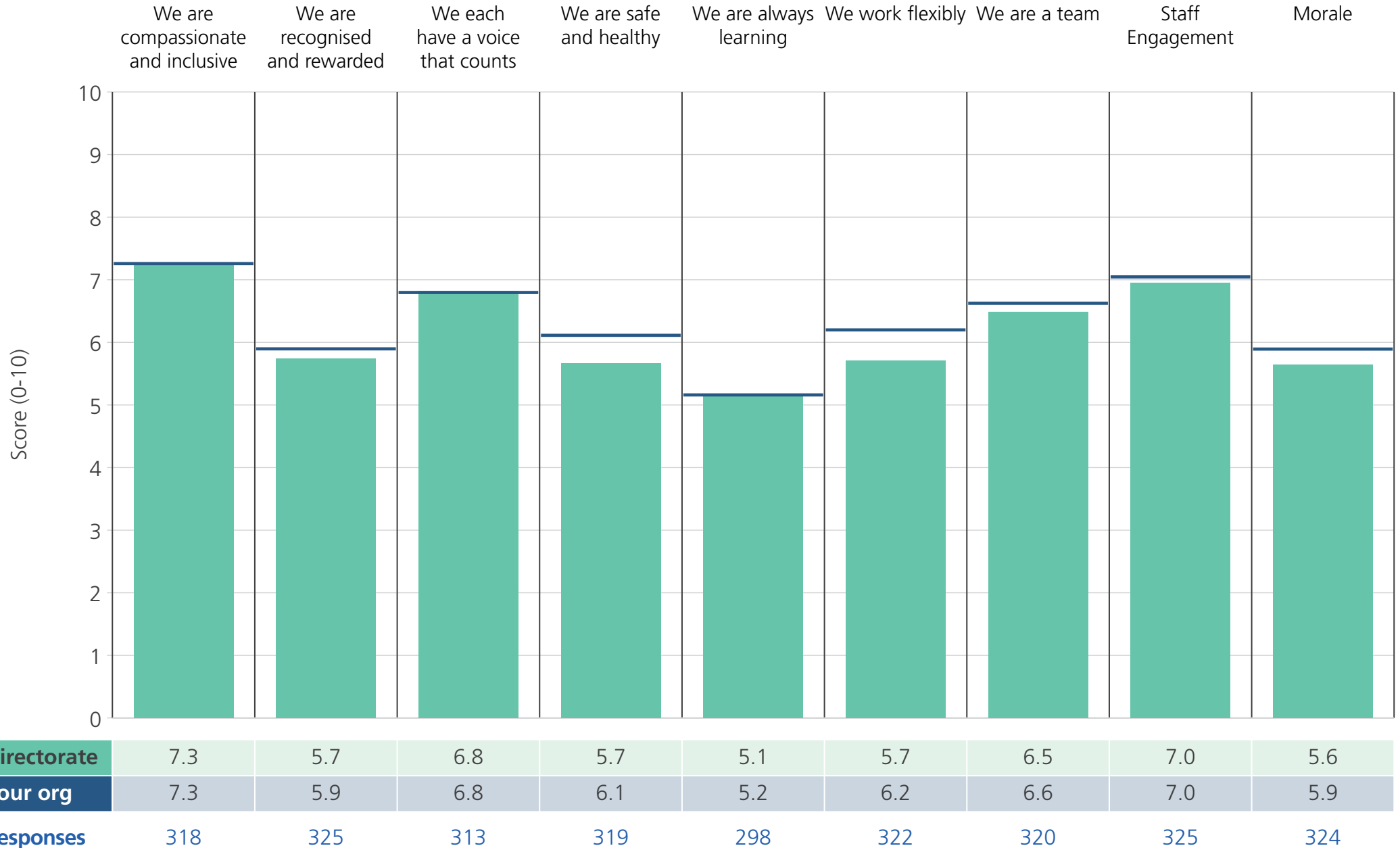
Directorate	7.4	6.0	6.9	6.0	4.9	6.4	6.8	7.2	5.9
Your org	7.3	5.9	6.8	6.1	5.2	6.2	6.6	7.0	5.9
Responses	349	361	339	346	322	351	350	359	359

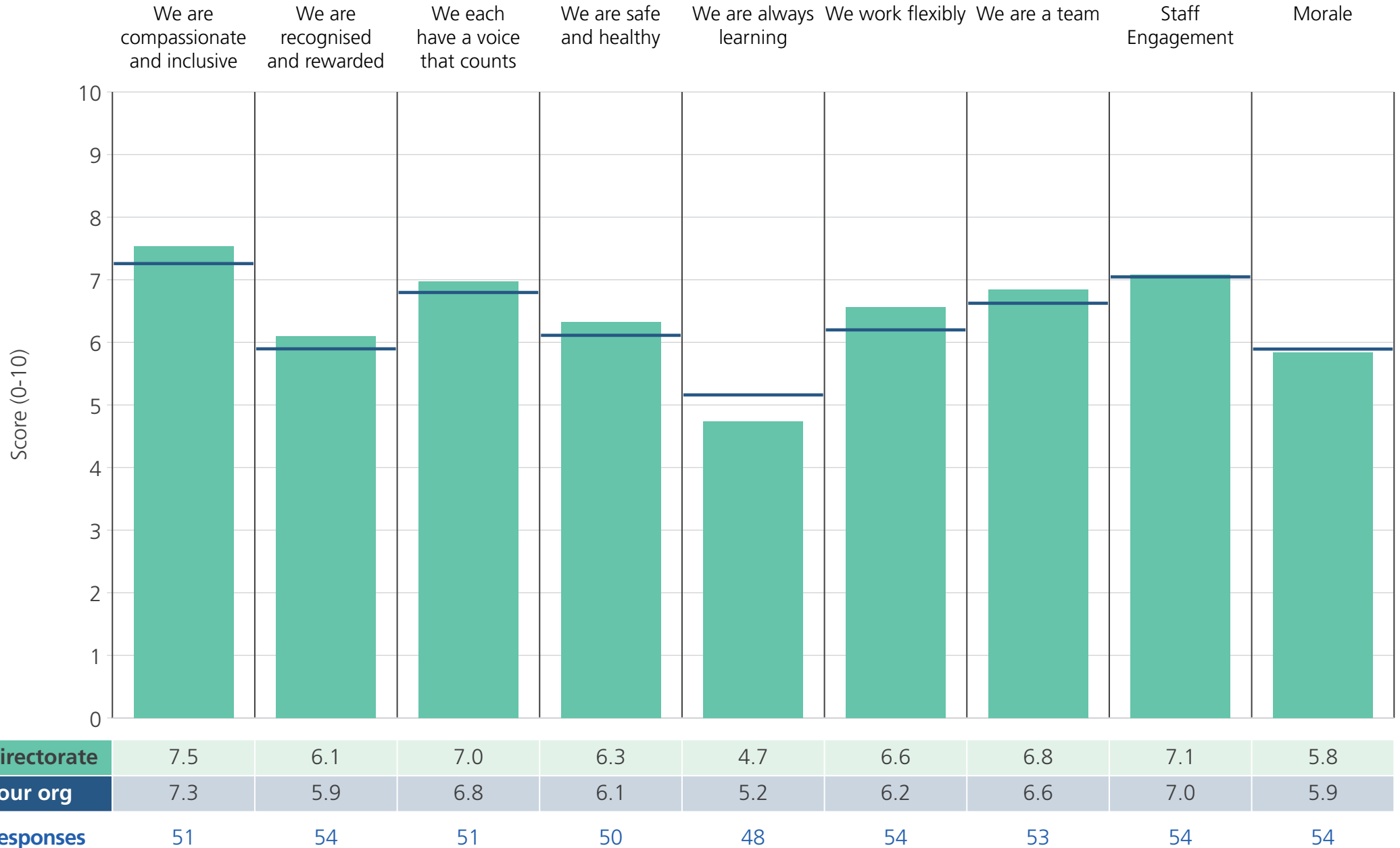






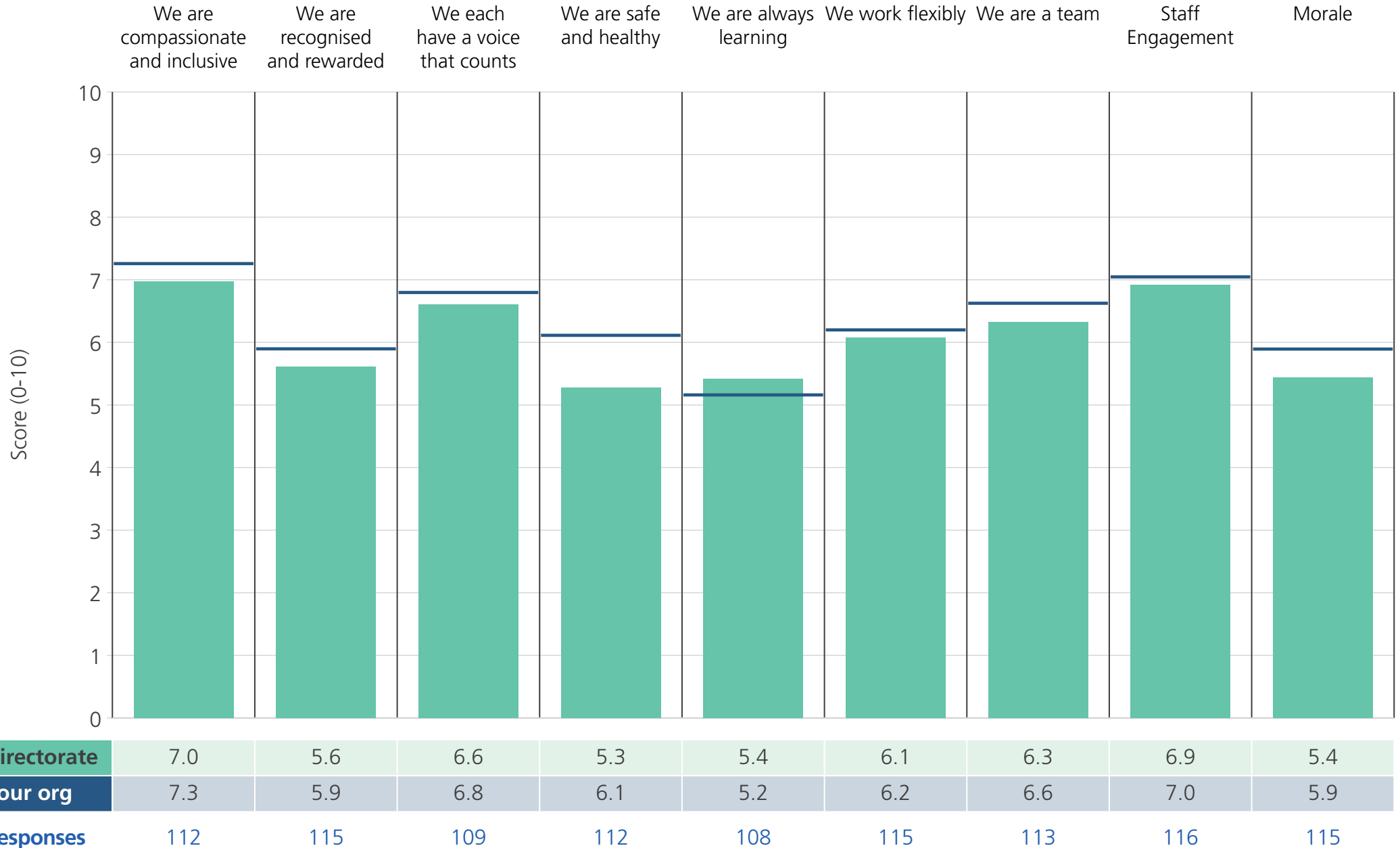


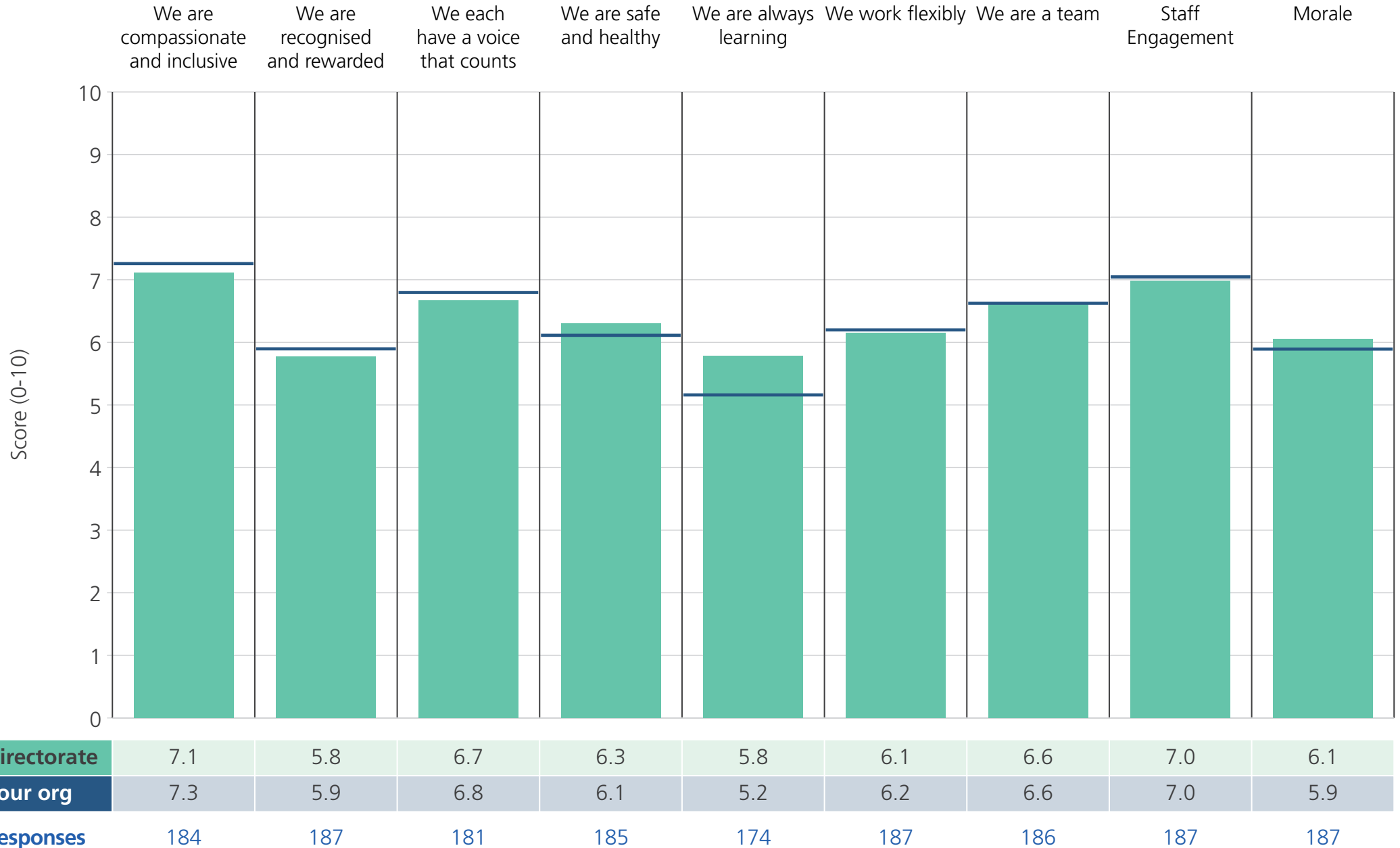


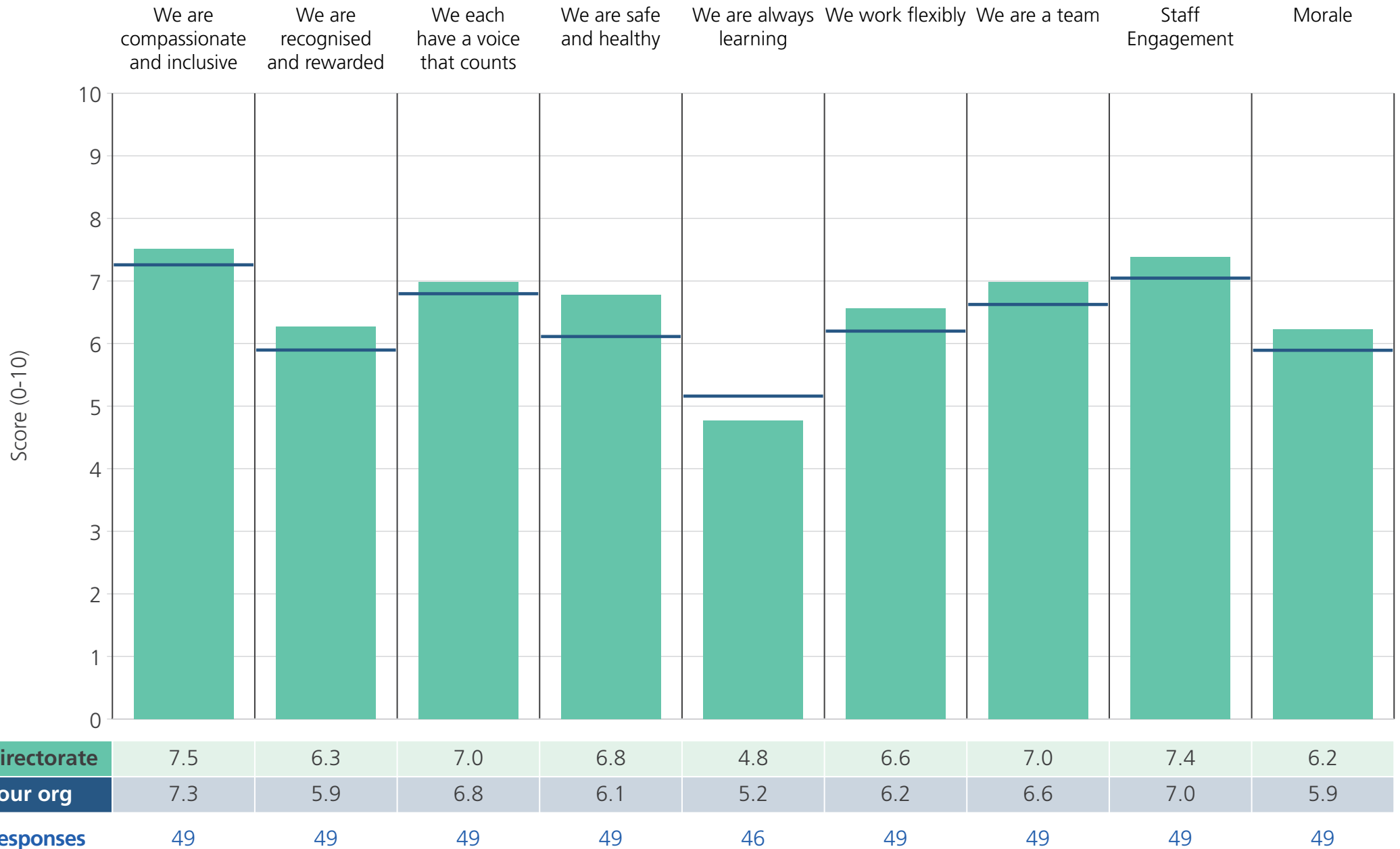


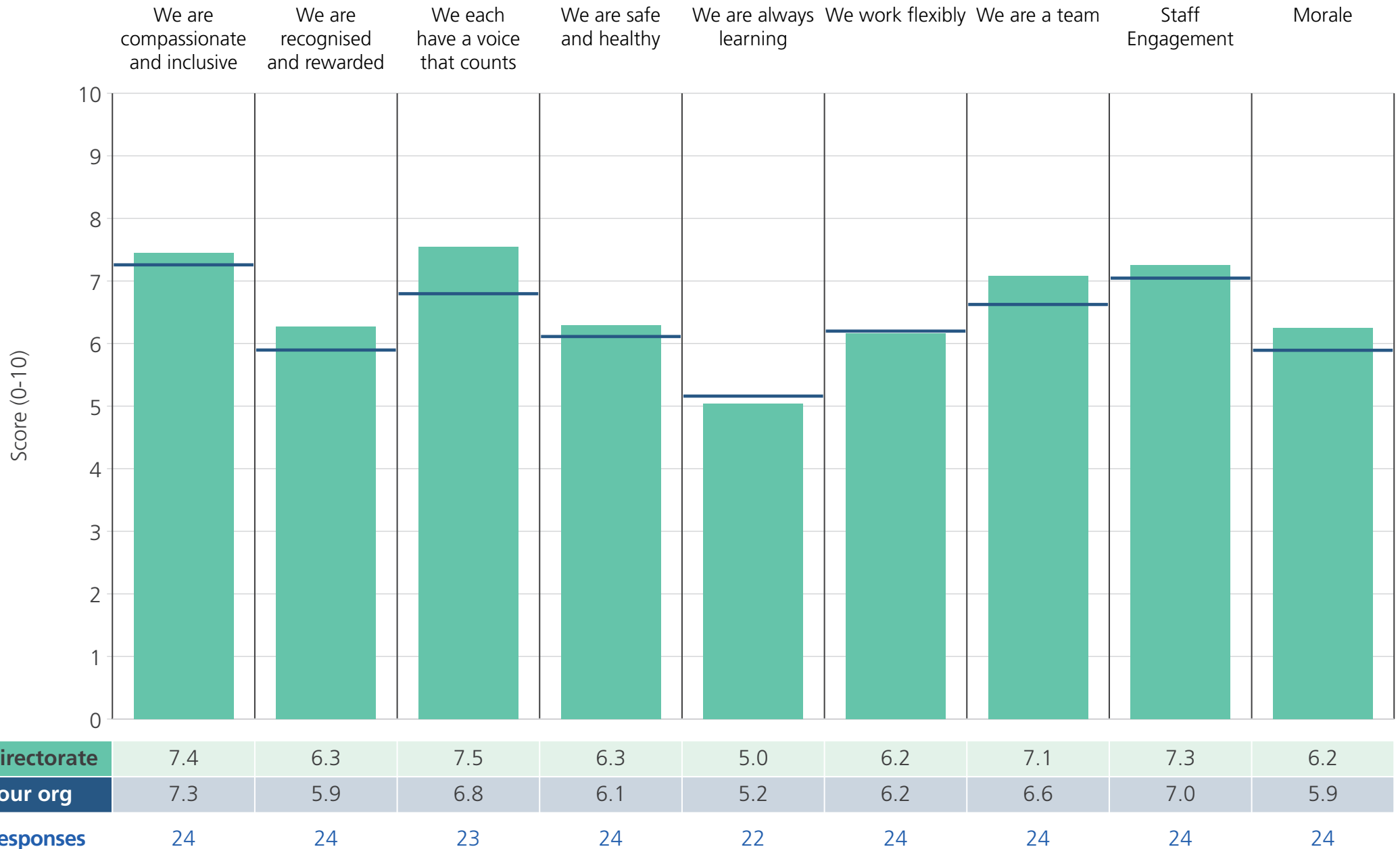
Directorates 2

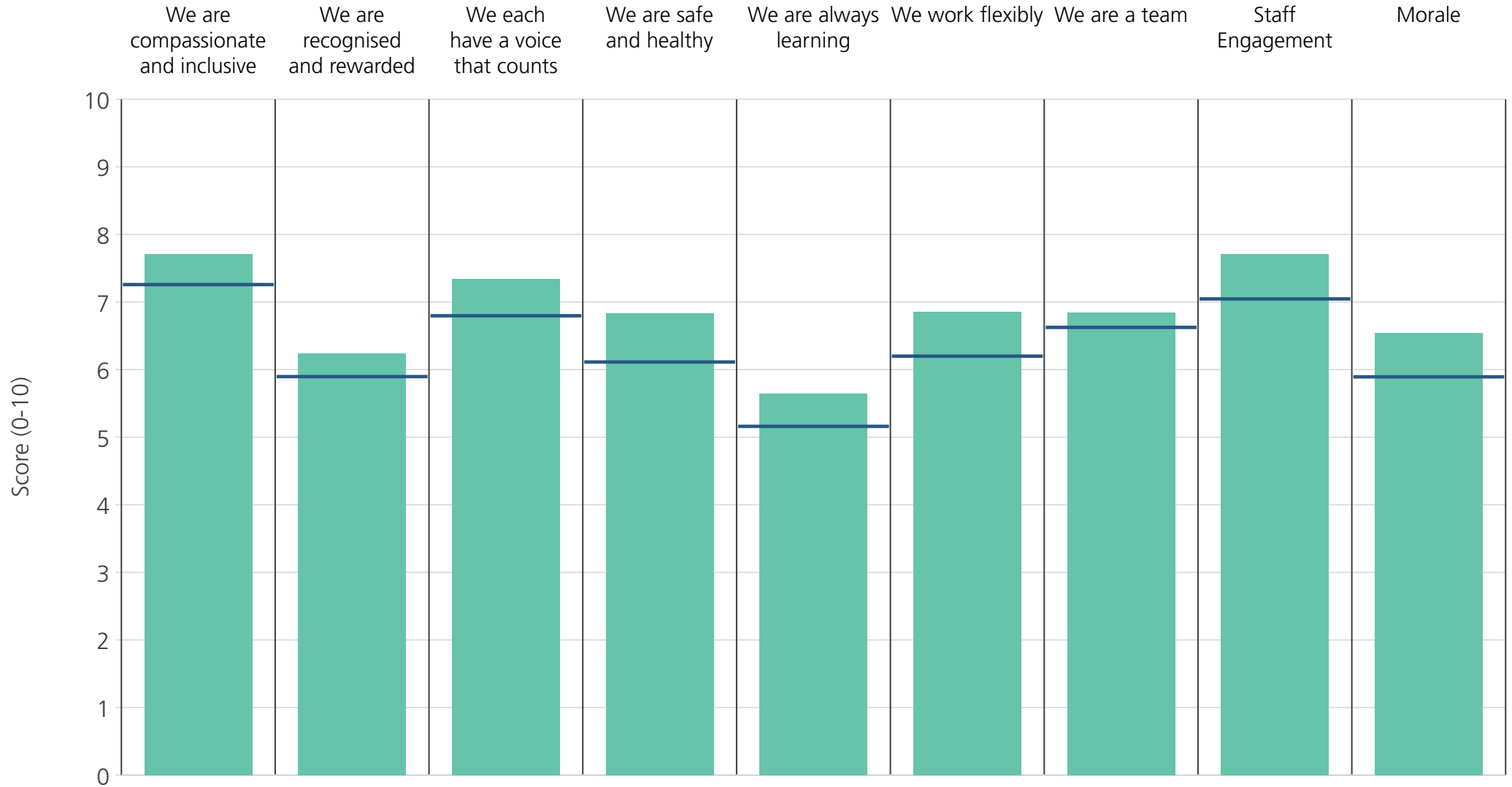
Ashford and St Peter's Hospitals NHS Foundation Trust
2021 NHS Staff Survey Results



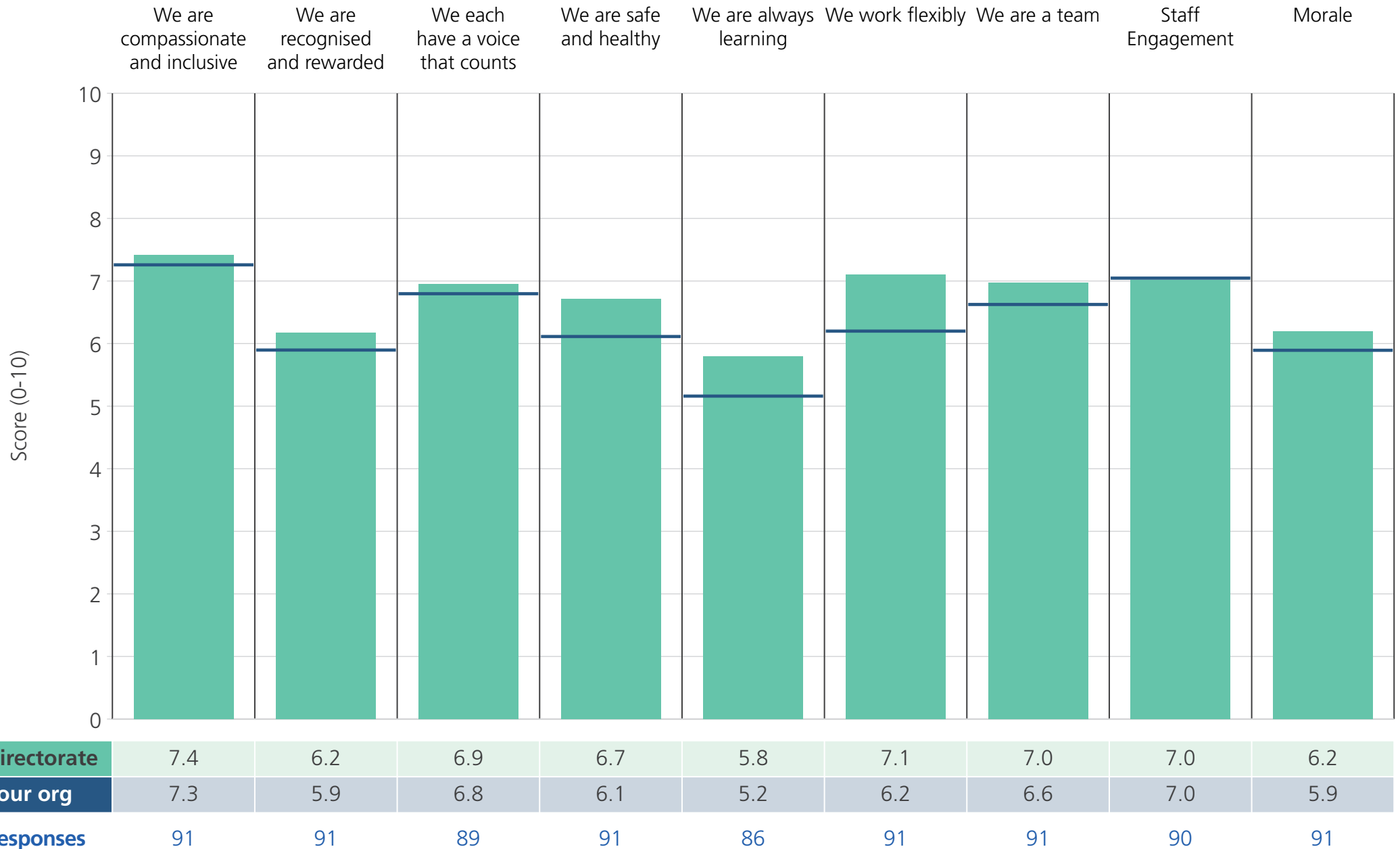


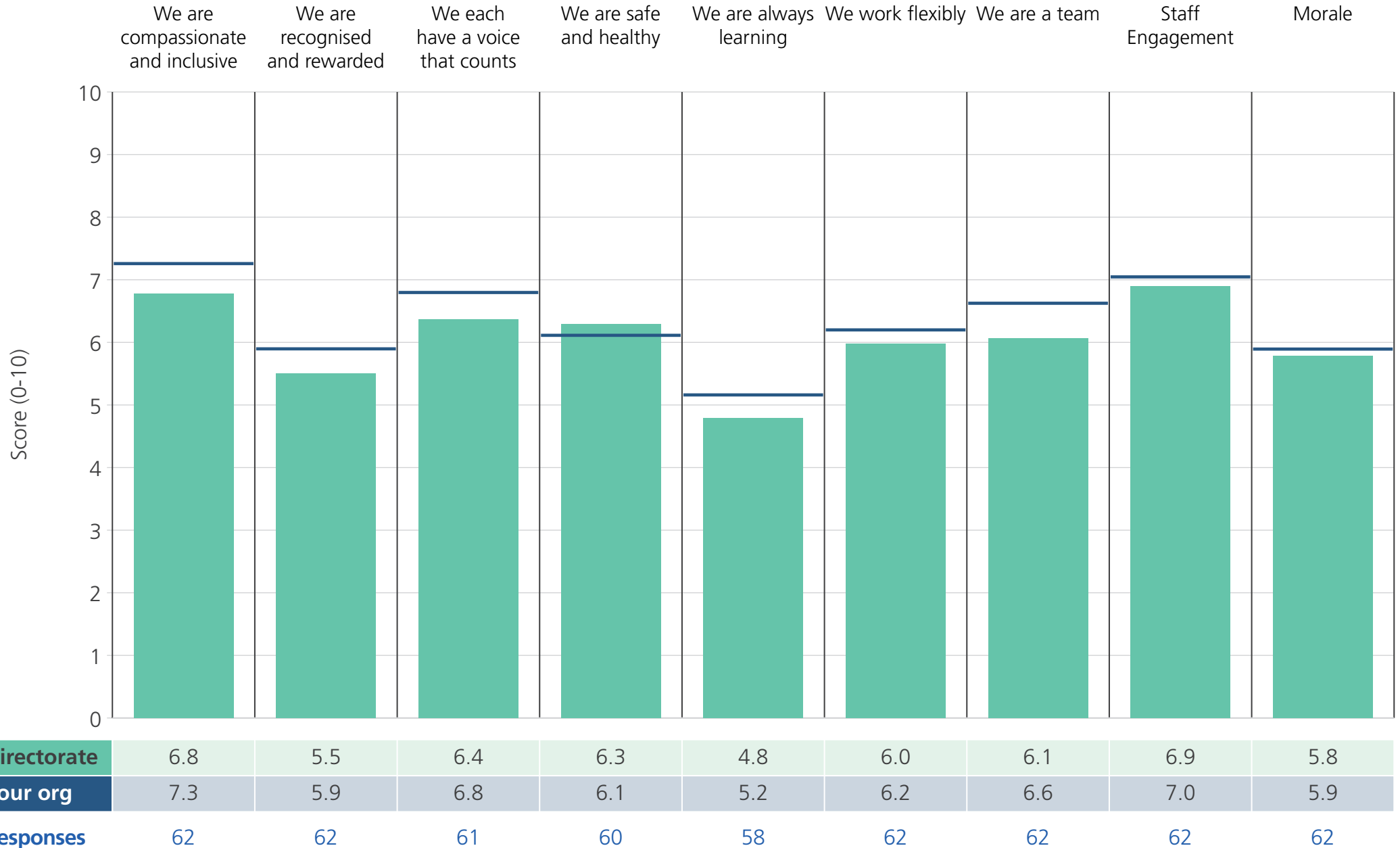


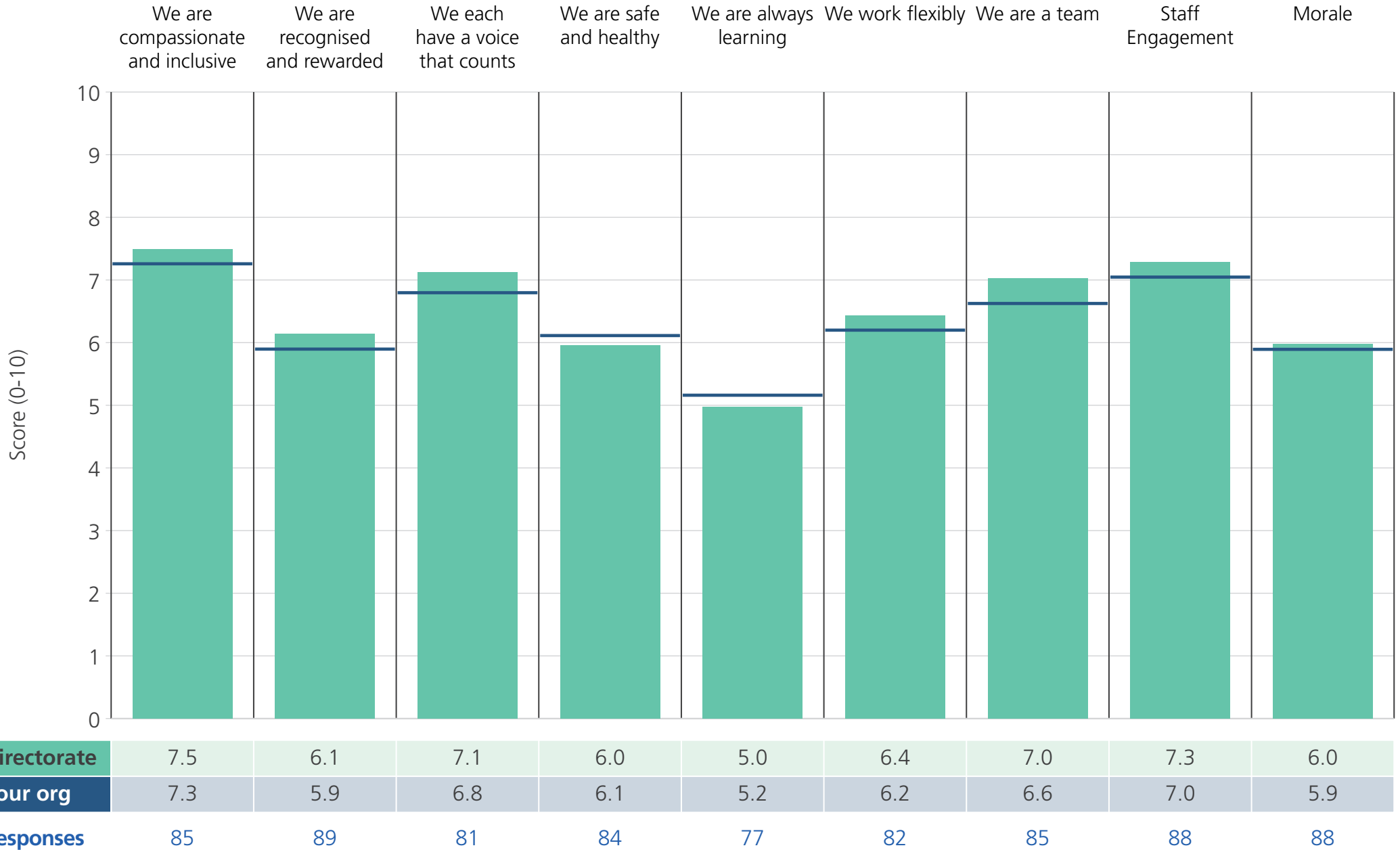


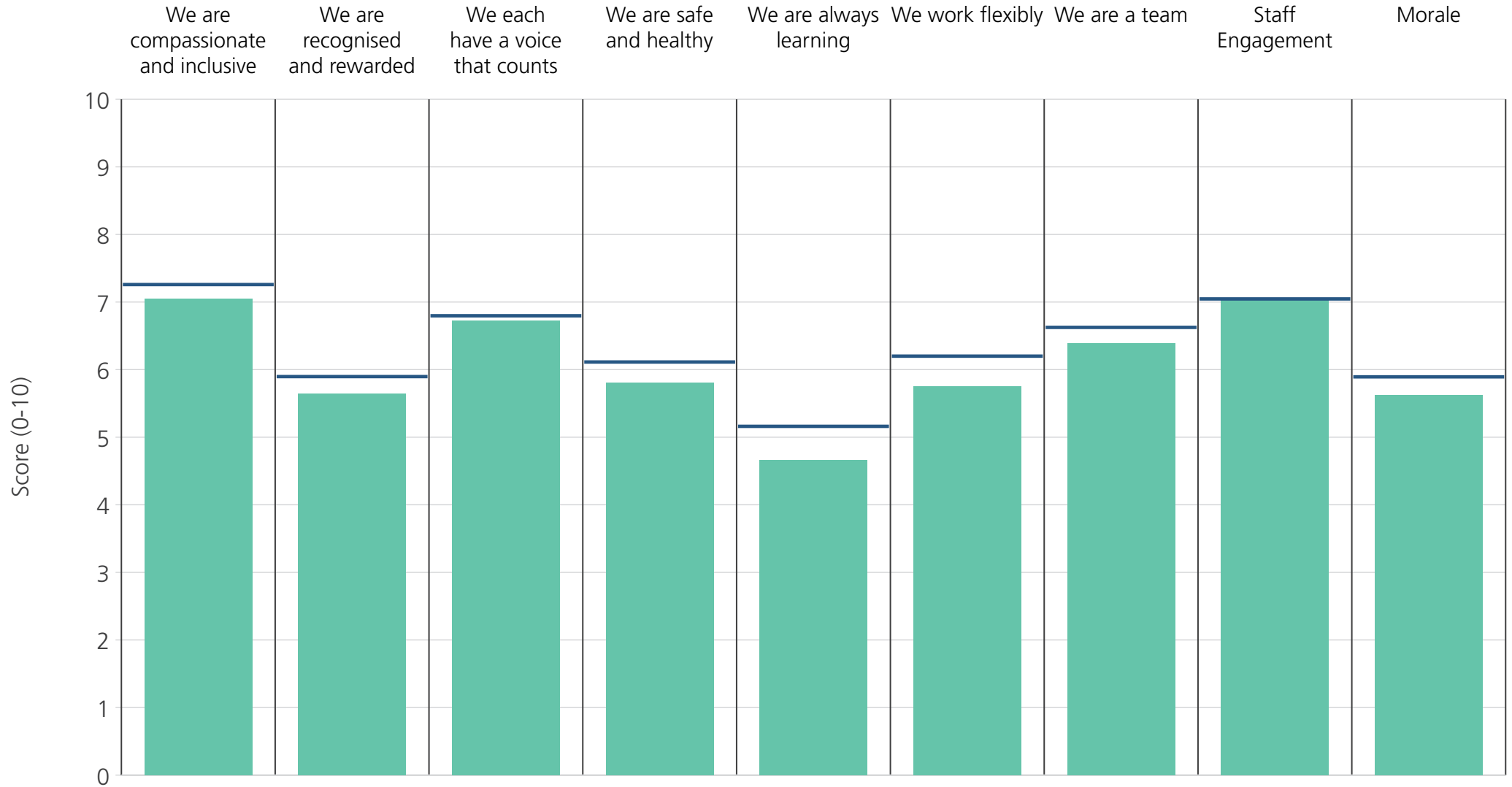


Directorate	7.7	6.2	7.3	6.8	5.6	6.9	6.8	7.7	6.5
Your org	7.3	5.9	6.8	6.1	5.2	6.2	6.6	7.0	5.9
Responses	44	46	44	44	41	46	44	46	46

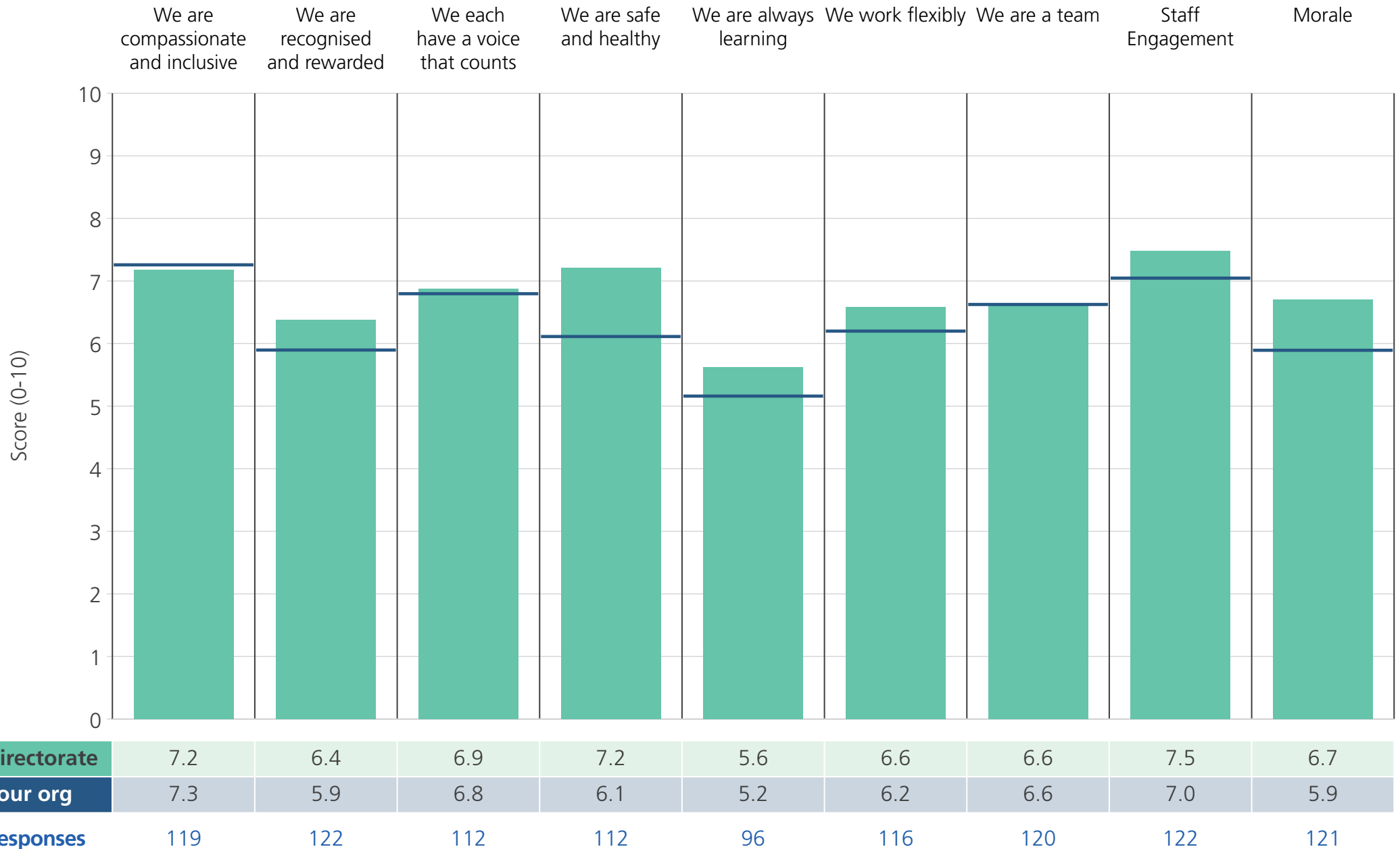


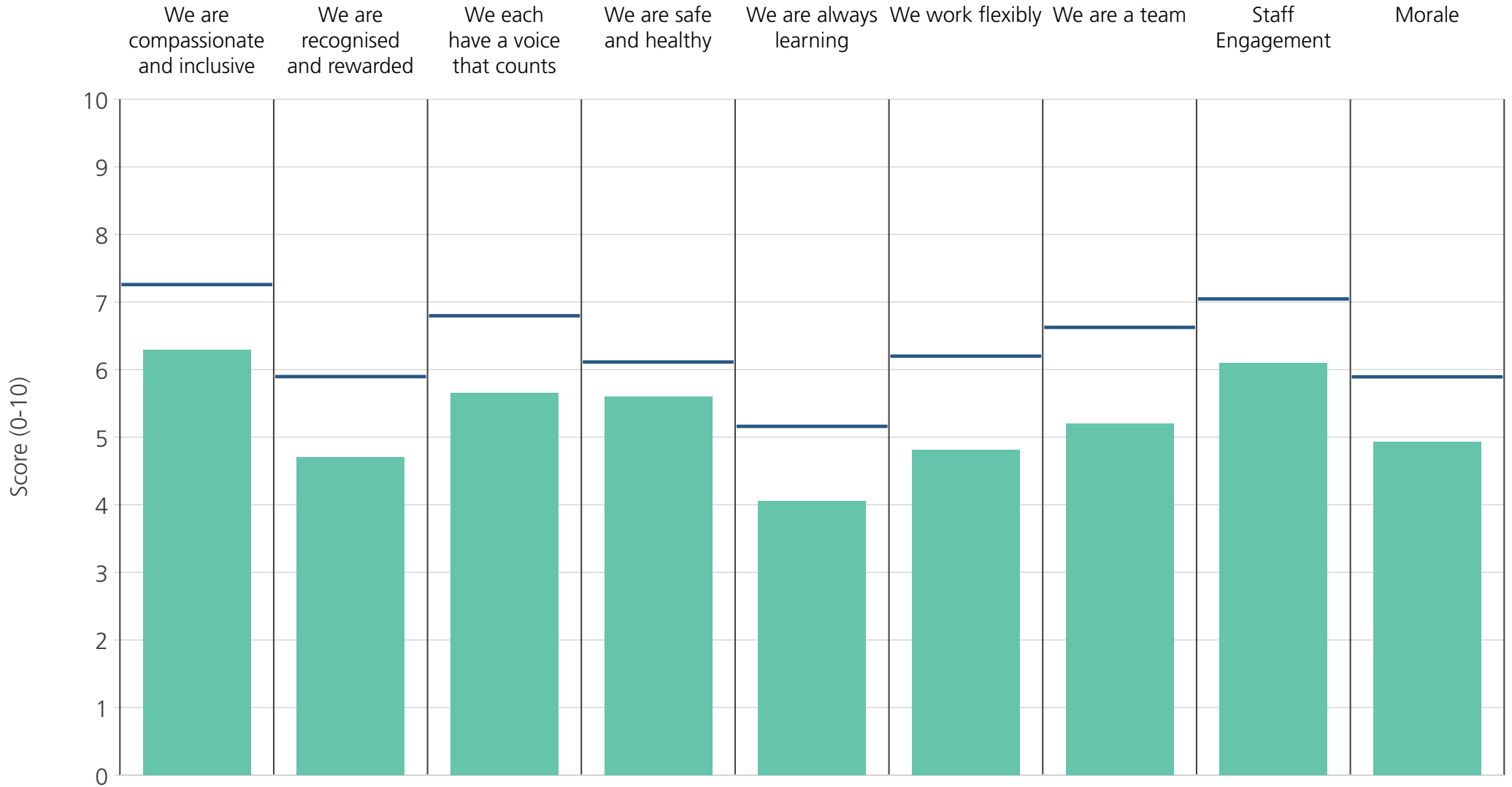




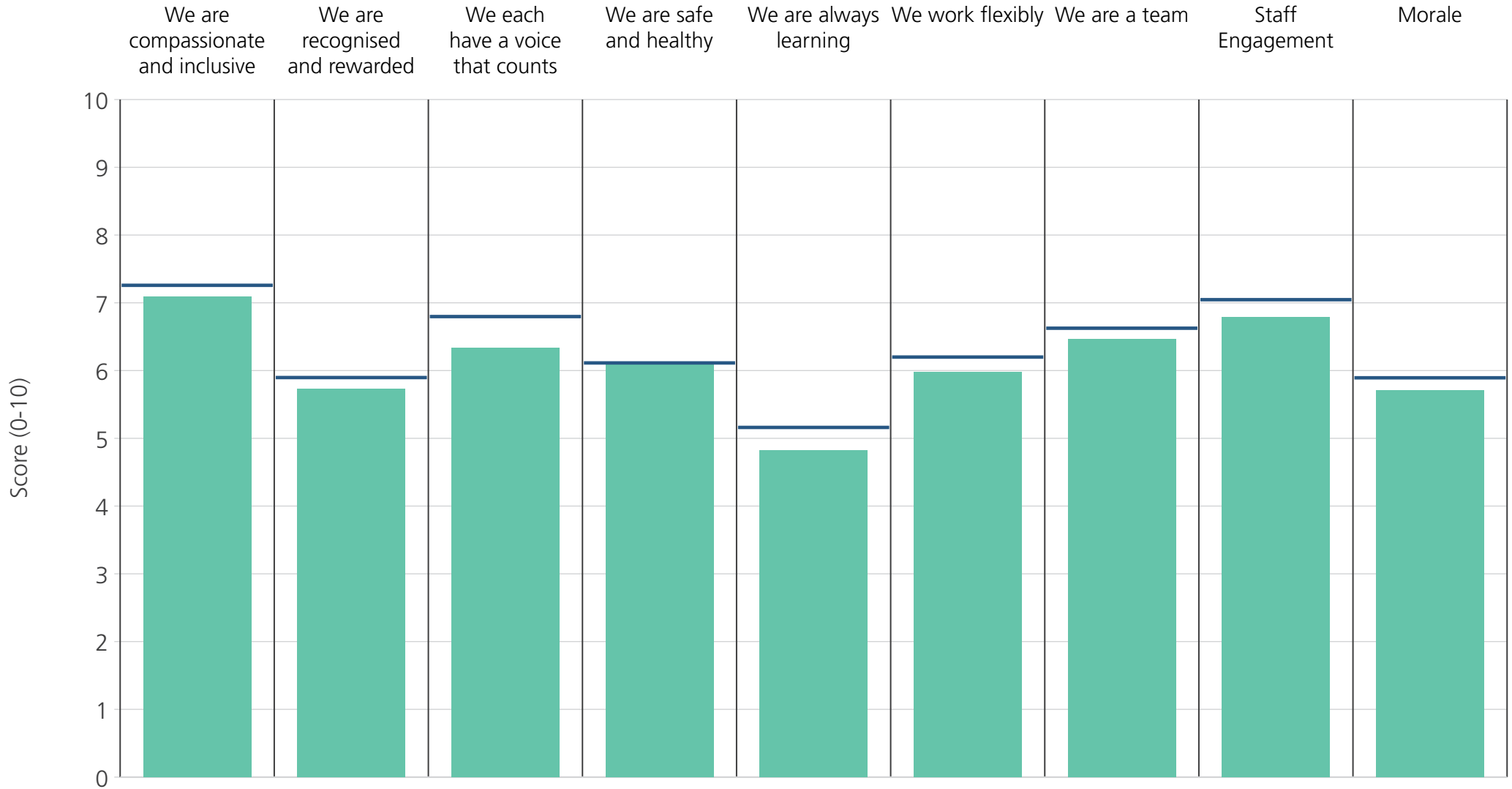


Directorate	7.0	5.6	6.7	5.8	4.7	5.8	6.4	7.0	5.6
Your org	7.3	5.9	6.8	6.1	5.2	6.2	6.6	7.0	5.9
Responses	124	130	123	123	113	127	125	130	129

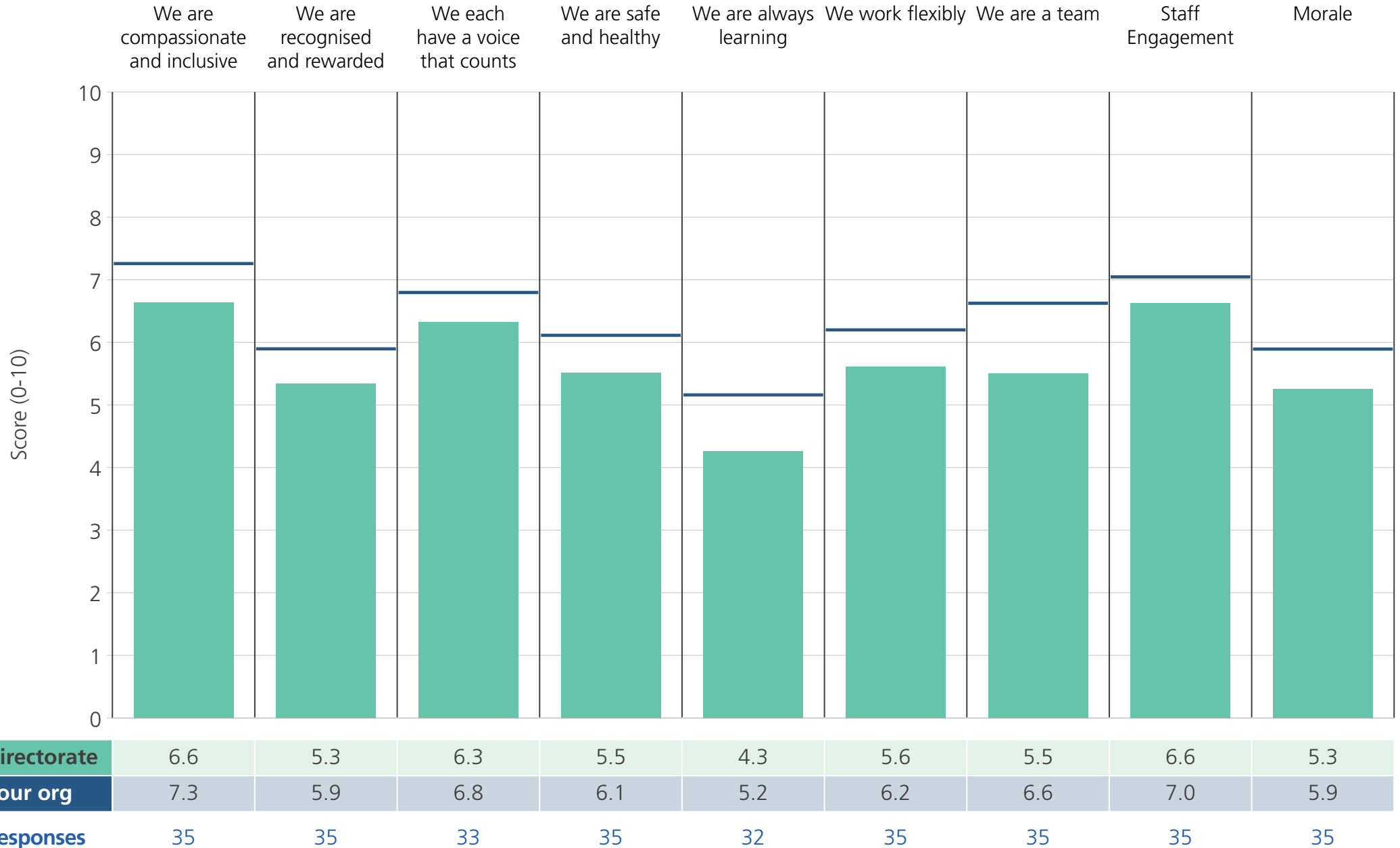


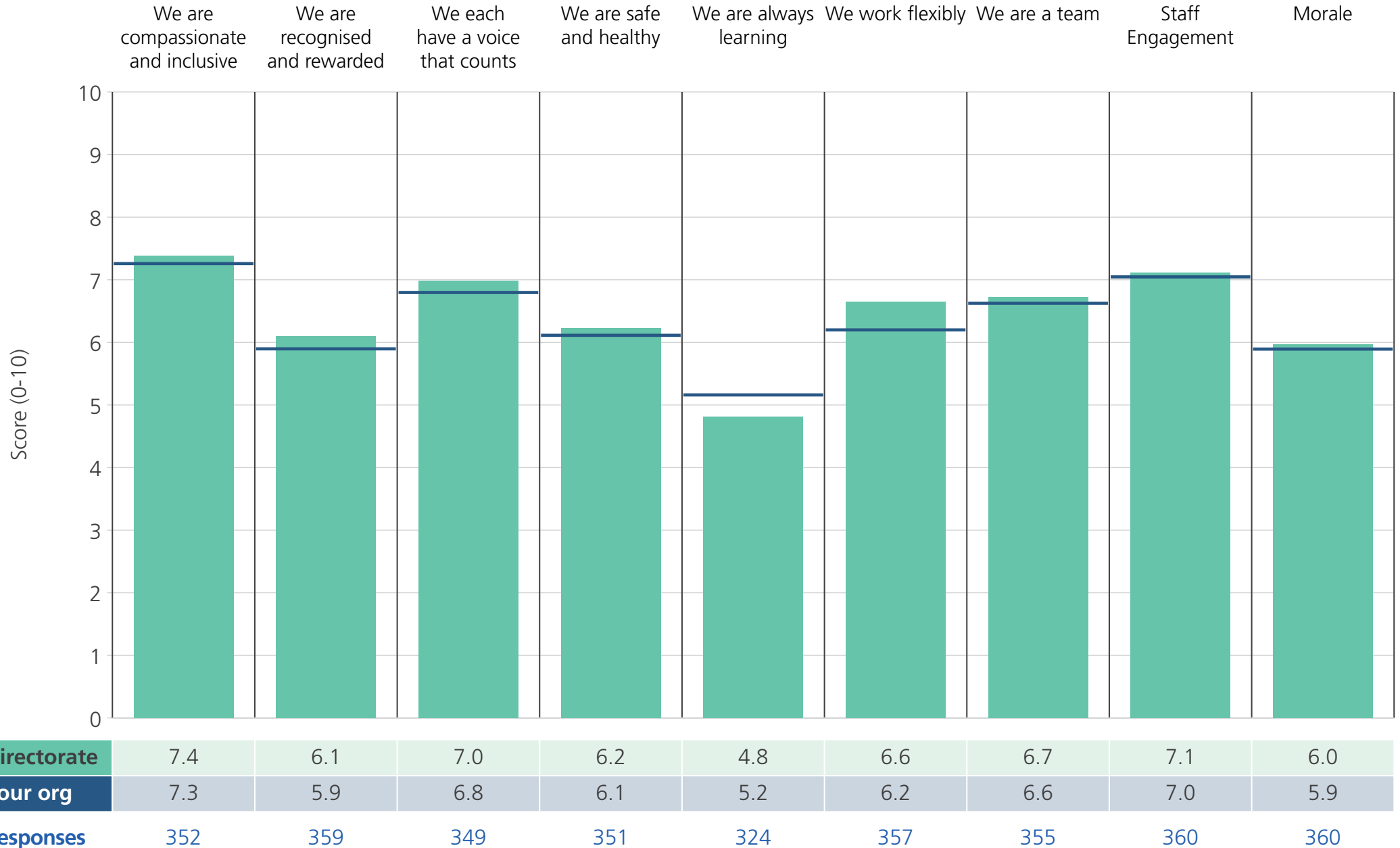


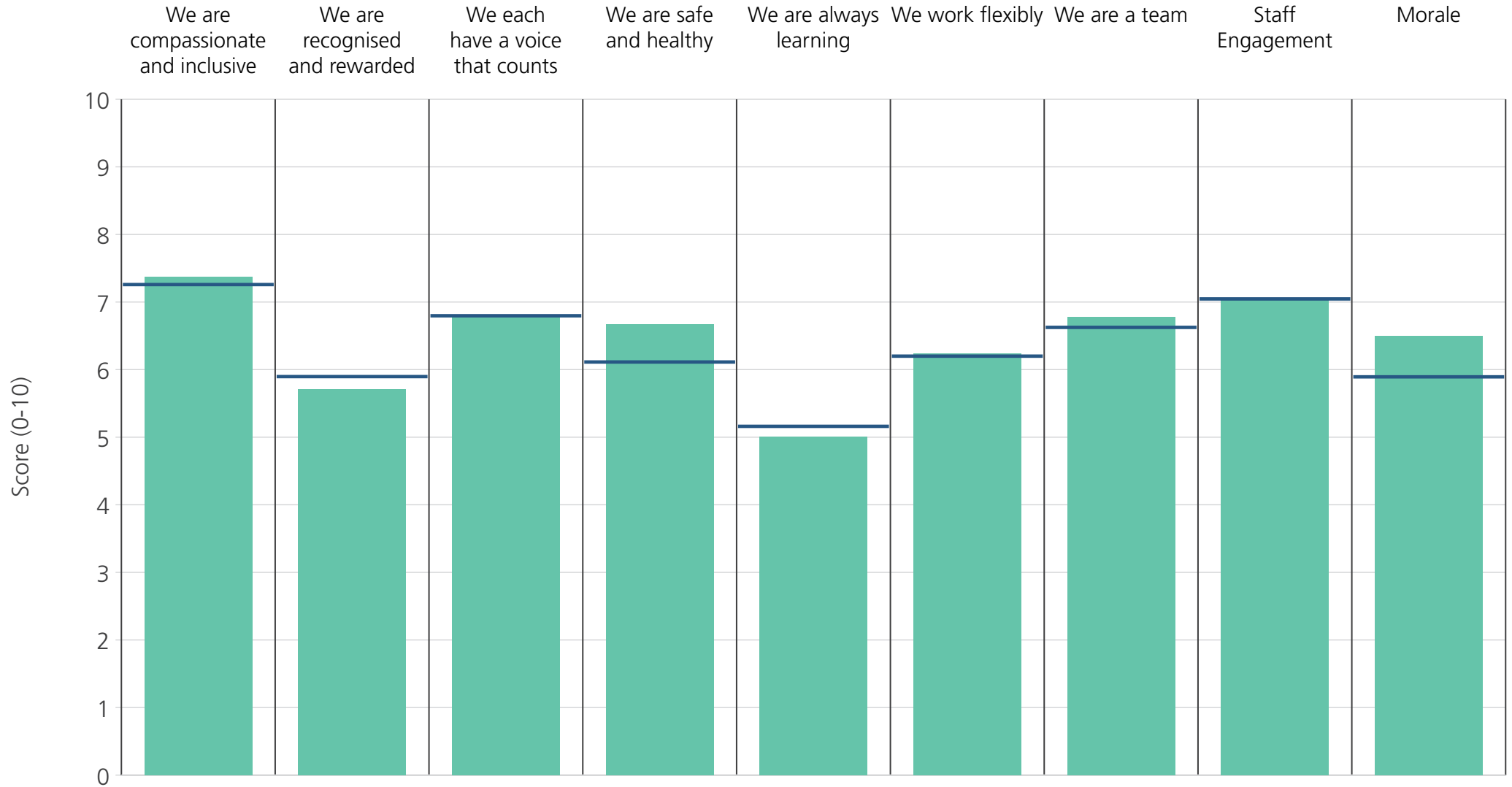
Directorate	6.3	4.7	5.7	5.6	4.1	4.8	5.2	6.1	4.9
Your org	7.3	5.9	6.8	6.1	5.2	6.2	6.6	7.0	5.9
Responses	73	77	71	74	65	76	73	77	76



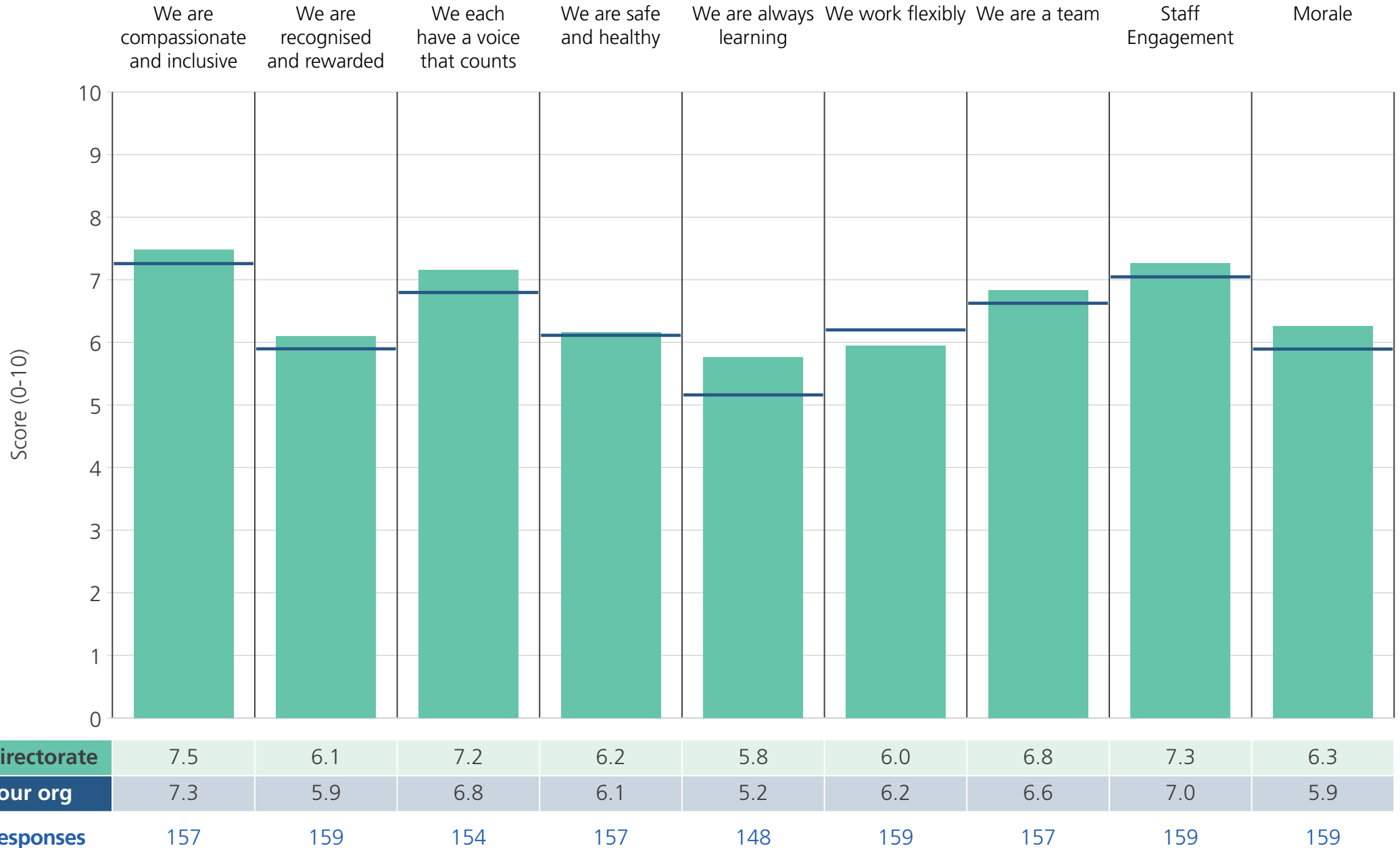
Directorate	7.1	5.7	6.3	6.1	4.8	6.0	6.5	6.8	5.7
Your org	7.3	5.9	6.8	6.1	5.2	6.2	6.6	7.0	5.9
Responses	44	45	43	44	42	45	44	45	45

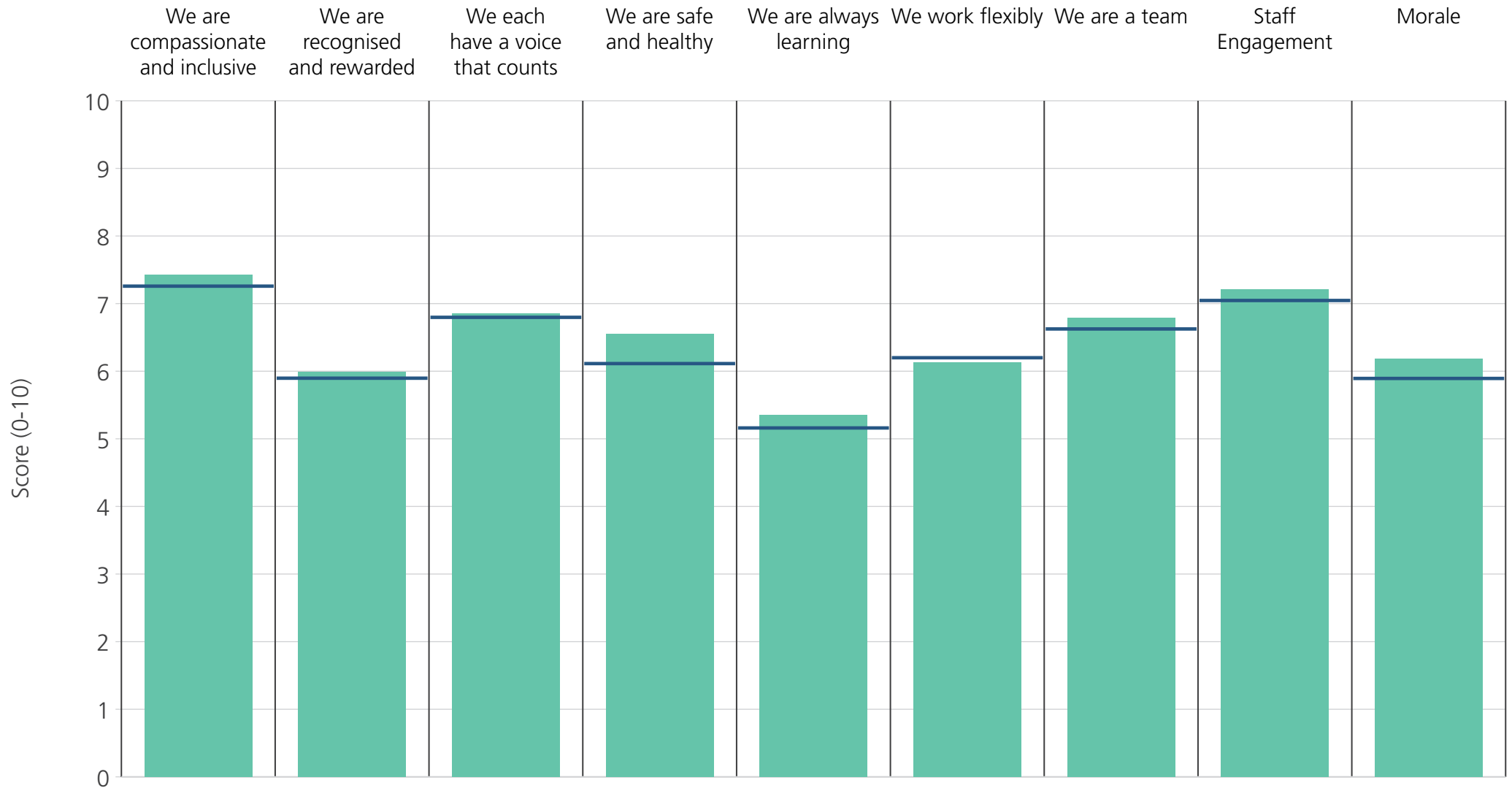




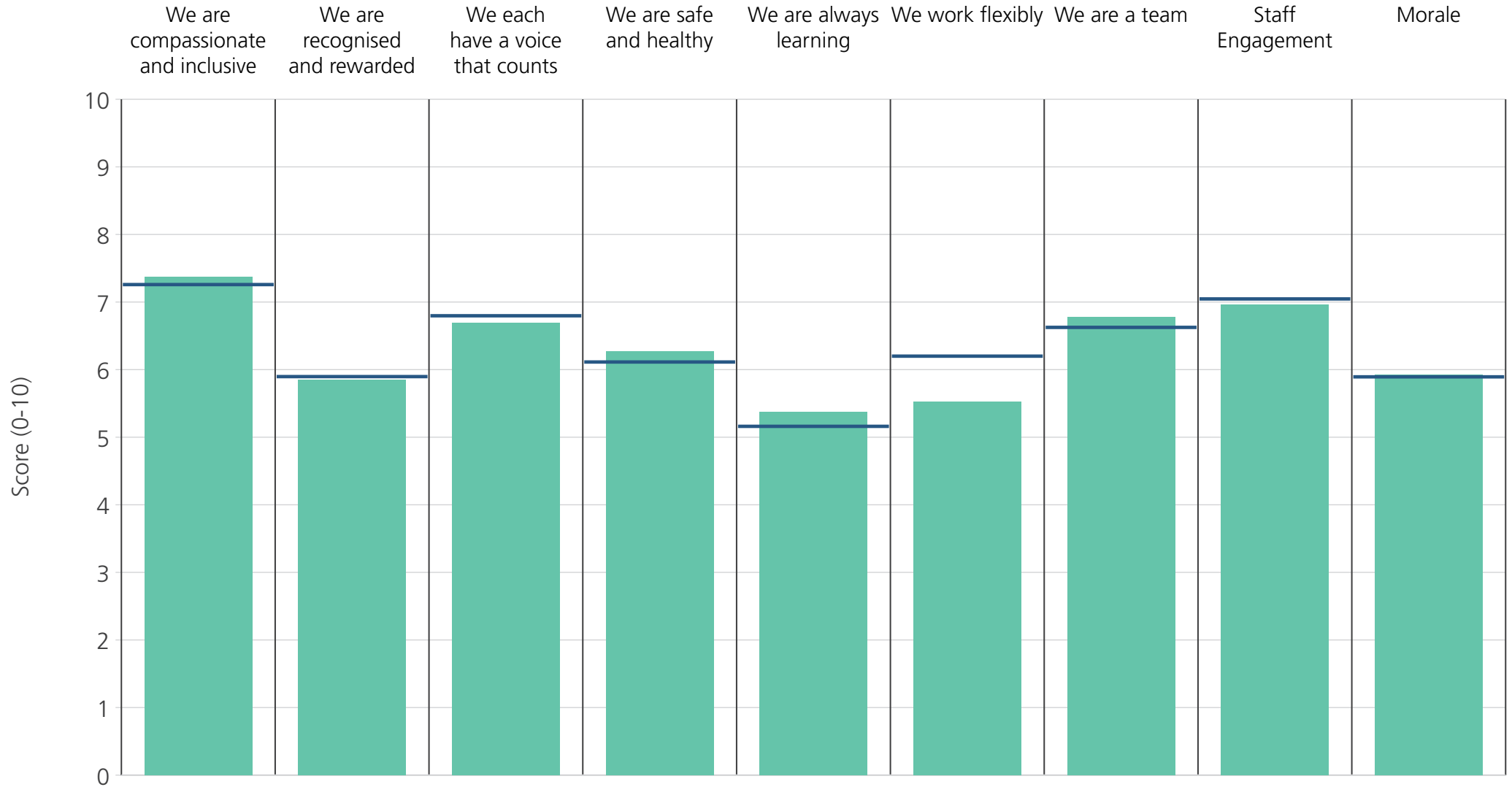


Directorate	7.4	5.7	6.8	6.7	5.0	6.2	6.8	7.1	6.5
Your org	7.3	5.9	6.8	6.1	5.2	6.2	6.6	7.0	5.9
Responses	61	61	61	59	58	61	61	61	61

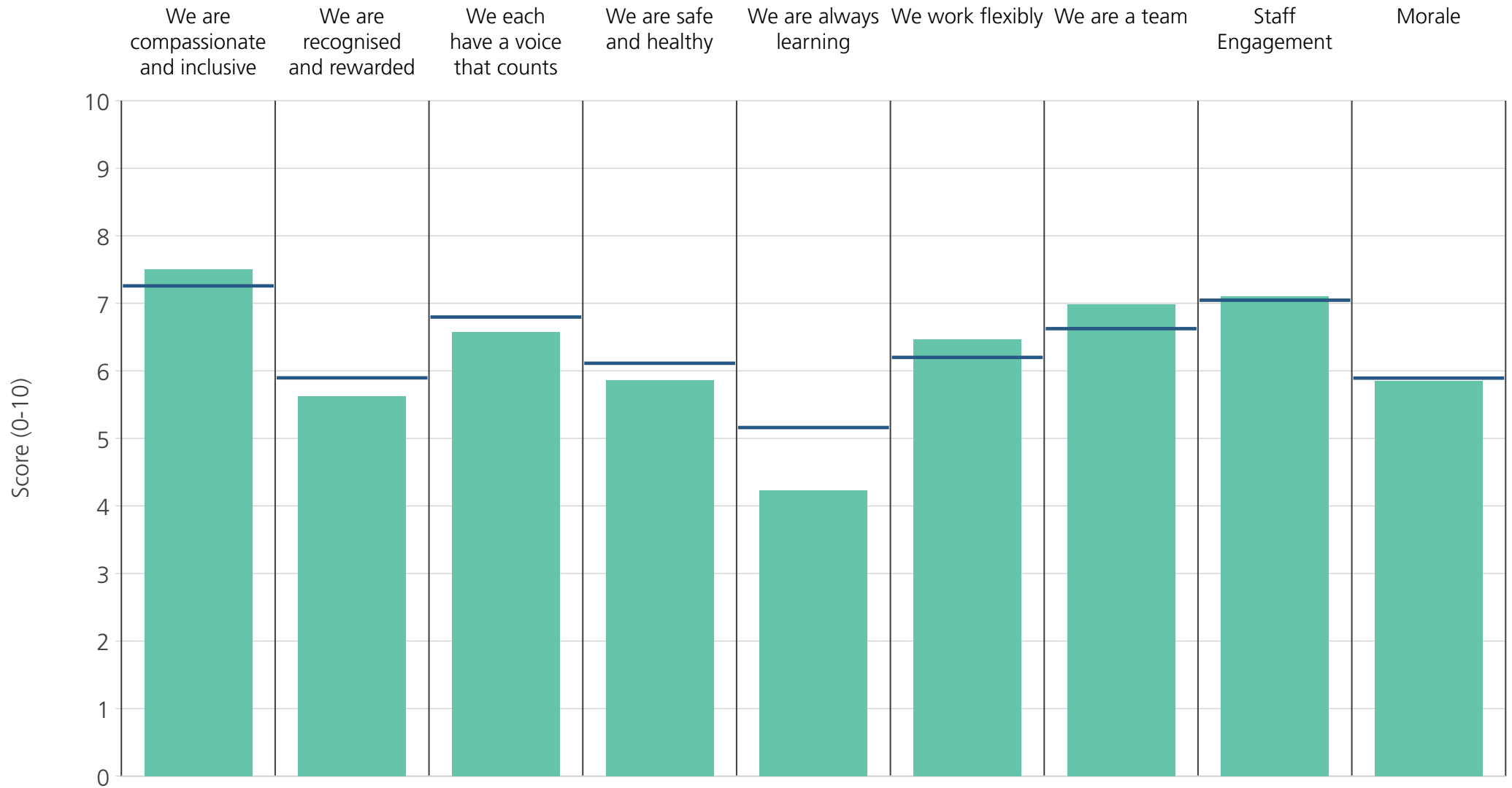




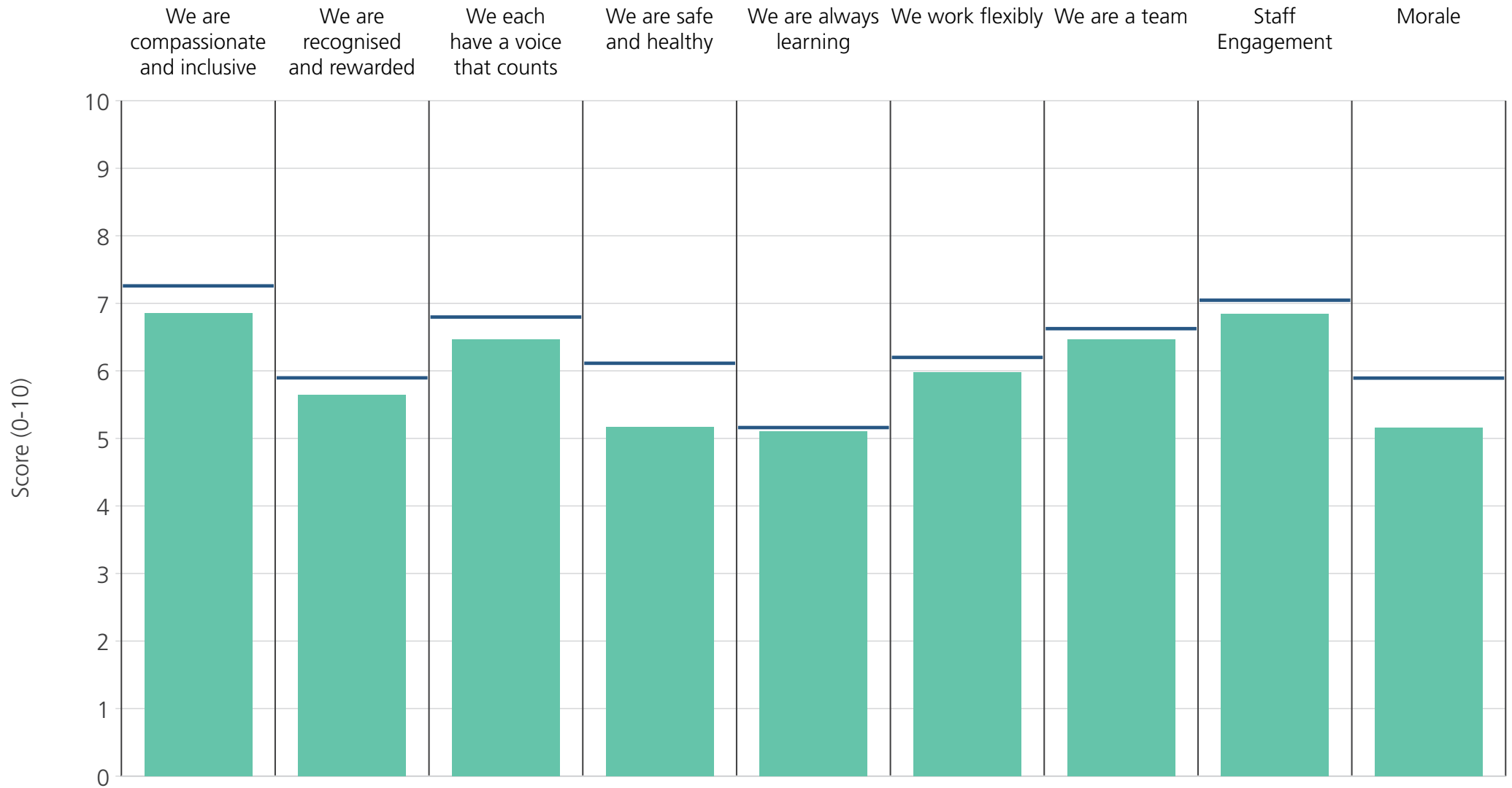
Directorate	7.4	6.0	6.9	6.5	5.4	6.1	6.8	7.2	6.2
Your org	7.3	5.9	6.8	6.1	5.2	6.2	6.6	7.0	5.9
Responses	115	118	115	115	110	117	115	118	118



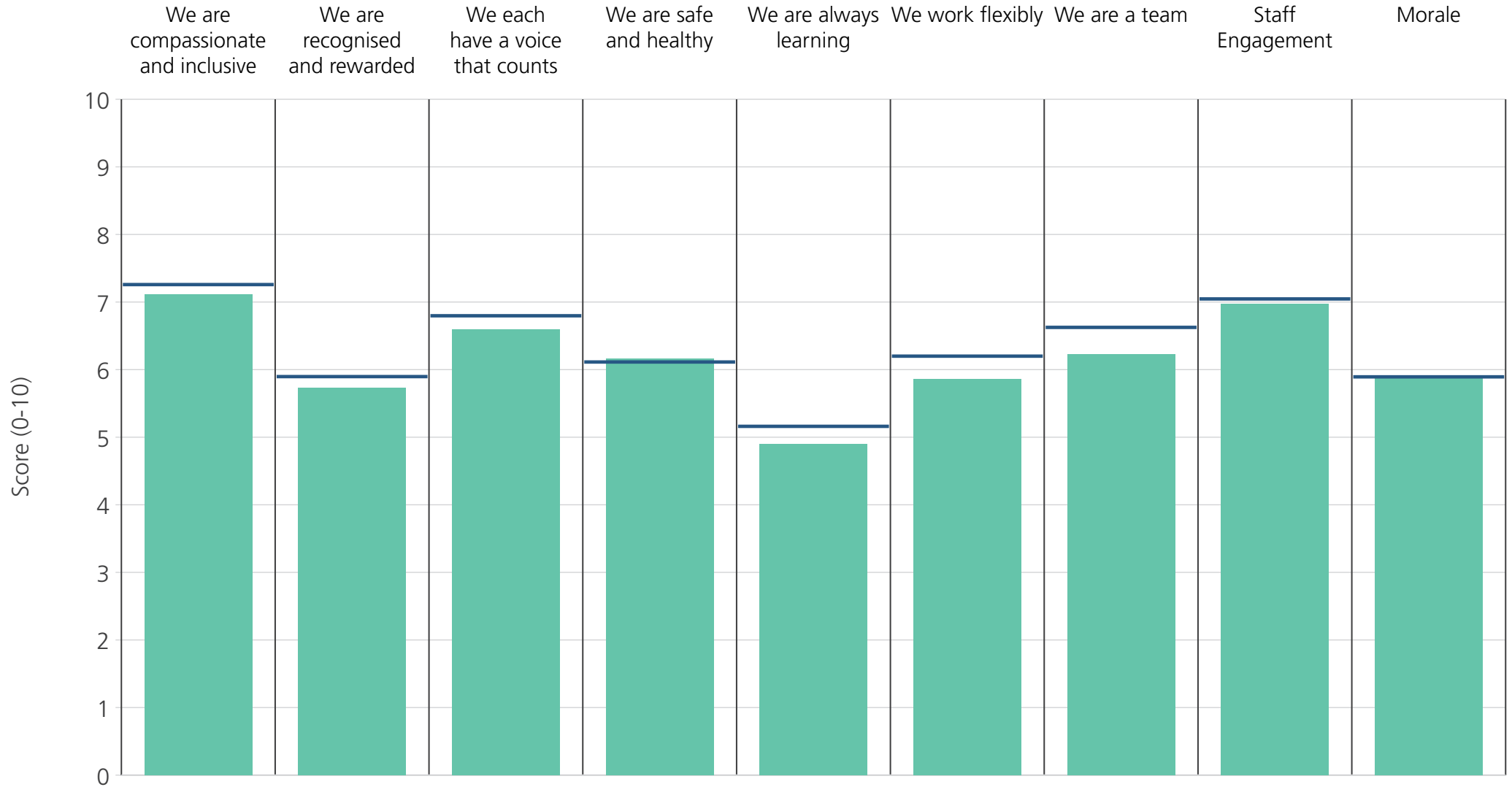
Directorate	7.4	5.9	6.7	6.3	5.4	5.5	6.8	7.0	5.9
Your org	7.3	5.9	6.8	6.1	5.2	6.2	6.6	7.0	5.9
Responses	52	52	52	52	47	52	52	52	52



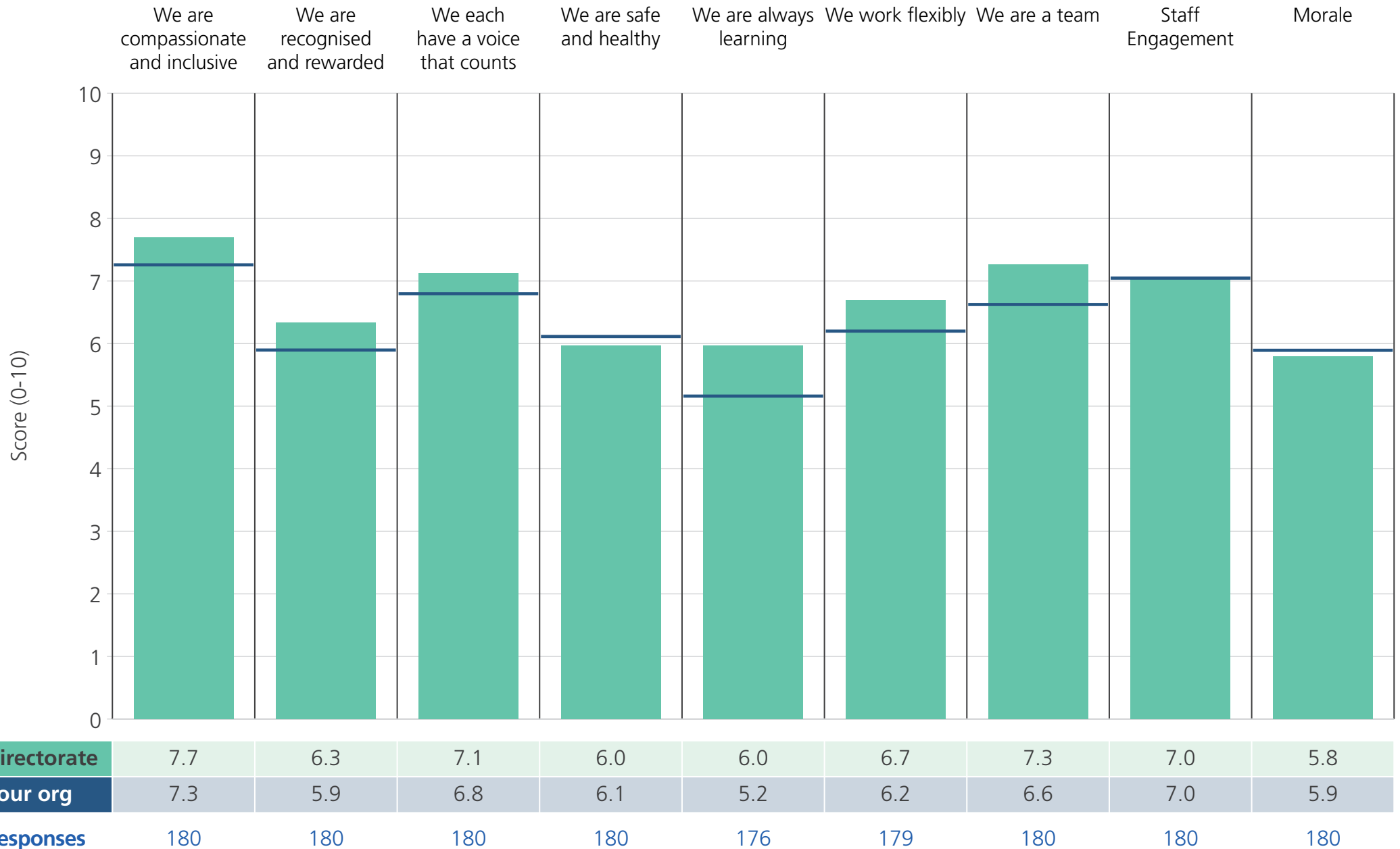
Directorate	7.5	5.6	6.6	5.9	4.2	6.5	7.0	7.1	5.8
Your org	7.3	5.9	6.8	6.1	5.2	6.2	6.6	7.0	5.9
Responses	32	33	32	32	29	33	32	33	33

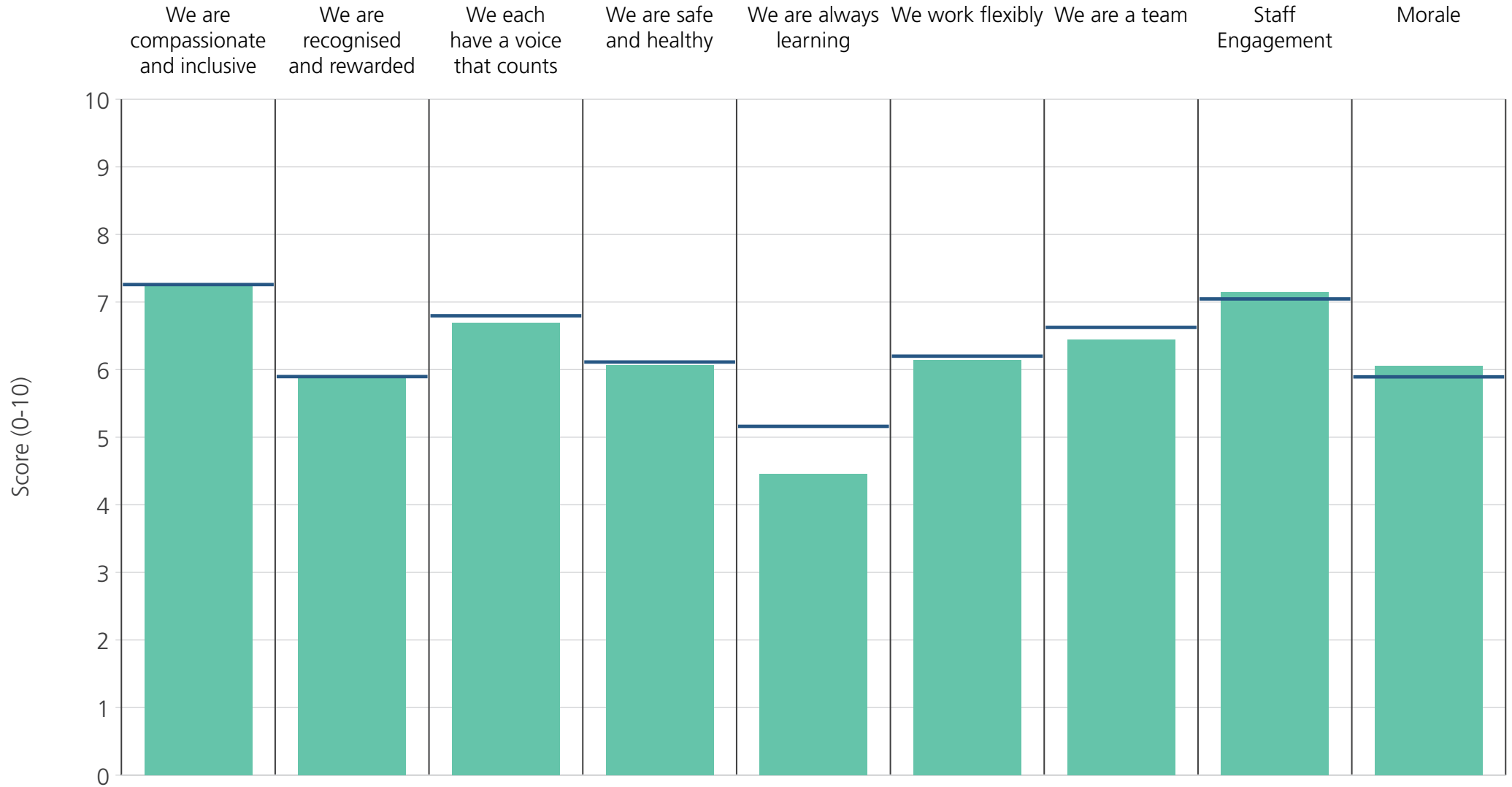


Directorate	6.9	5.6	6.5	5.2	5.1	6.0	6.5	6.8	5.2
Your org	7.3	5.9	6.8	6.1	5.2	6.2	6.6	7.0	5.9
Responses	72	75	67	69	64	73	73	74	74



Directorate	7.1	5.7	6.6	6.2	4.9	5.9	6.2	7.0	5.9
Your org	7.3	5.9	6.8	6.1	5.2	6.2	6.6	7.0	5.9
Responses	83	83	81	83	74	83	83	84	83





Directorate	7.2	5.9	6.7	6.1	4.5	6.1	6.4	7.1	6.1
Your org	7.3	5.9	6.8	6.1	5.2	6.2	6.6	7.0	5.9
Responses	80	82	81	81	73	81	80	82	82

