

Moorfields Eye Hospital NHS Foundation Trust

2021 NHS Staff Survey

Directorate Report

Contents	
Introduction	3
People Promise element and theme results – Directorates 1	4
Access Division	5
City Road Division	6
Corporate Departments	7
Corporate Nursing	8
Estates and Facilities	9
Finance Director	10
Human Resources Director	11
Informatics and IT	12
Moorfields North	13
Moorfields Private	14
Moorfields South	15
Quality and Safety Directorate	16
Research and Development (L4)	17
People Promise element and theme results – Directorates 2	18
A&E and Urgent Care (L5)	19
Access (L5)	20
Adult (L5)	21
Clinical Support Services (L5)	22
Corporate	23
Estates and Facilities (L5)	24
Finance Division	25
Hoxton Diagnostic Hub	26
IT Division	27
Moorfields Croydon	28
Moorfields East	29
Moorfields Northwest	30
Moorfields Private (L5)	31
Moorfields St Georges	32
North & South Management	33
Nursing and AHPs	34
Paediatrics and Strabismus (L5)	35
Performance and Information Division	36
Quality and Safety (L5)	37
Research and Development (L5)	38
Service Improvement and Sustainability	39
Strategy and Business Development	40
Workforce and OD Division	41

This directorate report for Moorfields Eye Hospital NHS Foundation Trust contains results by directorate for People Promise element and theme results from the 2021 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

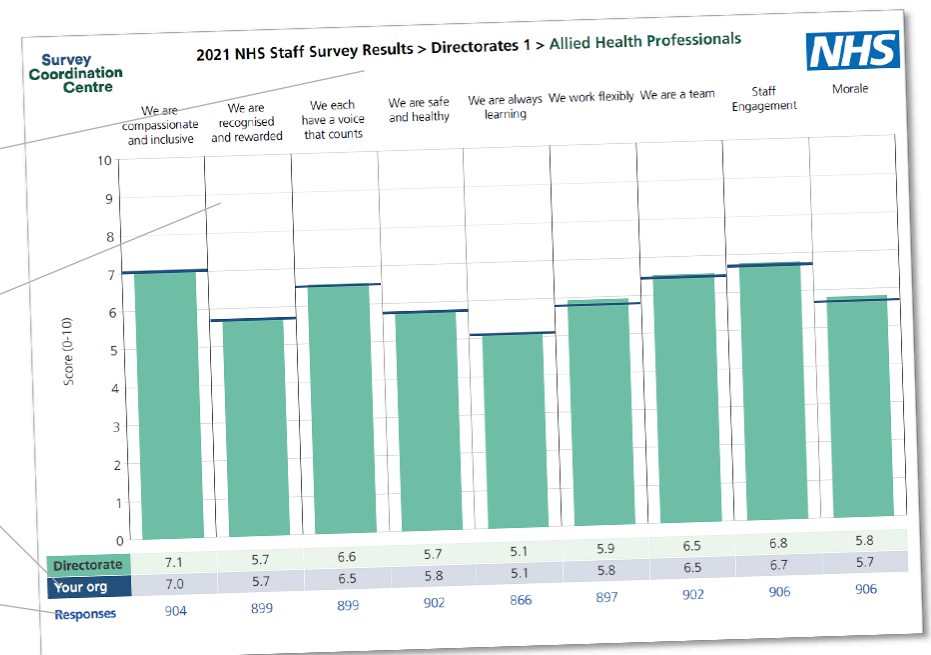
The directorate breakdowns used in this report were provided and defined by Moorfields Eye Hospital NHS Foundation Trust. Details of how the People Promise element and theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2021 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all People Promise element and theme results, a higher score is a better result than a lower score.

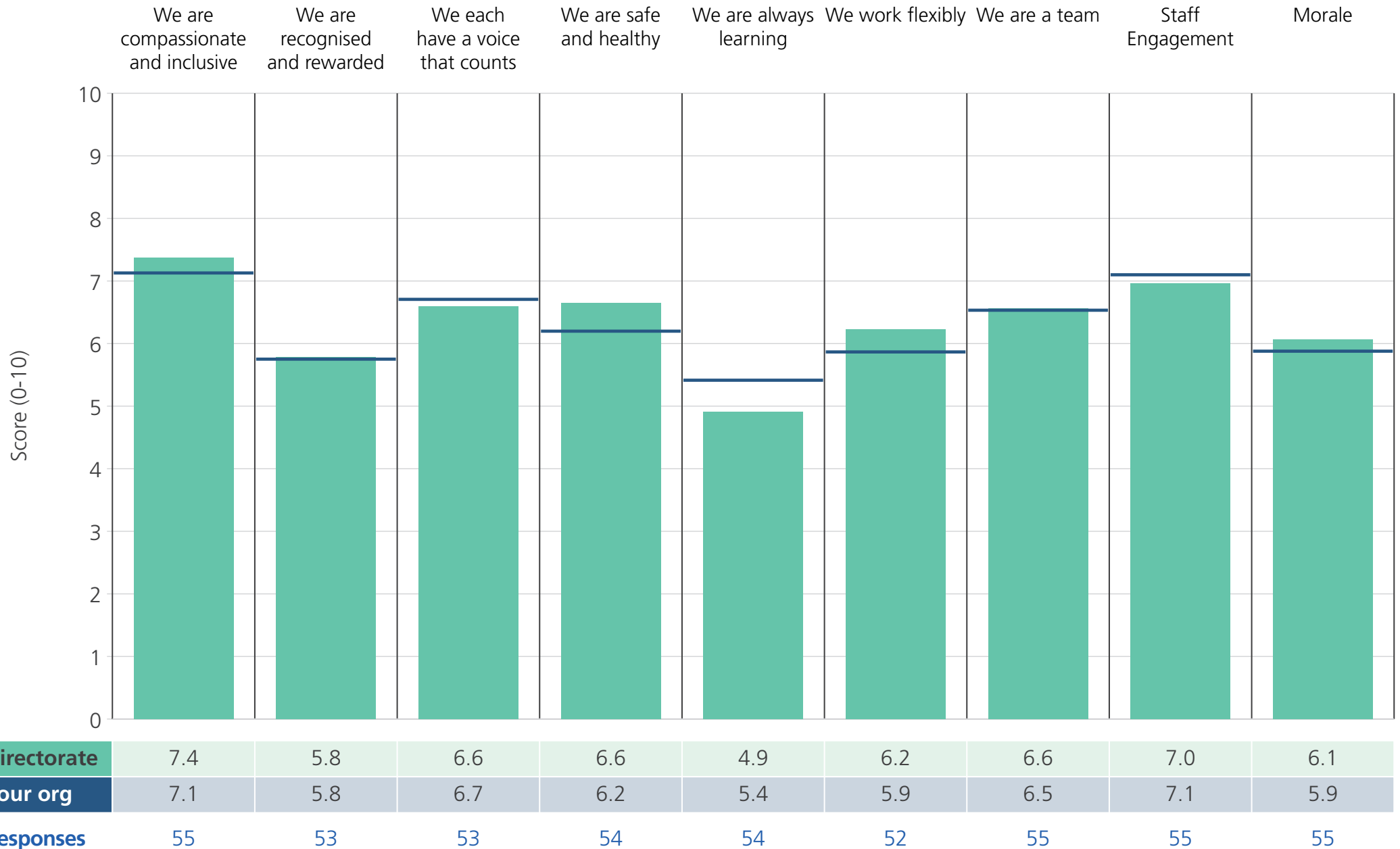
The **number of responses** feeding into each measures and sub-scores **for the given directorate** is specified below the table containing the directorate and trust scores.

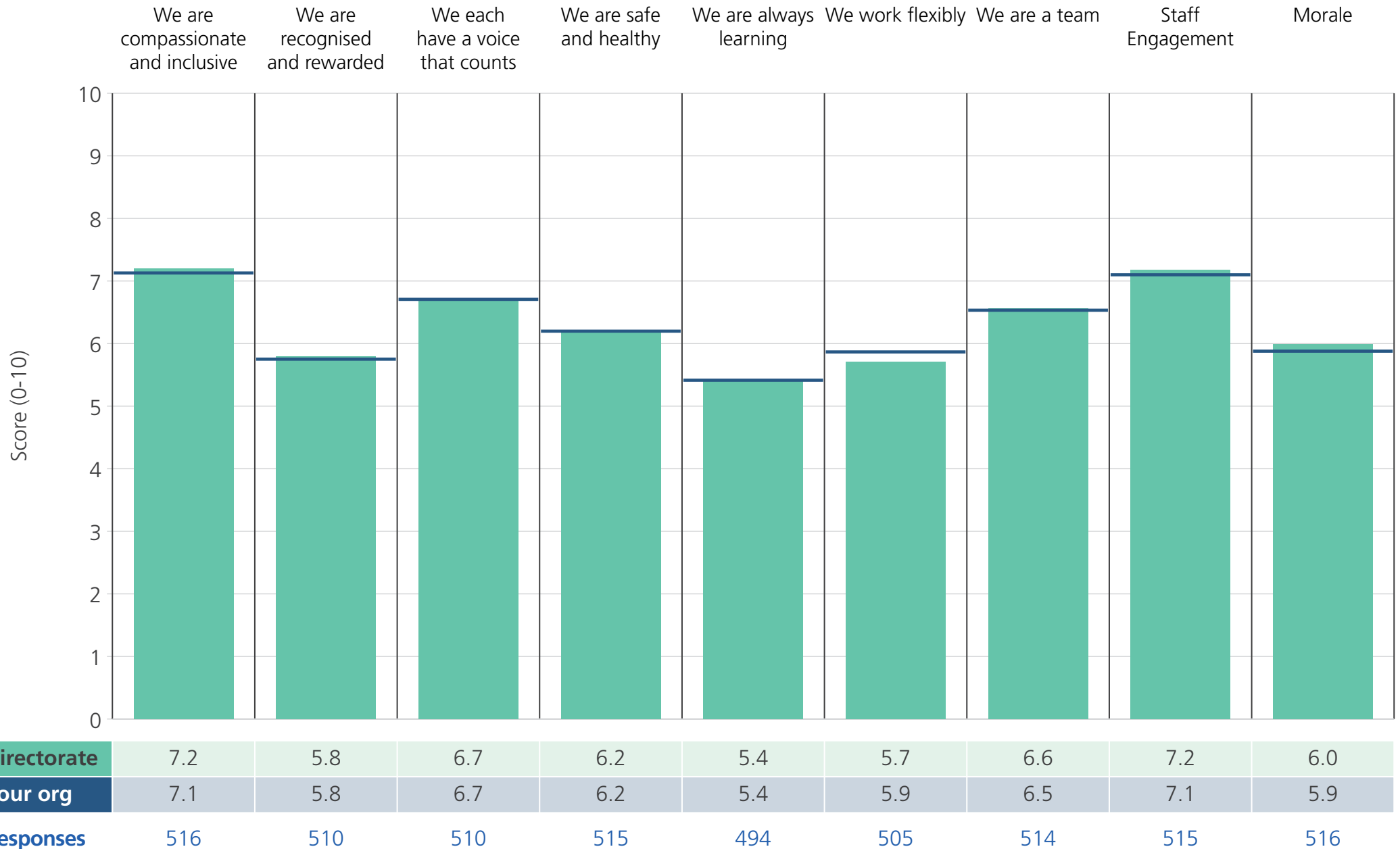


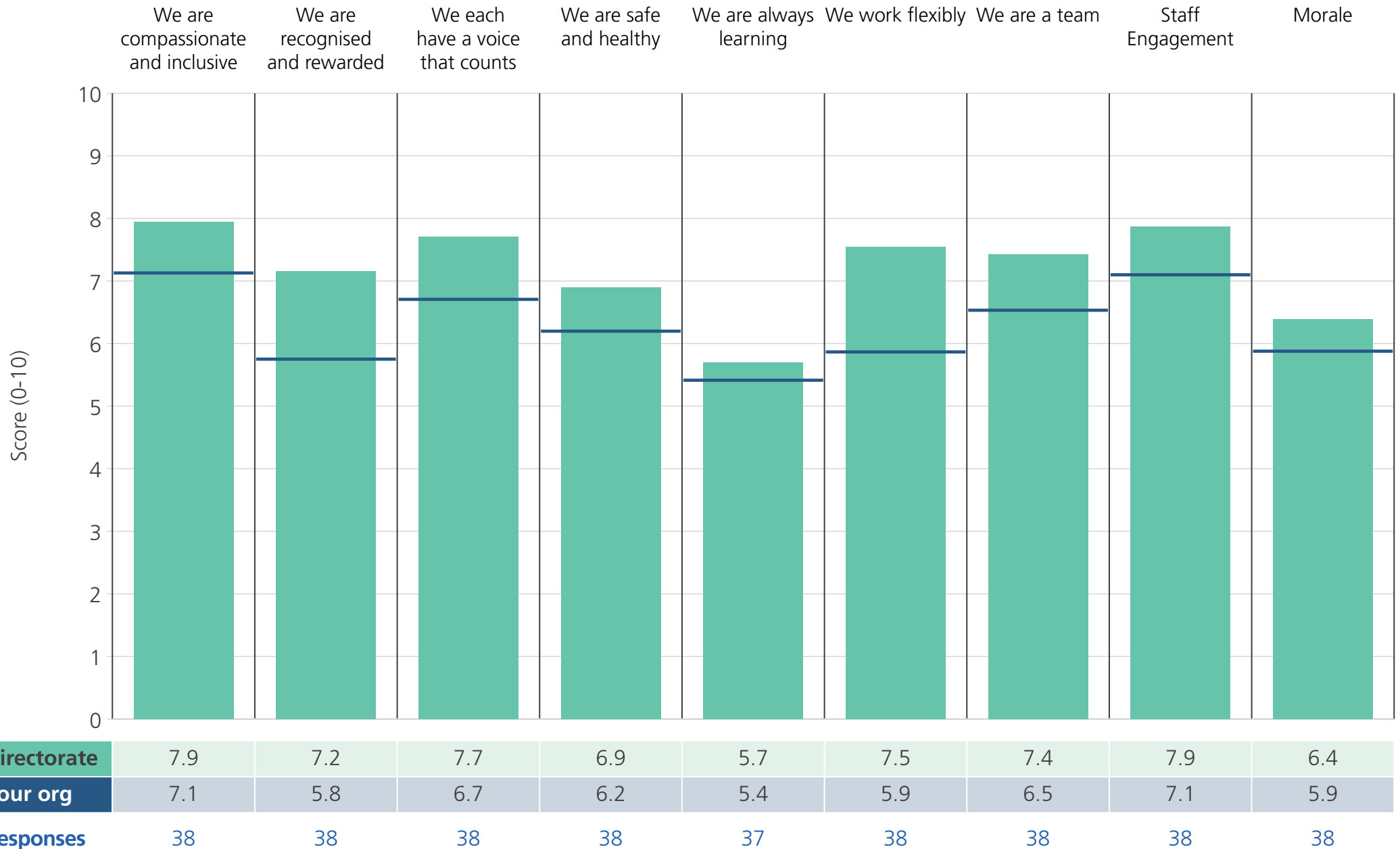
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

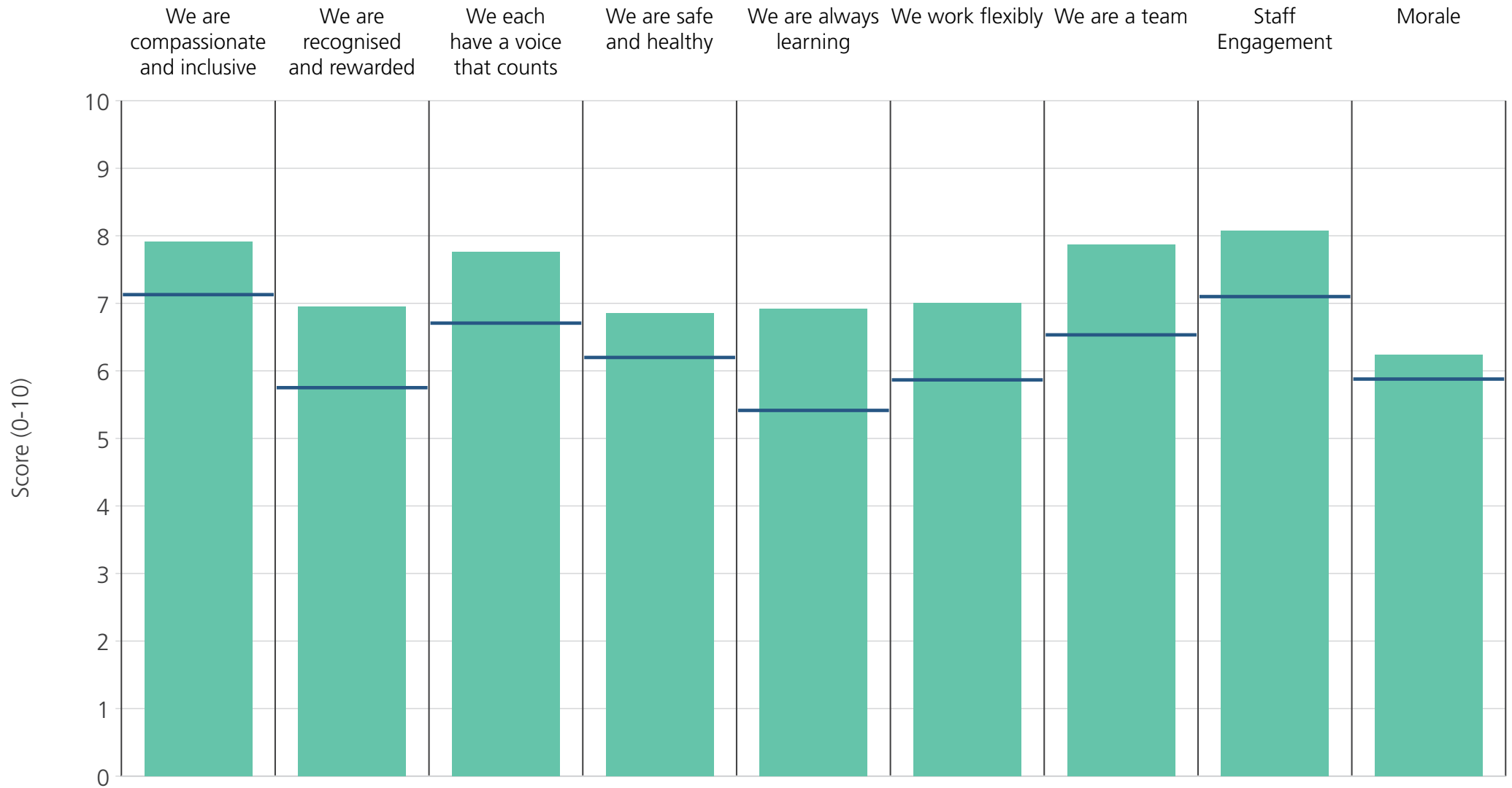
Directorates 1

Moorfields Eye Hospital NHS Foundation Trust
2021 NHS Staff Survey Results

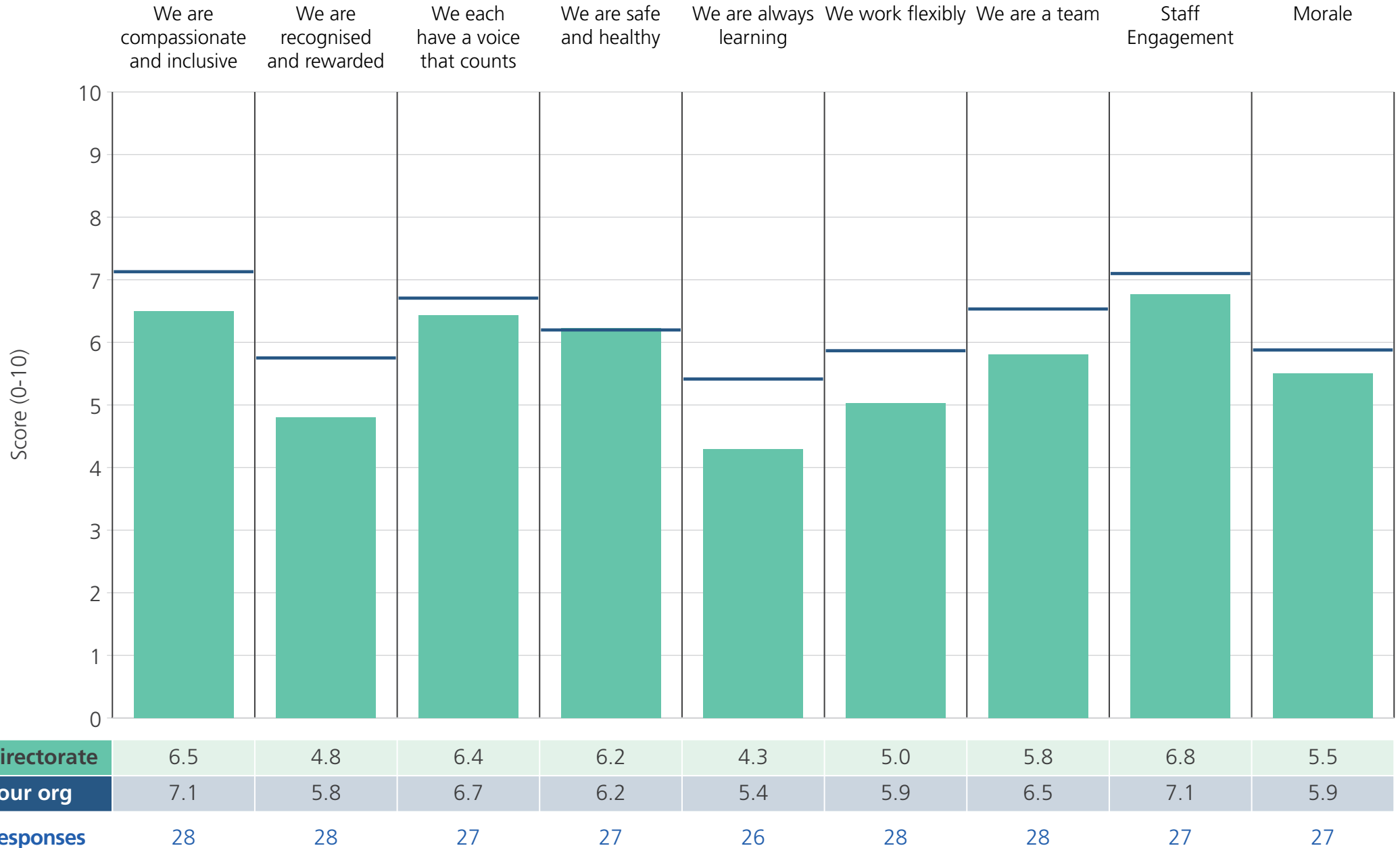


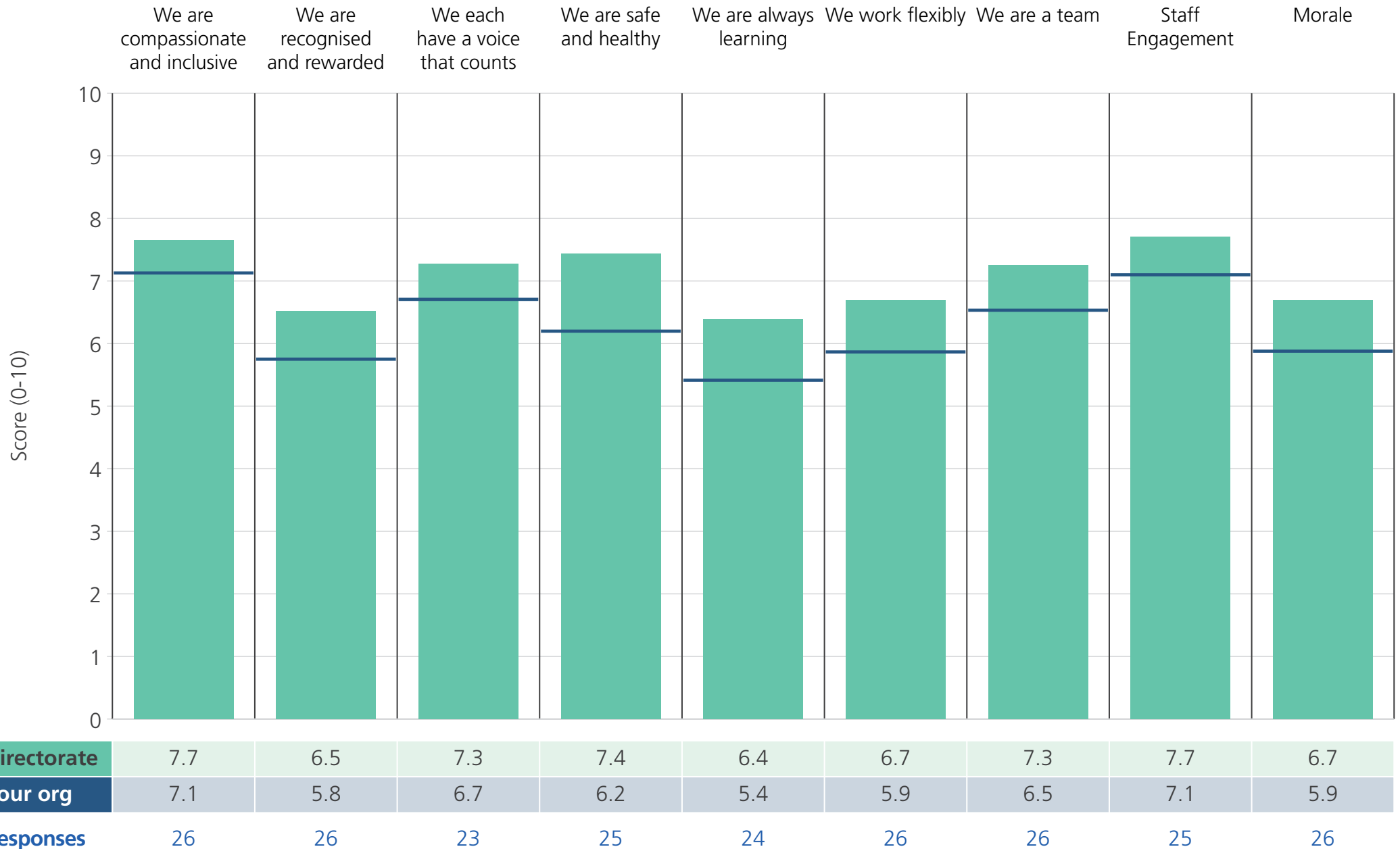


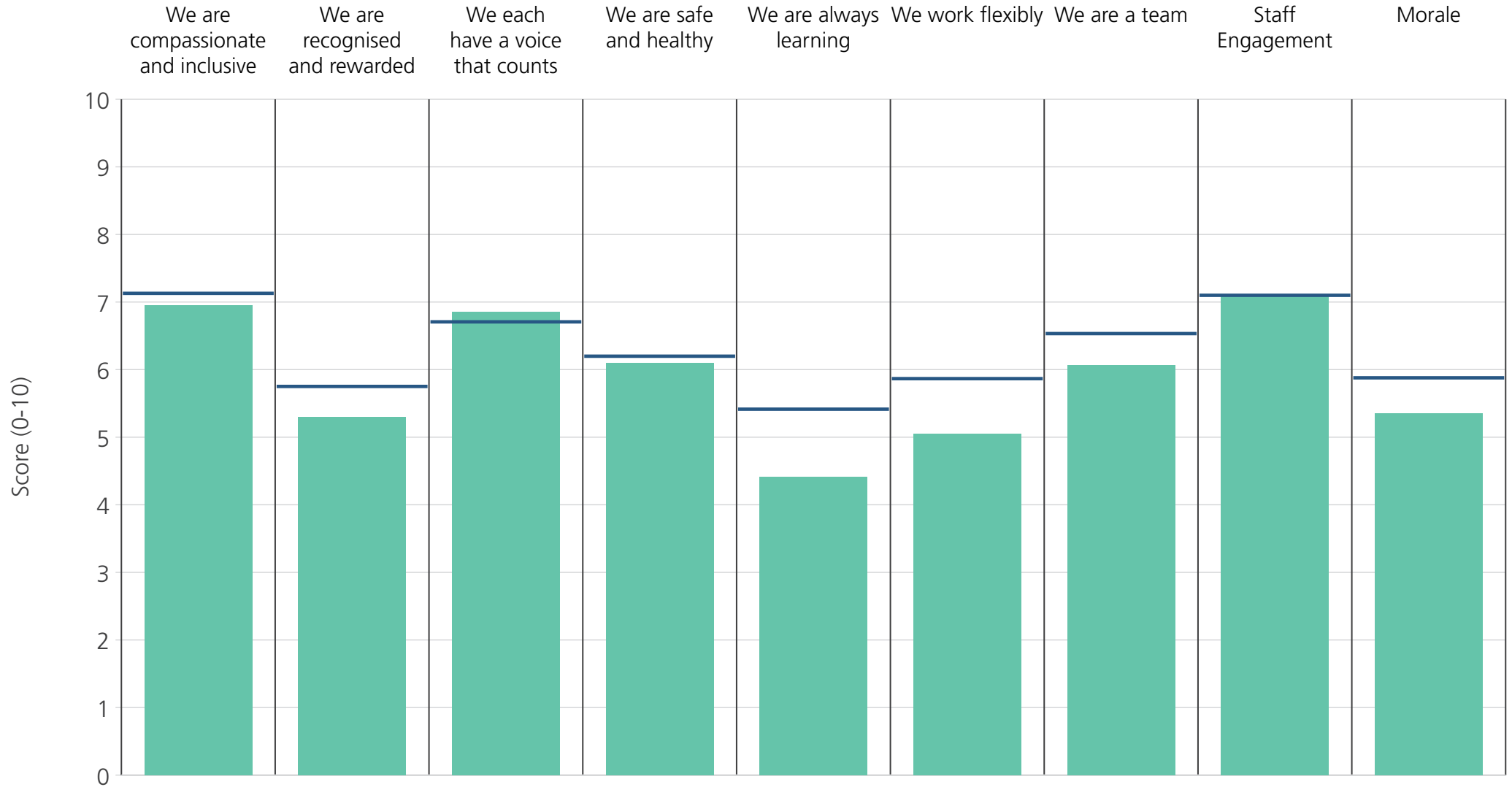




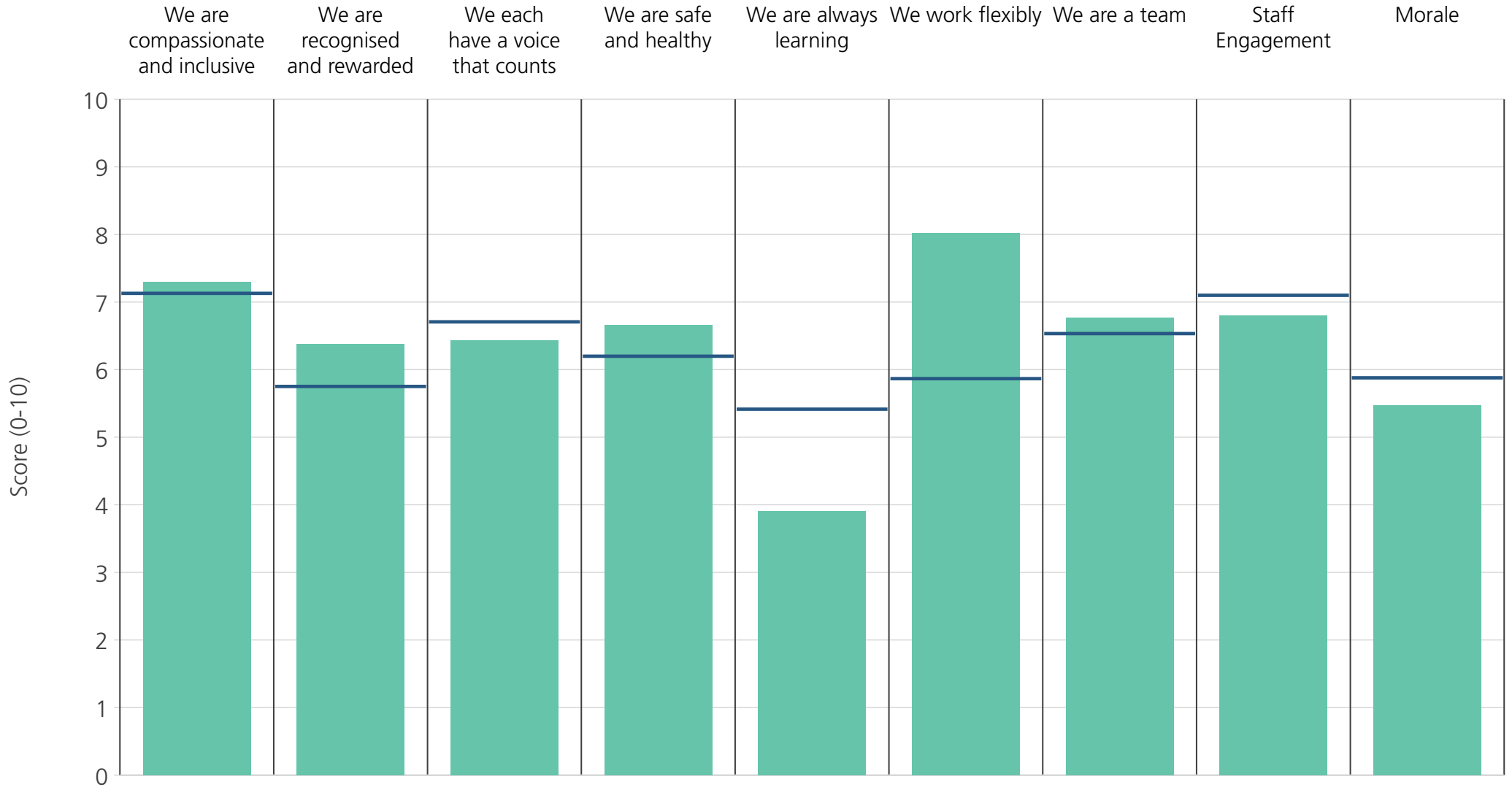
Directorate	7.9	6.9	7.8	6.9	6.9	7.0	7.9	8.1	6.2
Your org	7.1	5.8	6.7	6.2	5.4	5.9	6.5	7.1	5.9
Responses	20	20	20	20	19	20	20	20	20



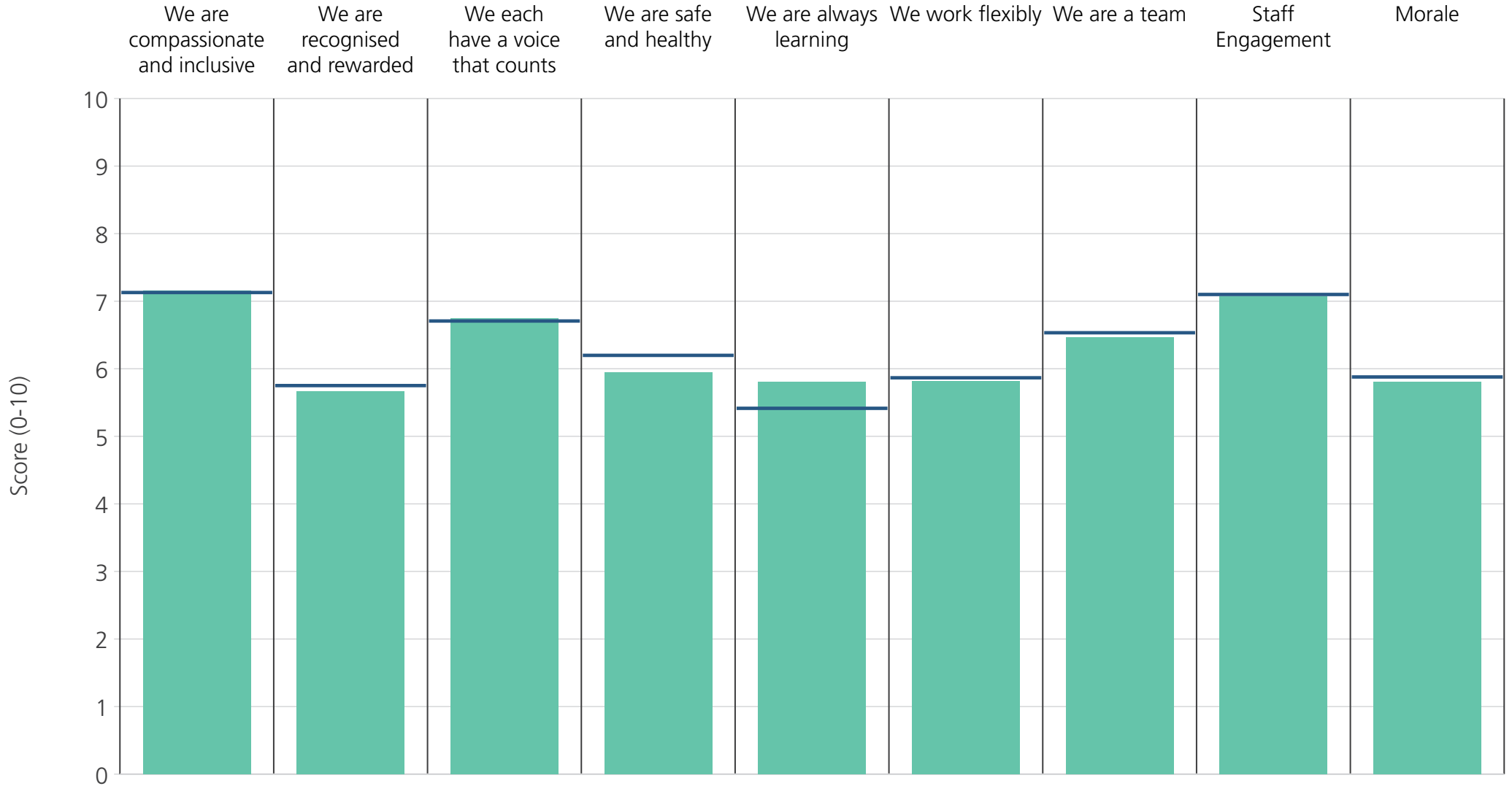




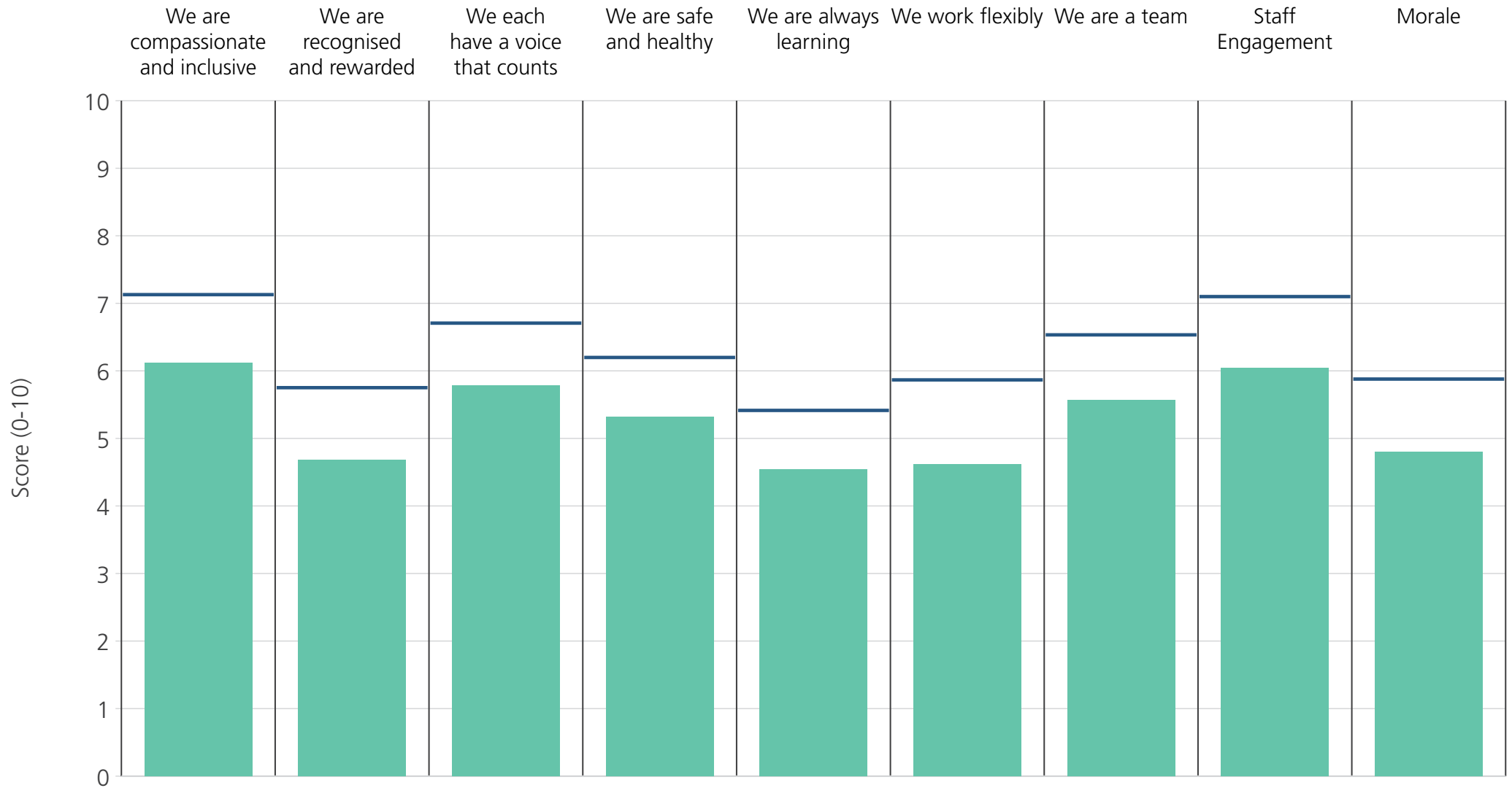
Directorate	6.9	5.3	6.9	6.1	4.4	5.0	6.1	7.1	5.4
Your org	7.1	5.8	6.7	6.2	5.4	5.9	6.5	7.1	5.9
Responses	34	34	34	34	33	34	34	34	34



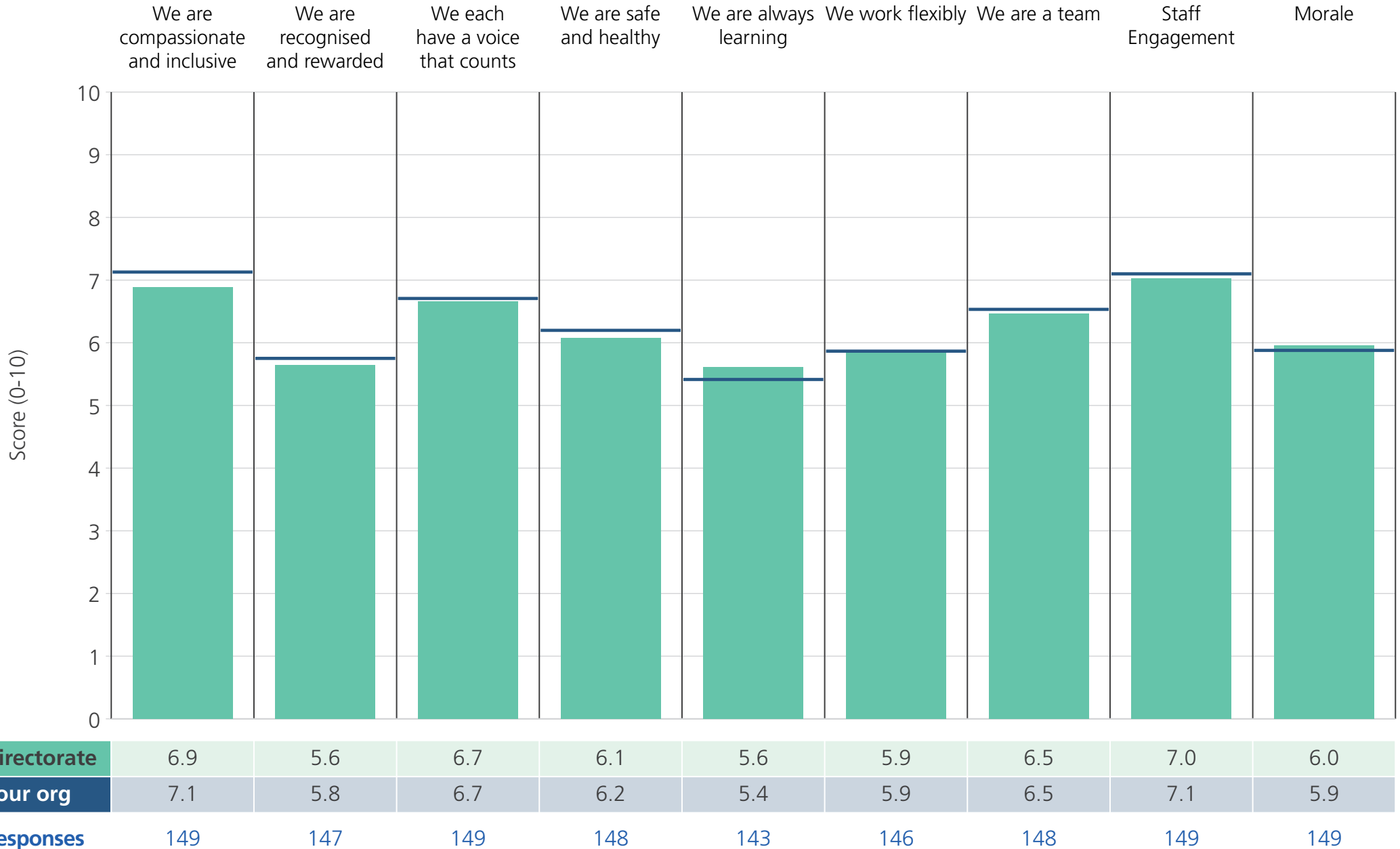
Directorate	7.3	6.4	6.4	6.7	3.9	8.0	6.8	6.8	5.5
Your org	7.1	5.8	6.7	6.2	5.4	5.9	6.5	7.1	5.9
Responses	21	20	21	21	19	20	21	21	21

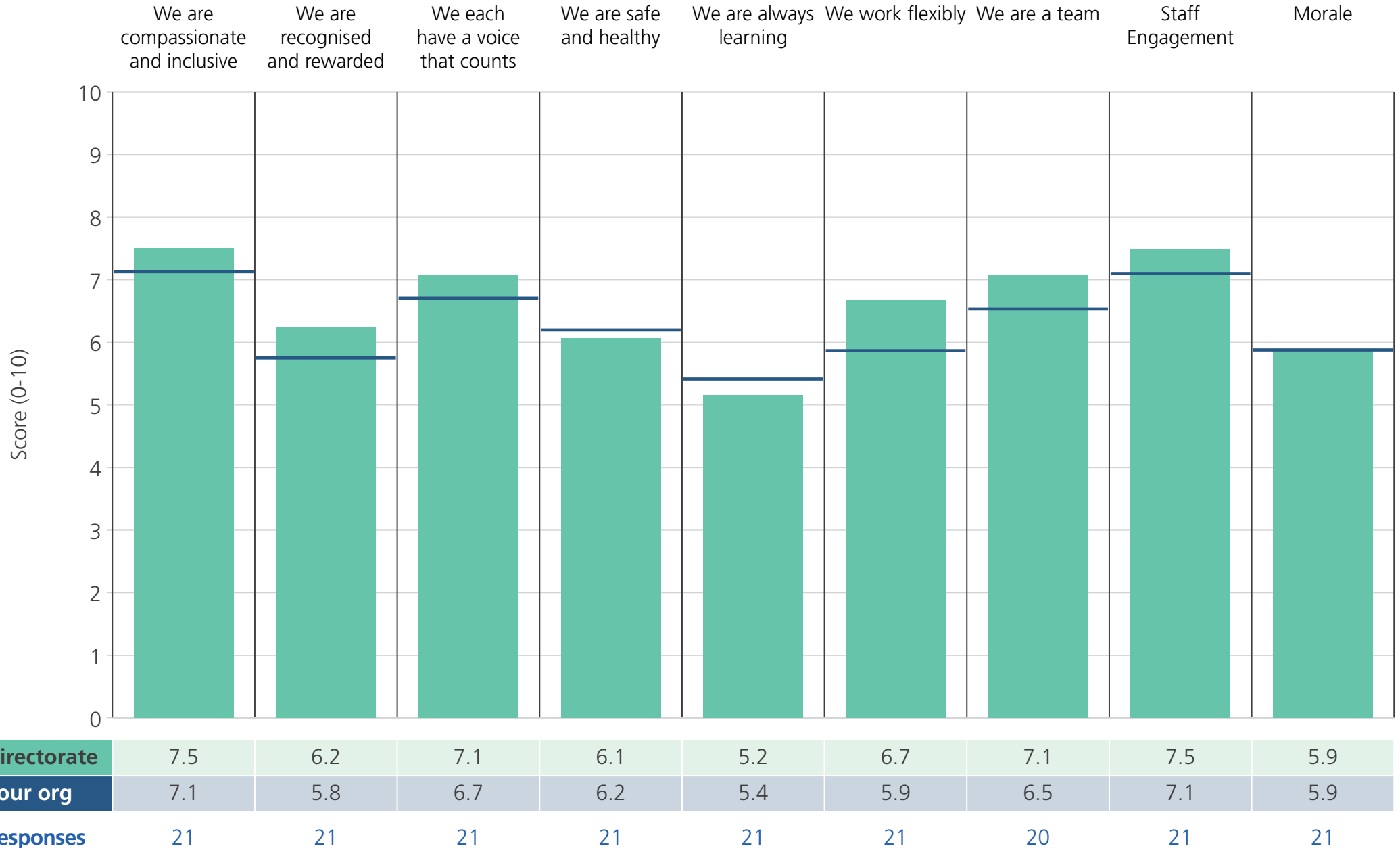


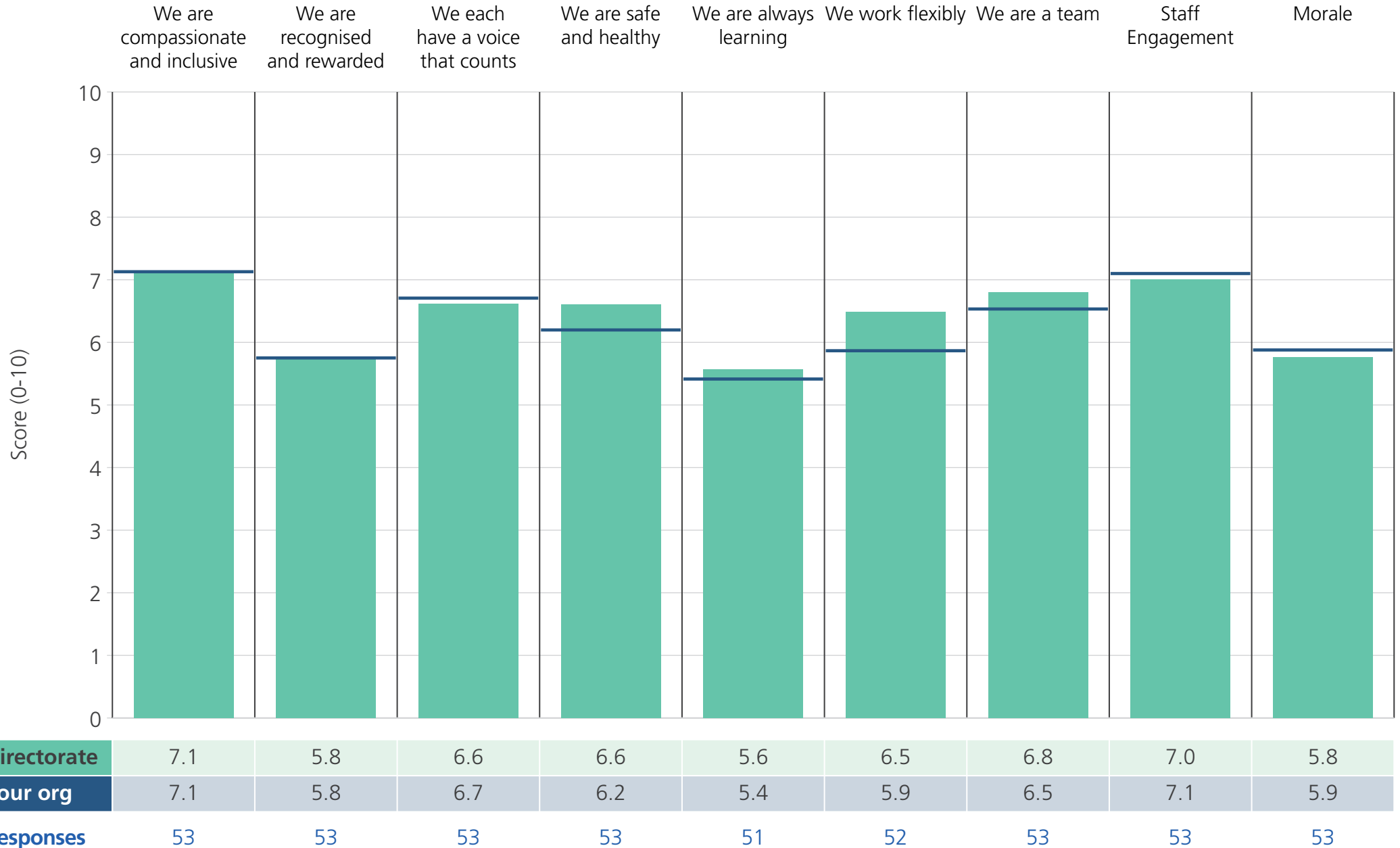
Directorate	7.2	5.7	6.7	6.0	5.8	5.8	6.5	7.1	5.8
Your org	7.1	5.8	6.7	6.2	5.4	5.9	6.5	7.1	5.9
Responses	204	204	203	201	198	203	203	204	204



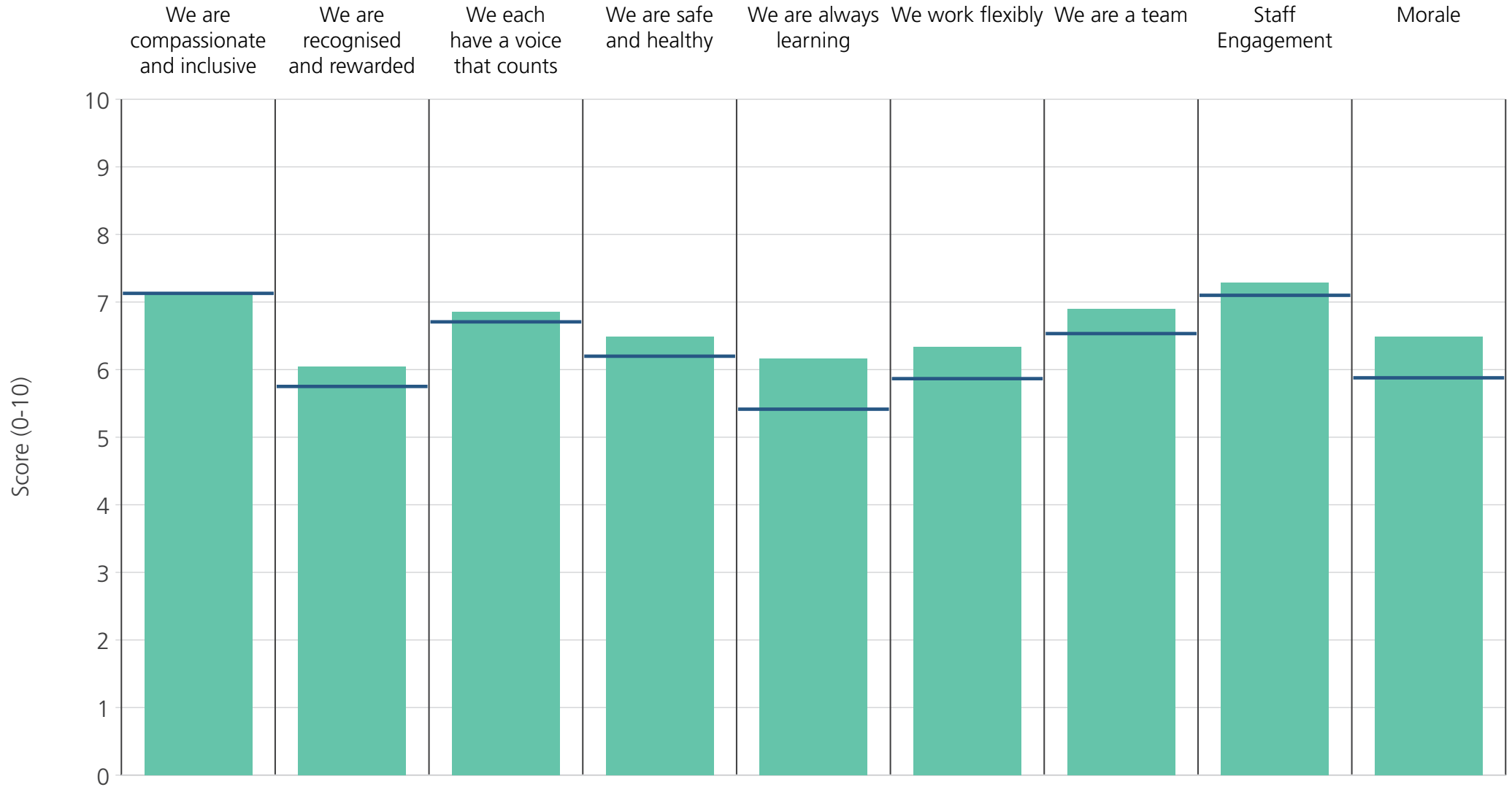
Directorate	6.1	4.7	5.8	5.3	4.5	4.6	5.6	6.0	4.8
Your org	7.1	5.8	6.7	6.2	5.4	5.9	6.5	7.1	5.9
Responses	66	64	67	66	65	64	66	67	67



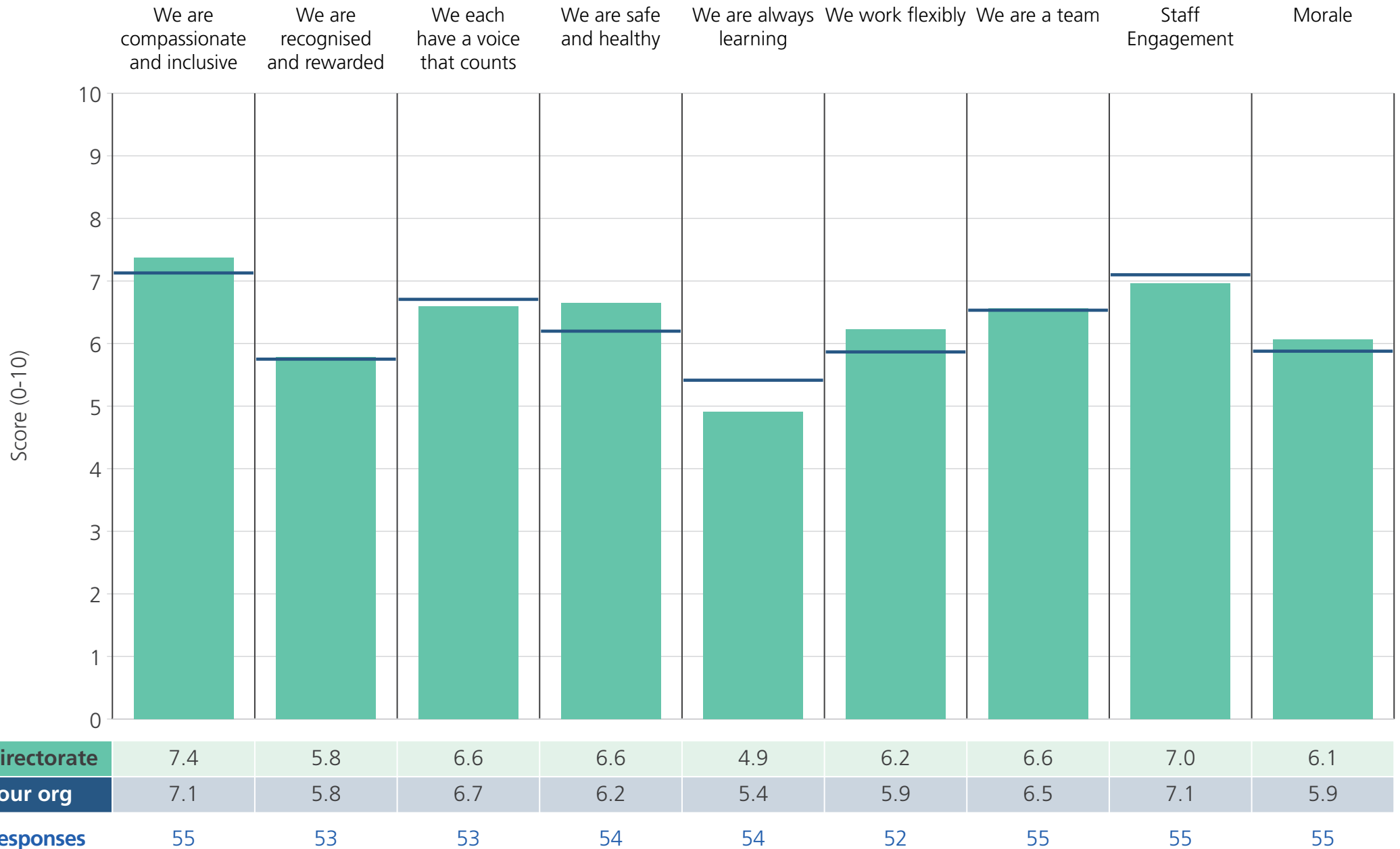


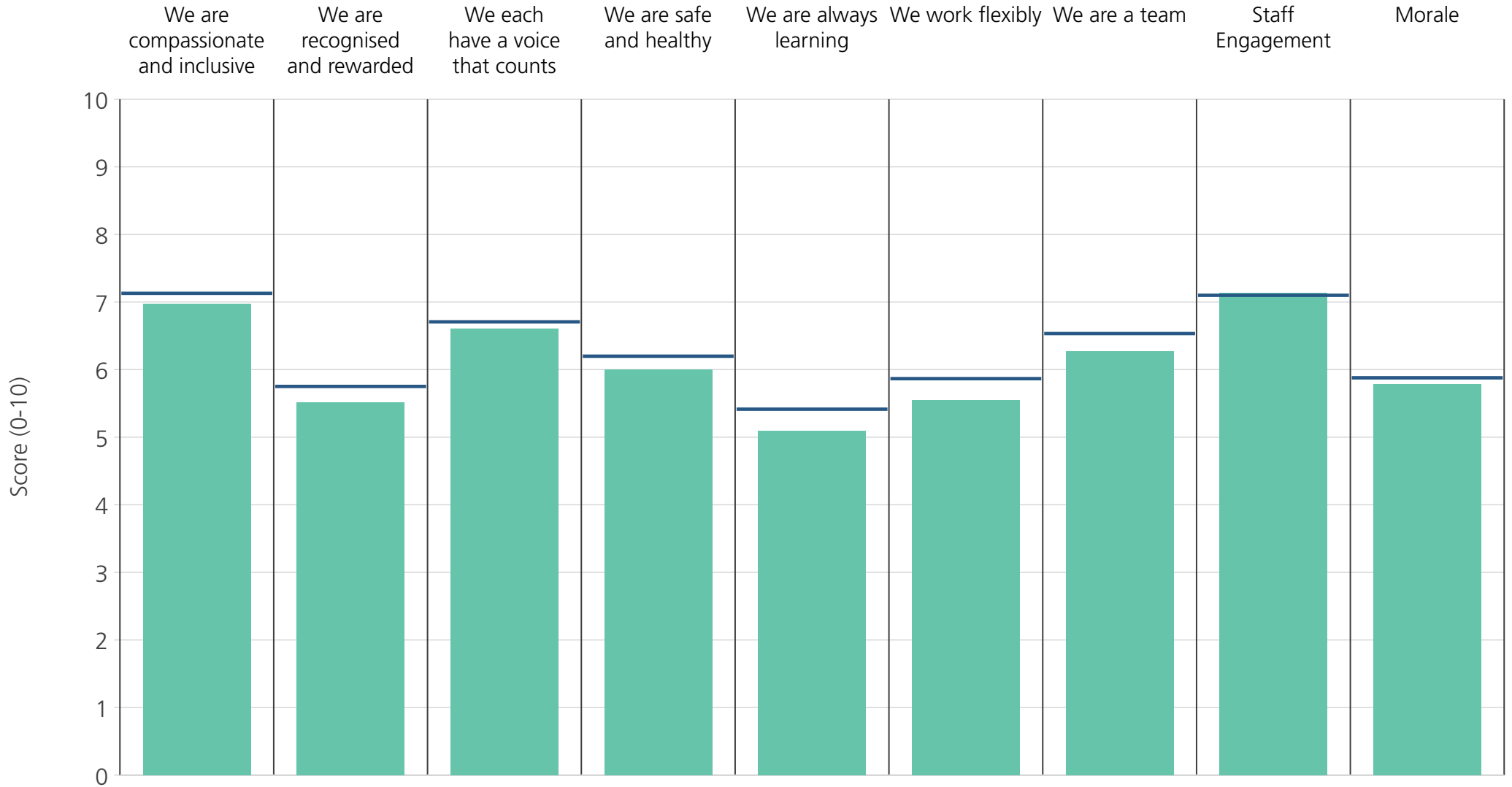


Directorates 2

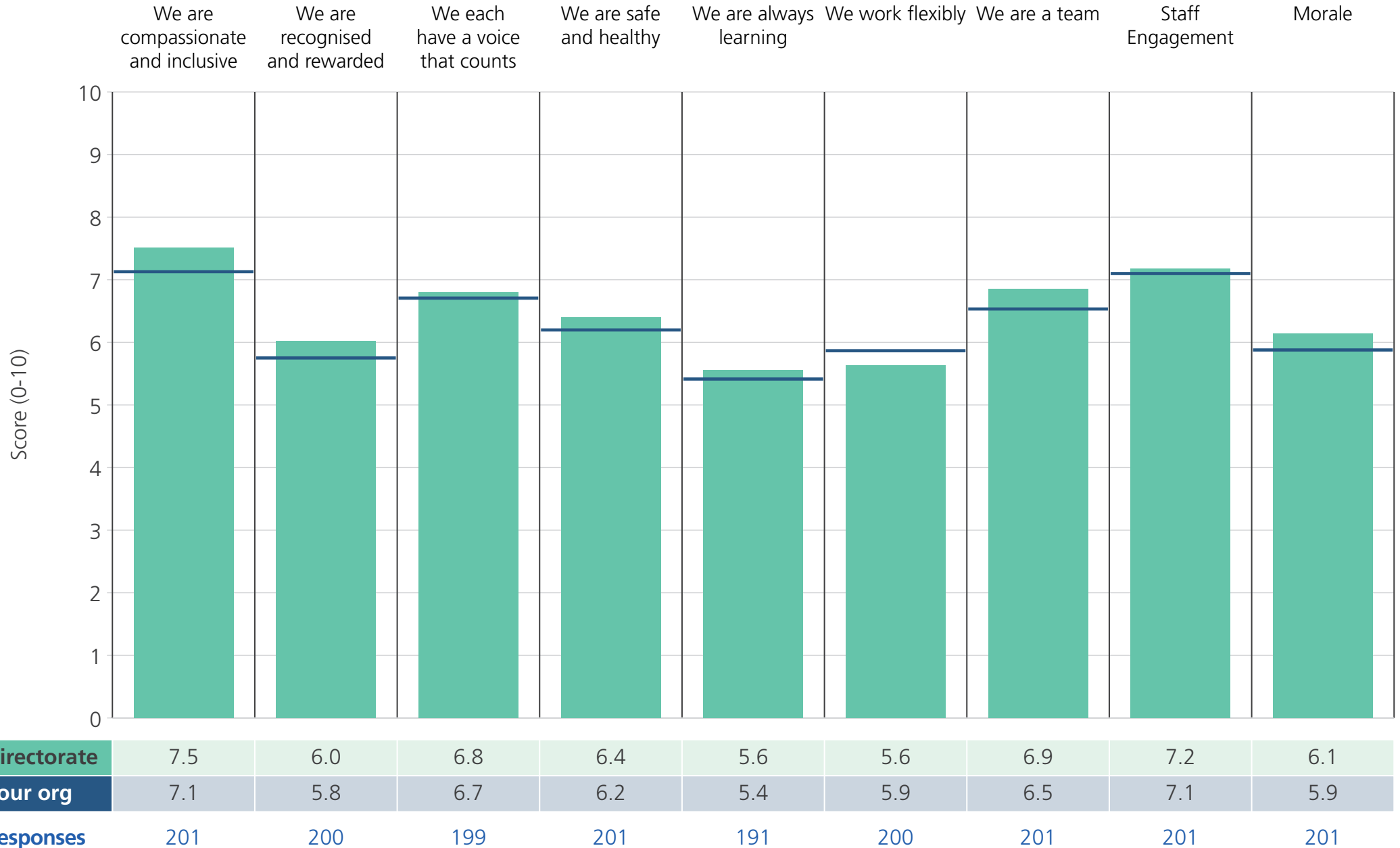


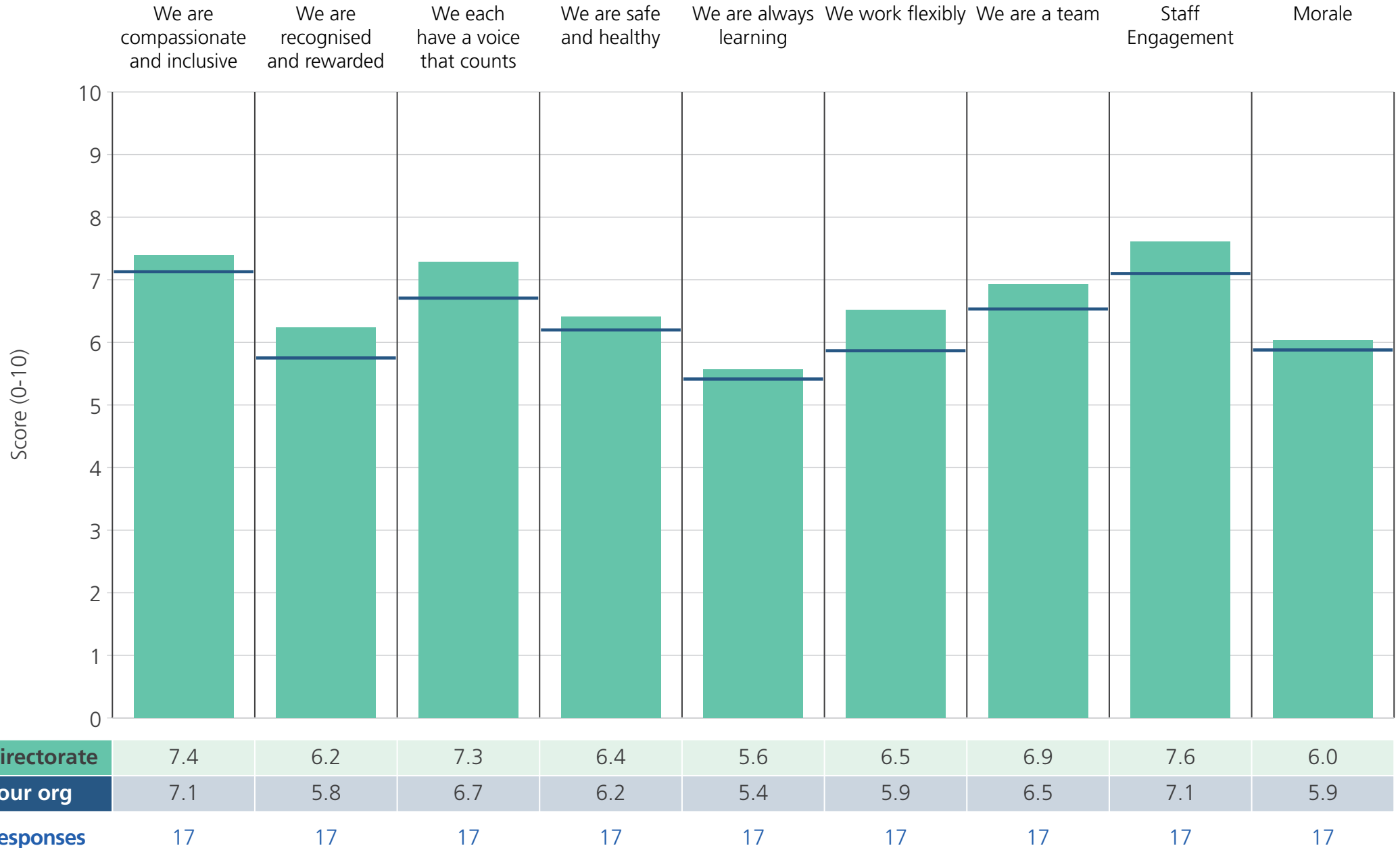
Directorate	7.1	6.0	6.9	6.5	6.2	6.3	6.9	7.3	6.5
Your org	7.1	5.8	6.7	6.2	5.4	5.9	6.5	7.1	5.9
Responses	50	48	49	50	48	48	50	50	50

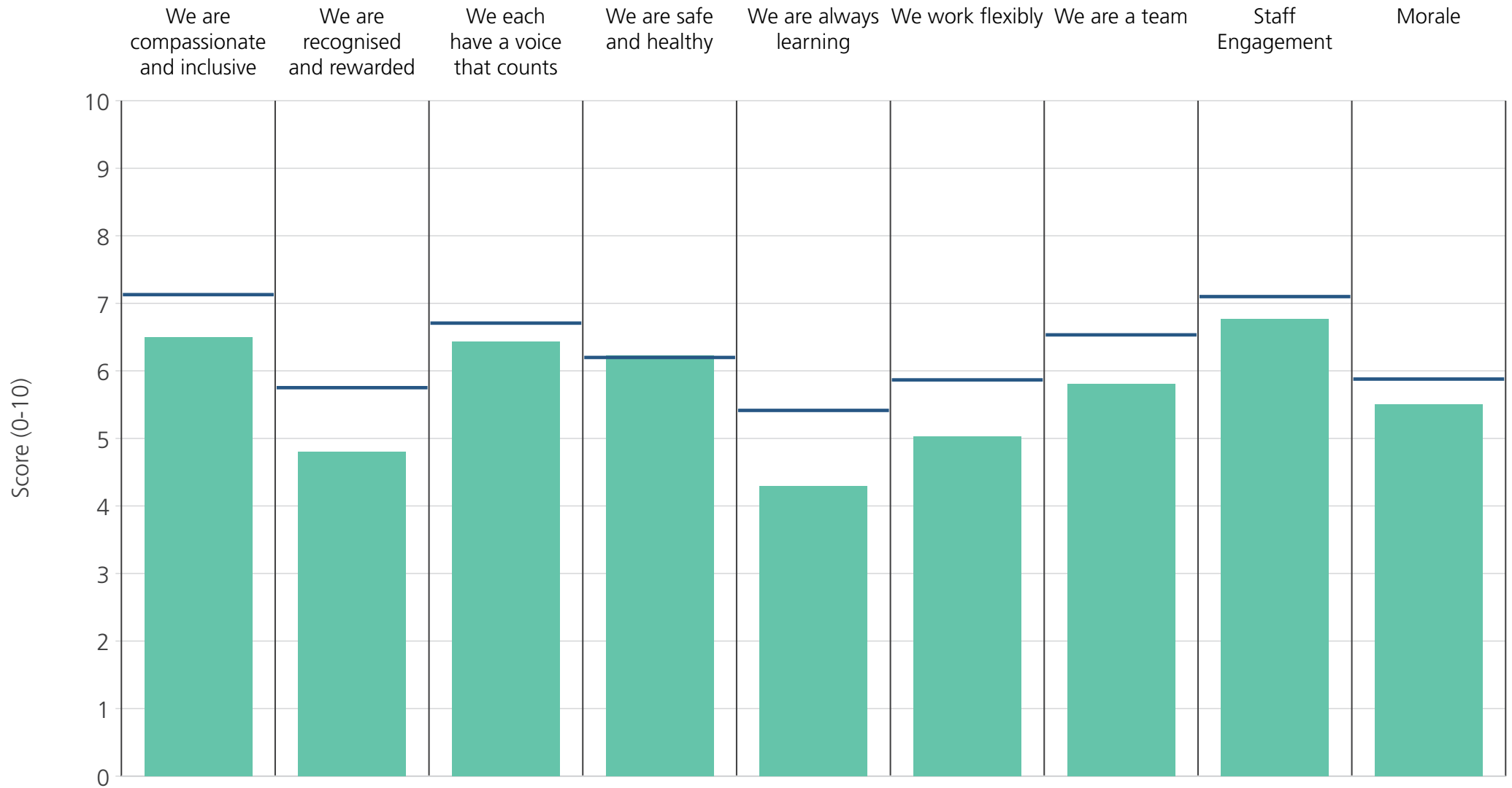




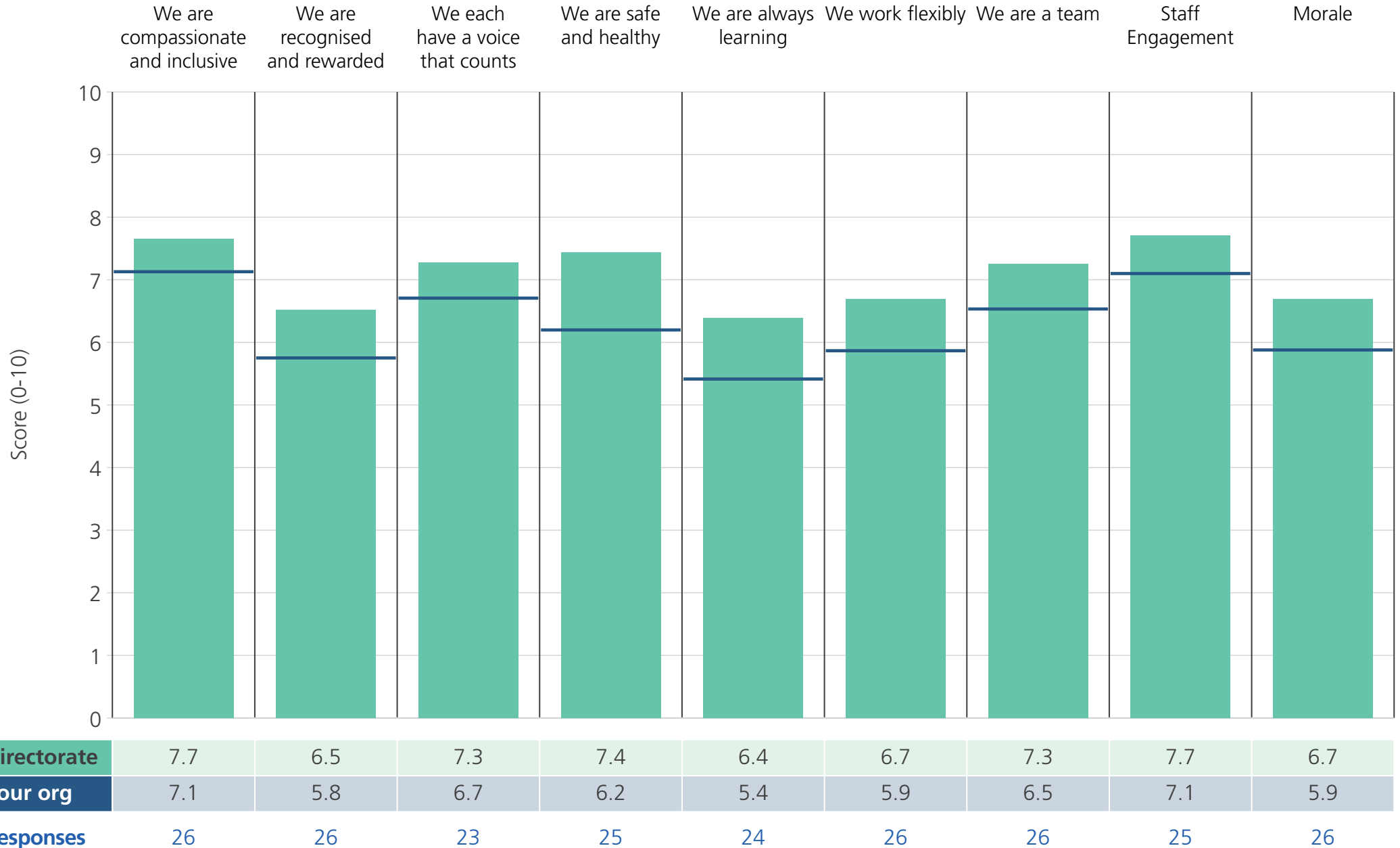
Directorate	7.0	5.5	6.6	6.0	5.1	5.5	6.3	7.1	5.8
Your org	7.1	5.8	6.7	6.2	5.4	5.9	6.5	7.1	5.9
Responses	228	226	226	227	218	221	226	227	228

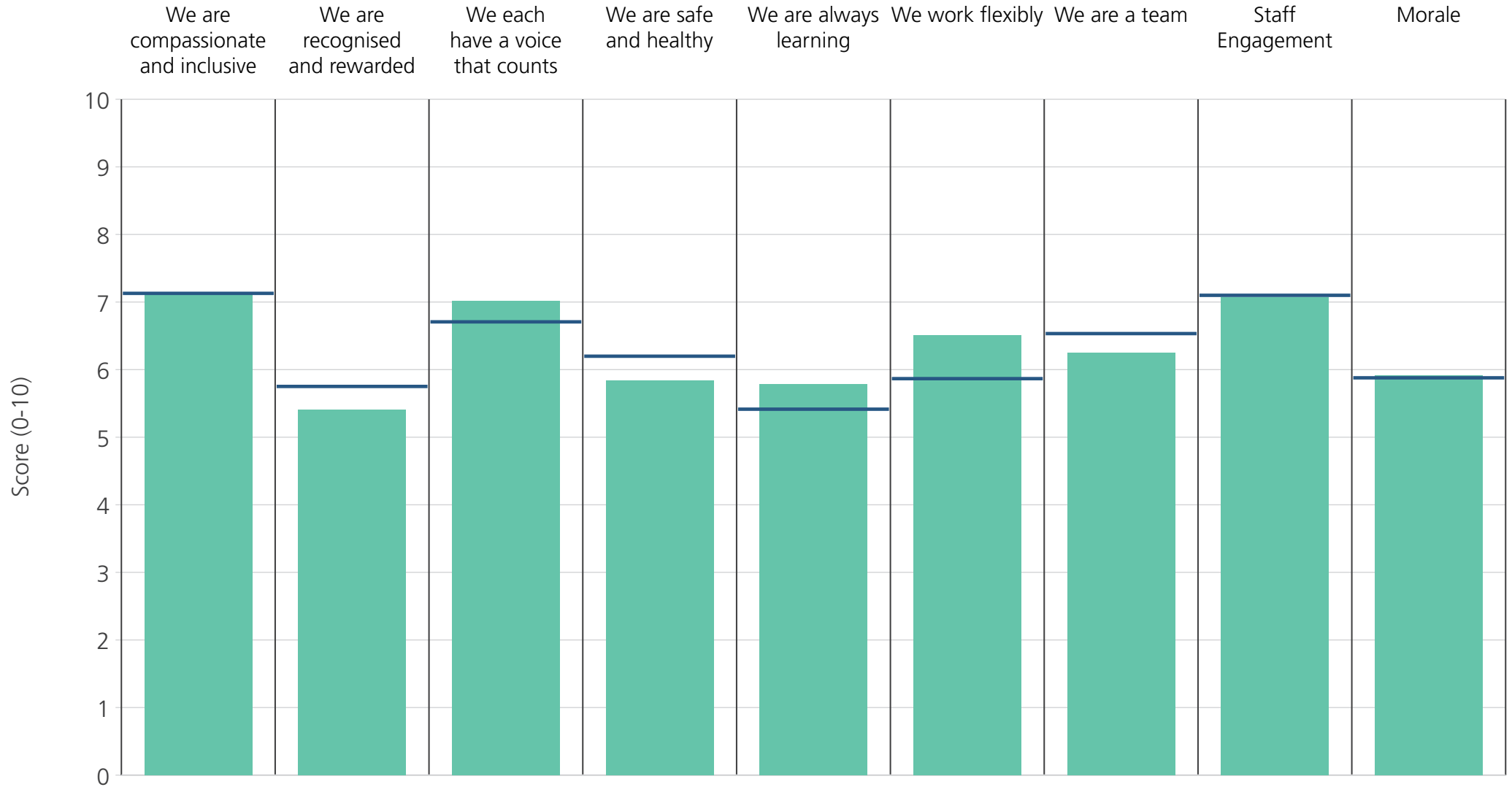




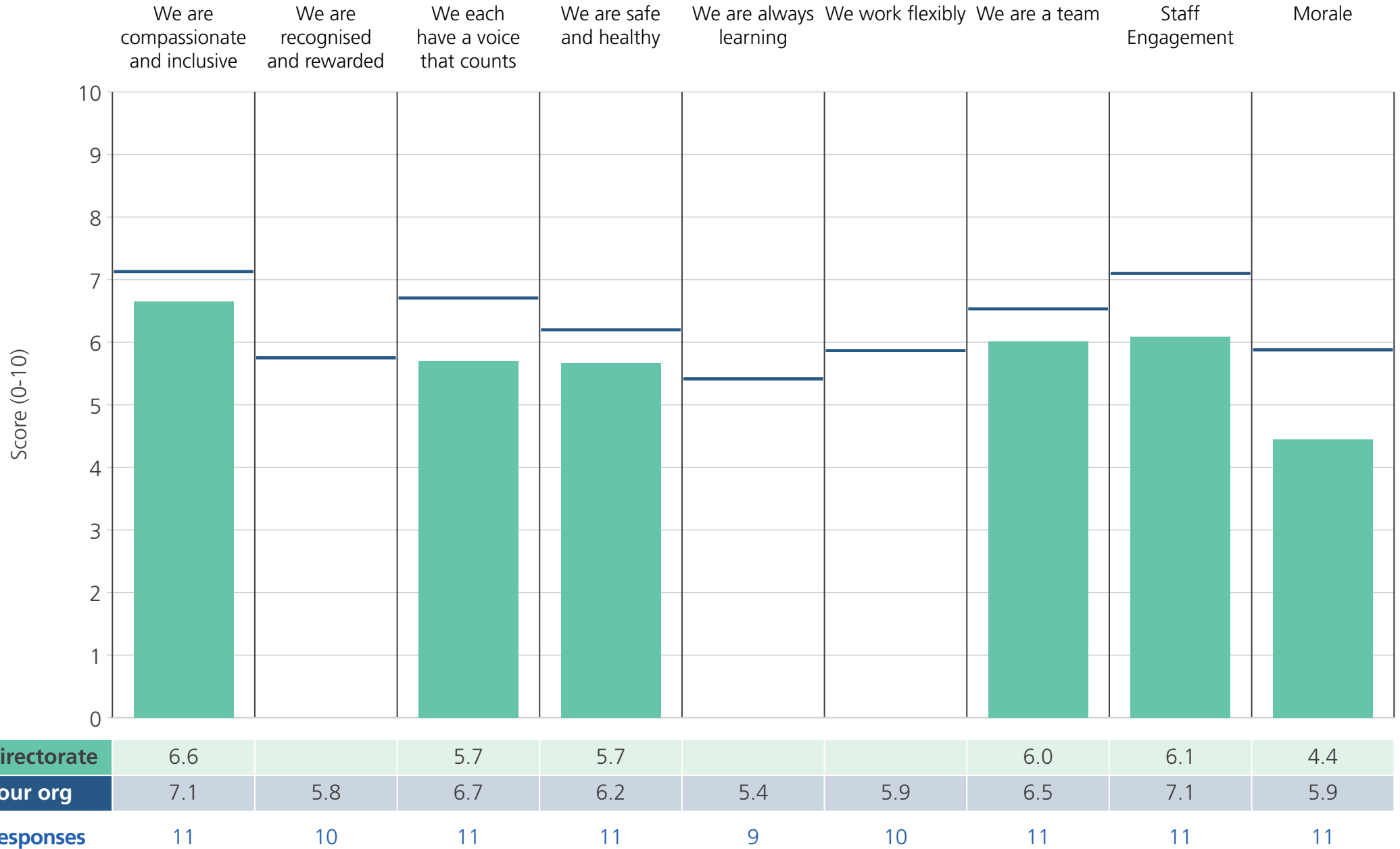


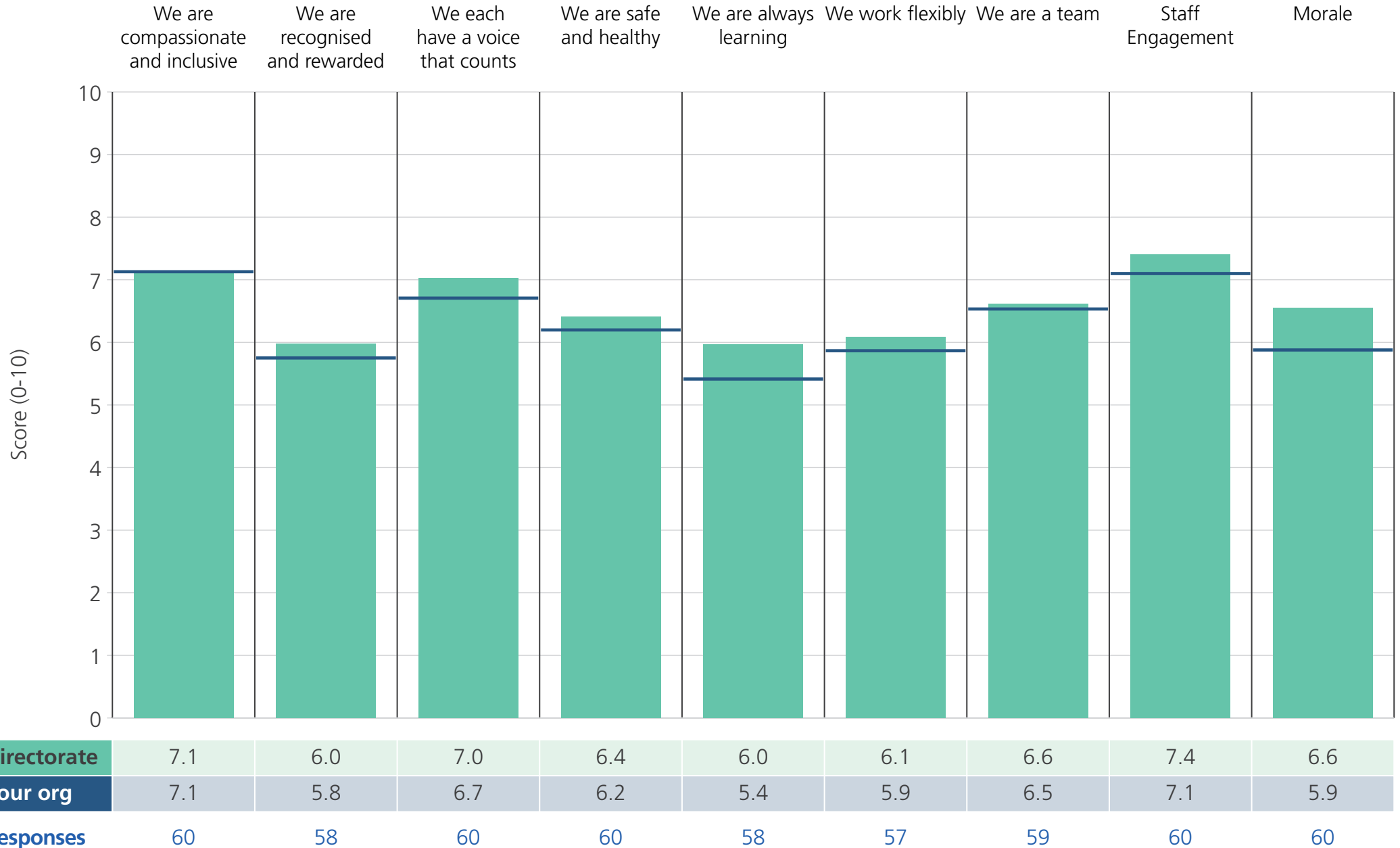
Directorate	6.5	4.8	6.4	6.2	4.3	5.0	5.8	6.8	5.5
Your org	7.1	5.8	6.7	6.2	5.4	5.9	6.5	7.1	5.9
Responses	28	28	27	27	26	28	28	27	27

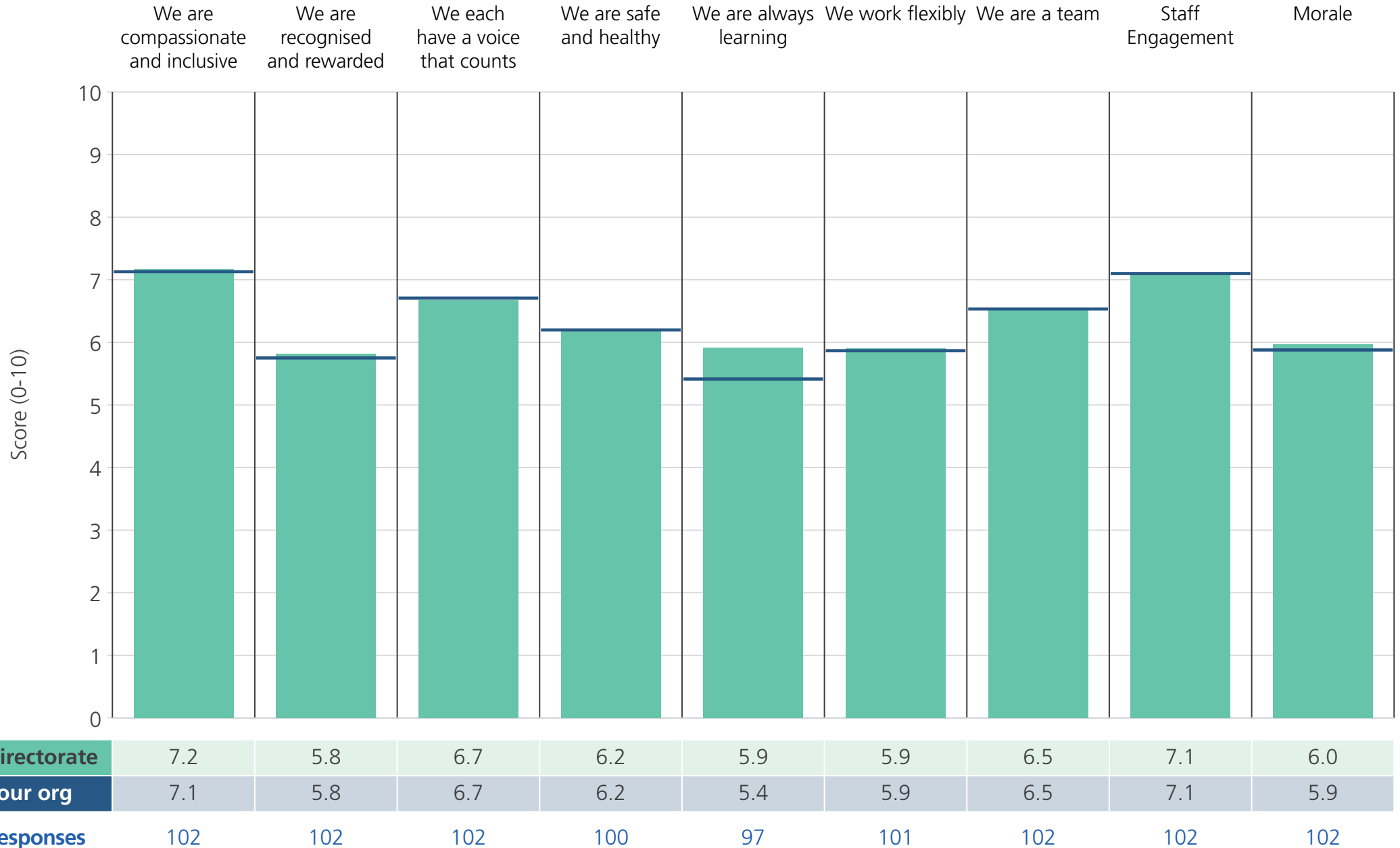


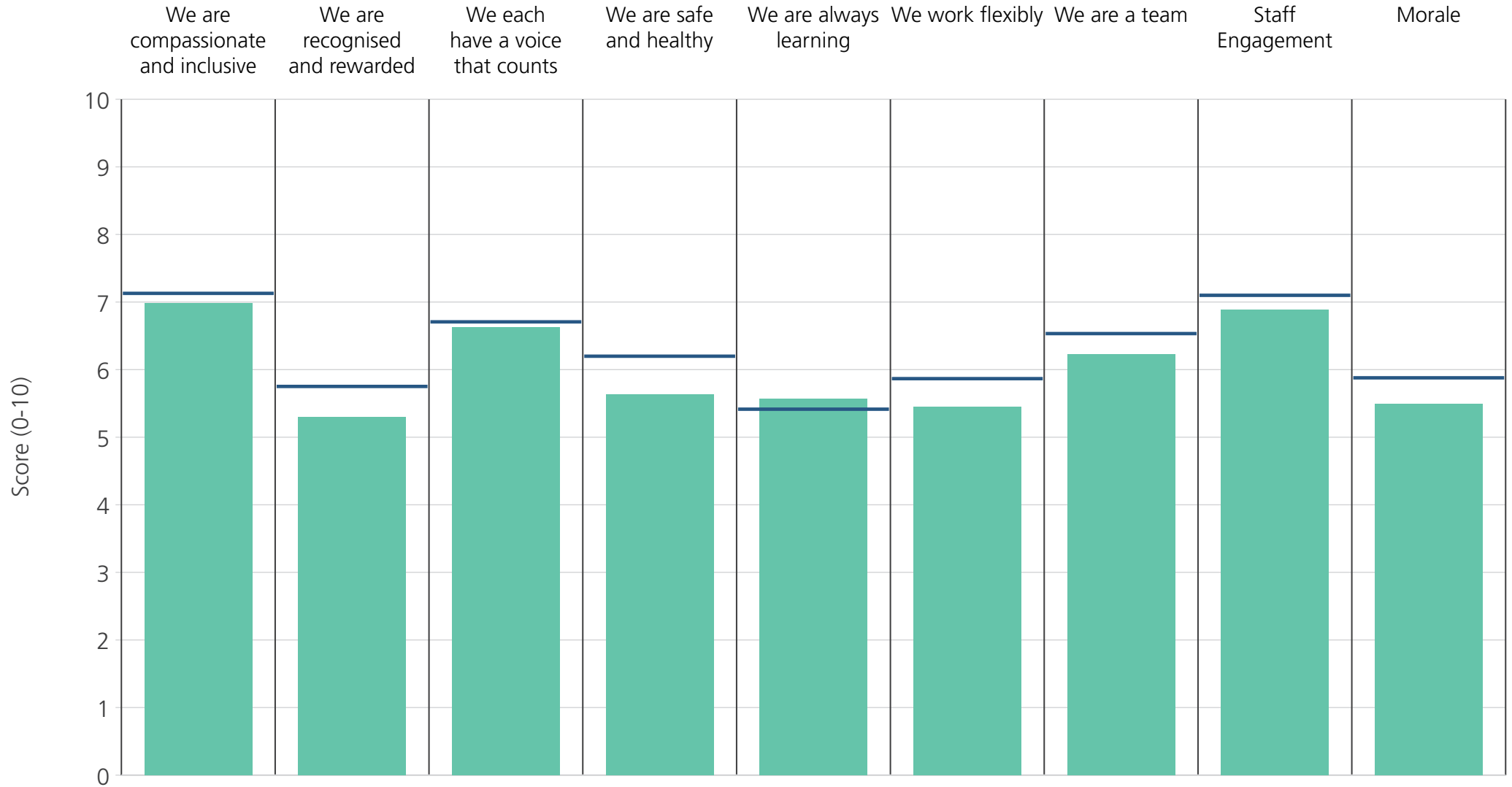


Directorate	7.1	5.4	7.0	5.8	5.8	6.5	6.3	7.1	5.9
Your org	7.1	5.8	6.7	6.2	5.4	5.9	6.5	7.1	5.9
Responses	13	13	13	13	13	13	12	13	13

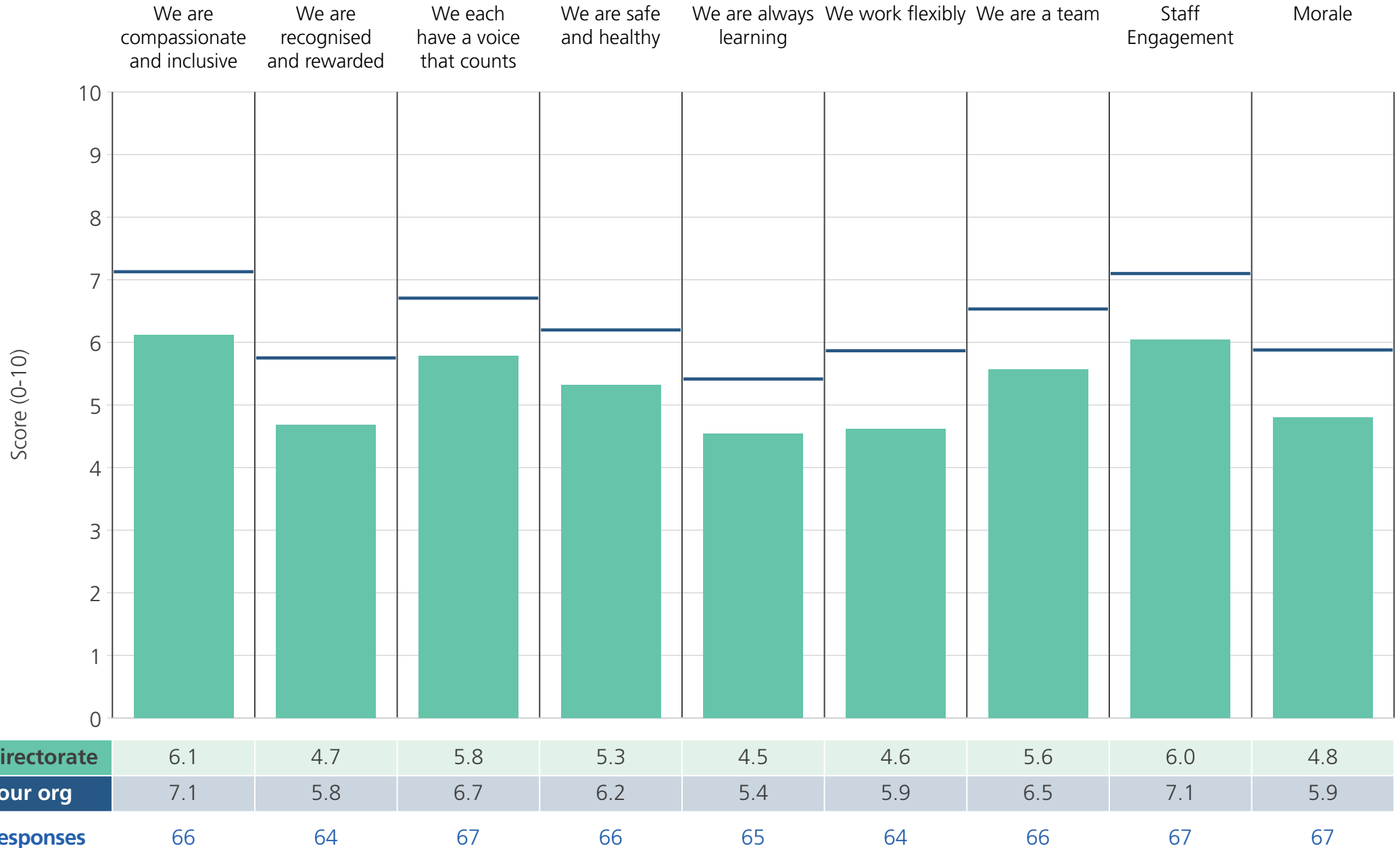


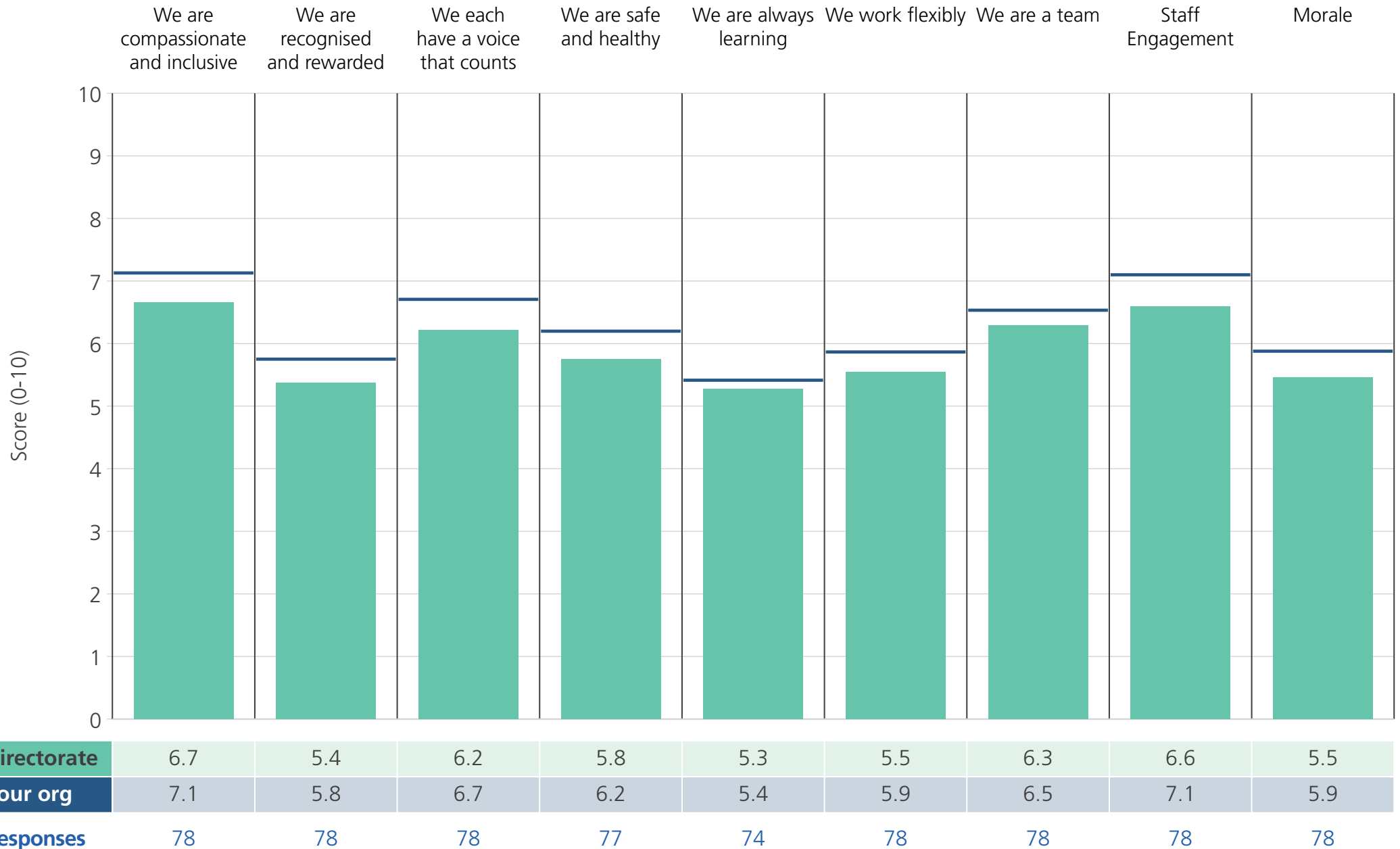


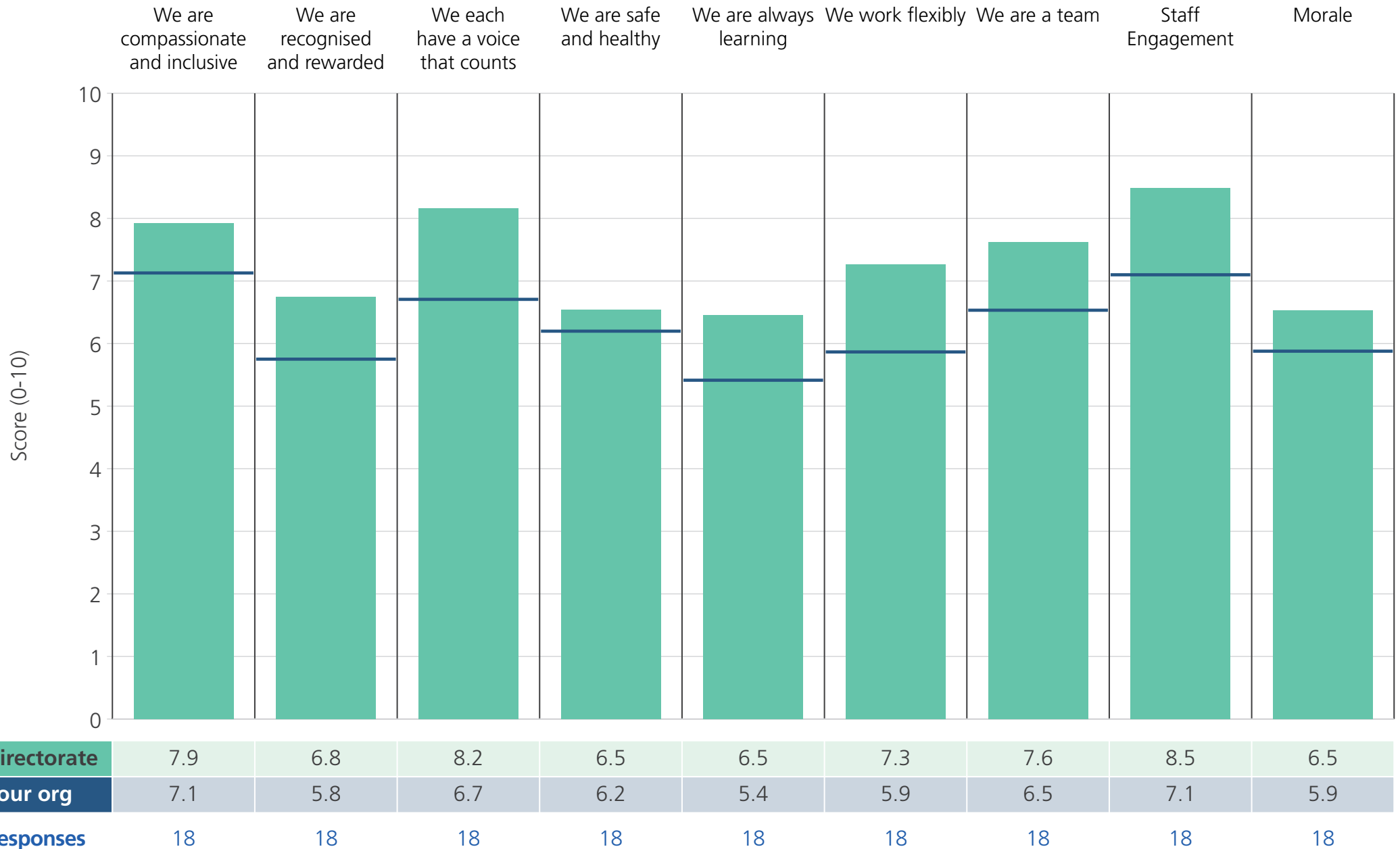


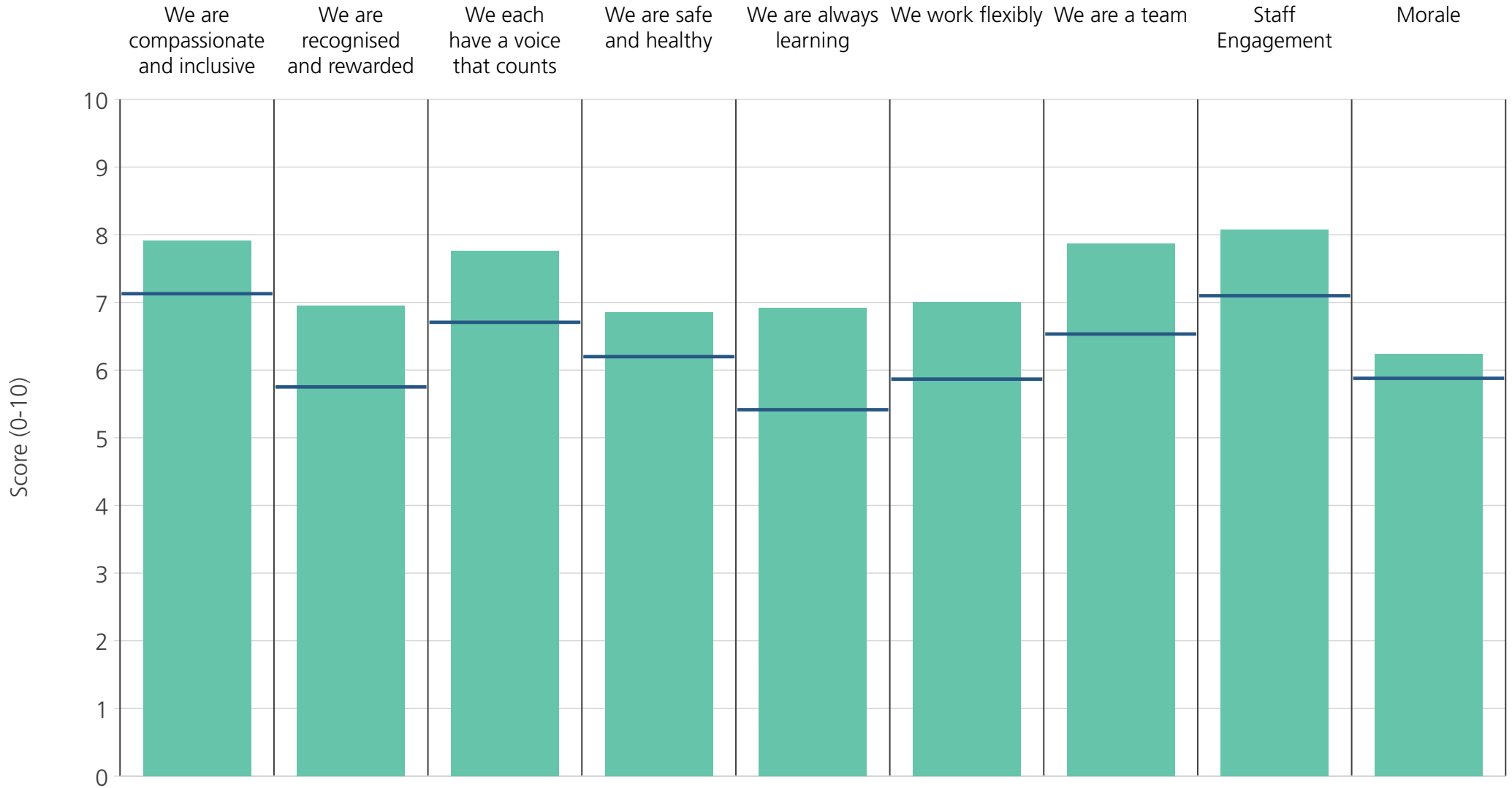


Directorate	7.0	5.3	6.6	5.6	5.6	5.5	6.2	6.9	5.5
Your org	7.1	5.8	6.7	6.2	5.4	5.9	6.5	7.1	5.9
Responses	82	82	81	81	81	82	82	82	82

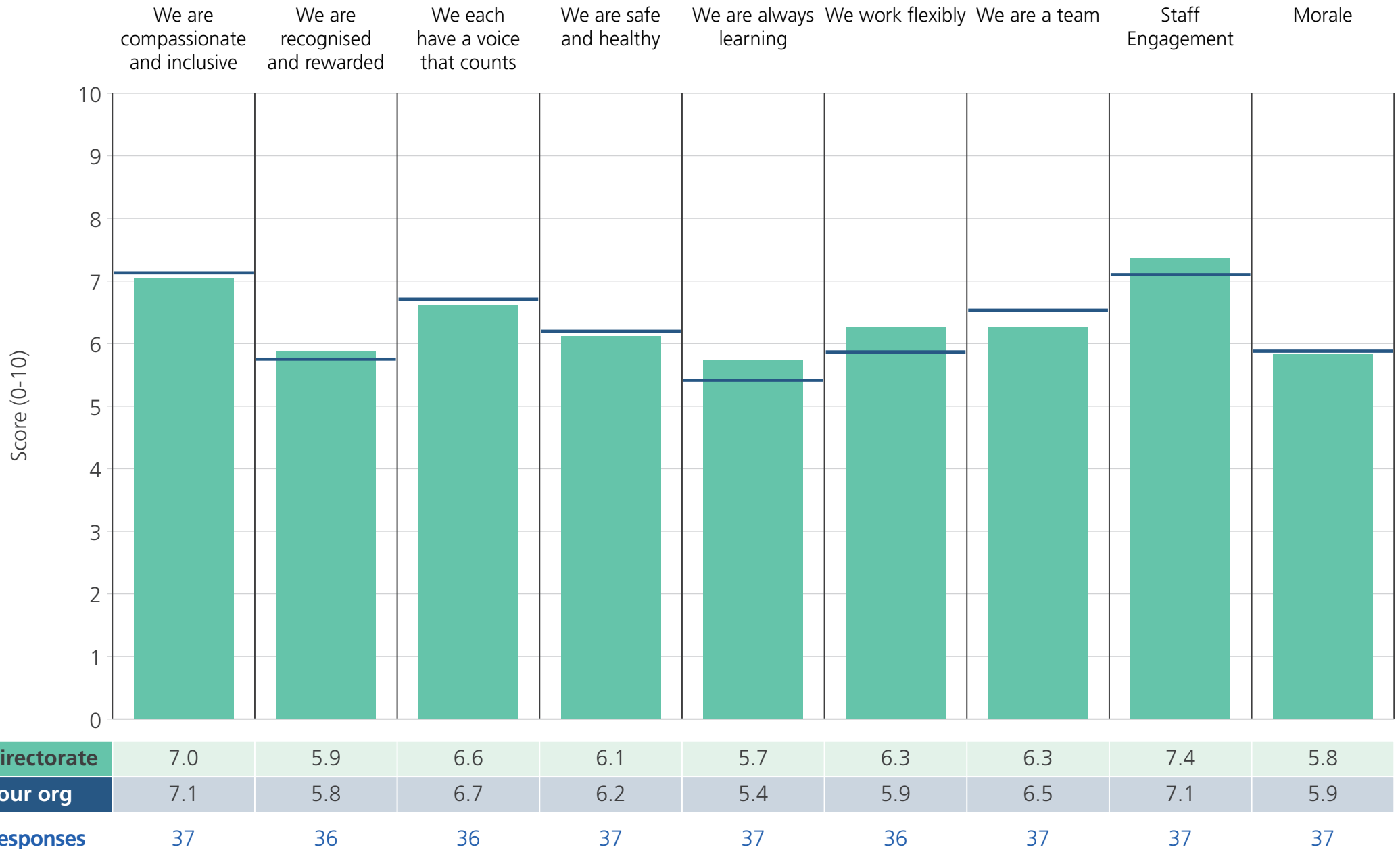


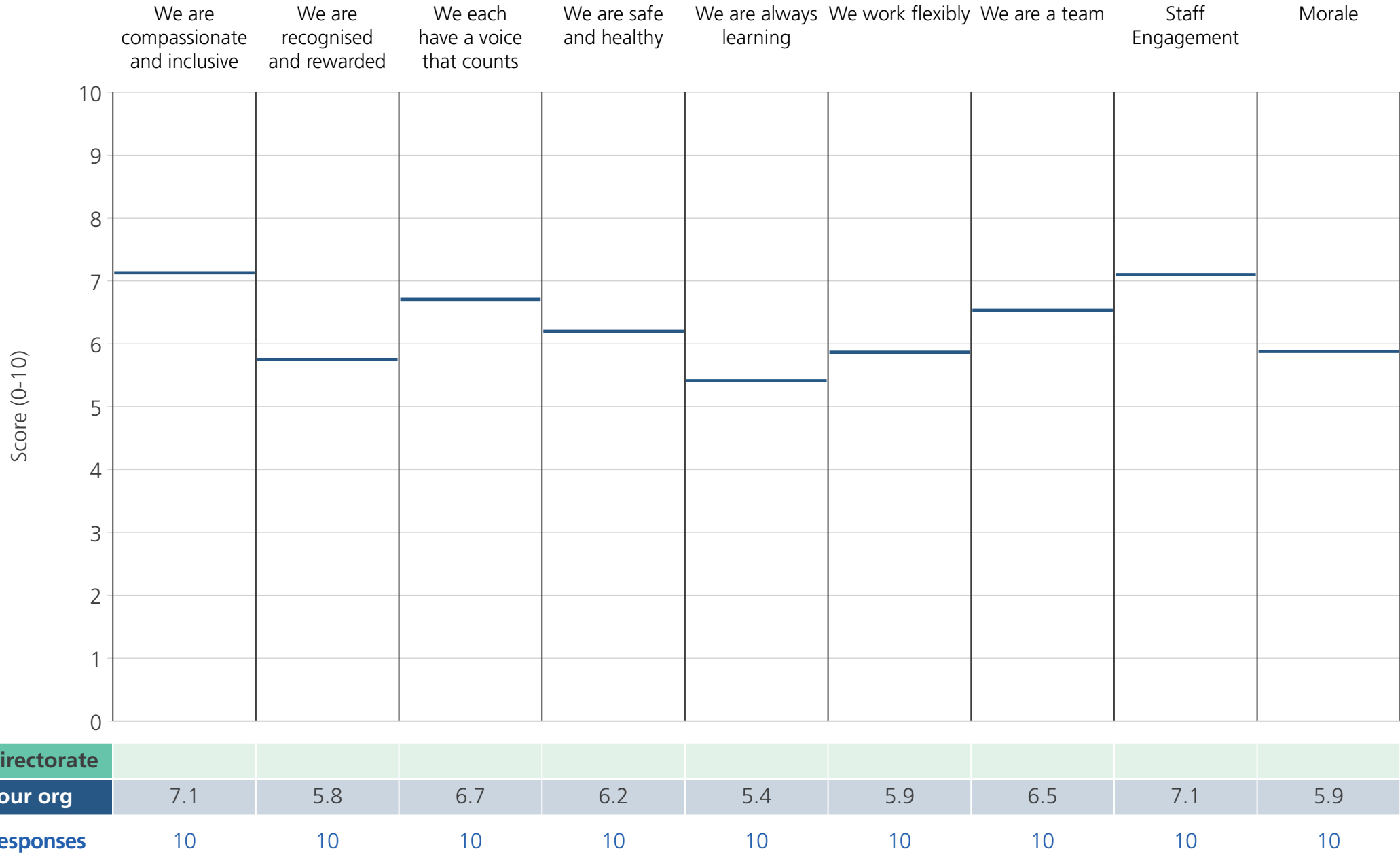


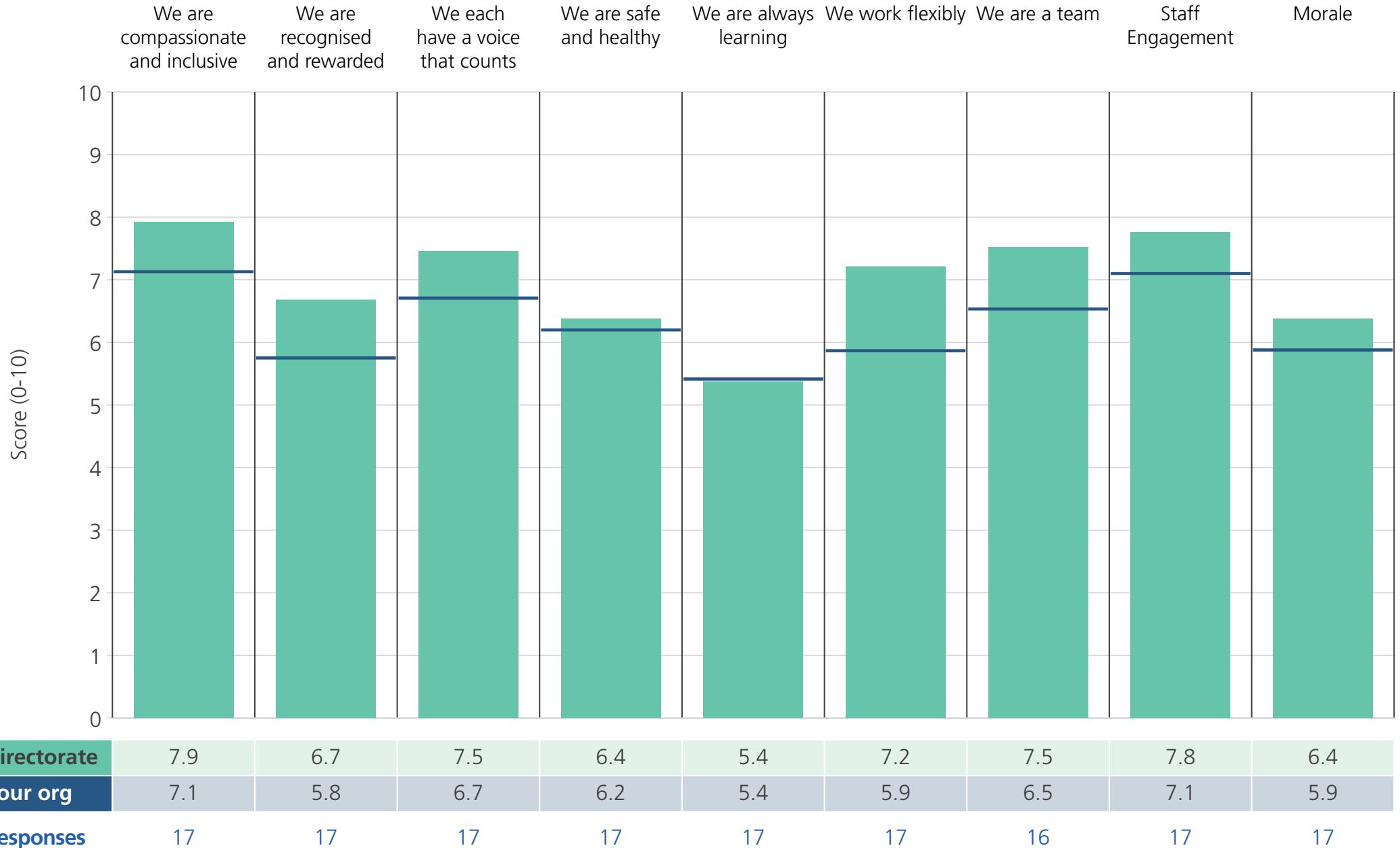


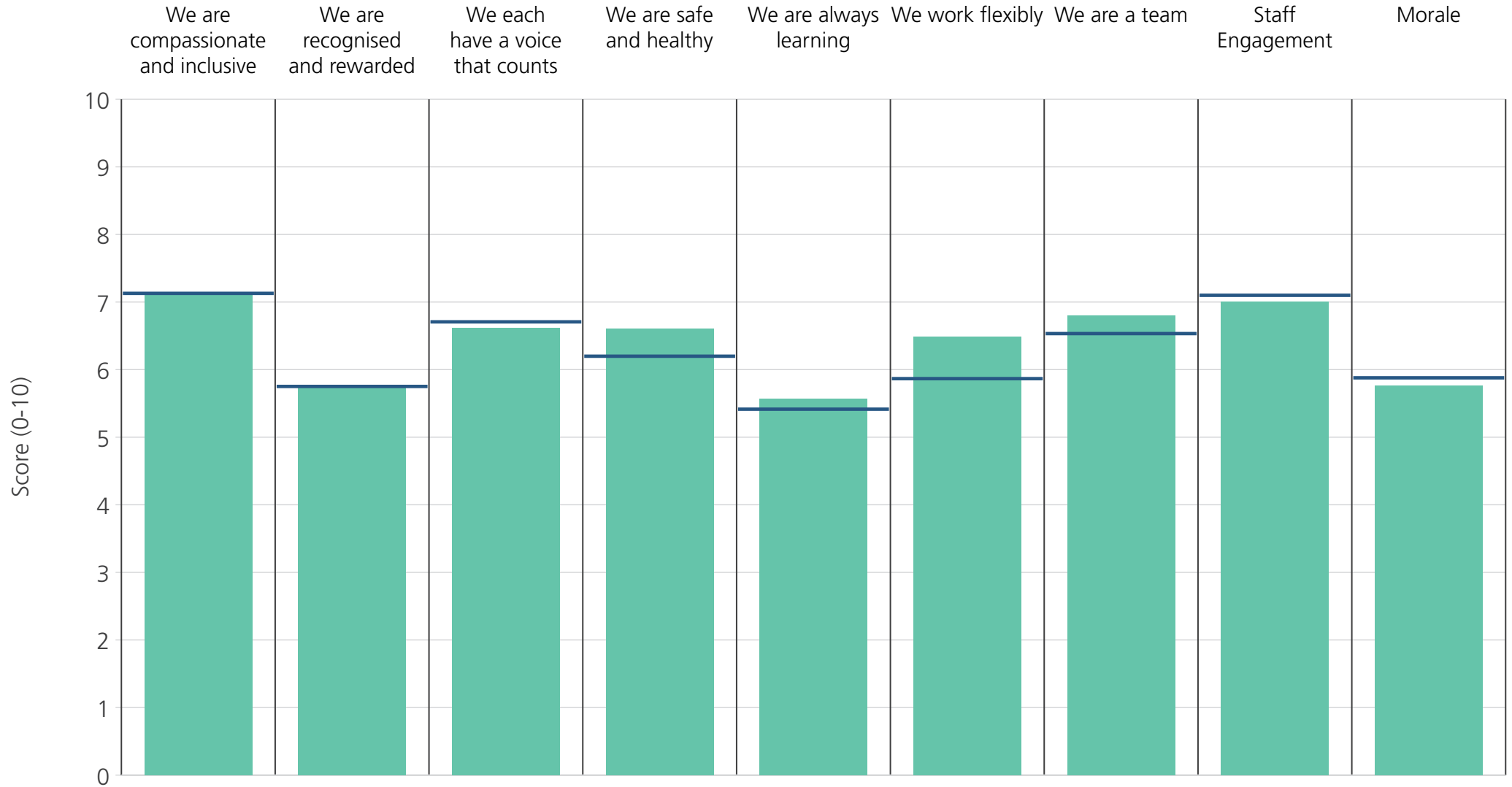


Directorate	7.9	6.9	7.8	6.9	6.9	7.0	7.9	8.1	6.2
Your org	7.1	5.8	6.7	6.2	5.4	5.9	6.5	7.1	5.9
Responses	20	20	20	20	19	20	20	20	20

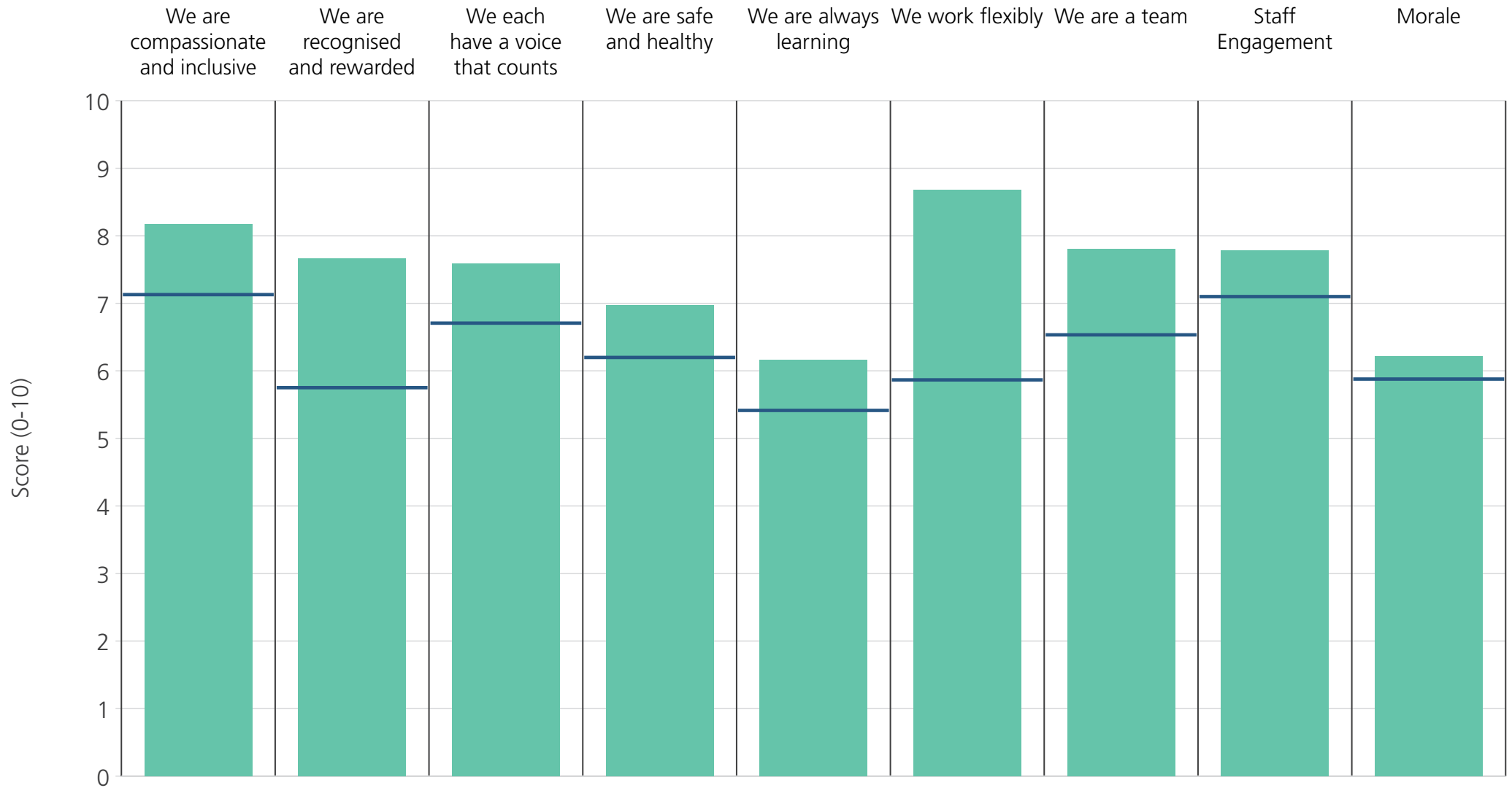




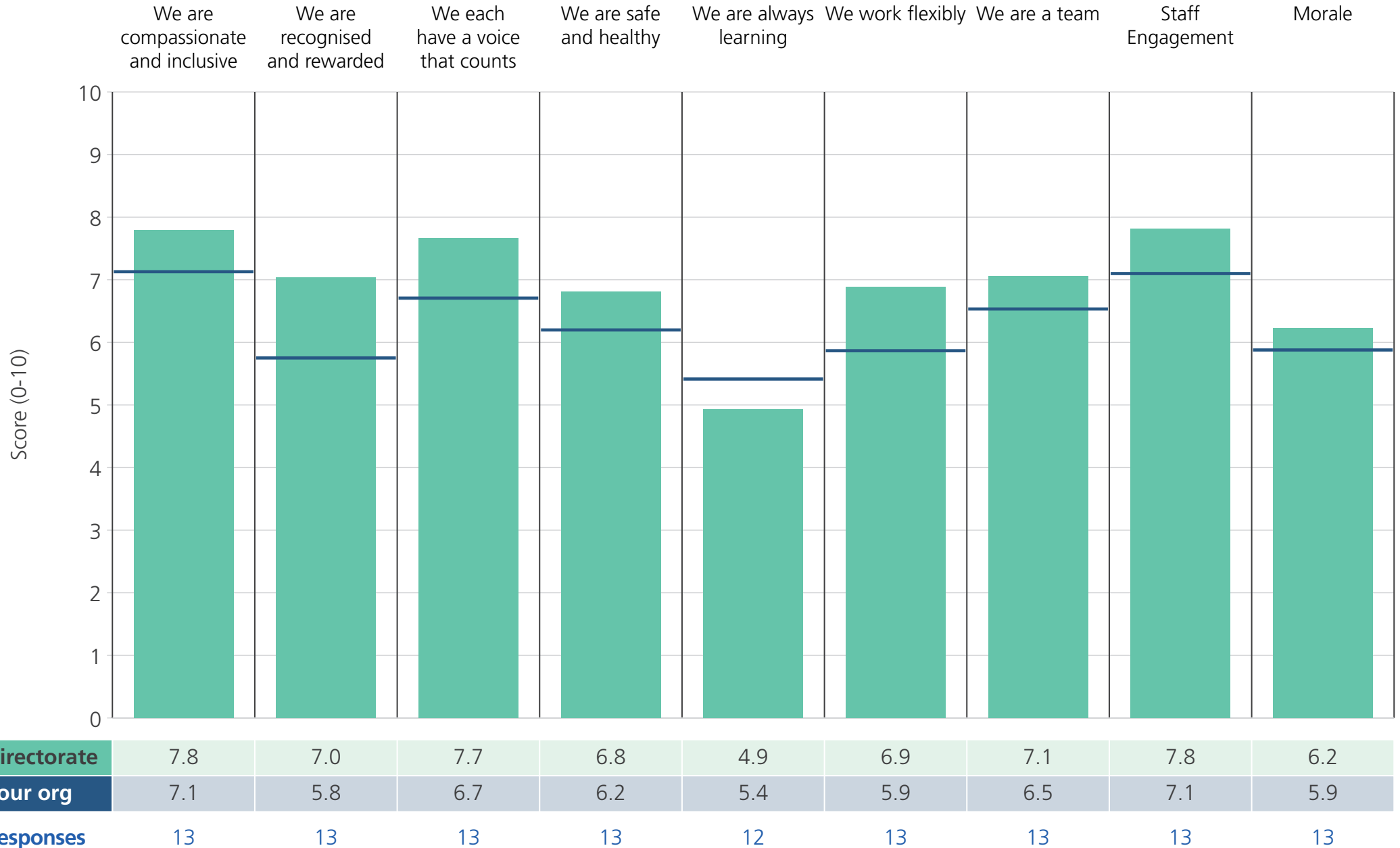


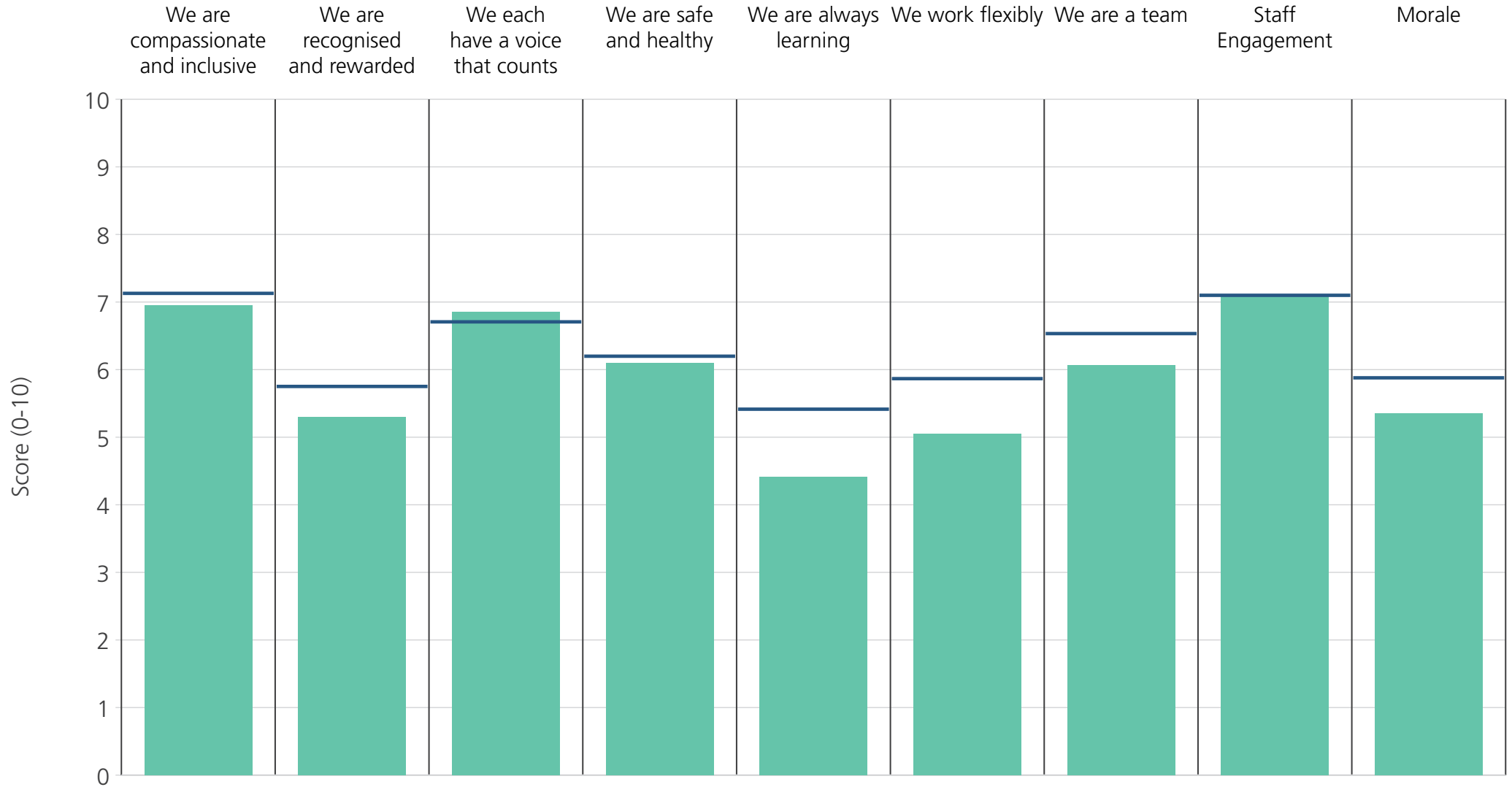


Directorate	7.1	5.8	6.6	6.6	5.6	6.5	6.8	7.0	5.8
Your org	7.1	5.8	6.7	6.2	5.4	5.9	6.5	7.1	5.9
Responses	53	53	53	53	51	52	53	53	53



Directorate	8.2	7.7	7.6	7.0	6.2	8.7	7.8	7.8	6.2
Your org	7.1	5.8	6.7	6.2	5.4	5.9	6.5	7.1	5.9
Responses	12	12	12	12	12	12	12	12	12





Directorate	6.9	5.3	6.9	6.1	4.4	5.0	6.1	7.1	5.4
Your org	7.1	5.8	6.7	6.2	5.4	5.9	6.5	7.1	5.9
Responses	34	34	34	34	33	34	34	34	34