

Liverpool Heart and Chest Hospital NHS Foundation Trust

2021 NHS Staff Survey

Directorate Report

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This directorate report for Liverpool Heart and Chest Hospital NHS Foundation Trust contains results by directorate for People Promise element and theme results from the 2021 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

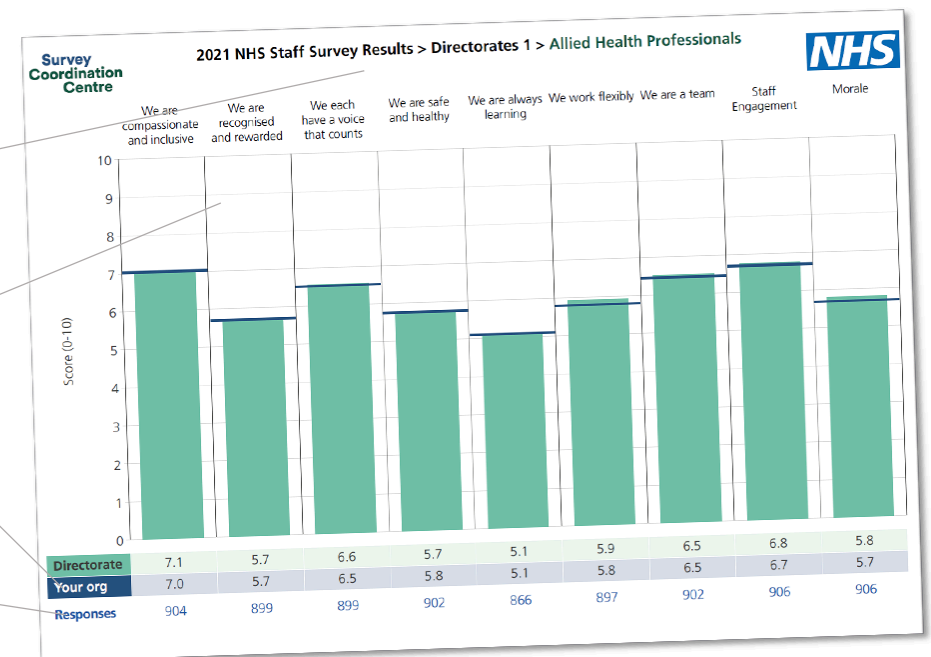
The directorate breakdowns used in this report were provided and defined by Liverpool Heart and Chest Hospital NHS Foundation Trust. Details of how the People Promise element and theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2021 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all People Promise element and theme results, a higher score is a better result than a lower score.

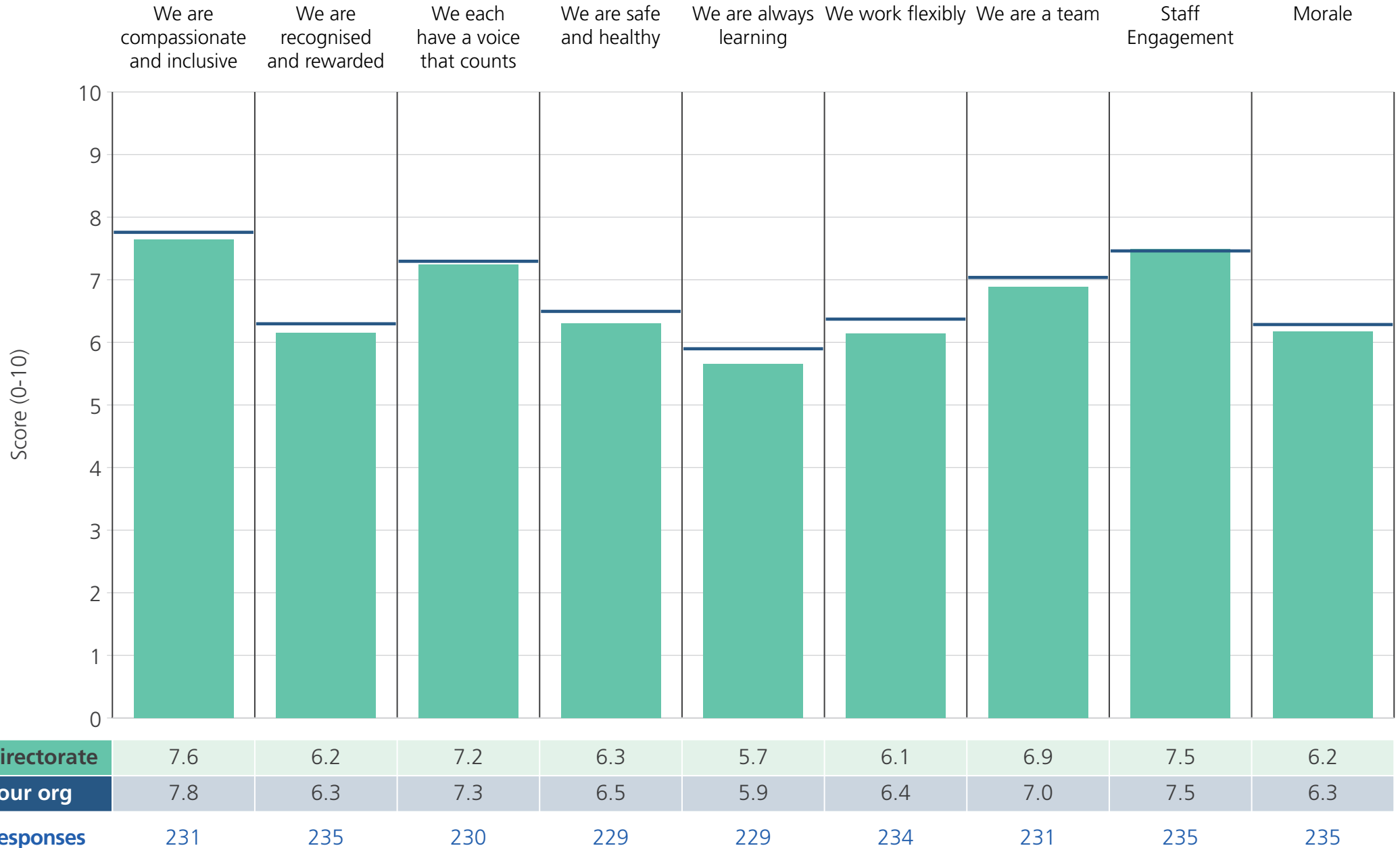
The **number of responses** feeding into each measures and sub-scores **for the given directorate** is specified below the table containing the directorate and trust scores.

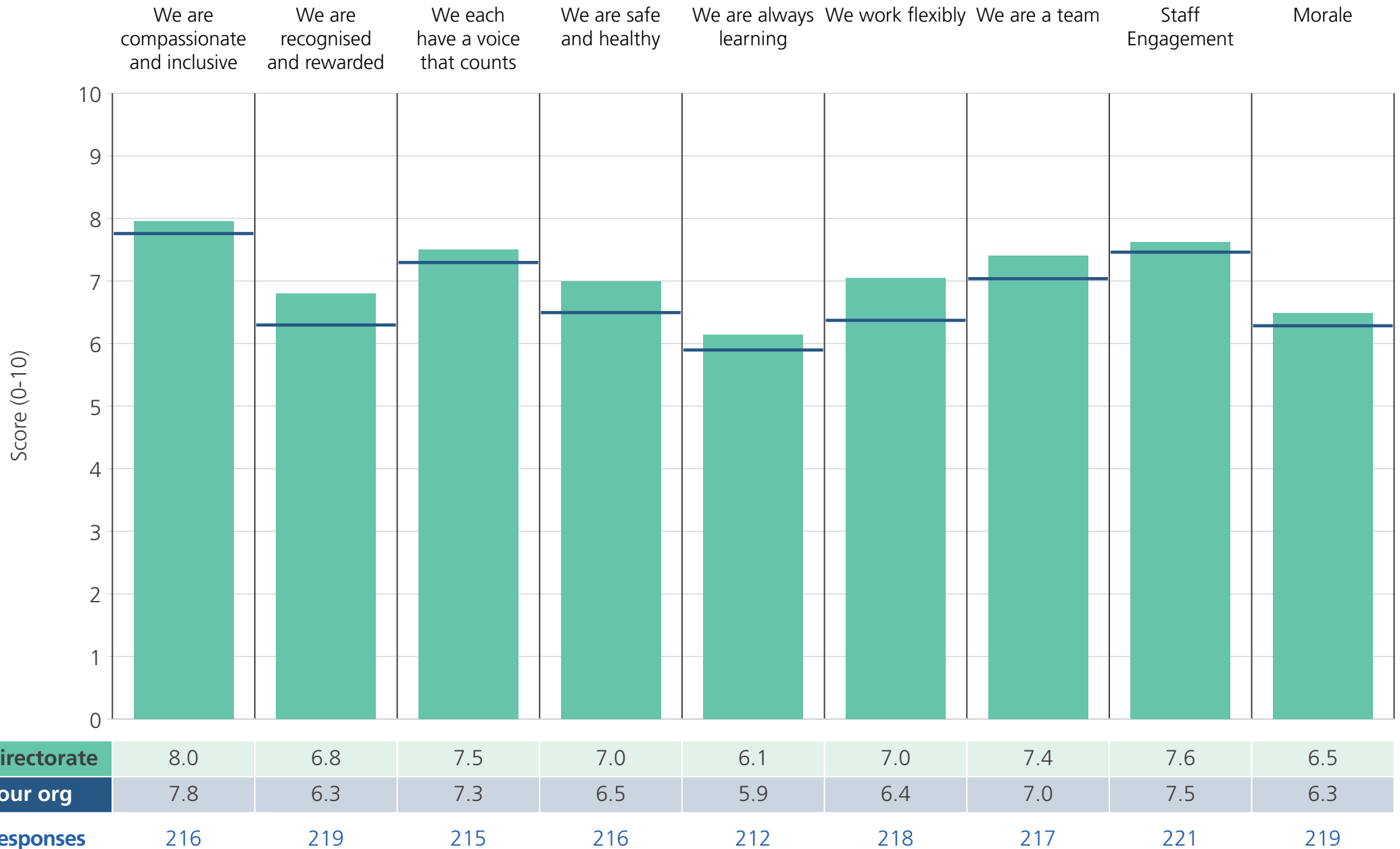


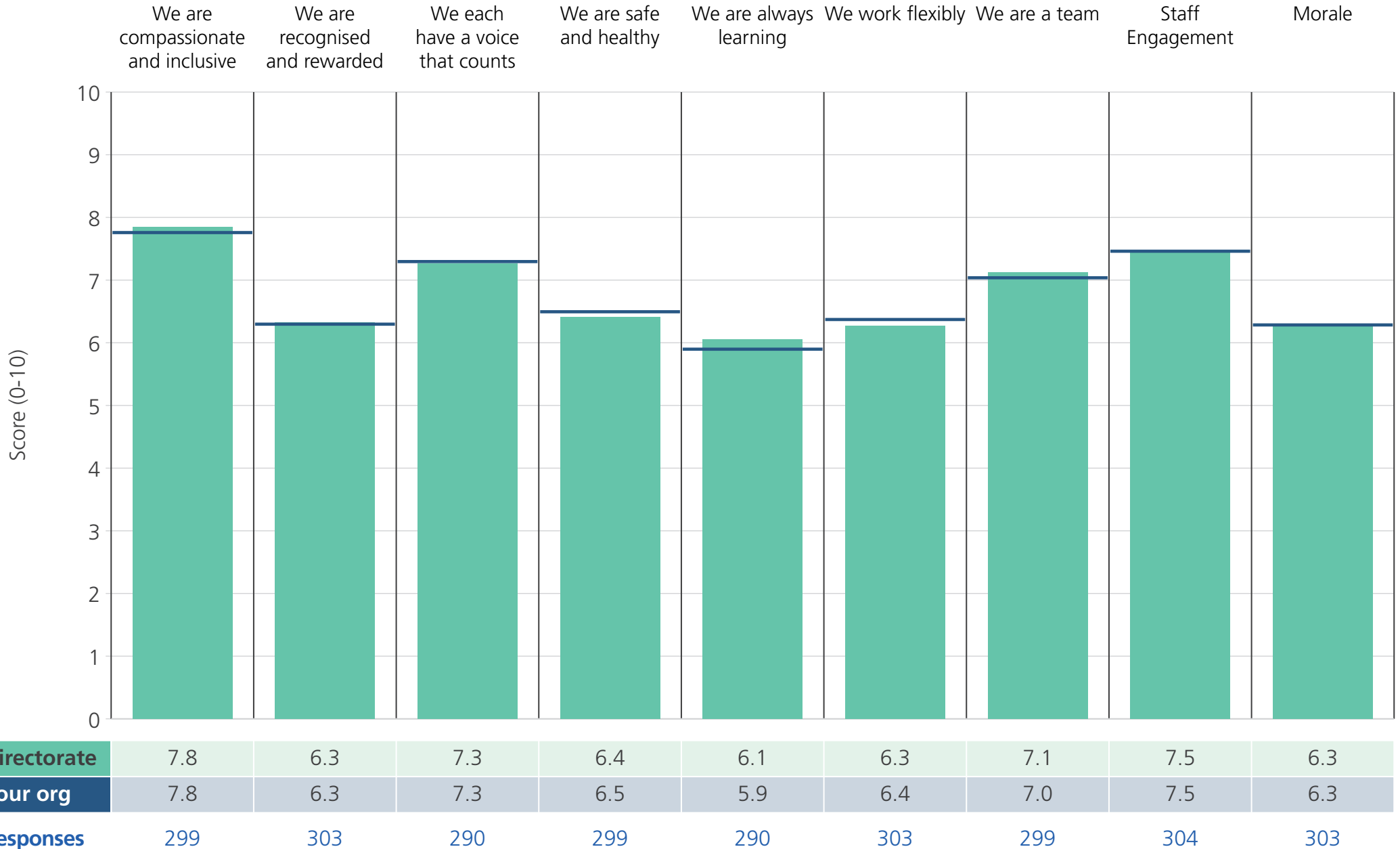
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

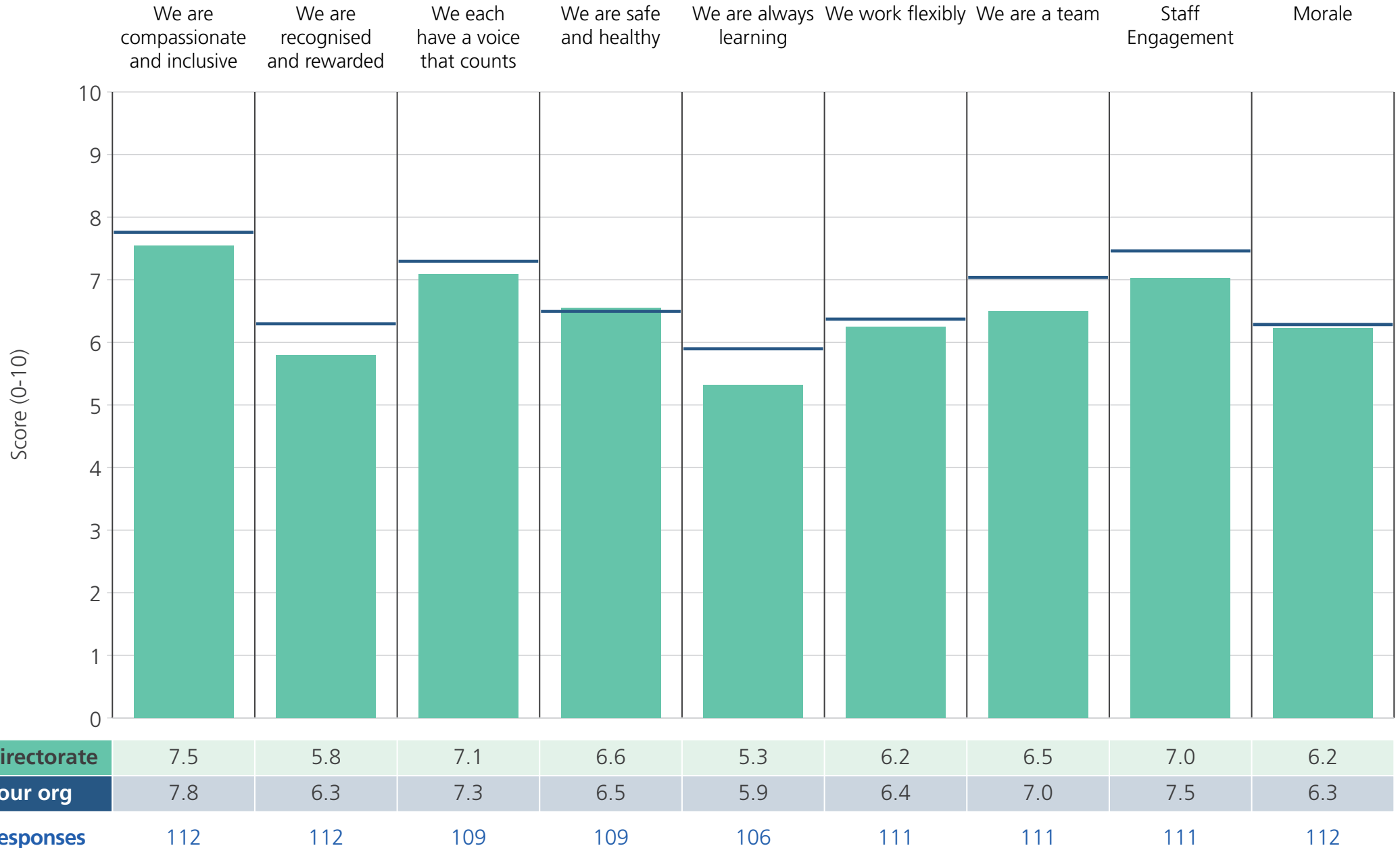
Directorates 1

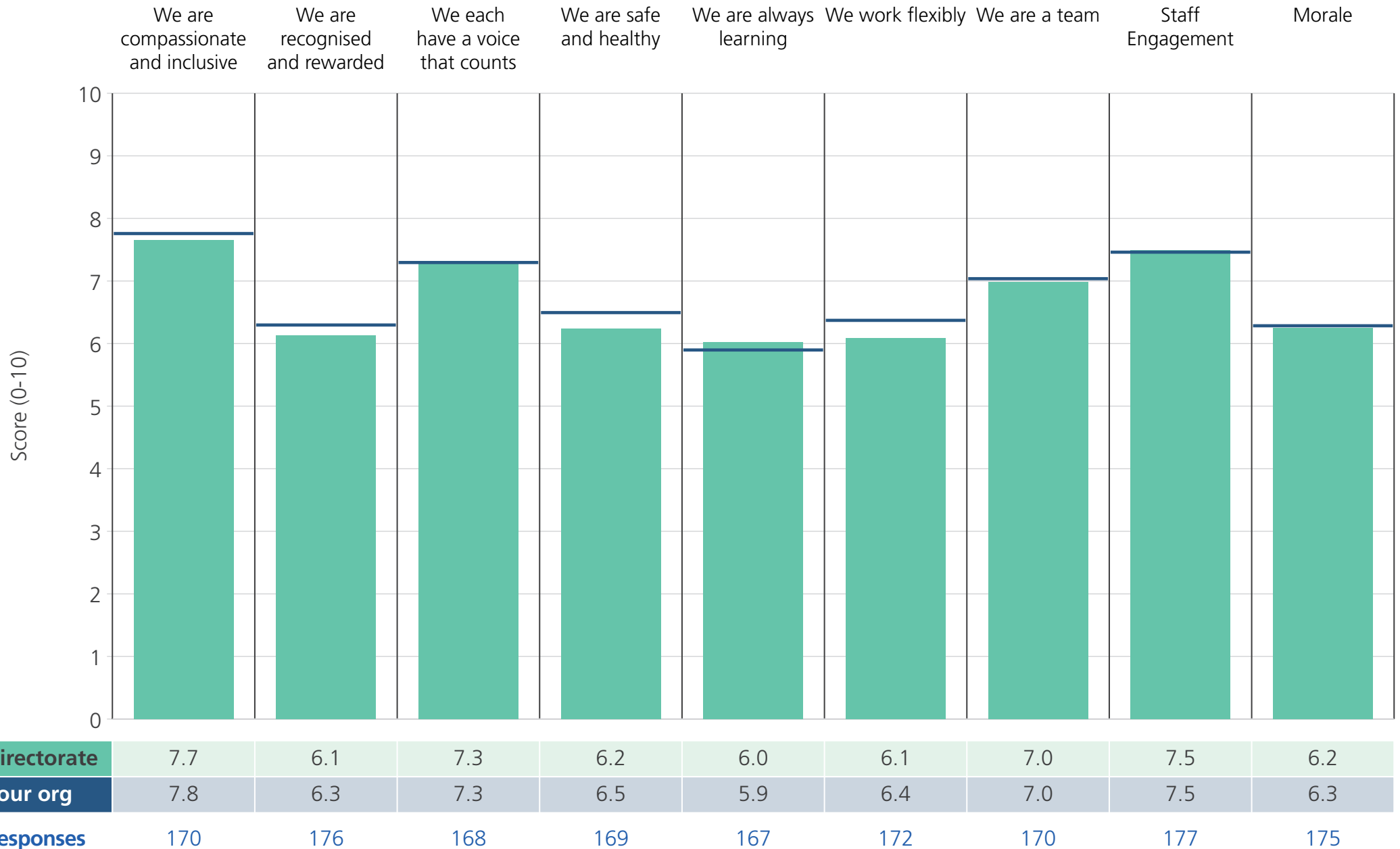
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2021 NHS Staff Survey Results





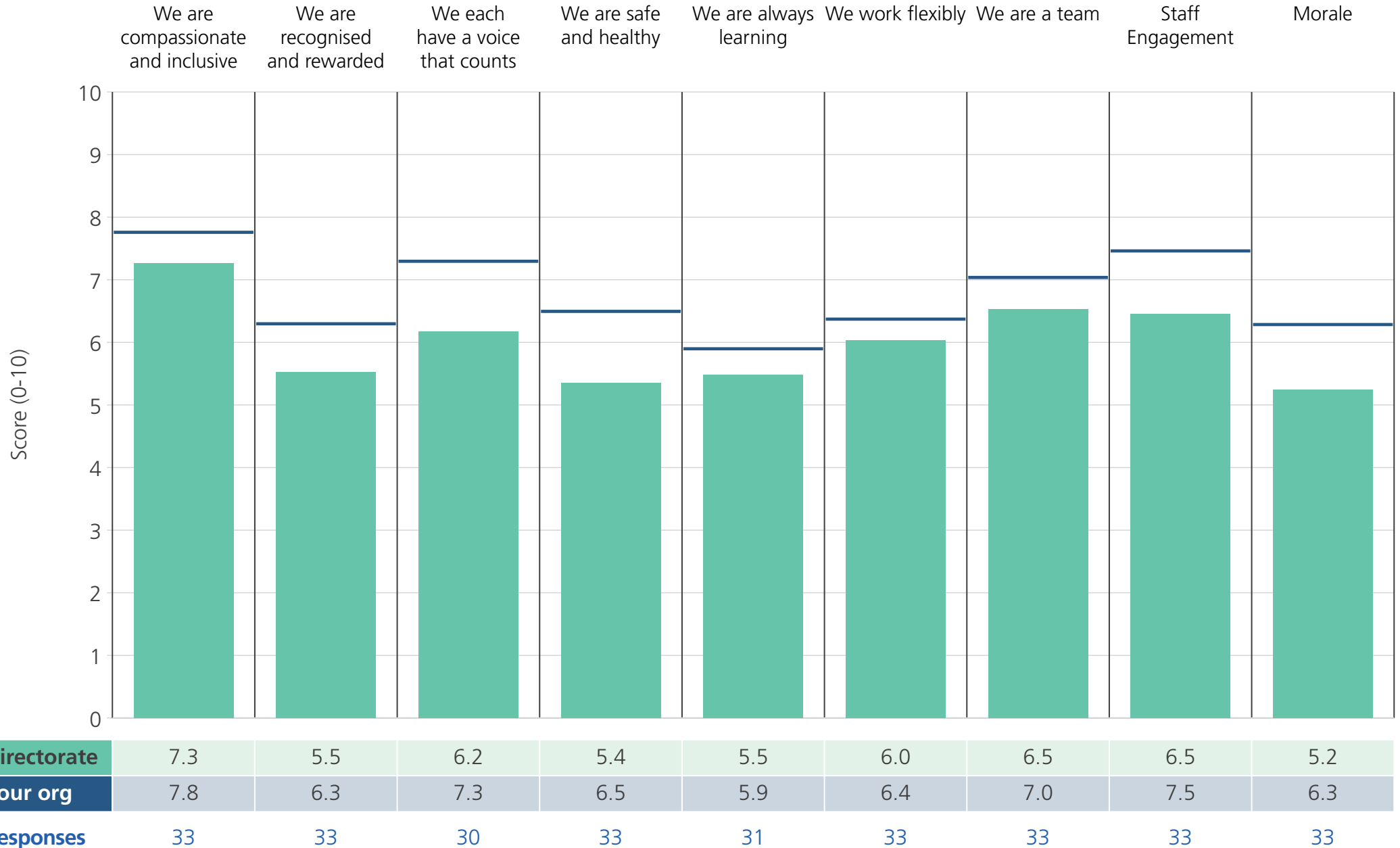


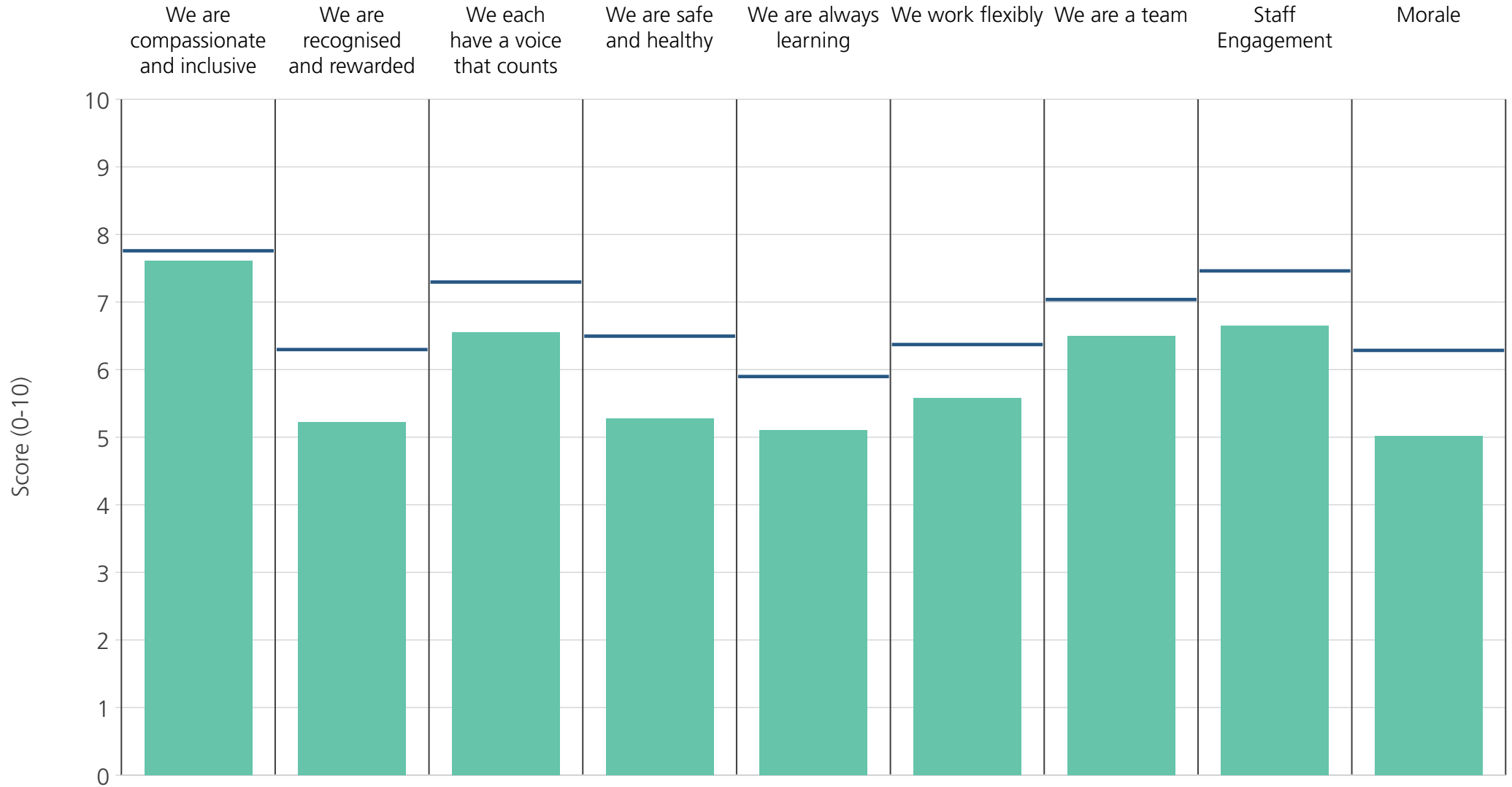




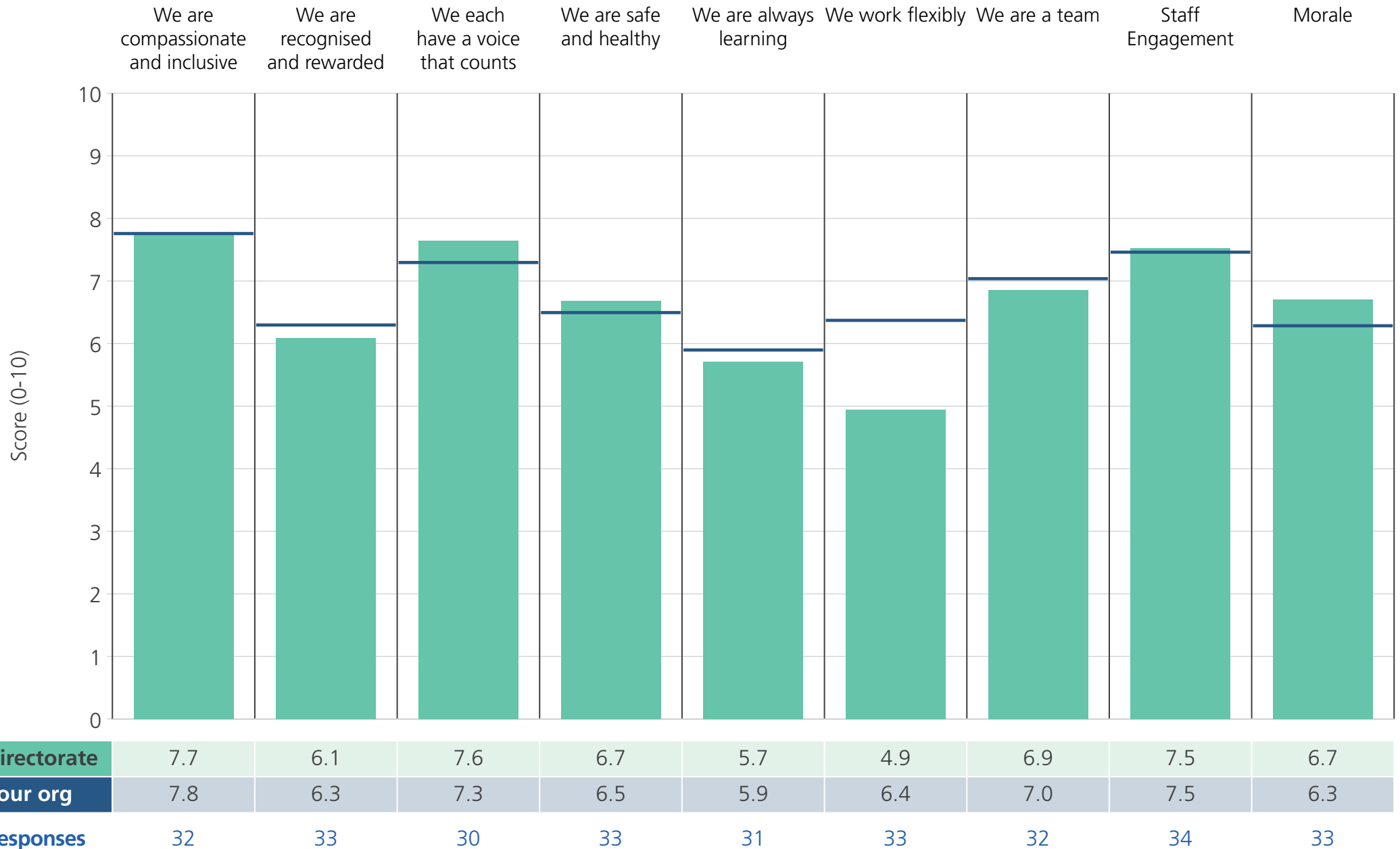
Directorates 2

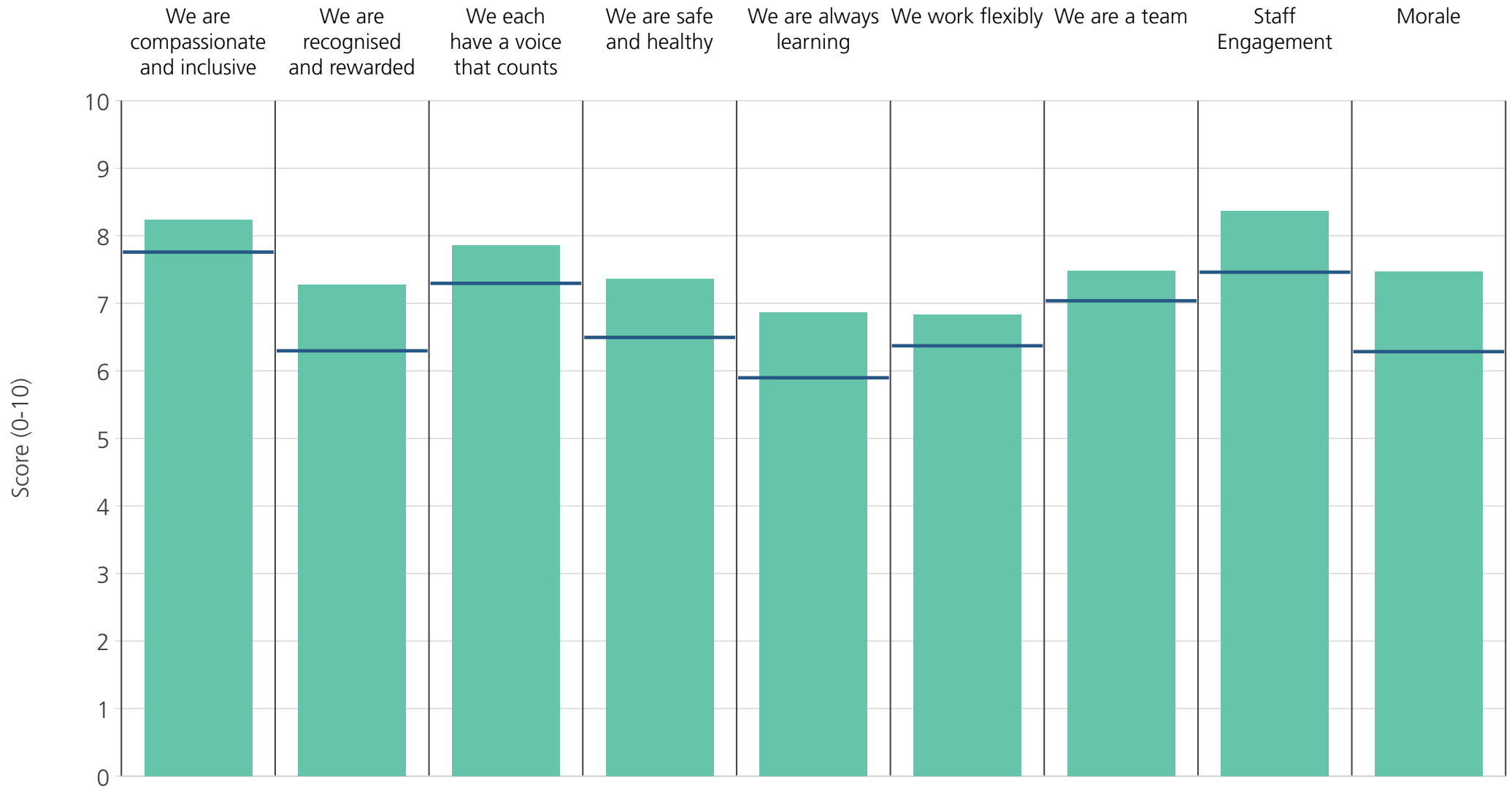
Liverpool Heart and Chest Hospital NHS Foundation Trust
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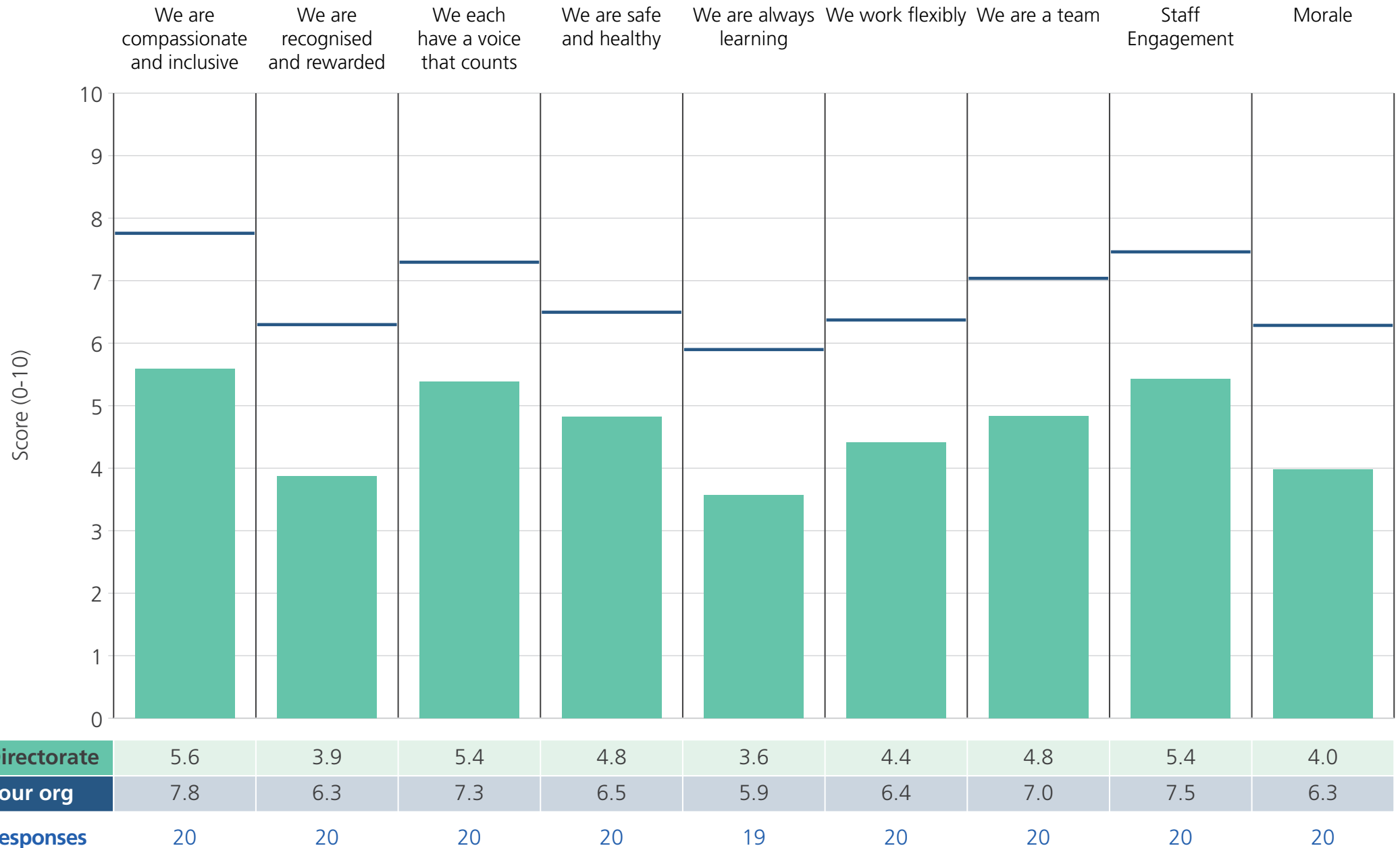


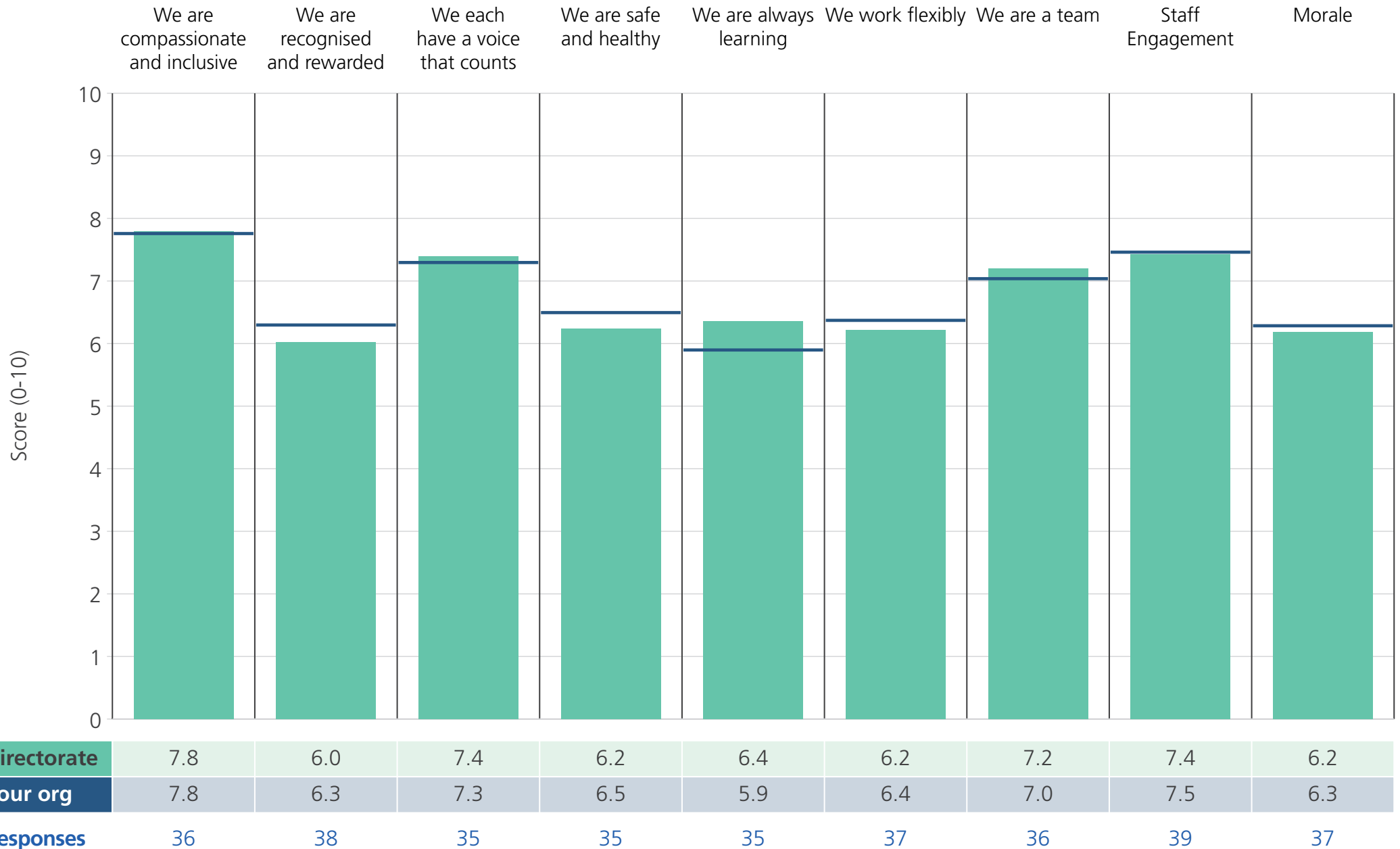
Directorate	7.6	5.2	6.5	5.3	5.1	5.6	6.5	6.6	5.0
Your org	7.8	6.3	7.3	6.5	5.9	6.4	7.0	7.5	6.3
Responses	21	23	21	21	21	23	21	23	23

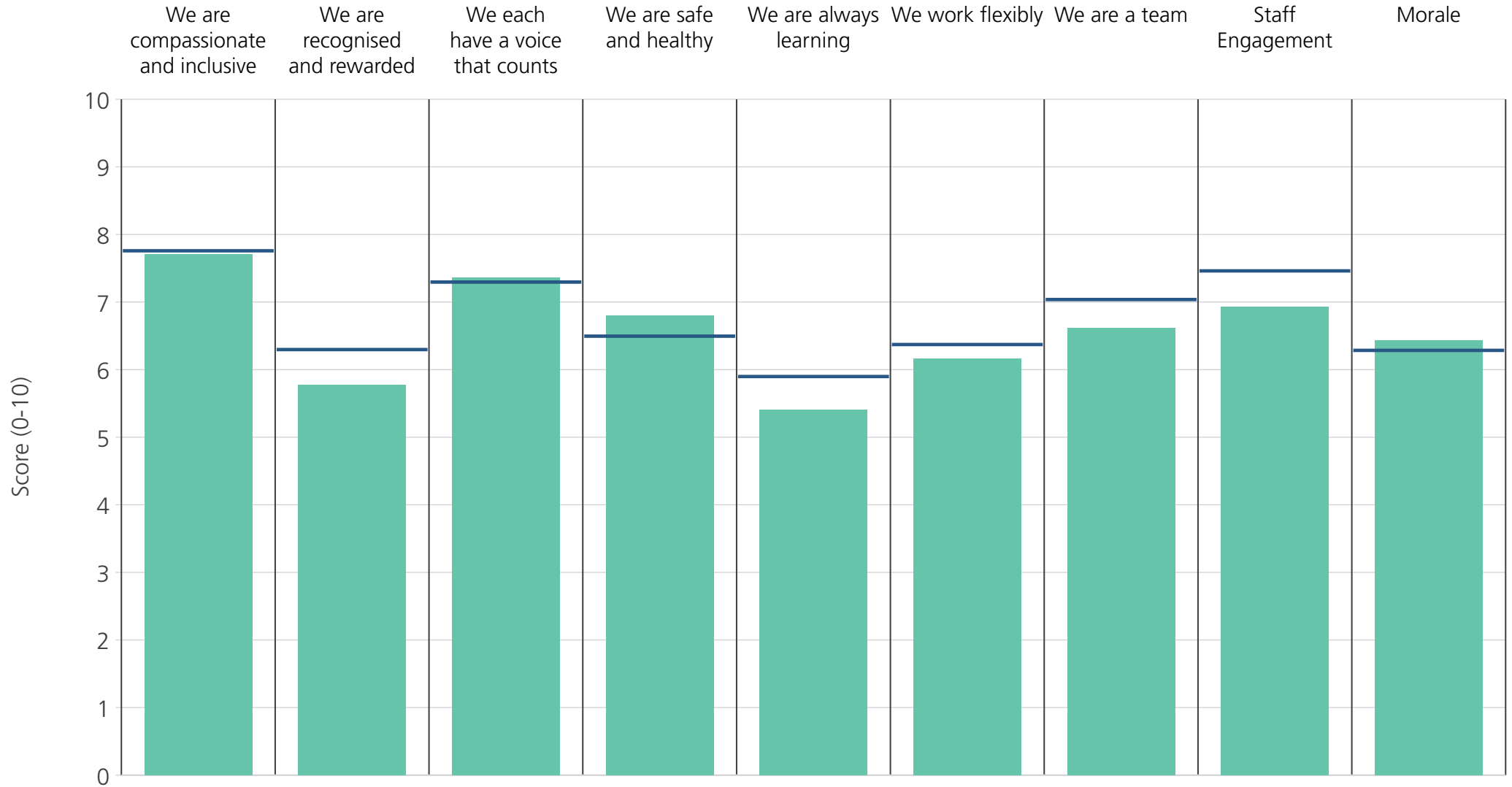




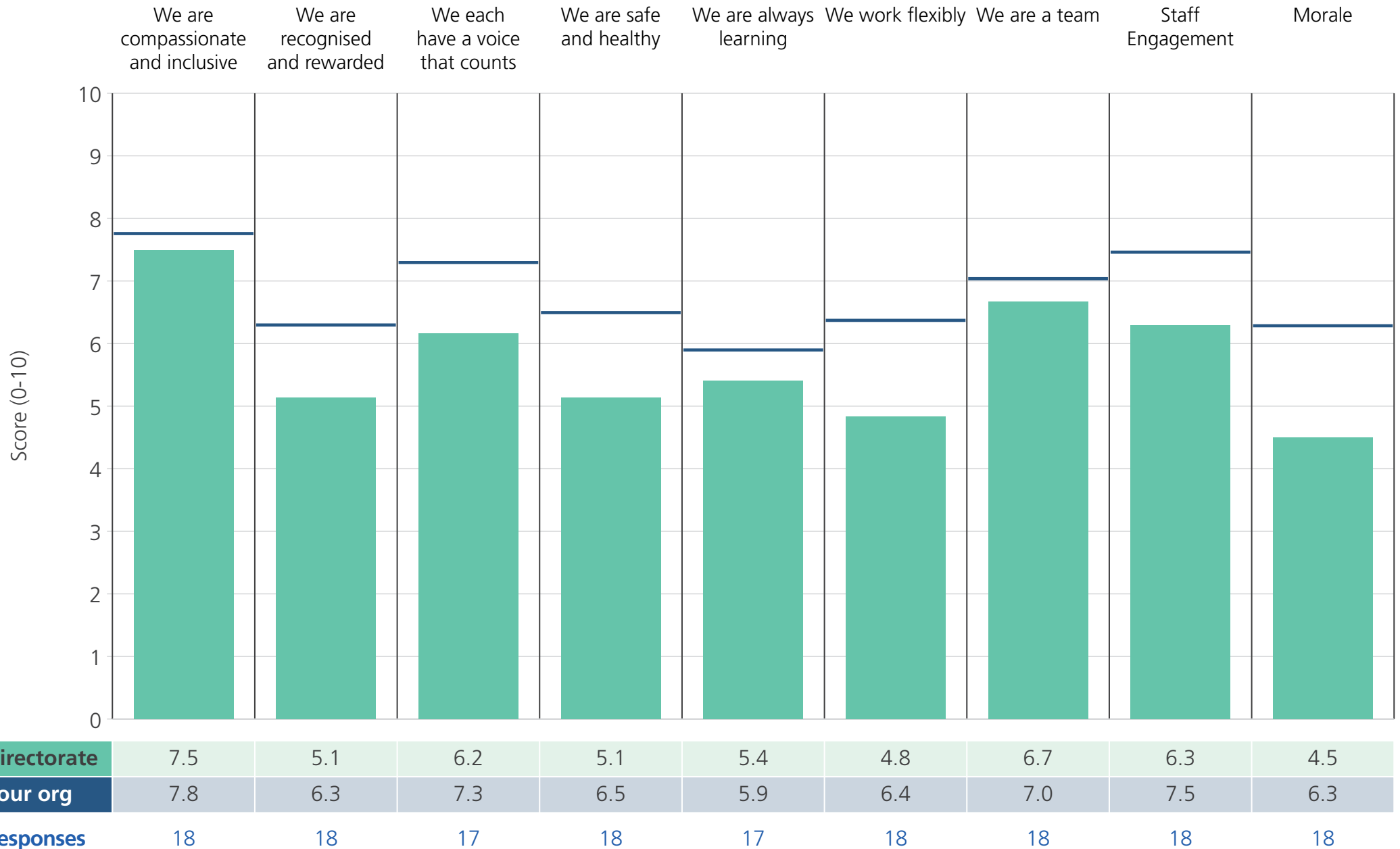
Directorate	8.2	7.3	7.9	7.4	6.9	6.8	7.5	8.4	7.5
Your org	7.8	6.3	7.3	6.5	5.9	6.4	7.0	7.5	6.3
Responses	18	18	18	18	18	18	18	18	18

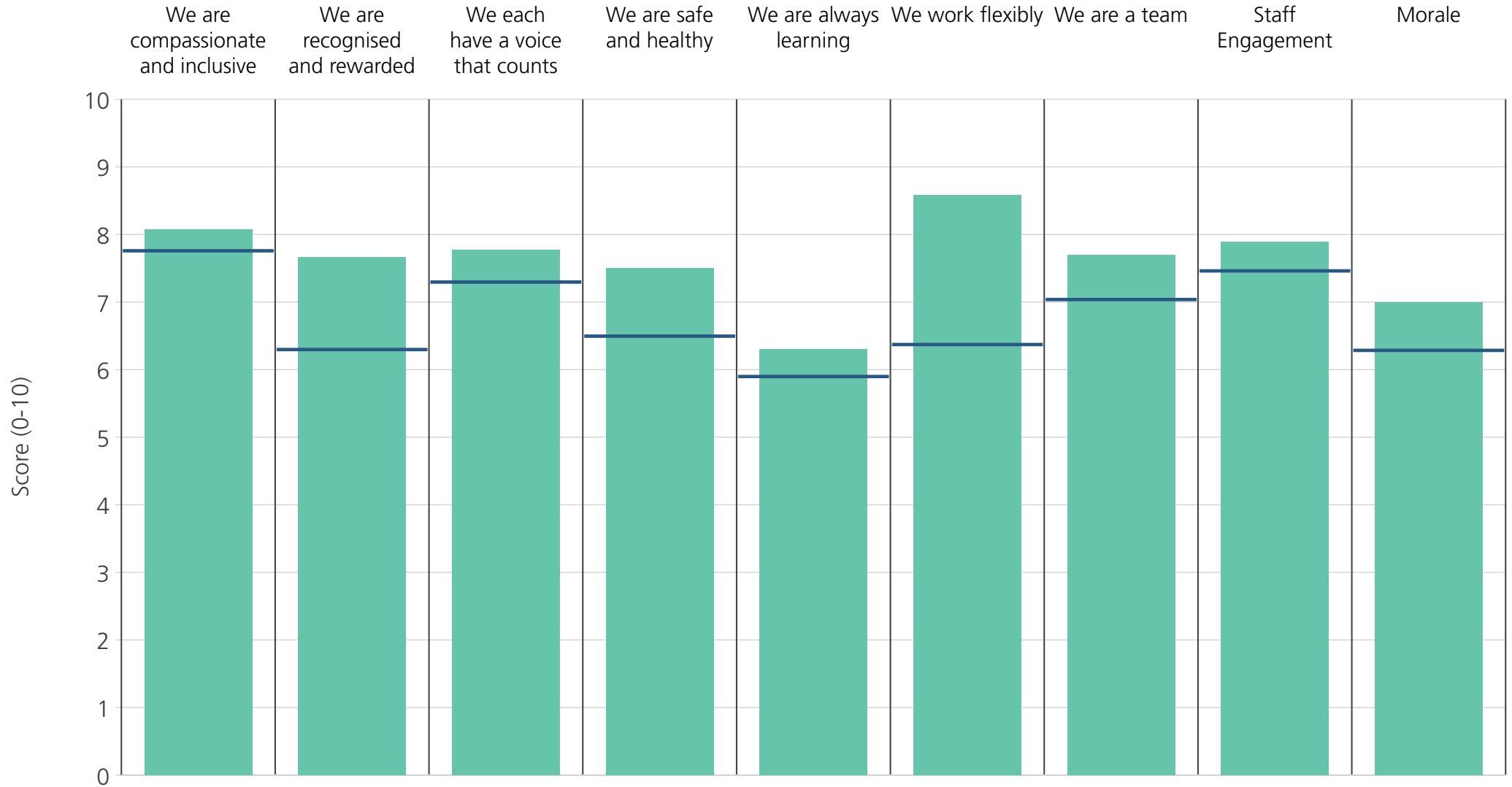




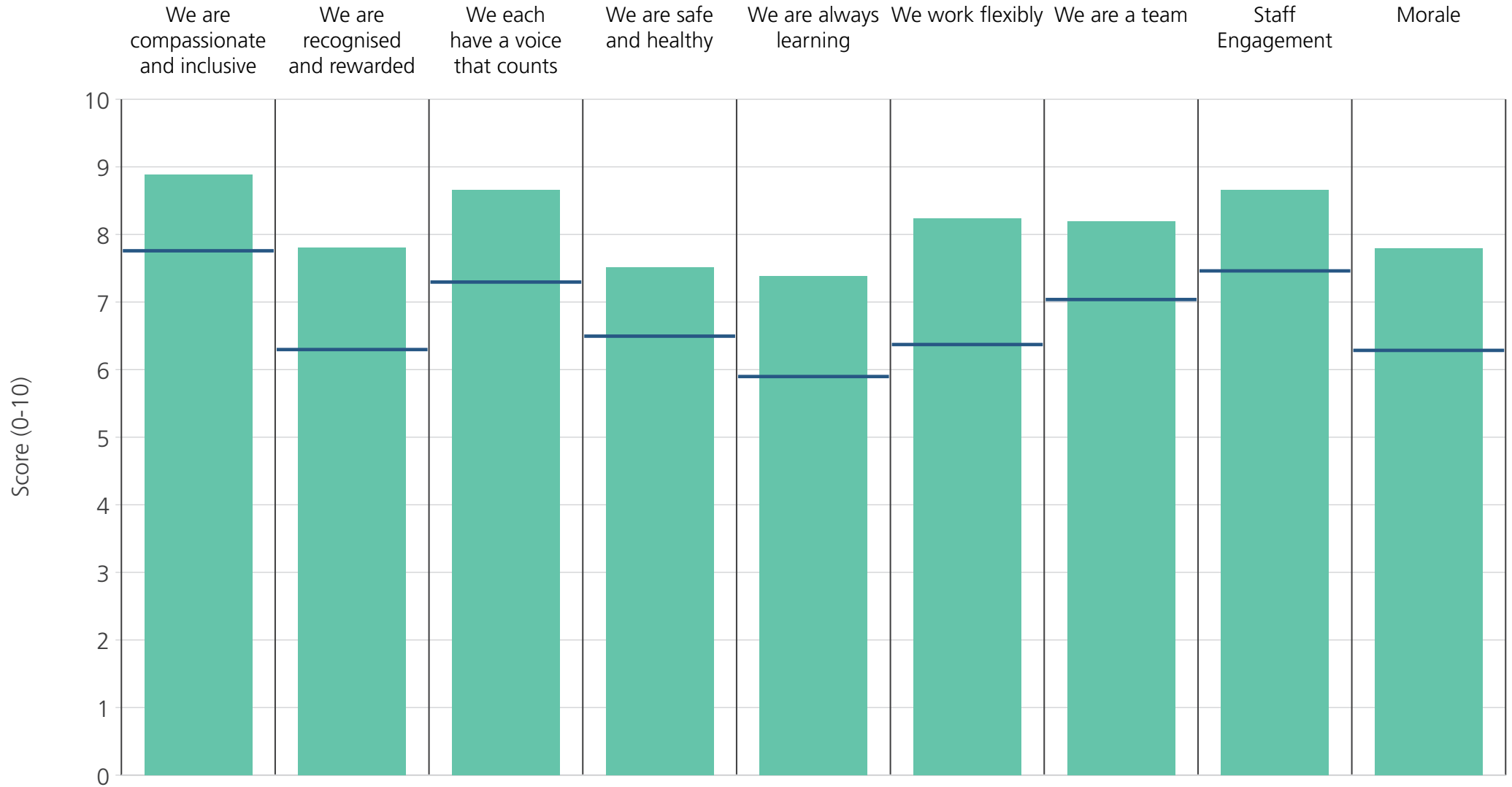


Directorate	7.7	5.8	7.4	6.8	5.4	6.2	6.6	6.9	6.4
Your org	7.8	6.3	7.3	6.5	5.9	6.4	7.0	7.5	6.3
Responses	51	51	48	49	48	50	50	50	51

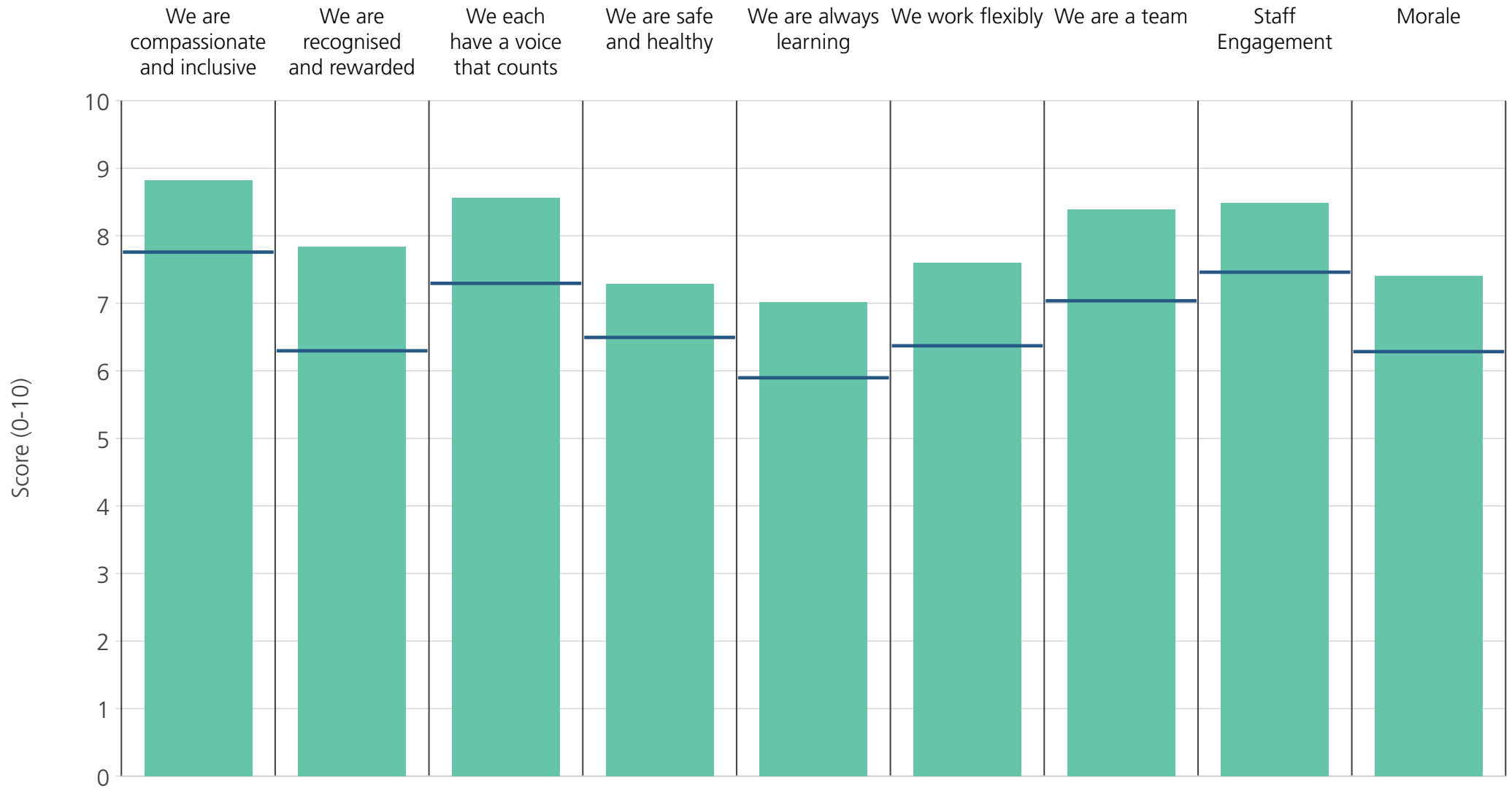




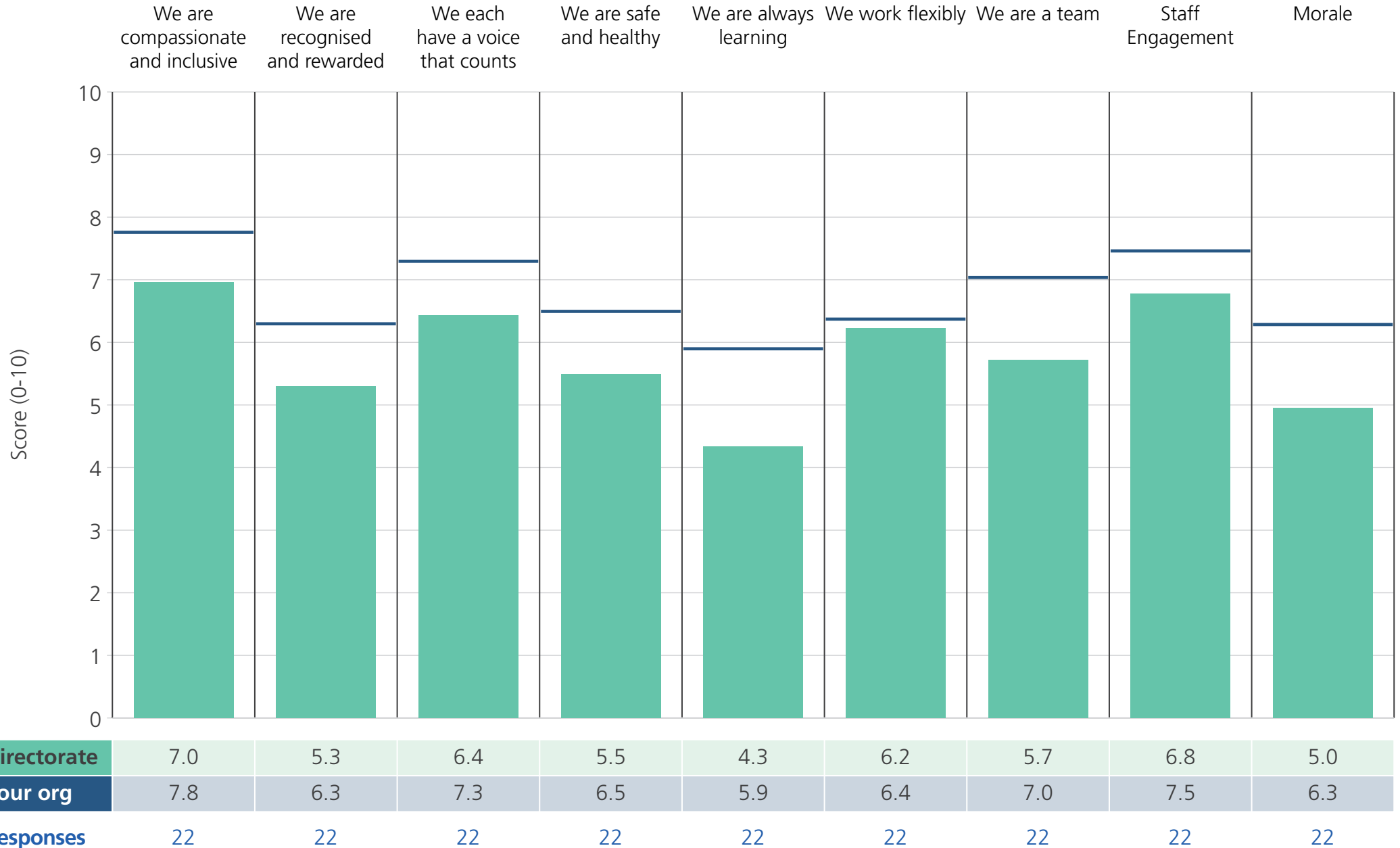
Directorate	8.1	7.7	7.8	7.5	6.3	8.6	7.7	7.9	7.0
Your org	7.8	6.3	7.3	6.5	5.9	6.4	7.0	7.5	6.3
Responses	48	49	48	48	48	49	49	49	49

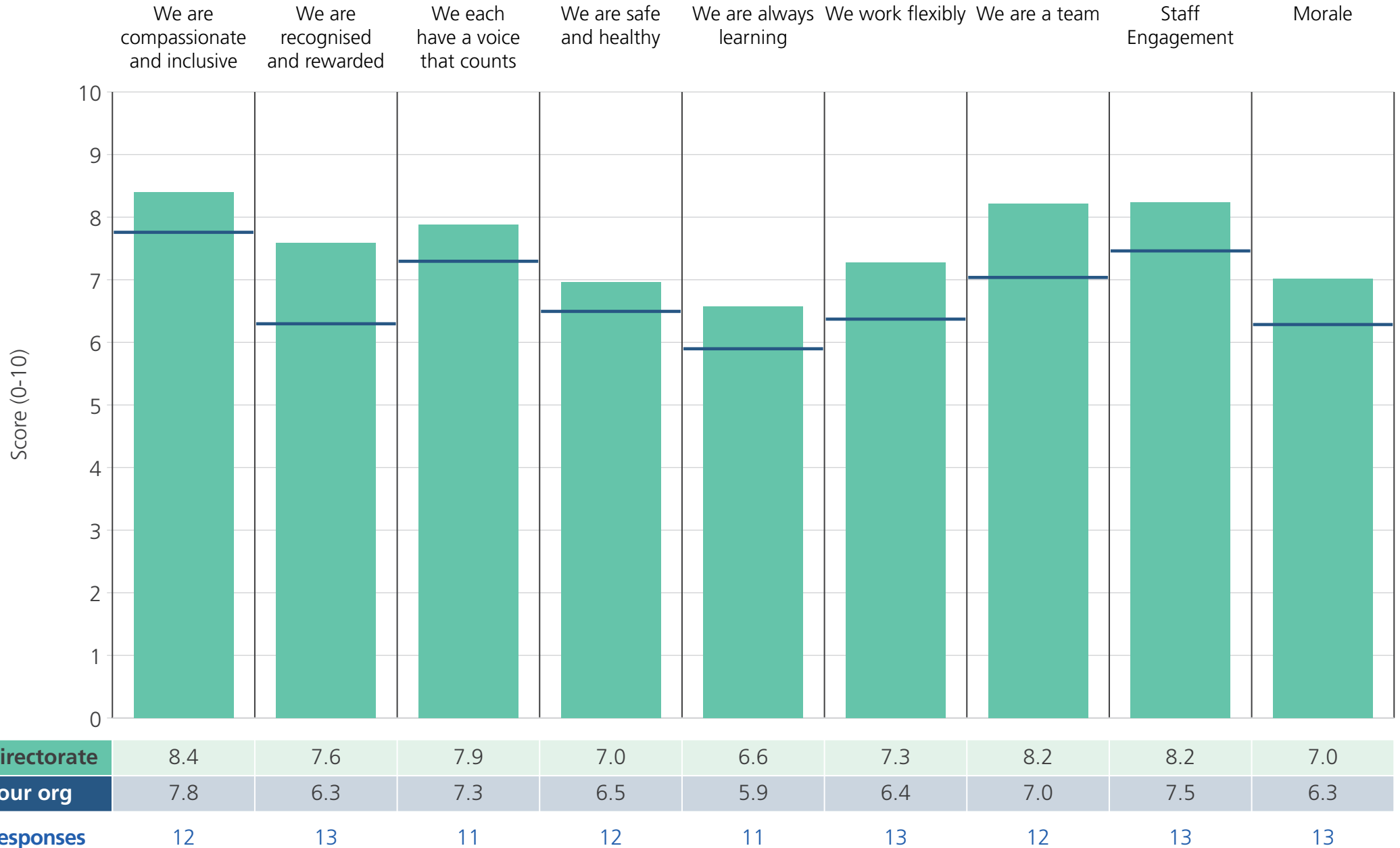


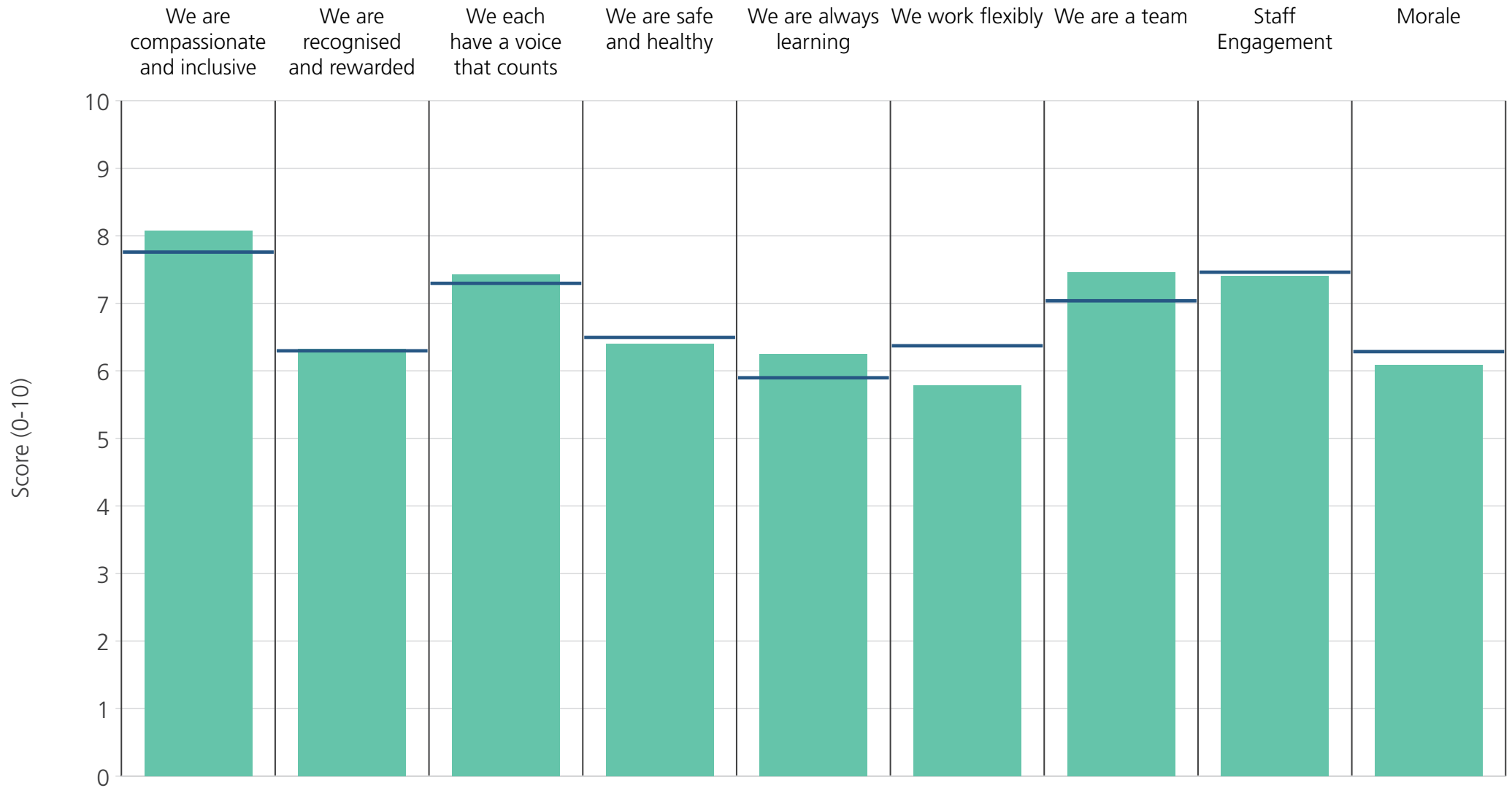
Directorate	8.9	7.8	8.7	7.5	7.4	8.2	8.2	8.7	7.8
Your org	7.8	6.3	7.3	6.5	5.9	6.4	7.0	7.5	6.3
Responses	34	34	32	34	34	34	34	34	34



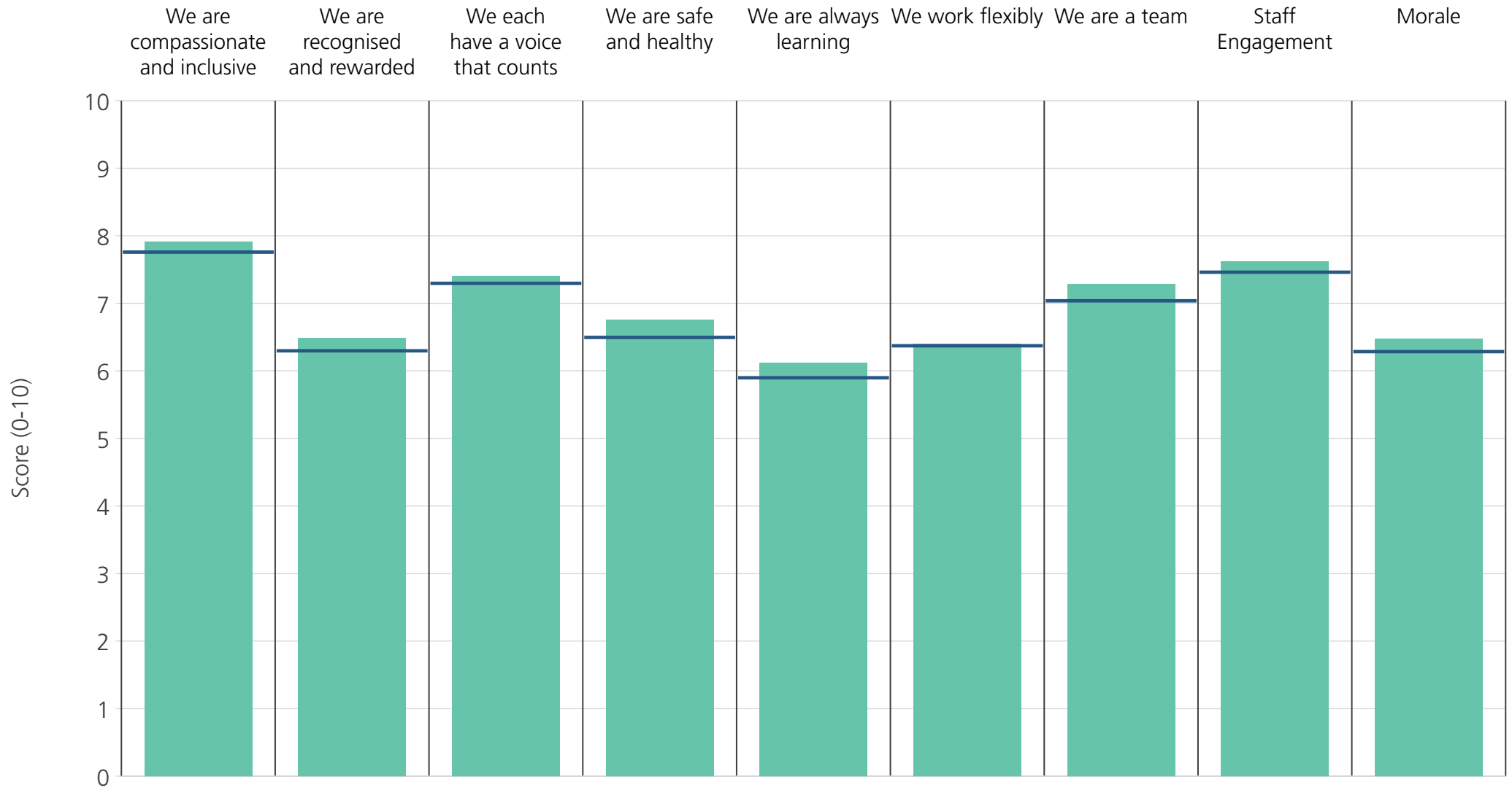
Directorate	8.8	7.8	8.6	7.3	7.0	7.6	8.4	8.5	7.4
Your org	7.8	6.3	7.3	6.5	5.9	6.4	7.0	7.5	6.3
Responses	24	24	24	24	24	24	24	24	24



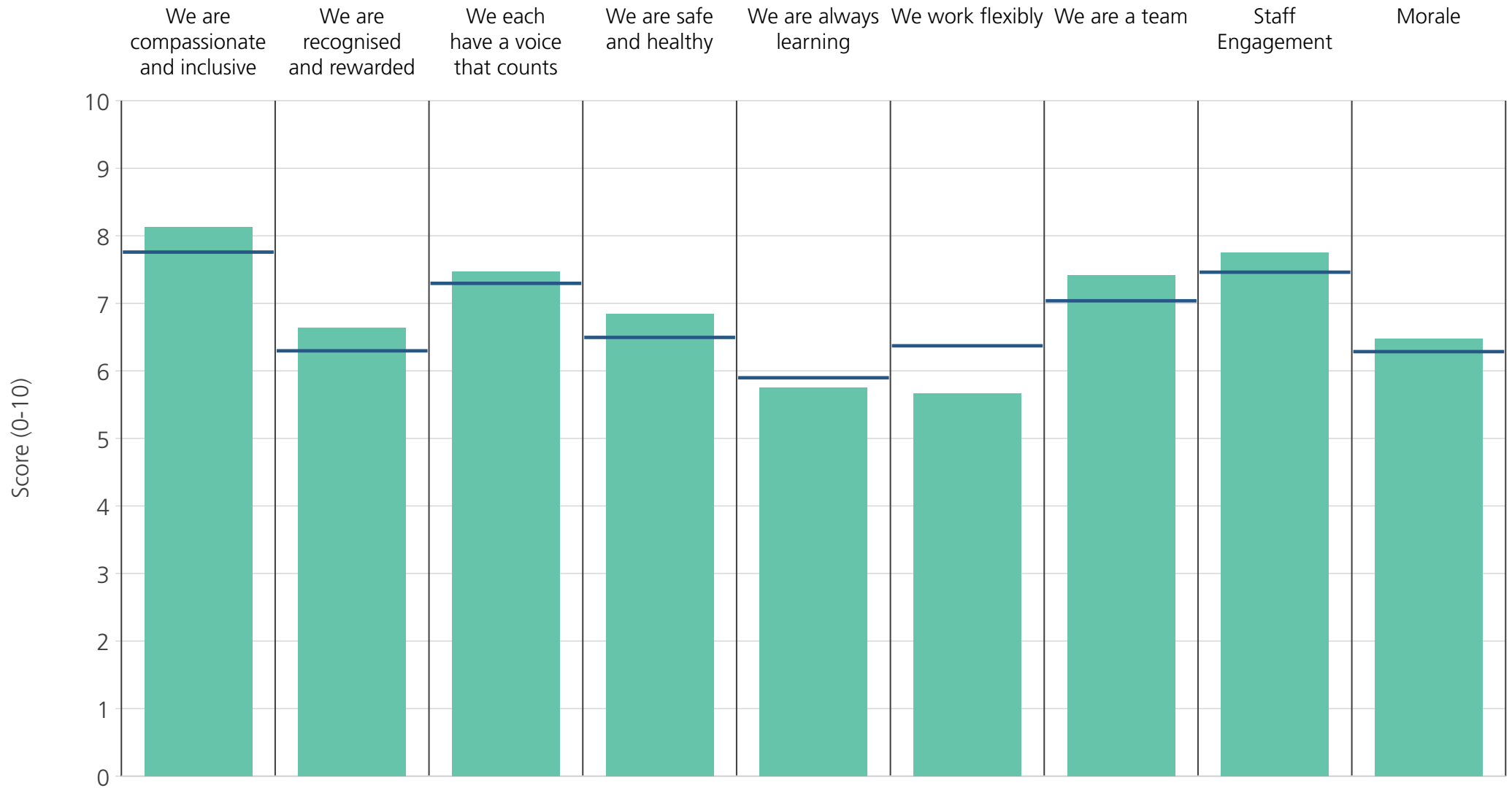




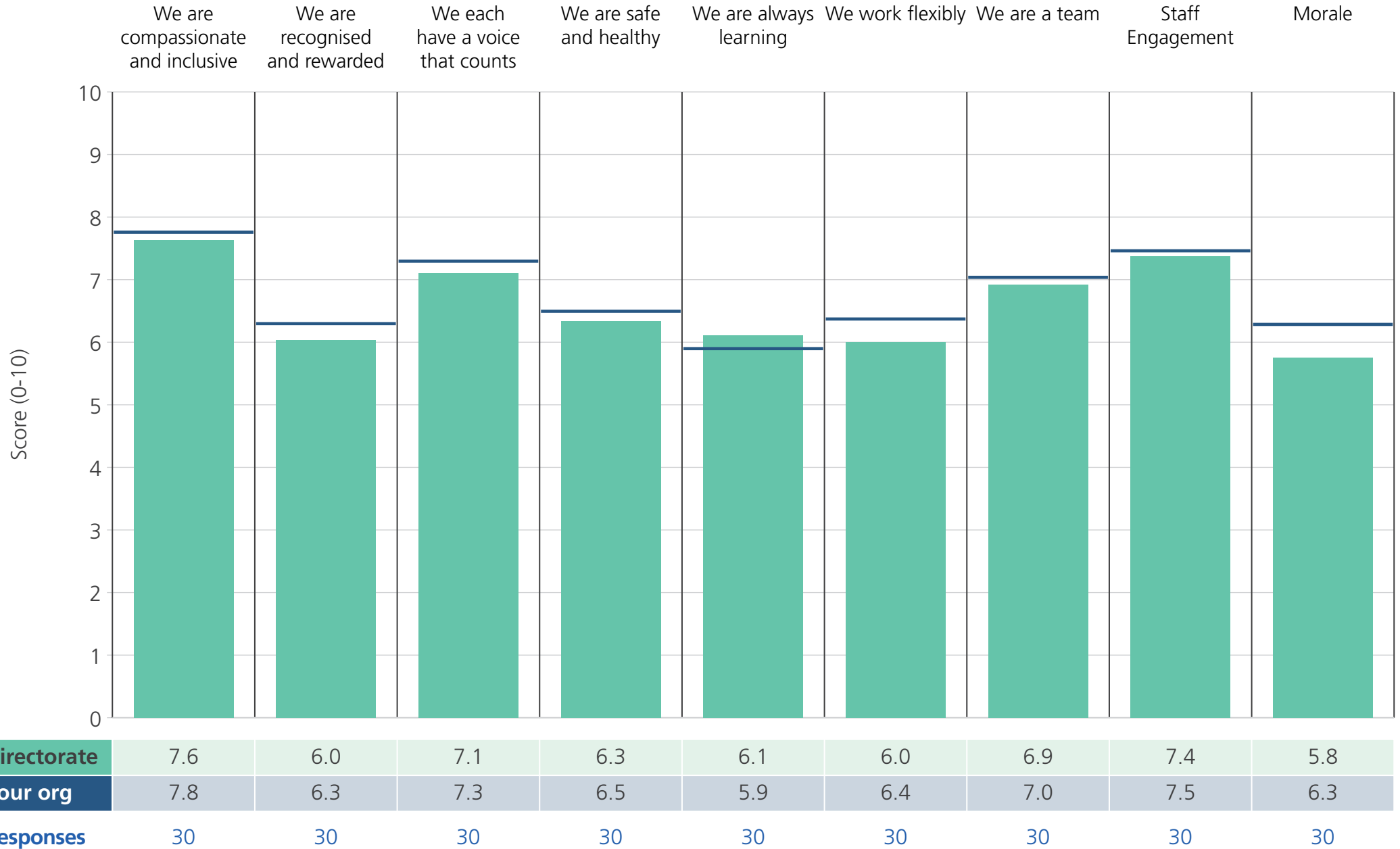
Directorate	8.1	6.3	7.4	6.4	6.2	5.8	7.5	7.4	6.1
Your org	7.8	6.3	7.3	6.5	5.9	6.4	7.0	7.5	6.3
Responses	17	17	17	17	17	17	17	17	17

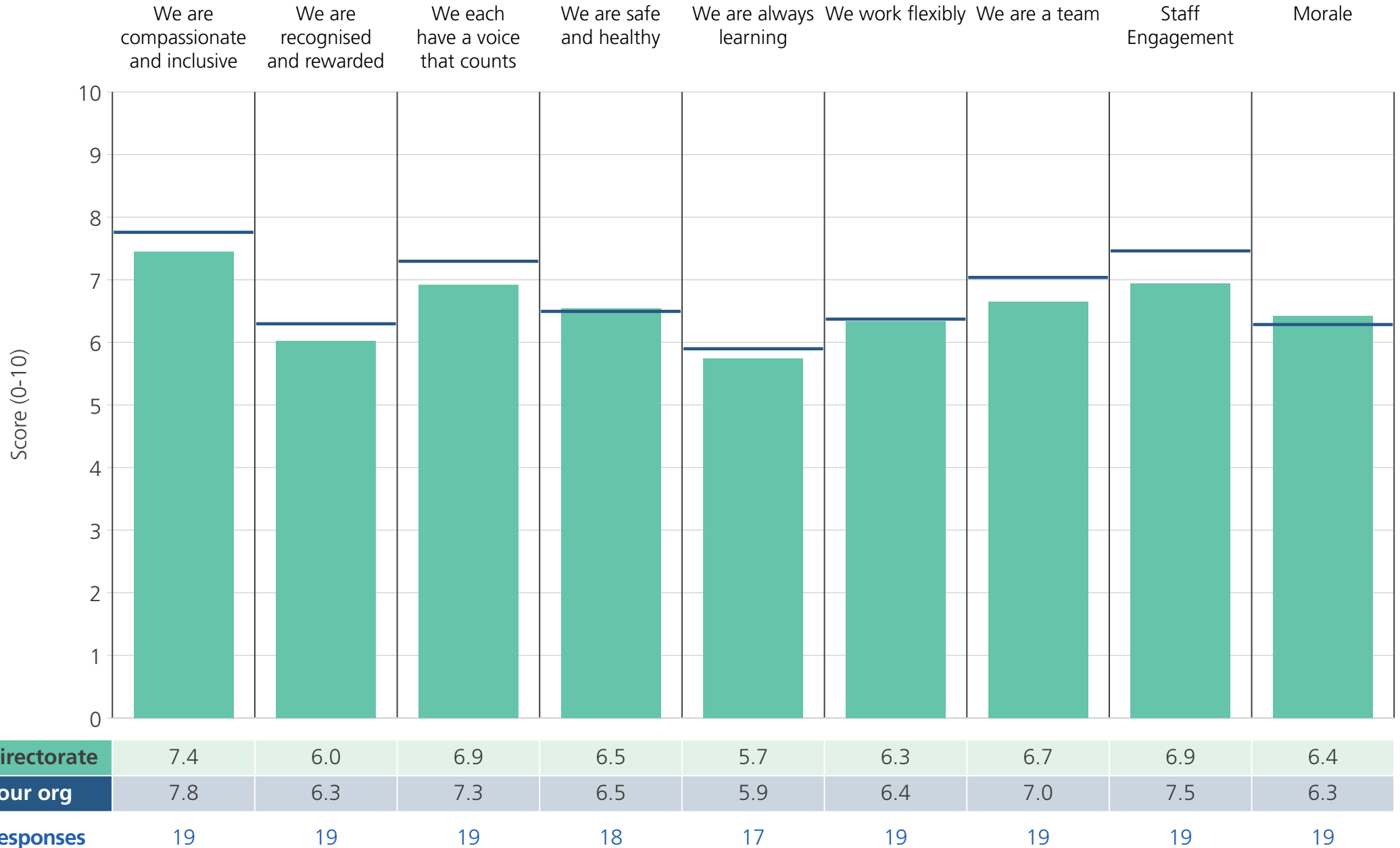


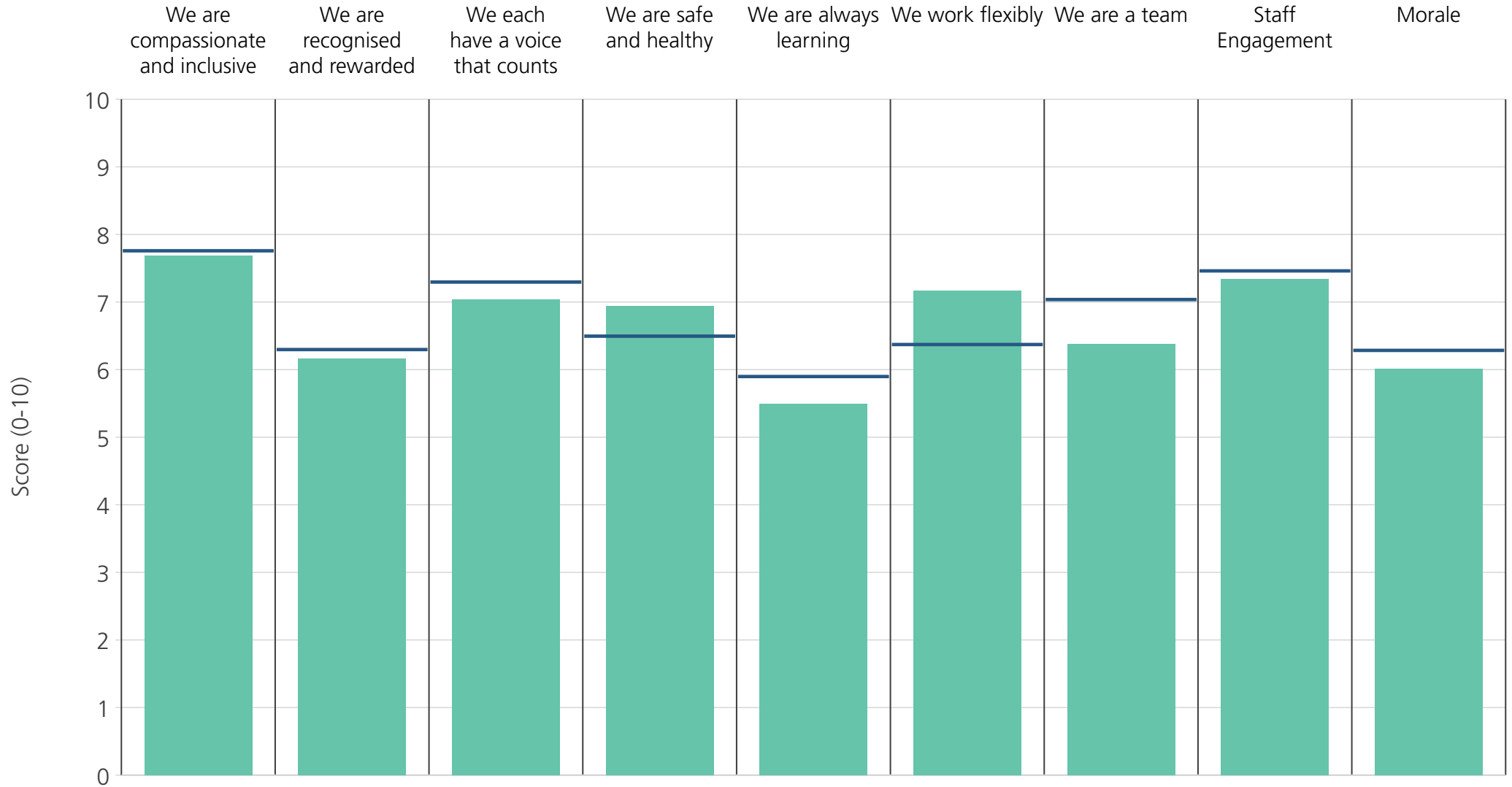
Directorate	7.9	6.5	7.4	6.8	6.1	6.4	7.3	7.6	6.5
Your org	7.8	6.3	7.3	6.5	5.9	6.4	7.0	7.5	6.3
Responses	316	323	314	314	308	320	316	325	323



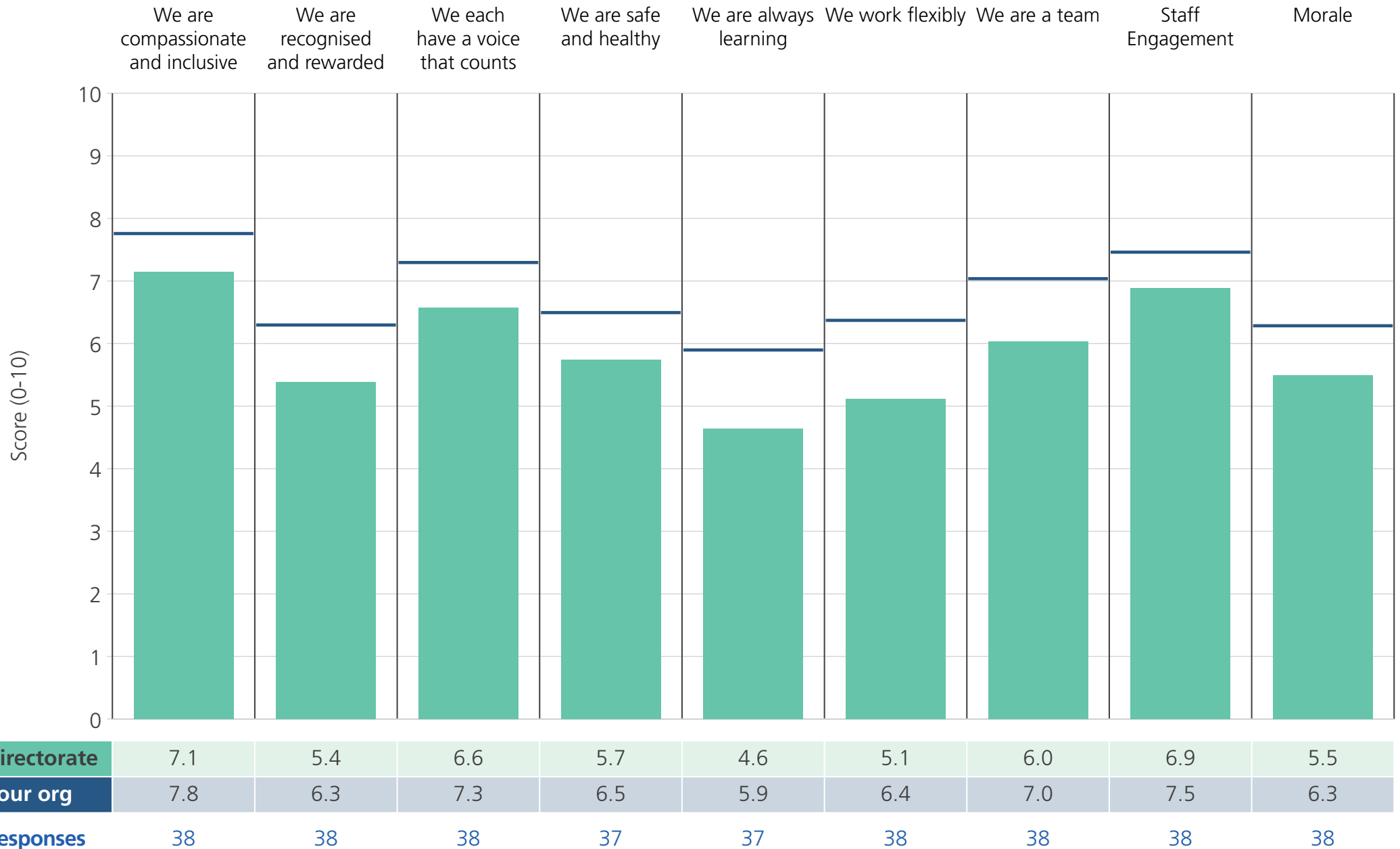
Directorate	8.1	6.6	7.5	6.8	5.8	5.7	7.4	7.7	6.5
Your org	7.8	6.3	7.3	6.5	5.9	6.4	7.0	7.5	6.3
Responses	43	44	43	43	43	44	43	44	44

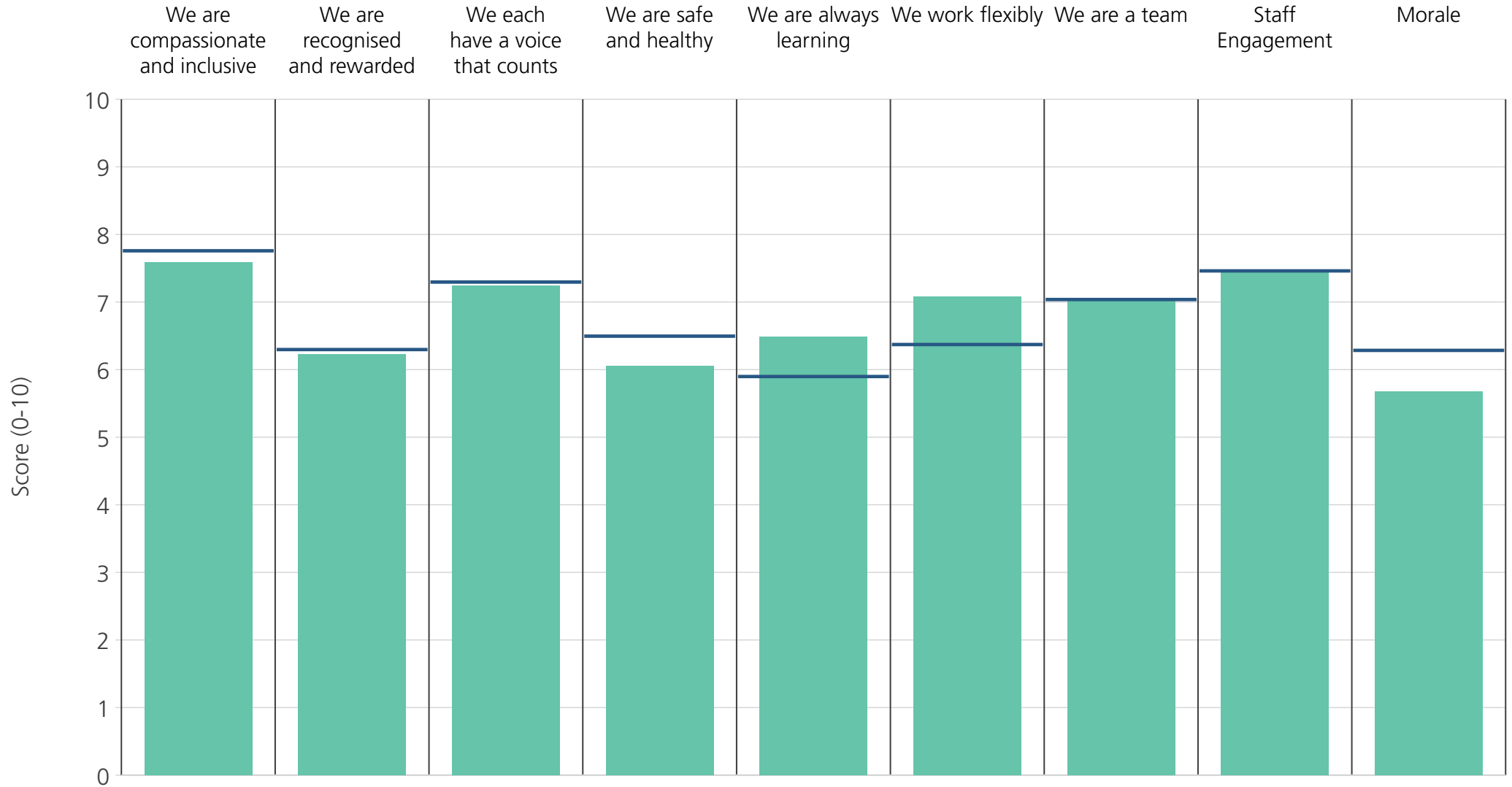




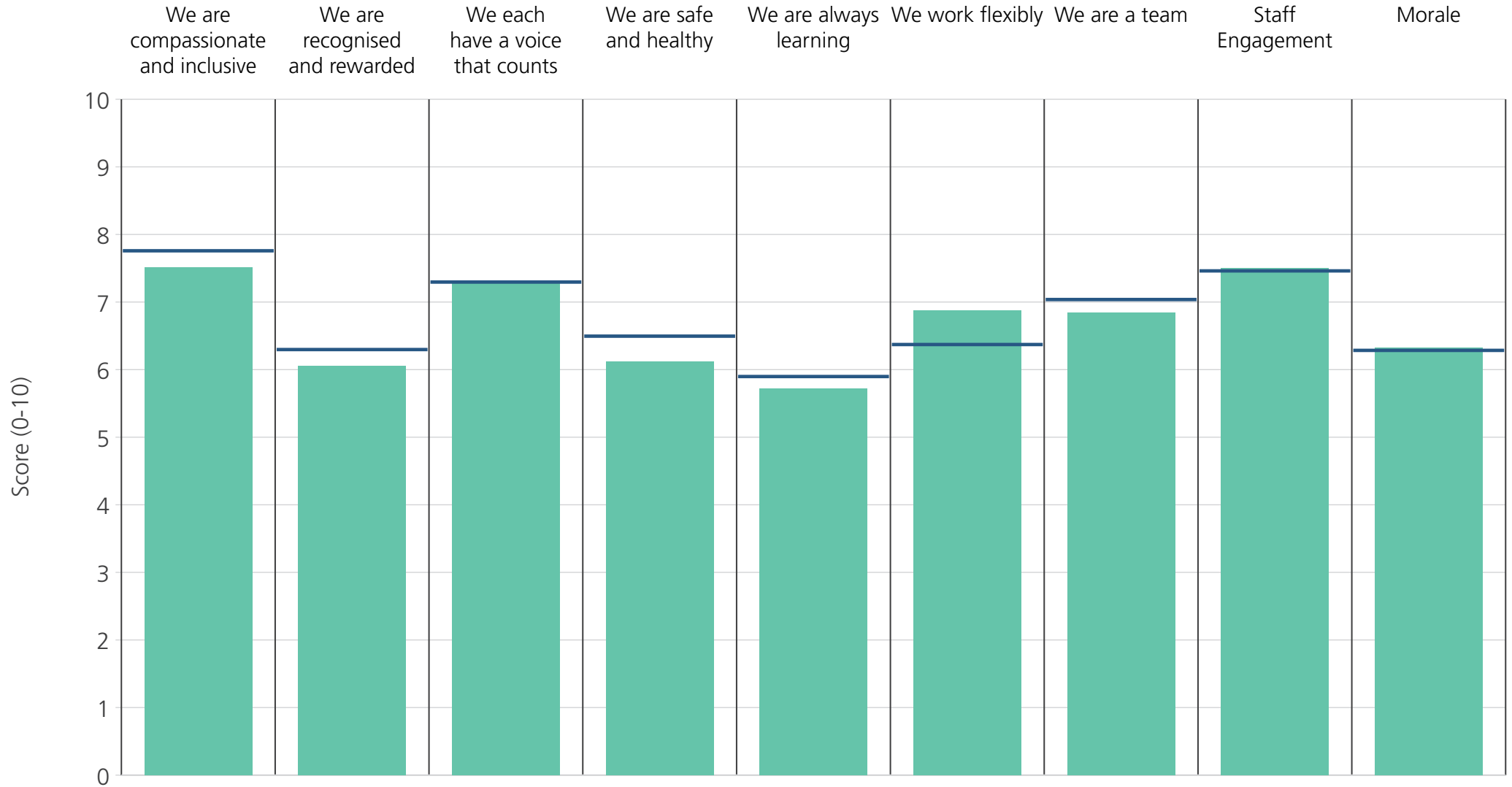


Directorate	7.7	6.2	7.0	6.9	5.5	7.2	6.4	7.3	6.0
Your org	7.8	6.3	7.3	6.5	5.9	6.4	7.0	7.5	6.3
Responses	19	19	19	19	19	19	19	19	19





Directorate	7.6	6.2	7.2	6.0	6.5	7.1	7.0	7.4	5.7
Your org	7.8	6.3	7.3	6.5	5.9	6.4	7.0	7.5	6.3
Responses	18	18	18	18	18	18	18	18	18



Directorate	7.5	6.1	7.3	6.1	5.7	6.9	6.8	7.5	6.3
Your org	7.8	6.3	7.3	6.5	5.9	6.4	7.0	7.5	6.3
Responses	79	80	79	79	78	79	79	80	80

