

# The Hillingdon Hospitals NHS Foundation Trust

2021 NHS Staff Survey

**Directorate Report**

<b>Contents</b>	
Introduction . . . . .	3
People Promise element and theme results – Directorates 1 . . . . .	4
CCSS - Planned Care Directorate . . . . .	5
CCSS - Unplanned Care Directorate . . . . .	6
Central Budgets Level 3 . . . . .	7
Chief Executive's Office . . . . .	8
Deputy Chief Executive's Office . . . . .	9
Digital Services . . . . .	10
Education Centre Directorate . . . . .	11
Estates . . . . .	12
Facilities . . . . .	13
Finance Directorate . . . . .	14
Medicine Directorate . . . . .	15
Nursing & Patient Services Directorate . . . . .	16
Operational Services Directorate . . . . .	17
People & Organisational Development . . . . .	18
Planned Care Management Level 3 . . . . .	19
Surgery Directorate . . . . .	20
Unplanned Care Management Level 3 . . . . .	21
Women's & Children's Directorate . . . . .	22
People Promise element and theme results – Directorates 2 . . . . .	23
Add Prof Scientific and Technic . . . . .	24
Additional Clinical Services . . . . .	25
Administrative and Clerical . . . . .	26
Allied Health Professionals . . . . .	27
Estates and Ancillary . . . . .	28
Healthcare Scientists . . . . .	29
Medical and Dental . . . . .	30
Nursing and Midwifery Registered . . . . .	31

This directorate report for The Hillingdon Hospitals NHS Foundation Trust contains results by directorate for People Promise element and theme results from the 2021 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

**Please note:** It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

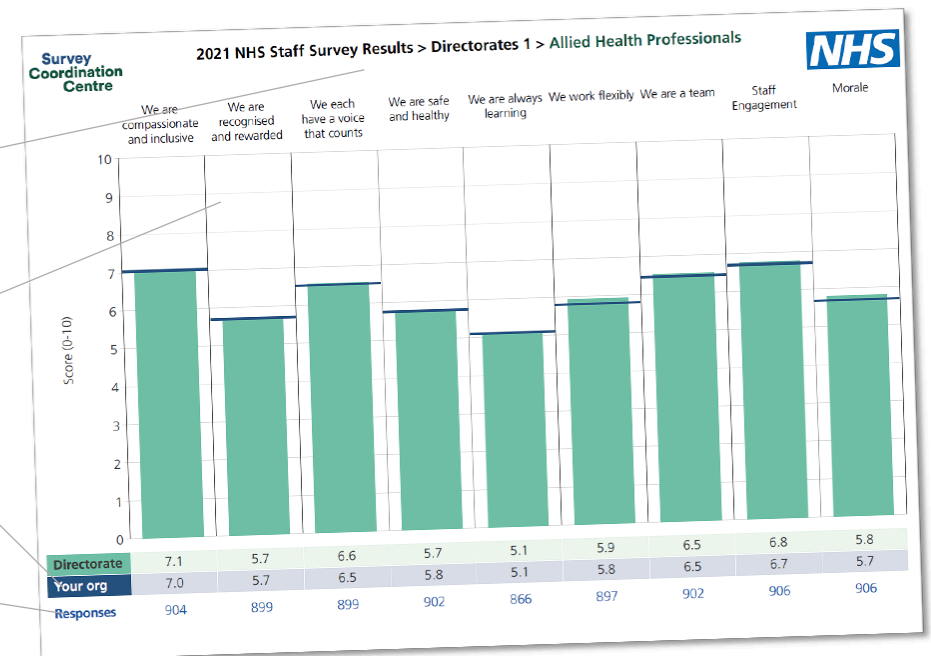
The directorate breakdowns used in this report were provided and defined by The Hillingdon Hospitals NHS Foundation Trust. Details of how the People Promise element and theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

## Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2021 NHS Staff Survey Results' navigates back to the contents page.

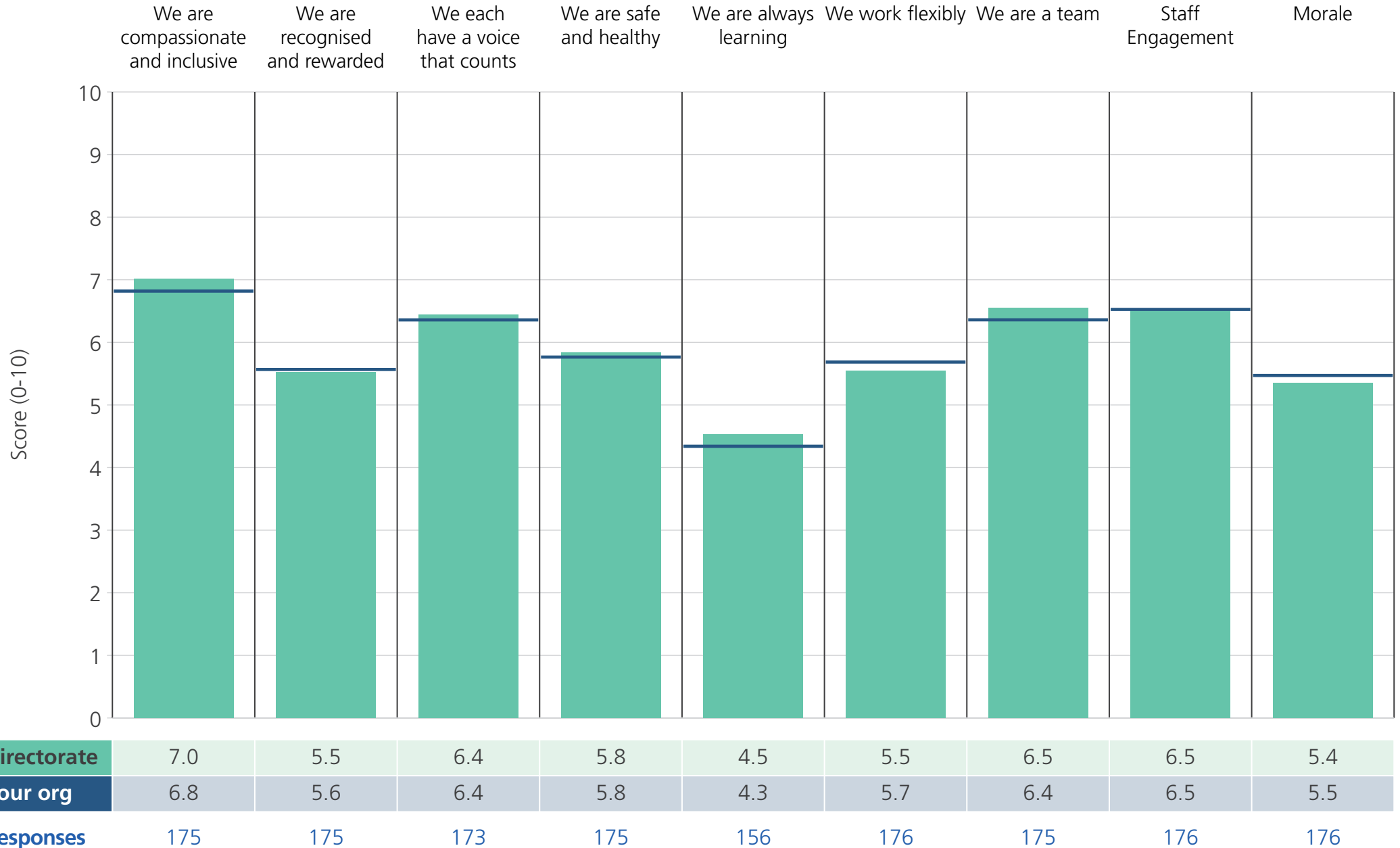
Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all People Promise element and theme results, a higher score is a better result than a lower score.

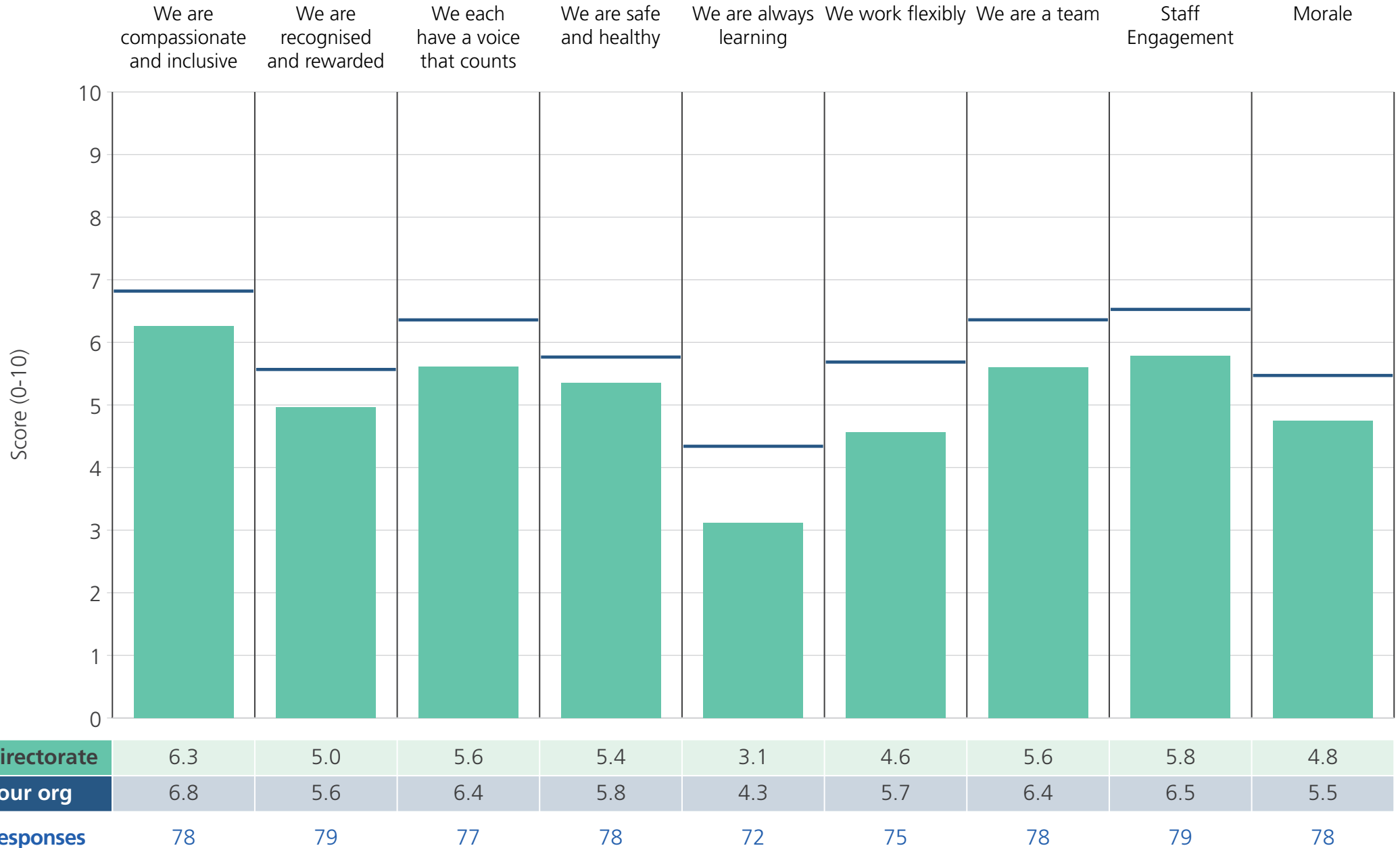
The **number of responses** feeding into each measures and sub-scores **for the given directorate** is specified below the table containing the directorate and trust scores.

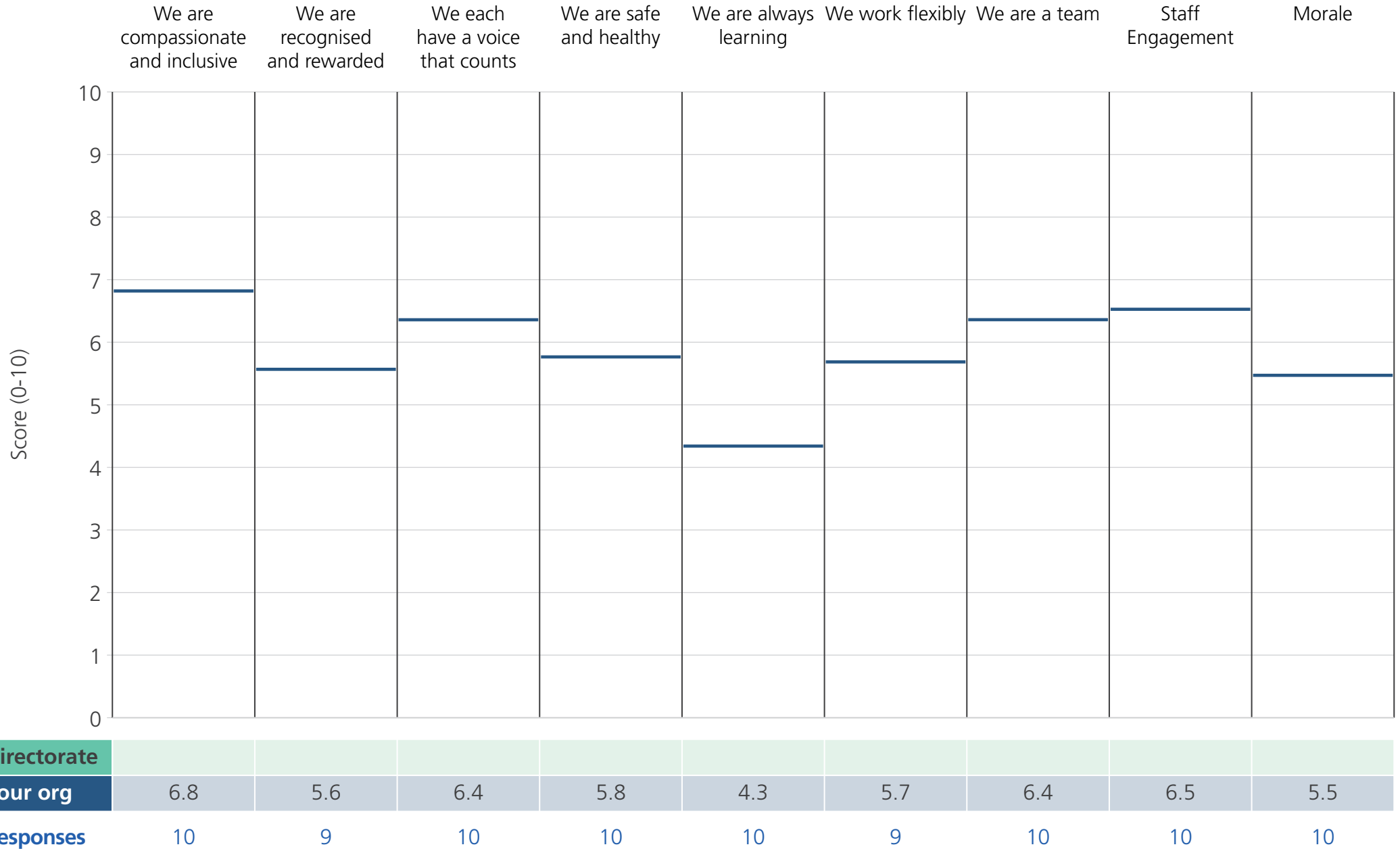


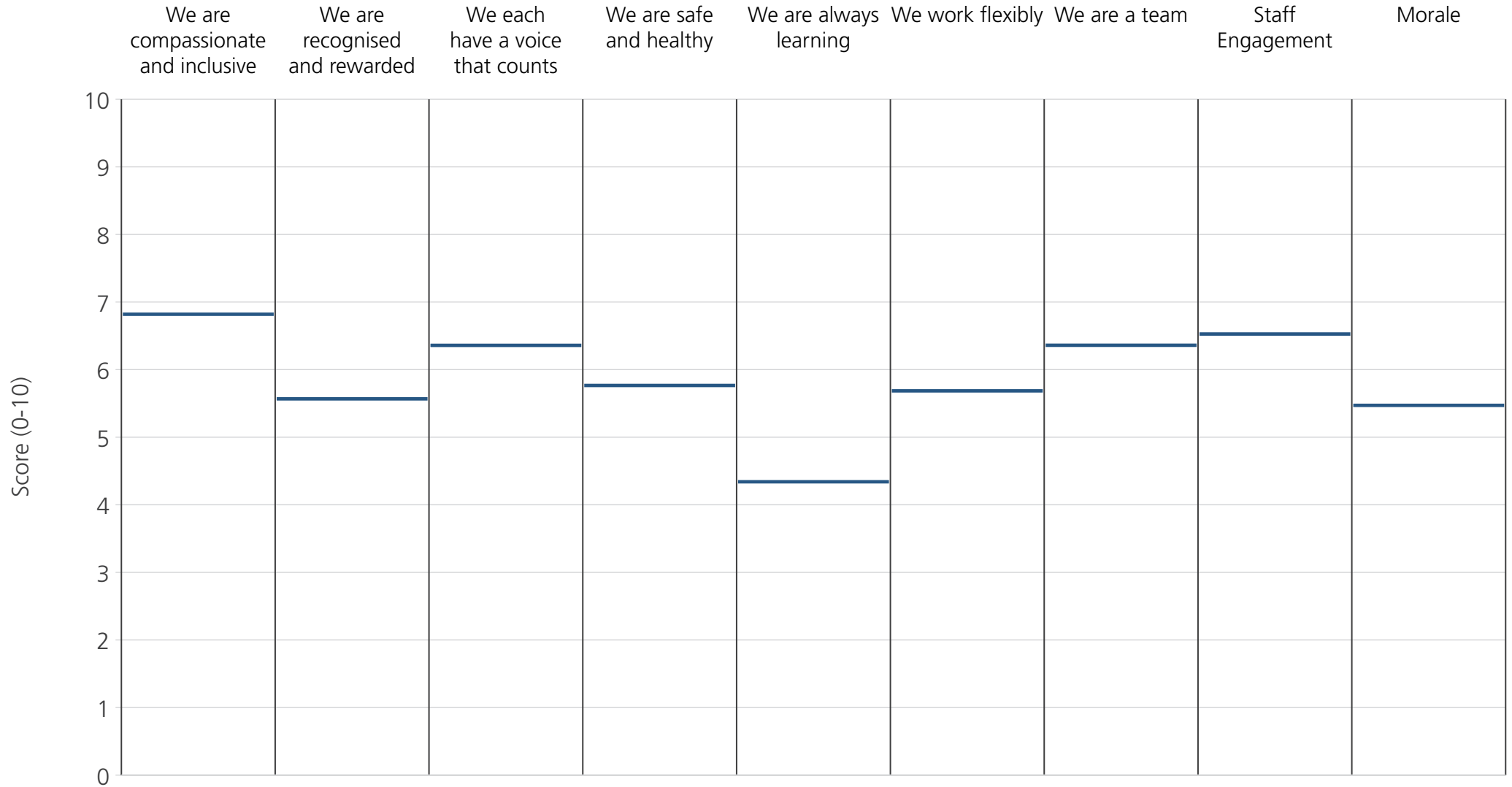
**! Note:** when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

# Directorates 1



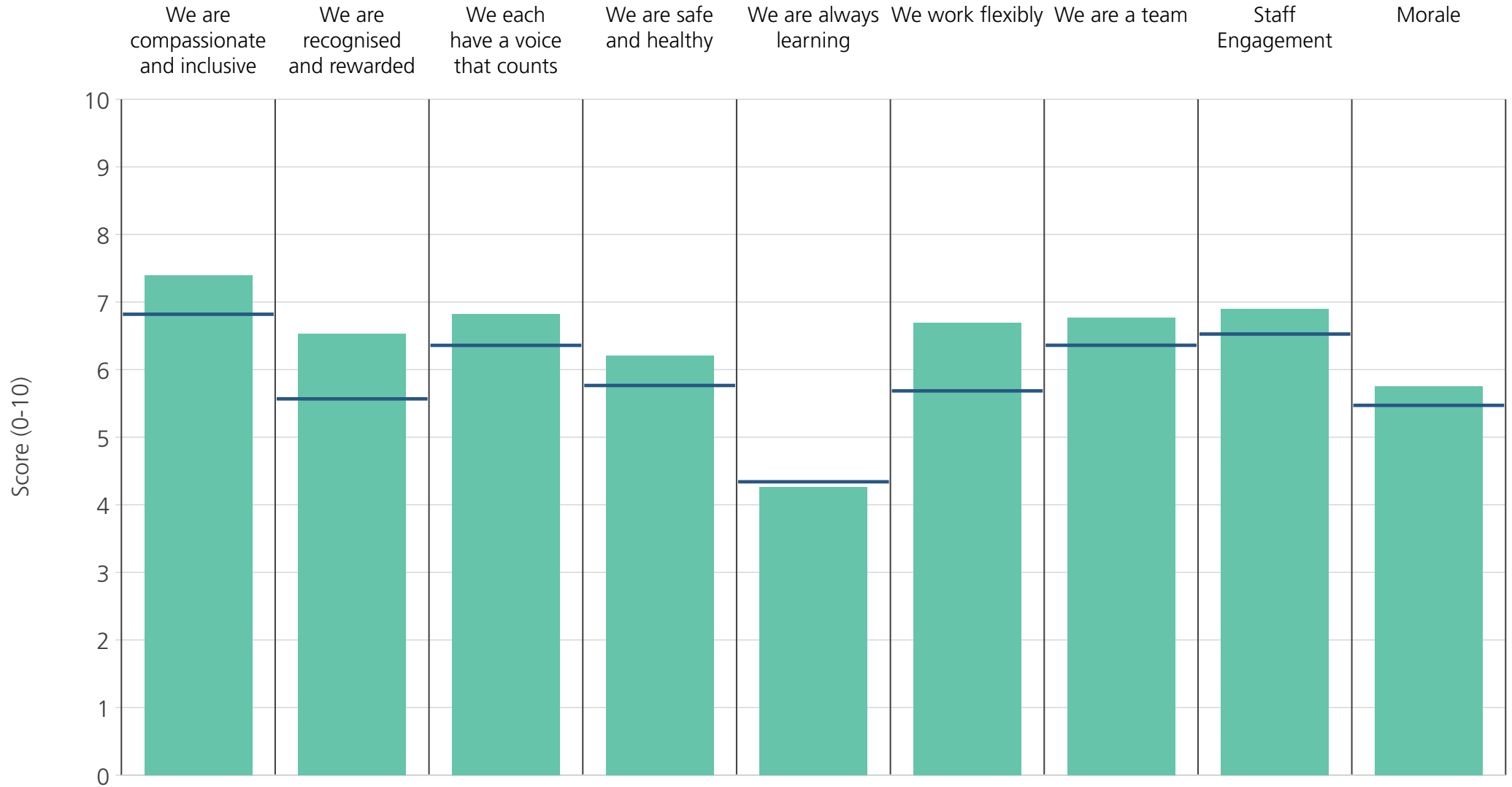




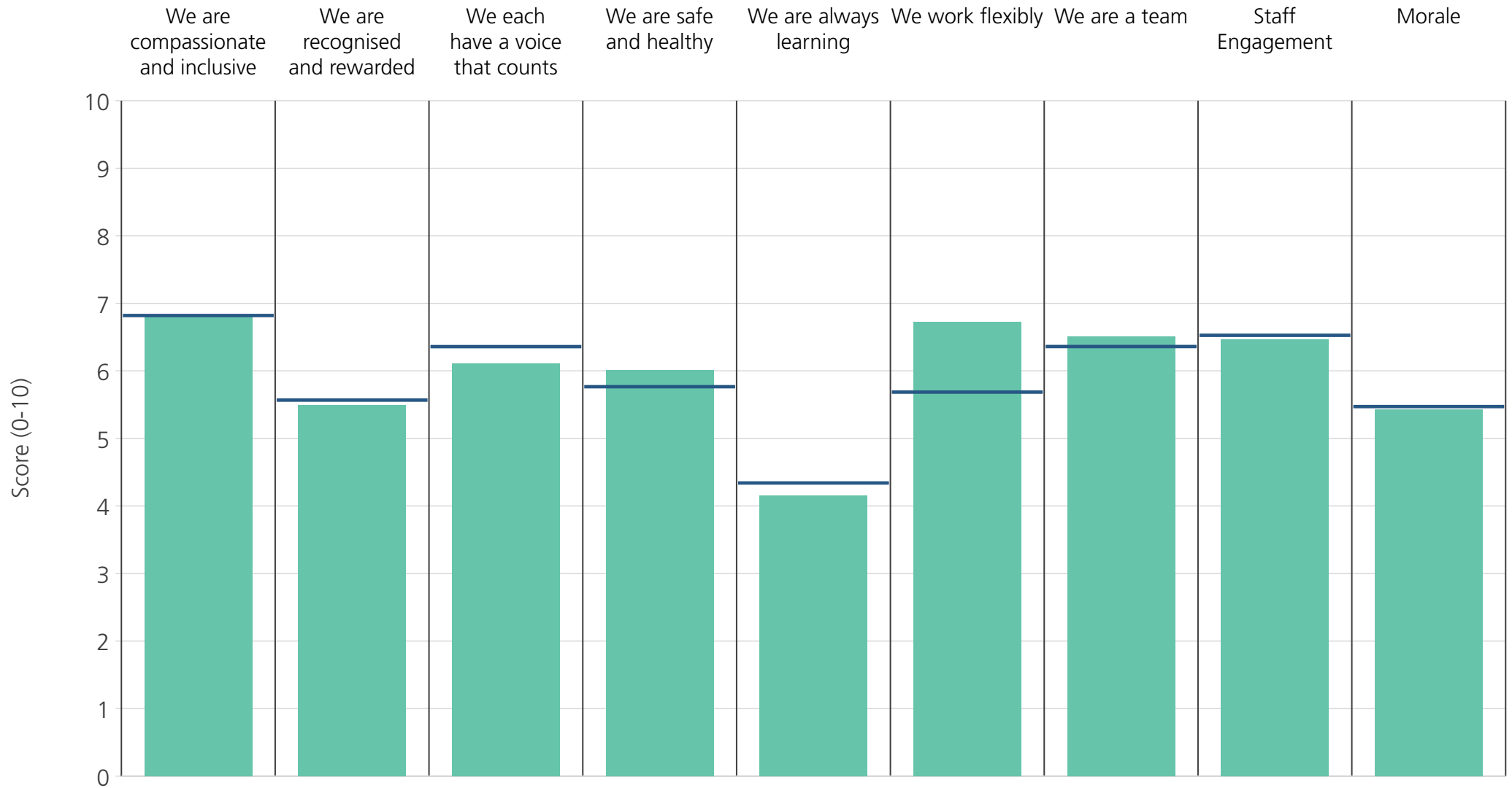


Directorate									
Your org	6.8	5.6	6.4	5.8	4.3	5.7	6.4	6.5	5.5
Responses	10	10	10	10	10	10	10	10	10

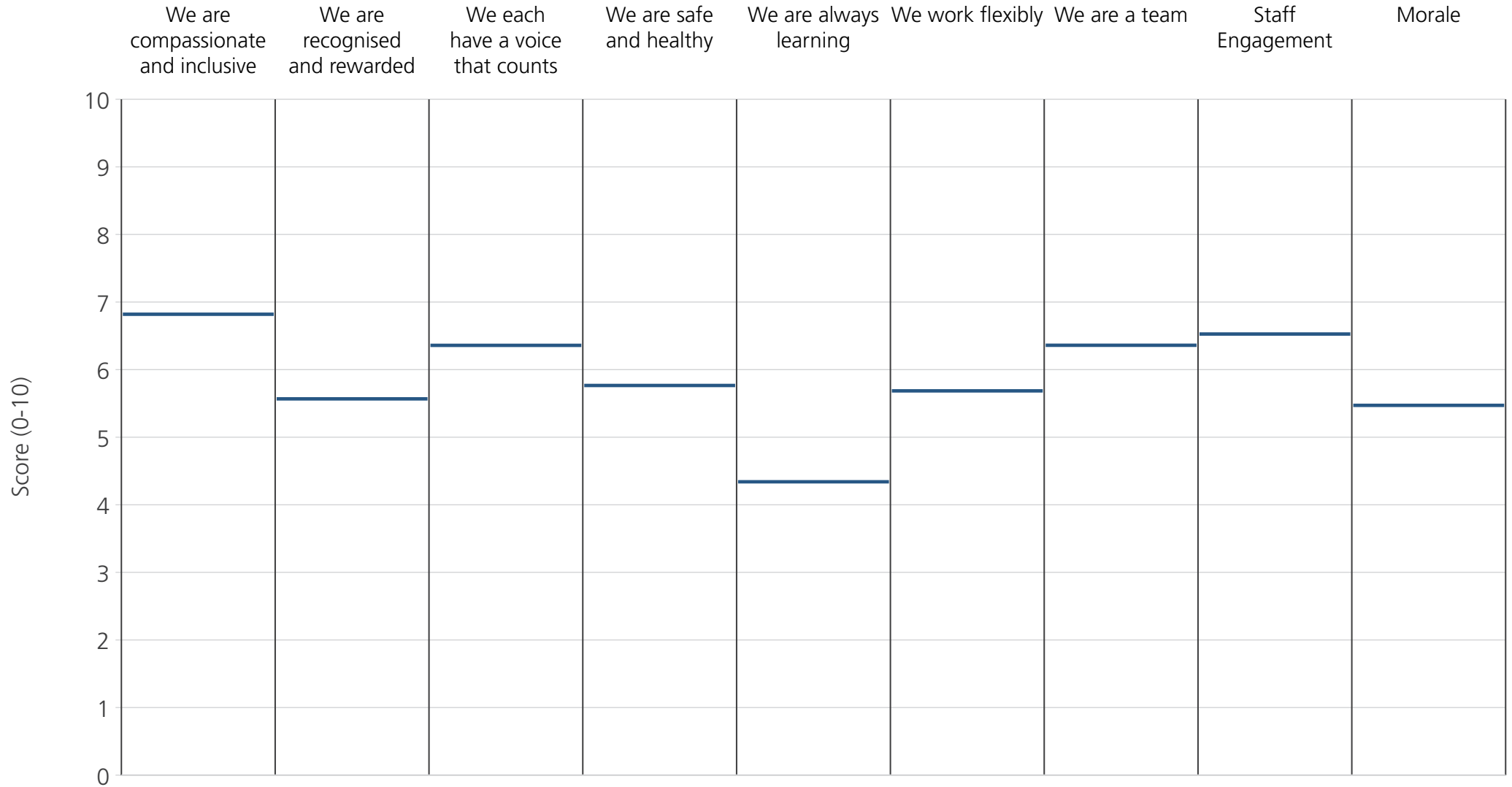




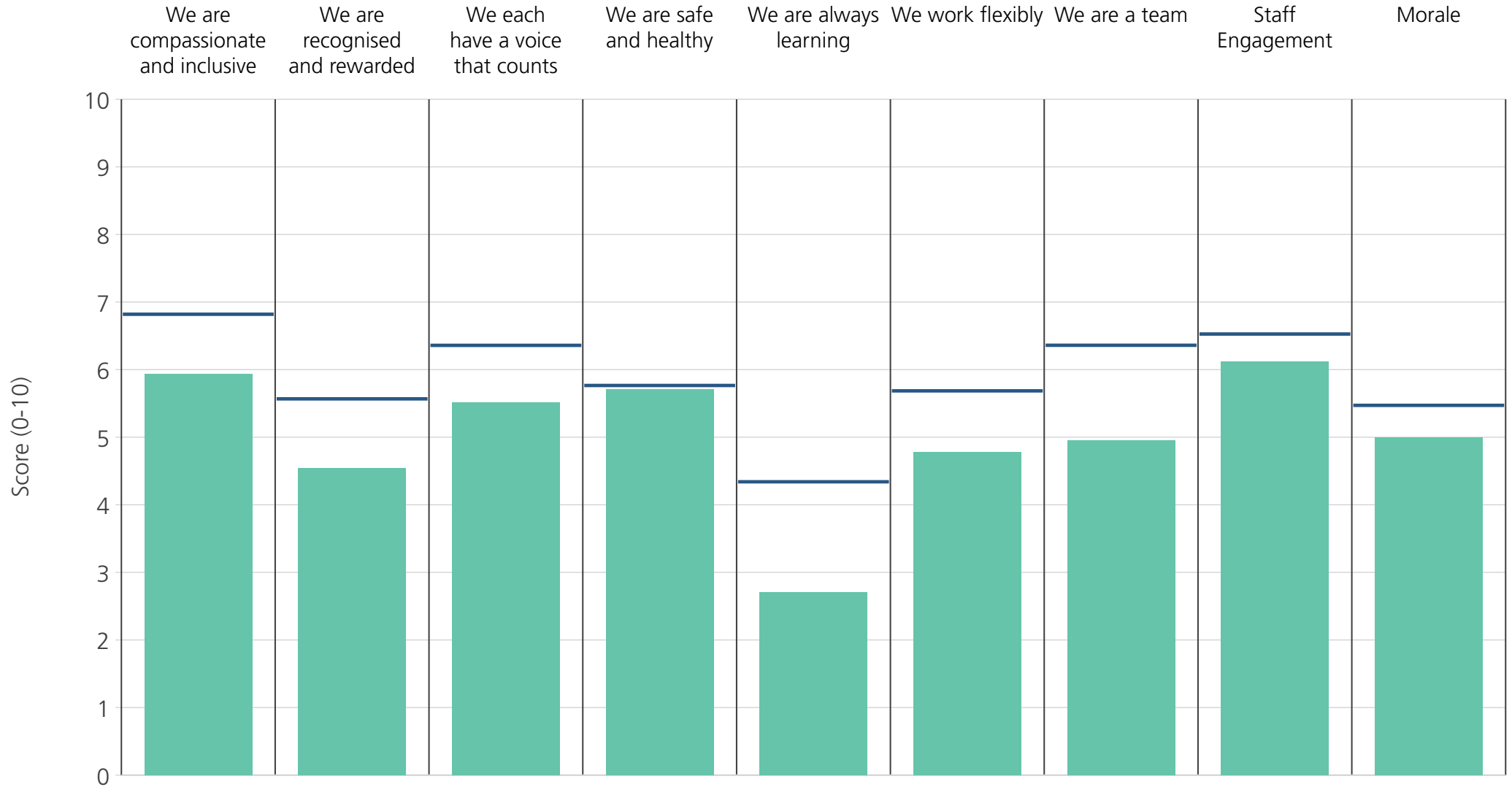
<b>Directorate</b>	7.4	6.5	6.8	6.2	4.3	6.7	6.8	6.9	5.8
<b>Your org</b>	6.8	5.6	6.4	5.8	4.3	5.7	6.4	6.5	5.5
<b>Responses</b>	18	18	18	18	17	18	18	18	18



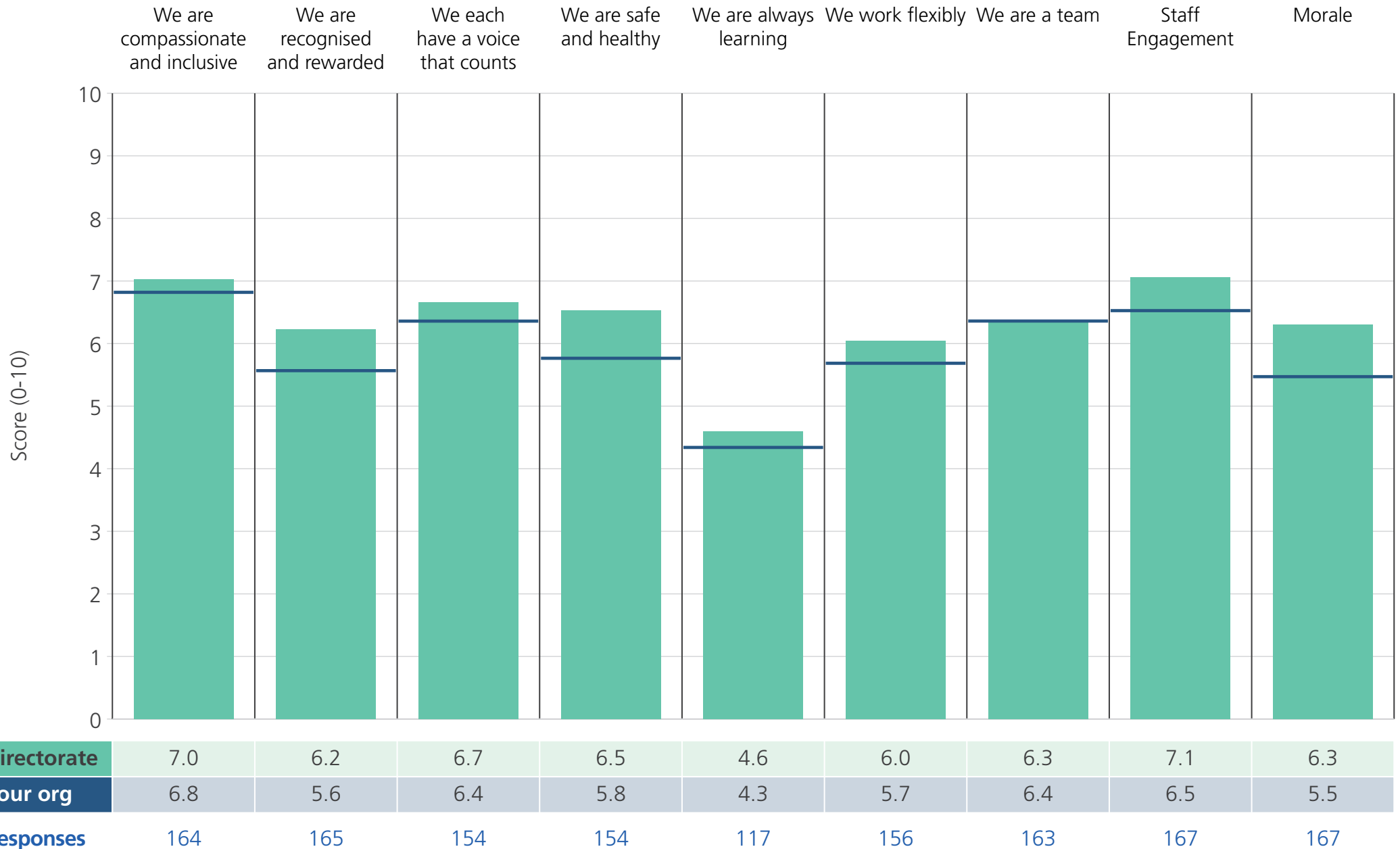
<b>Directorate</b>	6.8	5.5	6.1	6.0	4.1	6.7	6.5	6.5	5.4
<b>Your org</b>	6.8	5.6	6.4	5.8	4.3	5.7	6.4	6.5	5.5
<b>Responses</b>	43	42	41	43	36	42	42	43	43

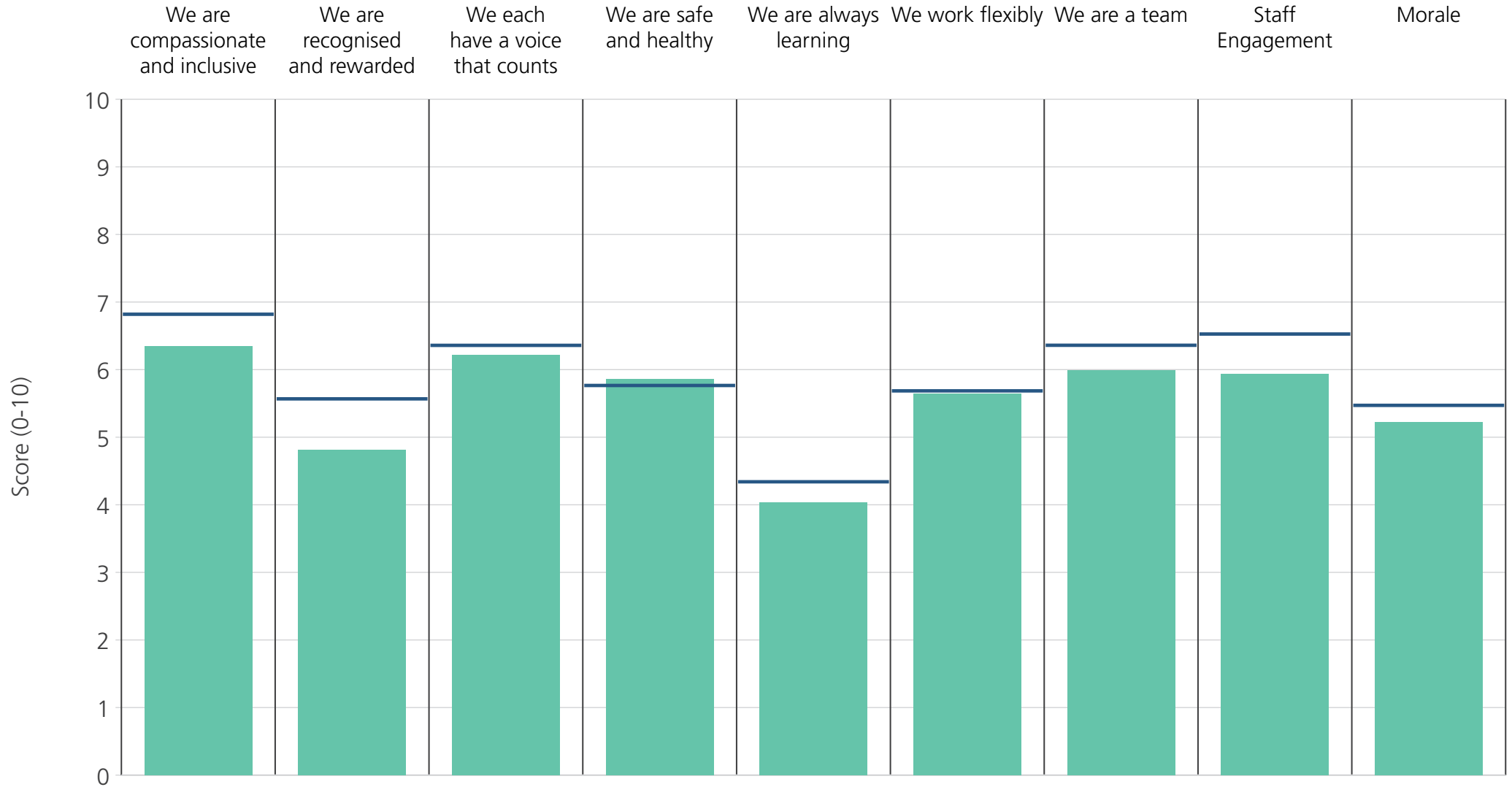


Directorate									
Your org	6.8	5.6	6.4	5.8	4.3	5.7	6.4	6.5	5.5
Responses	10	10	10	10	10	10	10	10	10

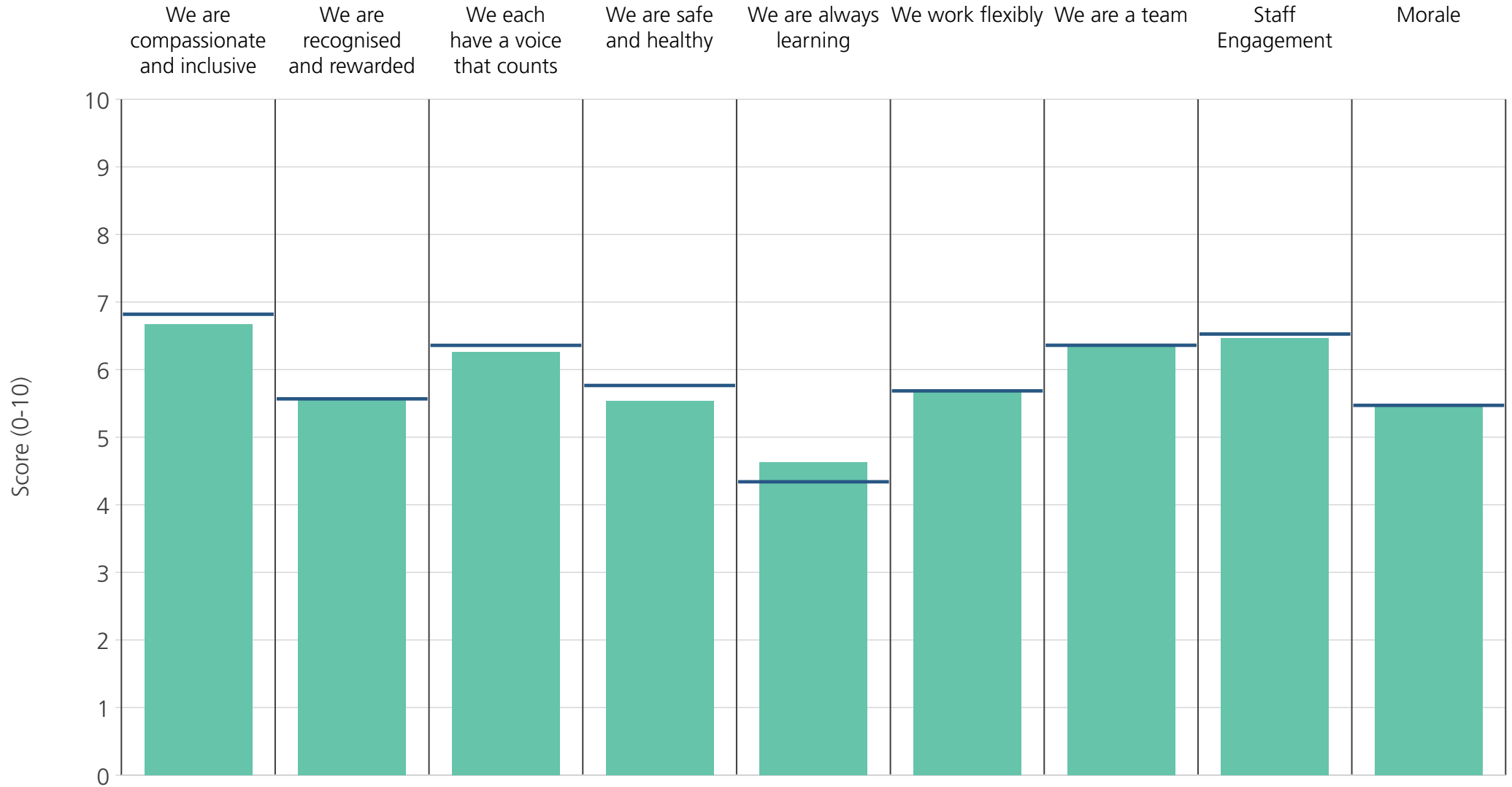


<b>Directorate</b>	5.9	4.5	5.5	5.7	2.7	4.8	4.9	6.1	5.0
<b>Your org</b>	6.8	5.6	6.4	5.8	4.3	5.7	6.4	6.5	5.5
<b>Responses</b>	27	27	27	26	27	26	27	27	27

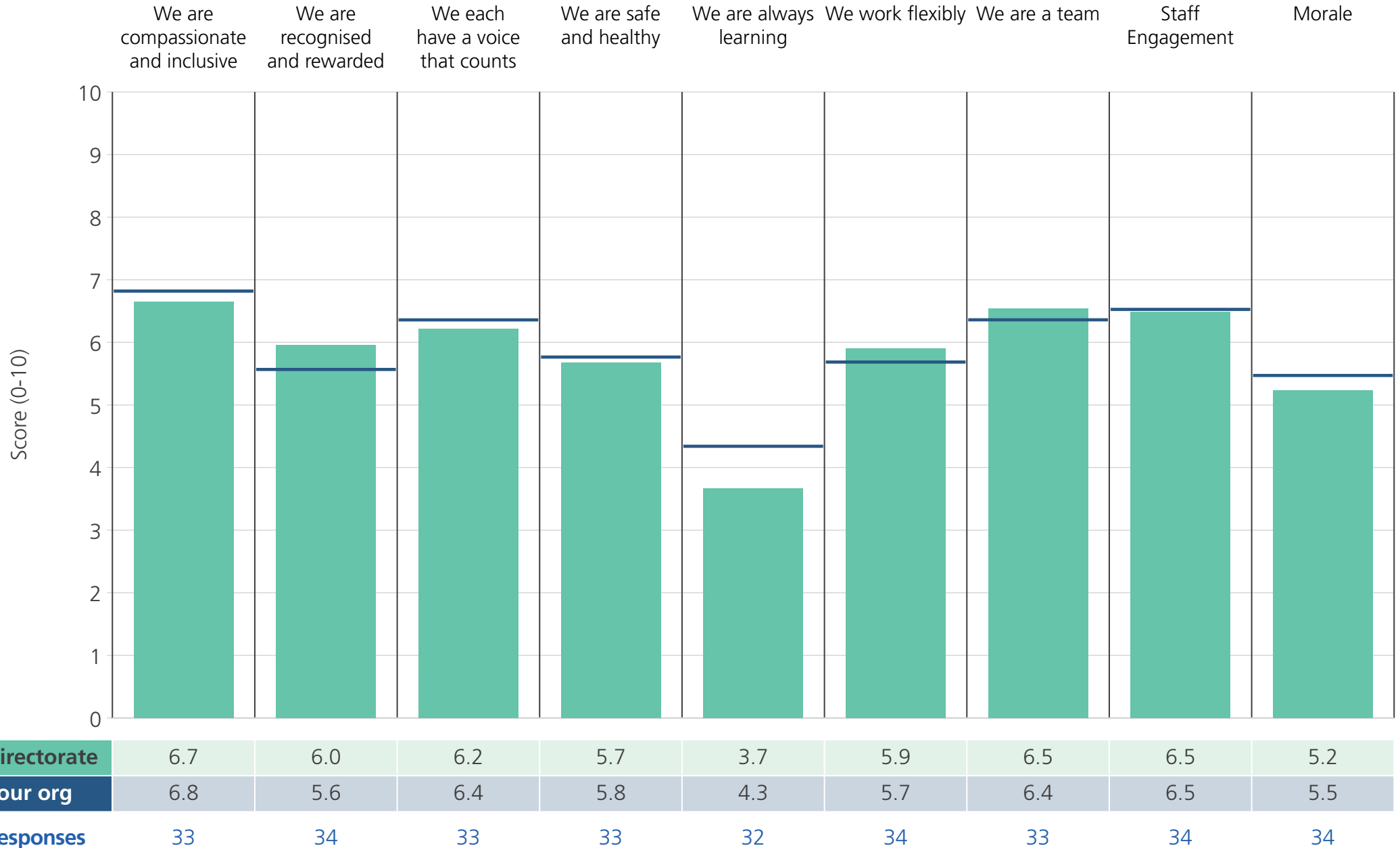




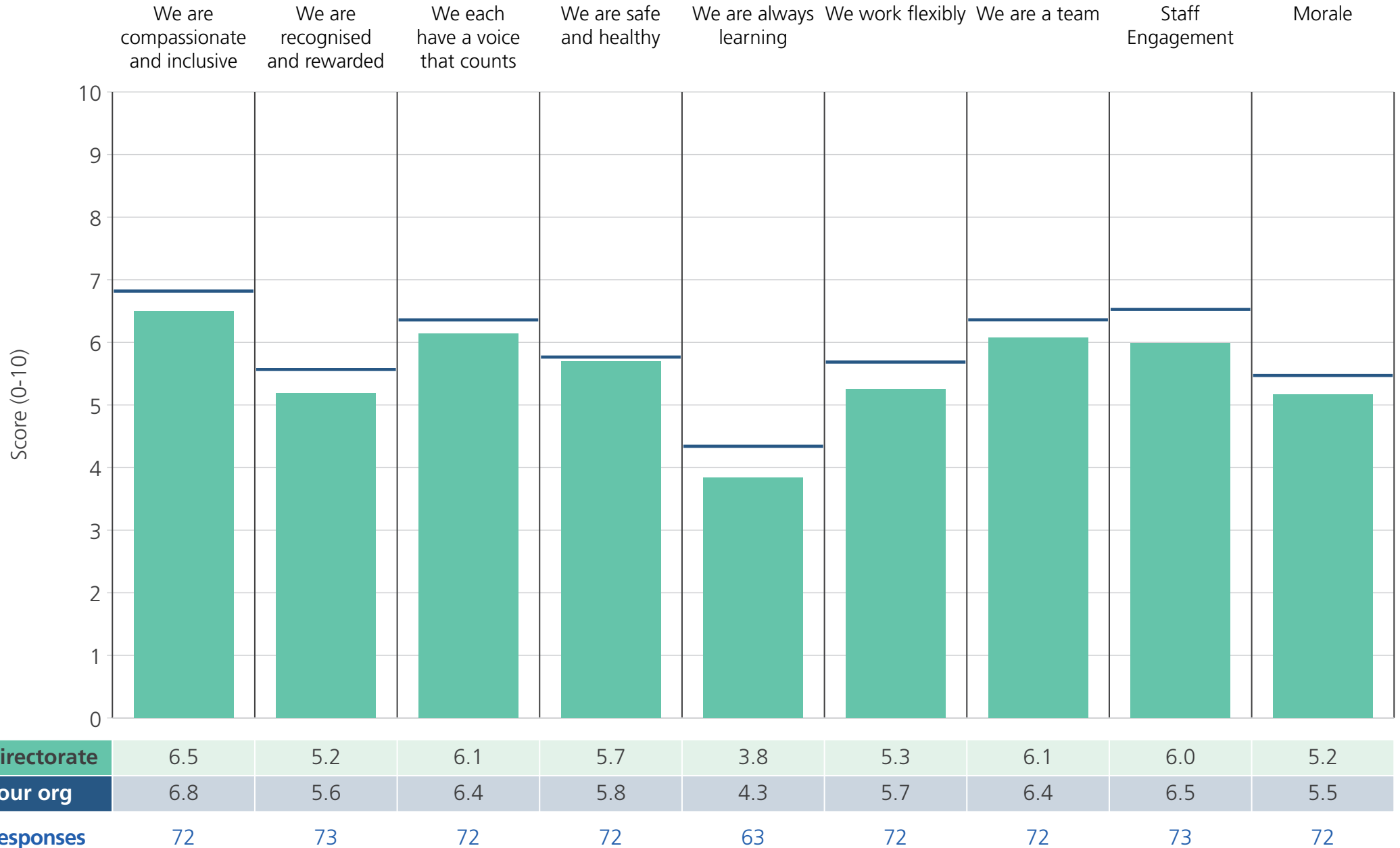
<b>Directorate</b>	6.4	4.8	6.2	5.9	4.0	5.6	6.0	5.9	5.2
<b>Your org</b>	6.8	5.6	6.4	5.8	4.3	5.7	6.4	6.5	5.5
<b>Responses</b>	26	26	25	26	25	26	25	26	26

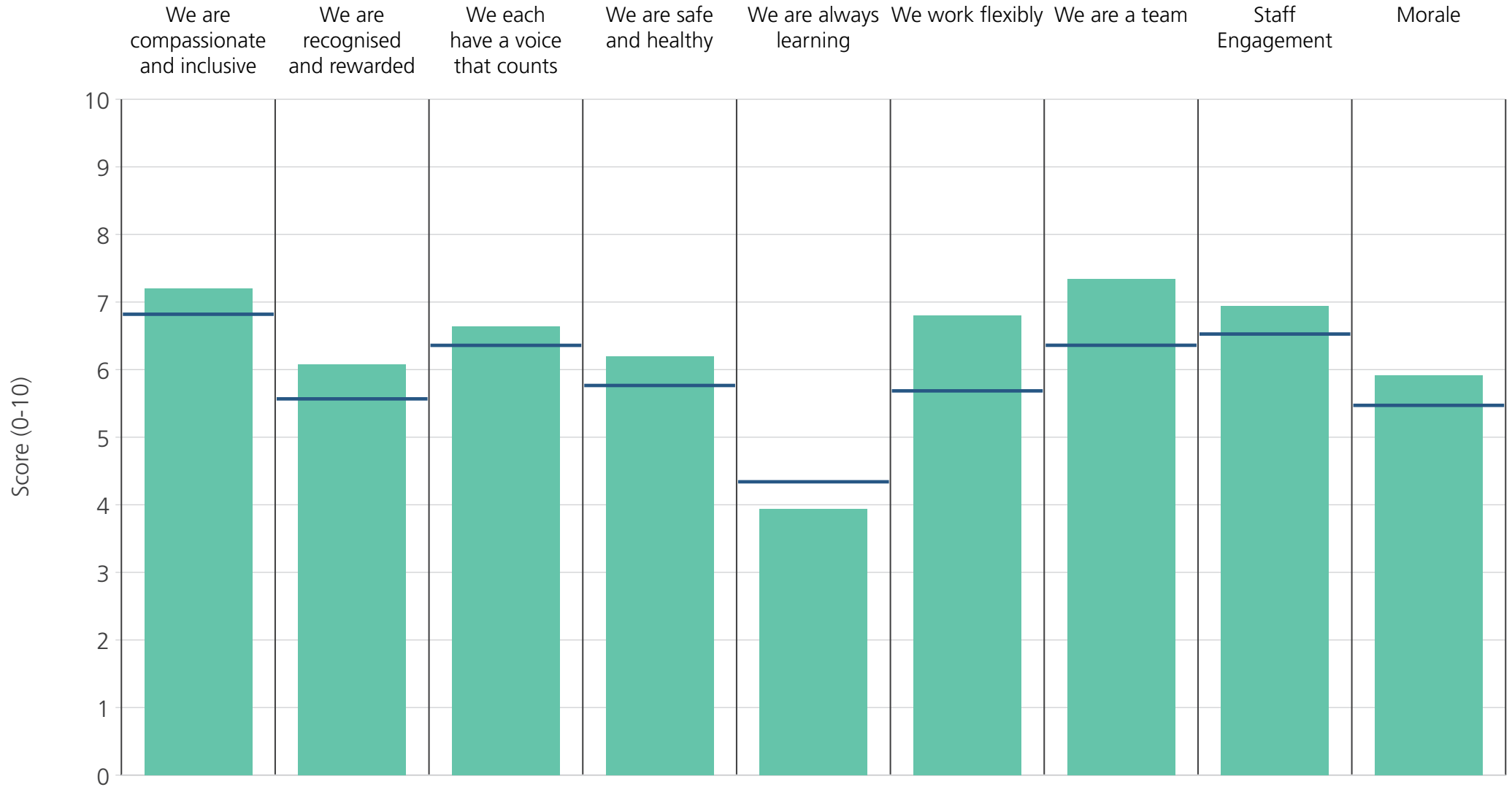


<b>Directorate</b>	6.7	5.6	6.3	5.5	4.6	5.7	6.3	6.5	5.5
<b>Your org</b>	6.8	5.6	6.4	5.8	4.3	5.7	6.4	6.5	5.5
<b>Responses</b>	252	250	247	250	224	247	251	250	251

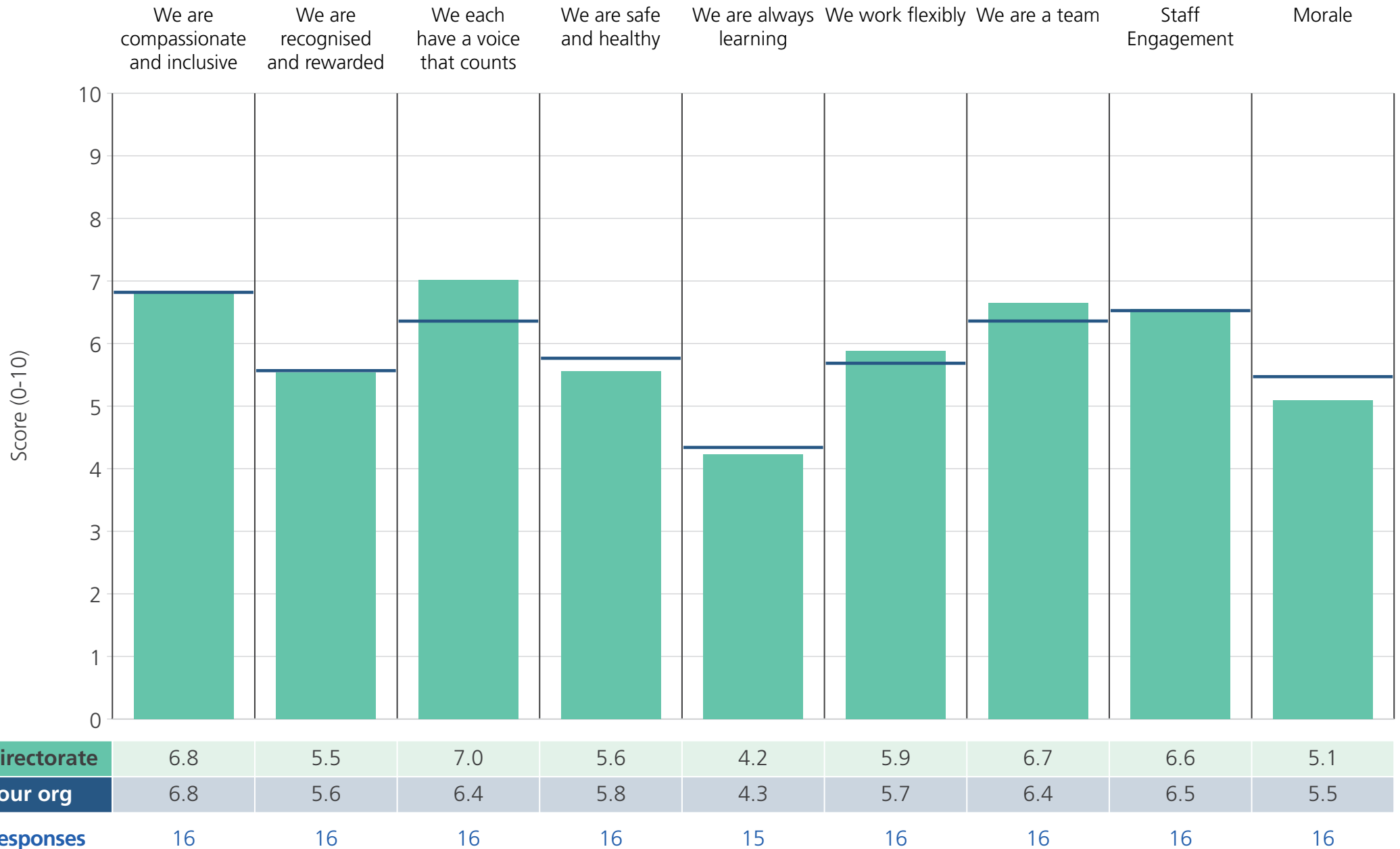


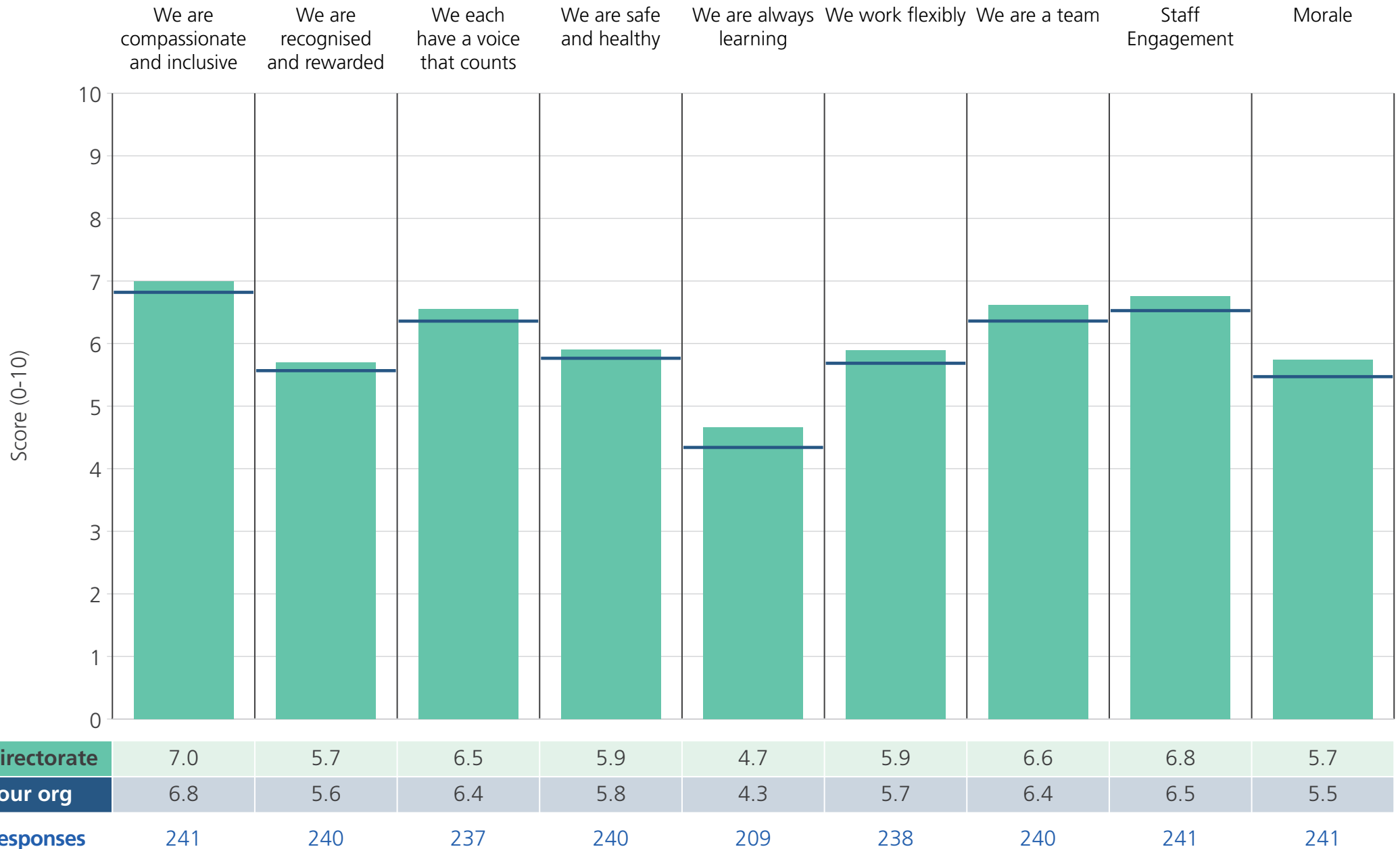


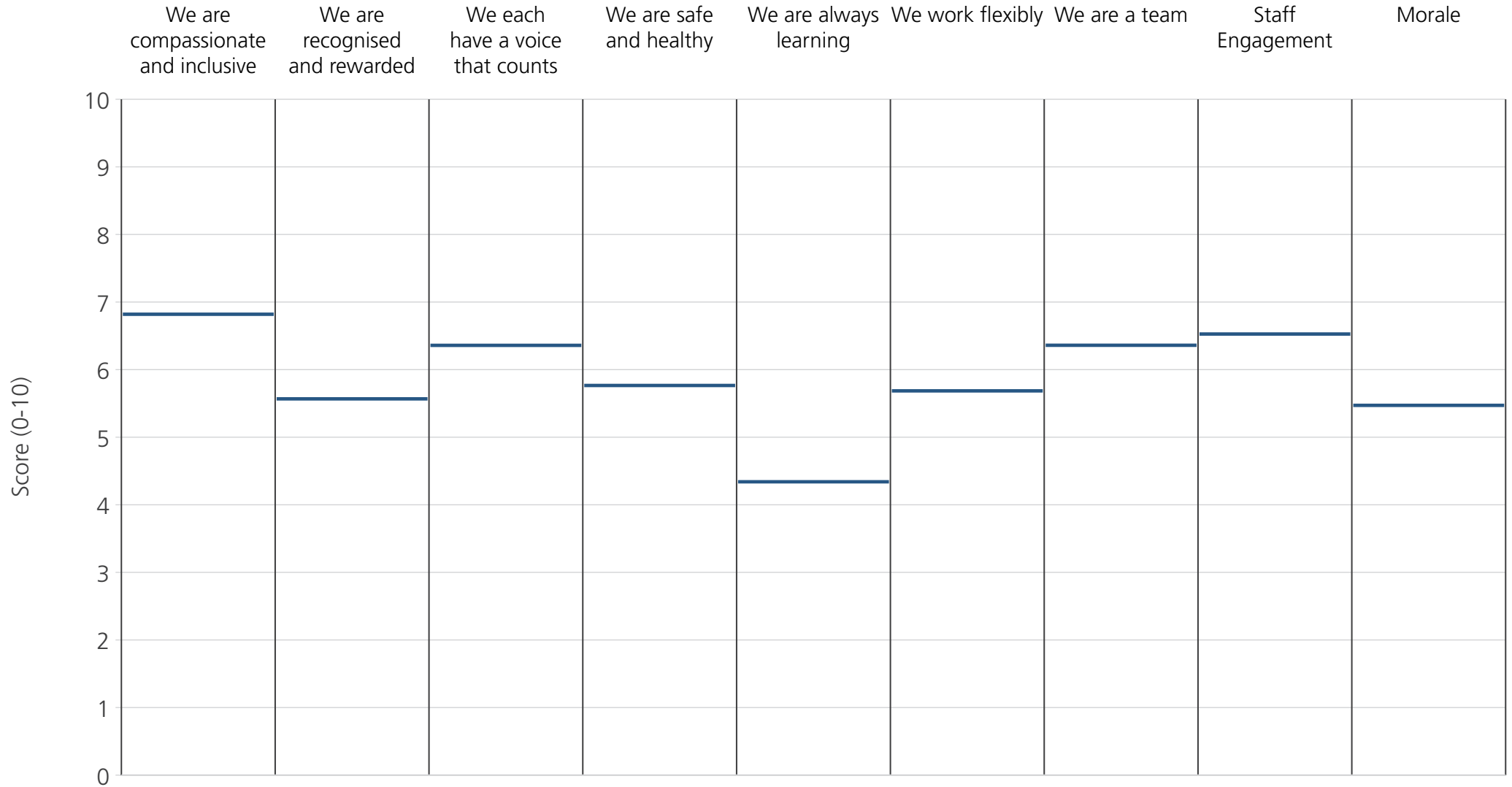




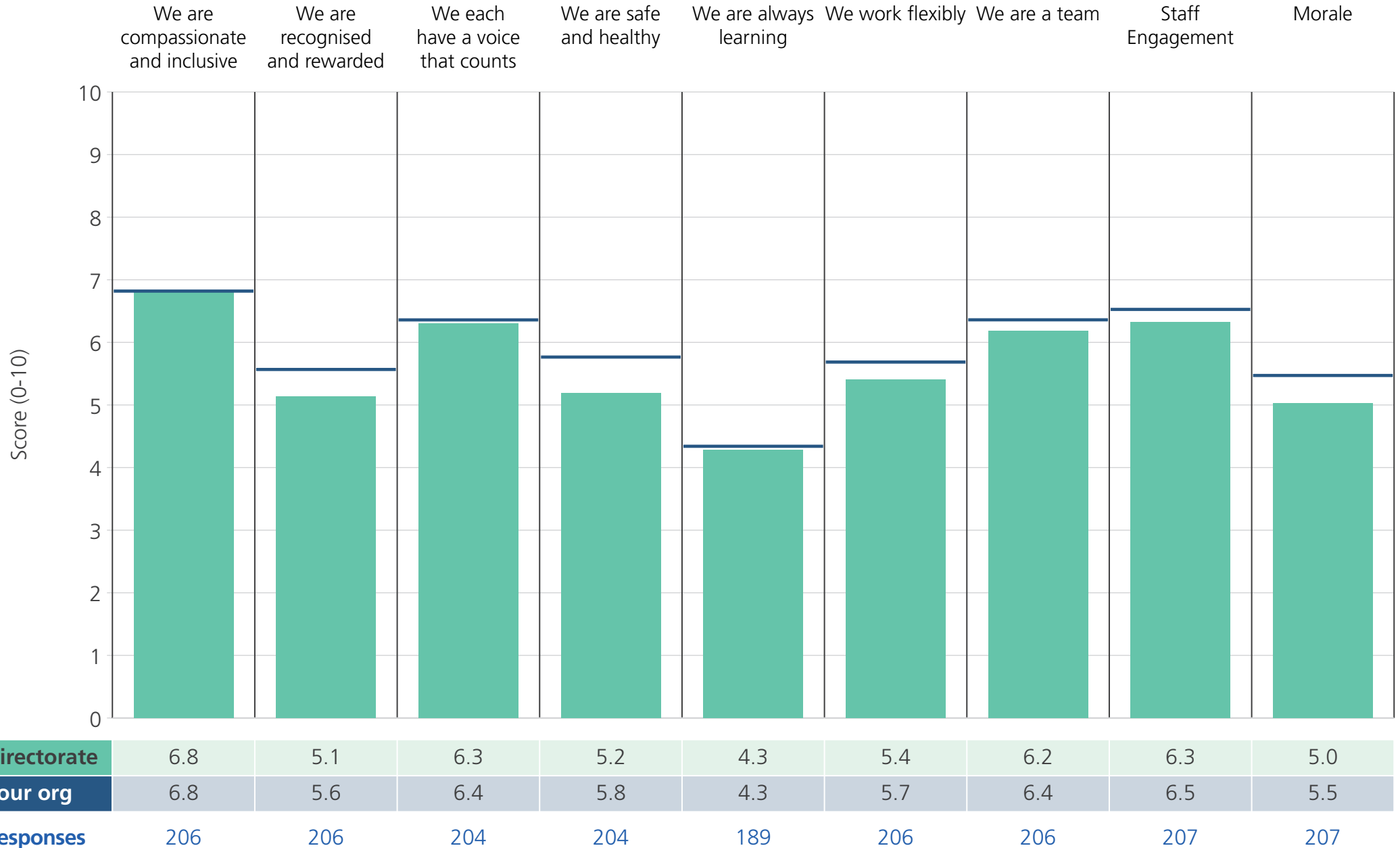
<b>Directorate</b>	7.2	6.1	6.6	6.2	3.9	6.8	7.3	6.9	5.9
<b>Your org</b>	6.8	5.6	6.4	5.8	4.3	5.7	6.4	6.5	5.5
<b>Responses</b>	41	41	40	41	37	40	41	41	41



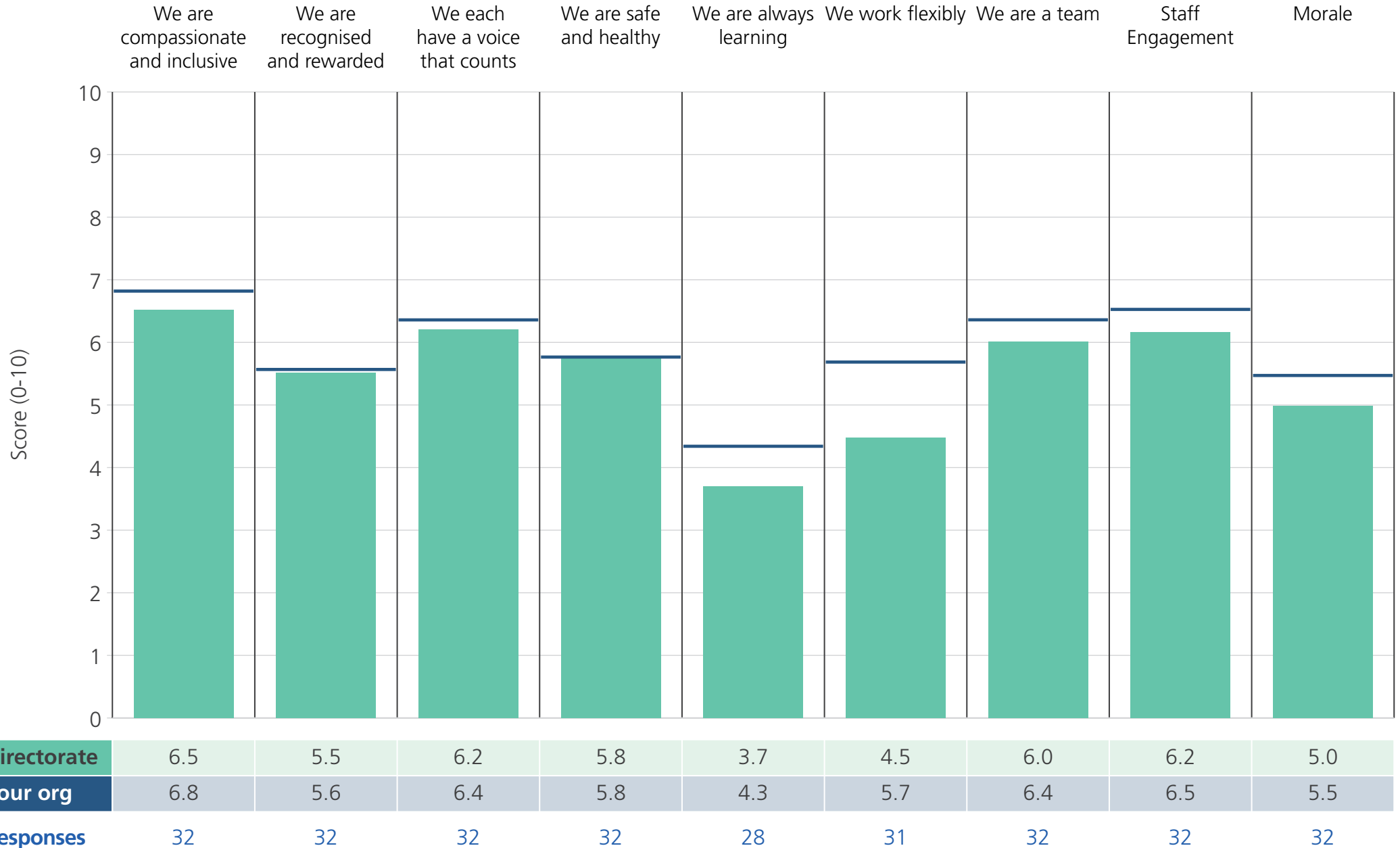




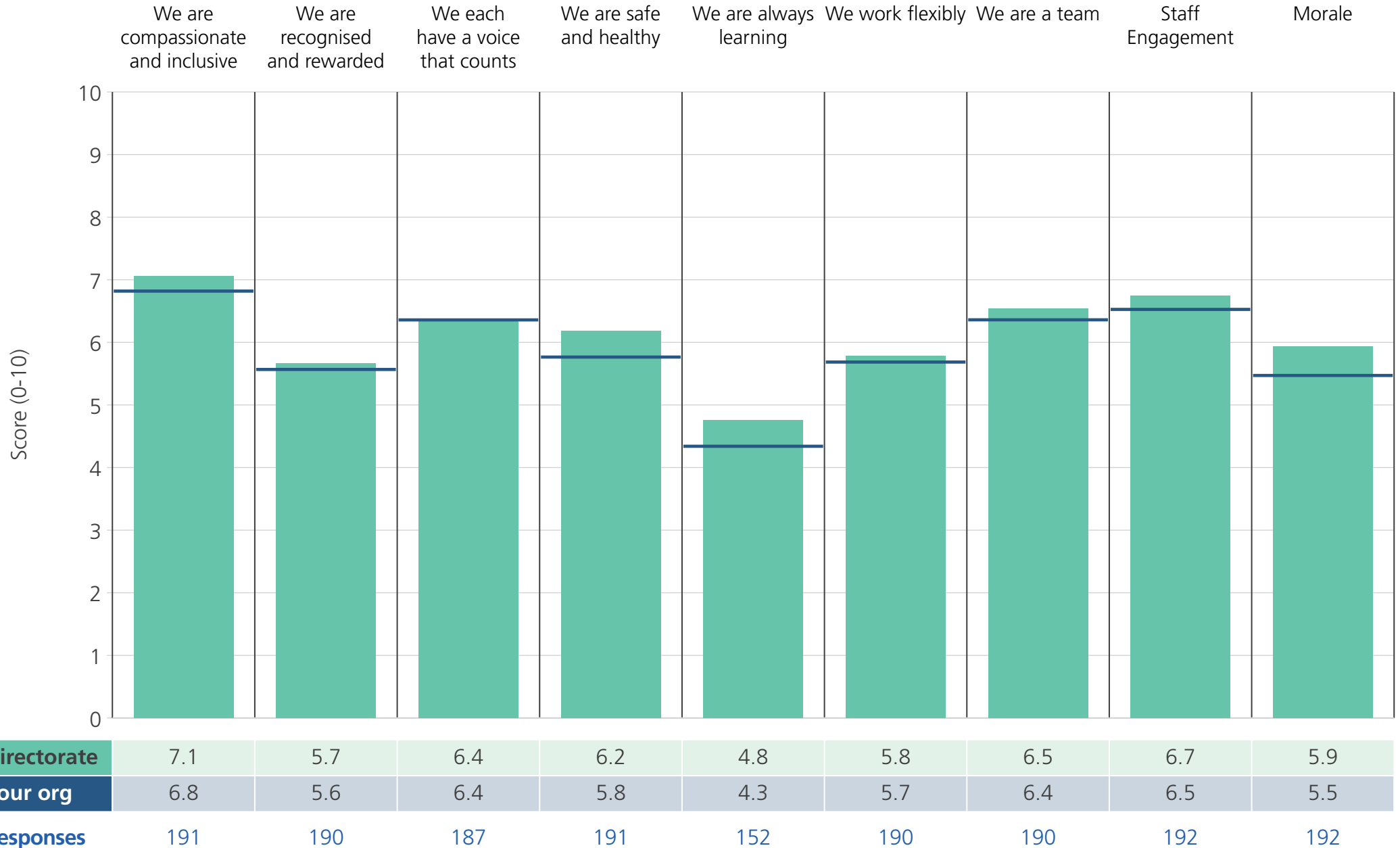
<b>Directorate</b>									
<b>Your org</b>	6.8	5.6	6.4	5.8	4.3	5.7	6.4	6.5	5.5
<b>Responses</b>	9	9	9	9	8	9	9	9	9

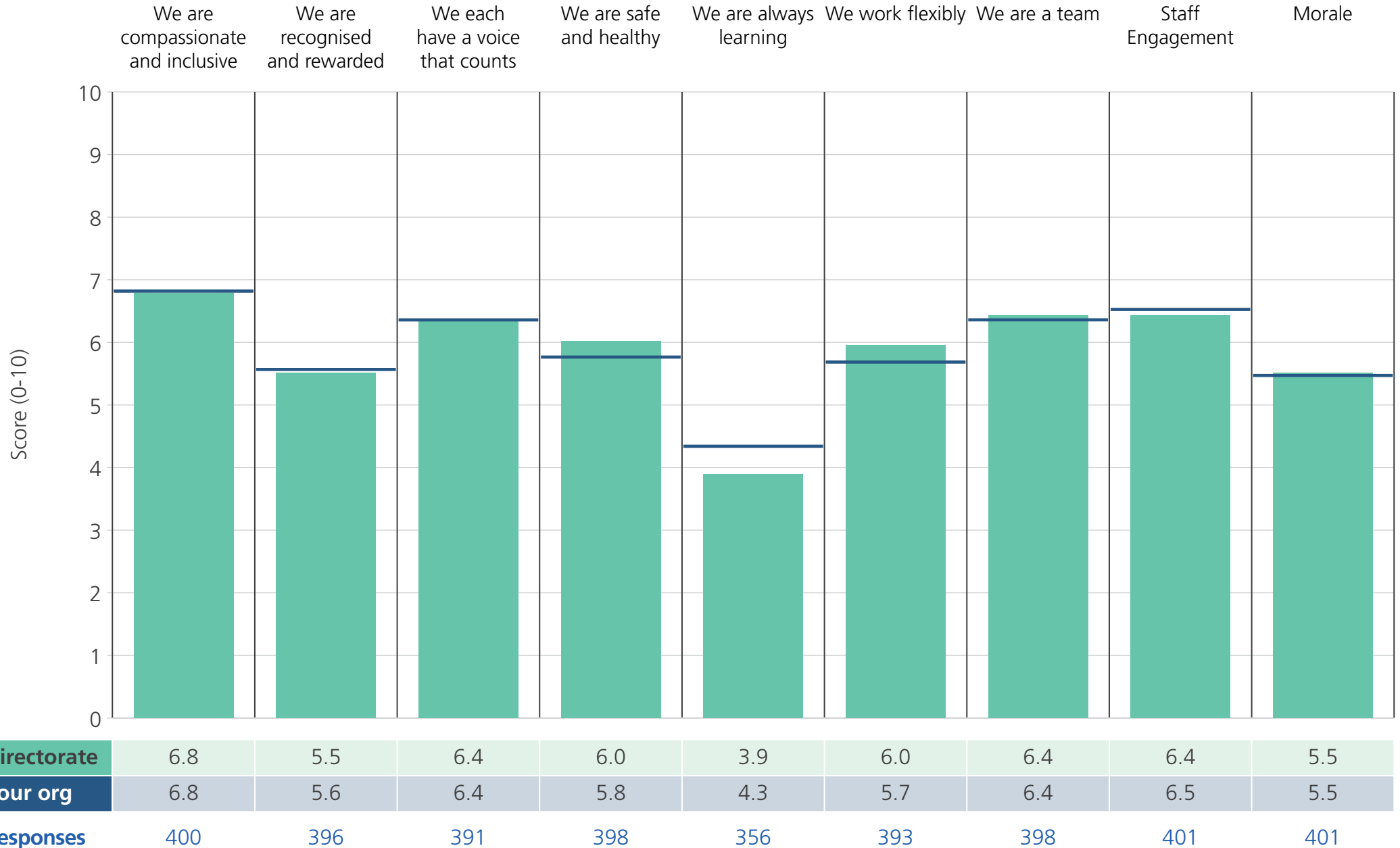


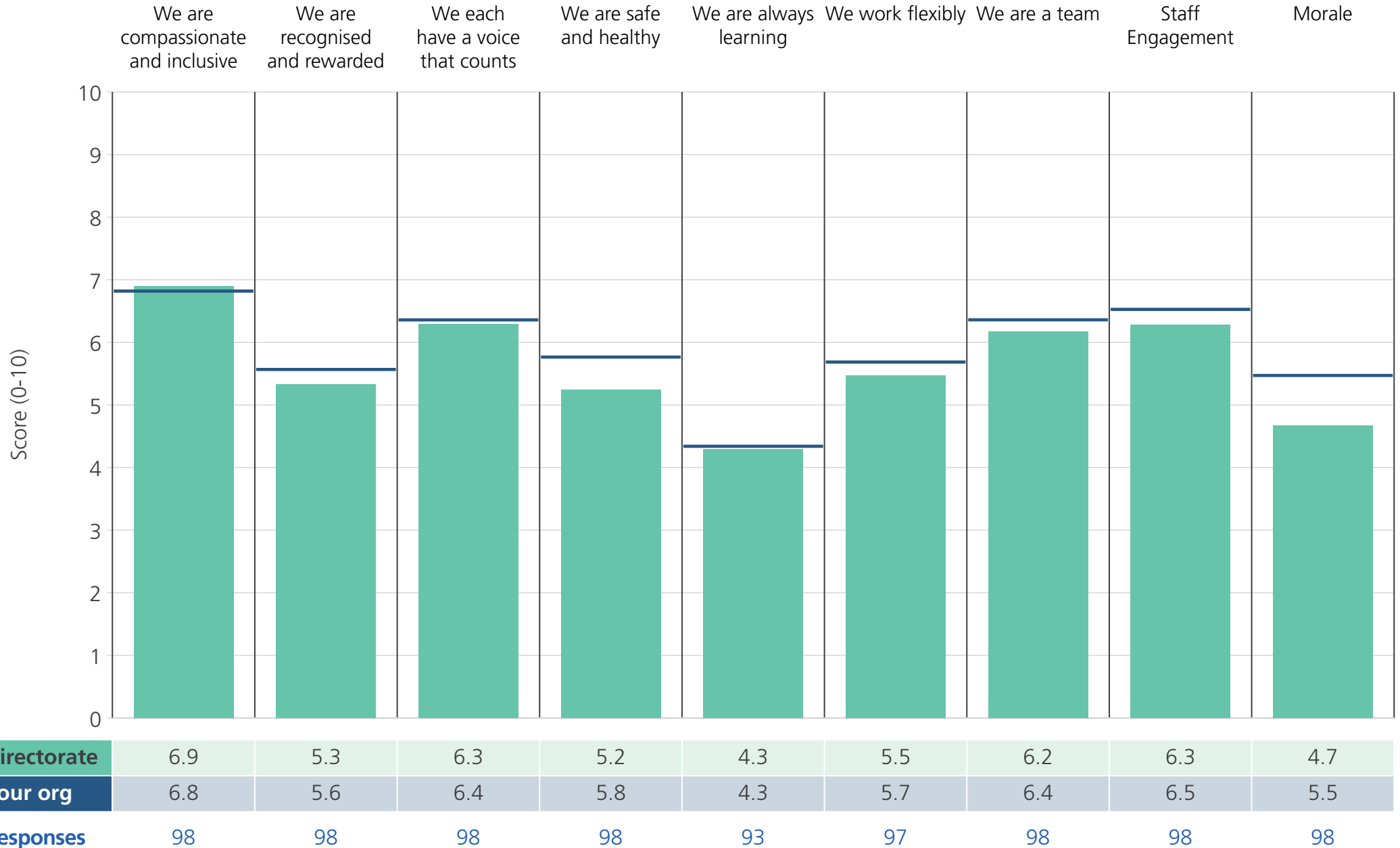
# Directorates 2

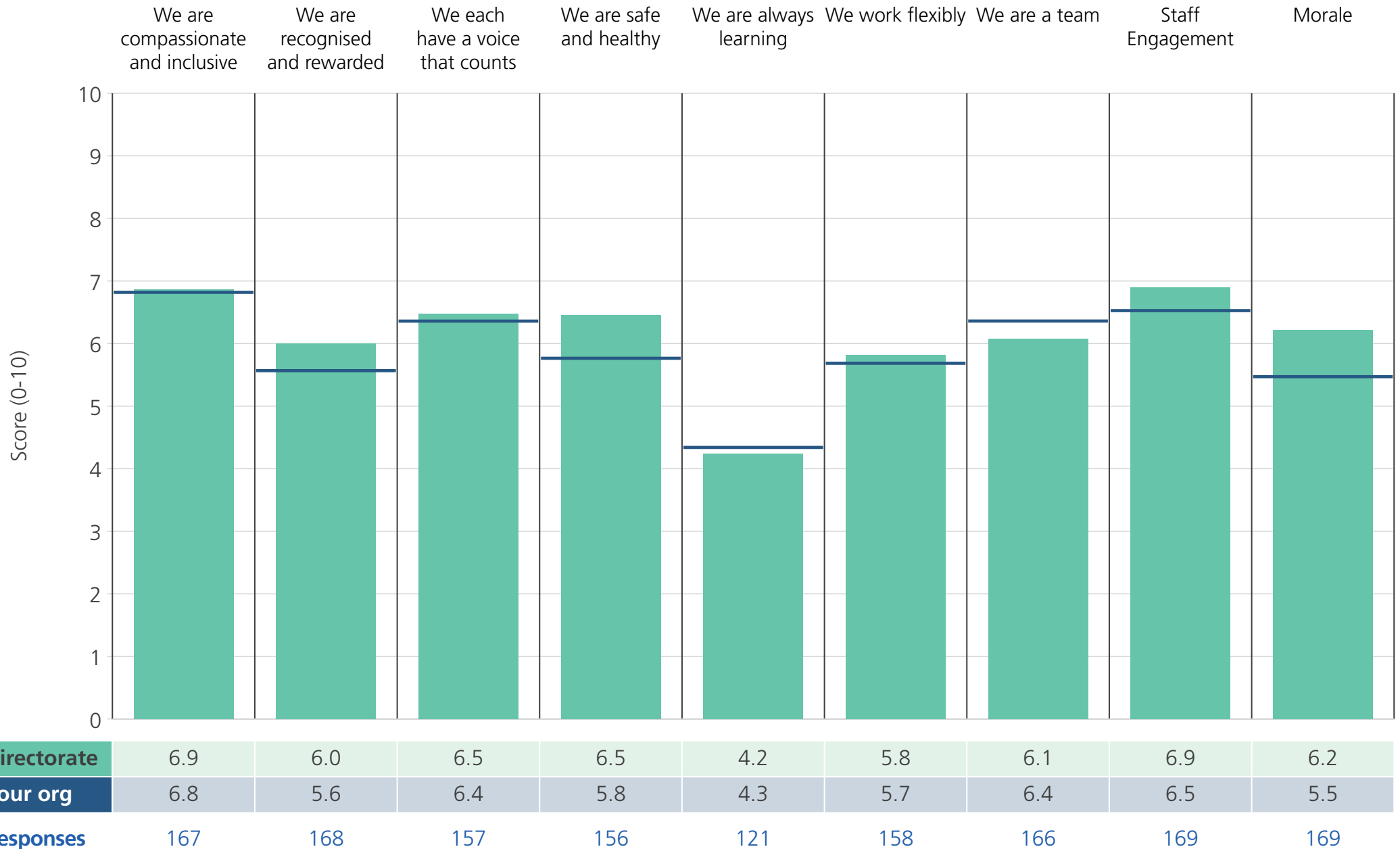


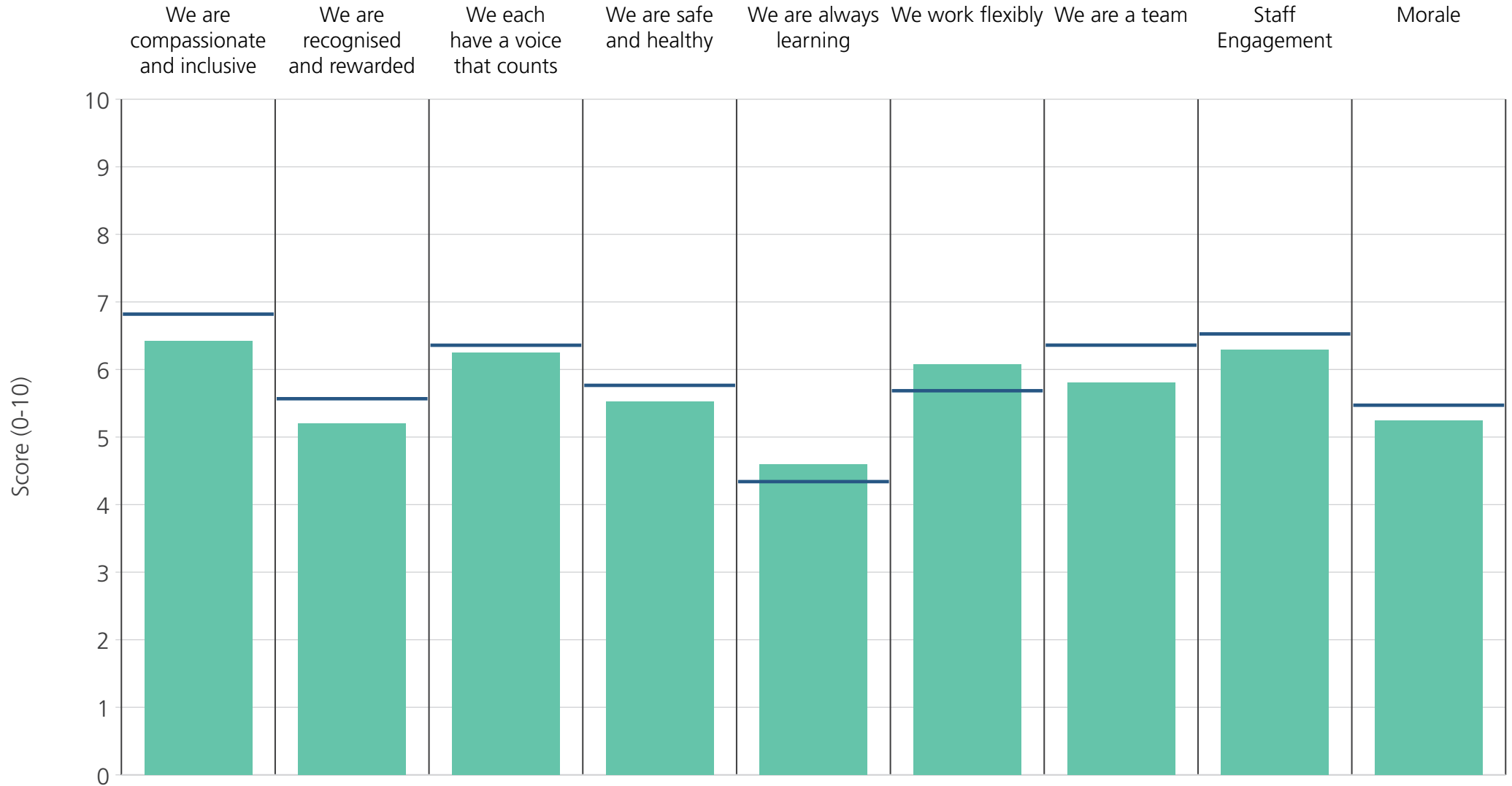




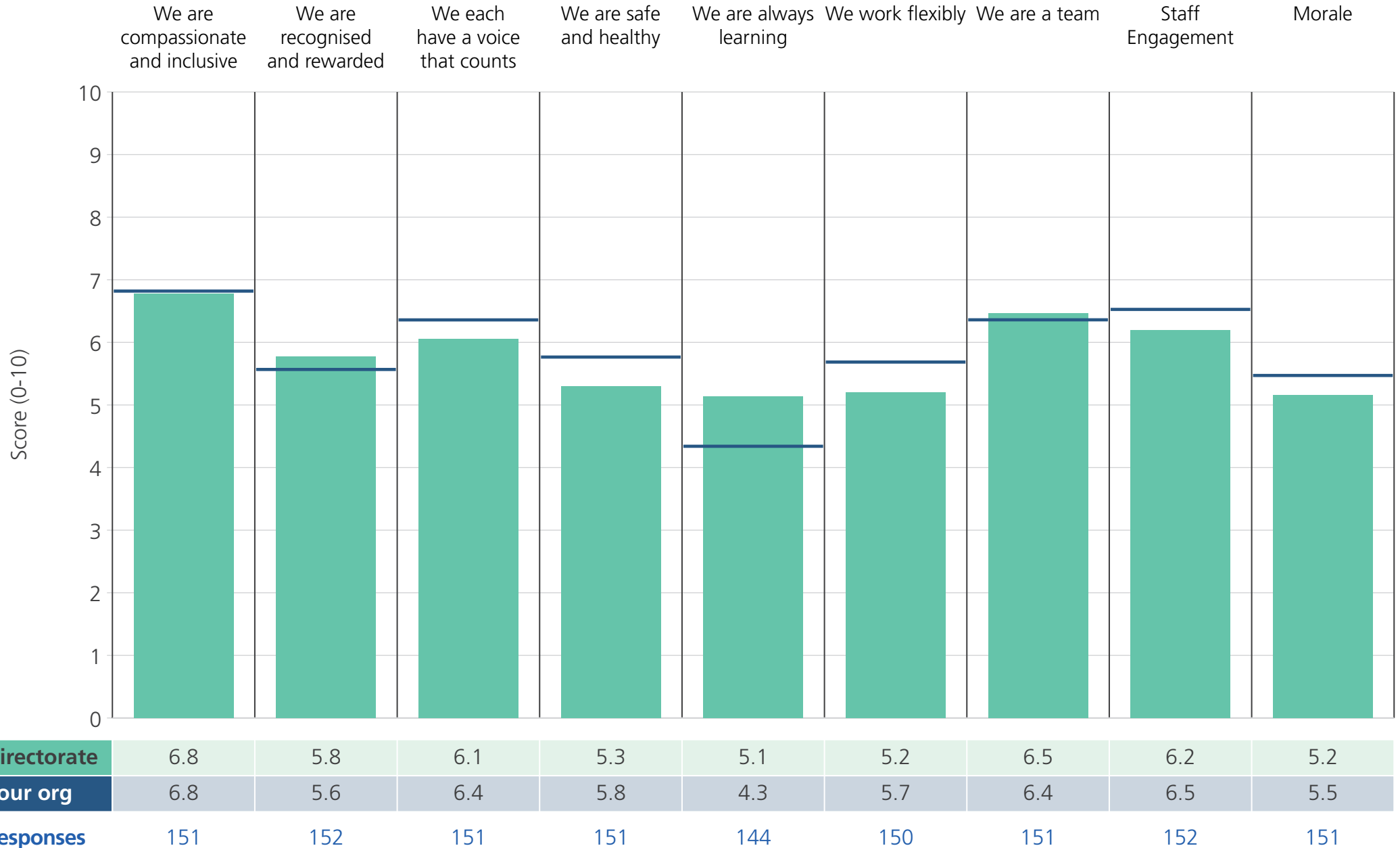


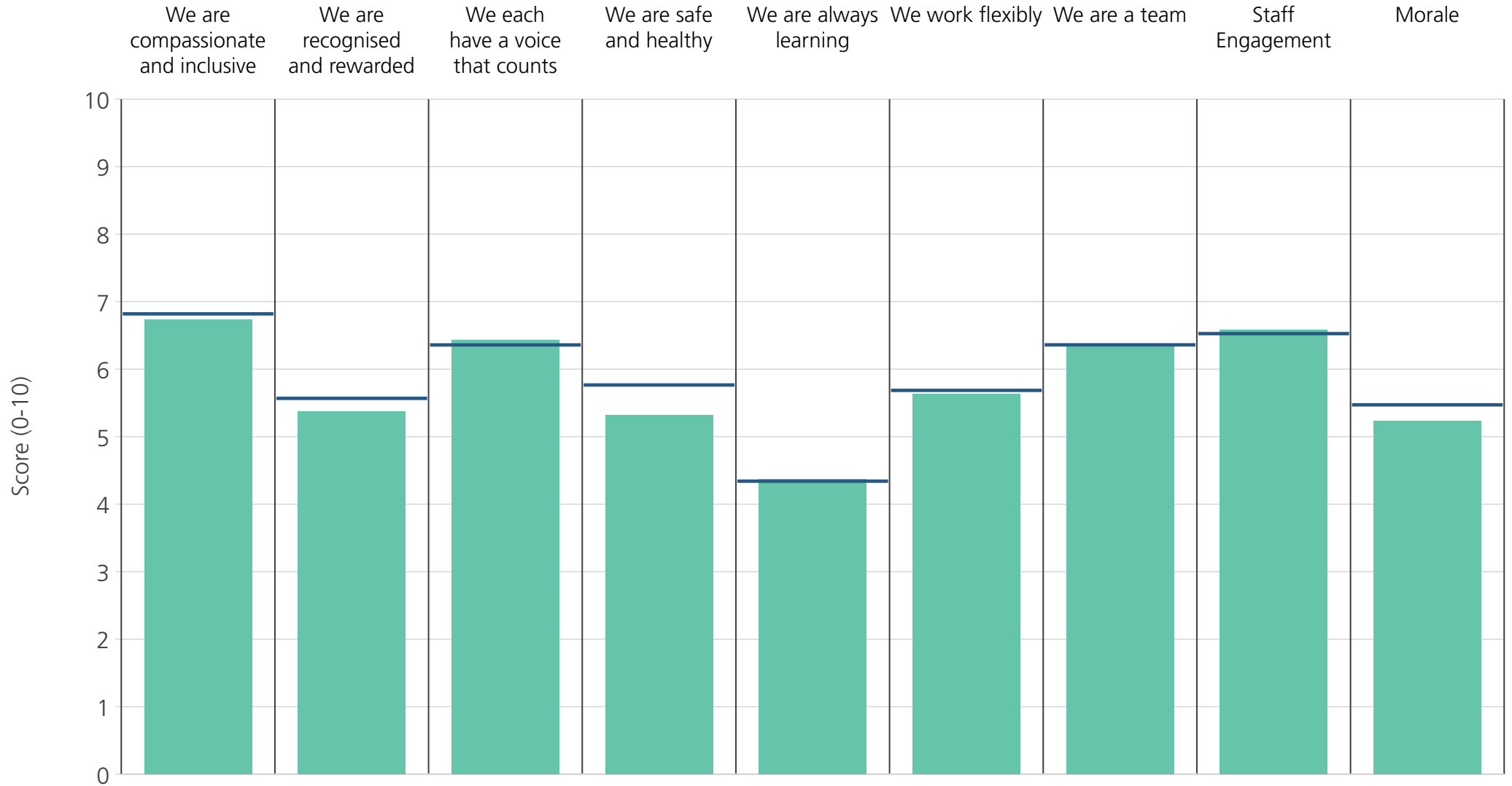






<b>Directorate</b>	6.4	5.2	6.3	5.5	4.6	6.1	5.8	6.3	5.2
<b>Your org</b>	6.8	5.6	6.4	5.8	4.3	5.7	6.4	6.5	5.5
<b>Responses</b>	12	12	12	12	12	12	12	12	12





<b>Directorate</b>	6.7	5.4	6.4	5.3	4.4	5.6	6.4	6.6	5.2
<b>Your org</b>	6.8	5.6	6.4	5.8	4.3	5.7	6.4	6.5	5.5
<b>Responses</b>	380	382	375	377	351	379	379	381	381