

NHS North Central London CCG

2021 NHS Staff Survey

Directorate Report

Contents

Introduction	3
People Promise element and theme results – Directorates 1	4
985 Borough L3	5
985 Corporate Services L3	6
985 Finance L3	7
985 Quality L3	8
985 Strategic Commissioning L3	9
985 Strategy L3	10

This directorate report for NHS North Central London CCG contains results by directorate for People Promise element and theme results from the 2021 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

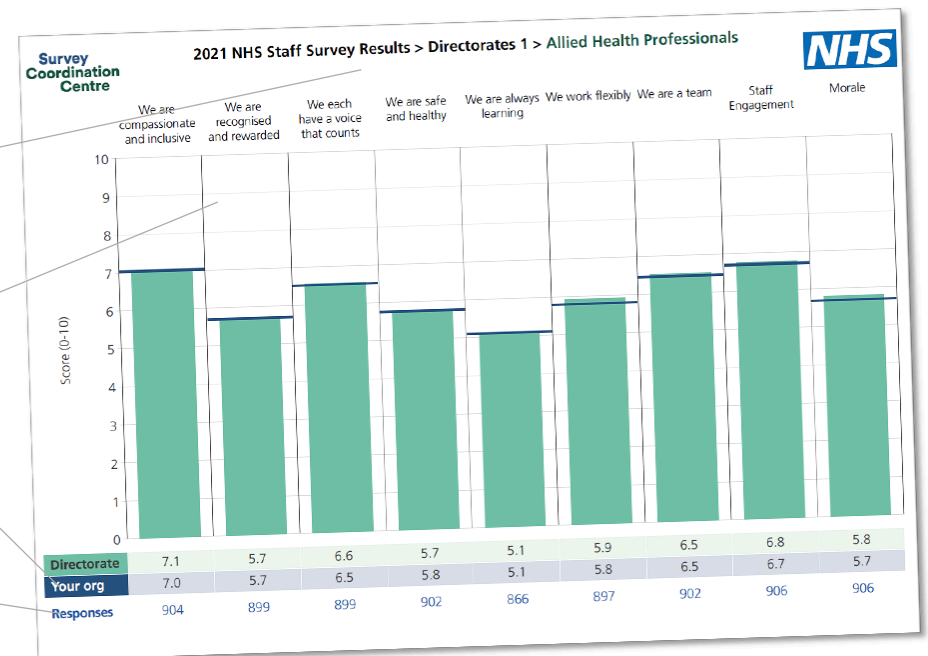
The directorate breakdowns used in this report were provided and defined by NHS North Central London CCG. Details of how the People Promise element and theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2021 NHS Staff Survey Results' navigates back to the contents page.

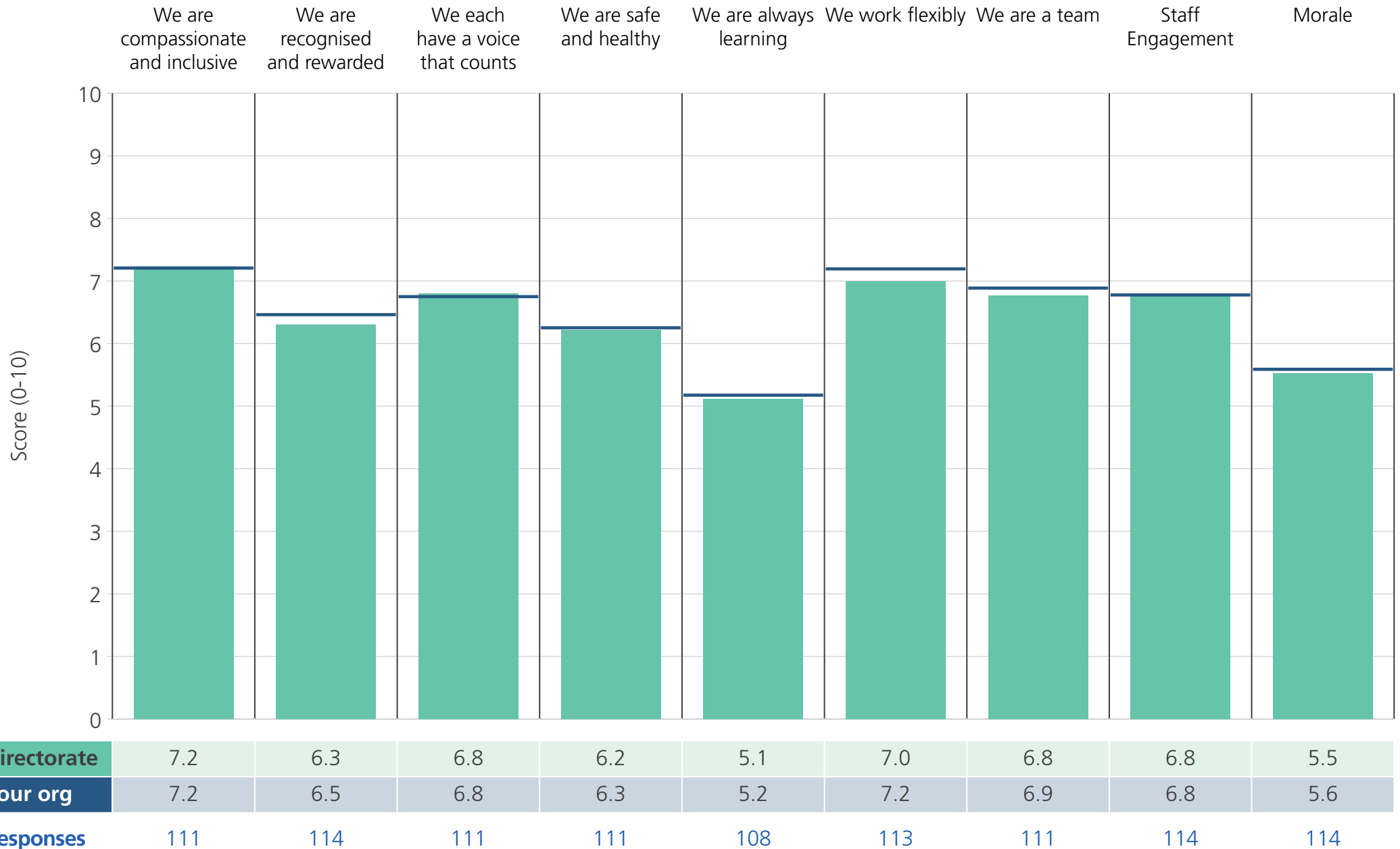
Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all People Promise element and theme results, a higher score is a better result than a lower score.

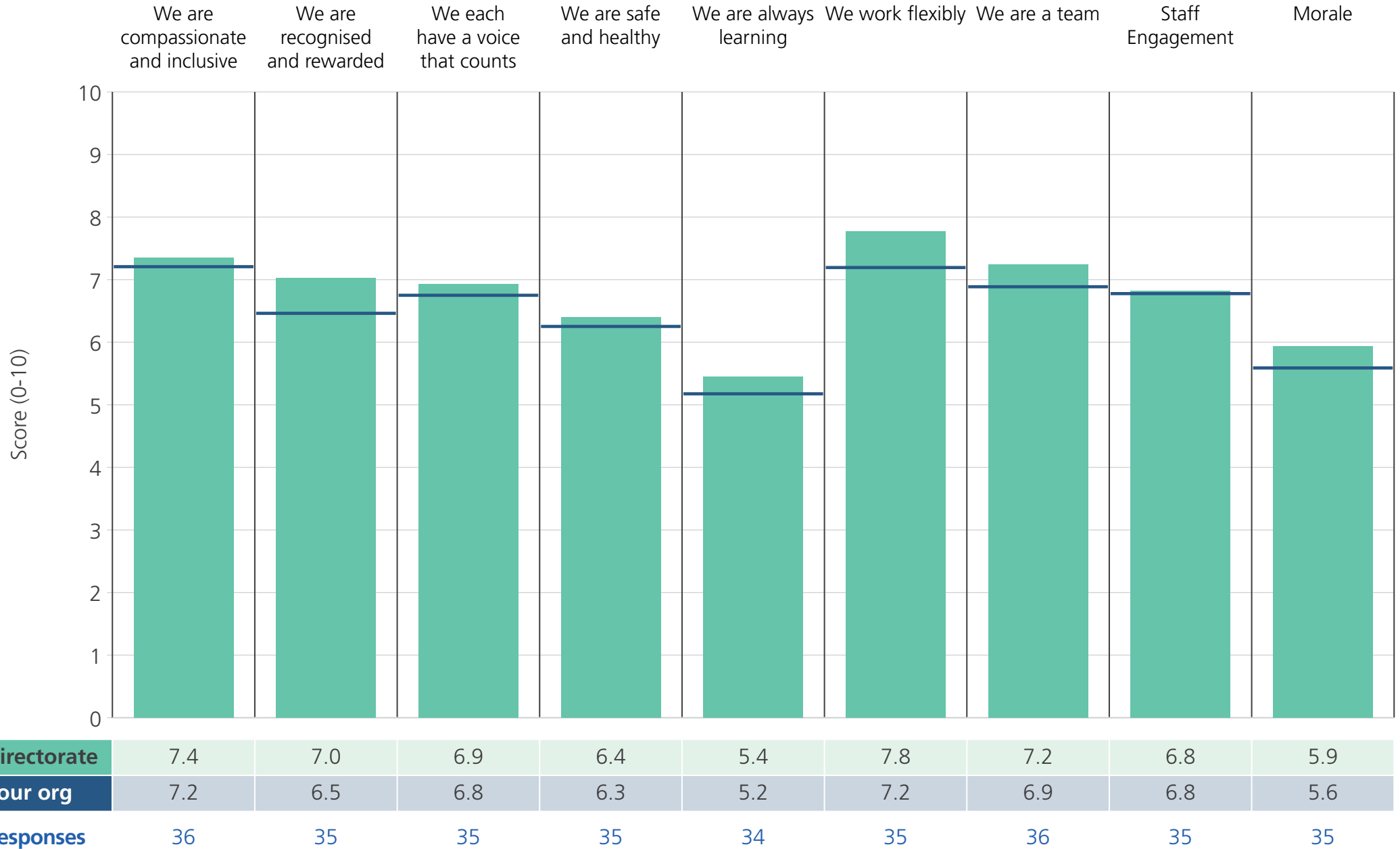
The **number of responses** feeding into each measures and sub-scores **for the given directorate** is specified below the table containing the directorate and trust scores.

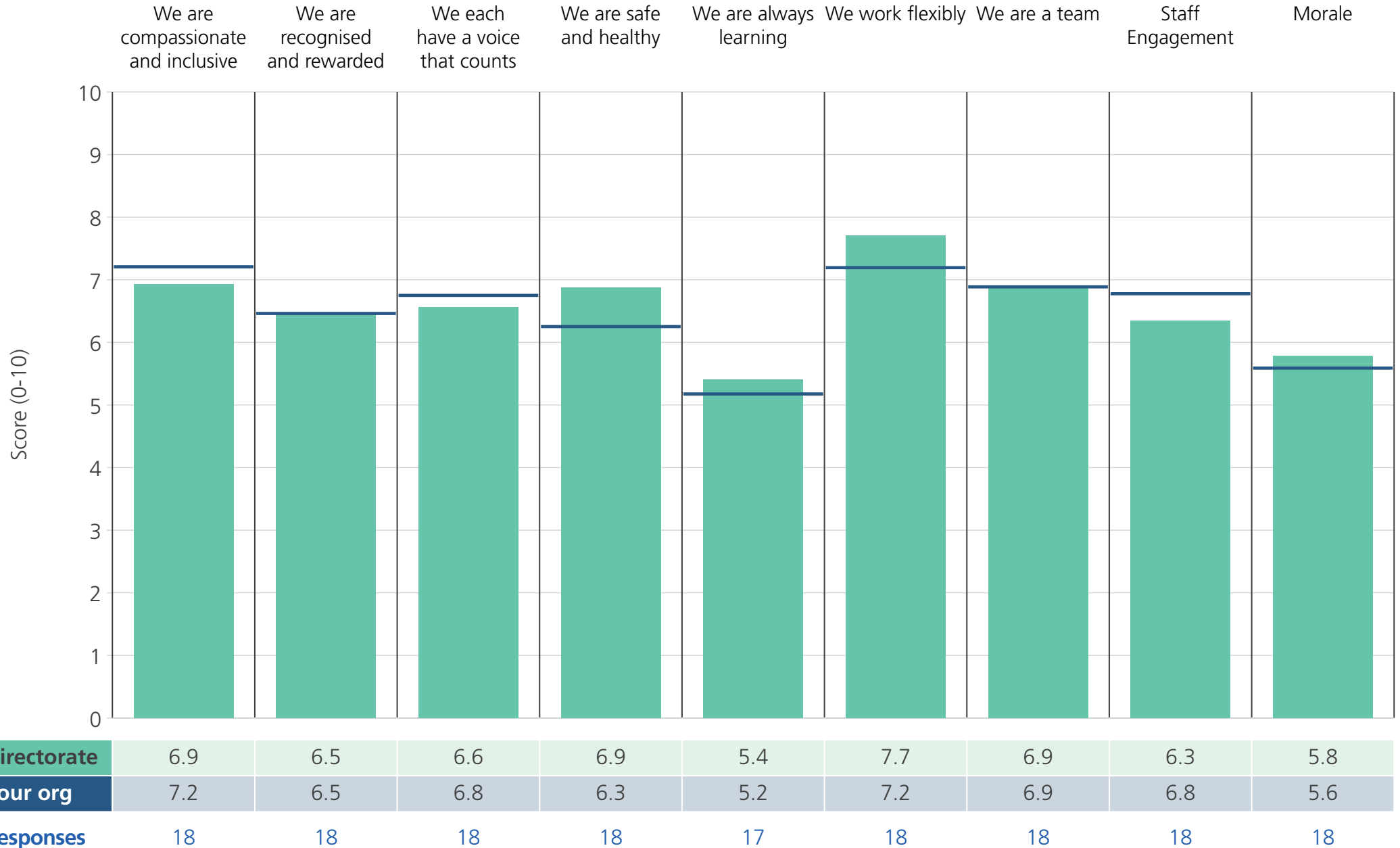


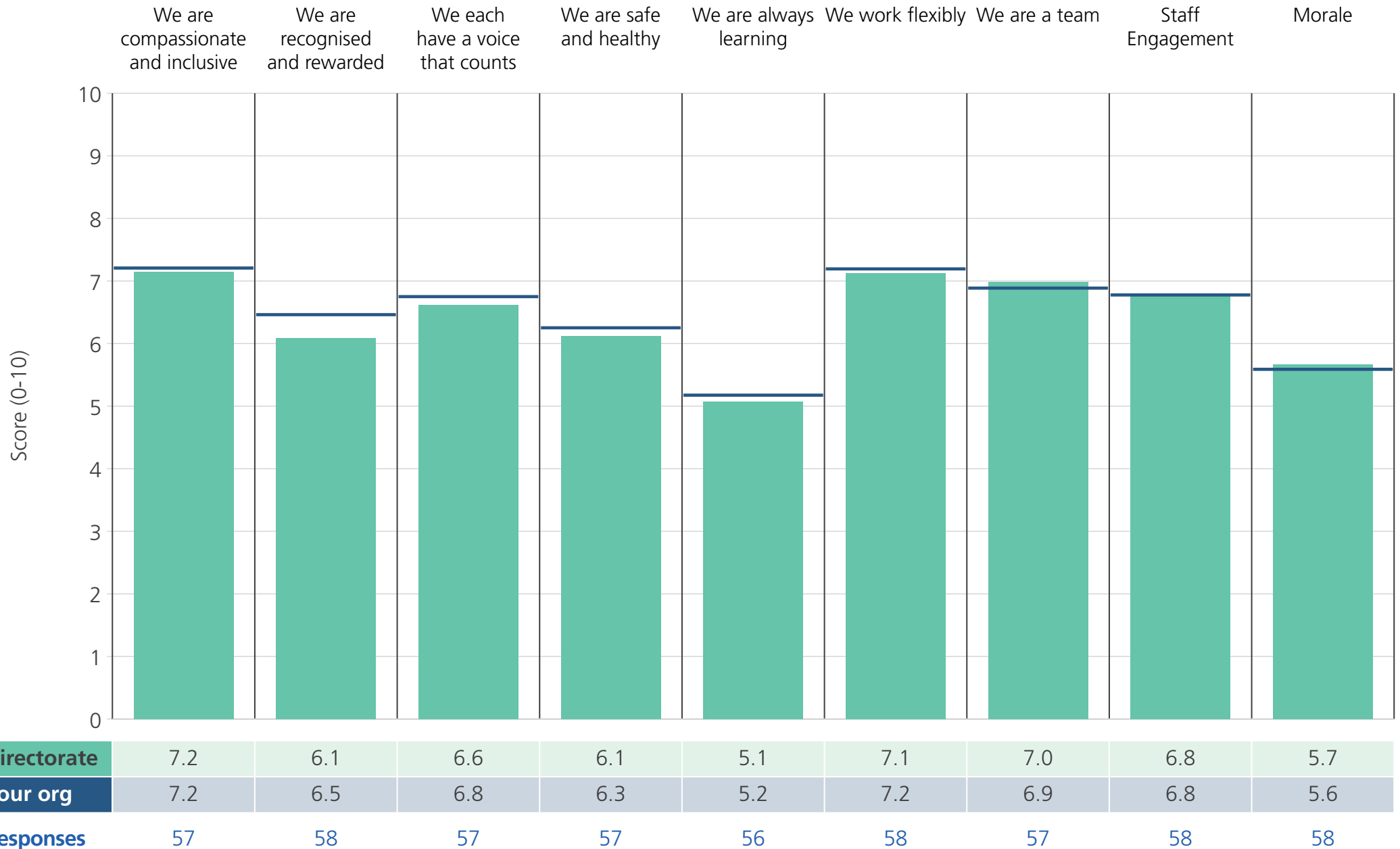
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

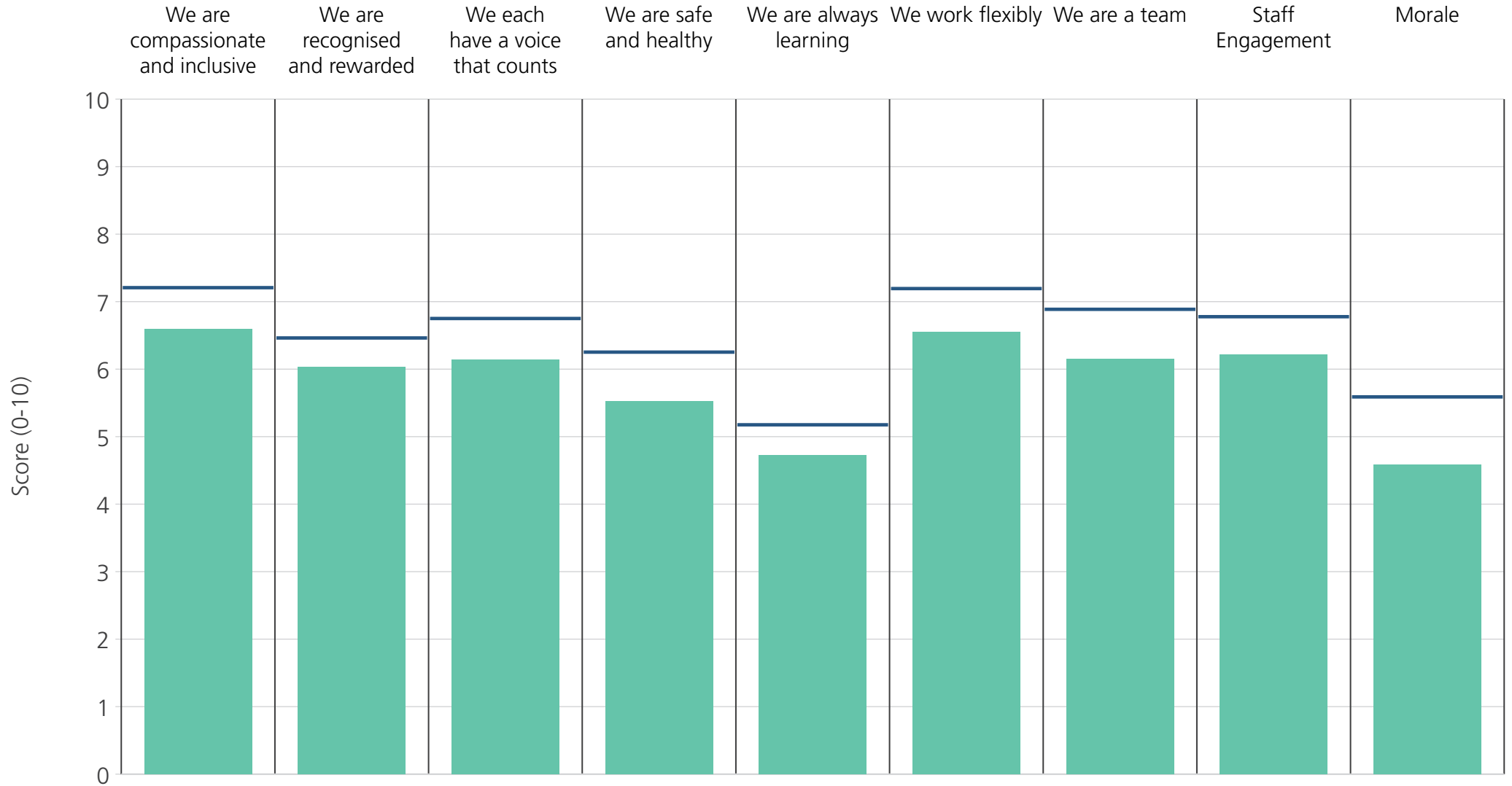
Directorates 1











Directorate	6.6	6.0	6.1	5.5	4.7	6.5	6.2	6.2	4.6
Your org	7.2	6.5	6.8	6.3	5.2	7.2	6.9	6.8	5.6
Responses	49	49	49	49	47	49	49	49	49

