

Birmingham Community Healthcare NHS Foundation Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for Birmingham Community Healthcare NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

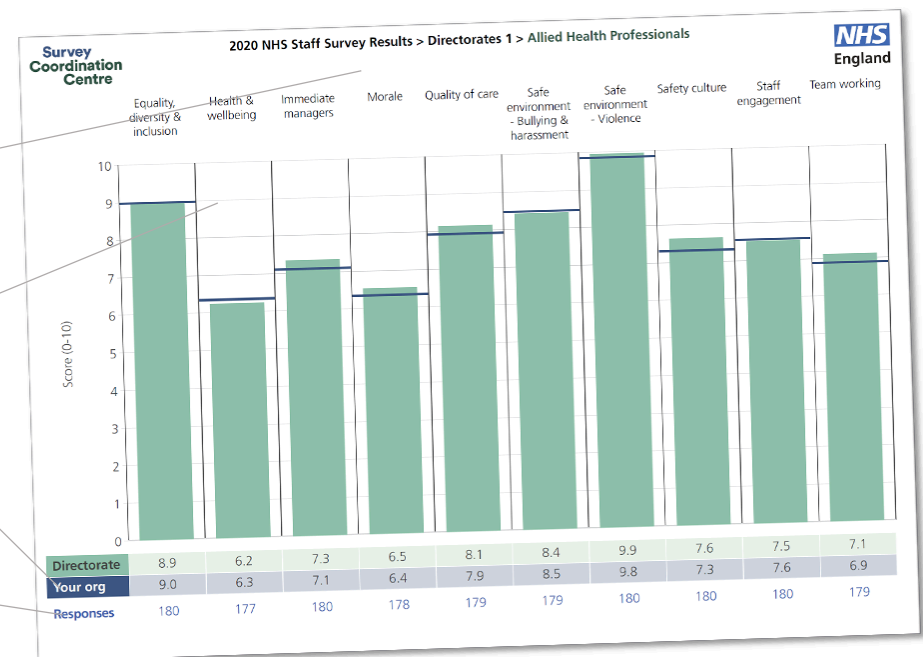
The directorate breakdowns used in this report were provided and defined by Birmingham Community Healthcare NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

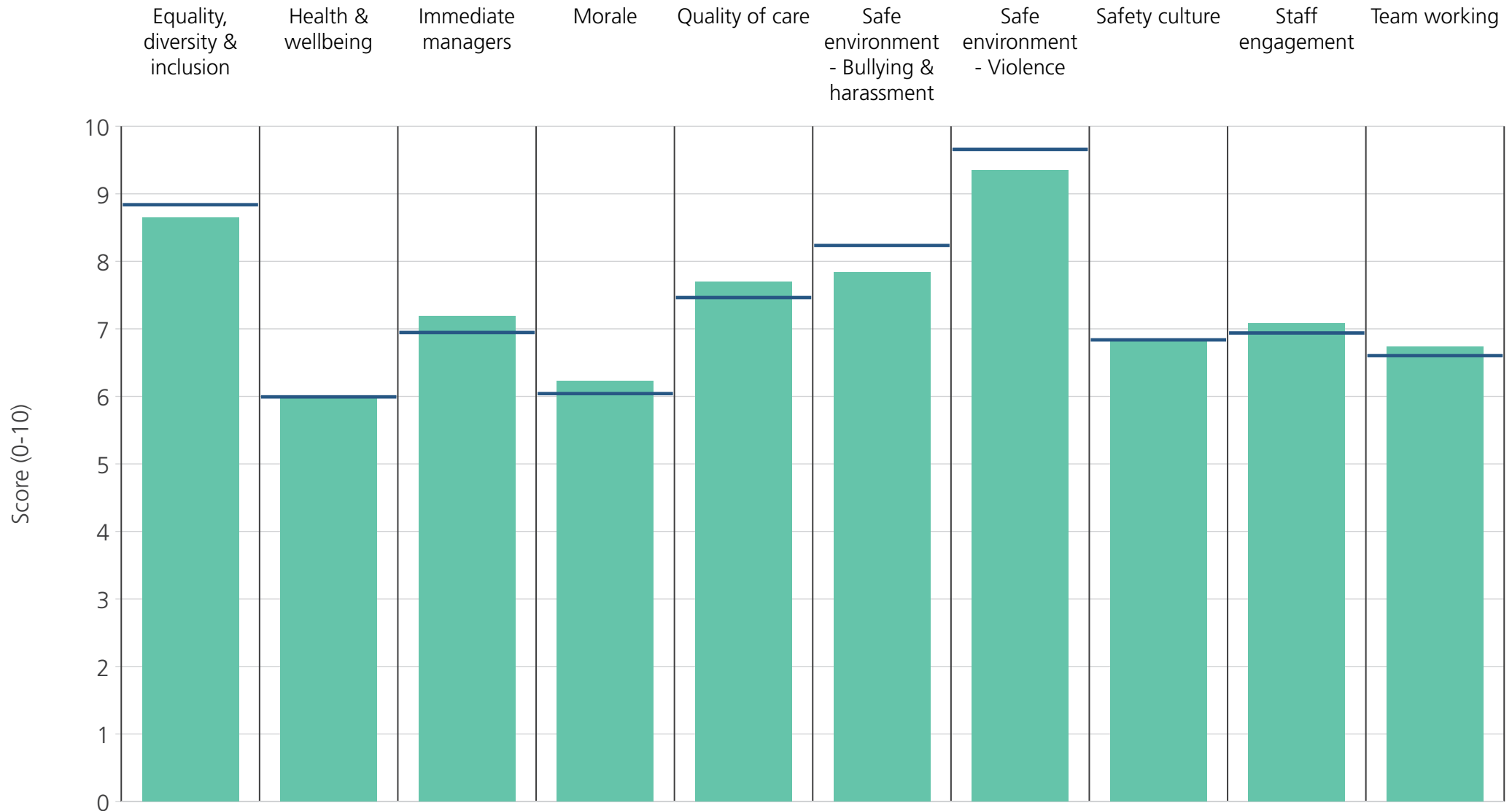
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



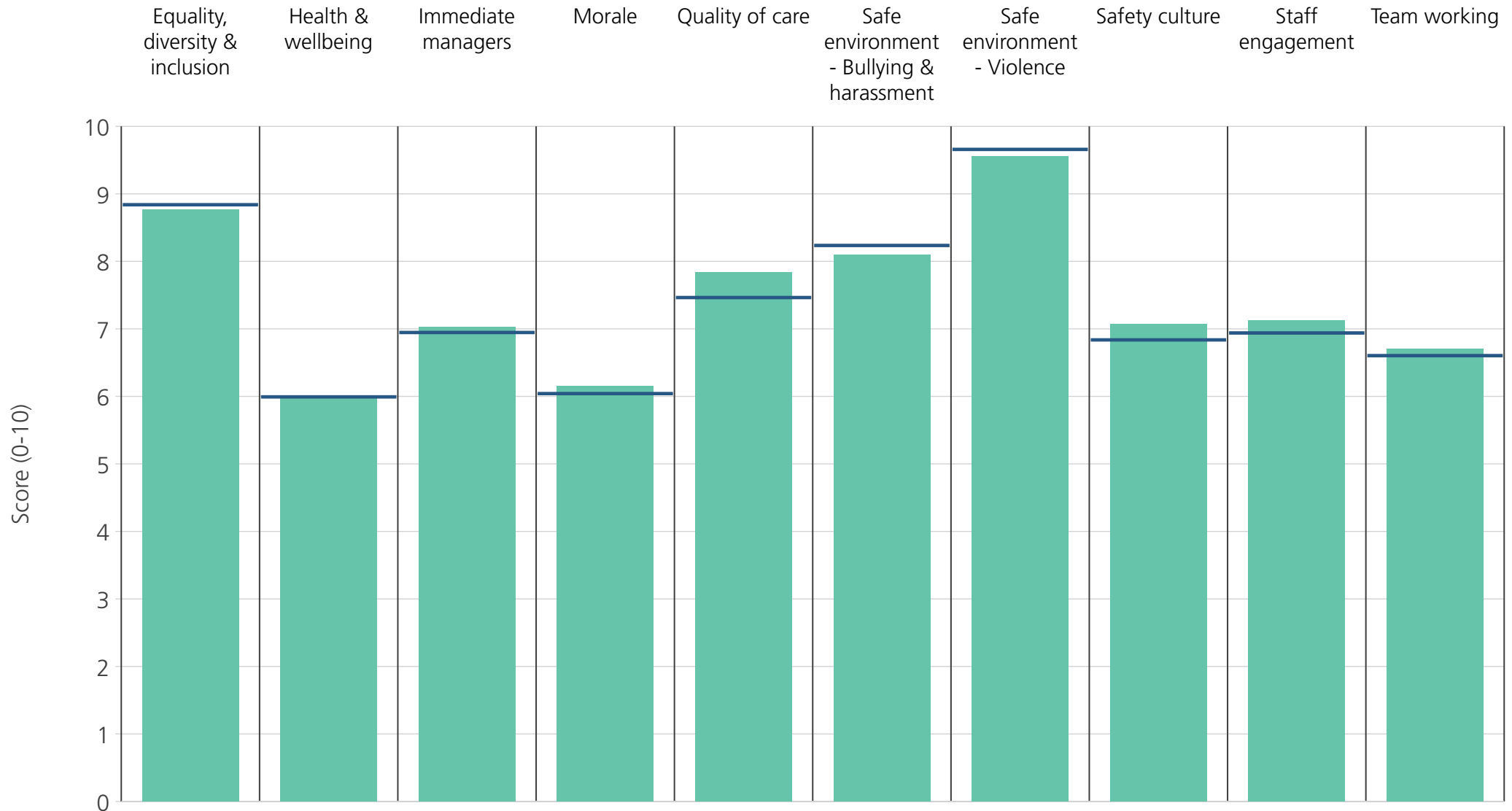
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

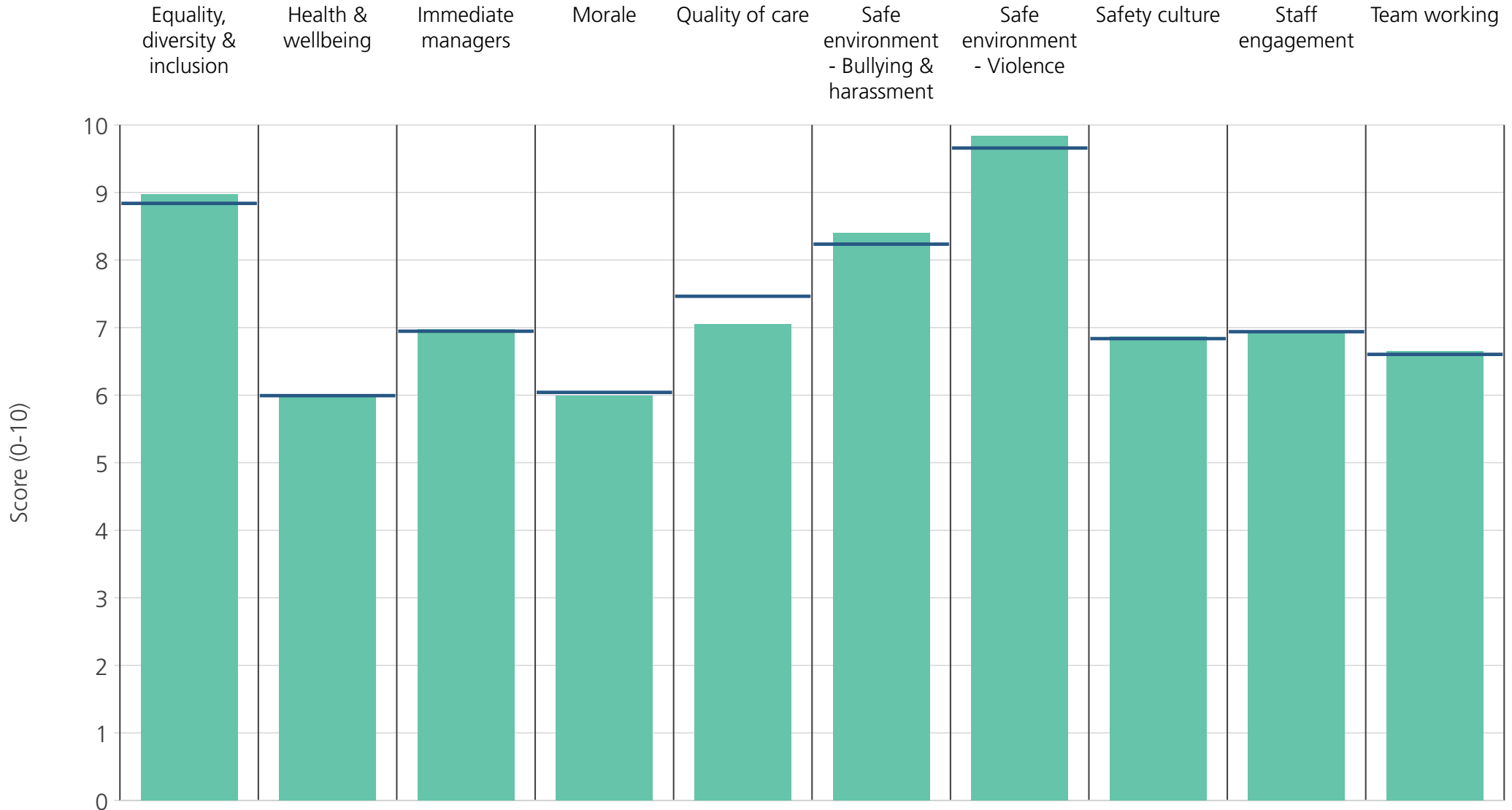
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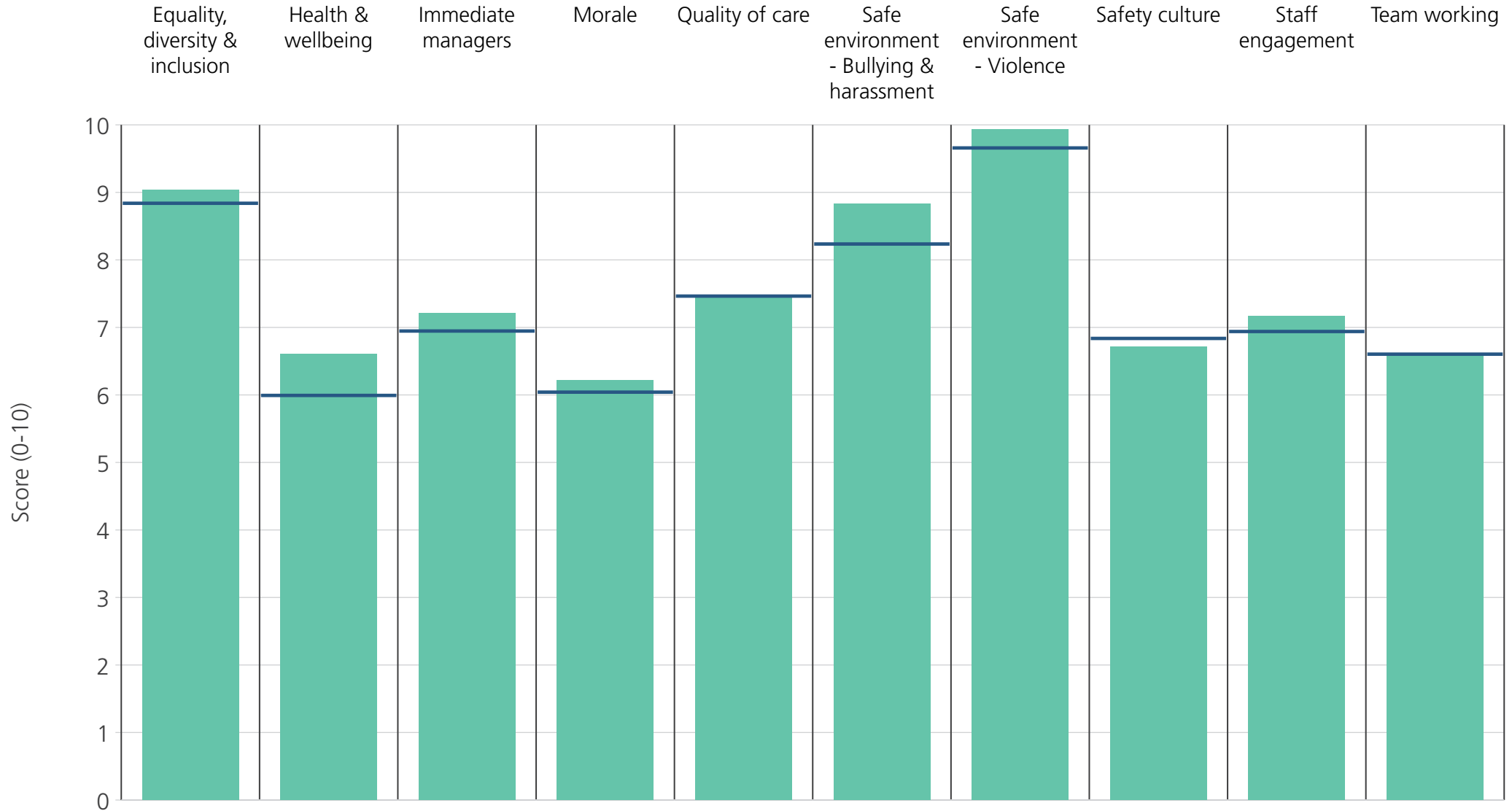
Directorate	8.6	6.0	7.2	6.2	7.7	7.8	9.3	6.9	7.1	6.7
Your org	8.8	6.0	6.9	6.0	7.5	8.2	9.7	6.8	6.9	6.6
Responses	404	409	404	405	385	400	404	408	406	398



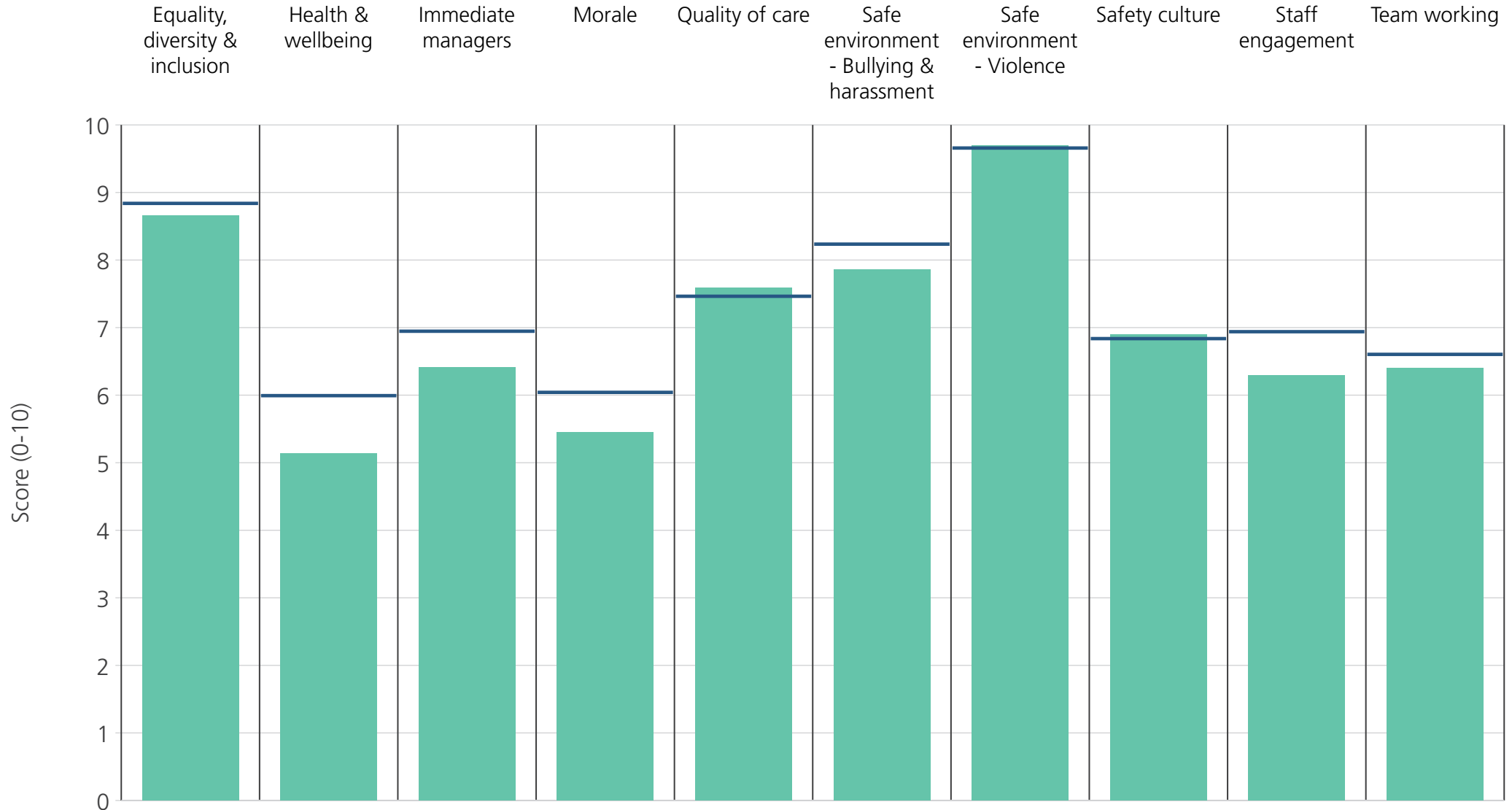
Directorate	8.8	6.0	7.0	6.1	7.8	8.1	9.6	7.1	7.1	6.7
Your org	8.8	6.0	6.9	6.0	7.5	8.2	9.7	6.8	6.9	6.6
Responses	380	382	383	382	363	379	380	383	383	375



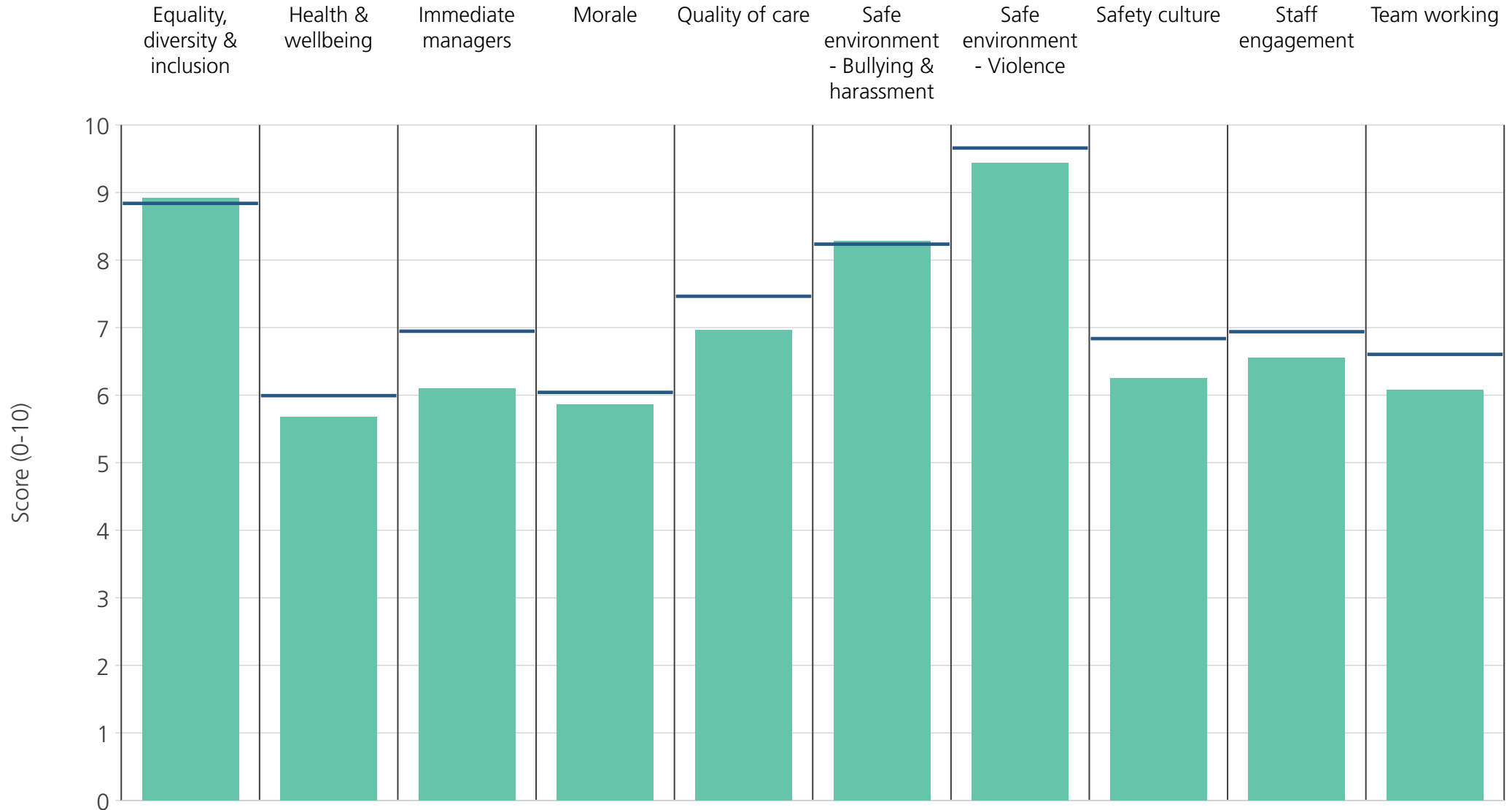
Directorate	9.0	6.0	7.0	6.0	7.1	8.4	9.8	6.9	6.9	6.6
Your org	8.8	6.0	6.9	6.0	7.5	8.2	9.7	6.8	6.9	6.6
Responses	495	498	497	498	447	494	495	499	500	485



Directorate	9.0	6.6	7.2	6.2	7.4	8.8	9.9	6.7	7.2	6.6
Your org	8.8	6.0	6.9	6.0	7.5	8.2	9.7	6.8	6.9	6.6
Responses	371	371	370	368	185	367	367	369	369	359



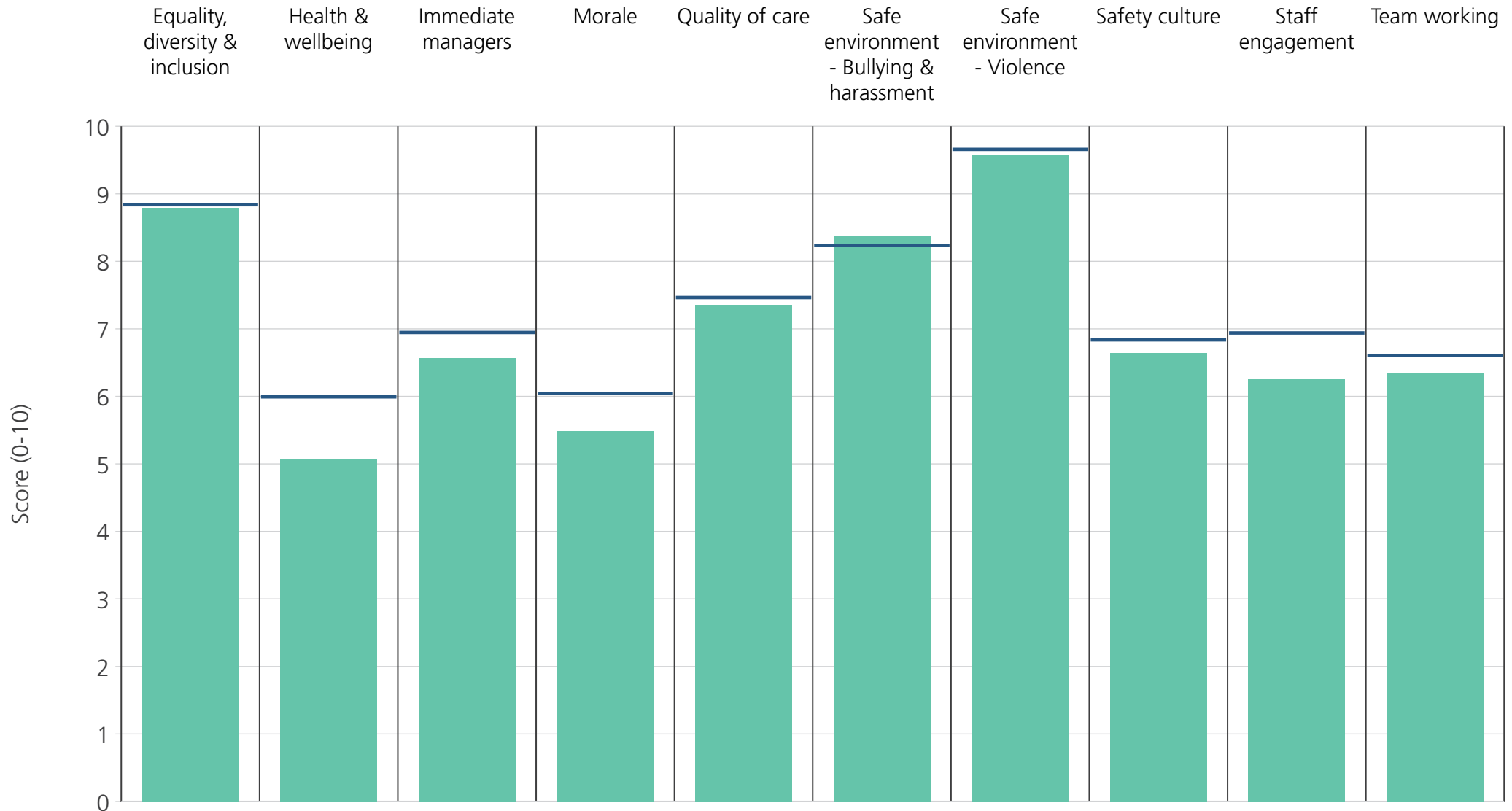
Directorate	8.7	5.1	6.4	5.5	7.6	7.9	9.7	6.9	6.3	6.4
Your org	8.8	6.0	6.9	6.0	7.5	8.2	9.7	6.8	6.9	6.6
Responses	236	234	237	234	220	235	237	237	237	234



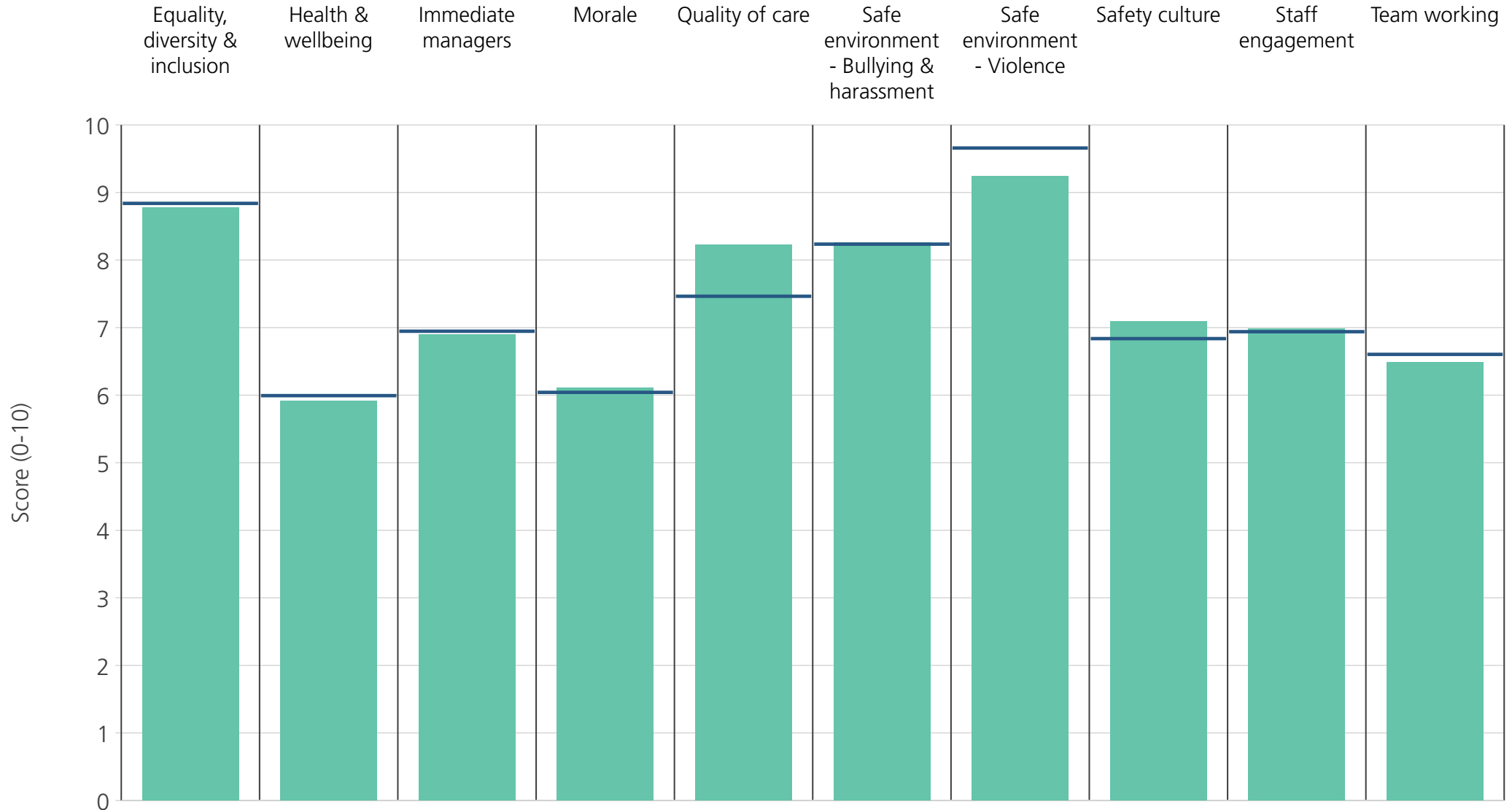
Directorate	8.9	5.7	6.1	5.9	7.0	8.3	9.4	6.2	6.6	6.1
Your org	8.8	6.0	6.9	6.0	7.5	8.2	9.7	6.8	6.9	6.6
Responses	131	131	132	132	124	131	130	132	131	128

Directorates 2

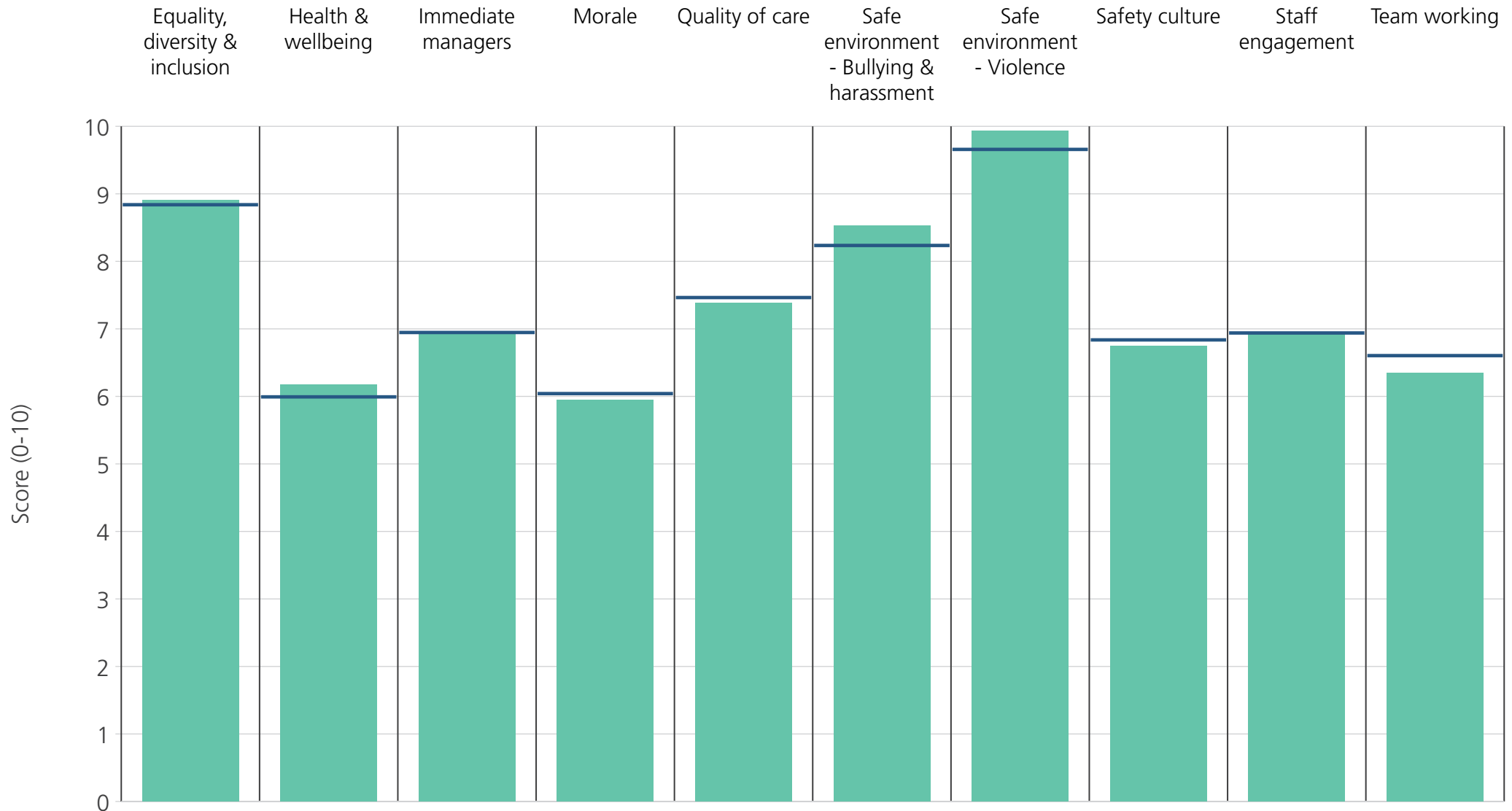
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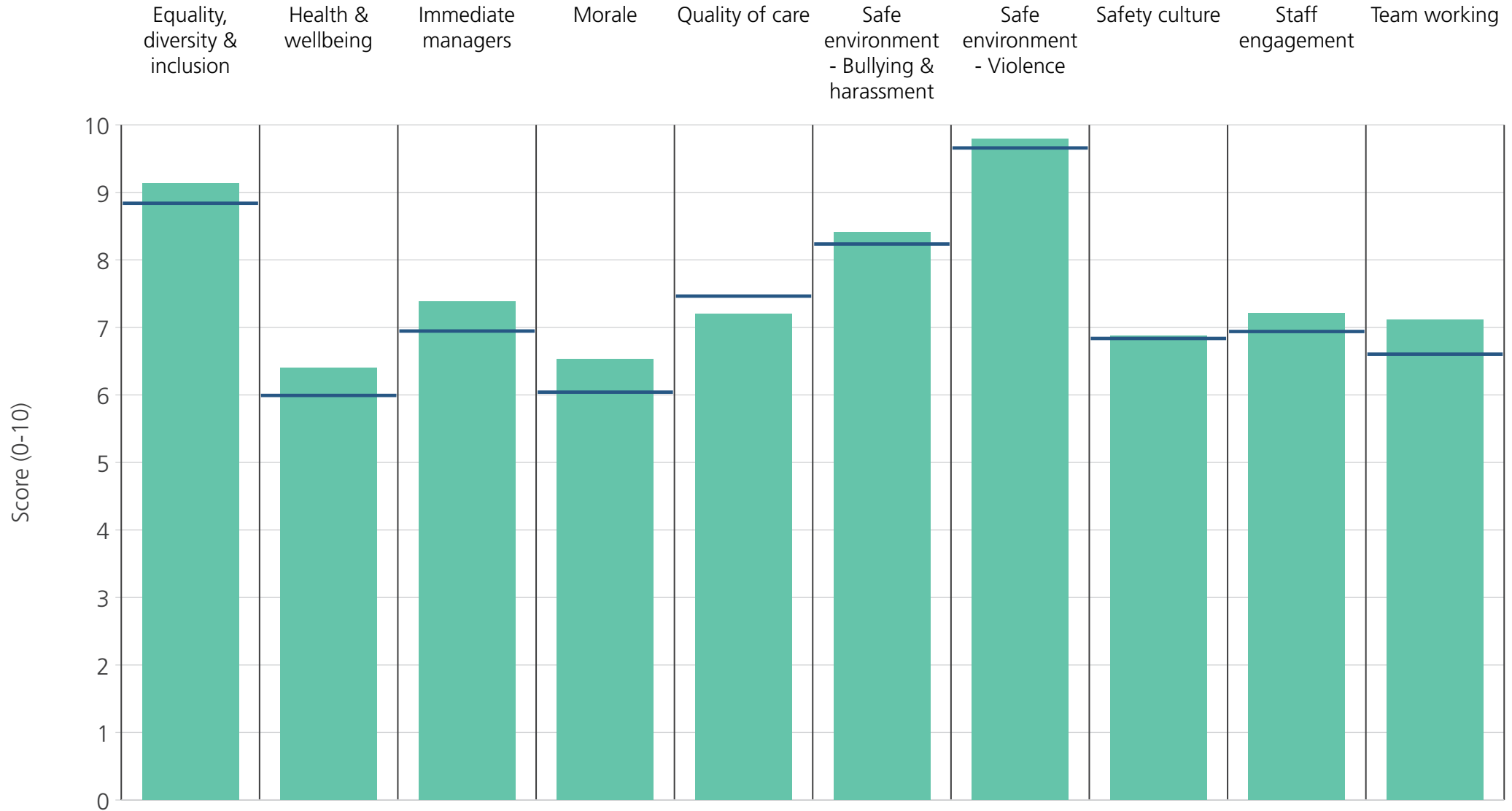
Directorate	8.8	5.1	6.6	5.5	7.3	8.4	9.6	6.6	6.3	6.3
Your org	8.8	6.0	6.9	6.0	7.5	8.2	9.7	6.8	6.9	6.6
Responses	150	147	150	148	143	149	150	150	150	147



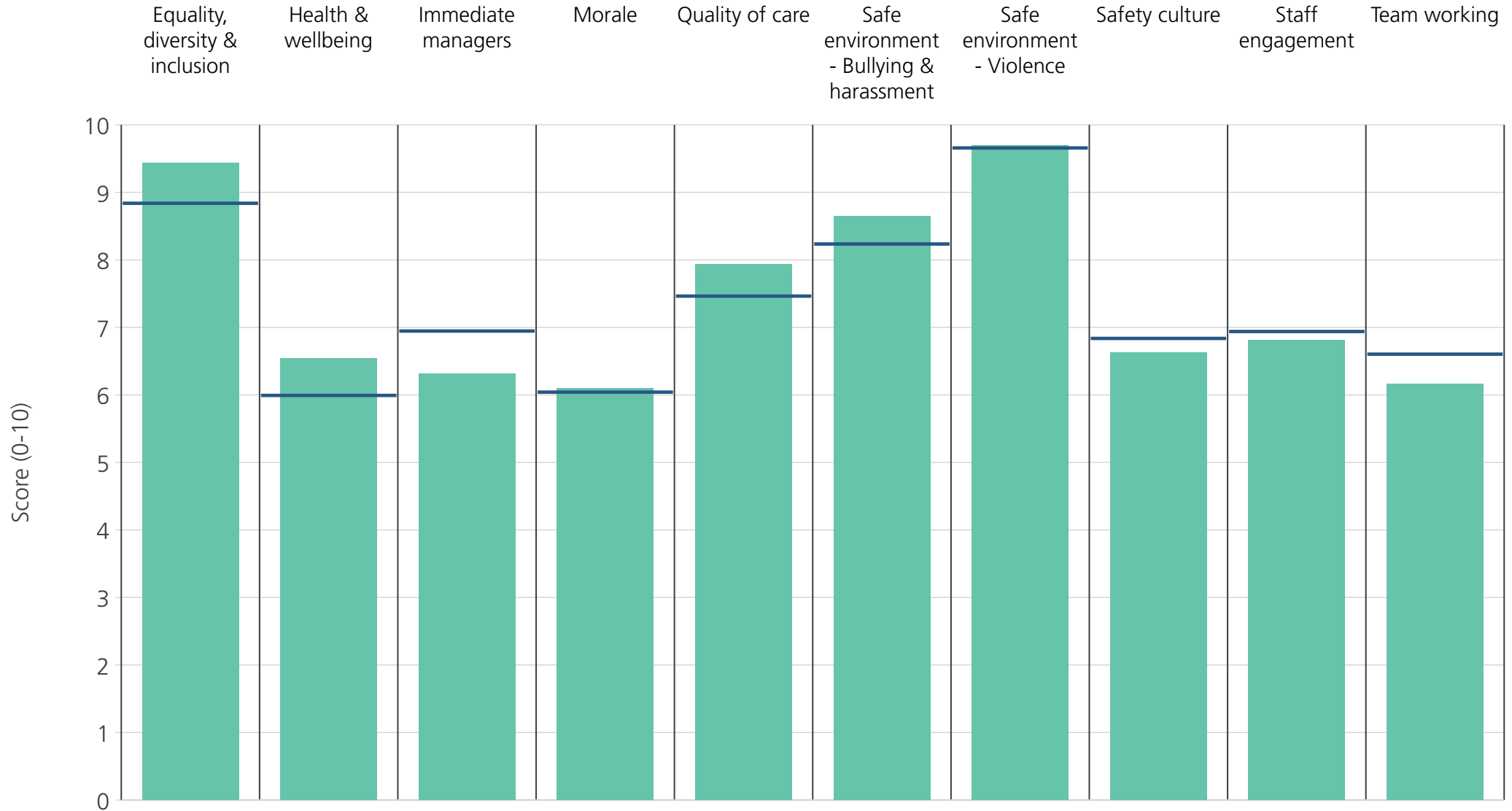
Directorate	8.8	5.9	6.9	6.1	8.2	8.3	9.2	7.1	7.0	6.5
Your org	8.8	6.0	6.9	6.0	7.5	8.2	9.7	6.8	6.9	6.6
Responses	283	286	285	284	281	281	279	287	284	276



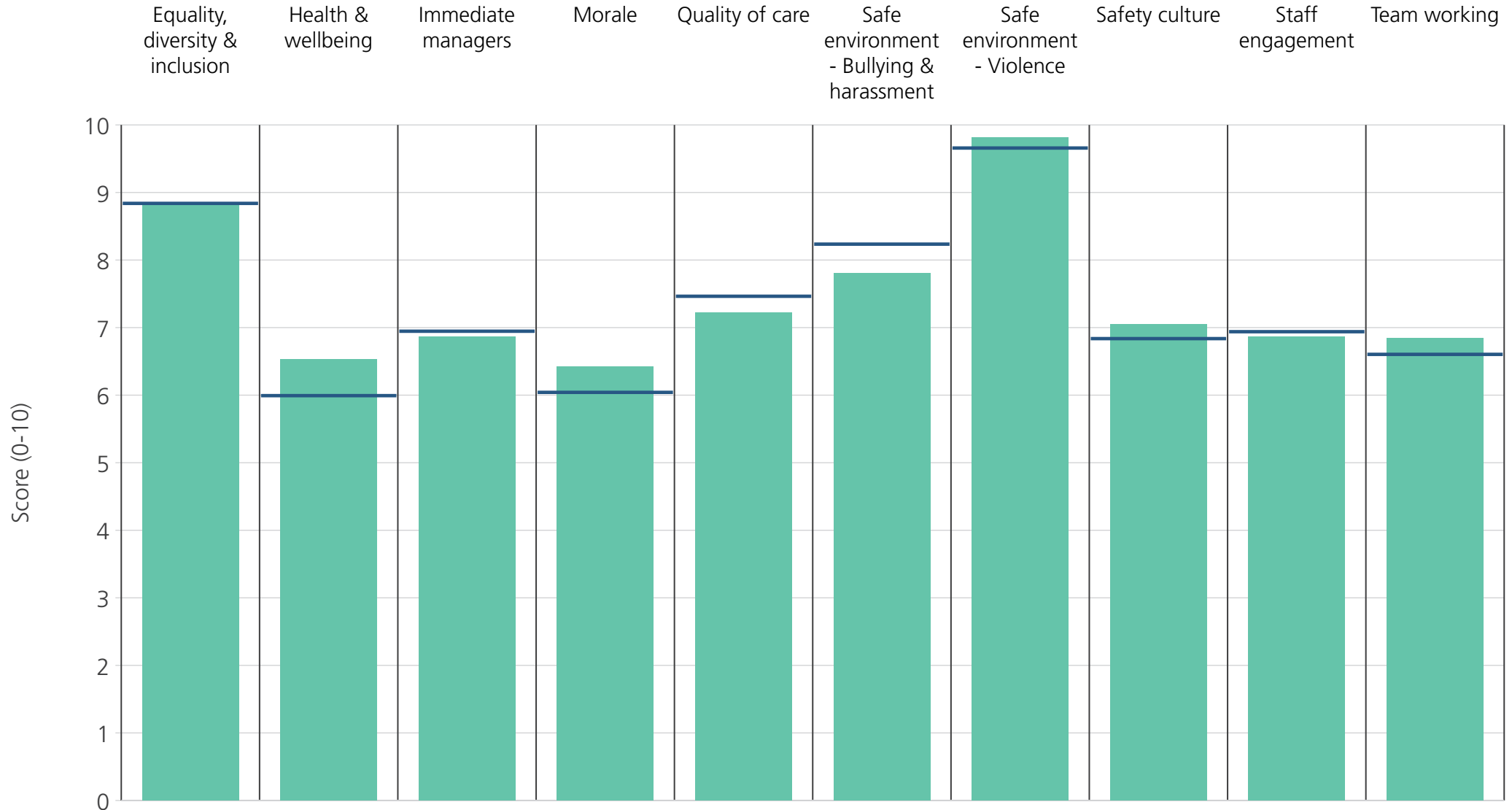
Directorate	8.9	6.2	6.9	5.9	7.4	8.5	9.9	6.7	6.9	6.4
Your org	8.8	6.0	6.9	6.0	7.5	8.2	9.7	6.8	6.9	6.6
Responses	596	604	602	599	348	597	597	602	603	585



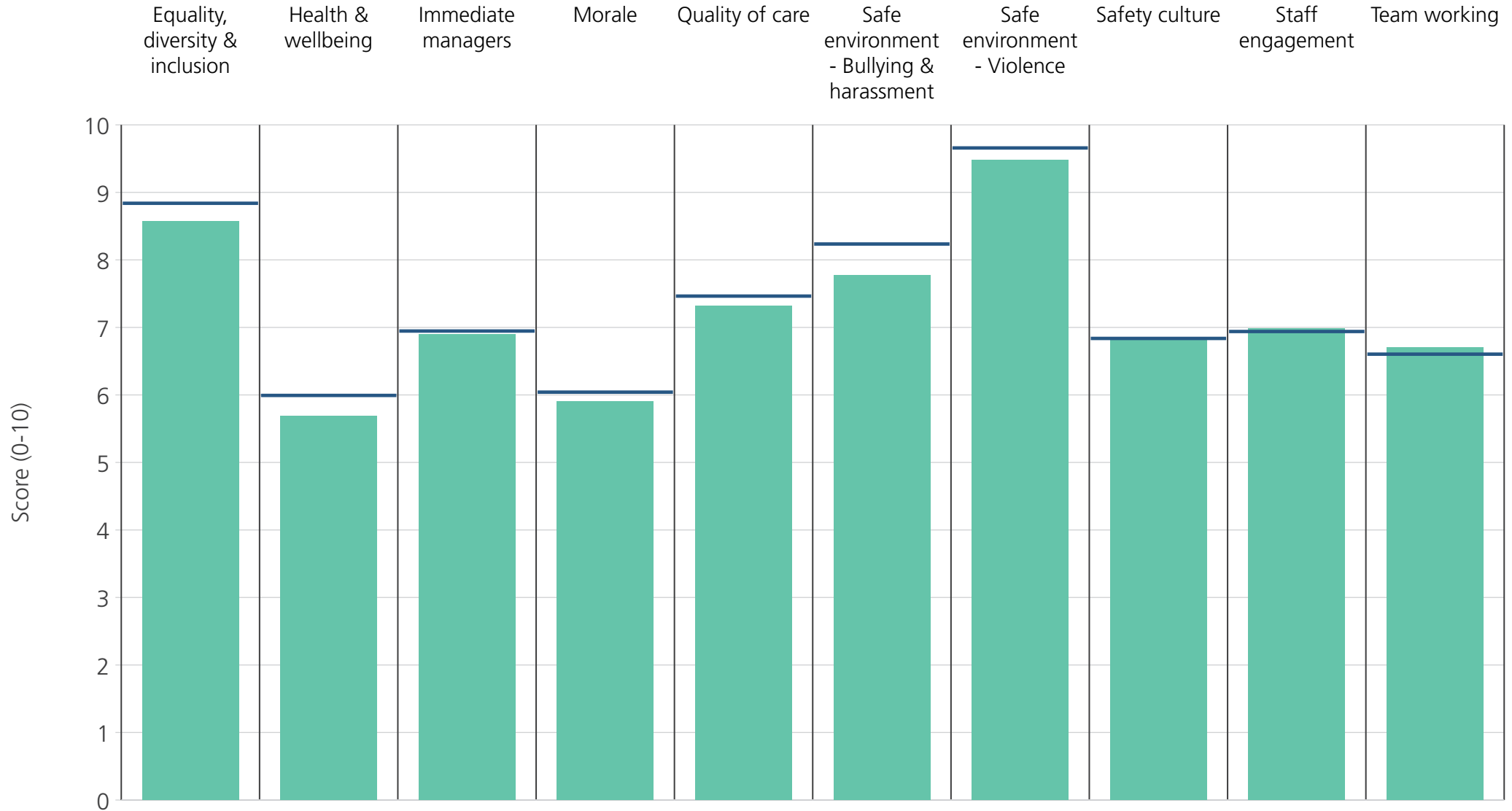
Directorate	9.1	6.4	7.4	6.5	7.2	8.4	9.8	6.9	7.2	7.1
Your org	8.8	6.0	6.9	6.0	7.5	8.2	9.7	6.8	6.9	6.6
Responses	311	311	310	312	307	308	311	312	313	310



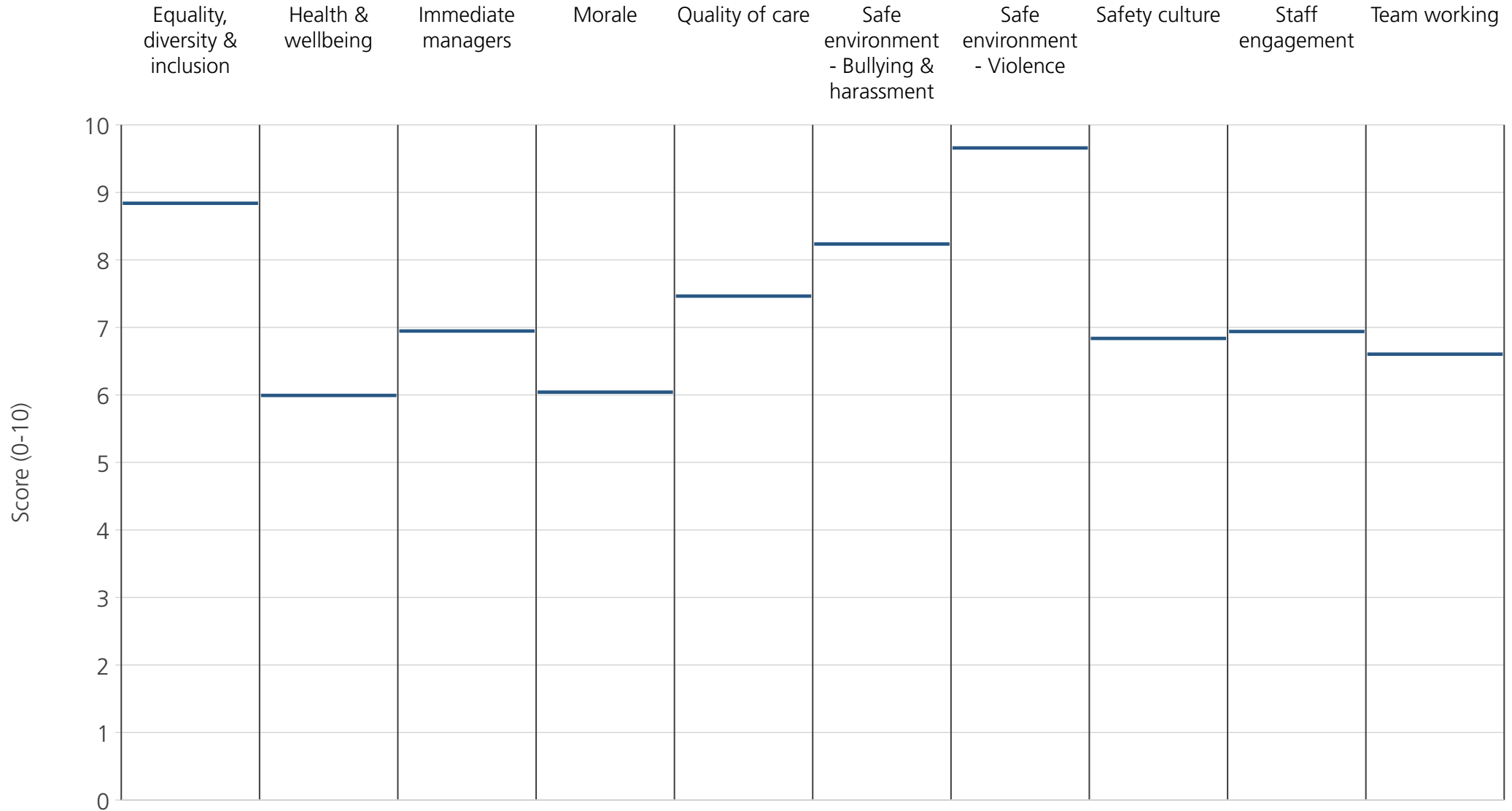
Directorate	9.4	6.5	6.3	6.1	7.9	8.7	9.7	6.6	6.8	6.2
Your org	8.8	6.0	6.9	6.0	7.5	8.2	9.7	6.8	6.9	6.6
Responses	46	46	43	43	31	42	43	43	42	42



Directorate	8.8	6.5	6.9	6.4	7.2	7.8	9.8	7.0	6.9	6.8
Your org	8.8	6.0	6.9	6.0	7.5	8.2	9.7	6.8	6.9	6.6
Responses	88	88	88	88	87	88	88	88	88	87



Directorate	8.6	5.7	6.9	5.9	7.3	7.8	9.5	6.8	7.0	6.7
Your org	8.8	6.0	6.9	6.0	7.5	8.2	9.7	6.8	6.9	6.6
Responses	535	535	537	537	519	533	537	538	538	524



Directorate	8.8	6.0	6.9	6.0	7.5	8.2	9.7	6.8	6.9	6.6
Your org	8	8	8	8	8	8	8	8	8	8
Responses	8	8	8	8	8	8	8	8	8	8