

Cambridgeshire Community Services NHS Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for Cambridgeshire Community Services NHS Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

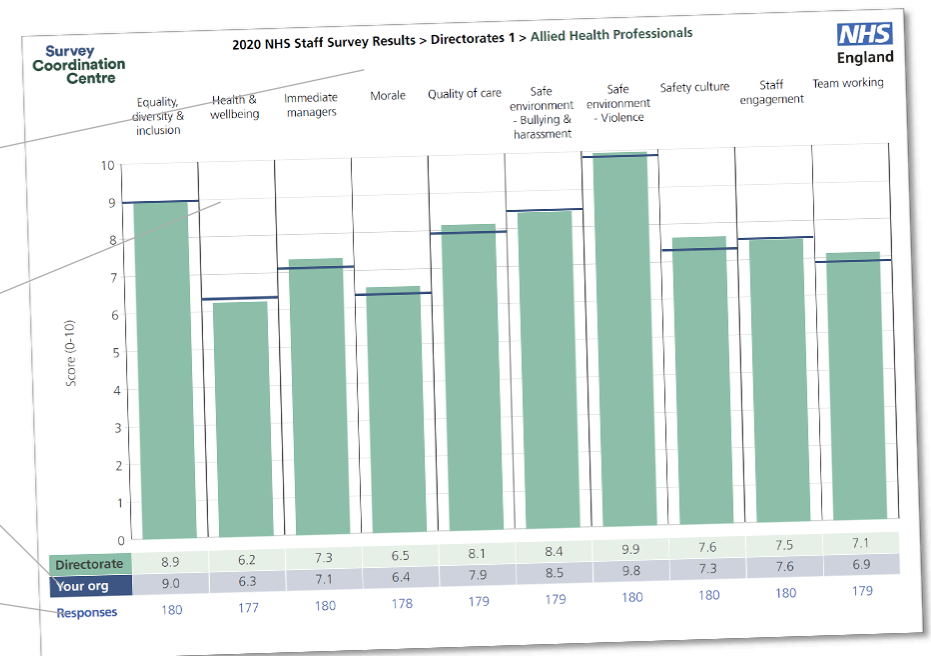
The directorate breakdowns used in this report were provided and defined by Cambridgeshire Community Services NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

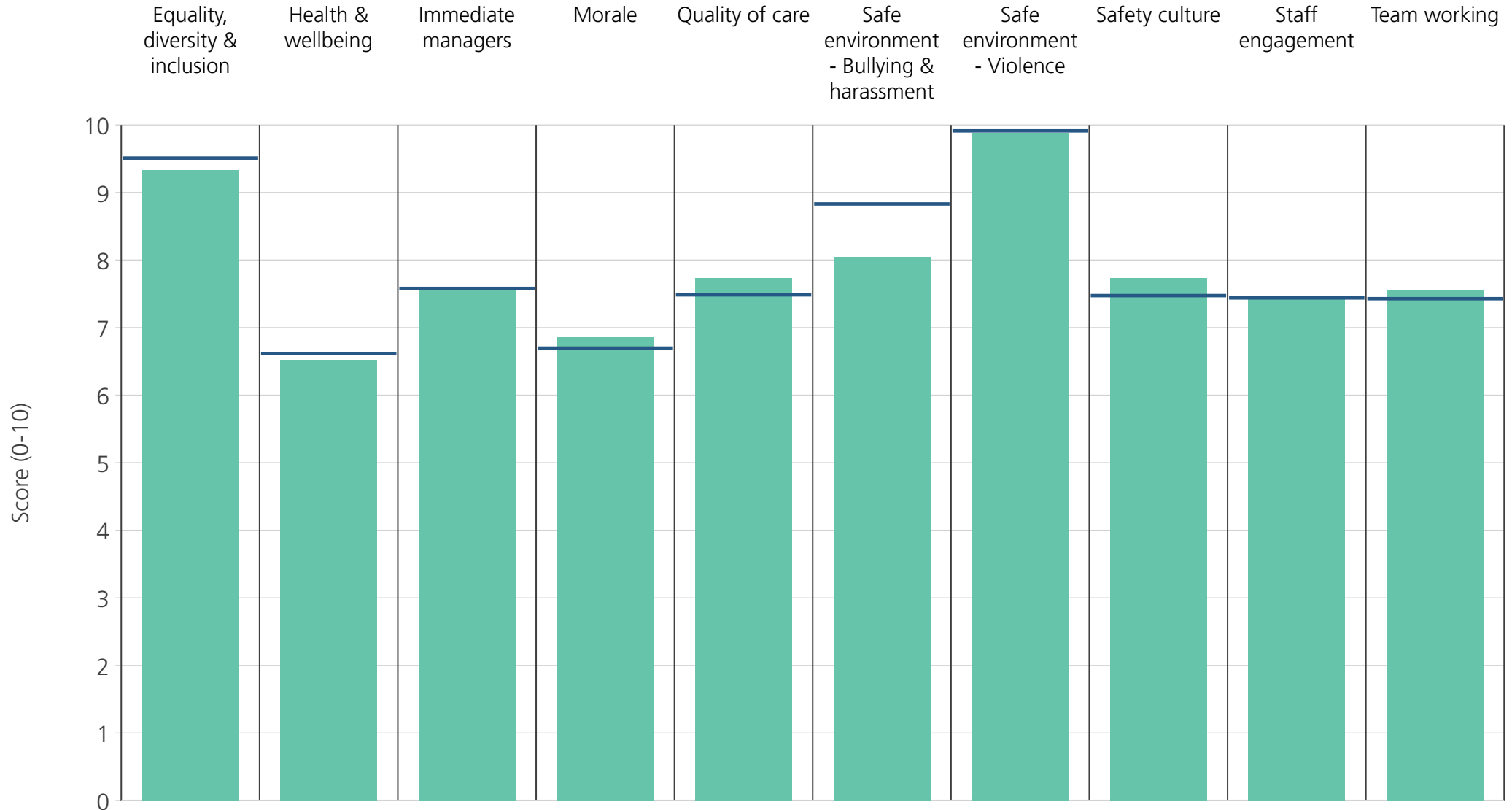
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



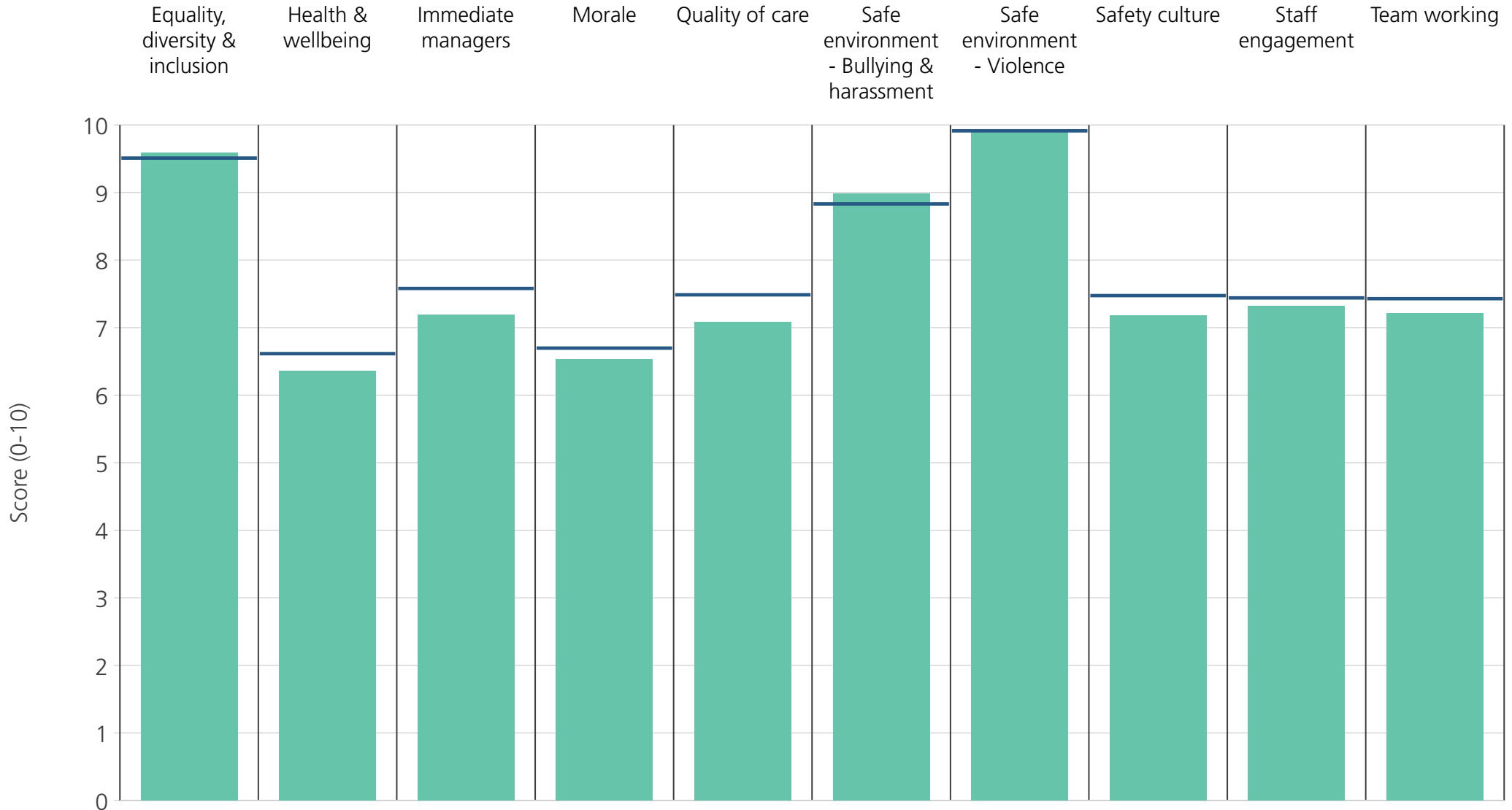
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

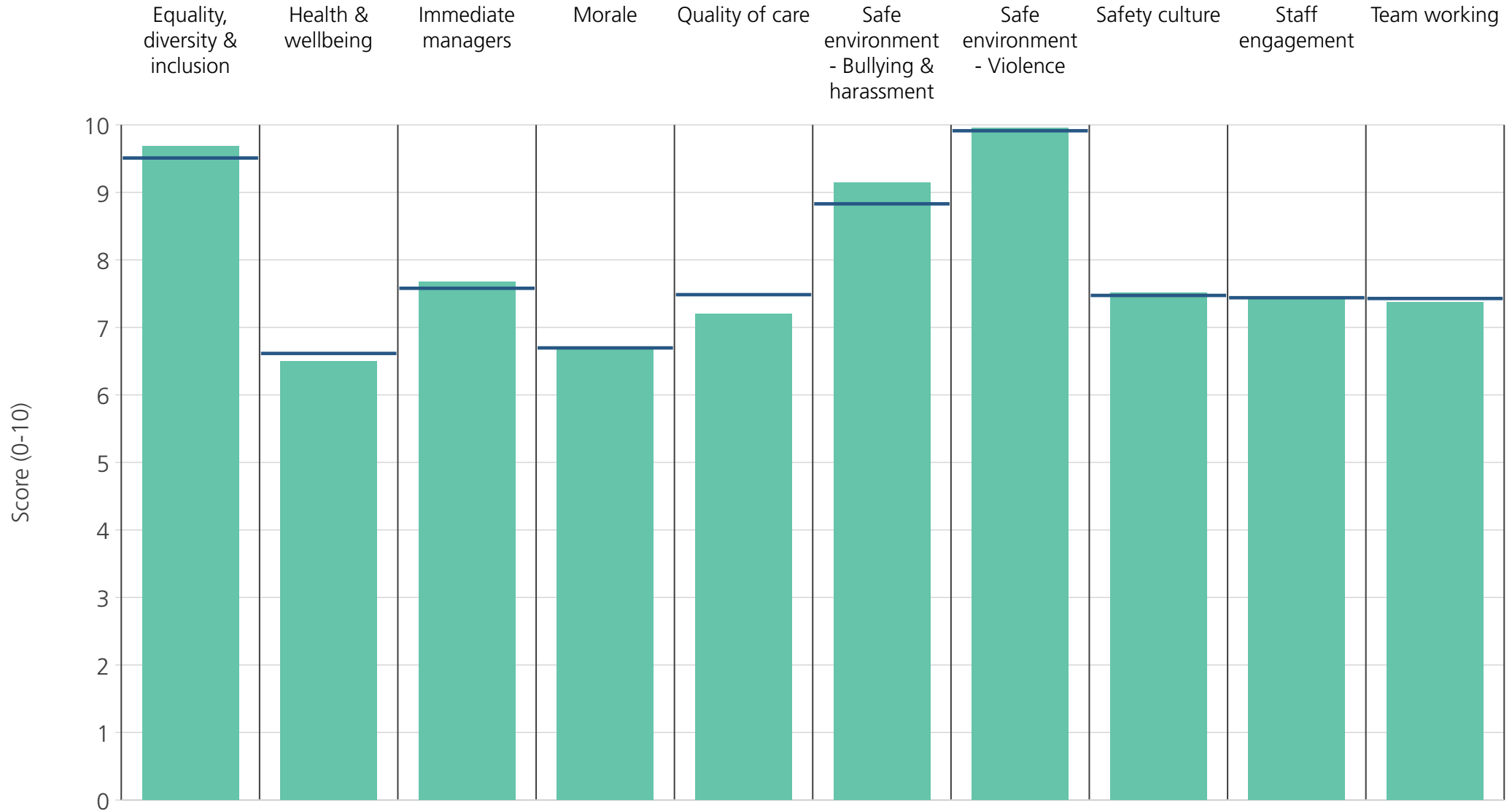
Cambridgeshire Community Services NHS Trust
2020 NHS Staff Survey Results



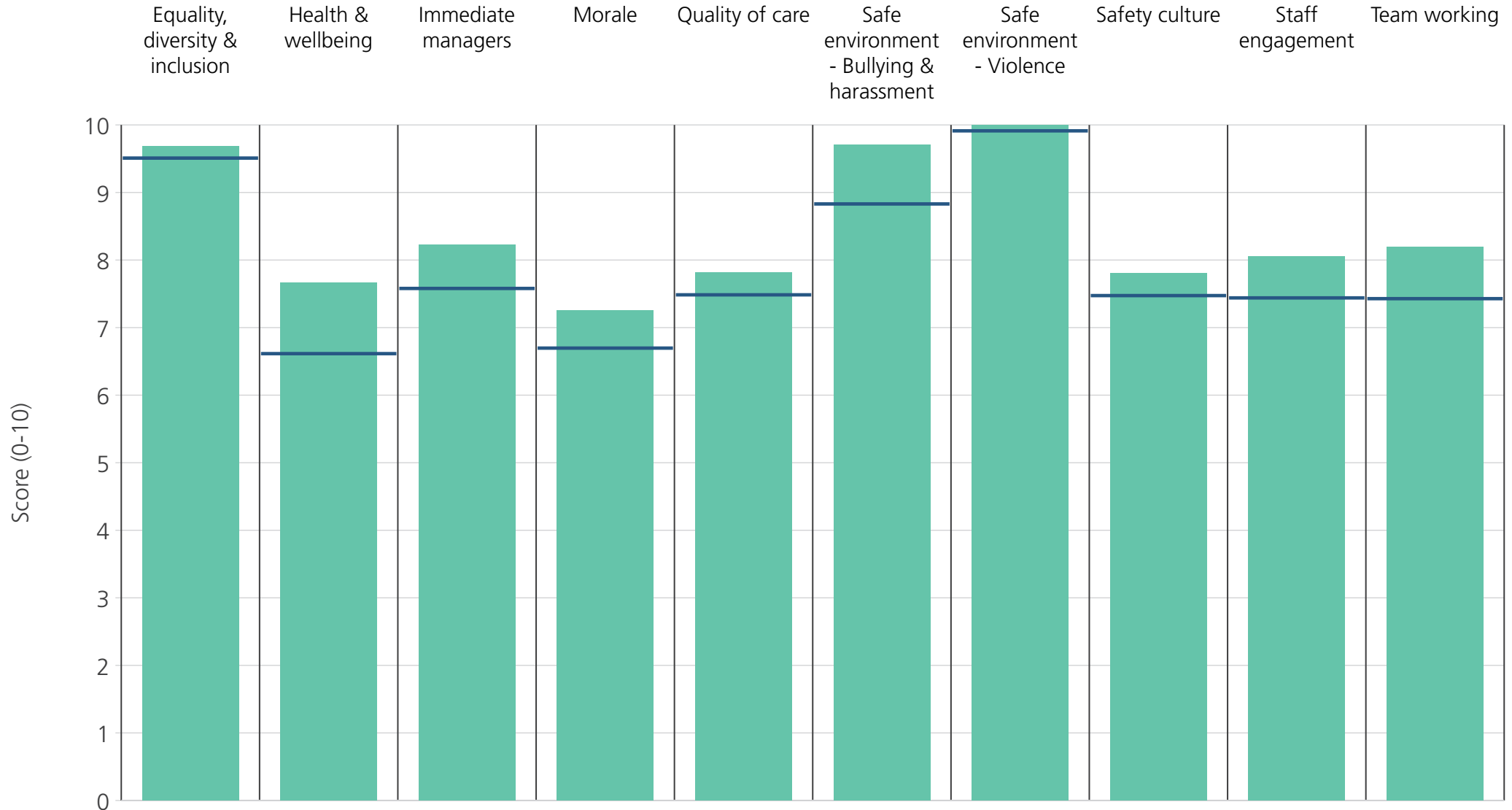
Directorate	9.3	6.5	7.6	6.9	7.7	8.0	9.9	7.7	7.4	7.5
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	316	315	315	315	303	315	315	316	315	311



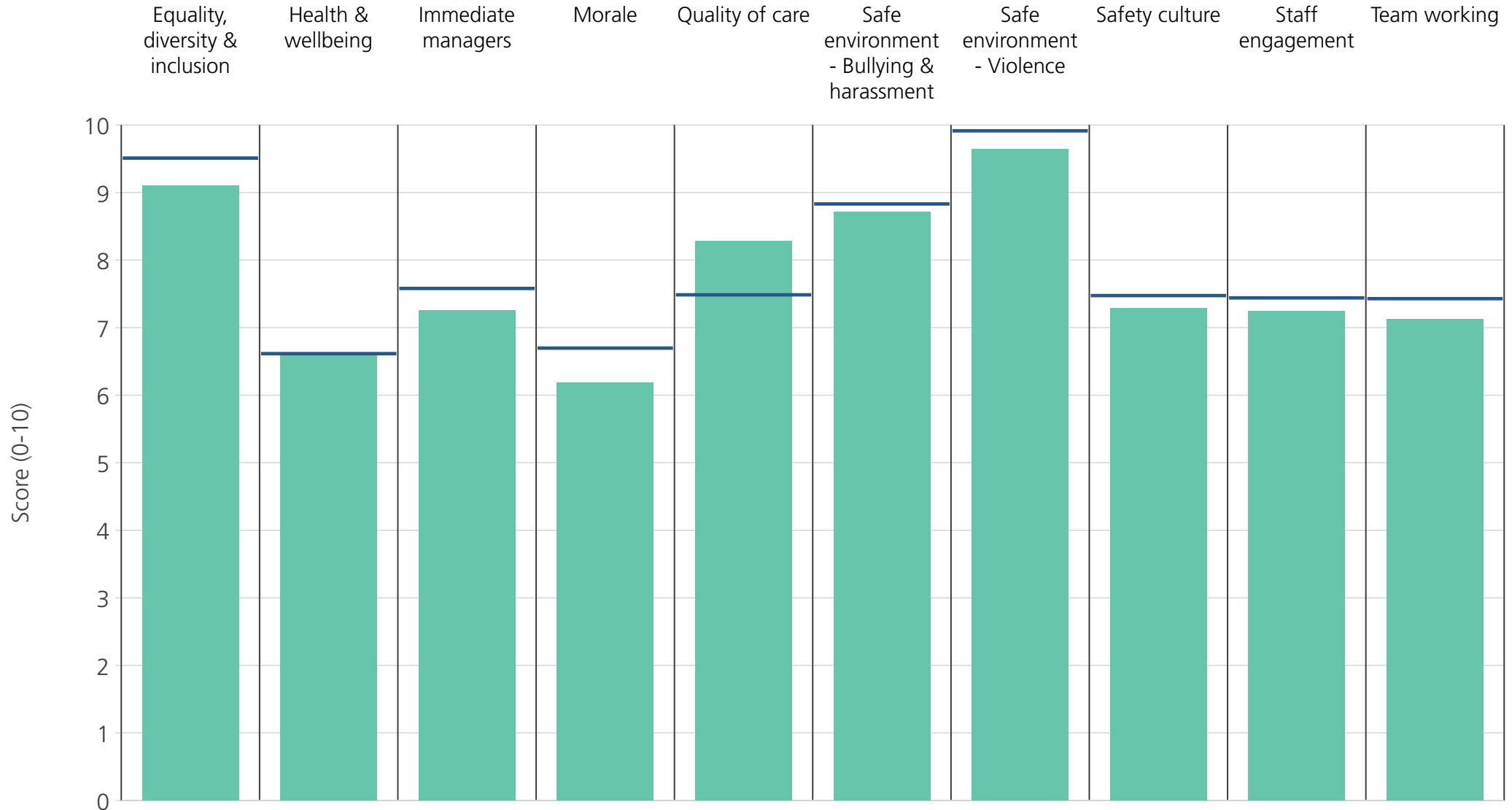
Directorate	9.6	6.4	7.2	6.5	7.1	9.0	9.9	7.2	7.3	7.2
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	200	203	203	202	186	202	202	203	203	203



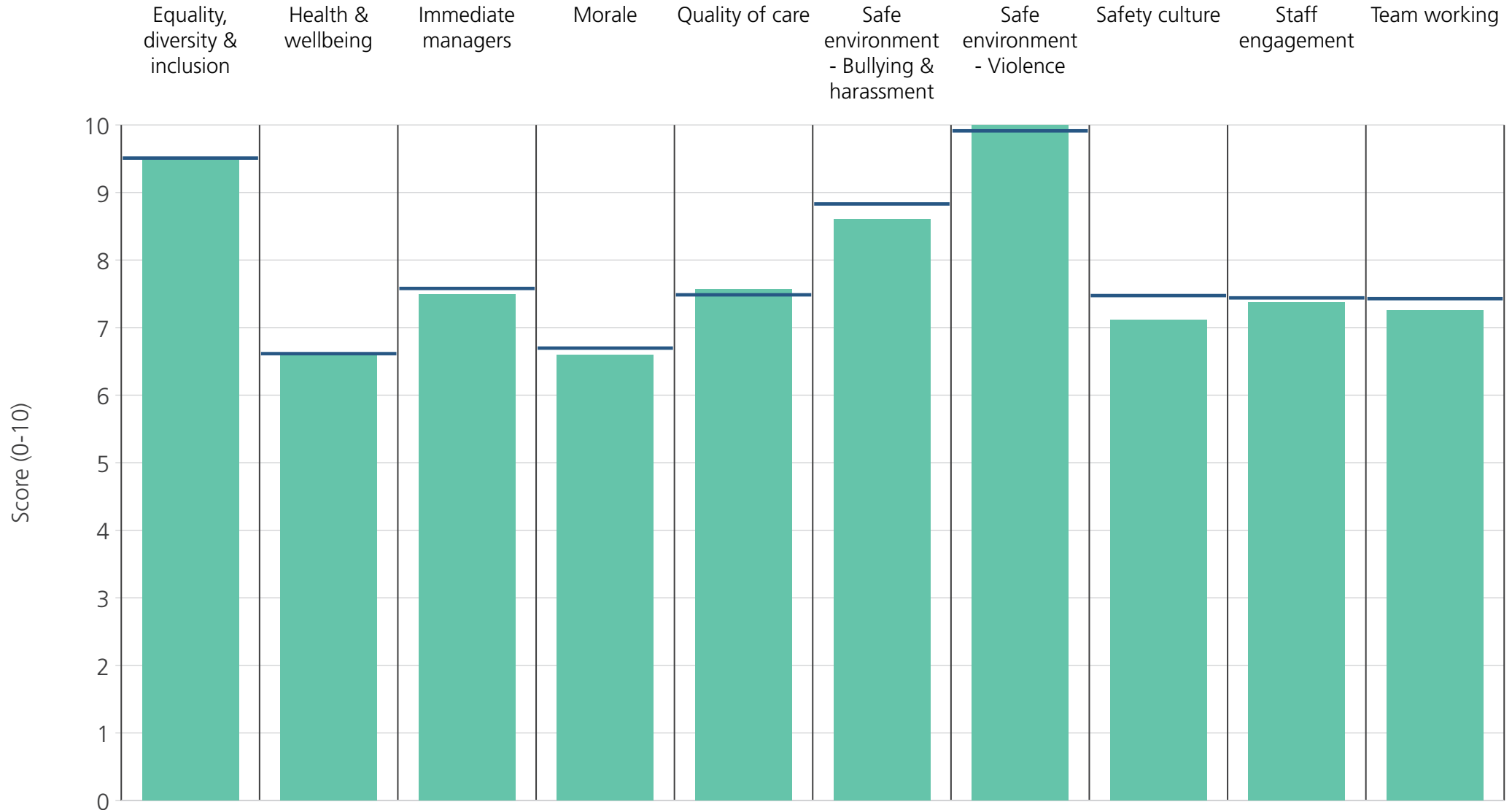
Directorate	9.7	6.5	7.7	6.7	7.2	9.1	10.0	7.5	7.4	7.4
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	480	482	479	480	452	481	481	481	482	473



Directorate	9.7	7.7	8.2	7.3	7.8	9.7	10.0	7.8	8.0	8.2
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	139	139	138	139	40	137	138	138	139	138



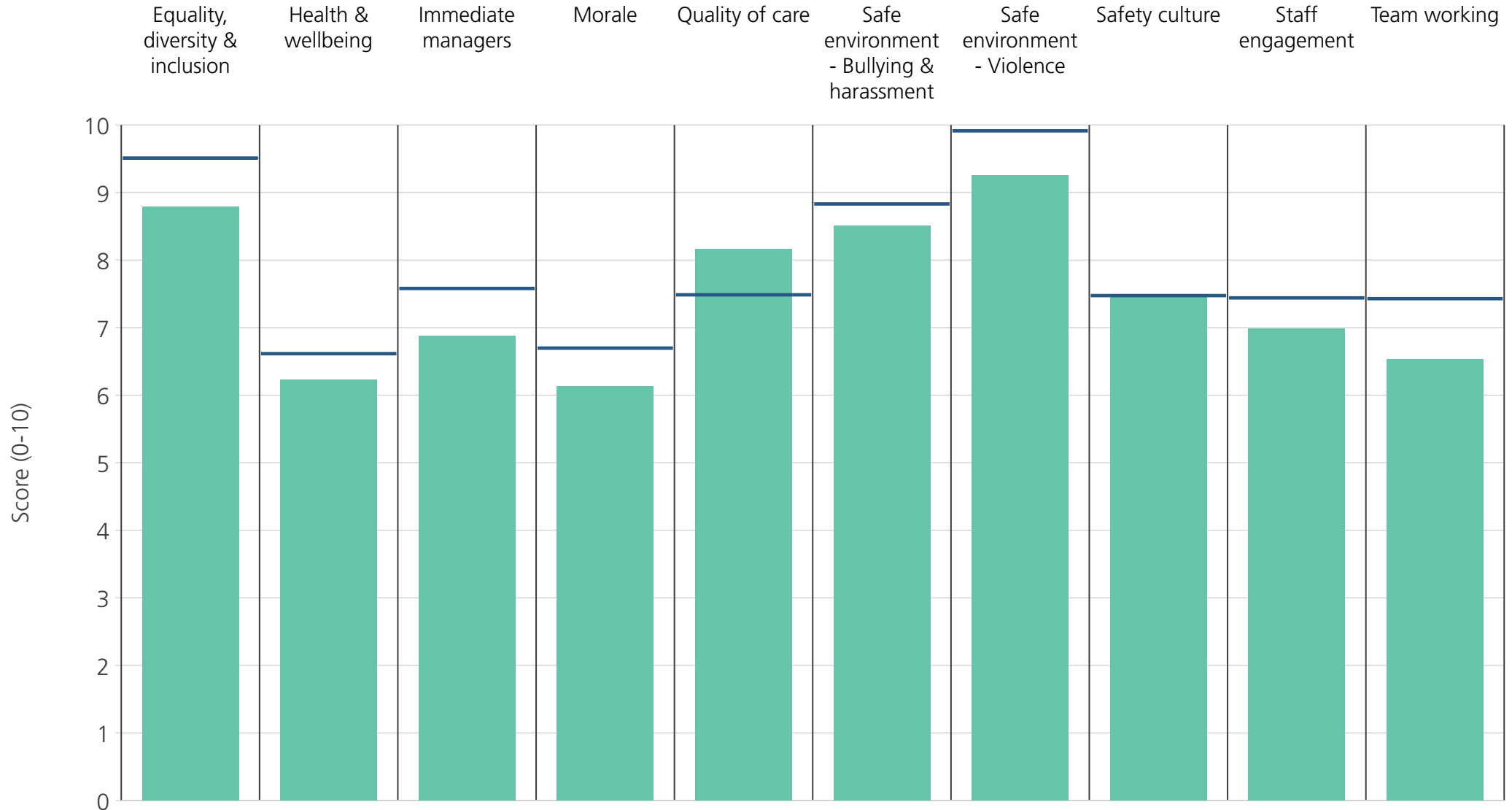
Directorate	9.1	6.6	7.3	6.2	8.3	8.7	9.6	7.3	7.2	7.1
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	152	153	153	154	136	150	153	153	153	147



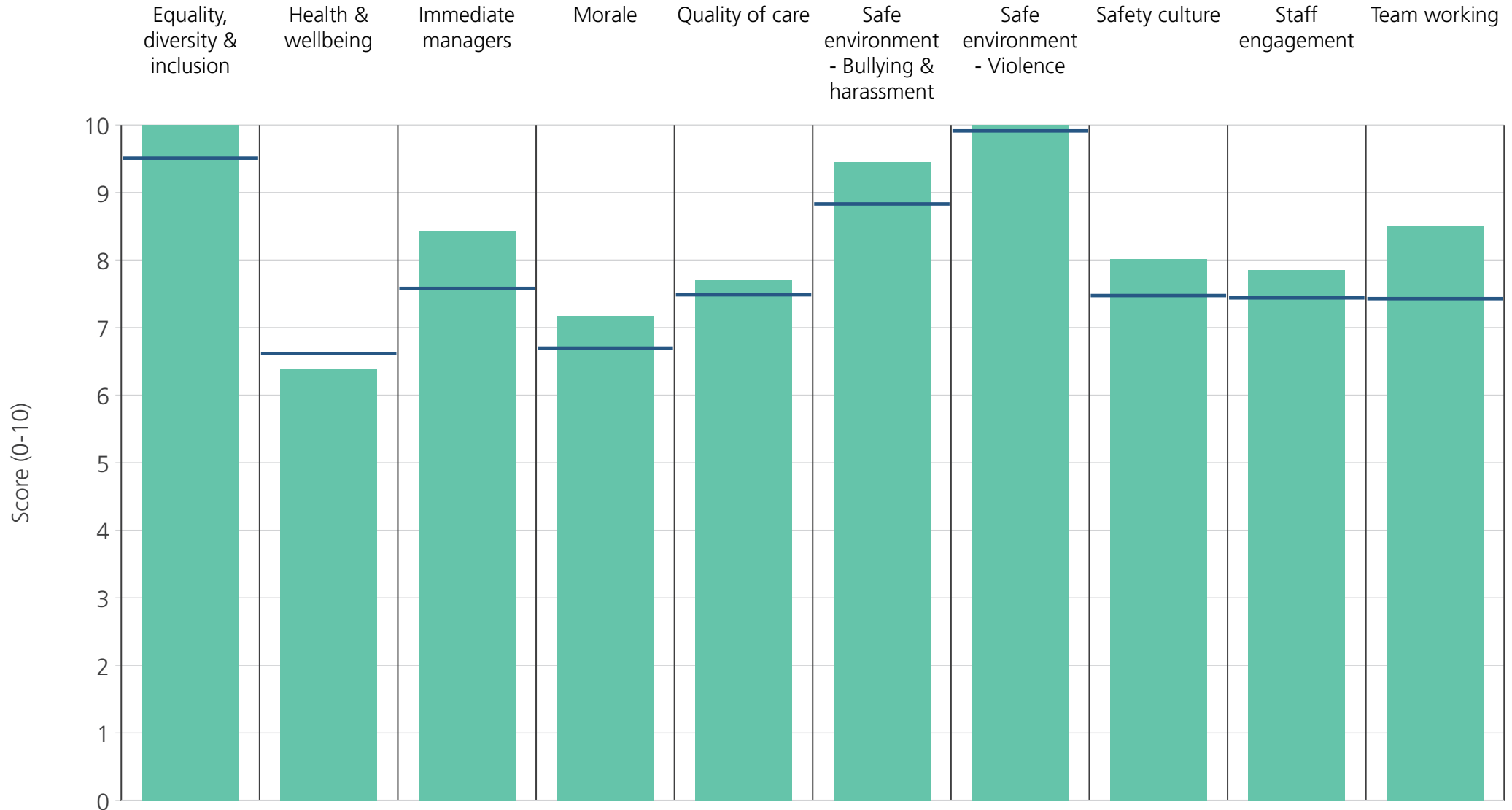
Directorate	9.5	6.6	7.5	6.6	7.6	8.6	10.0	7.1	7.4	7.3
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	141	142	143	143	133	140	141	143	143	141

Directorates 2

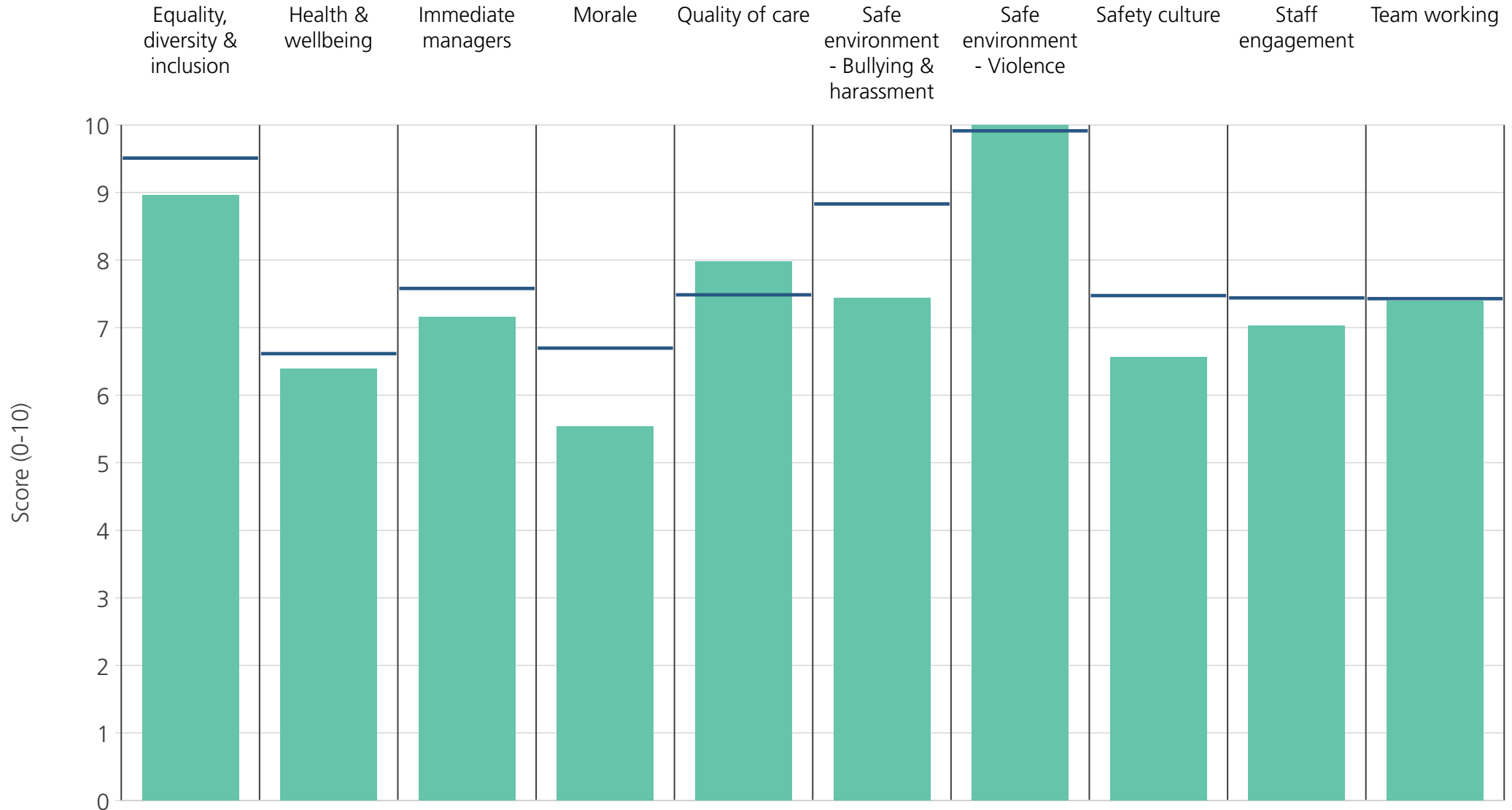
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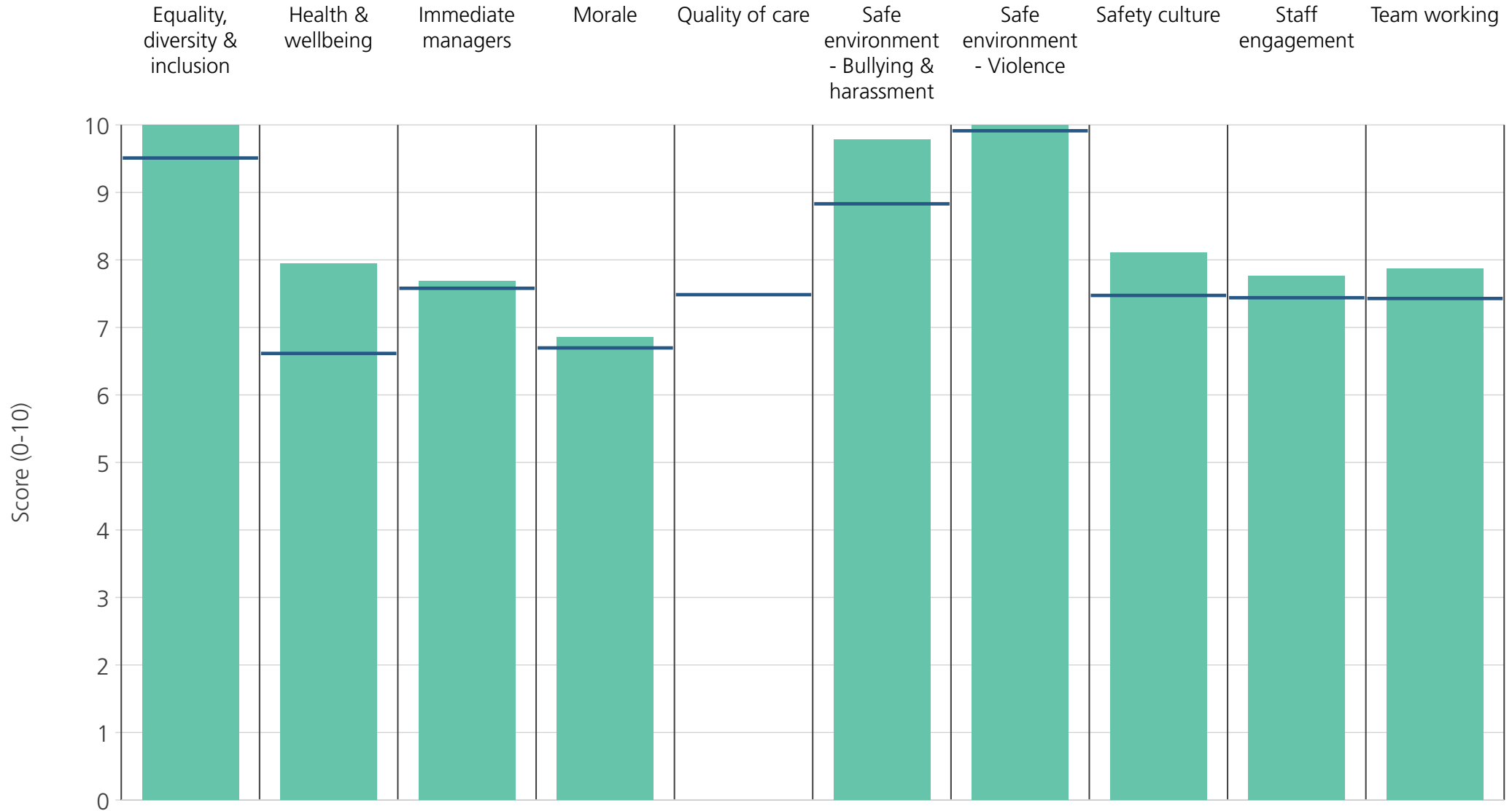
Directorate	8.8	6.2	6.9	6.1	8.2	8.5	9.3	7.4	7.0	6.5
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	69	69	69	69	67	69	69	69	69	66



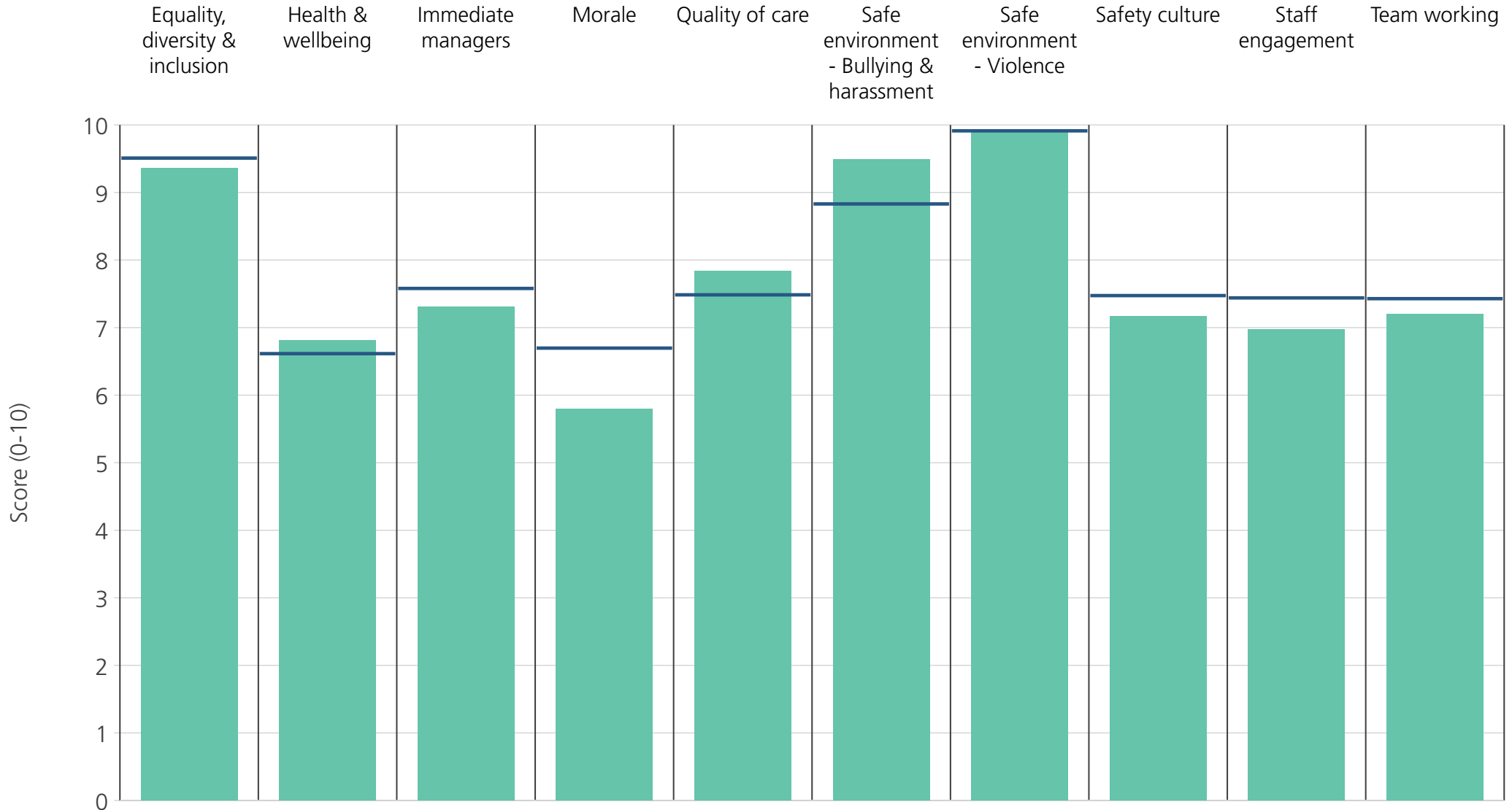
Directorate	10.0	6.4	8.4	7.2	7.7	9.4	10.0	8.0	7.8	8.5
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	30	30	30	30	28	30	30	30	30	30



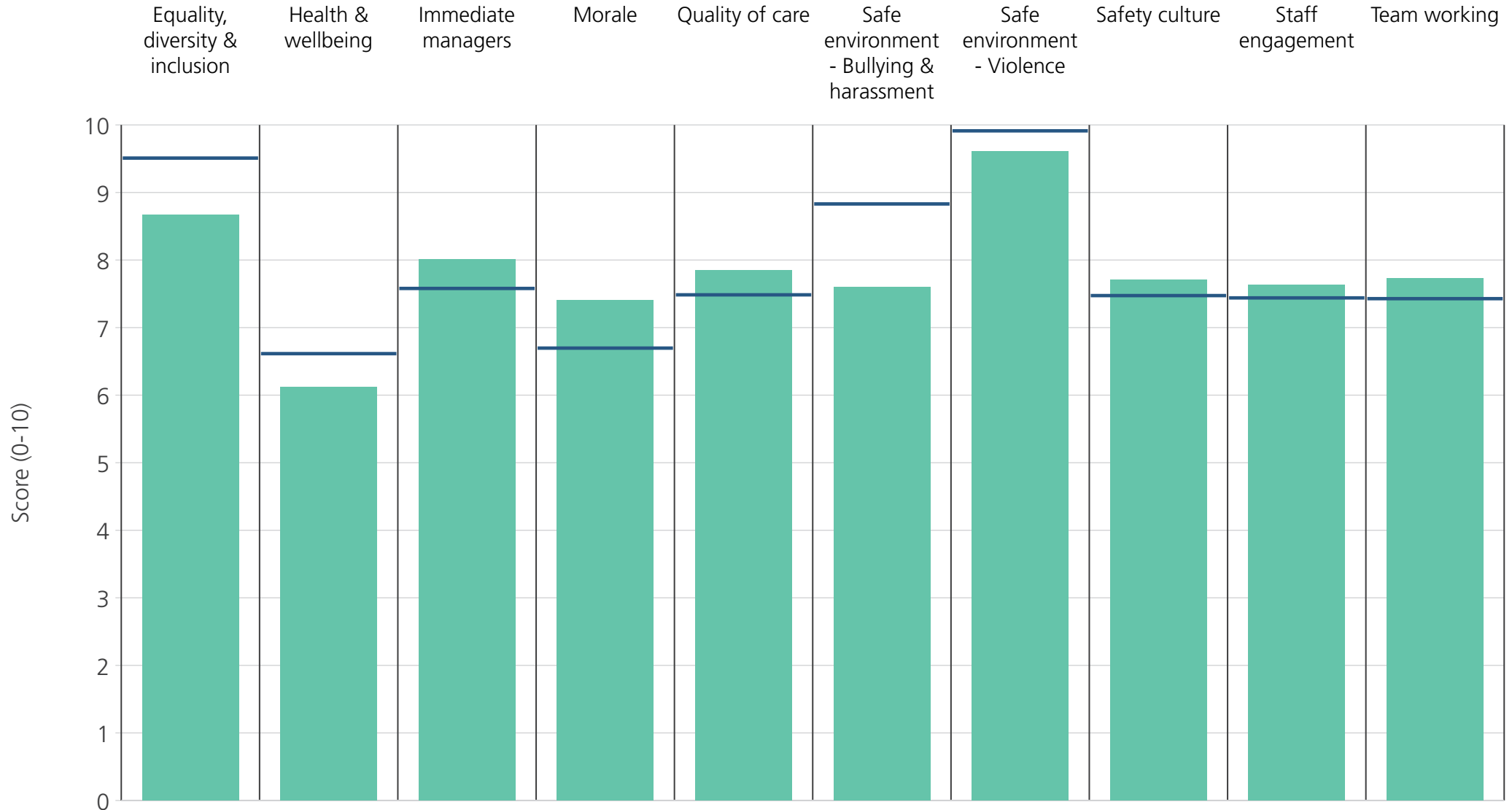
Directorate	9.0	6.4	7.2	5.5	8.0	7.4	10.0	6.6	7.0	7.4
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	12	13	13	14	14	13	13	13	13	12



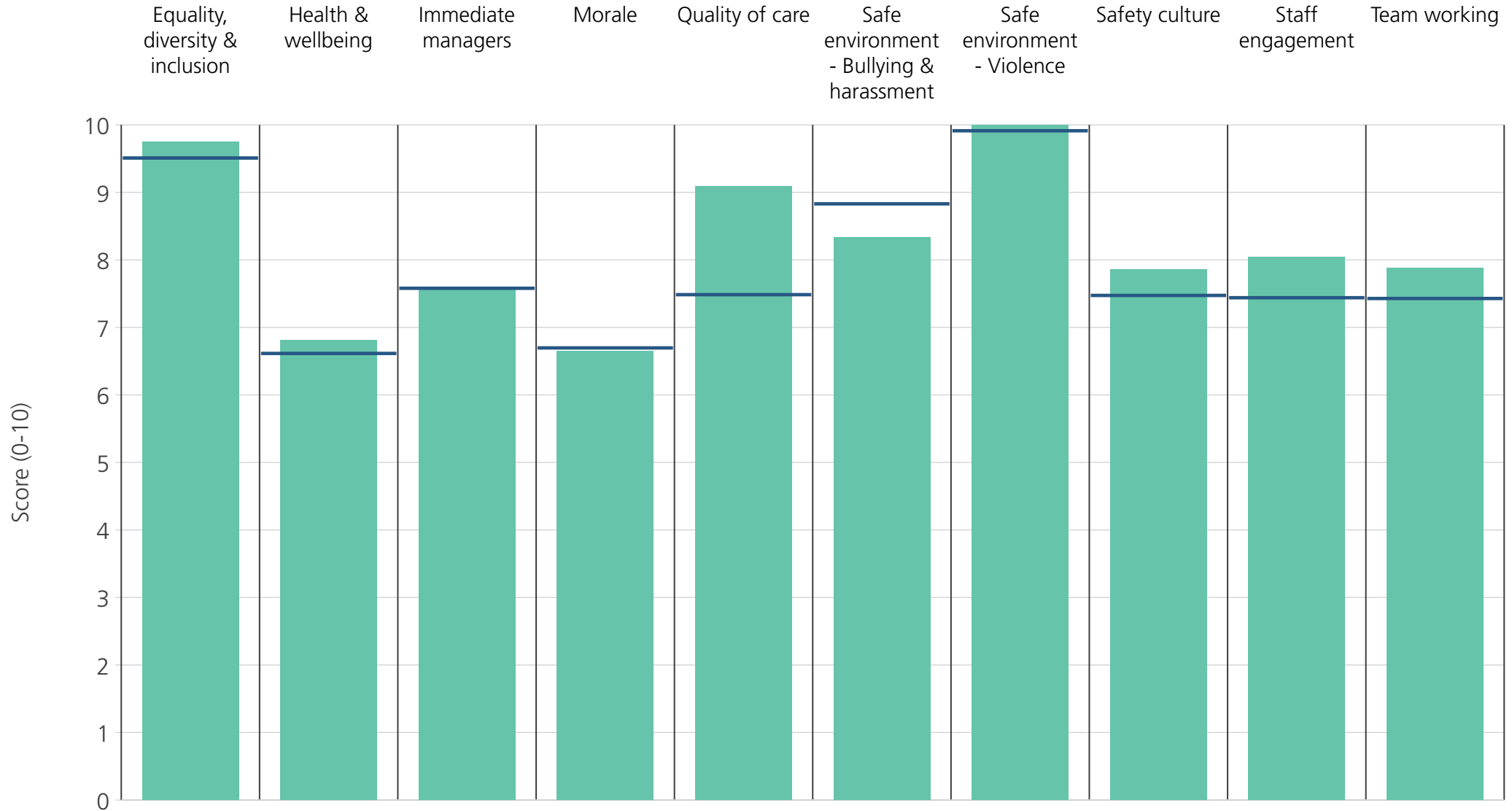
Directorate	10.0	7.9	7.7	6.9		9.8	10.0	8.1	7.8	7.9
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	17	17	17	17	9	15	17	17	17	17



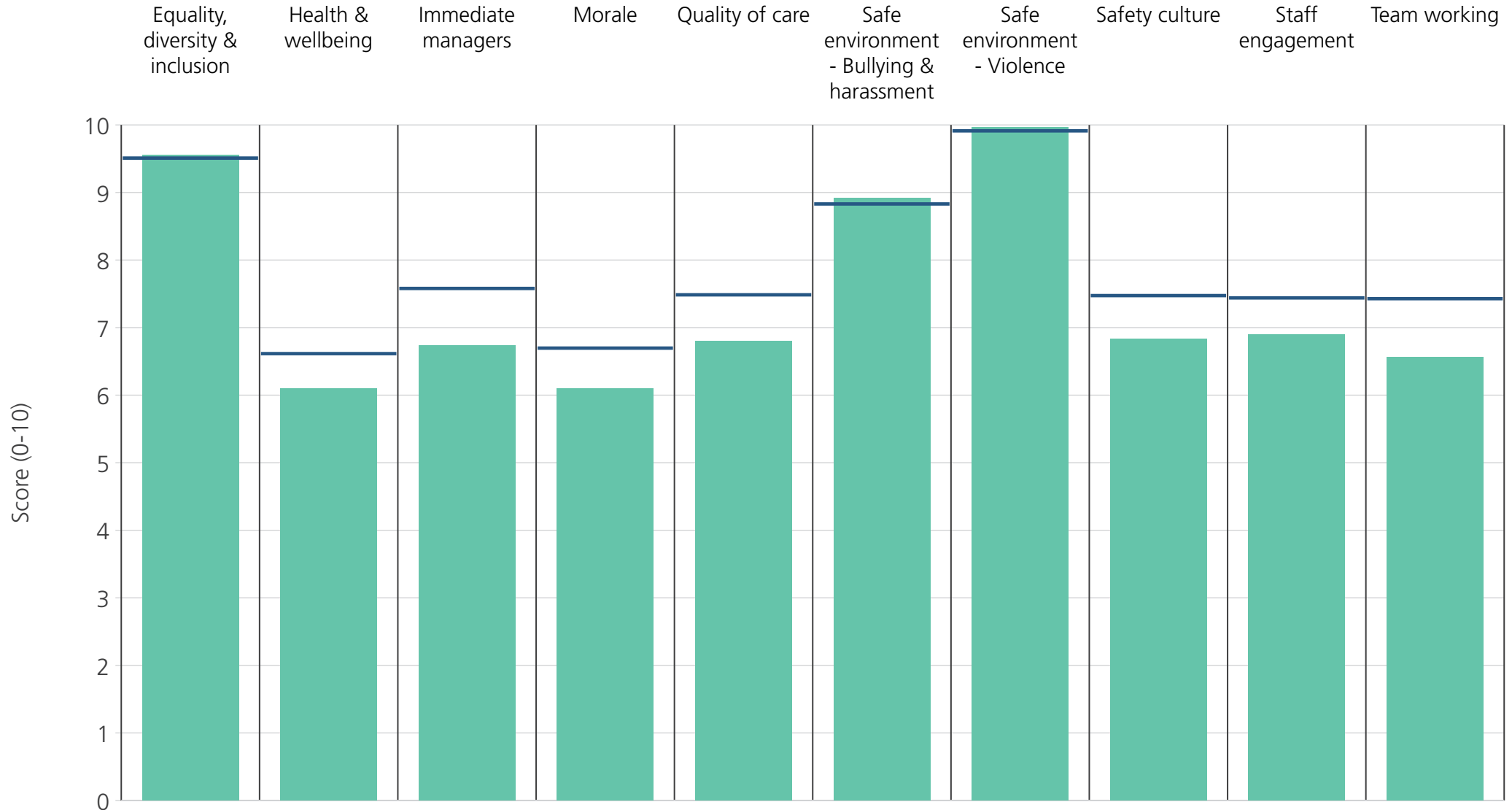
Directorate	9.4	6.8	7.3	5.8	7.8	9.5	9.9	7.2	7.0	7.2
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	34	34	34	34	21	33	34	34	34	33



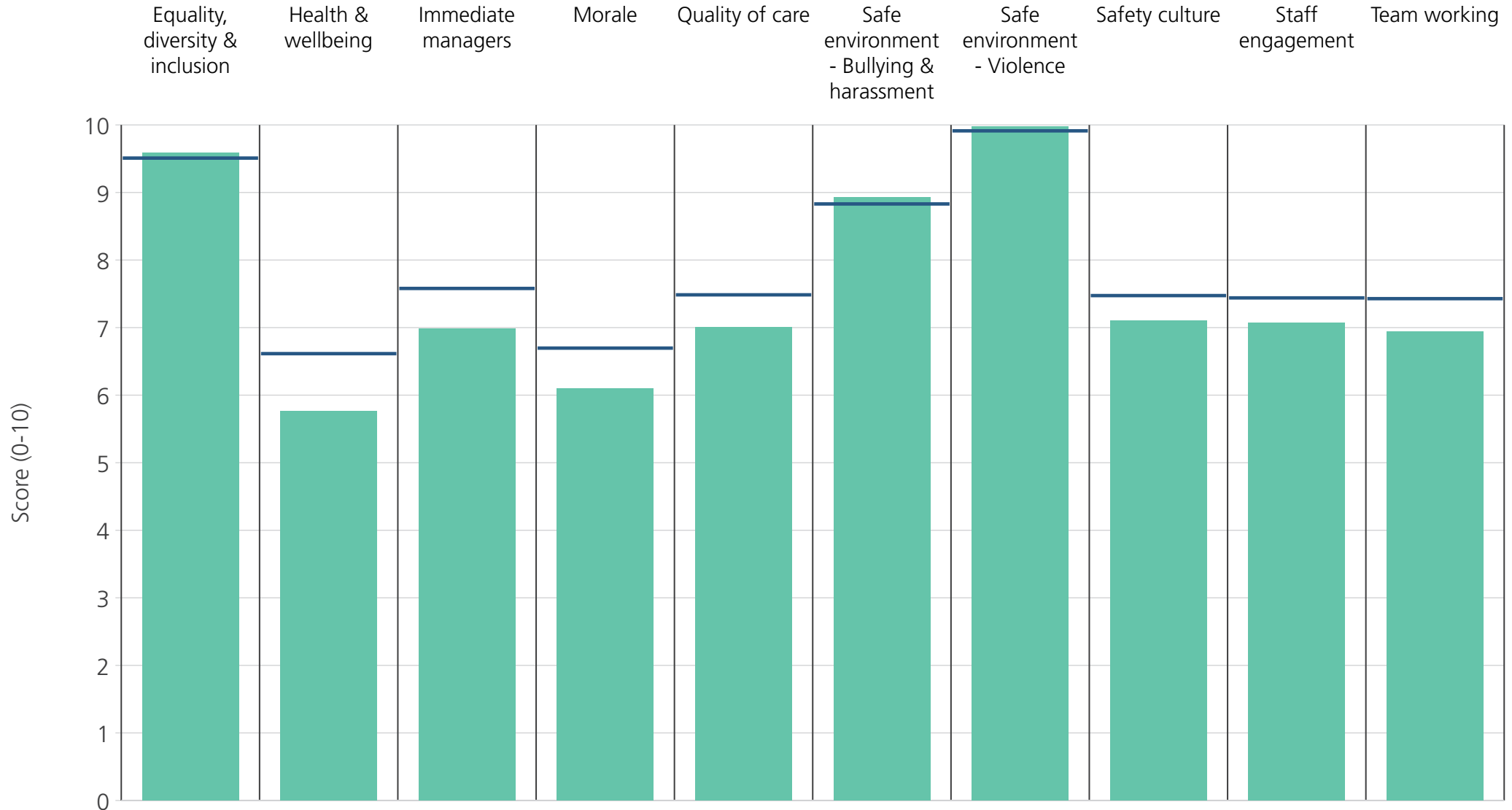
Directorate	8.7	6.1	8.0	7.4	7.8	7.6	9.6	7.7	7.6	7.7
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	60	60	60	60	58	59	60	60	60	59



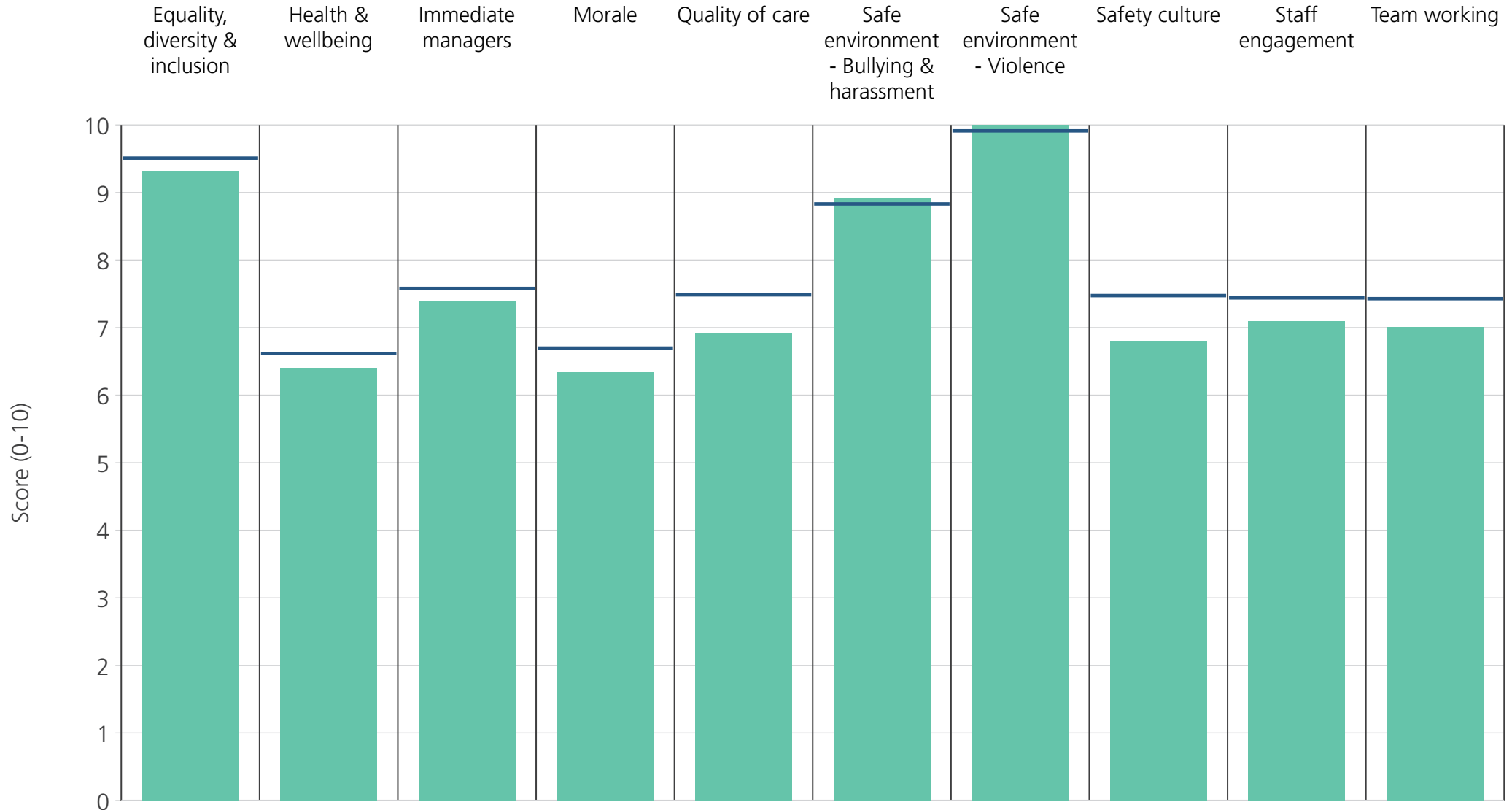
Directorate	9.7	6.8	7.6	6.7	9.1	8.3	10.0	7.9	8.0	7.9
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	13	13	13	13	11	12	13	13	13	13



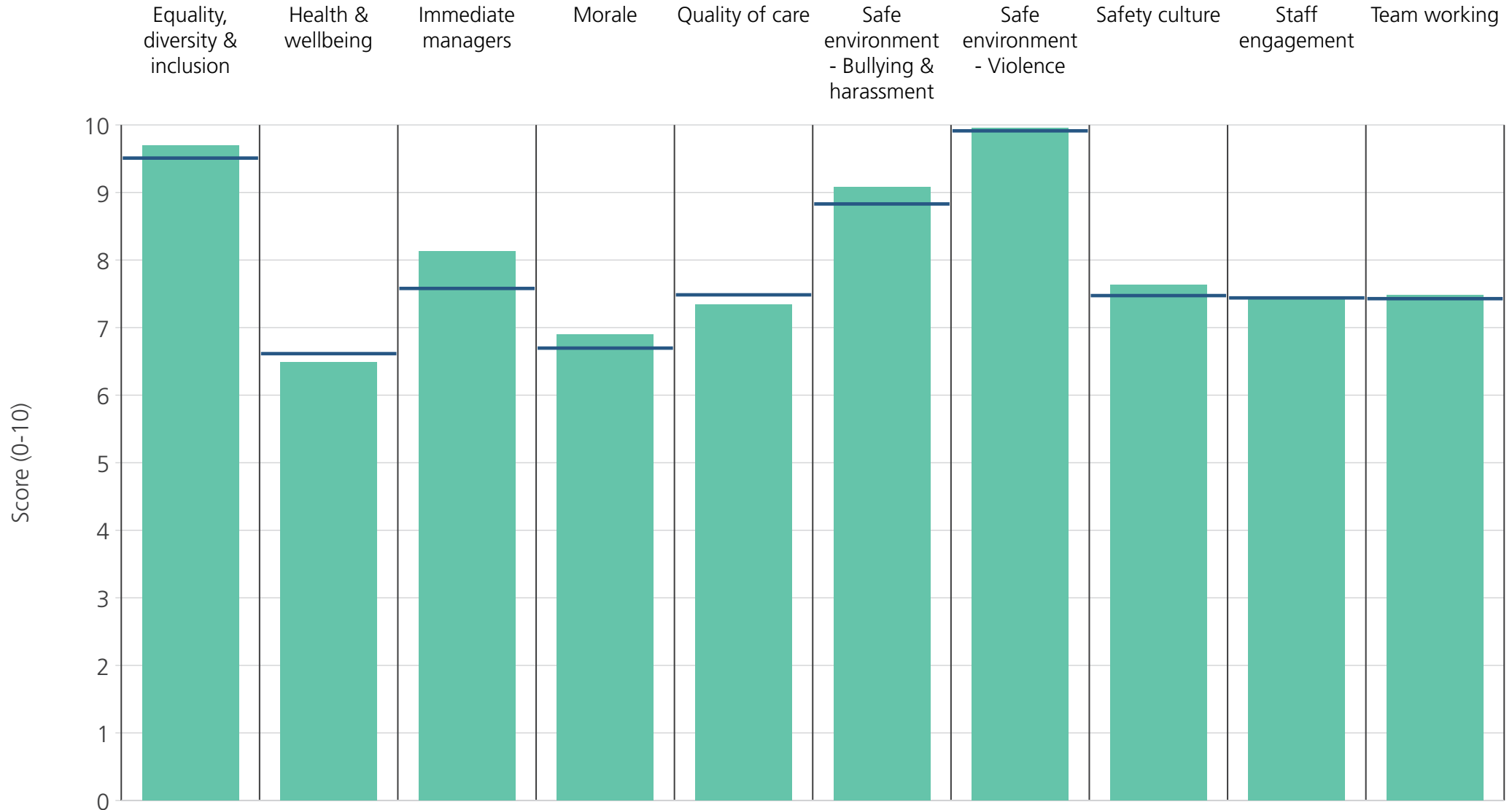
Directorate	9.5	6.1	6.7	6.1	6.8	8.9	10.0	6.8	6.9	6.6
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	87	89	89	88	78	89	88	89	89	89



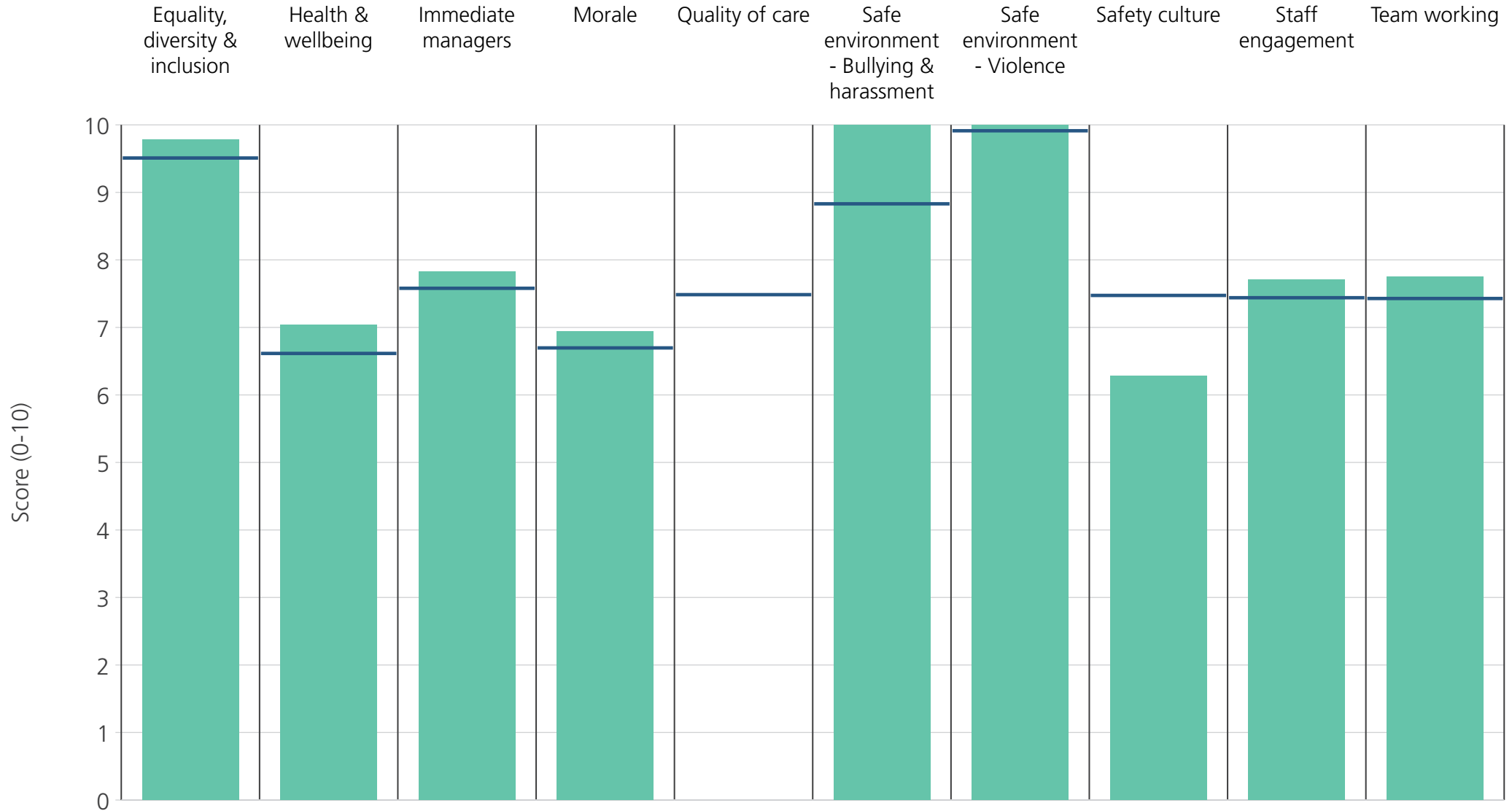
Directorate	9.6	5.8	7.0	6.1	7.0	8.9	10.0	7.1	7.1	6.9
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	134	135	135	135	124	134	135	135	135	133



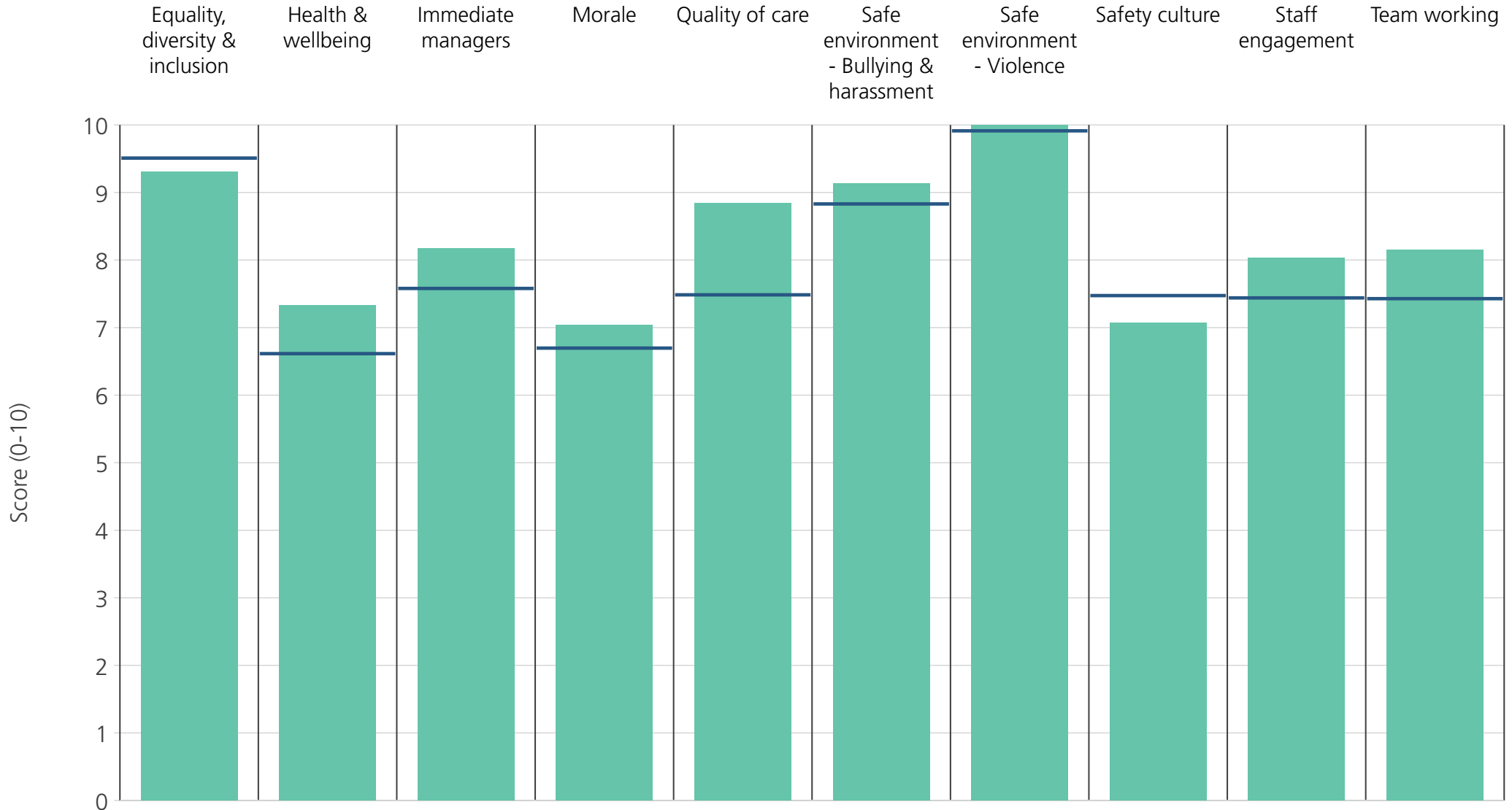
Directorate	9.3	6.4	7.4	6.3	6.9	8.9	10.0	6.8	7.1	7.0
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	74	74	75	75	70	73	73	75	75	75



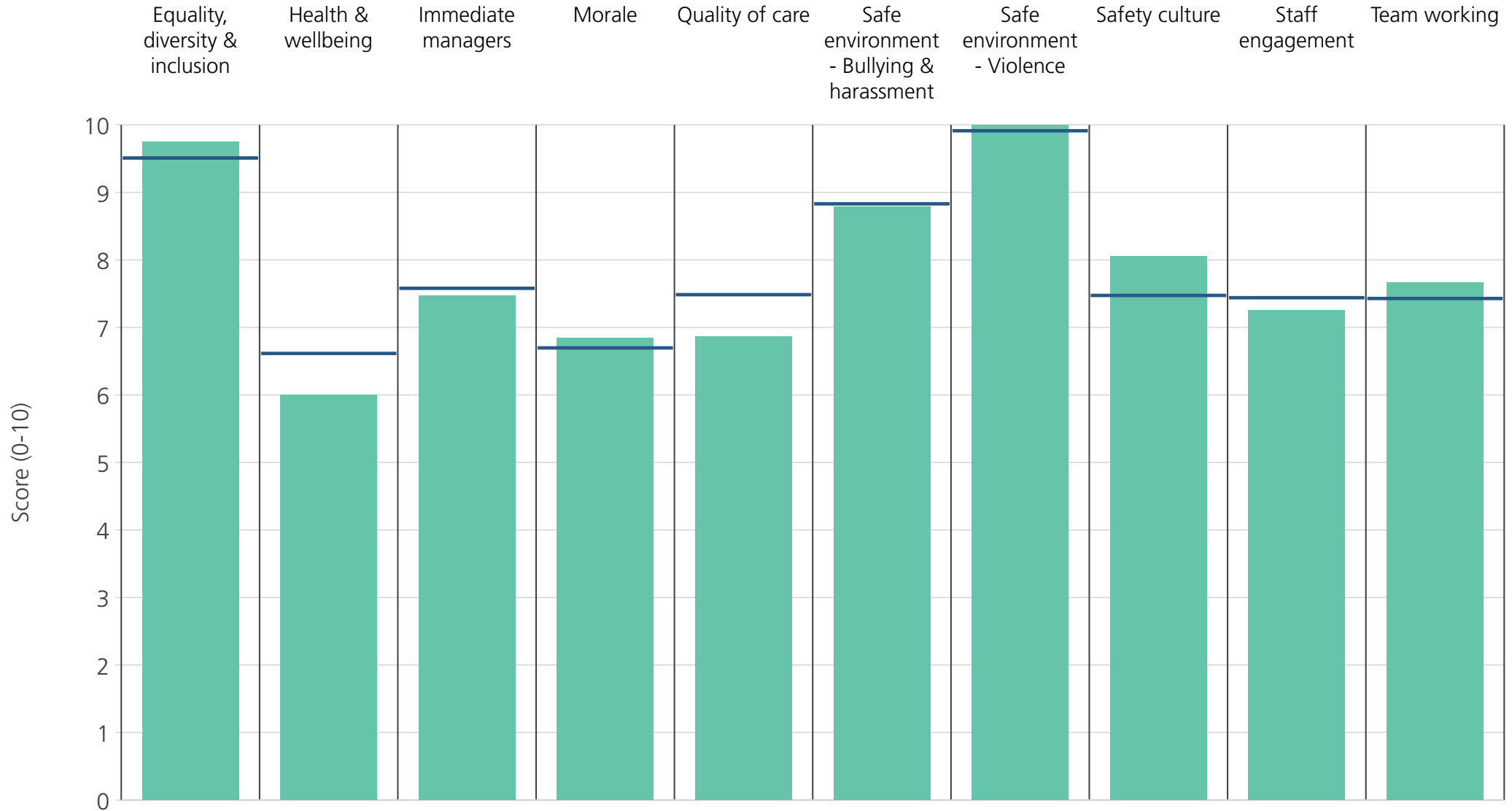
Directorate	9.7	6.5	8.1	6.9	7.3	9.1	10.0	7.6	7.5	7.5
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	211	211	210	211	198	211	210	211	211	208



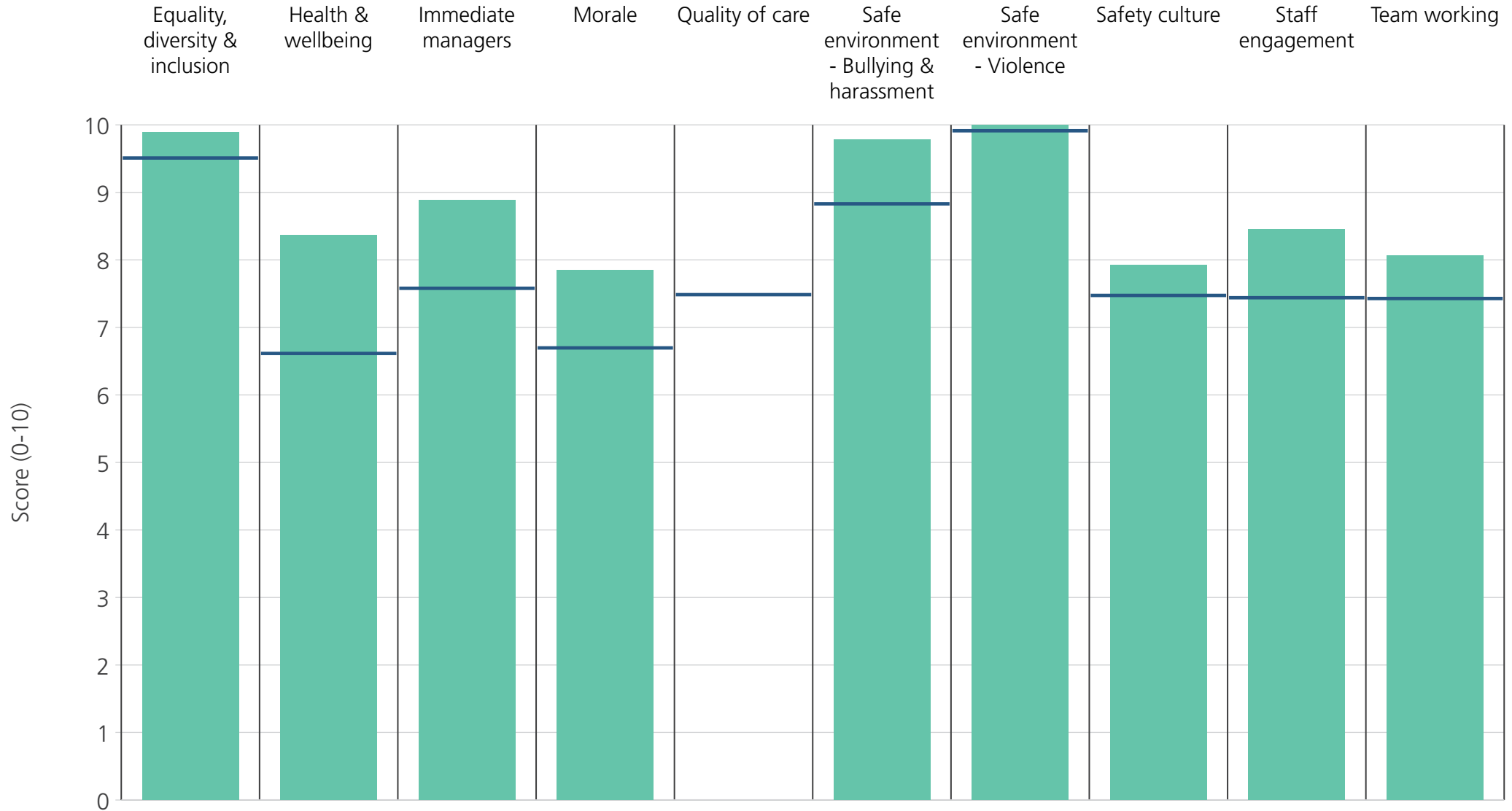
Directorate	9.8	7.0	7.8	6.9	7.5	10.0	10.0	6.3	7.7	7.8
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	15	15	14	15	4	15	15	15	15	15



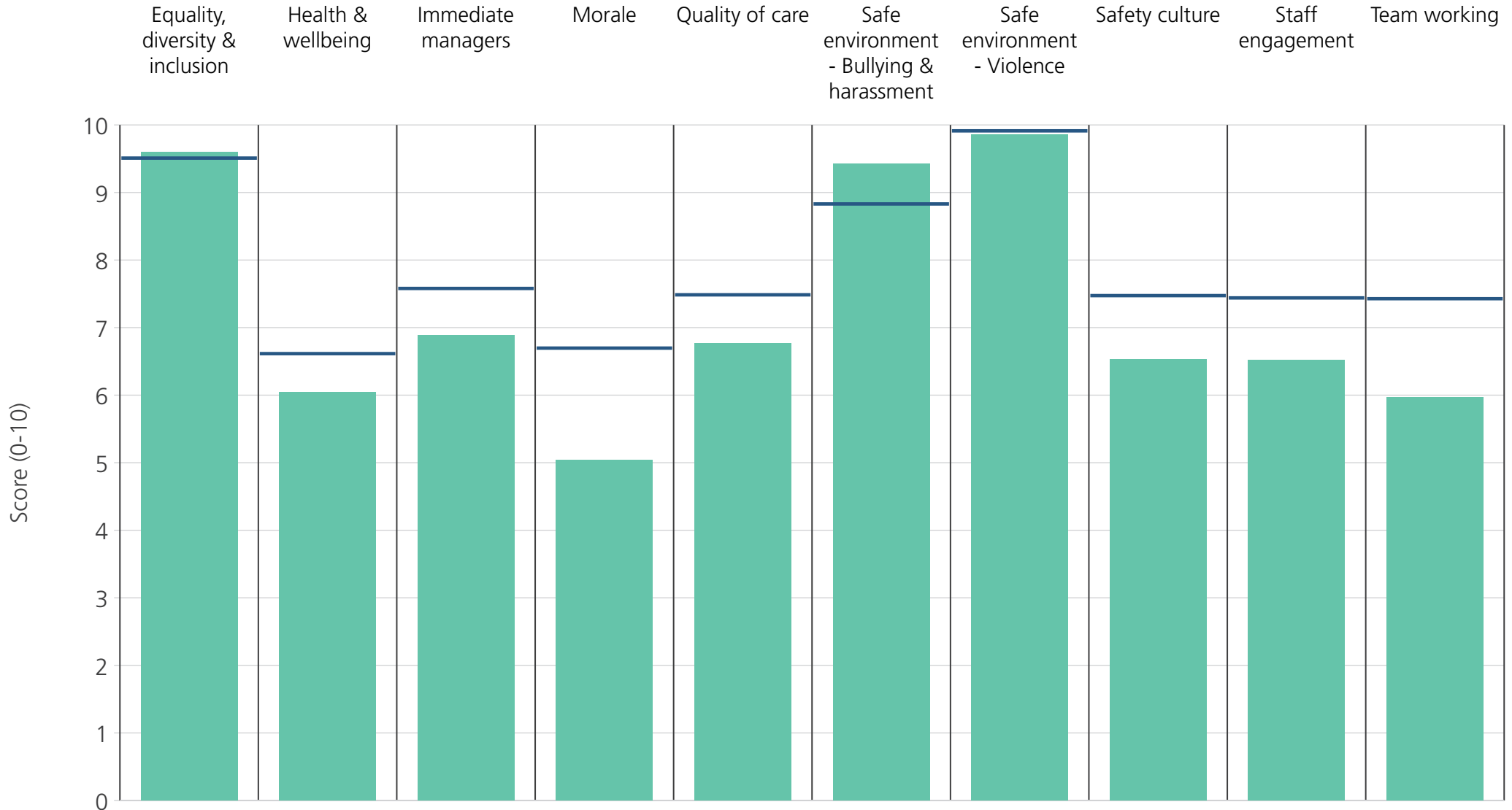
Directorate	9.3	7.3	8.2	7.0	8.8	9.1	10.0	7.1	8.0	8.2
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	24	24	24	24	23	23	24	24	24	23



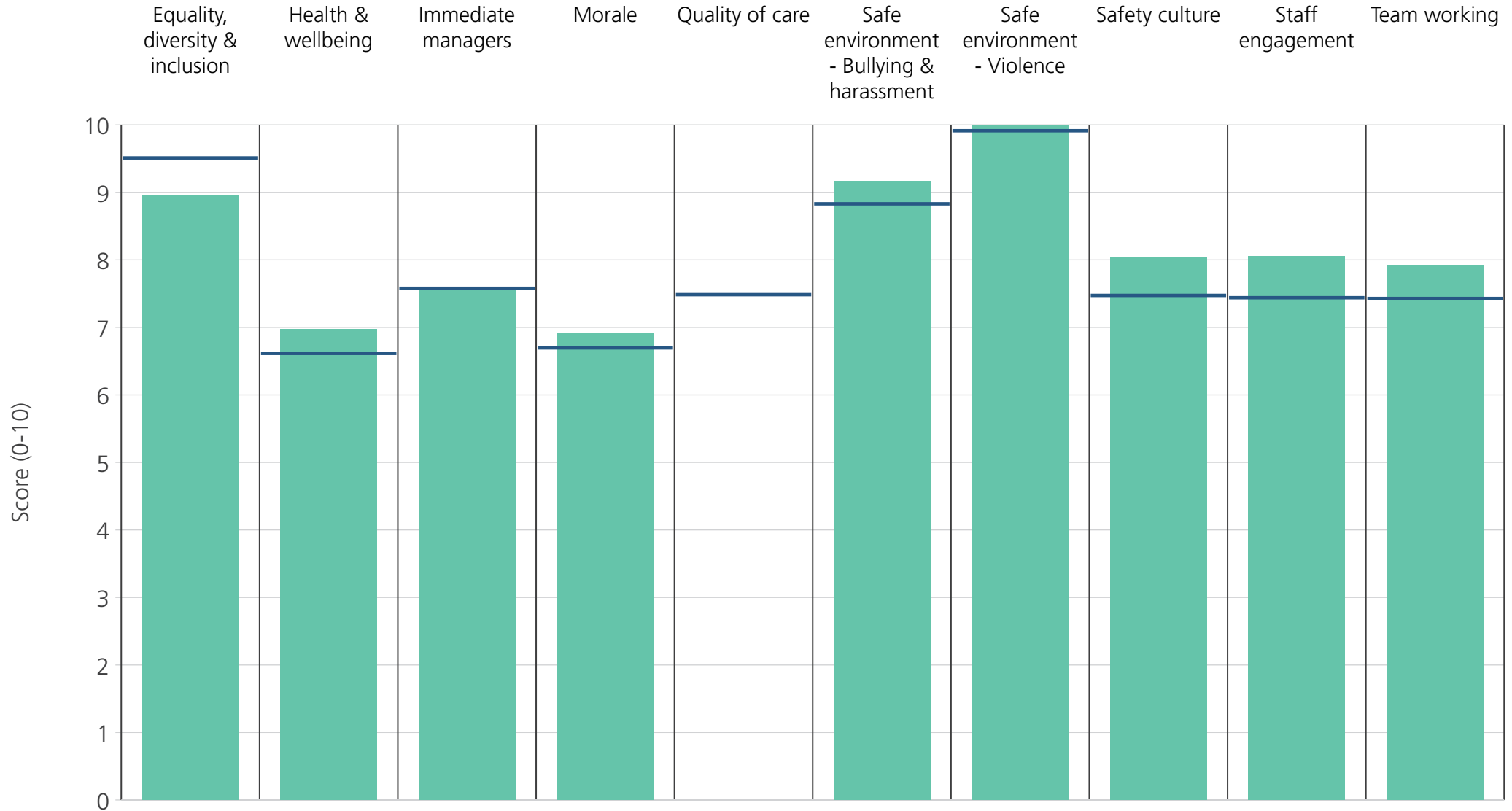
Directorate	9.7	6.0	7.5	6.8	6.9	8.8	10.0	8.0	7.2	7.7
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	62	62	62	62	60	62	62	62	62	61



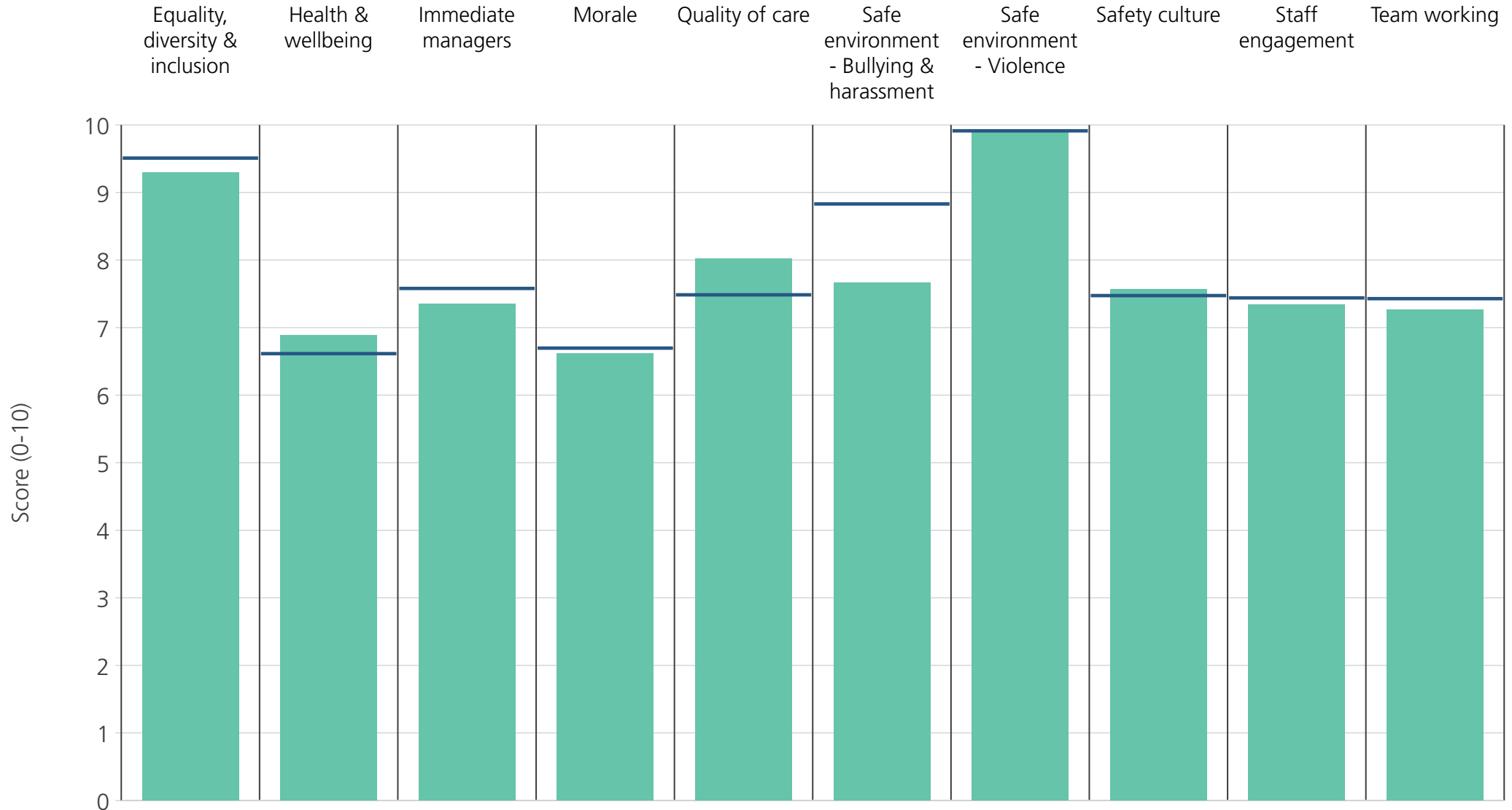
Directorate	9.9	8.4	8.9	7.8	7.5	9.8	10.0	7.9	8.4	8.1
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	31	31	31	31	8	31	30	30	31	31



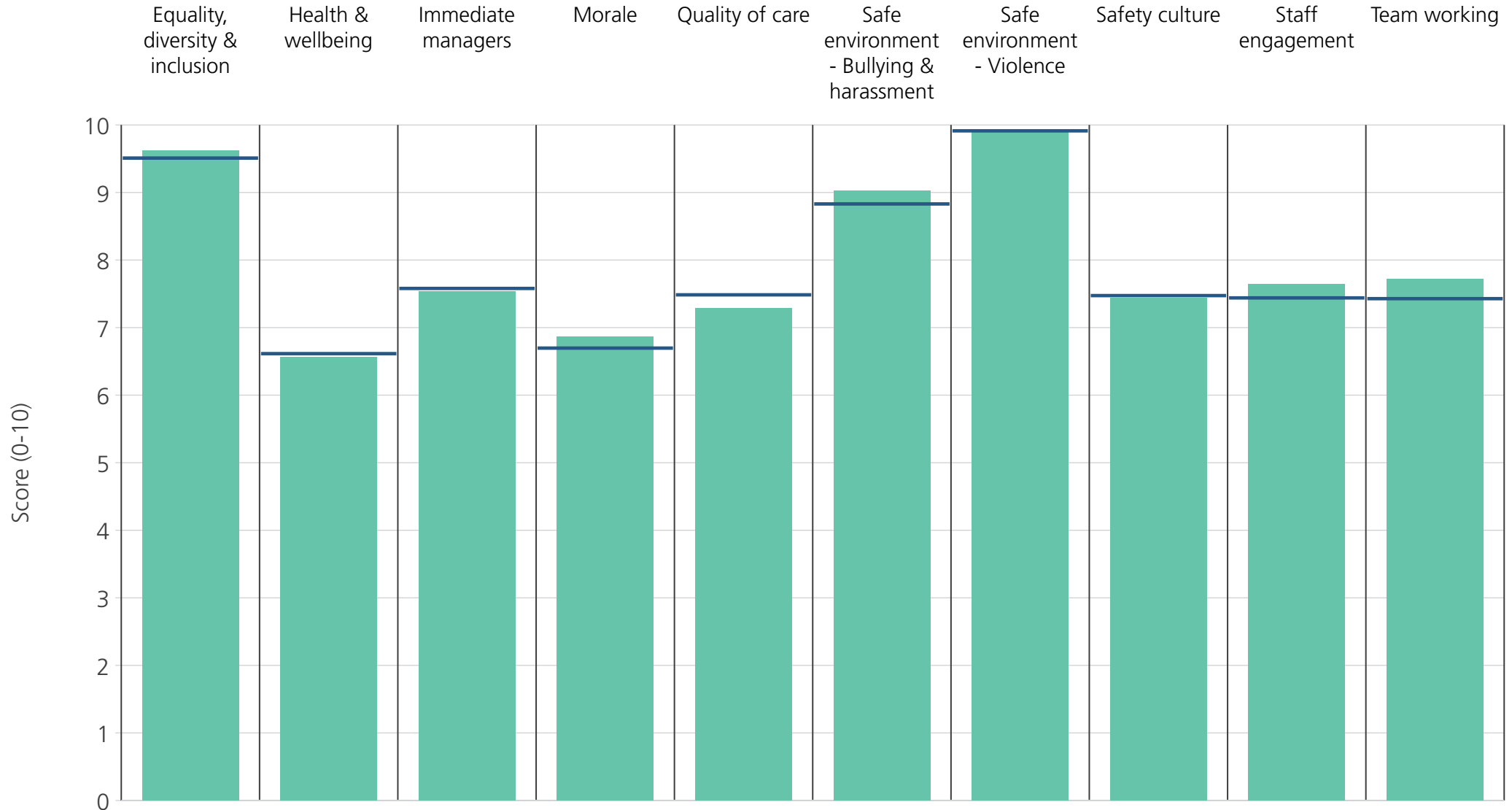
Directorate	9.6	6.0	6.9	5.0	6.8	9.4	9.9	6.5	6.5	6.0
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	23	23	23	23	20	23	23	23	23	22



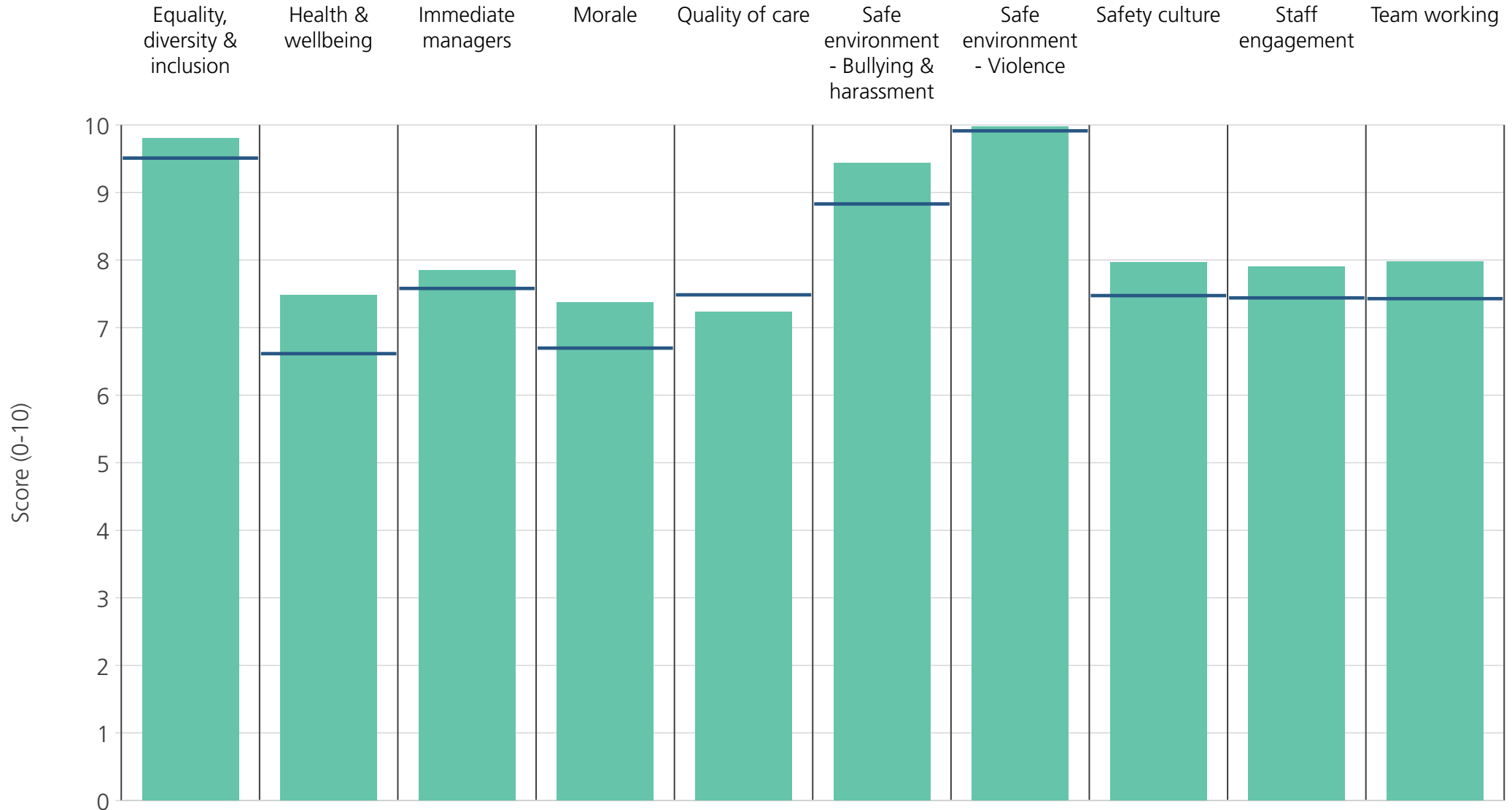
Directorate	9.0	7.0	7.6	6.9	7.5	9.2	10.0	8.0	8.1	7.9
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	16	16	16	16	4	16	16	16	16	15



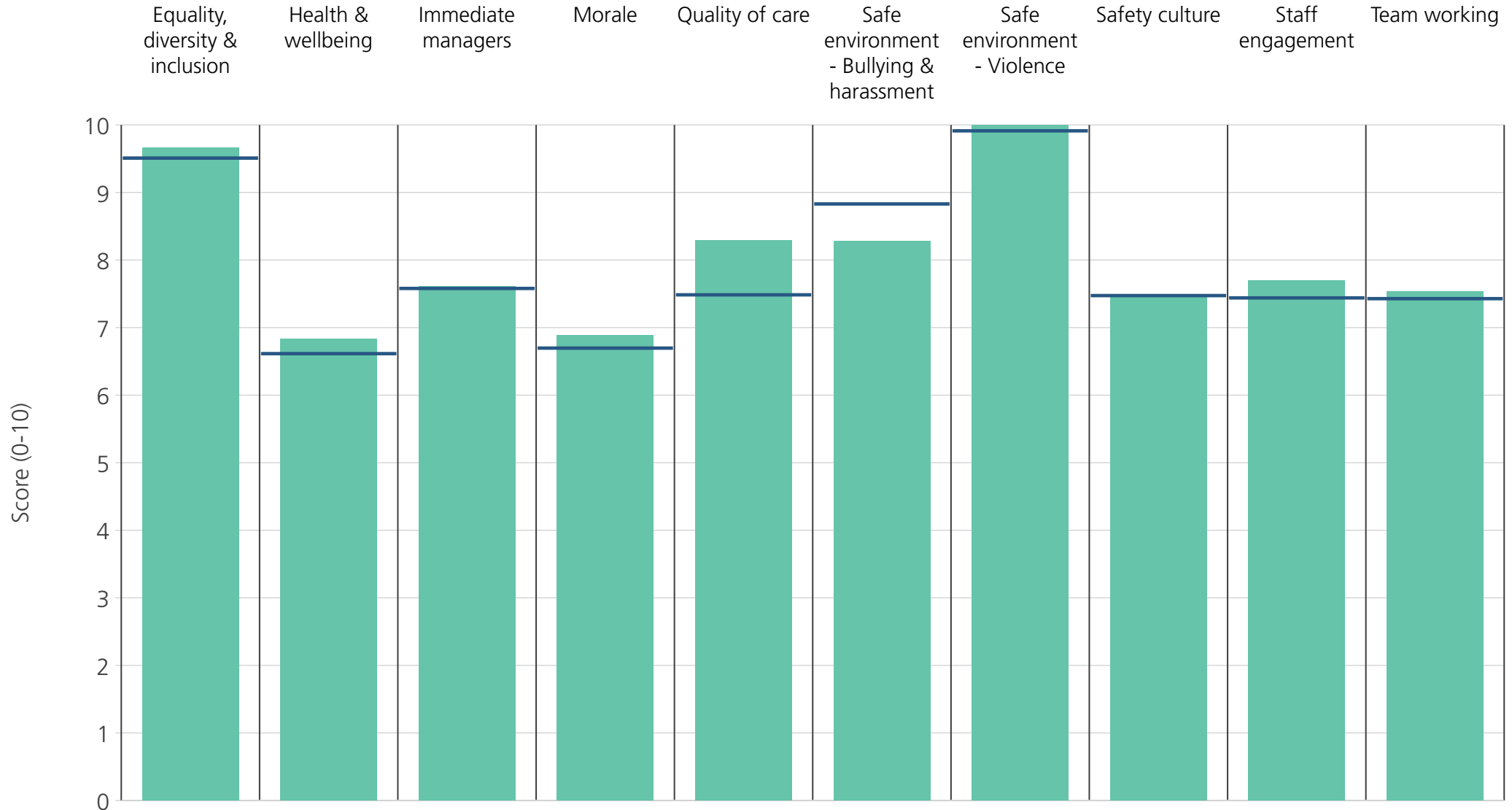
Directorate	9.3	6.9	7.4	6.6	8.0	7.7	9.9	7.6	7.3	7.3
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	165	164	164	164	157	165	164	165	164	162



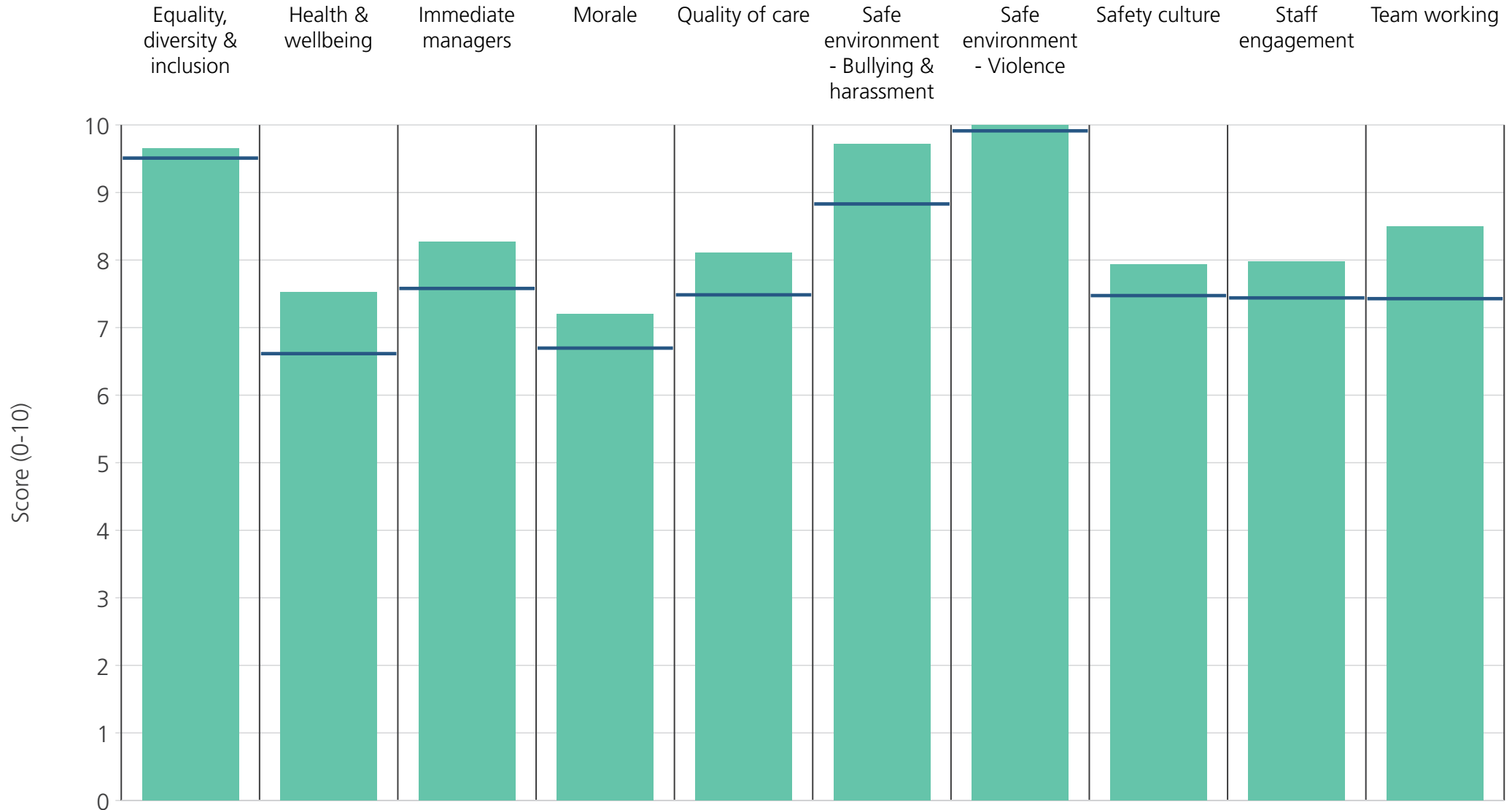
Directorate	9.6	6.6	7.5	6.9	7.3	9.0	9.9	7.4	7.6	7.7
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	113	114	114	114	108	113	114	114	114	114



Directorate	9.8	7.5	7.8	7.4	7.2	9.4	10.0	8.0	7.9	8.0
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	112	113	111	111	110	113	113	112	113	110



Directorate	9.7	6.8	7.6	6.9	8.3	8.3	10.0	7.5	7.7	7.5
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	67	68	68	68	63	67	68	68	68	66



Directorate	9.6	7.5	8.3	7.2	8.1	9.7	10.0	7.9	8.0	8.5
Your org	9.5	6.6	7.6	6.7	7.5	8.8	9.9	7.5	7.4	7.4
Responses	59	59	59	59	15	59	59	59	59	59