

Wirral Community Health and Care NHS Foundation Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for Wirral Community Health and Care NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

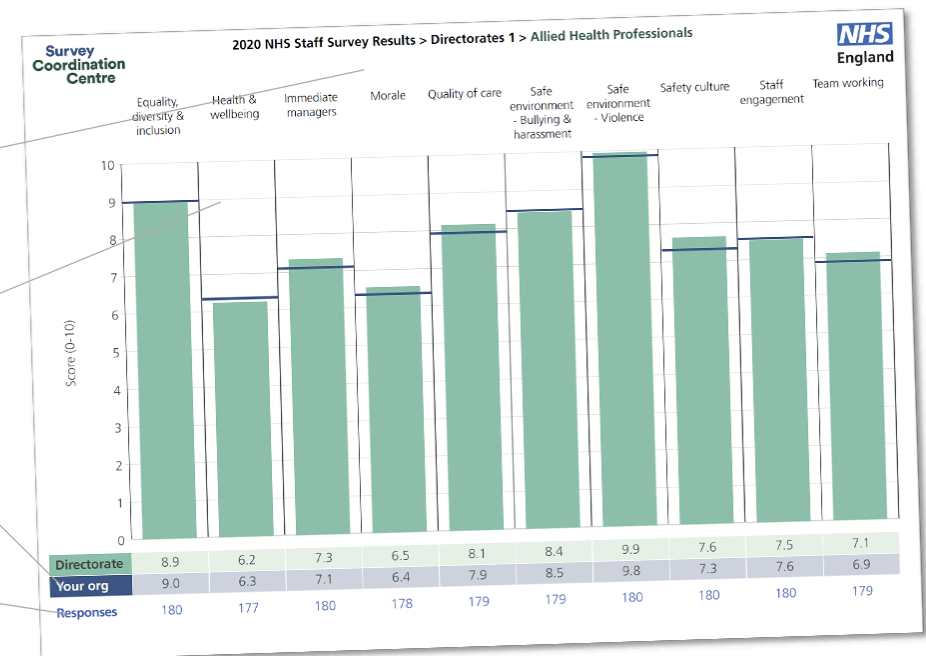
The directorate breakdowns used in this report were provided and defined by Wirral Community Health and Care NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

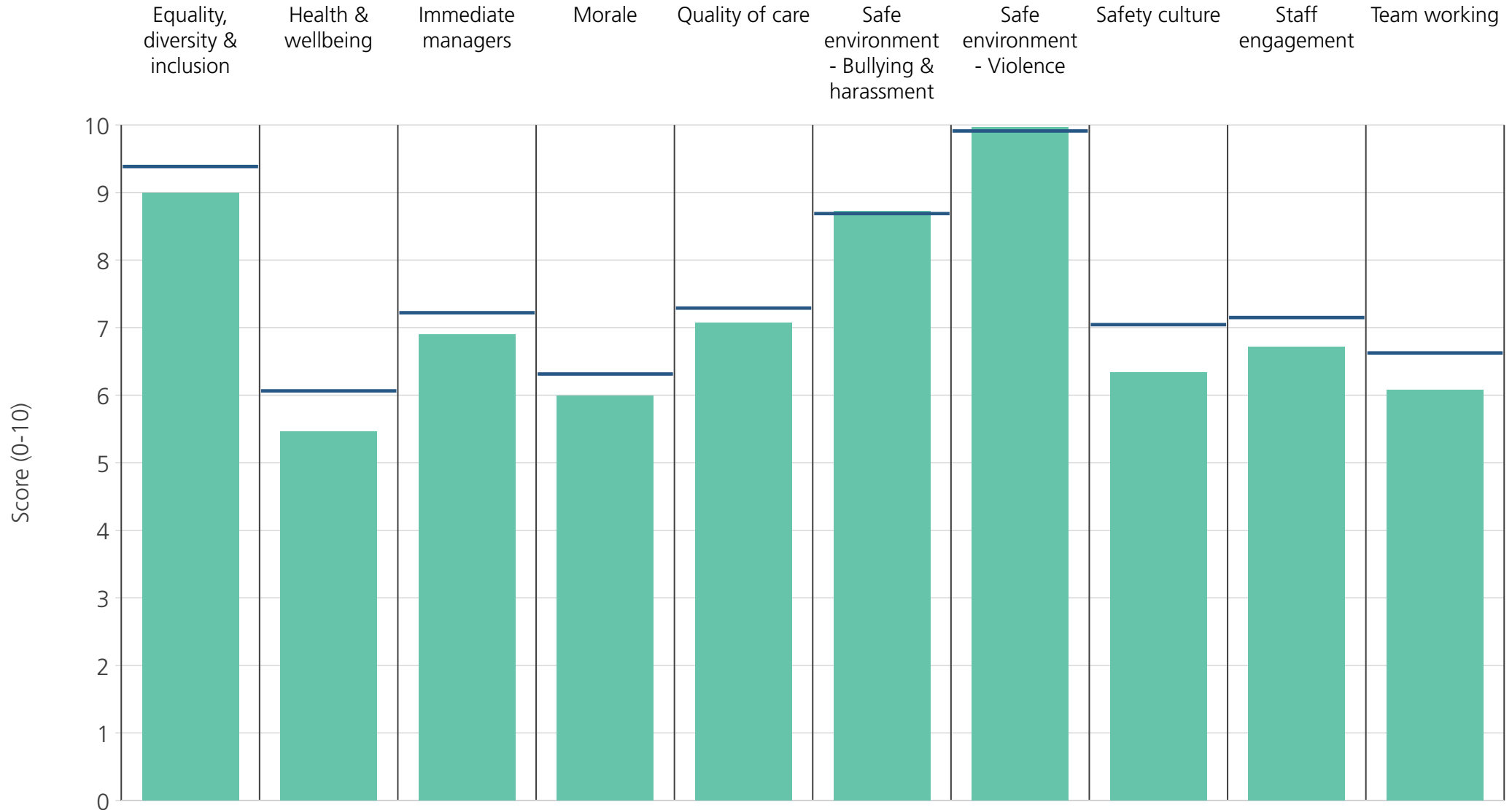
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



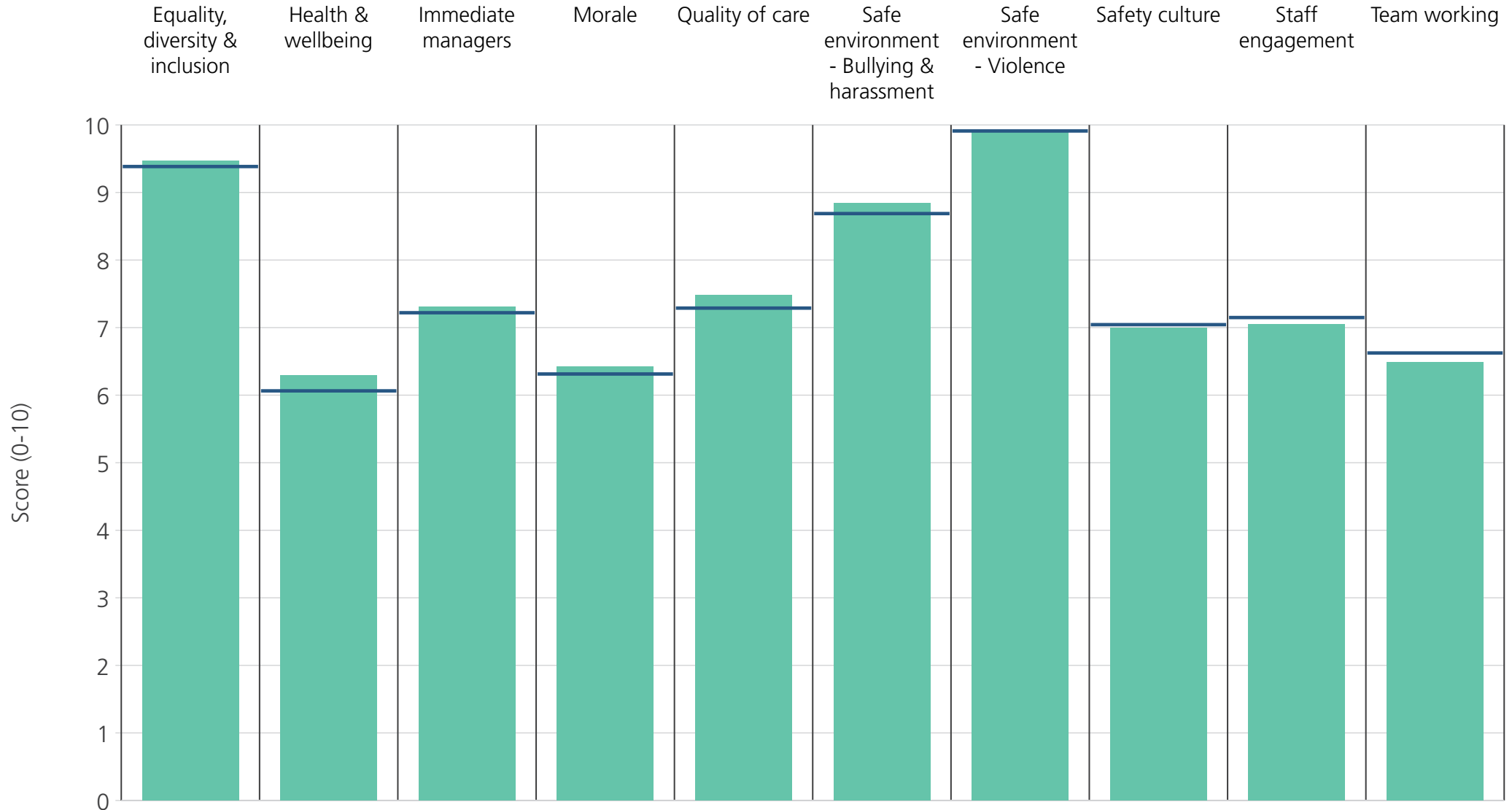
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

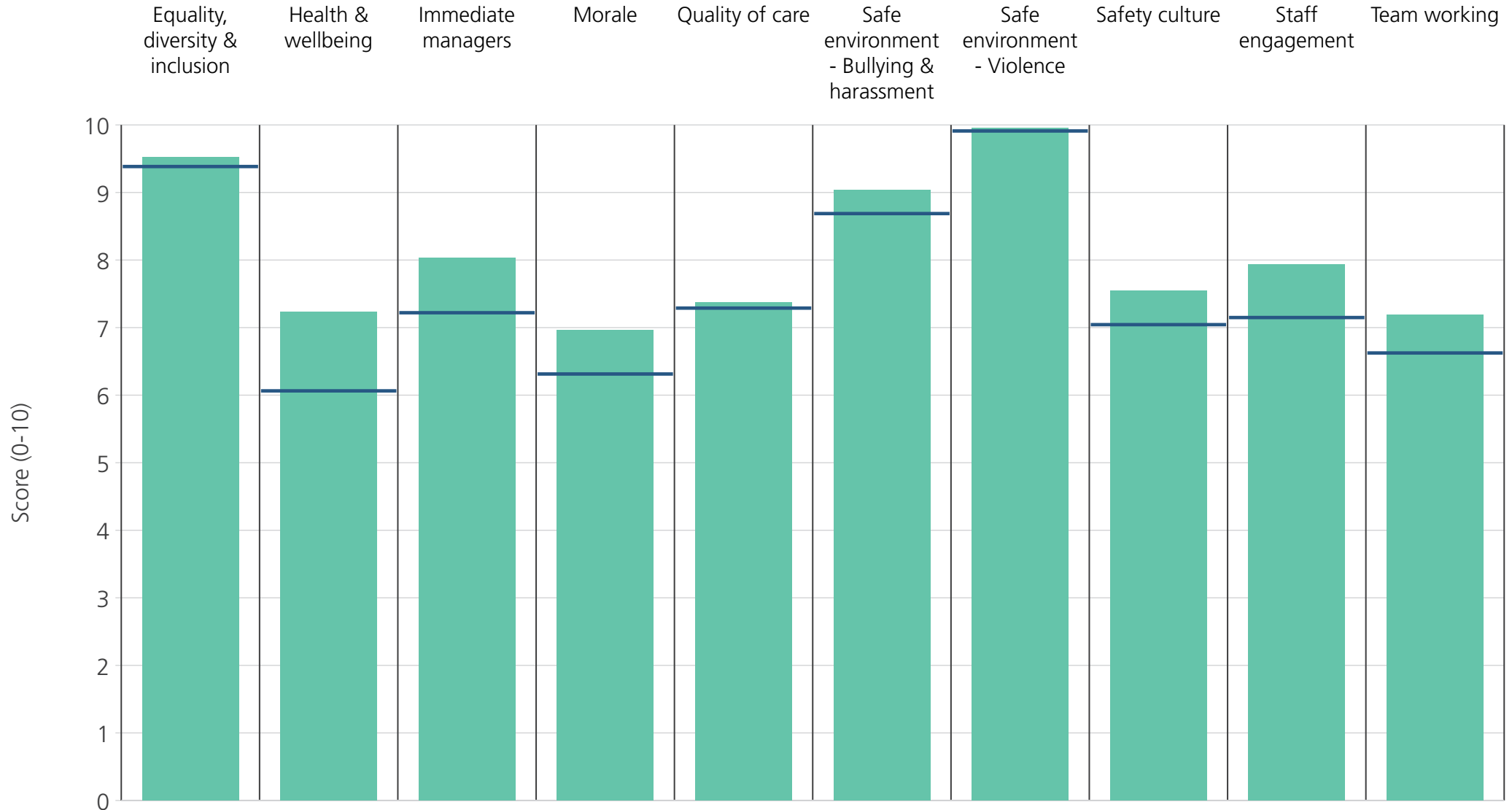
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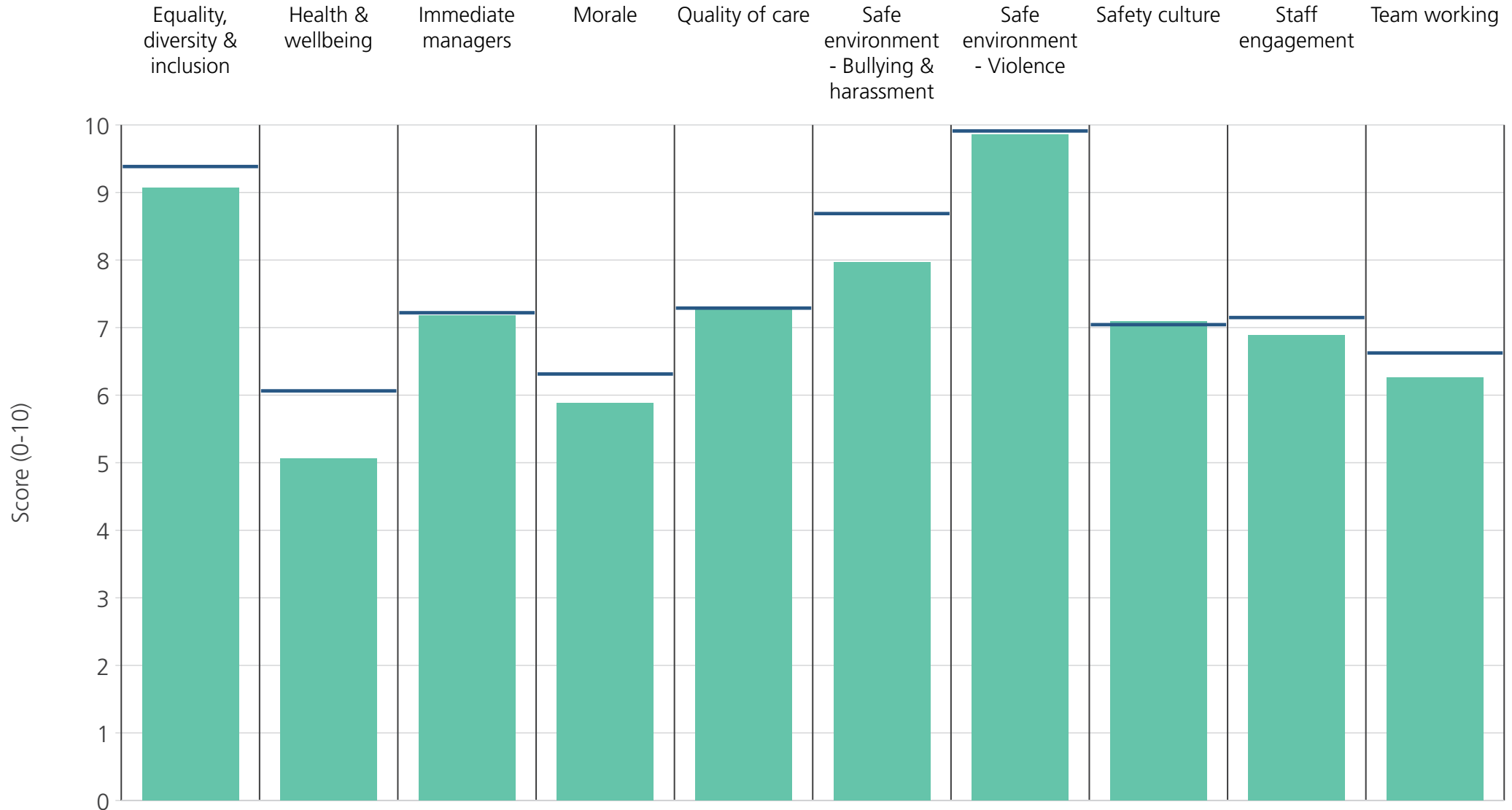
Directorate	9.0	5.5	6.9	6.0	7.1	8.7	10.0	6.3	6.7	6.1
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	103	102	103	102	94	103	103	102	103	102



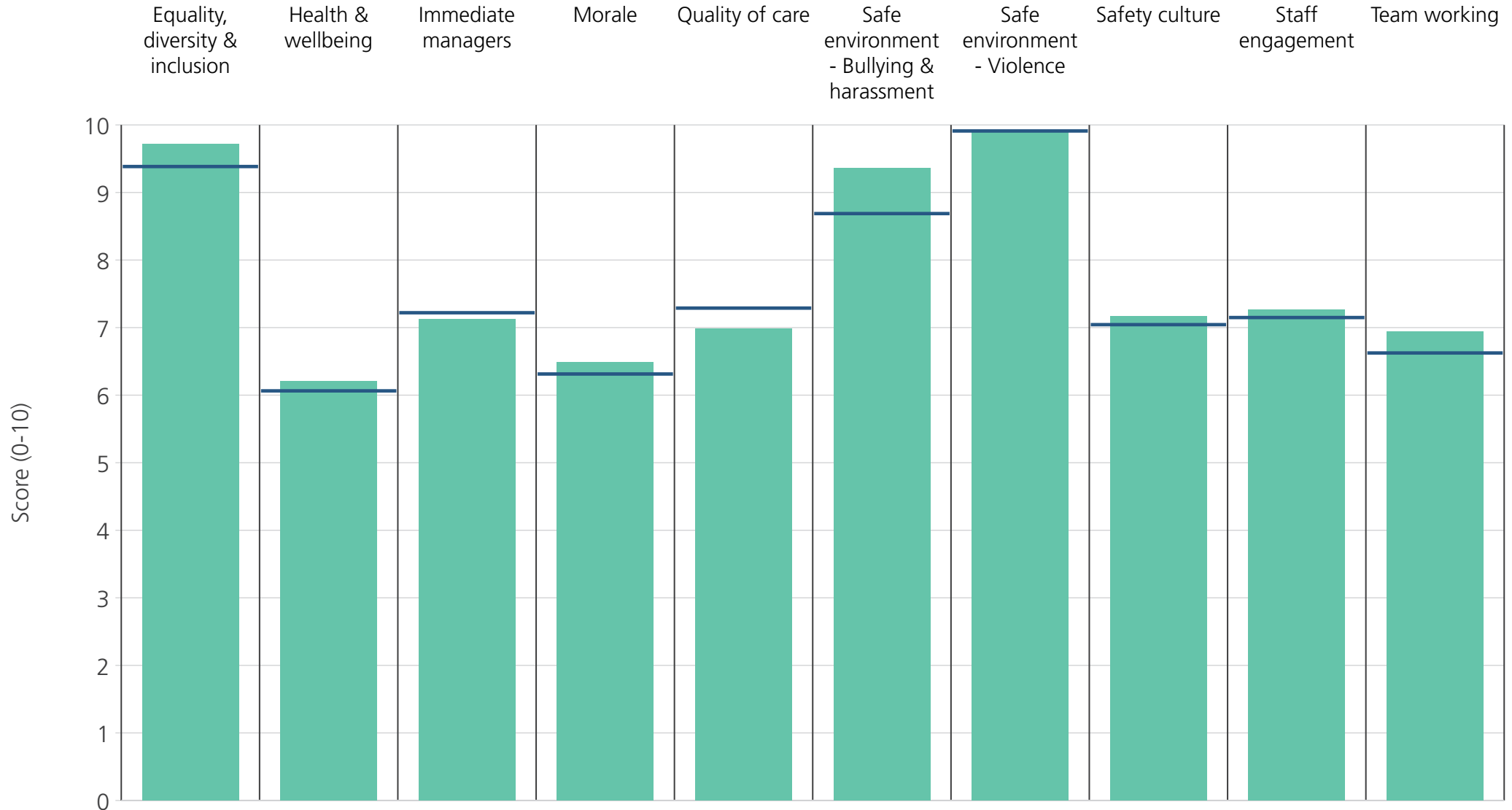
Directorate	9.5	6.3	7.3	6.4	7.5	8.8	9.9	7.0	7.0	6.5
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	160	161	160	161	149	161	160	161	161	160



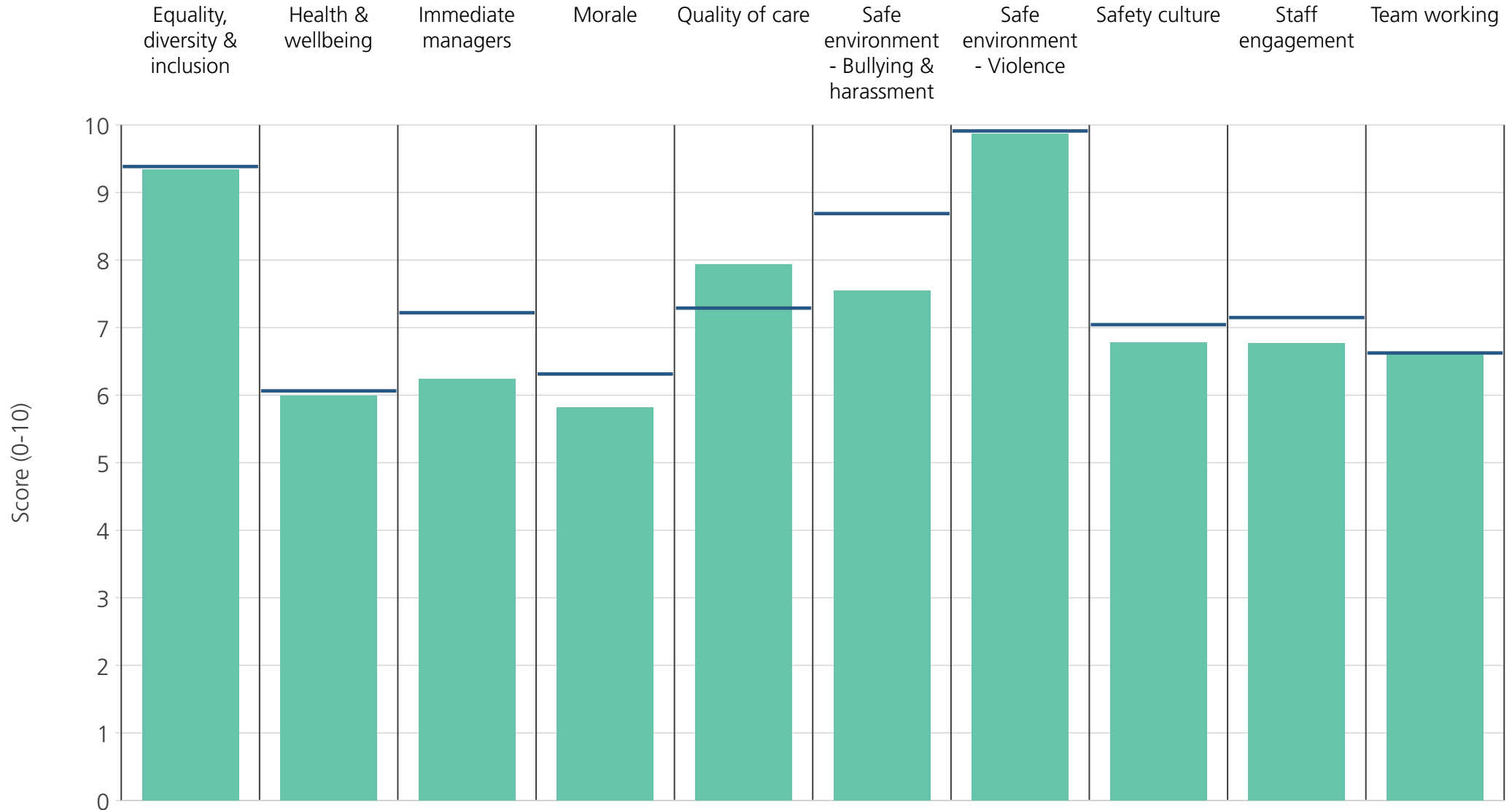
Directorate	9.5	7.2	8.0	7.0	7.4	9.0	10.0	7.5	7.9	7.2
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	141	141	141	141	52	141	141	141	141	141



Directorate	9.1	5.1	7.2	5.9	7.3	8.0	9.9	7.1	6.9	6.3
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	161	161	161	162	152	161	161	162	163	160



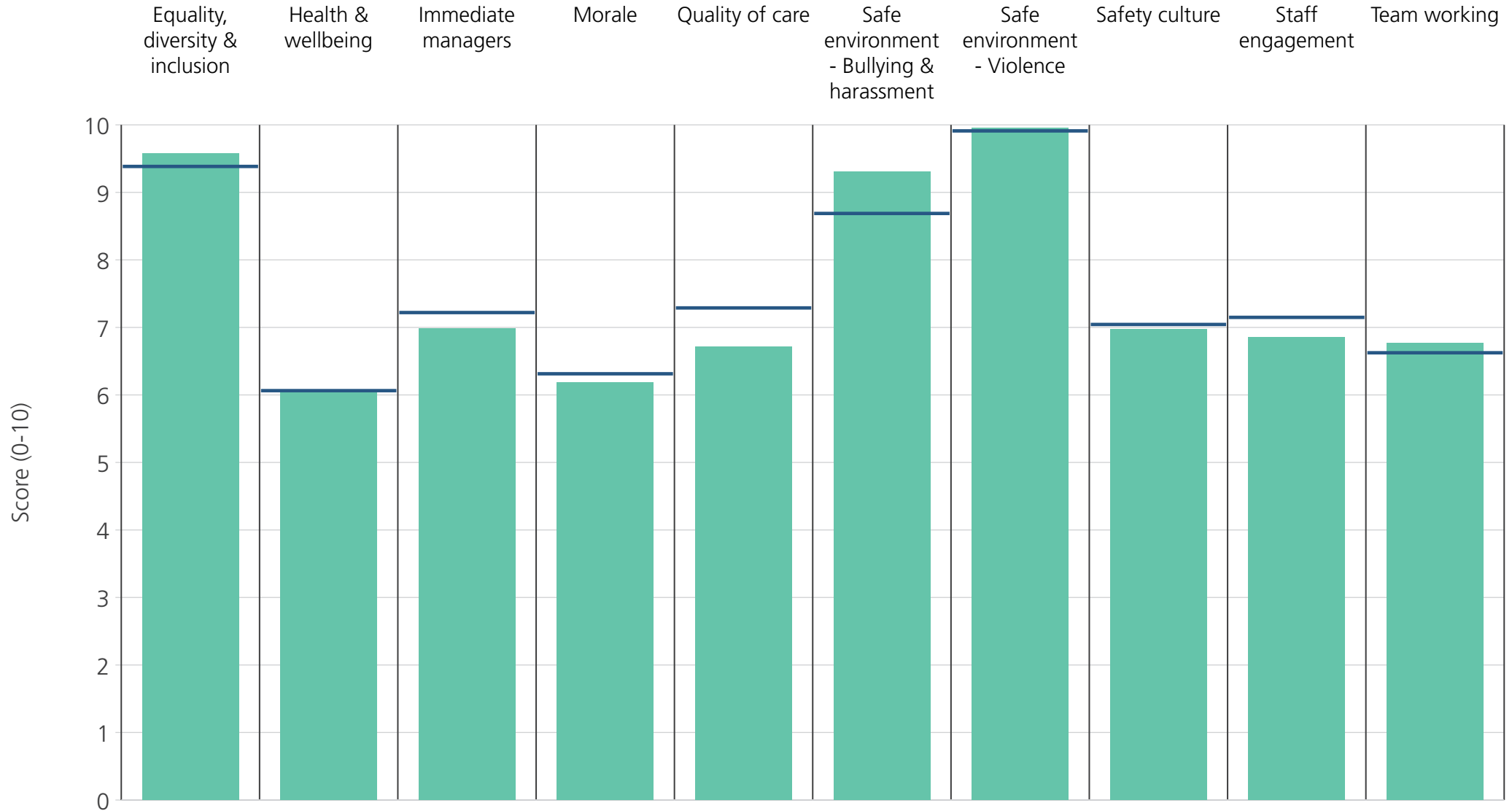
Directorate	9.7	6.2	7.1	6.5	7.0	9.4	9.9	7.2	7.3	6.9
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	182	183	183	182	168	183	183	183	183	182



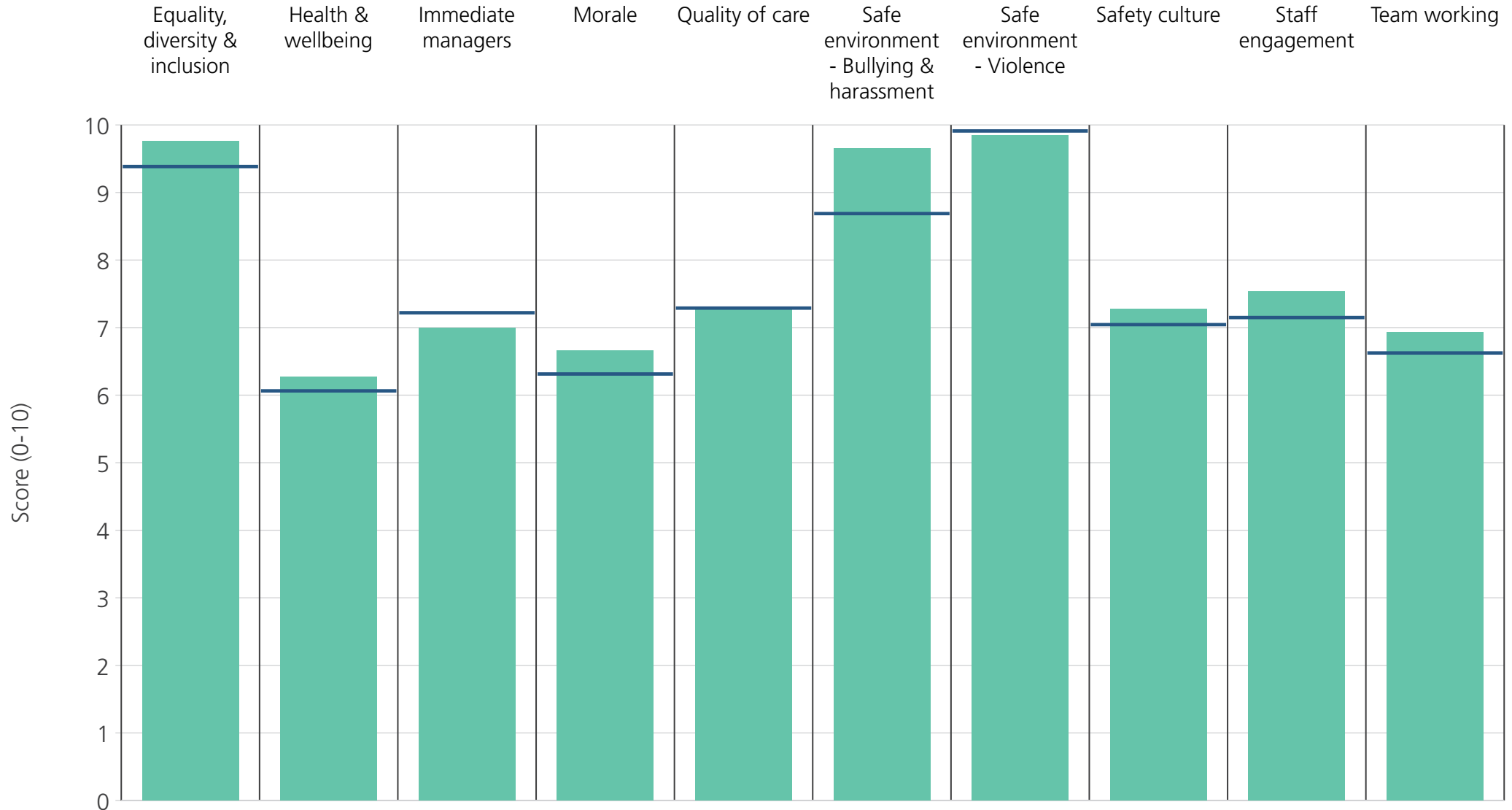
Directorate	9.3	6.0	6.2	5.8	7.9	7.5	9.9	6.8	6.8	6.6
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	73	74	74	74	67	74	74	73	74	73

Directorates 2

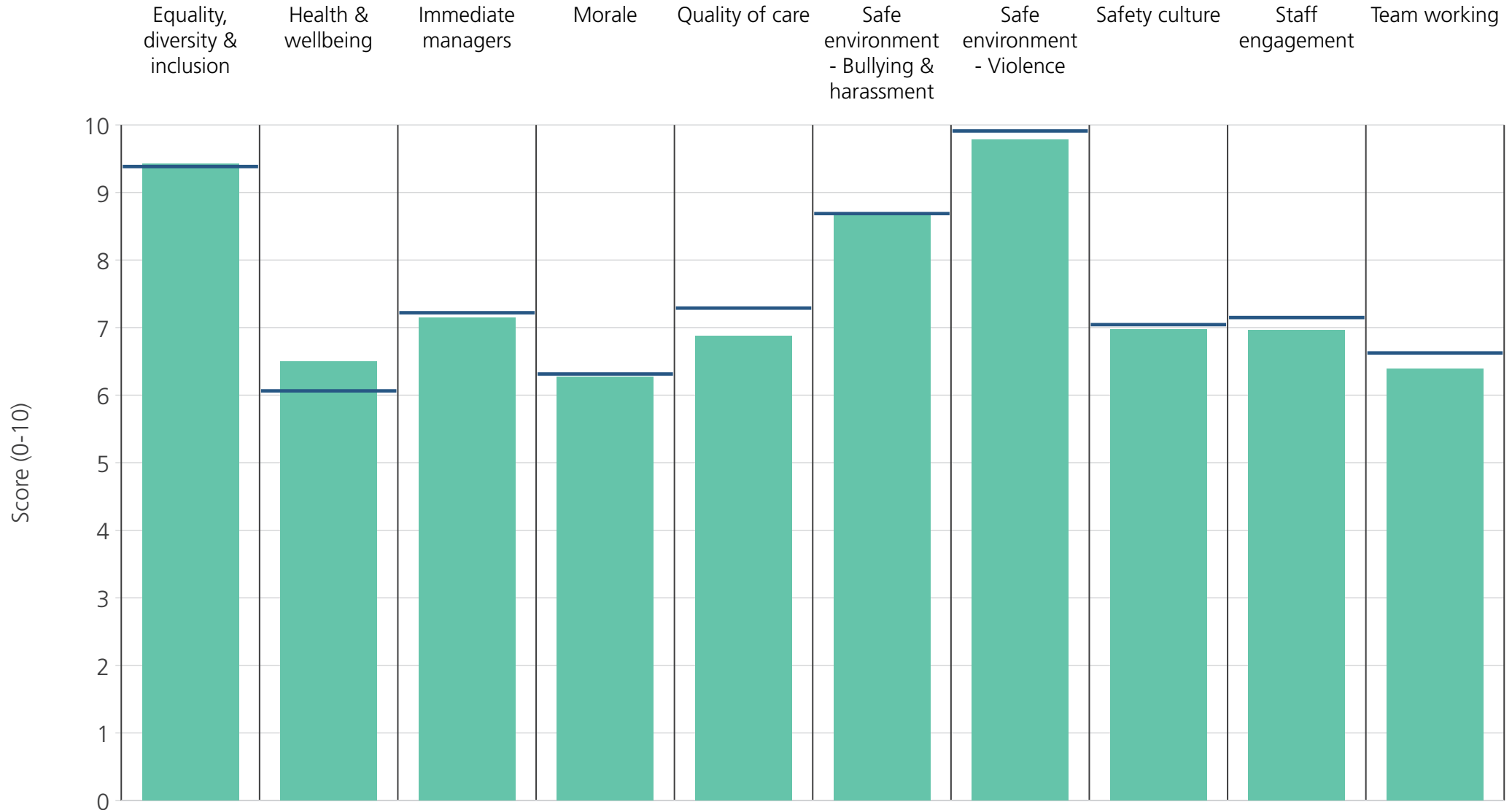
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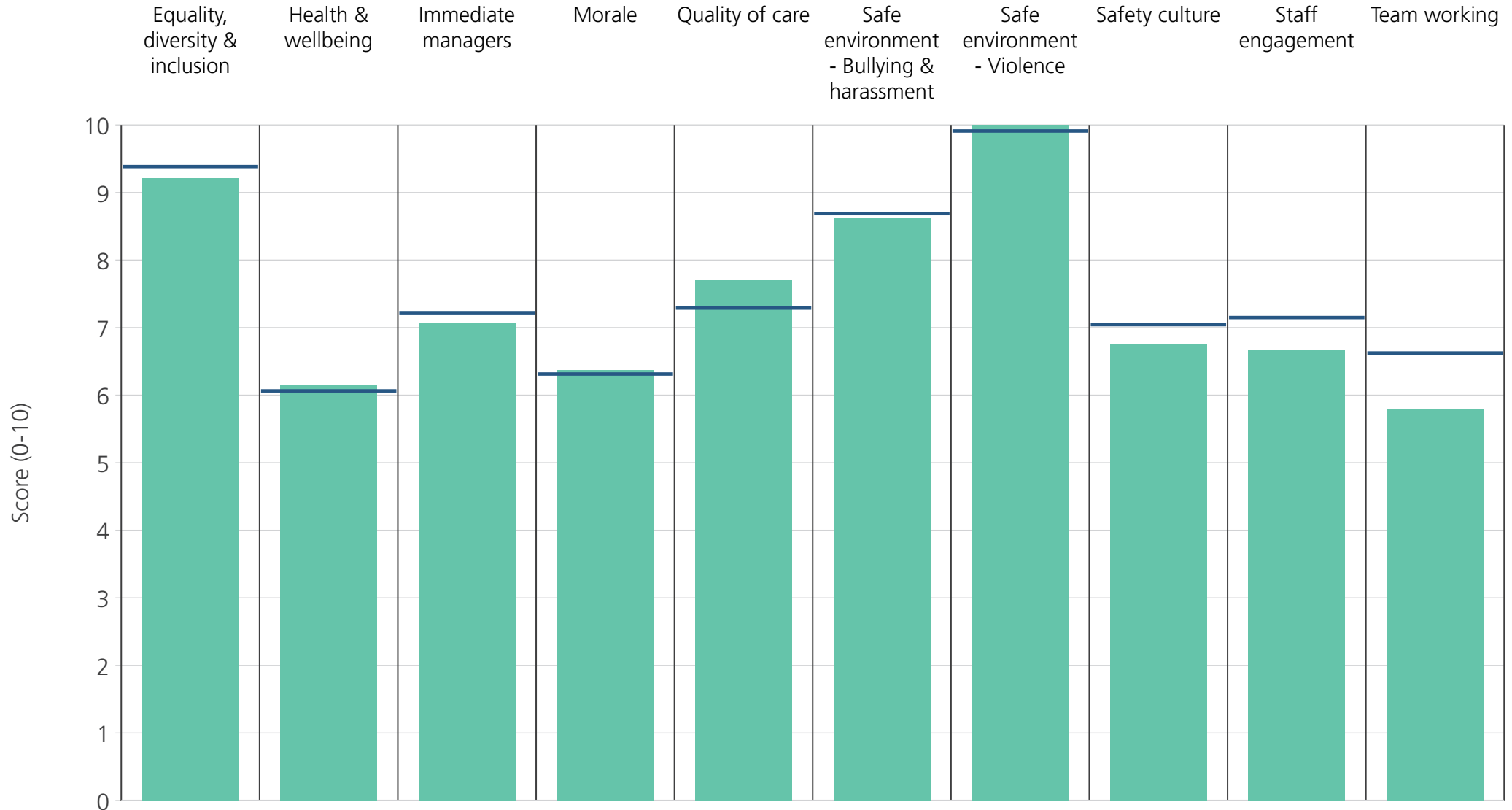
Directorate	9.6	6.1	7.0	6.2	6.7	9.3	10.0	7.0	6.9	6.8
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	72	72	72	71	66	72	72	72	72	72



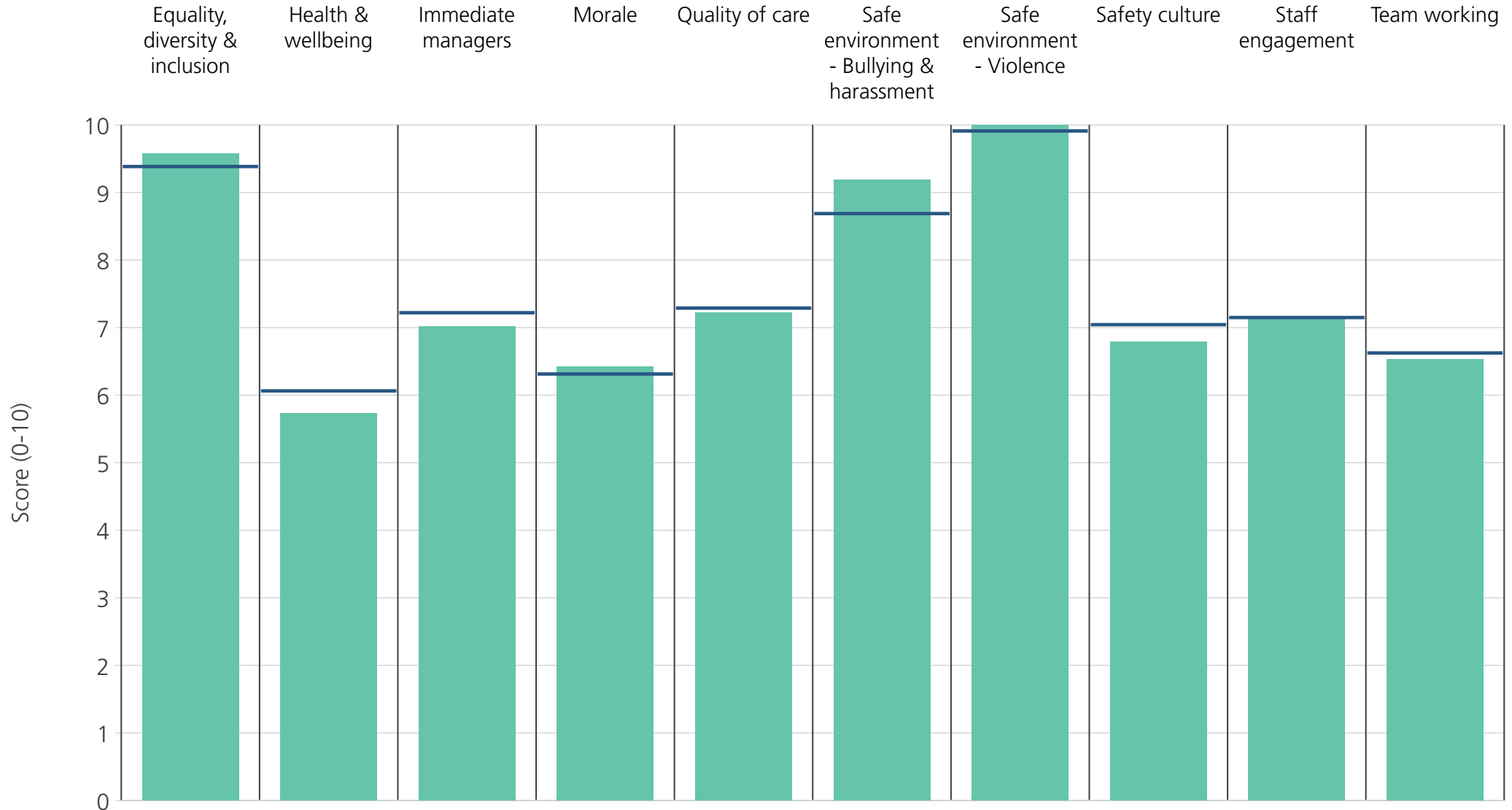
Directorate	9.8	6.3	7.0	6.7	7.3	9.7	9.8	7.3	7.5	6.9
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	86	87	87	87	78	87	87	87	87	86



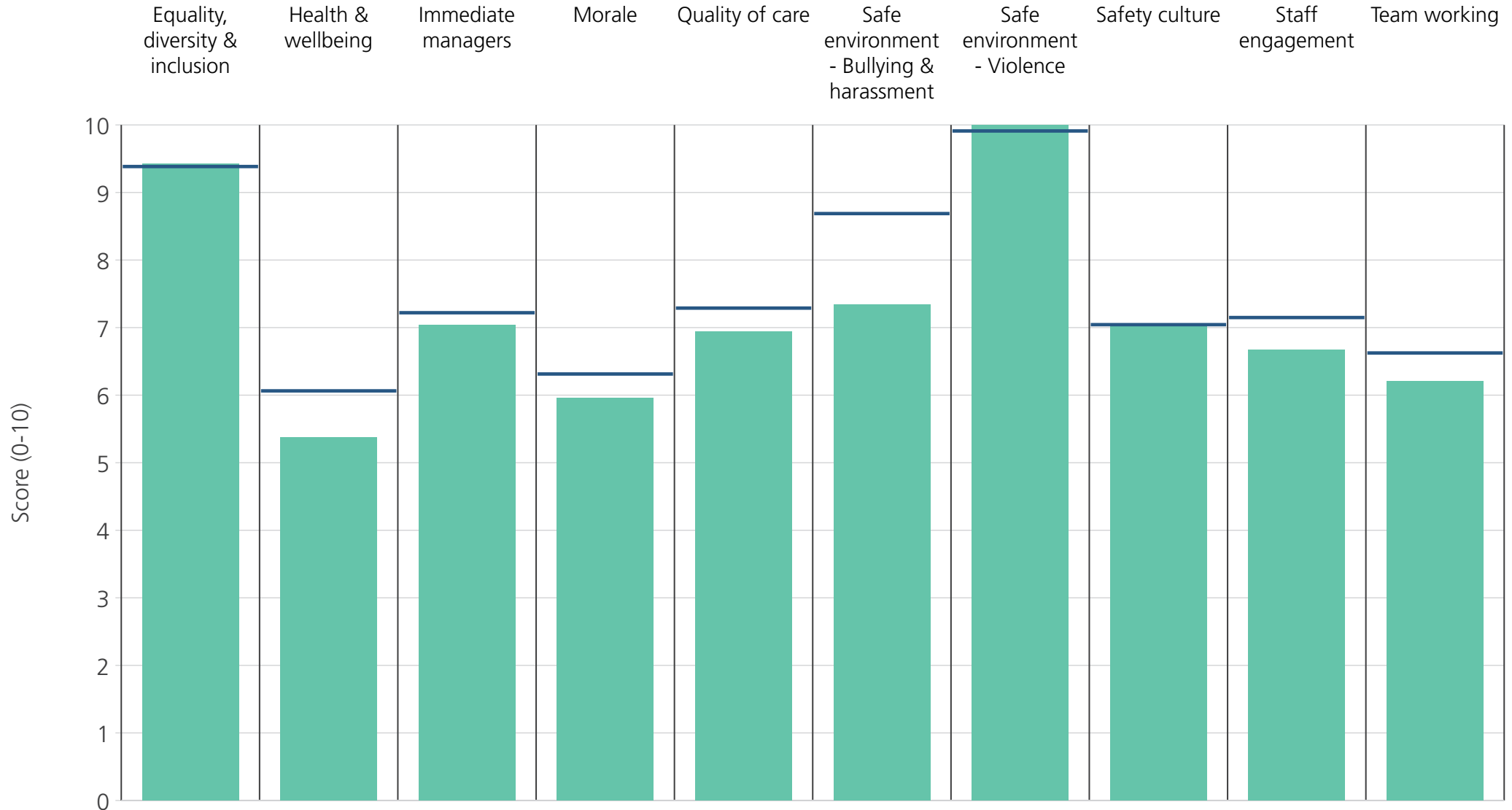
Directorate	9.4	6.5	7.1	6.3	6.9	8.7	9.8	7.0	7.0	6.4
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	61	61	61	61	56	61	60	61	61	61



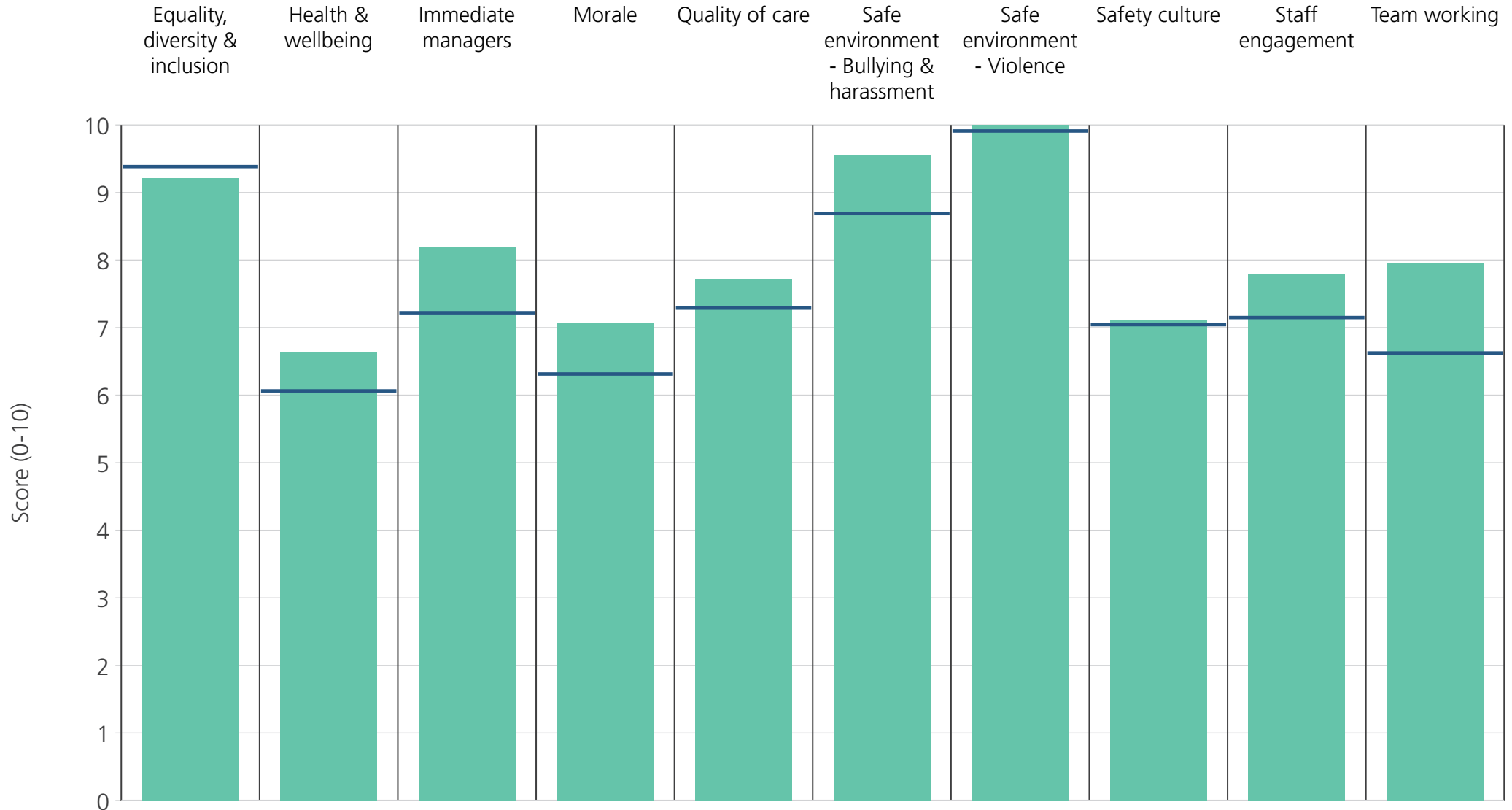
Directorate	9.2	6.1	7.1	6.4	7.7	8.6	10.0	6.7	6.7	5.8
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	36	36	36	36	34	36	36	36	36	35



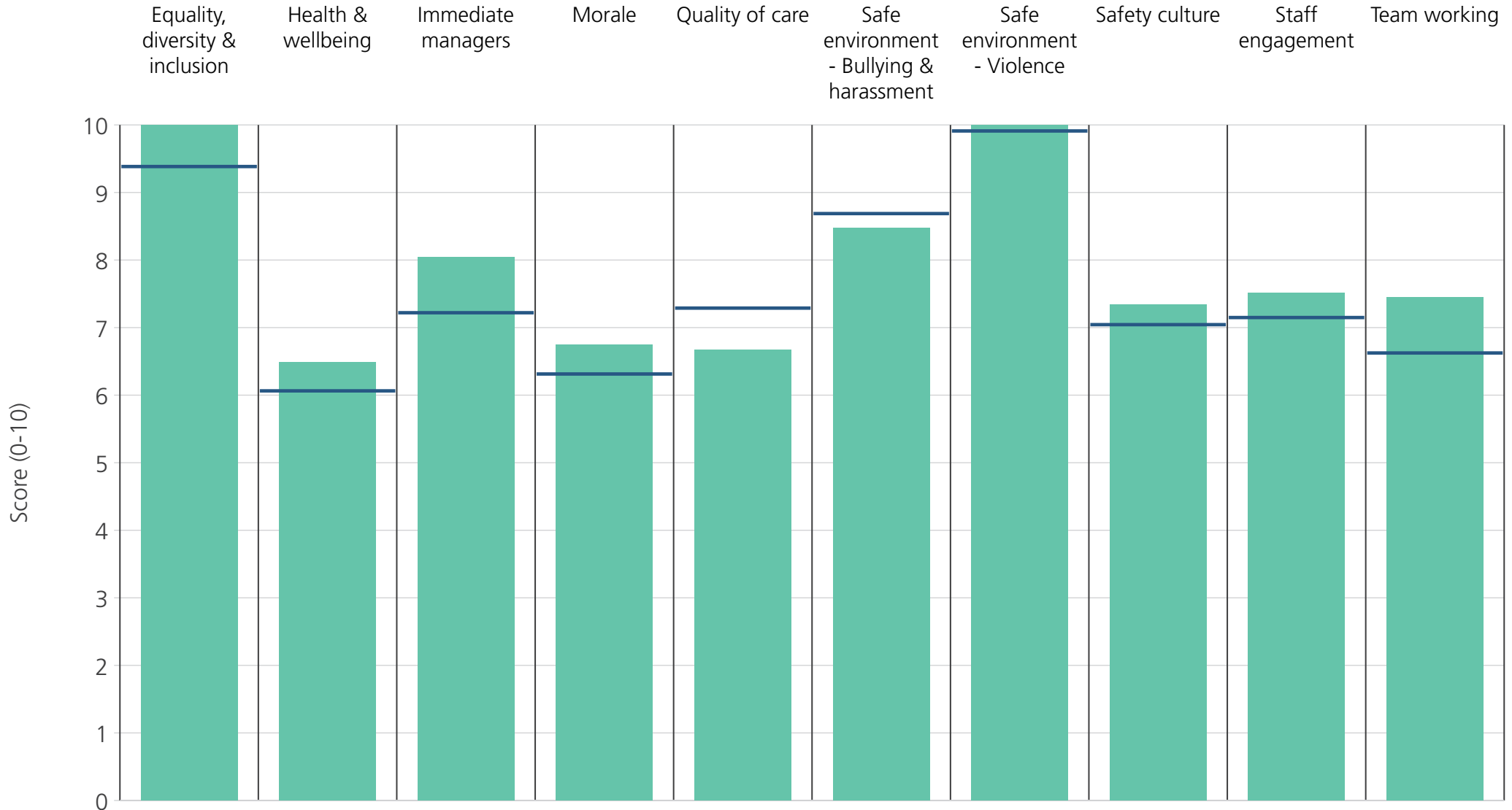
Directorate	9.6	5.7	7.0	6.4	7.2	9.2	10.0	6.8	7.1	6.5
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	49	49	49	48	42	49	49	48	49	49



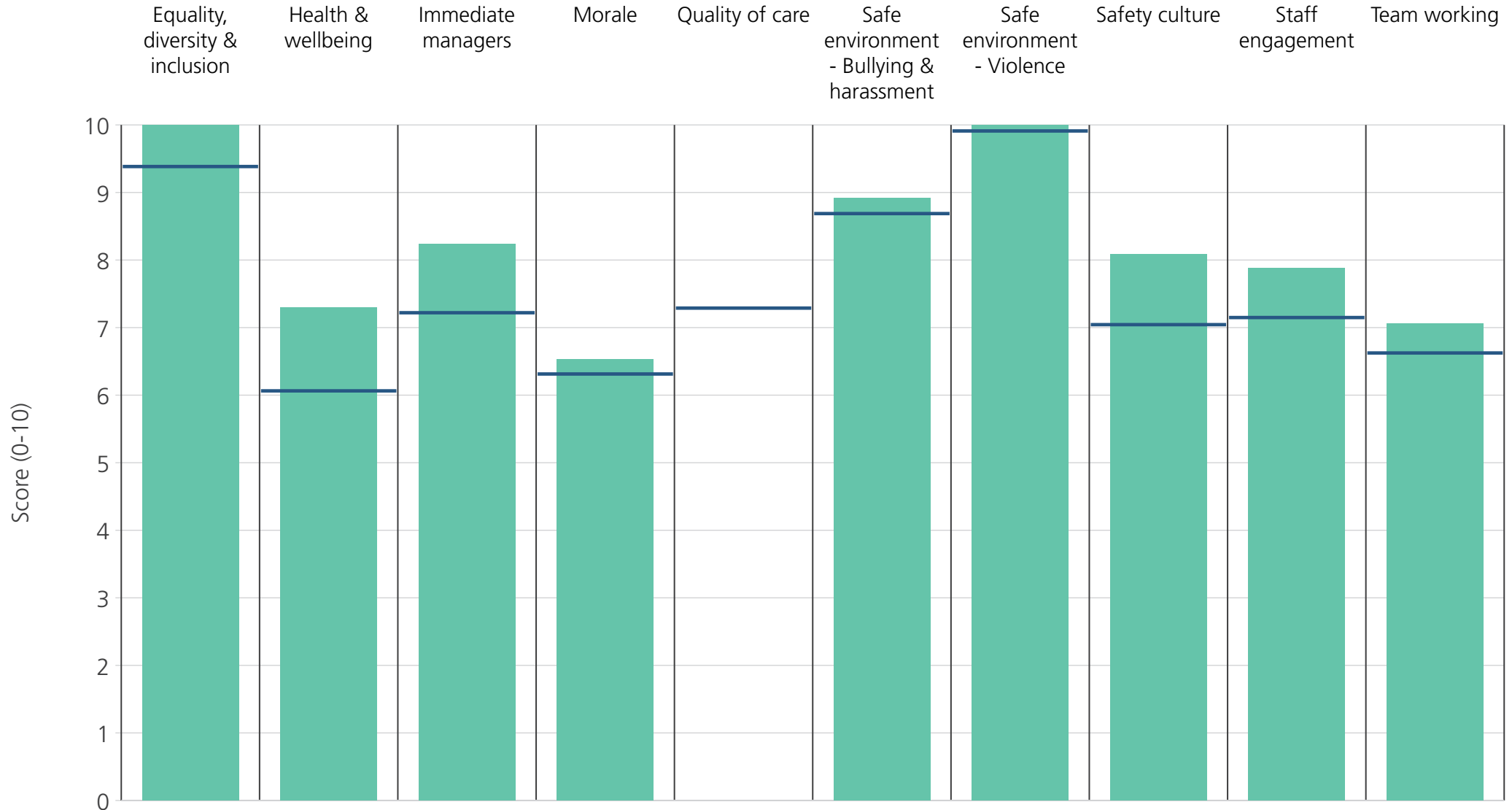
Directorate	9.4	5.4	7.0	6.0	6.9	7.3	10.0	7.0	6.7	6.2
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	32	32	32	32	30	32	32	32	33	32



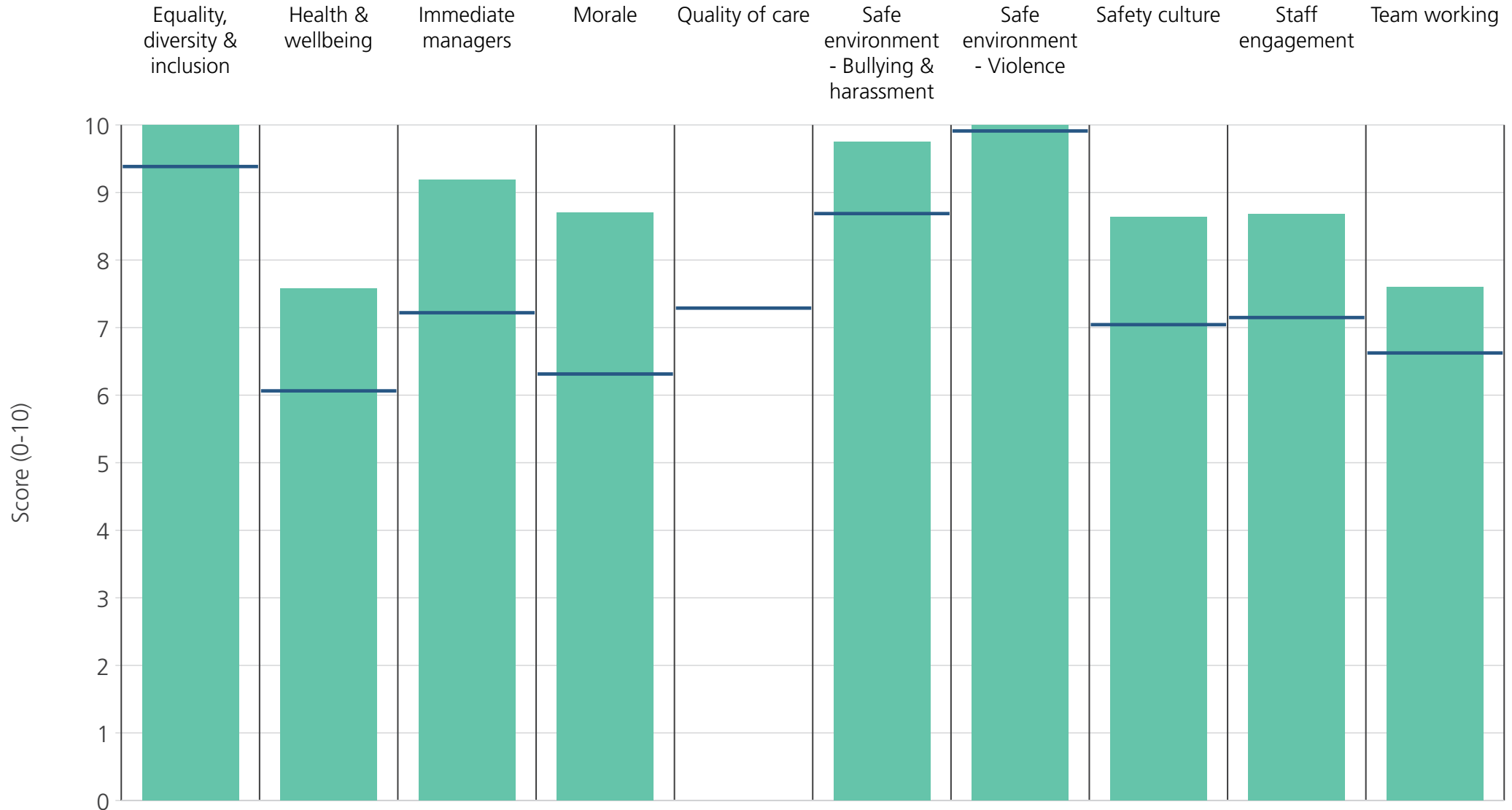
Directorate	9.2	6.6	8.2	7.1	7.7	9.5	10.0	7.1	7.8	8.0
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	21	22	22	22	20	22	22	22	22	22



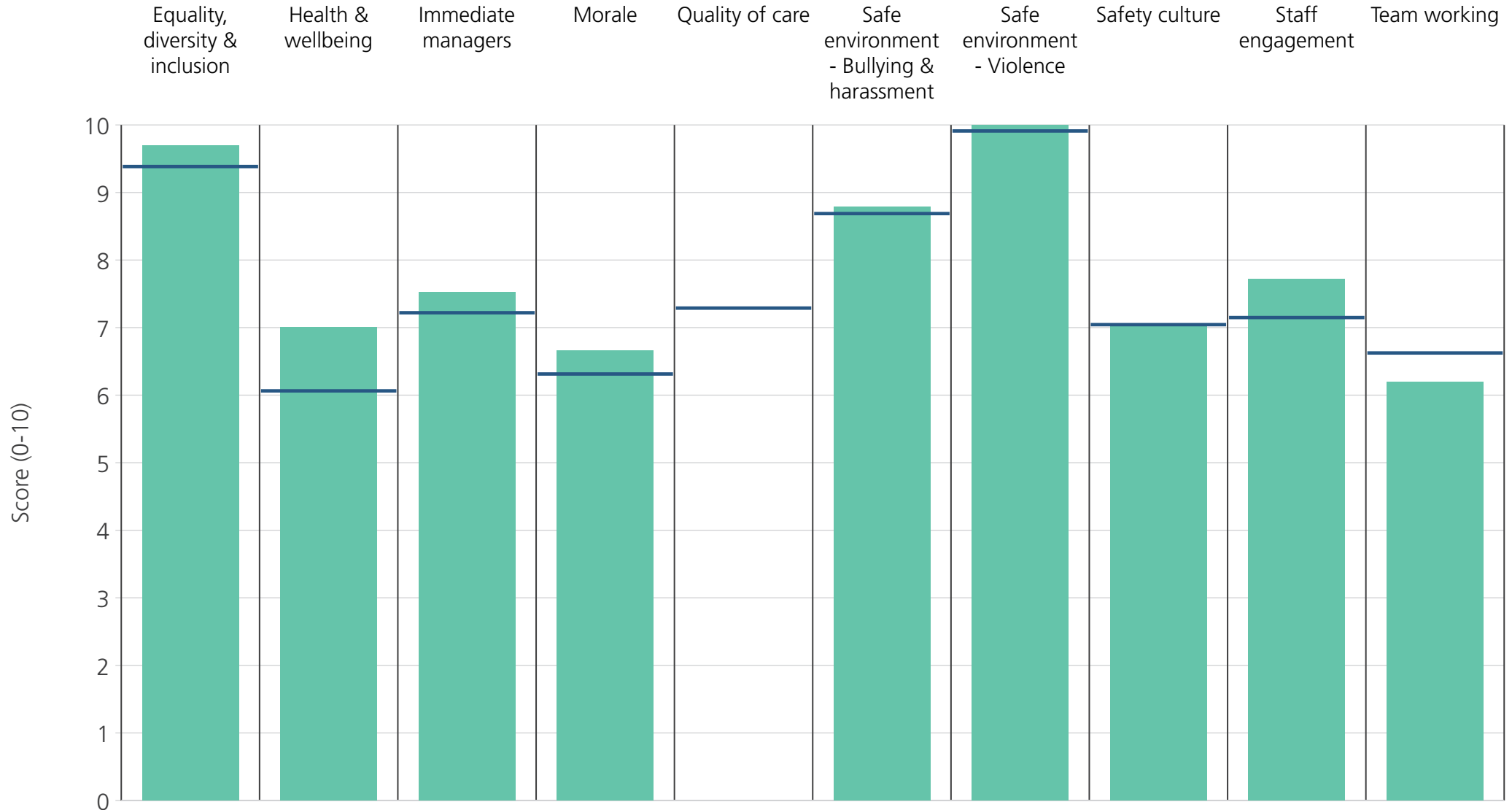
Directorate	10.0	6.5	8.0	6.7	6.7	8.5	10.0	7.3	7.5	7.4
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	24	24	24	24	24	24	24	24	24	24



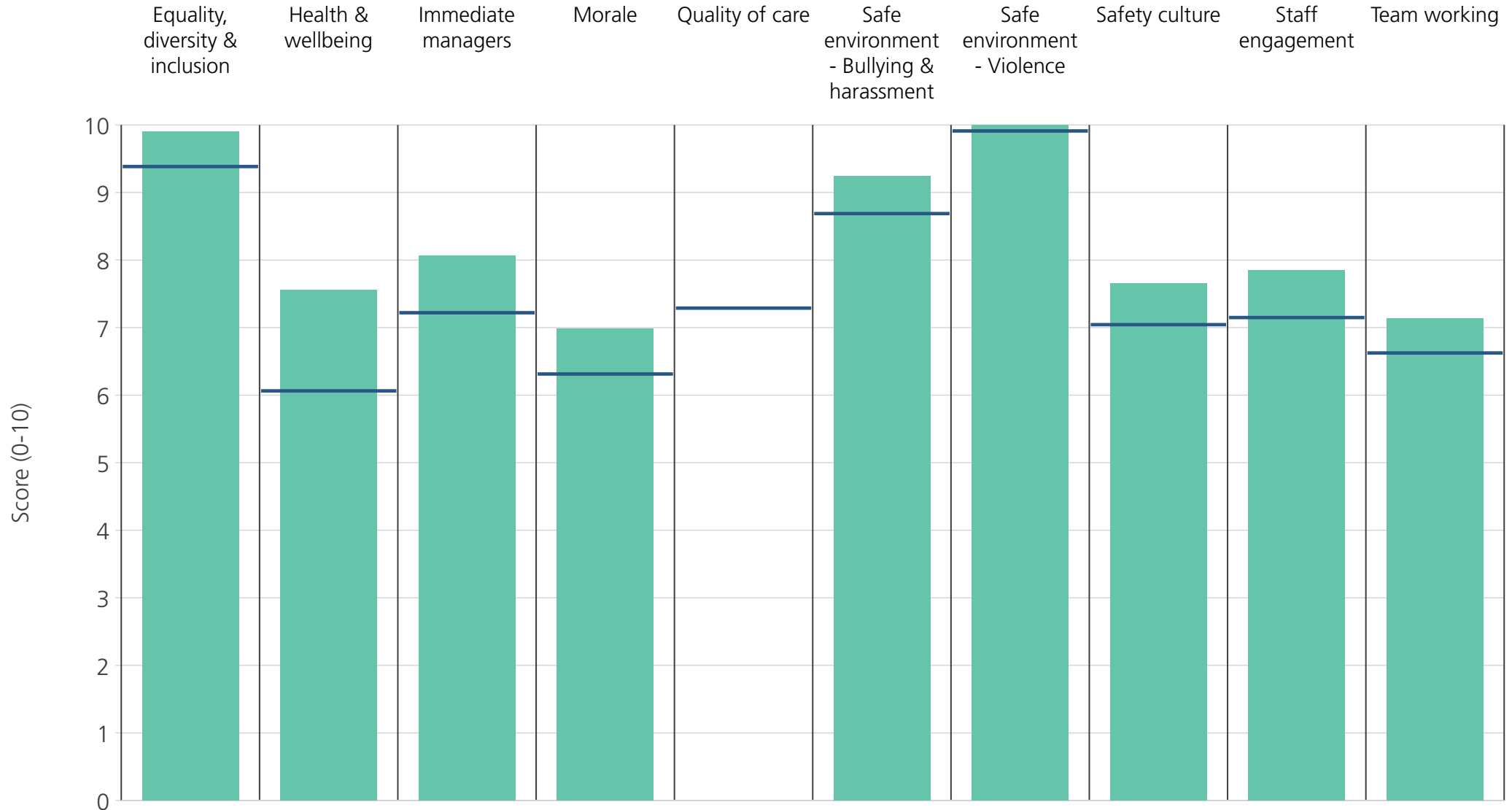
Directorate	10.0	7.3	8.2	6.5		8.9	10.0	8.1	7.9	7.1
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	17	17	17	17	6	17	17	17	17	17



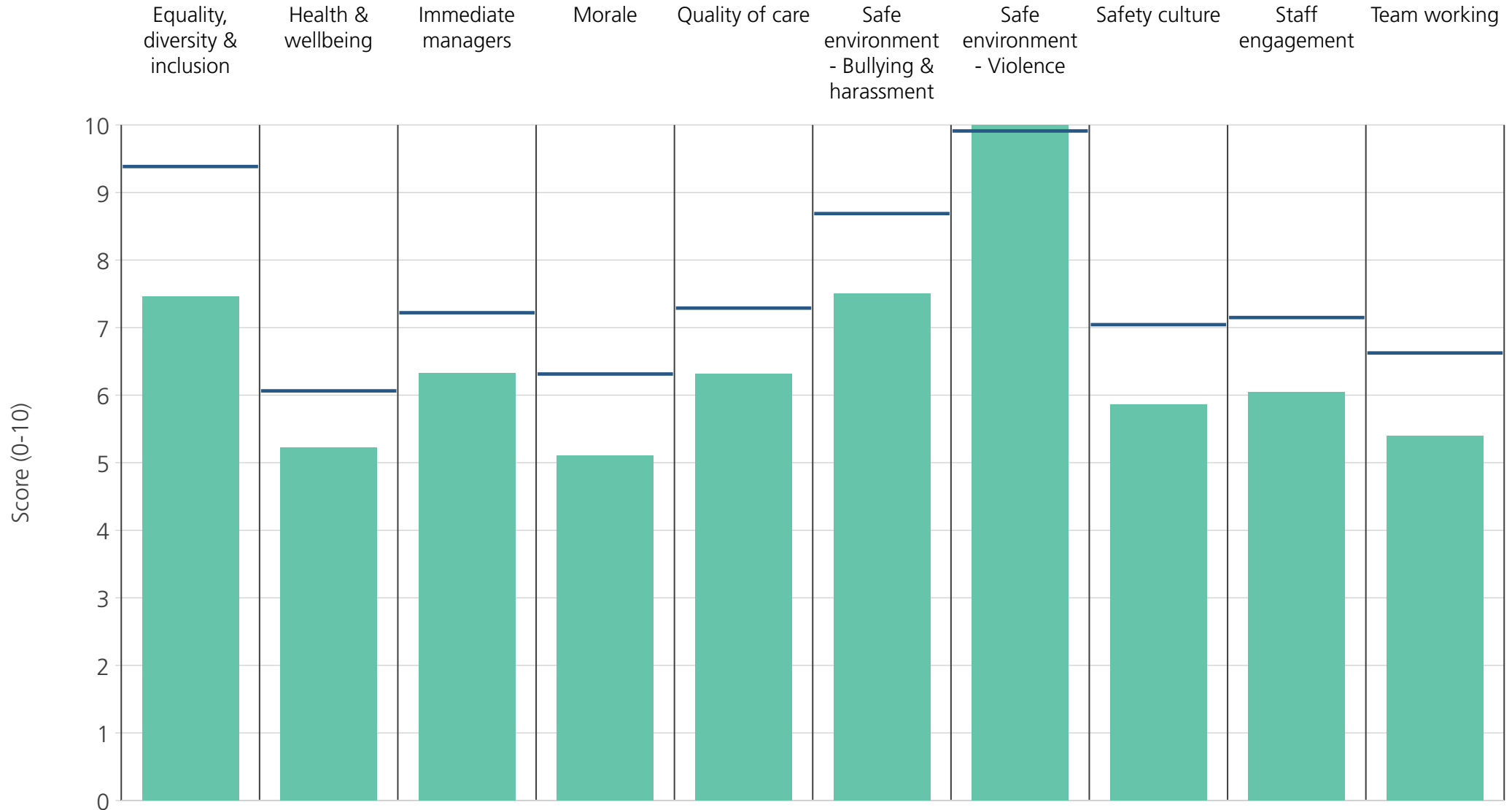
Directorate	10.0	7.6	9.2	8.7		9.7	10.0	8.6	8.7	7.6
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	13	13	13	13	1	13	13	13	13	13



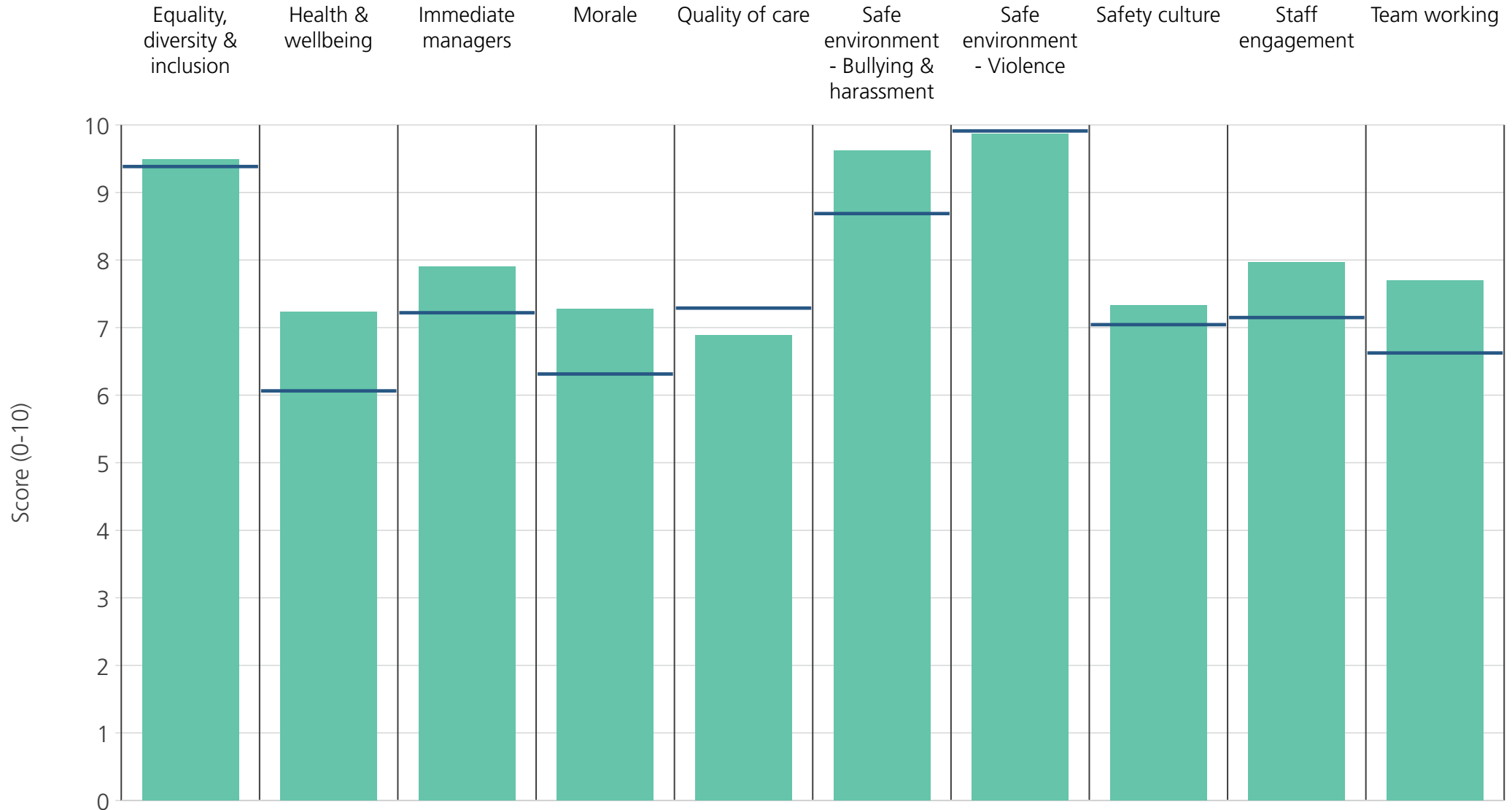
Directorate	9.7	7.0	7.5	6.7		8.8	10.0	7.0	7.7	6.2
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	22	22	22	22	6	22	22	22	22	22



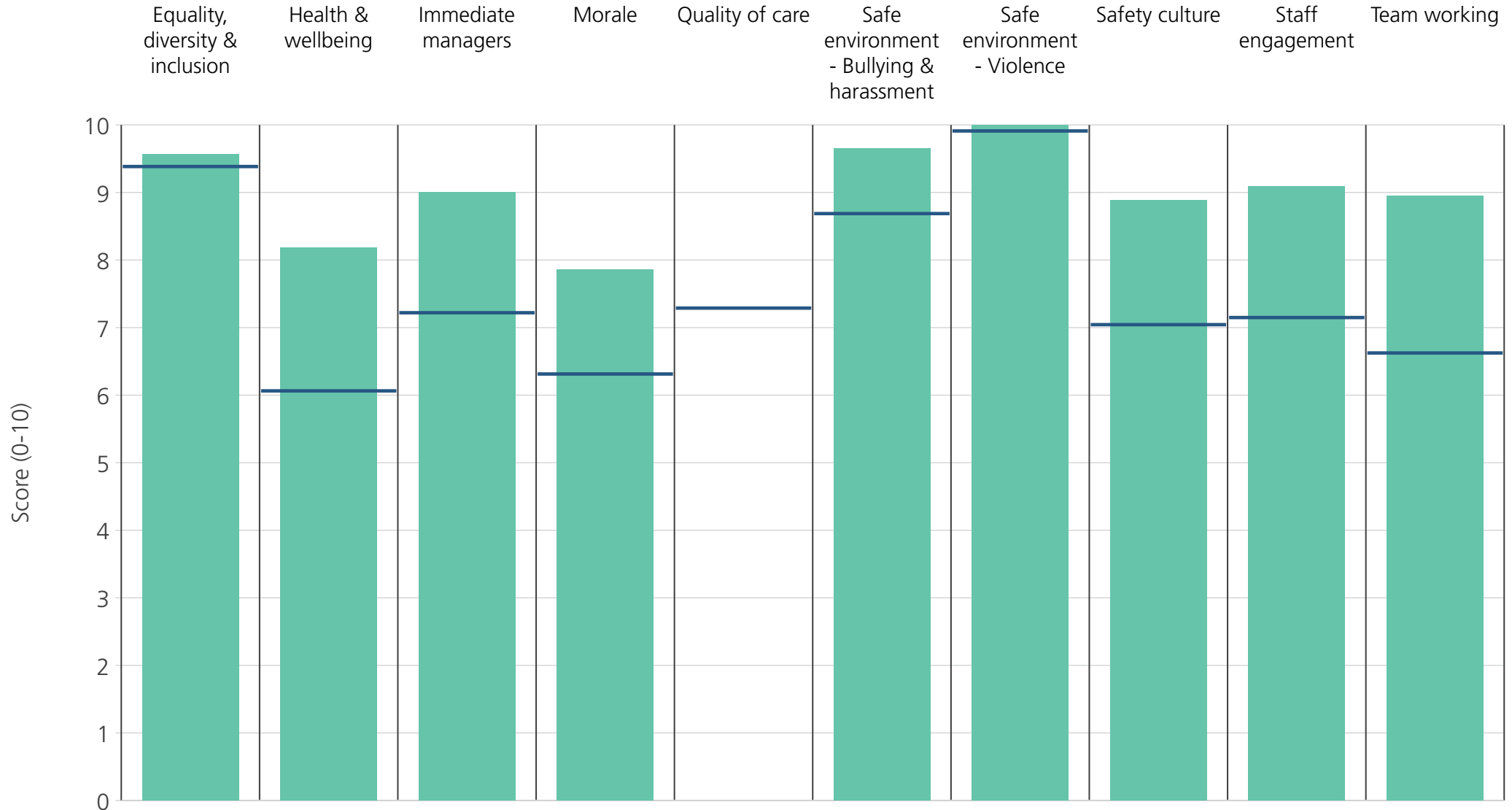
Directorate	9.9	7.6	8.1	7.0		9.2	10.0	7.7	7.8	7.1
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	24	24	24	24	2	24	24	24	24	24



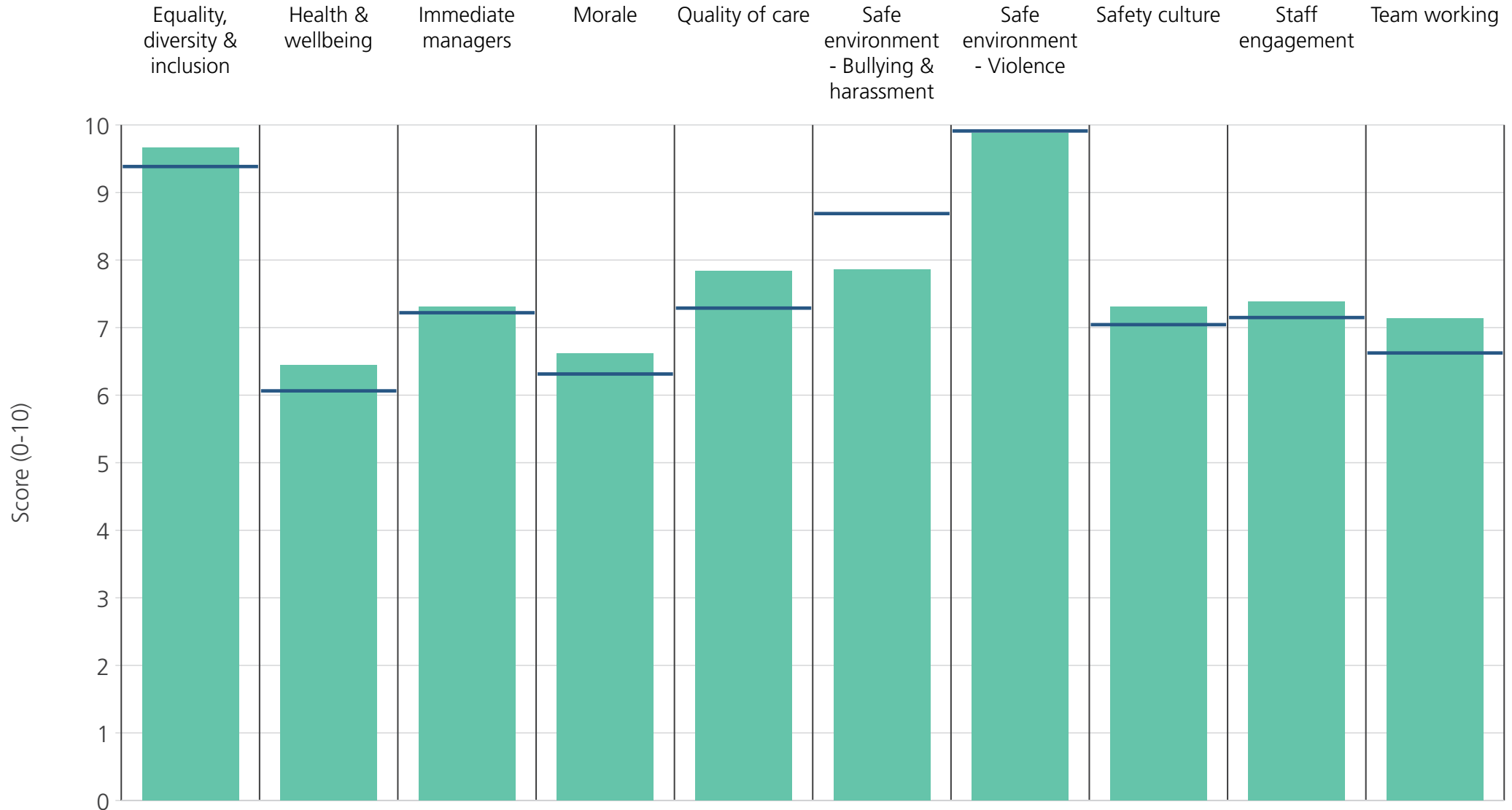
Directorate	7.5	5.2	6.3	5.1	6.3	7.5	10.0	5.9	6.0	5.4
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	20	20	20	20	19	20	20	20	20	19



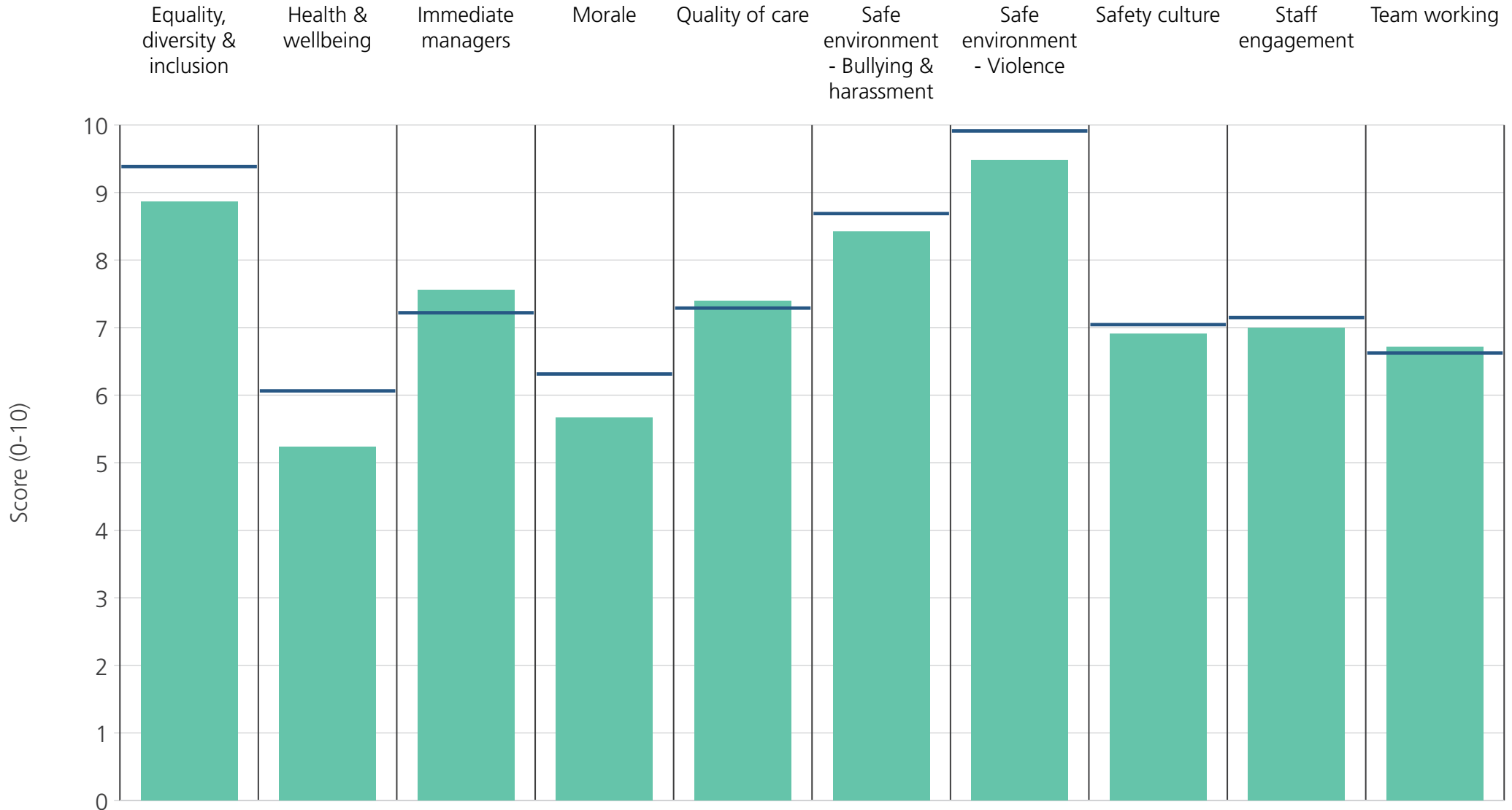
Directorate	9.5	7.2	7.9	7.3	6.9	9.6	9.9	7.3	8.0	7.7
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	26	26	26	26	19	26	26	26	26	26



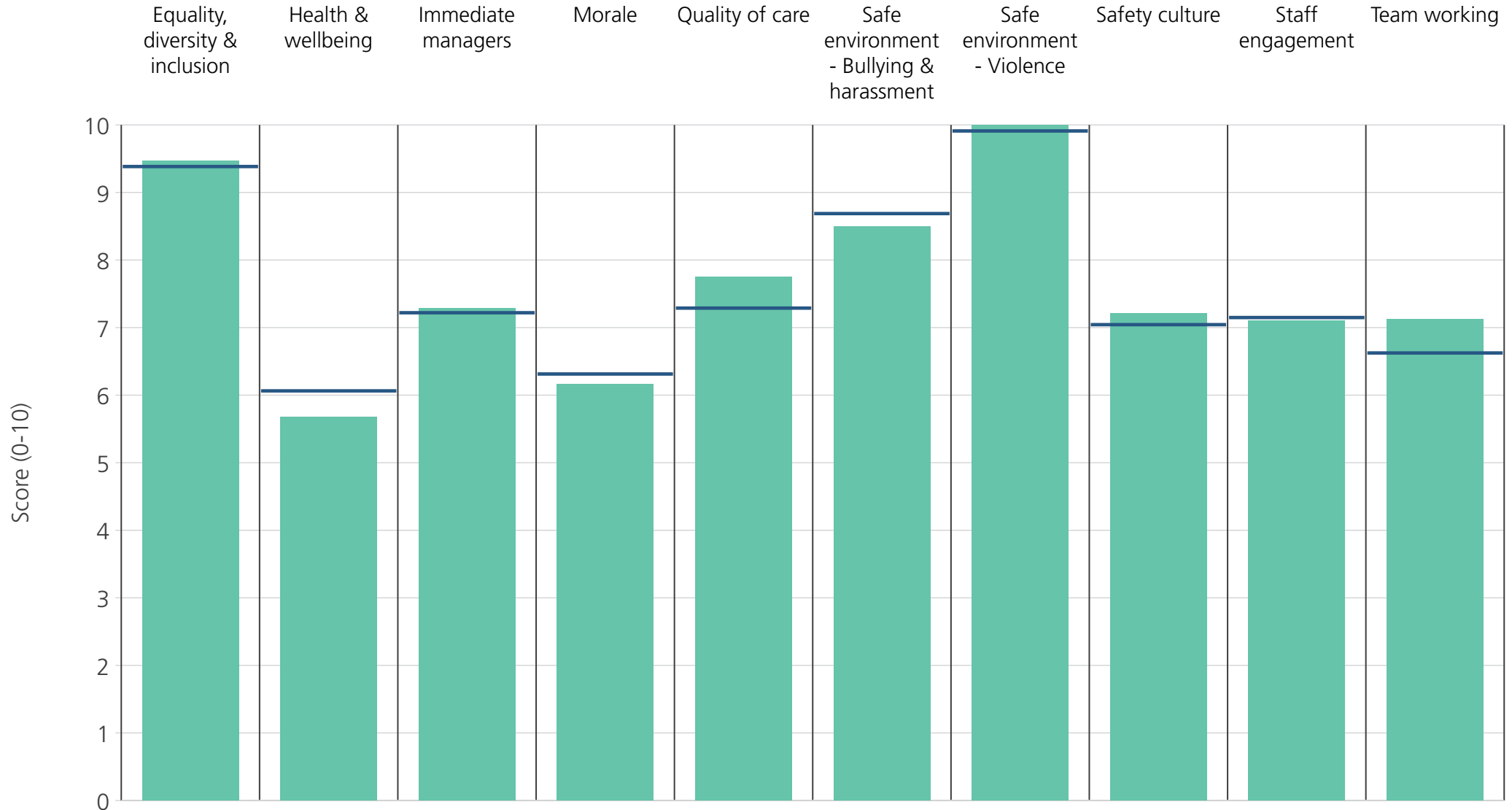
Directorate	9.6	8.2	9.0	7.9	7.3	9.6	10.0	8.9	9.1	8.9
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	19	19	19	19	8	19	19	19	19	19



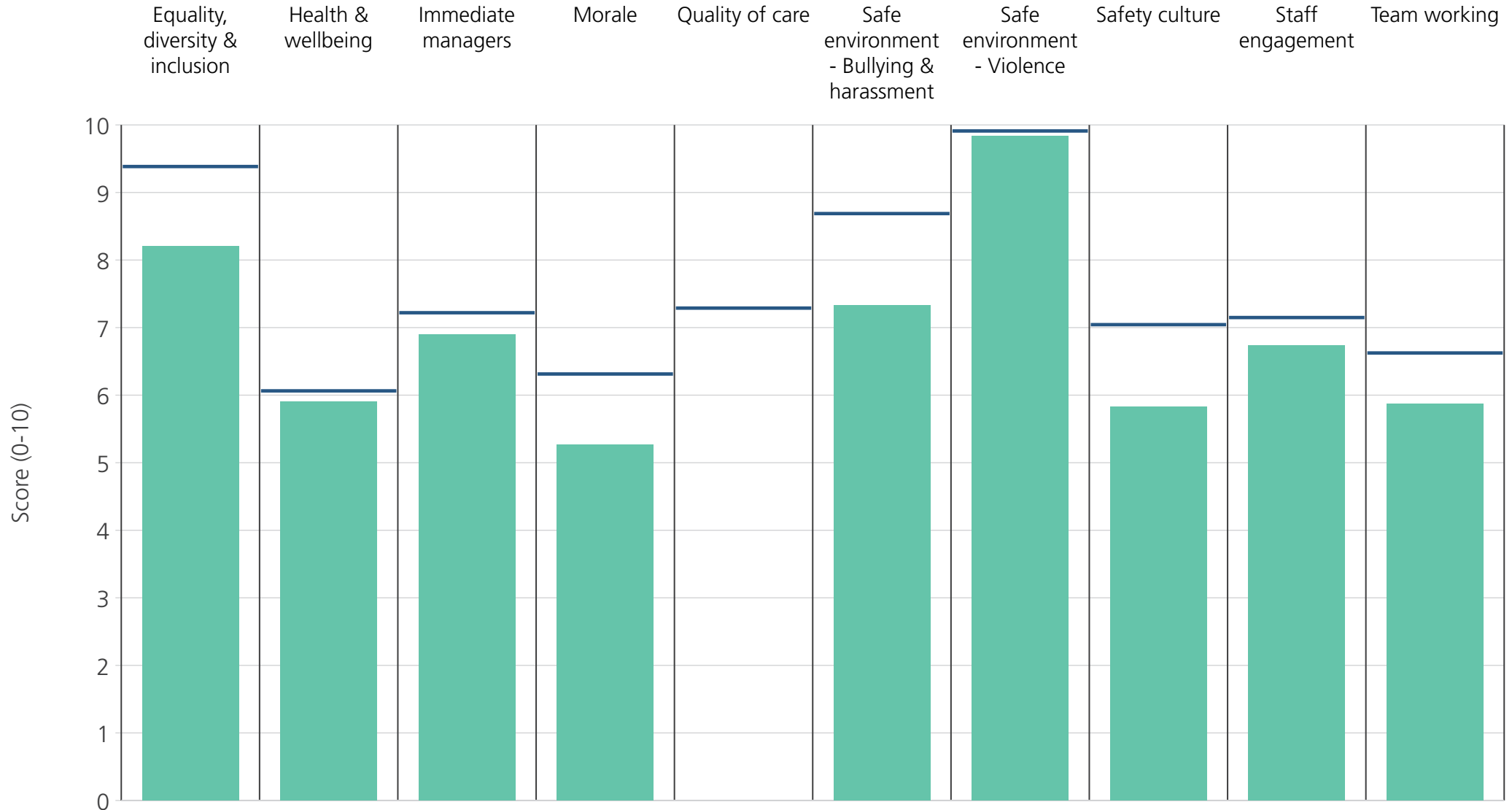
Directorate	9.7	6.4	7.3	6.6	7.8	7.9	9.9	7.3	7.4	7.1
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	27	28	28	28	25	28	28	28	28	27



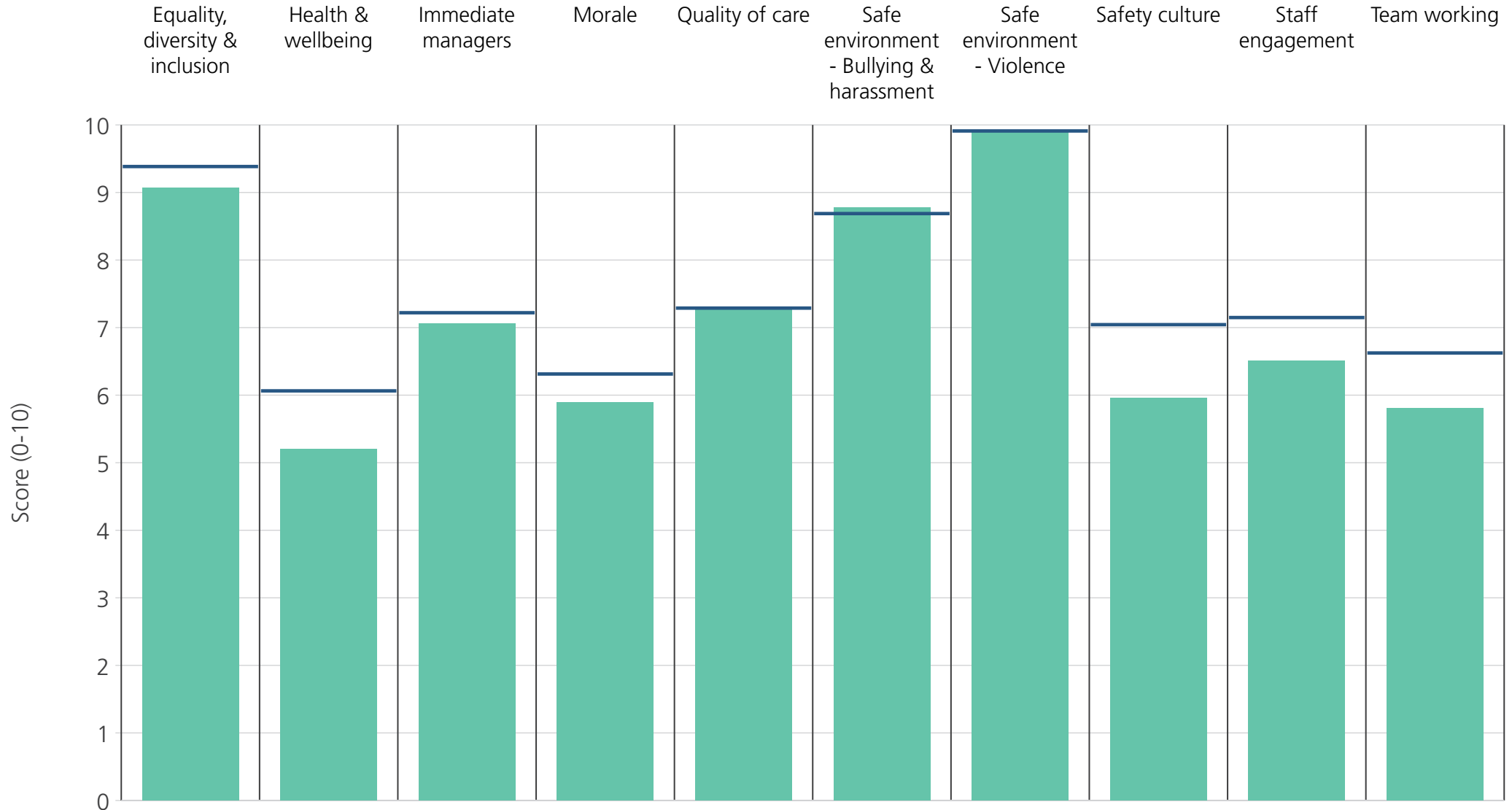
Directorate	8.9	5.2	7.6	5.7	7.4	8.4	9.5	6.9	7.0	6.7
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	19	19	19	19	16	19	19	19	19	19



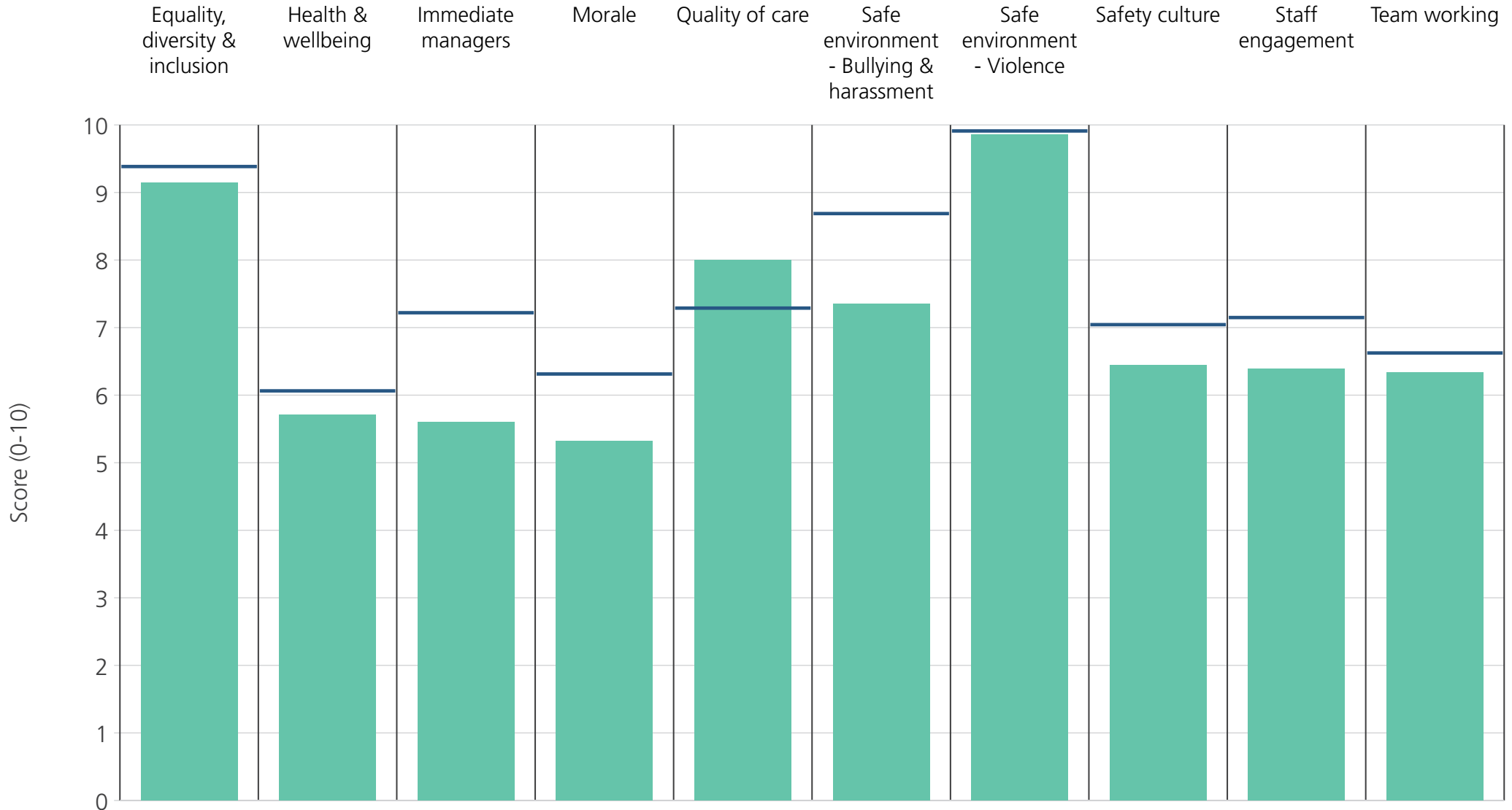
Directorate	9.5	5.7	7.3	6.2	7.8	8.5	10.0	7.2	7.1	7.1
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	30	31	31	31	30	31	31	31	31	30



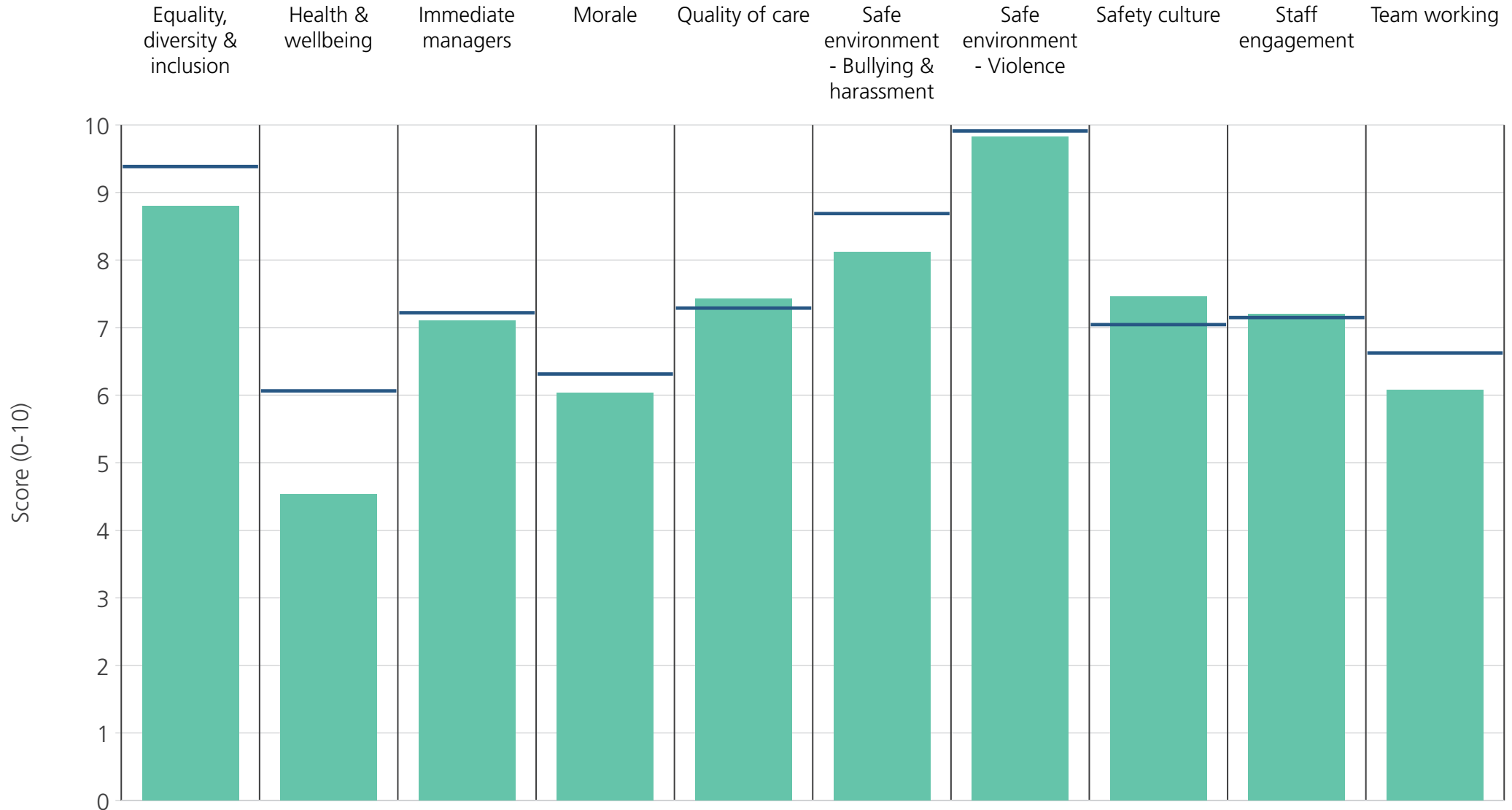
Directorate	8.2	5.9	6.9	5.3	7.3	9.8	5.8	6.7	5.9
Your org	9.4	6.1	7.2	6.3	7.3	8.7	7.0	7.1	6.6
Responses	20	20	20	20	10	20	20	20	20



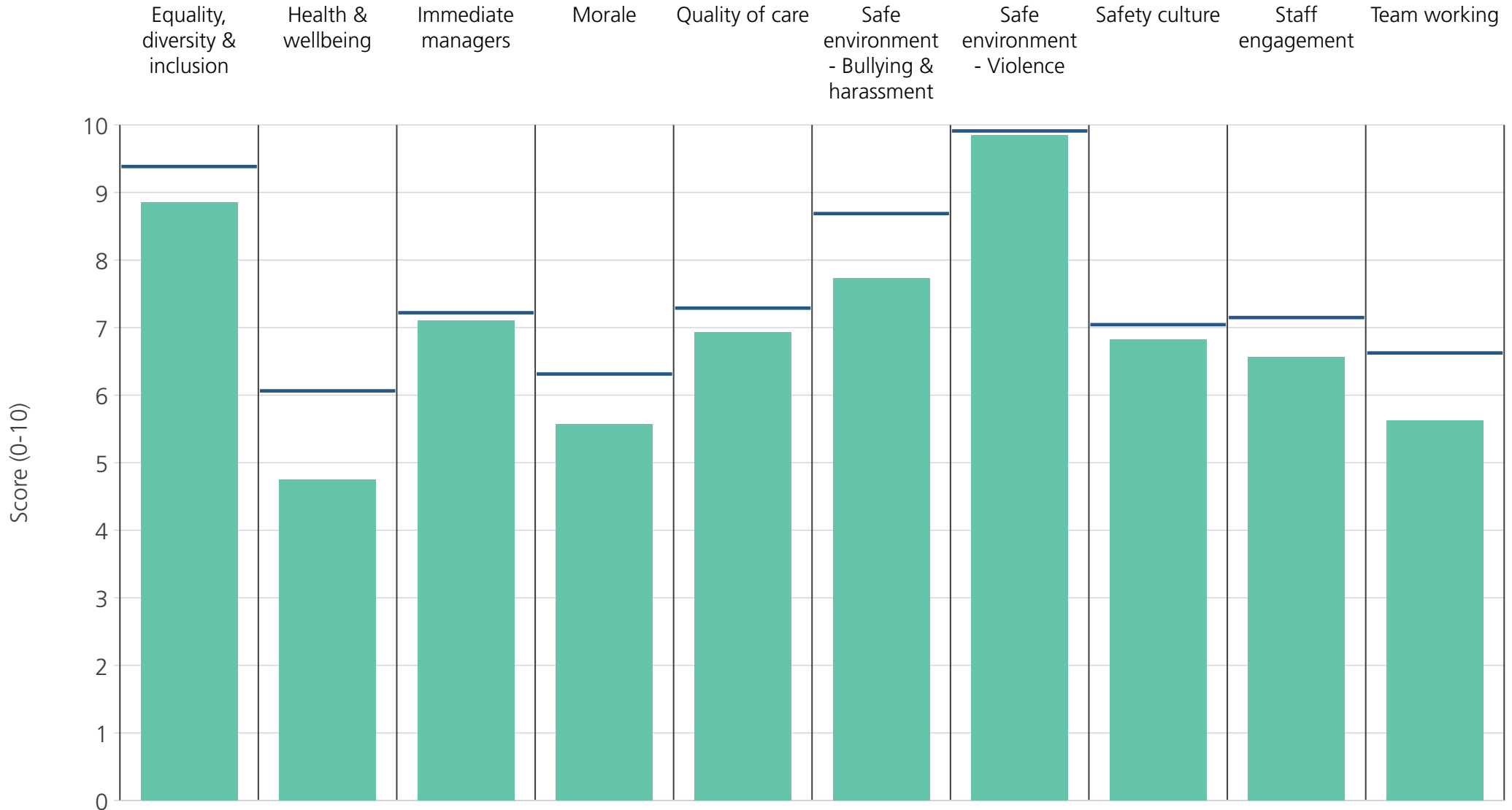
Directorate	9.1	5.2	7.1	5.9	7.3	8.8	9.9	6.0	6.5	5.8
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	34	33	34	34	33	34	34	34	34	34



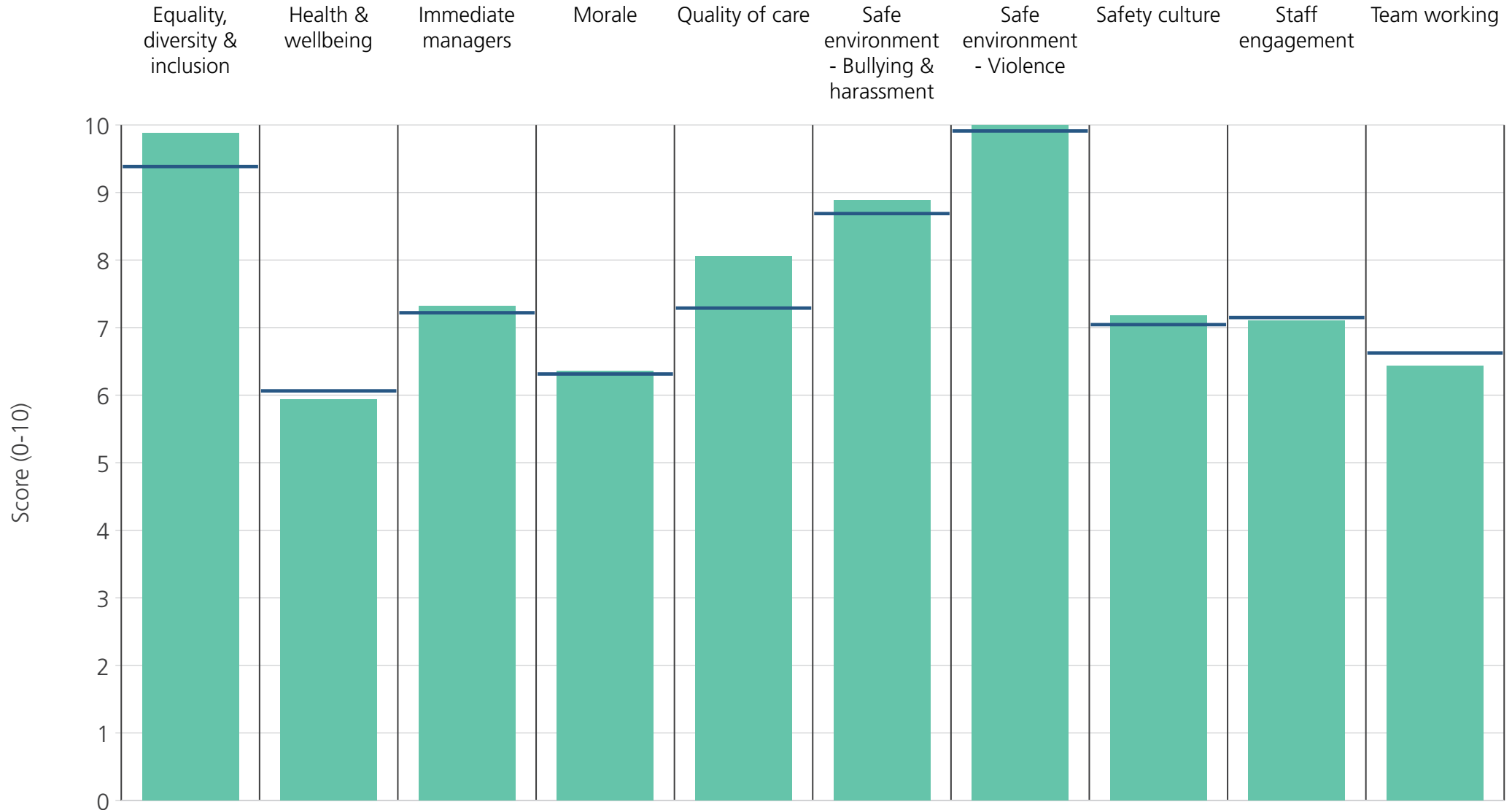
Directorate	9.1	5.7	5.6	5.3	8.0	7.4	9.9	6.4	6.4	6.3
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	46	46	46	46	42	46	46	45	46	46



Directorate	8.8	4.5	7.1	6.0	7.4	8.1	9.8	7.5	7.2	6.1
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	38	37	38	38	36	38	37	38	38	37



Directorate	8.8	4.8	7.1	5.6	6.9	7.7	9.8	6.8	6.6	5.6
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	42	42	41	42	40	41	42	42	42	42



Directorate	9.9	5.9	7.3	6.4	8.1	8.9	10.0	7.2	7.1	6.4
Your org	9.4	6.1	7.2	6.3	7.3	8.7	9.9	7.0	7.1	6.6
Responses	42	42	41	42	39	42	42	42	42	42