

Hertfordshire Community NHS Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for Hertfordshire Community NHS Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

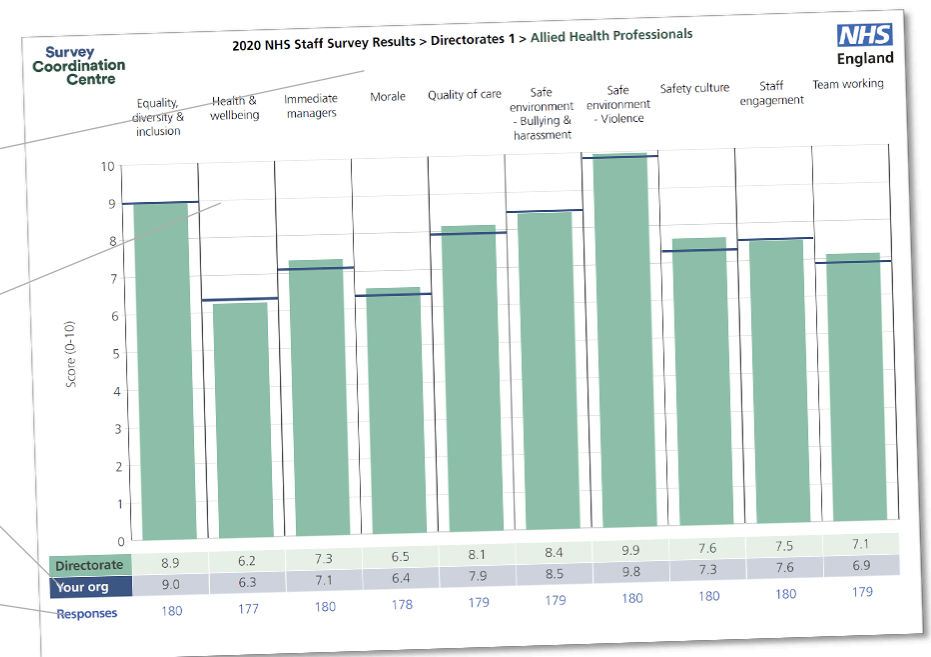
The directorate breakdowns used in this report were provided and defined by Hertfordshire Community NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

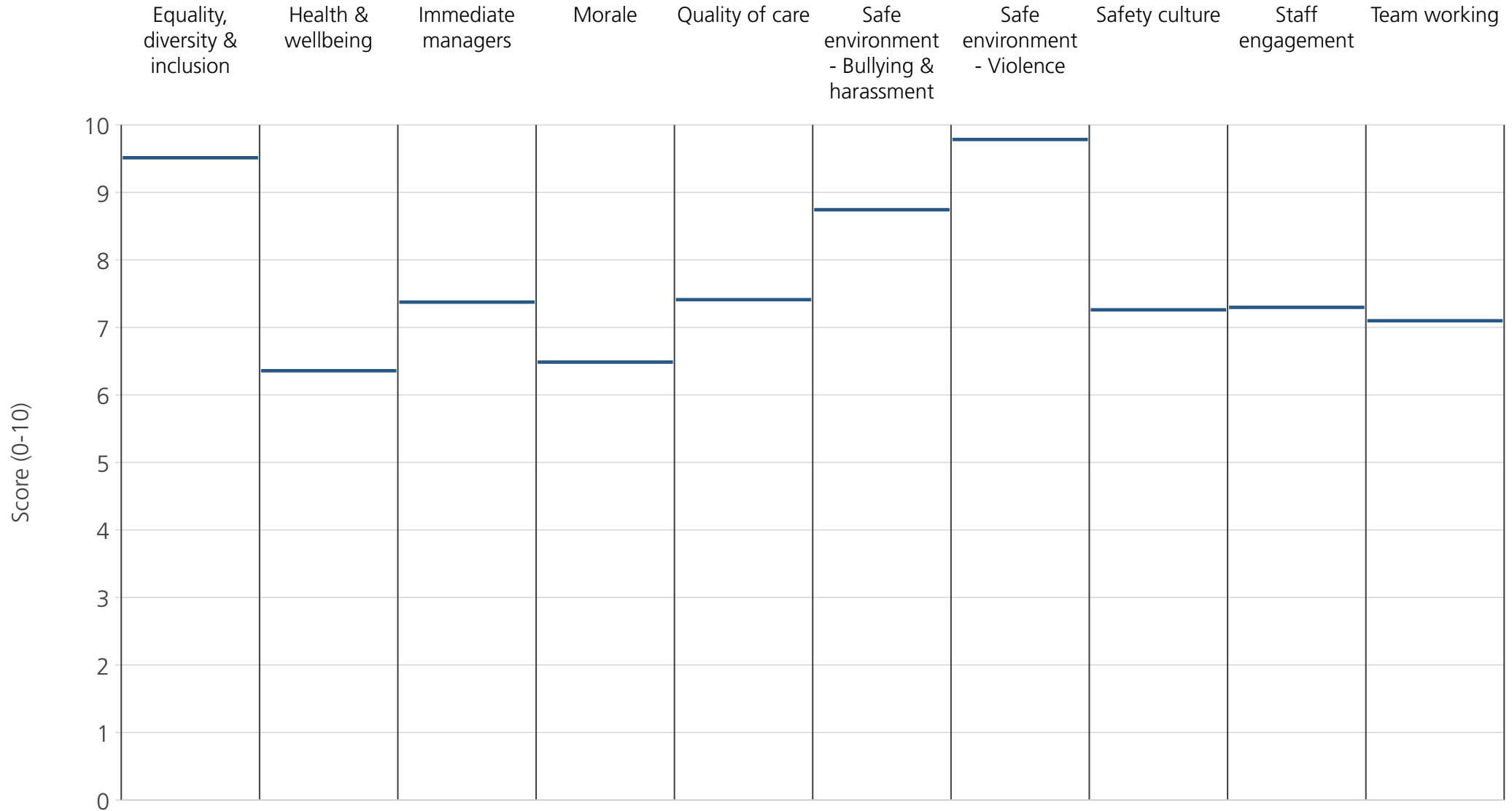
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



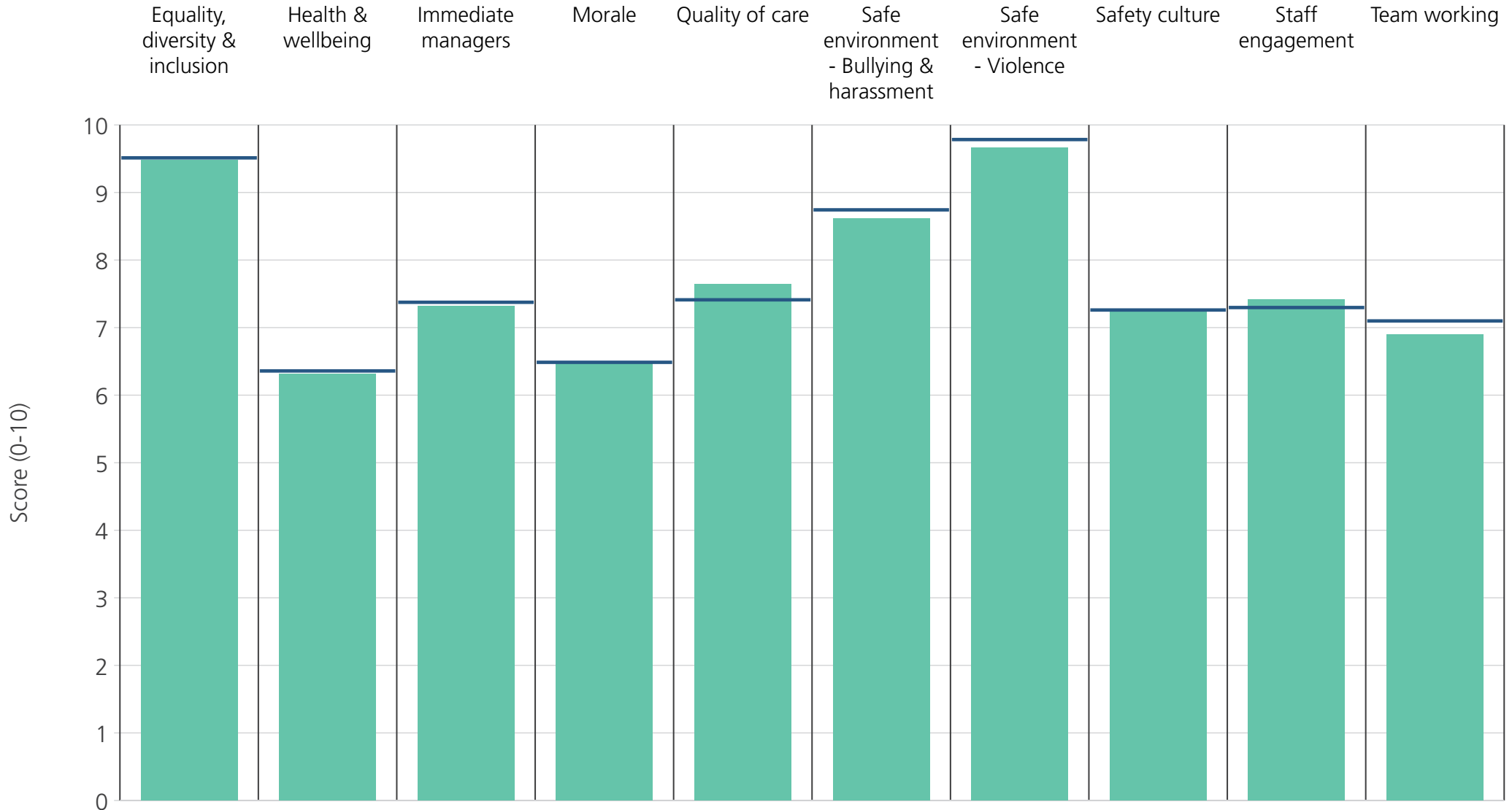
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

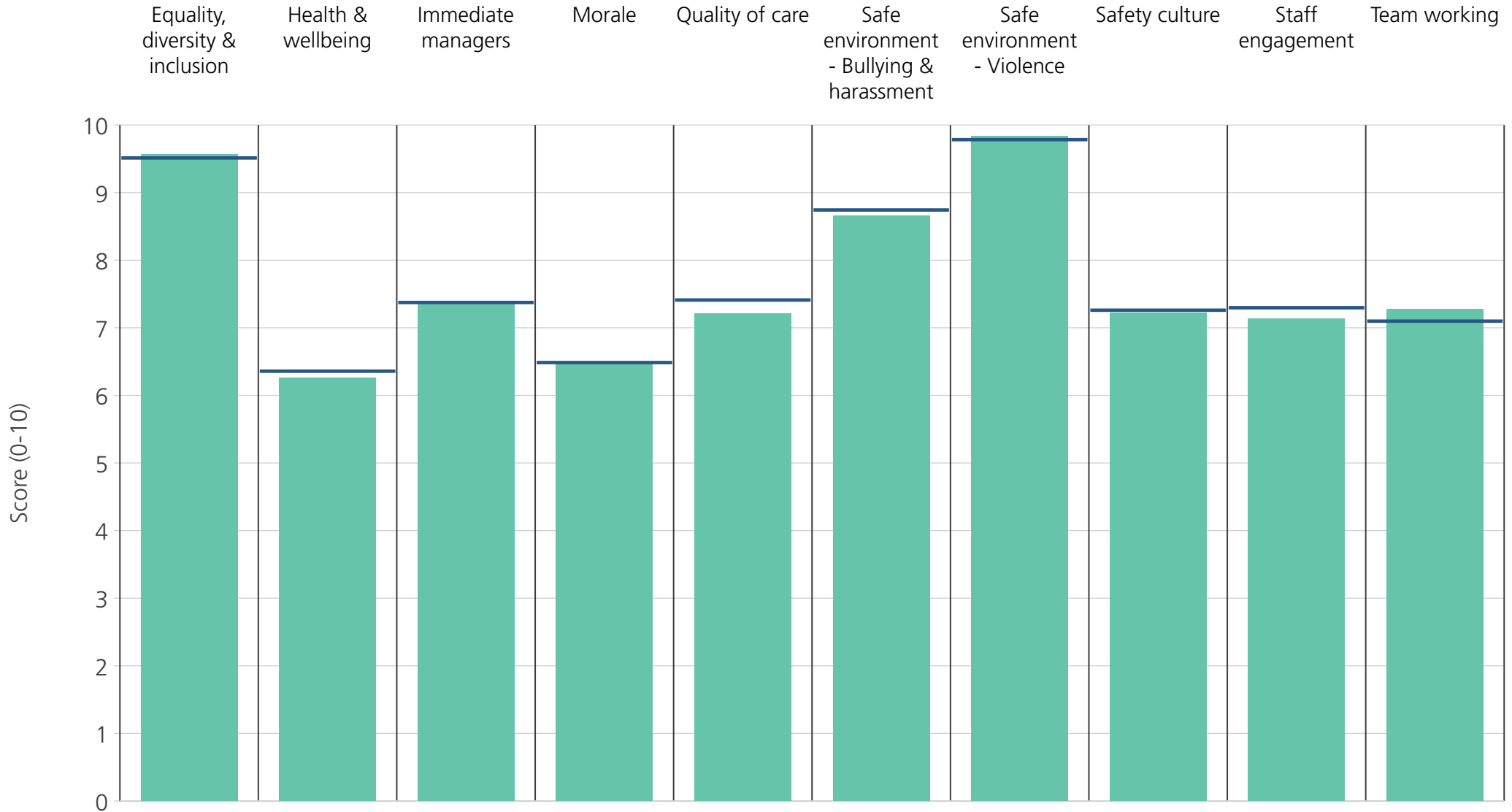
Hertfordshire Community NHS Trust
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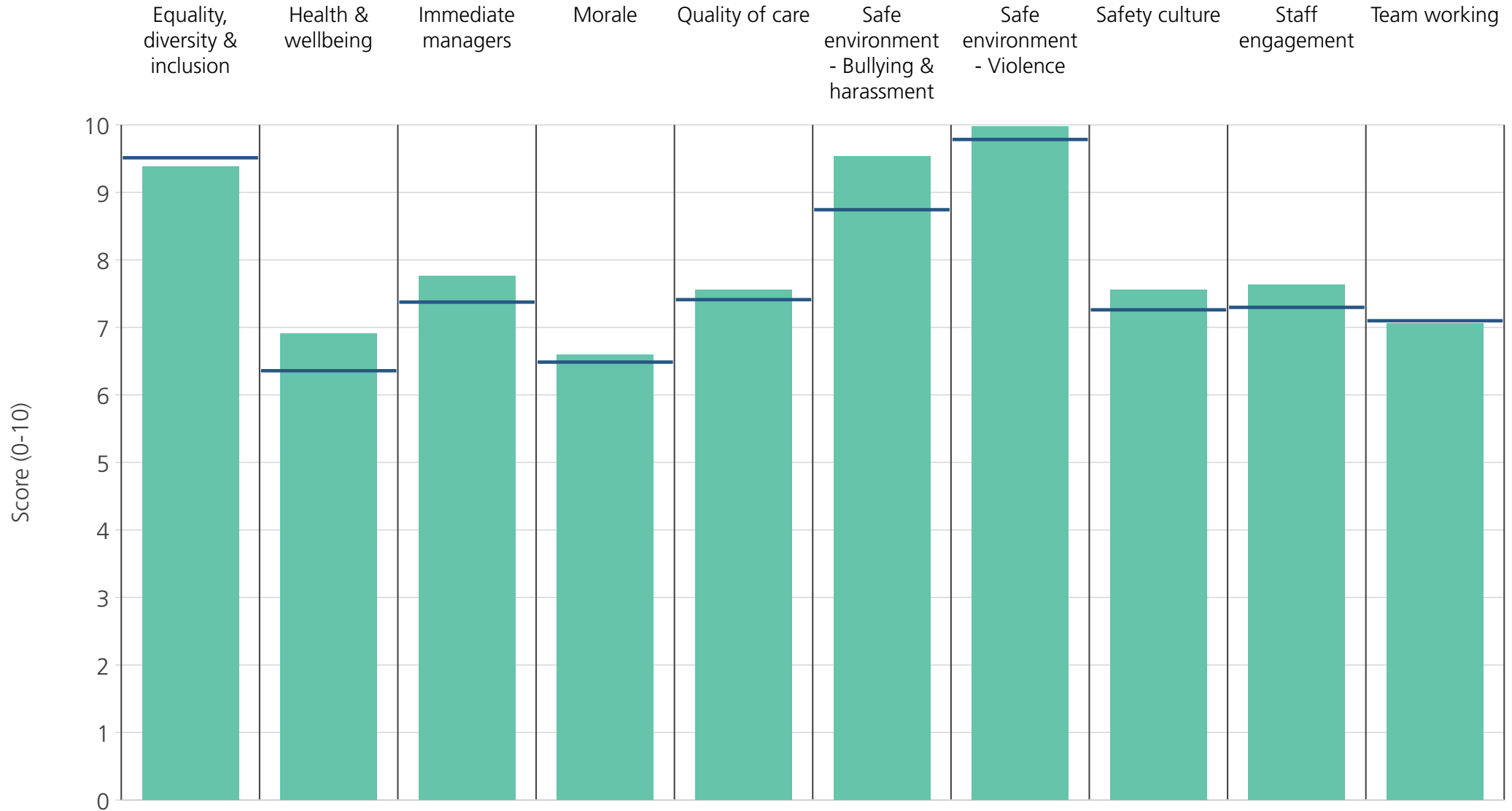
Directorate										
Your org	9.5	6.4	7.4	6.5	7.4	8.7	9.8	7.3	7.3	7.1
Responses	9	9	9	9	7	9	9	9	9	9



Directorate	9.5	6.3	7.3	6.5	7.6	8.6	9.7	7.2	7.4	6.9
Your org	9.5	6.4	7.4	6.5	7.4	8.7	9.8	7.3	7.3	7.1
Responses	554	554	555	553	531	527	552	555	560	551



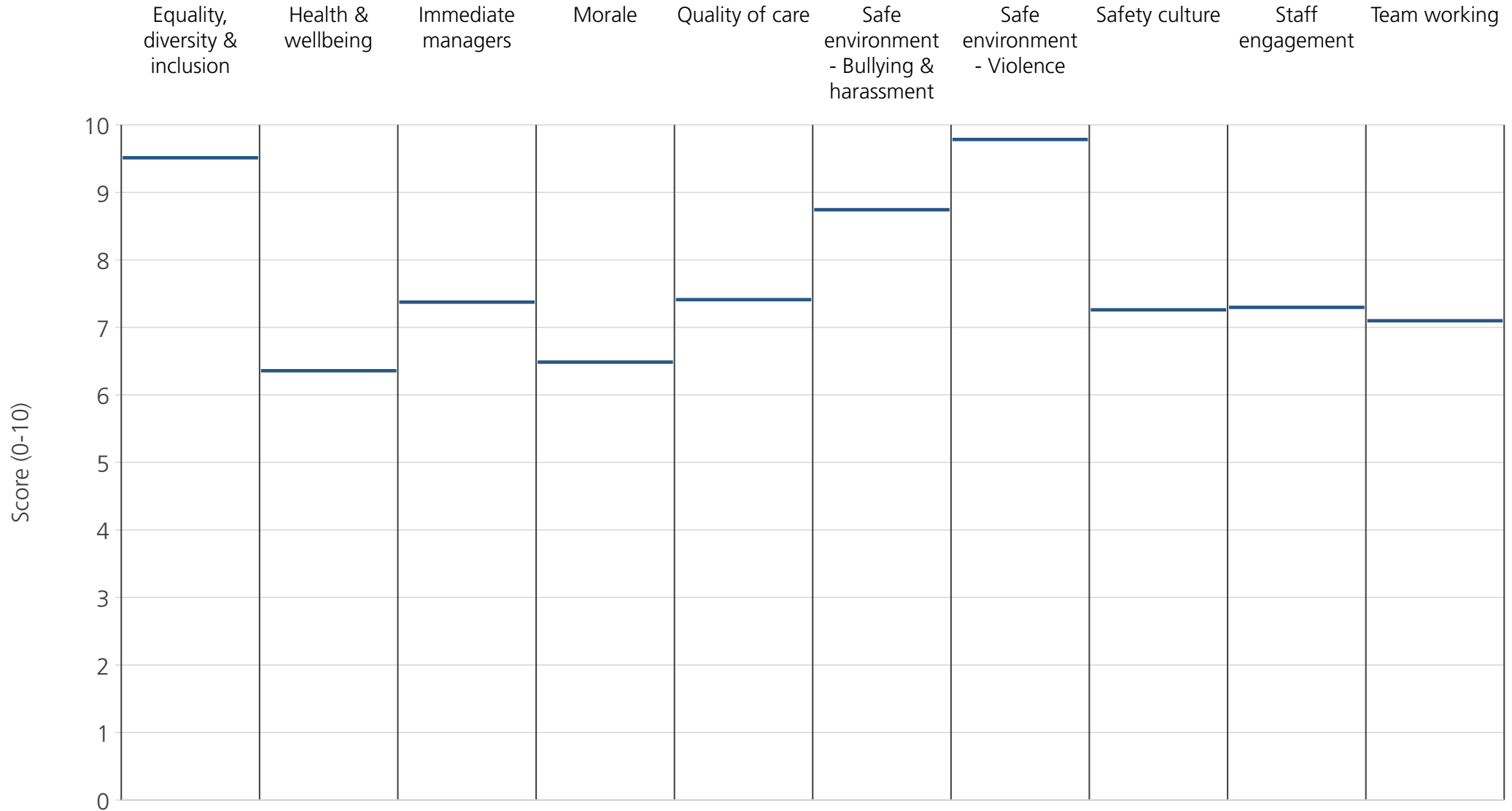
Directorate	9.6	6.3	7.3	6.5	7.2	8.7	9.8	7.2	7.1	7.3
Your org	9.5	6.4	7.4	6.5	7.4	8.7	9.8	7.3	7.3	7.1
Responses	661	664	664	660	637	632	663	662	668	658



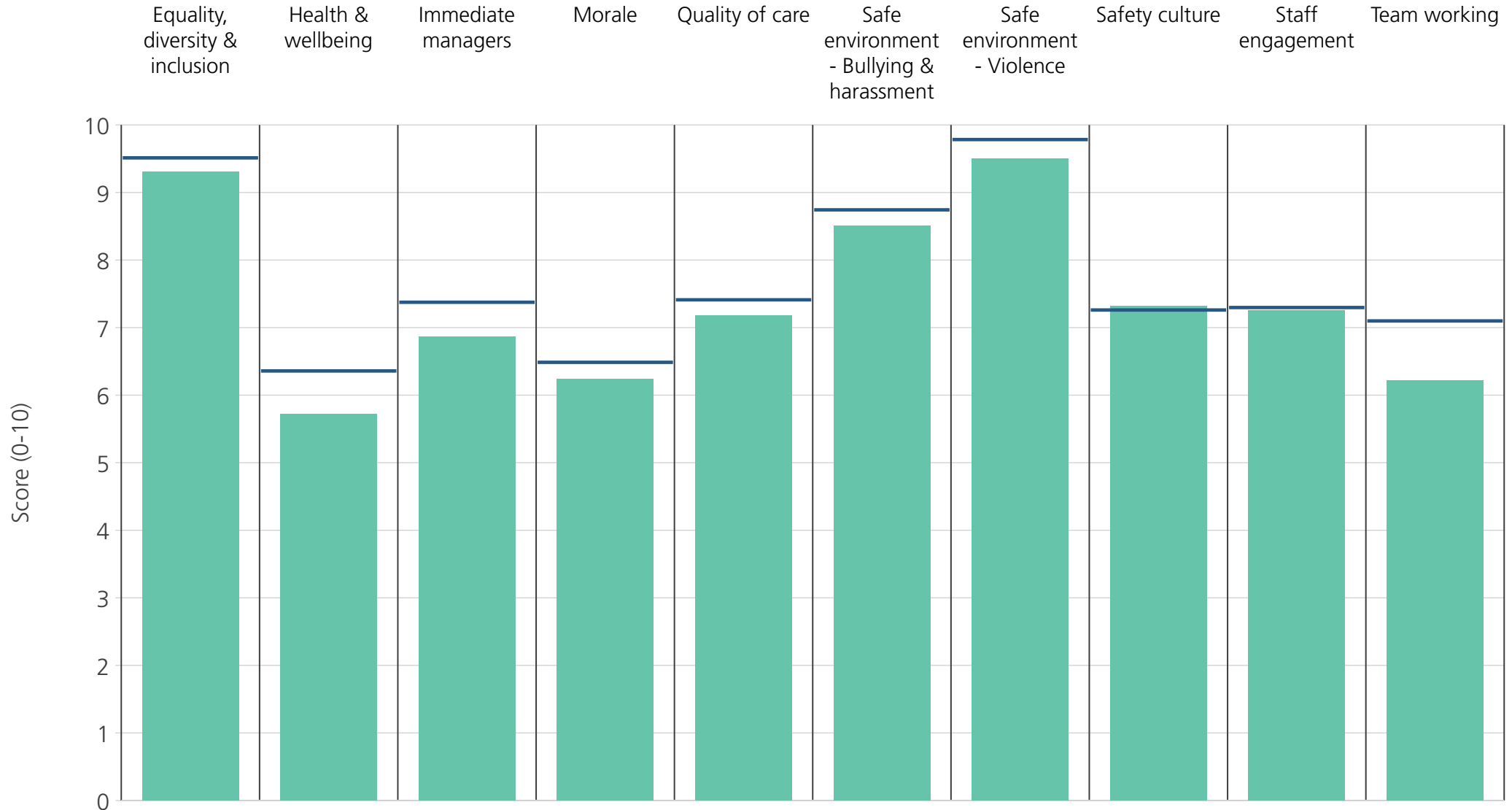
Directorate	9.4	6.9	7.8	6.6	7.6	9.5	10.0	7.6	7.6	7.1
Your org	9.5	6.4	7.4	6.5	7.4	8.7	9.8	7.3	7.3	7.1
Responses	147	147	147	145	87	142	147	145	148	146

Directorates 2

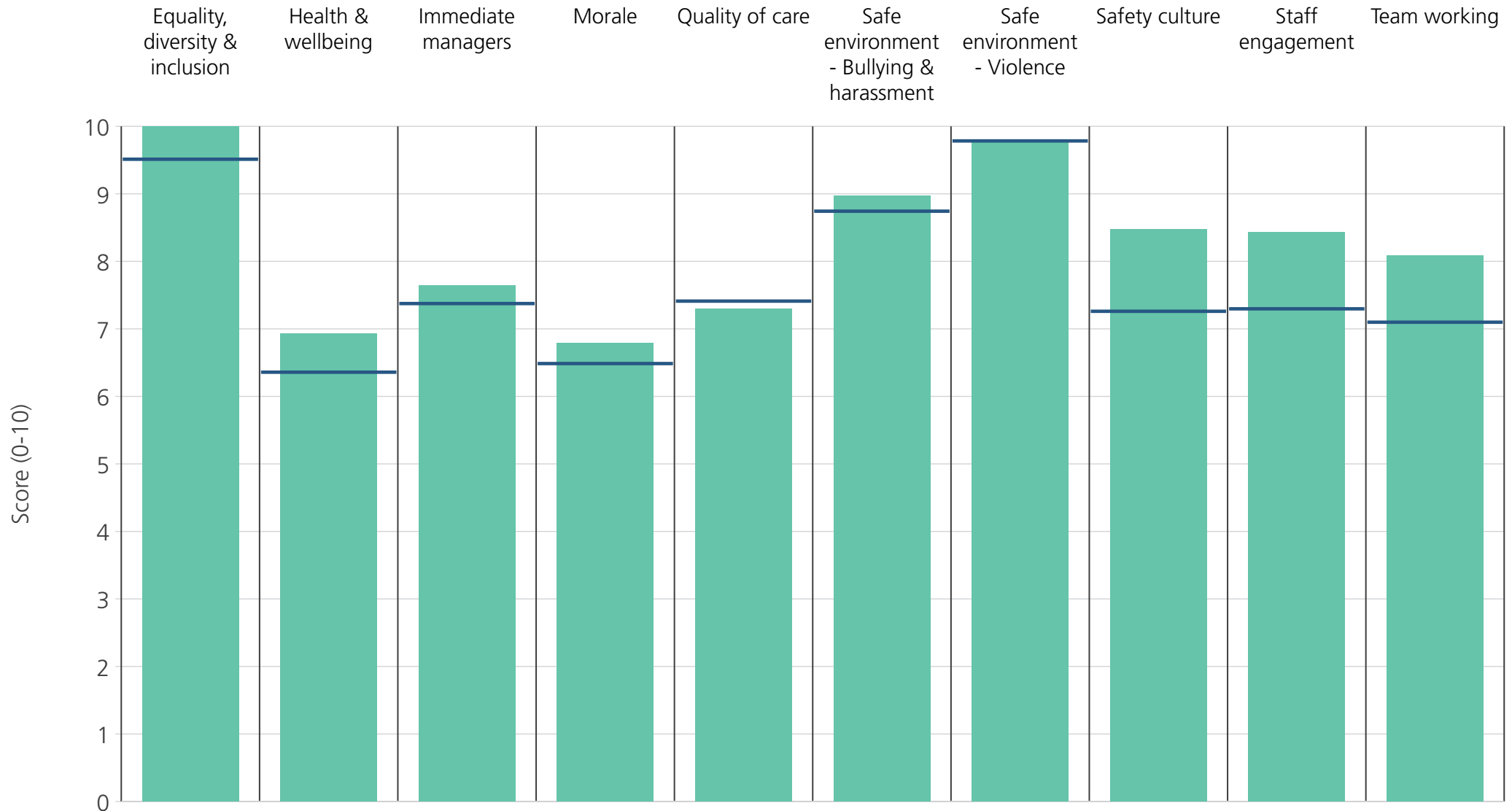
Hertfordshire Community NHS Trust
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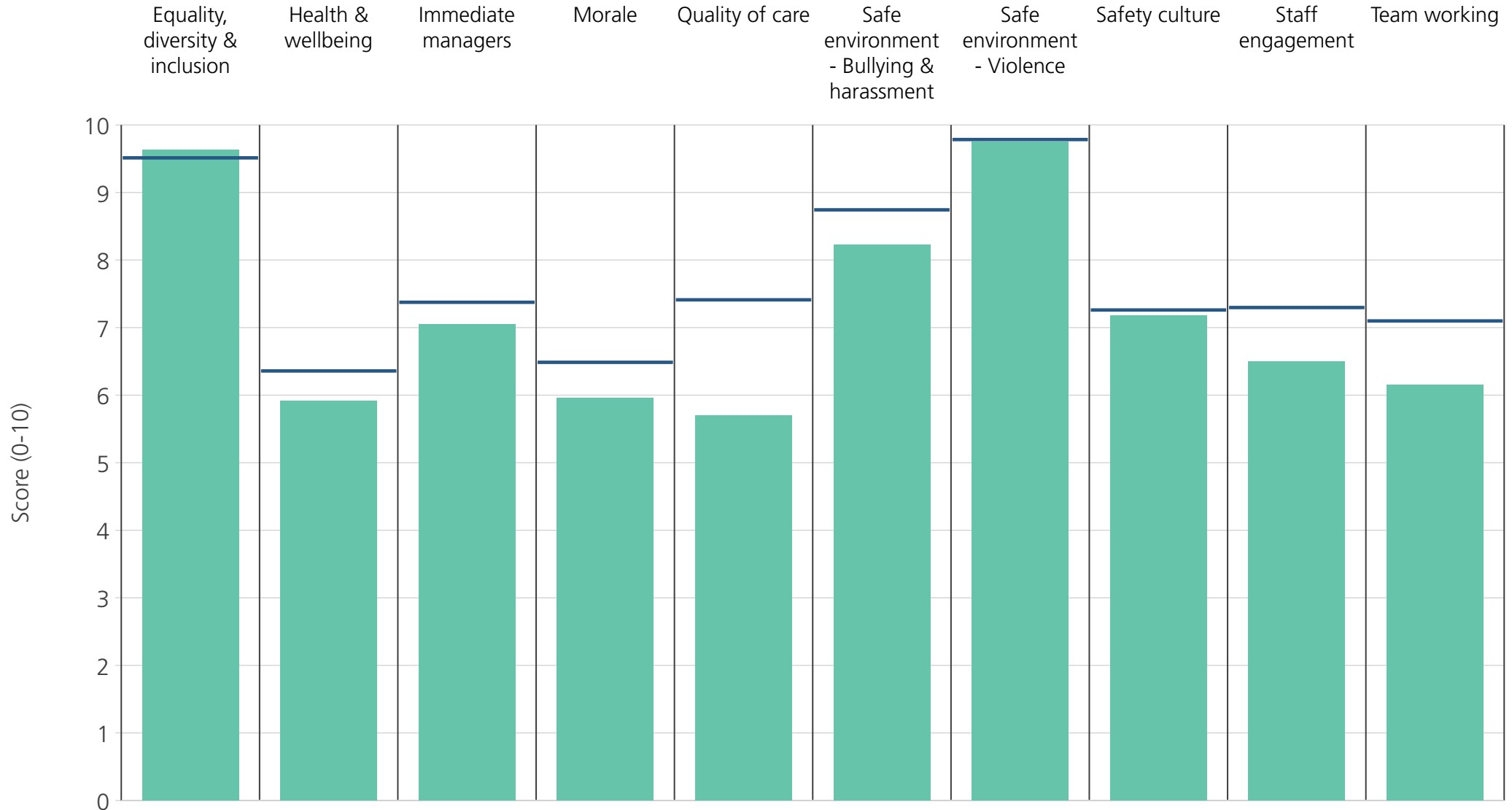
Directorate										
Your org	9.5	6.4	7.4	6.5	7.4	8.7	9.8	7.3	7.3	7.1
Responses	9	9	9	9	7	9	9	9	9	9



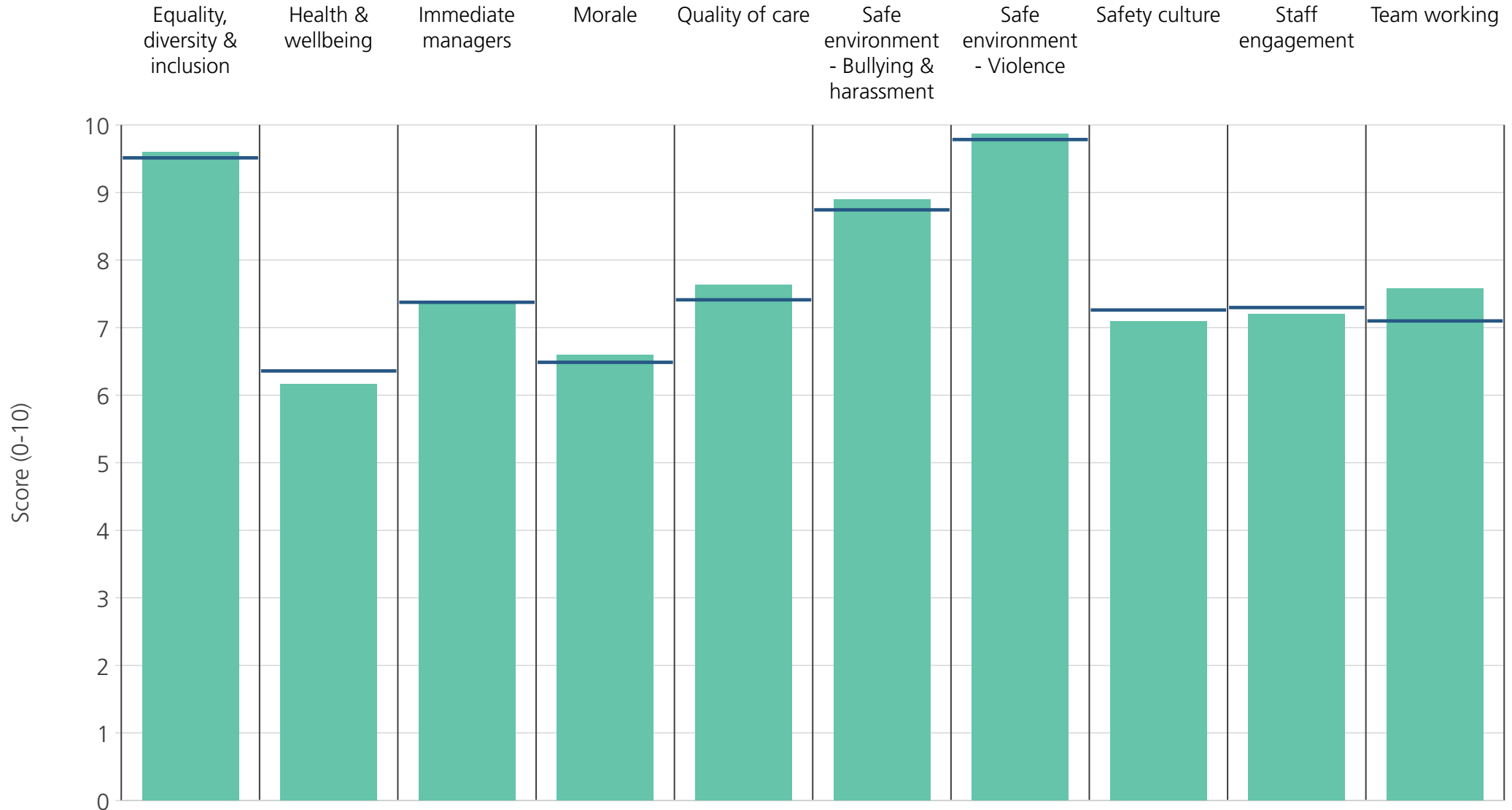
Directorate	9.3	5.7	6.9	6.2	7.2	8.5	9.5	7.3	7.3	6.2
Your org	9.5	6.4	7.4	6.5	7.4	8.7	9.8	7.3	7.3	7.1
Responses	106	107	107	107	100	103	107	107	107	104



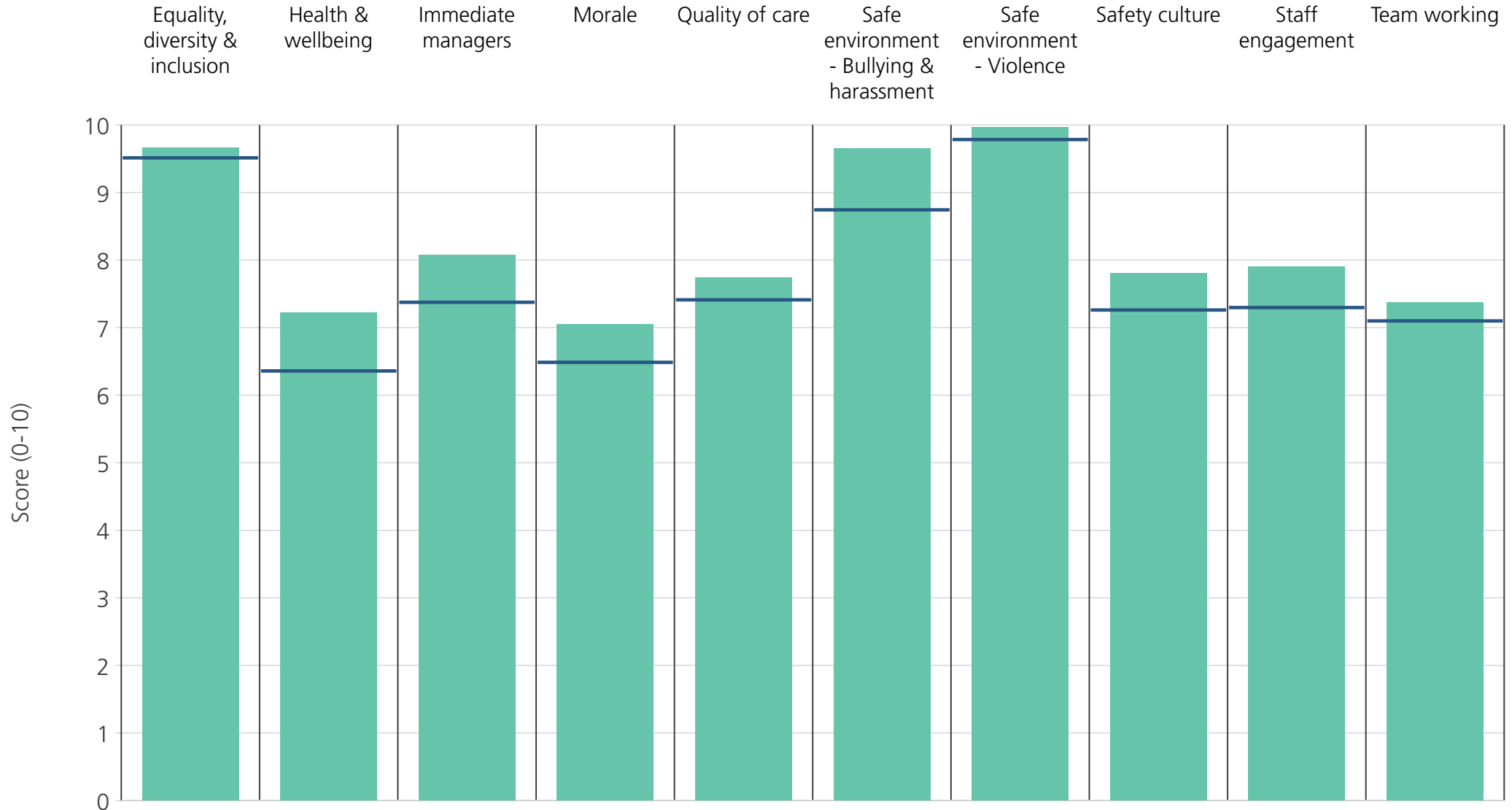
Directorate	10.0	6.9	7.6	6.8	7.3	9.0	9.8	8.5	8.4	8.1
Your org	9.5	6.4	7.4	6.5	7.4	8.7	9.8	7.3	7.3	7.1
Responses	14	14	14	14	12	13	14	14	15	15



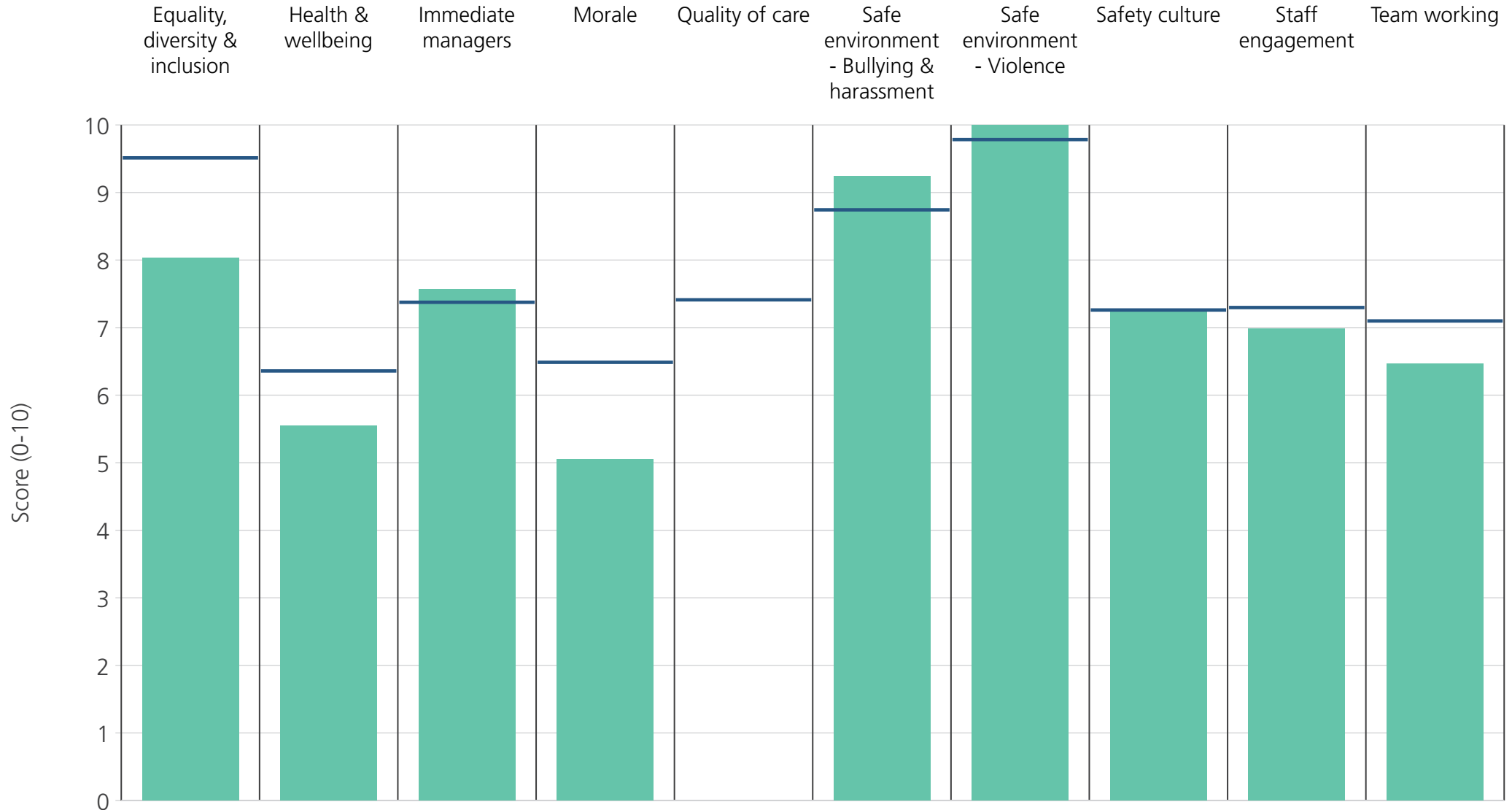
Directorate	9.6	5.9	7.0	6.0	5.7	8.2	9.7	7.2	6.5	6.2
Your org	9.5	6.4	7.4	6.5	7.4	8.7	9.8	7.3	7.3	7.1
Responses	146	146	146	146	141	145	146	146	146	143



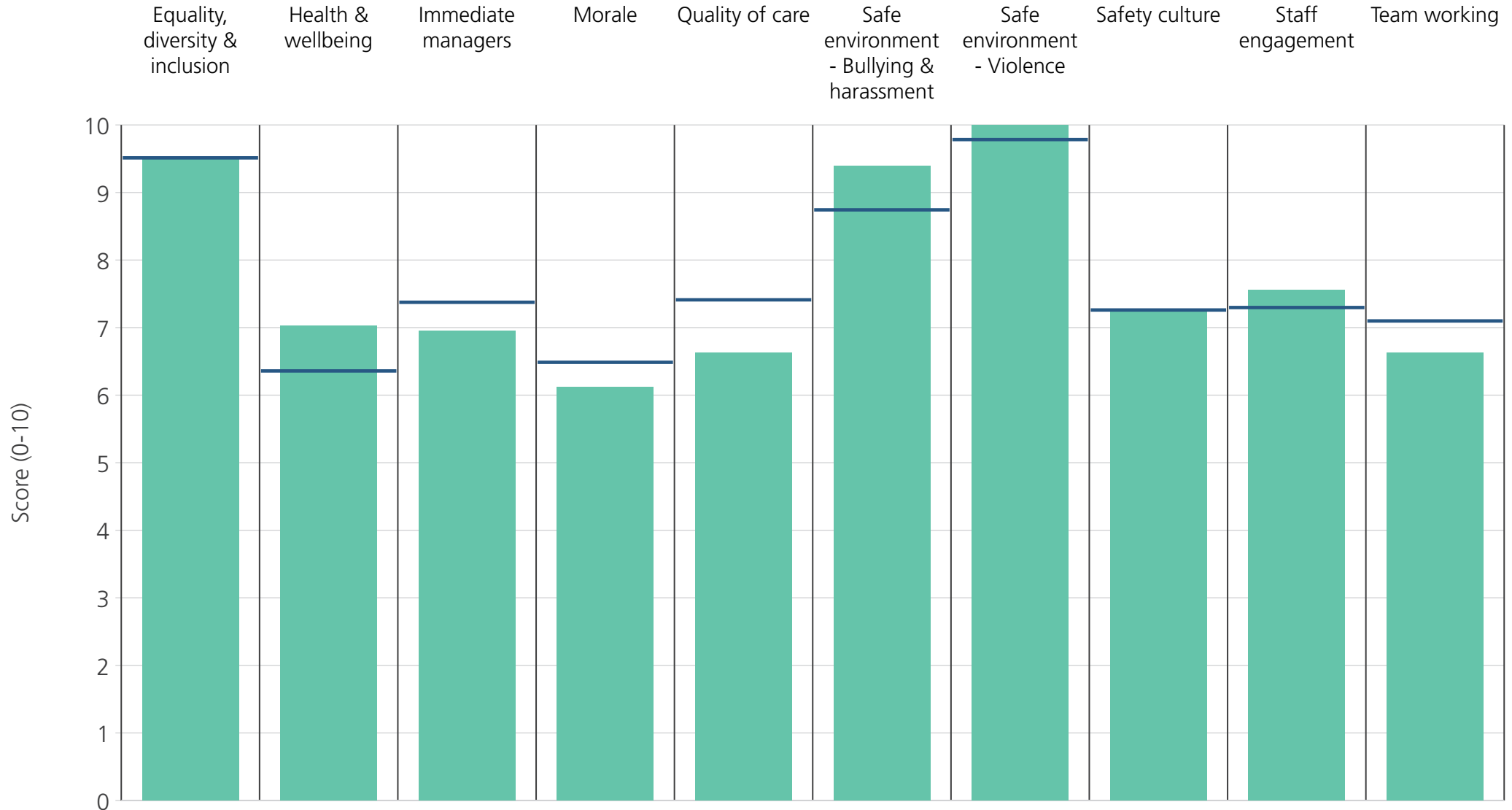
Directorate	9.6	6.2	7.4	6.6	7.6	8.9	9.9	7.1	7.2	7.6
Your org	9.5	6.4	7.4	6.5	7.4	8.7	9.8	7.3	7.3	7.1
Responses	332	334	334	332	322	312	333	332	337	333



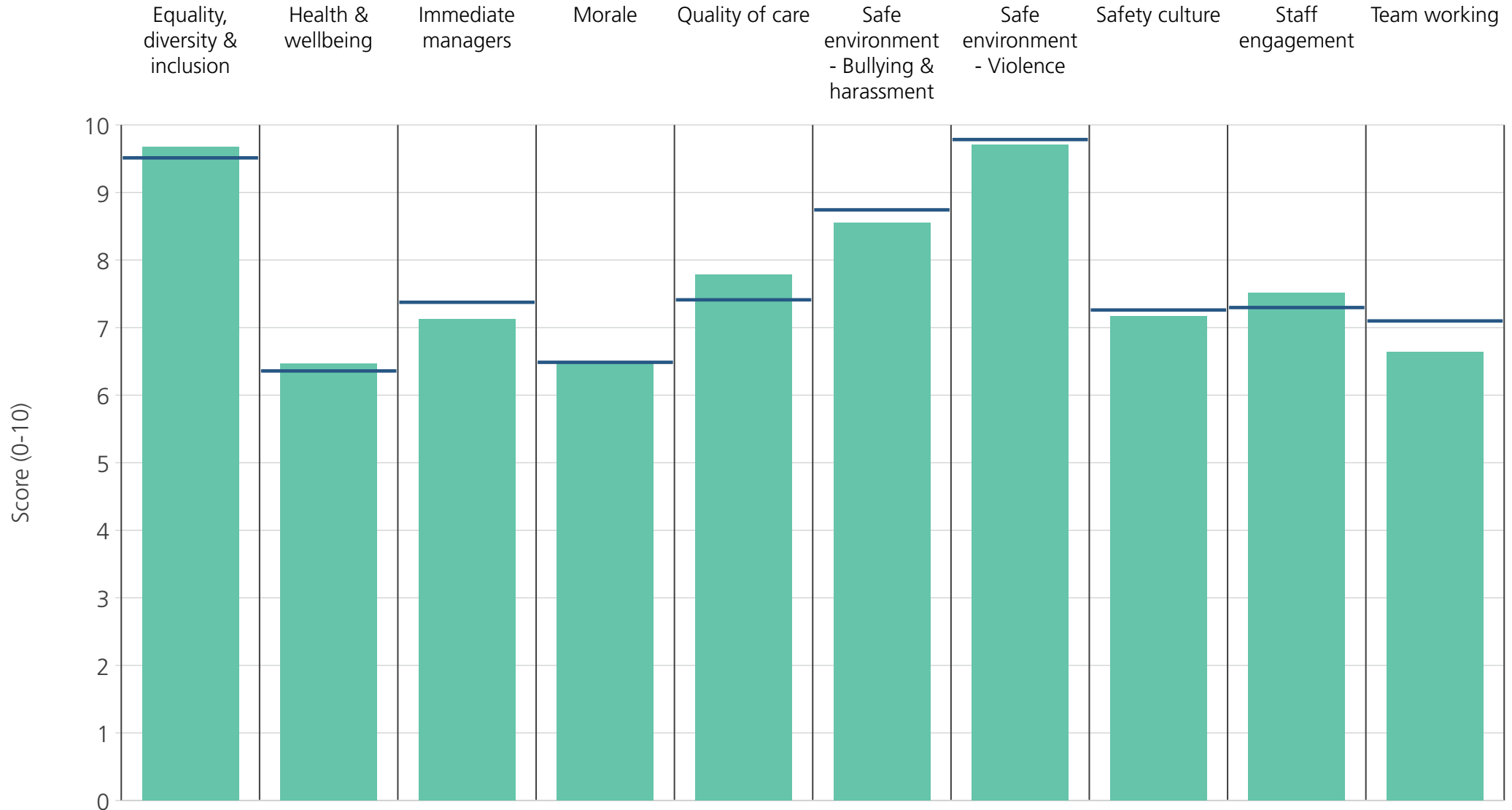
Directorate	9.7	7.2	8.1	7.0	7.7	9.7	10.0	7.8	7.9	7.4
Your org	9.5	6.4	7.4	6.5	7.4	8.7	9.8	7.3	7.3	7.1
Responses	90	90	90	89	60	86	90	89	90	88



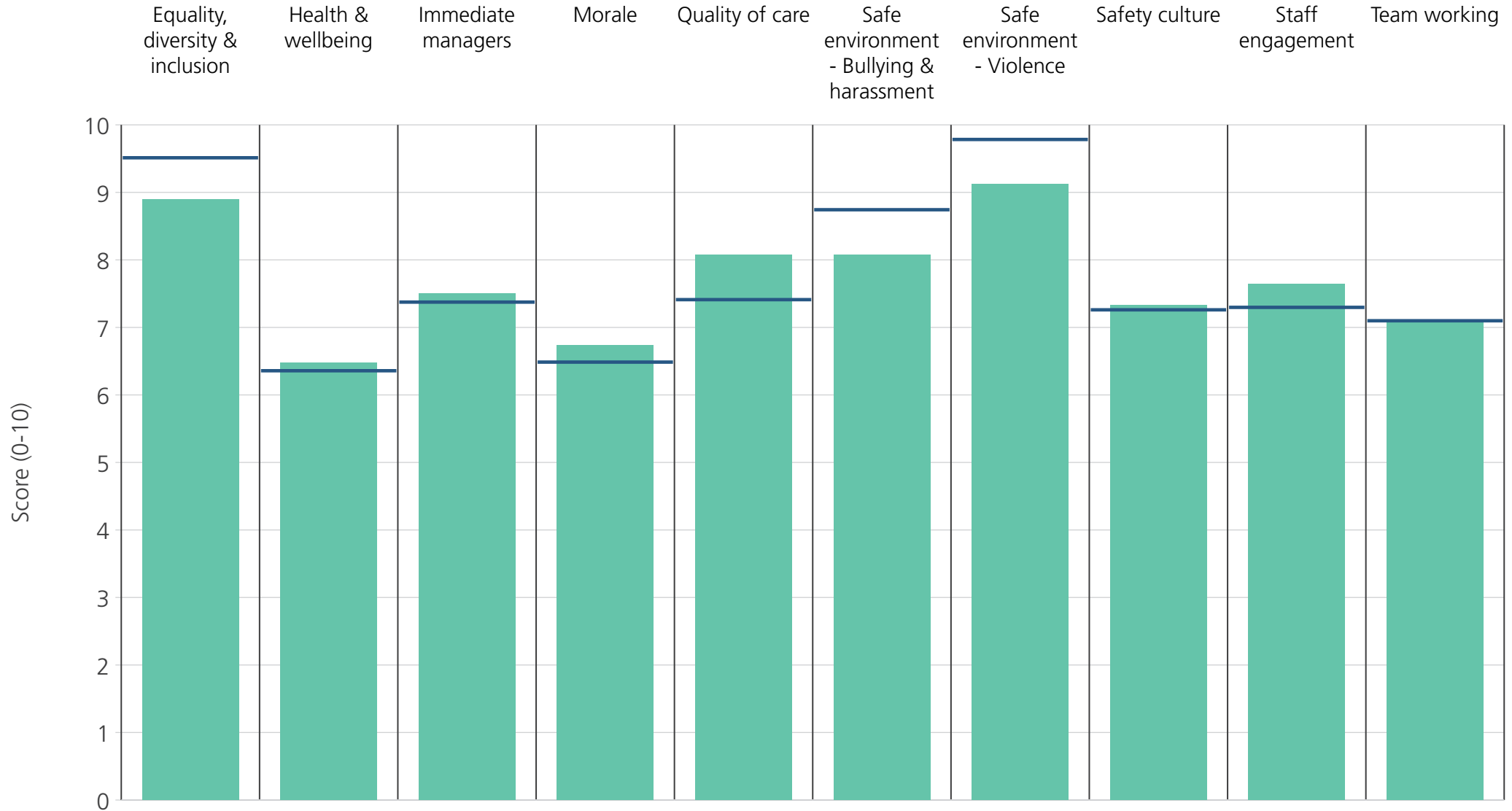
Directorate	8.0	5.6	7.6	5.0	7.4	9.2	10.0	7.3	7.0	6.5
Your org	9.5	6.4	7.4	6.5	7.4	8.7	9.8	7.3	7.3	7.1
Responses	22	22	22	21	10	22	22	21	23	23



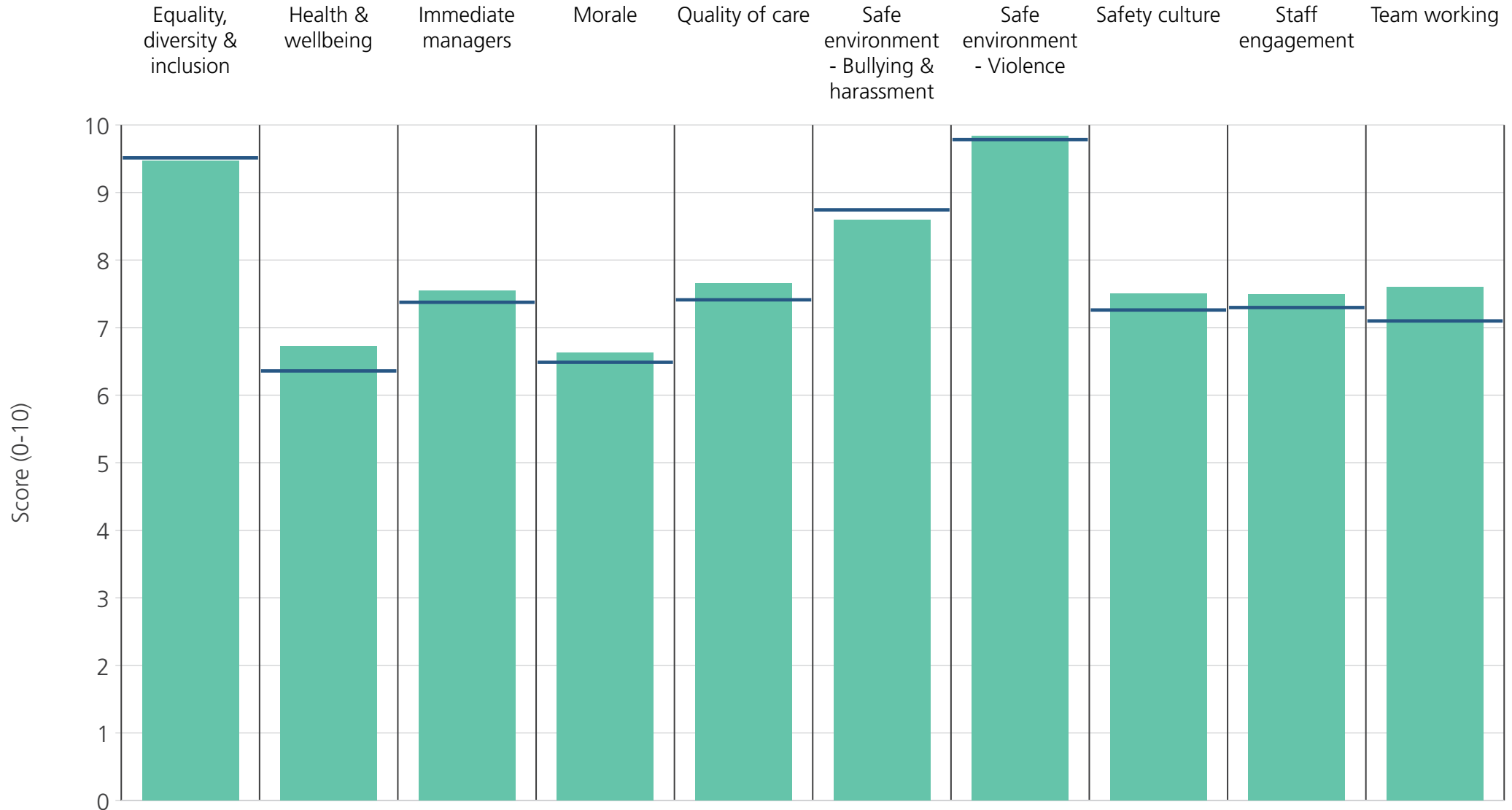
Directorate	9.5	7.0	7.0	6.1	6.6	9.4	10.0	7.2	7.6	6.6
Your org	9.5	6.4	7.4	6.5	7.4	8.7	9.8	7.3	7.3	7.1
Responses	23	23	23	23	11	22	23	23	23	23



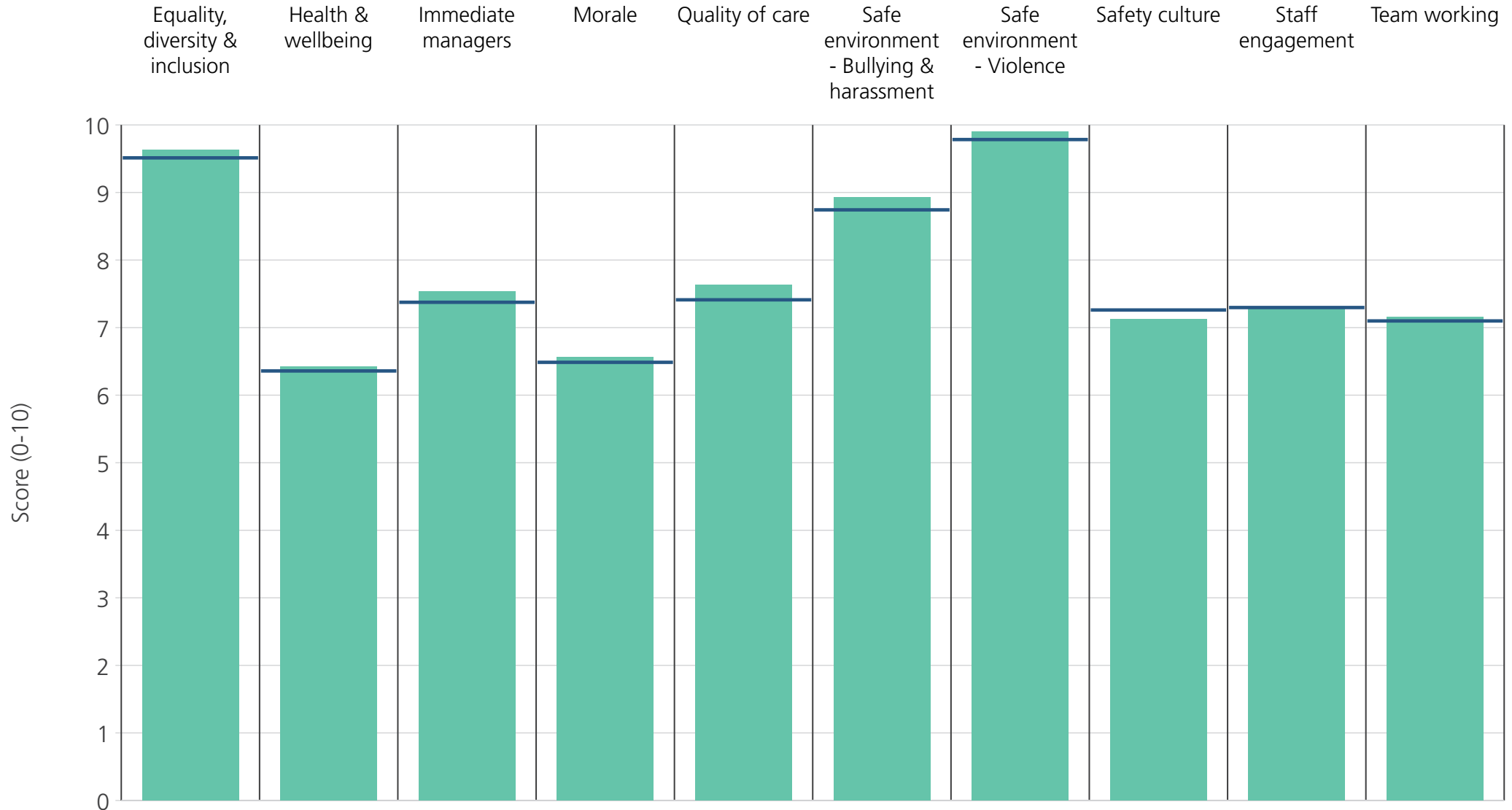
Directorate	9.7	6.5	7.1	6.5	7.8	8.6	9.7	7.2	7.5	6.6
Your org	9.5	6.4	7.4	6.5	7.4	8.7	9.8	7.3	7.3	7.1
Responses	114	115	115	115	108	106	113	115	117	115



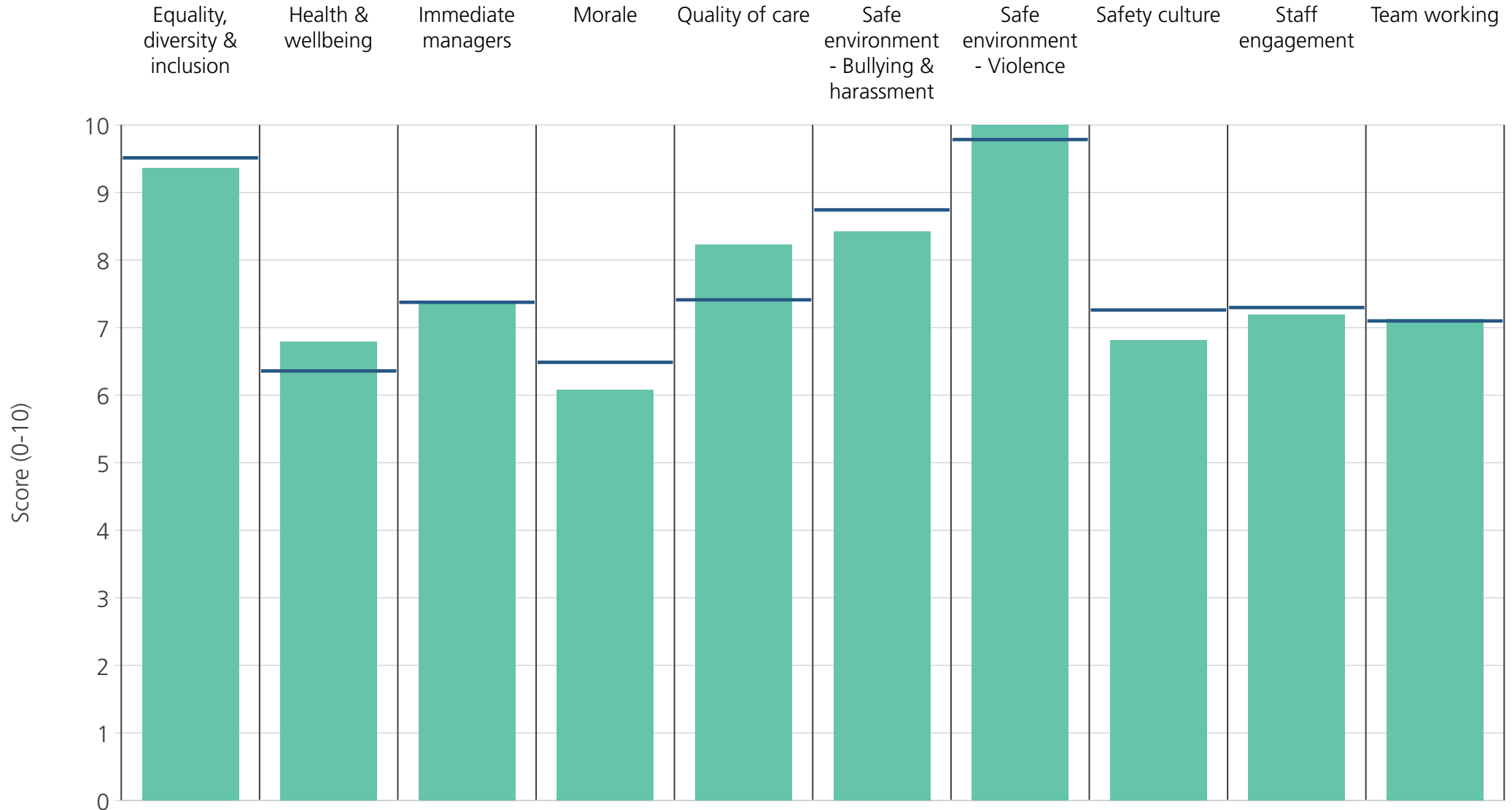
Directorate	8.9	6.5	7.5	6.7	8.1	8.1	9.1	7.3	7.6	7.1
Your org	9.5	6.4	7.4	6.5	7.4	8.7	9.8	7.3	7.3	7.1
Responses	81	80	80	79	79	78	80	80	81	80



Directorate	9.5	6.7	7.5	6.6	7.7	8.6	9.8	7.5	7.5	7.6
Your org	9.5	6.4	7.4	6.5	7.4	8.7	9.8	7.3	7.3	7.1
Responses	183	184	184	182	174	175	184	184	185	182



Directorate	9.6	6.4	7.5	6.6	7.6	8.9	9.9	7.1	7.3	7.2
Your org	9.5	6.4	7.4	6.5	7.4	8.7	9.8	7.3	7.3	7.1
Responses	230	229	230	229	223	220	229	230	231	229



Directorate	9.4	6.8	7.4	6.1	8.2	8.4	10.0	6.8	7.2	7.1
Your org	9.5	6.4	7.4	6.5	7.4	8.7	9.8	7.3	7.3	7.1
Responses	21	21	21	21	15	19	21	21	21	20