

The Shrewsbury and Telford Hospital NHS Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for The Shrewsbury and Telford Hospital NHS Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

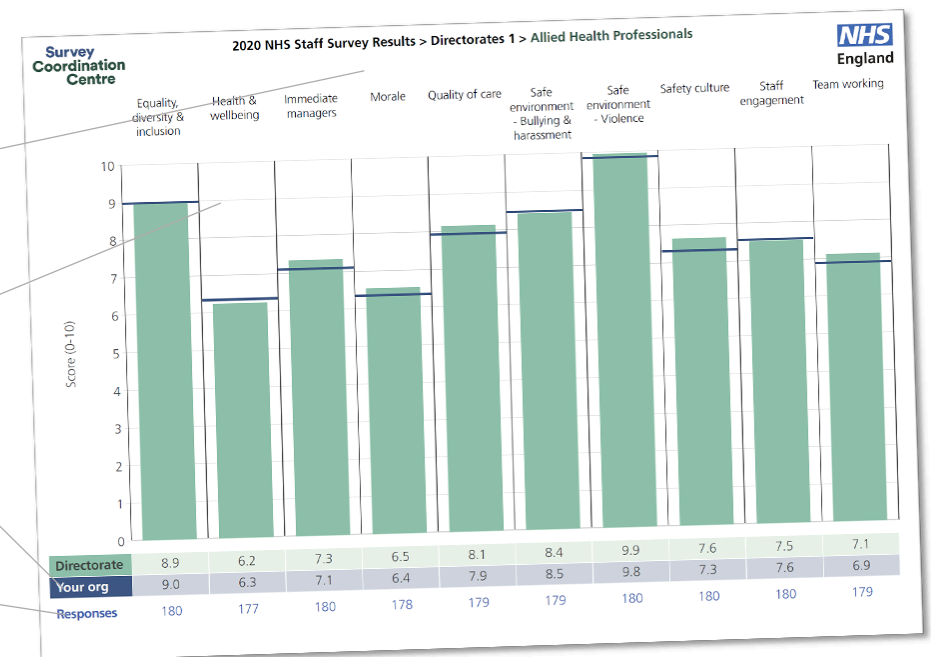
The directorate breakdowns used in this report were provided and defined by The Shrewsbury and Telford Hospital NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

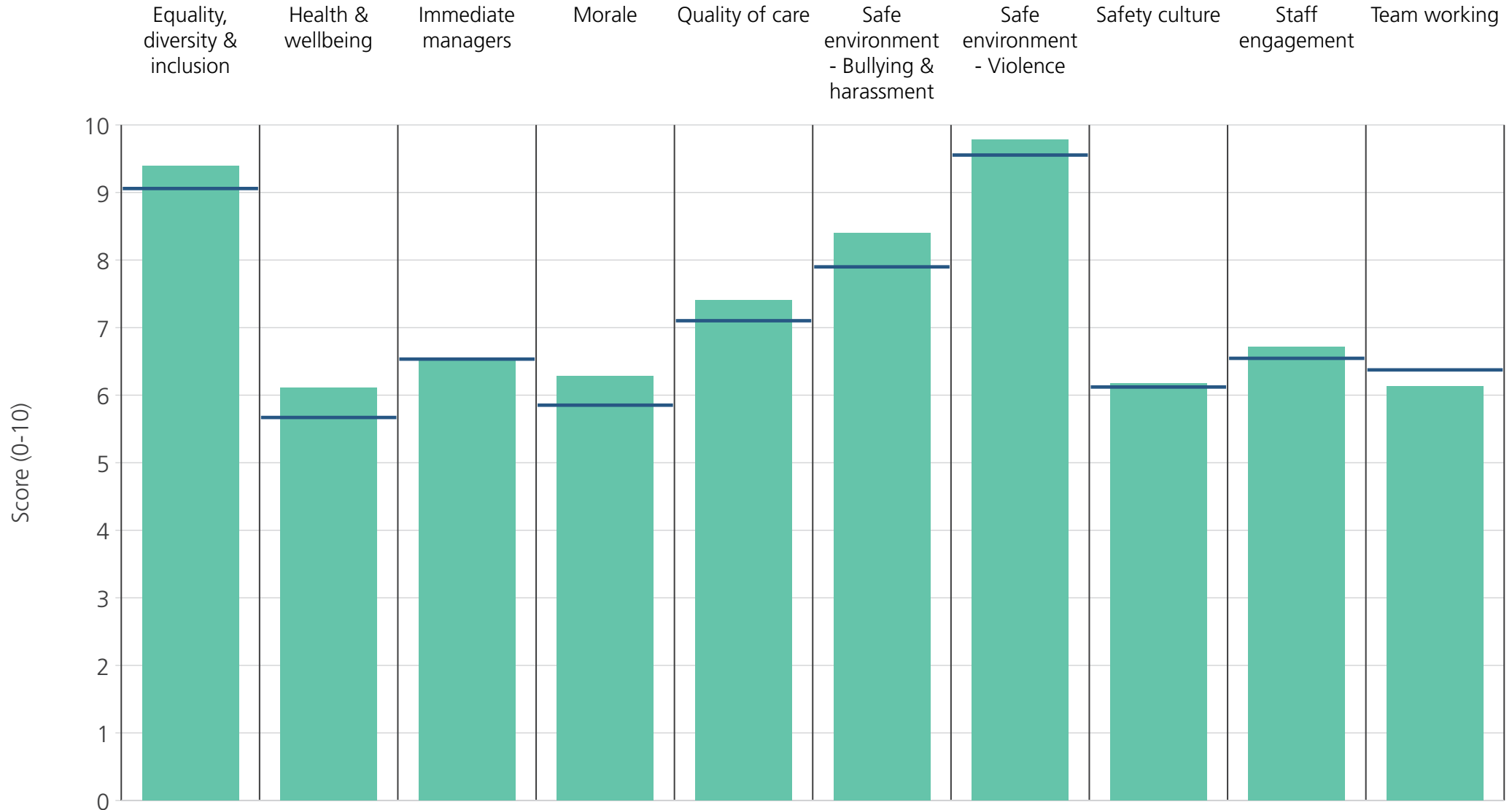
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



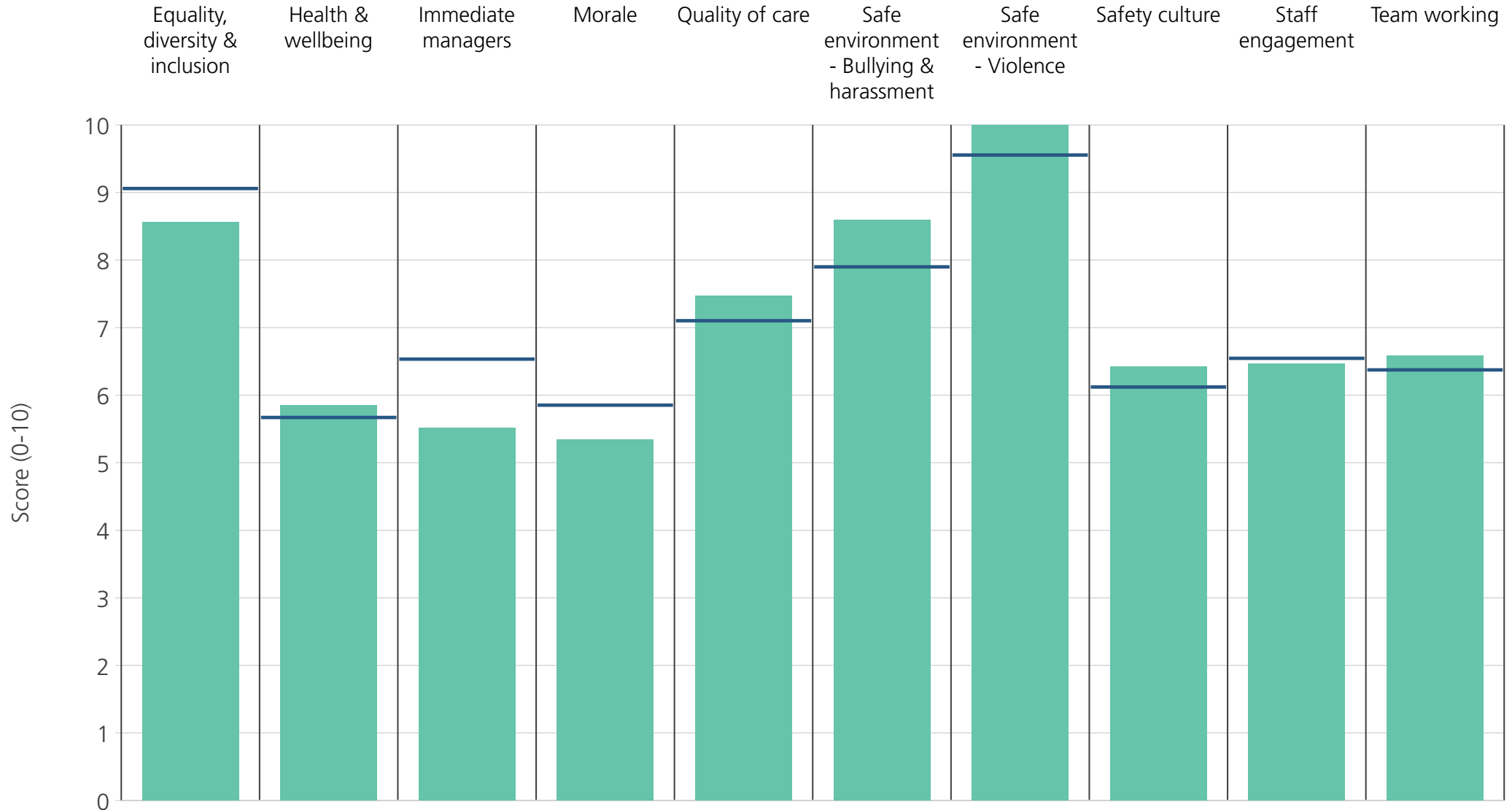
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

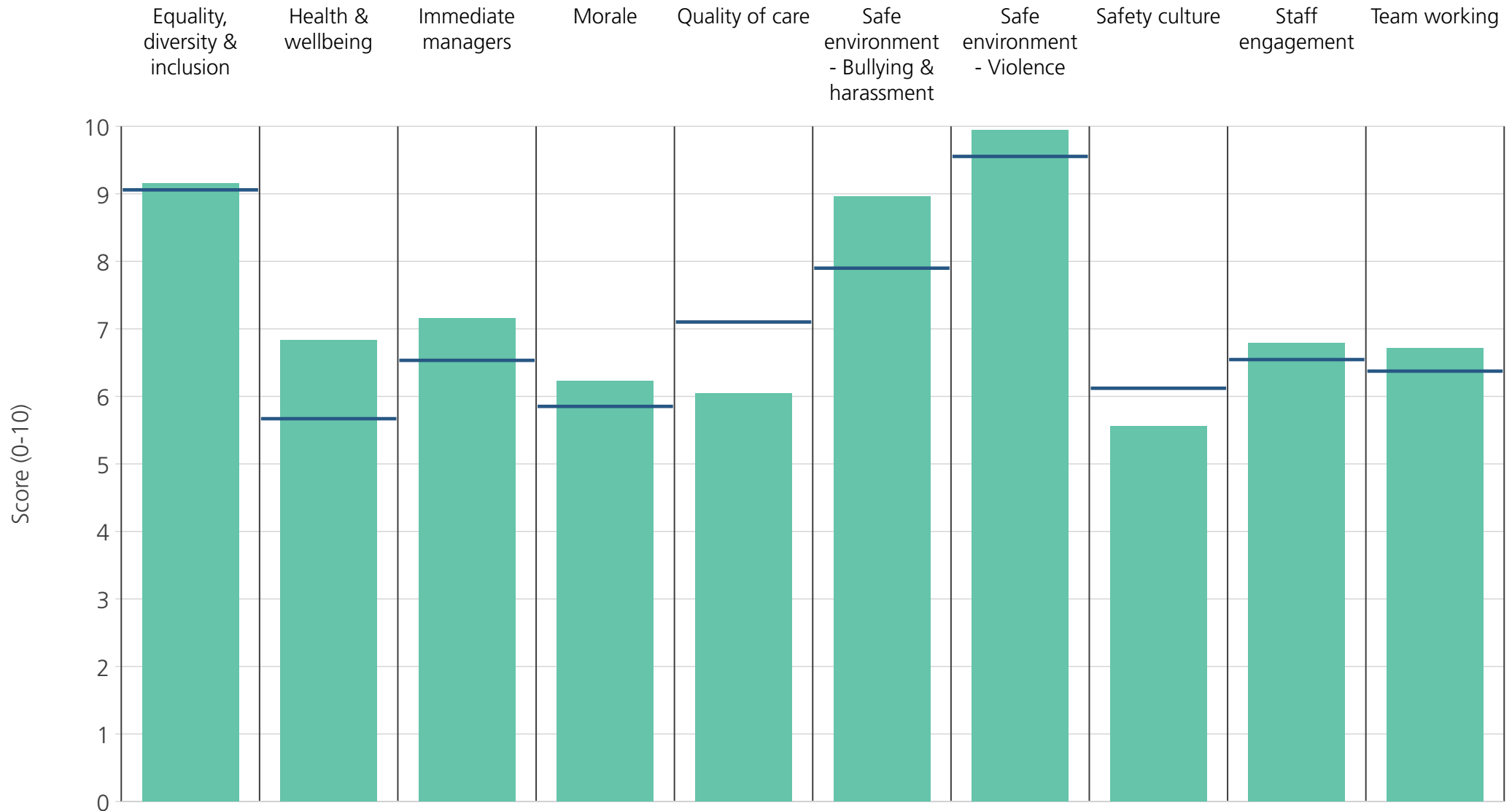
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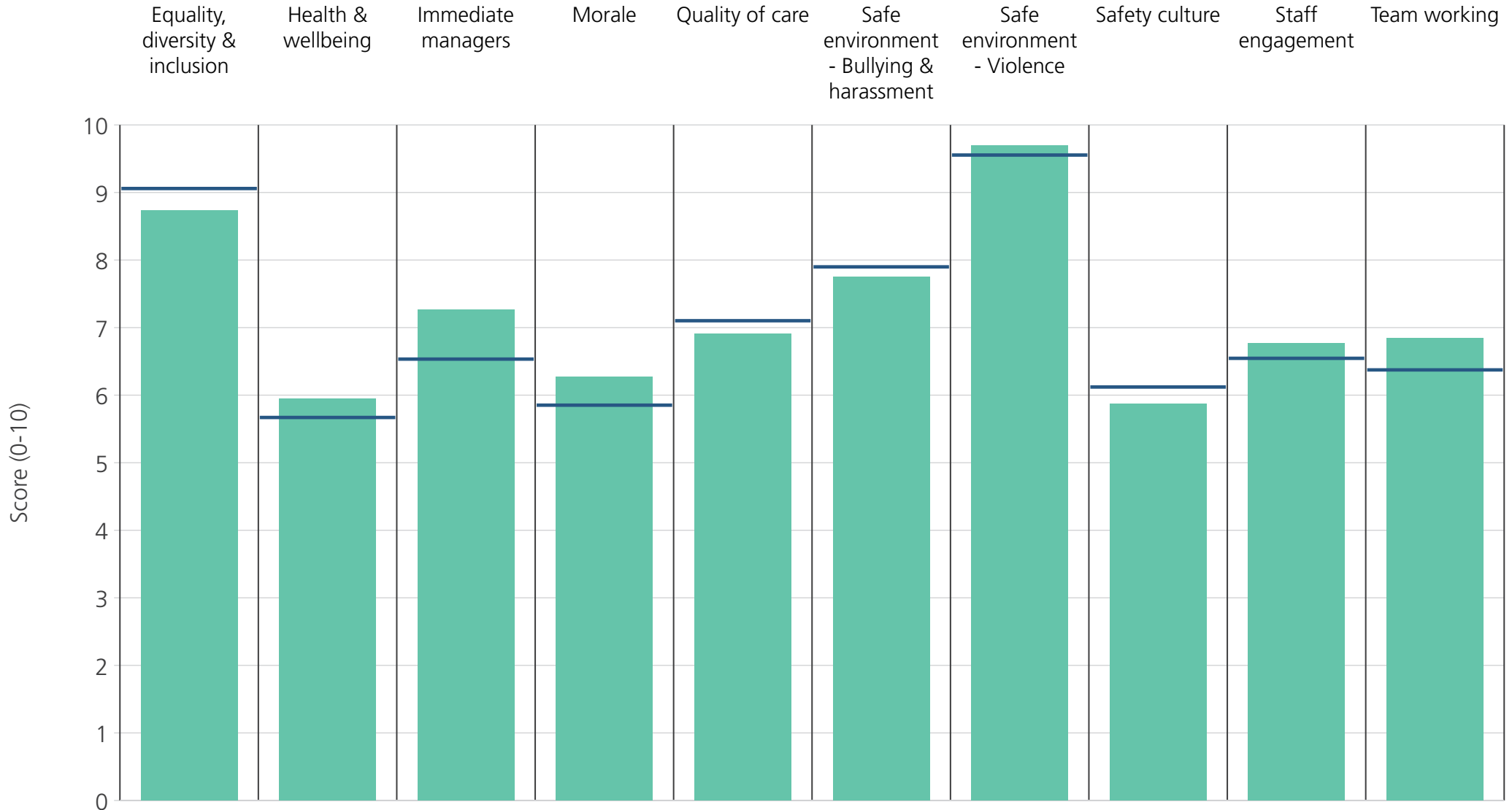
Directorate	9.4	6.1	6.5	6.3	7.4	8.4	9.8	6.2	6.7	6.1
Your org	9.1	5.7	6.5	5.9	7.1	7.9	9.6	6.1	6.5	6.4
Responses	203	206	208	203	156	200	200	204	205	202



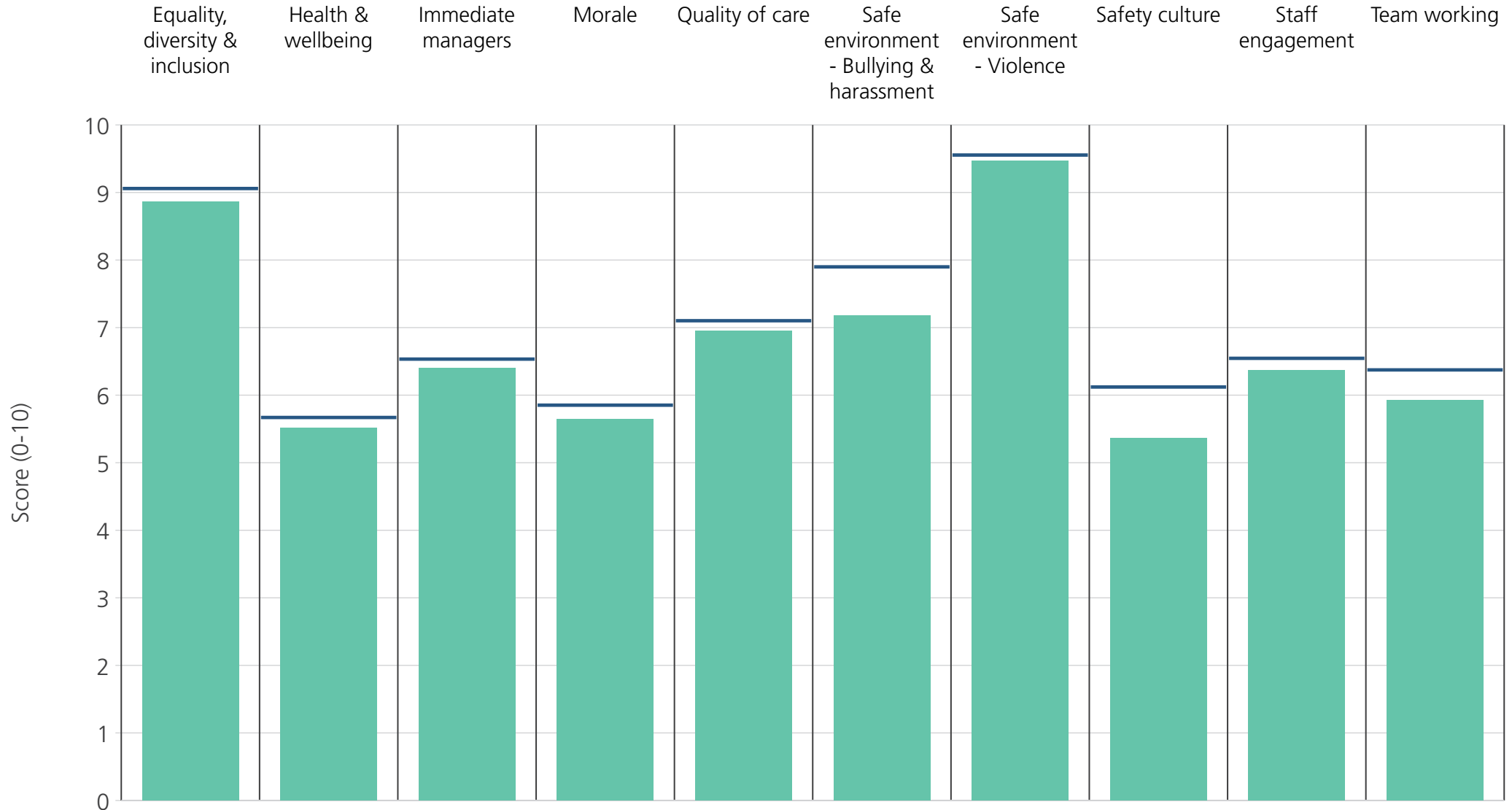
Directorate	8.6	5.8	5.5	5.3	7.5	8.6	10.0	6.4	6.5	6.6
Your org	9.1	5.7	6.5	5.9	7.1	7.9	9.6	6.1	6.5	6.4
Responses	26	26	26	26	13	26	26	26	26	26



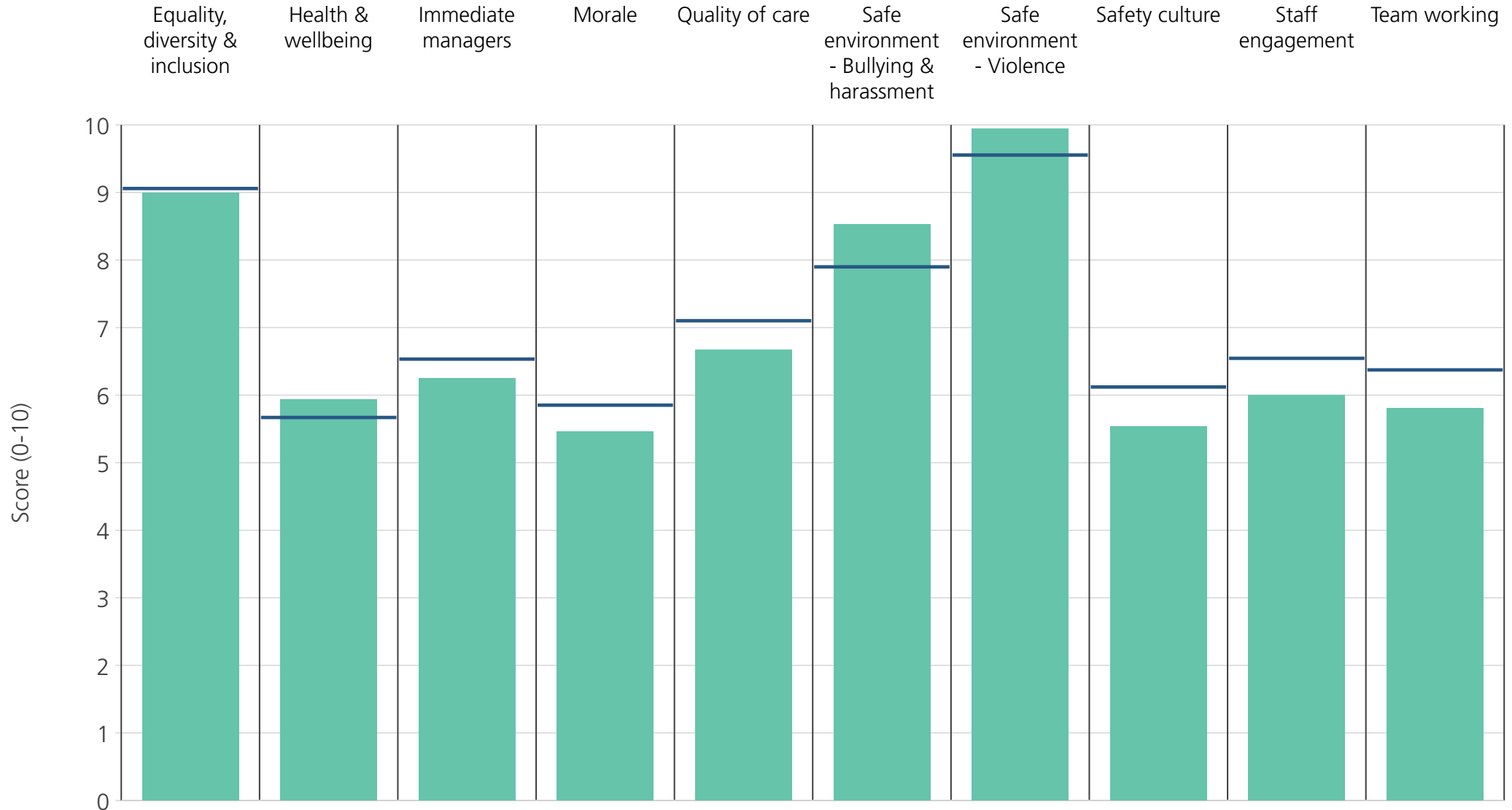
Directorate	9.2	6.8	7.2	6.2	6.0	9.0	9.9	5.6	6.8	6.7
Your org	9.1	5.7	6.5	5.9	7.1	7.9	9.6	6.1	6.5	6.4
Responses	63	64	64	63	37	64	63	63	64	62



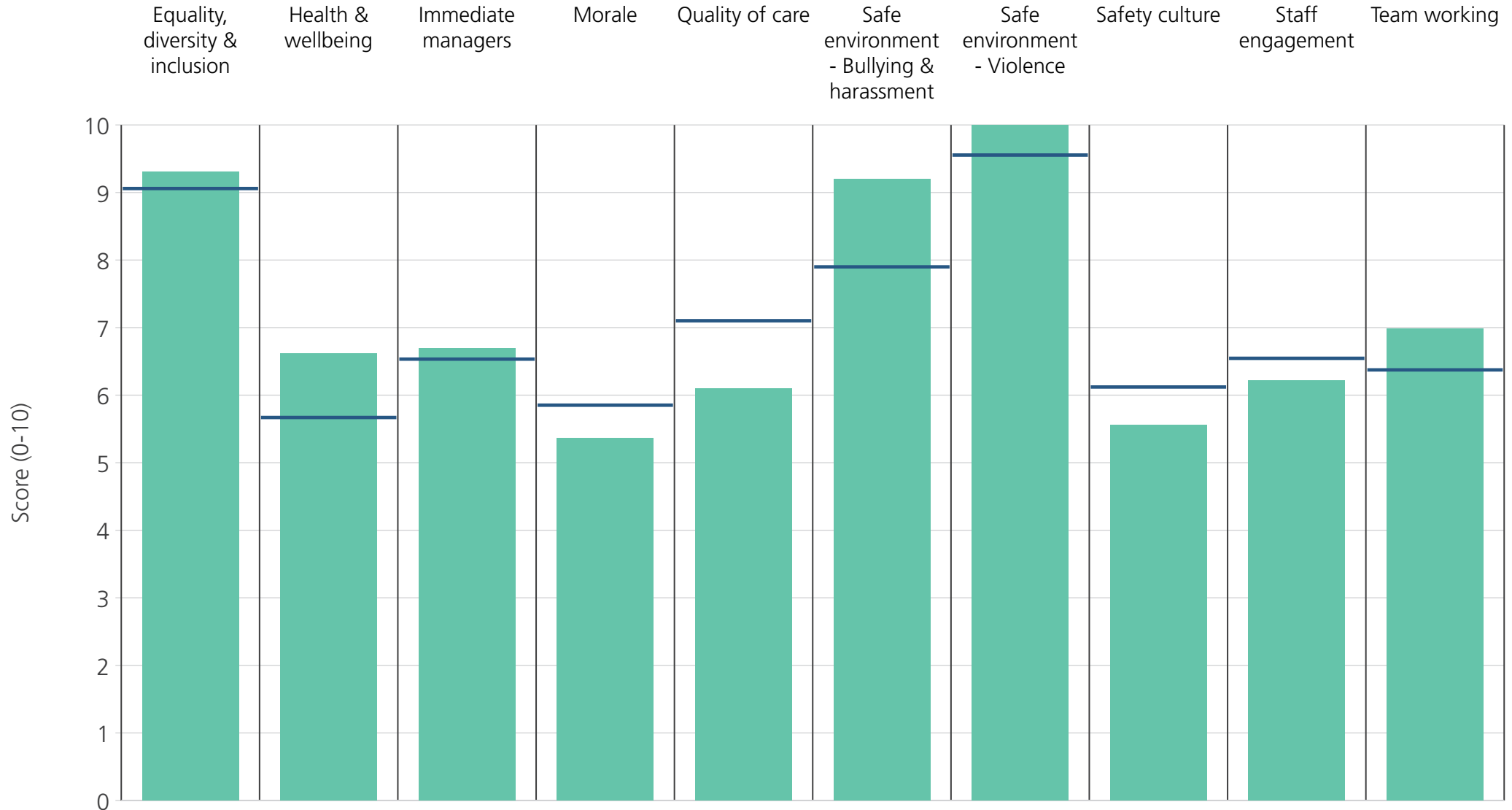
Directorate	8.7	5.9	7.3	6.3	6.9	7.7	9.7	5.9	6.8	6.8
Your org	9.1	5.7	6.5	5.9	7.1	7.9	9.6	6.1	6.5	6.4
Responses	54	54	54	54	38	54	54	54	54	53



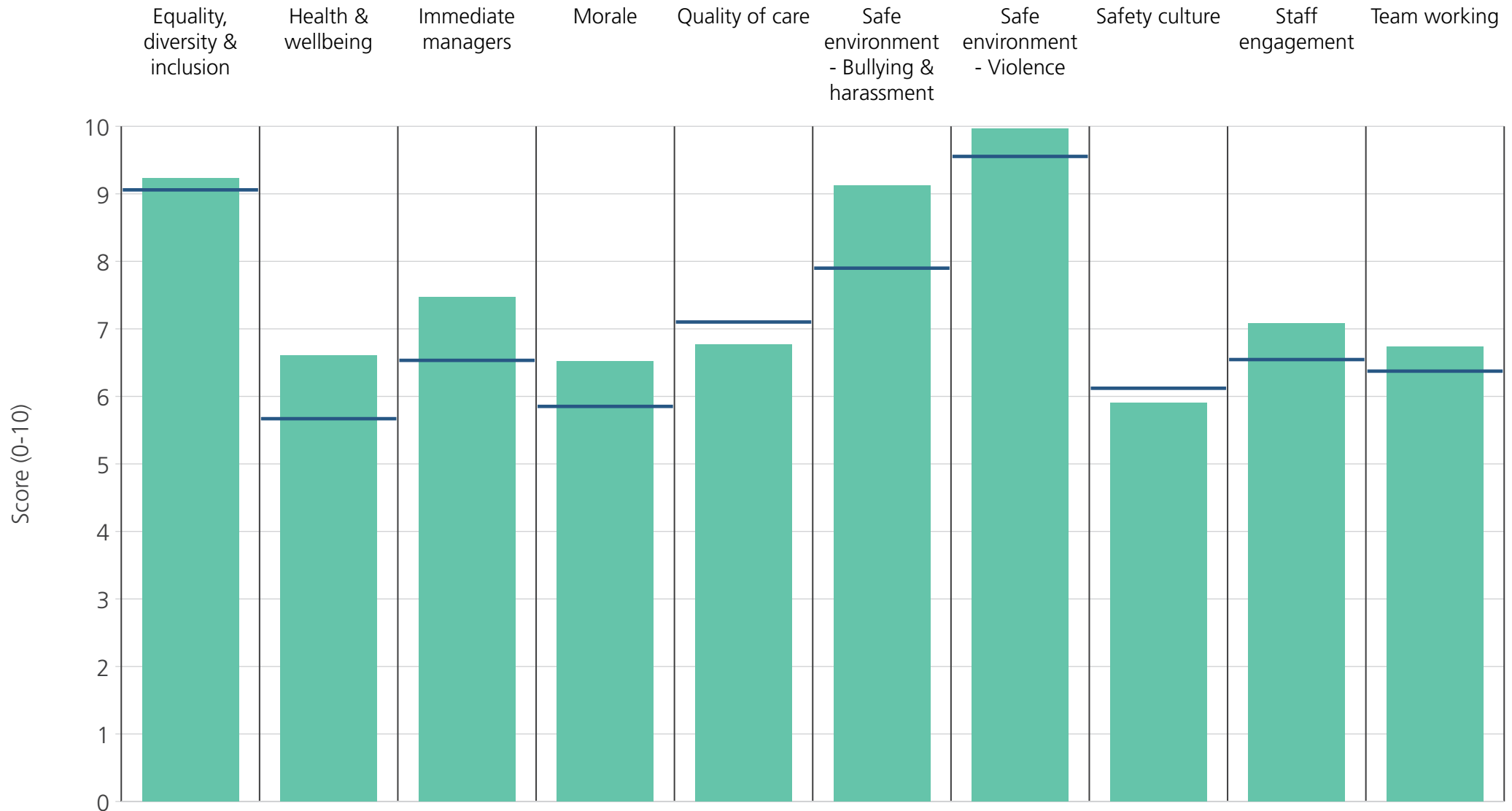
Directorate	8.9	5.5	6.4	5.6	7.0	7.2	9.5	5.4	6.4	5.9
Your org	9.1	5.7	6.5	5.9	7.1	7.9	9.6	6.1	6.5	6.4
Responses	67	69	69	67	49	68	69	68	69	66



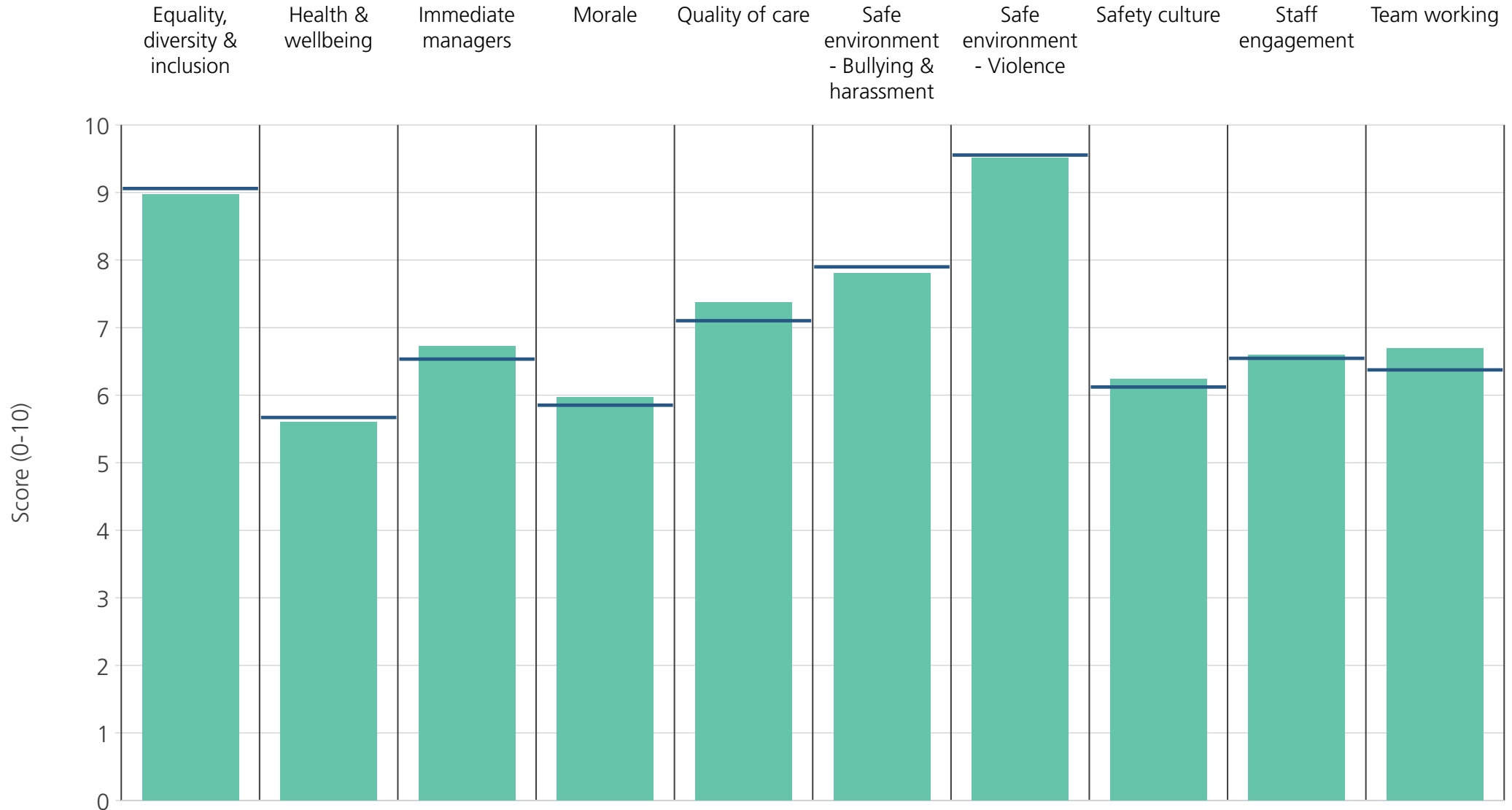
Directorate	9.0	5.9	6.2	5.5	6.7	8.5	9.9	5.5	6.0	5.8
Your org	9.1	5.7	6.5	5.9	7.1	7.9	9.6	6.1	6.5	6.4
Responses	174	176	176	175	81	172	175	172	176	174



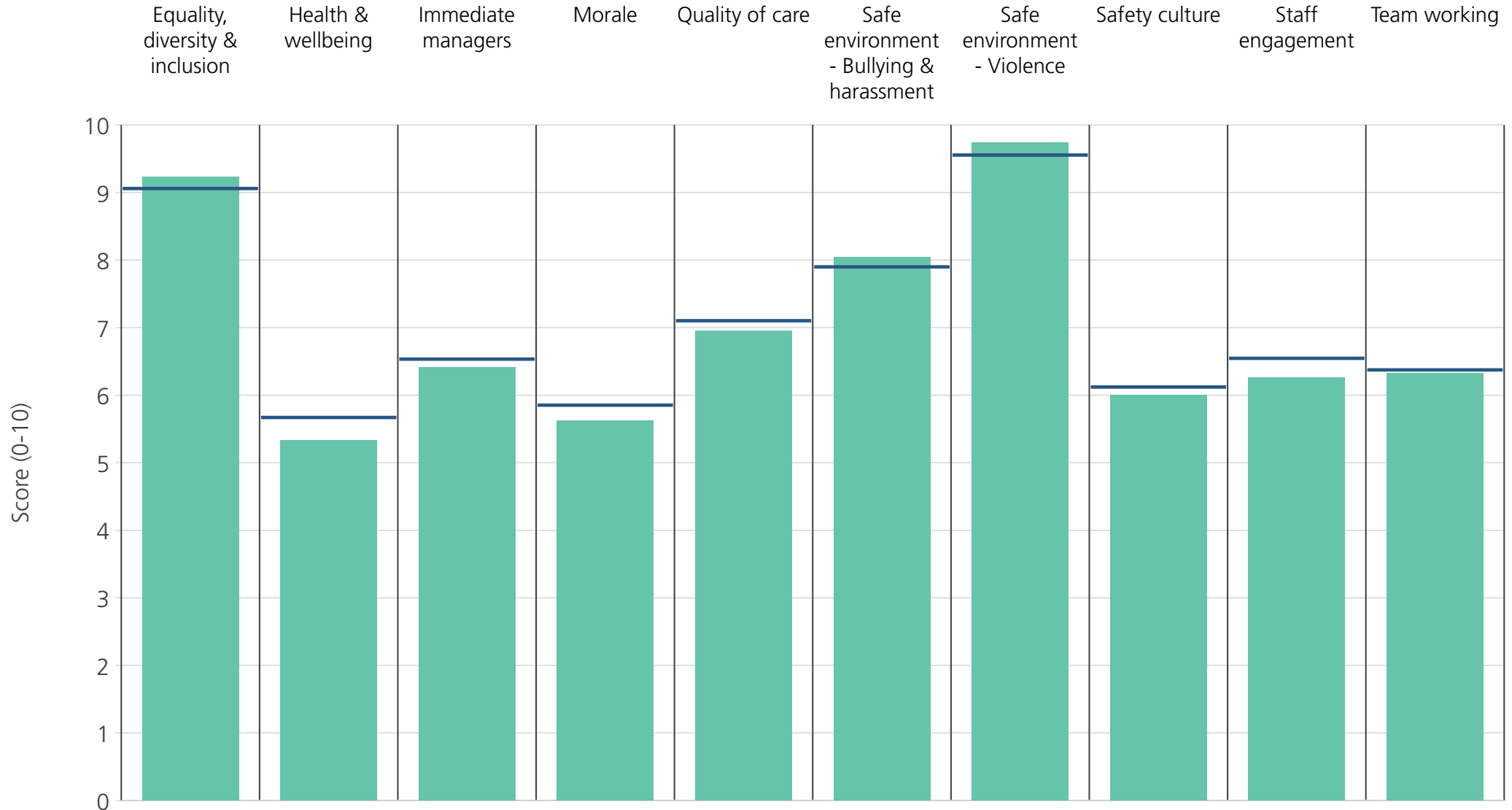
Directorate	9.3	6.6	6.7	5.4	6.1	9.2	10.0	5.6	6.2	7.0
Your org	9.1	5.7	6.5	5.9	7.1	7.9	9.6	6.1	6.5	6.4
Responses	29	29	29	29	11	29	29	28	29	29



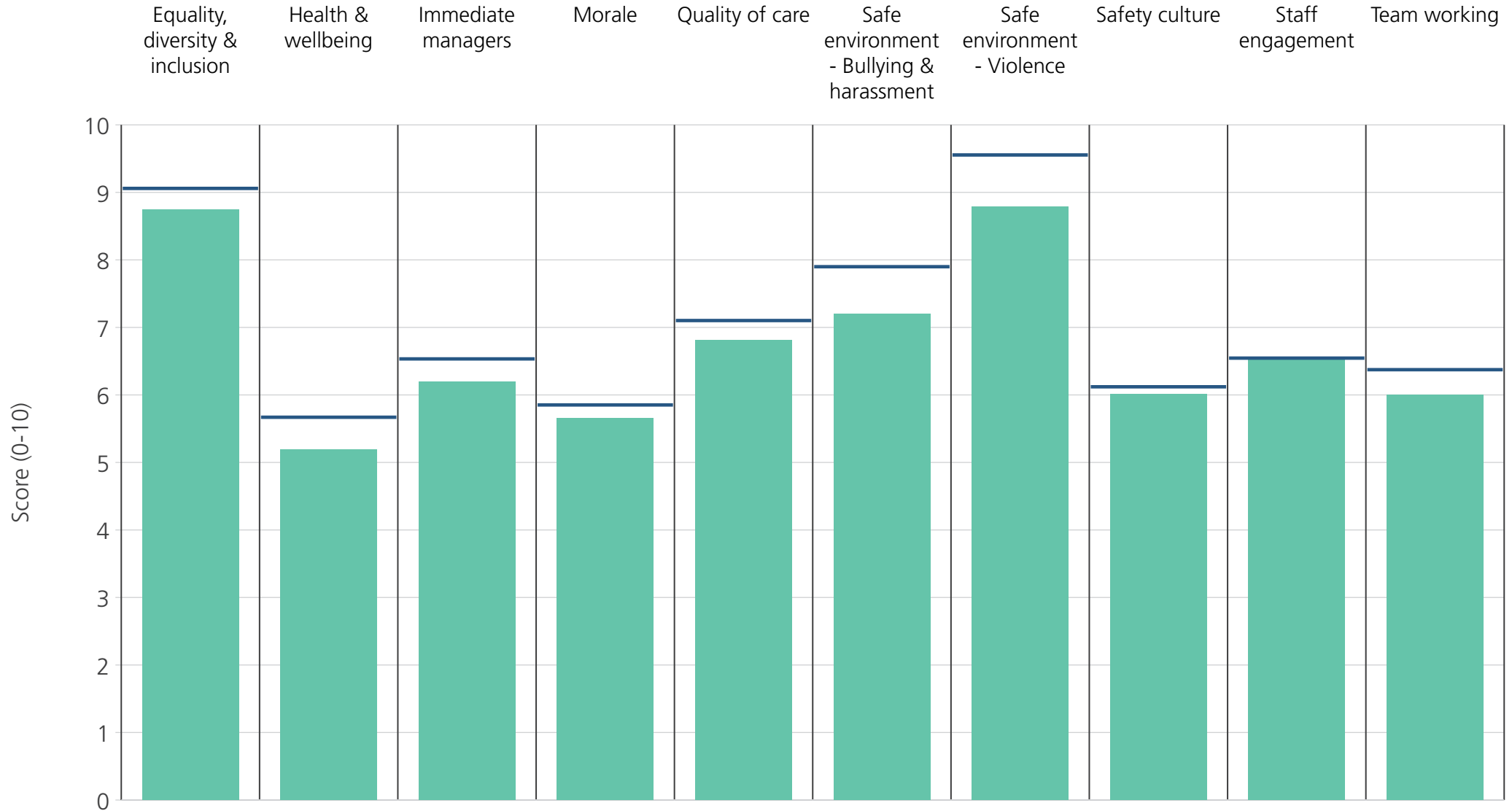
Directorate	9.2	6.6	7.5	6.5	6.8	9.1	10.0	5.9	7.1	6.7
Your org	9.1	5.7	6.5	5.9	7.1	7.9	9.6	6.1	6.5	6.4
Responses	85	84	85	85	29	84	85	81	85	82



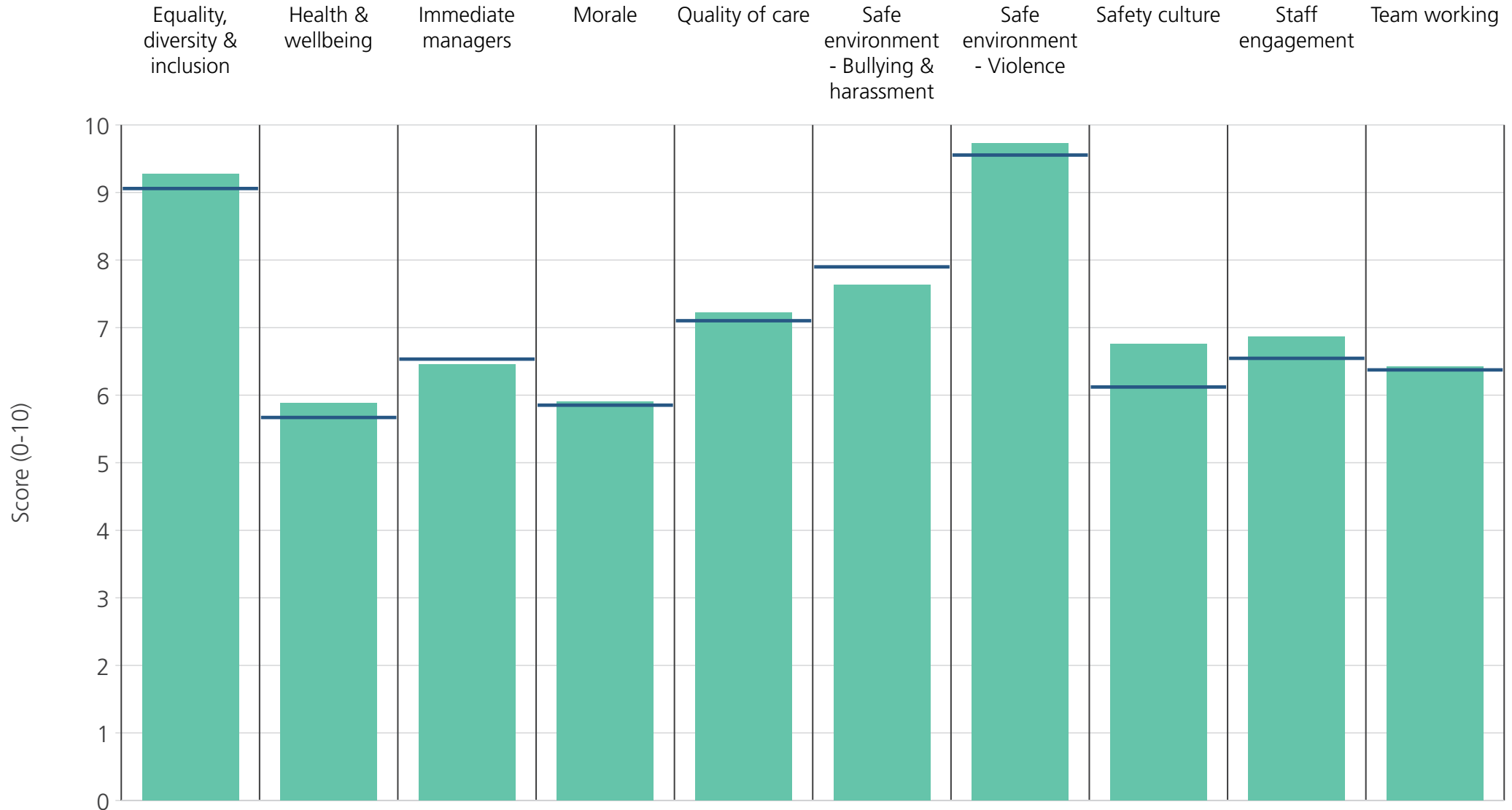
Directorate	9.0	5.6	6.7	6.0	7.4	7.8	9.5	6.2	6.6	6.7
Your org	9.1	5.7	6.5	5.9	7.1	7.9	9.6	6.1	6.5	6.4
Responses	751	750	756	755	710	749	754	756	756	743



Directorate	9.2	5.3	6.4	5.6	7.0	8.0	9.7	6.0	6.3	6.3
Your org	9.1	5.7	6.5	5.9	7.1	7.9	9.6	6.1	6.5	6.4
Responses	472	471	473	470	440	472	470	473	473	467



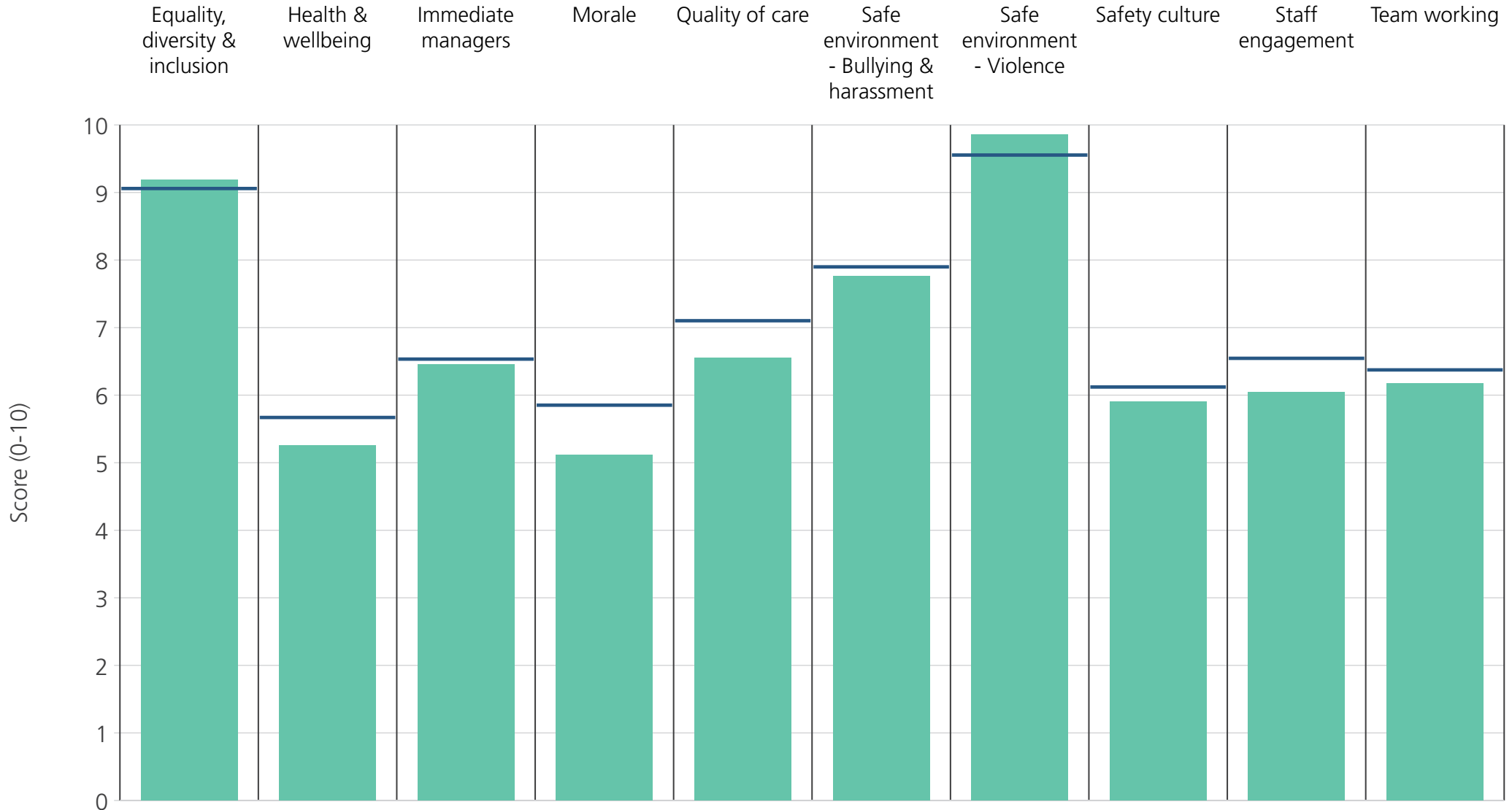
Directorate	8.7	5.2	6.2	5.7	6.8	7.2	8.8	6.0	6.5	6.0
Your org	9.1	5.7	6.5	5.9	7.1	7.9	9.6	6.1	6.5	6.4
Responses	409	408	409	408	388	406	405	408	408	402



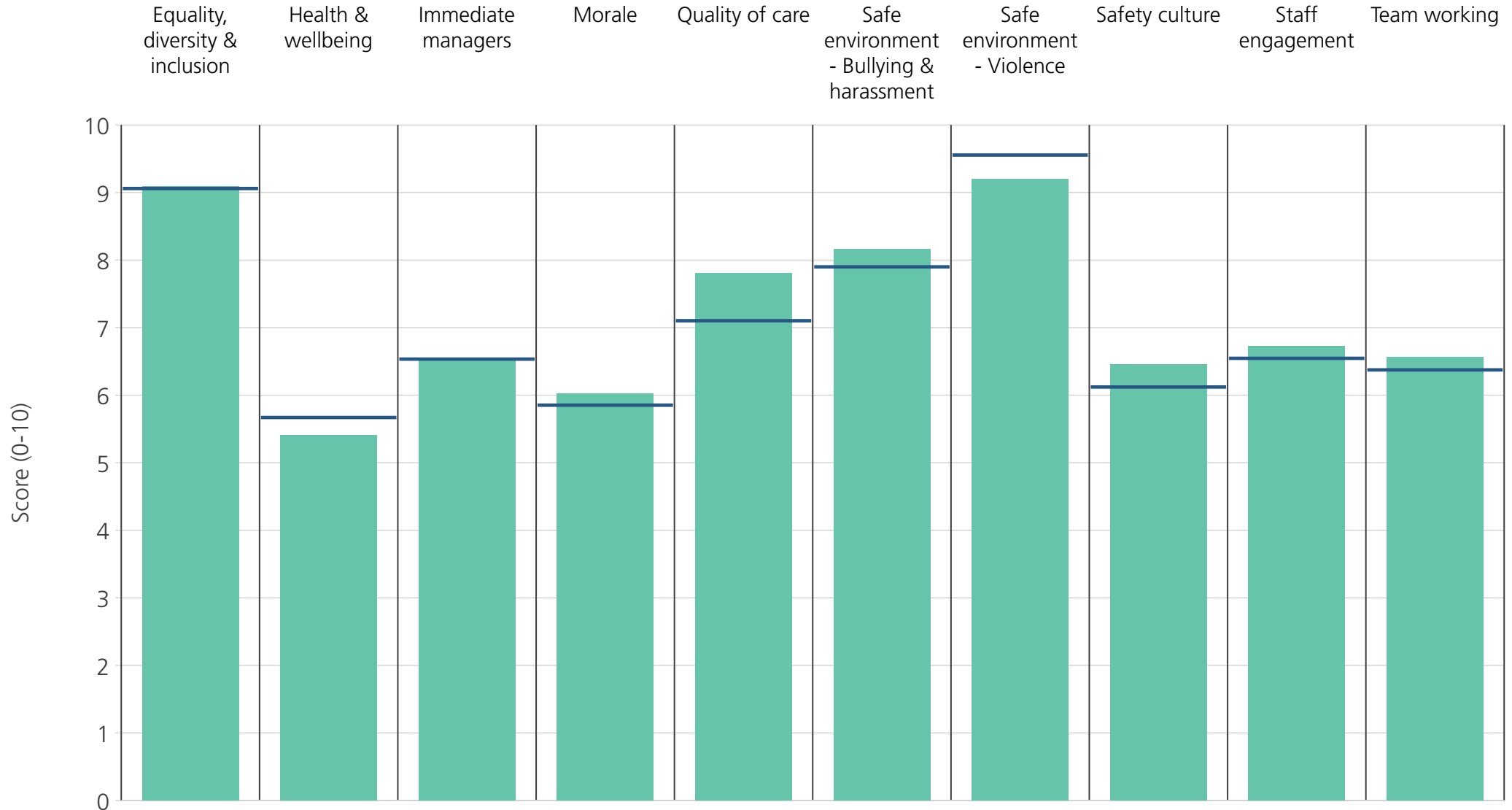
Directorate	9.3	5.9	6.5	5.9	7.2	7.6	9.7	6.8	6.9	6.4
Your org	9.1	5.7	6.5	5.9	7.1	7.9	9.6	6.1	6.5	6.4
Responses	354	355	356	356	339	355	354	356	356	348

Directorates 2

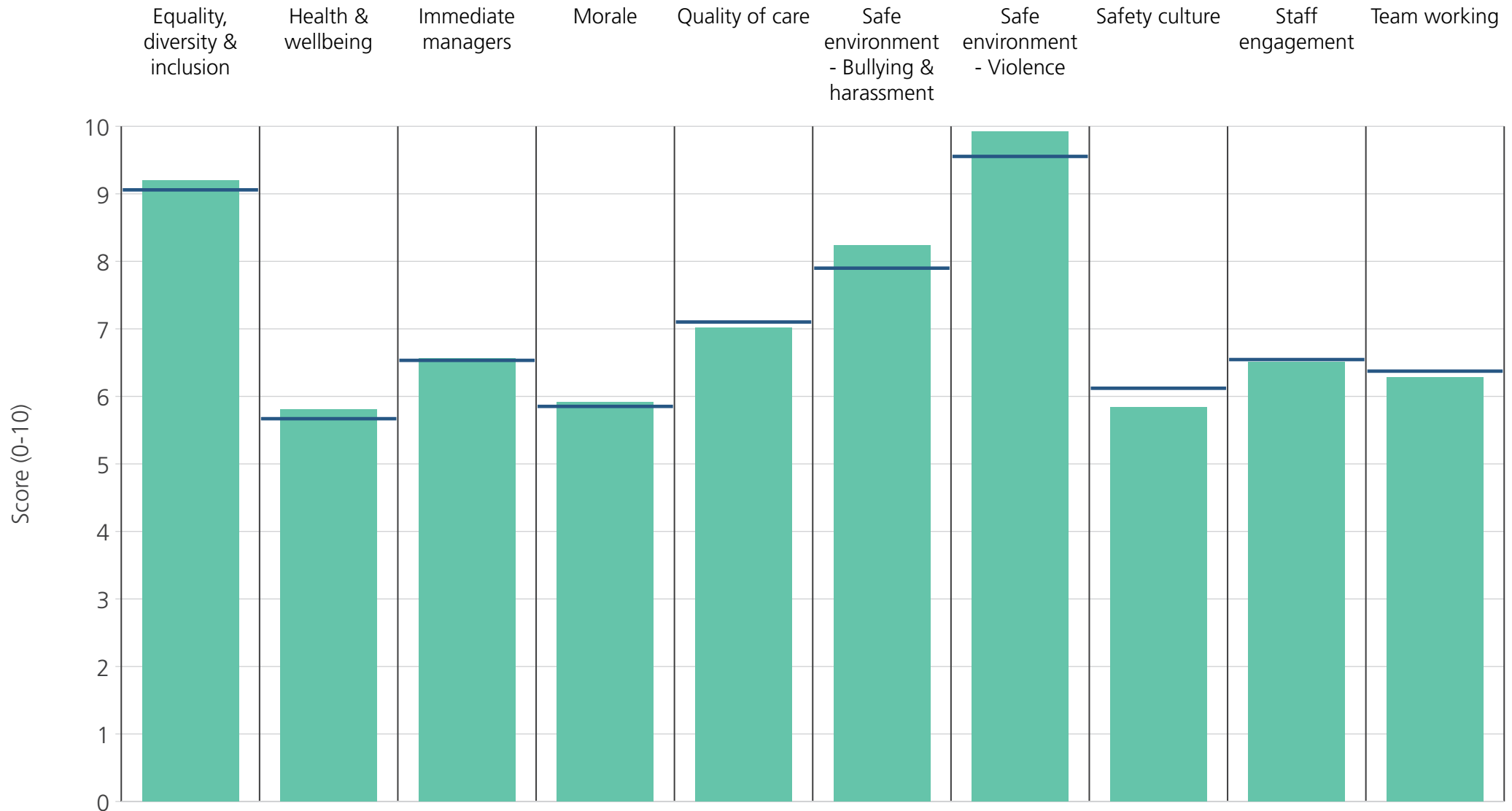
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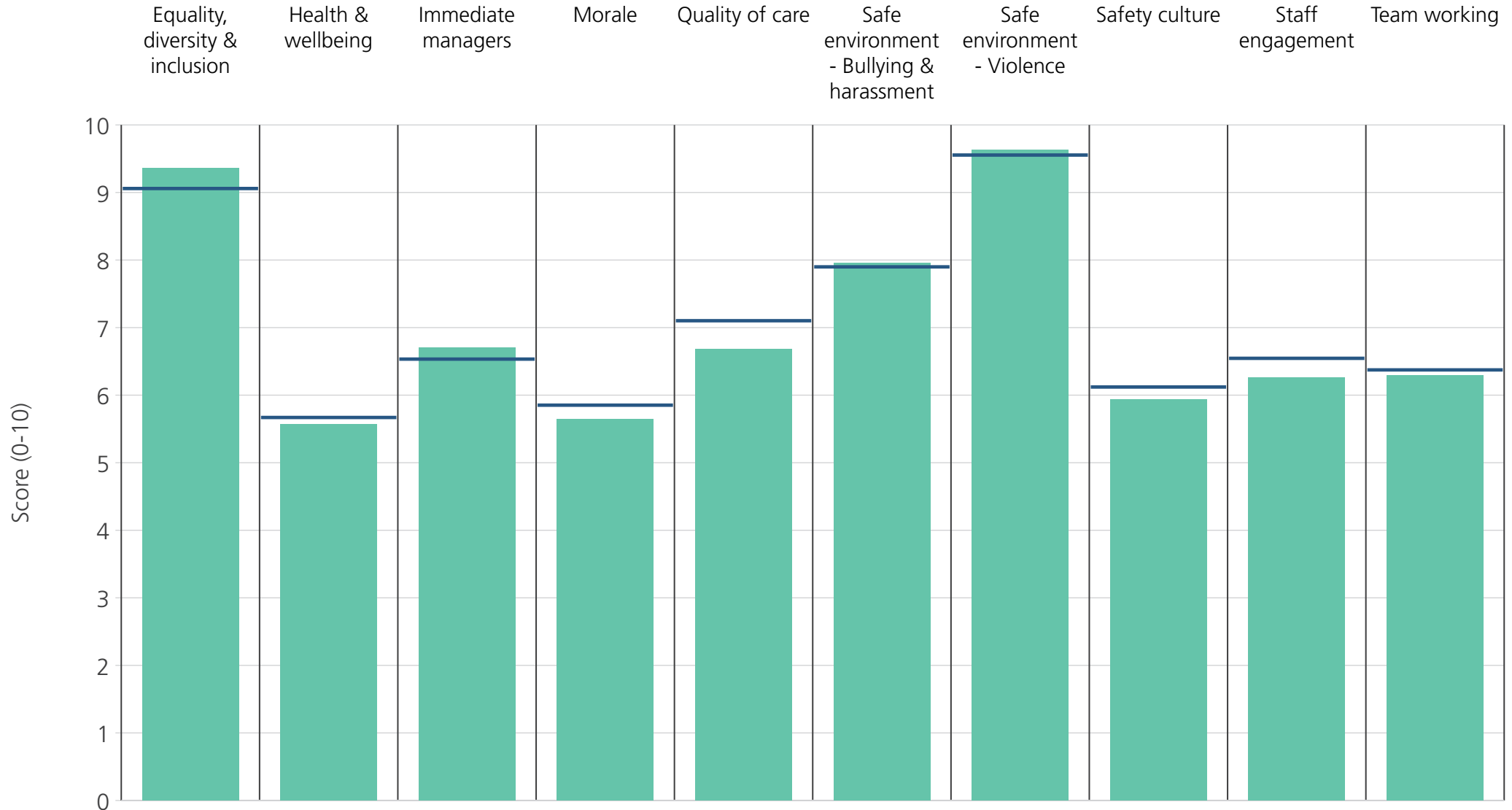
Directorate	9.2	5.3	6.5	5.1	6.6	7.8	9.9	5.9	6.0	6.2
Your org	9.1	5.7	6.5	5.9	7.1	7.9	9.6	6.1	6.5	6.4
Responses	70	69	70	70	68	70	70	70	70	70



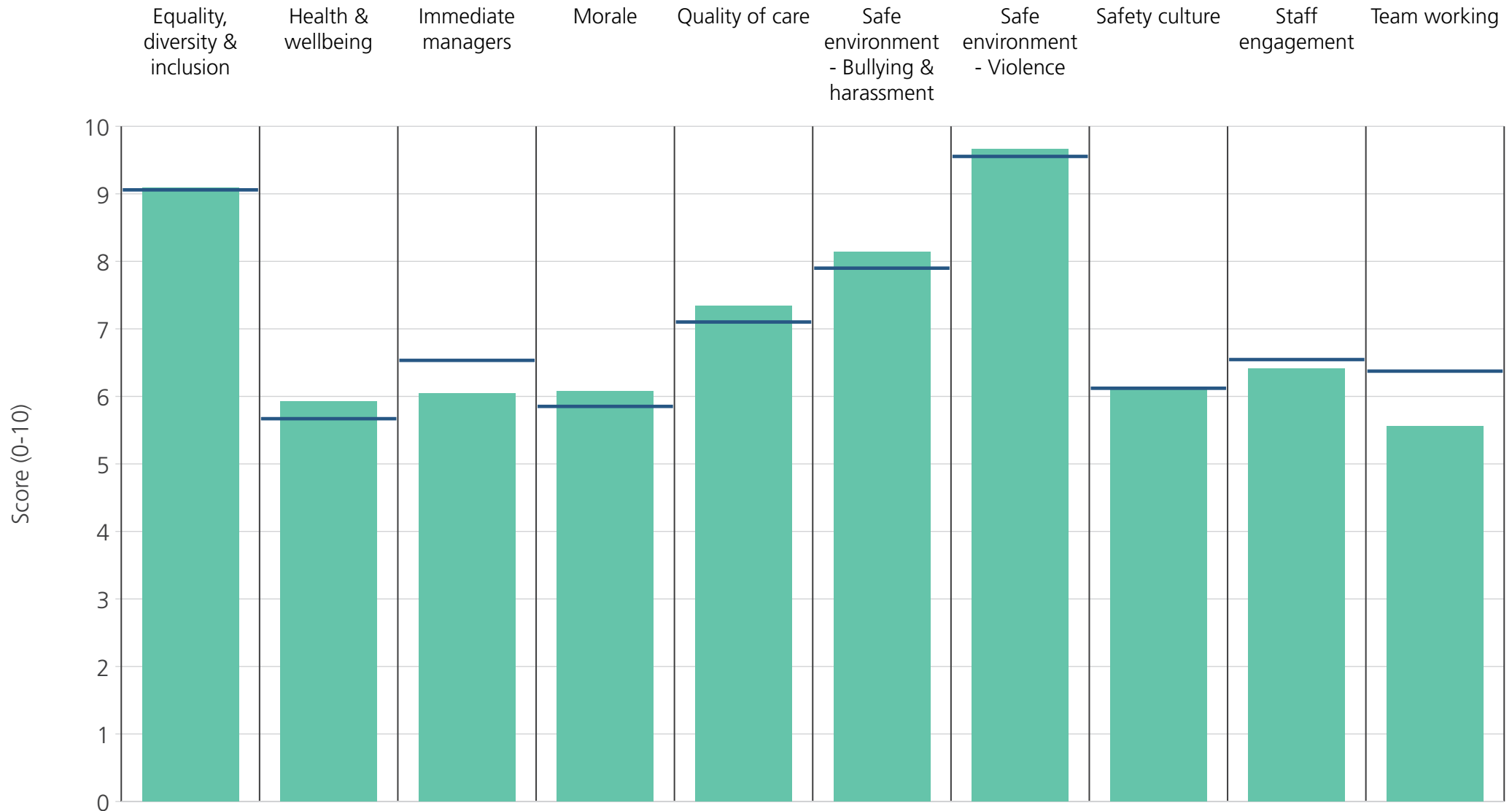
Directorate	9.1	5.4	6.5	6.0	7.8	8.2	9.2	6.5	6.7	6.6
Your org	9.1	5.7	6.5	5.9	7.1	7.9	9.6	6.1	6.5	6.4
Responses	427	425	428	427	412	424	423	428	428	420



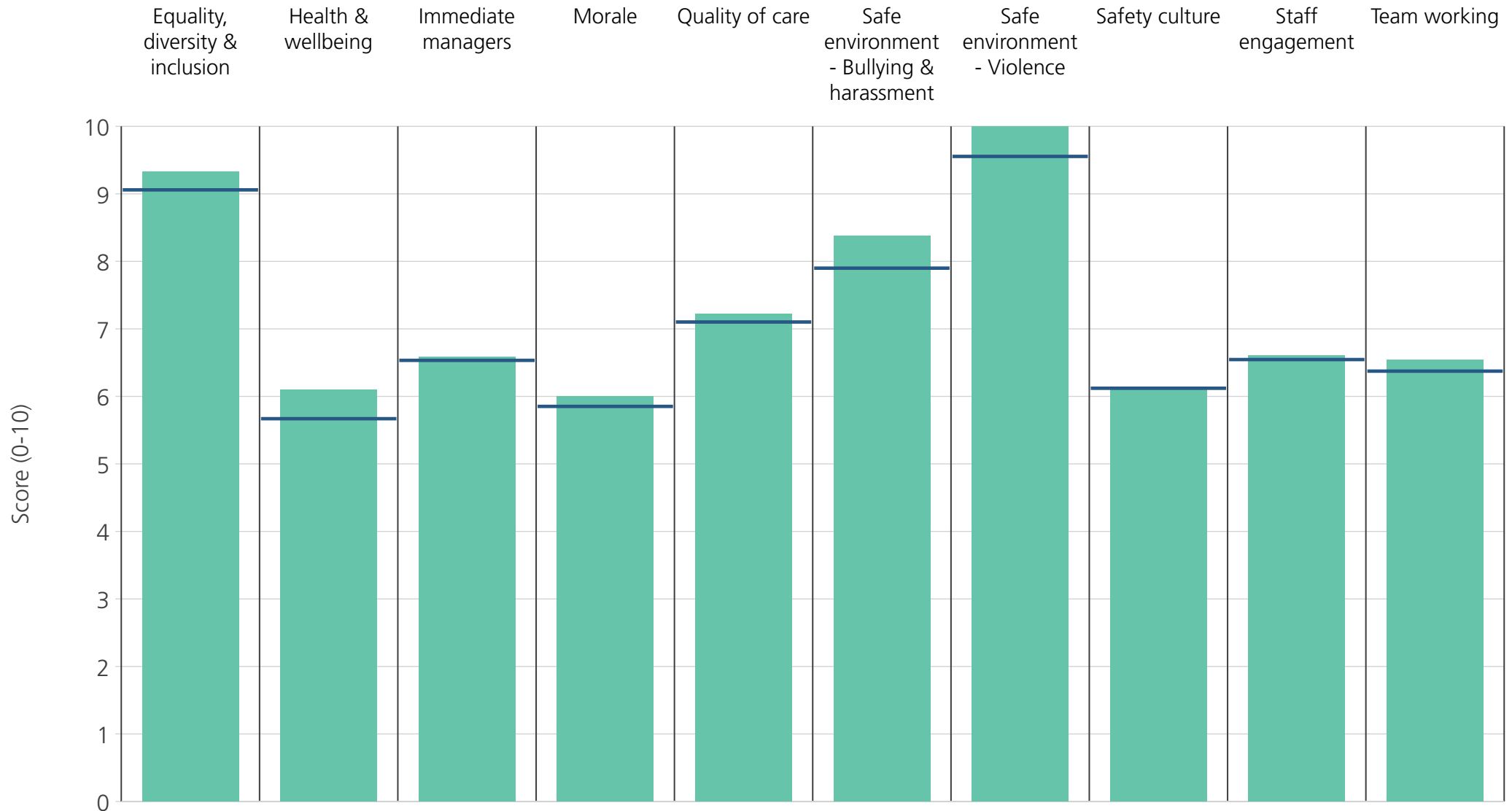
Directorate	9.2	5.8	6.6	5.9	7.0	8.2	9.9	5.8	6.5	6.3
Your org	9.1	5.7	6.5	5.9	7.1	7.9	9.6	6.1	6.5	6.4
Responses	815	816	820	817	487	808	816	808	819	801



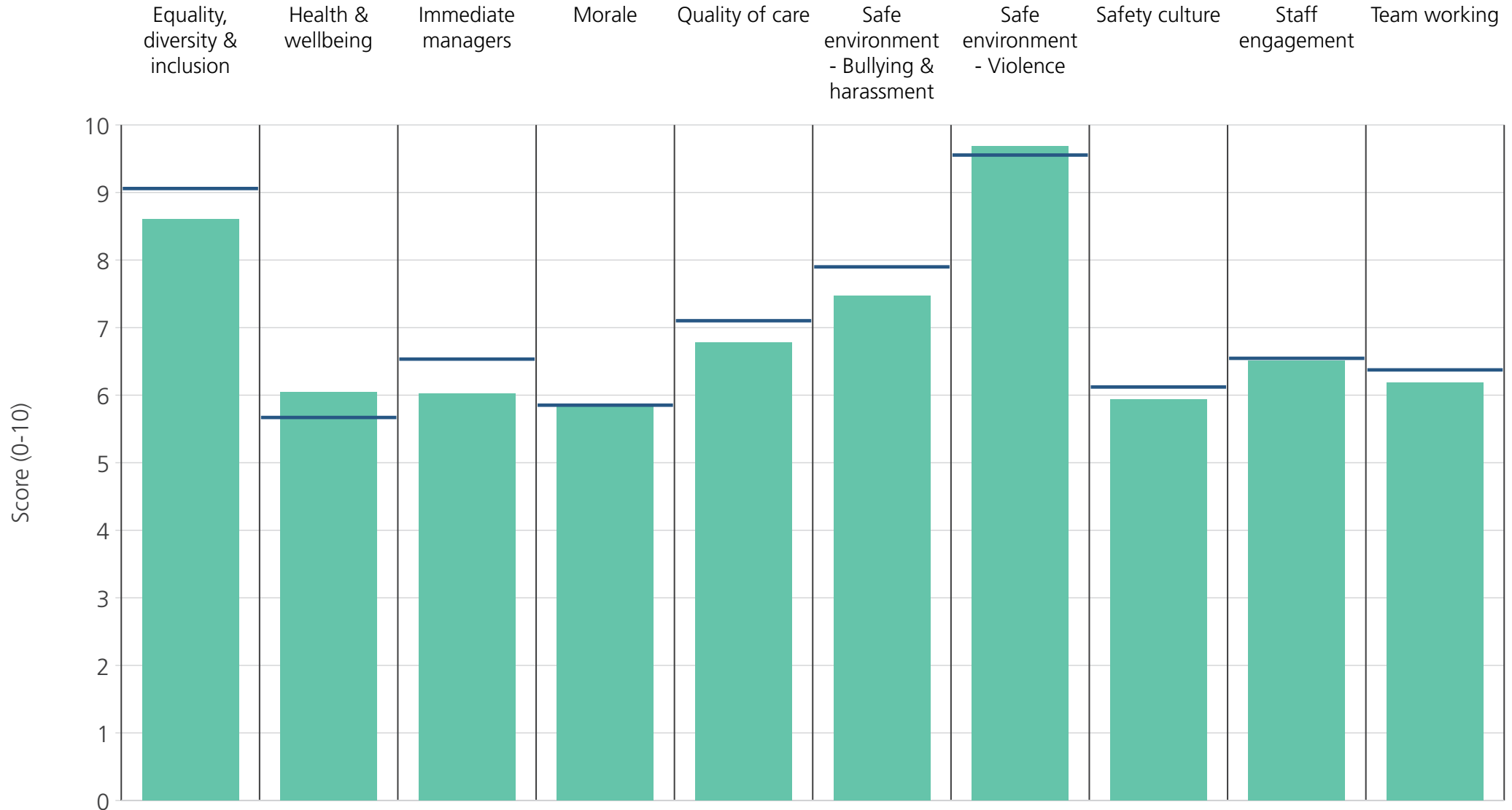
Directorate	9.4	5.6	6.7	5.6	6.7	8.0	9.6	5.9	6.3	6.3
Your org	9.1	5.7	6.5	5.9	7.1	7.9	9.6	6.1	6.5	6.4
Responses	192	190	192	192	190	192	190	192	192	190



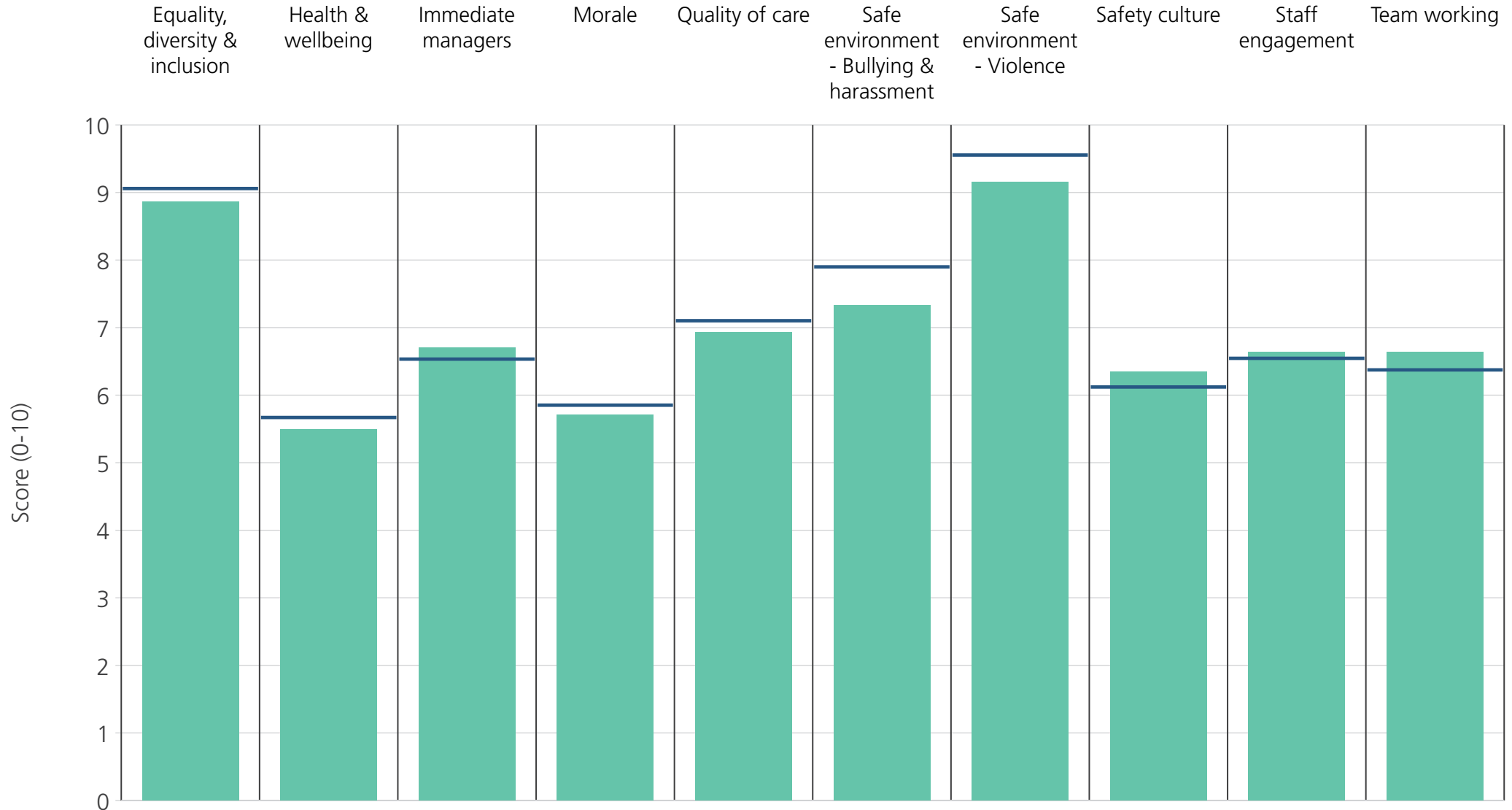
Directorate	9.1	5.9	6.0	6.1	7.3	8.1	9.7	6.1	6.4	5.6
Your org	9.1	5.7	6.5	5.9	7.1	7.9	9.6	6.1	6.5	6.4
Responses	178	181	183	178	146	176	176	179	180	176



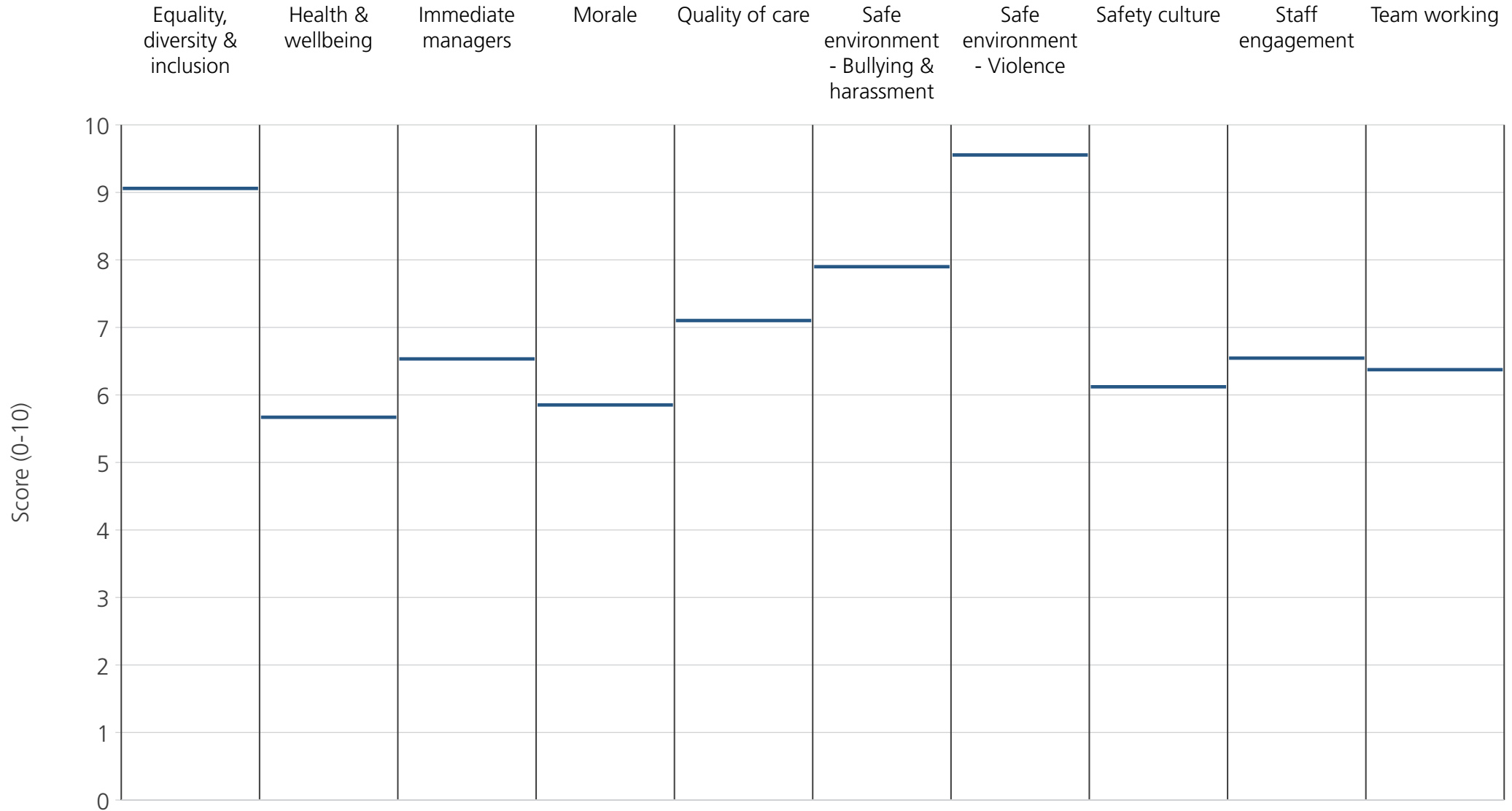
Directorate	9.3	6.1	6.6	6.0	7.2	8.4	10.0	6.1	6.6	6.5
Your org	9.1	5.7	6.5	5.9	7.1	7.9	9.6	6.1	6.5	6.4
Responses	107	108	108	107	98	108	108	108	108	107



Directorate	8.6	6.0	6.0	5.8	6.8	7.5	9.7	5.9	6.5	6.2
Your org	9.1	5.7	6.5	5.9	7.1	7.9	9.6	6.1	6.5	6.4
Responses	208	208	208	209	208	208	208	209	209	205



Directorate	8.9	5.5	6.7	5.7	6.9	7.3	9.2	6.3	6.6	6.6
Your org	9.1	5.7	6.5	5.9	7.1	7.9	9.6	6.1	6.5	6.4
Responses	680	685	686	681	672	683	683	685	685	675



Directorate										
Your org	9.1	5.7	6.5	5.9	7.1	7.9	9.6	6.1	6.5	6.4
Responses	10	10	10	10	10	10	10	10	10	10