

Lancashire Teaching Hospitals NHS Foundation Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for Lancashire Teaching Hospitals NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Lancashire Teaching Hospitals NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

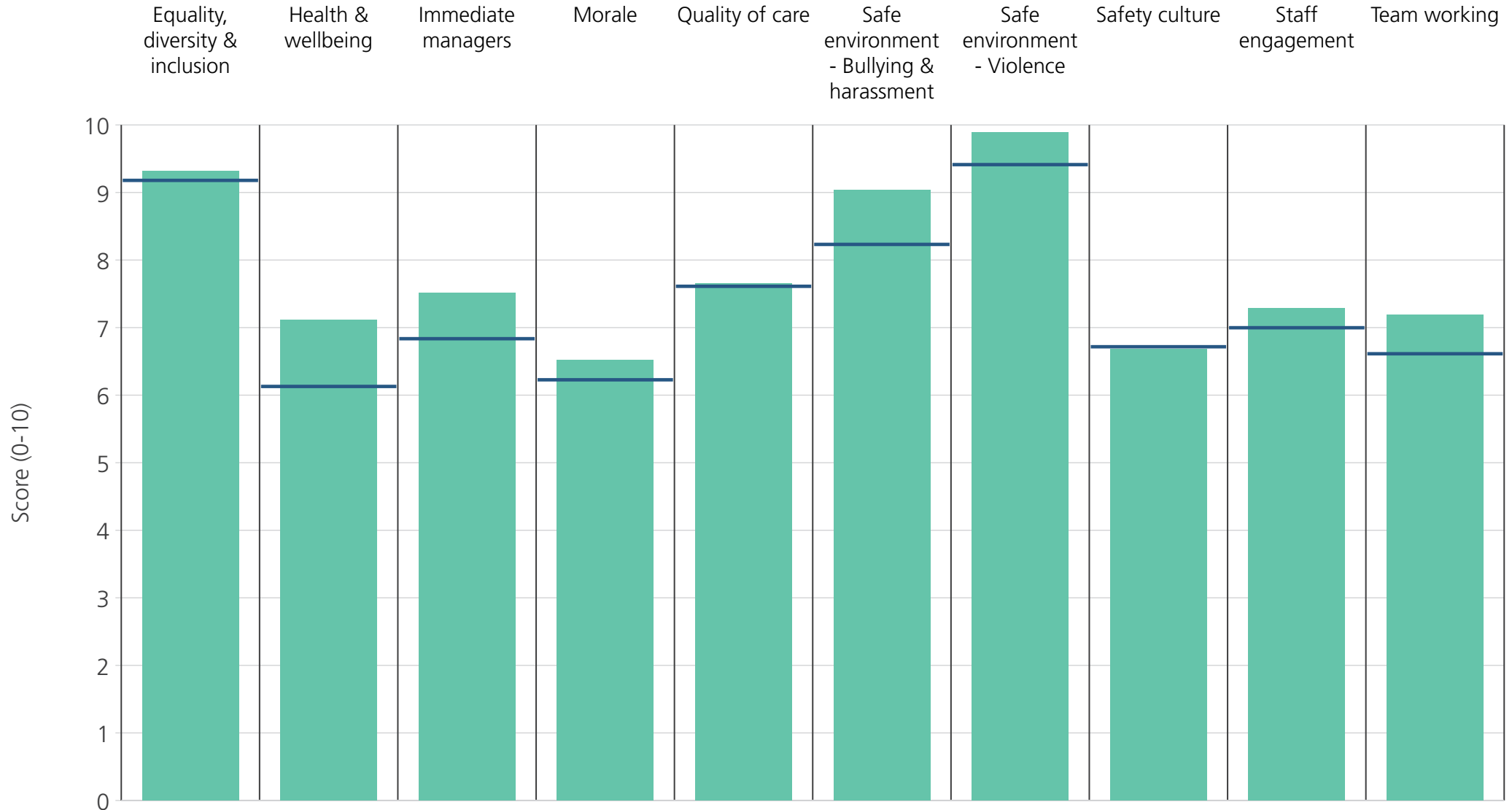
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



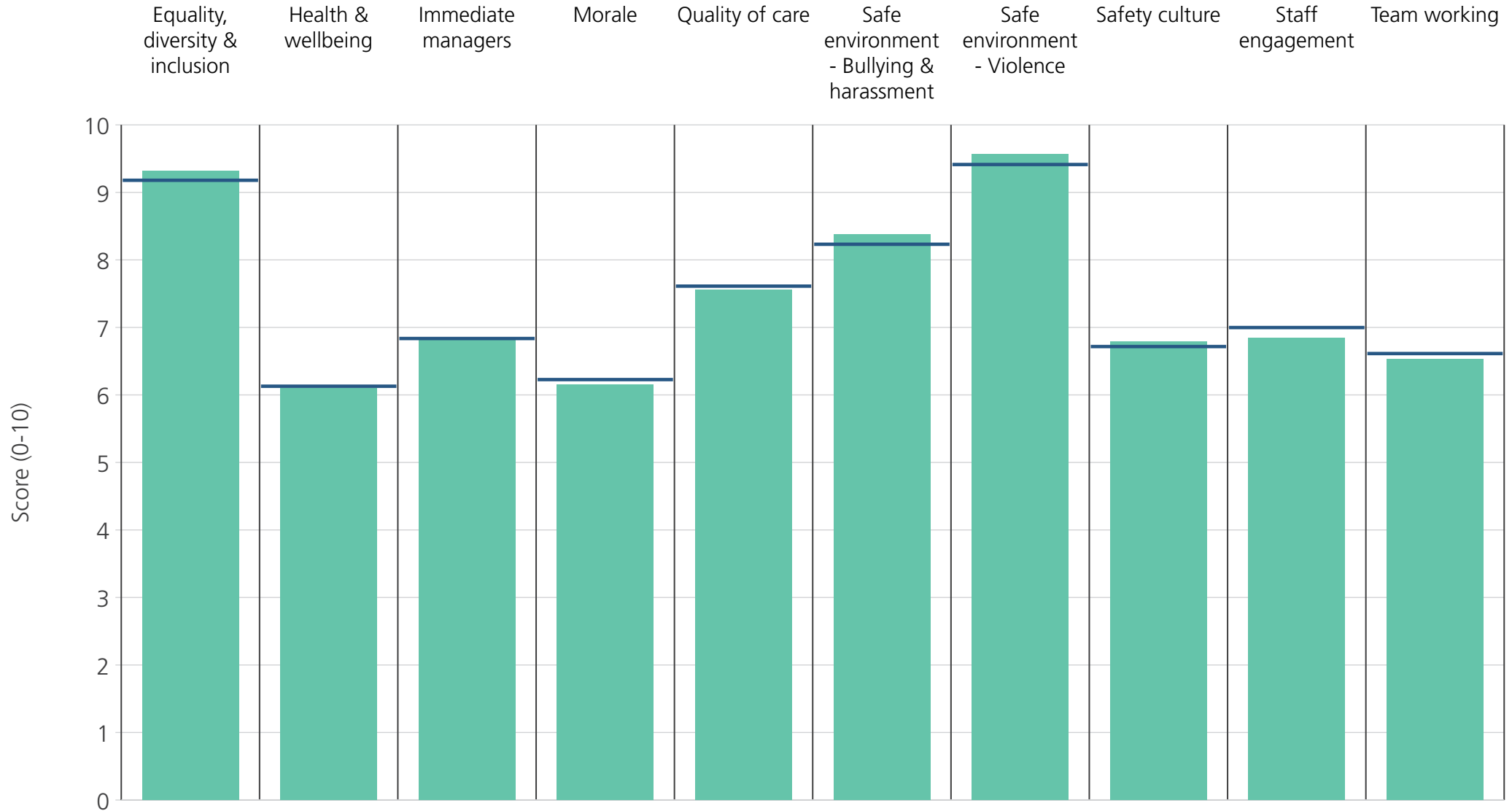
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

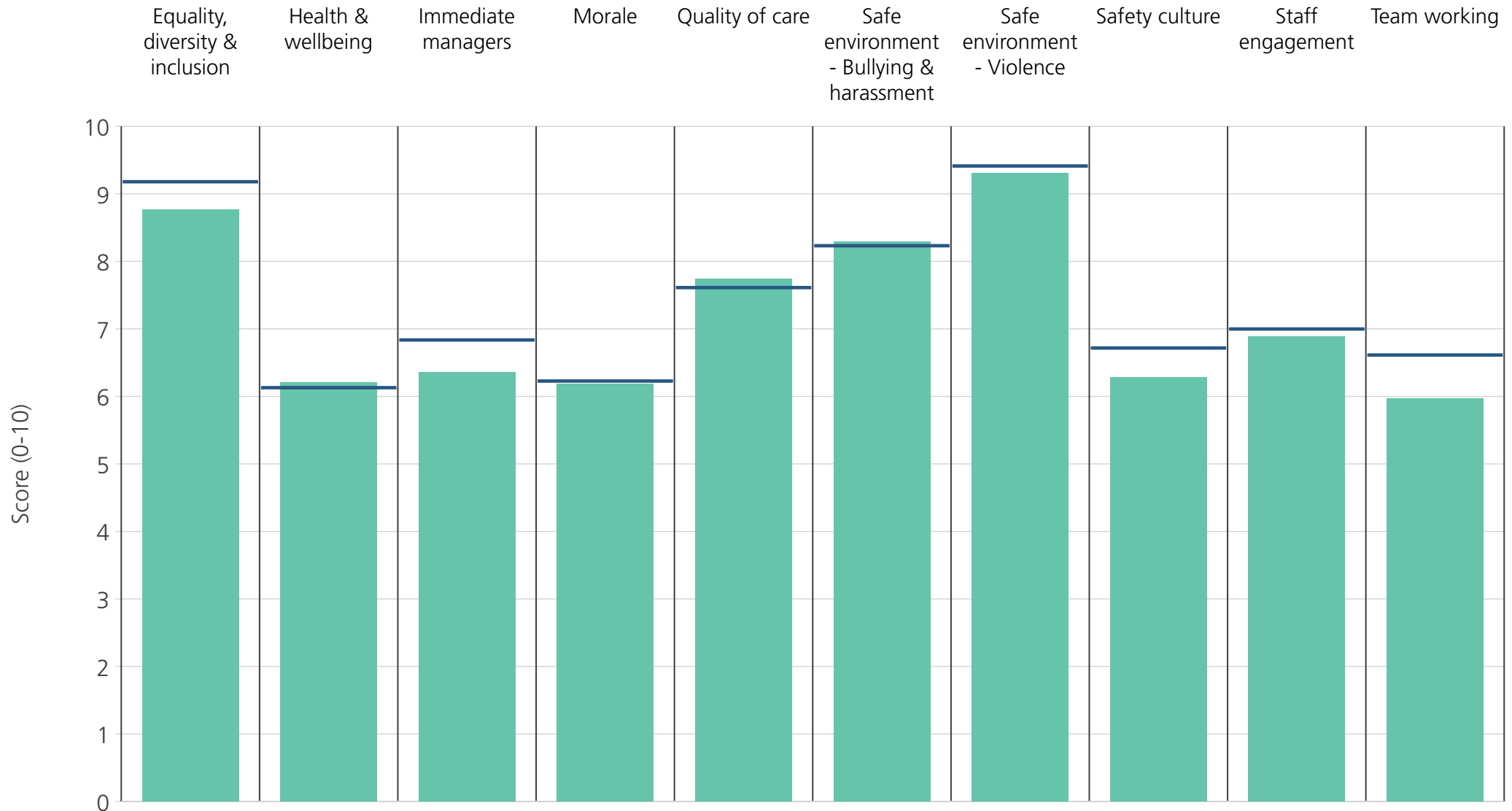
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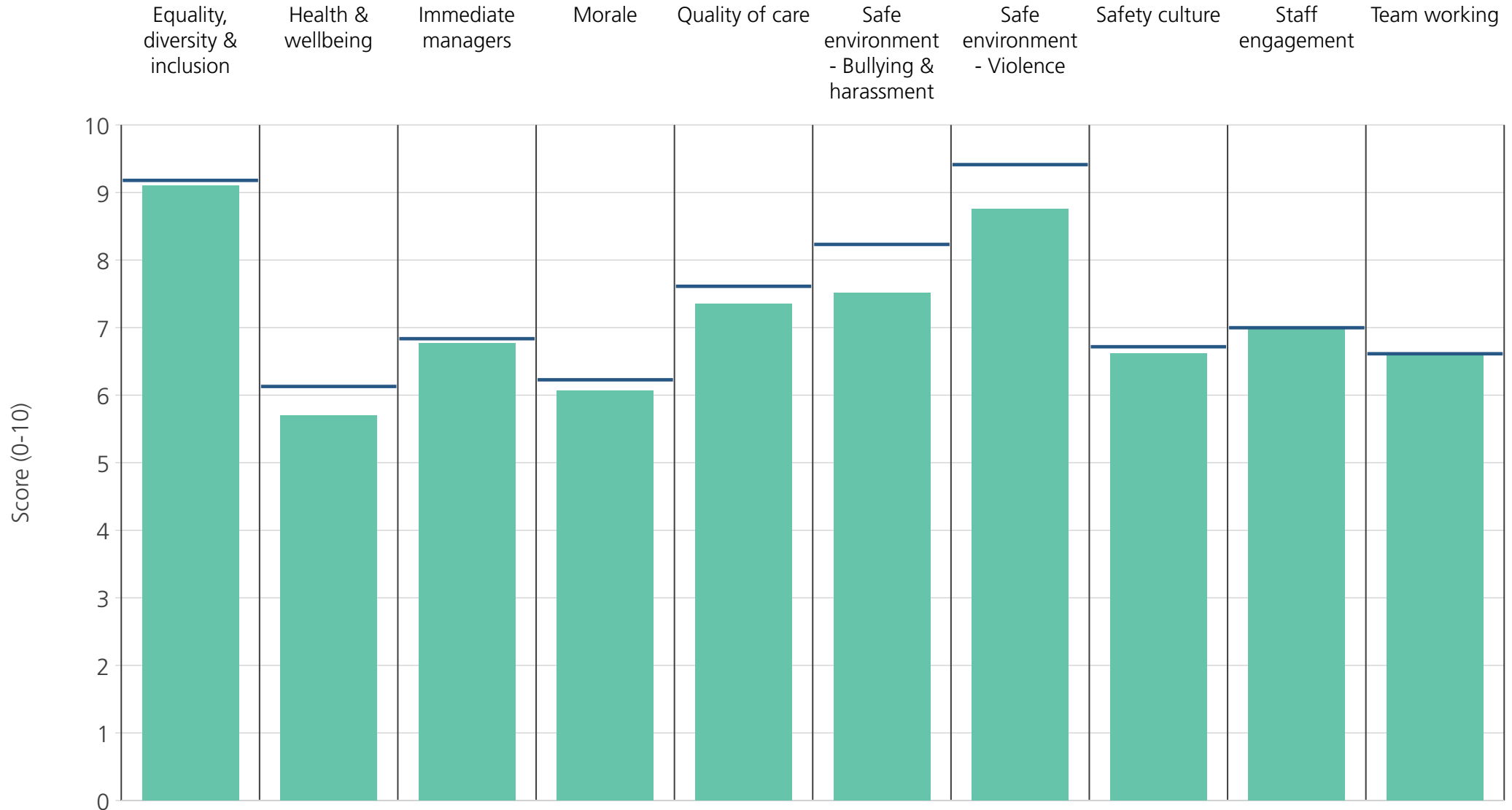
Directorate	9.3	7.1	7.5	6.5	7.6	9.0	9.9	6.7	7.3	7.2
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	504	505	507	500	291	490	504	497	512	508



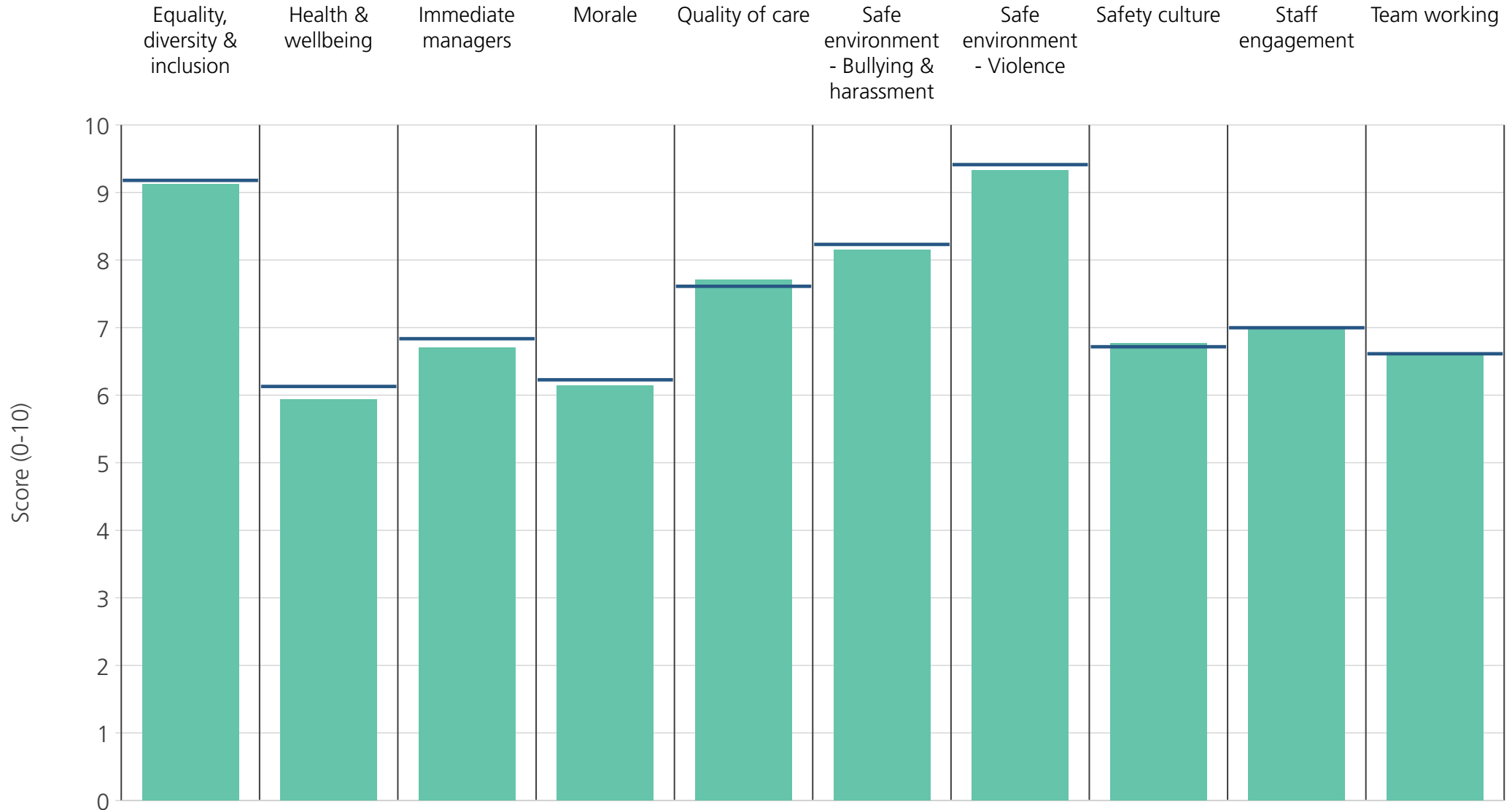
Directorate	9.3	6.1	6.8	6.2	7.6	8.4	9.6	6.8	6.8	6.5
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	998	1002	1009	995	889	959	999	998	1020	1006



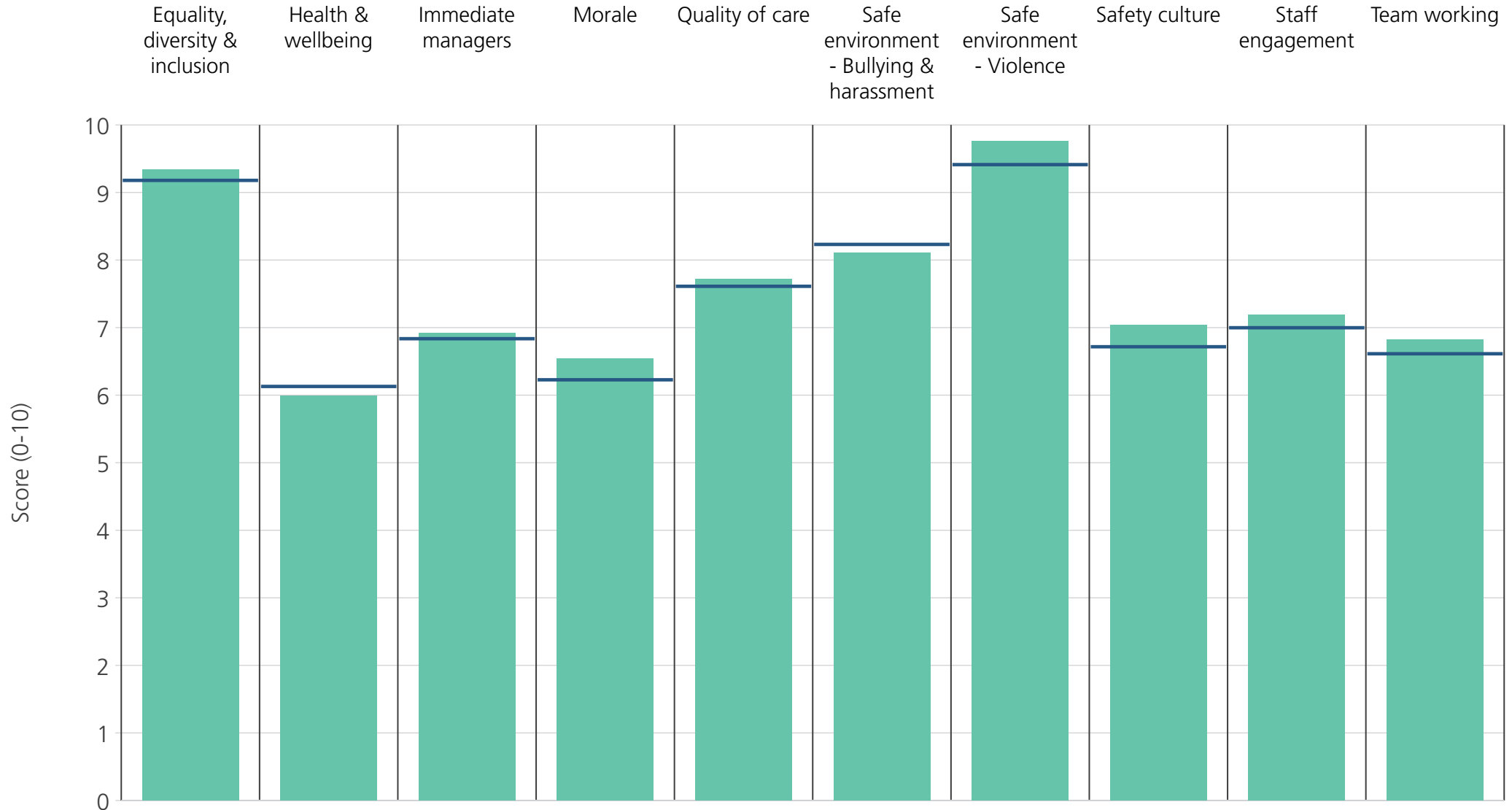
Directorate	8.8	6.2	6.4	6.2	7.7	8.3	9.3	6.3	6.9	6.0
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	394	396	397	389	321	367	391	390	400	388



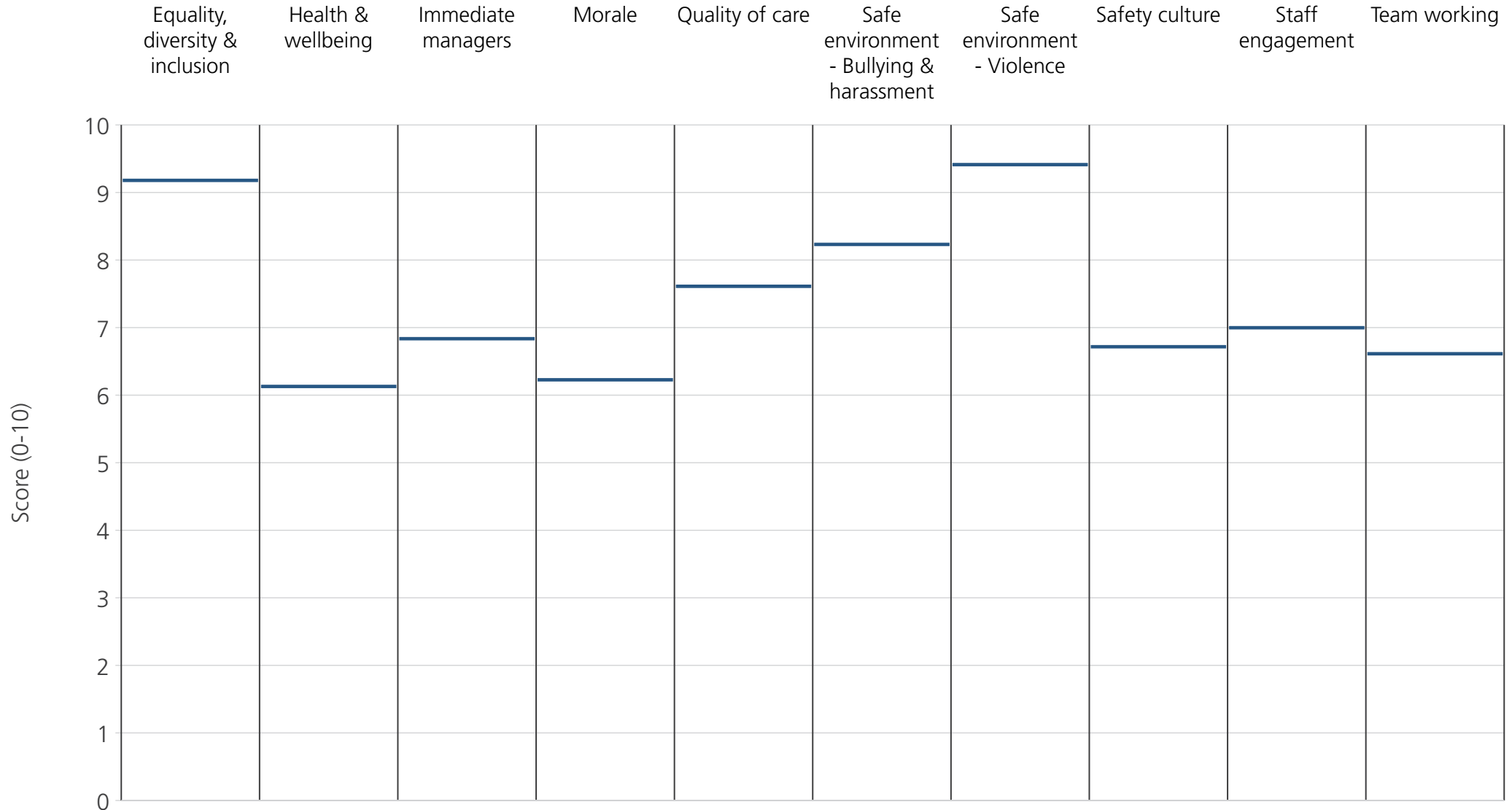
Directorate	9.1	5.7	6.8	6.1	7.4	7.5	8.8	6.6	7.0	6.6
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	612	617	616	589	591	596	614	600	633	625



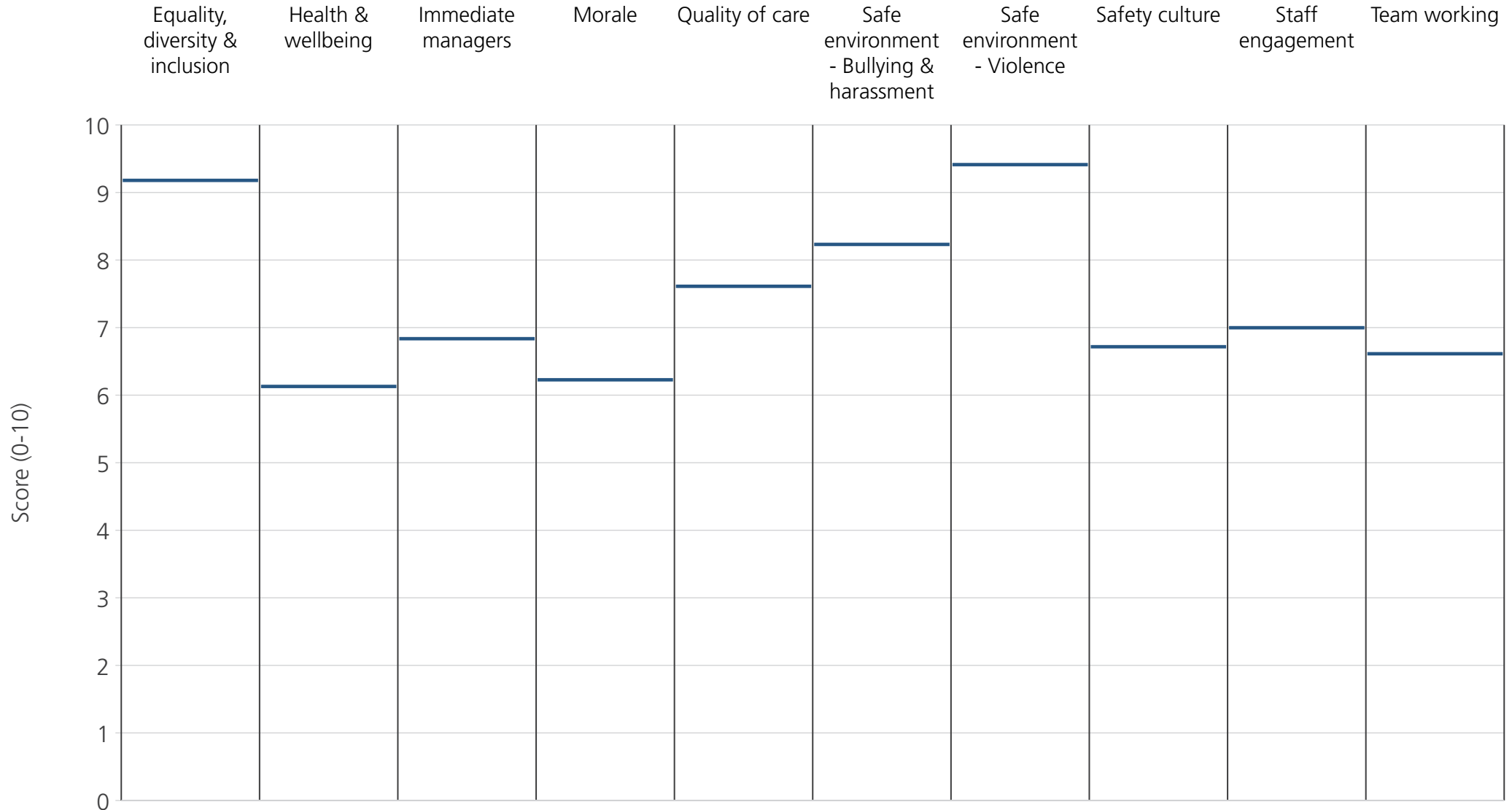
Directorate	9.1	5.9	6.7	6.1	7.7	8.2	9.3	6.8	7.0	6.6
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	1096	1103	1110	1088	1056	1071	1103	1095	1121	1111



Directorate	9.3	6.0	6.9	6.5	7.7	8.1	9.8	7.0	7.2	6.8
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	355	357	359	355	351	342	357	356	365	363



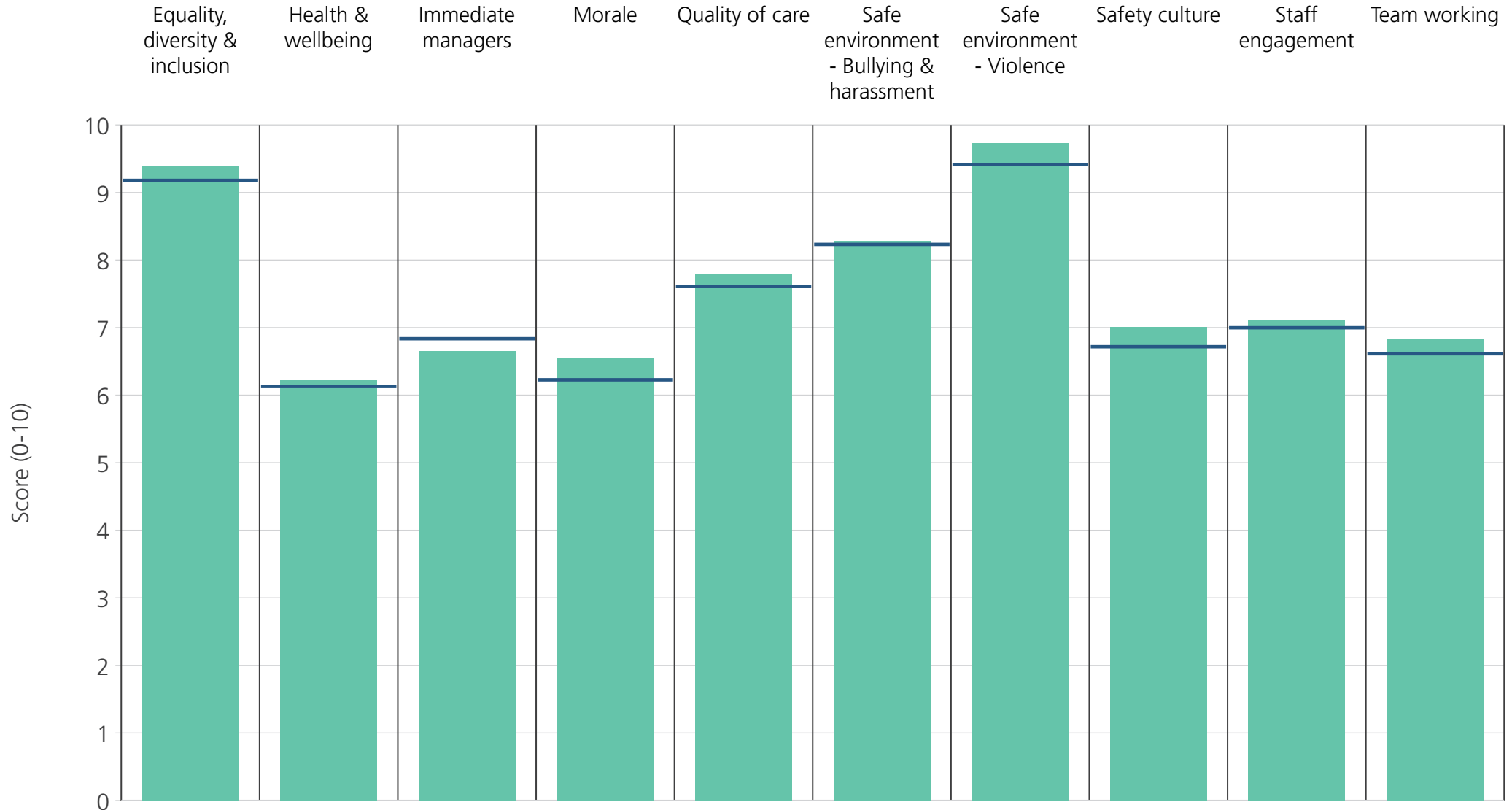
Directorate										
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	8	8	8	8	4	7	8	8	8	8



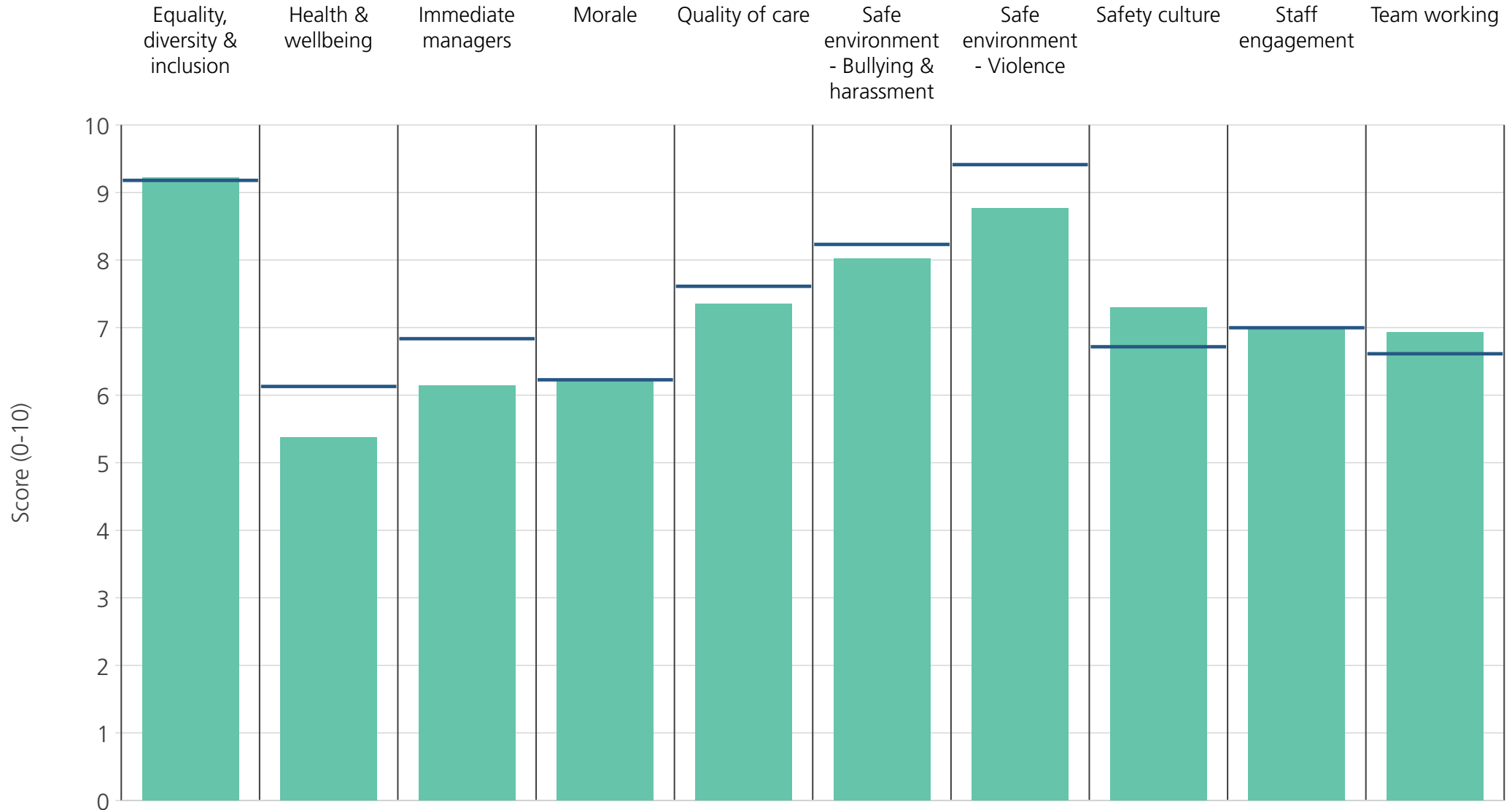
Directorate										
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	10	10	10	10	5	10	10	10	10	10

Directorates 2

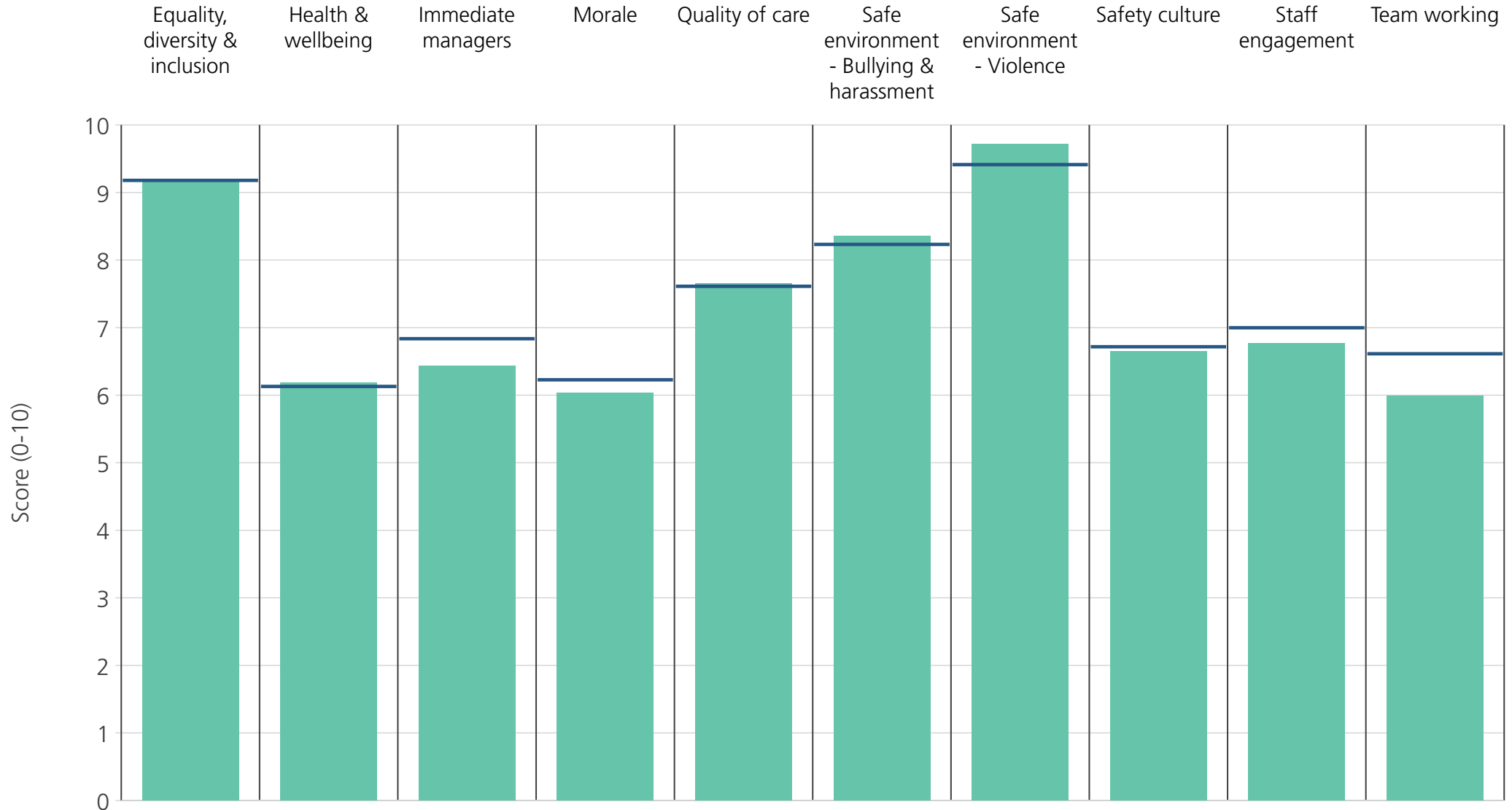
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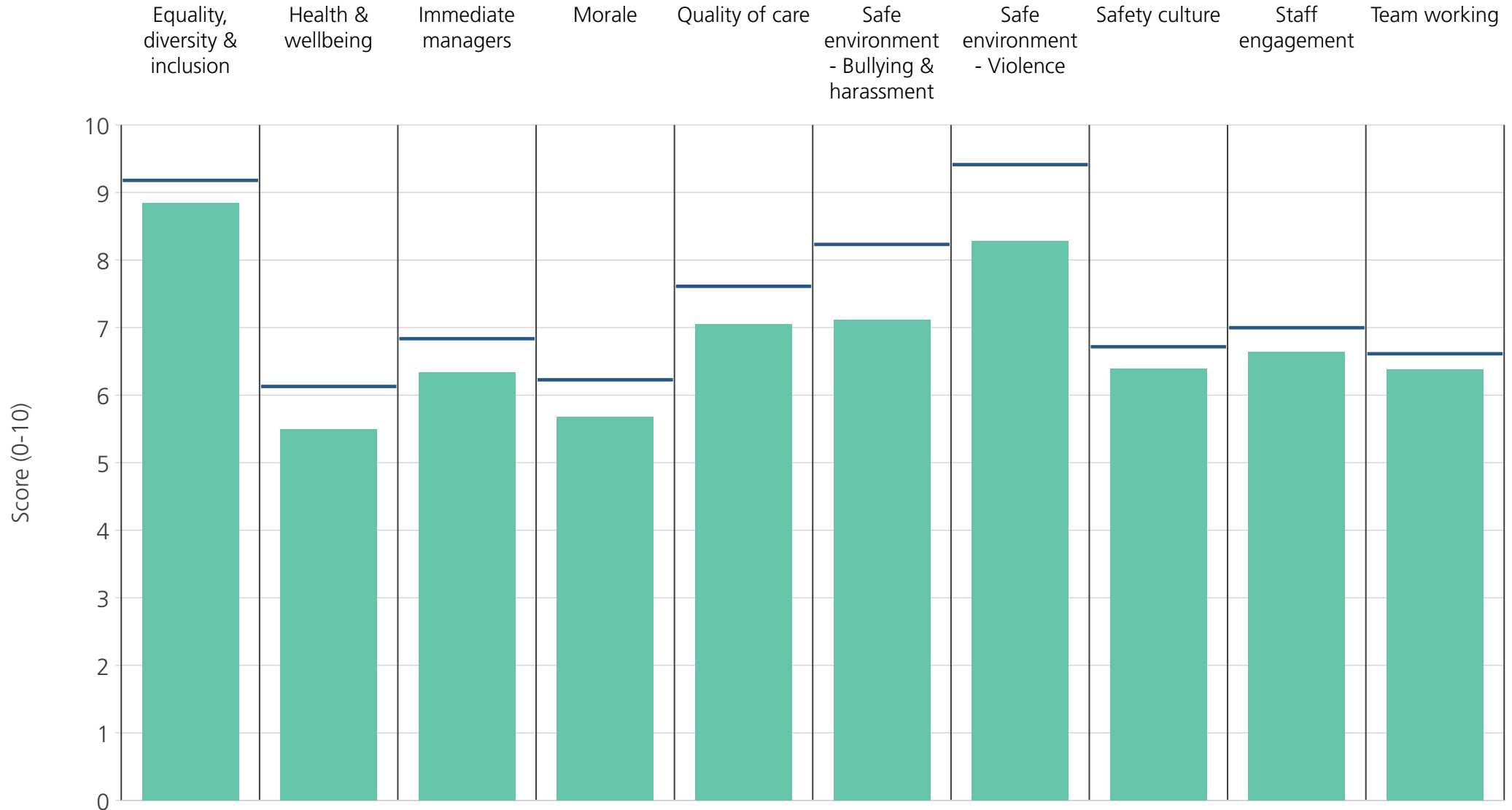
Directorate	9.4	6.2	6.6	6.5	7.8	8.3	9.7	7.0	7.1	6.8
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	159	159	161	157	159	153	159	159	165	163



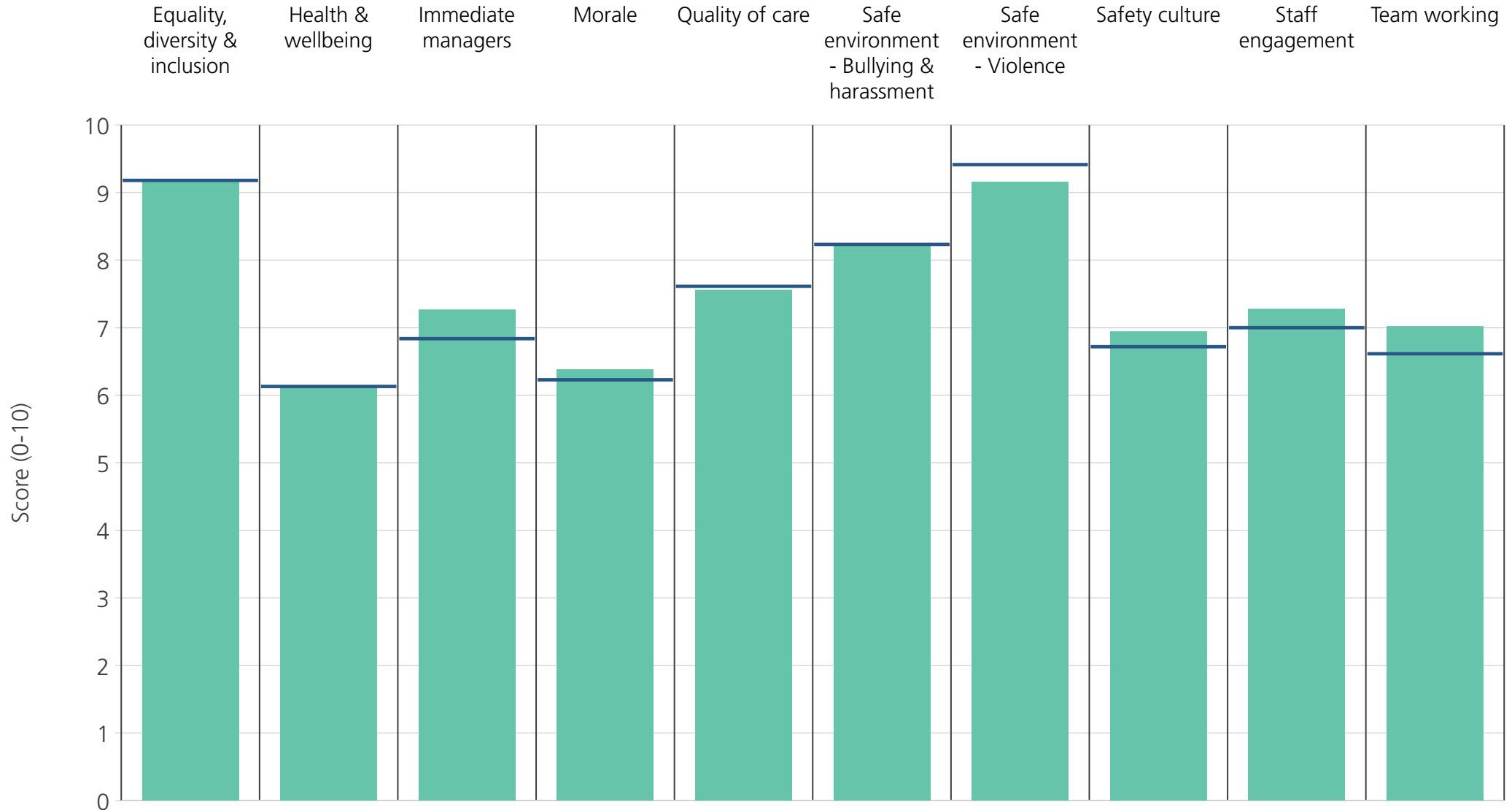
Directorate	9.2	5.4	6.1	6.2	7.4	8.0	8.8	7.3	7.0	6.9
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	119	119	120	118	115	111	119	119	122	122



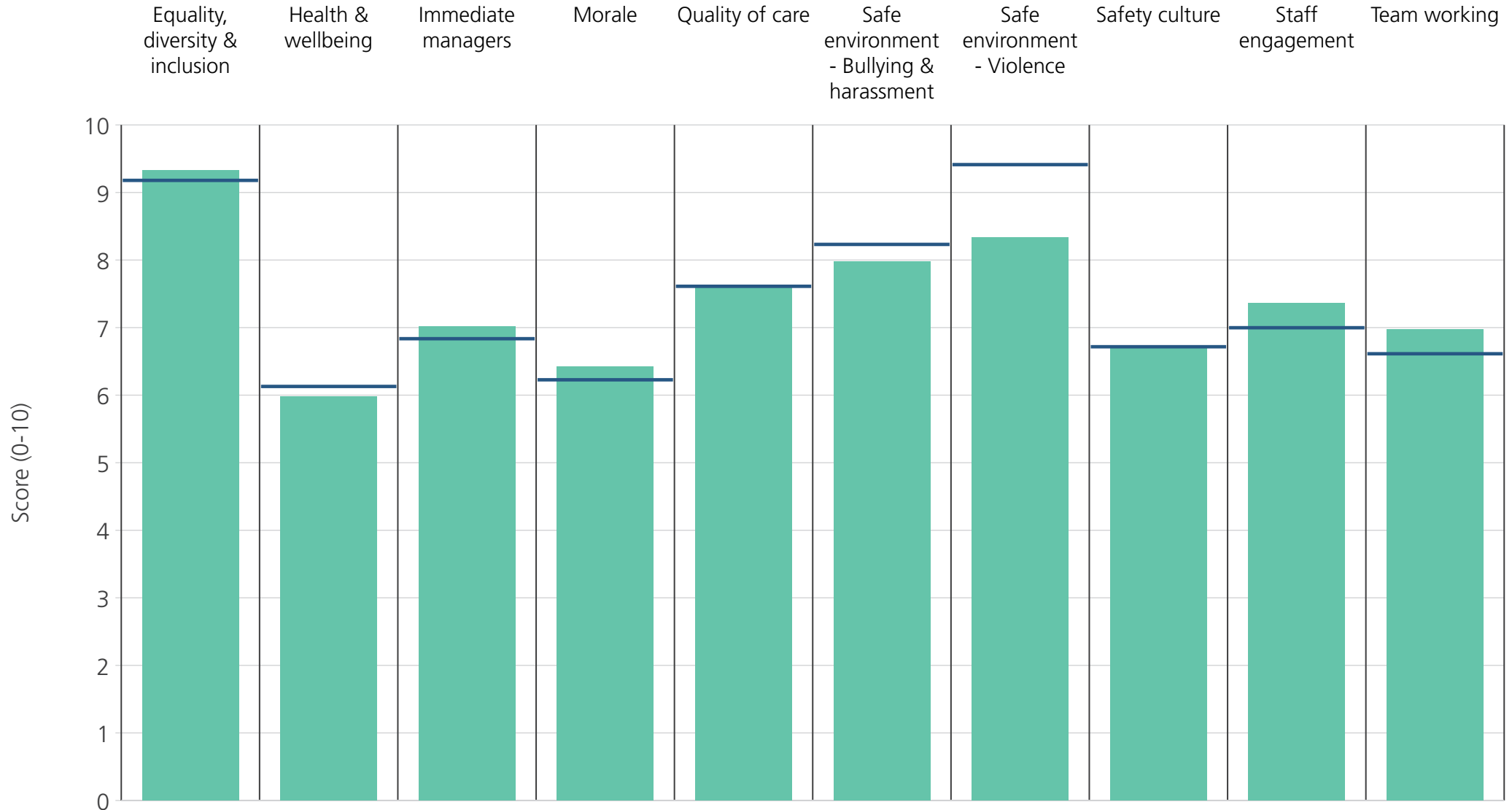
Directorate	9.2	6.2	6.4	6.0	7.7	8.4	9.7	6.7	6.8	6.0
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	282	283	286	282	258	272	283	282	288	287



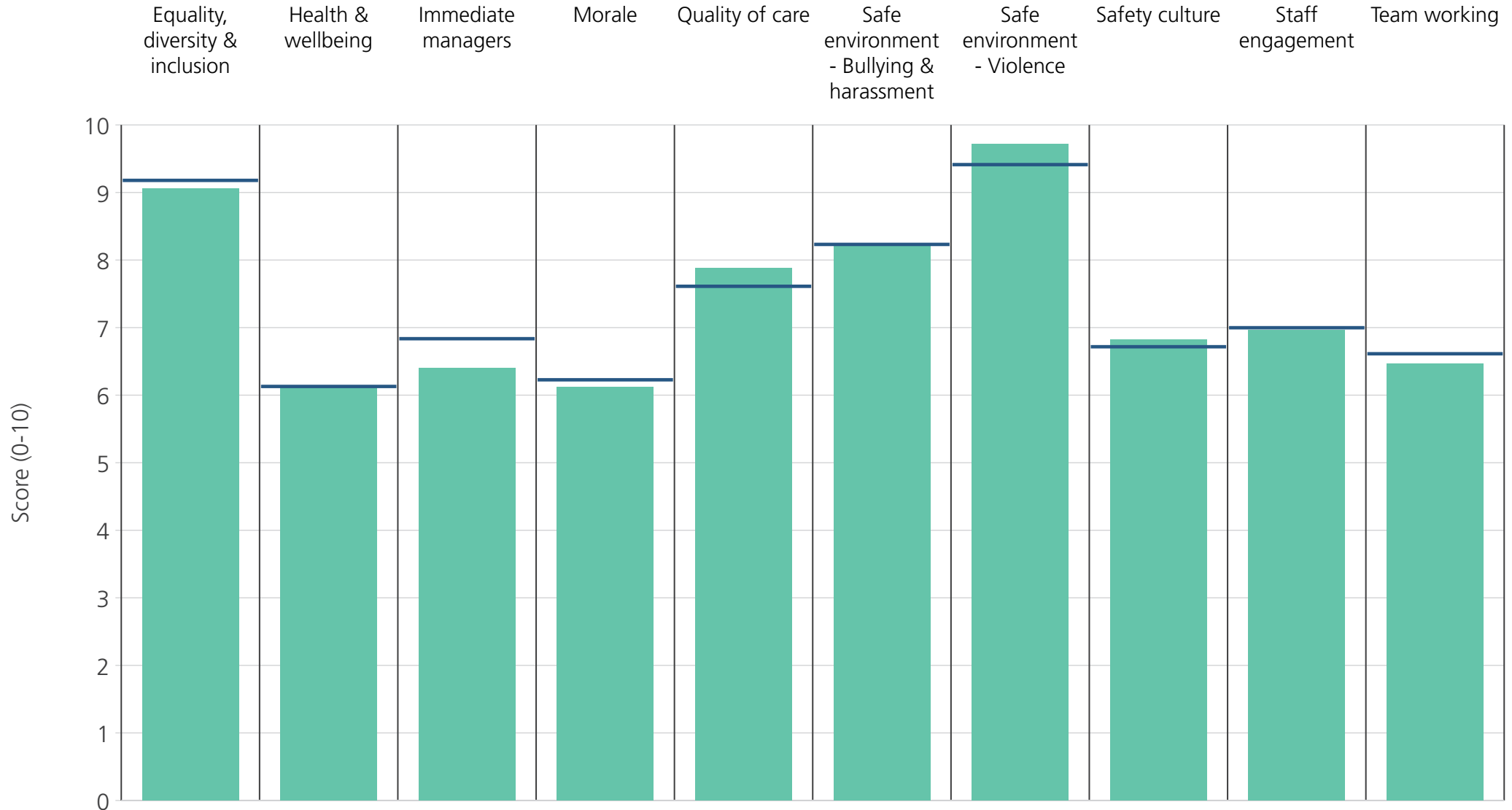
Directorate	8.8	5.5	6.3	5.7	7.0	7.1	8.3	6.4	6.6	6.4
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	129	129	129	124	123	127	128	125	131	129



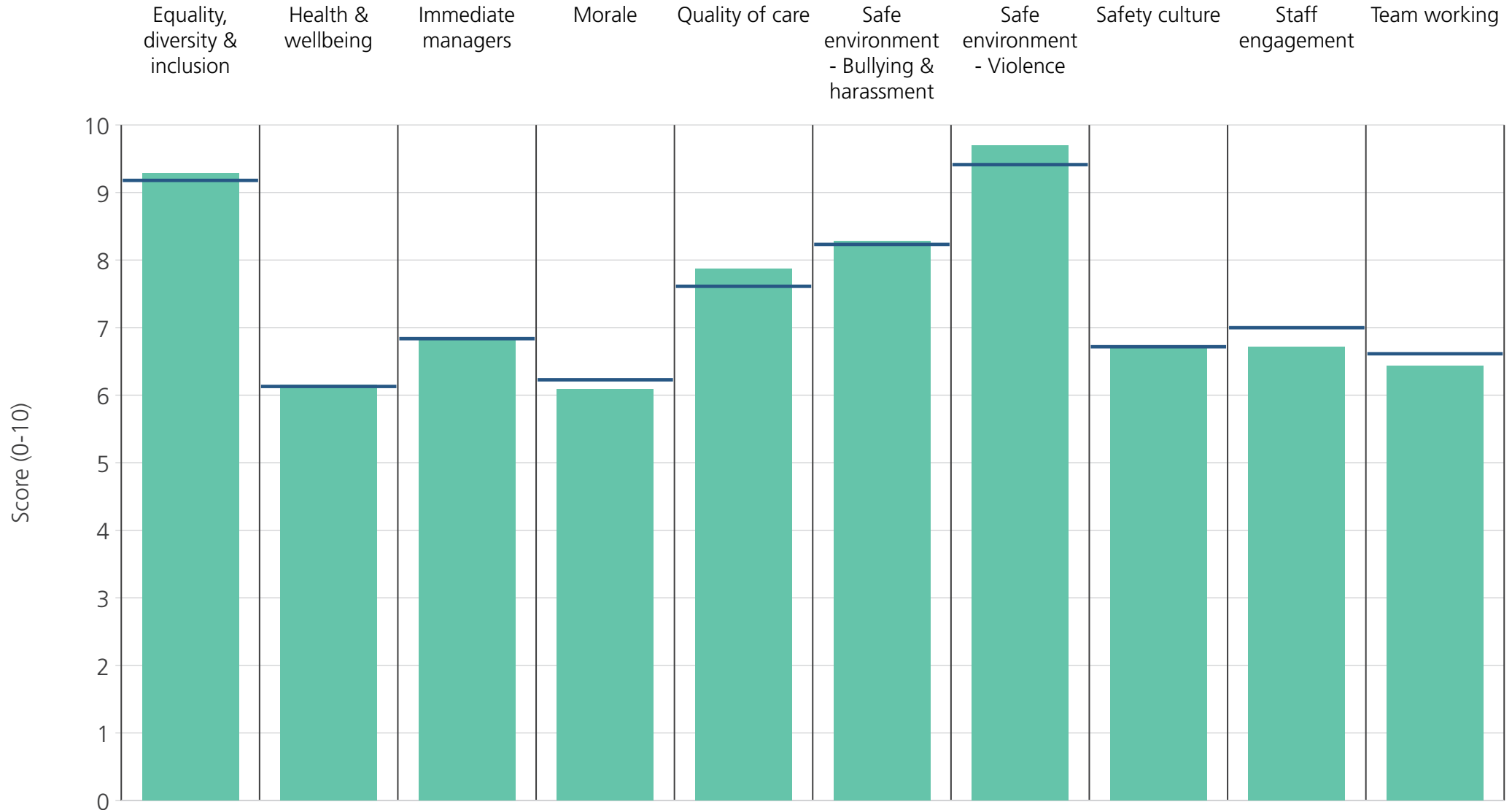
Directorate	9.2	6.1	7.3	6.4	7.6	8.2	9.2	6.9	7.3	7.0
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	254	256	259	250	247	247	256	254	260	261



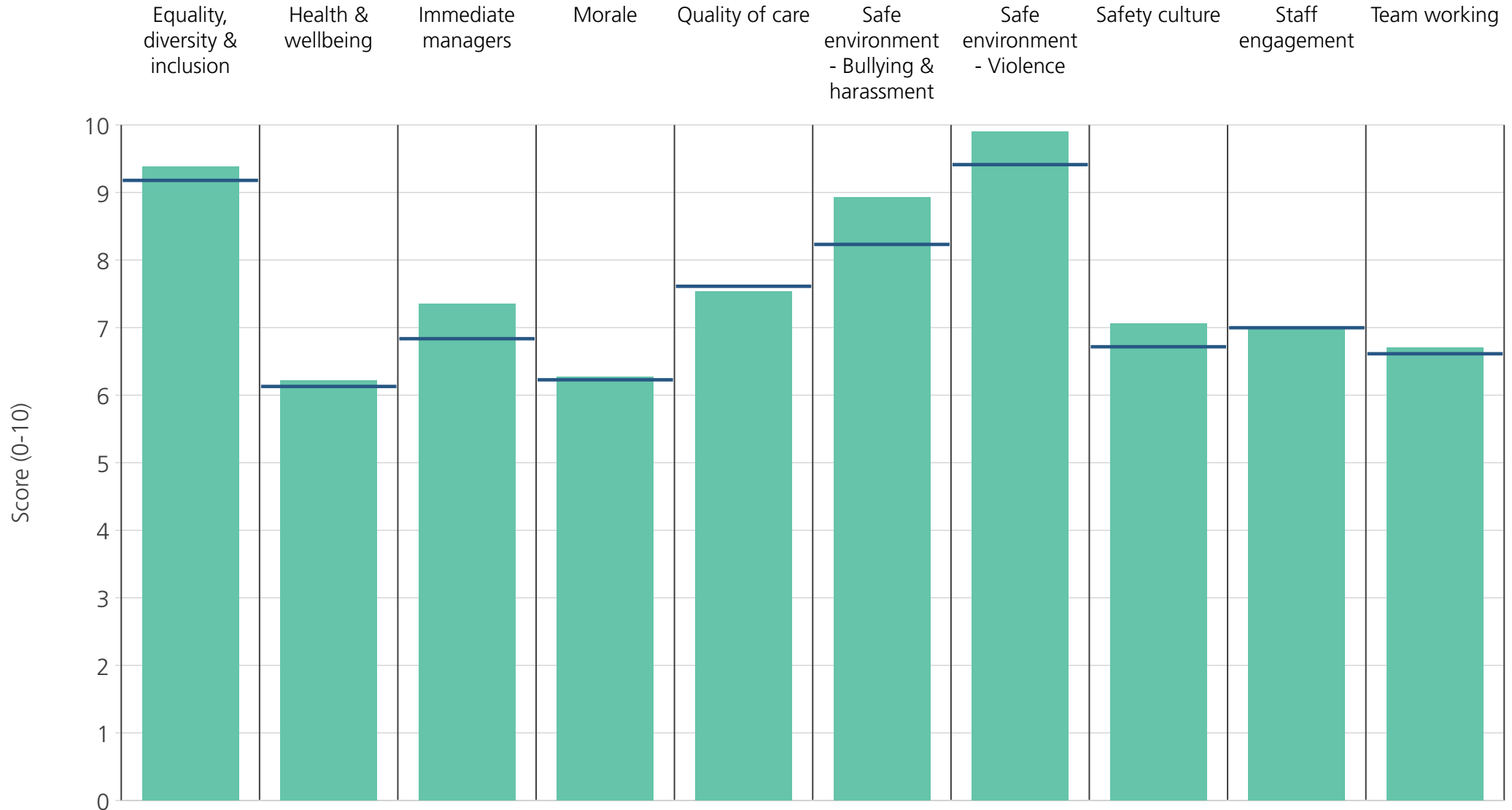
Directorate	9.3	6.0	7.0	6.4	7.6	8.0	8.3	6.7	7.4	7.0
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	107	108	108	101	108	104	108	105	113	112



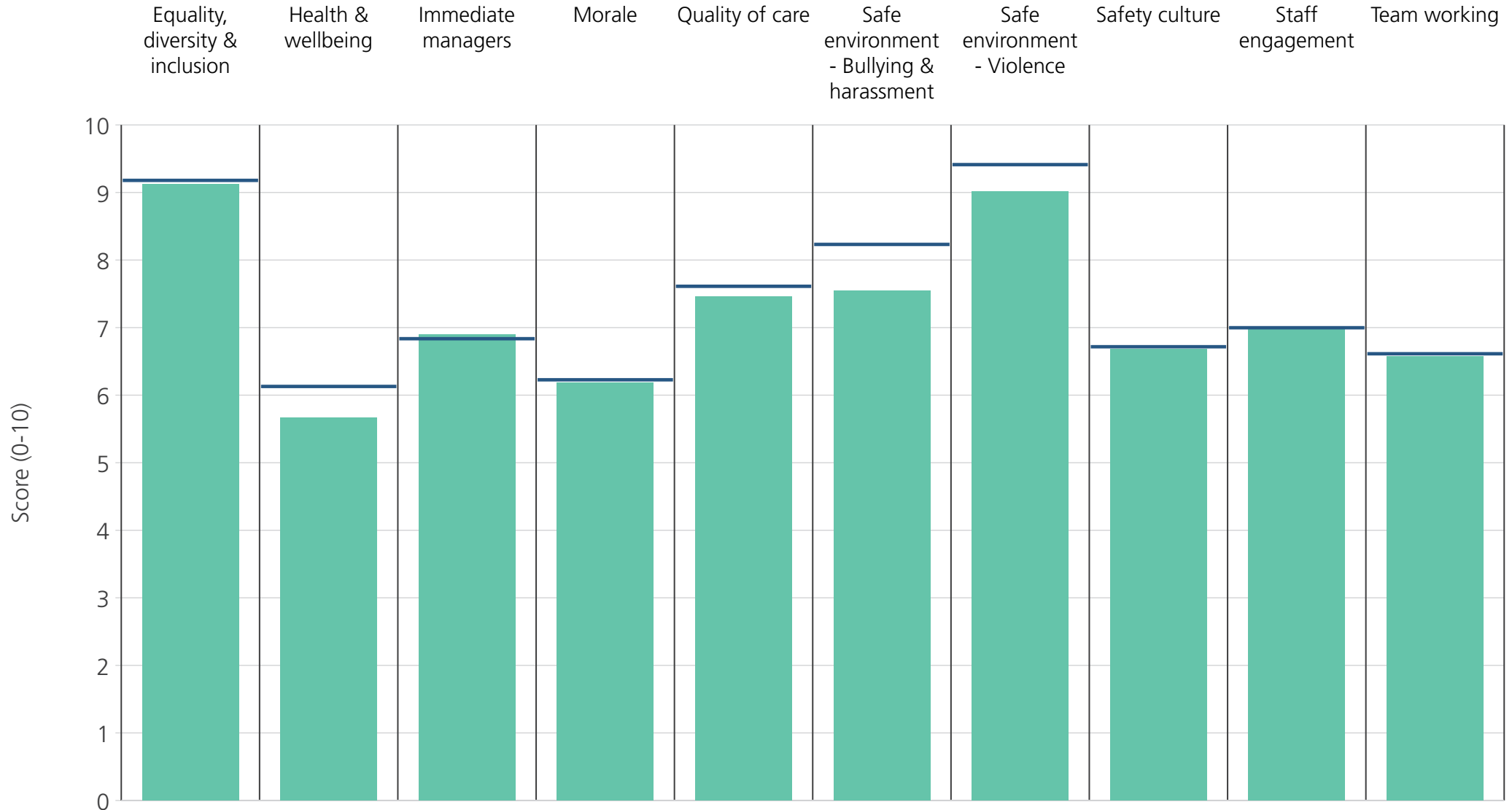
Directorate	9.1	6.1	6.4	6.1	7.9	8.2	9.7	6.8	7.0	6.5
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	256	256	258	255	248	246	256	256	263	258



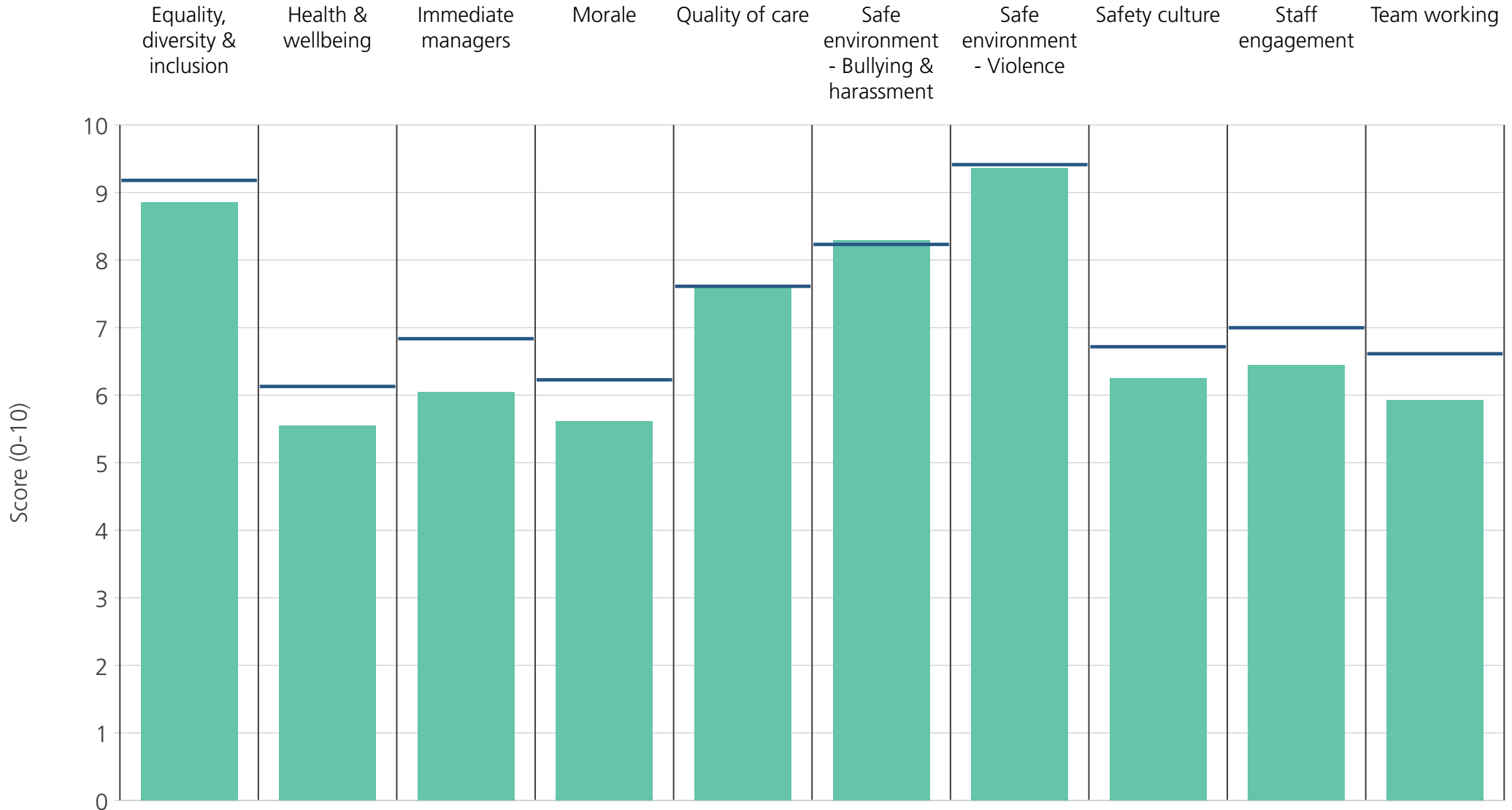
Directorate	9.3	6.1	6.8	6.1	7.9	8.3	9.7	6.7	6.7	6.4
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	310	310	312	308	258	295	309	309	319	311



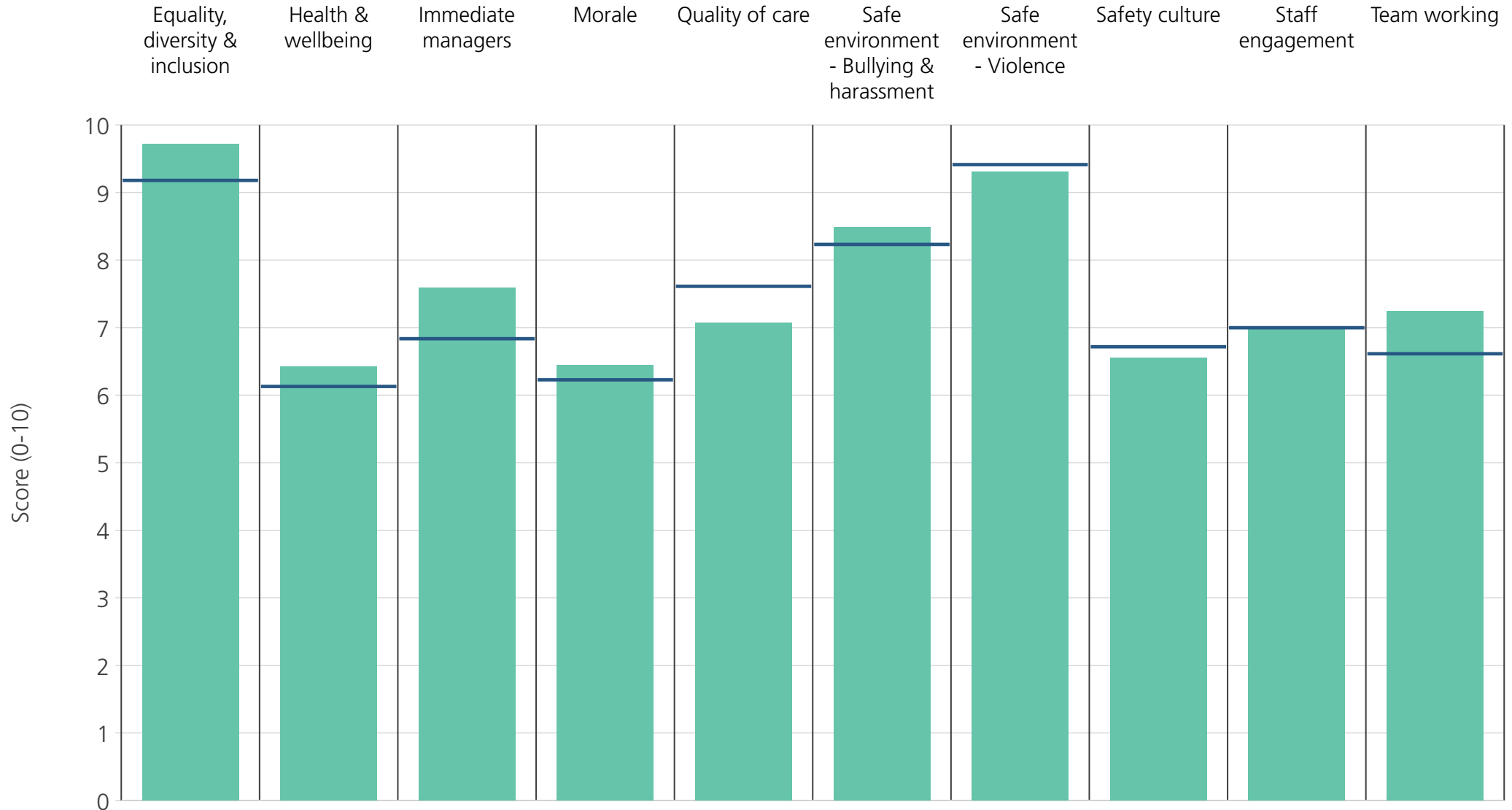
Directorate	9.4	6.2	7.3	6.3	7.5	8.9	9.9	7.1	7.0	6.7
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	127	129	130	126	107	125	128	127	130	129



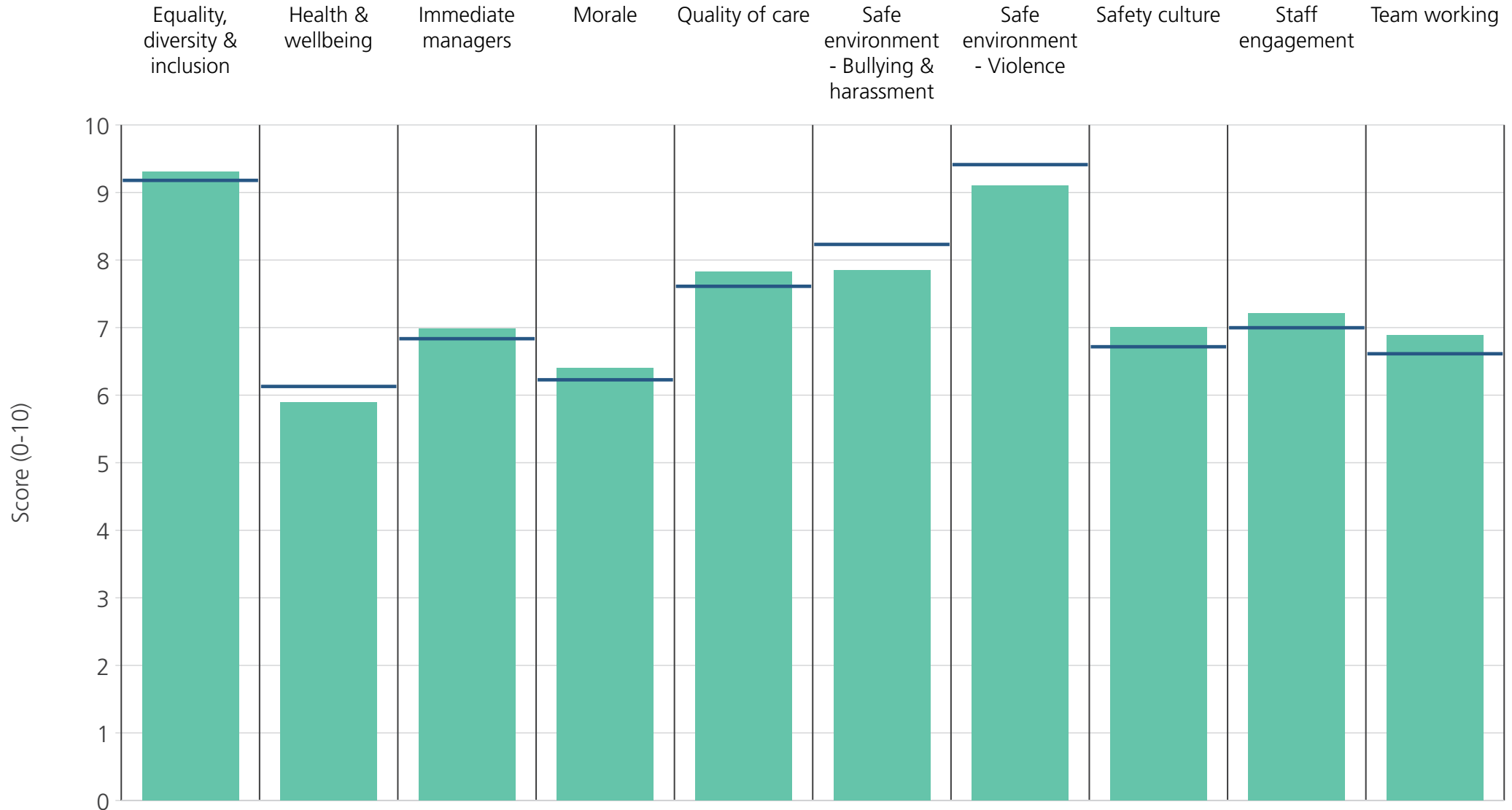
Directorate	9.1	5.7	6.9	6.2	7.5	7.6	9.0	6.7	7.0	6.6
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	342	346	345	330	333	332	344	336	355	350



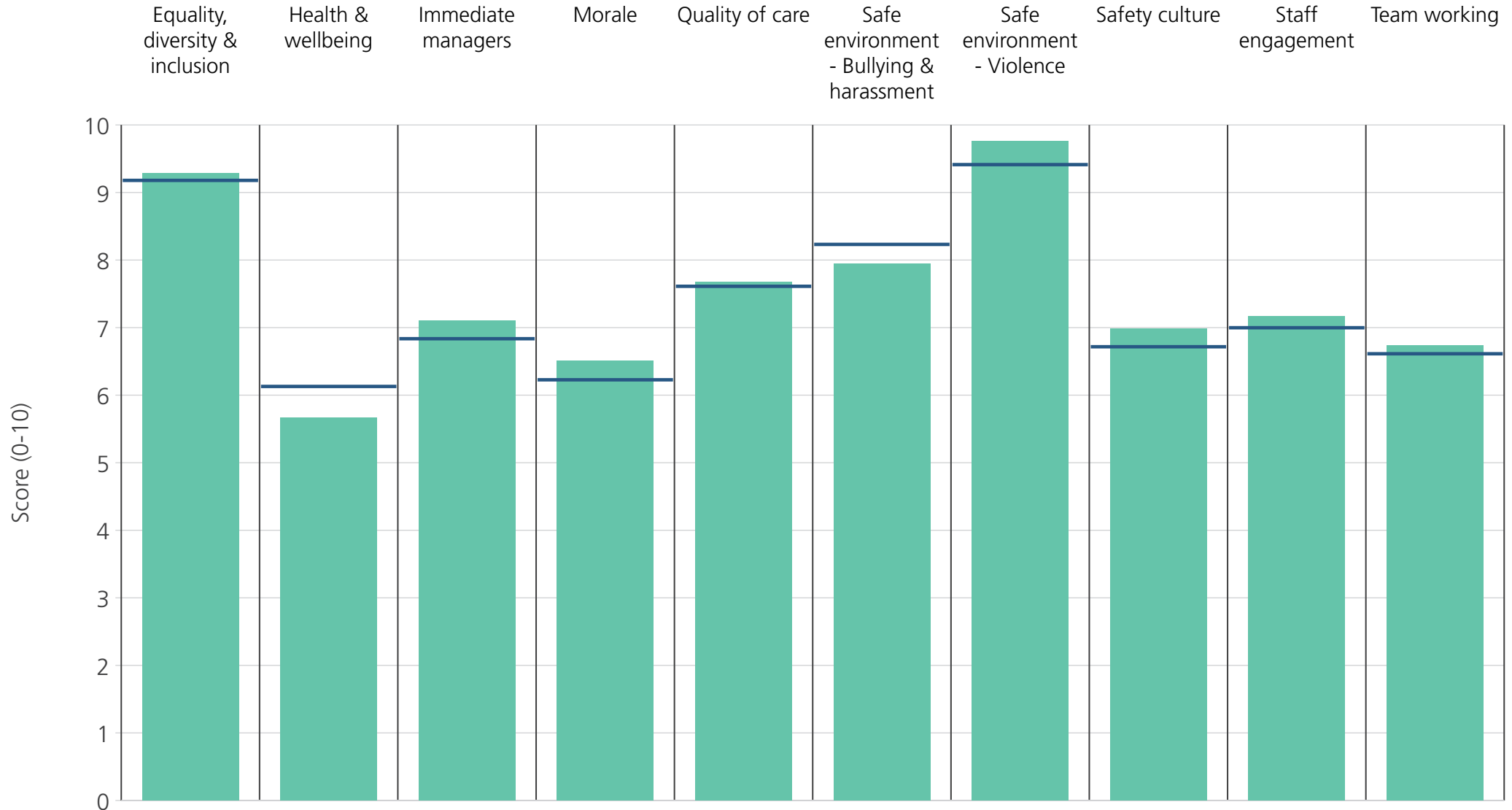
Directorate	8.9	5.5	6.0	5.6	7.6	8.3	9.4	6.3	6.4	5.9
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	269	272	274	267	269	264	272	269	278	276



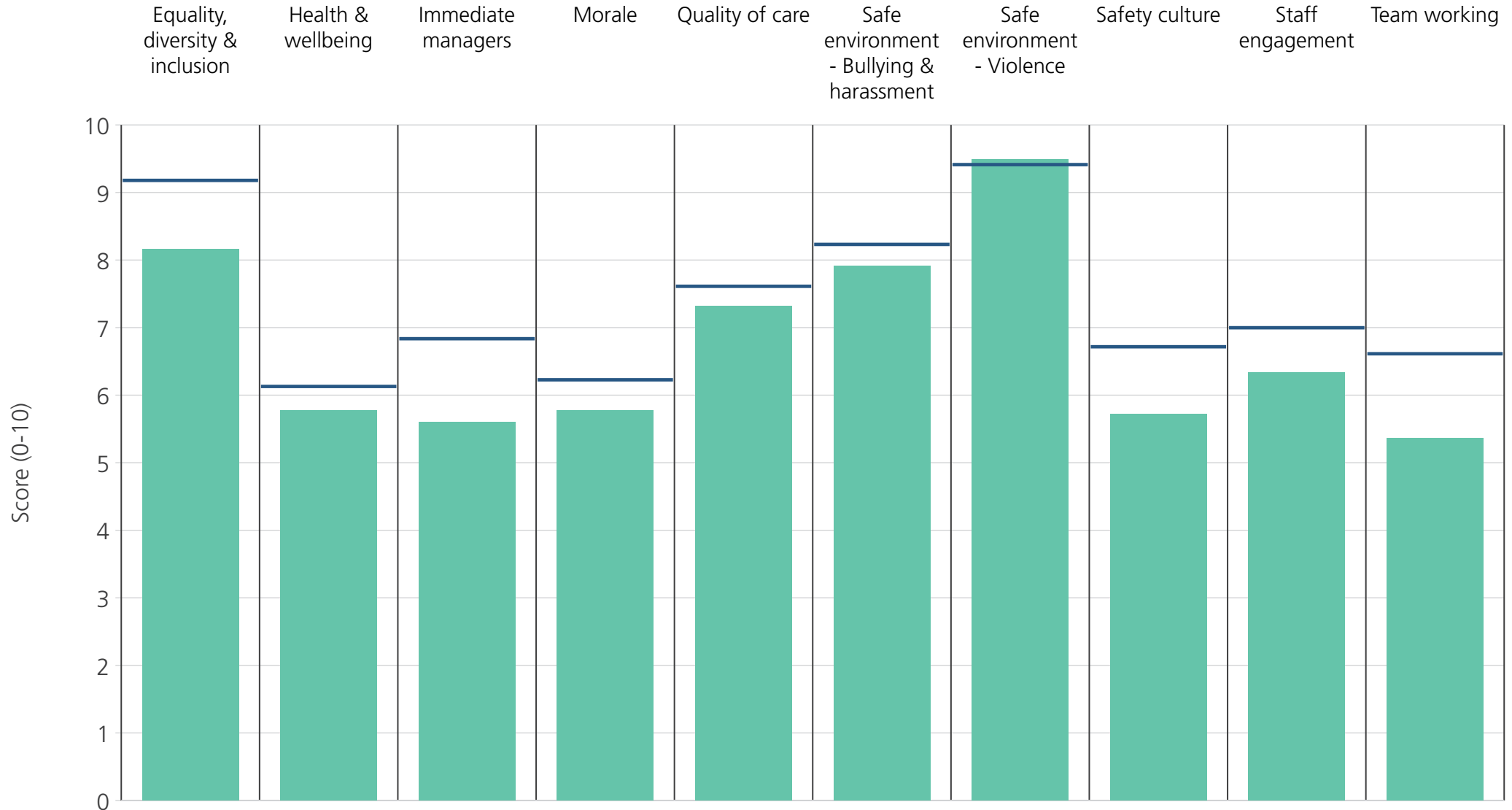
Directorate	9.7	6.4	7.6	6.4	7.1	8.5	9.3	6.6	7.0	7.2
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	143	144	144	144	139	140	143	144	144	140



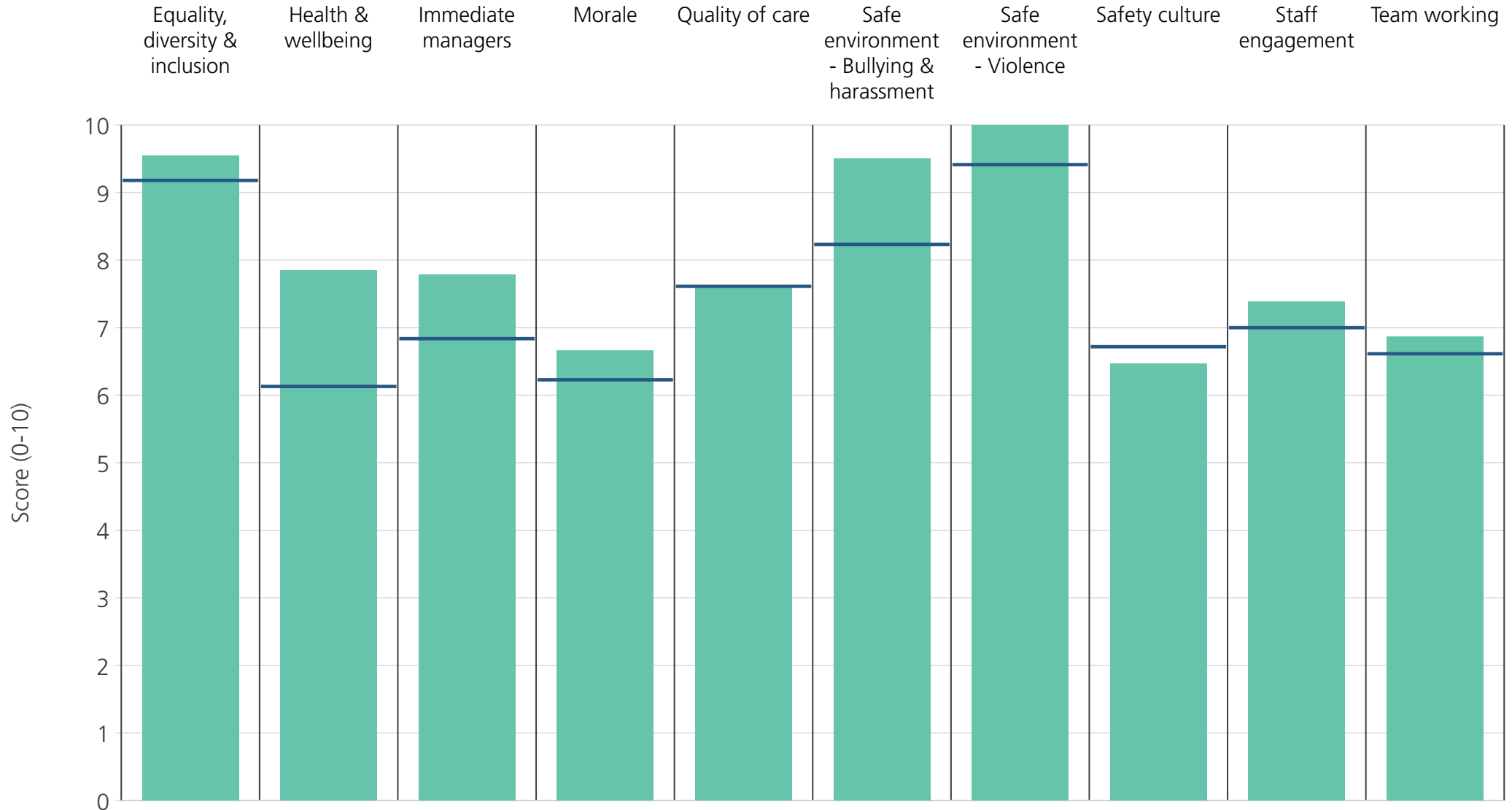
Directorate	9.3	5.9	7.0	6.4	7.8	7.8	9.1	7.0	7.2	6.9
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	297	299	299	296	279	294	299	296	300	296



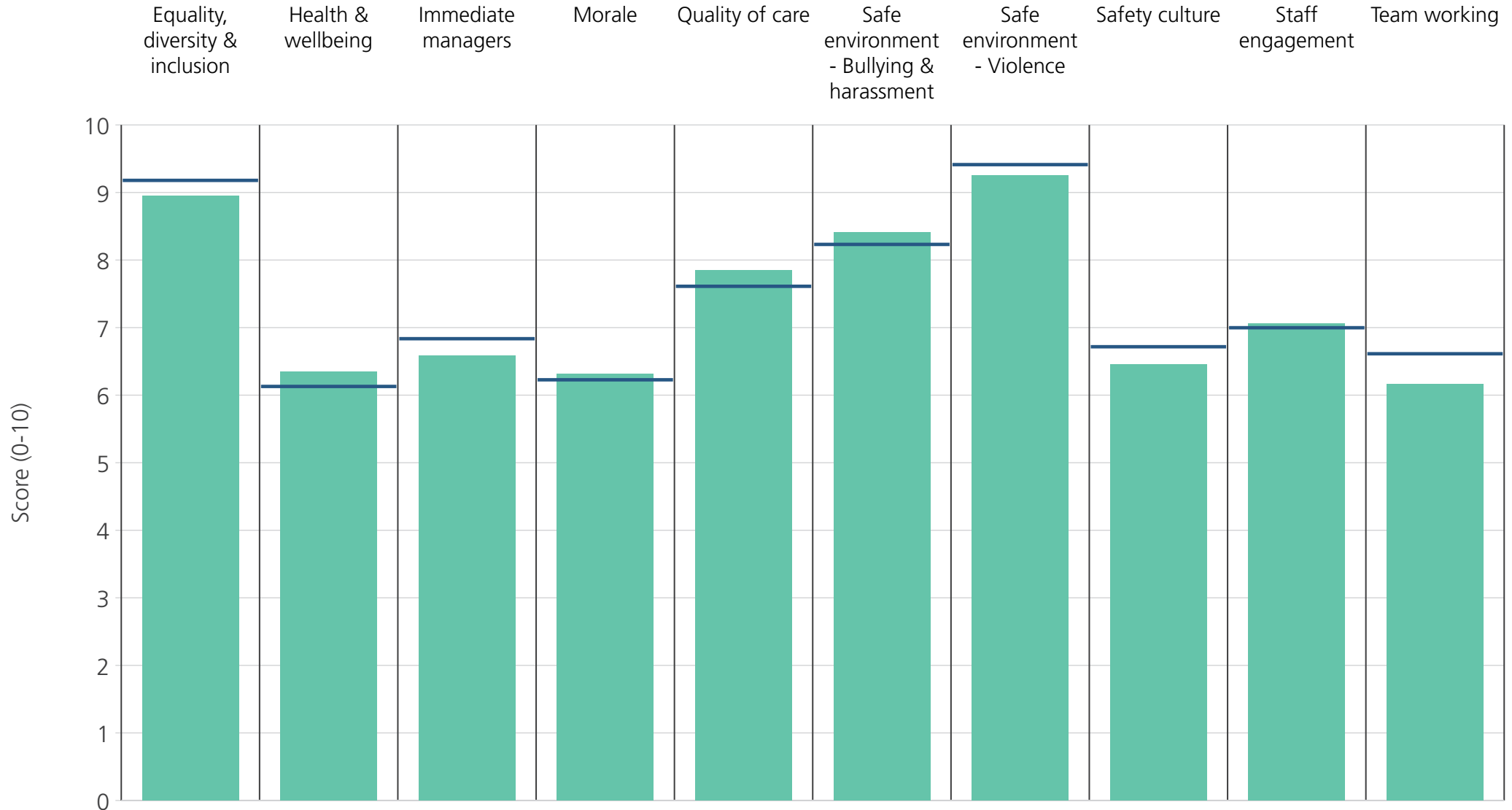
Directorate	9.3	5.7	7.1	6.5	7.7	7.9	9.8	7.0	7.2	6.7
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	179	181	181	181	177	172	181	180	183	184



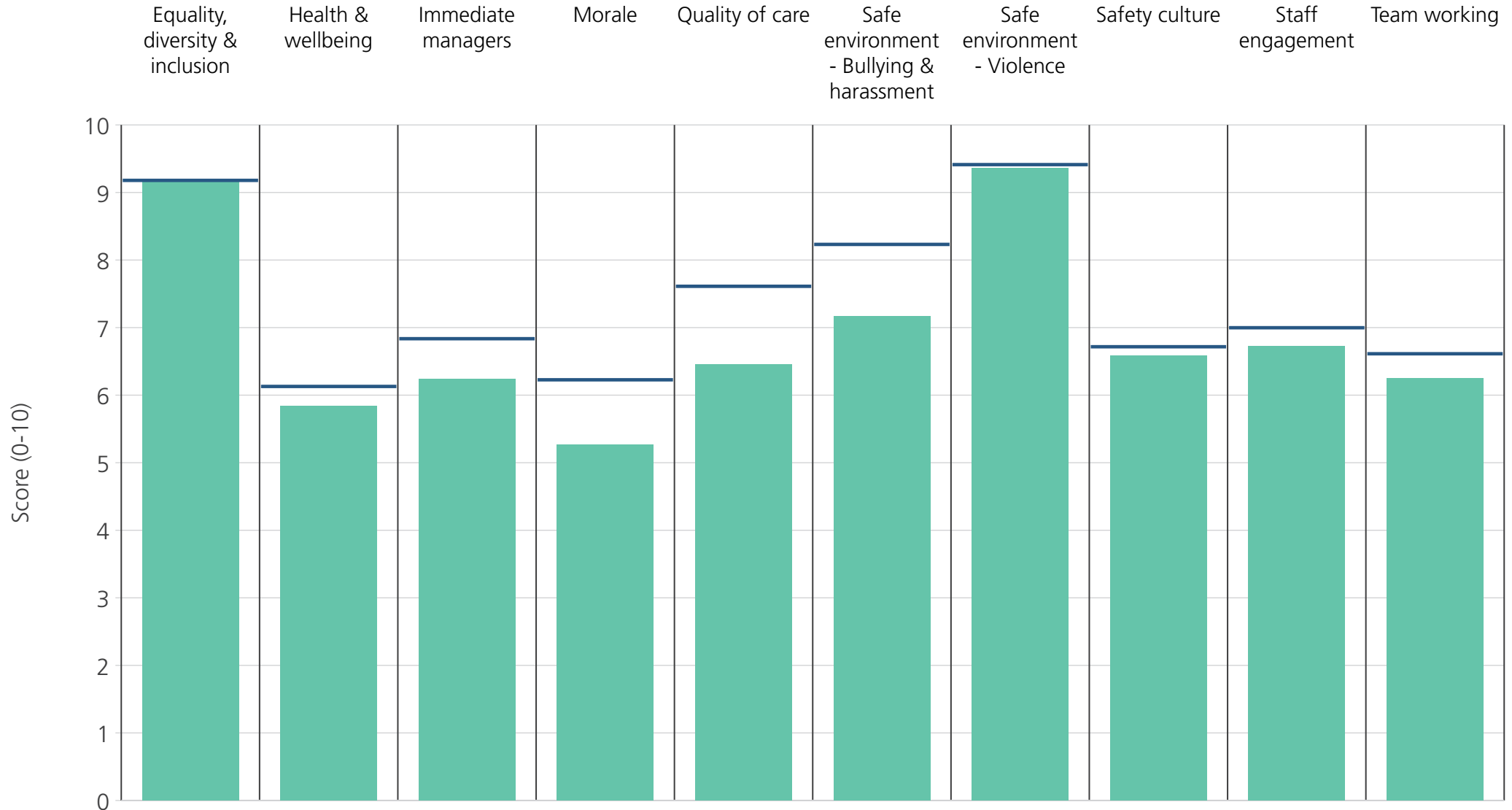
Directorate	8.2	5.8	5.6	5.8	7.3	7.9	9.5	5.7	6.3	5.4
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	92	93	93	93	62	90	92	92	94	93



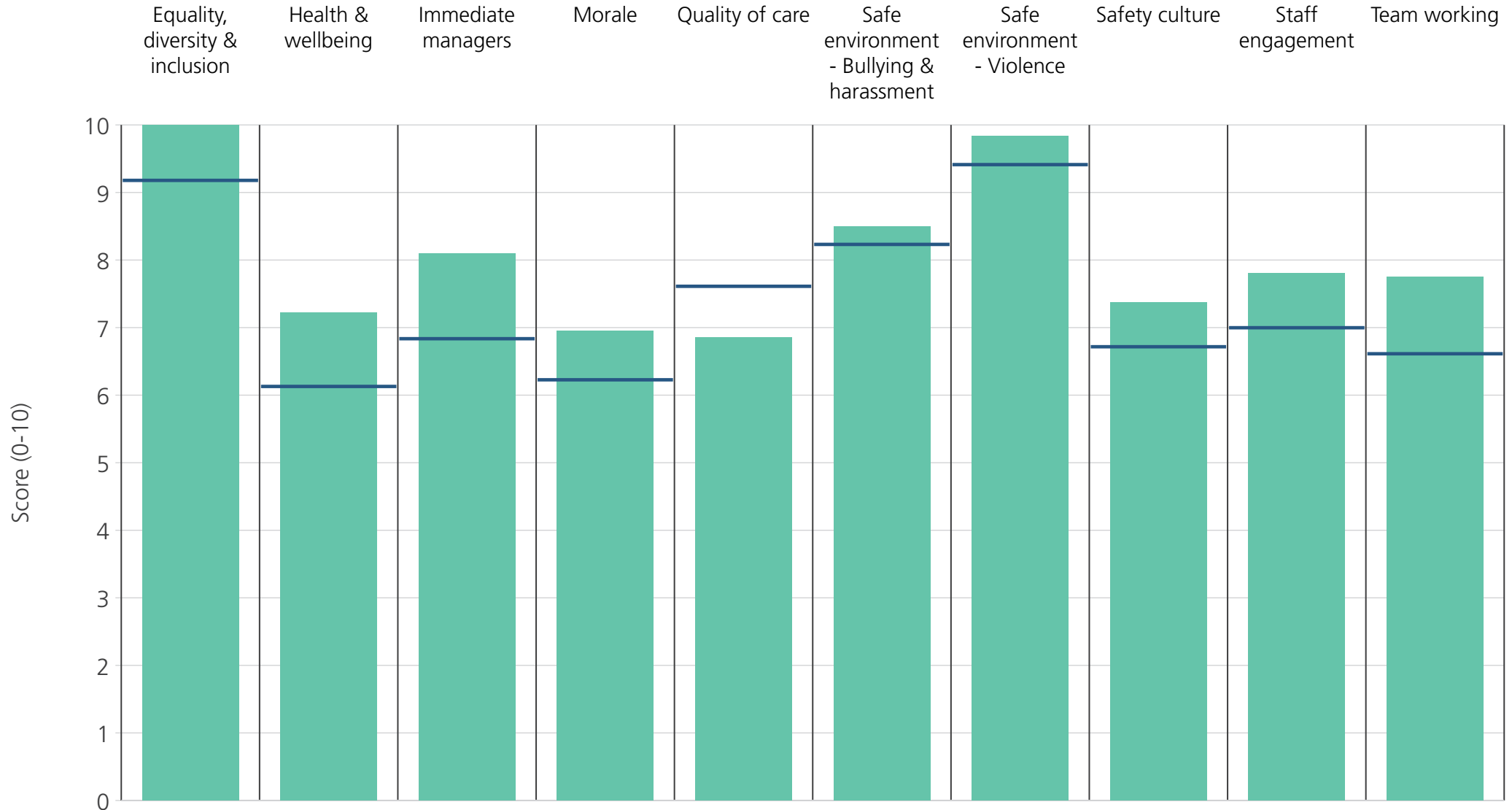
Directorate	9.5	7.8	7.8	6.7	7.6	9.5	10.0	6.5	7.4	6.9
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	40	40	40	40	14	40	40	39	41	41



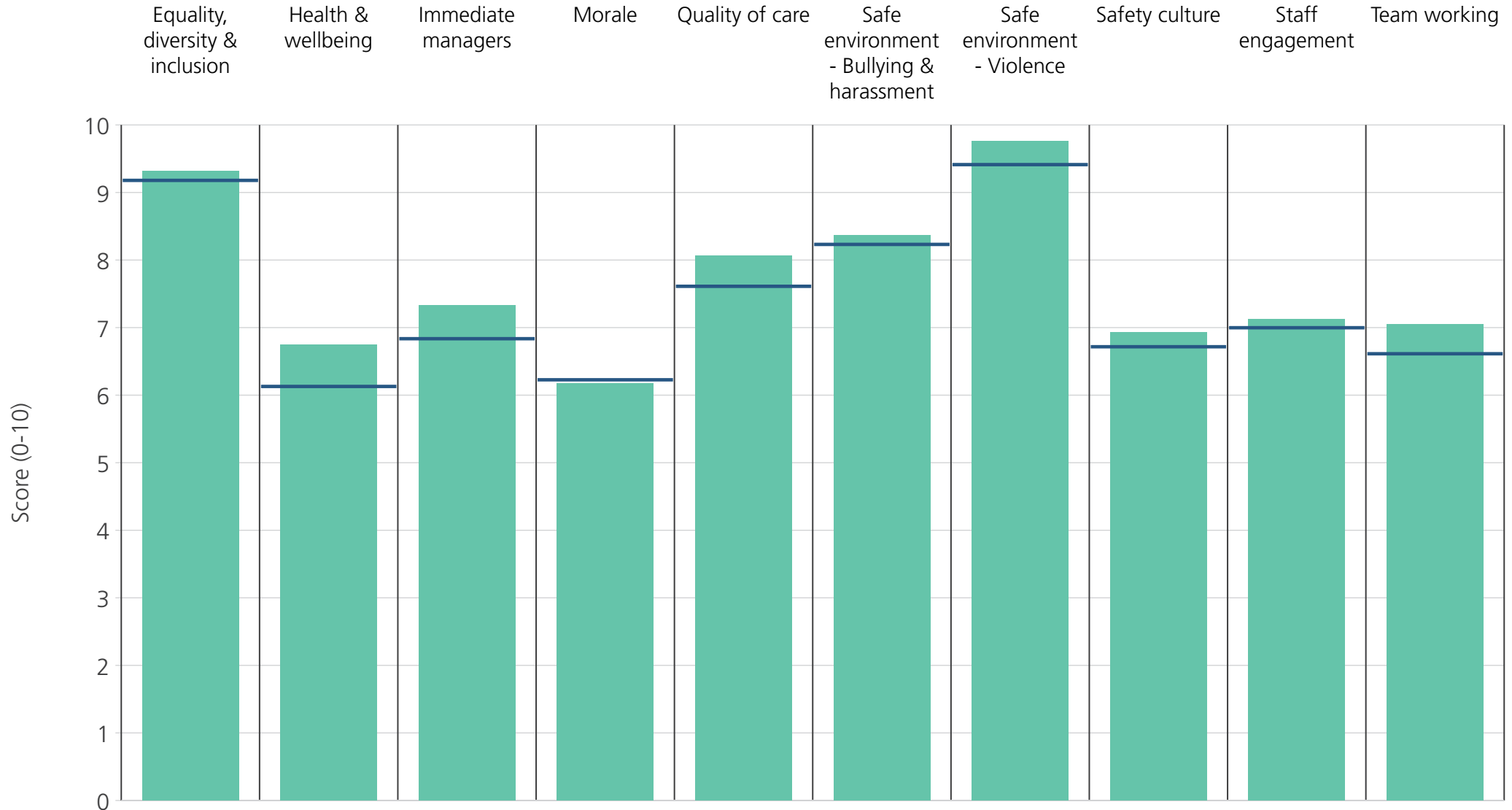
Directorate	8.9	6.3	6.6	6.3	7.8	8.4	9.3	6.5	7.1	6.2
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	302	303	304	296	259	277	299	298	306	295



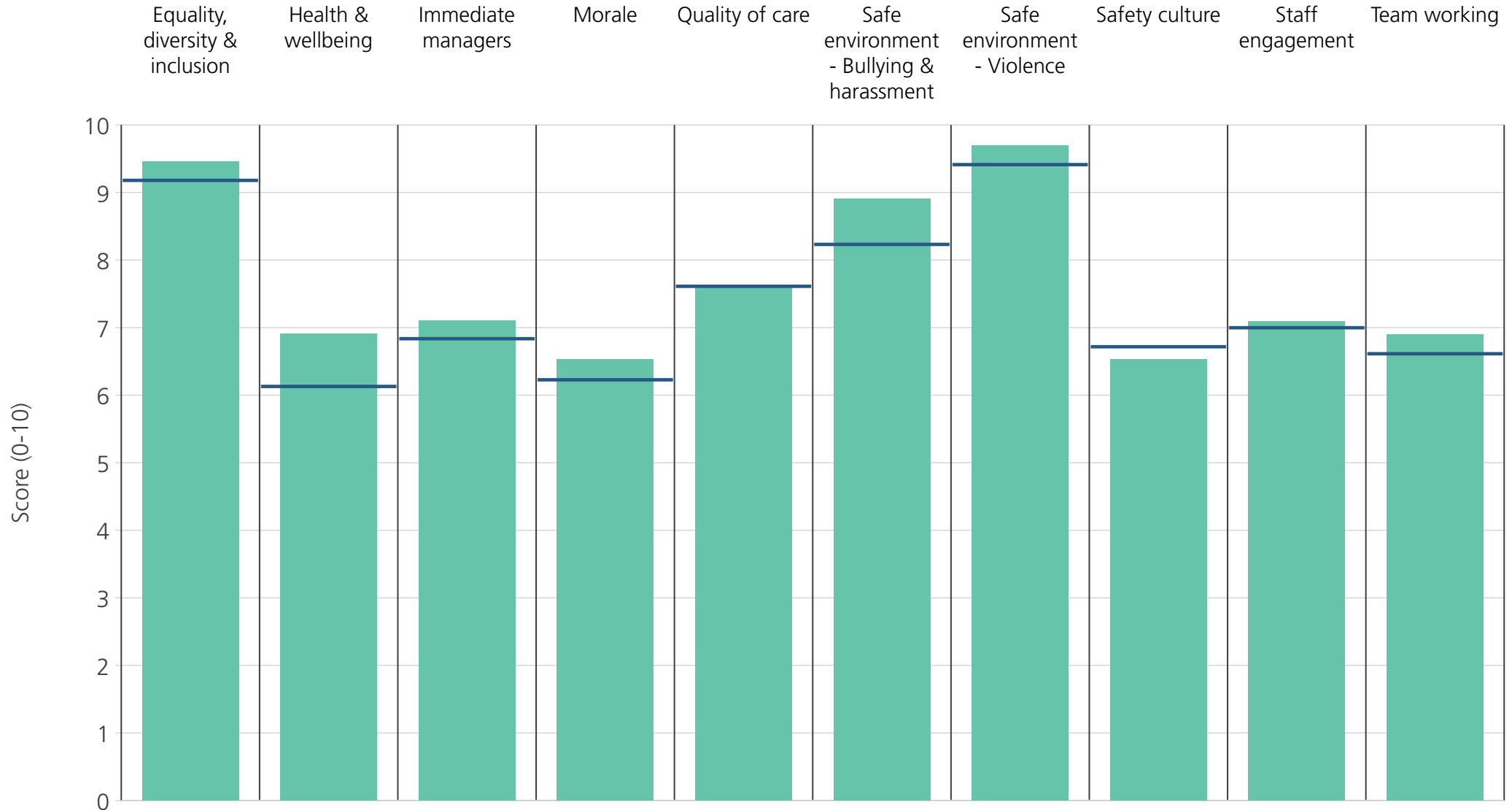
Directorate	9.2	5.8	6.2	5.3	6.5	7.2	9.4	6.6	6.7	6.3
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	34	34	34	34	27	33	34	34	34	34



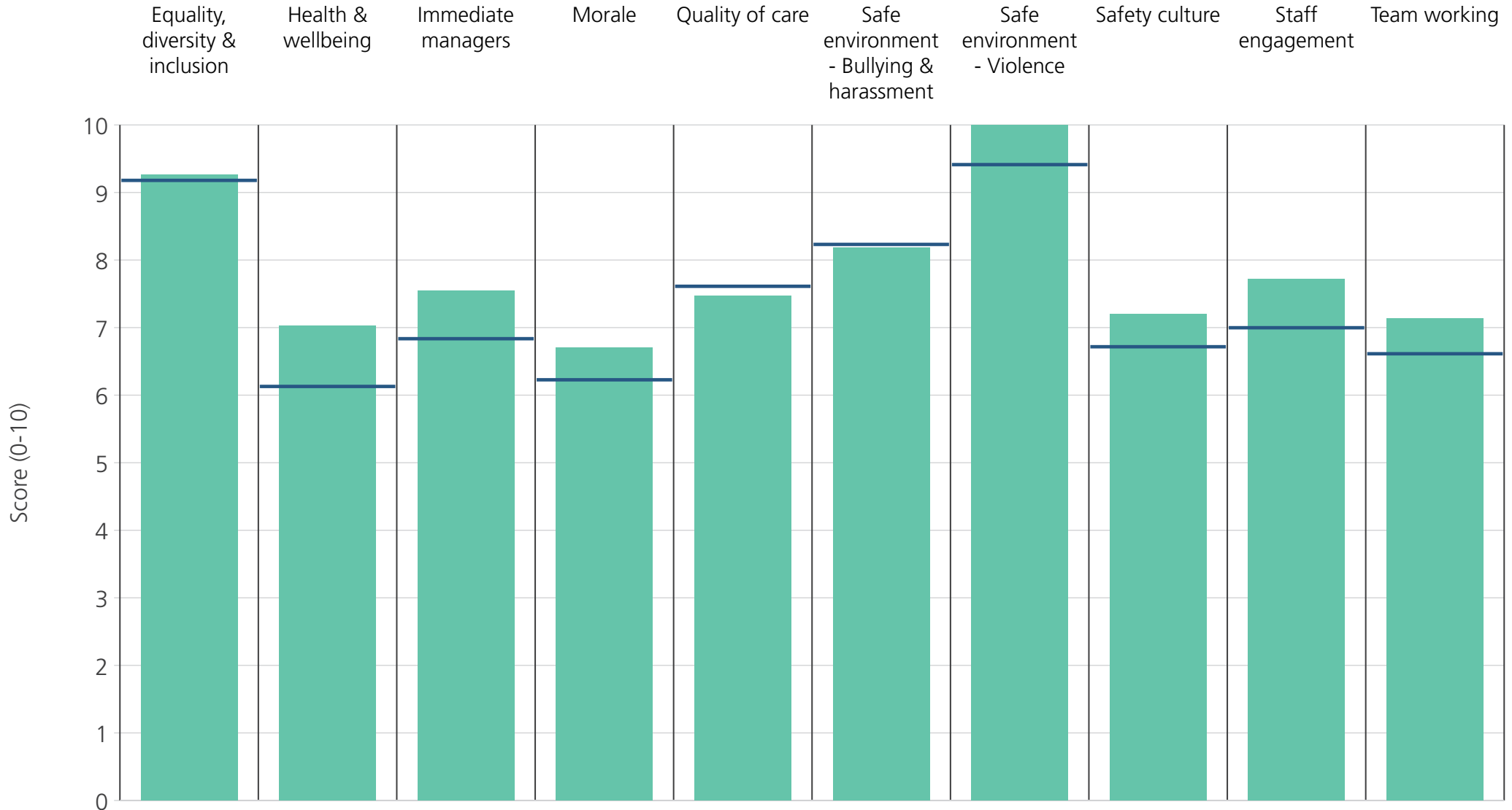
Directorate	10.0	7.2	8.1	6.9	6.9	8.5	9.8	7.4	7.8	7.8
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	20	20	20	20	13	20	20	20	20	20



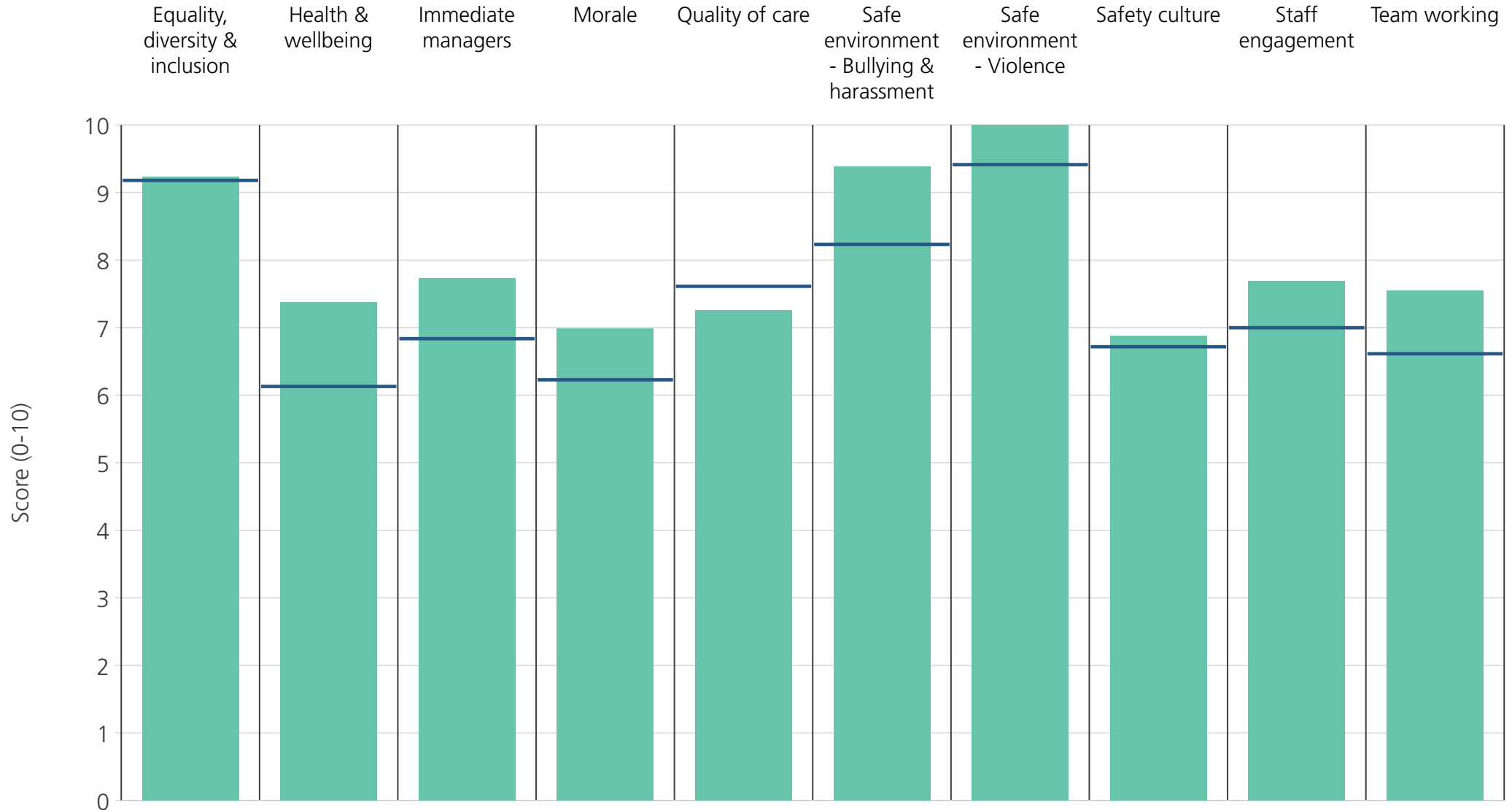
Directorate	9.3	6.7	7.3	6.2	8.1	8.4	9.8	6.9	7.1	7.0
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	57	57	57	57	41	54	56	56	58	58



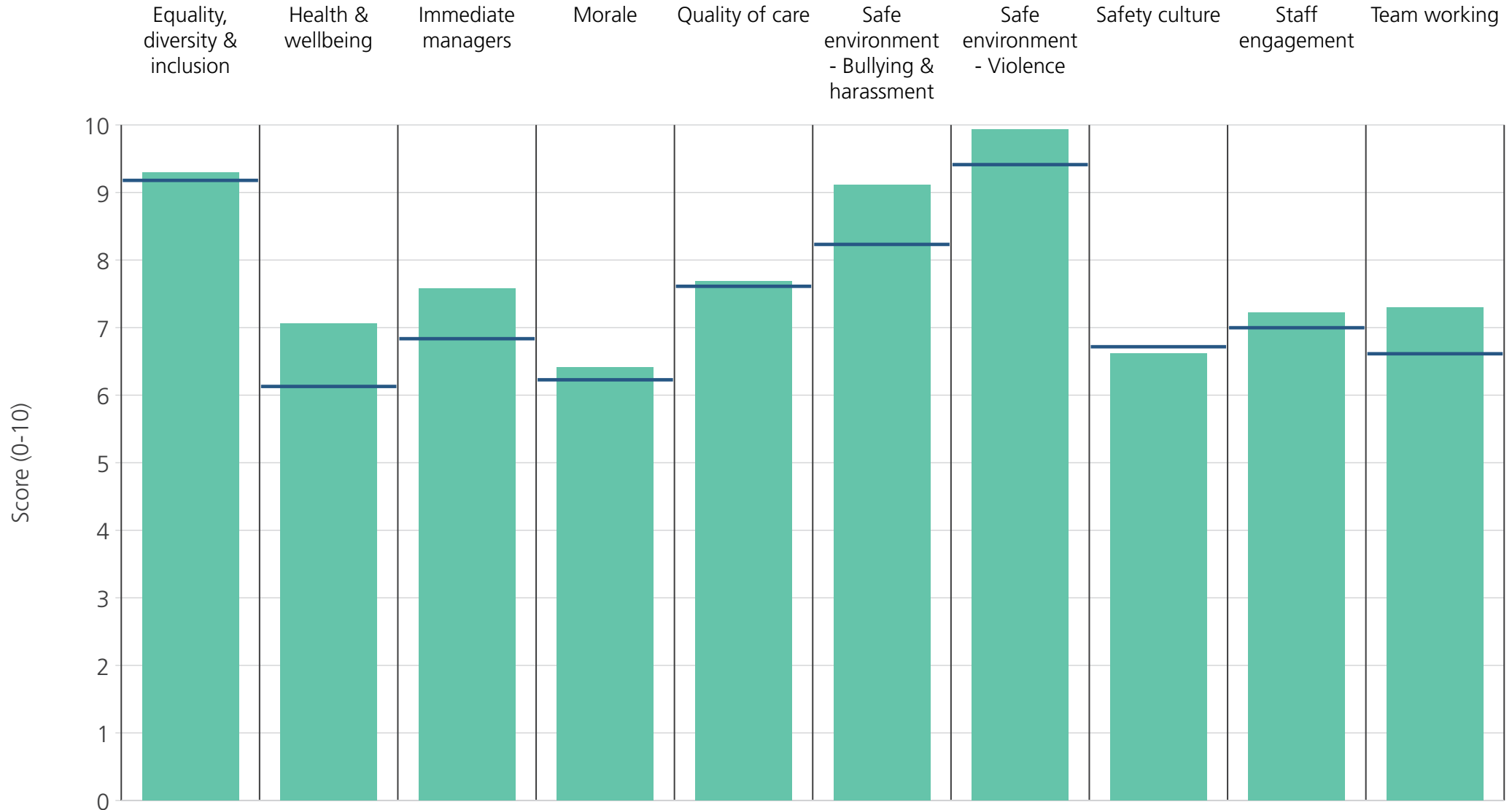
Directorate	9.5	6.9	7.1	6.5	7.6	8.9	9.7	6.5	7.1	6.9
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	77	77	78	76	43	76	77	76	79	77



Directorate	9.3	7.0	7.5	6.7	7.5	8.2	10.0	7.2	7.7	7.1
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	70	70	70	70	42	68	70	70	70	69



Directorate	9.2	7.4	7.7	7.0	7.3	9.4	10.0	6.9	7.7	7.5
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	61	61	61	59	43	59	61	60	62	62



Directorate	9.3	7.1	7.6	6.4	7.7	9.1	9.9	6.6	7.2	7.3
Your org	9.2	6.1	6.8	6.2	7.6	8.2	9.4	6.7	7.0	6.6
Responses	251	252	253	250	144	243	252	248	254	252