

# Sandwell and West Birmingham Hospitals NHS Trust

2020 NHS Staff Survey

**Directorate Report**

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This directorate report for Sandwell and West Birmingham Hospitals NHS Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

**Please note:** It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Sandwell and West Birmingham Hospitals NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

## Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

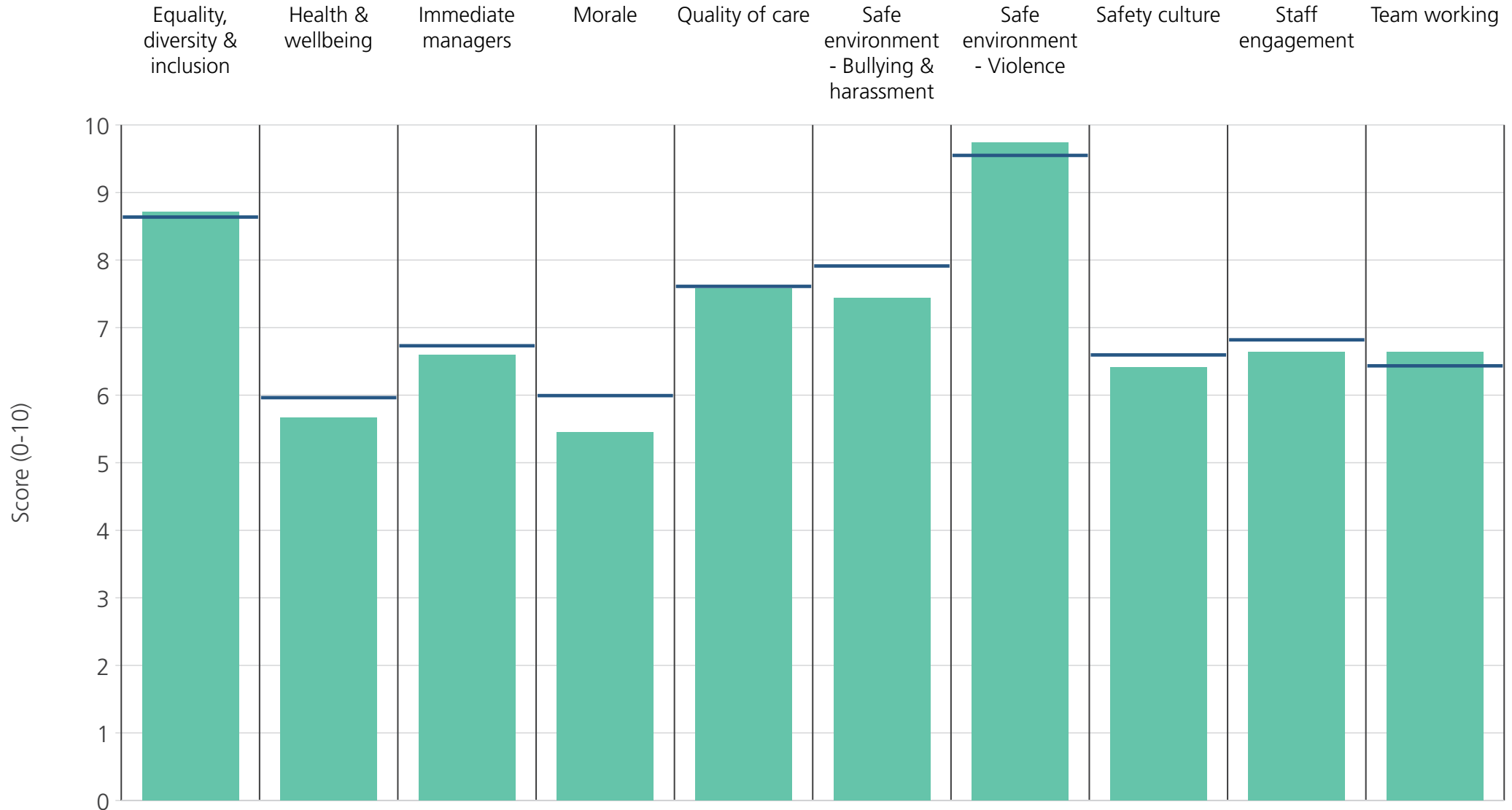
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



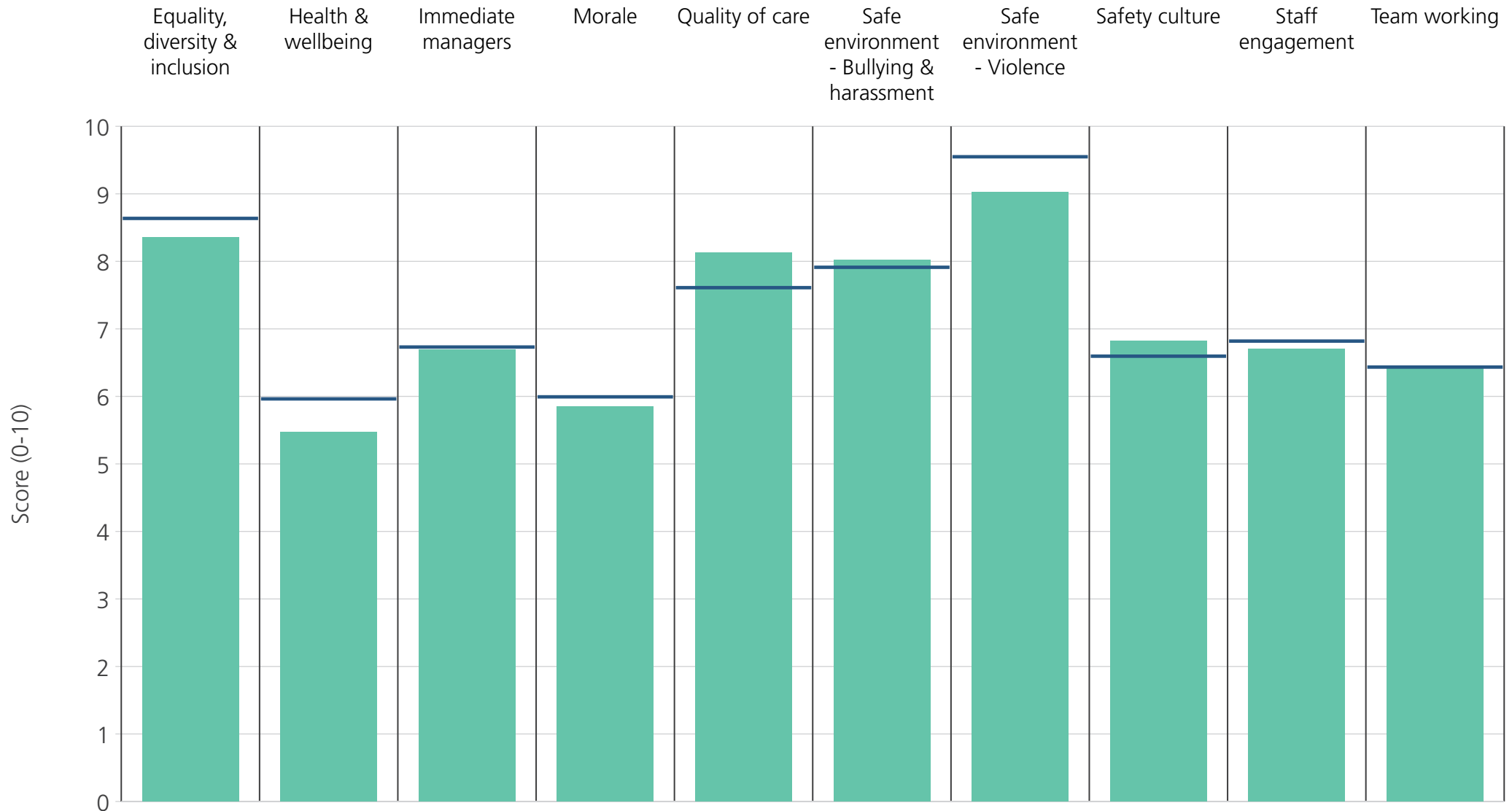
**! Note:** when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

# Directorates 1

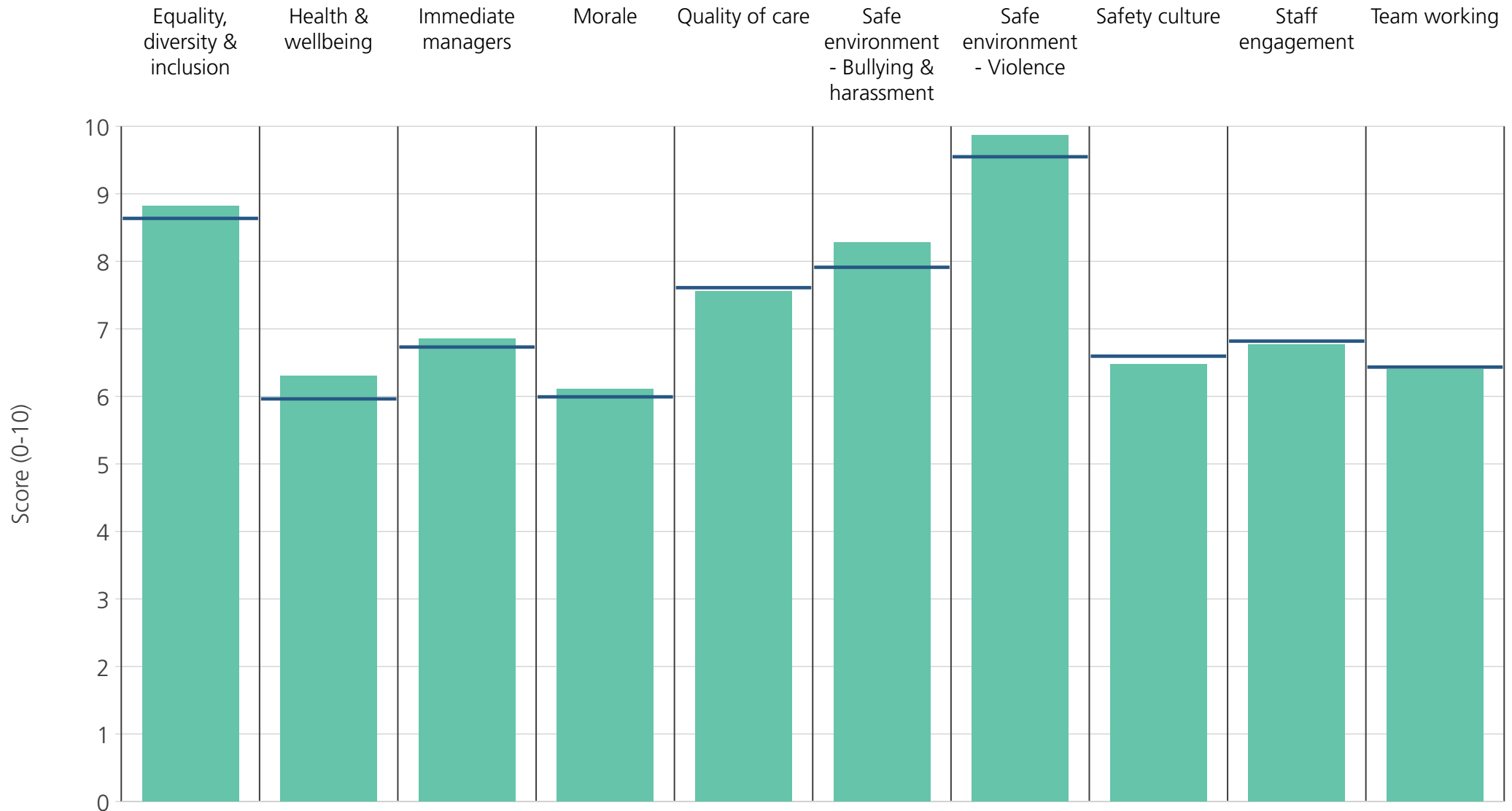
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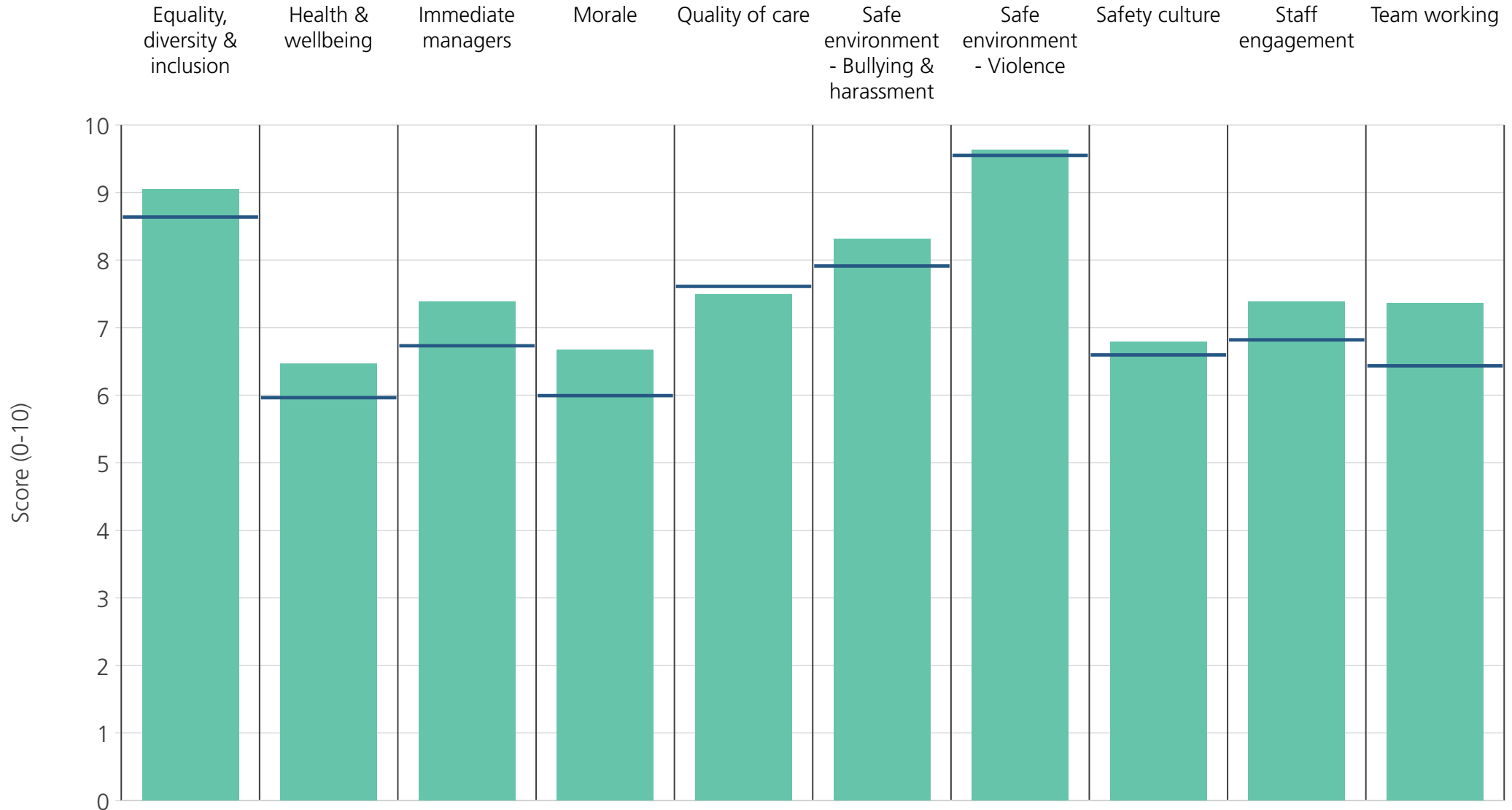
<b>Directorate</b>	8.7	5.7	6.6	5.5	7.6	7.4	9.7	6.4	6.6	6.6
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	122	114	125	125	132	128	114	130	118	117



<b>Directorate</b>	8.4	5.5	6.7	5.9	8.1	8.0	9.0	6.8	6.7	6.4
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	309	280	321	322	368	336	285	330	312	304

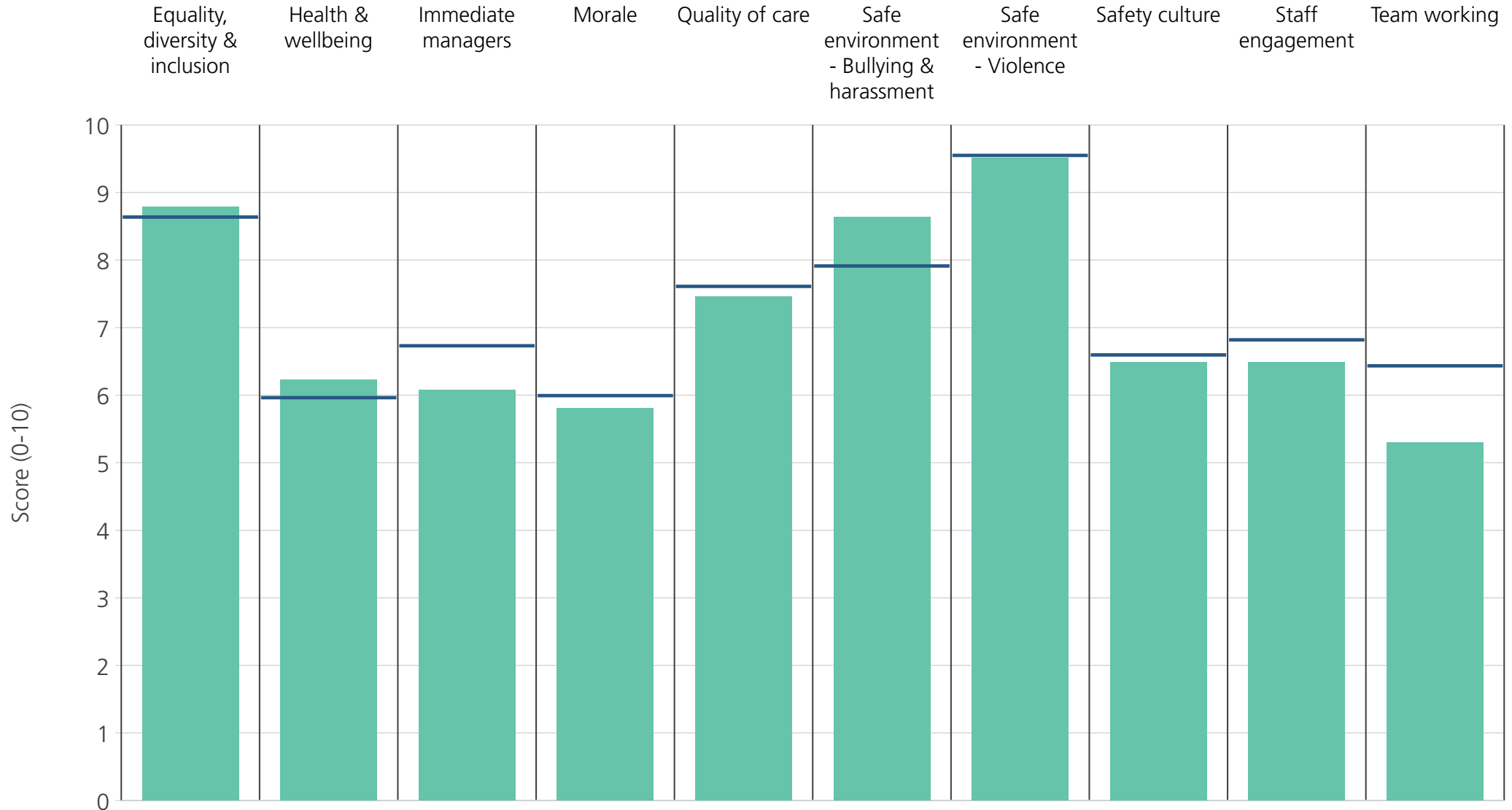


<b>Directorate</b>	8.8	6.3	6.9	6.1	7.6	8.3	9.9	6.5	6.8	6.4
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	743	709	702	716	574	805	713	790	674	664

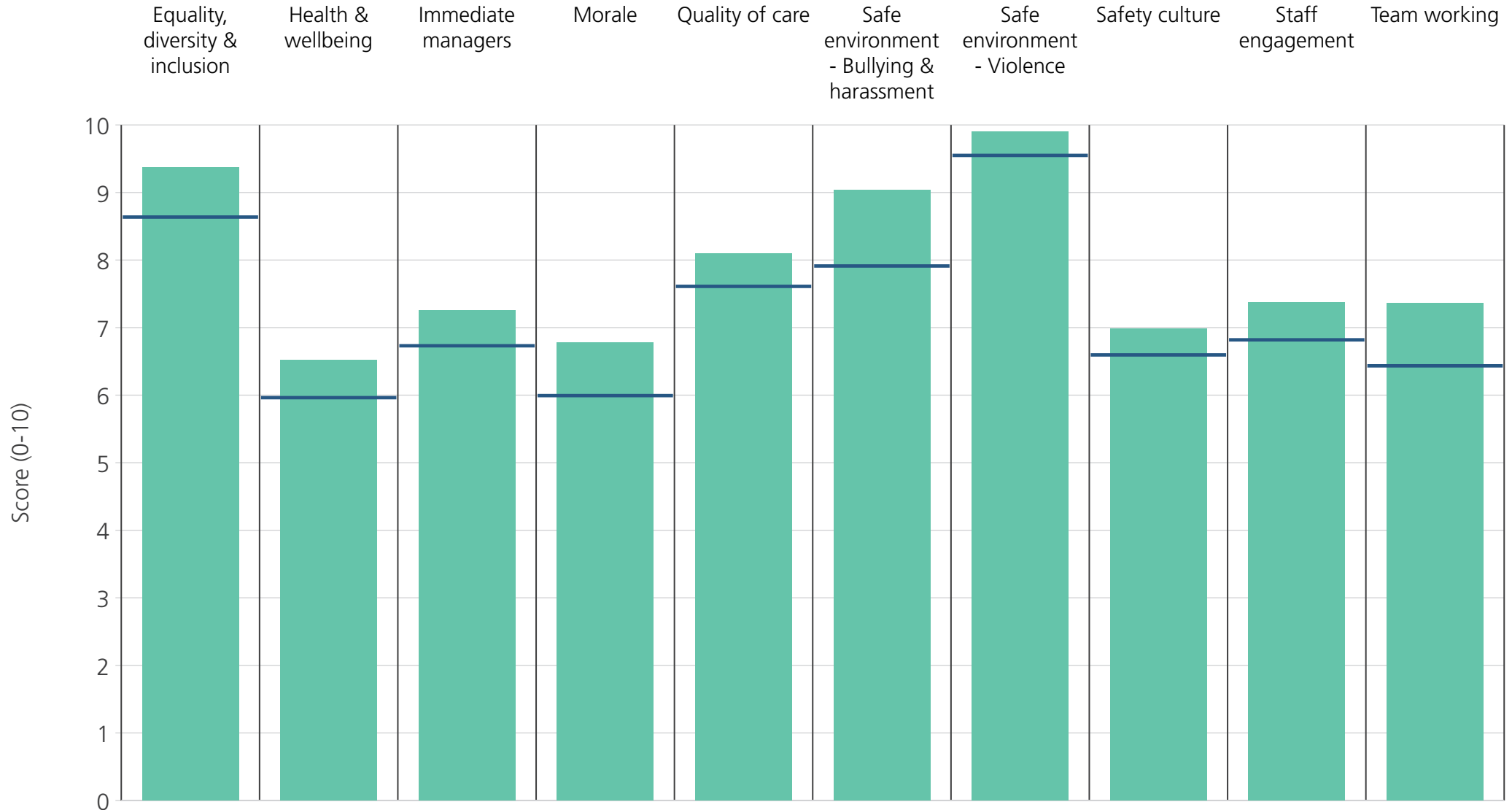


<b>Directorate</b>	9.1	6.5	7.4	6.7	7.5	8.3	9.6	6.8	7.4	7.4
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	201	189	194	205	219	214	191	211	194	191

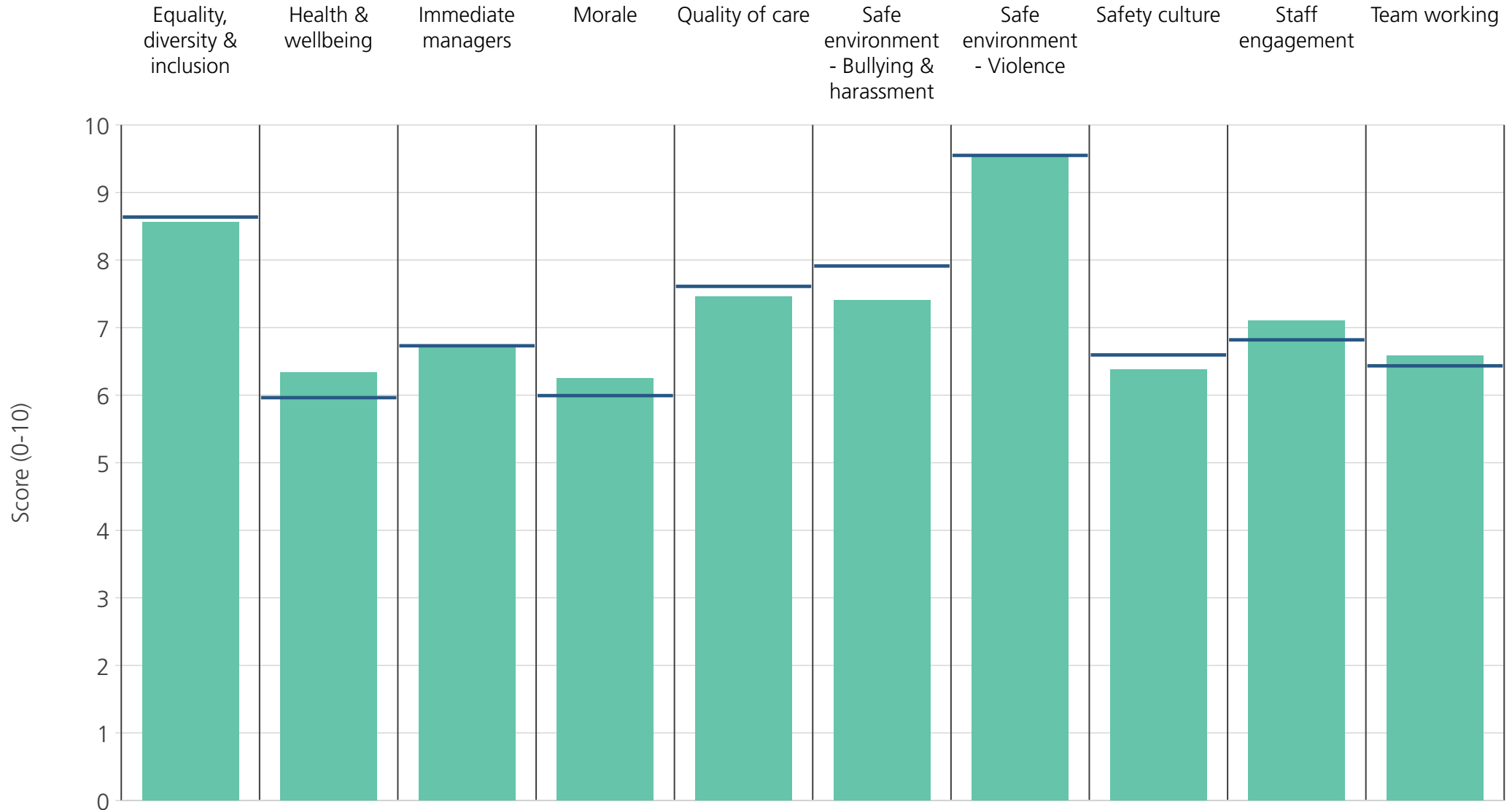




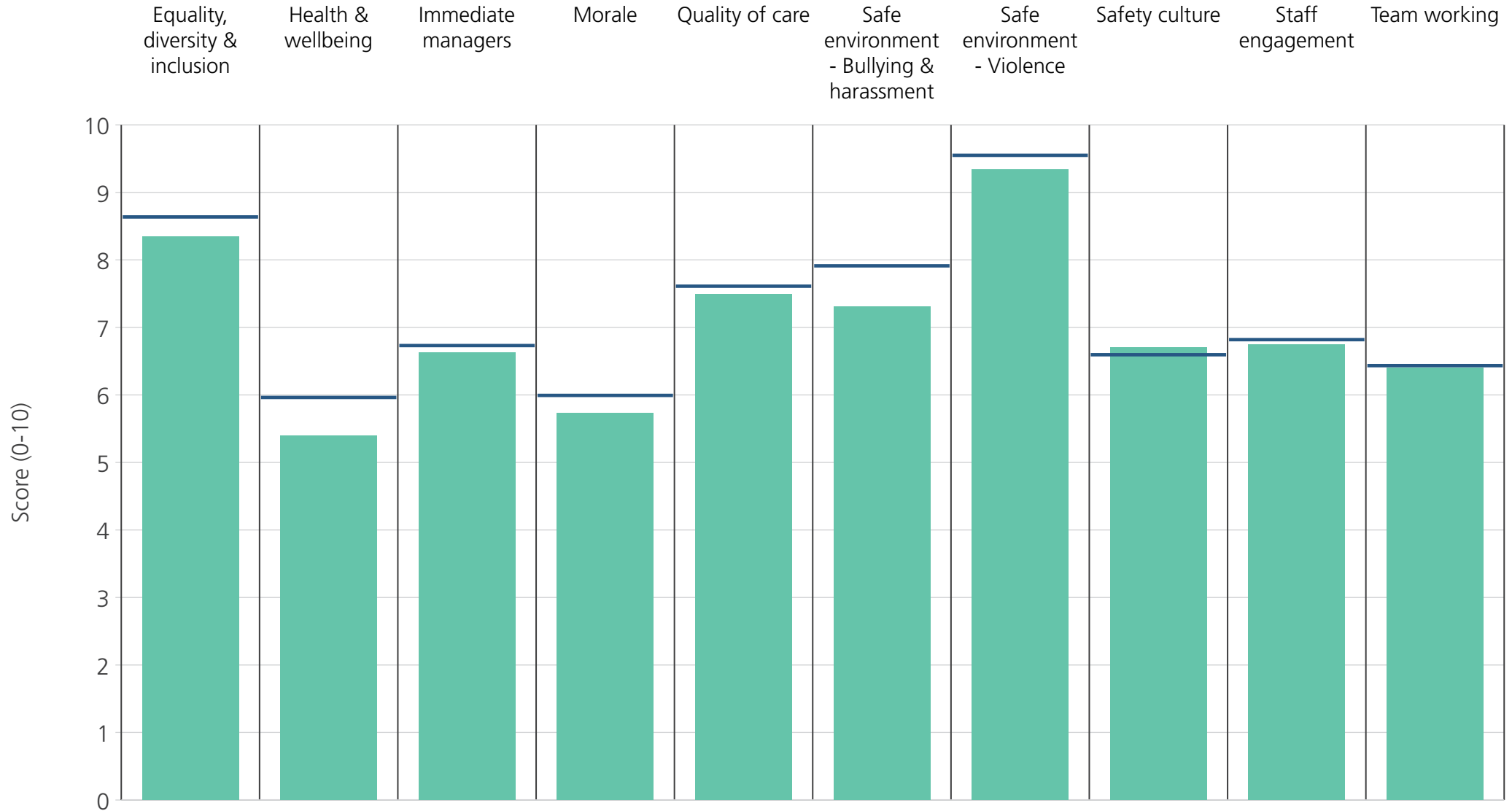
<b>Directorate</b>	8.8	6.2	6.1	5.8	7.5	8.6	9.5	6.5	6.5	5.3
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	202	202	202	201	149	200	193	203	199	191



<b>Directorate</b>	9.4	6.5	7.3	6.8	8.1	9.0	9.9	7.0	7.4	7.4
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	37	33	35	36	38	38	33	39	35	35



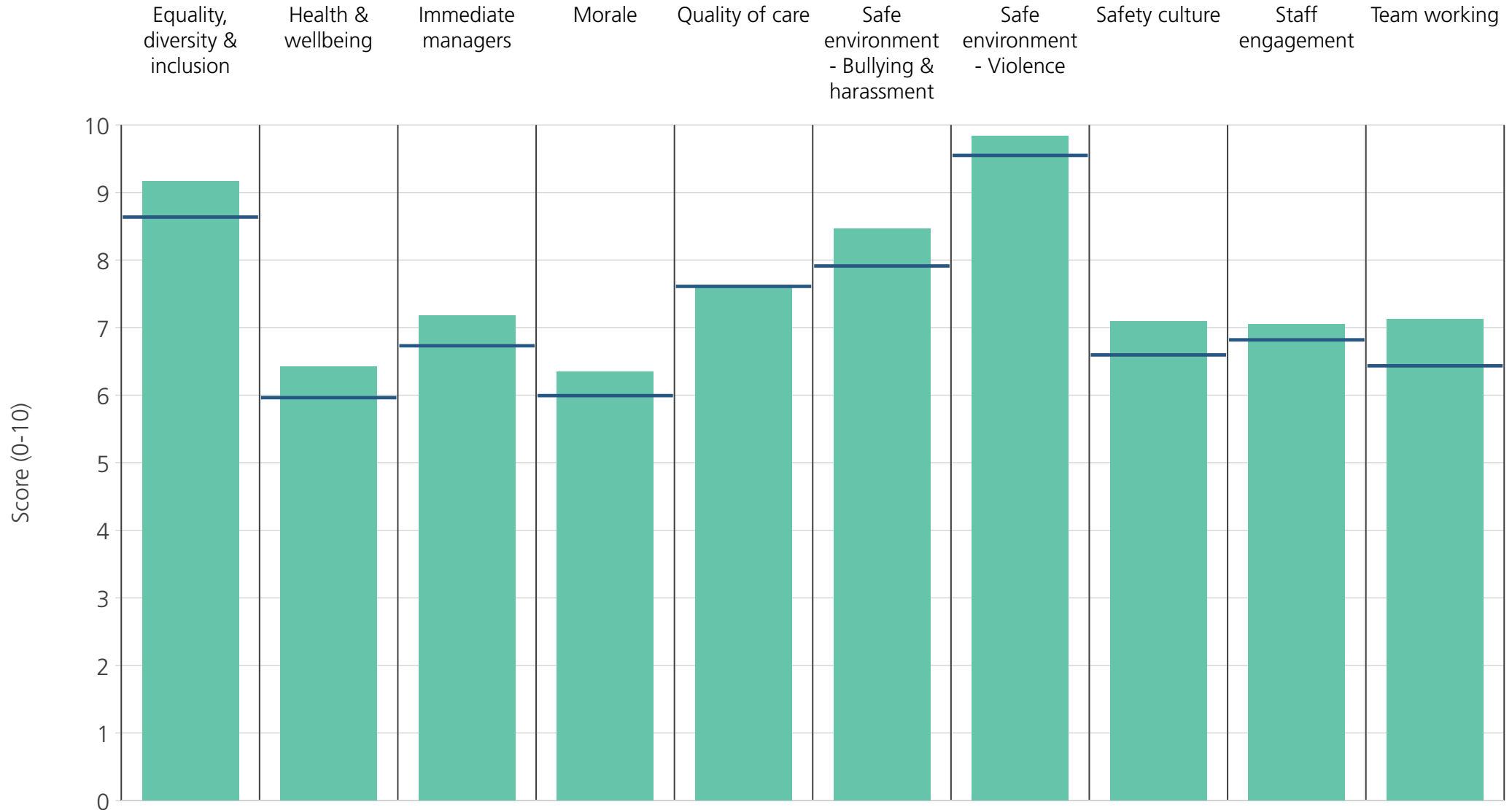
<b>Directorate</b>	8.6	6.3	6.7	6.2	7.5	7.4	9.6	6.4	7.1	6.6
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	253	242	246	251	268	263	243	263	244	244



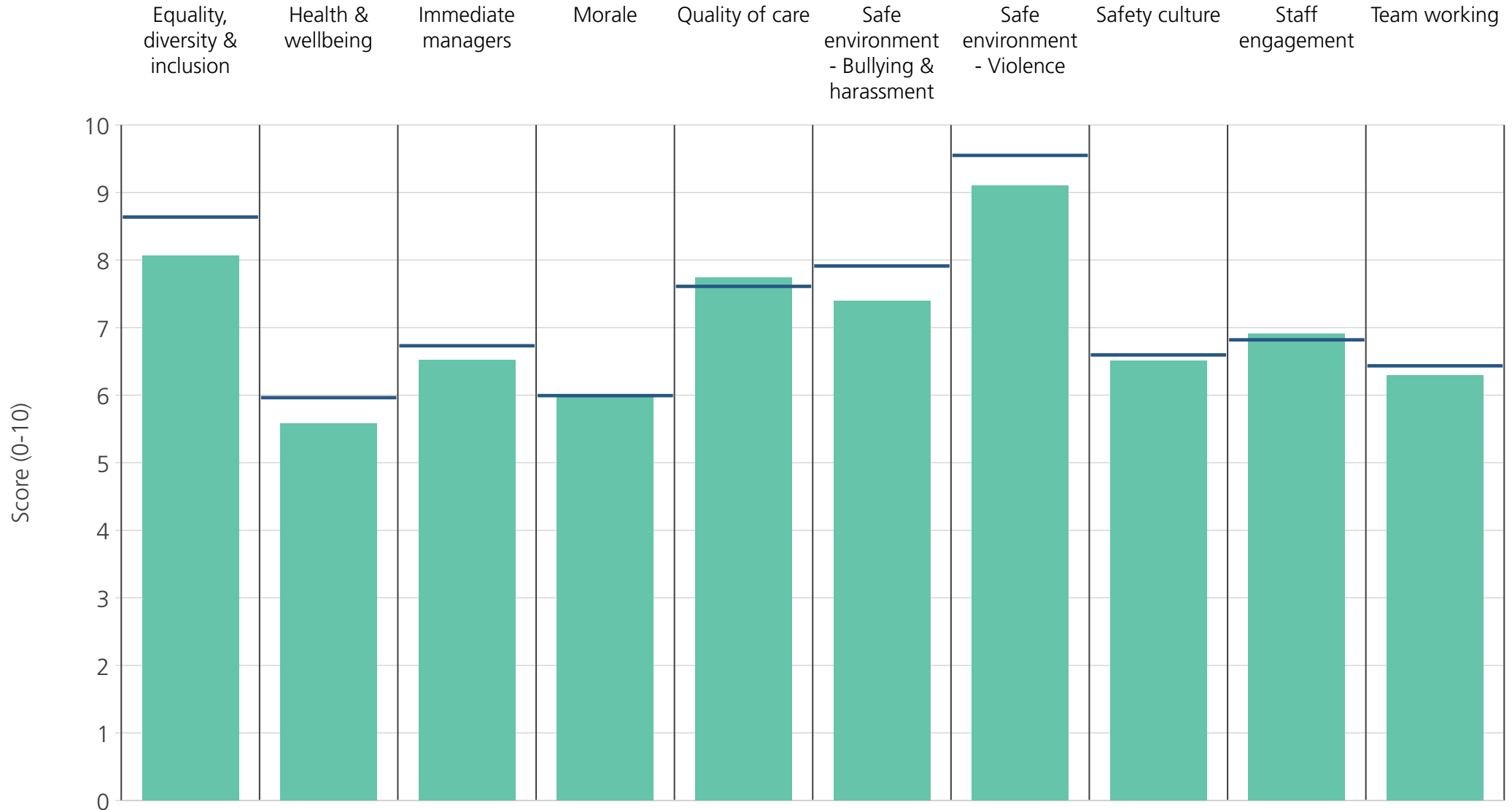
<b>Directorate</b>	8.3	5.4	6.6	5.7	7.5	7.3	9.3	6.7	6.7	6.4
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	621	576	620	624	709	671	575	676	591	585

# Directorates 2

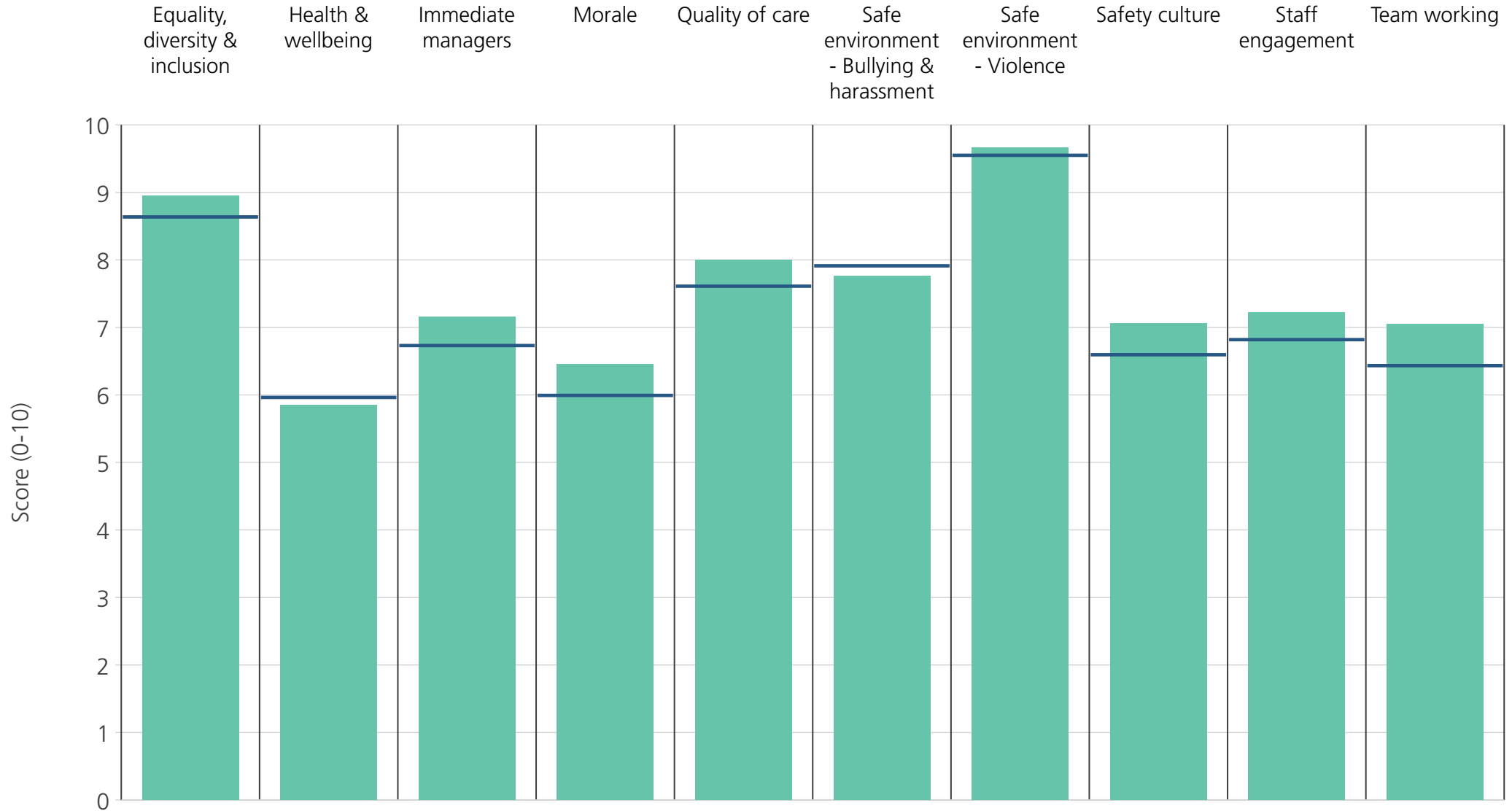
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<b>Directorate</b>	9.2	6.4	7.2	6.3	7.6	8.5	9.8	7.1	7.0	7.1
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	155	142	146	148	161	160	142	162	142	135

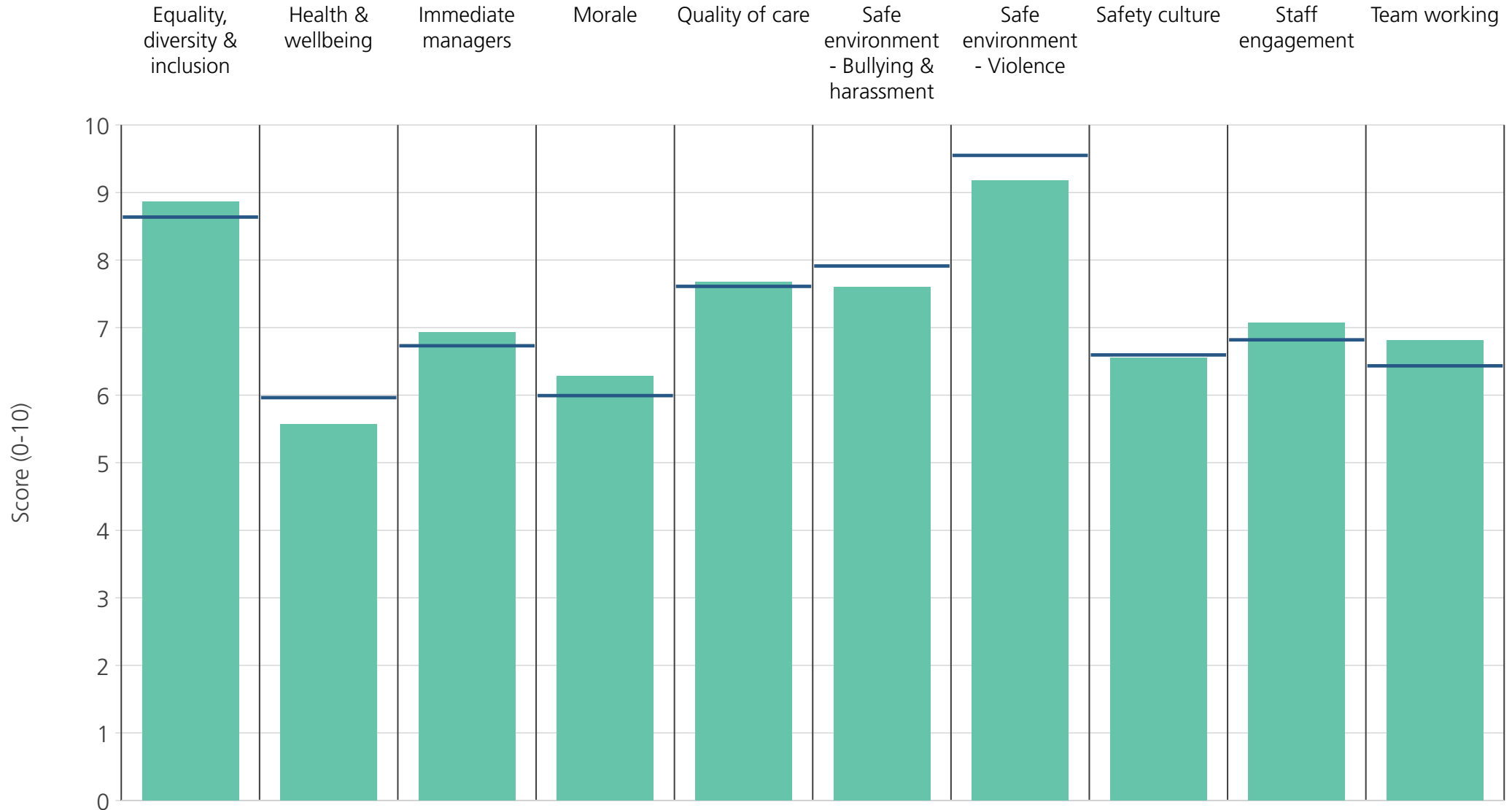


<b>Directorate</b>	8.1	5.6	6.5	6.0	7.7	7.4	9.1	6.5	6.9	6.3
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	225	200	218	221	238	239	198	235	206	201

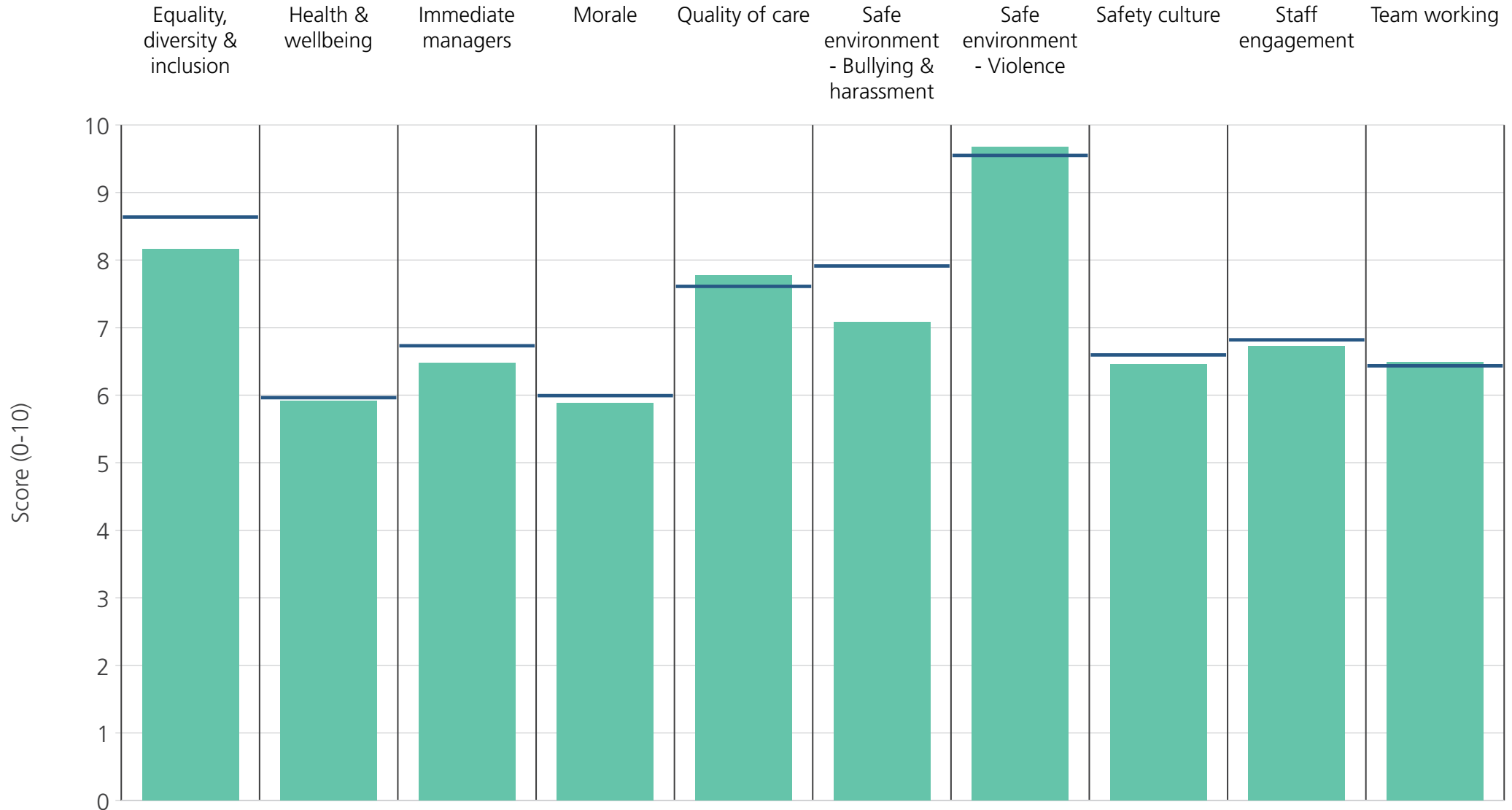


<b>Directorate</b>	8.9	5.9	7.2	6.5	8.0	7.8	9.7	7.1	7.2	7.1
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	121	117	108	113	124	126	120	125	110	109

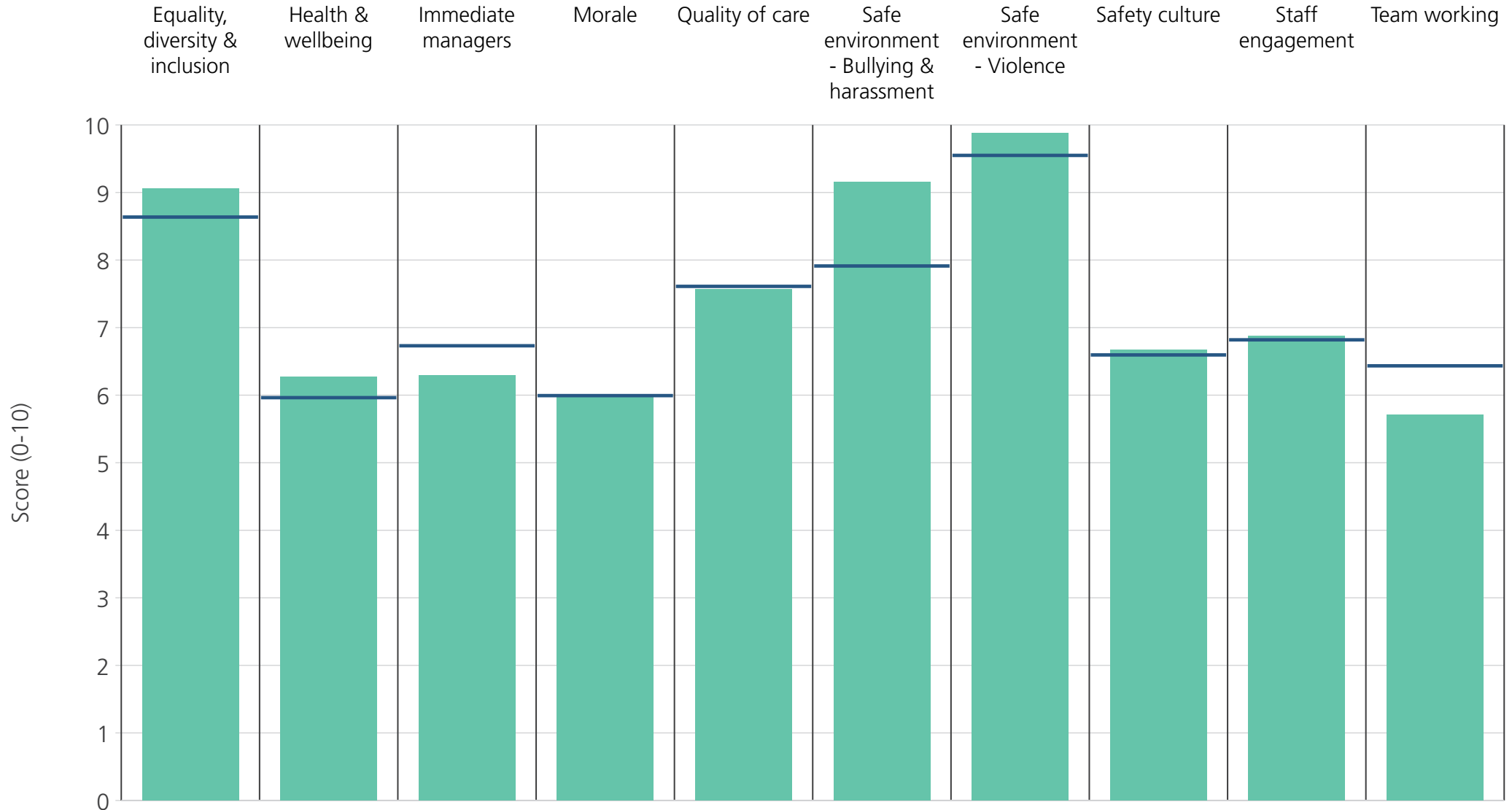




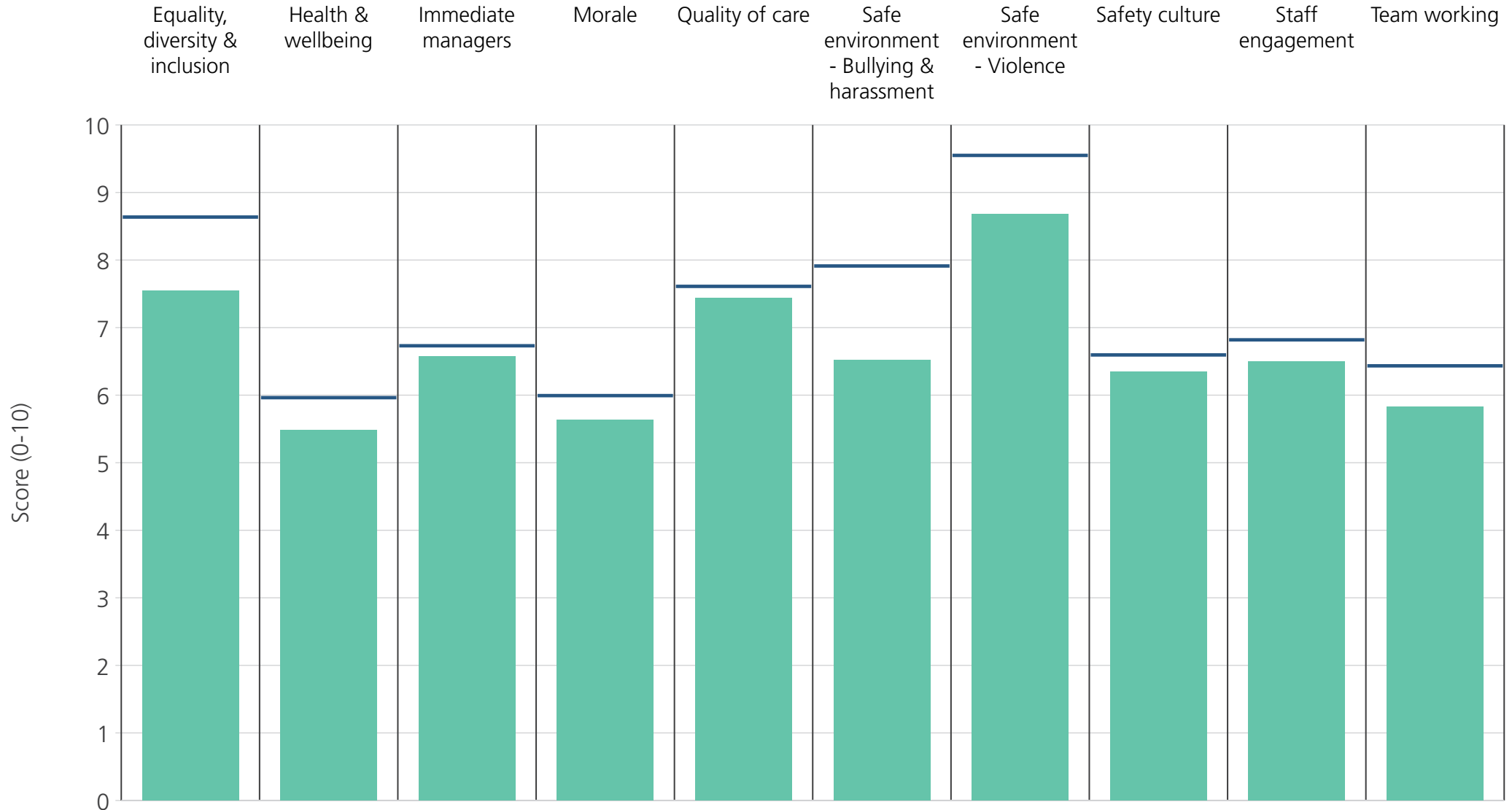
<b>Directorate</b>	8.9	5.6	6.9	6.3	7.7	7.6	9.2	6.6	7.1	6.8
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	97	96	92	97	104	100	97	103	92	90



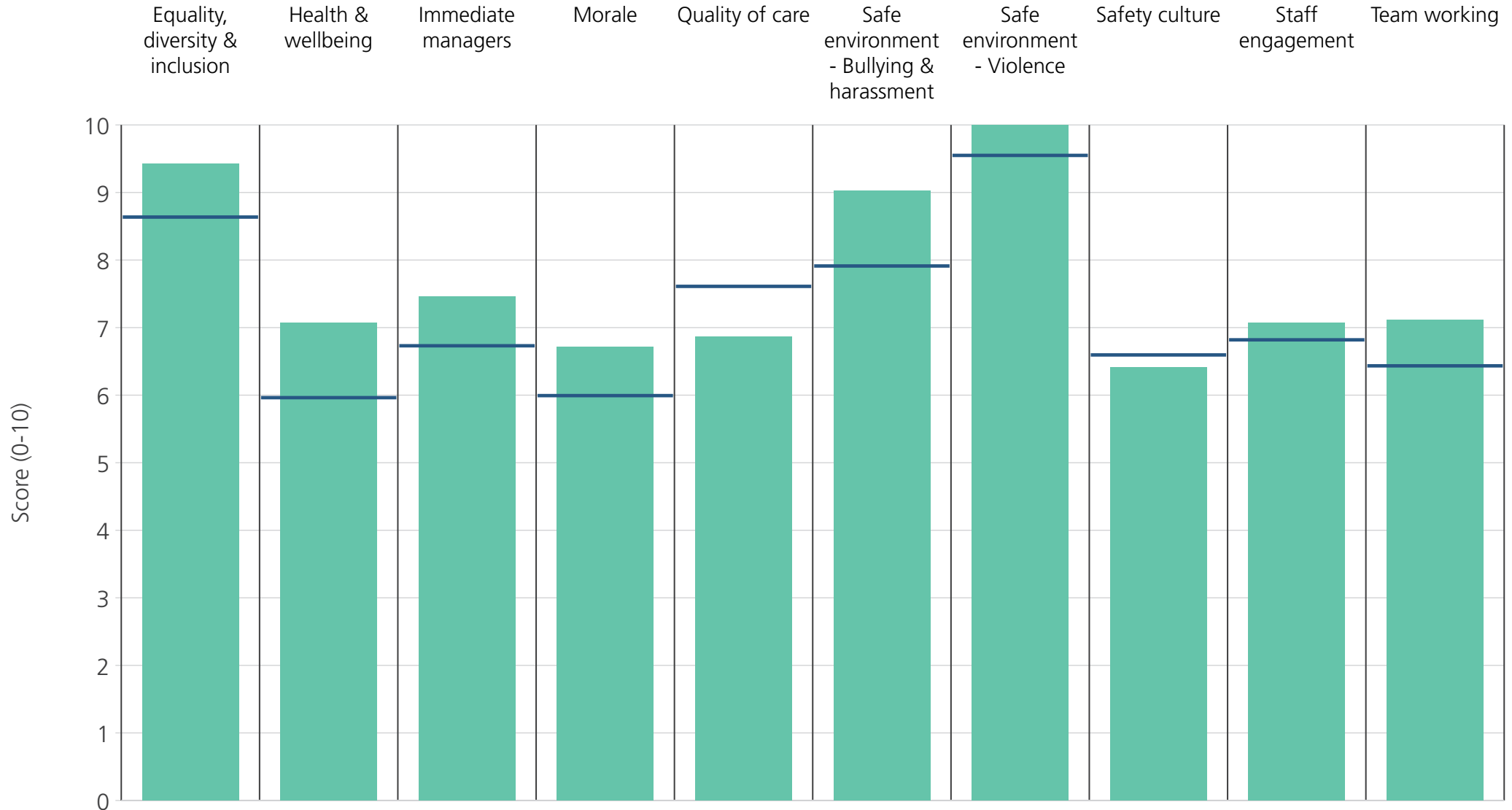
<b>Directorate</b>	8.2	5.9	6.5	5.9	7.8	7.1	9.7	6.5	6.7	6.5
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	58	50	59	59	66	65	51	65	54	54



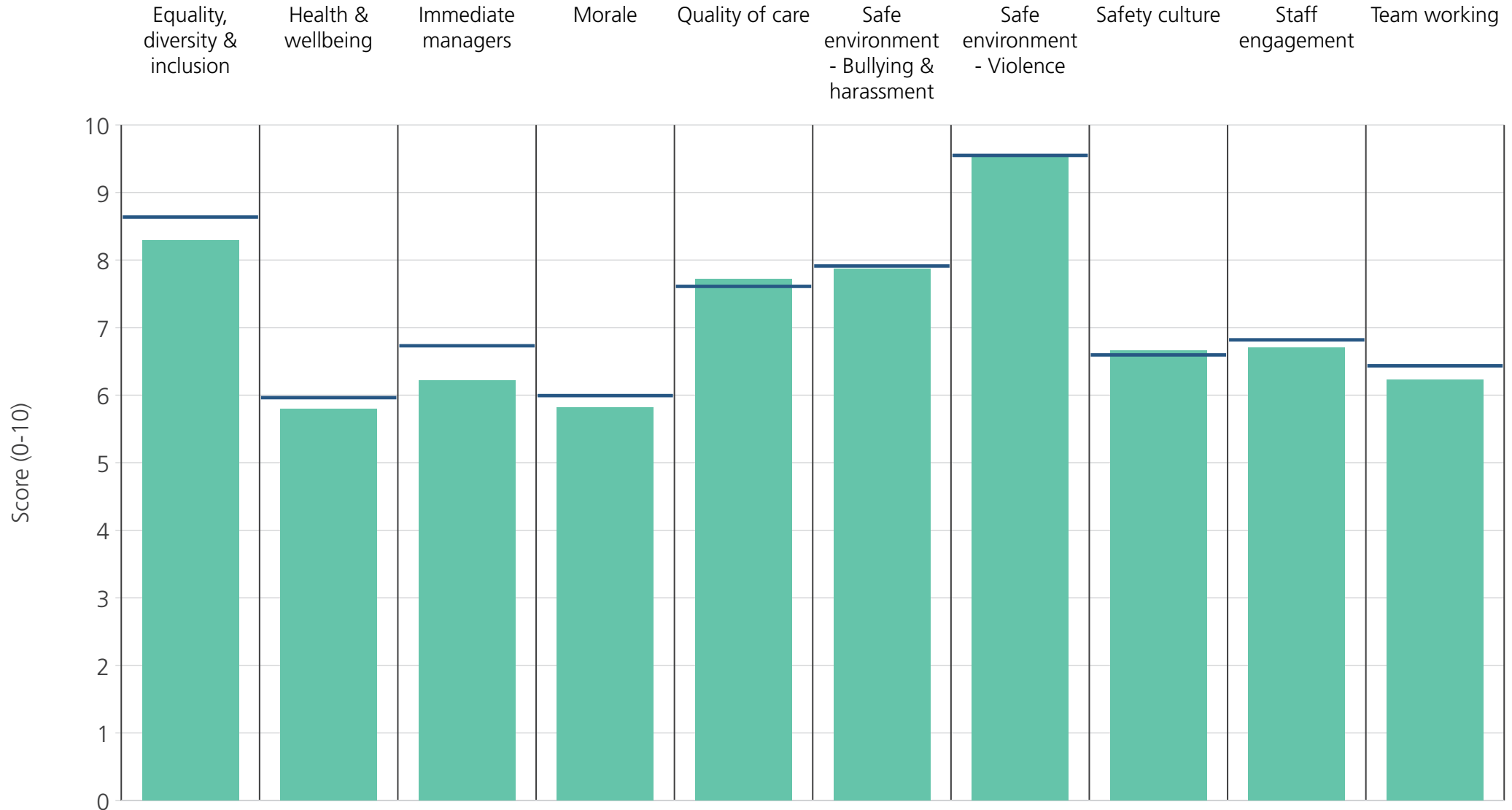
<b>Directorate</b>	9.1	6.3	6.3	6.0	7.6	9.2	9.9	6.7	6.9	5.7
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	142	143	142	143	123	152	138	147	143	136



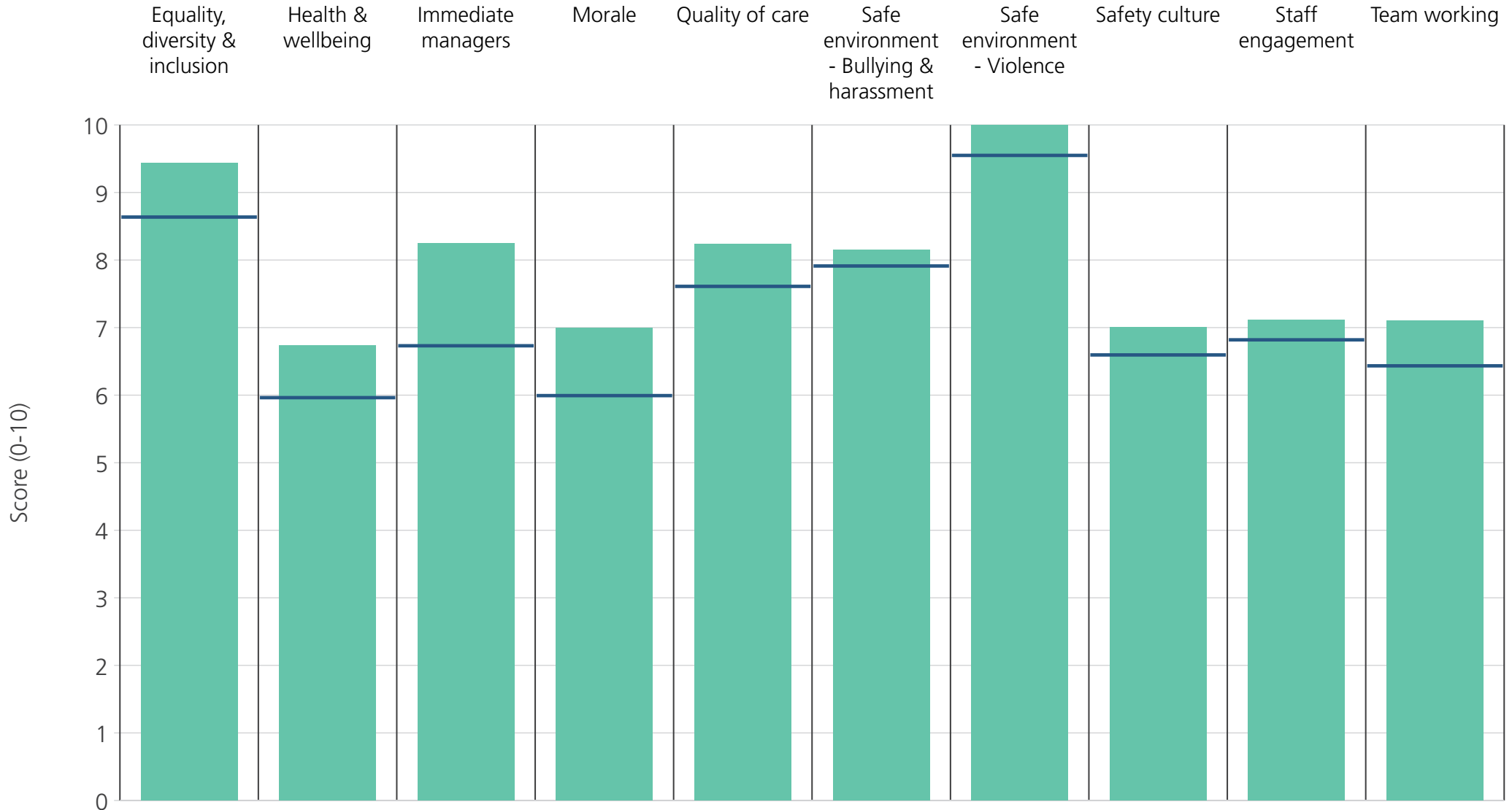
<b>Directorate</b>	7.6	5.5	6.6	5.6	7.4	6.5	8.7	6.3	6.5	5.8
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	132	130	133	131	152	139	130	141	127	125



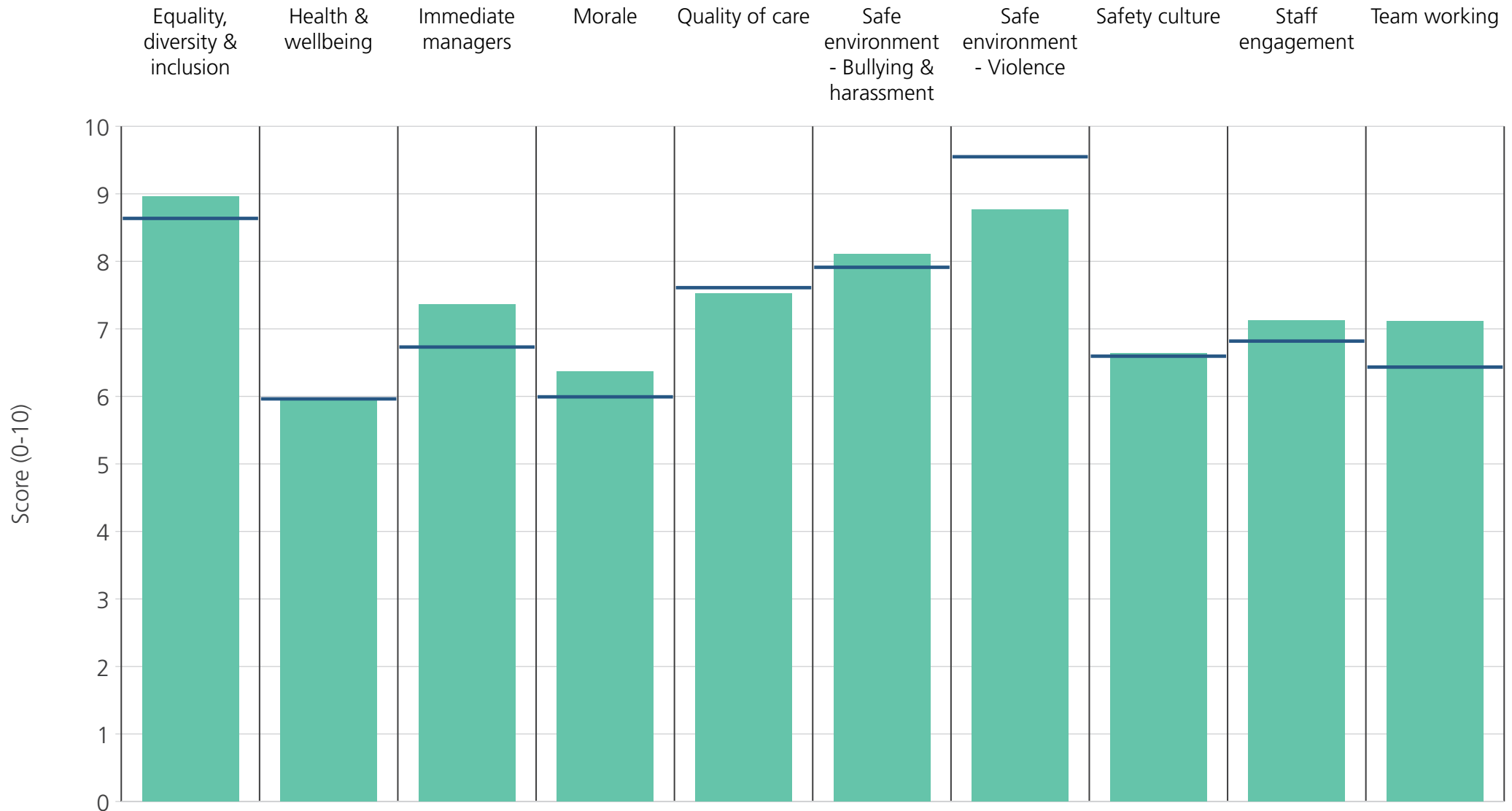
Directorate	9.4	7.1	7.5	6.7	6.9	9.0	10.0	6.4	7.1	7.1
Your org	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
Responses	68	67	61	62	32	72	67	70	61	61



<b>Directorate</b>	8.3	5.8	6.2	5.8	7.7	7.9	9.6	6.7	6.7	6.2
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	127	116	132	133	140	138	116	137	124	124

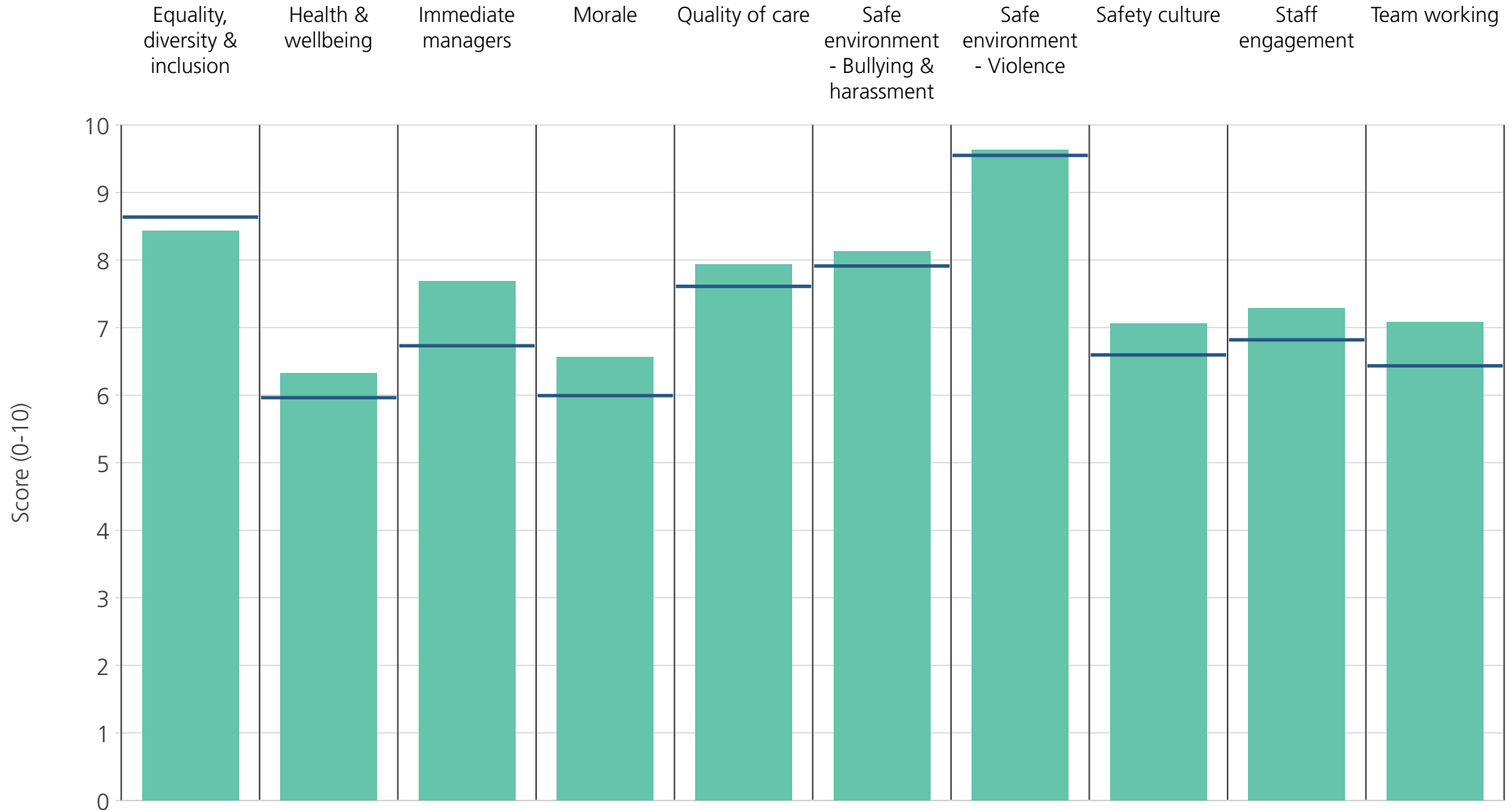


<b>Directorate</b>	9.4	6.7	8.3	7.0	8.2	8.2	10.0	7.0	7.1	7.1
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	28	22	25	27	27	28	23	29	24	22

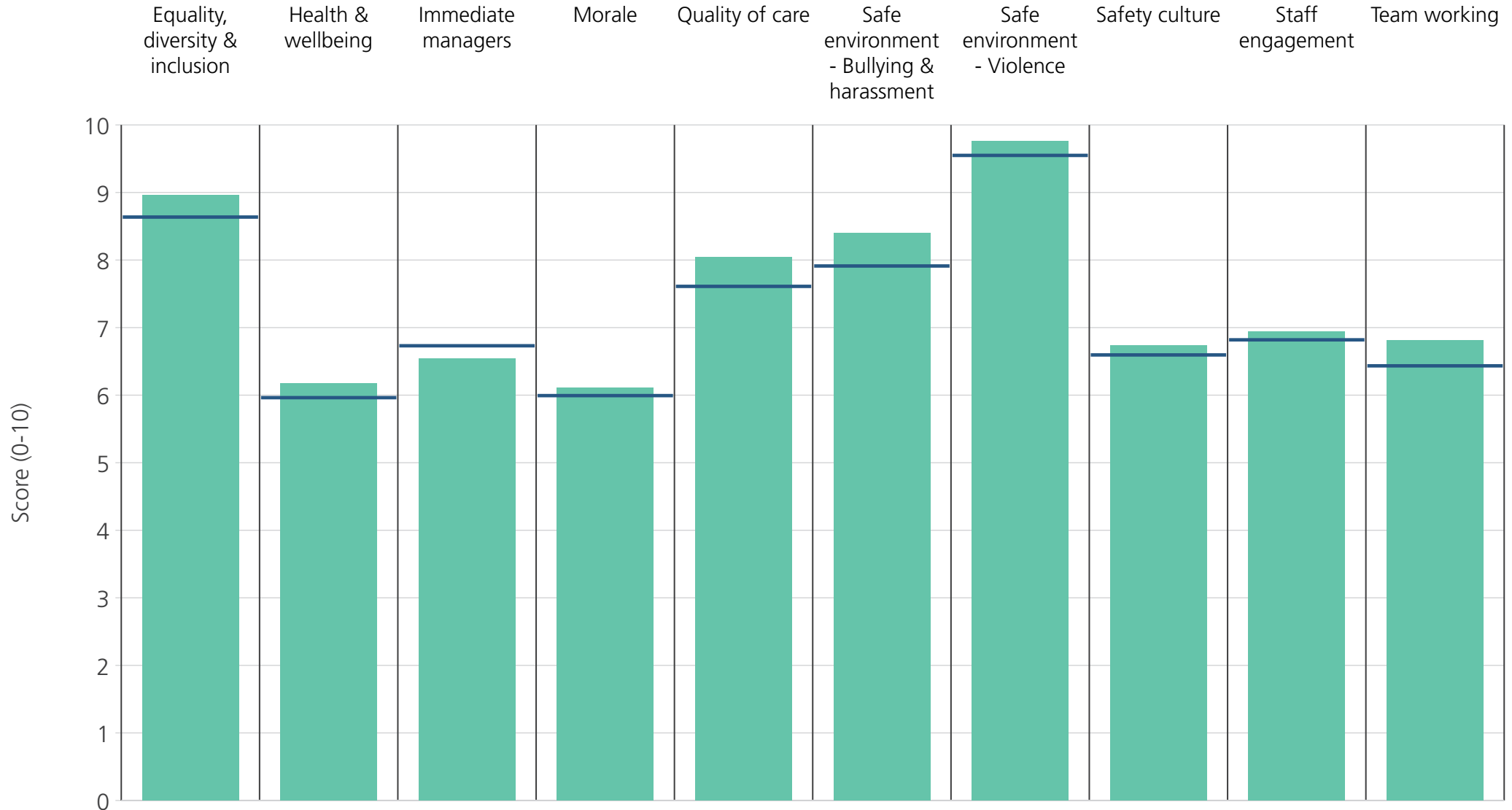


Directorate	9.0	5.9	7.4	6.4	7.5	8.1	8.8	6.6	7.1	7.1
Your org	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
Responses	118	105	119	123	132	126	107	124	117	117

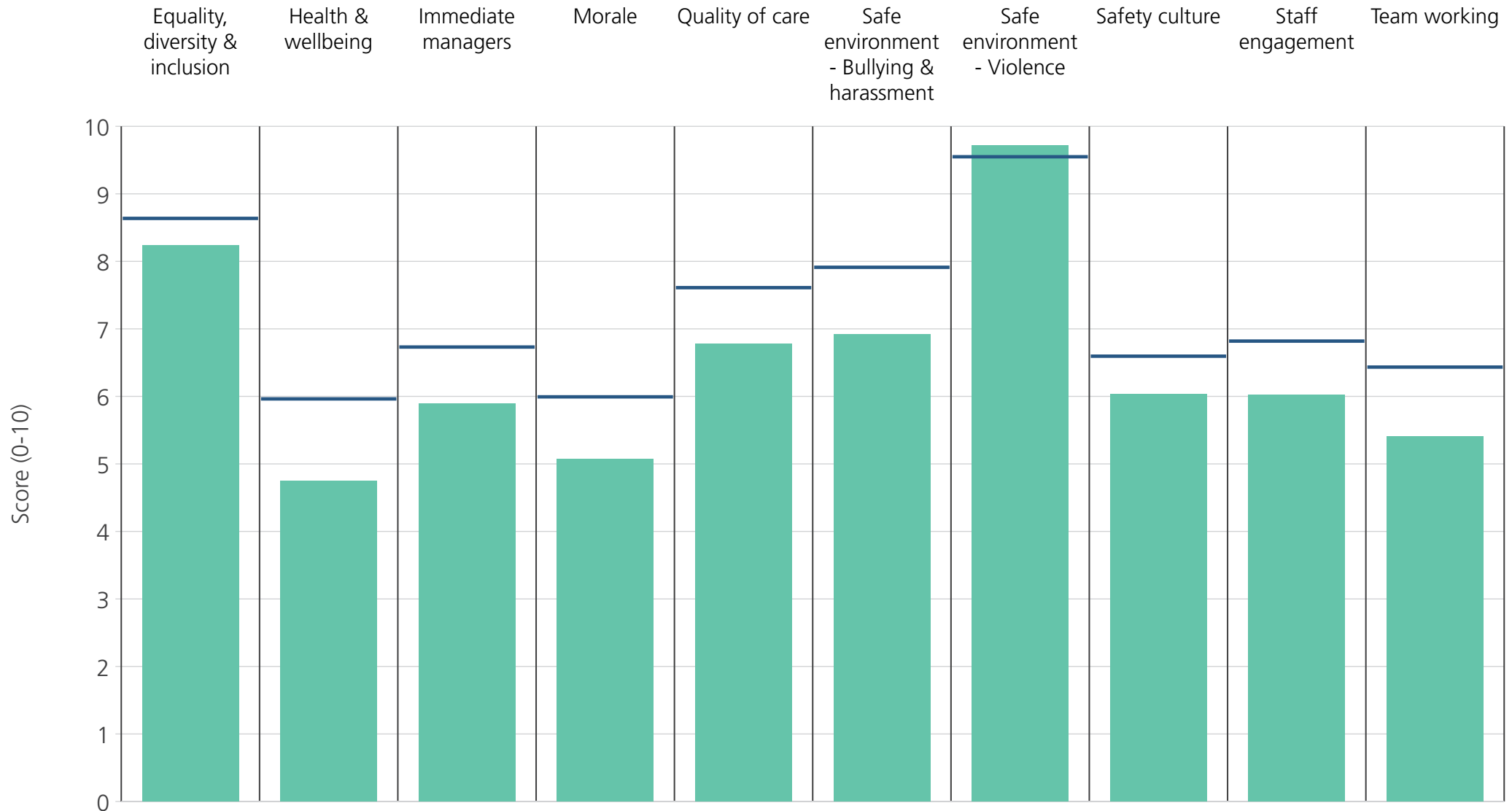




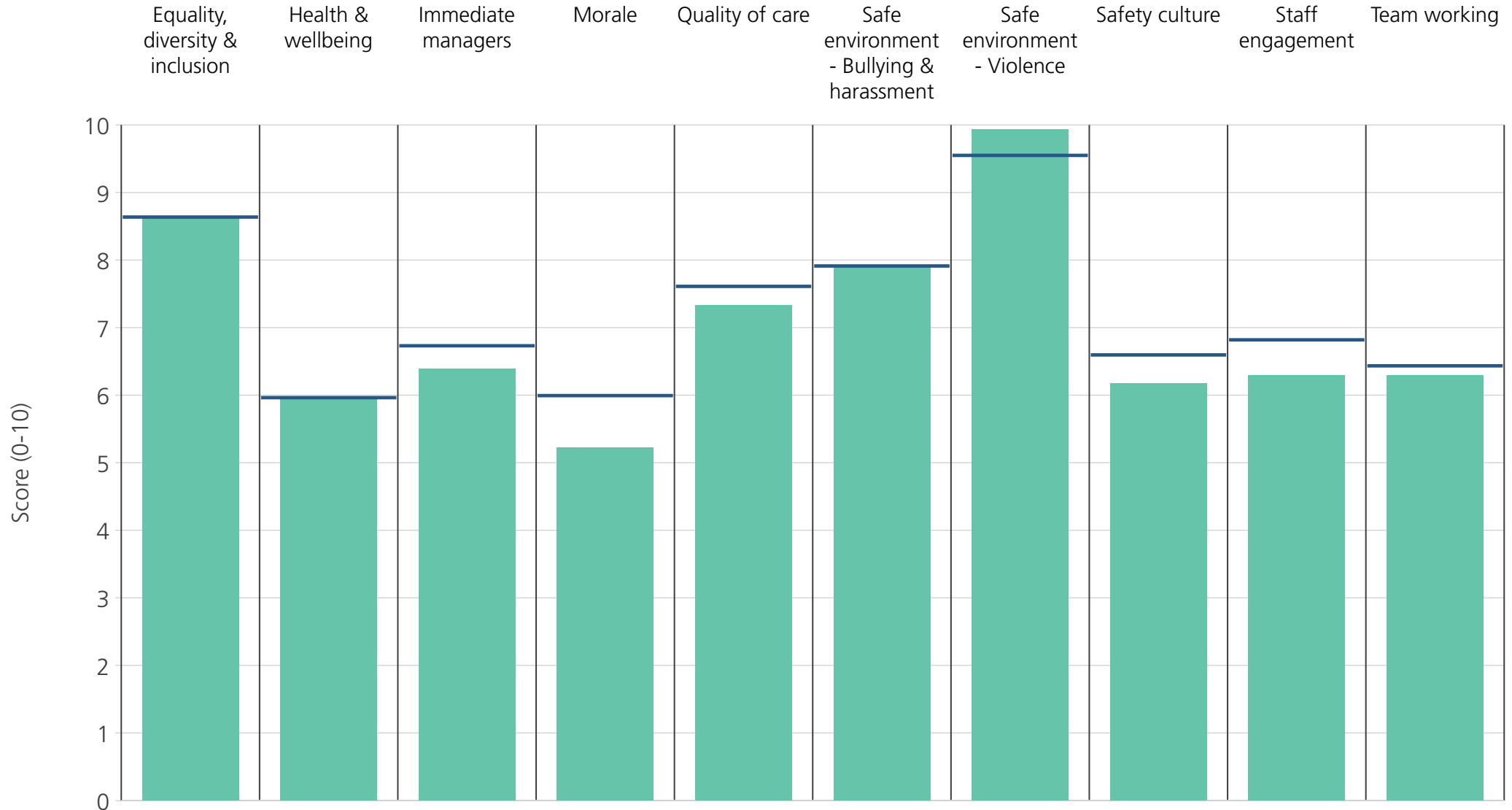
Directorate	8.4	6.3	7.7	6.6	7.9	8.1	9.6	7.1	7.3	7.1
Your org	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
Responses	113	103	106	109	126	119	107	119	106	105



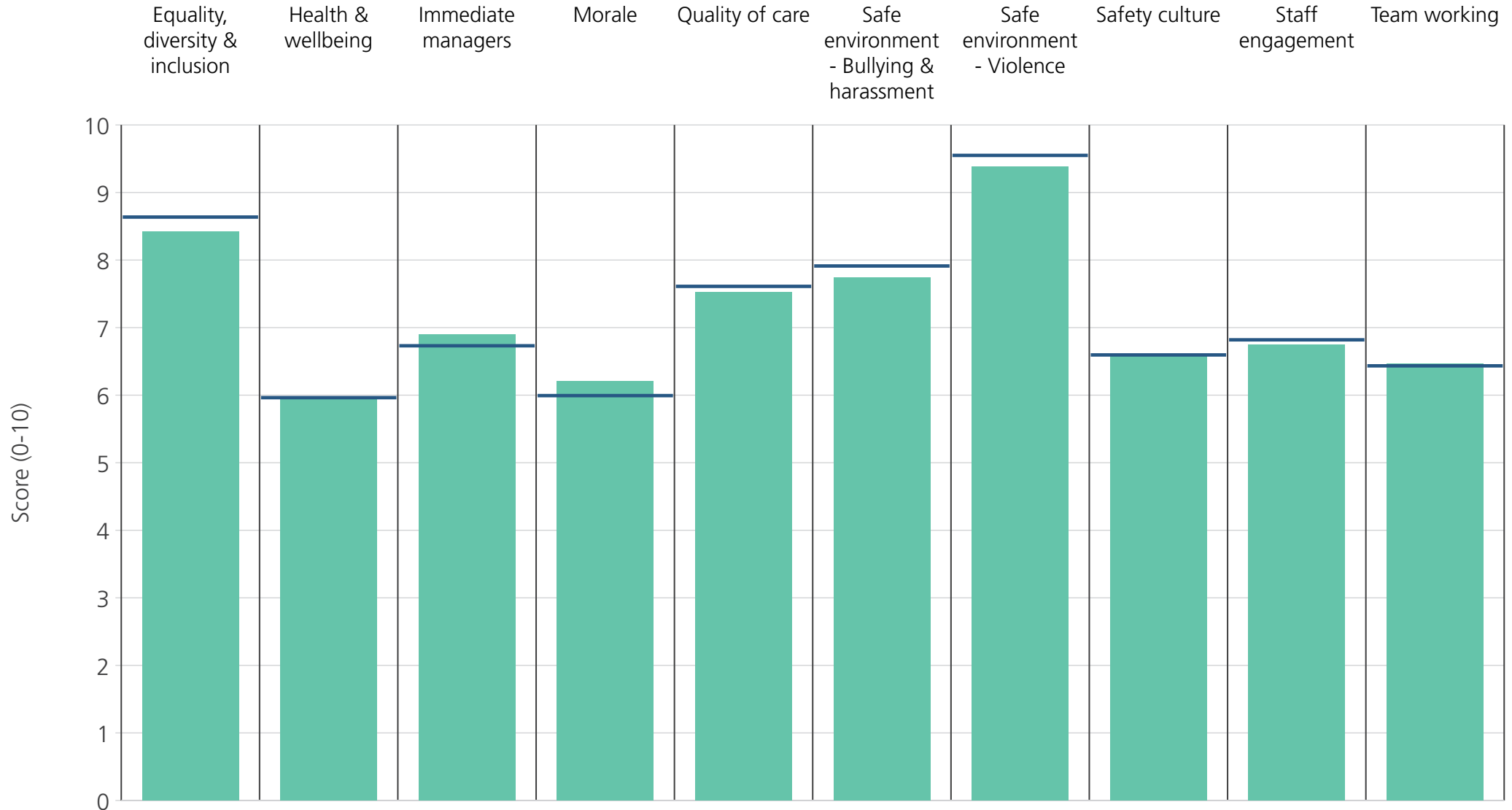
<b>Directorate</b>	9.0	6.2	6.5	6.1	8.0	8.4	9.8	6.7	6.9	6.8
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	98	83	98	100	104	104	83	103	91	90



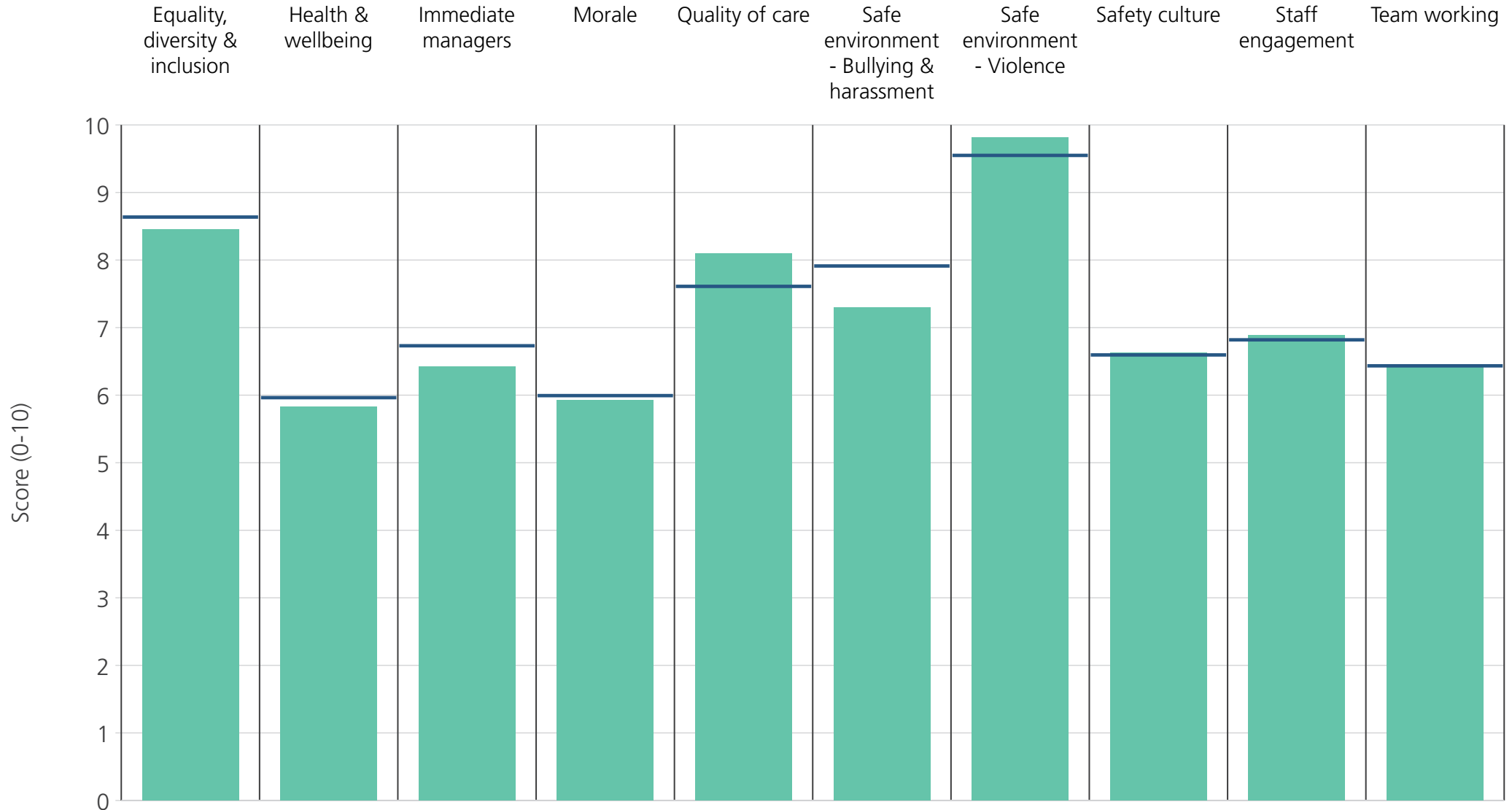
<b>Directorate</b>	8.2	4.8	5.9	5.1	6.8	6.9	9.7	6.0	6.0	5.4
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	132	128	138	136	149	148	127	148	134	135



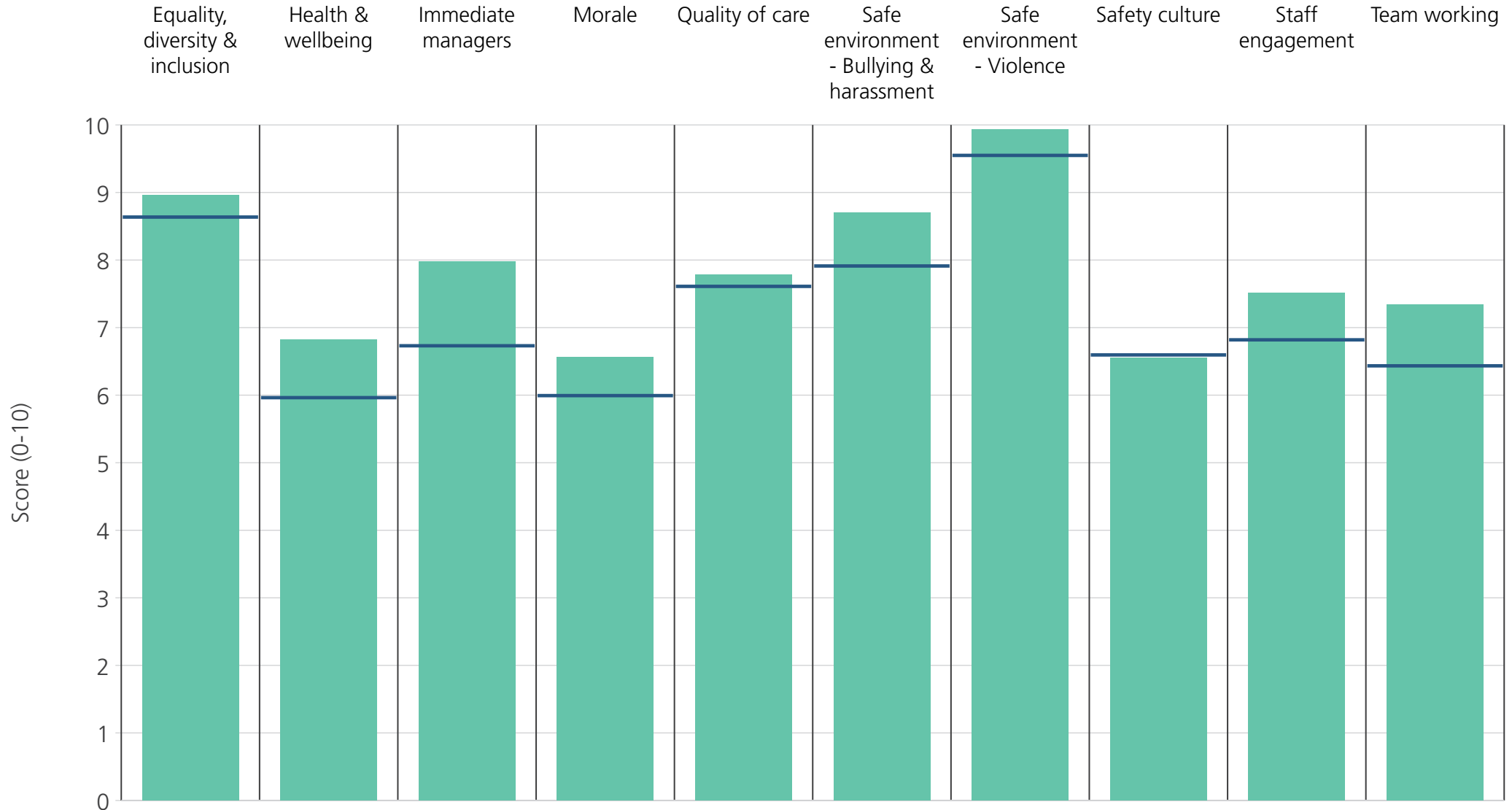
<b>Directorate</b>	8.6	6.0	6.4	5.2	7.3	7.9	9.9	6.2	6.3	6.3
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	108	98	108	106	103	117	98	117	100	100



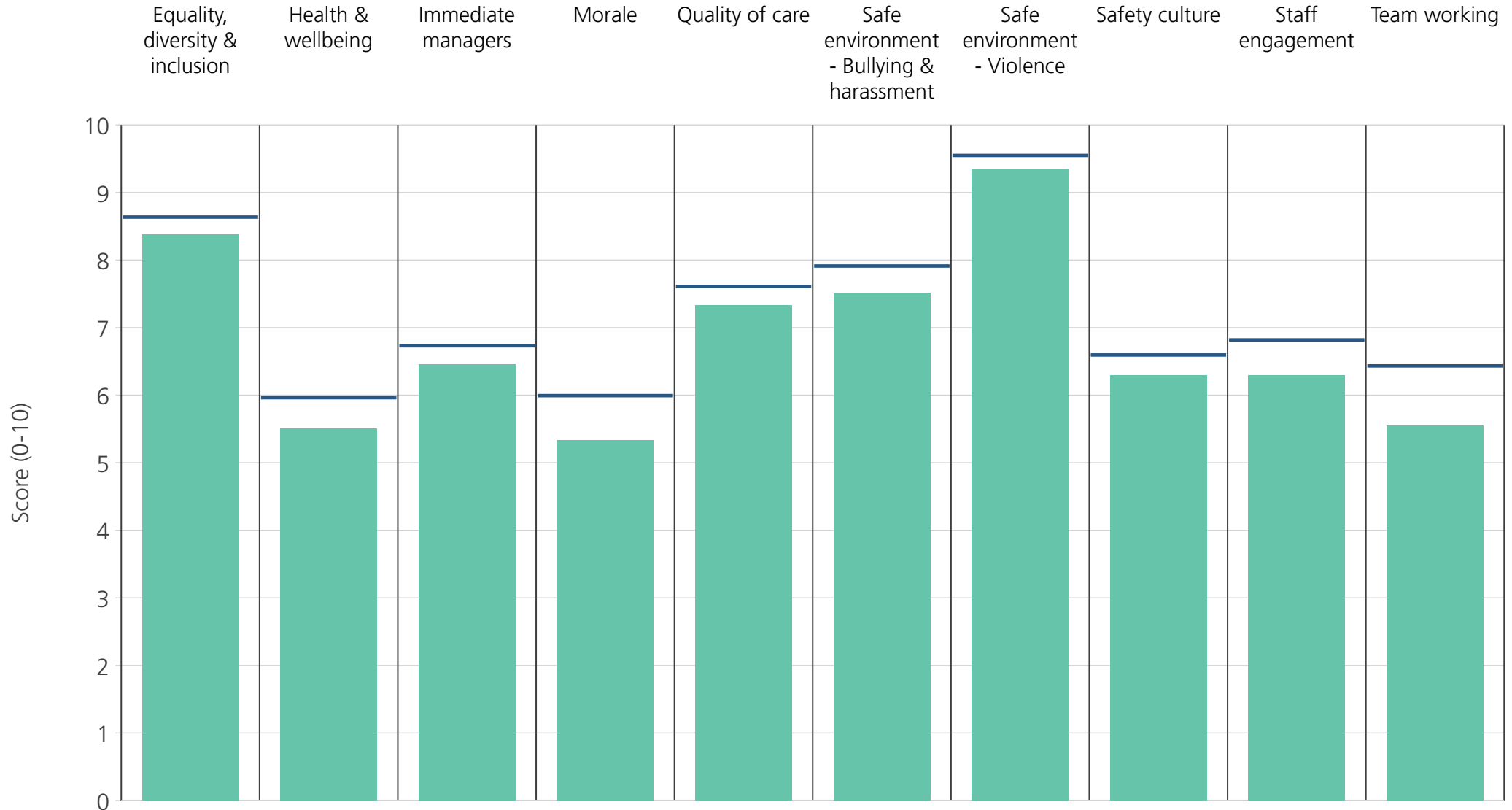
<b>Directorate</b>	8.4	6.0	6.9	6.2	7.5	7.7	9.4	6.6	6.7	6.5
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	148	139	147	146	141	158	139	158	138	137



<b>Directorate</b>	8.5	5.8	6.4	5.9	8.1	7.3	9.8	6.6	6.9	6.4
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	90	87	96	97	104	100	87	99	91	89

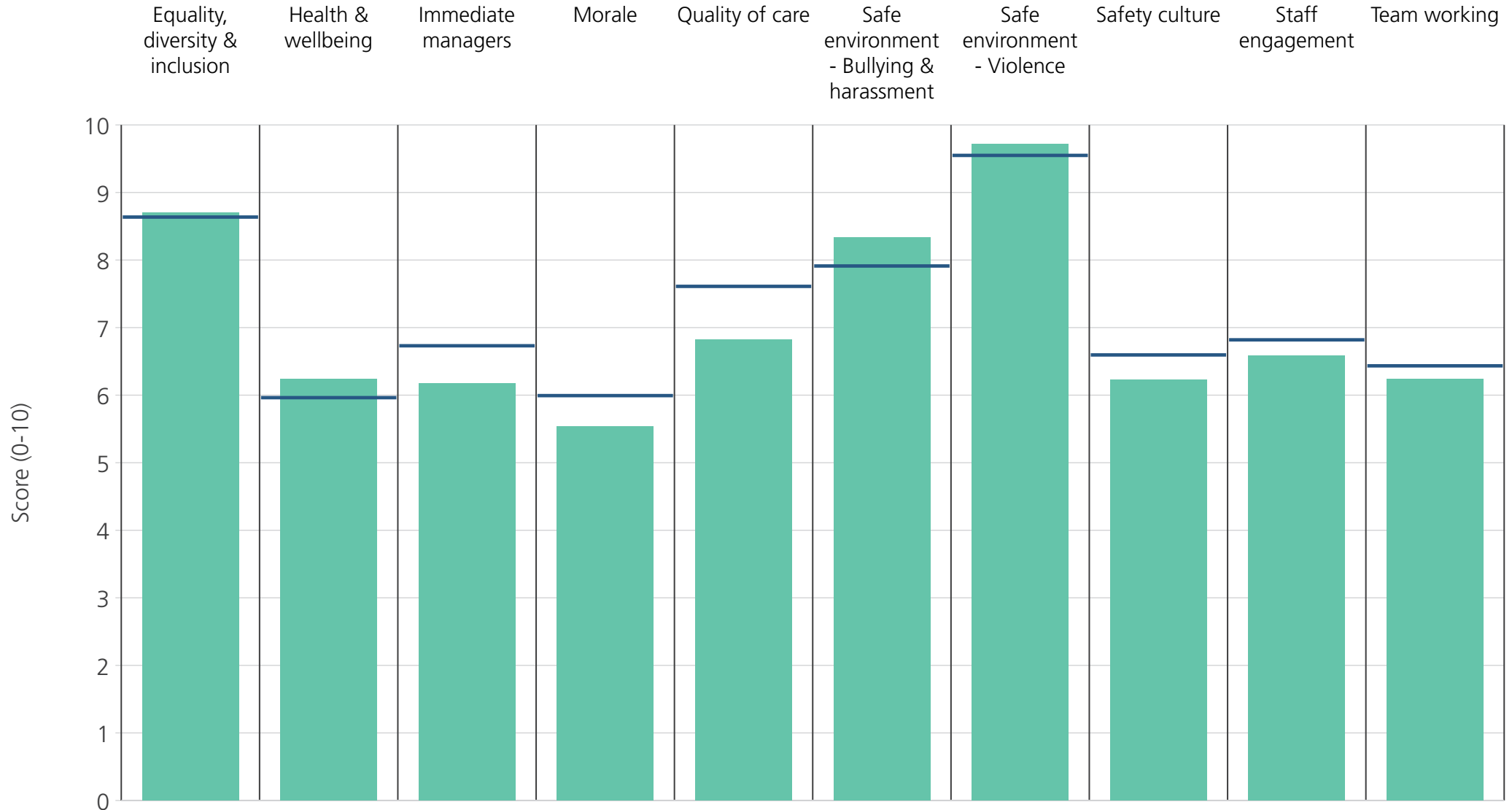


<b>Directorate</b>	9.0	6.8	8.0	6.6	7.8	8.7	9.9	6.6	7.5	7.3
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	103	101	87	96	61	108	101	107	91	91

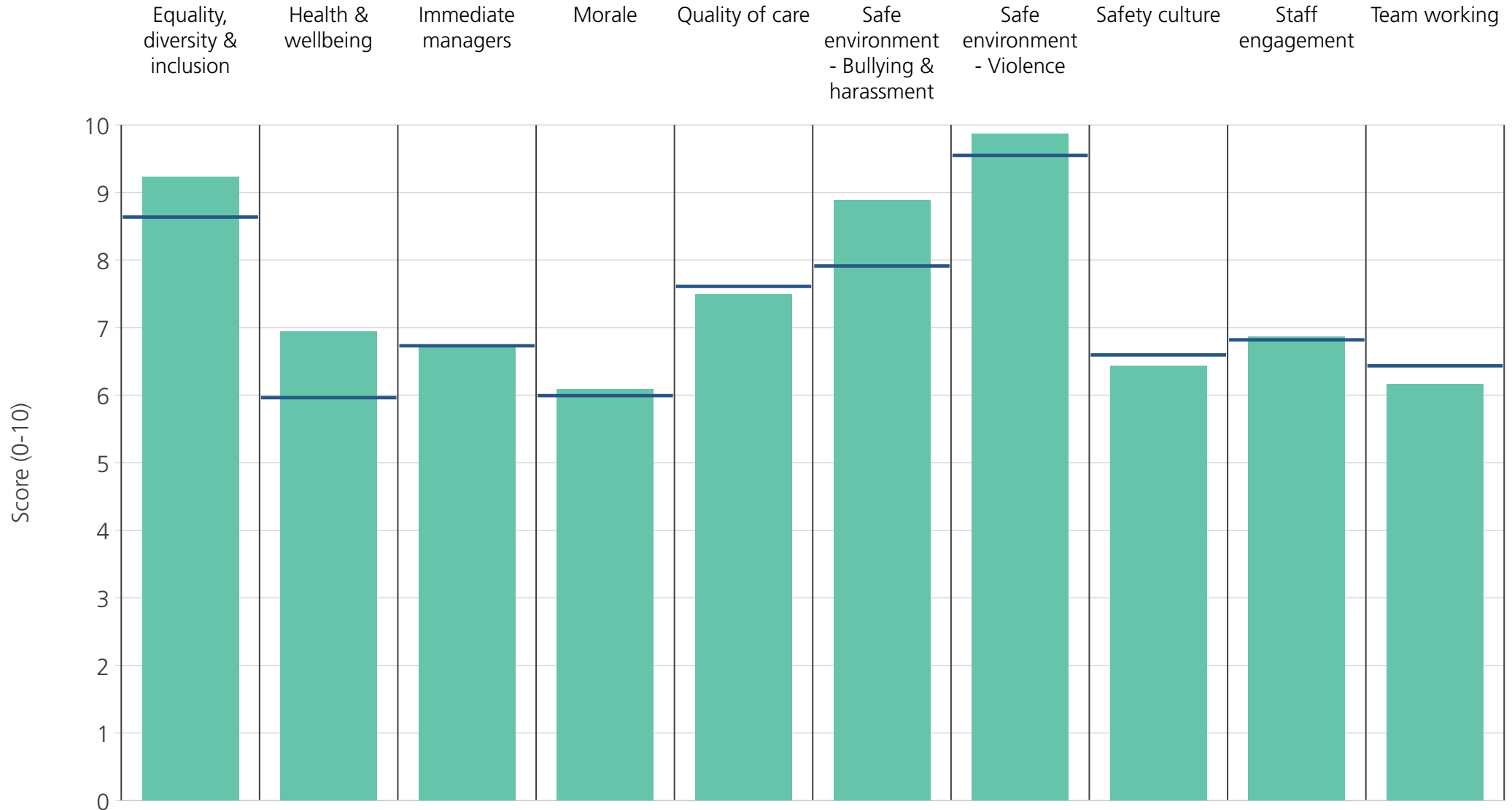


<b>Directorate</b>	8.4	5.5	6.5	5.3	7.3	7.5	9.3	6.3	6.3	5.6
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	75	68	77	78	87	81	70	79	76	75

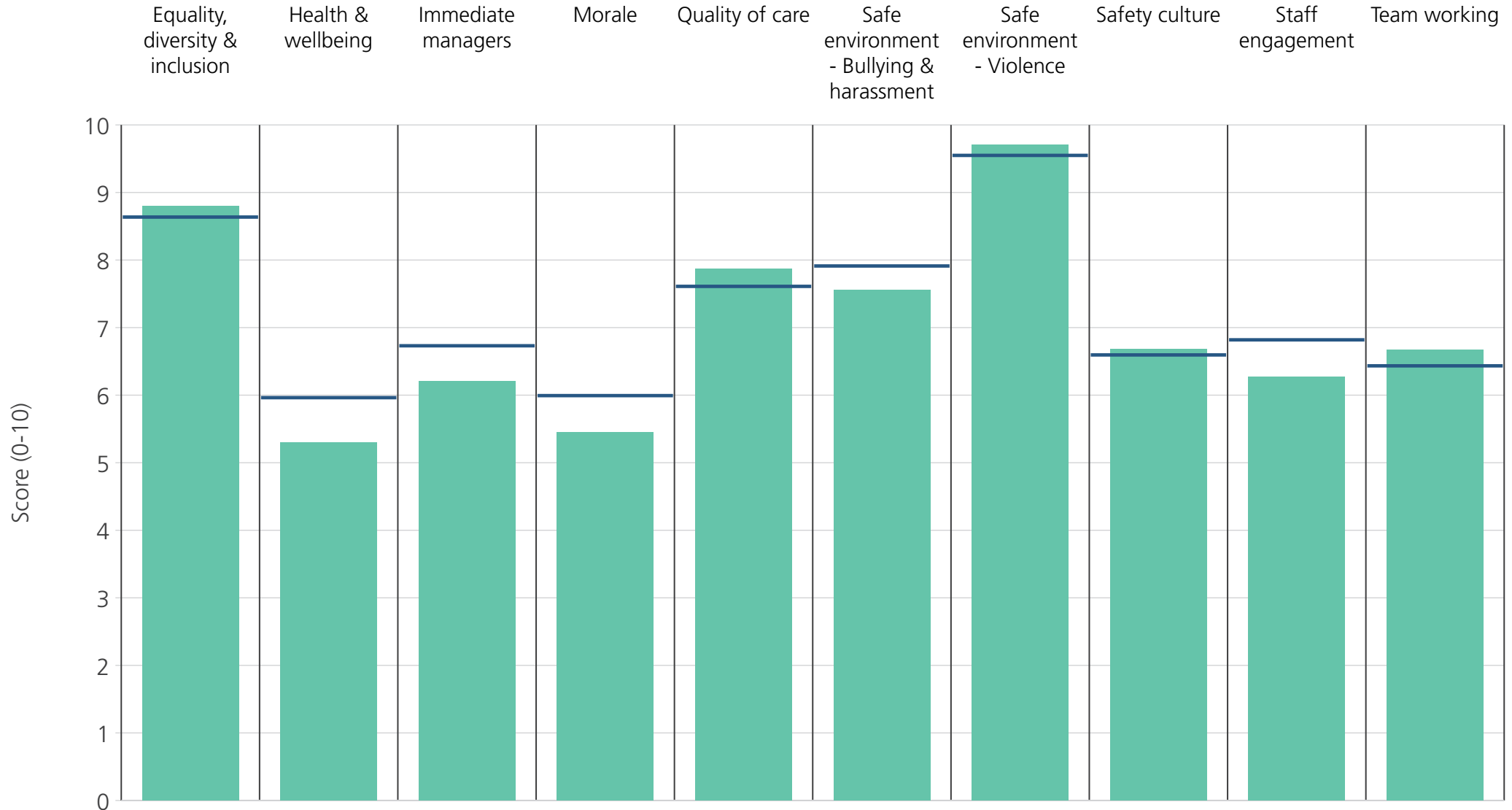




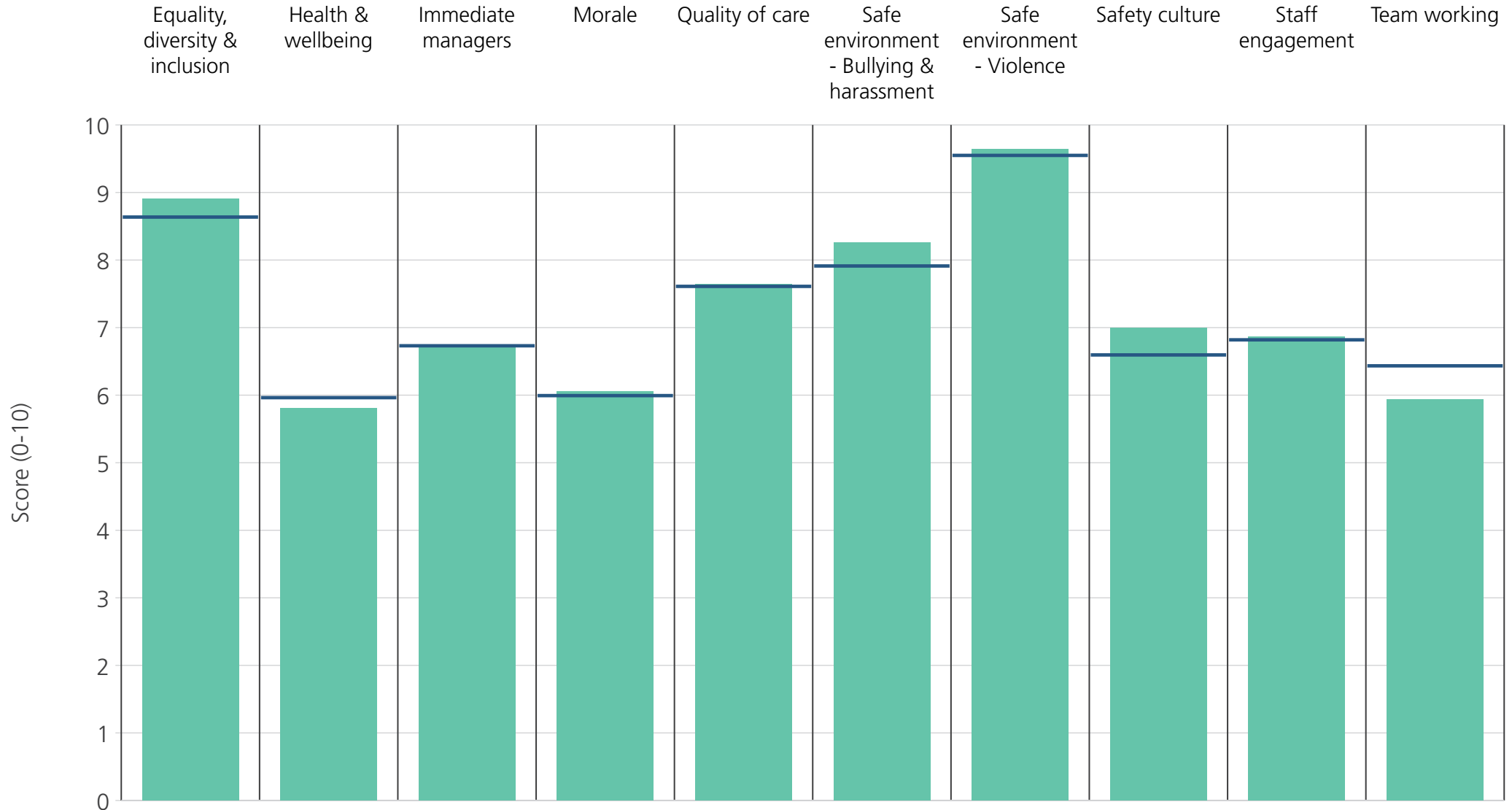
<b>Directorate</b>	8.7	6.2	6.2	5.5	6.8	8.3	9.7	6.2	6.6	6.2
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	78	82	73	77	51	87	82	86	75	74



<b>Directorate</b>	9.2	6.9	6.7	6.1	7.5	8.9	9.9	6.4	6.9	6.2
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	109	107	109	107	66	111	104	112	106	106



<b>Directorate</b>	8.8	5.3	6.2	5.4	7.9	7.6	9.7	6.7	6.3	6.7
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	73	67	79	79	86	84	68	82	67	66



<b>Directorate</b>	8.9	5.8	6.7	6.1	7.6	8.3	9.6	7.0	6.9	5.9
<b>Your org</b>	8.6	6.0	6.7	6.0	7.6	7.9	9.5	6.6	6.8	6.4
<b>Responses</b>	90	94	92	92	80	93	92	94	92	89