

# Hertfordshire Partnership University NHS Foundation Trust

2020 NHS Staff Survey

**Directorate Report**

**Contents**

Introduction . . . . .	3	367 LD Essex . . . . .	26
Themes – Directorates 1 . . . . .	4	367 LD Hertfordshire & Buckinghamshire . . . . .	27
367 Chief Executive Officer . . . . .	5	367 MH Acute 24/7 Trustwide . . . . .	28
367 Finance . . . . .	6	367 MH Community West . . . . .	29
367 People & Organisational Development . . . . .	7	367 MH East & North Adult Community . . . . .	30
367 Quality & Medical Leadership . . . . .	8	367 MH Older People 24/7 Trustwide . . . . .	31
367 Quality & Safety . . . . .	9	367 MH Older People Community . . . . .	32
367 SBU Essex & IAPTS . . . . .	10	367 MH Rehab Services . . . . .	33
367 SBU Learning Disability & Forensic . . . . .	11	367 Norfolk Services . . . . .	34
367 SBU MH East & North Herts . . . . .	12	367 Organisational Development & Learning . . . . .	35
367 SBU MH West Herts . . . . .	13	367 Performance Improvement . . . . .	36
367 Strategy & Improvement . . . . .	14	367 Professional Heads . . . . .	37
Themes – Directorates 2 . . . . .	15	367 Wellbeing (Herts IAPT) Services . . . . .	38
367 Assistant Medical Directors . . . . .	16	Other . . . . .	39
367 CAMHS . . . . .	17		
367 Chief Executive . . . . .	18		
367 Finance Department . . . . .	19		
367 Head of Facilities . . . . .	20		
367 Head of Informatics . . . . .	21		
367 Head of Medicines Management . . . . .	22		
367 Head of Operational HR . . . . .	23		
367 Hertfordshire Forensic Services . . . . .	24		
367 IAPT Essex . . . . .	25		

This directorate report for Hertfordshire Partnership University NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

**Please note:** It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Hertfordshire Partnership University NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

## Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

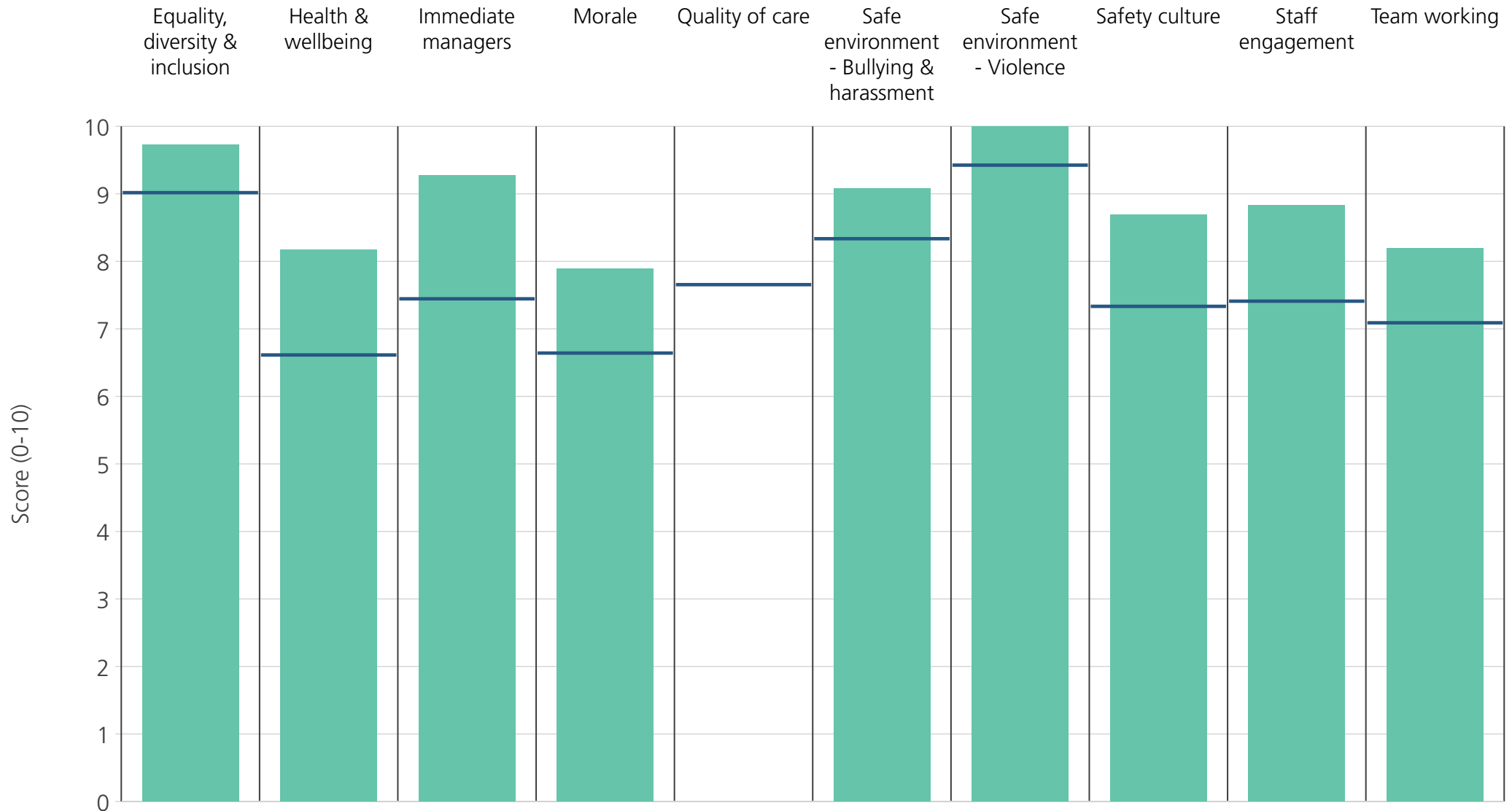
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



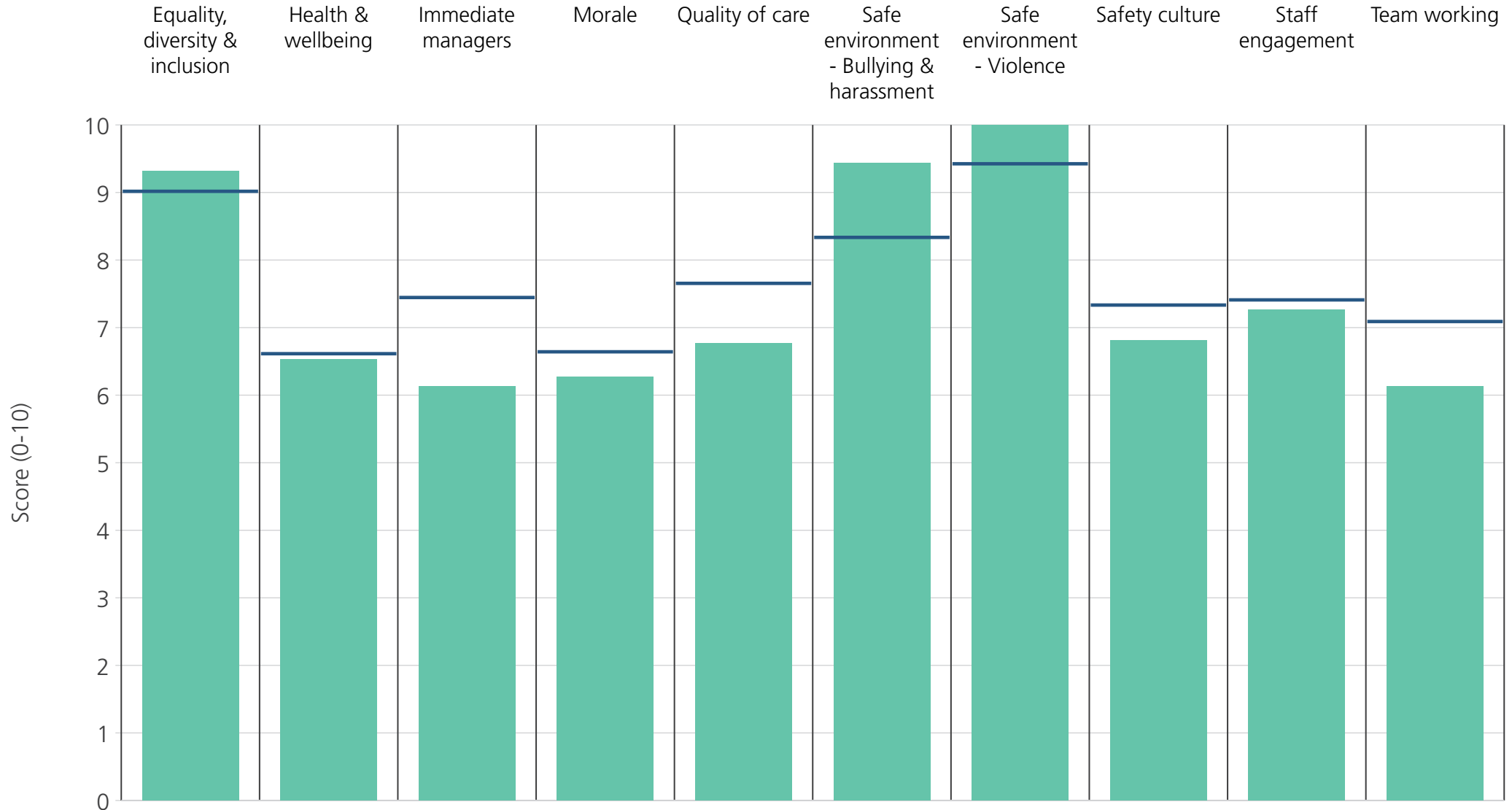
**! Note:** when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

# Directorates 1

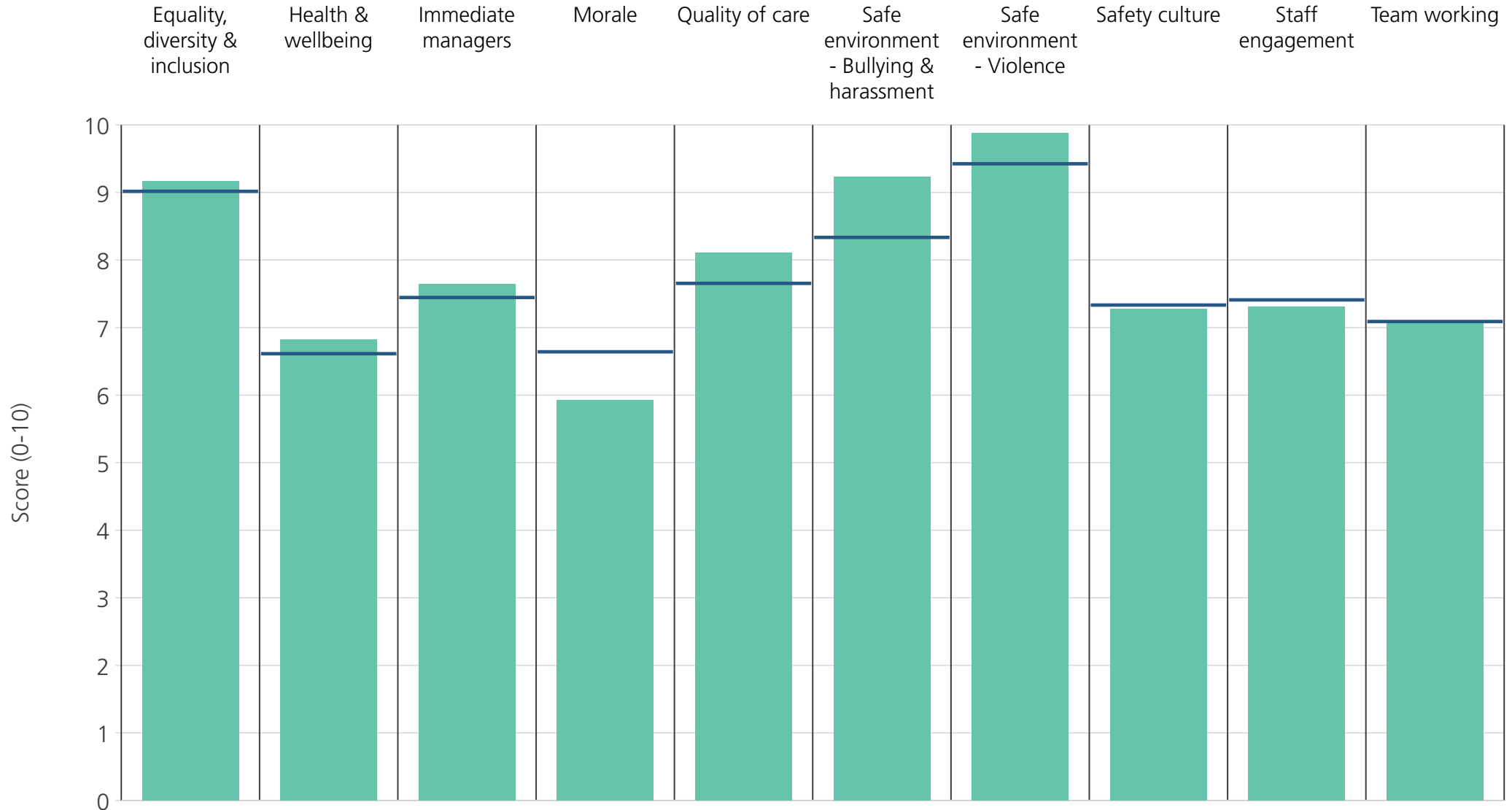
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2020 NHS Staff Survey Results



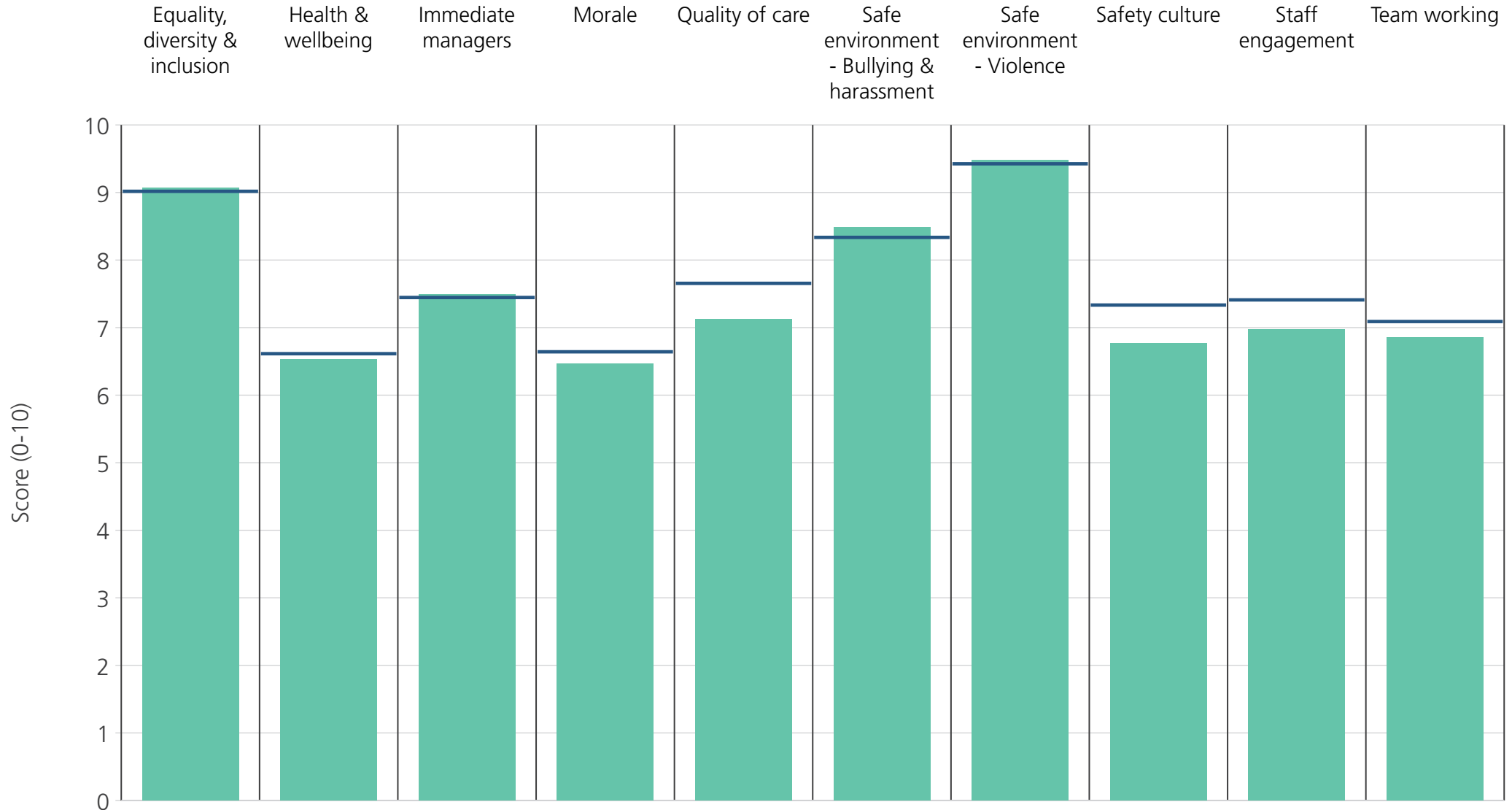
<b>Directorate</b>	9.7	8.2	9.3	7.9	7.7	9.1	10.0	8.7	8.8	8.2
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	18	18	18	18	6	18	18	18	18	18



<b>Directorate</b>	9.3	6.5	6.1	6.3	6.8	9.4	10.0	6.8	7.3	6.1
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	43	43	42	42	16	41	42	42	42	41

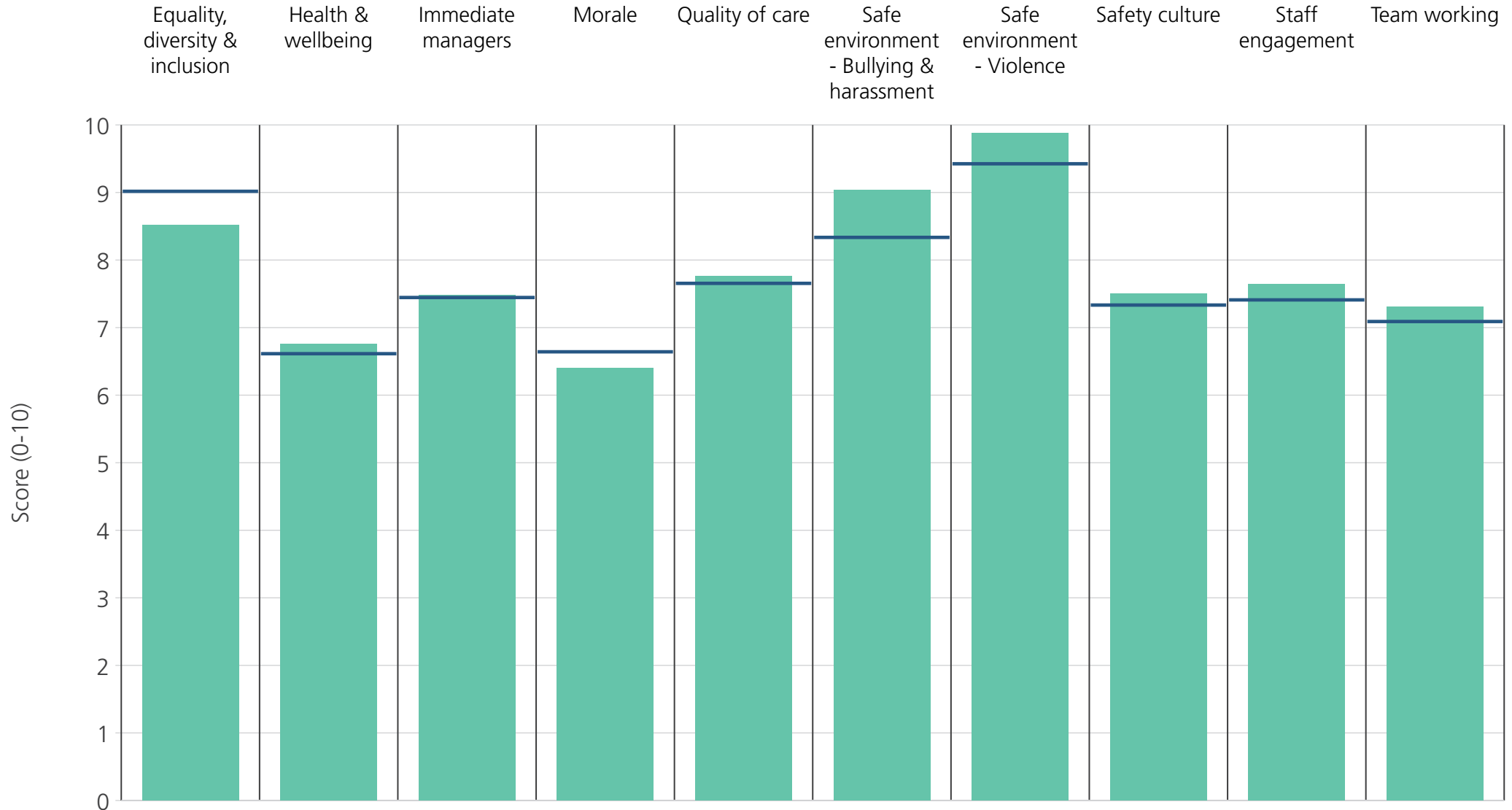


<b>Directorate</b>	9.2	6.8	7.6	5.9	8.1	9.2	9.9	7.3	7.3	7.1
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	56	56	56	56	13	56	56	55	56	56

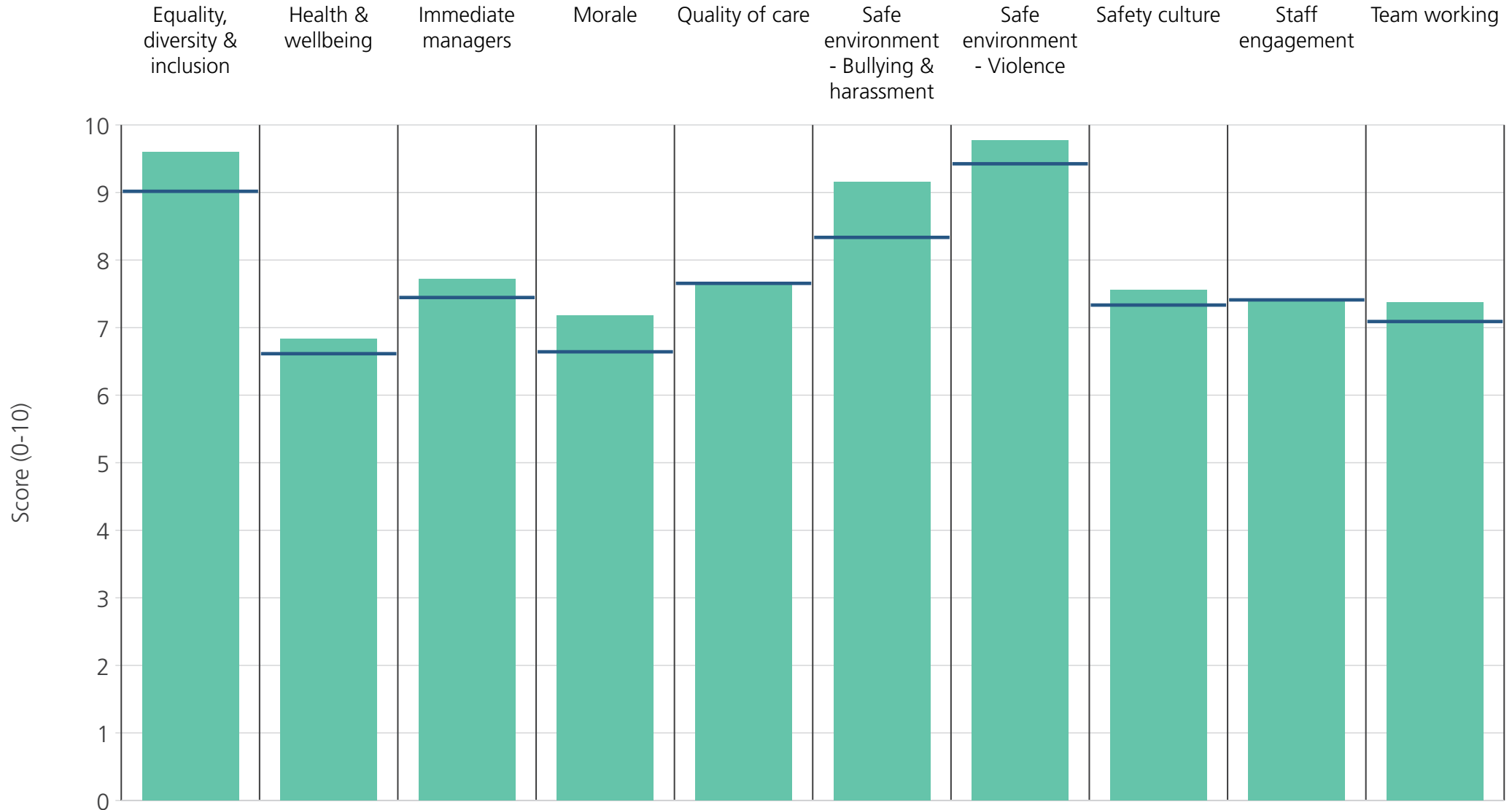


<b>Directorate</b>	9.1	6.5	7.5	6.5	7.1	8.5	9.5	6.8	7.0	6.9
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	58	58	58	58	49	55	58	58	58	56

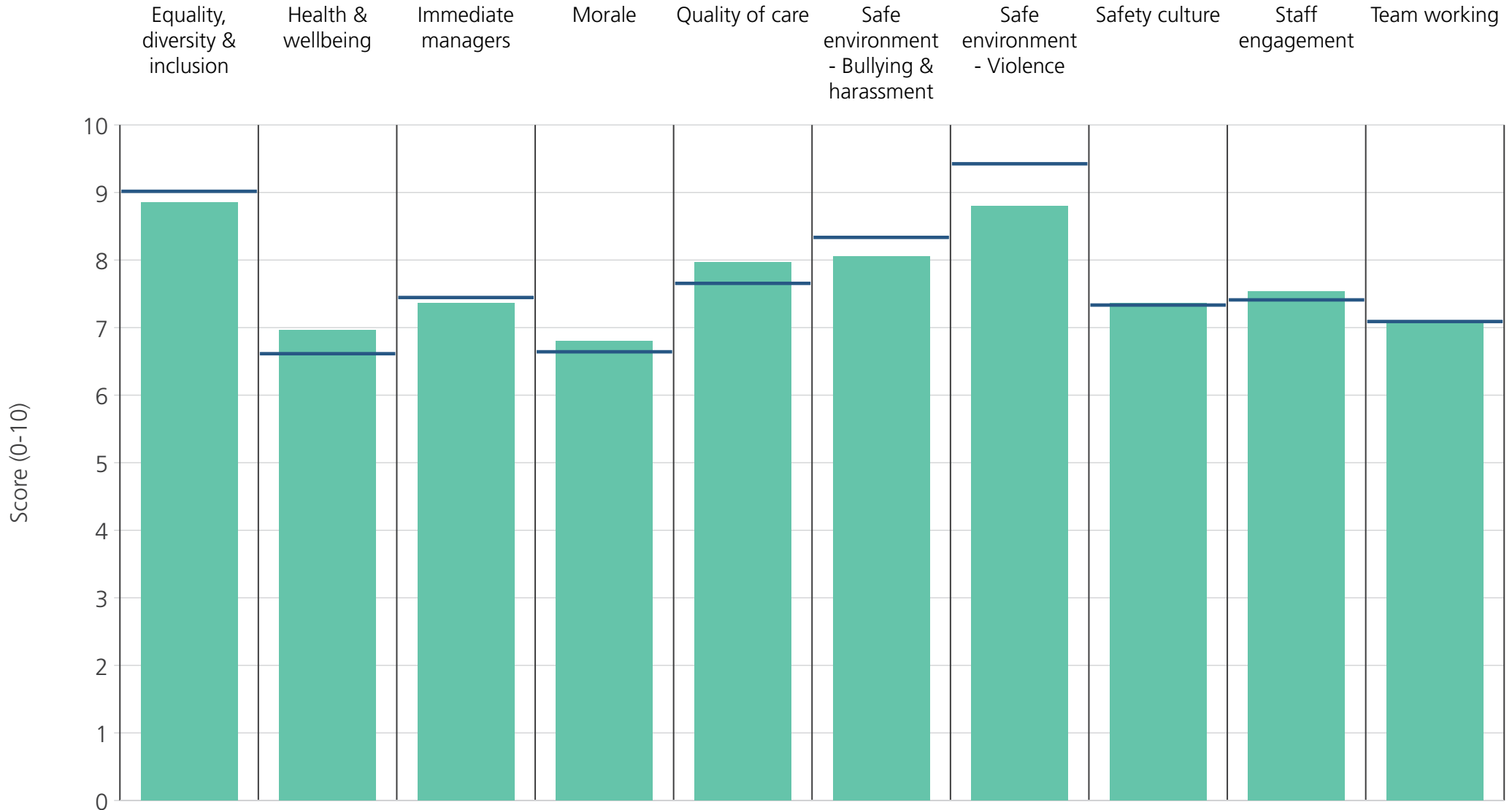




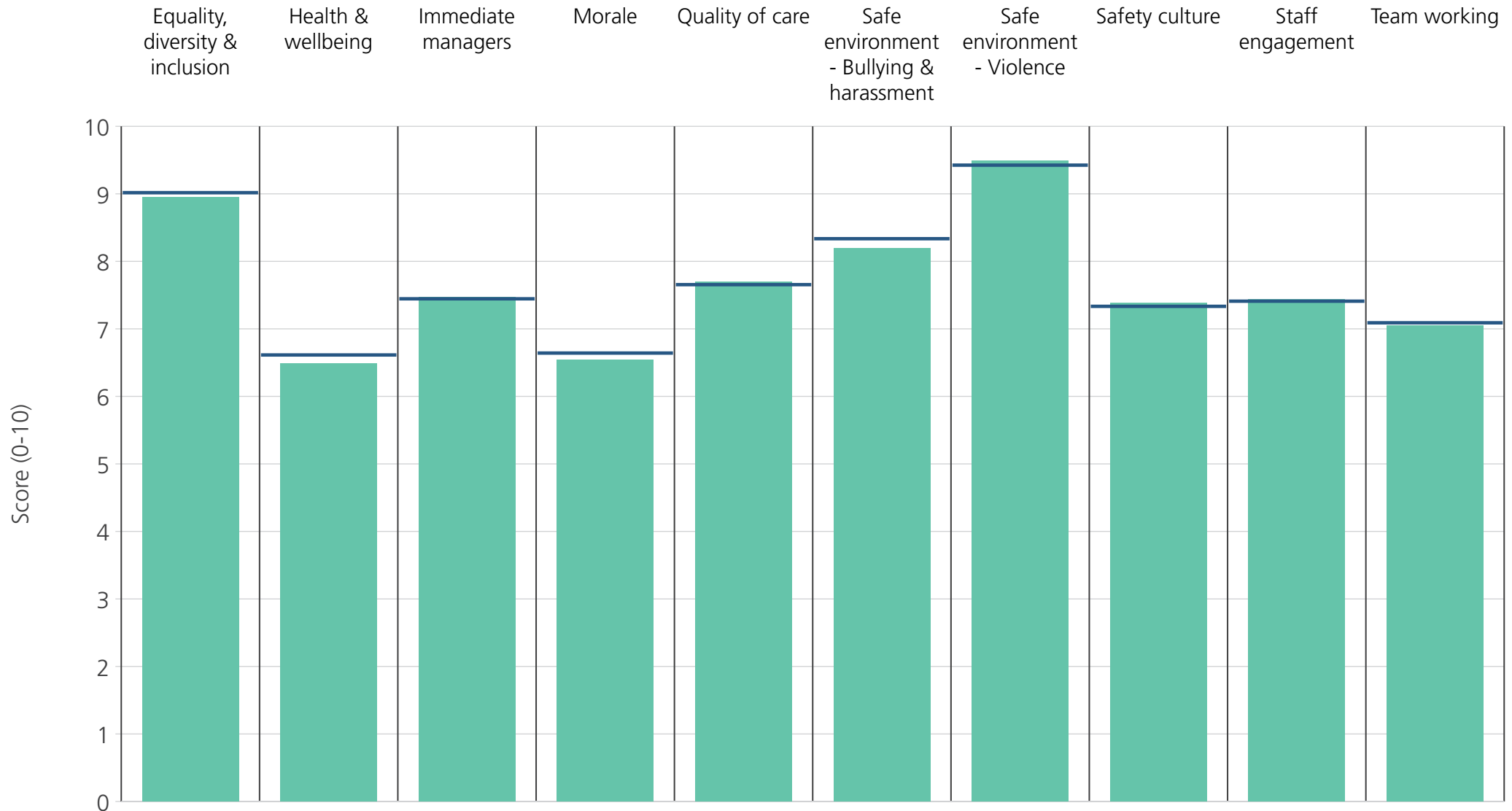
<b>Directorate</b>	8.5	6.8	7.5	6.4	7.8	9.0	9.9	7.5	7.6	7.3
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	53	53	54	52	30	52	53	53	54	53



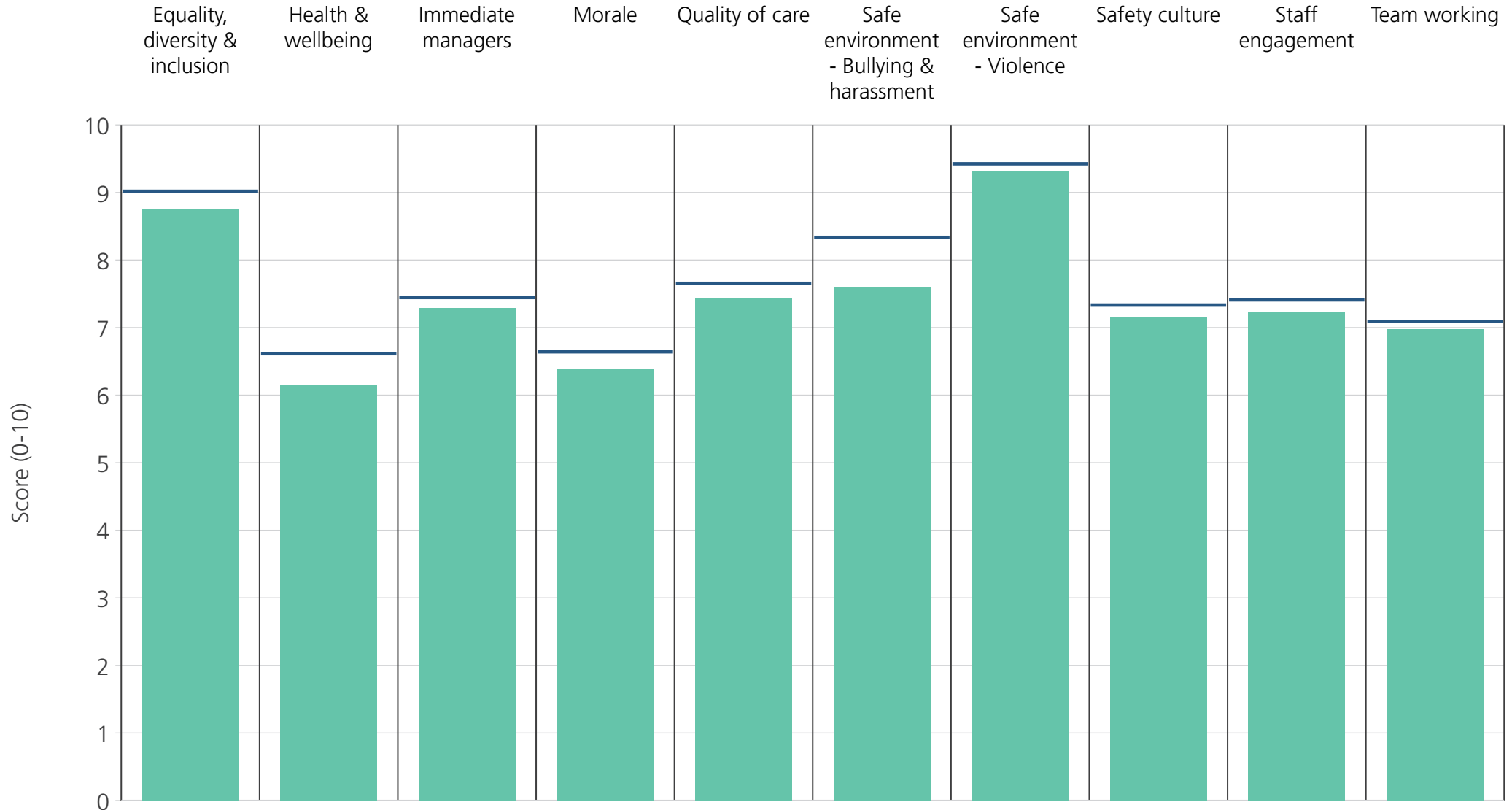
<b>Directorate</b>	9.6	6.8	7.7	7.2	7.6	9.2	9.8	7.6	7.4	7.4
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	291	291	289	289	276	280	290	290	295	292



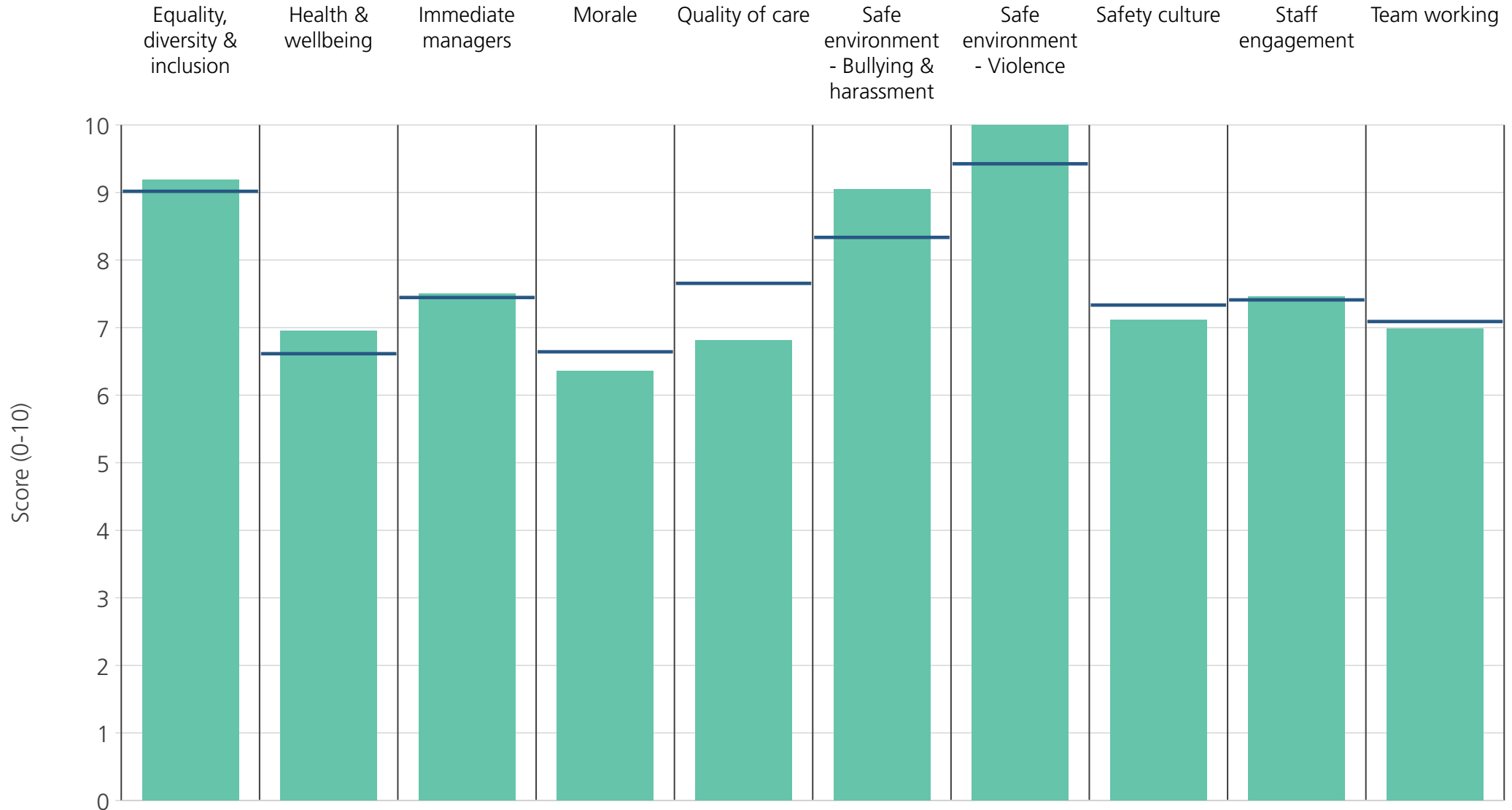
<b>Directorate</b>	8.9	7.0	7.4	6.8	8.0	8.1	8.8	7.4	7.5	7.1
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	332	332	334	329	313	327	329	331	335	330



<b>Directorate</b>	8.9	6.5	7.5	6.5	7.7	8.2	9.5	7.4	7.4	7.1
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	520	521	521	519	490	495	520	519	526	520



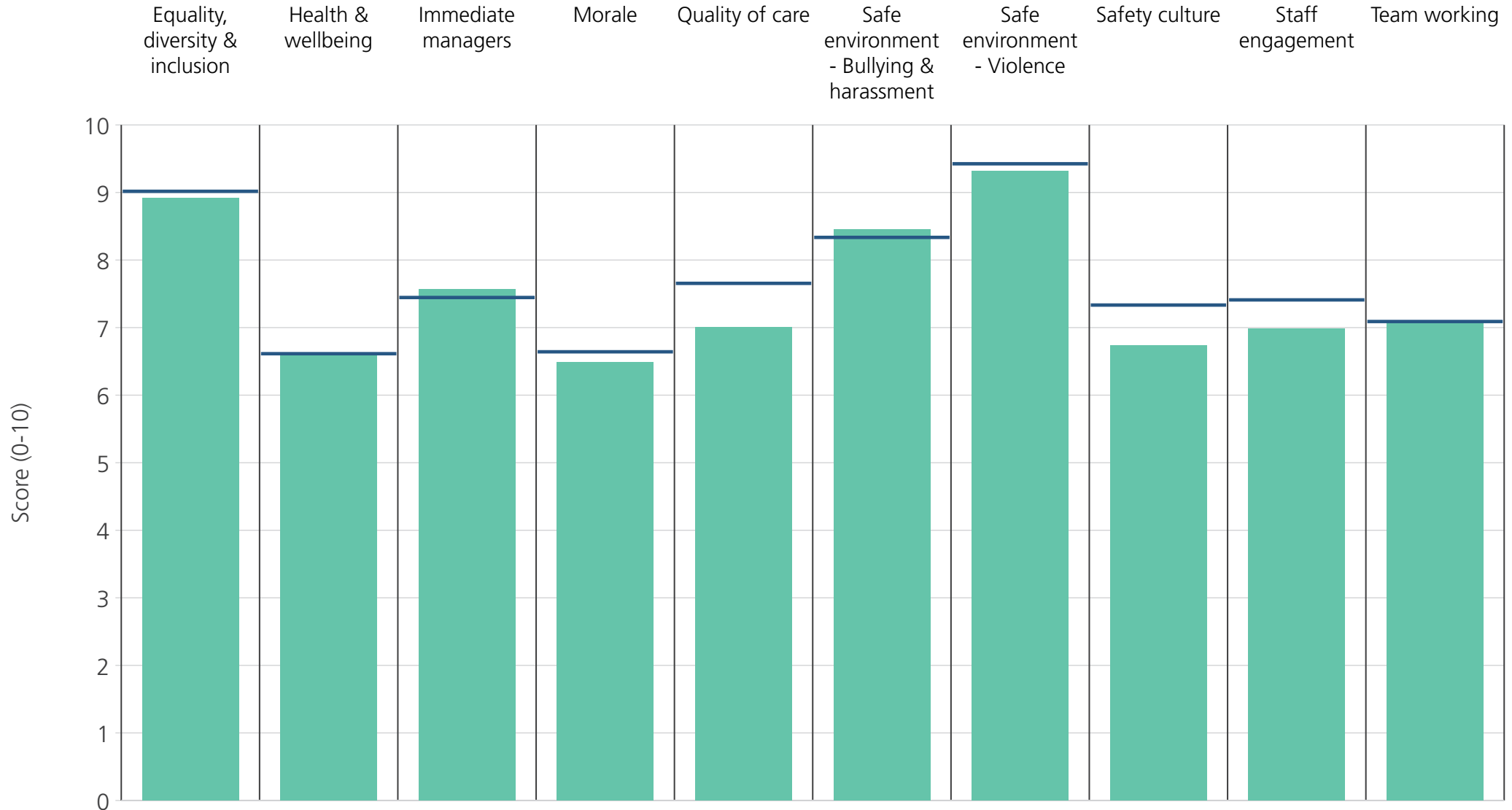
<b>Directorate</b>	8.7	6.2	7.3	6.4	7.4	7.6	9.3	7.2	7.2	7.0
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	355	356	355	350	328	341	354	356	357	355



<b>Directorate</b>	9.2	6.9	7.5	6.4	6.8	9.0	10.0	7.1	7.5	7.0
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	44	45	45	45	12	42	45	45	45	44

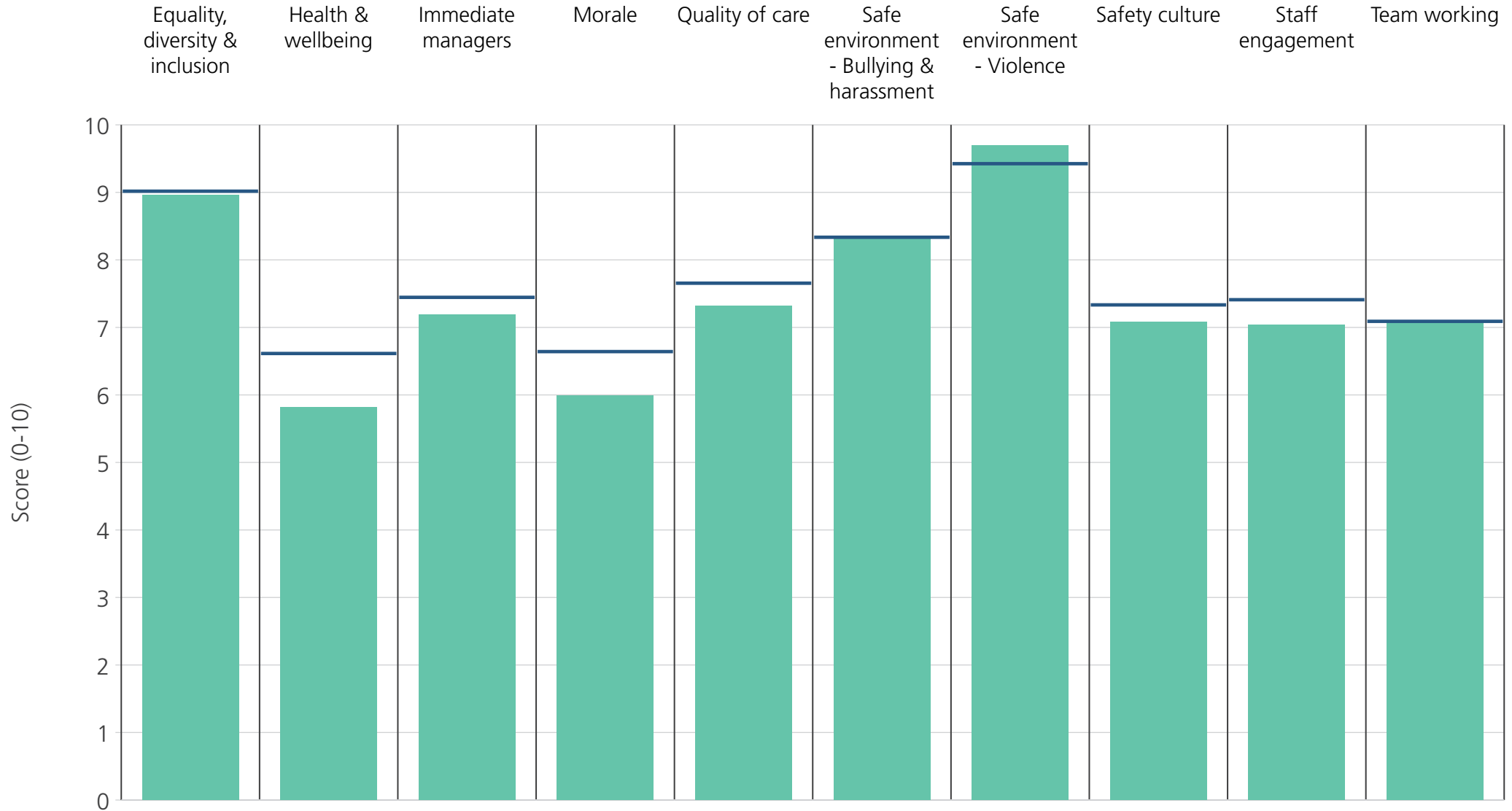
# Directorates 2

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2020 NHS Staff Survey Results

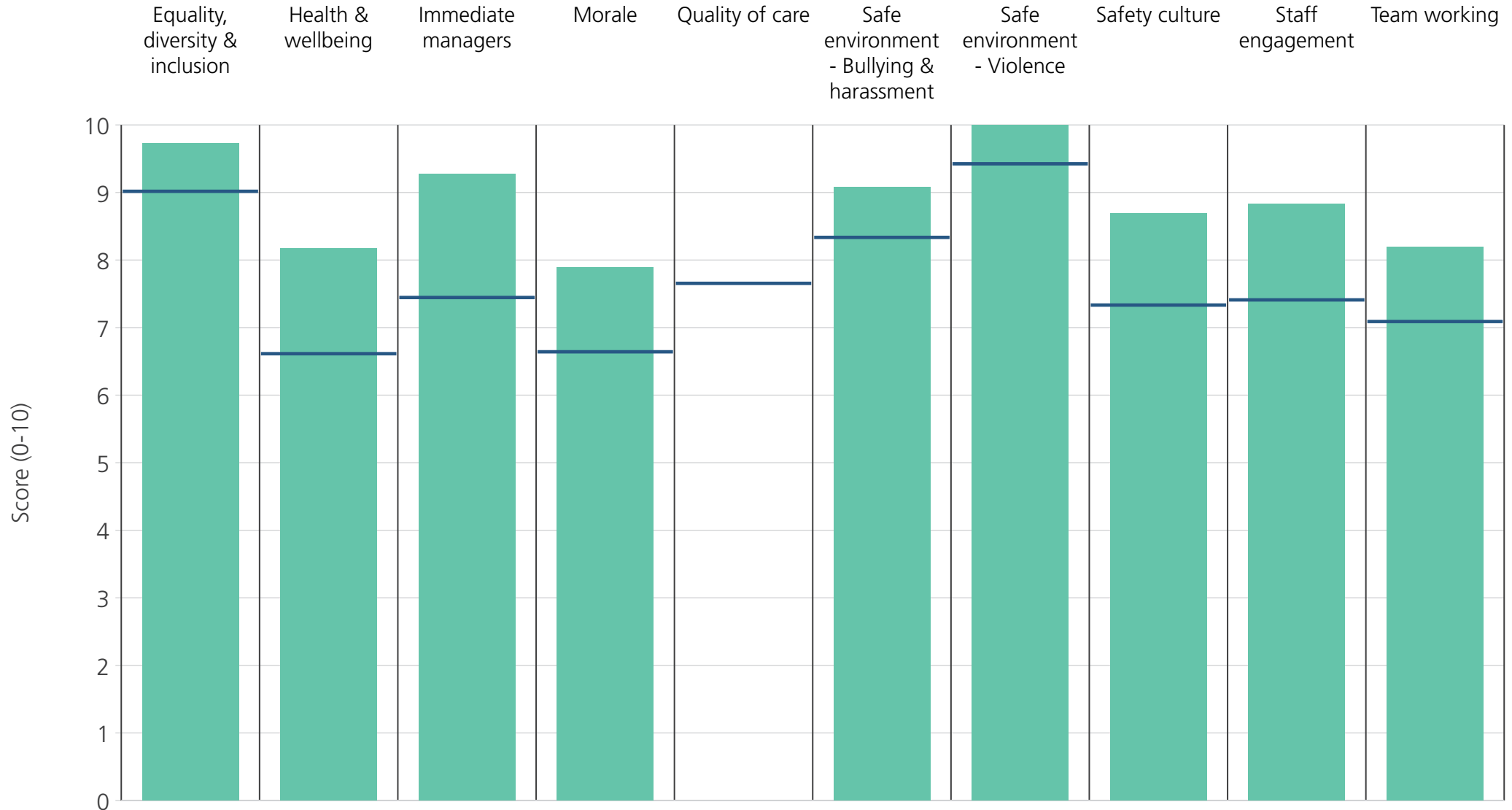


<b>Directorate</b>	8.9	6.6	7.6	6.5	7.0	8.4	9.3	6.7	7.0	7.1
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	44	44	44	44	37	43	44	44	44	42

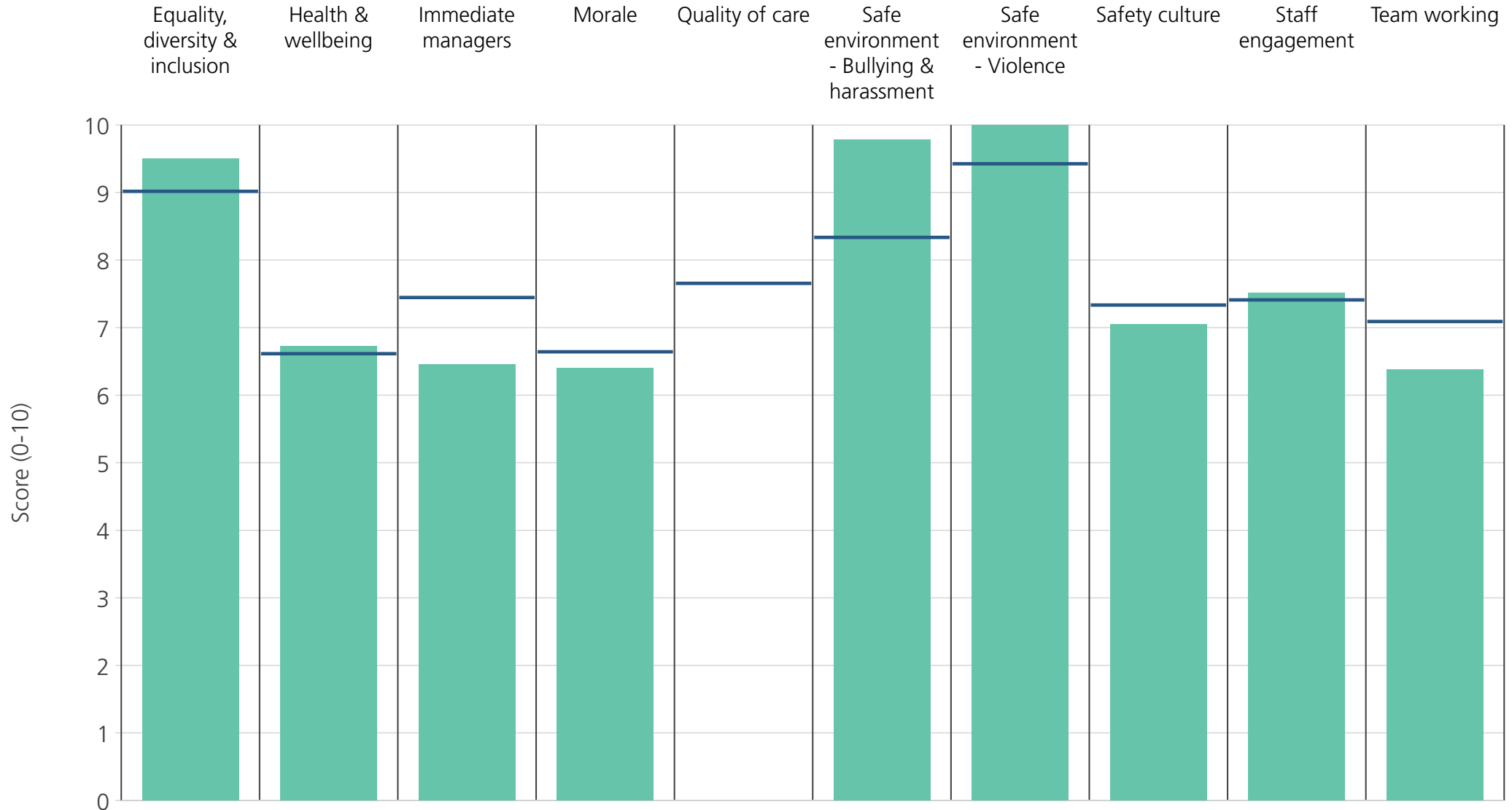




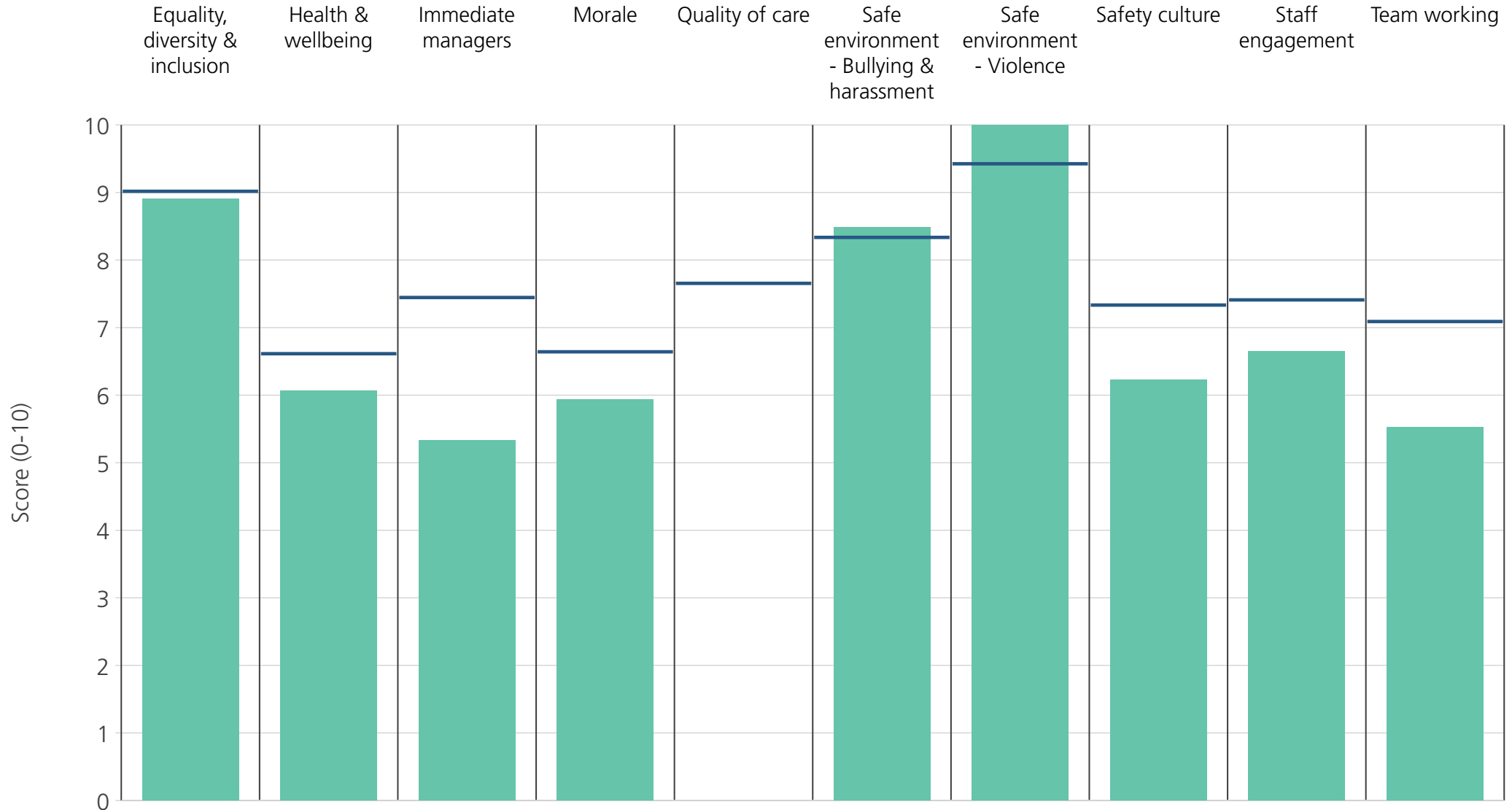
<b>Directorate</b>	9.0	5.8	7.2	6.0	7.3	8.3	9.7	7.1	7.0	7.1
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	129	130	130	128	127	126	130	128	132	131



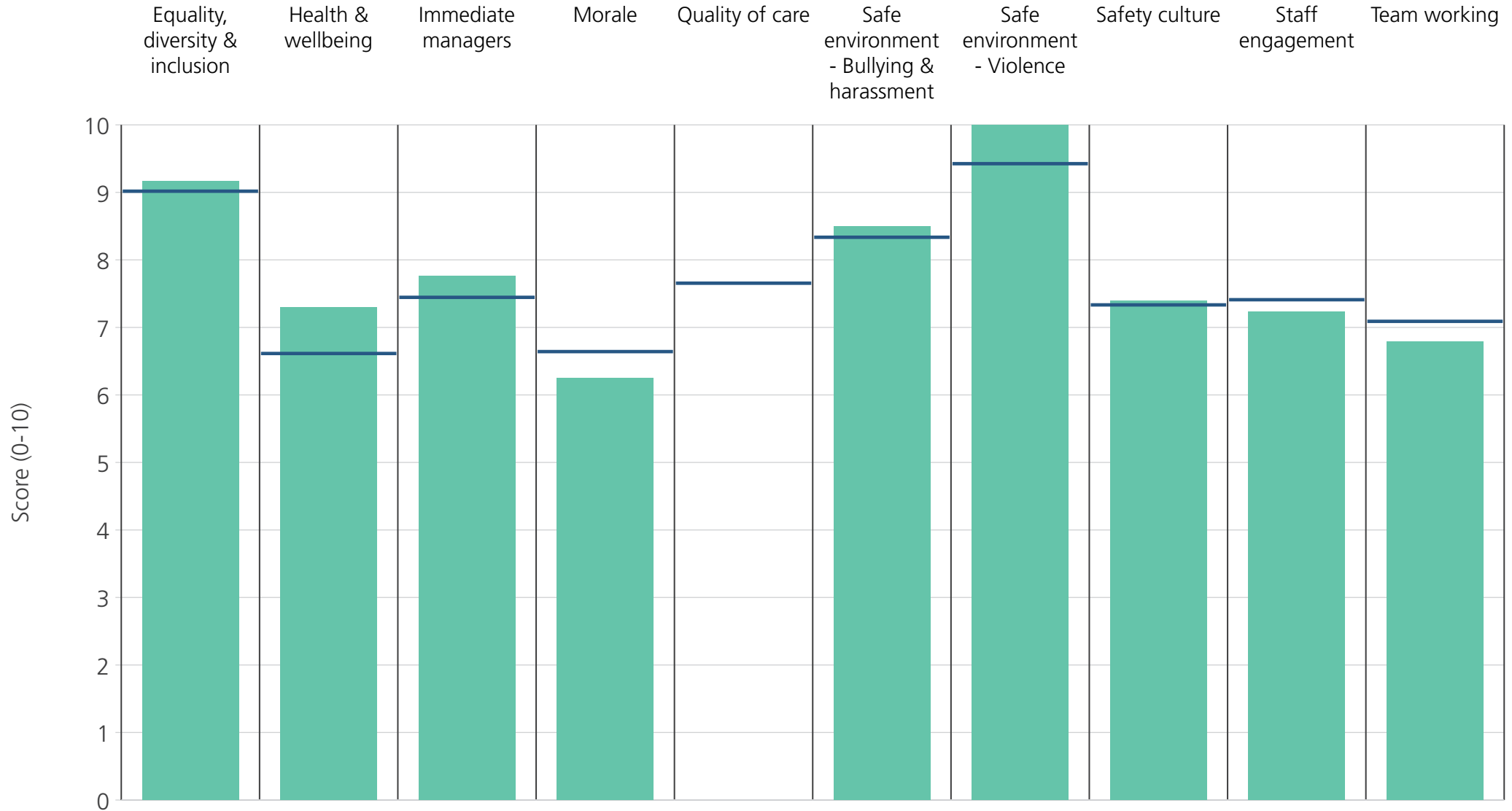
<b>Directorate</b>	9.7	8.2	9.3	7.9	7.7	9.1	10.0	8.7	8.8	8.2
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	18	18	18	18	6	18	18	18	18	18



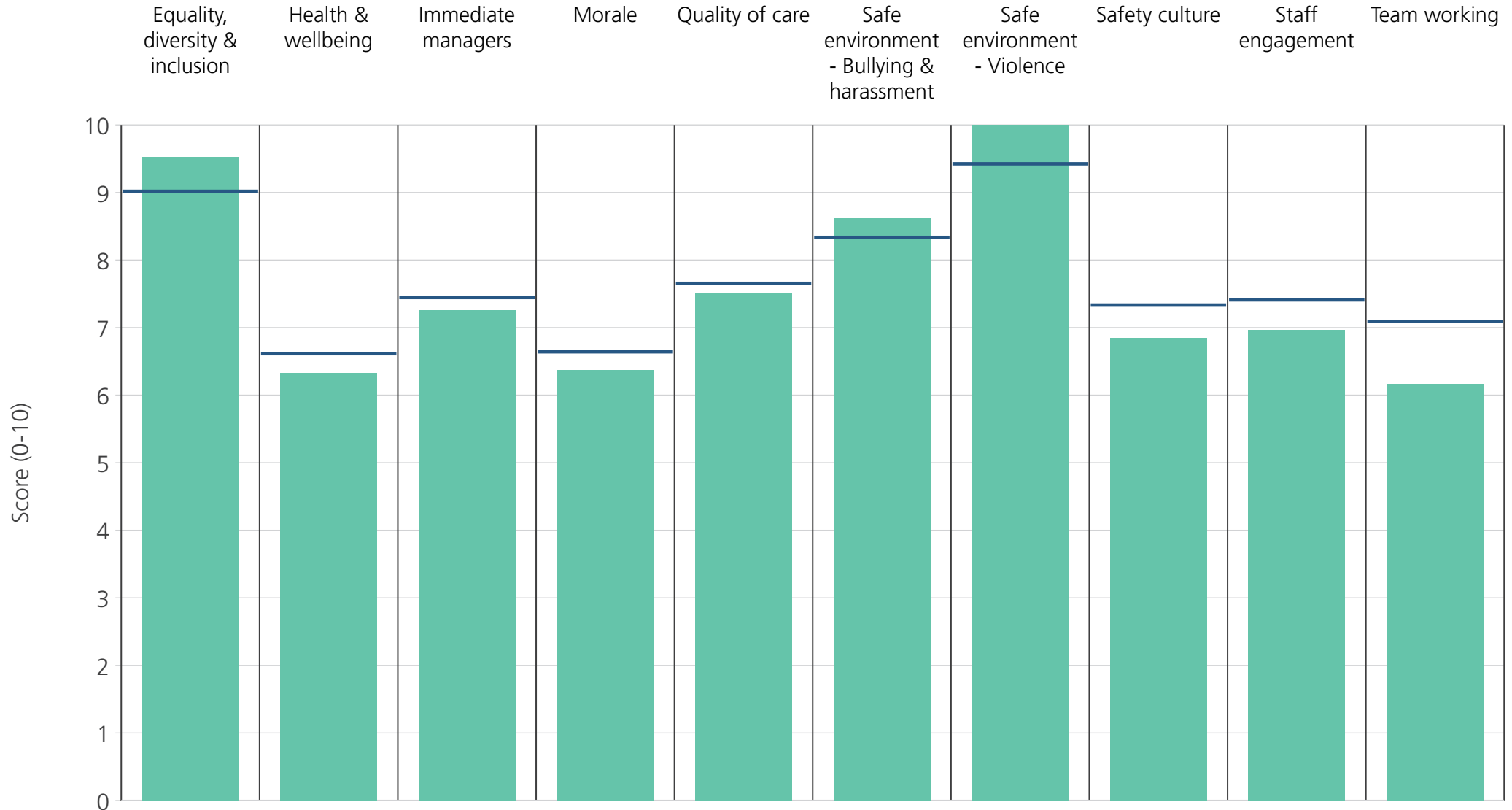
<b>Directorate</b>	9.5	6.7	6.4	6.4	7.7	9.8	10.0	7.1	7.5	6.4
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	30	30	30	30	8	30	30	30	30	29



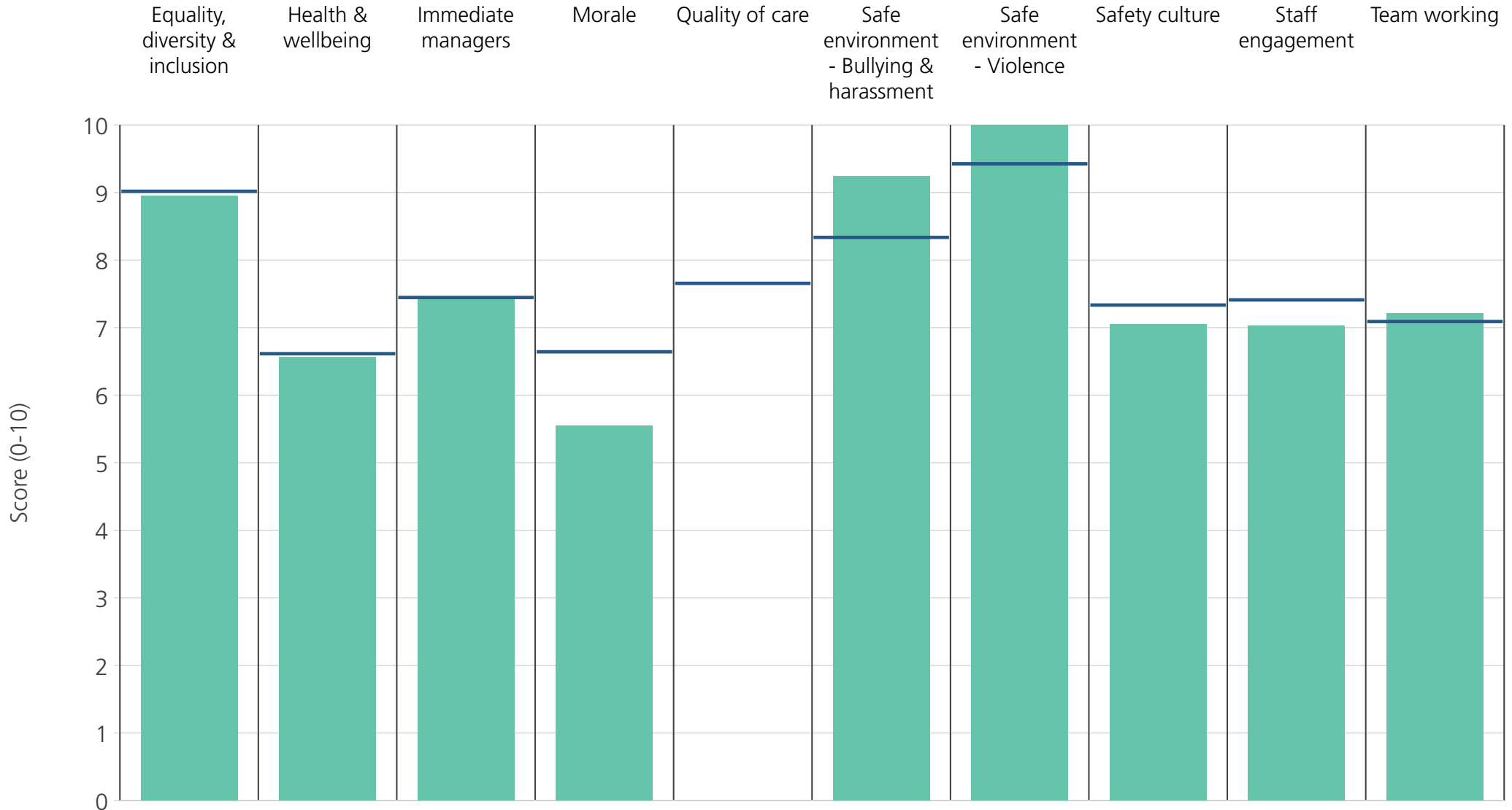
<b>Directorate</b>	8.9	6.1	5.3	5.9	7.7	8.5	10.0	6.2	6.6	5.5
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	13	13	12	12	8	11	12	12	12	12



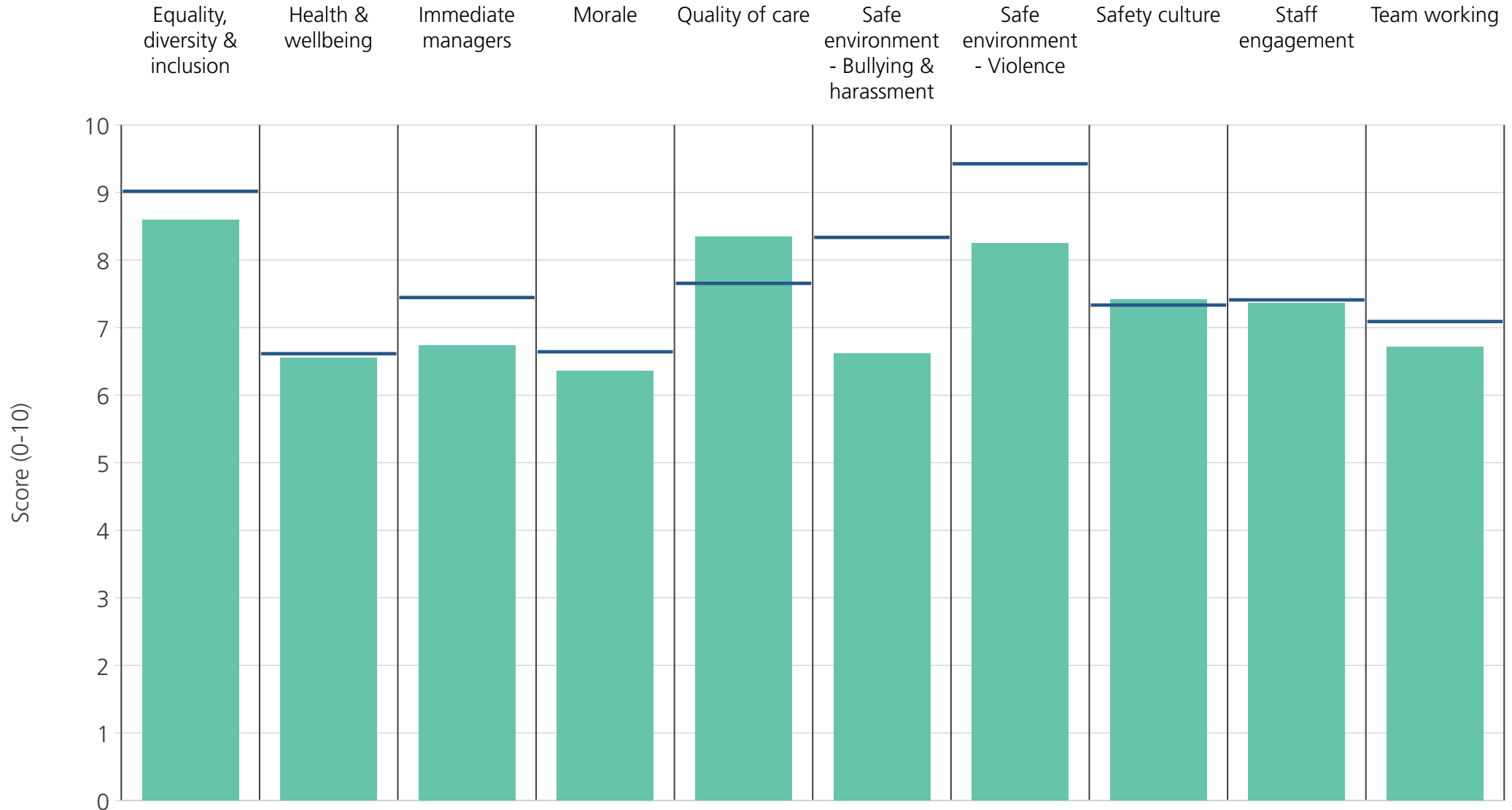
<b>Directorate</b>	9.2	7.3	7.8	6.3	7.7	8.5	10.0	7.4	7.2	6.8
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	20	21	21	21	5	20	21	21	21	21



<b>Directorate</b>	9.5	6.3	7.3	6.4	7.5	8.6	10.0	6.8	7.0	6.2
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	14	14	14	14	12	12	14	14	14	14

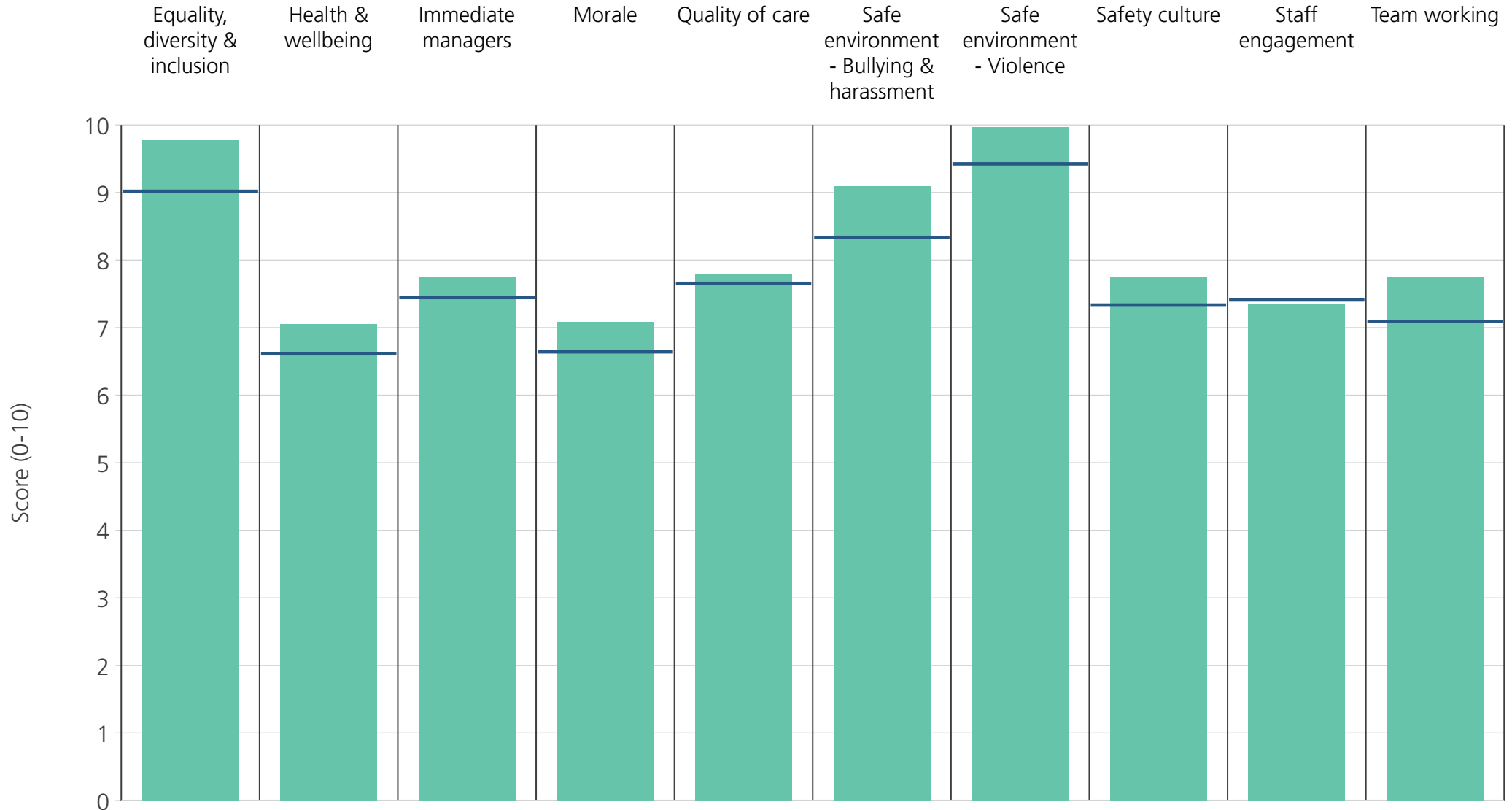


<b>Directorate</b>	9.0	6.6	7.4	5.5		9.2	10.0	7.0	7.0	7.2
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	35	35	35	35	7	35	35	35	35	35

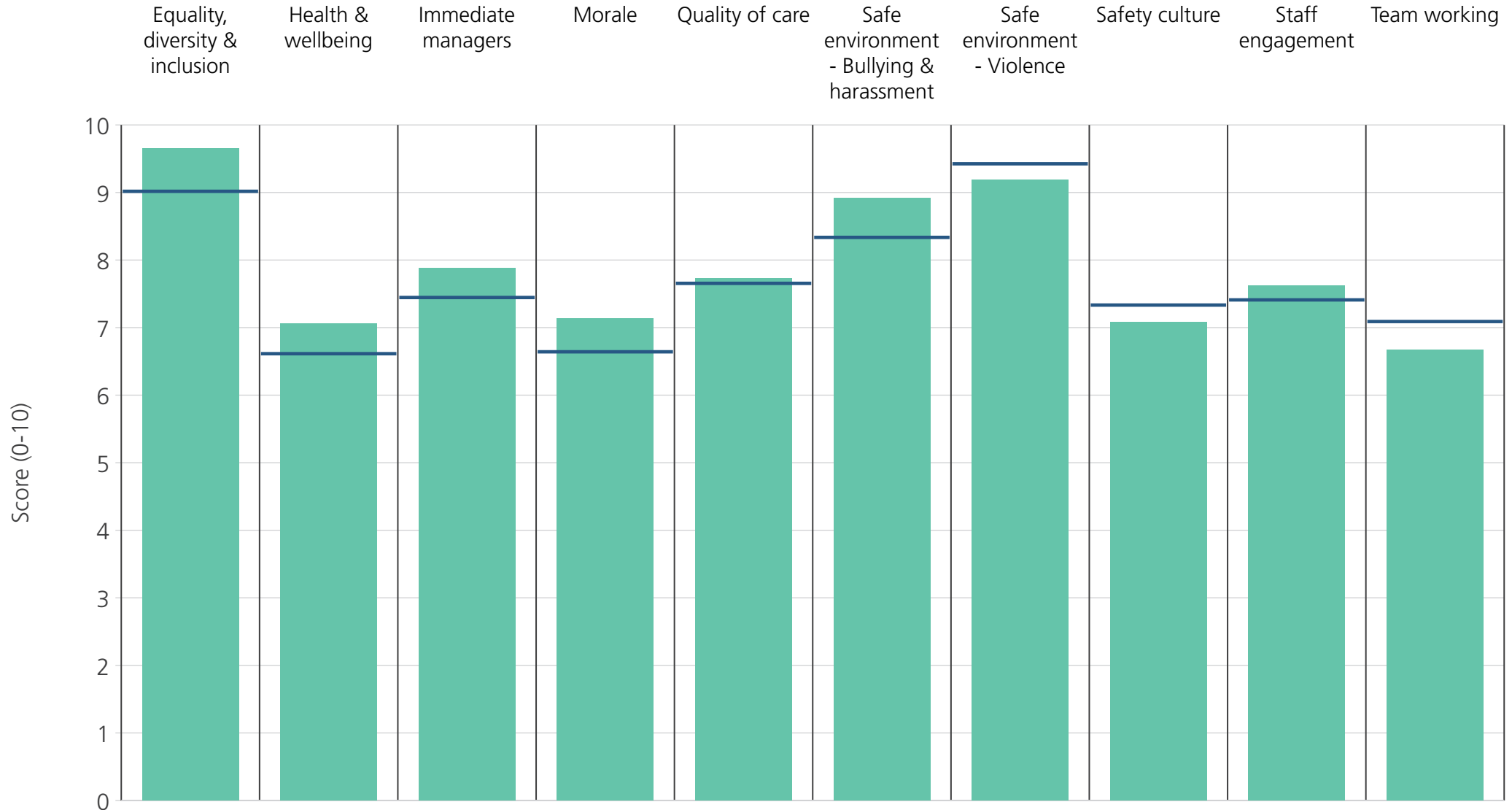


<b>Directorate</b>	8.6	6.6	6.7	6.4	8.3	6.6	8.3	7.4	7.4	6.7
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	64	63	65	63	63	63	62	63	66	64

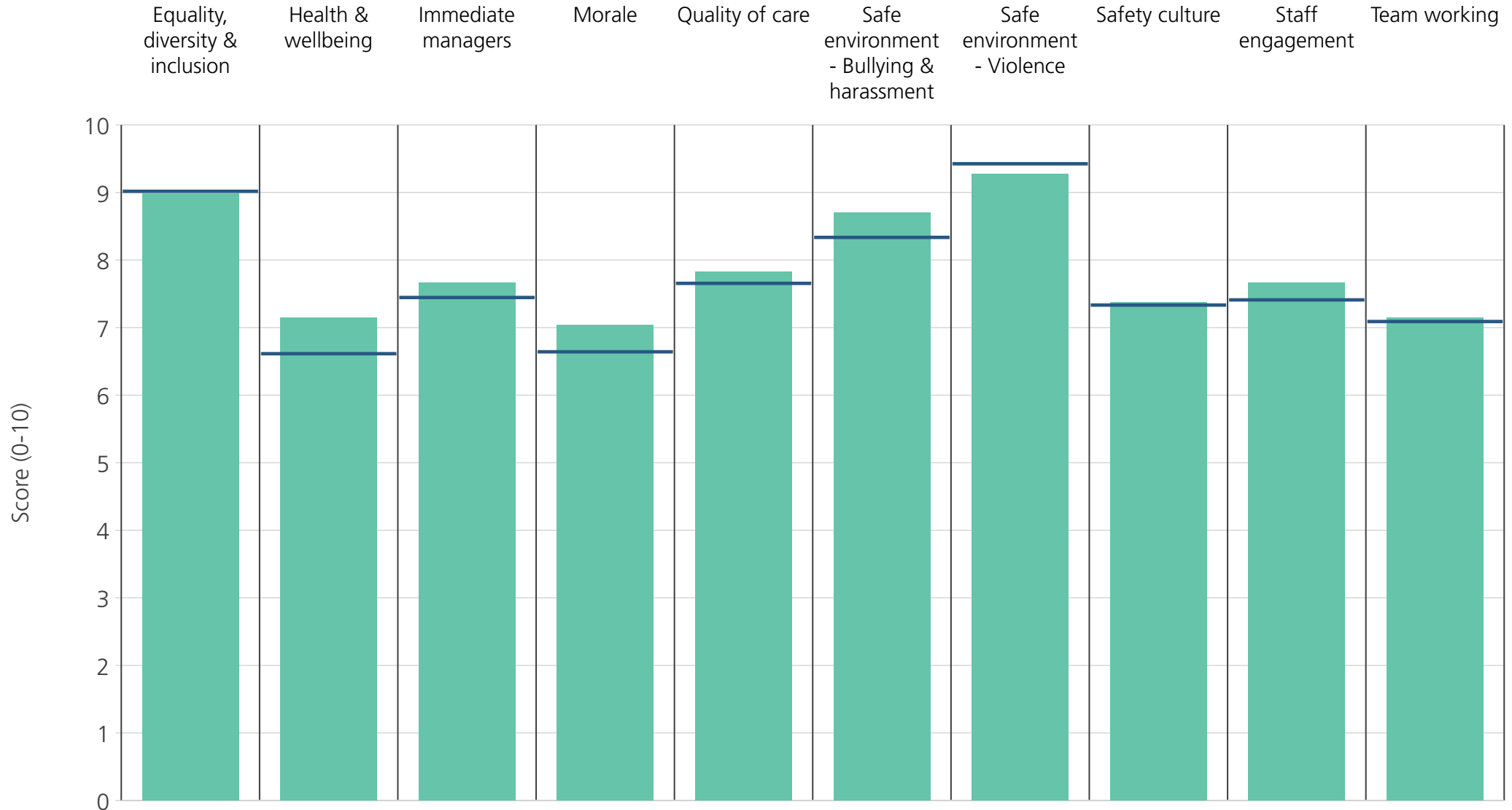




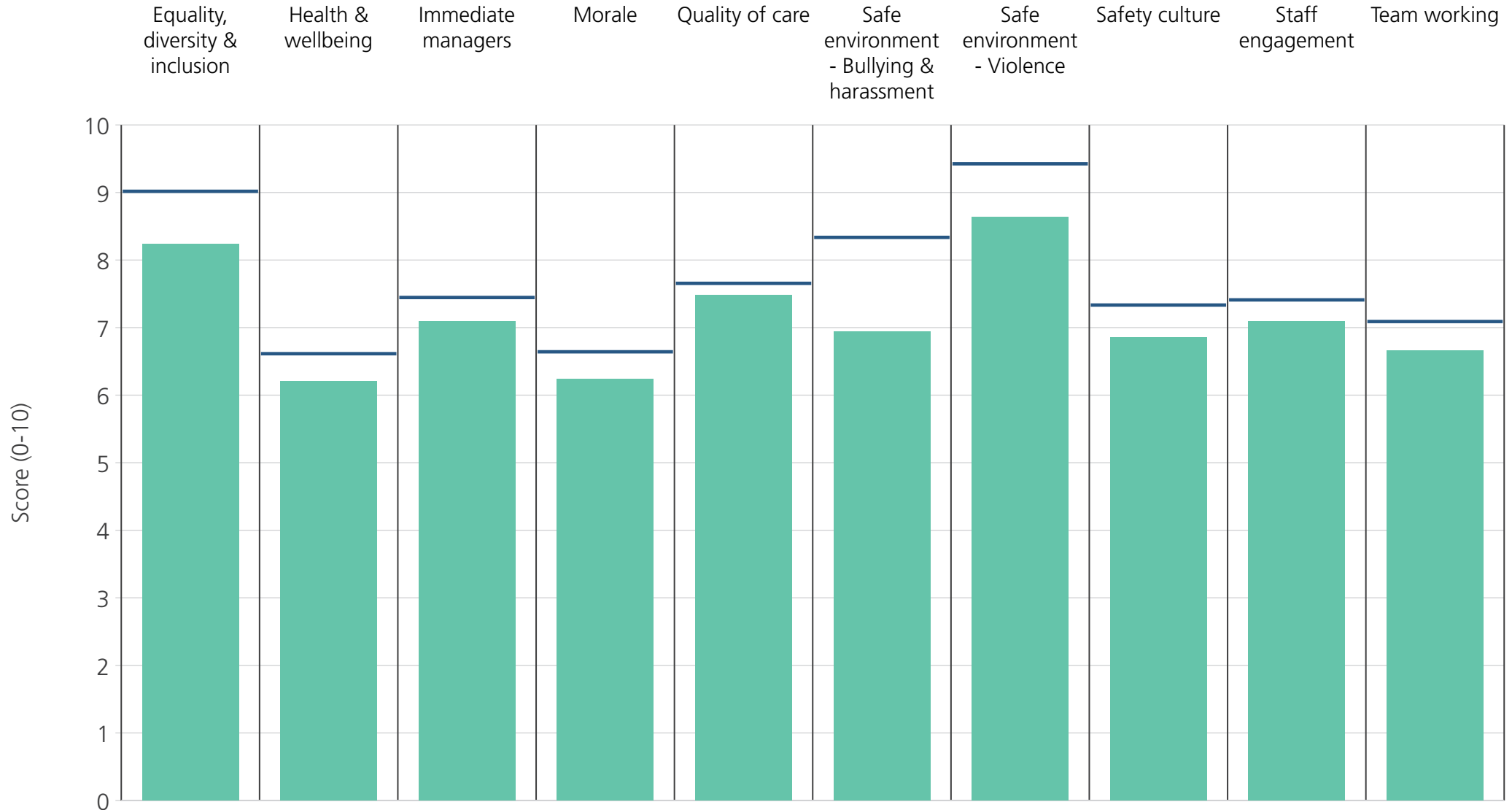
<b>Directorate</b>	9.8	7.1	7.7	7.1	7.8	9.1	10.0	7.7	7.3	7.7
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	93	93	93	93	93	88	93	93	93	92



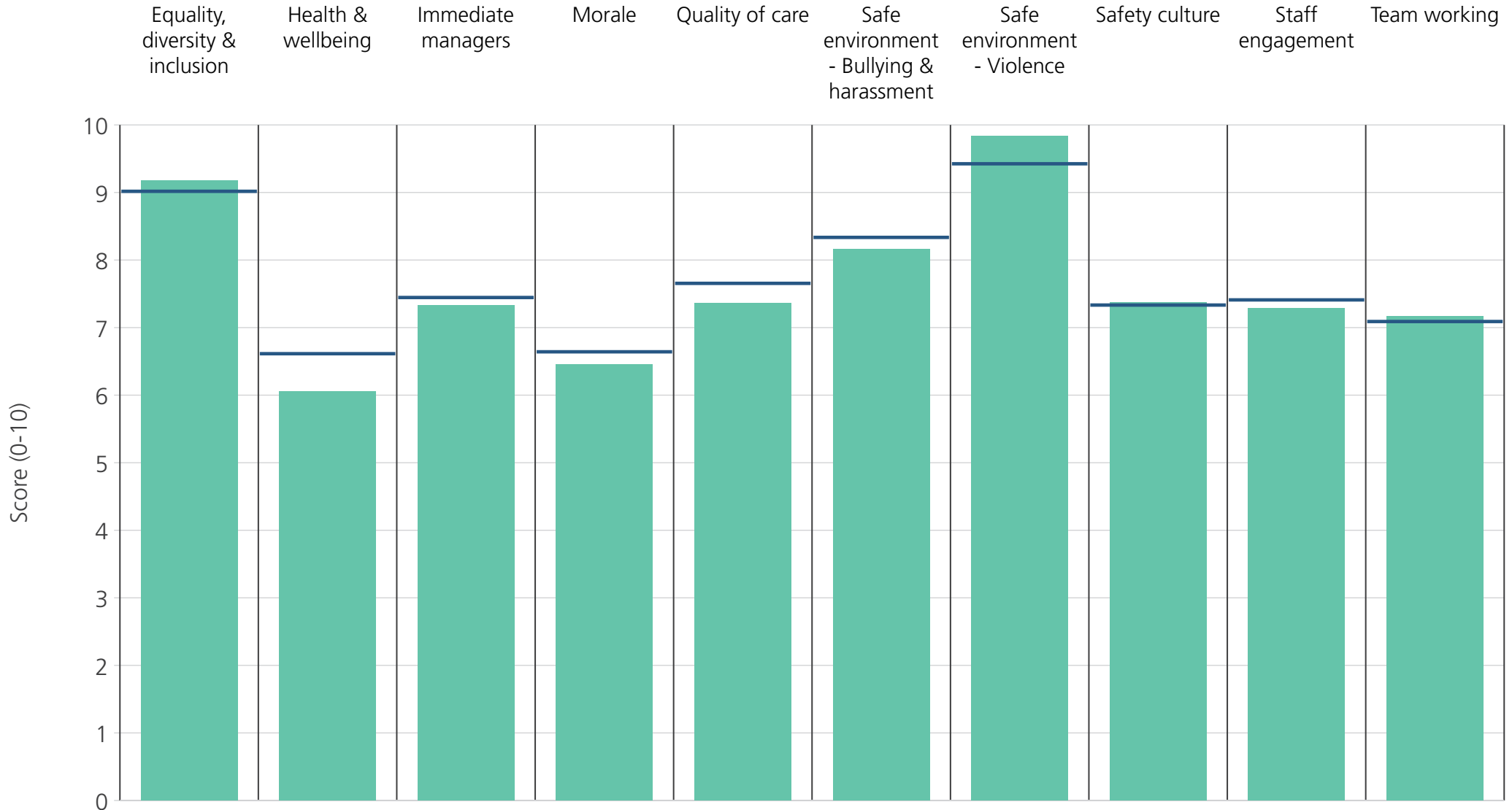
<b>Directorate</b>	9.7	7.1	7.9	7.1	7.7	8.9	9.2	7.1	7.6	6.7
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	74	74	73	74	61	71	74	74	75	74



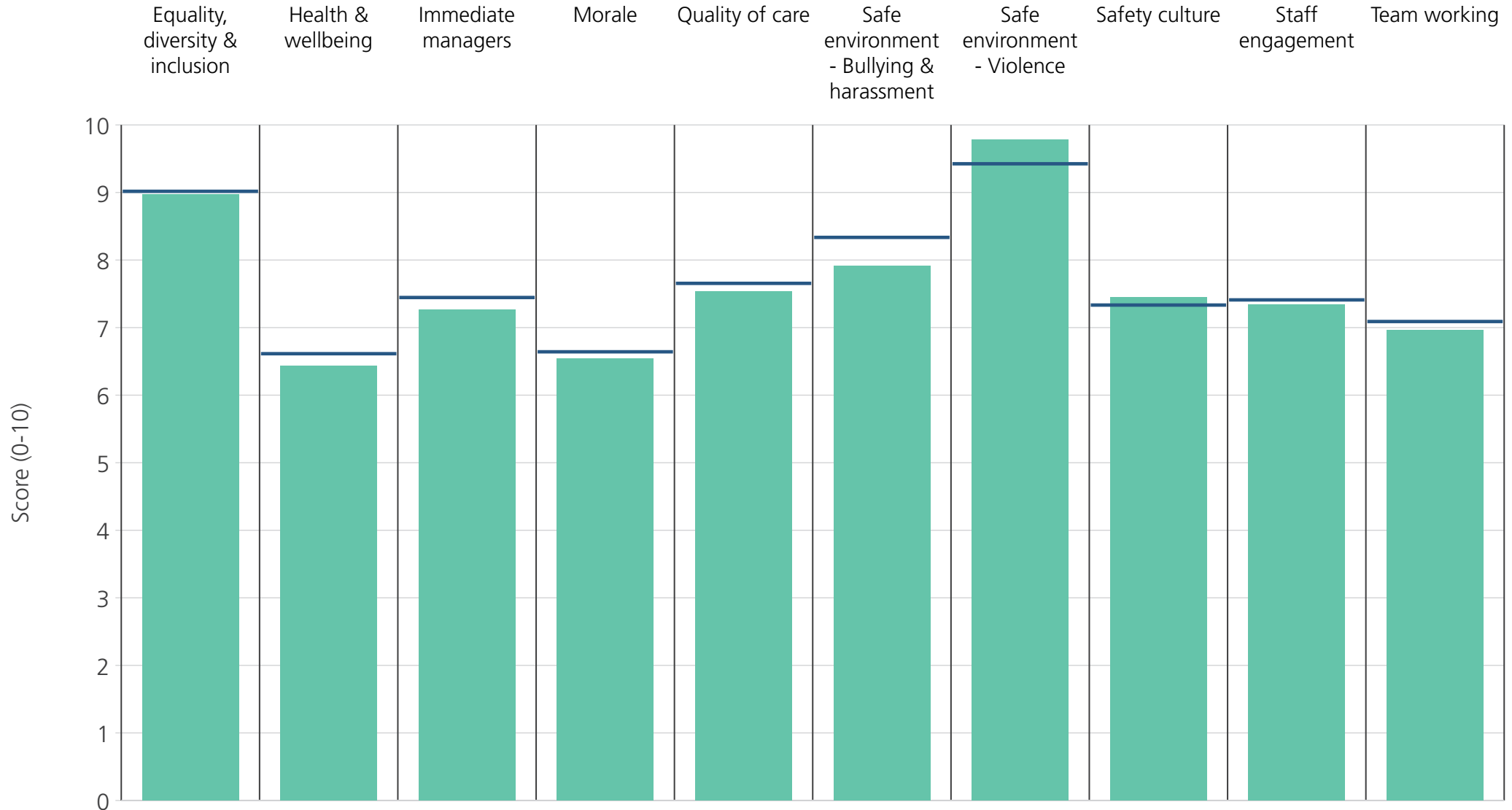
<b>Directorate</b>	9.0	7.1	7.7	7.0	7.8	8.7	9.3	7.4	7.7	7.1
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	158	159	159	156	151	154	157	158	159	157



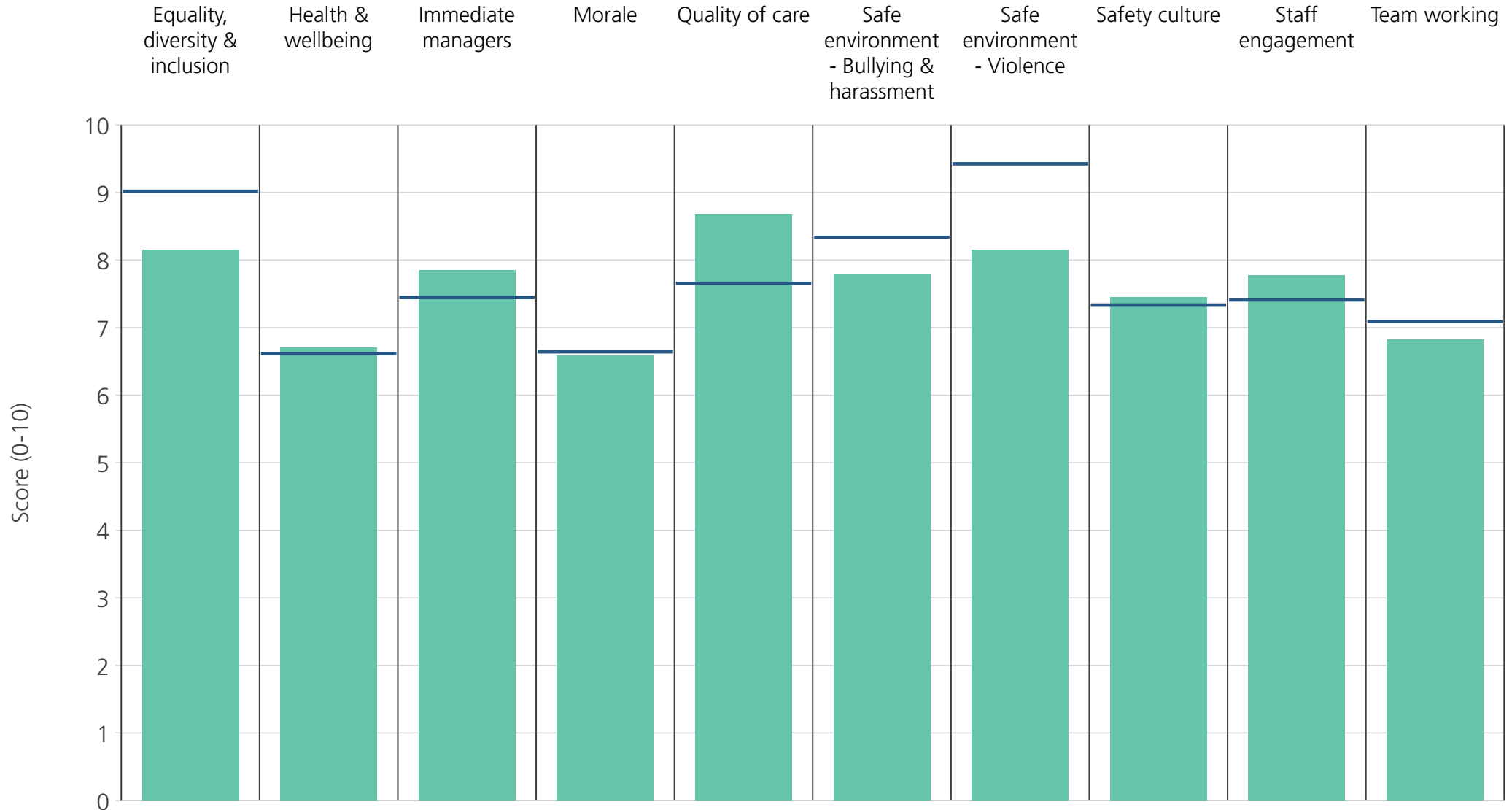
<b>Directorate</b>	8.2	6.2	7.1	6.2	7.5	6.9	8.6	6.8	7.1	6.7
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	159	160	158	155	150	156	159	160	158	156



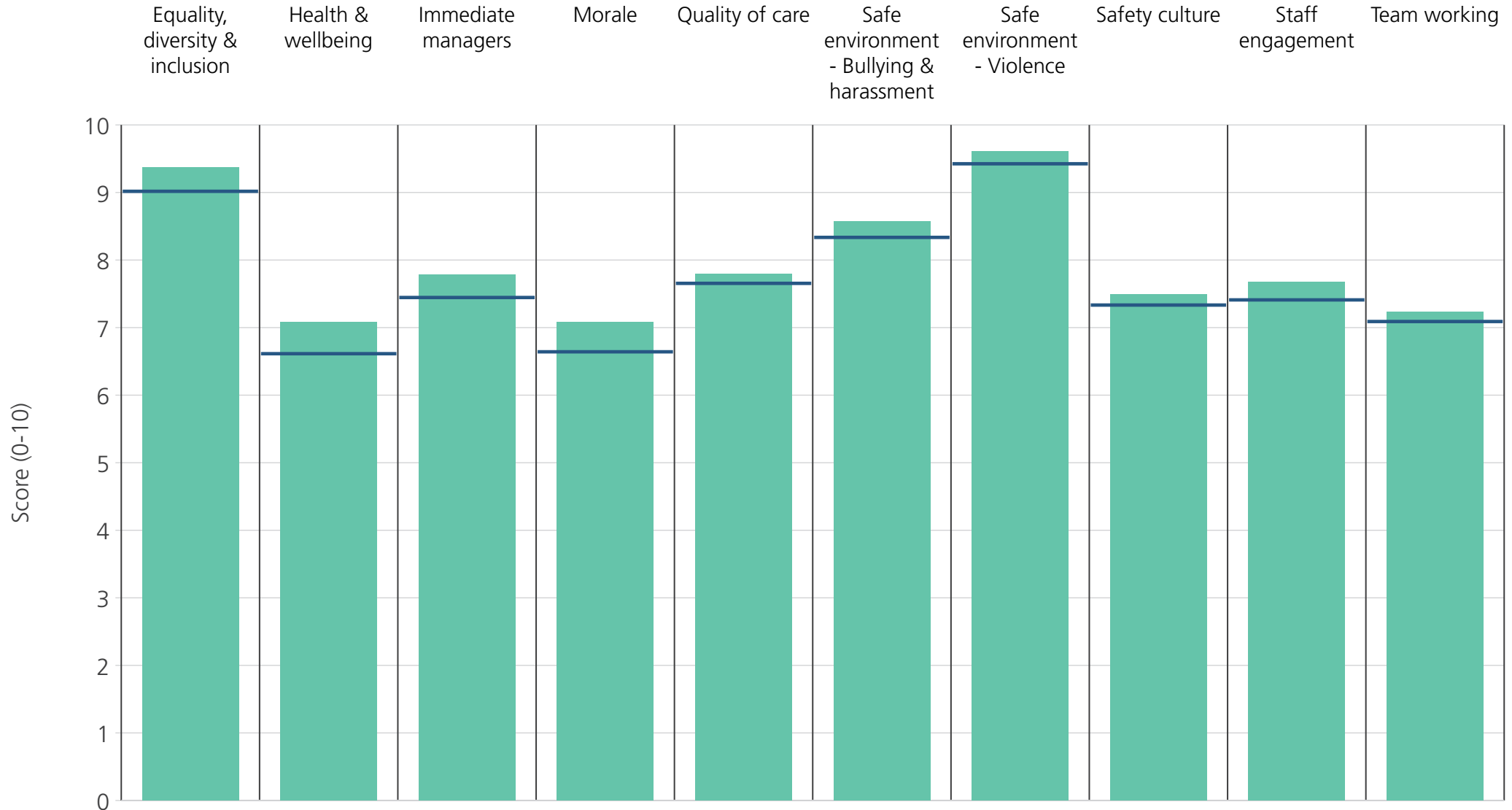
<b>Directorate</b>	9.2	6.1	7.3	6.5	7.4	8.2	9.8	7.4	7.3	7.2
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	183	183	184	182	169	172	182	183	186	186



<b>Directorate</b>	9.0	6.4	7.3	6.5	7.5	7.9	9.8	7.5	7.3	7.0
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	163	164	164	164	155	155	164	164	164	161

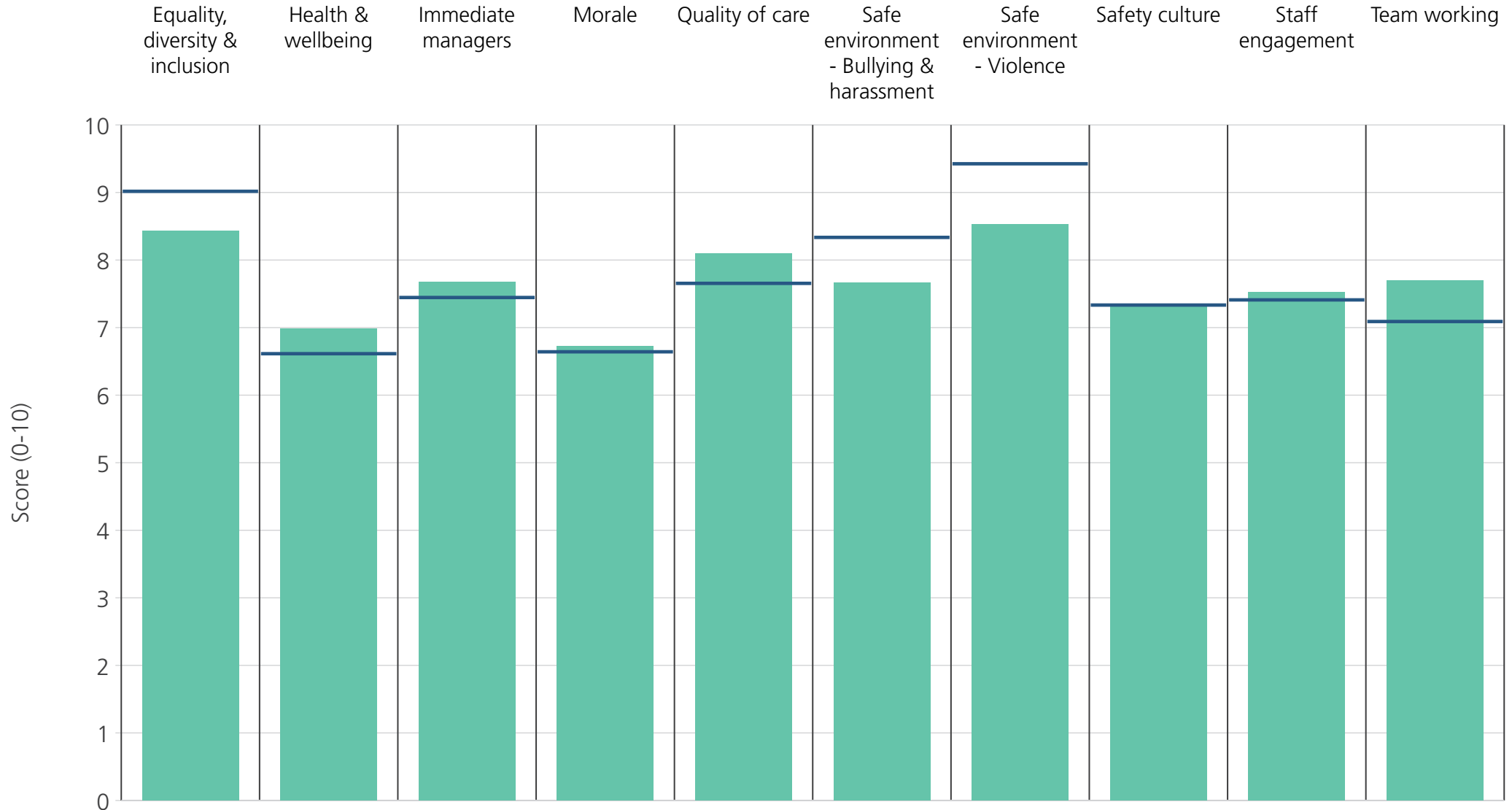


<b>Directorate</b>	8.2	6.7	7.8	6.6	8.7	7.8	8.1	7.4	7.8	6.8
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	74	73	73	73	68	70	72	73	74	72

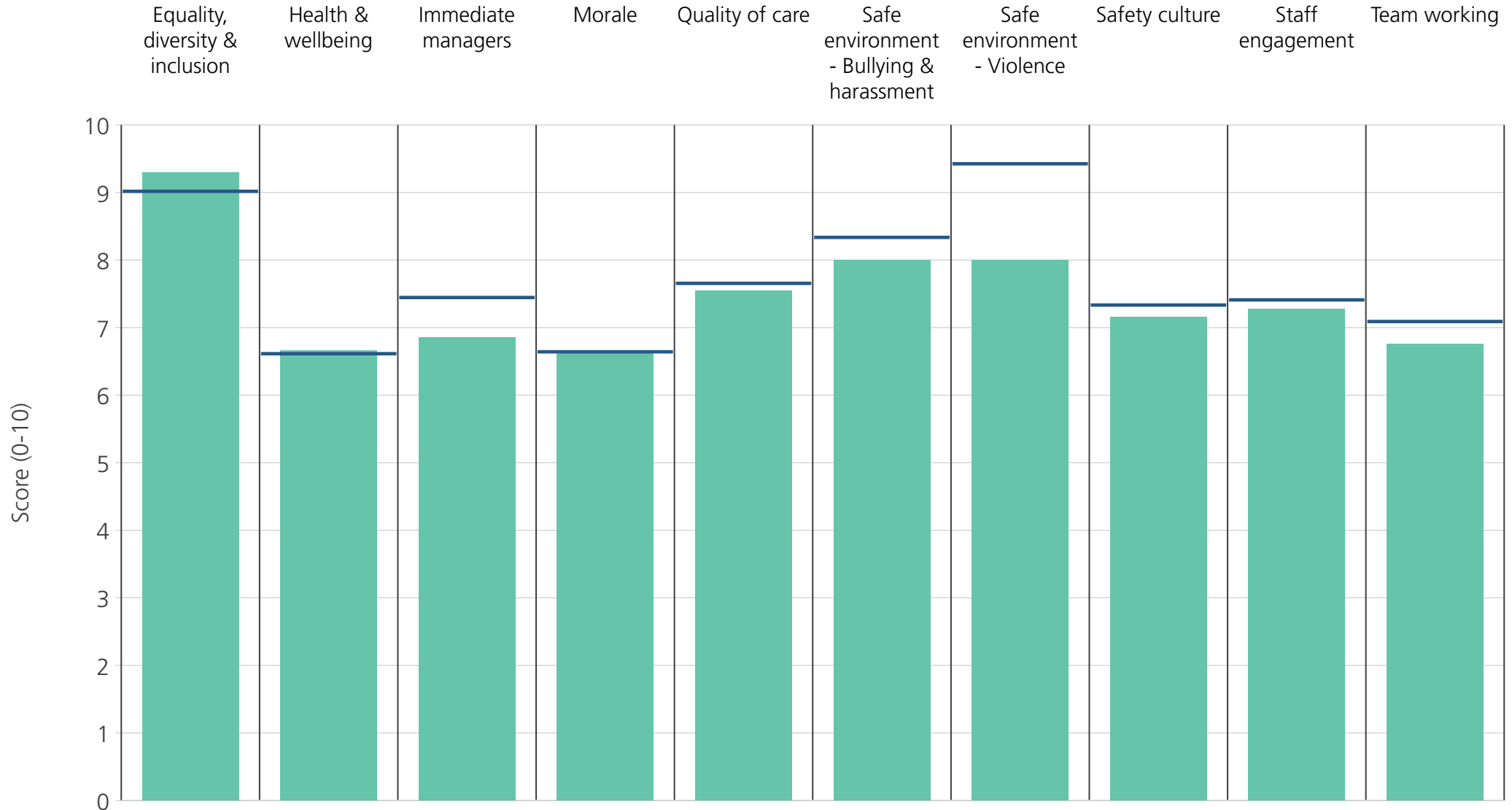


<b>Directorate</b>	9.4	7.1	7.8	7.1	7.8	8.6	9.6	7.5	7.7	7.2
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	138	138	138	138	131	128	138	138	140	140

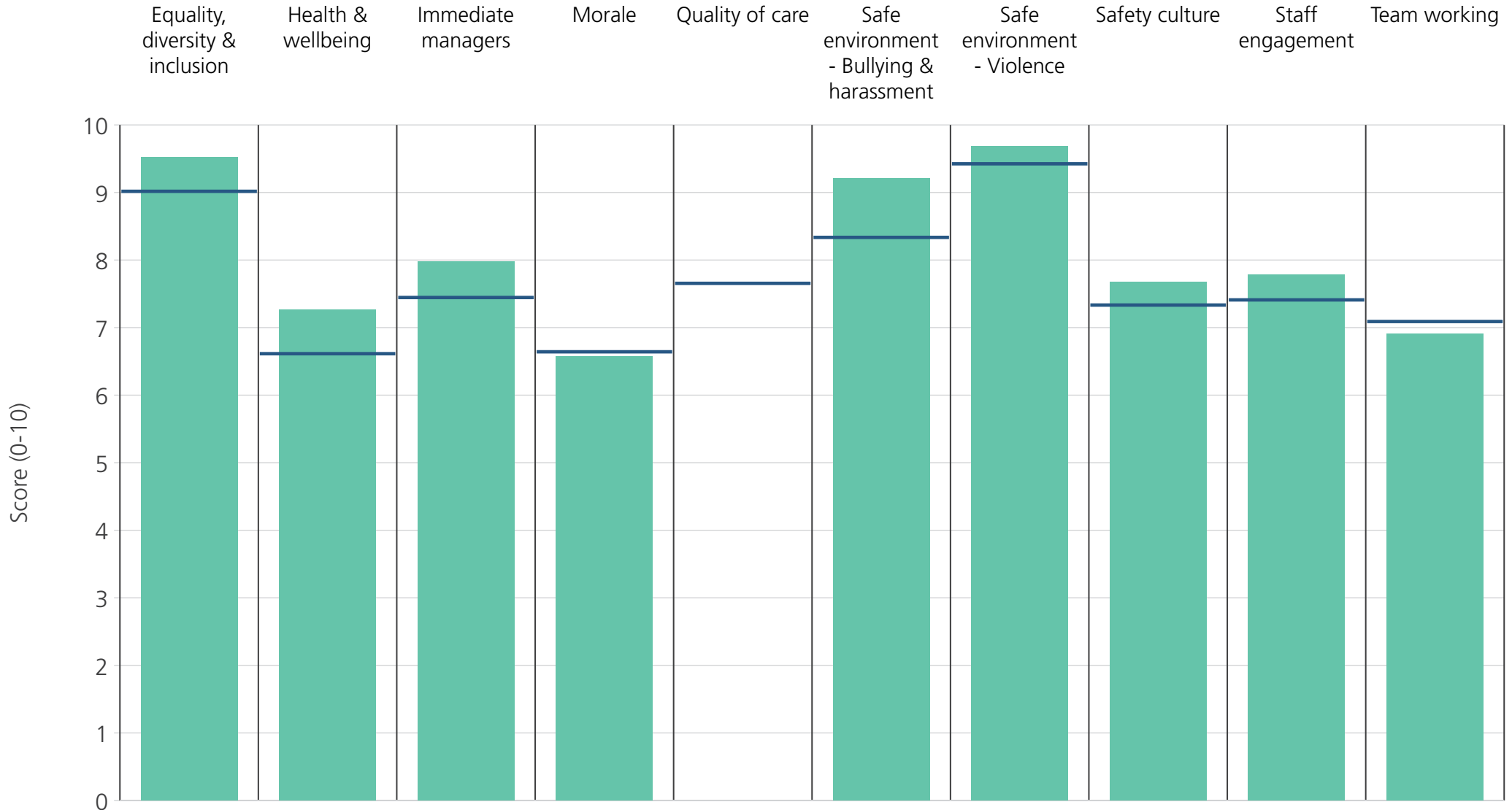




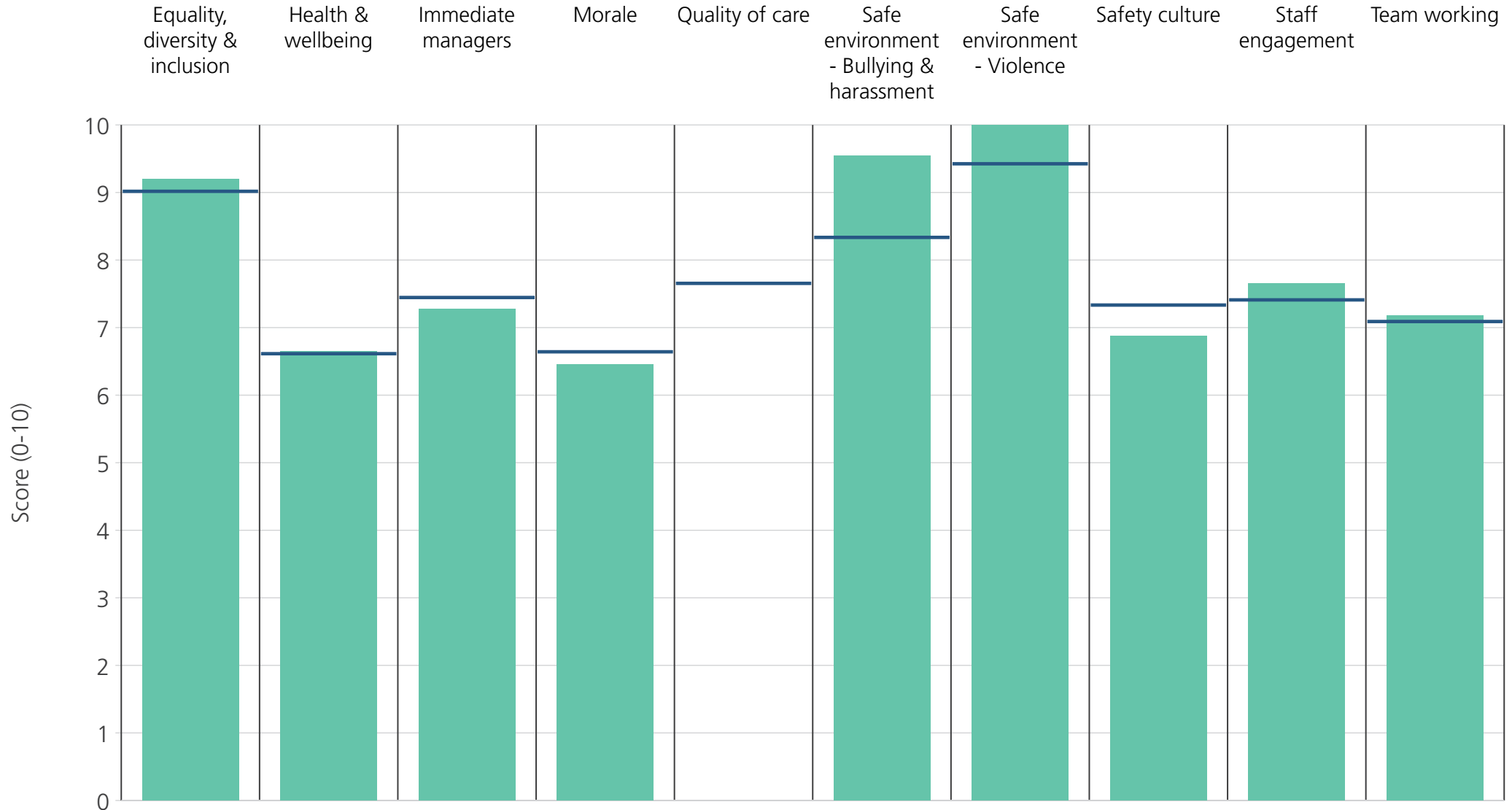
<b>Directorate</b>	8.4	7.0	7.7	6.7	8.1	7.7	8.5	7.3	7.5	7.7
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	50	50	50	50	50	50	50	50	50	50



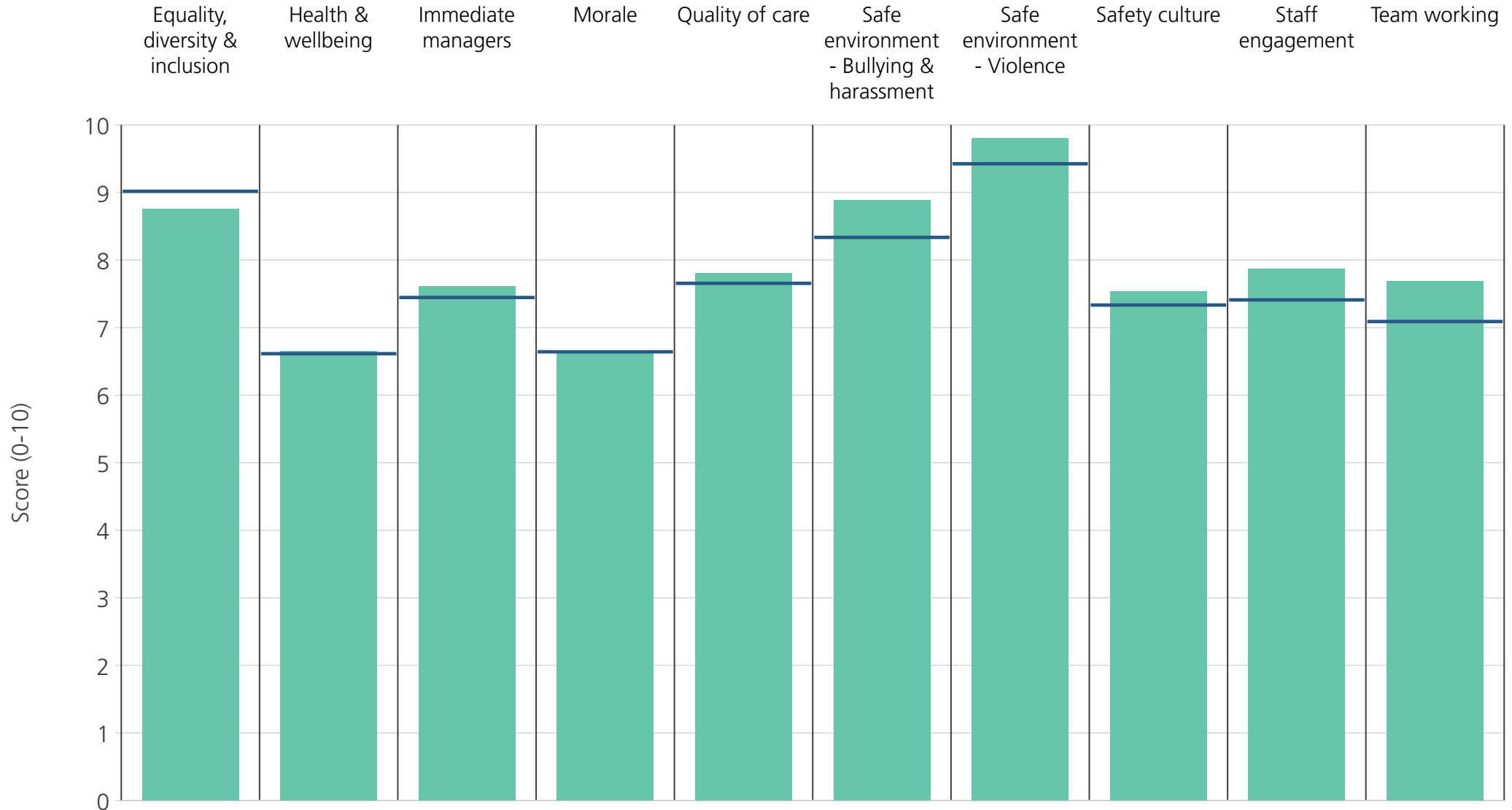
<b>Directorate</b>	9.3	6.7	6.9	6.6	7.5	8.0	8.0	7.2	7.3	6.8
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	45	45	45	45	39	45	45	45	45	44



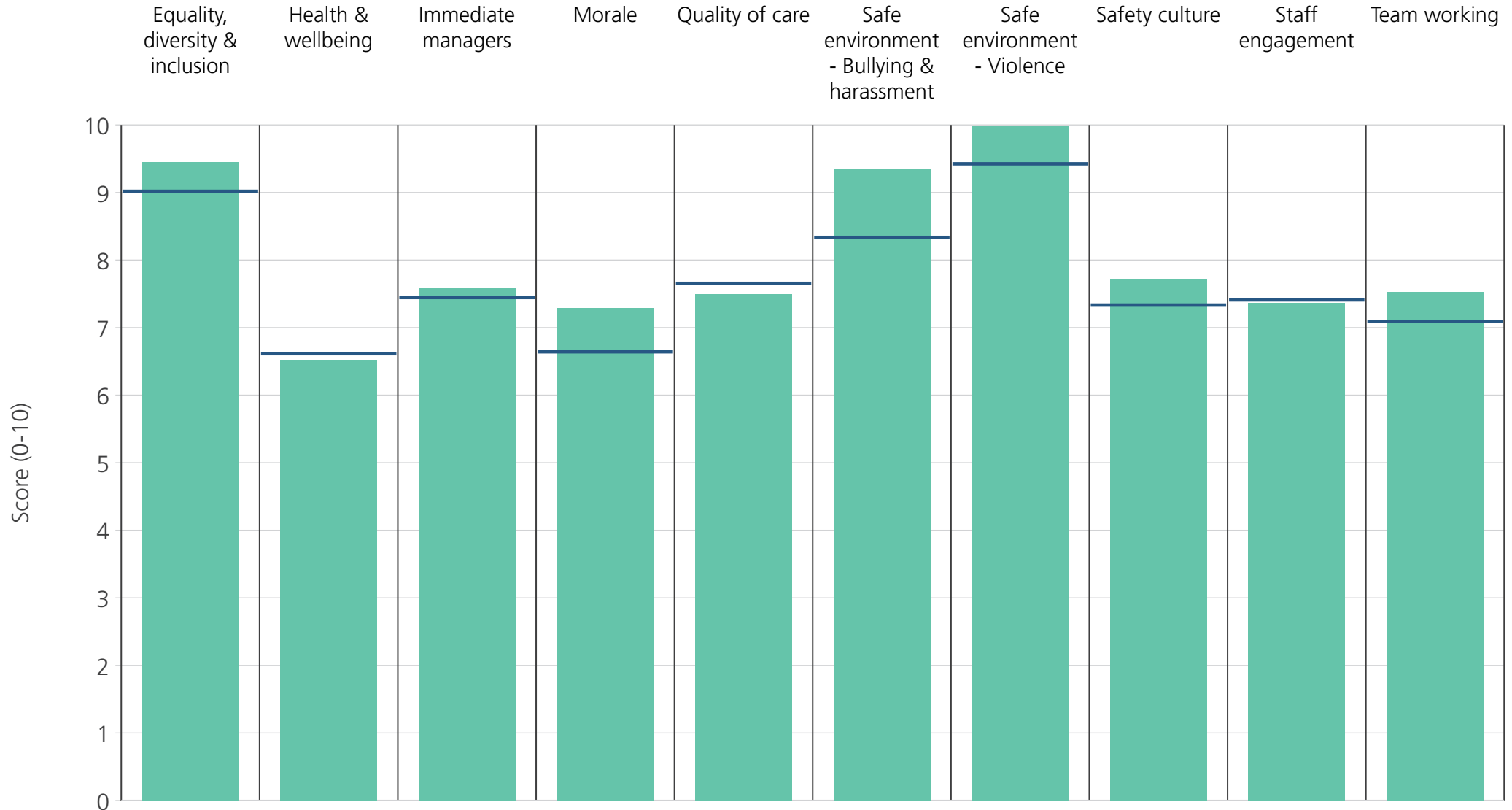
<b>Directorate</b>	9.5	7.3	8.0	6.6	7.7	9.2	9.7	7.7	7.8	6.9
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	21	21	21	21	6	21	21	20	21	21



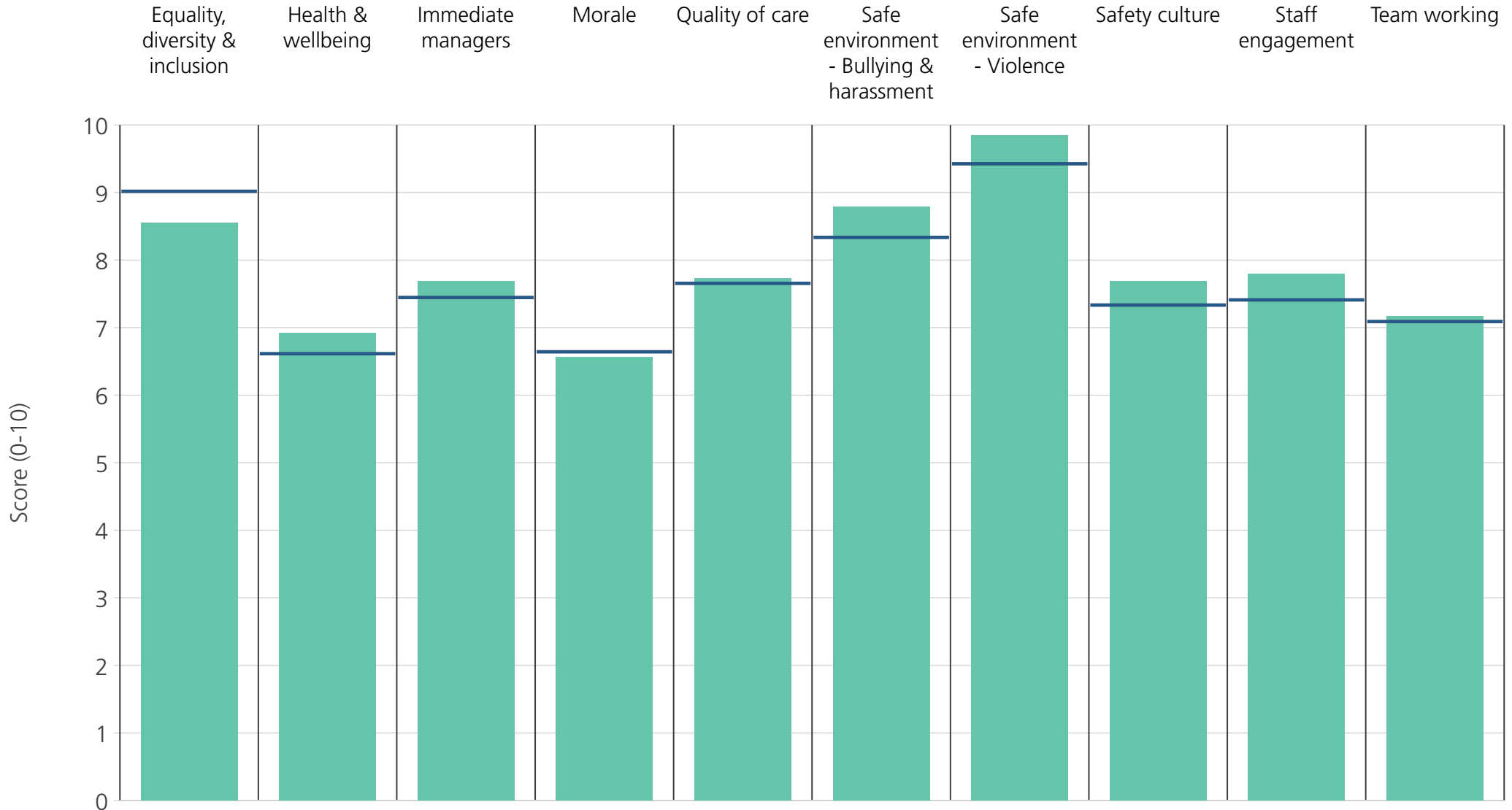
<b>Directorate</b>	9.2	6.6	7.3	6.4	7.7	9.5	10.0	6.9	7.7	7.2
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	24	24	24	24	7	22	24	24	24	23



<b>Directorate</b>	8.8	6.6	7.6	6.6	7.8	8.9	9.8	7.5	7.9	7.7
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	34	34	35	34	22	33	34	34	35	34



<b>Directorate</b>	9.4	6.5	7.6	7.3	7.5	9.3	10.0	7.7	7.4	7.5
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	124	124	123	122	122	121	123	123	127	126



<b>Directorate</b>	8.5	6.9	7.7	6.6	7.7	8.8	9.8	7.7	7.8	7.2
<b>Your org</b>	9.0	6.6	7.4	6.6	7.7	8.3	9.4	7.3	7.4	7.1
<b>Responses</b>	63	63	63	62	36	63	63	63	63	63