

East and North Hertfordshire NHS Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for East and North Hertfordshire NHS Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

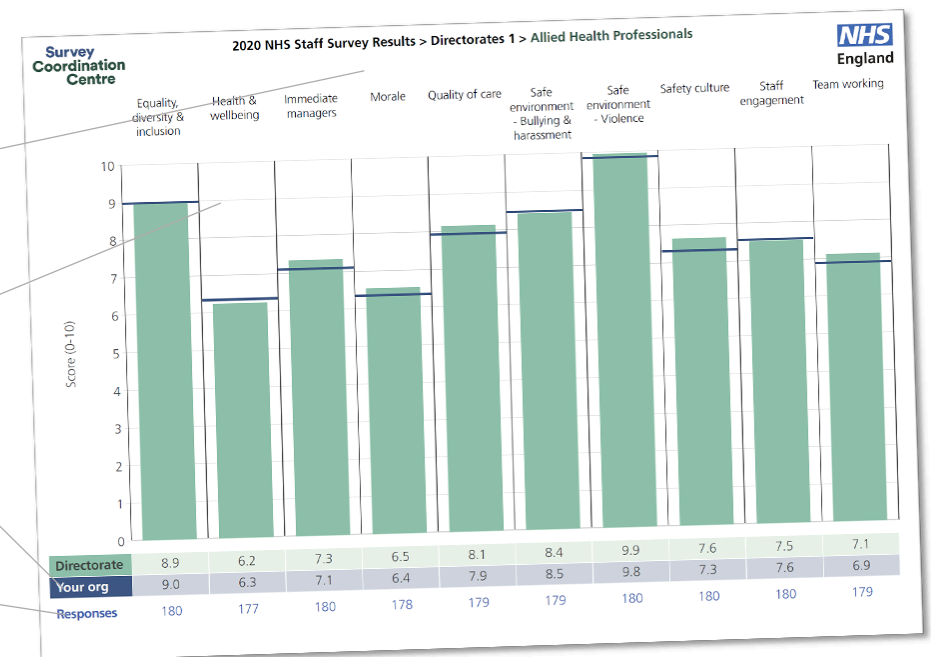
The directorate breakdowns used in this report were provided and defined by East and North Hertfordshire NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

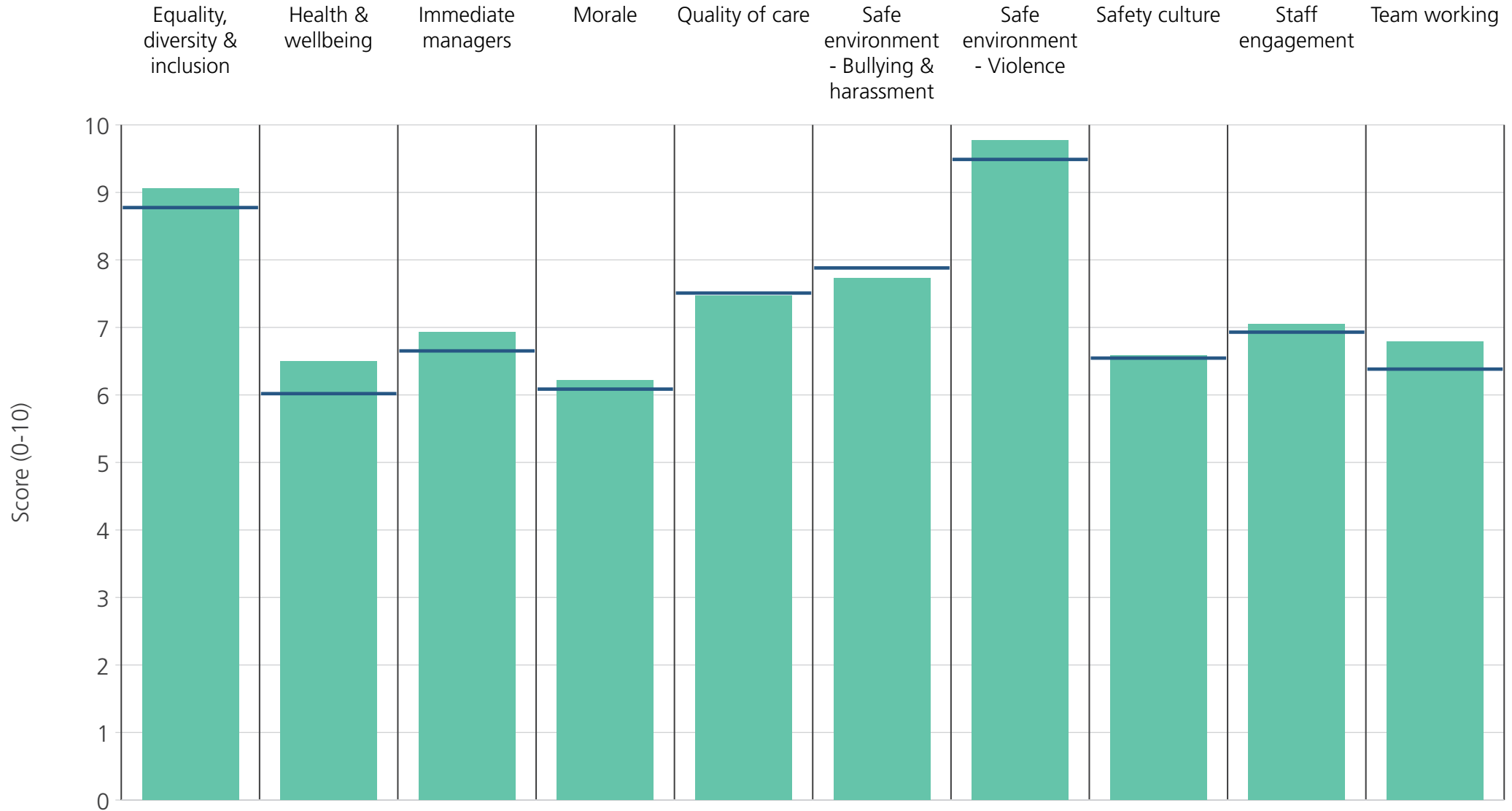
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



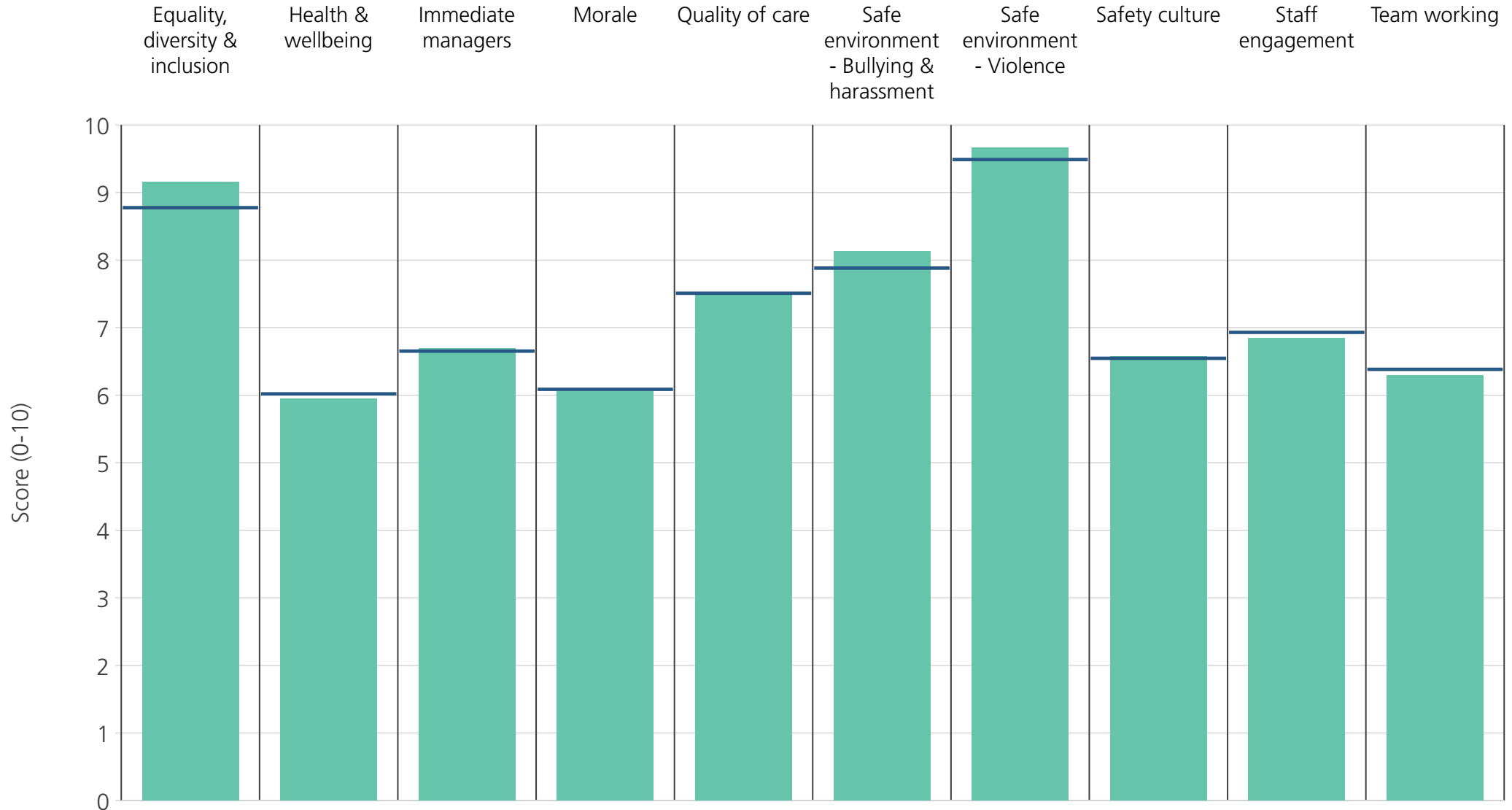
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

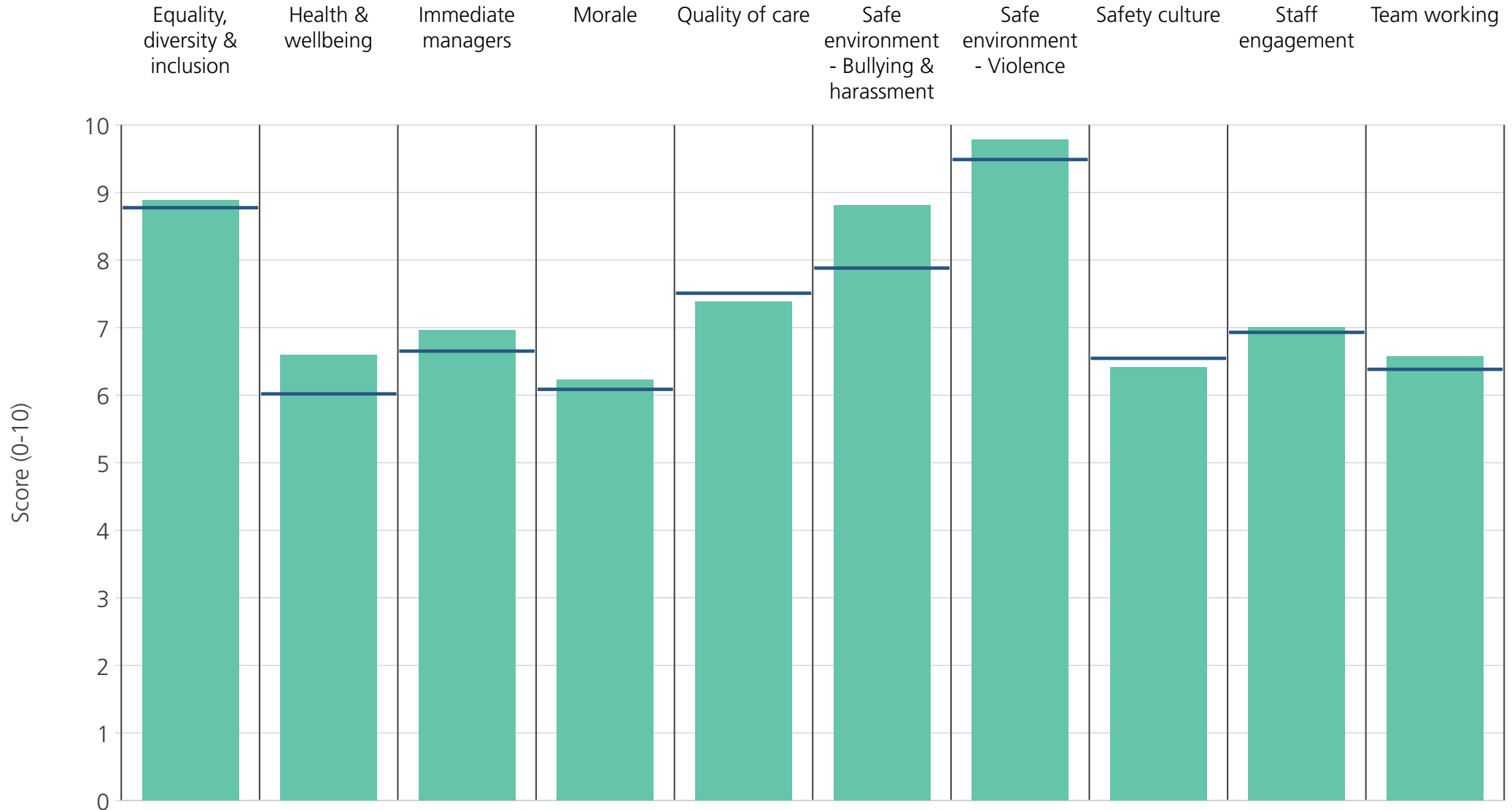
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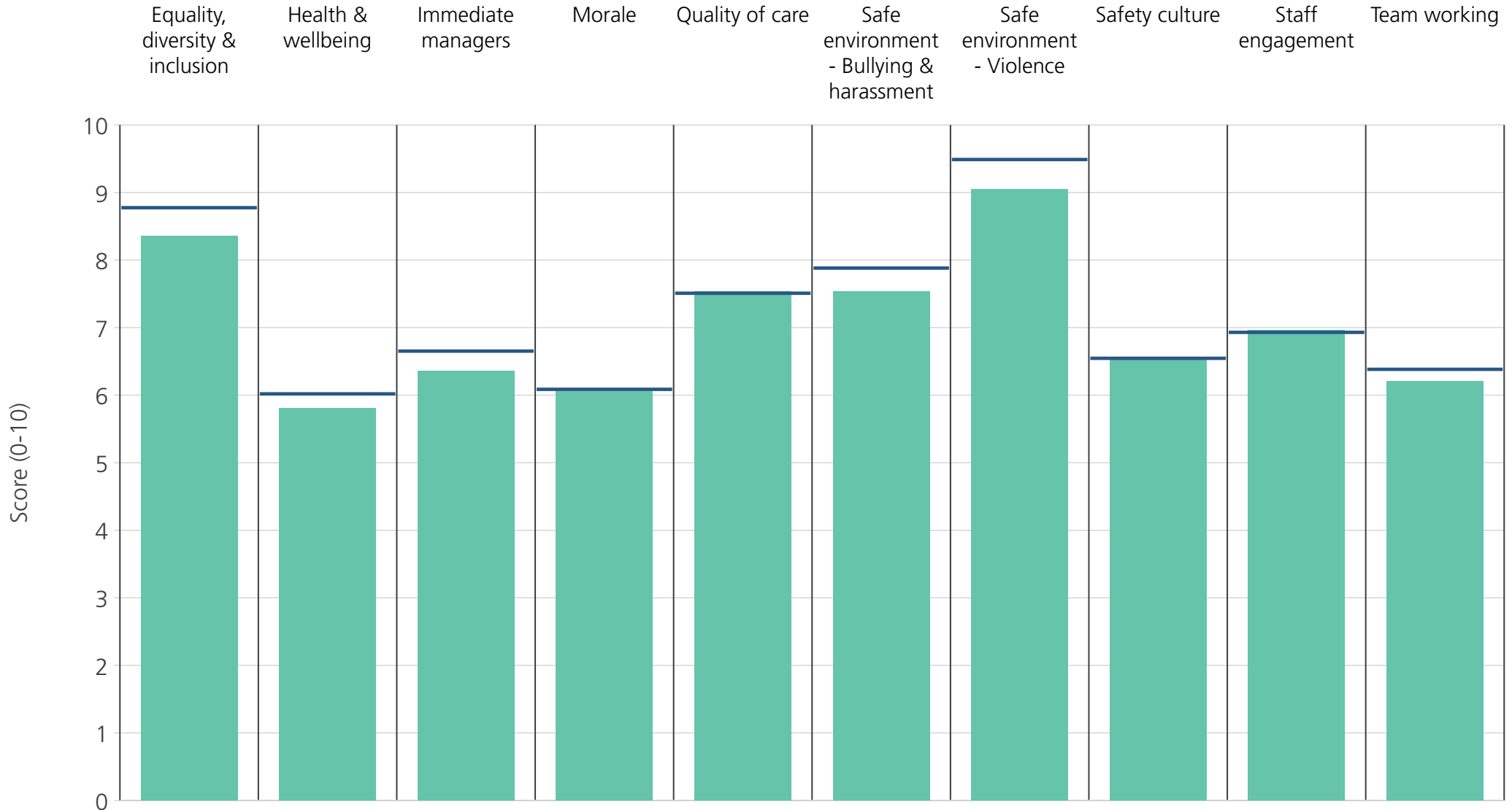
Directorate	9.1	6.5	6.9	6.2	7.5	7.7	9.8	6.6	7.0	6.8
Your org	8.8	6.0	6.7	6.1	7.5	7.9	9.5	6.5	6.9	6.4
Responses	244	244	242	242	218	242	244	244	244	239



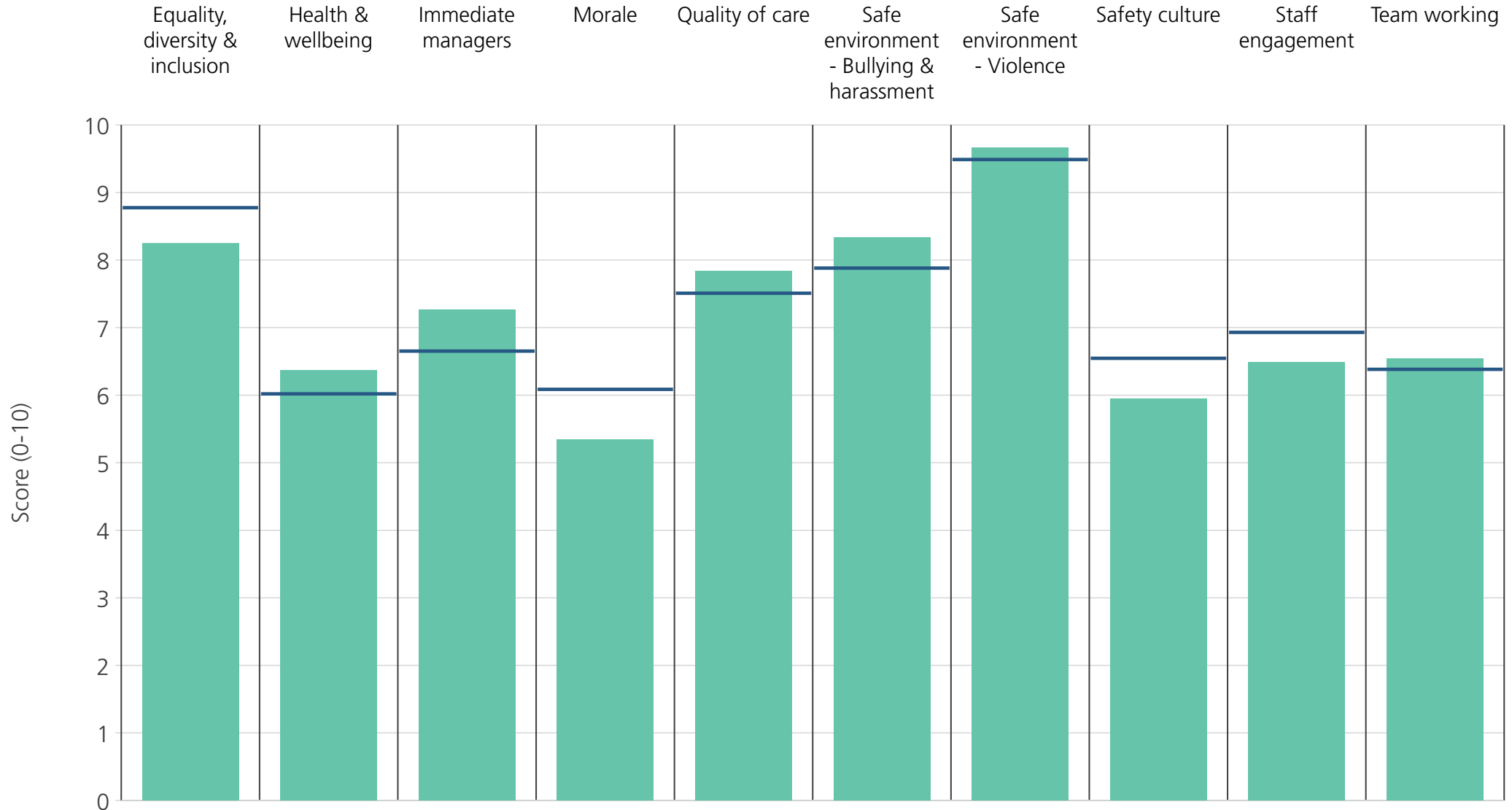
Directorate	9.2	5.9	6.7	6.1	7.5	8.1	9.7	6.6	6.8	6.3
Your org	8.8	6.0	6.7	6.1	7.5	7.9	9.5	6.5	6.9	6.4
Responses	595	599	599	596	540	585	595	598	601	590



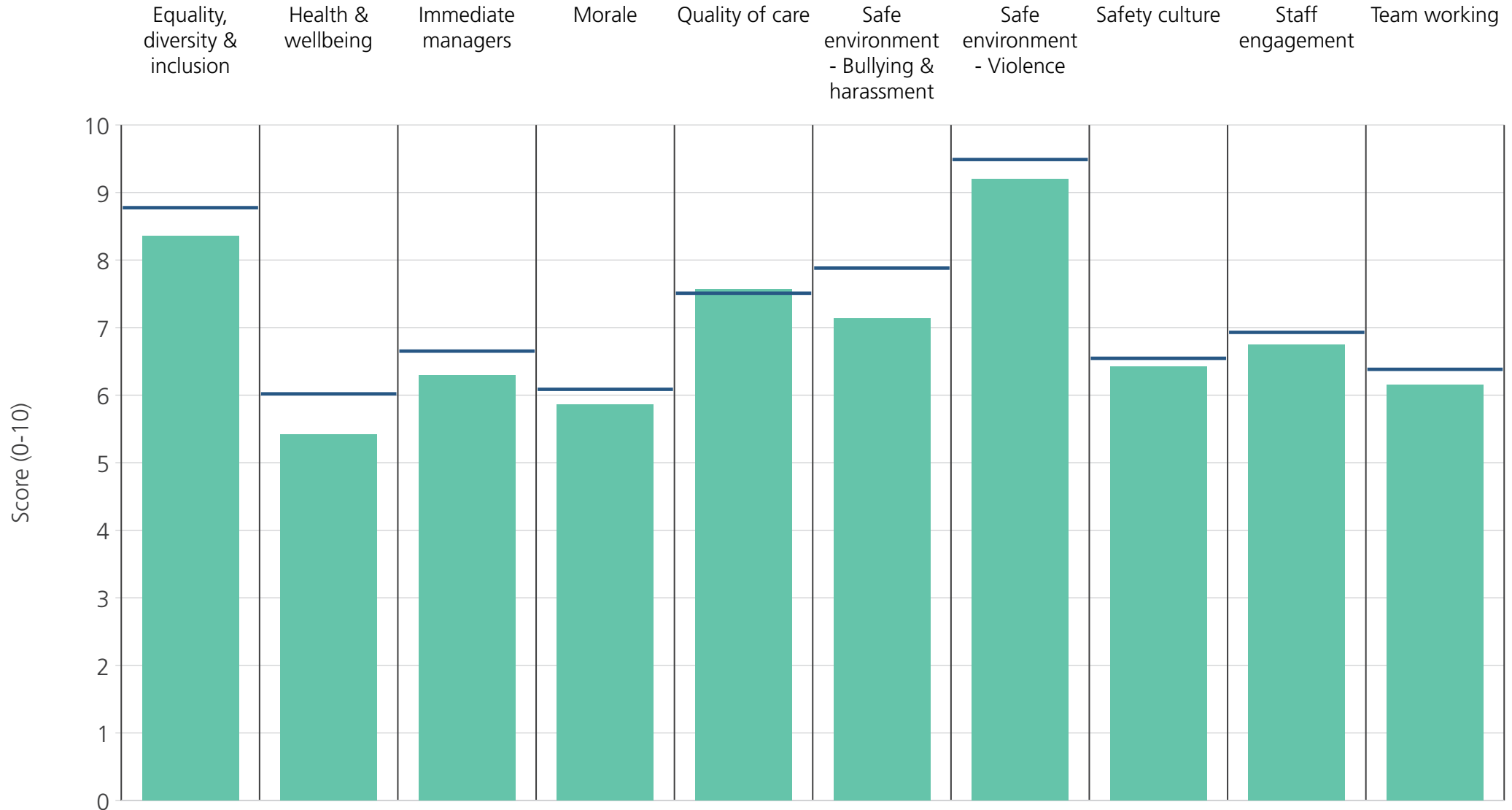
Directorate	8.9	6.6	7.0	6.2	7.4	8.8	9.8	6.4	7.0	6.6
Your org	8.8	6.0	6.7	6.1	7.5	7.9	9.5	6.5	6.9	6.4
Responses	453	454	454	455	257	449	449	452	457	455



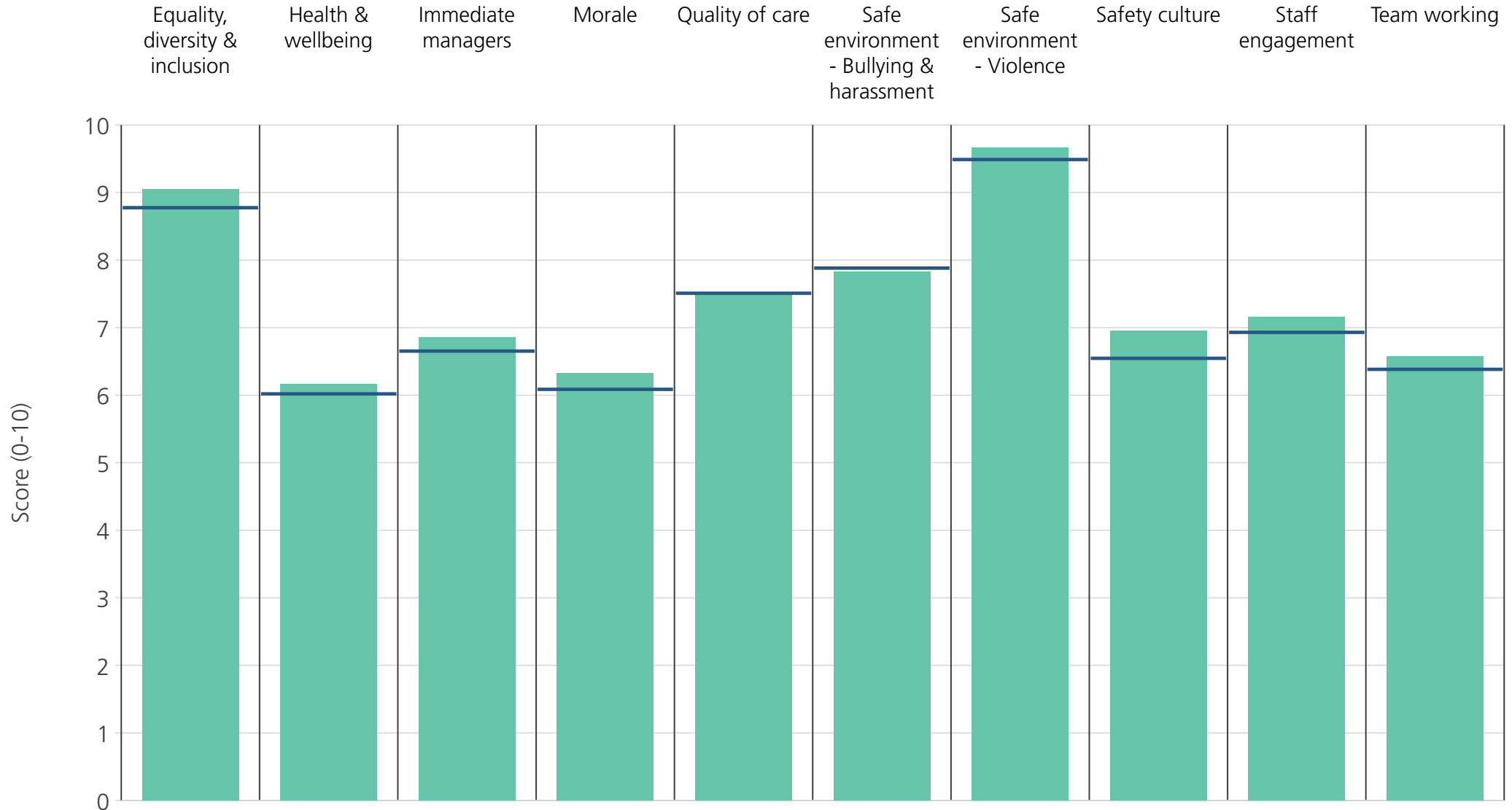
Directorate	8.4	5.8	6.4	6.1	7.5	7.5	9.0	6.5	7.0	6.2
Your org	8.8	6.0	6.7	6.1	7.5	7.9	9.5	6.5	6.9	6.4
Responses	514	515	518	516	498	512	515	518	519	514



Directorate	8.2	6.4	7.3	5.3	7.8	8.3	9.7	5.9	6.5	6.5
Your org	8.8	6.0	6.7	6.1	7.5	7.9	9.5	6.5	6.9	6.4
Responses	39	39	39	39	25	38	39	39	39	39



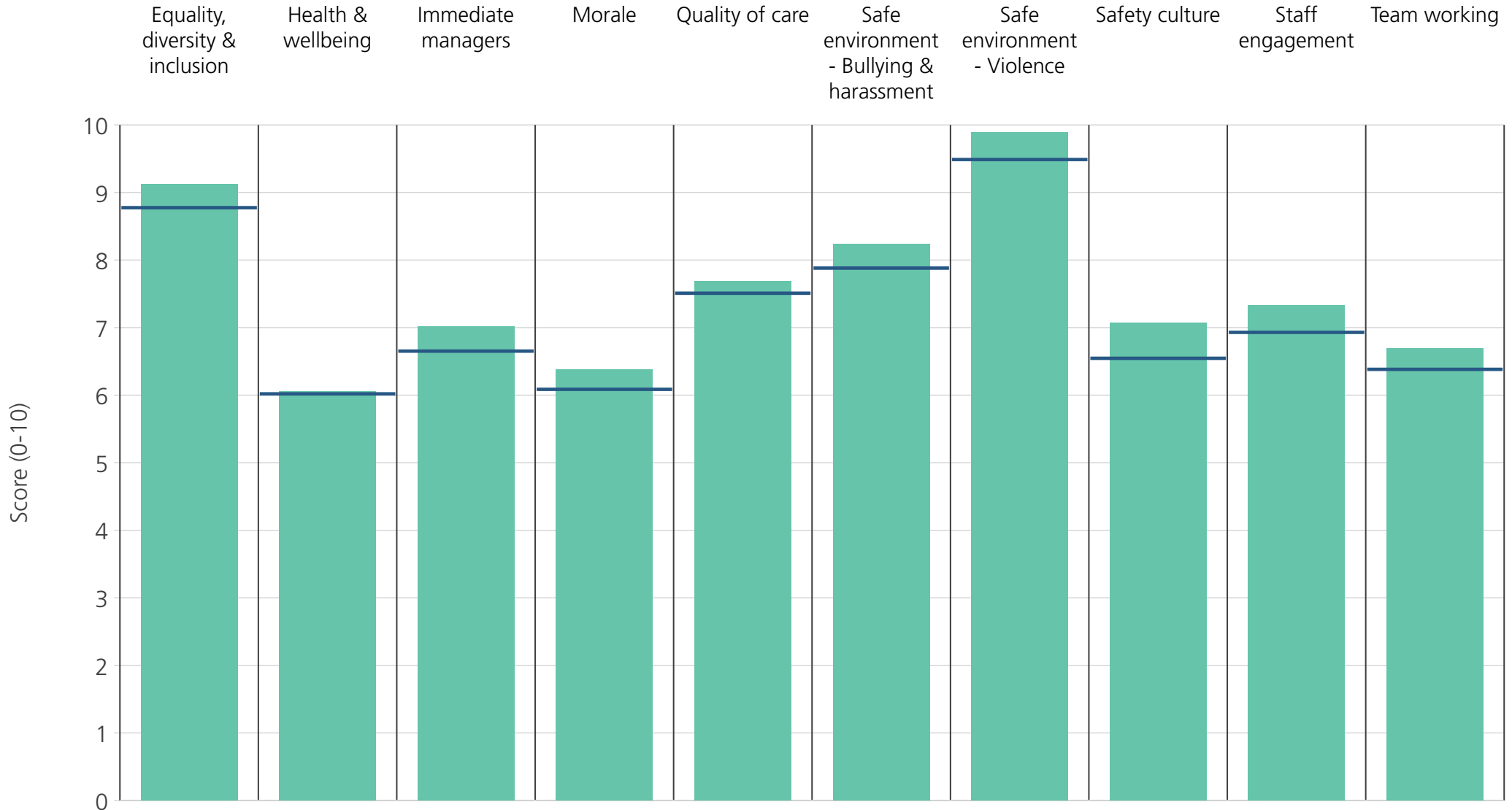
Directorate	8.4	5.4	6.3	5.9	7.6	7.1	9.2	6.4	6.7	6.2
Your org	8.8	6.0	6.7	6.1	7.5	7.9	9.5	6.5	6.9	6.4
Responses	463	467	465	462	449	466	466	466	468	463



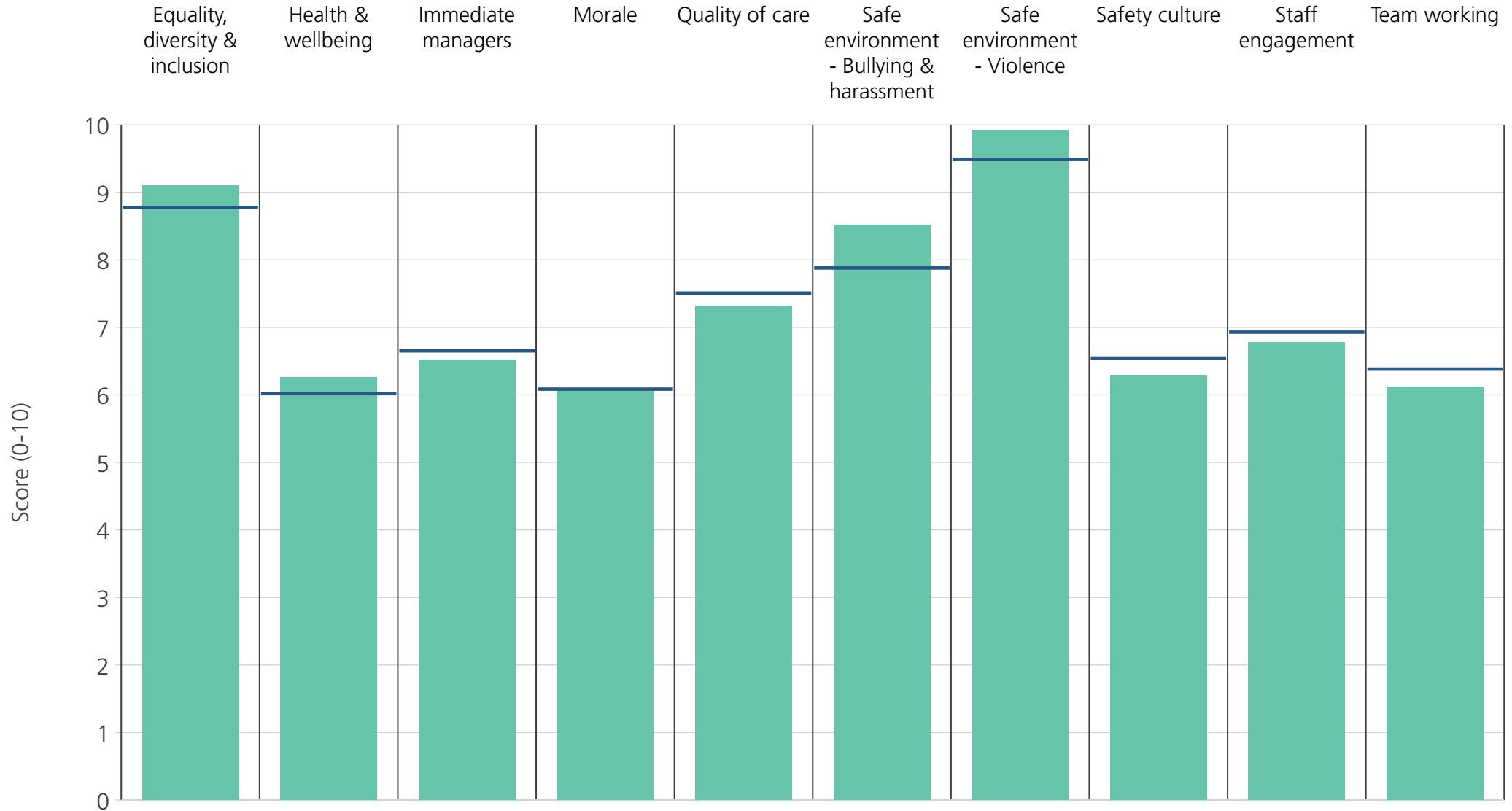
Directorate	9.0	6.2	6.9	6.3	7.5	7.8	9.7	7.0	7.2	6.6
Your org	8.8	6.0	6.7	6.1	7.5	7.9	9.5	6.5	6.9	6.4
Responses	313	313	313	311	307	312	312	313	313	307

Directorates 2

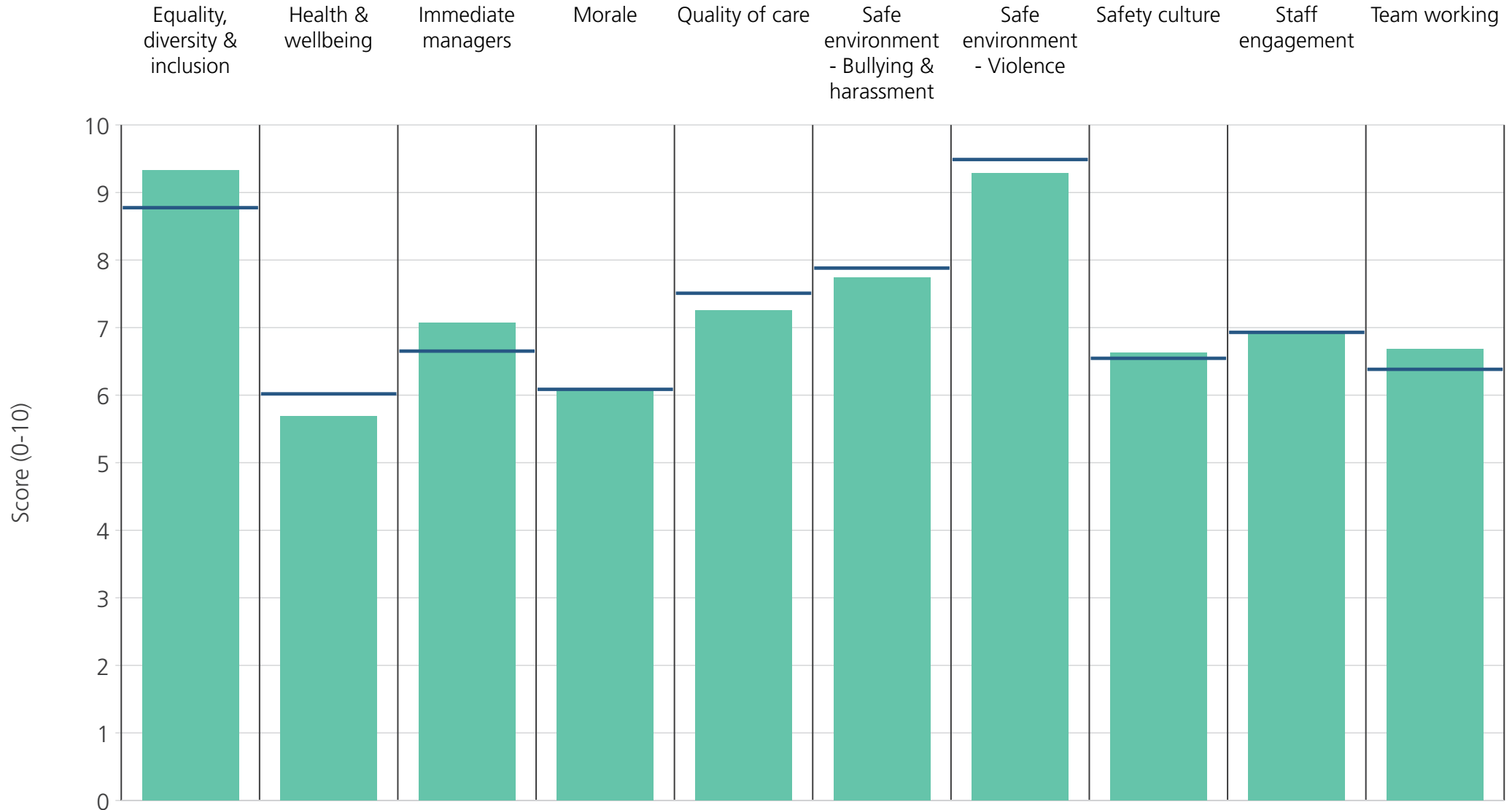
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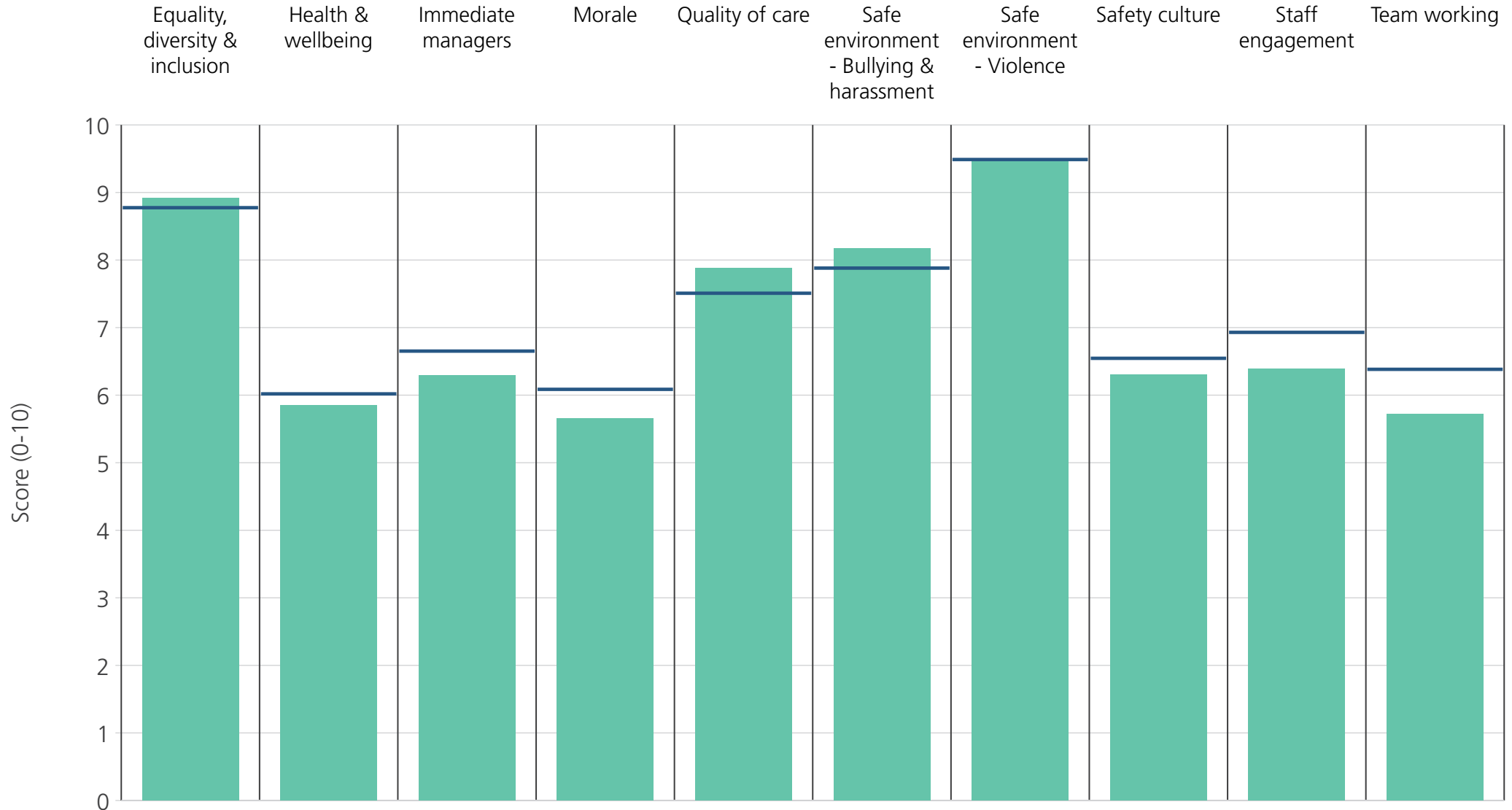
Directorate	9.1	6.1	7.0	6.4	7.7	8.2	9.9	7.1	7.3	6.7
Your org	8.8	6.0	6.7	6.1	7.5	7.9	9.5	6.5	6.9	6.4
Responses	118	119	119	116	117	117	119	119	119	115



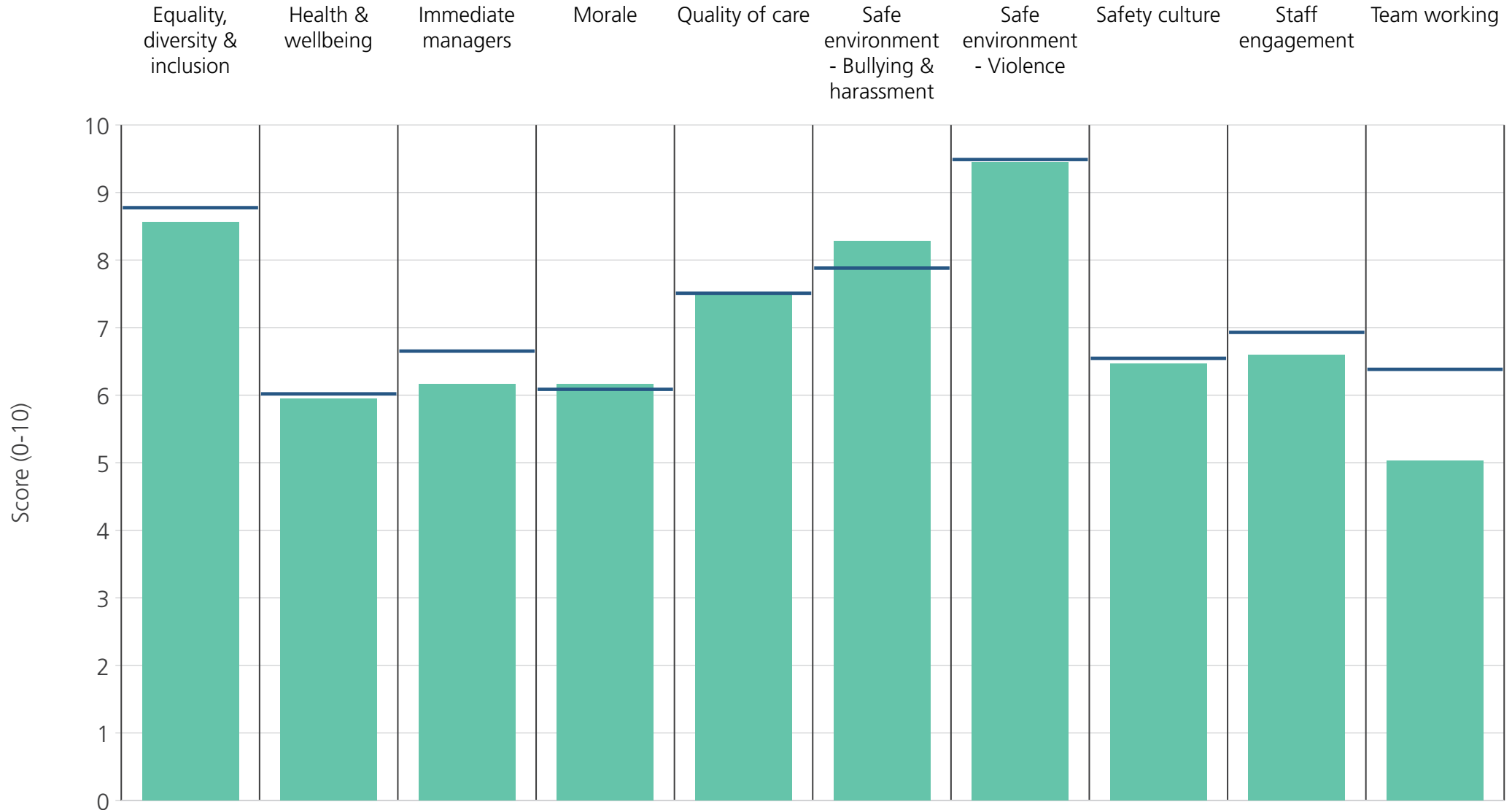
Directorate	9.1	6.3	6.5	6.1	7.3	8.5	9.9	6.3	6.8	6.1
Your org	8.8	6.0	6.7	6.1	7.5	7.9	9.5	6.5	6.9	6.4
Responses	837	843	843	843	558	833	841	840	847	834



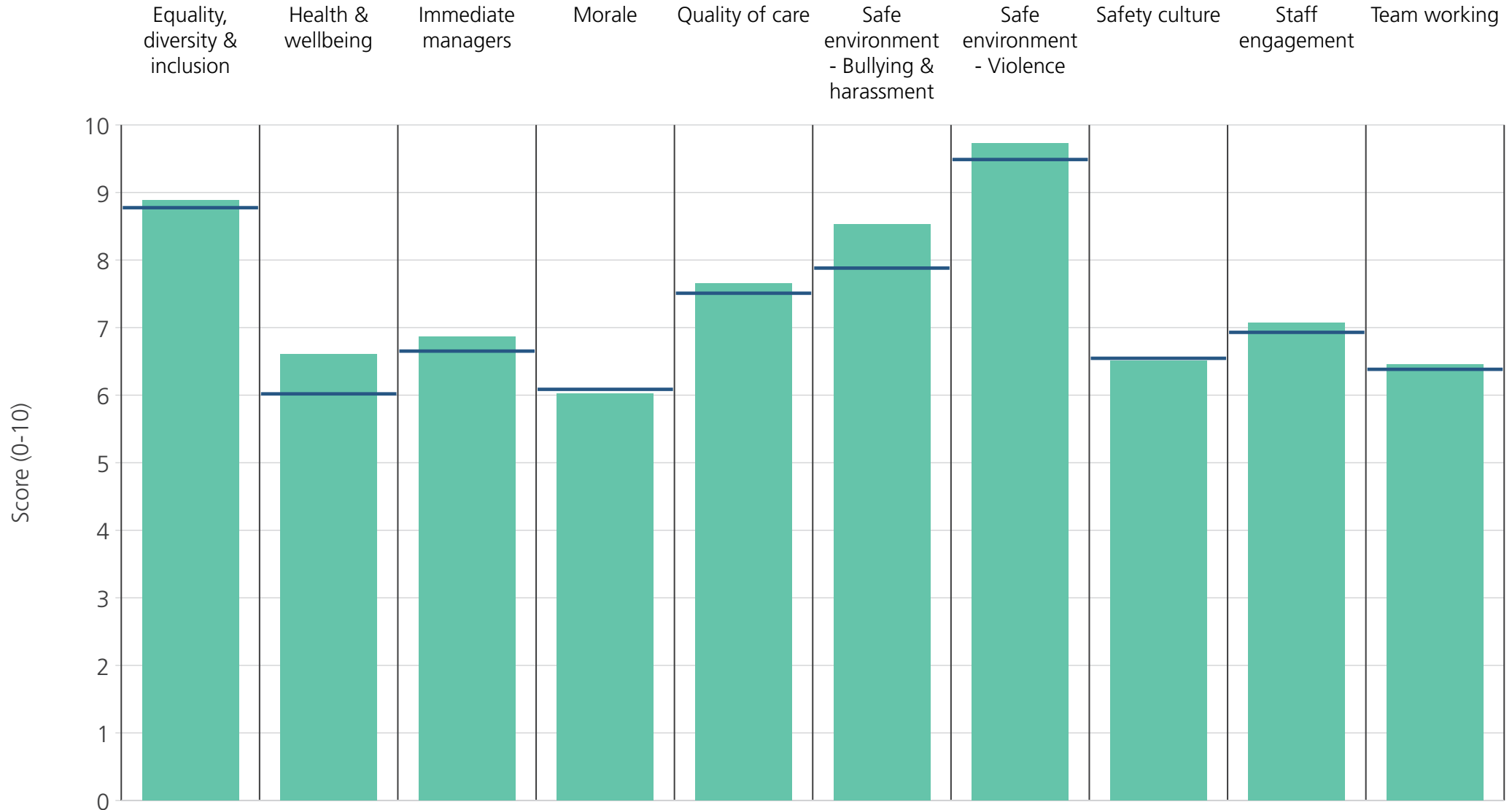
Directorate	9.3	5.7	7.1	6.1	7.3	7.7	9.3	6.6	6.9	6.7
Your org	8.8	6.0	6.7	6.1	7.5	7.9	9.5	6.5	6.9	6.4
Responses	156	155	156	156	154	153	155	156	157	155



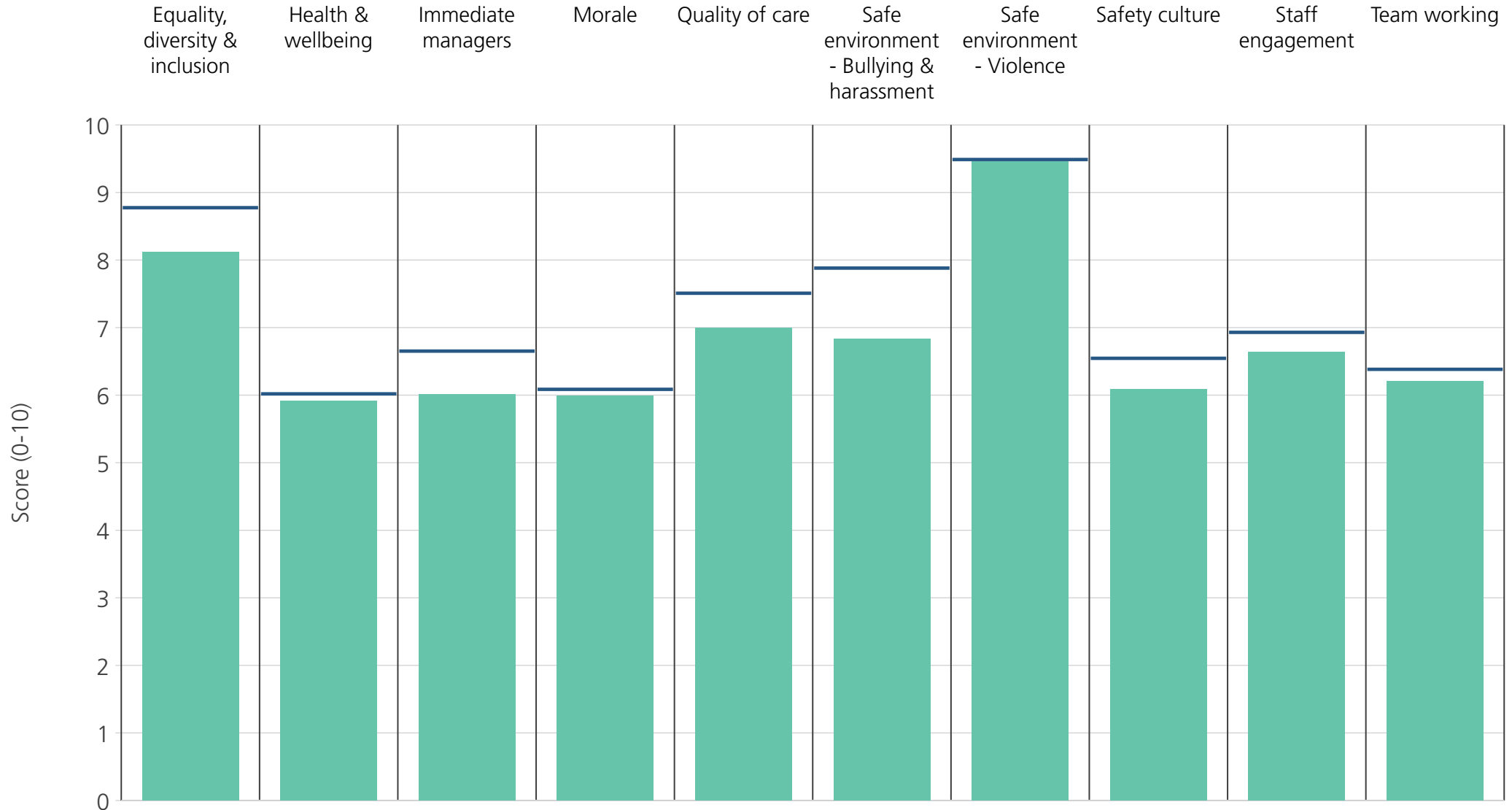
Directorate	8.9	5.9	6.3	5.7	7.9	8.2	9.5	6.3	6.4	5.7
Your org	8.8	6.0	6.7	6.1	7.5	7.9	9.5	6.5	6.9	6.4
Responses	135	135	134	134	120	132	131	134	134	131



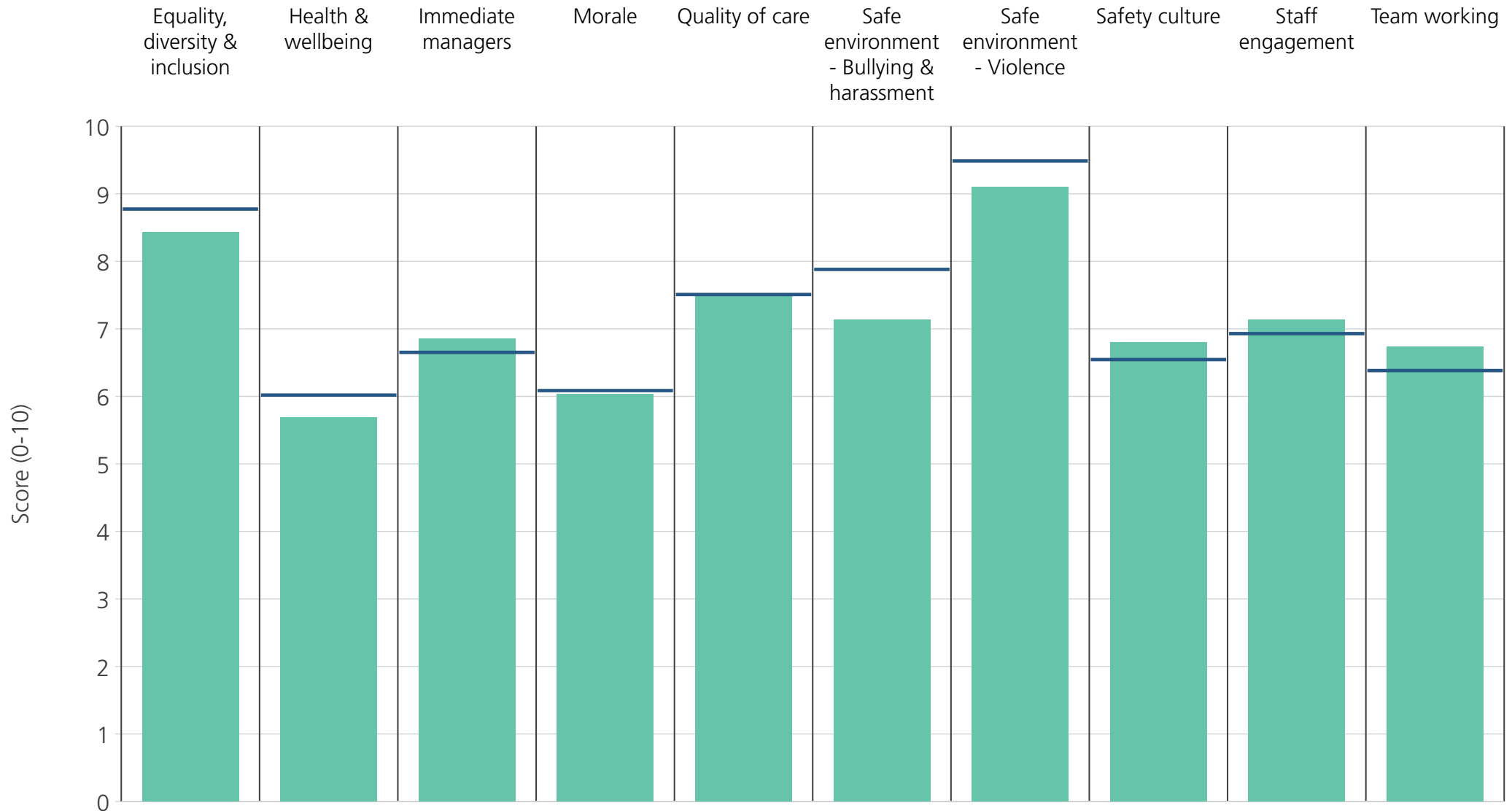
Directorate	8.6	5.9	6.2	6.2	7.5	8.3	9.4	6.5	6.6	5.0
Your org	8.8	6.0	6.7	6.1	7.5	7.9	9.5	6.5	6.9	6.4
Responses	93	94	93	92	72	91	90	94	94	94



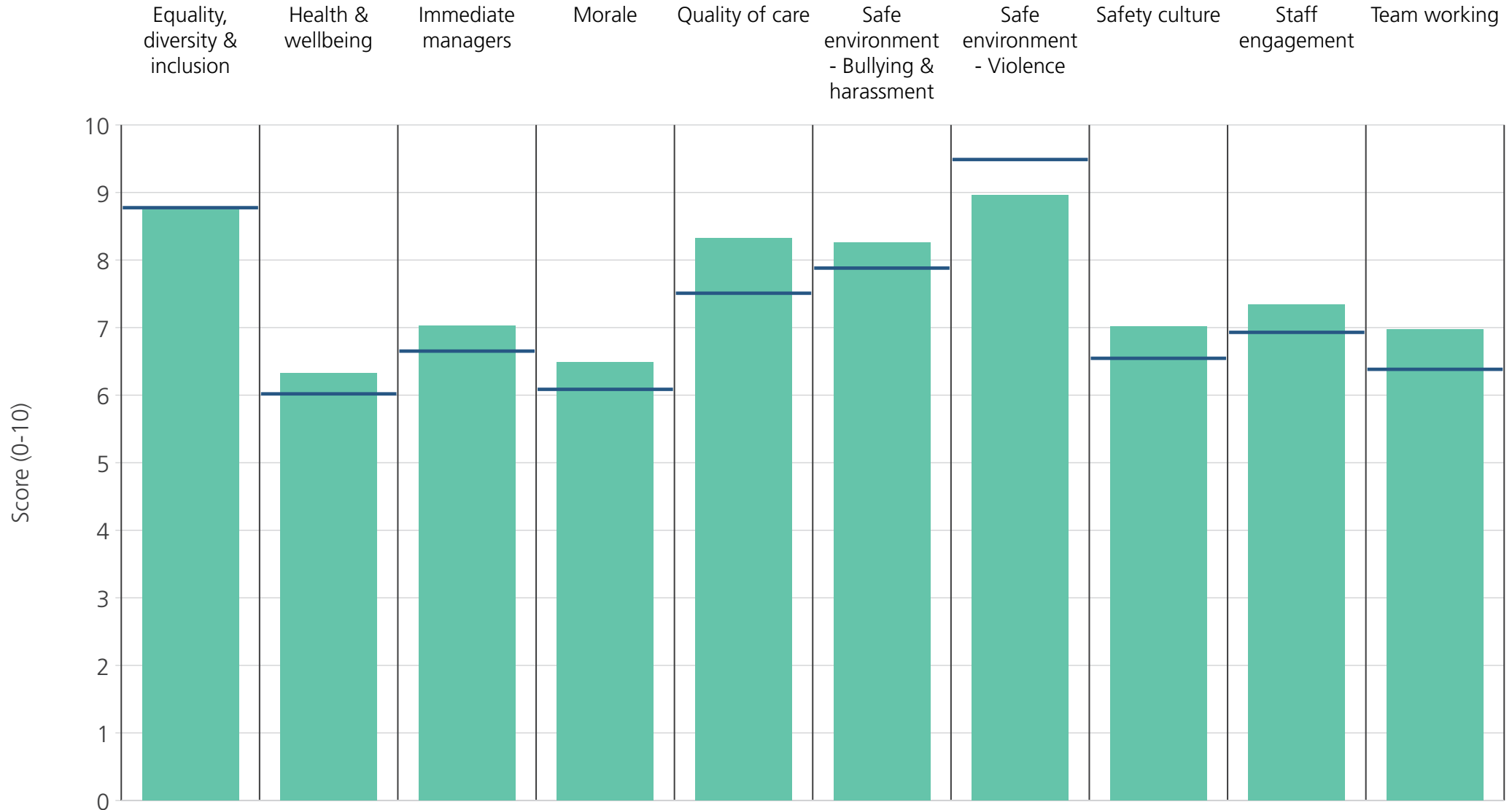
Directorate	8.9	6.6	6.9	6.0	7.7	8.5	9.7	6.5	7.1	6.5
Your org	8.8	6.0	6.7	6.1	7.5	7.9	9.5	6.5	6.9	6.4
Responses	111	110	111	111	102	109	110	111	111	111



Directorate	8.1	5.9	6.0	6.0	7.0	6.8	9.5	6.1	6.6	6.2
Your org	8.8	6.0	6.7	6.1	7.5	7.9	9.5	6.5	6.9	6.4
Responses	239	239	239	238	238	239	239	239	239	236



Directorate	8.4	5.7	6.9	6.0	7.5	7.1	9.1	6.8	7.1	6.7
Your org	8.8	6.0	6.7	6.1	7.5	7.9	9.5	6.5	6.9	6.4
Responses	711	715	712	709	712	710	714	715	717	711



Directorate	8.7	6.3	7.0	6.5	8.3	8.3	9.0	7.0	7.3	7.0
Your org	8.8	6.0	6.7	6.1	7.5	7.9	9.5	6.5	6.9	6.4
Responses	221	221	223	222	221	220	221	222	223	220