

# Mersey Care NHS Foundation Trust

2020 NHS Staff Survey

**Directorate Report**

**Contents**

Introduction . . . . .	3	Secure - High . . . . .	26
Themes – Directorates 1 . . . . .	4	Secure - Low . . . . .	27
Community Services Division . . . . .	5	Secure - Medium . . . . .	28
Corporate Services Division . . . . .	6	Secure - Offender Health . . . . .	29
Local Services Division . . . . .	7	Secure SpLD - Cross Divisional Support . . . . .	30
NHS Informatics Merseyside . . . . .	8	SpLD - Enhanced Support Services . . . . .	31
Secure SpLD Division . . . . .	9	SpLD - Liverpool & Sefton Services . . . . .	32
Themes – Directorates 2 . . . . .	10	SpLD - Low/ Medium Secure . . . . .	33
Community - Children and Young People . . . . .	11	SpLD - Specialist Support Teams . . . . .	34
Community - Cross Divisional Support . . . . .	12		
Community - Integrated Community Nursing . . . . .	13		
Community - Intermediate and Urgent Care . . . . .	14		
Community - Specialist Services and Clinical Support Services . . . . .	15		
Corporate - Comms & Corporate Governance . . . . .	16		
Corporate - Exec Nursing and Medical . . . . .	17		
Corporate - Facilities and Estates . . . . .	18		
Corporate - Finance . . . . .	19		
Corporate - Pharmacy . . . . .	20		
Corporate - Workforce . . . . .	21		
Local - Cross Divisional Support . . . . .	22		
Local - Liverpool . . . . .	23		
Local - Sefton . . . . .	24		
Other . . . . .	25		

This directorate report for Mersey Care NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

**Please note:** It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

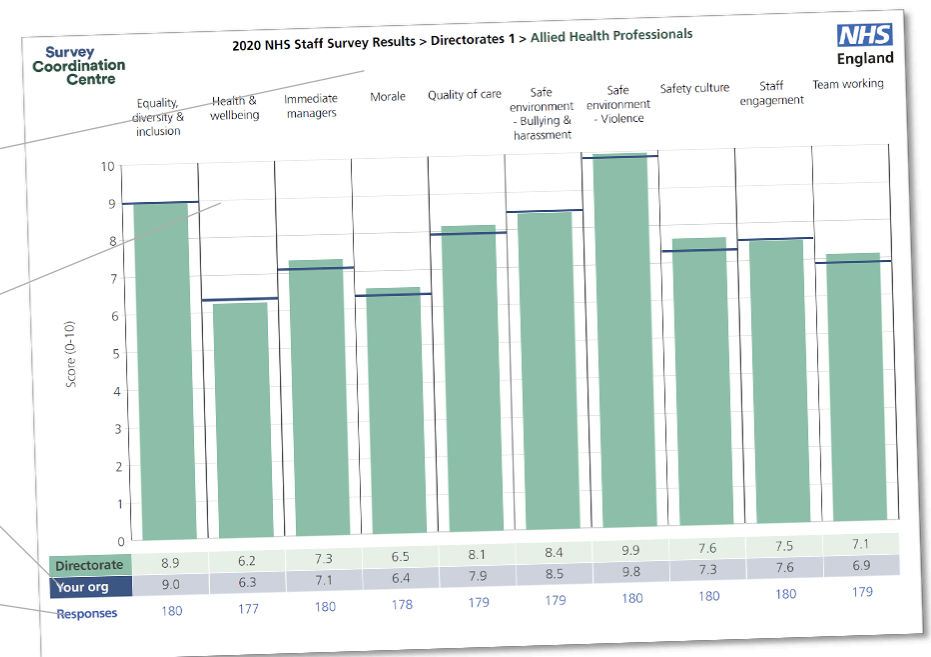
The directorate breakdowns used in this report were provided and defined by Mersey Care NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

## Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

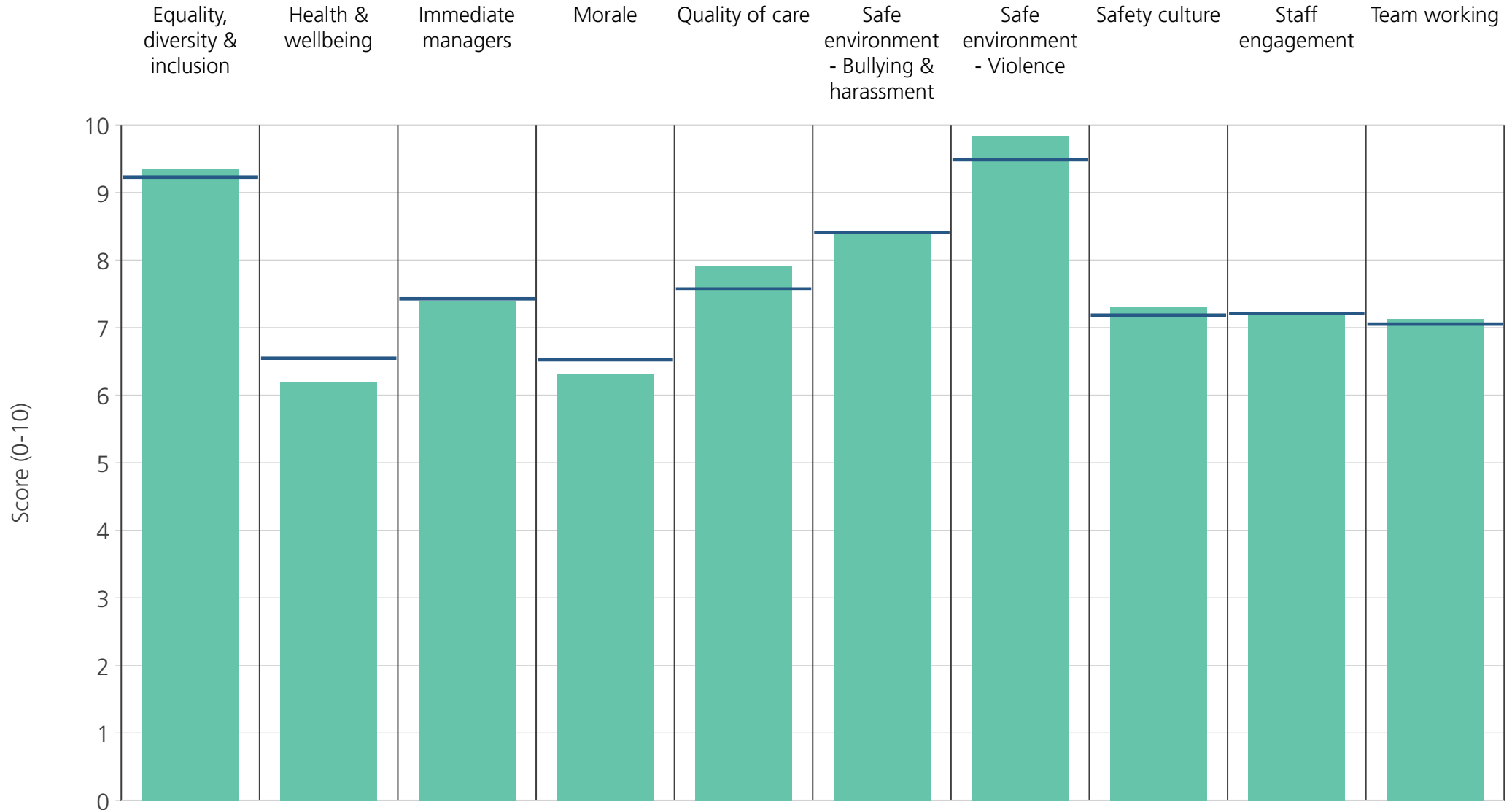
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



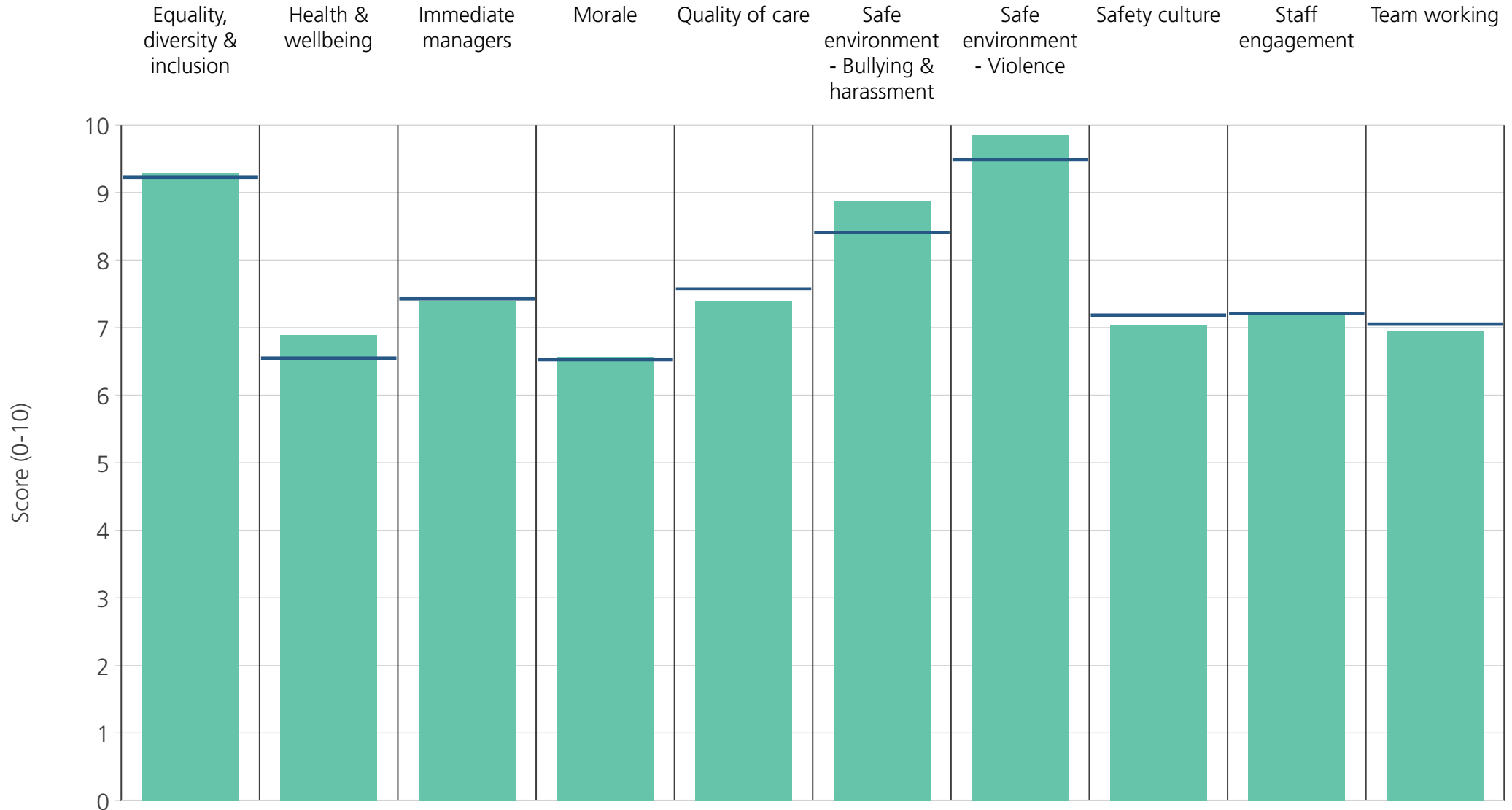
**! Note:** when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

# Directorates 1

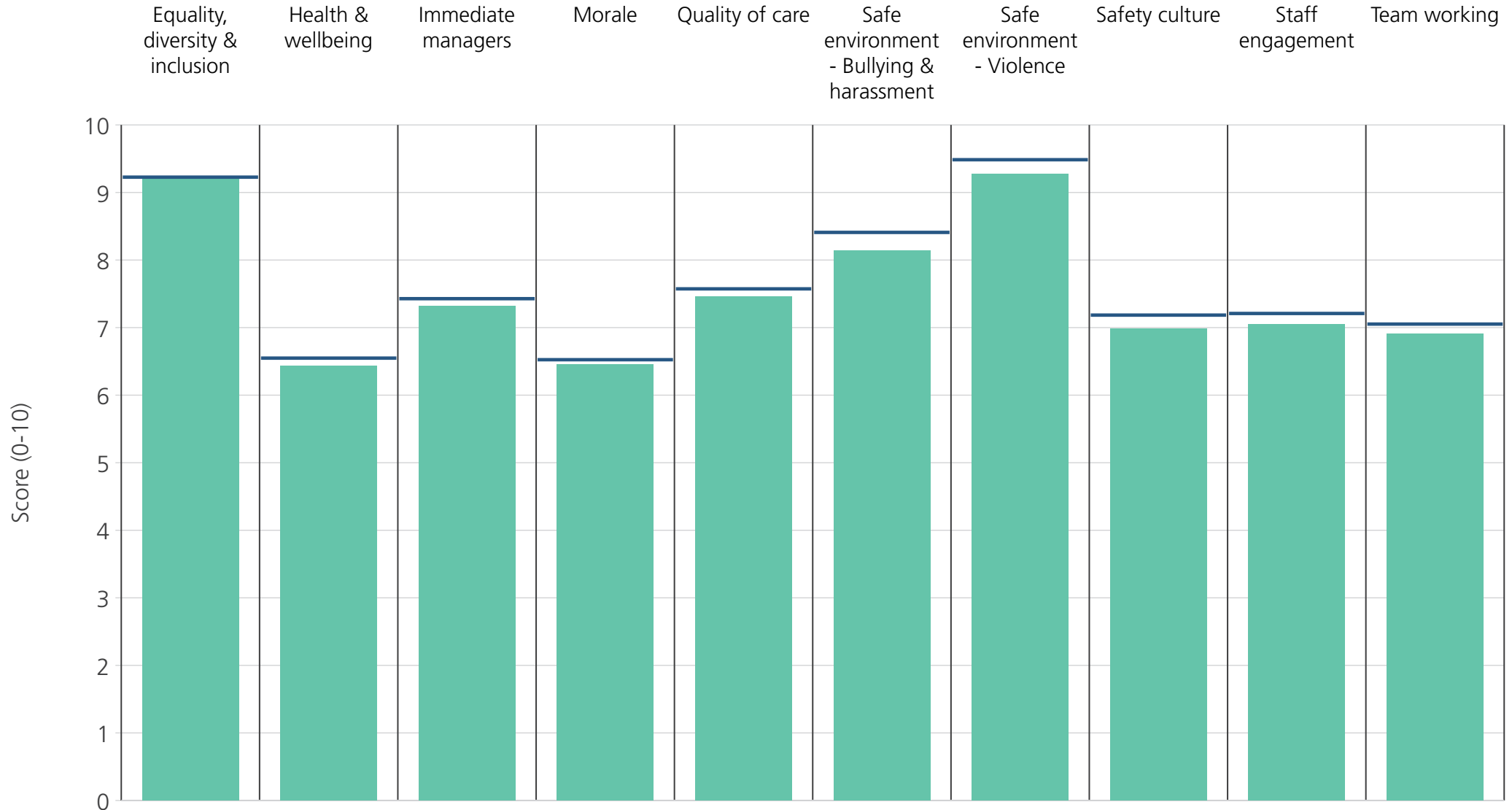
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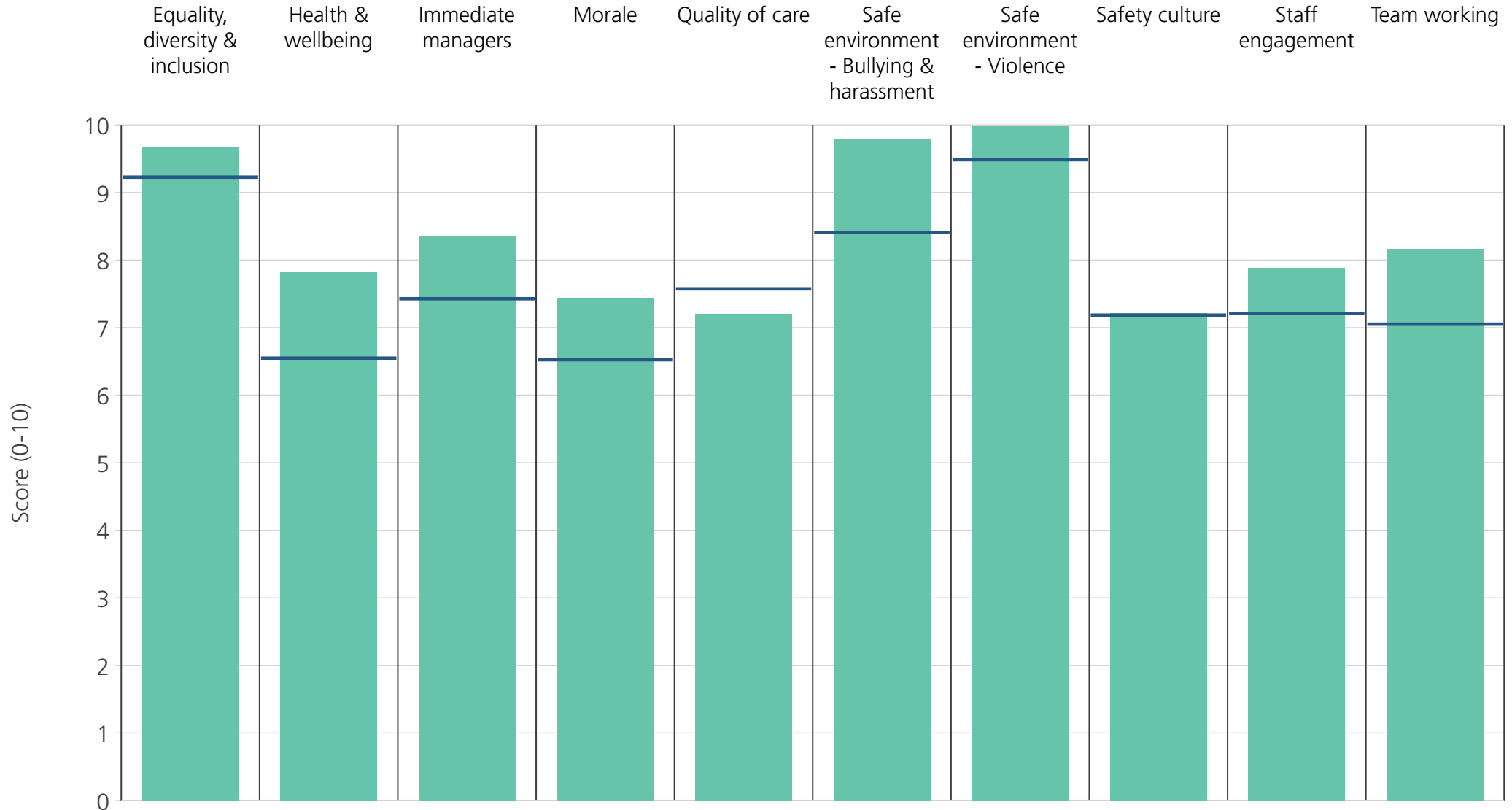
<b>Directorate</b>	9.4	6.2	7.4	6.3	7.9	8.4	9.8	7.3	7.2	7.1
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	718	724	721	725	648	719	720	724	726	707



<b>Directorate</b>	9.3	6.9	7.4	6.6	7.4	8.9	9.8	7.0	7.2	6.9
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	585	587	585	585	319	578	579	587	588	578

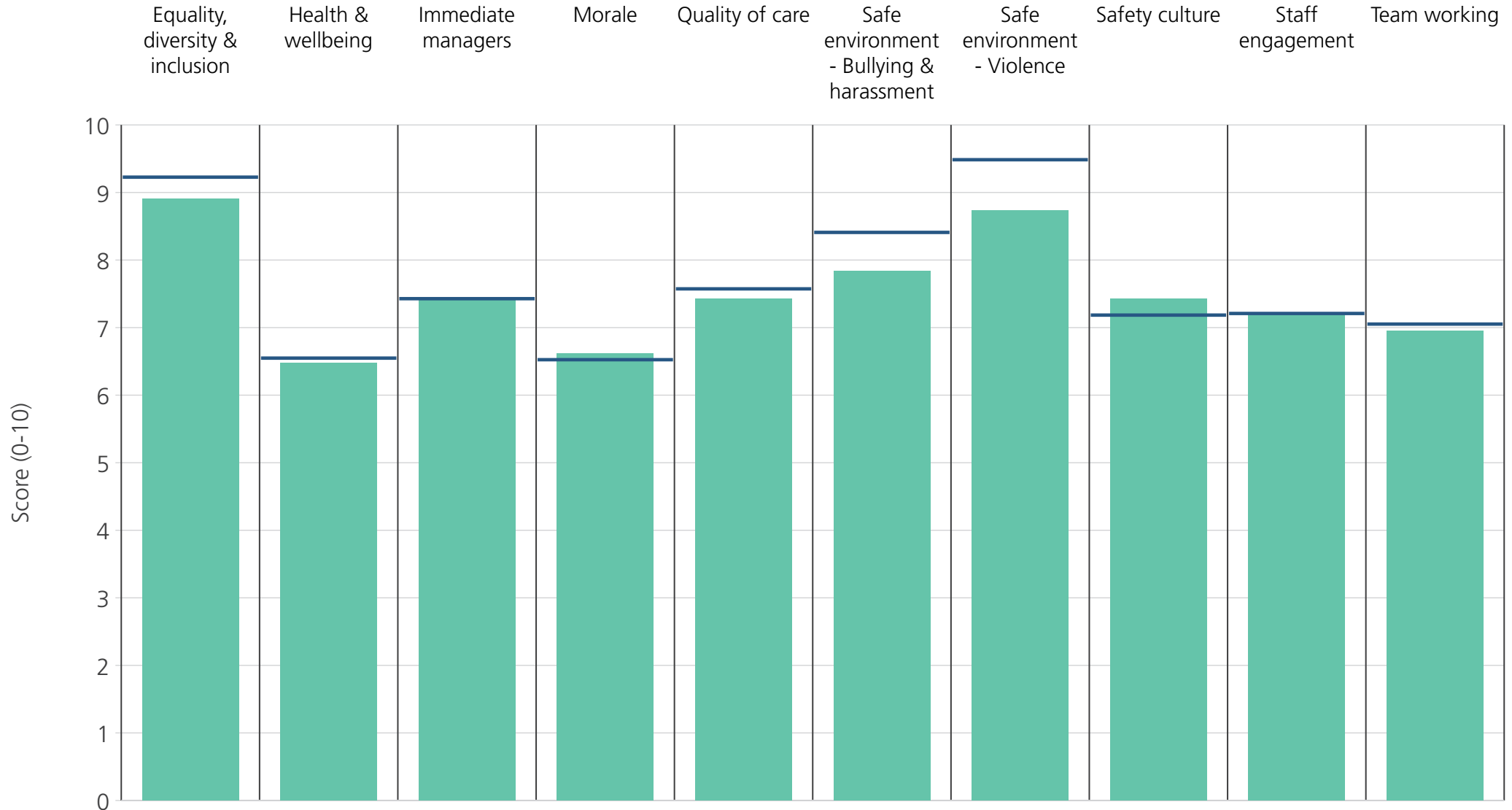


<b>Directorate</b>	9.2	6.4	7.3	6.5	7.5	8.1	9.3	7.0	7.1	6.9
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	624	624	625	624	583	618	621	626	627	617



<b>Directorate</b>	9.7	7.8	8.3	7.4	7.2	9.8	10.0	7.2	7.9	8.2
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	137	137	137	137	41	136	137	137	137	136

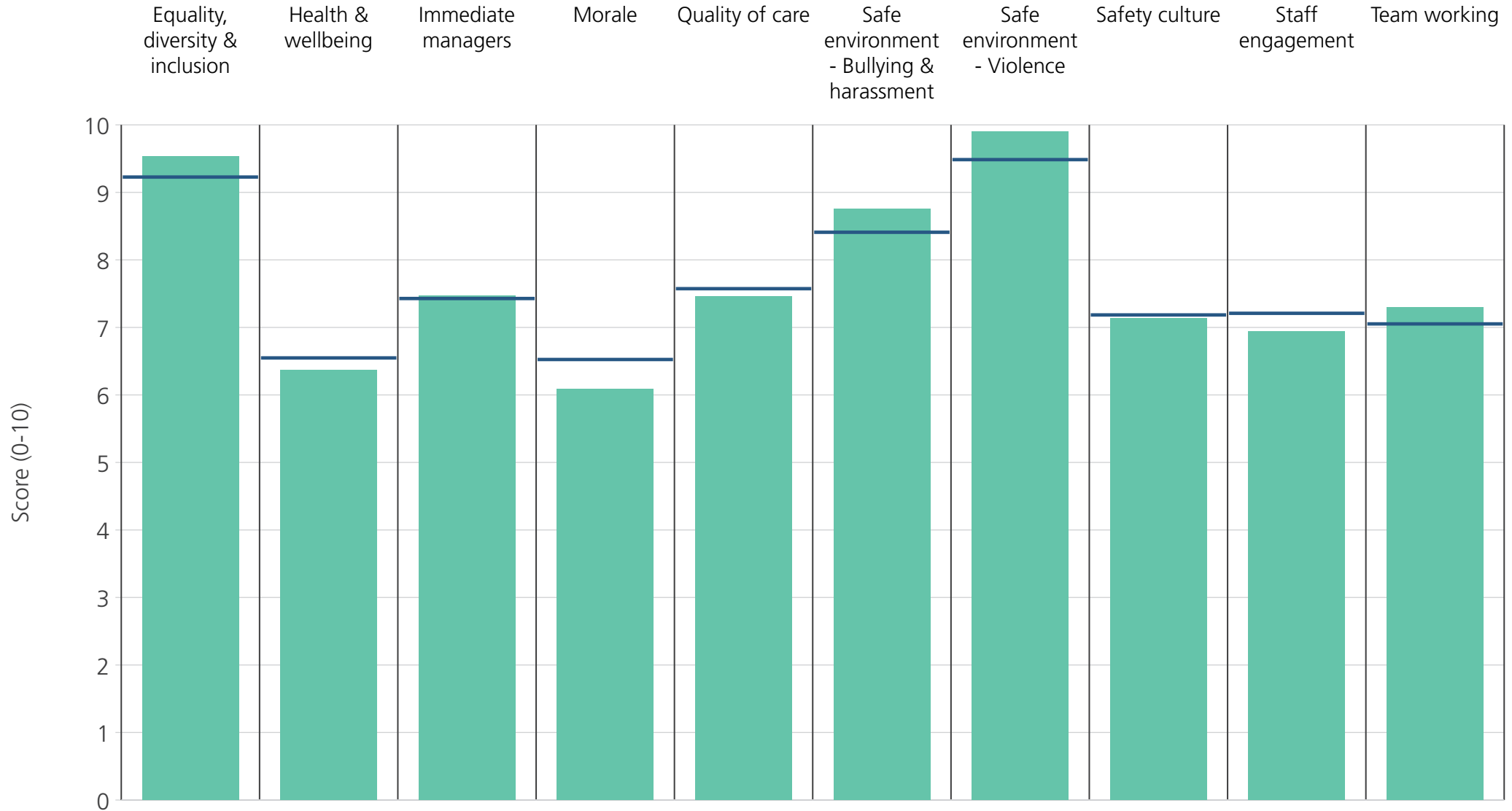




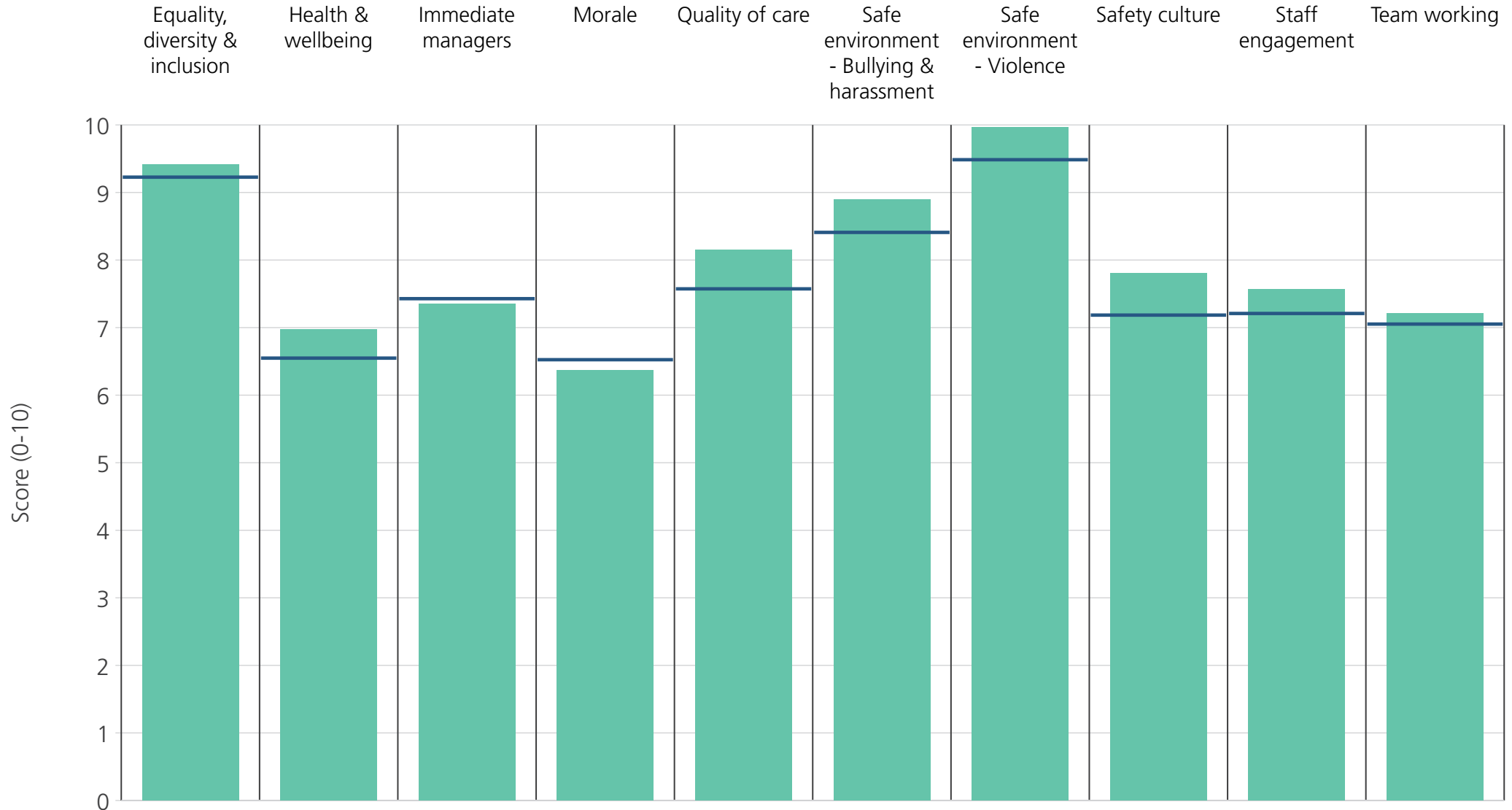
<b>Directorate</b>	8.9	6.5	7.4	6.6	7.4	7.8	8.7	7.4	7.2	7.0
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	519	523	523	522	471	517	519	522	523	512

# Directorates 2

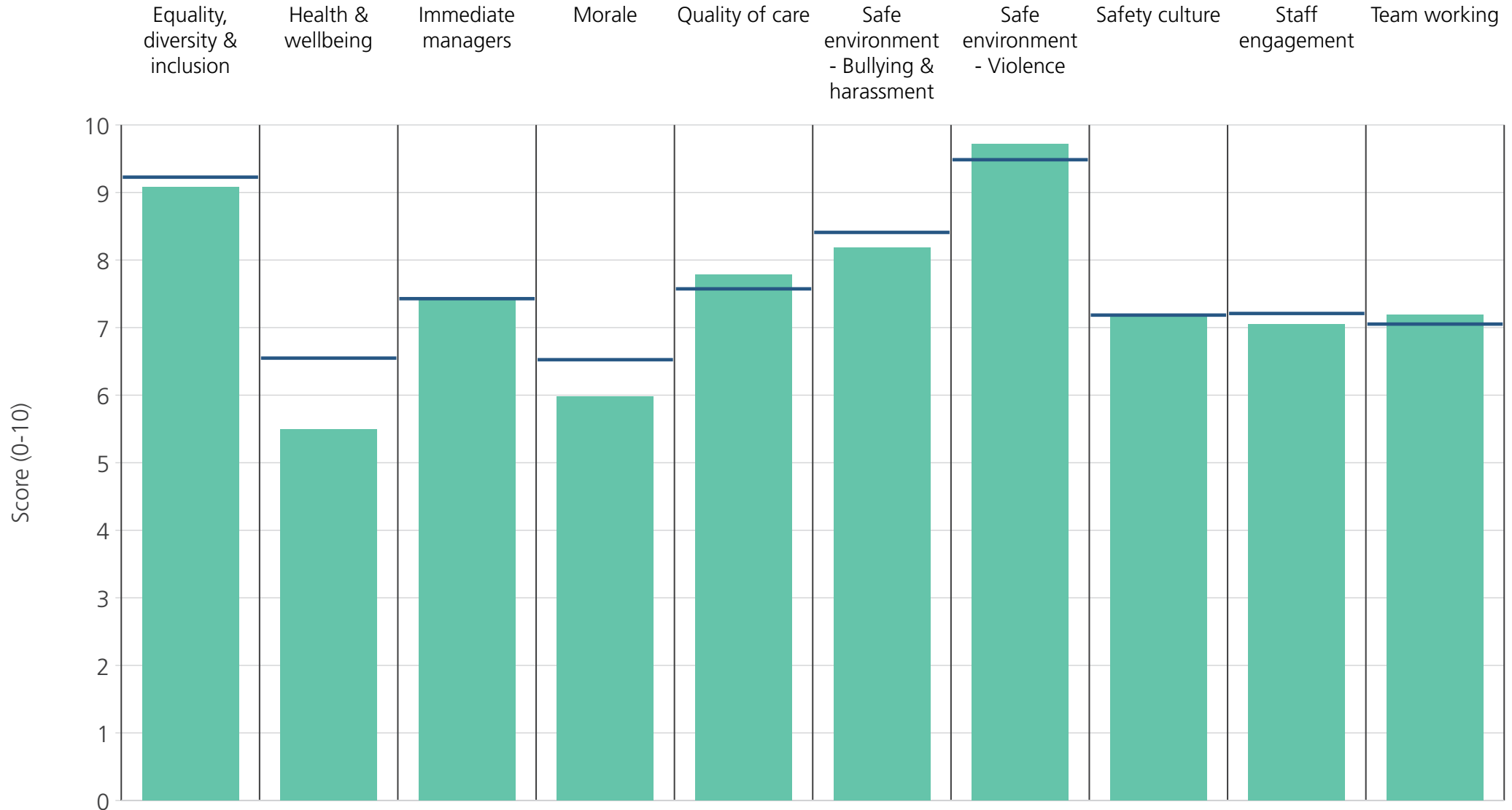
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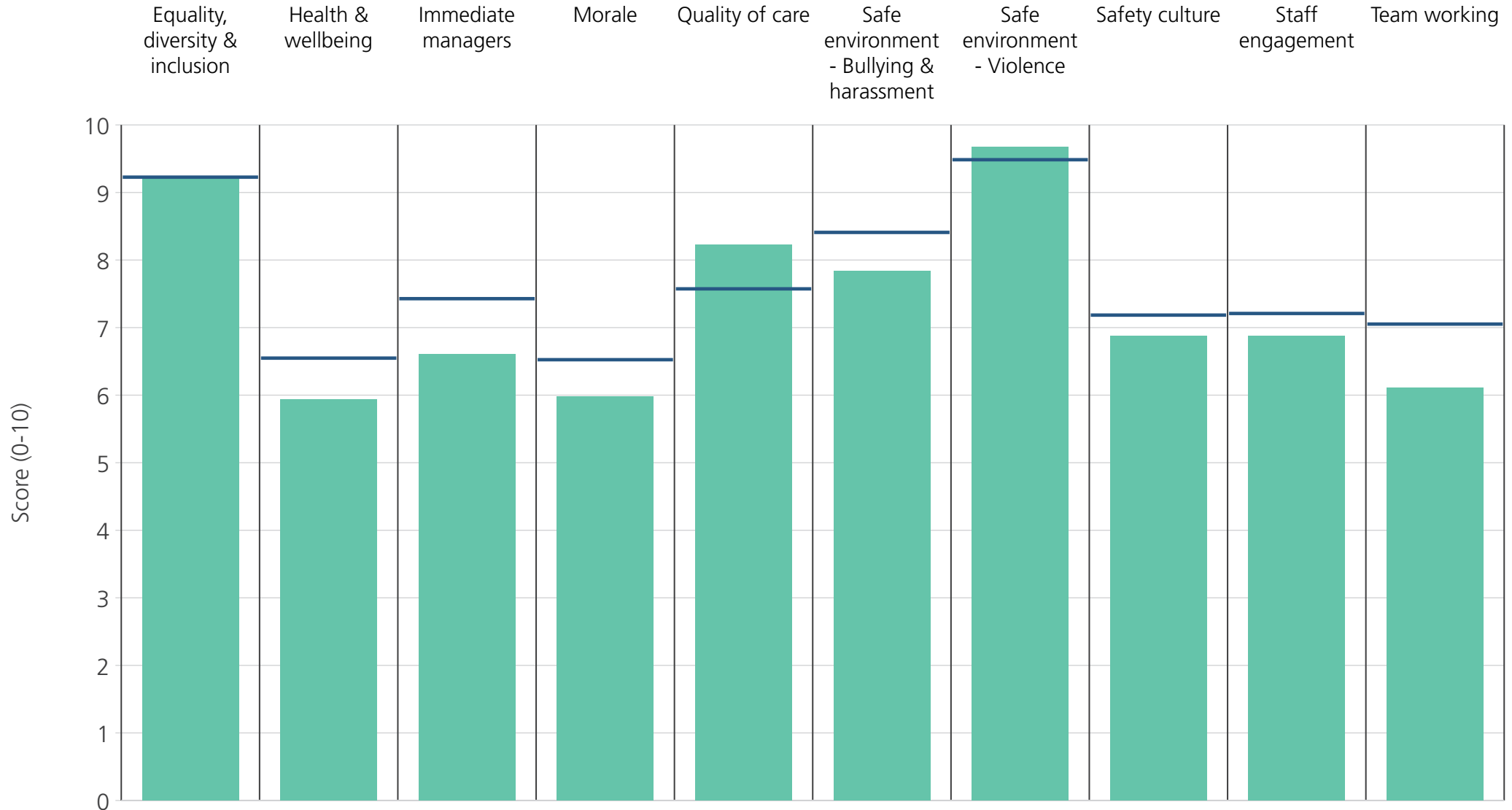
<b>Directorate</b>	9.5	6.4	7.5	6.1	7.5	8.8	9.9	7.1	6.9	7.3
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	103	104	104	104	100	104	104	104	104	102



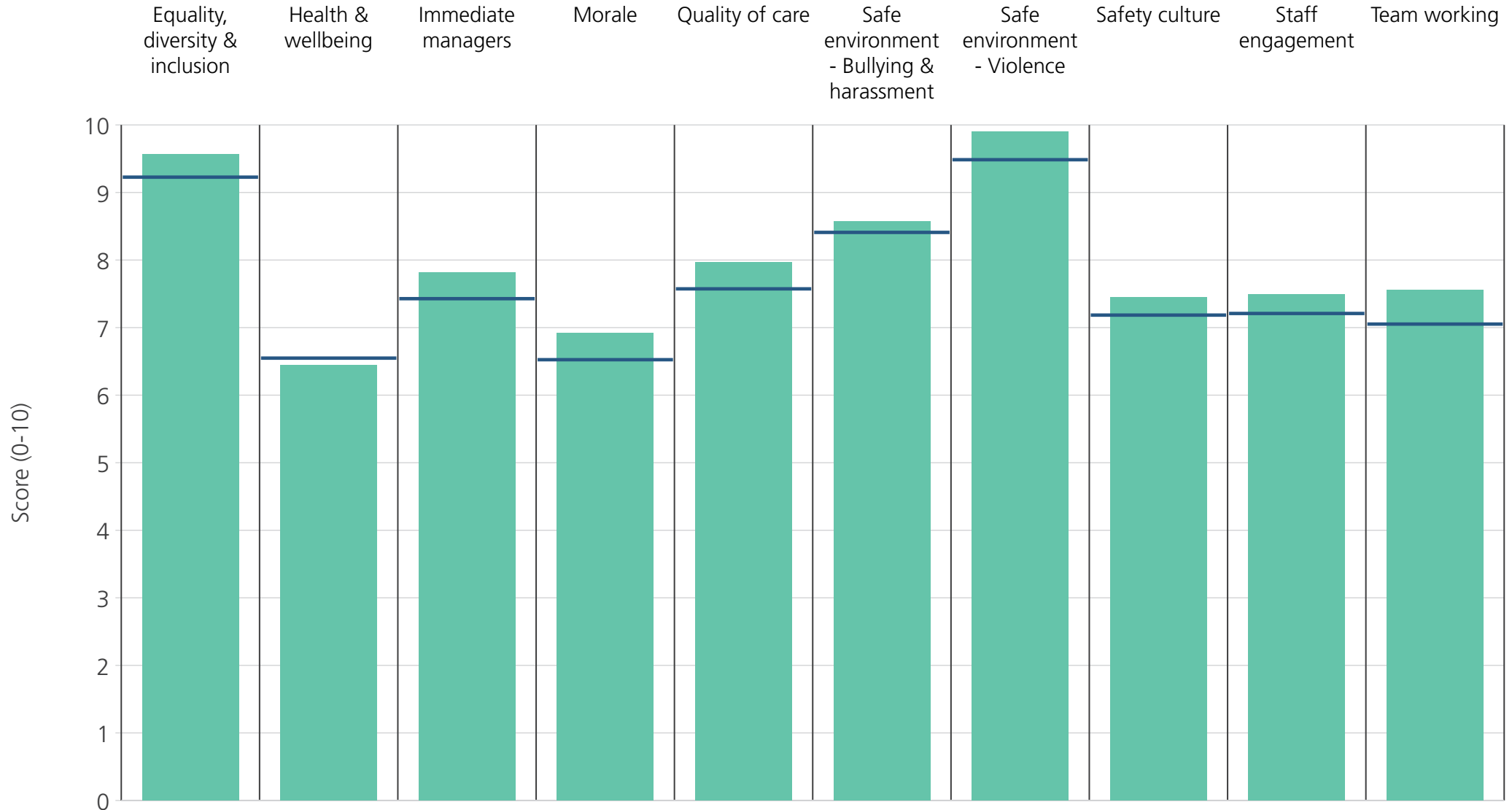
<b>Directorate</b>	9.4	7.0	7.3	6.4	8.2	8.9	10.0	7.8	7.6	7.2
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	110	112	112	112	72	110	111	111	112	108



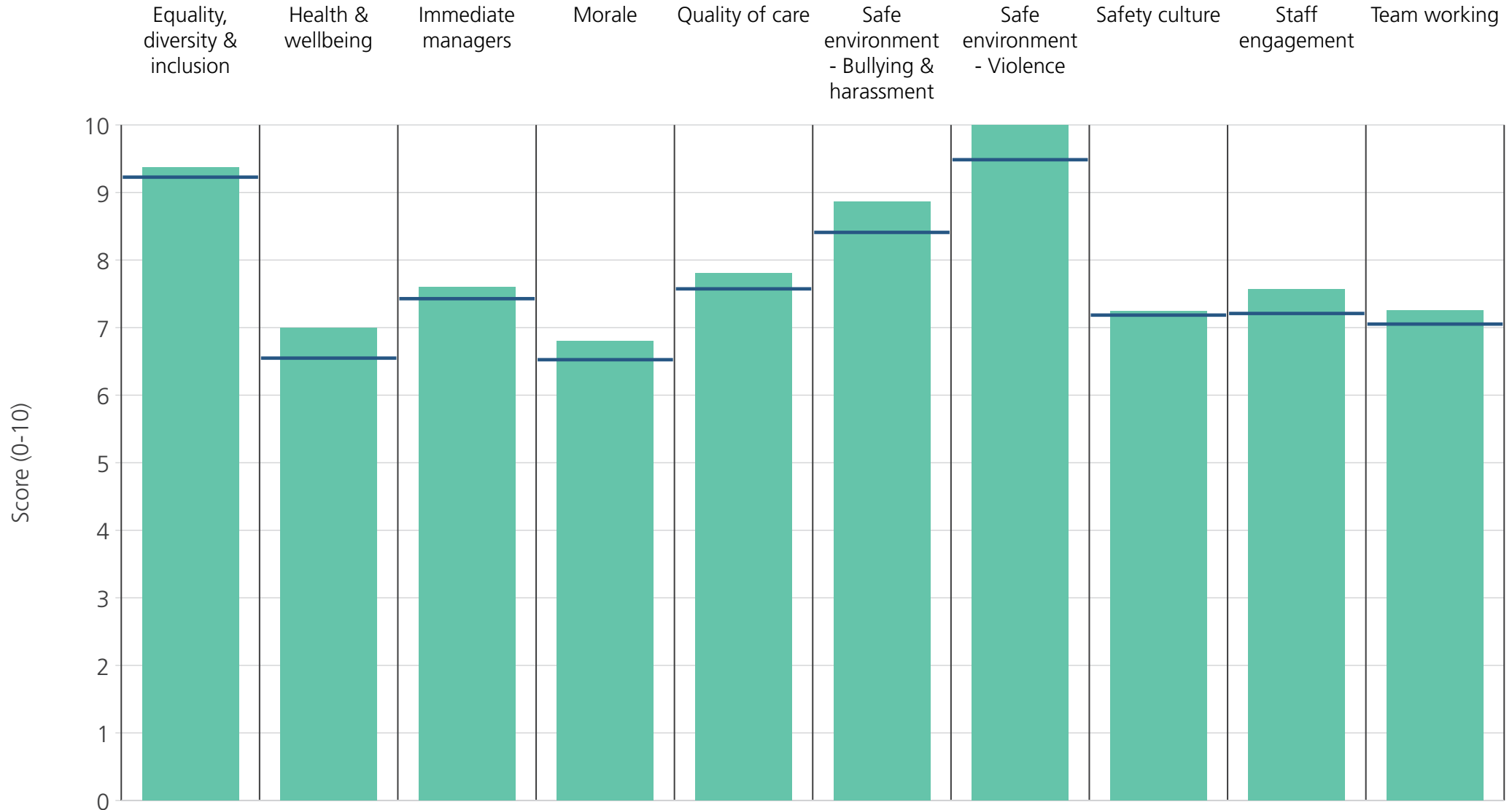
<b>Directorate</b>	9.1	5.5	7.4	6.0	7.8	8.2	9.7	7.2	7.0	7.2
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	182	182	181	183	181	181	183	183	183	179



<b>Directorate</b>	9.2	5.9	6.6	6.0	8.2	7.8	9.7	6.9	6.9	6.1
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	123	125	124	125	108	123	124	125	125	121

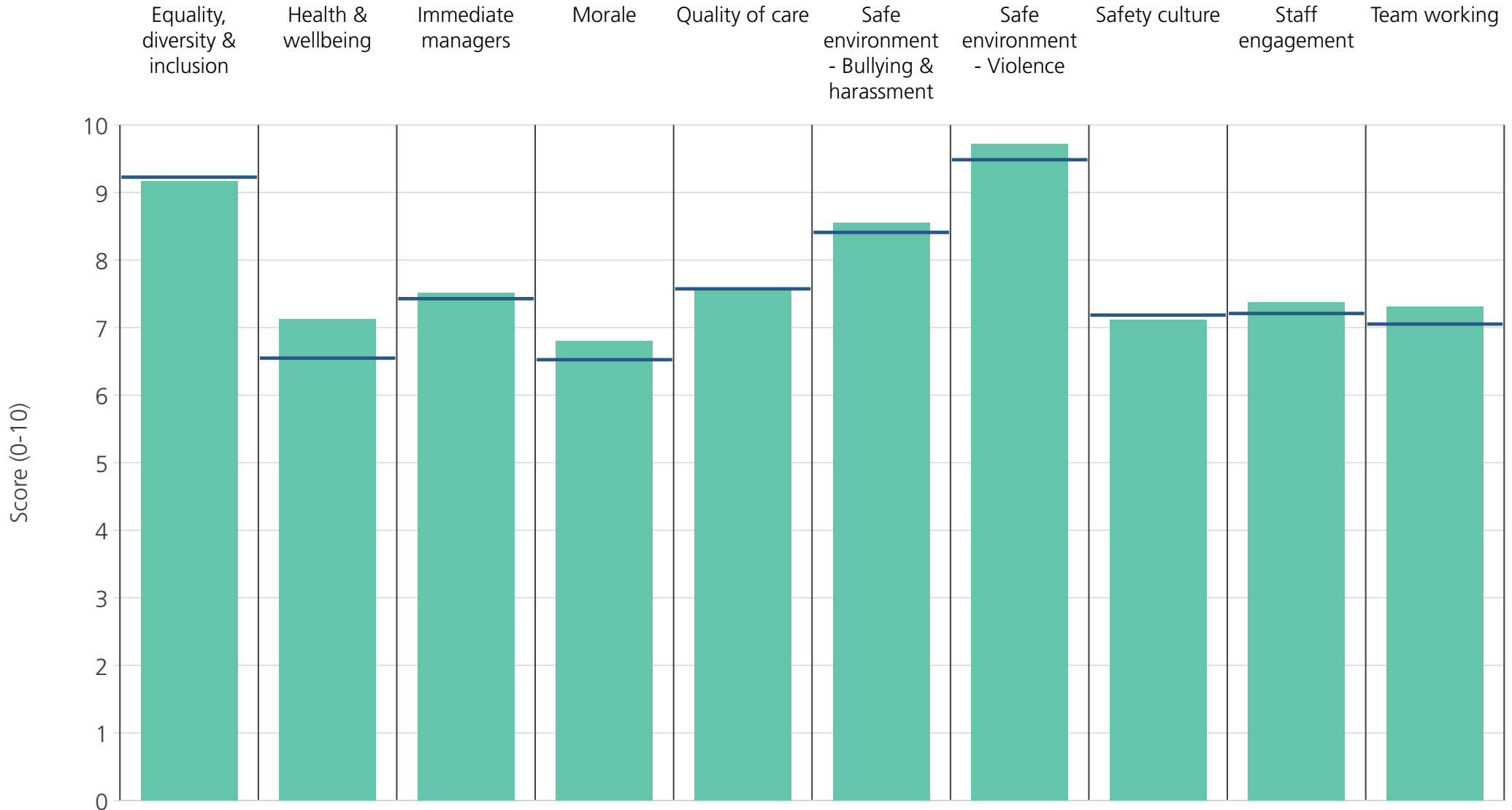


<b>Directorate</b>	9.6	6.4	7.8	6.9	8.0	8.6	9.9	7.5	7.5	7.6
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	200	201	200	201	187	201	198	201	202	197

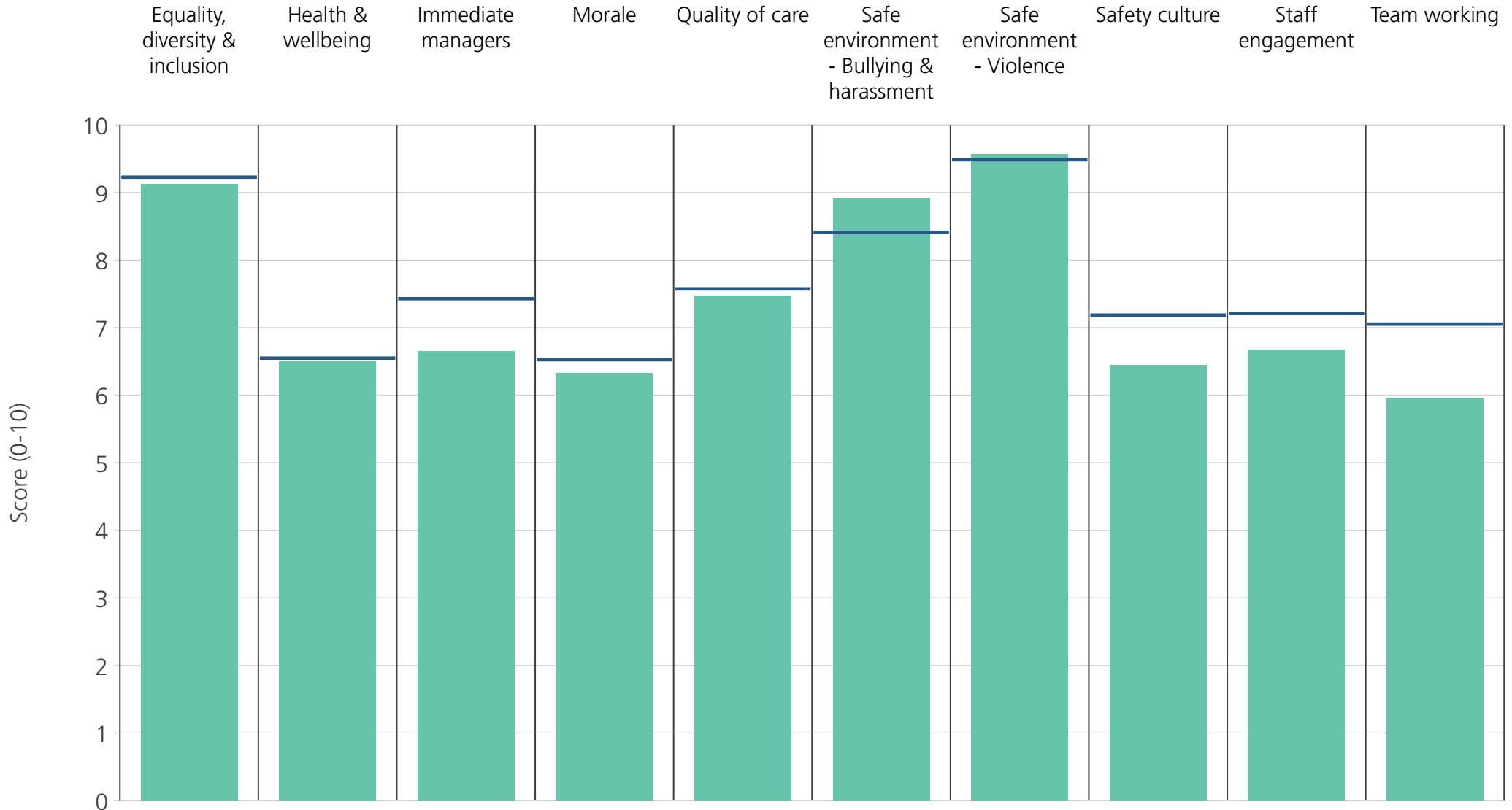


<b>Directorate</b>	9.4	7.0	7.6	6.8	7.8	8.9	10.0	7.2	7.6	7.3
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	154	154	153	155	76	155	154	155	154	149

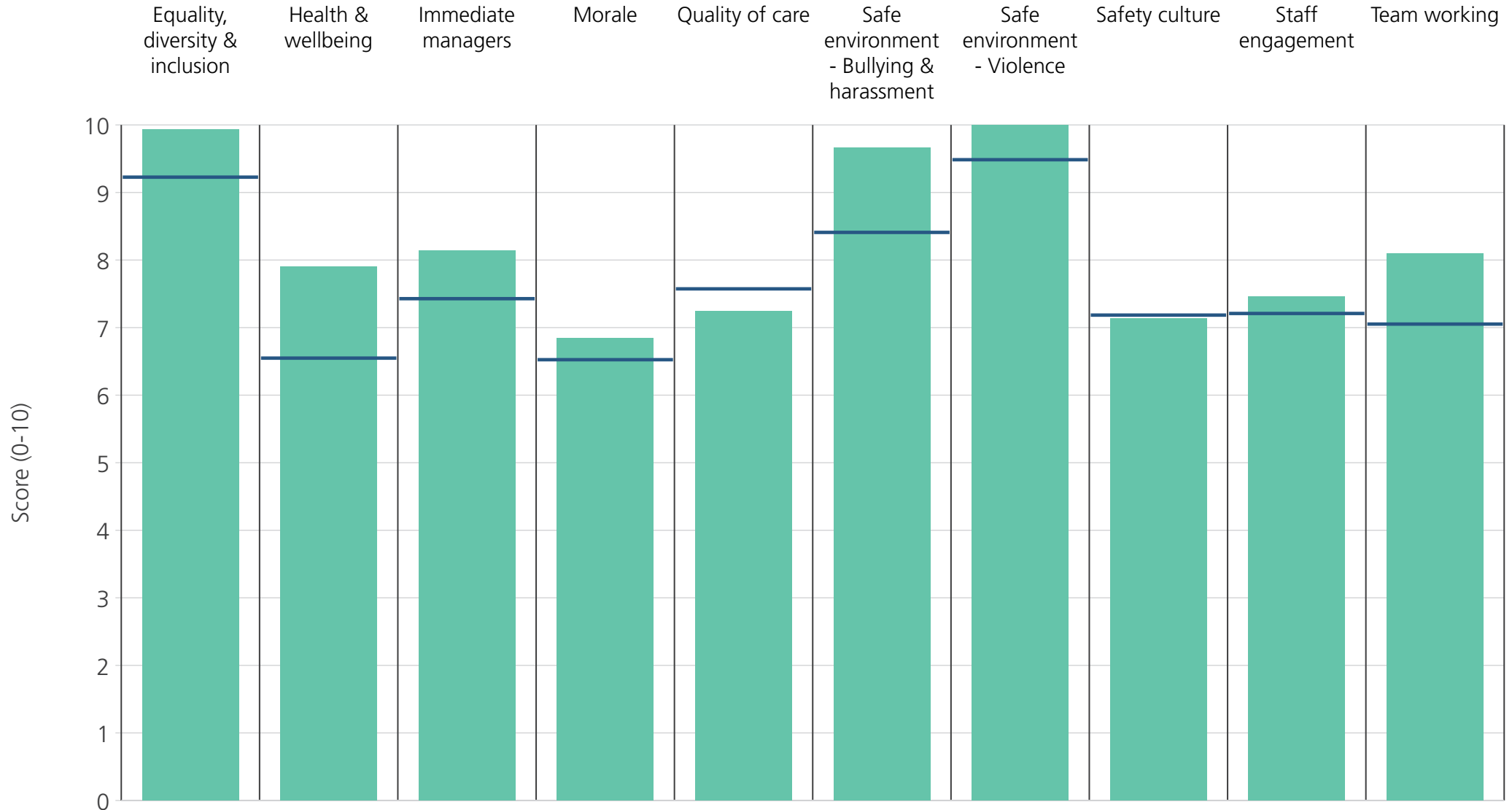




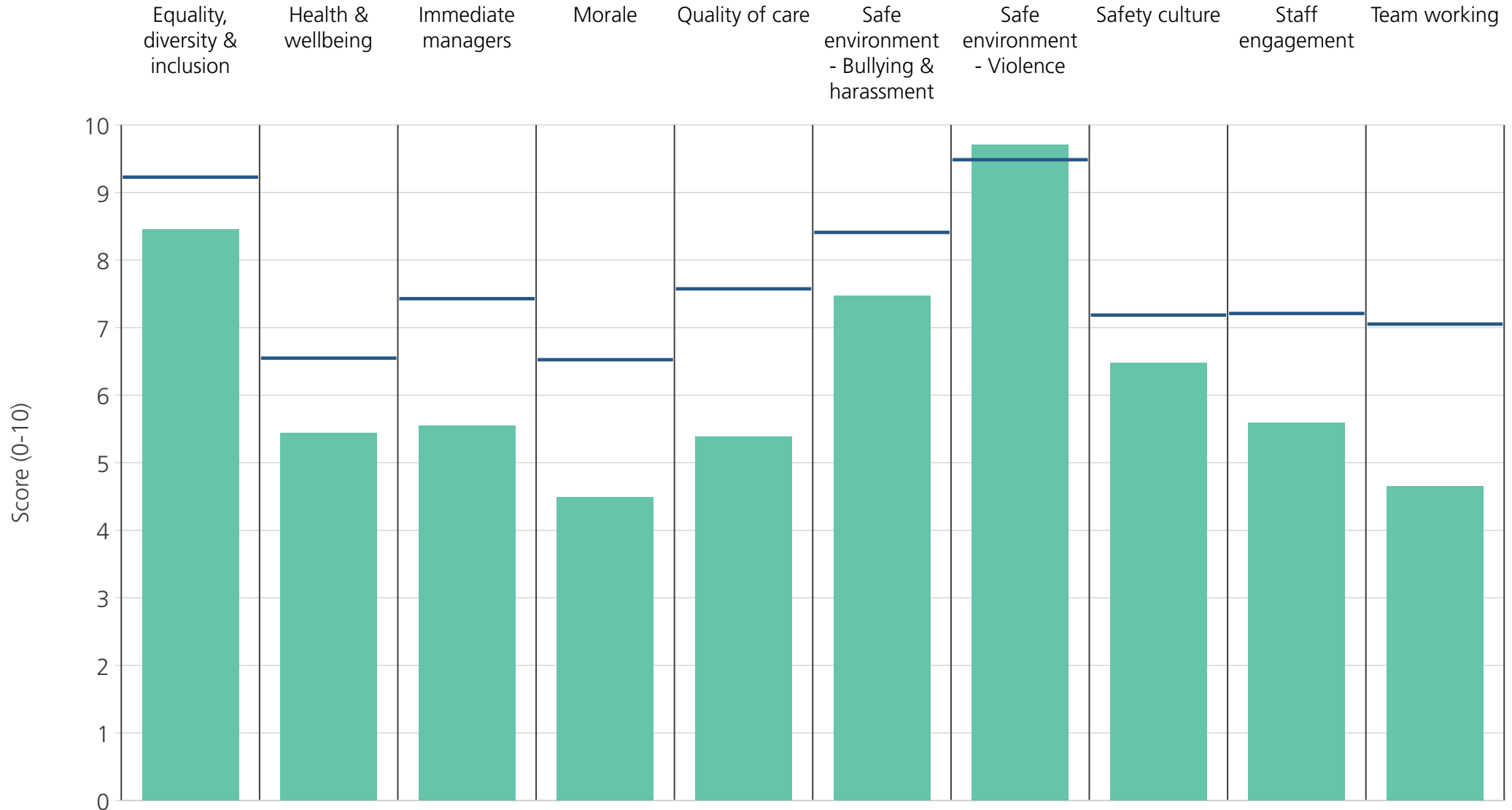
<b>Directorate</b>	9.2	7.1	7.5	6.8	7.6	8.6	9.7	7.1	7.4	7.3
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	128	128	128	128	93	128	128	128	128	128



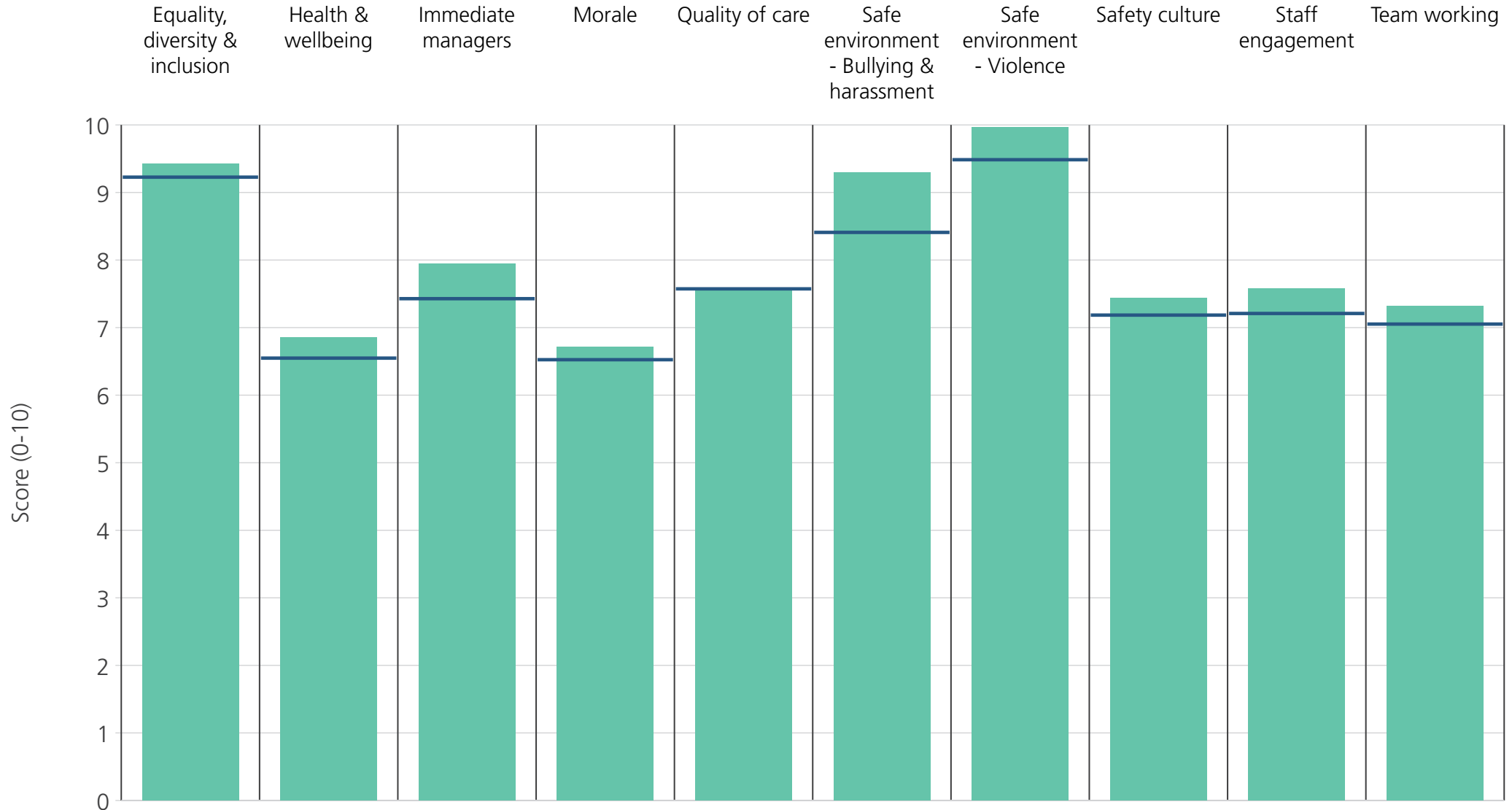
<b>Directorate</b>	9.1	6.5	6.6	6.3	7.5	8.9	9.6	6.4	6.7	6.0
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	118	119	119	116	73	113	112	118	120	119



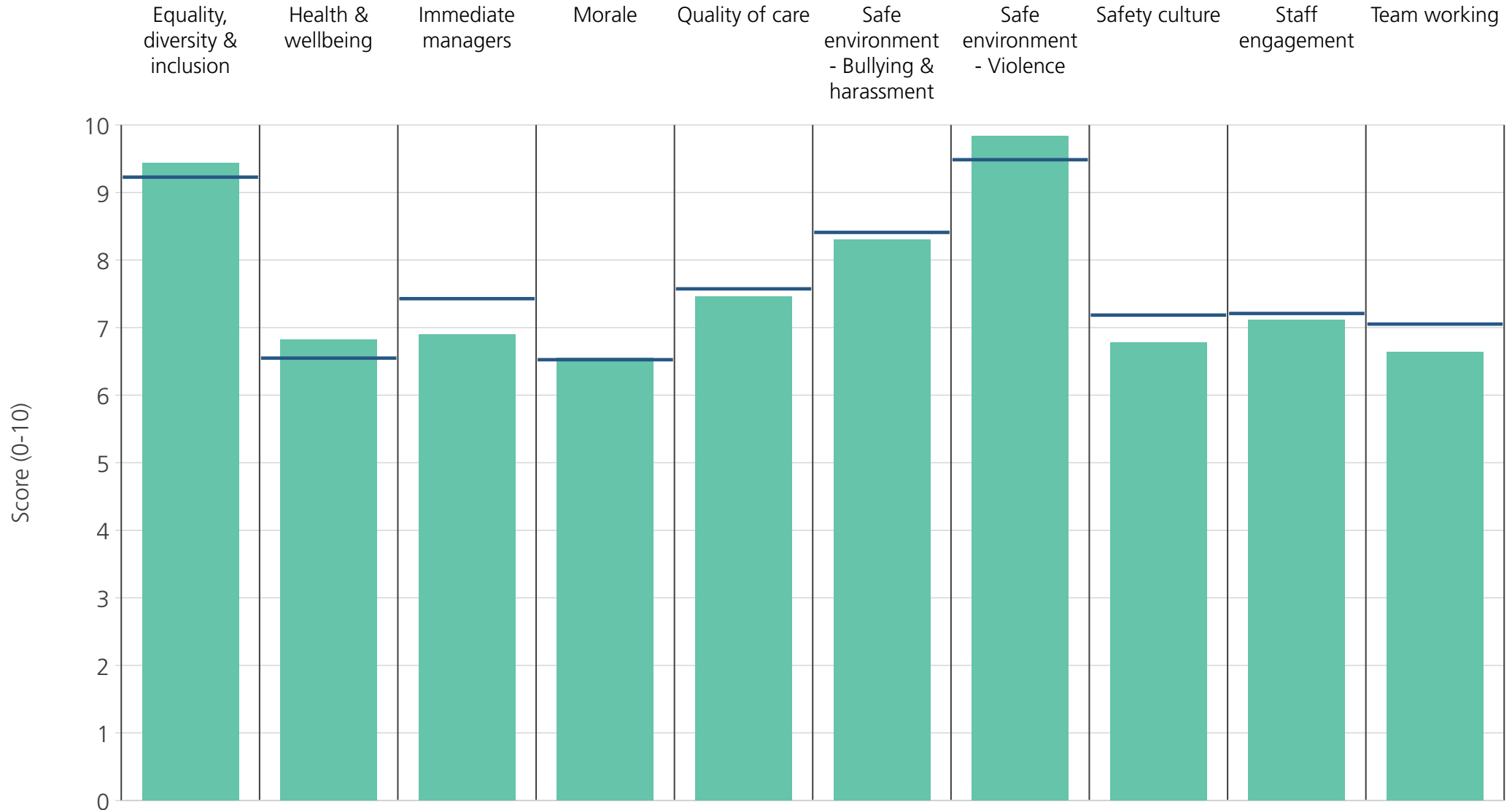
<b>Directorate</b>	9.9	7.9	8.1	6.8	7.2	9.7	10.0	7.1	7.5	8.1
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	49	49	49	49	13	49	49	49	49	48



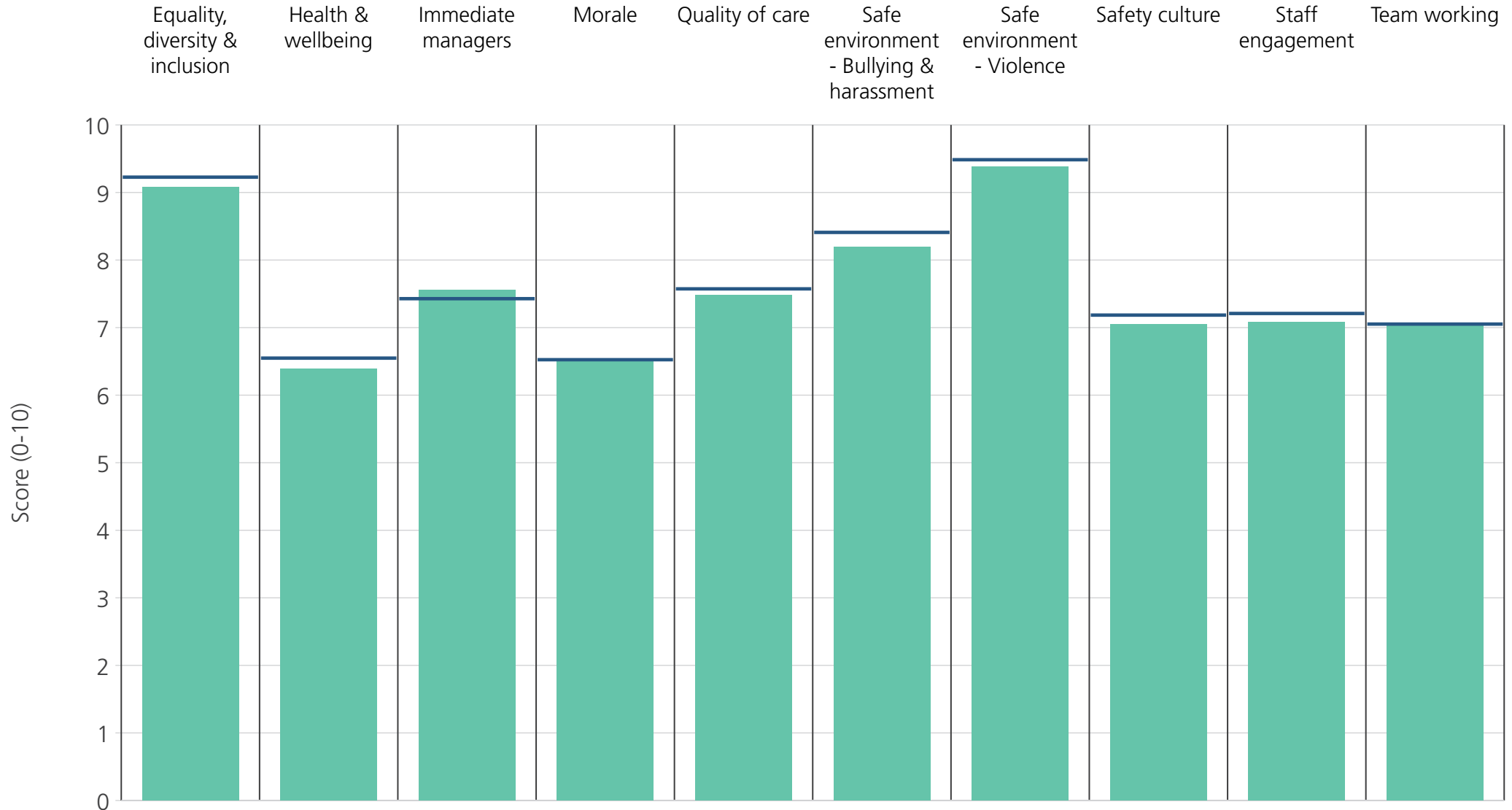
<b>Directorate</b>	8.5	5.4	5.5	4.5	5.4	7.5	9.7	6.5	5.6	4.6
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	34	34	34	34	31	33	34	34	34	32



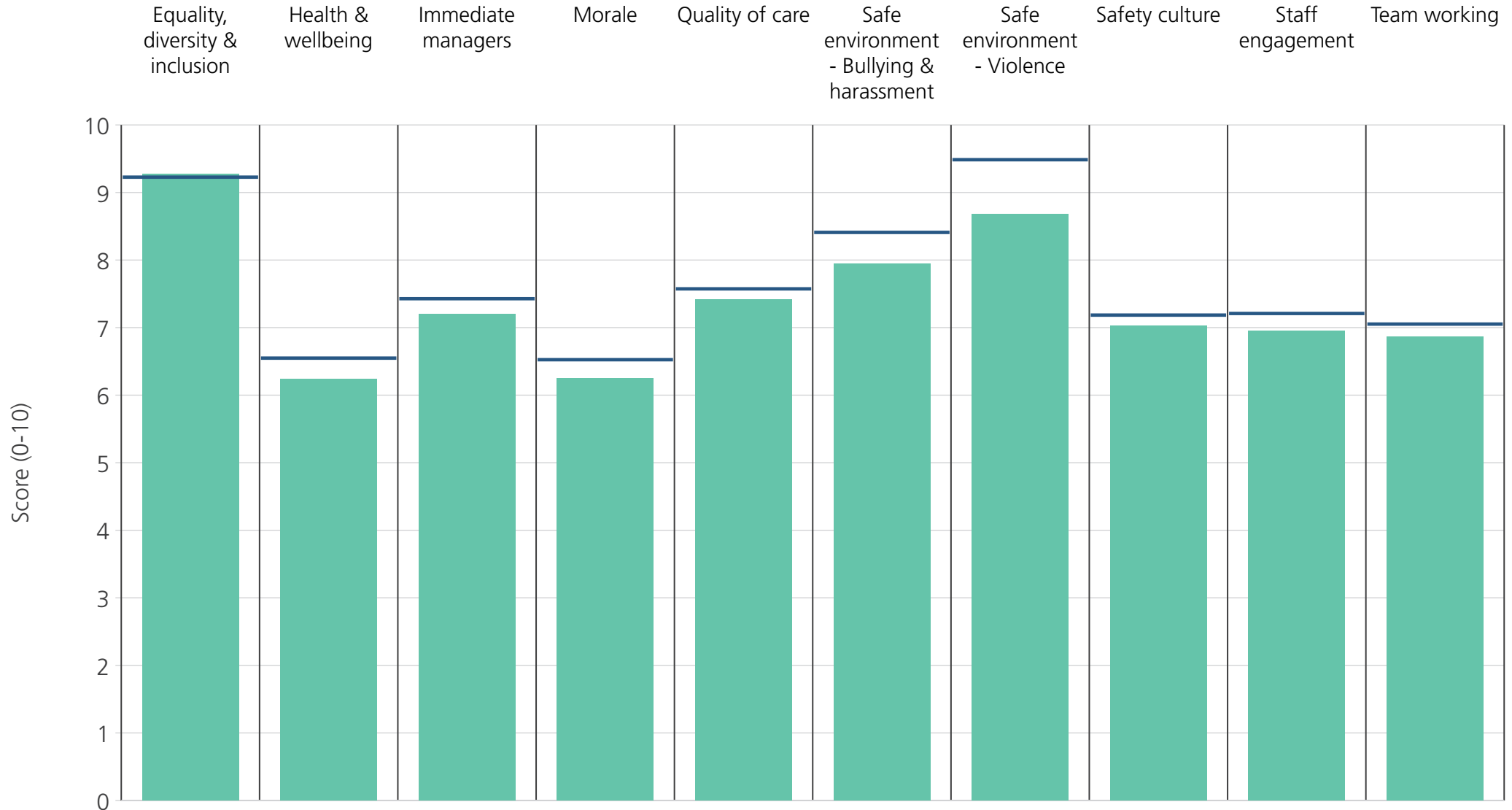
<b>Directorate</b>	9.4	6.9	7.9	6.7	7.6	9.3	10.0	7.4	7.6	7.3
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	102	103	102	103	33	100	102	103	103	102



<b>Directorate</b>	9.4	6.8	6.9	6.5	7.5	8.3	9.8	6.8	7.1	6.6
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	126	126	125	126	93	124	125	126	126	126

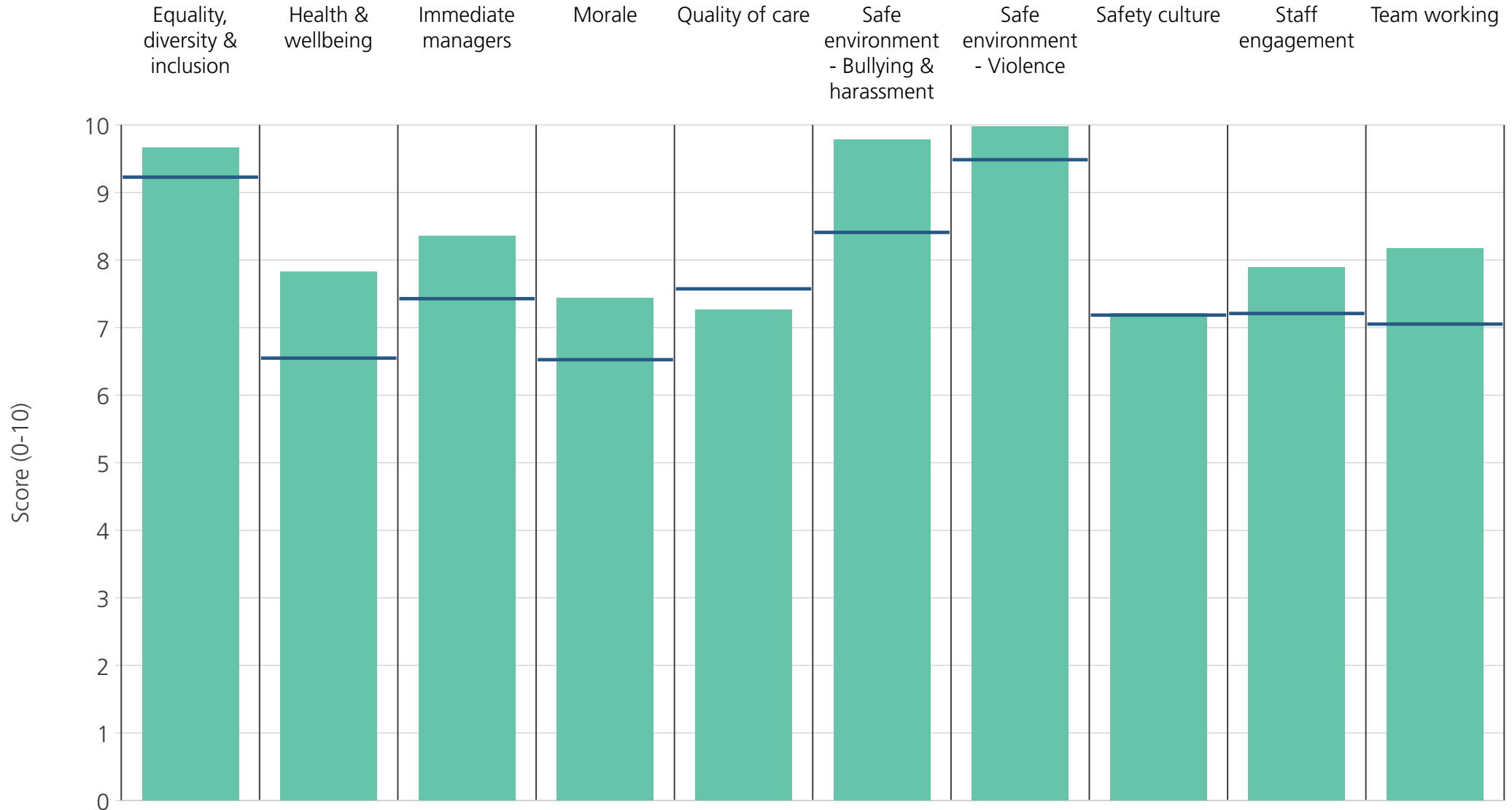


<b>Directorate</b>	9.1	6.4	7.6	6.5	7.5	8.2	9.4	7.0	7.1	7.1
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	319	319	321	320	313	317	318	321	322	317

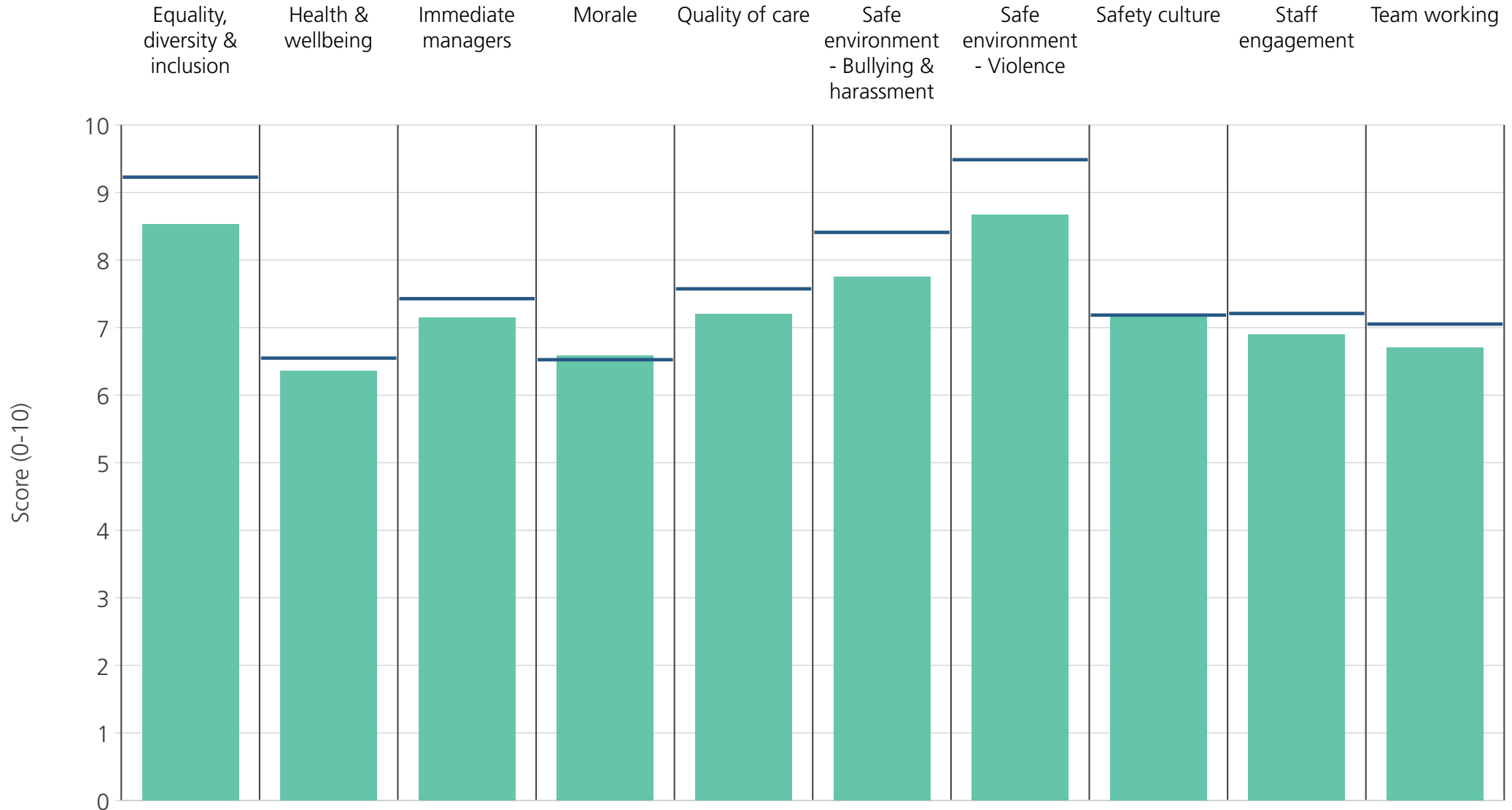


<b>Directorate</b>	9.3	6.2	7.2	6.3	7.4	7.9	8.7	7.0	7.0	6.9
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	179	179	179	178	177	177	178	179	179	174

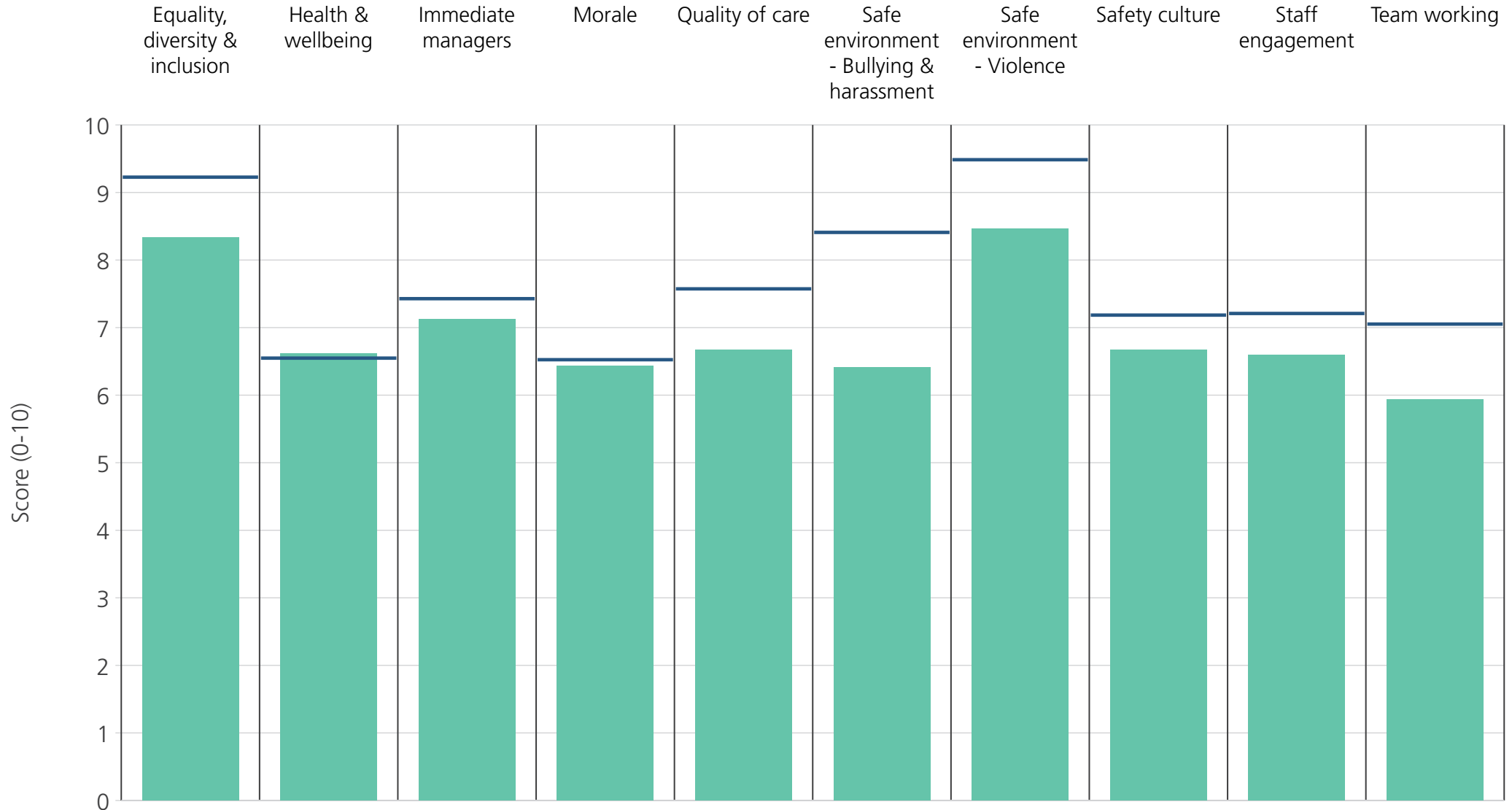




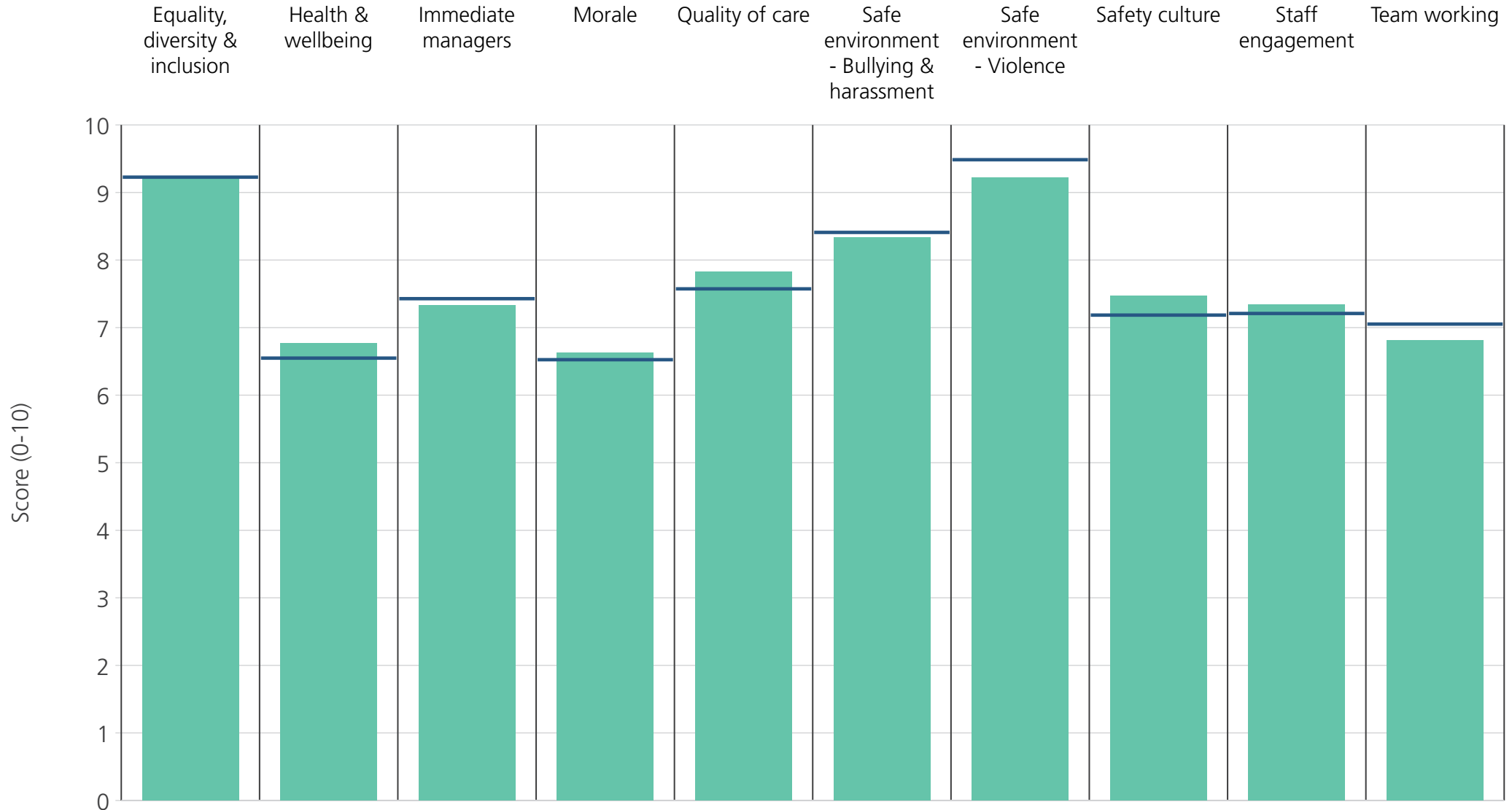
<b>Directorate</b>	9.7	7.8	8.4	7.4	7.3	9.8	10.0	7.2	7.9	8.2
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	138	138	138	138	42	137	138	138	138	137



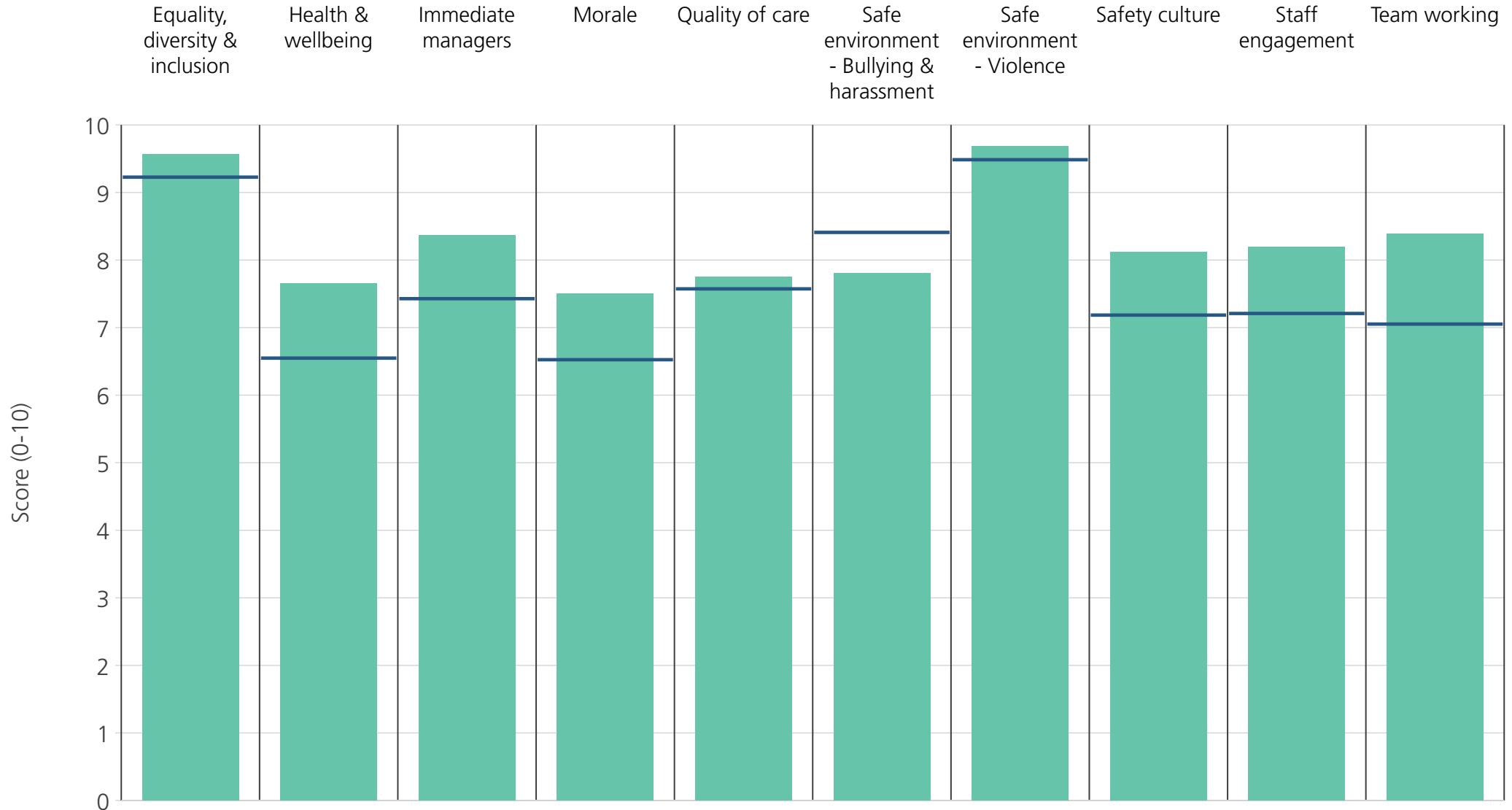
<b>Directorate</b>	8.5	6.4	7.1	6.6	7.2	7.7	8.7	7.2	6.9	6.7
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	183	186	186	185	156	185	185	185	186	181



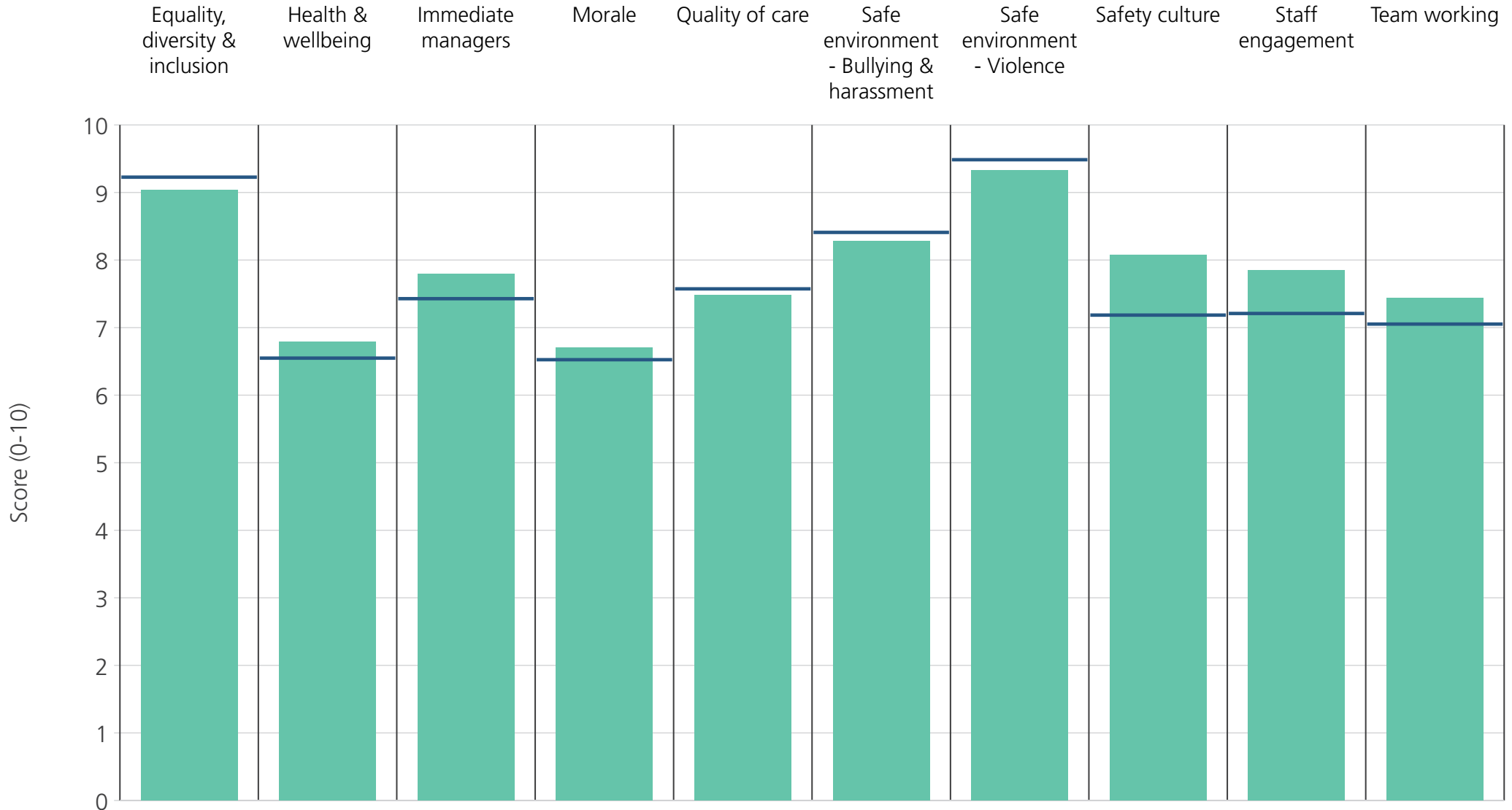
<b>Directorate</b>	8.3	6.6	7.1	6.4	6.7	6.4	8.5	6.7	6.6	5.9
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	13	13	13	13	13	13	13	13	13	12



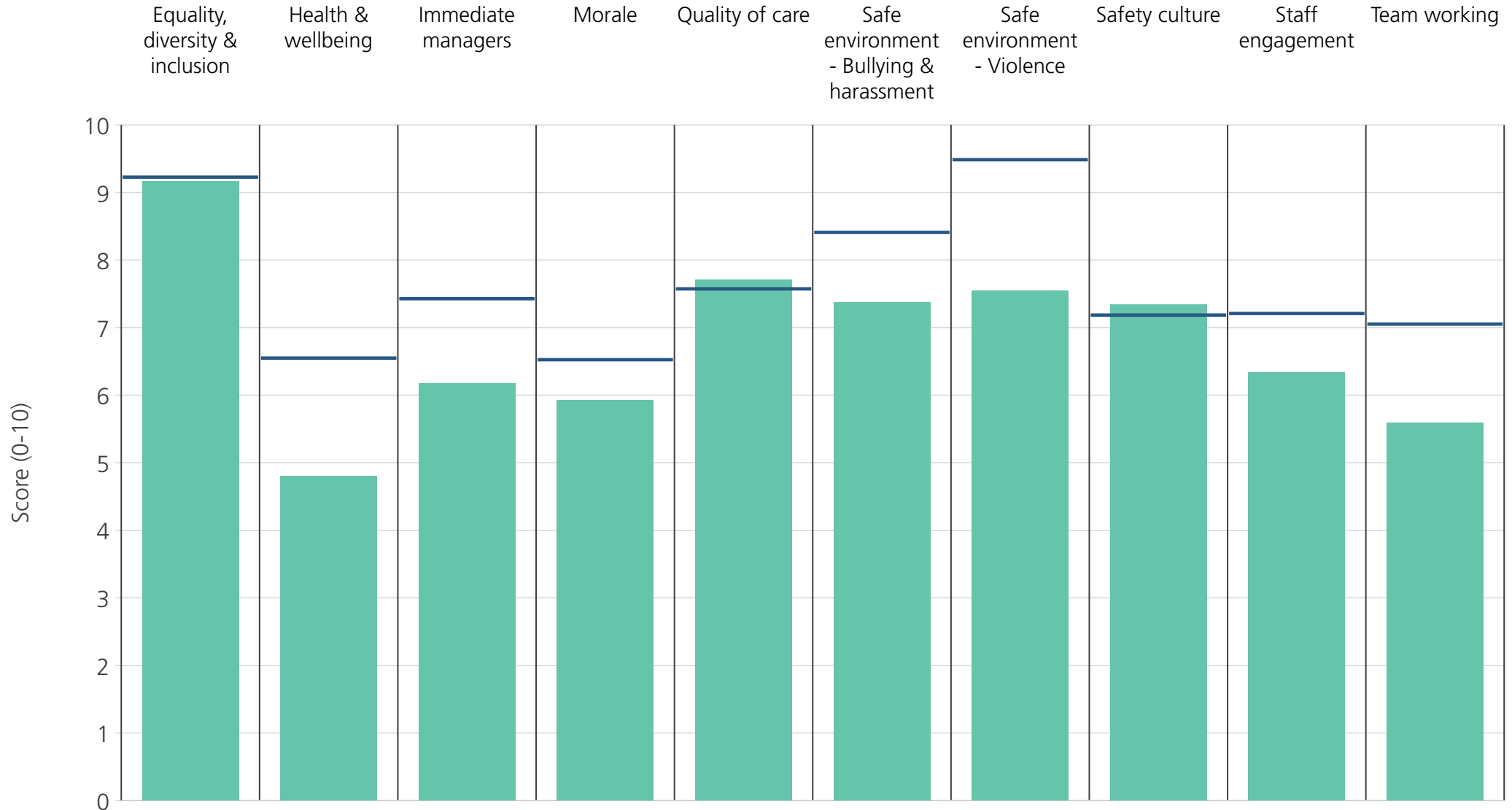
<b>Directorate</b>	9.2	6.8	7.3	6.6	7.8	8.3	9.2	7.5	7.3	6.8
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	57	58	58	58	54	58	58	58	58	56



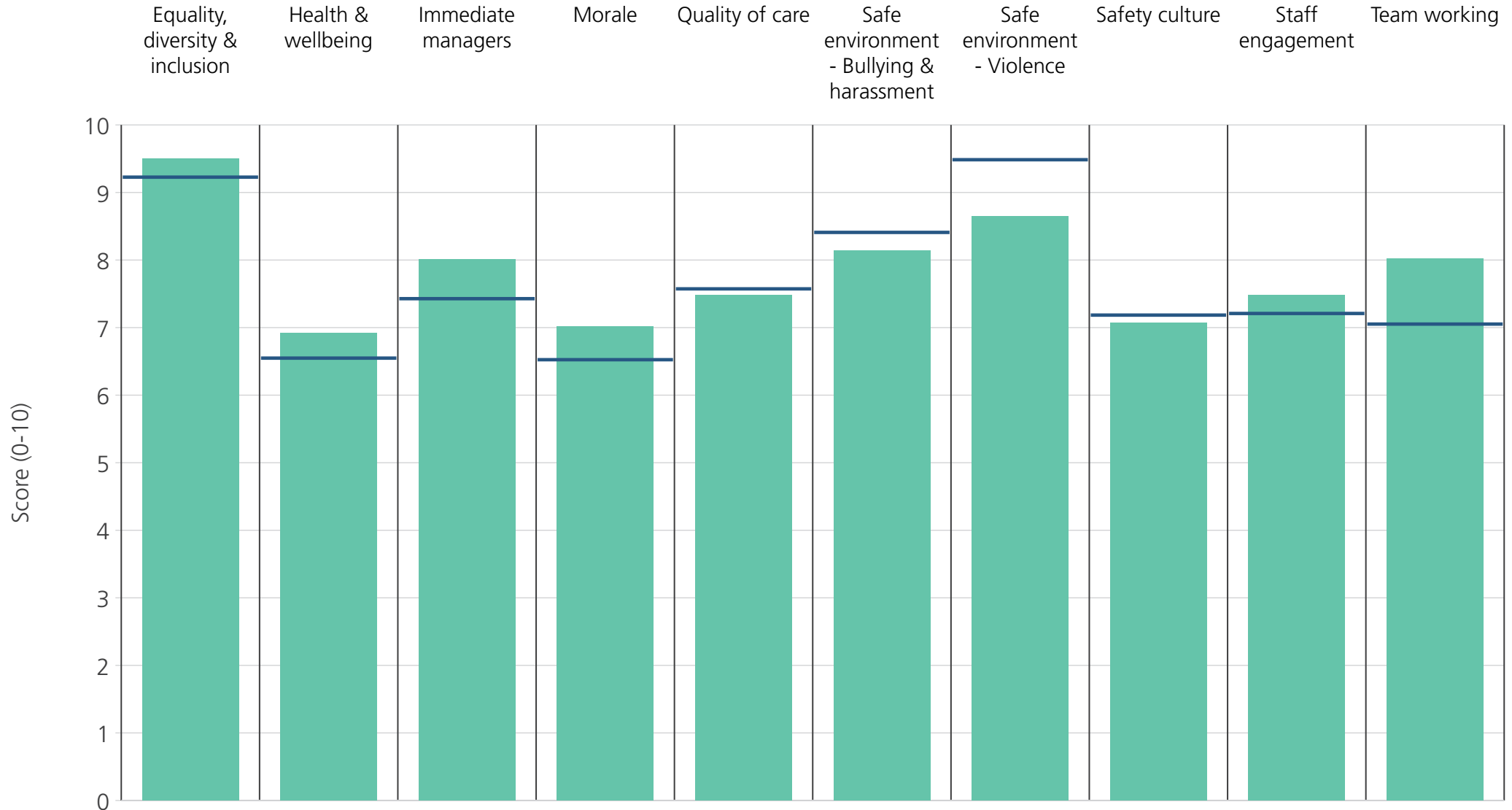
<b>Directorate</b>	9.6	7.7	8.4	7.5	7.8	7.8	9.7	8.1	8.2	8.4
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	42	42	42	42	40	41	42	42	42	42



<b>Directorate</b>	9.0	6.8	7.8	6.7	7.5	8.3	9.3	8.1	7.8	7.4
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	64	64	64	64	52	64	64	64	64	62

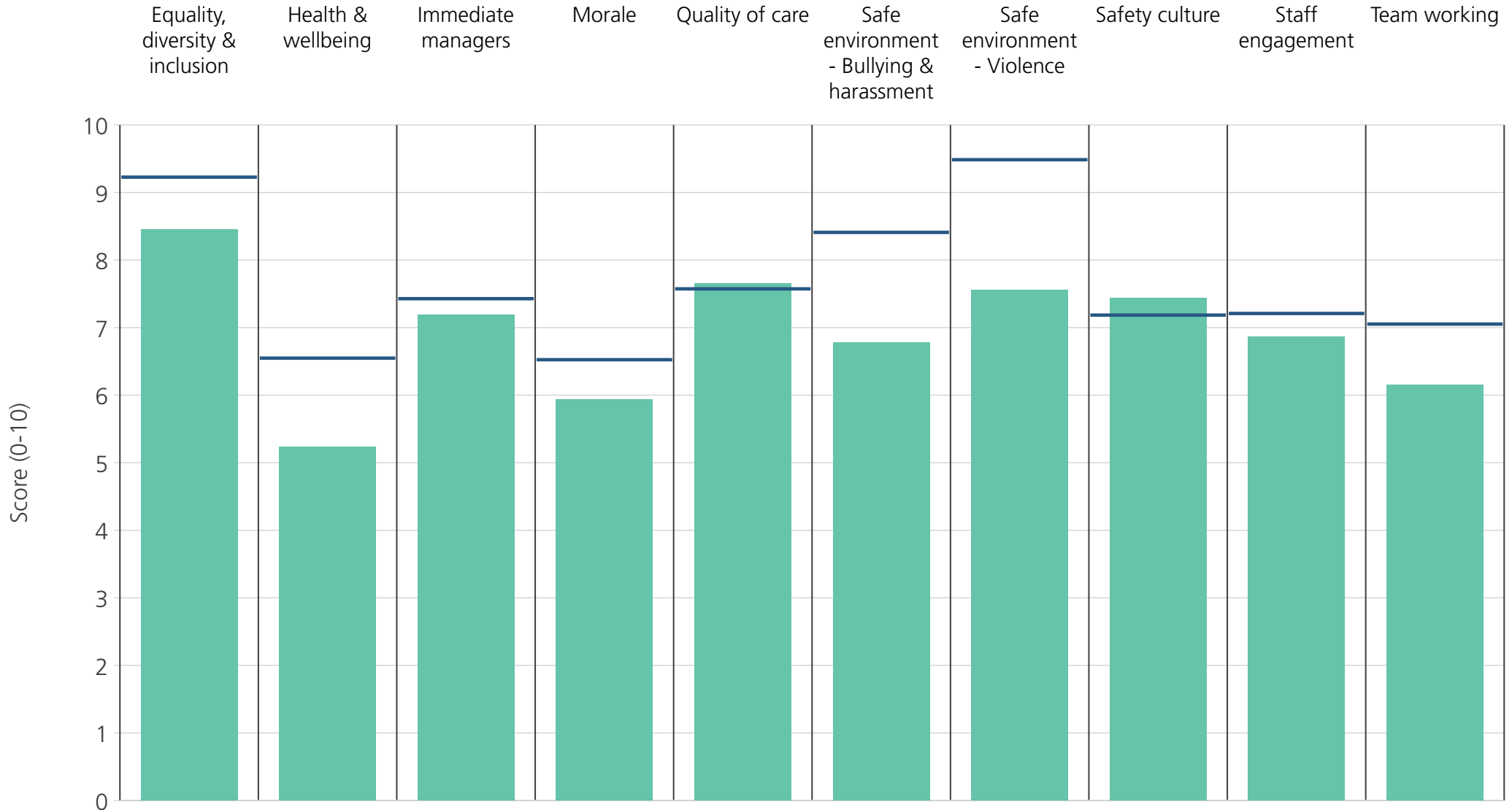


<b>Directorate</b>	9.2	4.8	6.2	5.9	7.7	7.4	7.5	7.3	6.3	5.6
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	20	20	20	20	20	19	19	20	20	19

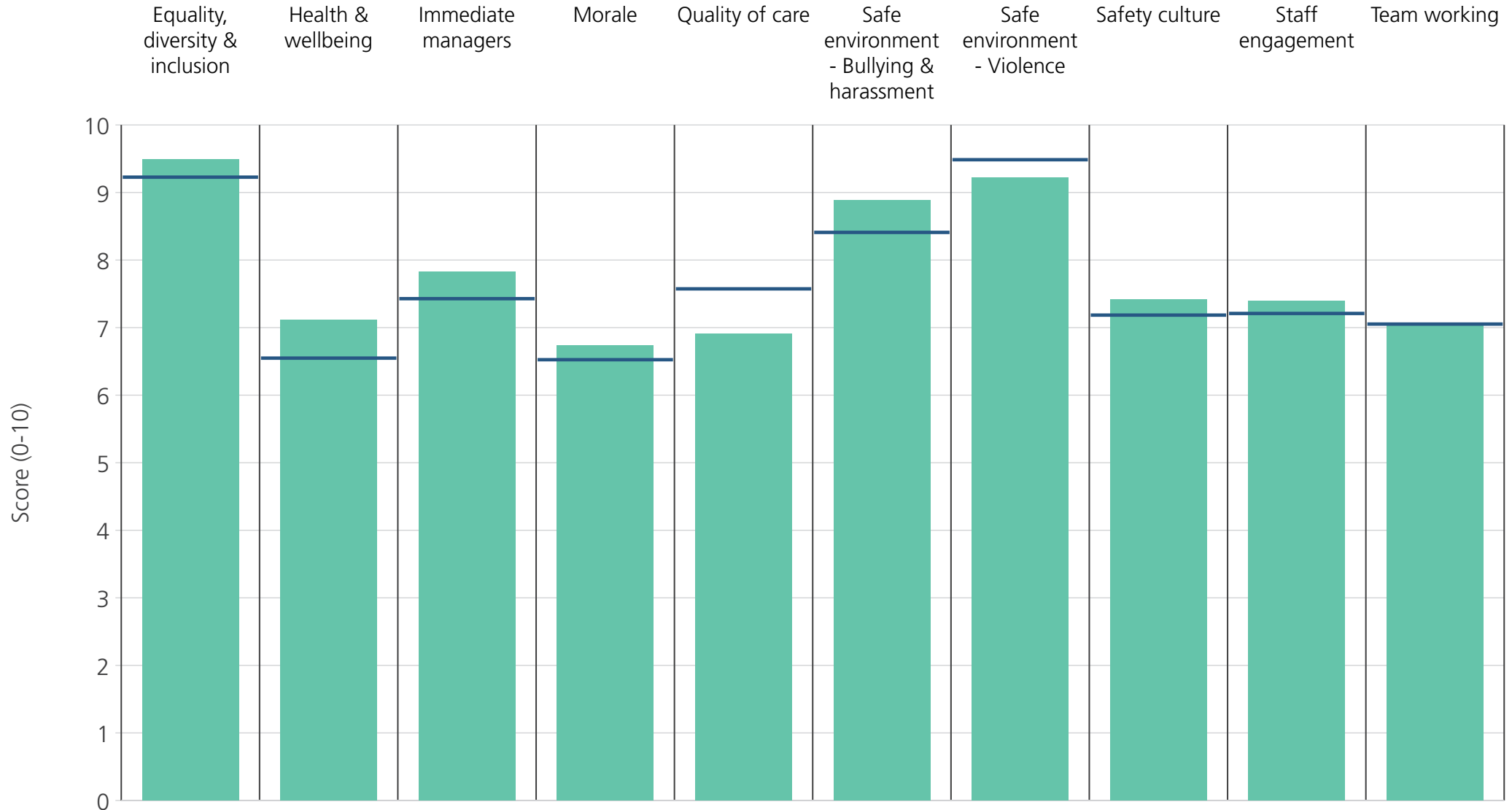


<b>Directorate</b>	9.5	6.9	8.0	7.0	7.5	8.1	8.6	7.1	7.5	8.0
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	43	43	43	43	43	43	43	43	43	43





<b>Directorate</b>	8.5	5.2	7.2	5.9	7.7	6.8	7.6	7.4	6.9	6.1
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	62	62	62	62	61	60	60	62	62	62



<b>Directorate</b>	9.5	7.1	7.8	6.7	6.9	8.9	9.2	7.4	7.4	7.1
<b>Your org</b>	9.2	6.5	7.4	6.5	7.6	8.4	9.5	7.2	7.2	7.1
<b>Responses</b>	34	34	34	34	31	33	34	34	34	34