

East Kent Hospitals University NHS Foundation Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for East Kent Hospitals University NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

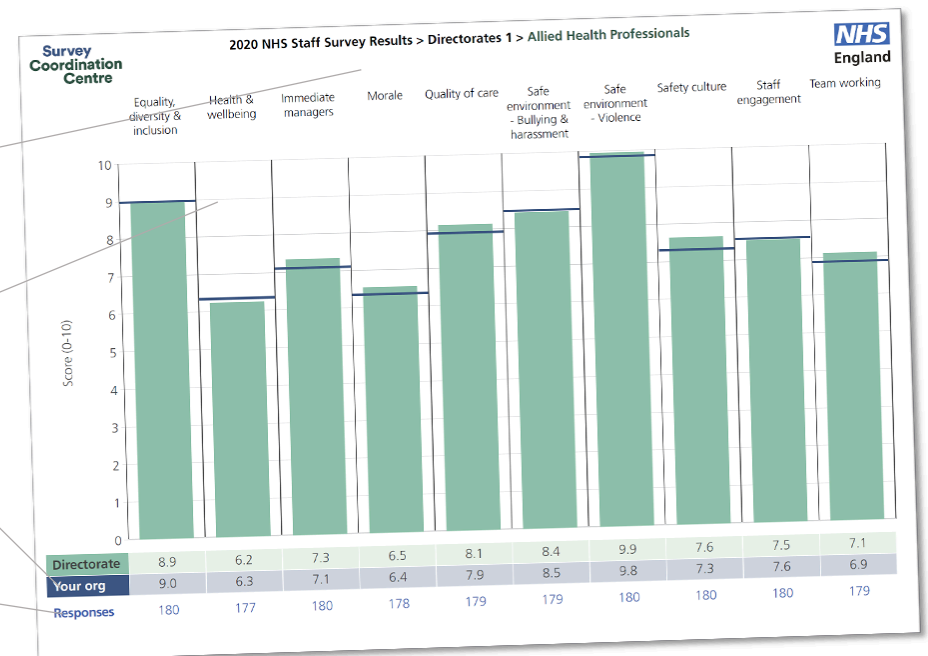
The directorate breakdowns used in this report were provided and defined by East Kent Hospitals University NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

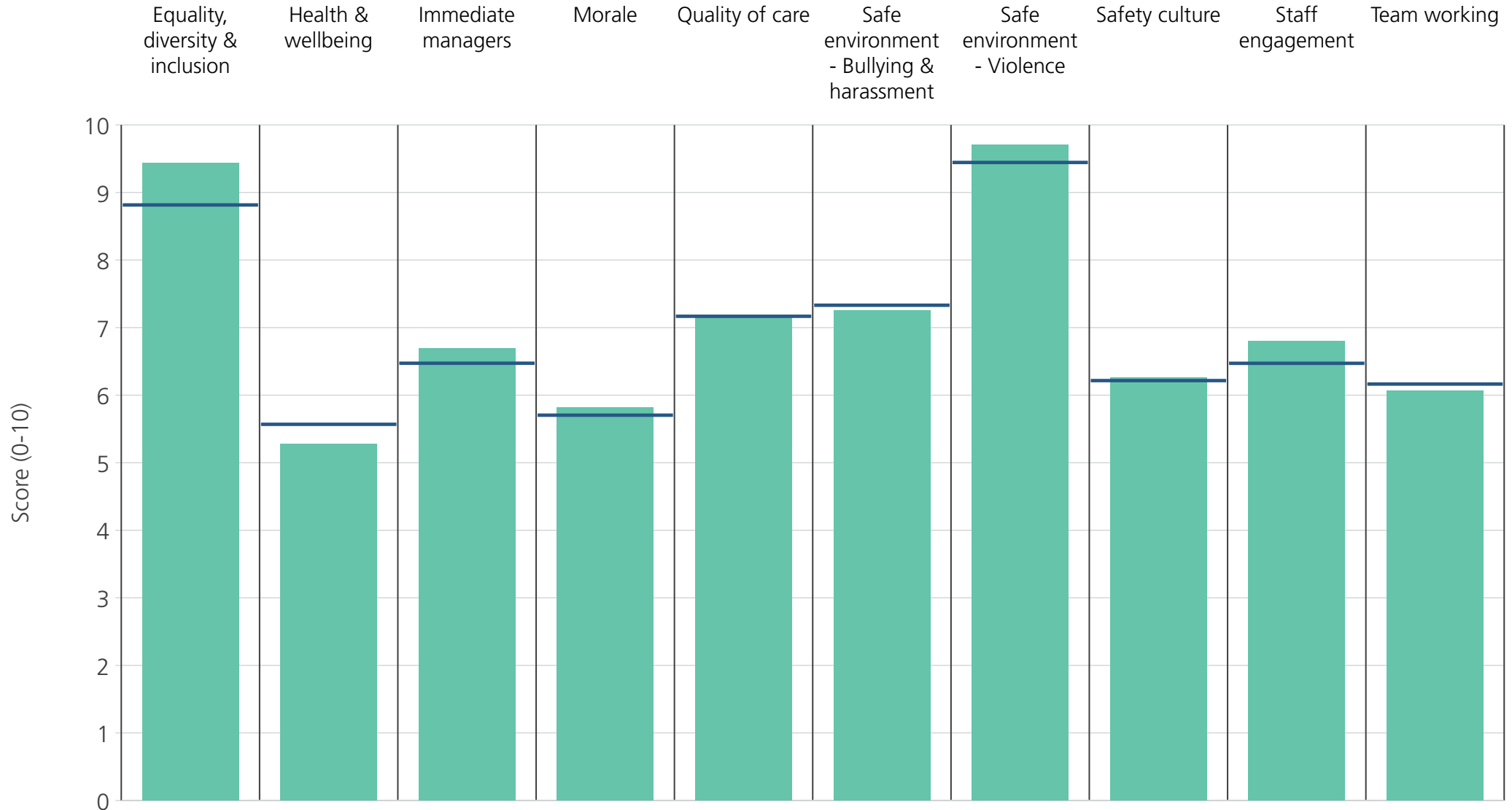
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



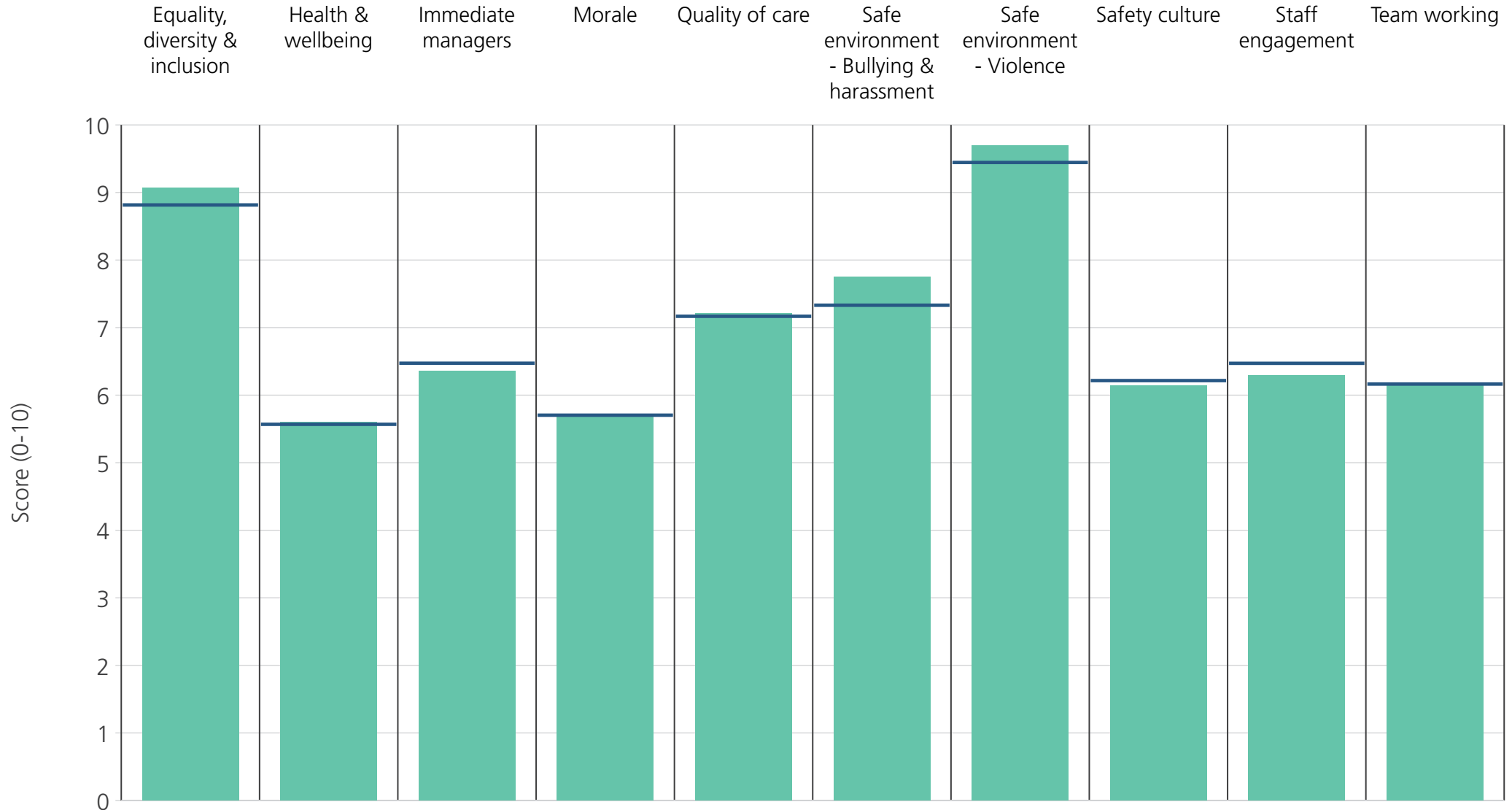
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

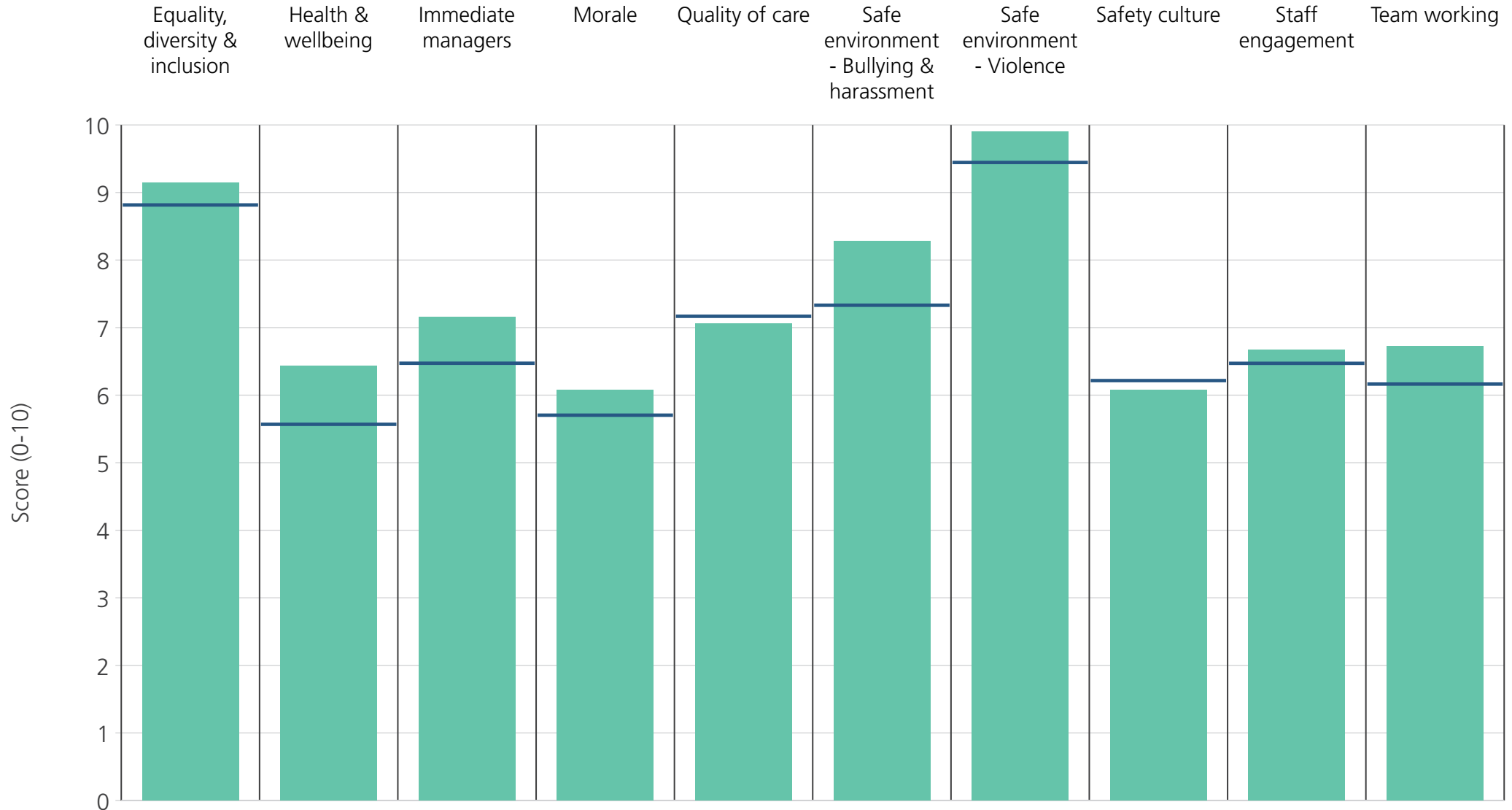
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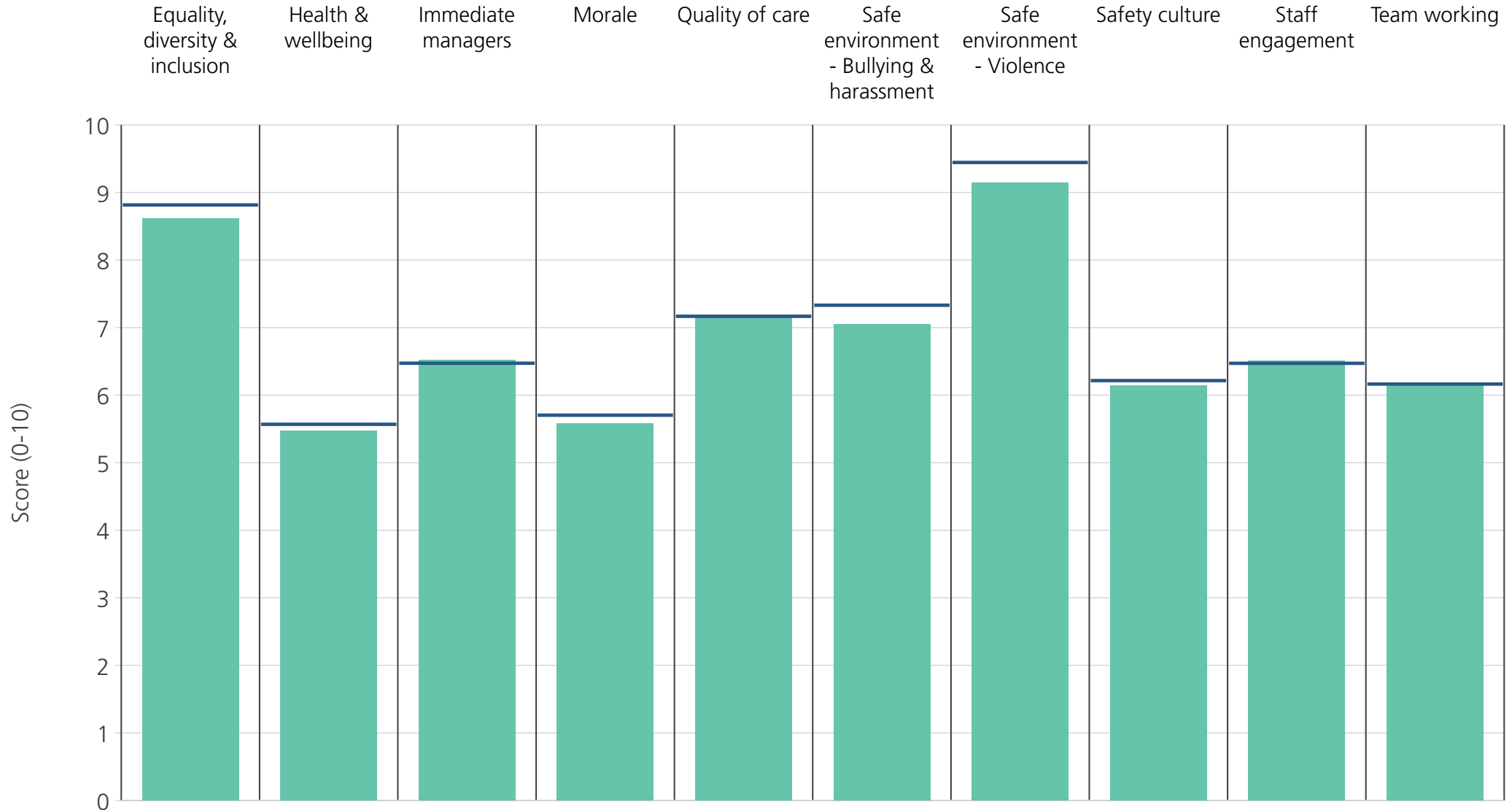
Directorate	9.4	5.3	6.7	5.8	7.1	7.3	9.7	6.3	6.8	6.1
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	113	113	112	113	108	108	113	113	114	112



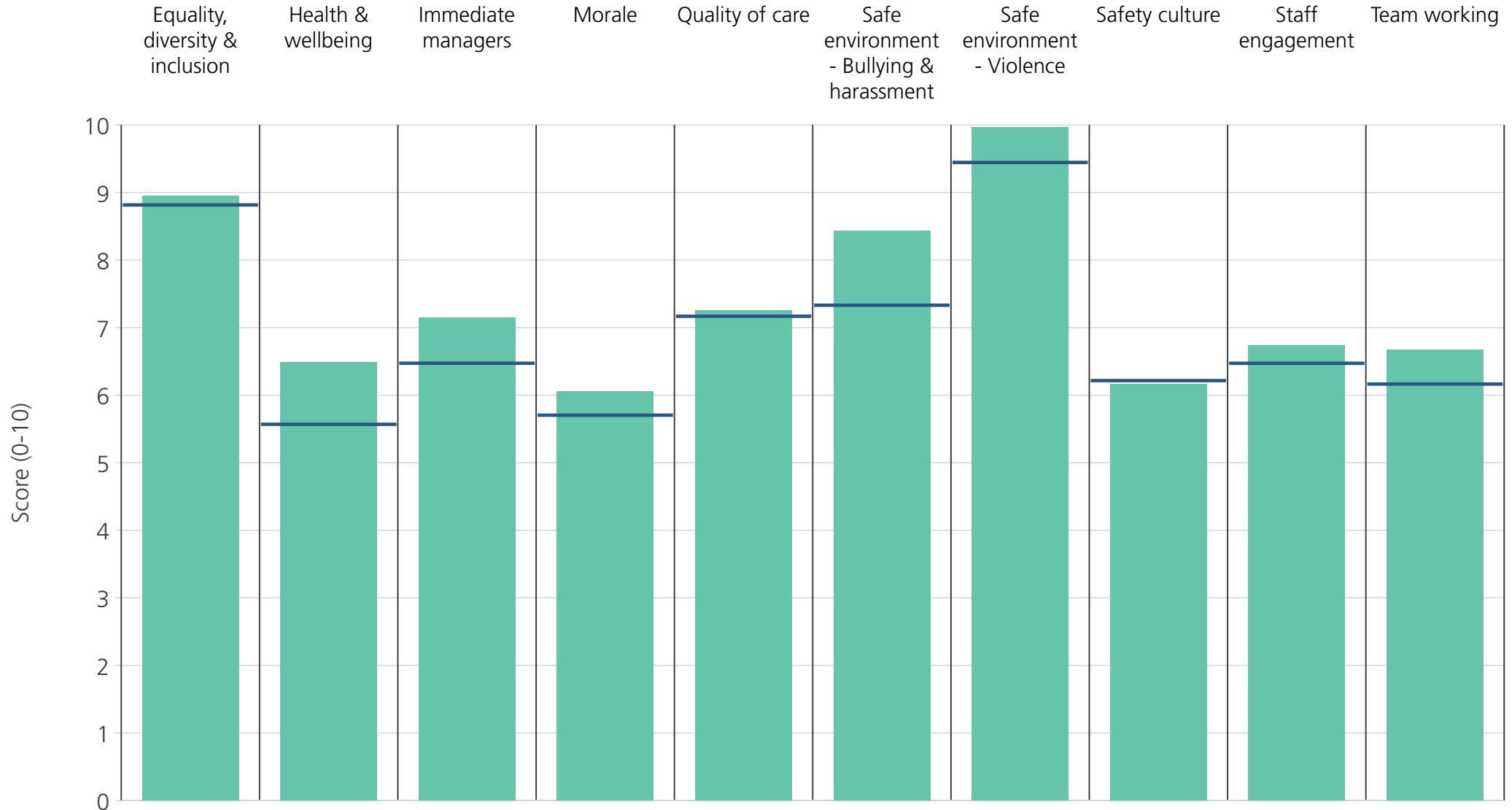
Directorate	9.1	5.6	6.4	5.7	7.2	7.7	9.7	6.1	6.3	6.2
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	847	853	854	838	768	819	849	844	870	861



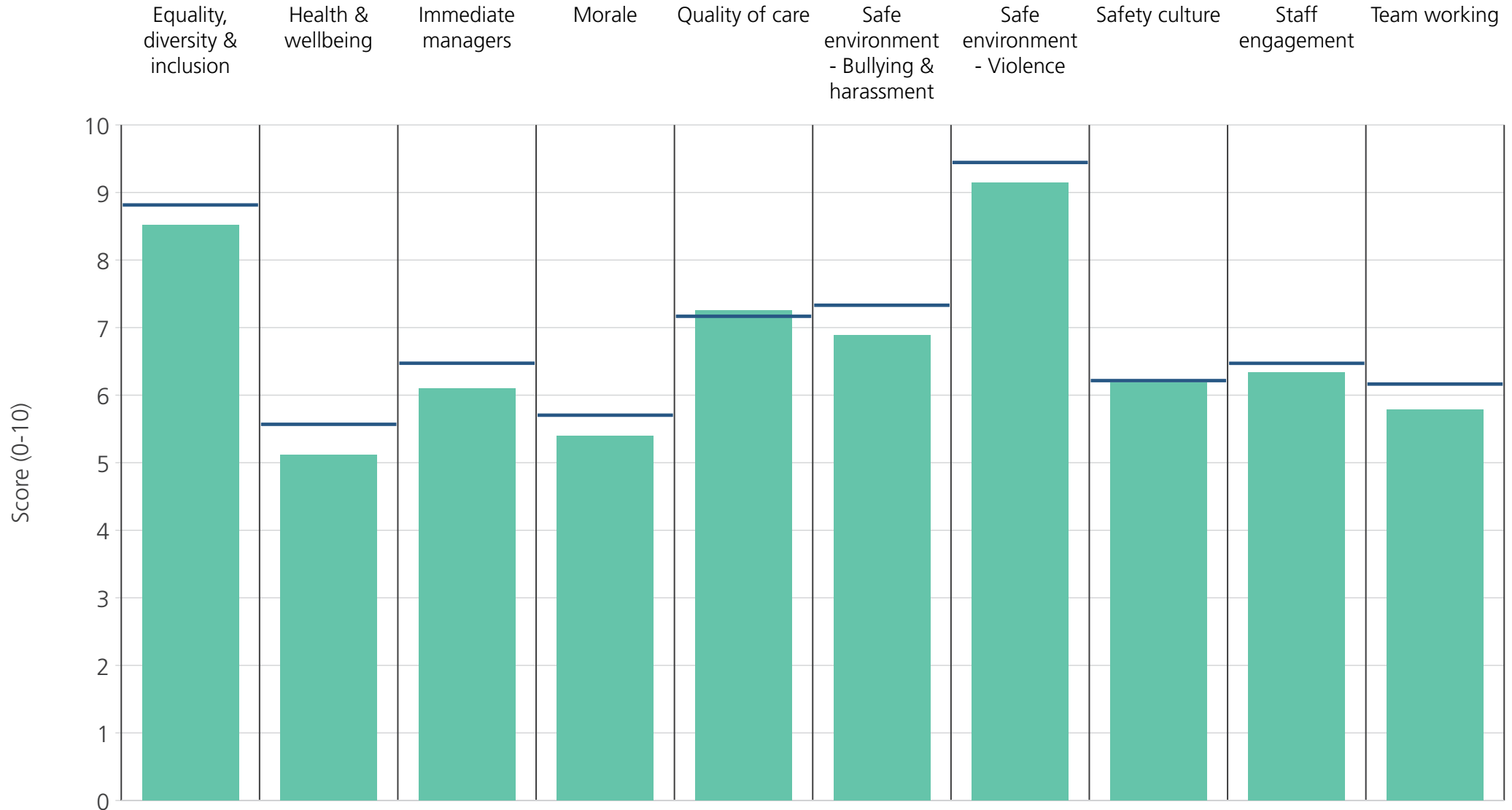
Directorate	9.1	6.4	7.2	6.1	7.1	8.3	9.9	6.1	6.7	6.7
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	322	324	325	319	189	314	324	320	332	330



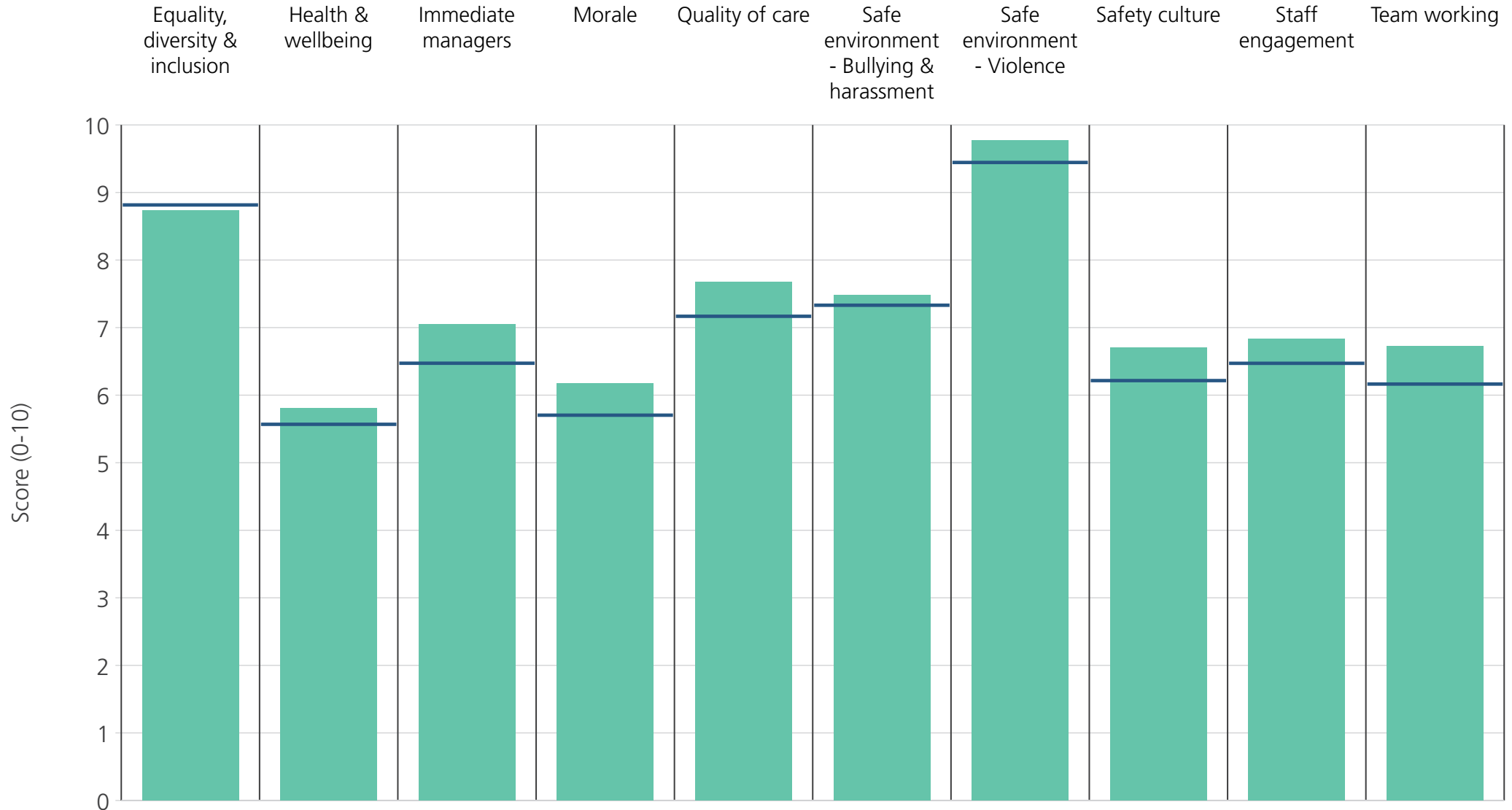
Directorate	8.6	5.5	6.5	5.6	7.2	7.0	9.1	6.1	6.5	6.1
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	594	600	601	588	586	575	600	593	608	603



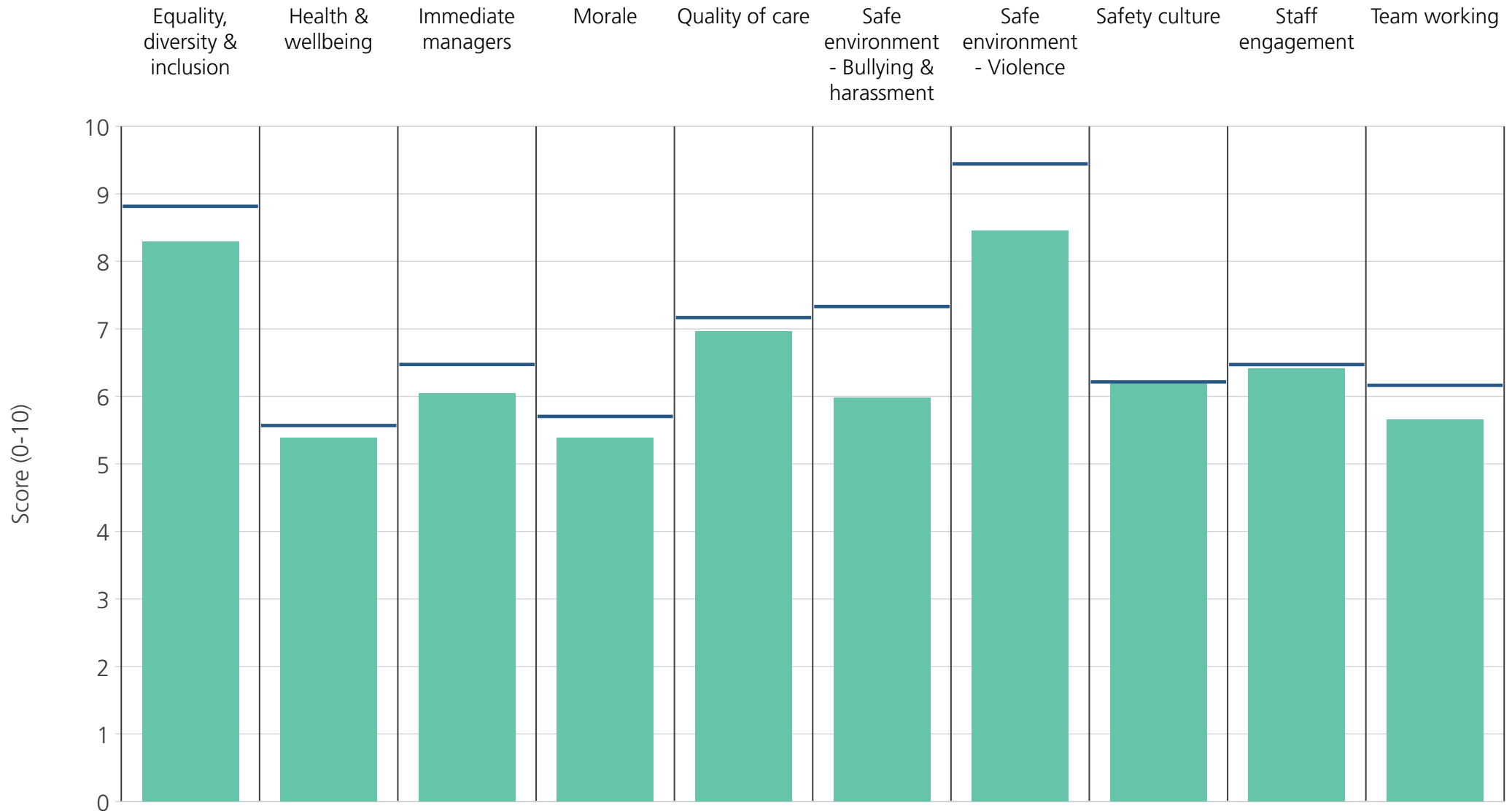
Directorate	8.9	6.5	7.1	6.1	7.3	8.4	10.0	6.2	6.7	6.7
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	88	90	90	88	50	89	90	89	90	90



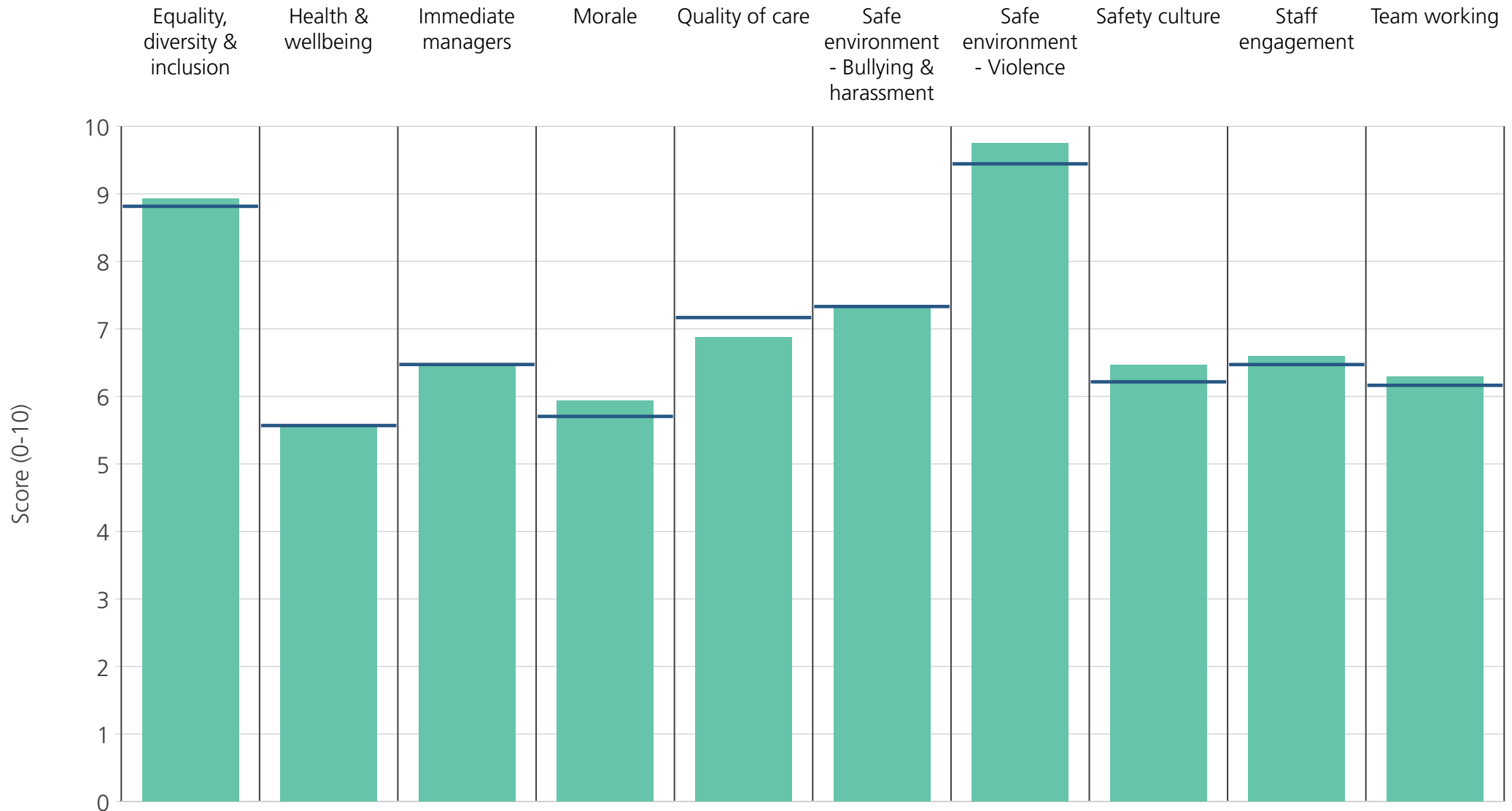
Directorate	8.5	5.1	6.1	5.4	7.2	6.9	9.1	6.2	6.3	5.8
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	624	628	632	611	599	605	628	620	641	634



Directorate	8.7	5.8	7.0	6.2	7.7	7.5	9.8	6.7	6.8	6.7
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	175	175	176	172	172	173	175	172	176	176



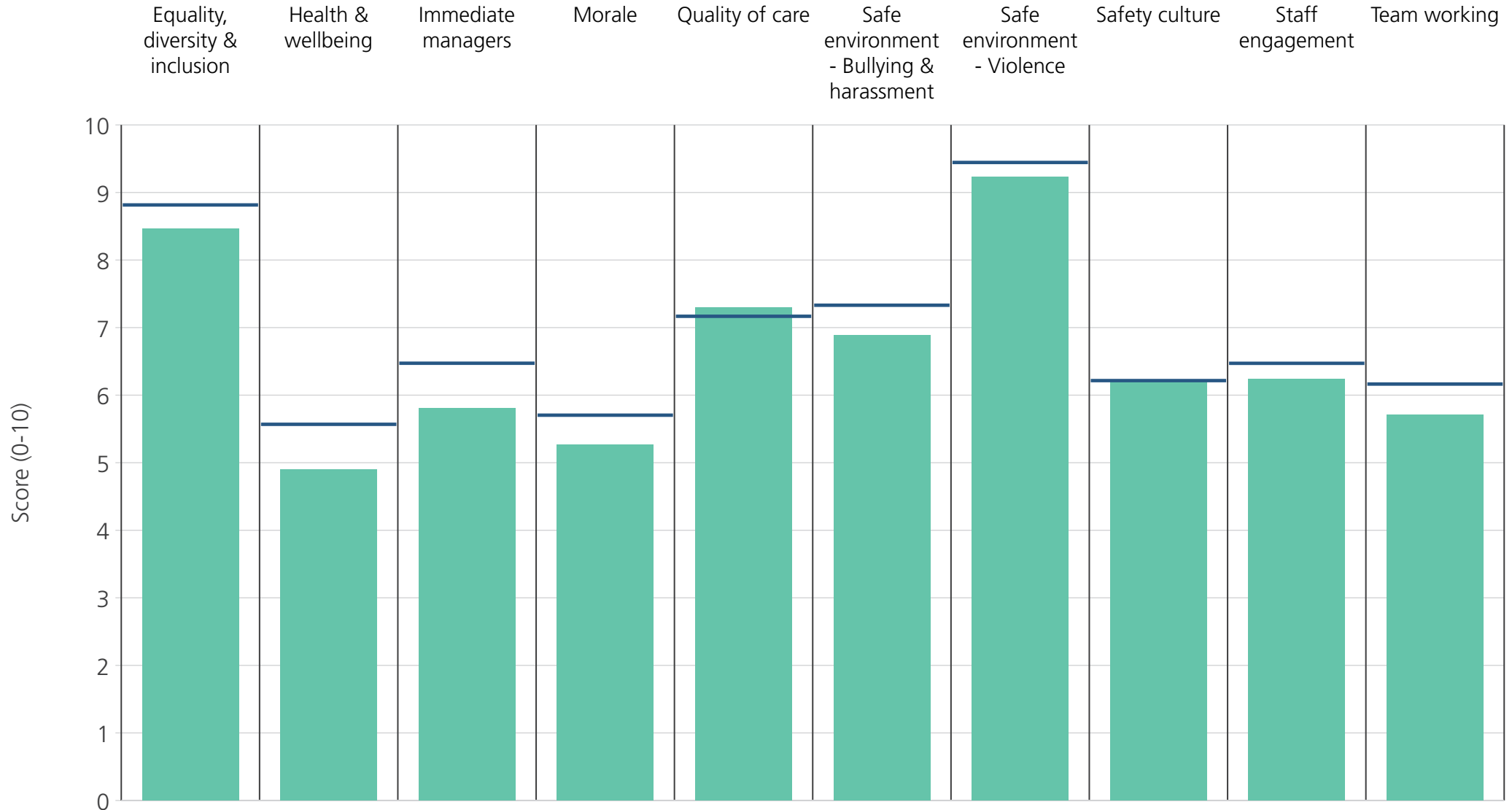
Directorate	8.3	5.4	6.0	5.4	7.0	6.0	8.4	6.2	6.4	5.7
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	243	245	246	235	231	241	243	242	256	252



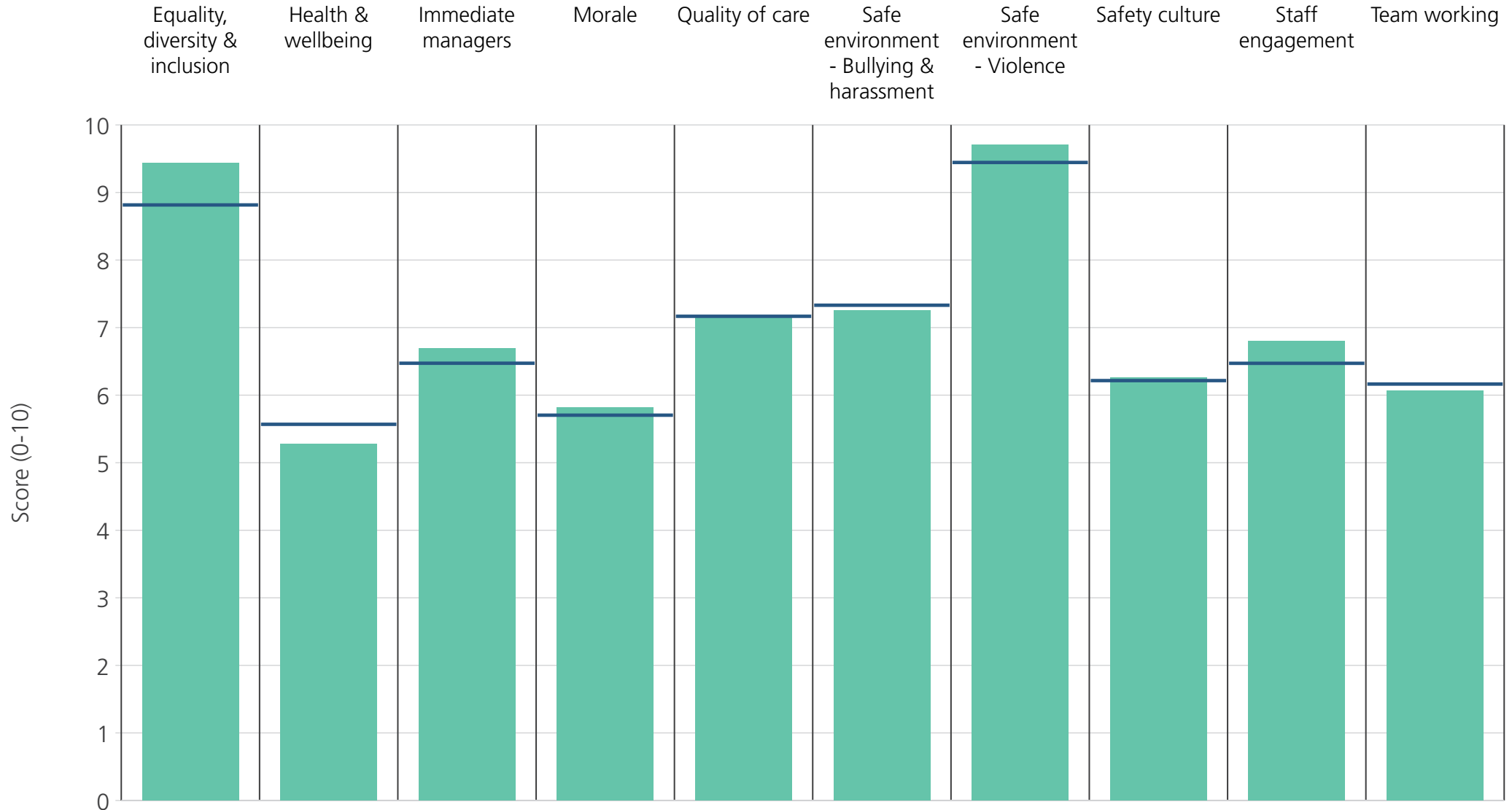
Directorate	8.9	5.5	6.5	5.9	6.9	7.3	9.8	6.5	6.6	6.3
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	376	377	377	369	359	362	377	373	378	377

Directorates 2

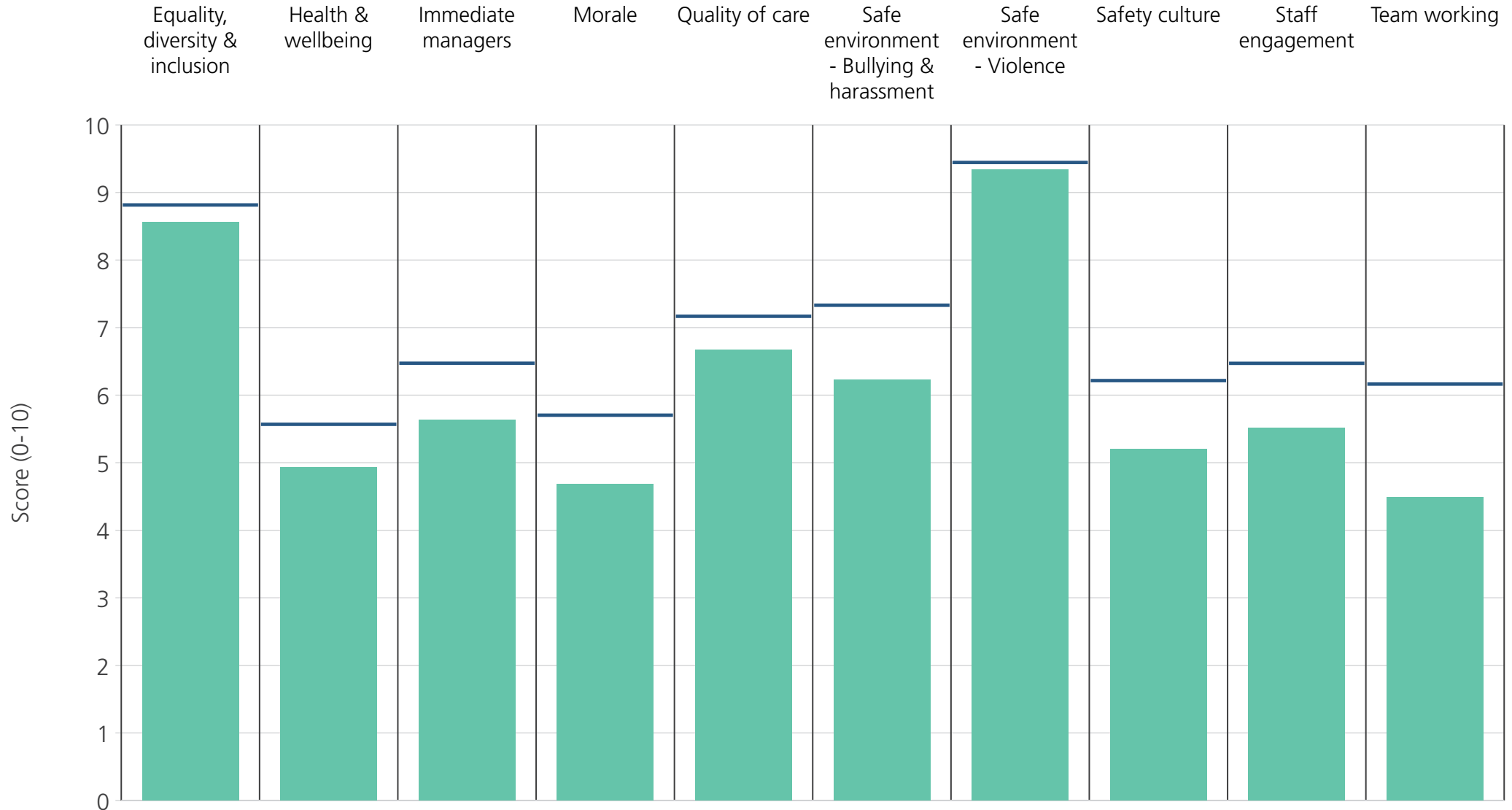
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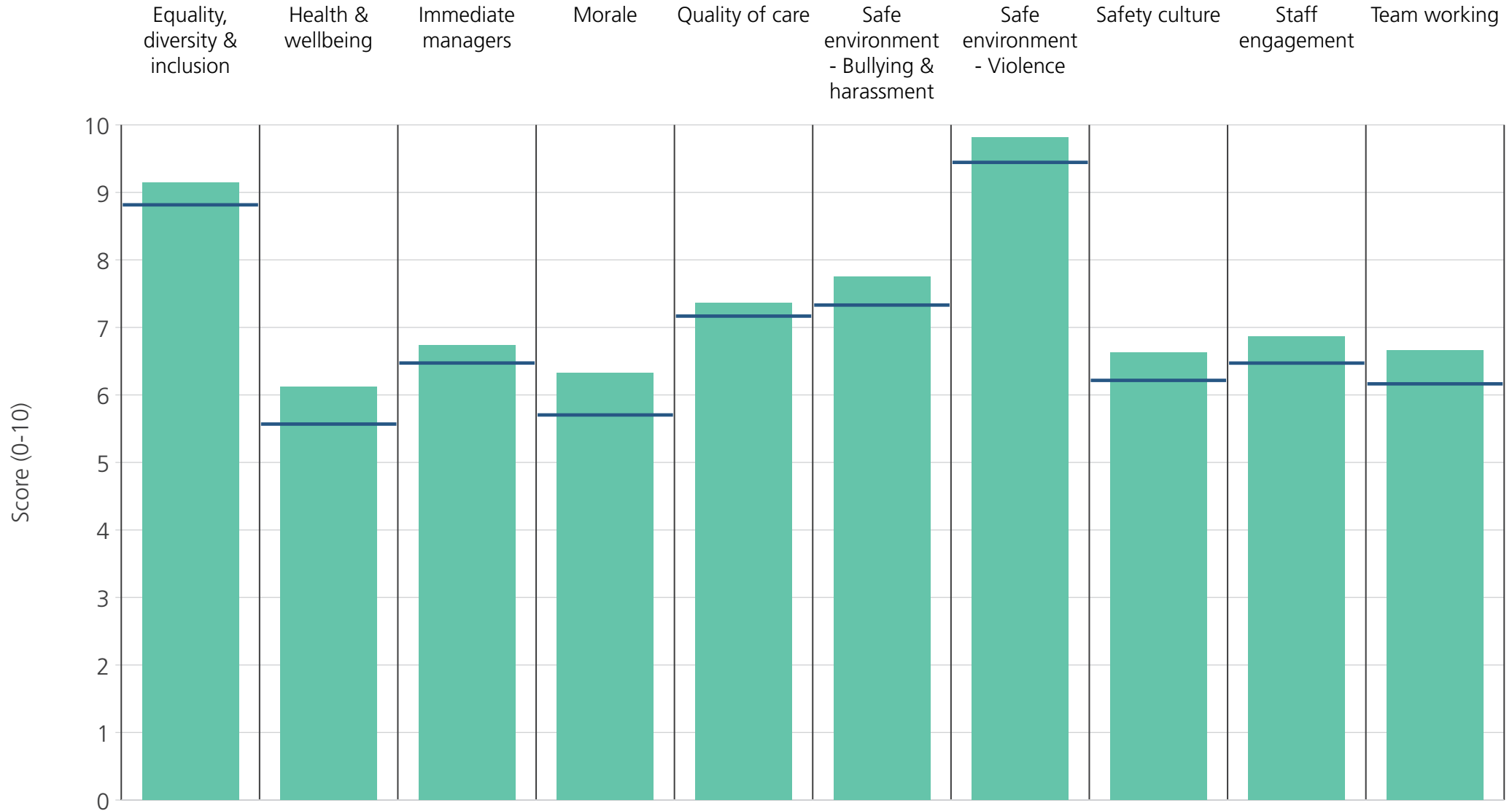
Directorate	8.5	4.9	5.8	5.3	7.3	6.9	9.2	6.2	6.2	5.7
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	339	341	344	335	337	326	341	339	349	346



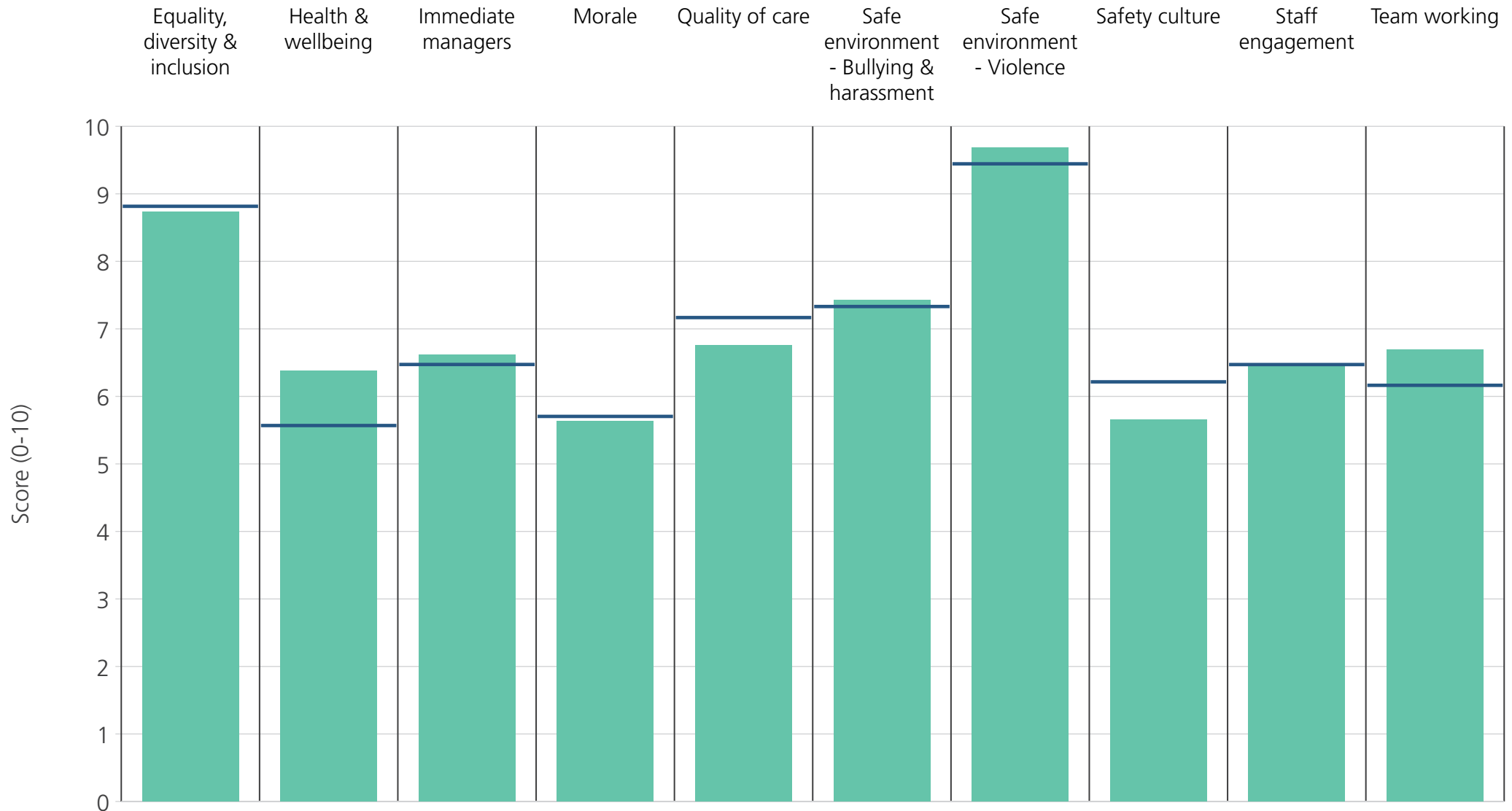
Directorate	9.4	5.3	6.7	5.8	7.1	7.3	9.7	6.3	6.8	6.1
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	113	113	112	113	108	108	113	113	114	112



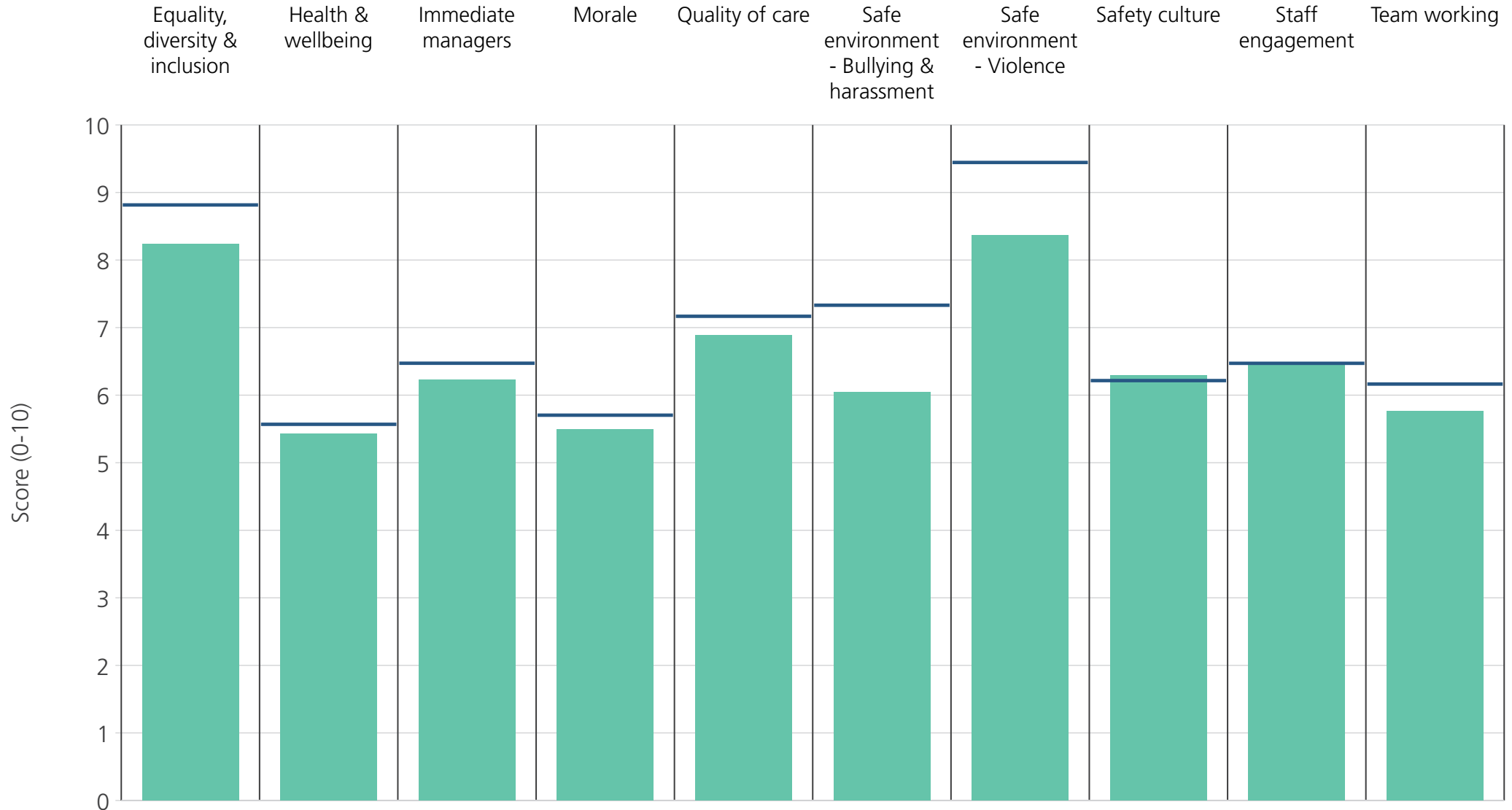
Directorate	8.6	4.9	5.6	4.7	6.7	6.2	9.3	5.2	5.5	4.5
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	45	45	45	45	44	45	45	45	45	44



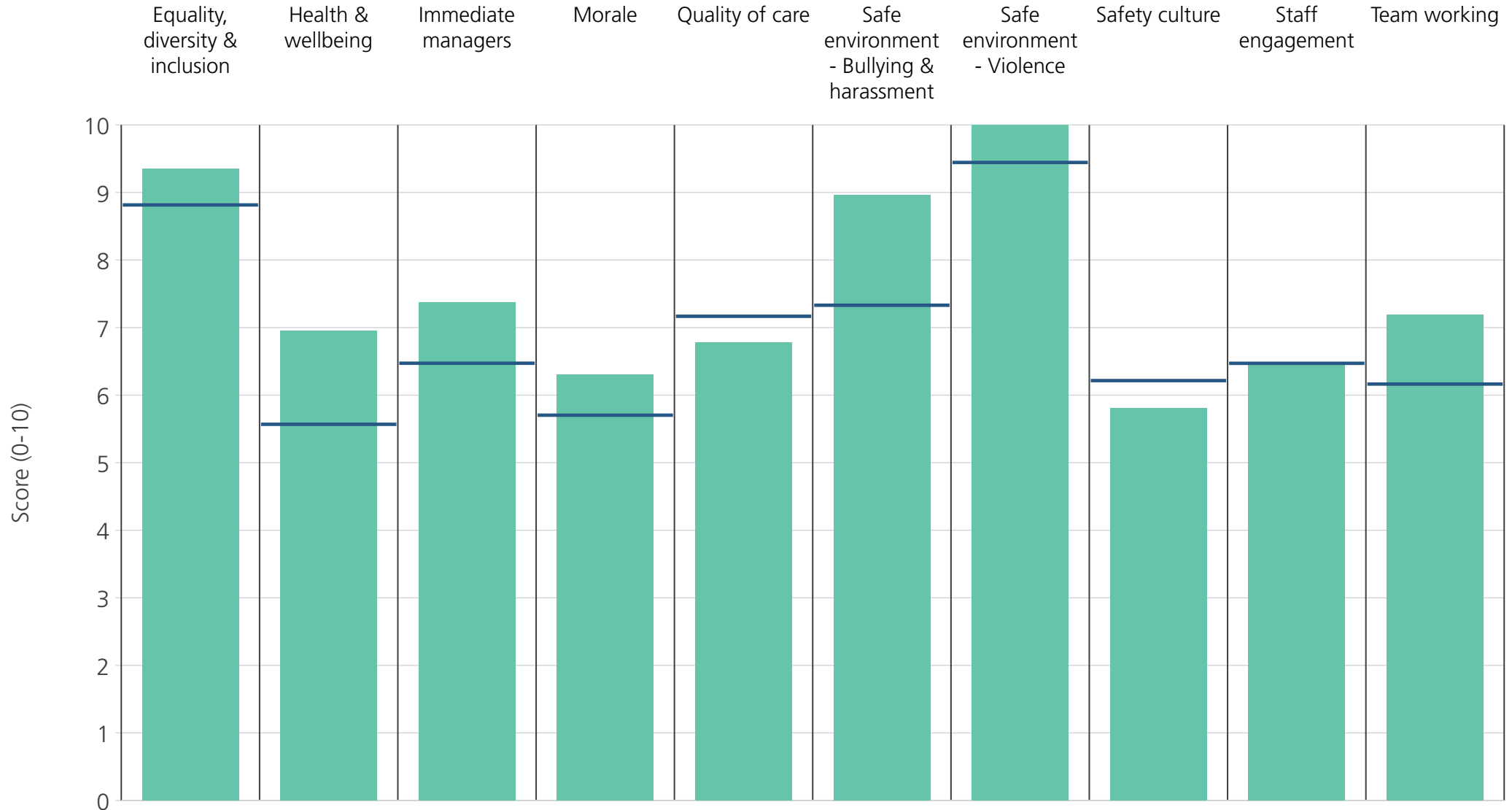
Directorate	9.1	6.1	6.7	6.3	7.4	7.8	9.8	6.6	6.9	6.7
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	198	199	199	194	190	190	199	196	199	199



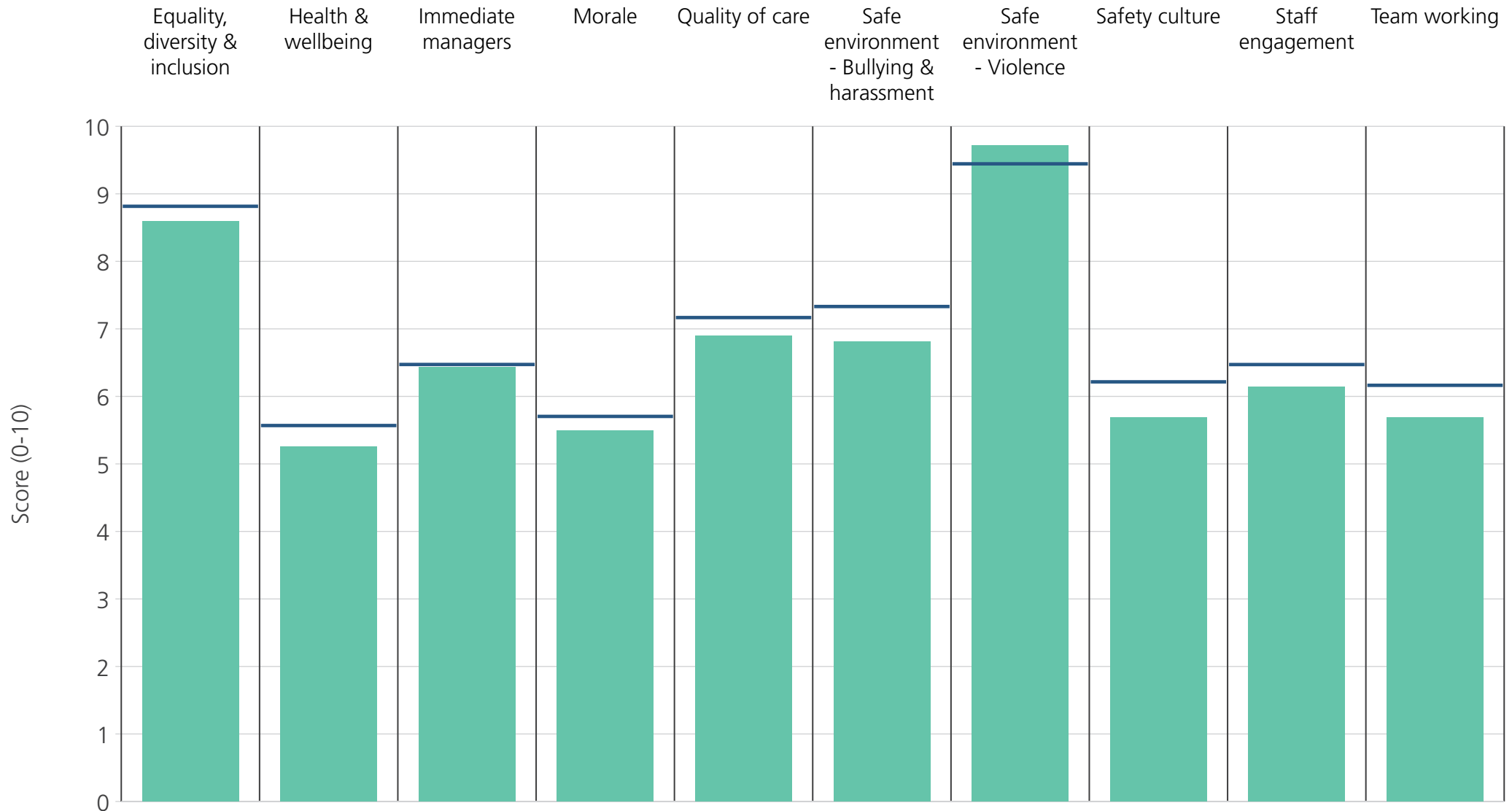
Directorate	8.7	6.4	6.6	5.6	6.8	7.4	9.7	5.7	6.4	6.7
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	64	64	64	63	40	61	64	64	66	65



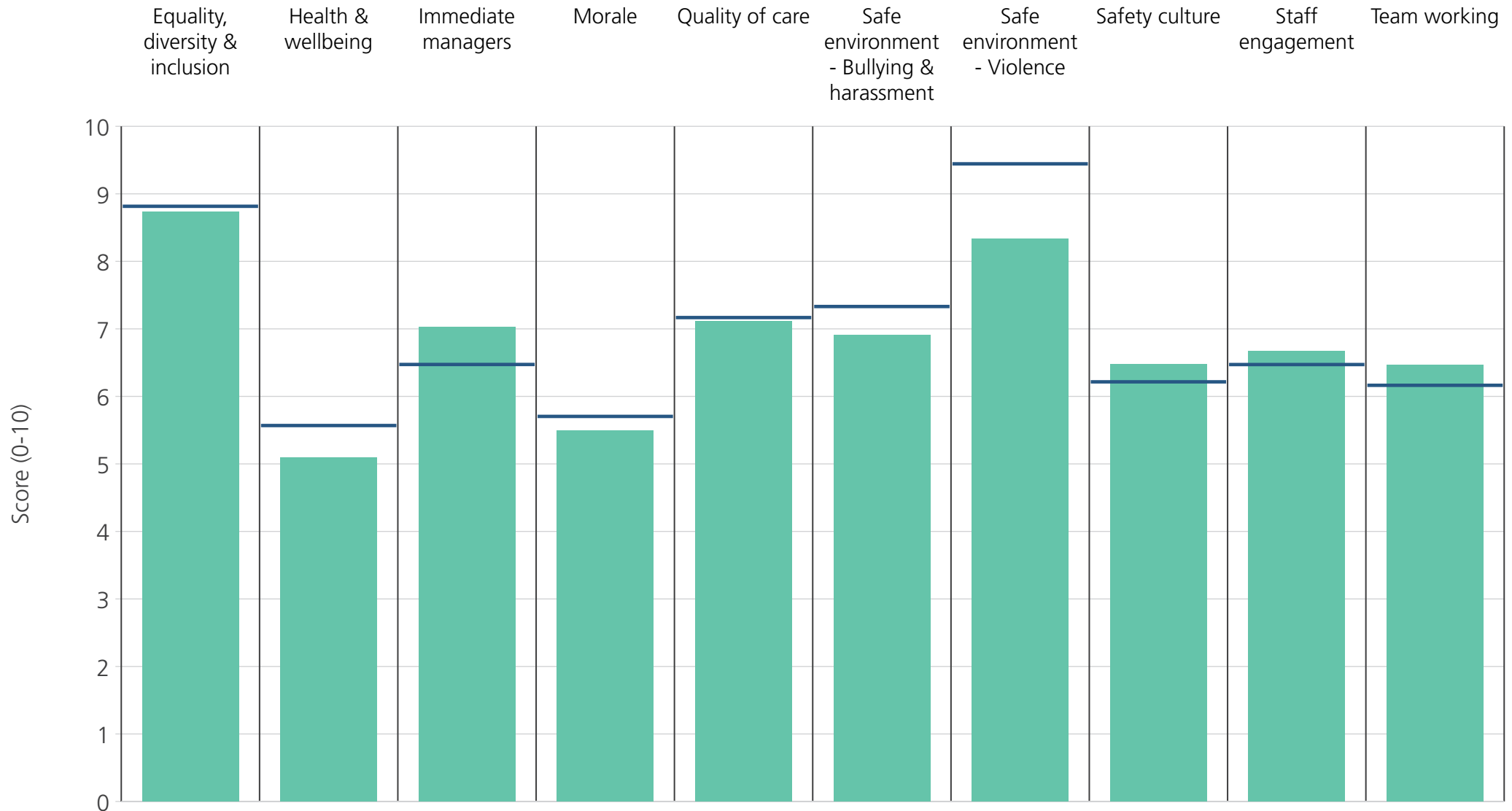
Directorate	8.2	5.4	6.2	5.5	6.9	6.0	8.4	6.3	6.5	5.8
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	223	225	226	215	211	221	223	222	234	231



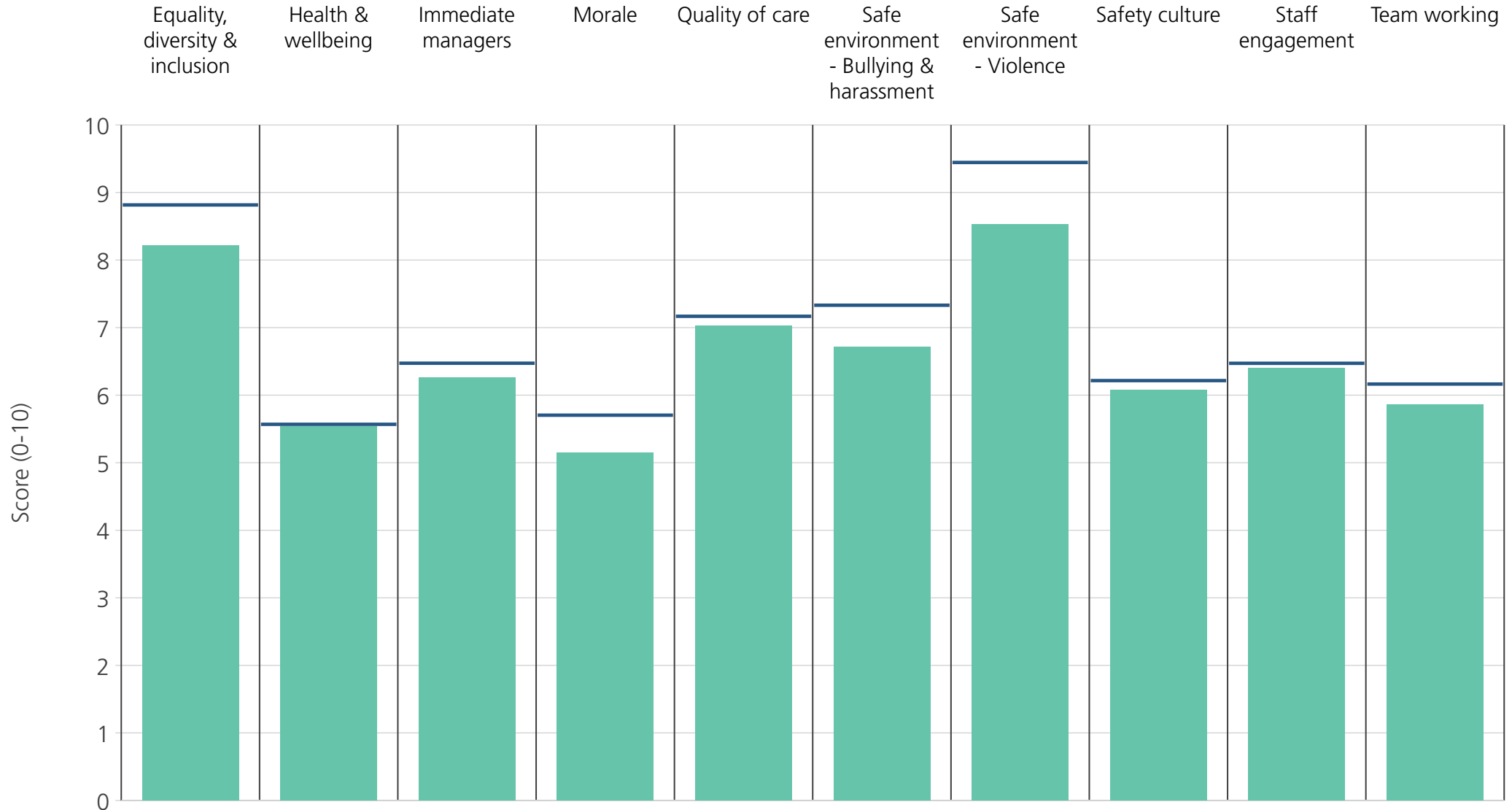
Directorate	9.3	7.0	7.4	6.3	6.8	9.0	10.0	5.8	6.5	7.2
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	75	77	78	75	29	77	77	75	79	79



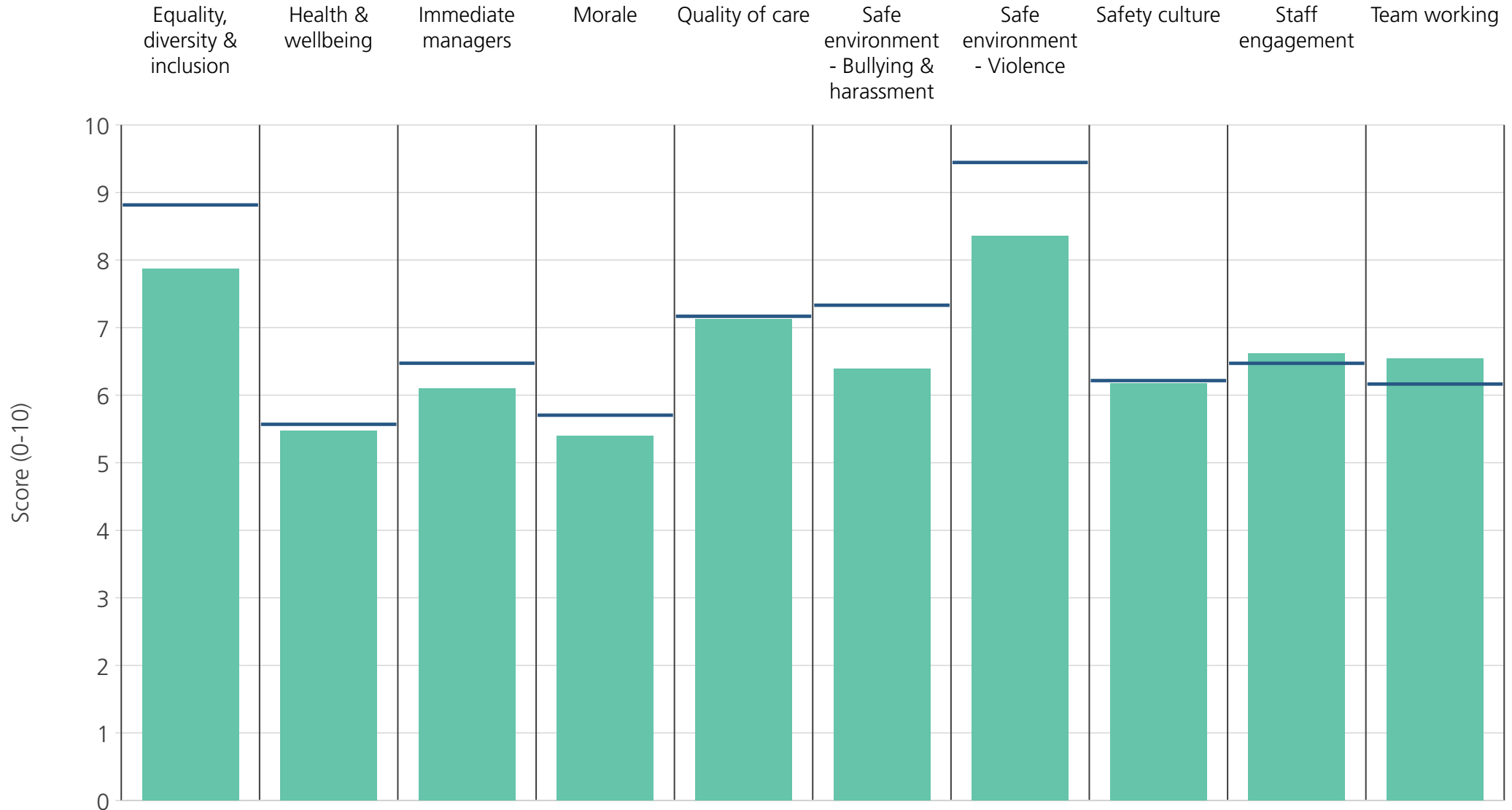
Directorate	8.6	5.3	6.4	5.5	6.9	6.8	9.7	5.7	6.1	5.7
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	71	71	71	71	70	68	71	71	71	71



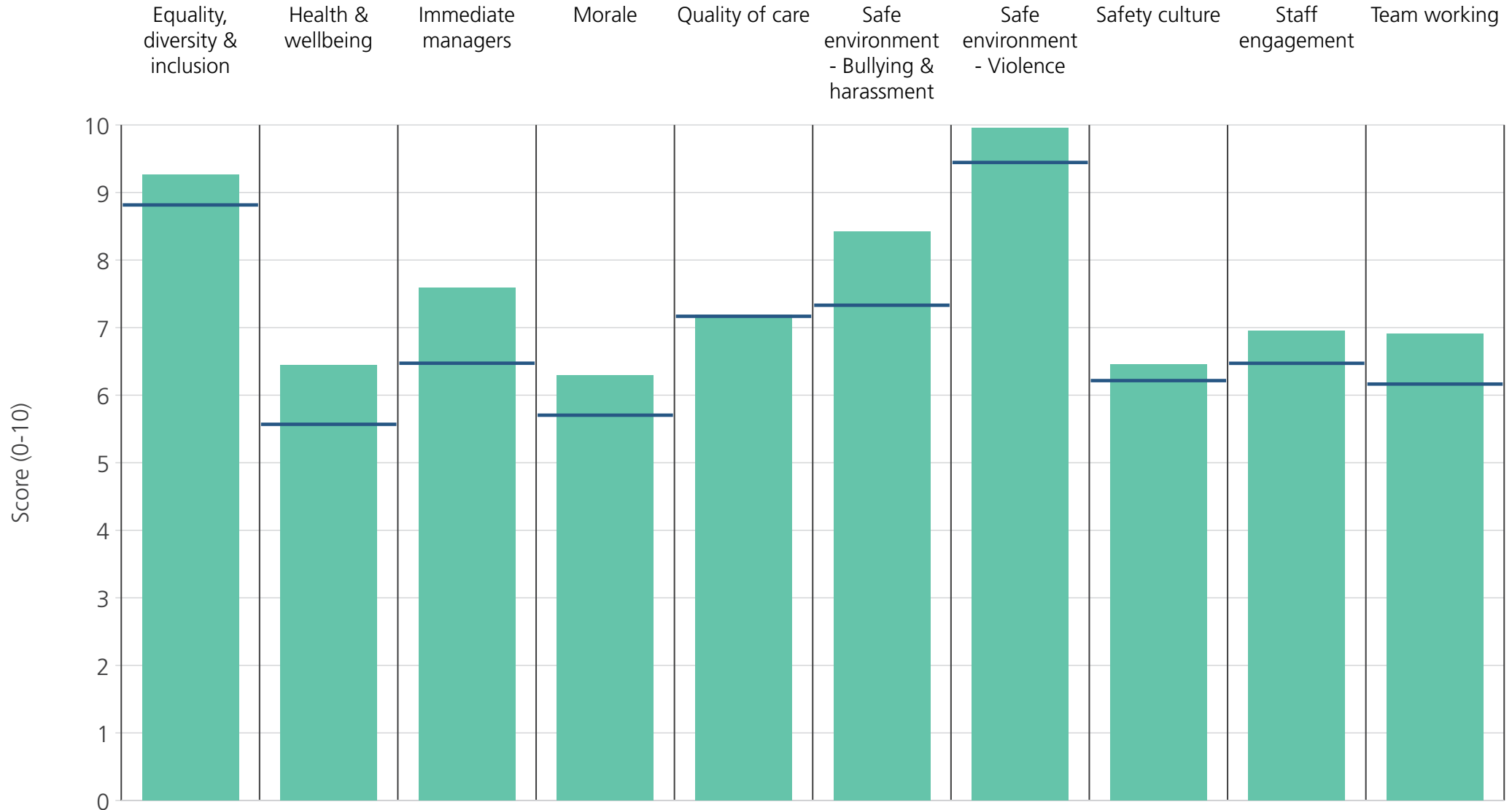
Directorate	8.7	5.1	7.0	5.5	7.1	6.9	8.3	6.5	6.7	6.5
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	99	100	100	95	97	96	100	96	101	100



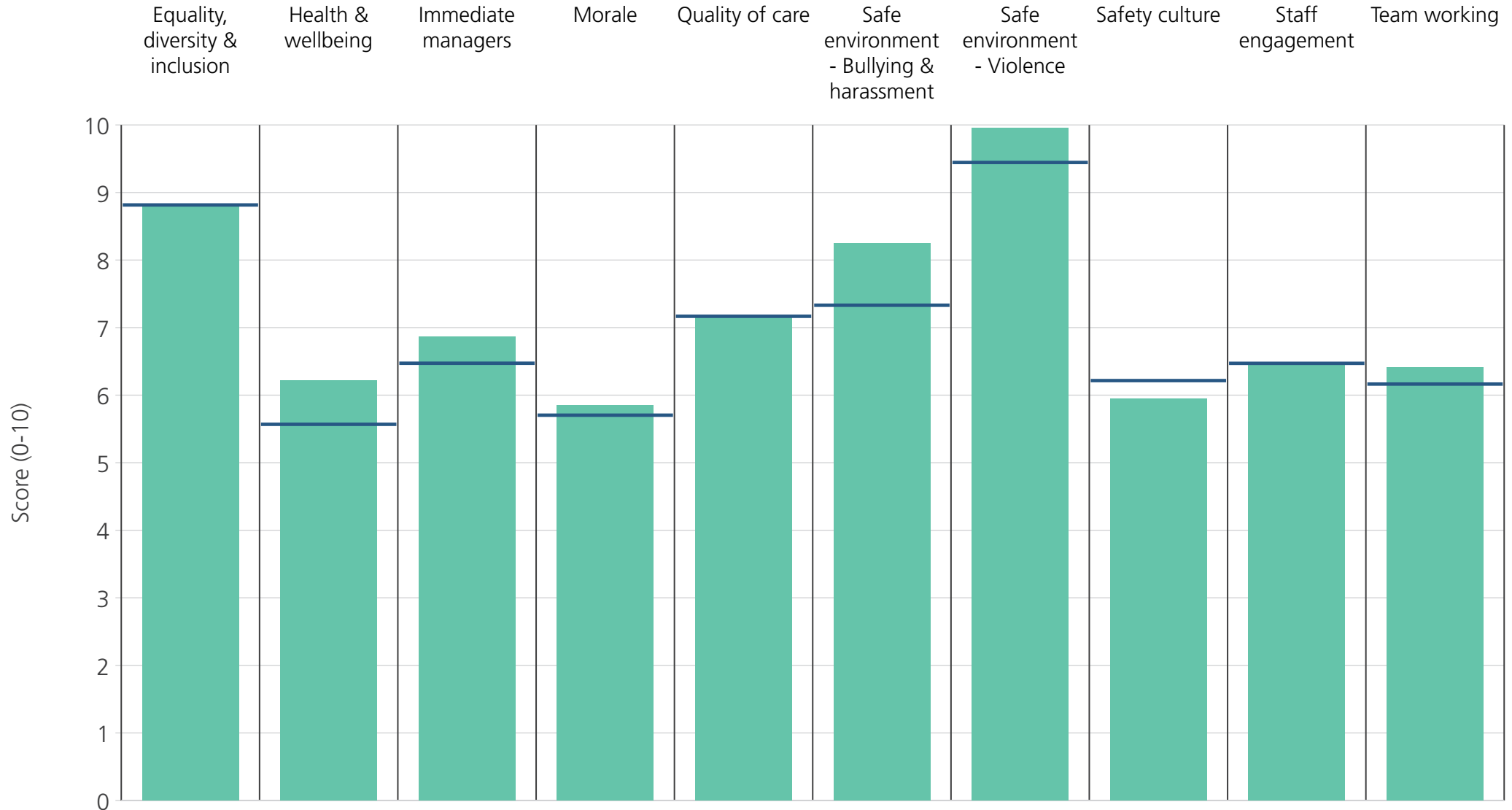
Directorate	8.2	5.5	6.3	5.1	7.0	6.7	8.5	6.1	6.4	5.9
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	75	75	75	70	71	73	75	73	78	77



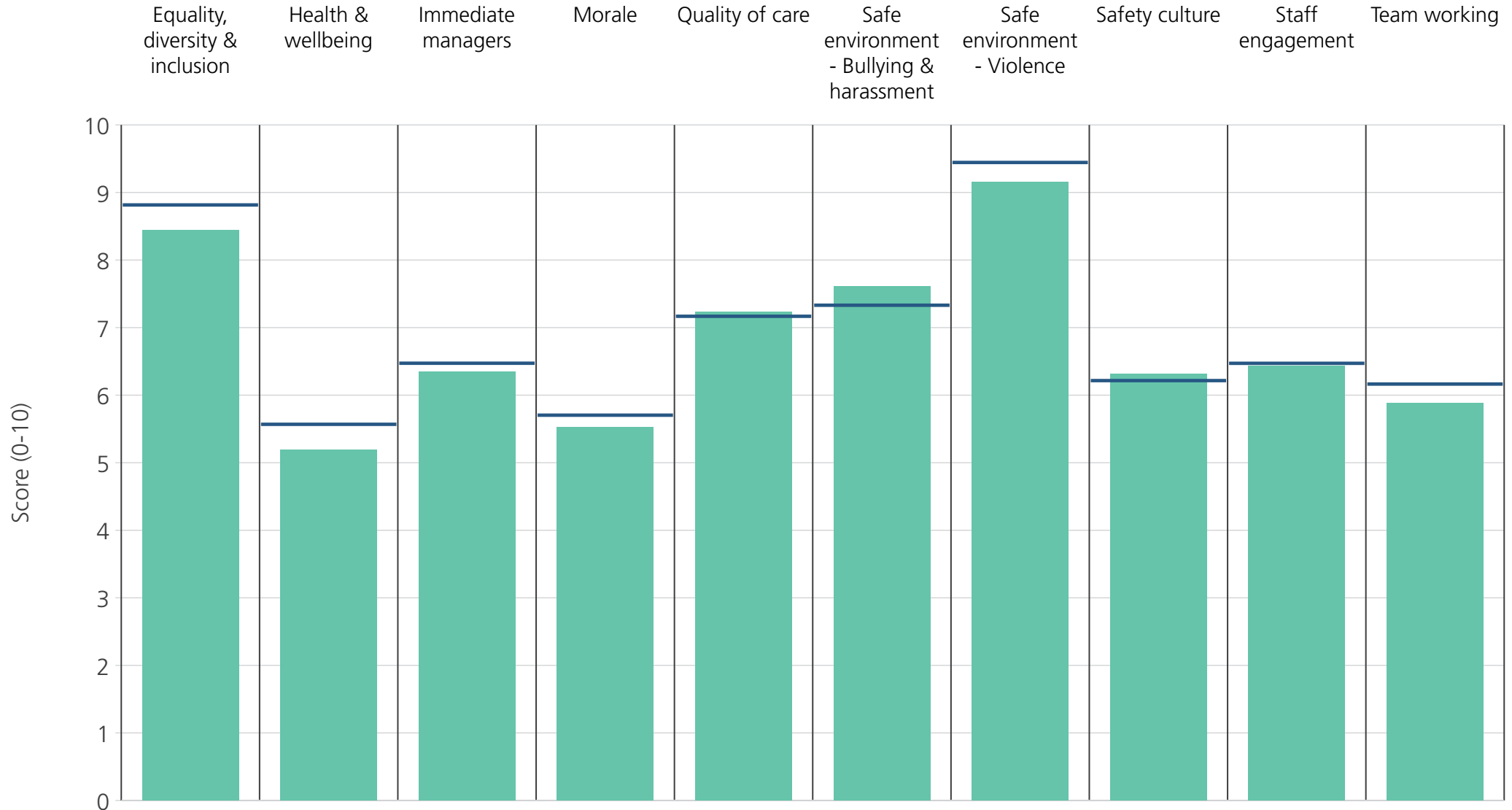
Directorate	7.9	5.5	6.1	5.4	7.1	6.4	8.4	6.2	6.6	6.5
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	85	87	85	84	83	84	87	86	86	86



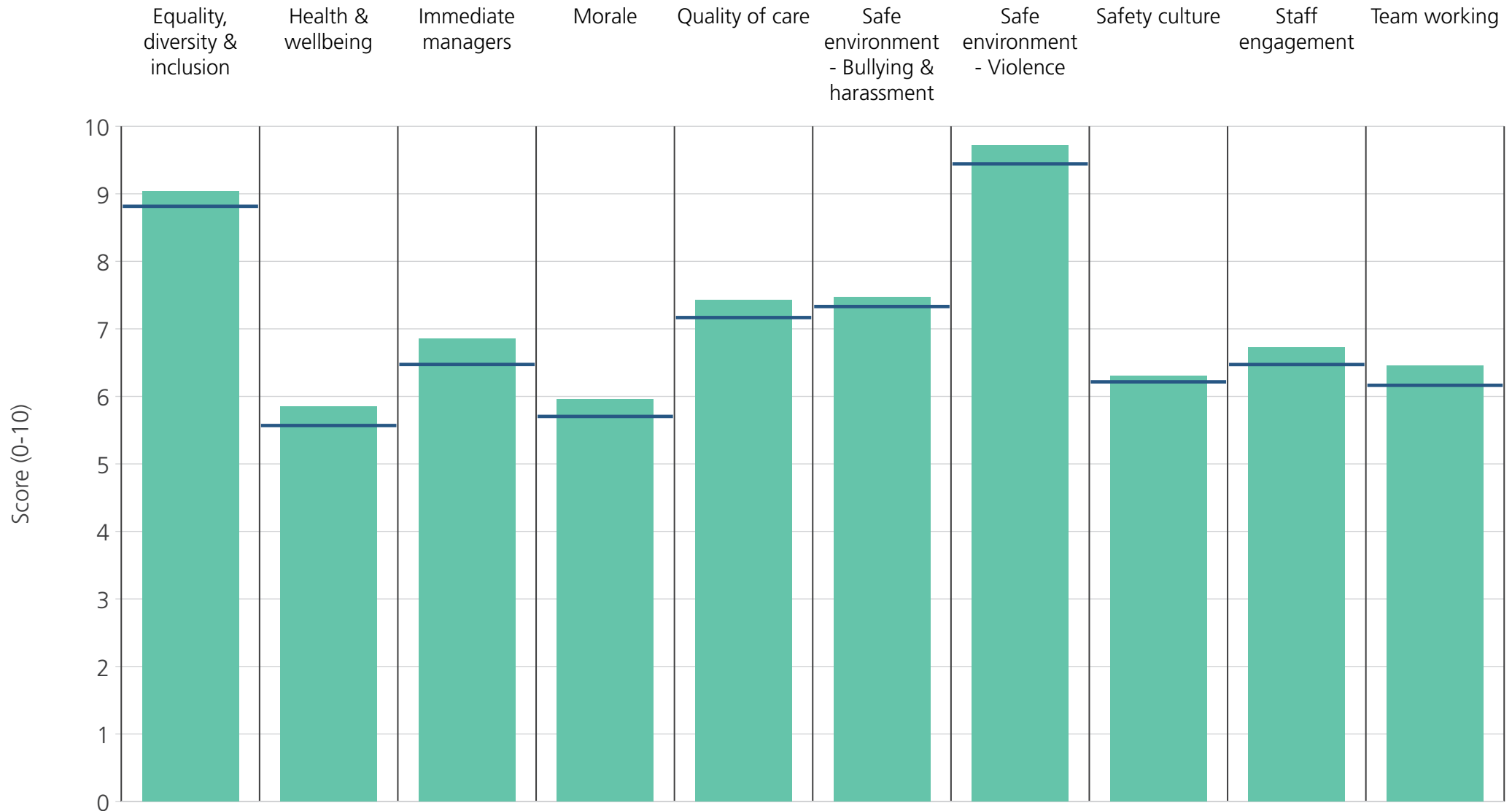
Directorate	9.3	6.4	7.6	6.3	7.2	8.4	10.0	6.5	7.0	6.9
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	79	79	79	79	49	78	79	79	80	80



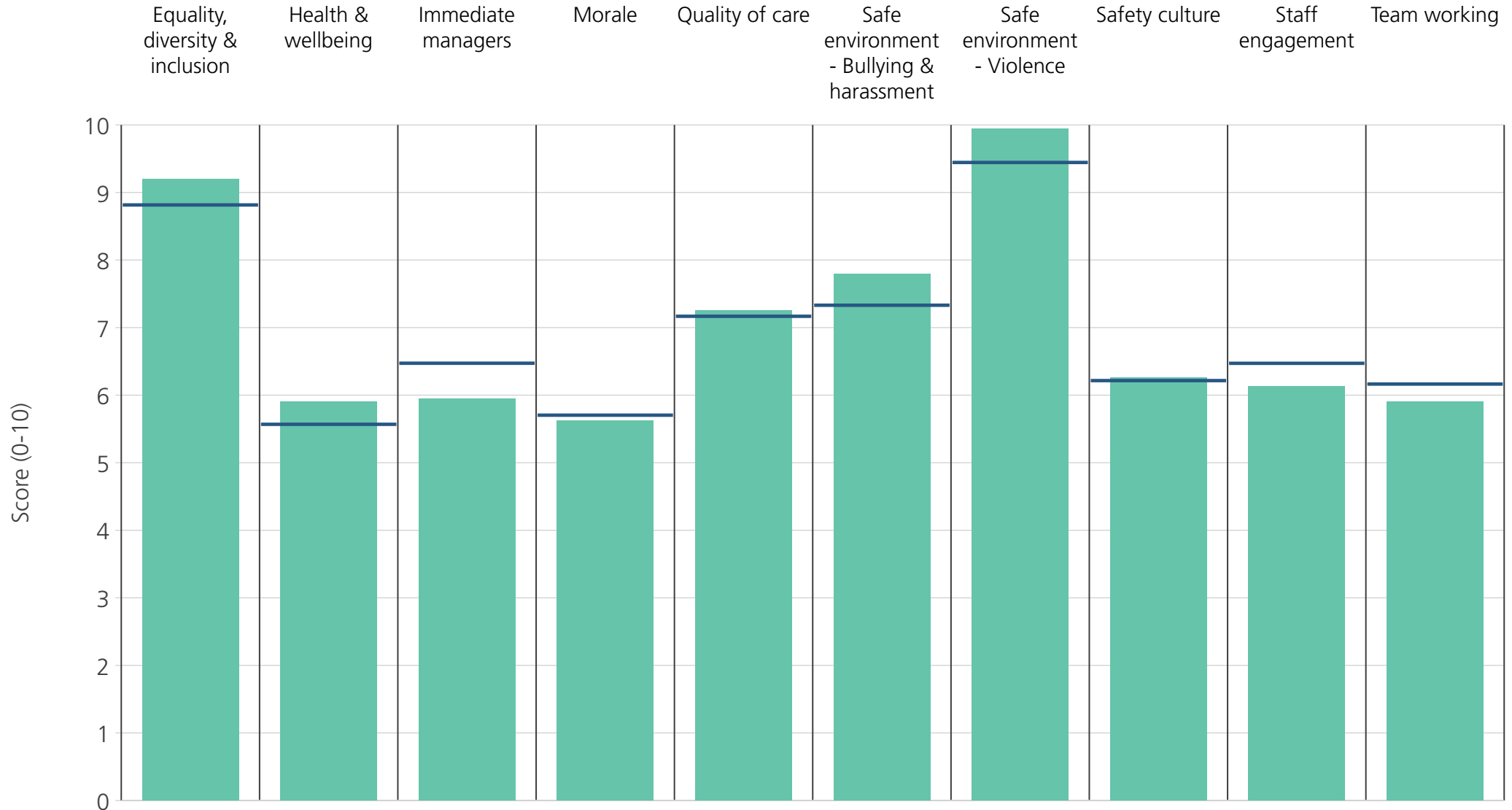
Directorate	8.8	6.2	6.9	5.8	7.2	8.2	10.0	5.9	6.5	6.4
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	77	79	79	77	46	78	79	78	79	79



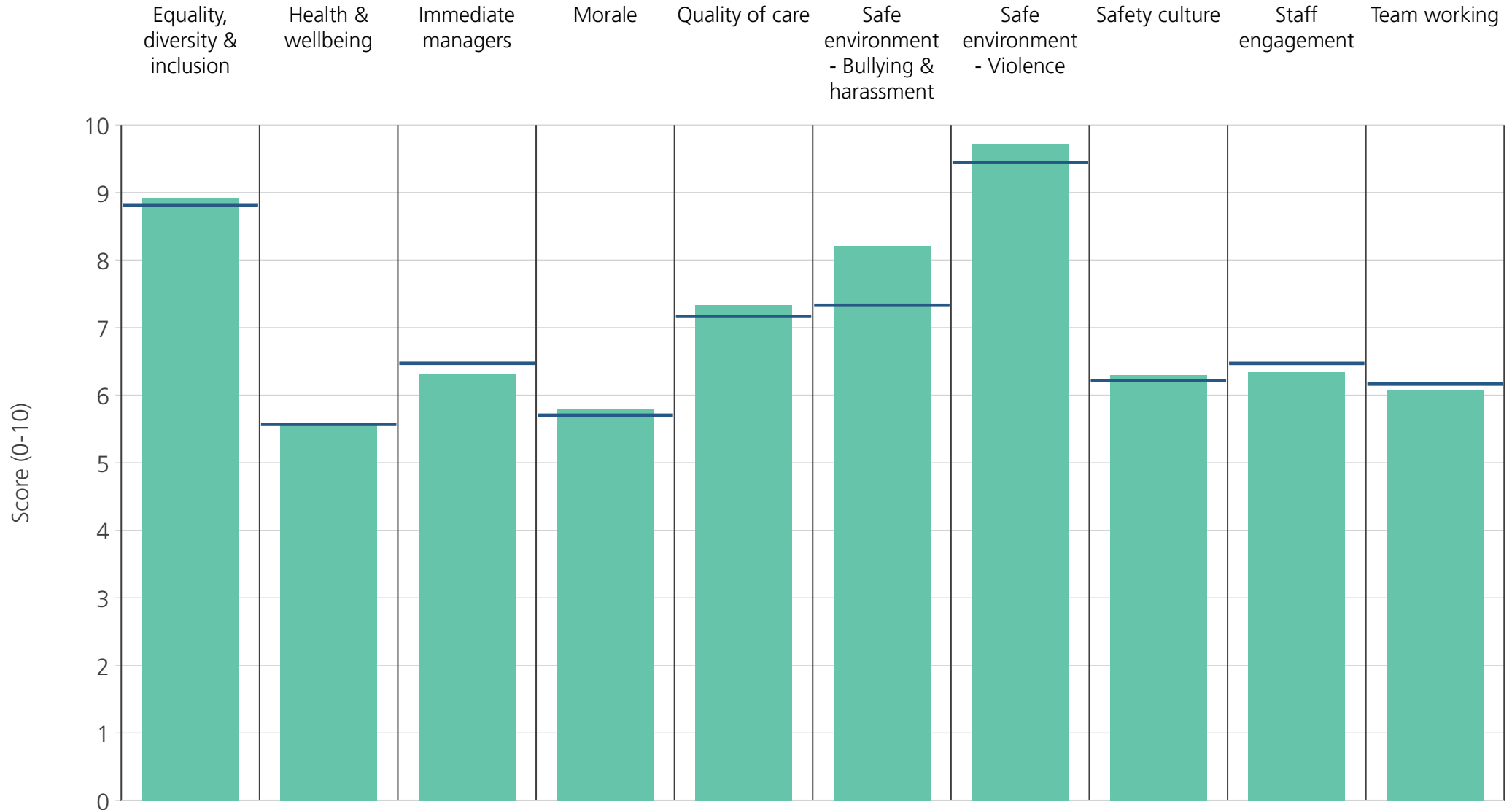
Directorate	8.4	5.2	6.3	5.5	7.2	7.6	9.2	6.3	6.4	5.9
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	59	59	60	58	59	53	59	58	61	61



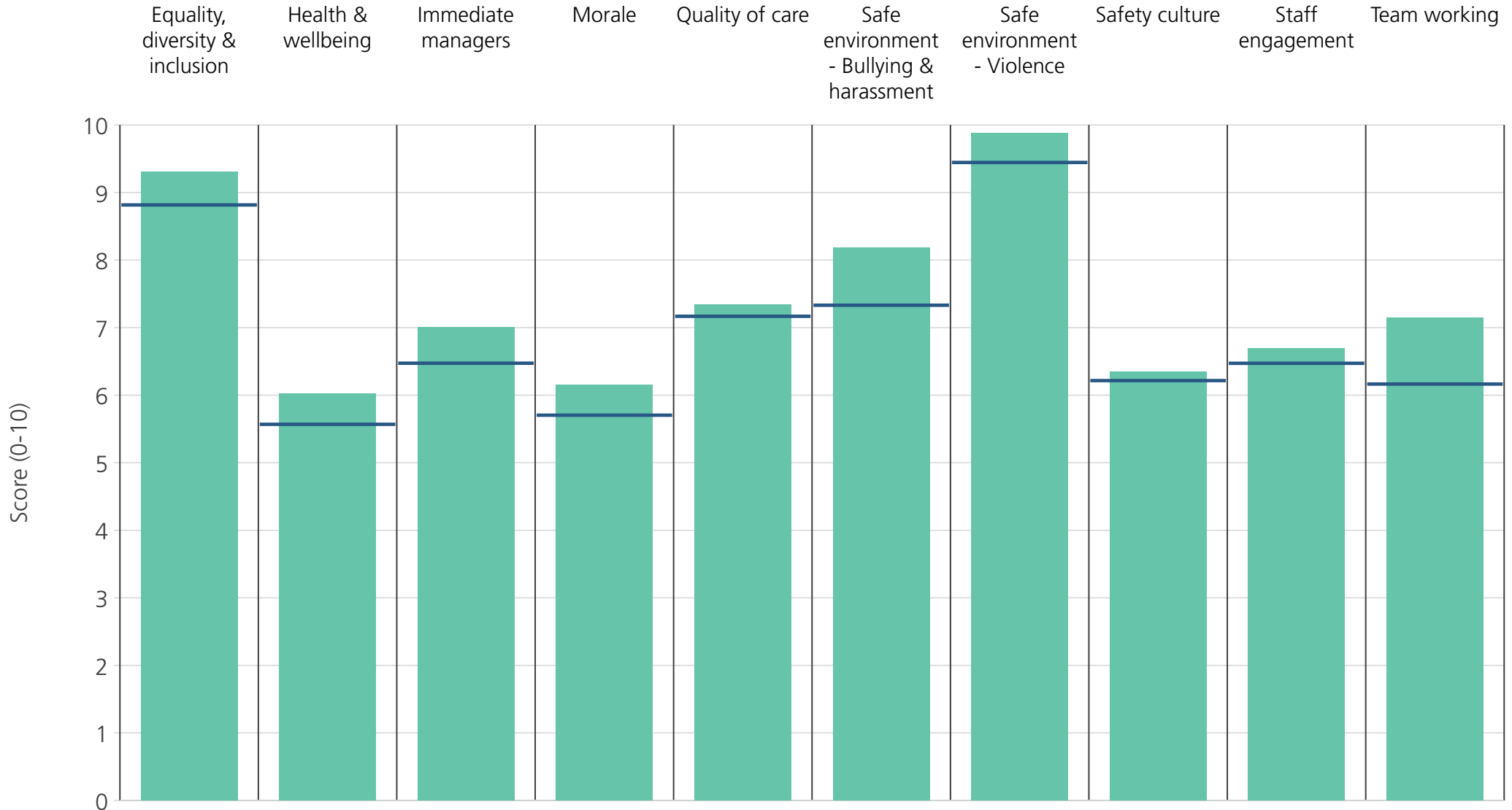
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Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	529	531	532	520	459	515	531	521	538	534



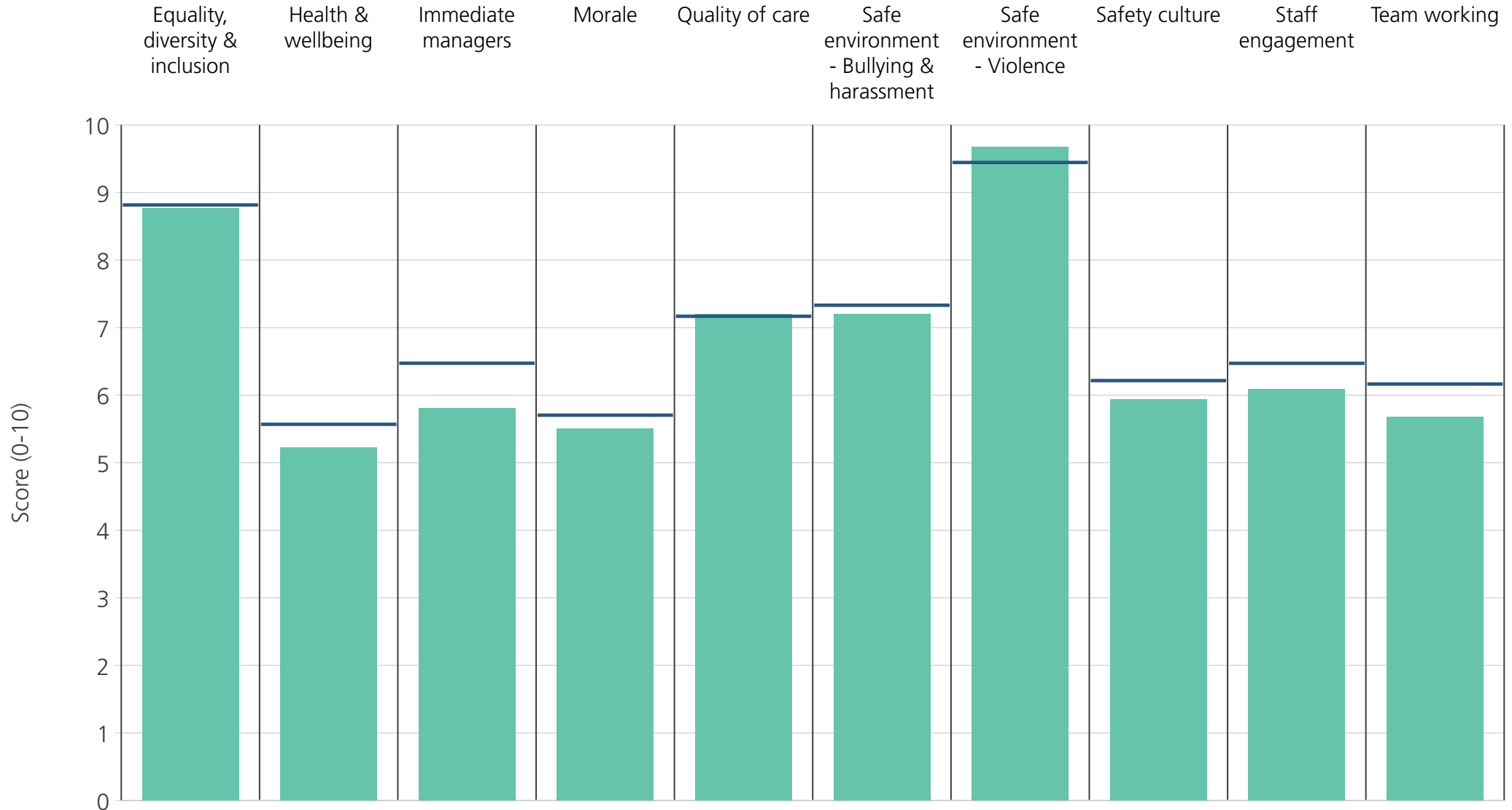
Directorate	9.2	5.9	5.9	5.6	7.3	7.8	9.9	6.3	6.1	5.9
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	171	172	172	168	130	167	172	169	176	174



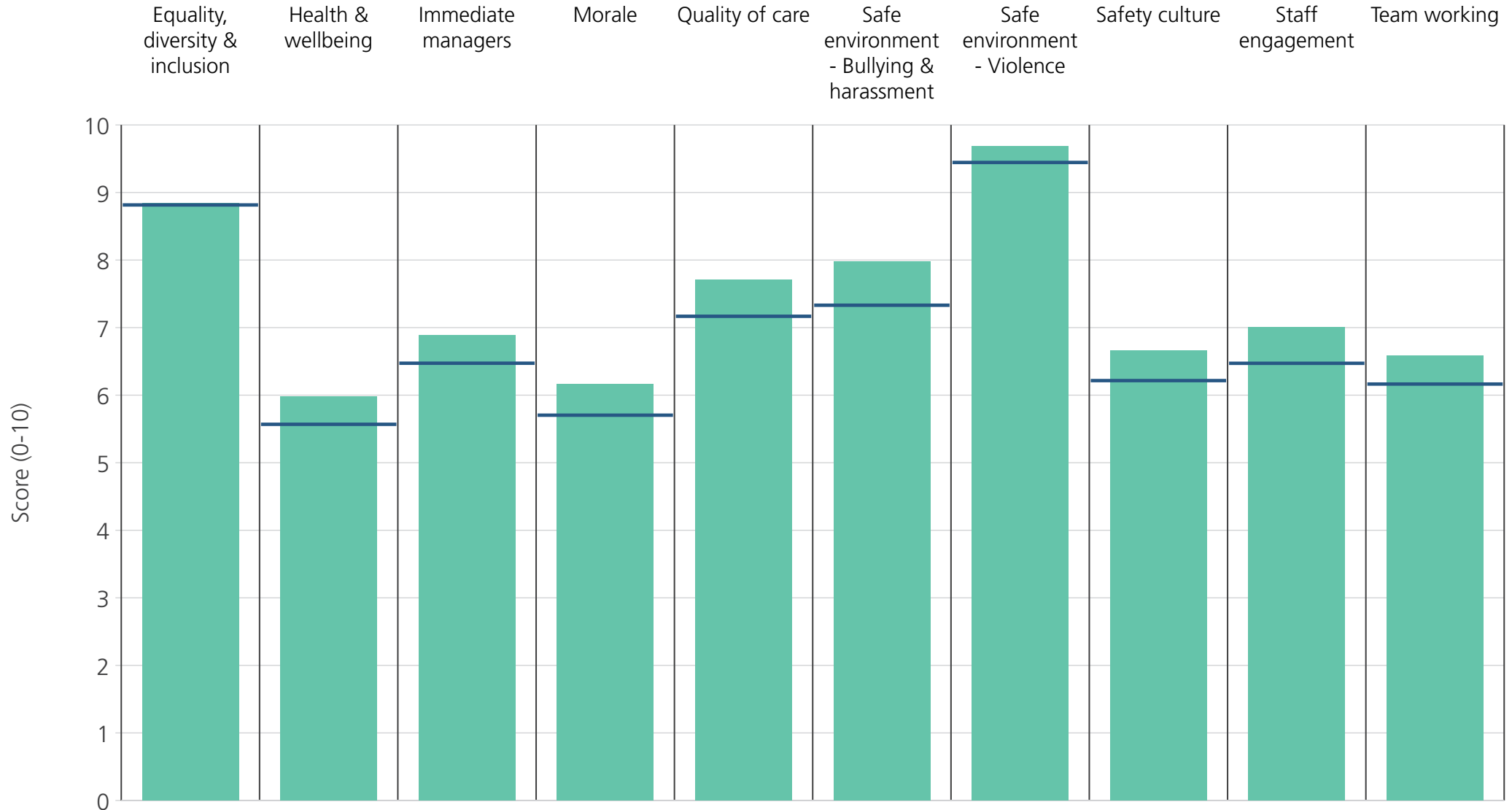
Directorate	8.9	5.6	6.3	5.8	7.3	8.2	9.7	6.3	6.3	6.1
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	178	179	178	176	161	171	179	178	181	179



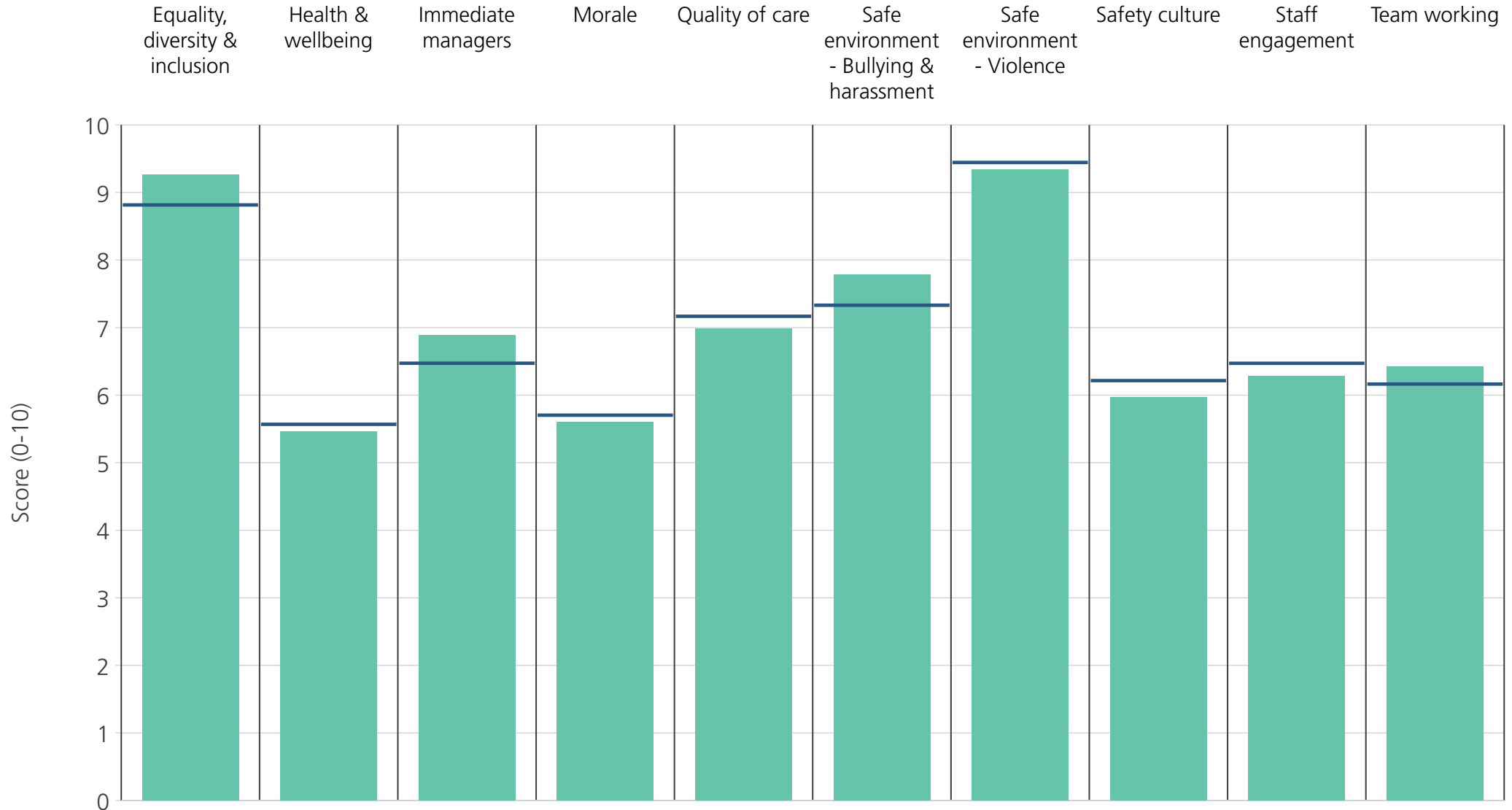
Directorate	9.3	6.0	7.0	6.2	7.3	8.2	9.9	6.4	6.7	7.1
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	108	108	110	107	98	103	108	108	112	112



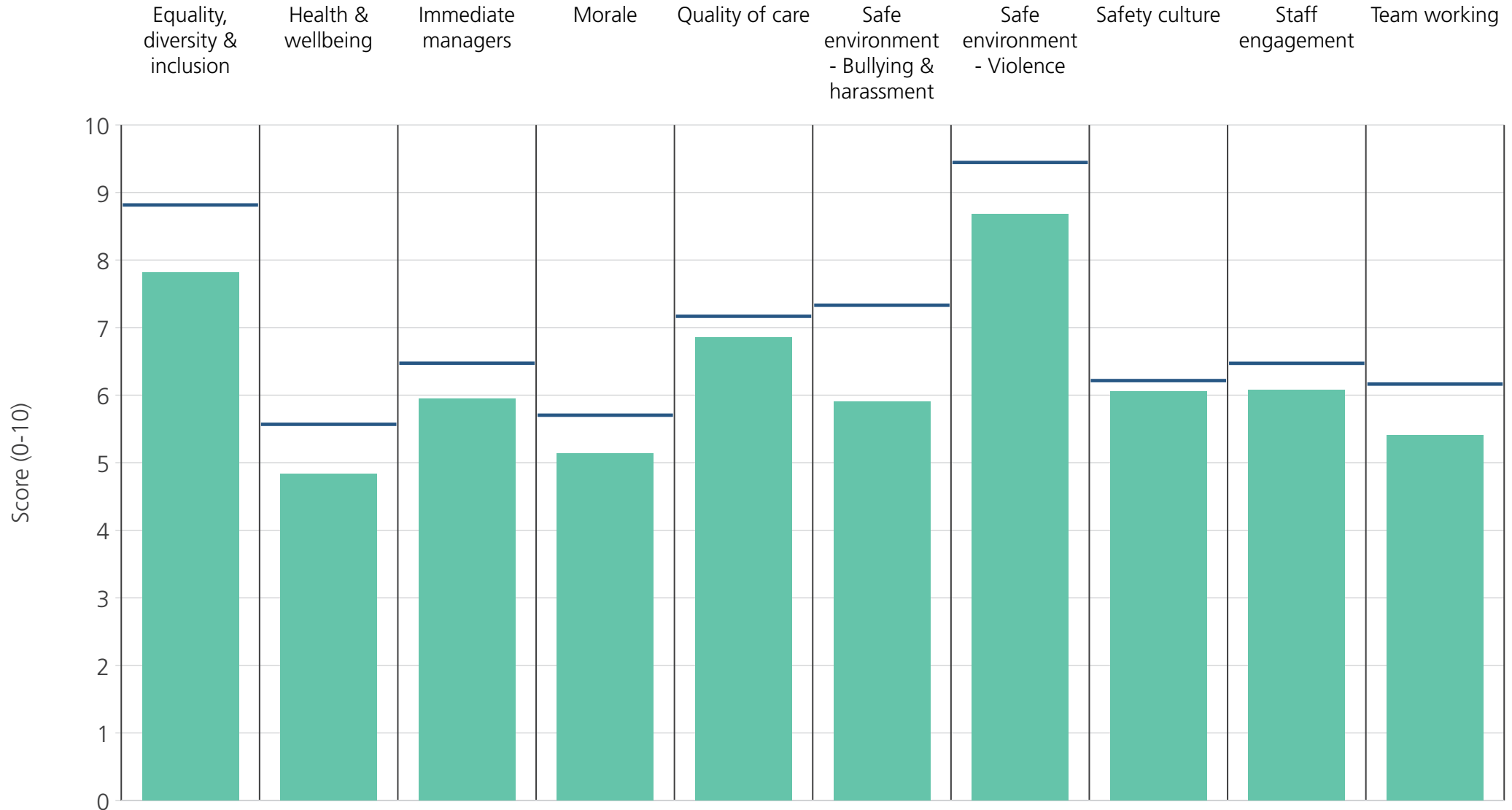
Directorate	8.8	5.2	5.8	5.5	7.2	7.2	9.7	5.9	6.1	5.7
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	184	186	186	182	176	180	184	184	189	186



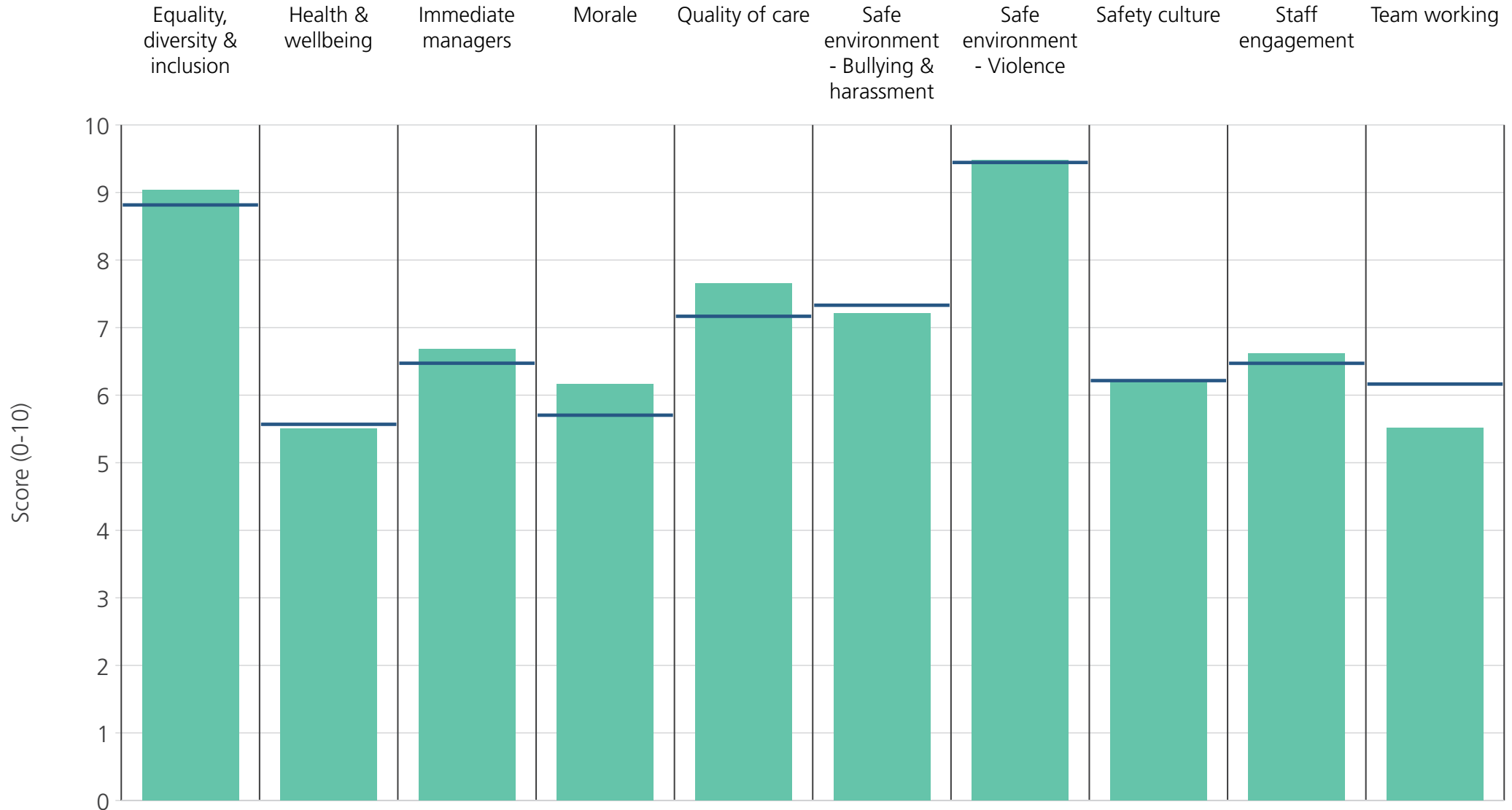
Directorate	8.8	6.0	6.9	6.2	7.7	8.0	9.7	6.7	7.0	6.6
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	115	118	120	117	122	114	118	118	123	121



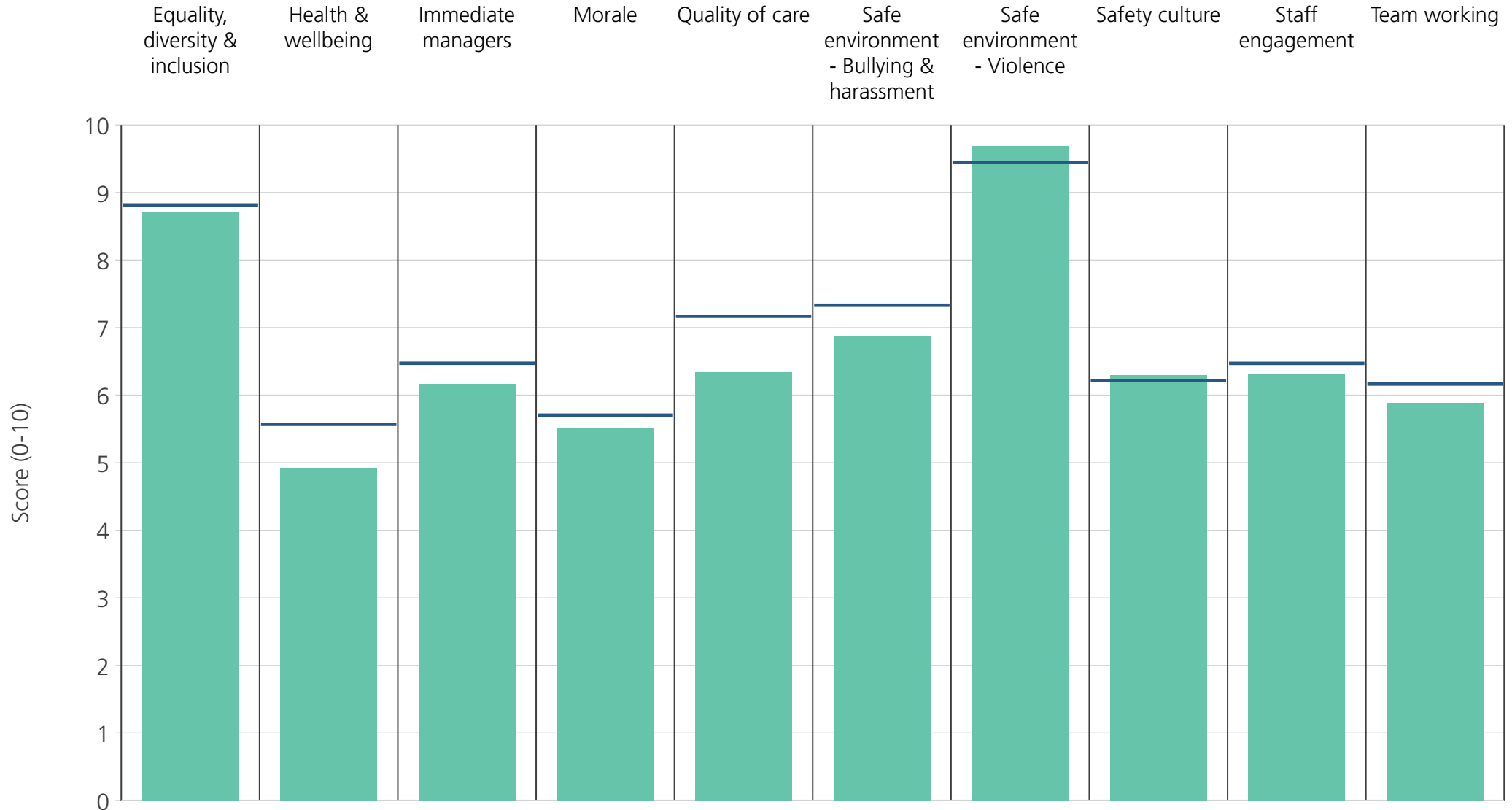
Directorate	9.3	5.5	6.9	5.6	7.0	7.8	9.3	6.0	6.3	6.4
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	181	183	183	180	181	173	181	180	187	185



Directorate	7.8	4.8	5.9	5.1	6.9	5.9	8.7	6.1	6.1	5.4
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	91	91	92	90	88	90	91	91	93	92



Directorate	9.0	5.5	6.7	6.2	7.7	7.2	9.5	6.2	6.6	5.5
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	45	45	45	44	44	43	45	45	45	44



Directorate	8.7	4.9	6.2	5.5	6.3	6.9	9.7	6.3	6.3	5.9
Your org	8.8	5.6	6.5	5.7	7.2	7.3	9.4	6.2	6.5	6.2
Responses	178	178	178	175	169	172	178	177	179	178