

# Epsom and St Helier University Hospitals NHS Trust

2020 NHS Staff Survey

**Directorate Report**

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This directorate report for Epsom and St Helier University Hospitals NHS Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

**Please note:** It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

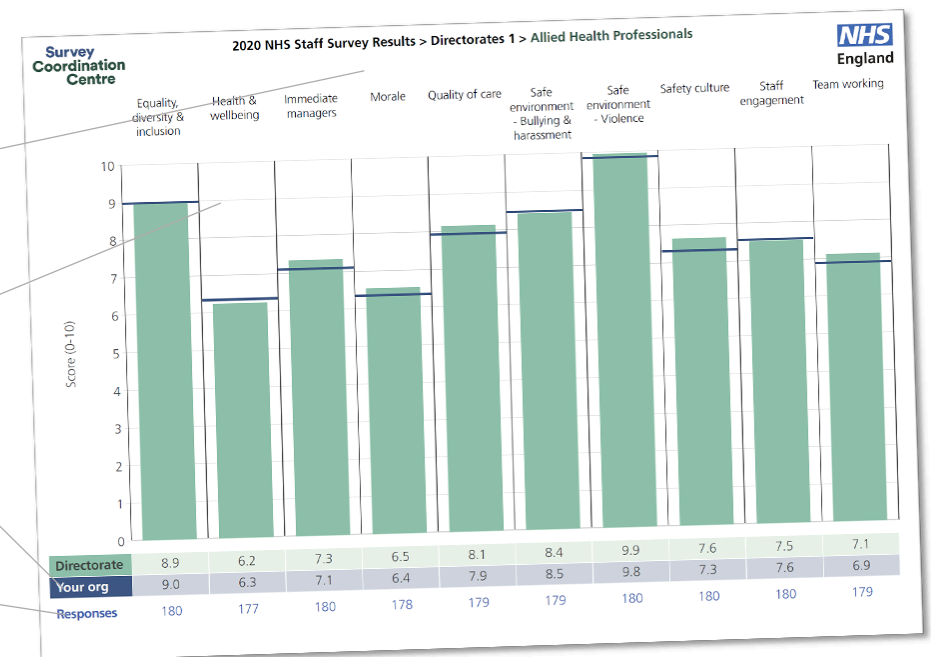
The directorate breakdowns used in this report were provided and defined by Epsom and St Helier University Hospitals NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

## Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

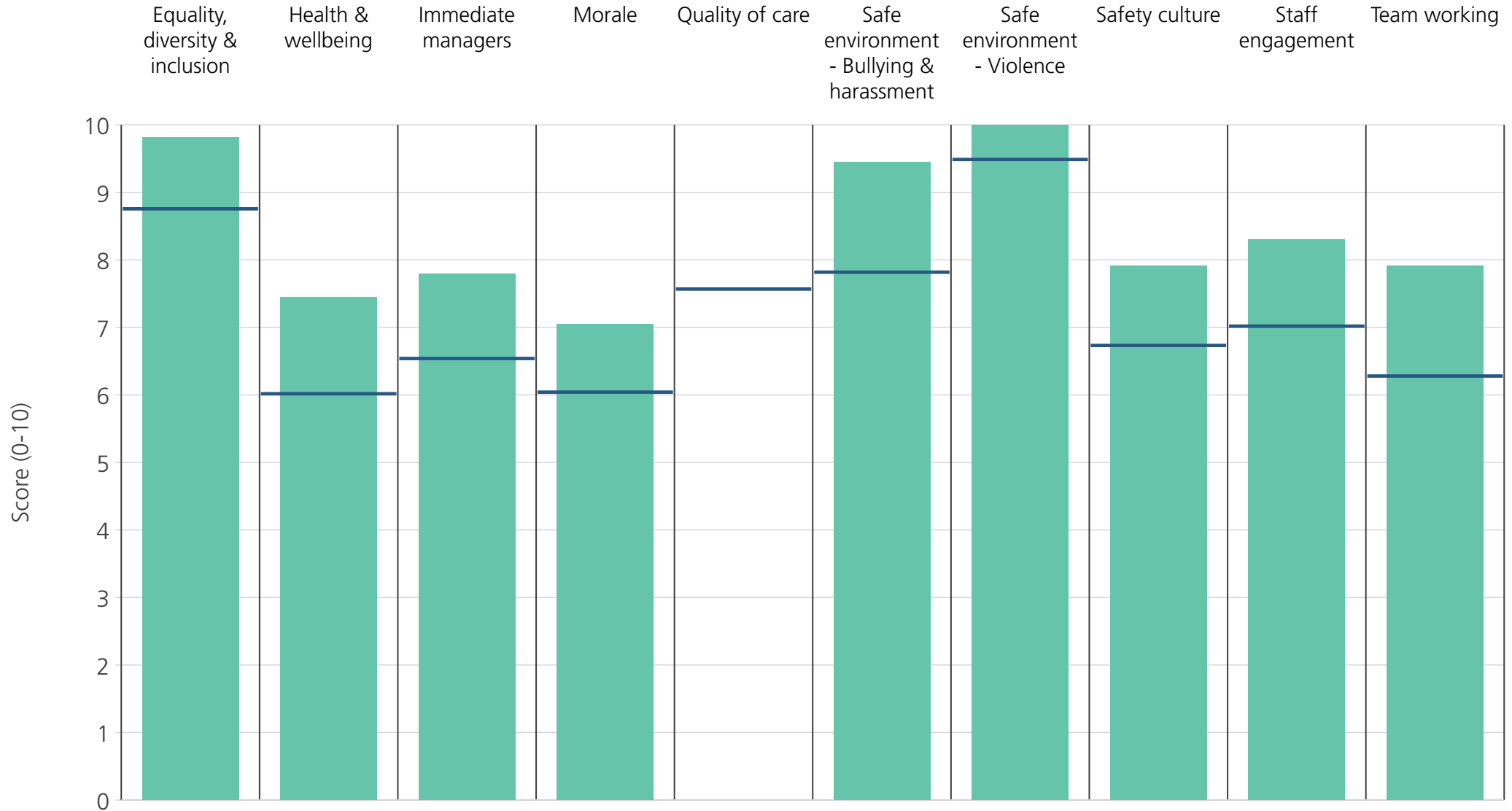
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



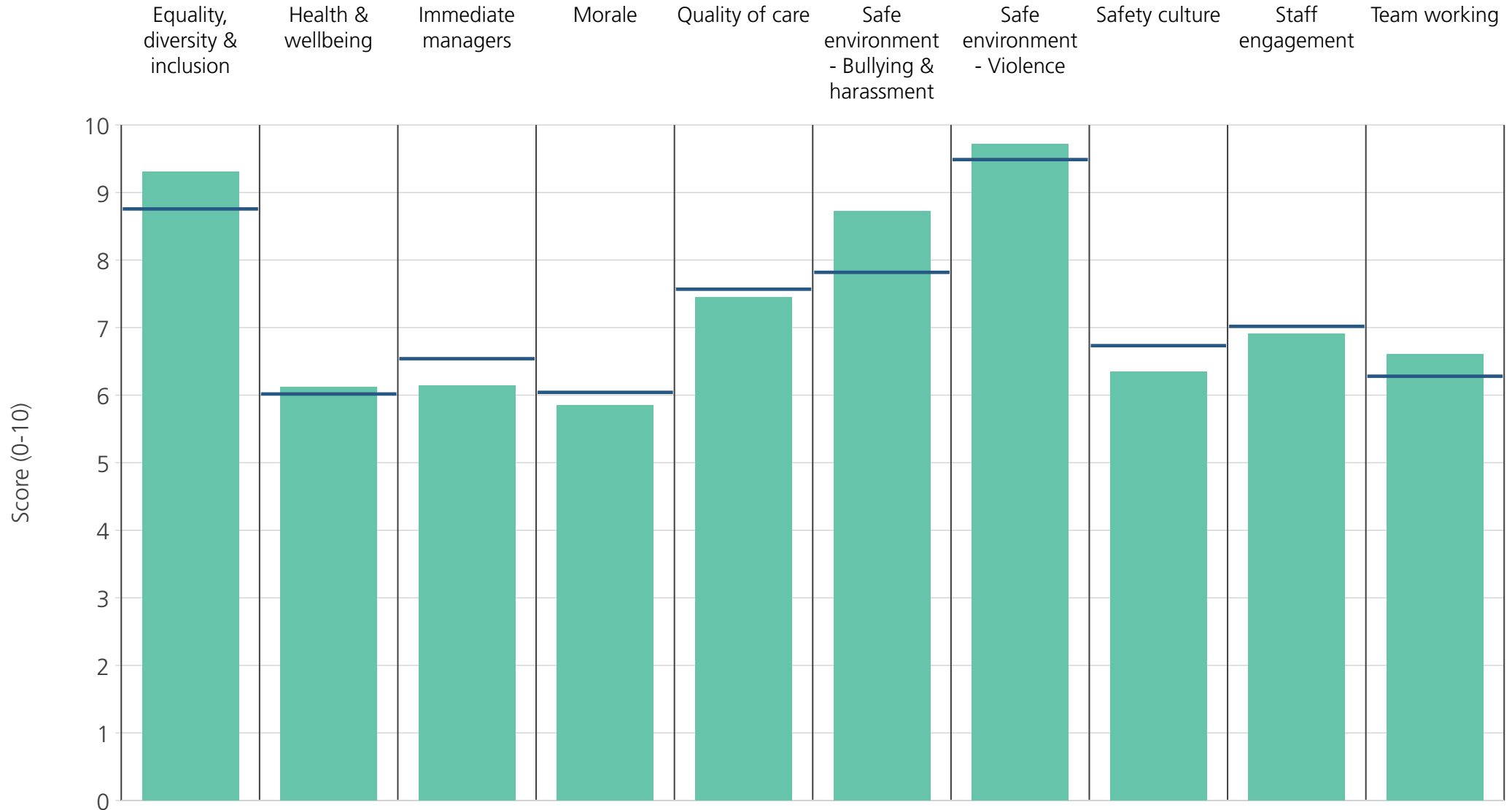
**! Note:** when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

# Directorates 1

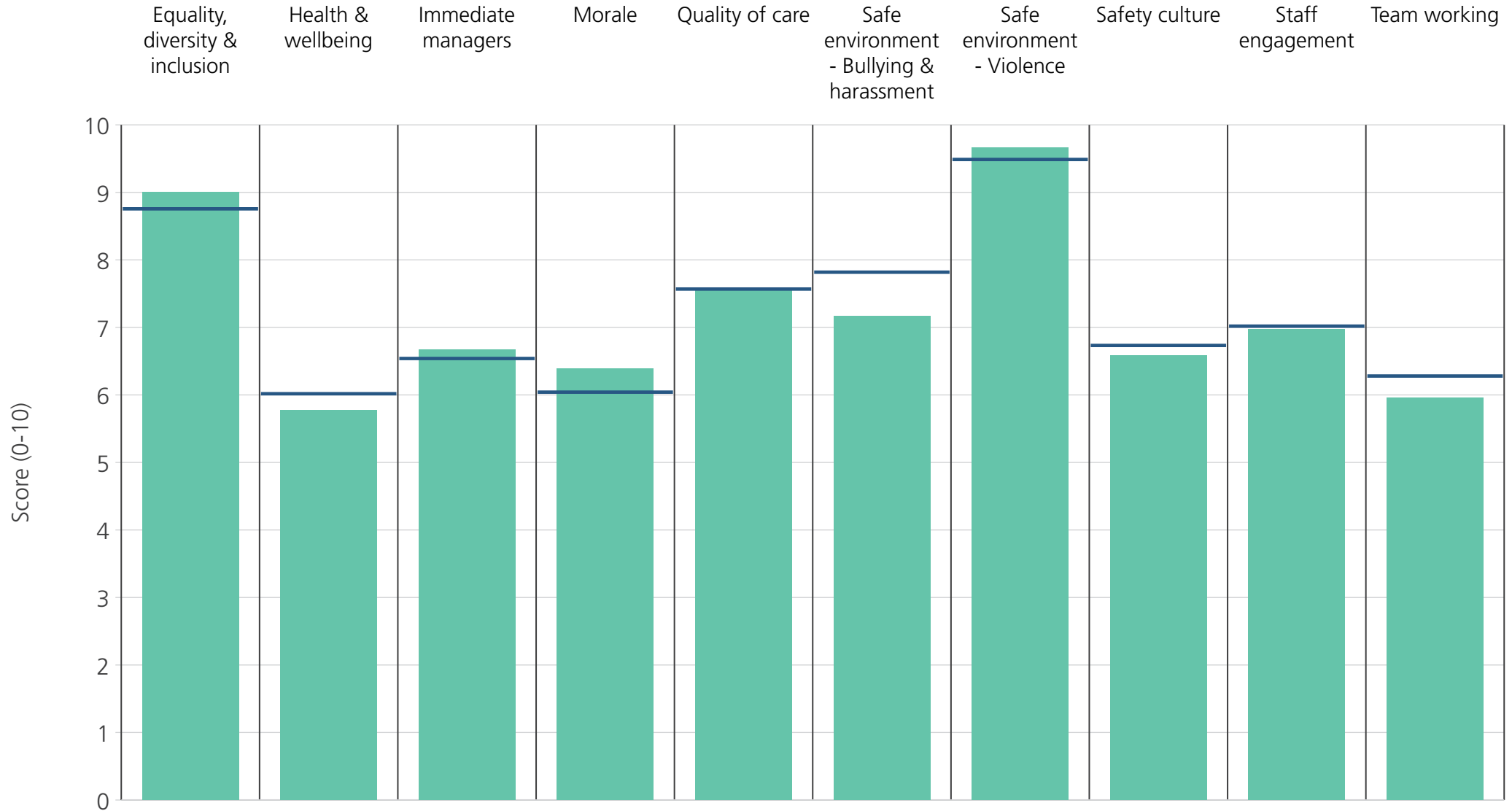
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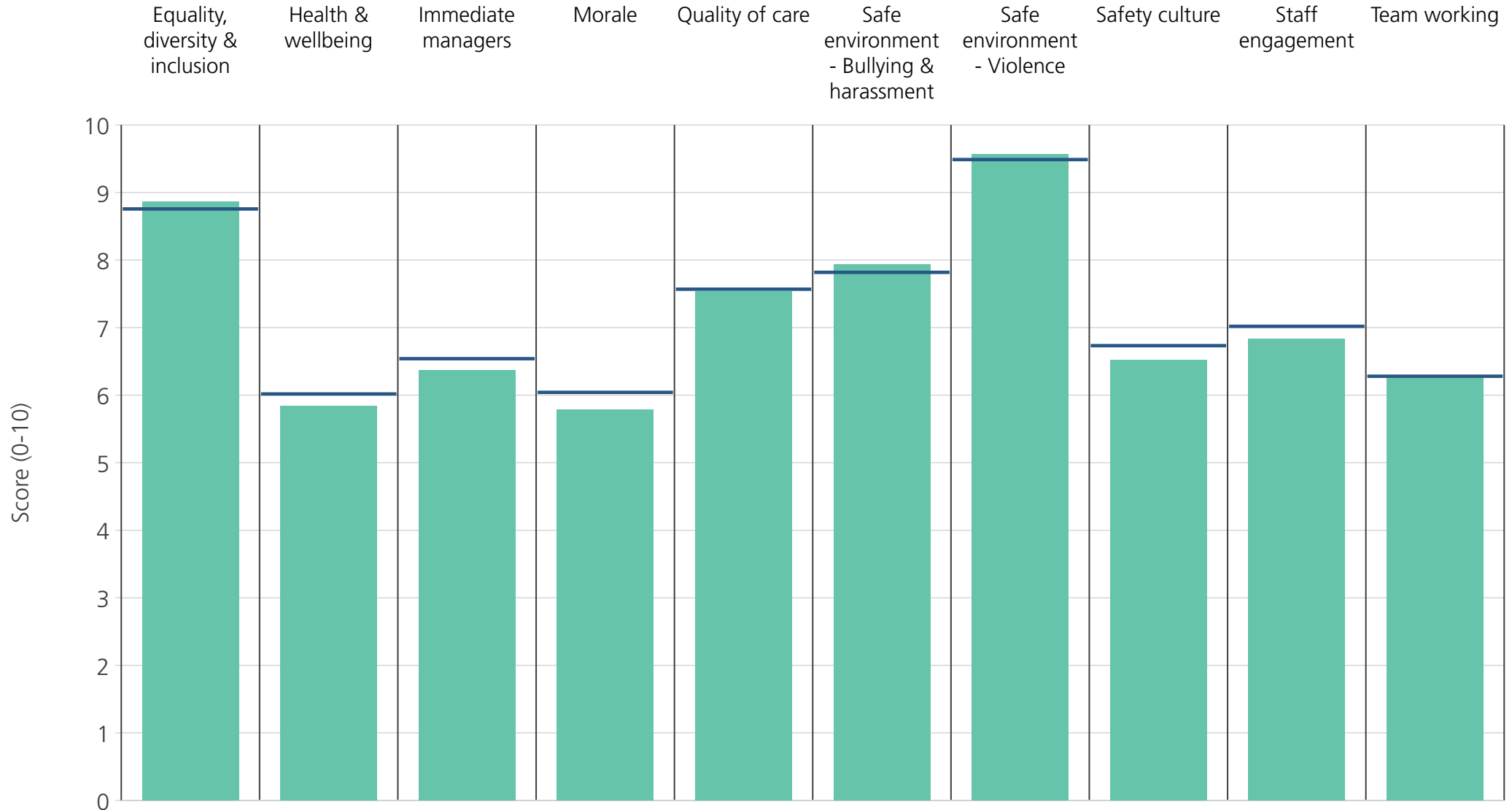
<b>Directorate</b>	9.8	7.4	7.8	7.0		9.4	10.0	7.9	8.3	7.9
<b>Your org</b>	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
<b>Responses</b>	18	18	18	18	9	18	18	18	18	18



<b>Directorate</b>	9.3	6.1	6.1	5.9	7.5	8.7	9.7	6.3	6.9	6.6
<b>Your org</b>	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
<b>Responses</b>	35	35	35	35	26	34	35	35	35	35

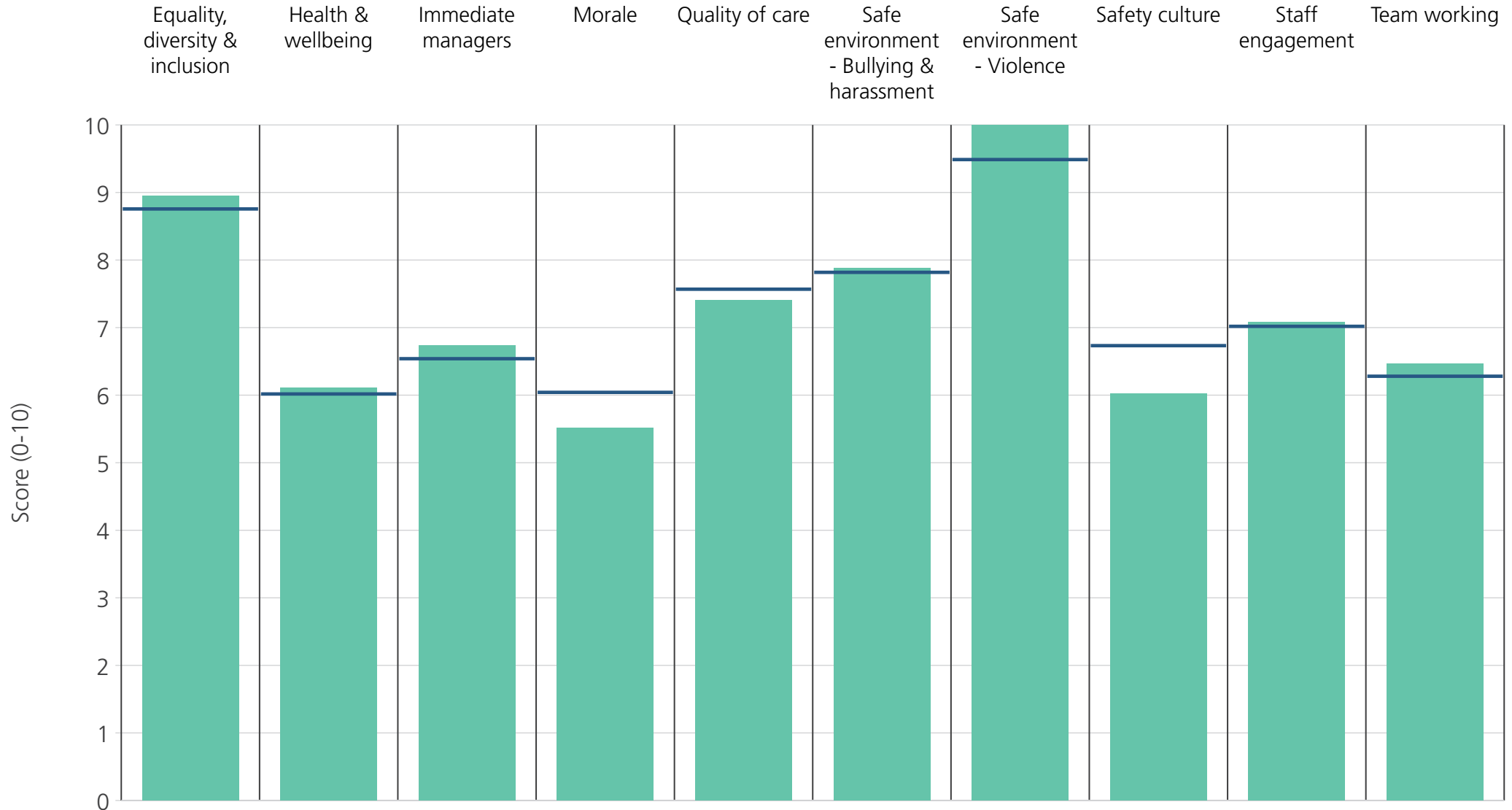


<b>Directorate</b>	9.0	5.8	6.7	6.4	7.5	7.2	9.7	6.6	7.0	6.0
<b>Your org</b>	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
<b>Responses</b>	20	20	20	20	17	20	20	20	21	21

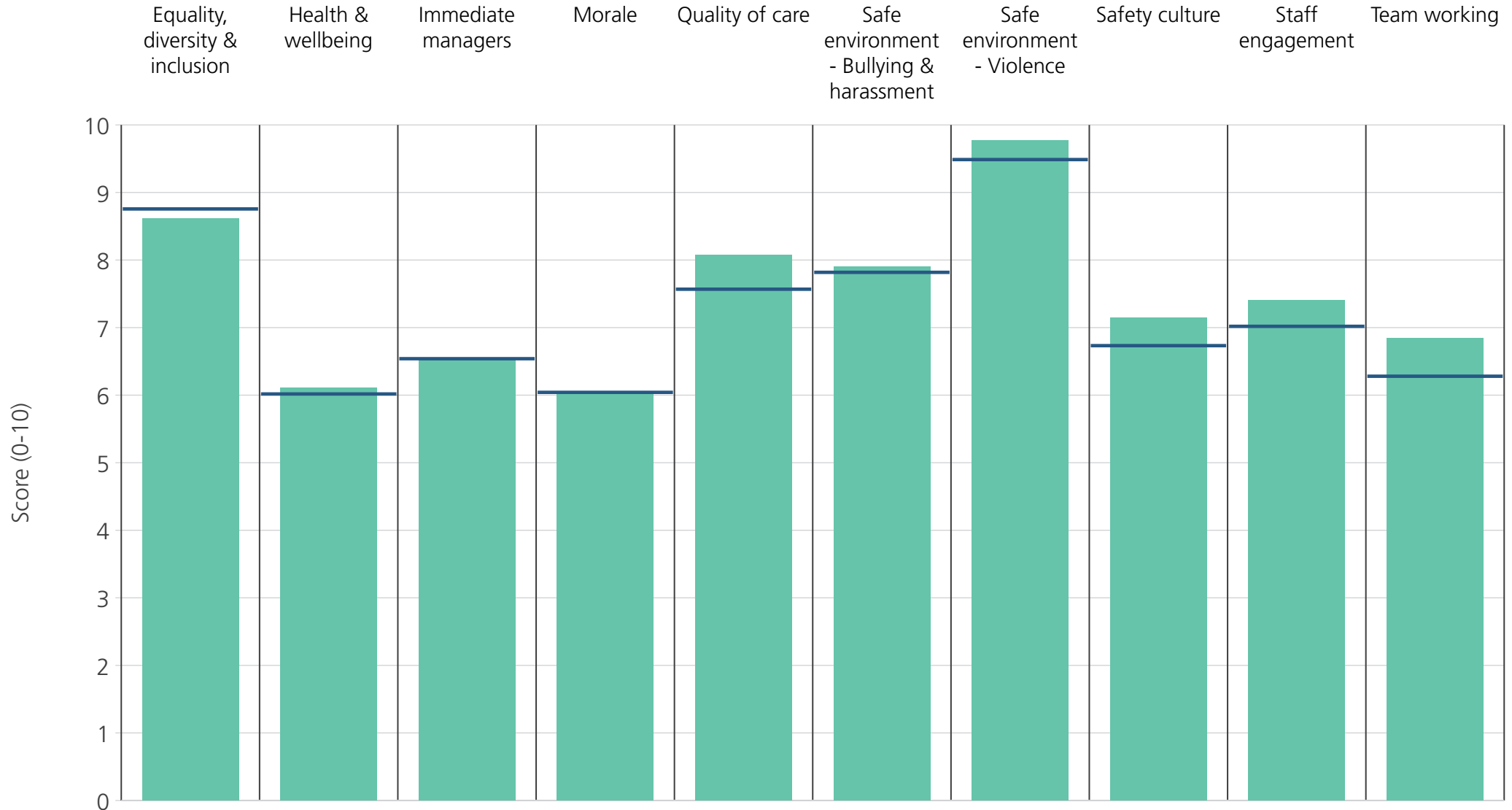


<b>Directorate</b>	8.9	5.8	6.4	5.8	7.5	7.9	9.6	6.5	6.8	6.3
<b>Your org</b>	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
<b>Responses</b>	551	553	554	545	533	540	551	550	558	554

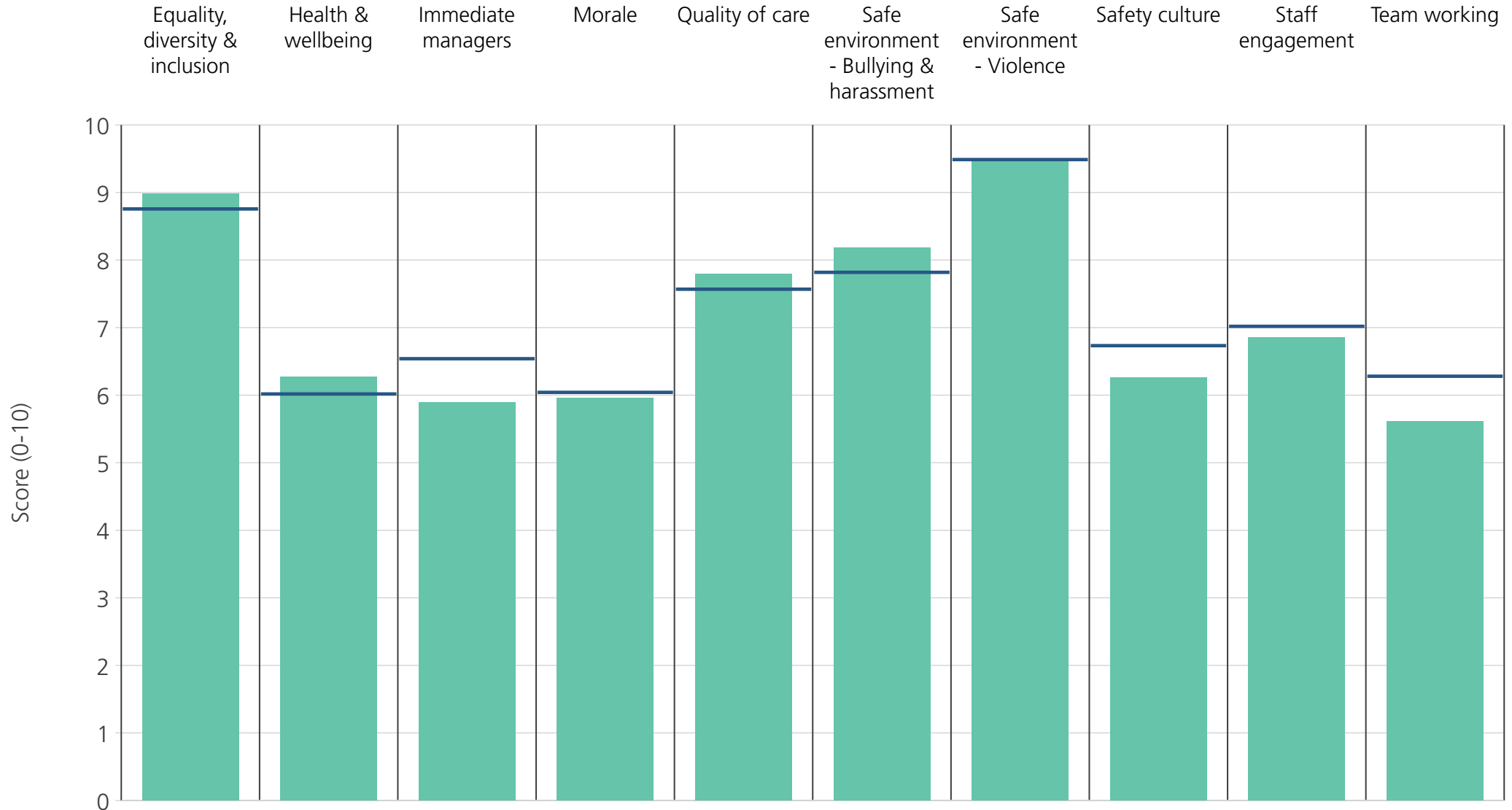




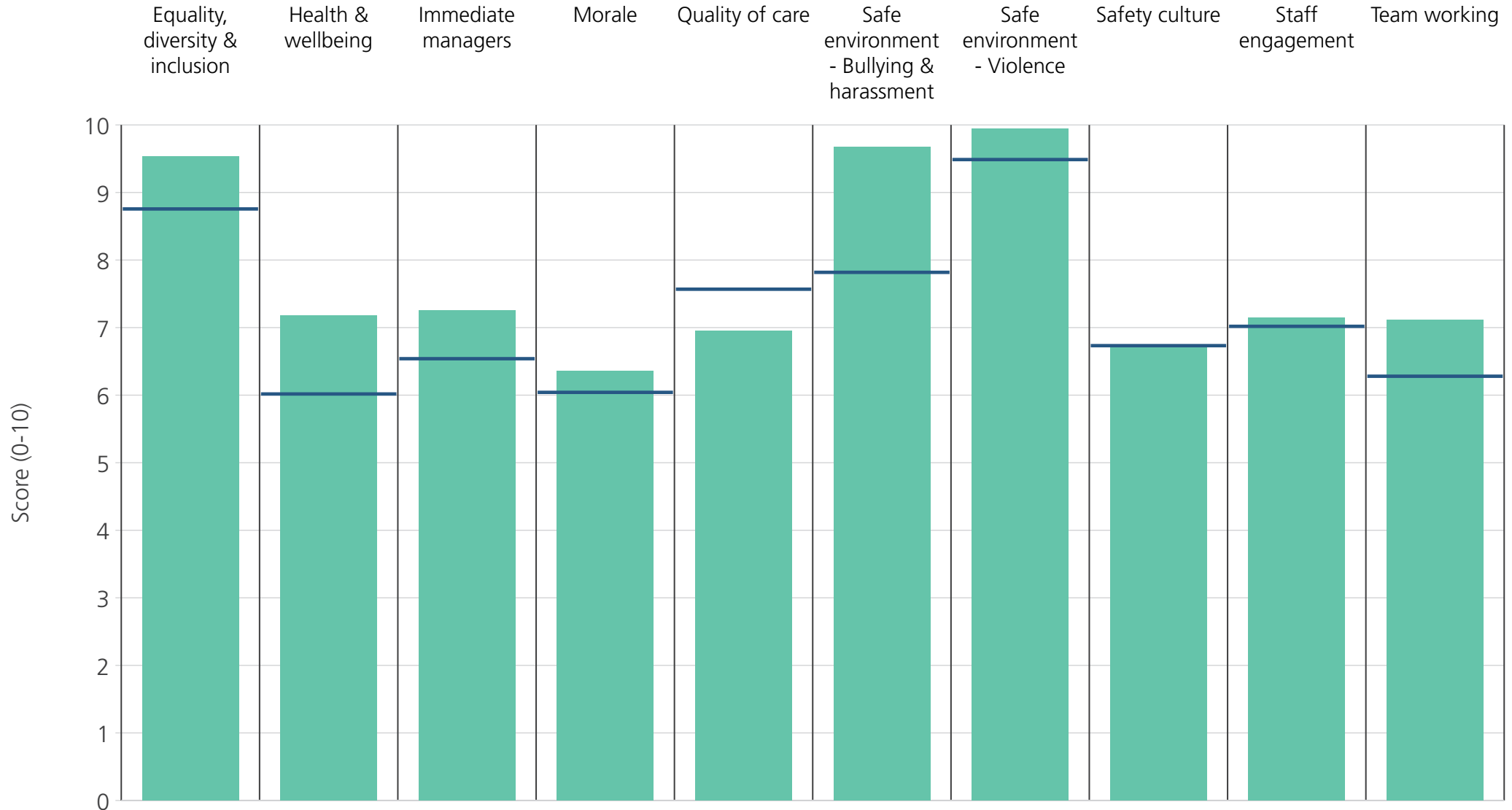
<b>Directorate</b>	8.9	6.1	6.7	5.5	7.4	7.9	10.0	6.0	7.1	6.5
<b>Your org</b>	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
<b>Responses</b>	23	23	23	23	18	22	23	23	23	23



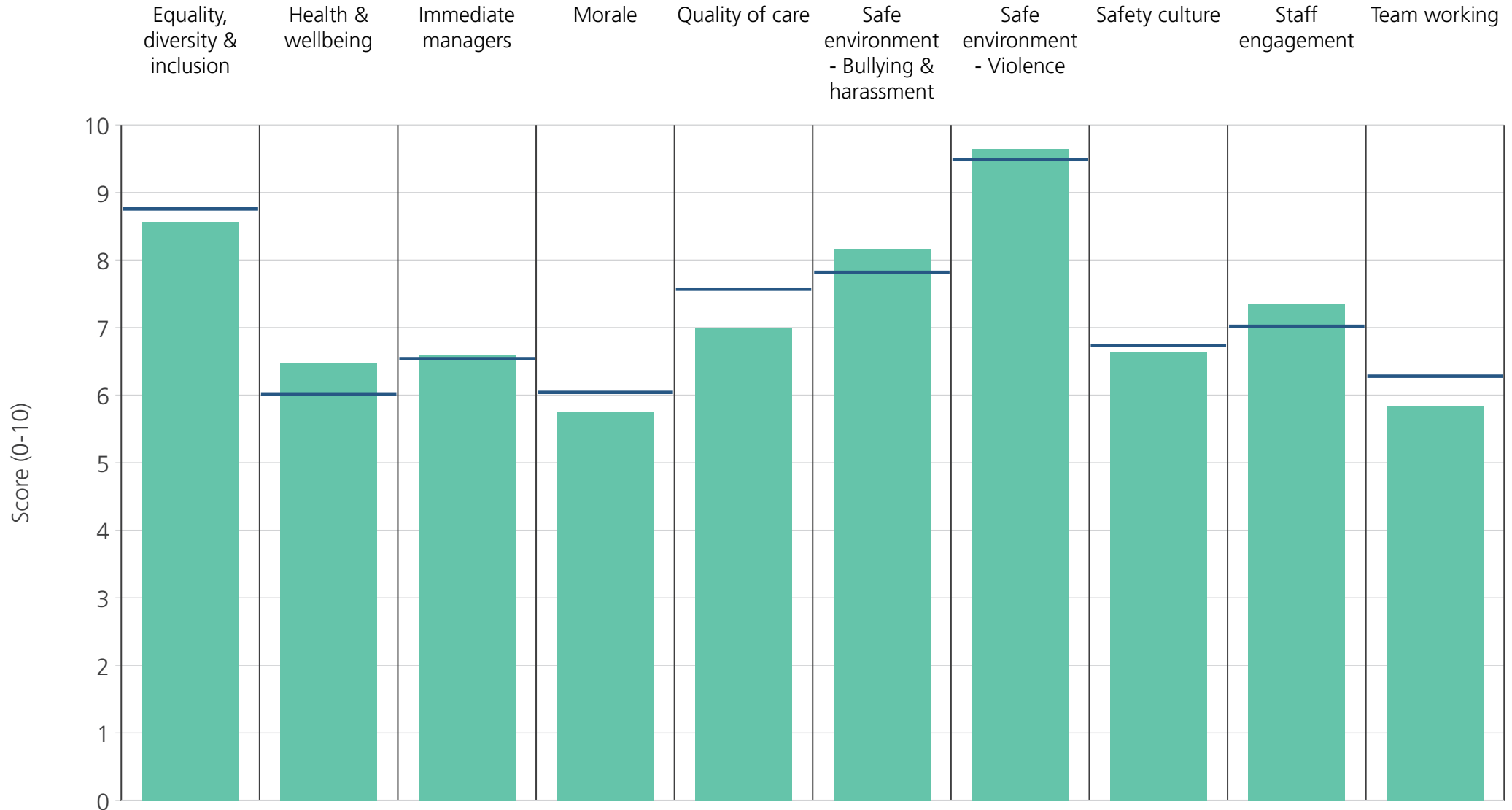
<b>Directorate</b>	8.6	6.1	6.5	6.0	8.1	7.9	9.8	7.1	7.4	6.8
<b>Your org</b>	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
<b>Responses</b>	188	189	188	187	180	184	189	188	190	187



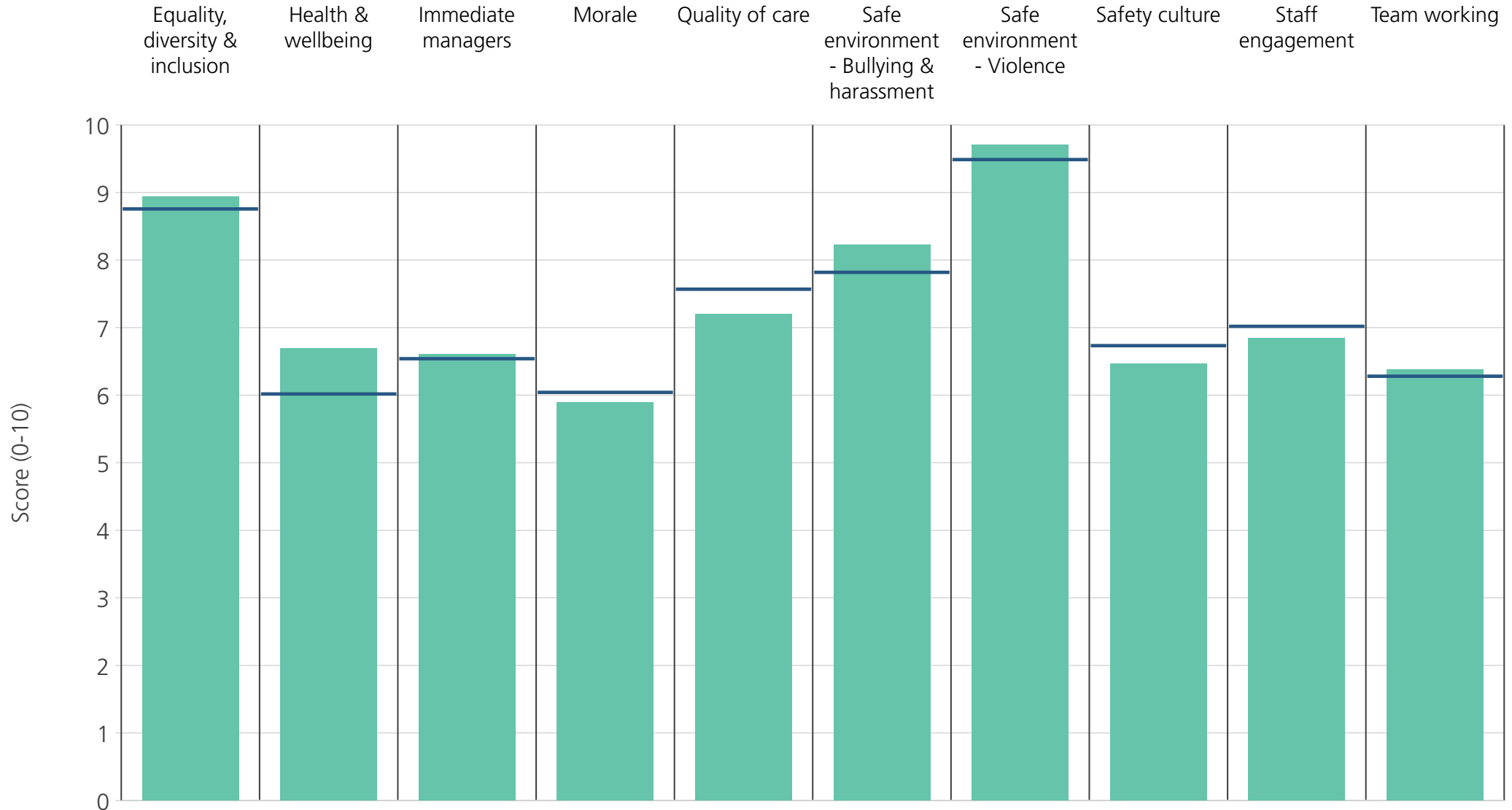
<b>Directorate</b>	9.0	6.3	5.9	6.0	7.8	8.2	9.5	6.3	6.8	5.6
<b>Your org</b>	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
<b>Responses</b>	172	173	174	172	147	169	172	173	175	170



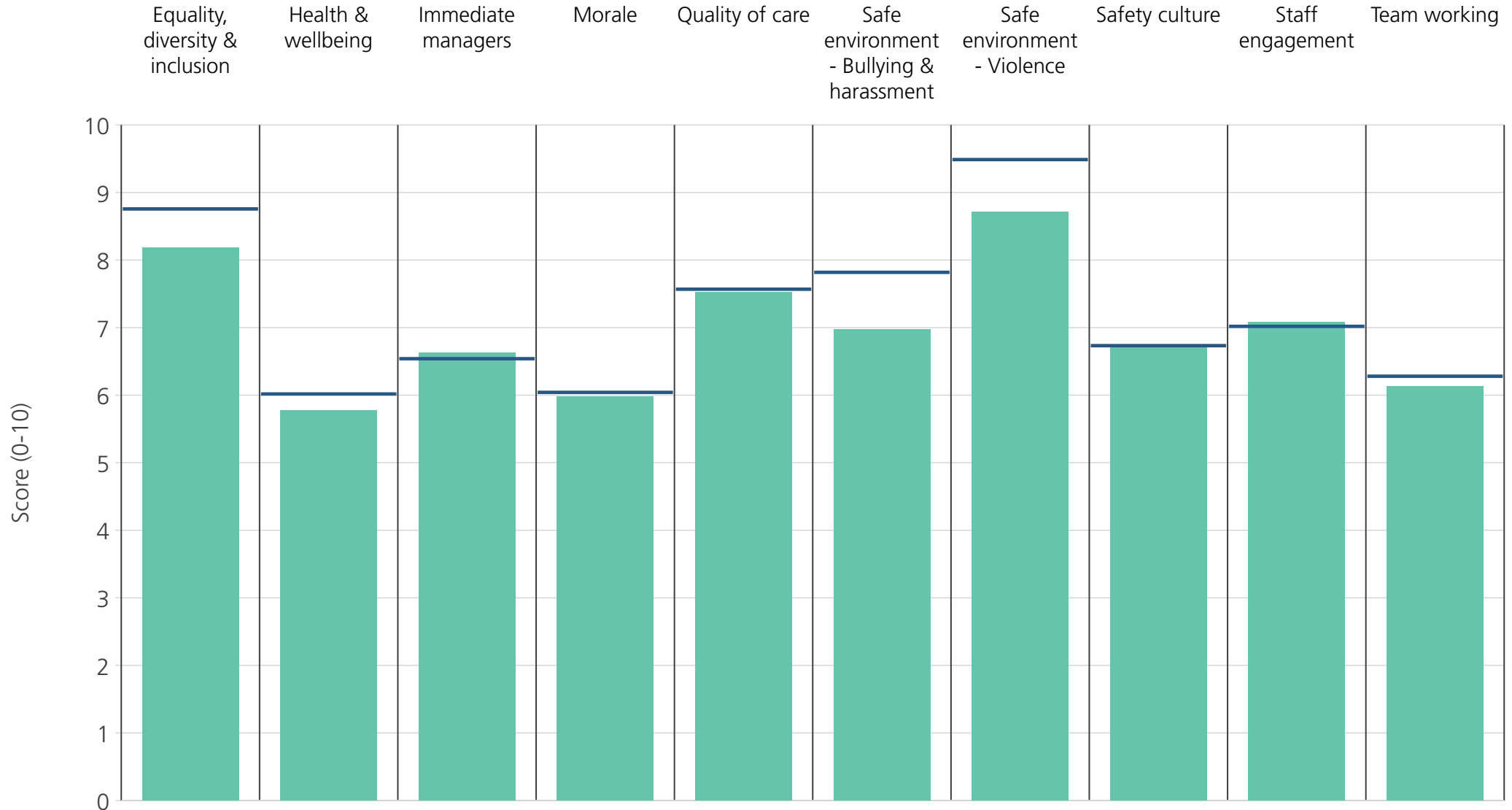
<b>Directorate</b>	9.5	7.2	7.3	6.4	7.0	9.7	9.9	6.7	7.1	7.1
<b>Your org</b>	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
<b>Responses</b>	62	62	62	62	26	61	62	62	63	62



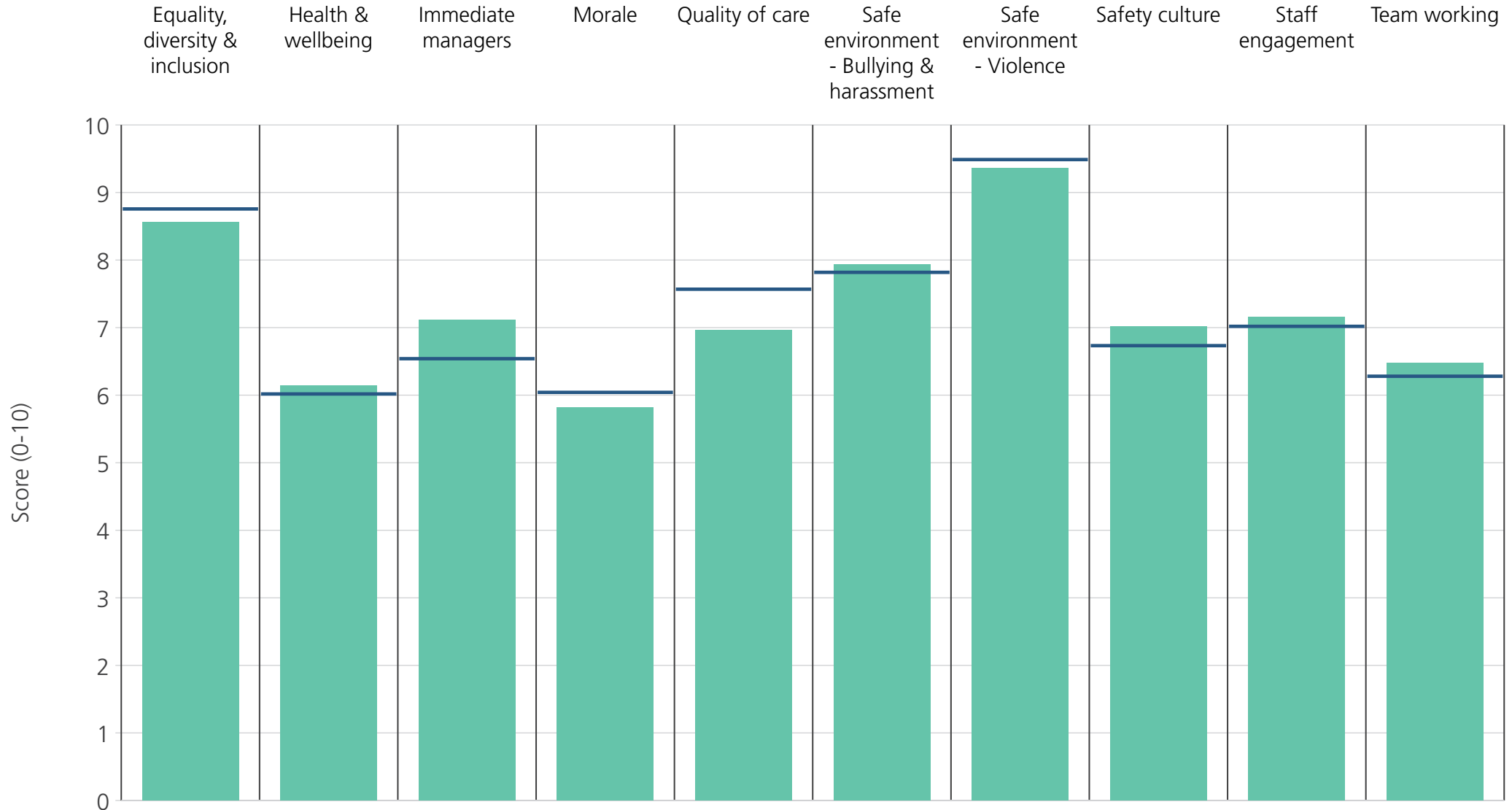
<b>Directorate</b>	8.6	6.5	6.6	5.7	7.0	8.2	9.6	6.6	7.3	5.8
<b>Your org</b>	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
<b>Responses</b>	47	47	47	47	30	47	47	47	47	47



<b>Directorate</b>	8.9	6.7	6.6	5.9	7.2	8.2	9.7	6.5	6.8	6.4
<b>Your org</b>	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
<b>Responses</b>	79	79	79	77	48	79	79	79	79	79

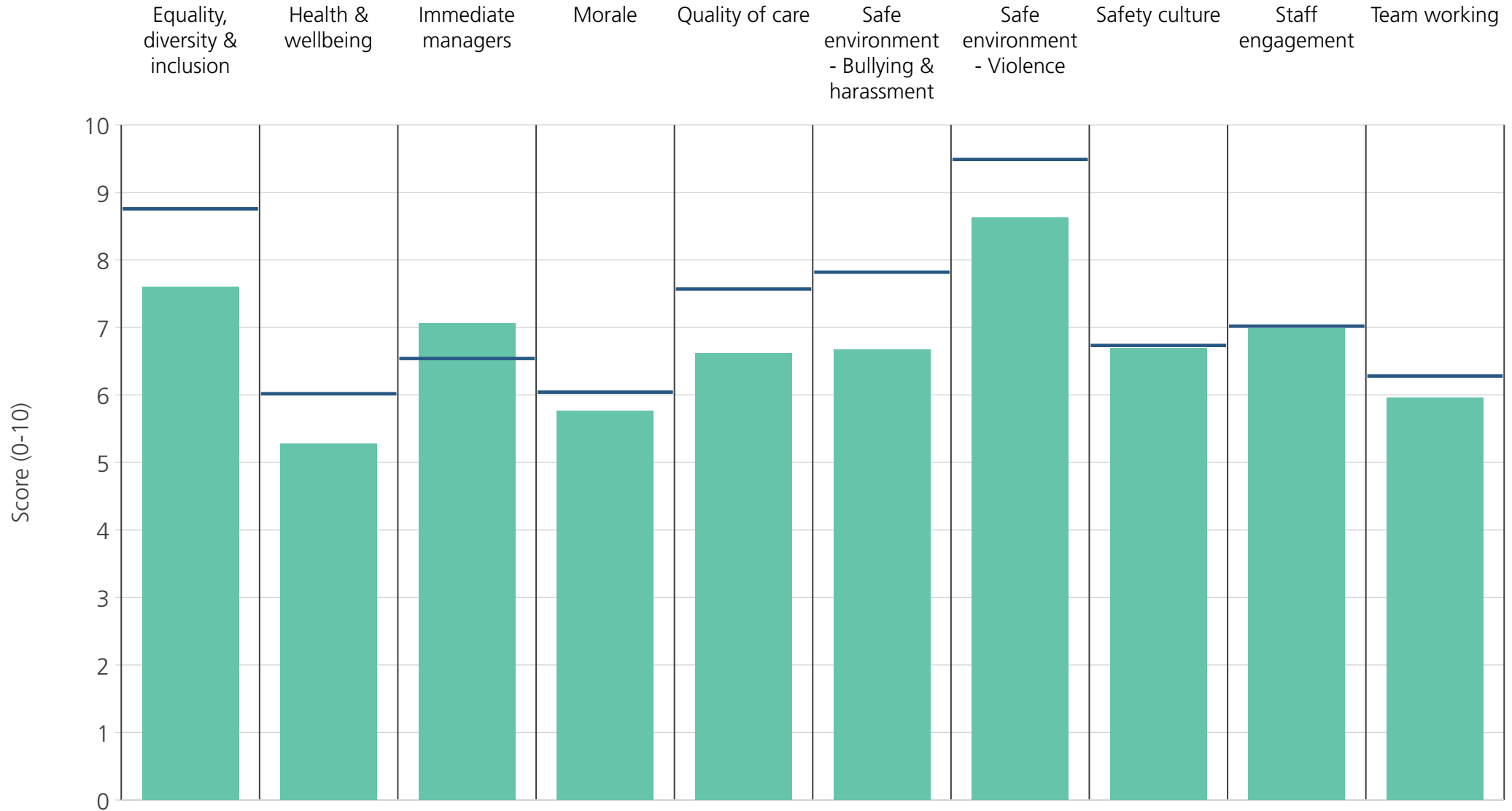


<b>Directorate</b>	8.2	5.8	6.6	6.0	7.5	7.0	8.7	6.7	7.1	6.1
<b>Your org</b>	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
<b>Responses</b>	546	553	552	541	541	539	551	548	559	551

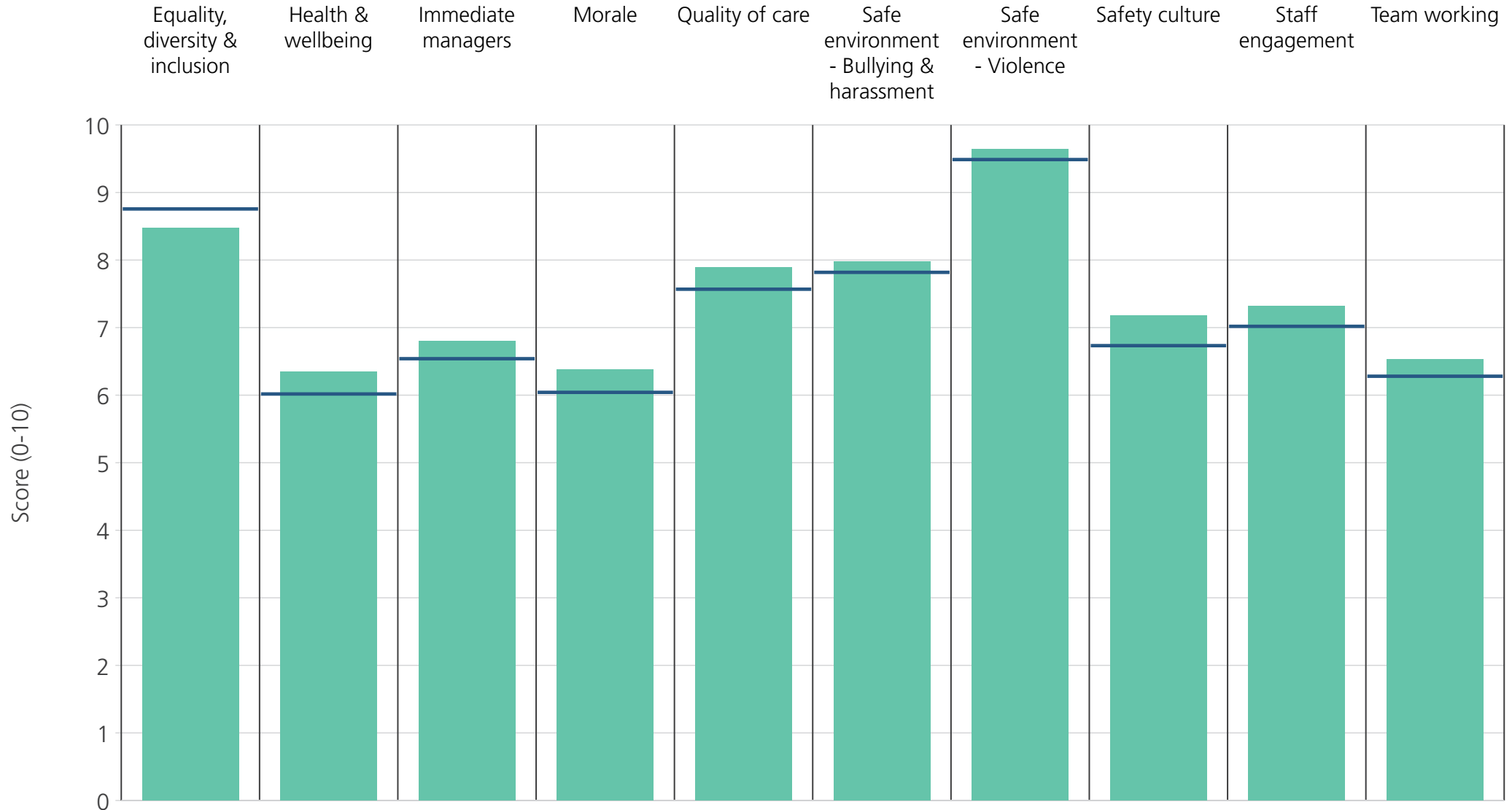


Directorate	8.6	6.1	7.1	5.8	7.0	7.9	9.4	7.0	7.2	6.5
Your org	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
Responses	22	22	22	20	20	21	21	20	22	22

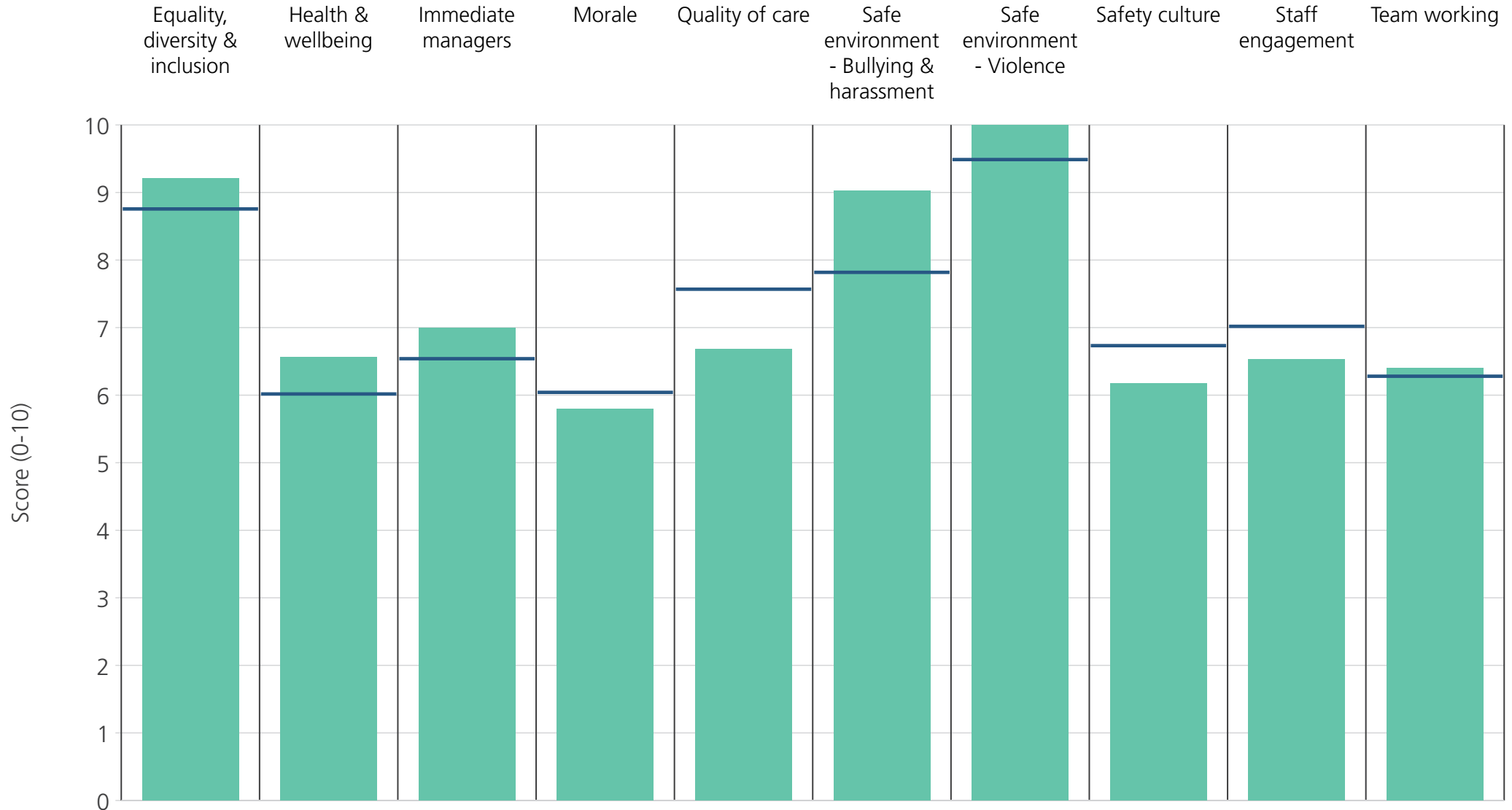




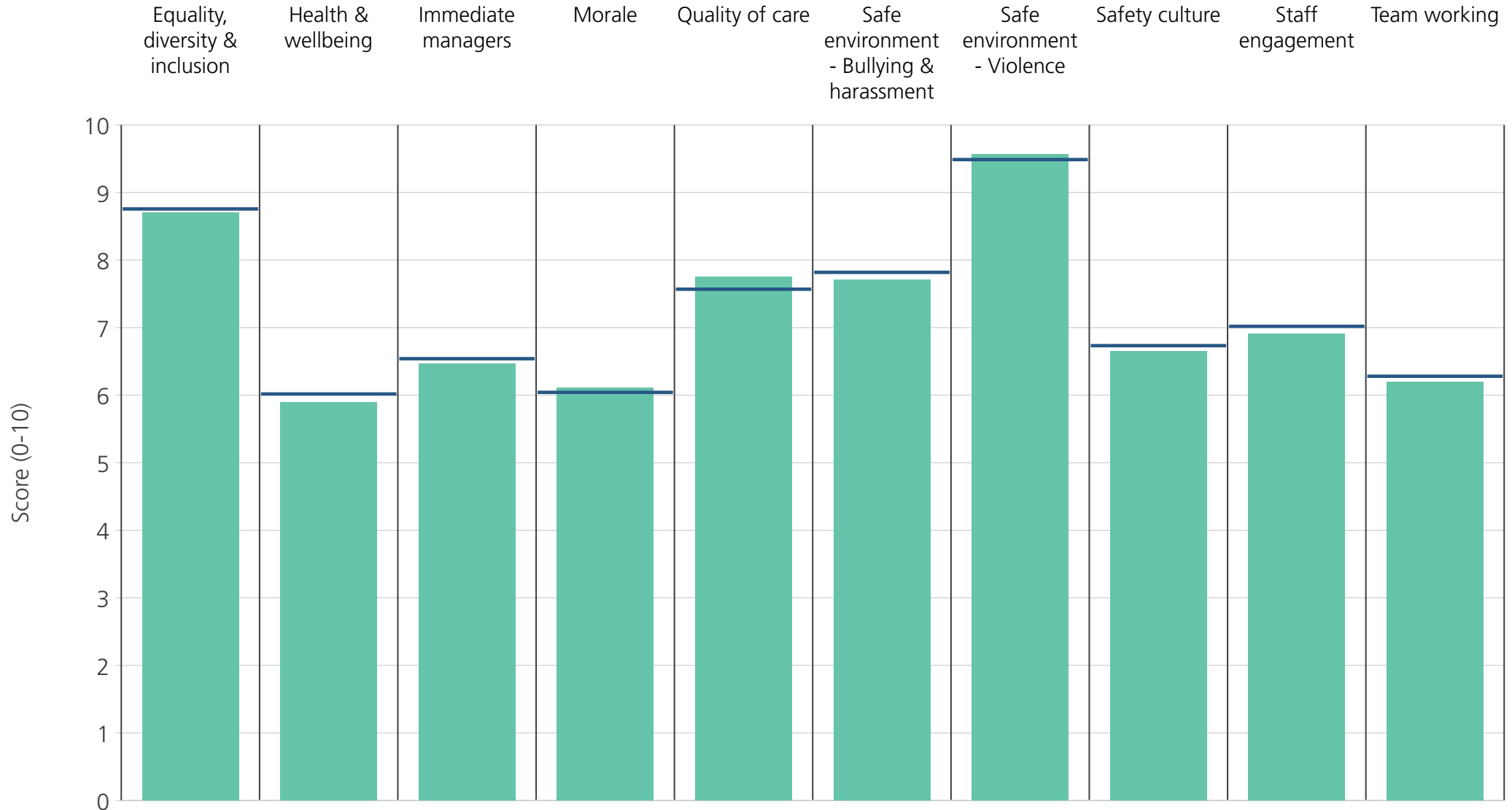
<b>Directorate</b>	7.6	5.3	7.1	5.8	6.6	6.7	8.6	6.7	7.0	6.0
<b>Your org</b>	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
<b>Responses</b>	16	17	17	17	16	16	17	17	17	17



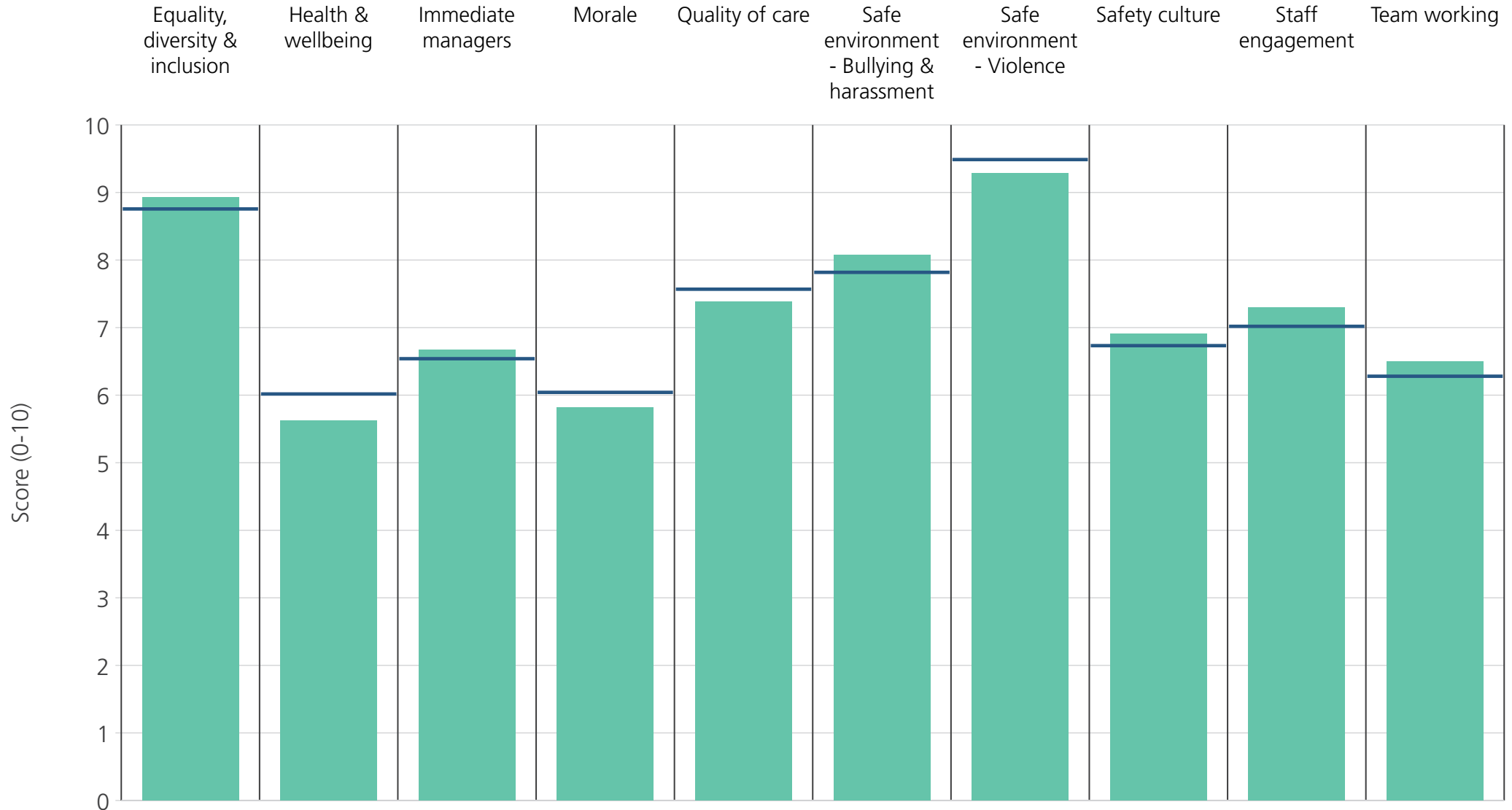
<b>Directorate</b>	8.5	6.3	6.8	6.4	7.9	8.0	9.6	7.2	7.3	6.5
<b>Your org</b>	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
<b>Responses</b>	176	176	177	173	177	170	175	174	179	177



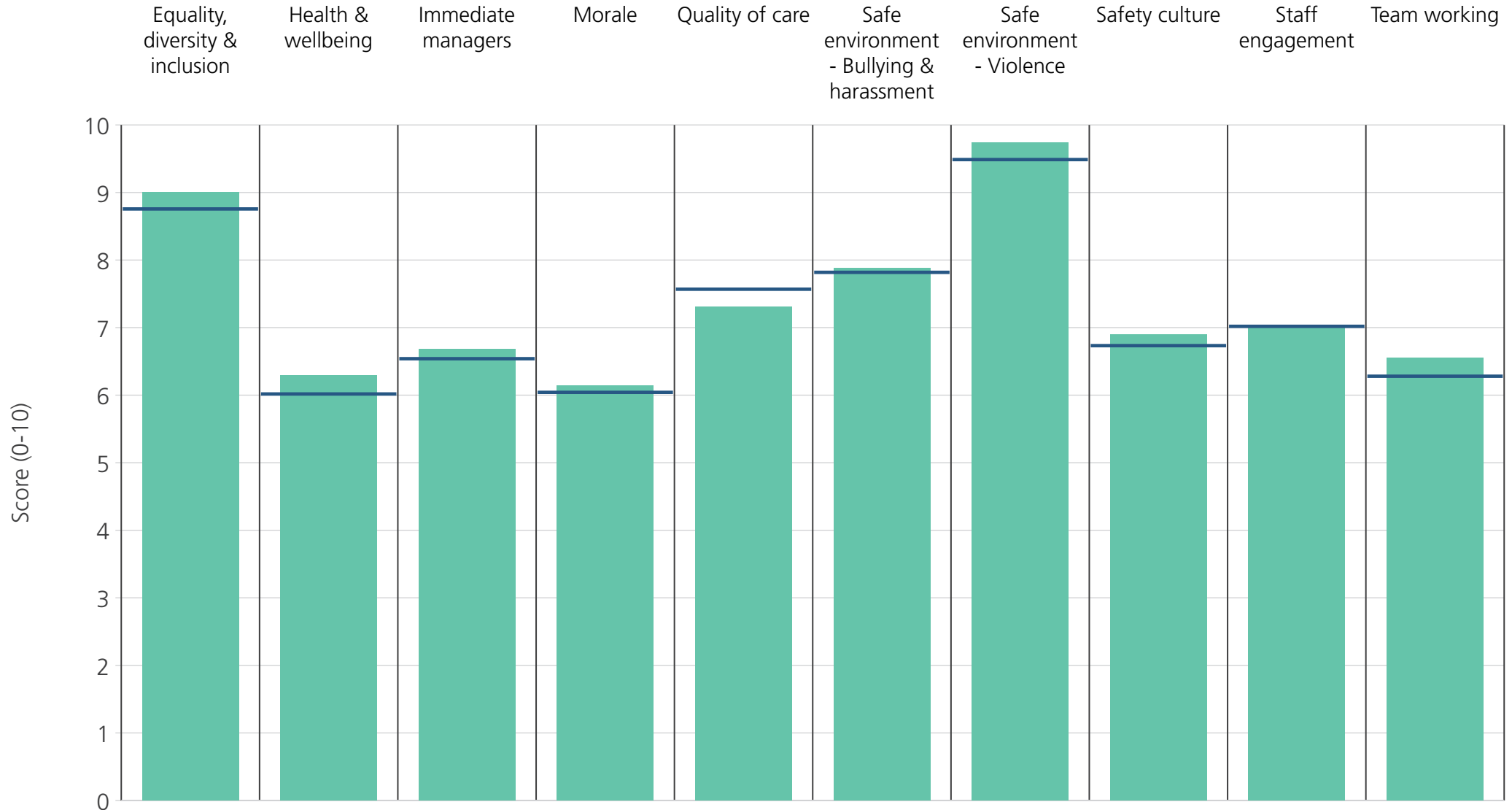
<b>Directorate</b>	9.2	6.6	7.0	5.8	6.7	9.0	10.0	6.2	6.5	6.4
<b>Your org</b>	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
<b>Responses</b>	58	58	58	57	40	58	58	58	58	57



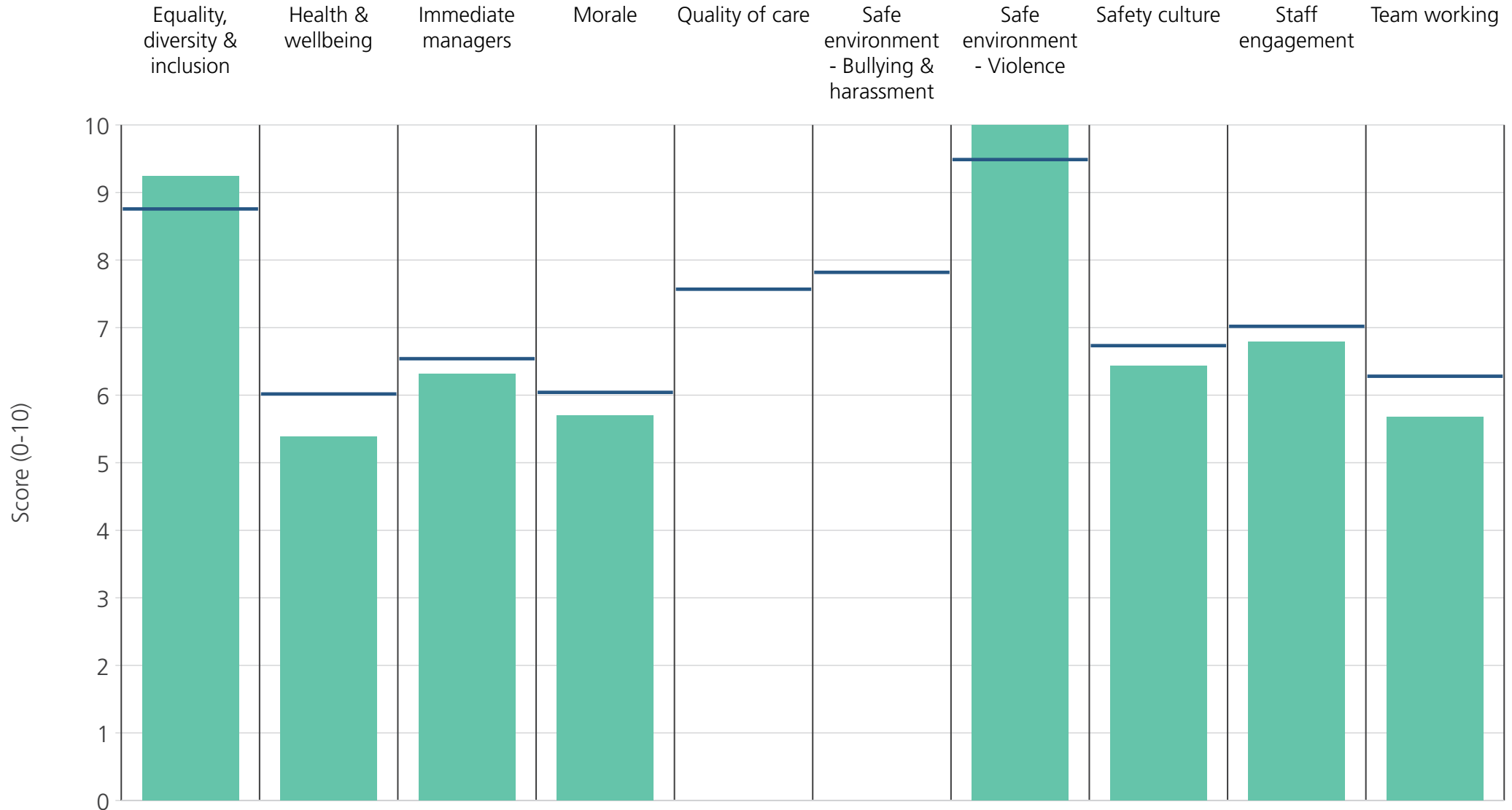
<b>Directorate</b>	8.7	5.9	6.5	6.1	7.8	7.7	9.6	6.7	6.9	6.2
<b>Your org</b>	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
<b>Responses</b>	526	527	533	520	513	511	524	522	539	530



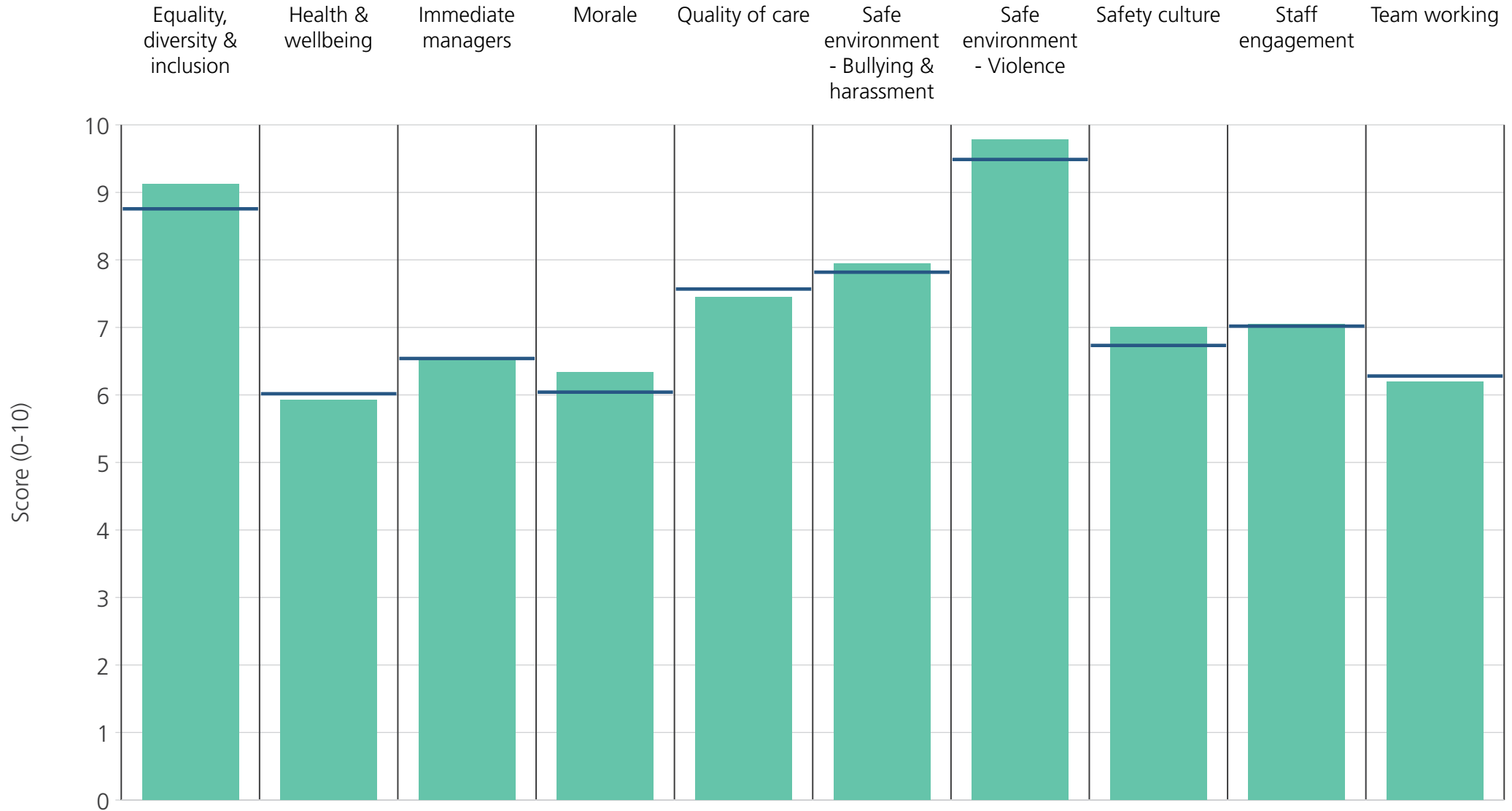
<b>Directorate</b>	8.9	5.6	6.7	5.8	7.4	8.1	9.3	6.9	7.3	6.5
<b>Your org</b>	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
<b>Responses</b>	66	66	66	66	63	64	65	66	67	65



<b>Directorate</b>	9.0	6.3	6.7	6.1	7.3	7.9	9.7	6.9	7.0	6.6
<b>Your org</b>	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
<b>Responses</b>	202	202	202	201	193	193	201	201	203	202



<b>Directorate</b>	9.2	5.4	6.3	5.7			10.0	6.4	6.8	5.7
<b>Your org</b>	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
<b>Responses</b>	11	11	11	11	7	10	11	11	11	11

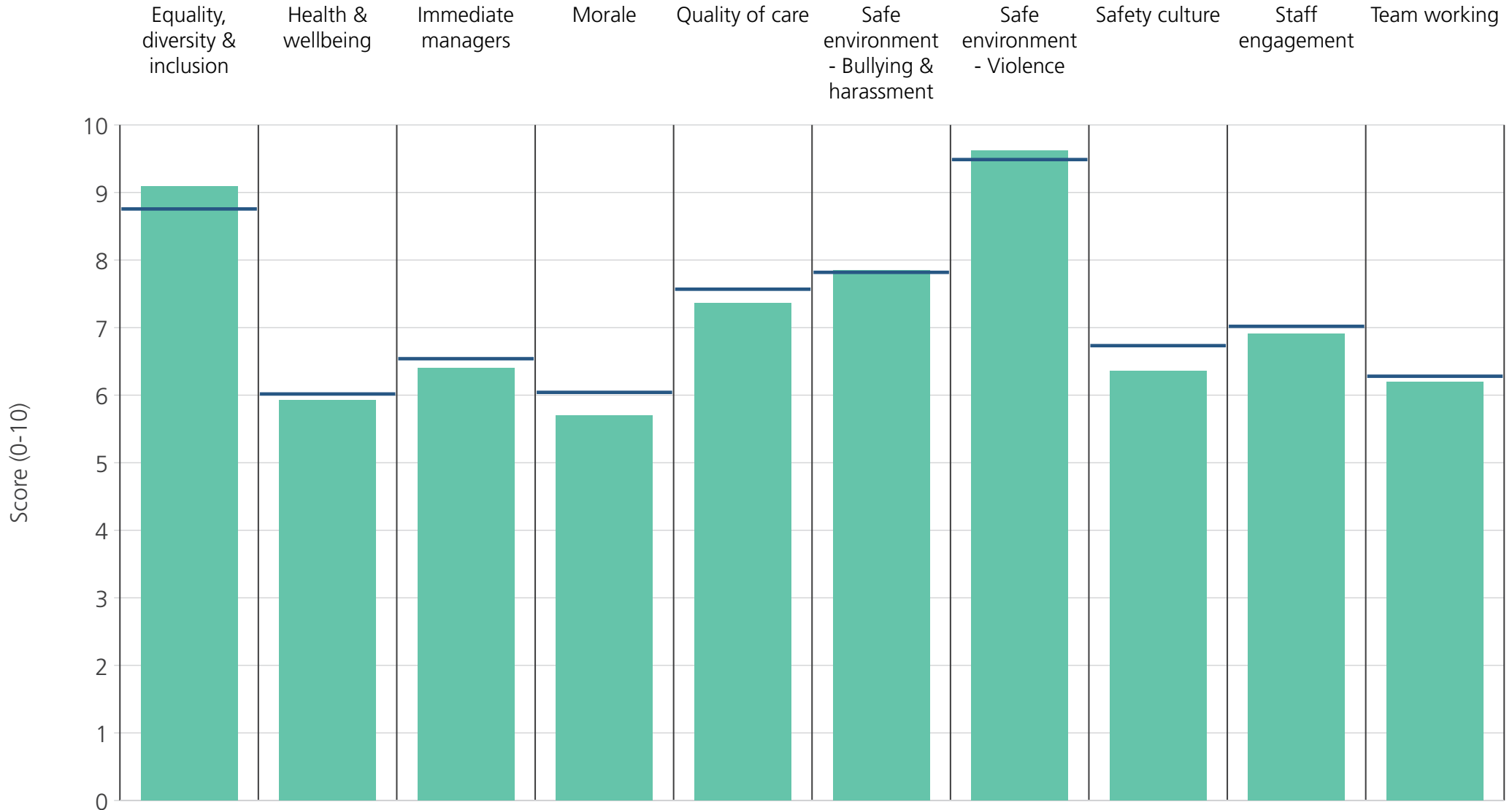


<b>Directorate</b>	9.1	5.9	6.6	6.3	7.4	7.9	9.8	7.0	7.0	6.2
<b>Your org</b>	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
<b>Responses</b>	415	419	417	414	401	404	418	415	423	422

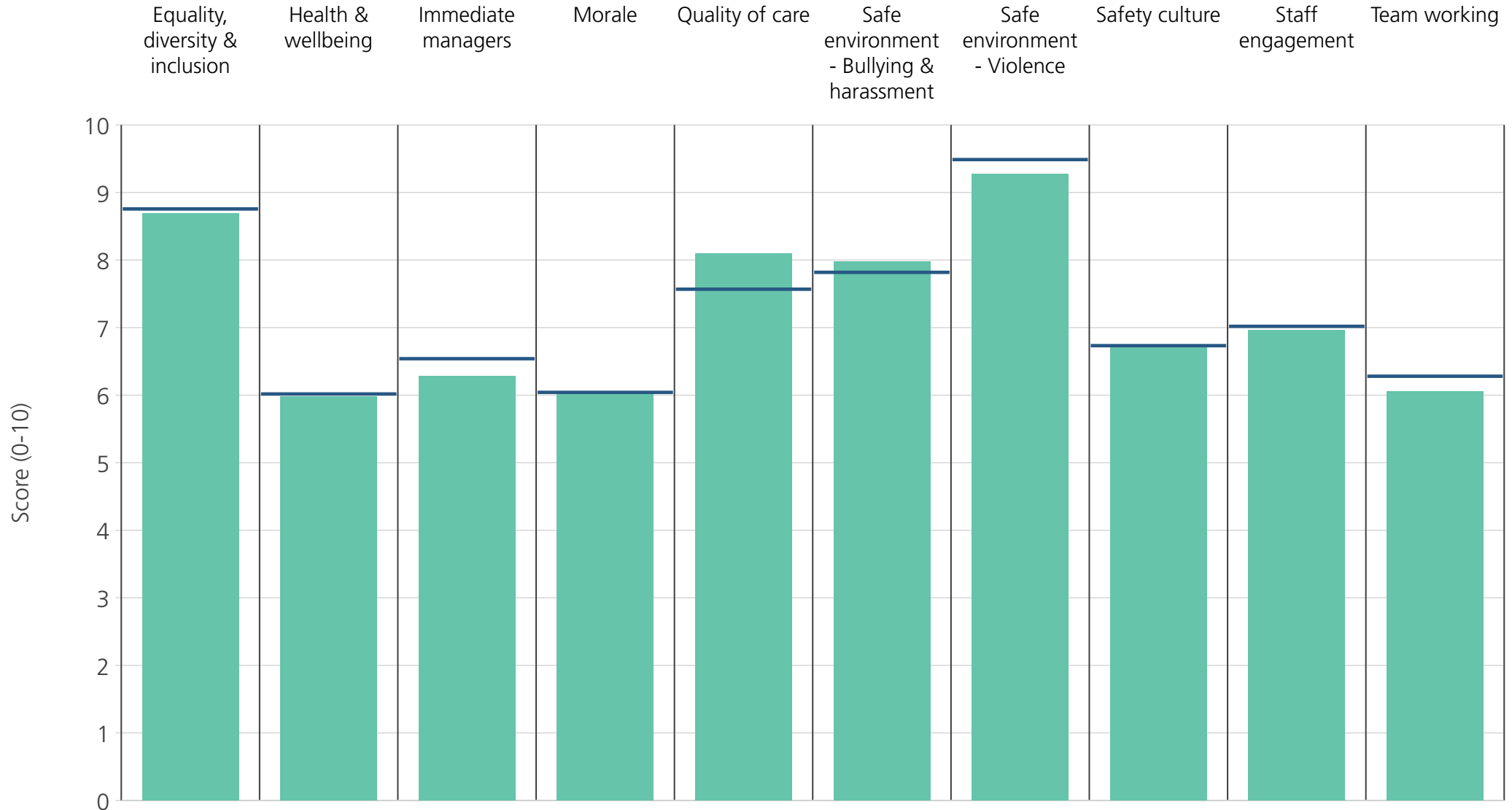


# Directorates 2

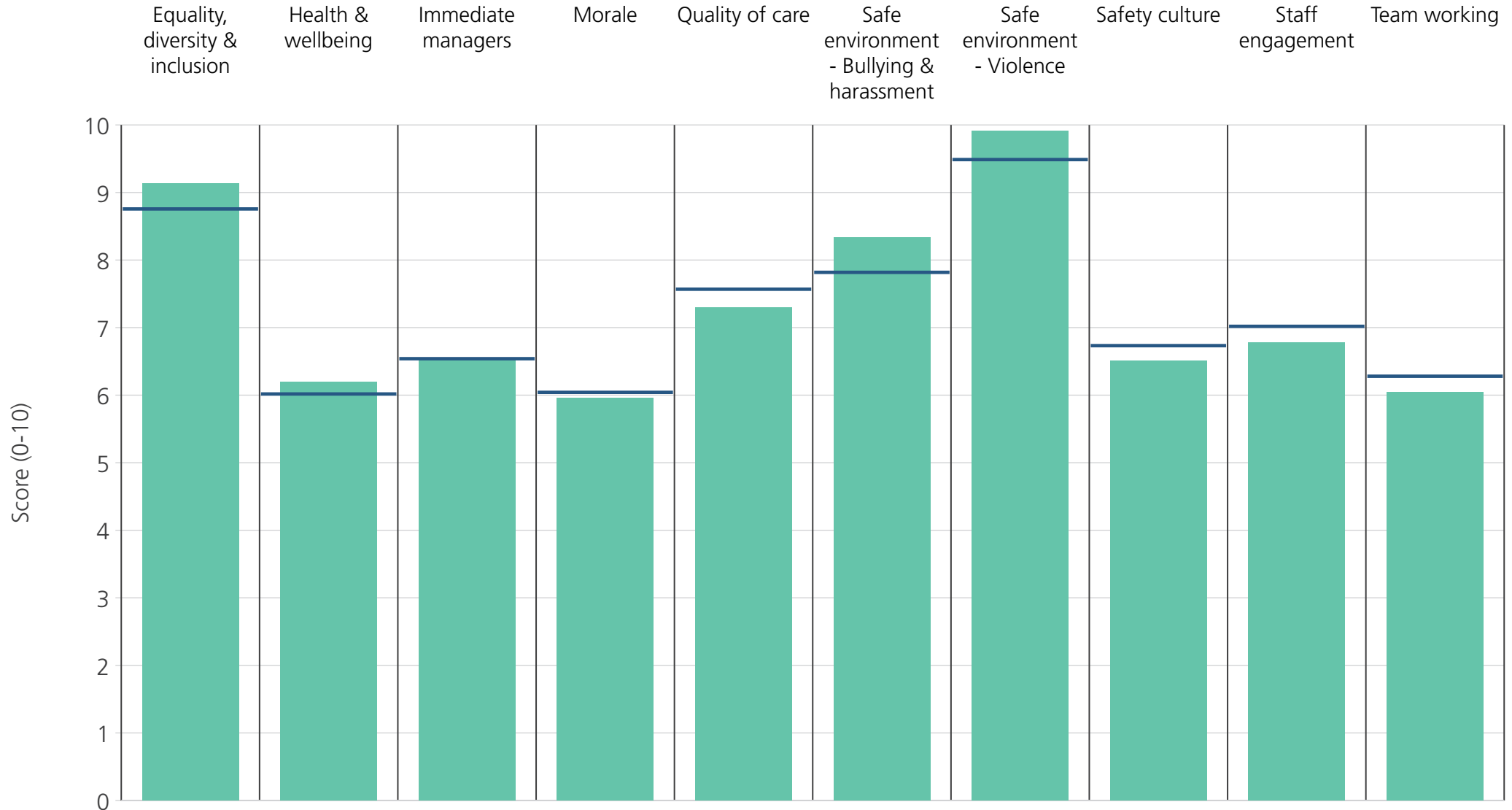
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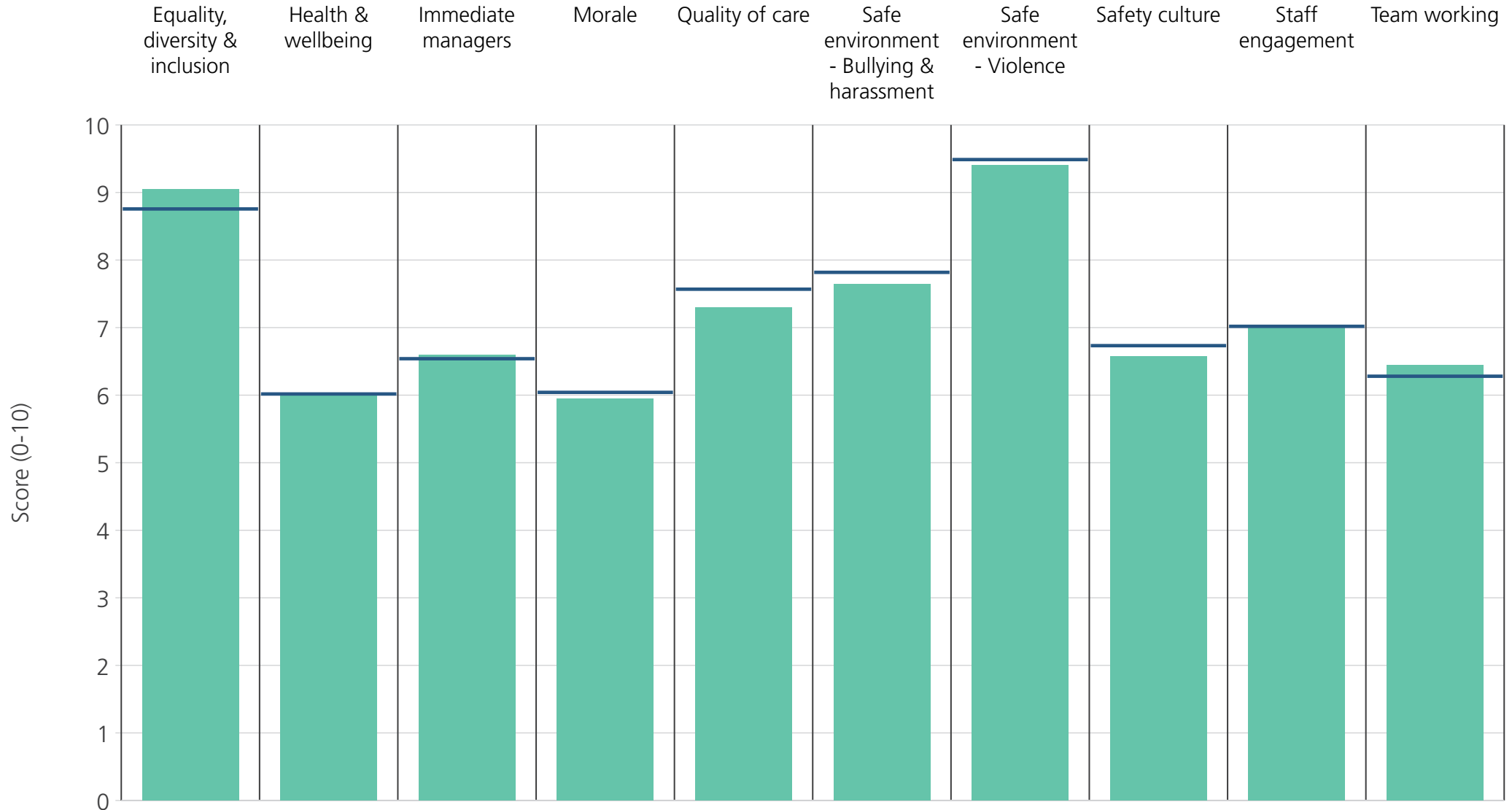
<b>Directorate</b>	9.1	5.9	6.4	5.7	7.4	7.8	9.6	6.4	6.9	6.2
<b>Your org</b>	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
<b>Responses</b>	105	105	104	104	105	103	105	105	107	106



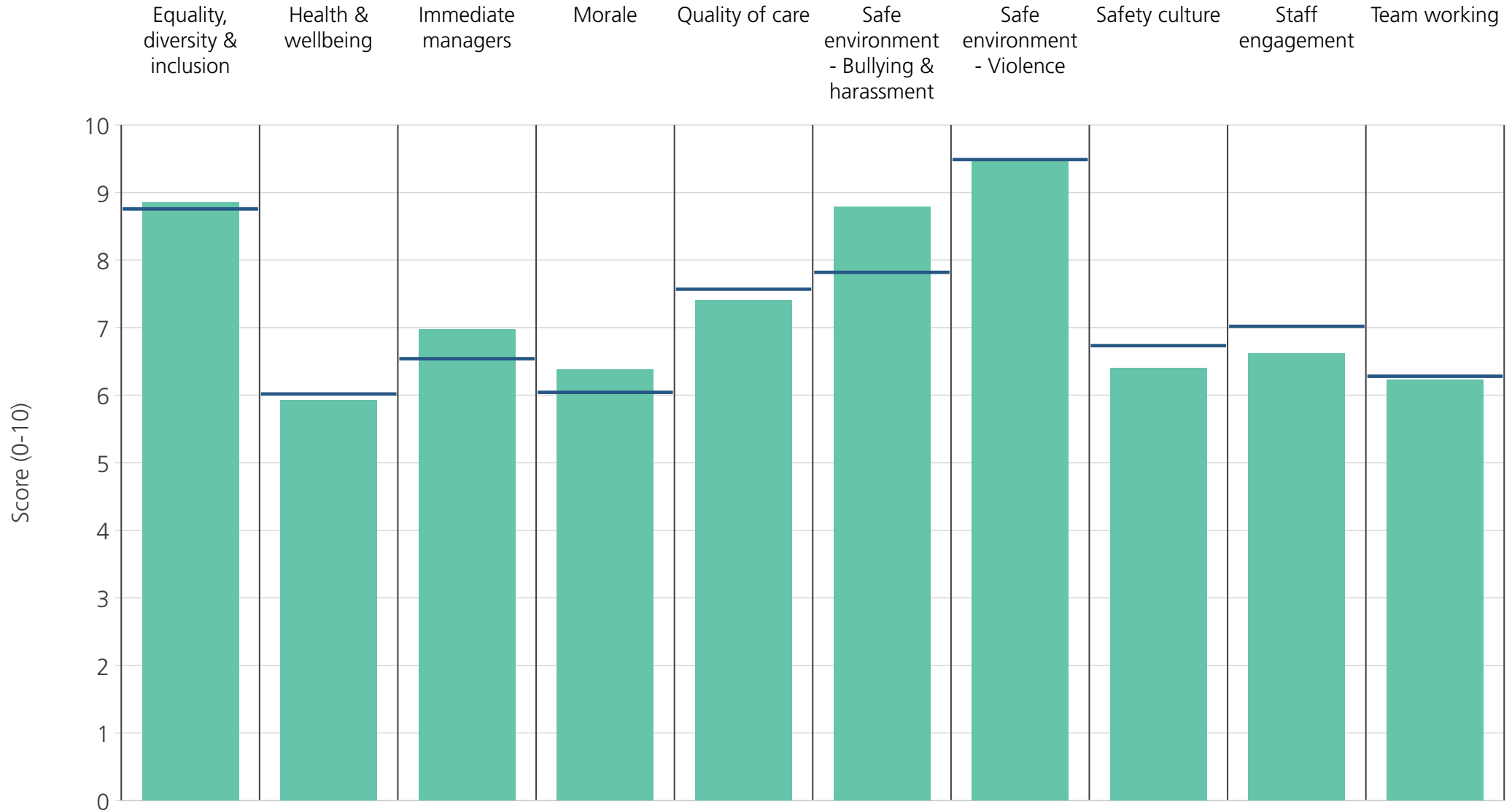
<b>Directorate</b>	8.7	6.0	6.3	6.0	8.1	8.0	9.3	6.7	7.0	6.1
<b>Your org</b>	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
<b>Responses</b>	493	498	500	487	483	483	492	492	502	492



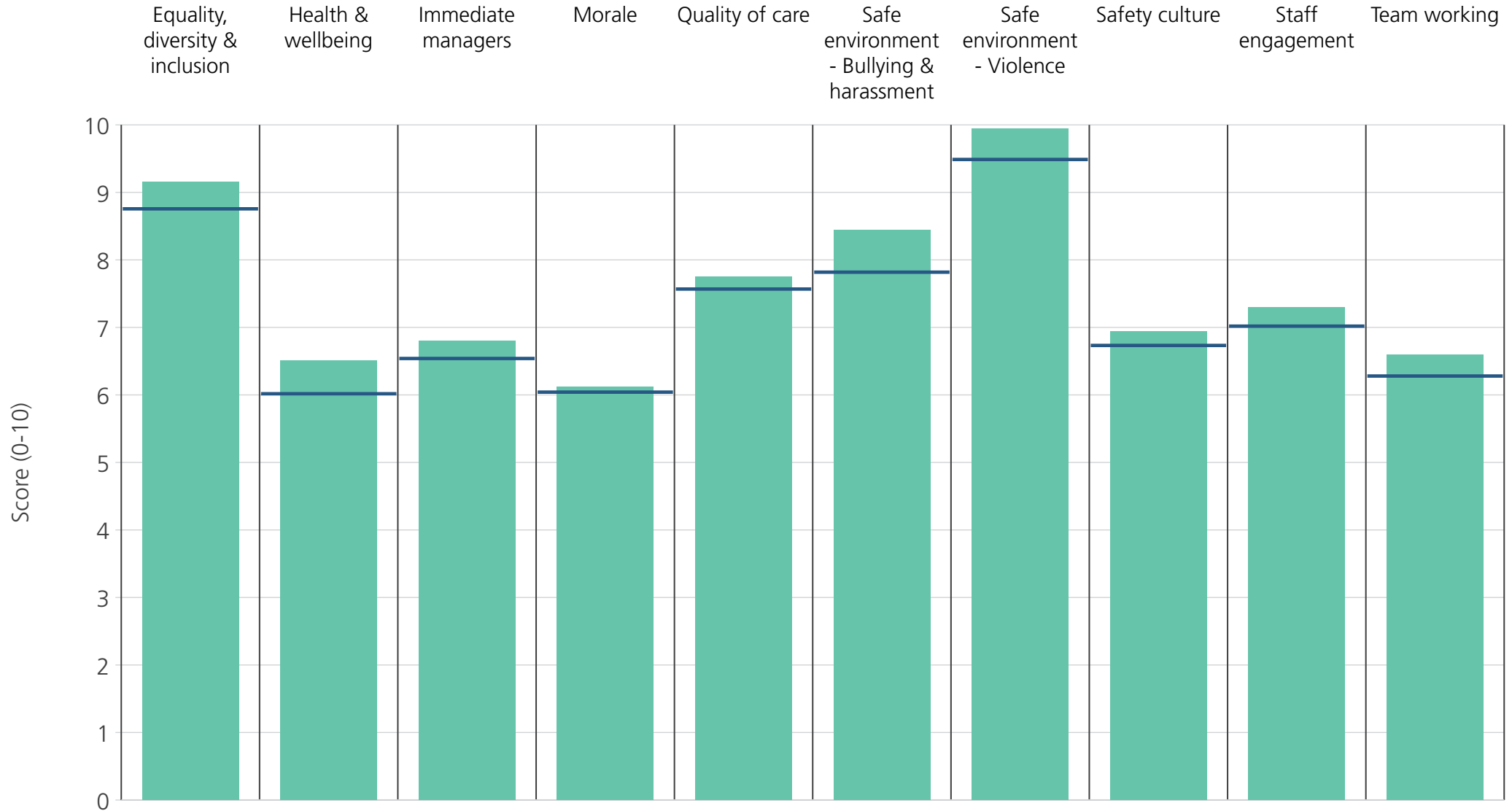
<b>Directorate</b>	9.1	6.2	6.5	6.0	7.3	8.3	9.9	6.5	6.8	6.0
<b>Your org</b>	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
<b>Responses</b>	851	853	853	842	637	831	851	846	862	852



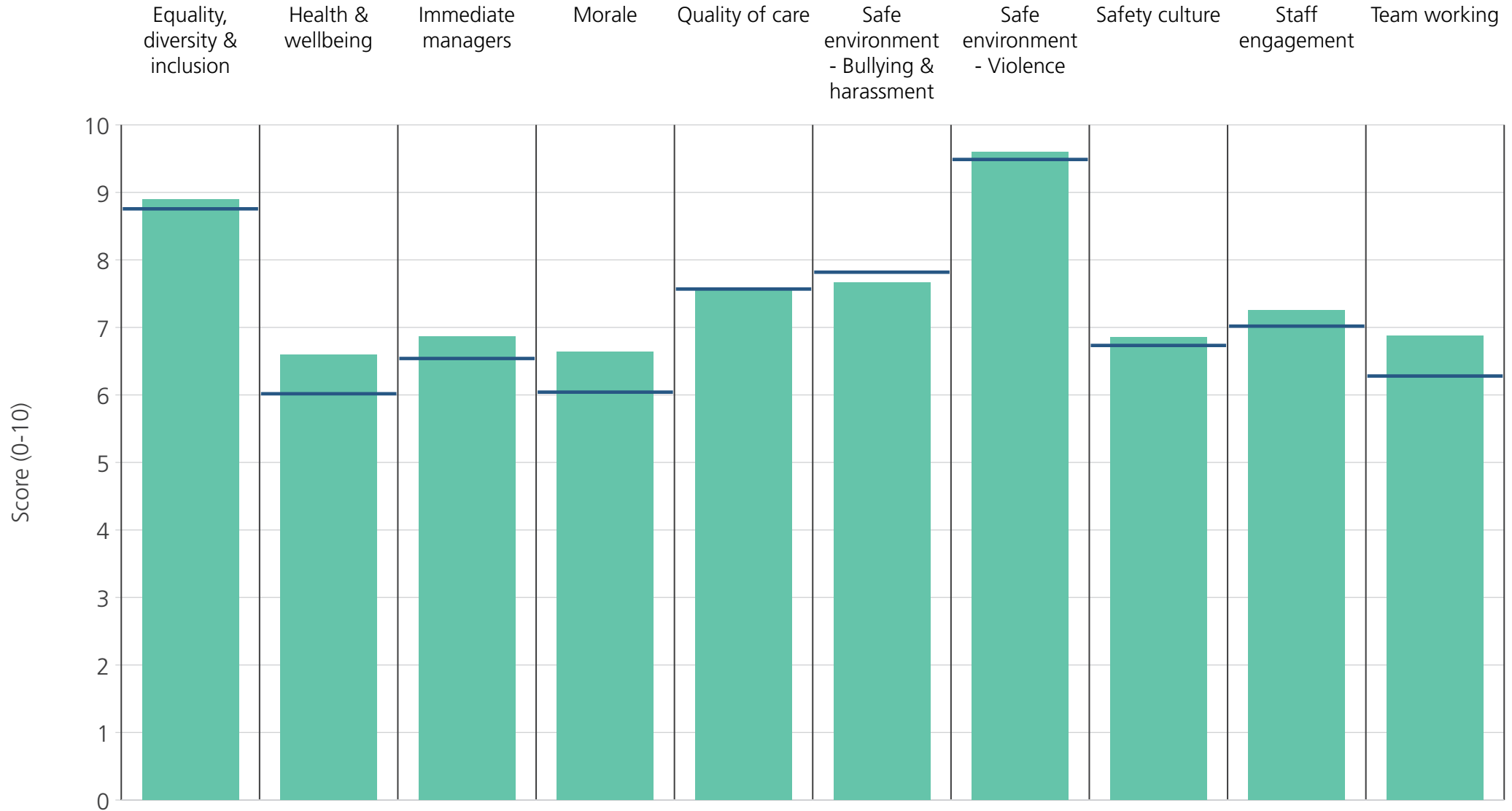
<b>Directorate</b>	9.1	6.0	6.6	5.9	7.3	7.6	9.4	6.6	7.0	6.4
<b>Your org</b>	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
<b>Responses</b>	252	253	253	249	252	249	253	252	254	253



<b>Directorate</b>	8.9	5.9	7.0	6.4	7.4	8.8	9.5	6.4	6.6	6.2
<b>Your org</b>	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
<b>Responses</b>	45	46	46	46	40	44	46	46	46	46

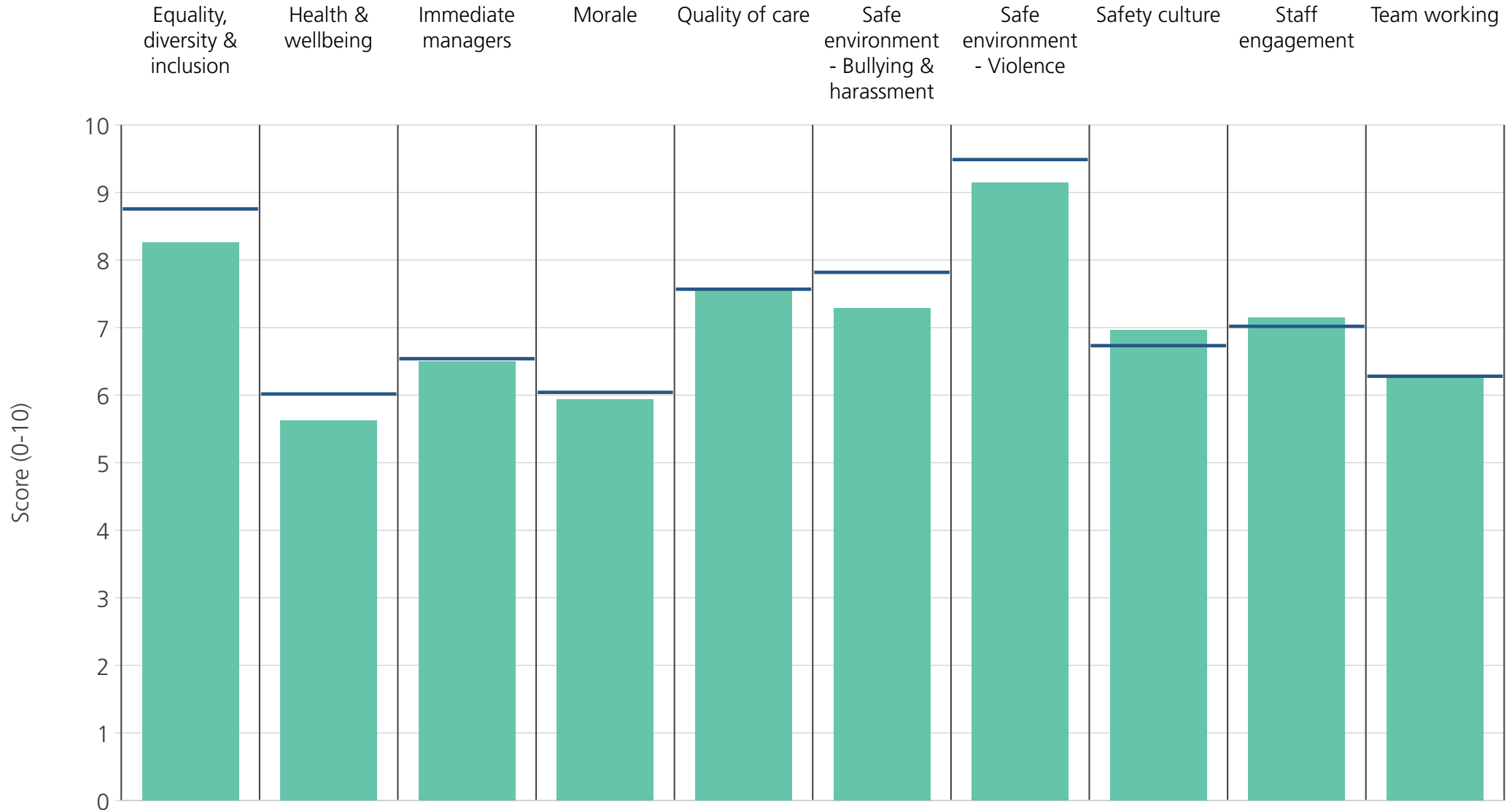


<b>Directorate</b>	9.2	6.5	6.8	6.1	7.8	8.4	9.9	6.9	7.3	6.6
<b>Your org</b>	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
<b>Responses</b>	111	111	111	111	108	111	111	111	111	109



<b>Directorate</b>	8.9	6.6	6.9	6.6	7.6	7.7	9.6	6.9	7.3	6.9
<b>Your org</b>	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
<b>Responses</b>	386	389	392	380	394	377	389	384	398	395





<b>Directorate</b>	8.3	5.6	6.5	5.9	7.6	7.3	9.1	7.0	7.1	6.3
<b>Your org</b>	8.8	6.0	6.5	6.0	7.6	7.8	9.5	6.7	7.0	6.3
<b>Responses</b>	990	995	996	987	986	962	990	991	1007	997