

Central and North West London NHS Foundation Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for Central and North West London NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Central and North West London NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

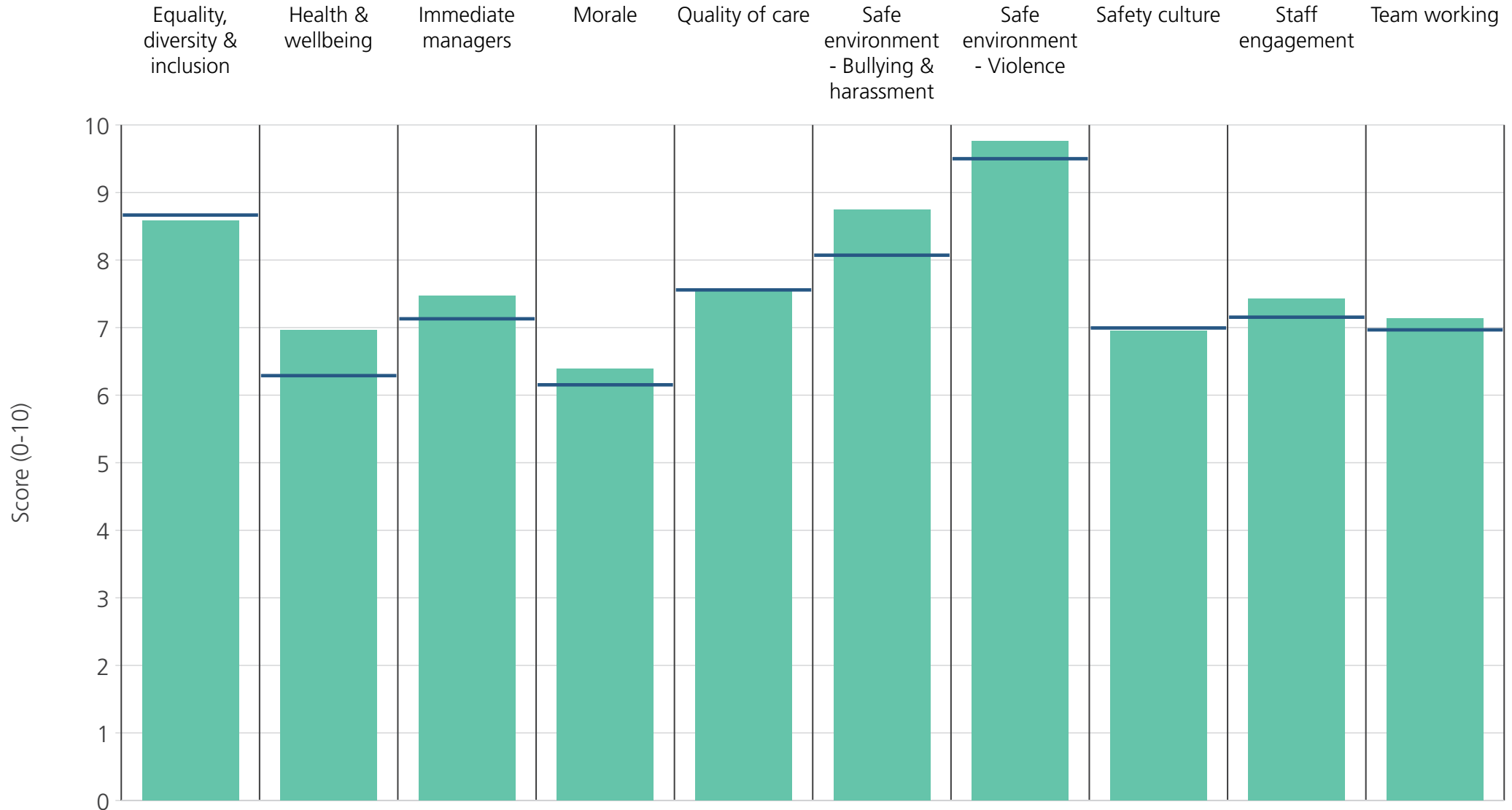
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



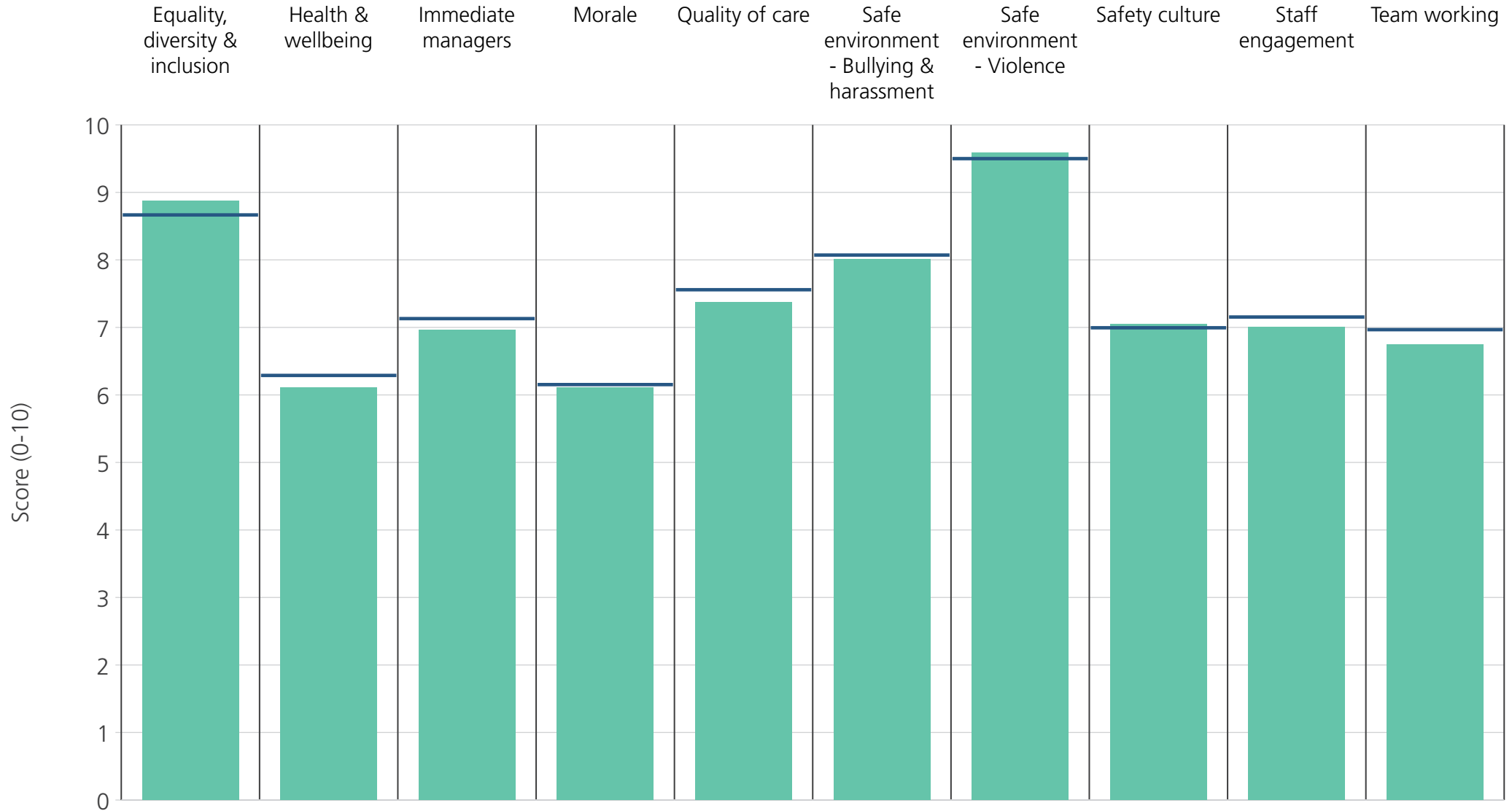
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

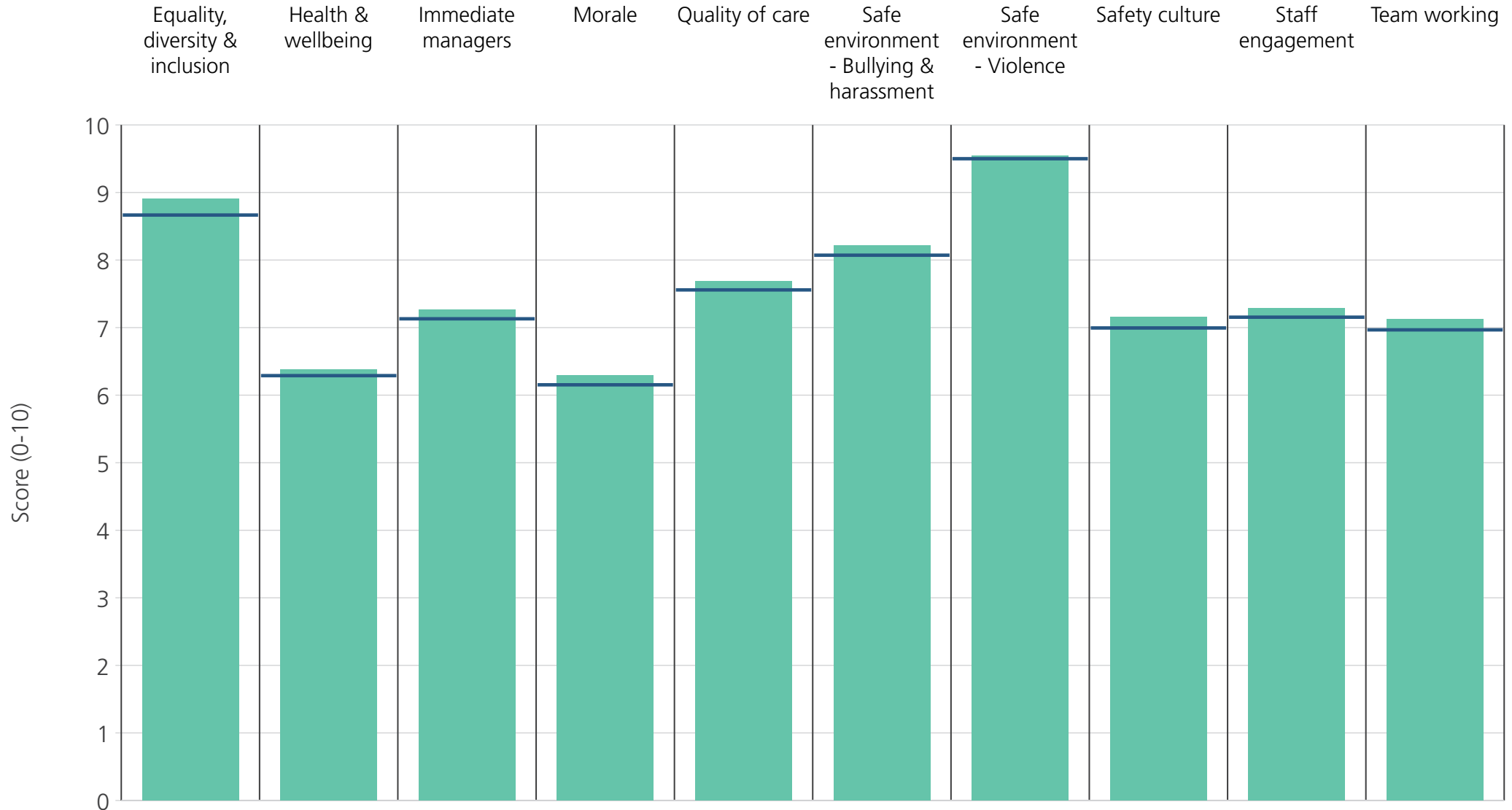
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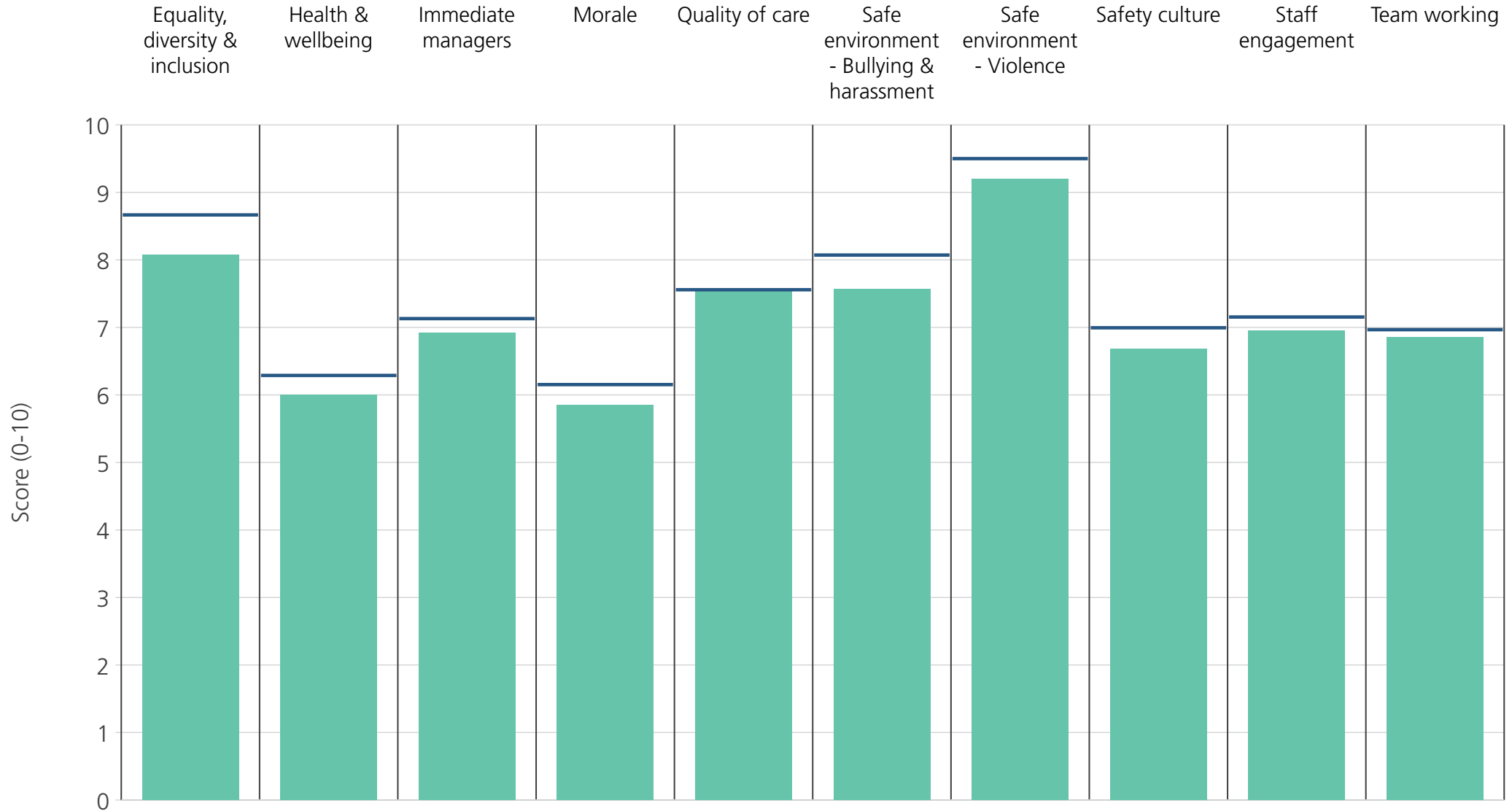
Directorate	8.6	7.0	7.5	6.4	7.5	8.7	9.8	7.0	7.4	7.1
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	354	354	354	348	196	338	351	351	355	353



Directorate	8.9	6.1	7.0	6.1	7.4	8.0	9.6	7.0	7.0	6.7
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	762	766	770	758	716	742	763	763	781	769



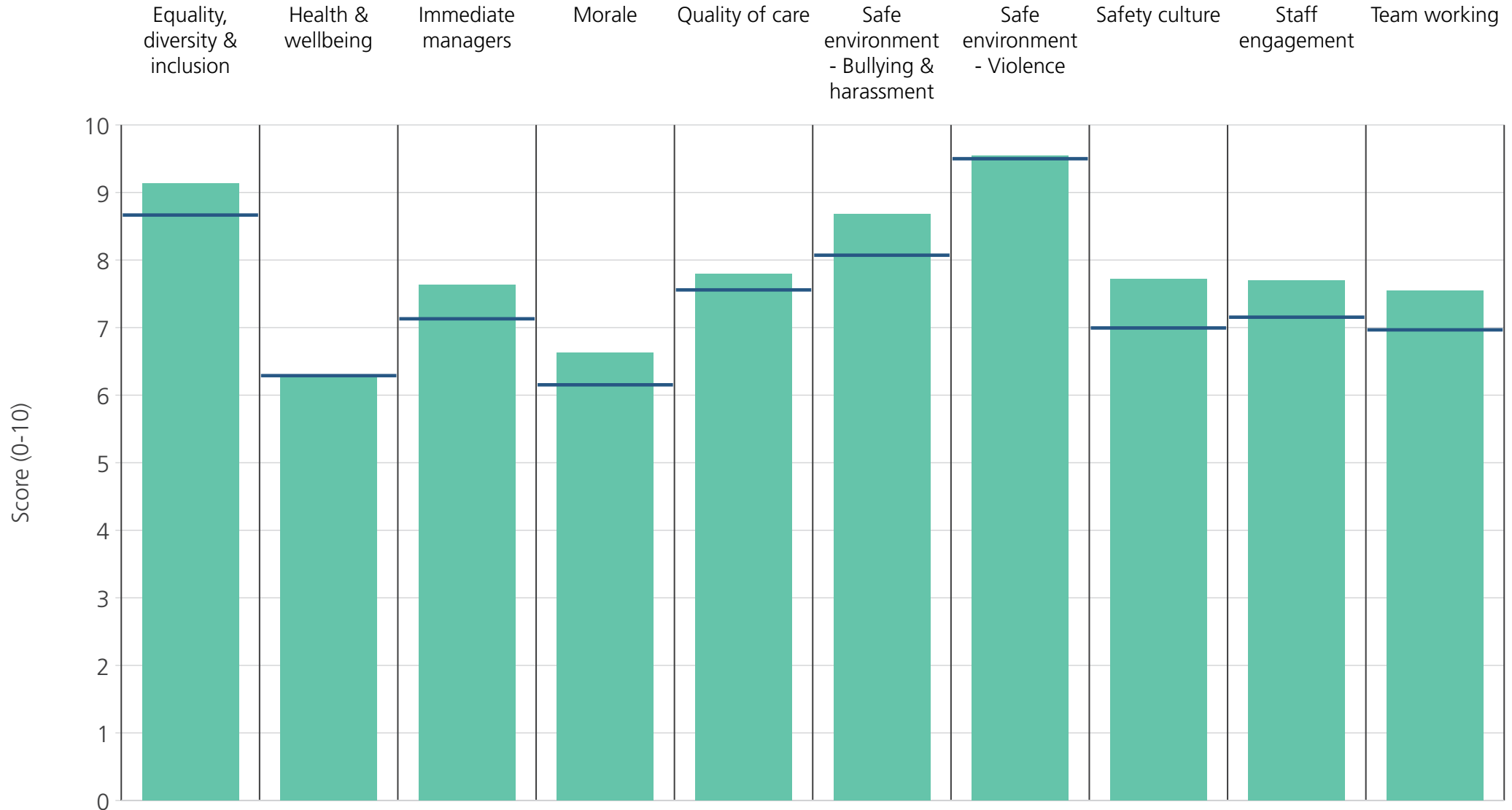
Directorate	8.9	6.4	7.3	6.3	7.7	8.2	9.5	7.2	7.3	7.1
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	1199	1202	1207	1187	1147	1150	1200	1192	1219	1198



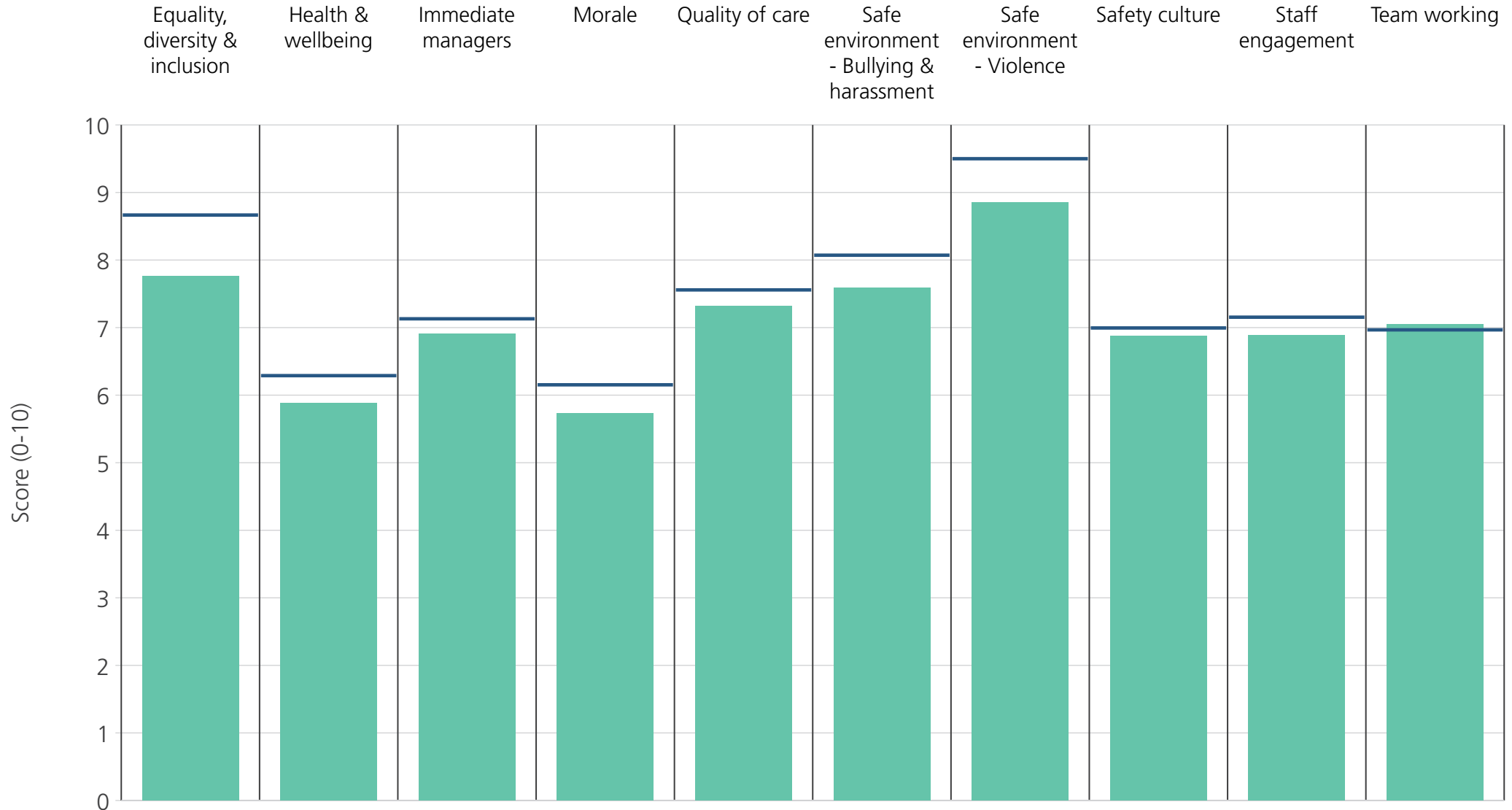
Directorate	8.1	6.0	6.9	5.9	7.5	7.6	9.2	6.7	6.9	6.9
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	718	720	724	706	676	699	712	713	733	726

Directorates 2

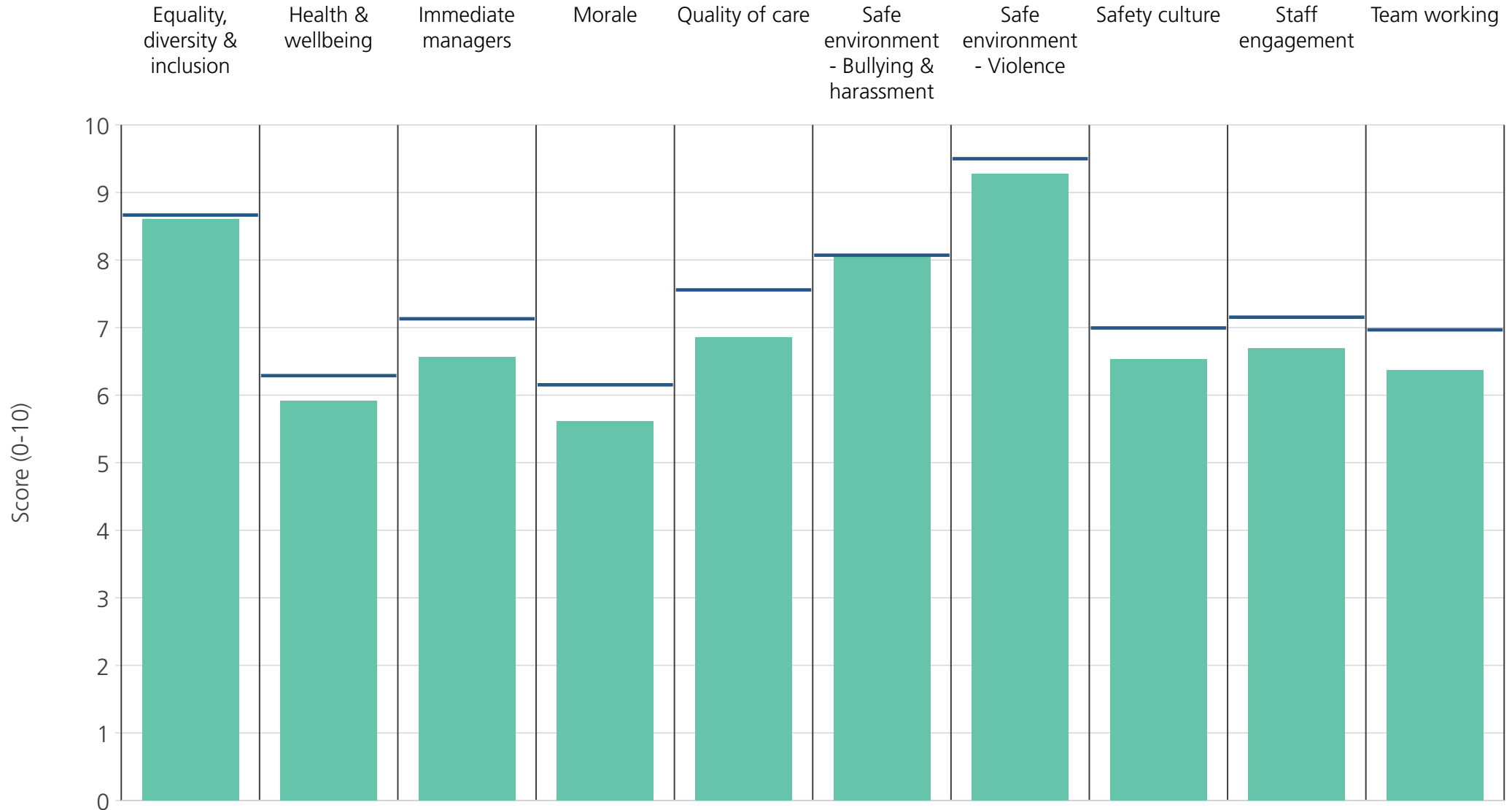
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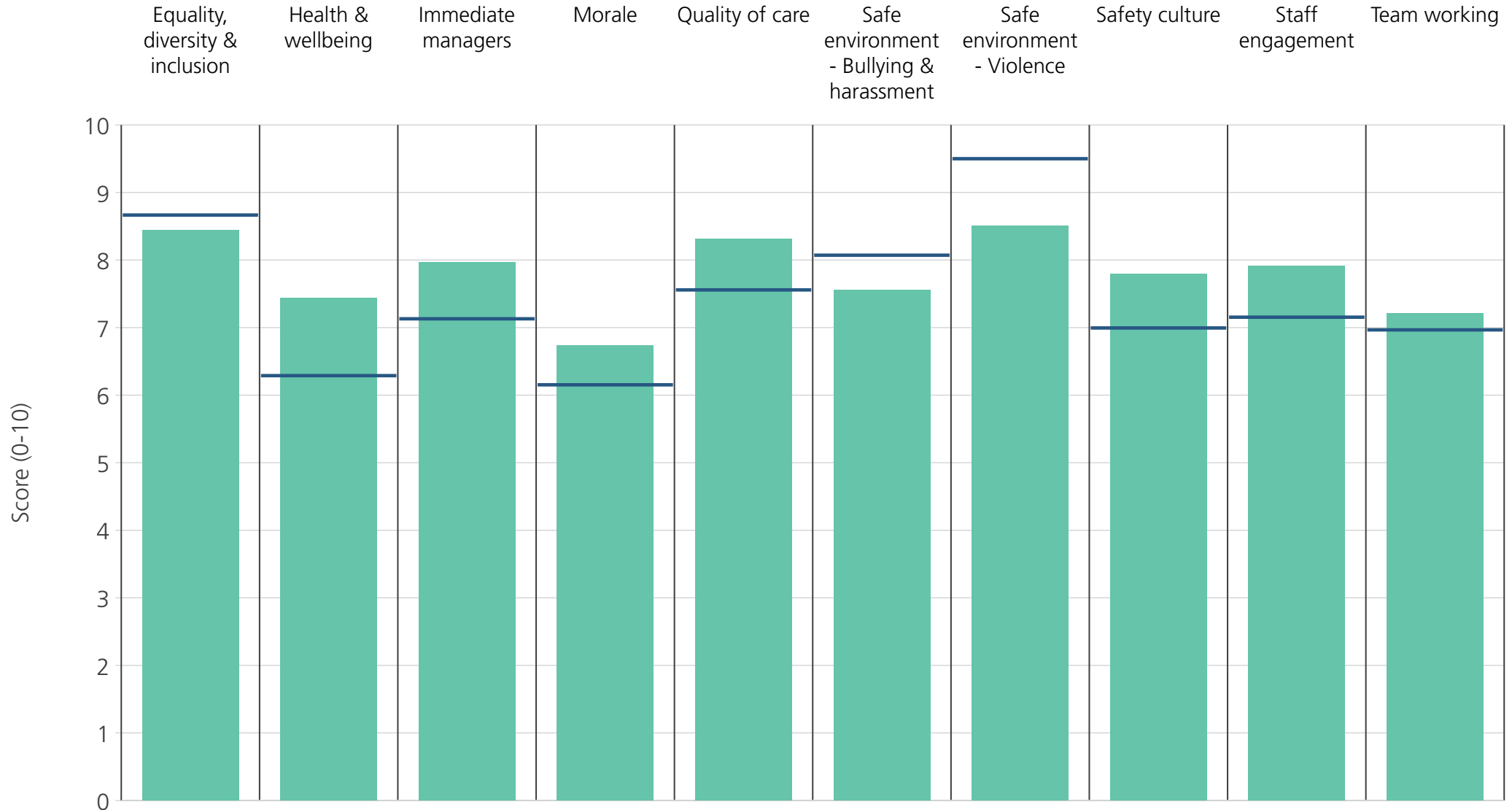
Directorate	9.1	6.3	7.6	6.6	7.8	8.7	9.5	7.7	7.7	7.5
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	51	51	51	50	49	48	51	50	51	51



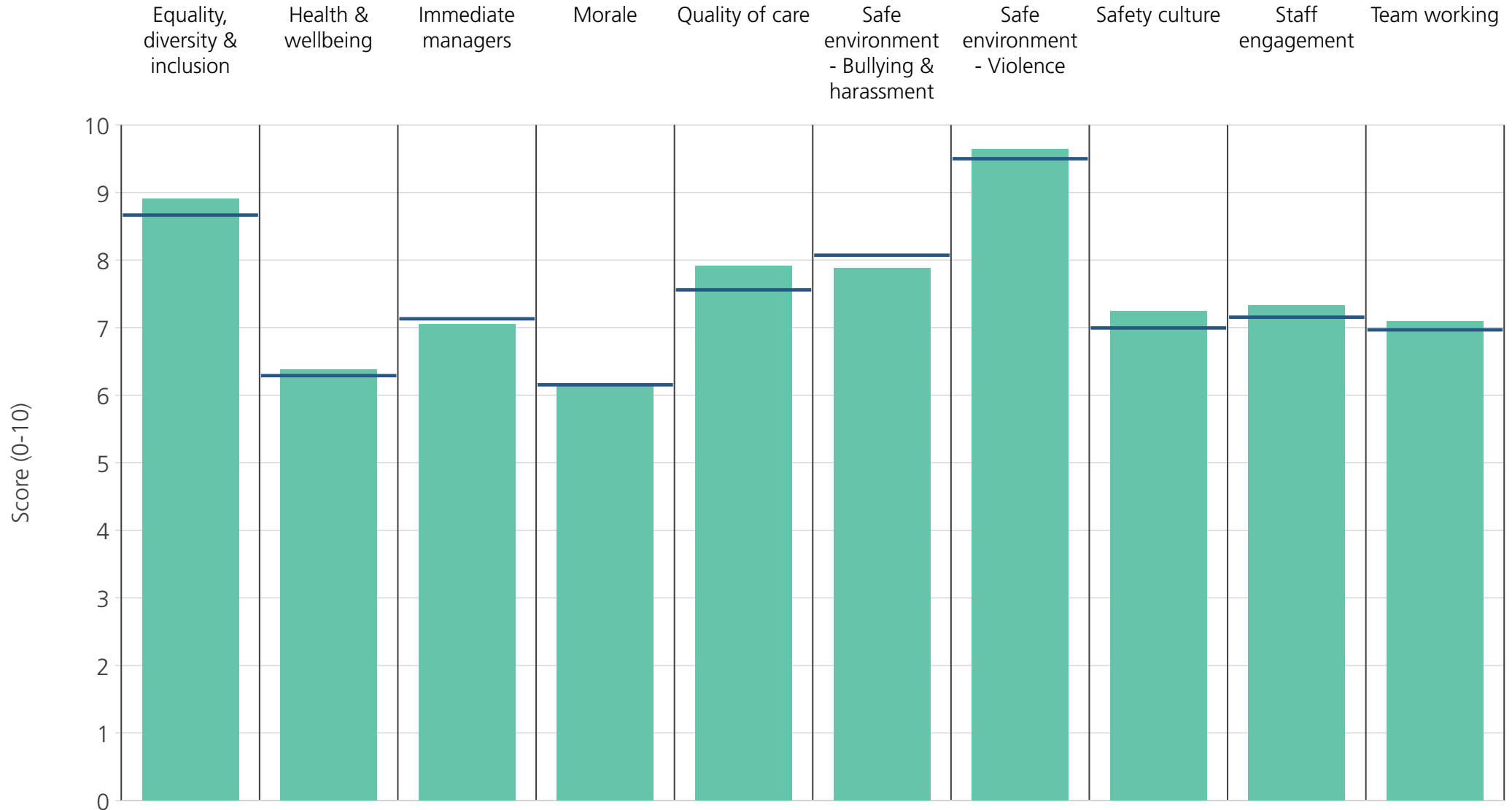
Directorate	7.8	5.9	6.9	5.7	7.3	7.6	8.9	6.9	6.9	7.0
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	129	129	131	126	127	127	128	128	131	130



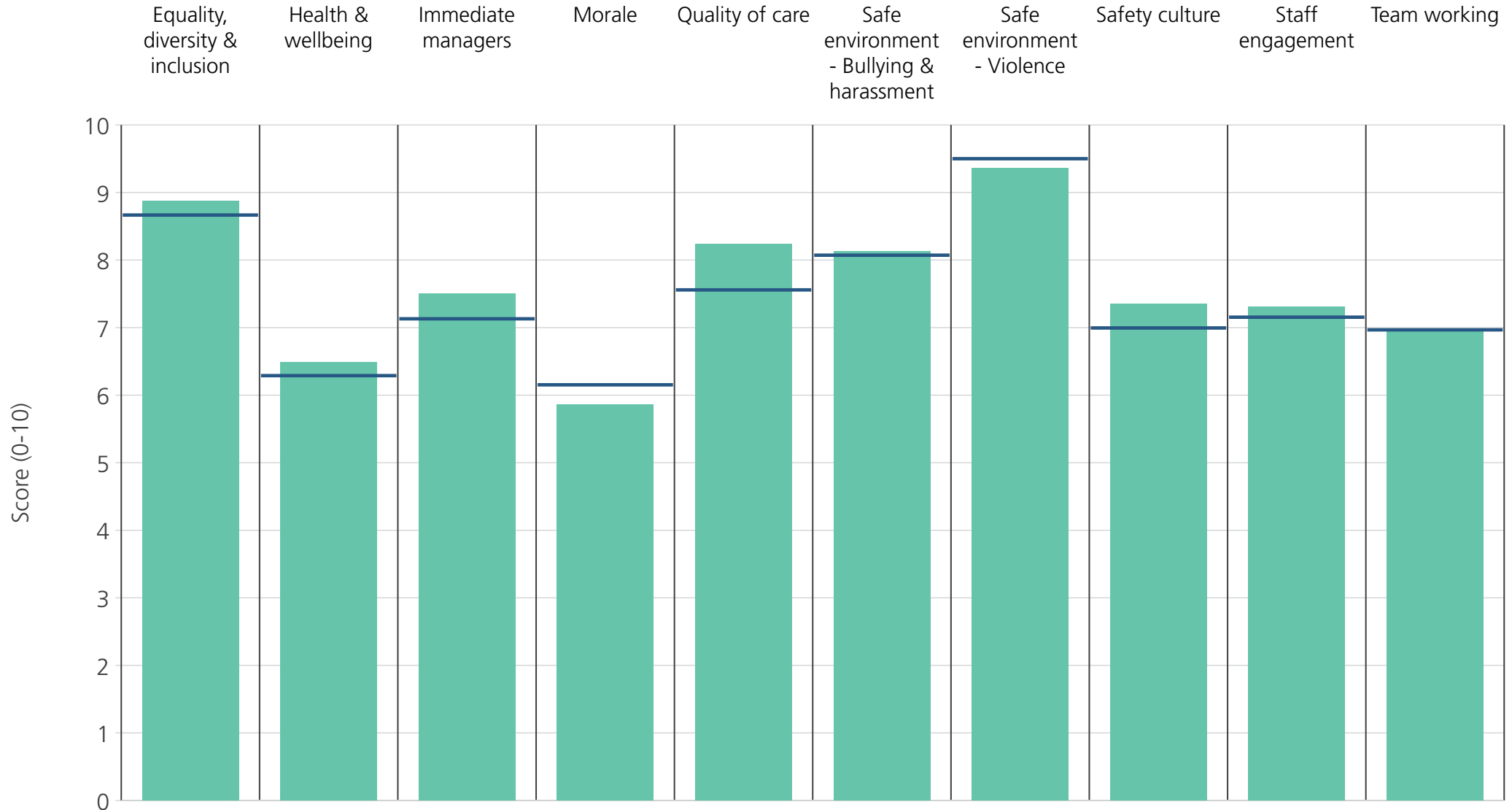
Directorate	8.6	5.9	6.6	5.6	6.9	8.0	9.3	6.5	6.7	6.4
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	128	128	128	127	124	126	128	127	131	128



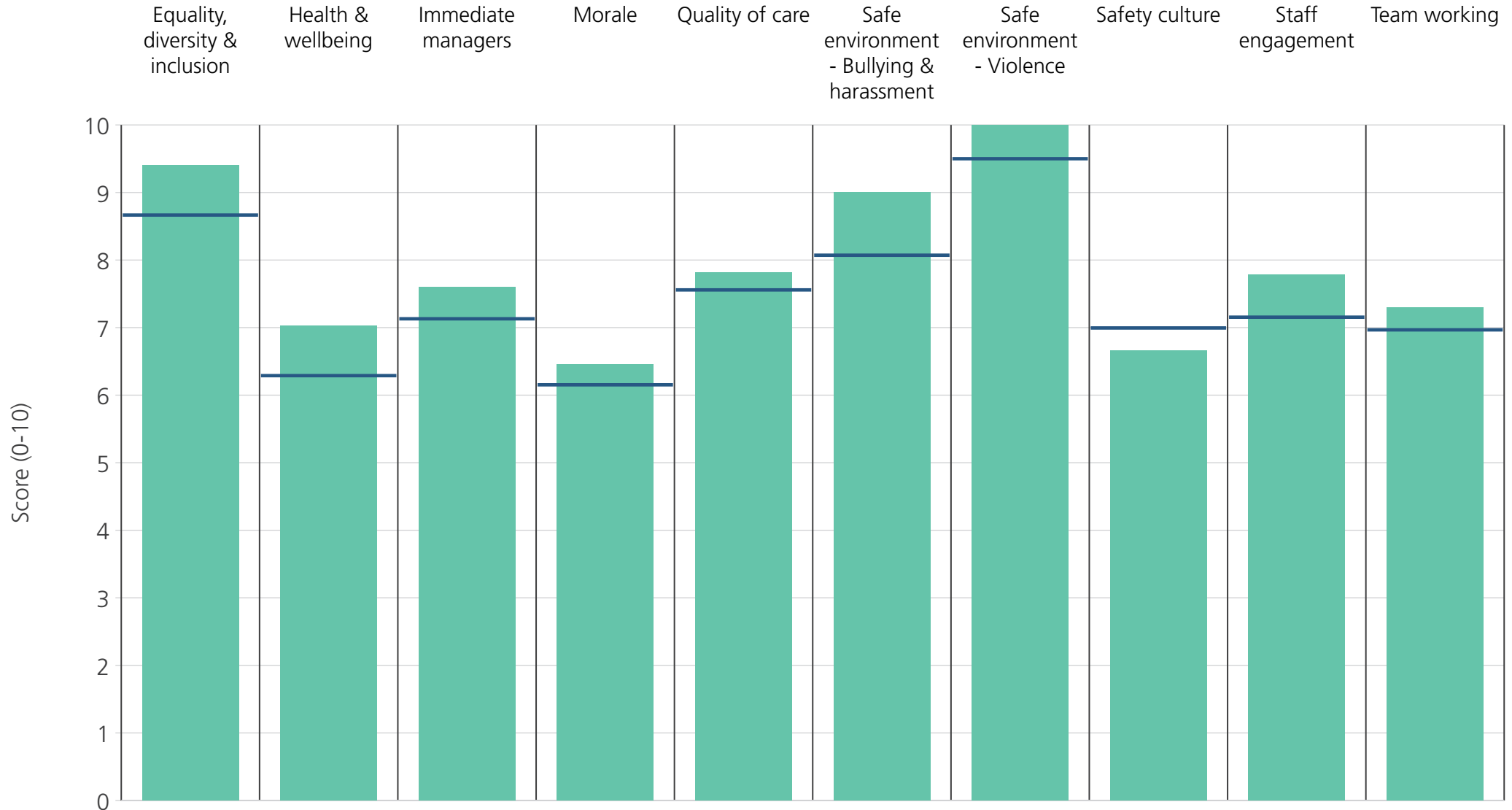
Directorate	8.4	7.4	8.0	6.7	8.3	7.6	8.5	7.8	7.9	7.2
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	31	31	32	29	32	30	29	31	30	30



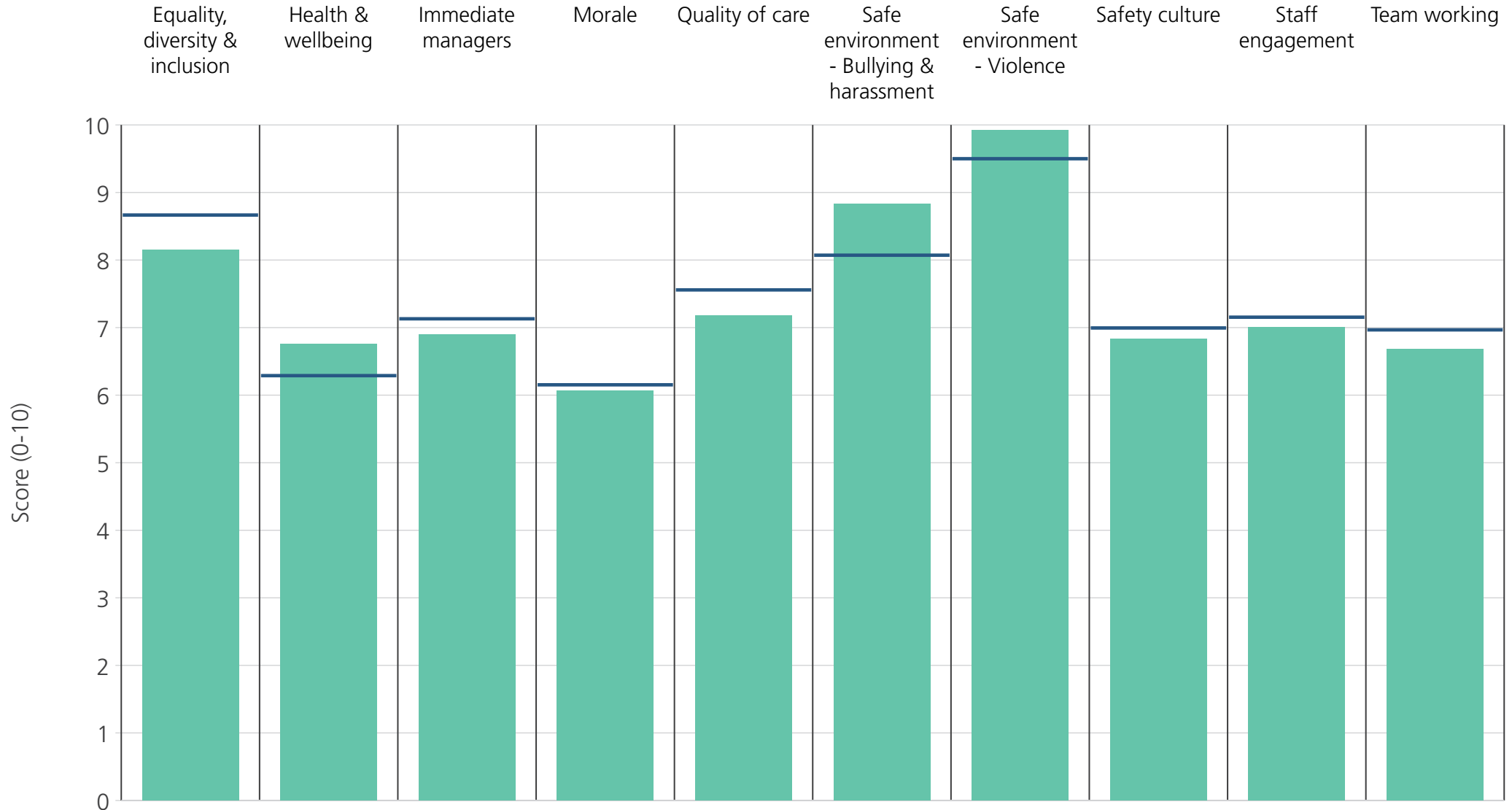
Directorate	8.9	6.4	7.1	6.2	7.9	7.9	9.6	7.2	7.3	7.1
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	222	223	224	221	219	213	222	221	227	224



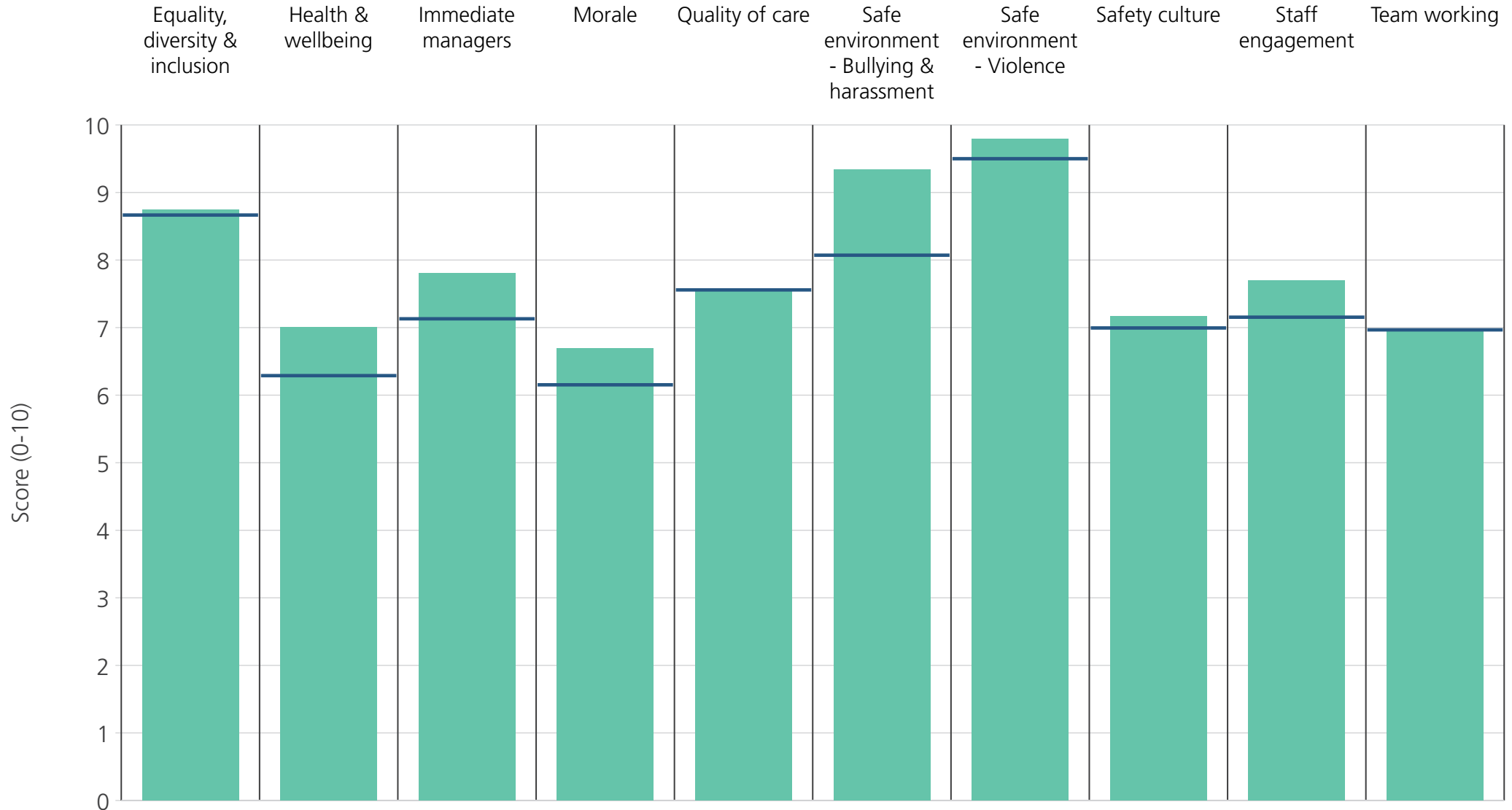
Directorate	8.9	6.5	7.5	5.9	8.2	8.1	9.4	7.4	7.3	7.0
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	52	52	52	50	50	48	52	51	52	51



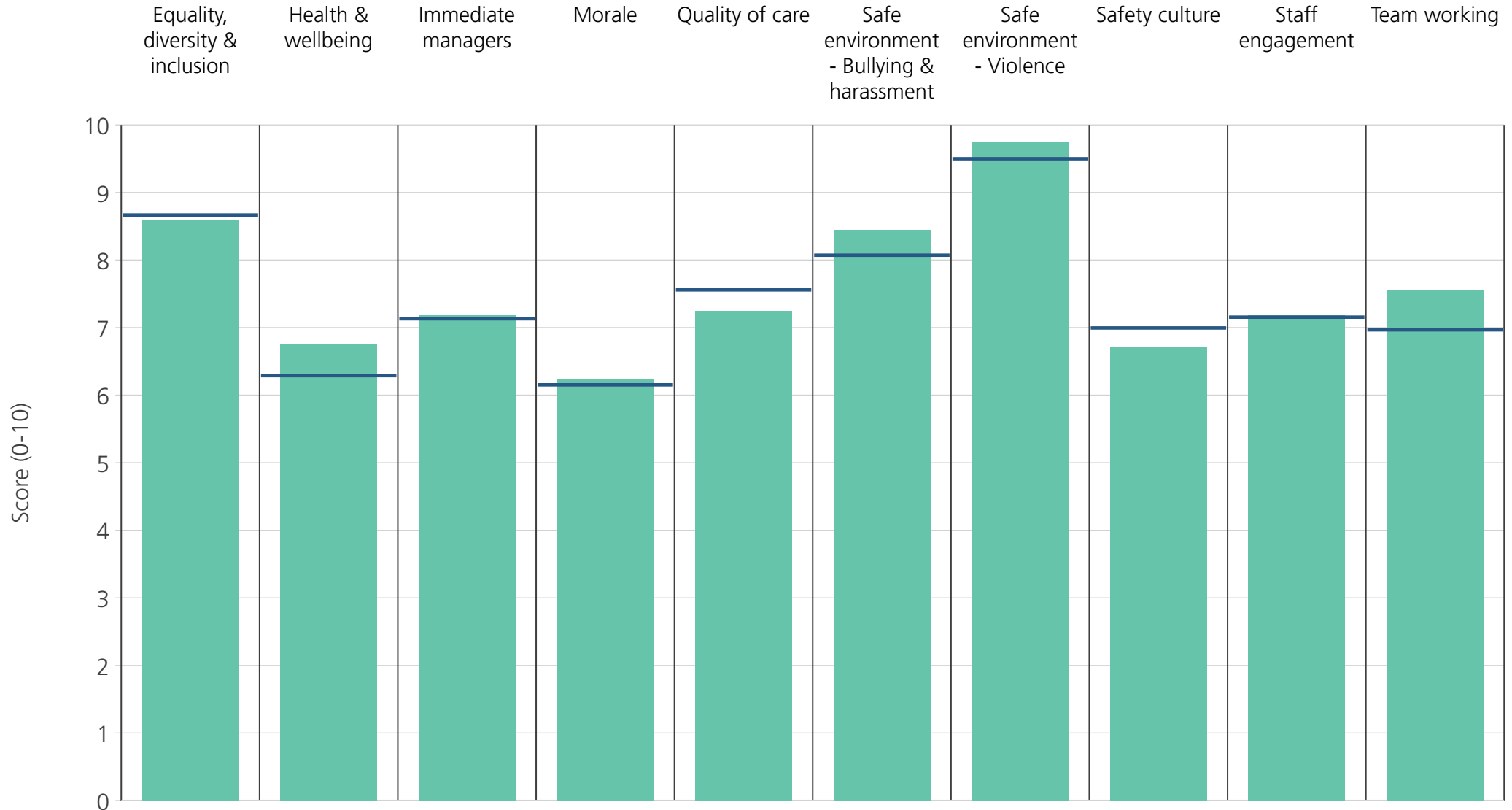
Directorate	9.4	7.0	7.6	6.5	7.8	9.0	10.0	6.7	7.8	7.3
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	50	50	50	49	13	47	50	50	50	50



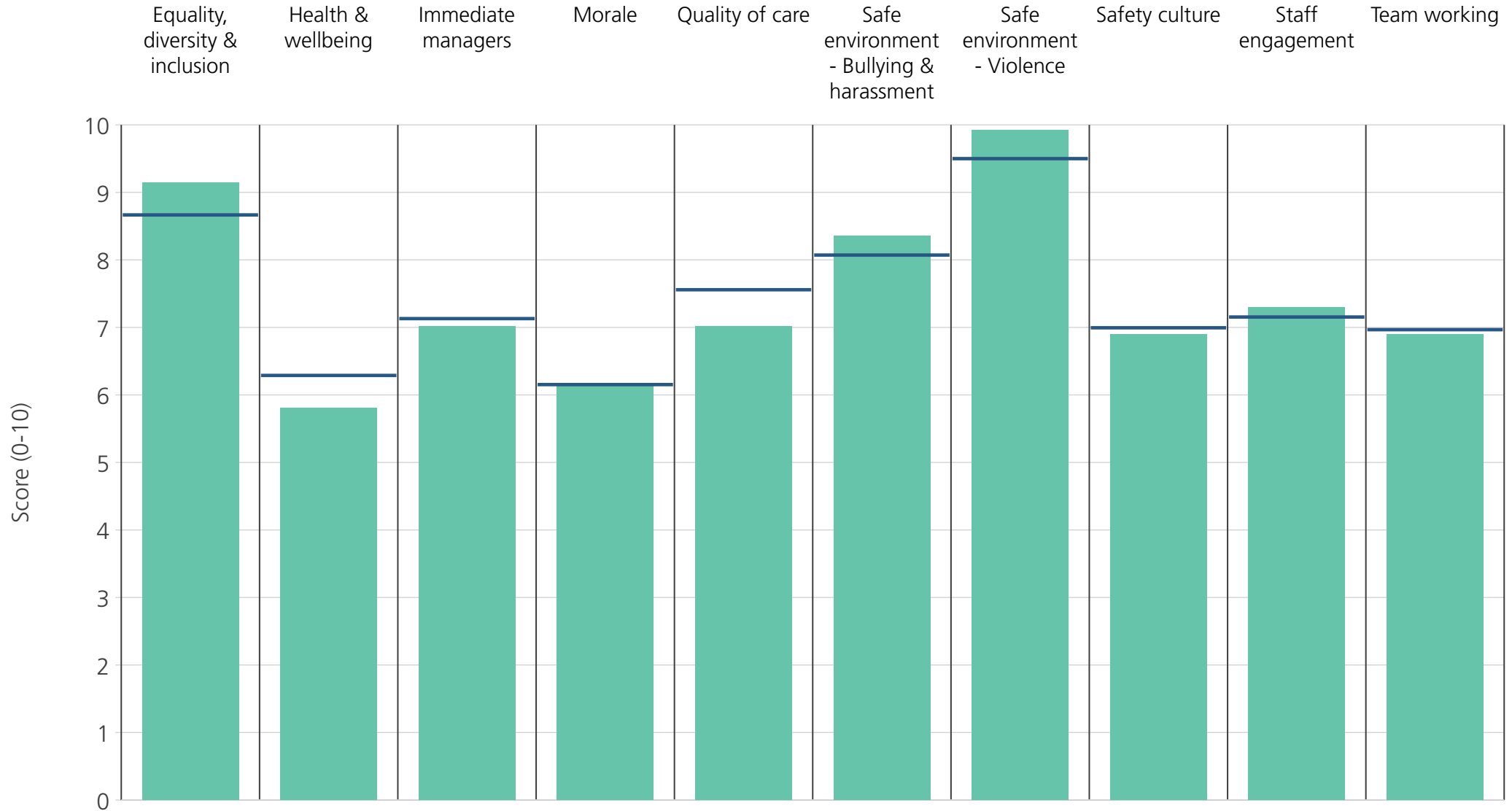
Directorate	8.2	6.8	6.9	6.1	7.2	8.8	9.9	6.8	7.0	6.7
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	91	91	91	90	42	88	91	90	92	91



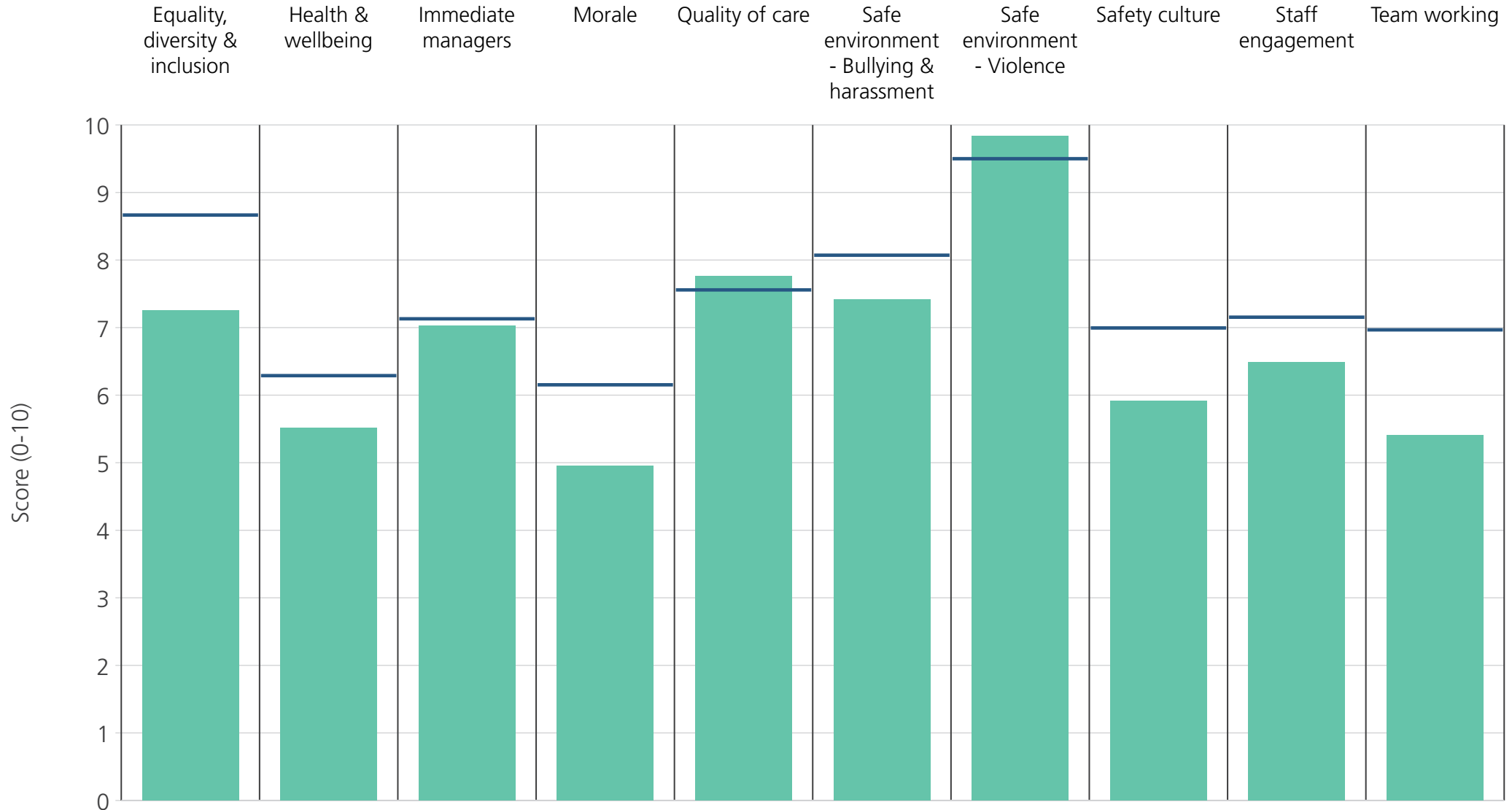
Directorate	8.7	7.0	7.8	6.7	7.5	9.3	9.8	7.2	7.7	6.9
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	49	49	48	47	28	45	49	47	49	49



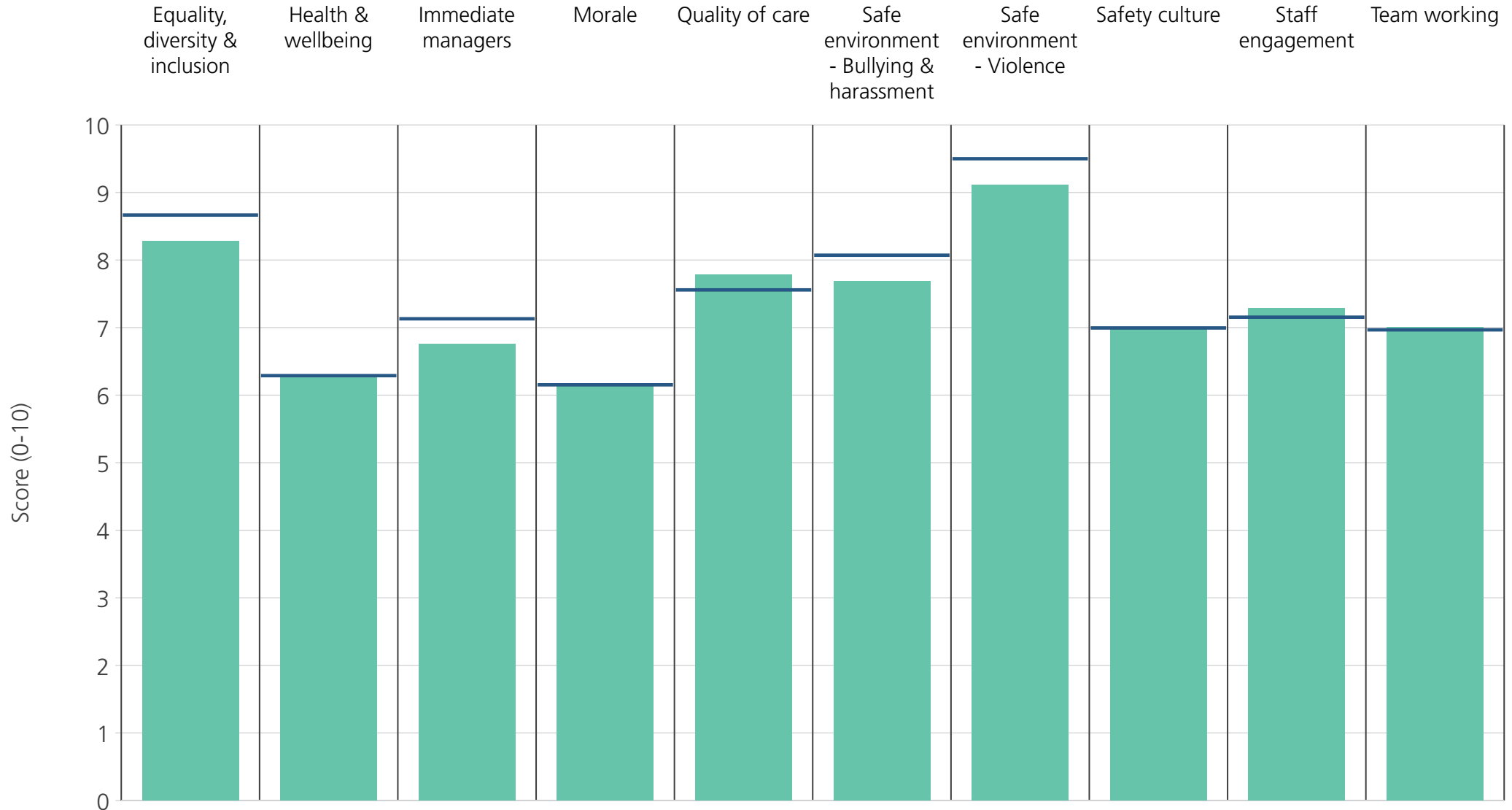
Directorate	8.6	6.7	7.2	6.2	7.2	8.4	9.7	6.7	7.2	7.5
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	77	77	77	77	51	75	76	77	78	78



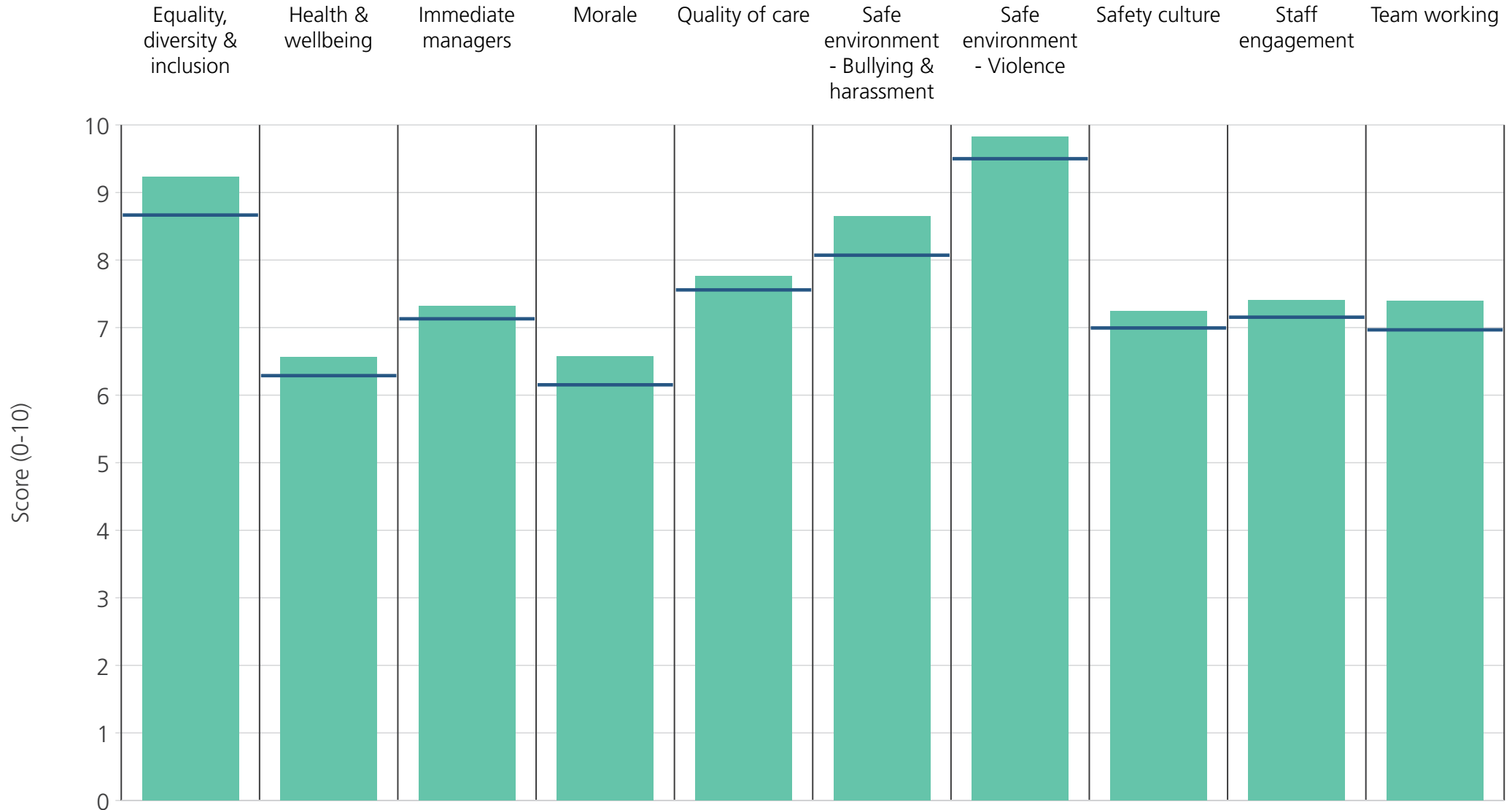
Directorate	9.1	5.8	7.0	6.2	7.0	8.4	9.9	6.9	7.3	6.9
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	127	128	129	128	123	122	128	128	130	129



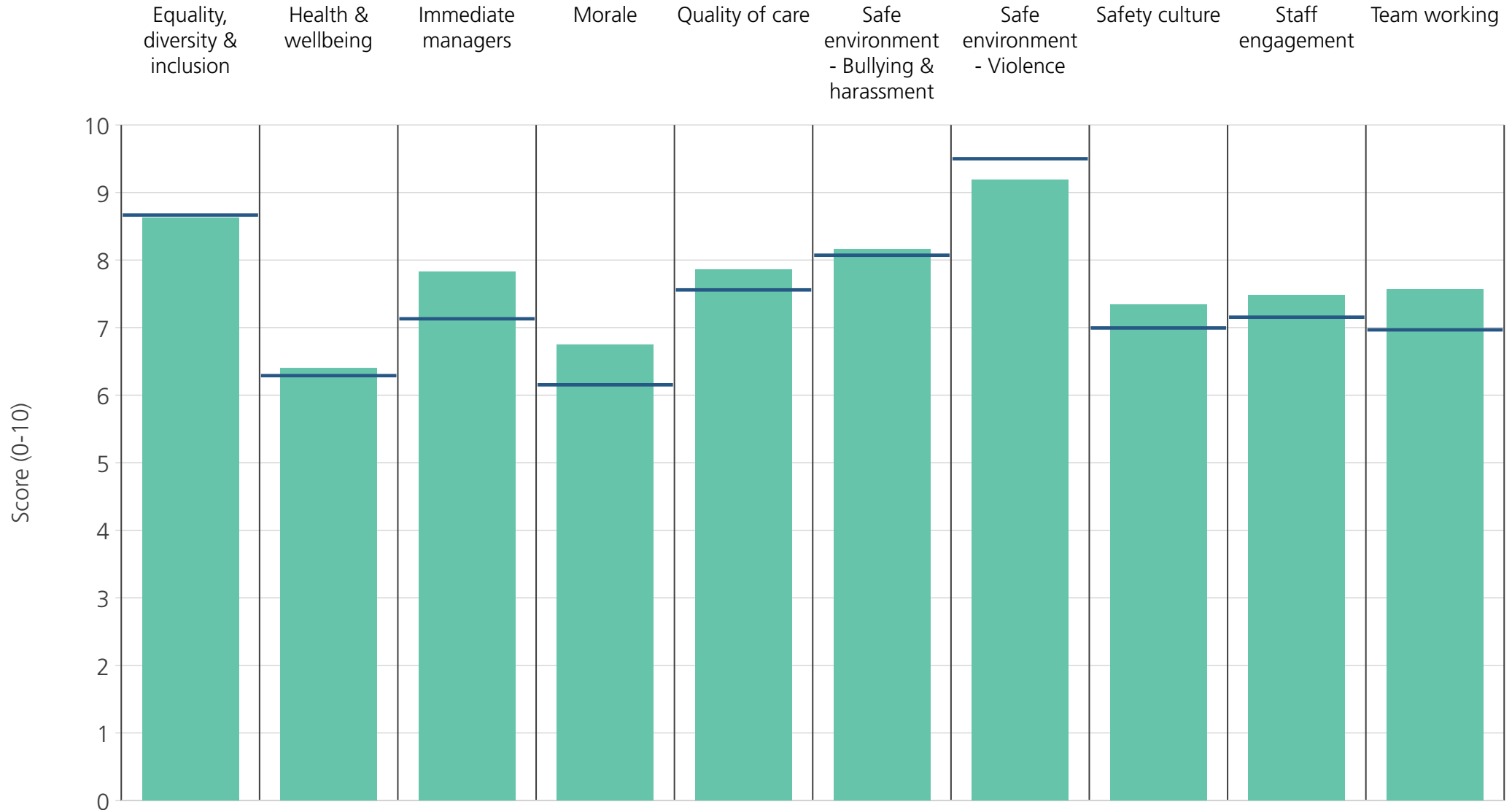
Directorate	7.3	5.5	7.0	4.9	7.8	7.4	9.8	5.9	6.5	5.4
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	40	40	40	40	38	40	40	40	41	40



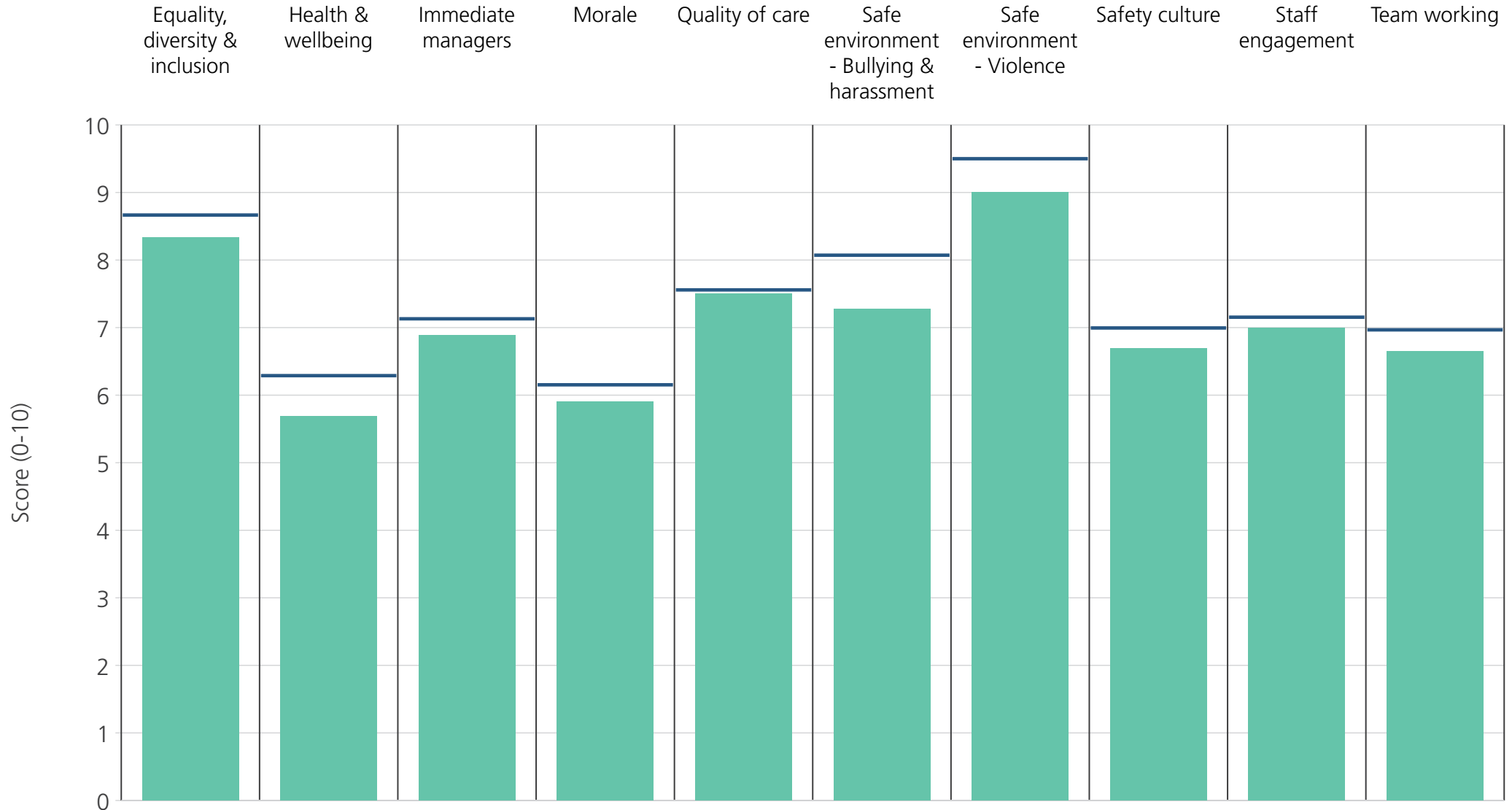
Directorate	8.3	6.3	6.8	6.2	7.8	7.7	9.1	7.0	7.3	7.0
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	128	128	129	126	124	124	127	126	131	130



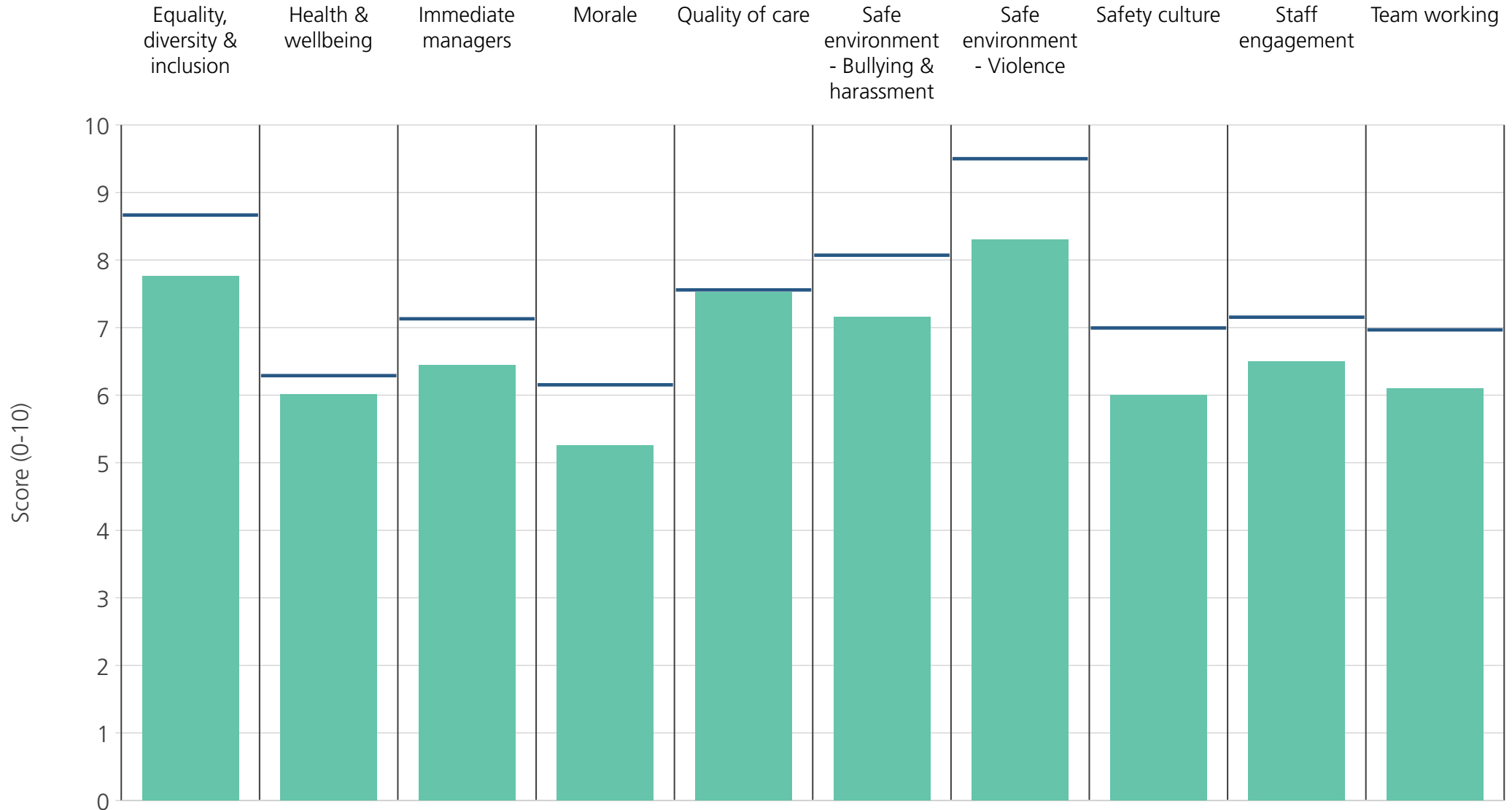
Directorate	9.2	6.6	7.3	6.6	7.8	8.7	9.8	7.2	7.4	7.4
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	311	310	313	304	303	293	309	307	315	306



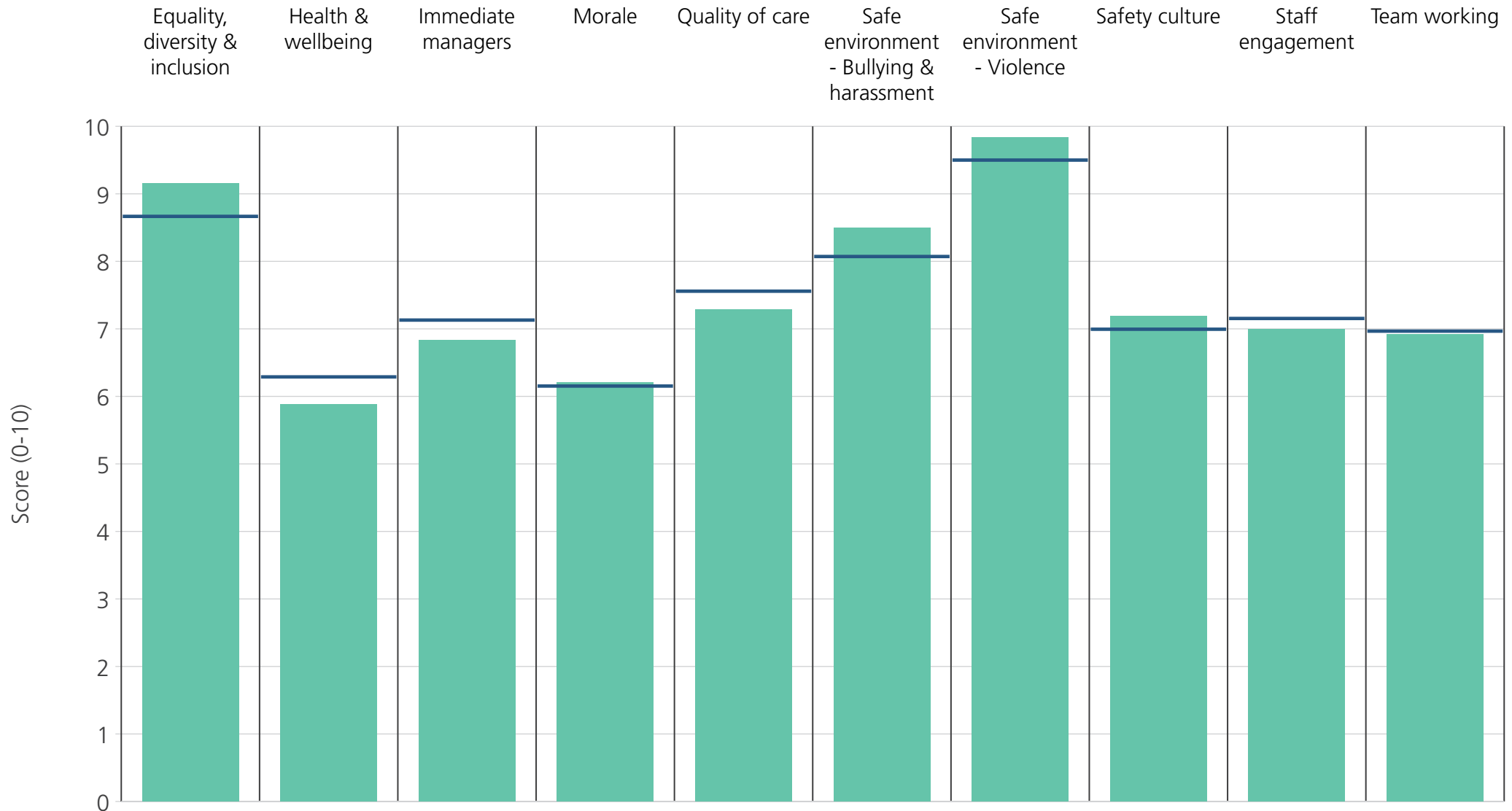
Directorate	8.6	6.4	7.8	6.7	7.9	8.2	9.2	7.3	7.5	7.6
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	156	157	157	154	153	148	157	154	158	155



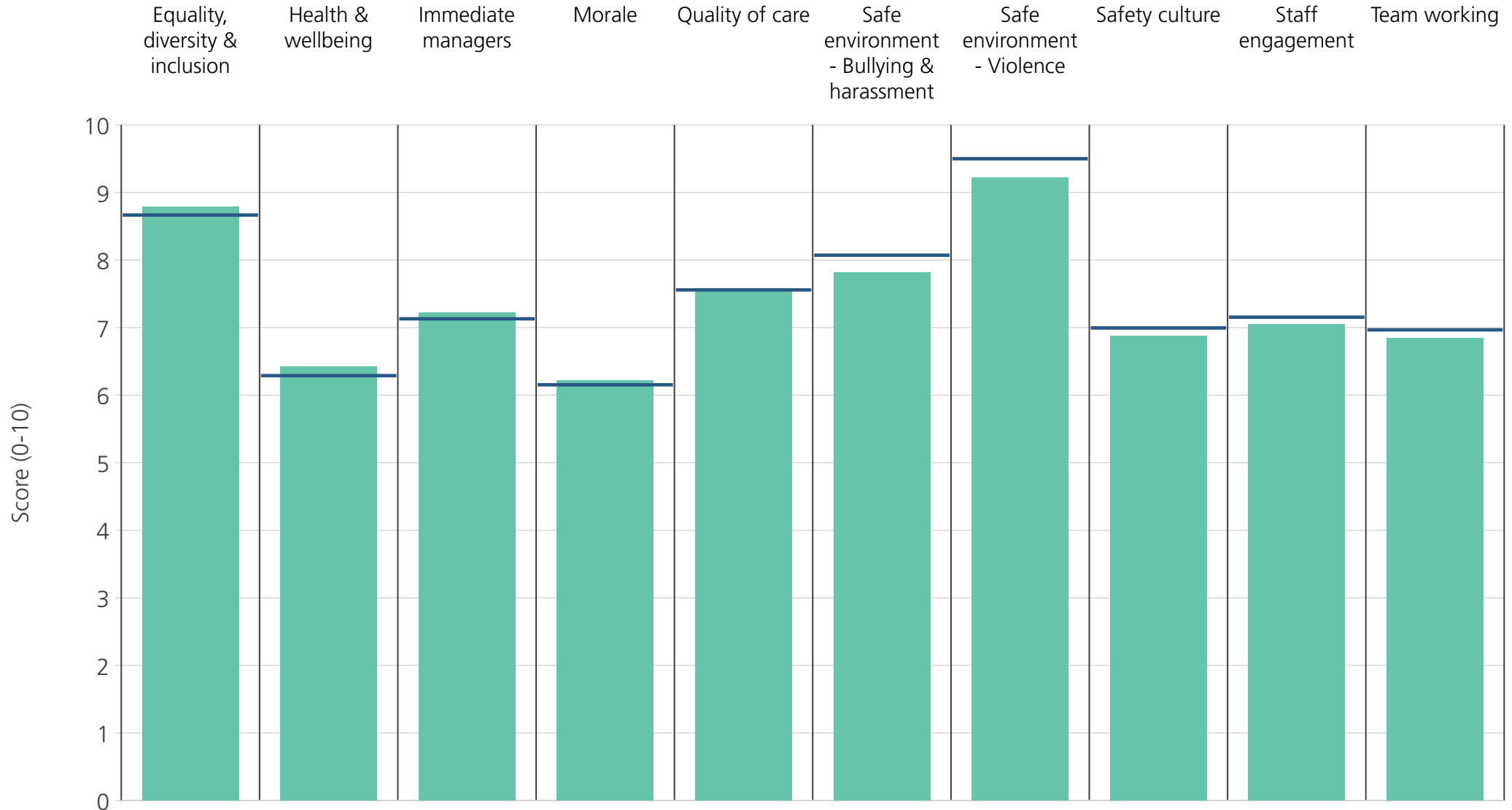
Directorate	8.3	5.7	6.9	5.9	7.5	7.3	9.0	6.7	7.0	6.6
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	159	160	160	156	151	157	157	159	162	161



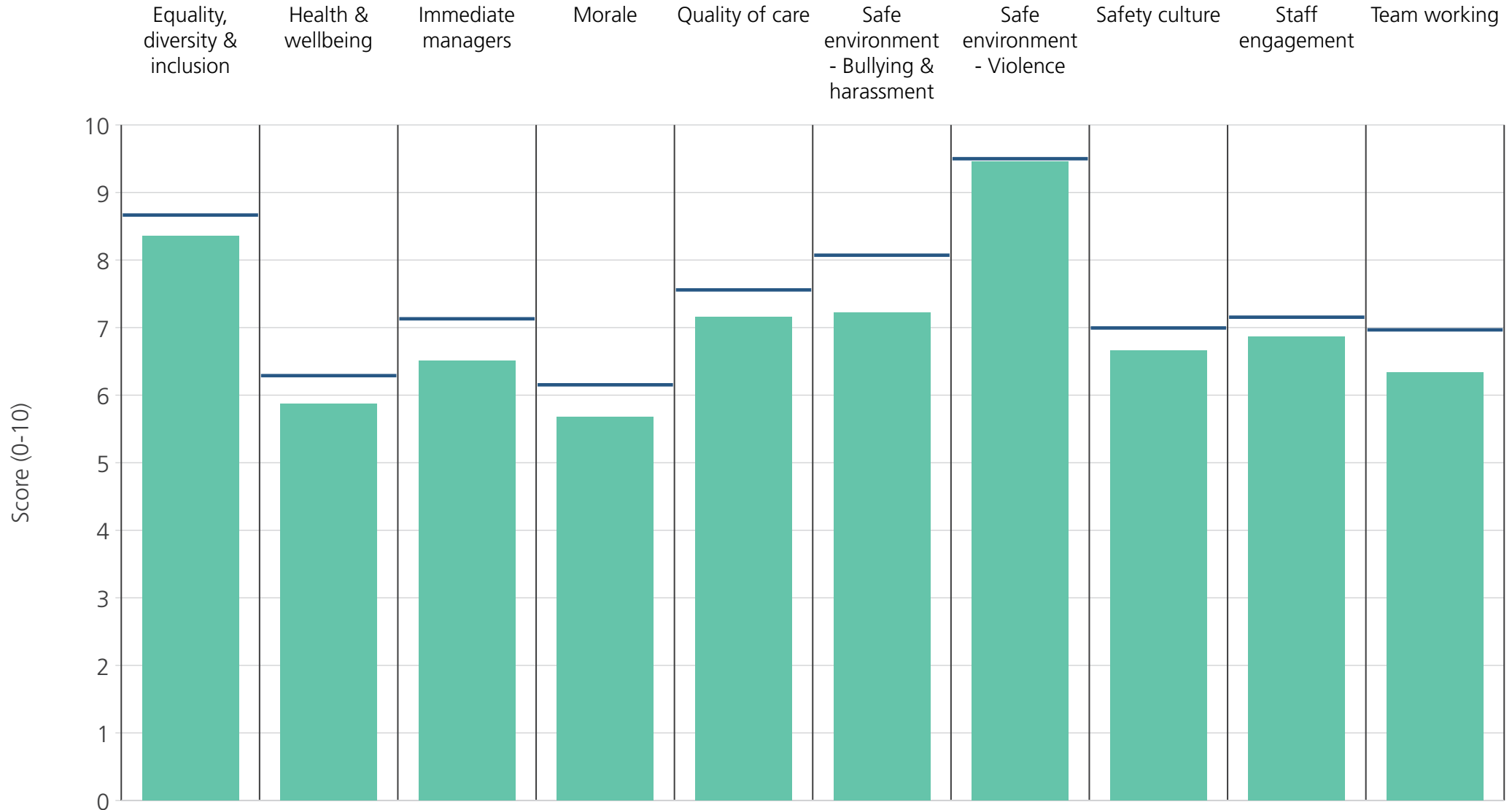
Directorate	7.8	6.0	6.4	5.3	7.5	7.2	8.3	6.0	6.5	6.1
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	58	58	58	57	56	55	57	57	57	57



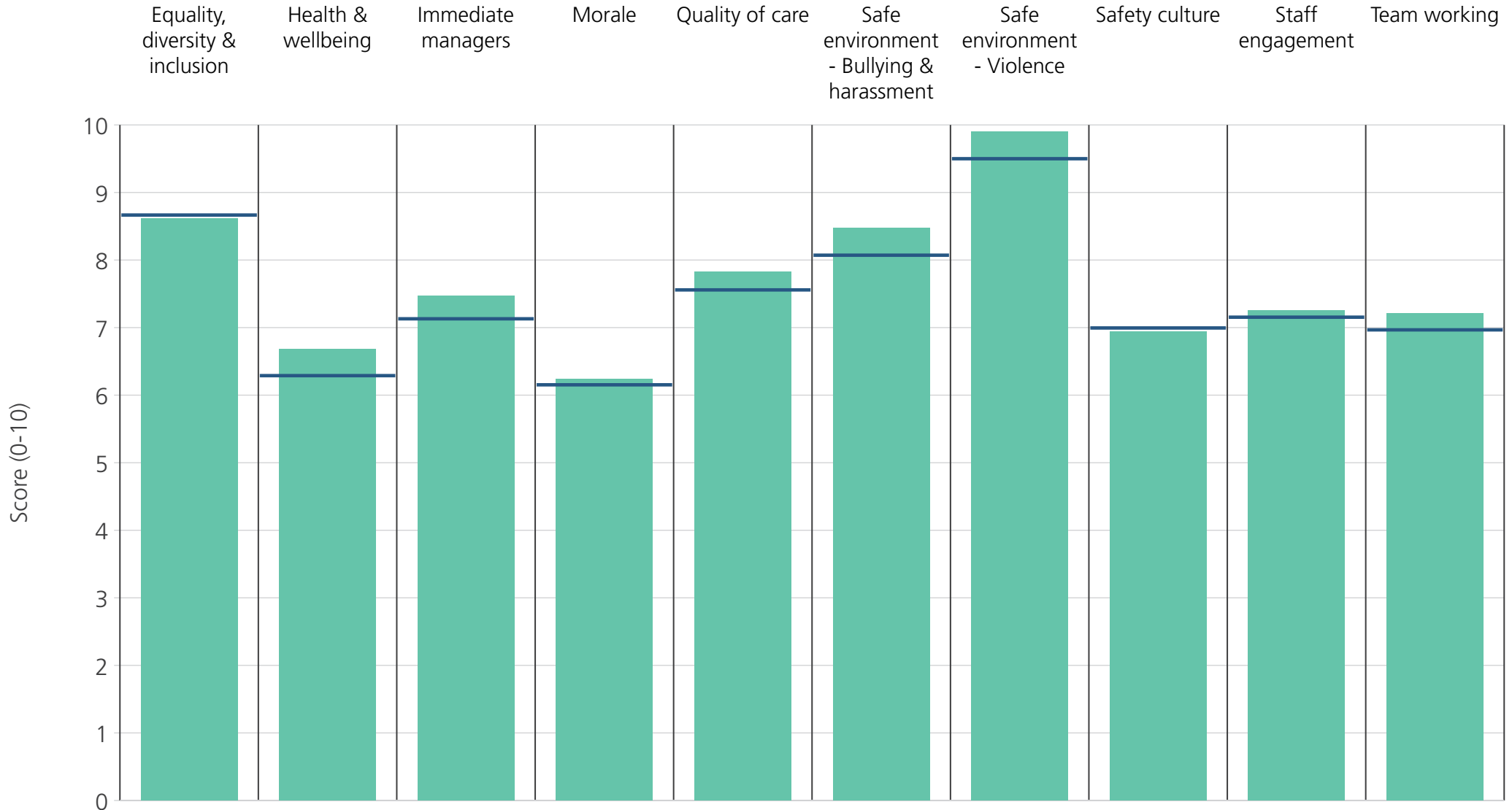
Directorate	9.2	5.9	6.8	6.2	7.3	8.5	9.8	7.2	7.0	6.9
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	264	265	267	263	250	257	265	264	269	265



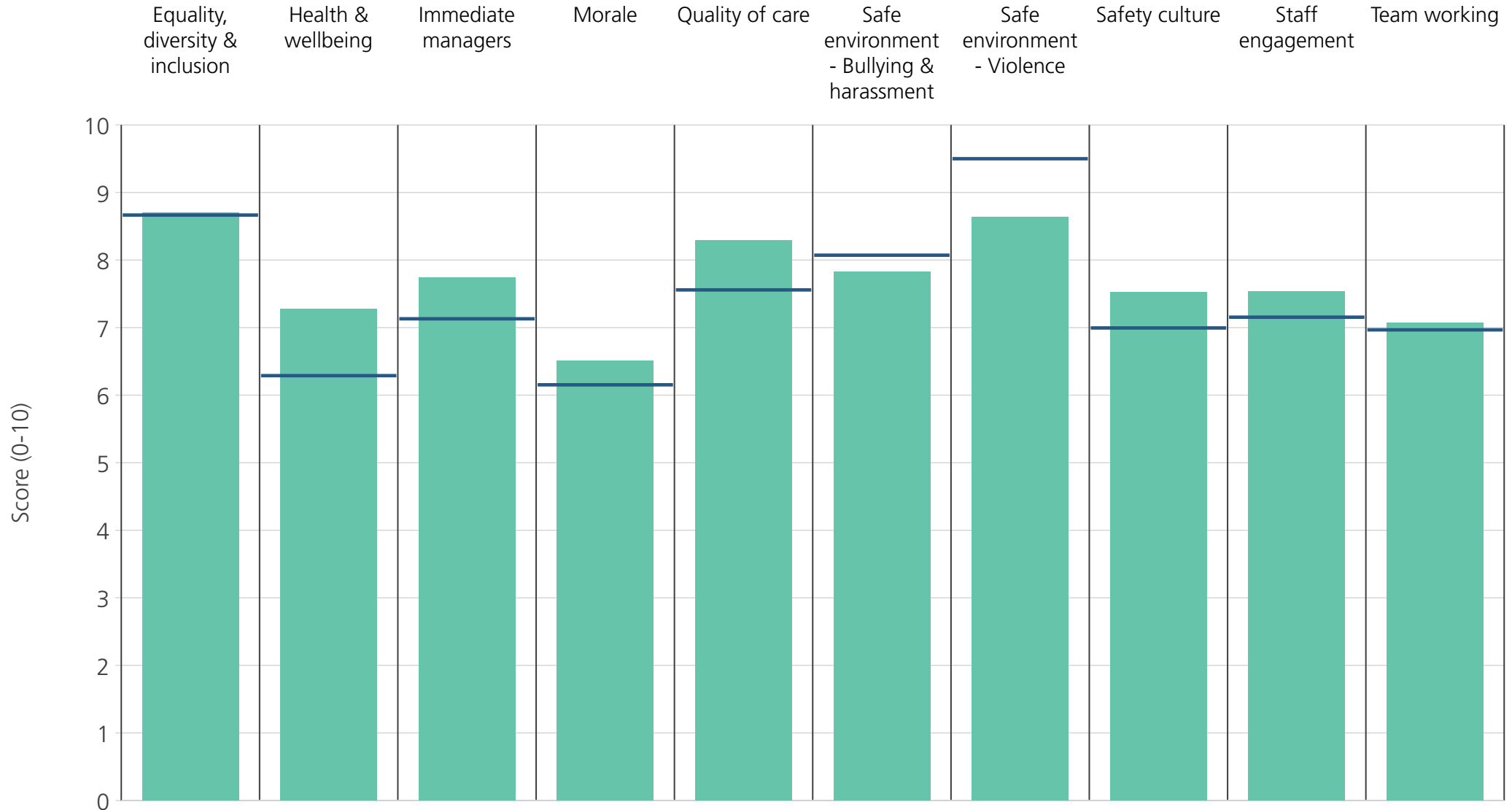
Directorate	8.8	6.4	7.2	6.2	7.6	7.8	9.2	6.9	7.1	6.8
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	160	160	161	159	150	156	158	160	162	157



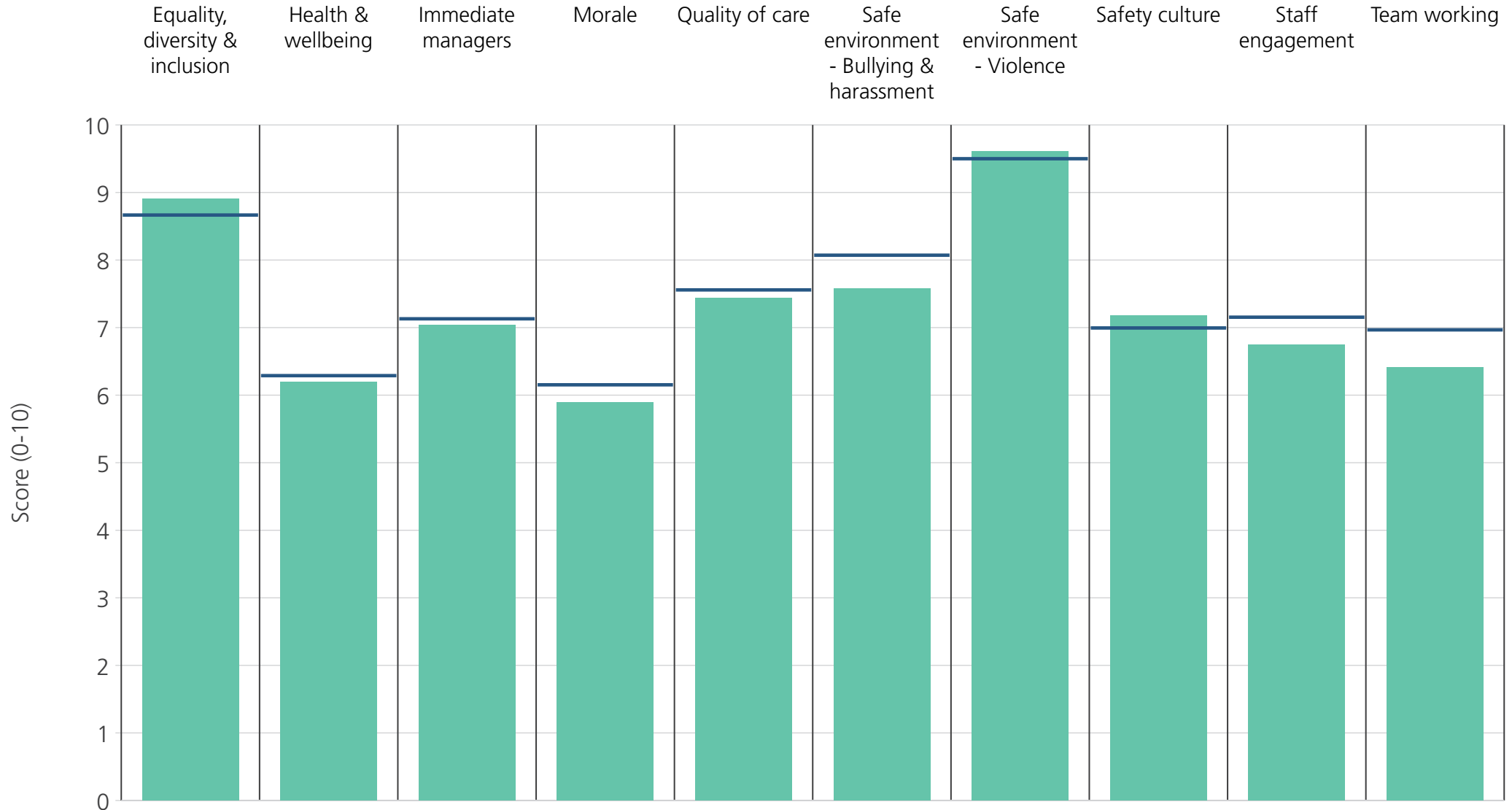
Directorate	8.4	5.9	6.5	5.7	7.2	7.2	9.5	6.7	6.9	6.3
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	156	156	157	155	150	151	155	156	162	159



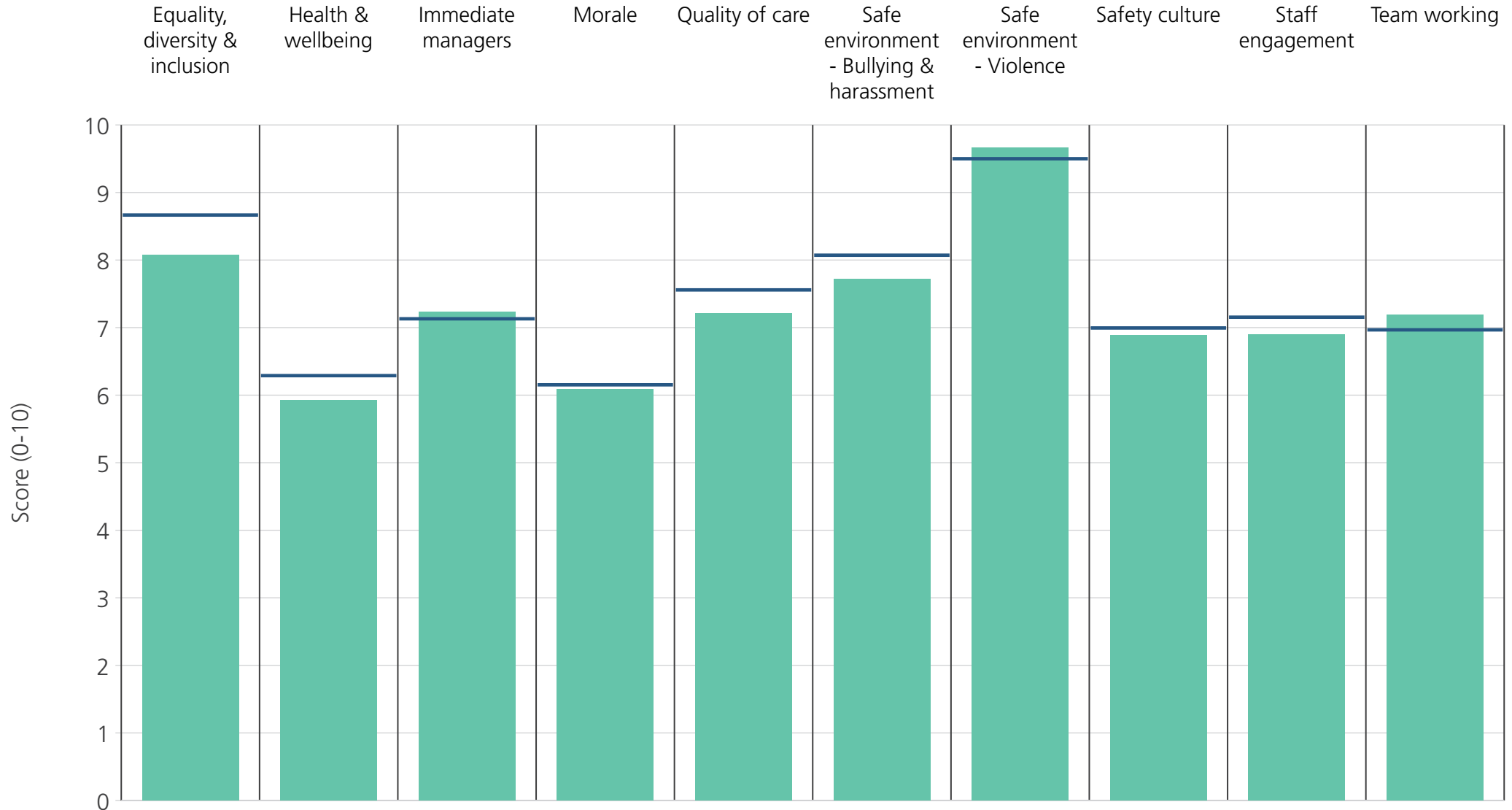
Directorate	8.6	6.7	7.5	6.2	7.8	8.5	9.9	6.9	7.3	7.2
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	263	265	265	263	183	256	264	264	267	263



Directorate	8.7	7.3	7.7	6.5	8.3	7.8	8.6	7.5	7.5	7.1
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	94	94	94	93	90	93	94	94	96	96



Directorate	8.9	6.2	7.0	5.9	7.4	7.6	9.6	7.2	6.7	6.4
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	107	110	110	107	108	106	110	109	113	113



Directorate	8.1	5.9	7.2	6.1	7.2	7.7	9.7	6.9	6.9	7.2
Your org	8.7	6.3	7.1	6.2	7.6	8.1	9.5	7.0	7.2	7.0
Responses	130	130	131	128	121	124	129	129	134	133