

# Northumbria Healthcare NHS Foundation Trust

2020 NHS Staff Survey

**Directorate Report**

**Contents**

Introduction . . . . .	3	Pathology . . . . .	26
Themes – Directorates 1 . . . . .	4	Pharmacy . . . . .	27
319 CHI Child Health Directorate . . . . .	5	Radiology . . . . .	28
319 CLI Clinical Support . . . . .	6	The Northumbria . . . . .	29
319 COM Community Business Unit . . . . .	7	Wansbeck . . . . .	30
319 COR Corporate Services . . . . .	8		
319 MED Emergency Care and Medicine Business Unit . . . . .	9		
319 SUR Emergency Surgery & Elective Care Business Unit . . . . .	10		
Themes – Directorates 2 . . . . .	11		
CBX . . . . .	12		
Clinical . . . . .	13		
Cobalt . . . . .	14		
Community . . . . .	15		
Community Dental . . . . .	16		
Hexham . . . . .	17		
Local Hospitals & AHPs . . . . .	18		
Maternity . . . . .	19		
NEP . . . . .	20		
North Tyneside General Hospital . . . . .	21		
Obstetrics & Gynaecology . . . . .	22		
Oncology . . . . .	23		
Other . . . . .	24		
Other - LET . . . . .	25		

This directorate report for Northumbria Healthcare NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

**Please note:** It is possible that there are differences between the ‘Your org’ scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

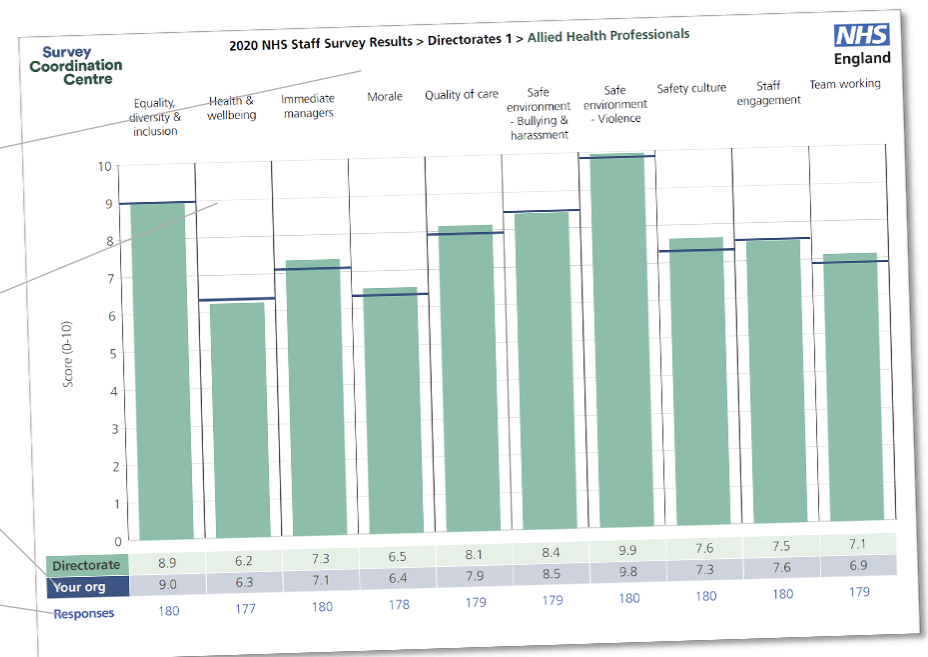
The directorate breakdowns used in this report were provided and defined by Northumbria Healthcare NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

## Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on ‘2020 NHS Staff Survey Results’ navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average (‘Your org’)**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

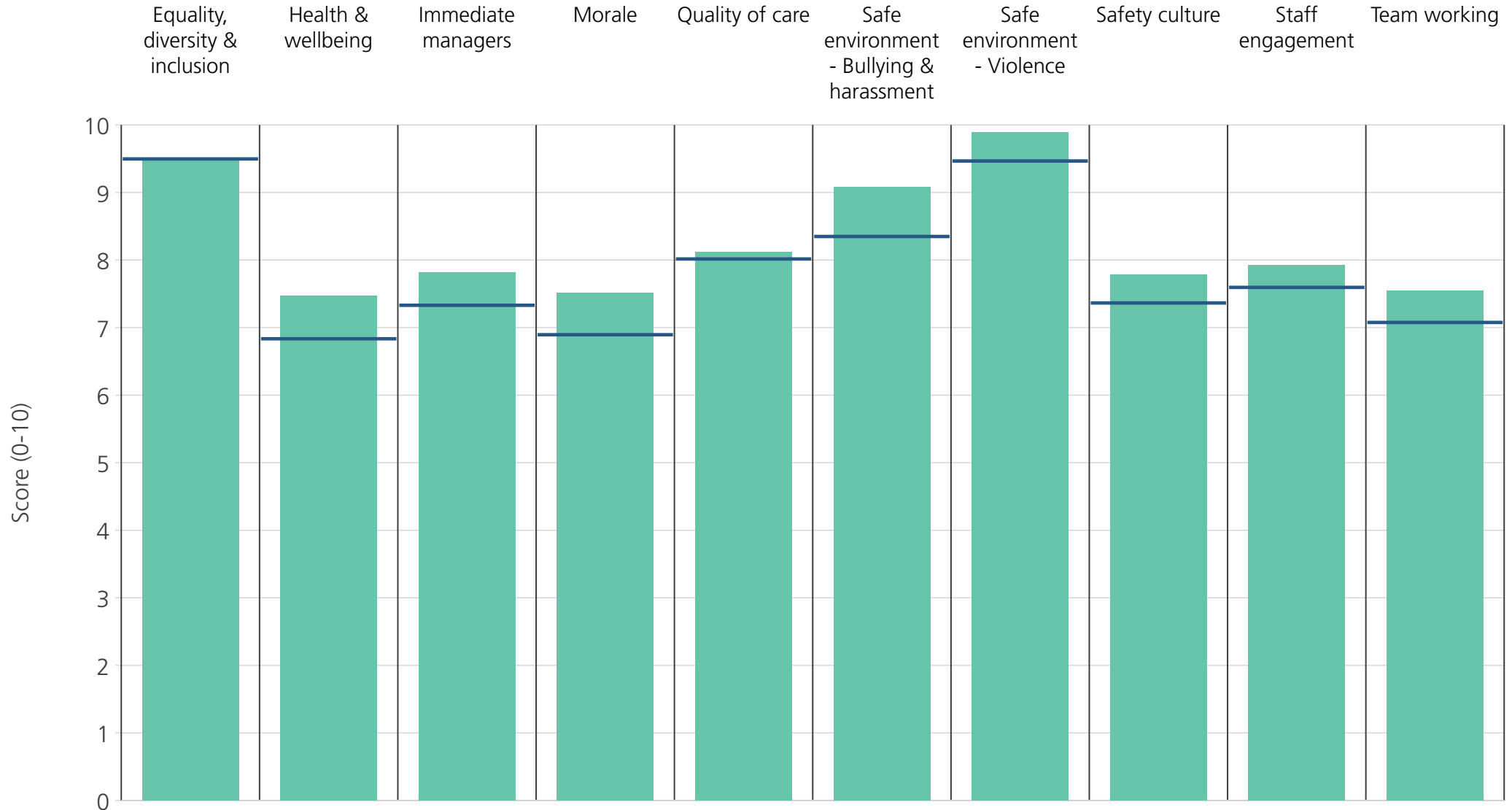
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



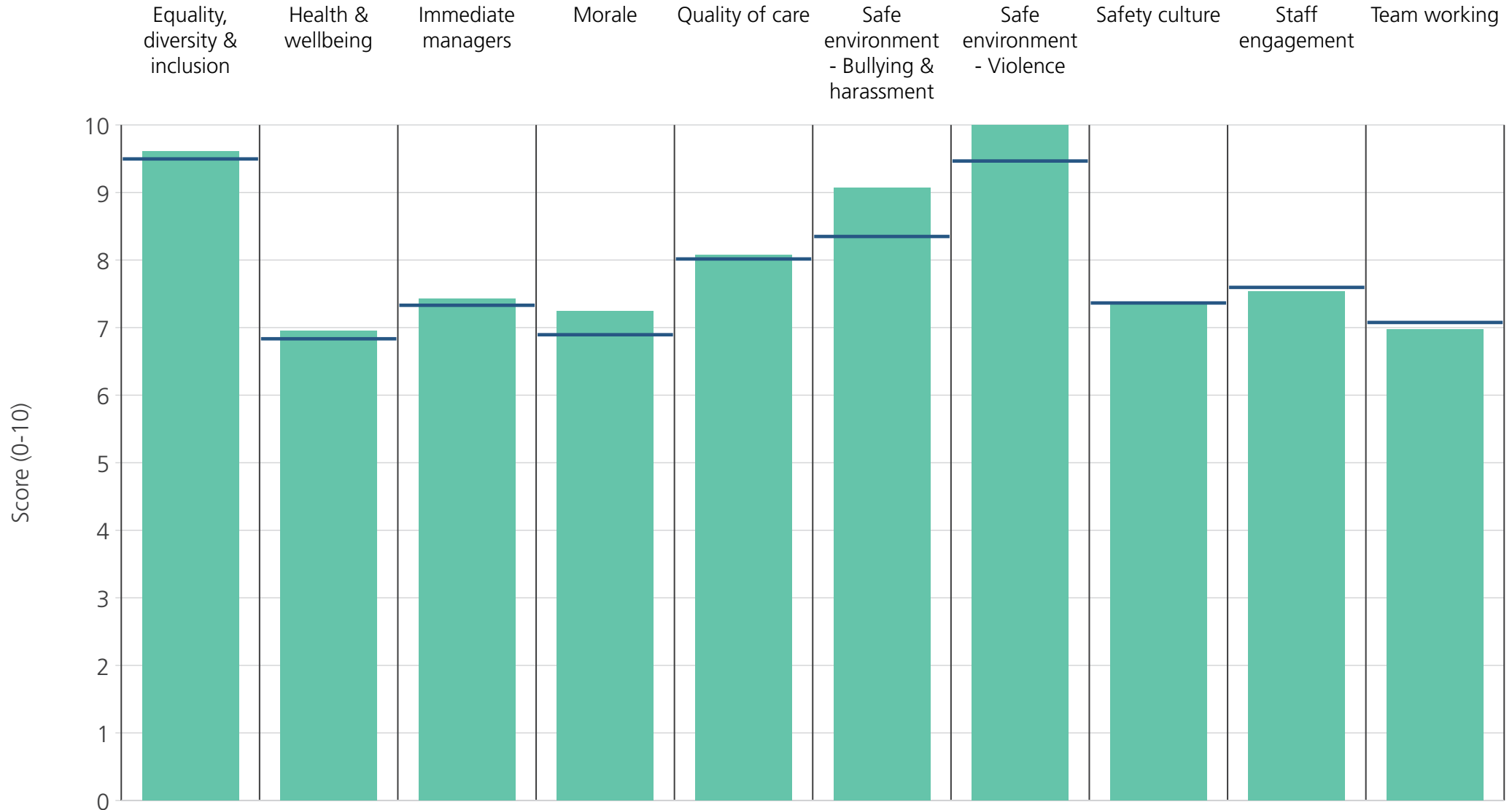
**! Note:** when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

# Directorates 1

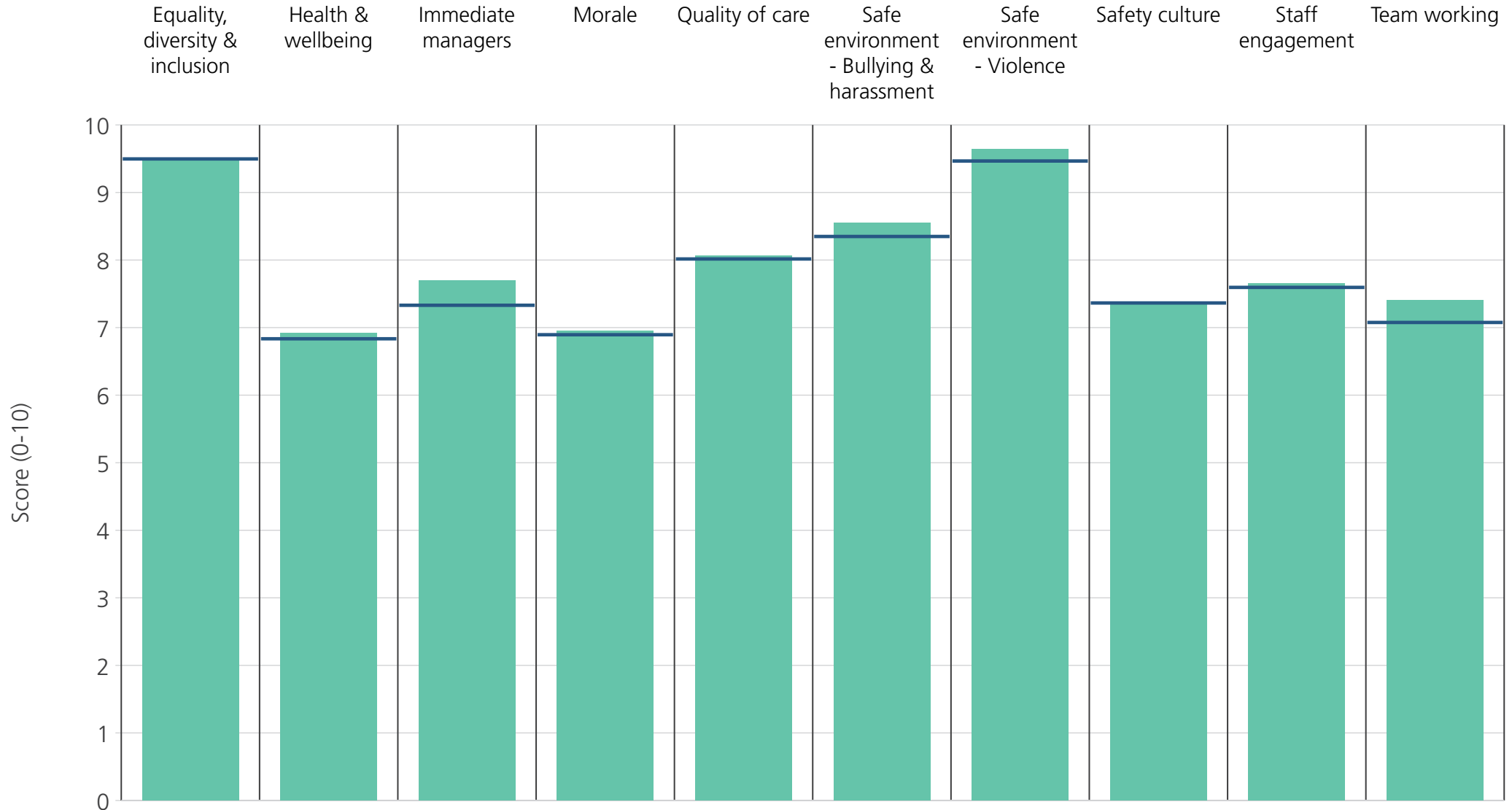
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2020 NHS Staff Survey Results



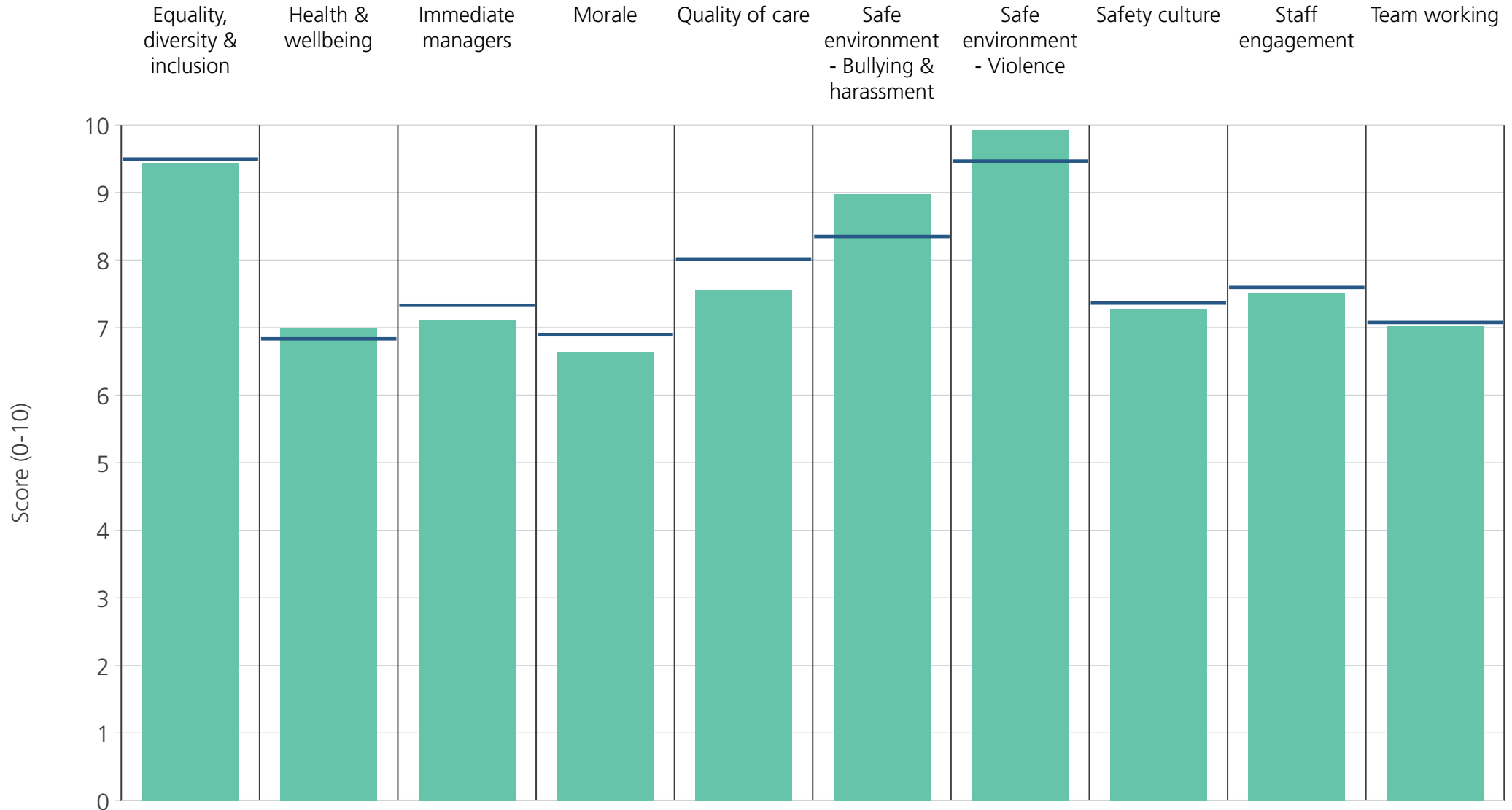
<b>Directorate</b>	9.5	7.5	7.8	7.5	8.1	9.1	9.9	7.8	7.9	7.5
<b>Your org</b>	9.5	6.8	7.3	6.9	8.0	8.3	9.5	7.4	7.6	7.1
<b>Responses</b>	59	59	59	59	54	58	59	58	59	58



<b>Directorate</b>	9.6	6.9	7.4	7.2	8.1	9.1	10.0	7.4	7.5	7.0
<b>Your org</b>	9.5	6.8	7.3	6.9	8.0	8.3	9.5	7.4	7.6	7.1
<b>Responses</b>	95	95	96	96	90	93	94	96	96	95

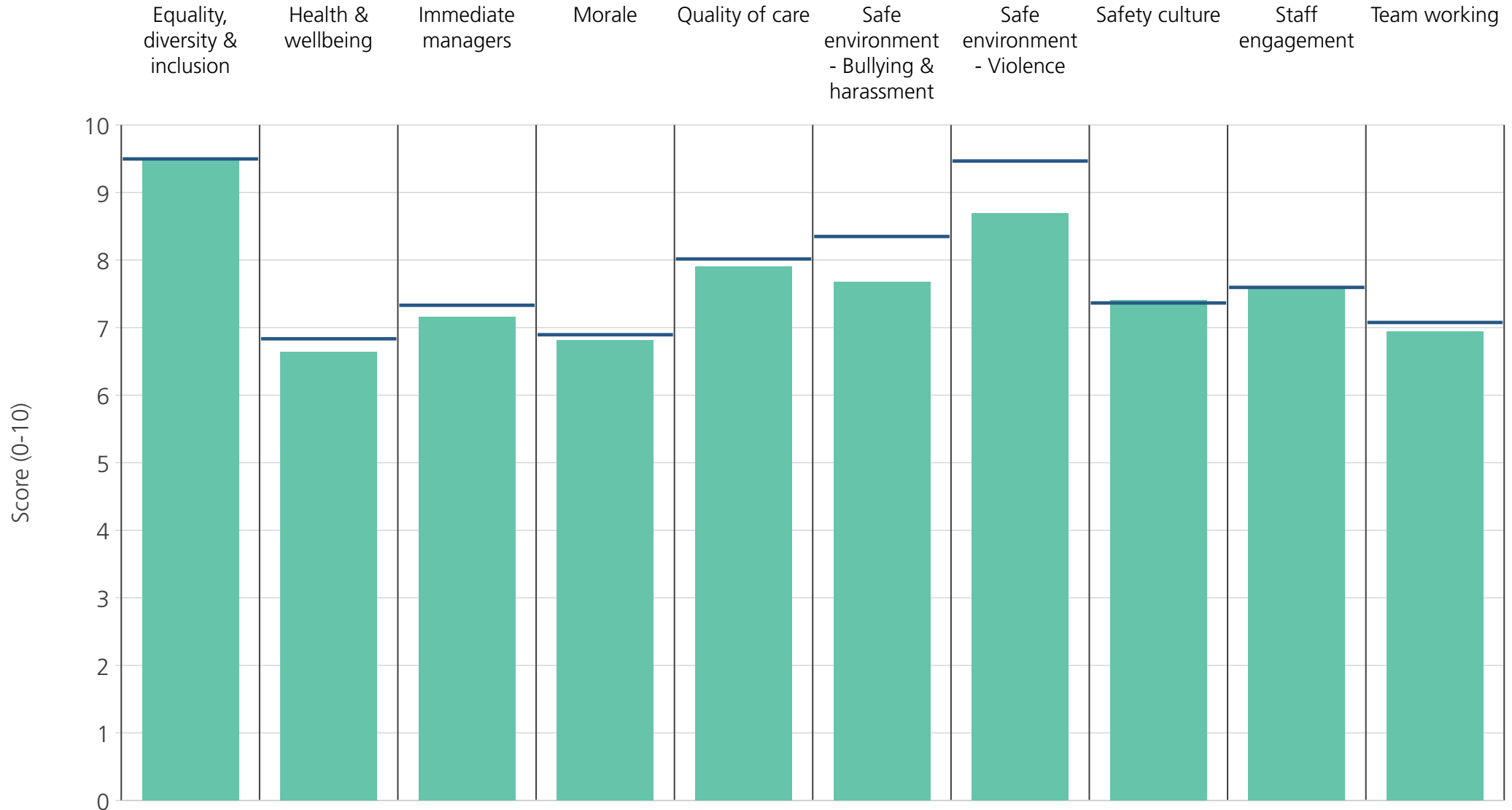


<b>Directorate</b>	9.5	6.9	7.7	7.0	8.1	8.5	9.6	7.4	7.7	7.4
<b>Your org</b>	9.5	6.8	7.3	6.9	8.0	8.3	9.5	7.4	7.6	7.1
<b>Responses</b>	241	241	241	239	225	236	238	240	241	239

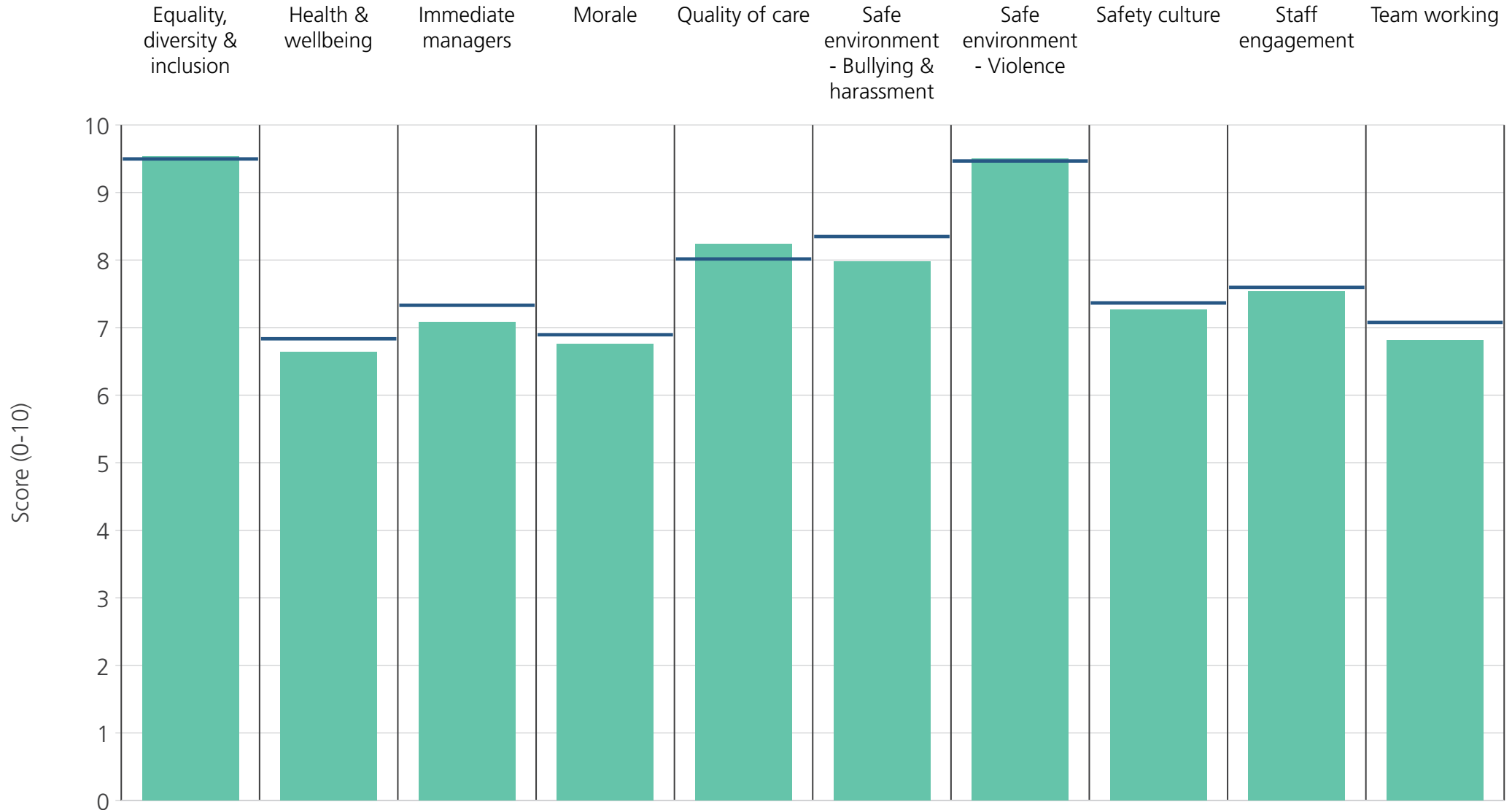


<b>Directorate</b>	9.4	7.0	7.1	6.6	7.6	9.0	9.9	7.3	7.5	7.0
<b>Your org</b>	9.5	6.8	7.3	6.9	8.0	8.3	9.5	7.4	7.6	7.1
<b>Responses</b>	135	136	135	135	80	135	136	134	137	137





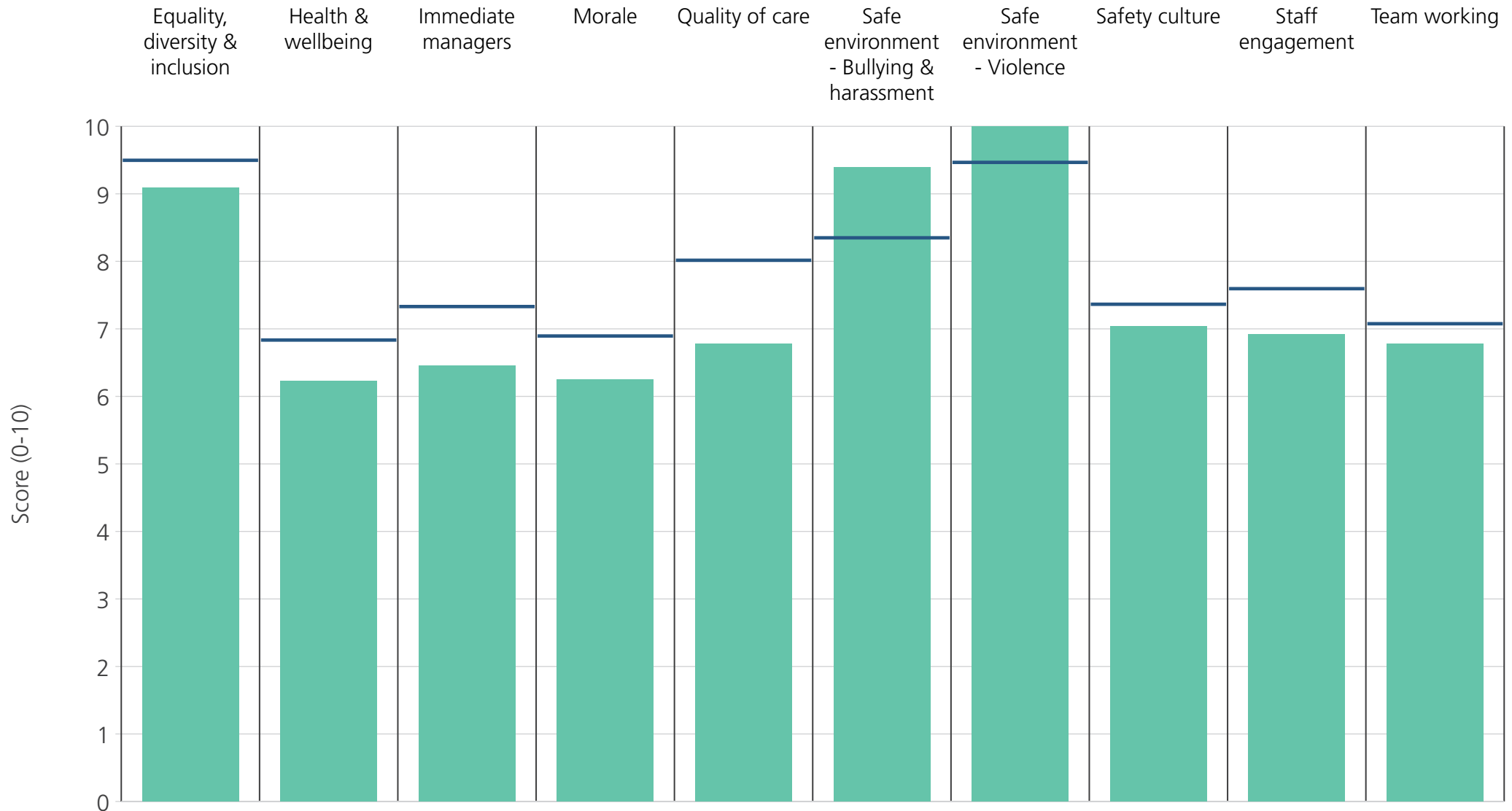
<b>Directorate</b>	9.5	6.6	7.2	6.8	7.9	7.7	8.7	7.4	7.6	6.9
<b>Your org</b>	9.5	6.8	7.3	6.9	8.0	8.3	9.5	7.4	7.6	7.1
<b>Responses</b>	241	242	240	241	235	238	240	241	243	240



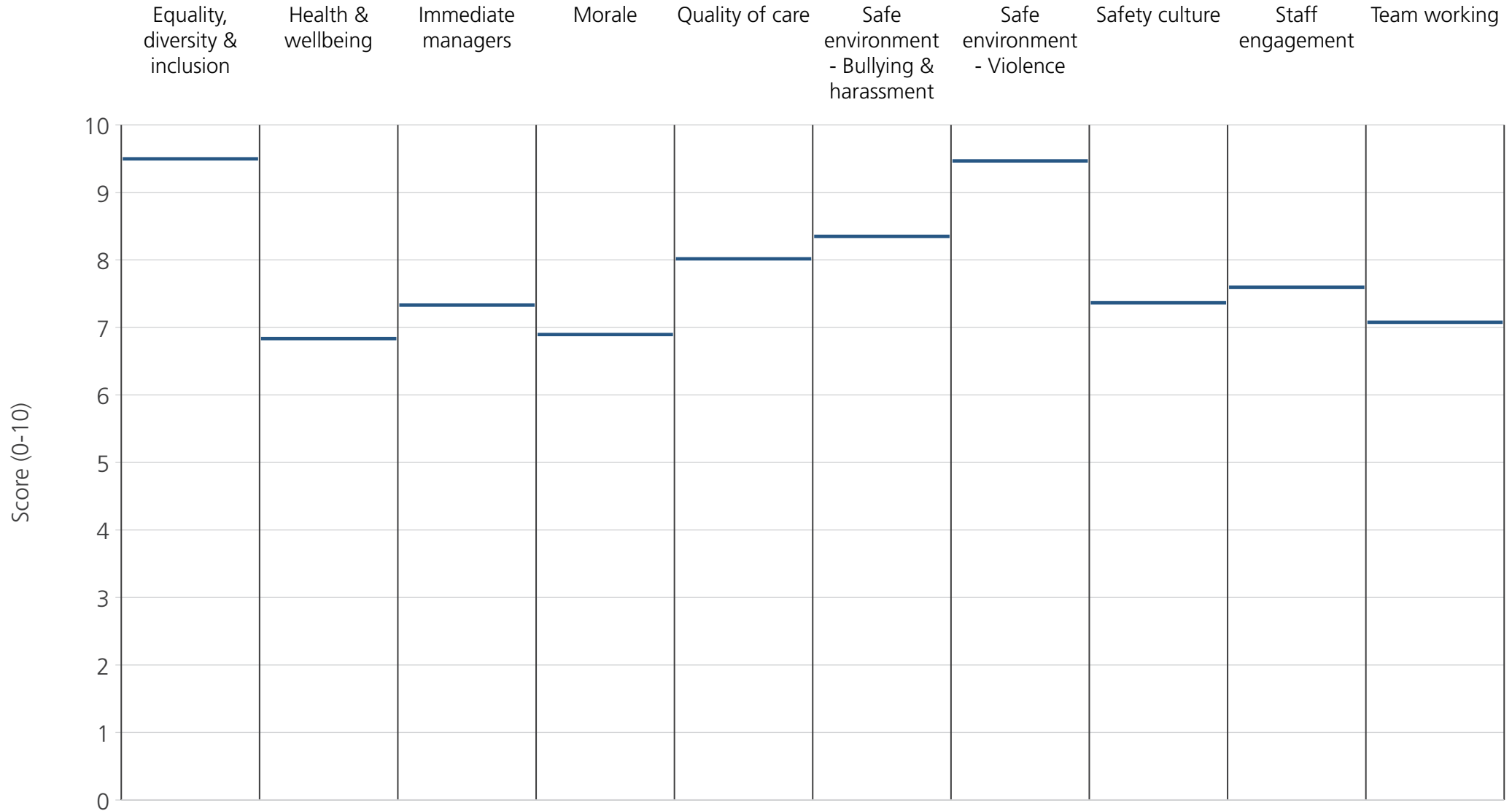
<b>Directorate</b>	9.5	6.6	7.1	6.8	8.2	8.0	9.5	7.3	7.5	6.8
<b>Your org</b>	9.5	6.8	7.3	6.9	8.0	8.3	9.5	7.4	7.6	7.1
<b>Responses</b>	211	213	212	213	198	213	213	213	212	207

# Directorates 2

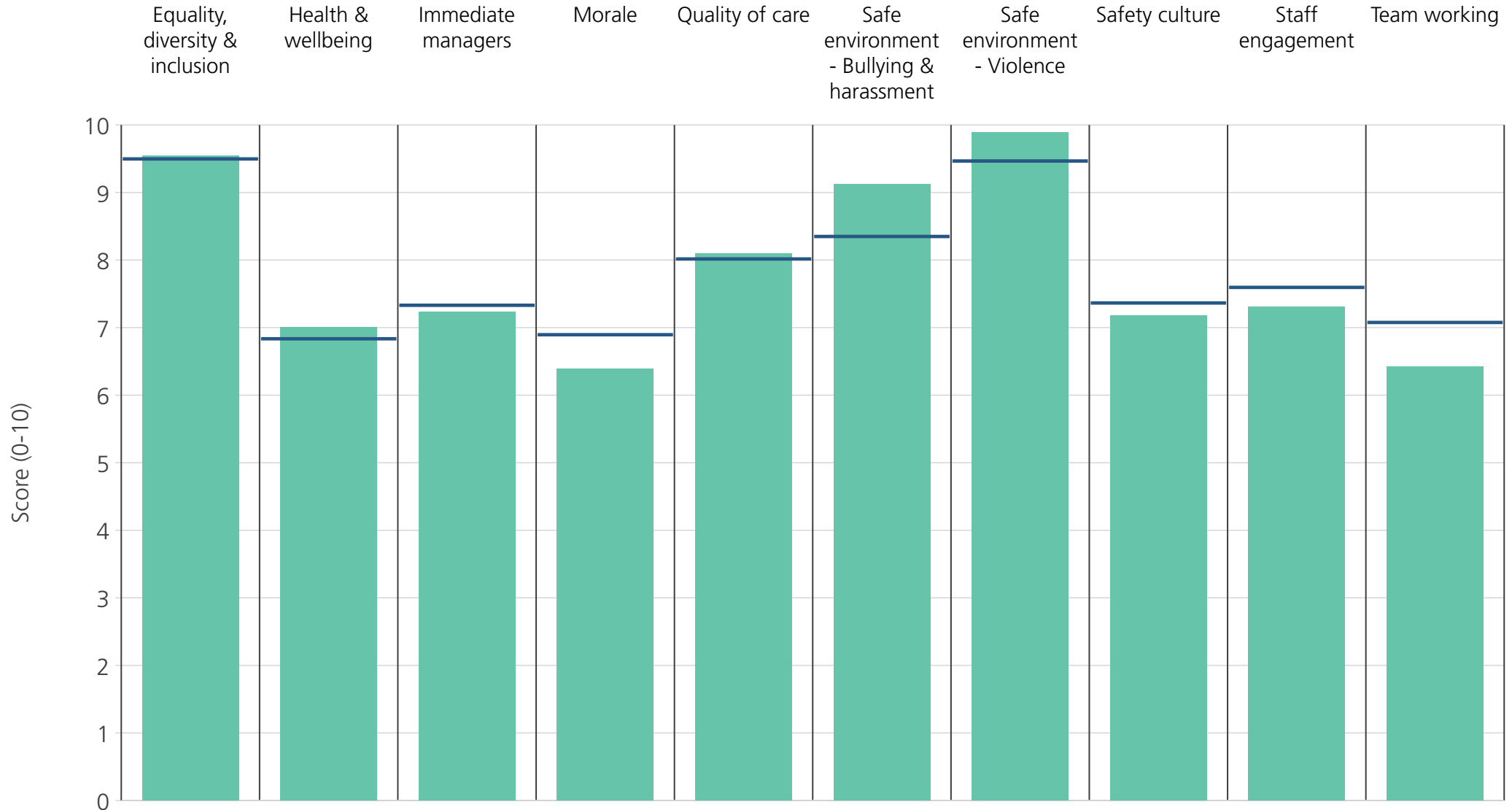
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2020 NHS Staff Survey Results



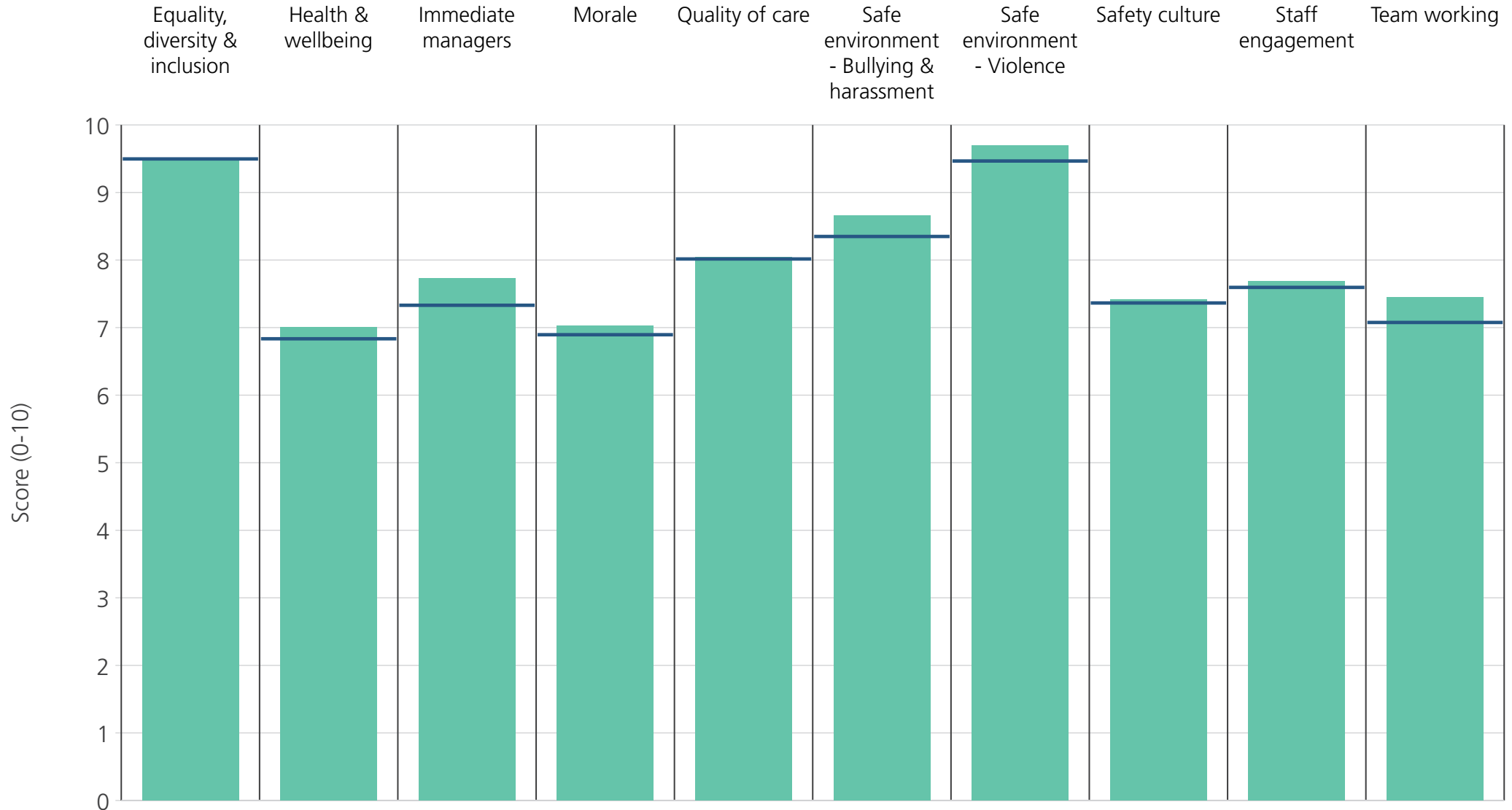
<b>Directorate</b>	9.1	6.2	6.5	6.3	6.8	9.4	10.0	7.0	6.9	6.8
<b>Your org</b>	9.5	6.8	7.3	6.9	8.0	8.3	9.5	7.4	7.6	7.1
<b>Responses</b>	33	33	33	33	25	33	33	33	33	33



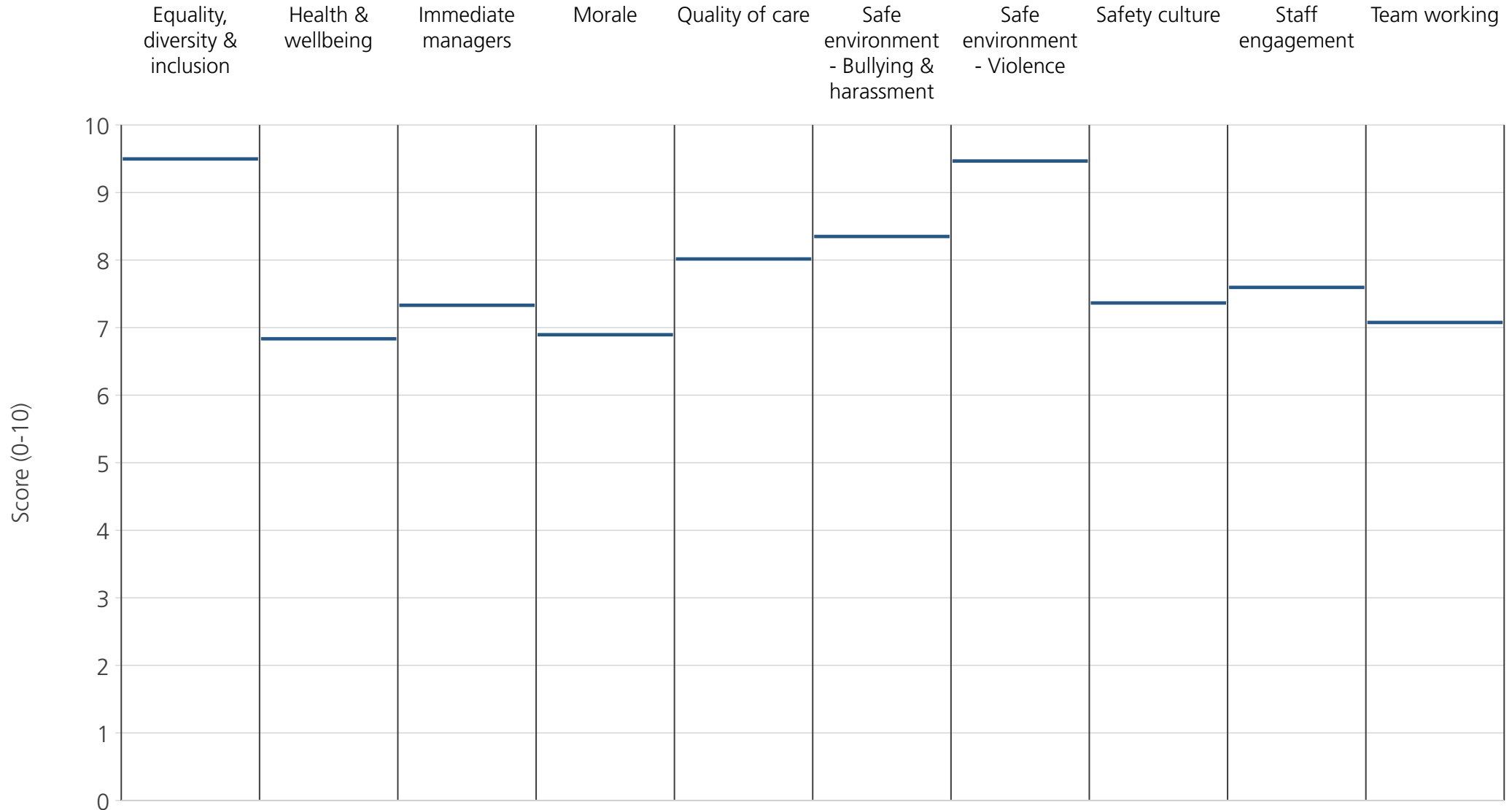
Directorate	9.5	6.8	7.3	6.9	8.0	8.3	9.5	7.4	7.6	7.1
Your org	4	4	4	4	3	4	4	4	4	4
Responses										



<b>Directorate</b>	9.5	7.0	7.2	6.4	8.1	9.1	9.9	7.2	7.3	6.4
<b>Your org</b>	9.5	6.8	7.3	6.9	8.0	8.3	9.5	7.4	7.6	7.1
<b>Responses</b>	57	58	57	57	30	57	58	56	59	59

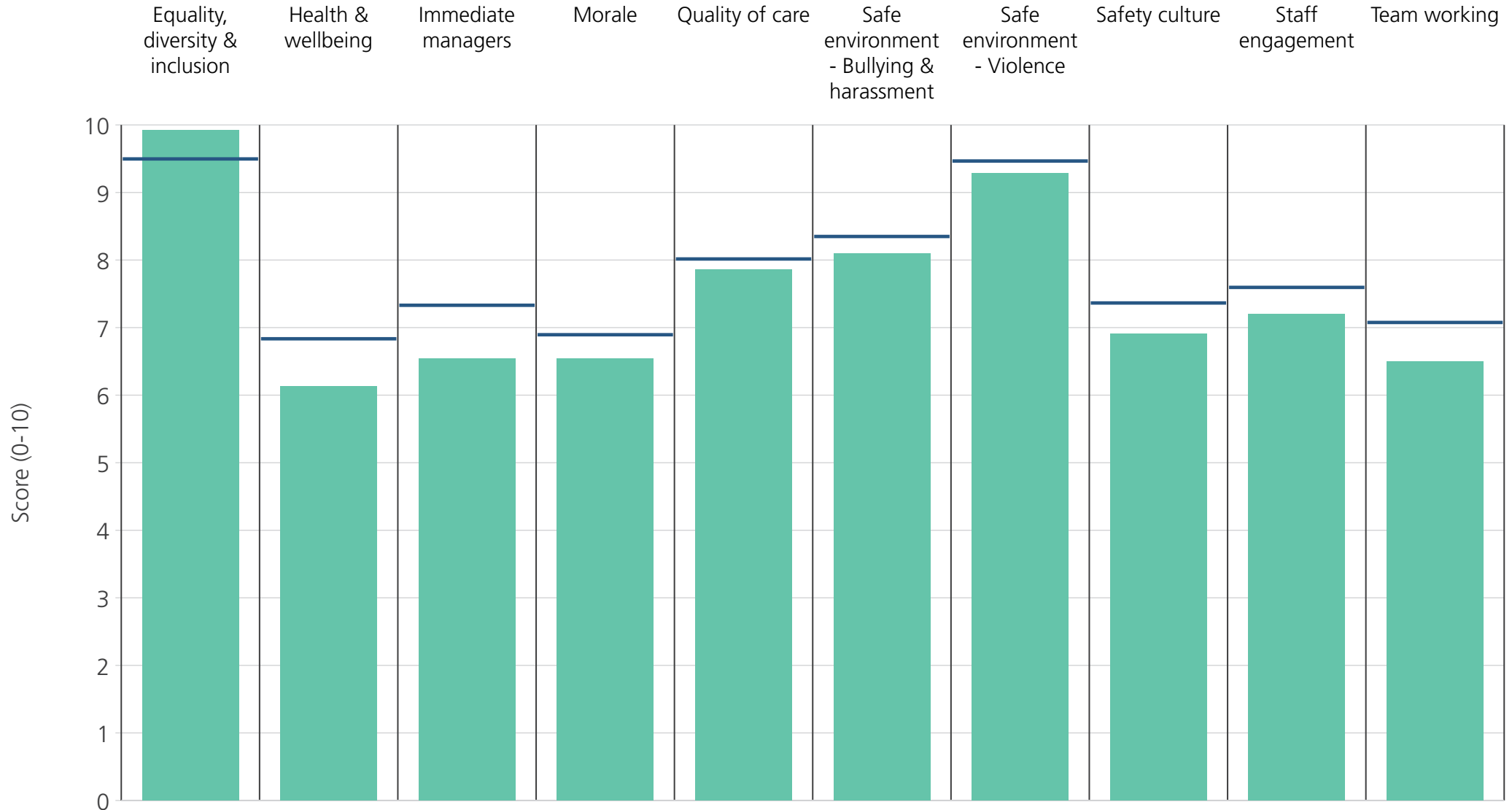


<b>Directorate</b>	9.5	7.0	7.7	7.0	8.0	8.7	9.7	7.4	7.7	7.4
<b>Your org</b>	9.5	6.8	7.3	6.9	8.0	8.3	9.5	7.4	7.6	7.1
<b>Responses</b>	286	286	286	284	267	280	283	284	286	284

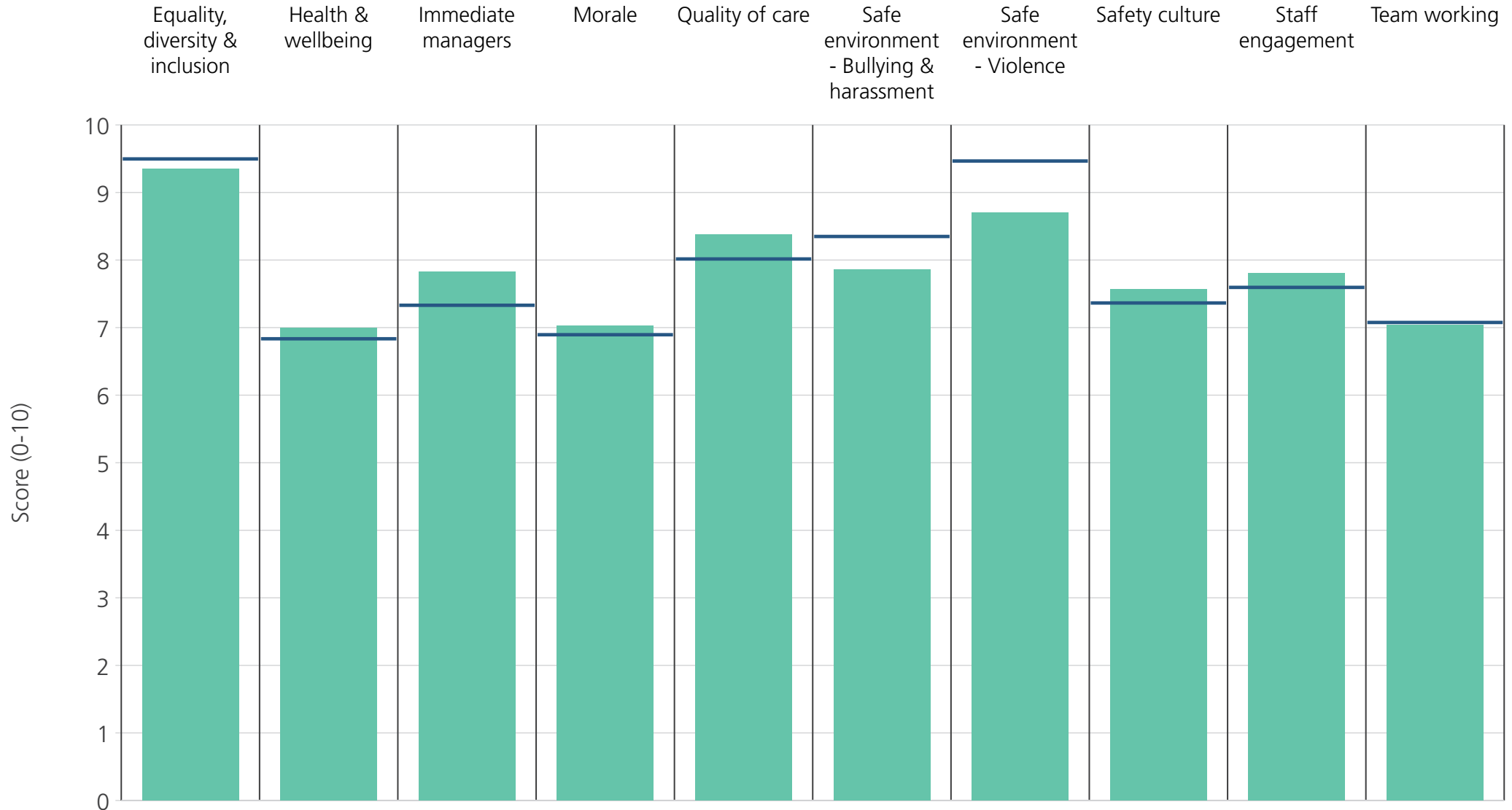


<b>Directorate</b>										
<b>Your org</b>	9.5	6.8	7.3	6.9	8.0	8.3	9.5	7.4	7.6	7.1
<b>Responses</b>	7	7	7	7	7	7	7	7	7	7

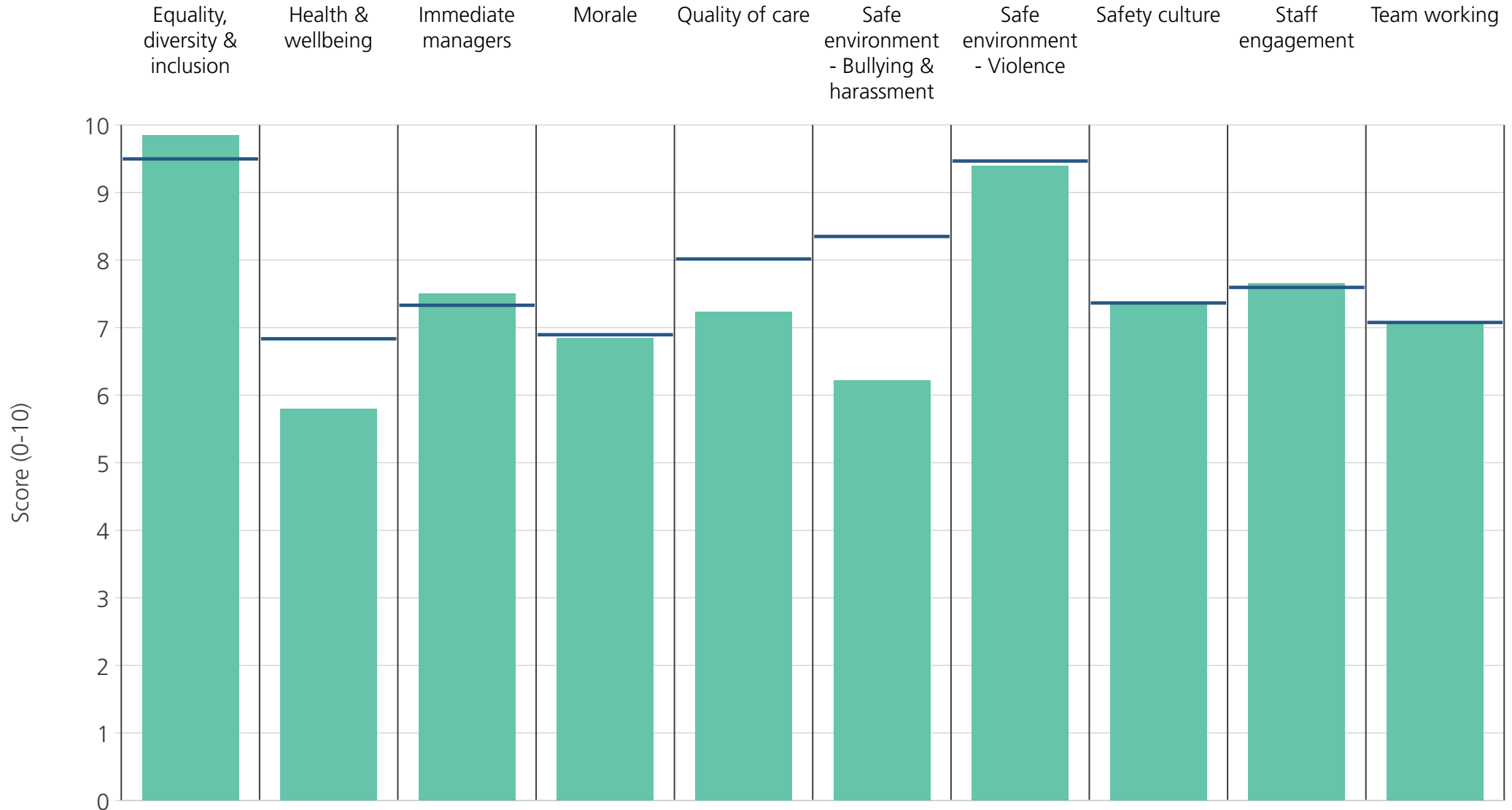




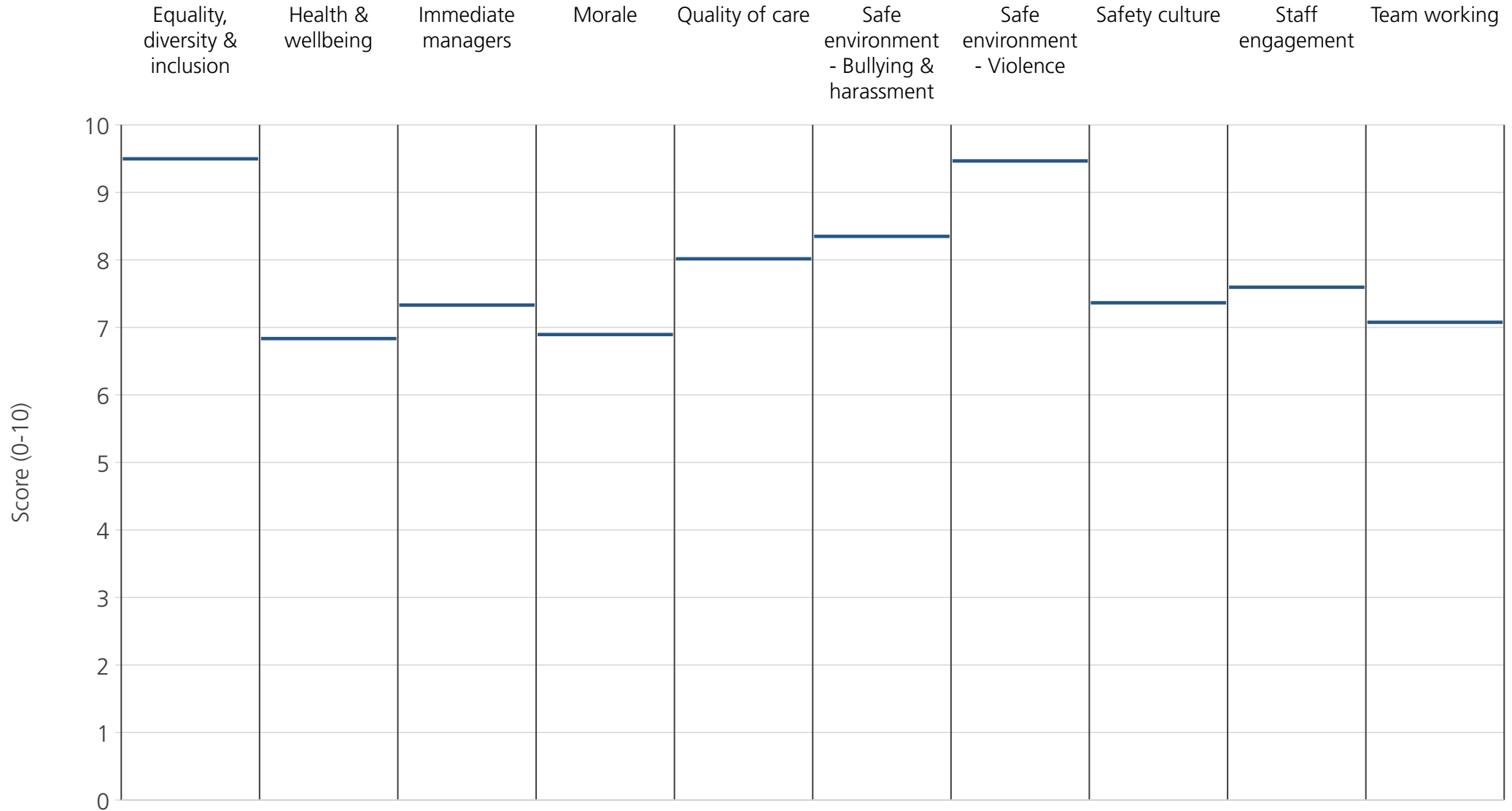
<b>Directorate</b>	9.9	6.1	6.5	6.5	7.9	8.1	9.3	6.9	7.2	6.5
<b>Your org</b>	9.5	6.8	7.3	6.9	8.0	8.3	9.5	7.4	7.6	7.1
<b>Responses</b>	41	42	41	42	39	42	42	42	41	41



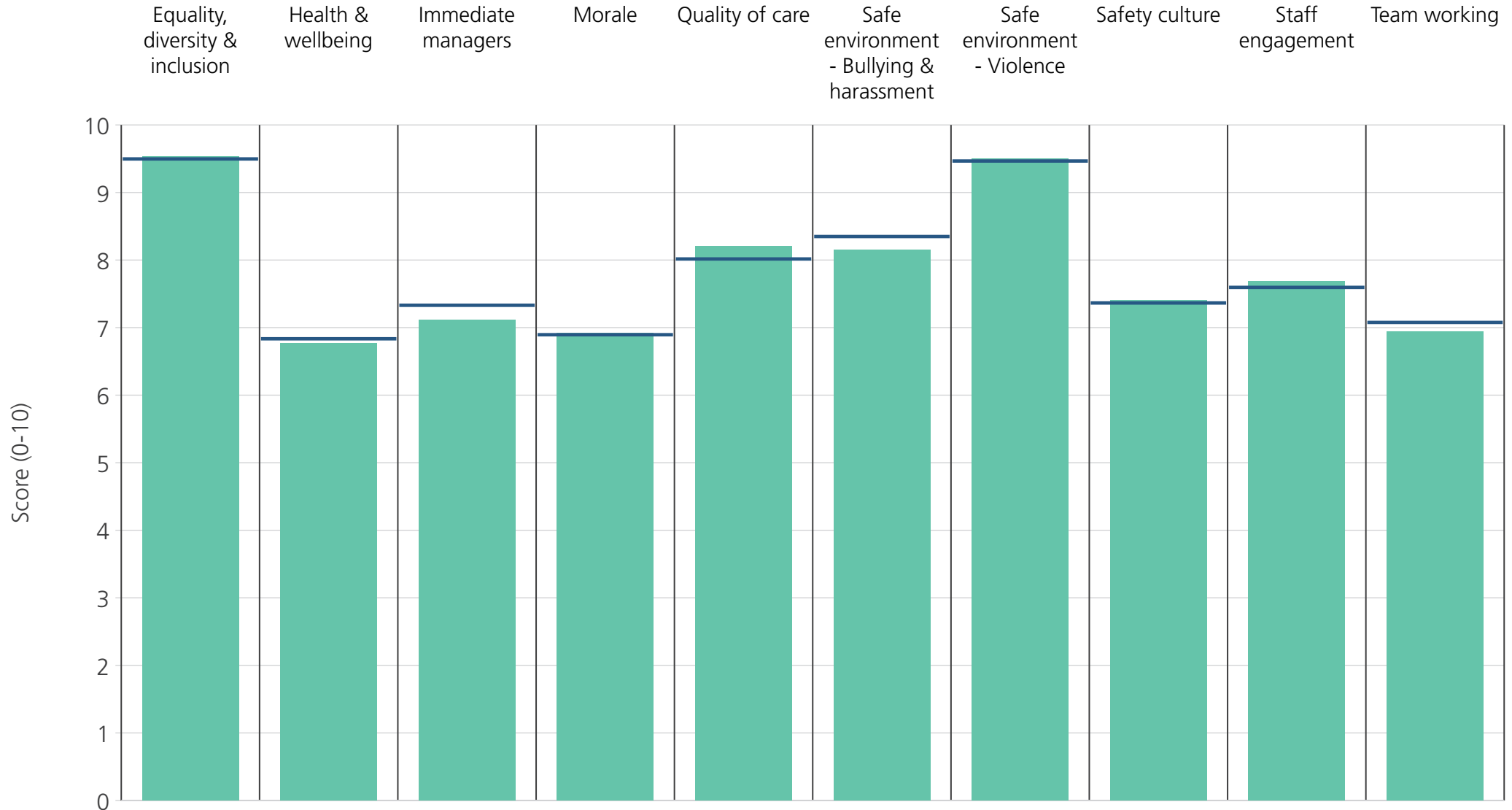
<b>Directorate</b>	9.4	7.0	7.8	7.0	8.4	7.9	8.7	7.6	7.8	7.0
<b>Your org</b>	9.5	6.8	7.3	6.9	8.0	8.3	9.5	7.4	7.6	7.1
<b>Responses</b>	36	36	35	36	35	35	36	36	36	35



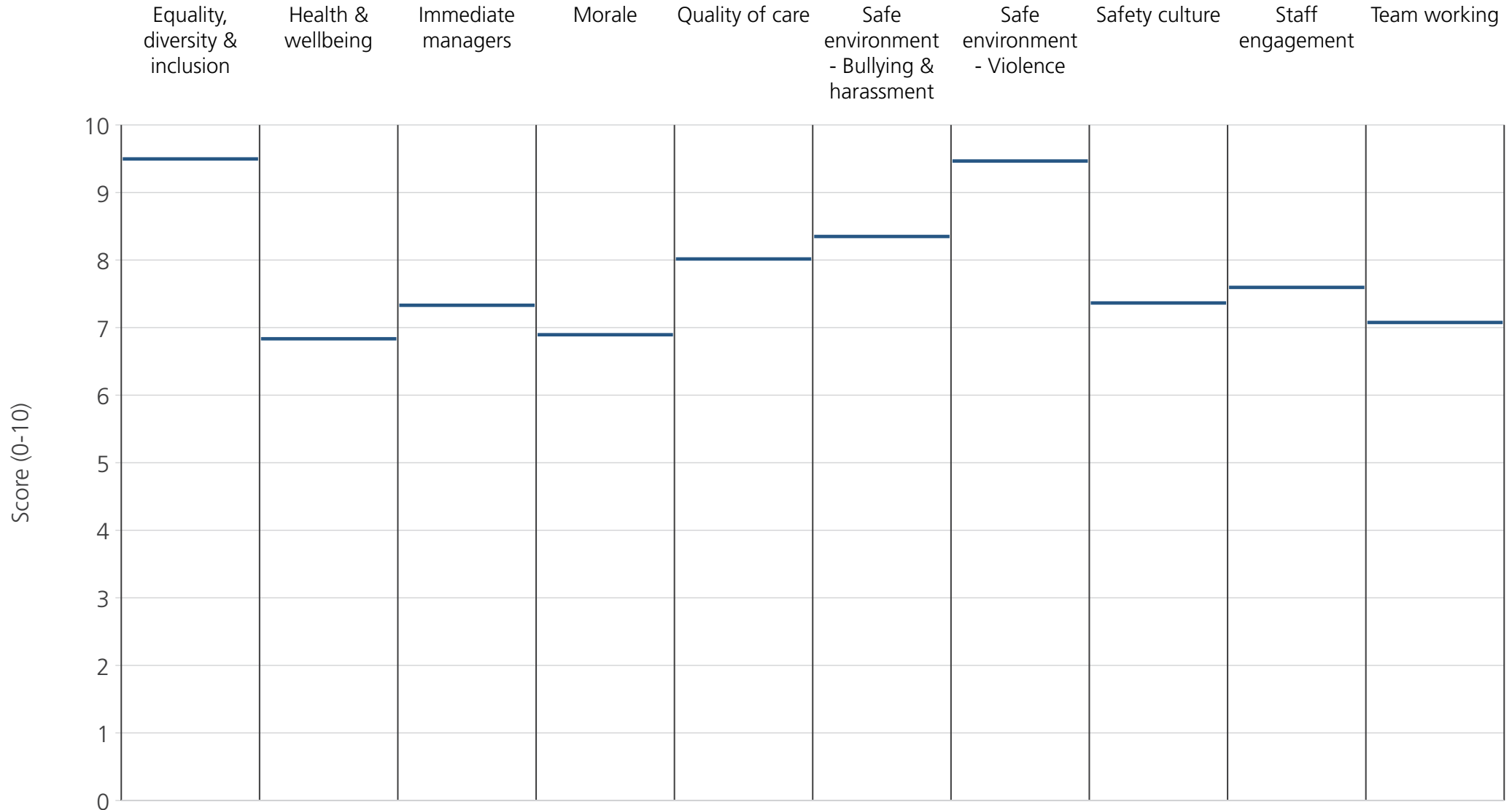
<b>Directorate</b>	9.8	5.8	7.5	6.8	7.2	6.2	9.4	7.4	7.7	7.1
<b>Your org</b>	9.5	6.8	7.3	6.9	8.0	8.3	9.5	7.4	7.6	7.1
<b>Responses</b>	22	22	22	22	22	22	22	22	22	20



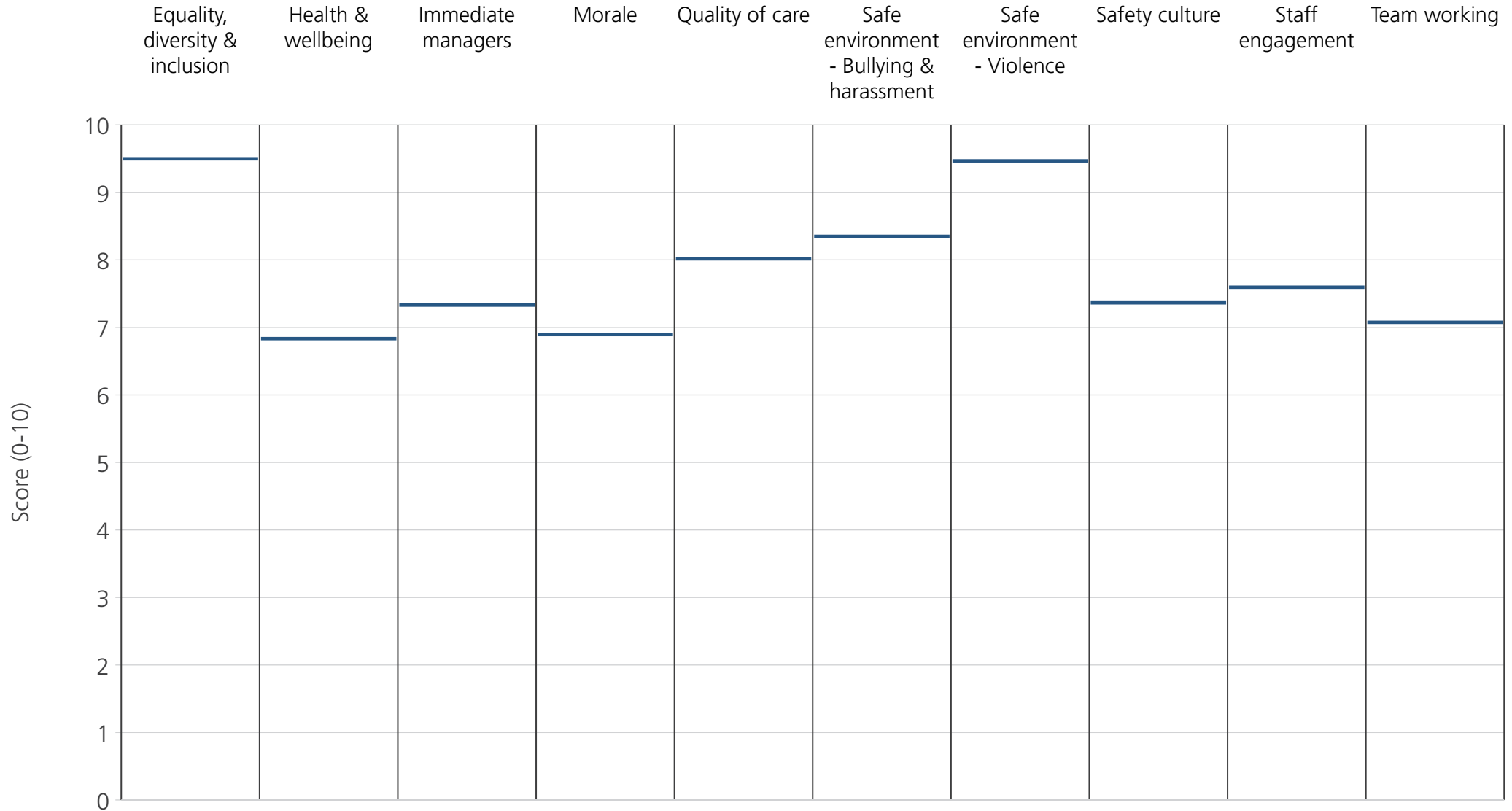
Directorate	9.5	6.8	7.3	6.9	8.0	8.3	9.5	7.4	7.6	7.1
Your org										
Responses	3	3	3	3	1	3	3	3	3	3



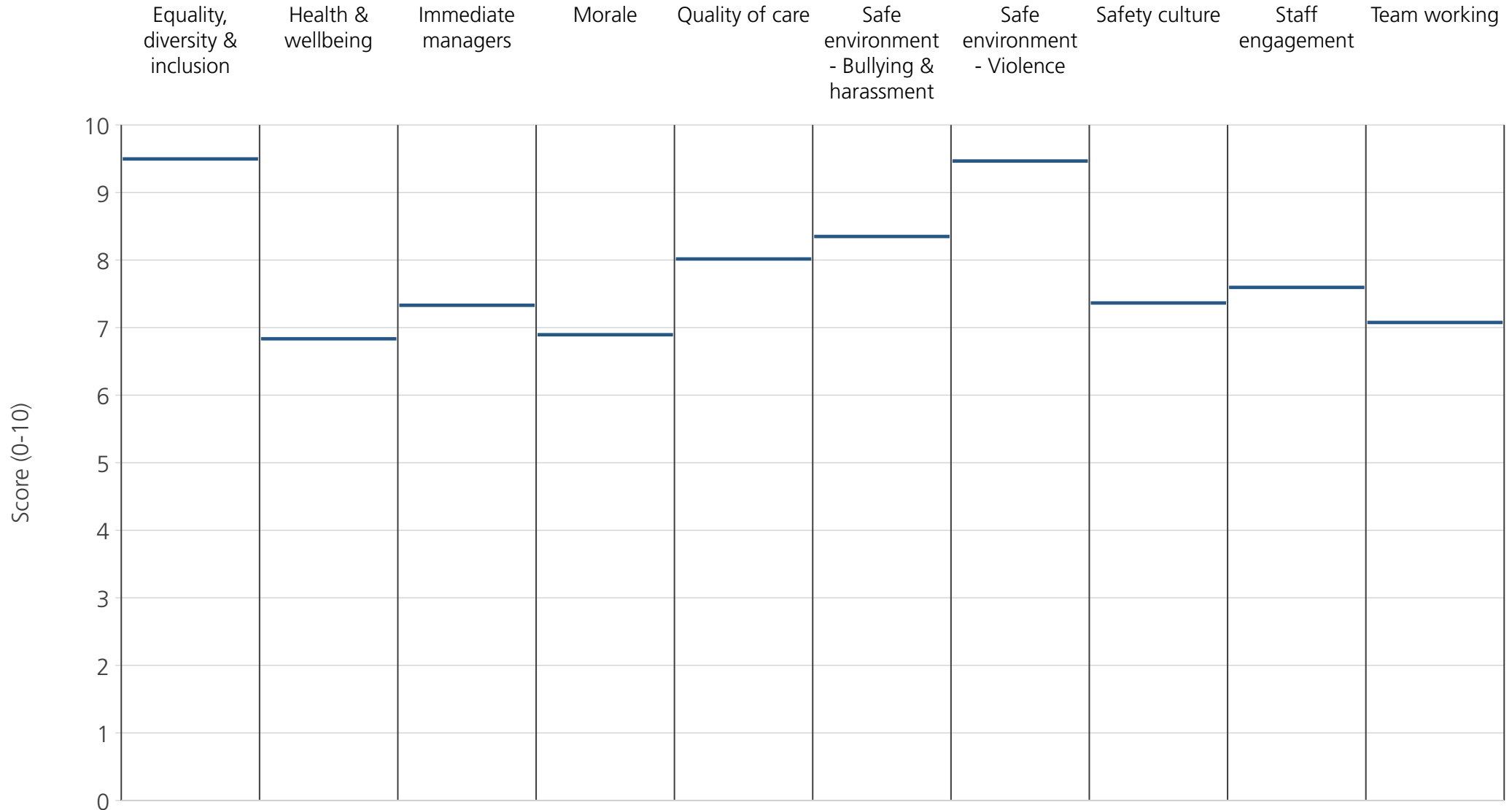
<b>Directorate</b>	9.5	6.8	7.1	6.9	8.2	8.2	9.5	7.4	7.7	6.9
<b>Your org</b>	9.5	6.8	7.3	6.9	8.0	8.3	9.5	7.4	7.6	7.1
<b>Responses</b>	176	177	177	176	150	174	175	176	178	175



<b>Directorate</b>										
<b>Your org</b>	9.5	6.8	7.3	6.9	8.0	8.3	9.5	7.4	7.6	7.1
<b>Responses</b>	6	7	7	7	7	7	7	7	7	7

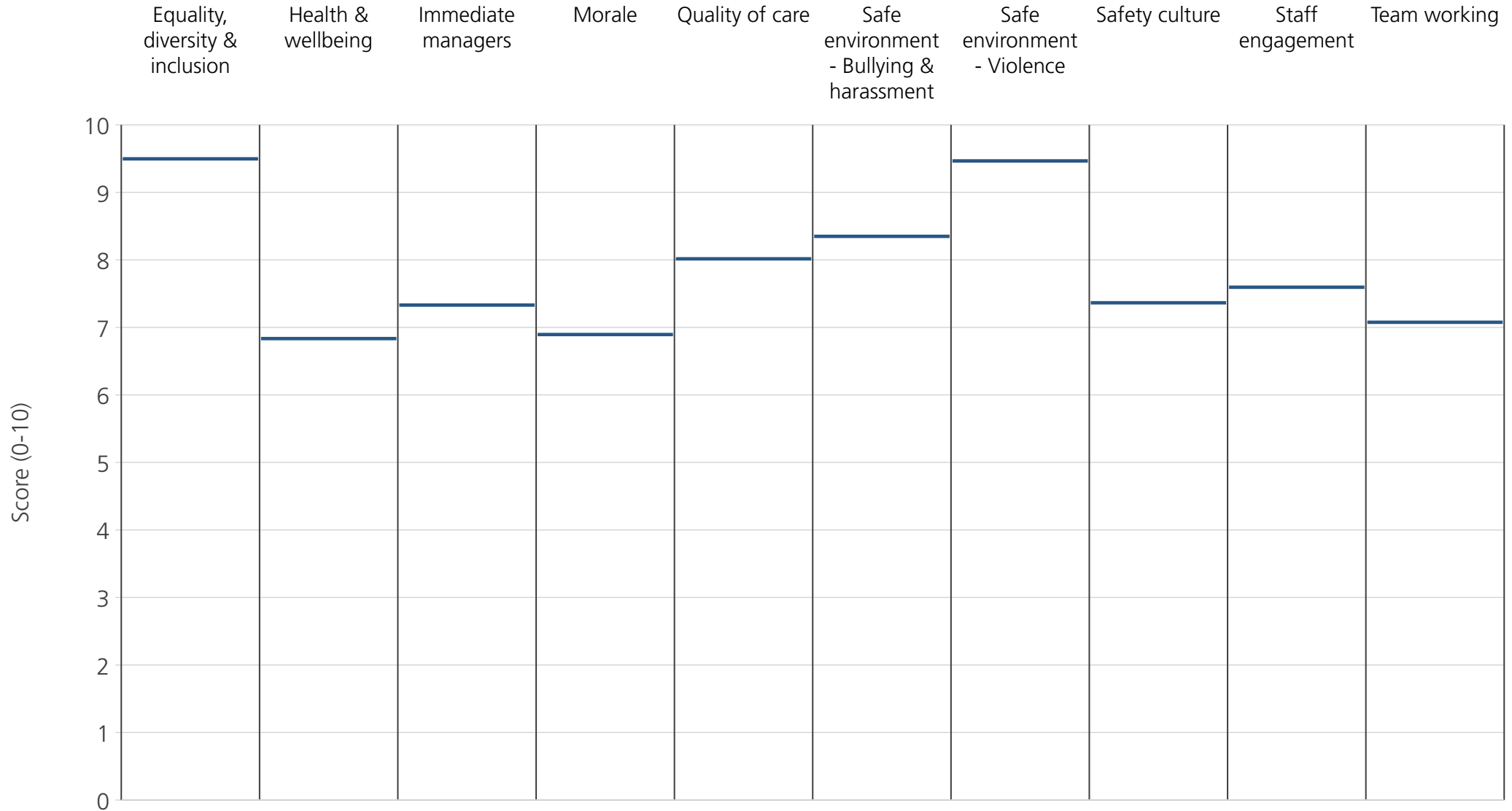


Directorate	9.5	6.8	7.3	6.9	8.0	8.3	9.5	7.4	7.6	7.1
Your org	8	8	9	9	9	8	8	9	9	9
Responses										

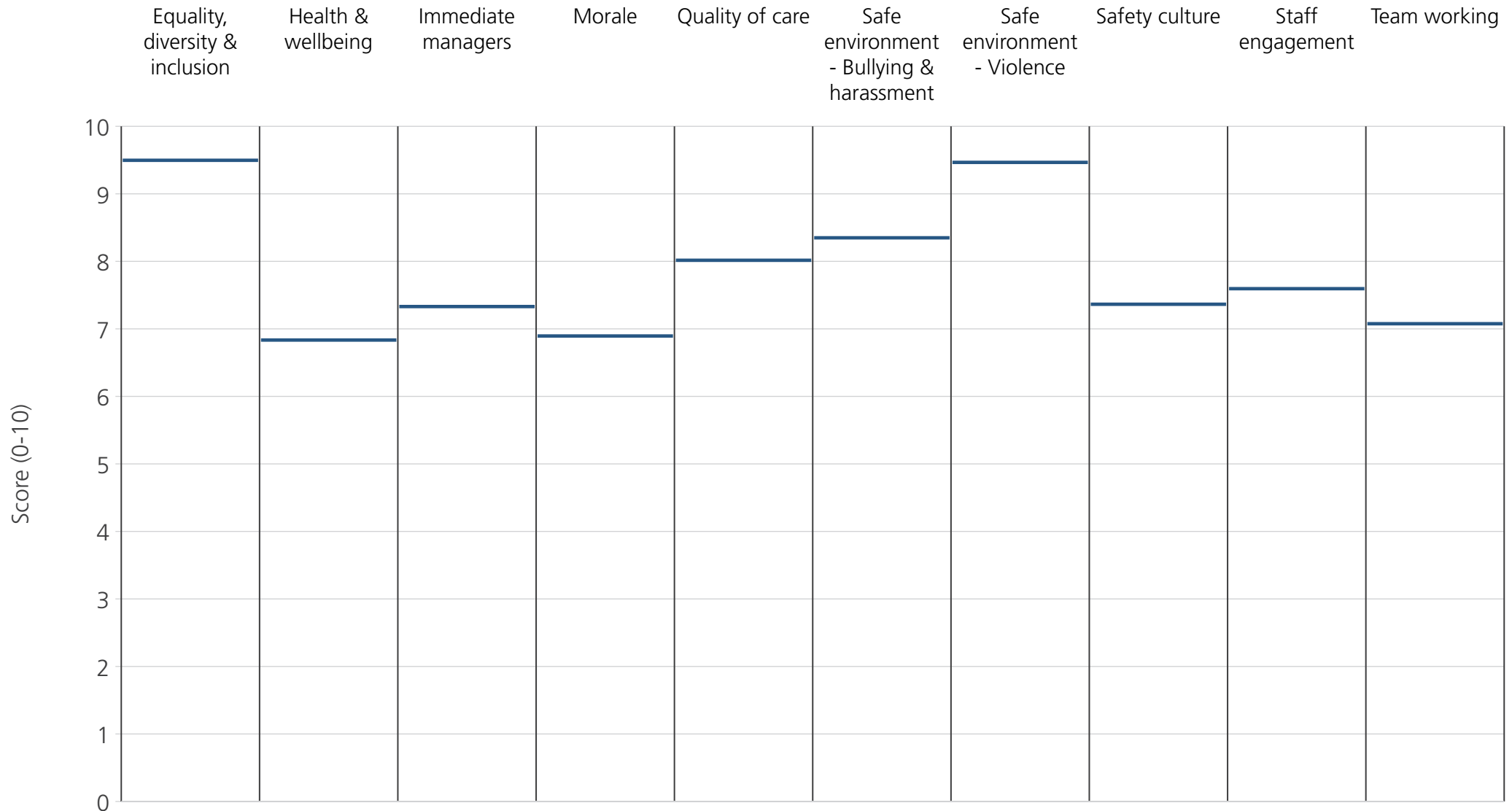


<b>Directorate</b>										
<b>Your org</b>	9.5	6.8	7.3	6.9	8.0	8.3	9.5	7.4	7.6	7.1
<b>Responses</b>	7	7	7	7	7	7	7	7	7	7

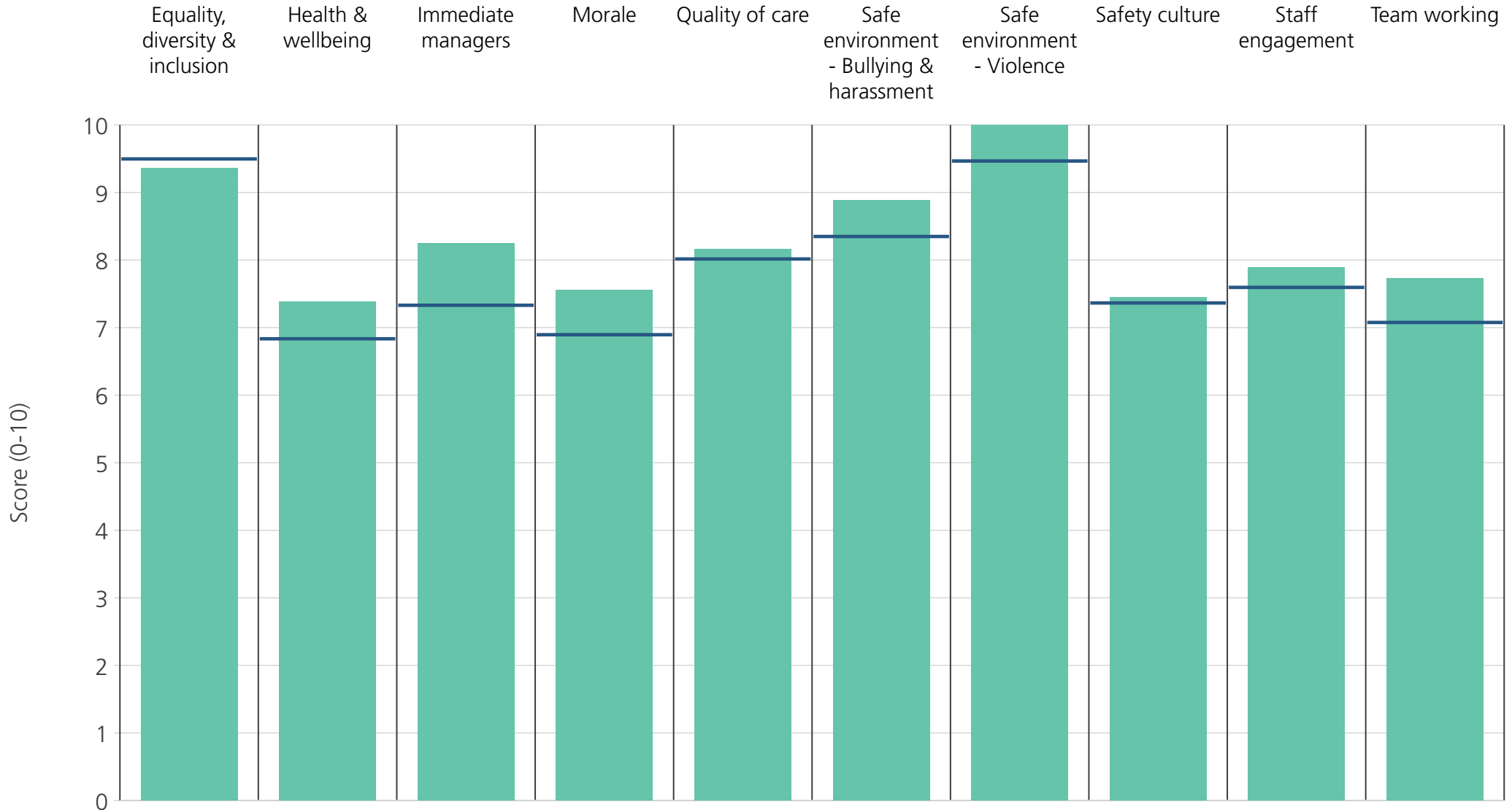




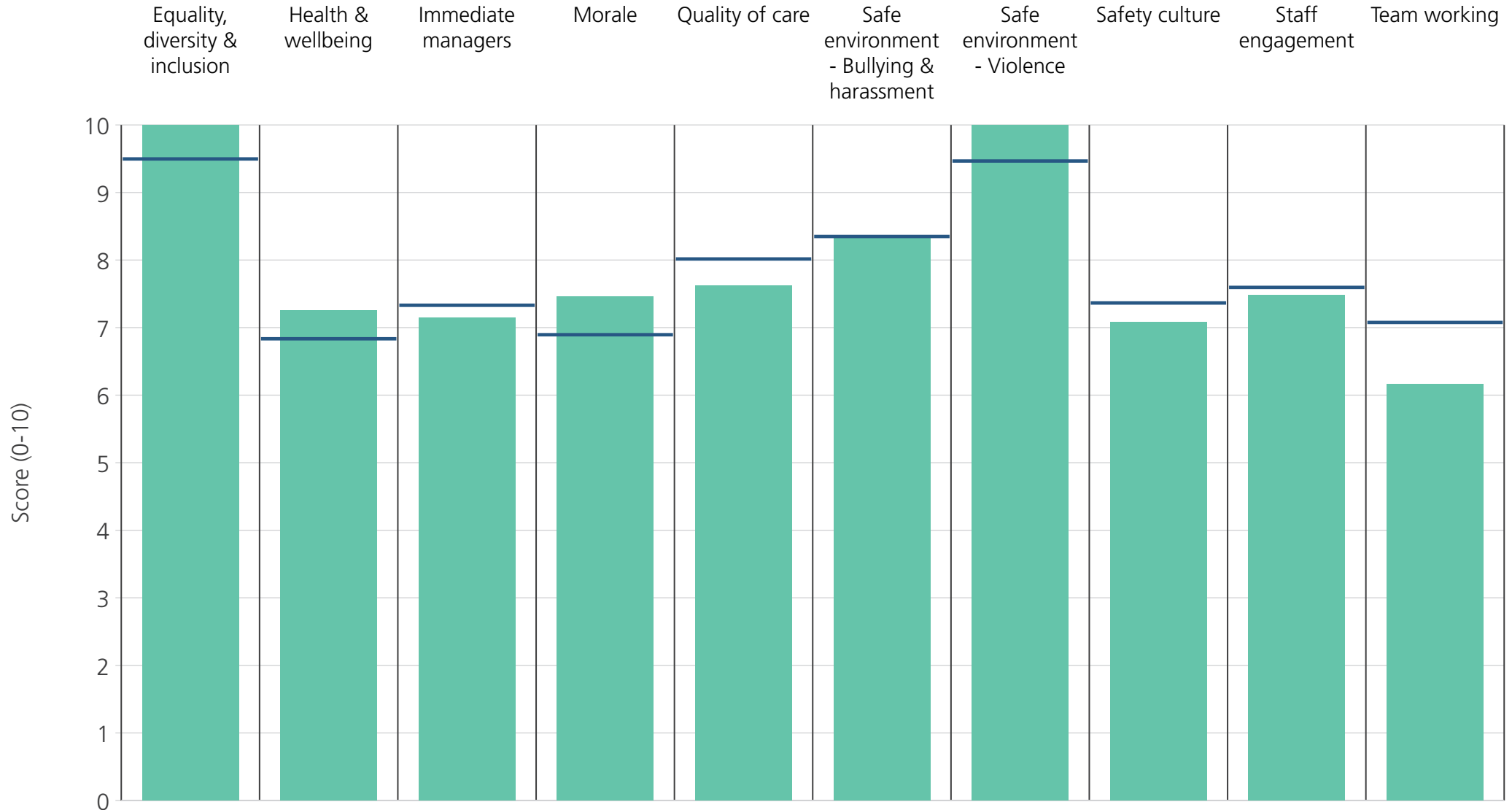
<b>Directorate</b>										
<b>Your org</b>	9.5	6.8	7.3	6.9	8.0	8.3	9.5	7.4	7.6	7.1
<b>Responses</b>	4	4	4	4	2	4	4	4	4	4



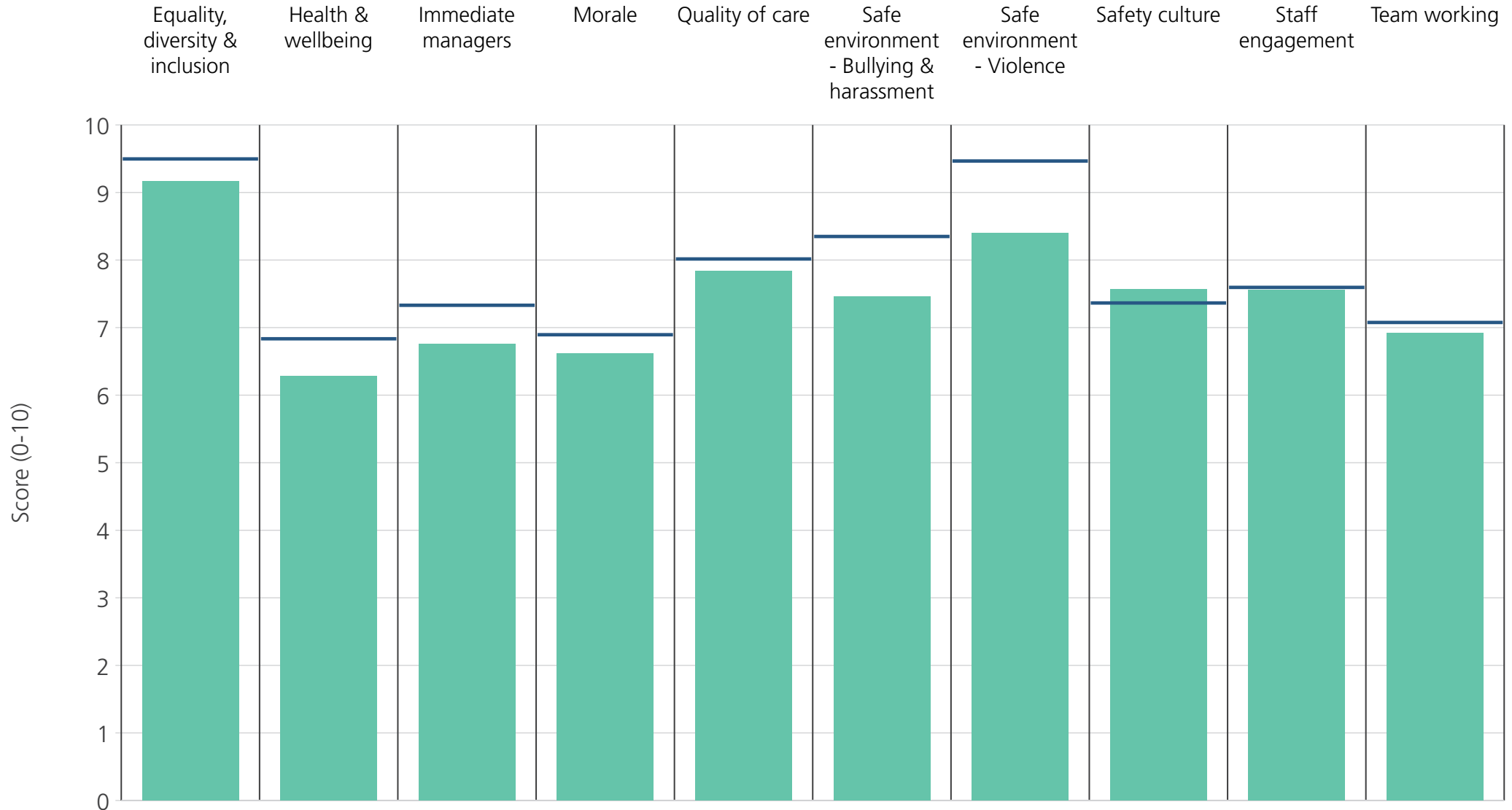
Directorate	9.5	6.8	7.3	6.9	8.0	8.3	9.5	7.4	7.6	7.1
<b>Your org</b>										
<b>Responses</b>	2	2	2	2	2	2	2	2	2	2



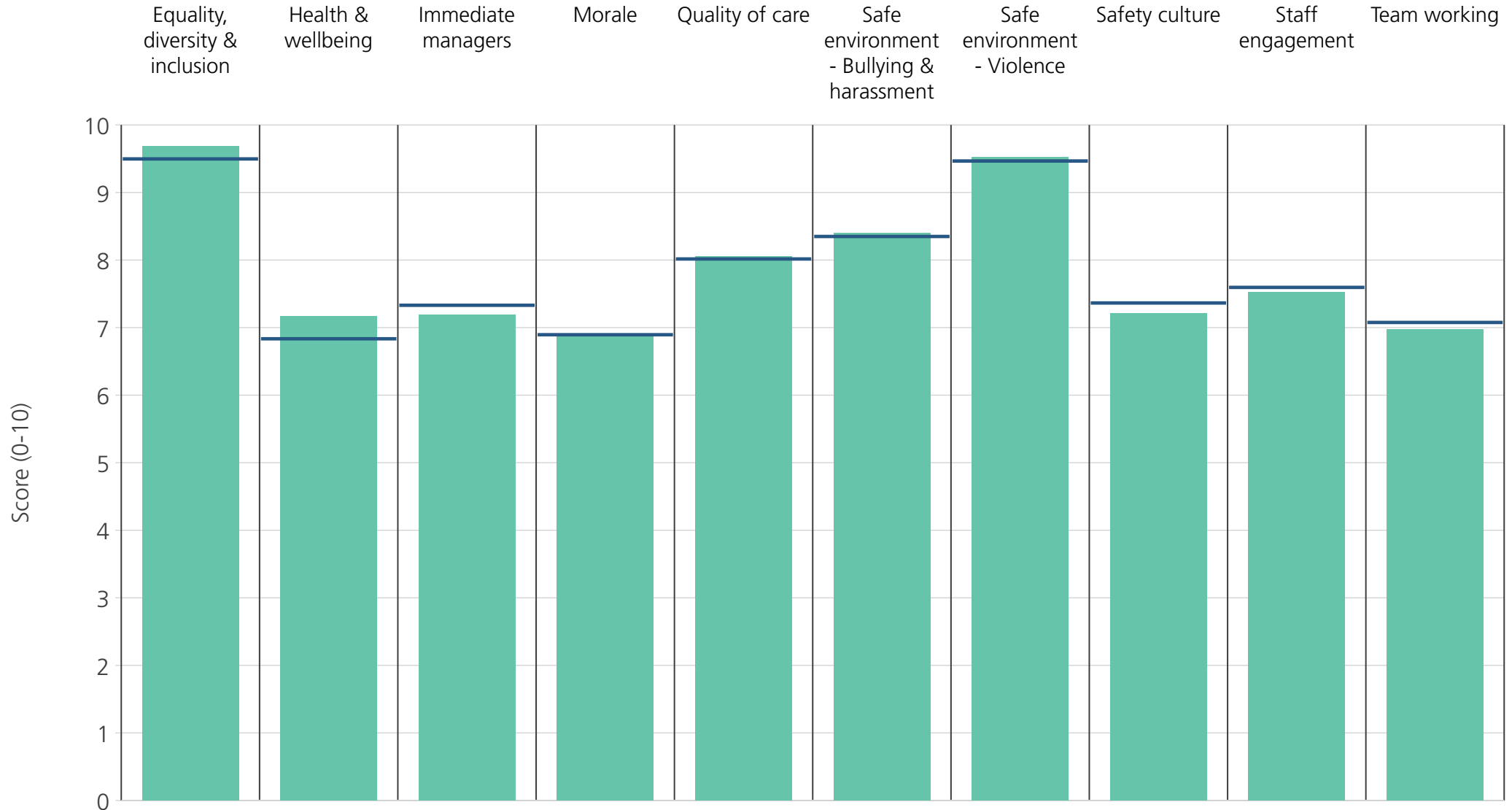
<b>Directorate</b>	9.4	7.4	8.3	7.6	8.2	8.9	10.0	7.4	7.9	7.7
<b>Your org</b>	9.5	6.8	7.3	6.9	8.0	8.3	9.5	7.4	7.6	7.1
<b>Responses</b>	34	34	34	34	33	33	34	34	34	33



Directorate	10.0	7.3	7.1	7.5	7.6	8.3	10.0	7.1	7.5	6.2
Your org	9.5	6.8	7.3	6.9	8.0	8.3	9.5	7.4	7.6	7.1
Responses	14	14	14	14	14	14	14	14	14	14



<b>Directorate</b>	9.2	6.3	6.8	6.6	7.8	7.5	8.4	7.6	7.6	6.9
<b>Your org</b>	9.5	6.8	7.3	6.9	8.0	8.3	9.5	7.4	7.6	7.1
<b>Responses</b>	123	123	123	123	118	122	122	123	123	120



<b>Directorate</b>	9.7	7.2	7.2	6.9	8.0	8.4	9.5	7.2	7.5	7.0
<b>Your org</b>	9.5	6.8	7.3	6.9	8.0	8.3	9.5	7.4	7.6	7.1
<b>Responses</b>	119	119	118	119	111	119	119	119	119	119