

The Royal Orthopaedic Hospital NHS Foundation Trust

2020 NHS Staff Survey

Directorate Report

Contents

Introduction	3	Outpatients	26
Themes – Directorates 1	4	Patient Services Other	27
Garry Marsh - Nursing	5	Patient Services Wards	28
Jo Williams - Corporate	6	Patient support other	29
Marie Peplow - Operations	7	Physio	30
Matt Revell - Medical	8	Portering	31
Phil Begg - Strategy and Delivery	9	Pre Admission Screening (POAC)	32
Simon Grainger Lloyd - Management Offices	10	Radiology	33
Steve Washbourne - Finance and IT	11	Theatres	34
Themes – Directorates 2	12	Theatres Recovery	35
59 ADCU Nursing - 3721	13	Therapy Services Other	36
Anaesthetics and Critical Care	14		
Catering Department	15		
Clinical admin	16		
Corporate other	17		
Domestics	18		
Estates & Facilities other	19		
Finance Department	20		
Human Resources Department	21		
IM&T Department	22		
Knowledge Management Department	23		
Large Joint Other	24		
Oncology	25		

This directorate report for The Royal Orthopaedic Hospital NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by The Royal Orthopaedic Hospital NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

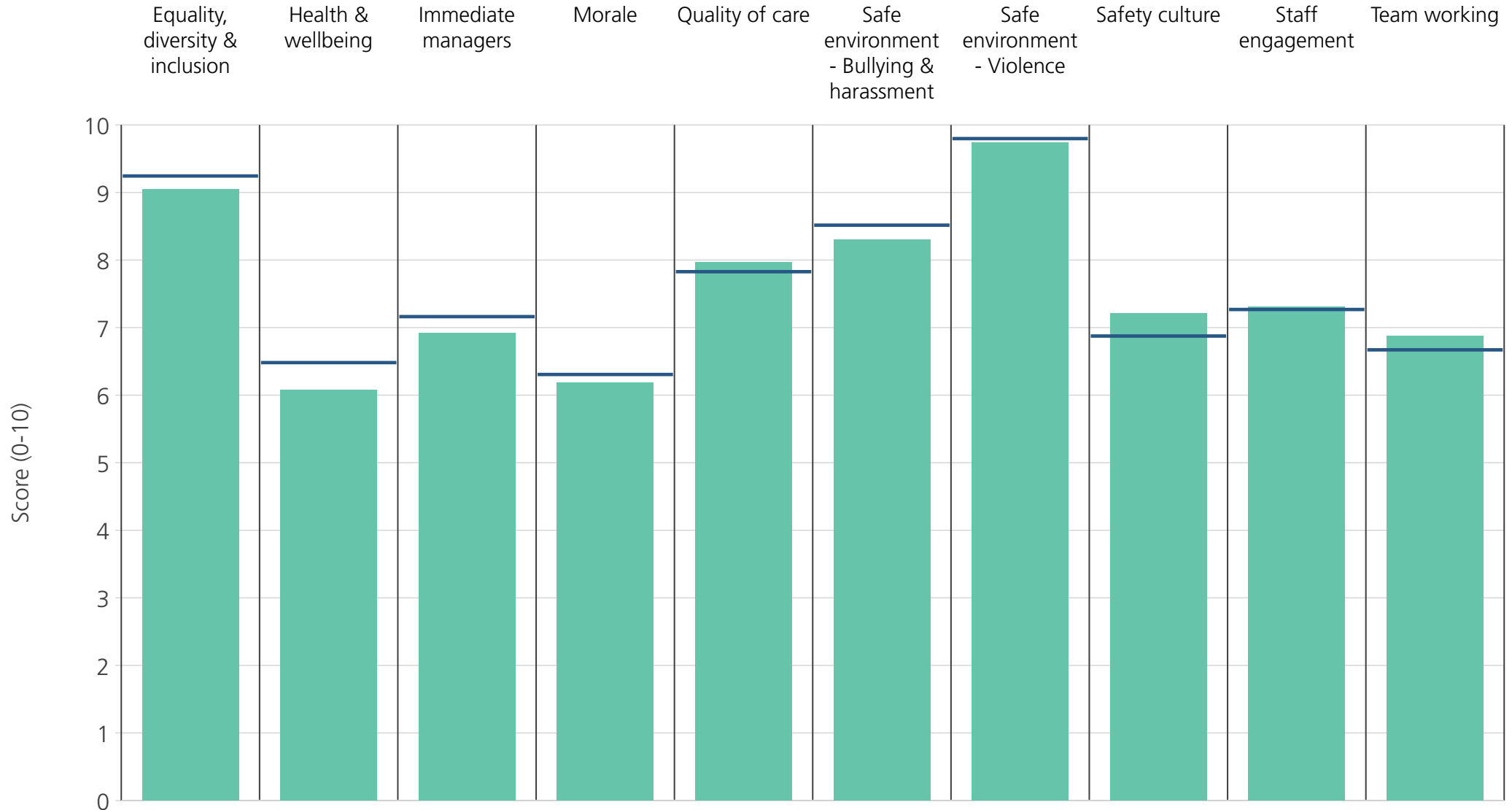
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



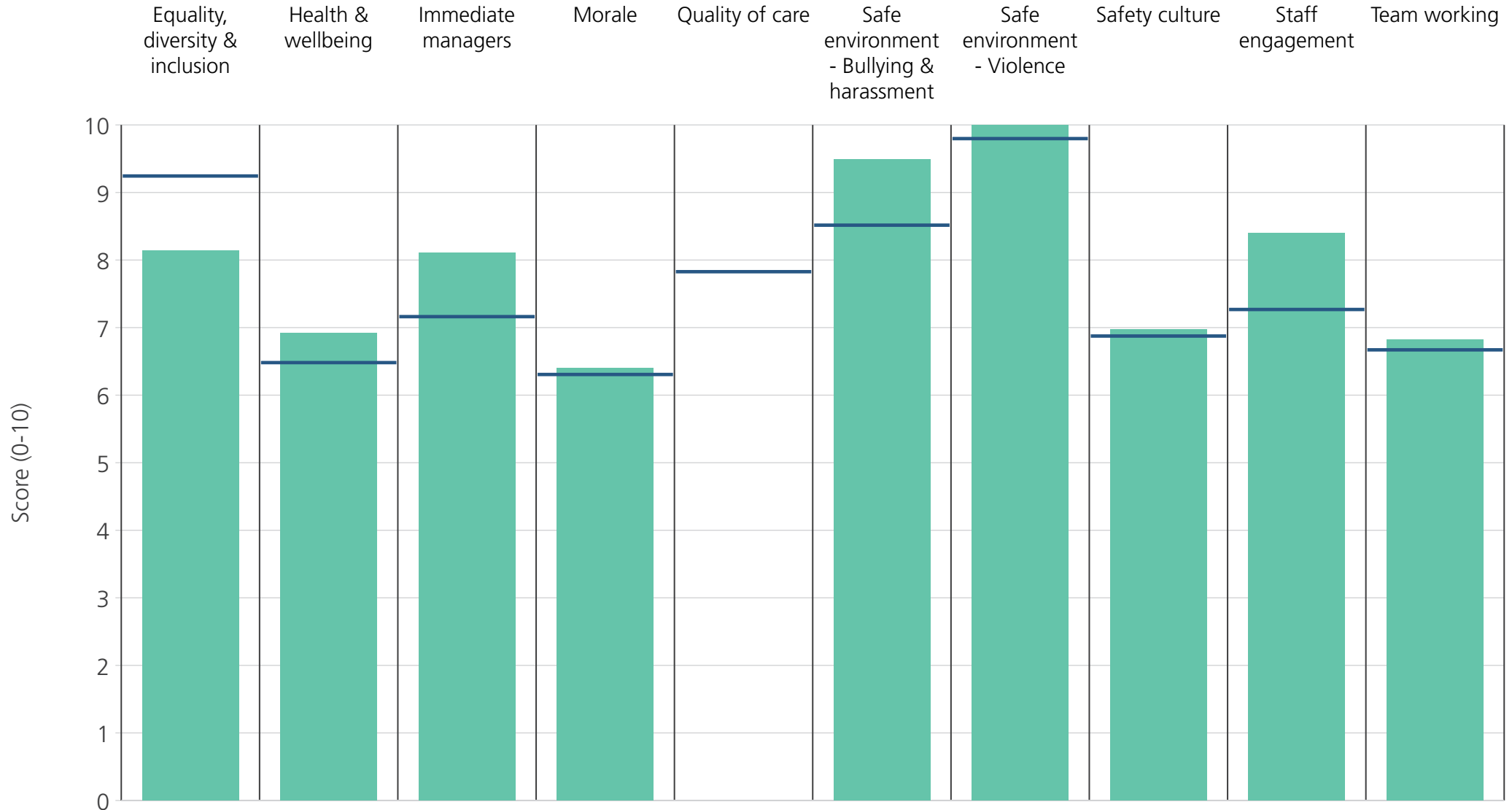
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

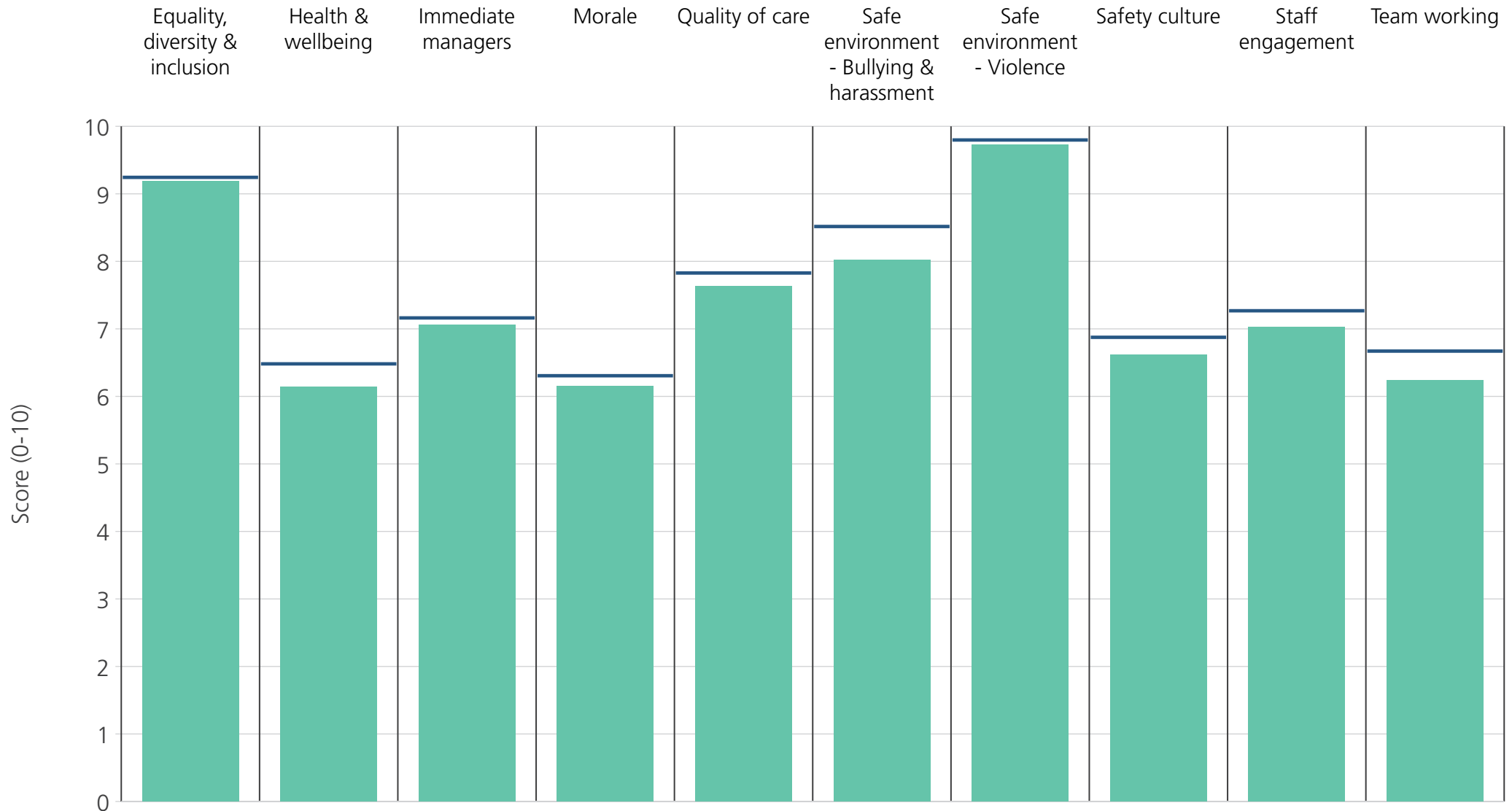
The Royal Orthopaedic Hospital NHS Foundation Trust
2020 NHS Staff Survey Results



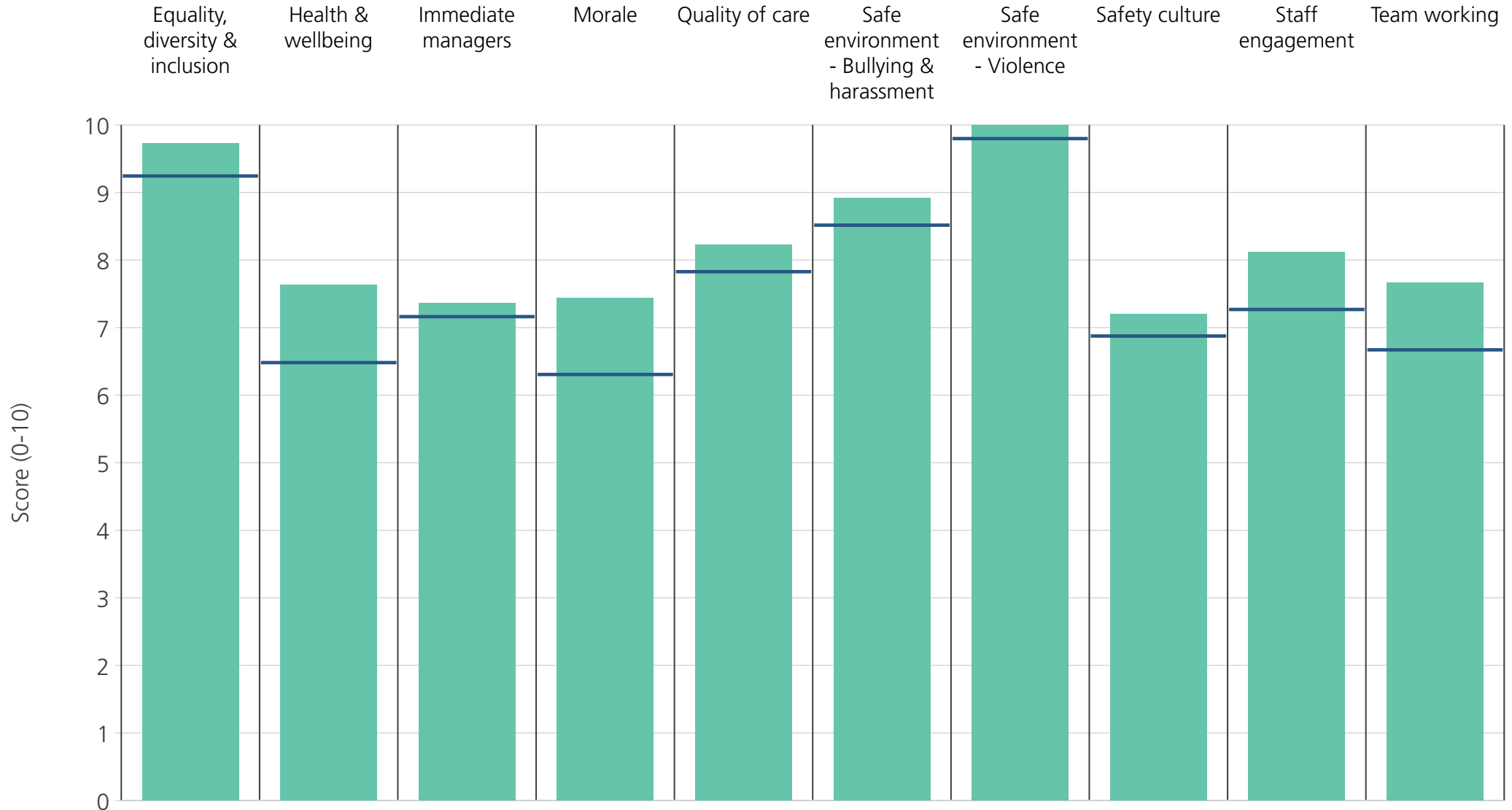
Directorate	9.0	6.1	6.9	6.2	8.0	8.3	9.7	7.2	7.3	6.9
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	229	232	232	230	224	232	232	231	232	231



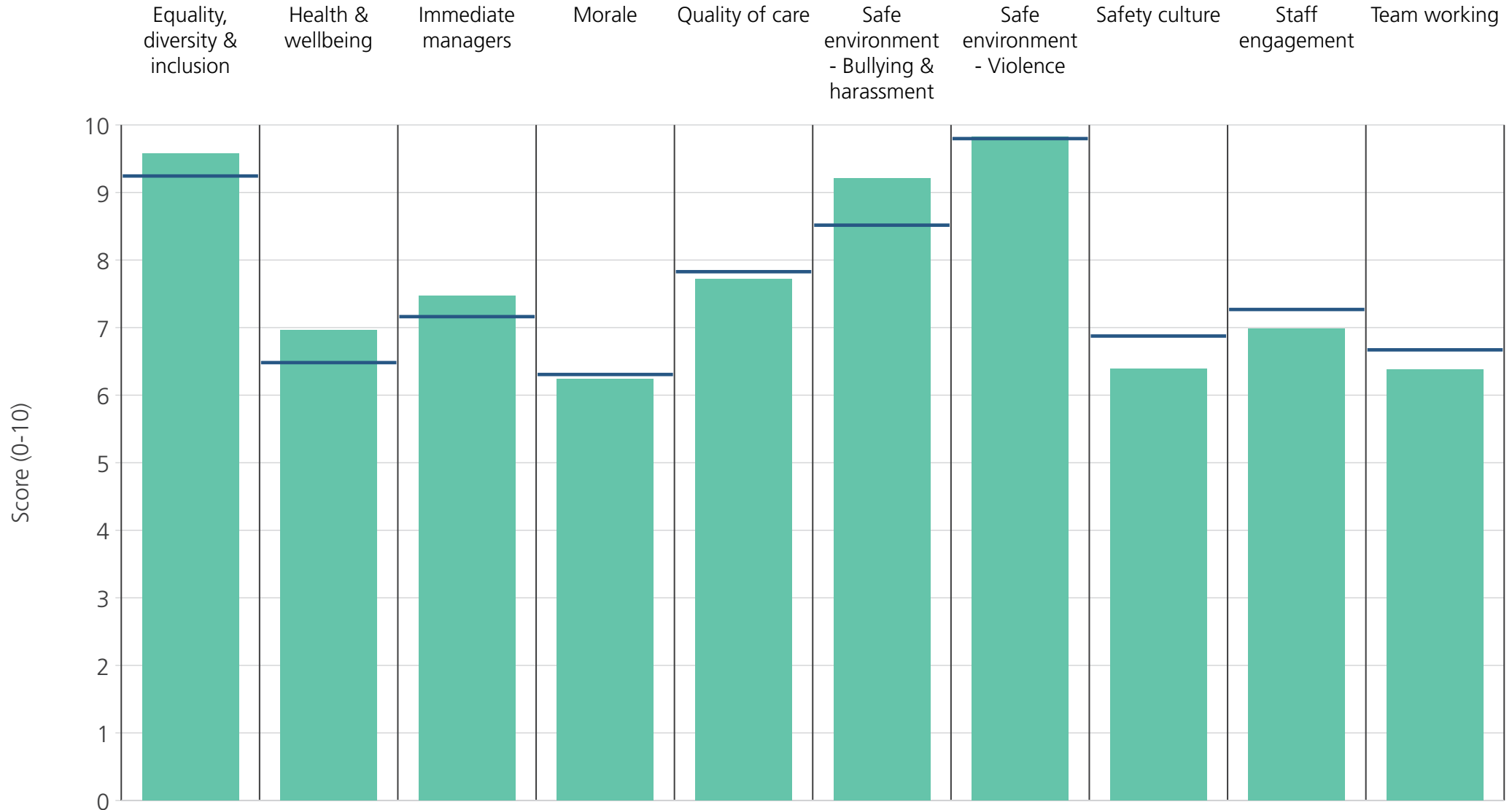
Directorate	8.1	6.9	8.1	6.4	7.8	9.5	10.0	7.0	8.4	6.8
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	13	13	13	13	8	13	13	13	13	13



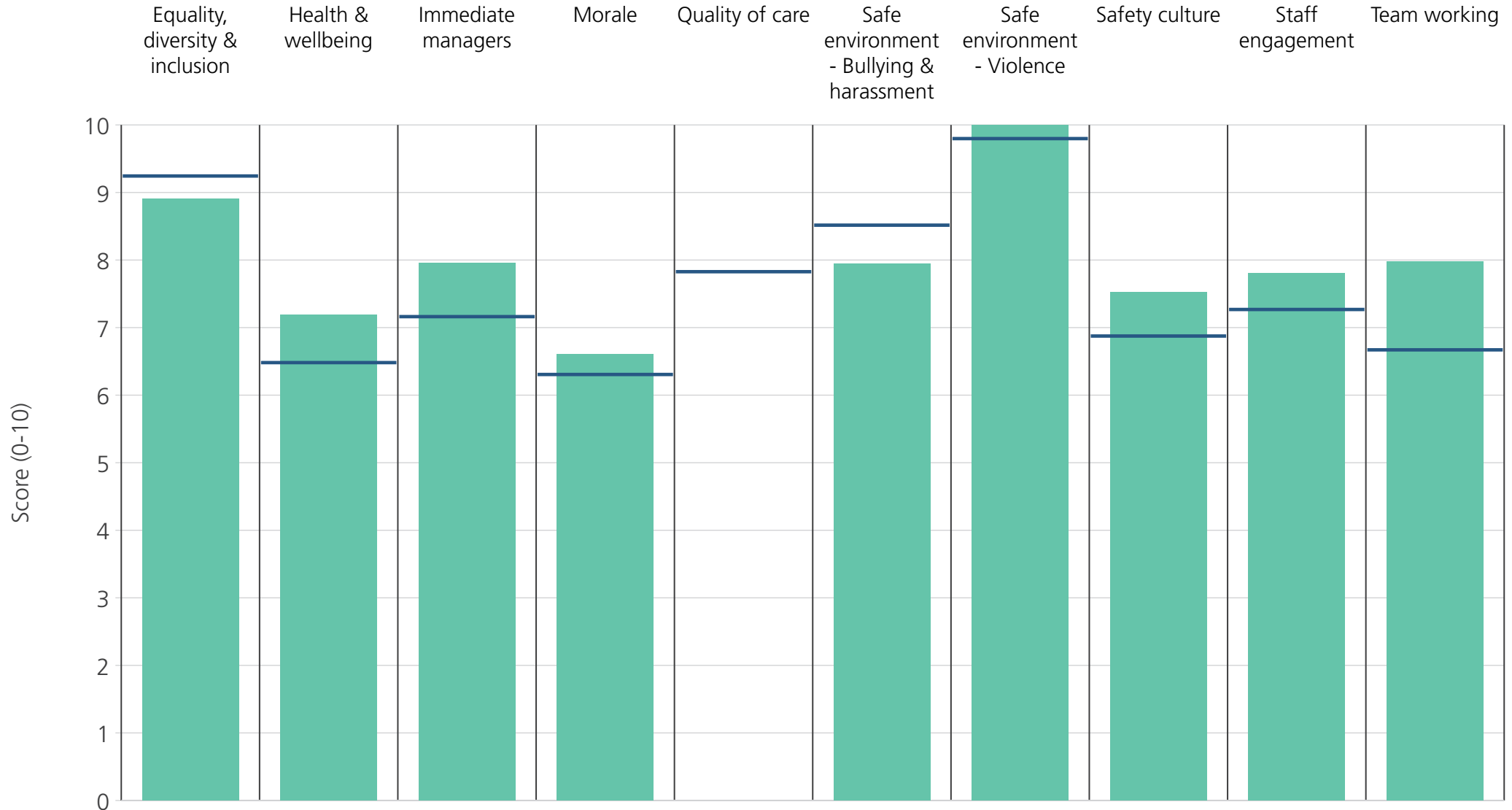
Directorate	9.2	6.1	7.1	6.1	7.6	8.0	9.7	6.6	7.0	6.2
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	162	165	164	163	150	165	162	163	165	162



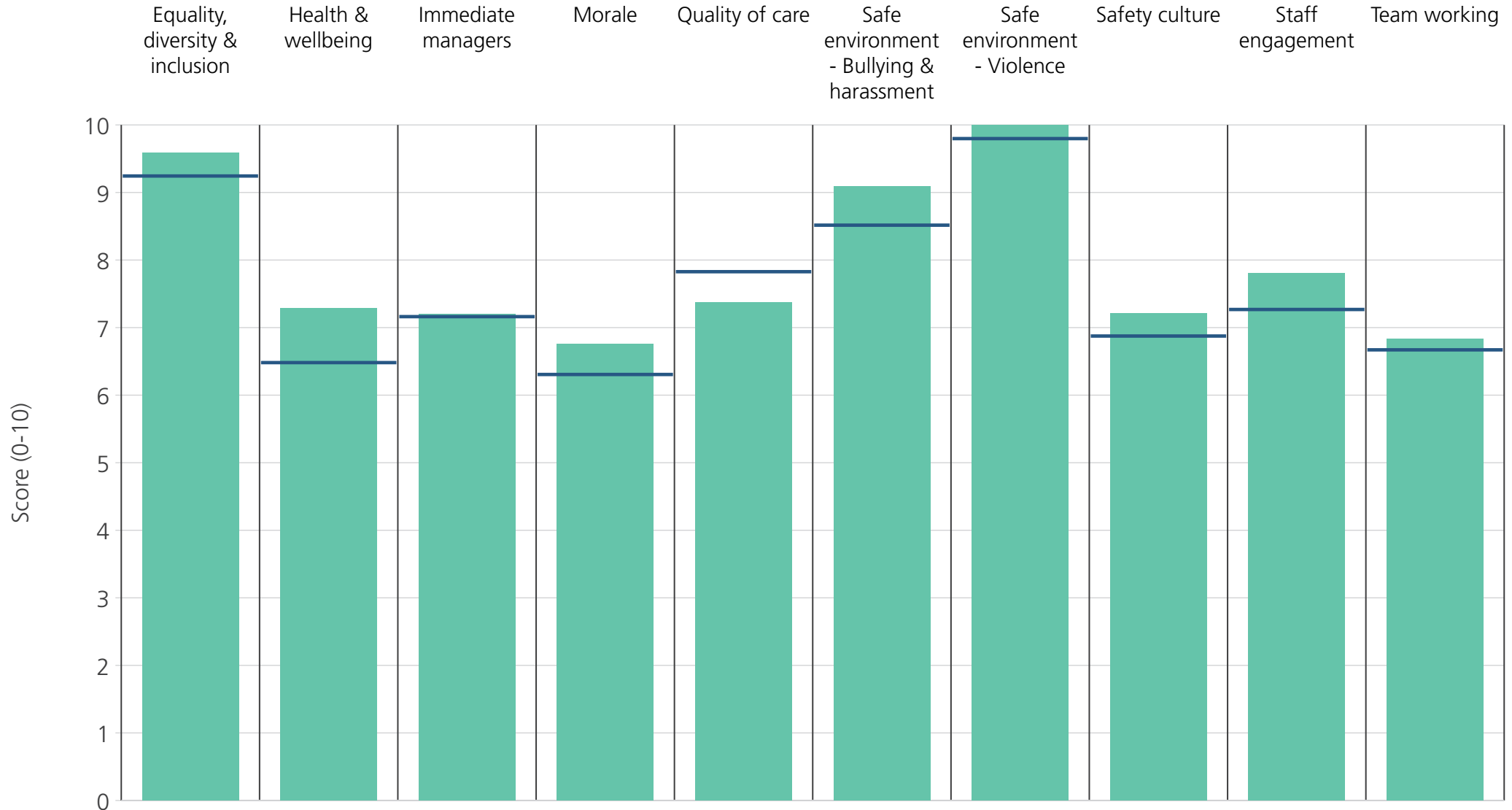
Directorate	9.7	7.6	7.4	7.4	8.2	8.9	10.0	7.2	8.1	7.7
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	37	37	37	37	37	37	37	37	37	37



Directorate	9.6	7.0	7.5	6.2	7.7	9.2	9.8	6.4	7.0	6.4
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	138	137	137	137	88	136	136	138	137	133



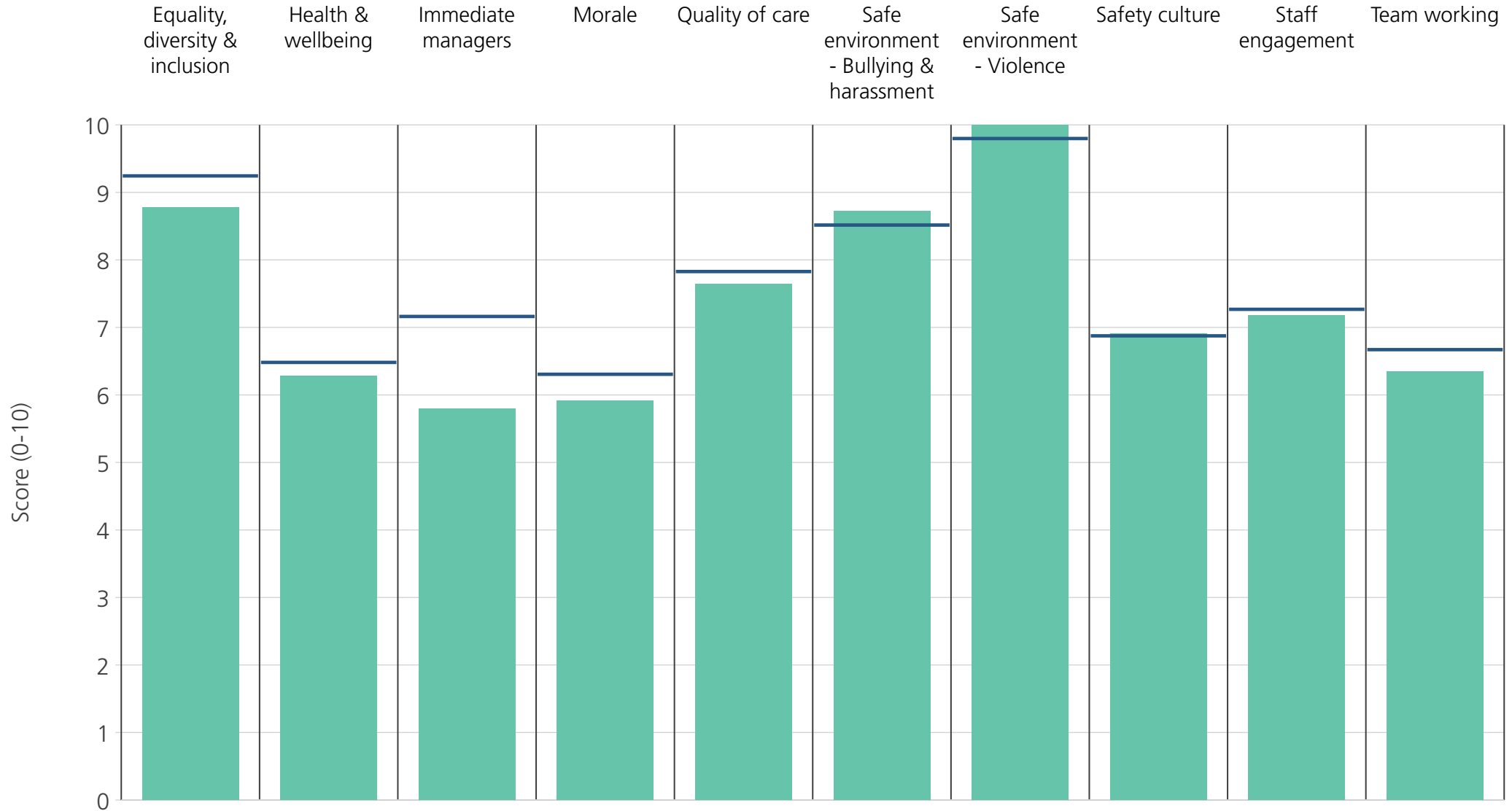
Directorate	8.9	7.2	8.0	6.6		7.9	10.0	7.5	7.8	8.0
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	13	13	13	13	8	13	13	13	13	13



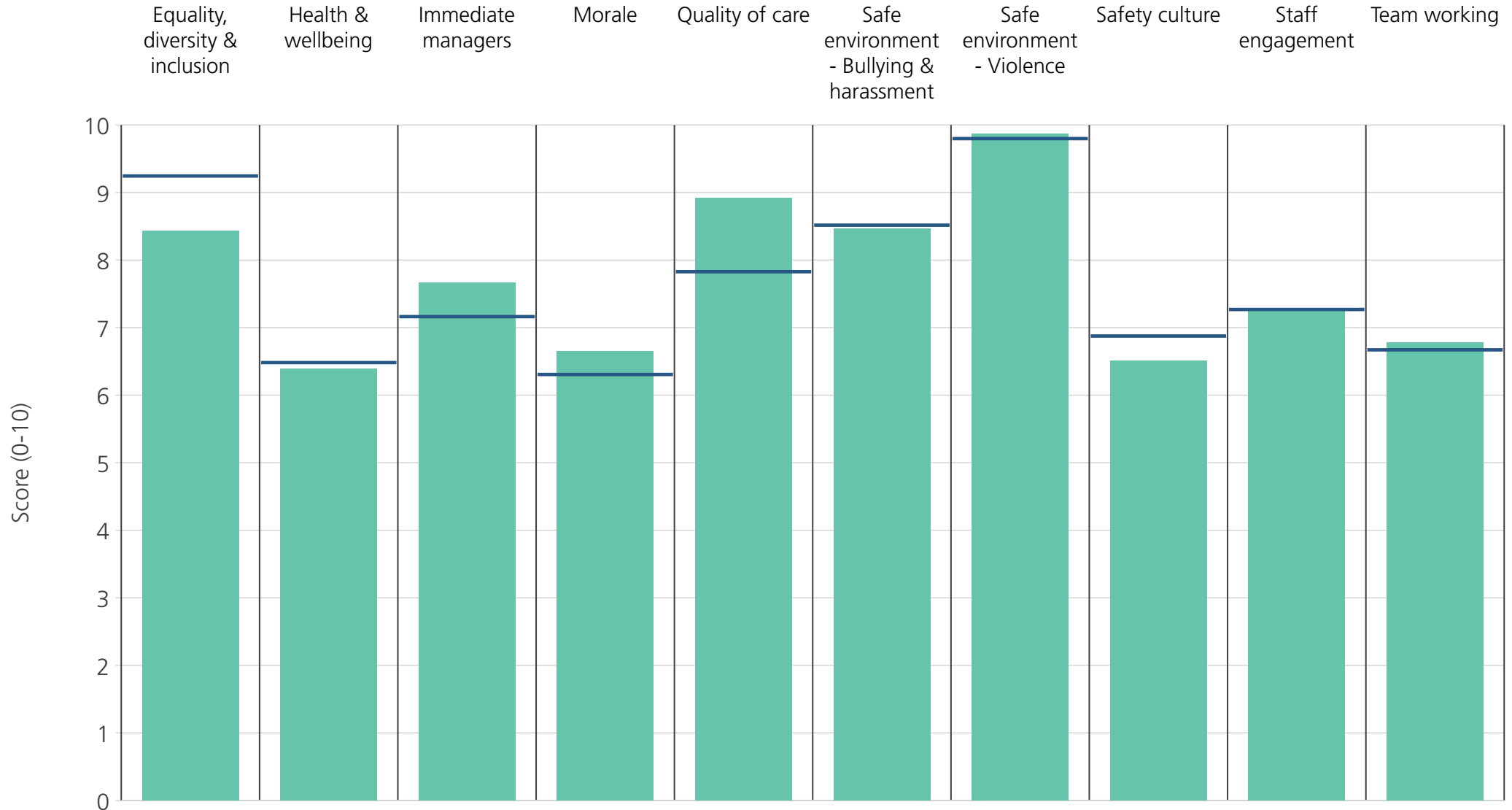
Directorate	9.6	7.3	7.2	6.8	7.4	9.1	10.0	7.2	7.8	6.8
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	32	33	33	33	13	33	33	33	33	32

Directorates 2

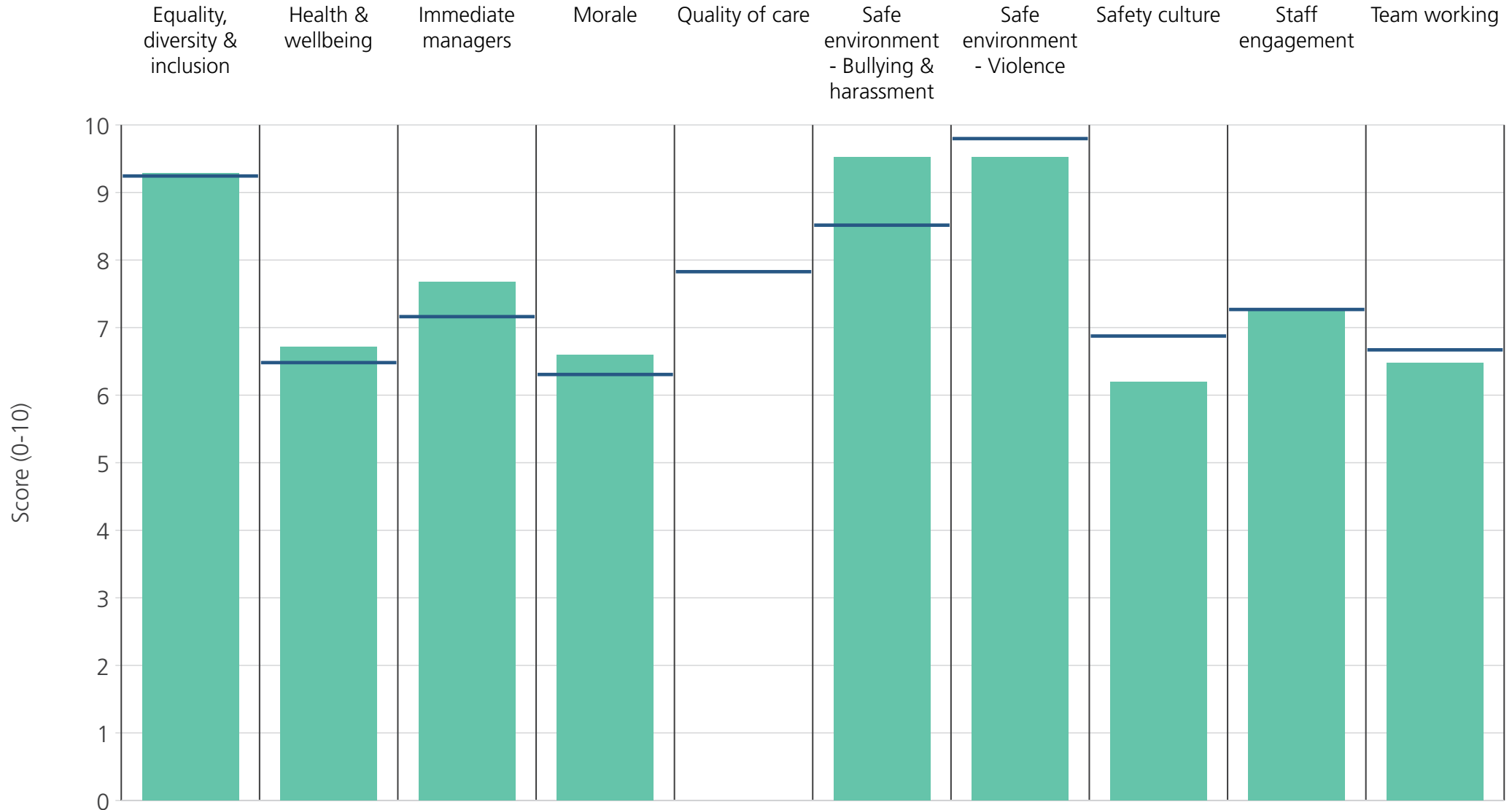
The Royal Orthopaedic Hospital NHS Foundation Trust
2020 NHS Staff Survey Results



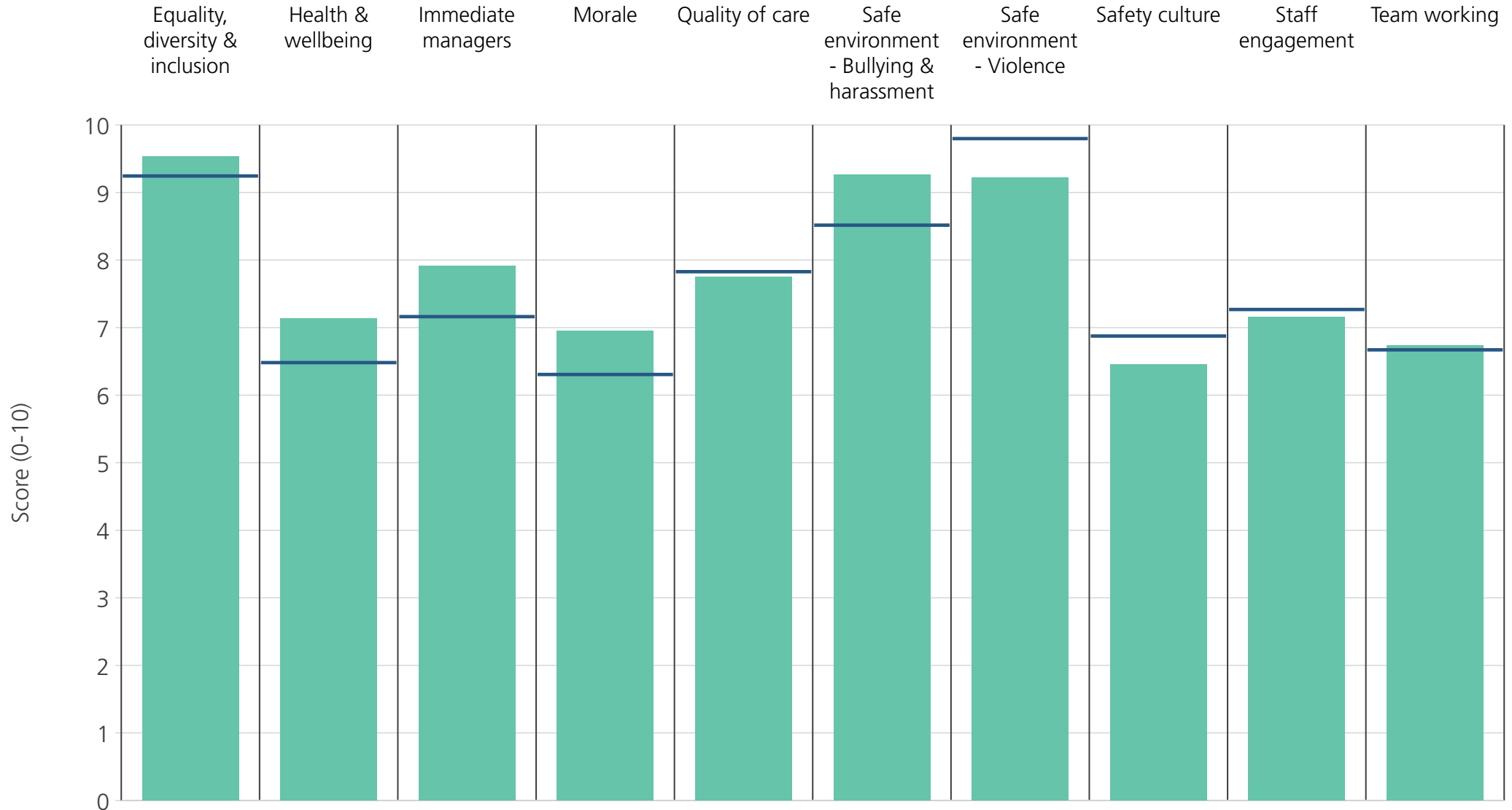
Directorate	8.8	6.3	5.8	5.9	7.6	8.7	10.0	6.9	7.2	6.3
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	13	13	13	13	12	13	13	12	13	13



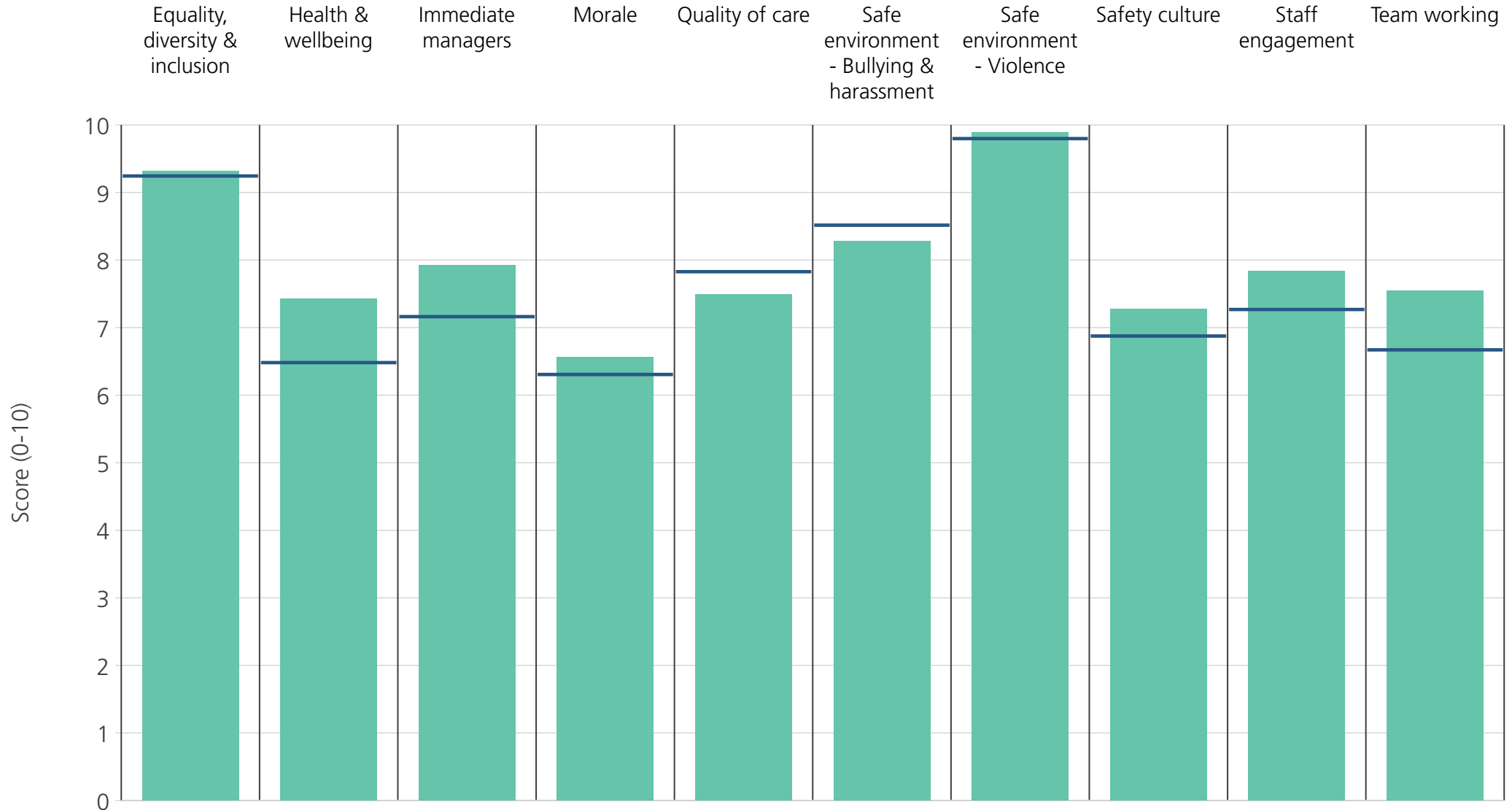
Directorate	8.4	6.4	7.7	6.7	8.9	8.5	9.9	6.5	7.3	6.8
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	26	26	26	25	23	26	26	26	26	26



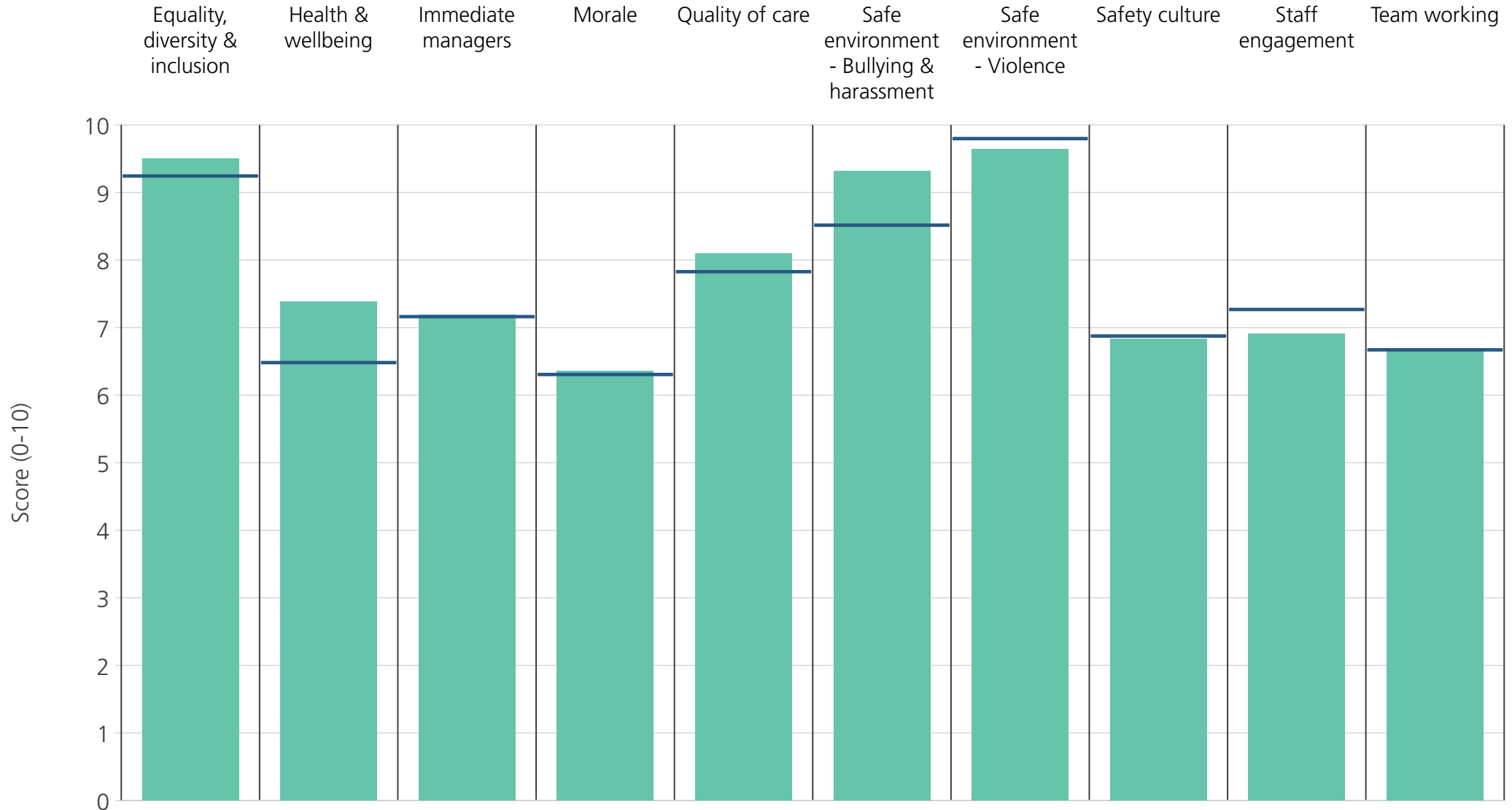
Directorate	9.3	6.7	7.7	6.6		9.5	9.5	6.2	7.3	6.5
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	14	14	14	14	10	14	14	14	14	11



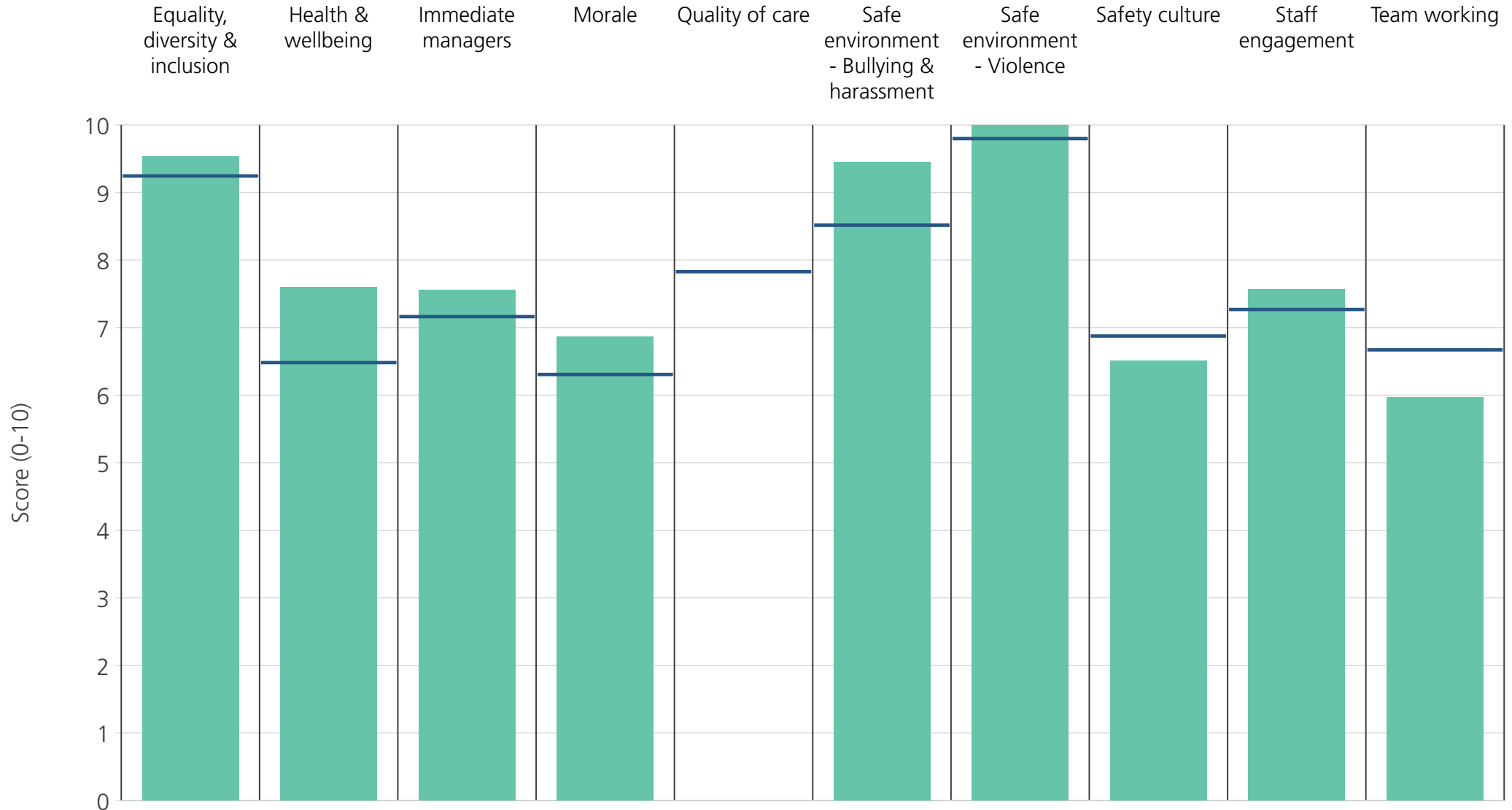
Directorate	9.5	7.1	7.9	7.0	7.8	9.3	9.2	6.5	7.2	6.7
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	18	18	17	17	15	18	17	17	18	18



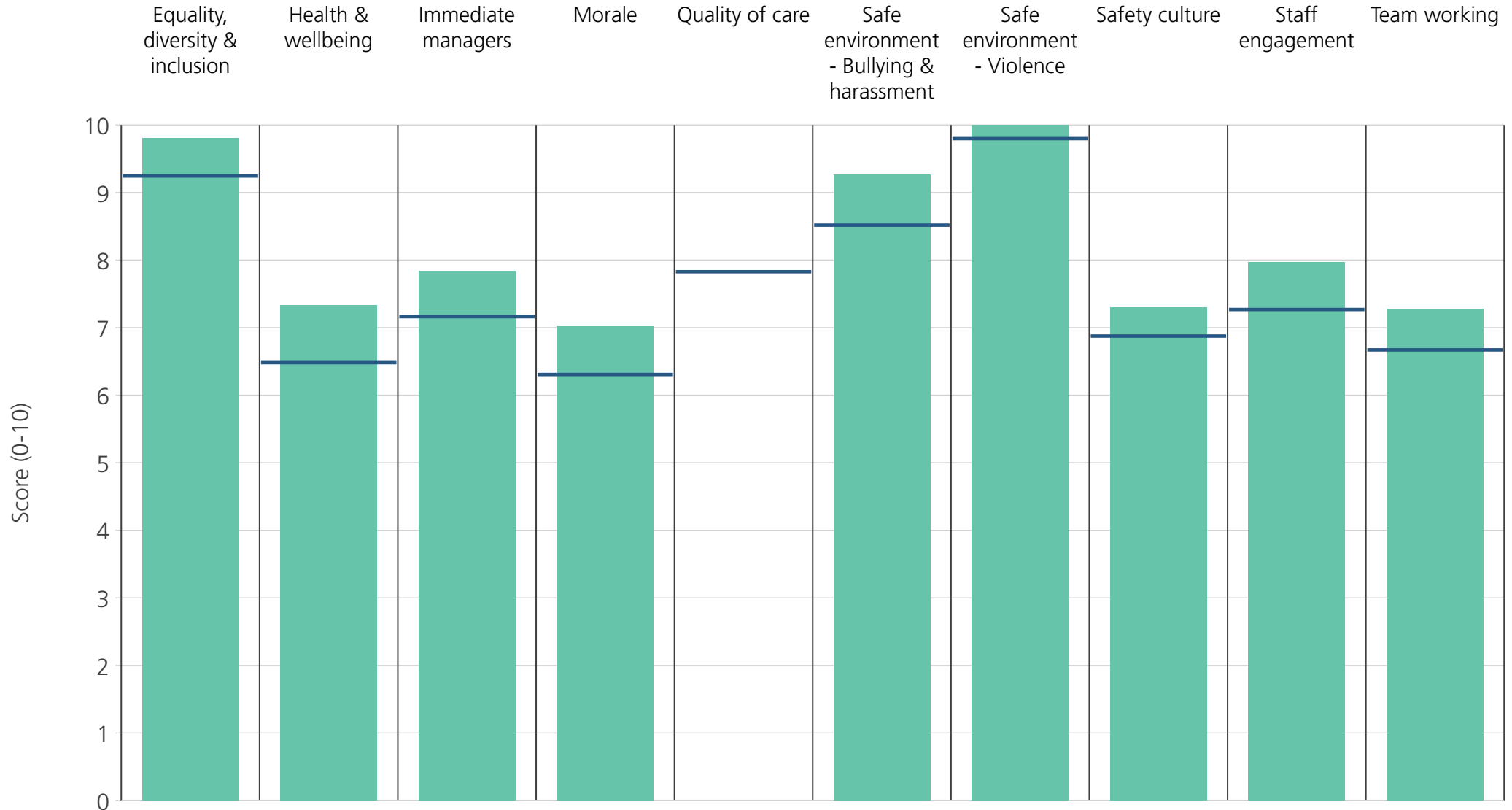
Directorate	9.3	7.4	7.9	6.6	7.5	8.3	9.9	7.3	7.8	7.5
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	59	61	61	60	42	61	61	61	61	61



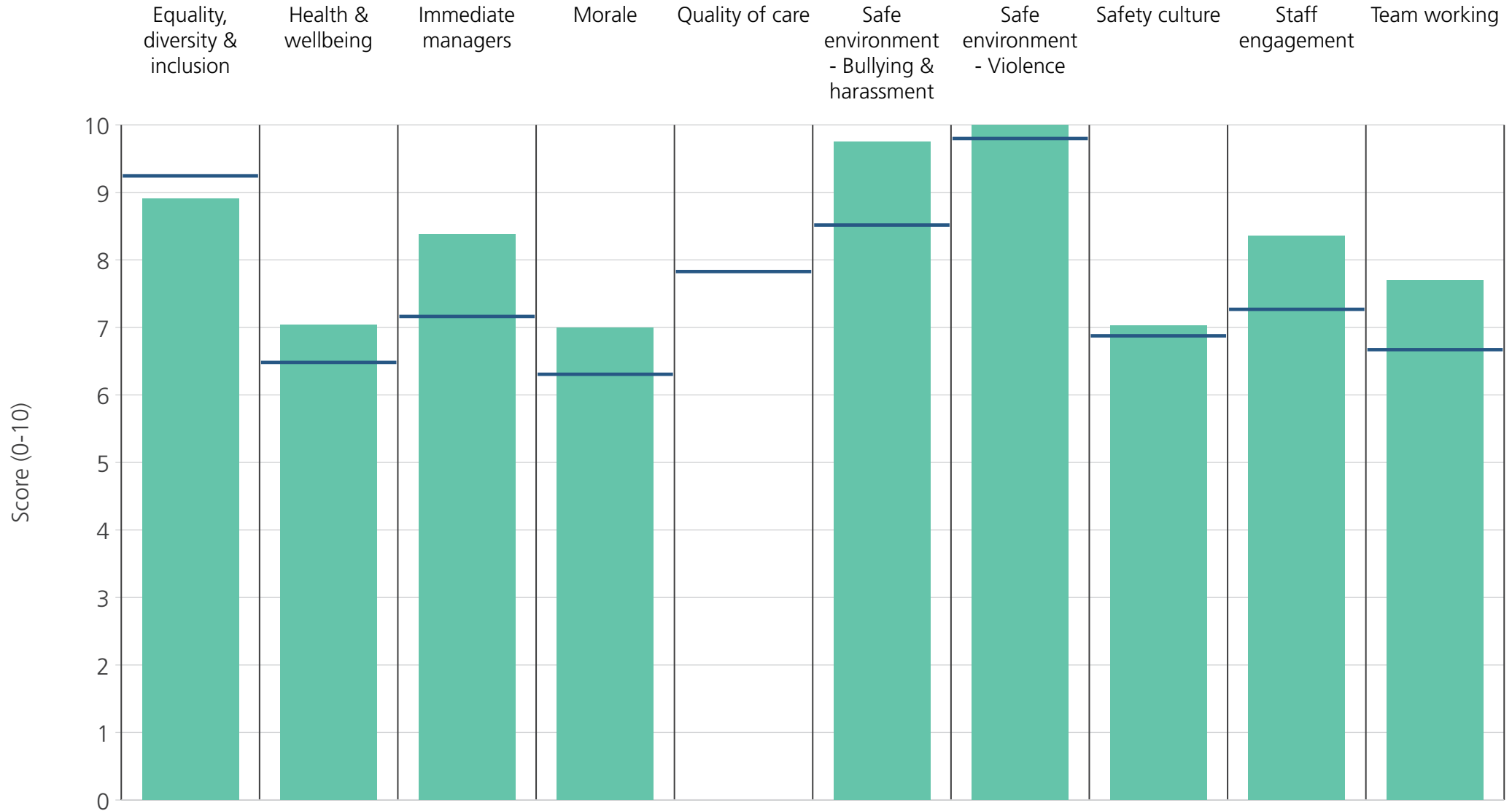
Directorate	9.5	7.4	7.2	6.4	8.1	9.3	9.6	6.8	6.9	6.7
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	47	47	47	47	34	46	46	47	47	46



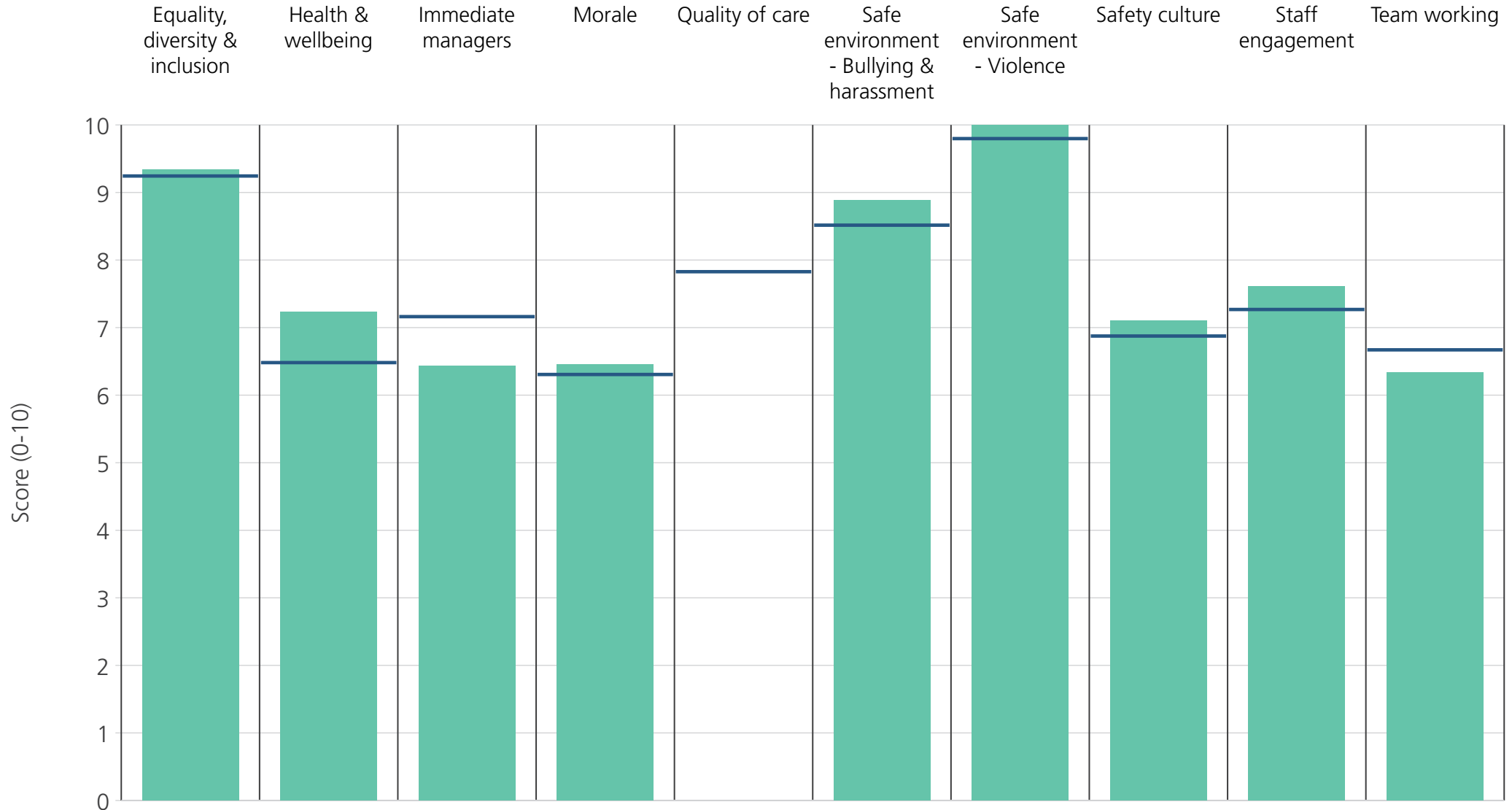
Directorate	9.5	7.6	7.6	6.9	7.8	9.4	10.0	6.5	7.6	6.0
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	18	18	18	18	10	18	18	18	18	18



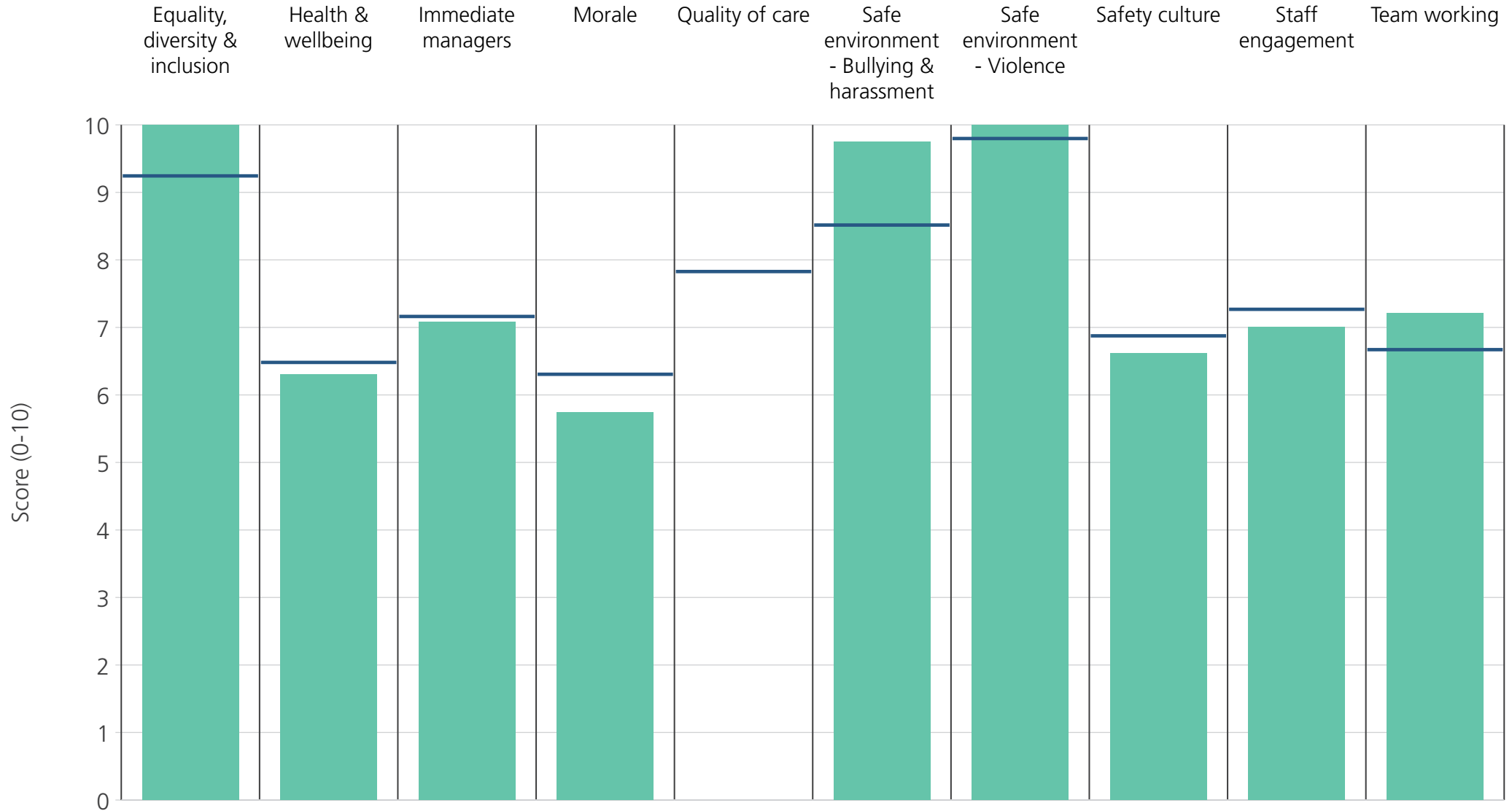
Directorate	9.8	7.3	7.8	7.0		9.3	10.0	7.3	8.0	7.3
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	17	18	18	18	6	18	18	18	18	17



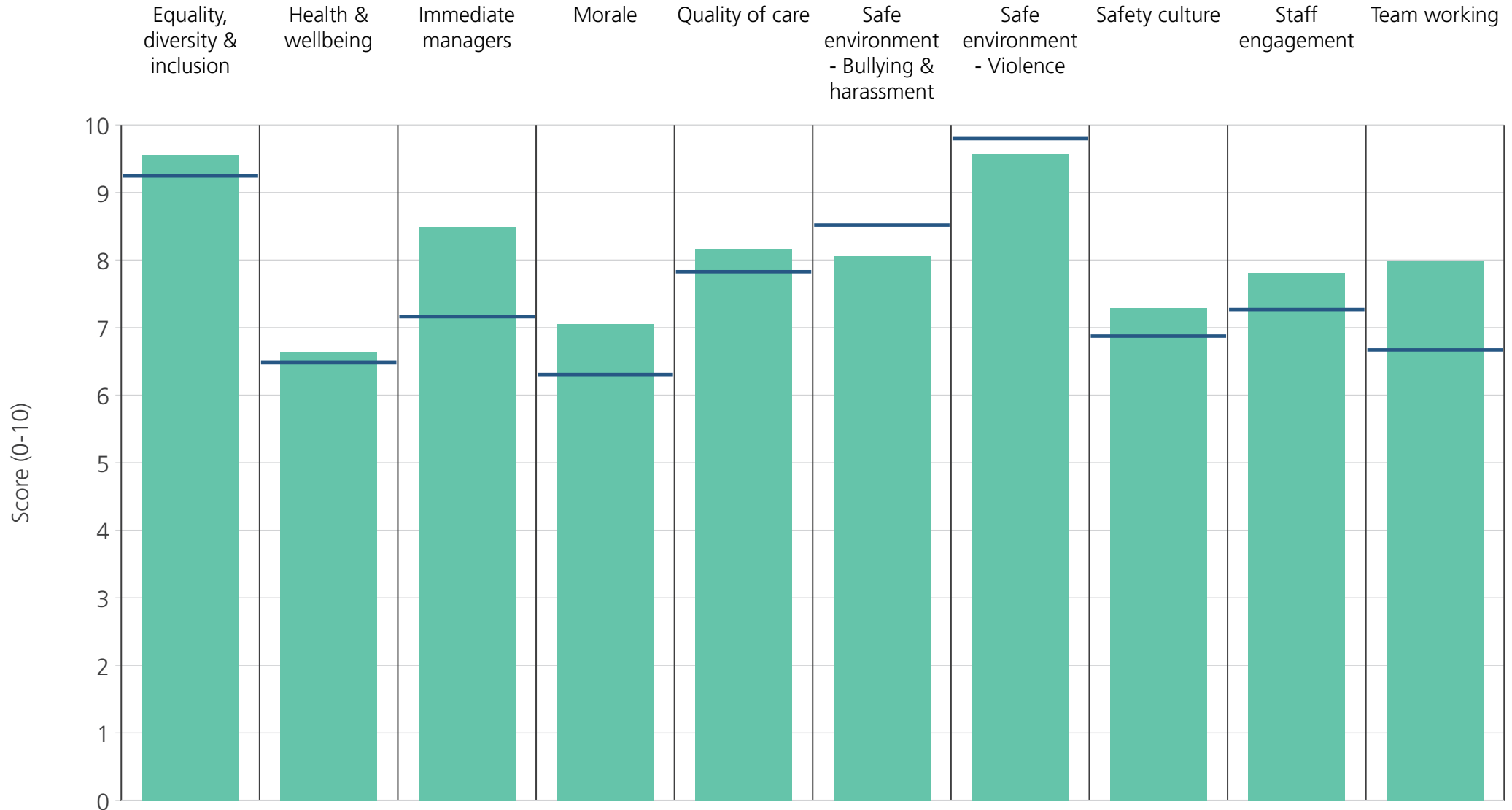
Directorate	8.9	7.0	8.4	7.0		9.7	10.0	7.0	8.4	7.7
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	13	13	13	13	7	13	13	13	13	13



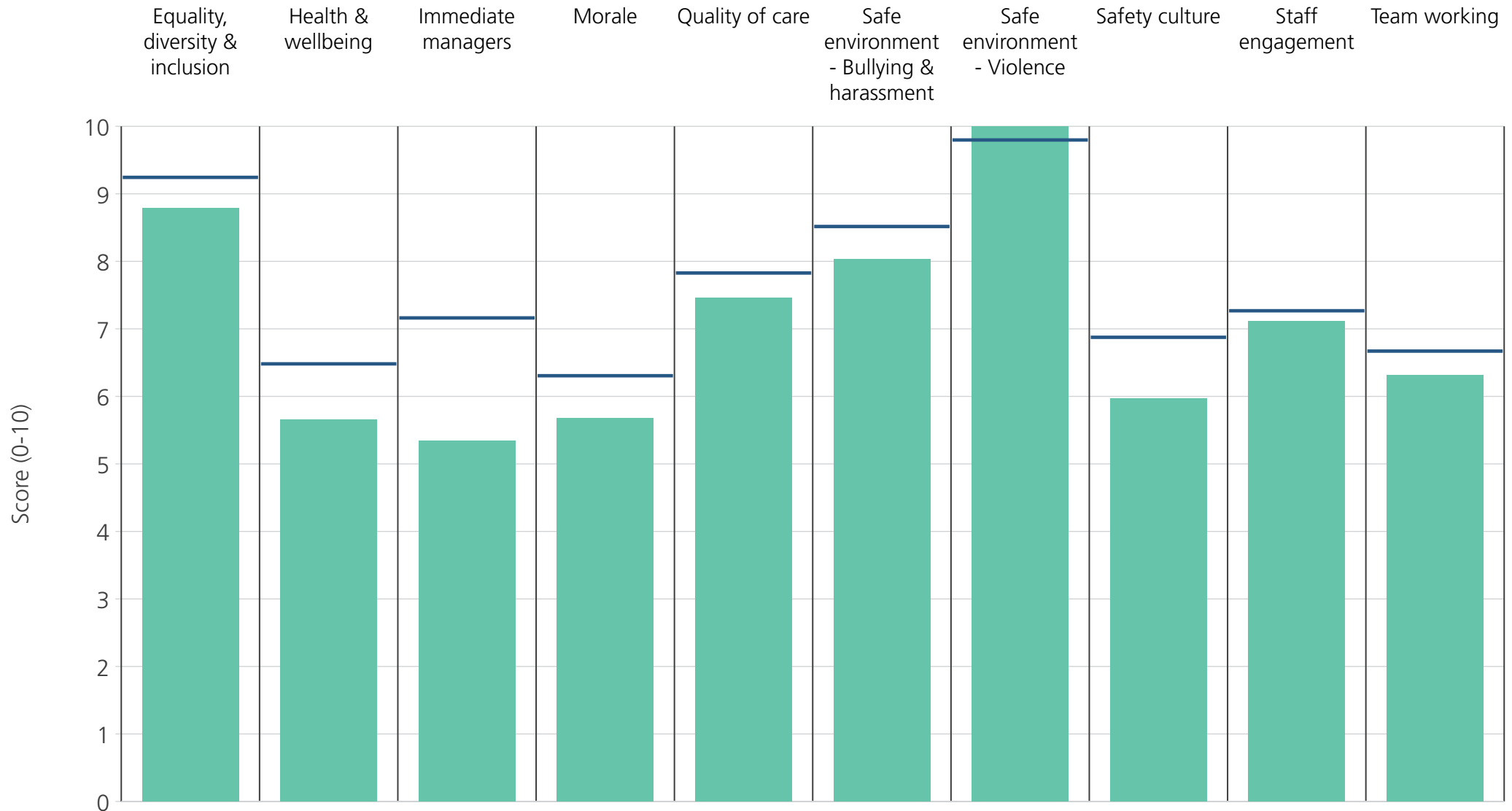
Directorate	9.3	7.2	6.4	6.5		8.9	10.0	7.1	7.6	6.3
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	15	15	15	15	7	15	15	15	15	15



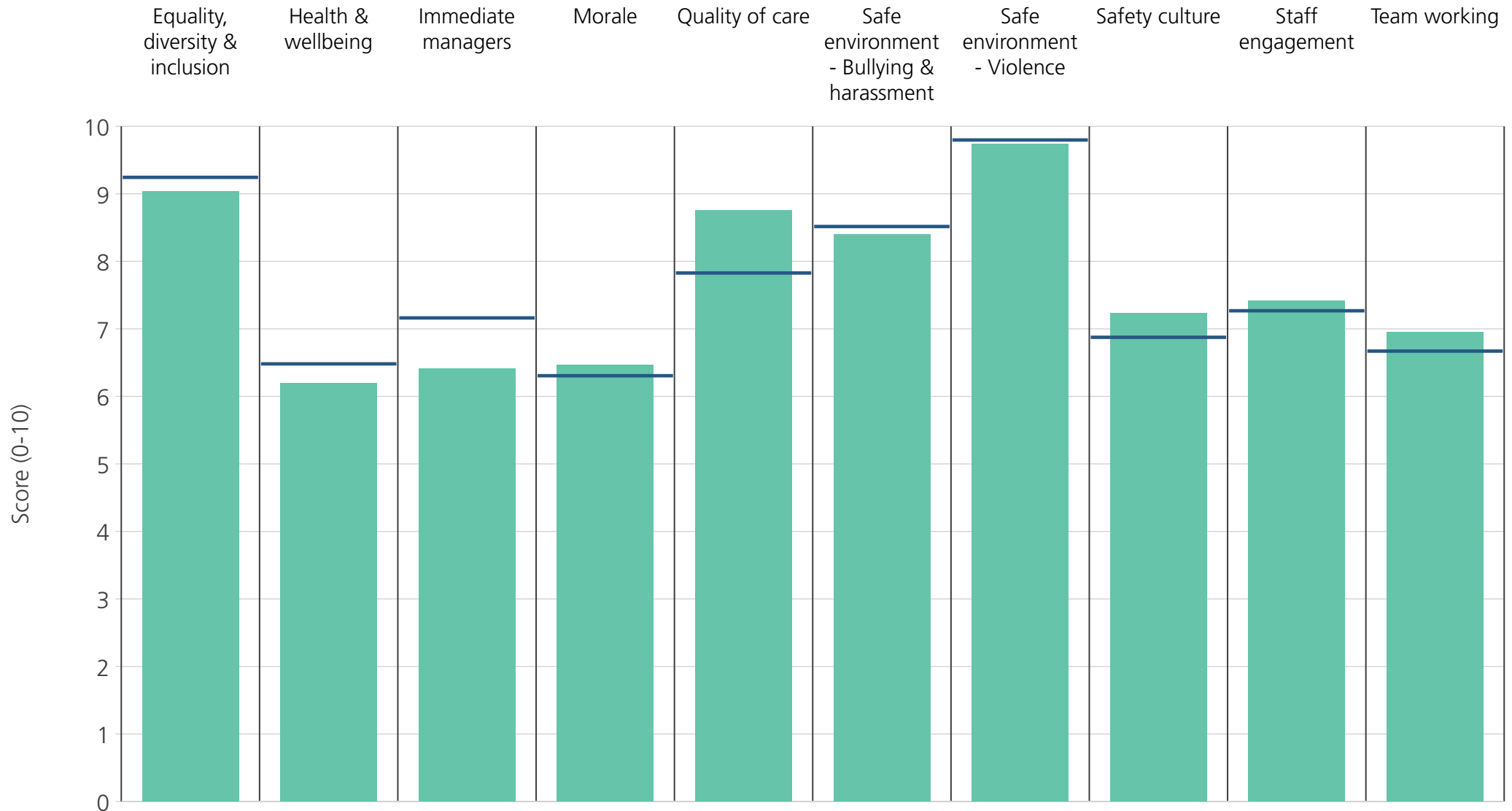
Directorate	10.0	6.3	7.1	5.7		9.7	10.0	6.6	7.0	7.2
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	13	13	13	13	7	13	13	13	13	13



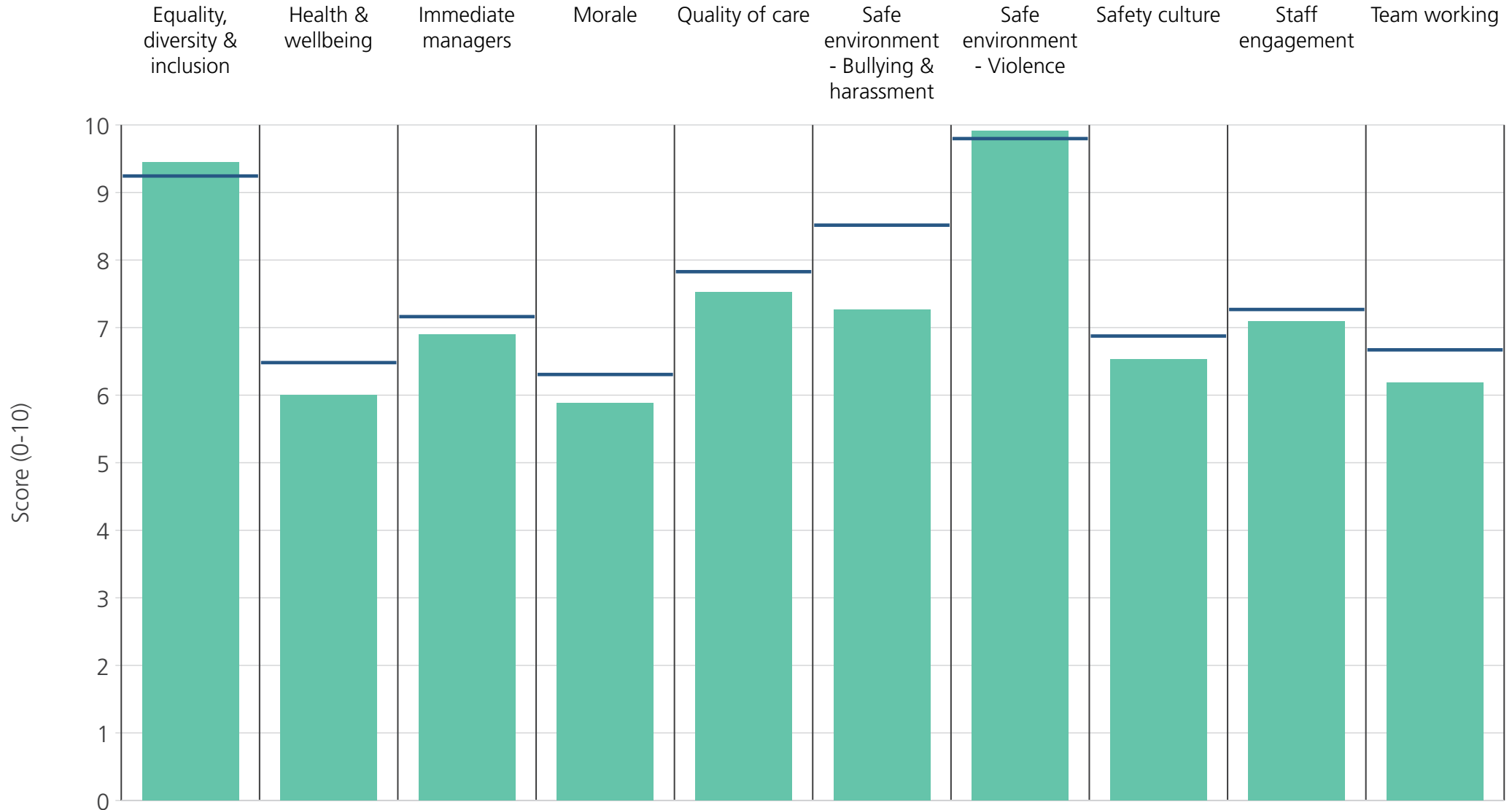
Directorate	9.5	6.6	8.5	7.0	8.2	8.1	9.6	7.3	7.8	8.0
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	24	24	24	23	24	24	23	23	24	23



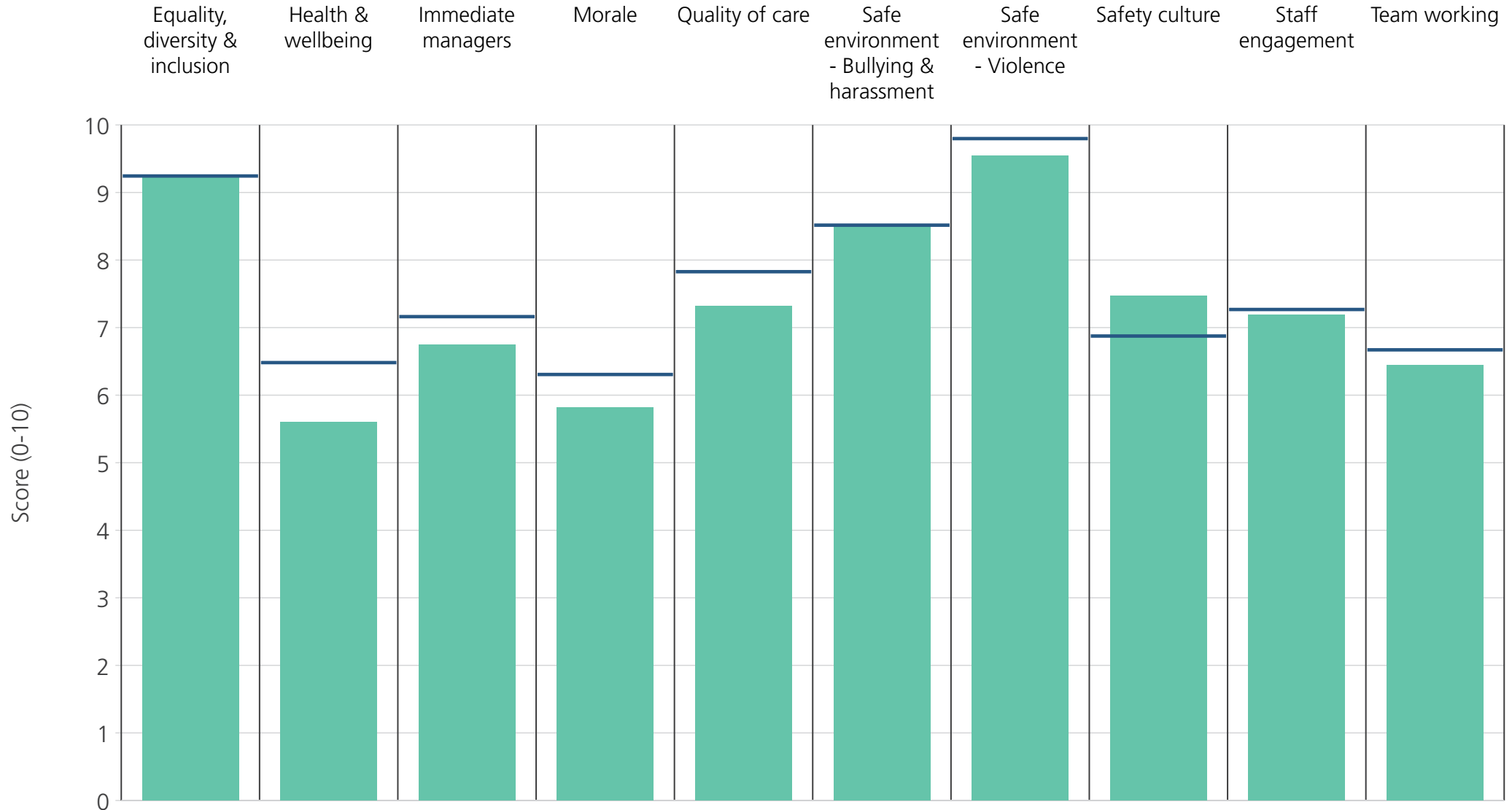
Directorate	8.8	5.7	5.3	5.7	7.5	8.0	10.0	6.0	7.1	6.3
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	22	22	22	22	20	22	22	22	22	21



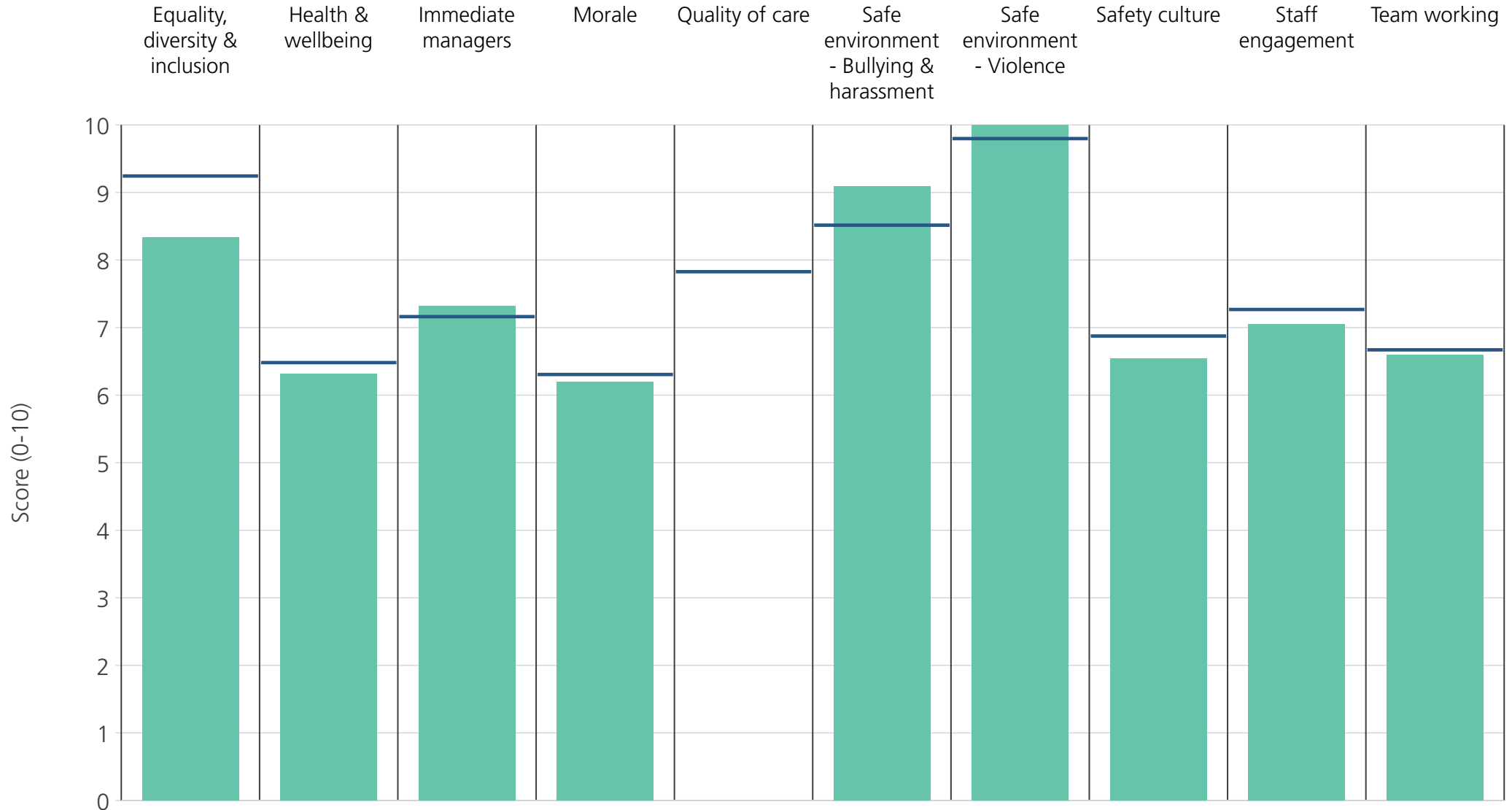
Directorate	9.0	6.2	6.4	6.5	8.8	8.4	9.7	7.2	7.4	6.9
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	25	25	25	25	24	25	25	25	25	25



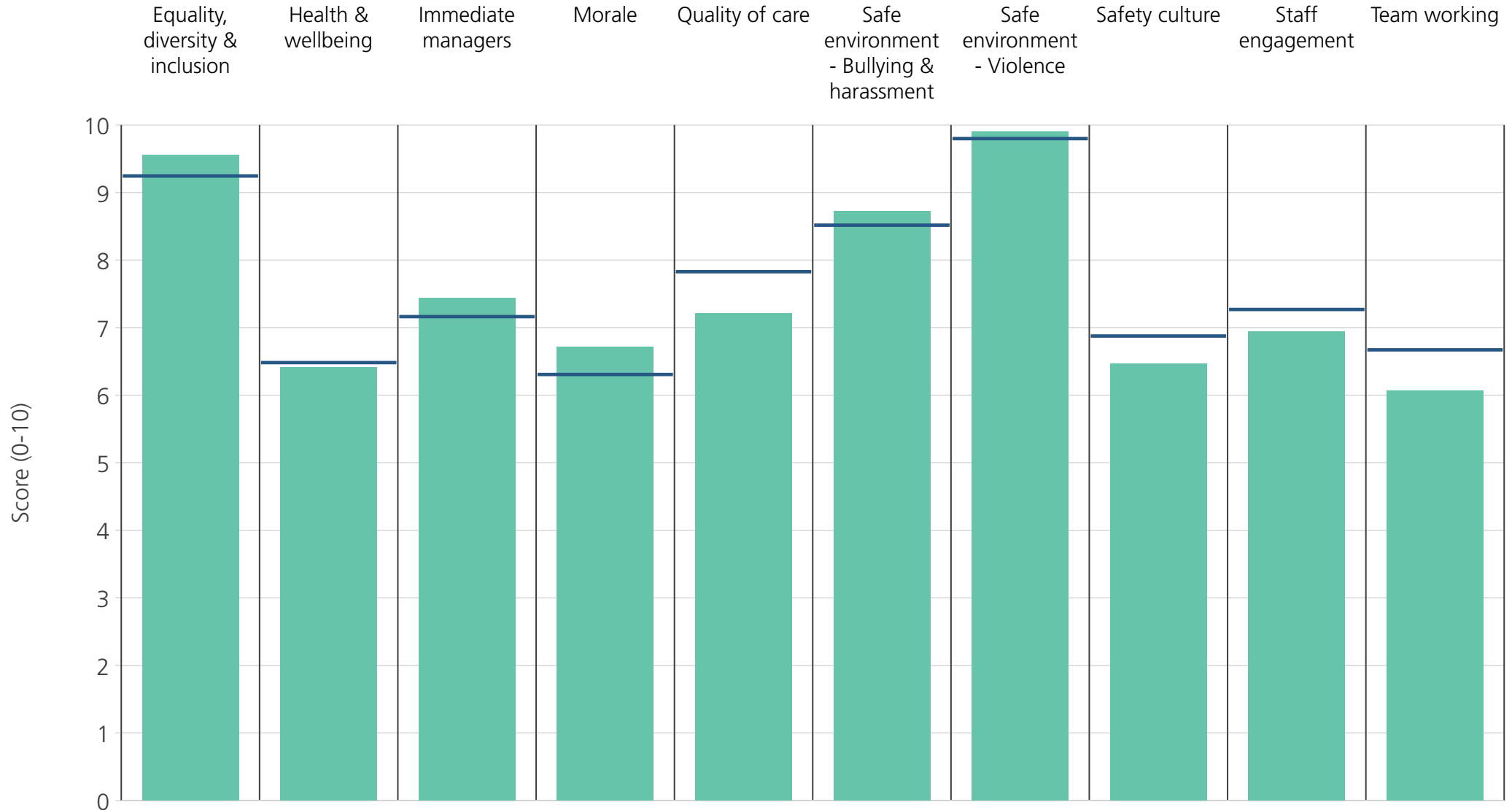
Directorate	9.4	6.0	6.9	5.9	7.5	7.3	9.9	6.5	7.1	6.2
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	39	39	39	39	35	39	39	39	39	39



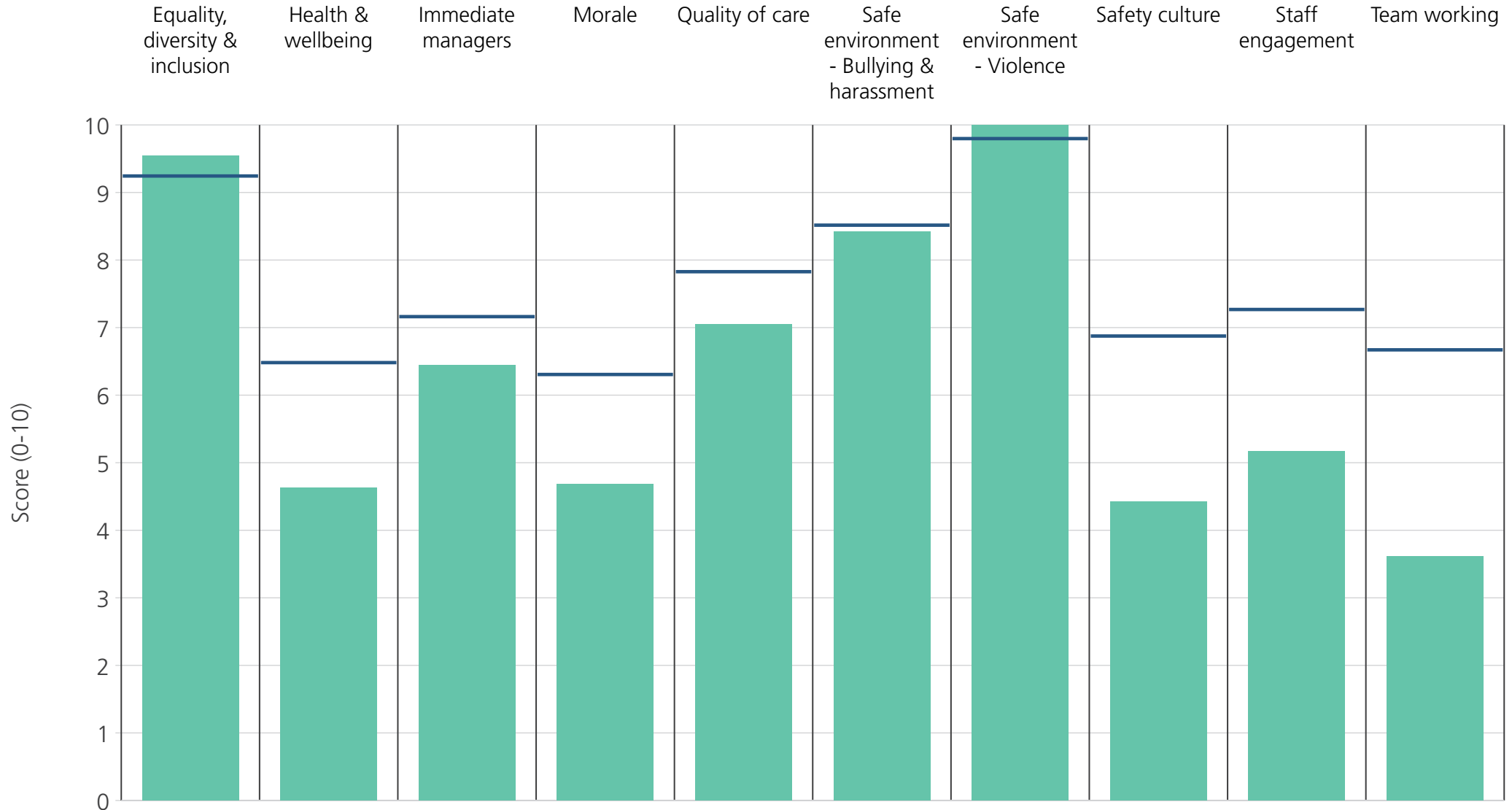
Directorate	9.3	5.6	6.7	5.8	7.3	8.5	9.5	7.5	7.2	6.4
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	59	59	59	59	59	59	59	59	59	58



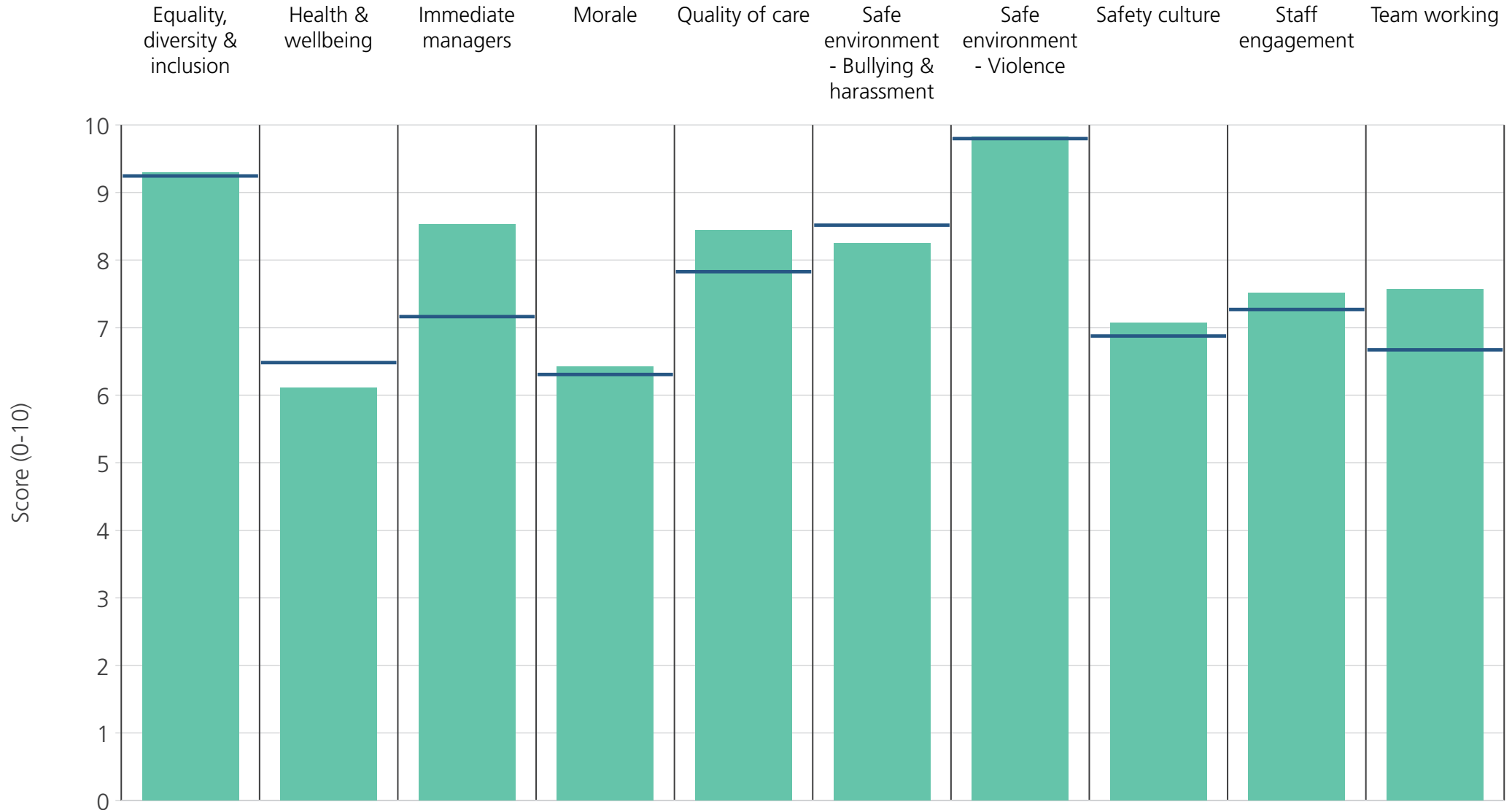
Directorate	8.3	6.3	7.3	6.2		9.1	10.0	6.5	7.0	6.6
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	11	11	11	11	10	11	11	11	11	11



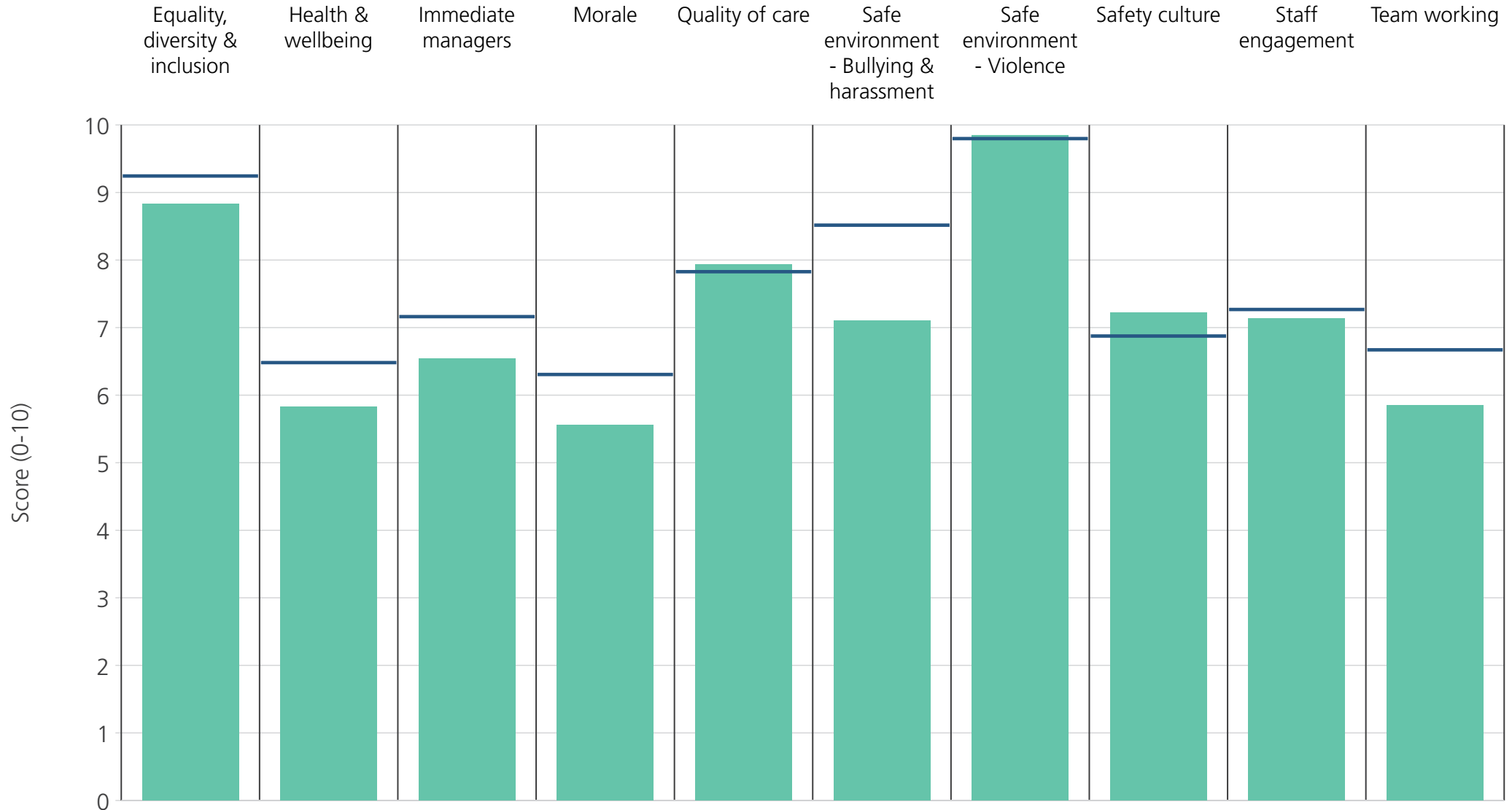
Directorate	9.6	6.4	7.4	6.7	7.2	8.7	9.9	6.5	6.9	6.1
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	34	34	34	34	32	34	34	34	34	34



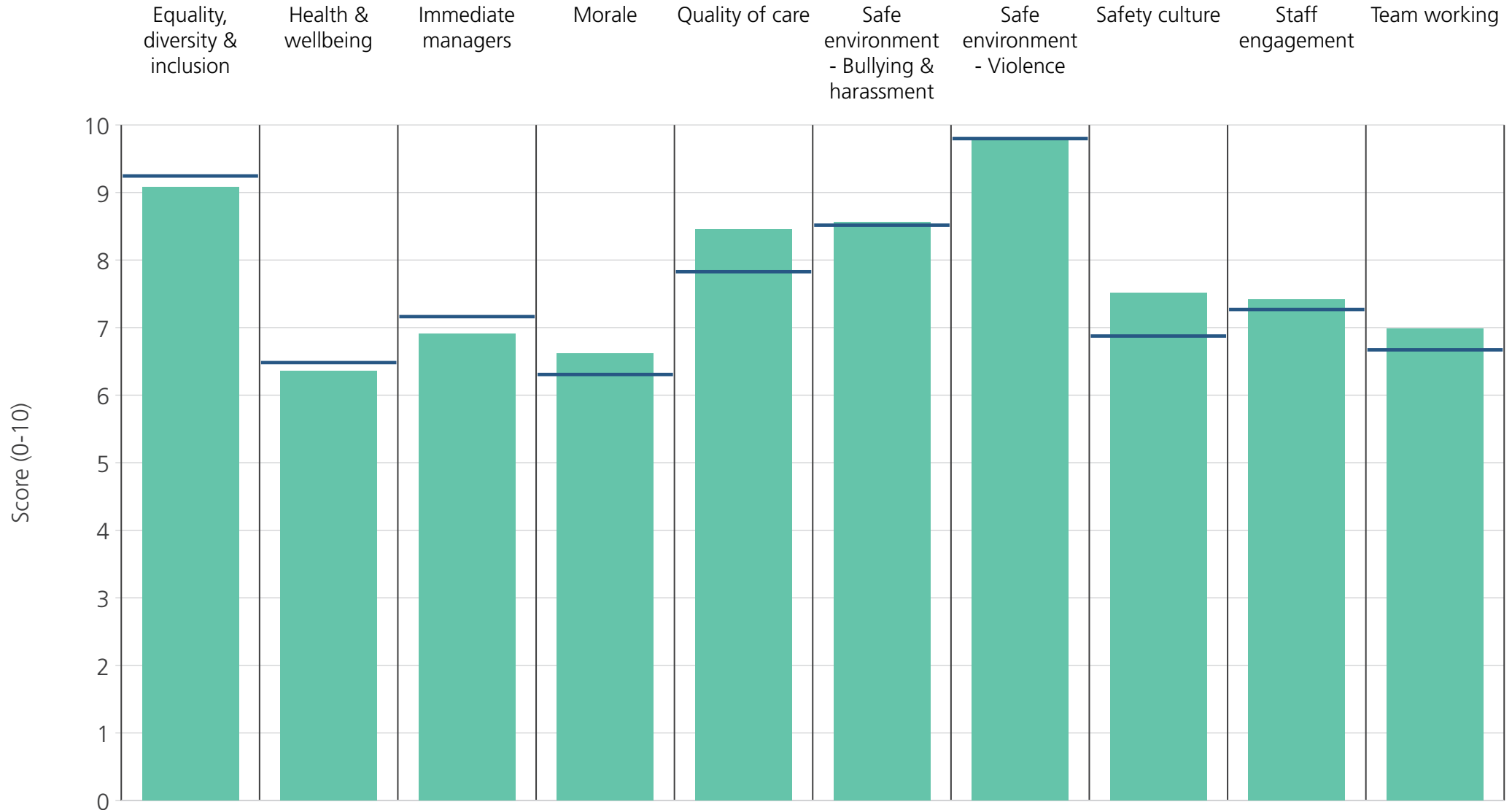
Directorate	9.5	4.6	6.4	4.7	7.0	8.4	10.0	4.4	5.2	3.6
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	20	19	19	19	11	19	19	20	19	19



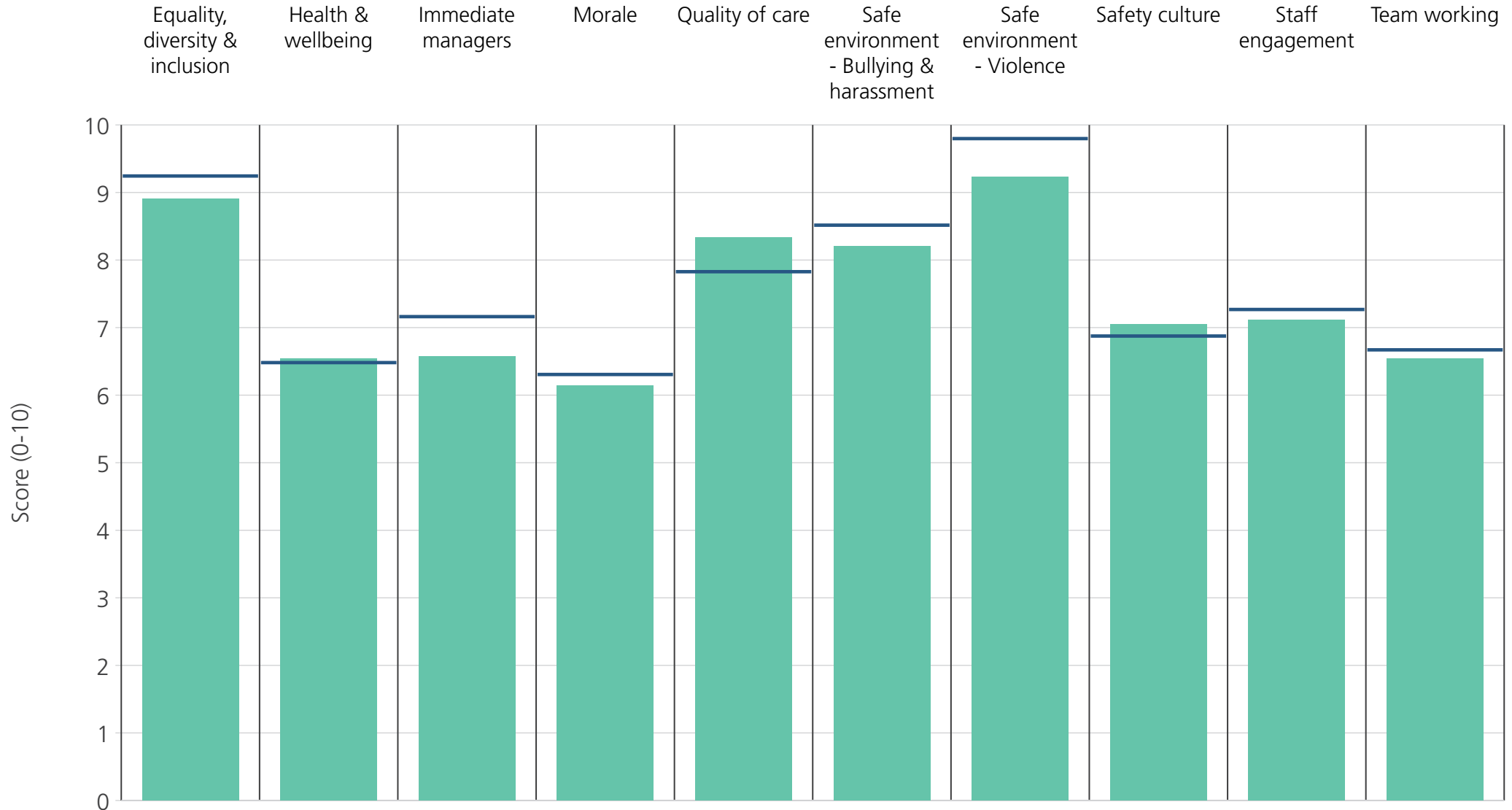
Directorate	9.3	6.1	8.5	6.4	8.4	8.2	9.8	7.1	7.5	7.6
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	19	19	19	19	19	19	19	19	19	19



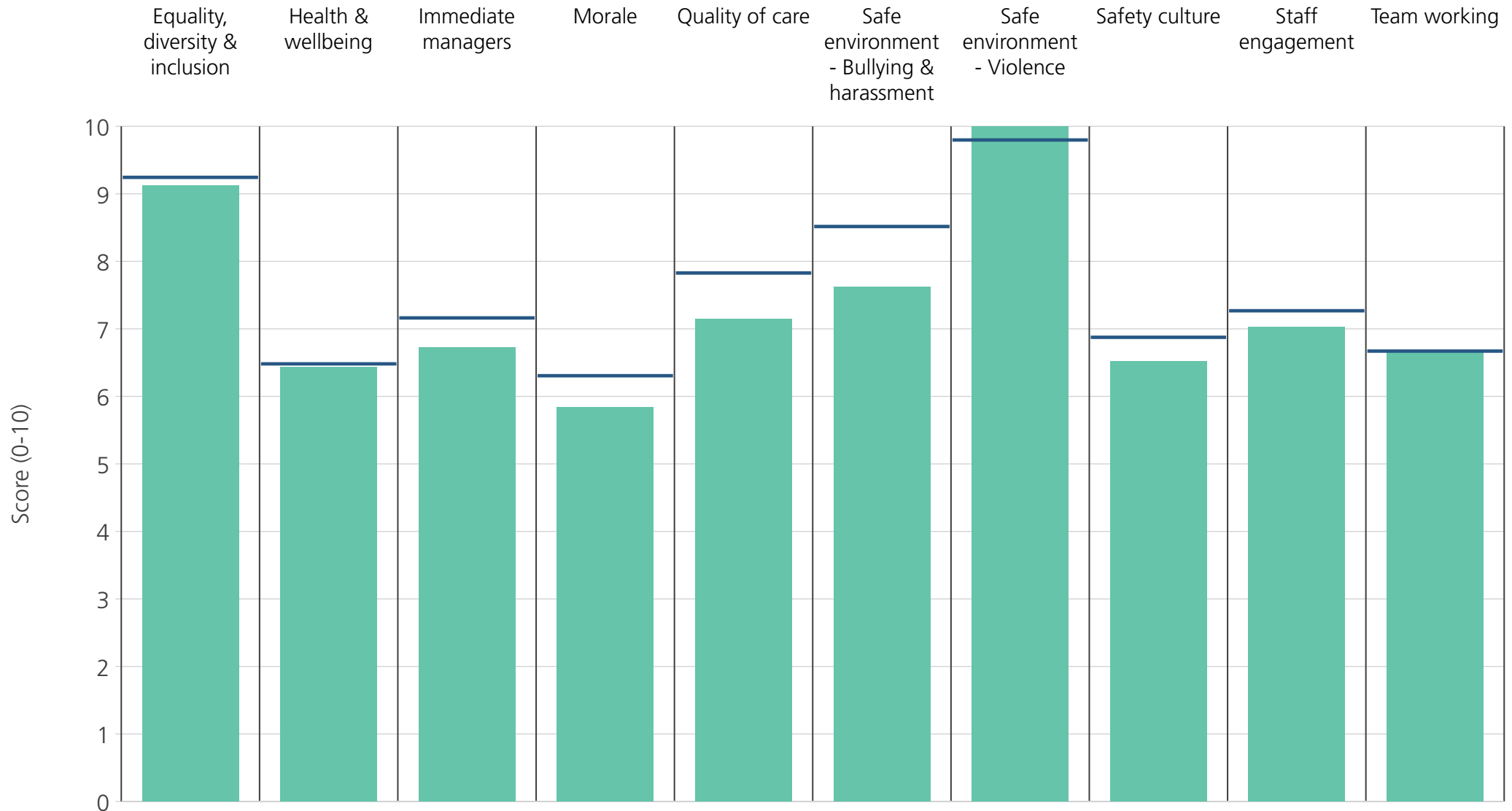
Directorate	8.8	5.8	6.5	5.6	7.9	7.1	9.8	7.2	7.1	5.9
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	20	23	23	23	23	23	22	23	23	22



Directorate	9.1	6.4	6.9	6.6	8.5	8.6	9.8	7.5	7.4	7.0
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	64	65	65	65	64	65	65	65	65	65



Directorate	8.9	6.5	6.6	6.1	8.3	8.2	9.2	7.1	7.1	6.5
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	13	13	13	13	13	13	13	13	13	13



Directorate	9.1	6.4	6.7	5.8	7.1	7.6	10.0	6.5	7.0	6.7
Your org	9.2	6.5	7.2	6.3	7.8	8.5	9.8	6.9	7.3	6.7
Responses	21	21	21	21	21	21	21	21	21	21