

Northampton General Hospital NHS Trust

2020 NHS Staff Survey

Directorate Report

Contents

Introduction	3	Spec73 Pharmacy (Dir)	26
Themes – Directorates 1	4	Spec75 Therapy Services (Dir)	27
Cld1 Surgical Division	5	Sup2 Hospital Support	28
Cld2 Medical Division	6	Sup3 Facilities	29
Cld3 Women Children & Oncology Division	7		
Cld4 Clinical Support Services Division	8		
Support Services Ss1	9		
Themes – Directorates 2	10		
Dir21 General & Specialist Surgery	11		
Dir22 Anaesthesia, Critical Care & Theatres	12		
Dir23 Trauma & Orthopaedics	13		
Dir24 Ent & Maxillofacial	14		
Dir25 Child Health	15		
Dir26 Obstetrics & Gynaecology	16		
Dir27 Inpatient Specialties	17		
Dir28 Pathology	18		
Dir29 Oncology & Clinical Haematology	19		
Dir30 Imaging	20		
Dir31 Outpatient & Elderly Medicine	21		
Dir34 Other Clinical Support	22		
Other Wco Services (Dir)	23		
Spec11 Ophthalmology (Dir)	24		
Spec21 Urgent Care (Dir)	25		

This directorate report for Northampton General Hospital NHS Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

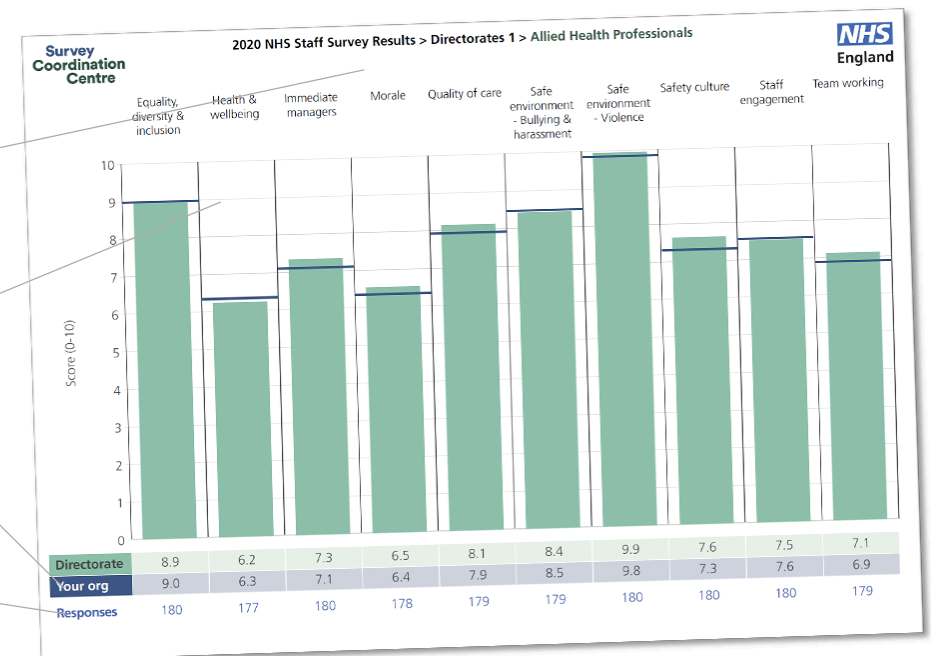
The directorate breakdowns used in this report were provided and defined by Northampton General Hospital NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

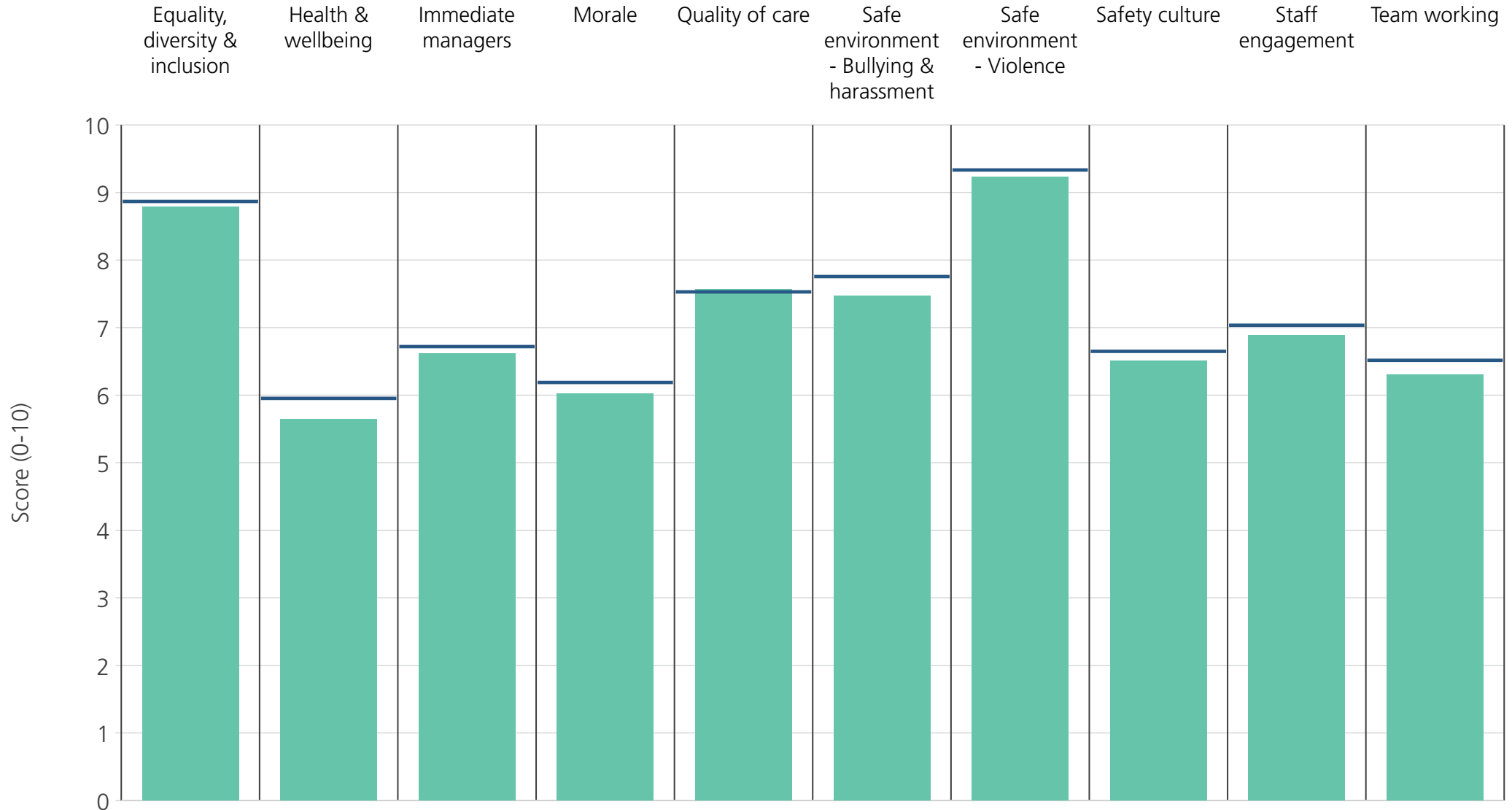
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



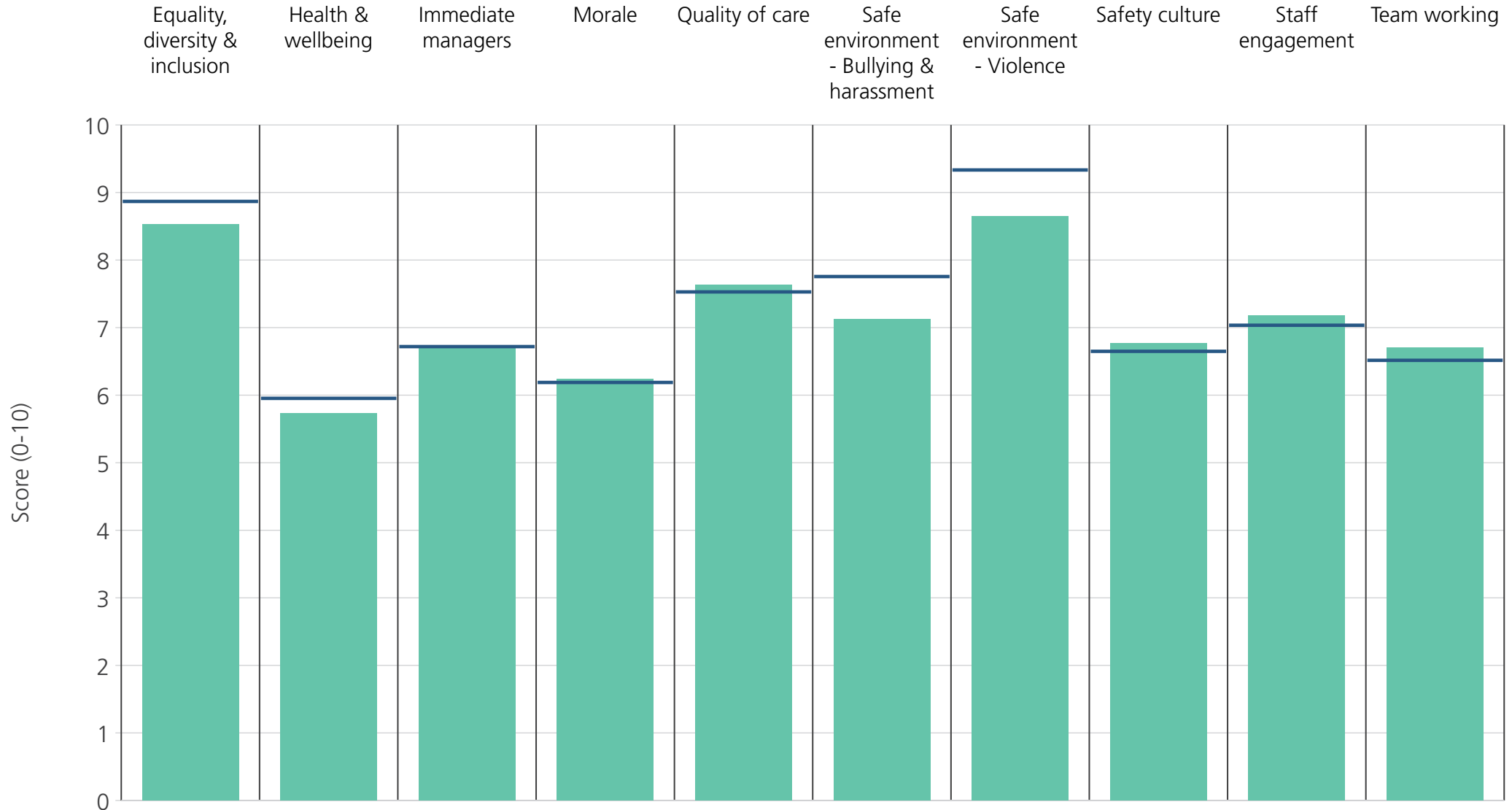
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

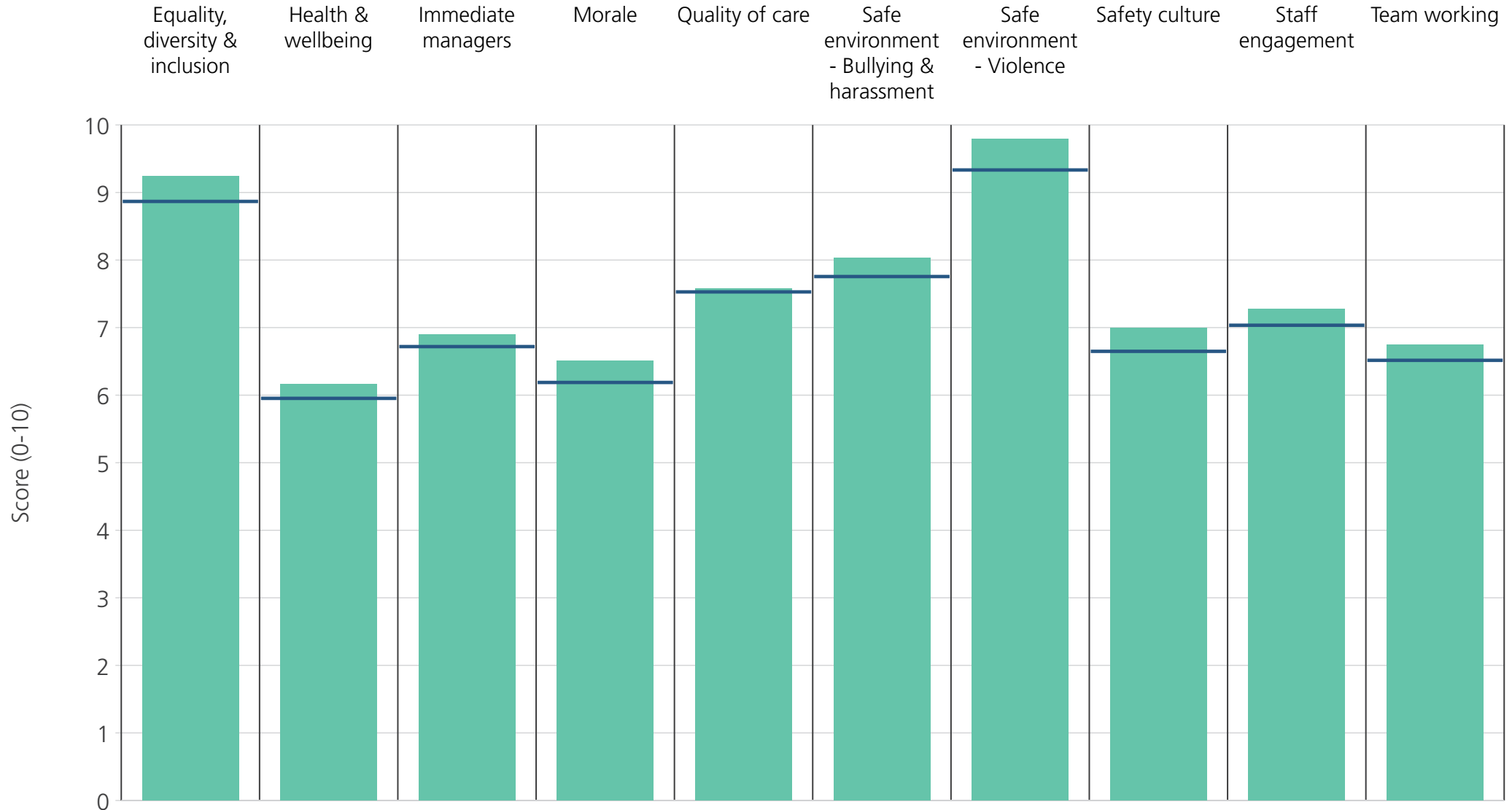
Northampton General Hospital NHS Trust
2020 NHS Staff Survey Results



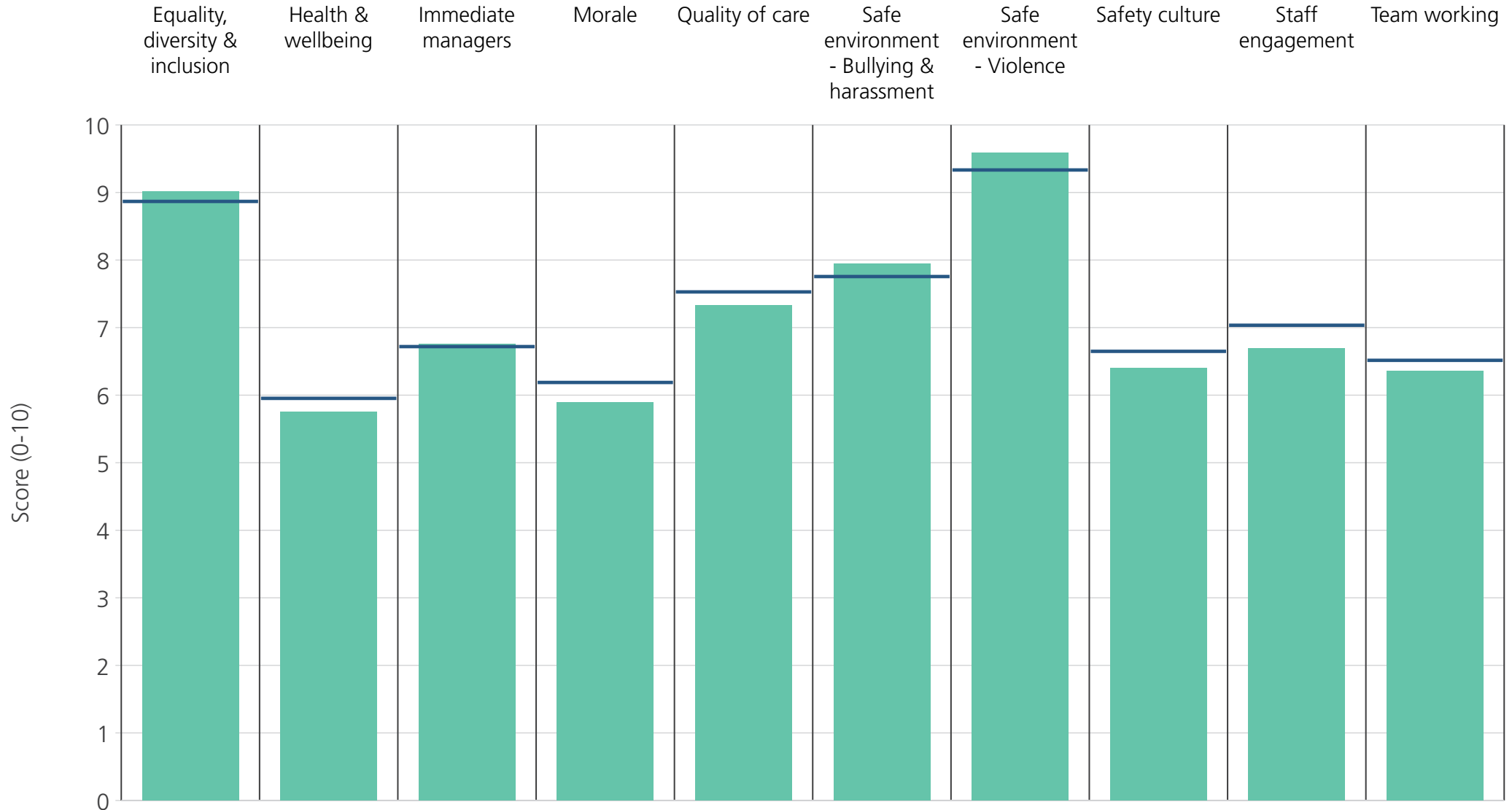
Directorate	8.8	5.6	6.6	6.0	7.6	7.5	9.2	6.5	6.9	6.3
Your org	8.9	6.0	6.7	6.2	7.5	7.8	9.3	6.6	7.0	6.5
Responses	520	522	527	525	505	522	523	524	527	523



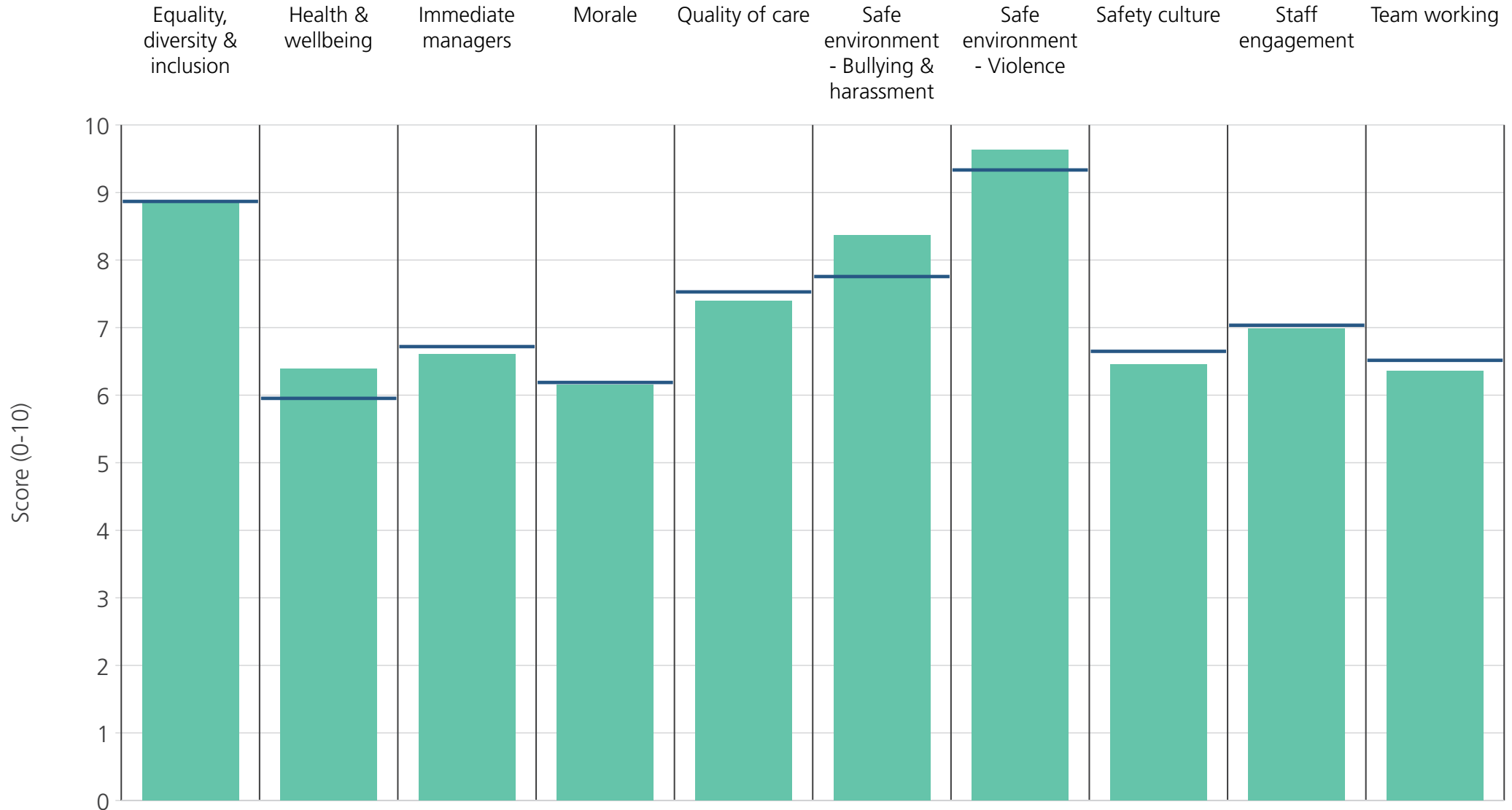
Directorate	8.5	5.7	6.7	6.2	7.6	7.1	8.6	6.8	7.2	6.7
Your org	8.9	6.0	6.7	6.2	7.5	7.8	9.3	6.6	7.0	6.5
Responses	695	696	702	698	683	695	695	699	702	687



Directorate	9.2	6.2	6.9	6.5	7.6	8.0	9.8	7.0	7.3	6.7
Your org	8.9	6.0	6.7	6.2	7.5	7.8	9.3	6.6	7.0	6.5
Responses	565	565	566	566	536	566	563	566	567	559



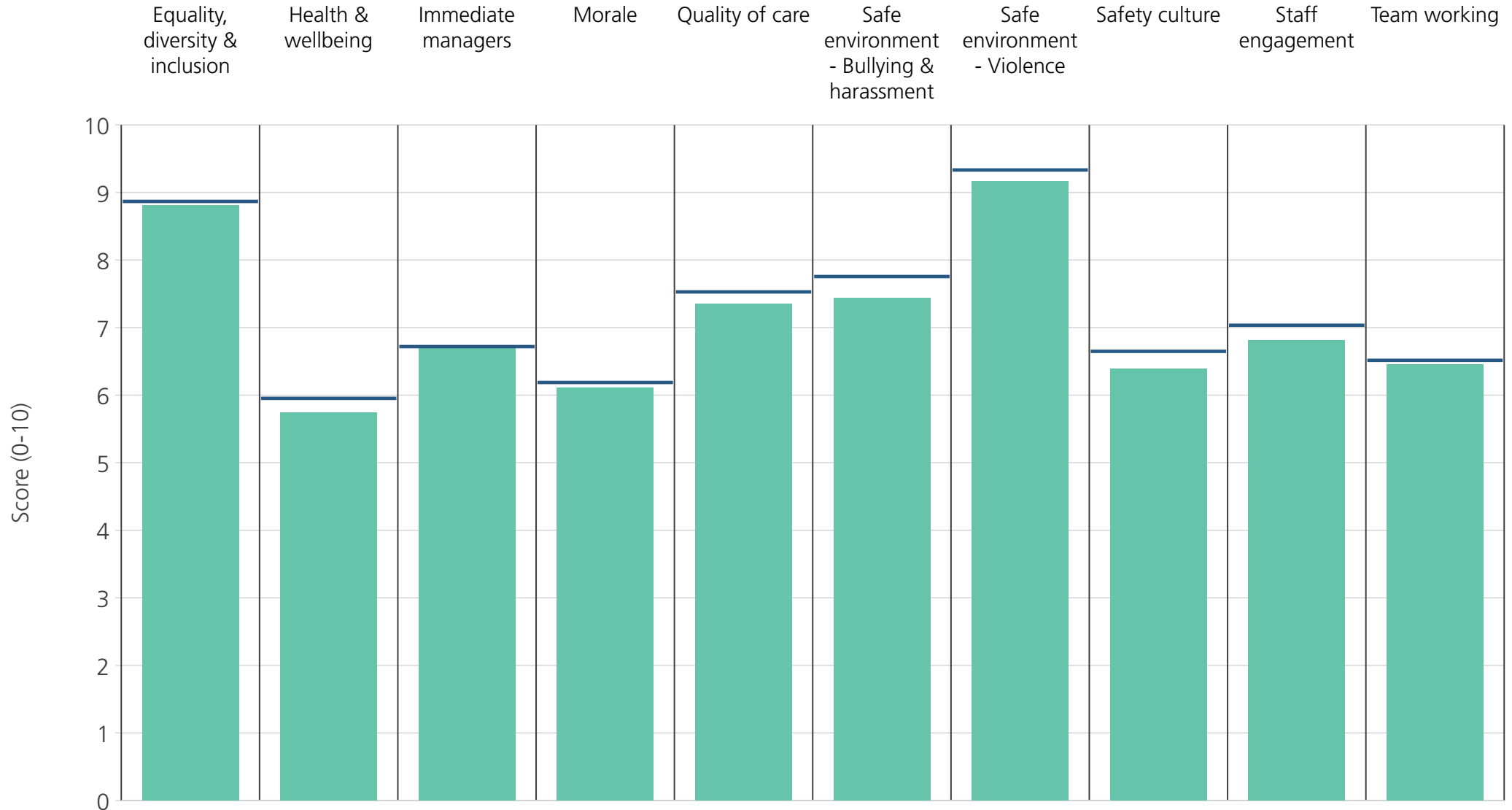
Directorate	9.0	5.8	6.8	5.9	7.3	7.9	9.6	6.4	6.7	6.4
Your org	8.9	6.0	6.7	6.2	7.5	7.8	9.3	6.6	7.0	6.5
Responses	362	365	365	364	348	360	363	364	365	361



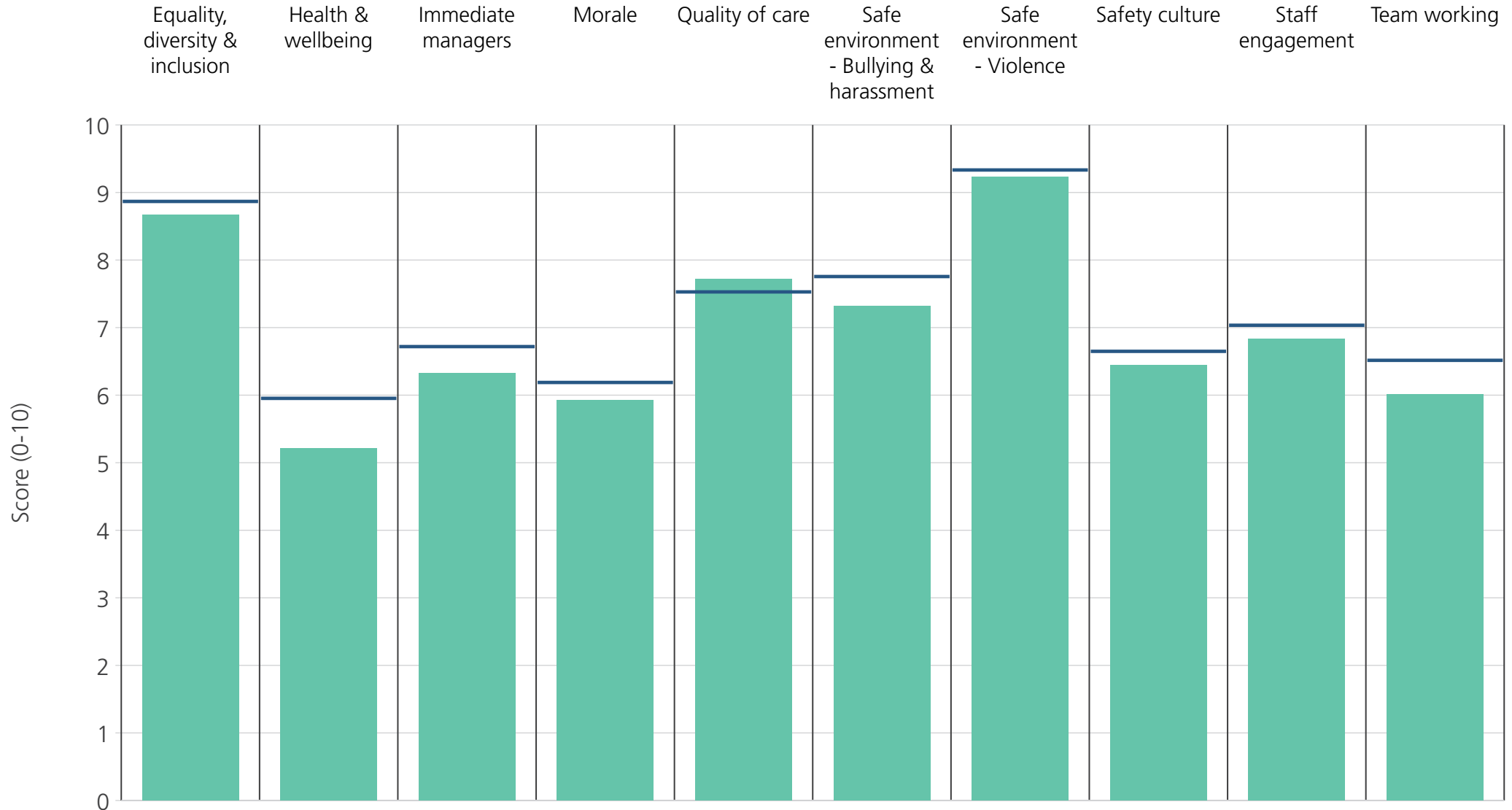
Directorate	8.9	6.4	6.6	6.2	7.4	8.4	9.6	6.5	7.0	6.4
Your org	8.9	6.0	6.7	6.2	7.5	7.8	9.3	6.6	7.0	6.5
Responses	600	605	606	602	383	598	598	593	604	596

Directorates 2

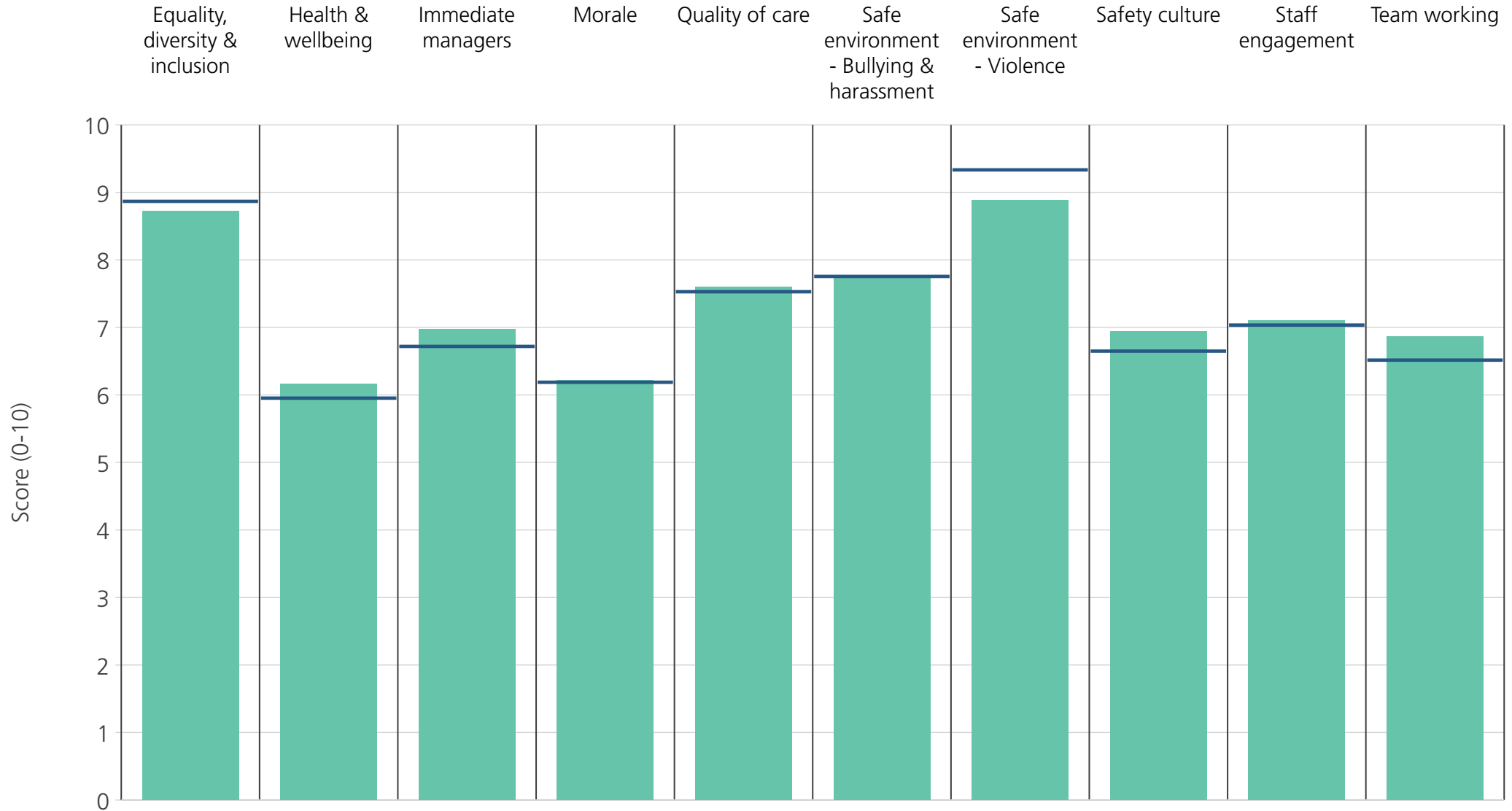
Northampton General Hospital NHS Trust
2020 NHS Staff Survey Results



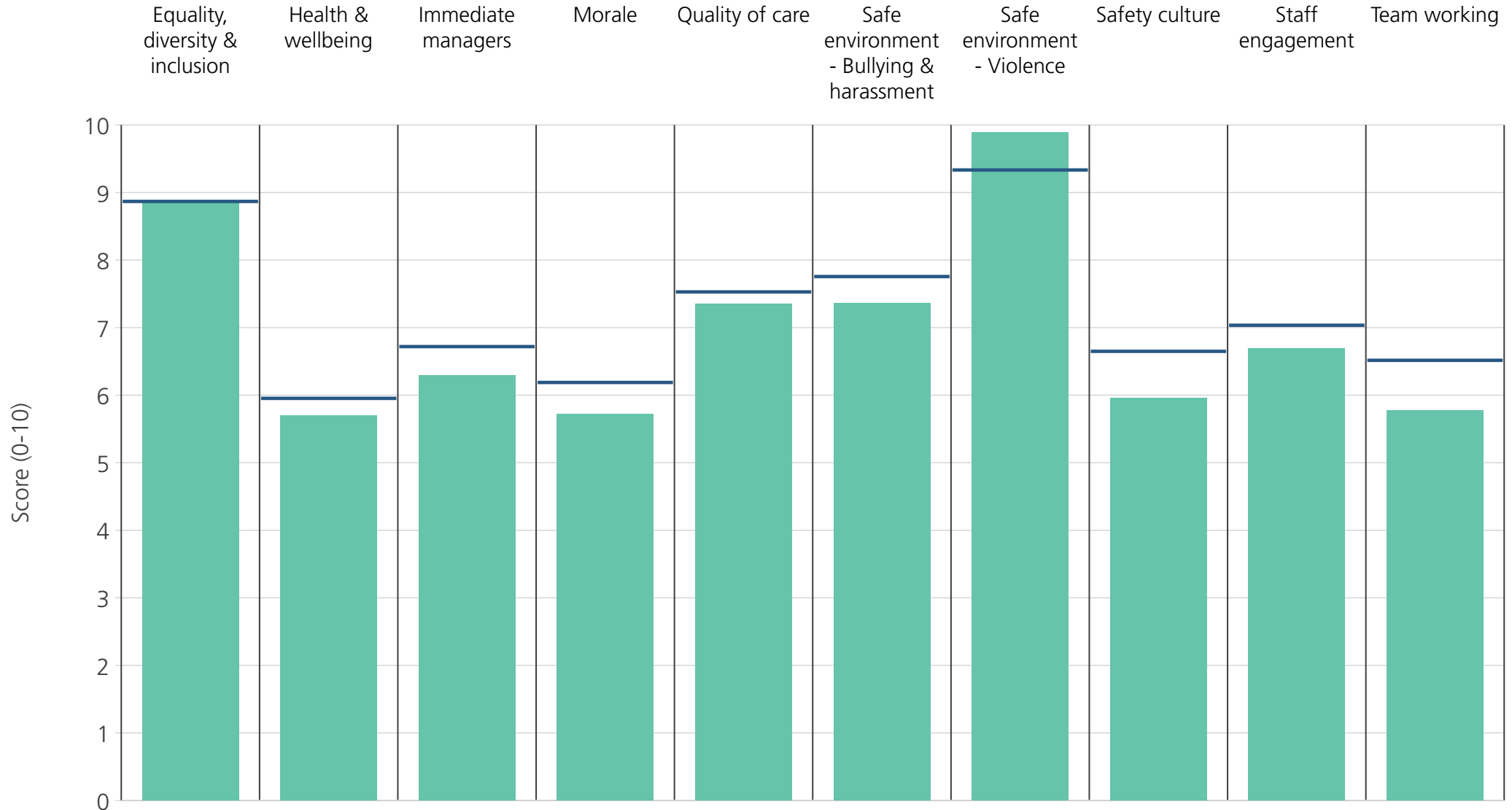
Directorate	8.8	5.7	6.7	6.1	7.4	7.4	9.2	6.4	6.8	6.5
Your org	8.9	6.0	6.7	6.2	7.5	7.8	9.3	6.6	7.0	6.5
Responses	137	137	139	139	131	137	136	139	139	138



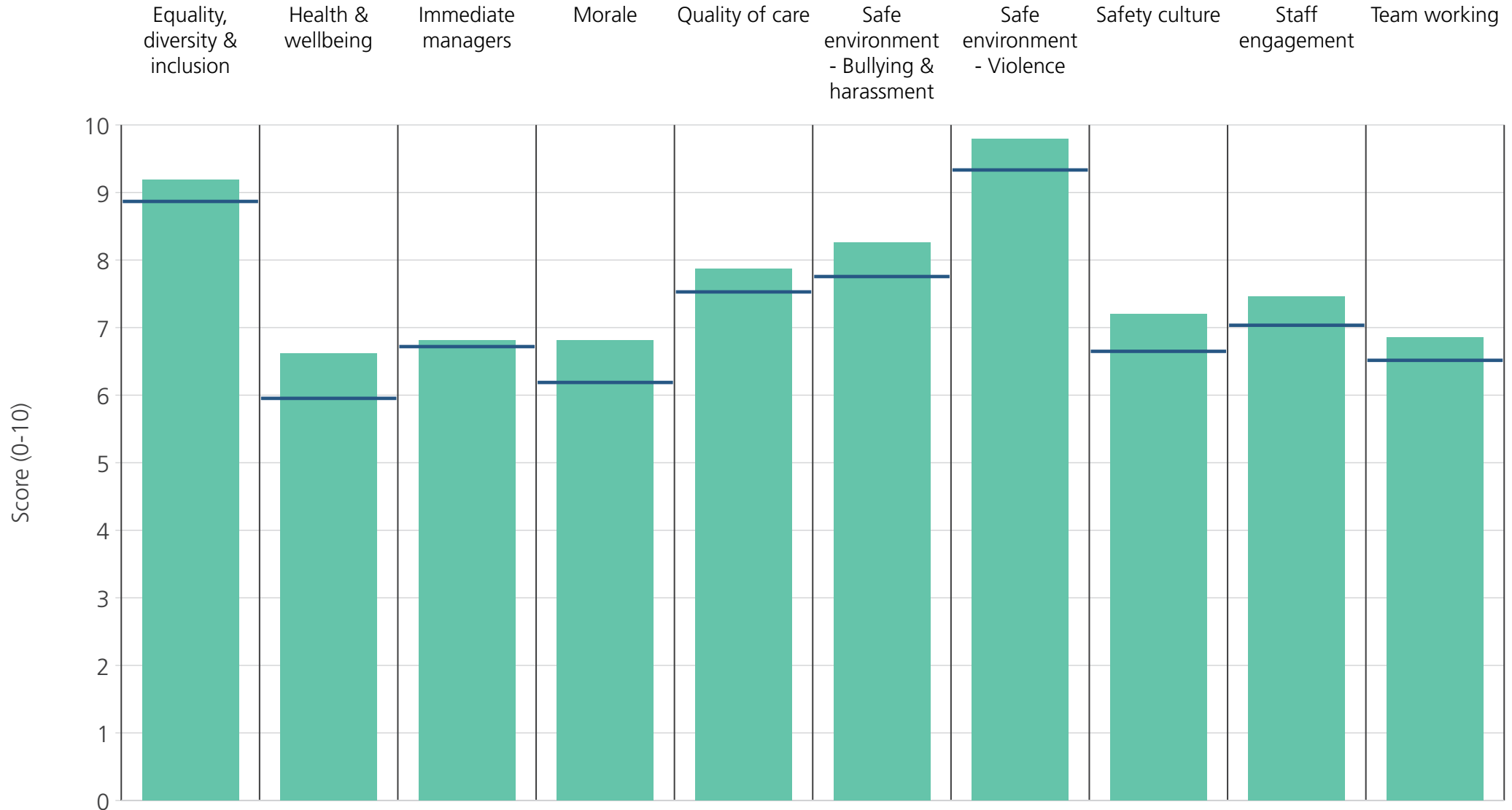
Directorate	8.7	5.2	6.3	5.9	7.7	7.3	9.2	6.4	6.8	6.0
Your org	8.9	6.0	6.7	6.2	7.5	7.8	9.3	6.6	7.0	6.5
Responses	162	164	164	164	161	163	164	163	164	163



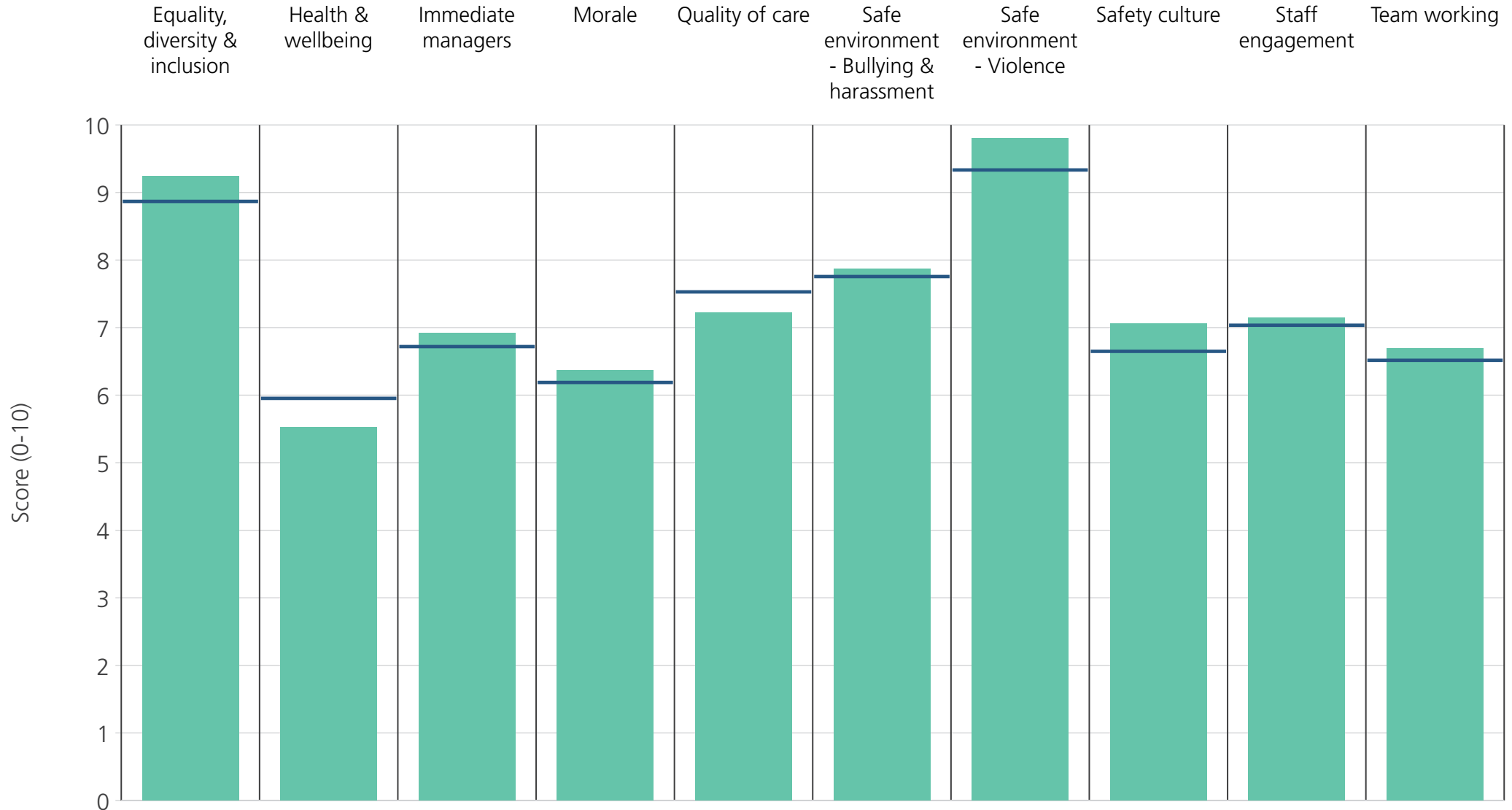
Directorate	8.7	6.2	7.0	6.2	7.6	7.7	8.9	6.9	7.1	6.9
Your org	8.9	6.0	6.7	6.2	7.5	7.8	9.3	6.6	7.0	6.5
Responses	125	124	127	125	122	125	126	125	127	126



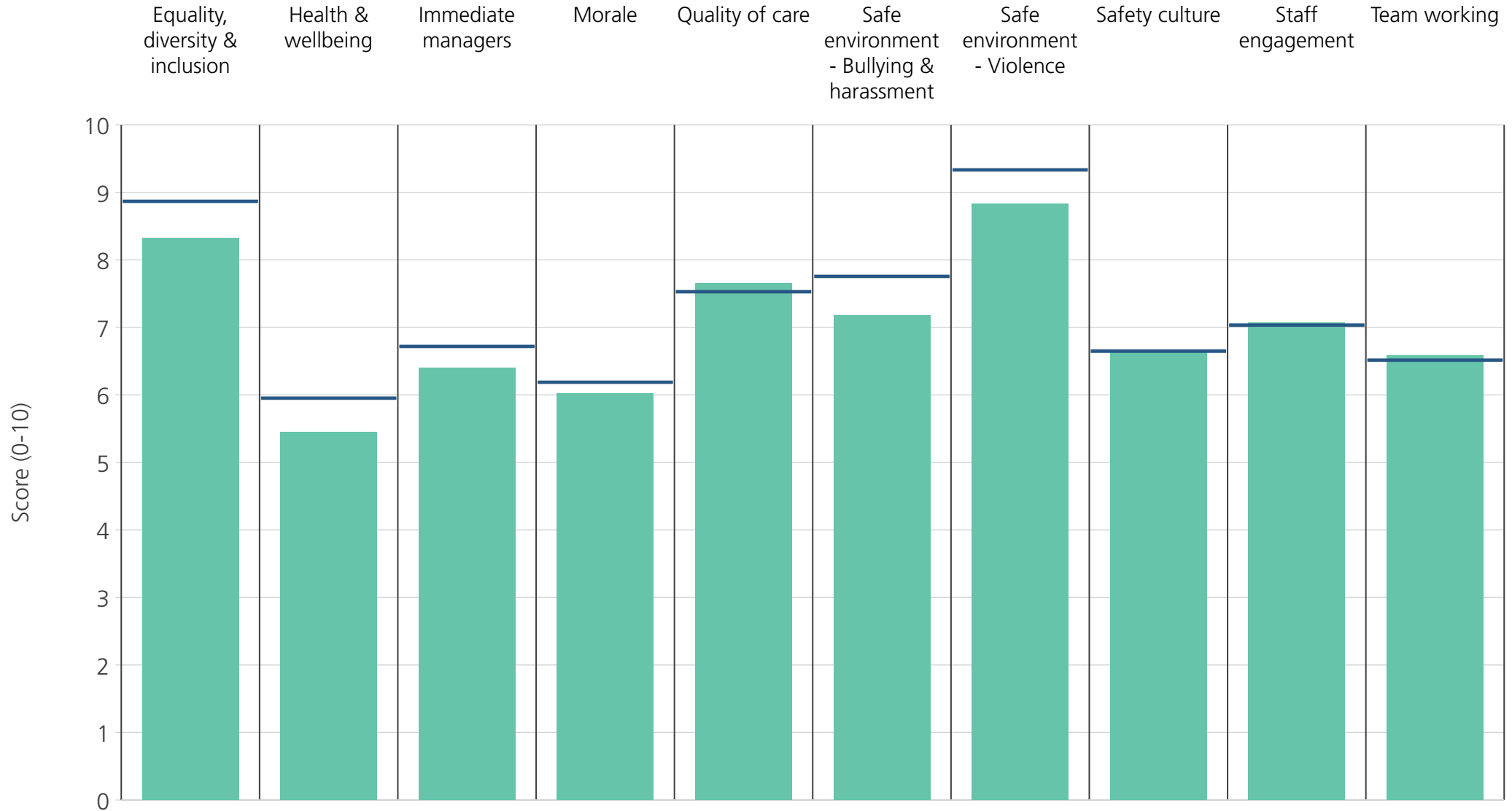
Directorate	8.9	5.7	6.3	5.7	7.4	7.4	9.9	6.0	6.7	5.8
Your org	8.9	6.0	6.7	6.2	7.5	7.8	9.3	6.6	7.0	6.5
Responses	58	58	58	58	55	58	58	58	58	58



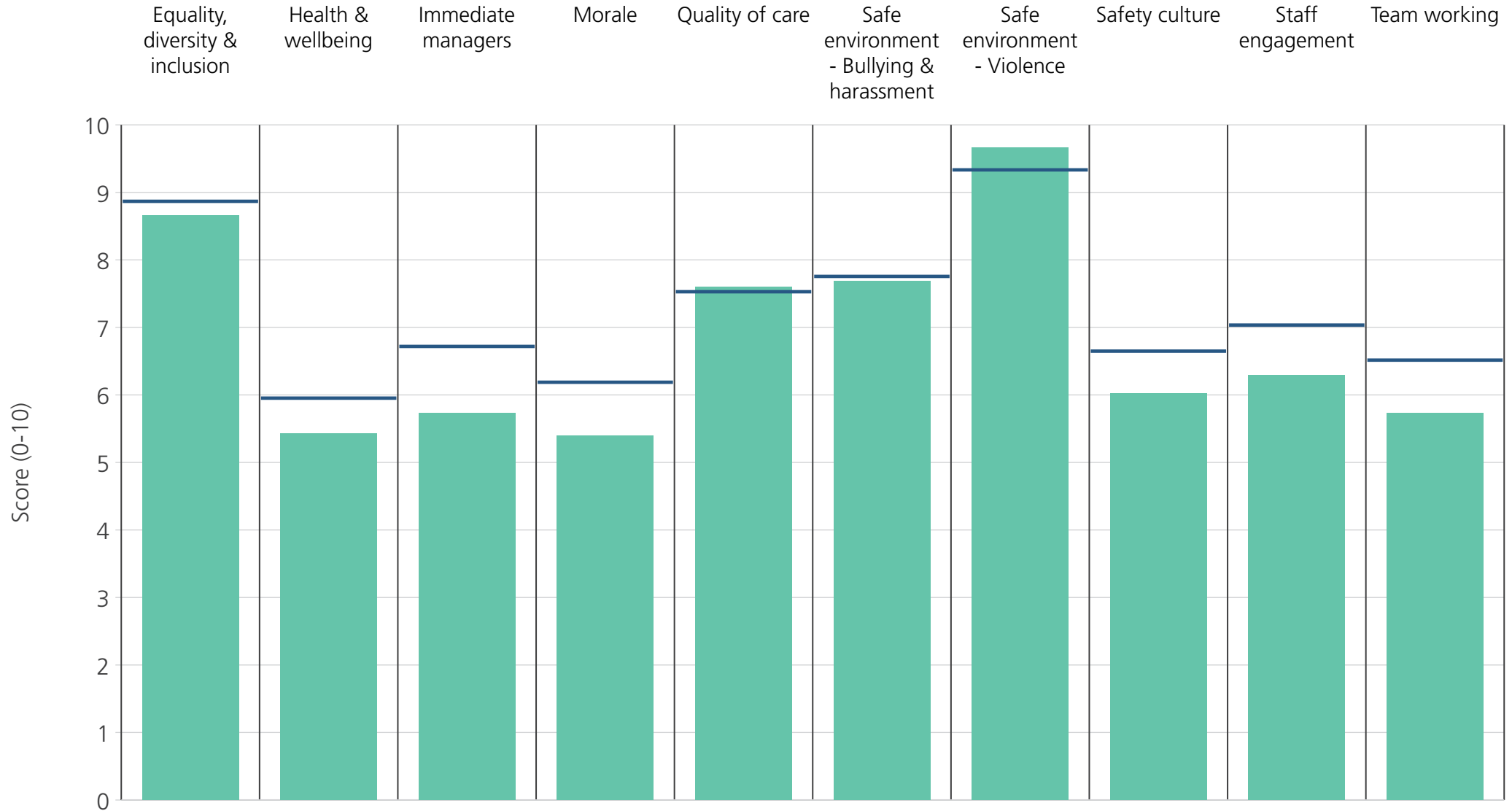
Directorate	9.2	6.6	6.8	6.8	7.9	8.3	9.8	7.2	7.5	6.9
Your org	8.9	6.0	6.7	6.2	7.5	7.8	9.3	6.6	7.0	6.5
Responses	213	213	215	213	206	214	213	213	214	213



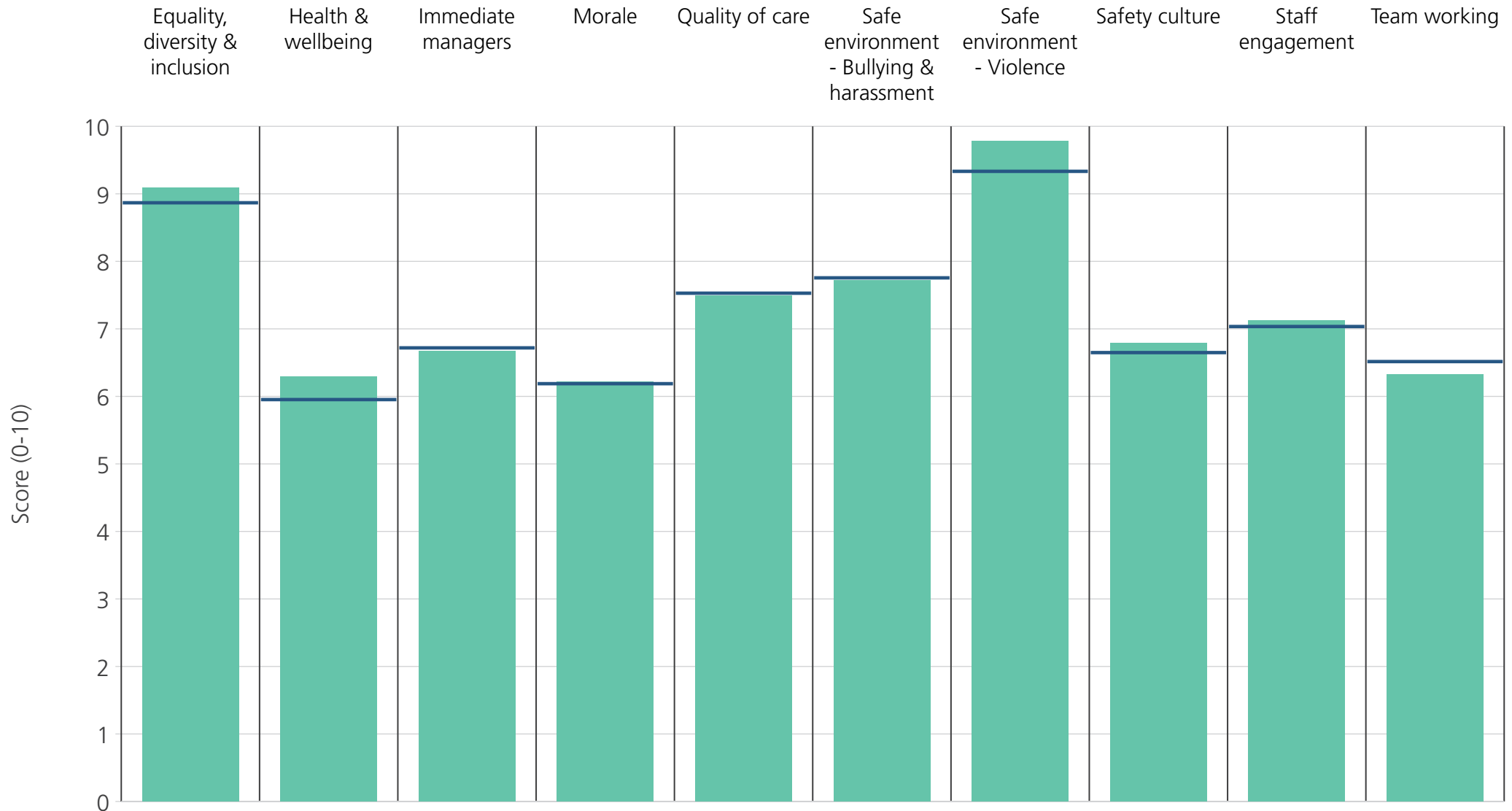
Directorate	9.2	5.5	6.9	6.4	7.2	7.9	9.8	7.1	7.1	6.7
Your org	8.9	6.0	6.7	6.2	7.5	7.8	9.3	6.6	7.0	6.5
Responses	168	168	168	169	161	169	167	169	169	166



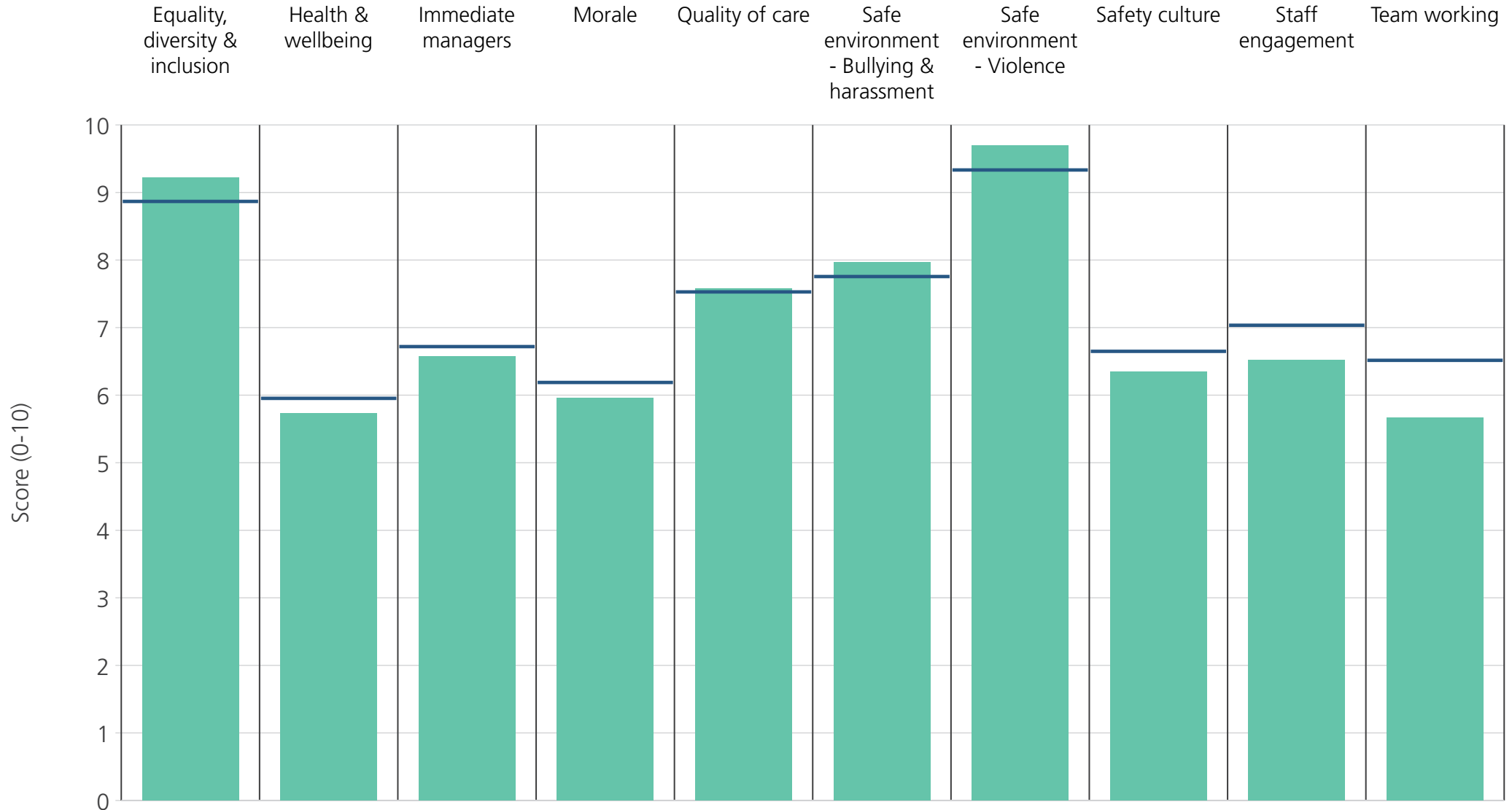
Directorate	8.3	5.4	6.4	6.0	7.7	7.2	8.8	6.7	7.1	6.6
Your org	8.9	6.0	6.7	6.2	7.5	7.8	9.3	6.6	7.0	6.5
Responses	274	273	274	274	269	272	272	274	274	269



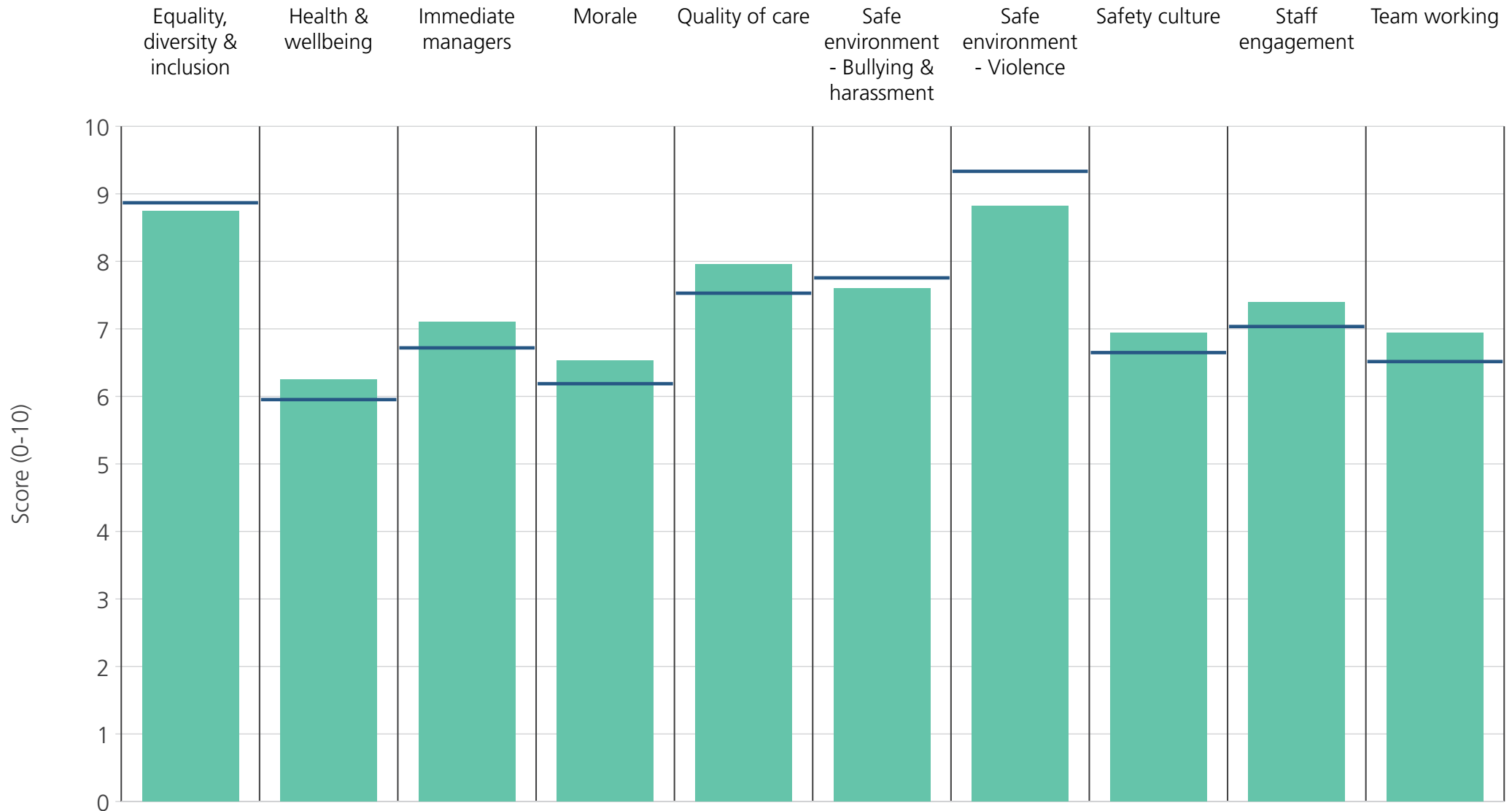
Directorate	8.7	5.4	5.7	5.4	7.6	7.7	9.7	6.0	6.3	5.7
Your org	8.9	6.0	6.7	6.2	7.5	7.8	9.3	6.6	7.0	6.5
Responses	69	70	70	70	66	69	70	70	70	70



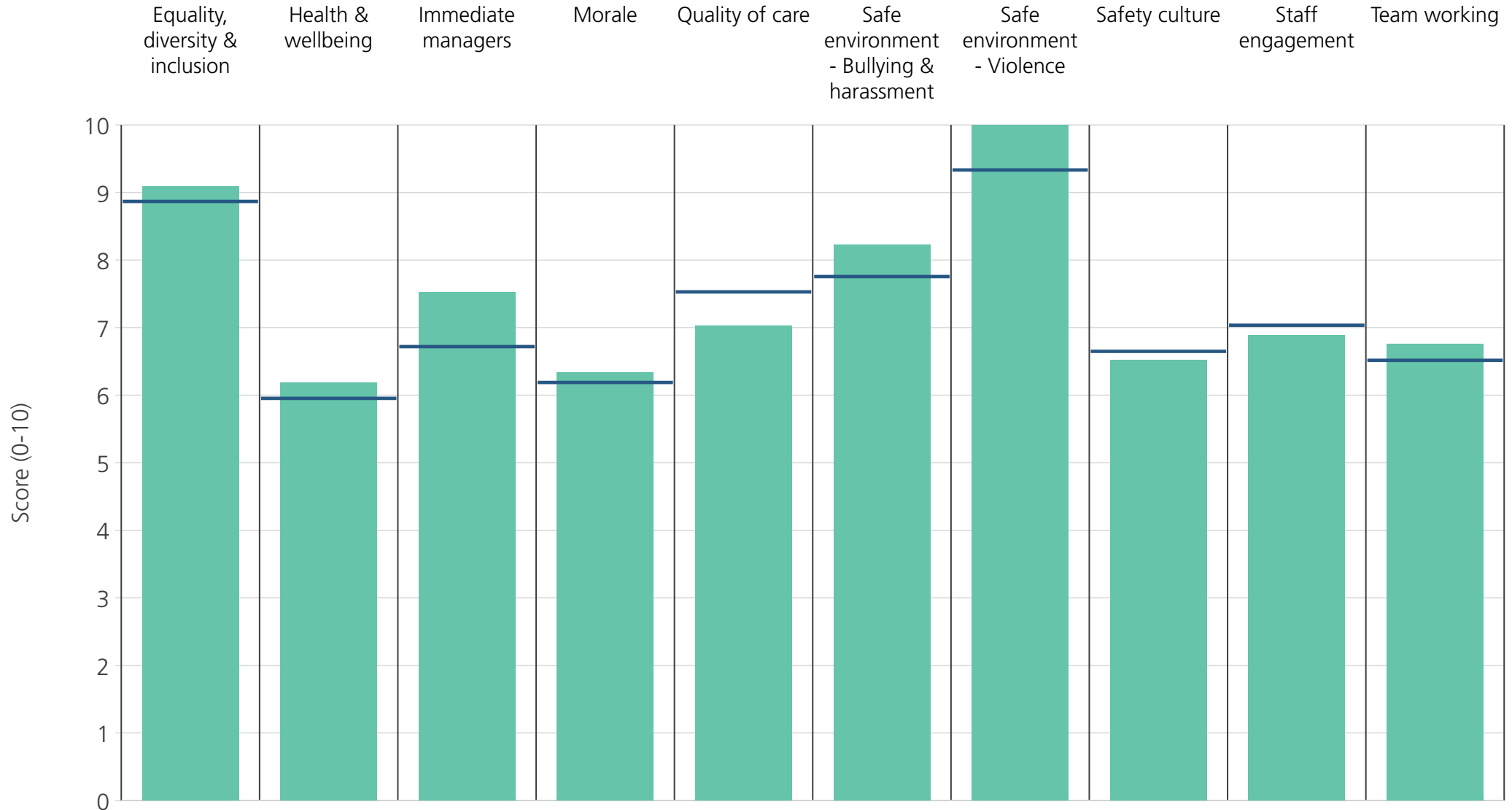
Directorate	9.1	6.3	6.7	6.2	7.5	7.7	9.8	6.8	7.1	6.3
Your org	8.9	6.0	6.7	6.2	7.5	7.8	9.3	6.6	7.0	6.5
Responses	138	138	137	138	129	137	137	138	138	135



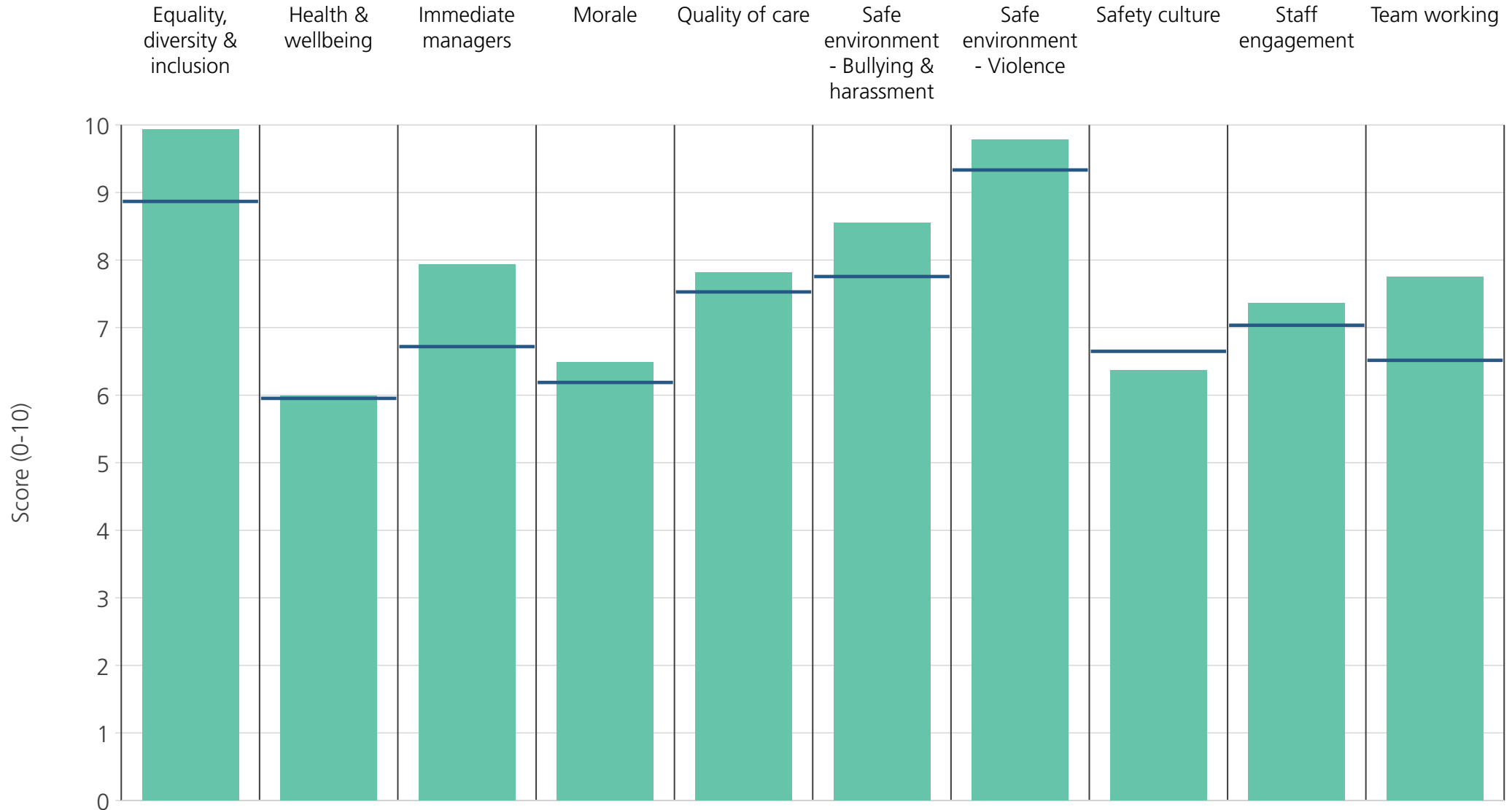
Directorate	9.2	5.7	6.6	6.0	7.6	8.0	9.7	6.3	6.5	5.7
Your org	8.9	6.0	6.7	6.2	7.5	7.8	9.3	6.6	7.0	6.5
Responses	100	100	100	100	96	99	100	100	100	97



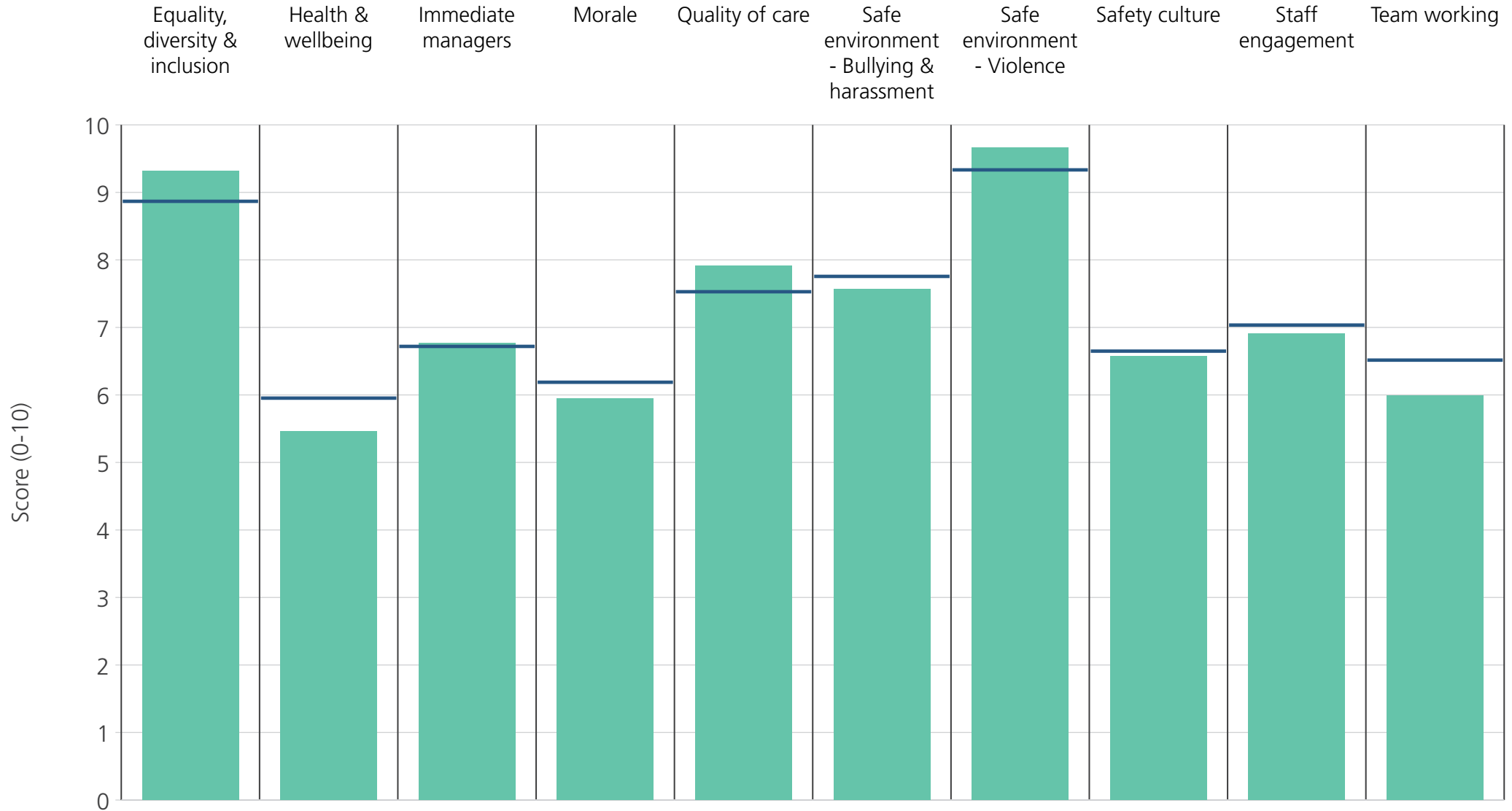
Directorate	8.7	6.3	7.1	6.5	8.0	7.6	8.8	6.9	7.4	6.9
Your org	8.9	6.0	6.7	6.2	7.5	7.8	9.3	6.6	7.0	6.5
Responses	271	272	276	273	270	272	273	275	276	269



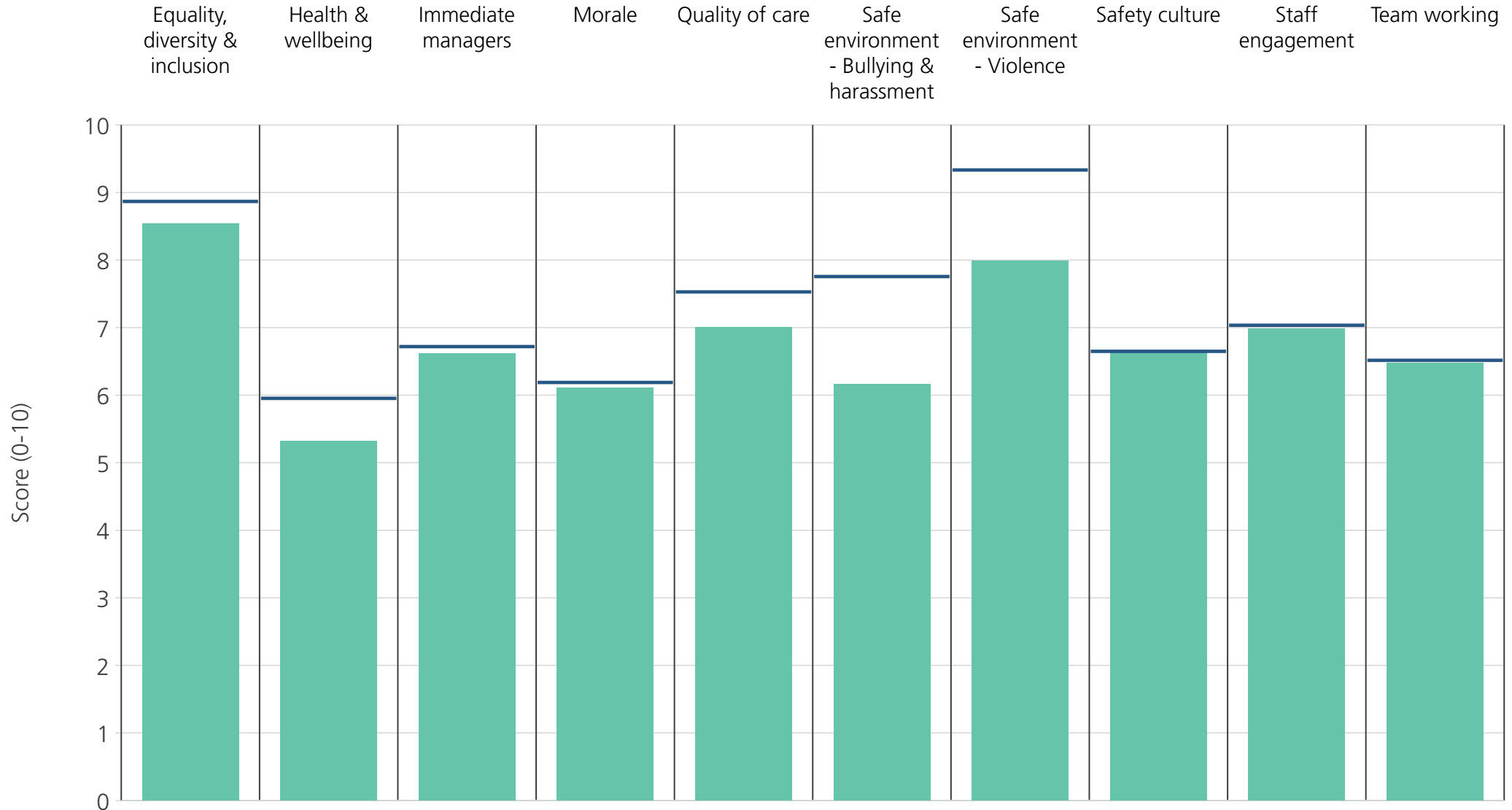
Directorate	9.1	6.2	7.5	6.3	7.0	8.2	10.0	6.5	6.9	6.8
Your org	8.9	6.0	6.7	6.2	7.5	7.8	9.3	6.6	7.0	6.5
Responses	32	32	32	31	30	32	32	31	32	32



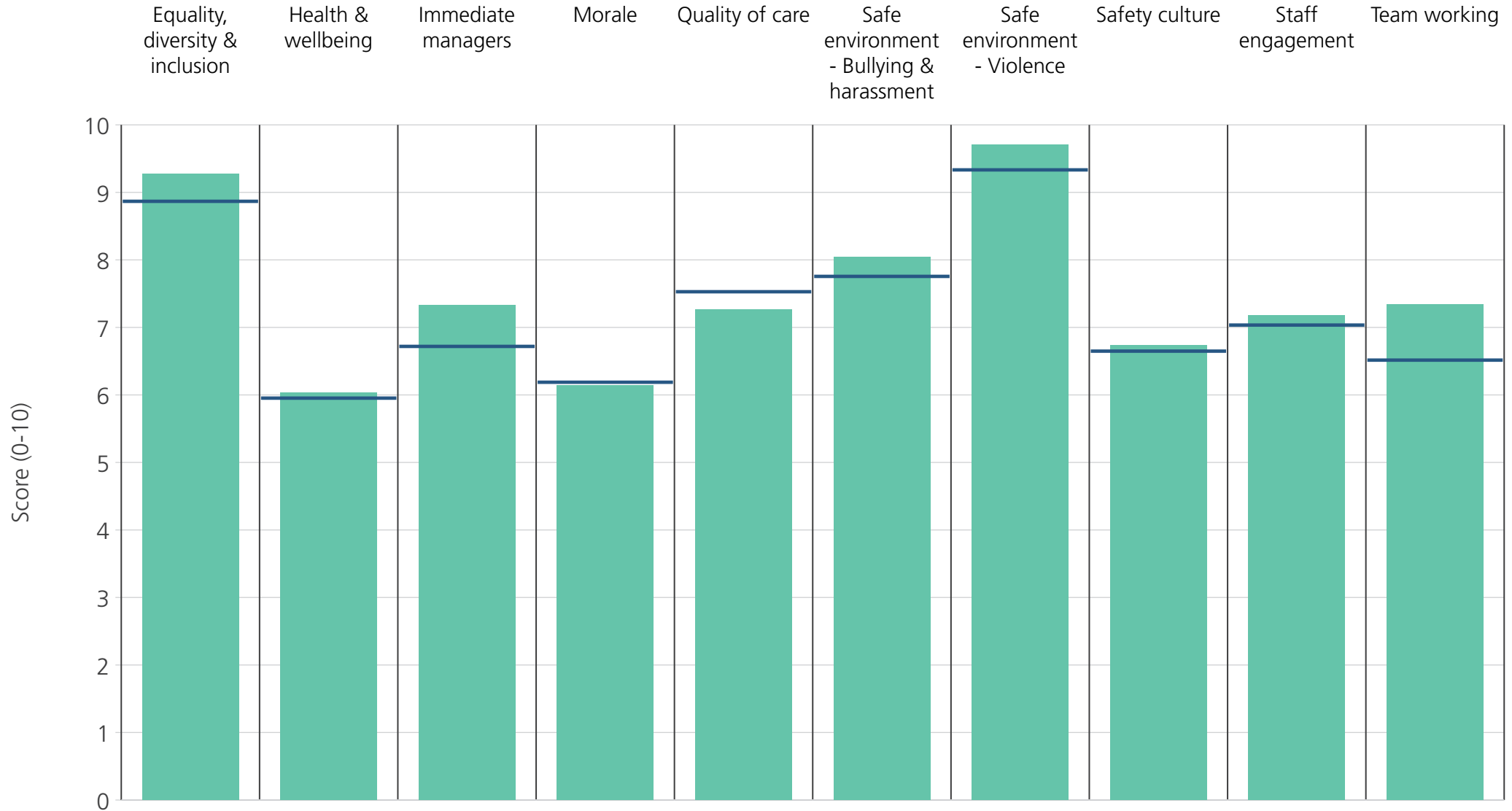
Directorate	9.9	6.0	7.9	6.5	7.8	8.6	9.8	6.4	7.4	7.8
Your org	8.9	6.0	6.7	6.2	7.5	7.8	9.3	6.6	7.0	6.5
Responses	46	46	46	46	40	46	46	46	46	45



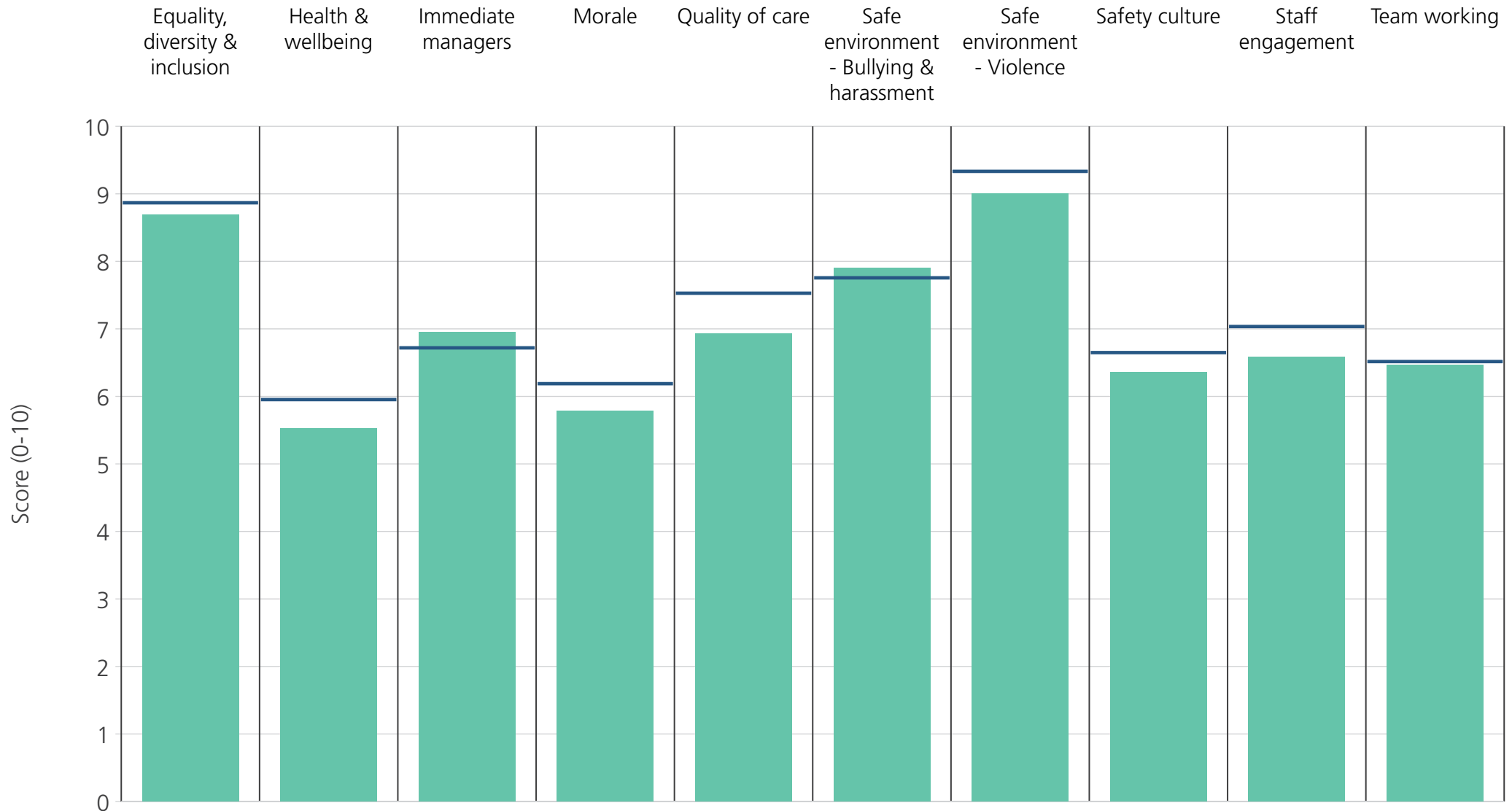
Directorate	9.3	5.5	6.8	5.9	7.9	7.6	9.7	6.6	6.9	6.0
Your org	8.9	6.0	6.7	6.2	7.5	7.8	9.3	6.6	7.0	6.5
Responses	38	39	39	39	36	39	39	39	39	38



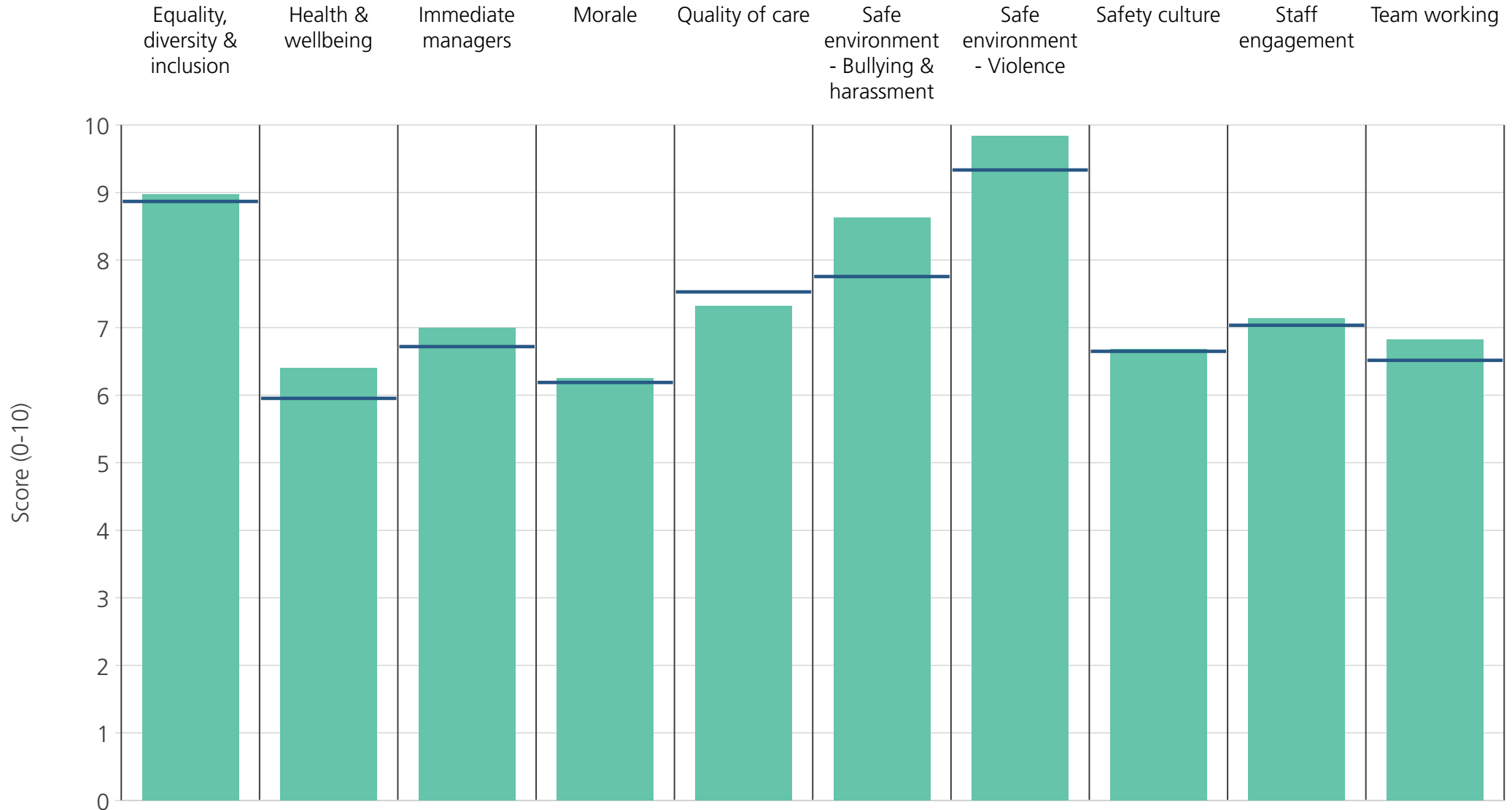
Directorate	8.5	5.3	6.6	6.1	7.0	6.2	8.0	6.7	7.0	6.5
Your org	8.9	6.0	6.7	6.2	7.5	7.8	9.3	6.6	7.0	6.5
Responses	150	151	152	151	144	151	150	150	152	149



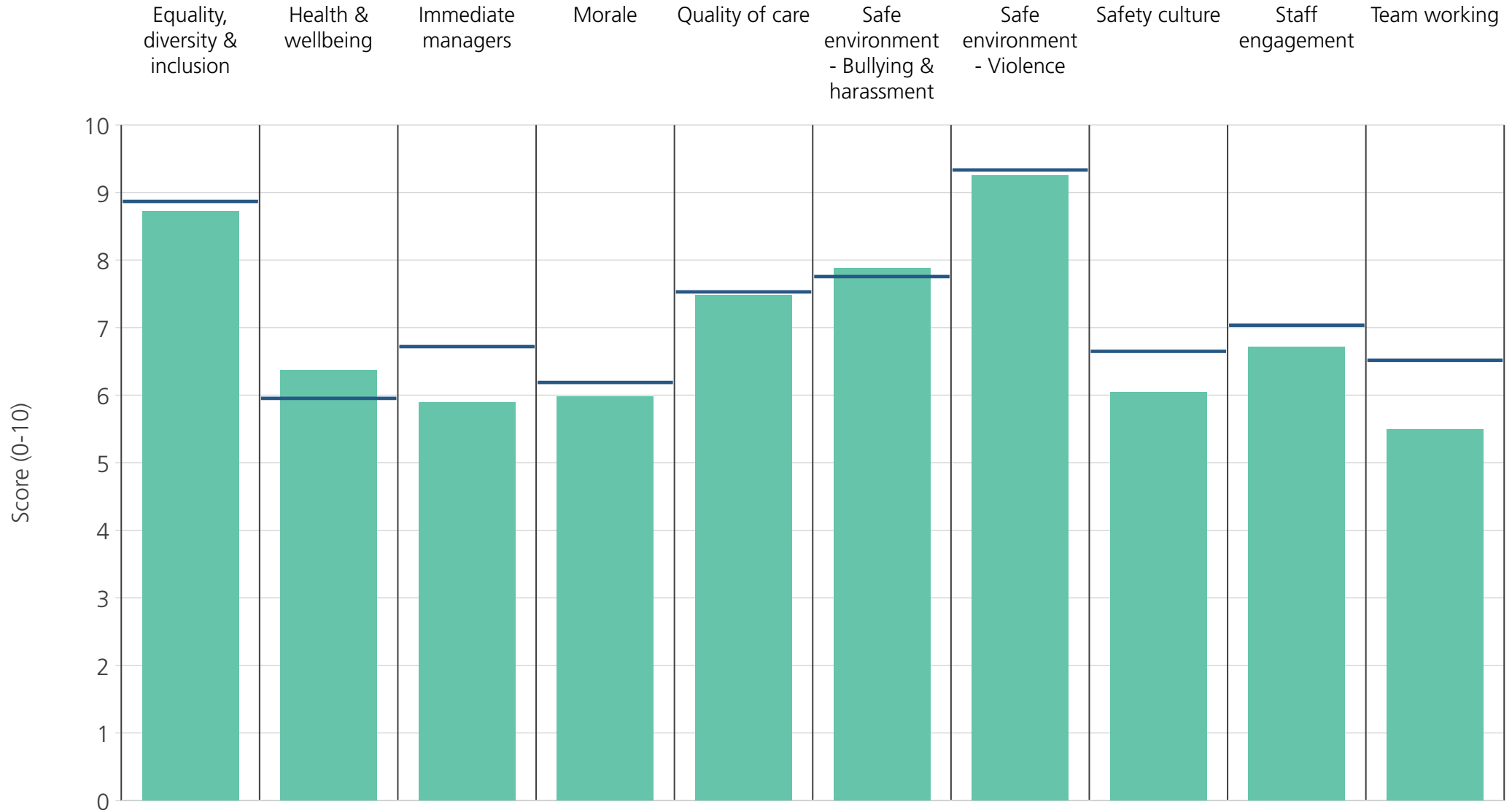
Directorate	9.3	6.0	7.3	6.1	7.3	8.0	9.7	6.7	7.2	7.3
Your org	8.9	6.0	6.7	6.2	7.5	7.8	9.3	6.6	7.0	6.5
Responses	91	93	93	93	87	90	91	93	93	93



Directorate	8.7	5.5	6.9	5.8	6.9	7.9	9.0	6.4	6.6	6.5
Your org	8.9	6.0	6.7	6.2	7.5	7.8	9.3	6.6	7.0	6.5
Responses	70	70	70	70	69	70	70	70	70	69



Directorate	9.0	6.4	7.0	6.2	7.3	8.6	9.8	6.7	7.1	6.8
Your org	8.9	6.0	6.7	6.2	7.5	7.8	9.3	6.6	7.0	6.5
Responses	389	391	394	391	219	392	390	390	393	389



Directorate	8.7	6.4	5.9	6.0	7.5	7.9	9.2	6.0	6.7	5.5
Your org	8.9	6.0	6.7	6.2	7.5	7.8	9.3	6.6	7.0	6.5
Responses	211	214	212	211	164	206	208	203	211	207