

# Dartford and Gravesham NHS Trust

2020 NHS Staff Survey

**Directorate Report**

**Contents**

Introduction . . . . .	3	Paediatrics Directorate . . . . .	26
Themes – Directorates 1 . . . . .	4	Pathology Directorate . . . . .	27
Bank And Recharges Division . . . . .	5	Pharmacy Directorate . . . . .	28
Children, Women And Radiology Division . . . . .	6	Queen Mary's Hospital Directorate . . . . .	29
Core And Integrated Services Division . . . . .	7	Radiology Directorate . . . . .	30
Corporate Services Division . . . . .	8	Recharges Directorate . . . . .	31
Medicine, Cancer And Emergency Care Division . . . . .	9	Strategy And Pmo Directorate . . . . .	32
Surgery, Critical And Planned Care Division . . . . .	10	Surgery Directorate . . . . .	33
Themes – Directorates 2 . . . . .	11	Therapy Services Directorate . . . . .	34
A&E Directorate . . . . .	12	Urology Nephrology Directorate . . . . .	35
Adult Medicine Directorate . . . . .	13		
Cancer Directorate . . . . .	14		
Ceo And Nursing Directorate . . . . .	15		
Critical Care Directorate . . . . .	16		
Estates And Facilities . . . . .	17		
Finance Directorate . . . . .	18		
Governance Directorate . . . . .	19		
Gynae Directorate . . . . .	20		
Human Resources Directorate . . . . .	21		
Obs Directorate . . . . .	22		
Operations Directorate . . . . .	23		
Orthopaedic Directorate . . . . .	24		
Outpatient Services Directorate . . . . .	25		

This directorate report for Dartford and Gravesham NHS Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

**Please note:** It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Dartford and Gravesham NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

## Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

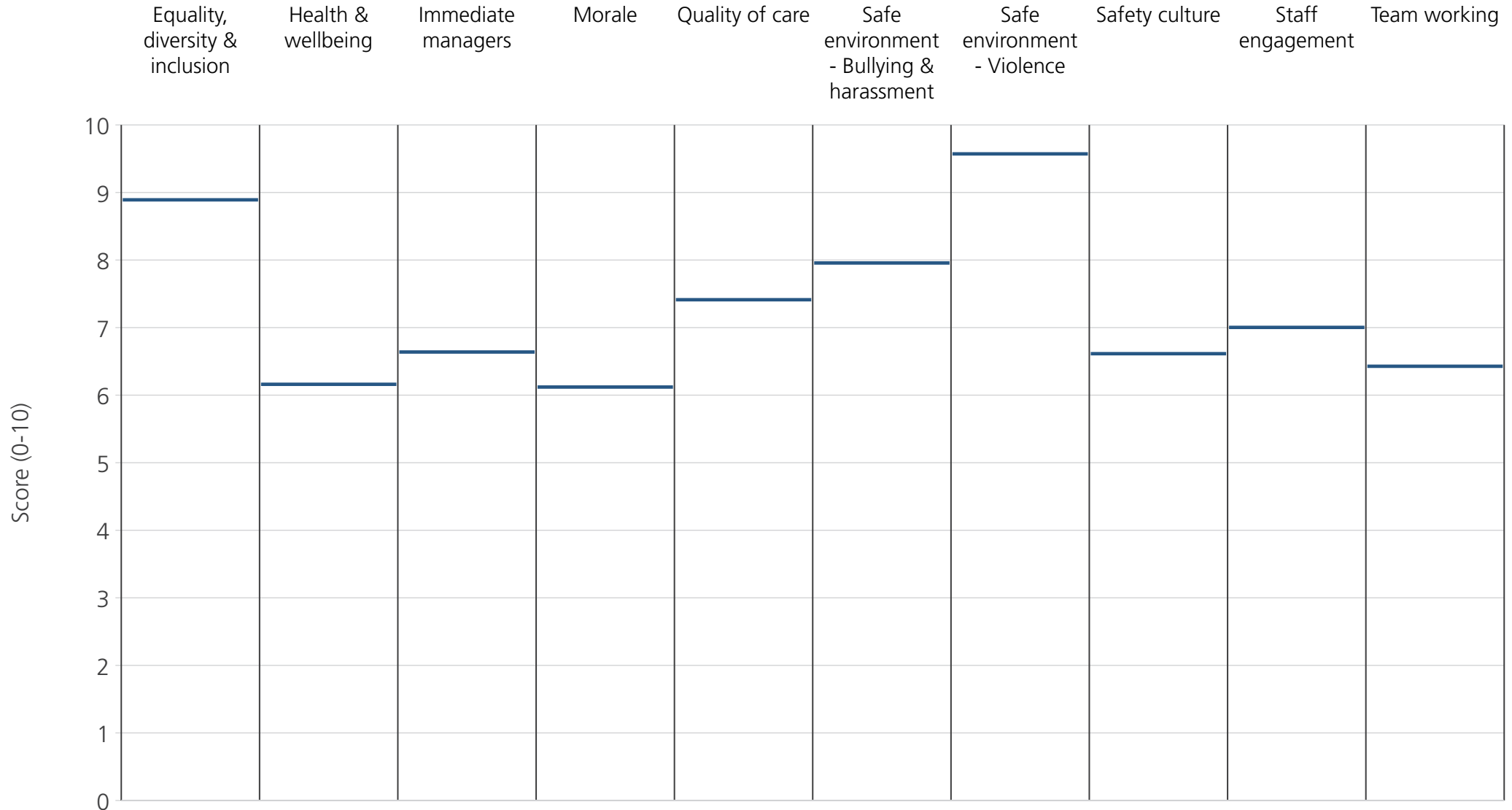
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



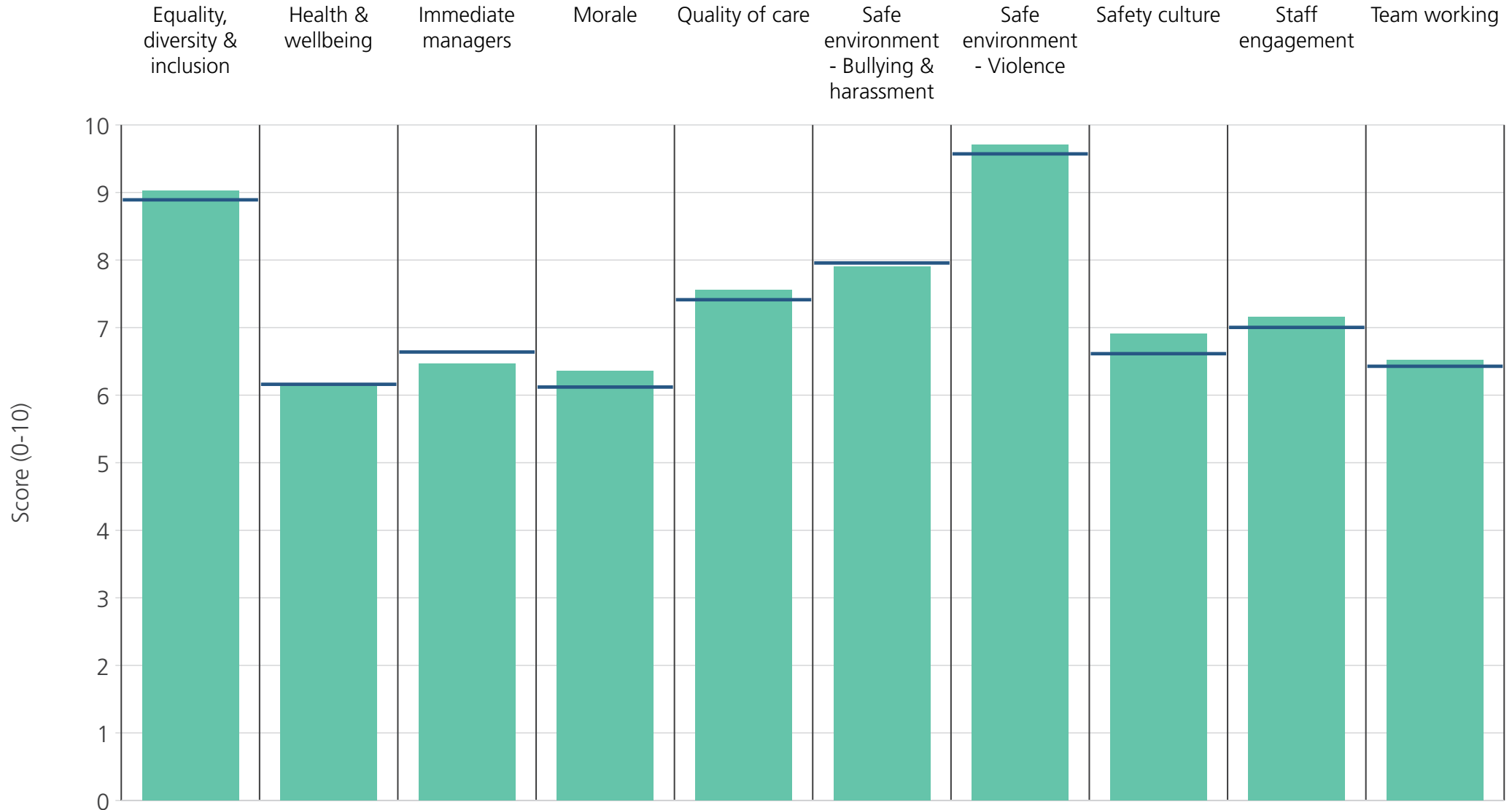
**! Note:** when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

# Directorates 1

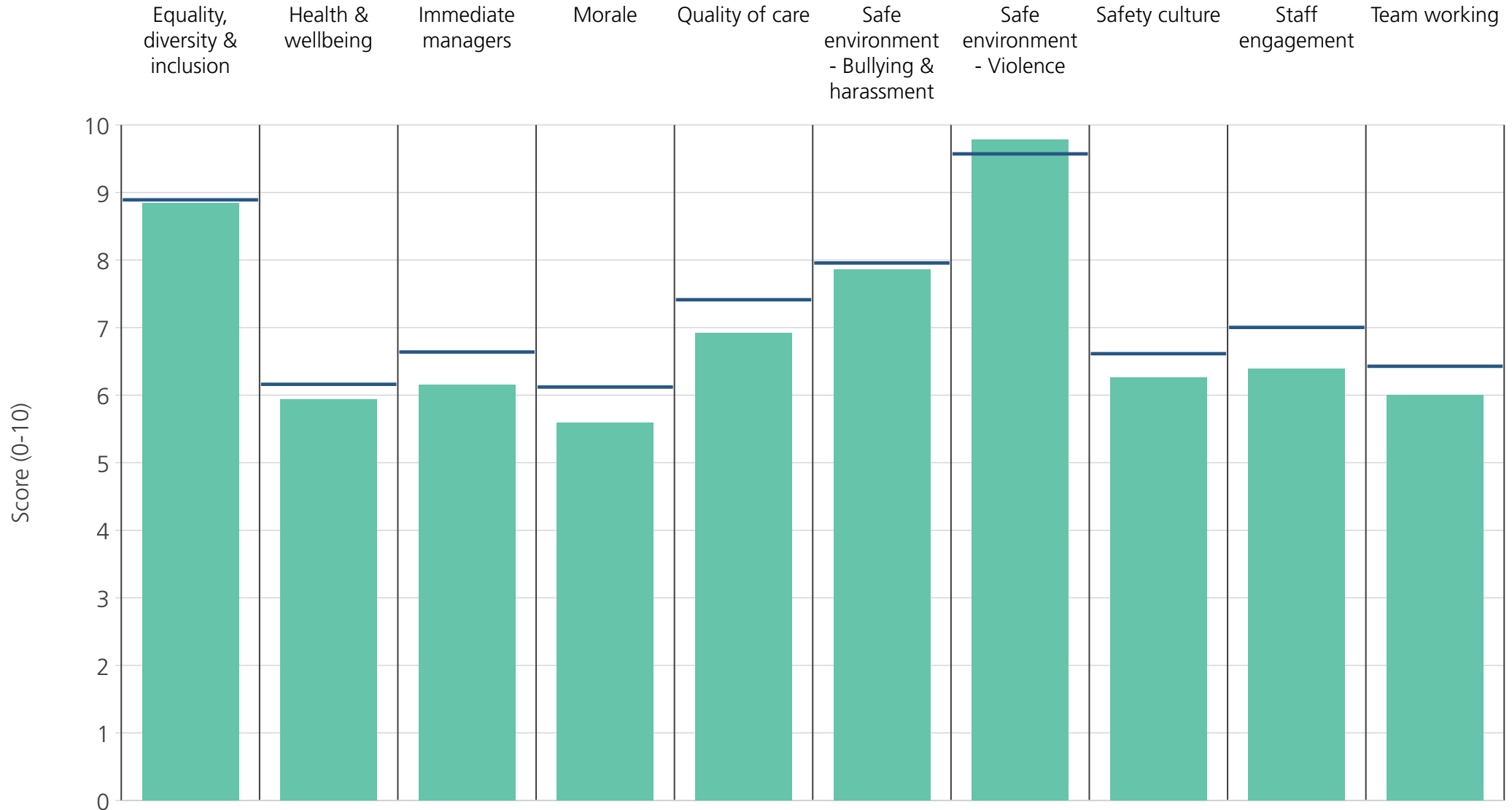
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2020 NHS Staff Survey Results



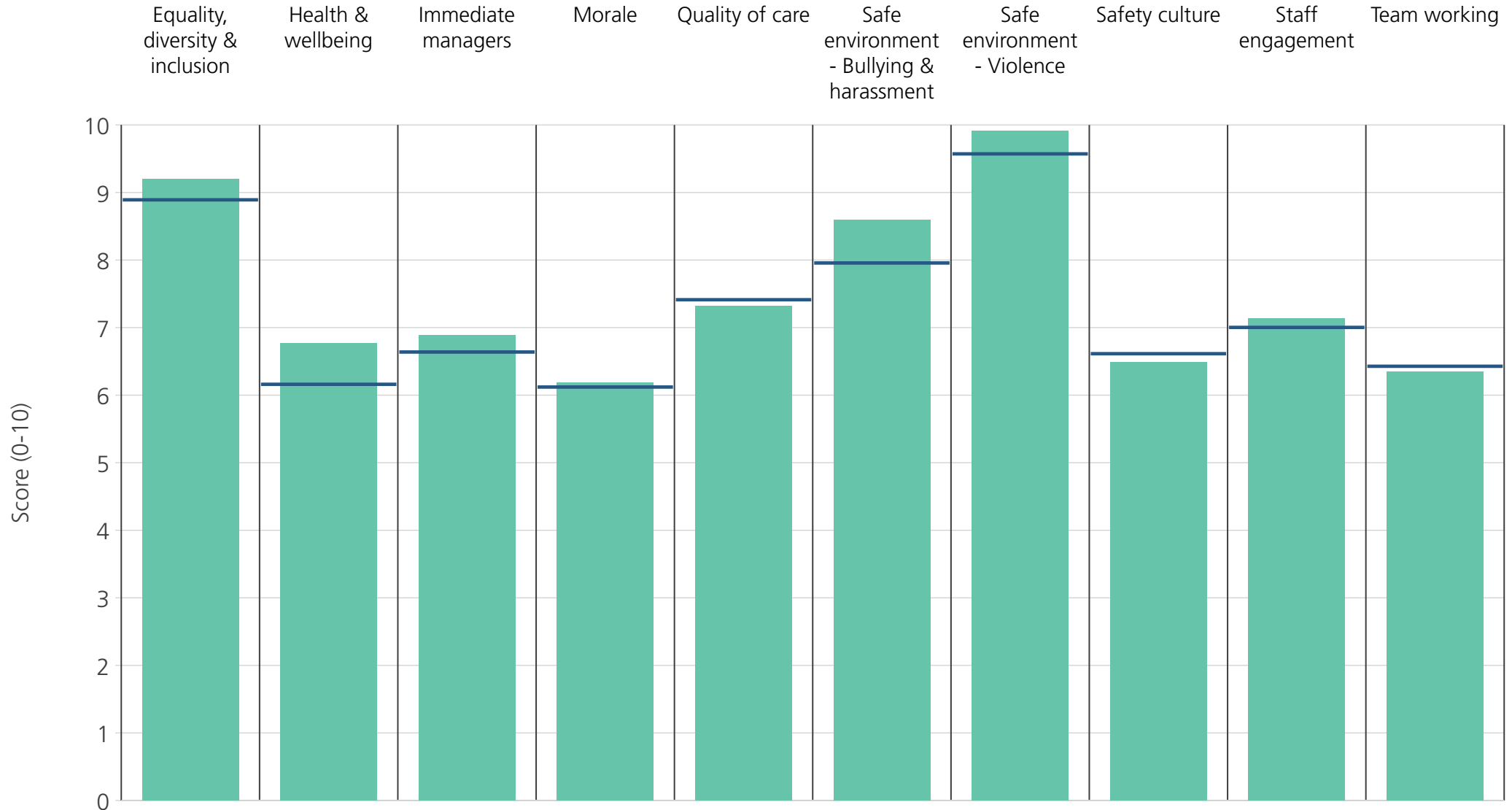
Directorate										
Your org	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
Responses	6	6	6	6	6	6	6	6	6	6



<b>Directorate</b>	9.0	6.1	6.5	6.4	7.6	7.9	9.7	6.9	7.2	6.5
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	292	292	291	291	280	289	292	290	291	287

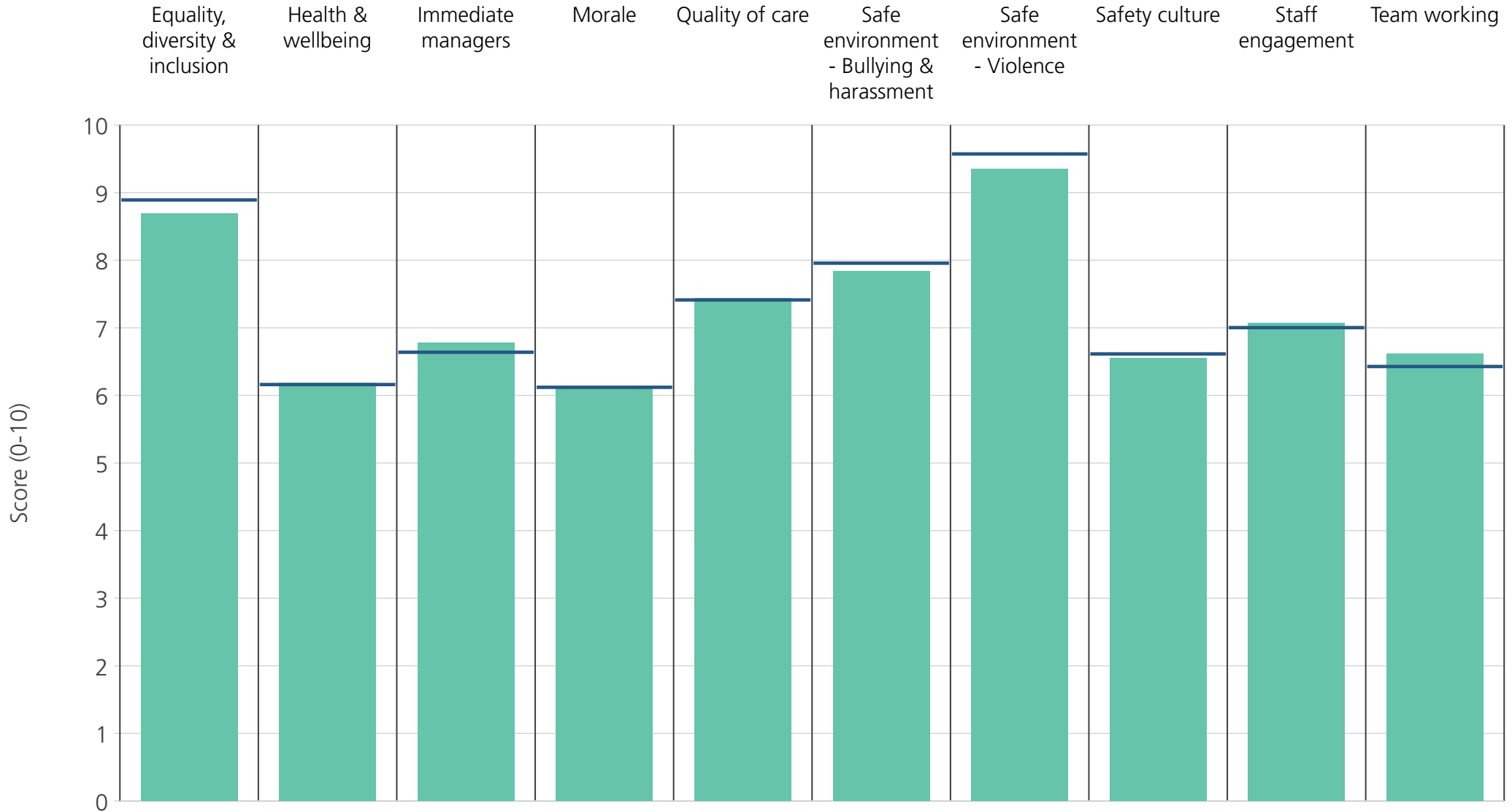


<b>Directorate</b>	8.8	5.9	6.2	5.6	6.9	7.9	9.8	6.3	6.4	6.0
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	184	185	184	184	167	182	184	185	184	184

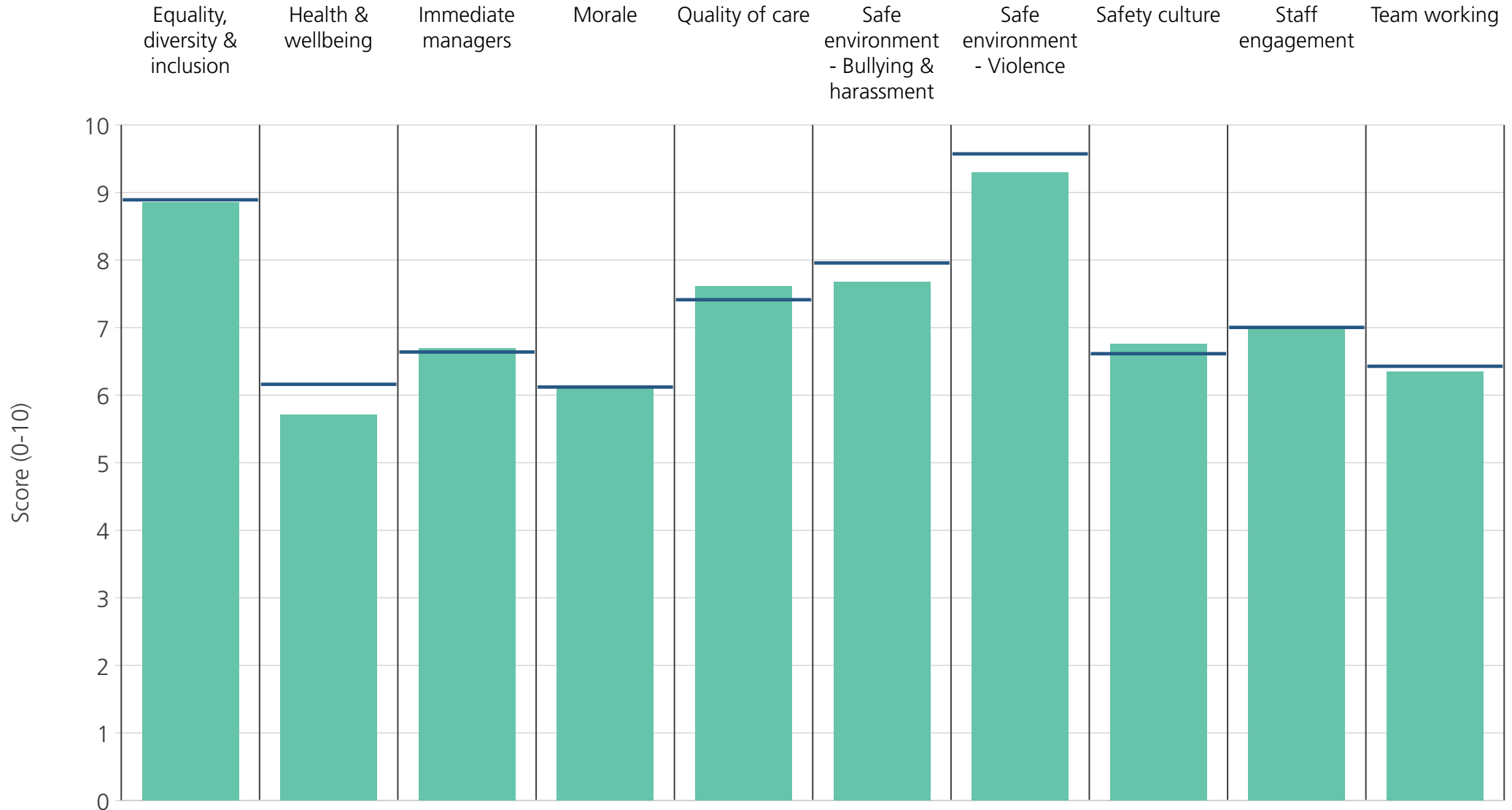


<b>Directorate</b>	9.2	6.8	6.9	6.2	7.3	8.6	9.9	6.5	7.1	6.3
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	228	230	229	228	119	229	230	228	231	229





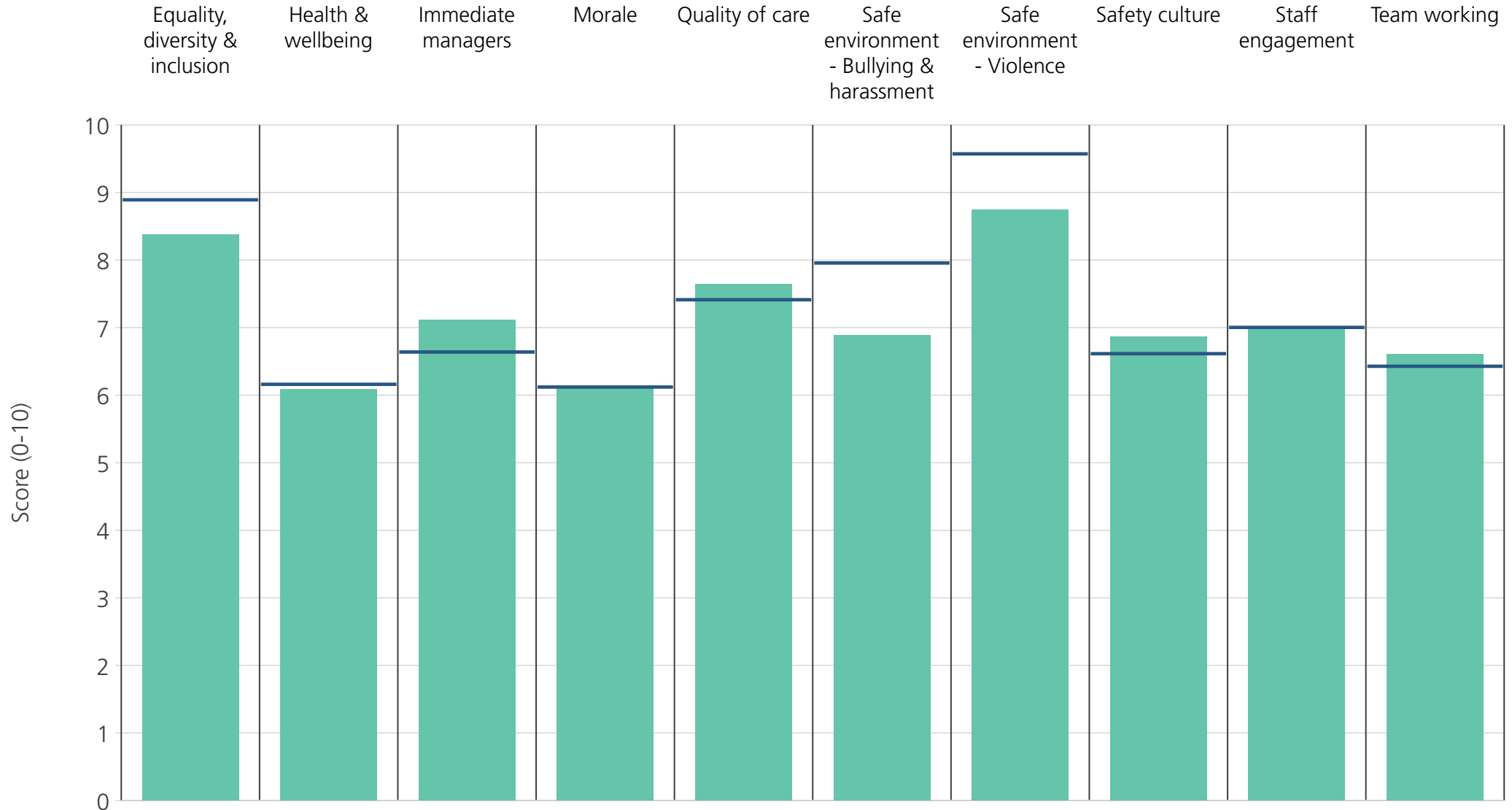
<b>Directorate</b>	8.7	6.2	6.8	6.1	7.4	7.8	9.3	6.6	7.1	6.6
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	459	462	464	463	449	460	456	463	464	457



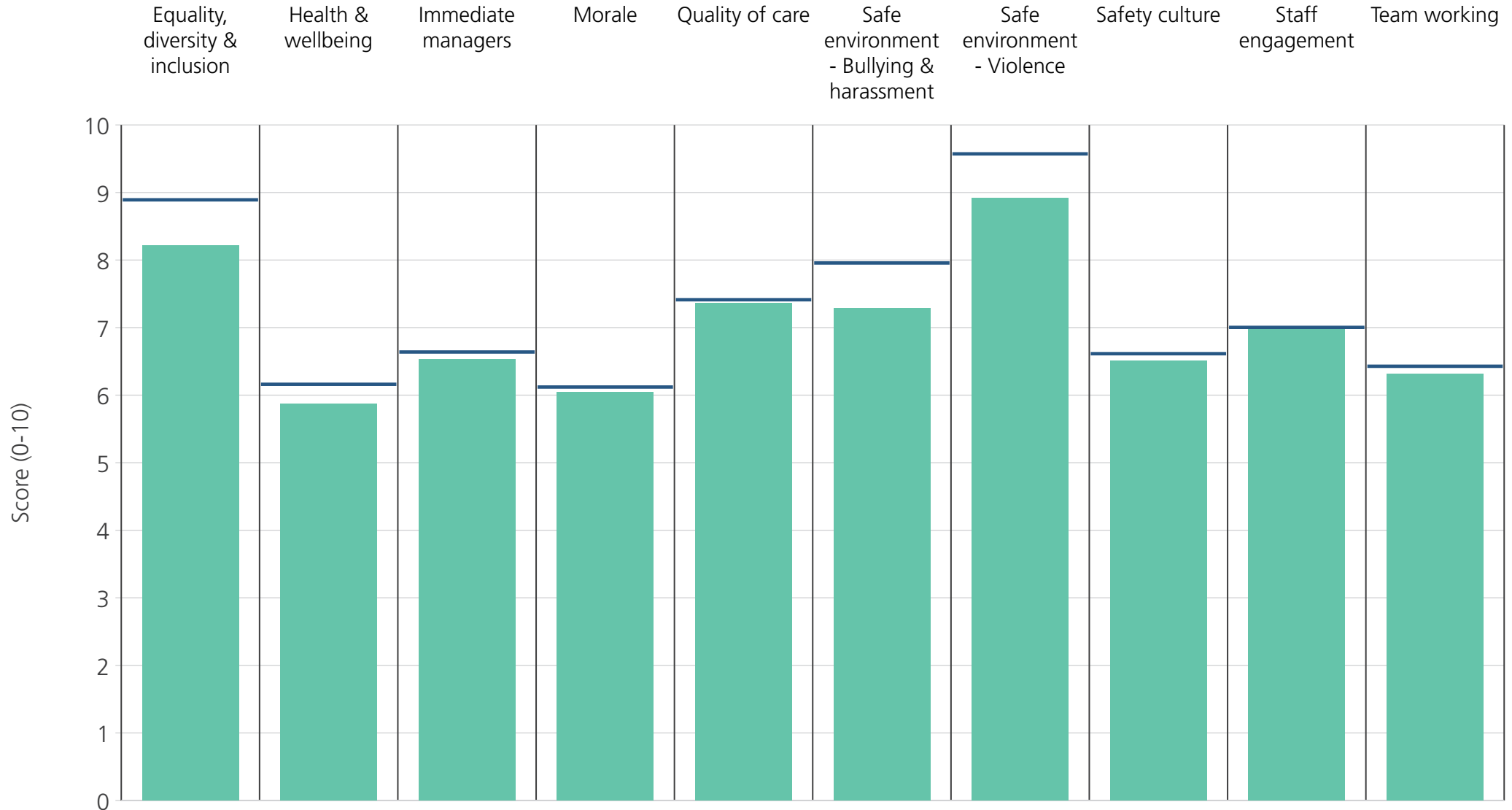
<b>Directorate</b>	8.9	5.7	6.7	6.1	7.6	7.7	9.3	6.8	7.0	6.4
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	211	215	215	213	203	214	213	215	215	210

# Directorates 2

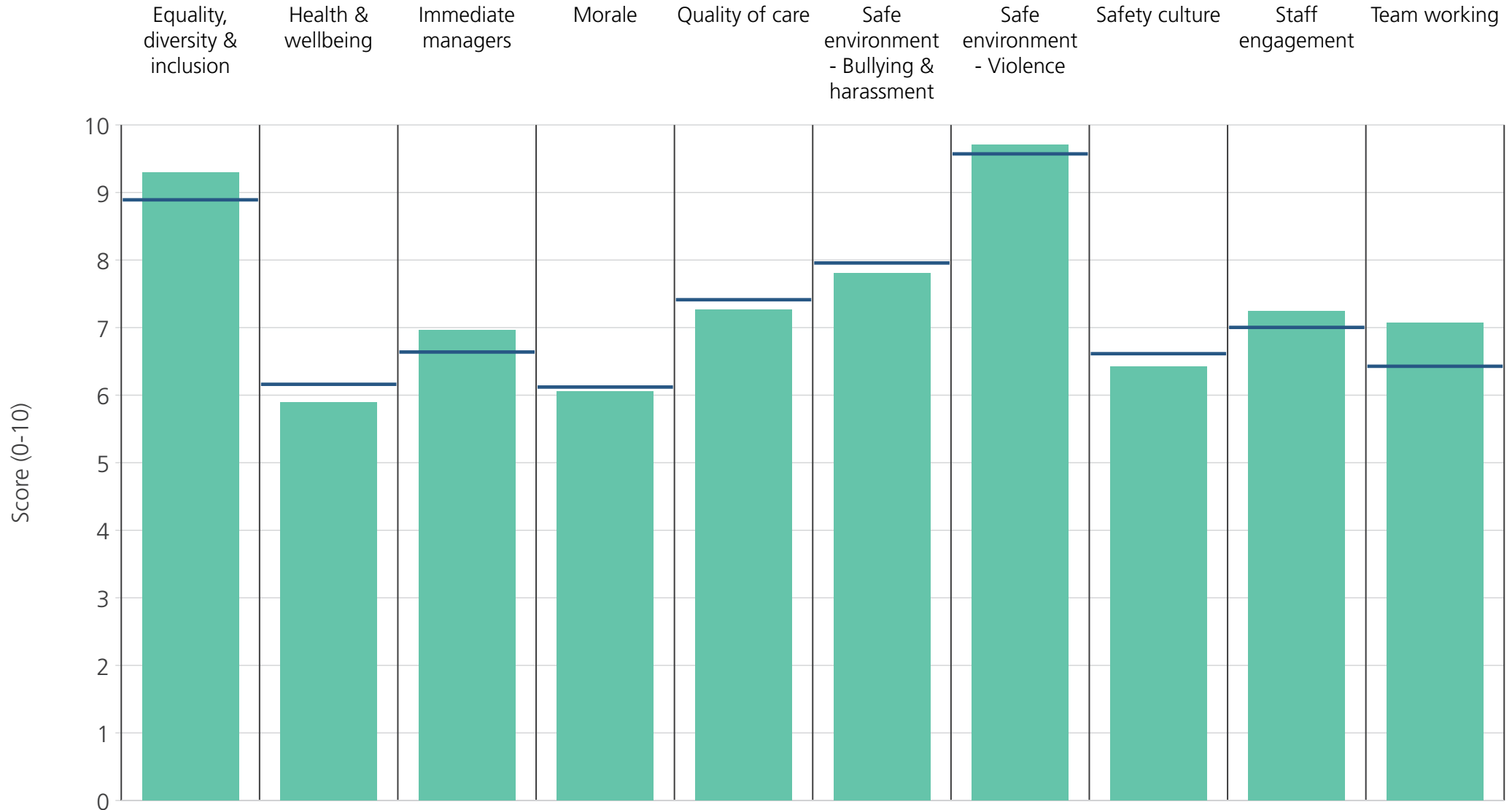
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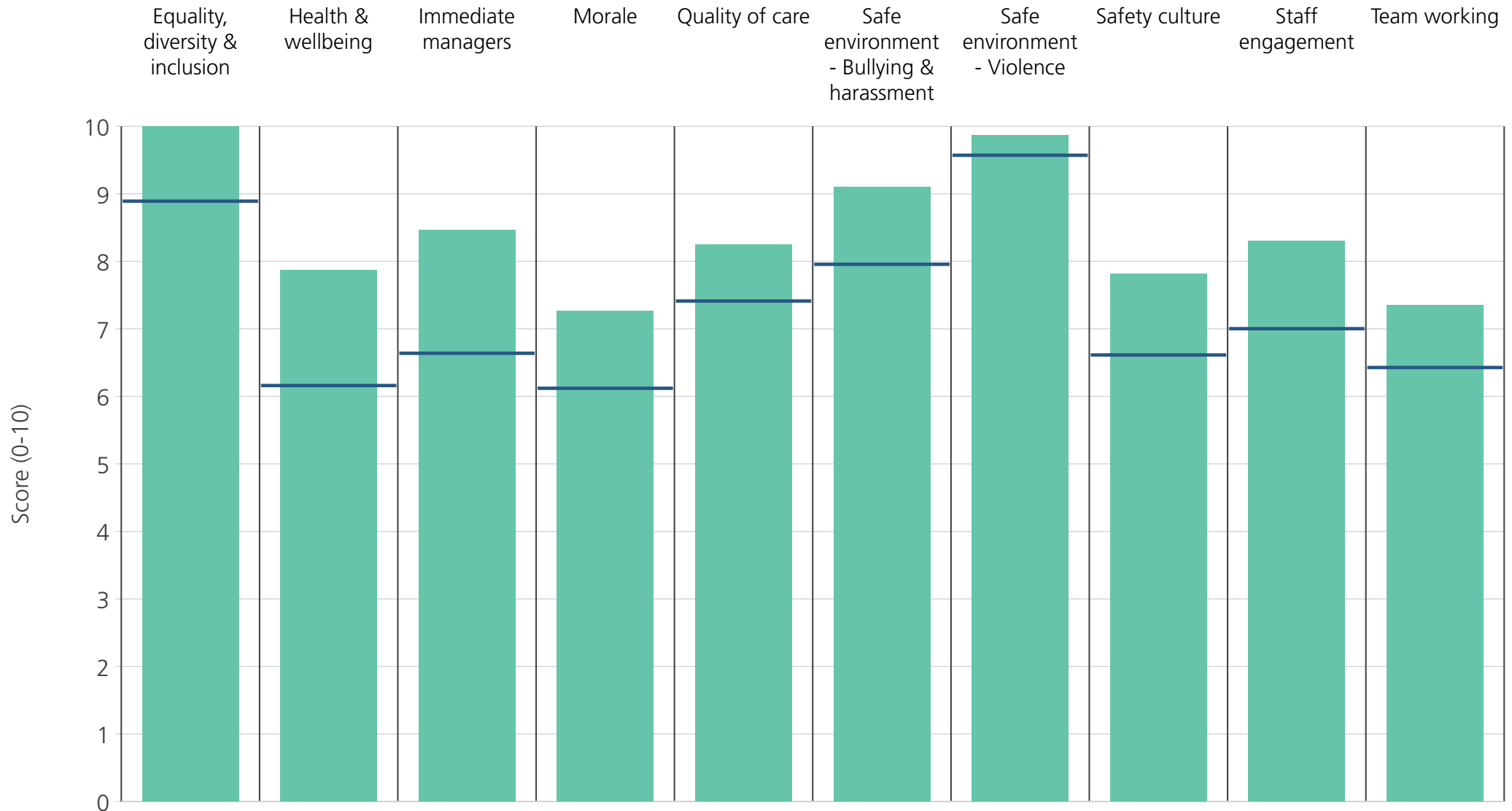
<b>Directorate</b>	8.4	6.1	7.1	6.1	7.6	6.9	8.7	6.9	7.0	6.6
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	54	53	54	54	50	54	53	54	54	52



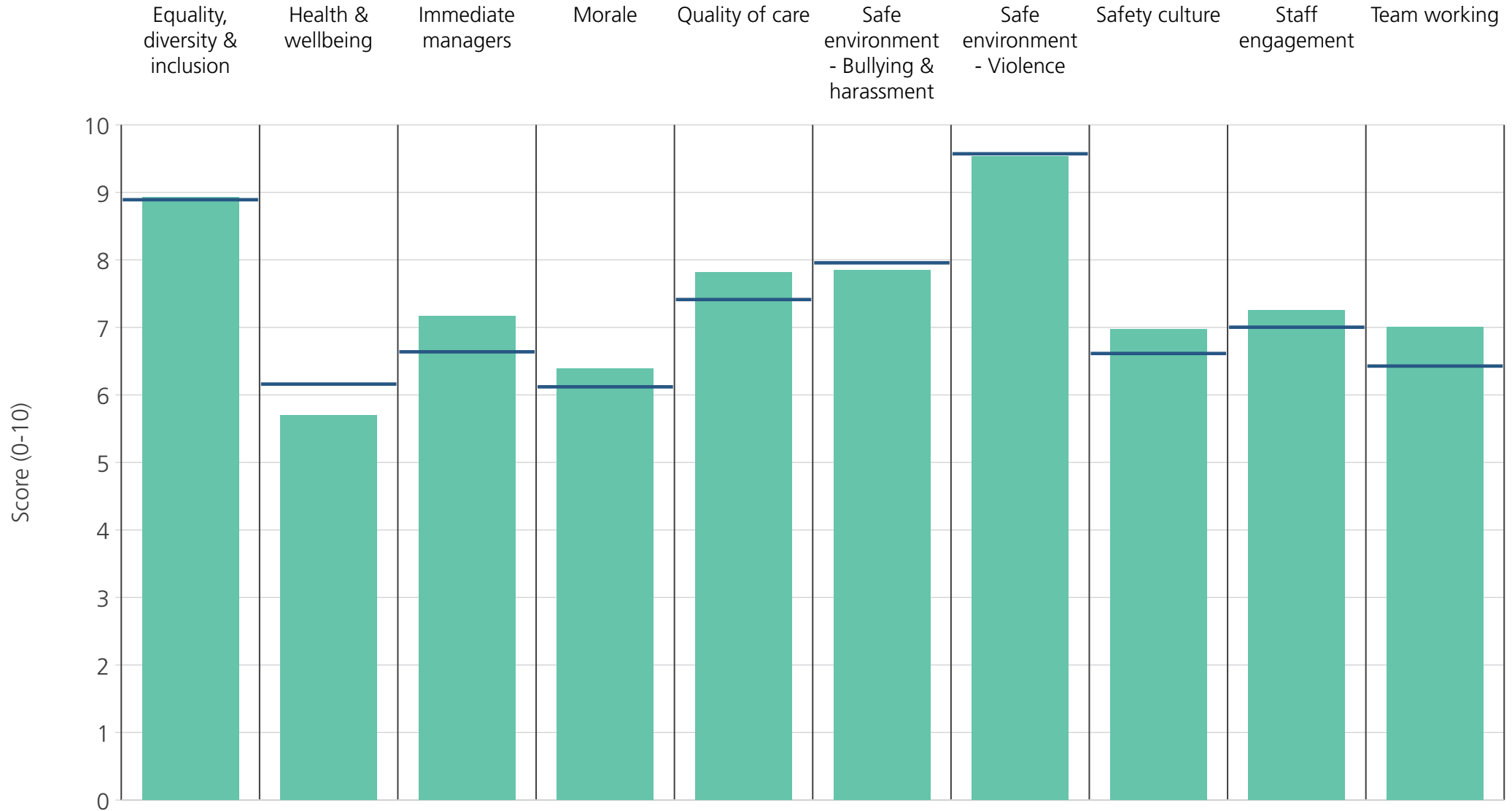
<b>Directorate</b>	8.2	5.9	6.5	6.0	7.4	7.3	8.9	6.5	7.0	6.3
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	183	186	186	186	182	183	182	186	186	184



<b>Directorate</b>	9.3	5.9	7.0	6.1	7.3	7.8	9.7	6.4	7.2	7.1
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	47	47	47	46	45	47	46	46	47	46

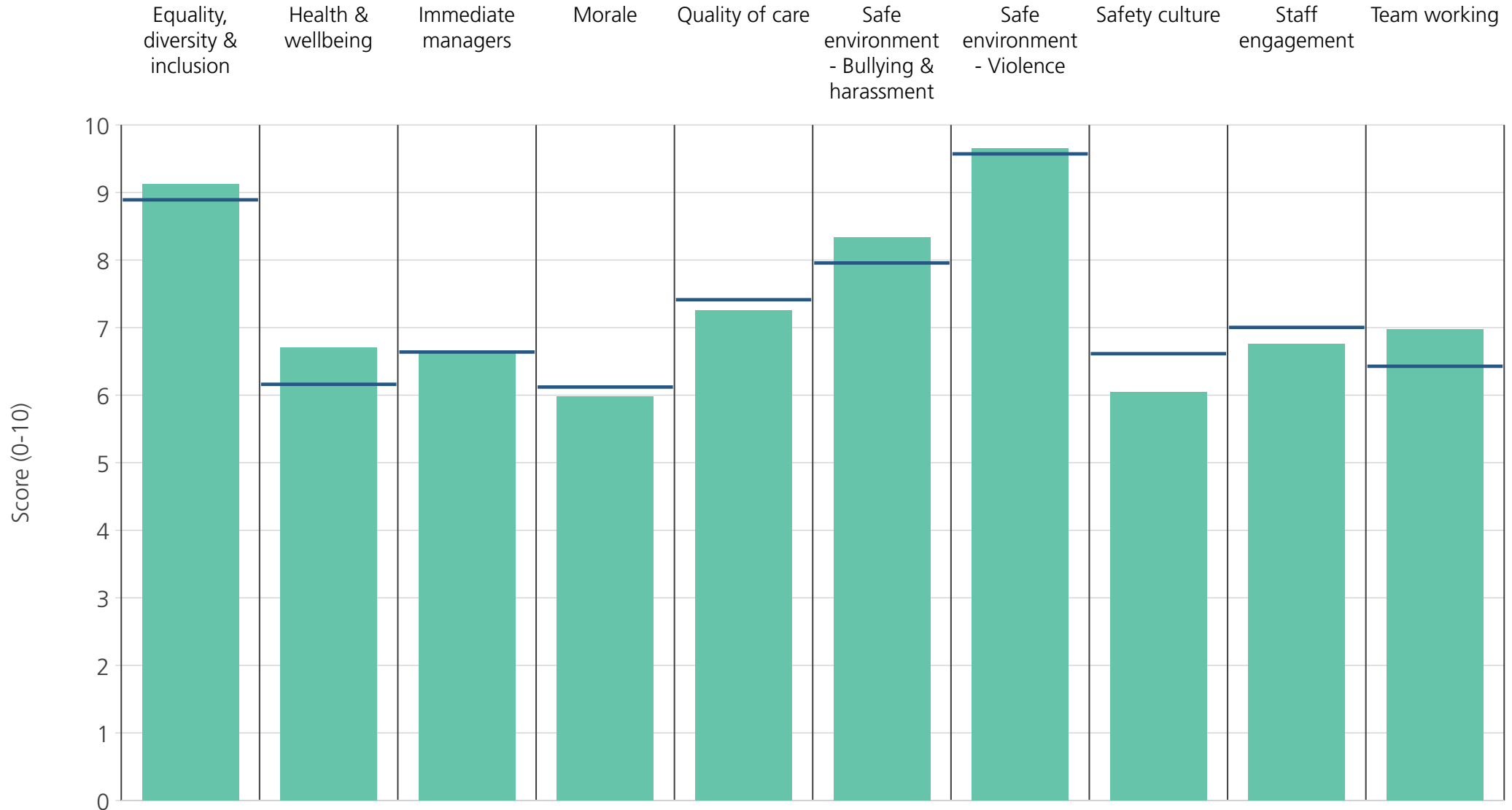


<b>Directorate</b>	10.0	7.9	8.5	7.3	8.2	9.1	9.9	7.8	8.3	7.3
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	25	26	26	26	19	26	26	26	26	25

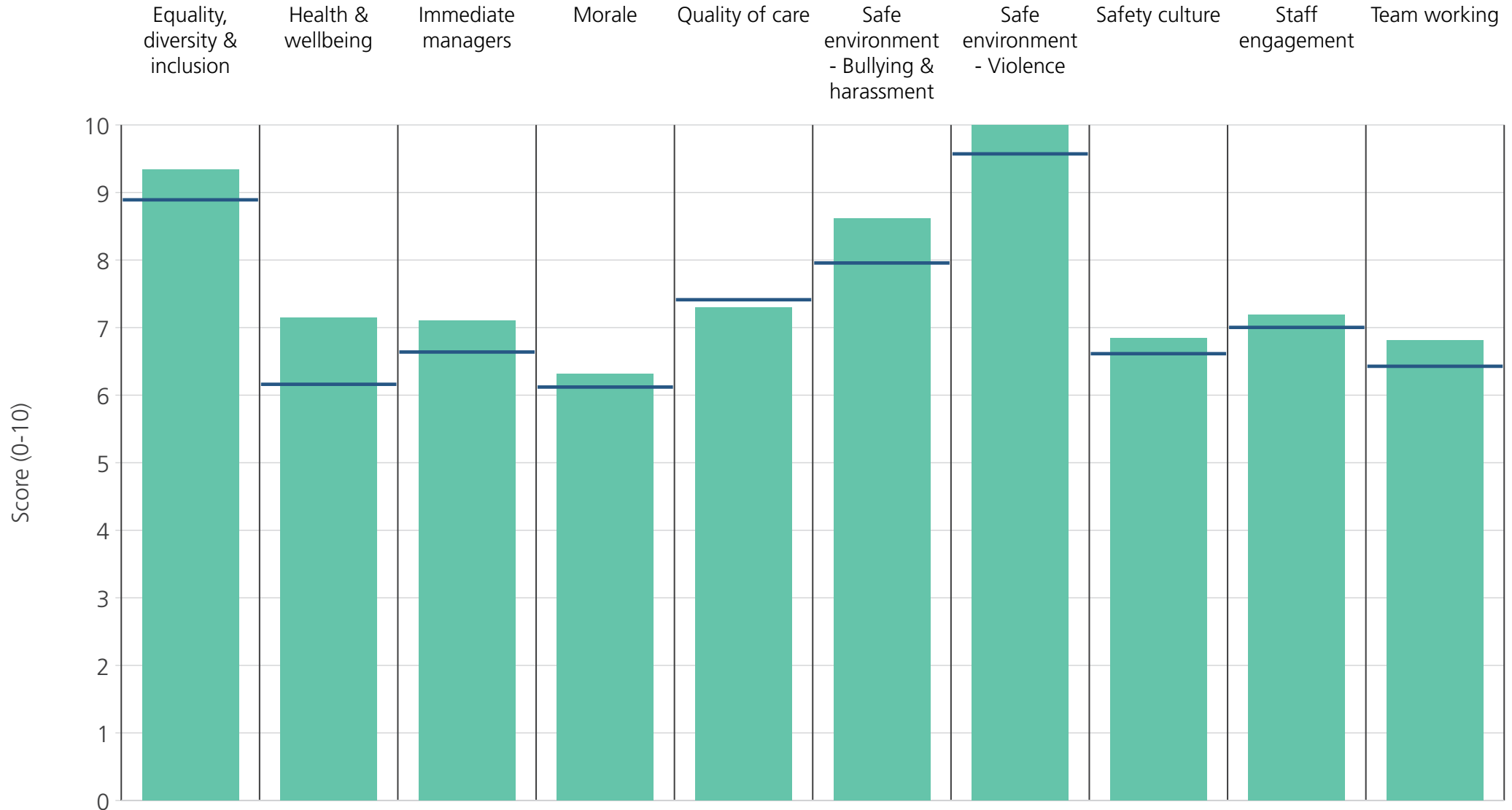


<b>Directorate</b>	8.9	5.7	7.2	6.4	7.8	7.8	9.5	7.0	7.3	7.0
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	71	73	72	72	65	72	71	73	72	71

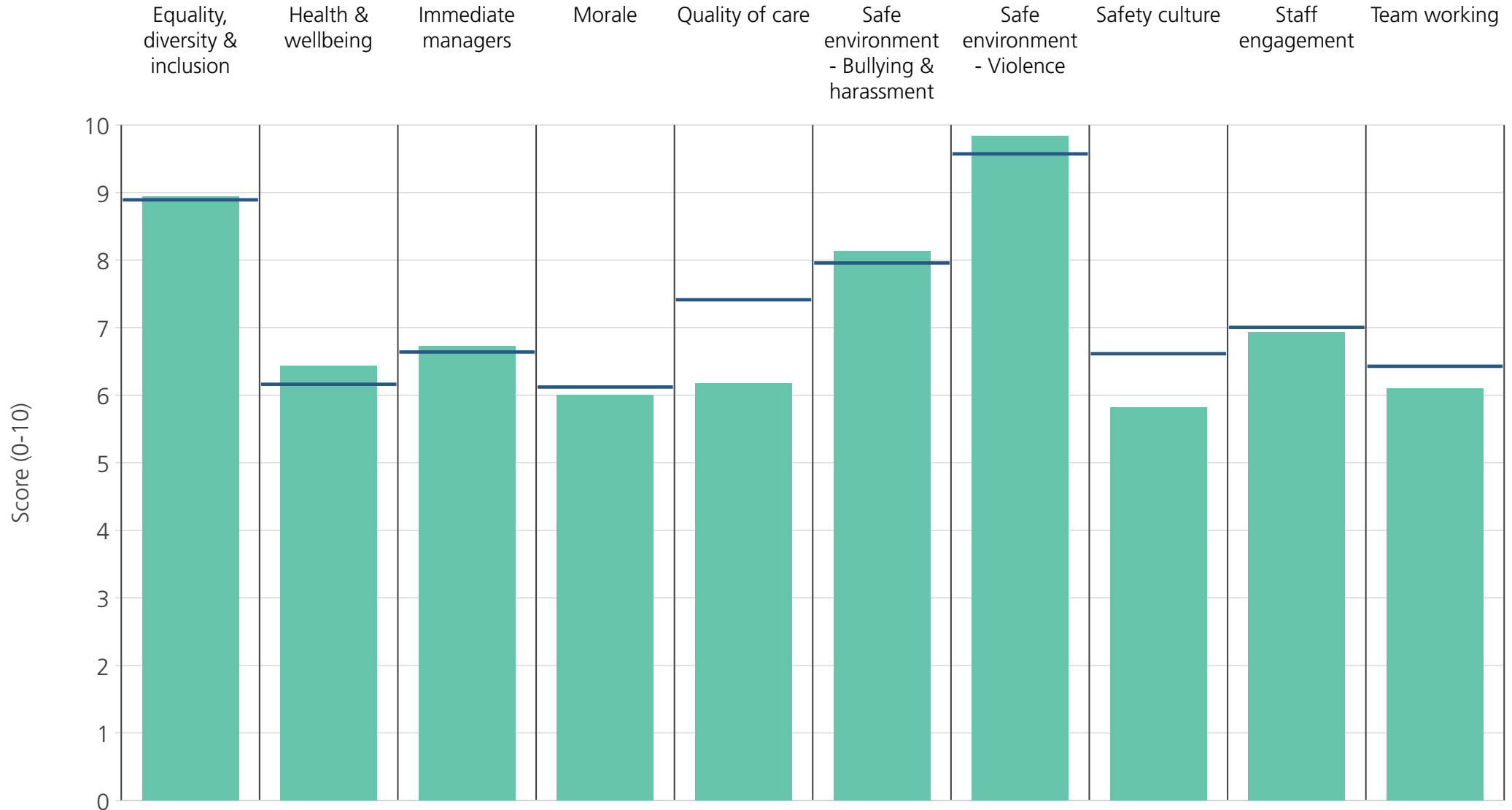




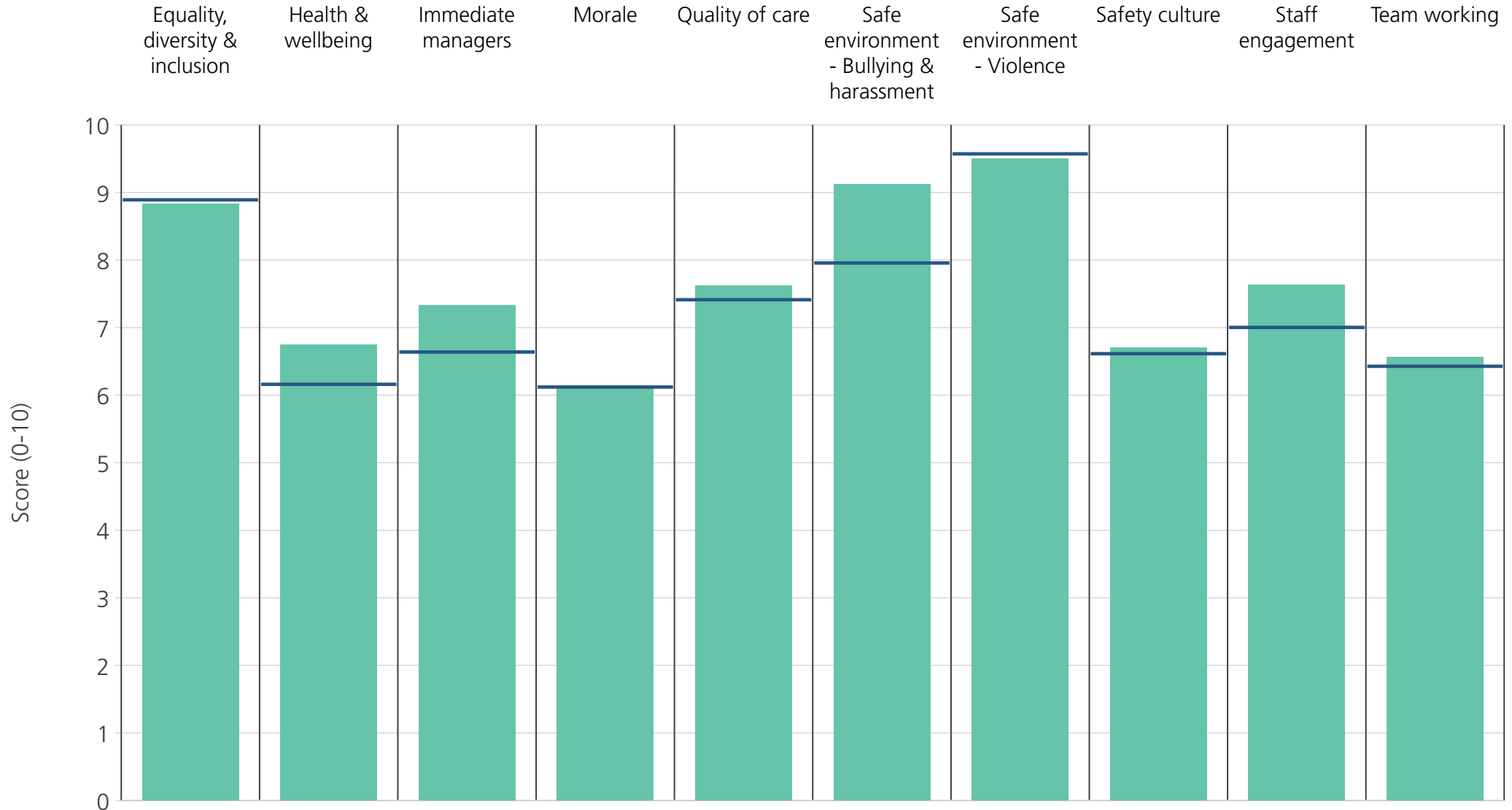
<b>Directorate</b>	9.1	6.7	6.6	6.0	7.3	8.3	9.6	6.0	6.8	7.0
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	19	19	19	19	12	18	19	19	19	19



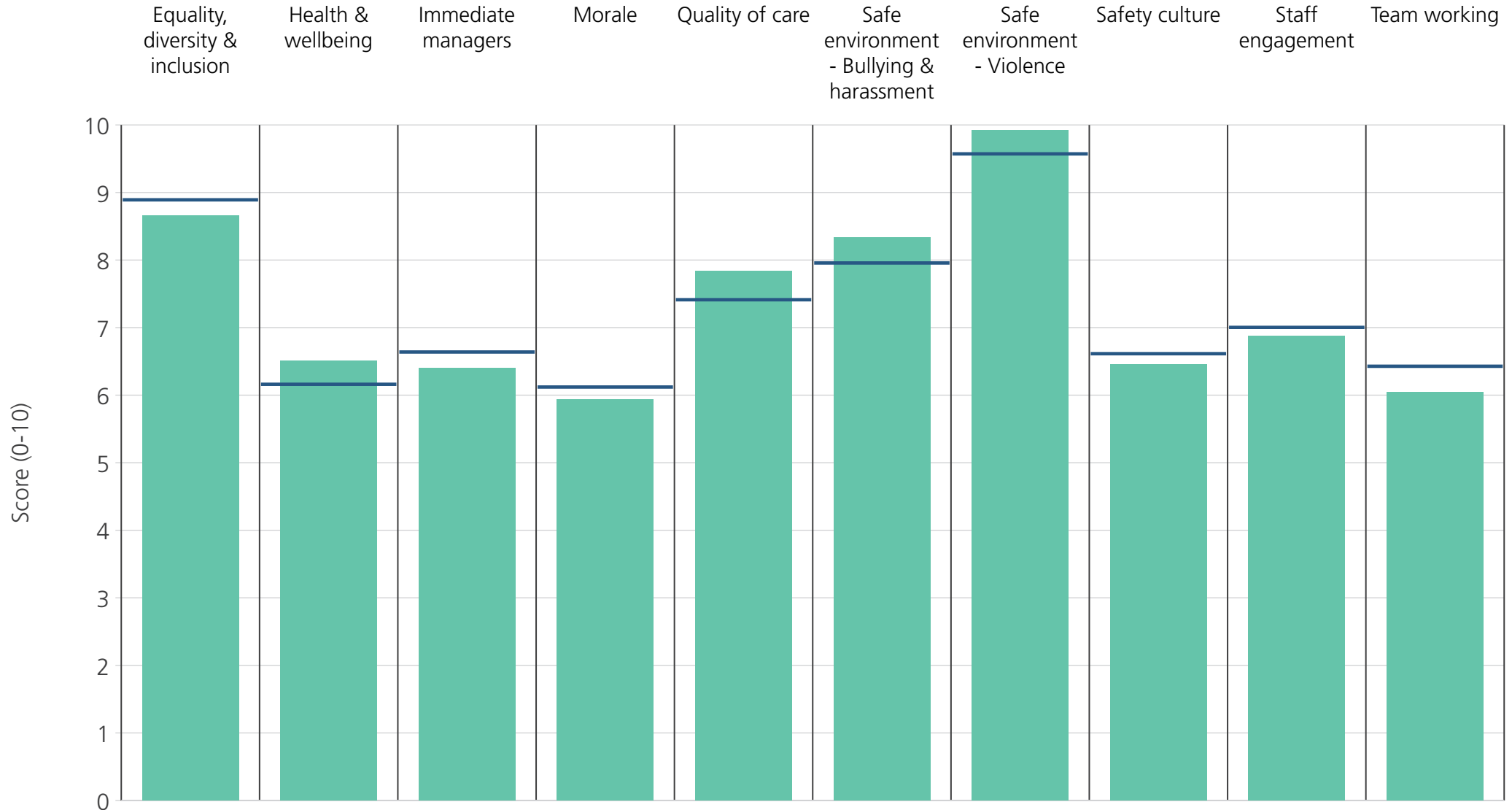
<b>Directorate</b>	9.3	7.1	7.1	6.3	7.3	8.6	10.0	6.8	7.2	6.8
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	49	49	49	49	16	48	49	49	49	49



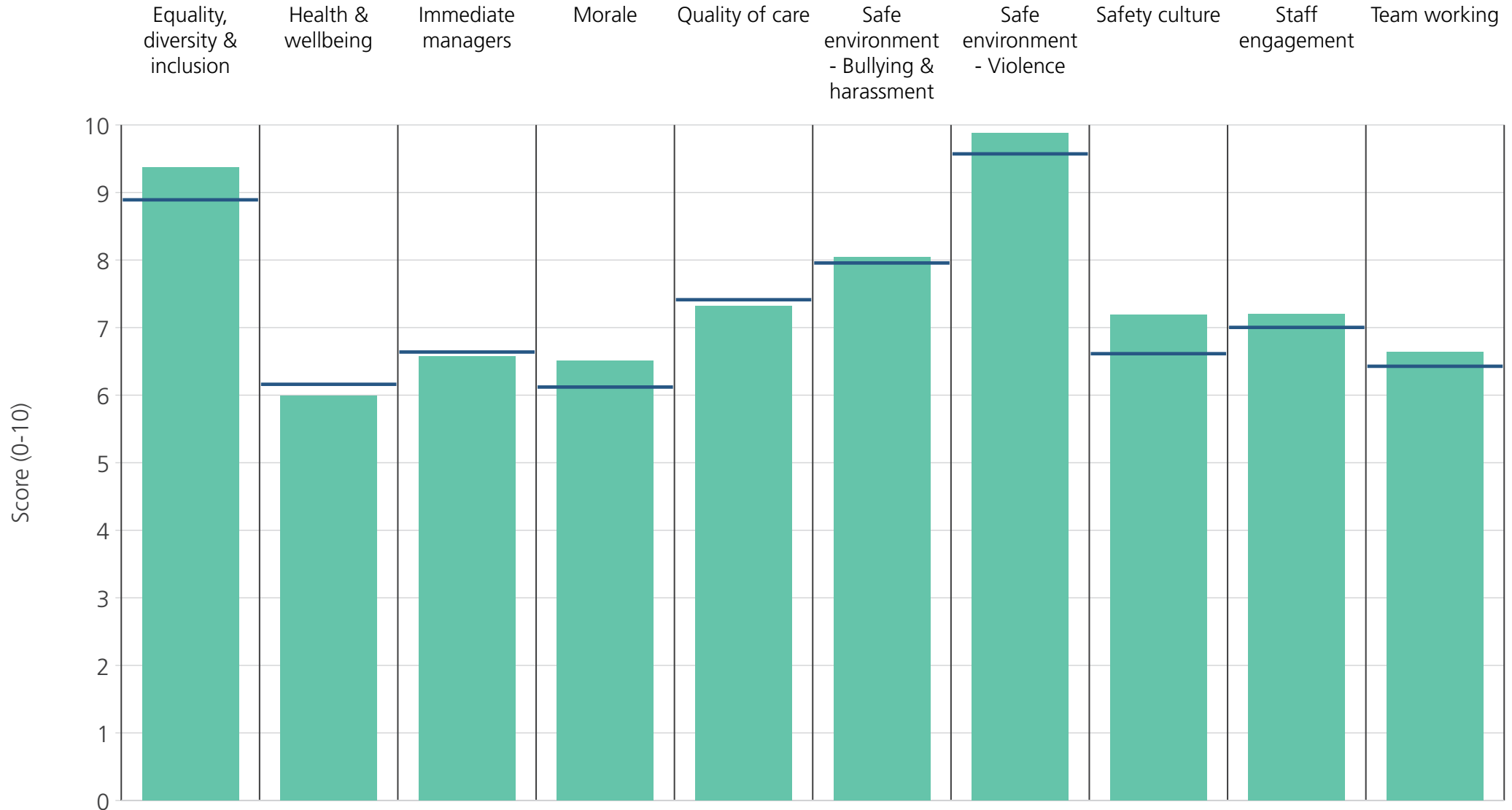
<b>Directorate</b>	8.9	6.4	6.7	6.0	6.2	8.1	9.8	5.8	6.9	6.1
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	40	40	39	40	23	40	40	40	40	40



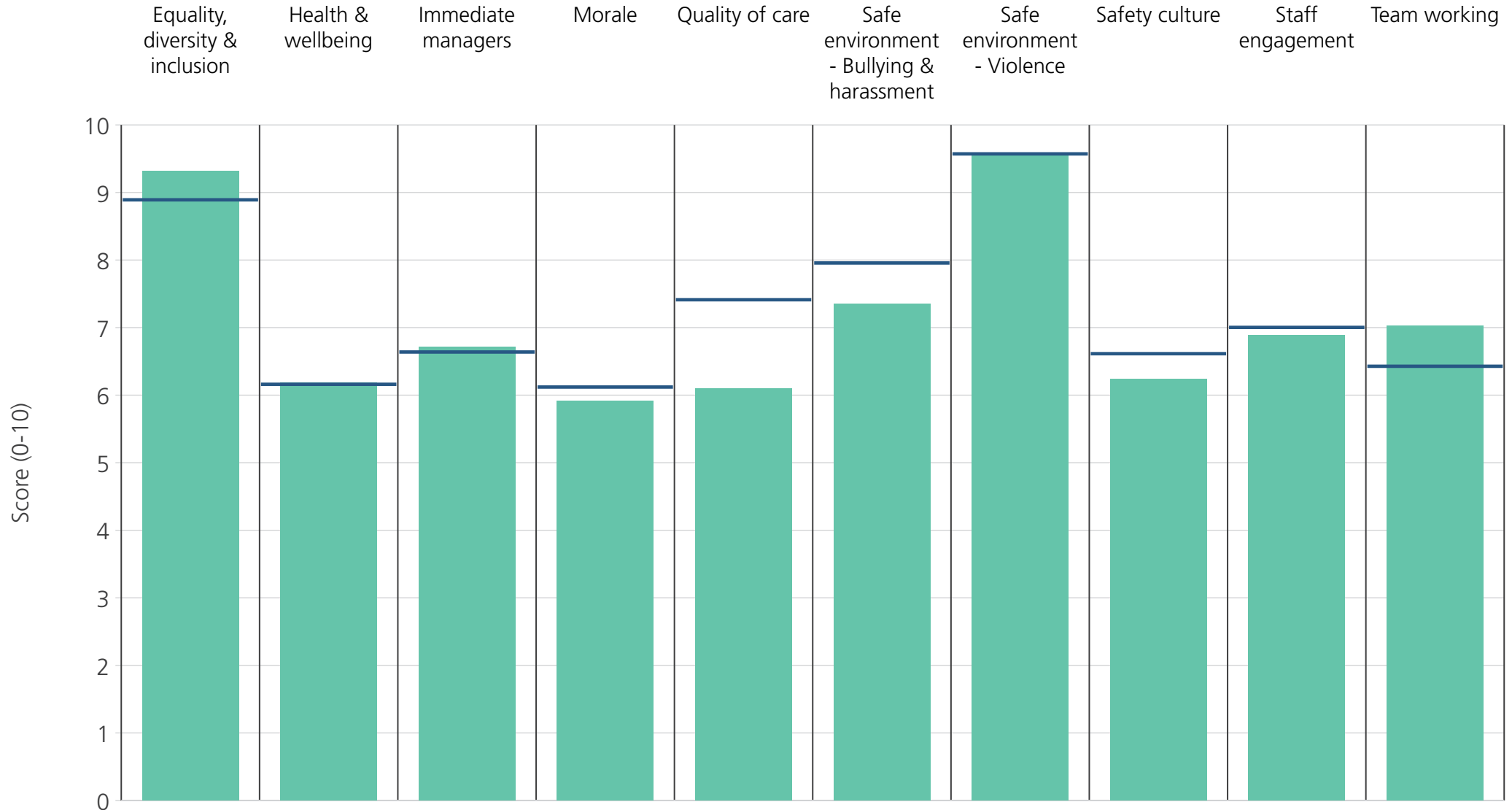
<b>Directorate</b>	8.8	6.8	7.3	6.1	7.6	9.1	9.5	6.7	7.6	6.6
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	20	20	20	20	18	19	20	20	20	20



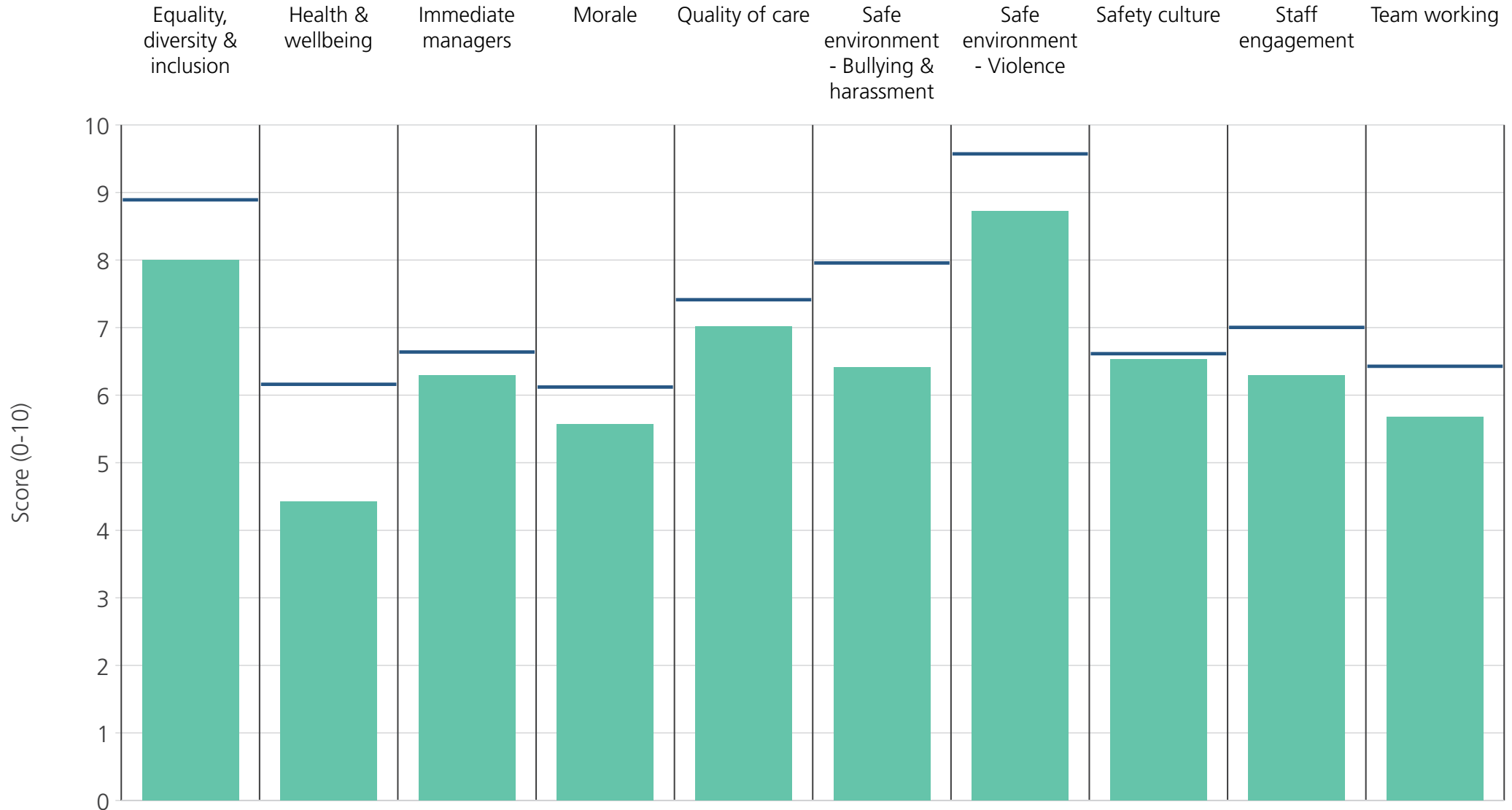
<b>Directorate</b>	8.7	6.5	6.4	5.9	7.8	8.3	9.9	6.5	6.9	6.0
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	43	44	44	44	22	44	44	43	44	43



<b>Directorate</b>	9.4	6.0	6.6	6.5	7.3	8.0	9.9	7.2	7.2	6.6
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	132	132	131	131	125	132	132	132	131	128

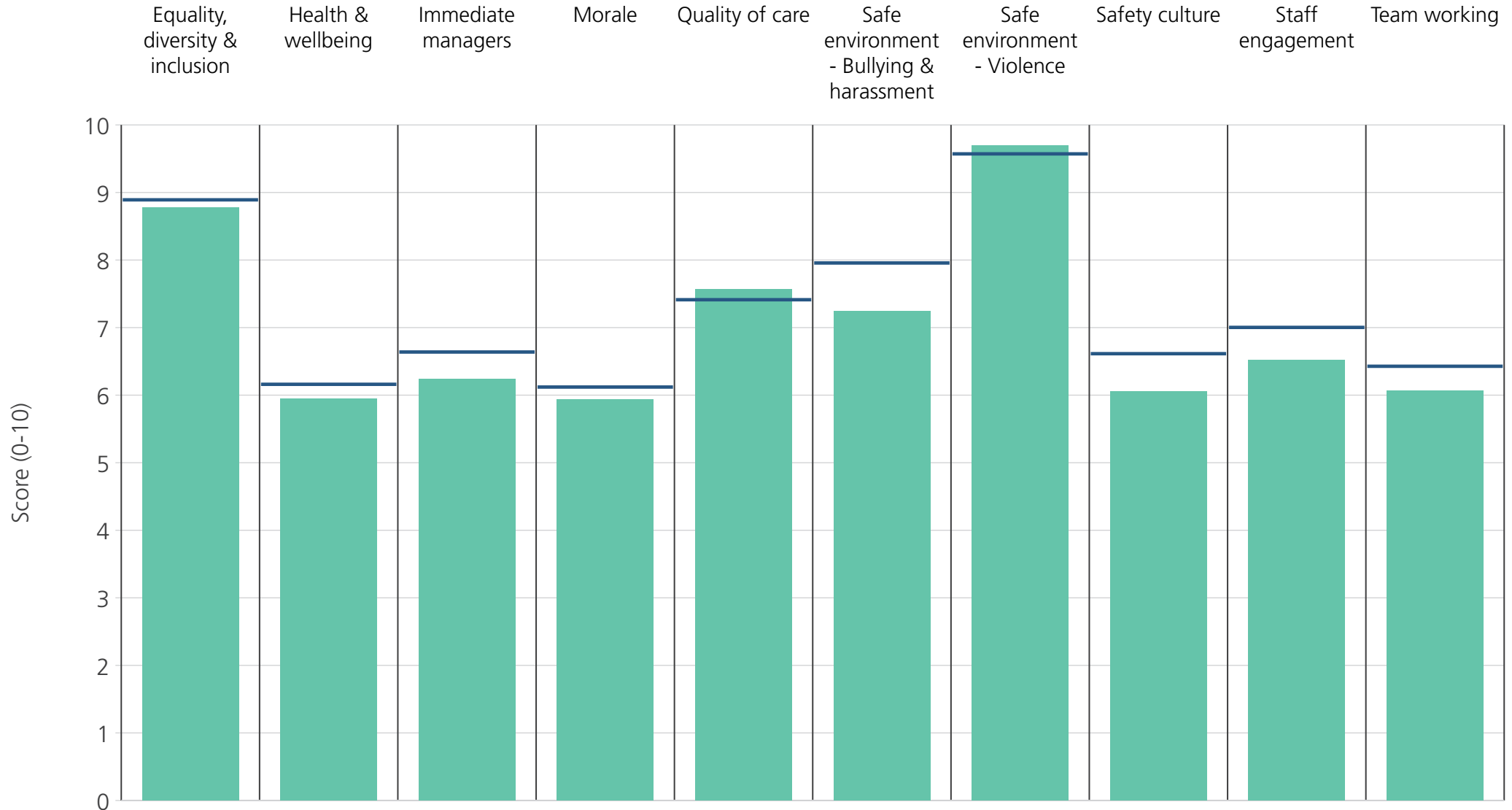


<b>Directorate</b>	9.3	6.2	6.7	5.9	6.1	7.3	9.5	6.2	6.9	7.0
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	22	22	21	21	19	22	22	22	21	21

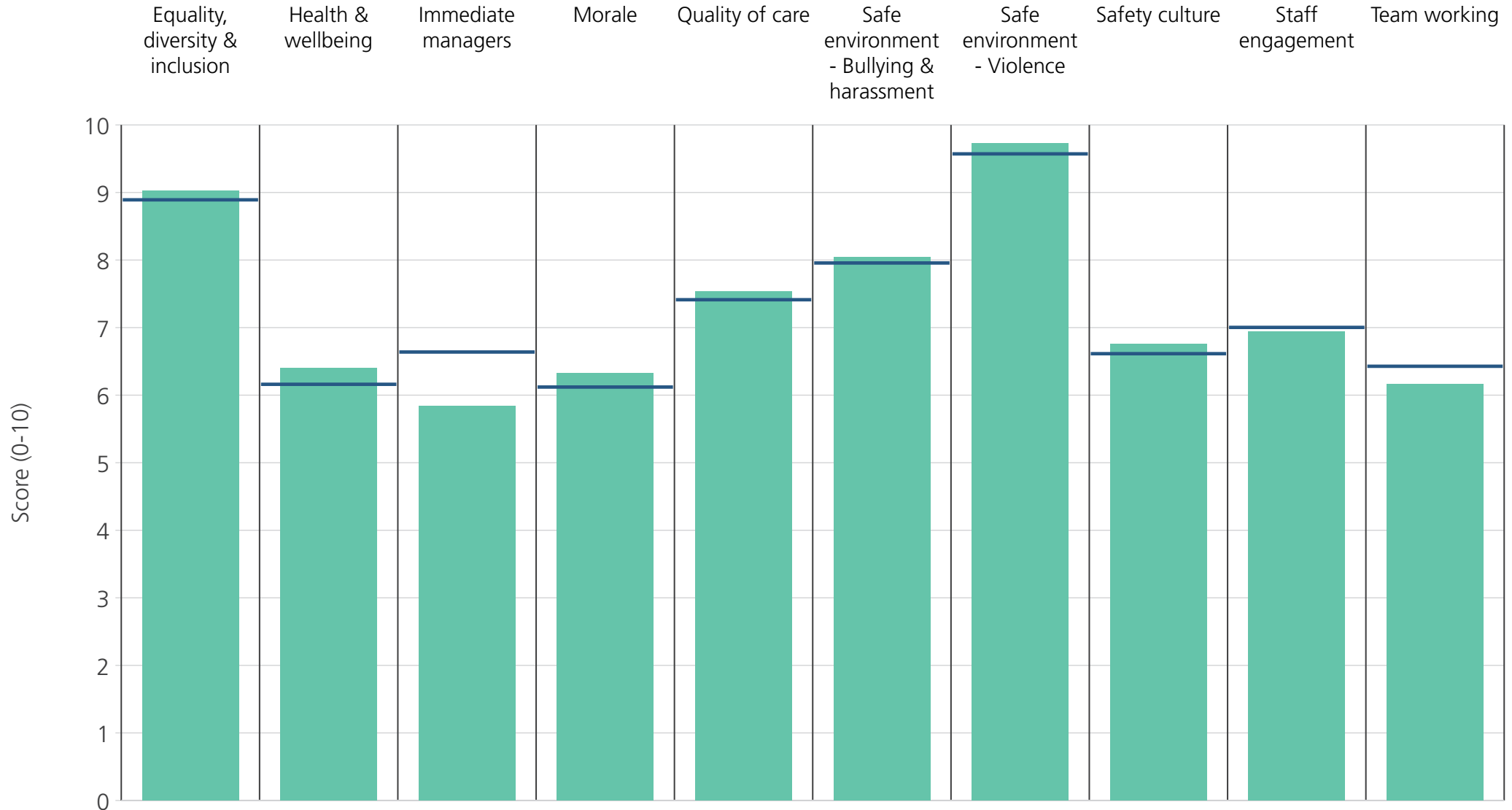


<b>Directorate</b>	8.0	4.4	6.3	5.6	7.0	6.4	8.7	6.5	6.3	5.7
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	25	26	26	26	24	26	26	26	26	26

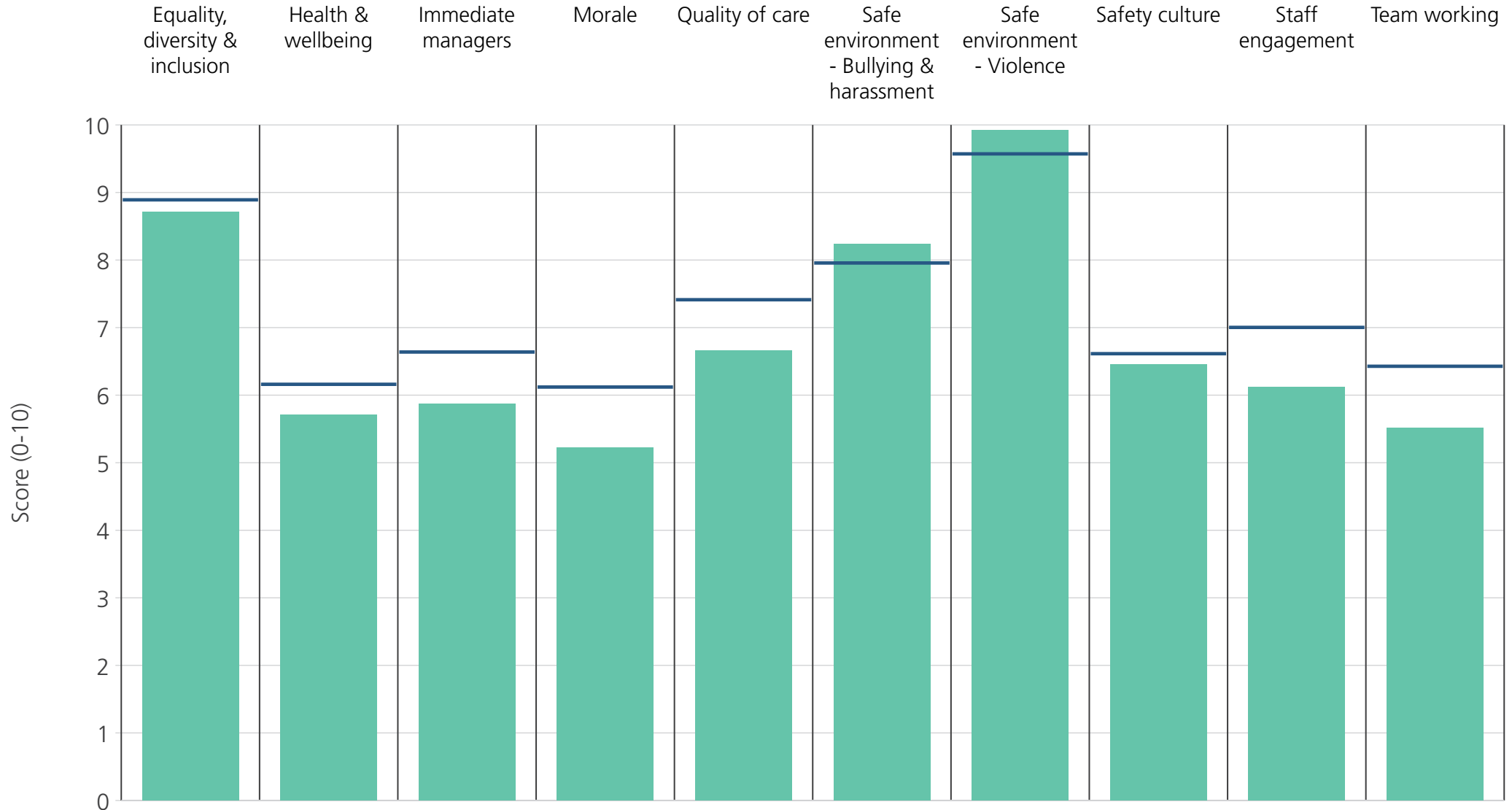




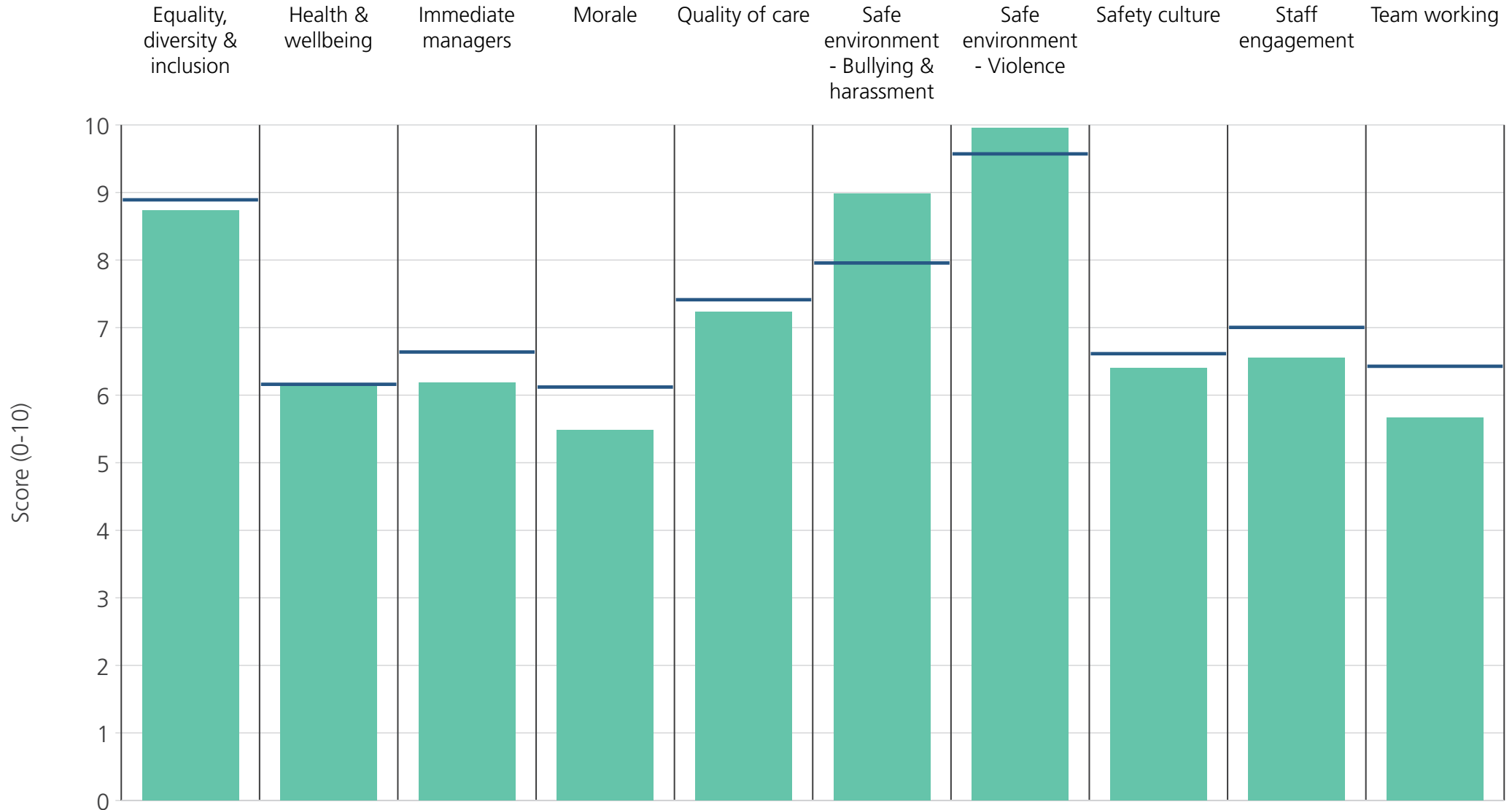
<b>Directorate</b>	8.8	6.0	6.2	5.9	7.6	7.2	9.7	6.1	6.5	6.1
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	54	55	55	55	52	52	54	55	55	55



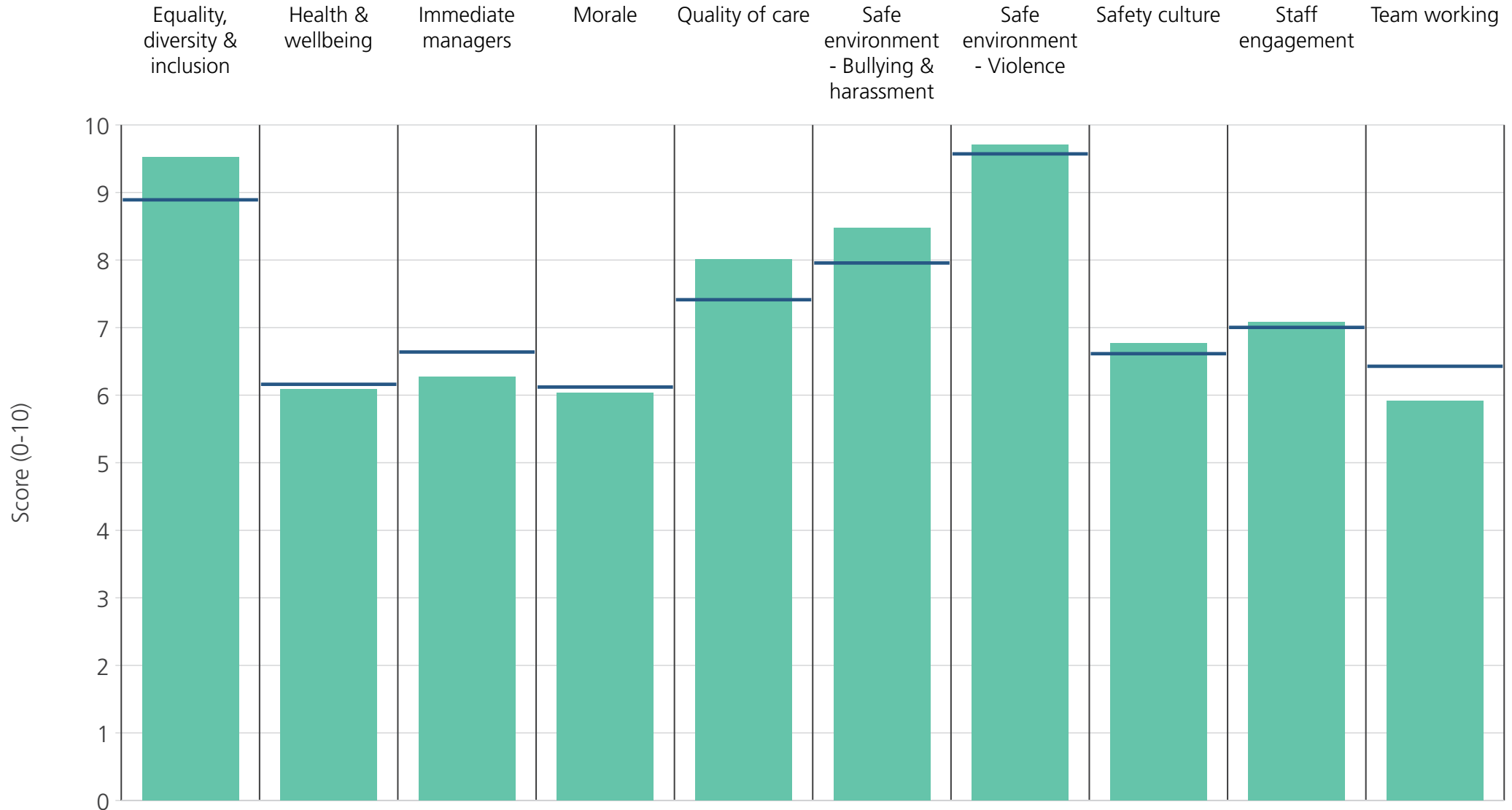
<b>Directorate</b>	9.0	6.4	5.8	6.3	7.5	8.0	9.7	6.8	6.9	6.2
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	60	60	60	60	57	58	60	60	60	60



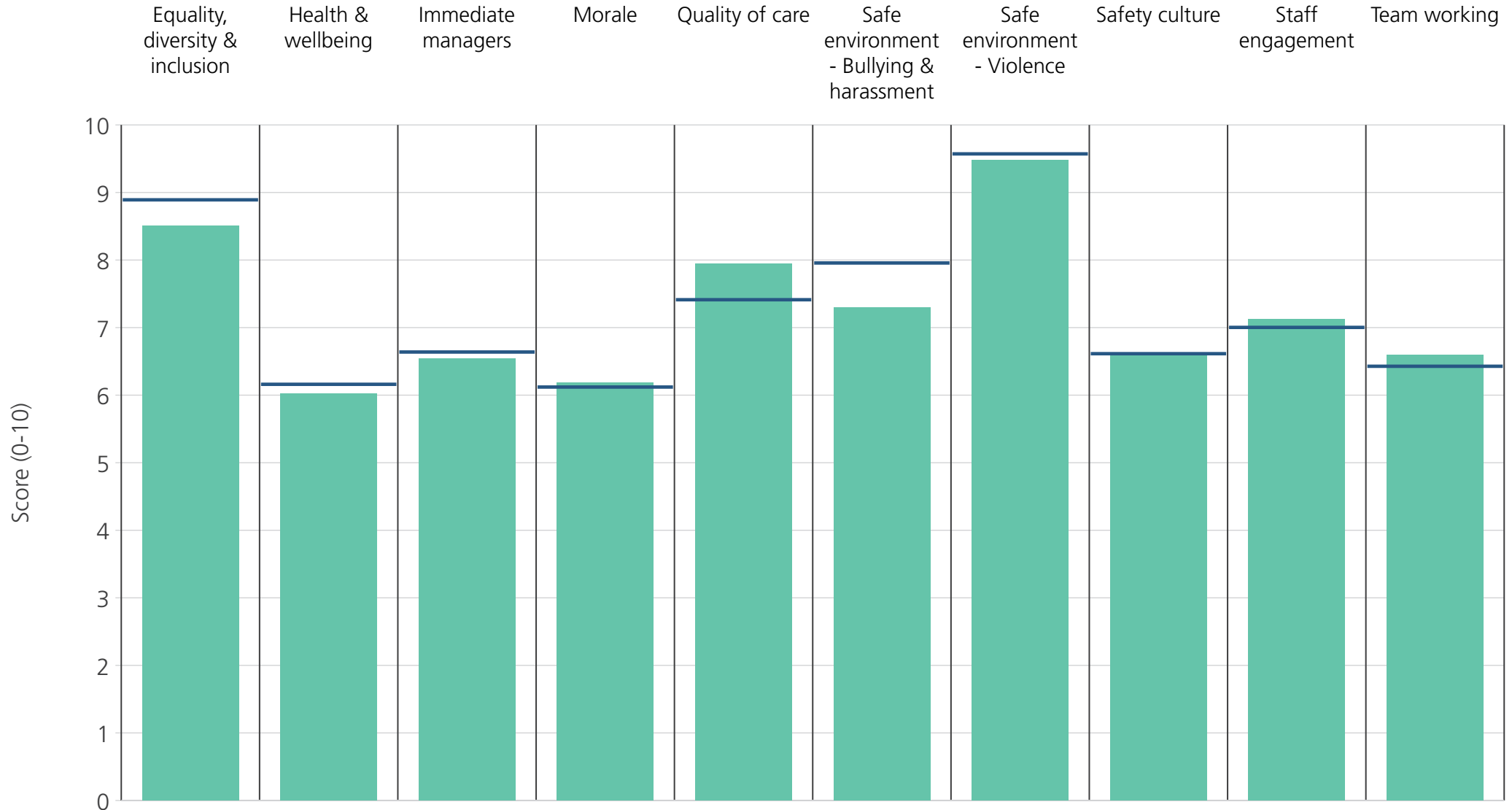
<b>Directorate</b>	8.7	5.7	5.9	5.2	6.7	8.2	9.9	6.5	6.1	5.5
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	89	89	89	89	84	90	89	89	89	89



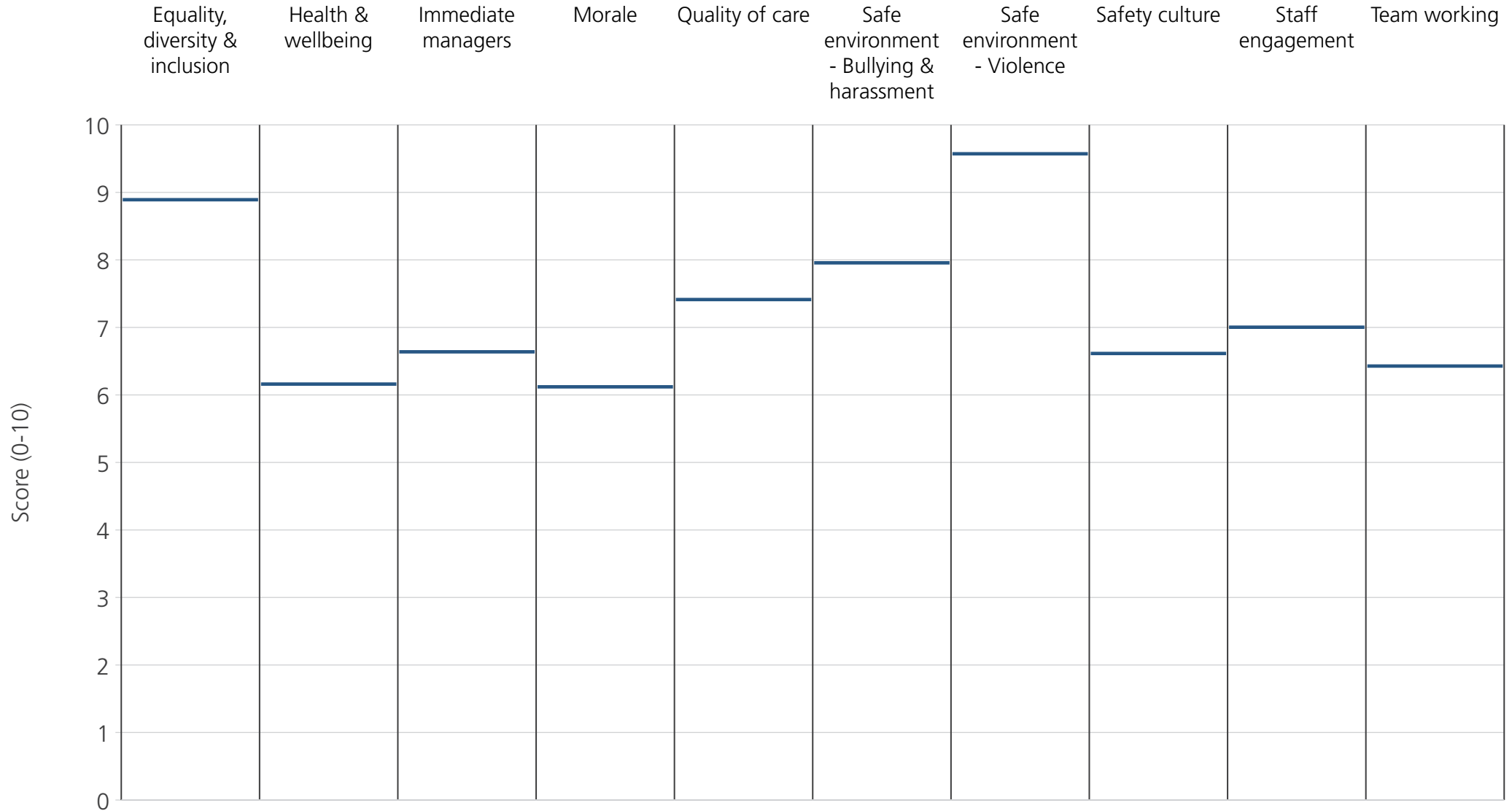
<b>Directorate</b>	8.7	6.2	6.2	5.5	7.2	9.0	10.0	6.4	6.5	5.7
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	75	76	77	77	75	77	76	77	77	75



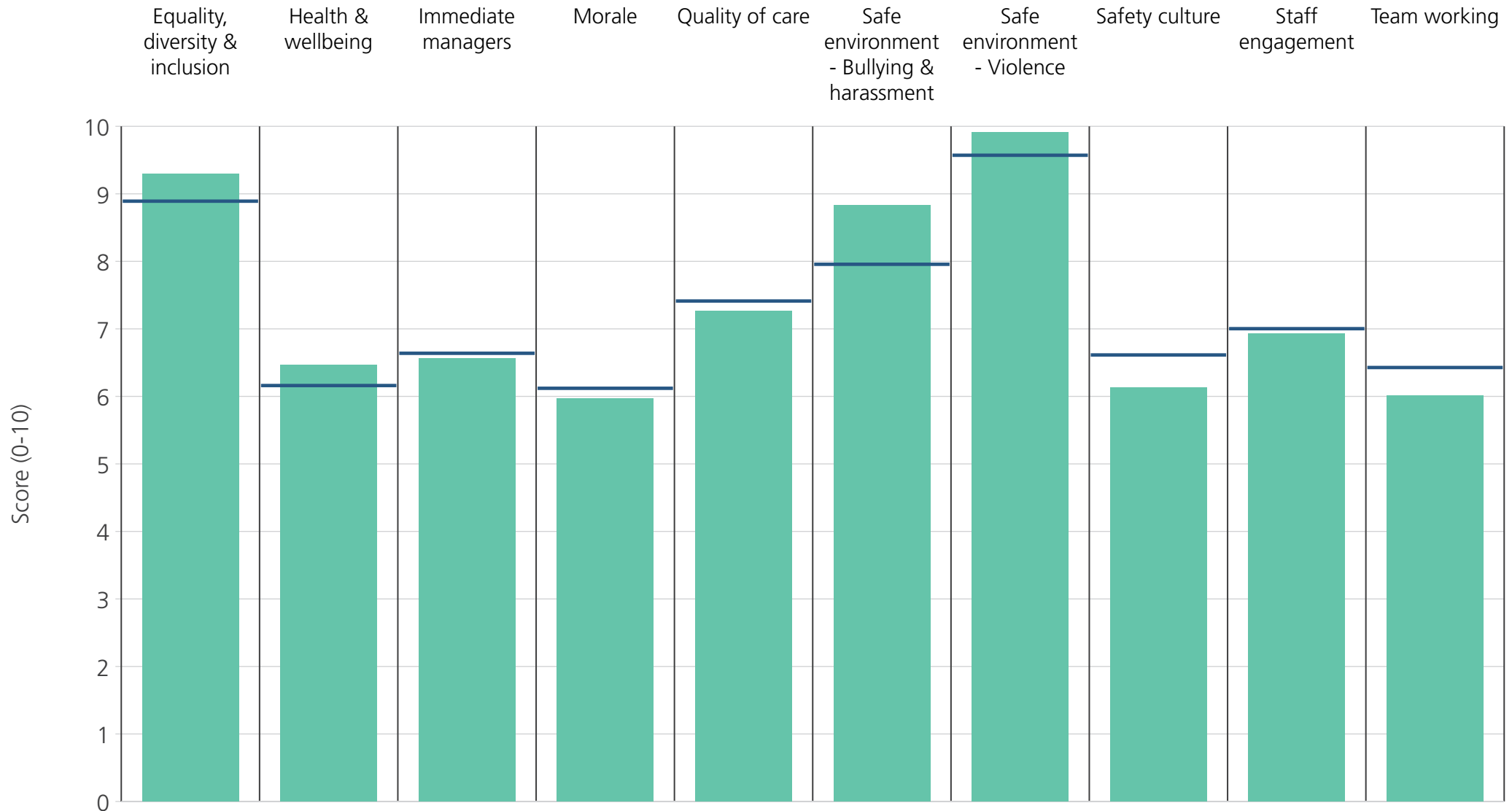
<b>Directorate</b>	9.5	6.1	6.3	6.0	8.0	8.5	9.7	6.8	7.1	5.9
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	45	46	47	45	46	46	46	46	47	45



<b>Directorate</b>	8.5	6.0	6.5	6.2	7.9	7.3	9.5	6.6	7.1	6.6
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	80	80	80	80	80	80	80	78	80	79

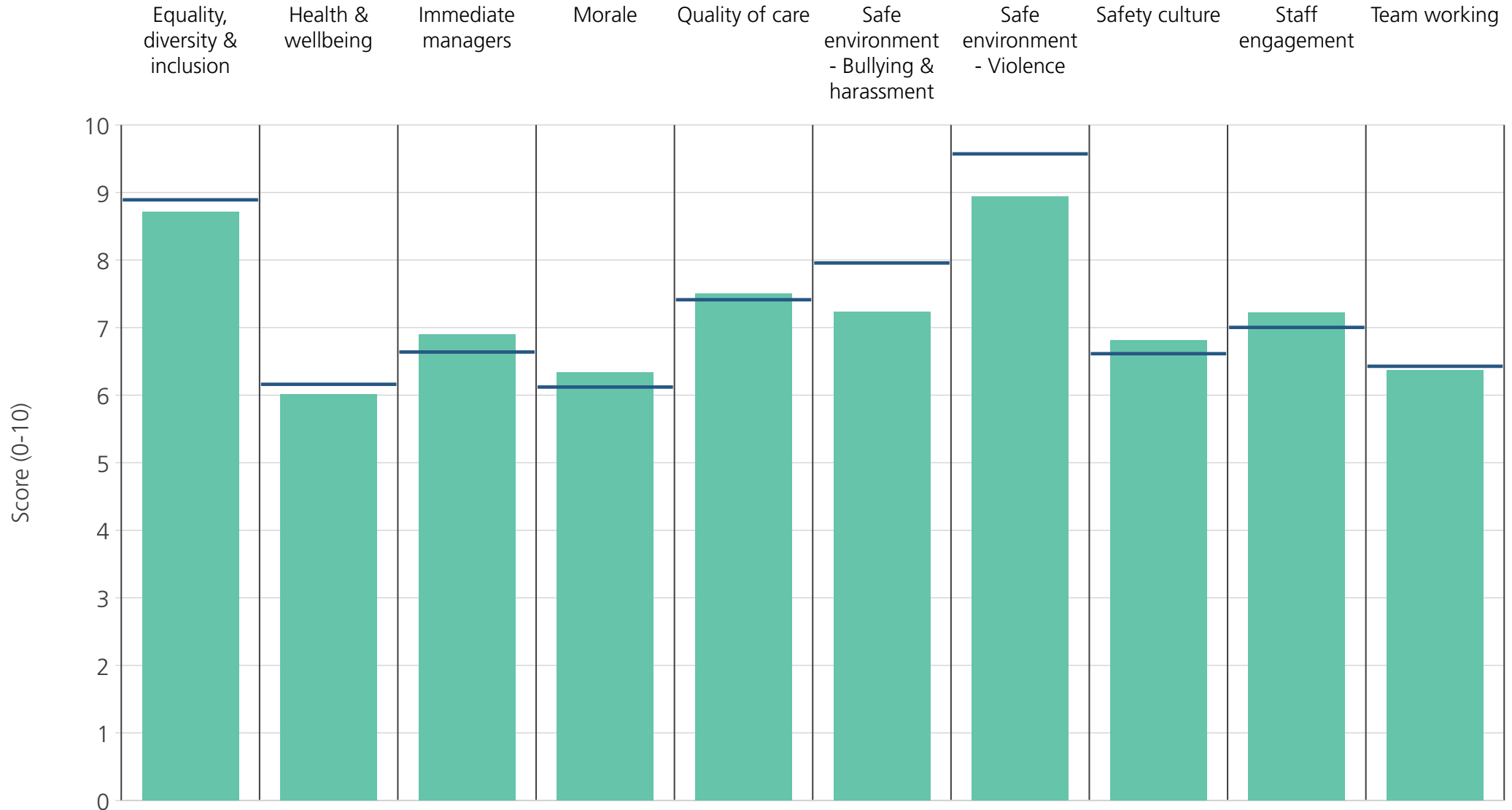


<b>Directorate</b>										
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	6	6	6	6	6	6	6	6	6	6

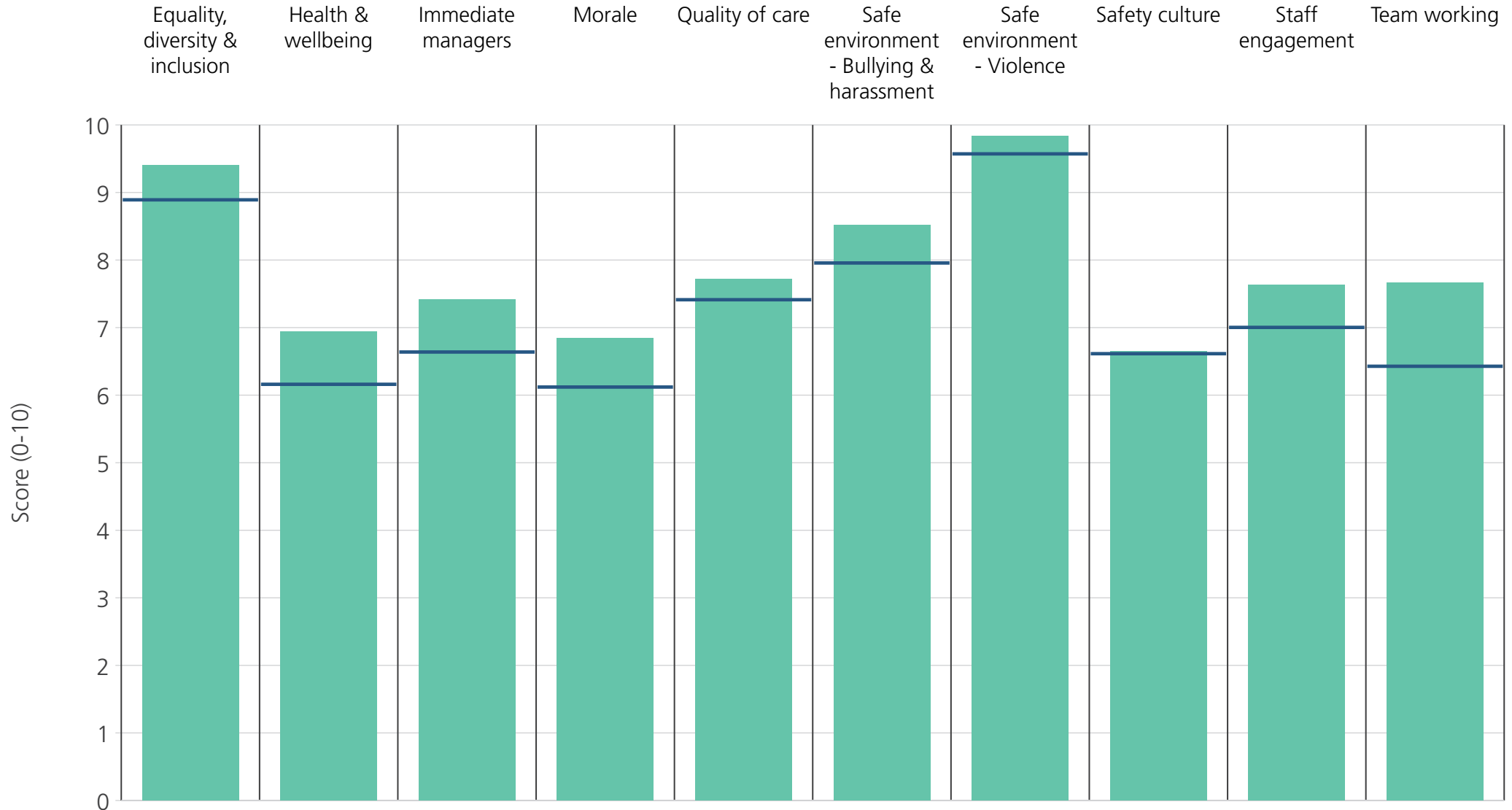


<b>Directorate</b>	9.3	6.5	6.6	6.0	7.3	8.8	9.9	6.1	6.9	6.0
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	71	71	71	69	39	71	71	70	72	72

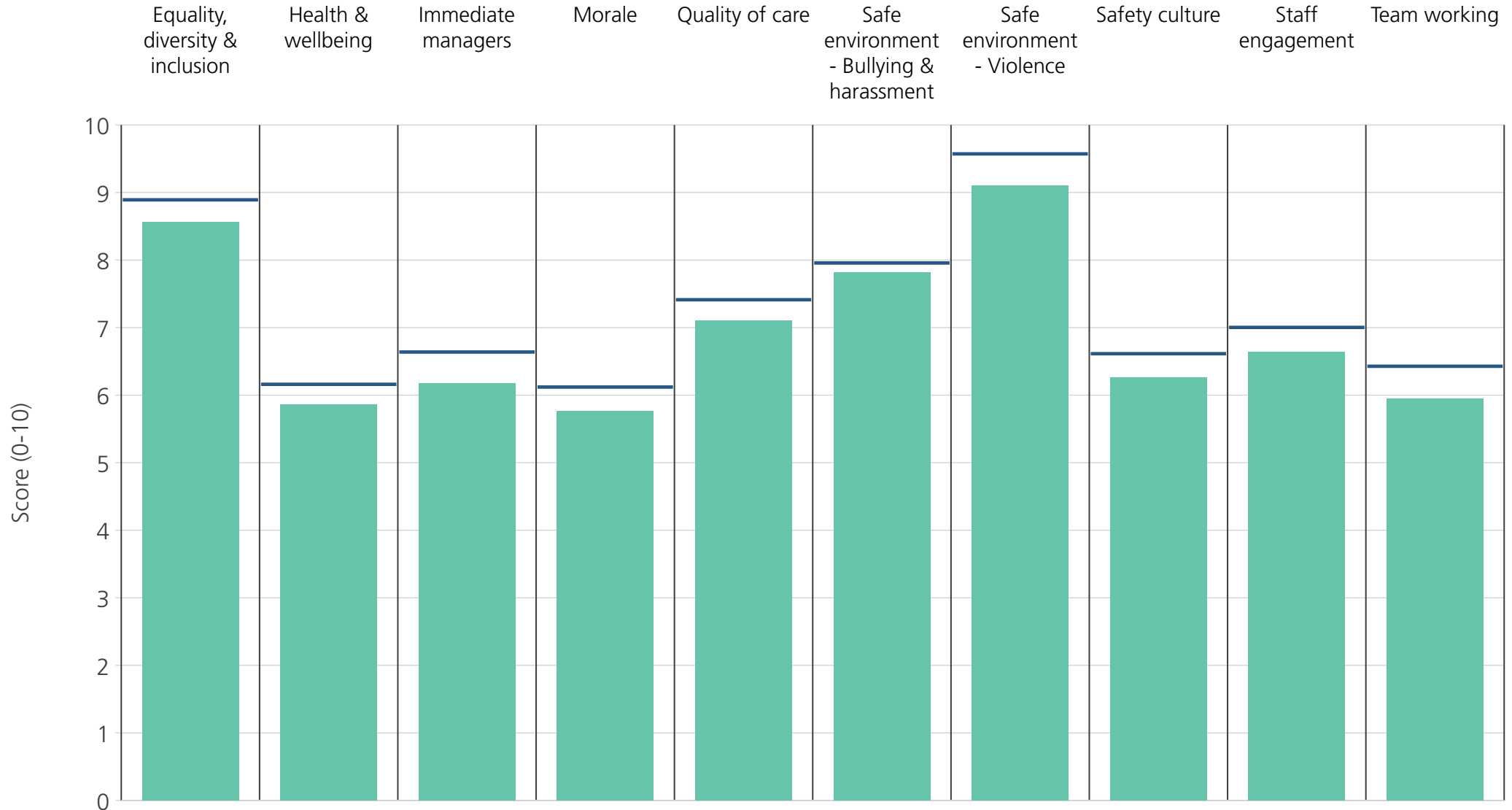




<b>Directorate</b>	8.7	6.0	6.9	6.3	7.5	7.2	8.9	6.8	7.2	6.4
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	44	44	44	44	43	44	44	44	44	43



<b>Directorate</b>	9.4	6.9	7.4	6.8	7.7	8.5	9.8	6.6	7.6	7.7
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	100	100	100	100	97	99	99	100	100	100



<b>Directorate</b>	8.6	5.9	6.2	5.8	7.1	7.8	9.1	6.3	6.6	5.9
<b>Your org</b>	8.9	6.2	6.6	6.1	7.4	8.0	9.6	6.6	7.0	6.4
<b>Responses</b>	26	26	26	26	25	26	26	26	26	25