

Norfolk and Norwich University Hospitals NHS Foundation Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for Norfolk and Norwich University Hospitals NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

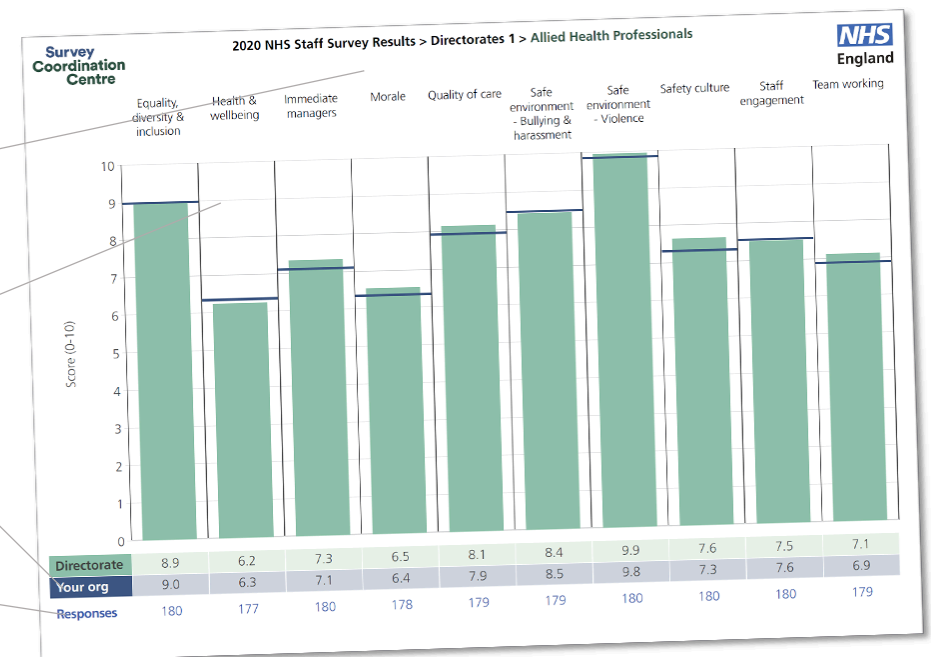
The directorate breakdowns used in this report were provided and defined by Norfolk and Norwich University Hospitals NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

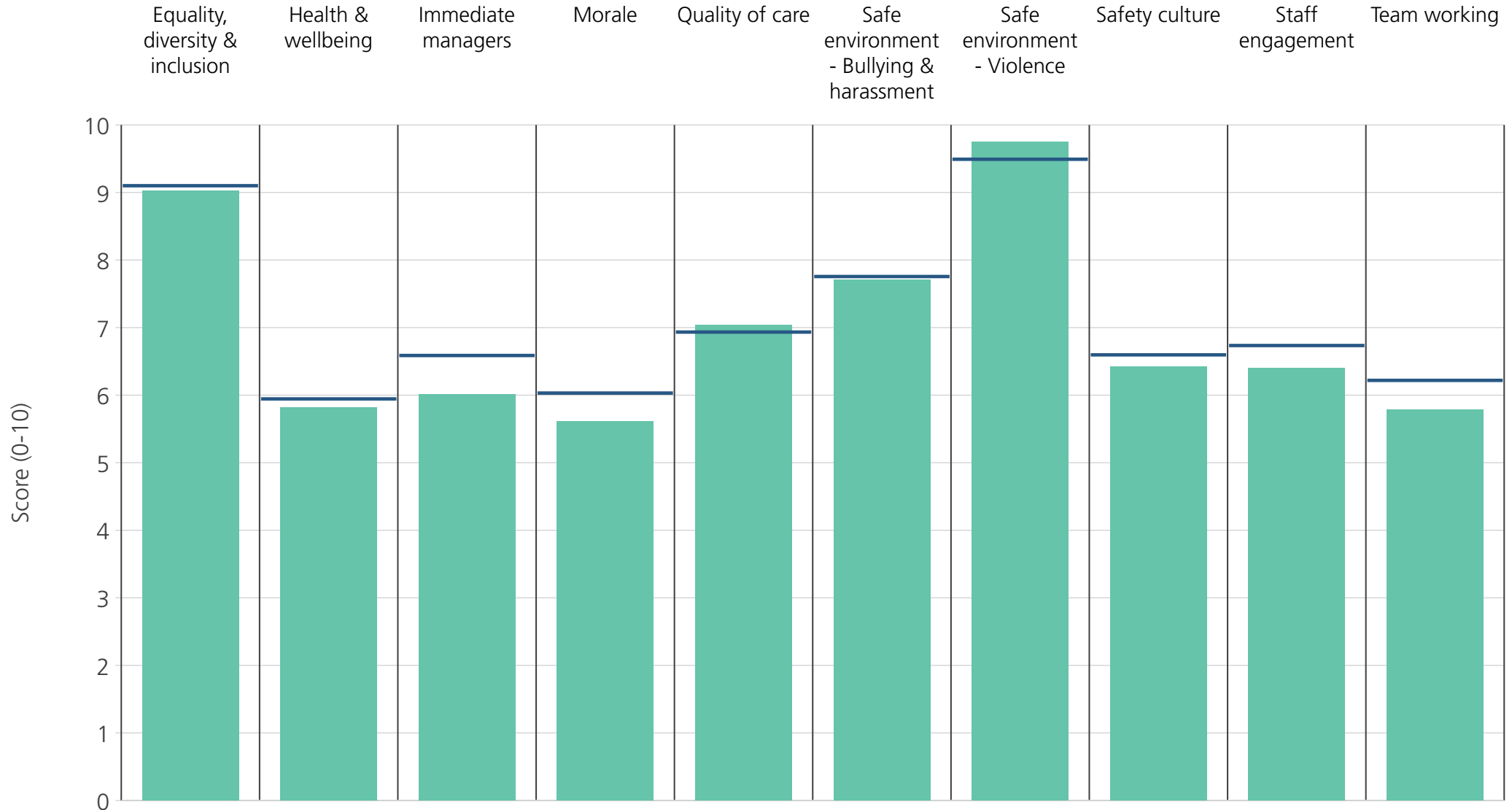
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



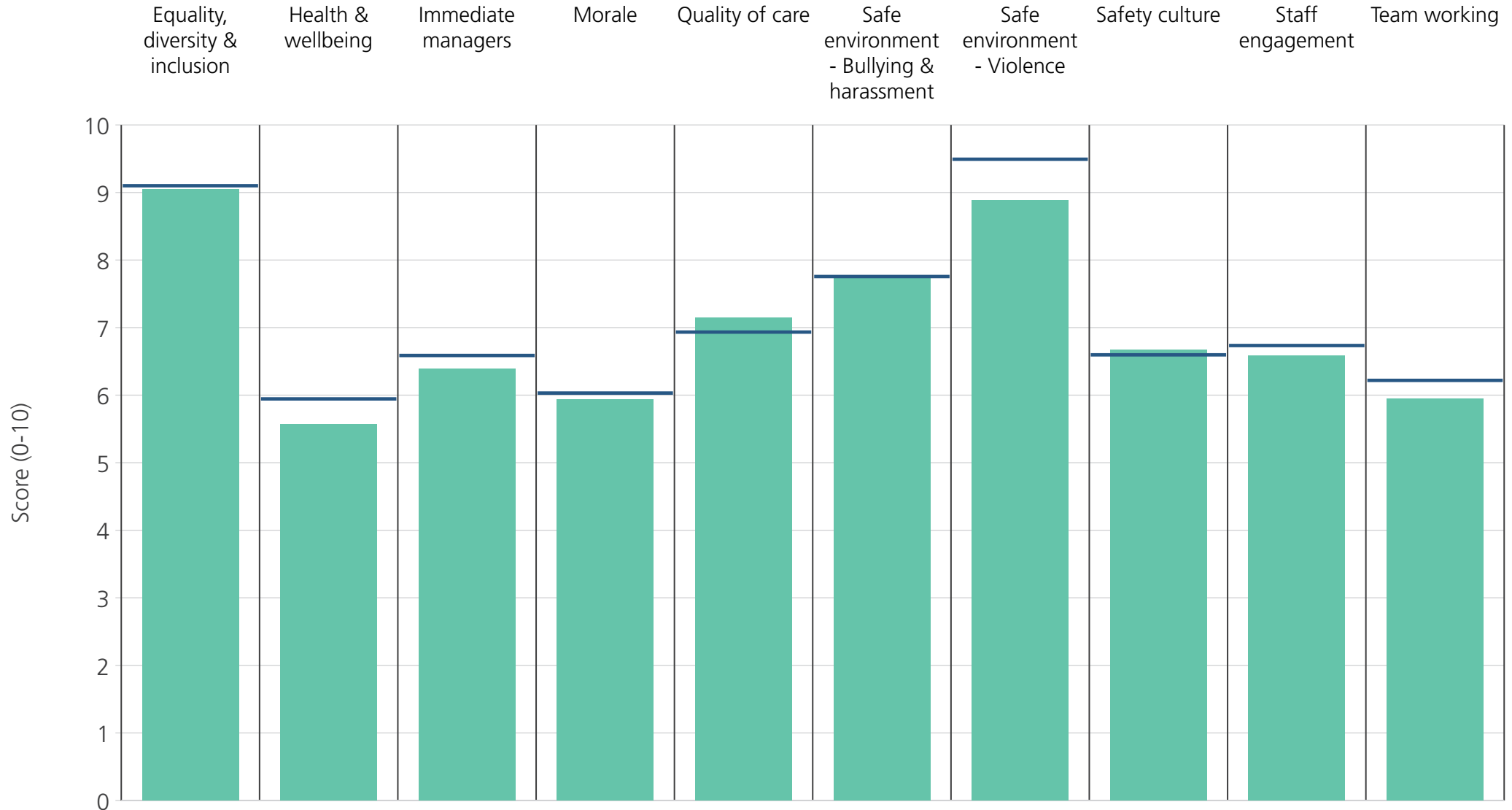
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

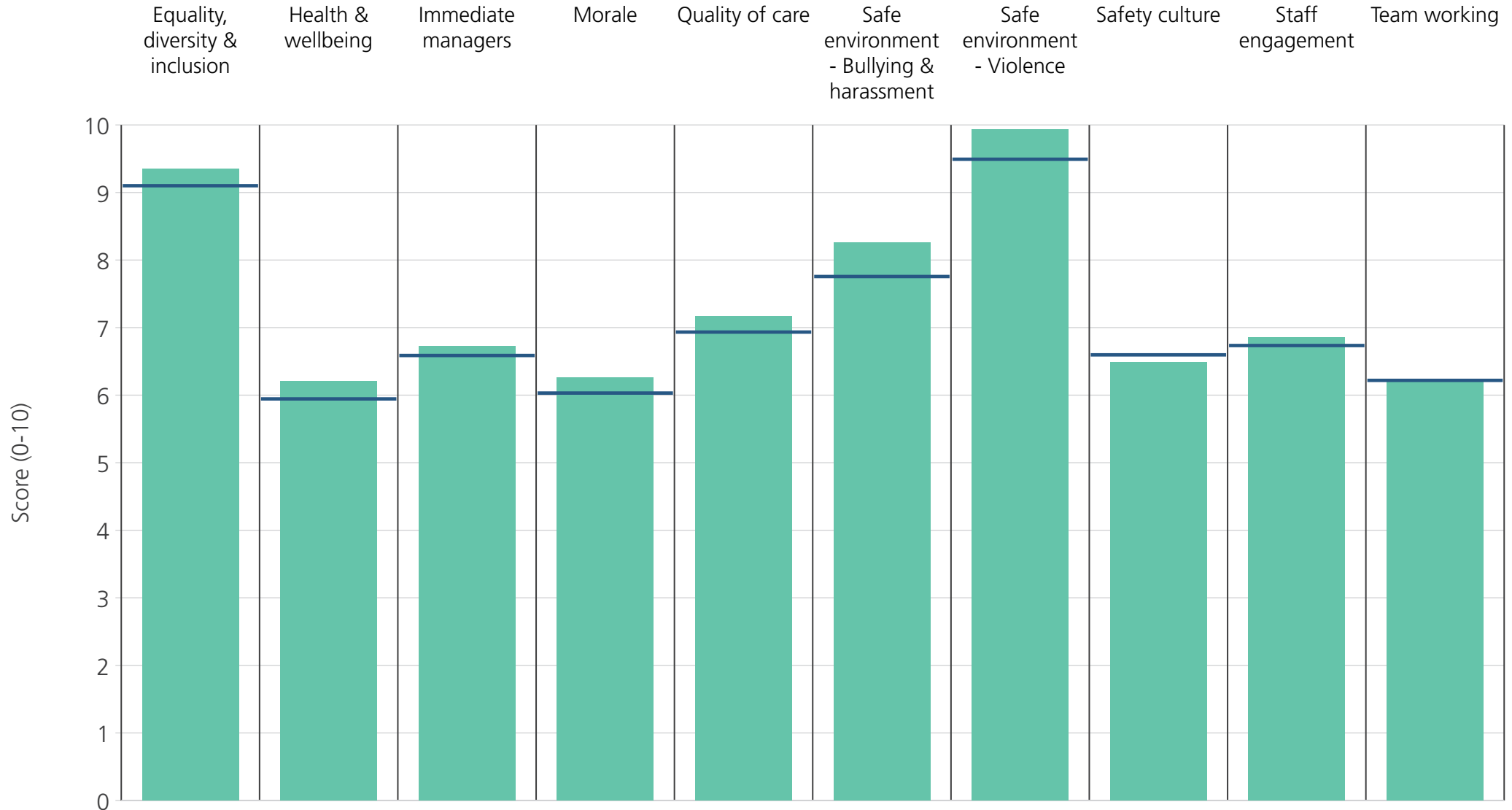
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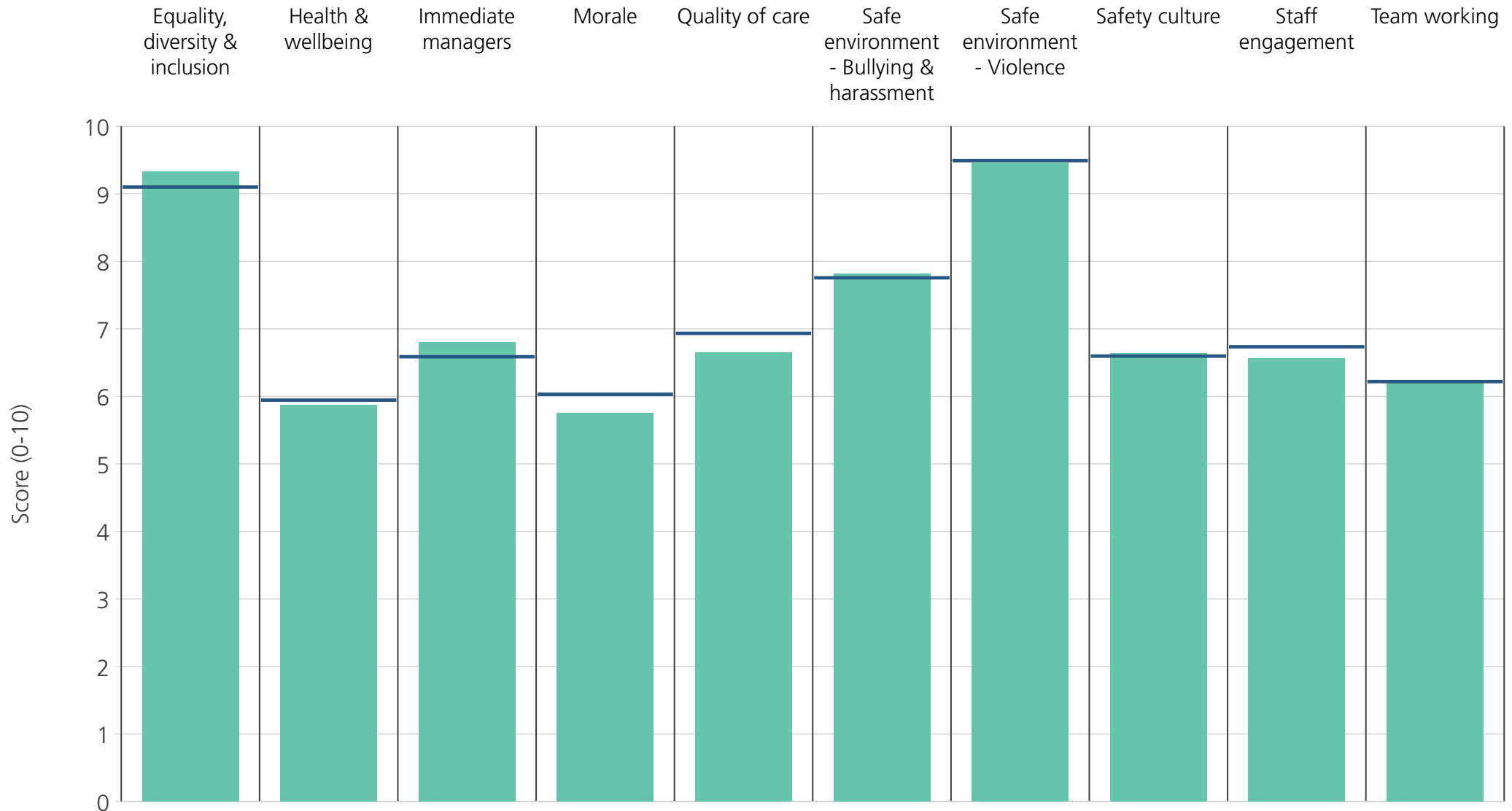
Directorate	9.0	5.8	6.0	5.6	7.0	7.7	9.7	6.4	6.4	5.8
Your org	9.1	5.9	6.6	6.0	6.9	7.8	9.5	6.6	6.7	6.2
Responses	227	227	227	227	220	225	226	226	227	223



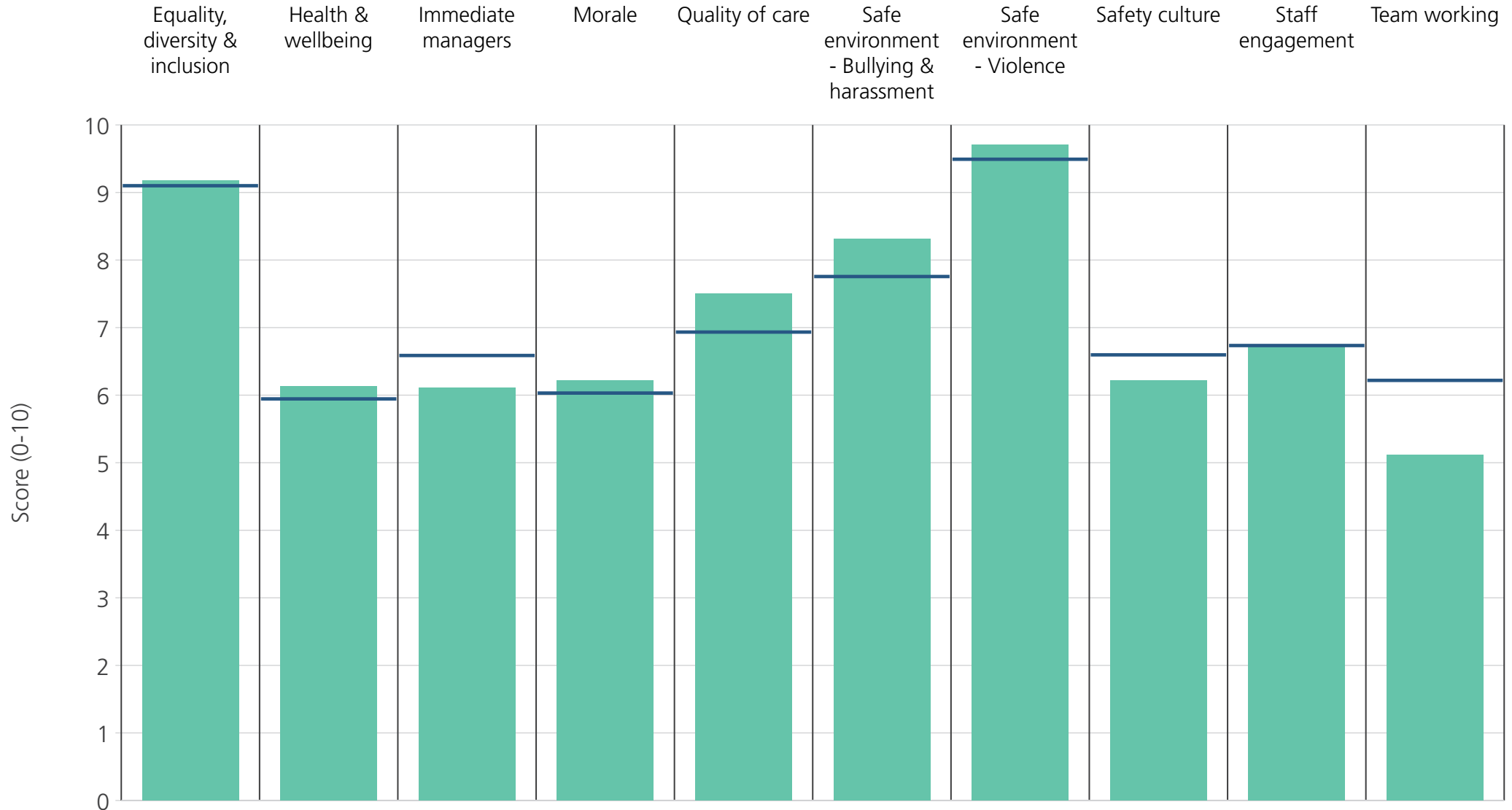
Directorate	9.0	5.6	6.4	5.9	7.1	7.7	8.9	6.7	6.6	5.9
Your org	9.1	5.9	6.6	6.0	6.9	7.8	9.5	6.6	6.7	6.2
Responses	614	617	616	613	590	609	616	617	617	608



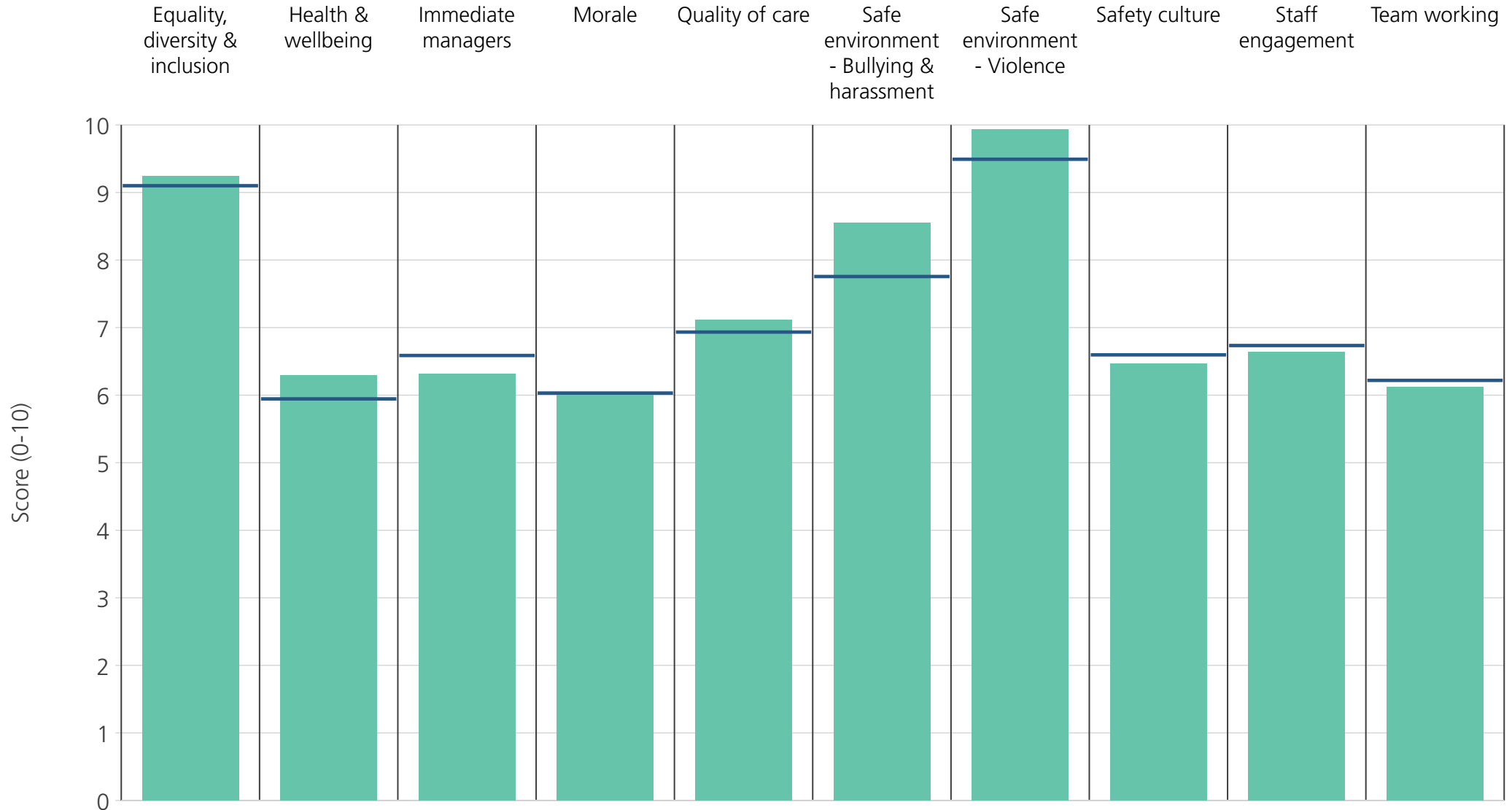
Directorate	9.3	6.2	6.7	6.3	7.2	8.3	9.9	6.5	6.9	6.2
Your org	9.1	5.9	6.6	6.0	6.9	7.8	9.5	6.6	6.7	6.2
Responses	1257	1261	1264	1261	798	1252	1260	1257	1265	1247



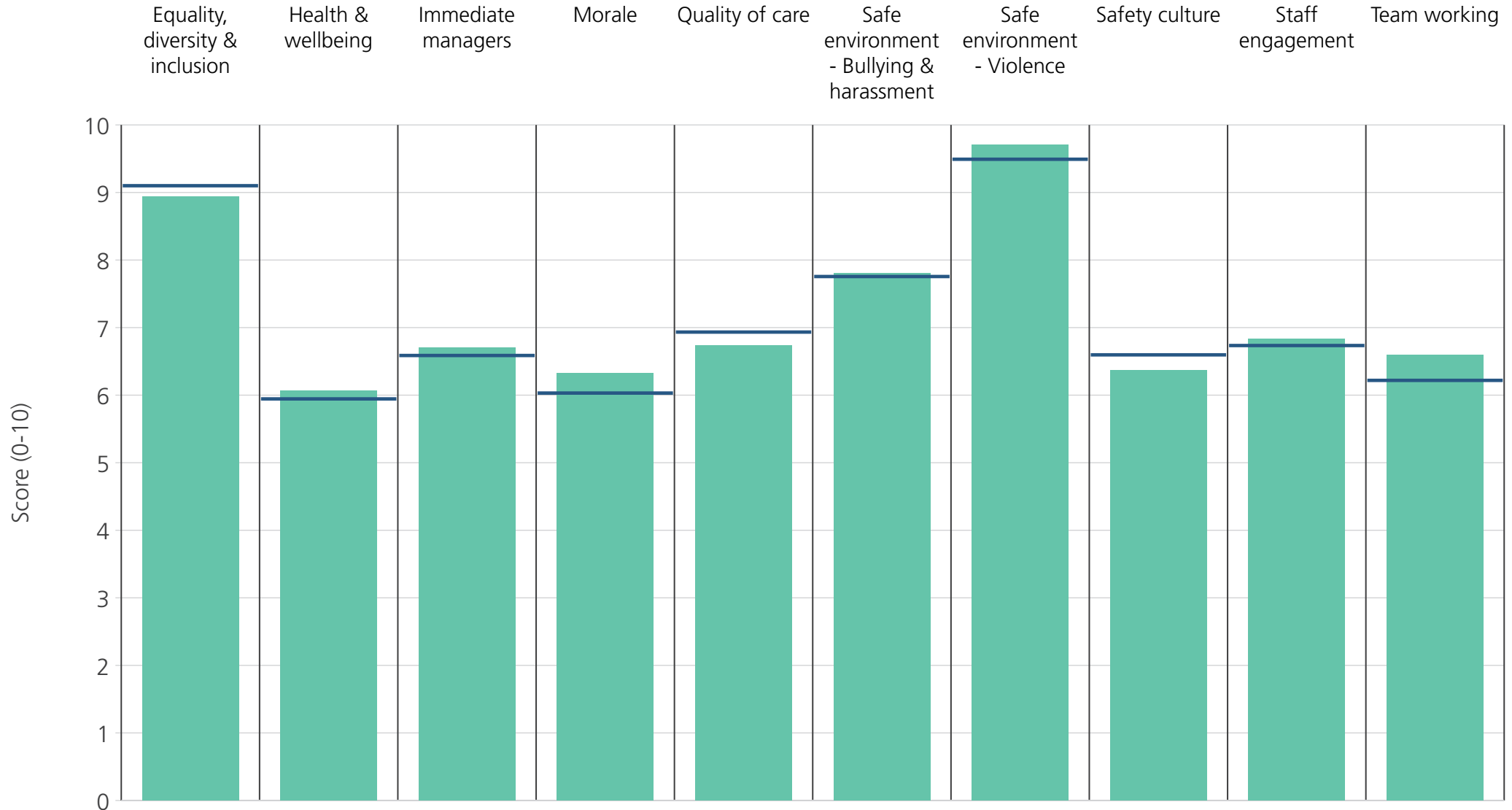
Directorate	9.3	5.9	6.8	5.7	6.6	7.8	9.5	6.6	6.6	6.2
Your org	9.1	5.9	6.6	6.0	6.9	7.8	9.5	6.6	6.7	6.2
Responses	323	324	324	322	323	324	322	323	324	322



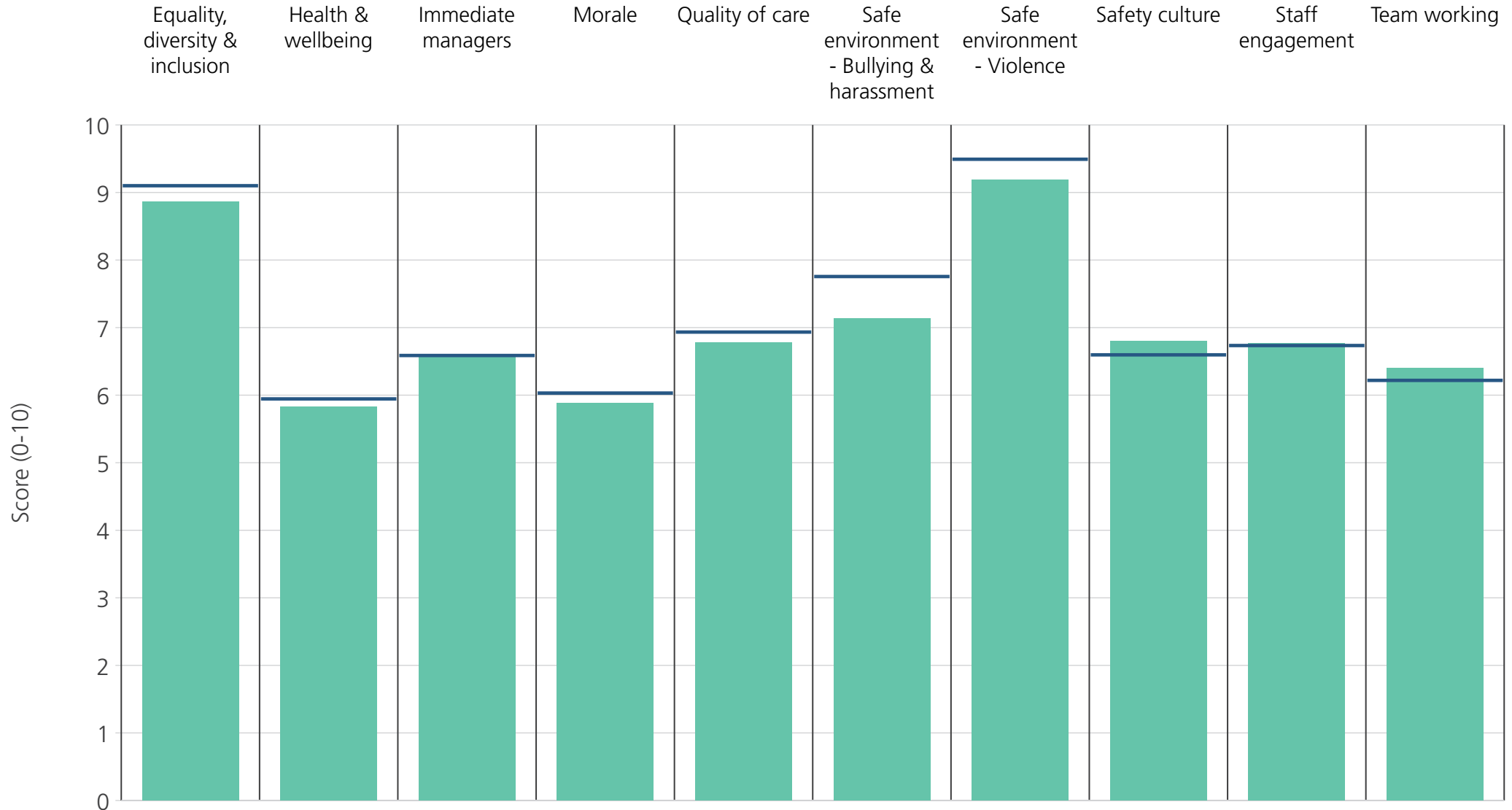
Directorate	9.2	6.1	6.1	6.2	7.5	8.3	9.7	6.2	6.7	5.1
Your org	9.1	5.9	6.6	6.0	6.9	7.8	9.5	6.6	6.7	6.2
Responses	79	79	79	79	52	79	79	79	79	76



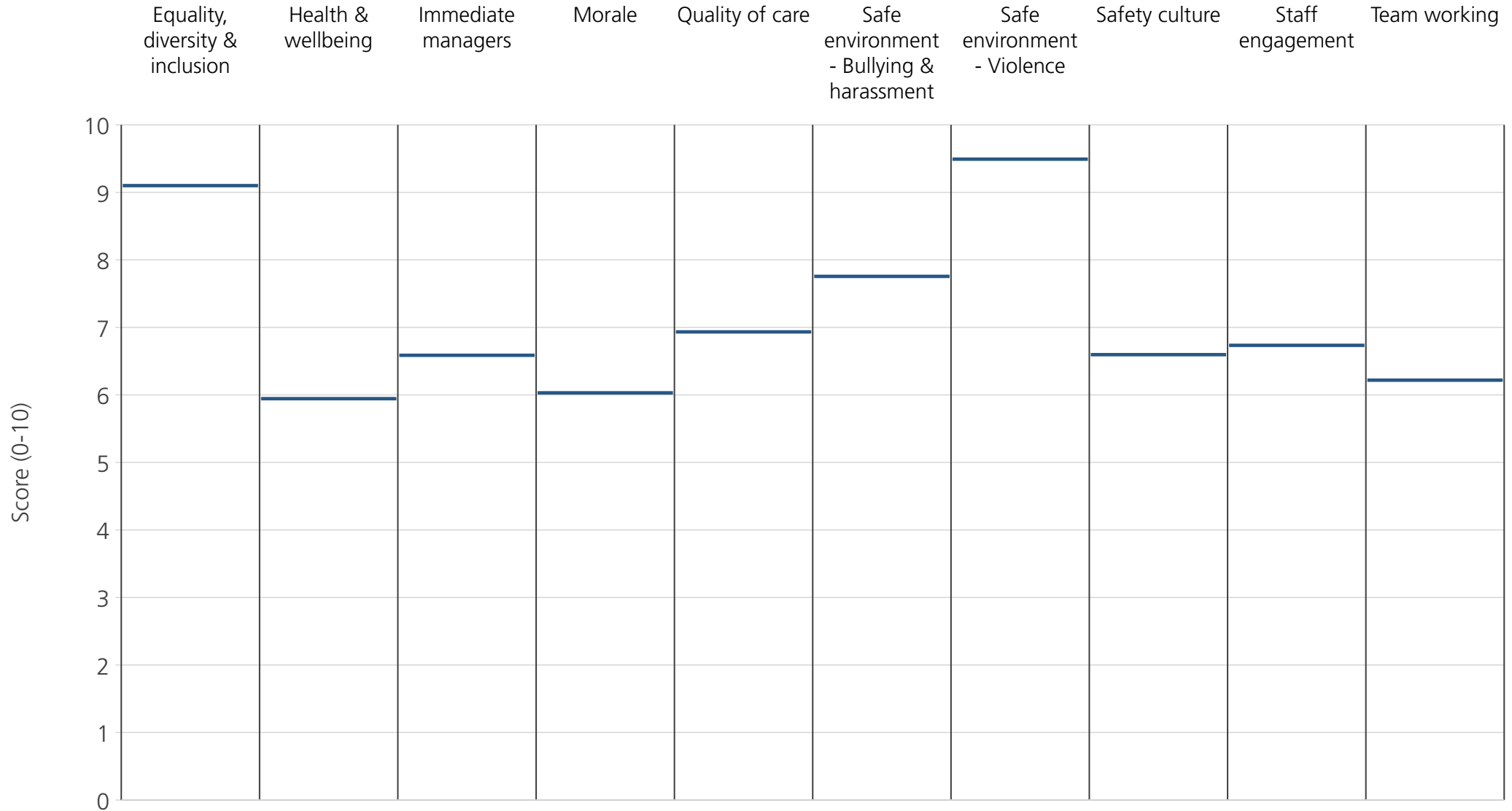
Directorate	9.2	6.3	6.3	6.0	7.1	8.6	9.9	6.5	6.6	6.1
Your org	9.1	5.9	6.6	6.0	6.9	7.8	9.5	6.6	6.7	6.2
Responses	105	105	106	105	103	106	106	106	106	106



Directorate	8.9	6.1	6.7	6.3	6.7	7.8	9.7	6.4	6.8	6.6
Your org	9.1	5.9	6.6	6.0	6.9	7.8	9.5	6.6	6.7	6.2
Responses	425	428	428	428	427	427	429	428	428	421



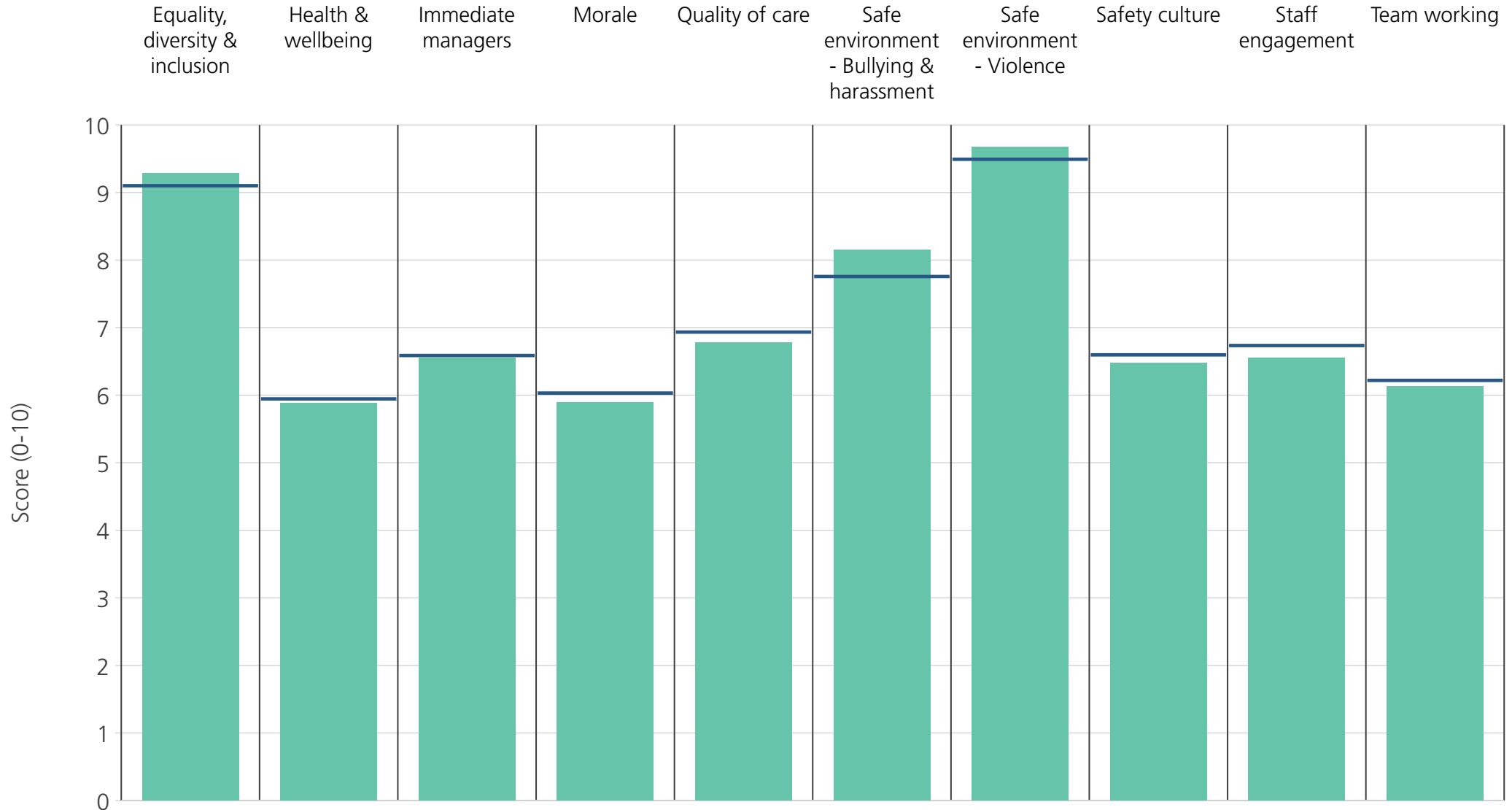
Directorate	8.9	5.8	6.6	5.9	6.8	7.1	9.2	6.8	6.8	6.4
Your org	9.1	5.9	6.6	6.0	6.9	7.8	9.5	6.6	6.7	6.2
Responses	1248	1256	1257	1251	1249	1251	1255	1256	1258	1235



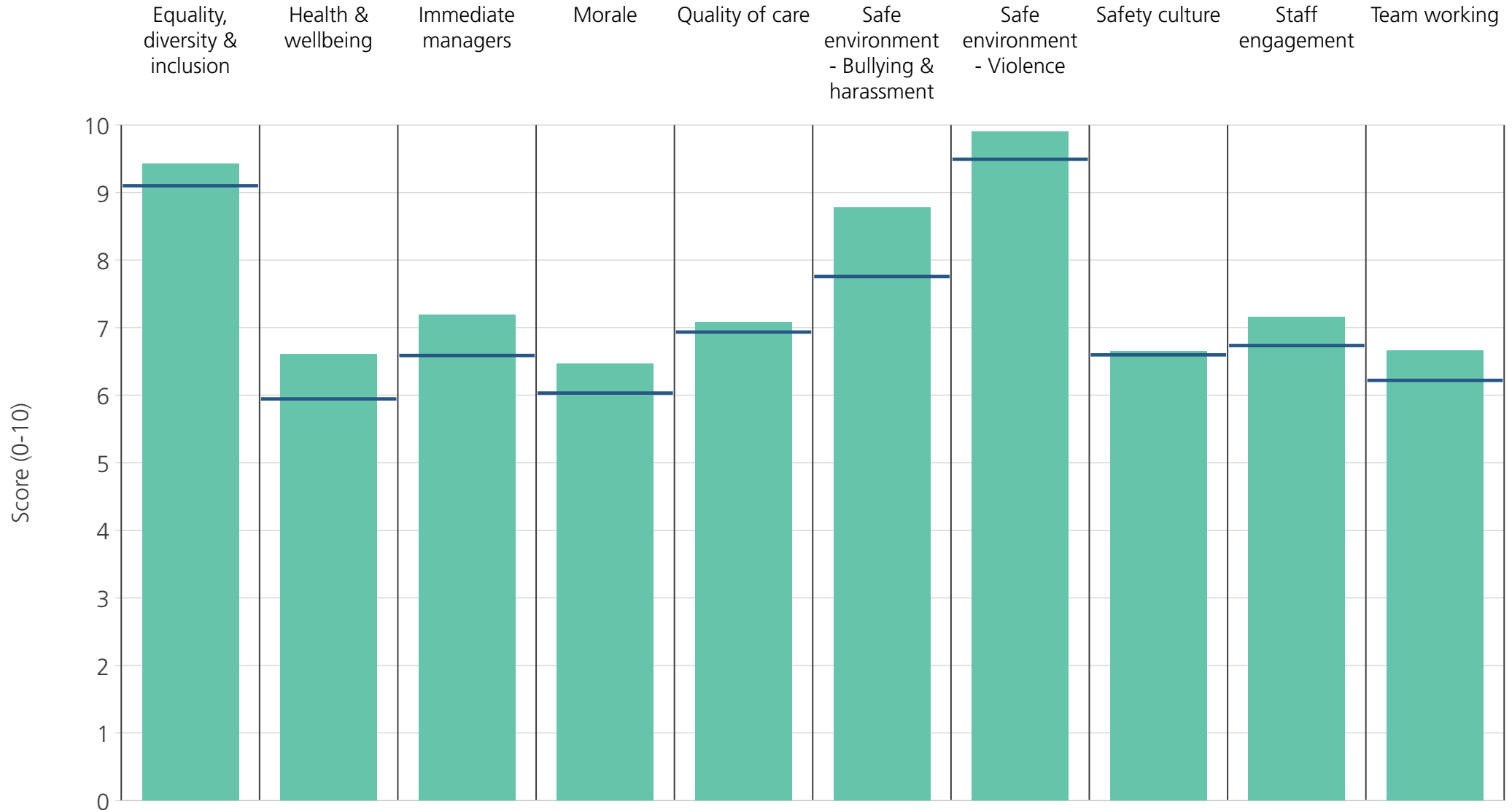
Directorate	9.1	5.9	6.6	6.0	6.9	7.8	9.5	6.6	6.7	6.2
Your org										
Responses	2	2	2	2	2	2	2	2	2	2

Directorates 2

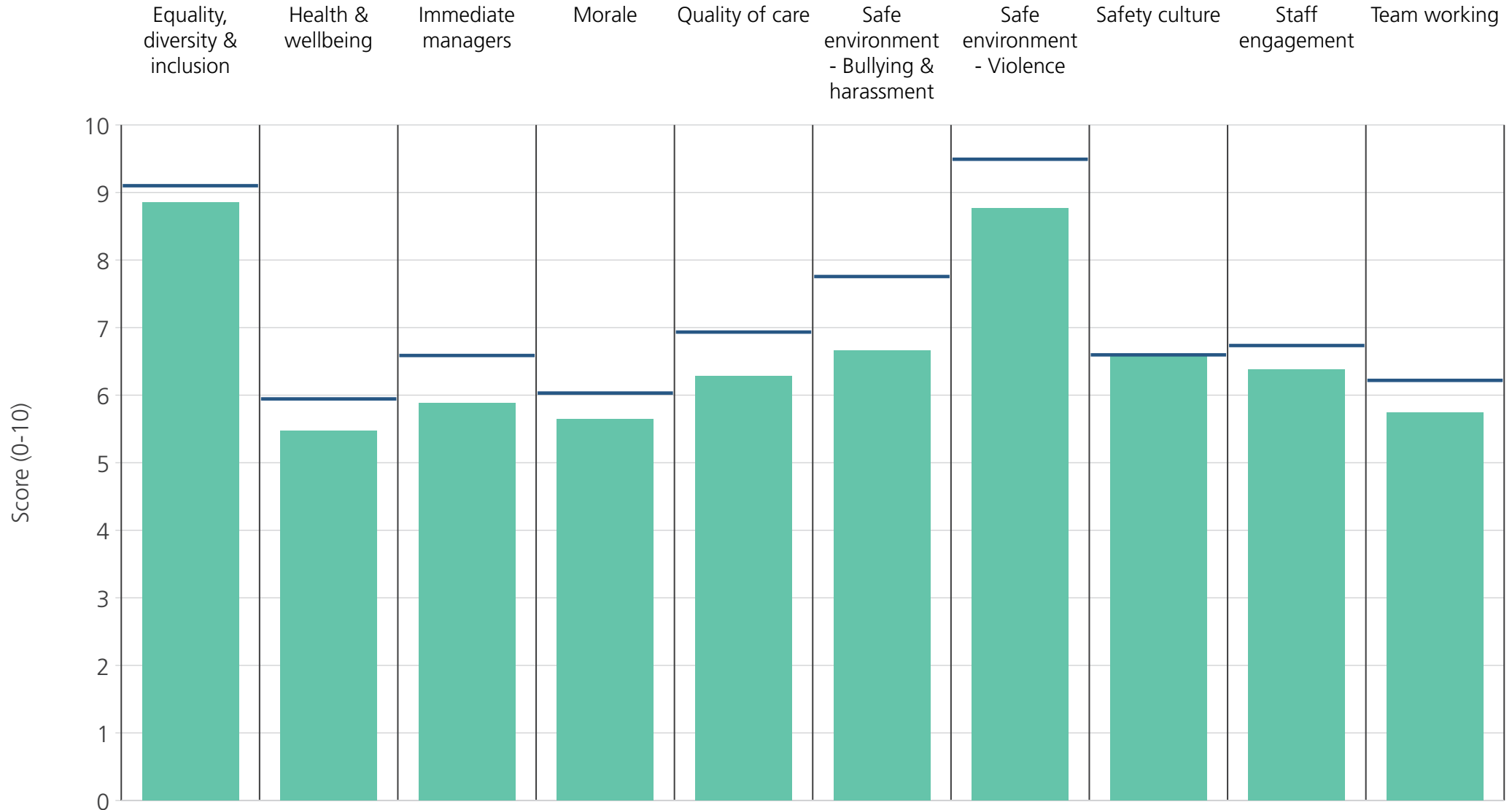
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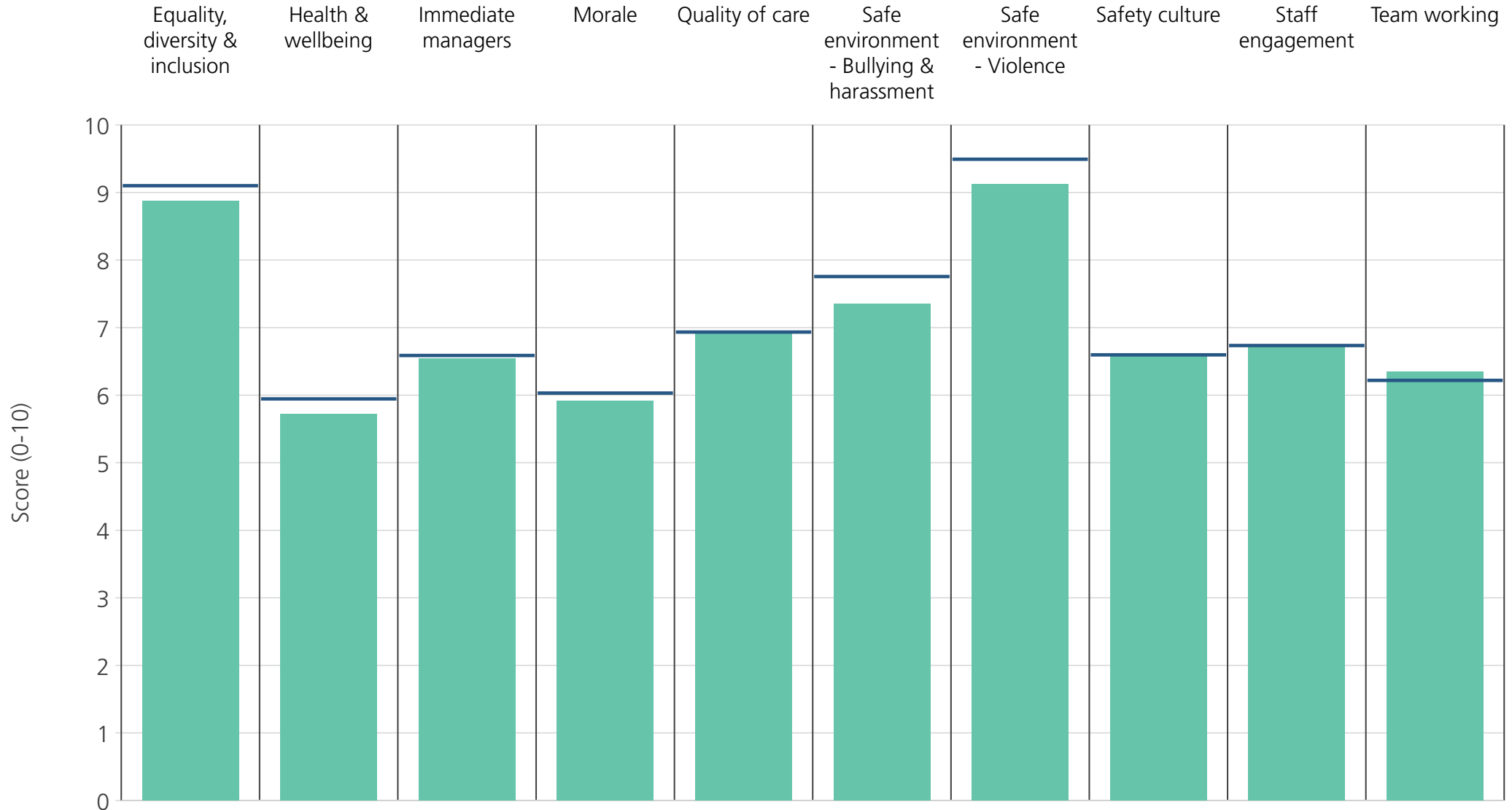
Directorate	9.3	5.9	6.5	5.9	6.8	8.1	9.7	6.5	6.5	6.1
Your org	9.1	5.9	6.6	6.0	6.9	7.8	9.5	6.6	6.7	6.2
Responses	884	887	888	884	785	881	889	886	888	879



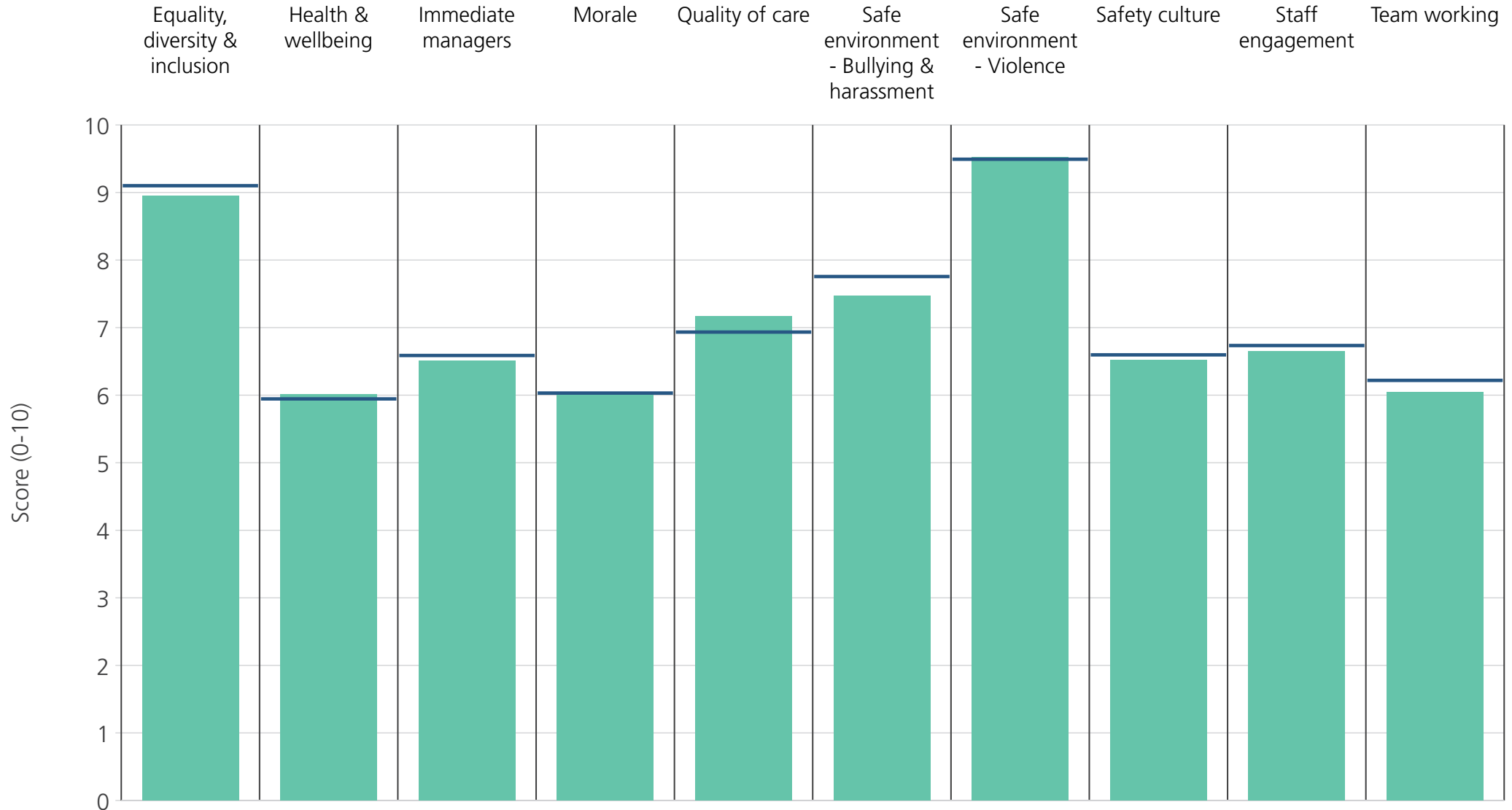
Directorate	9.4	6.6	7.2	6.5	7.1	8.8	9.9	6.7	7.2	6.7
Your org	9.1	5.9	6.6	6.0	6.9	7.8	9.5	6.6	6.7	6.2
Responses	518	523	521	518	243	520	520	520	522	520



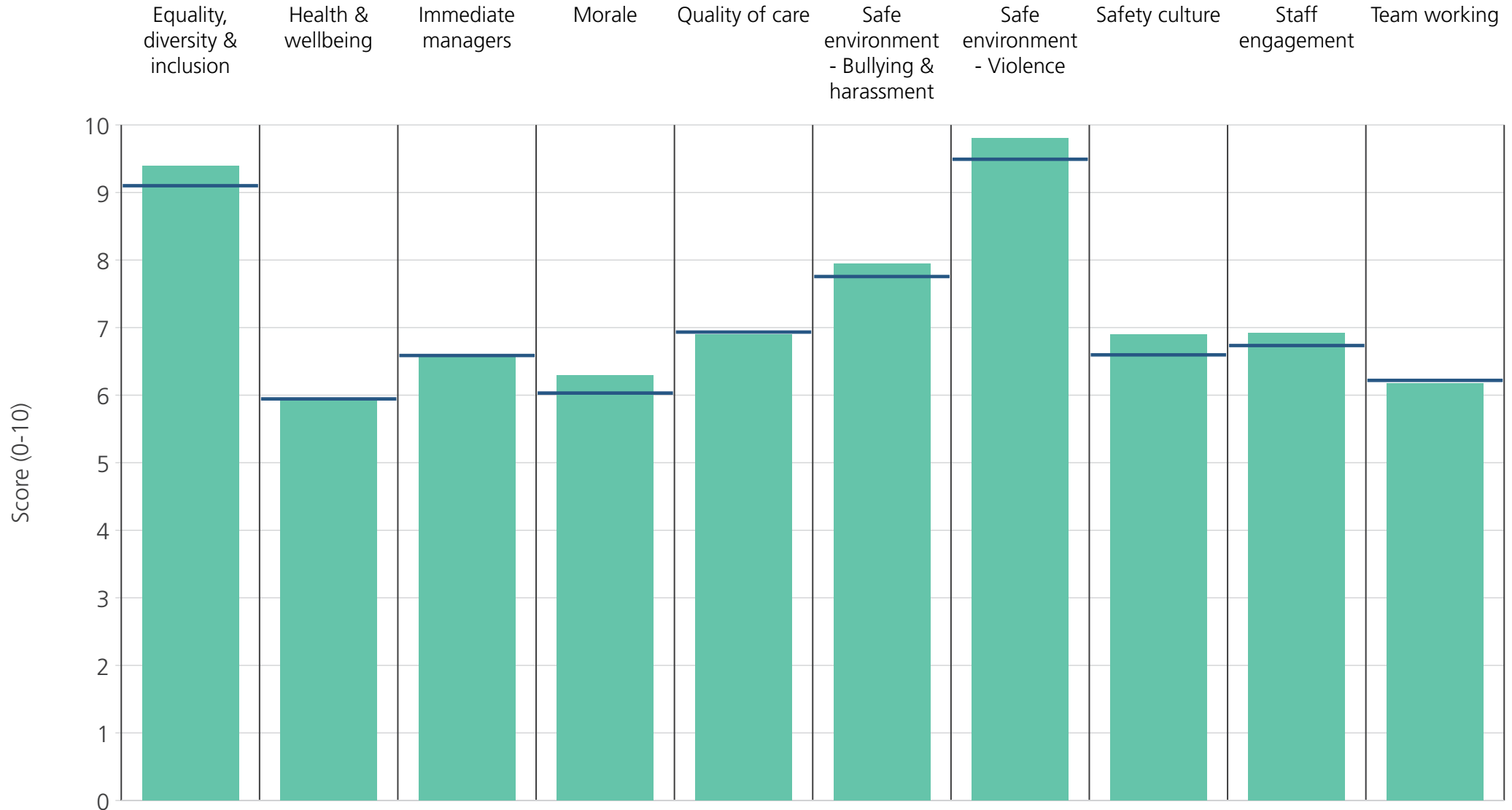
Directorate	8.9	5.5	5.9	5.6	6.3	6.7	8.8	6.6	6.4	5.7
Your org	9.1	5.9	6.6	6.0	6.9	7.8	9.5	6.6	6.7	6.2
Responses	203	203	203	203	185	203	202	203	203	197



Directorate	8.9	5.7	6.5	5.9	6.9	7.4	9.1	6.6	6.8	6.3
Your org	9.1	5.9	6.6	6.0	6.9	7.8	9.5	6.6	6.7	6.2
Responses	1123	1126	1128	1125	1074	1118	1123	1125	1129	1103



Directorate	9.0	6.0	6.5	6.0	7.2	7.5	9.5	6.5	6.6	6.0
Your org	9.1	5.9	6.6	6.0	6.9	7.8	9.5	6.6	6.7	6.2
Responses	1070	1074	1077	1072	1006	1070	1075	1073	1077	1058



Directorate	9.4	5.9	6.6	6.3	6.9	8.0	9.8	6.9	6.9	6.2
Your org	9.1	5.9	6.6	6.0	6.9	7.8	9.5	6.6	6.7	6.2
Responses	482	486	486	486	471	483	486	487	487	483