

King's College Hospital NHS Foundation Trust

2020 NHS Staff Survey

Directorate Report

Contents

Introduction	3
Themes – Directorates 1	4
Corporate	5
Operations	6
Trustwide	7
Themes – Directorates 2	8
Add Prof Scientific and Technic	9
Additional Clinical Services	10
Administrative and Clerical	11
Allied Health Professionals	12
Estates and Ancillary	13
Healthcare Scientists	14
Medical and Dental	15
Nursing and Midwifery Registered	16
Students	17

This directorate report for King's College Hospital NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

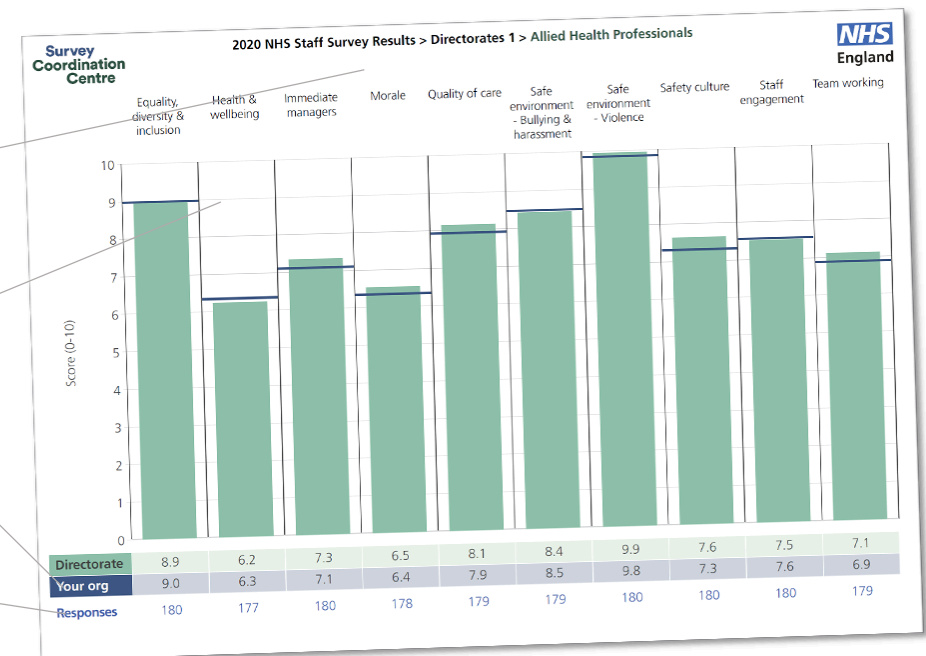
The directorate breakdowns used in this report were provided and defined by King's College Hospital NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

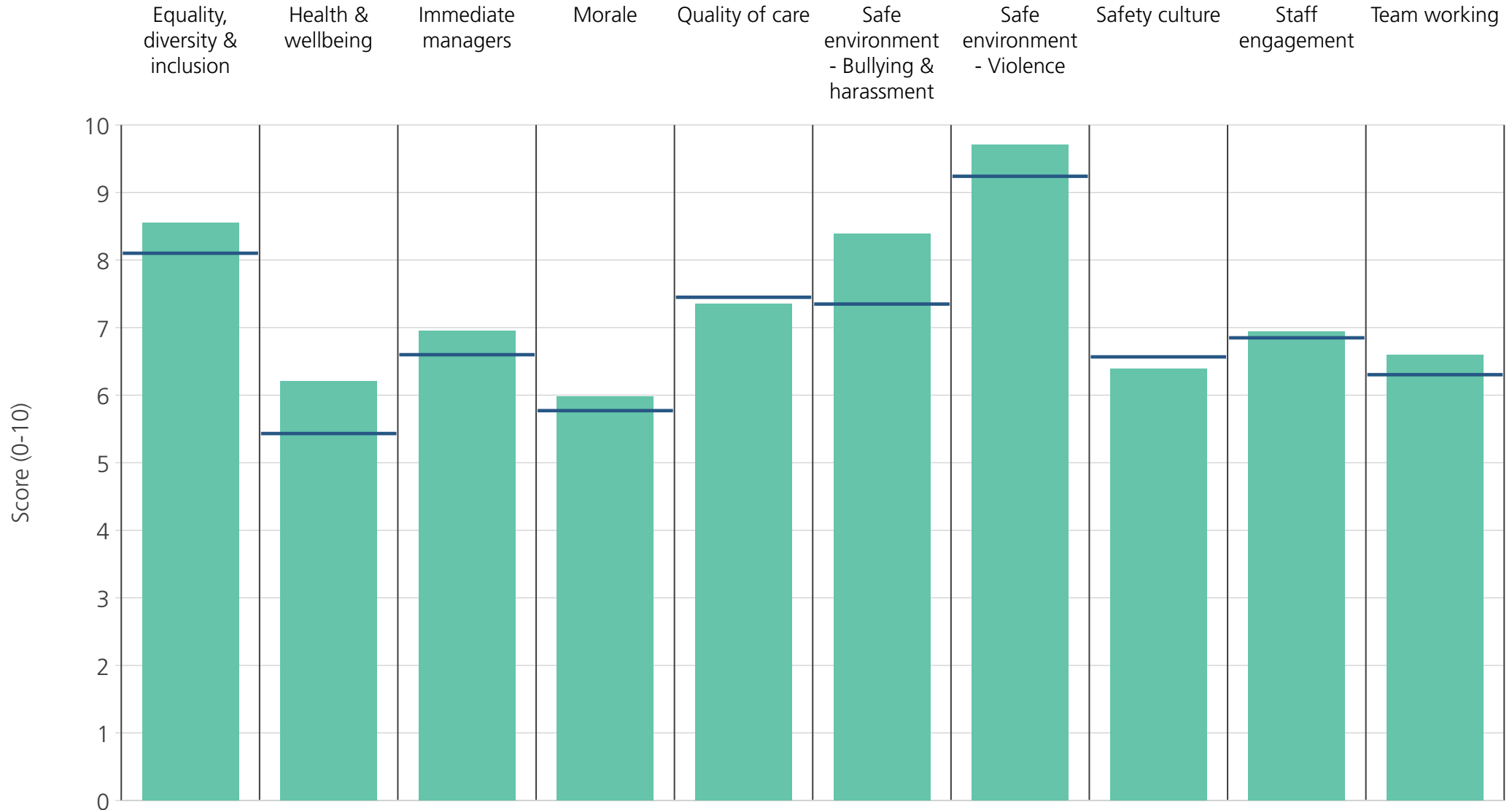
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



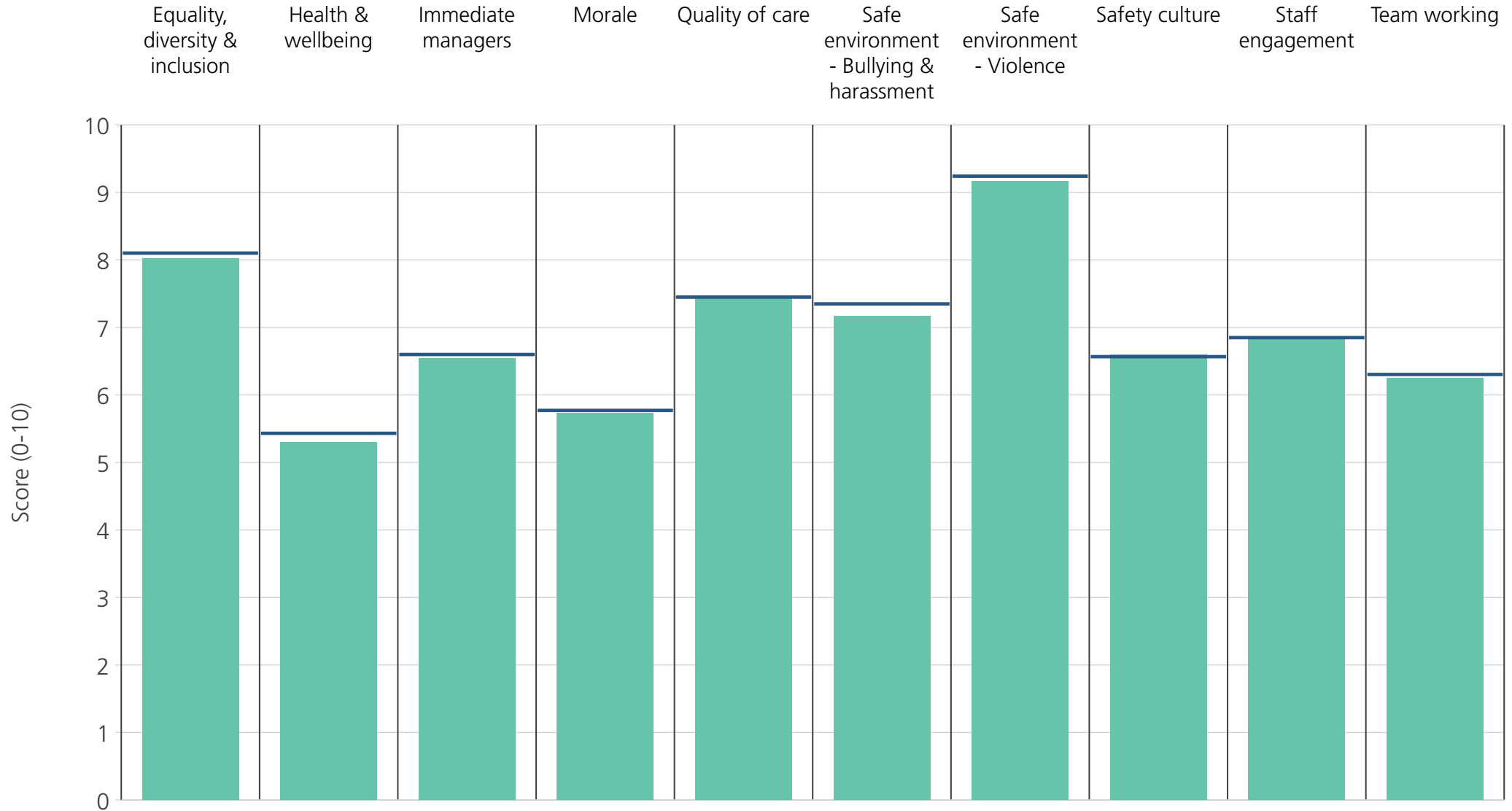
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

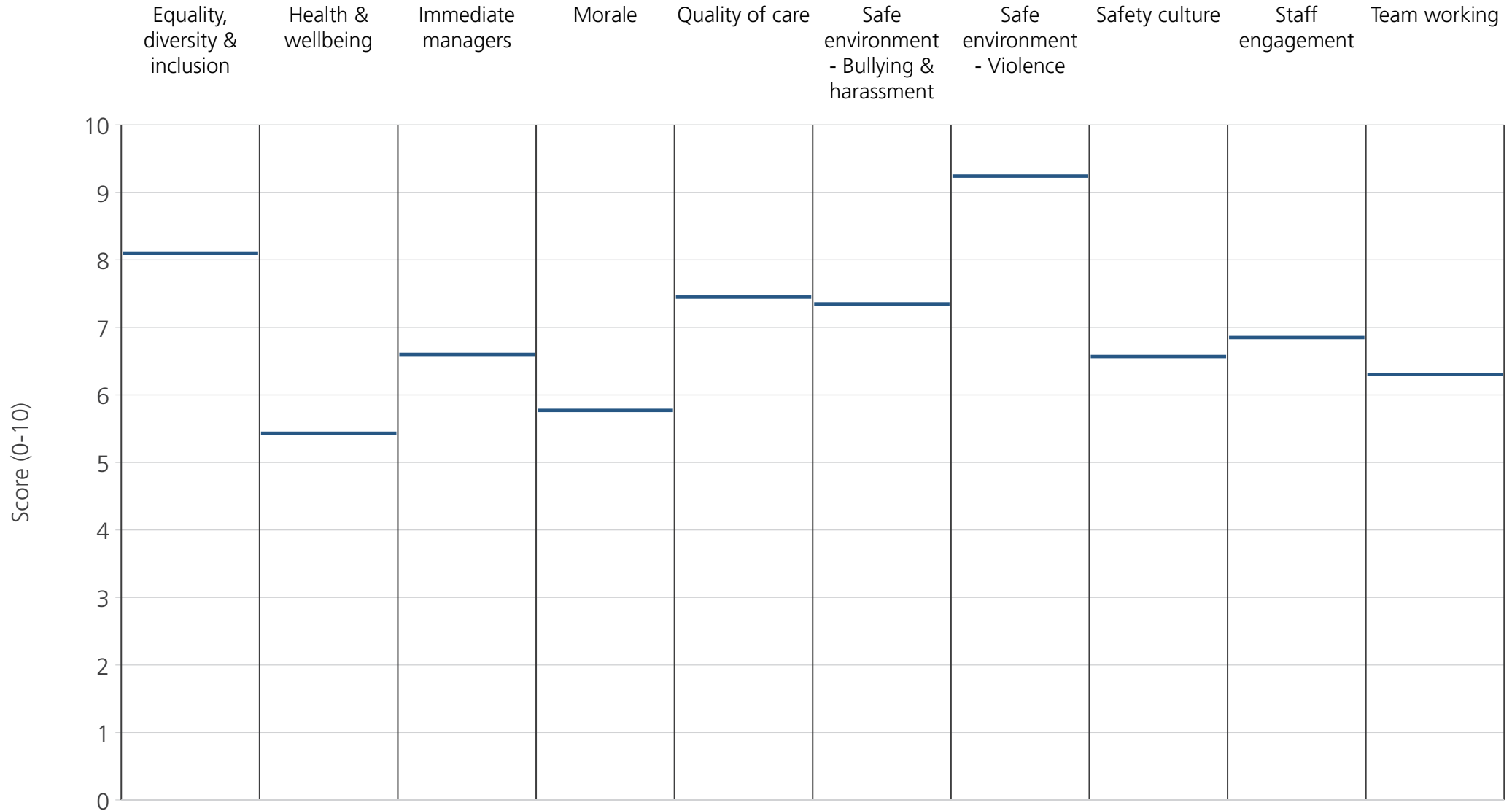
King's College Hospital NHS Foundation Trust
2020 NHS Staff Survey Results



Directorate	8.5	6.2	7.0	6.0	7.4	8.4	9.7	6.4	6.9	6.6
Your org	8.1	5.4	6.6	5.8	7.4	7.3	9.2	6.6	6.8	6.3
Responses	718	722	723	720	488	717	720	718	722	709



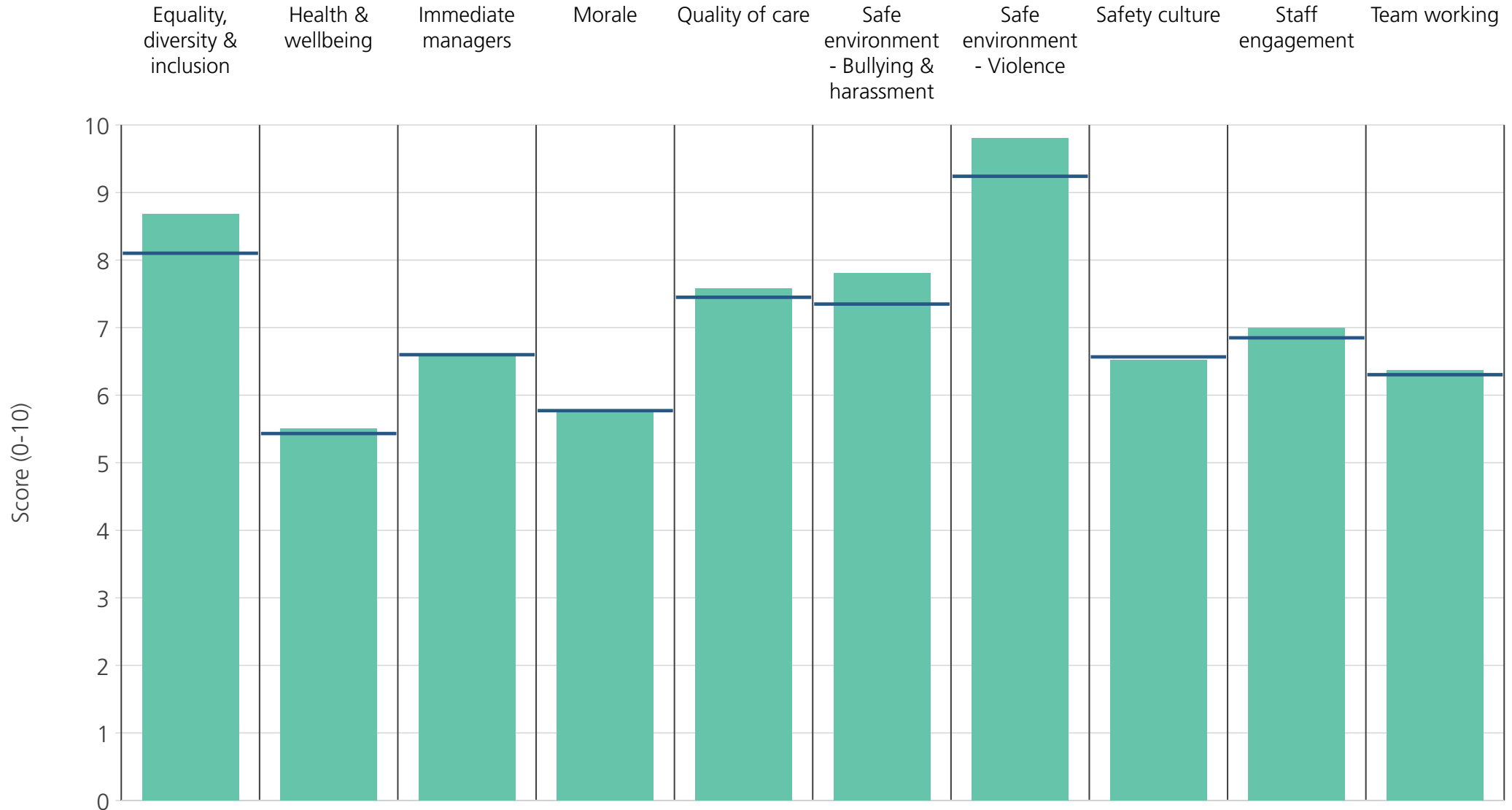
Directorate	8.0	5.3	6.5	5.7	7.5	7.2	9.2	6.6	6.8	6.3
Your org	8.1	5.4	6.6	5.8	7.4	7.3	9.2	6.6	6.8	6.3
Responses	4207	4234	4238	4233	4086	4212	4224	4238	4245	4183



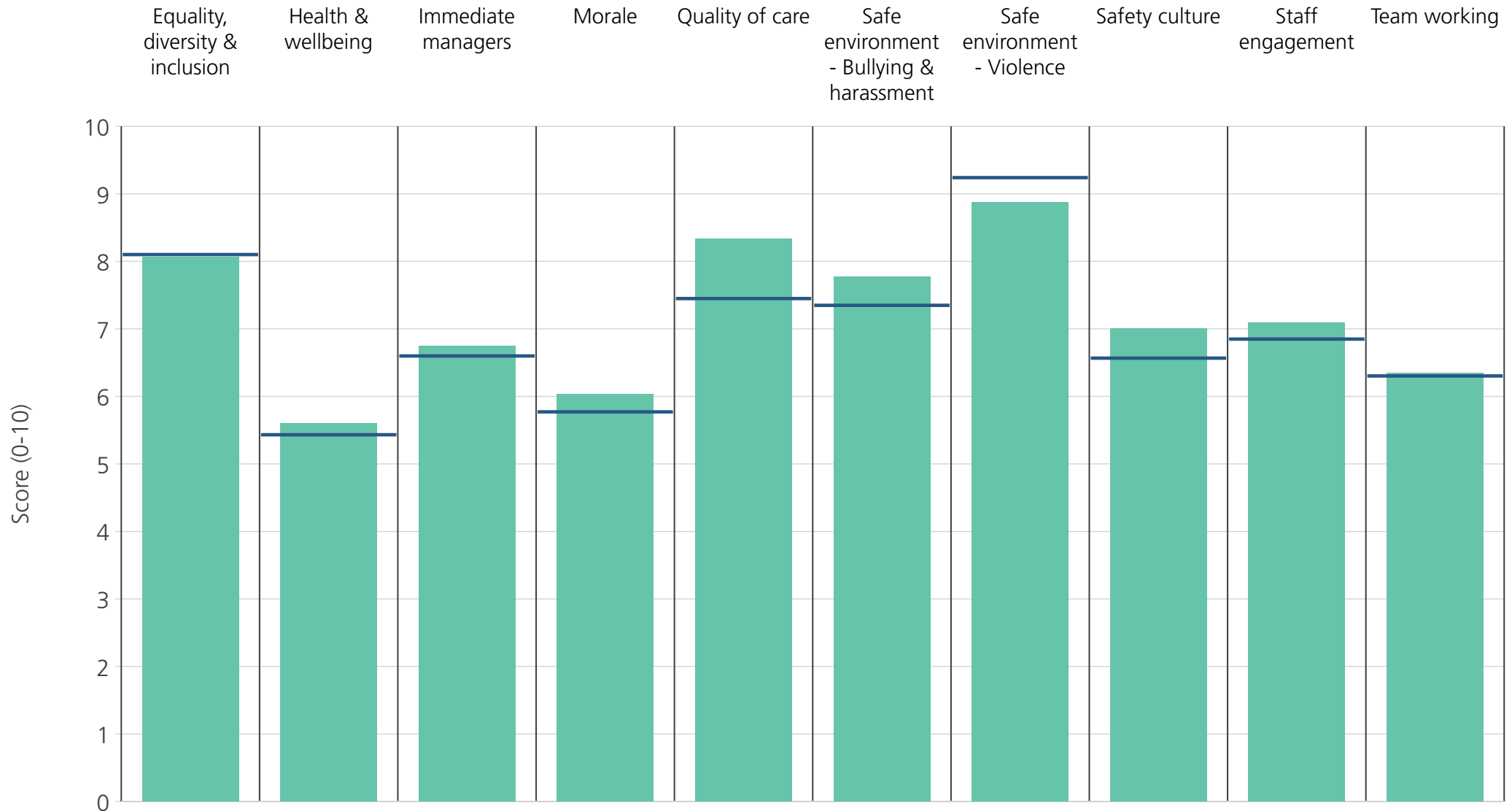
Directorate										
Your org	8.1	5.4	6.6	5.8	7.4	7.3	9.2	6.6	6.8	6.3
Responses	3	3	3	3	3	3	3	3	3	3

Directorates 2

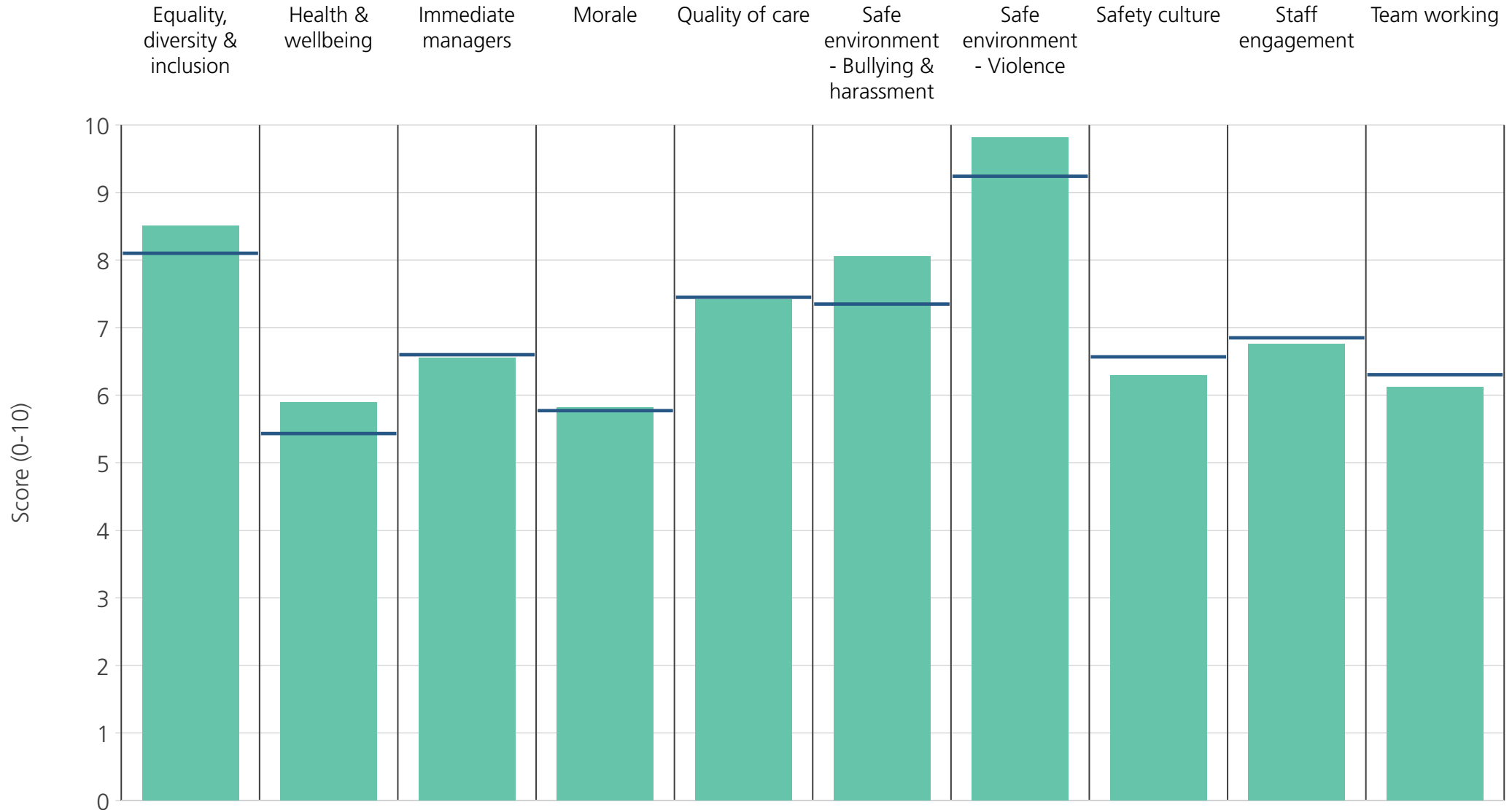
King's College Hospital NHS Foundation Trust
2020 NHS Staff Survey Results



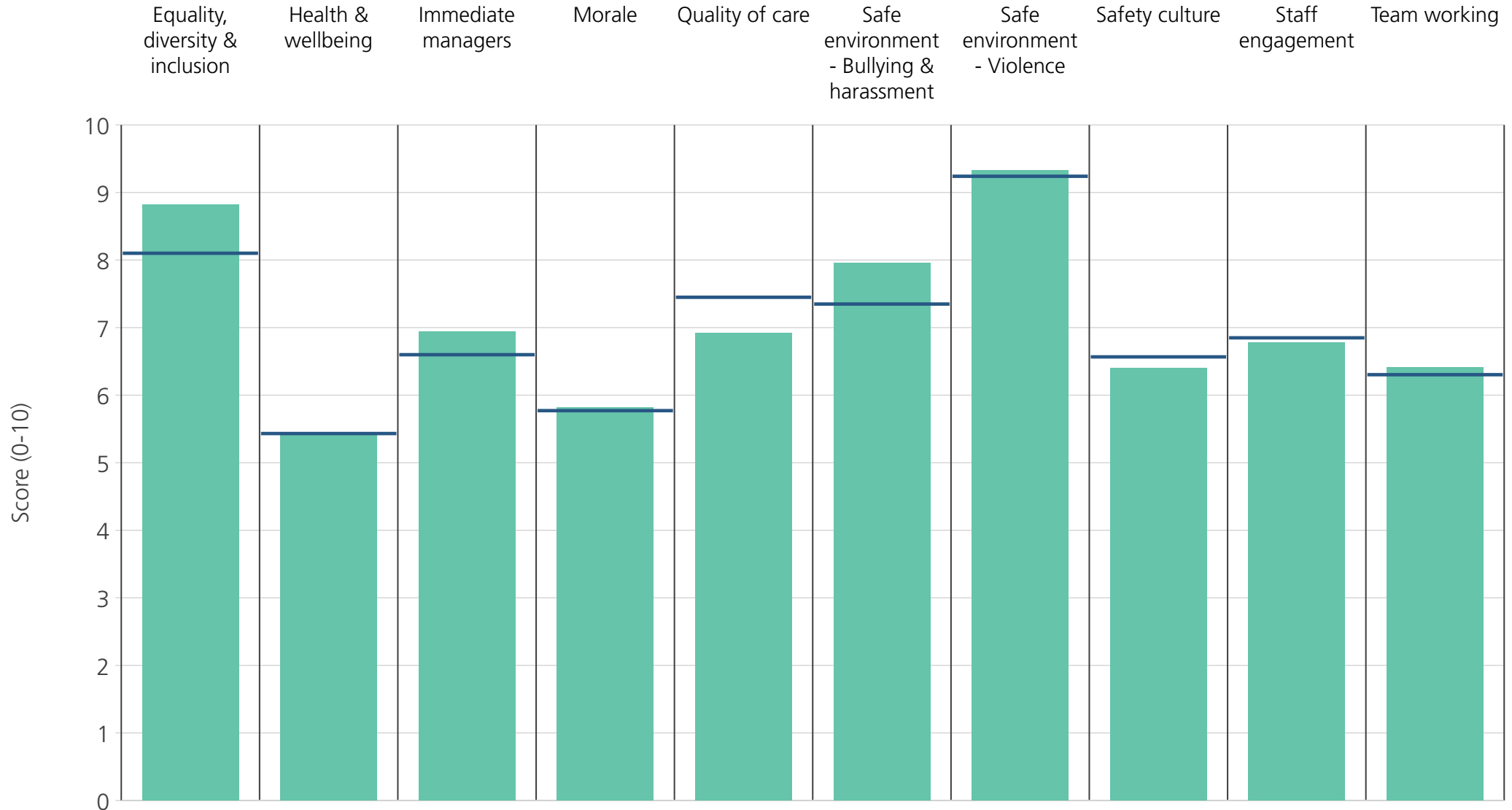
Directorate	8.7	5.5	6.6	5.8	7.6	7.8	9.8	6.5	7.0	6.4
Your org	8.1	5.4	6.6	5.8	7.4	7.3	9.2	6.6	6.8	6.3
Responses	198	199	200	200	192	200	200	200	200	199



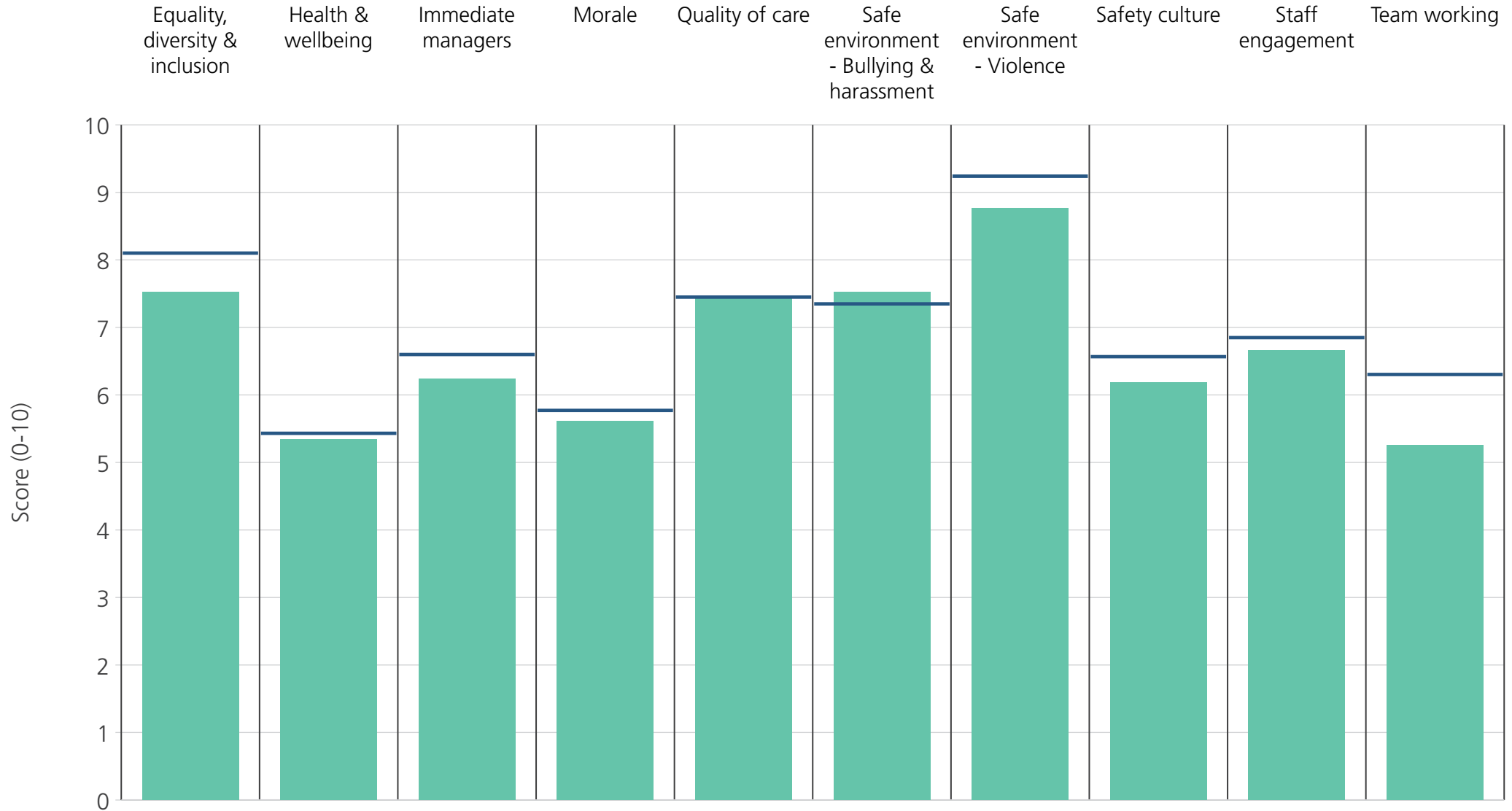
Directorate	8.1	5.6	6.7	6.0	8.3	7.8	8.9	7.0	7.1	6.3
Your org	8.1	5.4	6.6	5.8	7.4	7.3	9.2	6.6	6.8	6.3
Responses	609	614	615	613	602	610	609	618	615	601



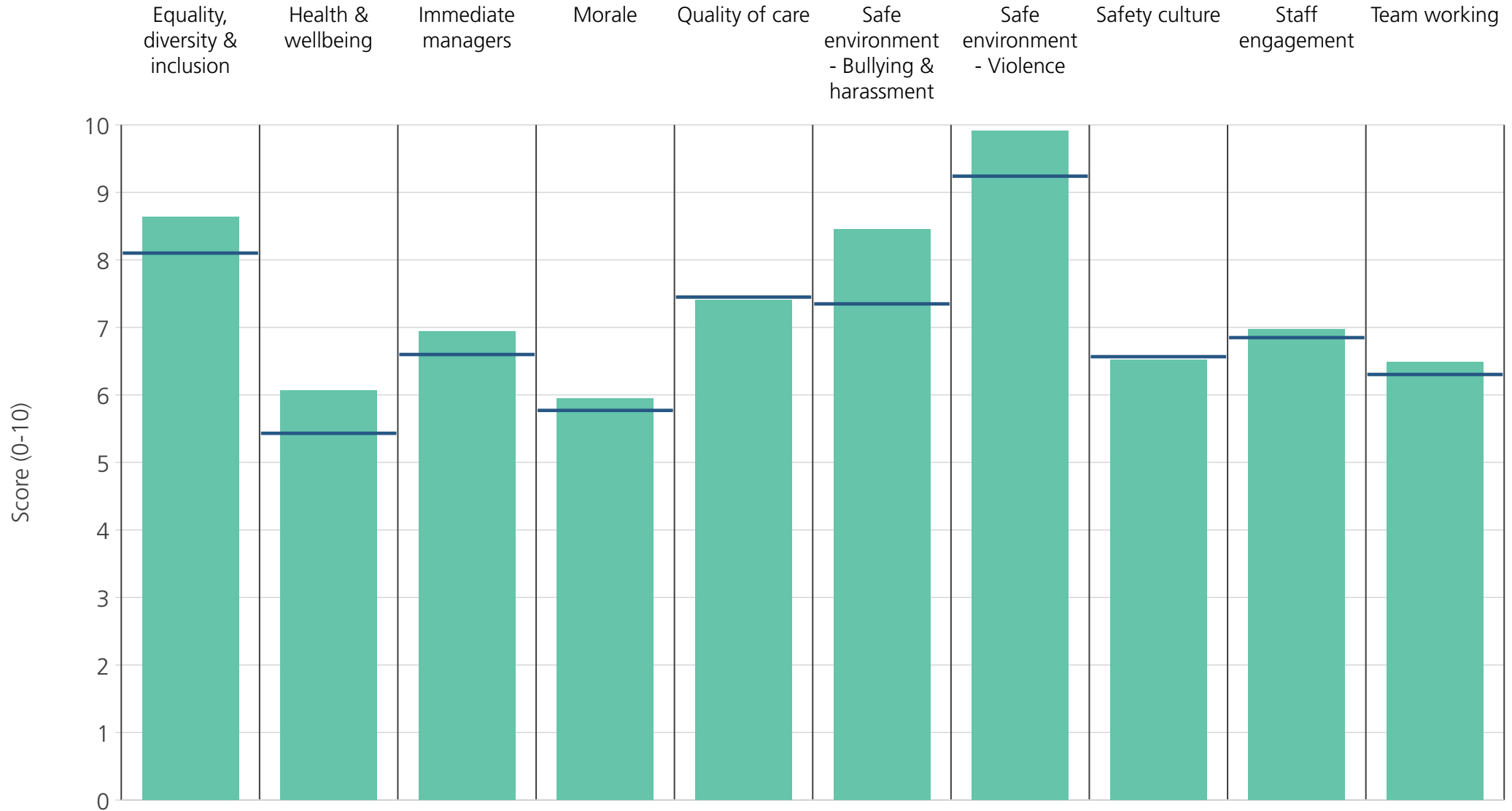
Directorate	8.5	5.9	6.6	5.8	7.4	8.1	9.8	6.3	6.8	6.1
Your org	8.1	5.4	6.6	5.8	7.4	7.3	9.2	6.6	6.8	6.3
Responses	1192	1201	1206	1202	869	1192	1196	1194	1207	1184



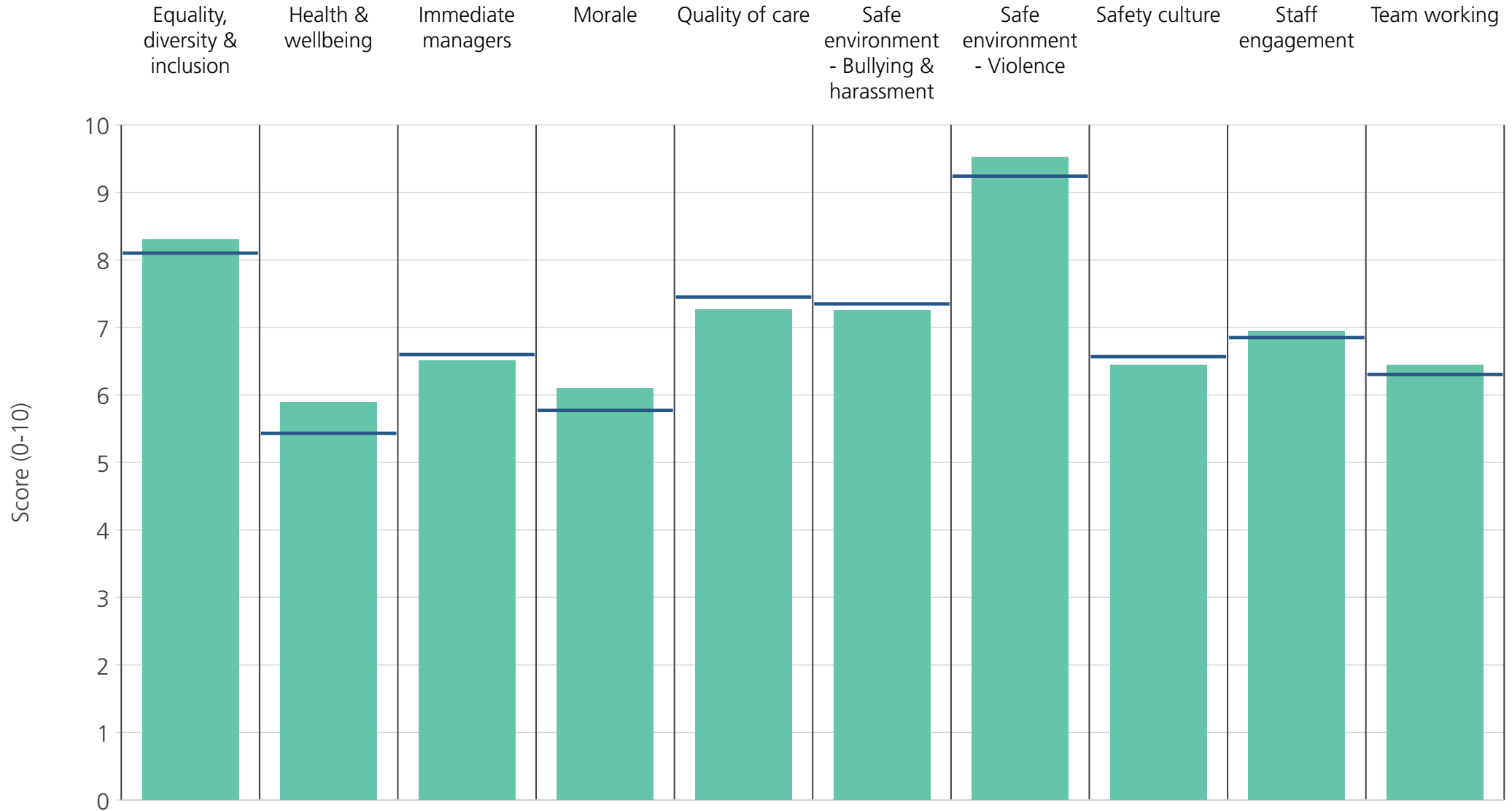
Directorate	8.8	5.4	6.9	5.8	6.9	8.0	9.3	6.4	6.8	6.4
Your org	8.1	5.4	6.6	5.8	7.4	7.3	9.2	6.6	6.8	6.3
Responses	327	328	328	328	327	327	328	328	328	326



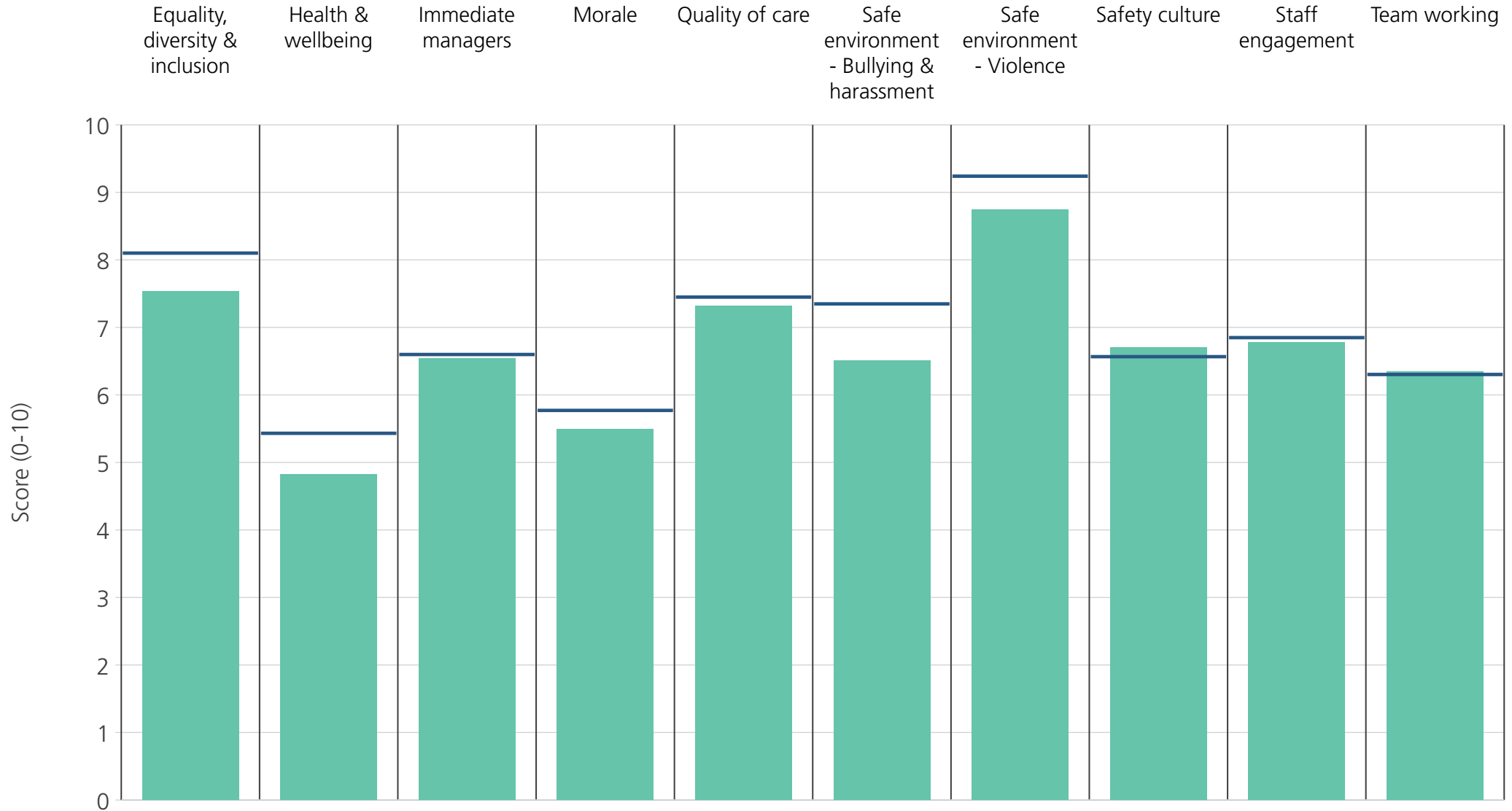
Directorate	7.5	5.3	6.2	5.6	7.4	7.5	8.8	6.2	6.7	5.3
Your org	8.1	5.4	6.6	5.8	7.4	7.3	9.2	6.6	6.8	6.3
Responses	45	46	46	45	38	45	46	46	45	44



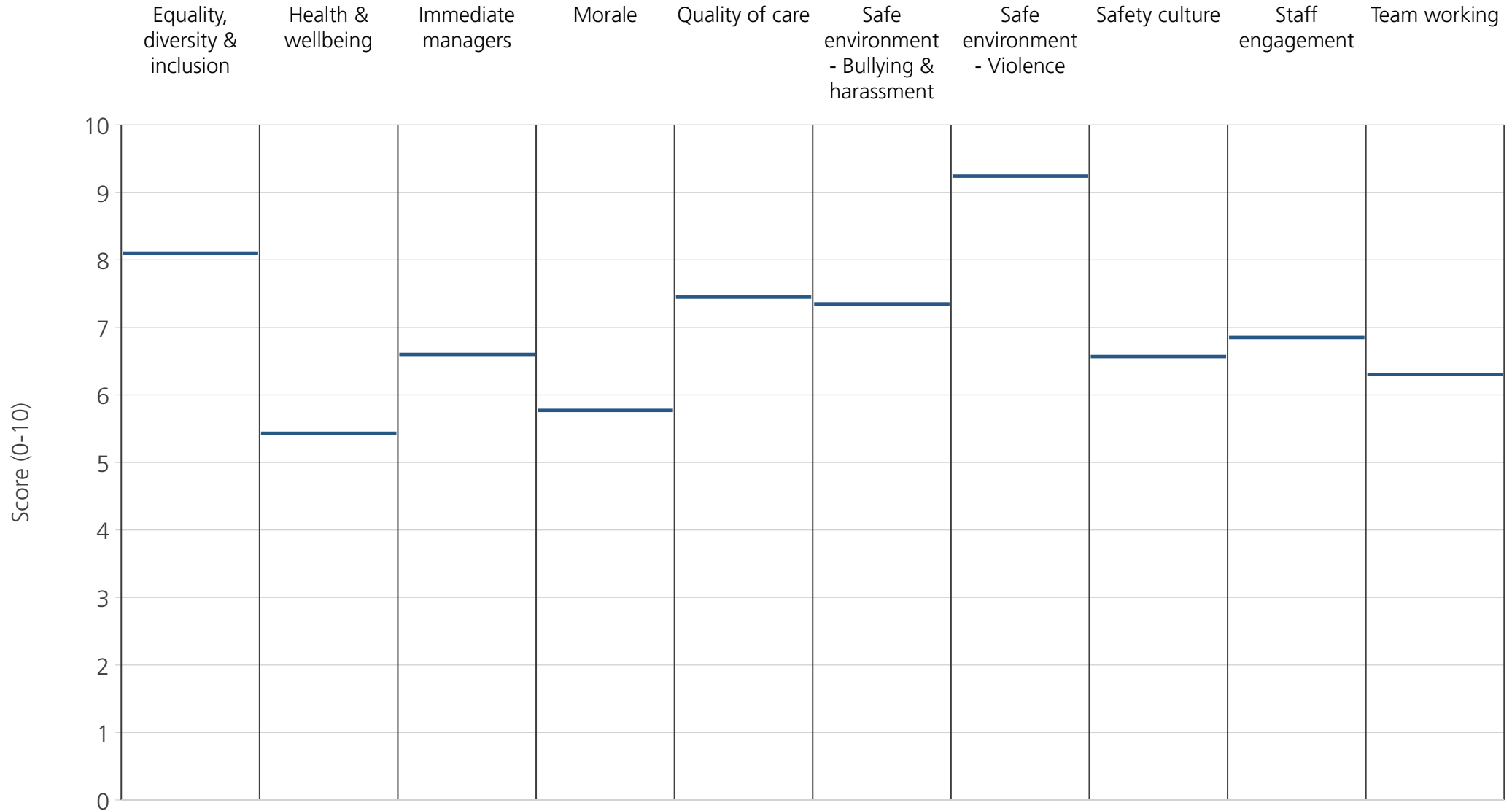
Directorate	8.6	6.1	6.9	5.9	7.4	8.5	9.9	6.5	7.0	6.5
Your org	8.1	5.4	6.6	5.8	7.4	7.3	9.2	6.6	6.8	6.3
Responses	109	109	109	109	101	109	109	109	109	109



Directorate	8.3	5.9	6.5	6.1	7.3	7.3	9.5	6.4	6.9	6.4
Your org	8.1	5.4	6.6	5.8	7.4	7.3	9.2	6.6	6.8	6.3
Responses	714	719	721	720	716	717	721	721	721	712



Directorate	7.5	4.8	6.5	5.5	7.3	6.5	8.7	6.7	6.8	6.3
Your org	8.1	5.4	6.6	5.8	7.4	7.3	9.2	6.6	6.8	6.3
Responses	1733	1742	1738	1738	1731	1731	1737	1742	1744	1719



Directorate	8.1	5.4	6.6	5.8	7.4	7.3	9.2	6.6	6.8	6.3
Your org	8.1	5.4	6.6	5.8	7.4	7.3	9.2	6.6	6.8	6.3
Responses	1	1	1	1	1	1	1	1	1	1