

University Hospitals of North Midlands NHS Trust

2020 NHS Staff Survey

Directorate Report

Contents

Introduction	3	Nursing	26
Themes – Directorates 1	4	Obs & Gynae Directorate	27
Central Functions	5	Oncology & Haematology	28
Children's, Women's & Diagnostics	6	Other	29
Estates, Facilities and PFI Division	7	Outpatients Directorate	30
Medicine Division	8	Pathology Directorate	31
Specialised Division	9	Pharmacy Directorate	32
Surgical Division	10	Soft FM	33
Themes – Directorates 2	11	Specialised Division Management	34
Child Health Directorate	12	Surgical Division Management	35
Dir of Anaesthetics, Critical Care & Theatres	13		
Dir of Emergency Medicine	14		
Dir of Finance and Performance	15		
Dir of General Medicine	16		
Dir of General Surgery	17		
Dir of ICT	18		
Dir of Neurosciences	19		
Dir of Specialist Medicine	20		
Dir of Specialist Surgery	21		
Dir of Trauma	22		
Heart Centre	23		
Imaging Directorate	24		
Med Div/Dir Management	25		

This directorate report for University Hospitals of North Midlands NHS Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by University Hospitals of North Midlands NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

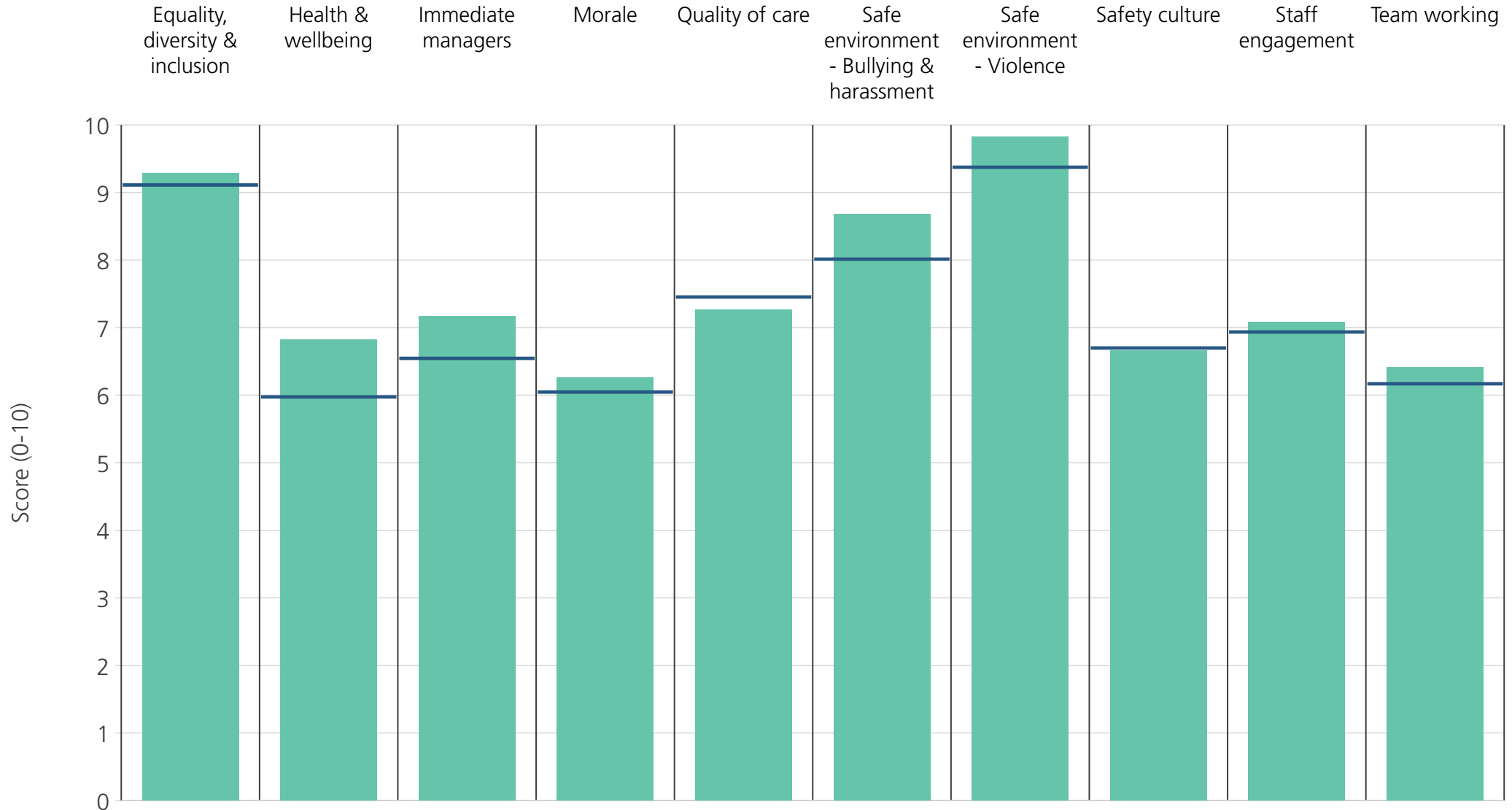
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



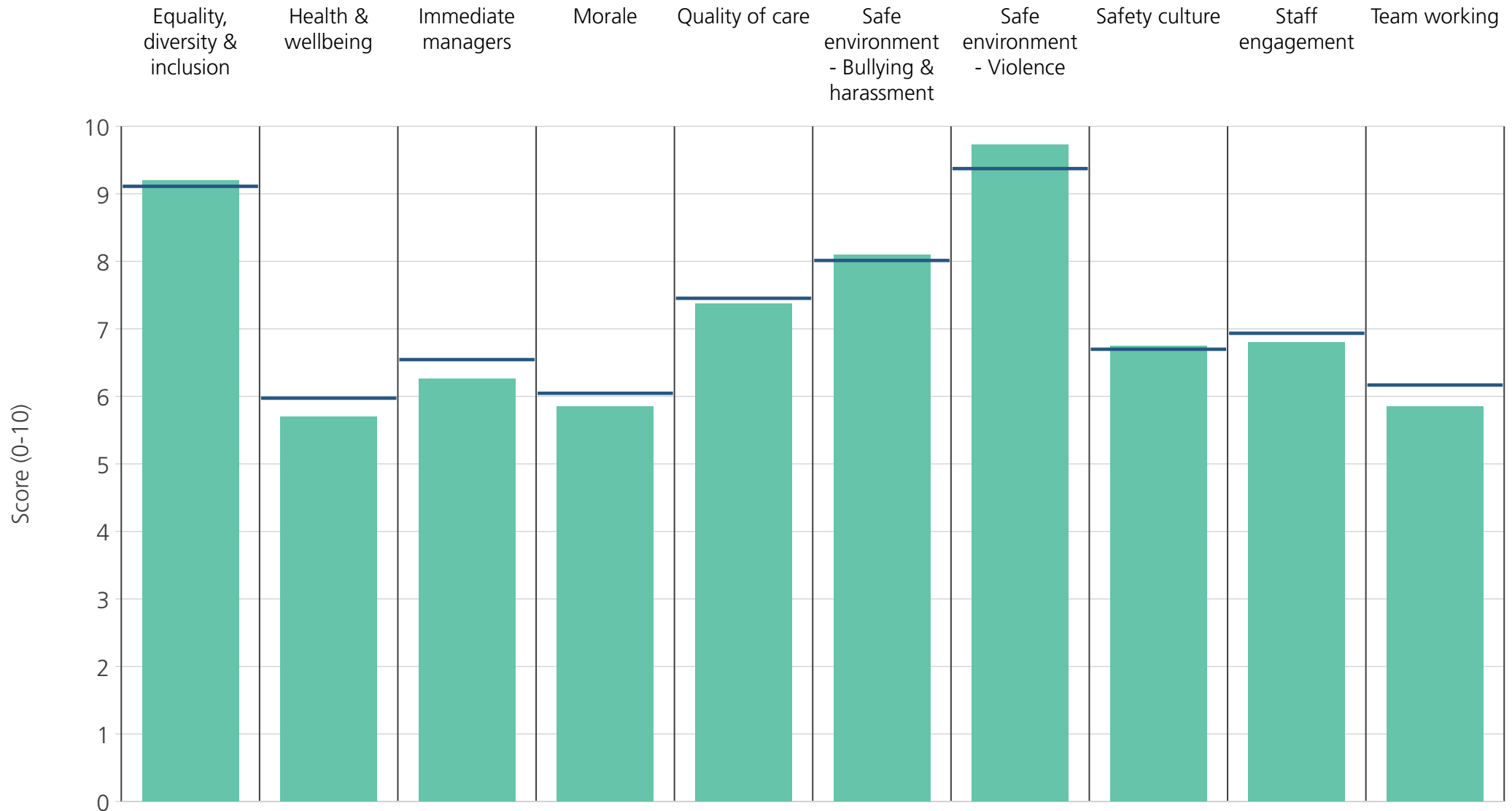
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

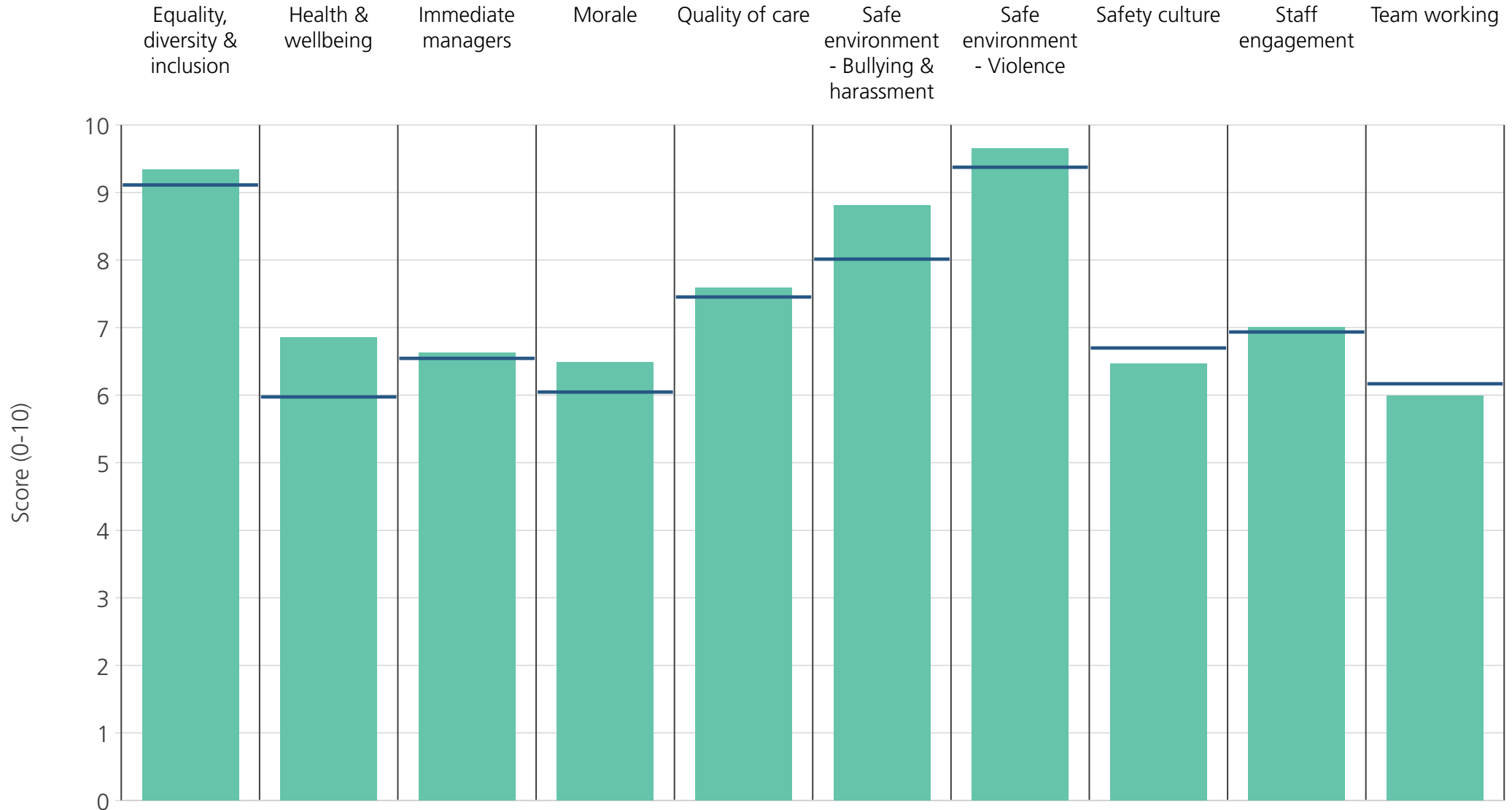
University Hospitals of North Midlands NHS Trust
2020 NHS Staff Survey Results



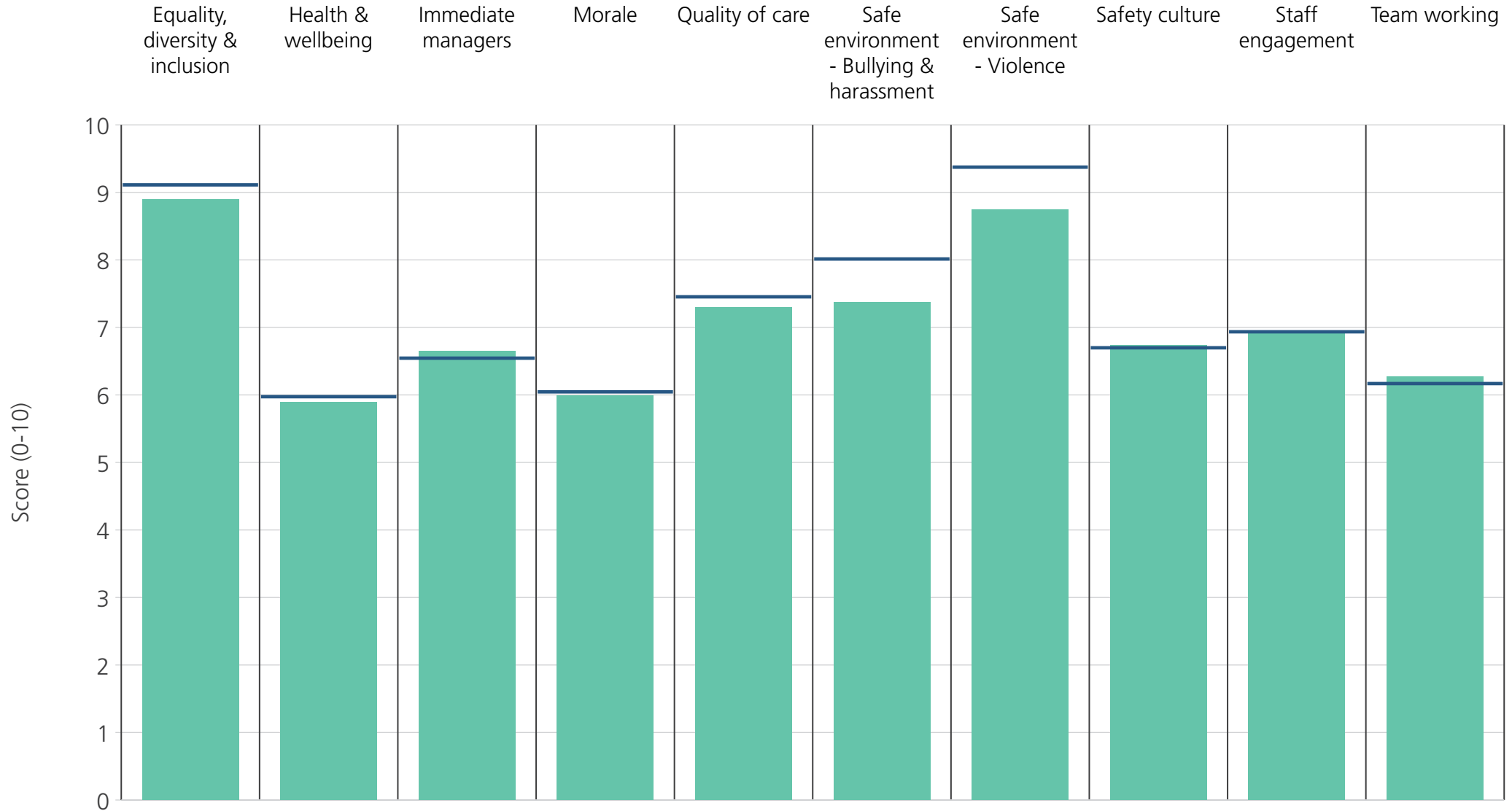
Directorate	9.3	6.8	7.2	6.3	7.3	8.7	9.8	6.7	7.1	6.4
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	684	689	689	684	413	664	686	684	697	691



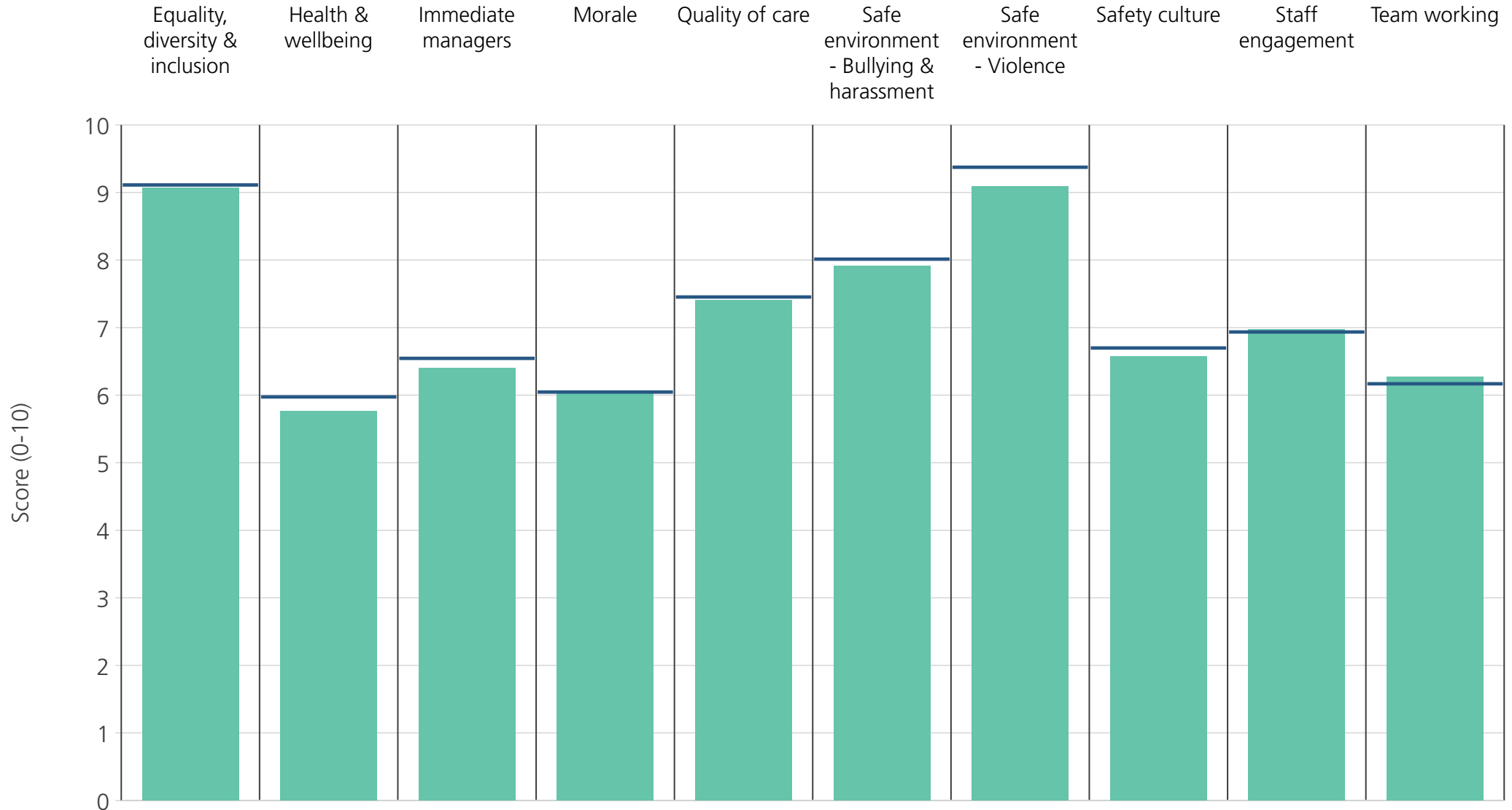
Directorate	9.2	5.7	6.3	5.9	7.4	8.1	9.7	6.7	6.8	5.8
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	1230	1235	1235	1223	1151	1202	1233	1230	1251	1240



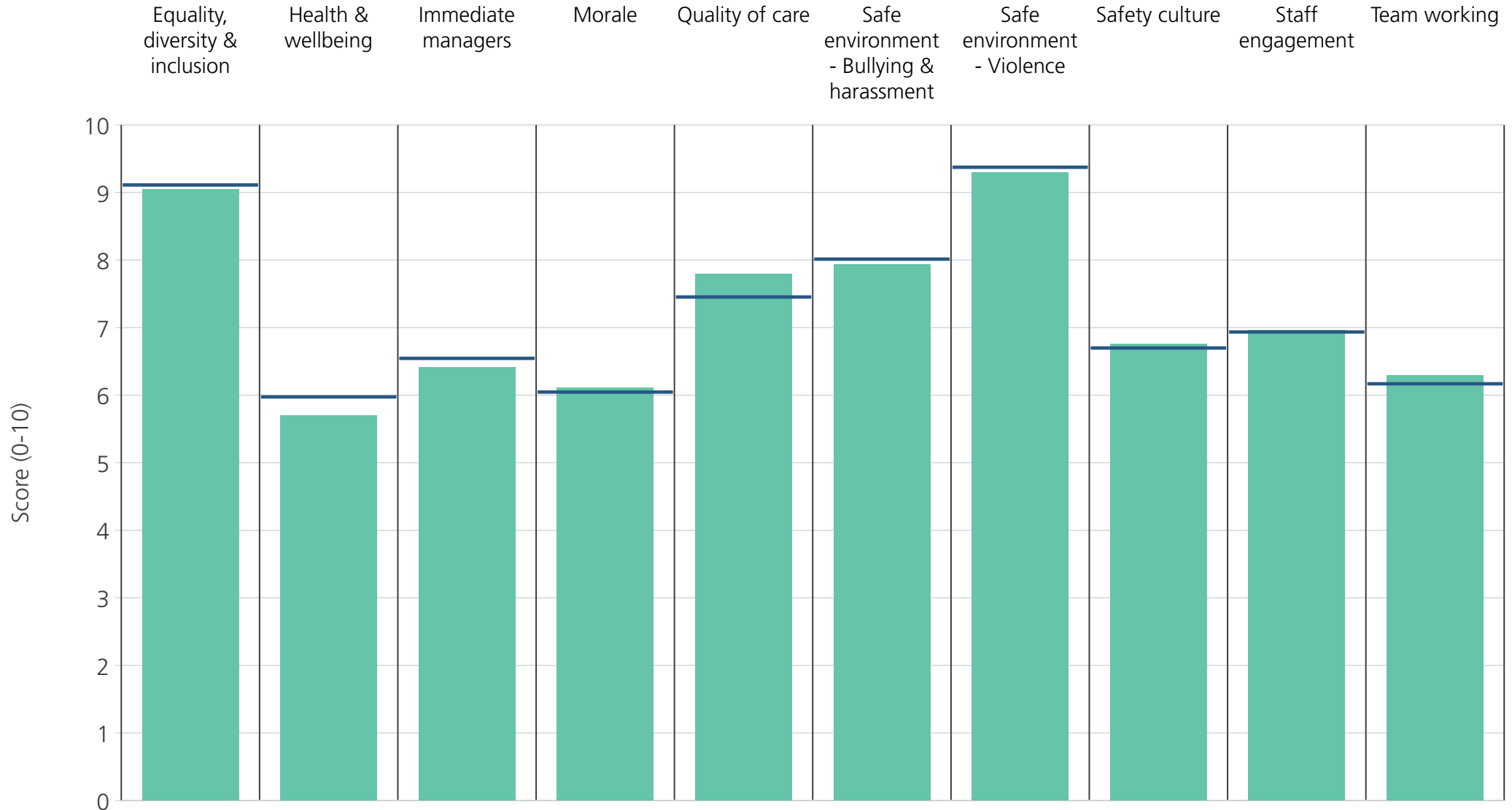
Directorate	9.3	6.8	6.6	6.5	7.6	8.8	9.7	6.5	7.0	6.0
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	225	227	226	221	147	216	222	225	227	226



Directorate	8.9	5.9	6.7	6.0	7.3	7.4	8.7	6.7	6.9	6.3
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	929	933	936	918	901	916	925	927	943	939



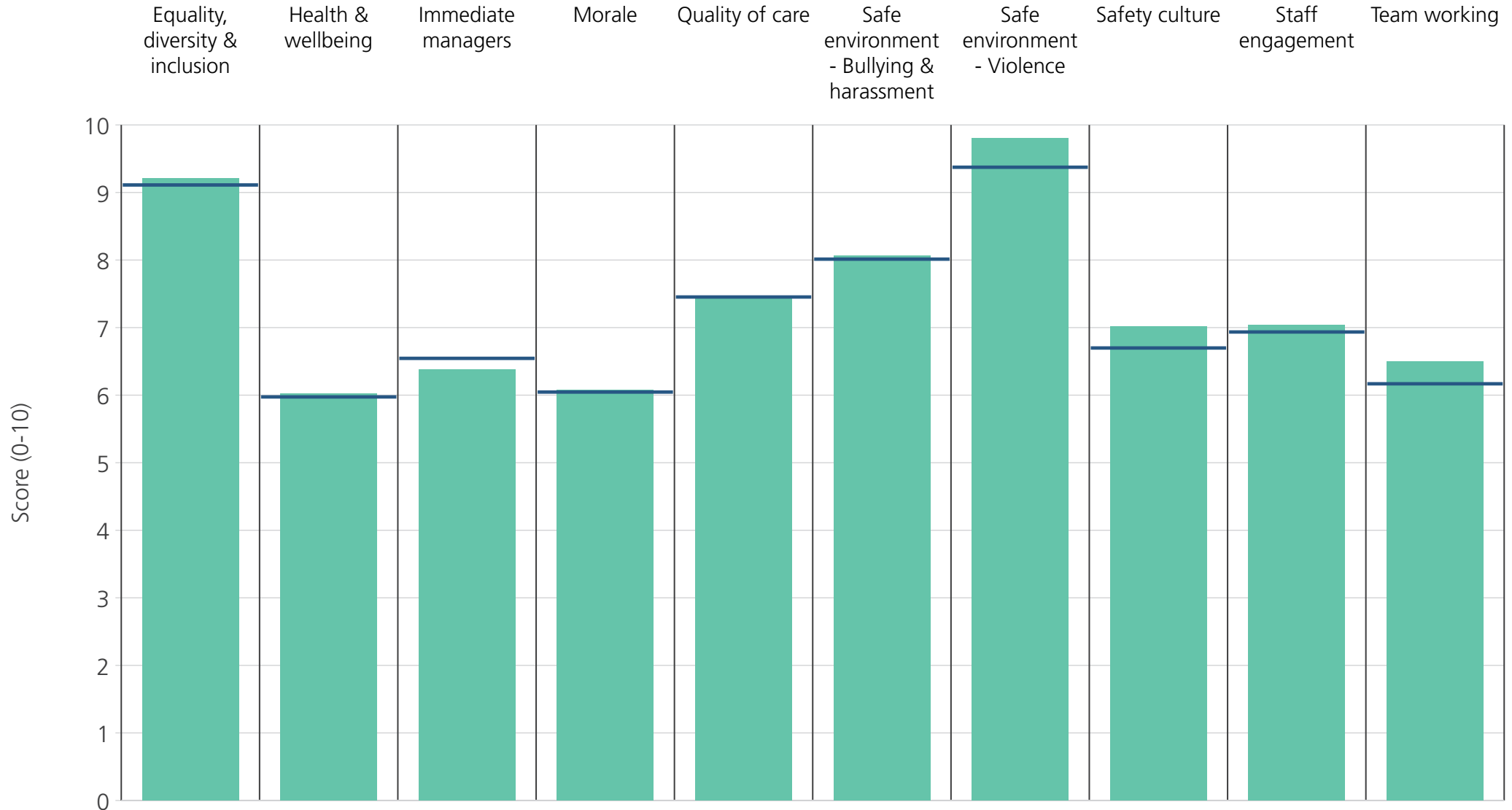
Directorate	9.1	5.8	6.4	6.0	7.4	7.9	9.1	6.6	7.0	6.3
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	529	534	535	527	520	518	530	527	545	540



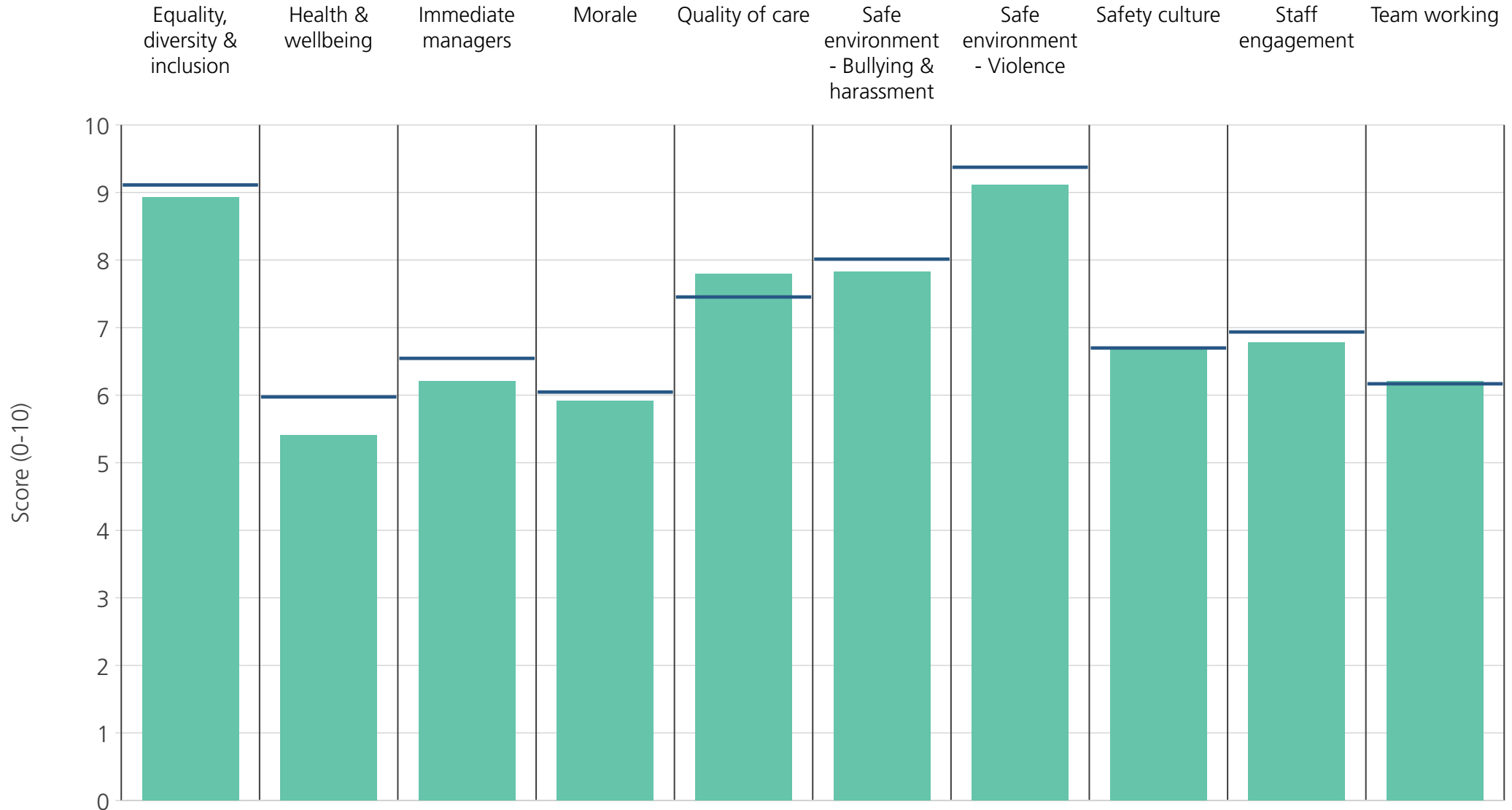
Directorate	9.0	5.7	6.4	6.1	7.8	7.9	9.3	6.8	7.0	6.3
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	932	934	938	923	914	905	929	922	949	941

Directorates 2

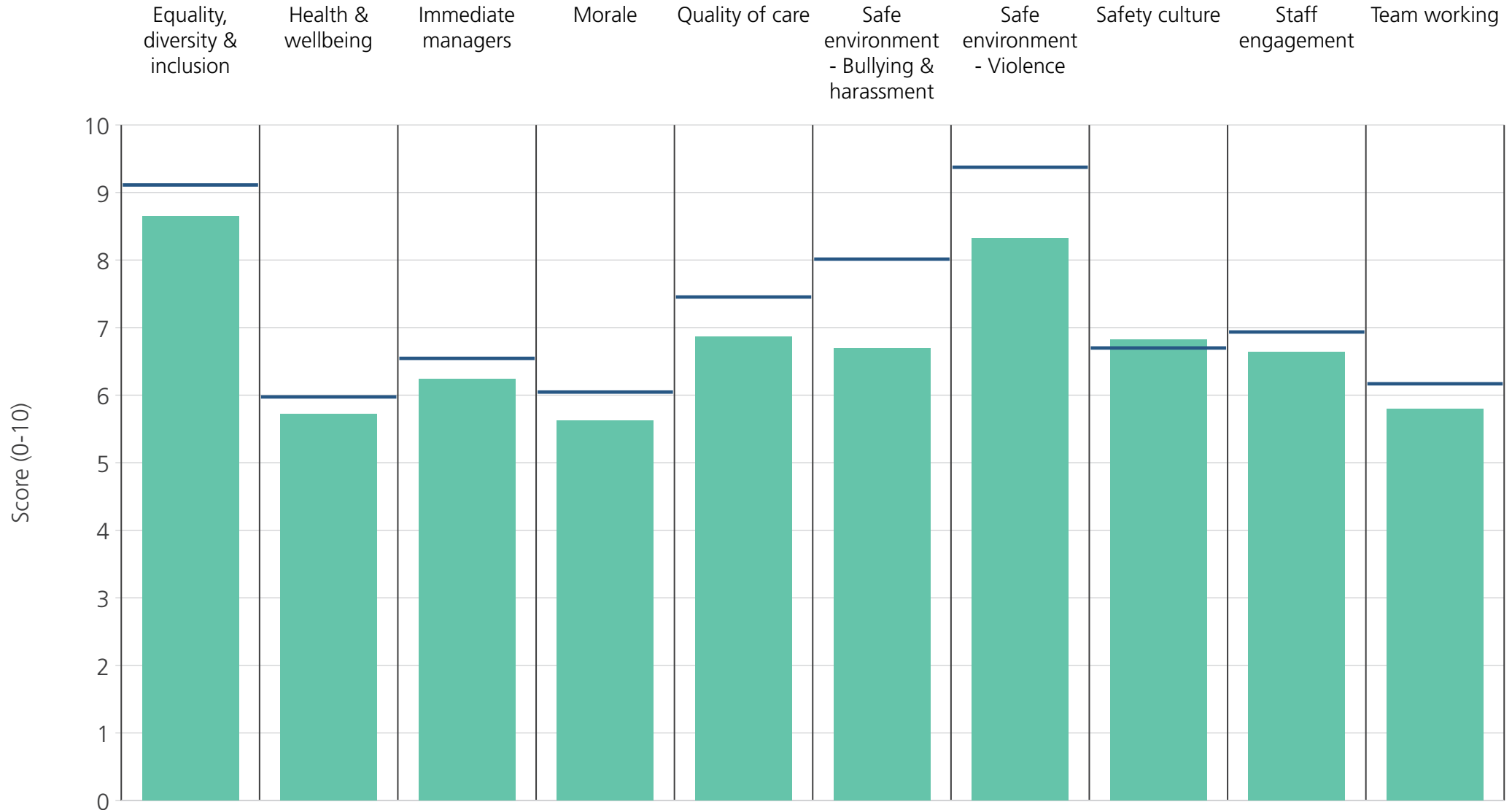
University Hospitals of North Midlands NHS Trust
2020 NHS Staff Survey Results



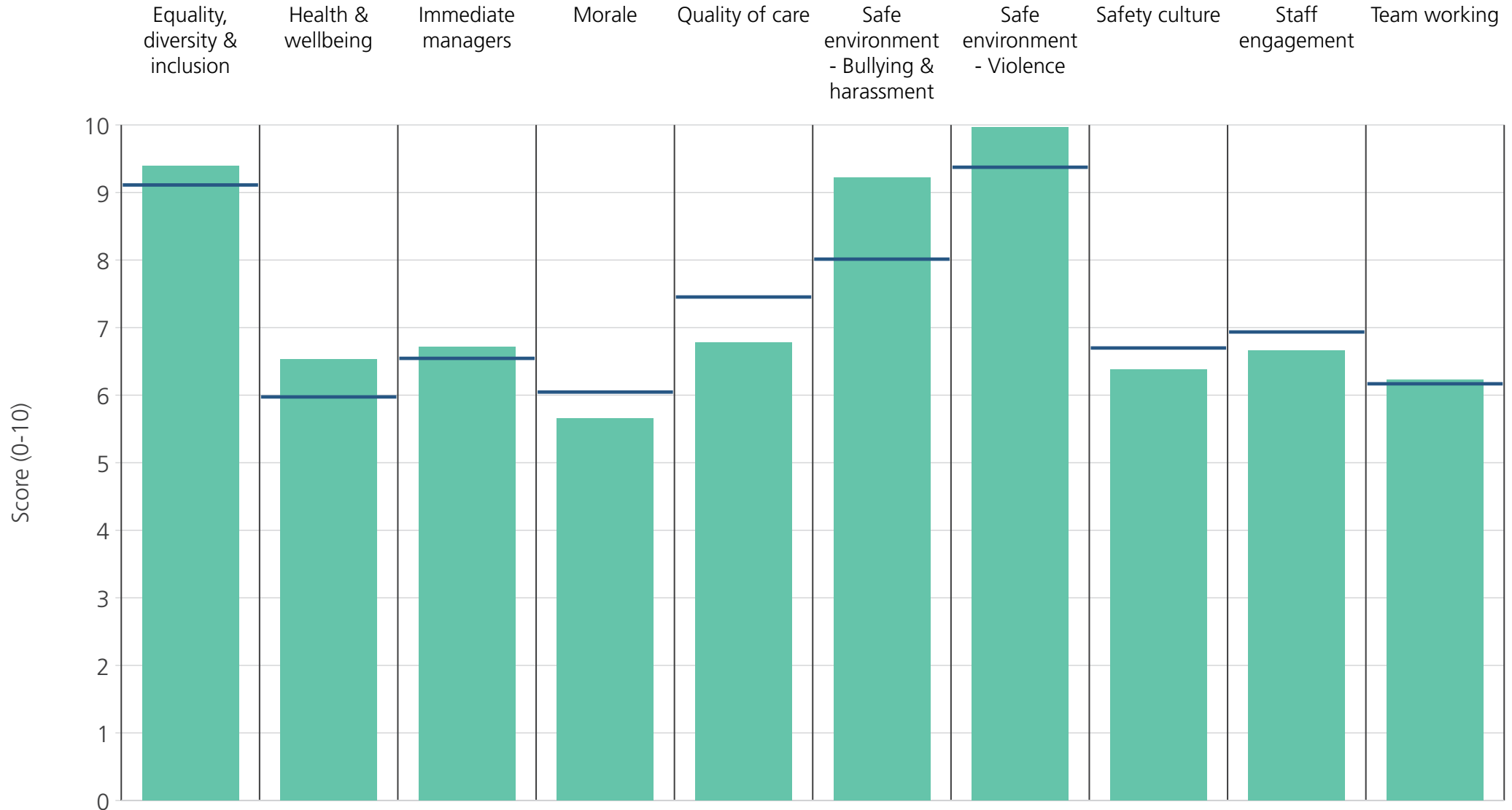
Directorate	9.2	6.0	6.4	6.1	7.4	8.1	9.8	7.0	7.0	6.5
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	229	231	231	229	224	224	231	230	236	235



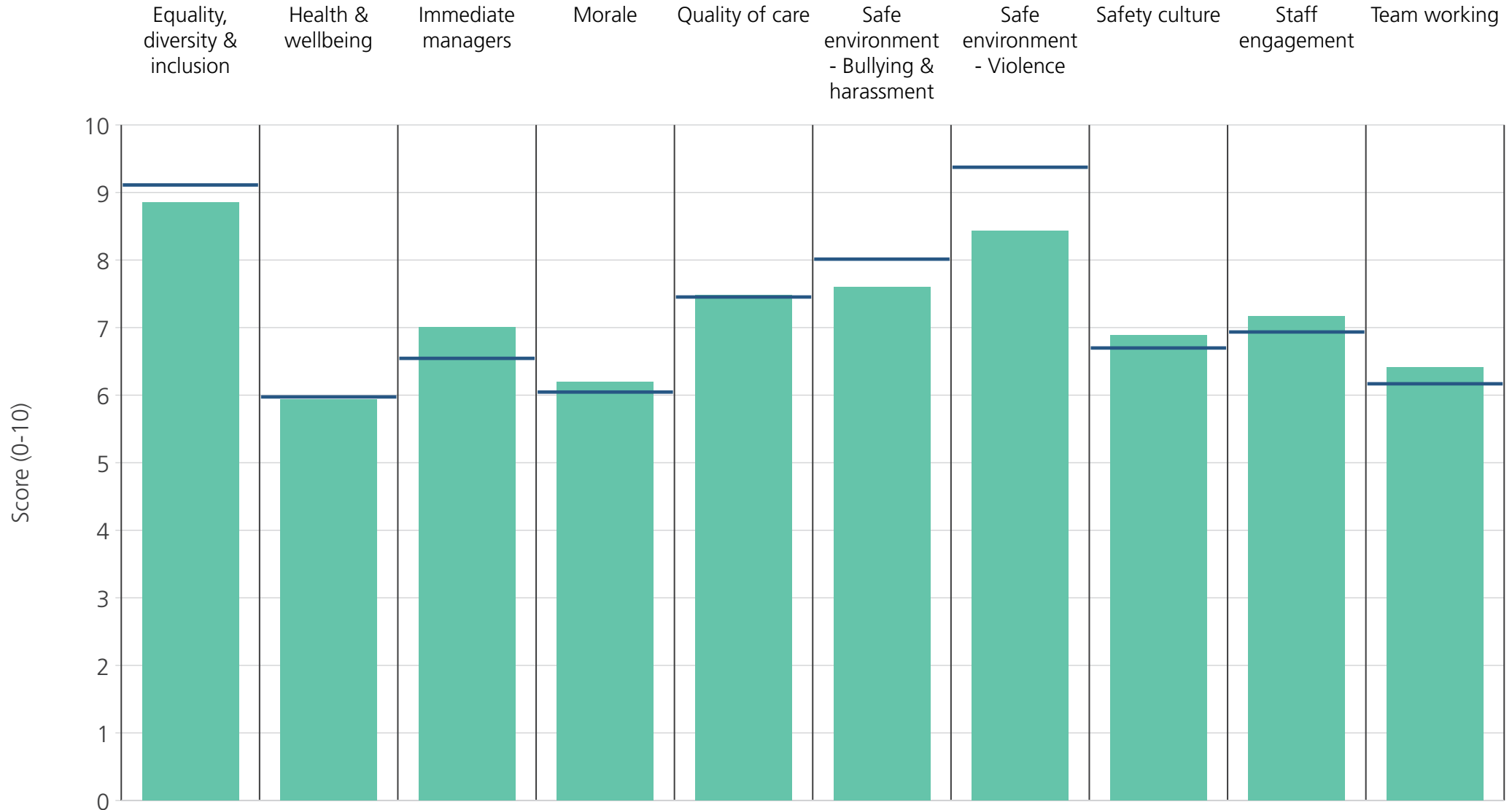
Directorate	8.9	5.4	6.2	5.9	7.8	7.8	9.1	6.7	6.8	6.2
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	495	497	501	489	490	481	493	490	504	499



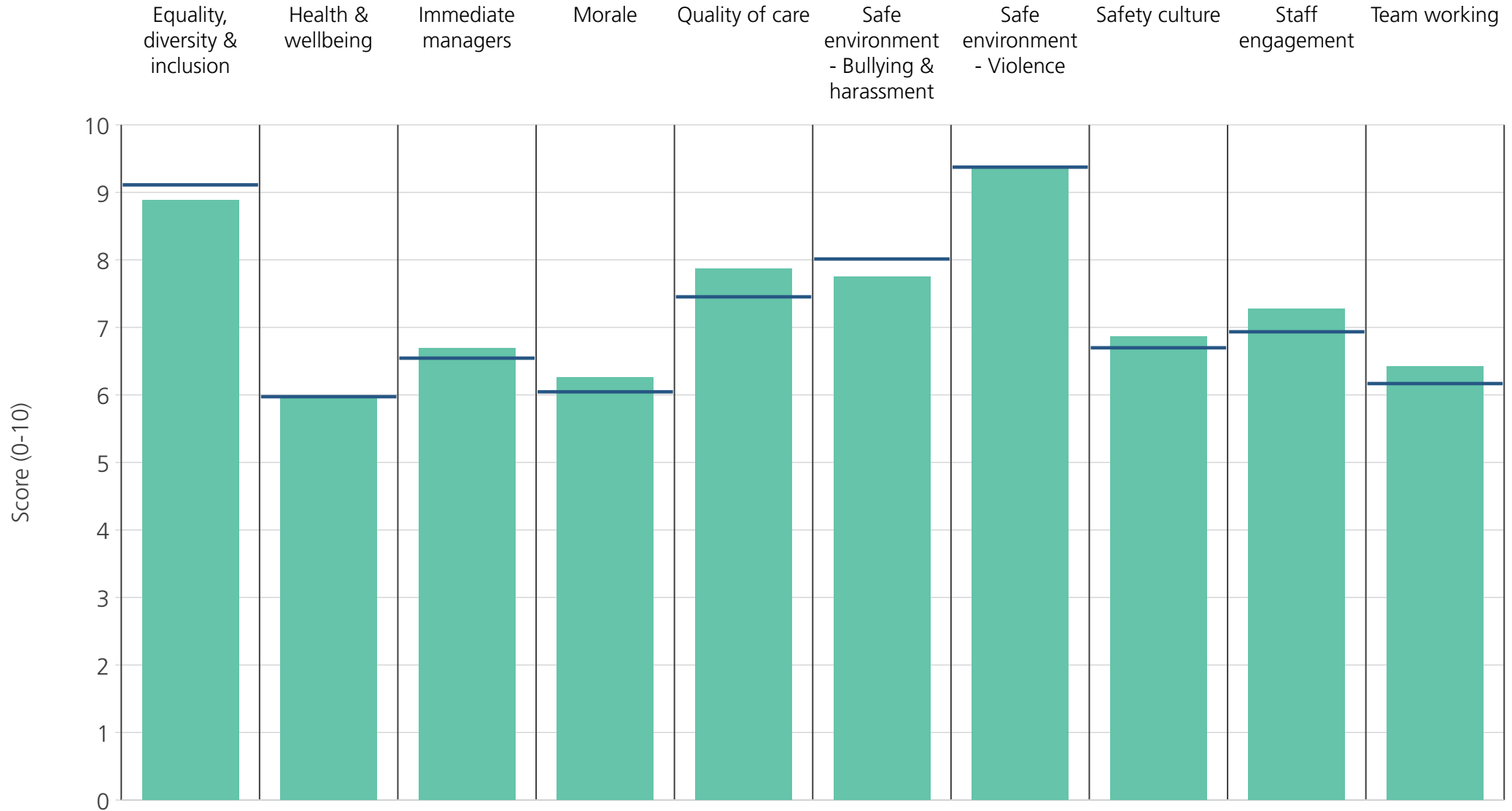
Directorate	8.6	5.7	6.2	5.6	6.9	6.7	8.3	6.8	6.6	5.8
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	255	257	257	255	246	254	253	254	262	262



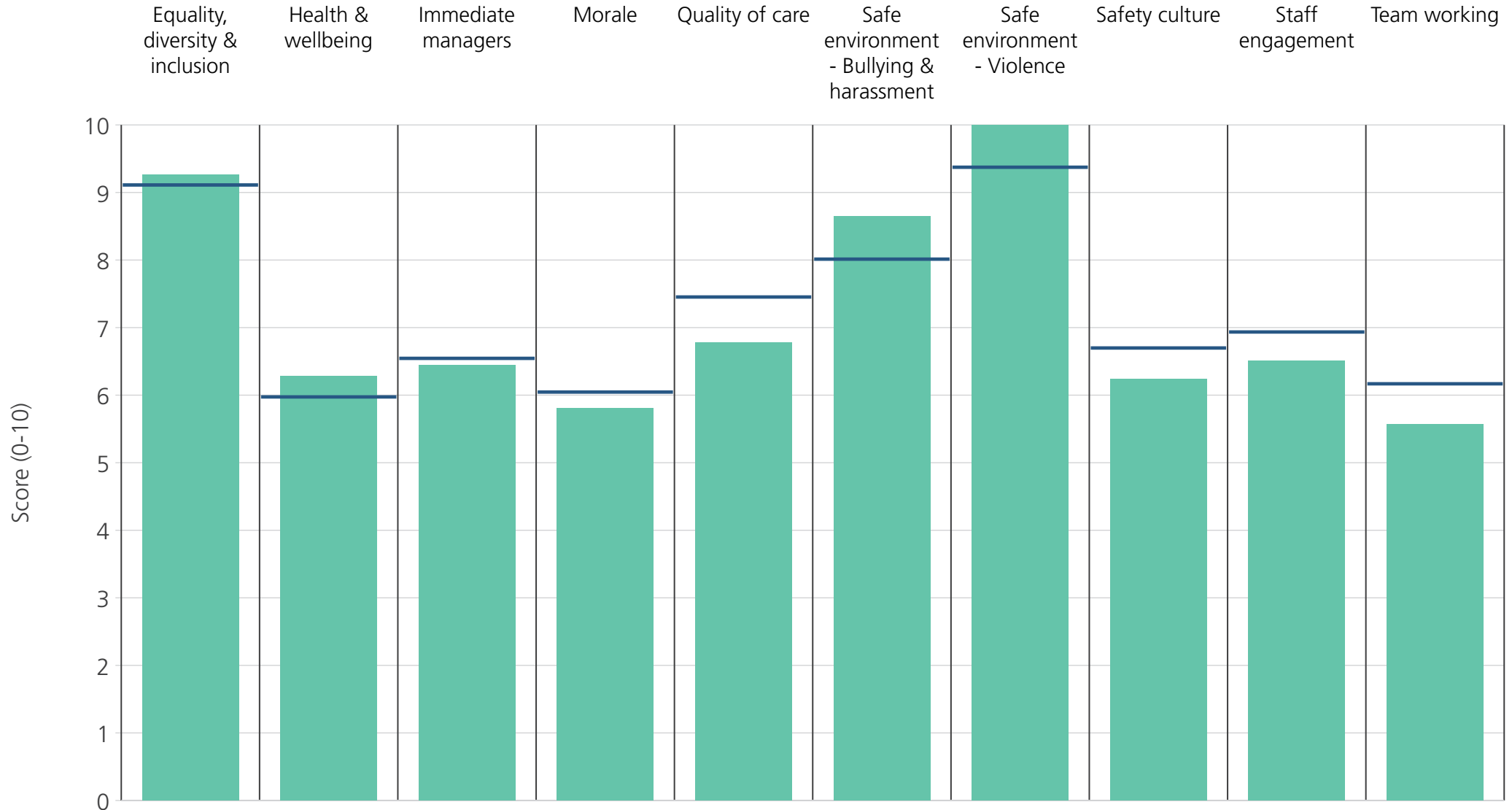
Directorate	9.4	6.5	6.7	5.7	6.8	9.2	10.0	6.4	6.7	6.2
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	94	94	94	94	45	90	94	93	94	94



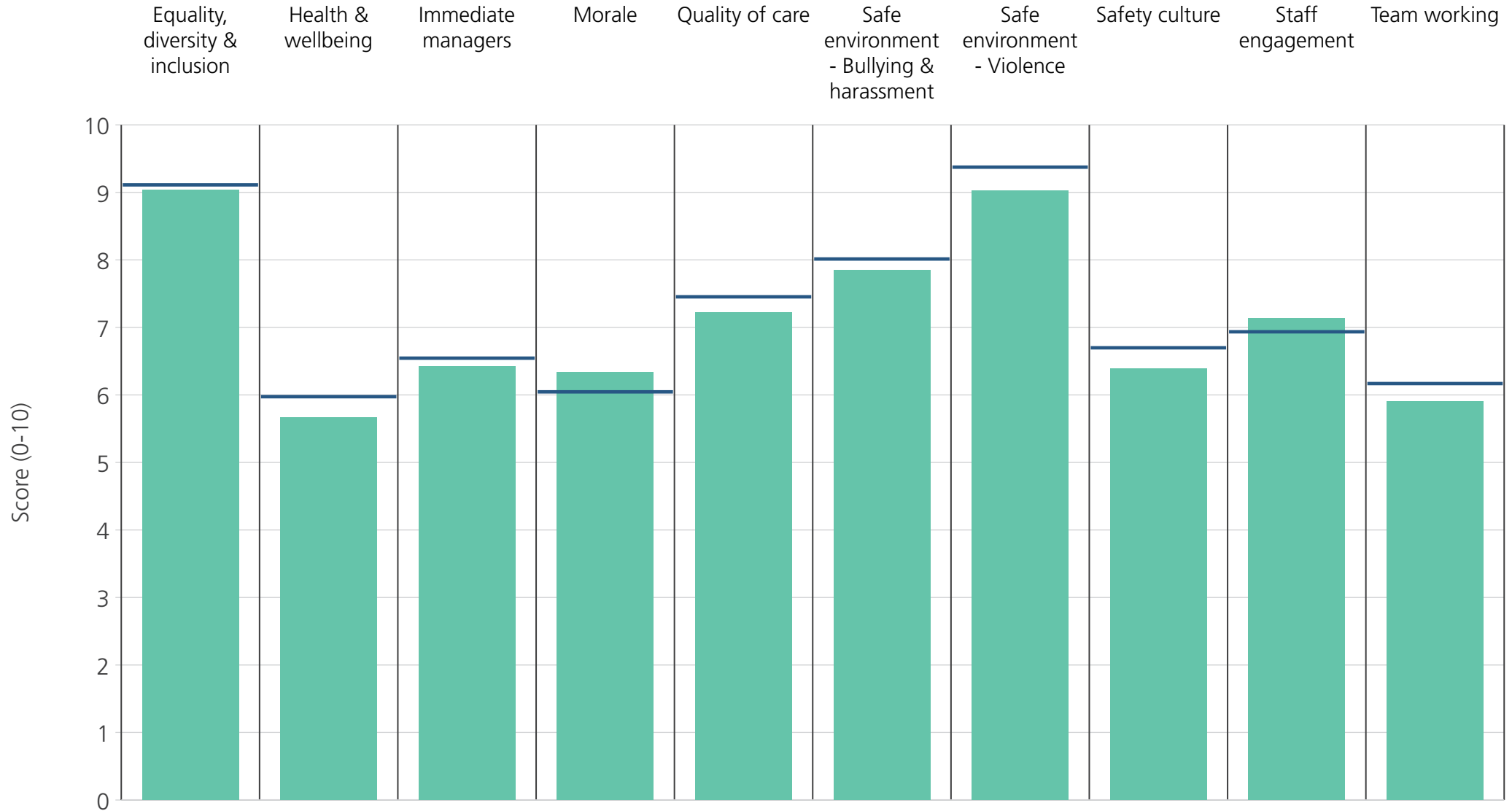
Directorate	8.9	5.9	7.0	6.2	7.5	7.6	8.4	6.9	7.2	6.4
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	270	271	273	268	265	264	267	270	272	271



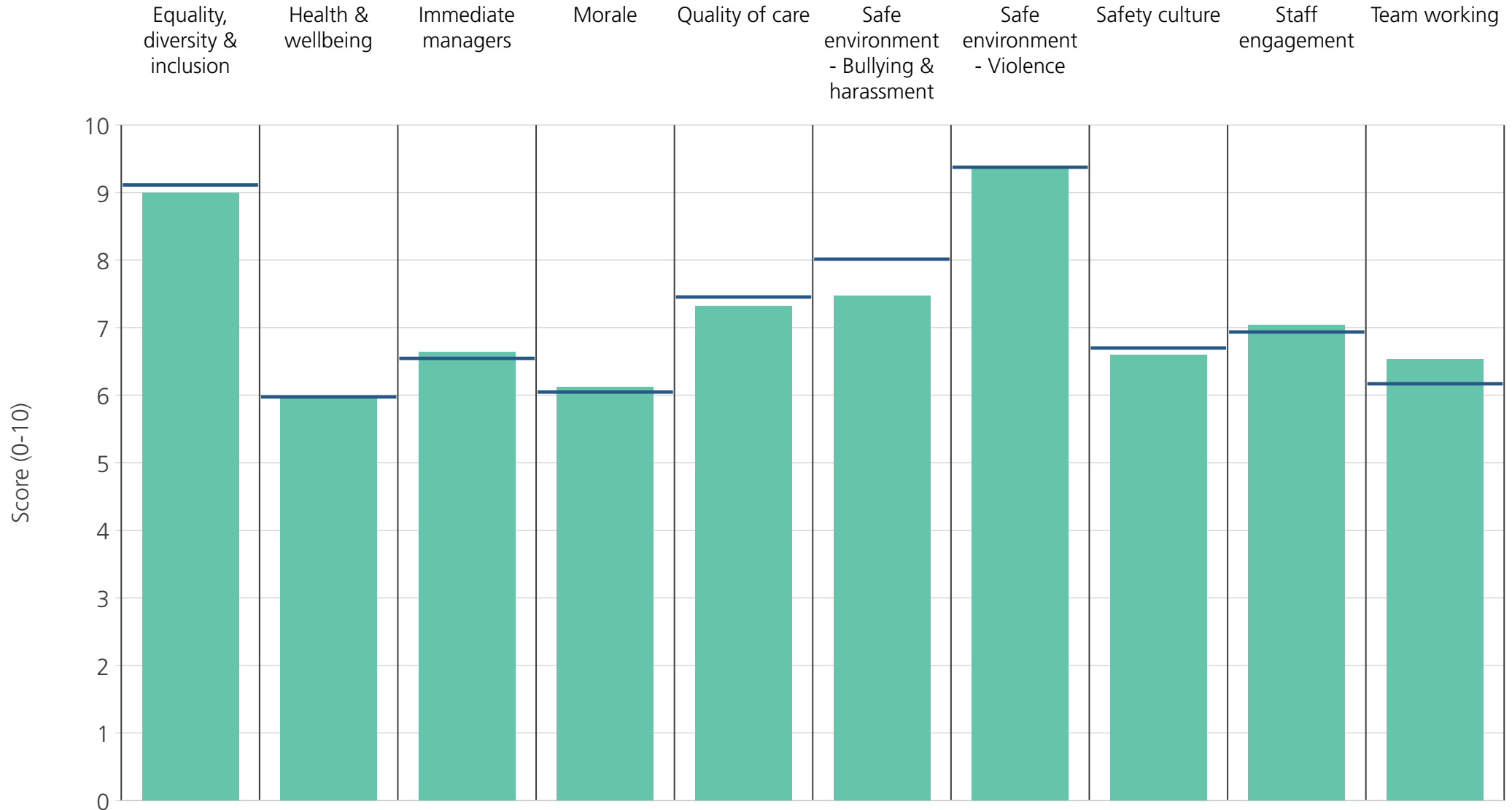
Directorate	8.9	5.9	6.7	6.3	7.9	7.7	9.4	6.9	7.3	6.4
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	228	228	228	226	219	222	227	225	231	228



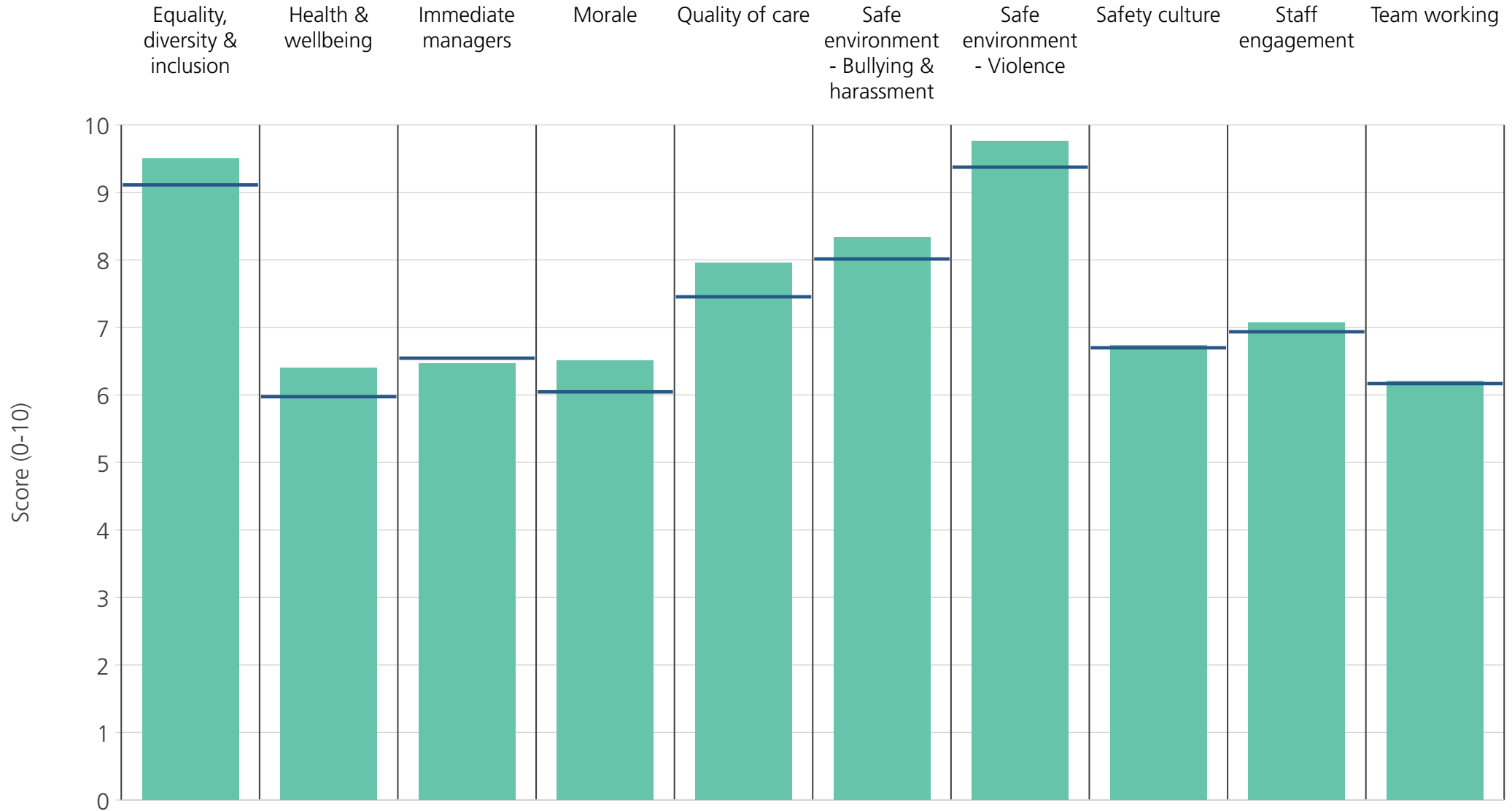
Directorate	9.3	6.3	6.4	5.8	6.8	8.6	10.0	6.2	6.5	5.6
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	105	107	106	105	67	101	104	107	107	107



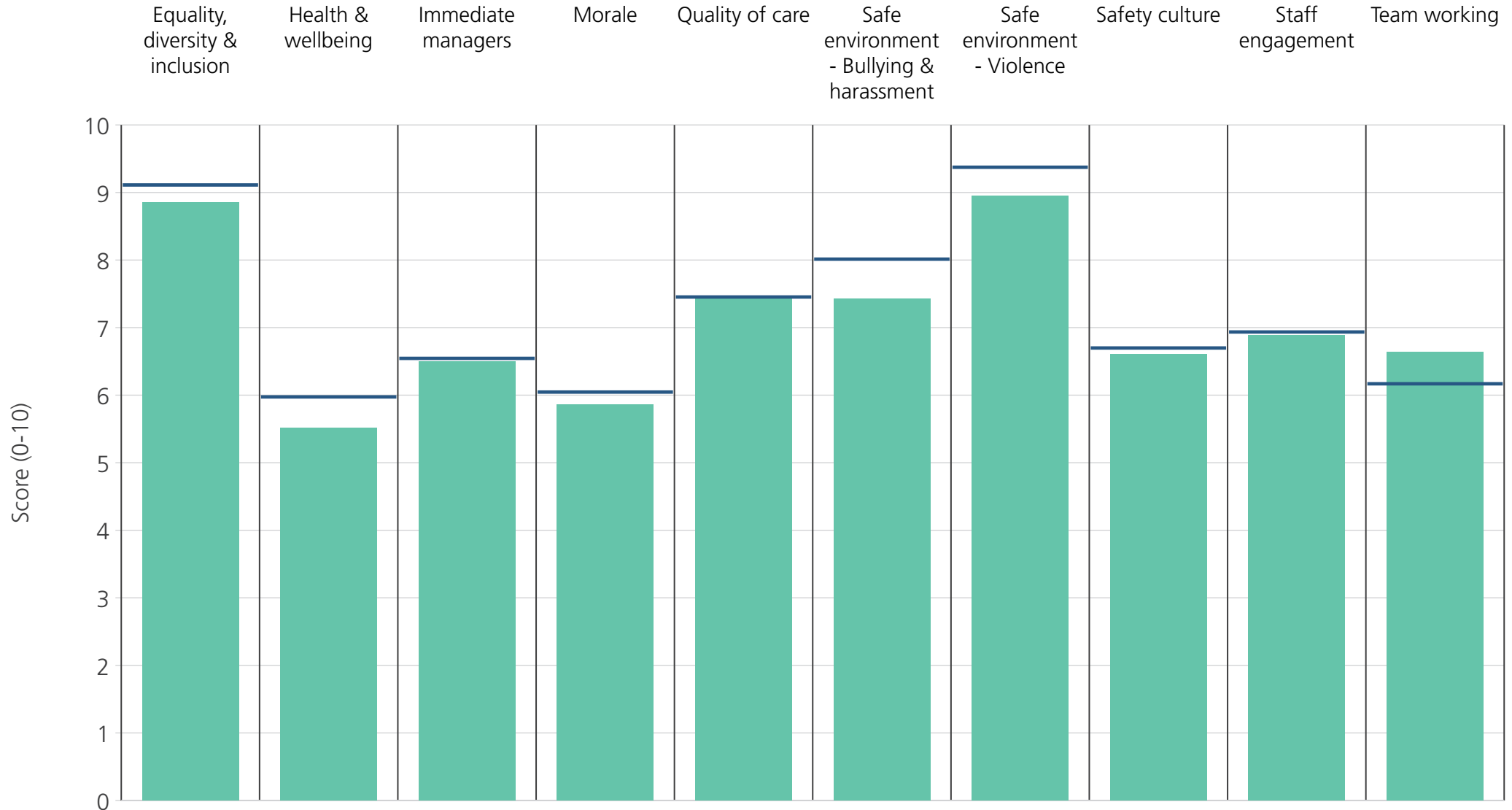
Directorate	9.0	5.7	6.4	6.3	7.2	7.9	9.0	6.4	7.1	5.9
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	91	91	91	89	91	90	91	90	94	93



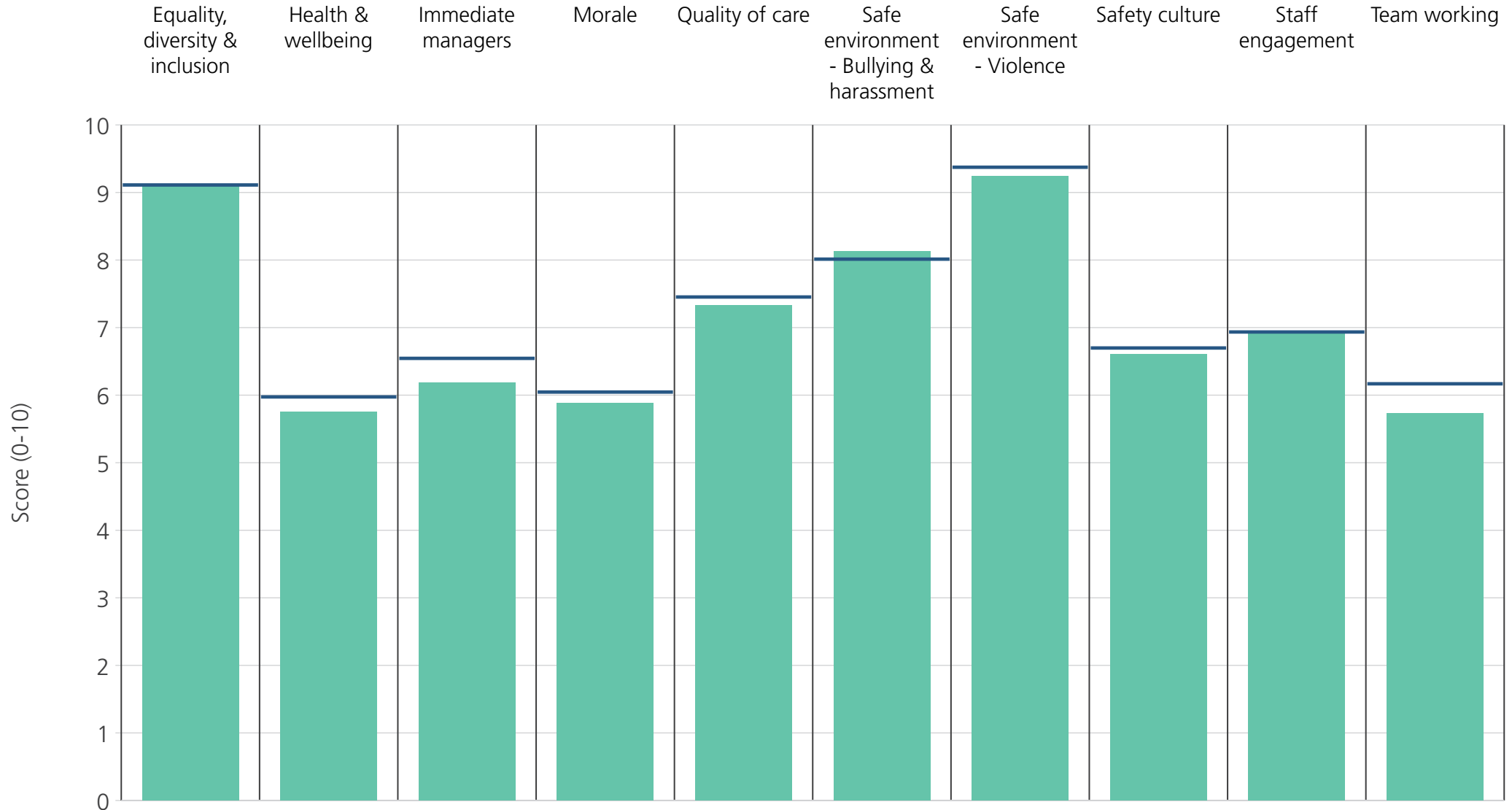
Directorate	9.0	6.0	6.6	6.1	7.3	7.5	9.4	6.6	7.0	6.5
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	284	284	285	278	273	281	284	283	287	284



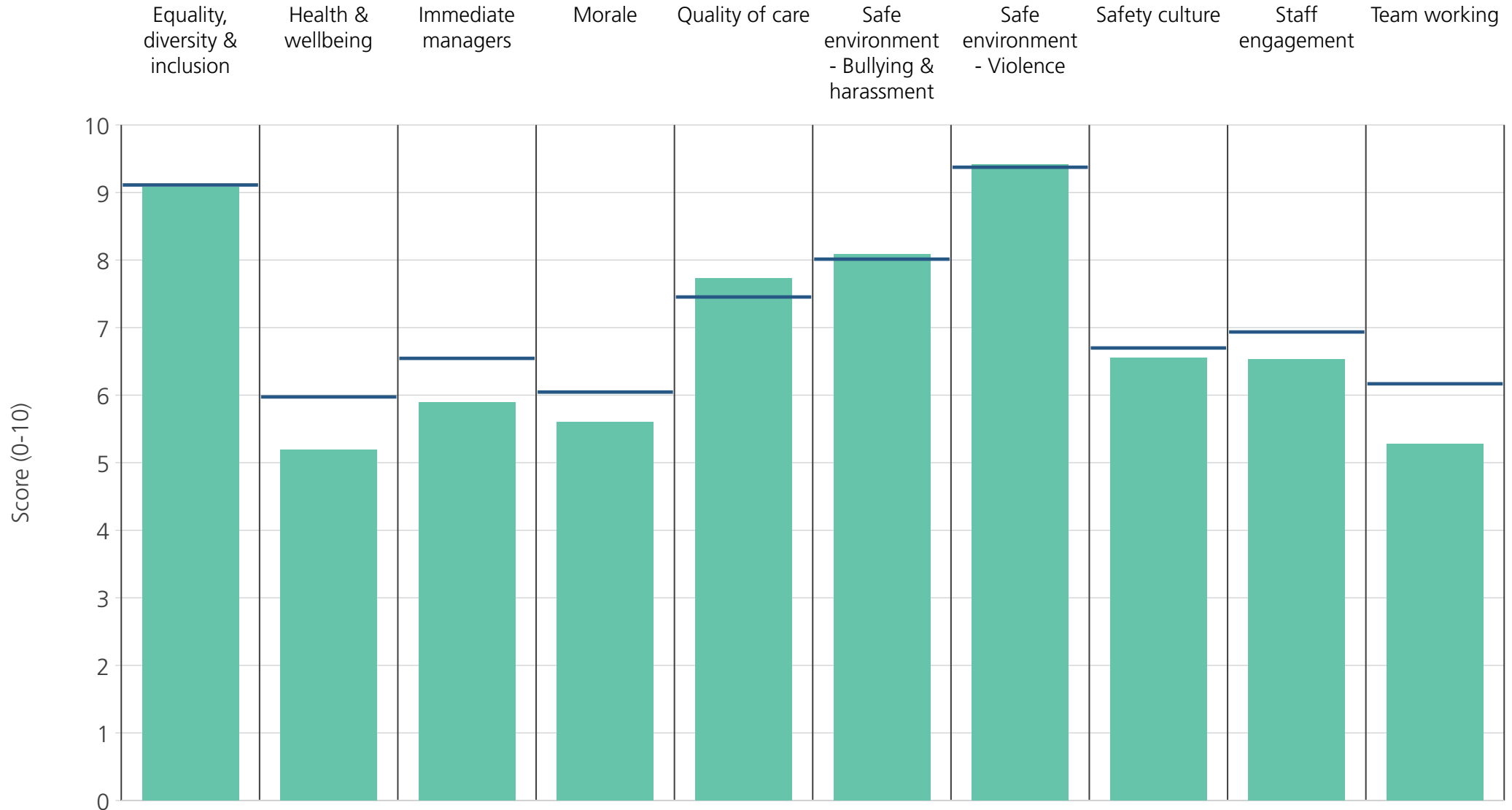
Directorate	9.5	6.4	6.5	6.5	8.0	8.3	9.8	6.7	7.1	6.2
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	151	151	151	150	150	145	151	149	154	154



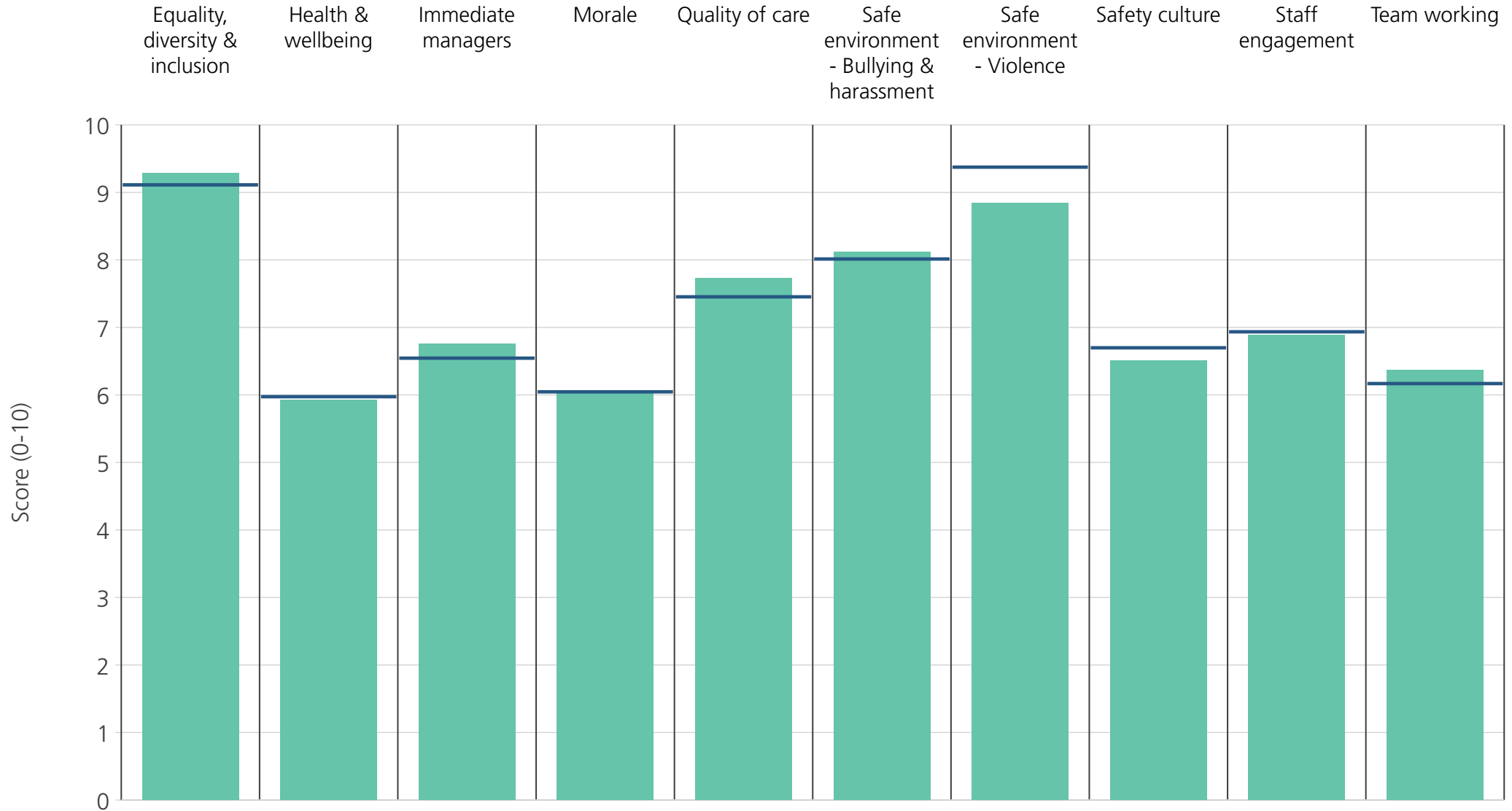
Directorate	8.8	5.5	6.5	5.9	7.5	7.4	9.0	6.6	6.9	6.6
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	207	208	209	206	197	201	207	206	211	210



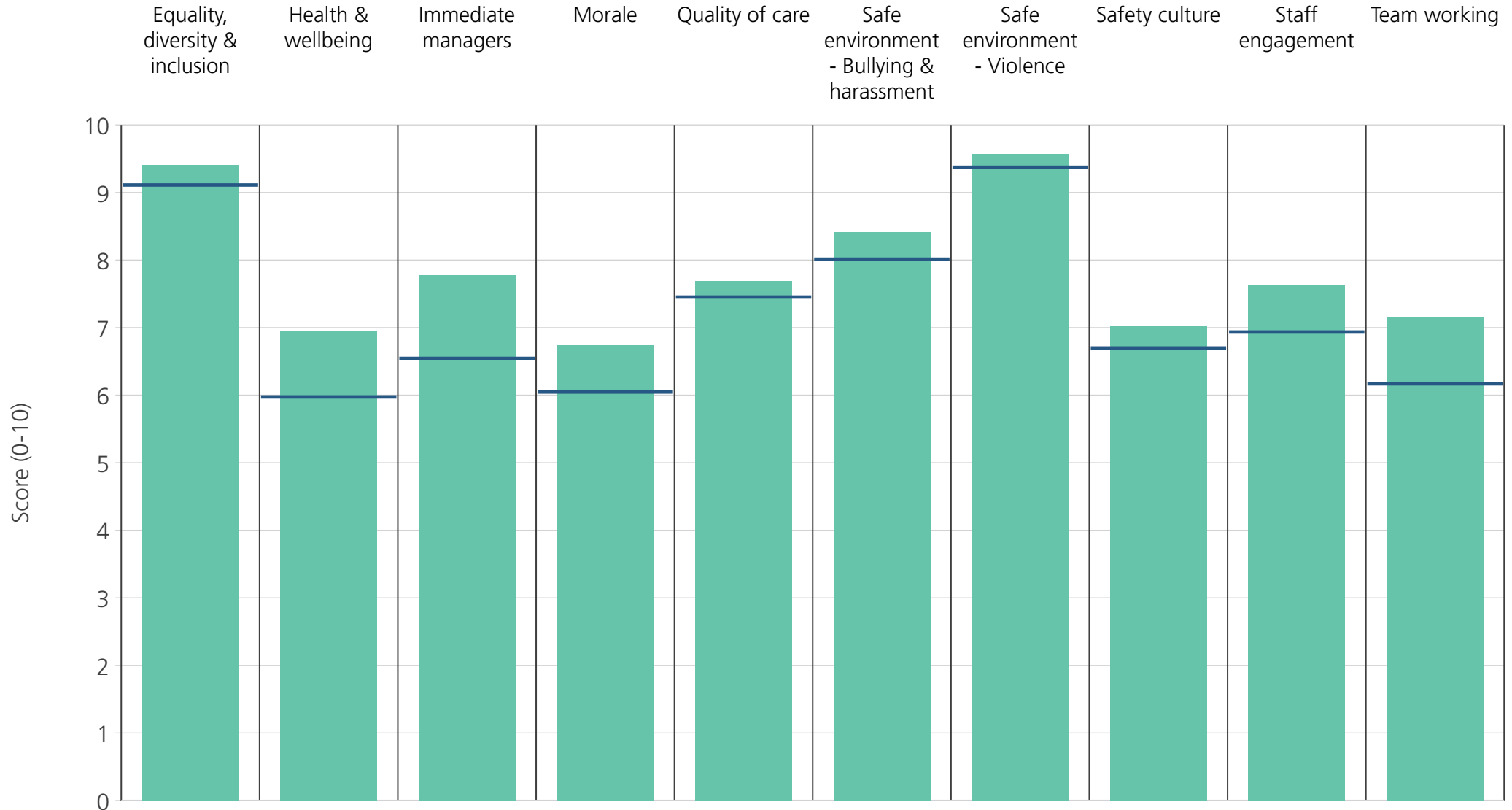
Directorate	9.1	5.8	6.2	5.9	7.3	8.1	9.2	6.6	6.9	5.7
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	168	170	170	168	168	164	168	167	175	173



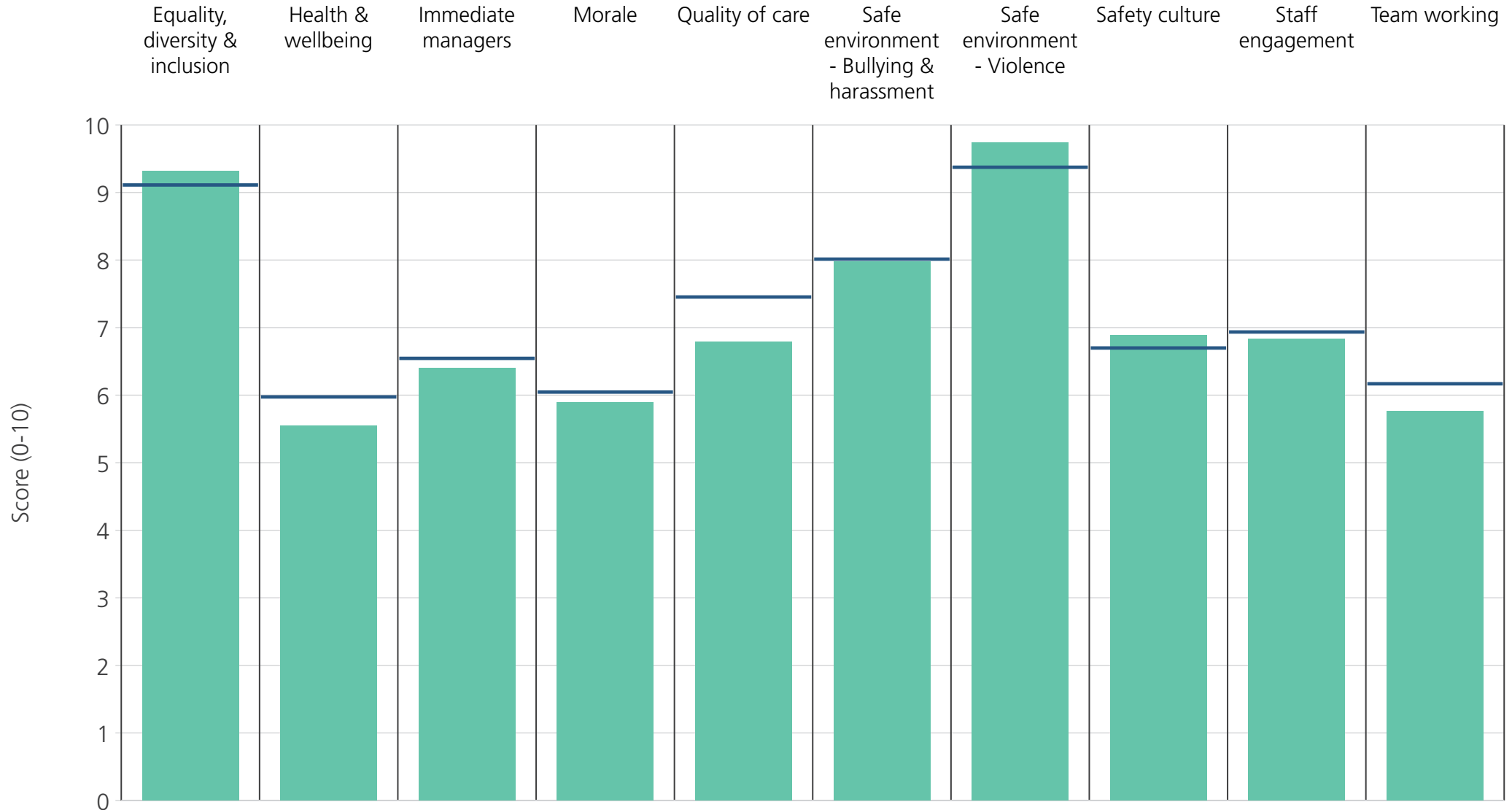
Directorate	9.1	5.2	5.9	5.6	7.7	8.1	9.4	6.6	6.5	5.3
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	243	243	244	243	241	237	243	245	245	243



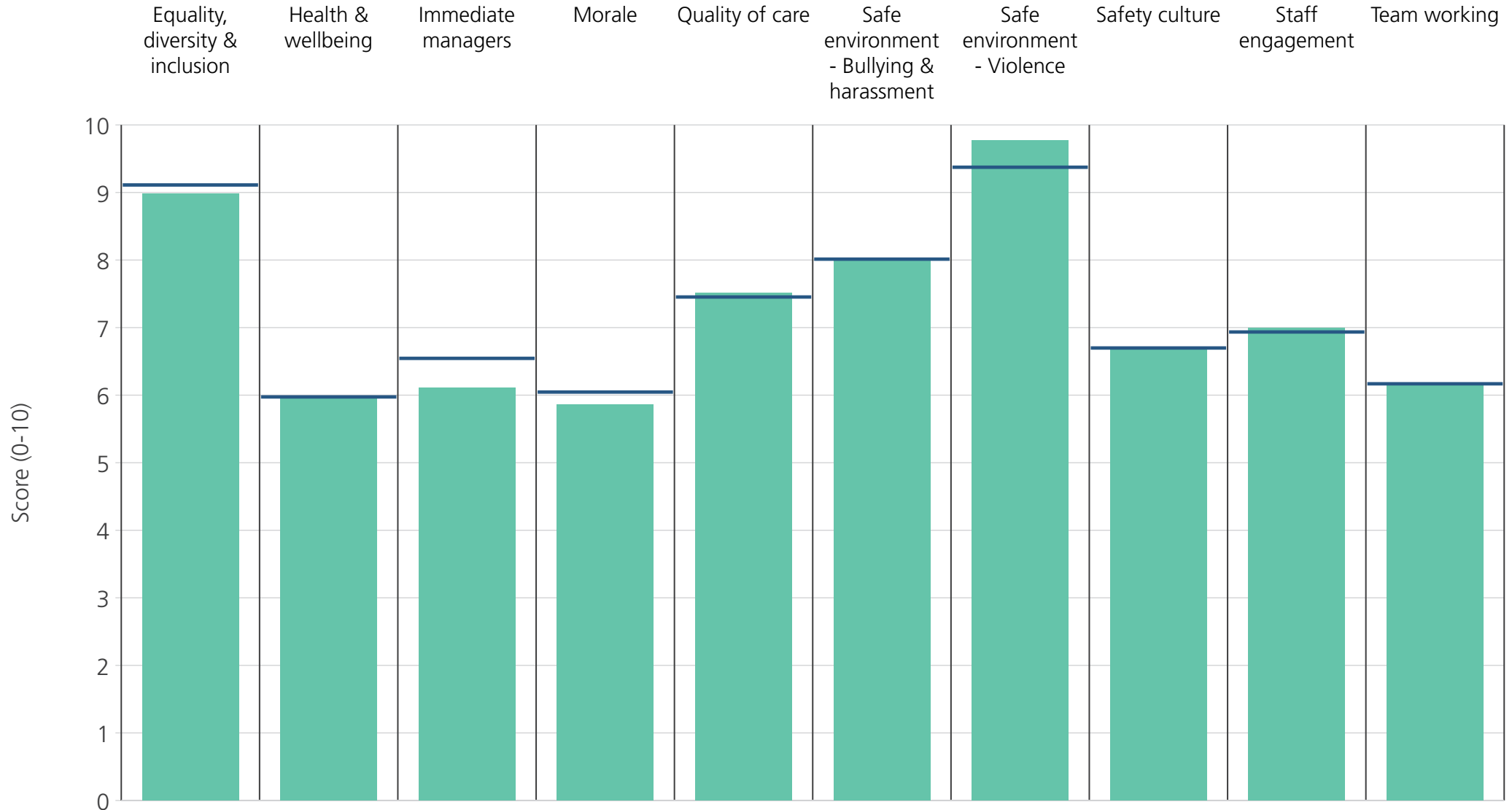
Directorate	9.3	5.9	6.8	6.0	7.7	8.1	8.8	6.5	6.9	6.4
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	120	121	121	117	117	117	121	120	122	122



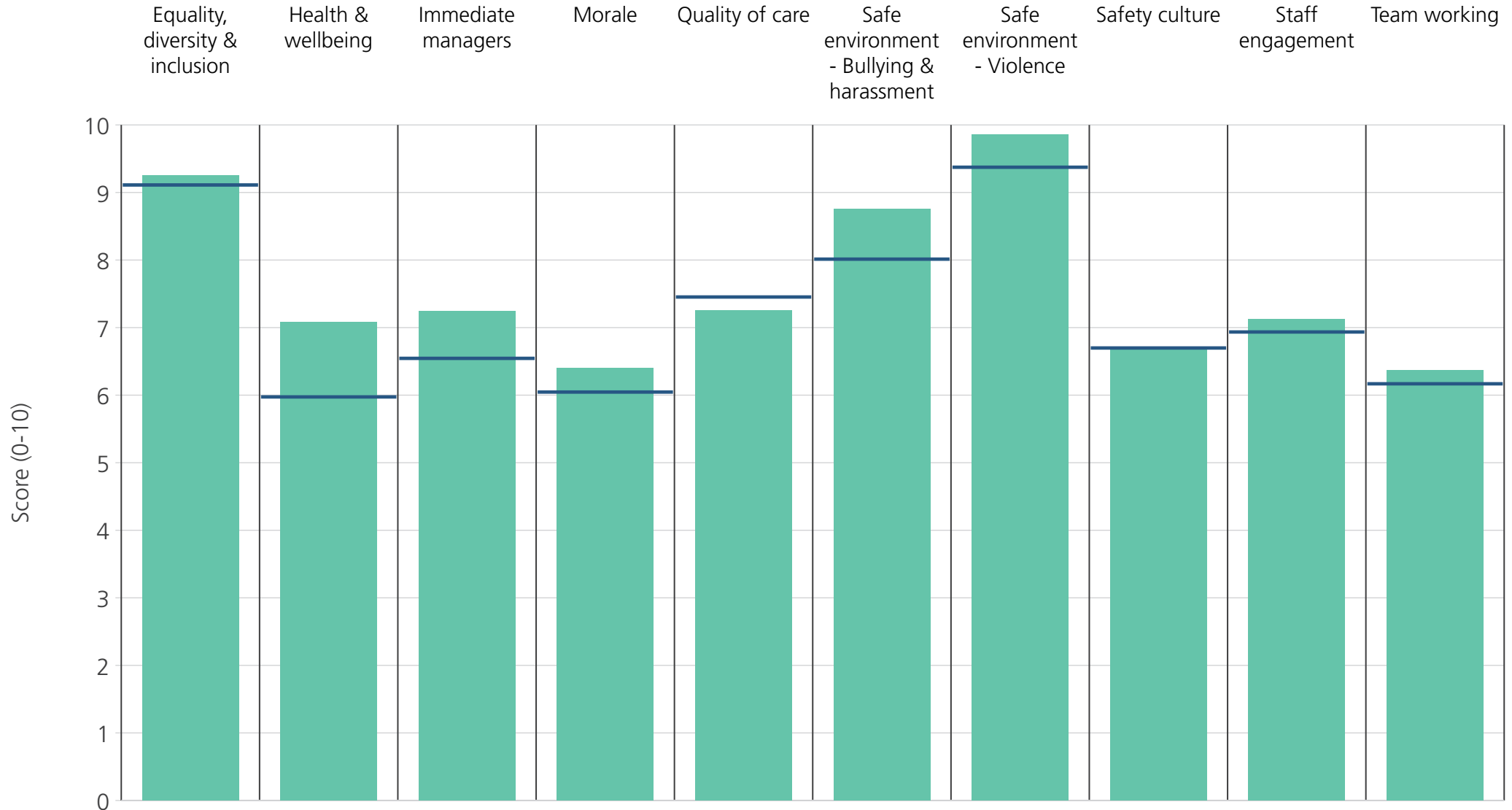
Directorate	9.4	6.9	7.8	6.7	7.7	8.4	9.6	7.0	7.6	7.2
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	168	170	170	169	147	164	170	169	173	172



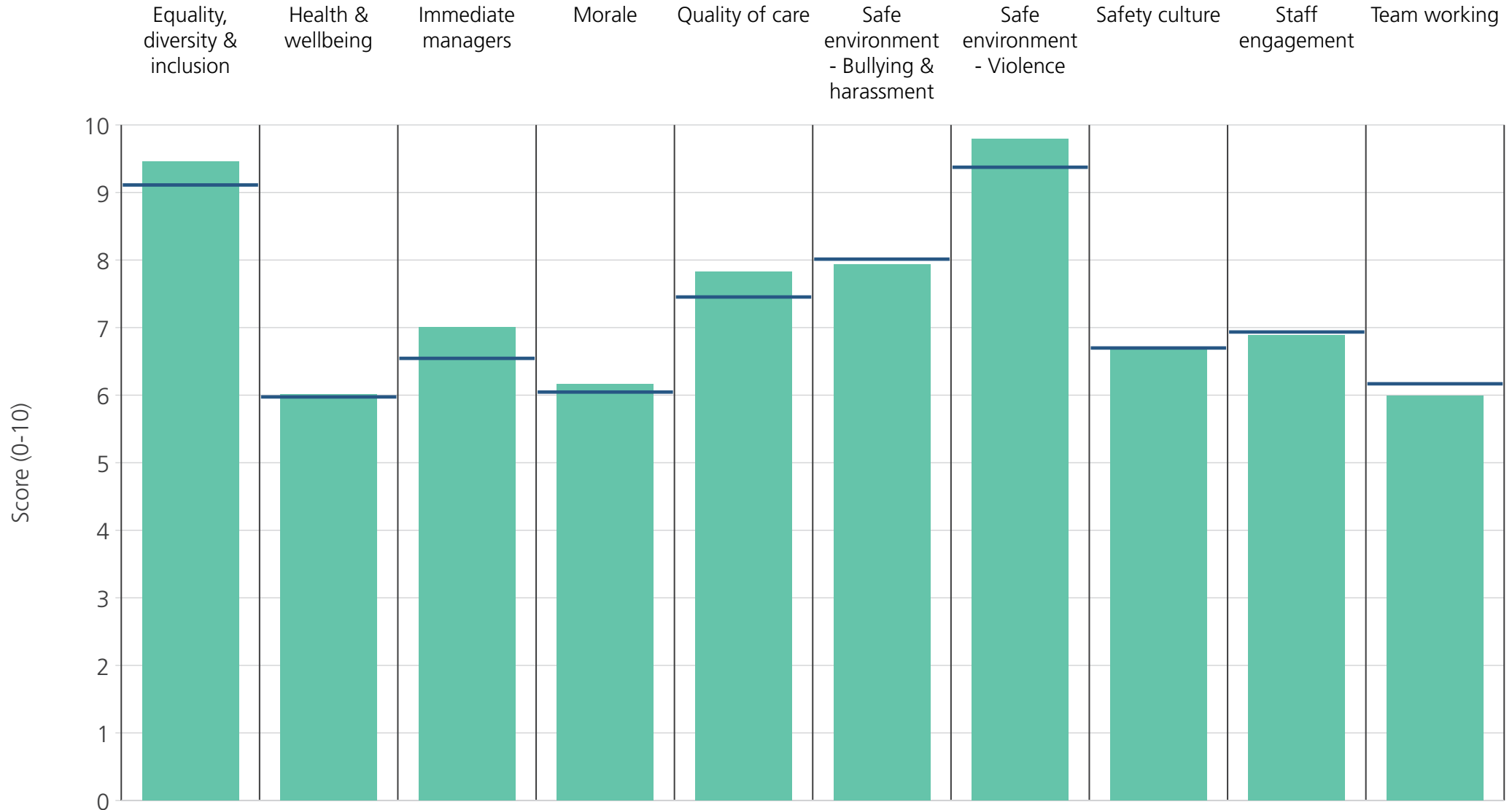
Directorate	9.3	5.5	6.4	5.9	6.8	8.0	9.7	6.9	6.8	5.8
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	193	194	193	192	184	190	194	192	195	194



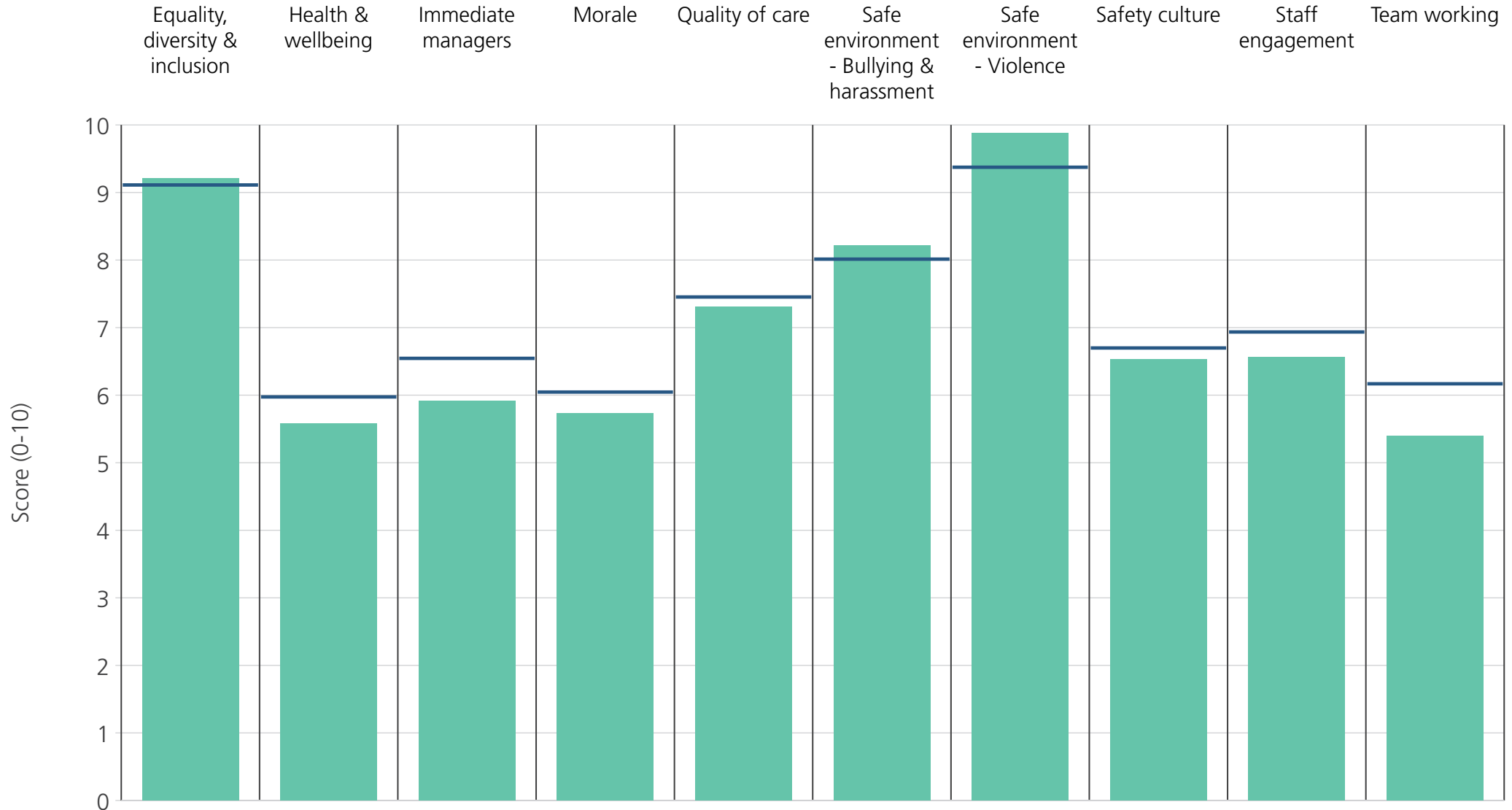
Directorate	9.0	5.9	6.1	5.9	7.5	8.0	9.8	6.7	7.0	6.2
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	173	173	173	170	161	167	173	171	176	176



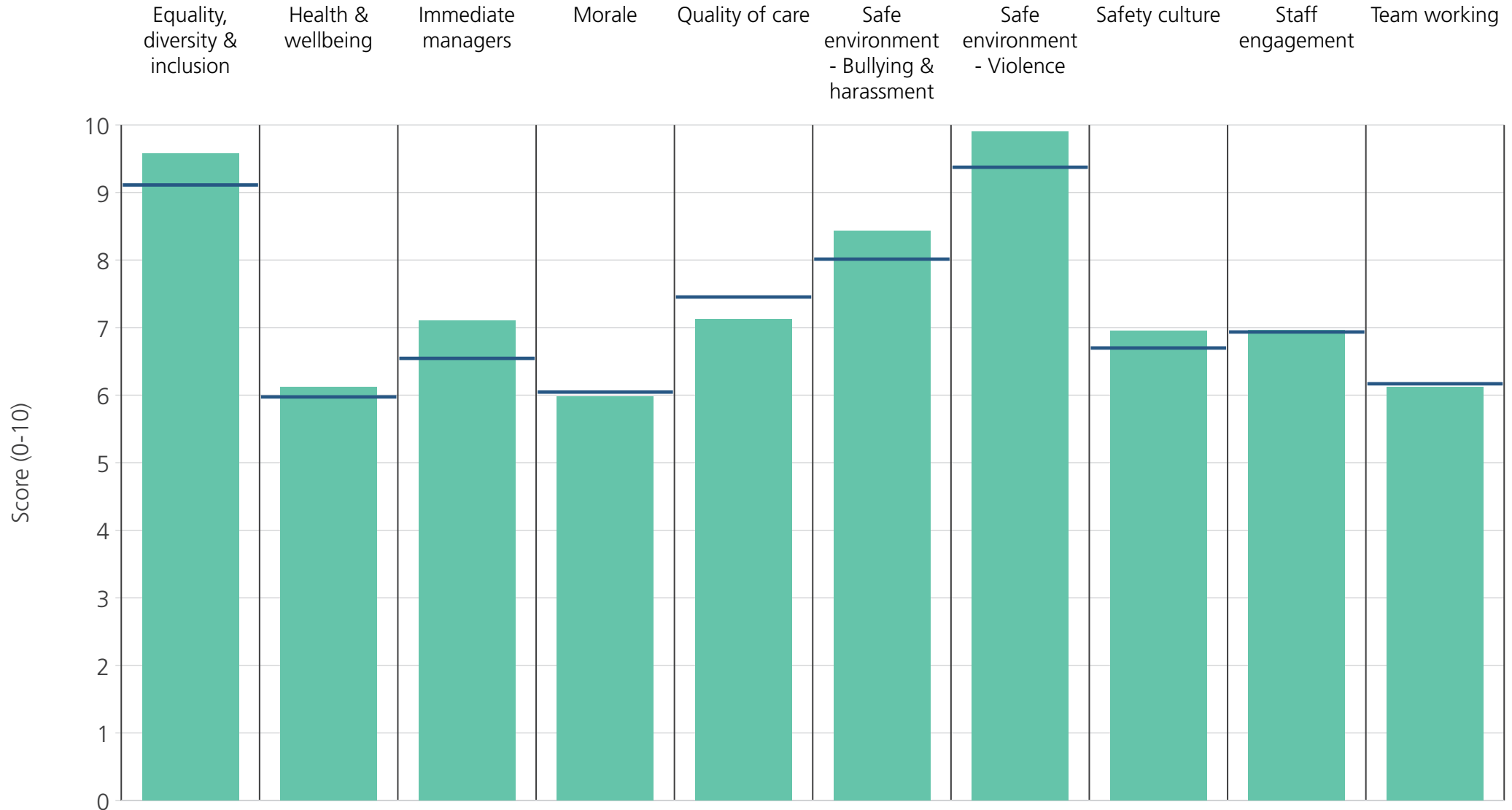
Directorate	9.2	7.1	7.2	6.4	7.3	8.8	9.9	6.7	7.1	6.4
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	434	436	437	431	226	423	436	432	442	437



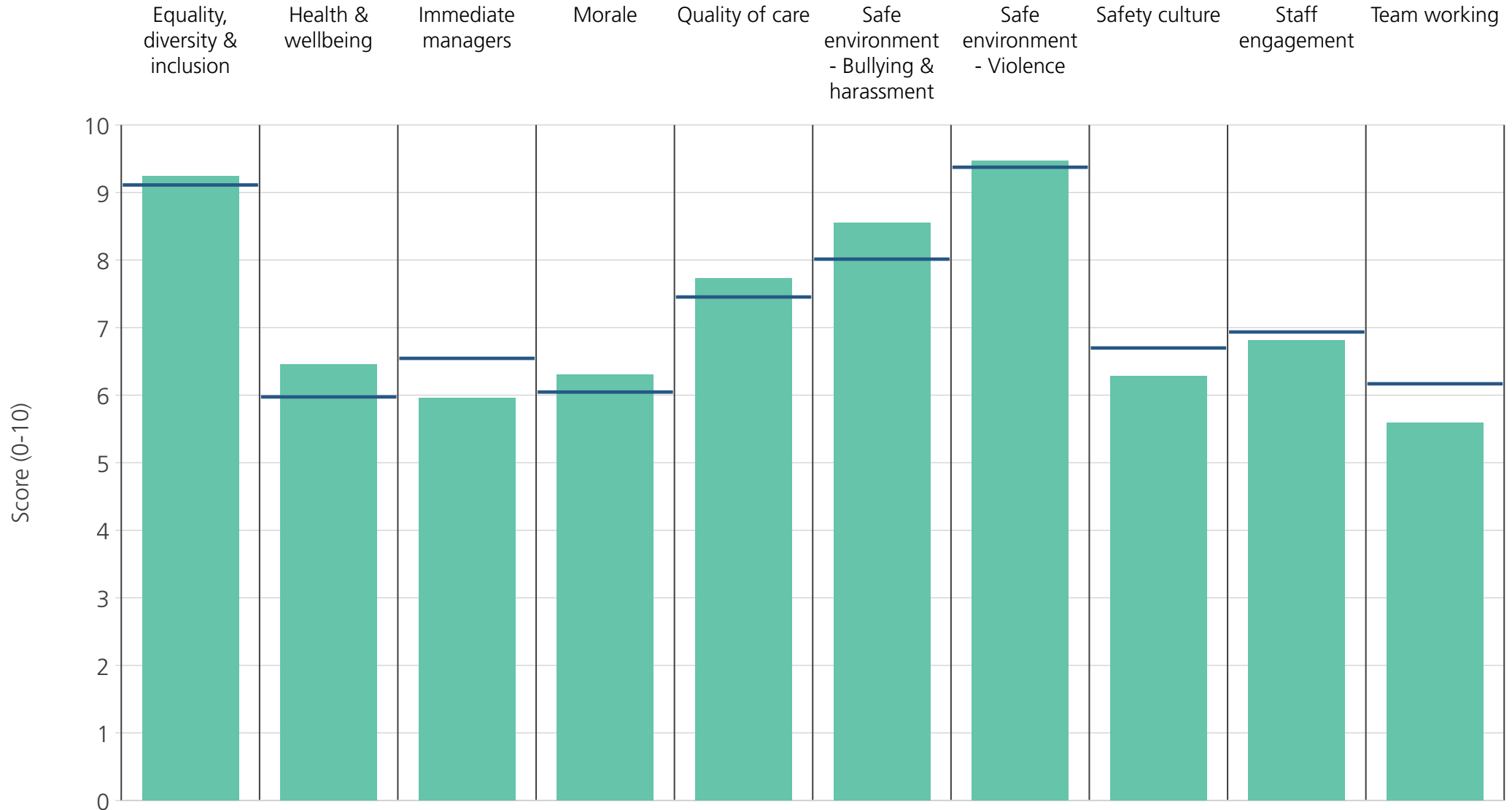
Directorate	9.5	6.0	7.0	6.2	7.8	7.9	9.8	6.7	6.9	6.0
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	63	64	64	63	57	62	64	63	64	63



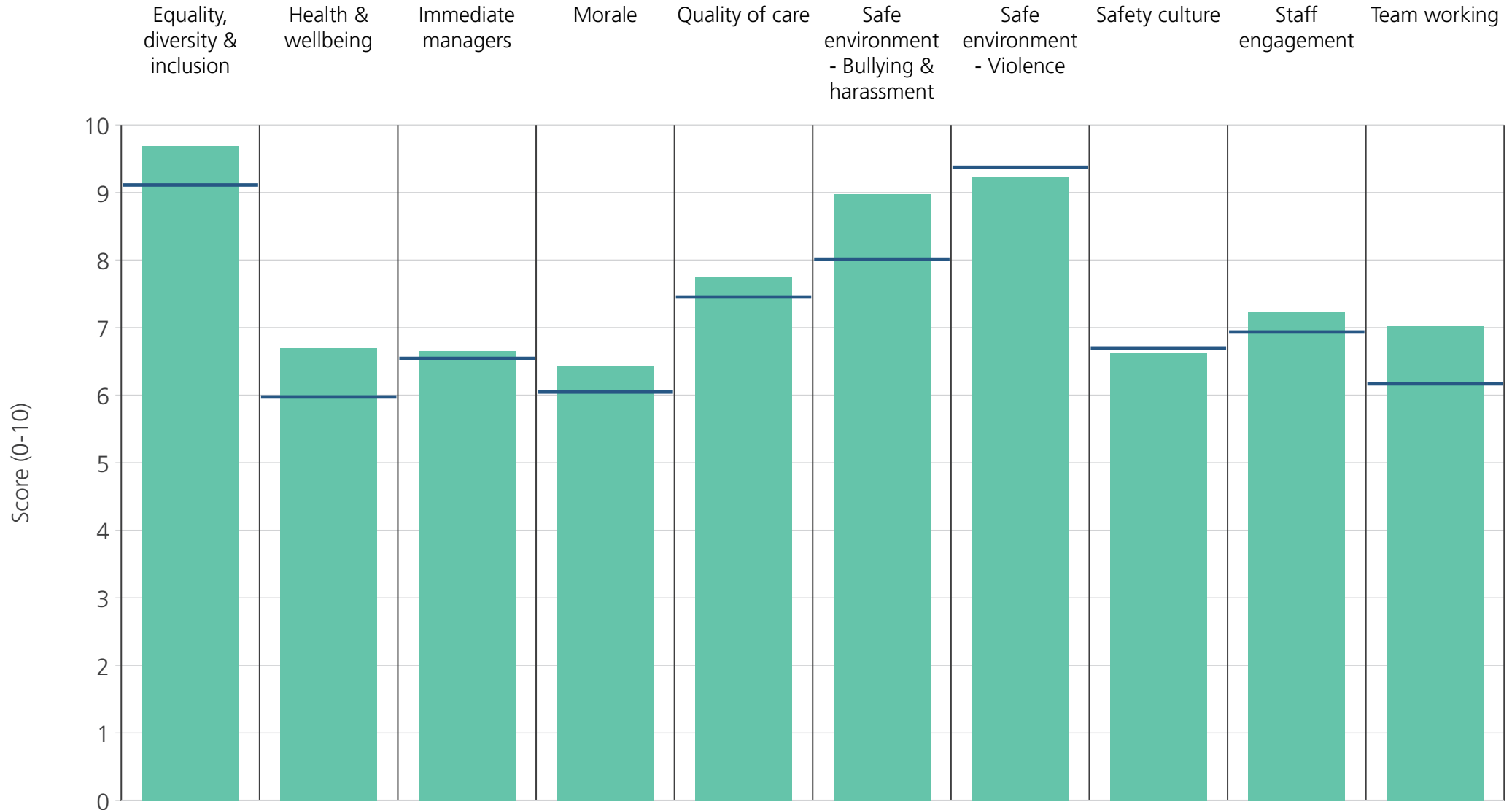
Directorate	9.2	5.6	5.9	5.7	7.3	8.2	9.9	6.5	6.6	5.4
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	219	220	220	218	183	216	218	219	221	216



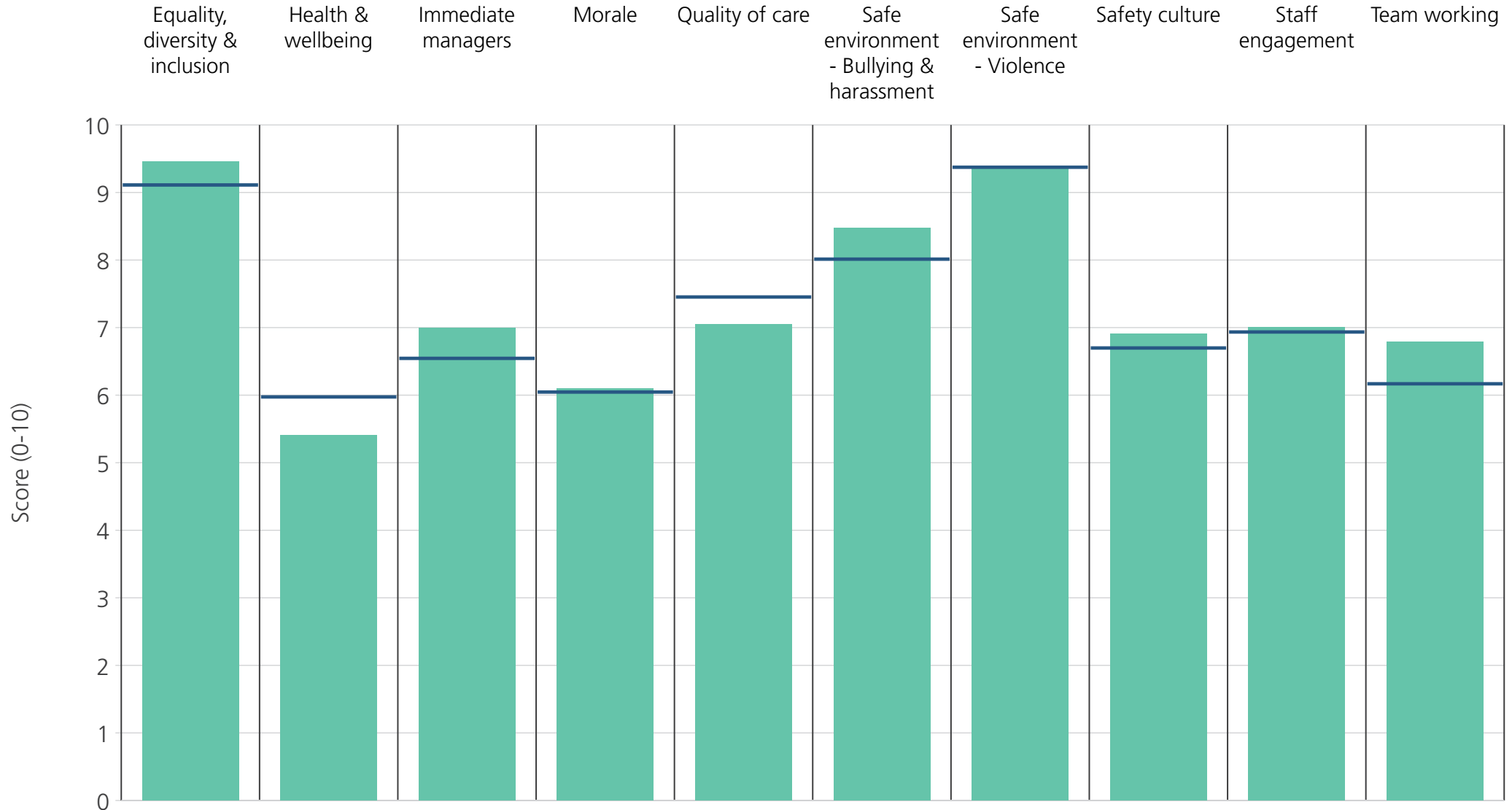
Directorate	9.6	6.1	7.1	6.0	7.1	8.4	9.9	7.0	7.0	6.1
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	102	102	102	100	94	98	102	102	105	104



Directorate	9.2	6.5	6.0	6.3	7.7	8.5	9.5	6.3	6.8	5.6
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	116	117	116	114	82	110	112	116	117	116



Directorate	9.7	6.7	6.6	6.4	7.8	9.0	9.2	6.6	7.2	7.0
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	63	65	65	64	64	63	64	64	65	64



Directorate	9.5	5.4	7.0	6.1	7.1	8.5	9.4	6.9	7.0	6.8
Your org	9.1	6.0	6.5	6.0	7.5	8.0	9.4	6.7	6.9	6.2
Responses	58	58	58	58	55	57	58	58	60	60