

Lewisham and Greenwich NHS Trust

2020 NHS Staff Survey

Directorate Report

Contents

Introduction	3	Workforce & Education	26
Themes – Directorates 1	4		
Add Prof Scientific and Technic	5		
Additional Clinical Services	6		
Administrative and Clerical	7		
Allied Health Professionals	8		
Estates and Ancillary	9		
Healthcare Scientists	10		
Medical and Dental	11		
Nursing and Midwifery Registered	12		
Students	13		
Themes – Directorates 2	14		
Allied Clinical Services	15		
Estates & Facilities	16		
Finance	17		
ICT & Information	18		
Nursing & Clinical Quality	19		
Performance & Business Development Strategy & Planning	20		
QEH Medicine	21		
Surgery & Cancer	22		
Trust Board and Directors	23		
UHL Medicine & Community	24		
Women, Children & Sexual Health	25		

This directorate report for Lewisham and Greenwich NHS Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by Lewisham and Greenwich NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

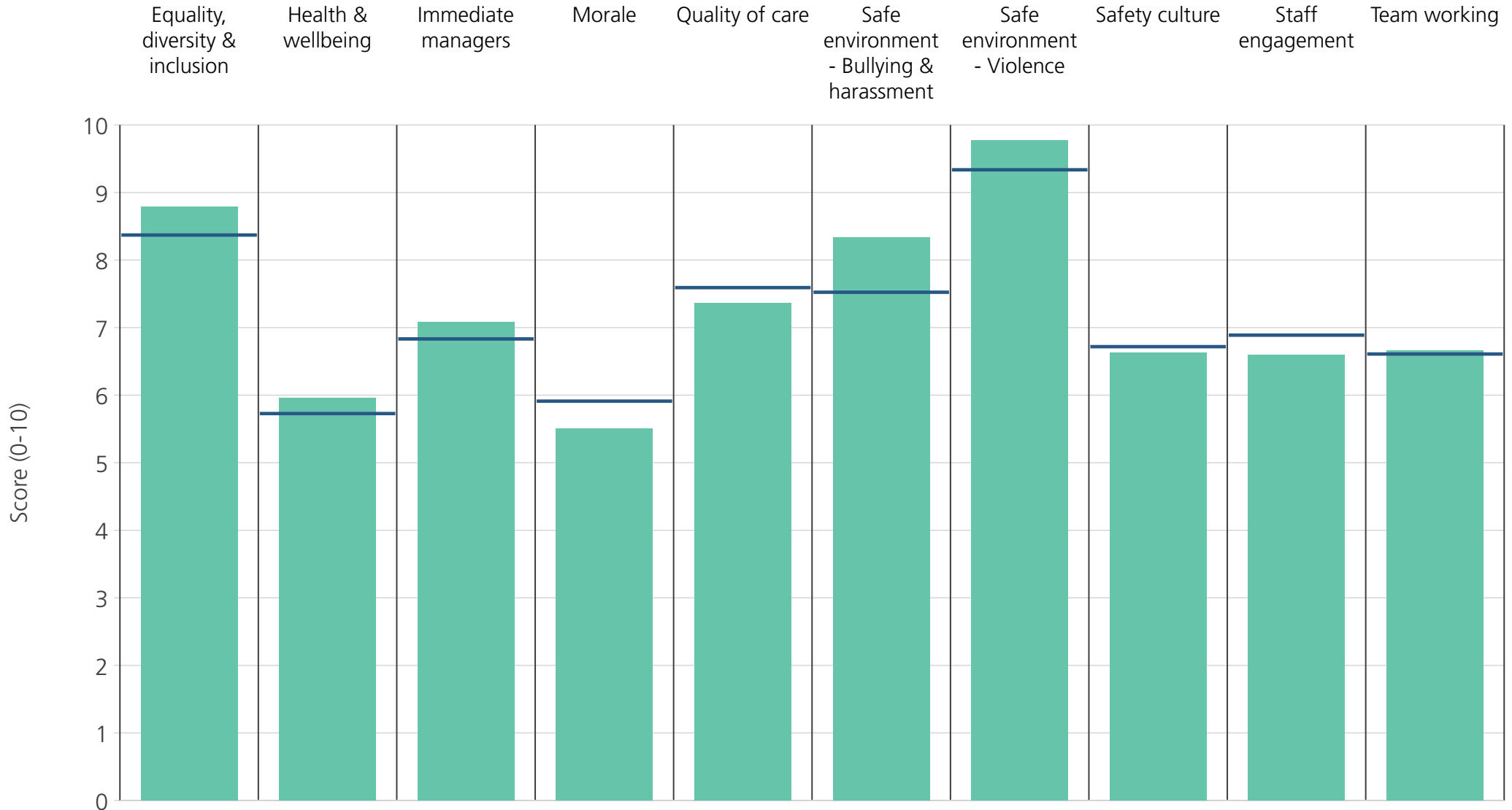
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



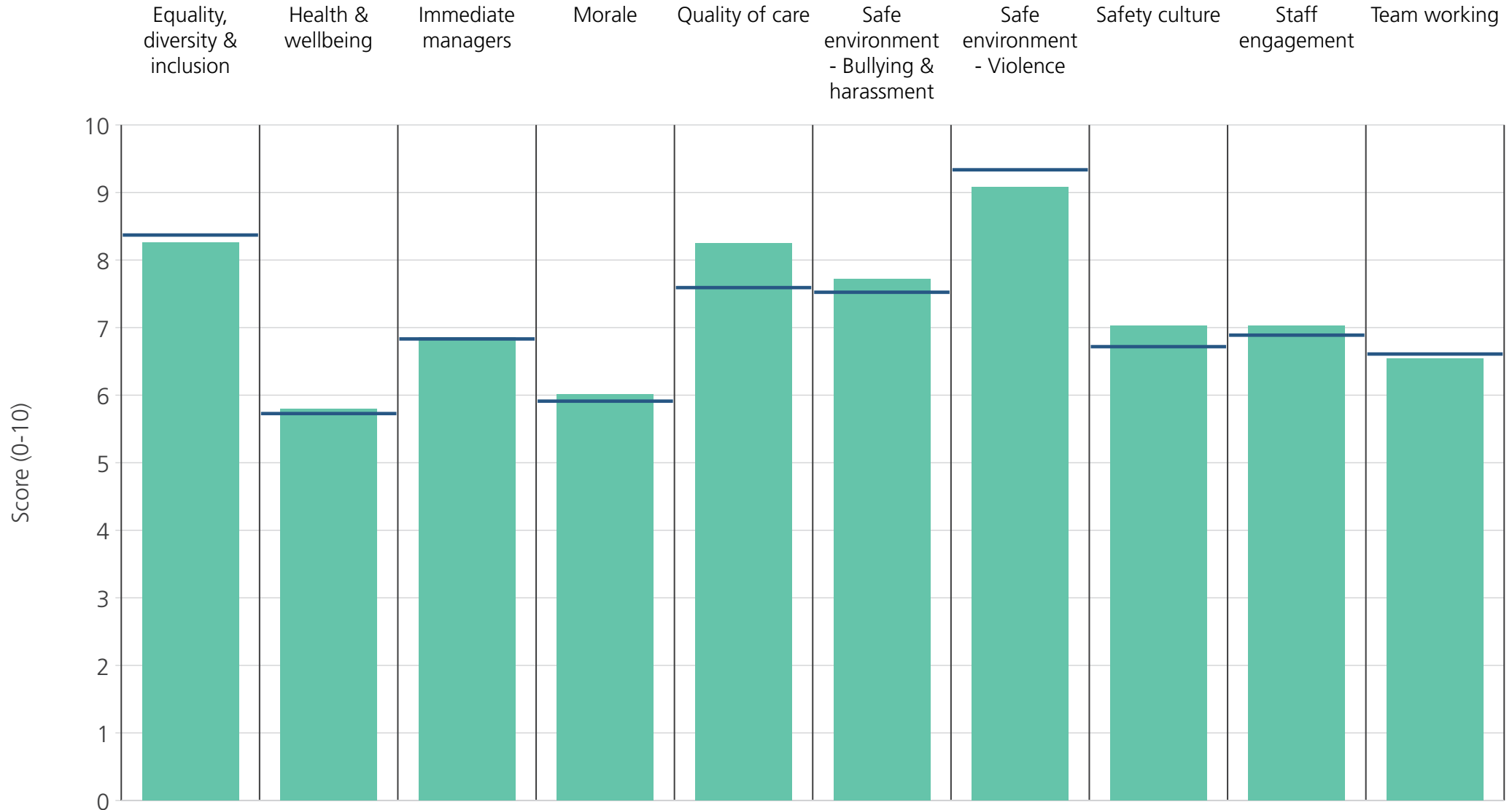
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

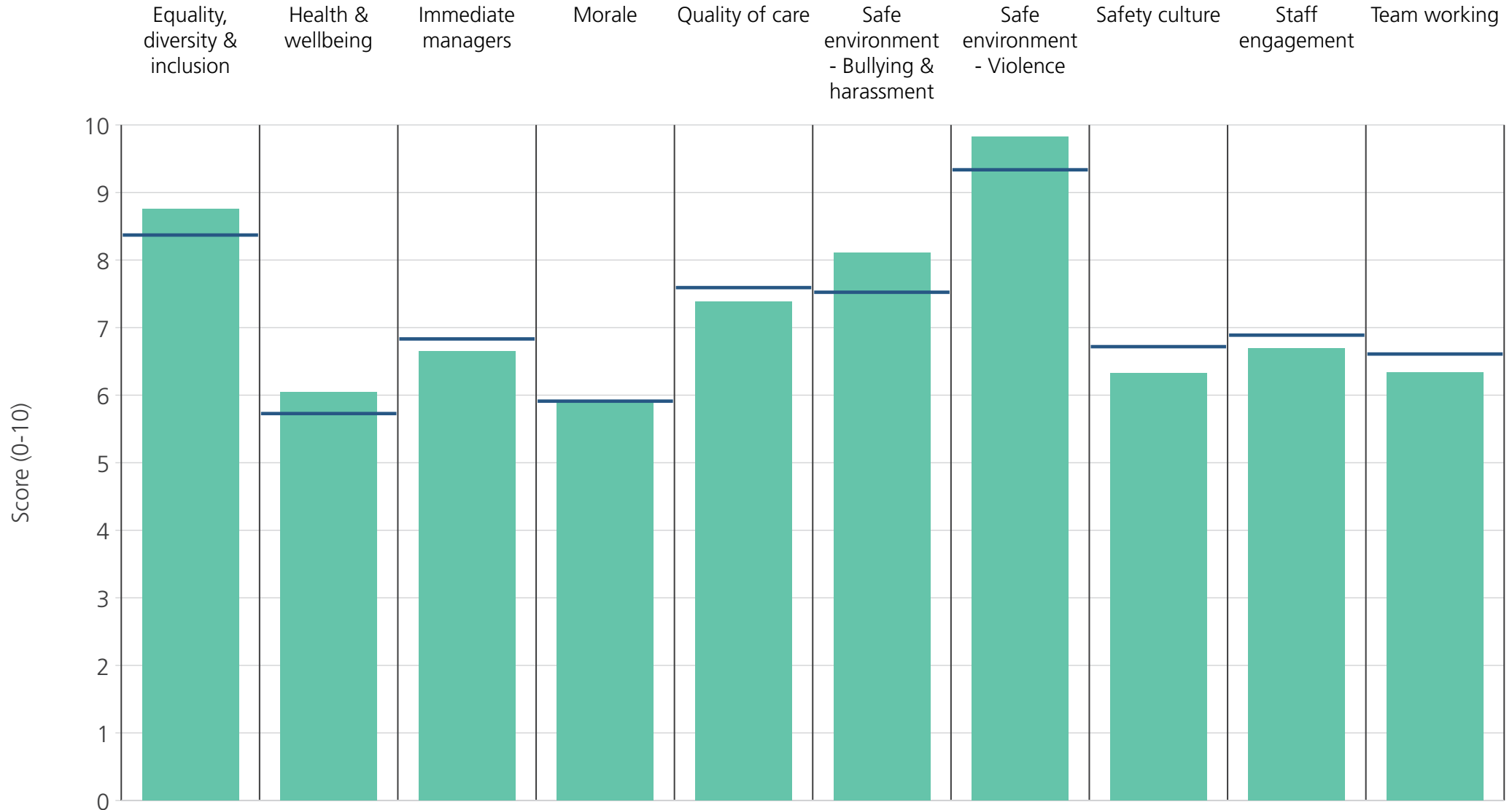
Lewisham and Greenwich NHS Trust
2020 NHS Staff Survey Results



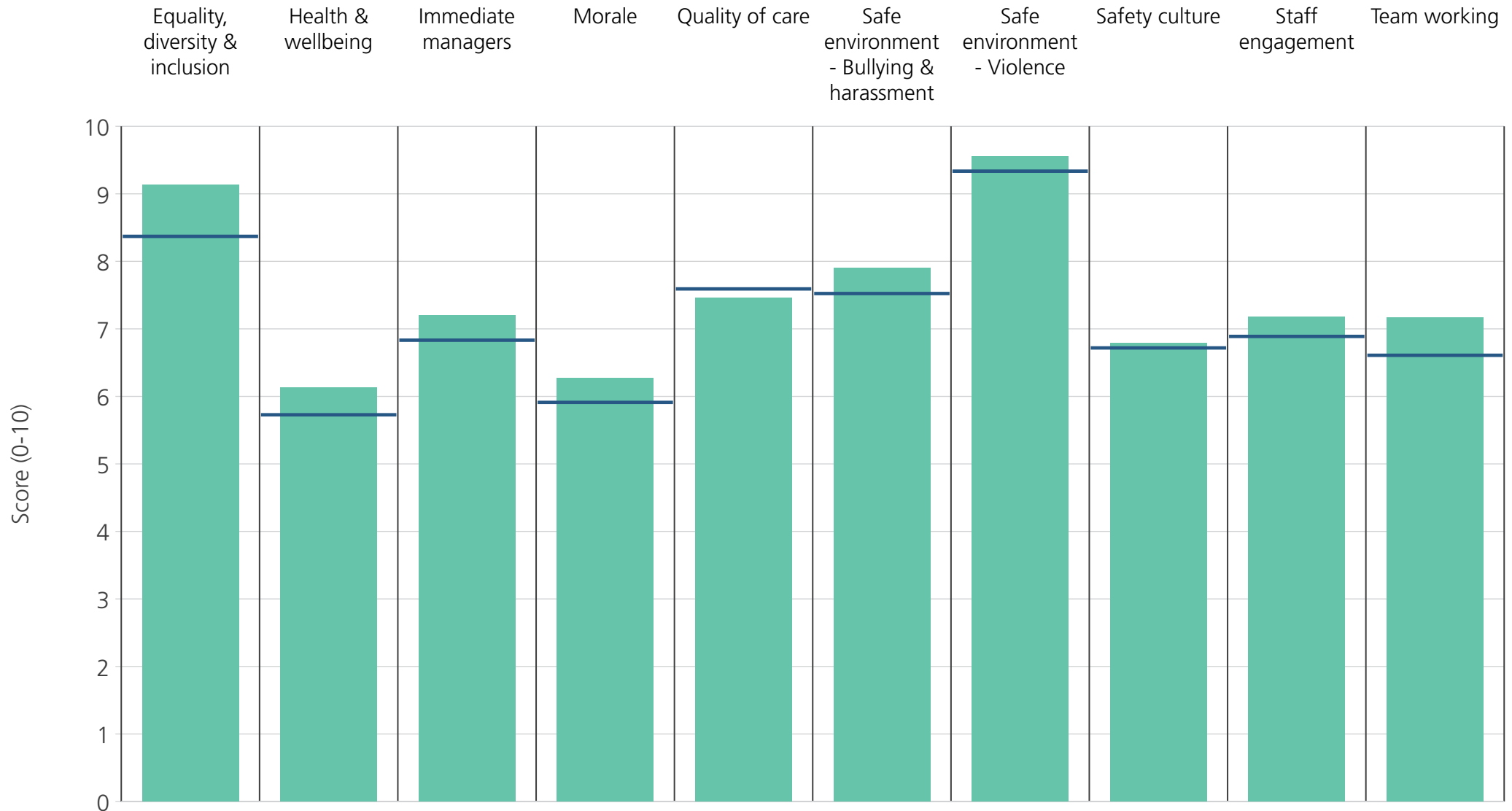
Directorate	8.8	6.0	7.1	5.5	7.4	8.3	9.8	6.6	6.6	6.7
Your org	8.4	5.7	6.8	5.9	7.6	7.5	9.3	6.7	6.9	6.6
Responses	144	144	144	144	139	144	143	145	145	143



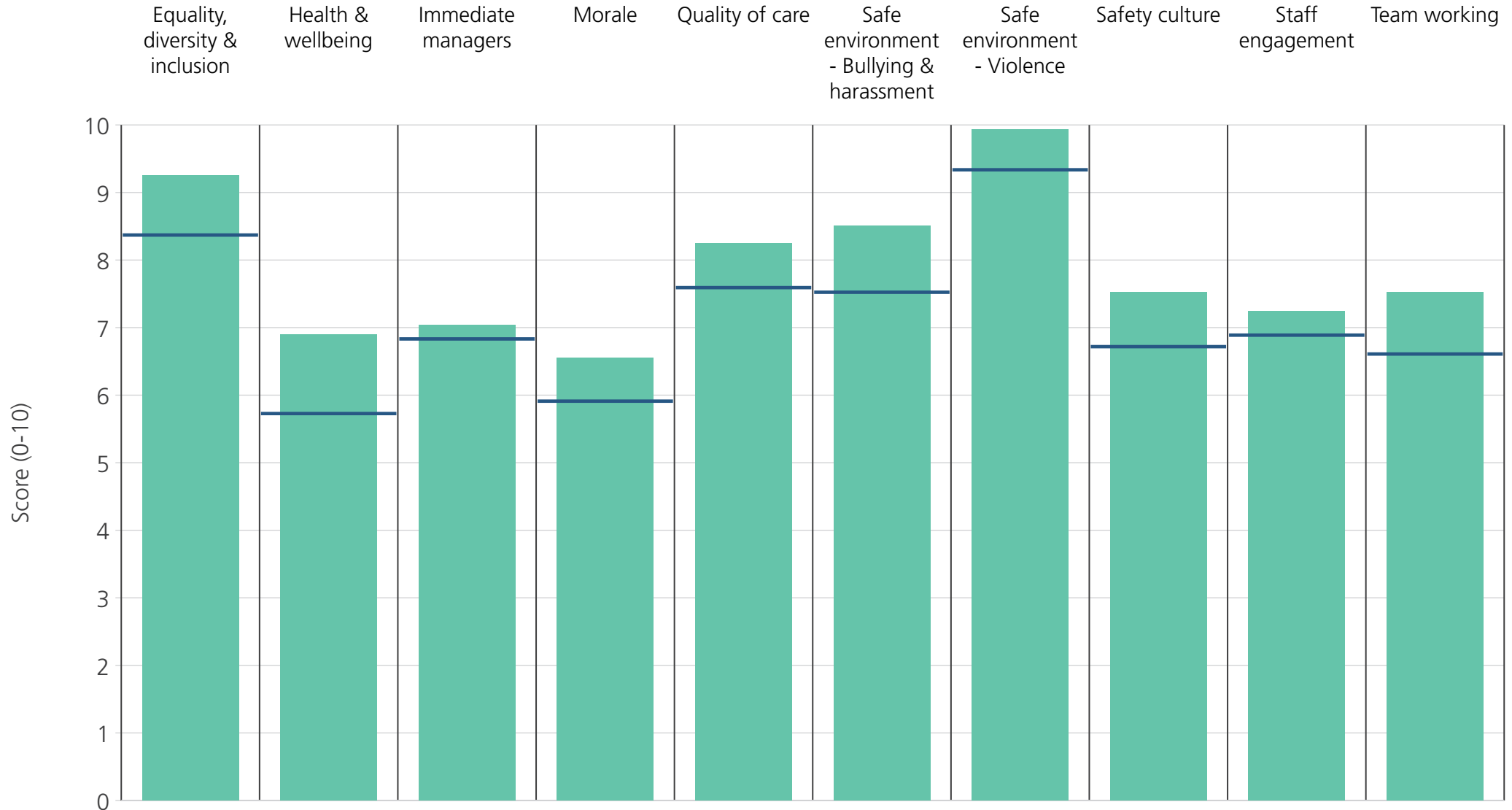
Directorate	8.3	5.8	6.9	6.0	8.2	7.7	9.1	7.0	7.0	6.5
Your org	8.4	5.7	6.8	5.9	7.6	7.5	9.3	6.7	6.9	6.6
Responses	511	518	519	517	494	517	516	521	521	507



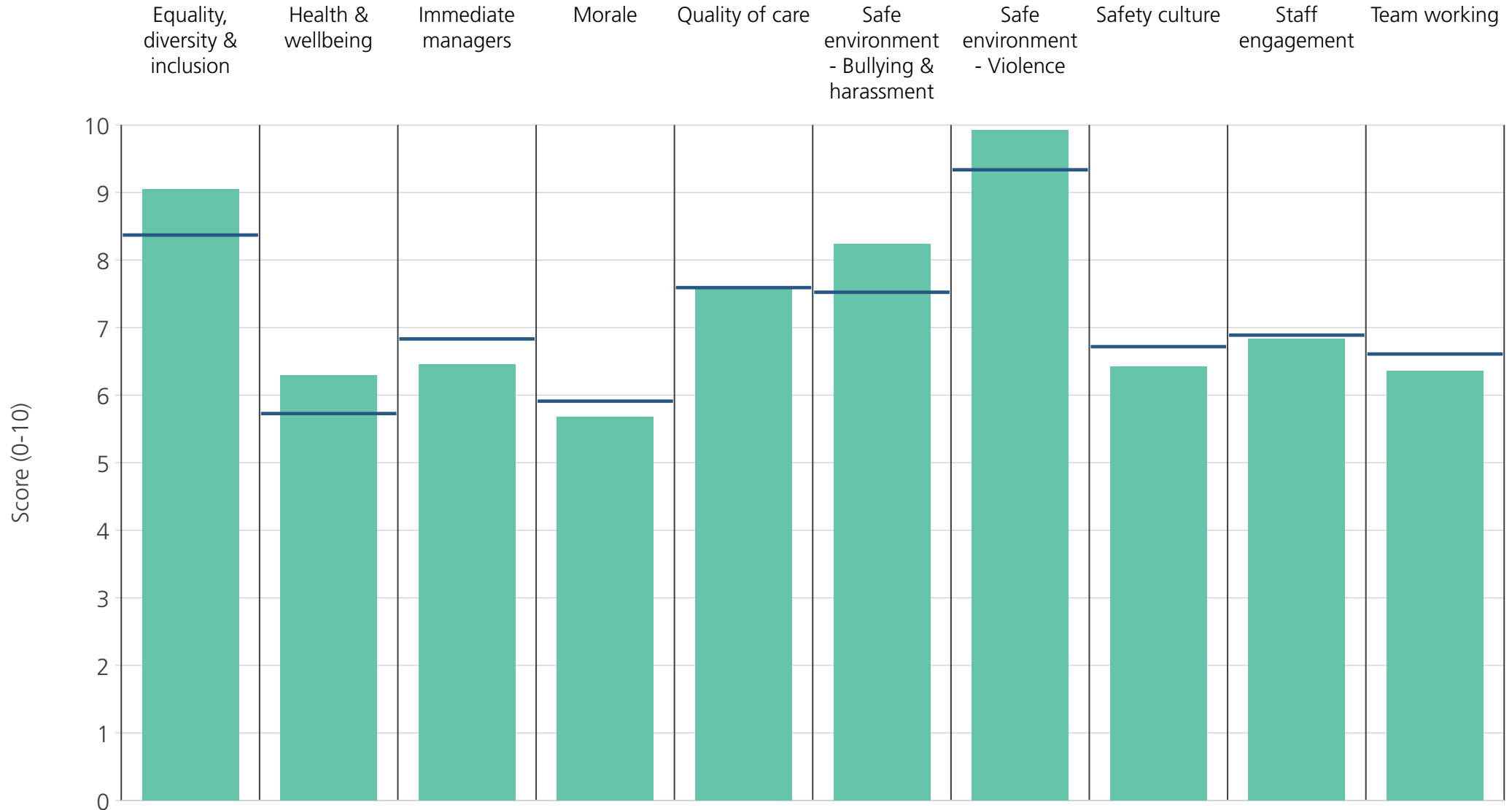
Directorate	8.8	6.0	6.6	5.9	7.4	8.1	9.8	6.3	6.7	6.3
Your org	8.4	5.7	6.8	5.9	7.6	7.5	9.3	6.7	6.9	6.6
Responses	759	765	764	762	508	765	766	764	766	753



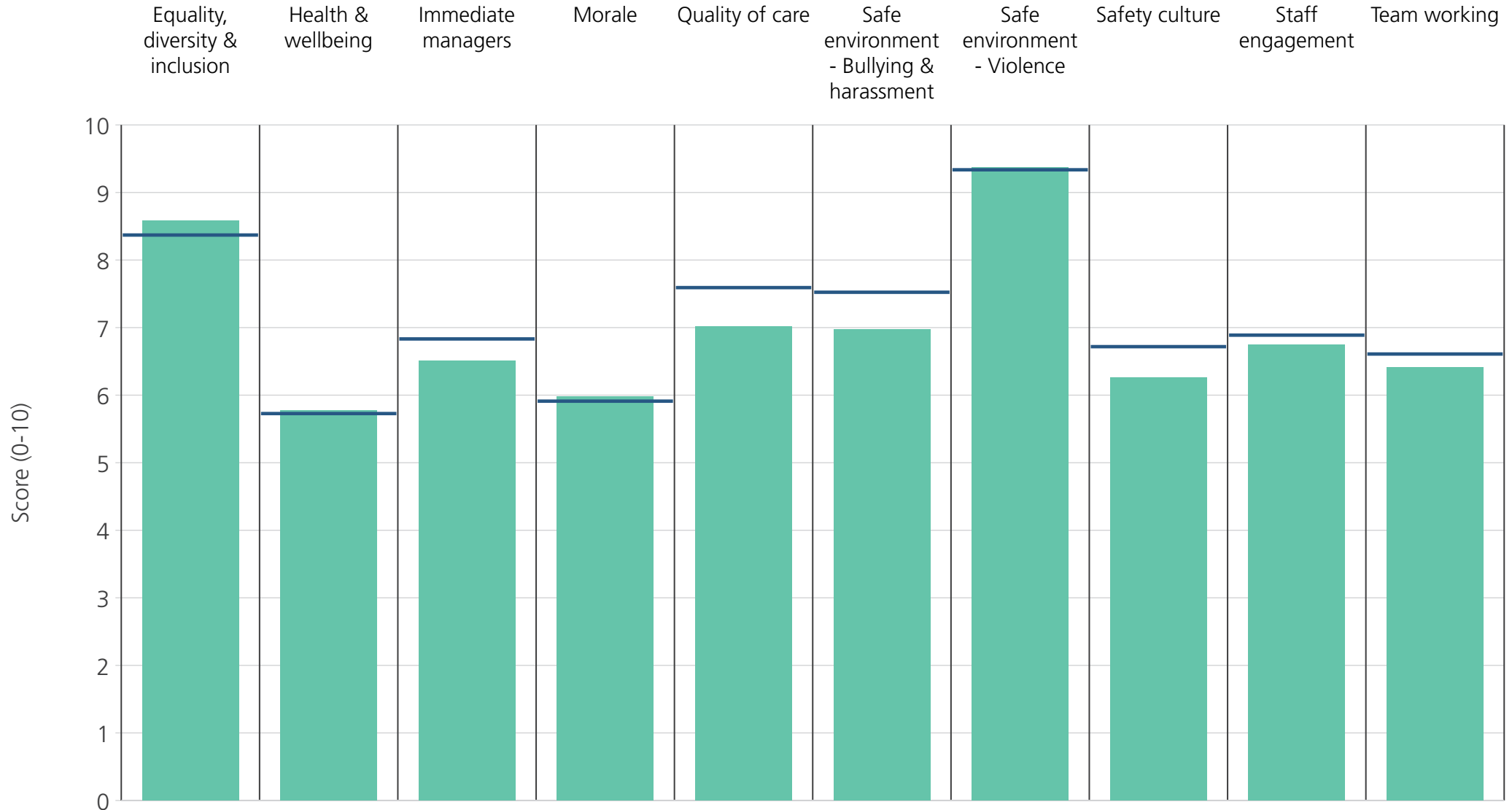
Directorate	9.1	6.1	7.2	6.3	7.5	7.9	9.6	6.8	7.2	7.2
Your org	8.4	5.7	6.8	5.9	7.6	7.5	9.3	6.7	6.9	6.6
Responses	289	291	290	291	289	291	289	291	291	288



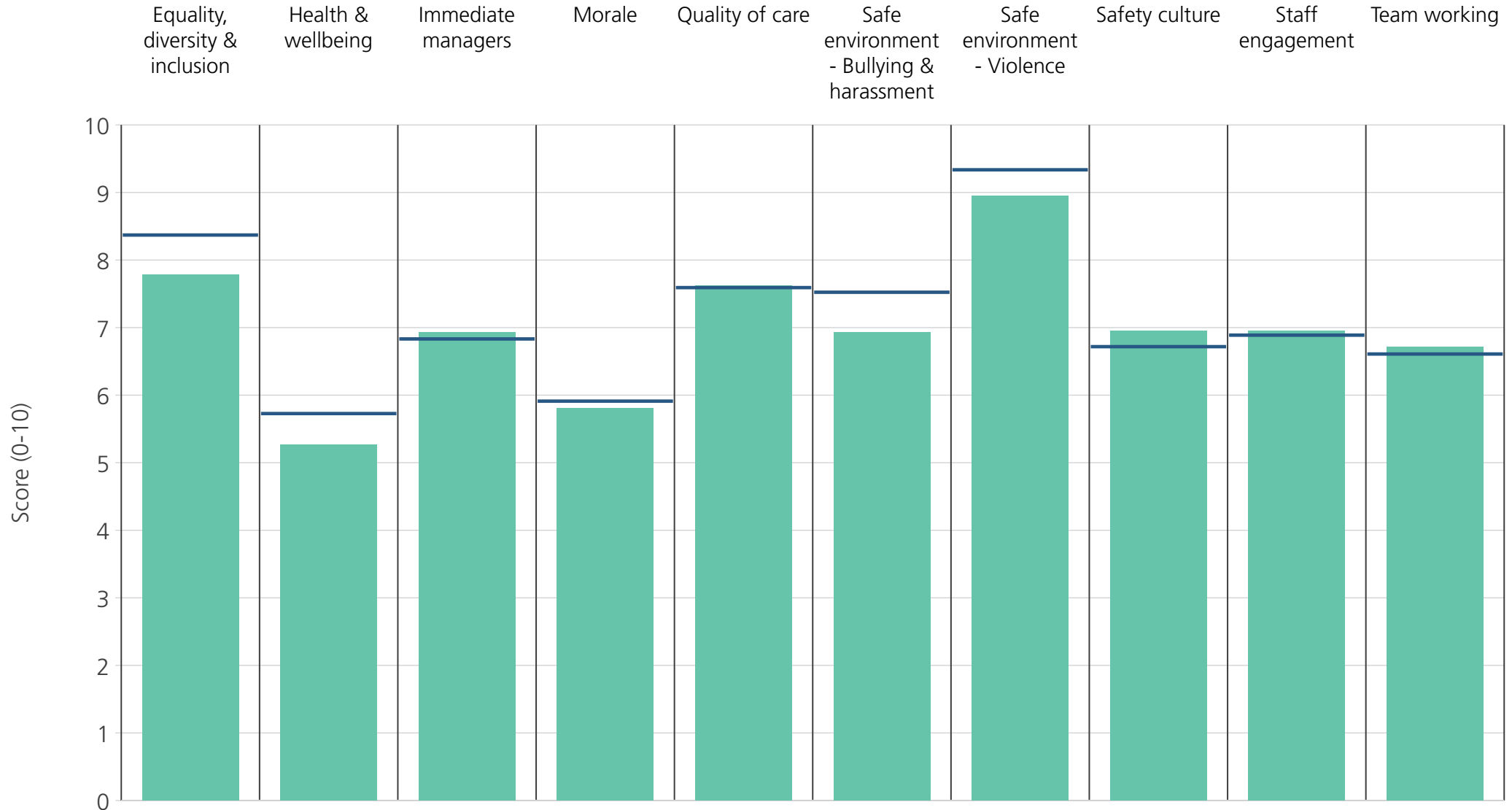
Directorate	9.3	6.9	7.0	6.6	8.2	8.5	9.9	7.5	7.2	7.5
Your org	8.4	5.7	6.8	5.9	7.6	7.5	9.3	6.7	6.9	6.6
Responses	47	47	47	47	28	47	47	47	47	45



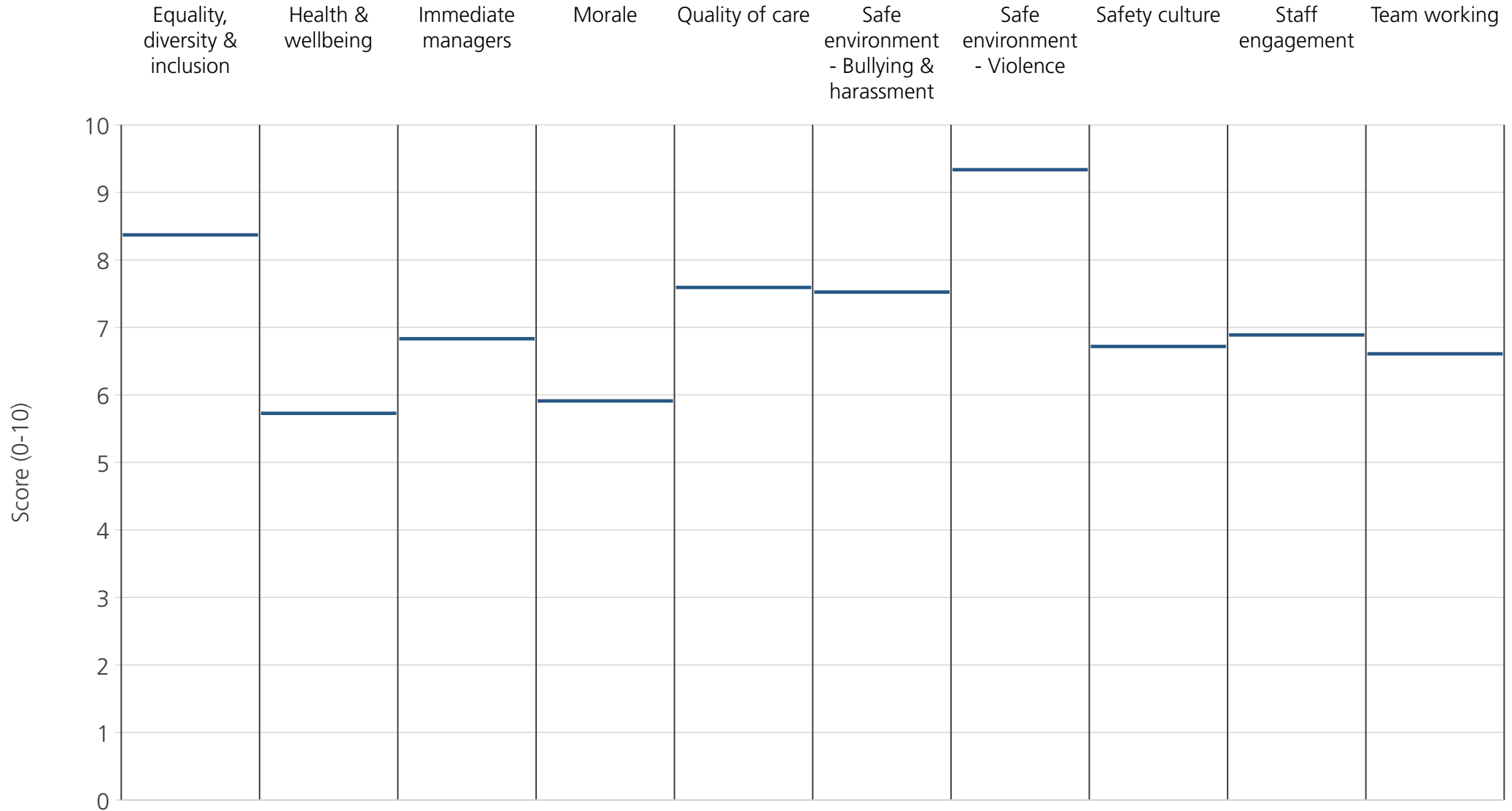
Directorate	9.0	6.3	6.5	5.7	7.6	8.2	9.9	6.4	6.8	6.4
Your org	8.4	5.7	6.8	5.9	7.6	7.5	9.3	6.7	6.9	6.6
Responses	83	84	84	84	79	84	84	84	84	83



Directorate	8.6	5.8	6.5	6.0	7.0	7.0	9.4	6.3	6.7	6.4
Your org	8.4	5.7	6.8	5.9	7.6	7.5	9.3	6.7	6.9	6.6
Responses	338	338	338	337	338	337	339	339	339	337



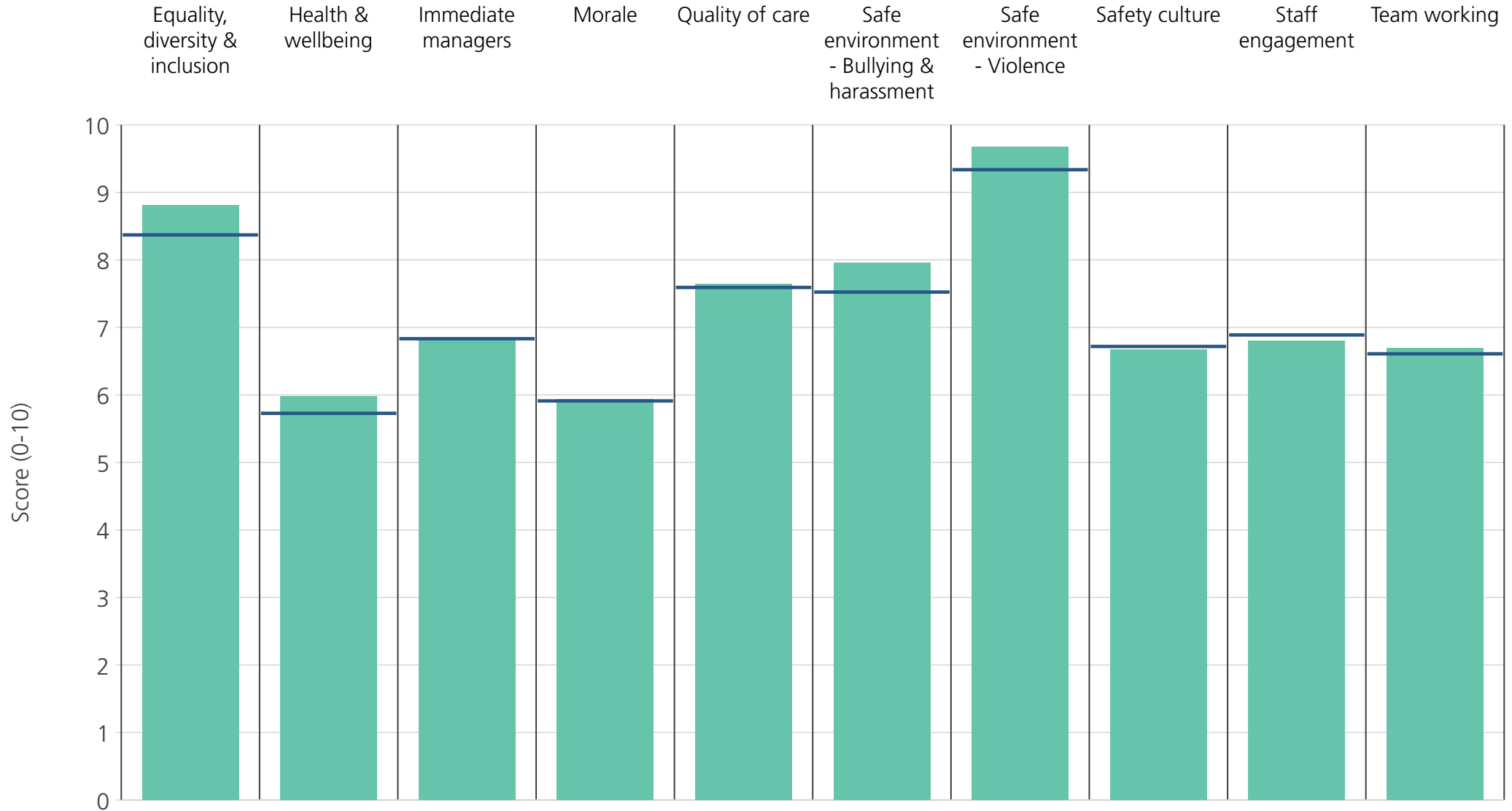
Directorate	7.8	5.3	6.9	5.8	7.6	6.9	8.9	6.9	6.9	6.7
Your org	8.4	5.7	6.8	5.9	7.6	7.5	9.3	6.7	6.9	6.6
Responses	1170	1172	1178	1177	1162	1176	1169	1179	1178	1164



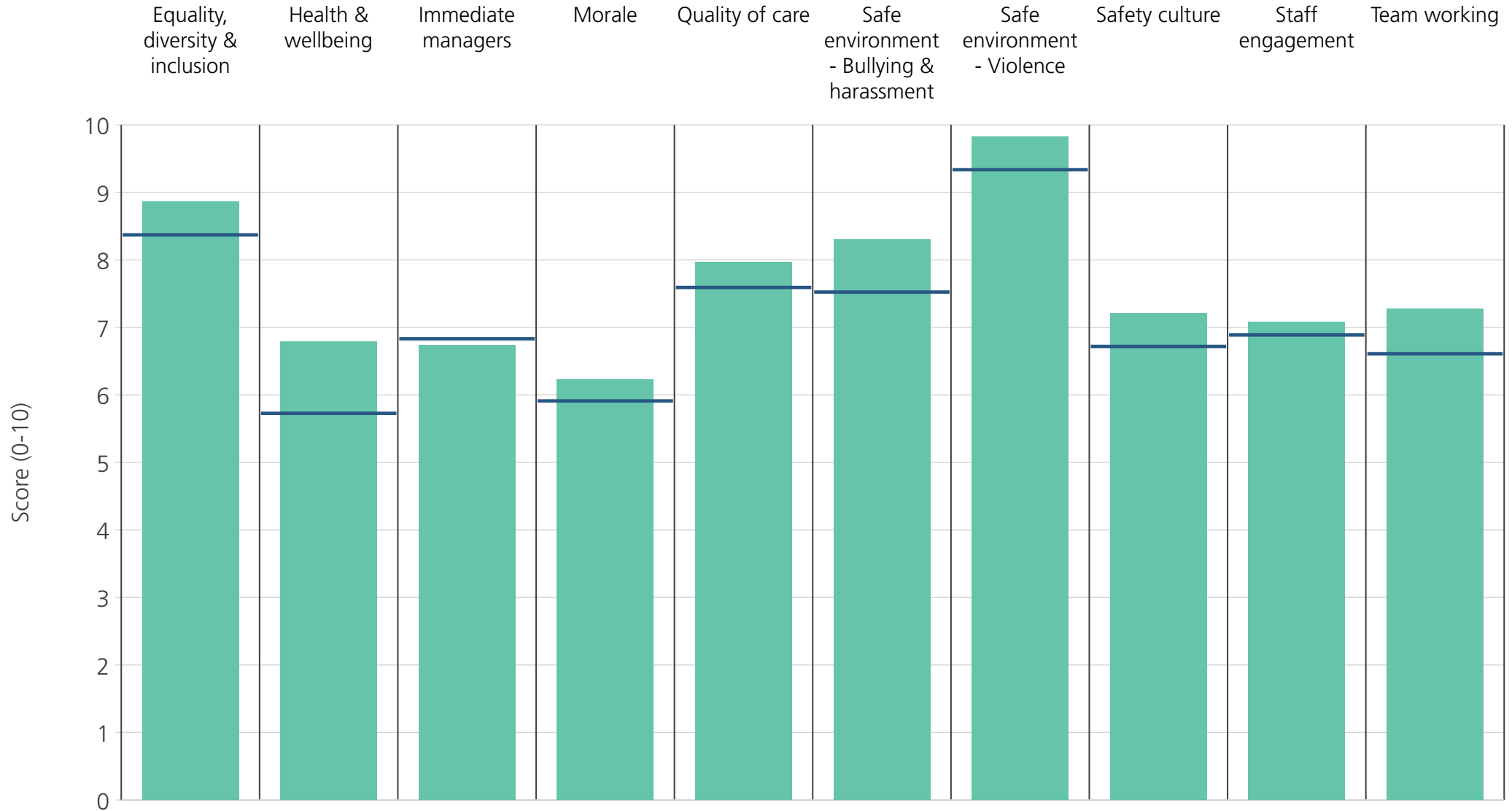
Directorate	8.4	5.7	6.8	5.9	7.6	7.5	9.3	6.7	6.9	6.6
Your org										
Responses	3	3	3	3	3	3	3	3	3	3

Directorates 2

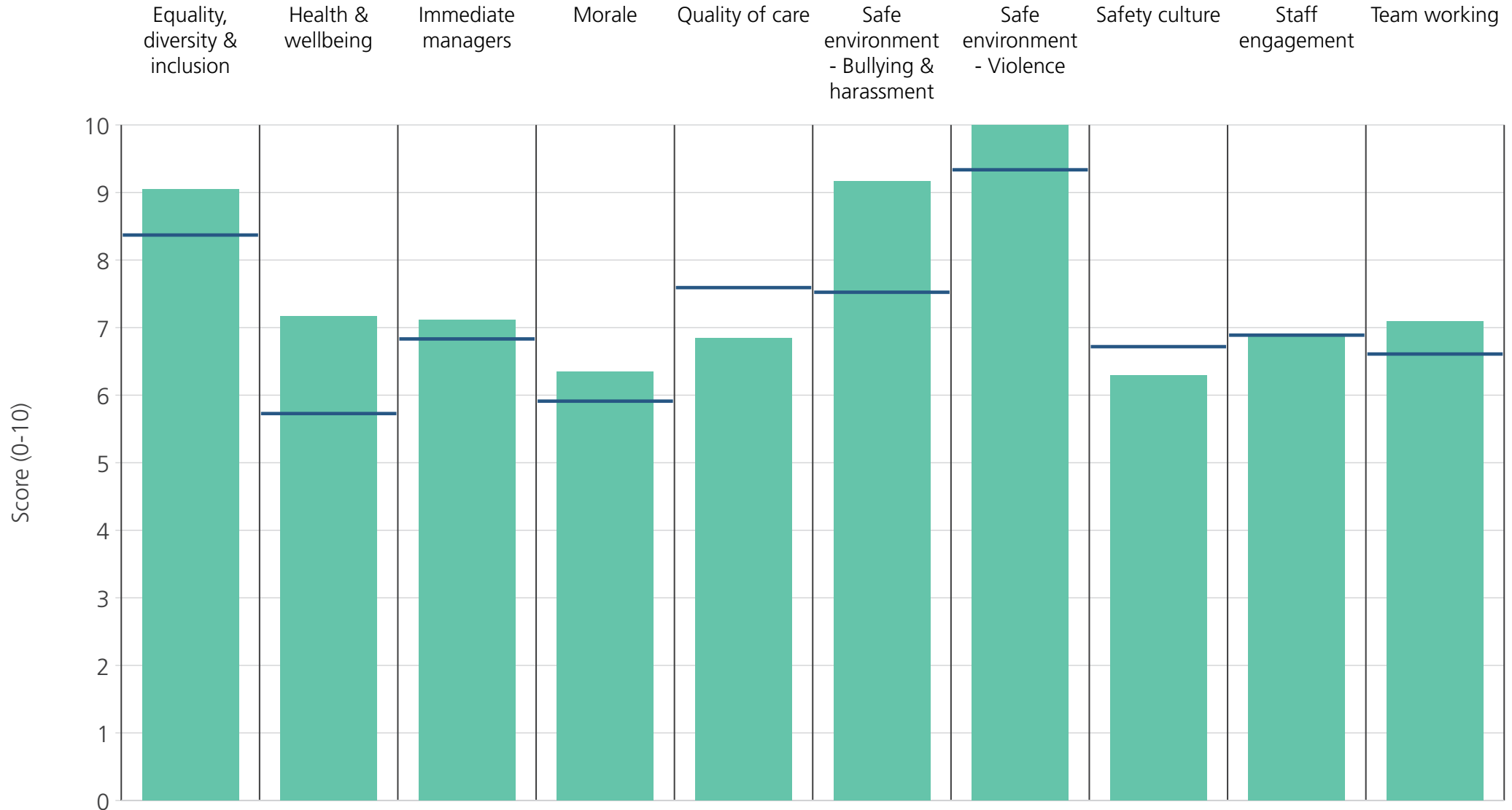
Lewisham and Greenwich NHS Trust
2020 NHS Staff Survey Results



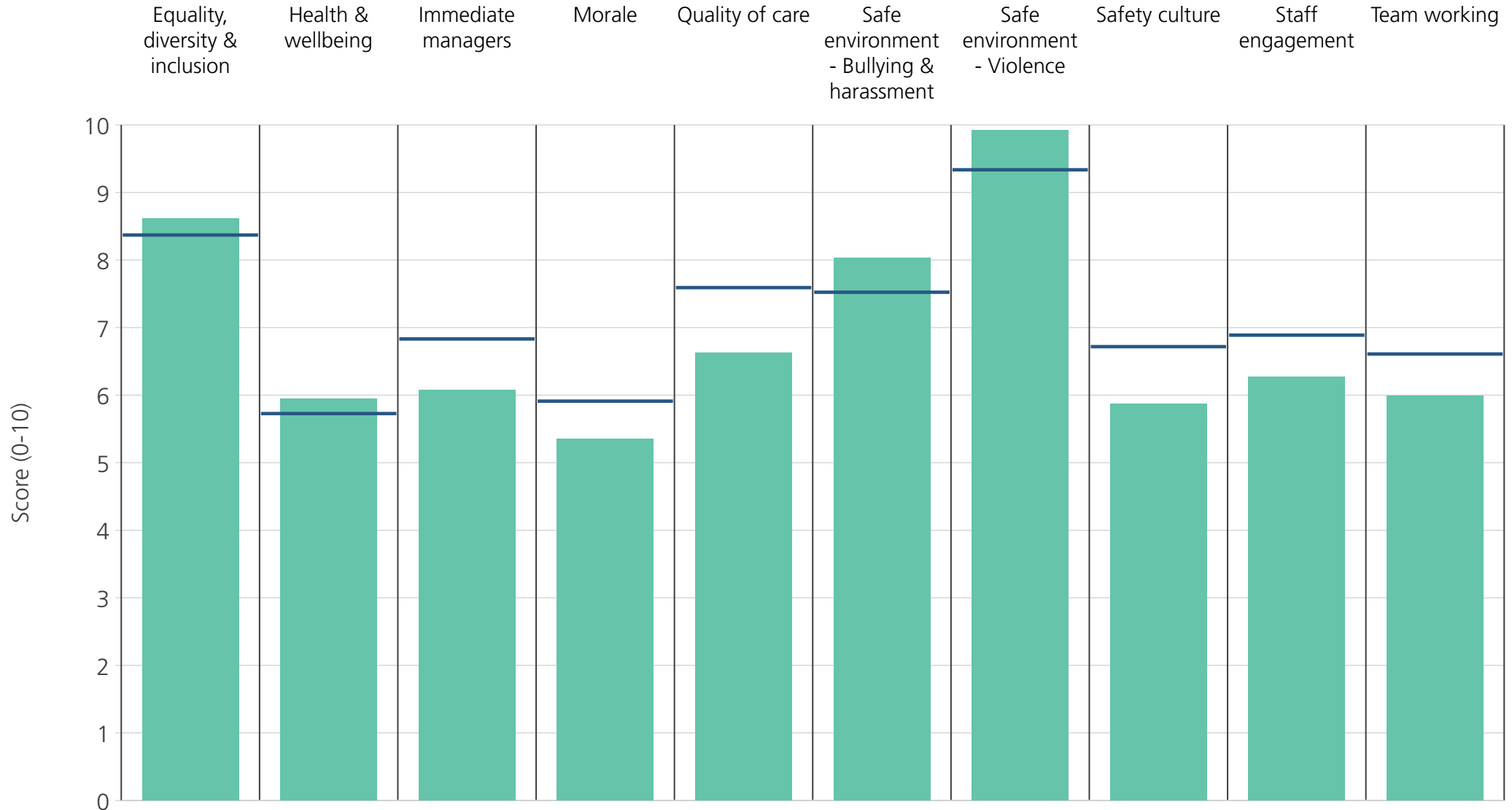
Directorate	8.8	6.0	6.8	5.9	7.6	8.0	9.7	6.7	6.8	6.7
Your org	8.4	5.7	6.8	5.9	7.6	7.5	9.3	6.7	6.9	6.6
Responses	760	769	767	770	722	770	766	771	771	759



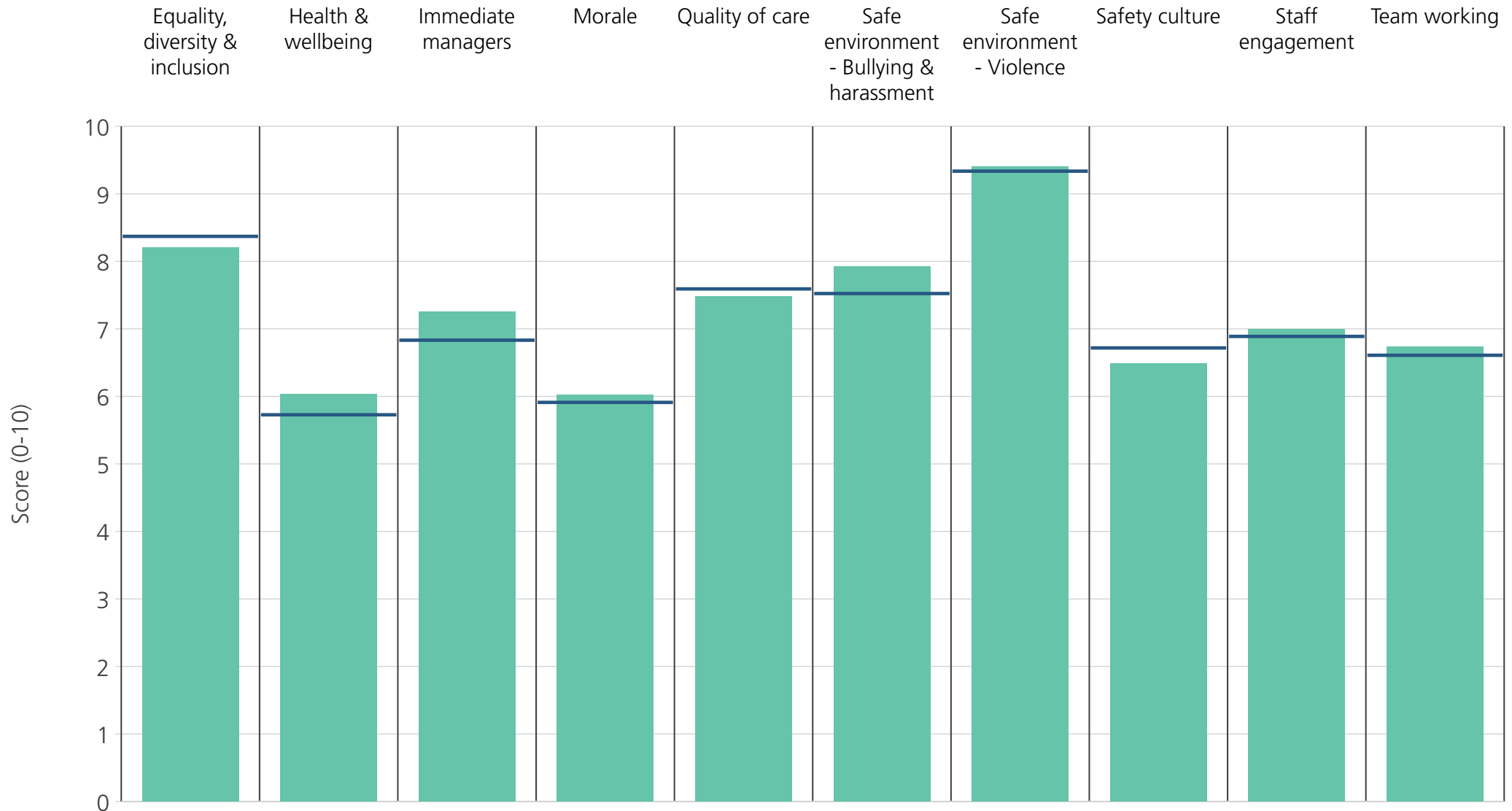
Directorate	8.9	6.8	6.7	6.2	8.0	8.3	9.8	7.2	7.1	7.3
Your org	8.4	5.7	6.8	5.9	7.6	7.5	9.3	6.7	6.9	6.6
Responses	57	57	57	57	35	57	57	57	57	55



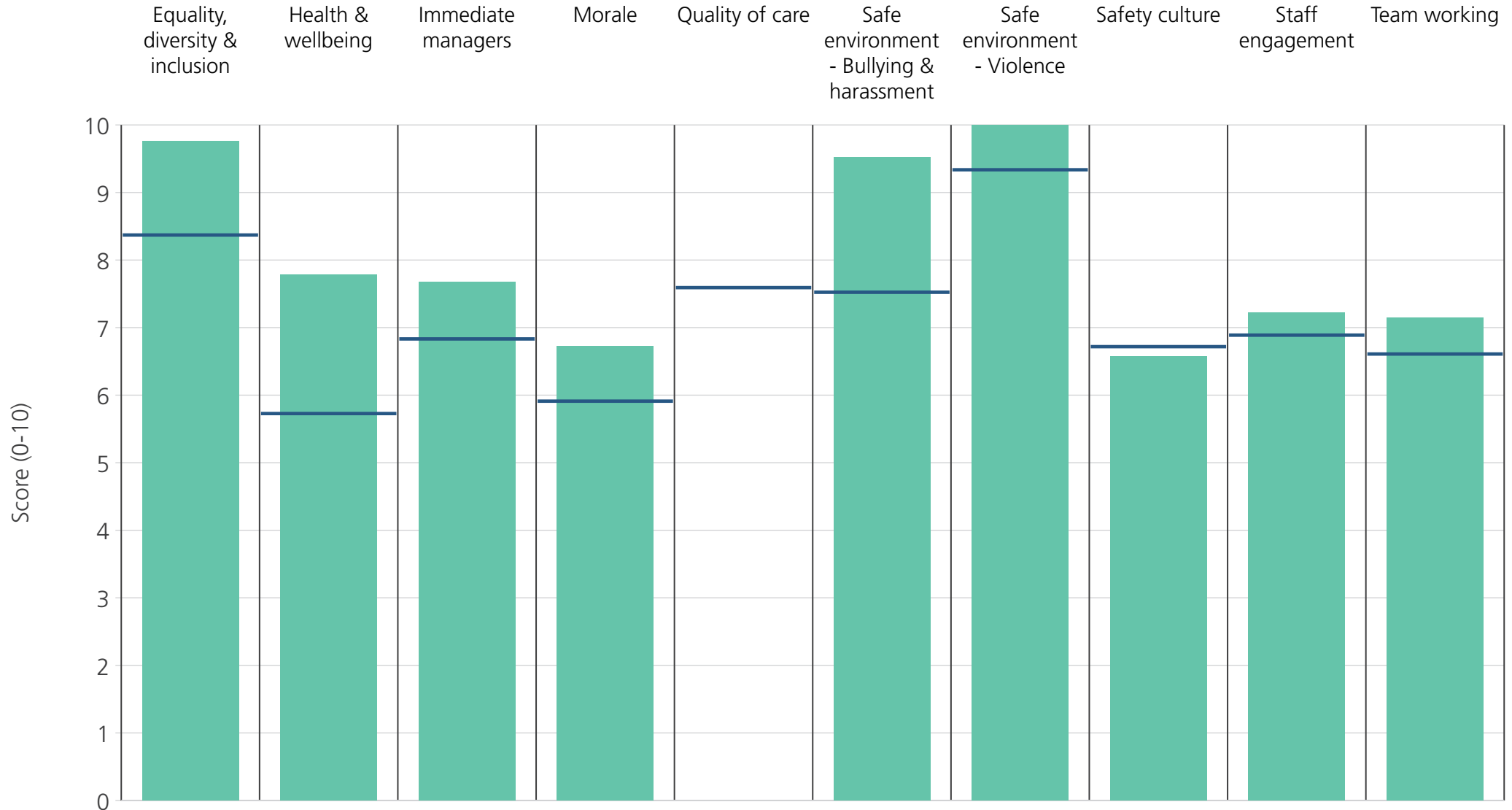
Directorate	9.0	7.2	7.1	6.3	6.8	9.2	10.0	6.3	6.9	7.1
Your org	8.4	5.7	6.8	5.9	7.6	7.5	9.3	6.7	6.9	6.6
Responses	54	55	56	55	24	56	55	56	56	55



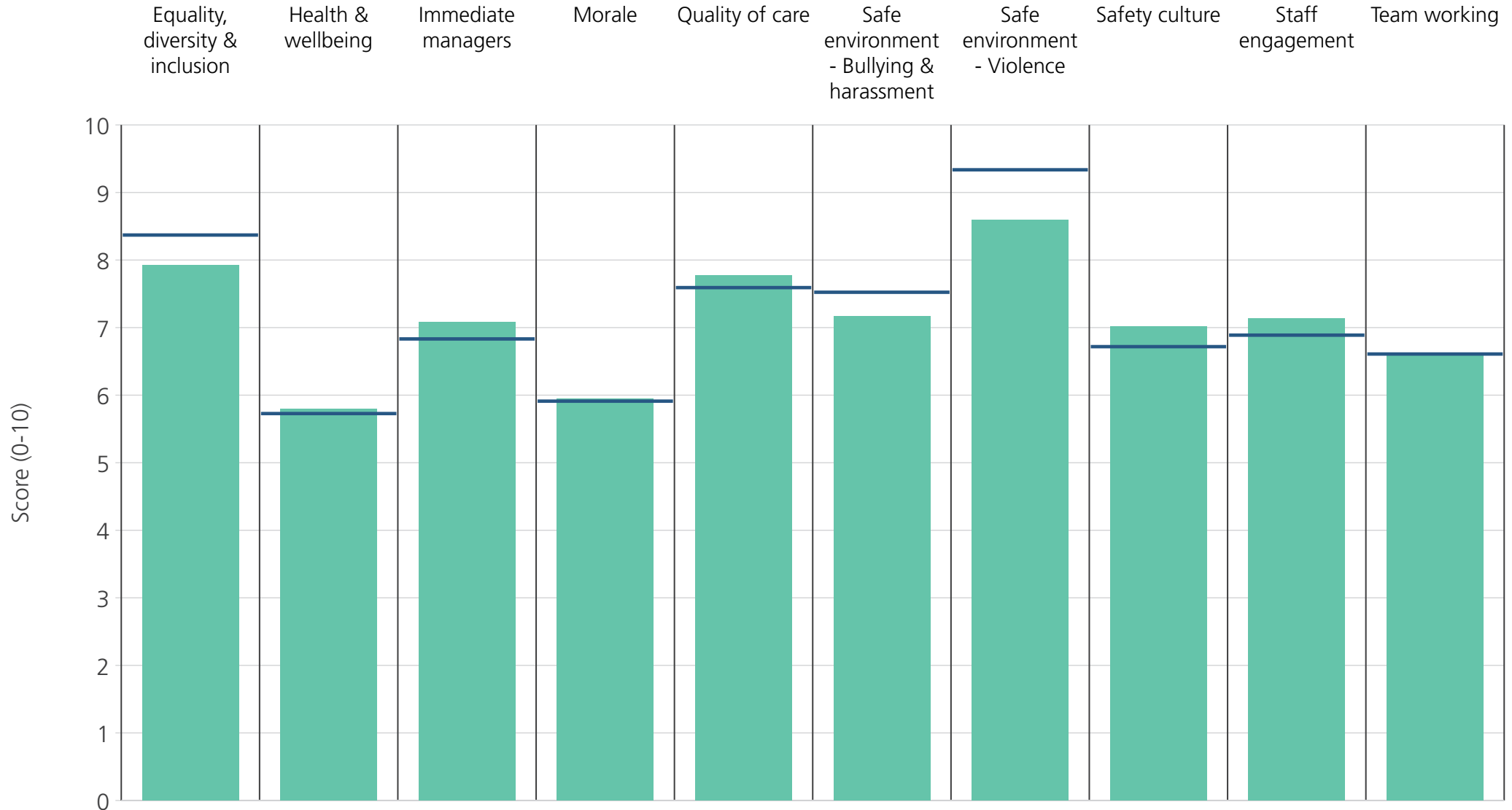
Directorate	8.6	5.9	6.1	5.4	6.6	8.0	9.9	5.9	6.3	6.0
Your org	8.4	5.7	6.8	5.9	7.6	7.5	9.3	6.7	6.9	6.6
Responses	90	90	89	88	50	89	90	89	89	87



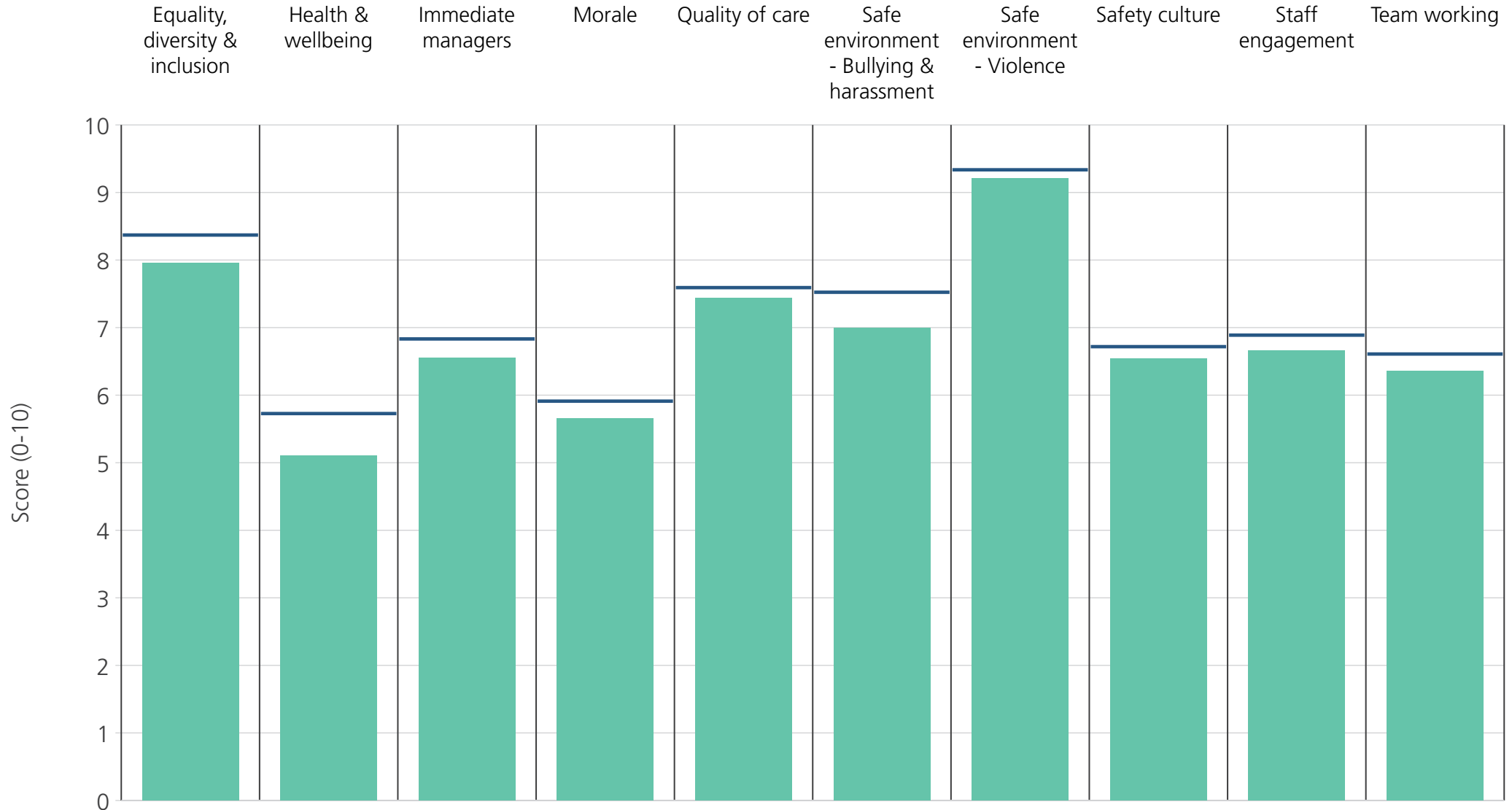
Directorate	8.2	6.0	7.3	6.0	7.5	7.9	9.4	6.5	7.0	6.7
Your org	8.4	5.7	6.8	5.9	7.6	7.5	9.3	6.7	6.9	6.6
Responses	149	149	150	150	111	151	149	150	151	150



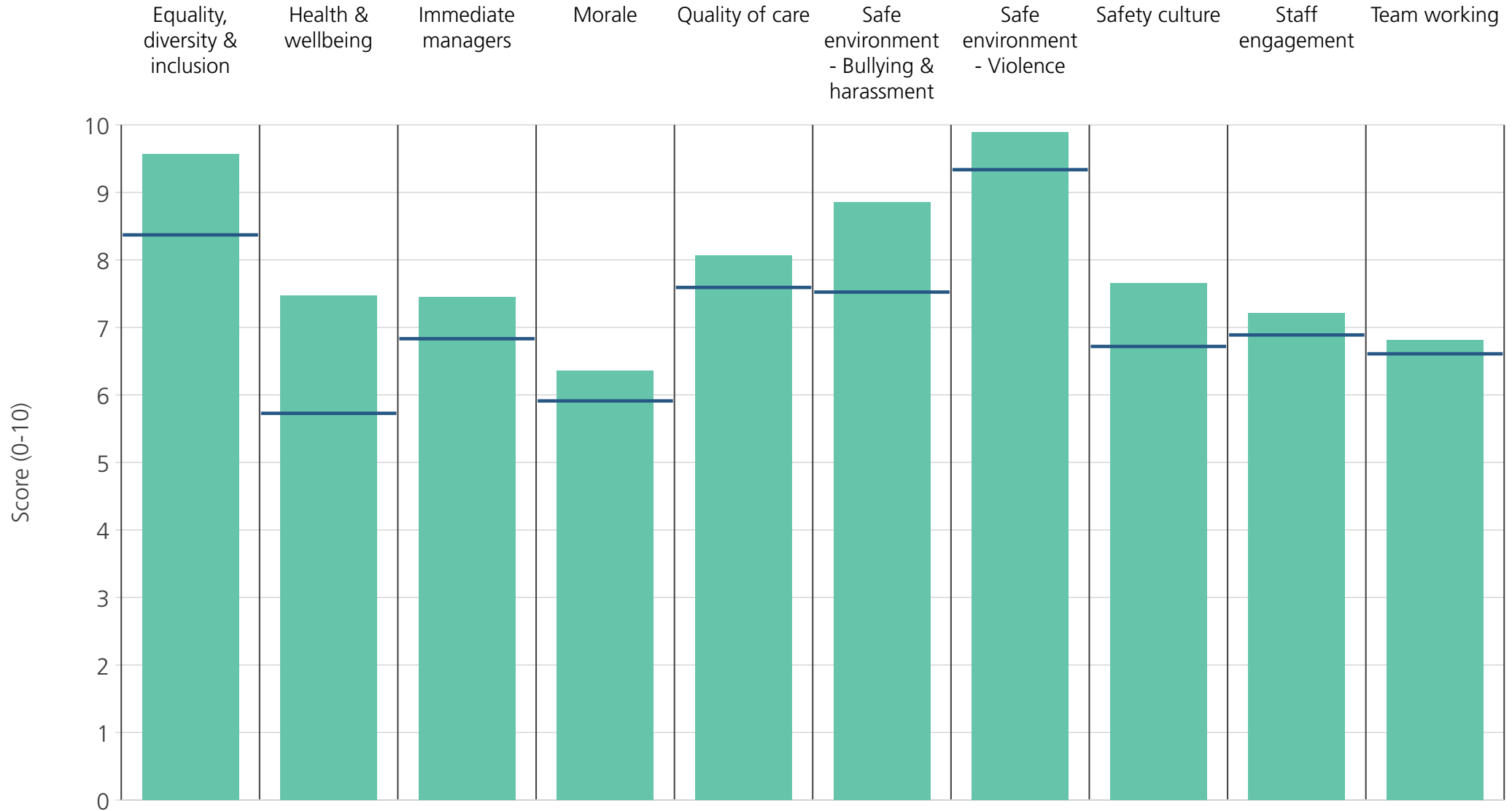
Directorate	9.8	7.8	7.7	6.7	7.6	9.5	10.0	6.6	7.2	7.1
Your org	8.4	5.7	6.8	5.9	7.6	7.5	9.3	6.7	6.9	6.6
Responses	14	14	14	14	5	14	14	14	14	14



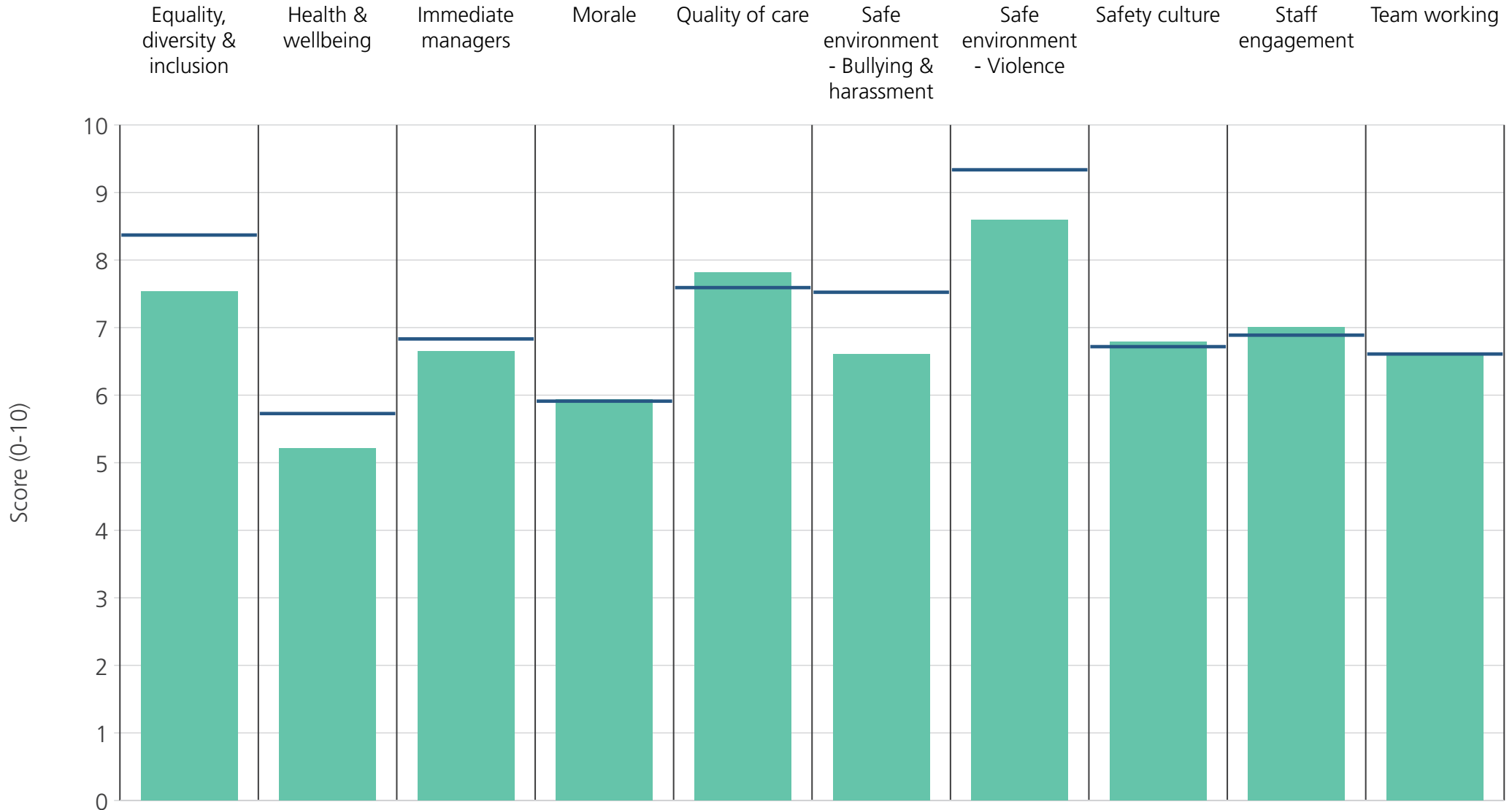
Directorate	7.9	5.8	7.1	5.9	7.8	7.2	8.6	7.0	7.1	6.6
Your org	8.4	5.7	6.8	5.9	7.6	7.5	9.3	6.7	6.9	6.6
Responses	425	425	425	427	415	427	425	428	427	421



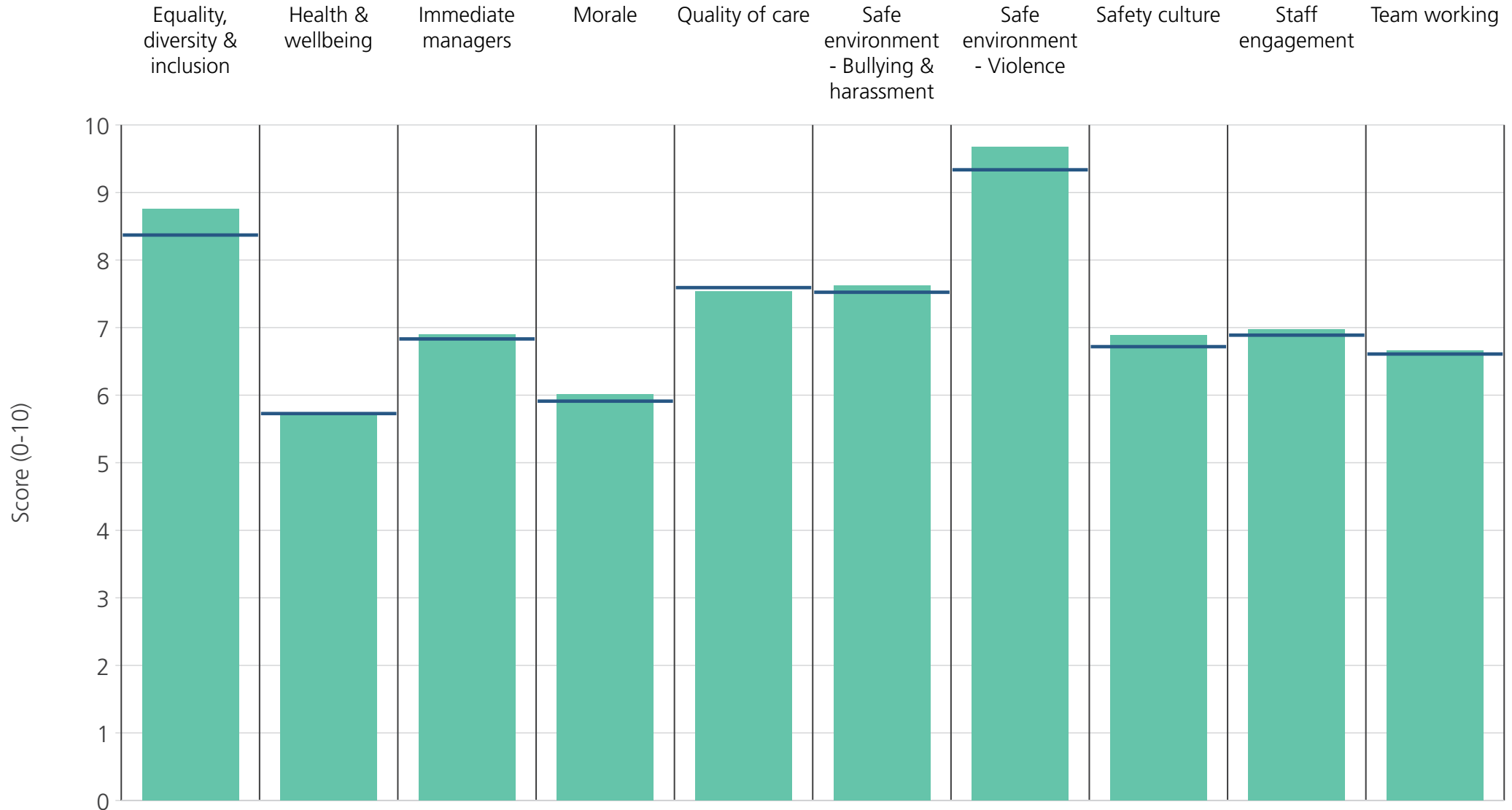
Directorate	8.0	5.1	6.6	5.7	7.4	7.0	9.2	6.5	6.7	6.4
Your org	8.4	5.7	6.8	5.9	7.6	7.5	9.3	6.7	6.9	6.6
Responses	577	580	581	581	552	578	580	582	580	570



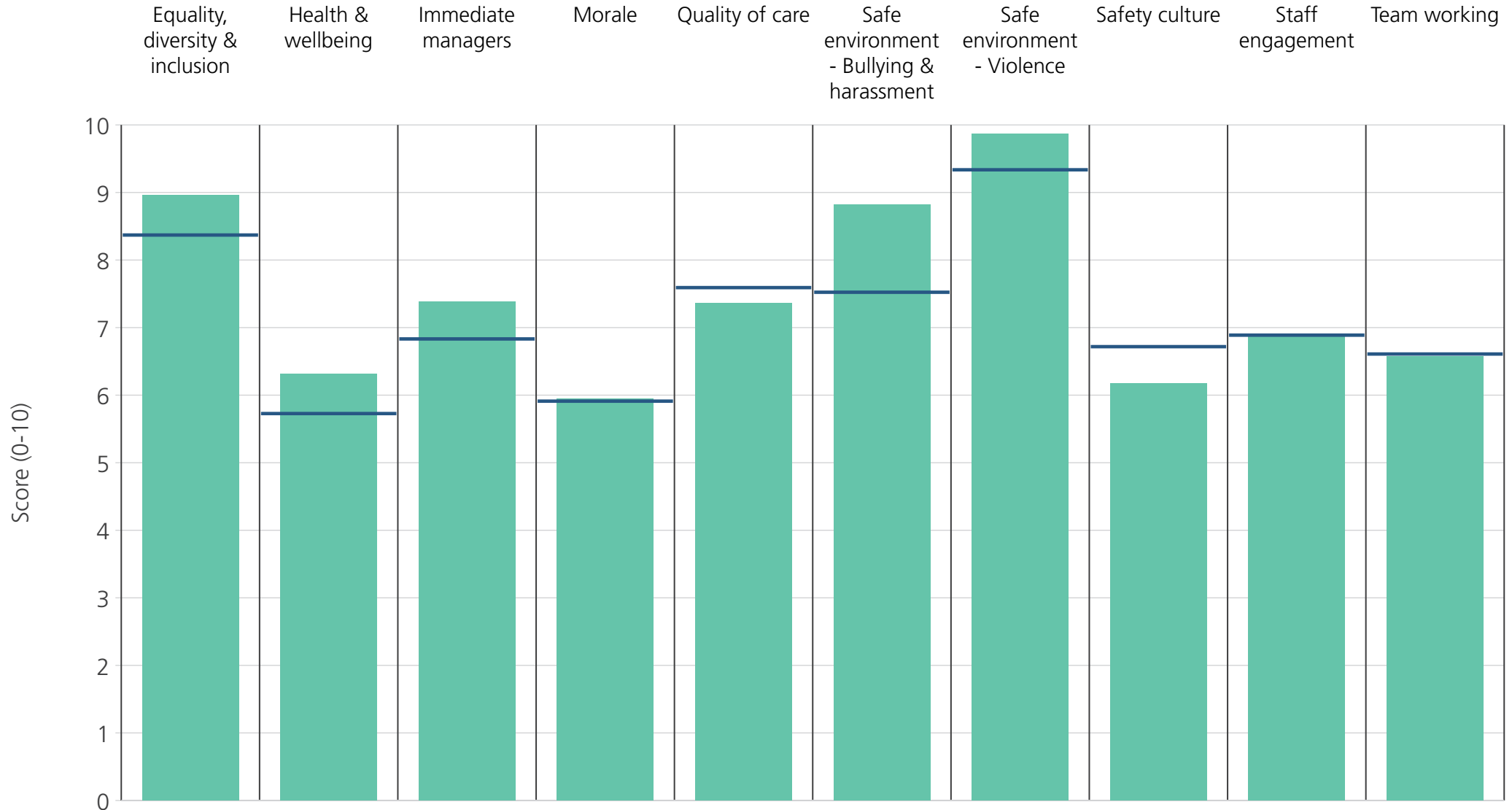
Directorate	9.6	7.5	7.4	6.4	8.1	8.9	9.9	7.7	7.2	6.8
Your org	8.4	5.7	6.8	5.9	7.6	7.5	9.3	6.7	6.9	6.6
Responses	29	29	29	28	14	29	29	29	29	29



Directorate	7.5	5.2	6.7	5.9	7.8	6.6	8.6	6.8	7.0	6.6
Your org	8.4	5.7	6.8	5.9	7.6	7.5	9.3	6.7	6.9	6.6
Responses	406	413	414	411	397	410	410	414	415	406



Directorate	8.8	5.7	6.9	6.0	7.5	7.6	9.7	6.9	7.0	6.7
Your org	8.4	5.7	6.8	5.9	7.6	7.5	9.3	6.7	6.9	6.6
Responses	680	678	682	678	659	681	678	681	682	676



Directorate	9.0	6.3	7.4	5.9	7.4	8.8	9.9	6.2	6.9	6.6
Your org	8.4	5.7	6.8	5.9	7.6	7.5	9.3	6.7	6.9	6.6
Responses	103	103	103	103	56	102	103	102	103	101