

West Suffolk NHS Foundation Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for West Suffolk NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

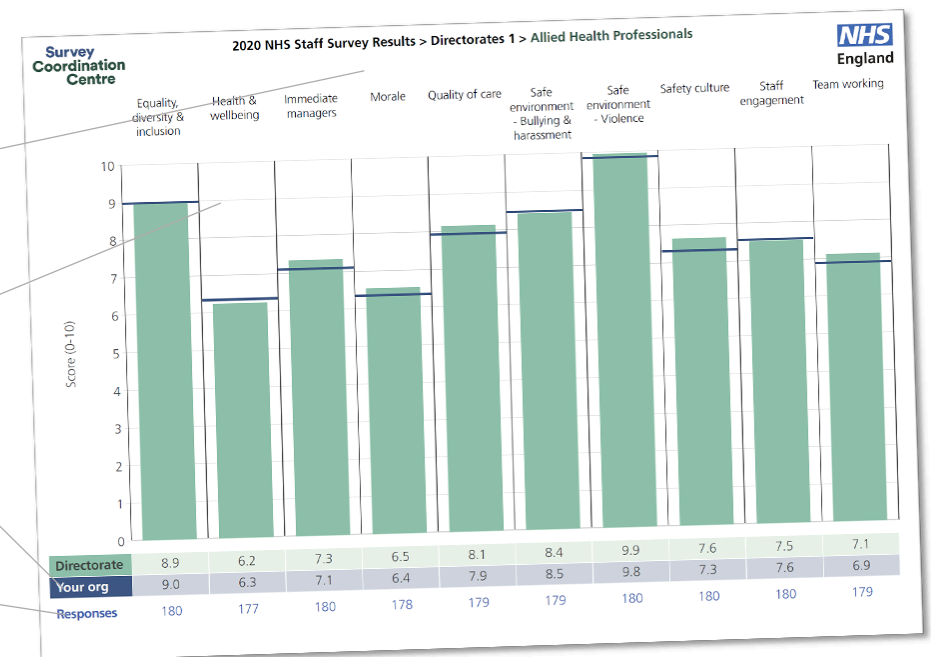
The directorate breakdowns used in this report were provided and defined by West Suffolk NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

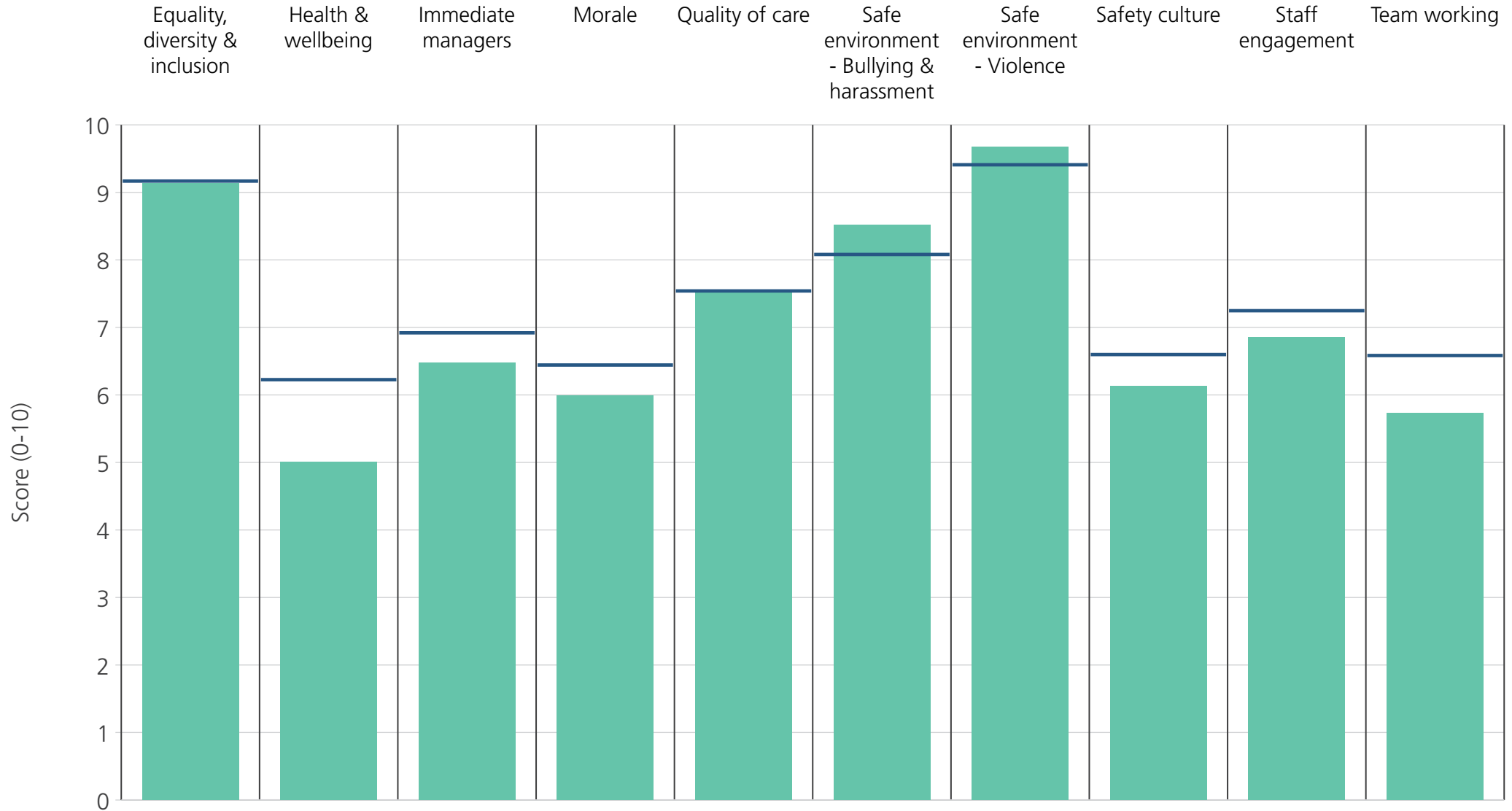
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



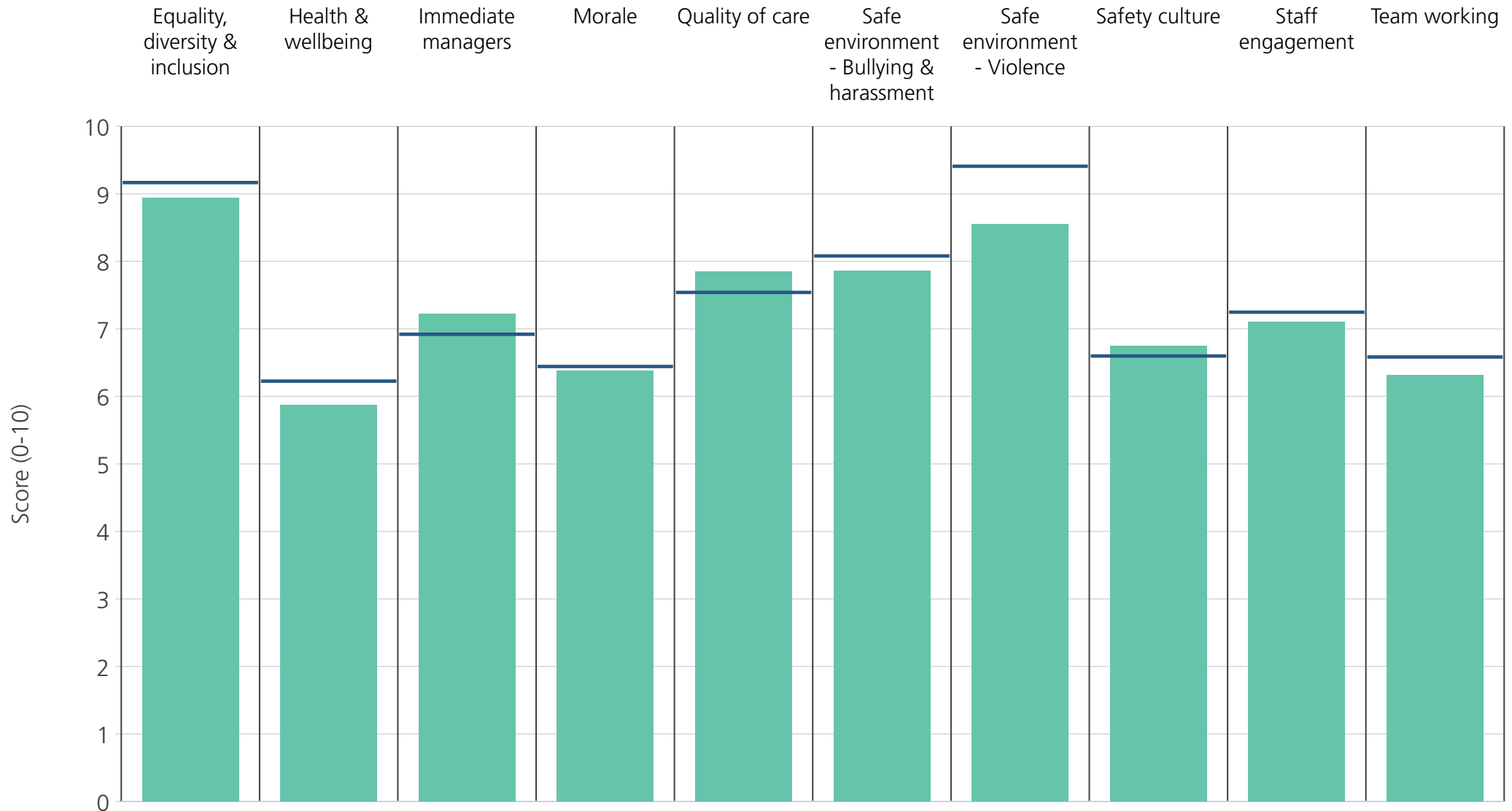
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

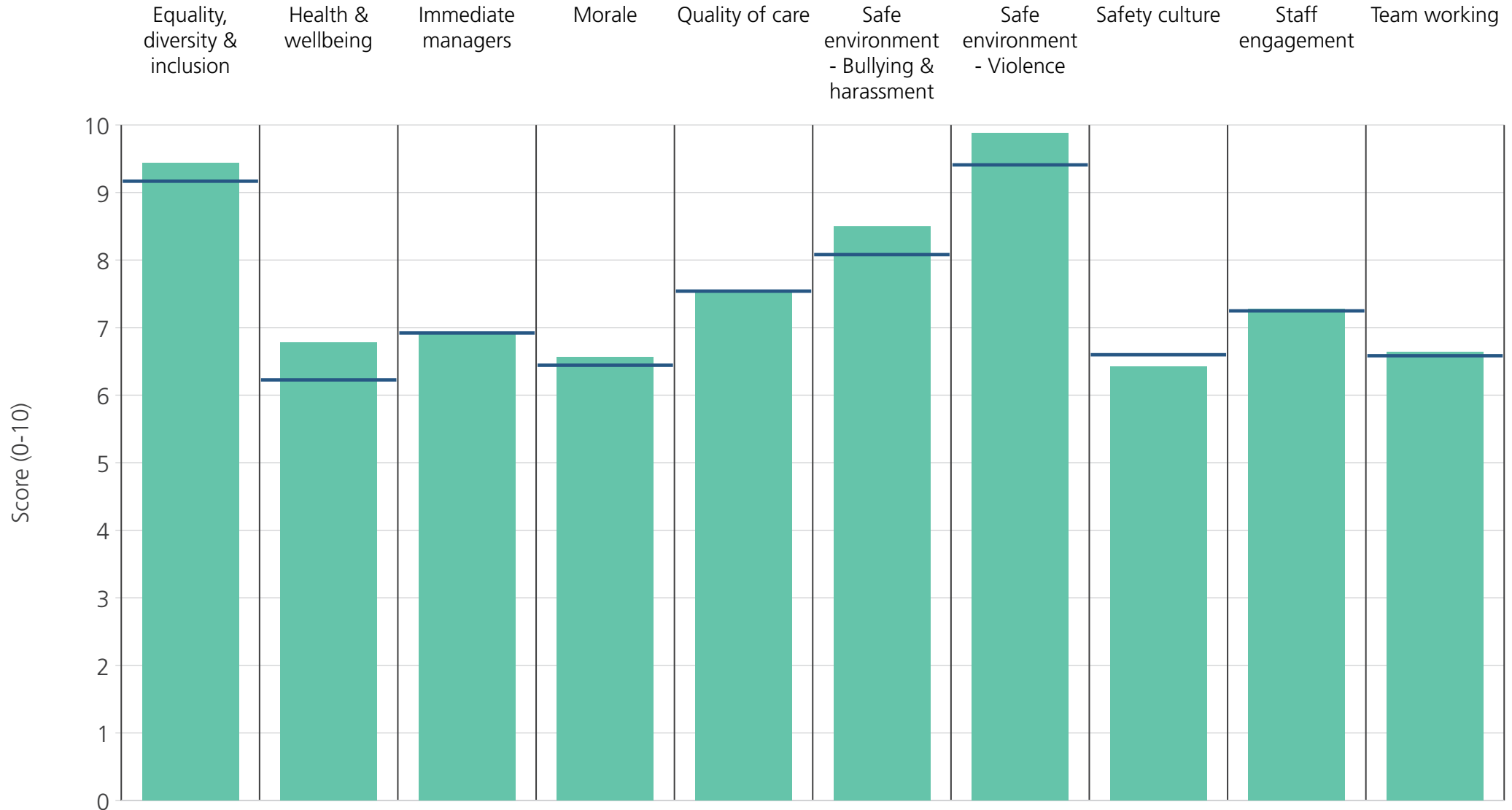
West Suffolk NHS Foundation Trust
2020 NHS Staff Survey Results



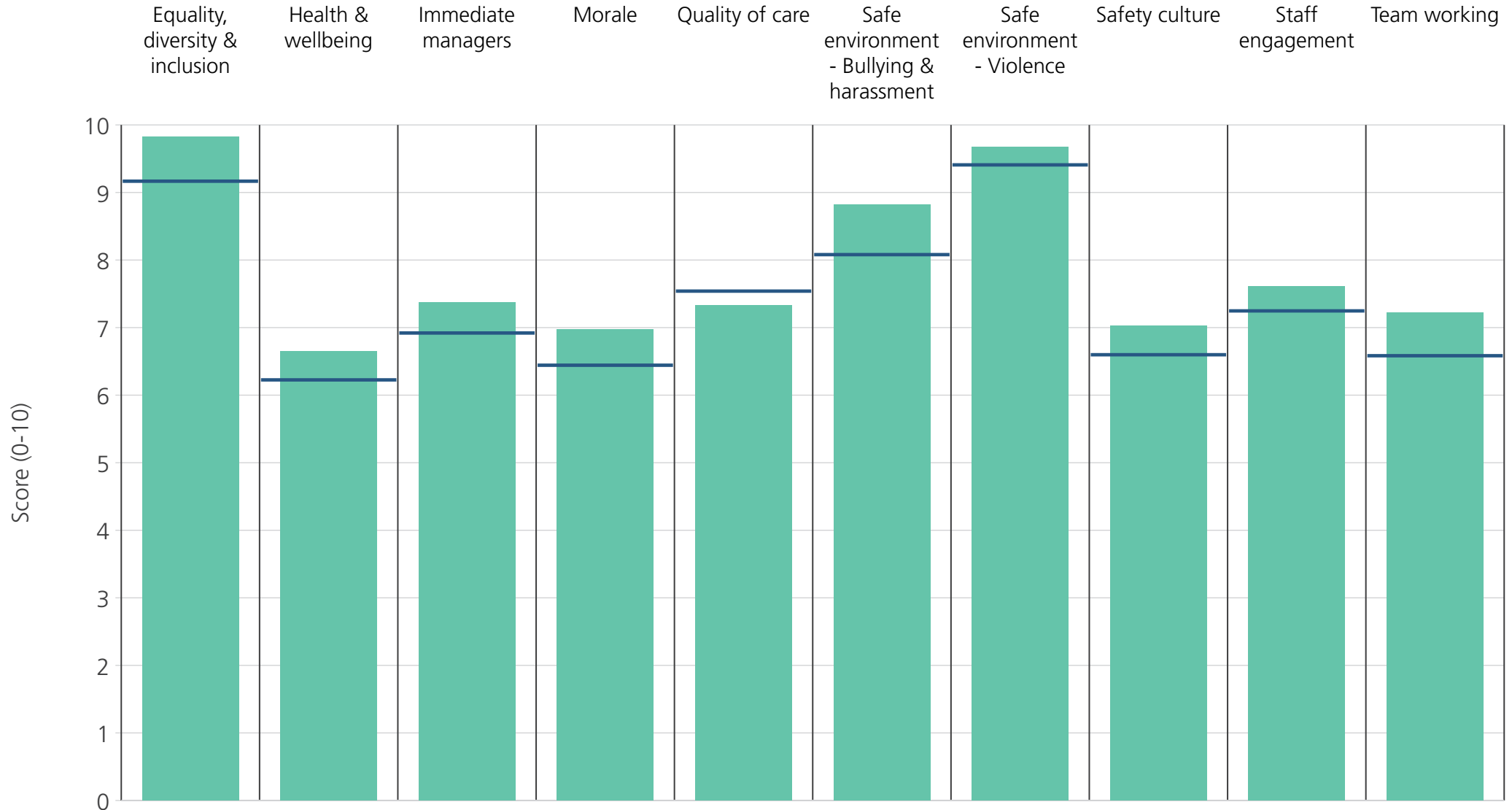
Directorate	9.1	5.0	6.5	6.0	7.5	8.5	9.7	6.1	6.9	5.7
Your org	9.2	6.2	6.9	6.4	7.5	8.1	9.4	6.6	7.2	6.6
Responses	92	92	93	91	93	90	92	92	93	91



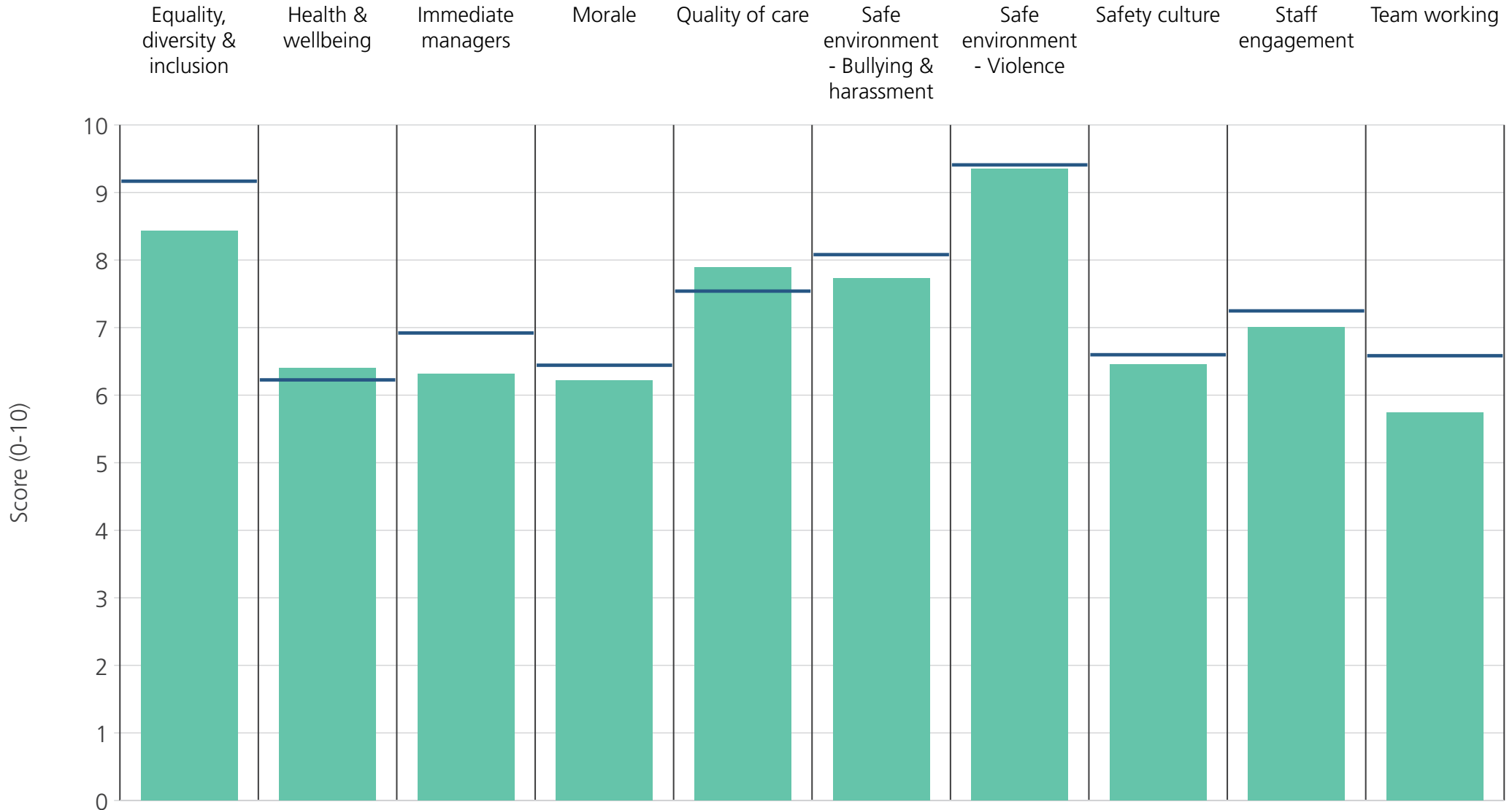
Directorate	8.9	5.9	7.2	6.4	7.9	7.9	8.5	6.7	7.1	6.3
Your org	9.2	6.2	6.9	6.4	7.5	8.1	9.4	6.6	7.2	6.6
Responses	293	296	298	290	298	284	291	293	300	298



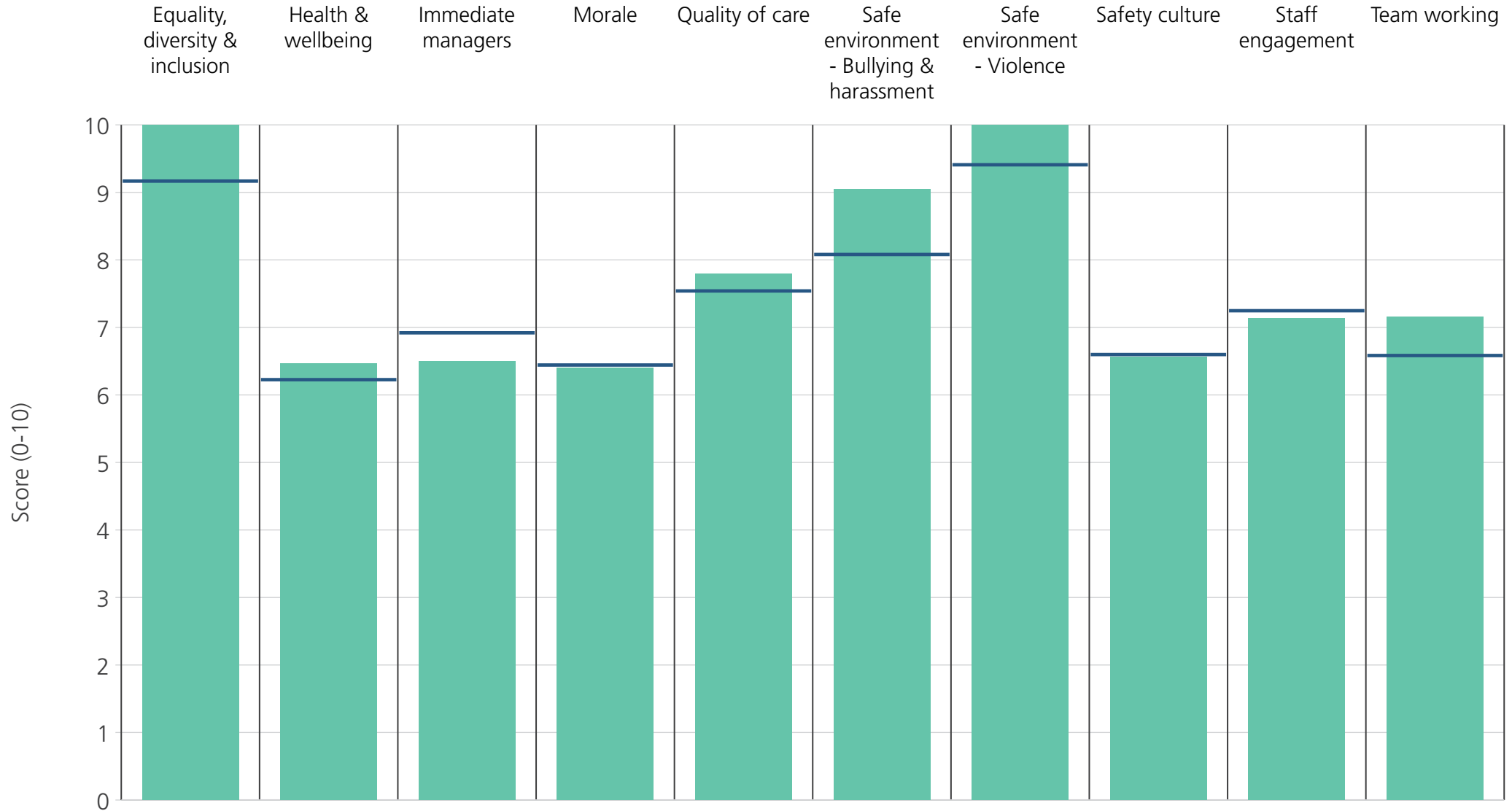
Directorate	9.4	6.8	6.9	6.6	7.5	8.5	9.9	6.4	7.3	6.6
Your org	9.2	6.2	6.9	6.4	7.5	8.1	9.4	6.6	7.2	6.6
Responses	579	586	589	578	398	564	584	579	593	585



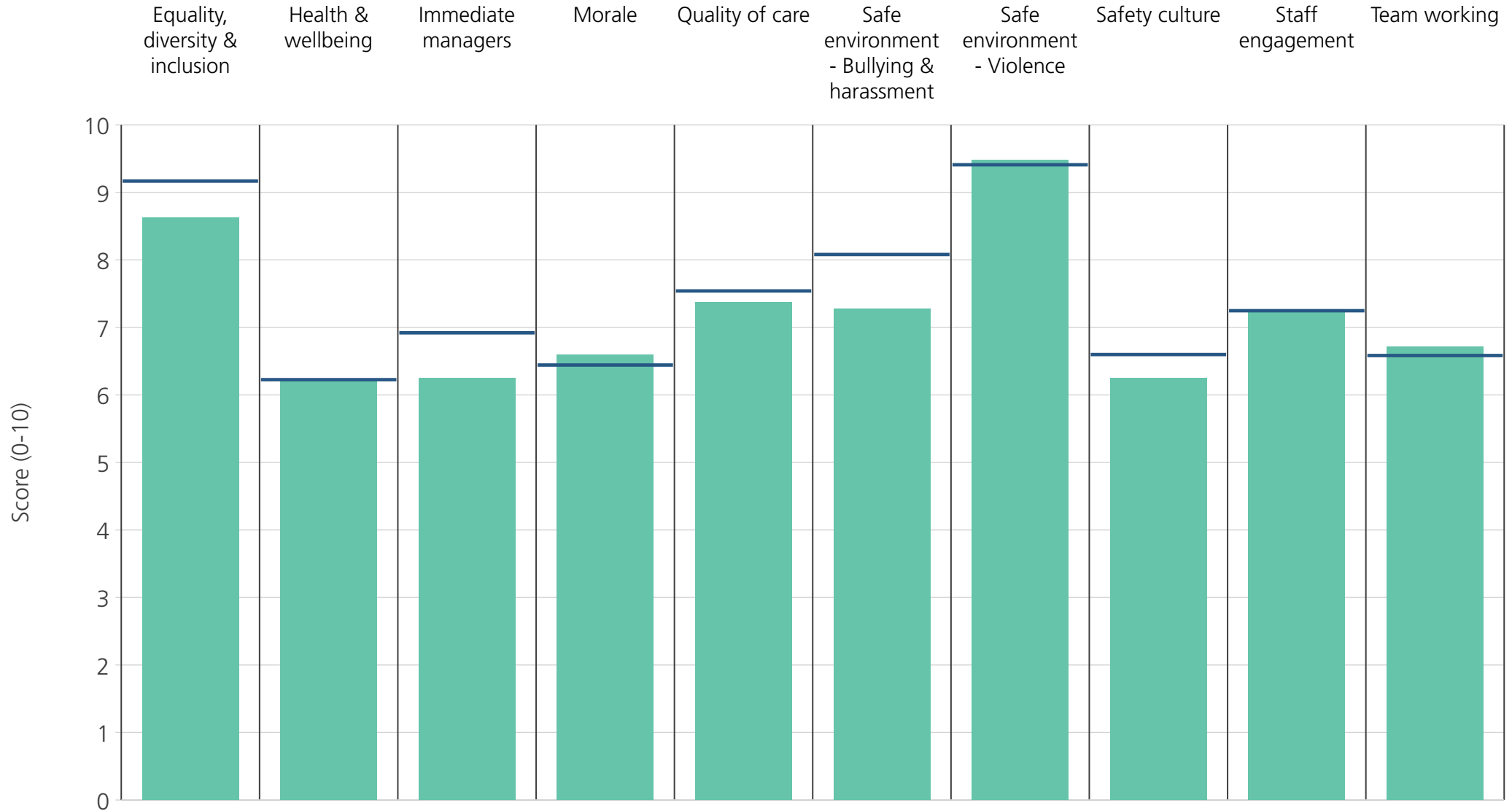
Directorate	9.8	6.6	7.4	7.0	7.3	8.8	9.7	7.0	7.6	7.2
Your org	9.2	6.2	6.9	6.4	7.5	8.1	9.4	6.6	7.2	6.6
Responses	207	207	207	206	206	203	207	206	207	205



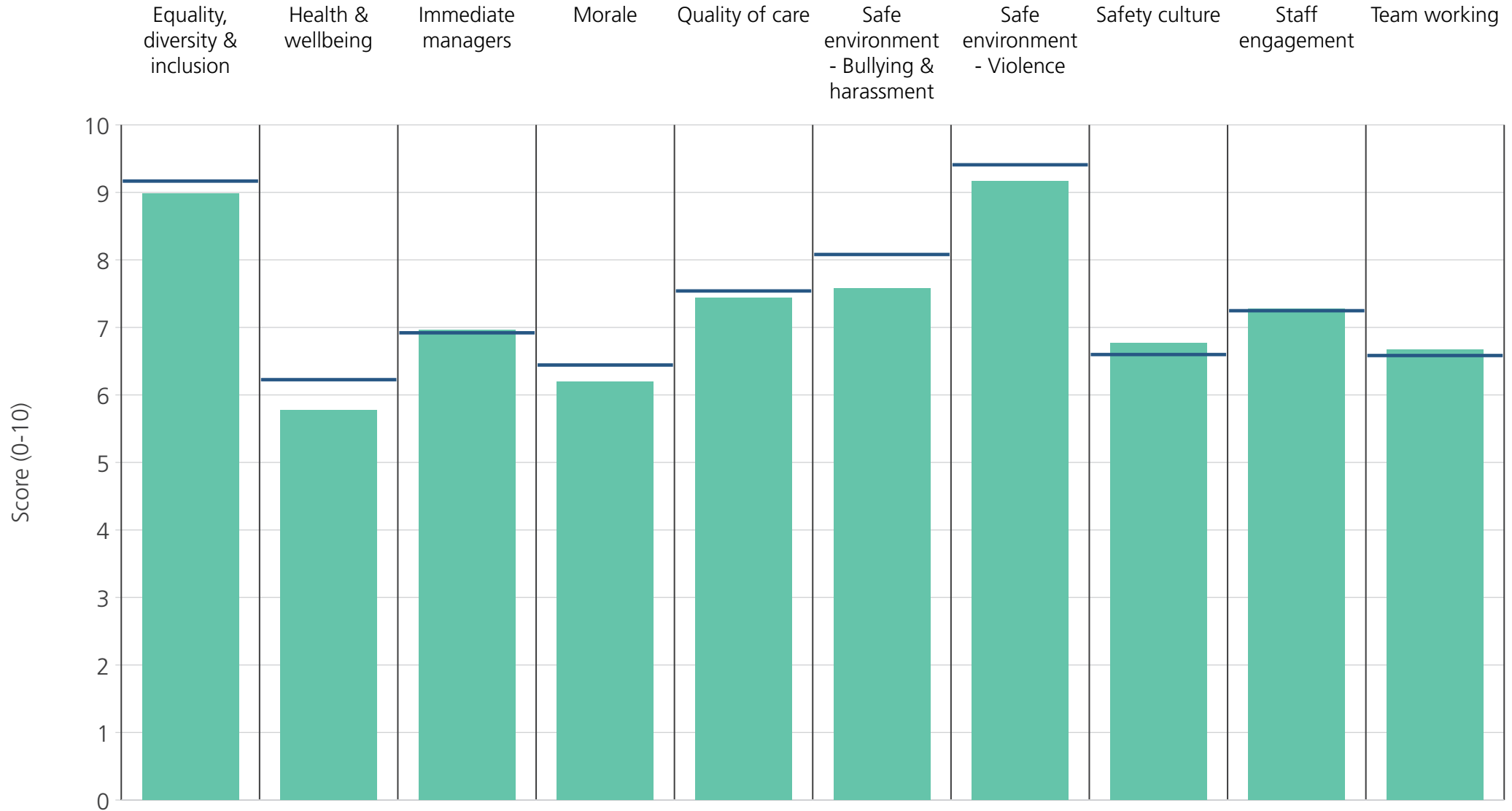
Directorate	8.4	6.4	6.3	6.2	7.9	7.7	9.3	6.5	7.0	5.7
Your org	9.2	6.2	6.9	6.4	7.5	8.1	9.4	6.6	7.2	6.6
Responses	94	94	94	93	70	94	92	94	94	90



Directorate	10.0	6.5	6.5	6.4	7.8	9.0	10.0	6.6	7.1	7.2
Your org	9.2	6.2	6.9	6.4	7.5	8.1	9.4	6.6	7.2	6.6
Responses	20	21	21	20	20	21	21	20	22	22

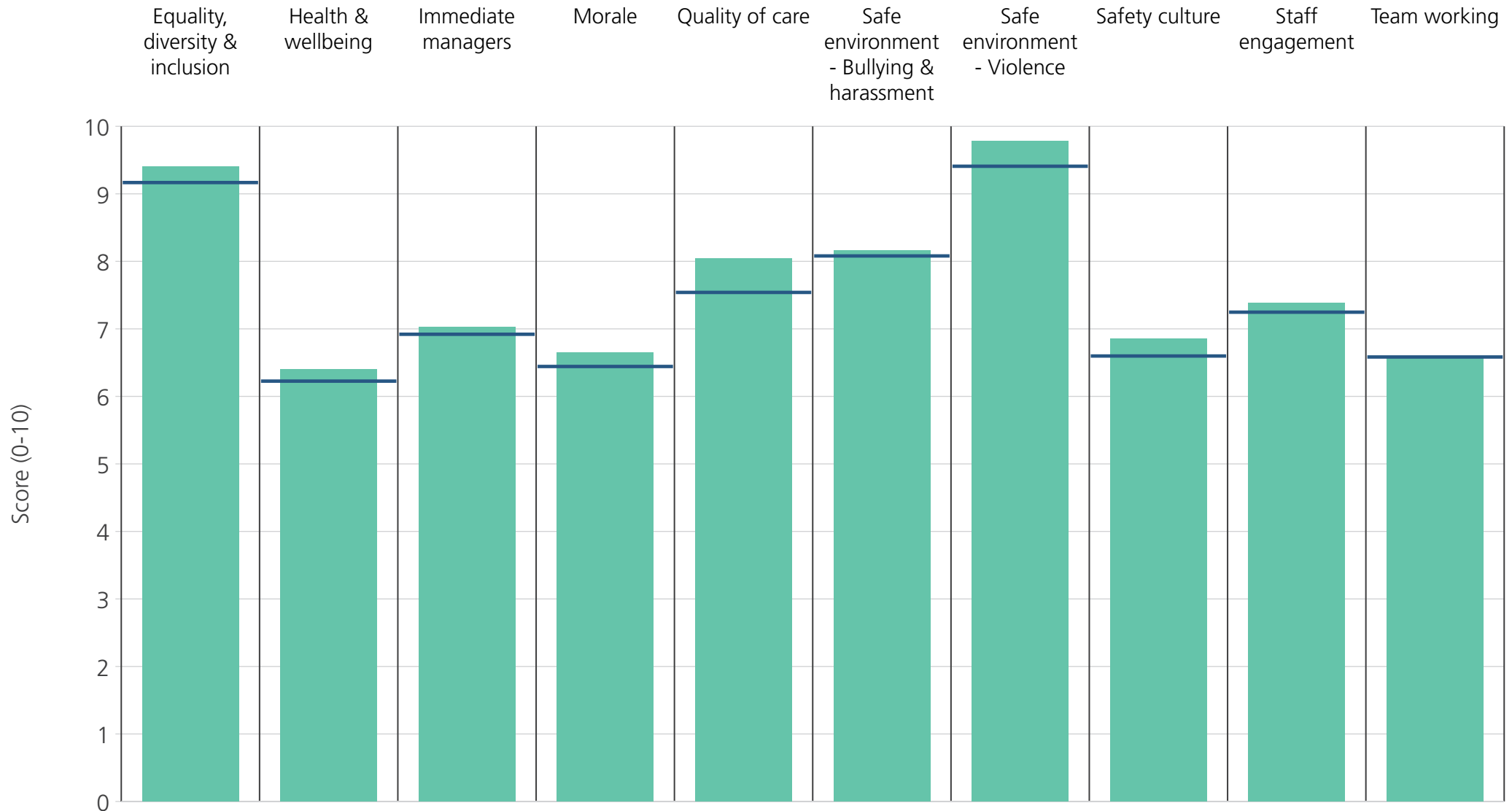


Directorate	8.6	6.2	6.2	6.6	7.4	7.3	9.5	6.2	7.2	6.7
Your org	9.2	6.2	6.9	6.4	7.5	8.1	9.4	6.6	7.2	6.6
Responses	146	147	146	143	147	142	147	146	148	145

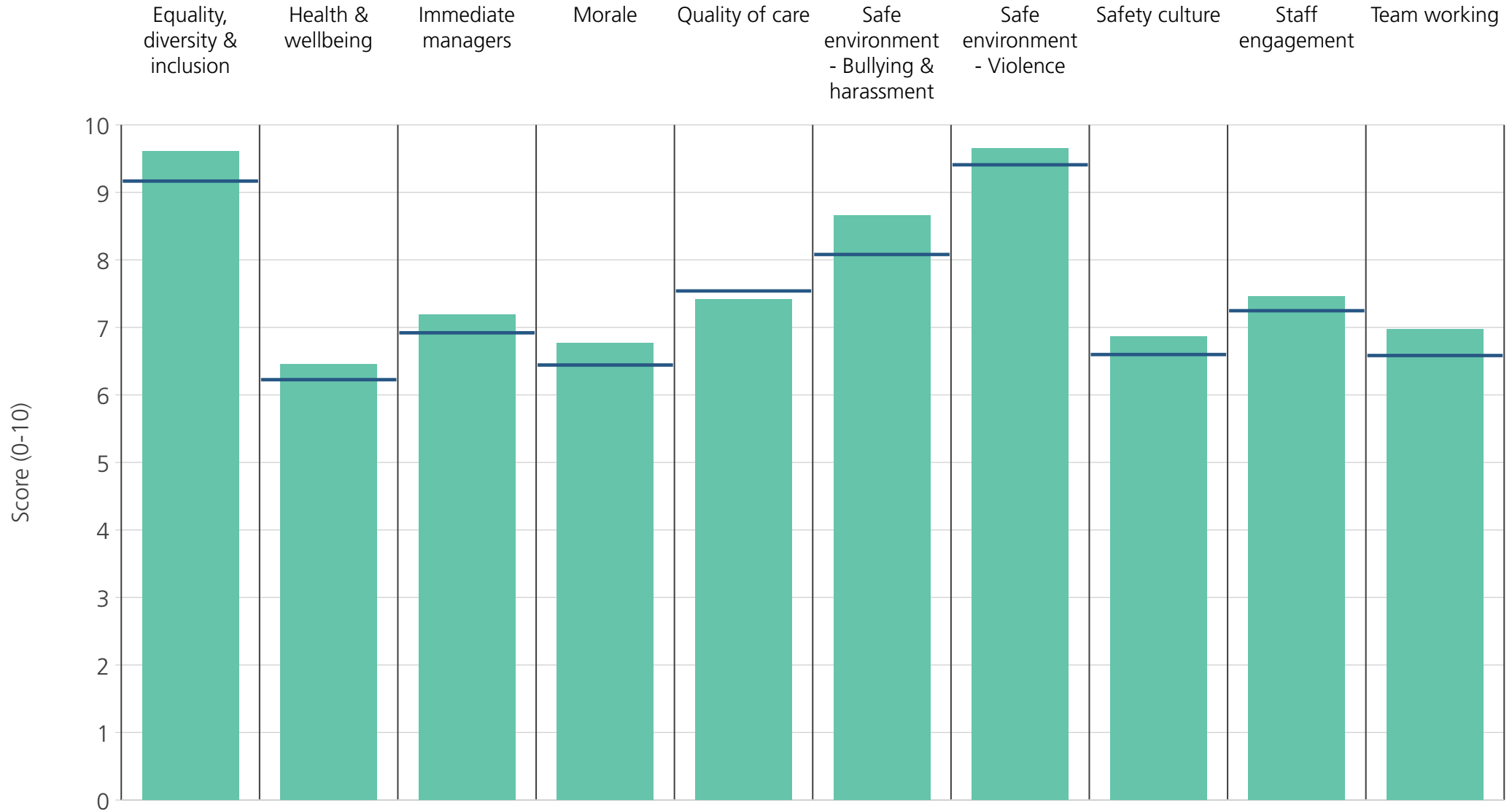


Directorate	9.0	5.8	7.0	6.2	7.4	7.6	9.2	6.8	7.3	6.7
Your org	9.2	6.2	6.9	6.4	7.5	8.1	9.4	6.6	7.2	6.6
Responses	476	477	477	472	475	465	477	473	483	475

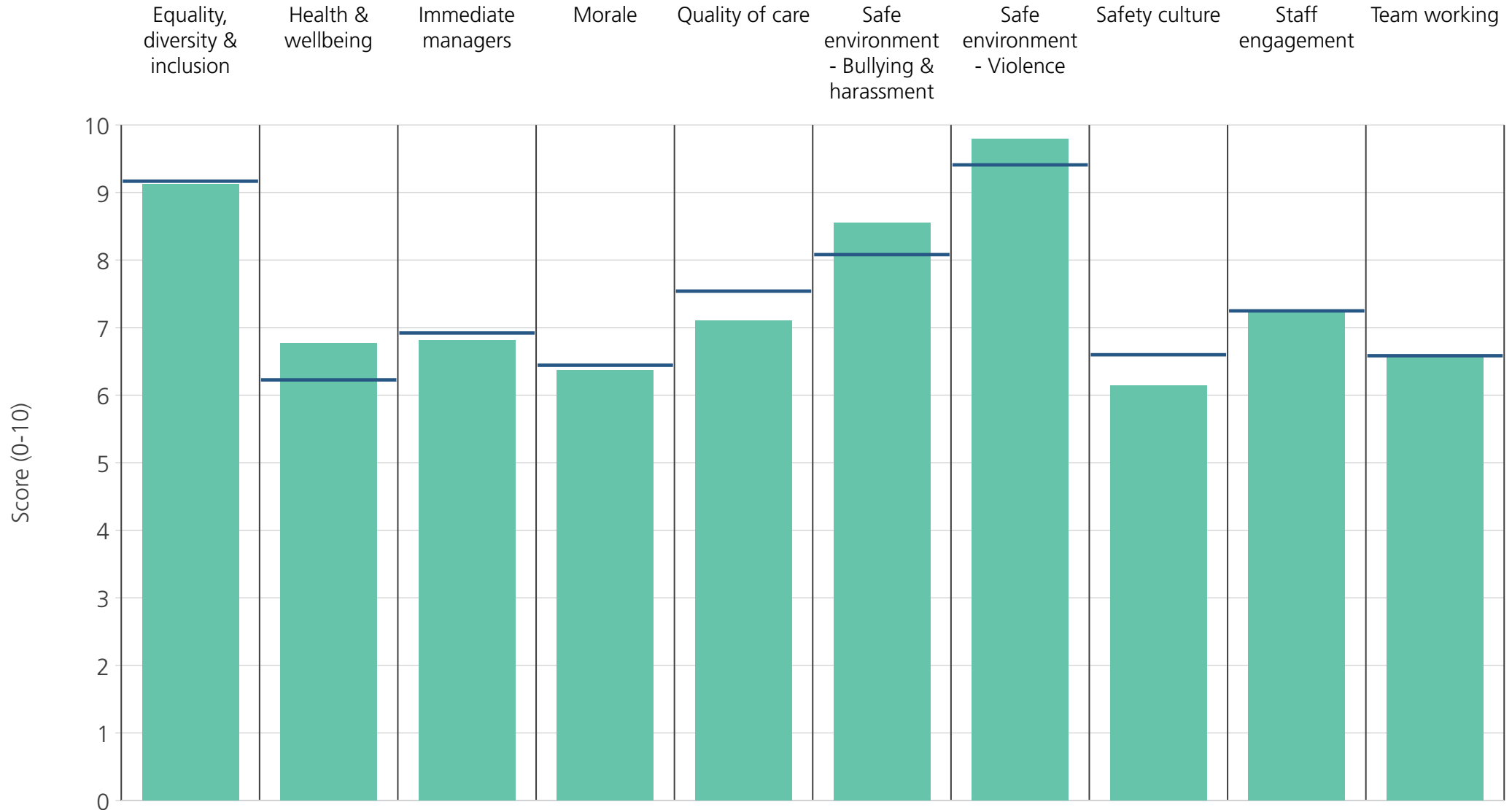
Directorates 2



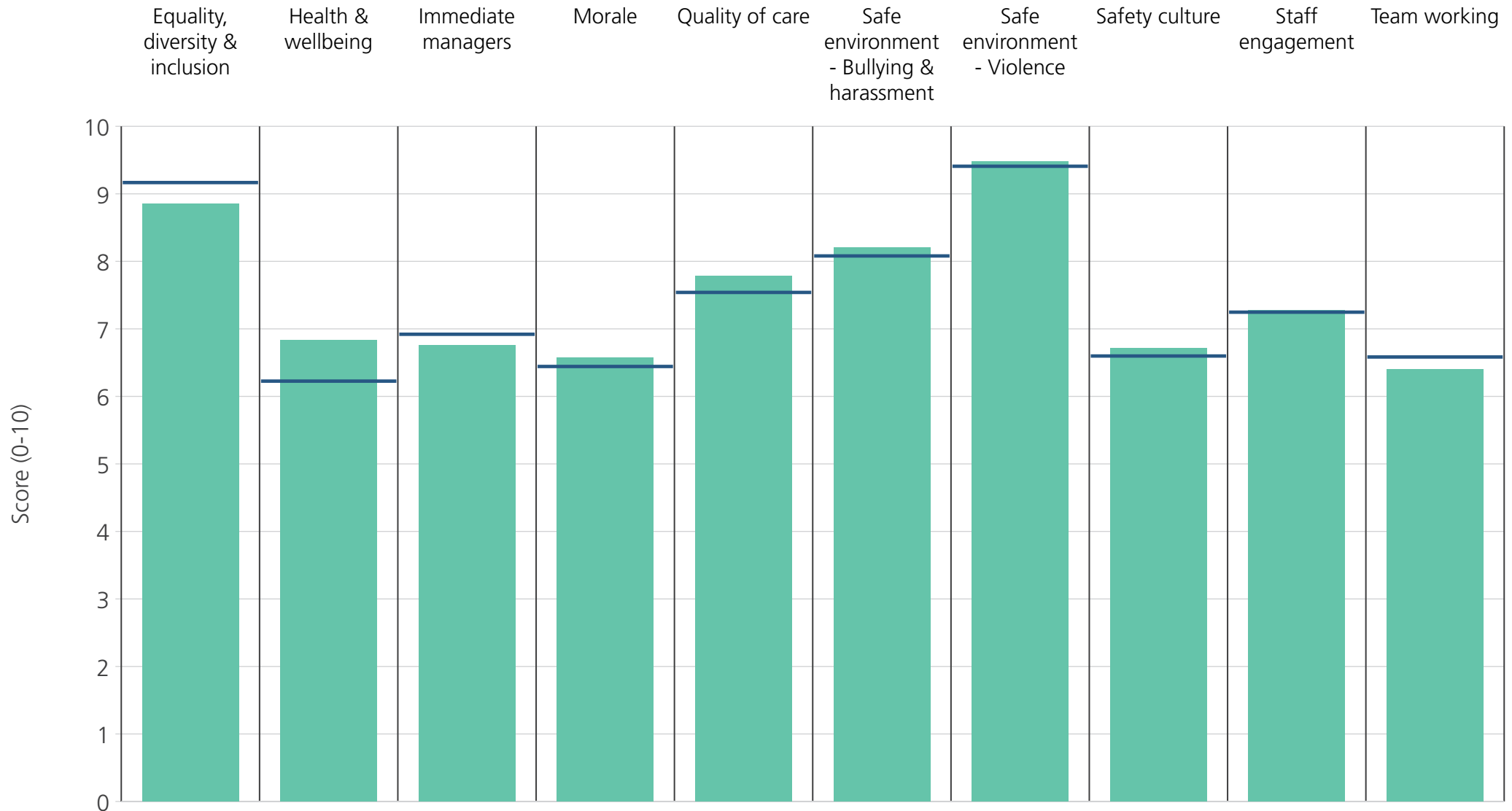
Directorate	9.4	6.4	7.0	6.7	8.0	8.2	9.8	6.9	7.4	6.6
Your org	9.2	6.2	6.9	6.4	7.5	8.1	9.4	6.6	7.2	6.6
Responses	231	233	235	232	219	227	232	233	235	233



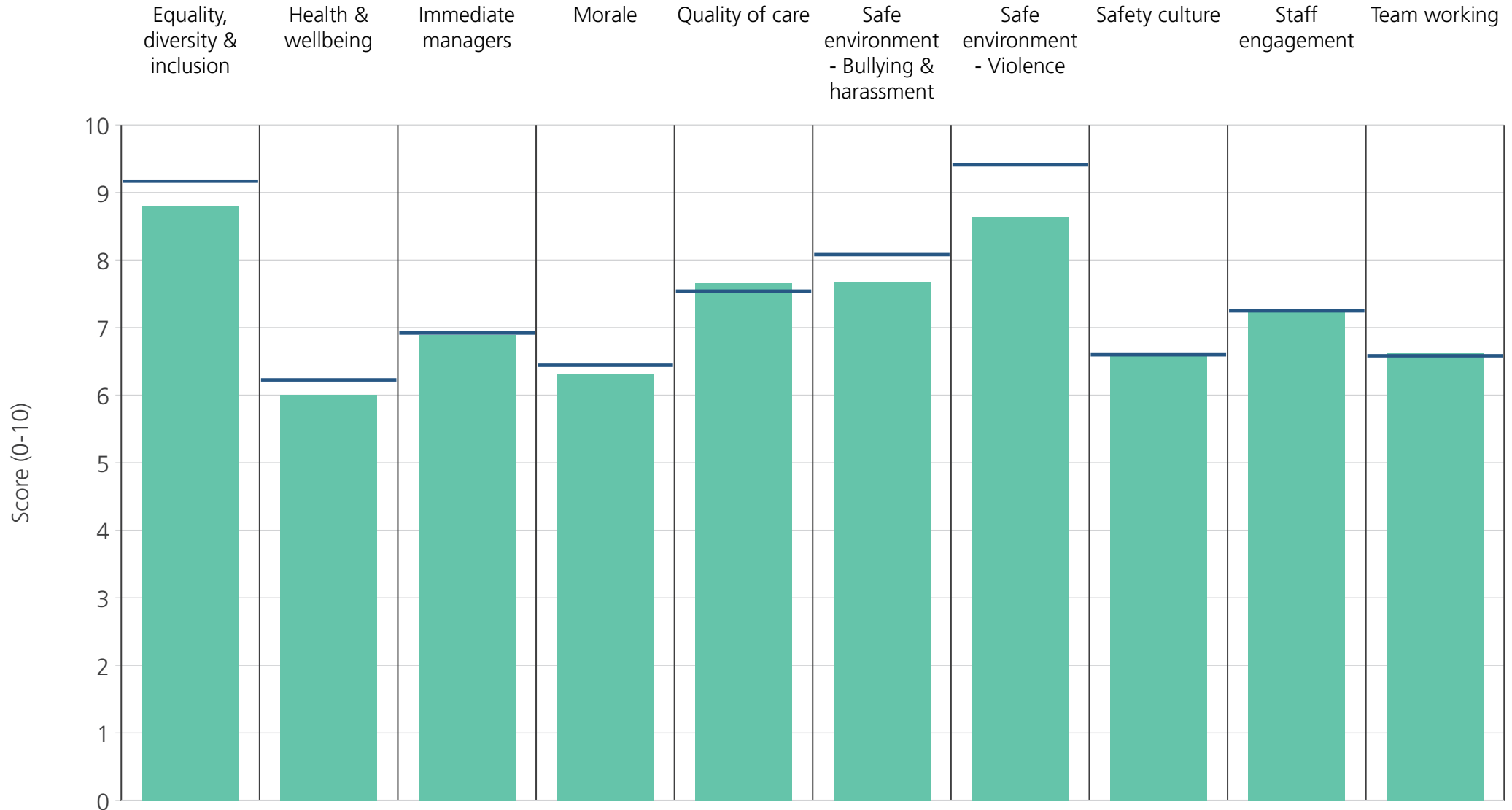
Directorate	9.6	6.5	7.2	6.8	7.4	8.7	9.7	6.9	7.5	7.0
Your org	9.2	6.2	6.9	6.4	7.5	8.1	9.4	6.6	7.2	6.6
Responses	430	432	434	431	402	416	431	431	434	428



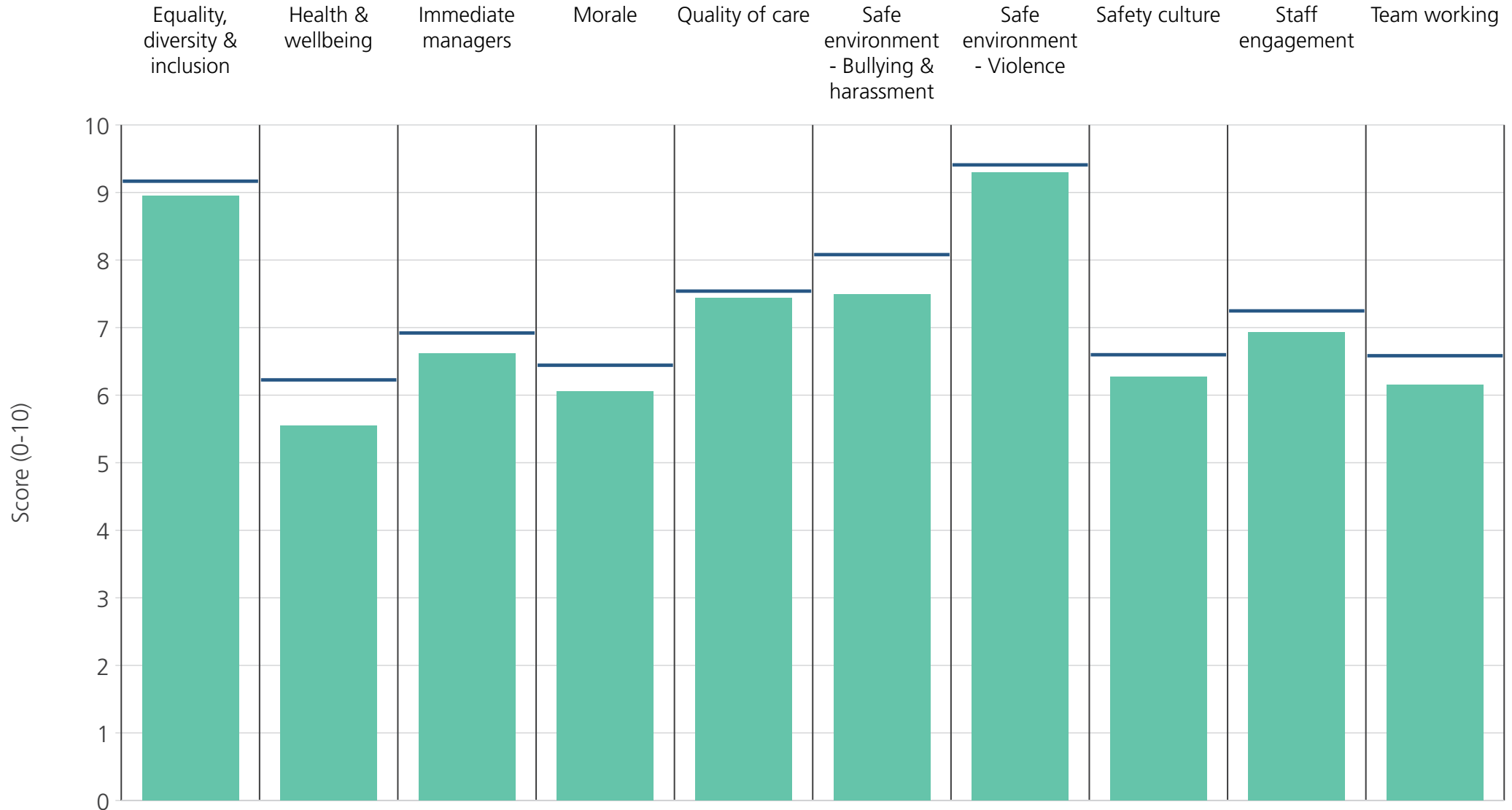
Directorate	9.1	6.8	6.8	6.4	7.1	8.6	9.8	6.1	7.2	6.6
Your org	9.2	6.2	6.9	6.4	7.5	8.1	9.4	6.6	7.2	6.6
Responses	249	252	253	248	146	244	251	247	255	249



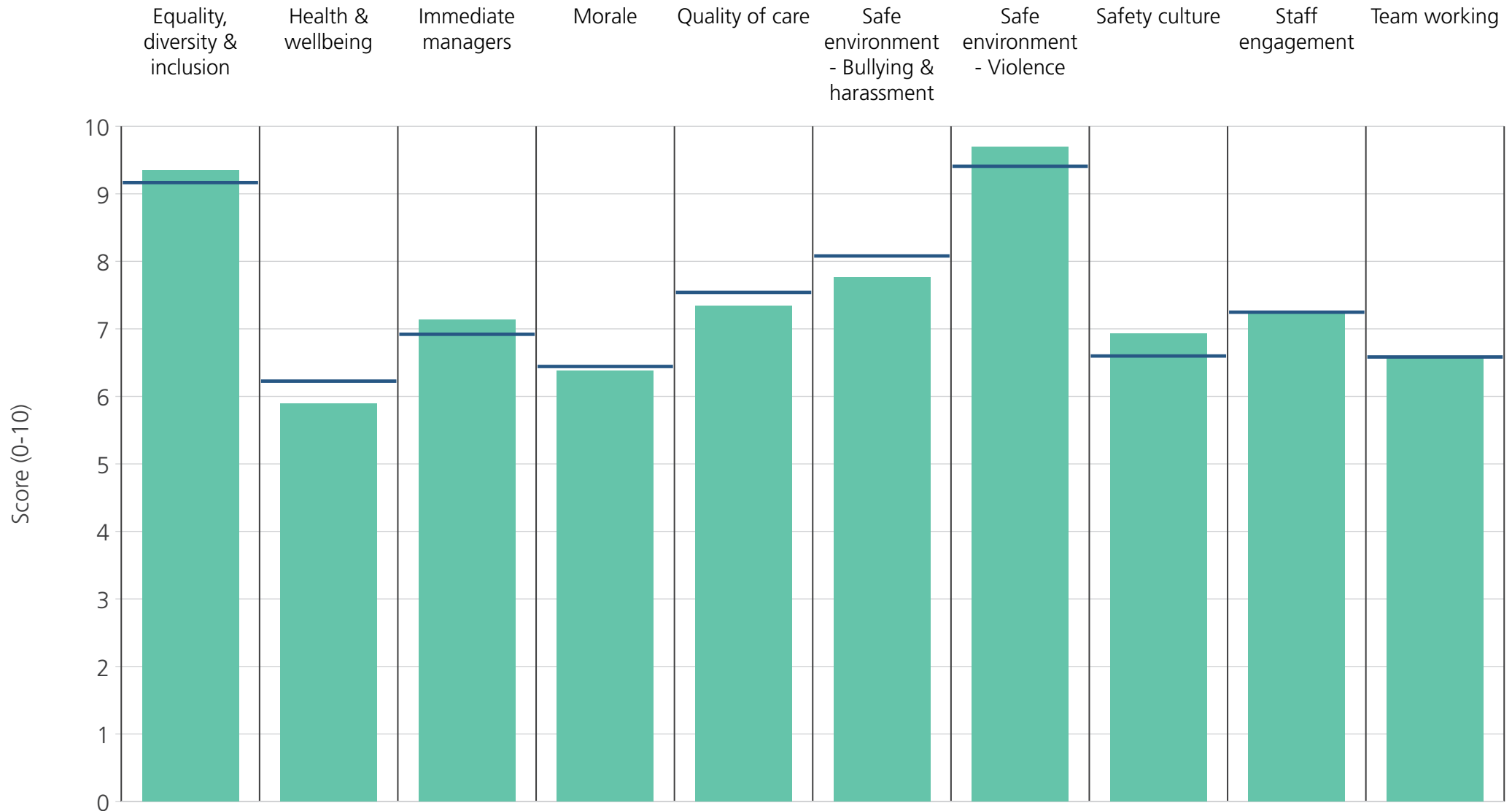
Directorate	8.8	6.8	6.8	6.6	7.8	8.2	9.5	6.7	7.3	6.4
Your org	9.2	6.2	6.9	6.4	7.5	8.1	9.4	6.6	7.2	6.6
Responses	144	144	144	143	97	141	142	144	146	142



Directorate	8.8	6.0	6.9	6.3	7.6	7.7	8.6	6.6	7.2	6.6
Your org	9.2	6.2	6.9	6.4	7.5	8.1	9.4	6.6	7.2	6.6
Responses	383	385	386	375	379	376	382	379	391	387



Directorate	9.0	5.5	6.6	6.1	7.4	7.5	9.3	6.3	6.9	6.2
Your org	9.2	6.2	6.9	6.4	7.5	8.1	9.4	6.6	7.2	6.6
Responses	340	344	344	337	337	330	343	340	350	346



Directorate	9.4	5.9	7.1	6.4	7.3	7.8	9.7	6.9	7.3	6.6
Your org	9.2	6.2	6.9	6.4	7.5	8.1	9.4	6.6	7.2	6.6
Responses	130	130	129	127	127	129	130	129	129	126