

James Paget University Hospitals NHS Foundation Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for James Paget University Hospitals NHS Foundation Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

The directorate breakdowns used in this report were provided and defined by James Paget University Hospitals NHS Foundation Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

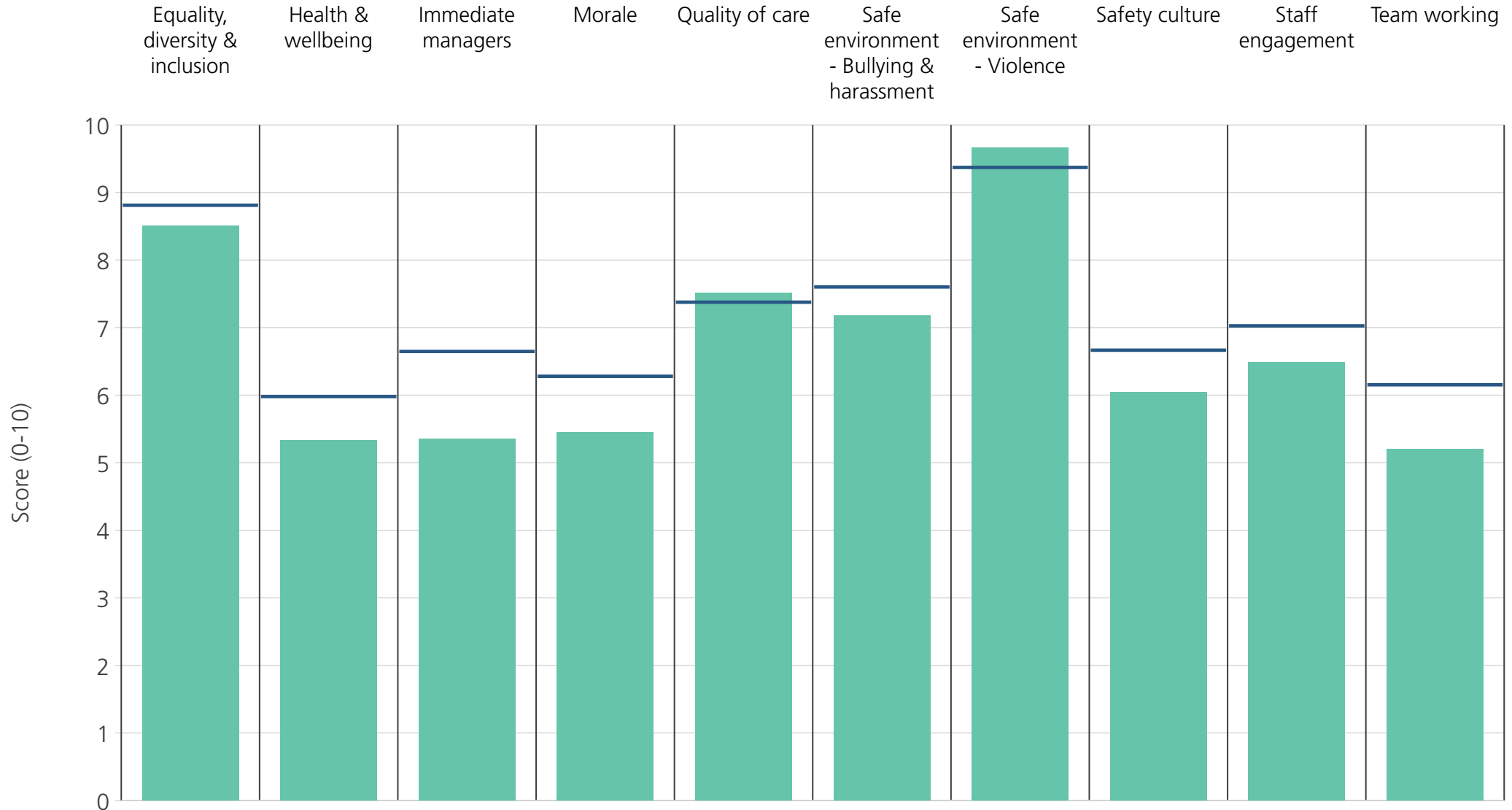
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



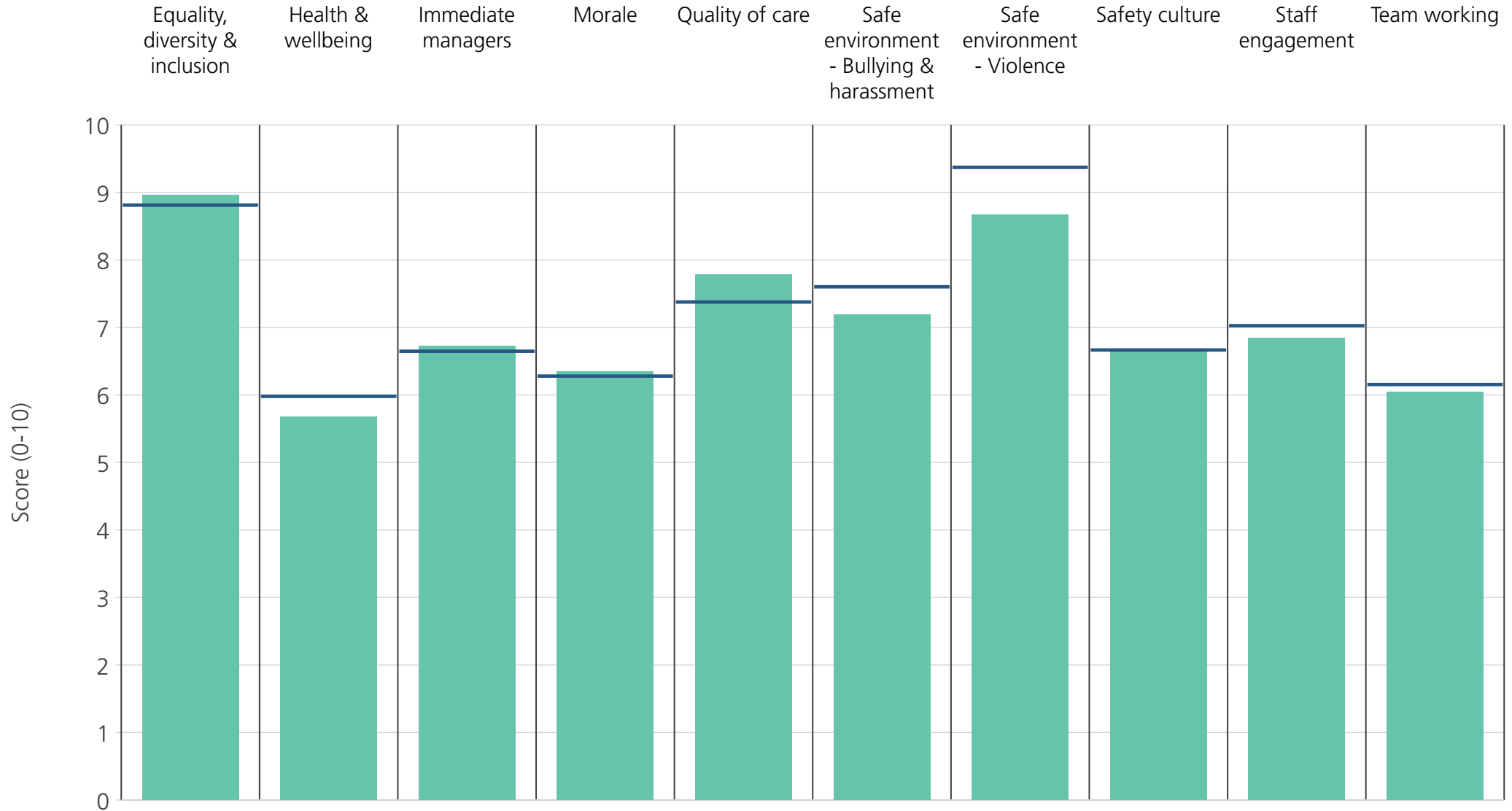
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

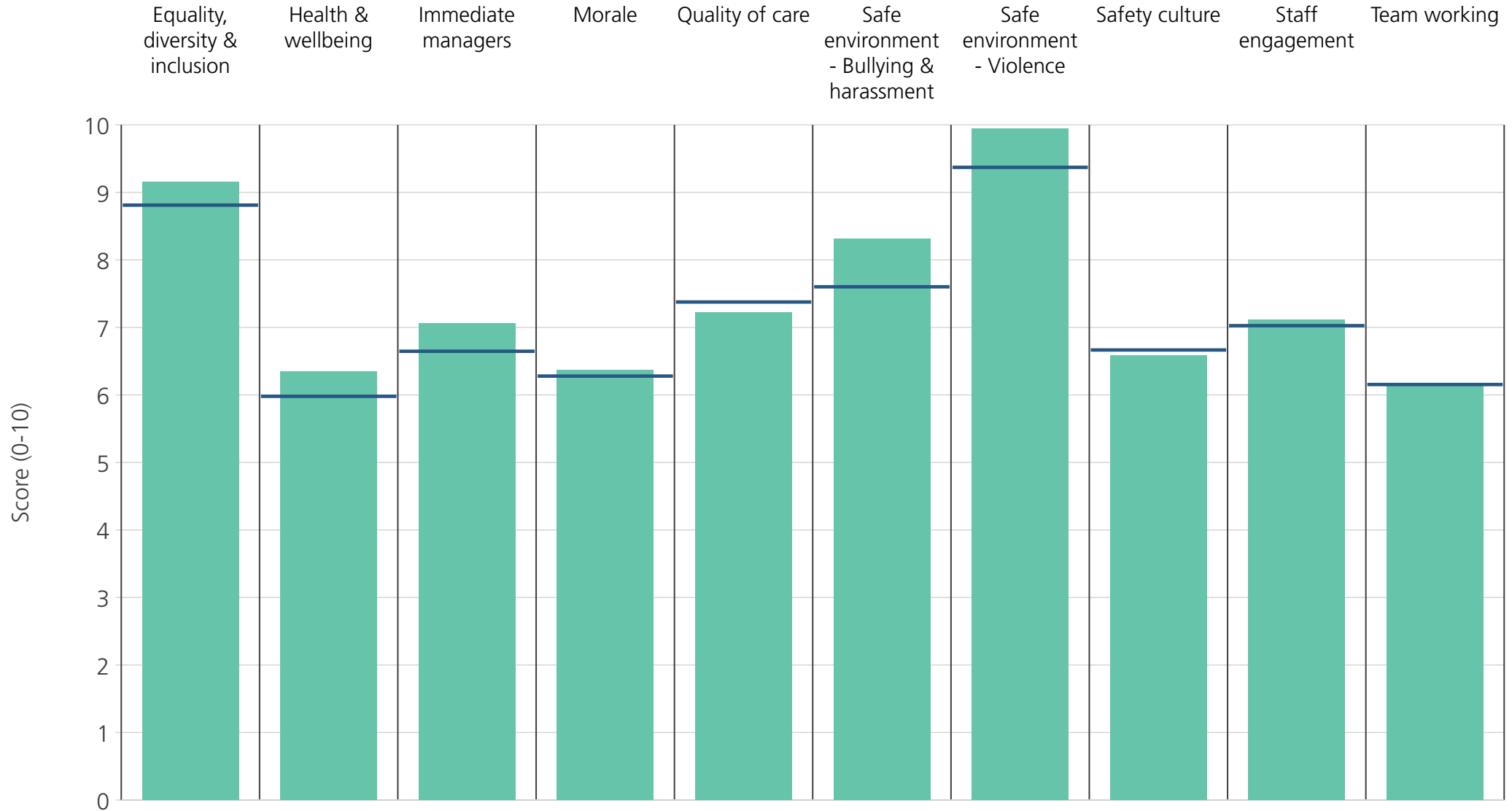
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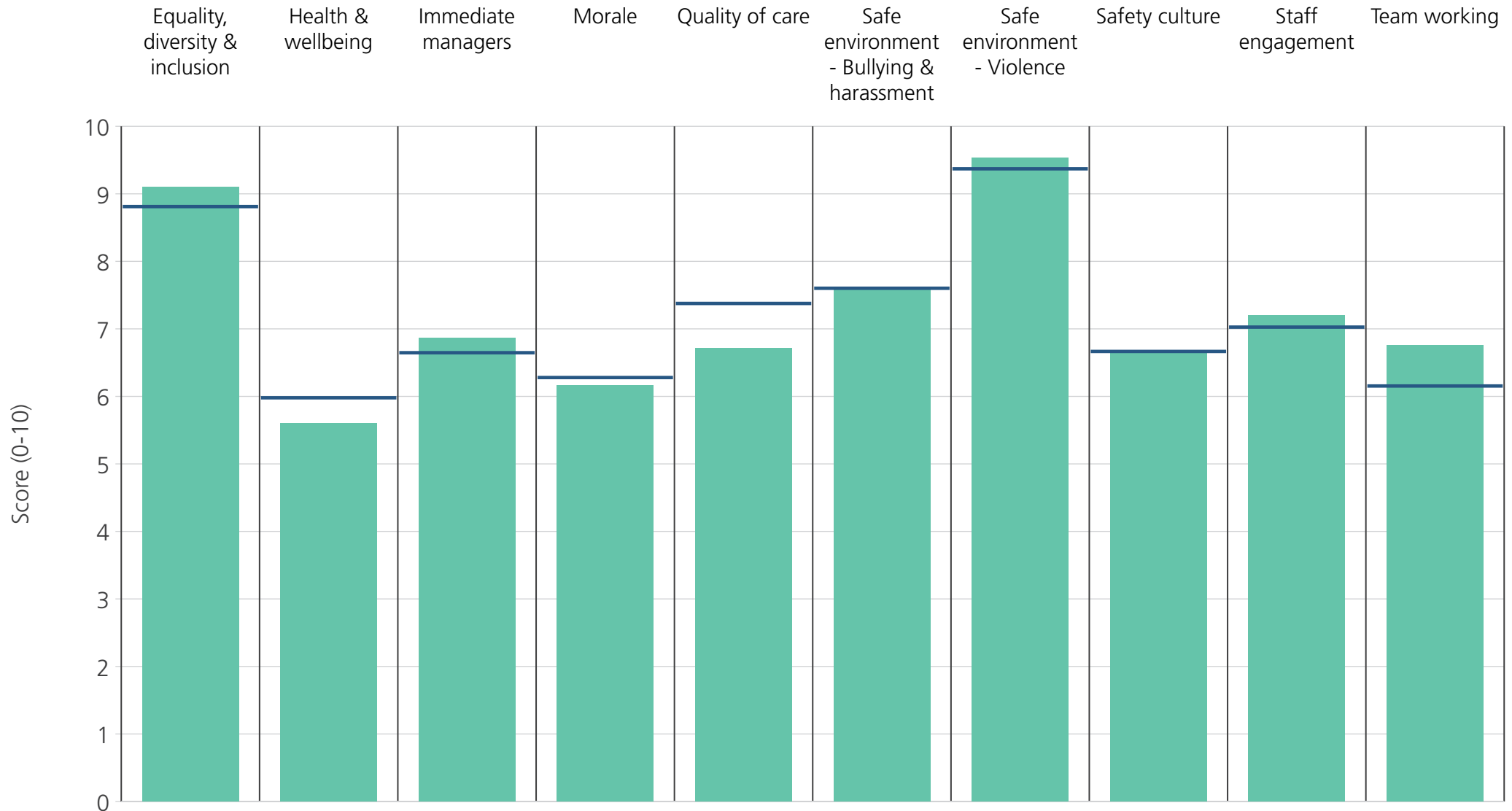
Directorate	8.5	5.3	5.4	5.5	7.5	7.2	9.7	6.0	6.5	5.2
Your org	8.8	6.0	6.6	6.3	7.4	7.6	9.4	6.7	7.0	6.2
Responses	49	49	49	49	49	49	49	49	49	49



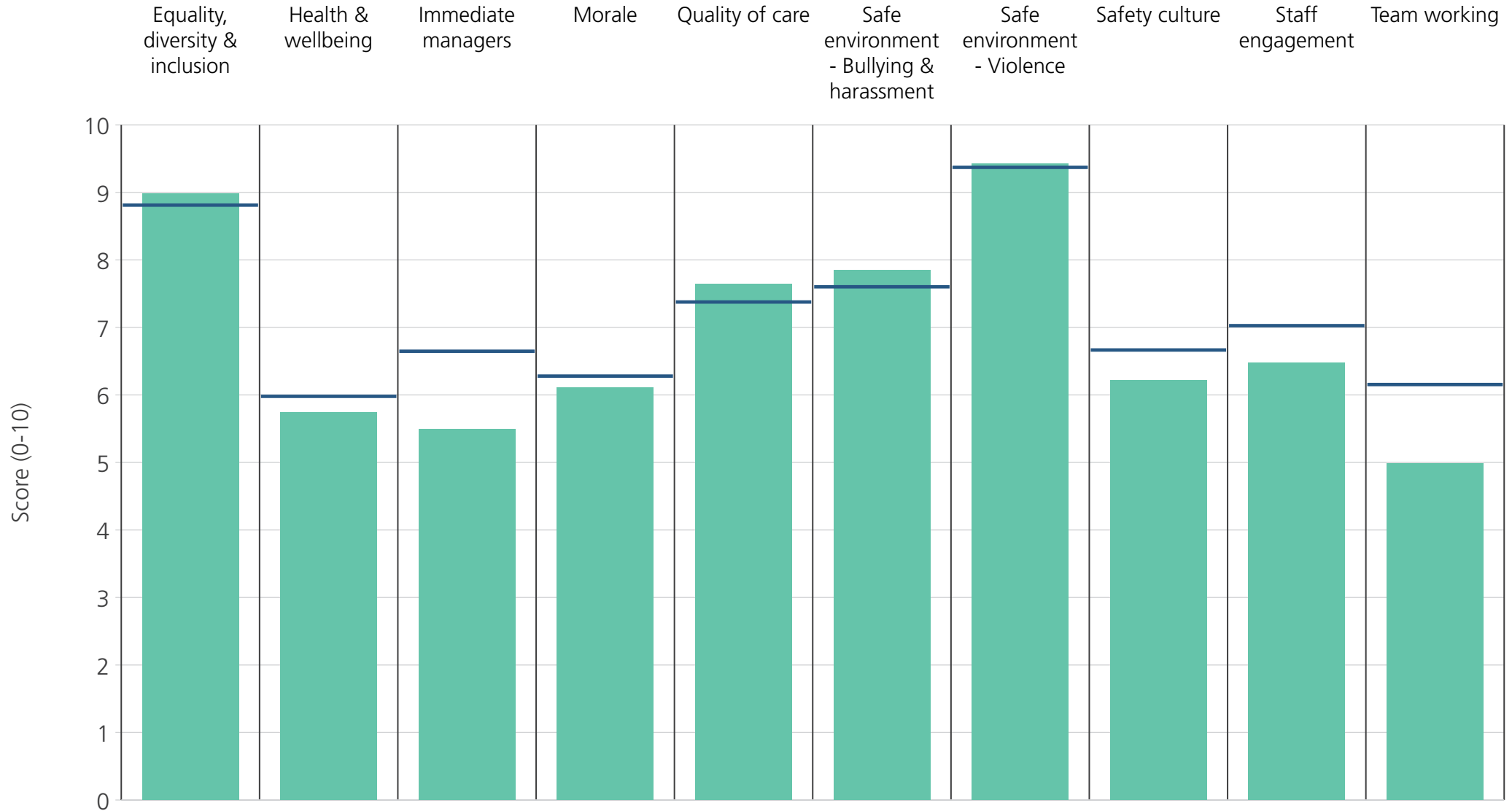
Directorate	9.0	5.7	6.7	6.4	7.8	7.2	8.7	6.6	6.8	6.0
Your org	8.8	6.0	6.6	6.3	7.4	7.6	9.4	6.7	7.0	6.2
Responses	213	212	214	213	208	213	213	212	214	210



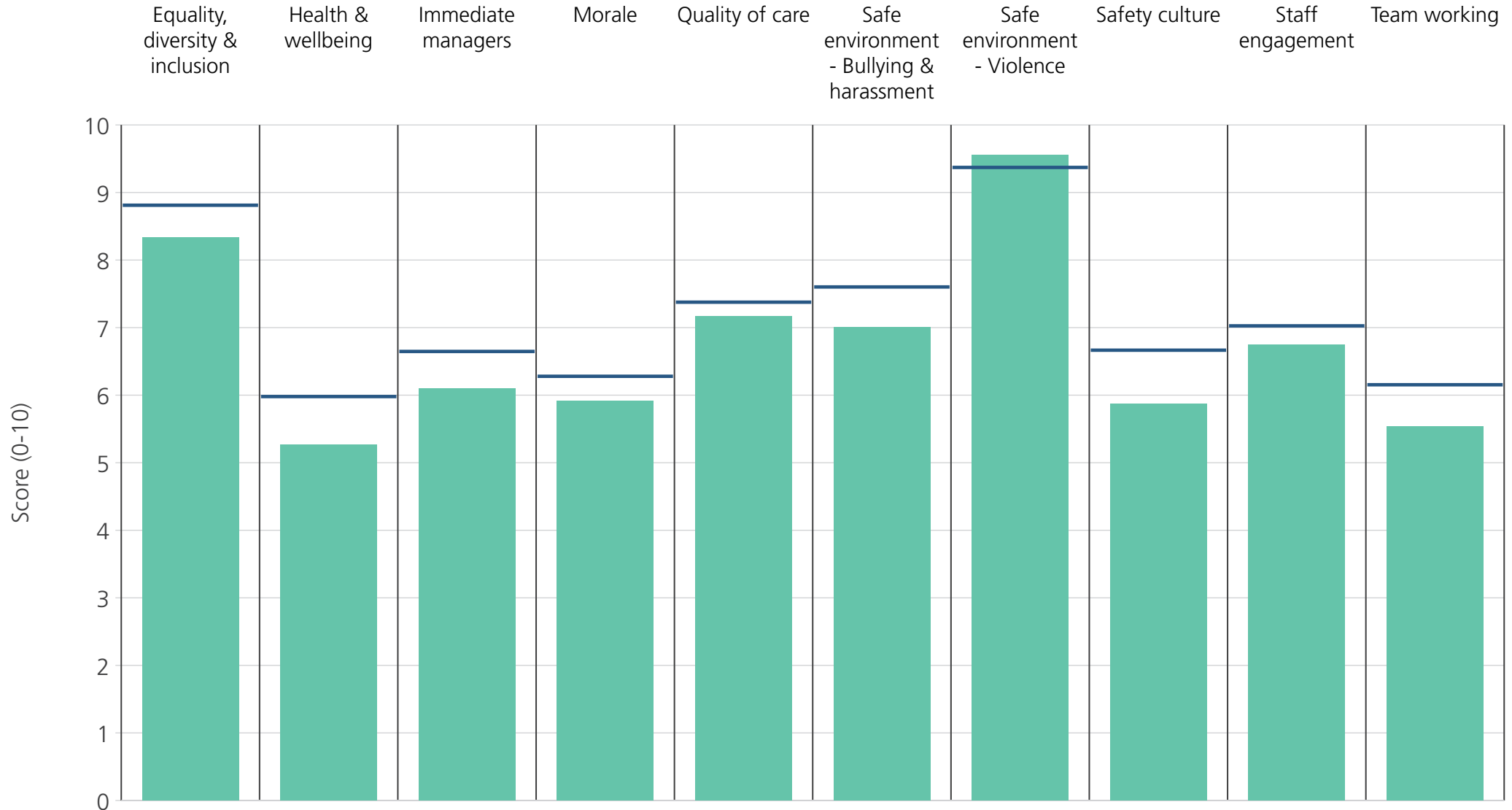
Directorate	9.2	6.3	7.1	6.4	7.2	8.3	9.9	6.6	7.1	6.2
Your org	8.8	6.0	6.6	6.3	7.4	7.6	9.4	6.7	7.0	6.2
Responses	381	384	384	382	227	380	382	381	384	382



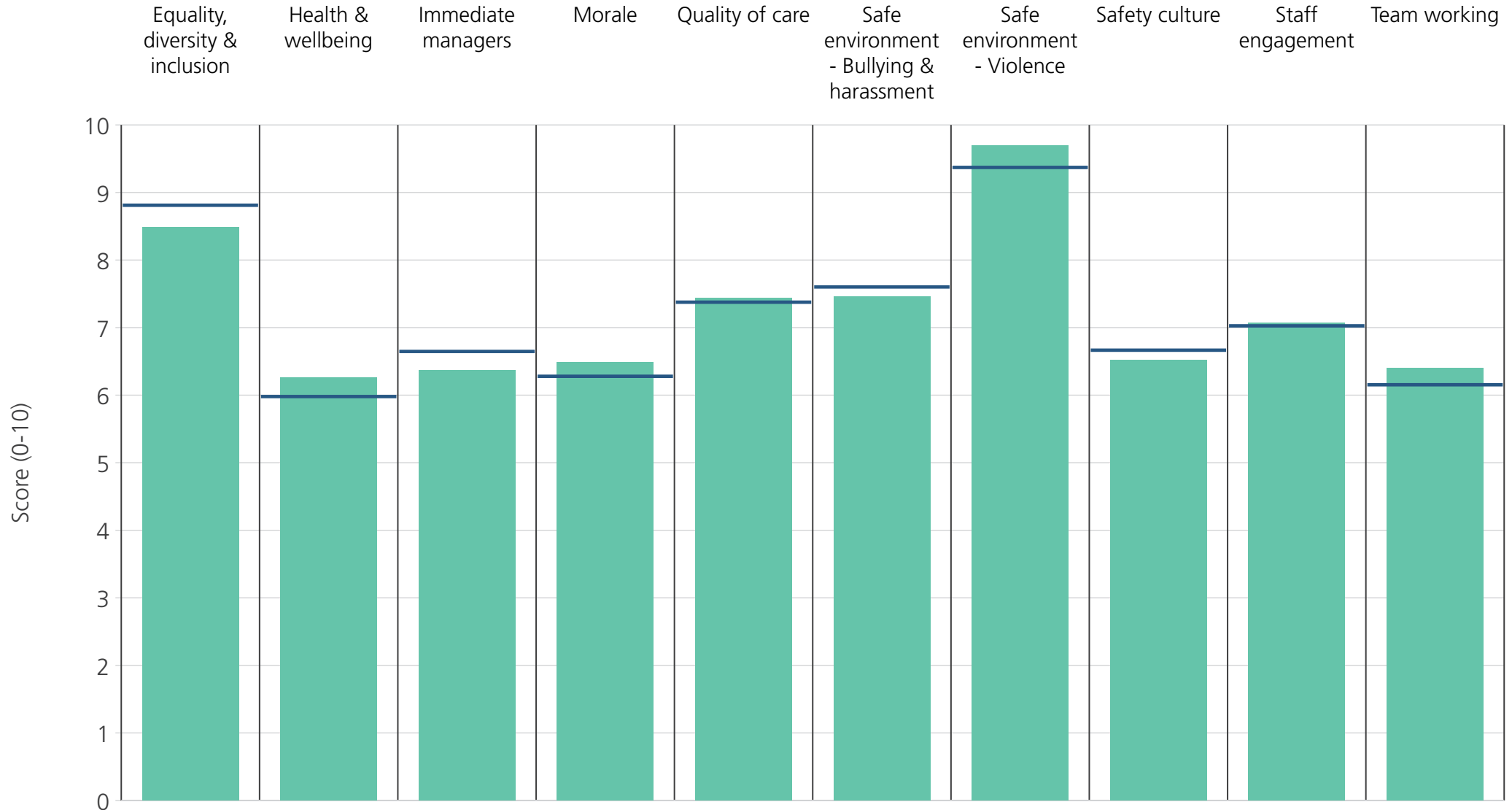
Directorate	9.1	5.6	6.9	6.2	6.7	7.6	9.5	6.6	7.2	6.8
Your org	8.8	6.0	6.6	6.3	7.4	7.6	9.4	6.7	7.0	6.2
Responses	73	73	73	73	73	73	71	73	73	72



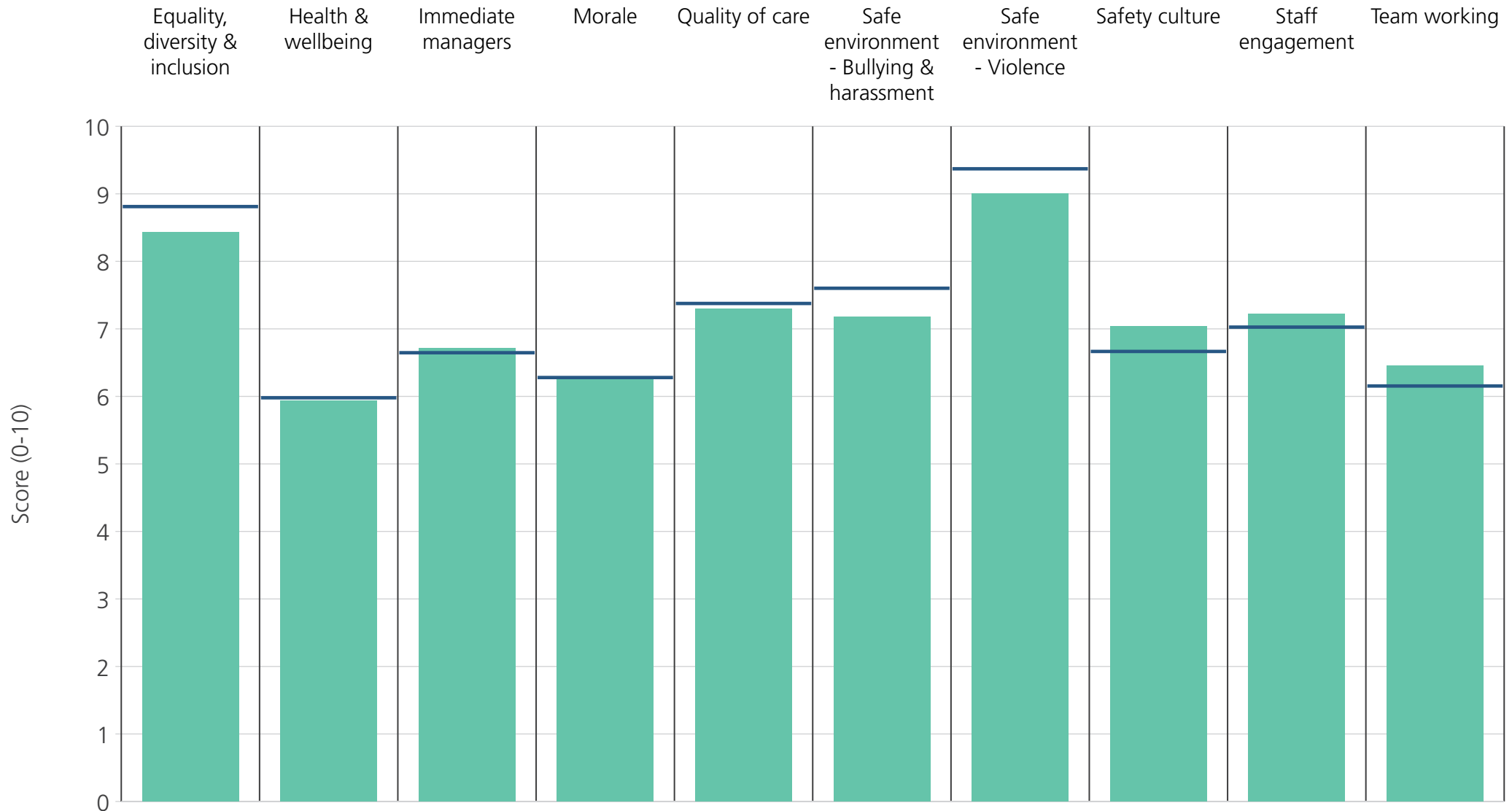
Directorate	9.0	5.7	5.5	6.1	7.6	7.8	9.4	6.2	6.5	5.0
Your org	8.8	6.0	6.6	6.3	7.4	7.6	9.4	6.7	7.0	6.2
Responses	94	97	98	97	68	93	93	96	98	98



Directorate	8.3	5.3	6.1	5.9	7.2	7.0	9.6	5.9	6.7	5.5
Your org	8.8	6.0	6.6	6.3	7.4	7.6	9.4	6.7	7.0	6.2
Responses	15	15	15	15	15	15	15	15	15	14



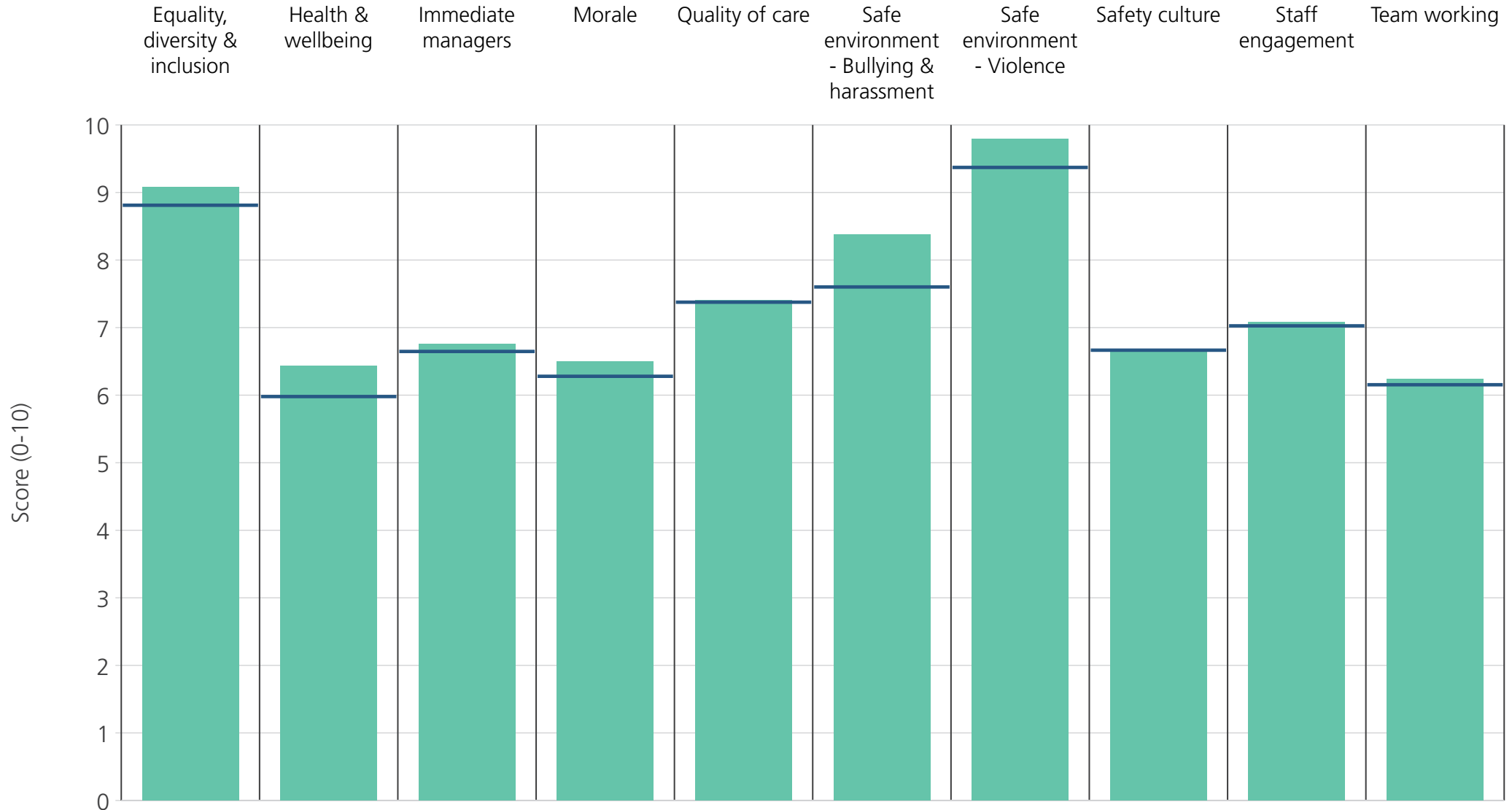
Directorate	8.5	6.3	6.4	6.5	7.4	7.5	9.7	6.5	7.1	6.4
Your org	8.8	6.0	6.6	6.3	7.4	7.6	9.4	6.7	7.0	6.2
Responses	109	109	108	109	109	108	109	109	109	107



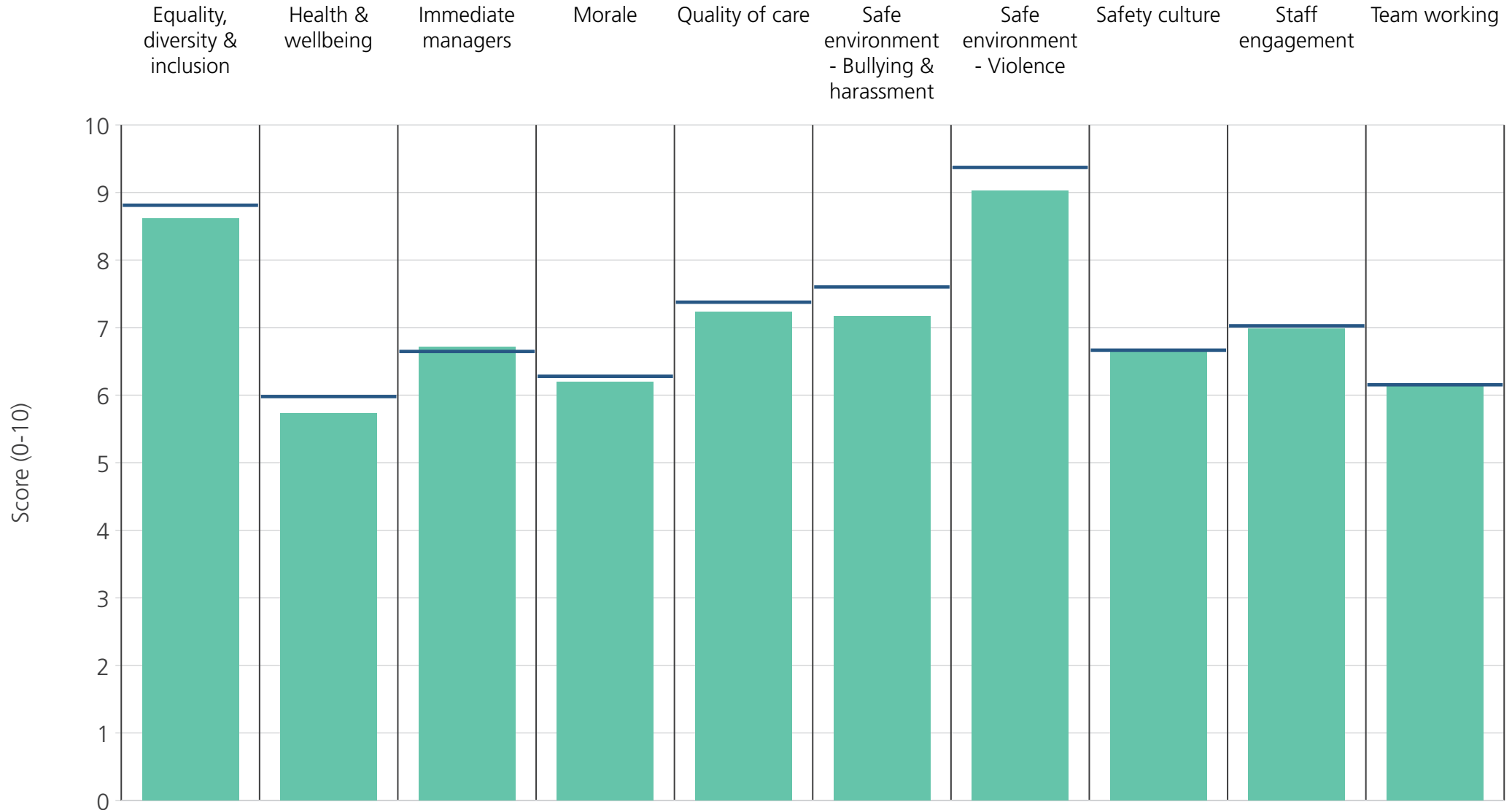
Directorate	8.4	5.9	6.7	6.3	7.3	7.2	9.0	7.0	7.2	6.5
Your org	8.8	6.0	6.6	6.3	7.4	7.6	9.4	6.7	7.0	6.2
Responses	372	376	375	376	372	374	374	375	376	370

Directorates 2

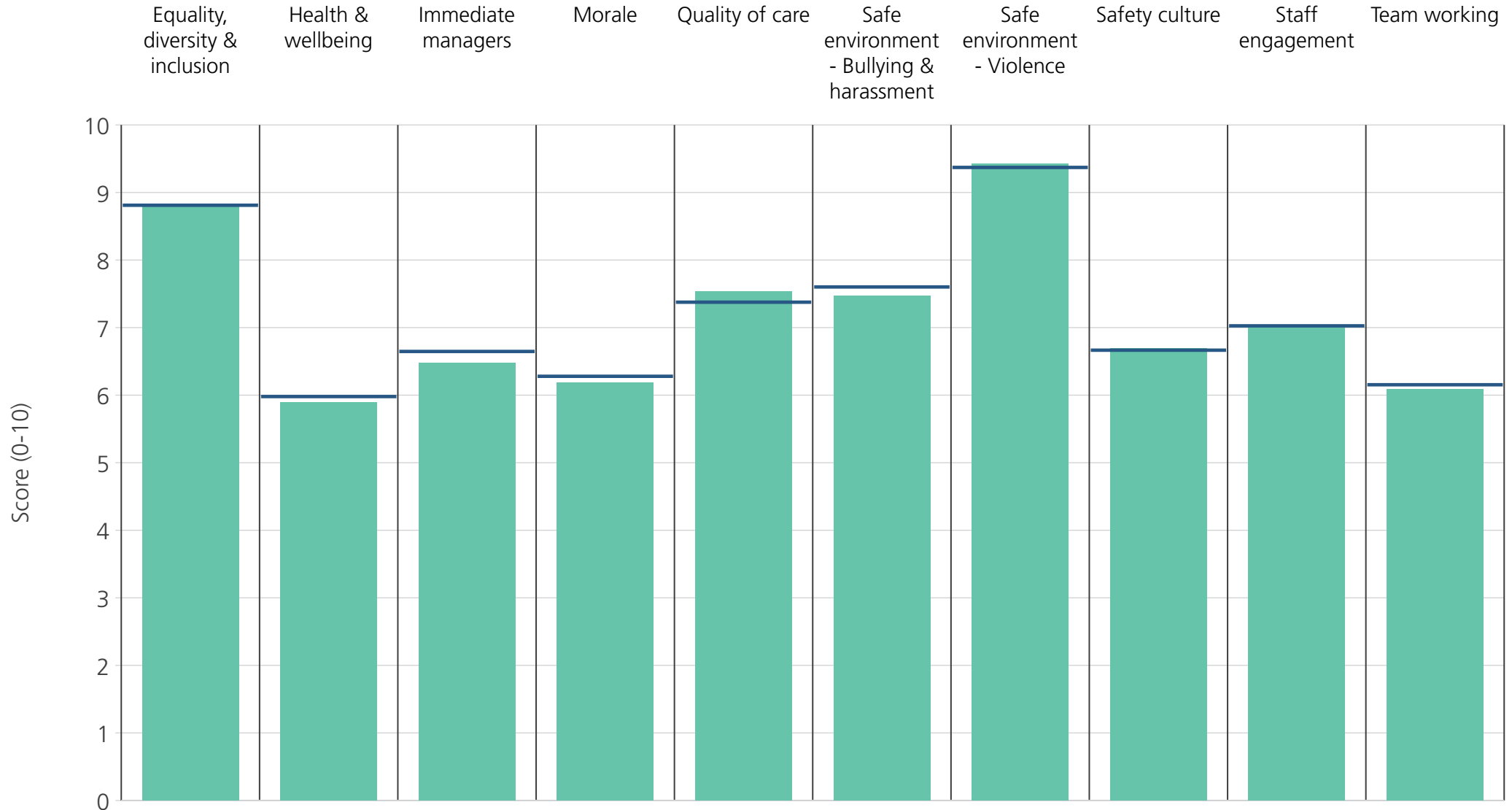
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Directorate	9.1	6.4	6.8	6.5	7.4	8.4	9.8	6.6	7.1	6.2
Your org	8.8	6.0	6.6	6.3	7.4	7.6	9.4	6.7	7.0	6.2
Responses	364	370	371	369	207	362	362	367	371	369



Directorate	8.6	5.7	6.7	6.2	7.2	7.2	9.0	6.7	7.0	6.2
Your org	8.8	6.0	6.6	6.3	7.4	7.6	9.4	6.7	7.0	6.2
Responses	524	524	523	523	503	524	523	523	525	520



Directorate	8.8	5.9	6.5	6.2	7.5	7.5	9.4	6.7	7.0	6.1
Your org	8.8	6.0	6.6	6.3	7.4	7.6	9.4	6.7	7.0	6.2
Responses	418	421	422	422	411	419	421	420	422	413