

Northern Devon Healthcare NHS Trust

2020 NHS Staff Survey

Directorate Report

Contents

Introduction	3
Themes – Directorates 1	4
Clinical Support & Specialist	5
Corporate	6
Medicine	7
Surgery	8
Themes – Directorates 2	9
Add Prof Scientific And Technic	10
Additional Clinical Services	11
Administrative And Clerical	12
Allied Health Professionals	13
Estates And Ancillary	14
Healthcare Scientists	15
Medical And Dental	16
Nursing And Midwifery Registered	17

This directorate report for Northern Devon Healthcare NHS Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

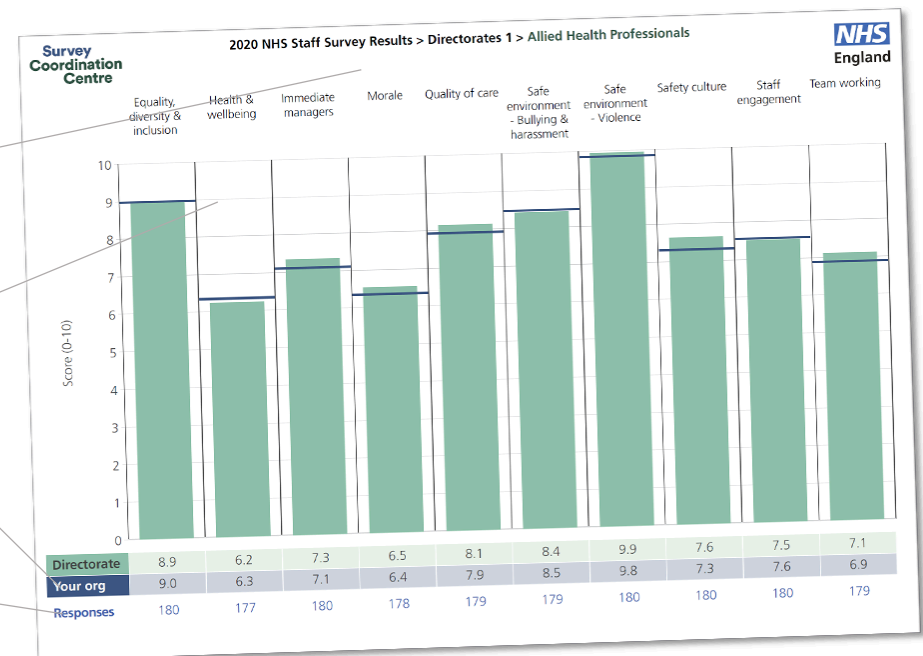
The directorate breakdowns used in this report were provided and defined by Northern Devon Healthcare NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

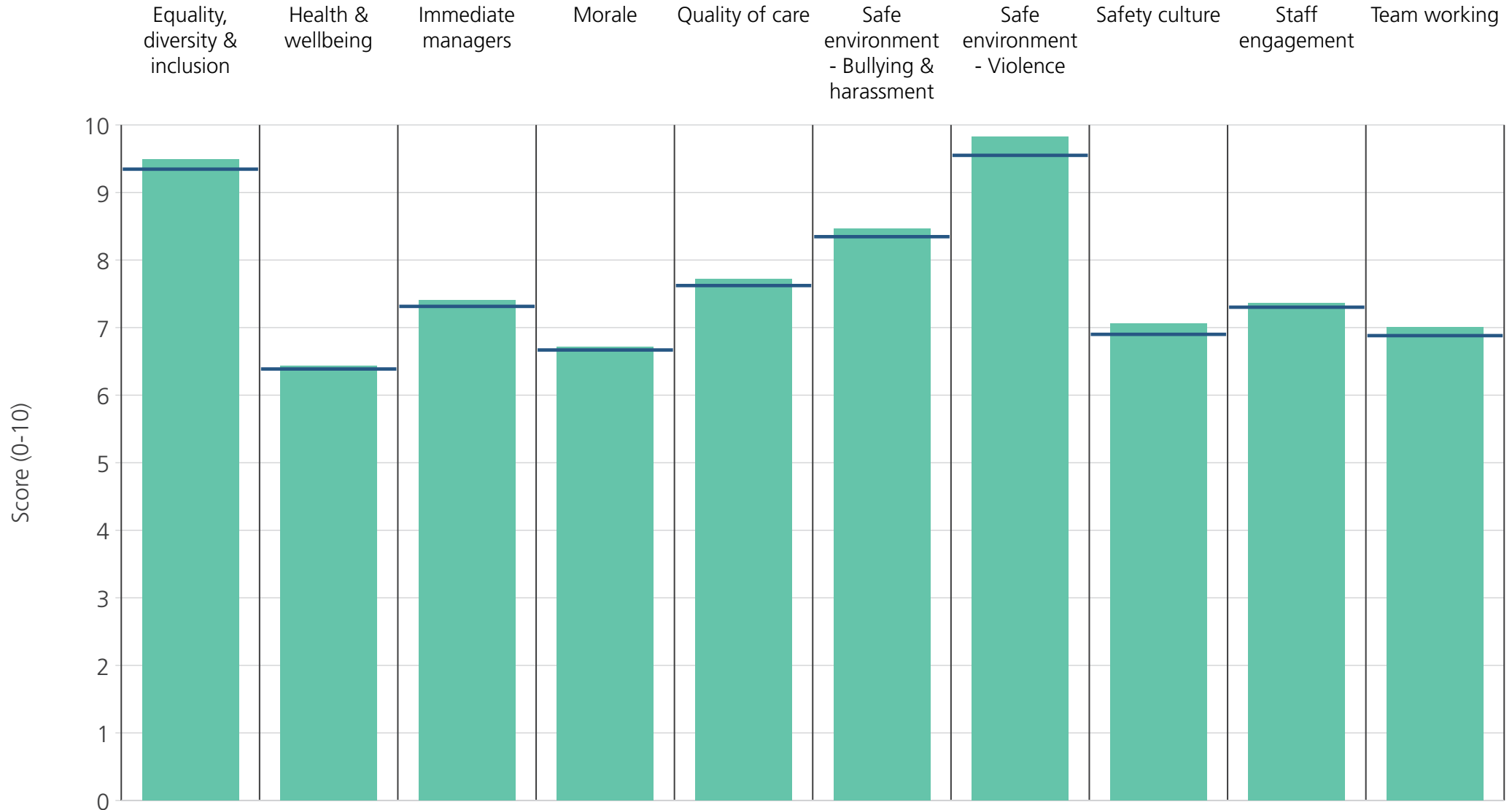
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



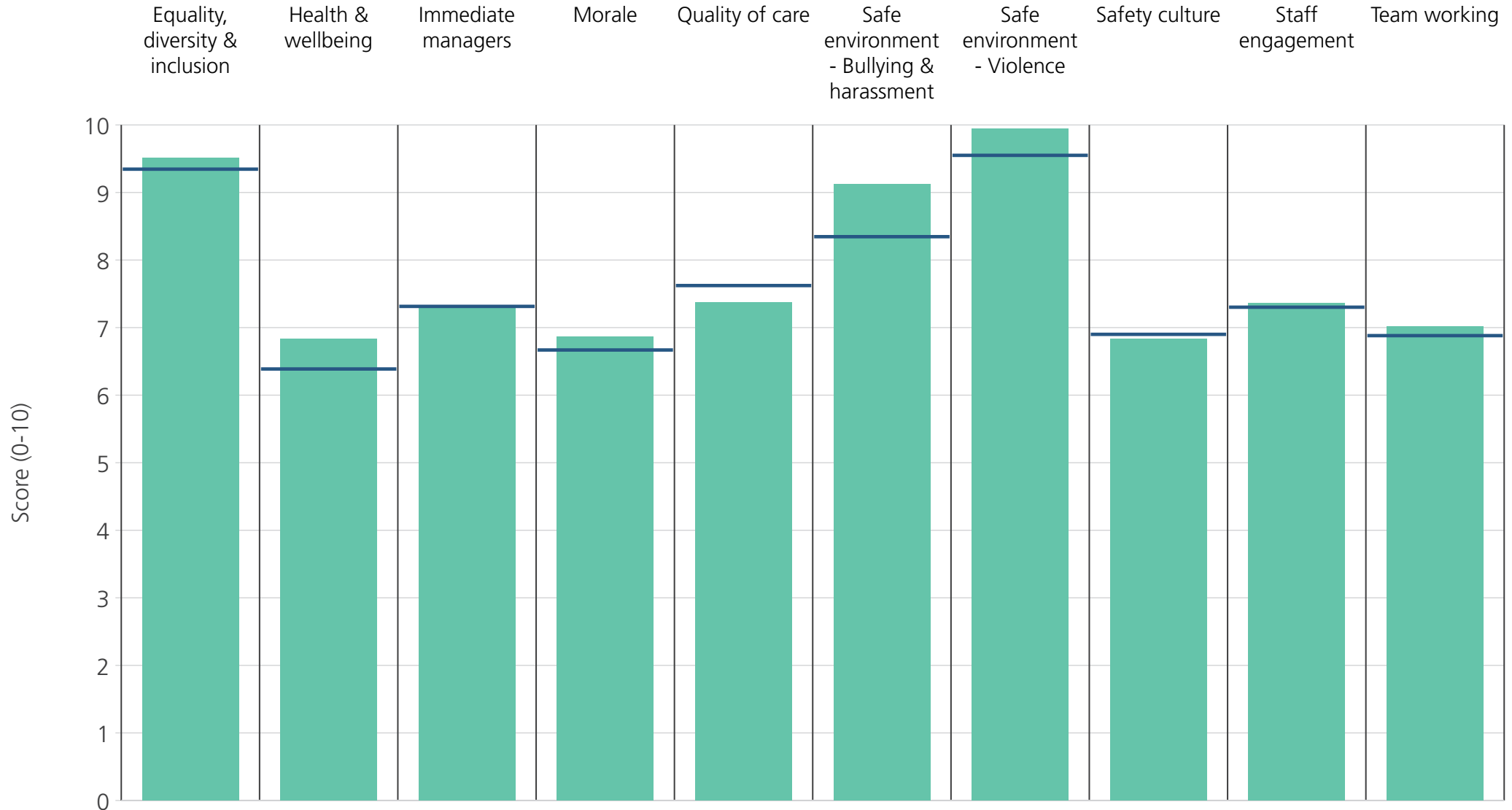
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

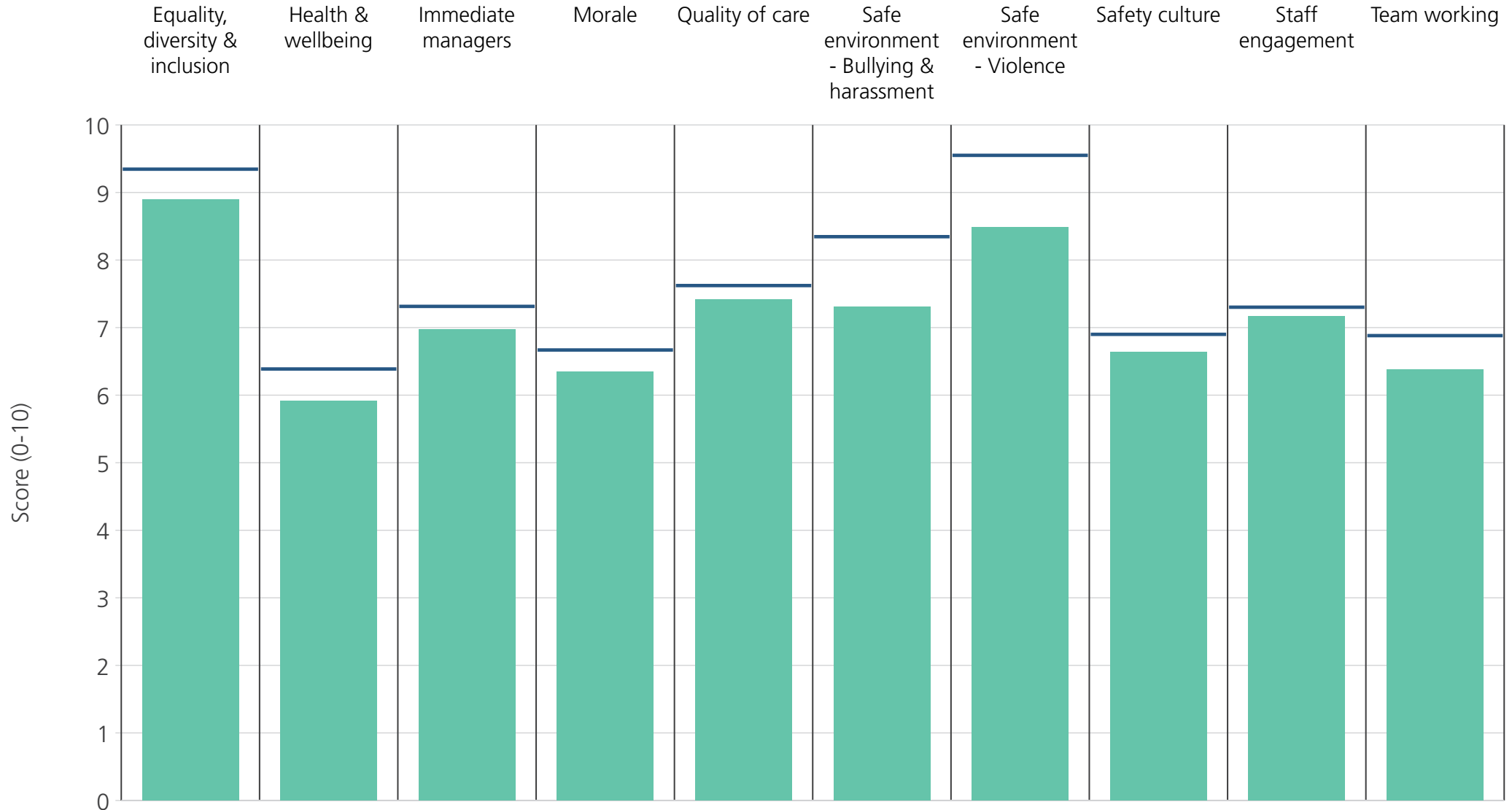
Northern Devon Healthcare NHS Trust
2020 NHS Staff Survey Results



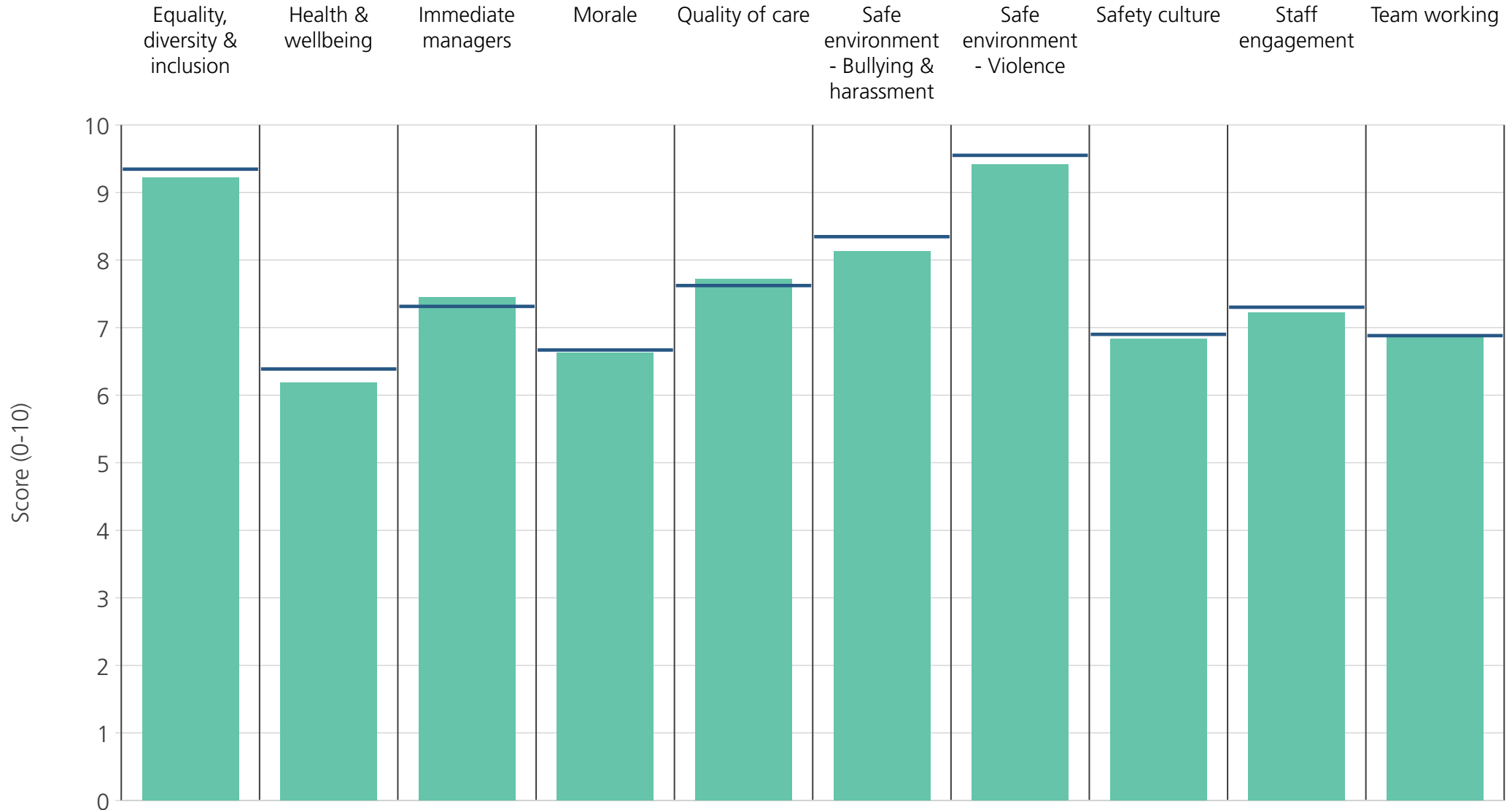
Directorate	9.5	6.4	7.4	6.7	7.7	8.5	9.8	7.1	7.4	7.0
Your org	9.3	6.4	7.3	6.7	7.6	8.3	9.5	6.9	7.3	6.9
Responses	832	836	836	834	772	833	837	836	837	830



Directorate	9.5	6.8	7.3	6.9	7.4	9.1	9.9	6.8	7.4	7.0
Your org	9.3	6.4	7.3	6.7	7.6	8.3	9.5	6.9	7.3	6.9
Responses	394	396	395	394	180	393	391	390	394	390



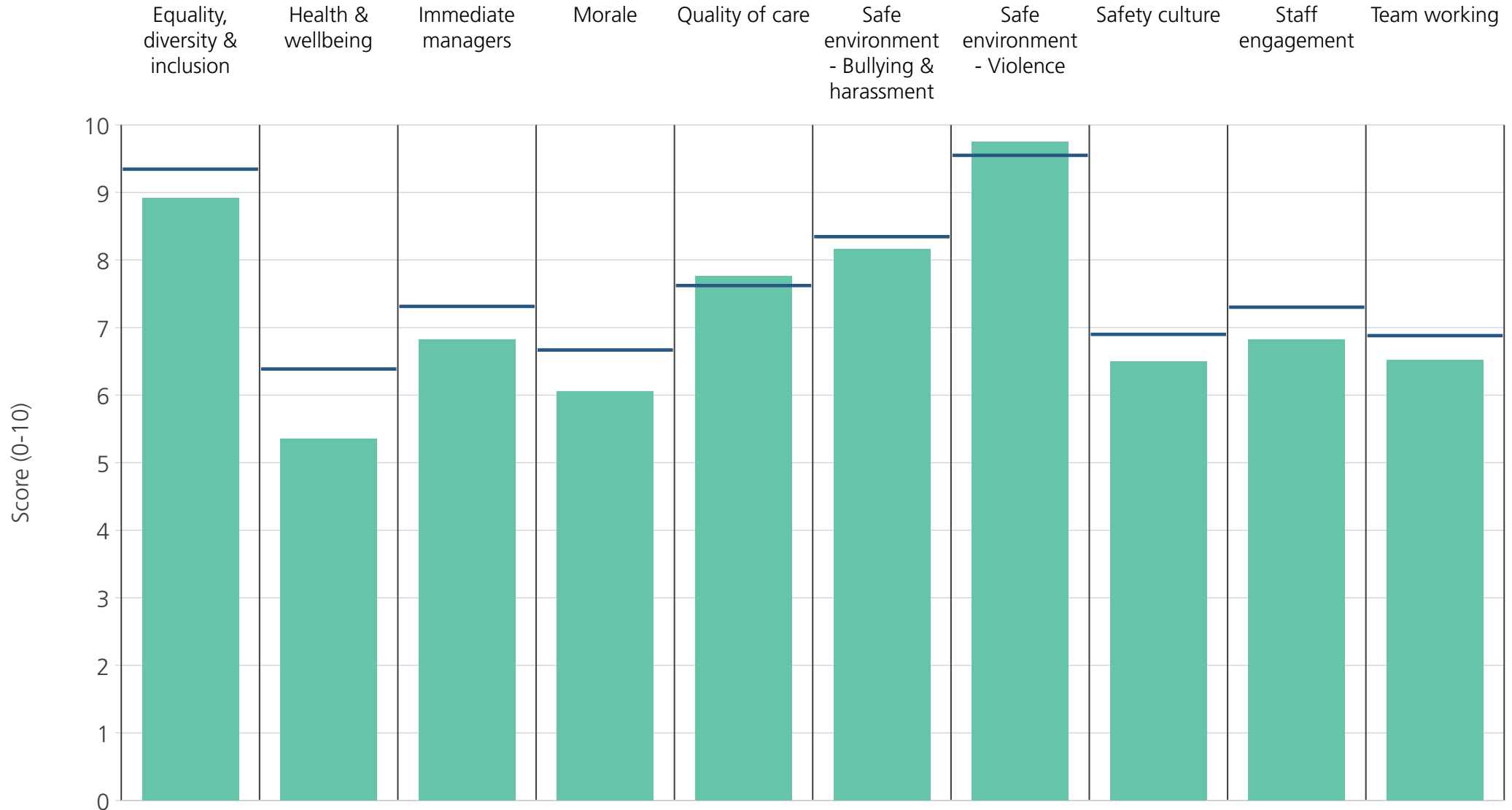
Directorate	8.9	5.9	7.0	6.4	7.4	7.3	8.5	6.6	7.2	6.4
Your org	9.3	6.4	7.3	6.7	7.6	8.3	9.5	6.9	7.3	6.9
Responses	313	312	314	315	303	314	312	314	317	307



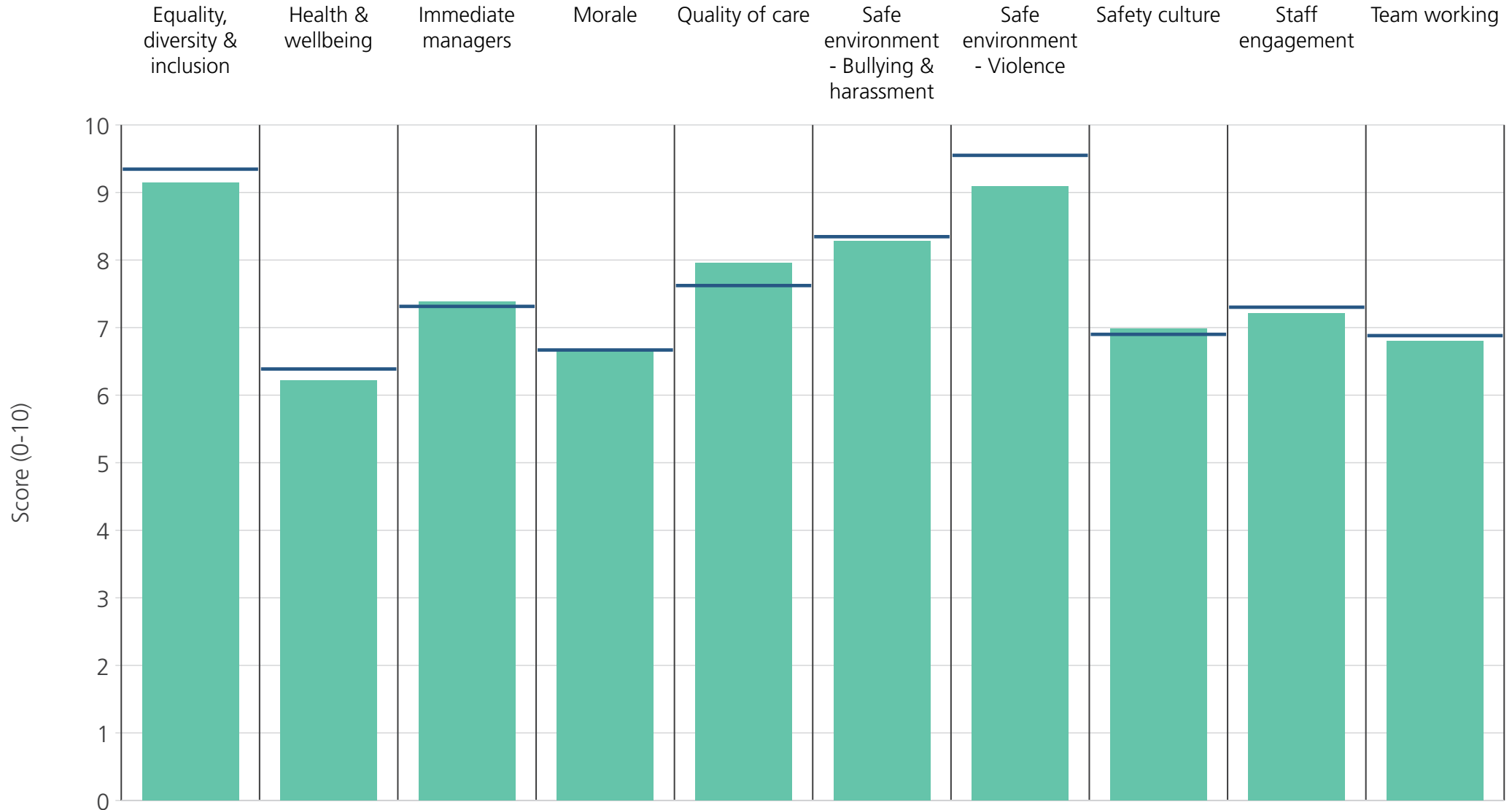
Directorate	9.2	6.2	7.5	6.6	7.7	8.1	9.4	6.8	7.2	6.9
Your org	9.3	6.4	7.3	6.7	7.6	8.3	9.5	6.9	7.3	6.9
Responses	342	343	345	342	332	343	345	344	345	343

Directorates 2

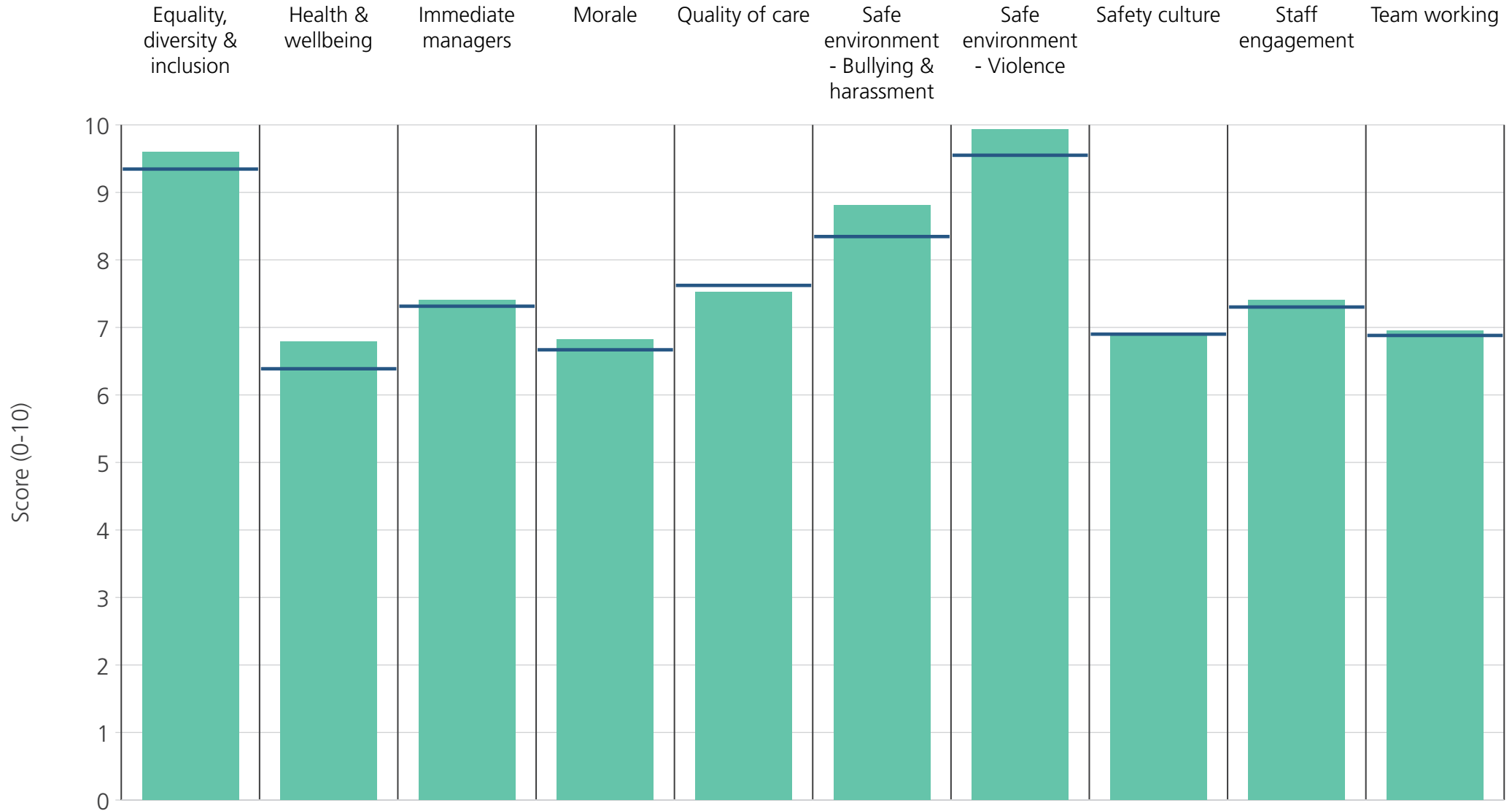
Northern Devon Healthcare NHS Trust
2020 NHS Staff Survey Results



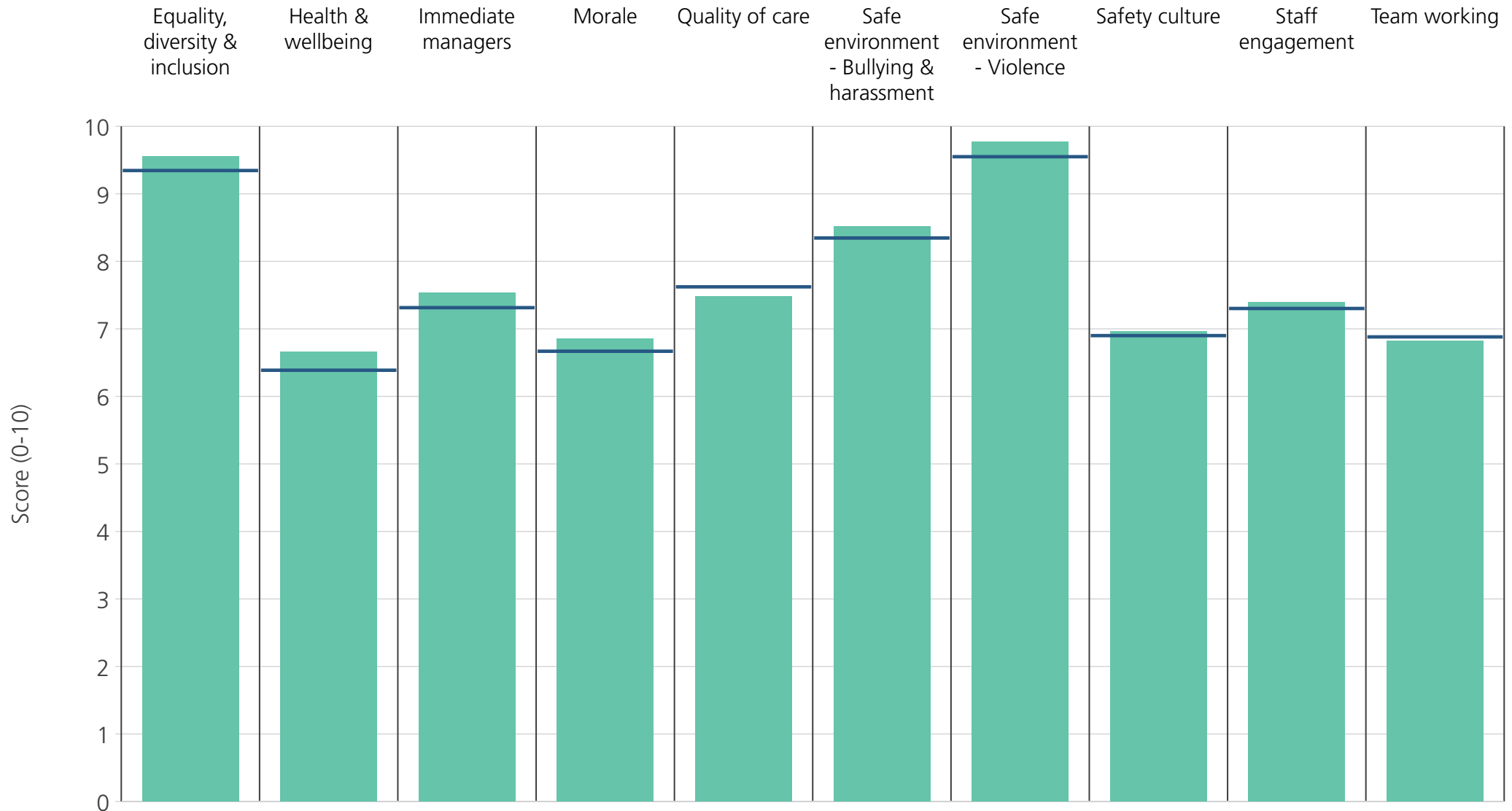
Directorate	8.9	5.4	6.8	6.1	7.8	8.2	9.7	6.5	6.8	6.5
Your org	9.3	6.4	7.3	6.7	7.6	8.3	9.5	6.9	7.3	6.9
Responses	78	76	78	78	76	78	78	78	78	78



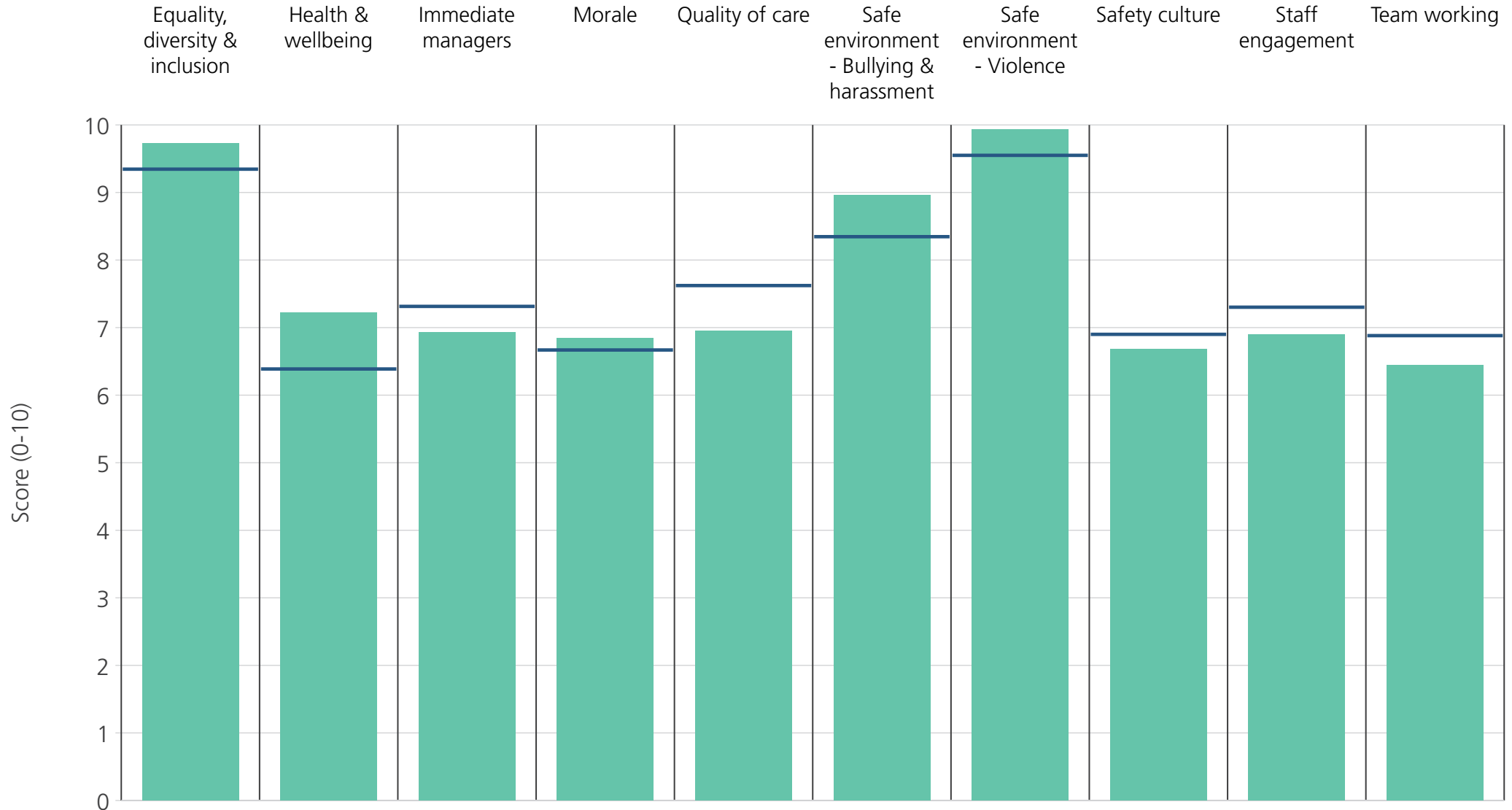
Directorate	9.1	6.2	7.4	6.7	8.0	8.3	9.1	7.0	7.2	6.8
Your org	9.3	6.4	7.3	6.7	7.6	8.3	9.5	6.9	7.3	6.9
Responses	313	314	312	313	311	313	312	313	315	310



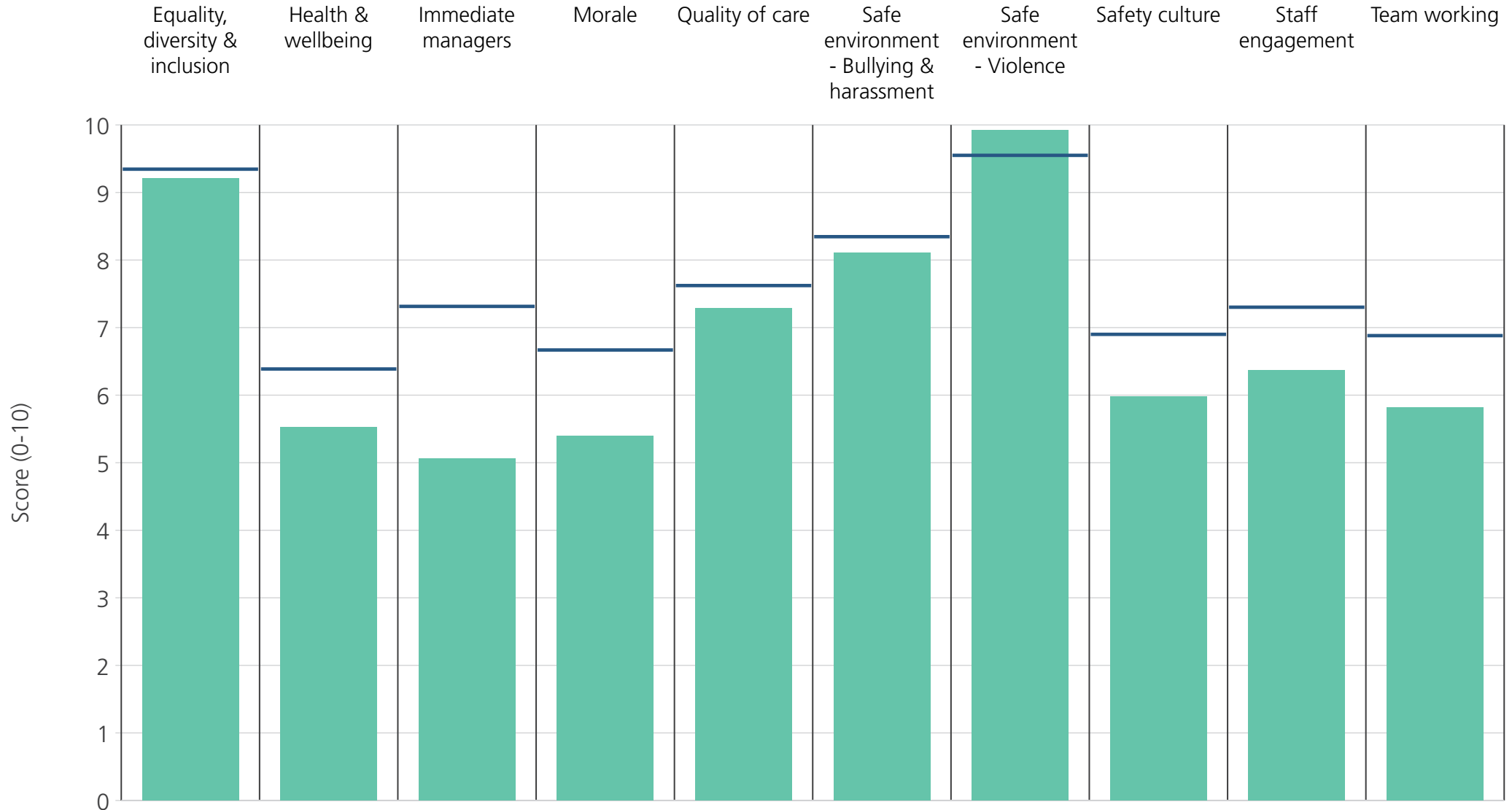
Directorate	9.6	6.8	7.4	6.8	7.5	8.8	9.9	6.9	7.4	7.0
Your org	9.3	6.4	7.3	6.7	7.6	8.3	9.5	6.9	7.3	6.9
Responses	656	659	661	659	391	657	657	654	661	653



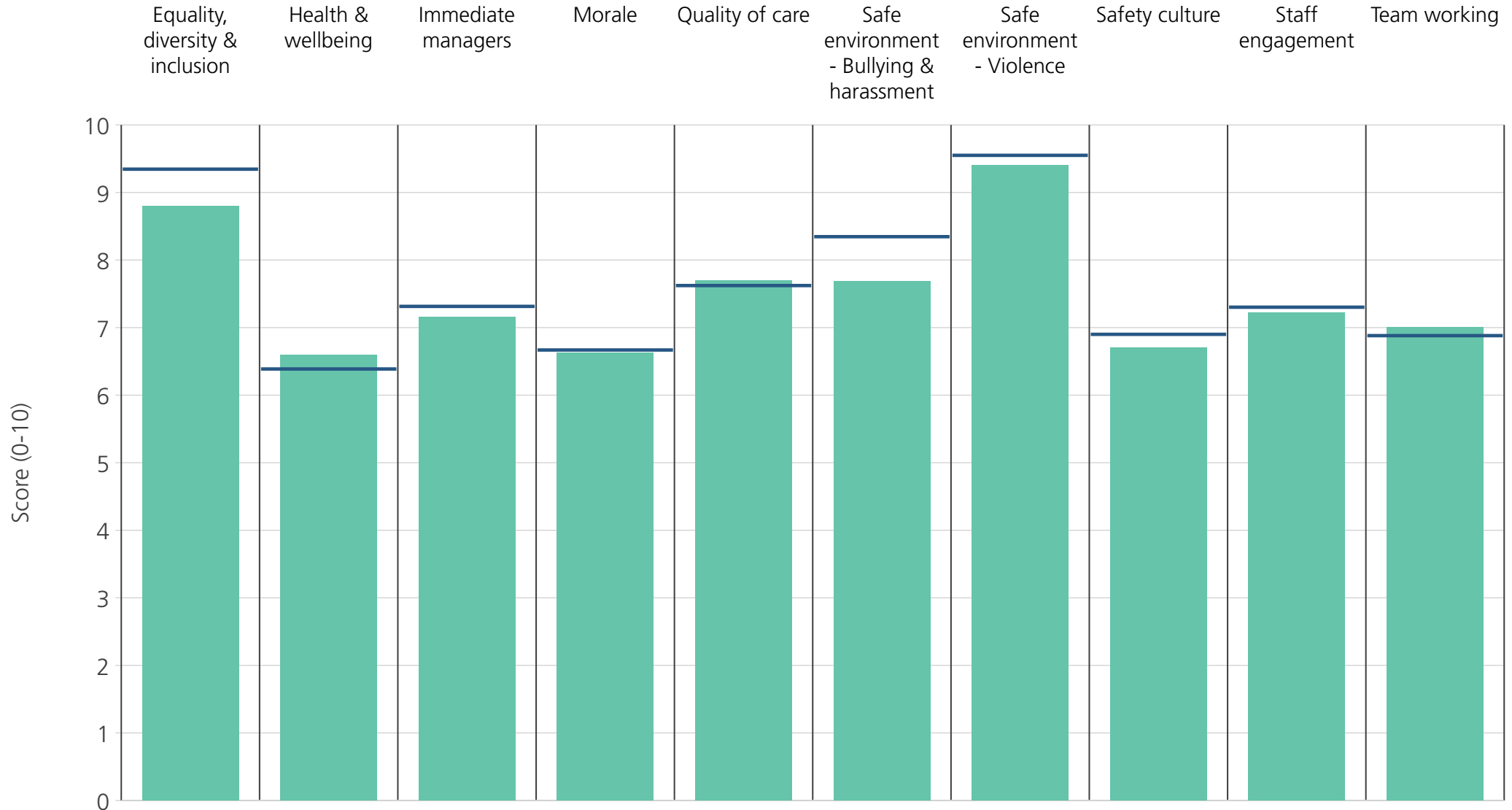
Directorate	9.6	6.7	7.5	6.9	7.5	8.5	9.8	7.0	7.4	6.8
Your org	9.3	6.4	7.3	6.7	7.6	8.3	9.5	6.9	7.3	6.9
Responses	160	160	160	160	158	160	161	160	161	160



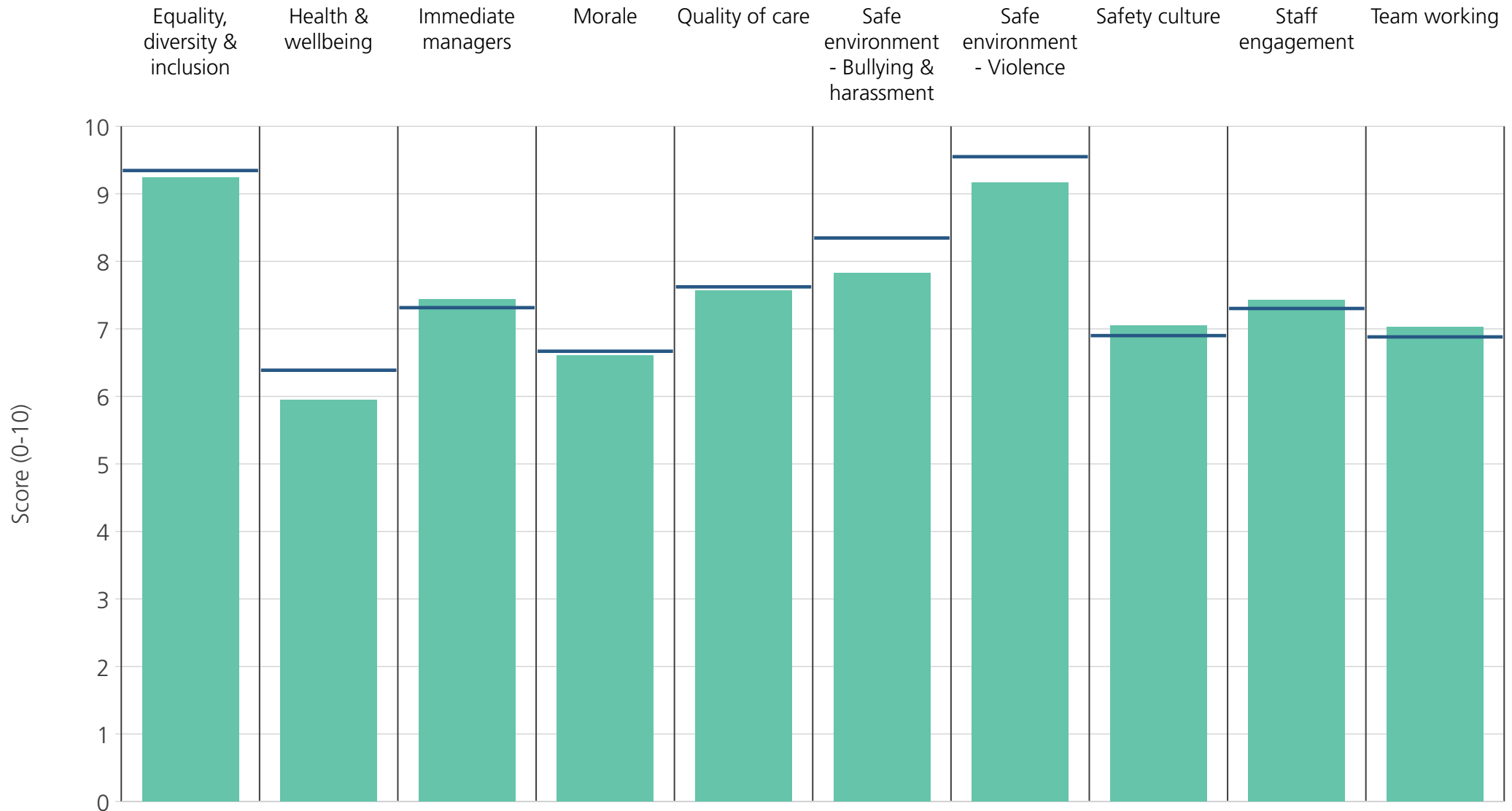
Directorate	9.7	7.2	6.9	6.8	6.9	9.0	9.9	6.7	6.9	6.4
Your org	9.3	6.4	7.3	6.7	7.6	8.3	9.5	6.9	7.3	6.9
Responses	49	49	48	48	31	48	48	49	47	46



Directorate	9.2	5.5	5.1	5.4	7.3	8.1	9.9	6.0	6.4	5.8
Your org	9.3	6.4	7.3	6.7	7.6	8.3	9.5	6.9	7.3	6.9
Responses	45	45	45	45	42	44	45	45	45	43



Directorate	8.8	6.6	7.2	6.6	7.7	7.7	9.4	6.7	7.2	7.0
Your org	9.3	6.4	7.3	6.7	7.6	8.3	9.5	6.9	7.3	6.9
Responses	126	127	128	128	127	128	128	127	128	126



Directorate	9.2	5.9	7.4	6.6	7.6	7.8	9.2	7.0	7.4	7.0
Your org	9.3	6.4	7.3	6.7	7.6	8.3	9.5	6.9	7.3	6.9
Responses	454	457	458	454	451	455	456	458	458	454