

Herefordshire and Worcestershire Health and Care NHS Trust

2020 NHS Staff Survey

Directorate Report

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This directorate report for Herefordshire and Worcestershire Health and Care NHS Trust contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

Please note: It is possible that there are differences between the 'Your org' scores reported in this directorate report and those in the benchmark report. This is because the results in the benchmark report are weighted to allow for fair comparisons between organisations of a similar type. However, in this report comparisons are made within your organisation so the unweighted organisation result is a more appropriate point of comparison.

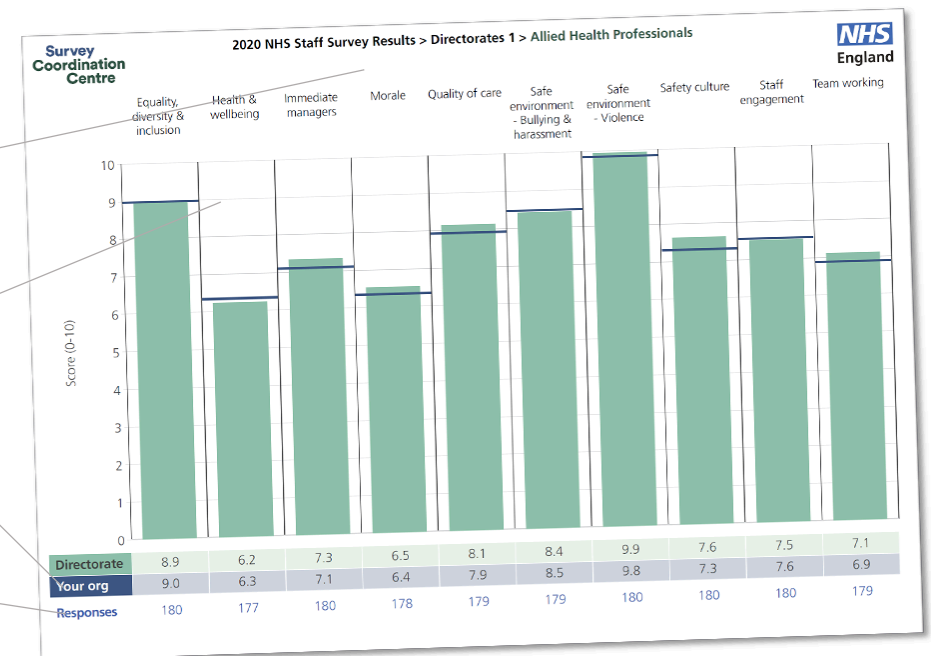
The directorate breakdowns used in this report were provided and defined by Herefordshire and Worcestershire Health and Care NHS Trust. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

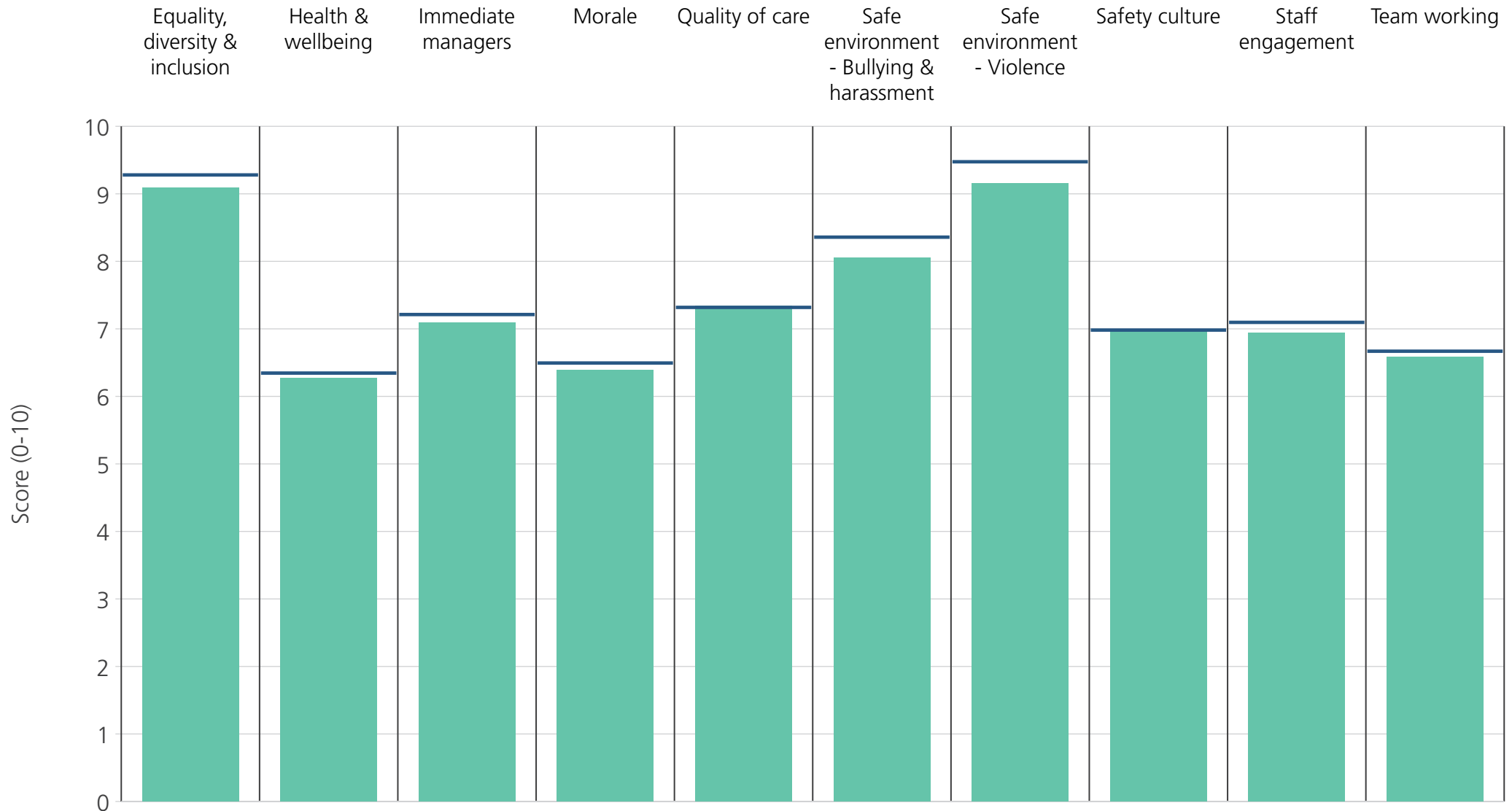
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



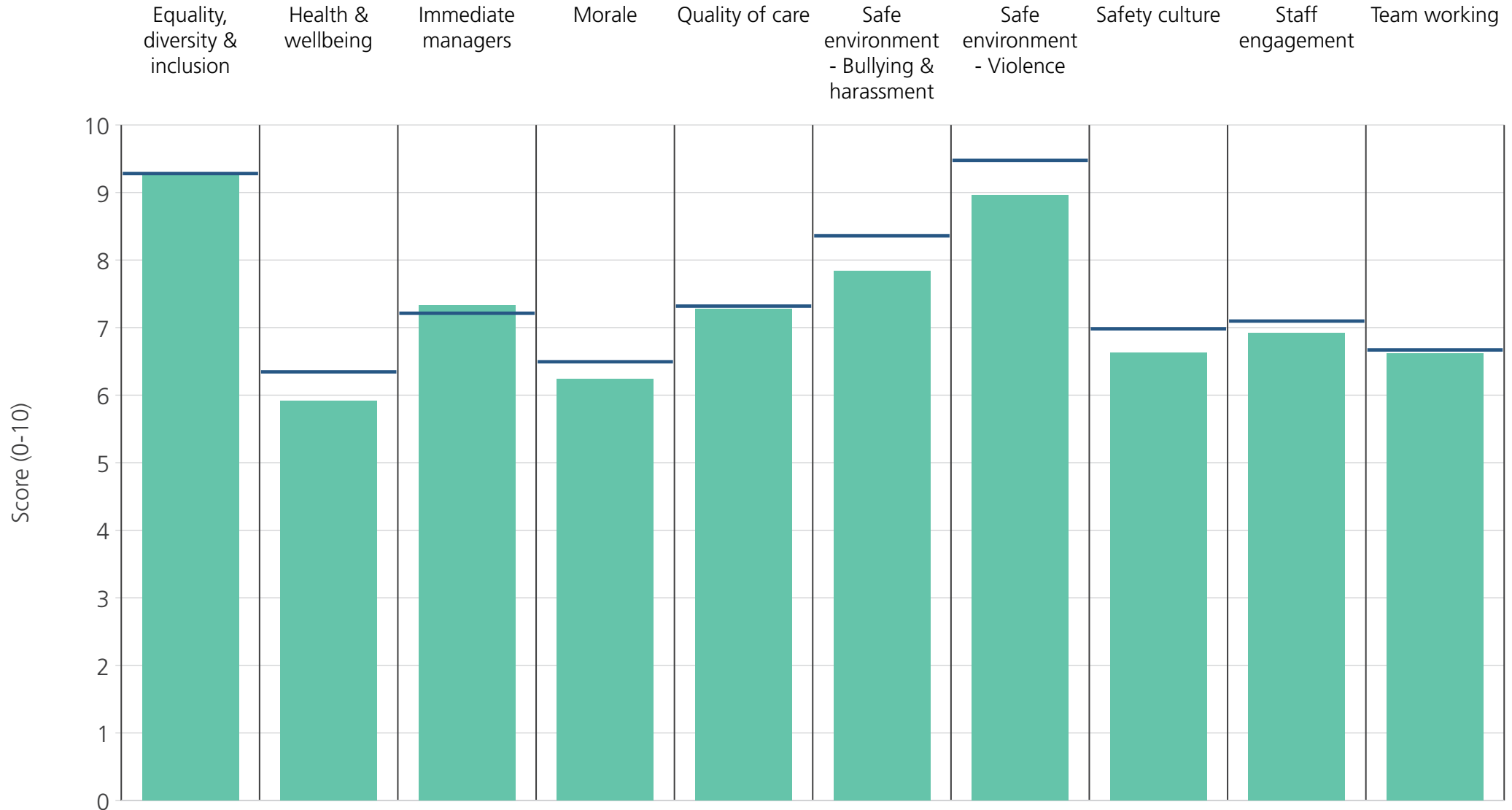
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

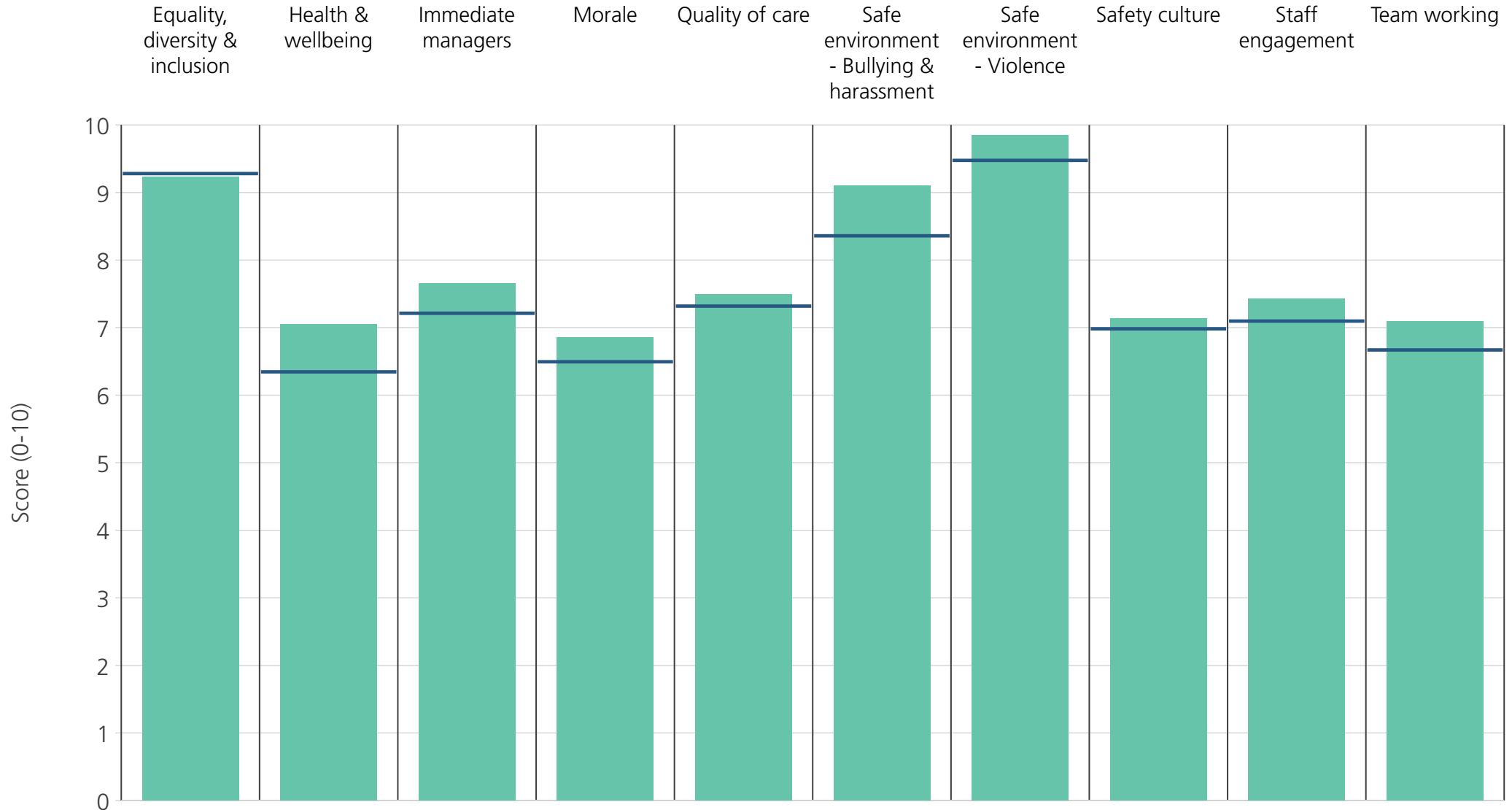
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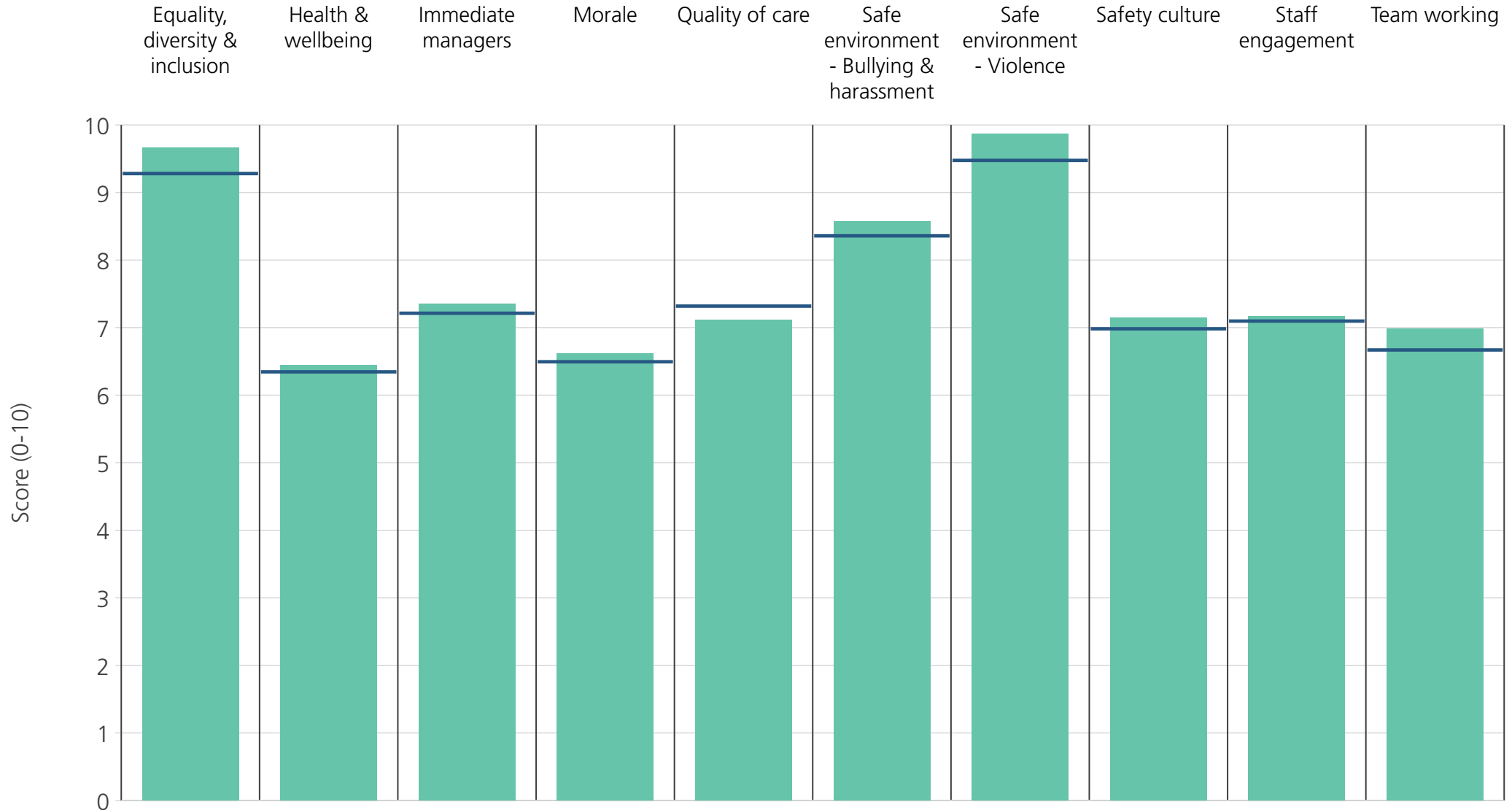
Directorate	9.1	6.3	7.1	6.4	7.3	8.1	9.2	7.0	6.9	6.6
Your org	9.3	6.3	7.2	6.5	7.3	8.4	9.5	7.0	7.1	6.7
Responses	543	543	543	543	500	539	542	544	544	530



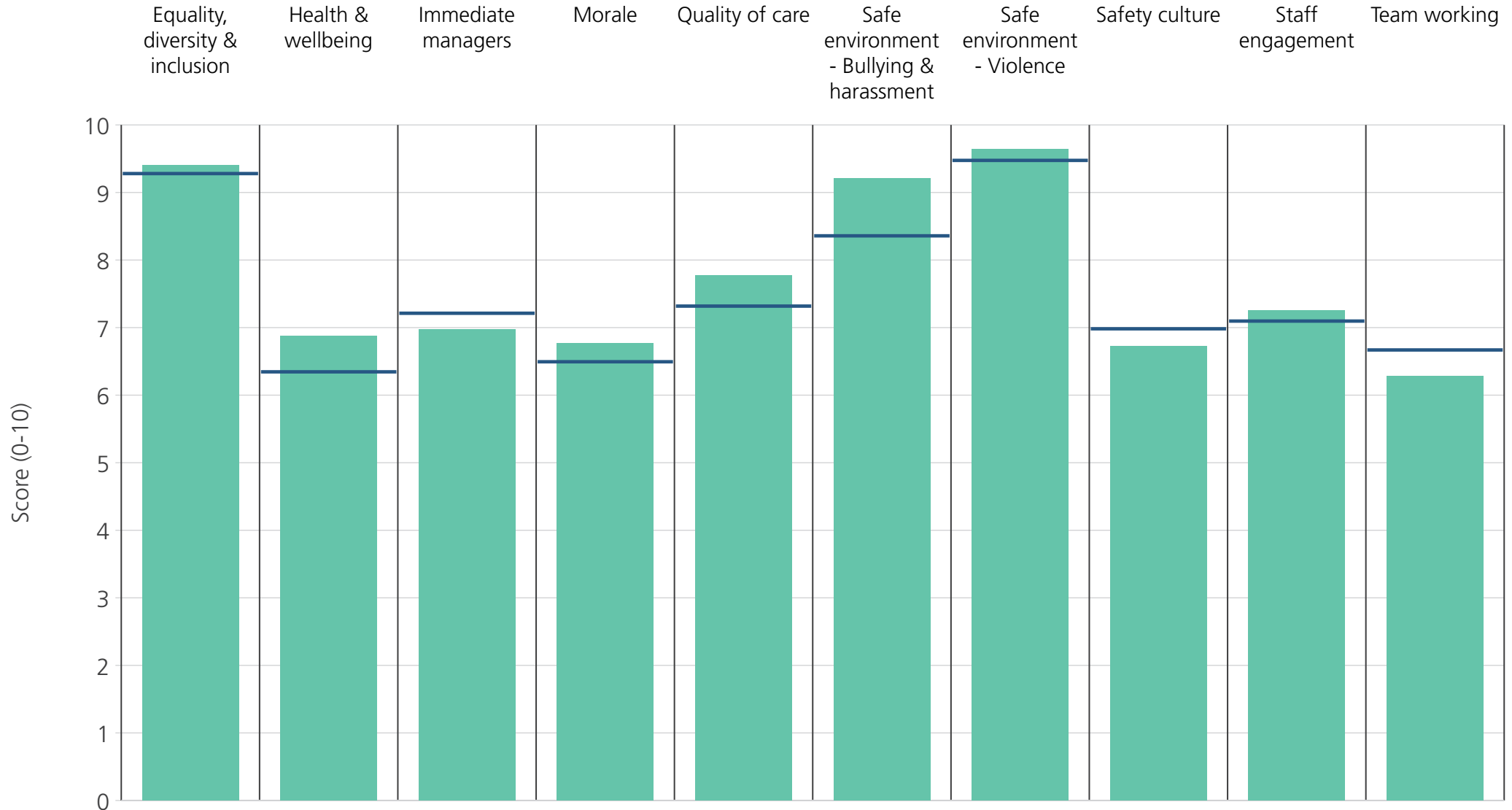
Directorate	9.3	5.9	7.3	6.2	7.3	7.8	9.0	6.6	6.9	6.6
Your org	9.3	6.3	7.2	6.5	7.3	8.4	9.5	7.0	7.1	6.7
Responses	283	286	285	282	264	284	285	285	287	284



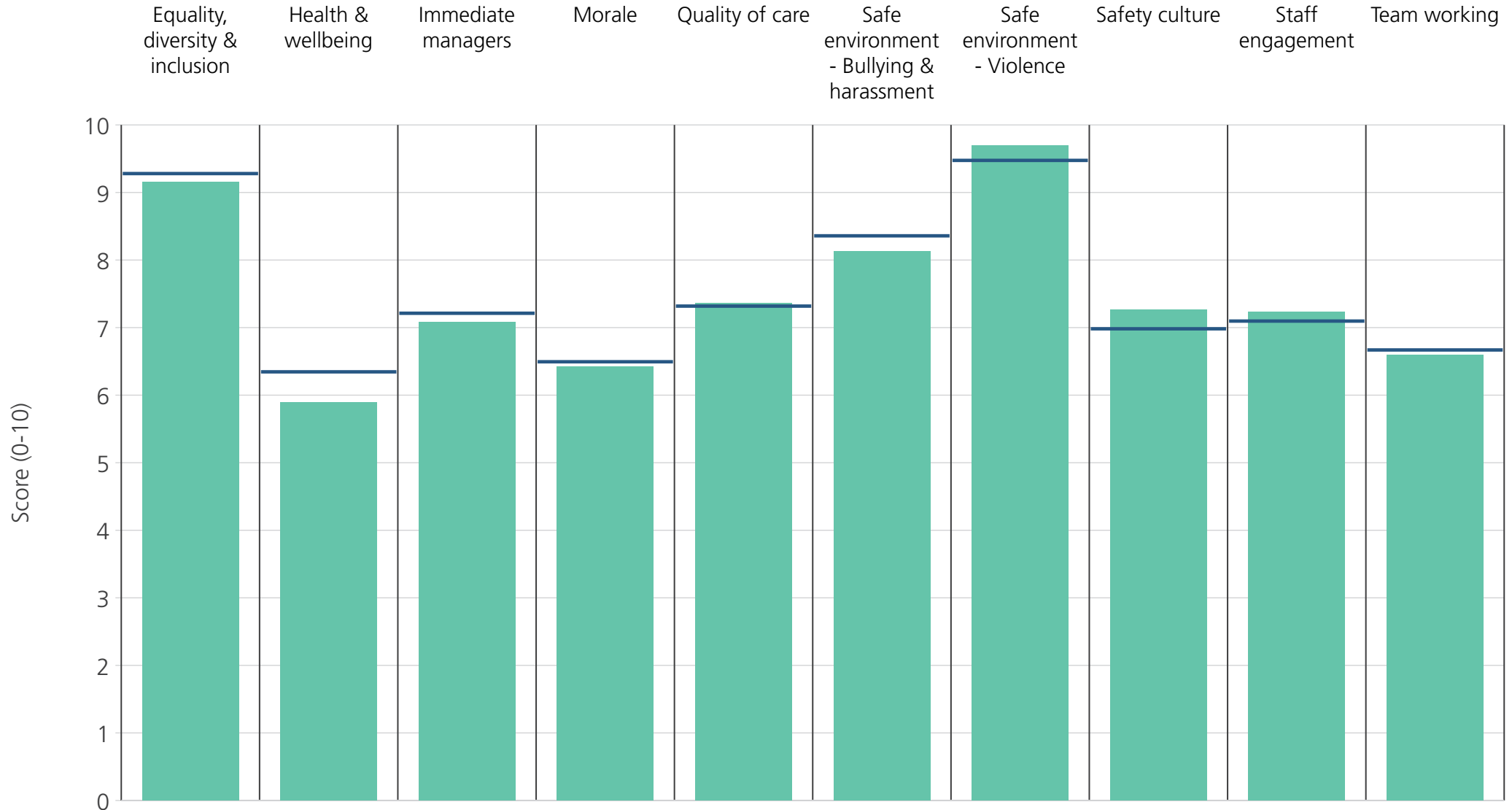
Directorate	9.2	7.1	7.7	6.8	7.5	9.1	9.9	7.1	7.4	7.1
Your org	9.3	6.3	7.2	6.5	7.3	8.4	9.5	7.0	7.1	6.7
Responses	201	203	202	203	88	203	202	201	203	200



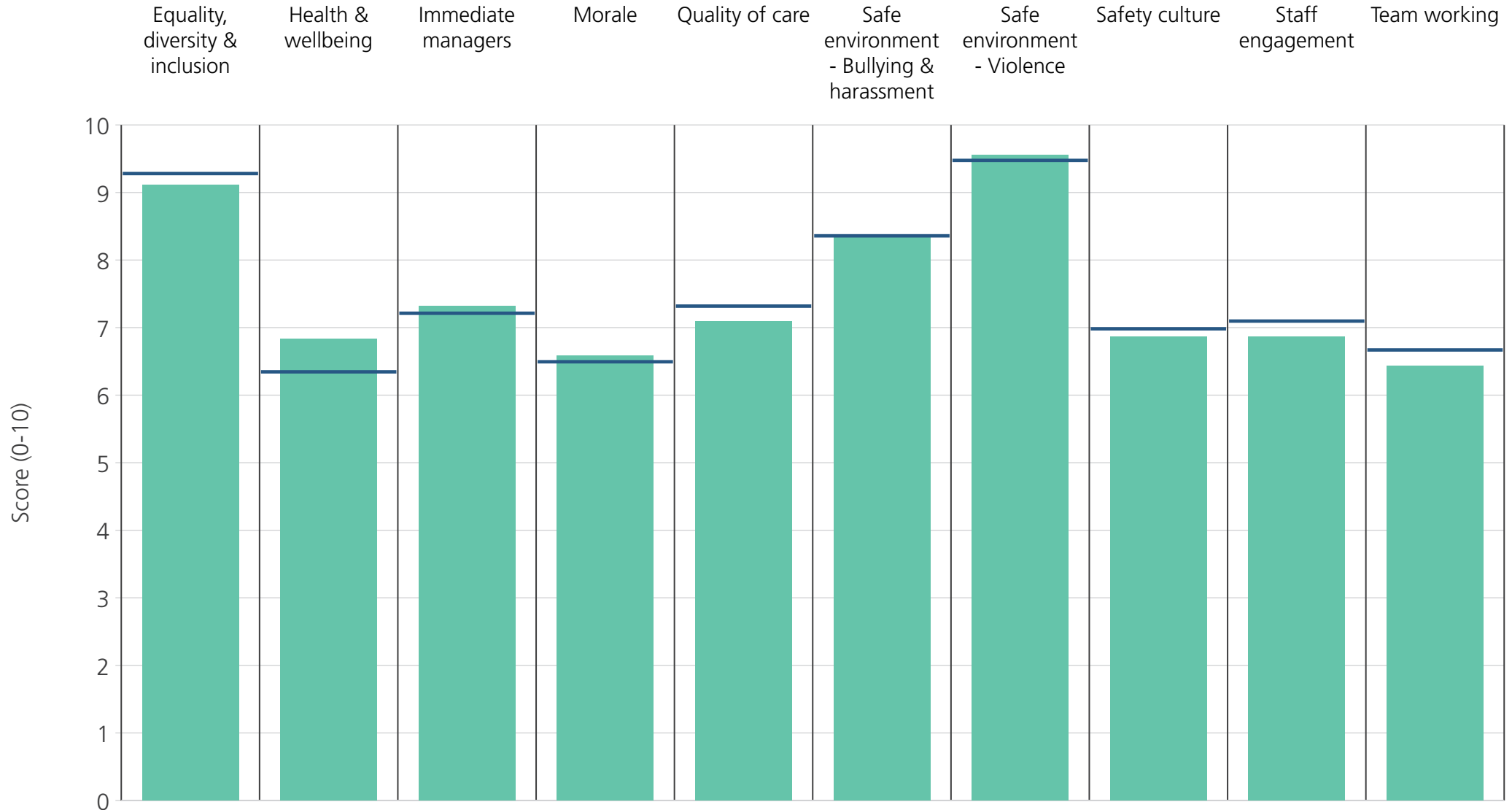
Directorate	9.7	6.4	7.3	6.6	7.1	8.6	9.9	7.2	7.2	7.0
Your org	9.3	6.3	7.2	6.5	7.3	8.4	9.5	7.0	7.1	6.7
Responses	336	339	338	339	308	339	338	338	339	335



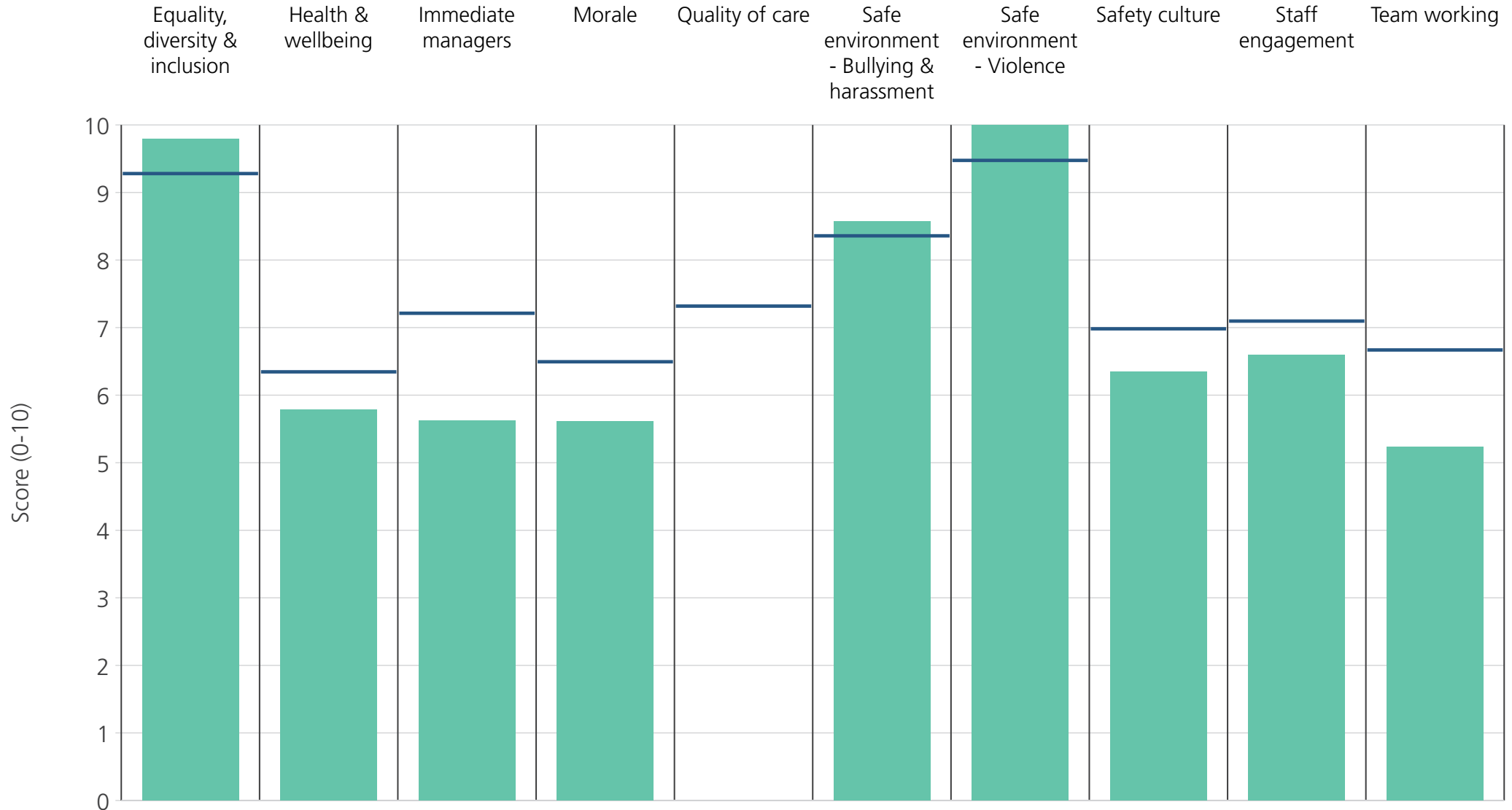
Directorate	9.4	6.9	7.0	6.8	7.8	9.2	9.6	6.7	7.3	6.3
Your org	9.3	6.3	7.2	6.5	7.3	8.4	9.5	7.0	7.1	6.7
Responses	181	181	179	180	130	182	181	181	184	182



Directorate	9.2	5.9	7.1	6.4	7.4	8.1	9.7	7.3	7.2	6.6
Your org	9.3	6.3	7.2	6.5	7.3	8.4	9.5	7.0	7.1	6.7
Responses	294	296	296	296	282	295	296	296	296	289



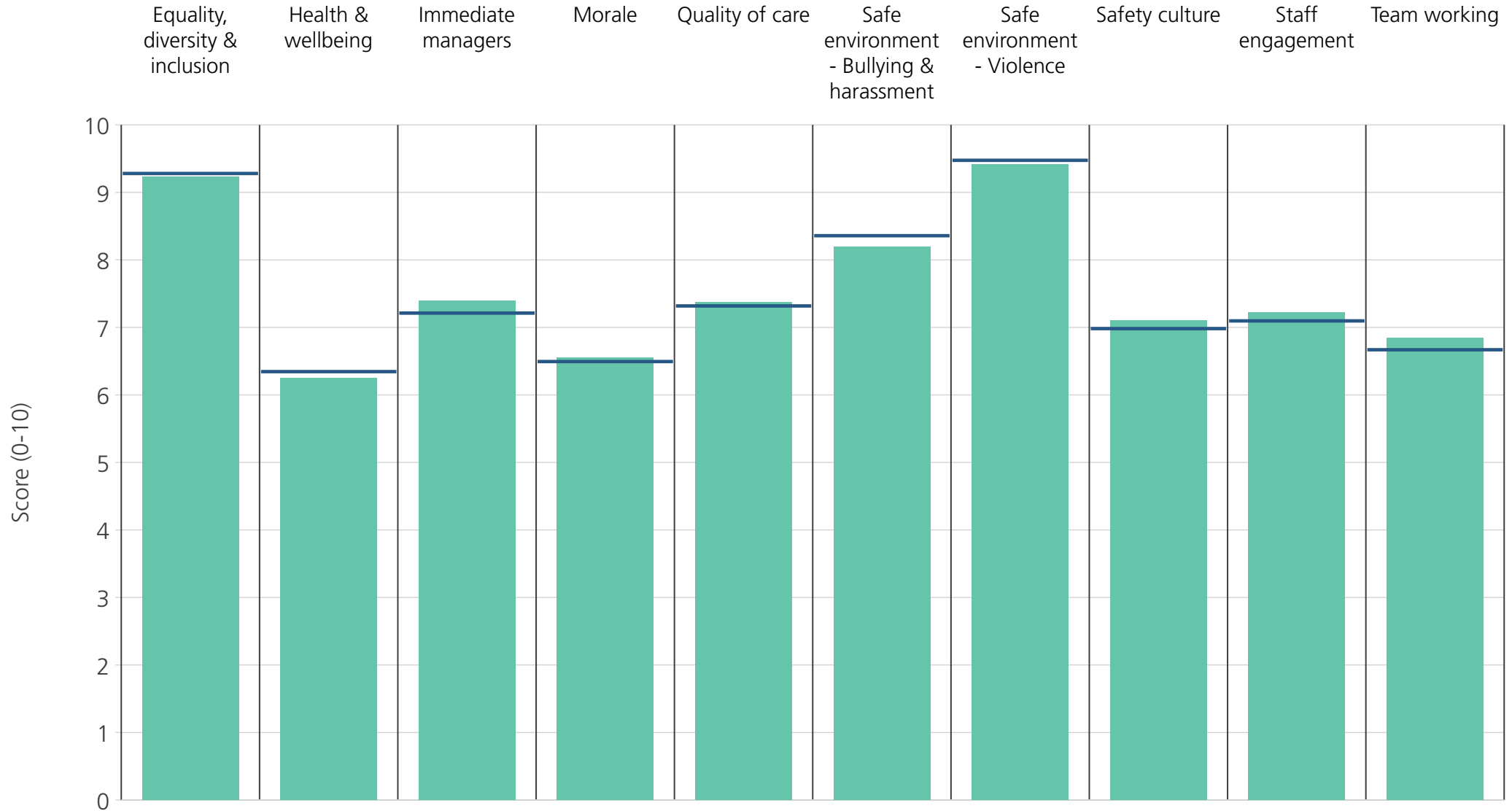
Directorate	9.1	6.8	7.3	6.6	7.1	8.3	9.6	6.9	6.9	6.4
Your org	9.3	6.3	7.2	6.5	7.3	8.4	9.5	7.0	7.1	6.7
Responses	66	67	66	67	67	67	67	67	67	67



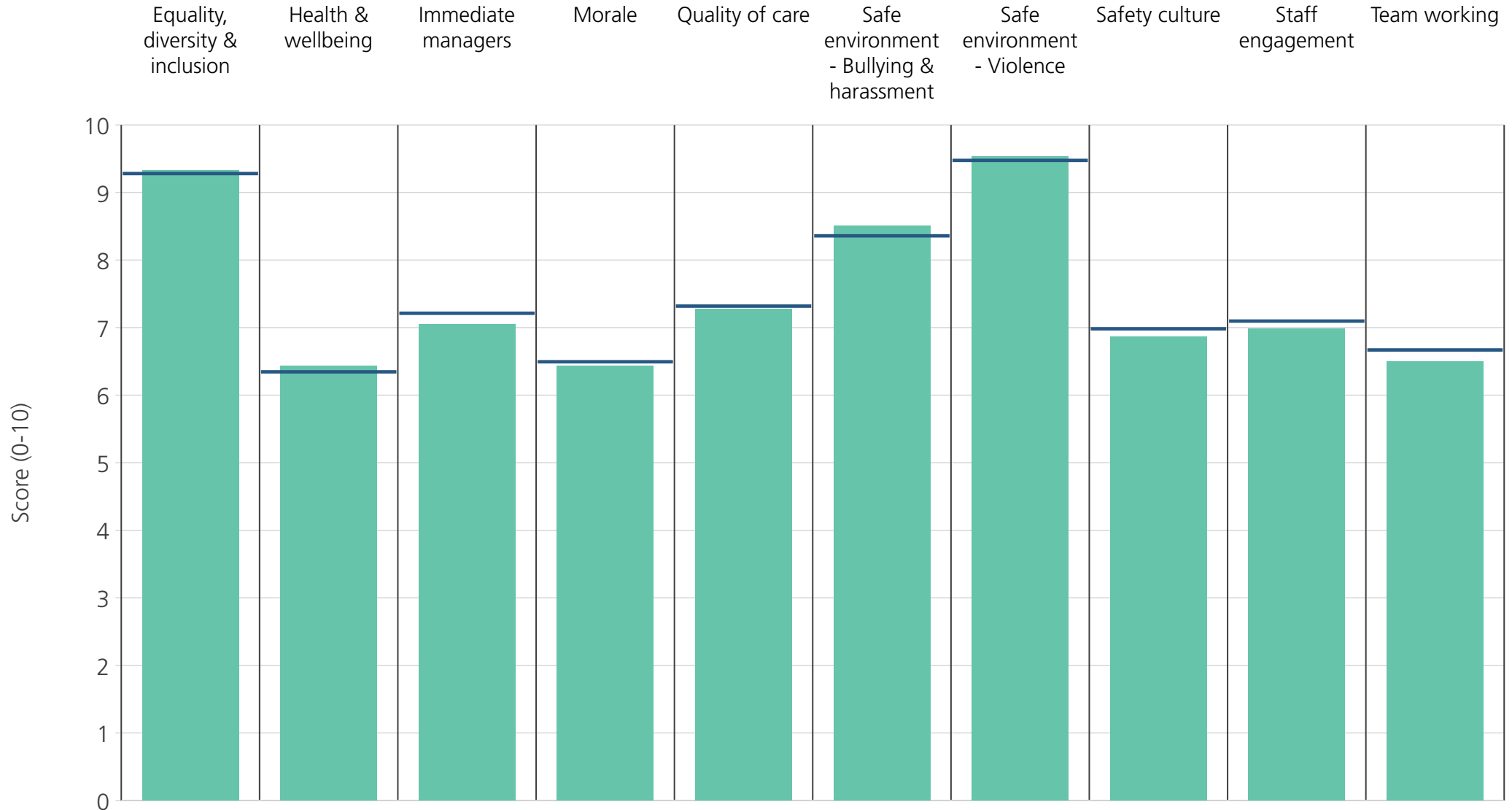
Directorate	9.8	5.8	5.6	5.6	7.3	8.4	10.0	6.3	6.6	5.2
Your org	9.3	6.3	7.2	6.5	7.3	8.4	9.5	7.0	7.1	6.7
Responses	16	16	16	16	8	14	16	15	16	16

Directorates 2

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Directorate	9.2	6.3	7.4	6.6	7.4	8.2	9.4	7.1	7.2	6.8
Your org	9.3	6.3	7.2	6.5	7.3	8.4	9.5	7.0	7.1	6.7
Responses	937	942	939	941	785	940	942	940	945	935



Directorate	9.3	6.4	7.0	6.4	7.3	8.5	9.5	6.9	7.0	6.5
Your org	9.3	6.3	7.2	6.5	7.3	8.4	9.5	7.0	7.1	6.7
Responses	983	989	986	985	862	983	985	987	991	968