

NHS North Central London CCG

2020 NHS Staff Survey

Directorate Report

Contents

Introduction	3
Themes – Directorates 1	4
Barnet Borough Directorate	5
Camden Borough Directorate	6
Clinical Quality Directorate	7
Enfield Borough Directorate	8
Executive Management Team and Corporate Services	9
Finance Directorate	10
Haringey Borough Directorate	11
Islington Borough Directorate	12
Performance and Assurance & Strategic Commissioning	13
Strategy Directorate	14

This directorate report for NHS North Central London CCG contains results by directorate for themes from the 2020 NHS Staff Survey. These results are compared to the unweighted average for your organisation.

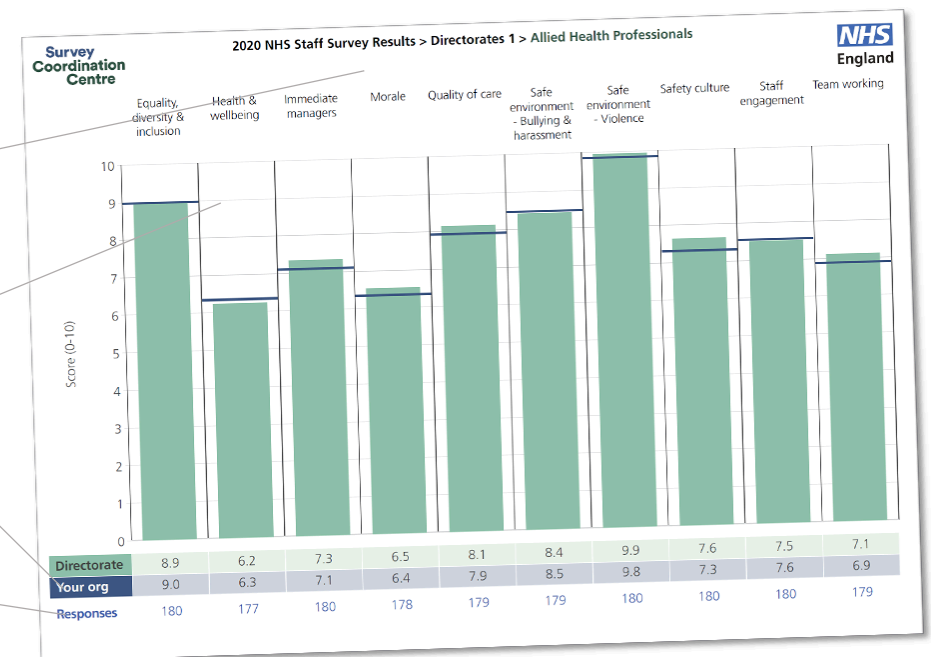
The directorate breakdowns used in this report were provided and defined by NHS North Central London CCG. Details of how the theme scores were calculated are included in the Technical Document, available to download from our [results website](#).

Key features

Breakdown type and **directorate name** are specified in the header. Black text in the header is hyperlinked: clicking on '2020 NHS Staff Survey Results' navigates back to the contents page.

Directorate results are presented in the context of the (unweighted) **organisation average ('Your org')**, so it is easy to tell if a directorate is performing better or worse than the organisation average. For all themes, a higher score is a better result than a lower score.

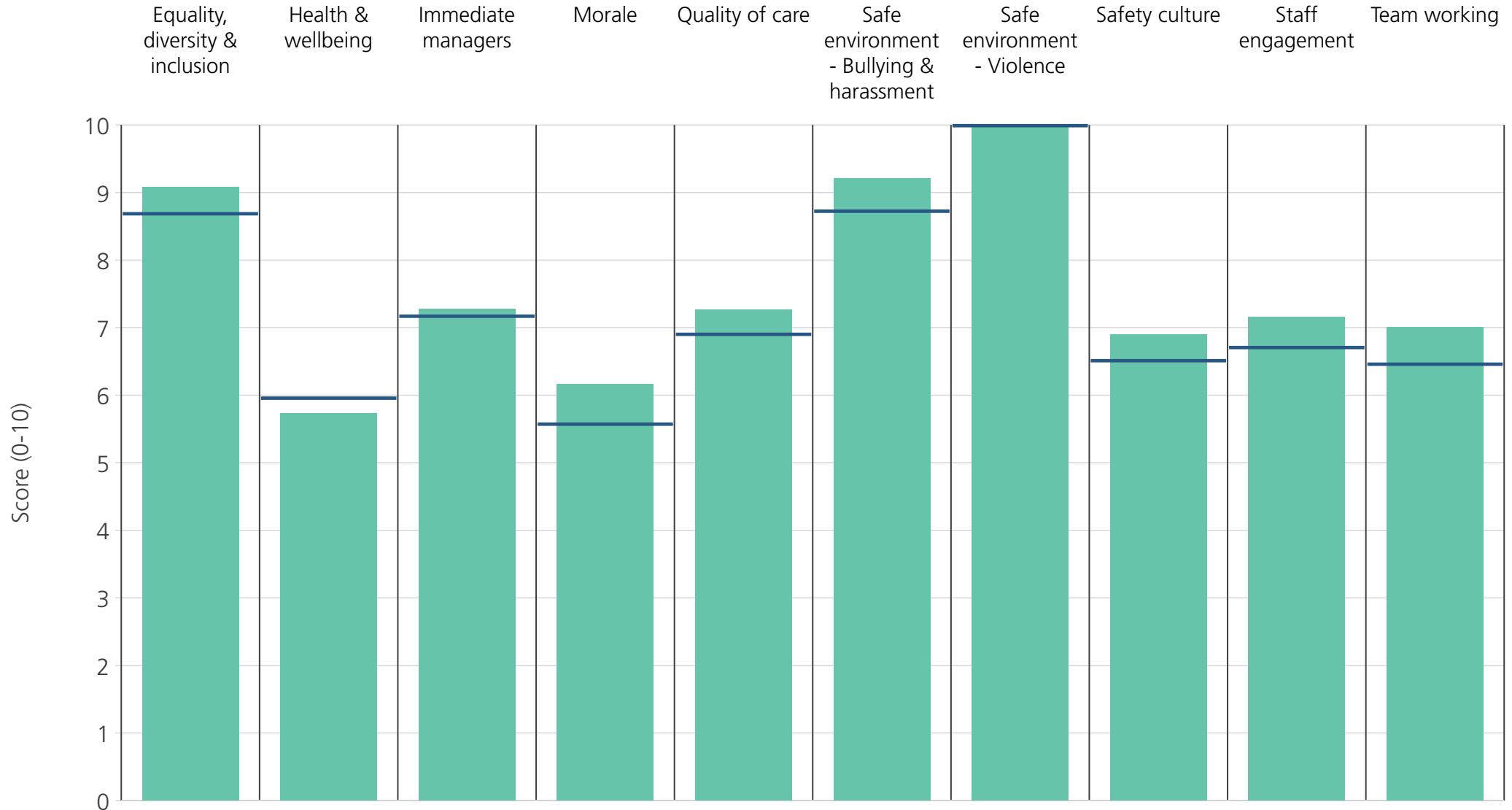
The **number of responses** feeding into each theme score **for the given directorate** is specified below the table containing the directorate and trust scores.



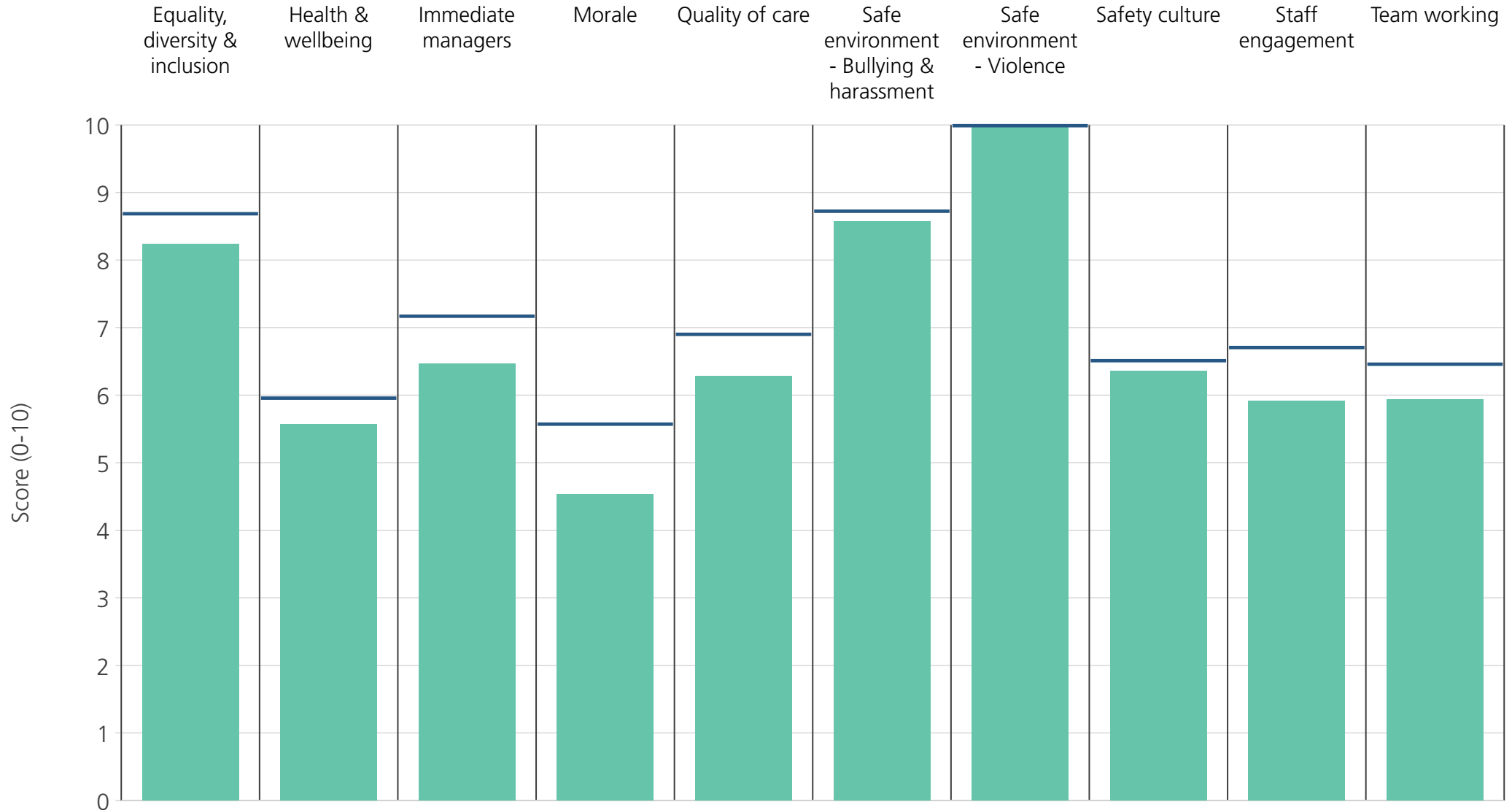
! Note: when there are less than 11 responses in a group, results are suppressed to protect staff confidentiality

Directorates 1

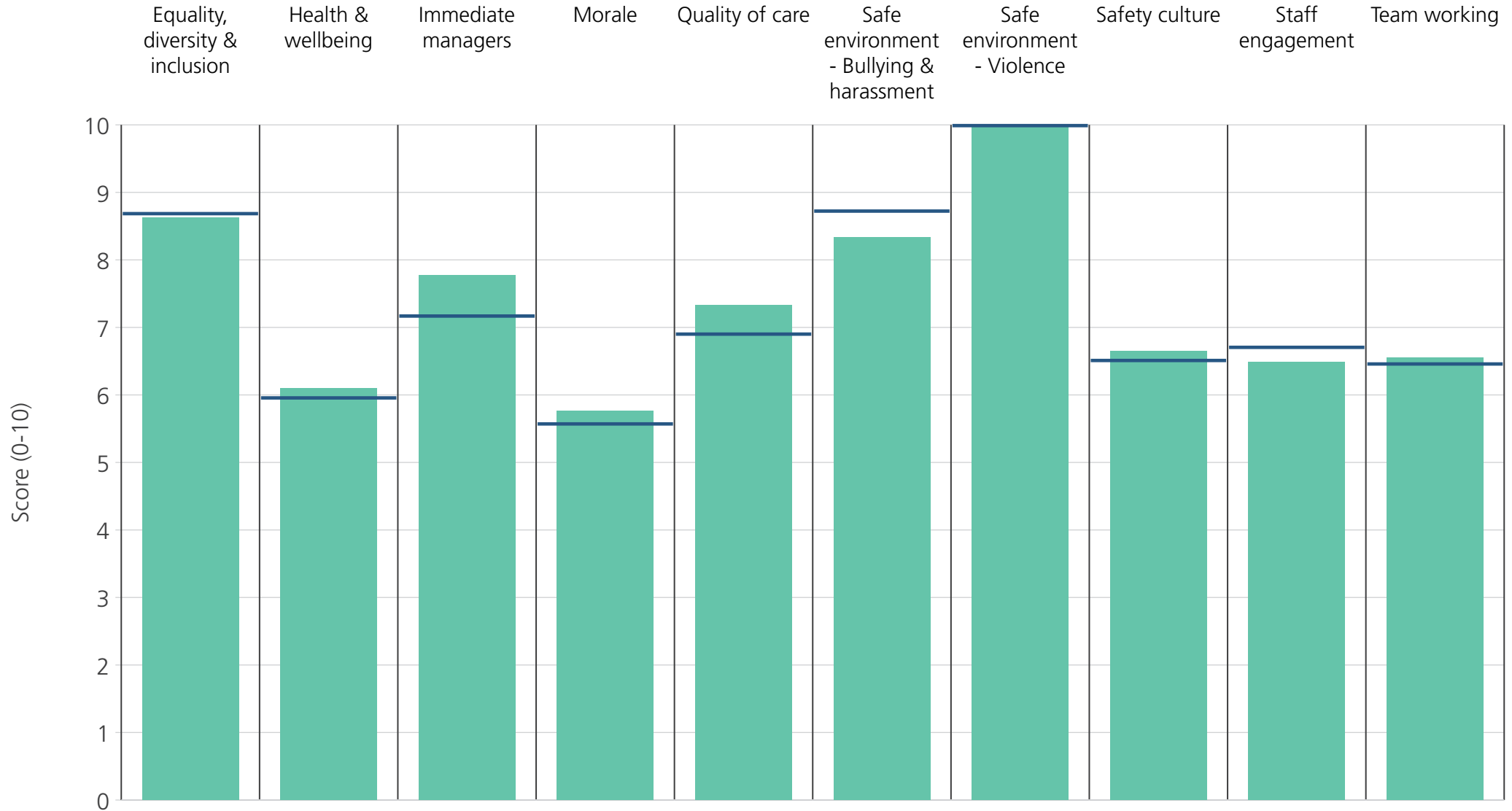
NHS North Central London CCG
2020 NHS Staff Survey Results



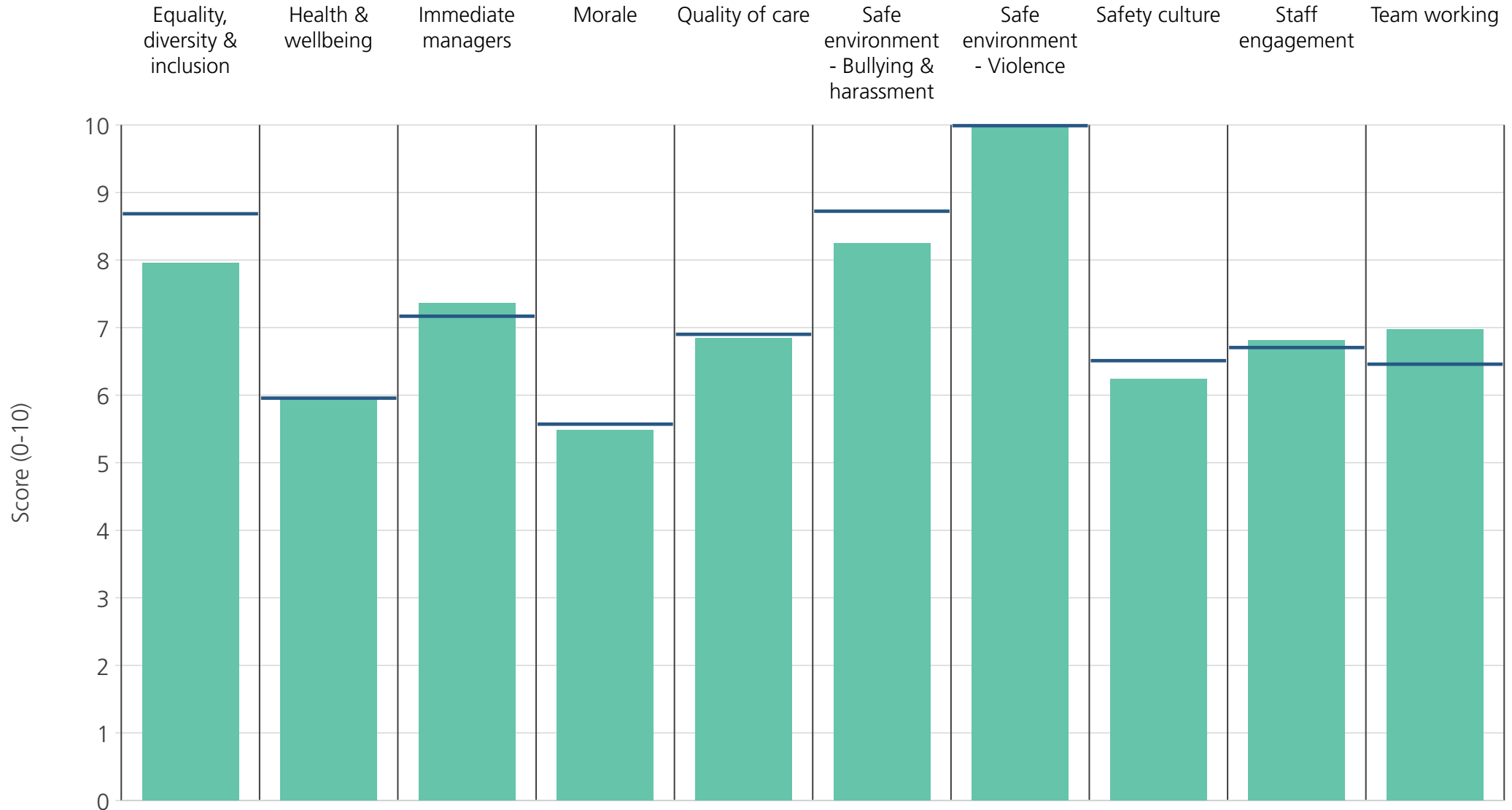
Directorate	9.1	5.7	7.3	6.2	7.3	9.2	10.0	6.9	7.2	7.0
Your org	8.7	6.0	7.2	5.6	6.9	8.7	10.0	6.5	6.7	6.5
Responses	45	45	45	45	33	42	45	45	45	45



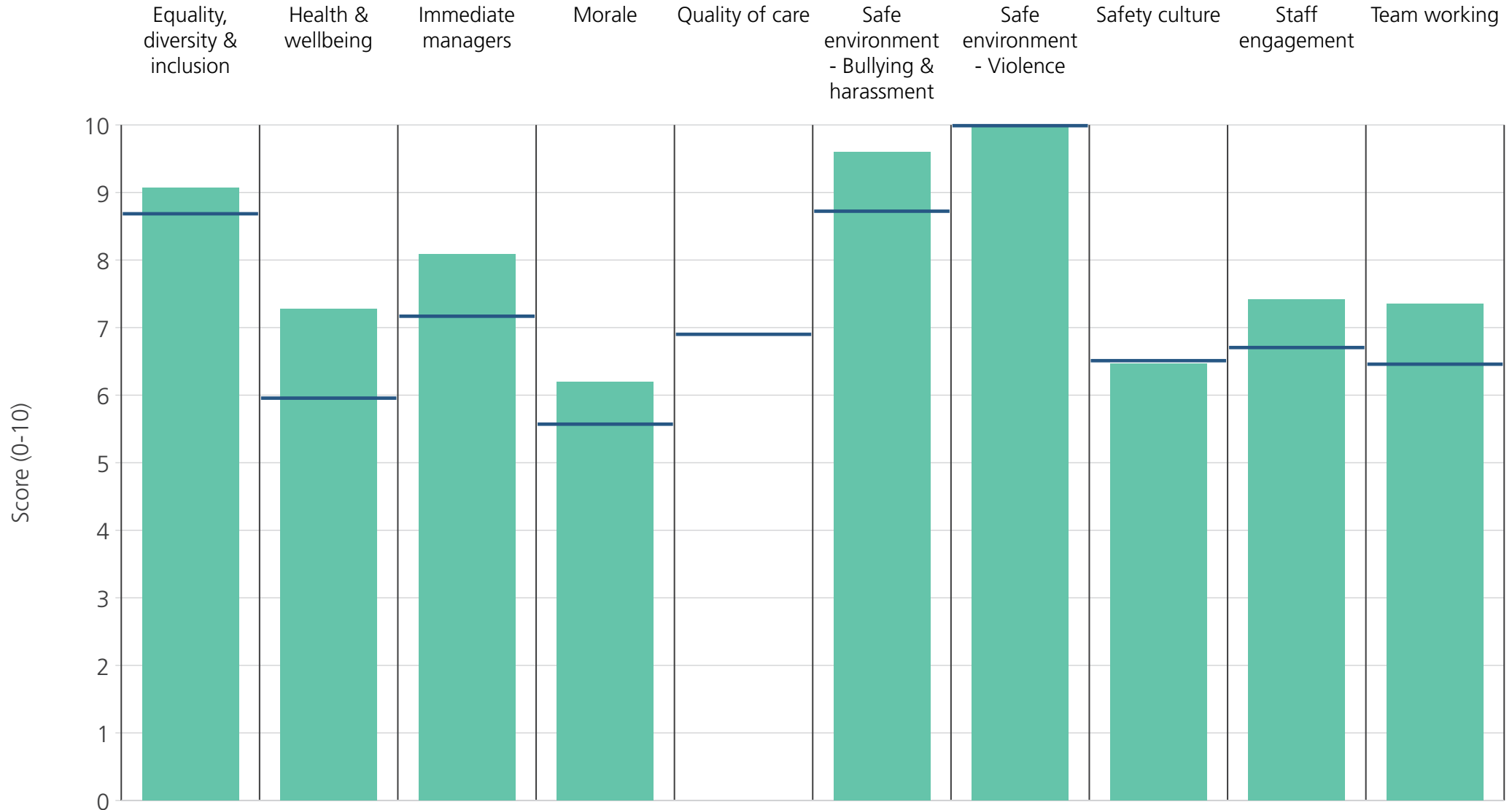
Directorate	8.2	5.6	6.5	4.5	6.3	8.6	10.0	6.4	5.9	5.9
Your org	8.7	6.0	7.2	5.6	6.9	8.7	10.0	6.5	6.7	6.5
Responses	50	50	50	50	28	49	50	50	51	51



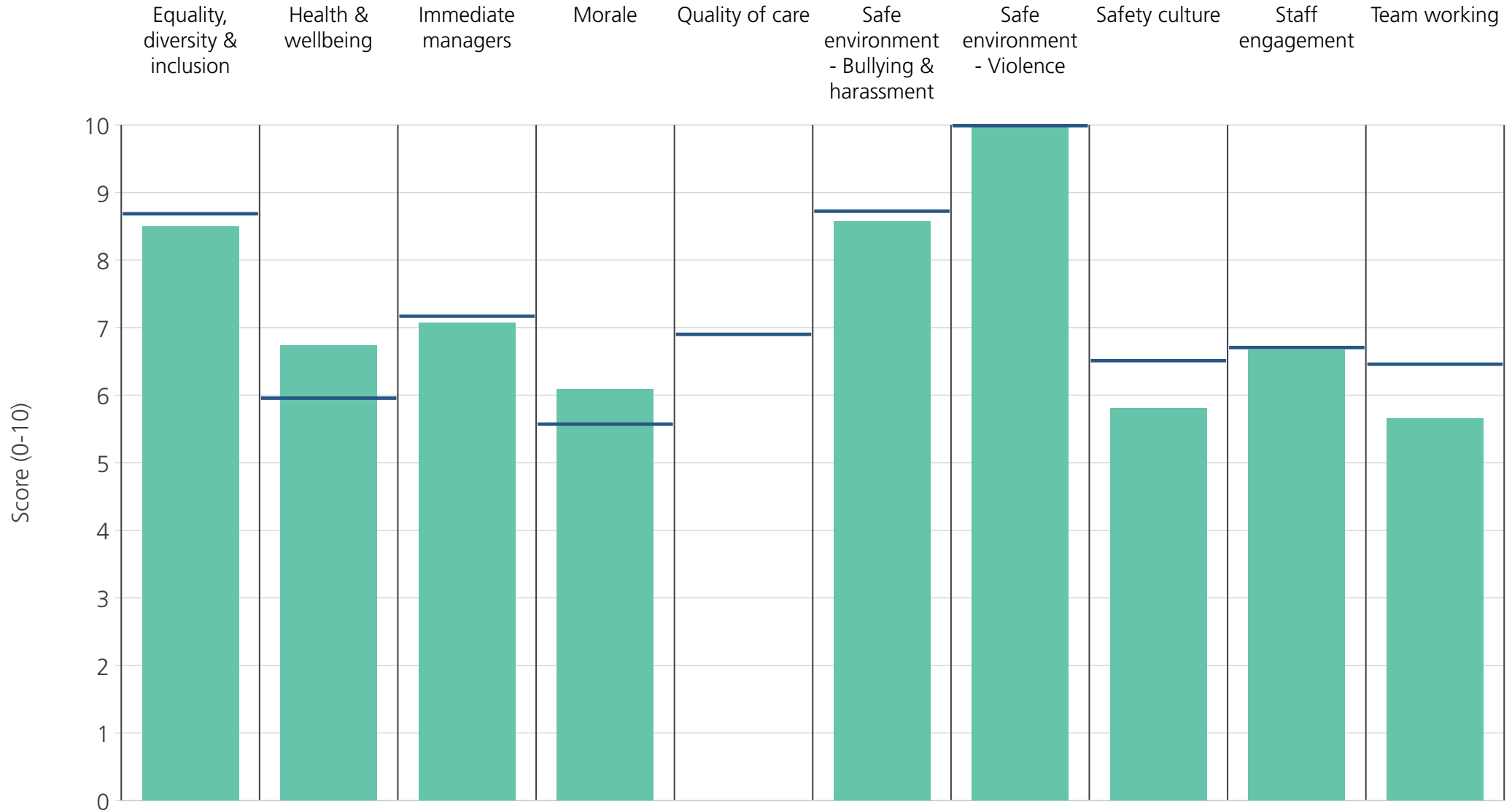
Directorate	8.6	6.1	7.8	5.8	7.3	8.3	10.0	6.6	6.5	6.6
Your org	8.7	6.0	7.2	5.6	6.9	8.7	10.0	6.5	6.7	6.5
Responses	29	29	29	29	19	28	29	29	29	29



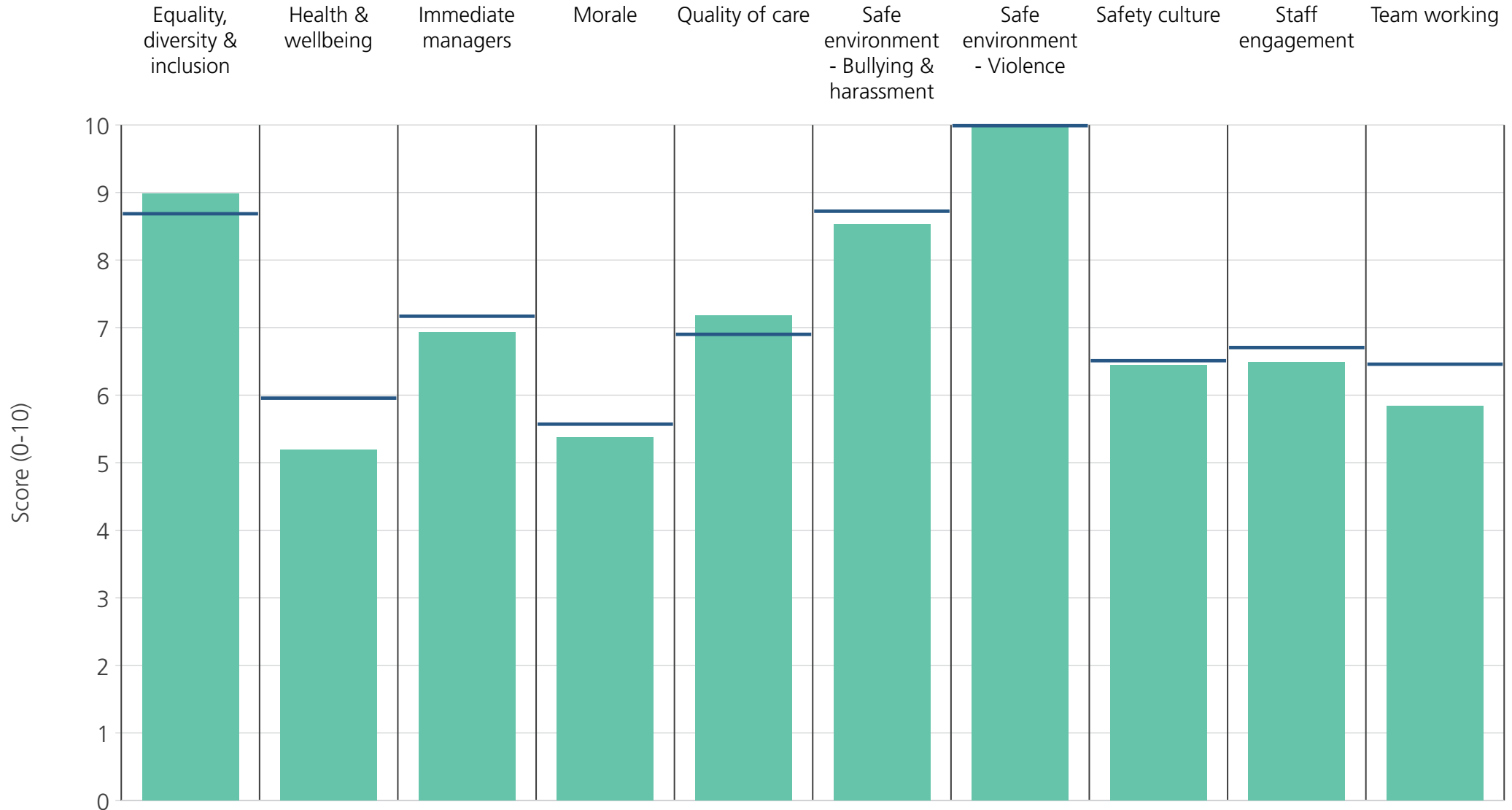
Category	Directorate	Your org	Responses
Equality, diversity & inclusion	8.0	8.7	42
Health & wellbeing	6.0	6.0	42
Immediate managers	7.4	7.2	42
Morale	5.5	5.6	42
Quality of care	6.8	6.9	30
Safe environment - Bullying & harassment	8.2	8.7	38
Safe environment - Violence	10.0	10.0	42
Safety culture	6.2	6.5	42
Staff engagement	6.8	6.7	43
Team working	7.0	6.5	43



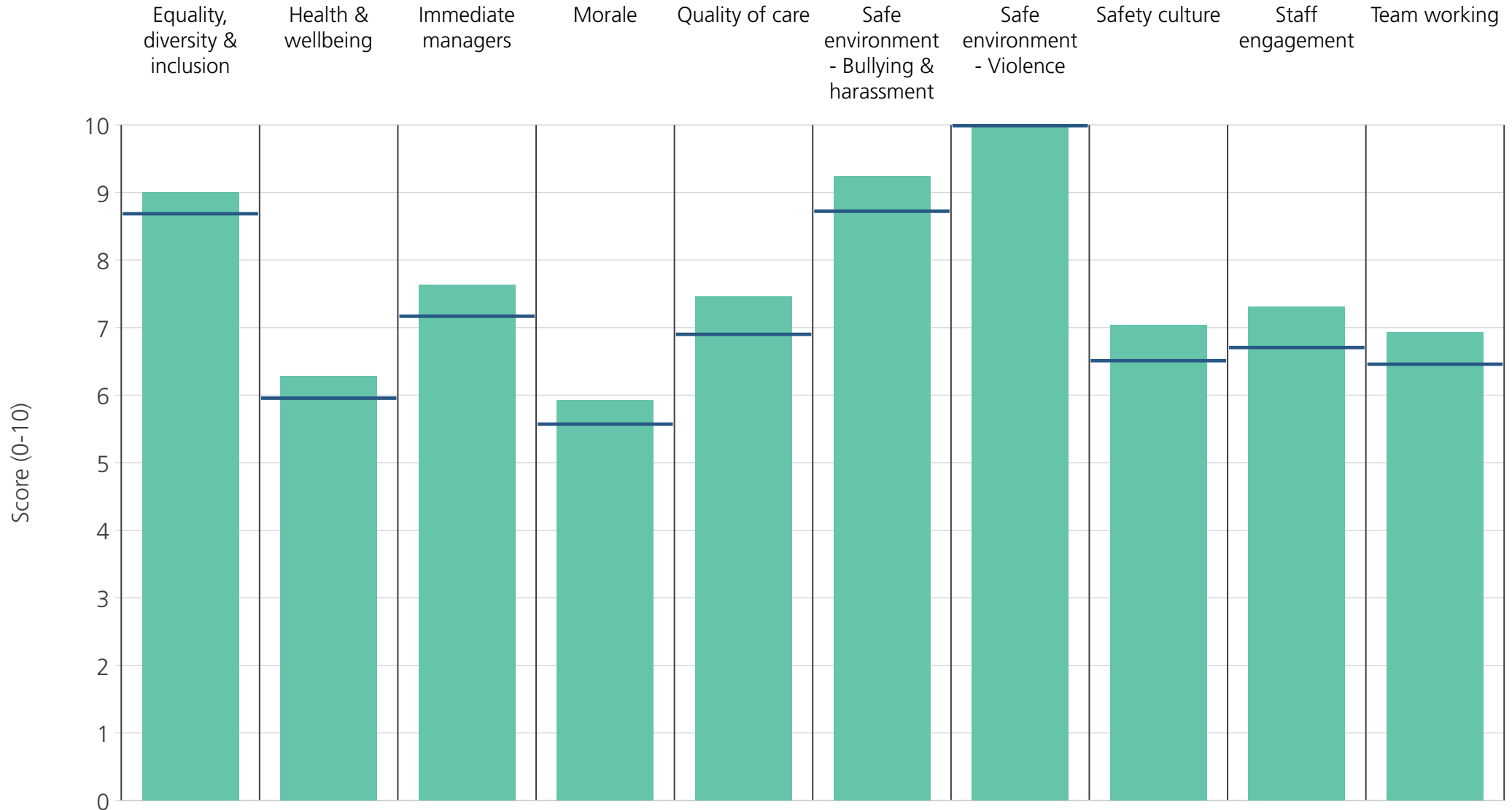
Directorate	9.1	7.3	8.1	6.2	6.9	8.7	10.0	6.5	7.4	7.3
Your org	8.7	6.0	7.2	5.6	6.9	8.7	10.0	6.5	6.7	6.5
Responses	25	25	25	25	9	25	25	25	25	25



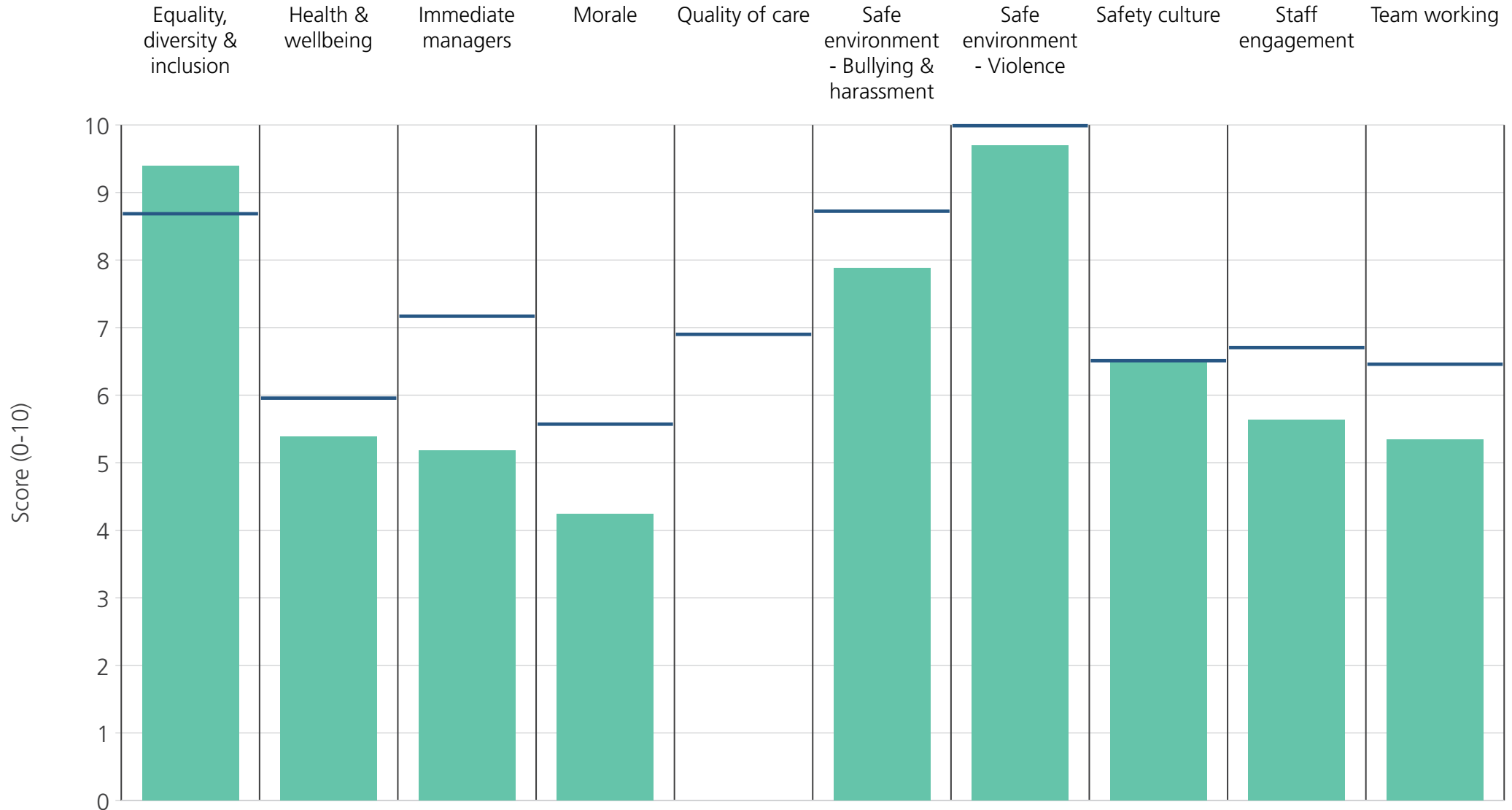
Directorate	8.5	6.7	7.1	6.1	6.9	8.6	10.0	5.8	6.7	5.7
Your org	8.7	6.0	7.2	5.6	6.9	8.7	10.0	6.5	6.7	6.5
Responses	21	23	23	23	6	21	23	22	23	23



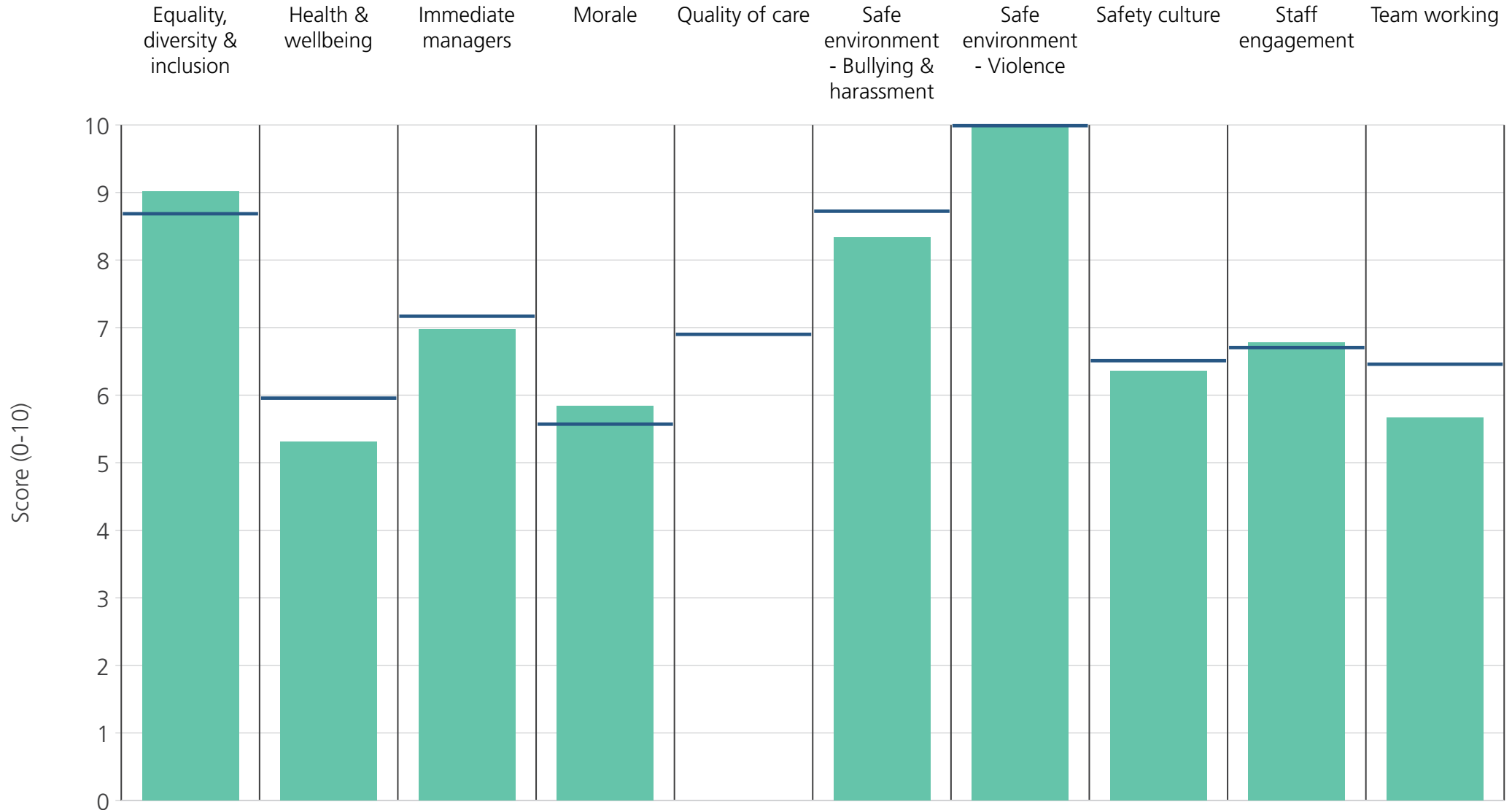
Directorate	9.0	5.2	6.9	5.4	7.2	8.5	10.0	6.4	6.5	5.8
Your org	8.7	6.0	7.2	5.6	6.9	8.7	10.0	6.5	6.7	6.5
Responses	27	27	27	27	13	26	27	27	27	27



Directorate	9.0	6.3	7.6	5.9	7.5	9.2	10.0	7.0	7.3	6.9
Your org	8.7	6.0	7.2	5.6	6.9	8.7	10.0	6.5	6.7	6.5
Responses	35	35	35	35	18	35	35	35	35	35



Directorate	9.4	5.4	5.2	4.2	-	7.9	9.7	6.5	5.6	5.3
Your org	8.7	6.0	7.2	5.6	6.9	8.7	10.0	6.5	6.7	6.5
Responses	11	11	11	11	6	11	11	11	11	11



Directorate	9.0	5.3	7.0	5.8	6.9	8.3	10.0	6.4	6.8	5.7
Your org	8.7	6.0	7.2	5.6	6.9	8.7	10.0	6.5	6.7	6.5
Responses	16	16	16	15	9	16	16	15	17	17